



Uber – Lateness

METHODOLOGY NOTE

ComRes interviewed 2,049 GB adults online between 25th and 26th March 2015. Data were weighted to be representative of all adults in Great Britain aged 18+. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

To commission a voting intention poll or a public opinion survey please contact Katharine Peacock: katharine.peacock@comres.co.uk

To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comres.co.uk

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 1
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?

Summary
Base: All respondents

		Q1 Summary						
		Social engagements with friends (such as meeting for coffee, dinner or drinks)	The start of work in the morning	Business or work engagements (such as client meetings or events)	A family gathering or event (such as a family meal or birthday party)	NET: All engagements	NET: Social engagements	NET: Work engagements
Unweighted base		2049	2049	2049	2049	2049	2049	2049
Weighted base		2049	2049	2049	2049	2049	2049	2049
NET: Important		1772 86%	1741 85%	1706 83%	1837 90%	1764 86%	1805 88%	1724 84%
Very important	(4)	901 44%	1446 71%	1497 73%	1097 54%	1235 60%	999 49%	1472 72%
Fairly important	(3)	871 43%	295 14%	209 10%	740 36%	529 26%	806 39%	252 12%
Not very important	(2)	173 8%	75 4%	101 5%	125 6%	119 6%	149 7%	88 4%
Not at all important	(1)	33 2%	15 1%	17 1%	15 1%	20 1%	24 1%	16 1%
NET: Not important		206 10%	91 4%	119 6%	140 7%	139 7%	173 8%	105 5%
Not applicable		22 1%	165 8%	172 8%	22 1%	95 5%	22 1%	169 8%
Don't know		49 2%	52 3%	52 3%	50 2%	51 2%	50 2%	52 3%
Mean		3.33	3.73	3.75	3.48	3.57	3.41	3.74
Standard deviation		0.71	0.57	0.60	0.65	0.63	0.68	0.59
Standard error		0.02	0.01	0.01	0.01	0.01	0.02	0.01

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 2
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
Social engagements with friends (such as meeting for coffee, dinner or drinks)
Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Important	1772 86%	825 82%	947 91%	182 75%	271 79%	299 87%	330 90%	280 92%	411 92%	484 88%	497 88%	386 86%	405 83%	223 86%	763 86%
Very important	(4) 901 44%	408 41%	493 47%	62 25%	102 30%	132 38%	181 49%	165 54%	260 58%	255 47%	250 44%	197 44%	199 41%	105 40%	361 41%
Fairly important	(3) 871 43%	417 42%	454 43%	121 50%	169 49%	167 48%	149 41%	115 38%	151 34%	229 42%	248 44%	189 42%	206 42%	119 45%	402 45%
Not very important	(2) 173 8%	114 11%	59 6%	35 14%	43 12%	33 10%	22 6%	14 5%	26 6%	37 7%	42 7%	45 10%	48 10%	29 11%	74 8%
Not at all important	(1) 33 2%	18 2%	15 1%	4 2%	9 3%	6 2%	5 1%	6 2%	3 1%	12 2%	9 2%	4 1%	9 2%	4 2%	20 2%
NET: Not important	206 10%	131 13%	74 7%	39 16%	52 15%	40 11%	27 7%	19 6%	29 6%	49 9%	51 9%	49 11%	57 12%	33 13%	94 11%
Not applicable	22 1%	15 2%	6 1%	3 1%	5 1%	2 1%	3 1%	3 1%	7 1%	6 1%	3 1%	3 1%	10 2%	1 1%	3 *
Don't know	49 2%	33 3%	17 2%	19 8%	18 5%	5 1%	6 2%	2 1%	- -	9 2%	17 3%	9 2%	15 3%	3 1%	26 3%
Mean	3.33	3.27	3.39	3.08	3.13	3.25	3.42	3.47	3.52	3.36	3.35	3.33	3.29	3.26	3.29
Standard deviation	0.71	0.74	0.67	0.71	0.74	0.70	0.68	0.67	0.64	0.71	0.69	0.69	0.73	0.72	0.72
Standard error	0.02	0.02	0.02	0.05	0.04	0.04	0.04	0.04	0.03	0.03	0.03	0.04	0.04	0.05	0.03

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 2
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
Social engagements with friends (such as meeting for coffee, dinner or drinks)
Base: All respondents

	Total	Region											
		Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Important	1772 86%	159 86%	89 87%	1525 87%	74 90%	198 88%	169 92%	163 88%	128 89%	184 90%	218 82%	240 84%	152 82%
Very important	(4) 901 44%	93 50%	41 40%	767 44%	35 43%	104 46%	86 46%	82 45%	68 47%	99 48%	102 38%	117 41%	75 41%
Fairly important	(3) 871 43%	66 36%	48 47%	757 43%	38 47%	94 42%	83 45%	81 44%	60 42%	85 41%	116 44%	124 43%	77 42%
Not very important	(2) 173 8%	19 10%	9 9%	144 8%	4 5%	11 5%	9 5%	15 8%	11 8%	13 6%	32 12%	27 9%	22 12%
Not at all important	(1) 33 2%	2 1%	1 1%	30 2%	2 2%	7 3%	4 2%	1 1%	2 1%	1 1%	4 2%	3 1%	5 3%
NET: Not important	206 10%	21 12%	10 10%	174 10%	6 7%	18 8%	12 7%	16 9%	14 9%	14 7%	36 13%	30 11%	27 15%
Not applicable	22 1%	3 2%	- -	19 1%	1 1%	3 1%	1 *	3 1%	1 1%	2 1%	4 1%	4 2%	- -
Don't know	49 2%	1 1%	4 3%	45 3%	1 1%	7 3%	3 1%	3 2%	1 1%	4 2%	9 3%	12 4%	5 3%
Mean	3.33	3.38	3.30	3.33	3.35	3.37	3.38	3.36	3.37	3.42	3.24	3.31	3.24
Standard deviation	0.71	0.73	0.67	0.70	0.68	0.73	0.67	0.67	0.70	0.65	0.73	0.70	0.78
Standard error	0.02	0.06	0.06	0.02	0.07	0.05	0.05	0.05	0.06	0.05	0.05	0.04	0.06

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 3
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
The start of work in the morning
Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Important	1741 85%	818 81%	924 88%	202 83%	288 84%	306 89%	333 91%	266 87%	347 78%	463 85%	503 88%	390 87%	386 79%	248 95%	796 90%
Very important	(4) 1446 71%	670 67%	776 74%	161 66%	206 60%	235 68%	285 78%	240 79%	319 72%	374 68%	415 73%	324 73%	332 68%	190 73%	642 72%
Fairly important	(3) 295 14%	148 15%	147 14%	41 17%	82 24%	71 21%	48 13%	26 8%	28 6%	89 16%	87 15%	65 15%	54 11%	58 22%	154 17%
Not very important	(2) 75 4%	49 5%	27 3%	14 6%	23 7%	22 6%	7 2%	6 2%	4 1%	21 4%	15 3%	20 4%	19 4%	6 2%	46 5%
Not at all important	(1) 15 1%	11 1%	4 *	3 1%	2 1%	7 2%	2 *	1 *	- -	4 1%	6 1%	2 1%	3 1%	2 1%	11 1%
NET: Not important	91 4%	60 6%	31 3%	17 7%	25 7%	29 8%	9 3%	7 2%	4 1%	25 5%	21 4%	22 5%	22 5%	8 3%	57 6%
Not applicable	165 8%	95 9%	71 7%	6 2%	14 4%	4 1%	17 5%	29 10%	95 21%	51 9%	28 5%	24 5%	63 13%	- -	8 1%
Don't know	52 3%	32 3%	20 2%	19 8%	18 5%	6 2%	6 2%	3 1%	- -	9 2%	17 3%	11 2%	16 3%	5 2%	25 3%
Mean	3.73	3.68	3.78	3.64	3.57	3.59	3.80	3.85	3.90	3.71	3.74	3.73	3.75	3.71	3.67
Standard deviation	0.57	0.63	0.51	0.67	0.65	0.71	0.48	0.43	0.33	0.59	0.56	0.57	0.57	0.54	0.64
Standard error	0.01	0.02	0.02	0.05	0.04	0.04	0.03	0.03	0.02	0.02	0.02	0.03	0.03	0.04	0.02

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 3
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
The start of work in the morning
Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Important	1741 85%	145 79%	89 87%	1507 86%	72 88%	185 82%	170 92%	155 84%	128 89%	177 86%	227 85%	236 82%	156 85%
Very important	(4) 1446 71%	132 72%	75 74%	1239 70%	65 79%	153 68%	143 78%	129 70%	102 71%	157 77%	173 65%	200 70%	116 63%
Fairly important	(3) 295 14%	13 7%	14 13%	268 15%	7 8%	32 14%	27 15%	26 14%	27 19%	20 10%	54 20%	35 12%	40 22%
Not very important	(2) 75 4%	11 6%	1 1%	63 4%	1 1%	8 3%	3 2%	8 4%	3 2%	6 3%	13 5%	14 5%	8 4%
Not at all important	(1) 15 1%	3 1%	1 1%	12 1%	-	1 *	4 2%	-	-	1 *	4 2%	-	2 1%
NET: Not important	91 4%	14 8%	2 2%	75 4%	1 1%	8 4%	7 4%	8 4%	3 2%	7 3%	18 7%	14 5%	10 5%
Not applicable	165 8%	24 13%	7 6%	135 8%	8 10%	25 11%	5 3%	18 10%	12 8%	17 8%	13 5%	25 9%	13 7%
Don't know	52 3%	1 1%	5 5%	45 3%	1 1%	7 3%	3 1%	3 2%	1 1%	4 2%	9 3%	12 4%	5 3%
Mean	3.73	3.73	3.81	3.73	3.88	3.74	3.75	3.74	3.75	3.81	3.62	3.75	3.62
Standard deviation	0.57	0.66	0.47	0.57	0.37	0.54	0.60	0.54	0.48	0.49	0.67	0.55	0.64
Standard error	0.01	0.05	0.05	0.01	0.04	0.04	0.05	0.04	0.04	0.04	0.04	0.03	0.05

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 4
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
Business or work engagements (such as client meetings or events)
Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Important	1706 83%	802 80%	904 87%	197 81%	286 83%	288 84%	324 89%	262 86%	349 78%	468 85%	498 88%	367 82%	374 77%	235 90%	779 88%
Very important	(4) 1497 73%	686 68%	812 78%	171 70%	219 63%	233 68%	292 80%	244 80%	339 76%	412 75%	437 77%	320 72%	328 67%	202 77%	661 75%
Fairly important	(3) 209 10%	116 12%	93 9%	26 11%	67 19%	55 16%	32 9%	18 6%	10 2%	56 10%	61 11%	47 10%	46 9%	33 13%	118 13%
Not very important	(2) 101 5%	65 6%	36 3%	20 8%	27 8%	32 9%	11 3%	6 2%	6 1%	22 4%	21 4%	30 7%	29 6%	15 6%	58 7%
Not at all important	(1) 17 1%	10 1%	7 1%	2 1%	3 1%	7 2%	3 1%	2 1%	1 *	4 1%	4 1%	8 2%	1 *	3 1%	11 1%
NET: Not important	119 6%	75 7%	44 4%	22 9%	31 9%	38 11%	14 4%	8 2%	6 1%	26 5%	25 4%	38 8%	30 6%	17 7%	69 8%
Not applicable	172 8%	95 9%	77 7%	5 2%	12 4%	13 4%	22 6%	32 10%	89 20%	46 8%	30 5%	30 7%	67 14%	6 2%	12 1%
Don't know	52 3%	32 3%	20 2%	19 8%	16 5%	5 2%	6 2%	3 1%	2 *	8 1%	16 3%	12 3%	17 3%	3 1%	26 3%
Mean	3.75	3.69	3.80	3.67	3.58	3.58	3.81	3.87	3.93	3.77	3.78	3.68	3.74	3.72	3.68
Standard deviation	0.60	0.66	0.53	0.67	0.69	0.75	0.52	0.44	0.33	0.56	0.55	0.70	0.59	0.61	0.66
Standard error	0.01	0.02	0.02	0.05	0.04	0.05	0.03	0.03	0.02	0.02	0.02	0.04	0.03	0.04	0.02

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 4
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
Business or work engagements (such as client meetings or events)
Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Important	1706 83%	146 79%	86 84%	1475 84%	70 86%	178 79%	171 93%	158 86%	121 84%	173 84%	226 85%	226 79%	151 82%
Very important	(4) 1497 73%	130 71%	78 76%	1289 73%	62 75%	159 70%	153 83%	132 71%	109 76%	159 78%	183 69%	205 71%	127 69%
Fairly important	(3) 209 10%	15 8%	8 8%	186 11%	9 10%	19 9%	18 10%	26 14%	12 8%	14 7%	43 16%	21 7%	24 13%
Not very important	(2) 101 5%	11 6%	3 3%	88 5%	1 1%	14 6%	4 2%	6 3%	8 6%	11 5%	12 5%	20 7%	12 6%
Not at all important	(1) 17 1%	2 1%	2 2%	13 1%	* 1%	- -	3 2%	- -	1 1%	1 1%	3 1%	- -	3 2%
NET: Not important	119 6%	14 7%	4 4%	101 6%	2 2%	14 6%	8 4%	6 3%	9 6%	13 6%	15 6%	20 7%	15 8%
Not applicable	172 8%	23 12%	8 8%	142 8%	9 11%	27 12%	4 2%	17 9%	12 8%	15 8%	14 5%	30 11%	13 7%
Don't know	52 3%	2 1%	4 4%	45 3%	1 1%	7 3%	2 1%	4 2%	1 1%	4 2%	10 4%	11 4%	5 3%
Mean	3.75	3.72	3.80	3.75	3.83	3.76	3.80	3.76	3.76	3.78	3.68	3.75	3.66
Standard deviation	0.60	0.66	0.58	0.59	0.46	0.57	0.57	0.51	0.59	0.58	0.64	0.59	0.70
Standard error	0.01	0.05	0.06	0.01	0.05	0.04	0.04	0.04	0.05	0.04	0.04	0.04	0.06

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 5
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
A family gathering or event (such as a family meal or birthday party)
Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Important	1837 90%	883 88%	955 91%	194 80%	282 82%	301 87%	342 94%	287 94%	432 97%	506 92%	502 88%	403 90%	426 87%	232 89%	787 89%
Very important	(4) 54%	1097 50%	595 57%	82 34%	136 39%	156 45%	229 63%	194 64%	302 68%	286 52%	289 51%	263 59%	260 53%	127 49%	440 50%
Fairly important	(3) 36%	740 38%	360 34%	112 46%	146 42%	145 42%	113 31%	93 31%	130 29%	220 40%	213 38%	140 31%	166 34%	105 40%	346 39%
Not very important	(2) 6%	125 7%	70 5%	27 11%	38 11%	32 9%	11 3%	9 3%	8 2%	28 5%	42 7%	30 7%	25 5%	23 9%	60 7%
Not at all important	(1) 1%	15 1%	6 1%	9 1%	1 *	3 1%	5 1%	2 1%	2 *	2 *	5 1%	2 1%	6 1%	2 1%	10 1%
NET: Not important	140 7%	75 8%	64 6%	28 11%	41 12%	37 11%	13 4%	11 3%	10 2%	30 5%	46 8%	32 7%	31 6%	24 9%	70 8%
Not applicable	22 1%	13 1%	9 1%	3 1%	5 1%	2 1%	4 1%	4 1%	5 1%	3 *	3 1%	2 *	14 3%	2 1%	3 *
Don't know	50 2%	33 3%	17 2%	19 8%	18 5%	5 1%	7 2%	2 1%	- -	9 2%	16 3%	9 2%	16 3%	3 1%	27 3%
Mean	3.48	3.44	3.51	3.24	3.28	3.34	3.60	3.61	3.66	3.47	3.43	3.52	3.49	3.39	3.42
Standard deviation	0.65	0.65	0.64	0.67	0.71	0.71	0.59	0.58	0.53	0.61	0.67	0.65	0.66	0.67	0.67
Standard error	0.01	0.02	0.02	0.04	0.04	0.04	0.03	0.03	0.02	0.02	0.03	0.04	0.03	0.04	0.02

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 5
Q.1 How important, if at all, do you think it is to arrive on time for each of the following?
A family gathering or event (such as a family meal or birthday party)
Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Important	1837 90%	171 93%	91 89%	1575 89%	72 88%	203 90%	169 92%	166 90%	135 94%	190 93%	231 87%	245 85%	164 89%
Very important	(4) 1097 54%	114 62%	53 51%	931 53%	44 54%	134 59%	98 53%	99 54%	88 62%	117 57%	125 47%	138 48%	87 47%
Fairly important	(3) 740 36%	57 31%	39 38%	644 37%	28 34%	69 31%	71 39%	66 36%	46 32%	74 36%	106 40%	107 37%	77 42%
Not very important	(2) 125 6%	9 5%	6 6%	109 6%	6 7%	10 5%	9 5%	9 5%	6 4%	7 4%	25 9%	24 8%	12 7%
Not at all important	(1) 15 1%	1 1%	1 1%	13 1%	- -	2 1%	2 1%	3 1%	1 1%	2 1%	1 1%	1 *	2 1%
NET: Not important	140 7%	11 6%	7 7%	122 7%	6 7%	12 5%	11 6%	12 6%	7 5%	9 4%	27 10%	25 9%	14 8%
Not applicable	22 1%	2 1%	1 1%	20 1%	3 3%	3 2%	1 1%	4 2%	2 1%	1 *	- -	5 2%	1 *
Don't know	50 2%	1 1%	4 3%	45 3%	1 1%	7 3%	3 1%	3 2%	- -	5 2%	9 3%	12 4%	5 3%
Mean	3.48	3.56	3.46	3.47	3.49	3.56	3.48	3.48	3.57	3.53	3.38	3.42	3.40
Standard deviation	0.65	0.63	0.65	0.65	0.64	0.63	0.64	0.67	0.61	0.61	0.68	0.66	0.66
Standard error	0.01	0.05	0.06	0.02	0.06	0.05	0.05	0.05	0.05	0.04	0.04	0.04	0.05

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 6

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Summary**Base: All respondents**

	Q2 Summary						
	Social engagements with friends (such as meeting for coffee, dinner or drinks)	The start of work in the morning	Business or work engagements (such as client meetings or events)	A family gathering or event (such as a family meal or birthday party)	NET: All engagements	NET: Social engagements	NET: Work engagements
Unweighted base	2049	2049	2049	2049	2049	2049	2049
Weighted base	2049	2049	2049	2049	2049	2049	2049
NET: Early	539 26%	771 38%	869 42%	602 29%	695 34%	571 28%	820 40%
- 1-10 minutes	349 17%	321 16%	461 23%	315 15%	361 18%	332 16%	391 19%
- 11-20 minutes	138 7%	281 14%	316 15%	189 9%	231 11%	164 8%	299 15%
- 21+ minutes	40 2%	150 7%	65 3%	81 4%	84 4%	61 3%	107 5%
Early (not stated)	12 1%	19 1%	27 1%	17 1%	19 1%	15 1%	23 1%
On time	1219 59%	730 36%	669 33%	1156 56%	944 46%	1188 58%	699 34%
NET: Late	167 8%	68 3%	26 1%	172 8%	108 5%	169 8%	47 2%
- 1-10 minutes	87 4%	46 2%	15 1%	56 3%	51 2%	72 3%	31 1%
- 11-20 minutes	57 3%	17 1%	8 *	74 4%	39 2%	66 3%	12 1%
- 21+ minutes	20 1%	3 *	2 *	34 2%	15 1%	27 1%	2 *
Late (not stated)	2 *	2 *	2 *	8 *	3 *	5 *	2 *
Not applicable	61 3%	422 21%	426 21%	57 3%	241 12%	59 3%	424 21%
Don't know	63 3%	59 3%	58 3%	62 3%	60 3%	62 3%	59 3%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 6

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Summary**Base: All respondents**

	Q2 Summary						
	Social engagements with friends (such as meeting for coffee, dinner or drinks)	The start of work in the morning	Business or work engagements (such as client meetings or events)	A family gathering or event (such as a family meal or birthday party)	NET: All engagements	NET: Social engagements	NET: Work engagements
Weighted base	2049	2049	2049	2049	2049	2049	2049
Early/ late or on time (base)	1925 94%	1569 77%	1564 76%	1931 94%	1747 85%	1928 94%	1566 76%
Average arrival time	2.03	6.98	6.80	2.77	4.64	2.40	6.89
Early (base)	539 26%	771 38%	869 42%	602 29%	695 34%	571 28%	820 40%
Average earliness	11.42	15.14	12.57	13.23	13.09	12.32	13.85
Late (base)	167 8%	68 3%	26 1%	172 8%	108 5%	169 8%	47 2%
Average lateness	-13.53	-10.64	-10.55	-15.21	-12.48	-14.37	-10.59

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 7

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Early	539	265	274	43	71	88	112	95	130	147	127	118	148	64	212
	26%	26%	26%	18%	20%	26%	31%	31%	29%	27%	22%	26%	30%	25%	24%
- 1-10 minutes	349	166	183	30	42	58	72	53	95	104	88	73	83	48	133
	17%	17%	17%	12%	12%	17%	20%	17%	21%	19%	16%	16%	17%	18%	15%
- 11-20 minutes	138	74	64	9	20	26	25	30	28	29	31	35	43	14	56
	7%	7%	6%	4%	6%	7%	7%	10%	6%	5%	5%	8%	9%	5%	6%
- 21+ minutes	40	20	20	3	6	2	14	9	5	12	7	5	17	2	20
	2%	2%	2%	1%	2%	1%	4%	3%	1%	2%	1%	1%	3%	1%	2%
Early (not stated)	12	5	7	1	3	2	1	3	2	2	1	4	5	-	5
	1%	1%	1%	*	1%	1%	*	1%	1%	*	*	1%	1%	-	1%
On time	1219	591	628	138	207	208	214	170	282	329	363	271	256	159	551
	59%	59%	60%	57%	60%	60%	59%	56%	63%	60%	64%	61%	53%	61%	62%
NET: Late	167	71	96	39	40	30	19	27	12	50	50	32	34	27	73
	8%	7%	9%	16%	12%	9%	5%	9%	3%	9%	9%	7%	7%	10%	8%
- 1-10 minutes	87	35	52	16	24	12	10	17	9	30	29	12	16	16	42
	4%	4%	5%	6%	7%	4%	3%	6%	2%	5%	5%	3%	3%	6%	5%
- 11-20 minutes	57	27	30	14	13	14	8	6	1	15	12	16	13	7	25
	3%	3%	3%	6%	4%	4%	2%	2%	*	3%	2%	3%	3%	3%	3%
- 21+ minutes	20	7	13	9	3	3	-	3	2	4	6	4	6	2	6
	1%	1%	1%	4%	1%	1%	-	1%	*	1%	1%	1%	1%	1%	1%
Late (not stated)	2	1	2	-	1	-	2	-	-	1	2	-	-	2	1
	*	*	*	-	*	-	*	-	-	*	*	-	-	1%	*
Not applicable	61	35	26	6	5	10	11	10	20	10	13	8	31	6	11
	3%	4%	2%	3%	1%	3%	3%	3%	4%	2%	2%	2%	6%	2%	1%
Don't know	63	42	20	17	23	9	9	3	1	11	16	17	18	5	38
	3%	4%	2%	7%	7%	3%	3%	1%	*	2%	3%	4%	4%	2%	4%
Early/ late or on time (base)	1925	927	998	220	318	326	345	291	425	527	539	422	438	250	837
	94%	92%	96%	90%	92%	95%	95%	96%	95%	96%	95%	94%	90%	96%	94%
Average arrival time	2.03	2.28	1.79	-0.65	1.12	1.67	3.38	2.90	2.67	1.79	1.47	2.01	3.02	1.66	1.95

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 7

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
Early (base)	539	265	274	43	71	88	112	95	130	147	127	118	148	64	212
	26%	26%	26%	18%	20%	26%	31%	31%	29%	27%	22%	26%	30%	25%	24%
Average earliness	11.42	11.64	11.21	10.75	11.94	11.42	12.31	12.39	9.90	10.62	11.17	11.38	12.47	11.19	12.08
Late (base)	167	71	96	39	40	30	19	27	12	50	50	32	34	27	73
	8%	7%	9%	16%	12%	9%	5%	9%	3%	9%	9%	7%	7%	10%	8%
Average lateness	-13.53	-13.81	-13.33	-15.53	-12.10	-15.41	-11.23	-12.47	-13.07	-12.29	-12.57	-15.31	-15.05	-11.24	-12.73

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 7

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Early	539 26%	59 32%	22 21%	458 26%	33 41%	56 25%	50 27%	45 25%	37 26%	65 32%	57 22%	77 27%	36 20%
- 1-10 minutes	349 17%	36 20%	16 16%	297 17%	23 28%	39 17%	30 16%	35 19%	33 23%	39 19%	32 12%	47 17%	19 11%
- 11-20 minutes	138 7%	20 11%	4 4%	113 6%	7 9%	12 5%	19 10%	7 4%	4 2%	18 9%	12 4%	25 9%	11 6%
- 21+ minutes	40 2%	2 1%	1 1%	37 2%	2 3%	5 2%	1 1%	2 1%	1 1%	4 2%	11 4%	5 2%	6 3%
Early (not stated)	12 1%	1 *	1 1%	11 1%	1 1%	- -	1 *	2 1%	- -	5 3%	2 1%	- -	- -
On time	1219 59%	102 55%	72 70%	1045 59%	41 50%	136 60%	107 58%	111 60%	93 65%	107 52%	165 62%	162 56%	123 67%
NET: Late	167 8%	11 6%	3 3%	152 9%	5 6%	21 9%	15 8%	18 10%	8 6%	16 8%	21 8%	29 10%	19 10%
- 1-10 minutes	87 4%	6 3%	1 1%	80 5%	1 1%	13 6%	9 5%	10 5%	6 4%	13 6%	9 3%	14 5%	6 3%
- 11-20 minutes	57 3%	3 1%	2 2%	52 3%	3 3%	3 2%	5 2%	7 4%	2 1%	2 1%	9 3%	11 4%	11 6%
- 21+ minutes	20 1%	1 1%	- -	19 1%	1 1%	5 2%	1 *	2 1%	1 *	1 1%	3 1%	5 2%	1 1%
Late (not stated)	2 *	1 *	- -	2 *	1 1%	- -	- -	- -	- -	- -	- -	- -	1 *
Not applicable	61 3%	8 5%	1 1%	52 3%	1 1%	5 2%	8 4%	7 4%	4 3%	8 4%	8 3%	9 3%	2 1%
Don't know	63 3%	4 2%	4 4%	55 3%	1 1%	7 3%	4 2%	4 2%	1 1%	9 4%	15 6%	10 3%	4 2%
Early/ late or on time (base)	1925 94%	172 94%	97 95%	1655 94%	80 97%	214 95%	172 93%	174 94%	138 96%	188 92%	243 91%	268 94%	179 97%
Average arrival time	2.03	3.31	1.63	1.92	4.14	1.64	2.20	1.07	1.66	2.68	2.00	1.91	1.11

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 7

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
Early (base)	539 26%	59 32%	22 21%	458 26%	33 41%	56 25%	50 27%	45 25%	37 26%	65 32%	57 22%	77 27%	36 20%
Average earliness	11.42	12.00	9.08	11.46	11.93	11.33	11.07	9.56	8.24	10.46	14.02	12.20	13.63
Late (base)	167 8%	11 6%	3 3%	152 9%	5 6%	21 9%	15 8%	18 10%	8 6%	16 8%	21 8%	29 10%	19 10%
Average lateness	-13.53	-13.06	-12.05	-13.60	-13.01	-13.78	-12.10	-13.72	-9.83	-10.91	-15.35	-14.47	-15.15

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 8

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

The start of work in the morning

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Early	771	365	406	81	117	140	173	128	131	194	211	179	188	130	391
	38%	36%	39%	33%	34%	41%	47%	42%	29%	35%	37%	40%	39%	50%	44%
- 1-10 minutes	321	135	186	47	50	59	62	47	55	83	94	71	72	48	167
	16%	13%	18%	19%	15%	17%	17%	15%	12%	15%	17%	16%	15%	18%	19%
- 11-20 minutes	281	138	144	27	41	53	68	51	42	60	66	75	80	47	145
	14%	14%	14%	11%	12%	15%	18%	17%	9%	11%	12%	17%	16%	18%	16%
- 21+ minutes	150	85	65	6	24	23	41	27	28	43	47	27	32	33	74
	7%	8%	6%	2%	7%	7%	11%	9%	6%	8%	8%	6%	7%	13%	8%
Early (not stated)	19	8	11	1	2	5	2	4	5	7	3	6	3	3	5
	1%	1%	1%	*	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%
On time	730	367	363	103	165	152	125	97	88	204	238	166	121	110	396
	36%	37%	35%	42%	48%	44%	34%	32%	20%	37%	42%	37%	25%	42%	45%
NET: Late	68	30	38	14	22	19	6	7	-	26	13	16	13	14	43
	3%	3%	4%	6%	6%	5%	2%	2%	-	5%	2%	4%	3%	5%	5%
- 1-10 minutes	46	17	29	8	13	14	5	7	-	15	8	13	10	9	29
	2%	2%	3%	3%	4%	4%	1%	2%	-	3%	1%	3%	2%	4%	3%
- 11-20 minutes	17	10	7	5	7	4	-	1	-	8	4	3	3	5	9
	1%	1%	1%	2%	2%	1%	-	*	-	1%	1%	1%	1%	2%	1%
- 21+ minutes	3	1	2	-	1	1	1	-	-	1	2	-	-	-	3
	*	*	*	-	*	*	*	-	-	*	*	-	-	-	*
Late (not stated)	2	2	-	-	1	-	1	-	-	2	-	-	-	-	2
	*	*	-	-	*	-	*	-	-	*	-	-	-	-	*
Not applicable	422	203	219	30	22	25	54	67	224	115	88	69	150	2	23
	21%	20%	21%	12%	6%	7%	15%	22%	50%	21%	16%	15%	31%	1%	3%
Don't know	59	39	19	16	19	9	7	5	3	9	17	16	16	5	34
	3%	4%	2%	7%	6%	3%	2%	2%	1%	2%	3%	4%	3%	2%	4%
Early/ late or on time (base)	1569	762	807	198	304	311	304	233	219	424	463	361	321	254	830
	77%	76%	77%	81%	88%	90%	83%	77%	49%	77%	81%	81%	66%	97%	94%
Average arrival time	6.98	7.25	6.72	4.39	5.01	6.00	9.17	8.52	8.75	6.35	6.69	6.85	8.37	8.02	6.56

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 8

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

The start of work in the morning

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
Early (base)	771	365	406	81	117	140	173	128	131	194	211	179	188	130	391
	38%	36%	39%	33%	34%	41%	47%	42%	29%	35%	37%	40%	39%	50%	44%
Average earliness	15.14	16.06	14.30	12.67	14.97	14.83	16.55	15.81	14.61	15.30	15.46	14.71	15.01	16.86	15.09
Late (base)	68	30	38	14	22	19	6	7	-	26	13	16	13	14	43
	3%	3%	4%	6%	6%	5%	2%	2%	-	5%	2%	4%	3%	5%	5%
Average lateness	-10.64	-11.48	-9.98	-11.25	-10.87	-11.70	-10.32	-6.30	-	-10.51	-12.37	-9.26	-10.87	-10.90	-10.62

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 8

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

The start of work in the morning

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Early	771	69	41	660	40	74	77	58	59	83	86	117	67
	38%	38%	40%	37%	49%	33%	42%	31%	41%	41%	32%	41%	36%
- 1-10 minutes	321	27	28	266	14	31	30	27	29	33	38	36	28
	16%	15%	27%	15%	17%	14%	16%	15%	20%	16%	14%	13%	15%
- 11-20 minutes	281	22	10	249	15	29	32	19	23	26	32	48	24
	14%	12%	10%	14%	19%	13%	17%	11%	16%	13%	12%	17%	13%
- 21+ minutes	150	20	2	128	9	13	12	10	7	16	16	31	13
	7%	11%	2%	7%	11%	6%	7%	5%	5%	8%	6%	11%	7%
Early (not stated)	19	1	1	18	2	1	2	1	-	8	-	1	2
	1%	*	1%	1%	2%	1%	1%	*	-	4%	-	*	1%
On time	730	58	38	634	23	83	71	71	55	63	110	95	62
	36%	32%	37%	36%	28%	37%	39%	39%	39%	31%	41%	33%	34%
NET: Late	68	8	3	57	-	4	5	6	2	2	16	12	10
	3%	4%	3%	3%	-	2%	3%	3%	1%	1%	6%	4%	5%
- 1-10 minutes	46	3	1	43	-	3	4	5	2	2	11	7	7
	2%	2%	1%	2%	-	1%	2%	3%	1%	1%	4%	3%	4%
- 11-20 minutes	17	4	2	11	-	1	-	1	-	-	5	3	1
	1%	2%	2%	1%	-	*	-	1%	-	-	2%	1%	1%
- 21+ minutes	3	-	-	3	-	-	1	-	-	-	-	1	1
	*	-	-	*	-	-	*	-	-	-	-	*	1%
Late (not stated)	2	1	-	1	-	-	-	-	-	-	1	-	-
	*	*	-	*	-	-	-	-	-	-	*	-	-
Not applicable	422	46	16	360	18	55	28	44	26	49	42	55	42
	21%	25%	16%	20%	22%	24%	15%	24%	18%	24%	16%	19%	23%
Don't know	59	3	5	51	1	9	3	5	1	7	11	8	4
	3%	2%	5%	3%	1%	4%	2%	3%	1%	4%	4%	3%	2%
Early/ late or on time (base)	1569	136	82	1351	63	162	153	135	116	148	212	223	138
	77%	74%	80%	77%	77%	72%	83%	73%	81%	72%	80%	78%	75%
Average arrival time	6.98	8.06	4.95	6.99	10.10	6.63	7.26	5.55	6.95	7.62	5.50	8.61	6.15

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 8

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

The start of work in the morning

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
Early (base)	771 38%	69 38%	41 40%	660 37%	40 49%	74 33%	77 42%	58 31%	59 41%	83 41%	86 32%	117 41%	67 36%
Average earliness	15.14	16.95	10.59	15.23	15.80	15.00	15.06	13.94	14.15	13.73	15.46	17.87	14.33
Late (base)	68 3%	8 4%	3 3%	57 3%	- -	4 2%	5 3%	6 3%	2 1%	2 1%	16 6%	12 4%	10 5%
Average lateness	-10.64	-10.11	-11.47	-10.67	-	-10.25	-8.94	-8.64	-10.00	-7.24	-10.13	-13.86	-10.89

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 9

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Business or work engagements (such as client meetings or events)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Early	869	423	446	113	144	150	188	134	139	248	256	182	184	144	422
	42%	42%	43%	47%	42%	44%	52%	44%	31%	45%	45%	41%	38%	55%	48%
- 1-10 minutes	461	223	239	61	75	66	108	70	81	139	141	92	89	73	218
	23%	22%	23%	25%	22%	19%	29%	23%	18%	25%	25%	21%	18%	28%	25%
- 11-20 minutes	316	153	163	44	54	67	58	51	42	77	89	76	74	52	164
	15%	15%	16%	18%	16%	19%	16%	17%	10%	14%	16%	17%	15%	20%	18%
- 21+ minutes	65	33	32	6	13	12	19	8	7	24	21	8	12	16	34
	3%	3%	3%	3%	4%	3%	5%	3%	2%	4%	4%	2%	2%	6%	4%
Early (not stated)	27	15	12	2	3	6	5	5	8	8	4	6	9	4	7
	1%	1%	1%	1%	1%	2%	1%	2%	2%	2%	1%	1%	2%	1%	1%
On time	669	335	334	76	149	138	107	97	101	196	197	160	116	97	365
	33%	33%	32%	31%	43%	40%	29%	32%	23%	36%	35%	36%	24%	37%	41%
NET: Late	26	10	17	9	5	9	2	1	1	3	6	7	11	2	15
	1%	1%	2%	4%	1%	3%	1%	*	*	*	1%	1%	2%	1%	2%
- 1-10 minutes	15	3	12	5	1	6	1	1	1	1	3	5	6	1	6
	1%	*	1%	2%	*	2%	*	*	*	*	*	1%	1%	*	1%
- 11-20 minutes	8	4	4	2	3	3	-	-	-	1	3	1	3	-	6
	*	*	*	1%	1%	1%	-	-	-	*	*	*	1%	-	1%
- 21+ minutes	2	2	-	2	-	-	-	-	-	-	-	-	2	-	2
	*	*	-	1%	-	-	-	-	-	-	-	-	*	-	*
Late (not stated)	2	1	1	-	1	-	1	-	-	1	1	-	-	1	1
	*	*	*	-	*	-	*	-	-	*	*	-	-	*	*
Not applicable	426	198	229	28	28	38	61	68	203	90	91	82	163	15	48
	21%	20%	22%	12%	8%	11%	17%	22%	45%	16%	16%	18%	33%	6%	5%
Don't know	58	39	19	17	19	9	7	4	3	12	18	16	13	4	36
	3%	4%	2%	7%	5%	3%	2%	1%	1%	2%	3%	4%	3%	1%	4%
Early/ late or on time (base)	1564	768	797	198	298	298	298	232	240	446	459	348	310	242	802
	76%	76%	76%	81%	86%	86%	82%	76%	54%	82%	81%	78%	64%	93%	90%
Average arrival time	6.80	6.82	6.79	6.78	6.04	6.56	7.95	7.09	6.39	6.81	6.87	6.51	7.03	7.89	6.61

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 9

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Business or work engagements (such as client meetings or events)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
Early (base)	869	423	446	113	144	150	188	134	139	248	256	182	184	144	422
	42%	42%	43%	47%	42%	44%	52%	44%	31%	45%	45%	41%	38%	55%	48%
Average earliness	12.57	12.64	12.50	12.85	12.86	13.62	12.62	12.30	11.09	12.33	12.57	12.85	12.61	13.38	12.95
Late (base)	26	10	17	9	5	9	2	1	1	3	6	7	11	2	15
	1%	1%	2%	4%	1%	3%	1%	*	*	*	1%	1%	2%	1%	2%
Average lateness	-10.55	-11.42	-10.03	-13.59	-10.72	-10.55	-4.12	-3.00	-2.00	-6.48	-9.79	-10.38	-12.03	-5.30	-11.76

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 9

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Business or work engagements (such as client meetings or events)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Early	869	81	44	744	37	96	70	72	67	94	106	129	74
	42%	44%	43%	42%	45%	43%	38%	39%	47%	46%	40%	45%	40%
- 1-10 minutes	461	51	26	385	17	50	41	41	45	44	45	57	45
	23%	28%	25%	22%	21%	22%	22%	22%	31%	22%	17%	20%	25%
- 11-20 minutes	316	24	12	280	12	39	22	23	20	32	50	60	22
	15%	13%	12%	16%	15%	17%	12%	13%	14%	16%	19%	21%	12%
- 21+ minutes	65	5	4	55	5	5	5	6	2	8	11	9	3
	3%	3%	4%	3%	5%	2%	3%	3%	2%	4%	4%	3%	2%
Early (not stated)	27	1	2	24	3	3	2	1	-	10	-	1	3
	1%	*	2%	1%	4%	1%	1%	1%	-	5%	-	*	2%
On time	669	49	35	584	22	71	76	65	48	59	100	86	58
	33%	27%	34%	33%	27%	32%	41%	35%	33%	29%	37%	30%	31%
NET: Late	26	4	1	21	-	-	-	2	1	2	2	8	7
	1%	2%	1%	1%	-	-	-	1%	1%	1%	1%	3%	4%
- 1-10 minutes	15	1	1	13	-	-	-	1	1	2	-	5	5
	1%	1%	1%	1%	-	-	-	*	1%	1%	-	2%	3%
- 11-20 minutes	8	2	-	5	-	-	-	1	-	-	2	1	1
	*	1%	-	*	-	-	-	1%	-	-	1%	*	*
- 21+ minutes	2	-	-	2	-	-	-	-	-	-	-	2	-
	*	-	-	*	-	-	-	-	-	-	-	1%	-
Late (not stated)	2	1	-	1	-	-	-	-	-	-	-	-	1
	*	*	-	*	-	-	-	-	-	-	-	-	*
Not applicable	426	47	18	361	22	49	36	42	26	42	45	55	42
	21%	26%	18%	20%	27%	22%	19%	23%	18%	21%	17%	19%	23%
Don't know	58	3	4	51	1	9	3	4	2	7	13	10	4
	3%	2%	4%	3%	1%	4%	1%	2%	1%	4%	5%	3%	2%
Early/ late or on time (base)	1564	134	80	1350	59	167	146	139	115	155	208	222	138
	76%	73%	78%	77%	72%	74%	79%	75%	80%	76%	78%	78%	75%
Average arrival time	6.80	7.04	6.25	6.81	8.23	7.09	5.79	6.16	6.79	6.98	7.25	7.59	5.53

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 9

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

Business or work engagements (such as client meetings or events)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
Early (base)	869 42%	81 44%	44 43%	744 42%	37 45%	96 43%	70 38%	72 39%	67 47%	94 46%	106 40%	129 45%	74 40%
Average earliness	12.57	12.11	11.32	12.69	13.11	12.35	12.12	12.21	11.81	11.62	14.55	13.95	11.23
Late (base)	26 1%	4 2%	1 1%	21 1%	-	-	-	2 1%	1 1%	2 1%	2 1%	8 3%	7 4%
Average lateness	-10.55	-7.11	-1.00	-11.48	-	-	-	-11.81	-7.00	-6.48	-17.79	-12.95	-9.61

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 10

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

A family gathering or event (such as a family meal or birthday party)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Early	602	308	294	42	74	88	137	110	151	155	132	141	174	80	232
	29%	31%	28%	17%	22%	26%	37%	36%	34%	28%	23%	32%	36%	31%	26%
- 1-10 minutes	315	165	150	22	38	52	63	54	85	75	78	80	81	46	124
	15%	16%	14%	9%	11%	15%	17%	18%	19%	14%	14%	18%	17%	18%	14%
- 11-20 minutes	189	94	95	14	18	28	48	40	42	55	39	43	52	26	71
	9%	9%	9%	6%	5%	8%	13%	13%	9%	10%	7%	10%	11%	10%	8%
- 21+ minutes	81	39	42	5	15	6	23	15	17	19	14	17	31	6	33
	4%	4%	4%	2%	4%	2%	6%	5%	4%	4%	2%	4%	6%	2%	4%
Early (not stated)	17	10	7	2	4	2	3	1	6	5	1	2	10	2	5
	1%	1%	1%	1%	1%	1%	1%	*	1%	1%	*	*	2%	1%	1%
On time	1156	552	604	139	199	195	195	159	269	324	354	239	240	146	517
	56%	55%	58%	57%	58%	56%	54%	52%	60%	59%	62%	54%	49%	56%	58%
NET: Late	172	72	100	39	44	43	13	21	12	51	48	38	35	21	86
	8%	7%	10%	16%	13%	12%	4%	7%	3%	9%	8%	8%	7%	8%	10%
- 1-10 minutes	56	19	37	12	11	15	7	7	5	19	15	15	7	7	23
	3%	2%	4%	5%	3%	4%	2%	2%	1%	4%	3%	3%	1%	3%	3%
- 11-20 minutes	74	30	44	17	16	18	5	14	4	18	21	17	18	10	38
	4%	3%	4%	7%	5%	5%	1%	5%	1%	3%	4%	4%	4%	4%	4%
- 21+ minutes	34	20	14	10	11	10	1	1	1	12	11	3	8	2	21
	2%	2%	1%	4%	3%	3%	*	*	*	2%	2%	1%	2%	1%	2%
Late (not stated)	8	3	5	1	6	-	-	-	2	2	1	4	1	1	4
	*	*	*	*	2%	-	-	-	*	*	*	1%	*	*	*
Not applicable	57	32	24	5	7	10	12	10	13	9	17	10	21	10	14
	3%	3%	2%	2%	2%	3%	3%	3%	3%	2%	3%	2%	4%	4%	2%
Don't know	62	40	21	17	21	9	9	4	2	9	17	19	17	4	37
	3%	4%	2%	7%	6%	3%	2%	1%	*	2%	3%	4%	3%	2%	4%
Early/ late or on time (base)	1931	932	999	221	317	326	345	290	432	530	534	418	449	247	836
	94%	93%	96%	91%	92%	95%	94%	95%	97%	97%	94%	94%	92%	95%	94%
Average arrival time	2.77	3.00	2.56	-0.33	1.08	1.24	5.18	4.32	3.77	2.21	1.68	3.40	4.15	2.65	2.17

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 10

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

A family gathering or event (such as a family meal or birthday party)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
Early (base)	602	308	294	42	74	88	137	110	151	155	132	141	174	80	232
	29%	31%	28%	17%	22%	26%	37%	36%	34%	28%	23%	32%	36%	31%	26%
Average earliness	13.23	12.97	13.49	13.09	13.71	12.22	14.41	14.22	11.82	12.73	12.74	13.27	14.00	12.18	13.75
Late (base)	172	72	100	39	44	43	13	21	12	51	48	38	35	21	86
	8%	7%	10%	16%	13%	12%	4%	7%	3%	9%	8%	8%	7%	8%	10%
Average lateness	-15.21	-16.69	-14.15	-15.94	-15.41	-15.69	-14.04	-14.54	-12.85	-15.53	-16.31	-12.06	-16.65	-15.66	-16.10

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 10

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

A family gathering or event (such as a family meal or birthday party)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Early	602	60	31	511	32	72	57	51	44	63	58	91	43
	29%	33%	30%	29%	39%	32%	31%	28%	31%	31%	22%	32%	23%
- 1-10 minutes	315	29	21	264	14	38	40	23	27	35	25	47	15
	15%	16%	21%	15%	17%	17%	22%	12%	19%	17%	10%	17%	8%
- 11-20 minutes	189	16	7	166	11	25	13	20	14	18	17	32	17
	9%	9%	6%	9%	13%	11%	7%	11%	10%	9%	6%	11%	9%
- 21+ minutes	81	13	3	65	6	8	4	4	3	7	14	10	9
	4%	7%	3%	4%	8%	4%	2%	2%	2%	3%	5%	3%	5%
Early (not stated)	17	2	1	15	1	2	1	3	-	4	2	1	2
	1%	1%	1%	1%	1%	1%	*	2%	-	2%	1%	*	1%
On time	1156	108	62	987	40	118	103	110	85	116	156	148	110
	56%	58%	60%	56%	49%	52%	56%	60%	59%	57%	59%	52%	60%
NET: Late	172	7	4	161	5	22	10	9	11	12	34	32	24
	8%	4%	4%	9%	6%	10%	6%	5%	8%	6%	13%	11%	13%
- 1-10 minutes	56	3	1	53	1	9	3	4	5	6	7	6	11
	3%	2%	1%	3%	1%	4%	2%	2%	3%	3%	3%	2%	6%
- 11-20 minutes	74	2	3	69	4	8	6	5	3	4	14	18	8
	4%	1%	3%	4%	5%	3%	3%	3%	2%	2%	5%	6%	4%
- 21+ minutes	34	2	-	31	1	6	1	*	1	2	11	7	3
	2%	1%	-	2%	1%	2%	*	*	*	1%	4%	3%	2%
Late (not stated)	8	-	-	8	-	-	1	-	2	-	2	-	3
	*	-	-	*	-	-	1%	-	2%	-	1%	-	1%
Not applicable	57	5	2	49	3	6	9	11	2	3	7	6	3
	3%	3%	2%	3%	4%	3%	5%	6%	1%	1%	2%	2%	2%
Don't know	62	4	4	54	1	7	4	4	1	11	11	10	4
	3%	2%	3%	3%	1%	3%	2%	2%	1%	5%	4%	4%	2%
Early/ late or on time (base)	1931	175	97	1659	78	212	171	170	140	192	248	271	177
	94%	95%	94%	94%	95%	94%	93%	92%	98%	94%	93%	94%	96%
Average arrival time	2.77	4.60	3.08	2.56	5.06	2.53	2.98	2.76	3.05	3.12	1.26	2.52	1.79

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 10

Q.2 Many people tell us that they tend to arrive late for social or work engagements. Other people tell us they tend to be early. For each of the following, please indicate when you usually arrive. When giving your answer please think about when you have arrived for similar events or occasions in recent weeks.

A family gathering or event (such as a family meal or birthday party)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
Early (base)	602 29%	60 33%	31 30%	511 29%	32 39%	72 32%	57 31%	51 28%	44 31%	63 31%	58 22%	91 32%	43 23%
Average earliness	13.23	15.20	11.39	13.10	15.14	12.51	11.29	11.76	12.15	12.47	15.41	13.27	15.08
Late (base)	172 8%	7 4%	4 4%	161 9%	5 6%	22 10%	10 6%	9 5%	11 8%	12 6%	34 13%	32 11%	24 13%
Average lateness	-15.21	-15.83	-13.67	-15.22	-17.86	-16.15	-13.32	-13.52	-10.27	-15.36	-16.86	-16.47	-13.48

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 11

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

Summary**Base: All respondents**

	Q3 Summary						
	Social engagements with friends (such as meeting for coffee, dinner or drinks)	The start of work in the morning	Business or work engagements (such as client meetings or events)	A family gathering or event (such as a family meal or birthday party)	NET: All engagements	NET: Social engagements	NET: Work engagements
Unweighted base	2049	2049	2049	2049	2049	2049	2049
Weighted base	2049	2049	2049	2049	2049	2049	2049
I arrive when I say I will arrive or earlier	44 2%	43 2%	52 3%	50 2%	47 2%	47 2%	48 2%
NET: Late	1188 58%	835 41%	716 35%	1124 55%	966 47%	1156 56%	775 38%
1-10 minutes late	836 41%	662 32%	563 27%	795 39%	714 35%	815 40%	612 30%
11-20 minutes late	272 13%	130 6%	117 6%	256 13%	194 9%	264 13%	123 6%
21+ minutes late	79 4%	42 2%	37 2%	73 4%	58 3%	76 4%	40 2%
Not applicable/ Never late	655 32%	1035 51%	1148 56%	703 34%	885 43%	679 33%	1091 53%
Don't know	163 8%	136 7%	133 6%	171 8%	151 7%	167 8%	135 7%
Average lateness	9.59	7.93	7.43	9.67	8.66	9.63	7.68

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 12

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
I arrive when I say I will arrive or earlier	44 2%	22 2%	21 2%	2 1%	10 3%	6 2%	8 2%	6 2%	12 3%	10 2%	10 2%	13 3%	11 2%	1 1%	21 2%
NET: Late	1188 58%	584 58%	603 58%	193 79%	234 68%	206 60%	187 51%	152 50%	215 48%	362 66%	333 59%	246 55%	246 51%	162 62%	552 62%
1-10 minutes late	836 41%	393 39%	443 42%	124 51%	149 43%	126 36%	144 39%	116 38%	177 40%	257 47%	245 43%	175 39%	159 33%	114 44%	363 41%
11-20 minutes late	272 13%	147 15%	125 12%	51 21%	62 18%	58 17%	39 11%	31 10%	32 7%	86 16%	65 11%	57 13%	64 13%	37 14%	150 17%
21+ minutes late	79 4%	44 4%	35 3%	18 7%	22 6%	23 7%	4 1%	6 2%	6 1%	19 4%	23 4%	14 3%	23 5%	10 4%	39 4%
Not applicable/ Never late	655 32%	316 31%	339 32%	30 12%	63 18%	102 30%	147 40%	126 41%	189 42%	142 26%	178 31%	150 34%	186 38%	77 30%	245 28%
Don't know	163 8%	82 8%	81 8%	19 8%	39 11%	30 9%	24 7%	20 7%	31 7%	34 6%	47 8%	37 8%	44 9%	20 8%	69 8%
Average lateness	9.59	9.83	9.36	11.16	10.58	11.18	8.20	8.75	7.48	9.40	9.42	9.24	10.46	9.81	10.12

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 12

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
I arrive when I say I will arrive or earlier	44 2%	7 4%	1 1%	36 2%	1 1%	3 1%	7 4%	4 2%	3 2%	3 2%	4 1%	6 2%	4 2%
NET: Late	1188 58%	108 58%	67 65%	1013 57%	50 61%	127 56%	106 58%	102 55%	80 56%	108 53%	164 61%	178 62%	100 54%
1-10 minutes late	836 41%	69 37%	51 50%	716 41%	39 47%	95 42%	80 44%	75 41%	62 43%	81 40%	98 37%	117 41%	69 38%
11-20 minutes late	272 13%	32 17%	16 15%	225 13%	9 12%	23 10%	22 12%	20 11%	15 10%	19 9%	45 17%	52 18%	20 11%
21+ minutes late	79 4%	7 4%	- -	72 4%	2 2%	8 4%	4 2%	6 3%	3 2%	8 4%	21 8%	9 3%	10 5%
Not applicable/ Never late	655 32%	57 31%	31 30%	568 32%	29 36%	74 33%	57 31%	71 38%	51 35%	77 38%	64 24%	85 30%	60 33%
Don't know	163 8%	14 7%	3 3%	146 8%	2 3%	21 9%	15 8%	8 4%	10 7%	17 8%	35 13%	18 6%	20 11%
Average lateness	9.59	9.37	7.99	9.72	8.34	9.49	8.42	9.22	8.85	9.71	11.93	9.74	9.76

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 13

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

The start of work in the morning

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
I arrive when I say I will arrive or earlier	43 2%	22 2%	21 2%	4 2%	12 3%	9 3%	5 1%	6 2%	7 2%	9 2%	16 3%	12 3%	7 1%	6 2%	29 3%
NET: Late	835 41%	416 41%	419 40%	148 61%	201 58%	170 49%	127 35%	106 35%	84 19%	256 47%	234 41%	184 41%	161 33%	128 49%	473 53%
1-10 minutes late	662 32%	314 31%	348 33%	123 51%	150 44%	121 35%	104 28%	94 31%	71 16%	203 37%	196 34%	144 32%	120 25%	102 39%	366 41%
11-20 minutes late	130 6%	81 8%	49 5%	15 6%	38 11%	38 11%	19 5%	9 3%	12 3%	36 7%	28 5%	32 7%	34 7%	13 5%	84 9%
21+ minutes late	42 2%	21 2%	22 2%	9 4%	13 4%	11 3%	5 1%	3 1%	2 *	17 3%	10 2%	8 2%	7 2%	13 5%	23 3%
Not applicable/ Never late	1035 51%	490 49%	545 52%	75 31%	96 28%	136 40%	214 59%	177 58%	337 76%	253 46%	274 48%	222 50%	286 59%	103 40%	323 36%
Don't know	136 7%	77 8%	60 6%	17 7%	37 11%	30 9%	19 5%	16 5%	18 4%	30 5%	45 8%	29 7%	32 7%	24 9%	62 7%
Average lateness	7.93	8.33	7.52	7.73	8.45	9.24	7.77	6.70	6.20	8.16	7.56	7.80	8.24	8.23	8.12

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 13

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

The start of work in the morning

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
I arrive when I say I will arrive or earlier	43 2%	4 2%	1 1%	38 2%	1 1%	3 1%	13 7%	6 3%	2 1%	4 2%	4 2%	4 1%	1 1%
NET: Late	835 41%	78 42%	48 47%	709 40%	29 35%	89 40%	69 38%	68 37%	53 37%	65 32%	130 49%	131 46%	76 41%
1-10 minutes late	662 32%	54 29%	41 40%	568 32%	26 32%	73 33%	57 31%	58 31%	47 33%	52 25%	90 34%	101 35%	63 34%
11-20 minutes late	130 6%	20 11%	7 7%	102 6%	1 2%	8 4%	11 6%	7 4%	5 3%	11 5%	28 11%	23 8%	9 5%
21+ minutes late	42 2%	5 2%	- -	38 2%	1 1%	8 3%	1 1%	3 2%	1 1%	2 1%	12 4%	7 2%	4 2%
Not applicable/ Never late	1035 51%	90 49%	49 47%	896 51%	52 63%	118 53%	87 47%	102 55%	79 55%	122 60%	107 40%	138 48%	91 49%
Don't know	136 7%	12 7%	5 5%	119 7%	1 1%	15 7%	15 8%	9 5%	10 7%	14 7%	25 9%	14 5%	16 9%
Average lateness	7.93	8.79	6.84	7.90	6.64	7.22	6.04	7.08	6.66	8.50	10.20	8.45	7.37

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 14

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

Business or work engagements (such as client meetings or events)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
I arrive when I say I will arrive or earlier	52 3%	25 2%	27 3%	4 2%	15 4%	10 3%	7 2%	6 2%	9 2%	17 3%	12 2%	17 4%	6 1%	7 3%	32 4%
NET: Late	716 35%	386 38%	330 32%	128 53%	169 49%	144 42%	109 30%	84 28%	81 18%	219 40%	207 36%	150 34%	141 29%	105 40%	403 45%
1-10 minutes late	563 27%	301 30%	262 25%	98 40%	130 38%	99 29%	89 24%	73 24%	73 16%	168 31%	176 31%	118 26%	101 21%	87 34%	310 35%
11-20 minutes late	117 6%	71 7%	46 4%	19 8%	28 8%	35 10%	18 5%	10 3%	7 2%	37 7%	26 5%	25 6%	28 6%	11 4%	72 8%
21+ minutes late	37 2%	15 1%	22 2%	11 5%	12 3%	10 3%	3 1%	1 *	1 *	14 2%	6 1%	6 1%	11 2%	7 3%	20 2%
Not applicable/ Never late	1148 56%	522 52%	626 60%	94 39%	123 36%	163 47%	231 63%	200 66%	337 75%	285 52%	305 54%	250 56%	309 63%	128 49%	390 44%
Don't know	133 6%	72 7%	61 6%	17 7%	38 11%	27 8%	17 5%	14 5%	19 4%	27 5%	44 8%	30 7%	31 6%	21 8%	62 7%
Average lateness	7.43	7.55	7.29	8.29	7.34	8.93	7.19	5.98	5.53	7.47	6.51	7.36	8.80	7.57	7.46

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 14

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

Business or work engagements (such as client meetings or events)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
I arrive when I say I will arrive or earlier	52 3%	8 4%	1 1%	43 2%	2 2%	3 1%	13 7%	8 4%	3 2%	2 1%	5 2%	4 1%	2 1%
NET: Late	716 35%	55 30%	45 44%	616 35%	28 34%	82 36%	61 33%	60 33%	41 29%	69 34%	108 40%	107 37%	60 33%
1-10 minutes late	563 27%	40 22%	40 39%	483 27%	25 30%	71 31%	46 25%	48 26%	33 23%	58 28%	78 29%	79 27%	44 24%
11-20 minutes late	117 6%	12 7%	6 5%	99 6%	1 1%	5 2%	11 6%	9 5%	5 4%	8 4%	22 8%	24 8%	13 7%
21+ minutes late	37 2%	2 1%	-	35 2%	2 3%	6 3%	4 2%	3 1%	2 2%	3 1%	8 3%	5 2%	3 2%
Not applicable/ Never late	1148 56%	111 60%	52 50%	985 56%	51 62%	125 55%	95 51%	108 59%	93 65%	120 59%	127 48%	161 56%	106 58%
Don't know	133 6%	11 6%	4 4%	118 7%	2 2%	16 7%	15 8%	7 4%	7 5%	14 7%	27 10%	14 5%	16 8%
Average lateness	7.43	6.95	6.80	7.52	5.94	7.25	5.91	6.87	6.49	8.10	8.66	8.30	7.83

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 15

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

A family gathering or event (such as a family meal or birthday party)

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
I arrive when I say I will arrive or earlier	50 2%	26 3%	24 2%	3 1%	8 2%	7 2%	10 3%	8 3%	15 3%	11 2%	12 2%	13 3%	13 3%	1 *	23 3%
NET: Late	1124 55%	545 54%	578 55%	181 74%	229 66%	195 57%	172 47%	146 48%	201 45%	346 63%	316 56%	228 51%	234 48%	150 57%	524 59%
1-10 minutes late	795 39%	376 37%	418 40%	114 47%	155 45%	121 35%	137 37%	110 36%	158 36%	255 47%	220 39%	165 37%	155 32%	103 40%	363 41%
11-20 minutes late	256 13%	133 13%	123 12%	54 22%	52 15%	53 16%	30 8%	33 11%	33 7%	64 12%	80 14%	49 11%	64 13%	38 14%	122 14%
21+ minutes late	73 4%	36 4%	37 4%	12 5%	23 7%	21 6%	4 1%	3 1%	9 2%	27 5%	16 3%	15 3%	15 3%	9 4%	39 4%
Not applicable/ Never late	703 34%	344 34%	359 34%	39 16%	68 20%	107 31%	156 43%	132 44%	201 45%	154 28%	189 33%	165 37%	196 40%	87 33%	260 29%
Don't know	171 8%	89 9%	83 8%	21 9%	40 12%	36 10%	27 7%	18 6%	29 7%	36 7%	51 9%	40 9%	44 9%	24 9%	80 9%
Average lateness	9.67	9.79	9.56	10.85	10.43	11.49	8.09	8.31	8.45	9.53	9.92	9.36	9.86	10.33	9.98

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 15

Q.3 Please now think about occasions when you have been running late for social or work engagements. For each of the following, when you are running late, how accurate would you say you are at estimating how late you will be to the people you are meeting? For each please specify on the slider by how much later you arrive than when you said you would.

A family gathering or event (such as a family meal or birthday party)

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
I arrive when I say I will arrive or earlier	50 2%	7 4%	1 1%	42 2%	3 4%	3 1%	10 5%	6 3%	2 1%	5 3%	4 1%	6 2%	3 2%
NET: Late	1124 55%	96 52%	62 61%	966 55%	43 52%	119 53%	100 54%	97 53%	80 56%	102 50%	155 58%	170 59%	100 54%
1-10 minutes late	795 39%	69 37%	50 49%	676 38%	28 34%	83 37%	80 44%	78 42%	59 41%	71 35%	93 35%	110 38%	73 40%
11-20 minutes late	256 13%	19 10%	9 9%	229 13%	14 17%	27 12%	17 9%	14 8%	17 12%	29 14%	40 15%	50 17%	20 11%
21+ minutes late	73 4%	8 5%	3 3%	61 3%	1 1%	8 4%	3 2%	5 3%	3 2%	2 1%	22 8%	10 4%	6 3%
Not applicable/ Never late	703 34%	68 37%	34 33%	601 34%	36 44%	84 37%	59 32%	73 39%	52 37%	77 38%	72 27%	91 32%	57 31%
Don't know	171 8%	14 8%	4 4%	153 9%	* 1%	20 9%	15 8%	8 5%	9 7%	21 10%	35 13%	20 7%	25 13%
Average lateness	9.67	9.12	7.98	9.84	9.67	9.51	7.82	8.98	8.69	9.49	12.54	10.07	10.00

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 16

Q.4 For each of the following, what are your most common reasons for being late?

Summary

Base: All respondents who are ever late for each

	Q4 Summary						
	Social engagements with friends (such as meeting for coffee, dinner or drinks)	The start of work in the morning	Business or work engagements (such as client meetings or events)	A family gathering or event (such as a family meal or birthday party)	NET: All engagements	NET: Social engagements	NET: Work engagements
Unweighted base	1378	968	865	1331	1136	1355	917
Weighted base	1394	1014	901	1346	1164	1370	958
Family/ personal reasons	309 22%	165 16%	125 14%	319 24%	229 20%	314 23%	145 15%
Tiredness or difficulties waking up	118 8%	301 30%	79 9%	101 8%	150 13%	110 8%	190 20%
Transport issues (delays, traffic jams, train cancellations etc.)	639 46%	526 52%	477 53%	634 47%	569 49%	636 46%	502 52%
Working long hours	205 15%	110 11%	79 9%	134 10%	132 11%	169 12%	95 10%
Recreational or social activities	110 8%	45 4%	51 6%	97 7%	76 7%	104 8%	48 5%
Poor timekeeping	225 16%	135 13%	119 13%	200 15%	170 15%	212 15%	127 13%
It takes longer than expected to get ready	410 29%	148 15%	112 12%	411 31%	270 23%	410 30%	130 14%
Other	34 2%	29 3%	28 3%	32 2%	31 3%	33 2%	28 3%
Don't know	176 13%	144 14%	171 19%	182 13%	168 14%	179 13%	158 16%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 17

Q.4 For each of the following, what are your most common reasons for being late?

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents who are ever late for each

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1378	659	719	210	281	203	215	192	277	455	443	209	271	172	596
Weighted base	1394	688	706	214	283	243	219	179	257	406	390	296	301	184	641
Transport issues (delays, traffic jams, train cancellations etc.)	639 46%	307 45%	331 47%	82 38%	110 39%	103 42%	109 50%	89 50%	147 57%	194 48%	192 49%	124 42%	128 43%	67 36%	279 44%
It takes longer than expected to get ready	410 29%	150 22%	260 37%	86 40%	101 36%	66 27%	63 29%	39 22%	55 21%	119 29%	121 31%	91 31%	79 26%	53 29%	181 28%
Family/ personal reasons	309 22%	164 24%	146 21%	34 16%	57 20%	64 26%	49 23%	34 19%	72 28%	93 23%	68 17%	64 21%	85 28%	31 17%	146 23%
Poor timekeeping	225 16%	91 13%	134 19%	69 32%	56 20%	42 17%	17 8%	18 10%	23 9%	65 16%	65 17%	43 15%	52 17%	30 16%	96 15%
Working long hours	205 15%	114 17%	91 13%	35 17%	46 16%	43 18%	34 16%	25 14%	22 9%	59 15%	59 15%	52 18%	35 11%	39 21%	121 19%
Tiredness or difficulties waking up	118 8%	50 7%	68 10%	34 16%	35 12%	21 9%	14 7%	7 4%	8 3%	37 9%	37 10%	21 7%	24 8%	20 11%	54 8%
Recreational or social activities	110 8%	64 9%	46 7%	14 6%	33 12%	19 8%	8 4%	18 10%	17 7%	40 10%	30 8%	23 8%	17 6%	23 13%	49 8%
Other	34 2%	20 3%	14 2%	8 4%	6 2%	4 2%	3 1%	4 2%	8 3%	12 3%	10 3%	5 2%	8 3%	4 2%	15 2%
Don't know	176 13%	108 16%	68 10%	29 13%	33 12%	26 11%	24 11%	29 16%	35 14%	34 8%	42 11%	49 17%	50 17%	27 14%	74 12%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 17

Q.4 For each of the following, what are your most common reasons for being late?

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents who are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	1378	116	73	1189	66	129	128	109	95	132	205	216	109
Weighted base	1394	128	72	1194	53	151	128	114	93	128	203	202	124
Transport issues (delays, traffic jams, train cancellations etc.)	639 46%	60 47%	34 47%	545 46%	29 55%	66 44%	58 45%	41 36%	51 55%	58 46%	100 49%	92 45%	50 40%
It takes longer than expected to get ready	410 29%	46 36%	19 26%	345 29%	12 22%	38 25%	42 33%	29 26%	35 38%	40 31%	52 26%	55 27%	42 34%
Family/ personal reasons	309 22%	42 33%	14 19%	253 21%	9 17%	33 22%	30 24%	17 15%	21 23%	35 28%	40 20%	42 21%	25 20%
Poor timekeeping	225 16%	17 13%	7 10%	201 17%	13 25%	17 11%	17 14%	24 21%	18 19%	16 12%	42 21%	34 17%	19 15%
Working long hours	205 15%	19 15%	8 11%	179 15%	8 15%	18 12%	24 19%	20 18%	12 13%	13 11%	33 16%	31 15%	19 15%
Tiredness or difficulties waking up	118 8%	11 8%	7 9%	101 8%	9 16%	9 6%	8 7%	10 9%	4 4%	6 5%	20 10%	25 12%	10 8%
Recreational or social activities	110 8%	5 4%	9 13%	96 8%	4 8%	12 8%	5 4%	9 8%	8 8%	13 10%	18 9%	20 10%	6 5%
Other	34 2%	5 4%	2 2%	27 2%	2 4%	4 3%	3 2%	1 1%	2 2%	1 1%	6 3%	4 2%	4 3%
Don't know	176 13%	11 9%	7 10%	158 13%	6 12%	30 20%	19 15%	16 14%	11 12%	19 15%	21 10%	20 10%	15 12%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 18
Q.4 For each of the following, what are your most common reasons for being late?
The start of work in the morning
Base: All respondents who are ever late for each

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	968	473	495	165	246	166	152	124	115	322	323	156	167	148	516
Weighted base	1014	514	499	169	249	209	151	127	109	295	294	225	200	158	564
Transport issues (delays, traffic jams, train cancellations etc.)	526 52%	262 51%	264 53%	85 51%	111 45%	104 50%	87 58%	80 63%	58 53%	176 60%	147 50%	117 52%	86 43%	80 50%	302 54%
Tiredness or difficulties waking up	301 30%	149 29%	152 30%	74 44%	76 30%	56 27%	42 28%	30 24%	23 21%	82 28%	101 34%	53 23%	65 32%	67 42%	158 28%
Family/ personal reasons	165 16%	88 17%	77 15%	21 12%	45 18%	42 20%	25 17%	19 15%	13 12%	37 13%	44 15%	50 22%	34 17%	27 17%	106 19%
It takes longer than expected to get ready	148 15%	63 12%	86 17%	33 19%	53 21%	33 16%	11 7%	10 8%	8 8%	49 17%	45 15%	22 10%	32 16%	21 13%	85 15%
Poor timekeeping	135 13%	66 13%	69 14%	32 19%	38 15%	31 15%	8 5%	13 10%	13 12%	35 12%	39 13%	38 17%	23 12%	15 9%	75 13%
Working long hours	110 11%	64 12%	46 9%	11 6%	33 13%	23 11%	18 12%	15 11%	10 9%	36 12%	24 8%	26 11%	24 12%	23 15%	57 10%
Recreational or social activities	45 4%	28 5%	17 3%	14 8%	14 6%	6 3%	7 5%	3 2%	1 1%	12 4%	17 6%	6 3%	9 5%	12 8%	25 4%
Other	29 3%	15 3%	14 3%	3 2%	9 4%	3 2%	4 3%	* *	9 8%	6 2%	10 3%	4 2%	9 5%	4 3%	11 2%
Don't know	144 14%	83 16%	62 12%	27 16%	27 11%	35 17%	19 13%	19 15%	18 16%	29 10%	41 14%	39 17%	36 18%	22 14%	73 13%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 18
Q.4 For each of the following, what are your most common reasons for being late?
The start of work in the morning
Base: All respondents who are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	968	83	53	832	38	86	93	79	62	84	158	152	80
Weighted base	1014	94	54	866	30	107	97	83	64	83	160	149	94
Transport issues (delays, traffic jams, train cancellations etc.)	526 52%	54 57%	27 50%	445 51%	15 51%	52 49%	54 56%	39 47%	25 40%	38 46%	92 57%	82 55%	47 50%
Tiredness or difficulties waking up	301 30%	25 26%	15 27%	261 30%	9 30%	34 31%	14 14%	28 34%	26 41%	20 24%	51 32%	46 31%	33 35%
Family/ personal reasons	165 16%	11 11%	9 16%	146 17%	6 21%	17 16%	23 24%	8 9%	12 18%	18 22%	27 17%	21 14%	15 16%
It takes longer than expected to get ready	148 15%	12 13%	14 27%	121 14%	4 13%	19 18%	12 13%	10 12%	7 11%	11 13%	24 15%	17 12%	17 18%
Poor timekeeping	135 13%	14 15%	9 16%	113 13%	4 12%	20 19%	12 12%	12 14%	10 15%	8 9%	20 12%	13 9%	15 16%
Working long hours	110 11%	10 10%	8 15%	92 11%	2 7%	7 7%	7 8%	15 18%	8 13%	6 7%	15 9%	18 12%	13 14%
Recreational or social activities	45 4%	- -	5 9%	40 5%	2 5%	7 6%	4 4%	3 4%	4 6%	3 3%	5 3%	10 7%	4 4%
Other	29 3%	4 5%	1 2%	23 3%	1 2%	1 1%	2 2%	3 4%	5 8%	2 3%	6 4%	3 2%	1 1%
Don't know	144 14%	15 16%	5 9%	124 14%	5 17%	21 20%	17 17%	11 13%	9 15%	20 24%	16 10%	18 12%	8 9%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 19
Q.4 For each of the following, what are your most common reasons for being late?
Business or work engagements (such as client meetings or events)
Base: All respondents who are ever late for each

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	865	444	421	142	219	146	135	105	118	285	289	137	154	128	452
Weighted base	901	483	418	149	222	182	134	105	109	263	264	197	178	133	496
Transport issues (delays, traffic jams, train cancellations etc.)	477 53%	251 52%	226 54%	82 55%	94 42%	84 46%	86 64%	65 62%	66 60%	155 59%	146 55%	96 49%	80 45%	63 47%	272 55%
Family/ personal reasons	125 14%	76 16%	48 12%	25 17%	31 14%	31 17%	12 9%	10 10%	15 14%	32 12%	29 11%	36 18%	27 15%	16 12%	72 15%
Poor timekeeping	119 13%	55 11%	64 15%	25 17%	28 12%	38 21%	5 3%	11 11%	12 11%	36 14%	26 10%	31 16%	25 14%	20 15%	60 12%
It takes longer than expected to get ready	112 12%	50 10%	62 15%	26 17%	36 16%	24 13%	9 7%	8 8%	9 8%	34 13%	32 12%	22 11%	24 13%	14 10%	66 13%
Working long hours	79 9%	42 9%	37 9%	6 4%	26 12%	19 10%	7 5%	13 12%	8 7%	26 10%	15 6%	20 10%	18 10%	12 9%	49 10%
Tiredness or difficulties waking up	79 9%	40 8%	39 9%	22 15%	27 12%	15 8%	8 6%	1 1%	5 4%	20 8%	23 9%	16 8%	19 11%	10 8%	46 9%
Recreational or social activities	51 6%	31 6%	20 5%	7 5%	21 9%	6 3%	8 6%	5 5%	4 4%	20 8%	11 4%	10 5%	9 5%	13 10%	28 6%
Other	28 3%	16 3%	12 3%	3 2%	11 5%	5 3%	2 2%	1 1%	4 4%	10 4%	7 3%	3 2%	7 4%	5 4%	14 3%
Don't know	171 19%	92 19%	79 19%	30 20%	41 19%	34 19%	23 17%	23 22%	21 19%	35 13%	50 19%	39 20%	47 26%	28 21%	84 17%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 19

Q.4 For each of the following, what are your most common reasons for being late?

Business or work engagements (such as client meetings or events)

Base: All respondents who are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	865	66	49	750	38	82	87	69	52	85	138	133	66
Weighted base	901	73	51	777	31	101	90	76	51	85	140	126	78
Transport issues (delays, traffic jams, train cancellations etc.)	477 53%	44 59%	29 56%	405 52%	17 54%	46 46%	49 54%	37 48%	30 58%	42 50%	76 54%	75 60%	34 44%
Family/ personal reasons	125 14%	10 14%	6 13%	108 14%	5 15%	20 20%	14 16%	7 9%	11 22%	12 14%	16 12%	15 12%	8 10%
Poor timekeeping	119 13%	8 11%	10 19%	101 13%	1 4%	16 16%	10 11%	15 20%	7 13%	9 10%	11 8%	19 15%	13 16%
It takes longer than expected to get ready	112 12%	11 15%	6 11%	95 12%	6 18%	16 16%	14 16%	11 15%	6 12%	4 5%	21 15%	10 8%	7 8%
Working long hours	79 9%	7 10%	4 8%	68 9%	2 8%	5 5%	7 8%	9 12%	7 13%	6 7%	15 11%	8 6%	9 11%
Tiredness or difficulties waking up	79 9%	7 9%	6 11%	67 9%	4 14%	5 5%	7 7%	6 8%	4 7%	3 4%	13 9%	16 13%	9 11%
Recreational or social activities	51 6%	3 4%	4 7%	45 6%	2 8%	3 3%	3 4%	8 11%	3 6%	2 3%	8 5%	12 9%	3 4%
Other	28 3%	5 6%	1 2%	22 3%	* 1%	5 5%	3 3%	5 6%	- -	2 2%	4 3%	1 1%	2 3%
Don't know	171 19%	10 14%	6 12%	155 20%	6 19%	27 27%	18 21%	7 10%	9 17%	24 29%	31 22%	20 16%	12 16%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 20

Q.4 For each of the following, what are your most common reasons for being late?

A family gathering or event (such as a family meal or birthday party)

Base: All respondents who are ever late for each

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1331	637	694	201	279	198	205	183	265	439	430	205	257	162	583
Weighted base	1346	660	685	205	277	238	209	172	245	394	380	281	291	174	627
Transport issues (delays, traffic jams, train cancellations etc.)	634 47%	316 48%	318 46%	78 38%	112 40%	102 43%	104 50%	82 48%	155 63%	197 50%	188 50%	118 42%	130 45%	72 41%	271 43%
It takes longer than expected to get ready	411 31%	152 23%	258 38%	87 43%	91 33%	66 28%	63 30%	48 28%	55 23%	108 27%	113 30%	88 31%	102 35%	64 36%	182 29%
Family/ personal reasons	319 24%	162 25%	156 23%	37 18%	68 25%	65 27%	49 23%	39 22%	61 25%	88 22%	73 19%	76 27%	82 28%	45 26%	152 24%
Poor timekeeping	200 15%	87 13%	113 16%	57 28%	49 18%	50 21%	11 5%	15 9%	17 7%	66 17%	59 16%	38 13%	37 13%	26 15%	97 15%
Working long hours	134 10%	60 9%	74 11%	17 8%	35 13%	23 10%	28 14%	15 9%	15 6%	42 11%	40 11%	27 10%	24 8%	25 14%	82 13%
Tiredness or difficulties waking up	101 8%	49 7%	52 8%	27 13%	32 11%	19 8%	10 5%	8 5%	4 2%	28 7%	26 7%	22 8%	25 9%	13 7%	49 8%
Recreational or social activities	97 7%	55 8%	42 6%	22 11%	23 8%	20 9%	5 2%	10 6%	17 7%	36 9%	22 6%	21 8%	18 6%	14 8%	55 9%
Other	32 2%	17 3%	16 2%	7 3%	3 1%	7 3%	6 3%	4 2%	6 3%	12 3%	8 2%	5 2%	7 2%	4 2%	18 3%
Don't know	182 13%	111 17%	71 10%	31 15%	36 13%	29 12%	27 13%	25 15%	34 14%	37 9%	50 13%	45 16%	49 17%	20 12%	83 13%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 20

Q.4 For each of the following, what are your most common reasons for being late?

A family gathering or event (such as a family meal or birthday party)

Base: All respondents who are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	1331	108	68	1155	58	121	123	108	94	134	194	212	111
Weighted base	1346	117	68	1161	46	142	125	112	91	128	194	196	127
Transport issues (delays, traffic jams, train cancellations etc.)	634 47%	64 55%	33 49%	537 46%	24 53%	61 43%	55 44%	45 40%	47 52%	57 45%	100 51%	91 46%	56 44%
It takes longer than expected to get ready	411 31%	42 36%	23 33%	346 30%	13 28%	41 29%	50 40%	30 27%	30 33%	37 29%	48 25%	61 31%	37 29%
Family/ personal reasons	319 24%	30 25%	13 19%	276 24%	8 18%	30 21%	29 23%	27 24%	26 29%	32 25%	45 23%	46 24%	31 24%
Poor timekeeping	200 15%	10 9%	8 12%	181 16%	9 20%	14 10%	14 11%	20 18%	7 8%	22 17%	38 20%	44 22%	11 9%
Working long hours	134 10%	11 10%	7 10%	115 10%	7 15%	10 7%	12 9%	12 11%	10 11%	9 7%	22 12%	16 8%	18 14%
Tiredness or difficulties waking up	101 8%	7 6%	6 9%	89 8%	6 12%	7 5%	5 4%	10 9%	7 7%	6 5%	22 11%	17 8%	10 7%
Recreational or social activities	97 7%	12 10%	6 9%	79 7%	4 9%	15 11%	5 4%	9 8%	6 7%	5 4%	10 5%	16 8%	8 6%
Other	32 2%	6 5%	-	27 2%	1 3%	1 1%	3 3%	1 1%	3 3%	1 1%	6 3%	6 3%	4 3%
Don't know	182 13%	13 11%	10 14%	159 14%	7 14%	31 22%	20 16%	13 11%	11 13%	22 17%	23 12%	19 10%	14 11%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 21

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

Summary**Base: All respondents**

	Q5 Summary						
	Social engagements with friends (such as meeting for coffee, dinner or drinks) ¹²	The start of work in the morning ¹²	Business or work engagements (such as client meetings or events) ¹²	A family gathering or event (such as a family meal or birthday party) ¹²	NET: All engagements	NET: Social engagements	NET: Work engagements
Unweighted base	2049	2049	2049	2049	2049	2049	2049
Weighted base	2049	2049	2049	2049	2049	2049	2049
They arrive when they say they will arrive or earlier	8 *	21 1%	15 1%	10 1%	14 1%	9 *	18 1%
NET: Late	1433 70%	887 43%	937 46%	1363 67%	1155 56%	1398 68%	912 45%
1-10 minutes late	686 33%	548 27%	609 30%	654 32%	624 30%	670 33%	578 28%
11-20 minutes late	513 25%	251 12%	234 11%	466 23%	366 18%	489 24%	243 12%
21+ minutes late	235 11%	88 4%	93 5%	243 12%	165 8%	239 12%	91 4%
Not applicable/ Never late	272 13%	813 40%	763 37%	324 16%	543 26%	298 15%	788 38%
Don't know	336 16%	328 16%	335 16%	352 17%	338 16%	344 17%	331 16%
Average lateness	14.18	11.14	10.99	14.40	12.68	14.29	11.06

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 22

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

Social engagements with friends (such as meeting for coffee, dinner or drinks)12

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
They arrive when they say they will arrive or earlier	8 *	4 *	4 *	1 *	1 *	1 *	1 *	2 1%	2 *	3 *	5 1%	- -	- -	- -	5 1%
NET: Late	1433 70%	694 69%	740 71%	188 77%	246 71%	240 70%	242 66%	220 72%	297 67%	405 74%	400 70%	311 70%	317 65%	187 72%	631 71%
1-10 minutes late	686 33%	334 33%	352 34%	86 35%	102 29%	101 29%	103 28%	127 42%	166 37%	198 36%	188 33%	151 34%	150 31%	75 29%	288 32%
11-20 minutes late	513 25%	249 25%	264 25%	74 30%	107 31%	88 26%	89 24%	58 19%	96 21%	134 25%	151 27%	115 26%	112 23%	74 28%	235 27%
21+ minutes late	235 11%	111 11%	124 12%	28 11%	38 11%	50 15%	50 14%	35 11%	35 8%	74 13%	61 11%	46 10%	55 11%	38 14%	108 12%
Not applicable/ Never late	272 13%	145 14%	128 12%	16 6%	35 10%	46 13%	61 17%	45 15%	69 16%	57 10%	75 13%	63 14%	77 16%	28 11%	118 13%
Don't know	336 16%	162 16%	173 17%	39 16%	63 18%	58 17%	61 17%	37 12%	78 17%	83 15%	89 16%	72 16%	93 19%	46 18%	132 15%
Average lateness	14.18	14.04	14.32	14.43	14.70	15.31	15.33	13.12	12.56	14.10	14.20	14.18	14.29	15.27	14.45

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 22

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

Social engagements with friends (such as meeting for coffee, dinner or drinks)12

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
They arrive when they say they will arrive or earlier	8 *	1 1%	- -	6 *	- -	- -	1 *	2 1%	- -	2 1%	- -	- -	2 1%
NET: Late	1433 70%	135 73%	74 73%	1224 69%	64 78%	149 66%	127 69%	130 70%	110 77%	136 66%	181 68%	209 73%	118 64%
1-10 minutes late	686 33%	66 36%	33 32%	587 33%	31 38%	69 31%	63 34%	74 40%	59 41%	65 32%	63 24%	97 34%	66 36%
11-20 minutes late	513 25%	46 25%	34 34%	432 25%	24 30%	47 21%	45 25%	41 22%	35 24%	50 25%	80 30%	73 25%	37 20%
21+ minutes late	235 11%	23 12%	7 7%	205 12%	9 11%	32 14%	19 10%	15 8%	17 12%	21 10%	38 14%	39 14%	16 9%
Not applicable/ Never late	272 13%	28 15%	8 8%	236 13%	9 10%	38 17%	25 13%	29 16%	22 16%	30 14%	25 9%	38 13%	21 11%
Don't know	336 16%	20 11%	20 20%	296 17%	10 12%	38 17%	31 17%	24 13%	11 8%	38 18%	61 23%	40 14%	43 23%
Average lateness	14.18	13.83	13.92	14.24	13.88	14.45	13.80	12.91	13.57	14.07	16.56	14.29	13.33

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 23

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

The start of work in the morning¹²

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
They arrive when they say they will arrive or earlier	21 1%	13 1%	8 1%	2 1%	3 1%	5 1%	3 1%	6 2%	3 1%	3 1%	7 1%	9 2%	3 1%	3 1%	14 2%
NET: Late	887 43%	461 46%	427 41%	133 55%	186 54%	192 56%	144 39%	120 39%	112 25%	266 49%	242 43%	199 45%	180 37%	141 54%	479 54%
1-10 minutes late	548 27%	285 28%	262 25%	90 37%	108 31%	107 31%	93 26%	78 25%	72 16%	159 29%	153 27%	117 26%	118 24%	88 34%	277 31%
11-20 minutes late	251 12%	129 13%	122 12%	33 14%	59 17%	63 18%	36 10%	32 11%	29 6%	77 14%	61 11%	66 15%	48 10%	37 14%	153 17%
21+ minutes late	88 4%	46 5%	42 4%	10 4%	20 6%	22 6%	14 4%	11 4%	11 3%	30 5%	28 5%	16 4%	14 3%	16 6%	50 6%
Not applicable/ Never late	813 40%	357 36%	456 44%	64 26%	92 27%	95 28%	158 43%	138 45%	266 60%	195 36%	213 38%	168 38%	236 49%	67 26%	240 27%
Don't know	328 16%	174 17%	154 15%	44 18%	64 19%	53 15%	61 17%	40 13%	65 15%	83 15%	106 19%	71 16%	68 14%	50 19%	153 17%
Average lateness	11.14	11.07	11.21	10.20	11.42	11.56	11.38	10.95	10.95	11.51	11.26	10.84	10.76	11.23	11.36

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 23

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

The start of work in the morning¹²

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
They arrive when they say they will arrive or earlier	21 1%	* *	- -	21 1%	- -	2 1%	7 4%	3 2%	2 1%	2 1%	3 1%	1 *	1 1%
NET: Late	887 43%	79 43%	59 57%	750 43%	38 46%	92 41%	74 40%	75 41%	60 42%	72 35%	123 46%	142 49%	73 39%
1-10 minutes late	548 27%	48 26%	40 39%	460 26%	28 34%	60 27%	48 26%	47 25%	42 29%	43 21%	62 23%	80 28%	51 27%
11-20 minutes late	251 12%	23 12%	17 16%	212 12%	7 8%	23 10%	20 11%	24 13%	12 8%	24 12%	44 17%	44 15%	14 8%
21+ minutes late	88 4%	8 4%	2 2%	78 4%	4 5%	10 4%	6 3%	4 2%	7 5%	5 2%	18 7%	18 6%	8 4%
Not applicable/ Never late	813 40%	86 46%	24 24%	703 40%	35 43%	99 44%	67 37%	80 44%	66 46%	93 46%	83 31%	104 36%	75 40%
Don't know	328 16%	19 10%	19 19%	289 16%	9 11%	32 14%	36 19%	26 14%	15 11%	37 18%	57 22%	41 14%	36 20%
Average lateness	11.14	11.25	10.08	11.21	11.11	10.63	9.49	10.32	10.84	11.10	12.62	12.16	10.97

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 24

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

Business or work engagements (such as client meetings or events)¹²

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
They arrive when they say they will arrive or earlier	15 1%	10 1%	5 *	1 *	1 *	5 1%	2 *	4 1%	2 1%	6 1%	4 1%	5 1%	1 *	* *	11 1%
NET: Late	937 46%	472 47%	464 44%	140 57%	188 54%	194 56%	150 41%	126 42%	138 31%	286 52%	268 47%	205 46%	177 36%	156 60%	494 56%
1-10 minutes late	609 30%	288 29%	322 31%	100 41%	126 37%	110 32%	99 27%	85 28%	88 20%	182 33%	187 33%	137 31%	103 21%	100 38%	313 35%
11-20 minutes late	234 11%	138 14%	96 9%	25 10%	44 13%	52 15%	39 11%	31 10%	43 10%	80 15%	57 10%	45 10%	52 11%	37 14%	124 14%
21+ minutes late	93 5%	46 5%	47 4%	14 6%	17 5%	32 9%	12 3%	10 3%	7 2%	24 4%	24 4%	23 5%	22 5%	19 7%	57 6%
Not applicable/ Never late	763 37%	349 35%	414 40%	59 24%	90 26%	88 25%	151 41%	130 43%	244 55%	177 32%	192 34%	159 36%	235 48%	56 21%	231 26%
Don't know	335 16%	173 17%	162 15%	44 18%	66 19%	59 17%	63 17%	43 14%	61 14%	79 14%	104 18%	78 17%	74 15%	49 19%	151 17%
Average lateness	10.99	11.29	10.67	10.03	10.95	12.00	10.66	10.80	11.10	10.92	10.78	10.90	11.52	11.29	11.25

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 24

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

Business or work engagements (such as client meetings or events)12

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
They arrive when they say they will arrive or earlier	15 1%	2 1%	- -	13 1%	- -	- -	6 3%	2 1%	3 2%	1 *	1 *	1 *	- -
NET: Late	937 46%	77 42%	57 56%	802 46%	37 46%	97 43%	81 44%	85 46%	75 52%	85 42%	135 51%	136 47%	71 38%
1-10 minutes late	609 30%	45 24%	44 43%	521 30%	28 34%	59 26%	53 29%	62 34%	50 35%	53 26%	77 29%	81 28%	57 31%
11-20 minutes late	234 11%	21 11%	10 10%	203 12%	7 8%	23 10%	23 13%	18 10%	20 14%	20 10%	41 15%	41 14%	10 6%
21+ minutes late	93 5%	11 6%	4 4%	78 4%	2 3%	15 7%	5 3%	6 3%	5 3%	12 6%	17 6%	14 5%	3 2%
Not applicable/ Never late	763 37%	81 44%	26 26%	655 37%	36 45%	92 41%	62 34%	66 36%	54 38%	82 40%	76 29%	108 38%	78 42%
Don't know	335 16%	24 13%	19 18%	292 17%	8 10%	36 16%	35 19%	31 17%	12 8%	37 18%	55 21%	42 15%	36 19%
Average lateness	10.99	10.93	9.61	11.09	9.97	12.63	9.51	9.89	10.78	11.73	12.07	11.78	9.31

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 25

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

A family gathering or event (such as a family meal or birthday party)¹²

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
They arrive when they say they will arrive or earlier	10 1%	6 1%	5 *	1 1%	1 *	3 1%	- -	2 1%	3 1%	4 1%	4 1%	2 1%	- -	2 1%	4 *
NET: Late	1363 67%	655 65%	707 68%	177 73%	227 66%	230 67%	228 62%	203 67%	297 67%	391 71%	365 64%	297 66%	310 64%	174 67%	594 67%
1-10 minutes late	654 32%	310 31%	344 33%	92 38%	110 32%	101 29%	108 30%	103 34%	140 31%	183 33%	176 31%	145 32%	150 31%	70 27%	293 33%
11-20 minutes late	466 23%	230 23%	236 23%	56 23%	82 24%	75 22%	79 22%	63 21%	110 25%	139 25%	122 22%	107 24%	97 20%	72 28%	192 22%
21+ minutes late	243 12%	115 11%	128 12%	29 12%	35 10%	53 15%	41 11%	37 12%	48 11%	68 12%	67 12%	45 10%	64 13%	31 12%	109 12%
Not applicable/ Never late	324 16%	168 17%	156 15%	23 10%	46 13%	55 16%	72 20%	58 19%	70 16%	66 12%	100 18%	72 16%	86 18%	38 14%	140 16%
Don't know	352 17%	176 18%	176 17%	41 17%	70 20%	58 17%	65 18%	41 14%	76 17%	88 16%	99 17%	75 17%	91 19%	48 18%	149 17%
Average lateness	14.40	14.49	14.32	13.29	14.03	15.19	14.95	14.19	14.47	14.34	14.50	14.16	14.60	14.88	14.44

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 25

Q.5 Please now think about when you have been kept waiting by friends, family members or colleagues. For each of the following, when friends, family members or colleagues have been running late, how accurate would you say they are at estimating how late they will be to you?

A family gathering or event (such as a family meal or birthday party)¹²

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
They arrive when they say they will arrive or earlier	10 1%	- -	- -	10 1%	1 1%	- -	2 1%	1 1%	2 1%	2 1%	1 *	1 *	- -
NET: Late	1363 67%	131 71%	75 74%	1156 66%	57 70%	142 63%	124 67%	109 59%	101 70%	133 65%	168 63%	201 70%	120 65%
1-10 minutes late	654 32%	67 36%	35 34%	552 31%	31 38%	62 27%	72 39%	57 31%	50 35%	63 31%	61 23%	94 33%	62 34%
11-20 minutes late	466 23%	44 24%	33 32%	388 22%	17 20%	50 22%	40 22%	33 18%	36 25%	51 25%	60 23%	69 24%	32 17%
21+ minutes late	243 12%	20 11%	8 7%	216 12%	10 12%	30 13%	12 6%	19 10%	15 11%	19 9%	47 18%	38 13%	26 14%
Not applicable/ Never late	324 16%	31 17%	9 9%	283 16%	13 16%	43 19%	26 14%	41 22%	24 17%	30 15%	39 15%	44 15%	23 12%
Don't know	352 17%	23 12%	18 17%	312 18%	11 13%	41 18%	32 18%	32 18%	17 12%	39 19%	57 22%	41 14%	41 22%
Average lateness	14.40	14.00	13.91	14.48	13.83	15.35	12.37	13.91	14.05	14.19	16.12	14.58	14.71

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 26

Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?

Summary

Base: All respondents who others are ever late for each

	Q6 Summary						
	Social engagements with friends (such as meeting for coffee, dinner or drinks)	The start of work in the morning	Business or work engagements (such as client meetings or events)	A family gathering or event (such as a family meal or birthday party)	NET: All engagements	NET: Social engagements	NET: Work engagements
Unweighted base	1761	1214	1260	1711	1487	1736	1237
Weighted base	1777	1236	1286	1725	1506	1751	1261
Family/ personal reasons	444 25%	260 21%	203 16%	422 24%	332 22%	433 25%	231 18%
Tiredness or difficulties waking up	142 8%	326 26%	88 7%	131 8%	172 11%	136 8%	207 16%
Transport issues (delays, traffic jams, train cancellations etc.)	780 44%	620 50%	674 52%	770 45%	711 47%	775 44%	647 51%
Working long hours	228 13%	117 9%	161 12%	188 11%	173 12%	208 12%	139 11%
Recreational or social activities	157 9%	50 4%	39 3%	115 7%	90 6%	136 8%	45 4%
Poor timekeeping	422 24%	193 16%	200 16%	322 19%	284 19%	372 21%	197 16%
It taking longer than expected to get ready	494 28%	126 10%	113 9%	520 30%	314 21%	507 29%	120 10%
Other	18 1%	15 1%	31 2%	16 1%	20 1%	17 1%	23 2%
Don't know	251 14%	242 20%	271 21%	261 15%	256 17%	256 15%	257 20%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 27

Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents who others are ever late for each

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1761	830	931	227	311	248	300	273	402	558	565	269	369	214	716
Weighted base	1777	860	917	228	310	299	305	259	376	491	494	383	410	233	768
Transport issues (delays, traffic jams, train cancellations etc.)	780 44%	365 42%	415 45%	82 36%	124 40%	116 39%	122 40%	140 54%	196 52%	253 51%	223 45%	139 36%	165 40%	88 38%	318 41%
It taking longer than expected to get ready	494 28%	225 26%	269 29%	79 35%	102 33%	61 20%	85 28%	67 26%	100 27%	134 27%	128 26%	105 28%	126 31%	68 29%	193 25%
Family/ personal reasons	444 25%	208 24%	236 26%	31 14%	62 20%	82 27%	83 27%	69 27%	118 31%	139 28%	110 22%	85 22%	111 27%	55 24%	184 24%
Poor timekeeping	422 24%	200 23%	222 24%	81 35%	89 29%	75 25%	55 18%	46 18%	77 20%	113 23%	139 28%	70 18%	99 24%	56 24%	173 22%
Working long hours	228 13%	103 12%	125 14%	33 14%	51 16%	41 14%	42 14%	32 13%	29 8%	56 11%	63 13%	63 16%	47 11%	37 16%	107 14%
Recreational or social activities	157 9%	83 10%	75 8%	28 12%	33 11%	23 8%	21 7%	19 7%	33 9%	43 9%	41 8%	41 11%	32 8%	30 13%	62 8%
Tiredness or difficulties waking up	142 8%	70 8%	71 8%	32 14%	30 10%	29 10%	19 6%	16 6%	16 4%	31 6%	34 7%	33 9%	44 11%	14 6%	67 9%
Other	18 1%	6 1%	12 1%	1 *	2 1%	2 1%	4 1%	3 1%	7 2%	4 1%	6 1%	3 1%	5 1%	1 *	8 1%
Don't know	251 14%	144 17%	107 12%	42 18%	45 15%	46 15%	41 14%	25 10%	52 14%	52 11%	67 14%	66 17%	66 16%	27 12%	122 16%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 27

Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?

Social engagements with friends (such as meeting for coffee, dinner or drinks)

Base: All respondents who others are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	1761	146	102	1513	93	156	161	148	121	174	242	270	148
Weighted base	1777	156	95	1526	73	187	160	156	121	175	242	249	163
Transport issues (delays, traffic jams, train cancellations etc.)	780 44%	61 39%	39 41%	680 45%	38 52%	85 46%	58 36%	76 49%	54 45%	76 43%	107 44%	115 46%	72 44%
It taking longer than expected to get ready	494 28%	55 35%	20 21%	419 27%	21 29%	47 25%	49 31%	46 30%	46 38%	41 24%	66 27%	67 27%	37 23%
Family/ personal reasons	444 25%	49 31%	23 24%	373 24%	18 25%	56 30%	52 32%	27 17%	32 26%	34 19%	52 21%	64 26%	38 23%
Poor timekeeping	422 24%	35 22%	20 21%	367 24%	14 19%	46 24%	34 21%	40 25%	37 31%	43 25%	55 23%	59 24%	39 24%
Working long hours	228 13%	18 11%	9 9%	201 13%	10 14%	19 10%	23 15%	21 14%	15 12%	16 9%	33 14%	36 15%	27 17%
Recreational or social activities	157 9%	10 6%	9 9%	138 9%	6 9%	25 13%	6 4%	11 7%	11 9%	12 7%	13 5%	35 14%	19 12%
Tiredness or difficulties waking up	142 8%	16 10%	13 13%	112 7%	9 12%	12 6%	14 9%	11 7%	13 10%	16 9%	20 8%	14 5%	5 3%
Other	18 1%	1 1%	-	16 1%	-	2 1%	2 1%	-	3 2%	2 1%	2 1%	2 1%	3 2%
Don't know	251 14%	22 14%	16 17%	213 14%	8 11%	25 14%	26 16%	16 10%	12 10%	33 19%	34 14%	26 10%	32 20%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 28

**Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?
The start of work in the morning**

Base: All respondents who others are ever late for each

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	1214	608	606	180	256	207	212	170	189	388	401	197	228	182	605
Weighted base	1236	647	589	180	253	250	207	166	180	353	355	278	251	194	646
Transport issues (delays, traffic jams, train cancellations etc.)	620 50%	323 50%	297 50%	71 40%	123 49%	120 48%	112 54%	99 60%	94 52%	198 56%	198 56%	121 43%	103 41%	104 54%	324 50%
Tiredness or difficulties waking up	326 26%	159 25%	168 28%	53 30%	57 23%	64 26%	52 25%	50 30%	50 28%	93 26%	85 24%	68 24%	80 32%	50 26%	163 25%
Family/ personal reasons	260 21%	119 18%	141 24%	29 16%	48 19%	53 21%	54 26%	38 23%	38 21%	71 20%	77 22%	65 23%	47 19%	47 25%	136 21%
Poor timekeeping	193 16%	103 16%	91 15%	23 13%	32 13%	52 21%	27 13%	23 14%	36 20%	45 13%	59 17%	51 18%	38 15%	35 18%	97 15%
It taking longer than expected to get ready	126 10%	66 10%	60 10%	31 17%	34 13%	23 9%	15 7%	7 4%	16 9%	45 13%	38 11%	24 9%	18 7%	20 10%	67 10%
Working long hours	117 9%	65 10%	52 9%	21 11%	24 10%	26 11%	18 9%	13 8%	15 9%	34 10%	23 6%	28 10%	32 13%	19 10%	57 9%
Recreational or social activities	50 4%	27 4%	23 4%	15 8%	14 6%	5 2%	7 3%	6 3%	3 2%	14 4%	14 4%	11 4%	12 5%	8 4%	30 5%
Other	15 1%	8 1%	7 1%	- -	3 1%	6 2%	3 1%	* *	2 1%	4 1%	3 1%	2 1%	5 2%	2 1%	8 1%
Don't know	242 20%	140 22%	102 17%	44 25%	53 21%	45 18%	30 14%	29 17%	40 22%	56 16%	58 16%	64 23%	64 26%	33 17%	115 18%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 28

**Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?
The start of work in the morning**

Base: All respondents who others are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	1214	93	82	1039	60	102	116	100	77	112	180	196	96
Weighted base	1236	99	78	1059	47	126	117	104	77	111	183	183	110
Transport issues (delays, traffic jams, train cancellations etc.)	620 50%	49 50%	38 48%	533 50%	27 57%	67 53%	56 48%	54 52%	37 48%	53 48%	89 49%	96 53%	53 48%
Tiredness or difficulties waking up	326 26%	20 20%	23 30%	283 27%	14 29%	43 34%	27 23%	24 23%	25 32%	28 25%	47 26%	47 25%	29 26%
Family/ personal reasons	260 21%	23 23%	13 17%	224 21%	14 29%	24 19%	34 29%	15 14%	17 22%	19 17%	35 19%	41 22%	25 23%
Poor timekeeping	193 16%	14 14%	11 14%	168 16%	9 20%	21 16%	23 20%	20 19%	7 9%	11 10%	31 17%	28 15%	19 17%
It taking longer than expected to get ready	126 10%	13 13%	7 9%	107 10%	5 12%	13 10%	18 15%	7 7%	10 13%	6 5%	16 9%	22 12%	10 9%
Working long hours	117 9%	10 11%	9 11%	98 9%	3 6%	9 7%	10 8%	8 8%	8 10%	7 6%	17 9%	24 13%	13 12%
Recreational or social activities	50 4%	4 4%	2 3%	43 4%	2 4%	5 4%	2 2%	8 8%	1 2%	1 1%	5 3%	10 5%	9 8%
Other	15 1%	- -	2 2%	13 1%	- -	2 1%	1 1%	2 2%	2 3%	- -	5 3%	* *	1 1%
Don't know	242 20%	22 22%	16 21%	204 19%	10 21%	26 20%	26 22%	17 16%	17 22%	29 26%	30 16%	26 14%	23 21%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 29

Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?

Business or work engagements (such as client meetings or events)

Base: All respondents who others are ever late for each

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1260	616	644	184	259	209	216	180	212	412	418	200	230	190	615
Weighted base	1286	656	631	184	255	257	214	174	202	371	376	288	252	205	656
Transport issues (delays, traffic jams, train cancellations etc.)	674 52%	344 52%	330 52%	72 39%	125 49%	138 54%	118 55%	105 60%	116 58%	220 59%	208 55%	128 45%	117 47%	119 58%	337 51%
Family/ personal reasons	203 16%	97 15%	106 17%	30 17%	32 13%	50 19%	36 17%	27 15%	28 14%	65 17%	55 15%	48 17%	35 14%	27 13%	119 18%
Poor timekeeping	200 16%	105 16%	95 15%	34 18%	43 17%	43 17%	21 10%	23 14%	36 18%	53 14%	59 16%	48 17%	40 16%	46 23%	90 14%
Working long hours	161 12%	80 12%	80 13%	20 11%	22 8%	35 14%	27 12%	28 16%	29 14%	45 12%	45 12%	40 14%	31 12%	28 14%	75 11%
It taking longer than expected to get ready	113 9%	55 8%	58 9%	27 15%	27 11%	23 9%	15 7%	8 4%	13 7%	39 11%	32 9%	27 10%	15 6%	17 8%	53 8%
Tiredness or difficulties waking up	88 7%	44 7%	44 7%	19 10%	23 9%	20 8%	10 5%	11 6%	5 2%	15 4%	23 6%	26 9%	23 9%	10 5%	54 8%
Recreational or social activities	39 3%	18 3%	21 3%	10 5%	7 3%	7 3%	5 2%	5 3%	6 3%	16 4%	10 3%	6 2%	8 3%	4 2%	19 3%
Other	31 2%	15 2%	16 3%	3 2%	8 3%	10 4%	6 3%	2 1%	3 2%	8 2%	7 2%	9 3%	7 3%	1 1%	20 3%
Don't know	271 21%	144 22%	127 20%	51 28%	55 22%	44 17%	40 19%	32 18%	48 24%	62 17%	72 19%	69 24%	67 27%	35 17%	128 20%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 29

Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?

Business or work engagements (such as client meetings or events)

Base: All respondents who others are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	1260	98	79	1083	59	108	121	114	88	121	187	193	92
Weighted base	1286	103	76	1107	45	133	122	119	89	123	190	179	106
Transport issues (delays, traffic jams, train cancellations etc.)	674 52%	41 40%	38 50%	595 54%	26 57%	67 50%	67 55%	71 59%	53 59%	63 51%	98 52%	99 55%	52 49%
Family/ personal reasons	203 16%	17 17%	10 13%	176 16%	13 28%	20 15%	21 17%	10 8%	20 22%	17 14%	29 15%	30 17%	18 17%
Poor timekeeping	200 16%	16 16%	10 14%	173 16%	5 11%	30 22%	21 17%	19 16%	13 15%	21 17%	23 12%	28 16%	13 12%
Working long hours	161 12%	15 14%	8 11%	138 12%	6 13%	6 4%	16 13%	20 17%	20 23%	7 6%	28 15%	18 10%	16 15%
It taking longer than expected to get ready	113 9%	12 12%	6 8%	95 9%	4 9%	16 12%	12 10%	17 15%	6 7%	6 4%	19 10%	11 6%	5 5%
Tiredness or difficulties waking up	88 7%	9 8%	8 11%	71 6%	4 8%	16 12%	8 7%	5 4%	8 9%	4 4%	10 5%	15 8%	1 1%
Recreational or social activities	39 3%	3 2%	1 2%	35 3%	1 2%	3 3%	- -	7 6%	1 1%	* *	7 4%	10 5%	6 6%
Other	31 2%	3 3%	1 2%	26 2%	- -	4 3%	1 1%	4 4%	1 1%	2 2%	4 2%	5 3%	4 4%
Don't know	271 21%	25 25%	18 24%	228 21%	9 20%	26 19%	29 24%	19 16%	18 20%	34 27%	34 18%	32 18%	27 25%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 30

**Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?
A family gathering or event (such as a family meal or birthday party)**

Base: All respondents who others are ever late for each

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1711	810	901	219	304	242	289	261	396	547	538	265	361	207	693
Weighted base	1725	837	889	220	299	290	293	247	376	482	468	374	401	223	746
Transport issues (delays, traffic jams, train cancellations etc.)	770 45%	370 44%	400 45%	80 36%	132 44%	111 38%	119 41%	132 54%	195 52%	253 52%	203 43%	147 39%	167 42%	87 39%	313 42%
It taking longer than expected to get ready	520 30%	236 28%	285 32%	65 30%	82 27%	89 31%	92 31%	71 29%	121 32%	140 29%	141 30%	111 30%	129 32%	85 38%	205 27%
Family/ personal reasons	422 24%	200 24%	222 25%	28 13%	58 19%	67 23%	78 27%	73 30%	119 32%	122 25%	98 21%	93 25%	110 27%	37 17%	178 24%
Poor timekeeping	322 19%	151 18%	171 19%	60 27%	55 18%	55 19%	53 18%	34 14%	65 17%	92 19%	101 22%	57 15%	72 18%	42 19%	135 18%
Working long hours	188 11%	82 10%	105 12%	27 12%	31 11%	31 11%	33 11%	28 11%	37 10%	55 11%	38 8%	46 12%	49 12%	28 12%	84 11%
Tiredness or difficulties waking up	131 8%	68 8%	63 7%	30 13%	34 11%	21 7%	19 6%	14 6%	14 4%	37 8%	29 6%	30 8%	35 9%	22 10%	52 7%
Recreational or social activities	115 7%	60 7%	55 6%	17 8%	24 8%	28 10%	8 3%	14 6%	23 6%	35 7%	33 7%	19 5%	28 7%	21 10%	54 7%
Other	16 1%	9 1%	7 1%	1 *	4 1%	1 *	4 1%	2 1%	5 1%	3 1%	8 2%	3 1%	3 1%	3 1%	8 1%
Don't know	261 15%	150 18%	111 13%	48 22%	52 17%	47 16%	35 12%	28 11%	51 13%	57 12%	72 15%	69 19%	62 15%	27 12%	122 16%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 30

Q.6 For each of the following, what are the most common reasons you have been given by friends, family members or colleagues for being late?

A family gathering or event (such as a family meal or birthday party)

Base: All respondents who others are ever late for each

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	1711	142	100	1469	88	152	159	138	119	175	225	267	146
Weighted base	1725	153	93	1479	69	183	159	143	119	175	227	243	161
Transport issues (delays, traffic jams, train cancellations etc.)	770 45%	70 46%	36 39%	663 45%	30 43%	81 44%	62 39%	75 52%	55 46%	80 46%	95 42%	112 46%	74 46%
It taking longer than expected to get ready	520 30%	68 44%	22 23%	431 29%	20 30%	59 33%	57 36%	36 25%	39 33%	50 29%	58 25%	67 28%	43 27%
Family/ personal reasons	422 24%	40 26%	24 25%	359 24%	19 27%	43 23%	48 30%	28 19%	39 33%	30 17%	53 23%	64 26%	35 22%
Poor timekeeping	322 19%	22 14%	15 16%	286 19%	13 18%	39 21%	34 21%	20 14%	23 19%	35 20%	48 21%	43 18%	33 20%
Working long hours	188 11%	22 15%	8 8%	158 11%	7 10%	17 9%	13 8%	16 11%	15 12%	16 9%	27 12%	23 10%	25 15%
Tiredness or difficulties waking up	131 8%	10 7%	12 12%	109 7%	8 11%	12 7%	8 5%	13 9%	7 6%	11 7%	21 9%	22 9%	8 5%
Recreational or social activities	115 7%	9 6%	1 1%	105 7%	4 6%	12 7%	4 3%	4 3%	10 8%	8 5%	13 6%	30 12%	19 12%
Other	16 1%	1 1%	-	15 1%	-	1 1%	2 1%	-	2 2%	1 *	1 *	4 2%	4 3%
Don't know	261 15%	22 14%	20 22%	219 15%	13 18%	24 13%	28 17%	18 13%	13 11%	33 19%	38 17%	27 11%	25 16%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 31
Q.7 Thinking about when you have been kept waiting by friends, family members and colleagues, which of the following locations, if any, do you find yourself most commonly waiting at?
Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
Home	922 45%	409 41%	513 49%	83 34%	145 42%	144 42%	178 49%	141 46%	231 52%	247 45%	244 43%	205 46%	225 46%	117 45%	373 42%
Bar/ pub	685 33%	413 41%	272 26%	87 36%	112 32%	127 37%	136 37%	91 30%	133 30%	173 31%	195 34%	163 36%	154 32%	83 32%	312 35%
Restaurant	534 26%	267 27%	267 26%	51 21%	67 19%	73 21%	91 25%	95 31%	158 35%	169 31%	139 24%	111 25%	115 24%	56 22%	220 25%
Coffee shop	470 23%	156 16%	314 30%	77 32%	76 22%	94 27%	66 18%	69 23%	88 20%	132 24%	142 25%	97 22%	99 20%	73 28%	197 22%
Office	170 8%	95 9%	75 7%	11 4%	27 8%	32 9%	34 9%	41 13%	25 6%	60 11%	53 9%	33 7%	25 5%	43 16%	92 10%
Bus stop	146 7%	62 6%	85 8%	42 17%	33 10%	22 7%	18 5%	15 5%	16 4%	32 6%	27 5%	34 8%	53 11%	21 8%	66 7%
Nightclub	62 3%	28 3%	33 3%	25 10%	15 4%	14 4%	5 1%	1 *	1 *	16 3%	19 3%	8 2%	18 4%	6 2%	28 3%
Other	81 4%	29 3%	52 5%	15 6%	9 3%	7 2%	15 4%	17 6%	19 4%	21 4%	23 4%	17 4%	20 4%	11 4%	22 2%
Don't know	260 13%	142 14%	119 11%	28 11%	56 16%	44 13%	37 10%	35 11%	61 14%	61 11%	84 15%	58 13%	58 12%	25 10%	122 14%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 31
Q.7 Thinking about when you have been kept waiting by friends, family members and colleagues, which of the following locations, if any, do you find yourself most commonly waiting at?
Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
Home	922 45%	85 46%	43 42%	794 45%	33 41%	98 43%	85 46%	82 45%	72 50%	98 48%	102 38%	134 47%	90 49%
Bar/ pub	685 33%	58 31%	45 44%	582 33%	37 45%	77 34%	73 40%	52 28%	52 37%	61 30%	84 32%	87 30%	59 32%
Restaurant	534 26%	59 32%	22 21%	453 26%	18 22%	55 25%	40 22%	48 26%	47 33%	49 24%	81 31%	78 27%	37 20%
Coffee shop	470 23%	48 26%	24 24%	398 23%	23 28%	50 22%	37 20%	41 22%	30 21%	43 21%	72 27%	57 20%	46 25%
Office	170 8%	16 8%	8 8%	146 8%	8 10%	18 8%	17 9%	19 10%	5 3%	13 6%	25 9%	32 11%	9 5%
Bus stop	146 7%	18 10%	6 6%	122 7%	5 7%	17 8%	11 6%	12 7%	8 5%	12 6%	23 9%	26 9%	8 4%
Nightclub	62 3%	5 3%	9 8%	48 3%	3 4%	9 4%	5 3%	7 4%	2 1%	4 2%	10 4%	3 1%	5 3%
Other	81 4%	9 5%	2 2%	70 4%	4 5%	2 1%	7 4%	8 4%	5 4%	9 5%	14 5%	13 4%	8 4%
Don't know	260 13%	23 12%	14 13%	224 13%	6 8%	25 11%	27 14%	24 13%	21 15%	28 14%	34 13%	33 11%	26 14%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 32

Q.8 Thinking about all the reasons why people are late for social or work engagements overall, which of the following do you think are the least acceptable reasons for being late?

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
Poor timekeeping	1236 60%	579 58%	657 63%	129 53%	179 52%	201 58%	243 67%	203 67%	281 63%	332 61%	359 63%	256 57%	290 60%	160 61%	519 59%
It taking longer than expected to get ready	805 39%	419 42%	386 37%	77 32%	107 31%	121 35%	148 41%	142 47%	210 47%	229 42%	231 41%	161 36%	184 38%	102 39%	325 37%
Tiredness or difficulties waking up	713 35%	356 35%	357 34%	75 31%	96 28%	102 30%	111 30%	123 40%	207 46%	204 37%	192 34%	142 32%	176 36%	84 32%	266 30%
Recreational or social activities	476 23%	217 22%	258 25%	52 21%	77 22%	66 19%	82 23%	79 26%	119 27%	144 26%	136 24%	102 23%	94 19%	67 26%	197 22%
Transport issues (delays, traffic jams, train cancellations etc.)	219 11%	113 11%	106 10%	29 12%	35 10%	41 12%	39 11%	34 11%	41 9%	55 10%	47 8%	54 12%	63 13%	38 15%	90 10%
Family/ personal reasons	139 7%	73 7%	66 6%	16 7%	30 9%	25 7%	24 6%	14 5%	32 7%	33 6%	29 5%	36 8%	40 8%	19 7%	60 7%
Working long hours	129 6%	70 7%	59 6%	15 6%	16 5%	22 6%	26 7%	19 6%	32 7%	39 7%	29 5%	33 7%	28 6%	25 10%	48 5%
Other	24 1%	14 1%	11 1%	2 1%	3 1%	2 1%	5 1%	1 *	11 3%	7 1%	6 1%	8 2%	3 1%	3 1%	8 1%
Don't know	172 8%	83 8%	90 9%	32 13%	44 13%	32 9%	16 4%	17 6%	31 7%	39 7%	49 9%	37 8%	47 10%	14 5%	76 9%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 32

Q.8 Thinking about all the reasons why people are late for social or work engagements overall, which of the following do you think are the least acceptable reasons for being late?

Base: All respondents

	Region												
	Total	Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
Poor timekeeping	1236 60%	114 62%	54 53%	1068 61%	52 64%	147 65%	115 63%	108 59%	95 66%	126 62%	159 60%	179 62%	87 47%
It taking longer than expected to get ready	805 39%	90 49%	37 36%	678 38%	38 47%	88 39%	69 37%	77 42%	51 36%	76 37%	101 38%	109 38%	70 38%
Tiredness or difficulties waking up	713 35%	69 37%	34 33%	610 35%	28 34%	73 33%	68 37%	63 34%	50 35%	71 34%	85 32%	107 37%	65 36%
Recreational or social activities	476 23%	42 23%	33 33%	401 23%	17 20%	41 18%	38 20%	34 19%	38 27%	52 26%	61 23%	76 26%	45 24%
Transport issues (delays, traffic jams, train cancellations etc.)	219 11%	18 10%	14 14%	188 11%	5 6%	29 13%	19 10%	22 12%	13 9%	24 12%	34 13%	33 11%	10 5%
Family/ personal reasons	139 7%	15 8%	12 11%	113 6%	3 4%	17 8%	15 8%	16 9%	13 9%	8 4%	18 7%	14 5%	8 4%
Working long hours	129 6%	17 9%	7 6%	105 6%	3 3%	22 10%	13 7%	11 6%	10 7%	9 4%	20 8%	10 4%	7 4%
Other	24 1%	1 *	3 3%	20 1%	- -	1 *	2 1%	3 2%	2 2%	4 2%	1 *	4 1%	4 2%
Don't know	172 8%	12 7%	5 5%	155 9%	11 13%	13 6%	13 7%	16 9%	11 7%	20 10%	21 8%	16 6%	33 18%

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 33

Q.9 To what extent, if at all, do you agree or disagree with the following statement?

When travelling to social or work engagements, I would feel safer if I could use a mobile app to track my location and share it with my friends and family members.

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector	
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	979	1070	245	348	290	361	324	481	630	657	318	444	243	833
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	261	886
NET: Agree	691 34%	322 32%	369 35%	111 46%	146 42%	149 43%	83 23%	92 30%	110 25%	201 37%	166 29%	161 36%	164 34%	97 37%	307 35%
Strongly agree	(4) 166 8%	82 8%	84 8%	23 10%	39 11%	43 13%	25 7%	16 5%	20 4%	44 8%	31 5%	49 11%	42 9%	27 10%	73 8%
Tend to agree	(3) 526 26%	240 24%	286 27%	88 36%	108 31%	106 31%	58 16%	76 25%	90 20%	156 29%	135 24%	112 25%	122 25%	70 27%	234 26%
Tend to disagree	(2) 477 23%	228 23%	248 24%	56 23%	82 24%	62 18%	107 29%	69 23%	100 22%	122 22%	159 28%	100 22%	96 20%	56 21%	217 24%
Strongly disagree	(1) 520 25%	283 28%	237 23%	38 16%	65 19%	77 22%	103 28%	85 28%	153 34%	148 27%	150 26%	108 24%	115 24%	59 22%	225 25%
NET: Disagree	997 49%	511 51%	485 46%	94 39%	147 42%	139 40%	210 58%	154 51%	253 57%	270 49%	309 54%	207 46%	210 43%	114 44%	442 50%
Don't know	361 18%	171 17%	190 18%	38 16%	52 15%	57 16%	72 20%	59 19%	83 19%	77 14%	93 16%	78 18%	112 23%	50 19%	138 16%
Mean	2.20	2.15	2.25	2.47	2.41	2.40	2.02	2.09	1.94	2.21	2.10	2.28	2.24	2.31	2.21
Standard deviation	0.99	1.00	0.97	0.92	0.97	1.04	0.94	0.95	0.94	0.99	0.92	1.03	1.01	1.01	0.98
Standard error	0.02	0.04	0.03	0.06	0.06	0.07	0.06	0.06	0.05	0.04	0.04	0.06	0.05	0.07	0.04

Lateness Survey

ONLINE Fieldwork: 25th-26th March 2015

Absolutes/col percents

Table 33

Q.9 To what extent, if at all, do you agree or disagree with the following statement?

When travelling to social or work engagements, I would feel safer if I could use a mobile app to track my location and share it with my friends and family members.

Base: All respondents

	Total	Region											
		Scotland	Wales	NET: England	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Eastern	London	South East	South West
Unweighted base	2049	175	114	1760	102	193	185	176	145	209	266	310	174
Weighted base	2049	184	102	1762	82	225	184	184	143	205	266	287	184
NET: Agree	691 34%	51 28%	41 40%	599 34%	26 31%	78 34%	56 31%	73 40%	46 32%	50 24%	101 38%	103 36%	67 36%
Strongly agree	(4) 166 8%	15 8%	9 9%	141 8%	7 9%	19 8%	14 8%	20 11%	7 5%	10 5%	29 11%	21 7%	15 8%
Tend to agree	(3) 526 26%	36 19%	32 31%	458 26%	19 23%	59 26%	42 23%	53 29%	39 27%	40 19%	73 27%	82 29%	52 28%
Tend to disagree	(2) 477 23%	44 24%	14 14%	418 24%	22 27%	58 26%	56 31%	34 18%	31 21%	63 31%	52 20%	55 19%	45 25%
Strongly disagree	(1) 520 25%	50 27%	29 28%	441 25%	19 24%	55 24%	47 26%	45 25%	42 29%	51 25%	55 21%	79 28%	46 25%
NET: Disagree	997 49%	94 51%	43 42%	859 49%	42 51%	114 50%	104 56%	79 43%	73 51%	115 56%	107 40%	135 47%	92 50%
Don't know	361 18%	39 21%	18 17%	304 17%	14 18%	34 15%	24 13%	33 18%	25 17%	40 20%	58 22%	49 17%	26 14%
Mean	2.20	2.11	2.25	2.21	2.20	2.22	2.14	2.31	2.09	2.05	2.36	2.19	2.22
Standard deviation	0.99	1.00	1.05	0.98	0.98	0.97	0.95	1.04	0.95	0.89	1.02	1.00	0.98
Standard error	0.02	0.09	0.11	0.03	0.11	0.08	0.07	0.09	0.09	0.07	0.07	0.06	0.08