

IPPR, Primary Care Analysis: Public Perceptions and Priorities – 29th November 2019

Methodology: Savanta ComRes interviewed 4,042 adults in Great Britain online from the 22nd to 26th November 2019. Data were weighted to be demographically representative of adults in Great Britain by age, gender, region and social grade. Savanta ComRes is a member of the British Polling Council and abides by its rules.

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Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey

ONLINE Fieldwork: 22nd to 26th November 2019

Absolutes/col percents

Table 1

Q.1 Thinking about any NHS care you may have received in the past 12 months, which, if any, of the following types of support or assistance have you been given?

Base: All respondents

	Total	Longstanding Health Condition						Gender		Age							Social Grade					
		NET: Yes (a)	Yes - mental condition (b)	Yes - physical condition (c)	Yes - disability (d)	Yes - other (e)	No (f)	Male (g)	Female (h)	18-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65+ (n)	18-34 (o)	35-54 (p)	55+ (q)	AB (r)	C1 (s)	C2 (t)	DE (u)
Unweighted base	4042	1018	438	655	323	48	2929	2039	2003	434	678	691	712	583	944	1112	1403	1527	1161	1162	697	1022
Weighted base	4042	960	396	632	304	43*	2988	1973	2069	449	699	647	715	598	934	1148	1362	1532	1103	1136	821	982
A longer appointment to discuss your issue, diagnosis or condition	656 16%	278 29%F	116 29%F	198 31%AF	98 32%F	12 28%F	363 12%	302 15%	354 17%	54 12%	101 14%	117 18%Ij	112 16%	105 18%I	167 18%Ij	155 14%	229 17%O	272 18%O	203 18%Su	170 15%	133 16%	151 15%
Personalised care plan	283 7%	128 13%F	48 12%F	93 15%F	40 13%F	9 21%bF	150 5%	143 7%	140 7%	40 9%L	49 7%	47 7%	37 5%	39 7%	71 8%I	89 8%	84 6%	110 7%	75 7%	76 7%	61 7%	71 7%
Access to additional technology to help you manage a condition (e.g. website, phone app, digital device)	259 6%	85 9%F	36 9%F	57 9%F	26 9%f	4 9%	168 6%	129 7%	130 6%	48 11%KLMN	57 8%LMN	43 7%	33 5%	30 5%	49 5%	105 9%PQ	76 6%	79 5%	86 8%su	65 6%	52 6%	57 6%
Formal education or training about a health condition or lifestyle choice	166 4%	47 5%	16 4%	32 5%	16 5%	3 7%	115 4%	86 4%	81 4%	24 5%LM	31 4%m	37 6%LM	20 3%	15 3%	39 4%	55 5%	57 4%	54 4%	60 5%U	46 4%	30 4%	30 3%
A social prescription (e.g. link workers connecting you with local volunteer organisations and activities such as gardening or sports)	120 3%	38 4%F	21 5%cF	21 3%	16 5%cF	1 3%	78 3%	54 3%	66 3%	26 6%kLMN	30 4%MN	21 3%MN	22 3%MN	7 1%	14 1%	56 5%PQ	43 3%Q	21 1%	40 4%s	26 2%	25 3%	29 3%
Support navigating the health system from a link worker or care coordinator	118 3%	38 4%F	15 4%	29 5%F	12 4%	1 3%	75 3%	54 3%	64 3%	29 7%JkLMN	17 2%	25 4%Lm	13 2%	11 2%	23 2%	46 4%Q	38 3%	34 2%	41 4%S	23 2%	26 3%	28 3%
Access to a peer support network (e.g. SHaRON online mental health support)	107 3%	43 5%F	29 7%ACDF	24 4%F	11 4%f	1 3%	60 2%	56 3%	51 2%	18 4%MN	23 3%mN	25 4%MN	20 3%n	9 2%	14 1%	40 4%Q	44 3%Q	23 1%	36 3%	30 3%	16 2%	26 3%
Access to a personal health budget	102 3%	25 3%	12 3%	14 2%	12 4%c	-	72 2%	57 3%	44 2%	19 4%LMN	34 5%LMN	22 3%MN	13 2%	5 1%	8 1%	53 5%PQ	35 3%Q	14 1%	35 3%s	22 2%	22 3%	23 2%
None of the above	2810 70%	544 57%b	209 53%	355 56%	168 55%	21 49%	2210 74%ABCD	1373 70%	1436 69%	266 59%	448 64%	437 68%I	526 73%LJK	451 75%LJK	682 73%LJK	714 62%	963 71%O	1133 74%Op	733 66%	830 73%Ru	568 69%	679 69%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f - g/h - i/j/k/l/m/n - o/p/q - r/s/t/u
Overlap formulae used. * small base

Prepared by Savanta ComRes

Savanta:

ComRes

Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey
ONLINE Fieldwork: 22nd to 26th November 2019

Absolutes/col percents

Table 1

Q.1 Thinking about any NHS care you may have received in the past 12 months, which, if any, of the following types of support or assistance have you been given?

Base: All respondents

	Longstanding Health Condition						Gender		Age							Social Grade						
	NET: Yes (a)	Yes - mental condi- tion (b)	Yes - physical condi- tion (c)	Yes - disab- ility (d)	Yes - other (e)	No (f)	Male (g)	Female (h)	18-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65+ (n)	18-34 (o)	35-54 (p)	55+ (q)	AB (r)	C1 (s)	C2 (t)	DE (u)	
Weighted base	4042	960	396	632	304	43*	2988	1973	2069	449	699	647	715	598	934	1148	1362	1532	1103	1136	821	982
Don't know	138 3%	20 2%	13 3%aC	11 2%	7 2%	2 5%	105 4%AC	76 4%	63 3%	37 8%KLMN	47 7%KLMN	14 2%	20 3%N	10 2%	10 1%	84 7%PQ	34 2%Q	21 1%	28 3%	26 2%	32 4% _s	52 5% _{RS}

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f - g/h - i/j/k/l/m/n - o/p/q - r/s/t/u
Overlap formulae used. * small base

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Absolutes/col percents

Table 2

Q.1 Thinking about any NHS care you may have received in the past 12 months, which, if any, of the following types of support or assistance have you been given?

Base: All respondents

	Employment Sector			Region											
	Total	Public (a)	Private (b)	Scotland (c)	Wales (d)	NET: England (f)	North East (g)	North West (h)	Yorkshire & Humber (i)	West Midlands (j)	East Midlands (k)	Eastern (l)	London (m)	South East (n)	South West (o)
Unweighted base	4042	607	1650	378	219	3445	148	413	308	382	315	388	571	576	344
Weighted base	4042	636	1696	352	202	3488	170	465	340	360	295	388	546	566	360
A longer appointment to discuss your issue, diagnosis or condition	656 16%	108 17%	247 15%	56 16%	24 12%	575 16%	22 13%	77 16%	56 16%	53 15%	48 16%	62 16%	89 16%	92 16%	77 21% cDgJlmm
Personalised care plan	283 7%	48 8%	97 6%	27 8%	17 9% n	239 7%	12 7%	40 9% No	23 7%	22 6%	20 7%	28 7%	48 9% No	28 5%	19 5%
Access to additional technology to help you manage a condition (e.g. website, phone app, digital device)	259 6%	53 8%	107 6%	25 7% l	8 4%	226 6%	13 7%	30 7%	21 6%	23 6%	15 5%	16 4%	34 6%	50 9% DkL	25 7%
Formal education or training about a health condition or lifestyle choice	166 4%	36 6% b	65 4%	9 3%	9 5%	148 4%	10 6% ci	26 6% cik	8 2%	16 4%	8 3%	12 3%	23 4%	25 4%	19 5% ci
A social prescription (e.g. link workers connecting you with local volunteer organisations and activities such as gardening or sports)	120 3%	40 6% B	40 2%	12 4%	14 7% FchLJKLMN	93 3%	9 5% km	14 3%	7 2%	8 2%	5 2%	9 2%	12 2%	13 2%	16 5% kmm
Support navigating the health system from a link worker or care coordinator	118 3%	34 5% B	40 2%	16 5% fK	6 3% K	96 3%	10 6% hKlnO	13 3% K	11 3% K	10 3% K	1 *	9 2% K	17 3% K	16 3% K	8 2% k
Access to a peer support network (e.g. SHARON online mental health support)	107 3%	29 5% B	40 2%	13 4% i	7 3%	88 3%	4 2%	18 4% im	4 1%	12 3%	5 2%	9 2%	10 2%	14 3%	12 3%
Access to a personal health budget	102 3%	25 4%	51 3%	13 4% kl	4 2%	84 2%	8 5% Kn	16 3% k	8 2%	8 2%	4 1%	6 2%	15 3%	10 2%	9 3%
None of the above	2810 70%	404 63%	1203 71% A	244 69%	146 72% h	2420 69%	119 70%	301 65%	237 70%	253 70%	209 71%	288 74% HMo	367 67%	401 71% h	245 68%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/f - d/f - c/d/g/h/i/j/k/l/m/n/o
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Table 2

Q.1 Thinking about any NHS care you may have received in the past 12 months, which, if any, of the following types of support or assistance have you been given?

Base: All respondents

	Employment Sector			Region											
	Total	Public (a)	Private (b)	Scotland (c)	Wales (d)	NET: England (f)	North East (g)	North West (h)	Yorkshire & Humberside (i)	West Midlands (j)	East Midlands (k)	Eastern (l)	London (m)	South East (n)	South West (o)
Weighted base	4042	636	1696	352	202	3488	170	465	340	360	295	388	546	566	360
Don't know	138 3%	20 3%	68 4%	15 4%L	7 3%	116 3%	4 2%	22 5%L	15 4%l	11 3%	8 3%	7 2%	25 5%L	17 3%	8 2%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/f - d/f - c/d/g/h/i/j/k/l/m/n/o
Overlap formulae used.

Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey

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Absolutes/col percents

Table 3

Q.2 Please read the following information carefully before answering the question. Most general practitioners (GPs) are independent contractors (private sector). Many GPs run businesses - i.e. GP practices - as partners and are then contracted by the NHS to deliver patient services. Some say GPs working as independent contractors (private sector) can increase productivity and cost-efficiency, reduce bureaucracy, and give GPs more freedom over what they provide. Others say that it can increase workloads, individual liability for GPs, and waiting times for people and patients - or simply that the Government, rather than independent contractors (private sector), should provide all NHS services. An alternative is for GPs to be employed as official and salaried NHS staff, like many other NHS doctors, rather than independent contractors (private sector) providing services to the NHS. Please select the statement below that best represents your view.
Base: All respondents

	Total	Longstanding Health Condition					Gender		Age							Social Grade						
		NET: Yes (a)	Yes - mental condition (b)	Yes - physical condition (c)	Yes - disability (d)	Yes - other (e)	No (f)	Male (g)	Female (h)	18-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65+ (n)	18-34 (o)	35-54 (p)	55+ (q)	AB (r)	C1 (s)	C2 (t)	DE (u)
Unweighted base	4042	1018	438	655	323	48	2929	2039	2003	434	678	691	712	583	944	1112	1403	1527	1161	1162	697	1022
Weighted base	4042	960	396	632	304	43*	2988	1973	2069	449	699	647	715	598	934	1148	1362	1532	1103	1136	821	982
NET: Agree GPs should be independent contractors (private sector) providing services to the NHS	649	130	55	89	37	7	511	340	309	83	124	95	93	90	163	208	189	253	199	173	139	138
Strongly agree GPs should be independent contractors (private sector) providing services to the NHS	167	28	12	17	8	3	137	87	80	21	40	29	16	20	41	61	45	61	43	40	46	37
Tend to agree GPs should be independent contractors (private sector) providing services to the NHS	482	102	43	71	29	4	374	253	229	63	84	67	77	70	122	147	144	192	155	133	93	101
Tend to agree GPs should be official and salaried NHS staff	1483	304	118	199	89	16	1143	750	733	145	231	246	266	226	369	375	512	596	415	435	308	325
Strongly agree GPs should be official and salaried NHS staff	1293	377	151	249	135	16	880	642	652	118	217	195	249	202	314	335	443	515	359	371	247	316
NET: Agree GPs should be official and salaried NHS staff	2776	681	269	448	224	31	2023	1391	1385	263	447	441	514	428	683	710	955	1111	774	806	555	641
Don't know	617	149	73	95	43	4	455	242	375	102	128	110	108	80	88	230	218	168	131	156	126	203

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f - g/h - i/j/k/l/m/n - o/p/q - r/s/t/u
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Table 4

Q.2 Please read the following information carefully before answering the question. Most general practitioners (GPs) are independent contractors (private sector). Many GPs run businesses - i.e. GP practices - as partners and are then contracted by the NHS to deliver patient services.

Some say GPs working as independent contractors (private sector) can increase productivity and cost-efficiency, reduce bureaucracy, and give GPs more freedom over what they provide. Others say that it can increase workloads, individual liability for GPs, and waiting times for people and patients - or simply that the Government, rather than independent contractors (private sector), should provide all NHS services.

An alternative is for GPs to be employed as official and salaried NHS staff, like many other NHS doctors, rather than independent contractors (private sector) providing services to the NHS. Please select the statement below that best represents your view.

Base: All respondents

	Employment Sector			Region											
	Total	Public (a)	Private (b)	Scotland (c)	Wales (d)	NET: England (f)	North East (g)	North West (h)	Yorkshire & Humberside (i)	West Midlands (j)	East Midlands (k)	Eastern (l)	London (m)	South East (n)	South West (o)
Unweighted base	4042	607	1650	378	219	3445	148	413	308	382	315	388	571	576	344
Weighted base	4042	636	1696	352	202	3488	170	465	340	360	295	388	546	566	360
NET: Agree GPs should be independent contractors (private sector) providing services to the NHS	649 16%	104 16%	276 16%	53 15%	39 19% ⁱ	557 16%	25 15%	74 16%	46 13%	58 16%	55 19%	56 15%	93 17%	95 17%	55 15%
Strongly agree GPs should be independent contractors (private sector) providing services to the NHS	167 4%	33 5%	74 4%	17 5% ⁱ	11 5% ⁱ	139 4%	7 4%	23 5% ⁱⁿ	7 2%	20 5% ⁱⁿ	14 5% ⁱ	13 3%	27 5% ^{In}	16 3%	12 3%
Tend to agree GPs should be independent contractors (private sector) providing services to the NHS	482 12%	71 11%	202 12%	35 10%	29 14%	419 12%	18 11%	51 11%	39 11%	38 11%	41 14%	43 11%	66 12%	79 14% ^c	43 12%
Tend to agree GPs should be official and salaried NHS staff	1483 37%	248 39%	617 36%	133 38% ^O	64 32%	1285 37%	71 42% ^{dO}	175 38% ^o	120 35%	135 37% ^o	111 38% ^o	148 38% ^O	194 36%	223 39% ^{dO}	109 30%
Strongly agree GPs should be official and salaried NHS staff	1293 32%	205 32%	520 31%	123 35% ^K	67 33%	1103 32%	47 28%	153 33%	119 35% ^k	113 31%	81 27%	121 31%	172 32%	169 30%	127 35% ^K
NET: Agree GPs should be official and salaried NHS staff	2776 69%	453 71% ^b	1137 67%	256 73% ^{dKmO}	131 65%	2388 68%	119 70%	328 71%	239 70%	248 69%	192 65%	268 69%	367 67%	392 69%	236 66%
Don't know	617 15%	79 12%	284 17% ^A	43 12%	32 16%	543 16%	26 15%	62 13%	55 16%	54 15%	48 16%	63 16%	86 16%	79 14%	69 19% ^{CHN}

**Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/f - d/f - c/d/g/h/i/j/k/l/m/n/o
Overlap formulae used.**

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Absolutes/col percents

Table 5

Q.3 Thinking about the last time you tried to book a GP appointment for yourself, how long did you wait between first booking (or trying to book) the appointment and attending that appointment?
Base: All respondents

	Total	Longstanding Health Condition					Gender		Age							Social Grade						
		NET: Yes (a)	Yes - mental condition (b)	Yes - physical condition (c)	Yes - disability (d)	Yes - other (e)	No (f)	Male (g)	Female (h)	18-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65+ (n)	18-34 (o)	35-54 (p)	55+ (q)	AB (r)	C1 (s)	C2 (t)	DE (u)
Unweighted base	4042	1018	438	655	323	48	2929	2039	2003	434	678	691	712	583	944	1112	1403	1527	1161	1162	697	1022
Weighted base	4042	960	396	632	304	43*	2988	1973	2069	449	699	647	715	598	934	1148	1362	1532	1103	1136	821	982
Less than a day	779 19%	172 18%	64 16%	120 19%	52 17%	7 16%	600 20%b	360 18%	418 20%	79 18%	130 19%	106 16%	145 20%k	114 19%	205 22%iK	209 18%	251 18%	319 21%	210 19%	209 18%	172 21%	188 19%
One to two days	601 15%	118 12%	51 13%	77 12%	40 13%	8 19%	474 16%AC	351 18%H	250 12%	58 13%	88 13%	102 16%	99 14%	102 17%J	151 16%j	146 13%	201 15%	254 17%O	166 15%	174 15%	128 16%	134 14%
Between two days and a week	845 21%	197 21%	75 19%	130 21%	63 21%	8 18%	624 21%	413 21%	433 21%	99 22%	127 18%	141 22%	157 22%	142 24%JN	180 19%	226 20%	297 22%	322 21%	252 23%tu	249 22%	156 19%	188 19%
Between one and two weeks	687 17%	199 21%F	81 21%F	131 21%F	61 20%F	8 19%	465 16%	305 15%	382 18%G	66 15%	123 18%K	86 13%	136 19%iK	109 18%K	167 18%K	189 16%	221 16%	276 18%	185 17%	203 18%	132 16%	167 17%
Between two and three weeks	442 11%	132 14%F	48 12%	88 14%F	41 14%f	6 14%	298 10%	175 9%	267 13%G	51 11%	76 11%	84 13%m	73 10%	58 10%	100 11%	127 11%	157 12%	157 10%	128 12%	116 10%	84 10%	114 12%
Between three and four weeks	173 4%	57 6%F	35 9%ACdF	33 5%f	18 6%f	4 9%f	111 4%	81 4%	91 4%	22 5%	26 4%	31 5%	32 4%	20 3%	42 4%	48 4%	63 5%	62 4%	39 4%	48 4%	39 5%	47 5%
More than four weeks	94 2%	22 2%	12 3%	17 3%	7 2%	- -	69 2%	47 2%	47 2%	10 2%	24 3%n	18 3%	15 2%	11 2%	17 2%	34 3%q	33 2%	28 2%	23 2%	19 2%	18 2%	34 3%rS
I was not able to book an appointment at all	106 3%	26 3%	10 3%	17 3%	11 3%	1 1%	79 3%	46 2%	61 3%	15 3%n	23 3%N	26 4%MN	18 2%	10 2%	15 2%	38 3%Q	43 3%Q	25 2%	20 2%	32 3%	24 3%	30 3%r
Not applicable	172 4%	15 2%	6 2%	7 1%	6 2%	1 2%	156 5%ABCD	101 5%H	71 3%	22 5%	34 5%	24 4%	24 3%	25 4%	43 5%	56 5%	48 4%	68 4%	40 4%	49 4%	43 5%	40 4%
Don't know	142 4%	22 2%	13 3%c	12 2%	5 2%	- -	113 4%ACd	93 5%H	49 2%	26 6%LMN	48 7%kLMN	29 4%IMN	18 2%	7 1%	14 2%	74 6%PQ	47 3%Q	22 1%	42 4%	38 3%	23 3%	39 4%
NET: Less than a week	2225 55%	487 51%	190 48%	327 52%	155 51%	23 54%	1697 57%ABCd	1125 57%H	1101 53%	236 53%	346 49%	349 54%	400 56%J	358 60%LJK	536 57%J	581 51%	750 55%O	894 58%Op	628 57%U	631 56%	457 56%	510 52%
NET: More than a week	1396 35%	410 43%F	177 45%F	270 43%F	128 42%F	18 43%	943 32%	608 31%	788 38%G	149 33%	249 36%	218 34%	255 36%	198 33%	326 35%	398 35%	474 35%	523 34%	374 34%	386 34%	274 33%	362 37%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f - g/h - i/j/k/l/m/n - o/p/q - r/s/t/u
Overlap formulae used. * small base

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Absolutes/col percents

Table 6

Q.3 Thinking about the last time you tried to book a GP appointment for yourself, how long did you wait between first booking (or trying to book) the appointment and attending that appointment?
Base: All respondents

	Employment Sector			Region											
	Total	Public (a)	Private (b)	Scotland (c)	Wales (d)	NET: England (f)	North East (g)	North West (h)	Yorkshire & Humberside (i)	West Midlands (j)	East Midlands (k)	Eastern (l)	London (m)	South East (n)	South West (o)
Unweighted base	4042	607	1650	378	219	3445	148	413	308	382	315	388	571	576	344
Weighted base	4042	636	1696	352	202	3488	170	465	340	360	295	388	546	566	360
Less than a day	779 19%	124 20%	299 18%	69 19%	65 32% MNO	645 18%	28 16%	76 16%	61 18%	65 18%	65 22%hM	82 21%M	86 16%	115 20% m	66 18%
One to two days	601 15%	97 15%	238 14%	60 17% mn	30 15%	512 15%	38 22% dHIKLMN	66 14%	47 14%	64 18% kMN	38 13%	58 15%	68 12%	68 12%	64 18% MN
Between two days and a week	845 21%	156 24%	354 21%	88 25% DGN	24 12%	733 21% D	24 14%	106 23% DGn	90 26% DGjNo	70 20% D	61 21% D	81 21% Dg	129 24% DGN	101 18% d	72 20% D
Between one and two weeks	687 17%	94 15%	305 18%	54 15%	25 12%	608 17% d	33 19%	90 19% DI	62 18% d	58 16%	56 19% d	55 14%	95 17%	95 17%	65 18%
Between two and three weeks	442 11%	75 12%	183 11%	34 10%	22 11%	386 11%	19 11%	59 13% O	32 9%	37 10%	26 9%	38 10%	78 14% ciKIO	69 12% O	27 7%
Between three and four weeks	173 4%	24 4%	69 4%	7 2%	2 1%	164 5% CD	7 4%	19 4% d	8 2%	10 3%	13 4% cd	19 5% CD	29 5% CDi	37 6% CDIJ	23 6% CDIJ
More than four weeks	94 2%	7 1%	52 3% A	2 1%	10 5% FCHIIMn	82 2% C	6 4% C	7 2%	5 1%	9 3% c	10 4% C	9 2% c	12 2% c	14 3% c	9 2% c
I was not able to book an appointment at all	106 3%	21 3%	47 3%	10 3%	7 3%	89 3%	2 1%	8 2%	11 3%	9 3%	13 5% Hm	10 3%	13 2%	15 3%	8 2%
Not applicable	172 4%	20 3%	72 4%	13 4%	10 5%	149 4%	4 2%	14 3%	14 4%	22 6% ghMo	11 4%	21 5% M	14 3%	37 7% cgHKMO	11 3%
Don't know	142 4%	18 3%	77 5% a	16 5% K	6 3% K	120 3%	9 5% K	20 4% K	9 3% k	13 4% K	2 1%	15 4% K	23 4% K	14 3% k	15 4% K
NET: Less than a week	2225 55%	377 59% B	891 53%	216 61% FgHMN	119 59% mN	1891 54%	89 53%	248 53%	199 59% mN	200 56%	164 55%	221 57% n	282 52%	285 50%	203 56%
NET: More than a week	1396 35%	200 32%	610 36% a	97 28%	60 30%	1239 36% Cd	65 38% C	175 38% Cd	107 31%	115 32%	105 36% C	120 31%	213 39% CDIJL	214 38% CDijL	124 34% c

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/f - d/f - c/d/g/h/i/j/k/l/m/n/o
Overlap formulae used.

Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey

ONLINE Fieldwork: 22nd to 26th November 2019

Absolutes/col percents

Table 7

Q.4 During the past 12 months, which, if any, of the following staff members or services have you been seen by or used through your GP practice?

Base: All respondents

	Total	Longstanding Health Condition					Gender		Age								Social Grade					
		NET: Yes (a)	Yes - mental condition (b)	Yes - physical condition (c)	Yes - disability (d)	Yes - other (e)	No (f)	Male (g)	Female (h)	18-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65+ (n)	18-34 (o)	35-54 (p)	55+ (q)	AB (r)	C1 (s)	C2 (t)	DE (u)
Unweighted base	4042	1018	438	655	323	48	2929	2039	2003	434	678	691	712	583	944	1112	1403	1527	1161	1162	697	1022
Weighted base	4042	960	396	632	304	43*	2988	1973	2069	449	699	647	715	598	934	1148	1362	1532	1103	1136	821	982
General Practitioner (GP)	2470 61%	723 75%F	295 74%F	494 78%ABF	231 76%F	32 75%F	1690 57%	1139 58%	1331 64%G	238 53%	384 55%	374 58%	420 59%i	398 66%LJKL	657 70%LJKL	622 54%	794 58%o	1054 69%OP	700 63%T	703 62%T	460 56%	607 62%T
Pharmacist	1167 29%	417 43%F	165 42%F	287 45%F	144 47%bF	19 45%F	720 24%	537 27%	630 30%G	115 26%	184 26%	172 27%	198 28%	194 32%LJKL	305 33%LJKL	299 26%	370 27%	499 33%OP	312 28%	303 27%	245 30%	307 31%S
NHS dentist	964 24%	278 29%F	108 27%F	190 30%F	96 32%F	17 39%F	662 22%	444 22%	520 25%g	95 21%	159 23%	155 24%	186 26%	150 25%	219 23%	254 22%	341 25%	369 24%	250 23%	239 21%	225 27%RS	249 25%S
Primary care or family nurse	656 16%	232 24%BF	73 18%F	167 26%ABF	77 25%BF	14 32%BF	411 14%	297 15%	359 17%g	38 8%	71 10%	91 14%LJ	95 13%Lj	117 20%LJKL	244 26%LJKLM	108 9%	186 14%O	361 24%OP	194 18%T	195 17%T	109 13%	158 16%
Allied health professionals, such as speech and language therapists, osteopaths, physiotherapists or art therapists	272 7%	128 13%bF	43 11%F	111 18%ABF	44 14%F	6 15%F	142 5%	107 5%	166 8%G	10 2%	34 5%I	44 7%I	51 7%I	53 9%LJ	81 9%LJ	44 4%	95 7%O	134 9%O	80 7%	64 6%	56 7%	73 7%
Sexual health or family planning services	182 4%	36 4%	21 5%Ac	22 4%	10 3%	2 6%	143 5%	49 2%	132 6%G	56 12%jKLMN	61 9%KLMN	35 5%LMN	20 3%MN	3 1%	7 1%	117 10%PQ	55 4%Q	10 1%	56 5%u	53 5%	40 5%	33 3%
Welfare advice or services	84 2%	33 3%F	17 4%F	19 3%F	12 4%F	* 1%	45 2%	48 2%	37 2%	14 3%N	18 3%N	20 3%N	17 2%N	9 2%	6 1%	32 3%Q	36 3%Q	16 1%	29 3%S	17 2%	19 2%	20 2%
Social care advice or services	78 2%	29 3%F	16 4%F	17 3%f	13 4%cF	3 7%F	47 2%	40 2%	38 2%	12 3%n	21 3%MN	11 2%	17 2%n	7 1%	10 1%	33 3%Q	27 2%q	17 1%	26 2%S	14 1%	10 1%	27 3%ST
Public health support, such as stop smoking services	73 2%	24 2%f	8 2%	17 3%f	9 3%	3 8%ABcdF	45 2%	35 2%	38 2%	5 1%	18 3%n	14 2%	14 2%	10 2%	12 1%	23 2%	28 2%	22 1%	19 2%	23 2%	16 2%	16 2%
Housing advice or services	50 1%	15 2%	8 2%d	10 2%	2 1%	2 4%df	34 1%	27 1%	24 1%	17 4%jKLMN	12 2%MN	9 1%MN	7 1%	2 *	3 *	29 3%PQ	16 1%Q	5 *	17 2%S	8 1%	9 1%	16 2%S
None of the above	806 20%	98 10%	47 12%	58 9%	36 12%	2 5%	698 23%ABCD E	433 22%H	373 18%	89 20%N	149 21%N	149 23%N	167 23%N	126 21%N	126 14%	238 21%Q	316 23%Q	252 16%	199 18%	250 22%Ru	174 21%	183 19%
Don't know	86 2%	18 2%	10 3%	11 2%	4 1%	-	60 2%	59 3%H	27 1%	19 4%KIMN	31 4%KLMN	13 2%N	14 2%N	5 1%	4 *	50 4%PQ	27 2%Q	9 1%	20 2%	16 1%	19 2%	32 3%RS

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f - g/h - i/j/k/l/m/n - o/p/q - r/s/t/u
Overlap formulae used. * small base

Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey
ONLINE Fieldwork: 22nd to 26th November 2019

Absolutes/col percents

Table 8

Q.4 During the past 12 months, which, if any, of the following staff members or services have you been seen by or used through your GP practice?

Base: All respondents

	Employment Sector			Region											
	Total	Public (a)	Pri- vate (b)	Scotland (c)	Wales (d)	NET: England (f)	North East (g)	North West (h)	Yorkshire & Humber (i)	West Midlands (j)	East Midlands (k)	Eastern (l)	London (m)	South East (n)	South West (o)
Unweighted base	4042	607	1650	378	219	3445	148	413	308	382	315	388	571	576	344
Weighted base	4042	636	1696	352	202	3488	170	465	340	360	295	388	546	566	360
General Practitioner (GP)	2470 61%	365 57%	954 56%	203 58%g	125 62%G	2142 61%	82 48%	282 61%G	204 60%G	207 58%g	193 65%cGj	231 59%G	345 63%G	362 64%cGj	236 66%CGJ
Pharmacist	1167 29%	169 27%	442 26%	100 28%	68 33%G	1000 29%	37 22%	135 29%	97 29%	99 28%	79 27%	110 28%	157 29%	164 29%g	122 34%Gjk
NHS dentist	964 24%	165 26%	390 23%	97 28%fjklMN	52 26%M	815 23%	42 25%im	132 28%JKLMN	99 29%JKLMN	77 21%	63 21%	84 22%	100 18%	120 21%	98 27%jMN
Primary care or family nurse	656 16%	99 16%B	193 11%	70 20%fJM	36 18%jM	550 16%	37 22%JM	79 17%jM	59 17%jM	44 12%	45 15%M	70 18%JM	53 10%	94 17%jM	69 19%JM
Allied health professionals, such as speech and language therapists, osteopaths, physiotherapists or art therapists	272 7%	32 5%	95 6%	26 7%	14 7%	233 7%	8 5%	45 10%imN	20 6%	24 7%	21 7%	26 7%	34 6%	30 5%	26 7%
Sexual health or family planning services	182 4%	47 7%b	88 5%	15 4%	9 4%	158 5%	2 1%	26 6%GL	20 6%GL	15 4%	11 4%	9 2%	31 6%GL	24 4%	19 5%gL
Welfare advice or services	84 2%	24 4%B	35 2%	7 2%	4 2%	73 2%	3 2%	13 3%	7 2%	7 2%	6 2%	6 1%	12 2%	15 3%	6 2%
Social care advice or services	78 2%	16 2%	36 2%	10 3%	6 3%	62 2%	8 4%ilmNo	10 2%	4 1%	7 2%	5 2%	6 2%	9 2%	7 1%	5 1%
Public health support, such as stop smoking services	73 2%	21 3%B	29 2%	5 1%	5 3%k	62 2%	3 2%	9 2%	4 1%	5 1%	2 1%	6 2%	15 3%k	14 2%k	5 1%
Housing advice or services	50 1%	17 3%b	22 1%	5 1%	1 *	45 1%	3 2%	4 1%	3 1%	4 1%	2 1%	5 1%	8 1%	8 1%	8 2%
None of the above	806 20%	126 20%	406 24%a	74 21%	35 17%	697 20%	45 26%dHkMo	84 18%	68 20%	84 23%hM	56 19%	84 22%	96 18%	114 20%	66 18%
Don't know	86 2%	16 3%	40 2%	11 3%K	4 2%	71 2%	6 3%K	9 2%	7 2%	7 2%	2 1%	6 1%	19 3%Klo	12 2%	5 1%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/f - d/f - c/d/g/h/i/j/k/l/m/n/o
Overlap formulae used.

Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey

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Absolutes/col percents

Table 9
Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?
Base: All respondents

	Total	Longstanding Health Condition					Gender		Age							Social Grade						
		NET: Yes (a)	Yes - mental condition (b)	Yes - physical condition (c)	Yes - disability (d)	Yes - other (e)	No (f)	Male (g)	Female (h)	18-24 (i)	25-34 (j)	35-44 (k)	45-54 (l)	55-64 (m)	65+ (n)	18-34 (o)	35-54 (p)	55+ (q)	AB (r)	C1 (s)	C2 (t)	DE (u)
Unweighted base	4042	1018	438	655	323	48	2929	2039	2003	434	678	691	712	583	944	1112	1403	1527	1161	1162	697	1022
Weighted base	4042	960	396	632	304	43*	2988	1973	2069	449	699	647	715	598	934	1148	1362	1532	1103	1136	821	982
NET: Yes	960	960	396	632	304	43	-	429	531	66	98	141	194	195	265	165	335	460	189	247	165	359
	24%	100%F	100%F	100%F	100%F	100%F	-	22%	26%G	15%	14%	22%LJ	27%LJK	33%LJKL	28%LJK	14%	25%O	30%OP	17%	22%R	20%	37%RST
Yes - physical condition	632	632	185	632	197	16	-	276	356	18	38	82	124	152	217	56	206	369	116	155	114	247
	16%	66%BEF	47%F	100%ABDE	65%BEF	36%F	-	14%	17%G	4%	5%	13%LJ	17%LJK	25%LJKL	23%LJKL	5%	15%O	24%OP	10%	14%R	14%R	25%RST
Yes - mental condition	396	396	396	185	94	12	-	168	228	46	70	86	106	60	28	116	192	88	74	95	68	159
	10%	41%CDe	100%ACDEF	29%F	31%F	27%F	-	9%	11%G	10%N	10%N	13%jmn	15%LJMN	10%N	3%	10%Q	14%OQ	6%	7%	8%	8%	16%RST
Yes - disability	304	304	94	197	304	14	-	140	164	12	22	46	68	65	92	34	114	157	49	74	41	140
	8%	32%BF	24%F	31%BF	100%ABCE	32%F	-	7%	8%	3%	3%	7%LJ	9%LJ	11%LJK	10%LJK	3%	8%O	10%O	4%	7%R	5%	14%RST
Yes - other	43	43	12	16	14	43	-	24	19	-	5	4	10	13	12	5	14	25	7	9	8	19
	1%	4%bCF	3%F	2%F	5%CF	100%ABCDF	-	1%	1%	-	1%	1%	1%I	2%LJK	1%I	*	1%	2%O	1%	1%	1%	2%RS
No	2988	-	-	-	-	-	2988	1498	1490	374	579	486	501	397	651	953	987	1048	884	866	639	599
	74%	-	-	-	-	-	100%ABCDE	76%H	72%	83%KLMN	83%KLMN	75%LMN	70%	66%	70%	83%PQ	72%Q	68%	80%SU	76%U	78%U	61%
Prefer not to say	94	-	-	-	-	-	-	45	49	8	22	20	20	6	18	30	40	25	31	22	16	25
	2%	-	-	-	-	-	-	2%	2%	2%	3%M	3%M	3%M	1%	2%	3%	3%Q	2%	3%	2%	2%	3%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f - g/h - i/j/k/l/m/n - o/p/q - r/s/t/u
Overlap formulae used. * small base

Primary Care Analysis: Public Perceptions and Priorities - November 2019 Survey
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Absolutes/col percents

Table 10

Do you have a longstanding physical or mental condition or disability that has lasted or is likely to last 12 months and which has a substantial adverse effect on your ability to carry out day-to-day activities?

Base: All respondents

	Employment Sector			Region											
	Total	Public (a)	Private (b)	Scotland (c)	Wales (d)	NET: England (f)	North East (g)	North West (h)	Yorkshire & Humberside (i)	West Midlands (j)	East Midlands (k)	Eastern (l)	London (m)	South East (n)	South West (o)
Unweighted base	4042	607	1650	378	219	3445	148	413	308	382	315	388	571	576	344
Weighted base	4042	636	1696	352	202	3488	170	465	340	360	295	388	546	566	360
NET: Yes	960 24%	102 16%	254 15%	97 27%fM	54 27%M	809 23%	45 26%M	107 23% <i>m</i>	77 23%	88 24%M	71 24%M	104 27%M	96 18%	130 23%M	92 26%M
Yes - physical condition	632 16%	56 9%	141 8%	63 18%M	39 20%M	530 15%	34 20%M	71 15% <i>m</i>	47 14%	58 16%M	47 16% <i>m</i>	62 16%M	61 11%	86 15% <i>m</i>	64 18%M
Yes - mental condition	396 10%	47 7%	129 8%	45 13% <i>fMn</i>	24 12%M	327 9%	15 9%	44 9%	34 10% <i>m</i>	39 11%M	33 11%M	40 10%M	35 6%	49 9%	38 11%M
Yes - disability	304 8%	23 4%	59 3%	30 9% <i>Hm</i>	17 8% <i>h</i>	258 7%	13 8%	21 4%	29 8% <i>H</i>	20 6%	20 7%	43 11% <i>HJkM</i>	30 5%	45 8% <i>H</i>	37 10% <i>HJM</i>
Yes - other	43 1%	4 1%	5 *	3 1%	1 1%	39 1%	2 1%	7 2%	3 1%	2 1%	6 2%	5 1%	4 1%	6 1%	4 1%
No	2988 74%	508 80%	1406 83%	242 69%	146 72%	2600 75% <i>C</i>	122 72%	343 74%	257 76% <i>c</i>	269 75% <i>c</i>	221 75%	276 71%	430 79% <i>CdghLO</i>	425 75% <i>c</i>	259 72%
Prefer not to say	94 2%	27 4% <i>B</i>	35 2%	13 4% <i>dJk</i>	2 1%	79 2%	4 2%	15 3% <i>Jk</i>	6 2%	3 1%	3 1%	8 2%	20 4% <i>dJK</i>	11 2%	9 2% <i>j</i>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/f - d/f - c/d/g/h/i/j/k/l/m/n/o
Overlap formulae used.