

# REC JOBS OUTLOOK RESEARCH

#### **METHODOLOGY NOTE**

ComRes interviewed 601 UK employees and owners involved in hiring by telephone between October 27th 2016 and January 20th 2017. Data were weighted to be representative of UK adults in employment by region, broad industry sector and public / private split. ComRes is a member of the British Polling Council and abides by its rules.

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#### Sector

Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Private
Public

		WAVE				REGI	ON				SIZE		SECT	OR
Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
	а	b	С	d	е	f	g	h	i	j	k	I	m	n
601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
495 82.4%	166 82.4%	165 82.4%	165 82.4%	107 81.5%	125 86.1% f	101 75.0%	187 79.2%	86 84.8%	77 86.1%	263 84.3%	143 82.8%	89 76.7%	495 100.0% n	-
106 17.6%	35 17.6%	35 17.6%	35 17.6%	24 18.5%	20 13.9%	34 25.0% e	49 20.8%	15 15.2%	12 13.9%	49 15.7%	30 17.2%	27 23.3%	-	106 100.0% m



## **S1. Which region is your organisation based in?**Base: All respondents

			WAVE		·	·	REGI		·			SIZE		SECTOR		
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n	
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105	
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0	
South West	50 8.4%	17 8.4%	17 8.4%	17 8.4%	-	-	50 37.5% deghi	50 21.4% dehi	-		34 10.8% I	12 7.0%	5 4.0%	44 9.0%	6 5.7	
South East	84 14.0%	28 14.0%	28 14.0%	28 14.0%	-	-	84 62.5% deghi	84 35.7% dehi		-	40 12.8%	30 17.4%	14 12.1%	56 11.4%	28 26.2 m	
ondon	101 16.8%	34 16.8%	34 16.8%	34 16.8%			-	101 42.9% defi	101 100.0% defgi	-	51 16.3%	28 16.2%	22 18.9%	86 17.3%	15 14.5	
ast of England	55 9.2%	18 9.2%	18 9.2%	18 9.2%	-	55 38.2% dfghi	-	-	-	-	34 10.8%	13 7.3%	9 7.7%	48 9.7%	6.7	
Vest Midlands	49 8.2%	16 8.2%	16 8.2%	16 8.2%		49 34.0% dfghi	-	- -	-	-	28 9.0%	11 6.4%	10 8.6%	42 8.5%	6.9	
East Midlands	40 6.7%	13 6.7%	13 6.7%	13 6.7%	-	40 27.8% dfghi		-		-	17 5.6%	16 9.5%	7 5.7%	35 7.0%	5.4	
North West	64 10.7%	22 10.7%	21 10.7%	21 10.7%	64 48.9% efghi		-	- -	-	-	30 9.5%	19 10.8%	16 13.6%	47 9.6%	17 16.0	
North East	20 3.4%	7 3.4%	7 3.4%	7 3.4%	20 15.5% efghi	-	-	- -	-	-	11 3.4%	3 1.6%	7 5.9% k	16 3.2%	4.4	
orkshire & The Humber	47 7.8%	16 7.8%	16 7.8%	16 7.8%	47 35.6% efghi	-		-	-	-	27 8.7%	15 8.7%	5 4.1%	44 8.9% n	2.6	
Scotland	49 8.1%	16 8.1%	16 8.1%	16 8.1%			-	- -	-	49 54.7% defgh	21 6.7%	17 10.1%	10 8.9%	44 8.8%	4.6	
Vales	25 4.2%	8 4.2%	8 4.2%	8 4.2%	-	-	-	-	-	25 28.4% defgh	14 4.5%	5 3.0%	6 5.3%	20 4.1%	4.7	
Northern Ireland	15 2.5%	5 2.5%	5 2.5%	5 2.5%	-	-	-	-	-	15 16.9% defgh	6 1.9%	3 1.9%	6 5.0%	13 2.5%	2.4	

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Online Fieldwork: 27th October 2016 - 20th January 2017

## **S1. Which region is your organisation based in?**Base: All respondents

			WAVE				REG	ION	-			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Channel Islands	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
None of the above	-		-	-	-	-	-	-	-	-	-	-	-		-



## S2. Which department do you work in, in your organisation? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
HR
Other

		WAVE				REGI	ON				SIZE		SECT	OR
Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
	а	b	С	d	е	f	g	h	i	j	k	I	m	n
601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
601	201	200	200	132	145	135	236	101	89	312	173	116	495	106
100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
270	66	117	87	54	65	73	115	42	36	88	110	72	224	46
44.9%	32.6%	58.5%	43.6%	40.9%	45.1%	54.0%	48.7%	41.7%	40.2%	28.2%	63.6%	62.0%	45.1%	43.7%
		ac	а			di					j	j		
331	135	83	113	78	80	62	121	59	53	224	63	44	272	60
55.1%	67.4%	41.5%	56.4%	59.1%	54.9%	46.0%	51.3%	58.3%	59.8%	71.8%	36.4%	38.0%	54.9%	56.3%
	bc		b	f					f	kl				



## S3. Which of the following best describes your level of seniority? Base: All respondents

			WAVE				REGI	ON				SIZE		SECTO	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Senior management/ board level	266 44.2%	97 48.1%	89 44.5%	80 39.9%	59 44.8%	59 40.5%	62 46.2%	108 45.9%	46 45.5%	40 44.7%	166 53.1% kl	65 37.5%	35 30.0%	217 43.9%	48 45.7%
Management	230 38.3%	76 37.9%	66 33.1%	88 43.8% b	54 40.8%	58 40.4%	43 31.9%	79 33.4%	36 35.4%	39 43.9%	119 38.0%	62 36.0%	49 42.3%	189 38.2%	41 38.5%
Non-Managerial	106 17.6%	28 14.0%	45 22.3% a	33 16.3%	19 14.5%	28 19.2%	29 21.8%	49 20.6%	19 19.0%	10 11.3%	28 8.9%	46 26.5% j	32 27.6% j	89 17.9%	17 15.9%



## S4. Which of the following, if any, are you involved in as part of your role? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	- 1	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Recruitment (hiring or engaging new staff on a permanent or temporary basis)	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Training of employees	459 76.4%	158 78.6%	144 72.2%	157 78.3%	103 78.6%	113 78.3%	104 77.2%	174 74.0%	70 69.7%	68 76.4%	242 77.4% I	142 82.3% I	75 65.0%	378 76.3%	81 77.0%
Assessment of employees	478 79.6%	151 75.1%	162 80.9%	165 82.7%	101 77.0%	115 79.4%	112 83.1%	193 81.8%	81 80.1%	69 77.7%	257 82.3% I	141 81.6% I	80 69.1%	387 78.2%	91 86.1%
Supporting employees (e.g. with questions or grievances)	533 88.6%	169 84.2%	187 93.6% a	176 88.1%	118 89.5%	127 88.0%	122 90.3%	212 89.8%	90 89.2%	76 85.3%	294 94.0% I	161 93.3% I	78 67.3%	443 89.4%	90 84.9%
None	-	-	-	-	-	-	-	-	-	-	-	-	-	- -	-



# D1. How many people are employed or engaged by your organisation at all locations? Base: All respondents

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	ı	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
0-9	160 26.7%	56 28.1%	44 21.8%	60 30.1%	29 22.2%	36 24.8%	45 33.3% dh	65 27.6%	20 19.9%	30 33.9% h	160 51.3% kl	<del>-</del> -	-	137 27.6%	24 22.3%
10-49	152 25.3%	52 25.8%	42 21.2%	58 29.0%	38 29.2% i	43 30.0% i	29 21.5%	60 25.4% i	31 30.6% i	11 11.9%	152 48.7% kl	- -	-	127 25.6%	25 24.1%
50-249	173 28.7%	53 26.5%	74 37.2% ac	45 22.5%	37 27.8%	40 27.6%	42 31.3%	70 29.8%	28 27.8%	26 29.2%	-	173 100.0% jl	-	143 28.9%	30 28.1%
250+	116 19.3%	40 19.7%	39 19.7%	37 18.4%	27 20.8%	25 17.5%	19 13.9%	41 17.3%	22 21.7%	22 25.1% f	-	- -	116 100.0% jk	89 17.9%	27 25.5%



## D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	Ţ	m	r
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0
Agriculture, forestry & fishing	9 1.4%	3 1.4%	3 1.4%	3 1.5%	1 .7%	5 3.3%	1 .7%	2 .8%	1 1.0%	1 1.1%	6 1.9%	3 1.6%	-	7 1.4%	2 1.8
Production	53 8.9%	18 8.9%	18 8.9%	18 8.8%	16 11.8% fgh	22 14.9% fgh	6 4.1%	8 3.5%	3 2.8%	8 8.8%	26 8.3%	16 9.4%	11 9.5%	39 7.8%	15 13.8 m
Construction	38 6.3%	13 6.5%	12 6.1%	13 6.3%	9 6.7%	7 4.6%	9 6.3%	14 6.0%	6 5.6%	8 9.1%	21 6.9%	11 6.1%	6 5.0%	35 7.1%	3 2.5
Motor trades	30 5.0%	10 4.9%	10 5.0%	10 5.0%	10 7.3% g	9 5.9%	4 3.0%	6 2.5%	2 1.8%	6 6.5%	16 5.0%	7 4.0%	7 6.3%	21 4.3%	9 8.2 <sup>6</sup>
Wholesale	30 5.0%	10 4.8%	9 4.7%	11 5.4%	9 6.7%	7 4.5%	8 5.6%	11 4.8%	4 3.7%	3 3.8%	13 4.2%	9 5.5%	7 6.4%	27 5.4%	3 3.1°
Retail	29 4.8%	10 5.0%	9 4.7%	9 4.6%	7 5.1%	4 2.6%	9 6.4%	14 6.0%	6 5.6%	4 4.5%	17 5.5%	6 3.4%	6 4.9%	24 4.9%	5 4.3°
Transport & storage (inc. postal)	29 4.8%	9 4.6%	10 5.1%	9 4.6%	4 2.8%	7 4.6%	9 6.7%	12 5.1%	3 2.9%	7 7.3%	9 2.9%	11 6.5%	8 7.3% j	24 4.9%	4.29
Accommodation & food services	37 6.1%	13 6.3%	12 6.1%	12 5.9%	6 4.4%	10 7.0%	9 7.0%	18 7.6%	9 8.5%	3 3.2%	16 5.2%	14 8.1%	6 5.5%	33 6.7%	4 3.5°
Information & communication	25 4.1%	9 4.4%	8 4.0%	8 4.0%	2 1.7%	7 4.9%	11 8.0% di	15 6.3% d	4 4.0%	1 .9%	20 6.3% k	2 1.2%	3 2.7%	21 4.3%	4 3.5
Finance & insurance	20 3.3%	6 2.9%	7 3.5%	7 3.3%	4 3.0%	3 2.0%	7 4.9%	10 4.1%	3 3.1%	3 3.5%	12 3.7%	5 2.9%	3 2.5%	15 3.0%	5 4.3°
Property	11 1.8%	3 1.6%	4 2.0%	4 1.8%	1 .7%	2 1.3%	4 2.9%	6 2.5%	2 2.0%	2 2.4%	6 1.9%	4 2.3%	1 .8%	9 1.8%	2 1.9
Professional, scientific & technical	51 8.5%	17 8.5%	17 8.5%	17 8.5%	10 7.7%	13 9.2%	9 6.7%	21 8.8%	12 11.7%	7 7.7%	32 10.4%	11 6.4%	8 6.6%	47 9.5%	4 3.6



## D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	. ota.	а	b	c c	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Business administration and support services	51 8.4%	17 8.4%	17 8.3%	17 8.4%	16 12.4% i	13 8.8% i	13 9.4% i	20 8.4% i	7 7.0%	2 2.0%	27 8.6%	15 8.4%	9 7.7%	35 7.1%	15 14.3% m
Public administration and defence	27 4.5%	9 4.3%	10 4.8%	9 4.5%	6 4.3%	5 3.2%	5 4.1%	11 4.7%	6 5.6%	6 6.5%	16 5.1%	7 3.8%	5 4.1%	24 4.8%	4 3.5%
Education	54 8.9%	19 9.4%	17 8.7%	17 8.6%	14 11.0%	12 8.0%	10 7.5%	20 8.4%	10 9.5%	8 8.9%	23 7.4%	15 8.8%	15 13.1%	48 9.7%	5 5.1%
Health	76 12.7%	25 12.3%	25 12.6%	26 13.0%	15 11.1%	18 12.5%	13 9.7%	29 12.4%	16 16.0%	14 15.9%	33 10.7%	28 16.2%	15 12.7%	65 13.2%	11 10.1%
Arts, entertainment, recreation and other services	34 5.6%	11 5.6%	11 5.6%	11 5.6%	4 2.8%	4 2.6%	9 7.0%	19 8.1% de	10 9.4% de	7 8.0%	18 5.9%	9 5.5%	6 5.0%	21 4.2%	13 12.2% m
Other	-	- -	-	-	-	-	-	-	-	- -	-	-	-	- -	-
NETS															
Net: Agriculture, forestry & fishing/ Production	62 10.3%	21 10.3%	21 10.3%	21 10.3%	16 12.5% fgh	26 18.2% fgh	6 4.8%	10 4.4%	4 3.8%	9 9.8%	32 10.2%	19 11.0%	11 9.5%	45 9.2%	17 15.6% m
Net: Construction/Property	49 8.1%	16 8.1%	16 8.1%	16 8.1%	10 7.4%	9 5.9%	12 9.3%	20 8.5%	8 7.6%	10 11.5%	27 8.8%	14 8.4%	7 5.8%	44 8.9%	5 4.4%
Net: Motor trades/ Wholesale/Retail/Transport & storage (inc. postal)/Accommodation & food services	154 25.6%	51 25.6%	51 25.6%	51 25.6%	35 26.2%	36 24.6%	39 28.6%	61 26.0%	23 22.4%	23 25.3%	71 22.8%	47 27.4%	35 30.4%	129 26.1%	25 23.3%



## D3. What industry sector does your organisation work in? Base: All respondents

			WAVE		-		REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0
Net: Information & communication/ Finance & insurance/Business administration and support services	95 15.8%	32 15.8%	32 15.8%	32 15.8%	22 17.0% i	23 15.7% i	30 22.3% i	44 18.7% i	14 14.0%	6 6.4%	58 18.7%	22 12.5%	15 12.9%	72 14.5%	23 22.1
Net: Professional, scientific & technical	51 8.5%	17 8.5%	17 8.5%	17 8.5%	10 7.7%	13 9.2%	9 6.7%	21 8.8%	12 11.7%	7 7.7%	32 10.4%	11 6.4%	8 6.6%	47 9.5% n	4 3.6
Net: Public administration and defence/ Education/Health	157 26.1%	52 26.1%	52 26.1%	52 26.1%	35 26.3%	34 23.7%	29 21.3%	60 25.5%	31 31.1%	28 31.3%	73 23.3%	50 28.8%	35 29.8%	137 27.7%	20 18.7
Net: Arts, entertainment, recreation and other services/Other	34 5.6%	11 5.6%	11 5.6%	11 5.6%	4 2.8%	4 2.6%	9 7.0%	19 8.1% de	10 9.4% de	7 8.0%	18 5.9%	9 5.5%	6 5.0%	21 4.2%	13 12.2 m



# Q1. How much capacity, if any, is there in your organisation to take on more work without creating more jobs in the organisation? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
None – we would have to take on new staff	188 31.2%	58 29.0%	67 33.7%	62 31.0%	38 28.7%	45 31.3%	37 27.3%	63 26.9%	27 26.4%	41 46.4% defgh	107 34.2% I	57 33.1% I	24 20.4%	160 32.3%	28 26.3%
A little – we might have to take on staff if demand grew this year	292 48.6%	106 52.7%	96 48.2%	90 44.9%	57 43.3%	70 48.3%	73 53.9%	127 53.8%	54 53.6%	38 43.2%	138 44.1%	87 50.4%	67 58.0% j	233 47.1%	59 55.3%
A fair amount – we could take on a lot more work now	101 16.8%	29 14.6%	31 15.3%	41 20.7%	32 24.3% ei	21 14.4%	23 16.8%	41 17.4% i	18 18.3%	7 8.2%	56 18.0%	24 13.7%	21 18.3%	87 17.5%	15 13.9%
Considerable – we have a great deal of spare capacity	20 3.3%	8 3.8%	6 2.8%	7 3.4%	5 3.7%	9 6.0% g	3 2.0%	5 1.9%	2 1.8%	2 2.2%	11 3.6%	5 2.8%	4 3.3%	15 3.1%	5 4.5%
NETS															
Net: None + A little	480 79.8%	164 81.6%	164 81.9%	152 76.0%	95 72.0%	115 79.6%	109 81.2%	190 80.7%	81 79.9%	80 89.6% d	245 78.3%	144 83.5%	91 78.4%	393 79.4%	86 81.7%



# Q2. Have you made any of the following changes to your workforce in the past year?

			WAVE				REGI	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Redundancies	99 16.4%	31 15.5%	36 18.1%	31 15.6%	23 17.1%	23 15.8%	21 15.8%	40 17.0%	19 18.6%	13 14.6%	27 8.7%	38 21.7% j	34 29.3% j	79 16.0%	19 18.0%
Reduced hours	79 13.1%	29 14.4%	20 9.9%	30 14.9%	21 15.9%	17 11.8%	11 8.2%	25 10.8%	14 14.2%	15 17.1% f	27 8.6%	25 14.4% j	27 23.2% j	63 12.7%	16 14.9%
Reduced pay / earnings	31 5.1%	14 6.8%	9 4.4%	8 4.2%	5 3.8%	5 3.3%	3 2.0%	11 4.5%	8 7.7% f	11 11.8% defg	14 4.6%	6 3.4%	11 9.1% k	25 5.1%	5 5.1%
Headcount freeze	75 12.4%	19 9.5%	30 15.0%	25 12.7%	16 11.8%	12 8.4%	9 7.0%	29 12.2%	19 19.1% ef	18 20.6% ef	30 9.7%	26 14.8%	19 16.2%	64 12.9%	11 10.0%
Increased staffing	334 55.5%	107 53.2%	112 56.1%	115 57.3%	79 60.3% i	75 51.7%	78 58.2%	138 58.7%	60 59.4%	41 46.3%	139 44.5%	122 70.5% j	73 63.0% j	271 54.6%	63 59.8%
Increased pay/ earnings	372 61.8%	121 60.1%	129 64.7%	121 60.7%	81 61.9%	88 60.7%	85 63.3%	151 64.1%	66 65.1%	51 57.7%	176 56.4%	125 72.4% jl	70 60.8%	304 61.4%	68 64.0%
None of the above	106 17.7%	33 16.6%	29 14.7%	43 21.7%	20 15.1%	27 18.9%	27 20.2%	42 17.9%	15 14.9%	17 18.8%	83 26.5% kl	11 6.6%	12 10.2%	86 17.3%	20 19.4%



## Q3. Do you think economic conditions in the country as a whole are getting: Base: All respondents

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total		601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
A lot better	(5)	20 3.3%	6 3.0%	7 3.6%	7 3.4%	5 3.6%	4 2.7%	3 2.2%	7 2.9%	4 3.8%	5 5.1%	10 3.1%	5 2.7%	6 4.8%	16 3.3%	4 3.5%
A little better	(4)	176 29.3%	62 30.6%	55 27.3%	60 30.0%	39 29.9%	43 29.8%	43 32.0%	65 27.4%	22 21.3%	29 32.6%	96 30.7%	48 28.0%	32 27.5%	150 30.3%	26 24.7%
No change	(3)	213 35.4%	77 38.5%	62 30.9%	74 36.9%	46 34.9%	50 34.6%	52 38.8%	92 39.2%	40 39.7%	25 27.6%	110 35.1%	64 37.1%	39 34.0%	179 36.1%	34 32.1%
A little worse	(2)	127 21.2%	36 17.8%	53 26.4% a	39 19.3%	26 19.9%	31 21.1%	25 18.4%	49 20.7%	24 23.7%	22 24.3%	74 23.7%	33 19.0%	20 17.4%	100 20.2%	27 25.5%
A lot worse	(1)	45 7.4%	14 6.7%	13 6.6%	18 9.0%	11 8.1%	10 7.2%	7 5.0%	15 6.2%	8 7.7%	9 10.3%	18 5.8%	15 8.7%	11 9.8%	37 7.4%	8 7.8%
Don't know		20 3.3%	7 3.4%	10 5.2% c	3 1.4%	5 3.6%	7 4.6% i	5 3.5%	9 3.6%	4 3.8%	-	5 1.5%	8 4.4%	8 6.5% j	13 2.7%	7 6.3%
NETS																
Net: Better		196 32.6%	68 33.6%	62 30.9%	67 33.4%	44 33.4%	47 32.5%	46 34.3%	72 30.4%	25 25.1%	34 37.8%	106 33.8%	53 30.7%	37 32.3%	166 33.6%	30 28.3%
Net: Better/ No change		409 68.1%	145 72.1% b	123 61.7%	141 70.3%	90 68.3%	97 67.1%	98 73.1%	164 69.6%	65 64.8%	58 65.4%	215 68.9%	117 67.8%	77 66.3%	345 69.7%	64 60.4%
Net: Worse		172 28.6%	49 24.5%	66 33.0%	57 28.3%	37 28.0%	41 28.3%	32 23.4%	63 26.8%	32 31.4%	31 34.6%	92 29.6%	48 27.8%	31 27.2%	137 27.6%	35 33.2%
Mean score		3.0	3.1	2.9	3.0	3.0	3.0	3.1	3.0	2.9	3.0	3.0	3.0	3.0	3.0	2.9



## Q4. In view of the economic conditions, do you/does your organisation expect confidence in hiring and investment decisions to get: Base: All respondents

				WAVE				REGI	ON	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total		601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
A lot better	(5)	27 4.4%	9 4.3%	7 3.6%	11 5.3%	7 5.2%	7 4.6%	4 2.7%	10 4.4%	7 6.7%	3 3.0%	8 2.7%	5 2.7%	13 11.5% jk	22 4.4%	5 4.3%
A little better	(4)	188 31.2%	75 37.1% b	53 26.4%	60 30.2%	43 32.9%	36 25.2%	40 29.8%	76 32.3%	36 35.7%	32 35.7%	101 32.3%	58 33.5%	29 25.0%	157 31.6%	31 29.4%
No change	(3)	248 41.3%	76 37.7%	86 43.0%	86 43.1%	48 36.6%	58 39.7%	64 47.2%	107 45.2%	43 42.5%	36 40.4%	137 43.9%	62 36.0%	49 42.2%	209 42.2%	39 37.0%
A little worse	(2)	72 12.0%	31 15.6% c	25 12.3%	16 8.2%	19 14.2% g	24 16.7% fgh	11 8.5%	18 7.7%	7 6.6%	11 12.6%	40 12.7%	19 11.0%	14 11.7%	61 12.3%	11 10.6%
A lot worse	(1)	20 3.3%	4 1.9%	8 4.0%	8 3.9%	7 5.2%	4 2.7%	6 4.5%	8 3.4%	2 1.9%	1 1.0%	8 2.6%	9 5.1%	3 2.5%	11 2.2%	9 8.2% m
Don't know		47 7.8%	7 3.3%	21 10.7% a	19 9.4% a	8 5.8%	16 11.1%	10 7.3%	16 7.0%	7 6.5%	7 7.3%	18 5.9%	20 11.7% j	8 7.1%	36 7.2%	11 10.4%
NETS																
Net: Better		214 35.6%	83 41.5% b	60 30.0%	71 35.5%	50 38.1%	43 29.8%	44 32.5%	86 36.7%	43 42.4% e	34 38.7%	109 35.0%	63 36.2%	42 36.5%	179 36.1%	36 33.7%
Net: Better/ No change		462 76.9%	159 79.2%	146 73.0%	157 78.6%	98 74.7%	101 69.5%	107 79.7%	193 81.9% e	86 84.9% e	70 79.1%	246 78.9%	125 72.2%	91 78.7%	388 78.3%	75 70.8%
Net: Worse		92 15.3%	35 17.5%	33 16.3%	24 12.0%	26 19.5% gh	28 19.4% gh	17 13.0%	26 11.1%	9 8.5%	12 13.6%	48 15.3%	28 16.1%	16 14.1%	72 14.5%	20 18.8%
Mean score		3.2	3.3	3.1	3.3	3.2	3.1	3.2	3.3	3.4 ef	3.3	3.2	3.2	3.3	3.3	3.1



Q5\_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

#### **SUMMARY TABLE**

Base: All respondents

	Permanent members of staff	Temporary or contract workers
Unweighted Total	601	601
Weighted Total	601	601
Wolgined Total	100.0%	100.0%
Advertise externally in newspapers/trade/ professional	229	116
press	38.1%	19.3%
Recruitment agencies/ Search firms	275	161
	45.8%	26.9%
Online job boards (e.g. Monster)	275	161
, , ,	45.8%	26.7%
Internal Referrals	359	208
	59.7%	34.6%
Talent pools and staff banks	71	52
	11.8%	8.6%
Advertise on our own website	329	204
	54.7%	34.0%
Social media and professional networking sites (e.g.	292	160
Linked In)	48.6%	26.6%
Former employees and word of mouth	422	258
	70.3%	42.9%
Jobcentre Plus / Universal Jobmatch	184	101
	30.7%	16.9%
People approach us	358	217
	59.6%	36.1%
Other	22	20
	3.7%	3.3%
We have never recruited any of this kind of staff	61	248
	10.1%	41.3%



Q5\_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

#### **SUMMARY TABLE**

Base: All who have recruited this type of staff before

Γ	Permanent members of staff	Temporary or contract workers
Hausainhtad Tatal	542	252
Unweighted Total	542	352
Weighted Total	540	353
	100.0%	100.0%
Advertise externally in newspapers/trade/ professional	229	116
press	42.4%	32.8%
Recruitment agencies/ Search firms	275	161
•	51.0%	45.7%
Online job boards (e.g. Monster)	275	161
	50.9%	45.5%
Internal Referrals	359	208
Internal Neterrals	66.4%	58.9%
Talant made and staff banks	71	52
Talent pools and staff banks	13.1%	52 14.7%
Advertise on our own website	329	204
	60.9%	57.9%
Social media and professional networking sites (e.g.	292	160
Linked In)	54.1%	45.2%
Former employees and word of mouth	422	258
	78.2%	73.1%
Jobcentre Plus / Universal Jobmatch	184	101
	34.1%	28.8%
People approach us	358	217
	66.3%	61.5%
Other	22	20
	4.1%	5.6%



## Q5\_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

#### Permanent members of staff

Base: All respondents

			WAVE				REGI	ON				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Former employees and word of mouth	422 70.3%	136 67.8%	155 77.7% ac	131 65.4%	91 69.0%	103 71.4%	96 70.9%	166 70.3%	70 69.5%	62 70.2%	209 67.0%	132 76.7% j	81 69.8%	347 70.1%	75 71.0%
Internal Referrals	359 59.7%	106 52.7%	135 67.6% a	118 58.8%	75 56.8%	83 57.1%	81 60.2%	146 62.0%	65 64.4%	55 61.9%	146 46.7%	131 75.6% j	82 70.9% j	300 60.7%	58 55.2%
People approach us	358 59.6%	118 58.9%	133 66.5% c	107 53.3%	79 60.0%	79 54.7%	76 56.7%	142 60.1%	65 64.6%	58 65.4%	163 52.1%	120 69.6% j	75 64.7% j	301 60.8%	57 53.8%
Advertise on our own website	329 54.7%	92 46.0%	125 62.7% a	111 55.6%	74 56.2%	70 48.1%	76 56.5%	134 57.1%	58 57.9%	51 57.3%	118 37.9%	124 71.9% j	86 74.7% j	273 55.1%	56 53.2%
Social media and professional networking sites (e.g. Linked In)	292 48.6%	87 43.2%	115 57.5% ac	90 45.1%	66 50.5%	64 44.4%	55 40.8%	112 47.6%	57 56.6% f	49 55.4% f	124 39.7%	99 57.5% j	69 59.4% j	238 48.1%	54 51.1%
Recruitment agencies/ Search firms	275 45.8%	93 46.4%	98 48.9%	84 42.1%	57 43.2%	71 49.3%	62 46.1%	113 48.0%	51 50.5%	34 38.2%	99 31.7%	101 58.5% j	75 64.7% j	228 46.0%	47 44.7%
Online job boards (e.g. Monster)	275 45.8%	83 41.4%	108 54.2% ac	83 41.7%	58 44.1%	67 46.2%	68 50.5%	107 45.3%	39 38.3%	43 48.8%	98 31.5%	99 57.2% j	78 67.2% j	222 44.9%	53 49.8%
Advertise externally in newspapers/ trade/ professional press	229 38.1%	71 35.3%	90 45.0% ac	68 33.9%	48 36.6%	56 38.7%	54 39.9%	85 36.2%	32 31.3%	39 43.9%	92 29.6%	80 46.6% j	56 48.3% j	192 38.8%	37 34.5%
Jobcentre Plus / Universal Jobmatch	184 30.7%	56 27.9%	71 35.5%	57 28.7%	53 40.1% fghi	44 30.7%	37 27.2%	63 26.9%	27 26.6%	24 26.6%	62 19.7%	69 39.9% j	54 46.4% j	140 28.3%	44 41.7% m



## Q5\_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

#### Permanent members of staff

Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Talent pools and staff banks	71 11.8%	17 8.6%	24 12.0%	30 14.8%	14 10.4%	14 9.7%	10 7.6%	23 9.6%	13 12.4%	20 23.0% defg	10 3.1%	31 18.1% j	30 25.9% j	54 10.9%	17 15.9%
Other	22 3.7%	10 4.9% b	-	12 6.1% b	2 1.6%	5 3.4%	3 2.0%	11 4.8%	8 8.4% df	4 4.3%	10 3.1%	8 4.9%	4 3.4%	21 4.3%	1 .8%
We have never recruited any of this kind of staff	61 10.1%	13 6.5%	10 4.8%	38 19.0% ab	12 8.8%	16 10.7%	16 11.9%	26 11.2%	10 10.3%	7 8.4%	55 17.6% kl	5 2.9%	1 .8%	43 8.8%	17 16.5% m



## Q5\_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

## Temporary or contract workers Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Former employees and word of mouth	258 42.9%	83 41.4%	90 45.0%	85 42.3%	57 43.1%	54 37.3%	59 43.6%	102 43.3%	43 42.8%	45 50.8% e	109 34.9%	90 52.3% j	58 50.4% j	203 41.1%	55 51.5% m
People approach us	217 36.1%	73 36.4%	76 38.1%	68 33.8%	53 39.9%	42 29.3%	51 38.0%	84 35.6%	33 32.5%	38 42.9% e	82 26.3%	84 48.4% j	51 44.2% j	176 35.6%	41 38.6%
Internal Referrals	208 34.6%	63 31.4%	67 33.6%	78 38.8%	45 34.5%	41 28.6%	48 35.6%	86 36.6%	38 38.0%	35 39.1%	72 23.0%	84 48.7% j	52 44.7% j	168 34.0%	40 37.4%
Advertise on our own website	204 34.0%	55 27.3%	76 37.9% a	74 36.8% a	45 34.0%	38 25.9%	47 34.6%	81 34.4%	35 34.2%	41 45.9% e	61 19.5%	84 48.8% j	59 50.8% j	162 32.7%	43 40.2%
Recruitment agencies/ Search firms	161 26.9%	57 28.4%	53 26.7%	51 25.5%	29 21.9%	39 27.1%	41 30.1%	69 29.1%	28 27.7%	25 28.0%	47 15.1%	67 39.0% j	47 40.6% j	128 25.9%	33 31.5%
Online job boards (e.g. Monster)	161 26.7%	45 22.3%	57 28.7%	58 29.1%	38 28.7%	29 20.0%	37 27.5%	64 27.2%	27 26.8%	30 33.5% e	53 17.1%	58 33.4% j	50 42.8% j	127 25.7%	33 31.5%
Social media and professional networking sites (e.g. Linked In)	160 26.6%	44 22.0%	63 31.7% a	52 26.1%	37 28.3%	33 22.8%	36 26.6%	58 24.7%	22 22.2%	31 35.0% e	58 18.4%	59 34.2% j	43 37.1% j	125 25.3%	35 32.7%
Advertise externally in newspapers/ trade/ professional press	116 19.3%	32 15.8%	46 22.8%	38 19.2%	22 16.9%	23 15.9%	31 23.0%	45 19.3%	14 14.2%	25 28.3% deh	43 13.6%	47 27.4% j	26 22.2% j	94 18.9%	22 20.7%
Jobcentre Plus / Universal Jobmatch	101 16.9%	32 16.1%	35 17.7%	34 16.8%	30 22.7% e	17 11.8%	28 21.0% e	41 17.6%	13 13.1%	13 14.6%	26 8.4%	42 24.1%	34 29.0%	74 15.0%	27 25.7% m



## Q5\_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

## Temporary or contract workers Base: All respondents

			WAVE				REG	ION				SIZE		SECTO	DR .
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	601	201	200	200	133	149	137	237	100	82	309	177	115	496	105
Weighted Total	601 100.0%	201 100.0%	200 100.0%	200 100.0%	132 100.0%	145 100.0%	135 100.0%	236 100.0%	101 100.0%	89 100.0%	312 100.0%	173 100.0%	116 100.0%	495 100.0%	106 100.0%
Talent pools and staff banks	52 8.6%	13 6.4%	16 8.2%	23 11.3%	9 6.5%	9 6.0%	9 6.4%	21 8.9%	12 12.3%	14 15.3% def	9 2.8%	24 13.6% j	20 17.1% j	39 7.9%	13 12.1%
Other	20 3.3%	11 5.4% b	1 .5%	8 3.9% b	5 3.9%	6 4.1%	3 2.0%	7 2.8%	4 3.9%	2 2.3%	10 3.2%	5 2.8%	5 4.3%	19 3.8%	1 .9%
We have never recruited any of this kind of staff	248 41.3%	83 41.1%	81 40.7%	84 42.1%	53 40.5%	65 44.9%	56 41.8%	101 43.1%	45 44.7%	28 31.7%	163 52.3% kl	50 28.9%	35 29.9%	215 43.3% n	34 31.7%

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Prepared by ComRes



## Q5\_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

#### Permanent members of staff

Base: All who have recruited this type of staff before

			WAVE				REGI	ON				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	542	188	190	164	121	133	122	213	91	75	256	172	114	453	89
Weighted Total	540 100.0%	188 100.0%	190 100.0%	162 100.0%	120 100.0%	129 100.0%	119 100.0%	209 100.0%	91 100.0%	81 100.0%	257 100.0%	168 100.0%	115 100.0%	452 100.0%	88 100.0%
Former employees and word of mouth	422 78.2%	136 72.5%	155 81.6% a	131 80.8%	91 75.6%	103 80.0%	96 80.5%	166 79.2%	70 77.6%	62 76.7%	209 81.3% I	132 78.9%	81 70.3%	347 76.9%	75 85.1%
Internal Referrals	359 66.4%	106 56.4%	135 71.1% a	118 72.6% a	75 62.3%	83 64.0%	81 68.3%	146 69.8%	65 71.9%	55 67.6%	146 56.7%	131 77.8% j	82 71.4% j	300 66.5%	58 66.1%
People approach us	358 66.3%	118 63.0%	133 69.9%	107 65.8%	79 65.8%	79 61.3%	76 64.3%	142 67.7%	65 72.1%	58 71.4%	163 63.3%	120 71.6%	75 65.3%	301 66.7%	57 64.4%
Advertise on our own website	329 60.9%	92 49.2%	125 65.9% a	111 68.7% a	74 61.6%	70 53.8%	76 64.1%	134 64.3%	58 64.6%	51 62.5%	118 46.0%	124 74.0% j	86 75.3% j	273 60.4%	56 63.8%
Social media and professional networking sites (e.g. Linked In)	292 54.1%	87 46.2%	115 60.5% a	90 55.8%	66 55.3%	64 49.7%	55 46.3%	112 53.6%	57 63.2% ef	49 60.5%	124 48.2%	99 59.2% j	69 59.8% j	238 52.7%	54 61.3%
Recruitment agencies/ Search firms	275 51.0%	93 49.6%	98 51.4%	84 52.0%	57 47.3%	71 55.2%	62 52.3%	113 54.1%	51 56.3%	34 41.7%	99 38.5%	101 60.3% j	75 65.2% j	228 50.5%	47 53.6%
Online job boards (e.g. Monster)	275 50.9%	83 44.3%	108 57.0% a	83 51.5%	58 48.4%	67 51.8%	68 57.3% h	107 51.0%	39 42.8%	43 53.3%	98 38.3%	99 58.9% j	78 67.7% j	222 49.2%	53 59.7%
Advertise externally in newspapers/ trade/ professional press	229 42.4%	71 37.8%	90 47.2%	68 41.9%	48 40.1%	56 43.4%	54 45.3%	85 40.8%	32 35.0%	39 47.9%	92 35.9%	80 47.9% j	56 48.7% j	192 42.5%	37 41.4%
Jobcentre Plus / Universal Jobmatch	184 34.1%	56 29.8%	71 37.3%	57 35.4%	53 44.0% fghi	44 34.4%	37 30.8%	63 30.3%	27 29.6%	24 29.1%	62 24.0%	69 41.1% j	54 46.7% j	140 31.0%	44 50.0% m



## Q5\_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

#### Permanent members of staff

Base: All who have recruited this type of staff before

			WAVE				REG	ION	-			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	542	188	190	164	121	133	122	213	91	75	256	172	114	453	89
Weighted Total	540 100.0%	188 100.0%	190 100.0%	162 100.0%	120 100.0%	129 100.0%	119 100.0%	209 100.0%	91 100.0%	81 100.0%	257 100.0%	168 100.0%	115 100.0%	452 100.0%	88 100.0%
Talent pools and staff banks	71 13.1%	17 9.2%	24 12.7%	30 18.3% a	14 11.4%	14 10.9%	10 8.6%	23 10.9%	13 13.8%	20 25.1% defg	10 3.8%	31 18.6% j	30 26.1% j	54 12.0%	17 19.1%
Other	22 4.1%	10 5.3% b	- -	12 7.5% b	2 1.7%	5 3.8%	3 2.3%	11 5.4%	8 9.4% df	4 4.7%	10 3.8%	8 5.0%	4 3.4%	21 4.7%	1 1.0%



## Q5\_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

## Temporary or contract workers Base: All who have recruited this type of staff before

			WAVE				REGI	ON				SIZE		SECT	OR
							South	South							
	Total	November 2016	December 2016	January 2017	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	C	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	352	117	119	116	80	83	79	133	54	56	147	126	79	282	70
Weighted Total	353	118	119	116	78	80	78	134	56	61	149	123	81	281	72
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Former employees and word of mouth	258	83	90	85	57	54	59	102	43	45	109	90	58	203	55
	73.1%	70.2%	75.9%	73.0%	72.4%	67.8%	74.9%	76.0%	77.5%	74.4%	73.2%	73.6%	71.9%	72.4%	75.4%
People approach us	217	73	76	68	53	42	51	84	33	38	82	84	51	176	41
	61.5%	61.8%	64.3%	58.3%	67.0%	53.3%	65.2%	62.5%	58.7%	62.9%	55.2%	68.1% j	63.1%	62.8%	56.5%
Internal Referrals	208	63	67	78	45	41	48	86	38	35	72	84	52	168	40
	58.9%	53.2%	56.7%	67.0%	58.0%	52.0%	61.2%	64.3%	68.7%	57.2%	48.3%	68.5%	63.9%	60.0%	54.8%
				а								J	J		
Advertise on our own website	204 57.9%	55 46.4%	76 63.8%	74 63.5%	45 57.1%	38 47.1%	47 59.5%	81 60.5%	35 61.8%	41 67.2%	61 40.9%	84 68.7%	59 72.5%	162 57.6%	43 58.8%
	57.9%	46.4%	63.8% a	63.5% a	57.1%	47.1%	59.5%	60.5%	61.8%	67.2% e	40.9%	68.7% j	72.5% j	57.6%	58.8%
Recruitment agencies/ Search firms	161	57	53	51	29	39	41	69	28	25	47	67	47	128	33
Rectailment agencies/ Search linns	45.7%	48.1%	45.1%	-	36.8%	49.2%	51.8%	51.1%	50.1%	41.0%	31.6%	54.8%	57.9%	45.7%	46.0%
								d				j	j		
Online job boards (e.g. Monster)	161	45	57	58	38	29	37	64	27	30	53	58	50	127	33
	45.5%	37.9%	48.4%	50.3%	48.2%	36.4%	47.2%	47.7%	48.4%	49.1%	35.8%	47.0%	61.1% i	45.3%	46.2%
Social media and professional	160	44	63	52	37	33	36	58	22	31	58	59	43	125	35
networking sites (e.g. Linked In)	45.2%	37.3%	53.4%		47.6%	41.4%	45.8%	43.4%	40.1%	51.2%	38.7%	48.1%	53.0%	44.6%	47.9%
			а										j		
Advertise externally in newspapers/	116	32	46	38	22	23	31	45	14	25	43	47	26	94	22
trade/ professional press	32.8%	26.8%	38.4%	33.2%	28.3%	28.9%	39.6%	33.8%	25.7%	41.5%	28.6%	38.6%	31.8%	33.4%	30.3%
Jobcentre Plus / Universal Jobmatch	101	32	35	34	30	17	28	41	13	13	26	42	34	74	27
	28.8%	27.3%	29.9%	29.1%	38.1%	21.5%	36.1%	30.9%	23.7%	21.4%	17.6%	34.0%	41.4%	26.5%	37.7%
					ei		е					J	J		



## Q5\_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

## Temporary or contract workers Base: All who have recruited this type of staff before

			WAVE				REG	ION				SIZE		SECT	OR
		November	December				South excluding	South including							
	Total	2016	2016	January 2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	352	117	119	116	80	83	79	133	54	56	147	126	79	282	70
Weighted Total	353 100.0%	118 100.0%	119 100.0%	116 100.0%	78 100.0%	80 100.0%	78 100.0%	134 100.0%	56 100.0%	61 100.0%	149 100.0%	123 100.0%	81 100.0%	281 100.0%	72 100.0%
Talent pools and staff banks	52 14.7%	13 10.9%	16 13.9%	23 19.5%	9 11.0%	9 10.9%	9 11.0%	21 15.7%	12 22.3%	14 22.3%	9 5.8%	24 19.2% j	20 24.4% j	39 13.9%	13 17.8%
Other	20 5.6%	11 9.1% b	1 .8%	8 6.8% b	5 6.5%	6 7.4%	3 3.5%	7 5.0%	4 7.0%	2 3.3%	10 6.6%	5 3.9%	5 6.1%	19 6.7%	1 1.4%



# Q6. How satisfied or dissatisfied are you with the quality of candidates presented to you by your recruitment agencies? Base: All who use recruitment agencies

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		303	107	103	93	61	81	70	125	55	36	110	116	77	250	53
Weighted Total		301 100.0%	107 100.0%	103 100.0%	91 100.0%	62 100.0%	77 100.0%	69 100.0%	123 100.0%	54 100.0%	39 100.0%	109 100.0%	113 100.0%	79 100.0%	248 100.0%	53 100.0%
Very satisfied	(5)	47 15.6%	15 14.4%	16 16.0%	15 16.5%	11 17.1%	13 16.4%	9 12.4%	16 13.2%	8 14.2%	7 19.0%	16 14.8%	17 15.3%	13 17.1%	39 15.9%	7 14.2%
Fairly satisfied	(4)	161 53.5%	58 53.9%	51 49.9%	52 57.0%	33 54.2%	39 50.1%	40 57.4%	67 54.8%	28 51.4%	21 54.9%	60 55.0%	61 53.7%	40 50.9%	134 54.1%	27 50.3%
Neither satisfied nor dissatisfied	(3)	50 16.5%	16 15.4%	16 16.0%	17 18.5%	12 19.0%	16 21.1% i	9 12.7%	20 16.0%	11 20.2% i	2 5.2%	16 14.4%	19 17.0%	15 18.9%	38 15.5%	11 21.5%
Fairly dissatisfied	(2)	30 10.0%	11 10.2%	13 12.6%	6 6.9%	6 9.7%	8 10.0%	6 8.0%	11 9.2%	6 10.6%	5 13.5%	13 11.5%	13 11.4%	5 6.0%	25 10.3%	5 8.9%
Very dissatisfied	(1)	4 1.2%	1 .8%	2 1.7%	1 1.1%	-	1 1.3%	1 1.3%	2 1.5%	1 1.7%	1 2.2%	2 1.6%	-	2 2.4%	3 1.1%	1 1.6%
Don't know		10 3.2%	6 5.3% c	4 3.8%	-	-	1 1.1%	6 8.2% de	7 5.4%	1 1.8%	2 5.2%	3 2.7%	3 2.6%	4 4.7%	8 3.1%	2 3.6%
NETS																
Net: Satisfied		207 69.0%	73 68.3%	68 65.9%	67 73.4%	44 71.3%	51 66.5%	48 69.8%	83 68.0%	35 65.7%	29 73.8%	76 69.8%	78 69.0%	54 68.0%	173 70.0%	34 64.5%
Net: Dissatisfied		34 11.3%	12 11.0%	15 14.3%	7 8.1%	6 9.7%	9 11.3%	6 9.3%	13 10.6%	7 12.3%	6 15.7%	14 13.2%	13 11.4%	7 8.4%	28 11.4%	6 10.5%
Mean score		3.7	3.7	3.7	3.8	3.8	3.7	3.8	3.7	3.7	3.8	3.7	3.7	3.8	3.8	3.7



## Q7. How satisfied or dissatisfied are you overall with the recruitment agencies you have used in the last 2 years? Base: All who use recruitment agencies

				WAVE				REG	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		303	107	103	93	61	81	70	125	55	36	110	116	77	250	53
Weighted Total		301 100.0%	107 100.0%	103 100.0%	91 100.0%	62 100.0%	77 100.0%	69 100.0%	123 100.0%	54 100.0%	39 100.0%	109 100.0%	113 100.0%	79 100.0%	248 100.0%	53 100.0%
Very satisfied	(5)	58 19.4%	22 20.7%	18 17.9%	18 19.6%	12 19.9%	16 21.3%	12 18.0%	22 17.9%	10 17.9%	8 19.4%	20 18.5%	19 17.1%	19 24.1%	52 20.9%	7 12.6%
Fairly satisfied	(4)	157 52.2%	51 47.7%	54 52.6%	52 57.1%	28 44.9%	39 50.3%	42 60.3%	69 56.6%	28 51.8%	21 53.9%	55 50.0%	55 48.7%	47 60.3%	123 49.6%	34 64.5% m
Neither satisfied nor dissatisfied	(3)	45 15.1%	21 19.9%	14 14.0%	10 10.7%	12 19.6%	14 18.3%	5 8.0%	16 13.2%	11 20.0%	3 7.3%	22 19.8% I	17 15.0%	7 8.6%	37 14.9%	8 15.7%
Fairly dissatisfied	(2)	25 8.2%	9 8.2%	7 7.1%	9 9.4%	6 9.5%	5 6.4%	4 5.3%	7 6.0%	4 6.8%	6 16.7% g	9 8.2%	13 11.5%	3 3.5%	23 9.2%	2 3.6%
Very dissatisfied	(1)	3 .9%	-	2 1.9%	1 1.0%	1 1.6%	-	1 1.3%	2 1.5%	1 1.7%	-	1 .9%	1 .8%	1 1.2%	2 .8%	1 1.7%
Don't know		12 4.2%	4 3.5%	7 6.5%	2 2.3%	3 4.5%	3 3.6%	5 7.0%	6 4.8%	1 1.8%	1 2.6%	3 2.6%	8 7.0%	2 2.3%	11 4.6%	1 1.9%
NETS																
Net: Satisfied		215 71.6%	73 68.4%	73 70.6%	70 76.6%	40 64.8%	55 71.6%	54 78.3%	91 74.5%	38 69.6%	29 73.4%	75 68.5%	74 65.7%	66 84.4% jk	175 70.5%	41 77.1%
Net: Dissatisfied		27 9.1%	9 8.2%	9 8.9%	9 10.4%	7 11.1%	5 6.4%	5 6.6%	9 7.5%	5 8.6%	6 16.7%	10 9.1%	14 12.3%	4 4.8%	25 10.0%	3 5.3%
Mean score		3.8	3.8	3.8	3.9	3.8	3.9	4.0	3.9	3.8	3.8	3.8	3.7	4.0 jk	3.8	3.8



## Q8\_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

#### Permanent members of staff

Base: All who recruit permanent members of staff

			WAVE				REGI	ON				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	542	188	190	164	121	133	122	213	91	75	256	172	114	453	89
Weighted Total	540 100.0%	188 100.0%	190 100.0%	162 100.0%	120 100.0%	129 100.0%	119 100.0%	209 100.0%	91 100.0%	81 100.0%	257 100.0%	168 100.0%	115 100.0%	452 100.0%	88 100.0%
Accounting and financial services	251 46.5%	82 43.5%	87 45.9%	82 50.8%	45 37.7%	68 52.6% d	59 49.8%	97 46.3%	38 41.6%	41 50.6%	101 39.2%	86 51.1% j	65 56.3% j	202 44.8%	49 55.6%
Construction	75 13.9%	22 11.7%	34 17.9%	19 11.9%	18 15.2%	13 10.3%	16 13.9%	24 11.5%	8 8.3%	20 24.1% egh	35 13.5%	22 13.0%	19 16.3%	60 13.3%	15 17.1%
Drivers	116 21.4%	37 19.8%	47 24.7%	32 19.5%	26 21.5% h	34 26.6% gh	23 19.6%	33 15.6%	9 10.3%	23 28.2% gh	41 15.9%	40 23.7% j	35 30.7% j	92 20.4%	24 26.8%
Education	72 13.3%	26 14.1%	19 10.1%	26 16.1%	17 14.4% h	11 8.3%	19 16.4% eh	24 11.5%	5 5.1%	20 24.2% egh	25 9.9%	30 17.6% j	17 14.7%	57 12.6%	15 16.9%
Engineering & technical	188 34.8%	60 31.7%	76 40.2%	52 31.9%	44 37.0%	45 34.6%	33 27.8%	63 29.9%	30 32.8%	36 44.0% fg	76 29.5%	63 37.4%	49 42.7% j	155 34.2%	33 37.6%
Executive recruitment / interim management	179 33.1%	61 32.3%	63 33.0%	55 34.1%	36 30.0%	36 28.0%	42 35.5%	78 37.3%	36 39.6%	28 34.8%	63 24.3%	63 37.6% j	53 46.0% j	145 32.0%	34 38.4%
Health & social care	77 14.2%	22 11.7%	34 18.1%	20 12.5%	22 18.4% fg	15 11.8%	10 8.8%	19 9.1%	8 9.3%	20 25.0% efgh	33 12.8%	26 15.2%	18 15.9%	66 14.7%	10 11.9%
Hospitality	62 11.6%	22 11.8%	22 11.6%	18 11.2%	15 12.1% e	6 4.9%	18 15.5% e	25 12.1% e	7 7.5%	16 20.1% eh	19 7.6%	22 13.1%	21 18.3% j	47 10.5%	15 17.1%
Industrial	93 17.1%	25 13.6%	35 18.1%	33 20.1%	23 19.2% g	31 24.2% fgh	14 11.8%	23 11.0%	9 10.0%	15 18.6%	34 13.1%	34 20.4% j	25 21.4% j	79 17.4%	14 15.9%
Legal & HR	175 32.4%	60 32.2%	53 28.1%	61 37.8%	35 28.9%	39 30.4%	40 33.9%	74 35.4%	34 37.4%	27 32.9%	52 20.2%	66 39.3% j	57 49.7% j	139 30.7%	36 40.8%
Life sciences	17 3.1%	5 2.5%	4 2.0%	8 5.1%	5 4.0%	3 2.1%	6 4.6%	9 4.4%	4 4.1%	-	7 2.6%	5 2.7%	6 4.8%	12 2.7%	5 5.1%

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

COMRES

## Q8\_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

#### Permanent members of staff

Base: All who recruit permanent members of staff

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	ı	m	n
Unweighted Total	542	188	190	164	121	133	122	213	91	75	256	172	114	453	89
Weighted Total	540 100.0%	188 100.0%	190 100.0%	162 100.0%	120 100.0%	129 100.0%	119 100.0%	209 100.0%	91 100.0%	81 100.0%	257 100.0%	168 100.0%	115 100.0%	452 100.0%	88 100.0%
Marketing, media & creative	209 38.7%	70 37.2%	69 36.1%	70 43.5%	49 40.6% e	35 26.8%	46 38.7% e	96 46.0% e	50 55.4% defi	29 35.9%	88 34.2%	66 39.3%	55 47.8% j	168 37.3%	41 45.9%
Office professionals	332 61.5%	108 57.6%	107 56.3%	117 72.0% ab	66 55.3%	80 61.5%	76 64.2%	130 62.3%	54 59.7%	56 68.5%	134 51.9%	115 68.4% j	84 72.8% j	277 61.2%	55 62.6%
Sales & retail	211 39.0%	80 42.8% b	60 31.8%	70 43.3% b	50 41.3%	46 35.3%	43 36.3%	78 37.3%	35 38.7%	38 46.2%	98 37.9%	72 42.6%	42 36.4%	168 37.3%	42 48.1%
Technology	194 35.9%	63 33.5%	64 33.6%	67 41.3%	46 38.3%	40 31.2%	43 35.9%	80 38.4%	38 41.5%	27 33.2%	79 30.7%	59 34.9%	56 48.9% jk	156 34.4%	38 43.1%
None	20 3.7%	8 4.3%	8 4.0%	4 2.5%	4 3.3%	4 3.1%	4 3.4%	7 3.3%	3 3.3%	5 6.1%	13 5.0%	5 2.9%	2 1.7%	18 3.9%	2 2.3%



## Q8\_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

## Temporary agency workers Base: All who recruit temporary agency workers

			WAVE				REGI	ON		I		SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total	166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total	161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
Accounting and financial services	54 33.3%	16 27.8%	20 37.2%	18 35.4%	6 19.9%	16 41.8%	16 39.7%	23 33.4%	7 24.1%	9 35.2%	11 24.2%	16 23.4%	27 56.6% jk	45 35.4%	8 25.4%
Construction	15 9.3%	5 8.7%	3 5.2%	7 14.3%	4 13.2%	2 4.9%	2 4.7%	6 8.1%	4 13.1%	4 15.2%	5 11.4%	5 7.3%	5 10.2%	13 10.3%	2 5.5%
Drivers	26 16.0%	10 16.9%	8 14.4%	9 16.7%	5 16.8%	8 20.0%	7 16.2%	8 11.0%	1 3.5%	6 22.6%	5 10.2%	12 18.5%	9 18.3%	21 16.5%	5 14.0%
Education	13 7.8%	1 1.5%	5 9.5%	7 12.9% a	3 10.2%	3 7.7%	3 6.7%	4 5.3%	1 3.2%	3 11.8%	4 8.0%	6 8.8%	3 6.0%	11 8.3%	2 5.8%
Engineering & technical	35 21.7%	10 18.0%	11 20.1%	14 27.5%	4 12.6%	6 14.5%	13 33.1% de	18 26.6%	5 17.0%	7 30.0%	9 19.8%	16 24.1%	9 20.0%	29 22.4%	6 18.7%
Executive recruitment / interim management	24 14.9%	7 13.1%	8 15.3%	8 16.5%	3 9.5%	7 17.3%	8 18.9%	12 17.9%	5 16.6%	2 8.7%	7 14.6%	8 11.7%	9 19.7%	16 12.8%	8 22.7%
Health & social care	14 8.8%	4 7.0%	6 10.9%	4 8.8%	3 10.6%	2 5.1%	6 14.1%	6 8.3%	-	4 14.3%	5 9.8%	4 5.8%	6 12.2%	12 9.6%	2 6.0%
Hospitality	18 11.3%	7 11.5%	6 11.8%	5 10.6%	1 3.6%	2 5.0%	5 13.3%	7 10.7%	2 6.8%	8 32.2%	4 7.6%	7 10.4%	8 16.4%	15 12.0%	3 8.6%
Industrial	38 23.4%	15 25.5%	10 19.3%	13 25.2%	8 29.2%	13 34.0% g	7 18.1%	11 16.0%	4 13.0%	5 20.1%	11 23.7%	18 26.9%	8 18.0%	30 23.2%	8 24.1%
Legal & HR	28 17.4%	5 8.3%	11 20.7%	12 24.1% a	4 13.0%	10 25.0%	7 16.7%	12 18.0%	6 19.8%	2 8.8%	6 12.2%	8 11.9%	14 30.3% jk	20 15.9%	8 23.1%
Life sciences	3 1.6%		-	3 5.2%	-	-	2 4.3%	3 3.9%	1 3.2%		2 3.7%	-	1 1.9%	2 1.4%	1 2.6%
Marketing, media & creative	23 14.3%	7 11.9%	6 11.7%	10 19.9%	4 12.7%	3 7.3%	7 16.2%	12 17.9%	6 20.3%	4 17.7%	5 9.8%	7 10.9%	11 23.9%	20 15.3%	4 10.8%



#### Q8\_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

### Temporary agency workers Base: All who recruit temporary agency workers

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	*i	j	k	ı	m	n
Unweighted Total	166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total	161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
Office professionals	70 43.3%	22 38.1%	25 46.4%	23 45.8%	7 25.8%	17 43.9%	22 54.0% d	35 51.5% d	13 48.0%	10 39.8%	17 35.8%	26 38.1%	27 58.1% jk	59 45.8%	11 33.4%
Sales & retail	29 18.1%	8 14.6%	9 16.1%	12 24.1%	3 9.3%	6 14.8%	10 23.9%	13 18.4%	3 10.4%	8 32.6%	9 20.1%	10 14.8%	10 20.8%	23 17.7%	7 19.6%
Technology	31 19.2%	9 16.3%	7 12.5%	15 29.5% b	5 15.7%	7 17.2%	11 25.9%	15 22.4%	5 17.3%	4 17.9%	9 19.6%	10 15.4%	11 24.4%	25 19.3%	6 18.9%
None	17 10.2%	8 13.5% c	8 14.8% c	1 1.8%	5 16.4%	3 6.8%	2 4.4%	6 8.6%	4 14.6%	3 13.1%	8 17.3% I	6 9.6%	2 4.0%	14 10.7%	3 8.5%



Q9\_SUM. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

#### **SUMMARY TABLE**

Base: All who recruit permanent members of staff in any job function

Three months

Four to twelve months

									Net: Increase + Stay	
Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	the same	No response
520	-	-	-	-	-	-	-	-	-	520
100.0%	-	-	-	-	-	-	-	-	-	100.0%
520	-	-	-	-	-	-	-	-	-	520
100.0%	-	-	-	-	-	-	-	-	-	100.0%



Q9\_SUM. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

#### **SUMMARY TABLE**

Base: All who recruit permanent members of staff in any job function

Three months

Four to twelve months

Total	Mean
520 100.0%	-
520 100.0%	-



#### Q9\_1. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

#### Three months

Base: All who recruit permanent members of staff in any job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		523	180	183	160	117	129	118	206	88	71	243	168	112	436	87
Weighted Total		520 100.0%	180 100.0%	183 100.0%	158 100.0%	116 100.0%	125 100.0%	115 100.0%	202 100.0%	88 100.0%	77 100.0%	244 100.0%	163 100.0%	113 100.0%	434 100.0%	86 100.0%
Increase greatly	(5)	-	-	-	-	- -	-	-	-	-		-	-			-
Increase slightly	(4)	-	-	-	-	-	-		-		-	-	-		-	
Stay the same	(3)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Decrease slightly	(2)	-	- -	-	-	- -	-	-	-	-	-	-	-	-	-	-
Decrease greatly	(1)	-	-		-	- -	-	-	-	-		-	-		-	
Don't know		-	-		-	- -	-	-	-	-		-	-		-	
NETS																
Net: Increase		-	-		- -	- -	-	-	-	-	-	-	-		-	-
Net: Decrease		-	-	-	-	- -	-	-		-	-	-	-	-	-	
Net: Increase + Stay the same		-	-	-	-		-	-	-	-	-	-	-	-	-	
No response		520 100.0%	180 100.0%	183 100.0%	158 100.0%	116 100.0%	125 100.0%	115 100.0%	202 100.0%	88 100.0%	77 100.0%	244 100.0%	163 100.0%	113 100.0%	434 100.0%	86 100.0%
Mean score		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-



#### Q9\_2. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

#### Four to twelve months

Base: All who recruit permanent members of staff in any job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		523	180	183	160	117	129	118	206	88	71	243	168	112	436	87
Weighted Total		520 100.0%	180 100.0%	183 100.0%	158 100.0%	116 100.0%	125 100.0%	115 100.0%	202 100.0%	88 100.0%	77 100.0%	244 100.0%	163 100.0%	113 100.0%	434 100.0%	86 100.0%
Increase greatly	(5)	-	-	-	-	- -	-	-	-	-		-	-			-
Increase slightly	(4)	-	-	-	-	-	-		-		-	-	-		-	
Stay the same	(3)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Decrease slightly	(2)	-	- -	-	-	- -	-	-	-	-	-	-	-	-	-	-
Decrease greatly	(1)	-	-		-	- -	-	-	-	-		-	-		-	
Don't know		-	-		-	- -	-	-	-	-		-	-		-	
NETS																
Net: Increase		-	-		- -	- -	-	-	-	-	-	-	-		-	-
Net: Decrease		-	-	-	-	- -	-	-		-	-	-	-	-	-	
Net: Increase + Stay the same		-	-	-	-		-	-	-	-	-	-	-	-	-	
No response		520 100.0%	180 100.0%	183 100.0%	158 100.0%	116 100.0%	125 100.0%	115 100.0%	202 100.0%	88 100.0%	77 100.0%	244 100.0%	163 100.0%	113 100.0%	434 100.0%	86 100.0%
Mean score		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-



# Q10\_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

**SUMMARY TABLE** 

Base: All who recruit permanent members of staff in each job function

	Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
Accounting and financial services	251	4	26	198	6	2	15	30	8	228	3.1
	100.0%	1.5%	10.4%	78.8%	2.5%	.8%	6.0%	11.9%	3.3%	90.7%	
Construction	75 100.0%	1 1.2%	21 27.6%	45 60.3%	2 2.6%	-	6 8.3%	22 28.8%	2 2.6%	67 89.1%	3.3
Drivers	116	1.270	19	87	1	_	7	20	1	107	3.2
Dilveis	100.0%	.8%	16.8%	75.2%	.8%	-	6.5%	17.5%	.8%		3.2
Education	72	3	14	50	1	-	4	17	1	66	3.3
	100.0%	3.8%	19.5%	69.2%	1.4%	-	6.1%	23.3%	1.4%	92.5%	
Engineering & technical	188 100.0%	5 2.5%	53 28.4%	116 61.9%	3 1.4%	1 .5%	10 5.3%	58 30.9%	4 1.9%	174 92.8%	3.3
Executive recruitment / interim	179	2	17	144	6	-	9	19	6	163	3.1
management	100.0%	1.0%	9.7%	80.5%	3.5%	-	5.2%	10.7%	3.5%	91.3%	<b></b>
Health & social care	77	9	15	45	2	1	4	25	3	70	3.4
	100.0%	12.1%	19.9%	59.3%	2.6%	1.2%	4.9%	32.0%	3.9%	91.3%	
Hospitality	62 100.0%	5 7.3%	12 19.9%	39 62.5%	1 1.5%	-	6 8.9%	17 27.2%	1 1.5%	56 89.6%	3.4
Industrial	93	4	21	62	2	1	3	24	3	86	3.3
	100.0%	4.0%	22.4%	66.8%	2.1%	1.0%	3.7%	26.4%	3.1%	93.2%	
Legal & HR	175 100.0%	2 1.0%	17 9.6%	140 80.2%	3 1.5%	1 .6%	12 6.9%	19 10.7%	4 2.1%	159 90.9%	3.1
Life sciences	17	1.0%	3.0%	10	1.376	.0%	0.9 %	10.7 %	1	14	3.2
Life Sciences	100.0%	5.3%	17.0%	61.4%	-	5.5%	10.8%	22.3%	5.5%		3.2
Marketing, media & creative	209	3	51	142	2	-	11	54	2	196	3.3
	100.0%	1.4%	24.5%	67.9%	.9%	-	5.3%	25.9%	.9%	93.8%	
Office professionals	332 100.0%	4 1.2%	69 20.9%	241 72.6%	6 1.7%	1 .3%	11 3.3%	73 22.0%	7 2.0%	314 94.7%	3.2
Sales & retail	211	11	47	141	3	_	9	58	3	199	3.3
	100.0%	5.2%	22.3%	66.9%	1.3%	-	4.4%	27.4%	1.3%		2.0
Technology	194	7	45	128	3	1	11	51	4	179	3.3
	100.0%	3.4%	23.0%	65.9%	1.4%	.5%	5.8%	26.5%	1.9%		
Average (response based including bases)	2249 100.0%	59 2.6%	431 19.2%	1589 70.6%	40 1.8%	9 .4%	122 5.4%	491 21.8%	49 2.2%	2079 92.4%	3.2



#### Q10\_SUM. Average across all sectors (response based)

#### **SUMMARY TABLE**

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		2245	738	771	736	509	519	495	863	368	354	872	791	582	1824	421
Weighted Total		2249 100.0%	744 100.0%	775 100.0%	730 100.0%	497 100.0%	503 100.0%	490 100.0%	853 100.0%	363 100.0%	396 100.0%	883 100.0%	766 100.0%	600 100.0%	1823 100.0%	426 100.0%
Increase greatly	(5)	59 2.6%	14 1.9%	27 3.5% a	18 2.5%	9 1.8%	26 5.1% dfgi	6 1.2%	23 2.7% i	17 4.8% dfi	.4%	25 2.8%	18 2.3%	17 2.8%	57 3.1% n	3 .7%
Increase slightly	(4)	431 19.2%	163 21.9% b	110 14.2%	158 21.7% b	107 21.5%	85 16.9%	87 17.9%	172 20.1%	84 23.2% ei	68 17.1%	175 19.8%	162 21.1% I	95 15.8%	357 19.6%	74 17.4%
Stay same	(3)	1589 70.6%	526 70.7% c	585 75.5% ac	477 65.3%	354 71.3%	345 68.6%	361 73.7% h	598 70.1%	238 65.4%	291 73.4% h	671 76.0% kl	536 70.0% I	381 63.5%	1278 70.1%	311 72.9%
Decrease slightly	(2)	40 1.8%	22 2.9% c	12 1.5%	6 .9%	4 .8%	23 4.5% dfghi	7 1.3%	9 1.1%	3 .8%	4 .9%	5 .6%	13 1.7% j	22 3.7% jk	27 1.5%	13 3.0% m
Decrease greatly	(1)	9 .4%	1 .1%	-	8 1.1% ab	- -	1 .2%	3 .6%	8 .9% d	5 1.3% dei	-	1 .1%	3 .4%	5 .8% j	9 .5%	
Don't know		122 5.4%	19 2.5%	40 5.2% a	62 8.5% ab	23 4.6%	24 4.7%	26 5.3%	43 5.0%	17 4.6%	32 8.1% deg	7 .7%	34 4.5% j	81 13.4% jk	96 5.2%	26 6.1%
NETS																
Net: Increase		491 21.8%	176 23.7% b	138 17.8%	176 24.2% b	116 23.3% i	110 21.9%	93 19.0%	195 22.8% i	102 28.0% efi	70 17.6%	199 22.6%	180 23.4% I	112 18.6%	414 22.7% n	77 18.1%
Net: Decrease		49 2.2%	23 3.1% b	12 1.5%	14 2.0%	4 .8%	24 4.7% dfghi	10 2.0%	17 2.0%	7 2.1%	.9%	6 .7%	16 2.1% j	27 4.4% jk	36 2.0%	13 3.0%
Net: Increase + Stay the same		2079 92.4%	702 94.4% c	723 93.3% c	654 89.5%	470 94.6% ei	455 90.6%	454 92.7%	793 93.0%	339 93.4%	360 91.0%	871 98.6% kl	715 93.4% I	493 82.2%	1691 92.8%	388 91.0%
Mean score		3.2	3.2	3.2	3.3	3.3 fi	3.2	3.2	3.2	3.3 fi	3.2	3.2 I	3.2	3.2	3.2 n	3.2



#### Q10\_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

### Accounting and financial services Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ON	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		251	83	86	82	47	69	61	98	37	37	99	89	63	201	50
Weighted Total		251 100.0%	82 100.0%	87 100.0%	82 100.0%	45 100.0%	68 100.0%	59 100.0%	97 100.0%	38 100.0%	41 100.0%	101 100.0%	86 100.0%	65 100.0%	202 100.0%	49 100.0%
Increase greatly	(5)	4 1.5%	2 2.5%	2 2.1%	-		1 1.3%	-	3 3.0%	3 7.8% f	-	1 .9%	-	3 4.6% k	4 1.9%	-
Increase slightly	(4)	26 10.4%	7 8.4%	7 7.6%	13 15.4%	5 10.5%	6 8.5%	5 9.2%	11 11.6%	6 15.3%	4 10.6%	13 13.0%	7 8.6%	6 8.8%	21 10.2%	6 11.3%
Stay same	(3)	198 78.8%	66 80.3%	72 82.6%	60 73.1%	38 83.0%	53 77.7%	48 81.2%	74 76.6%	26 69.4%	33 80.8%	85 84.2% I	70 81.7% I	43 66.4%	160 79.0%	38 77.9%
Decrease slightly	(2)	6 2.5%	5 6.6% b	-	1 1.1%		4 5.3%	2 2.9%	2 1.8%	-	1 2.4%	1 1.0%	3 3.1%	3 4.2%	4 1.9%	3 5.3%
Decrease greatly	(1)	2 .8%	- -	-	2 2.4%	- -	-	1 1.8%	2 2.0%	1 2.5%	-	-	1 1.2%	1 1.4%	2 1.0%	-
Don't know		15 6.0%	2 2.2%	7 7.7%	7 7.9%	3 6.5%	5 7.1%	3 4.8%	5 4.9%	2 5.0%	3 6.2%	1 .9%	5 5.4%	9 14.7% j	12 6.1%	3 5.5%
NETS																
Net: Increase		30 11.9%	9 10.8%	8 9.7%	13 15.4%	5 10.5%	7 9.9%	5 9.2%	14 14.7%	9 23.2%	4 10.6%	14 13.8%	7 8.6%	9 13.4%	24 12.1%	6 11.3%
Net: Decrease		8 3.3%	5 6.6% b	-	3 3.5%		4 5.3%	3 4.7%	4 3.8%	1 2.5%	1 2.4%	1 1.0%	4 4.3%	4 5.6%	6 2.8%	3 5.3%
Net: Increase + Stay the same		228 90.7%	74 91.1%	81 92.3%	73 88.6%	42 93.5%	60 87.6%	53 90.5%	88 91.3%	35 92.5%	38 91.4%	99 98.1% kl	77 90.3%	52 79.7%	184 91.1%	44 89.2%
Mean score		3.1	3.1	3.1	3.1	3.1	3.1	3.0	3.1	3.3 f	3.1	3.1	3.0	3.1	3.1	3.1



#### Q10\_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

#### Construction

Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	b	*c	*d	*e	*f	*g	*h	*i	j	*k	*	m	*n
Unweighted Total		73	22	32	19	18	13	17	25	8	17	34	22	17	58	15
Weighted Total		75 100.0%	22 100.0%	34 100.0%	19 100.0%	18 100.0%	13 100.0%	16 100.0%	24 100.0%	8 100.0%	20 100.0%	35 100.0%	22 100.0%	19 100.0%	60 100.0%	15 100.0%
Increase greatly	(5)	1 1.2%	-	1 2.6%	-	-	1 6.7%	-	-	-	-	1 2.6%	-	-	1 1.5%	-
Increase slightly	(4)	21 27.6%	8 34.3%	6 19.0%	7 35.3%	3 16.2%	3 20.3%	5 28.5%	7 27.3%	2 24.8%	9 43.6%	8 22.3%	6 26.3%	7 39.2%	18 30.1%	3 17.8%
Stay same	(3)	45 60.3%	14 65.7%	21 61.7%	10 51.5%	12 68.2%	7 51.8%	12 71.5%	17 72.7%	6 75.2%	9 43.4%	24 69.8%	13 61.5%	8 41.1%	34 56.5%	11 75.3%
Decrease slightly	(2)	2 2.6%	-	2 5.8%	-	2 10.7%	-	-	-	-	-	-	-	2 10.5%	1 1.5%	1 6.9%
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		6 8.3%	-	4 10.9%	3 13.2%	1 4.9%	3 21.2%	-	-	-	3 12.9%	2 5.4%	3 12.2%	2 9.2%	6 10.4%	-
NETS																
Net: Increase		22 28.8%	8 34.3%	7 21.6%	7 35.3%	3 16.2%	4 27.0%	5 28.5%	7 27.3%	2 24.8%	9 43.6%	9 24.9%	6 26.3%	7 39.2%	19 31.6%	3 17.8%
Net: Decrease		2 2.6%	- -	2 5.8%	-	2 10.7%	-	- -	- -	-	-	- -	- -	2 10.5%	1 1.5%	1 6.9%
Net: Increase + Stay the same		67 89.1%	22 100.0%	28 83.3%	17 86.8%	15 84.4%	10 78.8%	16 100.0%	24 100.0%	8 100.0%	17 87.1%	33 94.6%	19 87.8%	15 80.3%	53 88.1%	14 93.1%
Mean score		3.3	3.3	3.2	3.4	3.1	3.4	3.3	3.3	3.2	3.5	3.3	3.3	3.3	3.4	3.1



#### Q10\_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

#### **Drivers**

Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	*f	g	*h	*i	j	k	1	m	*n
Unweighted Total		118	38	48	32	27	36	24	34	10	21	41	42	35	94	24
Weighted Total		116 100.0%	37 100.0%	47 100.0%	32 100.0%	26 100.0%	34 100.0%	23 100.0%	33 100.0%	9 100.0%	23 100.0%	41 100.0%	40 100.0%	35 100.0%	92 100.0%	24 100.0%
Increase greatly	(5)	1 .8%	-	1 1.9%	-	-	1 2.6%	-	-	-	-	1 2.2%	-	-	1 1.0%	-
Increase slightly	(4)	19 16.8%	9 24.9%	7 15.8%	3 8.6%	6 21.6%	6 16.0%	4 15.9%	4 11.3%	-	5 20.2%	3 7.1%	10 26.0% j	6 17.6%	13 14.2%	6 26.8%
Stay same	(3)	87 75.2%	27 72.6%	36 76.0%	24 77.0%	18 70.7%	25 73.1%	19 79.8%	28 85.6%	9 100.0%	16 68.7%	37 90.7% kl	27 67.1%	23 66.4%	73 78.8%	14 61.1%
Decrease slightly	(2)	1 .8%	1 2.5%	-	-	-	1 2.7%	-	-	-	-	-	-	1 2.6%	1 1.0%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		7 6.5%	- -	3 6.2%	5 14.4% a	2 7.8%	2 5.6%	1 4.3%	1 3.1%	-	3 11.1%	-	3 7.0%	5 13.4% j	5 5.0%	3 12.0%
NETS																
Net: Increase		20 17.5%	9 24.9%	8 17.7%	3 8.6%	6 21.6%	6 18.6%	4 15.9%	4 11.3%	-	5 20.2%	4 9.3%	10 26.0%	6 17.6%	14 15.2%	6 26.8%
Net: Decrease		1 .8%	1 2.5%	-	-	- -	1 2.7%	-	-	-	-	-	-	1 2.6%	1 1.0%	-
Net: Increase + Stay the same		107 92.7%	36 97.5%	44 93.8%	27 85.6%	24 92.2%	32 91.7%	22 95.7%	32 96.9%	9 100.0%	20 88.9%	41 100.0% I	37 93.0%	30 84.0%	87 94.0%	21 88.0%
Mean score		3.2	3.2	3.2	3.1	3.2	3.2	3.2	3.1	3.0	3.2	3.1	3.3	3.2	3.2	3.3



#### Q10\_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

#### Education

Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	m	*n
Unweighted Total		70	24	20	26	18	11	18	23	5	18	25	29	16	57	13
Weighted Total		72 100.0%	26 100.0%	19 100.0%	26 100.0%	17 100.0%	11 100.0%	19 100.0%	24 100.0%	5 100.0%	20 100.0%	25 100.0%	30 100.0%	17 100.0%	57 100.0%	15 100.0%
Increase greatly	(5)	3 3.8%	-	1 4.7%	2 6.9%	-	1 8.4%	-	2 7.5%	2 39.2%	-	1 3.5%	1 3.0%	1 5.3%	3 4.7%	
Increase slightly	(4)	14 19.5%	8 31.4%	2 9.8%	4 14.7%	5 28.1%	1 8.7%	3 14.0%	5 19.2%	2 41.3%	4 18.4%	7 26.0%	6 18.7%	2 11.2%	10 18.2%	4 24.7%
Stay same	(3)	50 69.2%	18 68.6%	16 80.7%	16 61.4%	11 61.3%	8 73.6%	17 86.0%	18 73.3%	1 19.5%	14 68.8%	18 70.4%	20 68.9%	11 67.9%	39 69.2%	10 69.2%
Decrease slightly	(2)	1 1.4%	-	-	1 3.8%	- -	1 9.3%	-	- -	-	-	-	1 3.4%	-	1 1.8%	-
Decrease greatly	(1)		-	-	-	- -	-	-	- -	-	-	-	- -	-	-	-
Don't know		4 6.1%	-	1 4.8%	3 13.2%	2 10.6%	-	-	-	-	3 12.9%	-	2 5.9%	3 15.6%	3 6.1%	1 6.1%
NETS																
Net: Increase		17 23.3%	8 31.4%	3 14.5%	6 21.6%	5 28.1%	2 17.1%	3 14.0%	6 26.7%	4 80.5%	4 18.4%	8 29.6%	6 21.7%	3 16.5%	13 22.9%	4 24.7%
Net: Decrease		1 1.4%		-	1 3.8%	- -	1 9.3%		-	-		-	1 3.4%	-	1 1.8%	-
Net: Increase + Stay the same		66 92.5%	26 100.0%	18 95.2%	22 82.9%	15 89.4%	10 90.7%	19 100.0%	24 100.0%	5 100.0%	17 87.1%	25 100.0%	27 90.7%	14 84.4%	52 92.1%	14 93.9%
Mean score		3.3	3.3	3.2	3.3	3.3	3.2	3.1	3.3	4.2	3.2	3.3	3.2	3.3	3.3	3.3



#### Q10\_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Engineering & technical
Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	Ţ	m	n
Unweighted Total		188	61	75	52	45	47	34	65	31	31	76	65	47	154	34
Weighted Total		188 100.0%	60 100.0%	76 100.0%	52 100.0%	44 100.0%	45 100.0%	33 100.0%	63 100.0%	30 100.0%	36 100.0%	76 100.0%	63 100.0%	49 100.0%	155 100.0%	33 100.0%
Increase greatly	(5)	5 2.5%	2 3.4%	2 2.3%	1 1.7%	- -	3 6.2%	-	2 3.1%	2 6.4%	-	2 2.5%	1 1.4%	2 3.9%	5 3.0%	-
Increase slightly	(4)	53 28.4%	20 34.2%	17 22.3%	16 30.8%	13 29.8%	13 28.2%	8 23.2%	18 29.3%	11 36.0%	9 25.4%	18 23.2%	23 37.4%	12 25.0%	44 28.5%	9 28.1%
Stay same	(3)	116 61.9%	34 57.8%	53 69.3%	29 55.5%	28 64.0%	25 55.3%	25 76.8% eh	39 61.9%	13 45.2%	24 67.5%	55 73.1% kl	34 54.0%	27 54.7%	95 61.5%	21 63.8%
Decrease slightly	(2)	3 1.4%	2 3.0%	1 1.2%	-	- -	2 4.0%	-	1 1.5%	1 3.1%	-	-	1 1.5%	2 3.6%	2 1.2%	1 2.6%
Decrease greatly	(1)	1 .5%	-	-	1 1.8%	-	-	-	1 1.5%	1 3.1%	-	-	-	1 1.9%	1 .6%	-
Don't know		10 5.3%	1 1.6%	4 4.8%	5 10.2% a	3 6.1%	3 6.3%	-	2 2.9%	2 6.1%	3 7.1%	1 1.2%	4 5.7%	5 10.9% j	8 5.2%	2 5.5%
NETS																
Net: Increase		58 30.9%	22 37.6%	19 24.6%	17 32.5%	13 29.8%	15 34.4%	8 23.2%	20 32.3%	13 42.5%	9 25.4%	20 25.7%	24 38.8%	14 28.9%	49 31.5%	9 28.1%
Net: Decrease		4 1.9%	2 3.0%	1 1.2%	1 1.8%	- -	2 4.0%	-	2 3.0%	2 6.3%	-	- -	1 1.5%	3 5.5% j	3 1.8%	1 2.6%
Net: Increase + Stay the same		174 92.8%	57 95.4%	72 93.9%	45 88.0%	42 93.9%	40 89.7%	33 100.0% h	59 94.2%	26 87.7%	33 92.9%	75 98.8% I	58 92.8%	41 83.6%	144 93.0%	30 91.9%
Mean score		3.3	3.4	3.3	3.3	3.3	3.4	3.2	3.3	3.4	3.3	3.3	3.4	3.3	3.3	3.3



#### Q10\_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

### **Executive recruitment / interim management**Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	C	d	е	f	g	h	*i	j	k	I	m	n
Unweighted Total		180	61	63	56	37	38	43	79	36	26	63	65	52	146	34
Weighted Total		179 100.0%	61 100.0%	63 100.0%	55 100.0%	36 100.0%	36 100.0%	42 100.0%	78 100.0%	36 100.0%	28 100.0%	63 100.0%	63 100.0%	53 100.0%	145 100.0%	34 100.0%
Increase greatly	(5)	2 1.0%	-	2 2.9%	-	-	1 2.5%	-	1 1.2%	1 2.6%	-	1 1.4%	-	1 1.8%	2 1.3%	-
Increase slightly	(4)	17 9.7%	5 8.4%	4 6.3%	8 15.0%	3 8.0%	3 7.8%	5 11.6%	9 11.4%	4 11.1%	3 9.6%	6 9.4%	8 12.2%	4 7.1%	15 10.7%	2 5.5%
Stay same	(3)	144 80.5%	51 84.1%	53 84.8%	40 71.9%	31 86.4%	27 74.5%	35 83.6%	64 82.5%	29 81.2%	21 75.4%	54 86.1%	51 80.8%	39 73.6%	114 79.1%	29 86.7%
Decrease slightly	(2)	6 3.5%	3 4.5%	2 2.9%	2 3.3%	- -	3 7.5%	1 2.4%	2 2.4%	1 2.5%	2 6.0%	1 1.6%	3 4.2%	3 5.1%	5 3.2%	2 5.1%
Decrease greatly	(1)		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		9 5.2%	2 3.1%	2 3.1%	5 9.9%	2 5.6%	3 7.8%	1 2.4%	2 2.4%	1 2.5%	3 9.0%	1 1.5%	2 2.8%	7 12.4% jk	8 5.8%	1 2.7%
NETS																
Net: Increase		19 10.7%	5 8.4%	6 9.2%	8 15.0%	3 8.0%	4 10.3%	5 11.6%	10 12.6%	5 13.7%	3 9.6%	7 10.8%	8 12.2%	5 8.9%	17 12.0%	2 5.5%
Net: Decrease		6 3.5%	3 4.5%	2 2.9%	2 3.3%	- -	3 7.5%	1 2.4%	2 2.4%	1 2.5%	2 6.0%	1 1.6%	3 4.2%	3 5.1%	5 3.2%	2 5.1%
Net: Increase + Stay the same		163 91.3%	56 92.5%	59 94.0%	48 86.9%	34 94.4%	31 84.7%	40 95.3%	74 95.1%	34 94.9%	24 85.0%	61 96.9% I	59 93.0%	44 82.5%	132 91.1%	31 92.2%
Mean score		3.1	3.0	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.0	3.1	3.1	3.1	3.1	3.0



#### Q10\_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

#### Health & social care

Base: All who recruit permanent members of staff in each job function

			WAVE	-			REG	ION	_			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	j	*k	*	m	*n
Unweighted Total	77	23	34	20	23	16	11	20	9	18	32	27	18	66	11
Weighted Total	77 100.0%	22 100.0%	34 100.0%	20 100.0%	22 100.0%	15 100.0%	10 100.0%	19 100.0%	8 100.0%	20 100.0%	33 100.0%	26 100.0%	18 100.0%	66 100.0%	10 100.0%
Increase greatly (5)	9 12.1%	1 4.2%	5 13.6%	4 18.0%	1 4.1%	7 43.2%	-	2 9.3%	2 20.8%	-	1 2.7%	8 29.4%	1 4.7%	8 12.7%	1 8.2%
Increase slightly (4)	15 19.9%	4 18.2%	8 24.4%	3 14.2%	7 31.4%	1 6.2%	2 17.7%	6 30.3%	4 45.9%	2 8.2%	4 11.9%	5 18.5%	7 36.4%	12 18.6%	3 28.5%
Stay same (3)	45 59.3%	15 68.9%	18 53.2%	12 59.2%	12 55.6%	7 44.5%	6 54.0%	8 44.8%	3 33.4%	18 87.8%	26 79.6%	11 44.9%	8 42.7%	41 61.6%	5 44.8%
Decrease slightly (2)	2 2.6%	1 4.5%	1 3.0%	-	1 4.7%	-	1 9.3%	1 5.2%	-	-	1 3.0%	-	1 5.7%	1 1.5%	1 9.9%
Decrease greatly (1)	1 1.2%	1 4.3%	-	-	- -	1 6.2%	-	-	-	-	1 2.9%	-	-	1 1.4%	-
Don't know	4 4.9%	-	2 5.8%	2 8.6%	1 4.1%	-	2 19.1%	2 10.5%	-	1 4.0%	-	2 7.2%	2 10.5%	3 4.3%	1 8.7%
NETS															
Net: Increase	25 32.0%	5 22.4%	13 38.0%	7 32.2%	8 35.6%	8 49.4%	2 17.7%	7 39.5%	6 66.6%	2 8.2%	5 14.6%	12 47.9%	7 41.1%	21 31.3%	4 36.7%
Net: Decrease	3 3.9%	2 8.8%	1 3.0%	-	1 4.7%	1 6.2%	1 9.3%	1 5.2%	-	-	2 5.8%	-	1 5.7%	2 2.9%	1 9.9%
Net: Increase + Stay the same	70 91.3%	20 91.2%	31 91.2%	19 91.4%	20 91.2%	14 93.8%	8 71.6%	16 84.3%	8 100.0%	20 96.0%	31 94.2%	24 92.8%	15 83.9%	61 92.8%	9 81.4%
Mean score	3.4	3.1	3.5	3.5	3.4	3.8	3.1	3.5	3.9	3.1	3.1	3.8	3.4	3.4	3.4



#### Q10\_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Hospitality
Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	m	*n
Unweighted Total		60	20	21	19	15	7	17	23	6	15	18	22	20	47	13
Weighted Total		62 100.0%	22 100.0%	22 100.0%	18 100.0%	15 100.0%	6 100.0%	18 100.0%	25 100.0%	7 100.0%	16 100.0%	19 100.0%	22 100.0%	21 100.0%	47 100.0%	15 100.0%
Increase greatly	(5)	5 7.3%	1 3.9%	2 8.1%	2 10.6%	-	2 28.1%	2 9.9%	2 7.3%	-	1 5.8%	1 4.6%	1 4.4%	3 12.8%	5 9.6%	-
Increase slightly	(4)	12 19.9%	6 26.9%	1 4.1%	6 30.4%	3 20.3%	2 28.5%	4 20.2%	7 26.3%	3 42.9%	1 6.2%	1 4.5%	9 39.3%	3 13.8%	11 22.2%	2 12.4%
Stay same	(3)	39 62.5%	13 60.7%	17 74.8%	9 49.5%	11 73.4%	1 14.1%	10 54.2%	14 55.0%	4 57.1%	14 83.0%	18 90.9%	10 44.0%	12 55.4%	29 60.3%	10 69.1%
Decrease slightly	(2)	1 1.5%	-	1 4.2%	-	-	1 14.6%	-	-	-	-	-	1 4.2%	-	1 2.0%	
Decrease greatly	(1)		-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		6 8.9%	2 8.5%	2 8.8%	2 9.6%	1 6.3%	1 14.8%	3 15.6%	3 11.4%	-	1 5.0%	-	2 8.0%	4 18.0%	3 5.8%	3 18.5%
NETS																
Net: Increase		17 27.2%	7 30.8%	3 12.2%	7 41.0%	3 20.3%	4 56.6%	6 30.1%	8 33.6%	3 42.9%	2 12.0%	2 9.1%	10 43.8%	6 26.6%	15 31.9%	2 12.4%
Net: Decrease		1 1.5%		1 4.2%	-	- -	1 14.6%	-	-	-		-	1 4.2%	-	1 2.0%	-
Net: Increase + Stay the same		56 89.6%	20 91.5%	19 87.0%	16 90.4%	14 93.7%	4 70.6%	16 84.4%	22 88.6%	7 100.0%	16 95.0%	19 100.0%	19 87.7%	17 82.0%	44 92.2%	12 81.5%
Mean score		3.4	3.4	3.2	3.6	3.2	3.8	3.5	3.5	3.4	3.2	3.1	3.5	3.5	3.4	3.2



#### Q10\_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

#### Industrial

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	b	C	*d	е	*f	*g	*h	*i	j	k	*1	m	*n
Unweighted Total		95	27	35	33	24	33	15	25	10	13	35	37	23	80	15
Weighted Total		93 100.0%	25 100.0%	35 100.0%	33 100.0%	23 100.0%	31 100.0%	14 100.0%	23 100.0%	9 100.0%	15 100.0%	34 100.0%	34 100.0%	25 100.0%	79 100.0%	14 100.0%
Increase greatly	(5)	4 4.0%	1 3.6%	2 5.1%	1 3.0%	1 4.3%	3 8.6%	-	-	-	-	2 5.6%	1 2.7%	1 3.6%	4 4.7%	-
Increase slightly	(4)	21 22.4%	6 25.1%	7 19.6%	8 23.2%	6 24.7%	6 18.3%	7 47.7%	9 36.9%	2 20.2%	1 5.2%	7 20.1%	12 34.9%	2 8.0%	17 21.7%	4 26.4%
Stay same	(3)	62 66.8%	18 71.2%	24 69.5%	20 60.4%	15 66.5%	22 70.1%	7 52.3%	13 55.2%	5 59.8%	12 78.0%	25 74.4%	20 57.2%	17 69.8%	53 66.9%	9 66.3%
Decrease slightly	(2)	2 2.1%	-	2 5.7%	-	1 4.5%	1 3.0%	-	-	-	-	-	1 2.7%	1 4.2%	1 1.2%	1 7.4%
Decrease greatly	(1)	1 1.0%	-	-	1 2.8%	- -	-	-	1 4.0%	1 10.2%	-	-	-	1 3.8%	1 1.2%	-
Don't know		3 3.7%	-	-	3 10.6%	- -	-	-	1 3.9%	1 9.9%	3 16.8%	-	1 2.4%	3 10.6%	3 4.4%	-
NETS																
Net: Increase		24 26.4%	7 28.8%	9 24.8%	9 26.2%	7 29.0%	8 26.9%	7 47.7%	9 36.9%	2 20.2%	1 5.2%	9 25.6%	13 37.6%	3 11.6%	21 26.4%	4 26.4%
Net: Decrease		3 3.1%		2 5.7%	1 2.8%	1 4.5%	1 3.0%	-	1 4.0%	1 10.2%		-	1 2.7%	2 8.0%	2 2.4%	1 7.4%
Net: Increase + Stay the same		86 93.2%	25 100.0%	33 94.3%	28 86.6%	22 95.5%	30 97.0%	14 100.0%	21 92.1%	7 80.0%	13 83.2%	34 100.0%	33 94.9%	20 81.4%	73 93.2%	13 92.6%
Mean score		3.3	3.3	3.2	3.3	3.3	3.3	3.5	3.3	3.0	3.1	3.3	3.4	3.0	3.3	3.2



#### Q10\_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

**Legal & HR**Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	*i	j	k	I	m	n
Unweighted Total		176	60	54	62	36	40	40	74	34	26	52	68	56	141	35
Weighted Total		175 100.0%	60 100.0%	53 100.0%	61 100.0%	35 100.0%	39 100.0%	40 100.0%	74 100.0%	34 100.0%	27 100.0%	52 100.0%	66 100.0%	57 100.0%	139 100.0%	36 100.0%
Increase greatly	(5)	2 1.0%	-	2 3.4%	-	-	1 2.3%	-	1 1.3%	1 2.8%	-	1 1.7%	-	1 1.6%	2 1.3%	-
Increase slightly	(4)	17 9.6%	7 11.3% b	1 1.8%	9 14.8% b	3 8.1%	4 9.6%	4 9.2%	9 11.5%	5 14.2%	2 6.6%	6 10.8%	8 12.7%	3 5.1%	12 8.8%	5 12.7%
Stay same	(3)	140 80.2%	48 79.6%	47 87.5%	46 74.5%	30 86.1%	30 76.5%	32 78.6%	58 78.1%	26 77.5%	22 83.9%	45 87.5%	54 81.5%	41 72.1%	113 81.7%	27 74.6%
Decrease slightly	(2)	3 1.5%	3 4.5%	-	-	-	3 6.9% g	-	-	-	-	-	-	3 4.7%	2 1.3%	1 2.4%
Decrease greatly	(1)	.6%	-	-	1 1.7%	- -	-	1 2.6%	1 1.4%	-	-	-	1 1.6%	-	1 .8%	-
Don't know		12 6.9%	3 4.7%	4 7.3%	5 8.9%	2 5.8%	2 4.7%	4 9.6%	6 7.7%	2 5.6%	3 9.5%	-	3 4.2%	9 16.5% jk	8 6.1%	4 10.3%
NETS																
Net: Increase		19 10.7%	7 11.3%	3 5.3%	9 14.8%	3 8.1%	5 11.9%	4 9.2%	9 12.8%	6 16.9%	2 6.6%	7 12.5%	8 12.7%	4 6.7%	14 10.2%	5 12.7%
Net: Decrease		4 2.1%	3 4.5%	-	1 1.7%	- -	3 6.9%	1 2.6%	1 1.4%	-	-	-	1 1.6%	3 4.7%	3 2.1%	1 2.4%
Net: Increase + Stay the same		159 90.9%	55 90.9%	50 92.7%	55 89.4%	33 94.2%	35 88.4%	35 87.8%	67 90.8%	32 94.4%	24 90.5%	52 100.0% I	62 94.2% I	45 78.8%	128 91.8%	31 87.3%
Mean score		3.1	3.1	3.1	3.1	3.1	3.1	3.0	3.1	3.2	3.1	3.1	3.1	3.0	3.1	3.1



#### Q10\_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

#### Life sciences

Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		17	4	4	9	5	3	5	9	4	-	7	4	6	13	4
Weighted Total		17 100.0%	5 100.0%	4 100.0%	8 100.0%	5 100.0%	3 100.0%	6 100.0%	9 100.0%	4 100.0%	-	7 100.0%	5 100.0%	6 100.0%	12 100.0%	5 100.0%
Increase greatly	(5)	1 5.3%	-	1 24.0%	-	-	1 32.6%	-	-	-	-	1 13.5%	-	-	1 7.3%	-
Increase slightly	(4)	3 17.0%	1 21.6%	-	2 22.0%	2 40.6%	-	1 15.9%	1 9.5%	-	- -	2 28.7%	1 20.5%	-	3 23.3%	-
Stay same	(3)	10 61.4%	4 78.4%	3 76.0%	4 44.9%	2 40.6%	2 67.4%	5 84.1%	6 70.6%	2 50.3%	-	4 57.9%	4 79.5%	3 50.6%	7 54.5%	4 80.0%
Decrease slightly	(2)		-	-	-	- -	-	-	-	-	-	-	-		-	-
Decrease greatly	(1)	1 5.5%	-	-	1 11.2%	- -	-	-	1 10.1%	1 25.2%	-	-	-	1 16.7%	1 7.6%	
Don't know		2 10.8%	-	-	2 21.9%	1 18.7%	-	-	1 9.8%	1 24.5%	-	-	-	2 32.7%	1 7.4%	1 20.0%
NETS																
Net: Increase		4 22.3%	1 21.6%	1 24.0%	2 22.0%	2 40.6%	1 32.6%	1 15.9%	1 9.5%	-	-	3 42.1%	1 20.5%		4 30.6%	
Net: Decrease		1 5.5%	-	-	1 11.2%	- -	-	-	1 10.1%	1 25.2%	- -	-	-	1 16.7%	1 7.6%	
Net: Increase + Stay the same		14 83.7%	5 100.0%	4 100.0%	6 66.9%	4 81.3%	3 100.0%	6 100.0%	7 80.1%	2 50.3%	-	7 100.0%	5 100.0%	3 50.6%	10 85.1%	4 80.0%
Mean score		3.2	3.2	3.5	3.0	3.5	3.7	3.2	2.9	2.3	-	3.6	3.2	2.5	3.2	3.0



#### Q10\_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

### Marketing, media & creative Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ON	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	*i	j	k	I	m	n
Unweighted Total		206	67	69	70	50	35	46	95	49	26	85	68	53	167	39
Weighted Total		209 100.0%	70 100.0%	69 100.0%	70 100.0%	49 100.0%	35 100.0%	46 100.0%	96 100.0%	50 100.0%	29 100.0%	88 100.0%	66 100.0%	55 100.0%	168 100.0%	41 100.0%
Increase greatly	(5)	3 1.4%	1 1.5%	2 2.8%	-	-	1 2.6%	-	2 2.1%	2 4.1%	-	3 3.3%	-	-	2 1.1%	1 2.5%
Increase slightly	(4)	51 24.5%	19 27.9%	12 17.5%	20 27.9%	15 30.4%	7 19.7%	7 16.0%	21 21.8%	14 27.1%	9 29.3%	26 29.8% I	17 26.0%	8 14.1%	45 26.7%	6 15.4%
Stay same	(3)	142 67.9%	47 66.6%	51 73.9%	45 63.3%	33 67.8%	25 72.5%	34 73.5%	66 68.2%	32 63.3%	18 62.0%	58 65.7%	46 69.8%	38 69.3%	111 66.2%	30 75.1%
Decrease slightly	(2)	.9%	-	1 1.5%	1 1.3%	-	1 2.6%	1 2.2%	1 1.0%	-	-	1 1.1%	-	1 1.6%	2 1.1%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		11 5.3%	3 4.0%	3 4.3%	5 7.5%	1 1.9%	1 2.7%	4 8.4%	7 6.9%	3 5.5%	3 8.7%	-	3 4.2%	8 15.0% jk	8 4.9%	3 6.9%
NETS																
Net: Increase		54 25.9%	20 29.3%	14 20.3%	20 27.9%	15 30.4%	8 22.3%	7 16.0%	23 23.9%	16 31.2%	9 29.3%	29 33.2% I	17 26.0%	8 14.1%	47 27.8%	7 18.0%
Net: Decrease		2 .9%	-	1 1.5%	1 1.3%	- -	1 2.6%	1 2.2%	1 1.0%	-	-	1 1.1%	-	1 1.6%	2 1.1%	-
Net: Increase + Stay the same		196 93.8%	67 96.0%	65 94.2%	64 91.3%	48 98.1%	33 94.7%	41 89.4%	88 92.1%	47 94.5%	27 91.3%	87 98.9% I	63 95.8% I	46 83.4%	158 94.0%	38 93.1%
Mean score		3.3	3.3	3.2	3.3	3.3	3.2	3.2	3.3	3.4 f	3.3	3.4 I	3.3	3.1	3.3	3.2



#### Q10\_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Office professionals
Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		332	107	107	118	67	82	78	132	54	51	132	119	81	277	55
Weighted Total		332 100.0%	108 100.0%	107 100.0%	117 100.0%	66 100.0%	80 100.0%	76 100.0%	130 100.0%	54 100.0%	56 100.0%	134 100.0%	115 100.0%	84 100.0%	277 100.0%	55 100.0%
Increase greatly	(5)	4 1.2%	1 .9%	1 .8%	2 1.7%	2 3.1% g	2 2.3%	-	-	-	-	2 1.5%	1 .8%	1 1.2%	4 1.4%	-
Increase slightly	(4)	69 20.9%	27 24.5% b	14 12.9%	29 24.8% b	15 22.4%	17 22.0%	13 17.4%	23 17.6%	10 18.0%	14 25.1%	27 20.3%	20 17.7%	22 26.2%	57 20.7%	12 21.8%
Stay same	(3)	241 72.6%	74 68.5%	89 82.7% ac	78 67.2%	49 73.1%	54 67.6%	58 76.2%	100 76.5%	42 76.9%	39 70.4%	104 77.5% I	88 76.5% I	50 59.5%	202 72.8%	40 71.6%
Decrease slightly	(2)	6 1.7%	4 3.4%	1 .9%	1 .9%	-	4 4.7%	1 1.3%	2 1.5%	1 1.8%	-	1 .7%	2 1.7%	3 3.2%	5 1.7%	1 1.6%
Decrease greatly	(1)	1 .3%	-	-	1 .9%	-	-	1 1.4%	1 .8%	-	-	-	1 .9%	-	1 .4%	
Don't know		11 3.3%	3 2.6%	3 2.7%	5 4.5%	1 1.4%	3 3.6%	3 3.8%	5 3.6%	2 3.3%	3 4.6%	-	3 2.4%	8 9.9% jk	8 3.0%	3 5.0%
NETS																
Net: Increase		73 22.0%	28 25.4% b	15 13.7%	31 26.5% b	17 25.5%	19 24.2%	13 17.4%	23 17.6%	10 18.0%	14 25.1%	29 21.8%	21 18.5%	23 27.4%	61 22.1%	12 21.8%
Net: Decrease		7 2.0%	4 3.4%	1 .9%	2 1.8%	-	4 4.7%	2 2.6%	3 2.3%	1 1.8%	-	1 .7%	3 2.6%	3 3.2%	6 2.1%	1 1.6%
Net: Increase + Stay the same		314 94.7%	102 94.0%	103 96.4%	109 93.7%	66 98.6%	73 91.8%	71 93.6%	123 94.1%	51 94.8%	53 95.4%	133 99.3% kl	109 95.0% I	73 86.9%	263 94.9%	52 93.4%
Mean score		3.2	3.2	3.1	3.3	3.3	3.2	3.1	3.2	3.2	3.3	3.2	3.2	3.3	3.2	3.2



#### Q10\_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		208	79	59	70	50	47	43	79	36	32	95	73	40	167	41
Weighted Total		211 100.0%	80 100.0%	60 100.0%	70 100.0%	50 100.0%	46 100.0%	43 100.0%	78 100.0%	35 100.0%	38 100.0%	98 100.0%	72 100.0%	42 100.0%	168 100.0%	42 100.0%
Increase greatly	(5)	11 5.2%	3 4.0%	4 6.2%	4 5.7%	4 8.0%	2 4.2%	3 6.8%	5 6.5%	2 6.0%		4 4.1%	4 5.6%	3 7.0%	10 5.9%	1 2.2%
Increase slightly	(4)	47 22.3%	21 26.2%	10 15.8%	16 23.3%	12 23.6%	11 24.3%	11 25.6%	21 26.6% i	10 27.8%	3 9.0%	26 26.7% I	16 22.6%	5 11.1%	39 22.9%	8 19.6%
Stay same	(3)	141 66.9%	52 64.2%	45 74.7%	44 63.2%	33 66.2%	30 65.6%	26 60.9%	48 60.9%	21 60.8%	31 81.8% g	67 69.2%	49 68.0%	25 59.6%	111 66.2%	30 69.7%
Decrease slightly	(2)	3 1.3%	2 2.2%	-	1 1.3%	- -	2 3.9%		-	-	1 2.3%	-	1 1.2%	2 4.3% j	1 .5%	2 4.1%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		9 4.4%	3 3.5%	2 3.3%	5 6.5%	1 2.2%	1 2.0%	3 6.7%	5 6.1%	2 5.4%	3 6.8%	-	2 2.5%	8 18.0% jk	7 4.4%	2 4.4%
NETS																
Net: Increase		58 27.4%	24 30.1%	13 22.0%	20 29.1%	16 31.6% i	13 28.5% i	14 32.4% i	26 33.0% i	12 33.9% i	3 9.0%	30 30.8%	20 28.2%	8 18.1%	49 28.9%	9 21.8%
Net: Decrease		3 1.3%	2 2.2%	-	1 1.3%	- -	2 3.9%	- -	-	-	1 2.3%	- -	1 1.2%	2 4.3% j	1 .5%	2 4.1%
Net: Increase + Stay the same		199 94.3%	76 94.3%	58 96.7%	65 92.3%	48 97.8%	43 94.1%	40 93.3%	73 93.9%	33 94.6%	34 90.9%	98 100.0% I	69 96.2% I	33 77.8%	160 95.0%	39 91.5%
Mean score		3.3	3.3	3.3	3.4	3.4 i	3.3	3.4 i	3.4 i	3.4 i	3.1	3.3	3.3	3.3	3.4	3.2



#### Q10\_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

**Technology**Base: All who recruit permanent members of staff in each job function

				WAVE	-			REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	*i	j	k	I	m	n
Unweighted Total		194	62	64	68	47	42	43	82	39	23	78	61	55	156	38
Weighted Total		194 100.0%	63 100.0%	64 100.0%	67 100.0%	46 100.0%	40 100.0%	43 100.0%	80 100.0%	38 100.0%	27 100.0%	79 100.0%	59 100.0%	56 100.0%	156 100.0%	38 100.0%
Increase greatly	(5)	7 3.4%	2 2.9%	2 2.9%	3 4.4%	1 2.4%	1 2.2%	1 2.3%	4 4.8%	3 7.6%	1 3.1%	4 4.8%	2 3.2%	1 1.8%	7 4.3%	
Increase slightly	(4)	45 23.0%	14 22.1%	15 22.7%	16 24.3%	11 23.4%	7 16.4%	10 23.3%	24 29.4%	14 36.3% e	4 13.5%	22 28.4%	13 22.6%	9 16.0%	40 25.5%	5 13.1%
Stay same	(3)	128 65.9%	44 70.7%	42 65.4%	41 61.8%	31 67.9%	30 74.6% h	28 65.4%	46 57.6%	18 48.7%	20 74.0%	51 64.4%	40 67.9%	37 65.7%	96 61.8%	31 82.3% m
Decrease slightly	(2)	3 1.4%	2 2.8%	1 1.4%	-	- -	2 4.4%	1 2.2%	1 1.1%	-	- -	-	1 1.6%	2 3.2%	2 1.2%	1 2.3%
Decrease greatly	(1)	1 .5%	-	-	1 1.4%	-	-	-	1 1.2%	1 2.5%	-	-	-	1 1.6%	1 .6%	-
Don't know		11 5.8%	1 1.5%	5 7.6%	5 8.2%	3 6.4%	1 2.3%	3 6.9%	5 6.0%	2 5.0%	3 9.4%	2 2.4%	3 4.8%	7 11.7% j	10 6.6%	1 2.4%
NETS																
Net: Increase		51 26.5%	16 25.0%	16 25.6%	19 28.7%	12 25.8%	8 18.7%	11 25.6%	27 34.1%	16 43.9% e	4 16.6%	26 33.2%	15 25.8%	10 17.8%	46 29.7% n	5 13.1%
Net: Decrease		4 1.9%	2 2.8%	1 1.4%	1 1.4%	- -	2 4.4%	1 2.2%	2 2.3%	1 2.5%	-	-	1 1.6%	3 4.8%	3 1.8%	1 2.3%
Net: Increase + Stay the same		179 92.3%	60 95.7%	58 91.0%	60 90.5%	43 93.6%	38 93.3%	39 91.0%	74 91.7%	35 92.5%	25 90.6%	77 97.6% I	55 93.7%	47 83.5%	143 91.6%	36 95.3%
Mean score		3.3	3.3	3.3	3.3	3.3	3.2	3.3	3.4	3.5 e	3.2	3.4 I	3.3	3.1	3.3 n	3.1



# Q11\_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

**SUMMARY TABLE** 

Base: All who recruit permanent members of staff in each job function

	Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
		, ,	· · · · · ·		, ,		<u> </u>				
Accounting and financial services	251 100.0%	2 .8%	27 10.8%	193 76.9%	6 2.5%	1 .4%	22 8.6%	29 11.6%	7 2.9%	223 88.6%	3.1
						.470					
Construction	75	4	16	44	2	-	9	20	2	64	3.3
	100.0%	5.0%	21.8%	58.7%	2.6%	-	12.0%	26.7%	2.6%	85.4%	
Drivers	116	2	18	83	1	-	12	20	1	103	3.2
	100.0%	1.5%	15.8%	71.5%	.8%	-	10.3%	17.4%	.8%	88.9%	
Education	72	3	11	50	1	-	7	14	1	64	3.2
	100.0%	3.8%	15.8%	69.1%	1.4%	-	10.0%	19.6%	1.4%	88.7%	
Engineering & technical	188	7	57	104	3	1	17	64	4	167	3.4
	100.0%	3.5%	30.4%	55.2%	1.4%	.5%	8.8%	34.0%	1.9%	89.2%	
Executive recruitment / interim	179	1	28	128	4	-	17	29	4	157	3.2
management	100.0%	.5%	15.6%	71.7%	2.5%	-	9.7%	16.1%	2.5%	87.8%	
Health & social care	77	10	13	44	3	<u>-</u>	6	24	3	68	3.4
	100.0%	13.5%	17.3%	57.9%	3.9%	-	7.3%	30.9%	3.9%	88.8%	
Hospitality	62	4	15	33	_	_	10	19	_	52	3.4
. respirantly	100.0%	6.2%	24.6%	53.3%	-	-	16.0%	30.8%	-	84.0%	0
Industrial	93	4	24	52	1	2	10	28	3	80	3.3
	100.0%	4.0%	26.3%	55.8%	1.1%	2.0%	10.9%	30.3%	3.1%	86.0%	
Legal & HR	175	1	15	133	3	-	23	16	3	149	3.1
3.00	100.0%	.5%	8.7%	76.2%	1.5%	-	13.0%	9.2%	1.5%	85.4%	
Life sciences	17	1	1	11	_	1	3	2	1	13	3.1
	100.0%	5.3%	5.2%	67.5%	-	5.5%	16.4%	10.5%	5.5%	78.1%	
Marketing, media & creative	209	3	50	136	-	<u>-</u>	20	53	-	189	3.3
	100.0%	1.4%	23.9%	64.9%	-	-	9.7%	25.4%	-	90.3%	
Office professionals	332	4	75	218	7	1	28	79	8	297	3.2
Cindo professionale	100.0%	1.2%	22.5%	65.7%	2.0%	.3%	8.3%	23.7%	2.3%	89.4%	0.2
Sales & retail	211	10	55	125	4	_	17	65	4	190	3.4
Salos a rotali	100.0%	4.7%	26.3%	59.3%	1.7%	-	8.1%	31.0%	1.7%	90.2%	5.4
Technology	194	7	45	118	5	1	19	51	6	169	3.3
. 35	100.0%	3.5%	23.1%	60.7%	2.4%	.5%	9.8%	26.6%	2.9%	87.3%	0.0
Average (response based including	2249	61	452	1472	39	6	219	513	45	1985	3.3
bases)	100.0%	2.7%	20.1%	65.4%	1.7%	.3%	9.7%	22.8%	2.0%	88.3%	3.3
•		2 /0	_0,0	20.170	/	1070	5 70		2.070	22.370	



#### Q11\_SUM. Average across all sectors (response based)

#### **SUMMARY TABLE**

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON				SIZE		SECTO	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		2245	738	771	736	509	519	495	863	368	354	872	791	582	1824	421
Weighted Total		2249 100.0%	744 100.0%	775 100.0%	730 100.0%	497 100.0%	503 100.0%	490 100.0%	853 100.0%	363 100.0%	396 100.0%	883 100.0%	766 100.0%	600 100.0%	1823 100.0%	426 100.0%
Increase greatly	(5)	61 2.7%	16 2.2%	29 3.8%	16 2.2%	13 2.7% fi	31 6.2% dfghi	4 .8%	14 1.6%	10 2.7% fi	3 .7%	26 2.9%	20 2.6%	15 2.5%	58 3.2% n	3 .7%
Increase slightly	(4)	452 20.1%	169 22.8% b	132 17.0%	151 20.7%	95 19.2%	91 18.1%	93 19.0%	199 23.4% ei	106 29.2% defgi	66 16.8%	191 21.6% I	162 21.2% I	99 16.4%	385 21.1% n	67 15.7%
Stay same	(3)	1472 65.4%	504 67.8% c	520 67.0% c	448 61.4%	335 67.3% h	317 63.1%	335 68.3% h	543 63.7% h	209 57.4%	277 69.9% egh	616 69.8% kl	497 64.9%	359 59.7%	1165 63.9%	307 71.9% m
Decrease slightly	(2)	39 1.7%	25 3.4% bc	9 1.1%	5 .6%	8 1.6% h	24 4.7% dfghi	5 .9%	5 .5%	- -	3 .7%	3 .3%	12 1.6% j	24 4.0% jk	25 1.4%	14 3.2% m
Decrease greatly	(1)	6 .3%	1 .1%	1 .1%	5 .6%	- -	2 .4%	<del>-</del> -	5 .5%	5 1.3% dfi	-	1 .1%	-	6 .9% jk	6 .4%	-
Don't know		219 9.7%	28 3.8%	85 11.0% a	106 14.5% ab	46 9.3%	37 7.5%	53 10.9%	88 10.3%	34 9.4%	47 12.0% e	46 5.2%	74 9.7% j	98 16.4% jk	183 10.0%	36 8.5%
NETS																
Net: Increase		513 22.8%	185 24.9%	161 20.7%	167 22.9%	109 21.8%	123 24.4% i	97 19.9%	213 25.0% fi	116 31.9% defgi	69 17.4%	217 24.6% I	183 23.8% I	114 19.0%	444 24.3% n	70 16.4%
Net: Decrease		45 2.0%	26 3.6% bc	10 1.2%	9 1.3%	8 1.6%	26 5.1% dfghi	5 .9%	9 1.1%	5 1.3%	3 .7%	4 .4%	12 1.6% j	30 4.9% jk	32 1.7%	14 3.2%
Net: Increase + Stay the same		1985 88.3%	689 92.7% bc	680 87.8% c	615 84.3%	443 89.1%	440 87.5%	432 88.2%	756 88.6%	324 89.3%	346 87.4%	833 94.3% kl	679 88.7% I	473 78.7%	1609 88.2%	376 88.3%
Mean score		3.3	3.2	3.3	3.3	3.3	3.3	3.2	3.3 i	3.4 dfgi	3.2	3.3 I	3.3 I	3.2	3.3 n	3.2



#### Q11\_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

### Accounting and financial services Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	Į.	m	n
Unweighted Total		251	83	86	82	47	69	61	98	37	37	99	89	63	201	50
Weighted Total		251 100.0%	82 100.0%	87 100.0%	82 100.0%	45 100.0%	68 100.0%	59 100.0%	97 100.0%	38 100.0%	41 100.0%	101 100.0%	86 100.0%	65 100.0%	202 100.0%	49 100.0%
Increase greatly	(5)	.8%	1 1.3%	1 1.0%	-	- -	1 1.3%	-	1 1.1%	1 2.8%	-	1 .9%	-	1 1.6%	2 1.0%	
Increase slightly	(4)	27 10.8%	9 11.0%	8 8.9%	10 12.7%	5 10.8%	8 11.5%	7 11.2%	13 13.9%	7 18.3% i	1 2.5%	13 12.4%	10 11.3%	5 7.8%	24 12.0%	3 5.9%
Stay same	(3)	193 76.9%	64 77.8%	70 80.4%	60 72.4%	36 80.5%	51 74.8%	45 76.1%	70 72.4%	25 66.6%	36 87.3% h	84 83.1% I	65 75.6%	45 69.1%	153 75.8%	40 81.5%
Decrease slightly	(2)	6 2.5%	5 6.6% b	-	1 1.1%	- -	5 6.7%	2 2.9%	2 1.8%	-	-	-	4 4.2% j	3 4.2% j	4 1.8%	3 5.3%
Decrease greatly	(1)	1 .4%	-	-	1 1.1%	- -	-	-	1 1.0%	1 2.5%		-	-	1 1.4%	1 .5%	-
Don't know		22 8.6%	3 3.3%	8 9.6%	10 12.8% a	4 8.7%	4 5.7%	6 9.8%	10 9.9%	4 9.9%	4 10.2%	4 3.6%	8 8.9%	10 15.9% j	18 8.9%	4 7.3%
NETS																
Net: Increase		29 11.6%	10 12.3%	9 10.0%	10 12.7%	5 10.8%	9 12.8%	7 11.2%	15 15.0% i	8 21.1% i	1 2.5%	13 13.3%	10 11.3%	6 9.4%	26 13.0%	3 5.9%
Net: Decrease		7 2.9%	5 6.6% b	-	2 2.2%	-	5 6.7%	2 2.9%	3 2.7%	1 2.5%	-	-	4 4.2% j	4 5.6% j	5 2.3%	3 5.3%
Net: Increase + Stay the same		223 88.6%	74 90.2%	79 90.4%	70 85.0%	41 91.3%	60 87.6%	52 87.2%	85 87.4%	33 87.7%	37 89.8%	97 96.4% kl	75 86.9%	51 78.5%	180 88.8%	43 87.4%
Mean score		3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.2	3.0	3.1	3.1	3.0	3.1	3.0



# Q11\_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

#### Construction

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	b	*C	*d	*e	*f	*g	*h	*i	j	*k	*1	m	*n
Unweighted Total		73	22	32	19	18	13	17	25	8	17	34	22	17	58	15
Weighted Total		75 100.0%	22 100.0%	34 100.0%	19 100.0%	18 100.0%	13 100.0%	16 100.0%	24 100.0%	8 100.0%	20 100.0%	35 100.0%	22 100.0%	19 100.0%	60 100.0%	15 100.0%
Increase greatly	(5)	4 5.0%	1 4.2%	2 5.2%	1 5.5%	1 5.8%	3 20.2%	-	-	-	-	2 5.6%	1 4.2%	1 4.7%	4 6.2%	-
Increase slightly	(4)	16 21.8%	6 27.7%	6 16.3%	5 24.7%	3 15.4%	2 14.4%	4 23.3%	6 24.3%	2 26.4%	6 29.6%	7 19.6%	5 22.7%	5 24.8%	15 25.8%	1 5.8%
Stay same	(3)	44 58.7%	14 64.3%	19 56.2%	11 56.6%	11 58.0%	6 44.2%	12 71.5%	16 68.2%	5 61.0%	11 57.5%	22 64.3%	13 60.9%	9 45.7%	32 52.9%	12 81.7%
Decrease slightly	(2)	2 2.6%	-	2 5.8%	-	2 10.7%	-	-	-	-	-	-	-	2 10.5%	1 1.5%	1 6.9%
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		9 12.0%	1 3.9%	6 16.5%	3 13.2%	2 10.1%	3 21.2%	1 5.2%	2 7.5%	1 12.6%	3 12.9%	4 10.5%	3 12.2%	3 14.4%	8 13.6%	1 5.7%
NETS																
Net: Increase		20 26.7%	7 31.8%	7 21.5%	6 30.2%	4 21.2%	5 34.6%	4 23.3%	6 24.3%	2 26.4%	6 29.6%	9 25.2%	6 26.9%	6 29.5%	19 32.0%	1 5.8%
Net: Decrease		2 2.6%		2 5.8%		2 10.7%	-	-	-	-	-	-	-	2 10.5%	1 1.5%	1 6.9%
Net: Increase + Stay the same		64 85.4%	21 96.1%	26 77.7%	17 86.8%	14 79.2%	10 78.8%	16 94.8%	22 92.5%	7 87.4%	17 87.1%	31 89.5%	19 87.8%	14 75.2%	51 84.9%	13 87.5%
Mean score		3.3	3.4	3.3	3.4	3.2	3.7	3.2	3.3	3.3	3.3	3.3	3.4	3.3	3.4	3.0



# Q11\_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

**Drivers** 

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	*f	g	*h	*i	j	k	I	m	*n
Unweighted Total		118	38	48	32	27	36	24	34	10	21	41	42	35	94	24
Weighted Total		116 100.0%	37 100.0%	47 100.0%	32 100.0%	26 100.0%	34 100.0%	23 100.0%	33 100.0%	9 100.0%	23 100.0%	41 100.0%	40 100.0%	35 100.0%	92 100.0%	24 100.0%
Increase greatly	(5)	2 1.5%	-	2 3.8%	-	-	2 5.1%	-	-	-	-	1 2.2%	-	1 2.5%	2 1.9%	-
Increase slightly	(4)	18 15.8%	11 29.8% c	6 13.7%	1 2.7%	3 11.0%	6 16.1%	5 22.7%	5 16.2%	- -	5 20.5%	3 6.5%	9 23.5% j	6 18.0%	14 15.2%	4 18.6%
Stay same	(3)	83 71.5%	24 65.5%	33 70.6%	25 79.9%	20 77.6%	23 67.9%	16 69.5%	25 75.3%	8 89.8%	15 64.8%	36 87.0% kl	25 62.8%	22 63.5%	66 72.1%	16 69.4%
Decrease slightly	(2)	1 .8%	1 2.5%	-	-	-	1 2.7%	-	-	-	-	-	-	1 2.6%	1 1.0%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		12 10.3%	1 2.2%	6 11.9%	5 17.4% a	3 11.4%	3 8.2%	2 7.8%	3 8.5%	1 10.2%	3 14.7%	2 4.3%	5 13.7%	5 13.4%	9 9.8%	3 12.0%
NETS																
Net: Increase		20 17.4%	11 29.8% c	8 17.4% c	1 2.7%	3 11.0%	7 21.2%	5 22.7%	5 16.2%	<del>-</del> -	5 20.5%	4 8.7%	9 23.5%	7 20.5%	16 17.1%	4 18.6%
Net: Decrease		.8%	1 2.5%	-	-	- -	1 2.7%	-	-	-	- -	-	-	1 2.6%	1 1.0%	
Net: Increase + Stay the same		103 88.9%	35 95.3%	41 88.1%	26 82.6%	23 88.6%	31 89.1%	21 92.2%	30 91.5%	8 89.8%	20 85.3%	39 95.7%	34 86.3%	30 84.0%	82 89.2%	21 88.0%
Mean score		3.2	3.3	3.2	3.0	3.1	3.3	3.2	3.2	3.0	3.2	3.1	3.3	3.2	3.2	3.2



# Q11\_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

#### **Education**

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		70	24	20	26	18	11	18	23	5	18	25	29	16	57	13
Weighted Total		72 100.0%	26 100.0%	19 100.0%	26 100.0%	17 100.0%	11 100.0%	19 100.0%	24 100.0%	5 100.0%	20 100.0%	25 100.0%	30 100.0%	17 100.0%	57 100.0%	15 100.0%
Increase greatly	(5)	3 3.8%	-	1 4.7%	2 6.9%	-	1 8.4%	-	2 7.5%	2 39.2%	-	1 3.5%	1 3.0%	1 5.3%	3 4.7%	-
Increase slightly	(4)	11 15.8%	6 21.4%	2 9.6%	4 14.8%	3 16.9%	3 27.4%	2 9.2%	3 11.6%	1 21.7%	3 13.8%	7 26.0%	4 12.9%	1 5.6%	11 20.0%	-
Stay same	(3)	50 69.1%	21 78.6%	15 77.2%	14 53.5%	12 71.8%	6 54.9%	17 85.7%	18 76.9%	2 39.2%	13 65.0%	15 59.2%	22 75.0%	12 73.5%	36 62.6%	14 93.9%
Decrease slightly	(2)	1 1.4%	-	-	1 3.8%	-	1 9.3%	-	-	-	-	-	1 3.4%	-	1 1.8%	
Decrease greatly	(1)	-	-	-	-	-		-	-	-	-	-	-	-	-	-
Don't know		7 10.0%	-	2 8.6%	5 21.0%	2 11.4%	-	1 5.1%	1 4.1%	-	4 21.2%	3 11.3%	2 5.6%	3 15.6%	6 11.0%	1 6.1%
NETS																
Net: Increase		14 19.6%	6 21.4%	3 14.2%	6 21.7%	3 16.9%	4 35.8%	2 9.2%	5 19.0%	3 60.8%	3 13.8%	7 29.5%	5 16.0%	2 10.9%	14 24.7%	-
Net: Decrease		1 1.4%		-	1 3.8%	- -	1 9.3%	-	-	-	-	-	1 3.4%	-	1 1.8%	-
Net: Increase + Stay the same		64 88.7%	26 100.0%	18 91.4%	20 75.2%	15 88.6%	10 90.7%	18 94.9%	23 95.9%	5 100.0%	16 78.8%	23 88.7%	27 91.0%	14 84.4%	50 87.3%	14 93.9%
Mean score		3.2	3.2	3.2	3.3	3.2	3.3	3.1	3.3	4.0	3.2	3.4	3.2	3.2	3.3	3.0



#### Q11\_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Engineering & technical
Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		188	61	75	52	45	47	34	65	31	31	76	65	47	154	34
Weighted Total		188 100.0%	60 100.0%	76 100.0%	52 100.0%	44 100.0%	45 100.0%	33 100.0%	63 100.0%	30 100.0%	36 100.0%	76 100.0%	63 100.0%	49 100.0%	155 100.0%	33 100.0%
Increase greatly	(5)	7 3.5%	3 4.9%	3 3.7%	1 1.7%	-	4 8.3%	1 3.1%	3 4.7%	2 6.4%	-	2 2.5%	3 4.5%	2 3.9%	7 4.3%	-
Increase slightly	(4)	57 30.4%	18 30.5%	23 29.5%	16 31.8%	16 36.9%	13 29.8%	10 30.7%	19 30.0%	9 29.2%	9 24.0%	22 29.2%	22 34.7%	13 26.9%	44 28.5%	13 39.3%
Stay same	(3)	104 55.2%	34 57.1%	45 58.3%	25 48.6%	24 54.8%	20 45.2%	19 57.5%	34 54.9%	15 52.0%	25 69.0% e	49 64.4%	31 49.1%	24 49.0%	86 55.8%	17 52.6%
Decrease slightly	(2)	3 1.4%	3 4.5%	-	-		3 6.0% g	-	-	-	-		-	3 5.5% j	2 1.2%	1 2.6%
Decrease greatly	(1)	1 .5%	-	-	1 1.8%	-	-	-	1 1.5%	1 3.1%	-	-	-	1 1.9%	1 .6%	-
Don't know		17 8.8%	2 2.9%	7 8.6%	8 16.1% a	4 8.3%	5 10.7%	3 8.6%	6 8.9%	3 9.2%	3 7.1%	3 3.9%	7 11.6%	6 12.9%	15 9.6%	2 5.5%
NETS																
Net: Increase		64 34.0%	21 35.4%	25 33.2%	17 33.5%	16 36.9%	17 38.1%	11 33.9%	22 34.7%	11 35.6%	9 24.0%	24 31.7%	25 39.2%	15 30.7%	51 32.8%	13 39.3%
Net: Decrease		4 1.9%	3 4.5%	-	1 1.8%		3 6.0%	-	1 1.5%	1 3.1%	-	-	-	4 7.4% jk	3 1.8%	1 2.6%
Net: Increase + Stay the same		167 89.2%	55 92.5%	70 91.4%	42 82.1%	41 91.7%	37 83.3%	30 91.4%	56 89.6%	26 87.6%	33 92.9%	73 96.1% I	55 88.4%	39 79.7%	137 88.7%	30 91.9%
Mean score		3.4	3.4	3.4	3.4	3.4	3.5	3.4	3.4	3.4	3.3	3.4	3.5	3.3	3.4	3.4



#### Q11\_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

### **Executive recruitment / interim management**Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	*i	j	k	1	m	n
Unweighted Total		180	61	63	56	37	38	43	79	36	26	63	65	52	146	34
Weighted Total		179 100.0%	61 100.0%	63 100.0%	55 100.0%	36 100.0%	36 100.0%	42 100.0%	78 100.0%	36 100.0%	28 100.0%	63 100.0%	63 100.0%	53 100.0%	145 100.0%	34 100.0%
Increase greatly	(5)	1 .5%	-	1 1.4%	-	- -	1 2.5%	-	-	-	-	1 1.4%	-	-	1 .6%	-
Increase slightly	(4)	28 15.6%	8 13.6%	9 15.0%	10 18.7%	4 10.6%	5 13.2%	6 14.1%	15 19.0%	9 24.7%	5 16.2%	10 15.7%	9 13.7%	9 17.9%	26 17.9%	2 6.2%
Stay same	(3)	128 71.7%	49 80.4%	44 69.8%	35 64.3%	28 78.6%	24 66.2%	33 78.7%	57 73.6%	24 67.6%	18 64.8%	49 78.2% I	48 76.0% I	31 58.9%	101 69.7%	27 80.4%
Decrease slightly	(2)	4 2.5%	3 4.5%	1 1.3%	1 1.6%	- -	3 7.5% g	-	-		2 6.0%	-	2 2.7%	3 5.1%	3 1.8%	2 5.1%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		17 9.7%	1 1.5%	8 12.4% a	9 15.5% a	4 10.9%	4 10.7%	3 7.2%	6 7.4%	3 7.7%	4 13.0%	3 4.7%	5 7.5%	10 18.1% j	14 10.0%	3 8.3%
NETS																
Net: Increase		29 16.1%	8 13.6%	10 16.4%	10 18.7%	4 10.6%	6 15.7%	6 14.1%	15 19.0%	9 24.7%	5 16.2%	11 17.1%	9 13.7%	9 17.9%	27 18.5%	2 6.2%
Net: Decrease		4 2.5%	3 4.5%	1 1.3%	1 1.6%	- -	3 7.5% g	-	-		2 6.0%	-	2 2.7%	3 5.1%	3 1.8%	2 5.1%
Net: Increase + Stay the same		157 87.8%	57 94.0%	54 86.2%	46 82.9%	32 89.1%	30 81.8%	39 92.8%	72 92.6%	33 92.3%	23 81.0%	60 95.3% I	57 89.8%	41 76.8%	128 88.1%	29 86.6%
Mean score		3.2	3.1	3.2	3.2	3.1	3.1	3.2	3.2	3.3	3.1	3.2	3.1	3.2	3.2 n	3.0



# Q11\_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Health & social care

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	b	*c	*d	*e	*f	*g	*h	*i	j	*k	*1	m	*n
Unweighted Total		77	23	34	20	23	16	11	20	9	18	32	27	18	66	11
Weighted Total		77 100.0%	22 100.0%	34 100.0%	20 100.0%	22 100.0%	15 100.0%	10 100.0%	19 100.0%	8 100.0%	20 100.0%	33 100.0%	26 100.0%	18 100.0%	66 100.0%	10 100.0%
Increase greatly	(5)	10 13.5%	1 4.2%	6 16.4%	4 18.8%	3 13.3%	7 43.2%	-	1 4.5%	1 10.1%	-	2 5.7%	7 25.9%	2 10.4%	9 12.9%	2 17.5%
Increase slightly	(4)	13 17.3%	3 13.6%	8 21.9%	3 13.6%	4 17.6%	3 19.2%	1 8.3%	4 20.1%	3 34.7%	3 13.1%	5 14.9%	4 14.8%	5 25.3%	10 15.5%	3 29.2%
Stay same	(3)	44 57.9%	16 73.4%	17 50.1%	11 54.4%	13 60.3%	4 25.3%	8 72.8%	12 65.0%	5 55.2%	15 73.2%	22 68.3%	14 56.1%	8 41.9%	41 61.6%	4 34.8%
Decrease slightly	(2)	3 3.9%	2 8.8%	1 3.0%	-	1 4.7%	1 6.2%	1 9.3%	1 5.2%	-	-	2 5.8%	-	1 5.7%	2 2.9%	1 9.9%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		6 7.3%	-	3 8.6%	3 13.2%	1 4.1%	1 6.1%	1 9.5%	1 5.3%	-	3 13.7%	2 5.3%	1 3.2%	3 16.7%	5 7.1%	1 8.7%
NETS																
Net: Increase		24 30.9%	4 17.8%	13 38.3%	7 32.4%	7 30.9%	10 62.4%	1 8.3%	5 24.6%	4 44.8%	3 13.1%	7 20.6%	10 40.7%	7 35.8%	19 28.4%	5 46.7%
Net: Decrease		3 3.9%	2 8.8%	1 3.0%	-	1 4.7%	1 6.2%	1 9.3%	1 5.2%	-	-	2 5.8%	-	1 5.7%	2 2.9%	1 9.9%
Net: Increase + Stay the same		68 88.8%	20 91.2%	30 88.4%	18 86.8%	20 91.2%	13 87.7%	9 81.1%	17 89.6%	8 100.0%	18 86.3%	29 88.8%	25 96.8%	14 77.6%	60 90.0%	9 81.4%
Mean score		3.4	3.1	3.6	3.6	3.4	4.1	3.0	3.3	3.5	3.2	3.2	3.7	3.5	3.4	3.6



#### Q11\_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Hospitality
Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		60	20	21	19	15	7	17	23	6	15	18	22	20	47	13
Weighted Total		62 100.0%	22 100.0%	22 100.0%	18 100.0%	15 100.0%	6 100.0%	18 100.0%	25 100.0%	7 100.0%	16 100.0%	19 100.0%	22 100.0%	21 100.0%	47 100.0%	15 100.0%
Increase greatly	(5)	4 6.2%	2 9.4%	2 8.1%	-	1 7.3%	2 28.1%	-	-	-	1 6.2%	1 4.6%	1 4.8%	2 9.1%	4 8.2%	-
Increase slightly	(4)	15 24.6%	4 18.5%	4 17.9%	7 40.2%	-	4 57.1%	4 19.9%	9 33.9%	5 72.1%	3 19.3%	2 9.7%	8 34.8%	6 27.8%	15 30.6%	1 5.6%
Stay same	(3)	33 53.3%	14 63.6%	13 57.9%	6 35.0%	11 73.3%	-	11 59.8%	13 51.2%	2 27.9%	10 59.3%	15 77.0%	9 39.9%	10 45.2%	23 48.0%	11 69.6%
Decrease slightly	(2)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		10 16.0%	2 8.5%	4 16.2%	5 24.8%	3 19.4%	1 14.8%	4 20.3%	4 14.9%	-	2 15.1%	2 8.7%	4 20.5%	4 18.0%	6 13.2%	4 24.8%
NETS																
Net: Increase		19 30.8%	6 27.9%	6 25.9%	7 40.2%	1 7.3%	5 85.2%	4 19.9%	9 33.9%	5 72.1%	4 25.5%	3 14.2%	9 39.7%	8 36.8%	18 38.8%	1 5.6%
Net: Decrease		-	-	-	-	-	-	-	-	-		-	-		-	-
Net: Increase + Stay the same		52 84.0%	20 91.5%	19 83.8%	14 75.2%	12 80.6%	5 85.2%	15 79.7%	21 85.1%	7 100.0%	14 84.9%	18 91.3%	17 79.5%	17 82.0%	41 86.8%	11 75.2%
Mean score		3.4	3.4	3.4	3.5	3.2	4.3	3.2	3.4	3.7	3.4	3.2	3.6	3.6	3.5	3.1



# Q11\_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

#### Industrial

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	b	С	*d	е	*f	*g	*h	*i	j	k	*1	m	*n
Unweighted Total	95	27	35	33	24	33	15	25	10	13	35	37	23	80	15
Weighted Total	93 100.0%	25 100.0%	35 100.0%	33 100.0%	23 100.0%	31 100.0%	14 100.0%	23 100.0%	9 100.0%	15 100.0%	34 100.0%	34 100.0%	25 100.0%	79 100.0%	14 100.0%
Increase greatly (5)	4 4.0%	1 3.6%	2 5.1%	1 3.0%	1 4.3%	3 8.6%	-	-	-	-	2 5.6%	1 2.7%	1 3.6%	4 4.7%	-
Increase slightly (4)	24 26.3%	6 25.2%	8 24.3%	10 29.2%	6 25.0%	9 27.9%	5 33.4%	7 32.1%	3 30.1%	2 16.2%	8 22.8%	11 32.3%	6 22.8%	20 25.0%	5 33.8%
Stay same (3)	52 55.8%	17 67.9%	18 50.8%	17 51.5%	13 58.0%	17 54.8%	8 60.8%	12 52.4%	4 39.4%	9 59.5%	22 66.2%	18 52.2%	11 46.5%	44 56.4%	7 52.2%
Decrease slightly (2)	1 1.1%	-	1 3.0%	-	1 4.5%	-	-	-	-	-	-	-	1 4.2%	-	1 7.4%
Decrease greatly (1)	2 2.0%	-	1 2.6%	1 2.8%	-	1 2.9%	-	1 4.0%	1 10.2%	-	1 2.7%	-	1 3.8%	2 2.3%	-
Don't know	10 10.9%	1 3.2%	5 14.1%	4 13.4%	2 8.3%	2 5.8%	1 5.9%	3 11.5%	2 20.3%	4 24.3%	1 2.8%	4 12.9%	5 19.2%	9 11.6%	1 6.6%
NETS															
Net: Increase	28 30.3%	7 28.9%	10 29.5%	11 32.2%	7 29.3%	11 36.5%	5 33.4%	7 32.1%	3 30.1%	2 16.2%	10 28.4%	12 34.9%	6 26.4%	23 29.6%	5 33.8%
Net: Decrease	3 3.1%	-	2 5.6%	1 2.8%	1 4.5%	1 2.9%	-	1 4.0%	1 10.2%	-	1 2.7%		2 8.0%	2 2.3%	1 7.4%
Net: Increase + Stay the same	80 86.0%	25 96.8%	28 80.3%	27 83.7%	20 87.3%	29 91.3%	13 94.1%	19 84.4%	6 69.5%	11 75.7%	32 94.5%	30 87.1%	18 72.8%	68 86.0%	12 86.0%
Mean score	3.3	3.3	3.3	3.3	3.3	3.4	3.4	3.3	3.1	3.2	3.3	3.4	3.2	3.3	3.3



#### Q11\_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

**Legal & HR**Base: All who recruit permanent members of staff in each job function

				WAVE				REGI					SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	*i	j	k	Ţ	m	n
Unweighted Total		176	60	54	62	36	40	40	74	34	26	52	68	56	141	35
Weighted Total		175 100.0%	60 100.0%	53 100.0%	61 100.0%	35 100.0%	39 100.0%	40 100.0%	74 100.0%	34 100.0%	27 100.0%	52 100.0%	66 100.0%	57 100.0%	139 100.0%	36 100.0%
Increase greatly	(5)	1 .5%	-	1 1.7%	-	- -	1 2.3%	-	-	-	-	1 1.7%	-	-	1 .6%	-
Increase slightly	(4)	15 8.7%	5 8.1%	2 3.6%	8 13.8%	3 8.3%	2 5.3%	3 6.8%	8 11.3%	6 16.6%	2 7.1%	5 9.2%	6 8.7%	5 8.4%	15 11.0% n	-
Stay same	(3)	133 76.2%	49 81.4%	43 80.2%	41 67.5%	27 77.7%	31 78.1%	31 76.3%	55 74.5%	24 72.4%	20 76.0%	44 85.3% I	52 78.6%	37 65.1%	103 74.0%	31 84.6%
Decrease slightly	(2)	3 1.5%	3 4.5%	-	-	- -	3 6.9% g	-	-	-	-	- -	-	3 4.7%	2 1.3%	1 2.4%
Decrease greatly	(1)	-		-	-	- -	-	-	-	-	-	- -	- -	-	- -	-
Don't know		23 13.0%	4 6.0%	8 14.5%	11 18.7% a	5 14.0%	3 7.5%	7 16.8%	11 14.2%	4 11.0%	5 16.8%	2 3.8%	8 12.7%	12 21.8% j	18 13.1%	5 13.0%
NETS																
Net: Increase		16 9.2%	5 8.1%	3 5.3%	8 13.8%	3 8.3%	3 7.6%	3 6.8%	8 11.3%	6 16.6%	2 7.1%	6 10.9%	6 8.7%	5 8.4%	16 11.6% n	
Net: Decrease		3 1.5%	3 4.5%	-	-	- -	3 6.9% g	-	-	-	-	- -	-	3 4.7%	2 1.3%	1 2.4%
Net: Increase + Stay the same		149 85.4%	54 89.5%	46 85.5%	50 81.3%	30 86.0%	34 85.7%	33 83.2%	64 85.8%	30 89.0%	22 83.2%	50 96.2% I	58 87.3%	42 73.5%	119 85.6%	31 84.6%
Mean score		3.1	3.0	3.1	3.2	3.1	3.0	3.1	3.1	3.2	3.1	3.1	3.1	3.0	3.1 n	3.0



# Q11\_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

#### Life sciences

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		17	4	4	9	5	3	5	9	4	_	7	4	6	13	4
							-		-	•		•				
Weighted Total		17	5	4	8	5	3	6	9	4	-	7	5	6	12	5
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	100.0%	100.0%	100.0%	100.0%	100.0%
Increase greatly	(5)	1	-	1	-	-	1	-	-	-	-	1	-	-	1	-
		5.3%	-	24.0%	-	-	32.6%	-	-	-	-	13.5%	-	-	7.3%	-
Increase slightly	(4)	1	_	-	1	_	-	1	1	-	-	1	-	-	1	-
		5.2%	-	-	10.6%	-	-	15.9%	9.5%	-	-	13.1%	-	-	7.1%	-
Stay same	(3)	11	5	3	4	3	2	5	6	2	-	5	4	3	8	4
	(-)	67.5%	100.0%	76.0%		61.8%	67.4%	84.1%	70.6%	50.3%	-	73.4%	79.5%	50.6%	62.9%	80.0%
Decrease slightly	(2)	_	_	_	_	_		_	_	_		_	_	_	_	_
Decrease slightly	(2)	_	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Degrade greathy	(4)	1			1			_	1	1				1	1	_
Decrease greatly	(1)	5.5%			11.2%	_	-	-	10.1%	25.2%	-		-	16.7%	7.6%	-
Don't know		3	-	-	3 33.3%	2 38.2%	-	-	1	1	-	-	1	2	2	1
		16.4%	-	-	33.3%	38.2%	-	-	9.8%	24.5%	-	-	20.5%	32.7%	15.1%	20.0%
NETS																
Net: Increase		2	_	1	1	_	1	1	1	-	-	2	-	_	2	-
		10.5%	-	24.0%	10.6%	-	32.6%	15.9%	9.5%	-	-	26.6%	-	-	14.5%	-
Net: Decrease		1	_	_	1	_	_	_	1	1	_	_	_	1	1	-
300.0000		5.5%	-	-	11.2%	-	-	-	10.1%	25.2%	-	-	-	16.7%	7.6%	-
Net: Increase + Stay the same		13	5	4	5	3	3	6	7	2	_	7	4	3	9	4
Not. Iliciease + Stay tile Saffle		78.1%	100.0%	100.0%		61.8%	100.0%	100.0%	80.1%	50.3%	-	100.0%	79.5%	50.6%	77.4%	80.0%
Mean score		3.1	3.0	3.5	2.8	3.0	3.7	3.2	2.9	2.3	-	3.4	3.0	2.5	3.1	3.0



#### Q11\_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

## Marketing, media & creative Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	c	d	е	f	g	h	*i	j	k	I	m	n
Unweighted Total		206	67	69	70	50	35	46	95	49	26	85	68	53	167	39
Weighted Total		209 100.0%	70 100.0%	69 100.0%	70 100.0%	49 100.0%	35 100.0%	46 100.0%	96 100.0%	50 100.0%	29 100.0%	88 100.0%	66 100.0%	55 100.0%	168 100.0%	41 100.0%
Increase greatly	(5)	3 1.4%	2 3.0%	1 1.3%	-	1 2.1%	2 5.7% g	-	-	-	-	2 2.2%	1 1.6%	-	3 1.8%	-
Increase slightly	(4)	50 23.9%	23 32.7% b	12 17.3%	15 21.7%	14 29.0%	4 11.5%	10 21.9%	28 29.1% e	18 35.6% e	4 13.4%	30 33.6% I	14 22.0%	6 10.8%	43 25.3%	7 18.2%
Stay same	(3)	136 64.9%	41 59.1%	48 70.5%	46 65.2%	31 63.2%	27 77.1% h	30 65.6%	57 59.2%	27 53.3%	21 72.3%	53 60.0%	44 66.7%	39 70.8%	105 62.5%	30 74.9%
Decrease slightly	(2)		-	-	-	- -	-	-	-	-	- -	- -	-	-	-	-
Decrease greatly	(1)		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		20 9.7%	4 5.2%	7 10.9%	9 13.1%	3 5.8%	2 5.8%	6 12.5%	11 11.7%	6 11.1%	4 14.3%	4 4.2%	6 9.7%	10 18.5% j	18 10.4%	3 6.9%
NETS																
Net: Increase		53 25.4%	25 35.7% b	13 18.6%	15 21.7%	15 31.0%	6 17.2%	10 21.9%	28 29.1%	18 35.6%	4 13.4%	31 35.8% I	16 23.6%	6 10.8%	46 27.1%	7 18.2%
Net: Decrease		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		189 90.3%	66 94.8%	61 89.1%	61 86.9%	46 94.2%	33 94.2%	40 87.5%	85 88.3%	45 88.9%	25 85.7%	84 95.8% I	60 90.3%	45 81.5%	151 89.6%	38 93.1%
Mean score		3.3	3.4 b	3.2	3.2	3.4	3.2	3.3	3.3	3.4	3.2	3.4 I	3.3	3.1	3.3	3.2



### Q11\_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Office professionals
Base: All who recruit permanent members of staff in each job function

	ſ			WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Ī		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		332	107	107	118	67	82	78	132	54	51	132	119	81	277	55
Weighted Total		332 100.0%	108 100.0%	107 100.0%	117 100.0%	66 100.0%	80 100.0%	76 100.0%	130 100.0%	54 100.0%	56 100.0%	134 100.0%	115 100.0%	84 100.0%	277 100.0%	55 100.0%
Increase greatly	(5)	4 1.2%	1 .9%	1 .8%	2 1.7%	1 1.7%	2 2.3%	-	1 .8%	1 1.8%	-	2 1.5%	1 .8%	1 1.2%	4 1.4%	-
Increase slightly	(4)	75 22.5%	30 27.6%	18 16.6%	27 23.3%	14 21.3%	18 22.2%	16 21.1%	30 22.8%	14 25.2%	13 23.8%	28 21.3%	25 22.0%	21 25.3%	64 23.3%	10 18.7%
Stay same	(3)	218 65.7%	68 63.0%	76 71.3%	73 63.0%	45 68.5%	49 61.3%	51 66.5%	85 65.6%	35 64.5%	38 68.7%	95 71.0% I	76 65.8%	48 57.0%	179 64.9%	39 69.7%
Decrease slightly	(2)	7 2.0%	4 3.4%	2 1.7%	1 .9%	2 2.9%	4 4.7%	1 1.3%	1 .7%	-	-	1 .8%	3 2.5%	3 3.2%	6 2.1%	1 1.6%
Decrease greatly	(1)	1 .3%	1 .9%	-	-	-	1 1.2%	-	-	-	-	-	-	1 1.2%	1 .3%	-
Don't know		28 8.3%	4 4.1%	10 9.5%	13 11.2%	4 5.7%	7 8.4%	9 11.1%	13 10.0%	5 8.5%	4 7.5%	7 5.5%	10 8.9%	10 12.1%	22 8.0%	6 10.0%
NETS																
Net: Increase		79 23.7%	31 28.5%	19 17.4%	29 25.0%	15 22.9%	19 24.5%	16 21.1%	31 23.6%	15 27.1%	13 23.8%	30 22.8%	26 22.8%	22 26.4%	68 24.7%	10 18.7%
Net: Decrease		8 2.3%	5 4.3%	2 1.7%	1 .9%	2 2.9%	5 5.9% g	1 1.3%	1 .7%	-	-	1 .8%	3 2.5%	4 4.4%	7 2.4%	1 1.6%
Net: Increase + Stay the same		297 89.4%	99 91.5%	95 88.8%	103 88.0%	61 91.4%	68 85.8%	67 87.6%	116 89.2%	49 91.5%	52 92.5%	125 93.7% I	102 88.6%	70 83.5%	248 89.6%	49 88.4%
Mean score		3.2	3.3	3.2	3.3	3.2	3.2	3.2	3.3	3.3	3.3	3.2	3.2	3.3	3.3	3.2



# Q11\_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	C	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		208	79	59	70	50	47	43	79	36	32	95	73	40	167	41
Weighted Total		211 100.0%	80 100.0%	60 100.0%	70 100.0%	50 100.0%	46 100.0%	43 100.0%	78 100.0%	35 100.0%	38 100.0%	98 100.0%	72 100.0%	42 100.0%	168 100.0%	42 100.0%
Increase greatly	(5)	10 4.7%	3 4.0%	5 7.6%	2 3.0%	4 8.0%	3 6.5%	1 2.4%	2 2.7%	1 3.1%	1 2.2%	4 4.1%	4 5.6%	2 4.6%	10 5.9%	-
Increase slightly	(4)	55 26.3%	25 31.1%	13 21.2%	18 25.0%	13 25.8%	9 20.1%	11 25.7%	27 34.1%	16 44.6% ei	7 17.9%	30 30.9%	19 26.6%	6 14.7%	43 25.5%	12 29.3%
Stay same	(3)	125 59.3%	46 57.0%	38 63.2%	41 58.6%	29 58.2%	30 65.1% h	25 58.6%	40 51.0%	15 41.7%	27 70.7% h	60 61.0%	42 58.8%	23 56.1%	99 58.5%	26 62.2%
Decrease slightly	(2)	4 1.7%	3 3.4%	-	1 1.3%	1.9%	2 3.9%	-	-	-	1 2.3%	-	2 2.5%	2 4.3% j	2 1.1%	2 4.1%
Decrease greatly	(1)		-	-	-		-	-	-	-	-	-	-	-	-	
Don't know		17 8.1%	4 4.5%	5 8.0%	9 12.1%	3 6.1%	2 4.4%	6 13.3%	9 12.1%	4 10.6%	3 6.8%	4 4.0%	5 6.5%	8 20.3% jk	15 9.0%	2 4.4%
NETS																
Net: Increase		65 31.0%	28 35.2%	17 28.8%	20 28.0%	17 33.9%	12 26.6%	12 28.1%	29 36.9%	17 47.7% i	8 20.2%	34 35.0%	23 32.2%	8 19.3%	53 31.4%	12 29.3%
Net: Decrease		4 1.7%	3 3.4%	-	1 1.3%	1 1.9%	2 3.9%	-	-	- -	1 2.3%	-	2 2.5%	2 4.3% j	2 1.1%	2 4.1%
Net: Increase + Stay the same		190 90.2%	74 92.1%	56 92.0%	61 86.6%	46 92.1%	42 91.7%	37 86.7%	69 87.9%	31 89.4%	34 90.9%	94 96.0% I	65 91.0% I	32 75.4%	151 89.9%	39 91.5%
Mean score		3.4	3.4	3.4	3.3	3.4	3.3	3.4	3.5	3.6 i	3.2	3.4	3.4	3.2	3.4	3.3



### Q11\_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

**Technology**Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	*i	j	k	I	m	n
Unweighted Total		194	62	64	68	47	42	43	82	39	23	78	61	55	156	38
Weighted Total		194 100.0%	63 100.0%	64 100.0%	67 100.0%	46 100.0%	40 100.0%	43 100.0%	80 100.0%	38 100.0%	27 100.0%	79 100.0%	59 100.0%	56 100.0%	156 100.0%	38 100.0%
Increase greatly	(5)	7 3.5%	1 1.3%	3 4.5%	3 4.6%	1 2.4%	1 2.2%	2 4.7%	4 4.9%	2 5.1%	1 3.1%	4 4.9%	1 1.5%	2 3.6%	6 3.7%	1 2.7%
Increase slightly	(4)	45 23.1%	15 23.9%	14 21.3%	16 24.0%	8 17.5%	7 16.6%	10 22.4%	25 31.3%	16 41.5% de	5 17.8%	22 28.3% I	17 29.5% I	5 9.1%	40 25.6%	5 12.8%
Stay same	(3)	118 60.7%	42 66.0%	38 58.8%	38 57.5%	30 65.0% h	28 69.5% gh	24 57.0%	41 50.7%	16 43.5%	19 69.7%	46 58.0%	35 59.6%	37 65.6%	89 57.4%	28 74.3%
Decrease slightly	(2)	5 2.4%	3 4.3%	2 3.1%	-	1 2.2%	3 6.7%	1 2.3%	1 1.2%	- -	-	-	1 1.6%	4 6.6% j	3 1.8%	2 5.0%
Decrease greatly	(1)	1 .5%		-	1 1.4%		-	-	1 1.2%	1 2.5%	-	-	-	1 1.6%	1 .6%	-
Don't know		19 9.8%	3 4.5%	8 12.3%	8 12.5%	6 12.9%	2 5.0%	6 13.6%	9 10.7%	3 7.4%	3 9.4%	7 8.8%	5 7.8%	8 13.4%	17 11.0%	2 5.2%
NETS																
Net: Increase		51 26.6%	16 25.2%	16 25.8%	19 28.6%	9 19.9%	8 18.8%	12 27.2%	29 36.3% e	18 46.6% de	6 20.9%	26 33.2% I	18 31.0% I	7 12.7%	46 29.3%	6 15.5%
Net: Decrease		6 2.9%	3 4.3%	2 3.1%	1 1.4%	1 2.2%	3 6.7%	1 2.3%	2 2.3%	1 2.5%	-	-	1 1.6%	5 8.3% j	4 2.4%	2 5.0%
Net: Increase + Stay the same		169 87.3%	57 91.2%	54 84.6%	58 86.1%	39 84.9%	36 88.4%	36 84.2%	70 87.0%	34 90.1%	25 90.6%	72 91.2% I	53 90.6%	44 78.3%	135 86.6%	34 89.8%
Mean score		3.3	3.2	3.3	3.3	3.2	3.2	3.3	3.4 e	3.5 e	3.3	3.4 I	3.3 I	3.1	3.3	3.1



# Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles? Base: All who recruit permanent members of staff in each job function

			WAVE				REGI					SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	523	180	183	160	117	129	118	206	88	71	243	168	112	436	87
Weighted Total	520	180	183	158	116	125	115	202	88	77	244	163	113	434	86
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Accounting and financial services	20	5	6	9	4	6	4	7	3	4	7	6	7	18	3
	8.1%	5.9%	7.2%	11.4%	8.3%	8.2%	6.4%	6.8%	7.5%	10.9%	7.4%	6.5%	11.5%	8.7%	5.7%
Construction	24	8	9	8	3	5	6	8	2	8	13	3	7	21	3
	31.8%	35.8%	25.1%	39.2%	16.2%	35.2%	39.2%	35.2%	26.4%	40.0%	38.3%	14.9%	39.5%	35.5%	17.19
Drivers	17 14.4%	5 14.7%	7 15.7%	4 12.0%	1 3.7%	8 24.4%	5 19.5%	5 13.9%	-	3 12.1%	6 13.8%	6 14.1%	5 15.4%	12 13.1%	5 19.6%
Education	16	6	3	7	5	2	3	5	3	4	4	8	4	13	3
	22.1%	24.5%	14.3%	25.4%	28.0%	18.0%	13.5%	22.5%	60.8%	18.6%	15.6%	27.6%	22.3%	23.1%	18.19
Engineering & technical	75 39.9%	26 43.2%	31 40.6%	18 35.2%	17 37.6%	24 53.4% h	15 45.9%	23 36.5%	8 26.1%	12 32.2%	29 38.6%	24 37.5%	22 45.2%	60 38.9%	15 44.8%
Executive recruitment / interim management	27	5	12	9	7	3	9	12	3	5	8	9	10	19	7
	14.9%	8.1%	19.7%	17.0%	18.3%	8.0%	21.0%	15.3%	8.6%	18.3%	12.7%	13.8%	18.8%	13.2%	22.0%
Health & social care	28	11	12	6	8	8	5	9	5	3	13	11	4	22	6
	36.4%	49.0%	33.6%	27.7%	35.5%	50.8%	44.7%	49.5%	55.4%	14.6%	38.7%	44.6%	20.9%	33.4%	55.4%
Hospitality	21	11	4	6	3	4	6	8	2	6	5	8	8	18	3
	33.1%	48.1%	20.1%	30.4%	20.9%	57.1%	34.8%	32.6%	26.5%	35.2%	24.5%	38.1%	35.8%	37.6%	18.8%
Industrial	19	5	7	8	8	6	3	4	2	2	6	10	3	15	5
	21.0%	21.1%	19.0%	23.0%	32.6%	18.2%	19.3%	19.5%	19.7%	11.5%	19.2%	29.1%	12.0%	18.8%	33.4%
Legal & HR	13 7.6%	4 6.1%	4 7.2%	6 9.5%	2 5.5%	5 12.5% h	6 13.8% h	6 7.5%		1 3.6%	5 9.1%	5 7.3%	4 6.7%	11 8.3%	2 5.2%
Life sciences	2 10.6%	-	-	2 21.5%	-	- -	1 15.9%	2 19.3%	1 24.5%	- -	1 13.1%	-	1 16.3%	2 14.5%	-
Marketing, media & creative	20	8	7	5	6	4	4	8	4	2	11	5	4	16	4
	9.5%	11.6%	10.3%	6.7%	12.2%	10.8%	8.2%	8.3%	8.4%	7.4%	12.3%	7.4%	7.5%	9.4%	9.9%
Office professionals	34 10.4%	14 13.3% b	4 3.5%	16 14.0% b	9 13.6%	10 12.0%	9 11.2%	12 8.9%	3 5.6%	4 7.9%	14 10.2%	13 11.5%	8 9.2%	30 10.8%	5 8.4%



# Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles? Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION	<del>_</del>			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	ı	m	n
Unweighted Total	523	180	183	160	117	129	118	206	88	71	243	168	112	436	87
Weighted Total	520 100.0%	180 100.0%	183 100.0%	158 100.0%	116 100.0%	125 100.0%	115 100.0%	202 100.0%	88 100.0%	77 100.0%	244 100.0%	163 100.0%	113 100.0%	434 100.0%	86 100.0%
Sales & retail	39 18.4%	17 20.7%	8 13.5%	14 19.8%	7 13.7%	6 12.9%	12 28.4%	22 28.4% ei	10 28.3%	4 10.2%	19 19.9%	14 18.9%	6 13.7%	27 16.3%	11 26.4%
Technology	41 21.3%	10 16.6%	14 21.2%	17 25.8%	10 21.5%	8 20.6%	9 20.4%	19 24.1%	11 28.2%	4 13.5%	19 24.5%	10 17.2%	12 21.0%	37 23.9%	4 10.4%
None	266 51.1%	88 48.7%	96 52.4%	82 52.2%	56 48.6%	59 47.2%	60 52.5%	110 54.5%	50 57.1%	40 51.8%	142 58.0% I	80 49.0%	44 39.0%	223 51.3%	43 49.6%
Net: Any	255 48.9%	92 51.3%	87 47.6%	75 47.8%	60 51.4%	66 52.8%	54 47.5%	92 45.5%	38 42.9%	37 48.2%	103 42.0%	83 51.0%	69 61.0% j	211 48.7%	44 50.4%



# Q14\_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

**SUMMARY TABLE** 

Base: All who recruit temporary agency workers in each job function

	Total	Greatly increase	Slightly increase	Stay the same	Slightly decrease	Greatly decrease	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
Accounting and financial services	54	-	1	42	3	1	7	1	4	43	2.9
7 to oo an an ing an a manolal oo moo	100.0%	-	1.7%	78.7%	5.0%	1.8%	12.8%	1.7%	6.8%	80.4%	2.0
Construction	15	-	5	7	2	-	1	5	2	12	3.2
	100.0%	-	32.3%	48.7%	12.6%	-	6.4%	32.3%	12.6%	81.0%	
Drivers	26 100.0%	-	4 15.2%	17 66.0%	3 10.8%	1 4.1%	1 3.9%	4 15.2%	4 15.0%	21 81.2%	3.0
		-									
Education	13 100.0%	-	1 7.3%	9 69.6%	1 7.2%	1 8.0%	1 8.0%	1 7.3%	2 15.2%	10 76.9%	2.8
Engineering & technical	35		6	22	2	-	5	6	2	28	3.1
Lingineering & technical	100.0%	-	17.1%	63.9%	5.0%	-	14.0%	17.1%	5.0%	81.0%	3.1
Executive recruitment / interim	24	-	-	19	1	-	4	-	1	19	3.0
management	100.0%	-	-	80.3%	3.6%	-	16.1%	-	3.6%	80.3%	
Health & social care	14	-	2	10	1	-	1	2	1	12	3.1
	100.0%	-	13.8%	72.2%	7.0%	-	7.0%	13.8%	7.0%	86.0%	
Hospitality	18	-	1 5.5%	15 83.5%	1 5.6%	-	1 5.5%	1 5.5%	1 5.6%	16 89.0%	3.0
	100.0%	-				-					
Industrial	38 100.0%	2 5.0%	12 31.4%	22 58.6%	1 2.4%	- -	1 2.6%	14 36.4%	1 2.4%	36 95.1%	3.4
Legal & HR	28	_	_	22	1	1	4	_	2	22	2.9
Legal & Till	100.0%	-	-	79.6%	3.1%	3.5%	13.8%	-	6.6%	79.6%	2.3
Life sciences	3	-	_	1	1	-	1	_	1	1	2.5
	100.0%	-	-	32.9%	33.2%	-	33.9%	-	33.2%	32.9%	
Marketing, media & creative	23	1	-	17	-	-	5	1	-	18	3.1
	100.0%	3.7%	-	75.0%	-	-	21.2%	3.7%	-	78.8%	
Office professionals	70 100.0%	-	6 8.3%	49 69.7%	7 9.3%	4 5.7%	5 7.0%	6 8.3%	11 15.0%	54 77.9%	2.9
		-				5.7%					
Sales & retail	29 100.0%	- -	2 6.5%	22 73.7%	1 2.9%	1 3.4%	4 13.5%	2 6.5%	2 6.3%	23 80.2%	3.0
Technology	31	_	8	17	1	1	4	8	2	25	3.2
	100.0%	-	25.2%	56.2%	2.8%	3.2%	12.7%	25.2%	5.9%	81.3%	5.2
Average (response based including	421	3	47	293	24	10	44	50	34	343	3.0
bases)	100.0%	.7%	11.1%	69.7%	5.7%	2.4%	10.5%	11.8%	8.0%	81.5%	



## Q14\_SUM. Average across all sectors

### **SUMMARY TABLE**

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI					SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	Ţ	m	n
Unweighted Total		427	131	134	162	62	105	131	193	62	67	105	159	163	341	86
Weighted Total		421 100.0%	125 100.0%	134 100.0%	161 100.0%	58 100.0%	101 100.0%	124 100.0%	185 100.0%	61 100.0%	76 100.0%	109 100.0%	153 100.0%	158 100.0%	341 100.0%	80 100.0%
Greatly increase	(5)	3 .7%	2 1.4%	1 .7%	-	- -	1 .9%	2 1.5%	2 1.0%	-	-	1 .9%	1 .6%	1 .5%	3 .8%	-
Slightly increase	(4)	47 11.1%	28 22.3% bc	9 6.4%	10 6.5%	9 16.3%	12 12.2%	13 10.7%	19 10.4%	6 9.8%	6 7.6%	14 12.6%	22 14.1% I	11 7.3%	39 11.4%	8 10.1%
Stay the same	(3)	293 69.7%	85 67.6%	97 72.4%	111 69.0%	40 68.8%	60 59.6%	85 68.3%	123 66.5%	38 62.9%	70 91.3% defgh	78 72.0%	109 71.1%	106 66.7%	230 67.6%	63 78.7% m
Slightly decrease	(2)	24 5.7%	11 8.7%	5 3.6%	8 5.0%	2 3.3%	12 11.5% fgi	4 3.1%	9 5.1%	6 9.1% i	1 1.1%	2 1.6%	9 6.2%	13 7.9% j	15 4.4%	9 11.2% m
Greatly decrease	(1)	10 2.4%		1 .7%	9 5.6% ab		8 7.9% dfgi	1 .9%	2 1.1%	1 1.6%	-	6 5.5% I	4 2.6% I	-	10 2.9%	-
Don't know		44 10.5%	- -	22 16.1% a	22 13.9% a	7 11.6% i	8 7.9% i	19 15.5% i	29 15.9% i	10 16.6% i	-	8 7.3%	8 5.4%	28 17.6% jk	44 12.9% n	
NETS																
Net: Increase		50 11.8%	30 23.7% bc	10 7.1%	10 6.5%	9 16.3%	13 13.1%	15 12.2%	21 11.4%	6 9.8%	6 7.6%	15 13.5%	23 14.7%	12 7.8%	42 12.2%	8 10.1%
Net: Decrease		34 8.0%	11 8.7%	6 4.3%	17 10.6% b	2 3.3%	20 19.4% dfgi	5 4.0%	11 6.2%	6 10.7% i	1 1.1%	8 7.1%	13 8.8%	13 7.9%	25 7.3%	9 11.2%
Net: Increase + Stay the same		343 81.5%	114 91.3% bc	107 79.5%	122 75.5%	50 85.1%	74 72.8%	100 80.5%	144 77.9%	44 72.7%	76 98.9% defgh	93 85.5% I	132 85.8% I	118 74.5%	272 79.8%	71 88.8%
Mean score		3.0	3.2 c	3.0 c	2.9	3.1 e	2.9	3.1 e	3.1 e	3.0	3.1 e	3.0	3.0	3.0	3.0	3.0



### Q14\_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

## Accounting and financial services Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- Ottai	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		54	17	19	18	6	17	17	24	7	7	11	16	27	45	9
Weighted Total		54 100.0%	16 100.0%	20 100.0%	18 100.0%	6 100.0%	16 100.0%	16 100.0%	23 100.0%	7 100.0%	9 100.0%	11 100.0%	16 100.0%	27 100.0%	45 100.0%	8 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	-		-	-	-	-	-	
Slightly increase	(4)	1 1.7%	-	-	1 5.0%	- -	1 5.5%	-	-	-	-	-	-	1 3.4%	1 2.0%	-
Stay the same	(3)	42 78.7%	14 88.8%	15 75.7%	13 73.2%	5 83.2%	11 66.0%	13 81.2%	18 78.5%	5 72.1%	9 100.0%	9 82.6%	14 87.0%	19 72.1%	35 76.6%	8 89.8%
Slightly decrease	(2)	3 5.0%	2 11.2%	1 4.6%	-	- -	3 16.4%	-	-	-	-	-	-	3 10.1%	2 4.0%	1 10.2%
Greatly decrease	(1)	1 1.8%	-	-	1 5.4%		1 6.0%	-	-	-	-	1 8.6%	-	-	1 2.2%	-
Don't know		7 12.8%	-	4 19.7%	3 16.4%	1 16.8%	1 6.1%	3 18.8%	5 21.5%	2 27.9%	-	1 8.7%	2 13.0%	4 14.4%	7 15.2%	-
NETS																
Net: Increase		1 1.7%		-	1 5.0%	- -	1 5.5%	-	-	-	-	-	-	1 3.4%	1 2.0%	-
Net: Decrease		4 6.8%	2 11.2%	1 4.6%	1 5.4%	- -	4 22.4%	-	-	-	-	1 8.6%	-	3 10.1%	3 6.2%	1 10.2%
Net: Increase + Stay the same		43 80.4%	14 88.8%	15 75.7%	14 78.2%	5 83.2%	12 71.5%	13 81.2%	18 78.5%	5 72.1%	9 100.0%	9 82.6%	14 87.0%	20 75.5%	36 78.6%	8 89.8%
Mean score		2.9	2.9	2.9	2.9	3.0	2.8	3.0	3.0	3.0	3.0	2.8	3.0	2.9	2.9	2.9



# Q14\_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

### Construction

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- Otal	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		15	5	3	7	4	2	2	6	4	3	5	5	5	13	2
Weighted Total		15 100.0%	5 100.0%	3 100.0%	7 100.0%	4 100.0%	2 100.0%	2 100.0%	6 100.0%	4 100.0%	4 100.0%	5 100.0%	5 100.0%	5 100.0%	13 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	5 32.3%	2 41.1%	1 33.0%	2 26.0%	1 24.3%	-	1 53.8%	3 51.4%	2 50.2%	1 28.7%	1 16.4%	3 62.5%	1 19.4%	3 22.9%	2 100.0%
Stay the same	(3)	7 48.7%	2 39.0%	1 32.6%	4 61.5%	1 24.3%	2 100.0%	1 46.2%	2 32.2%	1 24.9%	3 71.3%	4 66.8%	2 37.5%	2 39.8%	7 55.5%	-
Slightly decrease	(2)	2 12.6%	1 19.9%	-	1 12.5%	1 26.0%	-	-	1 16.4%	1 24.9%	-	1 16.9%	- -	1 20.7%	2 14.4%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1 6.4%	-	1 34.4%	-	1 25.4%	-	-	-	-	-	-	-	1 20.2%	1 7.3%	-
NETS																
Net: Increase		5 32.3%	2 41.1%	1 33.0%	2 26.0%	1 24.3%	-	1 53.8%	3 51.4%	2 50.2%	1 28.7%	1 16.4%	3 62.5%	1 19.4%	3 22.9%	2 100.0%
Net: Decrease		2 12.6%	1 19.9%	-	1 12.5%	1 26.0%	-	-	1 16.4%	1 24.9%		1 16.9%	-	1 20.7%	2 14.4%	-
Net: Increase + Stay the same		12 81.0%	4 80.1%	2 65.6%	6 87.5%	2 48.6%	2 100.0%	2 100.0%	5 83.6%	3 75.1%	4 100.0%	4 83.1%	5 100.0%	3 59.1%	10 78.4%	2 100.0%
Mean score		3.2	3.2	3.5	3.1	3.0	3.0	3.5	3.4	3.3	3.3	3.0	3.6	3.0	3.1	4.0



# Q14\_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

### **Drivers**

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		26	10	8	8	5	8	7	8	1	5	4	13	9	21	5
Weighted Total		26 100.0%	10 100.0%	8 100.0%	9 100.0%	5 100.0%	8 100.0%	7 100.0%	8 100.0%	1 100.0%	6 100.0%	5 100.0%	12 100.0%	9 100.0%	21 100.0%	5 100.0%
Greatly increase	(5)		-	-	-	- -	-	-	- -	-	-	-	-		-	
Slightly increase	(4)	4 15.2%	4 40.7%	-	-	1 20.4%	-	1 13.0%	2 24.4%	1 100.0%	1 19.3%	1 20.7%	2 15.6%	1 11.5%	3 14.5%	1 18.3%
Stay the same	(3)	17 66.0%	6 59.3%	6 73.9%	6 66.5%	3 60.2%	6 73.5%	5 71.8%	5 62.4%	-	4 65.6%	3 57.0%	8 62.0%	7 76.9%	14 67.3%	3 60.1%
Slightly decrease	(2)	3 10.8%	-	1 13.1%	2 21.0%	1 19.4%	1 12.9%	-	-	-	1 15.1%	-	3 22.5%		2 8.4%	1 21.7%
Greatly decrease	(1)	1 4.1%		-	1 12.5%	- -	1 13.6%	-	-	-		1 22.3%	-		1 5.0%	
Don't know		1 3.9%	-	1 13.0%	-	-	-	1 15.2%	1 13.2%	-	-	-	-	1 11.6%	1 4.7%	
NETS																
Net: Increase		4 15.2%	4 40.7%	-	-	1 20.4%	-	1 13.0%	2 24.4%	1 100.0%	1 19.3%	1 20.7%	2 15.6%	1 11.5%	3 14.5%	1 18.3%
Net: Decrease		4 15.0%	-	1 13.1%	3 33.5%	1 19.4%	2 26.5%	-	-	-	1 15.1%	1 22.3%	3 22.5%	-	3 13.5%	1 21.7%
Net: Increase + Stay the same		21 81.2%	10 100.0%	6 73.9%	6 66.5%	4 80.6%	6 73.5%	6 84.8%	7 86.8%	1 100.0%	5 84.9%	4 77.7%	10 77.5%	8 88.4%	17 81.8%	4 78.3%
Mean score		3.0	3.4	2.8	2.5	3.0	2.6	3.2	3.3	4.0	3.0	2.8	2.9	3.1	3.0	3.0



# Q14\_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

### Education

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- Ottai	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	1	5	6	3	3	3	4	1	2	3	6	3	10	2
Weighted Total		13 100.0%	1 100.0%	5 100.0%	7 100.0%	3 100.0%	3 100.0%	3 100.0%	4 100.0%	1 100.0%	3 100.0%	4 100.0%	6 100.0%	3 100.0%	11 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	1 7.3%	- -	-	1 13.9%	1 31.0%	-	-	-	-	-	-	1 15.3%	-	- -	1 47.0%
Stay the same	(3)	9 69.6%	1 100.0%	5 100.0%	3 42.1%	2 69.0%	1 34.0%	3 100.0%	3 75.2%	-	3 100.0%	3 73.5%	4 67.9%	2 68.1%	8 72.6%	1 53.0%
Slightly decrease	(2)	1 7.2%	-	-	1 13.7%	- -	-	-	1 24.8%	1 100.0%		-		1 31.9%	1 8.5%	-
Greatly decrease	(1)	1 8.0%	-	-	1 15.2%	- -	1 33.0%	-	-	-	-	-	1 16.8%	-	1 9.4%	-
Don't know		1 8.0%	-	-	1 15.2%	-	1 33.0%	-	-	-	-	1 26.5%	-	-	1 9.4%	-
NETS																
Net: Increase		1 7.3%	-	-	1 13.9%	1 31.0%	-	-	-	-	-	-	1 15.3%	-	-	1 47.0%
Net: Decrease		2 15.2%	-	-	2 28.9%	- -	1 33.0%	-	1 24.8%	1 100.0%	-	-	1 16.8%	1 31.9%	2 17.9%	-
Net: Increase + Stay the same		10 76.9%	1 100.0%	5 100.0%	4 55.9%	3 100.0%	1 34.0%	3 100.0%	3 75.2%	-	3 100.0%	3 73.5%	5 83.2%	2 68.1%	8 72.6%	2 100.0%
Mean score		2.8	3.0	3.0	2.6	3.3	2.0	3.0	2.8	2.0	3.0	3.0	2.8	2.7	2.7	3.5



### Q14\_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Engineering & technical
Base: All who recruit temporary agency workers in each job function

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		36	11	11	14	4	6	14	19	5	7	9	17	10	29	7
Weighted Total		35 100.0%	10 100.0%	11 100.0%	14 100.0%	4 100.0%	6 100.0%	13 100.0%	18 100.0%	5 100.0%	7 100.0%	9 100.0%	16 100.0%	9 100.0%	29 100.0%	6 100.0%
Greatly increase	(5)	-	-	-		- -	-	-	-	-		-	-	-	-	-
Slightly increase	(4)	6 17.1%	5 47.6%	-	1 7.7%	1 25.4%	1 19.0%	3 21.7%	4 21.8%	1 22.3%	-	2 22.0%	2 12.2%	2 20.5%	6 20.8%	-
Stay the same	(3)	22 63.9%	5 44.1%	8 72.5%	10 71.9%	2 48.1%	3 50.2%	8 63.0%	10 56.5%	2 38.2%	7 100.0%	7 78.0%	12 75.2%	3 30.4%	17 59.1%	5 86.2%
Slightly decrease	(2)	2 5.0%	1 8.4%	-	1 6.4%	- -	2 30.8%	-	-	-	-	-	-	2 18.7%	1 3.1%	1 13.8%
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		5 14.0%	-	3 27.5%	2 14.0%	1 26.5%	-	2 15.3%	4 21.7%	2 39.6%	-	-	2 12.6%	3 30.4%	5 17.1%	-
NETS																
Net: Increase		6 17.1%	5 47.6%	-	1 7.7%	1 25.4%	1 19.0%	3 21.7%	4 21.8%	1 22.3%	-	2 22.0%	2 12.2%	2 20.5%	6 20.8%	-
Net: Decrease		2 5.0%	1 8.4%	-	1 6.4%	- -	2 30.8%	-	-	-	-	-	-	2 18.7%	1 3.1%	1 13.8%
Net: Increase + Stay the same		28 81.0%	9 91.6%	8 72.5%	11 79.6%	3 73.5%	4 69.2%	11 84.7%	14 78.3%	3 60.4%	7 100.0%	9 100.0%	14 87.4%	5 50.9%	23 79.8%	5 86.2%
Mean score		3.1	3.4	3.0	3.0	3.3	2.9	3.3	3.3	3.4	3.0	3.2	3.1	3.0	3.2	2.9



### Q14\_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

## **Executive recruitment / interim management**Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		10101	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		25	8	8	9	3	7	8	13	5	2	7	8	10	17	8
Weighted Total		24 100.0%	7 100.0%	8 100.0%	8 100.0%	3 100.0%	7 100.0%	8 100.0%	12 100.0%	5 100.0%	2 100.0%	7 100.0%	8 100.0%	9 100.0%	16 100.0%	8 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	19 80.3%	7 88.5%	6 75.9%	7 77.4%	2 64.8%	5 72.7%	7 87.0%	10 84.6%	4 80.6%	2 100.0%	6 85.5%	8 100.0%	6 59.8%	13 76.5%	7 88.6%
Slightly decrease	(2)	1 3.6%	1 11.5%	-	-	-	1 12.6%	-	-	-	-	-	-	1 9.3%	-	1 11.4%
Greatly decrease	(1)	- -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		4 16.1%	-	2 24.1%	2 22.6%	1 35.2%	1 14.7%	1 13.0%	2 15.4%	1 19.4%	-	1 14.5%	-	3 30.9%	4 23.5%	-
NETS																
Net: Increase		- -		-	-			-	-	-		-		-	-	-
Net: Decrease		1 3.6%	1 11.5%	-	-	-	1 12.6%	-	-	-	-	-	-	1 9.3%	-	1 11.4%
Net: Increase + Stay the same		19 80.3%	7 88.5%	6 75.9%	7 77.4%	2 64.8%	5 72.7%	7 87.0%	10 84.6%	4 80.6%	2 100.0%	6 85.5%	8 100.0%	6 59.8%	13 76.5%	7 88.6%
Mean score		3.0	2.9	3.0	3.0	3.0	2.9	3.0	3.0	3.0	3.0	3.0	3.0	2.9	3.0	2.9



# Q14\_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

### Health & social care

Base: All who recruit temporary agency workers in each job function

				WAVE		1		REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*I	*m	*n
Unweighted Total		14	4	6	4	3	2	6	6	-	3	4	4	6	12	2
Weighted Total		14 100.0%	4 100.0%	6 100.0%	4 100.0%	3 100.0%	2 100.0%	6 100.0%	6 100.0%	-	4 100.0%	5 100.0%	4 100.0%	6 100.0%	12 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 13.8%	1 25.4%	1 16.4%	-		1 48.3%		-		1 28.5%	1 21.8%	1 24.6%	-	2 16.0%	-
Stay the same	(3)	10 72.2%	3 74.6%	3 49.3%	4 100.0%	3 100.0%	1 51.7%	4 64.9%	4 64.9%	-	3 71.5%	4 78.2%	2 49.8%	5 82.6%	8 67.7%	2 100.0%
Slightly decrease	(2)	1 7.0%	-	1 17.1%	-	-	-	1 17.5%	1 17.5%	-	-	-	1 25.6%	-	1 8.1%	-
Greatly decrease	(1)		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1 7.0%	-	1 17.1%	-	-	-	1 17.5%	1 17.5%	-	-	-	-	1 17.4%	1 8.1%	-
NETS																
Net: Increase		2 13.8%	1 25.4%	1 16.4%	-		1 48.3%	-	- -	-	1 28.5%	1 21.8%	1 24.6%	-	2 16.0%	-
Net: Decrease		1 7.0%	-	1 17.1%	-	-	-	1 17.5%	1 17.5%	-	-	-	1 25.6%	-	1 8.1%	-
Net: Increase + Stay the same		12 86.0%	4 100.0%	4 65.8%	4 100.0%	3 100.0%	2 100.0%	4 64.9%	4 64.9%	-	4 100.0%	5 100.0%	3 74.4%	5 82.6%	10 83.7%	2 100.0%
Mean score		3.1	3.3	3.0	3.0	3.0	3.5	2.8	2.8	-	3.3	3.2	3.0	3.0	3.1	3.0



### Q14\_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Hospitality
Base: All who recruit temporary agency workers in each job function

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- Ottai	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		18	7	6	5	1	2	6	8	2	7	3	7	8	15	3
Weighted Total		18 100.0%	7 100.0%	6 100.0%	5 100.0%	1 100.0%	2 100.0%	5 100.0%	7 100.0%	2 100.0%	8 100.0%	4 100.0%	7 100.0%	8 100.0%	15 100.0%	3 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	1 5.5%	1 15.4%	-	-	-	-	-	-	-	1 12.6%	-	-	1 13.2%	1 6.6%	
Stay the same	(3)	15 83.5%	5 69.2%	5 84.2%	5 100.0%	1 100.0%	2 100.0%	4 81.5%	5 72.4%	1 47.0%	7 87.4%	4 100.0%	6 85.5%	6 73.9%	12 80.4%	3 100.0%
Slightly decrease	(2)	1 5.6%	1 15.5%	-	-	- -	-	-	1 13.9%	1 53.0%	-	-	1 14.5%	-	1 6.6%	
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	- -	-	-	
Don't know		1 5.5%	-	1 15.8%	-	- -	-	1 18.5%	1 13.7%	-	-	-	- -	1 13.0%	1 6.5%	
NETS																
Net: Increase		1 5.5%	1 15.4%	-	-		-	-	-	-	1 12.6%	-	-	1 13.2%	1 6.6%	
Net: Decrease		1 5.6%	1 15.5%	-	-		-	-	1 13.9%	1 53.0%	-	-	1 14.5%	-	1 6.6%	
Net: Increase + Stay the same		16 89.0%	6 84.5%	5 84.2%	5 100.0%	1 100.0%	2 100.0%	4 81.5%	5 72.4%	1 47.0%	8 100.0%	4 100.0%	6 85.5%	7 87.0%	13 86.9%	3 100.0%
Mean score		3.0	3.0	3.0	3.0	3.0	3.0	3.0	2.8	2.5	3.1	3.0	2.9	3.2	3.0	3.0



# Q14\_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

### Industrial

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- Ottai	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		40	16	11	13	9	14	8	12	4	5	11	20	9	31	9
Weighted Total		38 100.0%	15 100.0%	10 100.0%	13 100.0%	8 100.0%	13 100.0%	7 100.0%	11 100.0%	4 100.0%	5 100.0%	11 100.0%	18 100.0%	8 100.0%	30 100.0%	8 100.0%
Greatly increase	(5)	2 5.0%	1 6.3%	1 9.4%	-	-	1 6.9%	1 13.2%	1 8.8%	-	-	1 8.7%	1 5.1%	-	2 6.4%	-
Slightly increase	(4)	12 31.4%	7 49.9%	4 36.5%	1 6.4%	4 45.4%	3 20.7%	4 49.9%	4 33.4%	-	2 31.9%	4 35.6%	7 38.8%	1 10.0%	8 27.8%	4 44.8%
Stay the same	(3)	22 58.6%	6 43.8%	5 44.7%	11 86.6%	4 43.1%	10 72.4%	3 36.8%	5 49.6%	3 75.3%	3 68.1%	6 55.7%	9 51.1%	7 78.6%	18 59.6%	4 55.2%
Slightly decrease	(2)	1 2.4%	-	-	1 7.0%	- -	-	-	1 8.2%	1 24.7%	-	-	1 5.0%	-	1 3.0%	-
Greatly decrease	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		1 2.6%	-	1 9.3%	-	1 11.5%	-	-	-	-	-	-	-	1 11.4%	1 3.2%	-
NETS																
Net: Increase		14 36.4%	8 56.2%	5 46.0%	1 6.4%	4 45.4%	4 27.6%	5 63.2%	5 42.2%	-	2 31.9%	5 44.3%	8 43.9%	1 10.0%	10 34.2%	4 44.8%
Net: Decrease		1 2.4%	-	-	1 7.0%	-	-	-	1 8.2%	1 24.7%	-	-	1 5.0%	-	1 3.0%	-
Net: Increase + Stay the same		36 95.1%	15 100.0%	9 90.7%	12 93.0%	7 88.5%	13 100.0%	7 100.0%	10 91.8%	3 75.3%	5 100.0%	11 100.0%	17 95.0%	8 88.6%	28 93.7%	8 100.0%
Mean score		3.4	3.6	3.6	3.0	3.5	3.3	3.8	3.4	2.8	3.3	3.5	3.4	3.1	3.4	3.4



### Q14\_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Legal & HR
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		TOTAL	2016 *a	*b	*C	*d	*e	±f	*g	*h	*i	0-49   *i	*k	*	*m	*n
								_	_			,		4-		
Unweighted Total		29	5	11	13	4	10	7	13	6	2	6	8	15	21	8
Weighted Total		28	5	11	12	4	10	7	12	6	2	6	8	14	20	8
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	_	_	-	-	_	-	_	-	-	-	-	-	-	-	-
	( )	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	22	4	9	9	4	7	5	9	5	2	4	8	11	16	7
Otay the same	(5)	79.6%	81.9%	82.2%		100.0%	71.0%	71.0%	76.7%	83.7%	100.0%	65.6%	100.0%	73.8%	76.2%	88.8%
Oli ala da ana ana	(0)															
Slightly decrease	(2)	3.1%	1 18.1%	-	-	-	1 8.8%	-	-	-	-	-	-	1 6.0%	-	1 11.2%
			10.170											0.070		270
Greatly decrease	(1)	3.5%	-	-	1 8.0%	-	1 10.0%	-	-	-	-	1 17.1%	-	-	1 4.8%	-
		3.5%	-	-	8.0%	-	10.0%	-	-	-	-	17.1%	-	-	4.8%	-
Don't know		4	-	2	2	-	1	2	3	1	-	1	-	3	4	-
		13.8%	-	17.8%	15.5%	-	10.2%	29.0%	23.3%	16.3%	-	17.3%	-	20.1%	19.0%	-
NETS																
Net: Increase		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
ivet. increase		_	_	-	-	_	-	_	-	-	-	-	-	-	-	-
Note Bosses							-							,	,	
Net: Decrease		2 6.6%	1 18.1%		1 8.0%	-	2 18.8%	-	-	-	-	1 17.1%	-	1 6.0%	1 4.8%	1 11.2%
			10.1%			_						17.170				
Net: Increase + Stay the same		22	4	9	9	4	7	5	9	5	2	4	8	11	16	7
		79.6%	81.9%	82.2%	76.5%	100.0%	71.0%	71.0%	76.7%	83.7%	100.0%	65.6%	100.0%	73.8%	76.2%	88.8%
Mean score		2.9	2.8	3.0	2.8	3.0	2.7	3.0	3.0	3.0	3.0	2.6	3.0	2.9	2.9	2.9



# Q14\_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

### Life sciences

Base: All who recruit temporary agency workers in each job function

			WAVE			REG	ION				SIZE		SECTO	DR
		Total	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	0-49 h	50-249 *i	250+ *j	*k	*I
Unweighted Total		3	3	-	-	2	3	1	-	2	-	1	2	1
Weighted Total		3	3			2	3	1	_	2	_	1	2	1
weighted Total		100.0%	100.0%	-	-	100.0%	100.0%	100.0%	-	100.0%	-	100.0%	100.0%	100.0%
Greatly increase	(5)	_	_	_	_	_	_	_	_	_	_	_	_	_
Greatly increase	(3)	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	_	_	_	_	_	_	_	_	_	_	_	_	_
Clightly morease	(-)	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	1	1	_	_	1	1	_	_	1	_	_	1	_
City the same	(0)	32.9%	32.9%	-	-	49.8%	32.9%	-	-	49.8%	-	-	49.2%	-
Slightly decrease	(2)	1	1	_	_	1	1	_	_	1	_	_	_	1
Clightly decrease	(=)	33.2%	33.2%	-	-	50.2%	33.2%	-	-	50.2%	-	-	-	100.0%
Greatly decrease	(1)	_	-	-	-	_	_	-	_	_	-	_	_	-
	(-)	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1	1	-	-	_	1	1	_	_	-	1	1	-
		33.9%	33.9%	-	-	-	33.9%	100.0%	-	-	-	100.0%	50.8%	-
NETS														
Net: Increase		_	-	_	_	-	_	-	_	_	-	_	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Decrease		1	1	-	-	1	1	-	-	1	-	_	-	1
		33.2%	33.2%	-	-	50.2%	33.2%	-	-	50.2%	-	-	-	100.0%
Net: Increase + Stay the same		1	1	-	-	1	1	_	-	1	-	-	1	-
,		32.9%	32.9%	-	-	49.8%	32.9%	-	-	49.8%	-	-	49.2%	-
Mean score		2.5	2.5	-	-	2.5	2.5	-	-	2.5	-	-	3.0	2.0

Columns Tested: b,c,d,e,f,g - h,i,j - k,l



### Q14\_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

## Marketing, media & creative Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		1014	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		23	6	6	11	4	3	7	12	5	4	5	7	11	19	4
Weighted Total		23 100.0%	7 100.0%	6 100.0%	10 100.0%	4 100.0%	3 100.0%	7 100.0%	12 100.0%	6 100.0%	4 100.0%	5 100.0%	7 100.0%	11 100.0%	20 100.0%	4 100.0%
Greatly increase	(5)	1 3.7%	1 12.7%	-	-	-	-	1 13.1%	1 7.0%	-	-	-	-	1 7.7%	1 4.4%	-
Slightly increase	(4)	-	- -	-	-	-	-	-	-	-	-	-	- -	-	- -	-
Stay the same	(3)	17 75.0%	6 87.3%	4 68.6%	7 70.8%	3 73.6%	2 64.9%	4 55.6%	8 68.8%	5 84.1%	4 100.0%	4 78.3%	6 85.5%	8 66.8%	14 70.5%	4 100.0%
Slightly decrease	(2)	-	-	-	-		-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		5 21.2%	-	2 31.4%	3 29.2%	1 26.4%	1 35.1%	2 31.3%	3 24.2%	1 15.9%	-	1 21.7%	1 14.5%	3 25.5%	5 25.1%	-
NETS																
Net: Increase		1 3.7%	1 12.7%	-	-		-	1 13.1%	1 7.0%	-	-	-	-	1 7.7%	1 4.4%	-
Net: Decrease		-	-	-	-		-	-	-	-	-	-	- -	-	-	-
Net: Increase + Stay the same		18 78.8%	7 100.0%	4 68.6%	7 70.8%	3 73.6%	2 64.9%	5 68.7%	9 75.8%	5 84.1%	4 100.0%	4 78.3%	6 85.5%	8 74.5%	15 74.9%	4 100.0%
Mean score		3.1	3.3	3.0	3.0	3.0	3.0	3.4	3.2	3.0	3.0	3.0	3.0	3.2	3.1	3.0



### Q14\_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Office professionals
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		71	22	25	24	8	18	23	36	13	9	17	27	27	59	12
Weighted Total		70 100.0%	22 100.0%	25 100.0%	23 100.0%	7 100.0%	17 100.0%	22 100.0%	35 100.0%	13 100.0%	10 100.0%	17 100.0%	26 100.0%	27 100.0%	59 100.0%	11 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	6 8.3%	3 13.5%	-	3 12.2%	1 13.0%	4 21.9%	1 4.7%	1 2.9%	-	-	3 17.0%	1 3.6%	2 7.2%	5 8.3%	1 7.9%
Stay the same	(3)	49 69.7%	16 73.9%	20 80.4%	13 54.3%	5 74.0%	8 44.9%	16 72.1%	26 72.3%	10 72.7%	10 100.0%	12 71.3%	17 65.8%	20 72.2%	40 68.6%	8 75.5%
Slightly decrease	(2)	7 9.3%	3 12.6%	2 7.9%	2 7.8%	- -	3 15.9%	2 9.0%	4 10.7%	2 13.5%		-	4 14.7%	3 10.0%	5 7.9%	2 16.6%
Greatly decrease	(1)	4 5.7%	-	1 3.8%	3 13.0%	- -	2 11.5%	1 4.8%	2 5.7%	1 7.1%	-	1 5.8%	3 11.7%		4 6.8%	
Don't know		5 7.0%	-	2 7.9%	3 12.7%	1 13.0%	1 5.8%	2 9.4%	3 8.4%	1 6.7%	-	1 5.9%	1 4.1%	3 10.5%	5 8.4%	-
NETS																
Net: Increase		6 8.3%	3 13.5%	-	3 12.2%	1 13.0%	4 21.9%	1 4.7%	1 2.9%	-	-	3 17.0%	1 3.6%	2 7.2%	5 8.3%	1 7.9%
Net: Decrease		11 15.0%	3 12.6%	3 11.7%	5 20.8%	- -	5 27.4%	3 13.8%	6 16.4%	3 20.6%	-	1 5.8%	7 26.4%	3 10.0%	9 14.7%	2 16.6%
Net: Increase + Stay the same		54 77.9%	19 87.4%	20 80.4%	16 66.5%	6 87.0%	12 66.8%	17 76.8%	27 75.3%	10 72.7%	10 100.0%	15 88.3%	18 69.4%	22 79.5%	45 76.9%	9 83.4%
Mean score		2.9	3.0	2.8	2.8	3.1	2.8	2.8	2.8	2.7	3.0	3.1	2.6	3.0	2.9	2.9



# Q14\_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		29	9	8	12	3	6	10	13	3	7	9	10	10	22	7
Weighted Total		29 100.0%	8 100.0%	9 100.0%	12 100.0%	3 100.0%	6 100.0%	10 100.0%	13 100.0%	3 100.0%	8 100.0%	9 100.0%	10 100.0%	10 100.0%	23 100.0%	7 100.0%
Greatly increase	(5)		-	-	-	- -	-	-	-	-	-	-	-	- -	-	-
Slightly increase	(4)	2 6.5%	1 11.1%	1 11.3%	-	- -	1 15.9%	1 10.0%	1 7.7%	-	-	-	2 19.0%	- -	2 8.3%	-
Stay the same	(3)	22 73.7%	7 78.6%	7 77.1%	8 67.9%	3 100.0%	2 35.1%	7 68.8%	9 68.8%	2 69.1%	8 100.0%	7 79.1%	7 70.4%	7 71.7%	16 69.9%	6 86.8%
Slightly decrease	(2)	1 2.9%	1 10.3%	-	-	- -	1 14.8%		-	-		-	-	1 8.8%	-	1 13.2%
Greatly decrease	(1)	1 3.4%	-	-	1 8.0%	-	1 17.0%	-	-	-	-	1 10.4%	-		1 4.3%	-
Don't know		4 13.5%	-	1 11.6%	3 24.1%	- -	1 17.2%	2 21.2%	3 23.4%	1 30.9%	-	1 10.5%	1 10.6%	2 19.5%	4 17.4%	-
NETS																
Net: Increase		2 6.5%	1 11.1%	1 11.3%		- -	1 15.9%	1 10.0%	1 7.7%	-	-	-	2 19.0%	- -	2 8.3%	-
Net: Decrease		2 6.3%	1 10.3%	-	1 8.0%	-	2 31.8%	-	-	-	-	1 10.4%	-	1 8.8%	1 4.3%	1 13.2%
Net: Increase + Stay the same		23 80.2%	7 89.7%	8 88.4%	8 67.9%	3 100.0%	3 51.0%	8 78.8%	10 76.6%	2 69.1%	8 100.0%	7 79.1%	9 89.4%	7 71.7%	18 78.2%	6 86.8%
Mean score		3.0	3.0	3.1	2.8	3.0	2.6	3.1	3.1	3.0	3.0	2.8	3.2	2.9	3.0	2.9



### Q14\_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

**Technology**Base: All who recruit temporary agency workers in each job function

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		32	10	7	15	5	7	11	16	5	4	9	11	12	25	7
Weighted Total		31 100.0%	9 100.0%	7 100.0%	15 100.0%	5 100.0%	7 100.0%	11 100.0%	15 100.0%	5 100.0%	4 100.0%	9 100.0%	10 100.0%	11 100.0%	25 100.0%	6 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	-	-		-	-	-	-	
Slightly increase	(4)	8 25.2%	4 41.6%	2 28.5%	2 13.5%	1 21.1%	2 29.9%	3 26.7%	5 31.6%	2 42.3%	-	2 21.2%	3 28.4%	3 25.5%	8 31.5%	
Stay the same	(3)	17 56.2%	5 49.2%	4 56.5%	9 60.3%	4 78.9%	2 27.9%	6 53.8%	8 49.1%	2 39.1%	4 100.0%	5 57.4%	6 61.4%	6 50.4%	12 48.5%	5 86.3%
Slightly decrease	(2)	1 2.8%	1 9.2%	-	-	- -	1 12.8%	-	-	-	-	-	-	1 7.5%	-	1 13.7%
Greatly decrease	(1)	1 3.2%	-	-	1 6.5%	- -	1 14.6%	-	-	-	-	1 10.6%	-		1 4.0%	
Don't know		4 12.7%	-	1 14.9%	3 19.6%	- -	1 14.8%	2 19.6%	3 19.3%	1 18.6%	-	1 10.8%	1 10.2%	2 16.6%	4 16.0%	
NETS																
Net: Increase		8 25.2%	4 41.6%	2 28.5%	2 13.5%	1 21.1%	2 29.9%	3 26.7%	5 31.6%	2 42.3%	-	2 21.2%	3 28.4%	3 25.5%	8 31.5%	
Net: Decrease		2 5.9%	1 9.2%	-	1 6.5%	- -	2 27.4%	-	-	-	-	1 10.6%	-	1 7.5%	1 4.0%	1 13.7%
Net: Increase + Stay the same		25 81.3%	8 90.8%	6 85.1%	11 73.8%	5 100.0%	4 57.8%	8 80.4%	12 80.7%	4 81.4%	4 100.0%	7 78.6%	9 89.8%	9 75.9%	20 80.1%	5 86.3%
Mean score		3.2	3.3	3.3	3.0	3.2	2.9	3.3	3.4	3.5	3.0	3.0	3.3	3.2	3.3	2.9



# Q15\_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

**SUMMARY TABLE** 

Base: All who recruit temporary agency workers in each job function

	Total	Greatly increase	Slightly increase	Stay the same	Slightly decrease	Greatly decrease	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
		Greatly increase	· ·	,	, , , , , , , , , , , , , , , , , , ,	,	-			-	
Accounting and financial services	54	-	5	40	2	1	6	5	3	45	3.0
	100.0%	-	9.1%	75.0%	3.4%	1.6%	10.9%	9.1%	5.0%	84.1%	
Construction	15	-	5	9	-	-	1	5	-	14	3.3
	100.0%	-	30.7%	62.9%	-	-	6.4%	30.7%	-	93.6%	
Drivers	26	-	2	18	3	1	2	2	4	20	2.9
	100.0%	-	7.4%	70.6%	11.0%	3.6%	7.3%	7.4%	14.7%	78.0%	
Education	13	-	1	7	2	2	1	1	4	8	2.6
	100.0%	-	7.3%	53.4%	16.2%	15.2%	8.0%	7.3%	31.3%	60.7%	
Engineering & technical	35	1	10	17		1	6	11	1	28	3.4
Engineering & technical	100.0%	2.8%	29.5%	48.6%	-	2.5%	16.6%	32.3%	2.5%	81.0%	3.4
For each an an emitted and Cintarian	0.4		2	47				2	0	40	0.0
Executive recruitment / interim management	24 100.0%	-	2 7.2%	17 69.4%	1 3.7%	1 3.6%	4 16.1%	2 7.2%	2 7.3%	18 76.6%	3.0
_					0.770						
Health & social care	14	-	4	8	-	1	1	4	1	12	3.1
	100.0%	-	26.7%	59.3%	-	7.0%	7.0%	26.7%	7.0%	86.0%	
Hospitality	18	3	2	11	2	-	1	5	2	15	3.3
	100.0%	14.9%	10.4%	58.8%	10.5%	-	5.5%	25.3%	10.5%	84.1%	
Industrial	38	2	10	20	3	-	2	12	3	32	3.3
	100.0%	4.8%	27.0%	54.1%	9.1%	-	4.9%	31.8%	9.1%	86.0%	
Legal & HR	28	-	1	22	-	1	4	1	1	23	3.0
	100.0%	-	3.1%	80.0%	-	3.1%	13.8%	3.1%	3.1%	83.1%	
Life sciences	3	_	1	_	1	_	1	1	1	1	3.0
End dolonocd	100.0%	-	32.9%	-	33.2%	-	33.9%	32.9%	33.2%	32.9%	0.0
Marketing, media & creative	23		3	16			5	3		18	3.1
ivial ketting, media & creative	100.0%	-	11.4%	67.4%	-	-	21.2%	11.4%	- -	78.8%	3.1
		_			_	_			_		
Office professionals	70 100.0%	2 2.7%	7 10.6%	46 66.2%	5 6.7%	3 4.0%	7 9.8%	9 13.3%	7 10.7%	55 79.4%	3.0
	100.078	2.1 /0	10.076	00.2 /6	0.7 /6	4.078	9.076	13.376	10.7 /6	79.476	
Sales & retail	29	1	3	20	1	1	4	4	2	24	3.1
	100.0%	3.2%	10.2%	67.2%	2.9%	2.9%	13.5%	13.3%	5.9%	80.6%	
Technology	31	-	8	18	-	1	4	8	1	26	3.2
	100.0%	-	25.0%	59.5%	-	2.8%	12.7%	25.0%	2.8%	84.5%	
Average (response based including	421	8	63	270	19	12	48	71	31	342	3.1
bases)	100.0%	2.0%	14.9%	64.3%	4.6%	2.8%	11.4%	16.9%	7.4%	81.2%	



## Q15\_SUM. Average across all sectors

### **SUMMARY TABLE**

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ON				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	c	d	е	f	g	h	i	j '	k	I	m	n
Unweighted Total		427	131	134	162	62	105	131	193	62	67	105	159	163	341	86
Weighted Total		421 100.0%	125 100.0%	134 100.0%	161 100.0%	58 100.0%	101 100.0%	124 100.0%	185 100.0%	61 100.0%	76 100.0%	109 100.0%	153 100.0%	158 100.0%	341 100.0%	80 100.0%
Greatly increase	(5)	8 2.0%	6 4.4% b	-	3 1.7%	-	4 3.7%	2 1.4%	4 1.9%	2 3.0%	1 1.3%	-	5 3.0%	4 2.3%	8 2.4%	-
Slightly increase	(4)	63 14.9%	25 20.3% b	12 9.2%	25 15.6%	10 16.4% i	12 11.7% i	32 25.4% ei	40 21.4% ei	8 13.3% i	2 2.4%	24 22.1% I	21 13.5%	18 11.4%	56 16.3%	7 8.9%
Stay the same	(3)	270 64.3%	83 66.1%	90 67.0%	98 60.7%	37 63.6%	62 61.5%	67 53.8%	100 54.2%	33 54.9%	71 93.0% defgh	75 68.8%	100 65.2%	96 60.3%	207 60.7%	64 79.9% m
Slightly decrease	(2)	19 4.6%	5 4.4%	6 4.3%	8 5.0%	4 6.7%	4 3.7%	4 3.0%	9 5.0%	6 9.1%	2 3.2%	2 1.8%	10 6.6%	7 4.7%	17 4.8%	3 3.6%
Greatly decrease	(1)	12 2.8%	6 4.8%	2 1.5%	4 2.4%	1 1.6%	8 7.9% fgi	1 .8%	3 1.5%	2 3.1%	- -	-	5 3.2%	7 4.4% j	6 1.7%	6 7.6% m
Don't know		48 11.4%	- -	24 18.1% a	23 14.6% a	7 11.6% i	12 11.4% i	19 15.6% i	29 15.9% i	10 16.6% i	-	8 7.3%	13 8.4%	27 16.9% jk	48 14.0% n	-
NETS																
Net: Increase		71 16.9%	31 24.7% b	12 9.2%	28 17.3% b	10 16.4% i	16 15.4% i	33 26.8% ei	43 23.4% i	10 16.2% i	3 3.8%	24 22.1%	25 16.6%	22 13.7%	64 18.8% n	7 8.9%
Net: Decrease		31 7.4%	12 9.2%	8 5.8%	12 7.4%	5 8.4%	12 11.6% f	5 3.8%	12 6.5%	7 12.2% f	2 3.2%	2 1.8%	15 9.8% j	14 9.0% j	22 6.5%	9 11.2%
Net: Increase + Stay the same		342 81.2%	114 90.8% bc	102 76.2%	126 78.0%	47 80.0%	78 77.0%	100 80.6%	143 77.5%	43 71.2%	74 96.8% defgh	99 90.9% kl	126 81.8%	117 74.0%	271 79.5%	71 88.8% m
Mean score		3.1	3.2	3.0	3.1	3.1	3.0	3.3 dehi	3.2 ei	3.0	3.0	3.2 I	3.1	3.0	3.2 n	2.9



### Q15\_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

## Accounting and financial services Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		54	17	19	18	6	17	17	24	7	7	11	16	27	45	9
Weighted Total		54 100.0%	16 100.0%	20 100.0%	18 100.0%	6 100.0%	16 100.0%	16 100.0%	23 100.0%	7 100.0%	9 100.0%	11 100.0%	16 100.0%	27 100.0%	45 100.0%	8 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	
Slightly increase	(4)	5 9.1%	2 12.7%	-	3 15.9%	- -	2 12.4%	2 11.1%	3 12.5%	1 15.7%	-	2 15.7%	1 6.1%	2 8.0%	5 10.8%	
Stay the same	(3)	40 75.0%	12 76.1%	16 80.7%	12 67.7%	5 83.2%	11 65.1%	12 76.3%	16 70.4%	4 56.4%	9 100.0%	9 75.6%	13 81.0%	19 71.2%	33 72.2%	8 89.8%
Slightly decrease	(2)	2 3.4%	1 5.8%	1 4.6%	-	- -	2 11.2%		-	-		-	-	2 6.9%	2 4.0%	
Greatly decrease	(1)	1 1.6%	1 5.4%	-	-	-	1 5.2%	-	-	-	-	-	-	1 3.2%	-	1 10.2%
Don't know		6 10.9%	-	3 14.7%	3 16.4%	1 16.8%	1 6.1%	2 12.6%	4 17.1%	2 27.9%	-	1 8.7%	2 13.0%	3 10.7%	6 13.0%	-
NETS																
Net: Increase		5 9.1%	2 12.7%	-	3 15.9%	-	2 12.4%	2 11.1%	3 12.5%	1 15.7%	-	2 15.7%	1 6.1%	2 8.0%	5 10.8%	
Net: Decrease		3 5.0%	2 11.2%	1 4.6%	-	-	3 16.4%	-	-	-	-	-	-	3 10.1%	2 4.0%	1 10.2%
Net: Increase + Stay the same		45 84.1%	14 88.8%	16 80.7%	15 83.6%	5 83.2%	13 77.5%	14 87.4%	19 82.9%	5 72.1%	9 100.0%	10 91.3%	14 87.0%	21 79.2%	38 83.0%	8 89.8%
Mean score		3.0	3.0	2.9	3.2	3.0	2.9	3.1	3.2	3.2	3.0	3.2	3.1	2.9	3.1	2.8



# Q15\_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

### Construction

Base: All who recruit temporary agency workers in each job function

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		15	5	3	7	4	2	2	6	4	3	5	5	5	13	2
Weighted Total		15 100.0%	5 100.0%	3 100.0%	7 100.0%	4 100.0%	2 100.0%	2 100.0%	6 100.0%	4 100.0%	4 100.0%	5 100.0%	5 100.0%	5 100.0%	13 100.0%	2 100.0%
Greatly increase	(5)		-	-	-		-	-	-	-	-	-	- -	-	-	-
Slightly increase	(4)	5 30.7%	1 18.6%	1 33.0%	3 38.0%	2 48.6%	-	2 100.0%	3 50.0%	1 24.2%		2 32.5%	2 39.7%	1 19.4%	4 28.3%	1 48.1%
Stay the same	(3)	9 62.9%	4 81.4%	1 32.6%	5 62.0%	1 26.0%	2 100.0%	-	3 50.0%	3 75.8%	4 100.0%	4 67.5%	3 60.3%	3 60.5%	9 64.4%	1 51.9%
Slightly decrease	(2)			-	-		-	-	-	-	-	-	-		-	-
Greatly decrease	(1)	-	-	-	-		-	-	-	-	-	-	-	-	-	-
Don't know		1 6.4%	-	1 34.4%	-	1 25.4%	-	-	-	-	-	-	-	1 20.2%	1 7.3%	-
NETS																
Net: Increase		5 30.7%	1 18.6%	1 33.0%	3 38.0%	2 48.6%	-	2 100.0%	3 50.0%	1 24.2%	-	2 32.5%	2 39.7%	1 19.4%	4 28.3%	1 48.1%
Net: Decrease				-	-		-	-	-	-	-	-	-		-	-
Net: Increase + Stay the same		14 93.6%	5 100.0%	2 65.6%	7 100.0%	3 74.6%	2 100.0%	2 100.0%	6 100.0%	4 100.0%	4 100.0%	5 100.0%	5 100.0%	4 79.8%	12 92.7%	2 100.0%
Mean score		3.3	3.2	3.5	3.4	3.7	3.0	4.0	3.5	3.2	3.0	3.3	3.4	3.2	3.3	3.5



# Q15\_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

### **Drivers**

Base: All who recruit temporary agency workers in each job function

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		26	10	8	8	5	8	7	8	1	5	4	13	9	21	5
Weighted Total		26 100.0%	10 100.0%	8 100.0%	9 100.0%	5 100.0%	8 100.0%	7 100.0%	8 100.0%	1 100.0%	6 100.0%	5 100.0%	12 100.0%	9 100.0%	21 100.0%	5 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	- -	-	-	-	- -	-	-	-
Slightly increase	(4)	2 7.4%	1 8.8%	-	1 12.5%	- -	1 13.6%	1 13.0%	1 11.3%	-		1 22.3%	1 6.8%		1 5.0%	1 18.3%
Stay the same	(3)	18 70.6%	8 80.9%	5 62.2%	6 66.5%	3 60.2%	5 62.0%	5 71.8%	6 75.5%	1 100.0%	5 84.9%	4 77.7%	8 63.5%	7 76.9%	15 72.9%	3 60.1%
Slightly decrease	(2)	3 11.0%	1 10.3%	1 13.1%	1 9.9%	1 20.4%	1 12.9%	-	-	-	1 15.1%	-	2 14.9%	1 11.5%	2 8.7%	1 21.7%
Greatly decrease	(1)	1 3.6%	-	-	1 11.1%	1 19.4%	-	-	-	-	-	-	1 7.6%		1 4.5%	
Don't know		2 7.3%		2 24.6%	-	-	1 11.4%	1 15.2%	1 13.2%	-	-	-	1 7.2%	1 11.6%	2 8.9%	
NETS																
Net: Increase		2 7.4%	1 8.8%	-	1 12.5%	-	1 13.6%	1 13.0%	1 11.3%	-	-	1 22.3%	1 6.8%		1 5.0%	1 18.3%
Net: Decrease		4 14.7%	1 10.3%	1 13.1%	2 21.0%	2 39.8%	1 12.9%	-	-	-	1 15.1%	-	3 22.5%	1 11.5%	3 13.1%	1 21.7%
Net: Increase + Stay the same		20 78.0%	9 89.7%	5 62.2%	7 79.0%	3 60.2%	6 75.6%	6 84.8%	7 86.8%	1 100.0%	5 84.9%	5 100.0%	9 70.3%	7 76.9%	17 77.9%	4 78.3%
Mean score		2.9	3.0	2.8	2.8	2.4	3.0	3.2	3.1	3.0	2.8	3.2	2.8	2.9	2.9	3.0



# Q15\_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

### Education

Base: All who recruit temporary agency workers in each job function

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	1	5	6	3	3	3	4	1	2	3	6	3	10	2
Weighted Total		13 100.0%	1 100.0%	5 100.0%	7 100.0%	3 100.0%	3 100.0%	3 100.0%	4 100.0%	1 100.0%	3 100.0%	4 100.0%	6 100.0%	3 100.0%	11 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-		-	
Slightly increase	(4)	1 7.3%	-	-	1 13.9%	1 31.0%	-	-	-	-	-	-	1 15.3%		-	1 47.0%
Stay the same	(3)	7 53.4%	1 100.0%	4 80.8%	2 26.2%	-	1 34.0%	3 100.0%	3 75.2%	-	3 100.0%	2 45.7%	4 67.9%	1 33.3%	6 53.5%	1 53.0%
Slightly decrease	(2)	2 16.2%		1 19.2%	1 15.9%	2 69.0%	-	-	-	-	-	1 27.8%	-	1 34.8%	2 19.2%	-
Greatly decrease	(1)	2 15.2%		-	2 28.9%	-	1 33.0%	-	1 24.8%	1 100.0%		-	1 16.8%	1 31.9%	2 17.9%	-
Don't know		1 8.0%	-	-	1 15.2%	-	1 33.0%	-	-	-	-	1 26.5%	-		1 9.4%	
NETS																
Net: Increase		1 7.3%		-	1 13.9%	1 31.0%	-	-	-	-		-	1 15.3%		-	1 47.0%
Net: Decrease		4 31.3%	-	1 19.2%	3 44.8%	2 69.0%	1 33.0%	-	1 24.8%	1 100.0%	-	1 27.8%	1 16.8%	2 66.7%	4 37.1%	
Net: Increase + Stay the same		8 60.7%	1 100.0%	4 80.8%	3 40.0%	1 31.0%	1 34.0%	3 100.0%	3 75.2%	-	3 100.0%	2 45.7%	5 83.2%	1 33.3%	6 53.5%	2 100.0%
Mean score		2.6	3.0	2.8	2.3	2.6	2.0	3.0	2.5	1.0	3.0	2.6	2.8	2.0	2.4	3.5



### Q15\_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Engineering & technical
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		36	11	11	14	4	6	14	19	5	7	9	17	10	29	7
Weighted Total		35 100.0%	10 100.0%	11 100.0%	14 100.0%	4 100.0%	6 100.0%	13 100.0%	18 100.0%	5 100.0%	7 100.0%	9 100.0%	16 100.0%	9 100.0%	29 100.0%	6 100.0%
Greatly increase	(5)	1 2.8%	-	-	1 7.0%	-	1 17.3%	-	-	-	-	-	1 6.1%	-	1 3.4%	-
Slightly increase	(4)	10 29.5%	5 46.2%	3 25.5%	3 20.4%	1 25.4%	2 34.7%	6 41.2%	7 36.2%	1 22.3%	1 11.3%	3 29.4%	5 29.3%	3 30.0%	9 29.9%	2 27.7%
Stay the same	(3)	17 48.6%	5 45.5%	4 38.6%	8 58.6%	2 48.1%	1 17.2%	6 43.5%	8 42.1%	2 38.2%	7 88.7%	7 70.6%	8 46.5%	3 30.4%	13 46.5%	4 58.5%
Slightly decrease	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	1 2.5%	1 8.4%	-	-	-	1 15.1%	-	-	-	-	-	-	1 9.1%	-	1 13.8%
Don't know		6 16.6%	-	4 35.9%	2 14.0%	1 26.5%	1 15.7%	2 15.3%	4 21.7%	2 39.6%	-	-	3 18.1%	3 30.4%	6 20.2%	-
NETS																
Net: Increase		11 32.3%	5 46.2%	3 25.5%	4 27.4%	1 25.4%	3 52.0%	6 41.2%	7 36.2%	1 22.3%	1 11.3%	3 29.4%	6 35.4%	3 30.0%	10 33.3%	2 27.7%
Net: Decrease		1 2.5%	1 8.4%	-	-	-	1 15.1%	-	-	-	-	-	-	1 9.1%	-	1 13.8%
Net: Increase + Stay the same		28 81.0%	9 91.6%	7 64.1%	12 86.0%	3 73.5%	4 69.2%	11 84.7%	14 78.3%	3 60.4%	7 100.0%	9 100.0%	13 81.9%	6 60.4%	23 79.8%	5 86.2%
Mean score		3.4	3.3	3.4	3.4	3.3	3.5	3.5	3.5	3.4	3.1	3.3	3.5	3.2	3.5	3.0



## Q15\_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

## Executive recruitment / interim management Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		25	8	8	9	3	7	8	13	5	2	7	8	10	17	8
Weighted Total		24 100.0%	7 100.0%	8 100.0%	8 100.0%	3 100.0%	7 100.0%	8 100.0%	12 100.0%	5 100.0%	2 100.0%	7 100.0%	8 100.0%	9 100.0%	16 100.0%	8 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 7.2%	1 11.6%	-	1 10.4%	-	-	2 22.7%	2 14.1%	-	-	1 12.7%	- -	1 9.3%	2 10.5%	-
Stay the same	(3)	17 69.4%	6 76.9%	6 75.9%	5 56.3%	2 64.8%	5 72.7%	5 64.3%	8 63.1%	3 61.2%	2 100.0%	5 72.8%	8 100.0%	4 40.7%	10 60.5%	7 88.6%
Slightly decrease	(2)	1 3.7%	-	-	1 10.7%	- -	-	-	1 7.3%	1 19.4%	-	-	-	1 9.7%	1 5.5%	-
Greatly decrease	(1)	1 3.6%	1 11.5%	-	-	- -	1 12.6%	-	-	-	-	-	-	1 9.3%	-	1 11.4%
Don't know		4 16.1%	-	2 24.1%	2 22.6%	1 35.2%	1 14.7%	1 13.0%	2 15.4%	1 19.4%	-	1 14.5%	-	3 30.9%	4 23.5%	-
NETS																
Net: Increase		2 7.2%	1 11.6%	-	1 10.4%		-	2 22.7%	2 14.1%	-	-	1 12.7%	-	1 9.3%	2 10.5%	-
Net: Decrease		2 7.3%	1 11.5%	-	1 10.7%	- -	1 12.6%	-	1 7.3%	1 19.4%	-	-	- -	2 19.0%	1 5.5%	1 11.4%
Net: Increase + Stay the same		18 76.6%	7 88.5%	6 75.9%	6 66.7%	2 64.8%	5 72.7%	7 87.0%	9 77.2%	3 61.2%	2 100.0%	6 85.5%	8 100.0%	5 50.0%	12 71.0%	7 88.6%
Mean score		3.0	2.9	3.0	3.0	3.0	2.7	3.3	3.1	2.8	3.0	3.1	3.0	2.7	3.1	2.8



# Q15\_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

### Health & social care

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		14	4	6	4	3	2	6	6	-	3	4	4	6	12	2
Weighted Total		14 100.0%	4 100.0%	6 100.0%	4 100.0%	3 100.0%	2 100.0%	6 100.0%	6 100.0%	-	4 100.0%	5 100.0%	4 100.0%	6 100.0%	12 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	4 26.7%	2 49.9%	1 16.4%	1 19.6%	-	1 48.3%	2 32.5%	2 32.5%	-	1 28.5%	2 40.7%	1 24.6%	1 17.0%	4 31.1%	-
Stay the same	(3)	8 59.3%	2 50.1%	3 49.3%	4 80.4%	3 100.0%	1 51.7%	2 32.5%	2 32.5%	-	3 71.5%	3 59.3%	2 49.8%	4 65.7%	6 52.7%	2 100.0%
Slightly decrease	(2)	- -	-	-	-	-	-	-	-		-	-	- -	-	-	-
Greatly decrease	(1)	1 7.0%	-	1 17.1%	-	- -	-	1 17.5%	1 17.5%	-	-	-	1 25.6%	-	1 8.1%	-
Don't know		1 7.0%	-	1 17.1%	-	-	-	1 17.5%	1 17.5%	-	-	-	-	1 17.4%	1 8.1%	-
NETS																
Net: Increase		4 26.7%	2 49.9%	1 16.4%	1 19.6%	- -	1 48.3%	2 32.5%	2 32.5%	-	1 28.5%	2 40.7%	1 24.6%	1 17.0%	4 31.1%	-
Net: Decrease		1 7.0%	-	1 17.1%	-	-	-	1 17.5%	1 17.5%	-	-	-	1 25.6%	-	1 8.1%	-
Net: Increase + Stay the same		12 86.0%	4 100.0%	4 65.8%	4 100.0%	3 100.0%	2 100.0%	4 64.9%	4 64.9%		4 100.0%	5 100.0%	3 74.4%	5 82.6%	10 83.7%	2 100.0%
Mean score		3.1	3.5	2.8	3.2	3.0	3.5	3.0	3.0	-	3.3	3.4	2.7	3.2	3.2	3.0



### Q15\_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Hospitality
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		18	7	6	5	1	2	6	8	2	7	3	7	8	15	3
Weighted Total		18 100.0%	7 100.0%	6 100.0%	5 100.0%	1 100.0%	2 100.0%	5 100.0%	7 100.0%	2 100.0%	8 100.0%	4 100.0%	7 100.0%	8 100.0%	15 100.0%	3 100.0%
Greatly increase	(5)	3 14.9%	3 41.4%	-	-	-	-	2 31.8%	2 23.5%	-	1 12.6%	-	-	3 35.4%	3 17.7%	-
Slightly increase	(4)	2 10.4%	-	-	2 35.2%	1 100.0%	-	1 16.2%	1 12.0%	-	-	1 24.2%	1 14.7%		2 12.3%	-
Stay the same	(3)	11 58.8%	3 43.1%	5 84.2%	3 48.1%	- -	2 100.0%	2 33.4%	2 24.7%	-	7 87.4%	3 75.8%	5 70.7%	3 39.9%	8 51.1%	3 100.0%
Slightly decrease	(2)	2 10.5%	1 15.5%	-	1 16.6%	- -	-	-	2 26.2%	2 100.0%	-	-	1 14.5%	1 11.7%	2 12.4%	-
Greatly decrease	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		1 5.5%	-	1 15.8%	-	- -	-	1 18.5%	1 13.7%	-	-	-	-	1 13.0%	1 6.5%	-
NETS																
Net: Increase		5 25.3%	3 41.4%	-	2 35.2%	1 100.0%	-	3 48.0%	3 35.4%	-	1 12.6%	1 24.2%	1 14.7%	3 35.4%	5 30.0%	-
Net: Decrease		2 10.5%	1 15.5%	-	1 16.6%	- -	-	-	2 26.2%	2 100.0%	-	-	1 14.5%	1 11.7%	2 12.4%	-
Net: Increase + Stay the same		15 84.1%	6 84.5%	5 84.2%	5 83.4%	1 100.0%	2 100.0%	4 81.5%	4 60.1%	-	8 100.0%	4 100.0%	6 85.5%	6 75.3%	13 81.1%	3 100.0%
Mean score		3.3	3.7	3.0	3.2	4.0	3.0	4.0	3.4	2.0	3.3	3.2	3.0	3.7	3.4	3.0



# Q15\_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

### Industrial

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*	m	*n
Unweighted Total		40	16	11	13	9	14	8	12	4	5	11	20	9	31	9
Weighted Total		38 100.0%	15 100.0%	10 100.0%	13 100.0%	8 100.0%	13 100.0%	7 100.0%	11 100.0%	4 100.0%	5 100.0%	11 100.0%	18 100.0%	8 100.0%	30 100.0%	8 100.0%
Greatly increase	(5)	2 4.8%	1 6.3%	-	1 7.0%	-	1 6.9%	-	1 8.2%	1 24.7%	-	-	2 10.1%	-	2 6.1%	
Slightly increase	(4)	10 27.0%	6 37.9%	4 36.8%	1 6.8%	3 34.6%	2 13.8%	5 74.1%	5 49.5%	-	-	5 42.8%	5 25.2%	1 10.0%	8 28.5%	2 21.6%
Stay the same	(3)	20 54.1%	7 50.4%	4 36.4%	9 72.6%	4 43.1%	10 72.6%	2 25.9%	4 34.1%	2 50.6%	3 67.5%	6 57.2%	7 40.8%	7 78.6%	14 47.6%	6 78.4%
Slightly decrease	(2)	3 9.1%	1 5.4%	1 8.8%	2 13.6%	1 10.8%	-	-	1 8.2%	1 24.7%	2 32.5%	-	3 19.0%	-	3 11.6%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		2 4.9%	-	2 18.0%	-	1 11.5%	1 6.7%	-	-	-	-	-	1 5.0%	1 11.4%	2 6.3%	
NETS																
Net: Increase		12 31.8%	6 44.2%	4 36.8%	2 13.8%	3 34.6%	3 20.7%	5 74.1%	6 57.7%	1 24.7%	-	5 42.8%	6 35.2%	1 10.0%	10 34.6%	2 21.6%
Net: Decrease		3 9.1%	1 5.4%	1 8.8%	2 13.6%	1 10.8%	-	-	1 8.2%	1 24.7%	2 32.5%	-	3 19.0%	-	3 11.6%	
Net: Increase + Stay the same		32 86.0%	14 94.6%	8 73.1%	11 86.4%	7 77.7%	12 93.3%	7 100.0%	10 91.8%	3 75.3%	3 67.5%	11 100.0%	14 76.0%	8 88.6%	24 82.2%	8 100.0%
Mean score		3.3	3.5	3.3	3.1	3.3	3.3	3.7	3.6	3.2	2.7	3.4	3.3	3.1	3.3	3.2



### Q15\_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

**Legal & HR**Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		29	5	11	13	4	10	7	13	6	2	6	8	15	21	8
Weighted Total		28 100.0%	5 100.0%	11 100.0%	12 100.0%	4 100.0%	10 100.0%	7 100.0%	12 100.0%	6 100.0%	2 100.0%	6 100.0%	8 100.0%	14 100.0%	20 100.0%	8 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	1 3.1%	-	-	1 7.1%	-	-	1 12.9%	1 7.1%	-	-	1 15.1%	-	-	1 4.3%	-
Stay the same	(3)	22 80.0%	4 81.9%	9 82.2%	9 77.4%	4 100.0%	8 81.0%	4 58.1%	9 69.6%	5 83.7%	2 100.0%	4 67.5%	8 100.0%	11 73.8%	16 76.7%	7 88.8%
Slightly decrease	(2)	- -		-	-	-	-	-	-	-	-	-	-	-	-	
Greatly decrease	(1)	1 3.1%	1 18.1%	-	-	-	1 8.8%	-	-	-	-	-	-	1 6.0%	-	1 11.2%
Don't know		4 13.8%	-	2 17.8%	2 15.5%	-	1 10.2%	2 29.0%	3 23.3%	1 16.3%	-	1 17.3%	-	3 20.1%	4 19.0%	
NETS																
Net: Increase		1 3.1%		-	1 7.1%	-	-	1 12.9%	1 7.1%	-	-	1 15.1%	-	-	1 4.3%	-
Net: Decrease		1 3.1%	1 18.1%	-	-	-	1 8.8%	-	-	-	-	-	-	1 6.0%	-	1 11.2%
Net: Increase + Stay the same		23 83.1%	4 81.9%	9 82.2%	10 84.5%	4 100.0%	8 81.0%	5 71.0%	9 76.7%	5 83.7%	2 100.0%	5 82.7%	8 100.0%	11 73.8%	16 81.0%	7 88.8%
Mean score		3.0	2.6	3.0	3.1	3.0	2.8	3.2	3.1	3.0	3.0	3.2	3.0	2.8	3.1	2.8



# Q15\_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

### Life sciences

Base: All who recruit temporary agency workers in each job function

			WAVE			REG	ION	_			SIZE		SECT	OR
		F-4-1	J 0047	NI = eth	NAC all a se al a	South excluding	South including	Landan	Other	0.40	50.040	050	Driverte	D. J. II.
Significance Level: 95%	'	Total	January 2017 *a	North *b	Midlands *c	London *d	London *e	London *f	Other *g	0-49 *h	50-249 *i	250+ *i	Private *k	Public *I
			a	Б	C		e	'	y	"		J	K	'
Unweighted Total		3	3	-	-	2	3	1	-	2	-	1	2	1
Weighted Total		3	3	-	-	2	3	1	-	2	-	1	2	1
	10	00.0%	100.0%	-	-	100.0%	100.0%	100.0%	-	100.0%	-	100.0%	100.0%	100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	1	1	-	-	1	1	-	-	1	-	-	1	-
	3	32.9%	32.9%	-	-	49.8%	32.9%	-	-	49.8%	-	-	49.2%	-
Stay the same	(3)	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly decrease	(2)	1	1	-	-	1	1	-	-	1	-	-	-	1
	3	33.2%	33.2%	-	-	50.2%	33.2%	-	-	50.2%	-	-	-	100.0%
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1	1	-	-	-	1	1	-	-	-	1	1	-
	3	33.9%	33.9%	-	-	-	33.9%	100.0%	-	-	-	100.0%	50.8%	-
NETS														
Net: Increase		1	1	-	_	1	1	-	_	1	-	-	1	-
	3	32.9%	32.9%	-	-	49.8%	32.9%	-	-	49.8%	-	-	49.2%	-
Net: Decrease		1	1	-	_	1	1	-	-	1	-	-	_	1
	3	33.2%	33.2%	-	-	50.2%	33.2%	-	-	50.2%	-	-	-	100.0%
Net: Increase + Stay the same		1	1	-	_	1	1	-	-	1	-	-	1	-
,	3	32.9%	32.9%	-	-	49.8%	32.9%	-	-	49.8%	-	-	49.2%	-
Mean score		3.0	3.0	-	-	3.0	3.0	-	-	3.0	-	-	4.0	2.0

Columns Tested: b,c,d,e,f,g - h,i,j - k,l



### Q15\_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

## Marketing, media & creative Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		10101	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m	*n
Unweighted Total		23	6	6	11	4	3	7	12	5	4	5	7	11	19	4
Weighted Total		23 100.0%	7 100.0%	6 100.0%	10 100.0%	4 100.0%	3 100.0%	7 100.0%	12 100.0%	6 100.0%	4 100.0%	5 100.0%	7 100.0%	11 100.0%	20 100.0%	4 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	3 11.4%	1 12.7%	-	2 17.5%	- -	-	2 26.4%	3 21.5%	1 15.9%	-	1 18.9%	- -	2 15.7%	3 13.5%	-
Stay the same	(3)	16 67.4%	6 87.3%	4 68.6%	5 53.4%	3 73.6%	2 64.9%	3 42.3%	7 54.3%	4 68.3%	4 100.0%	3 59.4%	6 85.5%	7 58.8%	12 61.4%	4 100.0%
Slightly decrease	(2)	- -	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	- -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		5 21.2%	-	2 31.4%	3 29.2%	1 26.4%	1 35.1%	2 31.3%	3 24.2%	1 15.9%	-	1 21.7%	1 14.5%	3 25.5%	5 25.1%	-
NETS																
Net: Increase		3 11.4%	1 12.7%	-	2 17.5%	- -	-	2 26.4%	3 21.5%	1 15.9%	-	1 18.9%	- -	2 15.7%	3 13.5%	-
Net: Decrease		-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		18 78.8%	7 100.0%	4 68.6%	7 70.8%	3 73.6%	2 64.9%	5 68.7%	9 75.8%	5 84.1%	4 100.0%	4 78.3%	6 85.5%	8 74.5%	15 74.9%	4 100.0%
Mean score		3.1	3.1	3.0	3.2	3.0	3.0	3.4	3.3	3.2	3.0	3.2	3.0	3.2	3.2	3.0



#### Q15\_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Office professionals
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		71	22	25	24	8	18	23	36	13	9	17	27	27	59	12
Weighted Total		70 100.0%	22 100.0%	25 100.0%	23 100.0%	7 100.0%	17 100.0%	22 100.0%	35 100.0%	13 100.0%	10 100.0%	17 100.0%	26 100.0%	27 100.0%	59 100.0%	11 100.0%
Greatly increase	(5)	2 2.7%	1 4.4%	-	1 3.9%	-	1 5.6%	-	1 2.5%	1 6.7%	-	-	1 3.5%	1 3.5%	2 3.2%	
Slightly increase	(4)	7 10.6%	5 21.5%	1 3.9%	2 7.6%	1 13.0%	2 10.6%	4 16.3%	5 13.1%	1 7.9%	-	2 10.9%	2 7.4%	4 13.4%	7 12.6%	
Stay the same	(3)	46 66.2%	14 65.9%	18 72.8%	14 59.3%	5 74.0%	10 56.7%	13 60.6%	21 59.6%	8 58.1%	10 100.0%	14 83.2%	14 55.1%	18 66.0%	37 62.9%	9 83.4%
Slightly decrease	(2)	5 6.7%	1 4.2%	2 7.9%	2 7.8%	-	1 5.3%	2 9.0%	4 10.7%	2 13.5%	-	-	4 14.7%	1 3.4%	4 6.3%	1 8.9%
Greatly decrease	(1)	3 4.0%	1 4.0%	1 3.8%	1 4.3%	-	2 10.8%	-	1 2.7%	1 7.1%	-	-	2 7.6%	1 3.1%	2 3.3%	1 7.7%
Don't know		7 9.8%	-	3 11.5%	4 17.2%	1 13.0%	2 11.0%	3 14.2%	4 11.4%	1 6.7%	-	1 5.9%	3 11.7%	3 10.5%	7 11.7%	-
NETS																
Net: Increase		9 13.3%	6 25.9%	1 3.9%	3 11.4%	1 13.0%	3 16.1%	4 16.3%	6 15.6%	2 14.6%	-	2 10.9%	3 10.9%	5 17.0%	9 15.8%	
Net: Decrease		7 10.7%	2 8.2%	3 11.7%	3 12.0%	- -	3 16.1%	2 9.0%	5 13.4%	3 20.6%	-	-	6 22.3%	2 6.5%	6 9.6%	2 16.6%
Net: Increase + Stay the same		55 79.4%	20 91.8%	19 76.8%	17 70.8%	6 87.0%	13 72.9%	17 76.8%	27 75.3%	10 72.7%	10 100.0%	16 94.1%	17 66.0%	23 83.0%	46 78.7%	9 83.4%
Mean score		3.0	3.2	2.9	3.0	3.1	2.9	3.1	3.0	2.9	3.0	3.1	2.8	3.1	3.1	2.8



## Q15\_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		1014	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		29	9	8	12	3	6	10	13	3	7	9	10	10	22	7
Weighted Total		29 100.0%	8 100.0%	9 100.0%	12 100.0%	3 100.0%	6 100.0%	10 100.0%	13 100.0%	3 100.0%	8 100.0%	9 100.0%	10 100.0%	10 100.0%	23 100.0%	7 100.0%
Greatly increase	(5)	1 3.2%	1 11.1%	-	-	-	1 15.9%	-	-	-	-	-	1 9.2%	-	1 4.1%	-
Slightly increase	(4)	3 10.2%	-	1 11.9%	2 15.9%	- -	1 18.6%	1 9.0%	2 15.0%	1 35.1%	-	2 20.0%	-	1 11.1%	2 8.6%	1 15.7%
Stay the same	(3)	20 67.2%	6 68.3%	7 76.5%	7 60.0%	3 100.0%	2 33.4%	6 60.9%	7 54.7%	1 34.0%	8 100.0%	7 69.4%	8 80.2%	5 51.8%	15 66.1%	5 71.1%
Slightly decrease	(2)	1 2.9%	1 10.3%	-	-	-	-	1 8.9%	1 6.8%	-	-	-	-	1 8.8%	1 3.8%	-
Greatly decrease	(1)	1 2.9%	1 10.3%	-	-	- -	1 14.8%	-	-	-	-	-	-	1 8.8%	-	1 13.2%
Don't know		4 13.5%	-	1 11.6%	3 24.1%	-	1 17.2%	2 21.2%	3 23.4%	1 30.9%	-	1 10.5%	1 10.6%	2 19.5%	4 17.4%	-
NETS																
Net: Increase		4 13.3%	1 11.1%	1 11.9%	2 15.9%	- -	2 34.5%	1 9.0%	2 15.0%	1 35.1%	-	2 20.0%	1 9.2%	1 11.1%	3 12.7%	1 15.7%
Net: Decrease		2 5.9%	2 20.7%	-	-	-	1 14.8%	1 8.9%	1 6.8%	-		-	-	2 17.6%	1 3.8%	1 13.2%
Net: Increase + Stay the same		24 80.6%	7 79.3%	8 88.4%	9 75.9%	3 100.0%	4 67.9%	7 69.9%	9 69.7%	2 69.1%	8 100.0%	8 89.5%	9 89.4%	6 62.9%	18 78.8%	6 86.8%
Mean score		3.1	2.9	3.1	3.2	3.0	3.3	3.0	3.1	3.5	3.0	3.2	3.2	2.8	3.2	2.9



#### Q15\_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

**Technology**Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		32	10	7	15	5	7	11	16	5	4	9	11	12	25	7
Weighted Total		31 100.0%	9 100.0%	7 100.0%	15 100.0%	5 100.0%	7 100.0%	11 100.0%	15 100.0%	5 100.0%	4 100.0%	9 100.0%	10 100.0%	11 100.0%	25 100.0%	6 100.0%
Greatly increase	(5)	-	-	-	-	-	-	-	-				-		-	-
Slightly increase	(4)	8 25.0%	3 31.6%	2 28.5%	3 19.3%	1 21.1%	1 16.0%	4 35.0%	6 37.3%	2 42.3%	-	2 20.5%	3 28.4%	3 25.5%	8 31.3%	-
Stay the same	(3)	18 59.5%	6 59.2%	4 56.5%	9 61.0%	4 78.9%	4 56.3%	5 45.5%	7 43.5%	2 39.1%	4 100.0%	6 68.7%	6 61.4%	6 50.4%	13 52.7%	5 86.3%
Slightly decrease	(2)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	1 2.8%	1 9.2%	-	-	-	1 12.8%	-	-	-	-	-	- -	1 7.5%	-	1 13.7%
Don't know		4 12.7%	-	1 14.9%	3 19.6%	- -	1 14.8%	2 19.6%	3 19.3%	1 18.6%	-	1 10.8%	1 10.2%	2 16.6%	4 16.0%	-
NETS																
Net: Increase		8 25.0%	3 31.6%	2 28.5%	3 19.3%	1 21.1%	1 16.0%	4 35.0%	6 37.3%	2 42.3%	-	2 20.5%	3 28.4%	3 25.5%	8 31.3%	-
Net: Decrease		1 2.8%	1 9.2%	-	-	- -	1 12.8%	-	-	-	-	-	-	1 7.5%	-	1 13.7%
Net: Increase + Stay the same		26 84.5%	8 90.8%	6 85.1%	12 80.4%	5 100.0%	5 72.4%	8 80.4%	12 80.7%	4 81.4%	4 100.0%	8 89.2%	9 89.8%	9 75.9%	21 84.0%	5 86.3%
Mean score		3.2	3.1	3.3	3.2	3.2	2.9	3.4	3.5	3.5	3.0	3.2	3.3	3.1	3.4	2.7



# Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles? Base: All who recruit temporary agency workers in each job function

			WAVE				REGI	ON	_			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total	149	51	46	52	25	38	41	65	24	21	40	64	45	116	33
Weighted Total	145 100.0%	49 100.0%	46 100.0%	50 100.0%	24 100.0%	37 100.0%	39 100.0%	63 100.0%	24 100.0%	22 100.0%	39 100.0%	61 100.0%	45 100.0%	114 100.0%	30 100.0%
Accounting and financial services	3 6.5%	2 10.8%	-	2 9.9%	1 15.8%	-	3 16.0%	3 11.3%	-	-	1 7.6%	-	3 9.8%	3 5.7%	1 10.7%
Construction	5 32.5%	2 42.3%	1 32.6%	2 25.9%	-	2 100.0%	2 100.0%	2 34.1%	-	1 28.7%	2 34.9%	2 43.0%	1 19.2%	5 37.1%	-
Drivers	8 30.8%	2 21.5%	2 25.3%	4 46.4%	3 62.4%	2 26.5%	1 14.3%	1 12.4%	-	2 34.4%	1 22.3%	4 31.2%	3 35.1%	7 32.9%	1 21.7%
Education	5 37.4%	1 100.0%	1 19.2%	3 43.5%	3 100.0%	-	1 31.2%	2 48.3%	1 100.0%	-	1 27.8%	2 29.7%	2 66.7%	4 35.7%	1 47.0%
Engineering & technical	10 29.2%	3 27.6%	3 25.0%	5 33.6%	-	2 33.0%	6 43.3%	7 37.0%	1 19.1%	2 21.7%	5 51.6%	5 27.8%	1 9.5%	9 32.6%	1 13.5%
Executive recruitment / interim management	3 11.4%	1 12.9%	-	2 21.2%	1 33.0%	-	1 11.4%	1 7.1%	-	1 44.2%	1 12.7%	1 12.2%	1 9.8%	1 5.3%	2 24.7%
Health & social care	3 20.5%	1 25.4%	-	2 43.0%	1 34.4%	-	1 15.3%	1 15.3%	-	1 28.5%	2 40.7%	-	1 18.2%	3 23.9%	-
Hospitality	7 40.8%	6 84.5%	-	2 35.2%	1 100.0%	-	3 64.0%	3 47.2%	-	3 37.2%	2 52.3%	3 40.8%	3 35.4%	7 42.2%	1 33.5%
Industrial	13 34.3%	6 43.6%	5 45.0%	2 15.2%	4 43.8%	6 42.9%	3 37.6%	3 25.2%	-	1 15.6%	4 33.4%	8 45.0%	1 12.8%	12 40.6%	1 10.9%
Legal & HR	3 9.8%	1 20.2%	-	2 14.5%	1 24.3%	-	1 12.9%	1 7.1%	-	1 43.9%	1 15.1%	1 12.0%	1 6.4%	1 4.3%	2 24.3%
Life sciences	2 66.8%	-	-	2 66.8%	-	-	1 49.8%	2 66.8%	1 100.0%	- -	1 49.8%	-	1 100.0%	2 100.0%	-
Marketing, media & creative	3 11.8%	1 14.2%	-	2 17.5%	1 24.8%	-	1 13.3%	1 7.1%		1 21.8%	1 18.9%	1 13.1%	1 8.1%	1 4.5%	2 52.0%
Office professionals	7 9.4%	2 8.9%	2 8.1%	3 11.4%	2 25.2%	2 11.6%	3 12.5%	3 7.7%	-	- -	3 16.1%	2 7.8%	2 6.8%	5 7.9%	2 17.4%
Sales & retail	6 19.8%	2 23.4%	1 11.3%	3 23.3%	1 33.7%	1 18.6%	2 19.0%	3 22.5%	1 34.0%	1 11.8%	2 19.7%	2 19.4%	2 20.3%	4 17.3%	2 28.7%



# Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles? Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total	149	51	46	52	25	38	41	65	24	21	40	64	45	116	33
Weighted Total	145 100.0%	49 100.0%	46 100.0%	50 100.0%	24 100.0%	37 100.0%	39 100.0%	63 100.0%	24 100.0%	22 100.0%	39 100.0%	61 100.0%	45 100.0%	114 100.0%	30 100.0%
Technology	6 18.6%	2 20.6%	1 14.8%	3 19.0%	1 20.0%	2 29.9%	1 8.3%	3 18.5%	2 40.7%	-	2 19.5%	-	4 34.6%	3 11.9%	3 44.9%
None	91 62.5%	28 55.8%	31 68.8%	32 63.3%	11 47.6%	22 60.3%	24 61.3%	42 67.0%	18 76.3%	15 69.8%	24 62.5%	37 61.5%	29 63.8%	69 59.9%	22 72.2%
Net: Any	54 37.5%	22 44.2%	14 31.2%	18 36.7%	13 52.4%	15 39.7%	15 38.7%	21 33.0%	6 23.7%	7 30.2%	15 37.5%	23 38.5%	16 36.2%	46 40.1%	8 27.8%



Q17\_SUM. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

#### **SUMMARY TABLE**

Base: All who recruit temporary agency workers

	Total	1 Not at all important	2	3	4	5 Very important	N/A	Net: Not important	Net: Important	Mean
Price/Costs of the workers	161	4	2	24	47	83	2	6	130	4.3
	100.0%	2.3%	1.2%	14.7%	29.3%	51.4%	1.1%	3.5%	80.7%	
Quality of service	161	2	1	14	35	109	-	3	144	4.5
	100.0%		.6%	8.8%	21.6%	67.8%	-	1.9%	89.4%	
Brand image of the agency	161	27	37	56	26	15	-	64	41	2.8
	100.0%		22.9%	34.8%	16.3%	9.1%	-	39.8%	25.3%	
Expertise of the agency, in terms of	161	5	5	25	51	76	-	9	127	4.2
regions and sectors covered	100.0%	2.9%	2.9%	15.3%	31.5%	47.4%	-	5.8%	78.9%	
Management information provided	161	11	16	44	52	37	2	28	88	3.5
	100.0%	7.1%	10.0%	27.2%	31.9%	22.8%	1.1%	17.1%	54.7%	
Membership of a trade of professional	161	30	23	42	34	32	-	53	67	3.1
organisation	100.0%	18.7%	14.1%	25.9%	21.3%	20.0%	-	32.8%	41.3%	
Other	161	2	-	-	6	16	138	2	22	4.4
	100.0%	1.1%	-	-	3.6%	10.0%	85.3%	1.1%	13.6%	



Q17\_1. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

#### Price/Costs of the workers

Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	c	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	4 2.3%	2 3.0%	2 3.8%	-	-	1 2.6%	2 4.3%	3 4.0%	1 3.5%	-	-	4 5.6%	-	2 1.4%	2 5.7%
2	(2)	2 1.2%	2 3.4%	-	-	-	-	-	1 1.4%	1 3.5%	1 3.9%	1 2.1%	1 1.4%	-	1 .8%	1 2.9%
3	(3)	24 14.7%	10 17.0%	7 13.9%	7 12.9%	8 27.3% fg	7 17.0%	3 6.5%	7 9.5%	4 14.0%	3 10.6%	8 16.0%	11 16.9%	5 10.2%	19 14.8%	5 14.1%
4	(4)	47 29.3%	15 26.3%	18 33.8%	14 27.9%	8 29.4%	12 29.4%	11 27.8%	20 29.2%	9 31.2%	7 29.6%	13 27.3%	22 32.3%	13 27.0%	37 28.8%	10 31.1%
5 Very important	(5)	83 51.4%	28 48.8%	25 46.6%	30 59.2%	12 43.3%	20 51.0%	23 57.0%	36 53.2%	13 47.8%	14 56.0%	26 54.6%	29 42.5%	29 60.7%	68 52.7%	15 46.2%
N/A		2 1.1%	1 1.5%	1 1.8%	-	- -	-	2 4.5%	2 2.7%	-	-	-	1 1.3%	1 2.1%	2 1.4%	-
NETS																
Net: Not important		6 3.5%	4 6.5%	2 3.8%	-	- -	1 2.6%	2 4.3%	4 5.4%	2 7.1%	1 3.9%	1 2.1%	5 7.0%	-	3 2.2%	3 8.6%
Net: Important		130 80.7%	43 75.1%	43 80.5%	44 87.1%	21 72.7%	32 80.4%	34 84.8%	56 82.4%	22 79.0%	21 85.5%	39 81.9%	50 74.8%	41 87.7%	105 81.5%	26 77.3%
Mean score		4.3	4.2	4.2	4.5	4.2	4.3	4.4	4.3	4.2	4.4	4.3	4.1	4.5 k	4.3	4.1



Q17\_2. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

**Quality of service**Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	ď	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	2 1.2%		2 3.8%	-	- -	1 2.6%	-	1 1.4%	1 3.5%	-	-	2 3.0%	-	1 .8%	1 3.1%
2	(2)	1 .6%	1 1.8%	-	-	1 3.5%	-	-	-	-	-	1 2.1%	-	-	1 .8%	-
3	(3)	14 8.8%	7 12.0%	3 5.3%	4 8.8%	3 9.6%	2 4.8%	4 9.4%	8 11.1%	4 13.6%	2 7.7%	7 14.0%	4 5.5%	4 8.2%	11 8.9%	3 8.2%
4	(4)	35 21.6%	10 17.4%	15 27.5%	10 19.9%	5 18.9%	10 24.7%	12 29.3%	17 24.3%	5 17.2%	3 12.1%	14 29.9% I	15 22.5%	6 11.9%	26 19.9%	9 27.8%
5 Very important	(5)	109 67.8%	39 68.8%	34 63.4%	36 71.2%	20 68.0%	27 67.9%	25 61.3%	43 63.1%	18 65.8%	20 80.2%	25 53.9%	46 69.1%	38 79.9% j	89 69.6%	20 61.0%
N/A		-		-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Not important		3 1.9%	1 1.8%	2 3.8%	-	1 3.5%	1 2.6%	-	1 1.4%	1 3.5%	-	1 2.1%	2 3.0%	-	2 1.6%	1 3.1%
Net: Important		144 89.4%	49 86.2%	49 91.0%	46 91.2%	25 86.9%	36 92.6%	37 90.6%	60 87.5%	23 82.9%	23 92.3%	40 83.9%	62 91.5%	43 91.8%	115 89.5%	30 88.7%
Mean score		4.5	4.5	4.5	4.6	4.5	4.6	4.5	4.5	4.4	4.7	4.4	4.5	4.7 j	4.6	4.4



Q17\_3. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Brand image of the agency Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	27 17.0%	9 16.0%	10 17.9%	9 17.1%	5 17.0%	7 17.5%	7 18.0%	13 19.0%	6 20.4%	3 10.6%	9 19.6%	13 19.6%	5 10.6%	16 12.7%	11 33.6% m
2	(2)	37 22.9%	10 17.2%	14 26.4%	13 25.5%	5 15.7%	10 24.4%	10 24.1%	15 21.2%	5 17.1%	8 33.1%	12 25.0%	20 30.4% I	5 9.9%	30 23.7%	7 19.7%
3	(3)	56 34.8%	24 41.6% b	13 23.7%	20 38.9%	13 43.8%	9 23.7%	17 41.7%	29 43.0% e	13 44.8%	5 19.5%	18 37.2%	23 33.8%	16 33.9%	47 36.8%	9 27.3%
4	(4)	26 16.3%	9 16.4% c	15 28.3% c	2 3.6%	5 16.6%	8 21.2%	6 13.8%	9 12.5%	3 10.6%	5 18.6%	4 8.1%	8 12.1%	14 30.5% jk	22 16.9%	5 14.0%
5 Very important	(5)	15 9.1%	5 8.8%	2 3.7%	8 15.0% b	2 6.9%	5 13.2%	1 2.4%	3 4.3%	2 7.1%	4 18.1%	5 10.1%	3 4.1%	7 15.1% k	13 10.0%	2 5.5%
N/A		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Not important		64 39.8%	19 33.2%	24 44.4%	22 42.5%	9 32.7%	16 42.0%	17 42.1%	28 40.2%	10 37.5%	11 43.8%	21 44.6% I	34 50.0% I	10 20.5%	47 36.4%	18 53.2%
Net: Important		41 25.3%	14 25.2%	17 32.0%	9 18.6%	7 23.5%	13 34.4% g	7 16.2%	12 16.8%	5 17.7%	9 36.7%	9 18.2%	11 16.2%	21 45.6% jk	34 26.9%	6 19.5%
Mean score		2.8	2.8	2.7	2.7	2.8	2.9	2.6	2.6	2.7	3.0	2.6	2.5	3.3 jk	2.9 n	2.4



Q17\_4. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Expertise of the agency, in terms of regions and sectors covered Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	5 2.9%	1 1.5%	2 3.8%	2 3.6%	1 3.0%	2 4.9%	-	1 1.4%	1 3.5%	1 3.8%	1 1.9%	4 5.7%	-	2 1.5%	3 8.4% m
2	(2)	5 2.9%	4 6.6%	1 1.7%		- -	-	2 4.4%	3 4.1%	1 3.5%	2 7.6%	2 4.2%	3 3.9%	-	5 3.6%	
3	(3)	25 15.3%	12 21.6%	6 11.3%	6 12.6%	8 27.3%	4 9.7%	6 15.4%	11 16.0%	5 16.9%	2 8.5%	9 18.4%	7 11.0%	9 18.5%	20 15.7%	5 14.1%
4	(4)	51 31.5%	19 33.3%	16 30.1%	16 30.9%	9 29.6%	12 31.7%	15 37.5%	24 35.2%	9 31.9%	6 23.2%	14 30.5%	22 32.4%	15 31.2%	39 30.4%	12 35.8%
5 Very important	(5)	76 47.4%	21 37.0%	28 53.1%	27 52.9%	12 40.0%	21 53.7%	17 42.8%	30 43.3%	12 44.1%	14 56.9%	21 45.0%	32 47.0%	24 50.3%	63 48.8%	14 41.7%
N/A		-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Not important		9 5.8%	5 8.1%	3 5.5%	2 3.6%	1 3.0%	2 4.9%	2 4.4%	4 5.5%	2 7.1%	3 11.4%	3 6.1%	7 9.7% I	-	7 5.2%	3 8.4%
Net: Important		127 78.9%	40 70.3%	45 83.2%	43 83.8%	20 69.6%	34 85.5%	33 80.2%	54 78.5%	21 76.0%	20 80.1%	36 75.5%	53 79.3%	38 81.5%	102 79.2%	26 77.6%
Mean score		4.2	4.0	4.3	4.3	4.0	4.3	4.2	4.1	4.1	4.2	4.1	4.1	4.3	4.2	4.0



Q17\_5. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Management information provided Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- rotai	a	b	C C	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	11 7.1%	5 8.6%	4 6.9%	3 5.6%	1 3.4%	3 7.8%	1 2.5%	5 7.1%	4 13.7%	3 10.2%	4 8.6%	5 7.1%	3 5.5%	9 6.7%	3 8.6%
2	(2)	16 10.0%	5 9.6%	6 11.0%	5 9.3%	4 12.8%	4 9.5%	6 13.8%	7 10.9%	2 6.6%	1 4.9%	5 9.8%	7 11.0%	4 8.6%	13 10.5%	3 8.2%
3	(3)	44 27.2%	17 29.8%	11 20.3%	16 31.5%	7 23.6%	5 12.4%	17 41.3% e	25 37.0% e	9 30.8%	7 27.5%	7 14.1%	23 34.2% j	14 30.3%	36 27.7%	8 25.1%
4	(4)	52 31.9%	19 33.1%	18 33.3%	15 29.1%	10 36.3%	15 38.9%	10 25.6%	17 25.1%	7 24.4%	9 34.4%	18 38.6%	18 26.6%	15 32.7%	40 30.9%	12 35.8%
5 Very important	(5)	37 22.8%	10 17.4%	14 26.9%	12 24.5%	7 23.9%	11 29.0%	6 14.6%	13 18.6%	7 24.5%	6 23.0%	14 28.9%	12 18.4%	11 22.9%	29 22.9%	7 22.4%
N/A		2 1.1%	1 1.5%	1 1.7%	-	-	1 2.3%	1 2.1%	1 1.3%	-	-	-	2 2.6%	-	2 1.4%	-
NETS																
Net: Not important		28 17.1%	10 18.2%	10 17.9%	8 14.9%	5 16.2%	7 17.3%	7 16.4%	12 18.0%	6 20.3%	4 15.1%	9 18.4%	12 18.2%	7 14.1%	22 17.1%	6 16.8%
Net: Important		88 54.7%	29 50.5%	32 60.2%	27 53.6%	17 60.2%	27 68.0% fg	16 40.2%	30 43.8%	14 48.9%	14 57.4%	32 67.5% k	30 45.0%	26 55.6%	69 53.8%	19 58.1%
Mean score		3.5	3.4	3.6	3.6	3.6	3.7	3.4	3.4	3.4	3.6	3.7	3.4	3.6	3.5	3.6



Q17\_6. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Membership of a trade of professional organisation Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	30 18.7%	8 14.6%	13 24.9%	9 16.9%	2 7.0%	5 12.8%	9 22.6%	18 26.2% d	9 31.4%	5 21.1%	9 19.9%	13 20.0%	7 15.8%	20 15.5%	10 31.3% m
2	(2)	23 14.1%	7 11.7%	10 18.1%	6 12.6%	6 22.3% e	2 4.7%	7 16.1%	12 18.1% e	6 21.1%	2 8.4%	6 12.5%	12 17.8%	5 10.4%	18 14.3%	4 13.3%
3	(3)	42 25.9%	19 33.3% b	9 16.2%	14 27.7%	6 20.3%	14 35.9%	12 30.3%	16 23.3%	4 13.3%	6 23.6%	16 34.4%	14 21.3%	11 24.0%	36 27.7%	6 18.9%
4	(4)	34 21.3%	13 23.3%	13 25.0%	8 15.0%	7 24.1%	9 21.8%	8 19.4%	13 19.7%	6 20.1%	5 21.6%	11 23.3%	12 17.4%	12 24.7%	26 20.1%	9 25.9%
5 Very important	(5)	32 20.0%	10 17.0%	8 15.8%	14 27.8%	8 26.3%	10 24.7%	5 11.7%	9 12.7%	4 14.2%	6 25.3%	5 9.9%	16 23.5%	12 25.1%	29 22.4%	4 10.6%
N/A		-	-	-	-	- -	-	-	-	-		-	-		-	
NETS																
Net: Not important		53 32.8%	15 26.3%	23 43.0%	15 29.5%	8 29.3%	7 17.6%	16 38.7% e	30 44.3% e	15 52.4%	7 29.6%	15 32.5%	25 37.8%	12 26.1%	38 29.8%	15 44.6%
Net: Important		67 41.3%	23 40.4%	22 40.8%	22 42.7%	15 50.4%	18 46.6%	13 31.0%	22 32.4%	10 34.3%	12 46.8%	16 33.2%	28 40.9%	23 49.8%	54 42.5%	12 36.5%
Mean score		3.1	3.2	2.9	3.2	3.4 g	3.4 fg	2.8	2.7	2.6	3.2	2.9	3.1	3.3	3.2	2.7



Q17\_7. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

#### Other

Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- otal	a	b	C C	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	2 1.1%	1 1.5%	1 1.8%	-	-	-	1 2.1%	2 2.7%	1 3.5%		-	2 2.7%	-	2 1.4%	
2	(2)	-		-	-	- -	-	-	-	-		-		-	-	-
3	(3)	-	-	-	-	- -	-	-	-	-	- -	-	-	-	-	-
4	(4)	6 3.6%	4 6.6%	1 1.9%	1 2.1%	1 3.2%	4 10.1% g	1 2.4%	1 1.4%	-	-	1 2.0%	3 4.3%	2 4.4%	5 3.8%	1 3.0%
5 Very important	(5)	16 10.0%	7 11.8%	2 4.1%	7 14.0%	3 9.8%	2 5.1%	1 2.1%	5 6.8%	4 13.6%	7 26.5%	8 16.6% I	6 9.5%	2 4.0%	11 8.9%	5 14.0%
N/A		138 85.3%	46 80.0%	49 92.1%	43 83.9%	25 87.0%	33 84.8%	38 93.3%	61 89.0%	23 82.8%	18 73.5%	38 81.4%	56 83.5%	43 91.6%	110 85.9%	28 83.0%
NETS																
Net: Not important		2 1.1%	1 1.5%	1 1.8%	-	- -	-	1 2.1%	2 2.7%	1 3.5%	-	-	2 2.7%	-	2 1.4%	
Net: Important		22 13.6%	11 18.5% b	3 6.0%	8 16.1%	4 13.0%	6 15.2%	2 4.5%	6 8.3%	4 13.6%	7 26.5%	9 18.6%	9 13.7%	4 8.4%	16 12.7%	6 17.0%
Mean score		4.4	4.4	3.8	4.9	4.8	4.3	3.4	3.9	4.2	5.0	4.9	4.1	4.5	4.3	4.8



Q18\_SUM. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

#### **SUMMARY TABLE**

Base: All who recruit temporary agency workers

[	Total	1 Not at all important	2	3	4	5 Very important	Net: Not important	Net: Important	Mean
Meeting peaks in demand at certain times of	161	13	8	24	40	77	21	117	4.0
year (seasonality)	100.0%	8.1%	4.9%	14.6%	24.9%	47.5%	13.0%	72.4%	
Responding to growth, as new customers are	161	20	13	41	44	43	33	87	3.5
won	100.0%	12.4%	8.2%	25.4%	27.2%	26.8%	20.6%	54.0%	
Managing fast changing organisational	161	20	15	43	39	44	36	83	3.4
requirements	100.0%	12.5%	9.5%	26.6%	24.0%	27.4%	22.0%	51.4%	
Covering short term staff leave or absences	161	15	12	27	35	72	28	107	3.8
-	100.0%	9.6%	7.7%	16.5%	21.7%	44.5%	17.3%	66.2%	
Helping to keep running costs down	161	31	29	26	31	46	59	77	3.2
	100.0%	18.9%	17.7%	15.9%	19.0%	28.5%	36.6%	47.5%	
Managing uncertainty during economic	161	28	23	51	34	26	51	60	3.0
downturn or at other times	100.0%	17.2%	14.3%	31.4%	21.1%	16.0%	31.5%	37.1%	
Providing short term access to key strategic	161	20	16	38	51	36	36	87	3.4
skills	100.0%	12.4%	10.1%	23.7%	31.5%	22.2%	22.5%	53.8%	



Q18\_1. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Meeting peaks in demand at certain times of year (seasonality) Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	ı	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	13 8.1%	4 6.6%	6 10.7%	4 7.0%	2 6.4%	3 7.3%	4 9.2%	8 11.0%	4 13.5%	1 3.4%	5 9.7%	5 6.9%	4 8.2%	9 7.3%	4 11.0%
2	(2)	8 4.9%	5 8.6%	1 1.9%	2 3.9%	2 6.7%	2 4.9%	1 2.6%	3 4.5%	2 7.3%	1 3.9%	2 4.1%	3 4.4%	3 6.4%	5 3.9%	3 8.8%
3	(3)	24 14.6%	10 18.2%	6 10.9%	7 14.6%	7 23.3%	6 14.7%	7 18.5%	9 13.7%	2 6.7%	2 7.1%	8 16.2%	7 9.7%	9 20.1%	17 13.3%	7 19.6%
4	(4)	40 24.9%	14 25.1%	13 25.2%	12 24.3%	5 16.3%	12 29.5%	10 25.0%	19 27.8%	9 31.8%	5 19.4%	17 36.7% k	13 20.0%	9 19.9%	32 24.9%	8 24.8%
5 Very important	(5)	77 47.5%	24 41.6%	27 51.2%	26 50.2%	14 47.3%	17 43.6%	18 44.7%	30 43.1%	11 40.6%	16 66.2%	16 33.3%	40 59.0% j	21 45.4%	65 50.6%	12 35.9%
NETS																
Net: Not important		21 13.0%	9 15.2%	7 12.6%	6 10.9%	4 13.1%	5 12.1%	5 11.8%	11 15.5%	6 20.9%	2 7.2%	7 13.8%	8 11.3%	7 14.6%	14 11.2%	7 19.8%
Net: Important		117 72.4%	38 66.7%	41 76.4%	38 74.5%	18 63.6%	29 73.1%	28 69.7%	49 70.8%	20 72.4%	21 85.6%	33 70.0%	53 79.0%	31 65.3%	97 75.4%	20 60.7%
Mean score		4.0	3.9	4.0	4.1	3.9	4.0	3.9	3.9	3.8	4.4	3.8	4.2	3.9	4.1	3.7



Q18\_2. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Responding to growth, as new customers are won Base: All who recruit temporary agency workers

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	20 12.4%	4 7.9%	7 12.9%	9 16.8%	-	5 13.0% d	8 20.1% d	12 17.4% d	4 13.5%	3 11.9%	8 16.2%	8 12.4%	4 8.5%	17 13.4%	3 8.3%
2	(2)	13 8.2%	8 13.2%	3 5.6%	3 5.5%	1 3.3%	4 9.2%	3 7.0%	7 9.9%	4 14.1%	2 7.9%	4 8.1%	6 8.6%	4 7.9%	8 5.9%	6 17.0% m
3	(3)	41 25.4%	15 26.2%	12 21.8%	14 28.3%	12 43.0% fg	8 21.6%	8 18.8%	12 16.8%	4 14.0%	9 34.7%	11 22.3%	18 27.3%	12 25.8%	34 26.4%	7 21.7%
4	(4)	44 27.2%	15 25.7%	16 30.6%	13 25.4%	8 26.4%	12 29.6%	12 30.1%	19 27.6%	7 24.0%	6 23.4%	14 30.5%	19 27.9%	11 22.9%	37 28.6%	7 21.9%
5 Very important	(5)	43 26.8%	15 27.1%	16 29.1%	12 24.0%	8 27.4%	10 26.6%	10 24.1%	19 28.3%	10 34.4%	5 22.0%	11 22.9%	16 23.8%	16 34.9%	33 25.6%	10 31.1%
NETS																
Net: Not important		33 20.6%	12 21.1%	10 18.5%	11 22.3%	1 3.3%	9 22.2% d	11 27.0% d	19 27.3% d	8 27.7%	5 19.8%	11 24.3%	14 21.0%	8 16.4%	25 19.4%	8 25.4%
Net: Important		87 54.0%	30 52.7%	32 59.7%	25 49.4%	15 53.7%	22 56.2%	22 54.2%	38 55.9%	16 58.3%	11 45.5%	25 53.4%	35 51.7%	27 57.8%	70 54.2%	18 53.0%
Mean score		3.5	3.5	3.6	3.3	3.8	3.5	3.3	3.4	3.5	3.4	3.4	3.4	3.7	3.5	3.5



Q18\_3. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Managing fast changing organisational requirements Base: All who recruit temporary agency workers

				WAVE				REG	ION	-			SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	20 12.5%	6 9.7%	9 16.7%	6 11.4%	3 9.6%	6 15.3%	6 16.0%	10 15.0%	4 13.7%	1 4.7%	6 12.2%	8 12.6%	6 12.8%	15 11.4%	6 16.9%
2	(2)	15 9.5%	8 14.9%	4 7.4%	3 5.7%	2 6.2%	6 14.6%	3 6.7%	5 6.9%	2 7.1%	3 12.6%	5 10.3%	8 11.3%	3 6.2%	13 9.8%	3 8.3%
3	(3)	43 26.6%	15 27.1%	13 23.4%	15 29.2%	9 30.5%	9 22.0%	8 20.3%	18 26.0%	10 34.3%	8 30.9%	11 22.4%	22 33.0%	10 21.6%	36 28.2%	7 20.3%
4	(4)	39 24.0%	13 23.0%	11 19.9%	15 29.3%	5 16.0%	10 26.6%	12 28.5%	16 23.8%	5 16.9%	7 29.8%	14 30.2%	15 22.3%	10 20.2%	29 22.6%	10 29.3%
5 Very important	(5)	44 27.4%	14 25.3%	17 32.5%	12 24.4%	11 37.7%	8 21.6%	12 28.6%	19 28.3%	8 28.0%	5 22.0%	12 25.0%	14 20.9%	18 39.2% k	36 28.0%	8 25.2%
NETS																
Net: Not important		36 22.0%	14 24.5%	13 24.1%	9 17.0%	5 15.8%	12 29.9%	9 22.7%	15 21.9%	6 20.8%	4 17.3%	11 22.5%	16 23.9%	9 19.0%	27 21.2%	8 25.2%
Net: Important		83 51.4%	28 48.3%	28 52.4%	27 53.7%	15 53.7%	19 48.1%	23 57.1%	36 52.1%	13 44.9%	13 51.8%	26 55.1%	29 43.1%	28 59.4%	65 50.6%	18 54.5%
Mean score		3.4	3.4	3.4	3.5	3.7	3.2	3.5	3.4	3.4	3.5	3.5	3.3	3.7	3.5	3.4



Q18\_4. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Covering short term staff leave or absences Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	ı	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	15 9.6%	4 6.6%	5 9.3%	7 13.3%	2 6.4%	5 12.4%	3 7.1%	7 9.9%	4 14.0%	2 8.1%	9 18.6% I	6 8.7%	1 1.9%	12 9.3%	4 10.9%
2	(2)	12 7.7%	6 10.1%	2 3.5%	5 9.3%	1 3.3%	4 9.2%	2 5.1%	6 8.7%	4 13.8%	2 7.7%	3 6.1%	7 9.8%	3 6.2%	11 8.2%	2 5.5%
3	(3)	27 16.5%	15 26.9% bc	6 10.7%	6 11.0%	7 23.2%	5 12.2%	7 18.5%	11 16.8%	4 14.3%	4 14.7%	7 14.6%	10 15.1%	10 20.4%	22 17.2%	5 13.6%
4	(4)	35 21.7%	12 20.2%	15 27.7%	9 17.1%	6 20.4%	8 19.4%	7 18.4%	13 19.3%	6 20.6%	8 33.5%	10 20.8%	15 21.9%	11 22.4%	30 23.8%	5 13.8%
5 Very important	(5)	72 44.5%	21 36.2%	26 48.8%	25 49.4%	13 46.7%	18 46.9%	21 50.9%	31 45.3%	10 37.3%	9 36.1%	19 40.0%	30 44.5%	23 49.1%	53 41.5%	19 56.3%
NETS																
Net: Not important		28 17.3%	10 16.7%	7 12.8%	12 22.6%	3 9.7%	8 21.6%	5 12.3%	13 18.6%	8 27.7%	4 15.7%	12 24.6% I	12 18.5%	4 8.1%	22 17.5%	5 16.4%
Net: Important		107 66.2%	32 56.4%	41 76.5% a	34 66.4%	19 67.1%	26 66.2%	28 69.3%	44 64.7%	16 57.9%	17 69.6%	29 60.8%	45 66.4%	34 71.5%	84 65.2%	23 70.1%
Mean score		3.8	3.7	4.0	3.8	4.0	3.8	4.0	3.8	3.5	3.8	3.6	3.8	4.1	3.8	4.0



Q18\_5. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Helping to keep running costs down Base: All who recruit temporary agency workers

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	31 18.9%	6 11.1%	13 24.2%	11 22.1%	1 3.4%	8 19.6% d	11 27.3% d	17 24.6% d	6 20.6%	5 20.2%	7 13.9%	16 23.9%	8 16.7%	23 18.0%	7 22.2%
2	(2)	29 17.7%	10 18.2%	8 15.7%	10 19.2%	6 19.5%	8 19.6%	4 9.2%	10 14.0%	6 21.0%	6 22.7%	8 16.6%	15 22.0%	6 12.6%	23 18.0%	6 16.5%
3	(3)	26 15.9%	12 21.8% b	2 3.5%	11 22.3% b	8 27.3%	6 14.7%	7 18.4%	10 15.0%	3 10.0%	2 7.1%	10 22.0%	9 12.7%	7 14.4%	20 15.8%	5 16.2%
4	(4)	31 19.0%	16 27.3% c	11 19.8%	5 8.9%	5 17.3%	8 21.3%	6 14.4%	12 17.1%	6 21.0%	6 22.6%	10 20.8%	11 15.6%	10 22.0%	23 18.2%	7 22.2%
5 Very important	(5)	46 28.5%	12 21.6%	20 36.8%	14 27.5%	9 32.6%	10 24.8%	12 30.6%	20 29.4%	8 27.5%	7 27.3%	13 26.7%	17 25.8%	16 34.3%	38 30.0%	8 22.9%
NETS																
Net: Not important		59 36.6%	17 29.4%	21 39.8%	21 41.3%	7 22.8%	15 39.2%	15 36.5%	26 38.6%	12 41.5%	11 42.9%	14 30.5%	31 45.9%	14 29.3%	46 36.0%	13 38.7%
Net: Important		77 47.5%	28 48.8%	30 56.6% c	19 36.5%	14 49.9%	18 46.1%	18 45.0%	32 46.5%	14 48.5%	12 49.9%	22 47.5%	28 41.4%	26 56.3%	62 48.1%	15 45.1%
Mean score		3.2	3.3	3.3	3.0	3.6	3.1	3.1	3.1	3.1	3.1	3.3	3.0	3.4	3.2	3.1



Q18\_6. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Managing uncertainty during economic downturn or at other times Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	ı	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	28 17.2%	6 9.9%	11 20.6%	11 21.8%	3 9.7%	6 14.8%	8 18.7%	12 18.0%	5 16.9%	7 27.6%	10 20.5%	13 18.6%	6 11.9%	21 16.7%	6 19.4%
2	(2)	23 14.3%	12 20.3%	6 10.6%	6 11.5%	5 16.2%	5 12.3%	5 11.3%	12 16.9%	7 24.9%	2 8.2%	7 14.3%	12 18.4%	4 8.4%	18 13.7%	6 16.7%
3	(3)	51 31.4%	23 40.3%	15 27.5%	13 25.5%	11 37.6%	15 38.7%	14 34.5%	21 30.2%	7 24.1%	4 15.9%	16 34.9%	18 26.4%	16 35.0%	43 33.5%	8 23.2%
4	(4)	34 21.1%	10 17.7%	11 19.7%	13 26.3%	4 13.3%	9 23.8%	9 23.2%	16 23.4%	7 23.7%	5 19.6%	5 11.5%	17 25.5%	11 24.4%	26 20.4%	8 23.8%
5 Very important	(5)	26 16.0%	7 11.7%	12 21.5%	8 14.9%	7 23.2%	4 10.3%	5 12.3%	8 11.5%	3 10.4%	7 28.7%	9 18.7%	7 11.0%	10 20.3%	20 15.7%	6 16.9%
NETS																
Net: Not important		51 31.5%	17 30.2%	17 31.3%	17 33.3%	7 25.9%	11 27.2%	12 30.1%	24 34.9%	12 41.8%	9 35.8%	16 34.8%	25 37.1%	10 20.3%	39 30.4%	12 36.1%
Net: Important		60 37.1%	17 29.5%	22 41.2%	21 41.2%	11 36.5%	13 34.1%	14 35.5%	24 34.9%	10 34.1%	12 48.3%	14 30.2%	25 36.5%	21 44.6%	46 36.1%	14 40.7%
Mean score		3.0	3.0	3.1	3.0	3.2	3.0	3.0	2.9	2.9	3.1	2.9	2.9	3.3	3.0	3.0



Q18\_7. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

### Providing short term access to key strategic skills Base: All who recruit temporary agency workers

			1	WAVE				REG	ION				SIZE		SECT	OR
		Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	2010 a	b	C C	d	е	f	g	*h	*i	j	k	I I	m	n
Unweighted Total		166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total		161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
1 Not at all important	(1)	20 12.4%	3 4.8%	7 13.2%	10 20.2% a		5 12.4% d	8 20.7% d	13 19.3% d	5 17.2%	2 8.0%	8 16.5%	9 12.7%	4 7.9%	16 12.7%	4 11.3%
2	(2)	16 10.1%	7 13.1%	5 9.5%	4 7.4%	5 16.0%	2 4.7%	3 7.0%	6 8.4%	3 10.4%	4 16.4%	6 12.2% I	11 15.7% I	-	12 9.0%	5 14.1%
3	(3)	38 23.7%	15 27.0%	11 21.2%	12 22.7%	9 30.8%	9 21.8%	13 32.8%	16 23.5%	3 10.1%	5 19.2%	9 18.5%	17 25.4%	12 26.6%	32 24.8%	6 19.5%
4	(4)	51 31.5%	20 35.8%	16 30.7%	14 27.6%	7 23.3%	15 38.9% f	8 18.8%	21 30.9%	14 48.5%	8 31.2%	17 36.6%	15 22.8%	18 38.9%	40 31.1%	11 33.1%
5 Very important	(5)	36 22.2%	11 19.3%	14 25.4%	11 22.2%	9 29.9%	9 22.2%	8 20.8%	12 18.0%	4 13.8%	6 25.2%	8 16.2%	16 23.5%	12 26.6%	29 22.3%	7 21.9%
NETS																
Net: Not important		36 22.5%	10 17.8%	12 22.7%	14 27.6%	5 16.0%	7 17.2%	11 27.7%	19 27.6%	8 27.6%	6 24.4%	14 28.7% I	19 28.4% I	4 7.9%	28 21.7%	8 25.5%
Net: Important		87 53.8%	31 55.2%	30 56.1%	25 49.7%	15 53.3%	24 61.1%	16 39.6%	33 48.8%	17 62.3%	14 56.4%	25 52.8%	31 46.2%	31 65.5% k	68 53.4%	18 55.0%
Mean score		3.4	3.5	3.5	3.2	3.7	3.5	3.1	3.2	3.3	3.5	3.2	3.3	3.8 jk	3.4	3.4



# Q19. In terms of temporary agency workers' pay rates, would you say that: Base: All who recruit temporary agency workers

			WAVE				REG	ON	-			SIZE		SECTO	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total	166	59	54	53	30	41	43	71	28	24	48	71	47	130	36
Weighted Total	161 100.0%	57 100.0%	53 100.0%	51 100.0%	29 100.0%	39 100.0%	41 100.0%	69 100.0%	28 100.0%	25 100.0%	47 100.0%	67 100.0%	47 100.0%	128 100.0%	33 100.0%
Temporary agency workers earn more than they would if they were permanent	34 20.8%	11 18.7%	13 24.0%	10 19.9%	8 26.1%	6 14.8%	8 20.9%	16 23.5%	8 27.2%	4 16.9%	7 13.9%	16 23.2%	11 24.4%	25 19.7%	8 25.2%
Temporary agency workers earn less than they would if they were permanent	27 16.6%	11 19.8%	7 13.4%	8 16.4%	6 19.8%	7 17.2%	6 13.9%	10 13.9%	4 14.0%	5 19.2%	12 25.6%	9 13.5%	6 12.1%	22 17.2%	5 14.1%
Temporary agency workers earn about the same as they would if they were permanent	93 57.4%	30 53.2%	33 60.8%	30 58.4%	15 50.9%	24 60.8%	25 60.7%	38 55.7%	14 48.5%	16 64.0%	27 56.7%	41 60.6%	25 53.4%	74 57.9%	18 55.3%
Not applicable/Don't know	8 5.2%	5 8.4%	1 1.8%	3 5.3%	1 3.2%	3 7.2%	2 4.5%	5 6.9%	3 10.3%	-	2 3.9%	2 2.8%	5 10.1%	7 5.2%	2 5.4%



# Q20. Approximately what percentage of the temporary workers you use go on to become permanent members of your staff each year? Base: All who recruit temporary workers

			WAVE				REGI		_			SIZE		SECT	OR
	Total	November 2016	December 2016	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	352	117	119	116	80	83	79	133	54	56	147	126	79	282	70
Weighted Total	353 100.0%	118 100.0%	119 100.0%	116 100.0%	78 100.0%	80 100.0%	78 100.0%	134 100.0%	56 100.0%	61 100.0%	149 100.0%	123 100.0%	81 100.0%	281 100.0%	72 100.0%
0	103 29.1%	39 32.5%	28 23.9%	36 30.9%	24 30.2%	20 24.6%	23 29.7%	41 30.4%	17 31.3%	19 30.7%	68 45.5% kl	24 19.8%	11 13.0%	86 30.7%	17 22.9%
1-9	42 12.0%	13 11.2%	12 10.0%	17 14.9%	9 11.3%	7 8.4%	12 15.9%	19 14.2%	7 11.8%	8 13.1%	12 8.0%	23 18.6% j	8 9.4%	31 11.2%	11 15.2%
10-19	30 8.6%	12 10.1%	13 10.6%	6 5.2%	8 10.3%	8 9.6%	6 7.5%	11 8.1%	5 9.0%	4 6.4%	9 6.1%	13 10.8%	8 10.0%	24 8.5%	7 9.4%
20-49	39 11.0%	16 13.5%	14 11.7%	9 7.7%	9 11.3%	14 17.0% fg	5 6.0%	9 7.1%	5 8.6%	7 11.4%	10 6.5%	13 10.5%	16 20.0% j	30 10.8%	9 12.0%
50	36 10.1%	9 7.5%	10 8.1%	17 15.0%	8 10.0%	8 9.7%	7 8.4%	13 9.9%	7 11.9%	7 11.5%	15 10.0%	8 6.2%	13 16.4% k	24 8.6%	12 16.0%
51+	59 16.8%	23 19.5%	23 19.6%	13 11.2%	13 16.1%	12 15.3%	17 21.5%	26 19.0%	9 15.6%	9 14.8%	21 14.3%	27 22.3%	11 13.2%	48 17.2%	11 15.3%
Don't know	43 12.3%	7 5.7%	19 16.2% a	17 15.1% a	8 10.8%	12 15.6%	9 11.0%	15 11.3%	7 11.8%	7 12.1%	14 9.5%	14 11.8%	15 18.1%	37 13.1%	7 9.3%
NETS															
Net: At least 1%	207 58.6%	73 61.8%	71 59.9%	63 54.0%	46 59.0%	48 59.9%	46 59.3%	78 58.3%	32 56.9%	35 57.3%	67 45.0%	84 68.4% j	56 68.9% j	158 56.3%	49 67.8%
Total Mean score	8226 26.6	2811 25.2	2979 30.0	2435 24.7	1766 25.3	1833 27.2	1958 28.1	3224 27.1	1266 25.7	1403 26.3	2933 21.7	3201 29.6	2092 31.5 j	6370 26.1	1857 28.3



# T1. In your view, which of the following, if any, is the main challenge facing your business right now? Base: Wave 11

Significance Level: 95%
Unweighted Total
Weighted Total
Lack of skills or experience within your organisation
Political and economic uncertainty
Shortage of suitable candidates for jobs
Compliance and / or legislation
Don't know

	WAVE	REGION						SIZE			SECTOR	
Total	January 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
	а	b	С	d	е	f	*g	h	i	j	k	I
200	200	44	49	46	80	34	27	115	48	37	165	35
200 100.0%	200 100.0%	44 100.0%	48 100.0%	45 100.0%	78 100.0%	34 100.0%	30 100.0%	118 100.0%	45 100.0%	37 100.0%	165 100.0%	35 100.0%
27 13.6%	27 13.6%	9 20.1%	6 12.3%	4 8.3%	9 11.7%	5 16.3%	3 11.0%	10 8.6%	8 16.8%	9 25.6% h	19 11.8%	8 22.1%
73 36.3%	73 36.3%	16 36.7%	18 37.2%	18 39.9%	26 33.2%	8 24.3%	13 42.7%	45 37.7%	19 41.5%	9 25.7%	63 38.2%	10 27.6%
41 20.7%	41 20.7%	9 20.7%	8 16.2%	11 24.3%	21 26.5%	10 29.5%	4 12.5%	21 18.2%	10 23.1%	9 25.7%	36 21.9%	5 15.0%
21 10.3%	21 10.3%	4 9.1%	6 11.7%	3 6.2%	7 9.3%	5 13.5%	4 12.2%	13 11.2%	5 12.0%	2 5.1%	13 8.2%	7 20.2% k
38 19.1%	38 19.1%	6 13.5%	11 22.5%	10 21.4%	15 19.3%	6 16.4%	6 21.6%	29 24.3% i	3 6.5%	7 17.8%	33 20.0%	5 15.2%

Columns Tested: b,c,d,e,f,g - h,i,j - k,l

