

REC JOBS OUTLOOK RESEARCH

METHODOLOGY NOTE

ComRes interviewed 602 UK employees and owners involved in hiring by telephone between July 1st and September 12th 2016. Data were weighted to be representative of UK adults in employment by region, broad industry sector and public / private split. ComRes is a member of the British Polling Council and abides by its rules.

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To commission a voting intention poll or a public opinion survey please contact Tom Mludzinski:

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To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comresglobal.com

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Expertise of the agency, in terms of regions and sectors covered Base: All who recruit temporary agency workers Q17 5. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Management information provided Base: All who recruit temporary agency workers Q17 6. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Membership of a trade of professional organisation Base: All who recruit temporary agency workers Q17 7. 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Base: All who recruit temporary agency workers	
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Sector Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Private
Public

		WAVE				REGI	ON				SIZE		SECT	OR
Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
	а	b	С	d	е	f	g	h	i	j	k	I	m	n
602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
496 82%	165 82%	166 82%	165 82%	108 82%	114 79%	111 82%	196 83%	85 84%	78 87%	262 85% I	122 90% I	112 70%	496 100% n	-
106 18%	35 18%	36 18%	35 18%	24 18%	31 21%	24 18%	40 17%	16 16%	11 13%	45 15%	13 10%	48 30% ik	-	106 100% m



S1. Which region is your organisation based in?Base: All respondents

			WAVE				REGI		_			SIZE		SECTOR	
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	C C	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
South West	51 8%	17 8%	17 8%	17 8%	- -	-	51 37% deghi	51 21% dehi	- -	-	24 8%	17 13% I	9 6%	38 8%	13 12%
South East	84 14%	28 14%	28 14%	28 14%	- -	-	84 63% deghi	84 36% dehi		-	43 14%	17 12%	24 15%	73 15%	11 11%
London	101 17%	34 17%	34 17%	34 17%	-	-	- -	101 43% defi	101 100% defgi	-	55 18%	17 13%	29 18%	85 17%	16 15%
East of England	55 9%	18 9%	19 9%	18 9%	- -	55 38% dfghi	- -	- -	-	-	38 13% I	9 7%	8 5%	47 9%	8 8%
West Midlands	49 8%	16 8%	17 8%	16 8%	-	49 34% dfghi	- -	- -	-	-	18 6%	11 8%	20 12% j	35 7%	15 14% m
East Midlands	40 7%	13 7%	14 7%	13 7%	-	40 28% dfghi			-	-	12 4%	15 11% j	14 9% j	33 7%	8 7%
North West	64 11%	21 11%	22 11%	21 11%	64 49% efghi	-				-	32 10%	15 11%	17 11%	55 11%	10 9%
North East	20 3%	7 3%	7 3%	7 3%	20 16% efghi	-		- -	-	-	7 2%	4 3%	10 6% j	15 3%	5 5%
Yorkshire & The Humber	47 8%	16 8%	16 8%	16 8%	47 36% efghi	-	-	- -	-	-	28 9%	11 8%	7 5%	38 8%	9 8%
Scotland	49 8%	16 8%	16 8%	16 8%		-		-		49 55% defgh	27 9%	7 5%	14 9%	41 8%	8 8%
Wales	25 4%	8 4%	8 4%	8 4%	- -	-	- -	-	-	25 28% defgh	17 6% I	6 4%	2 2%	25 5% n	-
Northern Ireland	15 2%	5 2%	5 2%	5 3%	-	-	-	-	-	15 17% defgh	4 1%	6 5% j	5 3%	12 2%	3 3%

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

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S1. Which region is your organisation based in?Base: All respondents

			WAVE				REG	ION				SIZE		SECTOR	
							South	South							
				September			excluding	including							
	Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602	200	202	200	132	145	135	236	101	89	306	135	160	496	106
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Channel Islands	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-



S2. Which department do you work in, in your organisation? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	TOR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
HR	288 48%	107 53% b	79 39%	102 51% b	55 42%	69 47%	66 49%	121 51%	55 54%	43 49%	39 13%	98 73% j	150 94% jk	230 46%	58 55%
Other	314 52%	93 47%	123 61% ac	98 49%	77 58%	76 53%	69 51%	115 49%	47 46%	46 51%	267 87% kl	37 27% I	10 6%	266 54%	48 45%



S3. Which of the following best describes your level of seniority? Base: All respondents

			WAVE				REG	ION		·	•	SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	70.0.1	a a	b	С С	d	е	f	g	h	i	j	k		m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Senior management/ board level	271 45%	96 48%	93 46%	81 41%	65 49%	62 42%	64 47%	107 45%	44 43%	37 41%	199 65% kl	47 35% I	25 15%	236 48% n	35 33%
Management	189 31%	47 23%	72 36% a	71 35% a	39 29%	52 36%	39 29%	68 29%	28 28%	31 35%	96 31%	51 37%	43 27%	157 32%	33 31%
Non-Managerial	142 24%	57 29% b	36 18%	48 24%	28 21%	32 22%	32 24%	61 26%	29 29%	21 24%	12 4%	37 28% j	93 58% jk	103 21%	39 36% m



S4. Which of the following, if any, are you involved in as part of your role? Base: All respondents

			WAVE				REG	ION	_			SIZE		SECTOR	
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Recruitment (hiring or engaging new staff on a permanent or temporary basis)	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Training of employees	449 75%	140 70%	154 76%	155 77%	91 69%	112 77%	106 79%	182 77%	76 75%	64 71%	263 86% kl	102 75% I	84 52%	384 77% n	64 61%
Assessment of employees	465 77%	151 76%	158 78%	155 78%	97 74%	117 81%	104 77%	176 75%	72 71%	75 84% h	260 85% I	106 78% I	99 62%	400 81% n	65 61%
Supporting employees (e.g. with questions or grievances)	515 86%	164 82%	176 87%	175 88%	110 83%	130 90% h	117 87%	196 83%	79 78%	79 88%	276 90% I	117 86% I	122 76%	432 87% n	82 78%
None	-	-	-	-		-	-	-	-	-	-	-	-		-



D1. How many people are employed or engaged by your organisation at all locations? Base: All respondents

			WAVE				REG	ION	_			SIZE		SECTO	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
0-9	218 36%	71 35%	89 44% c	58 29%	49 37%	56 38%	50 37%	80 34%	29 29%	34 38%	218 71% kl	- -	-	185 37%	33 31%
10-49	88 15%	24 12%	32 16%	32 16%	19 14%	13 9%	17 13%	42 18% e	25 25% def	15 16%	88 29% kl	-	-	77 15%	12 11%
50-249	135 23%	41 21%	37 19%	57 28% b	30 23%	35 24%	34 25%	51 22%	17 17%	19 22%		135 100% jl	- -	122 25% n	13 12%
250+	160 27%	63 32% b	43 21%	54 27%	34 26%	42 29%	34 25%	63 27%	29 29%	21 24%	-	- -	160 100% jk	112 23%	48 46% m



D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Agriculture, forestry & fishing	10 2%	2 1%	4 2%	4 2%	1 1%	1 1%	5 4% e	8 3%	2 2%	1 1%	6 2%	1 1%	3 2%	8 2%	2 2%
Production	52 9%	19 9%	17 9%	16 8%	8 6%	18 12%	9 7%	20 8%	10 10%	7 7%	24 8%	16 12%	12 8%	45 9%	7 6%
Construction	35 6%	13 6%	10 5%	12 6%	8 6%	11 8%	7 5%	11 5%	4 4%	4 4%	13 4%	12 9% j	10 6%	28 6%	6 6%
Motor trades	29 5%	9 4%	10 5%	10 5%	8 6%	11 7% g	4 3%	5 2%	2 2%	5 5%	16 5%	7 5%	7 4%	24 5%	5 4%
Wholesale	22 4%	8 4%	7 4%	6 3%	3 2%	8 5%	6 5%	9 4%	2 2%	3 3%	9 3%	7 5%	6 3%	13 3%	9 8% m
Retail	36 6%	10 5%	13 7%	13 6%	5 4%	10 7%	8 6%	12 5%	4 4%	9 10%	28 9% kl	4 3%	4 2%	26 5%	10 10%
Transport & storage (inc. postal)	27 4%	11 5%	10 5%	6 3%	5 4%	8 6%	4 3%	9 4%	5 5%	5 6%	10 3%	7 5%	10 6%	21 4%	6 6%
Accommodation & food services	40 7%	13 6%	12 6%	16 8%	14 10% egh	3 2%	9 7%	10 4%	1 1%	13 15% efgh	25 8%	6 4%	9 6%	35 7%	5 5%
Information & communication	24 4%	9 4%	8 4%	6 3%	11 8% ei	3 2%	5 4%	10 4% i	5 5% i	-	8 3%	5 4%	10 6%	18 4%	6 6%
Finance & insurance	23 4%	7 4%	7 4%	9 4%	5 4%	1 1%	5 4%	12 5% e	7 7% e	4 5%	14 5%	6 4%	3 2%	21 4%	2 2%
Property	14 2%	3 2%	7 3%	4 2%	3 2%	4 3%	3 2%	5 2%	2 2%	2 2%	11 4%	2 1%	2 1%	12 2%	2 2%



D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Professional, scientific & technical	51 9%	17 8%	17 8%	17 9%	10 8%	9 6%	11 8%	25 11%	15 14% e	6 7%	25 8%	11 8%	16 10%	41 8%	10 9%
Business administration and support															
services	48 8%	16 8%	16 8%	16 8%	9 7%	11 7%	11 8%	25 11% i	15 14% i	3 3%	29 9% I	13 9%	7 4%	39 8%	9 8%
Public administration and defence	31 5%	10 5%	10 5%	10 5%	10 7%	5 4%	5 4%	9 4%	4 4%	6 7%	7 2%	6 4%	17 11% jk	25 5%	6 5%
Education	49 8%	16 8%	16 8%	17 9%	10 8%	15 11%	10 7%	17 7%	7 7%	7 8%	18 6%	15 11% i	16 10%	43 9%	6 6%
Health	77 13%	26 13%	26 13%	25 12%	15 11%	17 12%	20 15%	36 15%	15 15%	9 10%	39 13%	14 10%	24 15%	69 14%	9 8%
Arts, entertainment, recreation and															
other services	27 4%	11 6%	4 2%	11 6%	6 4%	2 1%	12 9% eh	13 5%	1 1%	6 7% eh	20 6% k	2 2%	4 3%	22 4%	5 5%
Other	7 1%		7 4% ac	- -	- -	7 5% dfghi	-	-	-		3 1%	3 2%	1 1%	6 1%	1 1%
NETS															
Net: Agriculture, forestry & fishing/ Production	62 10%	21 10%	21 10%	21 10%	9 7%	19 13%	15 11%	27 12%	13 12%	7 8%	30 10%	16 12%	15 10%	53 11%	9 8%
Net: Construction/Property	49 8%	16 8%	16 8%	16 8%	12 9%	15 10%	10 7%	16 7%	6 6%	6 6%	24 8%	14 10%	11 7%	40 8%	8 8%



D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
							South	South							
	Total	July 2016	August 2016	September 2016	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Net: Motor trades/ Wholesale/Retail/Transport & storage (inc. postal)/Accommodation & food															
services	154 26%	51 26%	52 26%	51 26%	35 27% h	40 27% h	31 23%	45 19%	14 14%	34 39% fgh	89 29%	31 23%	35 22%	119 24%	35 33% m
Net: Information & communication/ Finance & insurance/Business administration and support services	95 16%	32 16%	32 16%	32 16%	26 19% ei	15 10%	21 16%	48 20% ei	27 27% ei	7 7%	52 17%	24 18%	20 12%	78 16%	17 16%
Net: Professional, scientific & technical	51 9%	17 8%	17 8%	17 9%	10 8%	9 6%	11 8%	25 11%	15 14% e	6 7%	25 8%	11 8%	16 10%	41 8%	10 9%
Net: Public administration and defence/ Education/Health	157 26%	52 26%	53 26%	52 26%	35 26%	38 26%	36 26%	62 26%	26 26%	23 25%	64 21%	35 26%	58 36% j	137 28%	21 19%
Net: Arts, entertainment, recreation and other services/Other	34 6%	11 6%	11 6%	11 6%	6 4%	9 6% h	12 9% h	13 5%	1 1%	6 7% h	23 7%	5 4%	6 4%	27 5%	6 6%



Q1. How much capacity, if any, is there in your organisation to take on more work without creating more jobs in the organisation?

Base: All respondents

			WAVE				REG	ION				SIZE		SECTO	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	ı	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
None – we would have to take on new															
staff	199 33%	59 30%	74 37%	66 33%	50 38%	40 28%	48 35%	84 36%	36 36%	25 28%	107 35%	40 30%	51 32%	165 33%	34 32%
A little – we might have to take on staff															
if demand grew this year	274	90	90	94	52	75	62	101	39	47	128	68	78	229	45
	46%	45%	45%	47%	39%	52% d	46%	43%	39%	52%	42%	50%	49%	46%	43%
A fair amount – we could take on a lot															
more work now	105	40	30	35	29	20	21	41	20	15	59	23	24	82	24
	18%	20%	15%	18%	22% e	14%	16%	17%	19%	17%	19%	17%	15%	16%	22%
Considerable – we have a great deal of															
spare capacity	24	11	7	5	1	10	4	10	6	2	12	5	7	21	3
	4%	6%	4%	2%	1%	7% d	3%	4% d	6% d	3%	4%	3%	4%	4%	2%
NETS															
Net: None + A little	473 79%	149 75%	164 81%	160 80%	101 77%	115 79%	109 81%	185 78%	76 75%	71 80%	235 77%	108 80%	129 81%	393 79%	80 75%



Q2. Have you made any of the following changes to your workforce in the past year? Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
							South	South							
	Total	July 2016	August 2016	September 2016	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Redundancies	120 20%	45 22%	43 21%	33 16%	26 20%	31 21%	20 15%	41 17%	22 21%	21 24%	21 7%	31 23% j	68 42% jk	92 19%	28 27%
Reduced hours	80 13%	28 14%	31 16%	21 10%	21 16%	17 12%	21 15%	31 13%	10 10%	11 13%	26 8%	17 12%	38 24% jk	67 14%	13 13%
Reduced pay / earnings	35 6%	12 6%	10 5%	13 7%	6 5%	9 7%	7 5%	14 6%	7 7%	5 6%	14 5%	6 4%	15 10% j	32 6%	4 3%
Headcount freeze	85 14%	36 18%	26 13%	23 11%	20 15%	21 15%	13 9%	31 13%	18 18%	13 15%	25 8%	23 17% j	38 23% j	66 13%	19 18%
Increased staffing	313 52%	119 59% b	91 45%	103 51%	69 52%	78 53%	74 55%	124 53%	51 50%	42 48%	122 40%	86 63% j	104 65% j	252 51%	61 58%
Increased pay/ earnings	315 52%	111 55% b	90 45%	114 57% b	74 56%	82 56% h	76 57% h	120 51%	43 43%	39 43%	126 41%	88 65% j	101 63% j	260 52%	55 52%
None of the above	151 25%	42 21%	69 34% ac	40 20%	29 22%	36 25%	35 26%	61 26%	26 26%	25 28%	121 39% kl	15 11%	15 10%	129 26%	22 21%



${\bf Q3.}\ {\bf Do}\ {\bf you}\ {\bf think}\ {\bf economic}\ {\bf conditions}\ {\bf in}\ {\bf the}\ {\bf country}\ {\bf as}\ {\bf a}\ {\bf whole}\ {\bf are}\ {\bf getting:}$ ${\bf Base:}\ {\bf All}\ {\bf respondents}$

				WAVE				REGI					SIZE		SECT	ΓOR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	Ţ	m	n
Unweighted Total		602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total		602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
A lot better	(5)	22 4%	7 3%	5 2%	10 5%	5 4%	7 5%	4 3%	7 3%	2 2%	4 4%	9 3%	6 4%	8 5%	16 3%	6 6%
A little better	(4)	132 22%	35 17%	44 22%	53 27% a	29 22%	30 21%	31 23%	53 23%	22 22%	19 21%	75 25%	27 20%	30 19%	104 21%	28 26%
No change	(3)	207 34%	74 37%	63 31%	70 35%	39 30%	56 39% f	37 28%	76 32%	39 38%	36 40% f	106 35%	56 42% I	45 28%	174 35%	33 31%
A little worse	(2)	115 19%	32 16%	46 23%	37 19%	27 20%	28 19%	28 20%	46 20%	19 18%	15 17%	59 19%	26 19%	30 19%	100 20%	16 15%
A lot worse	(1)	48 8%	13 6%	22 11%	13 6%	8 6%	7 4%	18 13% de	27 11% e	9 9%	7 7%	34 11% kl	6 5%	7 5%	43 9%	4 4%
Don't know		78 13%	39 19% bc	23 11%	17 8%	24 18%	18 12%	17 12%	27 11%	10 10%	9 10%	23 7%	14 11%	41 26% jk	60 12%	18 17%
NETS																
Net: Better		153 25%	42 21%	48 24%	63 32% a	34 26%	37 25%	36 27%	60 25%	24 24%	23 25%	84 27%	32 24%	37 23%	119 24%	34 32%
Net: Better/ No change		361 60%	116 58%	111 55%	133 67% b	73 56%	93 64%	73 54%	136 58%	63 62%	59 66%	190 62% I	88 65% I	82 51%	294 59%	67 63%
Net: Worse		163 27%	45 22%	68 34% a	50 25%	34 26%	34 24%	45 33%	73 31%	28 27%	22 24%	93 30%	33 24%	37 23%	143 29% n	20 19%
Mean score		2.9	2.9	2.8	3.1 b	3.0	3.0	2.8	2.8	2.9	3.0	2.9	3.0	3.0	2.9	3.2 m



Q4. In view of the economic conditions, do you/does your organisation expect confidence in hiring and investment decisions to get:

Base: All respondents

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		7014.	a a	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total		602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
A lot better	(5)	30 5%	8 4%	7 3%	15 8%	7 5%	7 5%	5 4%	11 5%	5 5%	6 6%	16 5%	5 4%	9 6%	26 5%	4 4%
A little better	(4)	160 27%	42 21%	52 26%	66 33% a	37 28%	34 23%	37 27%	64 27%	27 27%	25 28%	90 29%	35 26%	35 22%	136 27%	23 22%
No change	(3)	197 33%	74 37%	64 32%	59 30%	39 30%	53 37%	41 31%	70 30%	29 28%	35 39%	102 33%	50 37%	45 28%	159 32%	38 36%
A little worse	(2)	97 16%	33 17%	33 16%	31 15%	18 14%	27 18%	22 16%	42 18%	20 19%	11 12%	45 15%	29 21%	23 14%	82 17%	15 14%
A lot worse	(1)	32 5%	7 3%	17 8% a	8 4%	4 3%	5 3%	14 10% de	19 8%	5 5%	3 4%	22 7% k	3 2%	7 4%	28 6%	4 4%
Don't know		87 14%	35 18% c	30 15%	21 11%	27 20% f	20 14%	15 11%	30 13%	15 15%	10 11%	30 10%	14 10%	43 27% jk	65 13%	22 21% m
NETS																
Net: Better		190 32%	51 25%	59 29%	81 40% ab	44 33%	40 28%	42 31%	75 32%	33 32%	31 34%	106 35%	40 30%	43 27%	162 33%	28 26%
Net: Better/ No change		387 64%	125 62%	122 61%	140 70% b	83 63%	94 65%	84 62%	145 61%	61 61%	65 73% g	209 68% I	90 67% I	88 55%	321 65%	66 62%
Net: Worse		129 21%	40 20%	49 24%	39 19%	22 17%	32 22%	36 27%	61 26%	25 25%	14 16%	67 22%	32 23%	30 18%	110 22%	18 17%
Mean score		3.1	3.1	3.0	3.3 b	3.2	3.1	3.0	3.0	3.1	3.2	3.1	3.1	3.1	3.1	3.1



Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

SUMMARY TABLE

Base: All respondents

	Permanent members of staff	Temporary or contract workers	
Unweighted Total	602		602
Weighted Total	602		602
Troighted Total	100%		100%
Advertise externally in newspapers/trade/ professional			
press	192		80
	32%		13%
Recruitment agencies/ Search firms	214		115
	36%		19%
Online job boards (e.g. Monster)	246		119
	41%		20%
Internal Referrals	291		152
	48%		25%
Talent pools and staff banks	75		42
	13%		7%
Advertise on our own website	313		162
	52%		27%
Social media and professional networking sites (e.g.			
Linked In)	256		129
	43%		21%
Former employees and word of mouth	321		168
	53%		28%
Jobcentre Plus / Universal Jobmatch	170		77
	28%		13%
People approach us	261		131
	43%		22%
Other	12		4
	2%		1%
We have never recruited any of this kind of staff	131		326
	22%		54%



Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

SUMMARY TABLE

Base: All who have recruited this type of staff before

	Permanent members of staff	Temporary or contract workers	
Unweighted Total	476		274
•	474		276
Weighted Total	471 100%		100%
	100%		10070
Advertise externally in newspapers/trade/ professional press	192		80
p. 656	41%		29%
Recruitment agencies/ Search firms	214		115
Recruitment agencies/ Search lims	45%		42%
Online job boards (e.g. Monster)	246		119
	52%		43%
Internal Referrals	291		152
	62%		55%
Talent pools and staff banks	75		42
	16%		15%
Advertise on our own website	313		162
	66%		59%
Social media and professional networking sites (e.g.			
Linked In)	256		129
	54%		47%
Former employees and word of mouth	321		168
, ,	68%		61%
Jobcentre Plus / Universal Jobmatch	170		77
	36%		28%
People approach us	261		131
. 559.5 499.546 45	55%		47%
Other	12		4
Ottlet	12 2%		4 1%
	270		170



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All respondents

			WAVE				REG	ION				SIZE		SEC1	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Former employees and word of mouth	321 53%	98 49%	112 55%	111 56%	69 52%	89 61% i	74 55% i	126 53%	52 51%	37 42%	127 42%	85 63% j	109 68% j	251 51%	70 66% m
Advertise on our own website	313 52%	109 55%	107 53%	97 48%	63 48%	82 56% h	75 56%	118 50%	43 42%	50 56%	85 28%	94 70% j	133 83% jk	249 50%	64 60%
Internal Referrals	291 48%	97 48%	93 46%	101 50%	59 45%	74 51%	74 55% i	122 52%	48 47%	36 40%	90 29%	93 68% j	108 67% j	233 47%	58 54%
People approach us	261 43%	87 43%	90 44%	85 42%	57 43%	66 46%	67 50% i	109 46% i	42 41%	29 33%	96 31%	69 51% j	96 60% j	209 42%	53 50%
Social media and professional															
networking sites (e.g. Linked In)	256 43%	79 40%	91 45%	86 43%	41 31%	64 44% d	67 49% d	109 46% d	43 42%	41 46% d	90 30%	66 49% j	99 62% jk	206 42%	50 47%
Online job boards (e.g. Monster)	246 41%	92 46% c	82 40%	72 36%	50 38%	67 46%	52 39%	91 39%	39 38%	38 43%	73 24%	61 45% j	111 70% jk	196 40%	49 47%
Recruitment agencies/ Search firms	214 36%	68 34%	67 33%	79 39%	38 29%	54 37%	54 40%	98 41% di	43 43% di	25 28%	55 18%	72 53% j	87 54% j	178 36%	37 35%
Advertise externally in newspapers/															
trade/ professional press	192 32%	61 30%	66 32%	66 33%	39 29% h	58 40% dgh	51 37% gh	64 27% h	13 13%	31 35% h	56 18%	57 42% j	79 49% j	153 31%	39 37%
Jobcentre Plus / Universal Jobmatch	170 28%	55 28%	62 30%	53 26%	43 33% gh	52 36% fgh	33 25%	50 21%	17 17%	24 27%	54 18%	40 30%	75 47% jk	137 28%	32 31%



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
				September			South excluding	South including							
	Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Talent pools and staff banks	75 13%	27 13%	23 12%	25 13%	14 11%	23 16%	21 15%	30 13%	9 9%	8 9%	15 5%	15 11% j	45 28% jk	61 12%	15 14%
Other	12 2%	4 2%	3 2%	5 2%	4 3%	1 1%	5 4%	6 2%	1 1%	1 1%	8 3%	1 1%	3 2%	11 2%	1 1%
We have never recruited any of this kind of staff	131 22%	50 25%	39 20%	41 20%	31 23%	23 16%	29 22%	55 23%	25 25%	23 25%	106 35% kl	12 9%	12 7%	115 23%	16 15%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers Base: All respondents

			WAVE				REG	ION				SIZE		SEC1	ΓOR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		a	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Former employees and word of mouth	168 28%	57 29%	56 28%	55 27%	38 29%	43 30%	41 31%	64 27%	23 23%	23 26%	63 20%	42 31% j	63 39% j	124 25%	43 41% m
Advertise on our own website	162 27%	58 29%	53 26%	51 25%	40 30%	37 26%	37 28%	59 25%	21 21%	27 30%	40 13%	40 29% j	83 52% jk	123 25%	40 37% m
Internal Referrals	152 25%	53 27%	41 20%	58 29% b	27 21%	40 28%	39 29%	60 25%	21 21%	25 28%	42 14%	46 34% j	64 40% j	113 23%	40 37% m
People approach us	131 22%	43 21%	46 23%	43 21%	31 23%	33 23%	31 23%	50 21%	19 19%	17 19%	47 15%	30 22%	54 34% jk	101 20%	30 28%
Social media and professional networking sites (e.g. Linked In)	129 21%	43 22%	40 20%	45 23%	27 21%	27 19%	28 21%	53 22%	25 24%	22 24%	45 15%	24 18%	59 37% jk	101 20%	27 26%
Online job boards (e.g. Monster)	119 20%	46 23%	40 20%	33 17%	29 22%	26 18%	26 19%	43 18%	17 16%	21 24%	30 10%	23 17% j	66 41% jk	91 18%	28 27% m
Recruitment agencies/ Search firms	115 19%	36 18%	40 20%	39 20%	15 12%	27 19%	30 22% d	52 22% d	22 22% d	21 23% d	14 5%	48 35% j	53 33% j	91 18%	25 23%
Advertise externally in newspapers/ trade/ professional press	80 13%	27 13%	26 13%	27 14%	18 13%	26 18% gh	14 10%	21 9%	7 7%	16 18% gh	21 7%	16 12%	43 27% jk	63 13%	17 16%
Jobcentre Plus / Universal Jobmatch	77 13%	30 15%	26 13%	21 10%	24 18% fgh	19 13% h	13 9%	18 8%	5 5%	16 18% gh	16 5%	15 11%	46 29% jk	57 12%	19 18%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers Base: All respondents

			WAVE				REG	ON				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	C C	d	е	f	g	h	i	j	k		m	n
Unweighted Total	602	200	202	200	137	157	135	219	84	89	300	142	160	492	110
Weighted Total	602 100%	200 100%	202 100%	200 100%	132 100%	145 100%	135 100%	236 100%	101 100%	89 100%	306 100%	135 100%	160 100%	496 100%	106 100%
Talent pools and staff banks	42 7%	14 7%	11 6%	16 8%	11 8%	10 7%	12 9%	15 6%	3 3%	6 7%	6 2%	7 5%	29 18% jk	32 6%	9 9%
Other	4 1%	1 1%	1	2 1%	1 1%	2 1%	-	-	-	1 1%	1	2 1%	1 1%	4 1%	-
We have never recruited any of this kind of staff	326 54%	112 56%	110 54%	104 52%	68 51%	83 57%	71 52%	131 56%	60 60%	44 50%	201 66% kl	60 44%	65 40%	279 56% n	47 44%



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All who have recruited this type of staff before

			WAVE				REGI	ION				SIZE		SECT	OR
							South	South							
	Total	July 2016	August 2016	September 2016	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k		m	n
Unweighted Total	476	151	162	163	106	133	106	169	63	68	199	129	148	384	92
Weighted Total	471 100%	150 100%	163 100%	159 100%	101 100%	122 100%	105 100%	181 100%	76 100%	67 100%	200 100%	123 100%	148 100%	382 100%	90 100%
Former employees and word of mouth	321 68%	98 66%	112 69%	111 70%	69 68%	89 72% i	74 71% i	126 70% i	52 68%	37 56%	127 64%	85 69%	109 73%	251 66%	70 78% m
Advertise on our own website	313 66%	109 73% c	107 66%	97 61%	63 62%	82 67%	75 71%	118 65%	43 56%	50 75% h	85 43%	94 77% j	133 90% jk	249 65%	64 71%
Internal Referrals	291 62%	97 65%	93 57%	101 63%	59 58%	74 61%	74 70% i	122 67% i	48 63%	36 53%	90 45%	93 75% j	108 73% j	233 61%	58 64%
People approach us	261 55%	87 58%	90 55%	85 53%	57 56%	66 54%	67 64% i	109 60% i	42 55%	29 44%	96 48%	69 56%	96 65% j	209 55%	53 59%
Social media and professional networking sites (e.g. Linked In)	256 54%	79 53%	91 56%	86 54%	41 41%	64 53%	67 63% d	109 60% d	43 56%	41 62% d	90 45%	66 54%	99 67% jk	206 54%	50 55%
Online job boards (e.g. Monster)	246 52%	92 61% bc	82 50%	72 45%	50 49%	67 54%	52 50%	91 50%	39 51%	38 58%	73 37%	61 50% j	111 75% jk	196 51%	49 55%
Recruitment agencies/ Search firms	214 45%	68 46%	67 41%	79 50%	38 38%	54 44%	54 51% d	98 54% di	43 57% di	25 37%	55 27%	72 59% j	87 59% j	178 47%	37 41%
Advertise externally in newspapers/ trade/ professional press	192 41%	61 41%	66 40%	66 41%	39 38% h	58 48% gh	51 48% gh	64 35% h	13 17%	31 47% h	56 28%	57 47% j	79 53% j	153 40%	39 44%
Jobcentre Plus / Universal Jobmatch	170 36%	55 37%	62 38%	53 33%	43 43% gh	52 42% gh	33 32%	50 28%	17 22%	24 36%	54 27%	40 33%	75 51% jk	137 36%	32 36%



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All who have recruited this type of staff before

			WAVE				REG	ON				SIZE		SEC1	OR
				September			South excluding	South including							
	Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	ı	m	n
Unweighted Total	476	151	162	163	106	133	106	169	63	68	199	129	148	384	92
Weighted Total	471 100%	150 100%	163 100%	159 100%	101 100%	122 100%	105 100%	181 100%	76 100%	67 100%	200 100%	123 100%	148 100%	382 100%	90 100%
Talent pools and staff banks	75 16%	27 18%	23 14%	25 16%	14 14%	23 19%	21 20%	30 17%	9 12%	8 13%	15 8%	15 12%	45 30% jk	61 16%	15 16%
Other	12 2%	4 2%	3 2%	5 3%	4 4%	1 1%	5 5%	6 3%	1 1%	1 1%	8 4%	1 1%	3 2%	11 3%	1 1%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workersBase: All who have recruited this type of staff before

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	274	87	92	95	66	67	63	96	33	45	99	80	95	213	61
Weighted Total	276 100%	88 100%	92 100%	96 100%	64 100%	63 100%	64 100%	105 100%	41 100%	45 100%	105 100%	76 100%	96 100%	217 100%	59 100%
Former employees and word of mouth	168 61%	57 65%	56 61%	55 57%	38 58%	43 69%	41 65%	64 62%	23 57%	23 51%	63 60%	42 56%	63 66%	124 57%	43 73% m
Advertise on our own website	162 59%	58 66%	53 58%	51 53%	40 62%	37 59%	37 58%	59 56%	21 52%	27 60%	40 38%	40 53% j	83 87% jk	123 57%	40 67%
Internal Referrals	152 55%	53 61% b	41 45%	58 60% b	27 42%	40 64% d	39 60% d	60 57%	21 52%	25 56%	42 40%	46 60% j	64 67% j	113 52%	40 67% m
People approach us	131 47%	43 48%	46 50%	43 44%	31 48%	33 53%	31 49%	50 48%	19 46%	17 38%	47 44%	30 40%	54 57% k	101 47%	30 51%
Social media and professional networking sites (e.g. Linked In)	129 47%	43 49%	40 43%	45 47%	27 42%	27 43%	28 44%	53 50%	25 60%	22 48%	45 43%	24 32%	59 62% jk	101 47%	27 46%
Online job boards (e.g. Monster)	119 43%	46 52% c	40 43%	33 35%	29 45%	26 42%	26 40%	43 41%	17 41%	21 48%	30 29%	23 30%	66 69% jk	91 42%	28 47%
Recruitment agencies/ Search firms	115 42%	36 41%	40 44%	39 41%	15 24%	27 44% d	30 47% d	52 50% d	22 54% d	21 46% d	14 14%	48 63% j	53 56% j	91 42%	25 41%
Advertise externally in newspapers/ trade/ professional press	80 29%	27 31%	26 29%	27 28%	18 28%	26 41% fgh	14 22%	21 20%	7 17%	16 35% g	21 20%	16 21%	43 45% jk	63 29%	17 29%
Jobcentre Plus / Universal Jobmatch	77 28%	30 34%	26 28%	21 22%	24 37% fgh	19 31% gh	13 20%	18 17%	5 12%	16 35% gh	16 15%	15 20%	46 48% jk	57 26%	19 33%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workersBase: All who have recruited this type of staff before

			WAVE				REGI	ON				SIZE		SECT	OR
				September			South excluding	South including							
	Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	ı	m	n
Unweighted Total	274	87	92	95	66	67	63	96	33	45	99	80	95	213	61
Weighted Total	276	88	92	96	64	63	64	105	41	45	105	76	96	217	59
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Talent pools and staff banks	42	14	11	16	11	10	12	15	3	6	6	7	29	32	9
	15%	16%	12%	17%	17%	16%	19%	14%	7%	13%	6%	9%	30%	15%	16%
													jk		
Other	4	1	1	2	1	2	-	-	-	1	1	2	1	4	-
	1%	1%	1%	2%	1%	3%	-	-	-	3%	1%	2%	1%	2%	-



Q6. How satisfied or dissatisfied are you with the quality of candidates presented to you by your recruitment agencies?

Base: All who use recruitment agencies

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		241	74	79	88	43	71	60	97	37	30	56	86	99	192	49
Weighted Total		235 100%	73 100%	77 100%	86 100%	41 100%	62 100%	58 100%	104 100%	46 100%	28 100%	56 100%	81 100%	98 100%	188 100%	47 100%
Very satisfied	(5)	35 15%	15 21%	7 10%	12 14%	5 12%	6 10%	8 13%	16 15%	8 18%	7 26%	7 13%	10 13%	17 17%	30 16%	5 10%
Fairly satisfied	(4)	131 56%	34 46%	43 57%	54 63% a	25 60%	36 59%	32 55%	57 54%	25 53%	14 49%	26 46%	48 59%	58 59%	104 55%	28 59%
Neither satisfied nor dissatisfied	(3)	42 18%	14 19%	15 19%	14 16%	9 22%	10 17%	10 17%	17 16%	7 14%	6 22%	10 17%	17 21%	15 16%	33 17%	9 20%
Fairly dissatisfied	(2)	13 6%	5 7%	6 8%	2 2%	2 5%	3 5%	5 8%	8 8%	3 7%	-	7 13% I	4 5%	2 2%	11 6%	2 4%
Very dissatisfied	(1)	3 1%	- -	2 2%	1 1%	1 2%	1 2%	1 1%	1 1%	-	-	2 3%	-	1 1%	2 1%	1 2%
Don't know		12 5%	5 6%	4 5%	3 4%	-	4 7%	3 5%	6 6%	3 7%	1 3%	4 7%	2 3%	5 5%	9 5%	3 6%
NETS																
Net: Satisfied		166 71%	49 67%	51 66%	66 77%	29 72%	43 70%	40 68%	72 70%	33 71%	21 75%	33 59%	58 71%	74 76% j	134 71%	32 69%
Net: Dissatisfied		16 7%	5 7%	7 10%	3 3%	3 7%	4 6%	5 9%	9 9%	3 7%	-	9 16% kl	4 5%	3 3%	13 7%	3 6%
Mean score		3.8	3.9	3.7	3.9	3.7	3.8	3.7	3.8	3.9	4.0	3.6	3.8	3.9 j	3.8	3.8



Q7. How satisfied or dissatisfied are you overall with the recruitment agencies you have used in the last 2 years? Base: All who use recruitment agencies

				WAVE				REG					SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		241	74	79	88	43	71	60	97	37	30	56	86	99	192	49
Weighted Total		235 100%	73 100%	77 100%	86 100%	41 100%	62 100%	58 100%	104 100%	46 100%	28 100%	56 100%	81 100%	98 100%	188 100%	47 100%
Very satisfied	(5)	44 19%	18 24%	10 13%	17 19%	6 16%	10 17%	11 18%	19 19%	9 19%	8 28%	13 22%	15 19%	16 17%	38 20%	6 13%
Fairly satisfied	(4)	141 60%	35 48%	52 69% a	54 63%	28 69%	37 60%	33 56%	60 57%	27 59%	16 57%	28 50%	53 65%	61 62%	111 59%	30 63%
Neither satisfied nor dissatisfied	(3)	27 11%	13 18%	7 9%	7 8%	2 6%	6 10%	10 17%	14 14%	4 9%	4 15%	4 7%	9 12%	13 14%	20 11%	7 14%
Fairly dissatisfied	(2)	10 4%	5 6%	2 3%	3 4%	1 3%	3 5%	3 5%	6 5%	3 6%		6 11% I	3 4%	1 1%	9 5%	1 2%
Very dissatisfied	(1)	3 1%	-	2 3%	1 1%	2 4%	1 2%	1 1%	1 1%	-	-	2 3%	1 1%	1 1%	3 1%	1 2%
Don't know		9 4%	3 4%	3 3%	4 5%	1 2%	4 7%	1 1%	4 4%	3 7%	-	4 7% k	-	6 6% k	7 4%	3 6%
NETS																
Net: Satisfied		185 79%	52 72%	63 82%	71 82%	35 85%	47 77%	43 75%	79 76%	36 78%	24 85%	40 72%	68 84%	77 79%	150 79%	36 76%
Net: Dissatisfied		13 6%	5 6%	4 6%	4 5%	3 7%	4 7%	4 7%	7 6%	3 6%		8 14% I	4 5%	2 2%	12 6%	2 4%
Mean score		3.9	3.9	3.9	4.0	3.9	3.9	3.9	3.9	4.0	4.1	3.8	4.0	4.0	4.0	3.9



Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Permanent members of staff

Base: All who recruit permanent members of staff

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	C C	d	e	f	g	h	i	j	k	I	m	1 ubiic
Inweighted Total	476	151	162	163	106	133	106	169	63	68	199	129	148	384	9
Veighted Total	471	150	163	159	101	122	105	181	76	67	200	123	148	382	9
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	10
accounting and financial services	213	62	75	77	45	60	46	80	33	28	44	74	96	172	4
	45%	41%	46%	48%	44%	49%	44%	44%	44%	42%	22%	60% j	65% j	45%	4
Construction	66	19	24	23	17	21	13	22	9	6	27	16	23	51	1
	14%	13%	15%	15%	17%	17%	12%	12%	12%	9%	13%	13%	16%	13%	1
Orivers	95	26	36	33	19	34	17	27	10	15	20	24	51	69	2
	20%	18%	22%	21%	19%	28% fgh	16%	15%	13%	22%	10%	20% j	34% jk	18%	:
ducation	59	19	20	20	20	14	11	17	7	8	16	18	25	45	
	12%	13%	12%	13%	20% g	12%	10%	9%	9%	12%	8%	14%	17% j	12%	
ingineering & technical	157	37	64	57	28	55	36	53	17	22	51	46	61	124	;
	33%	25%	39% a	36% a	28%	45% dgh	34%	29%	22%	33%	25%	37% j	41% j	32%	;
Executive recruitment / interim															
nanagement	148 31%	44 29%	47 29%	57 36%	24 24%	44 36%	38 36%	60 33%	23 30%	20 30%	23 11%	48 39%	77 52%	118 31%	;
	3176	25/6	2970	30 /6	2470	d	30 /6	3376	30 %	30 /6	1170	j	jk	31/0	`
Health & social care	77	21	25	32	15	17	25	33	8	14	20	19	39	59	1
	16%	14%	15%	20%	14%	14%	23% h	18%	11%	20%	10%	15%	26% jk	15%	2
Hospitality	80	19	23	38	14	21	20	29	9	16	27	20	33	64	
	17%	13%	14%	24% ab	14%	17%	19%	16%	12%	24%	14%	16%	22% j	17%	1
ndustrial	67	16	26	26	15	19	13	19	6	14	19	16	32	47	:
	14%	10%	16%	16%	14%	16%	12%	11%	8%	21% gh	10%	13%	21% j	12%	:
egal & HR	160	54	54	52	30	38	33	65	32	27	16	57	86	131	:
	34%	36%	33%	33%	30%	31%	32%	36%	42%	40%	8%	46% j	58% j	34%	;
ife sciences	25	7	10	7	5	6	6	10	4	5	2	3	20	19	
	5%	5%	6%	5%	4%	5%	6%	6%	5%	7%	1%	3%	13%	5%	



Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Permanent members of staff

Base: All who recruit permanent members of staff

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	70101	a	b	С С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	476	151	162	163	106	133	106	169	63	68	199	129	148	384	92
Weighted Total	471 100%	150 100%	163 100%	159 100%	101 100%	122 100%	105 100%	181 100%	76 100%	67 100%	200 100%	123 100%	148 100%	382 100%	90 100%
Marketing, media & creative	167 35%	57 38%	55 34%	56 35%	33 32%	45 37%	43 41%	68 38%	25 33%	21 31%	32 16%	57 46% j	78 53% j	134 35%	33 37%
Office professionals	242 51%	75 50%	79 49%	89 56%	51 50%	65 53%	54 51%	98 54%	43 57%	29 44%	52 26%	75 61% j	116 78% jk	194 51%	48 53%
Sales & retail	156 33%	51 34%	46 28%	59 37%	29 29%	46 38% h	46 44% dh	62 34% h	15 20%	19 29%	47 23%	45 37% j	64 43% j	124 32%	32 36%
Technology	165 35%	56 37%	52 32%	57 36%	29 29%	48 40%	36 34%	64 35%	28 37%	23 35%	33 17%	50 41% j	81 55% jk	132 35%	33 37%
None	37 8%	16 11%	12 7%	10 6%	11 11%	7 6%	5 5%	14 8%	8 11%	6 9%	27 14% kl	1 1%	9 6% k	29 7%	9 10%



Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Temporary agency workers

Base: All who recruit temporary agency workers

			WAVE				REGI	ON				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	*j	k	1	m	*n
Unweighted Total	121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total	115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
Accounting and financial services	51 44%	18 49%	20 49%	14 34%	9 59%	11 40%	13 44%	20 39%	7 33%	10 50%	3 17%	22 46%	26 49%	42 47%	8 34%
Construction	10 9%	4 11%	4 10%	2 5%	2 12%	5 18% g	2 7%	2 4%	-	1 6%		4 8%	6 12%	4 5%	6 23%
Drivers	21 19%	5 13%	9 21%	8 21%	3 18%	8 29%	6 19%	7 13%	1 5%	4 19%	1 4%	7 15%	14 26%	14 15%	7 30%
Education	15 13%	5 14%	5 11%	5 12%	3 23%	4 13%	3 8%	5 10%	3 13%	2 11%	-	6 12%	9 17%	9 10%	5 22%
Engineering & technical	25 22%	6 17%	9 24%	9 24%	6 39%	8 28%	7 23%	8 16%	1 6%	3 15%	2 16%	8 18%	14 27%	16 18%	9 37%
Executive recruitment / interim management	26 22%	8 23%	10 24%	8 19%	3 22%	7 25%	4 14%	9 18%	5 23%	6 29%		8 16%	18 34% k	18 20%	8 32%
Health & social care	8 7%	1 2%	4 11%	3 8%	1 5%	3 10%	1 5%	3 5%	1 6%	2 10%	-	2 5%	6 11%	4 4%	5 19%
Hospitality	17 15%	4 11%	7 17%	6 16%	5 31%	5 17%	3 11%	5 9%	1 6%	3 15%	3 18%	4 8%	11 21%	11 12%	6 26%
Industrial	20 17%	3 8%	7 17%	10 26% a	4 26%	4 15%	6 19%	7 13%	1 5%	5 24%	-	9 18%	11 21%	12 14%	8 31%
Legal & HR	39 34%	13 35%	12 30%	14 37%	9 59%	11 40% f	5 15%	14 26%	9 41%	5 26%	1 8%	16 33%	22 41%	29 32%	10 40%
Life sciences	4 4%		2 6%	2 5%	1 5%	1 4%	2 8%	2 5%	-	-	-	-	4 8% k	3 3%	1 6%
Marketing, media & creative	30 26%	8 22%	13 32%	9 23%	5 30%	8 29%	8 26%	13 24%	5 22%	5 22%	1 7%	10 22%	18 34%	23 25%	7 27%



Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Temporary agency workers

Base: All who recruit temporary agency workers

			WAVE				REG	ION				SIZE		SECT	OR
				September			South excluding	South including							
	Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	*j	k	I	m	*n
Unweighted Total	121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total	115	36	40	39	15	27	30	52	22	21	14	48	53	91	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Office professionals	60	23	18	19	10	14	13	26	13	10	3	23	33	47	14
	52%	64%	45%	49%	66%	51%	43%	49%	58%	50%	24%	49%	62%	51%	55%
Sales & retail	25	9	9	7	6	7	6	9	2	4	1	8	16	21	4
	22%	26%	22%	18%	37%	26%	21%	17%	11%	18%	6%	17%	30%	23%	18%
Technology	32	12	11	9	6	9	6	10	4	7	-	11	21	24	8
	28%	34%	27%	24%	40%	33%	20%	19%	18%	35%	-	23%	40%	26%	33%
None	14	3	5	6	1	4	5	9	4	1	4	3	7	10	4
	12%	9%	12%	15%	7%	14%	15%	16%	18%	4%	27%	6%	14%	11%	17%



Q10_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

										Net: Increase + Stay	
	Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	the same	Mean
Accounting and financial services	213	1	33	158	7	-	14	34	7	192	3.1
	100%	*	15%	74%	3%	-	7%	16%	3%	90%	
Construction	66	1	22	35	3	2	3	23	5	58	3.3
	100%	2%	33%	53%	4%	3%	4%	36%	7%	89%	
Drivers	95	1	25	62	3	-	5	26	3	87	3.3
	100%	1%	26%	65%	3%	-	5%	27%	3%	92%	
Education	59	1	14	35	1	-	8	14	1	50	3.3
	100%	1%	23%	60%	2%	-	13%	24%	2%	84%	
Engineering & technical	157	6	44	91	5	-	12	50	5	141	3.4
	100%	4%	28%	58%	3%	-	7%	32%	3%	90%	
Executive recruitment / interim management	148	_	26	105	5	-	11	26	5	132	3.2
a.iagoo.ii	100%	-	18%	71%	3%	-	8%	18%	3%	89%	0.2
Health & social care	77	2	21	37	5	1	13	23	6	59	3.3
	100%	3%	27%	47%	6%	1%	16%	29%	7%	76%	
Hospitality	80	1	22	46	4	4	4	22	8	68	3.2
	100%	1%	27%	57%	5%	4%	5%	28%	10%	85%	
Industrial	67	2	21	38	2	1	3	23	2	62	3.3
	100%	3%	32%	57%	3%	1%	4%	35%	3%	92%	
Legal & HR	160	-	15	124	5	-	15	15	5	140	3.1
	100%	-	10%	78%	3%	-	9%	10%	3%	87%	
Life sciences	25	-	5	14	1	-	5	5	1	20	3.2
	100%	-	21%	57%	3%	-	19%	21%	3%	78%	
Marketing, media & creative	167	2	34	116	1	-	14	36	1	152	3.2
	100%	1%	20%	70%	1%	-	8%	21%	1%	91%	
Office professionals	242	3	42	169	11	-	17	45	11	214	3.2
	100%	1%	17%	70%	5%	-	7%	19%	5%	88%	
Sales & retail	156	3	44	98	5	-	6	47	5	145	3.3
	100%	2%	28%	63%	3%	-	4%	30%	3%	93%	
Technology	165	5	31	115	3	-	11	36	3	151	3.2
	100%	3%	19%	70%	2%	-	7%	22%	2%	91%	
Average (response based including	4077	27	000	40.4	24	_	460	407	2=	4074	
bases)	1877 100%	27 1%	399 21%	1244 66%	61 3%	7	139 7%	427 23%	67 4%	1671	3.2



Q10_SUM. Average across all sectors (response based)

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI					SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		1910	576	628	706	397	583	437	653	216	277	422	598	890	1499	411
Weighted Total		1877 100%	561 100%	635 100%	682 100%	372 100%	534 100%	436 100%	706 100%	270 100%	265 100%	430 100%	566 100%	881 100%	1484 100%	394 100%
Increase greatly	(5)	27 1%	8 1%	13 2%	7 1%	4 1%	9 2%	6 1%	11 2%	5 2%	3 1%	9 2%	6 1%	12 1%	23 2%	4 1%
Increase slightly	(4)	399 21%	124 22% b	110 17%	165 24% b	81 22%	104 20%	101 23%	160 23%	59 22%	54 20%	104 24% I	138 24% I	158 18%	329 22%	70 18%
Stay same	(3)	1244 66%	353 63%	424 67%	467 68% a	250 67%	372 70% fgh	272 62%	434 61%	162 60%	187 71% fgh	286 66%	384 68%	575 65%	992 67%	252 64%
Decrease slightly	(2)	61 3%	21 4% c	30 5% c	10 1%	5 1%	12 2%	21 5% de	33 5% de	12 5% d	10 4% d	10 2%	15 3%	36 4%	36 2%	24 6% m
Decrease greatly	(1)	7	- -	3 1%	3 1%	1	4 1%	-	1 *	1 1%	1 *	3 1% I	4 1% I	-	4	3 1%
Don't know		139 7%	55 10% c	55 9% c	29 4%	31 8% i	33 6%	36 8% i	66 9% ei	30 11% ei	9 3%	19 4%	19 3%	101 11% jk	99 7%	41 10% m
NETS																
Net: Increase		427 23%	132 24%	123 19%	172 25% b	85 23%	113 21%	107 25%	171 24%	64 24%	57 22%	113 26% I	144 25% I	170 19%	353 24% n	74 19%
Net: Decrease		67 4%	21 4%	33 5% c	14 2%	6 1%	16 3%	21 5% d	35 5% d	14 5% d	12 4% d	12 3%	19 3%	36 4%	40 3%	27 7% m
Net: Increase + Stay the same		1671 89%	485 87%	547 86%	639 94% ab	336 90% gh	485 91% fgh	379 87%	605 86%	226 84%	244 92% fgh	399 93% I	528 93% I	744 84%	1345 91% n	326 83%
Mean score		3.2	3.2	3.2	3.2 b	3.2	3.2	3.2	3.2	3.2	3.2	3.3 I	3.2	3.2	3.2 n	3.1



Q10_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Accounting and financial services
Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	2010 C	d	e	f	g	*h	*i	0-49 j	30-249 k	250 +	m	n
Unweighted Total	216	63	73	80	48	65	47	74	27	29	43	76	97	172	44
Weighted Total	213 100%	62 100%	75 100%	77 100%	45 100%	60 100%	46 100%	80 100%	33 100%	28 100%	44 100%	74 100%	96 100%	172 100%	41 100%
Increase greatly (s	5) 1	-	1 1%	-	-	-	-	1 1%	1 3%	-	-	1 1%	-	1 1%	-
Increase slightly (4) 33 15%	9 14%	9 12%	15 20%	7 16%	9 15%	6 12%	10 12%	4 12%	7 24%	8 18%	12 17%	13 13%	30 17%	3 8%
Stay same (3) 158 74%	46 74%	55 73%	58 76%	34 75%	47 77%	36 78%	58 73%	22 66%	19 69%	32 74%	55 75%	71 74%	126 73%	32 78%
Decrease slightly (2) 7	2 3%	5%	1 1%	-	2 3%	2 4%	4 5%	2 7%	1 3%	1 3%	2 3%	4 4%	4 3%	3 7%
Decrease greatly (1) -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	14 7%	6 9%	6 8%	2 3%	4 8%	2 4%	3 6%	7 8%	4 11%	1 5%	2 5%	3 4%	9 9%	11 6%	3 7%
NETS															
Net: Increase	34 16%	9 14%	10 14%	15 20%	7 16%	9 15%	6 12%	11 13%	5 16%	7 24%	8 18%	13 18%	13 13%	31 18%	3 8%
Net: Decrease	7 3%	2 3%	5%	1 1%	- -	2 3%	2 4%	4 5%	2 7%	1 3%	1 3%	2 3%	4 4%	4 3%	3 7%
Net: Increase + Stay the same	192 90%	54 88%	65 87%	73 95%	41 92%	56 93%	42 90%	69 87%	27 82%	26 92%	40 92%	69 93%	84 87%	157 91%	35 86%
Mean score	3.1	3.1	3.1	3.2	3.2	3.1	3.1	3.1	3.1	3.2	3.2	3.2	3.1	3.2	3.0



Q10_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Construction

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	m	*n
Unweighted Total	71	21	25	25	19	23	14	22	8	7	27	19	25	54	17
Weighted Total	66 100%	19 100%	24 100%	23 100%	17 100%	21 100%	13 100%	22 100%	9 100%	6 100%	27 100%	16 100%	23 100%	51 100%	15 100%
Increase greatly (5)	1 2%	-	-	1 6%	-	-	-	1 7%	1 16%	-	-	-	1 6%	1 3%	-
Increase slightly (4)	22 33%	8 41%	8 35%	6 26%	7 39%	6 28%	4 28%	6 27%	2 26%	4 62%	10 37%	6 39%	6 25%	19 37%	3 21%
Stay same (3)	35 53%	8 44%	12 50%	15 63%	9 51%	11 53%	8 59%	13 59%	5 59%	2 38%	14 53%	9 54%	12 53%	27 54%	8 50%
Decrease slightly (2)	3 4%	1 5%	2 8%	-	-	2 10%	1 7%	1 4%	-	-	-	1 6%	2 8%	1 2%	2 12%
Decrease greatly (1)	2 3%	-	1 3%	1 5%	1 4%	1 5%	-	-	-	-	2 7%	-	-	1 2%	1 5%
Don't know	3 4%	2 9%	1 4%	-	1 6%	1 4%	1 7%	1 4%	-	-	1 3%	-	2 8%	1 2%	2 12%
NETS															
Net: Increase	23 36%	8 41%	8 35%	7 32%	7 39%	6 28%	4 28%	7 33%	4 41%	4 62%	10 37%	6 39%	7 32%	20 40%	3 21%
Net: Decrease	5 7%	1 5%	3 11%	1 5%	1 4%	3 15%	1 7%	1 4%	-	-	2 7%	1 6%	2 8%	2 4%	3 17%
Net: Increase + Stay the same	58 89%	16 85%	20 85%	22 95%	15 90%	17 81%	11 86%	20 92%	9 100%	6 100%	24 90%	15 94%	20 84%	48 94%	11 71%
Mean score	3.3	3.4	3.2	3.3	3.3	3.1	3.2	3.4	3.6	3.6	3.2	3.3	3.3	3.4	3.0



Q10_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Drivers

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	b	C C	*d	e	*f	*g	*h	*i	*j	*k	I	m	*n
Unweighted Total		100	28	37	35	19	38	19	27	8	16	22	27	51	72	28
Weighted Total		95 100%	26 100%	36 100%	33 100%	19 100%	34 100%	17 100%	27 100%	10 100%	15 100%	20 100%	24 100%	51 100%	69 100%	26 100%
Increase greatly	(5)	1 1%	1 3%	-	-	-	1 2%	-	-	-	-	1 4%	-	-	1 1%	-
Increase slightly	(4)	25 26%	7 26%	8 22%	10 31%	6 32%	10 29%	4 20%	7 26%	3 35%	2 15%	8 38%	7 31%	10 19%	18 27%	7 25%
Stay same	(3)	62 65%	15 56%	24 66%	23 69%	11 57%	21 61%	12 70%	19 68%	6 65%	11 77%	11 53%	15 60%	36 71%	45 65%	17 64%
Decrease slightly	(2)	3 3%	2 8%	1 3%	-	1 5%	2 6%	-	-	-	-	-	1 4%	2 4%	2 3%	1 4%
Decrease greatly	(1)		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		5 5%	2 7%	3 9%	-	1 5%	1 2%	2 10%	2 6%	-	1 9%	1 4%	1 5%	3 5%	3 4%	2 7%
NETS																
Net: Increase		26 27%	8 29%	8 22%	10 31%	6 32%	11 31%	4 20%	7 26%	3 35%	2 15%	9 43%	7 31%	10 19%	19 28%	7 25%
Net: Decrease		3 3%	2 8%	1 3%	-	1 5%	2 6%	-	-	-	-	-	1 4%	2 4%	2 3%	1 4%
Net: Increase + Stay the same		87 92%	22 86%	32 89%	33 100% b	17 89%	32 92%	16 90%	26 94%	10 100%	14 91%	19 96%	22 91%	46 91%	64 93%	23 89%
Mean score		3.3	3.3	3.2	3.3	3.3	3.3	3.2	3.3	3.3	3.2	3.5	3.3	3.2	3.3	3.2



Q10_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Education

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total	59	19	18	22	21	15	10	15	5	8	16	18	25	45	14
Weighted Total	59 100		20 100%	20 100%	20 100%	14 100%	11 100%	17 100%	7 100%	8 100%	16 100%	18 100%	25 100%	45 100%	14 100%
Increase greatly ((5) 1	1 % 4%	-	-	-	1 6%	-	-	-	-	-	-	1 3%	1 2%	-
Increase slightly ((4) 14 23		4 22%	4 18%	5 23%	1 11%	3 33%	6 35%	3 38%	1 19%	6 34%	4 24%	4 15%	10 22%	4 26%
Stay same ((3) 35 60°		12 60%	13 63%	12 62%	9 65%	6 58%	8 44%	1 21%	6 81%	10 60%	11 64%	15 57%	29 65%	6 43%
Decrease slightly ((2) 1	- % -	-	1 7%	- -	-	-	1 8%	1 21%	-	-	1 8%	-	-	1 10%
Decrease greatly ((1) -		-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	8 13	2 9%	4 19%	2 12%	3 15%	3 19%	1 8%	2 13%	1 20%	-	1 6%	1 5%	6 24%	5 11%	3 21%
NETS															
Net: Increase	14 24		4 22%	4 18%	5 23%	2 16%	3 33%	6 35%	3 38%	1 19%	6 34%	4 24%	5 18%	11 24%	4 26%
Net: Decrease	1 2	% -	-	1 7%	- -	-	-	1 8%	1 21%	-	-	1 8%	-	-	1 10%
Net: Increase + Stay the same	50 84		16 81%	16 81%	17 85%	12 81%	10 92%	14 79%	4 59%	8 100%	15 94%	15 87%	19 76%	40 89%	10 69%
Mean score	3.3	3.4	3.3	3.1	3.3	3.3	3.4	3.3	3.2	3.2	3.4	3.2	3.3	3.3	3.2



Q10_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Engineering & technical

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI		_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		7014.	a a	b	С С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		164	40	64	60	31	58	37	51	14	24	50	49	65	128	36
Weighted Total		157 100%	37 100%	64 100%	57 100%	28 100%	55 100%	36 100%	53 100%	17 100%	22 100%	51 100%	46 100%	61 100%	124 100%	34 100%
Increase greatly	(5)	6 4%	1 3%	4 6%	1 1%	1 3%	2 4%	3 8%	3 5%	-	-	1 2%	1 2%	4 7%	6 5%	-
Increase slightly	(4)	44 28%	9 24%	16 25%	19 34%	7 25%	17 32%	9 24%	12 24%	4 23%	7 34%	14 27%	16 36%	14 23%	36 29%	8 23%
Stay same	(3)	91 58%	22 59%	34 53%	35 62%	17 62%	31 56%	19 54%	30 56%	10 62%	13 62%	34 66%	27 59%	31 50%	71 58%	20 59%
Decrease slightly	(2)	5 3%	1 2%	4 6%	-	1 2%	1 2%	1 2%	2 4%	1 8%	1 4%	2 4%	1 2%	2 3%	2 2%	3 8% m
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-		-	-	-	-	-
Don't know		12 7%	4 12%	6 9%	2 3%	2 8%	4 7%	5 13%	6 11%	1 7%	-	1 2%	1 1%	10 17% jk	8 7%	3 10%
NETS																
Net: Increase		50 32%	10 26%	20 32%	20 35%	8 28%	19 36%	11 31%	15 29%	4 23%	7 34%	14 28%	17 38%	18 30%	42 34%	8 23%
Net: Decrease		5 3%	1 2%	4 6%	-	1 2%	1 2%	1 2%	2 4%	1 8%	1 4%	2 4%	1 2%	2 3%	2 2%	3 8% m
Net: Increase + Stay the same		141 90%	31 86%	54 85%	56 97% ab	26 90%	50 92%	30 85%	45 85%	14 85%	21 96%	48 95% I	44 97% I	49 80%	113 92%	28 82%
Mean score		3.4	3.3	3.4	3.4	3.3	3.4	3.4	3.3	3.2	3.3	3.3	3.4	3.4	3.4	3.2



Q10_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Executive recruitment / interim managementBase: All who recruit permanent members of staff in each job function

			WAVE				REG	ON				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	*j	k	1	m	n
Unweighted Total	153	45	49	59	27	50	37	55	18	21	23	52	78	121	32
Weighted Total	148 100%	44 100%	47 100%	57 100%	24 100%	44 100%	38 100%	60 100%	23 100%	20 100%	23 100%	48 100%	77 100%	118 100%	30 100%
Increase greatly (5)		-	-	-	-	-	-	-	-	-	-	-	-		-
Increase slightly (4)	26 18%	9 21%	7 16%	10 17%	5 22%	6 13%	7 19%	11 19%	4 18%	4 18%	5 23%	9 18%	12 16%	22 19%	4 13%
Stay same (3)	105 71%	29 66%	33 69%	44 77%	17 69%	33 75%	25 65%	40 67%	16 70%	15 78%	17 73%	35 74%	53 69%	86 73%	19 65%
Decrease slightly (2)	5 3%	2 4%	3 6%	-	- -	1 2%	3 8%	3 5%	-	1 4%	-	2 4%	3 4%	2 2%	3 9% m
Decrease greatly (1)		-	-	-	- -	-	-	-	-	-	-	-	-		-
Don't know	11 8%	4 9%	4 9%	3 5%	2 8%	4 9%	3 7%	5 9%	3 12%		1 4%	2 3%	9 11%	8 6%	4 13%
NETS															
Net: Increase	26 18%	9 21%	7 16%	10 17%	5 22%	6 13%	7 19%	11 19%	4 18%	4 18%	5 23%	9 18%	12 16%	22 19%	4 13%
Net: Decrease	5 3%	2 4%	3 6%	-	- -	1 2%	3 8%	3 5%		1 4%		2 4%	3 4%	2 2%	3 9% m
Net: Increase + Stay the same	132 89%	38 87%	40 85%	54 95%	22 92%	39 89%	32 85%	52 86%	20 88%	19 96%	22 96%	44 92%	66 85%	108 92% n	23 78%
Mean score	3.2	3.2	3.1	3.2	3.2	3.1	3.1	3.2	3.2	3.1	3.2	3.1	3.1	3.2	3.1



Q10_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Health & social care

Base: All who recruit permanent members of staff in each job function

	Г			WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	-	TOTAL	*a	*b	2016 C	*d	*e	*f	*g	*h	*i	*i	50-249 *k	250+	m	*n
Unweighted Total		74	20	21	33	14	18	23	29	6	13	19	18	37	57	17
Weighted Total		77 100%	21 100%	25 100%	32 100%	15 100%	17 100%	25 100%	33 100%	8 100%	14 100%	20 100%	19 100%	39 100%	59 100%	18 100%
Increase greatly	(5)	2 3%	-	1 5%	1 3%	1 8%	1 5%	-	-	-		1 4%	-	1 3%	1 1%	1 6%
Increase slightly	(4)	21 27%	6 31%	5 19%	9 29%	5 35%	2 11%	11 43%	12 37%	1 17%	2 12%	6 32%	6 33%	8 21%	17 28%	4 21%
Stay same	(3)	37 47%	6 27%	13 52%	18 56%	6 40%	11 66%	9 35%	11 35%	3 33%	8 61%	11 53%	8 40%	18 47%	31 52%	6 32%
Decrease slightly	(2)	5 6%	2 9%	1 5%	1 4%	-	-	2 10%	4 12%	1 17%	1 6%	-	1 6%	4 9%	2 4%	2 12%
Decrease greatly	(1)	1 1%	-	1 4%	-	-	1 6%	-	-	-	-	-	1 5%	-	-	1 5%
Don't know		13 16%	7 33%	4 14%	2 8%	2 16%	2 11%	3 12%	6 17%	3 33%	3 21%	2 11%	3 15%	8 20%	8 14%	4 23%
NETS																
Net: Increase		23 29%	6 31%	6 24%	10 32%	6 43%	3 16%	11 43%	12 37%	1 17%	2 12%	7 36%	6 33%	9 24%	18 30%	5 28%
Net: Decrease		6 7%	2 9%	2 9%	1 4%	-	1 6%	2 10%	4 12%	1 17%	1 6%	-	2 11%	4 9%	2 4%	3 17%
Net: Increase + Stay the same		59 76%	12 58%	19 76%	28 88%	12 84%	14 83%	19 78%	23 71%	4 50%	10 73%	18 89%	14 74%	27 71%	48 82%	11 60%
Mean score	L	3.3	3.3	3.2	3.3	3.6	3.1	3.4	3.3	3.0	3.1	3.5	3.2	3.2	3.3	3.1



Q10_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Hospitality

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		TUlai	*a	*b	C C	*d	*e	*f	*g	*h	*i	*j	*k	230+	m	*n
Unweighted Total		76	18	22	36	15	20	18	25	7	16	26	19	31	61	15
Weighted Total		80 100%	19 100%	23 100%	38 100%	14 100%	21 100%	20 100%	29 100%	9 100%	16 100%	27 100%	20 100%	33 100%	64 100%	15 100%
Increase greatly	(5)	1 1%	-	1 3%	-	1 5%	-	-	-	-	-		-	1 2%	1 1%	-
Increase slightly	(4)	22 27%	4 23%	4 16%	14 36%	4 26%	5 23%	7 37%	11 37%	3 39%	2 15%	6 20%	7 37%	9 27%	16 25%	6 36%
Stay same	(3)	46 57%	11 61%	16 68%	19 49%	6 45%	14 64%	11 54%	15 52%	4 46%	11 70%	18 65%	8 38%	20 62%	39 61%	6 43%
Decrease slightly	(2)	4 5%	1 7%	1 4%	2 6%	2 17%	-	1 4%	1 3%	-	1 7%	2 7%	2 12%	-	4 7%	-
Decrease greatly	(1)	4 4%	-	1 5%	2 6%	-	1 5%	-	1 5%	1 15%	1 7%	1 4%	2 12%	-	2 3%	1 9%
Don't know		4 5%	2 9%	1 4%	1 3%	1 7%	2 9%	1 5%	1 3%	-	-	1 3%	-	3 9%	2 3%	2 12%
NETS																
Net: Increase		22 28%	4 23%	4 19%	14 36%	4 32%	5 23%	7 37%	11 37%	3 39%	2 15%	6 20%	7 37%	9 29%	17 26%	6 36%
Net: Decrease		8 10%	1 7%	2 9%	5 12%	2 17%	1 5%	1 4%	2 8%	1 15%	2 14%	3 11%	5 24%	-	6 10%	1 9%
Net: Increase + Stay the same		68 85%	16 84%	20 87%	32 85%	10 76%	18 86%	18 91%	26 89%	8 85%	14 86%	23 85%	15 76%	30 91%	56 87%	12 79%
Mean score		3.2	3.2	3.1	3.2	3.2	3.1	3.3	3.3	3.1	2.9	3.0	3.0	3.3	3.1	3.2



Q10_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Industrial

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I	m	*n
Unweighted Total		71	17	25	29	16	21	14	19	5	15	19	18	34	51	20
Weighted Total		67 100%	16 100%	26 100%	26 100%	15 100%	19 100%	13 100%	19 100%	6 100%	14 100%	19 100%	16 100%	32 100%	47 100%	20 100%
Increase greatly	(5)	2 3%	- -	1 3%	1 4%	1 6%	-	-	-	-	1 8%	2 10%	-	-	2 4%	-
Increase slightly	(4)	21 32%	3 17%	9 36%	9 37%	5 32%	3 17%	5 40%	10 52%	5 77%	3 25%	6 33%	7 42%	8 26%	19 40%	2 12%
Stay same	(3)	38 57%	9 60%	14 55%	15 59%	8 56%	15 75%	6 46%	7 38%	1 23%	8 61%	10 52%	9 55%	20 62%	24 50%	15 74%
Decrease slightly	(2)	2 3%	2 11%		-	-	1 5%	-	-	-	1 6%	-	-	2 6%	-	2 9%
Decrease greatly	(1)	1 1%	- -	1 2%	-	-	1 3%	-	-	-	-	-	1 4%	-	1 1%	
Don't know		3 4%	2 12%	1 4%	-	1 7%	-	2 14%	2 10%	-	-	1 5%	-	2 6%	2 4%	1 5%
NETS																
Net: Increase		23 35%	3 17%	10 39%	11 41%	5 37%	3 17%	5 40%	10 52%	5 77%	5 33%	8 43%	7 42%	8 26%	21 45%	2 12%
Net: Decrease		2 3%	2 11%	1 2%	-	- -	2 8%	-	-	-	1 6%	-	1 4%	2 6%	1 1%	2 9%
Net: Increase + Stay the same		62 92%	12 77%	24 94%	26 100%	14 93%	18 92%	11 86%	17 90%	6 100%	13 94%	18 95%	15 96%	28 88%	45 95%	17 86%
Mean score		3.3	3.1	3.4	3.5	3.5	3.1	3.5	3.6	3.8	3.4	3.6	3.3	3.2	3.5	3.0



Q10_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Legal & HR

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON				SIZE		SECT	OR
					September			South excluding	South including							
		Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	*j	k	ļ	m	n
Unweighted Total		163	55	52	56	33	42	35	60	25	28	15	58	90	132	31
Weighted Total		160 100%	54 100%	54 100%	52 100%	30 100%	38 100%	33 100%	65 100%	32 100%	27 100%	16 100%	57 100%	86 100%	131 100%	29 100%
Increase greatly	(5)	_	_	-	_		-	-	-	-	-	-	-	_	-	-
,	(-)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Increase slightly	(4)	15	7	2	6	2	6	2	6	4	2	1	6	8	15	-
		10%	14%	3%	12%	6%	16%	5%	9%	13%	6%	8%	10%	10%	12% n	-
Stay same	(3)	124	40	42	42	25	29	26	47	21	23	12	49	63	101	23
		78%	75%	78%	81%	84%	75%	78%	73%	67%	86%	72%	86%	73%	77%	81%
Decrease slightly	(2)	5 3%	1 2%	4 8%	-	-	-	2 6%	4 7%	2 7%	1 3%	1 7%	-	4 5%	3 3%	2 6%
		3%	2%	6% C	-	-	-	6%	1%	1%	3%	1%	-	5%	3%	6%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		15 9%	5 9%	6 11%	4 8%	3 10%	3 9%	4 11%	7 11%	4 12%	1 5%	2 12%	2 4%	11 12%	11 9%	4 13%
NETS		070	070	1170	070	1070	370	1170	1170	1270	0,0	1270	470	1270	370	1070
			_		_		_	_			_					
Net: Increase		15 10%	7 14%	2 3%	6 12%	2 6%	6 16%	2 5%	6 9%	4 13%	2 6%	1 8%	6 10%	8 10%	15 12%	-
															n	
Net: Decrease		5	1	4	-	-	-	2	4	2	1	1	-	4	3	2
		3%	2%	8% c	-	-	-	6%	7%	7%	3%	7%	-	5%	3%	6%
Net: Increase + Stay the same		140	48	44	48	27	35	28	53	25	25	13	55	72	117	23
		87%	89%	81%	92%	90%	91%	84%	82%	81%	92%	81%	96% I	83%	89%	81%
Mean score		3.1	3.1	2.9	3.1	3.1	3.2	3.0	3.0	3.1	3.0	3.0	3.1	3.1	3.1	2.9
			b		b											



Q10_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Life sciences

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m	*n
Unweighted Total		25	8	10	7	5	6	6	9	3	5	2	3	20	19	6
Weighted Total		25 100%	7 100%	10 100%	7 100%	5 100%	6 100%	6 100%	10 100%	4 100%	5 100%	2 100%	3 100%	20 100%	19 100%	6 100%
Increase greatly	(5)	-	- -	-	-	-		-	-	-	-	-	-		- -	-
Increase slightly	(4)	5 21%	2 24%	1 9%	2 33%	-	1 19%	3 47%	4 41%	1 33%	- -		2 73%	3 15%	5 27%	
Stay same	(3)	14 57%	4 52%	8 77%	3 35%	5 100%	4 63%	2 38%	2 22%	-	4 83%	-	1 27%	14 69%	10 49%	5 85%
Decrease slightly	(2)	1 3%	1 11%	-	-	-	-	-	-	-	1 17%	-	-	1 4%	-	1 15%
Decrease greatly	(1)	- -	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		5 19%	1 12%	1 14%	2 32%	-	1 18%	1 15%	4 36%	3 67%	-	2 100%	-	2 12%	5 24%	
NETS																
Net: Increase		5 21%	2 24%	1 9%	2 33%	-	1 19%	3 47%	4 41%	1 33%	-	-	2 73%	3 15%	5 27%	-
Net: Decrease		1 3%	1 11%	-	-	-	-	-	-	-	1 17%	-	-	1 4%	-	1 15%
Net: Increase + Stay the same		20 78%	6 77%	9 86%	5 68%	5 100%	5 82%	5 85%	6 64%	1 33%	4 83%	-	3 100%	16 84%	15 76%	5 85%
Mean score		3.2	3.2	3.1	3.5	3.0	3.2	3.6	3.6	4.0	2.8	-	3.7	3.1	3.4	2.9



Q10_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Marketing, media & creative

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	a a	b	C C	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		167	57	53	57	34	49	43	63	20	21	31	59	77	133	34
Weighted Total		167 100%	57 100%	55 100%	56 100%	33 100%	45 100%	43 100%	68 100%	25 100%	21 100%	32 100%	57 100%	78 100%	134 100%	33 100%
Increase greatly	(5)	2 1%	2 4%	-	-	-	-	-	1 2%	1 5%	1 4%	2 7% kl	-	- -	1 1%	1 3%
Increase slightly	(4)	34 20%	10 17%	9 16%	15 27%	8 26%	7 15%	9 22%	14 21%	5 19%	4 21%	7 22%	13 23%	14 17%	28 21%	6 17%
Stay same	(3)	116 70%	40 71%	38 70%	38 68%	21 65%	36 78%	30 69%	45 66%	15 60%	14 69%	22 68%	41 72%	53 68%	92 69%	24 71%
Decrease slightly	(2)	1 1%	-	1 2%	-	-	-	1 3%	1 2%	-	-	-	-	1 1%	1 1%	-
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		14 8%	4 7%	7 12%	3 6%	3 9%	3 7%	3 6%	7 10%	4 16%	1 6%	1 3%	3 5%	10 13%	11 8%	3 9%
NETS																
Net: Increase		36 21%	12 21%	9 16%	15 27%	8 26%	7 15%	9 22%	16 23%	6 25%	5 25%	9 29%	13 23%	14 17%	29 22%	6 20%
Net: Decrease		1 1%	-	1 2%	-	- -	-	1 3%	1 2%	-	-	-	-	1 1%	1 1%	-
Net: Increase + Stay the same		152 91%	52 93%	47 86%	52 94%	30 91%	42 93%	40 91%	61 89%	21 84%	19 94%	31 97%	54 95%	67 86%	122 91%	30 91%
Mean score		3.2	3.3	3.2	3.3	3.3	3.2	3.2	3.3	3.4	3.3	3.4	3.2	3.2	3.2	3.2



Q10_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Office professionals

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI					SIZE		SECT	OR
					September			South excluding	South including							
		Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		248	77	80	91	54	74	55	90	35	30	53	80	115	197	51
Weighted Total		242 100%	75 100%	79 100%	89 100%	51 100%	65 100%	54 100%	98 100%	43 100%	29 100%	52 100%	75 100%	116 100%	194 100%	48 100%
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase greatly	(5)	3	1	2	-	1	-	1	2	1	-	1	2	-	3	-
		1%	1%	2%	-	2%	-	2%	2%	2%	-	2%	3%	-	1%	-
Increase slightly	(4)	42	15	12	15	7	13	10	17	6	6	11	16	15	35	7
		17%	21%	15%	17%	13%	20%	19%	17%	15%	21%	21%	21%	13%	18%	15%
Stay same	(3)	169	49	54	66	38	46	36	65	30	20	38	52	79	136	33
	. ,	70%	65%	69%	75%	74%	71%	66%	67%	68%	69%	73%	69%	69%	70%	69%
Decrease slightly	(2)	11	4	4	3	1	1	4	8	4	2	1	2	8	8	3
		5%	5%	5%	4%	2%	2%	7%	8%	8%	6%	2%	3%	7%	4%	6%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		17	6	7	4	4	5	4	6	3	1	1	3	13	12	5
		7%	8%	9%	4%	9%	7%	7%	6%	6%	4%	2%	4%	11%	6%	10%
														J		
NETS																
Net: Increase		45	16	13	15	8	13	11	19	7	6	12	18	15	38	7
		19%	22%	17%	17%	15%	20%	20%	19%	17%	21%	23%	24%	13%	20%	15%
Net: Decrease		11	4	4	3	1	1	4	8	4	2	1	2	8	8	3
		5%	5%	5%	4%	2%	2%	7%	8%	8%	6%	2%	3%	7%	4%	6%
Net: Increase + Stay the same		214	65	68	82	45	59	47	84	37	26	50	70	95	174	40
		88%	87%	86%	92%	89%	91%	86%	86%	85%	90%	96% I	93% I	82%	90%	84%
Mean score		3.2	3.2	3.2	3.1	3.2	3.2	3.2	3.1	3.1	3.2	3.2	3.2	3.1	3.2	3.1
													1			



Q10_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		159	52	49	58	32	51	44	56	12	20	44	50	65	126	33
Weighted Total		156 100%	51 100%	46 100%	59 100%	29 100%	46 100%	46 100%	62 100%	15 100%	19 100%	47 100%	45 100%	64 100%	124 100%	32 100%
Increase greatly	(5)	3 2%	-	1 2%	2 3%	- -	1 2%	1 2%	1 1%	-	1 4%	-	1 2%	2 3%	1 1%	2 6%
Increase slightly	(4)	44 28%	17 34%	10 21%	17 30%	7 24%	10 21%	15 33%	20 33%	5 34%	7 37%	12 25%	15 33%	18 27%	34 27%	10 32%
Stay same	(3)	98 63%	28 54%	32 69%	39 66%	21 73%	33 72%	24 53%	33 54%	9 57%	11 55%	32 68%	28 63%	38 59%	81 66%	17 53%
Decrease slightly	(2)	5 3%	2 4%	2 5%	1 2%	-	2 5%	2 4%	2 3%	-	1 4%	2 5%	1 2%	2 3%	4 3%	1 3%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		6 4%	4 8% c	2 4%	-	1 3%	-	4 8% e	5 8% e	1 9%	-	1 2%	-	5 8% k	4 3%	2 7%
NETS																
Net: Increase		47 30%	17 34%	10 23%	19 33%	7 24%	11 23%	16 35%	21 35%	5 34%	8 41%	12 25%	16 35%	19 30%	35 28%	12 38%
Net: Decrease		5 3%	2 4%	2 5%	1 2%	- -	2 5%	2 4%	2 3%	-	1 4%	2 5%	1 2%	2 3%	4 3%	1 3%
Net: Increase + Stay the same		145 93%	45 88%	42 91%	58 98% a	28 97%	44 95%	40 88%	54 89%	14 91%	19 96%	44 93%	44 98%	57 89%	116 94%	29 90%
Mean score		3.3	3.3	3.2	3.3	3.2	3.2	3.4	3.4	3.4	3.4	3.2	3.4	3.3	3.3	3.4



Q10_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

TechnologyBase: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	July 2016 a	August 2016 b	C 2016	*d	e	London	g	tondon	Other *i	0-49 i	50-249 k	250+	m	n
									_			,				
Unweighted Total		164	56	50	58	29	53	35	58	23	24	32	52	80	131	33
Weighted Total		165	56	52	57	29	48	36	64	28	23	33	50	81	132	33
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase greatly	(5)	5	2	2	1	_	3	2	2	_	-	2	1	2	5	-
	. ,	3%	3%		1%	-	6%	5%	3%	-	-	5%	2%	3%	4%	-
Increase slightly	(4)	31	12	6	12	7	8	7	13	7	3	4	11	16	24	7
moreage slightly	(4)	19%	22%			23%	17%	18%	21%	23%	12%	13%	21%	19%	18%	20%
04	(0)	445	00	00	44	00	0.4	00	40	40	00	00	00	54	22	00
Stay same	(3)	115 70%	36 64%	39 74%	41 72%	20 70%	34 71%	23 63%	40 63%	18 63%	20 85%	26 79%	38 75%	51 63%	93 71%	22 66%
			0470		1270	7070	7 1 70			0370	0370	1370	7370			
Decrease slightly	(2)	3	1	2	-	-	-	2	2	-	1	-	-	3	1	2
		2%	1%	4%	-	-	-	6%	3%	-	4%	-	-	3%	1%	5%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		11	5	3	3	2	3	3	7	4	-	1	1	9	8	3
		7%	9%	6%	5%	7%	5%	8%	10%	14%	-	3%	2%	11%	6%	9%
NETS																
Net: Increase		36	14	9	13	7	11	8	15	7	3	6	12	18	29	7
Trott moreage		22%	25%			23%	23%	23%	23%	23%	12%	19%	23%	22%	22%	20%
Note Degrees		_	_	2				2	2		1			2	1	
Net: Decrease		3 2%	1 1%	2 4%	-	-	-	2 6%	2 3%	-	4%	-	-	3 3%	1%	2 5%
Net: Increase + Stay the same		151	50	47	54	27	46	31	55	25	22	33	49	69	122	28
		91%	89%	90%	95%	93%	95%	87%	87%	86%	96%	97%	98% I	85%	93%	86%
Mean score		3.2	3.3	3.2	3.3	3.2	3.3	3.3	3.3	3.3	3.1	3.2	3.3	3.2	3.3	3.2



Q11_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

	Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
A securation and financial continue	213	1		143	3	Ţ,	20	39	3	182	
Accounting and financial services	100%	*	38 18%	67%	1%	-	29 13%	18%	1%	85%	3.2
Construction	66	1	23	33	1	1	6	25	2	58	3.4
	100%	2%	35%	50%	1%	2%	10%	38%	3%	88%	
Orivers	95	1	29	49	1	-	15	30	1	79	3.4
	100%	1%	31%	51%	1%	-	16%	31%	1%	83%	
Education	59	2	16	34	1	-	6	18	1	52	3.3
	100%	3%	27%	58%	2%	-	9%	30%	2%	88%	
Engineering & technical	157	5	47	83	3	-	19	53	3	136	3.4
	100%	3%	30%	53%	2%	-	12%	33%	2%	86%	
Executive recruitment / interim management	148	2	28	89	2	1	26	30	2	119	3.2
nanagoment	100%	1%	19%	60%	1%	*	18%	20%	2%		0.2
Health & social care	77	3	19	34	2	1	18	22	3	56	3.3
	100%	4%	25%	44%	2%	2%	23%	28%	4%	73%	
Hospitality	80	2	17	44	3	2	12	19	5	63	3.2
	100%	3%	21%	56%	3%	3%	15%	24%	6%	79%	
Industrial	67	3	26	29	1	1	9	28	1	57	3.5
	100%	4%	39%	43%	1%	1%	13%	42%	2%	85%	
Legal & HR	160	1	19	109	2	-	29	20	2	129	3.2
	100%	1%	12%	68%	1%	-	18%	13%	1%	81%	
life sciences	25	-	6	11	1	-	7	6	1	17	3.3
	100%	-	25%	43%	3%	-	29%	25%	3%	68%	
Marketing, media & creative	167	1	32	107	-	-	28	32	-	139	3.2
	100%	1%	19%	64%	-	-	17%	19%	-	83%	
Office professionals	242	3	52	146	3	-	37	56	3	202	3.3
	100%	1%	22%	60%	1%	-	15%	23%	1%	83%	
Sales & retail	156	2	43	86	7	-	17	45	7	132	3.3
	100%	2%	27%	55%	5%	-	11%	29%	5%	84%	
echnology	165	2	35	96	2	-	29	38	2	134	3.3
	100%	1%	21%	58%	1%	-	18%	23%	1%	81%	
Average (response based including											
pases)	1877 100%	29 2%	431 23%	1093 58%	31 2%	6	287 15%	461 25%	37 2%	1554 83%	3.3



Q11_SUM. Average across all sectors (response based)

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

			WAVE				REGI		_			SIZE		SECT	OR
				September			South excluding	South including							
	Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	1910	576	628	706	397	583	437	653	216	277	422	598	890	1499	411
Weighted Total	1877	561	635	682	372	534	436	706	270	265	430	566	881	1484	394
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase greatly (5		7	15	7	5	15	3	5	2	4	13	9	7	26	3
	2%	1%	2%	1%	1%	3% fg	1%	1%	1%	2%	3%	2%	1%	2%	1%
											'				
Increase slightly (4	431 23%	138 25%	132 21%	161 24%	97 26%	113 21%	104 24%	162 23%	58 22%	59 22%	112 26%	136 24%	183 21%	341 23%	90 23%
	23%	25%	2176	2476	20%	2170	2470	23%	2270	2270	1	2470	2170	23%	23%
Stay same (3	3) 1093	316	370	407	229	306	253	400	148	158	260	356	477	865	228
	58%			60%	62%	57%	58%	57%	55%	60%	60%	63%	54%	58%	58%
											I	I			
Decrease slightly (2		13	13	6	1	4	12	15	3	10	8	5	18	13	18
	2%		2%	1%	*	1%	3%	2%	1%	4%	2%	1%	2%	1%	5%
		С					de	de		de					m
Decrease greatly (1	1) 6	-	3 1%	2	2 1%	2	-	1	1 1%	-	3 1%	3	-	4	1
			1%		1%		-		1%	-	1% I	1	-		
Don't know	287	87	102	98	38	93	65	122	57	33	34	57	196	234	53
	15%			14%	10%	17%	15%	17%	21%	12%	8%	10%	22%	16%	13%
						d	d	d	dfi				jk		
NETS															
Net: Increase	461	145	147	168	102	128	107	167	61	64	125	145	190	368	93
	25%			25%	27%	24%	24%	24%	22%	24%	29%	26%	22%	25%	24%
											I				
Net: Decrease	37	13	16	8	3	6	12	17	5	10	11	8	18	17	20
	2%	2%	2%	1%	1%	1%	3% d	2%	2%	4% de	3%	1%	2%	1%	5% m
Net: Increase + Stay the same	1554	461	517	575	331	434	359	567	208	222	385	501	667	1233	321
Net. Increase + Stay the Same	83%			84%	89%	434 81%	82%	80%	77%	84%	90%	89%	76%	83%	82%
				- '	efgh					- /-	1	1			
Mean score	3.3	3.3	3.3	3.3	3.3	3.3	3.3	3.3	3.3	3.2	3.3	3.3	3.3	3.3	3.2
Ochumus Testado a hacida fabilida														n	



Q11_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Accounting and financial services

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total	216	63	73	80	48	65	47	74	27	29	43	76	97	172	44
Weighted Total	213 100%	62 100%	75 100%	77 100%	45 100%	60 100%	46 100%	80 100%	33 100%	28 100%	44 100%	74 100%	96 100%	172 100%	41 100%
Increase greatly (5	5) 1	-	1 1%	-	-	-	-	1 1%	1 3%	-	-	1 1%	-	1 1%	
Increase slightly (4	38 18%	9 15%	15 20%	14 18%	8 19%	11 18%	9 19%	14 18%	5 16%	4 16%	12 28% I	12 17%	13 14%	33 19%	5 12%
Stay same (3	3) 143 67%	41 67%	47 63%	55 71%	31 70%	42 69%	31 66%	51 64%	21 61%	18 66%	30 68%	51 70%	62 65%	112 65%	30 74%
Decrease slightly (2	2) 3	2 3%	1 1%	-	-	-	1 2%	2 3%	1 4%	1 3%	-	1 2%	2 2%	1 1%	2 4%
Decrease greatly (*		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	29 13%	9 14%	11 15%	9 11%	5 11%	8 13%	6 12%	11 14%	5 16%	4 15%	2 5%	8 10%	19 20% j	25 14%	4 10%
NETS															
Net: Increase	39 18%	9 15%	16 21%	14 18%	8 19%	11 18%	9 19%	15 19%	6 19%	4 16%	12 28% I	13 18%	13 14%	34 20%	5 12%
Net: Decrease	3 1%	2 3%	1 1%	-	-	-	1 2%	2 3%	1 4%	1 3%	-	1 2%	2 2%	1 1%	2 4%
Net: Increase + Stay the same	182 85%	51 82%	63 84%	68 89%	40 89%	52 87%	40 86%	67 83%	27 80%	23 82%	42 95% I	65 88%	75 78%	146 85%	35 86%
Mean score	3.2	3.1	3.3	3.2	3.2	3.2	3.2	3.2	3.2	3.2	3.3	3.2	3.2	3.2	3.1



Q11_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Construction

Base: All who recruit permanent members of staff in each job function

	ſ			WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	-		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		71	21	25	25	19	23	14	22	8	7	27	19	25	54	17
Weighted Total		66 100%	19 100%	24 100%	23 100%	17 100%	21 100%	13 100%	22 100%	9 100%	6 100%	27 100%	16 100%	23 100%	51 100%	15 100%
Increase greatly	(5)	1 2%	-	1 6%	-	1 5%	1 3%	-	-	-	-	1 3%	1 4%	-	1 3%	-
Increase slightly	(4)	23 35%	7 37%	7 31%	9 39%	6 38%	3 16%	5 40%	10 44%	5 49%	4 66%	9 34%	6 38%	8 36%	18 36%	5 33%
Stay same	(3)	33 50%	10 54%	12 50%	11 47%	9 53%	13 65%	5 39%	8 38%	3 35%	2 34%	14 52%	9 59%	10 42%	26 50%	7 49%
Decrease slightly	(2)	1 1%	-	1 4%	-	-	-	1 7%	1 4%	-	-	-	-	1 4%	-	1 6%
Decrease greatly	(1)	1 2%	-	-	1 5%	-	1 5%	-	-	-	-	1 4%	-	-	1 2%	-
Don't know		6 10%	2 9%	2 10%	2 9%	1 4%	2 11%	2 14%	3 15%	1 16%	-	2 7%	-	4 19%	4 9%	2 12%
NETS																
Net: Increase		25 38%	7 37%	9 37%	9 39%	7 43%	4 19%	5 40%	10 44%	5 49%	4 66%	10 37%	7 41%	8 36%	20 39%	5 33%
Net: Decrease		2 3%	-	1 4%	1 5%	-	1 5%	1 7%	1 4%	-	-	1 4%		1 4%	1 2%	1 6%
Net: Increase + Stay the same		58 88%	17 91%	21 86%	20 86%	16 96%	17 84%	10 79%	18 81%	8 84%	6 100%	24 89%	16 100%	18 77%	45 89%	12 82%
Mean score		3.4	3.4	3.4	3.3	3.5	3.1	3.4	3.5	3.6	3.7	3.3	3.4	3.4	3.4	3.3



Q11_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Drivers

Base: All who recruit permanent members of staff in each job function

			WAVE	-			REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	b	C 2010	*d	e	*f	*g	*h	*i	*j	*k	230 +	m	*n
Unweighted Total	100	28	37	35	19	38	19	27	8	16	22	27	51	72	28
Weighted Total	95 100		36 5 100%	33 100%	19 100%	34 100%	17 100%	27 100%	10 100%	15 100%	20 100%	24 100%	51 100%	69 100%	26 100%
Increase greatly ((5) 1	1 % 3%	-	-	-	1 2%	-	-	-	-	1 4%	-	-	1 1%	-
Increase slightly ((4) 29 31		12 33%	7 23%	7 37%	11 32%	5 30%	9 32%	4 35%	2 16%	7 36%	8 31%	14 28%	22 31%	8 29%
Stay same ((3) 49 51		17 47%	21 64%	10 53%	15 44%	11 65%	15 54%	4 36%	9 62%	10 51%	13 54%	25 50%	32 46%	17 65%
Decrease slightly ((2) 1	1 % 4%	-	-	1 5%	-	-	-	-	-	-	-	1 2%	1 1%	-
Decrease greatly ((1) -		-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	15 16		7 20%	4 13%	1 5%	8 22%	1 5%	4 14%	3 29%	3 21%	2 9%	3 14%	10 20%	14 20%	2 7%
NETS															
Net: Increase	30 31		12 33%	7 23%	7 37%	12 34%	5 30%	9 32%	4 35%	2 16%	8 41%	8 31%	14 28%	22 32%	8 29%
Net: Decrease	1	1 % 4%	-	-	1 5%	-	- -	- -	-	-	-	-	1 2%	1 1%	-
Net: Increase + Stay the same	79 83		29 80%	29 87%	17 90%	27 78%	16 95%	24 86%	7 71%	12 79%	18 91%	21 86%	40 78%	55 79%	24 93%
Mean score	3.4	3.5	3.4	3.3	3.3	3.5	3.3	3.4	3.5	3.2	3.5	3.4	3.3	3.4	3.3



Q11_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Education

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		59	19	18	22	21	15	10	15	5	8	16	18	25	45	14
Weighted Total		59 100%	19 100%	20 100%	20 100%	20 100%	14 100%	11 100%	17 100%	7 100%	8 100%	16 100%	18 100%	25 100%	45 100%	14 100%
Increase greatly	(5)	2 3%	2 9%		-	1 4%	1 6%	-	-	-	-	- -	1 5%	1 3%	2 4%	-
Increase slightly	(4)	16 27%	7 34%	4 20%	5 27%	6 31%	2 17%	3 29%	6 33%	3 38%	2 22%	4 24%	5 29%	7 27%	10 22%	6 43%
Stay same	(3)	34 58%	9 48%	14 73%	11 54%	13 65%	8 53%	7 62%	8 46%	1 21%	6 78%	11 70%	10 58%	13 51%	29 64%	6 41%
Decrease slightly	(2)	1 2%	-	-	1 7%	-	-	-	1 8%	1 21%	-	-	1 8%	-	-	1 10%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		6 9%	2 9%	1 7%	2 12%	-	3 23%	1 8%	2 13%	1 20%	-	1 6%	-	5 18%	5 10%	1 6%
NETS																
Net: Increase		18 30%	8 43%	4 20%	5 27%	7 35%	3 23%	3 29%	6 33%	3 38%	2 22%	4 24%	6 34%	8 30%	12 26%	6 43%
Net: Decrease		1 2%	-	-	1 7%		-	-	1 8%	1 21%	-	- -	1 8%	-	- -	1 10%
Net: Increase + Stay the same		52 88%	17 91%	18 93%	16 81%	20 100%	11 77%	10 92%	14 79%	4 59%	8 100%	15 94%	16 92%	21 82%	40 90%	12 84%
Mean score		3.3	3.6	3.2	3.2	3.4	3.4	3.3	3.3	3.2	3.2	3.3	3.3	3.4	3.3	3.4



Q11_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Engineering & technical

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ON	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		164	40	64	60	31	58	37	51	14	24	50	49	65	128	36
Weighted Total		157 100%	37 100%	64 100%	57 100%	28 100%	55 100%	36 100%	53 100%	17 100%	22 100%	51 100%	46 100%	61 100%	124 100%	34 100%
Increase greatly	(5)	5 3%	1 2%	4 6%	1 1%	- -	5 9% g		-	- -	-	2 4%		3 5%	5 4%	
Increase slightly	(4)	47 30%	11 30%	16 25%	20 36%	8 30%	13 23%	12 34%	18 35%	6 37%	8 36%	13 26%	17 36%	17 29%	38 31%	9 27%
Stay same	(3)	83 53%	20 53%	33 52%	30 53%	18 63%	30 55%	16 45%	23 43%	7 40%	12 56%	31 62%	25 55%	27 44%	64 52%	19 56%
Decrease slightly	(2)	3 2%	1 2%	2 3%	-	- -	-	2 5%	2 3%	-	1 4%	1 2%	-	2 3%	1 1%	2 5%
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-		-
Don't know		19 12%	4 12%	9 14%	6 10%	2 7%	7 12%	6 16%	10 18%	4 24%	1 4%	3 6%	4 9%	12 20% j	15 12%	4 12%
NETS																
Net: Increase		53 33%	12 32%	20 31%	21 37%	8 30%	18 33%	12 34%	18 35%	6 37%	8 36%	16 31%	17 36%	20 34%	44 35%	9 27%
Net: Decrease		3 2%	1 2%	2 3%	-	-	-	2 5%	2 3%	-	1 4%	1 2%	-	2 3%	1 1%	2 5%
Net: Increase + Stay the same		136 86%	31 86%	53 83%	51 90%	26 93%	48 88%	28 79%	41 78%	13 76%	20 92%	47 93% I	41 91%	47 77%	108 87%	28 83%
Mean score		3.4	3.4	3.4	3.4	3.3	3.5	3.3	3.4	3.5	3.3	3.4	3.4	3.4	3.4	3.2



Q11_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Executive recruitment / interim managementBase: All who recruit permanent members of staff in each job function

			WAVE				REGI	ON				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	*j	k	I	m	n
Unweighted Total	153	45	49	59	27	50	37	55	18	21	23	52	78	121	32
Weighted Total	148 100%	44 100%	47 100%	57 100%	24 100%	44 100%	38 100%	60 100%	23 100%	20 100%	23 100%	48 100%	77 100%	118 100%	30 100%
Increase greatly (5)	2 1%	1 3%	1 1%	-	-	1 1%	-	-	-	1 7%	1 6%	1 1%	-	2 2%	-
Increase slightly (4)	28 19%	9 21%	9 19%	10 17%	5 19%	9 20%	8 22%	12 20%	4 18%	3 13%	5 21%	8 18%	15 20%	22 18%	7 22%
Stay same (3)	89 60%	25 56%	27 58%	37 65%	16 66%	26 59%	23 60%	36 59%	13 57%	12 61%	15 65%	33 70%	41 54%	72 61%	18 59%
Decrease slightly (2)	2 1%	1 2%	1 2%	-	-	-	1 2%	1 1%	- -	1 4%	-	-	2 2%	- -	2 6% m
Decrease greatly (1)	1 *	-	1 1%	-	-	1 1%	-	-	-	-	-	1 1%	-	1	-
Don't know	26 18%	8 17%	9 18%	10 17%	4 15%	8 18%	6 15%	11 19%	6 25%	3 15%	2 9%	5 10%	19 25% k	22 19%	4 13%
NETS															
Net: Increase	30 20%	11 24%	10 21%	10 17%	5 19%	10 22%	8 22%	12 20%	4 18%	4 19%	6 26%	9 19%	15 20%	24 20%	7 22%
Net: Decrease	2 2%	1 2%	1 3%	-	-	1 1%	1 2%	1 1%	- -	1 4%	-	1 1%	2 2%	1 *	2 6% m
Net: Increase + Stay the same	119 81%	35 81%	37 79%	47 83%	20 85%	35 80%	31 82%	48 80%	17 75%	16 80%	21 91%	42 88% I	56 73%	95 81%	24 82%
Mean score	3.2	3.3	3.2	3.2	3.2	3.3	3.2	3.2	3.2	3.3	3.4	3.2	3.2	3.3	3.2



Q11_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Health & social care

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	С	*d	*e	*f	*g	*h	*i	*j	*k	I	m	*n
Unweighted Total	74	20	21	33	14	18	23	29	6	13	19	18	37	57	17
Weighted Total	77 100%	21 100%	25 5 100%	32 100%	15 100%	17 100%	25 100%	33 100%	8 100%	14 100%	20 100%	19 100%	39 100%	59 100%	18 100%
Increase greatly (5)	3 4%	-	1 5%	2 5%	1 8%	1 5%	1 3%	1 3%	-	-	2 8%	-	1 3%	2 3%	1 6%
Increase slightly (4)	19 25%	7 35%	2 9%	10 30%	5 35%	2 13%	7 27%	9 29%	3 33%	2 18%	3 17%	6 31%	10 26%	13 22%	6 34%
Stay same (3)	34 44%	5 23%	14 5 56%	16 49%	7 48%	8 47%	9 39%	12 37%	3 33%	7 54%	9 44%	7 37%	18 48%	30 50%	5 25%
Decrease slightly (2)	2 2%	1 4%	-	1 3%	-	-	1 3%	1 2%	-	1 6%	-	1 4%	1 2%	-	2 9%
Decrease greatly (1)	1 2%	-	1 5%	-	1 9%	-	-	-	-	-	1 7%	-	-	1 2%	-
Don't know	18 23%	8 38%	6 24%	4 13%	-	6 35%	7 27%	9 29%	3 33%	3 21%	5 24%	5 27%	8 22%	13 23%	5 25%
NETS															
Net: Increase	22 28%	7 35%	3 14%	11 35%	6 43%	3 18%	7 31%	10 31%	3 33%	2 18%	5 25%	6 31%	11 29%	15 25%	7 41%
Net: Decrease	3 4%	1 4%	1 5 5%	1 3%	1 9%	-	1 3%	1 2%	-	1 6%	1 7%	1 4%	1 2%	1 2%	2 9%
Net: Increase + Stay the same	56 73%	12 58%	18 70%	27 84%	13 91%	11 65%	17 69%	22 69%	6 67%	10 73%	14 70%	13 69%	29 76%	44 75%	12 66%
Mean score	3.3	3.5	3.1	3.4	3.3	3.4	3.4	3.4	3.5	3.2	3.3	3.4	3.4	3.3	3.5



Q11_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Hospitality

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Tota	al July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	100	*a	*b	C C	*d	*e	*f	*g	*h	*i	*j	*k	230 +	m	*n
Unweighted Total	7	6 18	22	36	15	20	18	25	7	16	26	19	31	61	15
Weighted Total	8 10	0 19 0% 100°	23 % 100%	38 100%	14 100%	21 100%	20 100%	29 100%	9 100%	16 100%	27 100%	20 100%	33 100%	64 100%	15 100%
Increase greatly		2 - 3% -	1 5%	1 3%	- -	1 5%	-	-	- -	1 7%	1 4%	1 5%	-	2 3%	-
Increase slightly	(4) 1 2	7 7 1% 36°	2 % 7%	8 22%	4 32%	6 26%	3 16%	4 15%	1 15%	2 15%	5 19%	5 27%	6 19%	10 16%	6 42%
Stay same	(3) 4	4 9 6% 49°	15 % 65%	20 53%	8 55%	9 42%	11 55%	17 58%	6 62%	11 71%	16 60%	9 46%	19 58%	38 58%	7 44%
Decrease slightly		3 - 3% -	1 7%	1 3%	- -	-	1 4%	1 5%	1 7%	1 7%	2 7%	1 3%	-	3 4%	-
Decrease greatly		2 - 3% -	1 3%	1 4%	1 5%	-	-	1 5%	1 15%	-	1 3%	1 7%	-	1 1%	1 9%
Don't know		2 3 5% 15°	3 % 13%	6 15%	1 7%	6 27%	5 25%	5 17%	-	-	2 7%	2 11%	7 23%	11 17%	1 6%
NETS															
Net: Increase		9 7 4% 36°	3 % 12%	10 25%	4 32%	7 31%	3 16%	4 15%	1 15%	4 22%	6 23%	6 32%	6 19%	13 20%	6 42%
Net: Decrease		5 - 6% -	2 10%	3 7%	1 5%	-	1 4%	3 10%	2 22%	1 7%	3 10%	2 10%	-	3 5%	1 9%
Net: Increase + Stay the same		3 16 9% 85°	18 % 77%	30 78%	12 87%	16 73%	14 71%	21 73%	7 78%	15 93%	23 83%	15 79%	25 77%	50 78%	13 85%
Mean score	3.	2 3.4	3.0	3.2	3.2	3.5	3.1	3.0	2.8	3.2	3.2	3.2	3.2	3.2	3.2



Q11_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Industrial

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	230 +	m	*n
Unweighted Total	71	17	25	29	16	21	14	19	5	15	19	18	34	51	20
Weighted Total	67 100%	16 100%	26 100%	26 100%	15 100%	19 100%	13 100%	19 100%	6 100%	14 100%	19 100%	16 100%	32 100%	47 100%	20 100%
Increase greatly (5)	3 4%		1 3%	2 7%	1 10%	-	-	-	-	1 8%	2 10%	1 4%	-	3 5%	-
Increase slightly (4)	26 39%	5 30%	11 44%	10 38%	5 35%	5 23%	6 45%	11 56%	5 77%	5 40%	9 45%	7 46%	10 31%	20 43%	6 28%
Stay same (3)	29 43%	7 47%	10 38%	12 45%	8 55%	11 56%	4 33%	4 22%	-	5 40%	7 36%	7 46%	14 45%	18 38%	11 54%
Decrease slightly (2)	1 1%	1 5%	-	-	-	-	-	-	-	1 6%	-	-	1 3%	-	1 4%
Decrease greatly (1)	1 1%	-	1 2%	-	-	1 3%	-	-	-	-	-	1 4%	-	1 1%	-
Don't know	9 13%	3 18%	3 13%	3 10%	-	3 18%	3 21%	4 22%	1 23%	1 6%	2 10%	-	7 21%	6 12%	3 14%
NETS															
Net: Increase	28 42%	5 30%	12 47%	12 45%	7 45%	5 23%	6 45%	11 56%	5 77%	7 48%	11 55%	8 50%	10 31%	23 48%	6 28%
Net: Decrease	1 2%	1 5%	1 2%	- -	- -	1 3%	- -	-	-	1 6%	-	1 4%	1 3%	1 1%	1 4%
Net: Increase + Stay the same	57 85%	12 77%	22 85%	23 90%	15 100%	15 80%	10 79%	15 78%	5 77%	12 87%	17 90%	15 96%	24 76%	41 87%	16 82%
Mean score	3.5	3.3	3.5	3.6	3.5	3.2	3.6	3.7	4.0	3.5	3.7	3.5	3.4	3.6	3.3



Q11_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Legal & HR

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	*i	*j	k	1	m	n
Unweighted Total	163	55	52	56	33	42	35	60	25	28	15	58	90	132	31
Weighted Total	160 100%	54 100%	54 100%	52 100%	30 100%	38 100%	33 100%	65 100%	32 100%	27 100%	16 100%	57 100%	86 100%	131 100%	29 100%
Increase greatly (5)	1 1%		1 2%	- -	-	-	1 3%	1 2%	-	-	- -	1 2%	-	1 1%	-
Increase slightly (4)	19 12%	6 12%	6 11%	7 13%	4 14%	6 17%	5 14%	6 9%	1 4%	3 9%	2 10%	7 13%	10 12%	17 13%	3 9%
Stay same (3)	109 68%	38 71%	34 63%	36 70%	21 69%	23 60%	23 69%	46 70%	22 71%	19 71%	12 71%	42 73%	55 64%	89 68%	20 69%
Decrease slightly (2)	2 1%	1 2%	1 2%	-	<u>-</u> -	-	1 3%	1 1%	-	1 3%	-	-	2 2%	-	2 6% m
Decrease greatly (1)	-		-	-	- -	-	-	-	-	-	-	-	-	- -	-
Don't know	29 18%	9 16%	12 5 22%	9 17%	5 17%	8 22%	4 11%	11 18%	8 24%	4 16%	3 19%	7 12%	19 22%	25 19%	5 16%
NETS															
Net: Increase	20 13%	6 12%	7 5 13%	7 13%	4 14%	6 17%	6 17%	7 11%	1 4%	3 9%	2 10%	8 15%	10 12%	18 13%	3 9%
Net: Decrease	2 1%	1 2%	1 5 2%	-	- -	- -	1 3%	1 1%	-	1 3%	-	-	2 2%	- -	2 6% m
Net: Increase + Stay the same	129 81%	44 82%	41 5 76%	43 83%	25 83%	29 78%	29 86%	53 81%	24 76%	22 81%	13 81%	50 88%	66 76%	107 81%	22 78%
Mean score	3.2	3.1	3.2	3.2	3.2	3.2	3.2	3.1	3.1	3.1	3.1	3.2	3.1	3.2	3.0



Q11_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Life sciences

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*i	*k	250 +	*m	*n
Unweighted Total		25	8	10	7	5	6	6	9	3	5	2	3	20	19	6
Weighted Total		25 100%	7 100%	10 100%	7 100%	5 100%	6 100%	6 100%	10 100%	4 100%	5 100%	2 100%	3 100%	20 100%	19 100%	6 100%
Increase greatly	(5)	-			-	-	-	-	-	-	-		-	-	-	-
Increase slightly	(4)	6 25%	4 52%	1 9%	1 19%	1 27%	-	3 47%	4 41%	1 33%	1 18%	-	2 73%	4 20%	5 28%	1 16%
Stay same	(3)	11 43%	2 25%	6 62%	3 35%	3 73%	3 51%	2 38%	2 22%	-	2 47%	-	1 27%	10 50%	8 40%	3 54%
Decrease slightly	(2)	1 3%	1 11%	-	-	-	-	-	-	-	1 17%	-	-	1 4%	-	1 15%
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		7 29%	1 12%	3 29%	3 47%	- -	3 49%	1 15%	4 36%	3 67%	1 18%	2 100%	-	5 25%	6 33%	1 16%
NETS																
Net: Increase		6 25%	4 52%	1 9%	1 19%	1 27%	-	3 47%	4 41%	1 33%	1 18%	-	2 73%	4 20%	5 28%	1 16%
Net: Decrease		1 3%	1 11%	-	- -	- -	-	- -	-	-	1 17%	-	- -	1 4%	-	1 15%
Net: Increase + Stay the same		17 68%	6 77%	7 71%	4 53%	5 100%	3 51%	5 85%	6 64%	1 33%	3 65%	-	3 100%	14 70%	13 67%	4 69%
Mean score		3.3	3.5	3.1	3.3	3.3	3.0	3.6	3.6	4.0	3.0	-	3.7	3.2	3.4	3.0



Q11_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Marketing, media & creative

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		167	57	53	57	34	49	43	63	20	21	31	59	77	133	34
Weighted Total		167 100%	57 100%	55 100%	56 100%	33 100%	45 100%	43 100%	68 100%	25 100%	21 100%	32 100%	57 100%	78 100%	134 100%	33 100%
Increase greatly	(5)	1 1%	1 2%	-	-	- -	-	1 2%	1 1%	-	-	1 3%	-	-	1 1%	-
Increase slightly	(4)	32 19%	10 17%	11 20%	11 20%	9 28%	8 17%	7 16%	9 14%	3 10%	5 25%	9 27%	10 18%	13 16%	23 17%	9 26%
Stay same	(3)	107 64%	38 68%	35 63%	34 61%	20 60%	29 64%	30 69%	47 69%	17 69%	11 54%	21 64%	39 69%	47 61%	86 65%	20 62%
Decrease slightly	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	- -	-
Decrease greatly	(1)	-	- -	-	-	-	-	-	-	-	-	-	-	-	- -	
Don't know		28 17%	8 14%	9 17%	11 19%	4 12%	8 18%	6 13%	11 16%	5 21%	4 21%	2 6%	7 13%	18 23% j	23 17%	4 13%
NETS																
Net: Increase		32 19%	10 18%	11 20%	11 20%	9 28%	8 17%	8 18%	10 15%	3 10%	5 25%	10 30%	10 18%	13 16%	24 18%	9 26%
Net: Decrease		-	-	-	-	- -	-	-	-	-	-	- -	-	-		-
Net: Increase + Stay the same		139 83%	49 86%	46 83%	45 81%	29 88%	37 82%	38 87%	57 84%	20 79%	16 79%	30 94% I	49 87%	60 77%	110 83%	29 87%
Mean score		3.2	3.2	3.2	3.2	3.3	3.2	3.2	3.2	3.1	3.3	3.3	3.2	3.2	3.2	3.3



Q11_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Office professionals

Base: All who recruit permanent members of staff in each job function

				WAVE				REG					SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		10101	a	b	С	d	е	f	g	h	i	j	k		m	n
Unweighted Total		248	77	80	91	54	74	55	90	35	30	53	80	115	197	51
Weighted Total		242 100%	75 100%	79 100%	89 100%	51 100%	65 100%	54 100%	98 100%	43 100%	29 100%	52 100%	75 100%	116 100%	194 100%	48 100%
Increase greatly	(5)	3 1%	1 1%	2 3%	-	1 2%	1 2%	-	1 1%	1 2%	-	2 3%	2 2%	-	3 2%	-
Increase slightly	(4)	52 22%	19 26%	15 19%	18 21%	11 21%	19 29%	13 23%	18 18%	5 11%	5 19%	14 26%	18 24%	21 18%	46 24%	7 14%
Stay same	(3)	146 60%	43 57%	46 58%	57 65%	29 58%	37 56%	32 59%	63 64%	31 71%	18 61%	34 64%	49 65%	64 56%	115 59%	32 66%
Decrease slightly	(2)	3 1%	2 2%	1 1%	1 1%	-	-	2 3%	2 2%	-	2 6% e	- -	-	3 3%	2 1%	2 4%
Decrease greatly	(1)	-	- -	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		37 15%	10 14%	15 19%	12 14%	10 19%	8 13%	8 15%	15 15%	7 15%	4 15%	3 6%	7 9%	27 24% jk	29 15%	8 17%
NETS																
Net: Increase		56 23%	20 27%	17 22%	18 21%	12 23%	20 31%	13 23%	19 19%	6 14%	5 19%	15 29%	20 26%	21 18%	49 25%	7 14%
Net: Decrease		3 1%	2 2%	1 1%	1 1%	-	-	2 3%	2 2%	-	2 6% e	- -		3 3%	2 1%	2 4%
Net: Increase + Stay the same		202 83%	63 84%	63 80%	76 85%	41 81%	57 87%	45 82%	81 83%	37 85%	23 79%	49 94% I	68 91% I	85 74%	164 84%	38 80%
Mean score		3.3	3.3	3.3	3.2	3.3	3.4	3.2	3.2	3.2	3.1	3.3	3.3	3.2	3.3 n	3.1



Q11_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		159	52	49	58	32	51	44	56	12	20	44	50	65	126	33
Weighted Total		156 100%	51 100%	46 100%	59 100%	29 100%	46 100%	46 100%	62 100%	15 100%	19 100%	47 100%	45 100%	64 100%	124 100%	32 100%
Increase greatly	(5)	2 2%	1 2%	1 1%	1 2%		2 3%		- -	- -	1 4%	1 2%	2 4%	-	1 *	2 6% m
Increase slightly	(4)	43 27%	15 29%	13 27%	15 26%	8 28%	8 18%	12 26%	18 30%	6 42%	8 43%	14 31%	12 27%	16 25%	36 29%	7 20%
Stay same	(3)	86 55%	26 51%	26 57%	34 58%	18 63%	29 62%	26 56%	32 52%	6 41%	7 38%	26 56%	29 65%	31 48%	69 56%	17 52%
Decrease slightly	(2)	7 5%	2 4%	4 8%	2 3%	-	4 8%	3 6%	3 4%	-	1 4%	5 10%	1 1%	2 3%	5 4%	3 8%
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-		-
Don't know		17 11%	7 14%	3 7%	7 12%	3 10%	4 9%	6 12%	8 14%	3 18%	2 10%	1 2%	1 3%	15 24% jk	13 10%	4 14%
NETS																
Net: Increase		45 29%	16 31%	13 29%	16 28%	8 28%	10 21%	12 26%	18 30%	6 42%	9 47%	15 32%	14 31%	16 25%	37 30%	8 26%
Net: Decrease		7 5%	2 4%	4 8%	2 3%	-	4 8%	3 6%	3 4%	-	1 4%	5 10%	1 1%	2 3%	5 4%	3 8%
Net: Increase + Stay the same		132 84%	42 82%	39 85%	50 85%	26 90%	38 83%	38 82%	50 82%	13 82%	17 86%	41 88%	43 96% I	47 73%	106 86%	25 79%
Mean score		3.3	3.3	3.2	3.3	3.3	3.2	3.2	3.3	3.5	3.5	3.2	3.3	3.3	3.3	3.3



Q11_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Technology

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		164	56	50	58	29	53	35	58	23	24	32	52	80	131	33
Weighted Total		165 100%	56 100%	52 100%	57 100%	29 100%	48 100%	36 100%	64 100%	28 100%	23 100%	33 100%	50 100%	81 100%	132 100%	33 100%
Increase greatly	(5)	2 1%	-	1 3%	1 1%	-	2 5%	-	-	-	-	-	-	2 3%	2 2%	-
Increase slightly	(4)	35 21%	13 22%	8 15%	15 26%	8 27%	11 22%	7 18%	13 21%	7 23%	4 15%	6 17%	12 23%	18 22%	28 21%	7 23%
Stay same	(3)	96 58%	32 58%	33 64%	31 54%	18 62%	25 51%	22 63%	37 57%	14 50%	17 72%	25 75% I	31 62%	40 49%	78 59%	18 54%
Decrease slightly	(2)	2 1%	1 1%	1 3%	-	- -	1 1%	1 2%	1 1%	- -	1 4%	-	1 1%	2 2%	1 *	2 5% m
Decrease greatly	(1)	-	-	-	-	- -	- -	-	-	-	-	-	- -	-	- -	-
Don't know		29 18%	10 18%	8 16%	10 18%	3 11%	10 21%	6 16%	13 21%	8 27%	2 9%	3 8%	7 14%	19 24%	23 17%	6 18%
NETS																
Net: Increase		38 23%	13 22%	9 18%	16 28%	8 27%	13 27%	7 18%	13 21%	7 23%	4 15%	6 17%	12 23%	20 25%	30 23%	7 23%
Net: Decrease		2 1%	1 1%	1 3%	-	- -	1 1%	1 2%	1 1%	- -	1 4%	-	1 1%	2 2%	1 *	2 5% m
Net: Increase + Stay the same		134 81%	45 80%	43 82%	46 82%	26 89%	38 78%	29 81%	50 78%	21 73%	20 88%	31 92% I	43 85%	60 74%	108 82%	25 77%
Mean score		3.3	3.3	3.2	3.4	3.3	3.4	3.2	3.2	3.3	3.1	3.2	3.3	3.3	3.3	3.2



Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles?

Base: All who recruit permanent members of staff in each job function

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	Į	m	n
Unweighted Total	438	135	150	153	95	125	100	156	56	62	171	128	139	355	83
Weighted Total	434 100%	134 100%	151 100%	150 100%	90 100%	115 100%	100 100%	168 100%	68 100%	61 100%	173 100%	122 100%	139 100%	353 100%	81 100%
Accounting and financial services	14 6%	5 9%	5 7%	3 4%	2 5%	2 3%	4 8%	9 11%	5 15%	1 3%	4 10%	5 7%	4 5%	13 7%	1 2%
Construction	22 33%	6 32%	8 33%	8 33%	7 44%	7 33%	4 32%	5 23%	1 11%	2 36%	10 38%	5 33%	6 27%	18 35%	4 25%
Drivers	15 16%	7 26%	7 21% c	1 2%	3 18%	6 19%	4 20%	4 16%	1 10%	1 6%	7 35%	5 20%	3 6%	10 15%	5 19%
Education	9 15%	2 13%	2 12%	4 22%	4 19%	1 6%	3 29%	4 26%	1 21%	-	1 8%	5 30%	2 10%	6 14%	3 21%
Engineering & technical	59 37%	18 50%	23 37%	17 30%	11 37%	26 47%	14 38%	17 31%	3 18%	6 28%	17 33%	20 45%	22 35%	51 41% n	8 23%
Executive recruitment / interim management	9 6%	2 4%	4 9%	3 6%	- -	3 7%	4 10%	6 10%	3 11%	-	4 20%	3 6%	2 2%	9 8%	-
Health & social care	21 27%	6 28%	7 27%	8 27%	6 44%	3 18%	6 24%	10 31%	4 50%	1 11%	6 28%	1 5%	14 37%	16 27%	5 28%
Hospitality	18 23%	7 35%	4 16%	8 22%	2 15%	1 4%	8 39%	9 32%	1 15%	7 41%	10 37%	2 10%	6 20%	14 22%	4 29%
Industrial	8 13%	1 6%	2 7%	6 22%	2 14%	1 4%	2 12%	4 19%	2 33%	2 15%	4 22%	3 17%	2 5%	8 18%	-
Legal & HR	11 7%	4 7%	6 10%	1 3%		2 5%	6 19% d	9 14% d	3 9%		4 22%	5 9%	2 3%	11 8%	-
Life sciences	5 20%	1 12%	2 18%	2 32%	- -	1 18%	3 45%	4 40%	1 33%	-	-	1 30%	4 21%	4 22%	1 15%
Marketing, media & creative	10 6%	6 10%	3 5%	2 3%	2 5%	3 6%	4 9%	4 5%	-	2 9%	3 8%	4 8%	3 4%	9 7%	1 3%
Office professionals	11 5%	3 4%	4 5%	4 4%	3 6%	3 5%	3 6%	3 3%	-	2 6%	4 7%	4 6%	3 3%	11 6%	-



Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles?

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	438	135	150	153	95	125	100	156	56	62	171	128	139	355	83
Weighted Total	434 100%	134 100%	151 100%	150 100%	90 100%	115 100%	100 100%	168 100%	68 100%	61 100%	173 100%	122 100%	139 100%	353 100%	81 100%
Sales & retail	21 13%	11 21%	3 7%	7 12%	2 8%	3 7%	10 23% e	13 21% e	2 16%	2 12%	9 20%	5 11%	7 10%	15 12%	6 18%
Technology	39 23%	14 25%	12 22%	13 23%	11 39%	11 24%	7 20%	12 19%	5 18%	4 15%	9 27%	13 25%	17 21%	32 24%	7 21%
None	247 57%	68 51%	90 60%	89 59%	50 56%	63 54%	56 56%	98 58%	42 62%	36 59%	99 58%	70 57%	78 56%	197 56%	50 61%
Net: Any	187 43%	65 49%	61 40%	61 41%	40 44%	53 46%	44 44%	70 42%	26 38%	25 41%	73 42%	52 43%	61 44%	156 44%	31 39%



Q14_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

										Net: Increase + Stay	
	Total	Greatly increase	Slightly increase	Stay the same	Slightly decrease	Greatly decrease	Don't know	Net: Increase	Net: Decrease	the same	Mean
Accounting and financial services	51 100%	-	4 7%	40 78%	2 3%	1 2%	5 10%	4 7%	2 5%	43 85%	3.0
Construction	10 100%	1 10%	1 6%	7 71%	1 6%	-	1 7%	2 16%	1 6%	9 86%	3.2
Drivers	21 100%	-	2 9%	16 73%	2 9%	-	2 10%	2 9%	2 9%	18 82%	3.0
Education	15 100%		2 13%	9 63%	1 9%	1 10%	1 5%	2 13%	3 19%	11 76%	2.8
Engineering & technical	25 100%	-	5 20%	15 59%	2 6%	1 3%	3 11%	5 20%	2 10%	20 79%	3.1
Executive recruitment / interim management	26 100%	- -	-	19 76%	·	2 9%	4 16%	-	2 9%	19 76%	2.8
Health & social care	8 100%	1 12%	-	6 73%	-		1 15%	1 12%	-	7 85%	3.3
Hospitality	17 100%	1 5%	3 16%	11 66%	1 6%	1 8%	-	4 21%	2 14%	15 86%	3.0
Industrial	20 100%	1 3%	3 13%	12 59%	3 17%	1 4%	1 4%	3 16%	4 21%	15 75%	2.9
Legal & HR	39 100%	-	3 8%	27 70%	1 2%	2 6%	6 14%	3 8%	3 8%	31 78%	2.9
Life sciences	4 100%	-	-	4 100%		-	-	-	-	4 100%	3.0
Marketing, media & creative	30 100%	-	1 3%	23 77%	1 3%	1 3%	4 14%	1 3%	2 6%	24 81%	2.9
Office professionals	60 100%	-	6 11%	41 68%	4 6%	2 4%	6 11%	6 11%	6 10%	48 79%	3.0
Sales & retail	25 100%		2 7%	19 74%	1 3%	1 3%	3 12%	2 7%	2 7%	20 81%	3.0
Technology	32 100%		3 8%	22 69%	2 8%	1 3%	4 13%	3 8%	3 10%	25 77%	2.9
Average (response based including bases)	384 100%	3 1%	33 9%	272 71%	20 5%	14 4%	41 11%	36 9%	35 9%	308 80%	3.0



Q14_SUM. Average across all sectors

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI					SIZE		SECT	OR
					September			South excluding	South including							
		Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	*j	k	I	m	n
Unweighted Total		407	125	144	138	81	125	86	129	43	72	15	146	246	297	110
Weighted Total		384 100%	118 100%	139 100%	126 100%	72 100%	103 100%	85 100%	139 100%	54 100%	69 100%	14 100%	138 100%	232 100%	277 100%	107 100%
Greatly increase	(5)	3 1%	1 1%	2 1%	1	-	3 3%	-	-	-	1 1%	-	3 2%	1	1 1%	2 2%
Slightly increase	(4)	33 9%	8 7%	13 9%	12 10%	5 6%	7 7%	6 7%	14 10%	8 15%	7 10%	9 62%	10 7%	14 6%	25 9%	8 7%
Stay the same	(3)	272 71%	80 68%	105 75%	87 69%	66 91% eghi	72 70% h	70 83% eghi	93 67% h	23 42%	41 60%	5 38%	106 77%	160 69%	196 71%	76 71%
Slightly decrease	(2)	20 5%	8 7% b	1 1%	10 8% b	2 2%	7 7%	6 7%	7 5%	1 3%	4 6%	-	4 3%	16 7%	17 6%	3 3%
Greatly decrease	(1)	14 4%	9 8% b	-	6 4% b	-	-	- -	7 5% def	7 13% def	8 11% def	-	3 2%	12 5%	1 1%	13 12% m
Don't know		41 11%	12 10%	18 13%	11 8%	-	14 14% df	3 3%	18 13% df	15 27% defg	9 13% df	-	12 9%	29 13%	36 13% n	5 5%
NETS																
Net: Increase		36 9%	9 7%	15 11%	13 10%	5 6%	10 10%	6 7%	14 10%	8 15%	7 11%	9 62%	12 9%	15 6%	27 10%	10 9%
Net: Decrease		35 9%	17 15% b	1 1%	16 13% b	2 2%	7 7%	6 7%	14 10% d	8 15% d	11 17% de	-	7 5%	28 12% k	19 7%	16 15% m
Net: Increase + Stay the same		308 80%	89 75%	120 86% a	100 79%	70 98% efghi	82 79% h	76 90% eghi	108 77% h	31 57%	48 70%	14 100%	119 86% I	175 75%	223 80%	86 80%
Mean score		3.0	2.8	3.1 ac	2.9	3.0 i	3.1 i	3.0	2.9	2.8	2.8	3.6	3.0 I	2.9	3.0 n	2.8



Q14_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Accounting and financial services

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total	54	18	20	16	10	13	14	20	6	11	2	23	29	45	9
Weighted Total	51 100%	18 100%	20 5 100%	14 100%	9 100%	11 100%	13 100%	20 100%	7 100%	10 100%	3 100%	22 100%	26 100%	42 100%	8 100%
Greatly increase (5		-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Slightly increase (4) 4 7%	1 6%	3 5 13%	-	-	-	-	3 12%	3 35%	1 11%	3 100%	1 5%	-	4 9%	-
Stay the same (3	40 78%	13 71%	15 5 77%	12 89%	9 100%	9 86%	11 87%	15 73%	3 47%	6 60%	-	19 89%	20 77%	33 77%	7 82%
Slightly decrease (2	2 3%	1 5%	-	1 6%	-	-	1 6%	1 4%	-	1 8%	-	-	2 6%	2 4%	-
Greatly decrease (1) 1 2%	1 5%	-	-	- -	-	-	-	-	1 8%	-	-	1 3%	-	1 10%
Don't know	5 10%	2 13%	2 10%	1 5%	- -	1 14%	1 7%	2 11%	1 18%	1 12%	-	1 6%	4 14%	4 10%	1 9%
NETS															
Net: Increase	4 7%	1 6%	3 5 13%	-	-	-	-	3 12%	3 35%	1 11%	3 100%	1 5%	-	4 9%	-
Net: Decrease	2 5%	2 10%	-	1 6%	- -	-	1 6%	1 4%	-	2 16%	-		2 9%	2 4%	1 10%
Net: Increase + Stay the same	43 85%	14 78%	18 90%	12 89%	9 100%	9 86%	11 87%	17 85%	6 82%	7 71%	3 100%	21 94%	20 77%	36 86%	7 82%
Mean score	3.0	2.9	3.1	2.9	3.0	3.0	2.9	3.1	3.4	2.8	4.0	3.1	2.9	3.1	2.8



Q14_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Construction

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Tatal	lub 0040	A	September	North	NA: dla mada	South excluding	South including	Landan	Other	0.40	50.040	050	Private	Public
Significance Level: 95%		Total	July 2016 *a	August 2016 *b	2016 *c	North *d	Midlands *e	London *f	London *g	London *h	Otner *i	0-49 *i	50-249 *k	250+ *I	*m	*n
									•			,				
Unweighted Total		12	5	4	3	2	6	2	2	-	2	-	5	7	6	6
Weighted Total		10	4	4	2	2	5	2	2	-	1	-	4	6	4	6
		100%	100%		100%	100%	100%	100%	100%	-	100%	-	100%	100%	100%	100%
Greatly increase	(5)	1	_	1	_	_	1	_		_	_	_	1	_	_	1
Greatly increase	(5)	10%	-	24%	-	-	20%	-	-	-	-	-	25%	-	-	17%
				2.70			2070						2070			,
Slightly increase	(4)	1	-	-	1	-	-	-	-	-	1	-	-	1	1	-
		6%	-	-	31%	-	-	-	-	-	50%	-	-	10%	14%	-
Stay the same	(3)	7	4	2	1	2	3	2	2	-	-	-	2	5	2	5
		71%	100%	58%	39%	100%	65%	100%	100%	-	-	-	58%	78%	55%	83%
Slightly decrease	(2)	1	_	-	1	_	_	_	_	_	1	_	1	-	1	-
Olightiy decrease	(2)	6%	_	_	31%	-	-	-	-	-	50%	_	16%	-	14%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1	-	1	-	-	1	-	-	-	-	-	-	1	1	-
		7%	-	18%	-	-	15%	-	-	-	-	-	-	12%	17%	-
NETS																
Net: Increase		2	_	1	1	_	1			_	1	_	1	1	1	1
Net. Increase		16%]	24%	31%	-	20%	-	-	-	50%	-	25%	10%	14%	17%
Net: Decrease		1	-	-	1	-	-	-	-	-	1	-	1	-	1	-
		6%	-	-	31%	-	-	-	-	-	50%	-	16%	-	14%	-
Net: Increase + Stay the same		9	4	3	1	2	4	2	2	-	1	-	3	6	3	6
		86%	100%	82%	69%	100%	85%	100%	100%	-	50%	-	84%	88%	69%	100%
Mean score		3.2	3.0	3.6	3.0	3.0	3.5	3.0	3.0	-	3.0	-	3.3	3.1	3.0	3.3



Q14_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Drivers

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		23	5	9	9	3	9	6	7	1	4	1	7	15	15	8
Weighted Total		21 100%	5 100%	9 100%	8 100%	3 100%	8 100%	6 100%	7 100%	1 100%	4 100%	1 100%	7 100%	14 100%	14 100%	7 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 9%	- -	1 9%	1 13%	1 28%			1 16%	1 100%	- -	- -	1 16%	1 5%	1 8%	1 10%
Stay the same	(3)	16 73%	4 78%	6 67%	6 77%	2 72%	6 78%	5 86%	5 72%	-	3 68%	1 100%	5 66%	11 76%	9 65%	7 90%
Slightly decrease	(2)	2 9%	1 22%	-	1 10%	- -	1 13%	1 14%	1 12%	-	-	-		2 13%	2 13%	-
Greatly decrease	(1)	- -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		2 10%	-	2 24%	-	-	1 10%	-	-	-	1 32%	-	1 18%	1 5%	2 15%	-
NETS																
Net: Increase		2 9%	- -	1 9%	1 13%	1 28%	-	-	1 16%	1 100%	-	- -	1 16%	1 5%	1 8%	1 10%
Net: Decrease		2 9%	1 22%	-	1 10%	- -	1 13%	1 14%	1 12%	-	-	-		2 13%	2 13%	-
Net: Increase + Stay the same		18 82%	4 78%	7 76%	7 90%	3 100%	6 78%	5 86%	6 88%	1 100%	3 68%	1 100%	6 82%	11 81%	10 73%	7 100%
Mean score		3.0	2.8	3.1	3.0	3.3	2.9	2.9	3.0	4.0	3.0	3.0	3.2	2.9	2.9	3.1



Q14_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Education

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		14	5	4	5	4	4	2	4	2	2	-	5	9	9	5
Weighted Total		15 100%	5 100%	5 100%	5 100%	3 100%	4 100%	3 100%	5 100%	3 100%	2 100%	-	6 100%	9 100%	9 100%	5 100%
Greatly increase	(5)	-		-	-	- -	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 13%	1 16%	-	1 21%	- -	2 53%	-	-	-	-	-	-	2 21%	2 21%	-
Stay the same	(3)	9 63%	3 56%	4 83%	3 51%	3 100%	1 25%	3 100%	3 48%	-	2 100%	-	3 51%	6 71%	5 56%	4 75%
Slightly decrease	(2)	1 9%	-	-	1 28%	-	-	-	1 26%	1 50%	-	-	1 24%	-	-	1 25%
Greatly decrease	(1)	1 10%	1 27%	-	-	- -	-	-	1 26%	1 50%	-	-	1 25%	-	1 15%	-
Don't know		1 5%	-	1 17%	-	- -	1 22%	-	-	-	-	-	-	1 8%	1 8%	-
NETS																
Net: Increase		2 13%	1 16%	-	1 21%	- -	2 53%	-	-	-	-		-	2 21%	2 21%	-
Net: Decrease		3 19%	1 27%	-	1 28%	- -	-	-	3 52%	3 100%	-	-	3 49%	-	1 15%	1 25%
Net: Increase + Stay the same		11 76%	4 73%	4 83%	4 72%	3 100%	3 78%	3 100%	3 48%	-	2 100%	-	3 51%	8 92%	7 76%	4 75%
Mean score		2.8	2.6	3.0	2.9	3.0	3.7	3.0	2.2	1.5	3.0	-	2.3	3.2	2.9	2.7



Q14_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Engineering & technical

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	29	7	11	11	7	10	7	8	1	4	3	10	16	19	10
Weighted Total	25 100%	6 100%	9 5 100%	9 100%	6 100%	8 100%	7 100%	8 100%	1 100%	3 100%	2 100%	8 100%	14 100%	16 100%	9 100%
Greatly increase (5	5) -		-	-	- -	-	-	-	-	-	-	-	-	- -	-
Slightly increase (4	5 20%	1 14%	1 9%	3 34%	1 14%	1 11%	2 26%	2 22%	-	2 47%	1 36%	3 31%	1 10%	4 26%	1 9%
Stay the same (3	3) 15 59%	3 56%	7 5 77%	4 43%	5 86%	4 50%	5 74%	5 61%	-	1 26%	1 64%	4 46%	9 66%	8 51%	7 74%
Slightly decrease (2	2) 2 6%	1 16%	1 6%	-	-	2 20%	-	-	-	-	-	1 7%	1 7%	2 10%	-
Greatly decrease (1	1 3%	1 14%	-	-	-	-	-	-	-	1 26%	-	-	1 6%	-	1 9%
Don't know	3 11%		1 8%	2 22%	- -	1 19%	-	1 17%	1 100%	-	-	1 16%	1 10%	2 13%	1 8%
NETS															
Net: Increase	5 20%	1 14%	1 5 9%	3 34%	1 14%	1 11%	2 26%	2 22%	-	2 47%	1 36%	3 31%	1 10%	4 26%	1 9%
Net: Decrease	2 10%	2 30%	1 6%	- -	- -	2 20%	-	-	-	1 26%	-	1 7%	2 13%	2 10%	1 9%
Net: Increase + Stay the same	20 79%	4 70%	8 86%	7 78%	6 100%	5 60%	7 100%	7 83%	-	2 74%	2 100%	7 77%	11 77%	12 77%	8 83%
Mean score	3.1	2.7	3.0	3.4	3.1	2.9	3.3	3.3	-	3.0	3.4	3.3	2.9	3.2	2.9



Q14_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Executive recruitment / interim management Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	70101	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	27	9	10	8	4	9	4	8	4	6	-	8	19	19	8
Weighted Total	26 100%	8 100%	10 100%	8 100%	3 100%	7 100%	4 100%	9 100%	5 100%	6 100%		8 100%	18 100%	18 100%	8 100%
Greatly increase (5)	-	-	-	-	-	-	-	-	- -	-	-	-	-	-	-
Slightly increase (4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same (3)	19 76%	6 74%	8 79%	5 72%	3 100%	5 79%	4 100%	7 71%	2 46%	4 65%	-	6 83%	13 72%	15 81%	5 62%
Slightly decrease (2)	-	-	-	-	-		-	-		-	-	-	-	-	-
Greatly decrease (1)	2 9%	1 10%	-	1 18%	-	-	-	1 15%	1 27%	1 14%	-	-	2 12%	-	2 28%
Don't know	4 16%	1 16%	2 21%	1 10%	-	1 21%	-	1 14%	1 26%	1 21%	-	1 17%	3 15%	3 19%	1 9%
NETS															
Net: Increase	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Decrease	2 9%	1 10%		1 18%	- -			1 15%	1 27%	1 14%	- -	- -	2 12%	- -	2 28%
Net: Increase + Stay the same	19 76%	6 74%	8 79%	5 72%	3 100%	5 79%	4 100%	7 71%	2 46%	4 65%	-	6 83%	13 72%	15 81%	5 62%
Mean score	2.8	2.8	3.0	2.6	3.0	3.0	3.0	2.7	2.3	2.6	-	3.0	2.7	3.0	2.4



Q14_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Health & social care

Base: All who recruit temporary agency workers in each job function

	Γ			WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	-	. otai	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		8	1	4	3	1	3	1	2	1	2	-	2	6	4	4
Weighted Total		8 100%	1 100%	4 100%	3 100%	1 100%	3 100%	1 100%	3 100%	1 100%	2 100%	-	2 100%	6 100%	4 100%	5 100%
Greatly increase	(5)	1 12%	-	1 23%	-	-	1 37%	-	-	-	-	-	1 43%	-		1 21%
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	6 73%	1 100%	2 48%	3 100%	1 100%	2 63%	1 100%	3 100%	1 100%	1 40%	-	-	6 100%	2 65%	4 79%
Slightly decrease	(2)	-	- -	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1 15%	-	1 30%	-	-	-	-	-	-	1 60%	-	1 57%	-	1 35%	-
NETS																
Net: Increase		1 12%	-	1 23%	-	-	1 37%	-	-	-	-	-	1 43%	-	-	1 21%
Net: Decrease		-	- -	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		7 85%	1 100%	3 70%	3 100%	1 100%	3 100%	1 100%	3 100%	1 100%	1 40%	-	1 43%	6 100%	2 65%	5 100%
Mean score		3.3	3.0	3.6	3.0	3.0	3.7	3.0	3.0	3.0	3.0	-	5.0	3.0	3.0	3.4



Q14_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Hospitality

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		17	4	7	6	5	5	3	4	1	3	3	3	11	11	6
Weighted Total		17 100%	4 100%	7 100%	6 100%	5 100%	5 100%	3 100%	5 100%	1 100%	3 100%	3 100%	4 100%	11 100%	11 100%	6 100%
Greatly increase	(5)	1 5%	1 22%	- -	-	- -	1 18%	-	-	-	-	-	-	1 8%	1 8%	-
Slightly increase	(4)	3 16%	1 22%	2 26%	-	- -	1 21%	1 27%	1 19%	-	1 27%	1 39%		2 16%	1 8%	2 29%
Stay the same	(3)	11 66%	2 56%	5 74%	4 63%	5 100%	3 61%	1 43%	1 30%	-	2 73%	2 61%	2 62%	7 68%	8 75%	3 50%
Slightly decrease	(2)	1 6%	-	-	1 15%	- -	-	1 30%	1 21%	-	-	-	-	1 9%	1 9%	-
Greatly decrease	(1)	1 8%	- -	-	1 22%	- -	-	-	1 30%	1 100%	-	-	1 38%	-	-	1 21%
Don't know		-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		4 21%	2 44%	2 26%	-	-	2 39%	1 27%	1 19%	-	1 27%	1 39%	-	3 23%	2 16%	2 29%
Net: Decrease		2 14%	-	-	2 37%	- -	-	1 30%	2 51%	1 100%	-	-	1 38%	1 9%	1 9%	1 21%
Net: Increase + Stay the same		15 86%	4 100%	7 100%	4 63%	5 100%	5 100%	2 70%	2 49%	-	3 100%	3 100%	2 62%	10 91%	10 91%	5 79%
Mean score		3.0	3.7	3.3	2.4	3.0	3.6	3.0	2.4	1.0	3.3	3.4	2.2	3.2	3.1	2.9



Q14_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Industrial

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	10101	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	22	3	7	12	4	5	6	7	1	6	-	10	12	14	8
Weighted Total	20 100%	3 100%	7 100%	10 100%	4 100%	4 100%	6 100%	7 100%	1 100%	5 100%	-	9 100%	11 100%	12 100%	8 100%
Greatly increase (5)	1 3%	-	-	1 6%	- -	-	-	-	- -	1 13%	-	1 7%	-	1 5%	-
Slightly increase (4)	3 13%	-	1 13%	2 17%	-	-	1 12%	2 26%	1 100%	1 17%	-	3 31%	-	3 21%	-
Stay the same (3)	12 59%	2 71%	4 62%	6 54%	3 77%	3 64%	4 74%	4 62%	-	2 37%	-	5 53%	7 64%	6 47%	6 79%
Slightly decrease (2)	3 17%	-	1 14%	2 23%	1 23%	1 18%	1 14%	1 12%	-	1 16%	-	1 9%	3 22%	3 21%	1 10%
Greatly decrease (1)	1 4%	1 29%	-	-	-	-	-		-	1 17%	-	-	1 7%	-	1 11%
Don't know	1 4%	-	1 11%	-	- -	1 18%	-	-	-	-	-	-	1 7%	1 6%	
NETS															
Net: Increase	3 16%	-	1 13%	2 23%	-	-	1 12%	2 26%	1 100%	2 30%	-	3 38%	-	3 27%	-
Net: Decrease	4 21%	1 29%	1 14%	2 23%	1 23%	1 18%	1 14%	1 12%	-	2 33%	-	1 9%	3 29%	3 21%	2 21%
Net: Increase + Stay the same	15 75%	2 71%	5 75%	8 77%	3 77%	3 64%	5 86%	6 88%	1 100%	3 67%	-	8 91%	7 64%	9 73%	6 79%
Mean score	2.9	2.4	3.0	3.1	2.8	2.8	3.0	3.1	4.0	2.9	-	3.4	2.6	3.1	2.7



Q14_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Legal & HR

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		41	13	13	15	10	13	5	12	7	6	1	16	24	31	10
Weighted Total		39 100%	13 100%	12 100%	14 100%	9 100%	11 100%	5 100%	14 100%	9 100%	5 100%	1 100%	16 100%	22 100%	29 100%	10 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	3 8%	1 7%	2 19%	-	- -	1 8%	1 24%	2 16%	1 13%	-	1 100%	-	2 9%	3 10%	-
Stay the same	(3)	27 70%	9 70%	8 65%	11 75%	9 100%	9 79%	3 76%	7 53%	4 41%	2 46%	-	15 92%	13 58%	21 70%	7 70%
Slightly decrease	(2)	1 2%	1 7%	-	-	- -	-	-	-	-	1 15%	-	-	1 4%	1 3%	-
Greatly decrease	(1)	2 6%	1 7%	-	1 10%	-	-	-	1 10%	1 15%	1 15%	-	-	2 10%	-	2 23%
Don't know		6 14%	1 10%	2 17%	2 15%	-	1 13%	-	3 21%	3 31%	1 24%	-	1 8%	4 19%	5 16%	1 7%
NETS																
Net: Increase		3 8%	1 7%	2 19%	-	-	1 8%	1 24%	2 16%	1 13%	-	1 100%		2 9%	3 10%	-
Net: Decrease		3 8%	2 13%	-	1 10%	-	-	-	1 10%	1 15%	2 31%	- -	-	3 14%	1 3%	2 23%
Net: Increase + Stay the same		31 78%	10 76%	10 83%	11 75%	9 100%	10 87%	5 100%	9 69%	5 54%	2 46%	1 100%	15 92%	15 67%	24 81%	7 70%
Mean score		2.9	2.9	3.2	2.8	3.0	3.1	3.2	3.0	2.7	2.4	4.0	3.0	2.8	3.1	2.5



Q14_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Life sciences

Base: All who recruit temporary agency workers in each job function

		WA	VE			REGI	ON			1	SIZE		SECT	OR
	Total	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*i	*k	*I	*m
Unweighted Total	4	2	2	1	1	2	2	-	-	-	-	4	3	1
Weighted Total	4 100%	2 100%	2 100%	1 100%	1 100%	2 100%	2 100%	-	-		-	4 100%	3 100%	1 100%
Greatly increase (5) -	-	-	- -	-	-	-	-	-		-	-	-	-
Slightly increase (4) -		-	- -	-	- -	-	-	-	-	- -	- -	- -	-
Stay the same (3) 4 100%	2 100%	2 100%	1 100%	1 100%	2 100%	2 100%	-	-	-	-	4 100%	3 100%	1 100%
Slightly decrease (2) -		-		-		-	-	-		-	-	- -	-
Greatly decrease (1) -		-	- -	-		-	-	-			- -	- -	-
Don't know	-	-	-	- -	-	-	-	-	-		-	-	- -	-
NETS														
Net: Increase		-	-		-	-	-	-	-		-	-	-	-
Net: Decrease				- -			- -		-		-	-	- -	- -
Net: Increase + Stay the same	4 100%	2 100%	2 100%	1 100%	1 100%	2 100%	2 100%	-	-		-	4 100%	3 100%	1 100%
Mean score	3.0	3.0	3.0	3.0	3.0	3.0	3.0	-	-	-	-	3.0	3.0	3.0

Columns Tested: a,b - c,d,e,f,g,h - i,j,k - l,m



Q14_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Marketing, media & creative

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI	ON	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		31	8	13	10	5	10	8	12	4	4	1	11	19	24	7
Weighted Total		30 100%	8 100%	13 100%	9 100%	5 100%	8 100%	8 100%	13 100%	5 100%	5 100%	1 100%	10 100%	18 100%	23 100%	7 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-		-		-	-	-	-
Slightly increase	(4)	1 3%	- -	1 8%	-		1 12%	- -		-	- -	1 100%	-	- -	- -	1 15%
Stay the same	(3)	23 77%	6 72%	10 76%	7 83%	5 100%	5 69%	7 89%	10 83%	3 72%	2 54%	-	9 88%	14 76%	19 82%	4 62%
Slightly decrease	(2)	1 3%	-	-	1 9%	-	-	1 11%	1 7%	-	-	-	-	1 4%	1 4%	-
Greatly decrease	(1)	1 3%	1 11%	-	-	-	-	-	-	-	1 18%	-	-	1 5%	-	1 12%
Don't know		4 14%	1 17%	2 16%	1 8%	-	1 19%	-	1 11%	1 28%	1 28%	-	1 12%	3 15%	3 15%	1 11%
NETS																
Net: Increase		1 3%	-	1 8%	-	-	1 12%	-	-	-	-	1 100%	-	-	-	1 15%
Net: Decrease		2 6%	1 11%		1 9%	-	-	1 11%	1 7%	-	1 18%	-		2 9%	1 4%	1 12%
Net: Increase + Stay the same		24 81%	6 72%	11 84%	7 83%	5 100%	6 81%	7 89%	10 83%	3 72%	2 54%	1 100%	9 88%	14 76%	19 82%	5 77%
Mean score		2.9	2.7	3.1	2.9	3.0	3.2	2.9	2.9	3.0	2.5	4.0	3.0	2.8	3.0	2.9



Q14_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Office professionals

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I	m	*n
Unweighted Total		61	24	18	19	11	17	13	23	10	10	3	24	34	47	14
Weighted Total		60 100%	23 100%	18 100%	19 100%	10 100%	14 100%	13 100%	26 100%	13 100%	10 100%	3 100%	23 100%	33 100%	47 100%	14 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	- -	-		-	-	-	-
Slightly increase	(4)	6 11%	2 7%	2 10%	3 15%	2 21%	1 6%	-	3 10%	3 20%	1 8%	3 72%	1 6%	2 7%	4 9%	2 18%
Stay the same	(3)	41 68%	15 66%	14 78%	12 62%	8 79%	9 67%	11 87%	17 67%	6 48%	7 63%	1 28%	21 88%	20 59%	34 72%	7 55%
Slightly decrease	(2)	4 6%	3 14%	-	1 4%	-	2 16%	1 6%	1 3%	-	1 8%	-		4 12%	3 7%	1 5%
Greatly decrease	(1)	2 4%	1 4%	-	1 7%	-	-	-	1 5%	1 11%	1 8%	-		2 7%	-	2 16%
Don't know		6 11%	2 10%	2 11%	2 11%	-	1 11%	1 7%	4 14%	3 22%	1 12%	-	1 5%	5 16%	6 12%	1 5%
NETS																
Net: Increase		6 11%	2 7%	2 10%	3 15%	2 21%	1 6%	-	3 10%	3 20%	1 8%	3 72%	1 6%	2 7%	4 9%	2 18%
Net: Decrease		6 10%	4 17%	-	2 11%	-	2 16%	1 6%	2 9%	1 11%	2 16%	-	-	6 18%	3 7%	3 21%
Net: Increase + Stay the same		48 79%	17 73%	16 89%	15 77%	10 100%	10 73%	11 87%	20 77%	9 67%	7 71%	3 100%	22 95%	22 66%	38 81%	10 73%
Mean score		3.0	2.9	3.1	3.0	3.2	2.9	2.9	3.0	3.0	2.8	3.7	3.1	2.8	3.0	2.8



Q14_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*I	*m	*n
Unweighted Total		29	10	11	8	7	9	7	9	2	4	1	10	18	24	5
Weighted Total		25 100%	9 100%	9 100%	7 100%	6 100%	7 100%	6 100%	9 100%	2 100%	4 100%	1 100%	8 100%	16 100%	21 100%	4 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 7%	- -	1 10%	1 12%	1 16%	-	1 13%	1 9%	-	-	-	1 11%	1 5%	2 8%	-
Stay the same	(3)	19 74%	5 58%	7 81%	6 88%	5 84%	5 78%	5 71%	6 64%	1 45%	3 77%	1 100%	7 89%	11 65%	15 73%	4 81%
Slightly decrease	(2)	1 3%	1 9%	- -	-	-	1 12%	-	-	-	-	-	-	1 5%	1 4%	-
Greatly decrease	(1)	1 3%	1 9%	-	-	-	-	-	-	-	1 23%	-	-	1 5%	-	1 19%
Don't know		3 12%	2 25%	1 9%	-	-	1 11%	1 16%	2 27%	1 55%	-	-	-	3 19%	3 15%	-
NETS																
Net: Increase		2 7%	- -	1 10%	1 12%	1 16%	-	1 13%	1 9%	-	-	-	1 11%	1 5%	2 8%	-
Net: Decrease		2 7%	2 17%	-	-	- -	1 12%	-	-	-	1 23%	-	-	2 10%	1 4%	1 19%
Net: Increase + Stay the same		20 81%	5 58%	8 91%	7 100%	6 100%	5 78%	5 84%	6 73%	1 45%	3 77%	1 100%	8 100%	11 71%	17 81%	4 81%
Mean score		3.0	2.6	3.1	3.1	3.2	2.9	3.2	3.1	3.0	2.5	3.0	3.1	2.9	3.1	2.6



Q14_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

TechnologyBase: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		35	13	11	11	7	11	6	9	3	8	-	12	23	26	9
Weighted Total		32 100%	12 100%	11 100%	9 100%	6 100%	9 100%	6 100%	10 100%	4 100%	7 100%	-	11 100%	21 100%	24 100%	8 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	3 8%	2 14%		1 9%		1 9%	1 14%	1 8%		1 12%	- -	-	3 12%	2 7%	1 11%
Stay the same	(3)	22 69%	8 62%	10 93%	5 51%	5 87%	6 65%	4 72%	6 56%	1 32%	6 77%	-	9 80%	13 63%	16 69%	6 70%
Slightly decrease	(2)	2 8%	1 7%	-	2 17%	1 13%	1 9%	1 14%	1 8%	-	-	-	1 7%	2 8%	2 10%	-
Greatly decrease	(1)	1 3%	1 7%	-	-	-	-	-	-	-	1 11%	-	-	1 4%	-	1 10%
Don't know		4 13%	1 11%	1 7%	2 22%	-	1 17%	-	3 27%	3 68%	-	-	1 12%	3 13%	3 14%	1 9%
NETS																
Net: Increase		3 8%	2 14%	-	1 9%	-	1 9%	1 14%	1 8%	-	1 12%	-	-	3 12%	2 7%	1 11%
Net: Decrease		3 10%	2 13%	-	2 17%	1 13%	1 9%	1 14%	1 8%	-	1 11%	-	1 7%	2 12%	2 10%	1 10%
Net: Increase + Stay the same		25 77%	9 76%	10 93%	6 60%	5 87%	7 74%	5 86%	6 64%	1 32%	6 89%	-	9 80%	16 75%	18 76%	7 81%
Mean score		2.9	2.9	3.0	2.9	2.9	3.0	3.0	3.0	3.0	2.9	-	2.9	3.0	3.0	2.9



Q15_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

	Total	Greatly increase	Slightly increase	Stay the same	Slightly decrease	Greatly decrease	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
				,				1			
Accounting and financial services	51	-	3	38	2	1	8	3	3	41	3.0
	100%	-	6%	74%	3%	2%	15%	6%	5%	80%	
Construction	10	2	5	3	-	-	1	7	-	9	3.9
	100%	19%	44%	29%	-	-	7%	64%	-	93%	
Dair roma	24	4	-	4.4	1		4		4	47	0.0
Orivers	21 100%	1 5%	5 23%	11 50%	4%	-	4 18%	6 27%	1 4%	17 78%	3.3
	10078	370	2370	3070	470		1070	21 /0	470	7070	
ducation	15	-	2	9	3	-	1	2	3	11	2.9
	100%	-	12%	63%	19%	-	5%	12%	19%	76%	
Engineering & technical	25	_	7	11	2	1	4	7	3	18	3.2
3 11 3 11 11	100%	-	28%	43%	8%	3%	18%	28%	11%	72%	
Executive recruitment / interim nanagement	26	_	3	16	_	1	6	3	1	19	3.0
ianagoment	100%	_	10%	64%	_	3%	23%	10%	3%		0
lealth & social care	8	1	-	5	-	1	1	1	1	6	2.9
	100%	12%	-	56%	-	17%	15%	12%	17%	68%	
ospitality	17	1	4	10	-	1	1	5	1	15	3.
	100%	5%	23%	59%	-	8%	5%	28%	8%	87%	
ndustrial	20	1	6	11	1	1	1	6	2	18	3.2
idustriai	100%	3%	28%	57%	4%	4%	4%	31%	8%	88%	J.,
egal & HR	39	-	3	27	1	1	8	3	2	29	3.0
	100%	-	6%	69%	2%	2%	21%	6%	4%	75%	
ife sciences	4	-	-	4	-	-	-	-	-	4	3.0
	100%	-	-	100%	-	-	-	-	-	100%	
arketing, media & creative	30	_	1	21	1	1	6	1	2	22	2.9
arketing, media & creative	100%	-	3%	71%	3%	3%	20%	3%	6%	74%	۷.
ffice professionals	60	1	8	36	5	2	8	9	7	45	3.
	100%	2%	14%	59%	8%	4%	14%	16%	11%	75%	
ales & retail	25	-	4	14	1	1	6	4	2	18	3.
	100%	-	17%	54%	3%	3%	23%	17%	7%	71%	
echnology	32	_	3	21	2	1	5	3	3	24	2.
Somiology	100%	- -	8%	66%	8%	3%	16%	8%	10%	74%	۷.
	.5576		070	0070	070	070	1070	070	1070	. 170	
verage (response based including		_					==			205	_
ases)	384	6	52	237	17	12	59	58	29	295	3.
	100%	2%	14%	62%	5%	3%	15%	15%	8%	77%	



Q15_SUM. Average across all sectors

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI		_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	*j	k	1	m	n
Unweighted Total		407	125	144	138	81	125	86	129	43	72	15	146	246	297	110
Weighted Total		384 100%	118 100%	139 100%	126 100%	72 100%	103 100%	85 100%	139 100%	54 100%	69 100%	14 100%	138 100%	232 100%	277 100%	107 100%
Greatly increase	(5)	6 2%	4 3%	2 1%	1	- -	6 6% dfg	-	-	-	1 1%	-	3 2%	4 2%	4 2%	2 2%
Slightly increase	(4)	52 14%	15 12%	17 12%	20 16%	21 28% efghi	14 14%	6 7%	9 7%	4 7%	8 11%	4 25%	18 13%	31 13%	33 12%	19 18%
Stay the same	(3)	237 62%	73 62%	90 65%	74 58%	48 67%	65 63%	59 70% hi	87 62%	28 51%	37 54%	11 75%	101 73% I	126 54%	173 62%	64 60%
Slightly decrease	(2)	17 5%	7 6%	3 2%	7 6%	1 1%	4 4%	8 10% di	12 9% di	4 8% i	-	-	4 3%	14 6%	13 5%	5 5%
Greatly decrease	(1)	12 3%	8 6% b	-	4 3% b	- -	-	-	4 3%	4 8% def	8 11% defg		1 1%	10 4%	-	12 11% m
Don't know		59 15%	12 10%	27 19% a	21 16%	3 4%	14 14% d	11 13% d	26 19% d	15 27% de	16 23% d	-	12 9%	48 21% k	54 20% n	5 5%
NETS																
Net: Increase		58 15%	19 16%	19 14%	21 16%	21 28% fghi	20 20% fgh	6 7%	9 7%	4 7%	8 12%	4 25%	20 15%	34 15%	38 14%	21 19%
Net: Decrease		29 8%	14 12% b	3 2%	11 9% b	1 1%	4 4%	8 10% d	17 12% de	8 15% de	8 11% d	- -	5 4%	24 10% k	13 5%	16 15% m
Net: Increase + Stay the same		295 77%	92 78%	109 78%	94 75%	69 95% efghi	85 82% ghi	65 77% h	96 69%	31 57%	45 66%	14 100%	121 88% I	160 69%	210 76%	85 80%
Mean score		3.1	3.0	3.2	3.1	3.3 fghi	3.2 fghi	3.0	2.9	2.8	2.9	3.3	3.1	3.0	3.1 n	2.9



Q15_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Accounting and financial services

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total	54	18	20	16	10	13	14	20	6	11	2	23	29	45	9
Weighted Total	51 100%	18 100%	20 100%	14 100%	9 100%	11 100%	13 100%	20 100%	7 100%	10 100%	3 100%	22 100%	26 100%	42 100%	8 100%
Greatly increase (5)		-	- -	-	- -	-	-	-	- -	-	-	-	- -	- -	-
Slightly increase (4)	3 6%	2 11%	1 5%	- -	1 11%	1 8%				1 11%		1 5%	2 7%	2 5%	1 11%
Stay the same (3)	38 74%	13 71%	15 76%	10 76%	7 82%	9 79%	10 74%	16 77%	6 82%	6 59%	3 100%	19 89%	16 60%	33 77%	5 60%
Slightly decrease (2)	2 3%	-	1 4%	1 6%	-	-	2 13%	2 8%	-	-	-	-	2 6%	1 2%	1 10%
Greatly decrease (1)	1 2%	1 5%	-	-	-	-	-	-	-	1 8%	-	-	1 3%	-	1 10%
Don't know	8 15%	2 13%	3 15%	2 18%	1 8%	1 14%	2 13%	3 15%	1 18%	2 22%	-	1 6%	6 24%	7 16%	1 9%
NETS															
Net: Increase	3 6%	2 11%	1 5%	-	1 11%	1 8%	-	-	-	1 11%	-	1 5%	2 7%	2 5%	1 11%
Net: Decrease	3 5%	1 5%	1 4%	1 6%	-	-	2 13%	2 8%	-	1 8%	-		3 10%	1 2%	2 20%
Net: Increase + Stay the same	41 80%	15 83%	16 81%	10 76%	8 92%	9 86%	10 74%	16 77%	6 82%	7 70%	3 100%	21 94%	18 67%	35 82%	6 71%
Mean score	3.0	3.0	3.0	2.9	3.1	3.1	2.9	2.9	3.0	2.9	3.0	3.1	2.9	3.0	2.8



Q15_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Construction

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Takal	lulu 0040	A	September	North	NAC all a constant	South excluding	South including	Landan	Other	0.40	50.040	050	Debate	Dutalia
Significance Level: 95%		Total	July 2016 *a	August 2016 *b	2016 *c	North *d	Midlands *e	London *f	London *g	London *h	Other *i	0-49 *i	50-249 *k	250+ *I	Private *m	Public *n
								·	•		·	,				
Unweighted Total		12	5	4	3	2	6	2	2	-	2	-	5	7	6	6
Weighted Total		10	4	4	2	2	5	2	2	-	1	-	4	6	4	6
		100%	100%	100%	100%	100%	100%	100%	100%	-	100%	-	100%	100%	100%	100%
Greatly increase	(5)	2	1	1	_	_	2	_	_	_	_	_	1	1	1	1
Croaty moreage	(0)	19%	25%		-	_	40%	-	-	-	-	-	25%	16%	22%	17%
00.14	(4)	_									,					
Slightly increase	(4)	5 44%	2 53%	1 24%	1 69%	2 100%	1 27%	1 35%	35%	-	1 50%	-	2 58%	2 36%	2 47%	2 43%
		1470	3370	2470	0370	10070	2170	3370	3370		30 / 0		3070		47 70	45/6
Stay the same	(3)	3	1	1	1	-	1	1	1	-	1	-	1	2	1	2
		29%	22%	34%	31%	-	18%	65%	65%	-	50%	-	16%	36%	14%	40%
Slightly decrease	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	_	-	_	_	_	_	_	-	_	-	_	_	_	_	_
, 200.000	(- /	-	-	-	-	_	-	-	-	-	-	-	-	-	-	-
Dark Incom		1												1		
Don't know		7%	-	1 18%	-	-	15%	-	-	-	-	-	-	12%	17%	-
		1 70		1070			1070							1270	1770	
NETS																
Net: Increase		7	3	2	1	2	3	1	1	-	1	-	3	3	3	3
		64%	78%	47%	69%	100%	67%	35%	35%	-	50%	-	84%	52%	69%	60%
Net: Decrease		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Not. Booldage		_	-	-	-	_	-	-	-	-	-	-	-	-	_	-
								•								
Net: Increase + Stay the same		9 93%	4 100%	3 82%	2 100%	2 100%	4 85%	2 100%	2 100%	-	1 100%	-	4 100%	6 88%	4 83%	6 100%
			100%			100%	05%			-		-	100%		03%	
Mean score		3.9	4.0	3.9	3.7	4.0	4.3	3.3	3.3	-	3.5	-	4.1	3.8	4.1	3.8



Q15_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Drivers

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		23	5	9	9	3	9	6	7	1	4	1	7	15	15	8
Weighted Total		21 100%	5 100%	9 100%	8 100%	3 100%	8 100%	6 100%	7 100%	1 100%	4 100%	1 100%	7 100%	14 100%	14 100%	7 100%
Greatly increase	(5)	1 5%	1 22%	-	-	-	1 13%	-	-	-	-	-	-	1 7%	1 7%	-
Slightly increase	(4)	5 23%	1 18%	2 20%	2 28%	2 64%	2 26%	-	1 16%	1 100%	-	-	1 16%	4 27%	3 22%	2 23%
Stay the same	(3)	11 50%	3 60%	4 46%	4 49%	1 36%	4 52%	4 70%	4 59%	-	2 43%	1 100%	5 66%	6 41%	5 37%	6 77%
Slightly decrease	(2)	1 4%	-	-	1 10%	-	-	1 14%	1 12%	-	-	-	-	1 6%	1 6%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		4 18%	-	3 34%	1 12%	-	1 10%	1 15%	1 13%	-	2 57%	-	1 18%	3 19%	4 28%	
NETS																
Net: Increase		6 27%	2 40%	2 20%	2 28%	2 64%	3 39%		1 16%	1 100%	-	-	1 16%	5 34%	4 30%	2 23%
Net: Decrease		1 4%	-	-	1 10%	-	-	1 14%	1 12%	-	-	-	-	1 6%	1 6%	-
Net: Increase + Stay the same		17 78%	5 100%	6 66%	6 78%	3 100%	7 90%	4 70%	5 75%	1 100%	2 43%	1 100%	6 82%	10 75%	9 66%	7 100%
Mean score		3.3	3.6	3.3	3.2	3.6	3.6	2.8	3.0	4.0	3.0	3.0	3.2	3.4	3.4	3.2



Q15_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Education

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m	*n
Unweighted Total		14	5	4	5	4	4	2	4	2	2	-	5	9	9	5
Weighted Total		15 100%	5 100%	5 100%	5 100%	3 100%	4 100%	3 100%	5 100%	3 100%	2 100%	-	6 100%	9 100%	9 100%	5 100%
Greatly increase	(5)	-	- -	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 12%	1 16%	1 21%	-	1 28%	1 24%	-	-	-	-	-	-	2 20%	1 9%	1 18%
Stay the same	(3)	9 63%	3 56%	3 62%	4 72%	3 72%	2 55%	3 100%	3 48%	-	2 100%	-	3 51%	6 71%	6 67%	3 57%
Slightly decrease	(2)	3 19%	1 27%	-	1 28%	-	-	-	3 52%	3 100%	-	-	3 49%	-	1 15%	1 25%
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1 5%	-	1 17%	-	-	1 22%	-	-	-	-	-	-	1 8%	1 8%	-
NETS																
Net: Increase		2 12%	1 16%	1 21%	-	1 28%	1 24%	-	-	-	-	-	-	2 20%	1 9%	1 18%
Net: Decrease		3 19%	1 27%	-	1 28%	-	-	-	3 52%	3 100%	-	-	3 49%	-	1 15%	1 25%
Net: Increase + Stay the same		11 76%	4 73%	4 83%	4 72%	3 100%	3 78%	3 100%	3 48%	-	2 100%	-	3 51%	8 92%	7 76%	4 75%
Mean score		2.9	2.9	3.3	2.7	3.3	3.3	3.0	2.5	2.0	3.0	-	2.5	3.2	2.9	2.9



Q15_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Engineering & technical

Base: All who recruit temporary agency workers in each job function

	Γ			WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	-	. Otal	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		29	7	11	11	7	10	7	8	1	4	3	10	16	19	10
Weighted Total		25 100%	6 100%	9 100%	9 100%	6 100%	8 100%	7 100%	8 100%	1 100%	3 100%	2 100%	8 100%	14 100%	16 100%	9 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	- -	-	-	-	-	-	-
Slightly increase	(4)	7 28%	1 14%	2 25%	4 41%	2 40%	1 18%	2 26%	2 22%		2 47%	1 61%	3 39%	2 17%	5 34%	2 19%
Stay the same	(3)	11 43%	3 56%	5 48%	3 29%	3 48%	4 50%	3 48%	3 40%	-	1 26%	1 39%	4 45%	6 43%	6 37%	5 54%
Slightly decrease	(2)	2 8%	1 16%	1 9%	-	-	1 13%	1 13%	1 11%	-	-	-	-	2 13%	1 6%	1 10%
Greatly decrease	(1)	1 3%	1 14%	-	-	-	-	-	-	-	1 26%	-	-	1 6%	-	1 9%
Don't know		4 18%	-	2 17%	3 29%	1 12%	1 19%	1 13%	2 27%	1 100%	-	-	1 16%	3 21%	4 23%	1 8%
NETS																
Net: Increase		7 28%	1 14%	2 25%	4 41%	2 40%	1 18%	2 26%	2 22%	-	2 47%	1 61%	3 39%	2 17%	5 34%	2 19%
Net: Decrease		3 11%	2 30%	1 9%	-	-	1 13%	1 13%	1 11%	-	1 26%	-		3 19%	1 6%	2 19%
Net: Increase + Stay the same		18 72%	4 70%	7 74%	7 71%	5 88%	5 68%	5 74%	5 62%	-	2 74%	2 100%	7 84%	9 60%	11 71%	7 73%
Mean score		3.2	2.7	3.2	3.6	3.5	3.1	3.2	3.2	-	3.0	3.6	3.5	2.9	3.4	2.9



Q15_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Executive recruitment / interim management Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	27	9	10	8	4	9	4	8	4	6	-	8	19	19	8
Weighted Total	26 100%	8 100%	10 6 100%	8 100%	3 100%	7 100%	4 100%	9 100%	5 100%	6 100%	- -	8 100%	18 100%	18 100%	8 100%
Greatly increase (5) -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase (4) 3	2 18%	1 6 10%	-	1 28%	2 22%	-	-	-	- -	- -	1 9%	2 10%	2 9%	1 12%
Stay the same (3) 16 64%	5 5 56%	6 60%	6 77%	2 72%	4 57%	3 80%	7 76%	4 74%	3 48%	-	6 74%	11 60%	11 62%	5 68%
Slightly decrease (2) -		-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease (1) 1 3%	1 10%	- 6 -	-	-	-	-	-	-	1 14%	-	-	1 5%	-	1 11%
Don't know	6 23%	1 16%	3 % 30%	2 23%	-	1 21%	1 20%	2 24%	1 26%	2 38%	-	1 17%	5 26%	5 29%	1 9%
NETS															
Net: Increase	3 109	2 18%	1 6 10%	-	1 28%	2 22%	-	-	-	-	-	1 9%	2 10%	2 9%	1 12%
Net: Decrease	1 3%	1 10%	- 6 -	- -	- -	-	-	-	-	1 14%	-		1 5%	-	1 11%
Net: Increase + Stay the same	19 74%	6 74%	7 6 70%	6 77%	3 100%	5 79%	3 80%	7 76%	4 74%	3 48%	-	6 83%	13 70%	13 71%	6 80%
Mean score	3.0	3.0	3.1	3.0	3.3	3.3	3.0	3.0	3.0	2.6	-	3.1	3.0	3.1	2.9



Q15_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Health & social care

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	8	1	4	3	1	3	1	2	1	2	-	2	6	4	4
Weighted Total	8 100%	1 100%	4 100%	3 100%	1 100%	3 100%	1 100%	3 100%	1 100%	2 100%	-	2 100%	6 100%	4 100%	5 100%
Greatly increase (5)	1 12%	-	1 23%	-	-	1 37%	-	-	-	-	-	1 43%	-		1 21%
Slightly increase (4)	-	-	-	-	- -	-	-	-	-	-	-		-	-	-
Stay the same (3)	5 56%	1 100%	2 48%	2 56%	1 100%	2 63%	1 100%	1 50%	-	1 40%	- -	-	5 77%	2 65%	2 49%
Slightly decrease (2)	-	-	-	-	- -	-	-	-	-	-	- -	-	-	-	-
Greatly decrease (1)	1 17%	-	-	1 44%	- -	-	-	1 50%	1 100%	-	-	-	1 23%	-	1 30%
Don't know	1 15%	-	1 30%	-	-	-	-	-	-	1 60%	-	1 57%	-	1 35%	-
NETS															
Net: Increase	1 12%	-	1 23%	-	-	1 37%	-	-	-	-	-	1 43%	-	-	1 21%
Net: Decrease	1 17%	-	-	1 44%	- -	-	- -	1 50%	1 100%	- -	- -	-	1 23%	- -	1 30%
Net: Increase + Stay the same	6 68%	1 100%	3 70%	2 56%	1 100%	3 100%	1 100%	1 50%	-	1 40%	-	1 43%	5 77%	2 65%	3 70%
Mean score	2.9	3.0	3.6	2.1	3.0	3.7	3.0	2.0	1.0	3.0	-	5.0	2.5	3.0	2.8



Q15_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Hospitality

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	То	tal July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	- 10	*a		*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		17 4	7	6	5	5	3	4	1	3	3	3	11	11	6
Weighted Total		17 4 00% 100	7 % 100%	6 100%	5 100%	5 100%	3 100%	5 100%	1 100%	3 100%	3 100%	4 100%	11 100%	11 100%	6 100%
Greatly increase	(5)	1 1 5% 22	- % -	-		1 18%	-	-	- -	-	-	-	1 8%	1 8%	-
Slightly increase	(4)	4 1 23% 22		2 35%	2 41%	1 26%	-	-	-	1 27%	-	1 26%	3 28%	2 20%	2 28%
Stay the same		10 2 59% 56		3 44%	3 59%	3 56%	2 73%	2 51%	-	2 73%	3 100%	1 36%	6 57%	7 64%	3 50%
Slightly decrease	(2)			-	- -	-	-	-	-	-	-		-	-	-
Greatly decrease	(1)	1 - 8% -	-	1 22%	- -	-	-	1 30%	1 100%	-	-	1 38%	-	-	1 21%
Don't know		1 - 5% -	1 12%	-	-	-	1 27%	1 19%	-	-	-	-	1 8%	1 8%	-
NETS															
Net: Increase	:	5 2 28% 44		2 35%	2 41%	2 44%	-	-	-	1 27%	- -	1 26%	4 35%	3 28%	2 28%
Net: Decrease		1 - 8% -	-	1 22%	- -	-	-	1 30%	1 100%	-	-	1 38%	-	-	1 21%
Net: Increase + Stay the same		15 4 87% 100	6 % 88%	5 78%	5 100%	5 100%	2 73%	2 51%	-	3 100%	3 100%	2 62%	10 92%	10 92%	5 79%
Mean score	3	3.2 3.7	3.2	2.9	3.4	3.6	3.0	2.3	1.0	3.3	3.0	2.5	3.5	3.4	2.9



Q15_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Industrial

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	22	3	7	12	4	5	6	7	1	6	-	10	12	14	8
Weighted Total	20 100%	3 100%	7 100%	10 100%	4 100%	4 100%	6 100%	7 100%	1 100%	5 100%		9 100%	11 100%	12 100%	8 100%
Greatly increase (5)	1 3%	-	-	1 6%	-	-	-	-	-	1 13%	-	1 7%	-	1 5%	-
Slightly increase (4)	6 28%	-	2 27%	4 36%	2 48%	-	2 29%	3 40%	1 100%	1 17%	-	4 42%	2 17%	5 37%	1 13%
Stay the same (3)	11 57%	2 71%	4 61%	5 50%	2 52%	3 82%	3 57%	3 48%	-	3 53%	-	4 51%	7 62%	6 45%	6 76%
Slightly decrease (2)	1 4%	-	-	1 8%	-	-	1 14%	1 12%	-	-	-	-	1 7%	1 7%	-
Greatly decrease (1)	1 4%	1 29%	-	-	-	-	-	-	-	1 17%	-	-	1 7%	-	1 11%
Don't know	1 4%	-	1 11%	-	-	1 18%	-	-	-	-	-	-	1 7%	1 6%	-
NETS															
Net: Increase	6 31%	-	2 27%	4 42%	2 48%	-	2 29%	3 40%	1 100%	2 30%		4 49%	2 17%	5 42%	1 13%
Net: Decrease	2 8%	1 29%	-	1 8%	-	-	1 14%	1 12%	-	1 17%	-	-	2 15%	1 7%	1 11%
Net: Increase + Stay the same	18 88%	2 71%	6 89%	10 92%	4 100%	3 82%	5 86%	6 88%	1 100%	4 83%	-	9 100%	9 79%	11 87%	7 89%
Mean score	3.2	2.4	3.3	3.4	3.5	3.0	3.1	3.3	4.0	3.1	-	3.6	2.9	3.4	2.9



Q15_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Legal & HR

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		41	13	13	15	10	13	5	12	7	6	1	16	24	31	10
Weighted Total		39 100%	13 100%	12 100%	14 100%	9 100%	11 100%	5 100%	14 100%	9 100%	5 100%	1 100%	16 100%	22 100%	29 100%	10 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	3 6%	2 12%	1 8%	-	1 11%	2 14%				- -	- -	1 4%	2 8%	2 5%	1 10%
Stay the same	(3)	27 69%	9 71%	7 61%	10 73%	7 82%	8 73%	3 62%	9 67%	6 69%	2 43%	1 100%	14 87%	12 53%	20 70%	6 65%
Slightly decrease	(2)	1 2%	- -	1 7%	- -	- -	-	1 19%	1 6%	-	-	- -	-	1 4%	-	1 9%
Greatly decrease	(1)	1 2%	1 7%	-	-	-	-	-	-	-	1 15%	-	-	1 4%	-	1 9%
Don't know		8 21%	1 10%	3 24%	4 27%	1 8%	1 13%	1 19%	4 27%	3 31%	2 42%	-	1 8%	7 31%	7 25%	1 7%
NETS																
Net: Increase		3 6%	2 12%	1 8%	-	1 11%	2 14%	-	-	-	-	-	1 4%	2 8%	2 5%	1 10%
Net: Decrease		2 4%	1 7%	1 7%	- -	- -	-	1 19%	1 6%	-	1 15%	-	-	2 8%	-	2 17%
Net: Increase + Stay the same		29 75%	11 83%	8 69%	10 73%	8 92%	10 87%	3 62%	9 67%	6 69%	2 43%	1 100%	15 92%	14 61%	22 75%	7 75%
Mean score		3.0	3.0	3.0	3.0	3.1	3.2	2.8	2.9	3.0	2.5	3.0	3.0	3.0	3.1	2.8



Q15_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Life sciences

Base: All who recruit temporary agency workers in each job function

			WAY	/E			REGI	ON				SIZE		SECT	OR
		Total	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		. otal	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m
Unweighted Total		4	2	2	1	1	2	2	-	-	-	-	4	3	1
Weighted Total		4 100%	2 100%	2 100%	1 100%	1 100%	2 100%	2 100%	-	-	-	-	4 100%	3 100%	1 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	<u>-</u>	-
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	4	2	2	1	1	2	2	-	-	-	-	4	3	1
		100%	100%	100%	100%	100%	100%	100%	-	-	-	-	100%	100%	100%
Slightly decrease	(2)	-	-	-	-	-		-	-	-		-	-		-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	- -		-	-	-	-
Don't know		-	-	-	- -	- -	-	-	- -	-	-	-	-	<u>-</u>	-
NETS															
Net: Increase		-	-	- -	-	-	-	-	-	-		-	-	- -	-
Net: Decrease		-	-	-	- -	-	- -	-	-	-	-	-	-	- -	-
Net: Increase + Stay the same		4 100%	2 100%	2 100%	1 100%	1 100%	2 100%	2 100%				-	4 100%	3 100%	1 100%
Mean score		3.0	3.0	3.0	3.0	3.0	3.0	3.0		-	-		3.0	3.0	3.0

Columns Tested: a,b - c,d,e,f,g,h - i,j,k - l,m



Q15_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Marketing, media & creative

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI					SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			, *a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*I	*m	*n
Unweighted Total		31	8	13	10	5	10	8	12	4	4	1	11	19	24	7
Weighted Total		30 100%	8 100%	13 100%	9 100%	5 100%	8 100%	8 100%	13 100%	5 100%	5 100%	1 100%	10 100%	18 100%	23 100%	7 100%
Greatly increase	(5)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	1 3%	-	1 8%	- -	1 21%	-	-	-	-	-	-	-	1 5%	-	1 14%
Stay the same	(3)	21 71%	6 72%	9 70%	6 72%	4 79%	6 81%	6 78%	10 76%	3 72%	1 32%	1 100%	9 88%	11 60%	17 74%	4 62%
Slightly decrease	(2)	1 3%	-	-	1 9%	- -	-	1 11%	1 7%	-	-	-	-	1 4%	1 4%	-
Greatly decrease	(1)	1 3%	1 11%	-	-	-	-	-	-	-	1 18%	-	-	1 5%	-	1 12%
Don't know		6 20%	1 17%	3 23%	2 19%	-	1 19%	1 11%	2 17%	1 28%	2 50%	-	1 12%	5 26%	5 23%	1 11%
NETS																
Net: Increase		1 3%		1 8%	-	1 21%	-	-	-	-		-	-	1 5%	-	1 14%
Net: Decrease		2 6%	1 11%	-	1 9%	-	-	1 11%	1 7%	-	1 18%	-	-	2 9%	1 4%	1 12%
Net: Increase + Stay the same		22 74%	6 72%	10 77%	6 72%	5 100%	6 81%	6 78%	10 76%	3 72%	1 32%	1 100%	9 88%	12 65%	17 74%	5 77%
Mean score		2.9	2.7	3.1	2.9	3.2	3.0	2.9	2.9	3.0	2.3	3.0	3.0	2.9	3.0	2.9



Q15_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Office professionals

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	1	m	*n
Unweighted Total	61	24	18	19	11	17	13	23	10	10	3	24	34	47	14
Weighted Total	60 100%	23 100%	18 5 100%	19 100%	10 100%	14 100%	13 100%	26 100%	13 100%	10 100%	3 100%	23 100%	33 100%	47 100%	14 100%
Greatly increase (5)	1 2%	1 4%	-	-	-	1 7%	-	-	-	-	-	-	1 3%	1 2%	-
Slightly increase (4)	8 14%	2 7%	2 9%	5 26%	4 40%	2 15%	-	1 5%	1 11%	1 8%	1 39%	2 10%	5 14%	5 11%	3 25%
Stay the same (3)	36 59%	14 62%	13 70%	9 46%	6 60%	8 56%	10 73%	15 60%	6 46%	6 61%	2 61%	20 84%	14 41%	29 63%	6 47%
Slightly decrease (2)	5 8%	3 13%	1 5 5%	1 4%	- -	2 11%	2 13%	3 12%	1 10%	-	-	-	5 14%	4 8%	1 6%
Greatly decrease (1)	2 4%	1 4%	-	1 7%	- -	-	-	1 5%	1 11%	1 8%	-	-	2 7%	-	2 16%
Don't know	8 14%	2 10%	3 16%	3 17%	-	1 11%	2 14%	5 18%	3 22%	2 22%	-	1 5%	7 21%	8 16%	1 5%
NETS															
Net: Increase	9 16%	3 12%	2 9%	5 26%	4 40%	3 22%	-	1 5%	1 11%	1 8%	1 39%	2 10%	6 17%	6 13%	3 25%
Net: Decrease	7 11%	4 16%	1 5 5%	2 11%	-	2 11%	2 13%	4 17%	3 21%	1 8%	-	-	7 20%	4 8%	3 23%
Net: Increase + Stay the same	45 75%	17 74%	14 79%	14 72%	10 100%	11 78%	10 73%	17 65%	7 57%	7 70%	3 100%	22 95%	19 58%	35 76%	10 72%
Mean score	3.0	3.0	3.1	3.1	3.4	3.2	2.8	2.8	2.7	2.9	3.4	3.1	2.9	3.1	2.9



Q15_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	-			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k	*	*m	*n
Unweighted Total		29	10	11	8	7	9	7	9	2	4	1	10	18	24	5
Weighted Total		25 100%	9 100%	9 100%	7 100%	6 100%	7 100%	6 100%	9 100%	2 100%	4 100%	1 100%	8 100%	16 100%	21 100%	4 100%
Greatly increase	(5)	-	- -	-	-	- -	-	-		-	-	-	-	-	-	-
Slightly increase	(4)	4 17%	1 7%	3 31%	1 12%	2 33%	1 10%	1 13%	1 9%	-	1 24%	1 100%	2 19%	2 11%	3 16%	1 22%
Stay the same	(3)	14 54%	5 50%	4 50%	4 64%	3 55%	5 68%	4 58%	5 54%	1 45%	1 26%	-	7 81%	7 44%	11 53%	3 59%
Slightly decrease	(2)	1 3%	1 9%	-	- -	- -	1 12%	-	-	-	-	-	-	1 5%	1 4%	-
Greatly decrease	(1)	1 3%	1 9%	-	-	-	-	-	-	-	1 23%	-	-	1 5%	-	1 19%
Don't know		6 23%	2 25%	2 19%	2 24%	1 12%	1 11%	2 29%	3 36%	1 55%	1 28%	-	-	6 35%	6 27%	-
NETS																
Net: Increase		4 17%	1 7%	3 31%	1 12%	2 33%	1 10%	1 13%	1 9%	-	1 24%	1 100%	2 19%	2 11%	3 16%	1 22%
Net: Decrease		2 7%	2 17%	-	-	-	1 12%	-	-	-	1 23%	-	-	2 10%	1 4%	1 19%
Net: Increase + Stay the same		18 71%	5 58%	7 81%	5 76%	5 88%	5 78%	5 71%	6 64%	1 45%	2 50%	1 100%	8 100%	9 55%	14 69%	4 81%
Mean score		3.1	2.7	3.4	3.2	3.4	3.0	3.2	3.1	3.0	2.7	4.0	3.2	2.9	3.2	2.8



Q15_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

TechnologyBase: All who recruit temporary agency workers in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	10101	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	35	13	11	11	7	11	6	9	3	8	-	12	23	26	9
Weighted Total	32 100%	12 100%	11 100%	9 100%	6 100%	9 100%	6 100%	10 100%	4 100%	7 100%		11 100%	21 100%	24 100%	8 100%
Greatly increase (5)		-	-	-	- -	-	-	-	- -	-	-	-	-	- -	-
Slightly increase (4)	3 8%	2 14%		1 9%	-	1 9%	1 14%	1 8%		1 12%	-	-	3 12%	2 7%	1 11%
Stay the same (3)	21 66%	8 62%	9 85%	5 51%	5 87%	6 65%	3 58%	5 47%	1 32%	6 77%	-	9 80%	13 59%	16 65%	6 70%
Slightly decrease (2)	2 8%	1 7%	-	2 17%	1 13%	1 9%	1 14%	1 8%	-	-	-	1 7%	2 8%	2 10%	-
Greatly decrease (1)	1 3%	1 7%	-	-	-	-	-	-	-	1 11%	-	-	1 4%	-	1 10%
Don't know	5 16%	1 11%	2 15%	2 22%	-	1 17%	1 15%	4 36%	3 68%	-	-	1 12%	4 17%	4 18%	1 9%
NETS															
Net: Increase	3 8%	2 14%	-	1 9%	-	1 9%	1 14%	1 8%	-	1 12%	-	-	3 12%	2 7%	1 11%
Net: Decrease	3 10%	2 13%		2 17%	1 13%	1 9%	1 14%	1 8%	-	1 11%	-	1 7%	2 12%	2 10%	1 10%
Net: Increase + Stay the same	24 74%	9 76%	9 85%	6 60%	5 87%	7 74%	4 72%	5 56%	1 32%	6 89%	-	9 80%	15 71%	17 72%	7 81%
Mean score	2.9	2.9	3.0	2.9	2.9	3.0	3.0	3.0	3.0	2.9	-	2.9	3.0	3.0	2.9



Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles?

Base: All who recruit temporary agency workers in each job function

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	*e	*f	g	*h	*i	*j	k	I	m	*n
Unweighted Total	106	34	36	36	16	28	27	41	14	21	11	46	49	84	22
Weighted Total	101 100%	33 100%	35 100%	33 100%	14 100%	24 100%	26 100%	44 100%	18 100%	20 100%	11 100%	44 100%	46 100%	81 100%	20 100%
Accounting and financial services	2 4%	1 6%	-	1 8%	- -	1 9%	-	-	-	1 11%	-	1 5%	1 4%	2 5%	-
Construction	1 13%	1 17%	-	1 31%	- -	1 13%	-	-	-	1 50%	-	-	1 21%	1 14%	1 12%
Drivers	1 4%	-	1 9%	-	1 28%	-	-	-	-	-	-	-	1 5%	- -	1 10%
Education	1 9%	-	-	1 28%	-	-	-	1 26%	1 50%	-	-	1 24%	-	-	1 25%
Engineering & technical	8 31%	3 43%	3 27%	3 28%	- -	5 62%	2 35%	2 29%	-	1 20%	1 61%	2 28%	4 29%	6 40%	1 15%
Executive recruitment / interim management		-	-	-	- -	-	-	-	-	-	- -	- -	- -	- -	- -
Health & social care	1 12%	-	1 23%	-	-	1 37%	-	-	-	-	-	1 43%	-	-	1 21%
Hospitality	2 10%	2 43%	-	-	- -	1 18%	-	-	-	1 27%	1 33%	-	1 8%	1 8%	1 13%
Industrial	1 3%	-	-	1 7%	-	-	1 12%	1 10%	-	-	-	1 8%	-	1 5%	-
Legal & HR	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Life sciences	1 24%	-	-	1 58%	-	1 100%	-	-	-	-	-	-	1 24%	1 36%	-
Marketing, media & creative	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Office professionals	1 2%	1 4%	-	-	- -	1 7%	-	-	-	-	-	-	1 3%	1 2%	-
Sales & retail			-	-	-		- -	-	- -	-	- -	-	-	- -	



Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles?

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	*e	*f	g	*h	*i	*j	k	I	m	*n
Unweighted Total	106	34	36	36	16	28	27	41	14	21	11	46	49	84	22
Weighted Total	101 100%	33 100%	35 100%	33 100%	14 100%	24 100%	26 100%	44 100%	18 100%	20 100%	11 100%	44 100%	46 100%	81 100%	20 100%
Technology	2 7%	1 6%	-	2 17%	2 25%	1 9%	-	-	-	-	- -	2 15%	1 4%	2 10%	-
None	84 83%	25 78%	31 88%	27 81%	12 84%	15 65%	22 88%	39 90%	17 92%	17 87%	8 79%	37 84%	38 82%	69 86%	14 70%
Net: Any	18 17%	7 22%	4 12%	6 19%	2 16%	8 35%	3 12%	4 10%	1 8%	3 13%	2 21%	7 16%	8 18%	12 14%	6 30%



Q17_SUM. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

SUMMARY TABLE

Base: All who recruit temporary agency workers

	Total	1 Not at all important	2	3	4	5 Very important	N/A	Net: Not important	Net: Important	Mean
Price/Costs of the workers	115	6	4	20	39	46	1	10	85	4.0
	100%	5%	3%	17%	34%	40%	1%	8%	74%	
Quality of service	115	2	-	10	25	78	-	2	103	4.9
	100%	2%	-	8%	22%	68%	-	2%	90%	
Brand image of the agency	115	15	17	38	28	17	-	33	45	3.1
	100%	13%	15%	33%	24%	15%	-	28%	39%	
Expertise of the agency, in terms of										
regions and sectors covered	115	5	-	14	31	65	-	5	96	4.3
	100%	4%	-	12%	27%	57%	-	4%	83%	
Management information provided	115	9	11	33	30	29	3	21	59	3.5
	100%	8%	10%	28%	26%	25%	3%	18%	51%	
Membership of a trade of professional										
organisation	115	19	18	43	21	12	1	37	33	2.9
	100%	17%	16%	37%	18%	11%	1%	32%	29%	
Other	115	-	-	-	3	4	109	-	7	4.6
	100%	-	-	-	2%	3%	94%	-	6%	



Q17_1. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Price/Costs of the workers

Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
					September			South excluding	South including							
		Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	*j	k	ı	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115	36	40	39	15	27	30	52	22	21	14	48	53	91	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 Not at all important	(1)	6	-	2	4	-	-	1	5	4	1	1	4	1	6	-
		5%	-	5%	10%	-	-	3%	9%	18%	5%	7%	7%	3%	7%	-
2	(2)	4	1	-	3	1	2	1	1	-	-	-	2	2	3	1
		3%	2%	-	7%	6%	7%	2%	1%	-	-	-	3%	4%	3%	4%
3	(3)	20	9	6	5	2	7	6	8	3	4	1	6	14	16	4
		17%	26%	15%	13%	12%	24%	19%	16%	12%	18%	4%	13%	25%	18%	16%
4	(4)	39	13	14	12	3	9	12	24	12	4	7	15	17	30	10
		34%	37%	35%	31%	17%	32%	40%	45%	53%	20%	46%	33%	32%	33%	39%
5 Very important	(5)	46	12	18	15	9	10	11	15	4	12	6	21	19	36	10
		40%	35%	45%	38%	61%	37%	36%	28%	18%	56%	43%	44%	35%	39%	41%
N/A		1	-	-	1	1	-	-	-	-	-	-	-	1	1	-
		1%	-	-	2%	5%	-	-	-	-	-	-	-	1%	1%	-
NETS																
Net: Not important		10	1	2	6	1	2	2	6	4	1	1	5	3	9	1
		8%	2%		16%	6%	7%	5%	11%	18%	5%	7%	11%	6%	9%	4%
					а											
Net: Important		85	26	32	27	12	19	23	38	16	16	13	36	36	65	20
		74%	71%	80%	69%	77%	69%	76%	74%	71%	77%	89%	77%	67%	72%	80%
Mean score		4.0	4.0	4.1	3.8	4.4	4.0	4.0	3.8	3.5	4.2	4.2	4.0	3.9	4.0	4.2



Q17_2. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Quality of serviceBase: All who recruit temporary agency workers

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	a a	b	C C	*d	e	f	g	*h	*i	*j	8 k	I	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	2 2%	-	-	2 6%	-	1 4%	-	1 3%	1 6%	-	-	1 3%	1 2%	2 3%	-
2	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	(3)	10 8%	2 5%	4 11%	4 9%	2 12%	6 21% fg	1 3%	1 2%	-	1 6%	1 7%	7 14%	2 4%	7 8%	3 11%
4	(4)	25 22%	5 14%	13 33%	7 17%	3 17%	6 23%	8 27%	14 26%	5 24%	3 14%	3 22%	7 14%	15 29%	22 25%	3 12%
5 Very important	(5)	78 68%	29 80% b	23 56%	27 68%	11 71%	14 52%	21 70%	36 70%	15 70%	17 80%	10 71%	33 69%	35 66%	59 65%	19 77%
N/A		-	-	-	-	-	-	-	-	-	-	-	-		-	-
NETS																
Net: Not important		2 2%	-	-	2 6%	- -	1 4%	-	1 3%	1 6%	-	- -	1 3%	1 2%	2 3%	-
Net: Important		103 90%	34 95%	36 89%	33 85%	14 88%	21 75%	29 97% e	50 96% e	21 94%	19 94%	13 93%	39 83%	51 94%	81 90%	22 89%
Mean score		4.5	4.7 b	4.5	4.4	4.6	4.2	4.7 e	4.6 e	4.5	4.7	4.6	4.5	4.6	4.5	4.7



Q17_3. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Brand image of the agency Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
					September			South excluding	South including							
Significance Level: 95%		Total	July 2016	August 2016	2016	North *d	Midlands	London	London	London	Other *i	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	"a	е	Г	g	*h	-1	-]	k	1	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115	36	40	39	15	27	30	52	22	21	14	48	53	91	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 Not at all important	(1)	15	1	7	7	1	2	3	4	1	8	3	9	3	12	3
· ·		13%	2%	18%	19%	4%	8%	9%	8%	6%	40%	23%	19%	6%	13%	14%
				а	а								I			
2	(2)	17	8	3	6	3	5	6	8	2	2	2	7	8	14	4
	. ,	15%	22%		16%	18%	18%	18%	15%	11%	8%	15%	16%	14%	15%	15%
3	(3)	38	10	14	13	3	10	10	19	9	6	5	12	21	30	8
	(5)	33%	29%		33%	21%	37%	32%	36%	41%	28%	35%	25%	39%	33%	33%
4	(4)	28 24%	9 26%	11 28%	7 18%	5 34%	7 25%	10 33%	14 26%	4 18%	2 9%	1 10%	12 26%	14 26%	24 26%	4 17%
		24%	20%	28%	16%	34%	25%	33%	20%	18%	9%	10%	20%	20%	20%	17%
5 Very important	(5)	17	7	4	5	3	3	3	8	5	3	2	7	8	12	5
		15%	21%	11%	14%	22%	12%	9%	15%	24%	14%	17%	14%	15%	13%	21%
N/A		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Not important		33	9	10	14	3	7	8	12	4	10	6	16	11	26	7
,		28%	24%			22%	27%	27%	23%	17%	49%	38%	35%	20%	28%	29%
Net: Important		45	17	16	13	9	10	12	22	9	5	4	19	22	36	9
ivet. important		39%	47%			57%	36%	41%	41%	42%	24%	4 27%	40%	41%	39%	38%
Mean score		3.1	3.4	3.1	2.9	3.5	3.1	3.1	3.3	3.4	2.5	2.8	3.0	3.3	3.1	3.2



Q17_4. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Expertise of the agency, in terms of regions and sectors covered Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	a a	b	C C	*d	e	f	g	*h	*i	*j	k	I	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	5 4%	-	1 3%	4 10%	1 5%	2 7%	-	1 3%	1 6%	1 5%	-	4 8%	1 2%	4 5%	1 3%
2	(2)	-	-	-	-	-	-	-	-	- -	-	-	-	-	-	-
3	(3)	14 12%	3 8%	10 24% c	2 4%	2 11%	5 18%	2 8%	4 7%	1 6%	4 18%	3 21%	3 6%	8 15%	10 11%	4 16%
4	(4)	31 27%	10 28%	10 25%	11 28%	6 37%	10 38%	7 23%	12 24%	5 25%	3 12%	4 25%	13 28%	14 26%	22 24%	10 39%
5 Very important	(5)	65 57%	23 65%	20 49%	23 57%	7 46%	10 37%	21 69% e	35 67% e	14 63%	13 64%	8 53%	27 57%	30 57%	55 61%	10 42%
N/A		-	-		-	- -	-	-	-		-	-	-	-		-
NETS																
Net: Not important		5 4%	-	1 3%	4 10%	1 5%	2 7%	-	1 3%	1 6%	1 5%	-	4 8%	1 2%	4 5%	1 3%
Net: Important		96 83%	33 92% b	30 73%	34 86%	13 84%	21 76%	28 92%	47 90%	19 88%	16 77%	11 79%	41 85%	44 83%	77 84%	20 81%
Mean score		4.3	4.6 b	4.2	4.2	4.2	4.0	4.6 e	4.5 e	4.4	4.3	4.3	4.3	4.4	4.4	4.2



Q17_5. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Management information providedBase: All who recruit temporary agency workers

				WAVE				REG	ION	_			SIZE		SECTO	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	a a	b	C C	*d	e	f	g	*h	*i	*j	8 k	I	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	9 8%	1 4%	3 6%	5 14%	1 9%	1 2%	2 6%	5 9%	3 13%	3 13%	2 17%	5 10%	2 4%	9 10%	-
2	(2)	11 10%	- -	6 16% a	5 13% a	-	3 12%	4 12%	4 7%	- -	4 21%	1 6%	6 13%	4 8%	9 10%	3 10%
3	(3)	33 28%	10 28%	14 36%	8 21%	6 36%	5 18%	10 33%	19 36%	9 39%	4 17%	6 39%	12 25%	15 29%	28 30%	5 21%
4	(4)	30 26%	12 33%	8 19%	11 27%	5 31%	8 30%	9 31%	12 23%	3 12%	5 25%	2 17%	10 21%	18 33%	20 22%	10 41%
5 Very important	(5)	29 25%	13 35%	10 24%	7 17%	4 24%	9 35%	5 15%	11 21%	6 29%	5 23%	3 22%	14 29%	12 22%	23 25%	6 25%
N/A		3 3%	-	-	3 8%	-	1 3%	1 3%	2 4%	1 7%	-	-	1 2%	2 4%	2 3%	1 3%
NETS																
Net: Not important		21 18%	1 4%	9 22% a	10 27% a	1 9%	4 14%	5 18%	8 16%	3 13%	7 34%	3 22%	11 23%	6 12%	18 20%	3 10%
Net: Important		59 51%	24 68% bc	17 43%	18 45%	8 55%	18 65%	14 46%	23 44%	9 41%	10 48%	6 39%	24 50%	30 56%	43 47%	16 65%
Mean score		3.5	4.0 bc	3.4	3.2	3.6	3.9	3.4	3.4	3.5	3.2	3.2	3.5	3.6	3.4	3.8



Q17_6. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Membership of a trade of professional organisation Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
					September			South excluding	South including							
		Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	*j	k	1	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	19	4	6	9	3	2	5	9	4	4	3	11	5	18	2
i Not at all important	(1)	17%	10%			21%	9%	17%	18%	19%	21%	21%	23%		19%	7%
2	(2)	18	8	6	4	1	5	7	8	1	4	3	7	8	16	2
		16%	22%			6%	17%	23%	16%	6%	21%	22%	14%		18%	7%
3	(3)	43 37%	10 27%	20 49%	14 35%	8 50%	13 48%	9 31%	17 32%	8 35%	6 27%	6 43%	19 39%	18 34%	33 36%	10 42%
		0.70	2.70	а	3070	0070	1070	0.70	0270	30,0	21,70	1070	0070	0170	3370	.270
4	(4)	21	9	5	7	2	6	6	10	3	4	2	7	12	15	6
		18%	25%			11%	21%	21%	19%	16%	18%	11%	15%		17%	23%
5 Very important	(5)	12 11%	6 17%	3 8%	3 8%	2 11%	2 5%	2 8%	6 12%	4 18%	3 13%	1 4%	4 8%	8 15%	7 8%	5 21%
N/A		1	-	-	1	-	-	-	1	1	-	-	-	1	1	-
		1%	-	-	4%	-	-	-	3%	7%	-	-	-	3%	2%	-
NETS																
Net: Not important		37 32%	11 32%	12 31%	14 35%	4 27%	7 26%	12 40%	18 34%	6 25%	9 42%	6 43%	18 37%	14 25%	34 37%	4 14%
Note Important							7	9		7			11			11
Net: Important		33 29%	15 41%	8 20%	10 26%	3 22%	7 27%	9 29%	16 31%	34%	6 31%	2 15%	11 24%	20 37%	22 25%	44%
			b													
Mean score		2.9	3.2	2.8	2.7	2.9	3.0	2.8	2.9	3.1	2.8	2.5	2.7	3.2	2.8	3.4



Q17_7. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Other

Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	a a	b	C C	*d	е	f	g	*h	*i	*j	k	I	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
2	(2)	- -	-	-	-	- -	-	-	-	-	-	-	-		-	-
3	(3)	- -	-	-	-	- -	-			-	-	-		-	-	-
4	(4)	3 2%	2 5%	1 2%	-	-	-	2 6%	2 3%	-	1 4%	1 6%	1 2%	1 2%	2 2%	1 4%
5 Very important	(5)	4 3%	2 5%	2 5%	-	- -	1 4%	3 9%	3 5%	-	-	1 4%	1 2%	3 5%	4 4%	-
N/A		109 94%	32 90%	37 92%	39 100% a	15 100%	26 96%	25 85%	47 91%	22 100%	20 96%	13 90%	46 96%	50 94%	85 94%	24 96%
NETS																
Net: Not important		- -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Important		7 6%	4 10% c	3 8%	-	- -	1 4%	5 15%	5 9%	-	1 4%	1 10%	2 4%	3 6%	6 6%	1 4%
Mean score		4.6	4.5	4.7	-	-	5.0	4.6	4.6	-	4.0	4.4	4.5	4.7	4.7	4.0



Q18_SUM. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

SUMMARY TABLE

Base: All who recruit temporary agency workers

_	Total	1 Not at all important	2	3	4	5 Very important	Net: Not important	Net: Important	Mean
Meeting peaks in demand at certain times of									
year (seasonality)	115	15	7	21	28	45	22	72	3.7
	100%	13%	6%	18%	24%	39%	19%	63%	
Responding to growth, as new customers are									
won	115	24	2	43	23	23	26	47	3.2
	100%	21%	2%	37%	20%	20%	23%	40%	
Managing fast changing organisational									
requirements	115	18	9	26	27	35	27	63	3.5
	100%	16%	8%	22%	24%	31%	24%	54%	
Covering short term staff leave or absences	115	17	9	21	30	39	26	68	3.6
	100%	15%	8%	18%	26%	34%	23%	59%	
Helping to keep running costs down	115	28	7	26	18	37	35	55	3.3
	100%	24%	6%	23%	15%	32%	30%	47%	
Managing uncertainty during economic									
downturn or at other times	115	27	12	33	25	19	39	43	3.0
	100%	23%	11%	29%	21%	16%	34%	38%	
Providing short term access to key strategic									
skills	115	25	10	32	29	20	35	49	3.1
	100%	21%	9%	28%	25%	17%	30%	42%	



Q18_1. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Meeting peaks in demand at certain times of year (seasonality) Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	*j	k	ı	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	15 13%	3 9%	6 14%	6 15%	2 12%	3 12%	5 18%	7 13%	1 6%	3 16%	2 12%	9 19%	4 8%	14 16%	1 3%
2	(2)	7 6%	2 6%	3 7%	2 5%	1 4%	2 8%	1 4%	4 8%	3 12%	-	1 10%	3 6%	3 5%	7 7%	-
3	(3)	21 18%	9 26%	7 19%	4 11%	2 13%	4 16%	7 23%	11 21%	4 18%	4 19%	1 6%	10 21%	10 20%	15 17%	6 24%
4	(4)	28 24%	5 14%	13 33%	9 24%	3 20%	8 28%	5 16%	10 19%	5 24%	7 34%	5 38%	8 18%	14 26%	22 24%	6 25%
5 Very important	(5)	45 39%	16 45%	11 27%	18 45%	8 50%	10 36%	12 39%	21 39%	9 40%	7 32%	5 35%	17 37%	22 42%	33 36%	12 47%
NETS																
Net: Not important		22 19%	5 15%	8 21%	8 20%	2 16%	5 19%	7 22%	11 21%	4 18%	3 16%	3 22%	12 25%	7 13%	21 23%	1 3%
Net: Important		72 63%	21 59%	24 61%	27 68%	11 70%	18 65%	16 54%	30 58%	14 64%	13 65%	10 72%	26 55%	36 67%	55 60%	18 73%
Mean score		3.7	3.8	3.5	3.8	3.9	3.7	3.5	3.6	3.8	3.6	3.7	3.5	3.9	3.6	4.1



Q18_2. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Responding to growth, as new customers are won Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	*j	k	I	m	*n
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
1 Not at all important	(1)	24 21%	8 21%	8 20%	8 21%	2 15%	2 8%	10 32% e	14 27% e	4 19%	6 27%	4 26%	12 26%	8 15%	22 25%	2 7%
2	(2)	2 2%	-	1 3%	1 2%	1 5%	1 5%	-	-	-	-	-	-	2 4%	2 2%	-
3	(3)	43 37%	16 44%	15 38%	12 30%	6 41%	11 40%	9 30%	18 35%	9 41%	8 37%	3 21%	20 42%	20 37%	34 37%	9 36%
4	(4)	23 20%	4 12%	10 25%	9 22%	3 20%	7 26%	6 21%	11 22%	5 23%	2 9%	6 39%	11 23%	6 12%	18 20%	5 22%
5 Very important	(5)	23 20%	8 23%	6 14%	10 24%	3 19%	6 22%	5 17%	9 17%	4 17%	6 27%	2 13%	4 9%	17 32% k	15 16%	9 35%
NETS																
Net: Not important		26 23%	8 21%	9 23%	9 23%	3 20%	4 13%	10 32%	14 27%	4 19%	6 27%	4 26%	12 26%	10 19%	24 27%	2 7%
Net: Important		47 40%	13 35%	16 39%	18 47%	6 39%	13 48%	11 38%	20 39%	9 40%	8 36%	8 53%	15 32%	24 44%	32 36%	14 57%
Mean score		3.2	3.2	3.1	3.3	3.2	3.5	2.9	3.0	3.2	3.1	3.1	2.9	3.4 k	3.0	3.8



Q18_3. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Managing fast changing organisational requirements Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECTOR		
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%			a	b	С	*d	е	f	g	*h	*i	*j	k	I	m	*n	
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27	
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%	
1 Not at all important	(1)	18 16%	3 9%	9 22%	6 16%	3 17%	3 12%	7 25%	10 20%	3 12%	2 10%	5 31%	8 16%	6 11%	18 19%	1 3%	
2	(2)	9 8%	3 8%	3 9%	2 6%	1 7%	3 12%	1 3%	3 7%	2 11%	1 5%	1 9%	2 5%	5 10%	7 7%	2 8%	
3	(3)	26 22%	8 23%	10 24%	8 20%	4 28%	5 17%	7 25%	13 25%	5 25%	4 19%	3 19%	13 28%	10 18%	22 24%	4 15%	
4	(4)	27 24%	7 18%	9 23%	11 29%	3 20%	11 40% fg	4 12%	9 17%	5 24%	4 21%	4 25%	11 24%	12 23%	18 20%	9 37%	
5 Very important	(5)	35 31%	15 41%	9 23%	12 29%	4 28%	5 19%	11 35%	17 32%	6 28%	9 44%	2 16%	13 27%	20 38%	26 29%	9 37%	
NETS																	
Net: Not important		27 24%	6 18%	12 30%	9 22%	4 24%	7 24%	8 28%	14 26%	5 23%	3 16%	6 41%	10 21%	11 21%	24 27%	3 11%	
Net: Important		63 54%	21 59%	18 46%	23 58%	7 48%	16 59%	14 47%	26 49%	11 52%	13 65%	6 40%	24 51%	33 61%	44 49%	18 74%	
Mean score		3.5	3.7	3.2	3.5	3.3	3.4	3.3	3.4	3.4	3.8	2.8	3.4	3.7	3.3	4.0	



Q18_4. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Covering short term staff leave or absences Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECTOR		
		Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%			a	b	С	*d	е	f	g	*h	*i	*j	k	I	m	*n	
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27	
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%	
1 Not at all important	(1)	17 15%	5 13%	6 16%	6 15%	3 18%	4 15%	4 12%	8 15%	4 19%	2 10%	5 34%	6 12%	6 11%	13 15%	3 14%	
2	(2)	9 8%	2 5%	6 14%	2 5%	1 9%	3 10%	2 8%	4 7%	1 6%	2 8%	3 20%	3 7%	3 6%	9 10%	-	
3	(3)	21 18%	5 14%	6 14%	10 26%	4 23%	7 27%	5 15%	7 14%	3 13%	3 12%	-	10 21%	11 20%	19 20%	2 9%	
4	(4)	30 26%	7 20%	11 27%	12 30%	4 24%	6 21%	9 31%	15 29%	6 28%	5 24%	3 18%	14 29%	13 25%	21 23%	9 37%	
5 Very important	(5)	39 34%	17 48% c	12 29%	10 25%	4 26%	8 28%	10 34%	18 34%	8 35%	9 45%	4 27%	14 30%	21 38%	29 32%	10 41%	
NETS																	
Net: Not important		26 23%	6 18%	12 30%	8 20%	4 27%	7 25%	6 20%	11 22%	5 25%	4 18%	8 55%	9 19%	9 17%	23 25%	3 14%	
Net: Important		68 59%	24 68%	23 56%	22 55%	8 50%	13 48%	19 65%	33 64%	14 62%	14 69%	7 45%	28 59%	34 63%	49 54%	19 77%	
Mean score		3.6	3.9	3.4	3.5	3.3	3.4	3.7	3.6	3.5	3.9	2.8	3.6	3.7	3.5	3.9	



Q18_5. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Helping to keep running costs down Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECTOR		
								South	South								
		Total	July 2016	August 2016	September 2016	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%		Total	a July 2016	b	2016 C	*d	e	f	g	*h	Virier *i	0-49 *i	50-249 k	250+	m	*n	
								·	_			,		·			
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27	
Weighted Total		115	36	40	39	15	27	30	52	22	21	14	48	53	91	25	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
1 Not at all important	(1)	28	9	10	9	5	5	9	13	4	6	4	16	8	25	3	
	(-)	24%	24%			31%	17%	28%	24%	19%	27%	25%	34%	15%	28%	10%	
													1				
2	(2)	7	1	4	2	_	4	2	2	_	1	1	3	3	6	1	
		6%	2%	11%	4%	-	15%	6%	4%	-	5%	6%	7%	5%	7%	3%	
3	(3)	26	8	10	9	4	4	6	15	9	3	3	9	14	22	4	
	(-)	23%	21%		23%	28%	15%	19%	28%	40%	15%	21%	20%	26%	24%	17%	
4	(4)	18	9	4	5	1	2	7	11	4	4	2	5	11	14	4	
	(-)	15%	25%			5%	8%	24%	21%	17%	18%	15%	10%	20%	16%	15%	
5 Very important	(5)	37	10	12	14	6	12	7	12	5	7	5	14	18	23	13	
o very important	(0)	32%	29%			36%	44%	22%	23%	25%	35%	33%	29%	34%	26%	54%	
					21,70		g										
NETS																	
Net: Not important		35	9	14	11	5	9	10	14	4	7	4	19	11	31	3	
		30%	26%	36%	27%	31%	32%	35%	28%	19%	32%	31%	41%	20%	34%	14%	
													'				
Net: Important		55	19	16	19	6	14	14	23	9	11	7	19	29	38	17	
		47%	53%	40%	49%	41%	53%	46%	44%	42%	53%	48%	40%	54%	41%	69%	
Mean score		3.3	3.3	3.1	3.4	3.2	3.5	3.0	3.2	3.3	3.3	3.3	2.9	3.5	3.1	4.0	
			•														



Q18_6. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Managing uncertainty during economic downturn or at other times Base: All who recruit temporary agency workers

				WAVE				REG	ion				SIZE		SECTOR		
					Cantambas			South	South								
		Total	July 2016	August 2016	September 2016	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	*j	k	I	m	*n	
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27	
Weighted Total		115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%	
1 Not at all important	(1)	27 23%	8 24%	9 23%	9 22%	4 26%	3 13%	10 35% e	15 28%	4 19%	5 22%	4 26%	14 28%	9 17%	24 26%	3 10%	
2	(2)	12 11%	5 13%	6 15%	2 5%	2 13%	5 17%	1 3%	2 4%	1 6%	4 17%	4 28%	2 5%	6 11%	10 11%	2 8%	
3	(3)	33 29%	6 16%	14 34%	14 35%	5 31%	6 21%	13 42%	18 34%	5 24%	5 23%	2 14%	14 30%	17 31%	25 27%	8 34%	
4	(4)	25 21%	10 28% b	4 9%	11 28% b	1 4%	9 34%	5 18%	13 25%	8 34%	2 9%	1 10%	12 25%	11 21%	20 22%	5 18%	
5 Very important	(5)	19 16%	7 19%	8 19%	4 11%	4 27%	4 15%	1 3%	5 9%	4 17%	6 29%	3 22%	6 12%	10 19%	12 13%	7 29%	
NETS																	
Net: Not important		39 34%	13 37%	15 38%	11 27%	6 38%	8 30%	11 38%	17 32%	6 25%	8 39%	8 53%	16 33%	15 29%	34 38%	5 18%	
Net: Important		43 38%	17 47%	11 28%	15 38%	5 31%	13 49% f	6 20%	17 33%	11 51%	8 38%	5 32%	17 37%	21 40%	32 35%	12 48%	
Mean score		3.0	3.1	2.9	3.0	2.9	3.2 f	2.5	2.8	3.2	3.1	2.8	2.9	3.1	2.8	3.5	



Q18_7. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Providing short term access to key strategic skills Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECTOR		
					September			South excluding	South including								
		Total	July 2016	August 2016	2016	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%			а	b	С	*d	е	f	g	*h	*i	*j	k	1	m	*n	
Unweighted Total		121	37	42	42	17	33	32	49	17	22	15	50	56	94	27	
Weighted Total		115	36 100%	40	39	15	27 100%	30	52	22	21	14	48	53	91	25 100%	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
1 Not at all important	(1)	25	7	8	10	4	4	9	13	4	3	5	15	5	22	3	
		21%	19%	20%	25%	27%	16%	28%	24%	19%	17%	32%	31% I	10%	24%	11%	
2	(2)	10	3	4	3	1	5	2	2	-	2	-	5	5	9	1	
		9%	9%	11%	7%	7%	19% g	6%	4%	-	9%	-	10%	10%	10%	5%	
3	(3)	32	11	12	8	3	5	8	18	10	5	7	11	14	25	7	
		28%	32%	30%	21%	21%	19%	26%	35%	47%	25%	50%	23%	26%	28%	28%	
4	(4)	29	7	10	12	3	8	8	11	3	8	1	10	17	20	9	
		25%	19%	26%	31%	21%	27%	27%	21%	12%	36%	10%	22%	33%	22%	37%	
5 Very important	(5)	20	8	5	6	4	5	3	8	5	3	1	7	11	15	5	
		17%	21%	13%	16%	24%	18%	12%	16%	21%	13%	8%	15%	21%	16%	19%	
NETS																	
Net: Not important		35	10	12	12	5	10	10	15	4	5	5	20	11	31	4	
		30%	28%	31%	32%	34%	35%	35%	28%	19%	26%	32%	41% I	20%	34%	15%	
Net: Important		49	14	16	19	7	12	12	19	8	10	3	17	29	35	14	
		42%	40%	39%	47%	45%	46%	39%	37%	34%	49%	18%	36%	54%	38%	56%	
Mean score		3.1	3.1	3.0	3.1	3.1	3.1	2.9	3.0	3.2	3.2	2.6	2.8	3.5	3.0	3.5	
														k			



Q19. In terms of temporary agency workers' pay rates, would you say that: Base: All who recruit temporary agency workers

			WAVE				REG	ION	-			SIZE		SECTOR	
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	f	g	*h	*i	*j	k	1	m	*n
Unweighted Total	121	37	42	42	17	33	32	49	17	22	15	50	56	94	27
Weighted Total	115 100%	36 100%	40 100%	39 100%	15 100%	27 100%	30 100%	52 100%	22 100%	21 100%	14 100%	48 100%	53 100%	91 100%	25 100%
Temporary agency workers earn more															
than they would if they were permanent	24 21%	5 14%	13 32%	7 17%	3 17%	8 28%	6 21%	11 22%	5 23%	3 12%	7 46%	10 20%	8 16%	20 22%	4 17%
Temporary agency workers earn less	40		•	-	0	-	0	0		0	0		7	_	_
than they would if they were permanent	12 11%	2%	6 16%	5 13%	2 12%	5 18%	2 6%	3 6%	5%	2 12%	2 11%	4 9%	12%	8%	5 20%
			а												
Temporary agency workers earn about the same as they would if they were															
permanent	68	26	17	25	6	12	20	35	15	16	6	31	32	56	12
	59%	73% b	43%	64%	40%	43%	67%	67% e	67%	76%	40%	65%	59%	62%	50%
Not applicable/Don't know	10	4	4	3	5	3	2	3	1	-	1	3	7	7	3
	9%	11%	9%	7%	31%	11%	5%	5%	5%	-	4%	6%	13%	8%	13%



Q20. Approximately what percentage of the temporary workers you use go on to become permanent members of your staff each year?

Base: All who recruit temporary workers

			WAVE				REG	ION				SIZE		SECTOR		
	Total	July 2016	August 2016	September 2016	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public	
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k		m	n	
Unweighted Total	274	87	92	95	66	67	63	96	33	45	99	80	95	213	61	
Weighted Total	276	88	92	96	64	63	64	105	41	45	105	76	96	217	59	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
0	45	11	17	17	13	11	8	15	7	6	34	10	1	37	7	
	16%	13%	18%	17%	20%	18%	13%	14%	16%	14%	33% kl	13% I	1%	17%	13%	
1-9	29	10	9	10	5	8	6	10	4	6	6	10	13	23	7	
	11%	11%	10%	11%	7%	14%	10%	9%	9%	13%	6%	13%	13%	10%	11%	
10-19	17	6	5	6	4	2	8	10	1	1	5	5	7	9	8	
	6%	7%	5%	7%	7%	3%	13%	9%	4%	3%	5%	7%	7%	4%	13%	
							е								m	
20-49	23	6	7	9	4	7	5	8	3	5	9	8	6	18	5	
	8%	7%	8%	9%	6%	11%	7%	7%	8%	11%	9%	10%	6%	8%	8%	
50	19	6	7	5	5	2	4	8	4	4	5	7	7	16	4	
	7%	7%	8%	6%	7%	3%	6%	7%	9%	10%	5%	9%	7%	7%	6%	
51+	36	10	15	10	11	8	9	13	4	4	18	10	8	26	10	
	13%	12%	17%	11%	17%	13%	14%	12%	10%	9%	18%	13%	8%	12%	18%	
Don't know	107	38	31	38	23	24	24	42	18	18	26	26	55	88	19	
	39%	44%	33%	39%	36%	39%	37%	40%	45%	40%	25%	34%	57% jk	41%	32%	
NETS																
Net: At least 1%	124	38	44	42	28	27	32	48	16	21	44	40	40	91	33	
	45%	43%	48%	43%	44%	43%	50%	46%	39%	46%	42%	53%	42%	42%	56%	
Total	5086	1548	1959	1579	1351	1064	1254	1846	592	825	2320	1506	1261	3827	1259	
Mean score	30.1	31.4	32.0	27.0	33.0	27.8	31.1	29.4	26.3	30.6	29.4	30.4	31.0	29.8	31.1	

