

REC JOBS OUTLOOK RESEARCH

METHODOLOGY NOTE

ComRes interviewed 600 UK employees and owners involved in hiring by telephone between August 29th to September 14th 2017. Data were weighted to be representative of UK adults in employment by region, broad industry sector and public / private split. ComRes is a member of the British Polling Council and abides by its rules.

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REPUTATION | COMMUNICATIONS | PUBLIC POLICY

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Providing short term access to key strategic ···CATI-Fieldwork::29th-August --14th-September:2017--Prepared by ComRes

Jobs Outlook - Combined	
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Sector

Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
				September			South excluding	South including							
	Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Private	494 82.4%	165 82.4%	165 82.4%	165 82.4%	97 73.9%	116 80.0%	114 84.6% d	203 86.4% d	89 88.6% d	78 88.3% d	258 80.2%	112 83.0%	124 86.7%	494 100.0% n	
Public	106 17.6%	35 17.6%	35 17.6%	35 17.6%	34 26.1% fghi	29 20.0%	21 15.4%	32 13.6%	11 11.4%	10 11.7%	64 19.8%	23 17.0%	19 13.3%		106 100.0% m



S1. Which region is your organisation based in?Base: All respondents

			WAVE				REG					SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		a	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
South West	50 8.4%	17 8.4%	17 8.4%	17 8.4%	- -	-	50 37.5% deghi	50 21.4% dehi	-	-	38 11.8% kl	6 4.2%	7 4.6%	37 7.5%	13 12.7%
South East	84 14.0%	28 14.0%	28 14.0%	28 14.0%	-	-	84 62.5% deghi	84 35.7% dehi	-		42 13.2%	22 16.3%	20 13.7%	77 15.5% n	7 6.9%
London	101 16.8%	34 16.8%	34 16.8%	34 16.8%	-	-	-	101 42.9% defi	101 100.0% defgi		47 14.6%	22 16.3%	32 22.3% j	89 18.1%	11 10.9%
East of England	55 9.2%	18 9.2%	18 9.2%	18 9.2%	-	55 38.2% dfghi	-	-	-		27 8.4%	17 12.5%	11 7.8%	52 10.6% n	3 2.7%
West Midlands	49 8.2%	16 8.2%	16 8.2%	16 8.2%	-	49 34.0% dfghi	-	-	-		30 9.4%	11 8.5%	8 5.3%	25 5.1%	24 22.8% m
East Midlands	40 6.7%	13 6.7%	13 6.7%	13 6.7%	-	40 27.8% dfghi	-	-	-		17 5.4%	12 9.2%	10 7.3%	38 7.8% n	2 1.8%
North West	64 10.7%	21 10.7%	21 10.7%	21 10.7%	64 48.9% efghi	-	-	-	-		35 10.8%	8 6.1%	21 14.9% k	56 11.4%	8 7.3%
North East	20 3.4%	7 3.4%	7 3.4%	7 3.4%	20 15.5% efghi	-	- -	-	-	-	10 3.0%	3 2.1%	8 5.4%	20 4.1% n	-
Yorkshire & The Humber	47 7.8%	16 7.8%	16 7.8%	16 7.8%	47 35.6% efghi	-	-	-	-	-	26 8.2%	11 7.9%	10 6.9%	20 4.1%	27 25.1% m
Scotland	49 8.1%	16 8.1%	16 8.1%	16 8.1%	-	-	-	-	-	49 54.7% defgh	27 8.4%	11 8.3%	10 7.2%	49 9.8% n	-
Wales	25 4.2%	8 4.2%	8 4.2%	8 4.2%	-	-	-	-	-	25 28.4% defgh	12 3.7%	8 5.6%	6 3.9%	16 3.2%	9 8.9% m
Northern Ireland	15 2.5%	5 2.5%	5 2.5%	5 2.5%	-	-	-	-	-	15 16.9% defgh	10 3.2%	4 2.8%	1 .7%	14 2.8%	1 1.0%

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

CATI Fieldwork: 29th August - 14th September 2017

S1. Which region is your organisation based in?Base: All respondents

			WAVE				REG	ION				SIZE		SECT	TOR
							South	South							
				September			excluding	including							
	Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600	200	200	200	131	145	134	235	101	89	322	135	143	494	106
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Channel Islands	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-



S2. Which department do you work in, in your organisation? Base: All respondents

			WAVE				REGI	ON	_			SIZE		SECTO	OR
	Tatal	lub 0047	A	September	North	NA: dla sa da	South excluding	South including	Landan	Other	0.40	50.040	050	Driverte	D. H.
Significance Level: 95%	Total	July 2017 a	August 2017 b	2017 c	North d	Midlands e	London f	London g	London h	Other i	0-49 j	50-249 k	250+	Private m	Public n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
HR	241 40.2%	86 43.0%	76 38.1%	79 39.3%	47 36.1%	58 40.4%	52 38.9%	106 44.9%	53 52.9% dfi	30 33.3%	48 15.0%	80 59.3% j	113 78.8% jk	203 41.1%	38 35.8%
Other	359 59.8%	114 57.0%	124 61.9%	121 60.7%	84 63.9%	86 59.6%	82 61.1%	130 55.1%	47 47.1%	59 66.7%	274 85.0% kl	55 40.7%	30 21.2%	291 58.9%	68 64.2%



S3. Which of the following best describes your level of seniority? Base: All respondents

			WAVE				REG	ION				SIZE		SECTO	OR
	T.			September	N. d	A4: II	South excluding	South including		0.1	0.40	50.040	050	D: 1	D 1 !!
0: ::: 1 1050/	Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other .	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	Ţ	g	n	!	J	K	'	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600	200	200	200	131	145	134	235	101	89	322	135	143	494	106
	100.0%	100.0%			100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Senior management/ board level	229	75	73	80	56	54	49	83	35	36	154	49	26	194	36
Cerilor management board level	38.2%	37.7%		40.1%	42.6%	37.3%	36.2%	35.4%	34.4%	40.6%	47.7%	36.6%	18.3%	39.2%	33.7%
	30.270	37.770	30.1 70	40.170	42.070	37.370	30.270	33.470	34.470	40.070	kl	J0.076	10.570	33.270	33.770
Management	258	82	88	89	59	57	62	103	41	40	144	50	64	201	57
	43.1%	40.8%	44.0%	44.4%	45.0%	39.1%	46.0%	43.7%	40.7%	45.0%	44.8%	37.3%	44.7%	40.7%	54.2%
															m
Non-Managerial	112	43	38	31	16	34	24	49	25	13	24	35	53	100	13
	18.7%	21.5%	19.2%	15.4%	12.5%	23.6%	17.8%	20.8%	24.8%	14.4%	7.5%	26.1%	37.0%	20.1%	12.1%
						d		d	d			j	j		



S4. Which of the following, if any, are you involved in as part of your role? Base: All respondents

			WAVE				REG	ON				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	r
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0
Recruitment (hiring or engaging new staff on a permanent or temporary basis)	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0
Training of employees	450 74.9%	145 72.5%	138 68.8%	167 83.5% ab	100 76.1%	108 74.8%	100 74.4%	178 75.5%	78 77.1%	64 71.8%	260 80.6% I	103 76.3% I	87 60.9%	373 75.5%	70 72.4
Assessment of employees	471 78.4%	146 73.2%	153 76.5%	171 85.6% ab	98 74.6%	121 83.7% i	107 79.3%	188 79.8%	81 80.5%	64 71.9%	268 83.1% I	107 79.0% I	96 67.3%	386 78.1%	84 79.8
Supporting employees (e.g. with questions or grievances)	521 86.8%	168 83.8%	173 86.7%	180 89.9%	105 79.8%	129 89.5% d	122 90.6% d	209 89.1% d	88 87.1%	77 86.9%	283 88.0% I	125 92.8% I	112 78.5%	432 87.3%	89 84.:
None	-	-	-	-	-	-	-	-	-	-	-	-	-	-	



D1. How many people are employed or engaged by your organisation at all locations? Base: All respondents

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	7.0101	а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
0-9	130 21.7%	46 23.2%	45 22.6%	39 19.4%	37 28.3% i	37 25.6% i	25 18.4%	46 19.6%	21 21.3%	10 11.2%	130 40.5% kl	-	-	102 20.7%	28 26.5%
10-49	192 31.9%	57 28.7%	64 32.1%	70 35.1%	34 25.5%	38 26.0%	56 41.5% deh	81 34.5%	25 25.2%	39 44.2% deh	192 59.5% kl	-	- -	156 31.5%	36 33.8%
50-249	135 22.5%	44 21.8%	55 27.5% c	36 18.1%	22 16.7%	41 28.2% d	28 20.6%	50 21.1%	22 21.9%	23 25.5%	-	135 100.0% jl	-	112 22.7%	23 21.7%
250+	143 23.8%	53 26.3% b	35 17.7%	55 27.4% b	39 29.5%	29 20.2%	26 19.5%	58 24.7%	32 31.6% ef	17 19.1%	-	- -	143 100.0% jk	124 25.1%	19 18.0%



D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Agriculture, forestry & fishing	7 1.1%	3 1.4%	3 1.5%	1 .6%	-	2 1.4%	3 2.0%	5 2.1%	2 2.1%	- -	6 1.8%	-	1 .7%	6 1.2%	1 .9%
Production	55 9.2%	18 8.9%	18 8.8%	19 9.7%	15 11.8%	12 8.6%	14 10.2%	19 8.3%	6 5.6%	8 8.5%	27 8.3%	14 10.6%	14 9.8%	44 9.0%	11 10.0%
Construction	37 6.2%	12 6.2%	12 6.1%	12 6.2%	4 2.8%	14 9.4% d	11 8.1%	16 6.8%	5 5.0%	4 4.3%	30 9.2% kl	4 2.7%	4 2.6%	30 6.0%	7 7.0%
Motor trades	30 5.0%	9 4.7%	10 4.8%	11 5.4%	7 5.6%	7 4.5%	9 6.7%	13 5.7%	4 4.3%	3 3.0%	16 5.1%	9 7.0%	4 2.8%	24 4.9%	6 5.5%
Wholesale	28 4.6%	10 4.8%	10 4.8%	9 4.4%	9 7.1% i	7 4.5%	7 4.9%	11 4.6%	4 4.3%	1 1.2%	15 4.8%	6 4.4%	7 4.6%	18 3.7%	9 8.9% m
Retail	29 4.8%	10 4.8%	10 5.0%	9 4.6%	8 5.7%	6 3.9%	9 6.4%	12 5.1%	3 3.4%	4 4.1%	19 5.9%	4 2.9%	6 4.1%	22 4.4%	7 6.6%
Transport & storage (inc. postal)	29 4.8%	10 4.9%	10 4.8%	9 4.6%	3 2.2%	9 6.5%	4 3.0%	11 4.9%	7 7.3%	5 5.5%	14 4.3%	6 4.3%	9 6.3%	23 4.6%	6 5.5%
Accommodation & food services	38 6.4%	13 6.5%	12 6.1%	13 6.6%	9 7.2%	6 4.5%	7 5.0%	12 5.0%	5 5.1%	11 12.0% eg	19 5.8%	8 6.0%	11 8.0%	31 6.2%	8 7.2%
Information & communication	23 3.8%	8 4.1%	8 3.8%	7 3.6%	9 6.7% ef	3 1.9%	2 1.4%	10 4.1%	8 7.7% ef	2 2.2%	10 3.0%	2 1.5%	11 8.0% jk	19 3.9%	4 3.7%
Legal and Finance	22 3.7%	7 3.5%	7 3.6%	8 4.1%	1 .7%	7 4.6% d	5 3.9%	13 5.5% d	8 7.7% d	2 2.0%	14 4.4%	5 3.8%	3 2.2%	20 4.1%	2 1.9%
Property	12 1.9%	4 1.9%	4 2.0%	4 1.9%	2 1.4%	2 1.3%	2 1.3%	8 3.3%	6 6.0% ei		8 2.4%	-	4 2.7%	9 1.8%	3 2.7%
Professional, scientific & technical	51 8.5%	17 8.5%	17 8.5%	17 8.5%	15 11.2% fg	13 9.3%	5 3.7%	13 5.5%	8 7.8%	10 11.2%	27 8.5%	10 7.5%	13 9.4%	39 8.0%	12 10.9%



D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REGI	ON	_			SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Business administration and support	49	16	17	16	10	17	8	16	8	7	32	9	8	45	4
services	8.2%	8.1%	8.4%	8.2%	7.3%	11.4%	5.9%	6.7%	7.8%	8.3%	9.9%	7.0%	5.7%	9.2%	3.8%
Public administration and defence	29 4.8%	10 4.8%	10 5.0%	9 4.5%	5 3.5%	8 5.9%	7 4.9%	9 3.7%	2 2.1%	7 7.5%	11 3.5%	3 2.0%	15 10.3% jk	26 5.2%	3 2.8%
Education	52 8.6%	17 8.6%	16 8.2%	18 9.0%	14 10.8%	9 6.5%	16 12.2%	23 9.6%	6 6.3%	5 6.1%	18 5.6%	20 15.0% j	13 9.3%	49 9.9% n	3 2.6%
Health	76 12.7%	25 12.6%	26 12.9%	25 12.6%	15 11.7%	17 11.8%	14 10.6%	32 13.5%	18 17.4%	12 13.7%	30 9.4%	27 19.7% j	19 13.6%	61 12.3%	15 14.6%
Arts, entertainment, recreation and other services	34 5.6%	11 5.6%	11 5.6%	11 5.6%	6 4.3% h	6 3.9%	13 9.8% eh	13 5.6% h	- -	9 10.3% h	26 8.1% I	8 5.6% I	- -	28 5.7%	6 5.3%
Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS															
Net: Agriculture, forestry & fishing/	62	21	21	21	15	14	16	24	8	8	33	14	15	50	11
Production	10.3%	10.3%	10.3%	10.3%	11.8%	10.0%	12.2%	10.3%	7.7%	8.5%	10.1%	10.6%	10.5%	10.2%	10.8%
Net: Construction/Property	49 8.1%	16 8.1%	16 8.1%	16 8.1%	6 4.2%	15 10.7% d	13 9.5%	24 10.1% d	11 11.0% d	4 4.3%	37 11.6% kl	4 2.7%	8 5.3%	38 7.8%	10 9.7%
Net: Motor trades/ Wholesale/Retail/Transport & storage (inc. postal)/Accommodation & food services	154 25.6%	51 25.6%	51 25.6%	51 25.6%	37 27.8%	35 23.9%	35 26.0%	60 25.3%	25 24.5%	23 25.8%	83 25.9%	33 24.6%	37 25.8%	118 23.8%	36 33.8% m



D3. What industry sector does your organisation work in? Base: All respondents

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	TOTAL	a July 2017	h August 2017	2017 C	d	e	f	a	h	i	0-49 i	50-249 k	250+	m m	rubiic
•				_				9			,				
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600	200	200	200	131	145	134	235	101	89	322	135	143	494	106
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Net: Information & communication/Legal	95	32	32	32	19	26	15	38	23	11	55	17	23	85	10
and Finance/Business administration and support services	15.8%	15.8%	15.8%	15.8%	14.7%	18.0%	11.1%	16.3%	23.2% f	12.5%	17.2%	12.4%	15.8%	17.2% n	9.4%
Net: Professional, scientific & technical	51	17	17	17	15	13	5	13	8	10	27	10	13	39	12
	8.5%	8.5%	8.5%	8.5%	11.2% fg	9.3%	3.7%	5.5%	7.8%	11.2% f	8.5%	7.5%	9.4%	8.0%	10.9%
Net: Public administration and defence/	157	52	52	52	34	35	37	63	26	24	60	50	47	135	21
Education/Health	26.1%	26.1%	26.1%	26.1%	26.0%	24.2%	27.7%	26.9%	25.8%	27.3%	18.5%	36.7%	33.1%	27.4%	20.09
												j	j		
Net: Arts, entertainment, recreation and	34	11	11	11	6	6	13	13	-	9	26	8	-	28	6
other services/Other	5.6%	5.6%	5.6%	5.6%	4.3%	3.9%	9.8%	5.6%	-	10.3%	8.1%	5.6%	-	5.7%	5.39
					h h		eh	h		h	I	1			



Q1. How much capacity, if any, is there in your organisation to take on more work without creating more jobs in the organisation?

Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	7010.	a a	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
None – we would have to take on new staff	253 42.2%	94 46.9%	82 41.2%	77 38.4%	50 38.2%	59 40.6%	56 41.5%	96 40.8%	40 39.7%	48 54.3% deg	140 43.6%	54 40.2%	58 40.9%	215 43.5%	38 35.9%
A little – we might have to take on staff if demand grew this year	229 38.2%	74 36.9%	81 40.4%	75 37.4%	47 35.6%	63 43.9%	56 41.5%	90 38.3%	34 34.2%	29 32.6%	120 37.2%	57 42.2%	53 36.9%	182 36.8%	47 44.8%
A fair amount – we could take on a lot more work now	83 13.9%	27 13.4%	22 11.1%	34 17.0%	22 16.8%	20 13.6%	18 13.5%	34 14.5%	16 15.7%	7 8.3%	43 13.3%	17 12.6%	23 16.4%	71 14.3%	12 11.6%
Considerable – we have a great deal of spare capacity	34 5.7%	6 2.8%	14 7.2% a	14 7.2% a	12 9.4% e	3 2.0%	5 3.5%	15 6.4% e	10 10.4% ef	4 4.7%	19 6.0%	7 5.0%	8 5.8%	26 5.3%	8 7.7%
NETS															
Net: None + A little	482 80.4%	168 83.8% c	163 81.6%	152 75.8%	97 73.9%	122 84.4% dh	112 83.0%	186 79.1%	74 73.9%	77 87.0% dh	260 80.7%	111 82.4%	111 77.8%	397 80.3%	85 80.7%



Q2. Have you made any of the following changes to your workforce in the past year? Base: All respondents

			WAVE				REG	ION				SIZE	1	SECT	OR
				September			South excluding	South including							
	Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Redundancies	89 14.8%	29 14.6%	33 16.6%	26 13.1%	16 12.4%	25 17.0%	16 11.8%	36 15.4%	20 20.3%	11 12.9%	20 6.1%	22 16.6% j	46 32.5% jk	73 14.8%	16 14.8%
Reduced hours	53 8.8%	10 4.8%	18 9.2%	25 12.4% a	11 8.0%	17 11.9%	10 7.2%	18 7.6%	8 8.0%	8 8.5%	17 5.3%	17 12.6% j	19 13.2% j	44 8.9%	9 8.6%
Reduced pay / earnings	15 2.5%	4 1.9%	7 3.3%	5 2.3%	4 2.8%	3 2.0%	1 .7%	2 .9%	1 1.1%	6 7.3% efgh	4 1.4%	4 2.8%	7 4.8% j	13 2.7%	2 1.8%
Headcount freeze	62 10.4%	25 12.3% c	26 13.1% c	11 5.7%	14 11.0%	19 13.0%	9 6.4%	21 8.7%	12 11.8%	8 9.5%	28 8.8%	11 8.2%	23 15.9% jk	53 10.7%	9 8.6%
Increased staffing	287 47.8%	92 45.9%	104 51.9%	91 45.5%	57 43.3%	75 51.7%	66 49.4%	117 49.7%	51 50.2%	38 42.7%	117 36.2%	87 64.3% j	83 58.2% j	235 47.5%	52 49.3%
Increased pay/ earnings	330 55.0%	105 52.5%	110 54.8%	115 57.5%	70 52.9%	82 56.9%	78 58.1%	130 55.4%	52 51.7%	48 53.7%	151 47.0%	98 72.7% jl	80 56.1%	277 56.0%	53 50.3%
None of the above	160 26.7%	53 26.3%	54 27.1%	53 26.5%	41 31.1%	34 23.6%	29 21.4%	59 24.9%	30 29.6%	26 29.8%	119 36.9% kl	19 13.7%	22 15.7%	127 25.8%	32 30.7%



Q3. Do you think economic conditions in the country as a whole are getting: Base: All respondents

				WAVE				REG					SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total		600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
A lot better	(5)	12 2.0%	4 1.9%	6 2.8%	3 1.3%	4 2.9%	4 2.6%	2 1.4%	2 .8%	-	3 3.0%	8 2.6%	3 2.0%	1 .6%	11 2.2%	1 .9%
A little better	(4)	136 22.7%	43 21.5%	44 22.2%	49 24.5%	25 18.7%	47 32.7% dfg	18 13.2%	40 17.0%	22 22.0%	25 27.8% fg	67 20.9%	35 26.2%	34 23.5%	109 22.0%	28 26.2%
No change	(3)	195 32.4%	66 33.0%	71 35.3%	58 28.9%	55 41.5% ei	34 23.5%	52 38.6% ei	84 35.8% e	32 32.0%	22 24.5%	114 35.3%	38 27.8%	43 30.4%	159 32.1%	36 34.1%
A little worse	(2)	151 25.1%	58 29.0%	44 22.0%	48 24.2%	24 18.1%	37 25.6%	35 25.9%	64 27.1%	29 28.8%	26 29.2%	85 26.4%	35 25.6%	31 21.8%	125 25.4%	25 23.7%
A lot worse	(1)	54 9.0%	15 7.4%	17 8.4%	22 11.2%	14 10.8%	9 6.5%	13 10.0%	22 9.3%	9 8.5%	8 9.5%	30 9.2%	10 7.7%	14 9.8%	47 9.5%	7 6.7%
Don't know		53 8.8%	14 7.1%	18 9.2%	20 9.9%	10 8.0%	13 9.1%	15 10.9%	23 10.0%	9 8.8%	5 6.1%	18 5.7%	14 10.6%	20 13.9% j	44 8.8%	9 8.5%
NETS																
Net: Better		148 24.7%	47 23.4%	50 25.0%	51 25.7%	28 21.6%	51 35.3% dfgh	20 14.6%	42 17.7%	22 22.0%	27 30.7% fg	76 23.5%	38 28.3%	35 24.1%	120 24.2%	29 27.0%
Net: Better/ No change		343 57.2%	113 56.4%	121 60.3%	109 54.7%	83 63.1%	85 58.8%	72 53.2%	126 53.5%	54 54.0%	49 55.3%	189 58.8%	76 56.0%	78 54.5%	278 56.3%	65 61.1%
Net: Worse		205 34.1%	73 36.4%	61 30.4%	71 35.4%	38 28.9%	46 32.1%	48 35.9%	86 36.5%	38 37.2%	34 38.7%	114 35.5%	45 33.3%	45 31.5%	172 34.9%	32 30.4%
Mean score		2.8	2.8	2.9	2.8	2.8	3.0 fg	2.7	2.7	2.7	2.8	2.8	2.9	2.8	2.8	2.9



Q4. In view of the economic conditions, do you/does your organisation expect confidence in hiring and investment decisions to get:

Base: All respondents

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total		600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
A lot better	(5)	31 5.2%	9 4.3%	11 5.6%	11 5.6%	9 7.1%	9 6.5%	5 3.7%	11 4.5%	6 5.7%	2 1.8%	16 5.1%	8 5.8%	7 4.8%	23 4.7%	8 7.2%
A little better	(4)	139 23.2%	39 19.7%	50 25.0%	50 25.0%	25 19.0%	42 28.9% gh	28 20.9%	45 19.2%	17 17.1%	27 30.8% dgh	78 24.2%	35 25.7%	27 18.6%	121 24.5%	18 17.4%
No change	(3)	248 41.3%	85 42.7%	83 41.4%	80 39.8%	59 45.1%	52 36.0%	58 43.5%	104 44.2%	46 45.2%	32 36.5%	139 43.1%	52 38.6%	57 39.7%	198 40.1%	50 46.9%
A little worse	(2)	79 13.1%	33 16.4% b	18 9.2%	27 13.7%	19 14.3%	14 9.8%	19 14.1%	35 14.9%	16 15.9%	11 12.1%	45 14.0%	16 12.2%	17 12.0%	62 12.5%	17 15.8%
A lot worse	(1)	28 4.7%	5 2.4%	7 3.7%	16 7.9% a	4 2.8%	7 4.5%	6 4.4%	13 5.4%	7 6.6%	5 5.9%	13 4.0%	6 4.4%	9 6.5%	22 4.5%	6 5.5%
Don't know		75 12.5%	29 14.6% c	30 15.0% c	16 7.9%	15 11.6%	21 14.3%	18 13.3%	28 11.7%	10 9.6%	11 12.9%	31 9.6%	18 13.2%	26 18.4% j	67 13.6%	8 7.2%
NETS																
Net: Better		170 28.4%	48 23.9%	61 30.7%	61 30.6%	34 26.2%	51 35.4% fgh	33 24.6%	56 23.8%	23 22.7%	29 32.6%	94 29.3%	43 31.5%	33 23.4%	144 29.2%	26 24.6%
Net: Better/ No change		418 69.7%	133 66.6%	144 72.0%	141 70.4%	94 71.3%	103 71.4%	91 68.1%	160 68.0%	68 67.9%	61 69.2%	233 72.5% I	95 70.1%	90 63.1%	343 69.3%	76 71.5%
Net: Worse		107 17.8%	38 18.8%	26 12.9%	43 21.7% b	23 17.1%	21 14.3%	25 18.6%	48 20.3%	23 22.5%	16 17.9%	58 18.0%	22 16.6%	26 18.5%	84 17.0%	22 21.3%
Mean score		3.1	3.1	3.2	3.1	3.2	3.3 gh	3.1	3.0	3.0	3.1	3.1	3.2	3.0	3.1	3.1



Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

SUMMARY TABLE

Base: All respondents

	Permanent members of staff	Temporary or contract workers
Unweighted Total	600	600
Weighted Total	600	600
3	100.0%	100.0%
Advertise externally in newspapers/trade/ professional	210	79
press	34.9%	13.1%
Recruitment agencies/ Search firms	209	85
	34.9%	14.1%
Online job boards (e.g. Monster)	246	94
	41.0%	15.7%
Internal Referrals	298	105
	49.6%	17.5%
Talent pools and staff banks	70	28
	11.7%	4.7%
Advertise on our own website	304 50.7%	124 20.6%
Social media and professional networking sites (e.g. LinkedIn)	227 37.8%	78 12.9%
,		
Former employees and word of mouth	348 58.0%	139 23.2%
Jobcentre Plus / Universal Jobmatch		67
Jobcentre Plus / Universal Jobmatch	183 30.5%	67 11.1%
People approach us	300	107
георіє арргоасті us	49.9%	17.8%
Other	37	14
	6.2%	2.4%
We have never recruited any of this kind of staff	79	386
•	13.2%	64.3%



Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

SUMMARY TABLE

Base: All who have recruited this type of staff before

	Permanent members of staff	Temporary or contract workers
Unweighted Total	522	218
Weighted Total	521	214
vvoigned rotal	100.0%	
Advertise externally in newspapers/trade/ professional	210	79
press	40.3%	
Recruitment agencies/ Search firms	209 40.2%	85 39.6%
	40.2%	39.0%
Online job boards (e.g. Monster)	246	94
	47.2%	43.9%
Internal Referrals	298	105
	57.2%	48.8%
Talent pools and staff banks	70	28
'	13.5%	13.1%
Advertise on our own website	304	124
/ tare table on our own moseste	58.4%	
Social media and professional networking sites (e.g.	227	78
LinkedIn)	43.6%	36.2%
Former employees and word of mouth	348 66.9%	139 64.8%
Jobcentre Plus / Universal Jobmatch	183	67
	35.1%	31.2%
People approach us	300	107
	57.6%	49.8%
Other	37	14
	7.1%	6.6%



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All respondents

			WAVE				REG	ON				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Former employees and word of mouth	348 58.0%	95 47.5%	126 62.9% a	127 63.7% a	77 58.8%	86 59.1%	83 61.5%	135 57.5%	53 52.2%	50 56.5%	172 53.5%	89 65.7% j	87 60.9%	283 57.3%	65 61.6%
Advertise on our own website	304 50.7%	97 48.6%	102 51.2%	104 52.2%	58 44.3%	74 50.9%	75 55.9%	119 50.6%	44 43.6%	53 59.8% dh	118 36.7%	83 61.4% j	103 72.1% j	255 51.6%	49 46.3%
People approach us	300 49.9%	69 34.5%	116 57.8% a	115 57.6% a	60 45.8%	69 47.9%	82 60.8% deh	127 54.0%	45 45.0%	43 48.5%	147 45.6%	80 59.0% j	73 51.3%	243 49.1%	57 53.9%
Internal Referrals	298 49.6%	81 40.5%	110 54.9% a	107 53.5% a	56 42.9%	75 51.6%	76 56.4% d	120 51.0%	44 43.8%	47 52.6%	127 39.3%	83 61.5% j	88 61.6% j	243 49.1%	55 51.8%
Online job boards (e.g. Monster)	246 41.0%	64 32.2%	92 46.1% a	89 44.7% a	50 38.2%	55 37.9%	64 47.4%	102 43.4%	38 38.1%	39 43.7%	102 31.5%	64 47.1% j	81 56.4% j	202 40.8%	44 41.8%
Social media and professional networking sites (e.g. LinkedIn)	227 37.8%	50 25.0%	87 43.5% a	90 44.9% a	42 32.1%	52 35.8%	56 41.7%	97 41.2%	41 40.5%	36 40.5%	90 28.1%	61 45.5% j	75 52.4% j	185 37.5%	42 39.3%
Advertise externally in newspapers/ trade/ professional press	210 34.9%	65 32.5%	73 36.6%	71 35.7%	46 34.7%	51 35.1%	52 38.6%	80 33.9%	28 27.6%	33 37.7%	97 30.3%	47 35.0%	65 45.4% j	174 35.3%	35 33.5%
Recruitment agencies/ Search firms	209 34.9%	71 35.4%	61 30.6%	77 38.7%	41 30.9%	47 32.6%	51 37.8%	94 39.9%	43 42.7%	28 31.2%	81 25.0%	57 42.6% j	71 49.8% j	172 34.7%	38 35.8%
Jobcentre Plus / Universal Jobmatch	183 30.5%	56 28.0%	70 35.0%	57 28.4%	45 34.1%	40 27.5%	35 26.2%	63 26.8%	28 27.6%	35 40.0% efg	74 23.0%	52 38.3% i	57 39.9% i	153 30.9%	30 28.6%



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All respondents

			WAVE				REGI	ON				SIZE		SECTO	OR .
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	1014.	a	b	С	d	е	f	g	h	i	j	k		m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Talent pools and staff banks	70 11.7%	17 8.4%	28 13.9%	26 12.8%	18 13.6%	15 10.3%	15 11.4%	28 11.8%	12 12.3%	10 10.9%	16 5.1%	19 13.7% j	35 24.6% jk	59 12.0%	11 10.4%
Other	37 6.2%	12 5.8%	12 5.8%	14 7.0%	3 2.1%	14 9.8% d	10 7.2% d	16 6.8%	6 6.2%	4 4.9%	13 4.1%	12 9.1% j	12 8.2%	35 7.1% n	2 1.7%
We have never recruited any of this kind of staff	79 13.2%	20 10.1%	30 15.1%	29 14.4%	23 17.5%	19 13.3%	14 10.7%	27 11.6%	13 12.8%	10 11.2%	70 21.7% kl	5 3.9%	4 3.0%	67 13.5%	13 12.0%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers Base: All respondents

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Former employees and word of mouth	139 23.2%	47 23.4%	36 18.1%	56 27.9% b	28 21.4%	34 23.7%	32 23.9%	53 22.4%	21 20.6%	24 26.7%	55 17.1%	38 28.4% j	46 31.9% j	121 24.5%	18 17.1%
Advertise on our own website	124 20.6%	46 23.0%	33 16.7%	44 22.1%	26 19.4%	34 23.7% h	26 19.4%	39 16.6%	13 12.9%	25 27.8% gh	35 10.7%	33 24.4% j	56 39.3% jk	109 22.1%	15 13.8%
People approach us	107 17.8%	31 15.6%	26 12.9%	50 24.9% ab	20 15.1%	28 19.2%	30 22.0%	42 17.7%	12 11.9%	18 19.9%	42 13.1%	28 21.0% j	36 25.3% j	92 18.6%	15 14.0%
Internal Referrals	105 17.5%	36 18.2% b	21 10.4%	47 23.7% b	20 15.0%	33 23.0% gh	23 17.4%	34 14.5%	11 10.7%	18 19.8%	38 11.8%	30 22.1% j	37 25.8% j	93 18.8%	12 11.1%
Online job boards (e.g. Monster)	94 15.7%	35 17.5% b	21 10.5%	38 19.0% b	19 14.4%	25 17.3%	21 15.3%	35 14.7%	14 13.9%	16 17.6%	27 8.5%	24 17.8% j	43 29.9% jk	81 16.5%	13 12.0%
Recruitment agencies/ Search firms	85 14.1%	36 18.0% b	17 8.7%	31 15.7% b	19 14.6%	22 15.0%	20 15.2%	31 13.1%	10 10.3%	13 14.8%	23 7.0%	28 21.0% j	34 23.8% j	70 14.2%	15 13.8%
Advertise externally in newspapers/ trade/ professional press	79 13.1%	28 14.2%	22 10.9%	29 14.3%	16 12.2%	25 17.1% gh	17 12.8%	23 9.7%	6 5.5%	15 17.3% h	28 8.8%	22 16.3% j	28 19.9% j	70 14.2%	9 8.2%
Social media and professional networking sites (e.g. LinkedIn)	78 12.9%	23 11.3%	23 11.3%	32 16.2%	19 14.4%	20 13.9%	14 10.5%	26 11.2%	12 12.1%	12 13.8%	23 7.0%	22 15.9% j	33 23.3% j	64 12.9%	14 13.1%
Jobcentre Plus / Universal Jobmatch	67 11.1%	22 10.9%	22 11.0%	23 11.5%	14 10.6%	18 12.6% h	14 10.1%	18 7.7%	5 4.5%	16 18.6% gh	19 5.9%	22 15.9% i	26 18.4% i	58 11.7%	9 8.4%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers Base: All respondents

			WAVE				REG	ION				SIZE		SECTO	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	С С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	600	200	200	200	135	150	133	226	93	89	320	135	145	495	105
Weighted Total	600 100.0%	200 100.0%	200 100.0%	200 100.0%	131 100.0%	145 100.0%	134 100.0%	235 100.0%	101 100.0%	89 100.0%	322 100.0%	135 100.0%	143 100.0%	494 100.0%	106 100.0%
Talent pools and staff banks	28 4.7%	7 3.4%	9 4.3%	13 6.3%	8 6.2%	6 3.8%	6 4.5%	9 4.0%	3 3.3%	5 5.4%	4 1.1%	8 5.9% j	16 11.5% j	23 4.7%	5 4.7%
Other	14 2.4%	6 2.9%	2 .9%	7 3.3%	1 .7%	8 5.3% dg	3 2.1%	4 1.6%	1 1.0%	2 1.9%	4 1.1%	7 5.0% j	4 2.7%	13 2.7%	.9%
We have never recruited any of this kind of staff	386 64.3%	115 57.5%	145 72.7% ac	125 62.6%	89 67.5%	87 59.8%	88 65.5%	158 67.0%	70 69.2%	53 59.3%	244 75.7% kl	75 55.8%	66 46.5%	307 62.0%	79 74.7% m



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All who have recruited this type of staff before

			WAVE				REG	ON				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	522	180	171	171	112	131	118	199	81	80	251	130	141	429	93
Weighted Total	521 100.0%	180 100.0%	170 100.0%	171 100.0%	108 100.0%	125 100.0%	120 100.0%	208 100.0%	88 100.0%	79 100.0%	252 100.0%	130 100.0%	139 100.0%	428 100.0%	93 100.0%
Former employees and word of mouth	348 66.9%	95 52.9%	126 74.0% a	127 74.4% a	77 71.2%	86 68.2%	83 68.9%	135 65.0%	53 59.8%	50 63.6%	172 68.3%	89 68.4%	87 62.7%	283 66.2%	65 69.9%
Advertise on our own website	304 58.4%	97 54.1%	102 60.3%	104 61.0%	58 53.7%	74 58.7%	75 62.5%	119 57.2%	44 50.0%	53 67.3% h	118 46.8%	83 63.9% j	103 74.3% j	255 59.6%	49 52.6%
People approach us	300 57.6%	69 38.4%	116 68.0% a	115 67.3% a	60 55.5%	69 55.3%	82 68.1% eh	127 61.1%	45 51.6%	43 54.6%	147 58.2%	80 61.4%	73 52.8%	243 56.8%	57 61.2%
Internal Referrals	298 57.2%	81 45.0%	110 64.7% a	107 62.5% a	56 51.9%	75 59.5%	76 63.1%	120 57.7%	44 50.3%	47 59.2%	127 50.2%	83 64.0% j	88 63.5% j	243 56.8%	55 58.9%
Online job boards (e.g. Monster)	246 47.2%	64 35.8%	92 54.3% a	89 52.2% a	50 46.3%	55 43.6%	64 53.0%	102 49.1%	38 43.7%	39 49.1%	102 40.3%	64 49.0%	81 58.1% j	202 47.2%	44 47.4%
Social media and professional networking sites (e.g. LinkedIn)	227 43.6%	50 27.8%	87 51.3% a	90 52.4% a	42 38.9%	52 41.3%	56 46.7%	97 46.6%	41 46.5%	36 45.6%	90 35.8%	61 47.3% j	75 54.0% j	185 43.3%	42 44.7%
Advertise externally in newspapers/ trade/ professional press	210 40.3%	65 36.2%	73 43.1%	71 41.7%	46 42.1%	51 40.5%	52 43.2%	80 38.4%	28 31.7%	33 42.4%	97 38.6%	47 36.4%	65 46.8%	174 40.8%	35 38.0%
Recruitment agencies/ Search firms	209 40.2%	71 39.4%	61 36.0%	77 45.2%	41 37.5%	47 37.6%	51 42.3%	94 45.1%	43 49.0%	28 35.1%	81 32.0%	57 44.3% j	71 51.4% j	172 40.1%	38 40.6%
Jobcentre Plus / Universal Jobmatch	183 35.1%	56 31.2%	70 41.2%	57 33.2%	45 41.3%	40 31.7%	35 29.3%	63 30.3%	28 31.6%	35 45.0% fg	74 29.4%	52 39.9% j	57 41.2% j	153 35.7%	30 32.5%



Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All who have recruited this type of staff before

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	C C	d	e	f	g	h	i	0-49 j	50-249 k	230 +	m	n
Unweighted Total	522	180	171	171	112	131	118	199	81	80	251	130	141	429	93
Weighted Total	521 100.0%	180 100.0%	170 100.0%	171 100.0%	108 100.0%	125 100.0%	120 100.0%	208 100.0%	88 100.0%	79 100.0%	252 100.0%	130 100.0%	139 100.0%	428 100.0%	93 100.0%
Talent pools and staff banks	70 13.5%	17 9.3%	28 16.3% a	26 15.0%	18 16.5%	15 11.9%	15 12.8%	28 13.3%	12 14.1%	10 12.2%	16 6.5%	19 14.3% j	35 25.4% jk	59 13.8%	11 11.8%
Other	37 7.1%	12 6.4%	12 6.8%	14 8.2%	3 2.5%	14 11.3% d	10 8.1%	16 7.6%	6 7.1%	4 5.5%	13 5.2%	12 9.4%	12 8.5%	35 8.2% n	2 2.0%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers Base: All who have recruited this type of staff before

	WAVE						REGI	ON				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	i	j	k	1	m	*n
Unweighted Total	218	87	55	76	45	61	46	75	29	37	78	61	79	191	27
Weighted Total	214 100.0%	85 100.0%	55 100.0%	75 100.0%	43 100.0%	58 100.0%	46 100.0%	78 100.0%	31 100.0%	36 100.0%	78 100.0%	60 100.0%	77 100.0%	188 100.0%	27 100.0%
Former employees and word of mouth	139 64.8%	47 55.1%	36 66.2%	56 74.7% a	28 65.9%	34 59.0%	32 69.0%	53 68.1%	21 66.7%	24 65.7%	55 70.2%	38 64.3%	46 59.6%	121 64.4%	18 67.4%
Advertise on our own website	124 57.7%	46 54.2%	33 61.2%	44 59.0%	26 59.8%	34 59.1%	26 56.2%	39 50.4%	13 41.8%	25 68.4%	35 44.2%	33 55.2%	56 73.4% jk	109 58.1%	15 54.4%
People approach us	107 49.8%	31 36.7%	26 47.2%	50 66.5% ab	20 46.3%	28 47.7%	30 63.6%	42 53.6%	12 38.7%	18 49.0%	42 53.9%	28 47.6%	36 47.2%	92 49.0%	15 55.3%
Internal Referrals	105 48.8%	36 42.9%	21 38.1%	47 63.4% ab	20 46.1%	33 57.3%	23 50.3%	34 44.0%	11 34.6%	18 48.6%	38 48.4%	30 50.1%	37 48.3%	93 49.5%	12 44.1%
Online job boards (e.g. Monster)	94 43.9%	35 41.2%	21 38.5%	38 50.9%	19 44.3%	25 43.0%	21 44.2%	35 44.6%	14 45.1%	16 43.3%	27 34.9%	24 40.3%	43 55.9% j	81 43.4%	13 47.3%
Recruitment agencies/ Search firms	85 39.6%	36 42.3%	17 32.0%	31 42.0%	19 44.8%	22 37.4%	20 44.1%	31 39.8%	10 33.4%	13 36.4%	23 28.8%	28 47.5% j	34 44.4% j	70 37.4%	15 54.7%
Advertise externally in newspapers/ trade/ professional press	79 36.8%	28 33.4%	22 39.8%	29 38.4%	16 37.6%	25 42.5%	17 37.1%	23 29.3%	6 17.8%	15 42.6%	28 36.3%	22 36.9%	28 37.1%	70 37.4%	9 32.3%
Social media and professional networking sites (e.g. LinkedIn)	78 36.2%	23 26.6%	23 41.3%	32 43.3% a	19 44.4%	20 34.5%	14 30.4%	26 34.0%	12 39.2%	12 33.8%	23 29.0%	22 36.1%	33 43.5%	64 33.9%	14 51.9%
Jobcentre Plus / Universal Jobmatch	67 31.2%	22 25.7%	22 40.2%	23 30.8%	14 32.7%	18 31.5%	14 29.1%	18 23.3%	5 14.7%	16 45.6% g	19 24.3%	22 36.1%	26 34.3%	58 30.9%	9 33.2%



Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers Base: All who have recruited this type of staff before

			WAVE				REG	ION	<u>-</u>			SIZE		SECT	OR
	Ŧ		4 10047	September			South excluding	South including		0.11	0.40	50.040	050	5	5.15
	Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	i	j	k	ı	m	*n
Unweighted Total	218	87	55	76	45	61	46	75	29	37	78	61	79	191	27
Weighted Total	214	85	55	75	43	58	46	78	31	36	78	60	77	188	27
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Talent pools and staff banks	28	7	9	13	8	6	6	9	3	5	4	8	16	23	5
	13.1%	8.1%	15.7%	16.8%	19.2%	9.5%	13.2%	12.2%	10.8%	13.3%	4.6%	13.4%	21.4% j	12.3%	18.5%
Other	14	6	2	7	1	8	3	4	1	2	4	7	4	13	1
	6.6%	6.8%	3.4%	8.8%	2.2%	13.2% d	6.2%	5.0%	3.1%	4.8%	4.7%	11.3%	5.0%	7.1%	3.4%



Q6. How satisfied or dissatisfied are you with the quality of candidates presented to you by your recruitment agencies?

Base: All who use recruitment agencies

			WAVE					REG					SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		234	80	69	85	46	54	60	102	42	32	90	63	81	193	41
Weighted Total		233 100.0%	79 100.0%	68 100.0%	86 100.0%	45 100.0%	52 100.0%	59 100.0%	105 100.0%	45 100.0%	32 100.0%	90 100.0%	63 100.0%	80 100.0%	193 100.0%	41 100.0%
Very satisfied	(5)	40 16.9%	18 22.2%	7 10.5%	15 17.2%	6 12.6%	10 20.2%	7 11.3%	14 13.4%	7 16.2%	9 29.1% fg	21 23.3%	9 14.0%	10 12.1%	35 18.0%	5 11.8%
Fairly satisfied	(4)	126 54.0%	44 55.1%	35 51.2%	47 55.3%	24 53.2%	26 50.9%	34 56.8%	60 56.9%	26 57.0%	16 50.9%	40 43.7%	42 66.2% j	45 56.0%	101 52.2%	26 62.5%
Neither satisfied nor dissatisfied	(3)	33 14.0%	9 11.0%	11 16.4%	13 14.9%	6 12.7%	10 19.8%	7 11.3%	12 11.6%	5 12.0%	5 14.3%	15 17.0% k	4 5.9%	14 17.1% k	29 15.1%	4 9.1%
Fairly dissatisfied	(2)	16 6.9%	3 3.5%	7 10.4%	6 7.3%	3 6.7%	1 1.8%	7 11.2% e	11 10.7% e	5 10.1%	1 3.1%	9 9.8%	2 3.1%	5 6.6%	14 7.3%	2 5.3%
Very dissatisfied	(1)	3 1.1%	1 1.2%	-	2 2.1%	1 2.0%	-	2 3.0%	2 1.7%	-	-	2 2.0%	1 1.4%	-	2 .9%	1 2.2%
Don't know		16 6.9%	6 7.0%	8 11.5% c	3 3.2%	6 12.7%	4 7.3%	4 6.4%	6 5.6%	2 4.7%	1 2.5%	4 4.2%	6 9.3%	7 8.2%	13 6.5%	4 9.0%
NETS																
Net: Satisfied		166 71.0%	61 77.3% b	42 61.7%	62 72.5%	29 65.9%	37 71.2%	40 68.0%	74 70.3%	33 73.2%	26 80.1%	61 67.0%	51 80.2%	54 68.1%	135 70.3%	30 74.3%
Net: Dissatisfied		19 8.1%	4 4.7%	7 10.4%	8 9.4%	4 8.7%	1 1.8%	8 14.3% e	13 12.4% e	5 10.1%	1 3.1%	11 11.8%	3 4.5%	5 6.6%	16 8.2%	3 7.6%
Mean score		3.8	4.0 b	3.7	3.8	3.8	4.0	3.7	3.7	3.8	4.1 f	3.8	4.0	3.8	3.8	3.8



Q7. How satisfied or dissatisfied are you overall with the recruitment agencies you have used in the last 2 years? Base: All who use recruitment agencies

				WAVE				REG	ION	-			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		234	80	69	85	46	54	60	102	42	32	90	63	81	193	41
Weighted Total		233 100.0%	79 100.0%	68 100.0%	86 100.0%	45 100.0%	52 100.0%	59 100.0%	105 100.0%	45 100.0%	32 100.0%	90 100.0%	63 100.0%	80 100.0%	193 100.0%	41 100.0%
Very satisfied	(5)	40 17.1%	17 21.2%	10 14.4%	13 15.5%	6 12.8%	11 22.0%	6 9.7%	16 15.6%	11 23.3%	6 20.1%	19 20.5%	12 18.3%	10 12.3%	36 18.6%	4 10.1%
Fairly satisfied	(4)	125 53.7%	47 58.6%	33 48.5%	46 53.3%	28 61.6%	26 51.0%	34 56.6%	54 51.5%	20 44.9%	17 54.0%	43 47.3%	36 57.4%	46 58.0%	95 49.1%	31 75.2% m
Neither satisfied nor dissatisfied	(3)	27 11.4%	5 6.1%	8 11.0%	14 16.7% a	4 8.2%	7 12.6%	5 8.1%	8 7.8%	3 7.4%	8 25.9% dfgh	12 12.8%	6 8.8%	10 11.9%	26 13.4% n	1 2.2%
Fairly dissatisfied	(2)	18 7.5%	6 7.0%	6 8.5%	6 7.2%	4 8.8%	1 1.8%	10 16.0% ei	13 12.2% ei	3 7.1%	-	12 12.9% k	2 3.1%	4 5.0%	17 8.6%	1 2.4%
Very dissatisfied	(1)	7 3.1%	1 1.2%	4 5.9%	2 2.6%	- -	4 7.3% f	-	3 3.3%	3 7.6% f	-	2 2.3%	2 3.1%	3 4.0%	5 2.6%	2 5.3%
Don't know		17 7.1%	5 5.9%	8 11.6%	4 4.7%	4 8.5%	3 5.3%	6 9.5%	10 9.6%	4 9.7%	-	4 4.2%	6 9.3%	7 8.7%	15 7.6%	2 4.8%
NETS																
Net: Satisfied		165 70.8%	63 79.8% b	43 62.9%	59 68.8%	33 74.5%	38 73.0%	39 66.3%	70 67.1%	31 68.2%	24 74.1%	61 67.8%	48 75.7%	56 70.3%	130 67.7%	35 85.4% m
Net: Dissatisfied		25 10.6%	7 8.2%	10 14.5%	8 9.8%	4 8.8%	5 9.1%	10 16.0% i	16 15.4% i	7 14.7% i	-	14 15.2%	4 6.2%	7 9.0%	22 11.3%	3 7.6%
Mean score		3.8	4.0 b	3.6	3.8	3.9	3.8	3.7	3.7	3.8	3.9	3.7	3.9	3.8	3.8	3.9



Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Permanent members of staff

Base: All who recruit permanent members of staff

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	C C	d	e	f	g	h	i	j	k	1 I	m	n
Unweighted Total	522	180	171	171	112	131	118	199	81	80	251	130	141	429	93
Weighted Total	521 100.0%	180 100.0%	170 100.0%	171 100.0%	108 100.0%	125 100.0%	120 100.0%	208 100.0%	88 100.0%	79 100.0%	252 100.0%	130 100.0%	139 100.0%	428 100.0%	93 100.09
Accounting and financial services	204 39.2%	69 38.5%	62 36.6%	73 42.6%	43 39.8%	57 45.1% i	49 40.6%	81 38.8%	32 36.4%	24 29.9%	80 31.6%	51 39.2%	73 52.9% jk	171 39.9%	33 35.9%
Construction	57 11.0%	24 13.3%	20 11.8%	13 7.7%	12 11.2%	17 13.6%	16 13.0%	22 10.6%	7 7.4%	6 7.4%	39 15.3% k	7 5.2%	12 8.4%	49 11.4%	8 8.9%
Drivers	109 21.0%	34 18.7%	32 18.8%	44 25.4%	21 19.1%	25 19.7%	30 24.7%	48 23.1%	18 21.0%	16 19.8%	47 18.8%	22 16.9%	40 28.6% jk	88 20.7%	21 22.3%
Education	61 11.7%	24 13.4%	12 7.3%	24 14.1% b	12 11.2%	16 12.8%	16 13.5%	27 12.9%	11 12.0%	6 7.2%	19 7.6%	22 16.9% j	19 14.0% j	56 13.1% n	5 4.9%
Engineering & technical	125 24.0%	52 28.7%	35 20.7%	38 22.3%	25 22.6%	32 25.6%	23 19.3%	40 19.0%	16 18.7%	29 36.6% dfgh	49 19.3%	33 25.7%	43 31.1% j	99 23.2%	26 27.8%
Executive recruitment / interim management	94 18.1%	30 17.0%	25 14.5%	39 22.9% b	19 17.5%	26 21.0%	21 17.3%	34 16.4%	13 15.3%	15 18.8%	29 11.4%	21 15.9%	45 32.5% jk	81 18.9%	13 14.5%
Health & social care	98 18.7%	22 12.5%	36 21.1% a	39 23.0% a	13 12.4%	29 23.4% d	21 17.5%	41 19.6%	20 22.6%	14 17.6%	31 12.2%	35 27.0% j	32 22.9% j	84 19.6%	14 14.8%
Hospitality	71 13.7%	21 11.6%	22 13.1%	28 16.4%	18 16.6%	13 10.5%	11 8.8%	24 11.5%	13 15.2%	16 20.4% ef	34 13.4%	21 15.8%	17 12.2%	61 14.3%	10 10.7%
Industrial	54 10.4%	22 12.3%	11 6.7%	21 12.0%	9 8.6%	20 16.0% gh	11 9.2%	16 7.6%	5 5.3%	9 11.3%	27 10.8%	10 7.3%	17 12.5%	46 10.6%	9 9.29
Legal & HR	134 25.7%	49 27.3%	40 23.6%	45 26.1%	33 30.5%	34 27.3%	25 21.2%	47 22.4%	21 24.1%	20 25.4%	30 11.7%	41 31.5% j	64 45.8% jk	111 25.9%	23 24.8
Life sciences	18 3.4%	5 2.8%	3 2.0%	9 5.5%	2 1.8%	4 3.0%	2 1.7%	5 2.6%	3 3.9%	7 8.6% dfg	8 3.1%	5 3.9%	5 3.6%	18 4.2% n	-



Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Permanent members of staff

Base: All who recruit permanent members of staff

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	522	180	171	171	112	131	118	199	81	80	251	130	141	429	93
Weighted Total	521 100.0%	180 100.0%	170 100.0%	171 100.0%	108 100.0%	125 100.0%	120 100.0%	208 100.0%	88 100.0%	79 100.0%	252 100.0%	130 100.0%	139 100.0%	428 100.0%	93 100.0%
Marketing, media & creative	125 24.0%	42 23.1%	41 24.2%	42 24.8%	23 20.9%	36 28.8%	27 22.4%	45 21.6%	18 20.5%	21 27.1%	48 19.0%	37 28.2% j	41 29.3% j	106 24.8%	19 20.6%
Office professionals	274 52.6%	92 51.4%	90 52.8%	92 53.5%	57 52.3%	69 54.8%	60 50.0%	108 51.8%	48 54.3%	40 51.3%	109 43.4%	74 57.1% j	90 65.0% j	233 54.5%	41 43.8%
Sales & retail	159 30.4%	54 30.1%	45 26.6%	59 34.5%	34 31.5%	34 27.3%	39 32.1%	67 32.4%	29 32.8%	23 28.8%	72 28.7%	39 30.3%	47 33.7%	124 29.0%	34 37.1%
Technology	93 17.8%	29 16.1%	26 15.1%	38 22.3%	17 15.8%	24 19.2%	18 14.7%	31 15.0%	14 15.5%	20 25.9% g	35 13.8%	23 18.1%	34 24.8% j	86 20.1% n	7 7.5%
None	35 6.8%	19 10.4% c	11 6.4%	6 3.3%	12 10.7% fg	10 8.3% fg	1 .8%	6 3.0%	5 6.0% f	7 8.9% fg	19 7.3%	7 5.4%	10 7.1%	29 6.8%	6 6.6%
Average number of mentions	3.5	3.5	3.2	3.7	3.5	3.8 fg	3.1	3.2	3.2	3.7	2.8	3.6 j	4.5 jk	3.5	3.0



Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Temporary agency workers
Base: All who recruit temporary agency workers

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total	88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total	85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
Accounting and financial services	27 32.0%	16 43.3%	3 15.7%	9 28.1%	7 34.3%	11 48.4%	6 29.0%	9 29.2%	3 29.5%	1 8.3%	3 13.4%	8 28.6%	16 47.2%	24 34.6%	3 19.7%
Construction	11 12.4%	5 13.1%	4 22.3%	2 6.2%	2 9.6%	5 22.4%	2 9.0%	3 9.7%	1 11.1%	1 6.4%	3 13.4%	3 10.5%	5 13.4%	9 12.4%	2 12.6%
Drivers	11 12.4%	5 13.3%	1 5.3%	5 15.3%	3 14.2%	5 22.9%	3 13.8%	3 9.2%	-		3 12.5%	3 10.8%	5 13.6%	11 15.0%	-
Education	9 10.1%	4 10.6%	1 6.7%	4 11.4%	2 9.7%	2 8.5%	3 14.1%	4 13.1%	1 11.4%	1 6.1%	-	5 17.1%	4 11.0%	9 12.2%	-
Engineering & technical	12 13.8%	8 21.6%	1 5.2%	3 9.7%	2 9.9%	6 27.0%	2 9.7%	2 6.4%	-	2 15.2%	1 4.2%	5 18.0%	6 16.7%	11 15.4%	1 6.2%
Executive recruitment / interim management	4 4.4%	2 5.4%	1 5.2%	1 2.7%	1 5.0%	3 12.6%	-	-	-		1 4.3%	1 3.2%	2 5.4%	3 4.0%	1 6.2%
Health & social care	9 11.0%	2 5.4%	4 22.0%	4 11.3%	1 5.4%	3 13.5%	2 9.3%	2 6.2%	-	3 26.2%	2 8.4%	5 17.3%	3 7.5%	6 8.1%	4 24.6%
Hospitality	9 10.7%	6 16.7%	2 11.1%	1 3.5%	2 10.2%	1 4.5%	2 9.3%	4 12.9%	2 20.0%	2 16.3%	3 13.3%	2 7.2%	4 11.8%	7 10.0%	2 14.0%
Industrial	12 13.7%	7 18.3%	2 10.7%	3 10.1%	3 14.4%	5 22.8%	4 19.3%	4 12.8%	-	-	3 12.5%	4 14.7%	5 13.7%	11 15.0%	1 7.6%
Legal & HR	12 13.8%	7 19.0%	2 10.4%	3 9.6%	3 14.7%	7 31.0%	-	1 3.4%	1 10.1%	1 8.3%	1 4.5%	4 14.4%	7 19.4%	9 12.5%	3 19.7%
Life sciences	3 3.5%	2 5.7%	1 5.4%	-	-	1 4.5%	1 4.7%	1 3.1%	-	1 8.3%	1 4.2%	2 7.3%	-	3 4.3%	-
Marketing, media & creative	11 13.5%	8 21.6% c	3 15.7%	1 3.1%	3 15.0%	8 35.4%	1 4.5%	1 3.0%	-	-	1 4.5%	5 16.8%	6 16.8%	10 13.8%	2 12.5%
Office professionals	35 40.8%	15 43.1%	5 26.5%	15 46.1%	5 24.1%	12 57.1%	9 43.8%	12 38.7%	3 28.6%	6 43.2%	2 8.9%	11 38.6%	22 63.7%	30 42.4%	5 33.0%



Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Temporary agency workers
Base: All who recruit temporary agency workers

			WAVE				REG	ION				SIZE		SECTO	DR .
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total	88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total	85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
Sales & retail	16 18.4%	8 21.2%	2 10.4%	6 19.6%	4 20.3%	8 35.8%	2 9.5%	4 12.8%	2 19.3%	-	3 13.6%	6 20.9%	7 19.5%	13 18.1%	3 19.7%
Technology	9 10.3%	7 18.7%	1 5.2%	1 3.5%	2 9.9%	6 27.3%	1 4.6%	1 3.0%	-	-	2 8.8%	3 10.5%	4 11.2%	8 11.2%	1 6.2%
None	12 14.6%	6 16.1%	2 11.0%	5 15.0%	6 30.5%	3 12.6%	-	2 6.3%	2 18.8%	2 14.3%	7 30.1%	3 9.9%	3 8.3%	10 13.5%	3 19.9%
Average number of mentions	2.6	3.3	2.0	2.1	2.8	4.3	1.8	1.7	1.6	1.6	1.8	2.6	3.0	2.6	2.3



Q9_SUM. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

SUMMARY TABLE

Base: All who recruit permanent members of staff in any job function

	Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	No response	Mean
Three months	485 100.0%	- -	-		-	- -	- -	- -	-		485 100.0%	-
Four to twelve months	485 100.0%	- -	-	-	-	-	-	-		-	485 100.0%	-



Q9_1. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

Three months

Base: All who recruit permanent members of staff in any job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		486	161	160	165	100	120	117	193	76	73	232	123	131	399	87
Weighted Total		485 100.0%	161 100.0%	159 100.0%	165 100.0%	97 100.0%	115 100.0%	119 100.0%	202 100.0%	83 100.0%	72 100.0%	234 100.0%	123 100.0%	129 100.0%	398 100.0%	87 100.0%
Increase greatly	(5)	-	-	-	-	- -	-	-	-	-		-	-	-		-
Increase slightly	(4)		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Decrease slightly	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Decrease greatly	(1)	-	-		-	- -	-		-	-	-	-	-	-	-	-
Don't know		-	-	-	-	- -	-	-	-	-	-	- -	-	-	-	-
NETS																
Net: Increase		-	-	-	-	- -	-	-	-	-	-	- -	-	-	-	-
Net: Decrease		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
No response		485 100.0%	161 100.0%	159 100.0%	165 100.0%	97 100.0%	115 100.0%	119 100.0%	202 100.0%	83 100.0%	72 100.0%	234 100.0%	123 100.0%	129 100.0%	398 100.0%	87 100.0%
Mean score		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-



Q9_2. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

Four to twelve months

Base: All who recruit permanent members of staff in any job function

				WAVE				REG	ION	-			SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		486	161	160	165	100	120	117	193	76	73	232	123	131	399	87
Weighted Total		485 100.0%	161 100.0%	159 100.0%	165 100.0%	97 100.0%	115 100.0%	119 100.0%	202 100.0%	83 100.0%	72 100.0%	234 100.0%	123 100.0%	129 100.0%	398 100.0%	87 100.0%
Increase greatly	(5)	-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
Increase slightly	(4)	-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
Stay the same	(3)	-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
Decrease slightly	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
NETS																
Net: Increase		-	-	-	-	-	-	-	-	-	-	- -	-	-		-
Net: Decrease		-	-	-	-		-	-	- -	-	-	- -	-	-	-	-
Net: Increase + Stay the same		-	-	-	-		-	-	-	-	-	- -	-	-	-	-
No response		485 100.0%	161 100.0%	159 100.0%	165 100.0%	97 100.0%	115 100.0%	119 100.0%	202 100.0%	83 100.0%	72 100.0%	234 100.0%	123 100.0%	129 100.0%	398 100.0%	87 100.0%
Mean score		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-



Q10_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

	Total	Increase greath:	Increase elightly	Stay the same	Decrease slightly	Dogrado gradi:	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay	Moon
	Total	Increase greatly	Increase slightly	,	Decrease slightly	Decrease greatly	Don't know	ivet: increase	inet: Decrease	the same	Mean
Accounting and financial services	204	-	27	167	5	2	3	27	7	194	3.1
	100.0%	-	13.1%	81.9%	2.6%	1.0%	1.5%	13.1%	3.6%	94.9%	
Construction	57	1	10	40	3	1	1	11	4	52	3.1
	100.0%	1.7%	18.0%	70.9%	5.7%	2.0%	1.7%	19.7%	7.7%	90.6%	
Drivers	109	-	23	83	1	3	-	23	4	105	3.1
	100.0%	-	20.7%	75.7%	.9%	2.8%	-	20.7%	3.6%	96.4%	
Education	61	-	10	44	3	-	4	10	3	54	3.1
	100.0%	-	16.2%	72.7%	4.8%	-	6.2%	16.2%	4.8%	88.9%	
Engineering & technical	125	3	26	86	1	3	6	29	4	115	3.2
	100.0%	2.4%	21.2%	68.7%	.8%	2.4%	4.5%	23.6%	3.2%	92.3%	
Executive recruitment / interim	94	3	6	79	1	2	3	9	3	88	3.1
management	100.0%	3.2%	6.6%	83.8%	1.2%	2.0%	3.2%	9.8%	3.2%	93.6%	
Health & social care	98	4	31	53	3	-	7	34	3	88	3.4
	100.0%	3.8%	31.4%	54.8%	2.9%	-	7.1%	35.2%	2.9%	90.0%	
Hospitality	71	1	9	56	5	1	-	10	6	65	3.1
	100.0%	1.2%	12.4%	78.4%	6.6%	1.4%	-	13.6%	8.0%	92.0%	
Industrial	54	1	11	41	1	-	-	12	1	53	3.2
	100.0%	2.2%	20.2%	75.9%	1.7%	-	-	22.4%	1.7%	98.3%	
Legal & HR	134	2	18	104	4	2	3	20	6	125	3.1
	100.0%	1.4%	13.8%	77.8%	3.2%	1.5%	2.2%	15.2%	4.8%	93.0%	
Life sciences	18	2	2	13	1	-	-	4	1	17	3.3
	100.0%	10.8%	12.2%	70.9%	6.1%	-	-	23.0%	6.1%	93.9%	
Marketing, media & creative	125	1	18	97	2	1	6	19	3	116	3.1
	100.0%	.8%	14.2%	77.8%	1.8%	.8%	4.7%	14.9%	2.6%	92.7%	
Office professionals	274	3	36	216	5	3	11	39	8	255	3.1
	100.0%	1.1%	13.0%	79.1%	1.9%	1.0%	3.9%	14.1%	3.0%	93.2%	
Sales & retail	159	4	28	111	5	2	8	32	7	143	3.2
	100.0%	2.4%	17.8%	70.3%	3.3%	1.2%	5.1%	20.2%	4.5%	90.5%	
Technology	93	3	11	70	3	1	5	14	4	84	3.1
	100.0%	3.1%	12.1%	75.2%	3.4%	1.0%	5.1%	15.2%	4.5%	90.4%	
Average (response based including	1675	27	266	1261	44	21	55	293	65	1554	3.1
bases)	100.0%	1.6%	15.9%	75.3%	2.6%	1.2%	3.3%	17.5%	3.9%	92.8%	



Q10_SUM. Average across all sectors (response based)

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		1674	571	508	595	354	454	362	605	243	261	648	442	584	1407	267
Weighted Total		1675 100.0%	569 100.0%	501 100.0%	605 100.0%	338 100.0%	436 100.0%	367 100.0%	636 100.0%	268 100.0%	265 100.0%	656 100.0%	440 100.0%	579 100.0%	1412 100.0%	263 100.0%
Increase greatly	(5)	27 1.6%	5 .9%	3 .6%	19 3.2% ab	3 .9%	15 3.5% dfgh	4 1.1%	5 .8%	1 .4%	3 1.3%	6 .9%	17 3.9% jl	4 .7%	21 1.5%	7 2.5%
Increase slightly	(4)	266 15.9%	72 12.7%	102 20.4% ac	91 15.1%	70 20.6% efi	64 14.7% i	48 13.1%	107 16.8% i	59 22.0% efi	25 9.4%	71 10.8%	84 19.1% j	111 19.1% j	200 14.2%	65 24.8% m
Stay same	(3)	1261 75.3%	454 79.7% bc	363 72.4%	445 73.5%	252 74.7% h	325 74.6% h	287 78.2% h	463 72.8% h	176 65.5%	221 83.3% degh	547 83.4% kl	302 68.7%	412 71.2%	1076 76.2% n	185 70.5%
Decrease slightly	(2)	44 2.6%	13 2.3%	15 2.9%	17 2.7%	4 1.1%	11 2.6%	5 1.3%	23 3.6% df	18 6.7% defgi	6 2.4%	8 1.2%	16 3.6% j	21 3.6% j	42 3.0% n	2 .7%
Decrease greatly	(1)	21 1.2%	8 1.4% b	-	13 2.2% b	6 1.9% fi	6 1.3%	1 .3%	9 1.4%	8 2.9% fi	-	8 1.2%	1 .2%	12 2.1% k	21 1.5% n	
Don't know		55 3.3%	17 3.0%	19 3.7%	20 3.2%	3 .8%	14 3.3% d	22 6.1% dh	29 4.6% d	7 2.5%	9 3.6% d	17 2.6%	19 4.4%	19 3.3%	52 3.7%	4 1.5%
NETS																
Net: Increase		293 17.5%	77 13.6%	105 21.0% a	111 18.3% a	73 21.5% fi	80 18.2% i	52 14.2%	112 17.7% i	60 22.5% fi	28 10.7%	77 11.7%	101 23.1% j	115 19.8% j	221 15.7%	72 27.3% m
Net: Decrease		65 3.9%	21 3.7%	15 2.9%	30 4.9%	10 3.0%	17 3.9% f	6 1.6%	32 5.0% f	26 9.6% defgi	6 2.4%	15 2.4%	17 3.8%	33 5.7% j	63 4.5% n	.7%
Net: Increase + Stay the same		1554 92.8%	531 93.3%	468 93.4%	555 91.8%	325 96.2% efgh	405 92.8% h	339 92.4%	575 90.5%	236 87.9%	249 94.0% h	624 95.0% kl	404 91.8%	527 91.0%	1297 91.9%	257 97.8% m
Mean score		3.1	3.1	3.2 a	3.1	3.2	3.2	3.1	3.1	3.1	3.1	3.1	3.2 jl	3.1	3.1	3.3 m



Q10_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Accounting and financial services
Base: All who recruit permanent members of staff in each job function

				WAVE				REGI		_			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		205	68	64	73	44	60	48	77	29	24	79	52	74	172	33
Weighted Total		204 100.0%	69 100.0%	62 100.0%	73 100.0%	43 100.0%	57 100.0%	49 100.0%	81 100.0%	32 100.0%	24 100.0%	80 100.0%	51 100.0%	73 100.0%	171 100.0%	33 100.0%
Increase greatly	(5)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Increase slightly	(4)	27 13.1%	9 12.5%	9 14.3%	9 12.6%	5 11.0%	9 16.6%	6 12.2%	12 15.5%	7 20.5%	-	9 11.9%	6 11.8%	11 15.2%	18 10.8%	8 24.5% m
Stay same	(3)	167 81.9%	58 84.5%	50 80.8%	58 80.2%	37 84.8%	46 81.7%	41 83.5%	63 77.7%	22 68.8%	22 91.2%	69 86.7%	42 81.9%	56 76.5%	142 83.1%	25 75.5%
Decrease slightly	(2)	5 2.6%	2 3.0%	1 1.8%	2 2.9%	- -	1 1.7%	1 2.0%	3 4.1%	2 7.1%	1 4.6%	-	2 4.4%	3 4.2%	5 3.1%	-
Decrease greatly	(1)	2 1.0%	-	-	2 2.8%	1 2.1%	-	-	1 1.4%	1 3.6%	-	-	-	2 2.8%	2 1.2%	-
Don't know		3 1.5%	-	2 3.1%	1 1.5%	1 2.1%	-	1 2.2%	1 1.3%	-	1 4.2%	1 1.4%	1 1.9%	1 1.3%	3 1.8%	-
NETS																
Net: Increase		27 13.1%	9 12.5%	9 14.3%	9 12.6%	5 11.0%	9 16.6%	6 12.2%	12 15.5%	7 20.5%	-	9 11.9%	6 11.8%	11 15.2%	18 10.8%	8 24.5% m
Net: Decrease		7 3.6%	2 3.0%	1 1.8%	4 5.7%	1 2.1%	1 1.7%	1 2.0%	4 5.5%	3 10.7%	1 4.6%	-	2 4.4%	5 7.0% j	7 4.3%	-
Net: Increase + Stay the same		194 94.9%	67 97.0%	59 95.1%	68 92.8%	41 95.7%	56 98.3%	47 95.7%	75 93.2%	29 89.3%	22 91.2%	79 98.6% I	48 93.7%	67 91.7%	160 93.9%	33 100.0%
Mean score		3.1	3.1	3.1	3.0	3.1	3.1	3.1	3.1	3.1	3.0	3.1	3.1	3.1	3.1	3.2 m



Q10_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Construction

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		TOtal	*a	*b	*c	*d	*e	*f	*g	*h	*i	0-49 j	*k	*I	m m	*n
Unweighted Total		60	25	21	14	13	18	17	23	6	6	41	7	12	51	9
													·			
Weighted Total		57	24	20	13	12	17	16	22	7	6	39	7	12	49	8
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Increase greatly	(5)	1	-	1	-	1	-	-	-	-	-	1	-	-	1	-
		1.7%	-	4.7%	-	7.8%	-	-	-	-	-	2.4%	-	-	1.9%	-
Increase slightly	(4)	10	5	4	2	6	2	2	2	-	1	7	2	2	8	2
		18.0%	19.7%	18.6%	14.1%	46.8%	10.8%	12.5%	8.8%	-	14.4%	17.3%	27.8%	15.0%	17.2%	23.3%
Stay same	(3)	40	18	12	10	5	14	14	17	3	5	31	3	7	34	6
		70.9%	76.2%	60.5%	77.1%	37.8%	83.5%	87.5%	75.6%	47.1%	85.6%	80.3%	41.5%	56.8%	69.9%	76.7%
Decrease slightly	(2)	3	-	3	-	1	-	-	2	2	-	_	2	1	3	-
		5.7%	-	16.1%	-	7.6%	-	-	10.5%	35.4%	-	-	30.7%	10.1%	6.6%	-
Decrease greatly	(1)	1	_	_	1	_	-	-	1	1	-	_	-	1	1	_
,	()	2.0%	-	-	8.7%	-	-	-	5.2%	17.5%	-	-	-	9.8%	2.4%	-
Don't know		1	1	_	_	_	1	_	_	_	_	_	_	1	1	_
		1.7%	4.1%	-	-	-	5.7%	-	-	-	-	-	-	8.3%	2.0%	-
NETS																
Net: Increase		11 19.7%	5 19.7%	5 23.3%	2 14.1%	7 54.6%	2 10.8%	2 12.5%	2 8.8%	-	1 14.4%	8 19.7%	2 27.8%	2 15.0%	9 19.1%	2 23.3%
		19.7%	19.7%	23.3%	14.1%	54.6%	10.8%	12.5%	8.8%	-	14.4%	19.7%	21.8%	15.0%	19.1%	23.3%
Net: Decrease		4	-	3	1	1	-	-	3	3	-	-	2	2	4	-
		7.7%	-	16.1%	8.7%	7.6%	-	-	15.7%	52.9%	-	-	30.7%	19.9%	9.0%	-
Net: Increase + Stay the same		52	23	17	12	11	16	16	19	3	6	39	5	8	43	8
		90.6%	95.9%	83.9%	91.3%	92.4%	94.3%	100.0%	84.3%	47.1%	100.0%	100.0%	69.3%	71.9%	89.0%	100.0%
Mean score		3.1	3.2	3.1	3.0	3.5	3.1	3.1	2.9	2.3	3.1	3.2	3.0	2.8	3.1	3.2



Q10_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Drivers

Base: All who recruit permanent members of staff in each job function

	Г			WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	T		а	b	С	*d	*e	*f	g	*h	*i	j	*k	1	m	*n
Unweighted Total		110	34	32	44	22	26	29	46	17	16	47	23	40	88	22
Weighted Total		109 100.0%	34 100.0%	32 100.0%	44 100.0%	21 100.0%	25 100.0%	30 100.0%	48 100.0%	18 100.0%	16 100.0%	47 100.0%	22 100.0%	40 100.0%	88 100.0%	21 100.0%
Increase greatly	(5)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Increase slightly	(4)	23 20.7%	10 28.7%	4 12.5%	9 20.5%	7 32.2%	3 12.2%	7 25.1%	11 22.5%	3 18.1%	2 13.4%	7 15.6%	5 22.7%	10 25.6%	17 19.1%	6 27.5%
Stay same	(3)	83 75.7%	23 68.4%	28 87.5%	32 72.6%	13 63.4%	21 84.0%	22 74.9%	35 73.2%	13 70.4%	14 86.6%	39 82.3%	17 77.3%	27 66.8%	68 76.4%	15 72.5%
Decrease slightly	(2)	1 .9%	-	-	1 2.2%	- -	1 3.9%	-	-	-	-	-	-	1 2.4%	1 1.1%	-
Decrease greatly	(1)	3 2.8%	1 2.9%	-	2 4.7%	1 4.4%	-	-	2 4.4%	2 11.5%	-	1 2.0%	-	2 5.2%	3 3.4%	-
Don't know		-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		23 20.7%	10 28.7%	4 12.5%	9 20.5%	7 32.2%	3 12.2%	7 25.1%	11 22.5%	3 18.1%	2 13.4%	7 15.6%	5 22.7%	10 25.6%	17 19.1%	6 27.5%
Net: Decrease		4 3.6%	1 2.9%		3 6.9%	1 4.4%	1 3.9%		2 4.4%	2 11.5%	-	1 2.0%	-	3 7.6%	4 4.5%	-
Net: Increase + Stay the same		105 96.4%	33 97.1%	32 100.0%	41 93.1%	20 95.6%	24 96.1%	30 100.0%	46 95.6%	16 88.5%	16 100.0%	46 98.0%	22 100.0%	37 92.4%	84 95.5%	21 100.0%
Mean score		3.1	3.2	3.1	3.1	3.2	3.1	3.3	3.1	3.0	3.1	3.1	3.2	3.1	3.1	3.3



Q10_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Education

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		62	24	13	25	13	17	16	26	10	6	20	22	20	57	5
Weighted Total		61 100.0%	24 100.0%	12 100.0%	24 100.0%	12 100.0%	16 100.0%	16 100.0%	27 100.0%	11 100.0%	6 100.0%	19 100.0%	22 100.0%	19 100.0%	56 100.0%	5 100.0%
Increase greatly	(5)	-	-	- -	-		-	-	-		-		-	-		-
Increase slightly	(4)	10 16.2%	3 11.8%	3 24.7%	4 16.3%	2 15.1%	1 6.0%	2 11.5%	5 19.6%	3 32.2%	2 31.2%	2 9.2%	4 18.0%	4 21.2%	10 17.5%	-
Stay same	(3)	44 72.7%	17 72.5%	8 67.6%	18 75.6%	10 84.9%	13 81.9%	10 59.2%	17 62.6%	7 67.8%	4 68.8%	16 80.9%	14 64.6%	14 73.9%	40 70.5%	5 100.0%
Decrease slightly	(2)	3 4.8%	1 4.0%	1 7.7%	1 4.2%	-	1 6.1%	2 12.1%	2 7.3%	-	-	1 5.0%	2 8.9%	-	3 5.2%	-
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		4 6.2%	3 11.7%	-	1 3.9%	- -	1 6.0%	3 17.3%	3 10.5%	-	-	1 4.9%	2 8.5%	1 5.0%	4 6.7%	-
NETS																
Net: Increase		10 16.2%	3 11.8%	3 24.7%	4 16.3%	2 15.1%	1 6.0%	2 11.5%	5 19.6%	3 32.2%	2 31.2%	2 9.2%	4 18.0%	4 21.2%	10 17.5%	-
Net: Decrease		3 4.8%	1 4.0%	1 7.7%	1 4.2%	- -	1 6.1%	2 12.1%	2 7.3%	-	-	1 5.0%	2 8.9%	-	3 5.2%	-
Net: Increase + Stay the same		54 88.9%	20 84.2%	12 92.3%	22 91.9%	12 100.0%	14 87.9%	11 70.7%	22 82.2%	11 100.0%	6 100.0%	17 90.1%	18 82.6%	18 95.0%	49 88.0%	5 100.0%
Mean score		3.1	3.1	3.2	3.1	3.2	3.0	3.0	3.1	3.3	3.3	3.0	3.1	3.2	3.1	3.0



Q10_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Engineering & technical

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	*f	g	*h	*i	j '	k	I	m	*n
Unweighted Total		127	52	37	38	26	34	23	38	15	29	50	34	43	100	27
Weighted Total		125 100.0%	52 100.0%	35 100.0%	38 100.0%	25 100.0%	32 100.0%	23 100.0%	40 100.0%	16 100.0%	29 100.0%	49 100.0%	33 100.0%	43 100.0%	99 100.0%	26 100.0%
Increase greatly	(5)	3 2.4%	-	1 2.7%	2 5.4%	1 4.3%	1 2.9%	1 4.4%	1 2.6%	-	-	1 2.1%	2 6.0%	-	2 2.0%	1 4.1%
Increase slightly	(4)	26 21.2%	4 7.8%	13 35.8% a	10 25.7% a	8 31.2%	7 20.4%	2 9.3%	6 14.1%	3 20.8%	7 23.2%	9 18.3%	9 28.0%	8 19.1%	20 19.9%	7 26.0%
Stay same	(3)	86 68.7%	44 84.8% bc	18 50.9%	24 63.5%	15 60.8%	20 62.0%	18 78.3%	30 75.7%	12 72.2%	21 73.4%	38 77.6% k	18 54.8%	30 69.6%	69 69.4%	17 66.3%
Decrease slightly	(2)	1 .8%	-	1 2.7%	-	-	1 2.9%	-	-	-	-	-	-	1 2.2%	-	1 3.6%
Decrease greatly	(1)	3 2.4%	1 1.9%	-	2 5.4%	1 3.7%	1 3.1%	-	1 2.9%	1 7.0%	-	1 2.0%	-	2 4.8%	3 3.1%	-
Don't know		6 4.5%	3 5.5%	3 8.0%	-	-	3 8.7%	2 8.0%	2 4.7%	-	1 3.4%	-	4 11.3% j	2 4.4%	6 5.7%	-
NETS																
Net: Increase		29 23.6%	4 7.8%	14 38.5% a	12 31.1% a	9 35.4%	7 23.3%	3 13.7%	7 16.7%	3 20.8%	7 23.2%	10 20.4%	11 33.9%	8 19.1%	22 21.9%	8 30.1%
Net: Decrease		4 3.2%	1 1.9%	1 2.7%	2 5.4%	1 3.7%	2 6.0%	-	1 2.9%	1 7.0%	-	1 2.0%	-	3 6.9%	3 3.1%	1 3.6%
Net: Increase + Stay the same		115 92.3%	48 92.6%	31 89.3%	36 94.6%	24 96.3%	27 85.3%	21 92.0%	37 92.4%	15 93.0%	28 96.6%	48 98.0%	30 88.7%	38 88.7%	91 91.3%	25 96.4%
Mean score		3.2	3.0	3.4 a	3.3	3.3	3.2	3.2	3.1	3.1	3.2	3.2	3.4 I	3.1	3.2	3.3



Q10_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Executive recruitment / interim managementBase: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		95	31	25	39	20	27	21	33	12	15	29	20	46	81	14
Weighted Total		94 100.0%	30 100.0%	25 100.0%	39 100.0%	19 100.0%	26 100.0%	21 100.0%	34 100.0%	13 100.0%	15 100.0%	29 100.0%	21 100.0%	45 100.0%	81 100.0%	13 100.0%
Increase greatly	(5)	3 3.2%	-	-	3 7.7%	-	2 7.4%	1 5.2%	1 3.2%	-	-	-	3 14.7%	-	3 3.7%	-
Increase slightly	(4)	6 6.6%	- -	3 13.2%	3 7.5%	1 5.1%	2 7.0%	1 5.0%	3 9.9%	2 17.5%		1 4.1%	1 4.4%	4 9.2%	4 5.4%	2 13.9%
Stay same	(3)	79 83.8%	30 96.8% c	20 82.8%	29 74.3%	17 90.1%	22 81.9%	17 80.0%	27 77.6%	10 73.9%	14 93.4%	24 85.4%	16 76.2%	39 86.3%	67 83.4%	12 86.1%
Decrease slightly	(2)	1 1.2%	-	-	1 2.9%	- -	-	-	1 3.4%	1 8.6%	-	-	-	1 2.6%	1 1.4%	
Decrease greatly	(1)	2 2.0%	1 3.2%	-	1 2.3%	1 4.8%	1 3.7%	-	-	-	-	1 3.4%	-	1 2.0%	2 2.3%	-
Don't know		3 3.2%	- -	1 4.0%	2 5.2%		-	2 9.8%	2 5.9%	-	1 6.6%	2 7.1%	1 4.8%	-	3 3.7%	-
NETS																
Net: Increase		9 9.8%	-	3 13.2%	6 15.3% a	1 5.1%	4 14.4%	2 10.2%	4 13.1%	2 17.5%	-	1 4.1%	4 19.1%	4 9.2%	7 9.1%	2 13.9%
Net: Decrease		3 3.2%	1 3.2%	-	2 5.2%	1 4.8%	1 3.7%	-	1 3.4%	1 8.6%	-	1 3.4%	-	2 4.6%	3 3.7%	-
Net: Increase + Stay the same		88 93.6%	30 96.8%	24 96.0%	35 89.6%	18 95.2%	25 96.3%	19 90.2%	31 90.7%	12 91.4%	14 93.4%	26 89.5%	20 95.2%	43 95.4%	75 92.5%	13 100.0%
Mean score		3.1	2.9	3.1	3.2	3.0	3.1	3.2	3.1	3.1	3.0	3.0	3.4	3.0	3.1	3.1



Q10_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Health & social care

Base: All who recruit permanent members of staff in each job function

				WAVE				REG		_			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	b	С	*d	е	*f	g	*h	*i	j	k	I	m	*n
Unweighted Total		98	23	36	39	14	31	21	39	18	14	31	35	32	84	14
Weighted Total		98 100.0%	22 100.0%	36 100.0%	39 100.0%	13 100.0%	29 100.0%	21 100.0%	41 100.0%	20 100.0%	14 100.0%	31 100.0%	35 100.0%	32 100.0%	84 100.0%	14 100.0%
Increase greatly	(5)	4 3.8%	1 4.2%	1 2.9%	2 4.4%	1 7.7%	1 3.2%	1 4.4%	1 2.3%	-	1 5.9%	1 3.0%	3 7.9%	-	2 2.2%	2 13.5%
Increase slightly	(4)	31 31.4%	4 17.0%	16 46.0%	10 26.4%	6 43.2%	10 35.5%	6 27.0%	12 30.6%	7 34.4%	2 14.0%	6 19.4%	16 44.7% j	9 28.4%	24 29.2%	6 45.0%
Stay same	(3)	53 54.8%	14 61.9%	15 42.5%	24 61.9%	7 49.2%	15 51.7%	12 55.2%	21 52.3%	10 49.2%	10 74.2%	23 74.6% k	13 38.4%	17 53.8%	49 57.9%	5 35.6%
Decrease slightly	(2)	3 2.9%	1 4.2%	2 5.3%	-	- -	2 6.4%	1 4.4%	1 2.3%	-	-	-	1 2.8%	2 5.8%	3 3.4%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		7 7.1%	3 12.8%	1 3.3%	3 7.3%	-	1 3.3%	2 8.9%	5 12.6%	3 16.4%	1 5.9%	1 3.1%	2 6.1%	4 12.0%	6 7.3%	1 5.9%
NETS																
Net: Increase		34 35.2%	5 21.1%	17 48.9%	12 30.9%	7 50.8%	11 38.6%	7 31.4%	13 32.8%	7 34.4%	3 19.9%	7 22.4%	18 52.7% jl	9 28.4%	26 31.4%	8 58.5%
Net: Decrease		3 2.9%	1 4.2%	2 5.3%	-	- -	2 6.4%	1 4.4%	1 2.3%	-	-	-	1 2.8%	2 5.8%	3 3.4%	
Net: Increase + Stay the same		88 90.0%	19 83.0%	33 91.4%	36 92.7%	13 100.0%	27 90.3%	18 86.6%	35 85.1%	17 83.6%	13 94.1%	30 96.9%	32 91.1%	26 82.2%	75 89.4%	13 94.1%
Mean score		3.4	3.2	3.5	3.4	3.6	3.4	3.3	3.4	3.4	3.3	3.3	3.6 j	3.3	3.3	3.8



Q10_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

HospitalityBase: All who recruit permanent members of staff in each job function

	ſ			WAVE				REG	ION	-			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	-		*a	*b	*c	*d	*e	*f	*g	*h	*i	j	*k	*1	m	*n
Unweighted Total		71	21	23	27	19	14	10	22	12	16	33	21	17	61	10
Weighted Total		71 100.0%	21 100.0%	22 100.0%	28 100.0%	18 100.0%	13 100.0%	11 100.0%	24 100.0%	13 100.0%	16 100.0%	34 100.0%	21 100.0%	17 100.0%	61 100.0%	10 100.0%
Increase greatly	(5)	1 1.2%	-	- -	1 2.9%	- -	-	-	-	-	1 5.1%	-	1 4.0%		-	1 8.2%
Increase slightly	(4)	9 12.4%	2 9.6%	5 21.8%	2 7.1%	1 5.8%	5 35.0%	1 8.7%	3 13.4%	2 17.1%		3 8.1%	3 14.6%	3 18.4%	7 11.5%	2 18.2%
Stay same	(3)	56 78.4%	17 81.1%	16 74.1%	22 79.9%	15 83.7%	8 58.2%	9 81.8%	19 78.4%	10 75.6%	14 89.1%	28 83.6%	15 72.0%	13 75.9%	48 79.2%	7 73.6%
Decrease slightly	(2)	5 6.6%	2 9.3%	1 4.2%	2 6.5%	2 10.6%	1 6.8%	-	1 4.0%	1 7.2%	1 5.8%	3 8.3%	1 4.5%	1 5.7%	5 7.7%	-
Decrease greatly	(1)	1 1.4%	-	-	1 3.6%	-	-	1 9.6%	1 4.2%	-	-	-	1 4.9%	-	1 1.7%	
Don't know		-	-	-	-	- -	-	-	-	-	-	-	-		-	-
NETS																
Net: Increase		10 13.6%	2 9.6%	5 21.8%	3 10.1%	1 5.8%	5 35.0%	1 8.7%	3 13.4%	2 17.1%	1 5.1%	3 8.1%	4 18.6%	3 18.4%	7 11.5%	3 26.4%
Net: Decrease		6 8.0%	2 9.3%	1 4.2%	3 10.1%	2 10.6%	1 6.8%	1 9.6%	2 8.3%	1 7.2%	1 5.8%	3 8.3%	2 9.4%	1 5.7%	6 9.3%	-
Net: Increase + Stay the same		65 92.0%	19 90.7%	21 95.8%	25 89.9%	16 89.4%	12 93.2%	10 90.4%	22 91.7%	12 92.8%	15 94.2%	31 91.7%	19 90.6%	16 94.3%	55 90.7%	10 100.0%
Mean score		3.1	3.0	3.2	3.0	3.0	3.3	2.9	3.0	3.1	3.0	3.0	3.1	3.1	3.0	3.3



Q10_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Industrial

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECTO	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total	53	22	12	19	10	21	10	14	4	8	26	10	17	44	9
Weighted Total	54 100.0%	22 100.0%	11 100.0%	21 100.0%	9 100.0%	20 100.0%	11 100.0%	16 100.0%	5 100.0%	9 100.0%	27 100.0%	10 100.0%	17 100.0%	46 100.0%	9 100.0%
Increase greatly (5)	1 2.2%	-	-	1 5.7%	-	-	-	1 7.5%	1 25.4%	-	-	-	1 6.8%	1 2.6%	-
Increase slightly (4)	11 20.2%	4 17.8%	4 34.5%	3 14.9%	3 30.3%	5 24.4%	1 8.2%	2 13.3%	1 25.3%	1 12.4%	1 3.3%	5 51.1%	5 29.7%	9 19.8%	2 22.2%
Stay same (3)	41 75.9%	18 82.2%	7 65.5%	15 74.8%	7 69.7%	14 71.0%	10 91.8%	12 79.2%	2 49.3%	8 87.6%	25 93.2%	5 48.9%	11 63.5%	34 75.5%	7 77.8%
Decrease slightly (2)	1 1.7%	-	-	1 4.5%	- -	1 4.6%	-	- -	-	-	1 3.4%	-	-	1 2.0%	-
Decrease greatly (1)	-	-	-	-	- -	-	-	- -	-	-	-	-	-	-	-
Don't know	-	-	-	-	- -	-	-	- -	-	-	-	-	-	-	-
NETS															
Net: Increase	12 22.4%	4 17.8%	4 34.5%	4 20.7%	3 30.3%	5 24.4%	1 8.2%	3 20.8%	2 50.7%	1 12.4%	1 3.3%	5 51.1%	6 36.5%	10 22.4%	2 22.2%
Net: Decrease	1 1.7%	-		1 4.5%	- -	1 4.6%		-	-	-	1 3.4%	-	-	1 2.0%	-
Net: Increase + Stay the same	53 98.3%	22 100.0%	11 100.0%	20 95.5%	9 100.0%	19 95.4%	11 100.0%	16 100.0%	5 100.0%	9 100.0%	26 96.6%	10 100.0%	17 100.0%	45 98.0%	9 100.0%
Mean score	3.2	3.2	3.3	3.2	3.3	3.2	3.1	3.3	3.8	3.1	3.0	3.5	3.4	3.2	3.2



Q10_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Legal & HR

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	a a	b	C	d	е	*f	g	*h	*i	*j	k	I	m	*n
Unweighted Total	133	49	41	43	34	35	26	45	19	19	29	40	64	110	23
Weighted Total	134	49	40	45	33	34	25	47	21	20	30	41	64	111	23
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Increase greatly (5	5) 2 1.4%		-	2 4.3%		2 5.7%	-	-	-	-	- -	2 4.8%	-	2 1.8%	-
Increase slightly (4	18 13.8%	7 13.8%	6 5 15.5%	5 12.2%	6 17.2%	4 11.3%	2 8.3%	9 19.0%	7 31.8%	-	3 9.7%	7 17.5%	8 13.2%	13 11.8%	5 23.3%
Stay same (3	3) 104 77.8%	41 84.0%	32 5 79.4%	31 69.7%	26 77.2%	26 77.5%	22 87.4%	33 71.3%	11 52.0%	19 94.6%	25 83.5%	30 72.3%	50 78.8%	87 78.1%	18 76.7%
Decrease slightly (2	2) 4 3.2%	1 2.2%	1 5 2.8%	2 4.7%		1 2.8%	-	2 4.9%	2 10.8%	1 5.4%	- -	2 5.4%	2 3.3%	4 3.9%	-
Decrease greatly (**	1.5%		-	2 4.6%	1 2.7%	-	-	1 2.5%	1 5.4%	-	- -	-	2 3.2%	2 1.9%	-
Don't know	3 2.2%	-	1 2.3%	2 4.5%	1 2.8%	1 2.7%	1 4.3%	1 2.3%	-	-	2 6.8%	-	1 1.5%	3 2.7%	-
NETS															
Net: Increase	20 15.2%	7 13.8%	6 5 15.5%	7 16.5%	6 17.2%	6 16.9%	2 8.3%	9 19.0%	7 31.8%	-	3 9.7%	9 22.3%	8 13.2%	15 13.5%	5 23.3%
Net: Decrease	6 4.8%	2.2%	1 2.8%	4 9.3%	1 2.7%	1 2.8%	-	3 7.4%	3 16.2%	1 5.4%	- -	2 5.4%	4 6.6%	6 5.8%	-
Net: Increase + Stay the same	125 93.0%	48 97.8% c	38 5 94.9%	39 86.2%	31 94.4%	32 94.5%	24 95.7%	42 90.3%	18 83.8%	19 94.6%	28 93.2%	39 94.6%	58 92.0%	102 91.6%	23 100.0%
Mean score	3.1	3.1	3.1	3.1	3.1	3.2	3.1	3.1	3.1	2.9	3.1	3.2	3.0	3.1	3.2



Q10_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Life sciences

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		16	5	3	8	2	3	2	5	3	6	7	4	5	16	-
Weighted Total		18 100.0%	5 100.0%	3 100.0%	9 100.0%	2 100.0%	4 100.0%	2 100.0%	5 100.0%	3 100.0%	7 100.0%	8 100.0%	5 100.0%	5 100.0%	18 100.0%	-
Increase greatly	(5)	2 10.8%	-	-	2 20.5%	-	2 51.2%	-	-	-	-	-	2 38.8%	-	2 10.8%	-
Increase slightly	(4)	2 12.2%	-	1 35.4%	1 10.6%	-	-	1 50.0%	2 39.9%	1 34.0%	-	1 12.8%	-	1 23.4%	2 12.2%	-
Stay same	(3)	13 70.9%	4 78.7%	2 64.6%	7 68.9%	2 100.0%	2 48.8%	1 50.0%	3 60.1%	2 66.0%	6 83.9%	7 87.2%	2 39.4%	4 76.6%	13 70.9%	
Decrease slightly	(2)	1 6.1%	1 21.3%	-	-	-	-	-	-	-	1 16.1%	- -	1 21.8%	-	1 6.1%	
Decrease greatly	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	- -	-
Don't know		-	-	-	-	- -	-	-	-	-	-	-	-	-	- -	-
NETS																
Net: Increase		4 23.0%	-	1 35.4%	3 31.1%	- -	2 51.2%	1 50.0%	2 39.9%	1 34.0%	-	1 12.8%	2 38.8%	1 23.4%	4 23.0%	
Net: Decrease		1 6.1%	1 21.3%	- -	-	- -	-	-	-	-	1 16.1%	- -	1 21.8%	-	1 6.1%	-
Net: Increase + Stay the same		17 93.9%	4 78.7%	3 100.0%	9 100.0%	2 100.0%	4 100.0%	2 100.0%	5 100.0%	3 100.0%	6 83.9%	8 100.0%	4 78.2%	5 100.0%	17 93.9%	-
Mean score		3.3	2.8	3.4	3.5	3.0	4.0	3.5	3.4	3.3	2.8	3.1	3.6	3.2	3.3	-



Q10_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Marketing, media & creative
Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	*f	g	*h	*i	j	k	1	m	*n
Unweighted Total		125	41	42	42	24	38	26	42	16	21	47	37	41	105	20
Weighted Total		125 100.0%	42 100.0%	41 100.0%	42 100.0%	23 100.0%	36 100.0%	27 100.0%	45 100.0%	18 100.0%	21 100.0%	48 100.0%	37 100.0%	41 100.0%	106 100.0%	19 100.0%
Increase greatly	(5)	1 .8%	1 2.3%	-	-	-	1 2.7%	-	-	-	-	-	-	1 2.4%	1 .9%	-
Increase slightly	(4)	18 14.2%	5 11.3%	5 12.1%	8 19.0%	8 33.6%	3 7.9%	2 7.3%	5 12.1%	3 19.2%	2 8.6%	4 7.9%	4 11.0%	10 24.5% j	12 11.1%	6 31.2%
Stay same	(3)	97 77.8%	32 77.2%	34 82.8%	31 73.5%	15 66.4%	30 84.0%	21 78.2%	33 74.2%	12 68.1%	19 86.9%	41 85.9% I	29 78.2%	28 67.9%	84 79.4%	13 68.8%
Decrease slightly	(2)	2 1.8%	-	1 2.8%	1 2.7%	- -	-	-	2 5.1%	2 12.7%	-	-	1 3.1%	1 2.8%	2 2.2%	-
Decrease greatly	(1)	1 .8%	1 2.3%	-	-		1 2.7%	-	-	-	-	1 2.0%	-	-	1 .9%	-
Don't know		6 4.7%	3 6.8%	1 2.4%	2 4.8%		1 2.7%	4 14.5%	4 8.7%	-	1 4.6%	2 4.2%	3 7.8%	1 2.4%	6 5.5%	-
NETS																
Net: Increase		19 14.9%	6 13.6%	5 12.1%	8 19.0%	8 33.6%	4 10.6%	2 7.3%	5 12.1%	3 19.2%	2 8.6%	4 7.9%	4 11.0%	11 26.9% j	13 12.0%	6 31.2%
Net: Decrease		3 2.6%	1 2.3%	1 2.8%	1 2.7%	-	1 2.7%	-	2 5.1%	2 12.7%	-	1 2.0%	1 3.1%	1 2.8%	3 3.1%	-
Net: Increase + Stay the same		116 92.7%	38 90.9%	39 94.8%	39 92.5%	23 100.0%	34 94.6%	23 85.5%	39 86.3%	16 87.3%	20 95.4%	45 93.7%	33 89.1%	39 94.8%	97 91.4%	19 100.0%
Mean score		3.1	3.1	3.1	3.2	3.3	3.1	3.1	3.1	3.1	3.1	3.0	3.1	3.3 j	3.1	3.3



Q10_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Office professionals

Base: All who recruit permanent members of staff in each job function

				WAVE				REG					SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		271	93	89	89	59	71	58	102	44	39	105	74	92	231	40
Weighted Total		274 100.0%	92 100.0%	90 100.0%	92 100.0%	57 100.0%	69 100.0%	60 100.0%	108 100.0%	48 100.0%	40 100.0%	109 100.0%	74 100.0%	90 100.0%	233 100.0%	41 100.0%
Increase greatly	(5)	3 1.1%	1 1.1%	-	2 2.1%	-	2 2.8%	-	-	-	1 2.6%	1 .9%	2 2.6%	-	.8%	1 2.5%
Increase slightly	(4)	36 13.0%	10 10.5%	16 18.3%	9 10.3%	9 15.2%	9 13.7%	5 8.3%	16 14.5%	11 22.3% fi	2 4.7%	9 7.9%	12 15.8%	15 16.8%	28 11.9%	8 19.2%
Stay same	(3)	216 79.1%	78 84.0%	66 74.1%	72 79.0%	46 81.5%	52 75.2%	52 86.8% h	85 78.7%	33 68.5%	34 83.2%	95 86.6% I	56 76.0%	65 72.5%	186 80.0%	30 73.8%
Decrease slightly	(2)	5 1.9%	1 1.2%	2 2.3%	2 2.3%	-	2 2.7%	-	2 2.1%	2 4.8%	1 2.7%	-	2 3.0%	3 3.3%	5 2.2%	
Decrease greatly	(1)	3 1.0%	2 2.1%	-	1 1.0%	1 1.6%	1 1.4%	-	1 .9%	1 2.0%	-	2 1.8%	-	1 1.0%	3 1.2%	-
Don't know		11 3.9%	1 1.0%	5 5.3%	5 5.3%	1 1.6%	3 4.1%	3 4.9%	4 3.8%	1 2.3%	3 6.9%	3 2.7%	2 2.6%	6 6.4%	9 3.8%	2 4.4%
NETS																
Net: Increase		39 14.1%	11 11.6%	16 18.3%	11 12.4%	9 15.2%	11 16.5%	5 8.3%	16 14.5%	11 22.3% f	3 7.2%	10 8.9%	14 18.5%	15 16.8%	30 12.8%	9 21.7%
Net: Decrease		8 3.0%	3 3.3%	2 2.3%	3 3.3%	1 1.6%	3 4.1%	-	3 3.0%	3 6.8% f	1 2.7%	2 1.8%	2 3.0%	4 4.3%	8 3.5%	
Net: Increase + Stay the same		255 93.2%	88 95.7%	83 92.4%	84 91.4%	55 96.8%	63 91.8%	57 95.1%	101 93.2%	43 90.9%	37 90.4%	104 95.5%	70 94.4%	81 89.3%	216 92.8%	39 95.6%
Mean score		3.1	3.1	3.2	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.1	3.2	3.1	3.1	3.3



Q10_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	*h	*i	j	k	ı	m	n
Unweighted Total		156	54	44	58	36	35	37	63	26	22	69	40	47	122	34
Weighted Total		159 100.0%	54 100.0%	45 100.0%	59 100.0%	34 100.0%	34 100.0%	39 100.0%	67 100.0%	29 100.0%	23 100.0%	72 100.0%	39 100.0%	47 100.0%	124 100.0%	34 100.0%
Increase greatly	(5)	4 2.4%	1 1.8%	-	3 4.8%	-	2 5.6%	1 2.7%	1 1.5%	-	1 3.6%	2 2.7%	1 2.1%	1 2.1%	2 1.6%	2 5.2%
Increase slightly	(4)	28 17.8%	9 16.1%	9 19.1%	11 18.4%	9 25.2%	3 8.0%	7 17.8%	12 18.0%	5 18.4%	5 20.9%	8 10.4%	7 16.9%	14 30.1% j	18 14.9%	10 28.3%
Stay same	(3)	111 70.3%	38 69.7%	32 71.0%	42 70.2%	24 69.3%	27 78.0%	27 69.9%	45 66.5%	18 62.0%	16 71.2%	56 77.1% I	29 73.8%	26 56.7%	91 73.0%	21 60.4%
Decrease slightly	(2)	5 3.3%	3 5.4%	1 2.5%	1 1.9%	1 2.9%	-	1 2.4%	4 6.3%	3 11.5%		3 4.2%	-	2 4.7%	4 3.5%	1 2.6%
Decrease greatly	(1)	2 1.2%	1 1.8%	-	1 1.5%	1 2.7%	1 2.8%	-	-	-	-	1 1.3%	-	1 1.9%	2 1.5%	-
Don't know		8 5.1%	3 5.2%	3 7.4%	2 3.2%	-	2 5.6%	3 7.3%	5 7.6%	2 8.1%	1 4.3%	3 4.3%	3 7.2%	2 4.5%	7 5.5%	1 3.5%
NETS																
Net: Increase		32 20.2%	10 17.9%	9 19.1%	14 23.1%	9 25.2%	5 13.6%	8 20.5%	13 19.6%	5 18.4%	6 24.5%	10 13.1%	7 19.0%	15 32.2% j	20 16.5%	12 33.5% m
Net: Decrease		7 4.5%	4 7.2%	1 2.5%	2 3.5%	2 5.5%	1 2.8%	1 2.4%	4 6.3%	3 11.5%	-	4 5.5%	-	3 6.6%	6 5.0%	1 2.6%
Net: Increase + Stay the same		143 90.5%	47 87.6%	41 90.1%	55 93.3%	32 94.5%	31 91.6%	35 90.4%	58 86.1%	23 80.3%	22 95.7%	65 90.2%	37 92.8%	41 88.9%	111 89.5%	32 93.9%
Mean score		3.2	3.1	3.2	3.2	3.2	3.1	3.2	3.2	3.1	3.3	3.1	3.2	3.3	3.1	3.4 m



Q10_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

TechnologyBase: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- otal	*a	*b	C	*d	*e	*f	g	*h	*i	j	*k	1	m	*n
Unweighted Total		92	29	26	37	18	24	18	30	12	20	35	23	34	85	7
Weighted Total		93 100.0%	29 100.0%	26 100.0%	38 100.0%	17 100.0%	24 100.0%	18 100.0%	31 100.0%	14 100.0%	20 100.0%	35 100.0%	23 100.0%	34 100.0%	86 100.0%	7 100.0%
Increase greatly	(5)	3 3.1%	1 3.3%	-	2 5.1%	- -	3 12.1%	-	-	-	-	-	2 8.3%	1 2.8%	3 3.4%	-
Increase slightly	(4)	11 12.1%	3 10.2%	4 15.4%	4 11.3%	2 10.7%	2 7.6%	3 17.8%	5 17.5%	2 17.2%	2 10.1%	2 5.5%	4 17.5%	5 15.0%	9 10.6%	2 29.8%
Stay same	(3)	70 75.2%	22 76.0%	20 77.3%	28 73.2%	15 89.3%	15 64.3%	13 71.6%	23 72.8%	10 74.4%	16 79.8%	30 86.3%	14 61.5%	25 73.2%	65 75.6%	5 70.2%
Decrease slightly	(2)	3 3.4%	1 3.8%	-	2 5.5%	-	1 4.0%	-	1 3.7%	1 8.4%	1 5.3%	-	1 4.6%	2 6.1%	3 3.7%	-
Decrease greatly	(1)	1 1.0%	1 3.4%	-	-	- -	1 4.0%	-	-	-	-	1 2.8%	-	-	1 1.1%	-
Don't know		5 5.1%	1 3.3%	2 7.4%	2 4.9%	-	2 7.9%	2 10.6%	2 5.9%	-	1 4.8%	2 5.4%	2 8.1%	1 2.8%	5 5.5%	-
NETS																
Net: Increase		14 15.2%	4 13.5%	4 15.4%	6 16.4%	2 10.7%	5 19.7%	3 17.8%	5 17.5%	2 17.2%	2 10.1%	2 5.5%	6 25.8%	6 17.8%	12 14.0%	2 29.8%
Net: Decrease		4 4.5%	2 7.1%	-	2 5.5%	- -	2 8.0%		1 3.7%	1 8.4%	1 5.3%	1 2.8%	1 4.6%	2 6.1%	4 4.9%	-
Net: Increase + Stay the same		84 90.4%	26 89.5%	24 92.6%	34 89.6%	17 100.0%	20 84.0%	16 89.4%	28 90.4%	12 91.6%	18 89.8%	32 91.8%	20 87.3%	31 91.1%	77 89.6%	7 100.0%
Mean score		3.1	3.1	3.2	3.2	3.1	3.2	3.2	3.1	3.1	3.0	3.0	3.3	3.1	3.1	3.3



Q11_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

										Net: Increase + Stay	
	Total	Increase greatly	Increase slightly	Stay the same	Decrease slightly	Decrease greatly	Don't know	Net: Increase	Net: Decrease	the same	Mean
Accounting and financial services	204	2	34	146	5	-	17	36	5	182	3.2
•	100.0%	.9%	16.7%	71.6%	2.6%	-	8.2%	17.6%	2.6%	89.2%	
Construction	57	1	18	33	1	-	4	19	1	52	3.3
	100.0%	1.7%	31.2%	57.7%	2.1%	-	7.4%	32.8%	2.1%	90.5%	
Drivers	109	-	21	79	3	-	7	21	3	99	3.2
	100.0%	-	18.9%	72.1%	2.8%	-	6.2%	18.9%	2.8%	91.0%	
Education	61	2	9	38	2	1	9	11	3	49	3.2
	100.0%	3.0%	14.7%	63.1%	3.5%	1.6%	14.0%	17.8%	5.1%	80.9%	
Engineering & technical	125	1	28	79	1	1	15	29	2	108	3.2
	100.0%	.7%	22.1%	63.3%	.8%	.8%	12.3%	22.8%	1.5%	86.1%	
Executive recruitment / interim	94	4	10	70	3	1	7	14	4	83	3.1
management	100.0%	4.2%	10.2%	73.8%	3.5%	1.0%	7.3%	14.4%	4.5%	88.2%	
Health & social care	98	9	27	48	3	-	10	36	3	85	3.5
	100.0%	9.0%	28.2%	49.5%	3.1%	-	10.2%	37.2%	3.1%	86.6%	
Hospitality	71	2	13	52	3	-	2	15	3	67	3.2
	100.0%	2.5%	18.2%	72.9%	3.9%	-	2.6%	20.6%	3.9%	93.5%	
Industrial	54	-	16	37	-	-	1	16	-	53	3.3
	100.0%	-	29.1%	69.1%	-	-	1.8%	29.1%	-	98.2%	
Legal & HR	134	3	21	91	4	-	14	24	4	116	3.2
	100.0%	2.2%	16.0%	68.2%	3.2%	-	10.4%	18.2%	3.2%	86.4%	
Life sciences	18	2	4	9	1	-	2	6	1	15	3.4
	100.0%	10.8%	23.1%	49.6%	6.1%	-	10.3%	33.9%	6.1%	83.6%	
Marketing, media & creative	125	1	22	85	3	1	13	23	4	107	3.2
	100.0%	.8%	17.3%	67.7%	2.7%	.8%	10.7%	18.1%	3.5%	85.8%	
Office professionals	274	5	38	198	5	1	26	43	6	241	3.2
	100.0%	1.7%	13.9%	72.4%	2.0%	.4%	9.6%	15.6%	2.3%	88.1%	
Sales & retail	159	5	31	100	5	1	17	35	6	135	3.2
	100.0%	2.9%	19.5%	63.0%	3.4%	.6%	10.6%	22.4%	4.0%	85.4%	
Technology	93	4	14	59	4	1	10	18	5	77	3.2
	100.0%	4.1%	15.5%	63.6%	4.7%	1.0%	11.1%	19.6%	5.7%	83.2%	
Average (response based including	1675	39	305	1124	46	7	154	344	53	1469	3.2
bases)	100.0%	2.3%	18.2%	67.1%	2.7%	.4%	9.2%	20.6%	3.1%	87.7%	



Q11_SUM. Average across all sectors (response based)

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON	_			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total		1674	571	508	595	354	454	362	605	243	261	648	442	584	1407	267
Weighted Total		1675 100.0%	569 100.0%	501 100.0%	605 100.0%	338 100.0%	436 100.0%	367 100.0%	636 100.0%	268 100.0%	265 100.0%	656 100.0%	440 100.0%	579 100.0%	1412 100.0%	263 100.0%
Increase greatly	(5)	39 2.3%	8 1.4%	8 1.7%	23 3.8% ab	3 .8%	25 5.7% dfghi	5 1.3%	8 1.2%	3 1.1%	4 1.3%	9 1.4%	19 4.3% jl	11 1.8%	35 2.4%	4 1.7%
Increase slightly	(4)	305 18.2%	77 13.6%	115 23.0% a	113 18.7% a	55 16.4%	68 15.5%	66 18.1%	146 22.9% dei	79 29.5% defgi	36 13.7%	113 17.3%	93 21.1%	99 17.1%	241 17.1%	64 24.3% m
Stay same	(3)	1124 67.1%	416 73.1% bc	325 65.0%	383 63.3%	248 73.4% egh	283 64.8% h	251 68.3% h	396 62.3% h	145 54.2%	198 74.5% egh	489 74.5% kl	272 61.8%	364 62.9%	958 67.8%	167 63.4%
Decrease slightly	(2)	46 2.7%	10 1.8%	14 2.9%	21 3.5%	1 .3%	10 2.2% d	4 1.0%	29 4.5% def	25 9.3% defgi	6 2.4% d	7 1.1%	8 1.9%	30 5.2% jk	44 3.1% n	2 .7%
Decrease greatly	(1)	7 .4%	7 1.2% bc	-	-	- -	7 1.6% dfgi	- -	- -	- -	-	7 1.0% kl	-		7 .5%	-
Don't know		154 9.2%	51 9.0%	38 7.5%	65 10.8%	31 9.1%	45 10.3% h	41 11.3% h	57 9.0%	16 5.8%	21 8.0%	30 4.6%	48 11.0% j	75 13.0% j	128 9.0%	26 9.9%
NETS																
Net: Increase		344 20.6%	85 14.9%	123 24.6% a	136 22.5% a	58 17.2%	93 21.2% i	71 19.4%	154 24.2% di	82 30.7% defi	40 15.0%	123 18.7%	112 25.4% jl	110 19.0%	276 19.5%	68 26.0% m
Net: Decrease		53 3.1%	17 3.0%	14 2.9%	21 3.5%	1 .3%	16 3.7% df	4 1.0%	29 4.5% df	25 9.3% defgi	6 2.4% d	14 2.2%	8 1.9%	30 5.2% jk	51 3.6% n	2 .7%
Net: Increase + Stay the same		1469 87.7%	501 88.0%	449 89.6%	518 85.8%	306 90.6% eh	375 86.0%	322 87.7%	550 86.5%	228 84.9%	237 89.6%	611 93.2% kl	383 87.1% I	474 81.8%	1234 87.4%	235 89.4%
Mean score		3.2	3.1	3.3 a	3.3 a	3.2	3.2	3.2	3.2	3.2	3.2	3.2	3.3 jl	3.2	3.2	3.3 m



Q11_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Accounting and financial services
Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ON				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	*h	*i	j	k	1	m	n
Unweighted Total		205	68	64	73	44	60	48	77	29	24	79	52	74	172	33
Weighted Total		204 100.0%	69 100.0%	62 100.0%	73 100.0%	43 100.0%	57 100.0%	49 100.0%	81 100.0%	32 100.0%	24 100.0%	80 100.0%	51 100.0%	73 100.0%	171 100.0%	33 100.0%
Increase greatly	(5)	2 .9%	-	1 1.5%	1 1.3%	-	2 3.3%	-	-	-	-	1 1.1%	-	1 1.3%	2 1.1%	-
Increase slightly	(4)	34 16.7%	8 11.0%	15 24.2% a	11 15.6%	4 8.7%	10 18.5%	8 15.9%	18 22.2%	10 31.8%	2 8.0%	11 13.2%	12 23.7%	11 15.6%	25 14.5%	9 28.0%
Stay same	(3)	146 71.6%	56 80.4%	41 66.4%	49 67.7%	35 80.5%	39 69.7%	35 71.3%	53 65.8%	18 57.4%	19 79.7%	65 81.7% kl	33 64.5%	48 65.6%	125 73.3%	21 62.8%
Decrease slightly	(2)	5 2.6%	2 3.0%	1 1.9%	2 2.9%	-	1 1.7%	1 2.0%	3 4.1%	2 7.2%	1 4.6%	-	1 2.1%	4 5.8% j	5 3.1%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		17 8.2%	4 5.5%	4 6.1%	9 12.5%	5 10.8%	4 6.8%	5 10.8%	6 7.9%	1 3.6%	2 7.6%	3 3.9%	5 9.7%	9 11.8%	14 8.0%	3 9.2%
NETS																
Net: Increase		36 17.6%	8 11.0%	16 25.7% a	12 16.9%	4 8.7%	12 21.8%	8 15.9%	18 22.2%	10 31.8%	2 8.0%	11 14.4%	12 23.7%	12 16.9%	27 15.6%	9 28.0%
Net: Decrease		5 2.6%	2 3.0%	1 1.9%	2 2.9%	- -	1 1.7%	1 2.0%	3 4.1%	2 7.2%	1 4.6%		1 2.1%	4 5.8% j	5 3.1%	
Net: Increase + Stay the same		182 89.2%	63 91.5%	57 92.1%	62 84.6%	39 89.2%	52 91.5%	42 87.2%	71 88.0%	29 89.2%	21 87.7%	77 96.1% I	45 88.2%	61 82.4%	152 88.9%	30 90.8%
Mean score		3.2	3.1	3.3 a	3.2	3.1	3.3	3.2	3.2	3.3	3.0	3.2	3.2	3.1	3.1	3.3



Q11_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Construction

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	July 2017 *a	*b	*c	*d	*e	London *f	*g	*h	Other *i	0-49 j	50-249 *k	250+ *I	m m	*n
			0.5				40		•			,		40		
Unweighted Total		60	25	21	14	13	18	17	23	6	6	41	7	12	51	9
Weighted Total		57	24	20	13	12	17	16	22	7	6	39	7	12	49	8
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Increase greatly	(5)	1	-	1	-	1	-	-	-	-	-	1	-	-	1	-
		1.7%	-	4.7%	-	7.8%	-	-	-	-	-	2.4%	-	-	1.9%	-
Increase slightly	(4)	18	9	5	5	7	5	4	5	1	2	11	3	4	15	3
		31.2%	35.9%	23.2%	34.9%	54.3%	28.0%	23.4%	20.9%	14.8%	31.4%	29.6%	41.4%	30.6%	30.7%	34.2%
Stay same	(3)	33	14	12	6	5	10	12	14	2	4	25	4	4	27	5
	. ,	57.7%	60.1%		49.2%	37.9%	60.7%	76.6%	63.4%	32.0%	68.6%	65.0%	58.6%	33.1%	56.3%	65.8%
Decrease slightly	(2)	1	_	1	_	_	_	_	1	1	_	_	_	1	1	_
	(-)	2.1%	-	5.9%	-	-	-	-	5.3%	18.0%	-	-	-	10.1%	2.4%	-
Decrease greatly	(1)	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
200.0000 g.out.)	(.,	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		4	1	1	2	_	2	_	2	2	_	1	_	3	4	_
DOTT KNOW		7.4%	4.1%	•	15.9%	-	11.3%	-	10.4%	35.2%	-	3.0%	-	26.2%	8.7%	-
NETS																
Net: Increase		19 32.8%	9 35.9%	6 27.9%	5 34.9%	8 62.1%	5 28.0%	4 23.4%	5 20.9%	1 14.8%	2 31.4%	12 32.0%	3 41.4%	4 30.6%	16 32.6%	3 34.2%
		32.8%	35.9%	27.9%	34.9%	62.1%	28.0%	23.4%	20.9%	14.8%	31.4%	32.0%	41.4%	30.6%	32.6%	34.2%
Net: Decrease		1	-	1	-	-	-	-	1	1	-	-	-	1	1	-
		2.1%	-	5.9%	-	-	-	-	5.3%	18.0%	-	-	-	10.1%	2.4%	-
Net: Increase + Stay the same		52	23	18	11	12	15	16	19	3	6	37	7	7	43	8
		90.5%	95.9%	88.4%	84.1%	100.0%	88.7%	100.0%	84.2%	46.7%	100.0%	97.0%	100.0%	63.8%	88.9%	100.0%
Mean score		3.3	3.4	3.3	3.4	3.7	3.3	3.2	3.2	3.0	3.3	3.4	3.4	3.3	3.4	3.3



Q11_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Drivers

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	a a	b	C C	*d	*e	*f	g	*h	*i	0-49 j	*k	230+	m	*n
		440		00					_			,		40		
Unweighted Total		110	34	32	44	22	26	29	46	17	16	47	23	40	88	22
Weighted Total		109	34	32	44	21	25	30	48	18	16	47	22	40	88	21
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Increase greatly	(5)	-	-	-	_	_	-	-	-	-	-	_	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Increase slightly	(4)	21	8	6	6	5	1	10	14	3	1	9	4	8	15	6
o.cacc cg.m/	(·)	18.9%	25.1%		14.6%	23.1%	4.4%	35.3%	28.8%	18.1%	5.9%	18.0%	17.6%	20.7%	17.0%	27.2%
Stay same	(2)	79	23	23	32	14	22	17	29	12	14	38	16	24	65	14
Stay Same	(3)	79.1%	69.1%		74.2%	68.1%	87.8%	57.9%	60.3%	64.1%	88.8%	80.0%	73.9%	61.7%	73.0%	68.2%
								21.272			55.5,7	-				
Decrease slightly	(2)	3 2.8%	1 2.9%	1 3.6%	1 2.2%	-	2 7.8%	-	1 2.4%	1 6.2%	-	-	-	3 7.7%	3 3.5%	-
		2.0%	2.9%	3.0%	2.276	-	7.076	-	2.476	0.2%	-	-	-	1.170	3.5%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		7	1	2	4	2	-	2	4	2	1	1	2	4	6	1
		6.2%	2.9%	5.8%	9.0%	8.8%	-	6.7%	8.6%	11.5%	5.3%	2.0%	8.5%	9.9%	6.6%	4.6%
NETS																
Net: Increase		21	8	6	6	5	1	10	14	3	1	9	4	8	15	6
		18.9%	25.1%	18.3%	14.6%	23.1%	4.4%	35.3%	28.8%	18.1%	5.9%	18.0%	17.6%	20.7%	17.0%	27.2%
Net: Decrease		3	1	1	1	_	2	_	1	1	_	_	-	3	3	_
		2.8%	2.9%		2.2%	-	7.8%	-	2.4%	6.2%	-	-	-	7.7%	3.5%	-
Net: Increase + Stay the same		99	32	29	39	19	23	28	43	15	15	46	20	33	80	20
14et. morease + Stay the same		91.0%	94.2%		88.8%	91.2%	92.2%	93.3%	89.0%	82.3%	94.7%	98.0%	91.5%	82.4%	90.0%	95.4%
												1	/-	- /-		
Mean score		3.2	3.2	3.2	3.1	3.3	3.0	3.4	3.3	3.1	3.1	3.2	3.2	3.1	3.1	3.3



Q11_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Education

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total	62	24	13	25	13	17	16	26	10	6	20	22	20	57	5
Weighted Total	61 100.0%	24 100.0%	12 100.0%	24 100.0%	12 100.0%	16 100.0%	16 100.0%	27 100.0%	11 100.0%	6 100.0%	19 100.0%	22 100.0%	19 100.0%	56 100.0%	5 100.0%
Increase greatly (5)	2 3.0%	-	-	2 7.6%	1 7.3%	-	1 5.8%	1 3.5%	-		1 4.9%	-	1 4.6%	2 3.3%	-
Increase slightly (4)	9 14.7%	3 11.8%	3 24.7%	3 12.6%	1 7.8%	2 12.1%	3 17.3%	5 19.0%	2 21.7%	1 16.7%	2 10.7%	4 17.4%	3 15.8%	9 15.9%	-
Stay same (3)	38 63.1%	14 56.7%	8 67.8%	16 67.1%	9 77.2%	8 52.1%	10 59.3%	17 62.7%	7 67.8%	4 66.6%	14 73.6%	14 65.3%	10 50.3%	35 61.8%	4 79.5%
Decrease slightly (2)	2 3.5%		-	2 8.8%	-	-	1 6.2%	2 7.9%	1 10.5%	-	1 5.8%	1 4.6%	-	2 3.8%	-
Decrease greatly (1)	1 1.6%	1 4.0%	-	-	- -	1 6.1%	-	-	-	-	1 5.0%	-	-	1 1.7%	-
Don't know	9 14.0%	7 27.5%	1 7.6%	1 3.9%	1 7.7%	5 29.8%	2 11.5%	2 6.9%	-	1 16.7%	-	3 12.7%	6 29.4%	8 13.5%	1 20.5%
NETS															
Net: Increase	11 17.8%	3 11.8%	3 24.7%	5 20.2%	2 15.1%	2 12.1%	4 23.1%	6 22.5%	2 21.7%	1 16.7%	3 15.6%	4 17.4%	4 20.3%	11 19.2%	-
Net: Decrease	3 5.1%	1 4.0%		2 8.8%	- -	1 6.1%	1 6.2%	2 7.9%	1 10.5%	-	2 10.8%	1 4.6%	-	3 5.5%	-
Net: Increase + Stay the same	49 80.9%	17 68.5%	12 92.4%	21 87.3%	11 92.3%	10 64.2%	13 82.4%	23 85.2%	9 89.5%	5 83.3%	17 89.2%	18 82.7%	14 70.6%	45 81.0%	4 79.5%
Mean score	3.2	3.1	3.3	3.2	3.2	3.0	3.3	3.2	3.1	3.2	3.0	3.1	3.4	3.2	3.0



Q11_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Engineering & technical

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	*d	е	*f	g	*h	*i	j	k	I	m	*n
Unweighted Total		127	52	37	38	26	34	23	38	15	29	50	34	43	100	27
Weighted Total		125 100.0%	52 100.0%	35 100.0%	38 100.0%	25 100.0%	32 100.0%	23 100.0%	40 100.0%	16 100.0%	29 100.0%	49 100.0%	33 100.0%	43 100.0%	99 100.0%	26 100.0%
Increase greatly	(5)	1 .7%	-	1 2.6%	-	- -	1 2.8%	-	-	-	-	-	1 2.7%	-	1 .9%	-
Increase slightly	(4)	28 22.1%	6 11.7%	10 27.4%	12 31.4% a	6 24.3%	6 17.9%	3 12.6%	8 21.2%	5 33.4%	8 26.2%	12 25.7%	8 23.3%	7 17.1%	19 19.1%	9 33.7%
Stay same	(3)	79 63.3%	40 77.3% bc	19 54.0%	20 52.9%	15 60.4%	20 61.6%	15 65.9%	25 63.3%	10 59.6%	19 67.6%	34 70.3%	17 50.8%	28 65.1%	66 66.5%	13 50.8%
Decrease slightly	(2)	1 .8%	-	1 2.7%	- -	- -	1 2.9%	-	-	-	-	-	-	1 2.2%	-	1 3.6%
Decrease greatly	(1)	1 .8%	1 1.9%	-	-	-	1 3.1%	-	-	-	-	1 2.0%	-	-	1 1.0%	-
Don't know		15 12.3%	5 9.1%	5 13.3%	6 15.7%	4 15.2%	4 11.7%	5 21.5%	6 15.5%	1 7.0%	2 6.3%	1 2.0%	8 23.1% j	7 15.6% j	12 12.5%	3 11.9%
NETS																
Net: Increase		29 22.8%	6 11.7%	11 30.0% a	12 31.4% a	6 24.3%	7 20.7%	3 12.6%	8 21.2%	5 33.4%	8 26.2%	12 25.7%	9 26.1%	7 17.1%	20 20.0%	9 33.7%
Net: Decrease		2 1.5%	1 1.9%	1 2.7%	-	- -	2 6.0%	- -	- -	-	-	1 2.0%	-	1 2.2%	1 1.0%	1 3.6%
Net: Increase + Stay the same		108 86.1%	46 89.0%	30 84.0%	32 84.3%	21 84.8%	26 82.3%	18 78.5%	33 84.5%	15 93.0%	27 93.7%	47 95.9% kl	26 76.9%	35 82.2%	86 86.5%	22 84.5%
Mean score		3.2	3.1	3.3 a	3.4 a	3.3	3.2	3.2	3.3	3.4	3.3	3.2	3.4	3.2	3.2	3.3



Q11_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Executive recruitment / interim managementBase: All who recruit permanent members of staff in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		95	31	25	39	20	27	21	33	12	15	29	20	46	81	14
Weighted Total		94 100.0%	30 100.0%	25 100.0%	39 100.0%	19 100.0%	26 100.0%	21 100.0%	34 100.0%	13 100.0%	15 100.0%	29 100.0%	21 100.0%	45 100.0%	81 100.0%	13 100.0%
Increase greatly	(5)	4 4.2%	-	-	4 10.2%	- -	3 11.0%	1 5.2%	1 3.2%	-	-	- -	3 14.7%	1 2.1%	4 4.9%	-
Increase slightly	(4)	10 10.2%	-	4 14.3%	6 15.5% a	1 5.1%	2 7.0%	1 5.0%	7 19.9%	6 42.9%	-	3 11.9%	2 10.4%	4 9.0%	9 10.7%	1 7.2%
Stay same	(3)	70 73.8%	29 93.6% c	19 77.0%	22 56.3%	17 90.1%	19 71.1%	15 74.2%	21 60.7%	5 40.0%	13 87.9%	22 77.3%	13 60.7%	35 77.5%	58 72.0%	11 84.6%
Decrease slightly	(2)	3 3.5%	- -	1 4.7%	2 5.4%	- -	1 3.6%	-	2 6.7%	2 17.1%	-	-	-	3 7.2%	3 4.0%	
Decrease greatly	(1)	1 1.0%	1 3.2%		-	- -	1 3.7%	-	- -	-	-	1 3.4%	-	-	1 1.2%	
Don't know		7 7.3%	1 3.2%	1 4.0%	5 12.7%	1 4.8%	1 3.7%	3 15.6%	3 9.5%	-	2 12.1%	2 7.4%	3 14.1%	2 4.2%	6 7.2%	1 8.3%
NETS																
Net: Increase		14 14.4%	- -	4 14.3%	10 25.6% a	1 5.1%	5 17.9%	2 10.2%	8 23.1%	6 42.9%	-	3 11.9%	5 25.1%	5 11.1%	13 15.6%	1 7.2%
Net: Decrease		4 4.5%	1 3.2%	1 4.7%	2 5.4%	-	2 7.3%	-	2 6.7%	2 17.1%	-	1 3.4%	-	3 7.2%	4 5.2%	-
Net: Increase + Stay the same		83 88.2%	29 93.6%	23 91.3%	32 81.9%	18 95.2%	23 89.0%	18 84.4%	29 83.8%	11 82.9%	13 87.9%	26 89.2%	18 85.9%	40 88.6%	71 87.6%	12 91.7%
Mean score		3.1	2.9	3.1	3.3 a	3.1	3.2	3.2	3.2	3.3	3.0	3.1	3.5	3.1	3.2	3.1



Q11_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Health & social care

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION	_			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	b	С	*d	е	*f	g	*h	*i	j	k	I	m	*n
Unweighted Total		98	23	36	39	14	31	21	39	18	14	31	35	32	84	14
Weighted Total		98 100.0%	22 100.0%	36 100.0%	39 100.0%	13 100.0%	29 100.0%	21 100.0%	41 100.0%	20 100.0%	14 100.0%	31 100.0%	35 100.0%	32 100.0%	84 100.0%	14 100.0%
Increase greatly	(5)	9 9.0%	2 8.9%	2 5.6%	5 12.1%	1 7.7%	3 9.7%	2 8.9%	3 7.3%	1 5.6%	2 13.7%	4 12.8%	3 7.9%	2 6.5%	7 8.2%	2 13.5%
Increase slightly	(4)	27 28.2%	4 17.0%	14 40.4%	9 23.4%	5 35.2%	8 25.8%	6 27.0%	11 27.9%	6 28.8%	4 27.2%	8 25.8%	13 36.0%	7 21.8%	23 27.7%	4 30.8%
Stay same	(3)	48 49.5%	11 48.0%	15 42.0%	22 57.1%	7 49.8%	15 51.2%	12 55.2%	20 49.4%	9 43.3%	6 45.5%	19 61.5%	16 44.3%	14 43.6%	41 49.4%	7 49.7%
Decrease slightly	(2)	3 3.1%	1 4.2%	2 6.0%	-	-	1 3.3%	1 4.4%	2 5.1%	1 5.8%	-	-	1 2.8%	2 6.6%	3 3.7%	
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		10 10.2%	5 21.9%	2 6.0%	3 7.4%	1 7.3%	3 9.9%	1 4.4%	4 10.3%	3 16.4%	2 13.7%	-	3 8.9%	7 21.6% j	9 10.9%	1 5.9%
NETS																
Net: Increase		36 37.2%	6 25.9%	16 46.0%	14 35.5%	6 42.9%	10 35.5%	8 35.9%	14 35.2%	7 34.4%	6 40.9%	12 38.5%	15 44.0%	9 28.3%	30 36.0%	6 44.3%
Net: Decrease		3 3.1%	1 4.2%	2 6.0%	- -	- -	1 3.3%	1 4.4%	2 5.1%	1 5.8%	-	-	1 2.8%	2 6.6%	3 3.7%	-
Net: Increase + Stay the same		85 86.6%	17 74.0%	31 88.0%	36 92.6%	13 92.7%	25 86.7%	19 91.1%	35 84.6%	15 77.7%	12 86.3%	31 100.0% I	31 88.3%	23 71.9%	72 85.4%	13 94.1%
Mean score		3.5	3.4	3.5	3.5	3.5	3.5	3.4	3.4	3.4	3.6	3.5	3.5	3.4	3.5	3.6



Q11_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

HospitalityBase: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	j	*k	*1	m	*n
Unweighted Total	71	21	23	27	19	14	10	22	12	16	33	21	17	61	10
Weighted Total	71 100.0%	21 100.0%	22 6 100.0%	28 100.0%	18 100.0%	13 100.0%	11 100.0%	24 100.0%	13 100.0%	16 100.0%	34 100.0%	21 100.0%	17 100.0%	61 100.0%	10 100.0%
Increase greatly (5) 2 2.5%	6 -	1 4.2%	1 2.9%		1 7.1%	-	-	-	1 5.1%	- -	2 8.5%	-	1 1.5%	1 8.2%
Increase slightly (4) 13 18.29	2 9.3%	7 % 31.4%	4 14.3%	1 5.4%	2 14.2%	2 17.8%	6 27.0%	5 34.3%	4 22.5%	8 22.4%	2 10.4%	3 19.1%	12 19.7%	1 9.1%
Stay same (3) 52 72.9%	19 6 90.7%	12 6 56.0%	21 73.1%	15 84.1%	9 65.1%	9 82.2%	17 73.0%	9 65.7%	11 66.6%	23 69.4%	16 76.6%	13 75.5%	44 71.3%	8 82.7%
Decrease slightly (2) 3 3.9%		1 4.2%	2 6.5%	1 5.1%	1 6.8%	-	-	-	1 5.8%	1 2.8%	1 4.5%	1 5.3%	3 4.5%	-
Decrease greatly (1) -	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
Don't know	2 2.6%	- 6 -	1 4.3%	1 3.2%	1 5.3%	1 6.8%	-		-	-	2 5.5%	-	-	2 3.0%	-
NETS															
Net: Increase	15 20.69	2 9.3%	8 % 35.6%	5 17.2%	1 5.4%	3 21.3%	2 17.8%	6 27.0%	5 34.3%	4 27.6%	8 22.4%	4 18.9%	3 19.1%	13 21.2%	2 17.3%
Net: Decrease	3 3.9%		1 4.2%	2 6.5%	1 5.1%	1 6.8%	-	-	-	1 5.8%	1 2.8%	1 4.5%	1 5.3%	3 4.5%	-
Net: Increase + Stay the same	67 93.5%	21 6 100.0%	20 % 91.6%	25 90.3%	16 89.6%	11 86.4%	11 100.0%	24 100.0%	13 100.0%	15 94.2%	31 91.8%	20 95.5%	16 94.7%	57 92.5%	10 100.0%
Mean score	3.2	3.1	3.4	3.1	3.0	3.2	3.2	3.3	3.3	3.3	3.2	3.2	3.1	3.2	3.3



Q11_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Industrial

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		53	22	12	19	10	21	10	14	4	8	26	10	17	44	9
Weighted Total		54 100.0%	22 100.0%	11 100.0%	21 100.0%	9 100.0%	20 100.0%	11 100.0%	16 100.0%	5 100.0%	9 100.0%	27 100.0%	10 100.0%	17 100.0%	46 100.0%	9 100.0%
Increase greatly	(5)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Increase slightly	(4)	16 29.1%	5 21.0%	4 34.5%	7 34.8%	2 19.7%	5 24.1%	4 33.4%	7 45.6%	3 74.6%	2 20.9%	9 34.7%	3 31.6%	3 18.9%	13 28.5%	3 32.3%
Stay same	(3)	37 69.1%	17 74.7%	7 65.5%	13 65.2%	8 80.3%	14 71.1%	7 66.6%	9 54.4%	1 25.4%	7 79.1%	18 65.3%	6 58.2%	14 81.1%	32 69.4%	6 67.7%
Decrease slightly	(2)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1 1.8%	1 4.4%	-	-	-	1 4.8%	-	-	-	-	-	1 10.2%	-	1 2.1%	-
NETS																
Net: Increase		16 29.1%	5 21.0%	4 34.5%	7 34.8%	2 19.7%	5 24.1%	4 33.4%	7 45.6%	3 74.6%	2 20.9%	9 34.7%	3 31.6%	3 18.9%	13 28.5%	3 32.3%
Net: Decrease		-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		53 98.2%	21 95.6%	11 100.0%	21 100.0%	9 100.0%	19 95.2%	11 100.0%	16 100.0%	5 100.0%	9 100.0%	27 100.0%	9 89.8%	17 100.0%	45 97.9%	9 100.0%
Mean score		3.3	3.2	3.3	3.3	3.2	3.3	3.3	3.5	3.7	3.2	3.3	3.4	3.2	3.3	3.3



Q11_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Legal & HRBase: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	*f	g	*h	*i	*j	k	I	m	*n
Unweighted Total		133	49	41	43	34	35	26	45	19	19	29	40	64	110	23
Weighted Total		134 100.0%	49 100.0%	40 100.0%	45 100.0%	33 100.0%	34 100.0%	25 100.0%	47 100.0%	21 100.0%	20 100.0%	30 100.0%	41 100.0%	64 100.0%	111 100.0%	23 100.0%
Increase greatly	(5)	3 2.2%	1 2.0%	-	2 4.3%	- -	3 8.5% g	-	-	-	-	-	3 7.1% I	-	3 2.6%	-
Increase slightly	(4)	21 16.0%	5 9.8%	10 25.5%	6 14.4%	6 17.1%	5 14.0%	2 8.3%	10 21.6%	8 37.6%	1 4.7%	2 7.0%	9 22.4%	10 16.1%	15 13.5%	7 28.3%
Stay same	(3)	91 68.2%	37 76.0%	26 64.6%	28 62.7%	24 71.8%	22 63.5%	19 75.1%	29 62.0%	10 46.2%	17 84.5%	24 82.6%	26 62.7%	41 64.9%	77 69.3%	14 62.7%
Decrease slightly	(2)	4 3.2%	1 2.2%	1 2.9%	2 4.7%	- -	1 2.8%	-	2 4.9%	2 10.8%	1 5.4%	-	1 2.7%	3 5.1%	4 3.9%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know		14 10.4%	5 10.0%	3 7.0%	6 13.9%	4 11.1%	4 11.2%	4 16.5%	5 11.5%	1 5.4%	1 5.4%	3 10.3%	2 5.1%	9 13.8%	12 10.7%	2 9.0%
NETS																
Net: Increase		24 18.2%	6 11.8%	10 25.5%	8 18.7%	6 17.1%	8 22.5%	2 8.3%	10 21.6%	8 37.6%	1 4.7%	2 7.0%	12 29.5%	10 16.1%	18 16.1%	7 28.3%
Net: Decrease		4 3.2%	1 2.2%	1 2.9%	2 4.7%	- -	1 2.8%	-	2 4.9%	2 10.8%	1 5.4%	-	1 2.7%	3 5.1%	4 3.9%	-
Net: Increase + Stay the same		116 86.4%	43 87.8%	36 90.1%	36 81.4%	29 88.9%	29 86.0%	21 83.5%	39 83.6%	18 83.8%	18 89.2%	27 89.7%	38 92.2%	51 81.0%	95 85.4%	21 91.0%
Mean score		3.2	3.1	3.2	3.2	3.2	3.3	3.1	3.2	3.3	3.0	3.1	3.4	3.1	3.2	3.3



Q11_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Life sciences

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		16	5	3	8	2	3	2	5	3	6	7	4	5	16	-
Weighted Total		18 100.0%	5 100.0%	3 100.0%	9 100.0%	2 100.0%	4 100.0%	2 100.0%	5 100.0%	3 100.0%	7 100.0%	8 100.0%	5 100.0%	5 100.0%	18 100.0%	
Increase greatly	(5)	2 10.8%	-	-	2 20.5%	- -	2 51.2%	-	-	-	-	-	2 38.8%	-	2 10.8%	-
Increase slightly	(4)	4 23.1%	-	1 35.4%	3 31.3%	- -	-	1 50.0%	3 60.2%	2 66.2%	1 12.4%	3 37.6%	-	1 23.4%	4 23.1%	
Stay same	(3)	9 49.6%	3 59.8%	2 64.6%	4 38.9%	2 100.0%	-	1 50.0%	2 39.8%	1 33.8%	5 71.4%	5 62.4%	1 20.1%	3 59.0%	9 49.6%	
Decrease slightly	(2)	1 6.1%	1 21.3%	-	-	-	-	-	-	-	1 16.1%	-	1 21.8%	-	1 6.1%	-
Decrease greatly	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		2 10.3%	1 18.9%	-	1 9.4%	-	2 48.8%	-	-	-	-	-	1 19.3%	1 17.6%	2 10.3%	-
NETS																
Net: Increase		6 33.9%	-	1 35.4%	5 51.8%	- -	2 51.2%	1 50.0%	3 60.2%	2 66.2%	1 12.4%	3 37.6%	2 38.8%	1 23.4%	6 33.9%	
Net: Decrease		1 6.1%	1 21.3%	-	-	-	-	-	-	-	1 16.1%	-	1 21.8%	-	1 6.1%	-
Net: Increase + Stay the same		15 83.6%	3 59.8%	3 100.0%	9 90.6%	2 100.0%	2 51.2%	2 100.0%	5 100.0%	3 100.0%	6 83.9%	8 100.0%	3 58.9%	4 82.4%	15 83.6%	-
Mean score		3.4	2.7	3.4	3.8	3.0	5.0	3.5	3.6	3.7	3.0	3.4	3.7	3.3	3.4	-



Q11_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Marketing, media & creative
Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	*d	е	*f	g	*h	*i	j	k	I	m	*n
Unweighted Total	125	41	42	42	24	38	26	42	16	21	47	37	41	105	20
Weighted Total	125 100.0%	42 100.0%	41 5 100.0%	42 100.0%	23 100.0%	36 100.0%	27 100.0%	45 100.0%	18 100.0%	21 100.0%	48 100.0%	37 100.0%	41 100.0%	106 100.0%	19 100.0%
Increase greatly (5)	.8%	1 2.3%	-	-	-	1 2.7%	-	-	-	-	-	-	1 2.4%	1 .9%	-
Increase slightly (4)	22 17.3%	9 20.5%	6 5 15.0%	7 16.5%	5 20.9%	8 21.3%	4 14.3%	7 16.4%	4 19.5%	2 8.7%	8 15.8%	7 19.6%	7 17.1%	16 14.9%	6 30.6%
Stay same (3)	85 67.7%	25 61.2%	31 5 75.3%	28 66.7%	16 70.7%	23 62.6%	17 63.9%	28 63.0%	11 61.6%	18 82.9%	34 71.4%	25 67.8%	26 63.2%	74 70.1%	10 54.3%
Decrease slightly (2)	3 2.7%	-	1 2.8%	2 5.3%	-	-	-	3 7.6%	3 18.9%	-	1 2.3%	-	2 5.7%	3 3.2%	-
Decrease greatly (1)	1 .8%	1 2.3%	-	-		1 2.7%	-	-	-	-	1 2.0%	-	-	1 .9%	-
Don't know	13 10.7%	6 13.7%	3 6.9%	5 11.5%	2 8.4%	4 10.7%	6 21.8%	6 13.1%	-	2 8.4%	4 8.4%	5 12.7%	5 11.7%	11 10.0%	3 15.0%
NETS															
Net: Increase	23 18.1%	9 22.8%	6 5 15.0%	7 16.5%	5 20.9%	9 24.0%	4 14.3%	7 16.4%	4 19.5%	2 8.7%	8 15.8%	7 19.6%	8 19.4%	17 15.8%	6 30.6%
Net: Decrease	4 3.5%	1 2.3%	1 5 2.8%	2 5.3%	-	1 2.7%	-	3 7.6%	3 18.9%	-	2 4.3%		2 5.7%	4 4.1%	-
Net: Increase + Stay the same	107 85.8%	35 84.0%	37 90.3%	35 83.2%	21 91.6%	31 86.6%	21 78.2%	36 79.4%	15 81.1%	20 91.6%	42 87.2%	32 87.3%	34 82.6%	91 85.9%	16 85.0%
Mean score	3.2	3.2	3.1	3.1	3.2	3.2	3.2	3.1	3.0	3.1	3.1	3.2	3.2	3.1	3.4



Q11_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Office professionals

Base: All who recruit permanent members of staff in each job function

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	b	С	d	е	f	g	h	i	j	k	1	m	n
Unweighted Total		271	93	89	89	59	71	58	102	44	39	105	74	92	231	40
Weighted Total		274 100.0%	92 100.0%	90 100.0%	92 100.0%	57 100.0%	69 100.0%	60 100.0%	108 100.0%	48 100.0%	40 100.0%	109 100.0%	74 100.0%	90 100.0%	233 100.0%	41 100.0%
Increase greatly	(5)	5 1.7%	1 1.0%	1 1.0%	3 3.2%	-	4 5.5%	-	1 .9%	1 2.0%	-	1 .8%	2 2.6%	2 2.1%	5 2.0%	-
Increase slightly	(4)	38 13.9%	9 9.4%	17 19.1%	12 13.3%	6 10.1%	8 11.1%	8 13.0%	20 18.5%	12 25.5% de	5 11.5%	11 9.9%	14 18.8%	13 14.7%	32 13.7%	6 15.0%
Stay same	(3)	198 72.4%	73 78.8%	63 70.2%	62 68.2%	45 80.0% h	49 70.9%	46 76.7%	75 69.8%	29 61.0%	29 71.6%	89 81.0% I	51 69.3%	58 64.7%	170 72.8%	29 70.5%
Decrease slightly	(2)	5 2.0%	1 1.2%	1 1.3%	3 3.5%	-	1 1.4%	-	3 3.2%	3 7.1% df	1 2.7%	1 1.0%	1 1.5%	3 3.6%	5 2.3%	
Decrease greatly	(1)	1 .4%	1 1.1%	-	-	-	1 1.4%	-	-	-	-	1 .9%	-	-	1 .4%	
Don't know		26 9.6%	8 8.5%	8 8.4%	11 11.8%	6 9.9%	7 9.7%	6 10.2%	8 7.6%	2 4.3%	6 14.2%	7 6.4%	6 7.9%	13 14.8%	20 8.7%	6 14.5%
NETS																
Net: Increase		43 15.6%	10 10.4%	18 20.1%	15 16.5%	6 10.1%	11 16.6%	8 13.0%	21 19.4%	13 27.5% d	5 11.5%	12 10.7%	16 21.4%	15 16.9%	37 15.7%	6 15.0%
Net: Decrease		6 2.3%	2 2.2%	1 1.3%	3 3.5%	- -	2 2.8%	- -	3 3.2%	3 7.1% df	1 2.7%	2 1.9%	1 1.5%	3 3.6%	6 2.8%	
Net: Increase + Stay the same		241 88.1%	83 89.3%	81 90.3%	78 84.7%	51 90.1%	60 87.5%	54 89.8%	96 89.2%	42 88.5%	34 83.2%	100 91.7% I	67 90.7%	74 81.5%	206 88.5%	35 85.5%
Mean score		3.2	3.1	3.2	3.2	3.1	3.2	3.1	3.2	3.2	3.1	3.1	3.2 j	3.2	3.2	3.2



Q11_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	j	k	I	m	n
Unweighted Total		156	54	44	58	36	35	37	63	26	22	69	40	47	122	34
Weighted Total		159 100.0%	54 100.0%	45 100.0%	59 100.0%	34 100.0%	34 100.0%	39 100.0%	67 100.0%	29 100.0%	23 100.0%	72 100.0%	39 100.0%	47 100.0%	124 100.0%	34 100.0%
Increase greatly	(5)	5 2.9%	2 3.5%	1 2.0%	2 3.0%	-	2 5.5%	1 2.4%	2 2.8%	1 3.3%	1 3.6%	1 1.3%	2 4.4%	2 4.1%	3 2.2%	2 5.2%
Increase slightly	(4)	31 19.5%	10 17.7%	9 19.9%	12 20.9%	7 20.0%	5 13.9%	10 25.1%	16 24.4%	7 23.5%	3 12.5%	15 20.4%	5 12.7%	11 23.8%	23 18.5%	8 22.9%
Stay same	(3)	100 63.0%	35 64.7%	29 64.1%	36 60.7%	24 68.9%	24 69.4%	21 54.6%	35 52.5%	14 49.7%	17 75.9%	48 66.9%	26 65.6%	26 54.8%	80 64.7%	20 56.9%
Decrease slightly	(2)	5 3.4%	2 3.6%	1 2.5%	2 3.8%	-	-	1 2.4%	5 7.9%	4 15.4%	-	3 4.3%	-	2 4.7%	4 3.6%	1 2.6%
Decrease greatly	(1)	1 .6%	1 1.8%	-	-	-	1 2.8%	-	-	-	-	1 1.3%	-	-	1 .8%	-
Don't know		17 10.6%	5 8.8%	5 11.5%	7 11.6%	4 11.1%	3 8.4%	6 15.6%	8 12.4%	2 8.1%	2 7.9%	4 5.8%	7 17.2%	6 12.5%	13 10.1%	4 12.4%
NETS																
Net: Increase		35 22.4%	11 21.1%	10 21.9%	14 23.9%	7 20.0%	7 19.4%	11 27.4%	18 27.2%	8 26.8%	4 16.1%	16 21.6%	7 17.2%	13 27.9%	26 20.8%	10 28.1%
Net: Decrease		6 4.0%	3 5.4%	1 2.5%	2 3.8%	- -	1 2.8%	1 2.4%	5 7.9%	4 15.4%	-	4 5.7%	-	2 4.7%	5 4.4%	1 2.6%
Net: Increase + Stay the same		135 85.4%	46 85.8%	39 86.0%	50 84.6%	30 88.9%	30 88.8%	32 82.1%	54 79.7%	22 76.5%	21 92.1%	64 88.5%	33 82.8%	39 82.8%	106 85.5%	29 85.0%
Mean score		3.2	3.2	3.2	3.3	3.2	3.2	3.3	3.3	3.2	3.2	3.2	3.3	3.3	3.2	3.3



Q11_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

TechnologyBase: All who recruit permanent members of staff in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	C C	*d	*e	*f	g	*h	*i	0-49 j	*k	250 +	m	*n
Unweighted Total		92	29	26	37	18	24	18	30	12	20	35	23	34	85	7
Weighted Total		93 100.0%	29 100.0%	26 100.0%	38 100.0%	17 100.0%	24 100.0%	18 100.0%	31 100.0%	14 100.0%	20 100.0%	35 100.0%	23 100.0%	34 100.0%	86 100.0%	7 100.0%
Increase greatly	(5)	4 4.1%	1 3.3%	1 3.6%	2 5.1%	- -	4 15.9%	-	-	-	-	1 2.6%	2 8.3%	1 2.8%	4 4.5%	-
Increase slightly	(4)	14 15.5%	2 6.4%	4 16.4%	8 21.7%	2 10.7%	3 12.0%	2 12.1%	7 21.8%	5 34.5%	3 13.8%	2 5.3%	7 30.9%	5 15.2%	12 14.3%	2 29.8%
Stay same	(3)	59 63.6%	21 73.1%	17 64.7%	21 55.6%	13 78.1%	10 40.5%	15 82.7%	21 67.9%	7 48.7%	15 72.0%	29 83.7% I	9 40.5%	20 58.9%	55 64.2%	4 56.0%
Decrease slightly	(2)	4 4.7%	1 3.8%	1 4.5%	2 5.5%	- -	1 4.0%	-	2 7.4%	2 16.9%	1 5.3%	-	1 4.6%	3 9.5%	4 5.1%	-
Decrease greatly	(1)	1 1.0%	1 3.4%	- -	-	- -	1 4.0%	-	-	- -		1 2.8%	-	-	1 1.1%	-
Don't know		10 11.1%	3 10.0%	3 10.9%	5 12.0%	2 11.1%	6 23.6%	1 5.2%	1 2.9%	-	2 8.9%	2 5.5%	4 15.7%	5 13.6%	9 10.8%	1 14.3%
NETS																
Net: Increase		18 19.6%	3 9.7%	5 19.9%	10 26.8%	2 10.7%	7 27.9%	2 12.1%	7 21.8%	5 34.5%	3 13.8%	3 8.0%	9 39.2%	6 18.0%	16 18.8%	2 29.8%
Net: Decrease		5 5.7%	2 7.1%	1 4.5%	2 5.5%	- -	2 8.0%		2 7.4%	2 16.9%	1 5.3%	1 2.8%	1 4.6%	3 9.5%	5 6.2%	-
Net: Increase + Stay the same		77 83.2%	24 82.8%	22 84.6%	31 82.5%	15 88.9%	16 68.4%	17 94.8%	28 89.7%	11 83.1%	18 85.8%	32 91.7%	19 79.6%	26 76.9%	71 83.0%	6 85.7%
Mean score		3.2	3.0	3.2	3.3	3.1	3.4	3.1	3.1	3.2	3.1	3.1	3.5	3.1	3.2	3.3



Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles?

Base: All who recruit permanent members of staff in each job function

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		a	b	С	d	е	f	g	h	i	j	k	I	m	n
Unweighted Total	486	161	160	165	100	120	117	193	76	73	232	123	131	399	87
Weighted Total	485 100.0%	161 100.0%	159 100.0%	165 100.0%	97 100.0%	115 100.0%	119 100.0%	202 100.0%	83 100.0%	72 100.0%	234 100.0%	123 100.0%	129 100.0%	398 100.0%	87 100.0%
Accounting and financial services	20 9.8%	9 12.5% c	9 14.7% c	2 2.9%	1 2.3%	6 10.0%	7 13.8% d	13 16.5% d	7 20.4%		8 9.7%	5 9.7%	7 9.9%	15 8.7%	5 15.1%
Construction	20 34.7%	9 39.6%	6 28.6%	5 34.9%	5 38.1%	6 33.3%	5 35.1%	8 34.3%	2 32.3%	2 32.9%	14 36.8%	1 14.0%	5 39.4%	15 31.2%	5 55.0%
Drivers	22 20.2%	9 28.1%	7 21.9%	6 12.8%	3 14.1%	4 14.9%	9 31.5%	14 28.3%	4 23.3%	2 11.6%	11 23.7%	5 21.9%	6 15.0%	17 19.6%	5 22.8%
Education	16 26.8%	5 19.7%	3 22.5%	9 36.0%	5 38.6%	4 23.1%	6 36.4%	7 26.2%	1 10.5%	1 14.5%	6 29.6%	7 30.9%	4 19.2%	15 27.3%	1 19.8%
Engineering & technical	35 28.1%	17 33.6%	8 21.9%	10 26.5%	9 38.6%	6 17.5%	6 25.3%	12 30.6%	6 38.0%	8 27.8%	22 44.7% kl	6 16.6%	8 18.4%	27 26.9%	9 33.0%
Executive recruitment / interim management	13 14.2%	4 12.8%	3 13.1%	6 16.0%	-	5 18.1%	3 14.2%	8 22.2%	5 34.5%	1 7.2%	4 14.5%	4 19.9%	5 11.4%	11 14.1%	2 14.7%
Health & social care	50 51.2%	10 44.1%	22 61.5%	18 45.7%	5 35.8%	14 47.8%	13 63.4%	21 50.9%	7 37.6%	10 74.0%	14 45.7%	18 51.5%	18 56.1%	46 54.9%	4 28.5%
Hospitality	20 28.1%	4 19.1%	7 31.4%	9 32.1%	4 21.1%	3 21.7%	4 35.9%	10 43.9%	7 50.1%	3 17.5%	10 28.8%	6 31.0%	4 23.0%	15 24.4%	5 50.4%
Industrial	9 16.0%	2 8.5%	2 16.0%	5 24.2%	2 20.4%	6 29.1%	1 8.2%	1 5.8%	-	-	5 17.7%	2 20.3%	2 11.0%	7 14.9%	2 22.2%
Legal & HR	9 6.7%	3 5.9%	3 8.2%	3 6.2%	1 2.8%	4 11.5%	1 3.6%	3 7.0%	2 11.1%	1 4.1%	2 5.9%	3 7.1%	4 6.8%	8 7.0%	1 5.2%
Life sciences	6 34.4%	2 39.9%	1 35.2%	3 31.1%	-	3 76.7%	1 50.0%	2 39.8%	1 33.8%	1 15.9%	2 27.7%	3 58.1%	1 21.3%	6 34.4%	-
Marketing, media & creative	8 6.2%	3 7.1%	2 4.9%	3 6.5%	1 4.4%	2 5.1%	1 3.4%	4 9.1%	3 17.5%	1 3.8%	3 5.7%	2 5.3%	3 7.6%	7 6.4%	1 5.2%
Office professionals	27 9.7%	10 10.6%	10 11.0%	7 7.6%	2 3.5%	7 9.7%	8 12.7%	16 14.8% d	8 17.4% d	2 4.9%	13 11.5%	7 9.3%	7 7.9%	22 9.3%	5 12.4%



Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles?

Base: All who recruit permanent members of staff in each job function

			WAVE				REG	ION	_			SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	Total	July 2017	August 2017	2017 C	d	e	LONGON f	LONGON	London	Other	0-49 i	50-249 k	250+	m	n
Olgrinicance Level. 9376		<u> </u>	Ь	C	u	C		9	"	.	J	K	.		"
Unweighted Total	486	161	160	165	100	120	117	193	76	73	232	123	131	399	87
Weighted Total	485	161	159	165	97	115	119	202	83	72	234	123	129	398	87
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Sales & retail	27	11	6	10	4	3	13	18	5	2	11	6	10	25	2
	16.8%	19.6%	14.3%	16.2%	11.1%	8.2%	34.3%	27.3%	17.9%	7.2%	14.6%	16.0%	20.8%	20.0%	5.4%
							de	е						n	
Technology	17	9	4	4	2	7	2	6	4	2	6	6	5	17	-
	18.3%	30.6%	16.5%	10.1%	11.4%	28.0%	10.5%	19.8%	31.8%	10.1%	17.2%	25.1%	14.7%	19.7%	-
None	277	91	94	92	63	64	57	104	47	46	140	66	71	220	57
	57.1%	56.2%	59.3%	55.8%	64.8%	55.6%	48.1%	51.7%	56.8%	64.2%	59.9%	53.8%	55.1%	55.2%	65.6%
					fg					f					
Net: Any	208	70	65	73	34	51	62	97	36	26	94	57	58	178	30
	42.9%	43.8%	40.7%	44.2%	35.2%	44.4%	51.9%	48.3%	43.2%	35.8%	40.1%	46.2%	44.9%	44.8%	34.4%
							di	d							



Q14_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

l	Total	Greatly increase	Slightly increase	Stay the same	Slightly decrease	Greatly decrease	Don't know	Net: Increase	Net: Decrease	Net: Increase + Stay the same	Mean
Accounting and financial services	27		1	19	6		1	1	6	20	2.8
7.000 driving drive initiational convictor	100.0%	-	3.9%	70.6%	22.2%	-	3.4%	3.9%	22.2%	74.4%	2.0
Construction	11	-	1	9	1	-	-	1	1	10	3.0
	100.0%	-	8.9%	83.1%	8.0%	-	-	8.9%	8.0%	92.0%	
Drivers	11	-	3	6	2	-	-	3	2	9	3.1
	100.0%	-	27.1%	54.4%	18.5%	-	-	27.1%	18.5%	81.5%	
Education	9	-	2	4	2	1	-	2	3	5	2.7
	100.0%	-	21.6%	42.4%	22.2%	13.8%	-	21.6%	36.0%	64.0%	
Engineering & technical	12 100.0%	-	-	9 73.5%	3 26.5%	-	-	-	3 26.5%	9 73.5%	2.7
		-	-		20.5%	-	-	-	20.5%		
Executive recruitment / interim management	4 100.0%	-	-	4 100.0%	-	-	-	-	-	4 100.0%	3.0
-											0.5
Health & social care	9 100.0%	-	2 19.4%	2 21.8%	4 38.9%	1 11.1%	1 8.8%	2 19.4%	5 50.0%	4 41.2%	2.5
Hospitality	9	_	1	7	_		1	1	_	8	3.1
поѕрнанку	100.0%	-	10.7%	78.6%	-	-	10.7%	10.7%	-	89.3%	3.1
Industrial	12	-	1	9	1	1	_	1	2	10	2.8
	100.0%	-	8.1%	75.8%	8.2%	7.9%	-	8.1%	16.1%	83.9%	
Legal & HR	12	-	2	8	2	-	-	2	2	10	3.0
	100.0%	-	17.3%	65.1%	17.7%	-	-	17.3%	17.7%	82.3%	
Life sciences	3	-	-	2	1	-	-	-	1	2	2.6
	100.0%	-	-	63.8%	36.2%	-	-	-	36.2%	63.8%	
Marketing, media & creative	11	1	1	8	2	-	-	2	2	10	3.1
l	100.0%	8.4%	8.4%	66.2%	17.0%	-	-	16.8%	17.0%	83.0%	
Office professionals	35	-	4	20	8	1	2	4	9	24	2.8
	100.0%	-	11.9%	57.7%	22.6%	2.8%	5.0%	11.9%	25.4%	69.6%	
Sales & retail	16 100.0%	-	2 12.6%	11 68.6%	2 12.9%	-	1 5.9%	2 12.6%	2 12.9%	13 81.2%	3.0
					12.9%	-	5.9%		12.9%		
Technology	9 100.0%	1 11.1%	-	8 88.9%	-	-	-	1 11.1%	-	9 100.0%	3.2
						- -					
Average (response based including bases)	187 100.0%	2 1.0%	19 10.4%	123 65.7%	33 17.8%	4 2.2%	5 2.9%	21 11.4%	37 20.0%	145 77.2%	2.9



Q14_SUM. Average across all sectors

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI					SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	*j	k	1	m	*n
Unweighted Total		194	103	33	58	40	84	38	51	13	19	29	67	98	166	28
Weighted Total		187 100.0%	100 100.0%	31 100.0%	57 100.0%	38 100.0%	81 100.0%	37 100.0%	50 100.0%	14 100.0%	18 100.0%	29 100.0%	67 100.0%	92 100.0%	161 100.0%	27 100.0%
Greatly increase	(5)	2 1.0%	2 1.9%	-	-	-	2 2.4%	-	-	-	-	-	-	2 2.1%	2 1.2%	-
Slightly increase	(4)	19 10.4%	12 11.6% b		8 14.0% b	1 2.4%	10 11.8%	2 5.6%	7 14.3%	5 38.2%	2 10.0%	1 3.5%	7 11.2%	11 12.0%	12 7.7%	7 26.7%
Stay the same	(3)	123 65.7%	68 68.3%	24 78.0% c	31 54.5%	28 74.5%	60 74.2%	23 62.3%	29 57.9%	6 45.9%	6 31.6%	26 89.9%	41 60.9%	57 61.8%	106 66.1%	17 63.3%
Slightly decrease	(2)	33 17.8%	16 16.3%	4 11.9%	13 23.7%	7 17.9%	6 7.1%	12 32.1% e	12 23.5% e	-	9 49.5%	1 3.3%	16 23.2%	17 18.3%	33 20.7%	-
Greatly decrease	(1)	4 2.2%	1 1.0%	3 10.1% ac	-	2 5.2%	1 1.2%		1 2.3%	1 8.7%	-	1 3.2%	3 4.7% I	-	3 1.9%	1 3.9%
Don't know		5 2.9%	1 1.0%	-	4 7.8% a	-	3 3.4%	- -	1 1.9%	1 7.2%	2 9.0%	-	-	5 5.8% k	4 2.3%	2 6.1%
NETS																
Net: Increase		21 11.4%	13 13.5% b	-	8 14.0% b	1 2.4%	11 14.2% d	2 5.6%	7 14.3%	5 38.2%	2 10.0%	1 3.5%	7 11.2%	13 14.1%	14 8.9%	7 26.7%
Net: Decrease		37 20.0%	17 17.2%	7 22.0%	13 23.7%	9 23.1% e	7 8.2%	12 32.1% e	13 25.9% e	1 8.7%	9 49.5%	2 6.6%	19 28.0%	17 18.3%	36 22.6%	1 3.9%
Net: Increase + Stay the same		145 77.2%	81 81.8%	24 78.0%	39 68.5%	29 76.9%	72 88.4% fg	25 67.9%	36 72.2%	11 84.1%	8 41.5%	27 93.4%	48 72.0%	70 75.8%	121 75.0%	24 90.0%
Mean score		2.9	3.0 b	2.7	2.9	2.7	3.1 df	2.7	2.9	3.2	2.6	2.9	2.8	3.0	2.9	3.2



Q14_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Accounting and financial services
Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	7.5.0	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	28	16	3	9	7	11	6	9	3	1	3	8	17	25	3
Weighted Total	27 100.0%	16 100.0%	3 100.0%	9 100.0%	7 100.0%	11 100.0%	6 100.0%	9 100.0%	3 100.0%	1 100.0%	3 100.0%	8 100.0%	16 100.0%	24 100.0%	3 100.0%
Greatly increase (5	5) -	-		-	- -	-	-	-	-	-	-	-	-	-	-
Slightly increase (4	4) 1 3.9%		-	1 11.9%	- -	-	-	1 11.7%	1 34.3%	-	-	-	1 6.5%	-	1 36.6%
Stay the same (3	3) 19 70.6%	12 74.3%	3 100.0%	5 54.9%	6 85.2%	9 81.9%	3 49.8%	5 55.2%	2 65.7%	-	3 100.0%	5 61.6%	11 69.5%	17 71.4%	2 63.4%
Slightly decrease (2	2) 6 22.2%	4 25.7%	-	2 22.8%	1 14.8%	1 9.3%	3 50.2%	3 33.1%	-	1 100.0%	-	3 38.4%	3 18.2%	6 24.8%	-
Greatly decrease (1			-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know	1 3.4%		-	1 10.4%	- -	1 8.8%	-	-	-	-	-	-	1 5.7%	1 3.8%	-
NETS															
Net: Increase	1 3.9%		-	1 11.9%	- -	-	-	1 11.7%	1 34.3%	-	-	-	1 6.5%	-	1 36.6%
Net: Decrease	6 22.2%	4 25.7%	-	2 22.8%	1 14.8%	1 9.3%	3 50.2%	3 33.1%	-	1 100.0%	-	3 38.4%	3 18.2%	6 24.8%	-
Net: Increase + Stay the same	20 74.4%	12 74.3%	3 100.0%	6 66.8%	6 85.2%	9 81.9%	3 49.8%	6 66.9%	3 100.0%	-	3 100.0%	5 61.6%	12 76.1%	17 71.4%	3 100.0%
Mean score	2.8	2.7	3.0	2.9	2.9	2.9	2.5	2.8	3.3	2.0	3.0	2.6	2.9	2.7	3.4



Q14_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Construction

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		11	5	4	2	2	5	2	3	1	1	3	3	5	9	2
Weighted Total		11 100.0%	5 100.0%	4 100.0%	2 100.0%	2 100.0%	5 100.0%	2 100.0%	3 100.0%	1 100.0%	1 100.0%	3 100.0%	3 100.0%	5 100.0%	9 100.0%	2 100.0%
Greatly increase	(5)	-	-	- -	-	- -	-	-	-		-		-	-		-
Slightly increase	(4)	1 8.9%	1 20.0%		- -	- -	1 19.3%	- -	-	-	-	-	1 31.7%	-	-	1 50.7%
Stay the same	(3)	9 83.1%	4 80.0%	4 100.0%	1 56.7%	2 100.0%	4 80.7%	2 100.0%	3 100.0%	1 100.0%	-	3 100.0%	2 68.3%	4 81.6%	8 90.3%	1 49.3%
Slightly decrease	(2)	1 8.0%	-	-	1 43.3%	- -	-	-	-	-	1 100.0%	-	-	1 18.4%	1 9.7%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-		-	-	-	-	-	-	-	-	-	
NETS																
Net: Increase		1 8.9%	1 20.0%	-	-	- -	1 19.3%	-	-	-	-	-	1 31.7%	-	-	1 50.7%
Net: Decrease		1 8.0%	-	-	1 43.3%	- -	-	-	-	-	1 100.0%	-	-	1 18.4%	1 9.7%	-
Net: Increase + Stay the same		10 92.0%	5 100.0%	4 100.0%	1 56.7%	2 100.0%	5 100.0%	2 100.0%	3 100.0%	1 100.0%	-	3 100.0%	3 100.0%	4 81.6%	8 90.3%	2 100.0%
Mean score		3.0	3.2	3.0	2.6	3.0	3.2	3.0	3.0	3.0	2.0	3.0	3.3	2.8	2.9	3.5



Q14_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Drivers

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ON				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		11	5	1	5	3	5	3	3	-	-	3	3	5	11	-
Weighted Total		11 100.0%	5 100.0%	1 100.0%	5 100.0%	3 100.0%	5 100.0%	3 100.0%	3 100.0%	-	-	3 100.0%	3 100.0%	5 100.0%	11 100.0%	-
Greatly increase	(5)	-	- -	-	-	- -		-	-	-	- -	- -	-	-	-	
Slightly increase	(4)	3 27.1%	2 40.9%	-	1 18.6%	1 32.8%	2 39.4%	-	-	-	-	1 35.8%	-	2 39.7%	3 27.1%	-
Stay the same	(3)	6 54.4%	3 59.1%	1 100.0%	2 40.9%	1 33.7%	3 60.6%	2 63.4%	2 63.4%	-	-	2 64.2%	2 66.1%	2 40.7%	6 54.4%	-
Slightly decrease	(2)	2 18.5%	- -	-	2 40.5%	1 33.4%	-	1 36.6%	1 36.6%	-	-	-	1 33.9%	1 19.6%	2 18.5%	-
Greatly decrease	(1)	-	-	-	- -	- -	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	- -	- -	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		3 27.1%	2 40.9%	-	1 18.6%	1 32.8%	2 39.4%	-	-	-	-	1 35.8%	-	2 39.7%	3 27.1%	-
Net: Decrease		2 18.5%	-	-	2 40.5%	1 33.4%	-	1 36.6%	1 36.6%	-	- -	-	1 33.9%	1 19.6%	2 18.5%	-
Net: Increase + Stay the same		9 81.5%	5 100.0%	1 100.0%	3 59.5%	2 66.6%	5 100.0%	2 63.4%	2 63.4%	-	- -	3 100.0%	2 66.1%	4 80.4%	9 81.5%	-
Mean score		3.1	3.4	3.0	2.8	3.0	3.4	2.6	2.6	-	-	3.4	2.7	3.2	3.1	-



Q14_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Education

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		9	4	1	4	2	2	3	4	1	1	-	5	4	9	-
Weighted Total		9 100.0%	4 100.0%	1 100.0%	4 100.0%	2 100.0%	2 100.0%	3 100.0%	4 100.0%	1 100.0%	1 100.0%	-	5 100.0%	4 100.0%	9 100.0%	-
Greatly increase	(5)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 21.6%	1 25.4%	-	1 24.8%	- -	2 100.0%	-	-	-	-	-	2 38.3%	-	2 21.6%	-
Stay the same	(3)	4 42.4%	1 24.7%	-	3 75.2%	1 47.6%	-	2 67.6%	2 48.0%	-	1 100.0%	-	2 37.3%	2 48.9%	4 42.4%	-
Slightly decrease	(2)	2 22.2%	2 49.9%	-	-	1 52.4%	-	1 32.4%	1 23.0%	-	-	-	-	2 51.1%	2 22.2%	-
Greatly decrease	(1)	1 13.8%	- -	1 100.0%	-	- -	-	-	1 29.1%	1 100.0%	-	-	1 24.4%	-	1 13.8%	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		2 21.6%	1 25.4%	-	1 24.8%	- -	2 100.0%	-	-	-	-	-	2 38.3%	-	2 21.6%	-
Net: Decrease		3 36.0%	2 49.9%	1 100.0%	-	1 52.4%	-	1 32.4%	2 52.0%	1 100.0%	-	-	1 24.4%	2 51.1%	3 36.0%	-
Net: Increase + Stay the same		5 64.0%	2 50.1%	-	4 100.0%	1 47.6%	2 100.0%	2 67.6%	2 48.0%	-	1 100.0%	-	4 75.6%	2 48.9%	5 64.0%	-
Mean score		2.7	2.8	1.0	3.2	2.5	4.0	2.7	2.2	1.0	3.0	-	2.9	2.5	2.7	-



Q14_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Engineering & technical

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION	-			SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	8	1	3	2	6	2	2	-	2	1	5	6	11	1
Weighted Total		12 100.0%	8 100.0%	1 100.0%	3 100.0%	2 100.0%	6 100.0%	2 100.0%	2 100.0%	-	2 100.0%	1 100.0%	5 100.0%	6 100.0%	11 100.0%	1 100.0%
Greatly increase	(5)	-	-		-		-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	-	- -	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	9 73.5%	6 73.4%	1 100.0%	2 65.9%	1 48.5%	6 100.0%	1 47.5%	1 47.5%	-	1 45.4%	1 100.0%	3 58.3%	5 82.9%	8 71.3%	1 100.0%
Slightly decrease	(2)	3 26.5%	2 26.6%	-	1 34.1%	1 51.5%	-	1 52.5%	1 52.5%	-	1 54.6%	-	2 41.7%	1 17.1%	3 28.7%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-		-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		-	-	-	-		-	-	-	-	-	-	-	-	-	-
Net: Decrease		3 26.5%	2 26.6%	- -	1 34.1%	1 51.5%	-	1 52.5%	1 52.5%	-	1 54.6%	-	2 41.7%	1 17.1%	3 28.7%	-
Net: Increase + Stay the same		9 73.5%	6 73.4%	1 100.0%	2 65.9%	1 48.5%	6 100.0%	1 47.5%	1 47.5%	-	1 45.4%	1 100.0%	3 58.3%	5 82.9%	8 71.3%	1 100.0%
Mean score		2.7	2.7	3.0	2.7	2.5	3.0	2.5	2.5	-	2.5	3.0	2.6	2.8	2.7	3.0



Q14_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Executive recruitment / interim managementBase: All who recruit temporary agency workers in each job function

				WAVE				REG	SION				SIZE		SECT	OR
					September			South excluding	South including							
0: " 1 050/		Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	Ĵ	*k	*1	*m	*n
Unweighted Total		4	2	1	1	1	3	-	-	-	-	1	1	2	3	1
Weighted Total		4	2	1	1	1	3	-	-	-	-	1	1	2	3	1
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	-	-	-	100.0%	100.0%	100.0%	100.0%	100.0%
Greatly increase	(5)	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Greatly increase	(5)	_	_	-	_	_	_	_	-	_	-	_	-	_	-	_
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	4	2	1	1	1	3	-	-	_	-	1	1	2	3	1
	. ,	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	-	-	-	100.0%	100.0%	100.0%	100.0%	100.0%
0	(0)															
Slightly decrease	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Don't know		_	_	_	_	_	_	_	-	_	_	<u>-</u>	_	_	-	_
NETS																
Net: Increase		_	_	_	-	_	_	_	_	-	_	_	-	_	_	_
Trou morodos		_	-	_	_	_	-	-	-	_	-	-	-	-	-	-
Net: Decrease		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		4	2	1	1	1	3	-	-	-	-	1	1	2	3	1
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	-	-	-	100.0%	100.0%	100.0%	100.0%	100.0%
Mean score		3.0	3.0	3.0	3.0	3.0	3.0	_	_	_	_	3.0	3.0	3.0	3.0	3.0
IVICALI SCULE		3.0	3.0	3.0	3.0	3.0	3.0	-	-	-	-	3.0	3.0	3.0	3.0	3.0



Q14_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Health & social care

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		10	2	4	4	1	3	2	2	-	4	2	5	3	6	4
Weighted Total		9 100.0%	2 100.0%	4 100.0%	4 100.0%	1 100.0%	3 100.0%	2 100.0%	2 100.0%	-	3 100.0%	2 100.0%	5 100.0%	3 100.0%	6 100.0%	4 100.0%
Greatly increase	(5)	-	-	-	-		-	-	-	-		- -	-		- -	
Slightly increase	(4)	2 19.4%	1 51.7%	-	1 23.0%	-	-	-	-	-	2 52.5%	-	2 37.0%	-	1 17.4%	1 22.7%
Stay the same	(3)	2 21.8%	1 48.3%	-	1 30.9%	- -	2 69.2%	-	-	-		1 49.4%	1 22.5%		1 19.2%	1 25.9%
Slightly decrease	(2)	4 38.9%	-	3 73.1%	1 23.1%	- -	1 30.8%	2 100.0%	2 100.0%	-	1 23.8%	1 50.6%	1 19.4%	2 67.9%	4 63.4%	-
Greatly decrease	(1)	1 11.1%	- -	1 26.9%	- -	1 100.0%	-	-	-	-		-	1 21.1%		-	1 28.8%
Don't know		1 8.8%	-	-	1 23.0%	- -	-	-	-	-	1 23.7%	-	-	1 32.1%	-	1 22.7%
NETS																
Net: Increase		2 19.4%	1 51.7%	-	1 23.0%	-	-	-	-	-	2 52.5%	-	2 37.0%		1 17.4%	1 22.7%
Net: Decrease		5 50.0%	- -	4 100.0%	1 23.1%	1 100.0%	1 30.8%	2 100.0%	2 100.0%	-	1 23.8%	1 50.6%	2 40.6%	2 67.9%	4 63.4%	1 28.8%
Net: Increase + Stay the same		4 41.2%	2 100.0%	-	2 53.9%		2 69.2%	-	-	-	2 52.5%	1 49.4%	3 59.4%		2 36.6%	2 48.6%
Mean score		2.5	3.5	1.7	3.0	1.0	2.7	2.0	2.0	-	3.4	2.5	2.8	2.0	2.5	2.5



Q14_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

HospitalityBase: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		9	6	2	1	2	1	2	4	2	2	3	2	4	7	2
Weighted Total		9 100.0%	6 100.0%	2 100.0%	1 100.0%	2 100.0%	1 100.0%	2 100.0%	4 100.0%	2 100.0%	2 100.0%	3 100.0%	2 100.0%	4 100.0%	7 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	-	-	-	-	-	-		-
Slightly increase	(4)	1 10.7%	1 16.1%		-	- -	1 100.0%	-	-	-	-	-	1 47.4%		1 13.8%	-
Stay the same	(3)	7 78.6%	4 67.8%	2 100.0%	1 100.0%	2 100.0%	-	2 100.0%	3 75.7%	1 53.6%	2 100.0%	3 100.0%	1 52.6%	3 75.9%	5 72.4%	2 100.0%
Slightly decrease	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		1 10.7%	1 16.1%	-	- -	- -	-	-	1 24.3%	1 46.4%	-	-	-	1 24.1%	1 13.8%	-
NETS																
Net: Increase		1 10.7%	1 16.1%	-	-	- -	1 100.0%	-	-	-	-	-	1 47.4%	-	1 13.8%	-
Net: Decrease		-	-		-	- -	-	-		-	-	-	-	-	-	-
Net: Increase + Stay the same		8 89.3%	5 83.9%	2 100.0%	1 100.0%	2 100.0%	1 100.0%	2 100.0%	3 75.7%	1 53.6%	2 100.0%	3 100.0%	2 100.0%	3 75.9%	6 86.2%	2 100.0%
Mean score		3.1	3.2	3.0	3.0	3.0	4.0	3.0	3.0	3.0	3.0	3.0	3.5	3.0	3.2	3.0



Q14_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Industrial

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m	*n
Unweighted Total		12	7	2	3	3	5	4	4	-	-	3	4	5	11	1
Weighted Total		12 100.0%	7 100.0%	2 100.0%	3 100.0%	3 100.0%	5 100.0%	4 100.0%	4 100.0%	-	-	3 100.0%	4 100.0%	5 100.0%	11 100.0%	1 100.0%
Greatly increase	(5)	-	-	-	-		-	-	-	-	-		-		-	-
Slightly increase	(4)	1 8.1%	1 14.4%	-	-	- -	1 19.1%	-	-	-	- -		-	1 20.2%	1 9.0%	-
Stay the same	(3)	9 75.8%	5 71.2%	1 50.8%	3 100.0%	2 66.5%	4 80.9%	3 75.9%	3 75.9%	-	- -	2 67.3%	4 100.0%	3 59.4%	8 73.2%	1 100.0%
Slightly decrease	(2)	1 8.2%	1 14.5%	-	-	-	-	1 24.1%	1 24.1%	-	-	-	-	1 20.4%	1 9.0%	-
Greatly decrease	(1)	1 7.9%	-	1 49.2%	-	1 33.5%	-	-	-	-	-	1 32.7%	-	-	1 8.8%	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-		-	-
NETS																
Net: Increase		1 8.1%	1 14.4%	-	-		1 19.1%	-	-	-	-	-	-	1 20.2%	1 9.0%	-
Net: Decrease		2 16.1%	1 14.5%	1 49.2%	-	1 33.5%	-	1 24.1%	1 24.1%		-	1 32.7%	-	1 20.4%	2 17.8%	-
Net: Increase + Stay the same		10 83.9%	6 85.5%	1 50.8%	3 100.0%	2 66.5%	5 100.0%	3 75.9%	3 75.9%	-	-	2 67.3%	4 100.0%	4 79.6%	9 82.2%	1 100.0%
Mean score		2.8	3.0	2.0	3.0	2.3	3.2	2.8	2.8	-	-	2.3	3.0	3.0	2.8	3.0



Q14_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Legal & HRBase: All who recruit temporary agency workers in each job function

				WAVE				REC	SION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	7	2	3	3	7	-	1	1	1	1	4	7	9	3
Weighted Total		12 100.0%	7 100.0%	2 100.0%	3 100.0%	3 100.0%	7 100.0%	-	1 100.0%	1 100.0%	1 100.0%	1 100.0%	4 100.0%	7 100.0%	9 100.0%	3 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	-	-			-	-	-	-
Slightly increase	(4)	2 17.3%	1 14.1%	-	1 34.9%	- -	1 14.4%	-	1 100.0%	1 100.0%	-	-	-	2 30.6%	1 11.0%	1 36.6%
Stay the same	(3)	8 65.1%	4 55.7%	2 100.0%	2 65.1%	2 65.4%	6 85.6%	-	-	-	-	1 100.0%	3 73.2%	4 54.7%	6 65.6%	2 63.4%
Slightly decrease	(2)	2 17.7%	2 30.1%	-	-	1 34.6%	-	-	-	-	1 100.0%	-	1 26.8%	1 14.7%	2 23.4%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		2 17.3%	1 14.1%	-	1 34.9%		1 14.4%	-	1 100.0%	1 100.0%	-	-	-	2 30.6%	1 11.0%	1 36.6%
Net: Decrease		2 17.7%	2 30.1%	-	-	1 34.6%	-	-	-	-	1 100.0%	-	1 26.8%	1 14.7%	2 23.4%	-
Net: Increase + Stay the same		10 82.3%	5 69.9%	2 100.0%	3 100.0%	2 65.4%	7 100.0%	-	1 100.0%	1 100.0%	-	1 100.0%	3 73.2%	6 85.3%	7 76.6%	3 100.0%
Mean score		3.0	2.8	3.0	3.3	2.7	3.1	-	4.0	4.0	2.0	3.0	2.7	3.2	2.9	3.4



Q14_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Life sciences

Base: All who recruit temporary agency workers in each job function

			WA	VE			REGI	ON				SIZE		SECT	OR
							South excluding	South including							
0: " 1 1 0504		Total	July 2017	August 2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m
Unweighted Total		3	2	1	-	1	1	1	-	1	1	2	-	3	-
Weighted Total		3	2	1	-	1	1	1	-	1	1	2	-	3	-
		100.0%	100.0%	100.0%	-	100.0%	100.0%	100.0%	-	100.0%	100.0%	100.0%	-	100.0%	-
Greatly increase	(5)	_	_	_	_	_	_	_	_	-	_	_	_	_	_
Creaty morease	(0)	_	_	-	_	-	-	_	-	-	-	-	-	_	-
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	2	1	1	-	1	1	1	-	-	1	1	-	2	-
		63.8%	47.0%	100.0%	-	100.0%	100.0%	100.0%	-	-	100.0%	47.0%	-	63.8%	-
Slightly decrease	(2)	1 1	1	_	_	_	_	_	_	1	_	1	-	1	_
Clightly debroase	(2)	36.2%	53.0%	_	_	_	-	-	_	100.0%	-	53.0%	-	36.2%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS															
Net: Increase		-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Decrease		1	1	-	-	-	-	-	-	1	-	1	-	1	-
		36.2%	53.0%	-	-	-	-	-	-	100.0%	-	53.0%	-	36.2%	-
Net: Increase + Stay the same		2	1	1	_	1	1	1	_	_	1	1	_	2	_
		63.8%	47.0%	100.0%	_	100.0%	100.0%	100.0%	-	_	100.0%	47.0%	-	63.8%	_
Mean score		2.6	2.5	3.0	-	3.0	3.0	3.0	-	2.0	3.0	2.5	-	2.6	-

Columns Tested: a,b - c,d,e,f,g,h - i,j,k - l,m



Q14_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Marketing, media & creative
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	8	3	1	3	8	1	1	-	-	1	5	6	10	2
Weighted Total		11 100.0%	8 100.0%	3 100.0%	1 100.0%	3 100.0%	8 100.0%	1 100.0%	1 100.0%	-	-	1 100.0%	5 100.0%	6 100.0%	10 100.0%	2 100.0%
Greatly increase	(5)	1 8.4%	1 12.5%	-	-	- -	1 12.6%	-	-	-	-		-	1 16.9%	1 10.0%	
Slightly increase	(4)	1 8.4%	1 12.5%	-	-	- -	1 12.6%	-	-	-	-	-	1 20.3%	-	1 10.0%	-
Stay the same	(3)	8 66.2%	5 62.5%	3 100.0%	-	2 66.2%	5 62.1%	1 100.0%	1 100.0%		-	1 100.0%	3 59.0%	4 66.1%	6 59.8%	2 100.0%
Slightly decrease	(2)	2 17.0%	1 12.5%	-	1 100.0%	1 33.8%	1 12.7%	-	-	-	-	-	1 20.6%	1 17.0%	2 20.2%	
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-		-	-
Don't know		-	-	-	-		-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		2 16.8%	2 24.9%	-	-	- -	2 25.2%	-	-	-	-	-	1 20.3%	1 16.9%	2 20.0%	-
Net: Decrease		2 17.0%	1 12.5%	-	1 100.0%	1 33.8%	1 12.7%	-	-		-	-	1 20.6%	1 17.0%	2 20.2%	
Net: Increase + Stay the same		10 83.0%	7 87.5%	3 100.0%	-	2 66.2%	7 87.3%	1 100.0%	1 100.0%	-	-	1 100.0%	4 79.4%	5 83.0%	8 79.8%	2 100.0%
Mean score		3.1	3.2	3.0	2.0	2.7	3.3	3.0	3.0	-	-	3.0	3.0	3.2	3.1	3.0



Q14_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Office professionals

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		36	16	5	15	5	13	9	12	3	6	2	11	23	31	5
Weighted Total		35 100.0%	15 100.0%	5 100.0%	15 100.0%	5 100.0%	12 100.0%	9 100.0%	12 100.0%	3 100.0%	6 100.0%	2 100.0%	11 100.0%	22 100.0%	30 100.0%	5 100.0%
Greatly increase	(5)		-	- -	-	-	-	-	-		-		-	-	-	-
Slightly increase	(4)	4 11.9%	2 12.5%		2 15.1%	- -	1 7.8%	1 12.7%	3 26.4%	2 67.8%	-	-	-	4 19.0%	2 6.5%	2 45.3%
Stay the same	(3)	20 57.7%	9 61.1%	4 80.5%	7 46.8%	4 78.9%	8 61.9%	6 65.0%	7 56.8%	1 32.2%	2 33.2%	2 100.0%	7 62.9%	11 51.1%	18 60.9%	2 37.8%
Slightly decrease	(2)	8 22.6%	3 20.3%	1 19.5%	4 26.2%	1 21.1%	2 15.2%	2 22.3%	2 16.7%	-	3 52.5%	-	3 28.4%	5 21.8%	8 26.3%	-
Greatly decrease	(1)	1 2.8%	1 6.2%	-	-	- -	1 7.7%	-	-	-	-	-	1 8.7%	-	1 3.2%	-
Don't know		2 5.0%	-	-	2 12.0%	- -	1 7.4%	-	-	-	1 14.3%	-	-	2 8.0%	1 3.1%	1 16.9%
NETS																
Net: Increase		4 11.9%	2 12.5%	-	2 15.1%	- -	1 7.8%	1 12.7%	3 26.4%	2 67.8%	-	-	-	4 19.0%	2 6.5%	2 45.3%
Net: Decrease		9 25.4%	4 26.4%	1 19.5%	4 26.2%	1 21.1%	3 22.9%	2 22.3%	2 16.7%	-	3 52.5%	-	4 37.1%	5 21.8%	9 29.5%	-
Net: Increase + Stay the same		24 69.6%	11 73.6%	4 80.5%	9 61.8%	4 78.9%	9 69.7%	7 77.7%	10 83.3%	3 100.0%	2 33.2%	2 100.0%	7 62.9%	15 70.1%	20 67.4%	4 83.1%
Mean score		2.8	2.8	2.8	2.9	2.8	2.8	2.9	3.1	3.7	2.4	3.0	2.5	3.0	2.7	3.5



Q14_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	16	8	2	6	4	8	2	4	2	-	3	6	7	13	3
Weighted Total	16 100.0%	8 100.0%	2 5 100.0%	6 100.0%	4 100.0%	8 100.0%	2 100.0%	4 100.0%	2 100.0%	-	3 100.0%	6 100.0%	7 100.0%	13 100.0%	3 100.0%
Greatly increase (5) -		- -	-		-	-	-	-	-		-		-	-
Slightly increase (4) 2 12.6%	1 12.0%	-	1 17.0%	-	-	1 46.9%	2 49.6%	1 52.3%	-		1 15.5%	1 15.8%	1 7.2%	1 36.6%
Stay the same (3	3) 11 68.6%	7 88.0%	2 5 100.0%	2 35.4%	4 100.0%	6 75.5%	-	1 24.2%	1 47.7%	-	3 100.0%	3 50.4%	5 70.3%	9 69.8%	2 63.4%
Slightly decrease (2	2) 2 12.9%		-	2 32.7%	- -	1 12.6%	1 53.1%	1 26.2%	-	- -	-	2 34.1%	-	2 15.8%	-
Greatly decrease (1) -	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	1 5.9%		-	1 14.9%		1 11.8%	-	-	-	-		-	1 13.9%	1 7.2%	-
NETS															
Net: Increase	2 12.6%	1 12.0%	-	1 17.0%	- -	-	1 46.9%	2 49.6%	1 52.3%	-	-	1 15.5%	1 15.8%	1 7.2%	1 36.6%
Net: Decrease	2 12.9%		-	2 32.7%	- -	1 12.6%	1 53.1%	1 26.2%	-	-	-	2 34.1%	-	2 15.8%	-
Net: Increase + Stay the same	13 81.2%	8 100.0%	2 100.0%	3 52.4%	4 100.0%	6 75.5%	1 46.9%	3 73.8%	2 100.0%	- -	3 100.0%	4 65.9%	6 86.1%	10 76.9%	3 100.0%
Mean score	3.0	3.1	3.0	2.8	3.0	2.9	2.9	3.2	3.5	-	3.0	2.8	3.2	2.9	3.4



Q14_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

TechnologyBase: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		9	7	1	1	2	6	1	1	-	-	2	3	4	8	1
Weighted Total		9 100.0%	7 100.0%	1 100.0%	1 100.0%	2 100.0%	6 100.0%	1 100.0%	1 100.0%	-	-	2 100.0%	3 100.0%	4 100.0%	8 100.0%	1 100.0%
Greatly increase	(5)	1 11.1%	1 14.3%		-		1 16.3%	-	-	-	-	- -	-	1 25.5%	1 12.3%	-
Slightly increase	(4)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	8 88.9%	6 85.7%	1 100.0%	1 100.0%	2 100.0%	5 83.7%	1 100.0%	1 100.0%	-	- -	2 100.0%	3 100.0%	3 74.5%	7 87.7%	1 100.0%
Slightly decrease	(2)	-	-	-	- -	- -	-	-	-	-	- -	- -	-	-	-	-
Greatly decrease	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	- -	-	-	-	-	-	- -	-	-	-	-
NETS																
Net: Increase		1 11.1%	1 14.3%	-	-		1 16.3%	-	-	-	-	- -	-	1 25.5%	1 12.3%	
Net: Decrease		-	-	-	-		-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		9 100.0%	7 100.0%	1 100.0%	1 100.0%	2 100.0%	6 100.0%	1 100.0%	1 100.0%	-	-	2 100.0%	3 100.0%	4 100.0%	8 100.0%	1 100.0%
Mean score		3.2	3.3	3.0	3.0	3.0	3.3	3.0	3.0	-	-	3.0	3.0	3.5	3.2	3.0



Q15_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

										Net: Increase + Stay	
	Total	Greatly increase	Slightly increase	Stay the same	Slightly decrease	Greatly decrease	Don't know	Net: Increase	Net: Decrease	the same	Mean
Accounting and financial services	27	-	2	18	4	1	2	2	5	20	2.8
	100.0%	-	7.5%	67.3%	14.5%	3.8%	6.9%	7.5%	18.3%	74.7%	
Construction	11	-	4	7	-	-	-	4	-	11	3.4
	100.0%	-	36.5%	63.5%	-	-	-	36.5%	-	100.0%	
Drivers	11	-	4	4	1	1	1	4	2	8	3.1
	100.0%	-	36.2%	36.1%	9.2%	9.9%	8.6%	36.2%	19.1%	72.3%	
Education	9	-	2	4	3	-	-	2	3	6	2.9
	100.0%	-	21.6%	45.8%	32.5%	-	-	21.6%	32.5%	67.5%	
Engineering & technical	12	-	1	7	2	1	1	1	3	8	2.7
	100.0%	-	9.4%	55.9%	17.6%	8.9%	8.3%	9.4%	26.5%	65.3%	
Executive recruitment / interim	4	-	-	4	-	-	-	-	-	4	3.0
management	100.0%	-	-	100.0%	-	-	-	-	-	100.0%	
Health & social care	9	-	3	2	3	1	1	3	4	5	2.8
	100.0%	-	29.6%	21.8%	28.7%	11.1%	8.8%	29.6%	39.8%	51.4%	
Hospitality	9	1	1	7	-	-	-	2	-	9	3.4
	100.0%	12.3%	10.7%	77.0%	-	-	-	23.0%	-	100.0%	
Industrial	12	-	2	8	-	-	1	2	-	11	3.2
	100.0%	-	17.6%	72.9%	-	-	9.5%	17.6%	-	90.5%	
Legal & HR	12	-	2	8	2	-	-	2	2	10	3.0
	100.0%	-	17.3%	65.1%	17.7%	-	-	17.3%	17.7%	82.3%	
Life sciences	3	-	-	2	1	-	-	-	1	2	2.6
	100.0%	-	-	63.8%	36.2%	-	-	-	36.2%	63.8%	
Marketing, media & creative	11	1	2	7	1	-	1	3	1	10	3.3
	100.0%	8.4%	16.9%	57.7%	8.5%	-	8.4%	25.4%	8.5%	83.1%	
Office professionals	35	-	3	21	6	2	3	3	8	24	2.8
	100.0%	-	8.7%	61.5%	16.3%	5.8%	7.8%	8.7%	22.0%	70.2%	
Sales & retail	16	-	2	11	1	1	1	2	2	13	2.9
	100.0%	-	13.0%	68.6%	5.9%	6.6%	5.9%	13.0%	12.5%	81.6%	
Technology	9	1	-	7	-	-	1	1	-	8	3.2
	100.0%	11.1%	-	77.9%	-	-	11.1%	11.1%	-	88.9%	
Average (response based including	187	3	27	115	23	7	11	30	30	146	3.0
bases)	100.0%	1.6%	14.6%	61.6%	12.3%	3.8%	6.0%	16.2%	16.2%	77.8%	



Q15_SUM. Average across all sectors

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

				WAVE				REGI					SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	b	С	d	е	f	g	*h	*i	*j	k	I	m	*n
Unweighted Total		194	103	33	58	40	84	38	51	13	19	29	67	98	166	28
Weighted Total		187 100.0%	100 100.0%	31 100.0%	57 100.0%	38 100.0%	81 100.0%	37 100.0%	50 100.0%	14 100.0%	18 100.0%	29 100.0%	67 100.0%	92 100.0%	161 100.0%	27 100.0%
Greatly increase	(5)	3 1.6%	2 1.9%	-	1 2.0%	- -	2 2.4%	-	1 2.2%	1 8.2%	-	-	-	3 3.3%	3 1.9%	-
Slightly increase	(4)	27 14.6%	9 8.7%	3 9.7%	16 27.7% ab	1 2.4%	16 19.4% d	3 7.4%	8 16.0% d	5 39.6%	3 14.6%	3 10.3%	15 22.0% I	10 10.6%	21 13.3%	6 22.4%
Stay the same	(3)	115 61.6%	68 68.4% c	24 78.1% c	23 40.6%	26 69.9%	52 64.2%	23 62.7%	30 59.9%	7 52.1%	7 37.5%	25 86.4%	37 56.0%	53 57.9%	99 61.3%	17 63.4%
Slightly decrease	(2)	23 12.3%	15 15.2%	3 8.9%	5 9.3%	8 22.5% e	3 3.4%	5 12.9%	5 9.4%	-	7 39.0%	1 3.3%	6 9.5%	16 17.1%	23 14.4%	-
Greatly decrease	(1)	7 3.8%	1 1.0%	1 3.3%	5 9.2% a	1 2.7%	1 1.2%	5 14.0% e	5 10.3% e	-	-	-	7 10.7% I	-	6 3.8%	1 3.9%
Don't know		11 6.0%	5 4.9%	-	6 11.3% b	1 2.4%	8 9.4%	1 3.0%	1 2.2%	-	2 9.0%	:	1 1.7%	10 11.0% k	9 5.3%	3 10.3%
NETS																
Net: Increase		30 16.2%	11 10.6%	3 9.7%	17 29.7% ab	1 2.4%	18 21.8% d	3 7.4%	9 18.2% d	6 47.9%	3 14.6%	3 10.3%	15 22.0%	13 13.9%	24 15.2%	6 22.4%
Net: Decrease		30 16.2%	16 16.1%	4 12.2%	10 18.4%	10 25.3% e	4 4.6%	10 26.9% e	10 19.7% e	-	7 39.0%	1 3.3%	14 20.3%	16 17.1%	29 18.2%	1 3.9%
Net: Increase + Stay the same		146 77.8%	79 79.0%	27 87.8%	40 70.3%	27 72.3%	70 86.0% f	26 70.1%	39 78.1%	14 100.0%	9 52.0%	28 96.7%	52 78.1%	66 71.9%	123 76.5%	23 85.8%
Mean score		3.0	3.0	2.9	3.0	2.7	3.2 dfg	2.7	2.9	3.6	2.7	3.1	2.9	3.0	2.9	3.2



Q15_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Accounting and financial services
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		28	16	3	9	7	11	6	9	3	1	3	8	17	25	3
Weighted Total		27 100.0%	16 100.0%	3 100.0%	9 100.0%	7 100.0%	11 100.0%	6 100.0%	9 100.0%	3 100.0%	1 100.0%	3 100.0%	8 100.0%	16 100.0%	24 100.0%	3 100.0%
Greatly increase	(5)	-	-		-	-	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	2 7.5%	-	-	2 23.0%	- -	1 9.3%	-	1 11.7%	1 34.3%	-	-	1 12.1%	1 6.5%	1 4.0%	1 36.6%
Stay the same	(3)	18 67.3%	12 74.2%	3 100.0%	4 44.9%	5 71.7%	8 72.7%	4 65.8%	6 65.8%	2 65.7%		3 100.0%	5 61.6%	10 63.9%	16 67.7%	2 63.4%
Slightly decrease	(2)	4 14.5%	3 19.6%	-	1 10.0%	2 28.3%	-	1 16.7%	1 11.0%	-	1 100.0%	-	1 13.5%	3 17.8%	4 16.2%	-
Greatly decrease	(1)	1 3.8%	-	-	1 11.7%	- -	-	1 17.5%	1 11.5%	-	-	-	1 12.8%	-	1 4.3%	-
Don't know		2 6.9%	1 6.2%	-	1 10.4%	- -	2 18.0%	-	-	-	-	-	-	2 11.8%	2 7.8%	-
NETS																
Net: Increase		2 7.5%	-	-	2 23.0%	- -	1 9.3%	-	1 11.7%	1 34.3%	-	-	1 12.1%	1 6.5%	1 4.0%	1 36.6%
Net: Decrease		5 18.3%	3 19.6%	-	2 21.8%	2 28.3%	-	2 34.2%	2 22.5%	-	1 100.0%	-	2 26.3%	3 17.8%	5 20.5%	-
Net: Increase + Stay the same		20 74.7%	12 74.2%	3 100.0%	6 67.8%	5 71.7%	9 82.0%	4 65.8%	7 77.5%	3 100.0%	-	3 100.0%	6 73.7%	11 70.5%	17 71.7%	3 100.0%
Mean score		2.8	2.8	3.0	2.9	2.7	3.1	2.5	2.8	3.3	2.0	3.0	2.7	2.9	2.8	3.4



Q15_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Construction

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		11	5	4	2	2	5	2	3	1	1	3	3	5	9	2
Weighted Total		11 100.0%	5 100.0%	4 100.0%	2 100.0%	2 100.0%	5 100.0%	2 100.0%	3 100.0%	1 100.0%	1 100.0%	3 100.0%	3 100.0%	5 100.0%	9 100.0%	2 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	- -	-	-	-	-	-	-	-	-
Slightly increase	(4)	4 36.5%	1 20.0%	2 53.0%	1 43.3%	- -	1 19.3%	1 49.7%	2 69.2%	1 100.0%	1 100.0%	2 68.7%	1 31.7%	1 18.4%	3 33.5%	1 50.7%
Stay the same	(3)	7 63.5%	4 80.0%	2 47.0%	1 56.7%	2 100.0%	4 80.7%	1 50.3%	1 30.8%	-	-	1 31.3%	2 68.3%	4 81.6%	6 66.5%	1 49.3%
Slightly decrease	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		4 36.5%	1 20.0%	2 53.0%	1 43.3%	-	1 19.3%	1 49.7%	2 69.2%	1 100.0%	1 100.0%	2 68.7%	1 31.7%	1 18.4%	3 33.5%	1 50.7%
Net: Decrease		-	- -		-	- -	-	- -	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		11 100.0%	5 100.0%	4 100.0%	2 100.0%	2 100.0%	5 100.0%	2 100.0%	3 100.0%	1 100.0%	1 100.0%	3 100.0%	3 100.0%	5 100.0%	9 100.0%	2 100.0%
Mean score		3.4	3.2	3.5	3.4	3.0	3.2	3.5	3.7	4.0	4.0	3.7	3.3	3.2	3.3	3.5



Q15_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Drivers

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		11	5	1	5	3	5	3	3	-	-	3	3	5	11	-
Weighted Total		11 100.0%	5 100.0%	1 100.0%	5 100.0%	3 100.0%	5 100.0%	3 100.0%	3 100.0%	-	-	3 100.0%	3 100.0%	5 100.0%	11 100.0%	-
Greatly increase	(5)	-	-	-	-		-	-	-	-	-	- -	-	-	-	
Slightly increase	(4)	4 36.2%	1 19.8%	-	3 59.5%	1 32.8%	2 41.2%	1 30.6%	1 30.6%	-	-	1 30.7%	1 35.9%	2 39.7%	4 36.2%	-
Stay the same	(3)	4 36.1%	3 60.0%	1 100.0%	-	1 33.7%	2 39.4%	1 32.8%	1 32.8%	-	-	2 69.3%	1 30.3%	1 19.8%	4 36.1%	-
Slightly decrease	(2)	1 9.2%	1 20.2%	-	-	-	1 19.5%	-	-	-	-	-	-	1 20.9%	1 9.2%	-
Greatly decrease	(1)	1 9.9%	-	-	1 21.6%		-	1 36.6%	1 36.6%	-	-	-	1 33.9%	-	1 9.9%	-
Don't know		1 8.6%	-	-	1 18.9%	1 33.4%	-	-	-	-	-	-	-	1 19.6%	1 8.6%	-
NETS																
Net: Increase		4 36.2%	1 19.8%	-	3 59.5%	1 32.8%	2 41.2%	1 30.6%	1 30.6%	-	-	1 30.7%	1 35.9%	2 39.7%	4 36.2%	-
Net: Decrease		2 19.1%	1 20.2%	-	1 21.6%	- -	1 19.5%	1 36.6%	1 36.6%	-	-	-	1 33.9%	1 20.9%	2 19.1%	-
Net: Increase + Stay the same		8 72.3%	4 79.8%	1 100.0%	3 59.5%	2 66.6%	4 80.5%	2 63.4%	2 63.4%	-	-	3 100.0%	2 66.1%	3 59.5%	8 72.3%	-
Mean score		3.1	3.0	3.0	3.2	3.5	3.2	2.6	2.6	-	-	3.3	2.7	3.2	3.1	-



Q15_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Education

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*	*m	*n
Unweighted Total		9	4	1	4	2	2	3	4	1	1	-	5	4	9	-
Weighted Total		9 100.0%	4 100.0%	1 100.0%	4 100.0%	2 100.0%	2 100.0%	3 100.0%	4 100.0%	1 100.0%	1 100.0%	-	5 100.0%	4 100.0%	9 100.0%	-
Greatly increase	(5)	-	-		-	- -	-	-	-	-	-	-	-			-
Slightly increase	(4)	2 21.6%	1 25.4%		1 24.8%	- -	2 100.0%	-	-	-	-	-	2 38.3%	-	2 21.6%	-
Stay the same	(3)	4 45.8%	1 24.7%	1 100.0%	2 50.5%	- -	-	2 67.6%	3 77.0%	1 100.0%	1 100.0%	-	3 61.7%	1 25.2%	4 45.8%	-
Slightly decrease	(2)	3 32.5%	2 49.9%	-	1 24.7%	2 100.0%	-	1 32.4%	1 23.0%	-	-	-	-	3 74.8%	3 32.5%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		2 21.6%	1 25.4%	-	1 24.8%	-	2 100.0%	-	-	-	-	-	2 38.3%	-	2 21.6%	-
Net: Decrease		3 32.5%	2 49.9%		1 24.7%	2 100.0%	-	1 32.4%	1 23.0%	-	-	-	-	3 74.8%	3 32.5%	-
Net: Increase + Stay the same		6 67.5%	2 50.1%	1 100.0%	3 75.3%	- -	2 100.0%	2 67.6%	3 77.0%	1 100.0%	1 100.0%		5 100.0%	1 25.2%	6 67.5%	-
Mean score		2.9	2.8	3.0	3.0	2.0	4.0	2.7	2.8	3.0	3.0	-	3.4	2.3	2.9	-



Q15_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Engineering & technical

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECTO	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	8	1	3	2	6	2	2	-	2	1	5	6	11	1
Weighted Total		12 100.0%	8 100.0%	1 100.0%	3 100.0%	2 100.0%	6 100.0%	2 100.0%	2 100.0%	-	2 100.0%	1 100.0%	5 100.0%	6 100.0%	11 100.0%	1 100.0%
Greatly increase	(5)	-	-	-	-		-	-	-	-	-	-	-		-	-
Slightly increase	(4)	1 9.4%	-	-	1 36.1%	- -	1 18.8%	-	-	-	-	-	1 21.6%		1 10.2%	-
Stay the same	(3)	7 55.9%	5 61.0%	1 100.0%	1 29.8%	1 48.5%	4 64.7%	1 47.5%	1 47.5%	-	1 45.4%	1 100.0%	2 36.7%	4 65.8%	6 52.2%	1 100.0%
Slightly decrease	(2)	2 17.6%	2 26.6%	-	-	1 51.5%	-	-	-	-	1 54.6%	-	1 21.4%	1 17.1%	2 19.1%	-
Greatly decrease	(1)	1 8.9%	-	-	1 34.1%		-	1 52.5%	1 52.5%	-	-	-	1 20.3%	-	1 9.6%	
Don't know		1 8.3%	1 12.5%	-	-		1 16.5%	-	-	-	-	-	-	1 17.0%	1 8.9%	
NETS																
Net: Increase		1 9.4%	-	-	1 36.1%	- -	1 18.8%	-	-	-	-	-	1 21.6%		1 10.2%	-
Net: Decrease		3 26.5%	2 26.6%	-	1 34.1%	1 51.5%	-	1 52.5%	1 52.5%	- -	1 54.6%	-	2 41.7%	1 17.1%	3 28.7%	-
Net: Increase + Stay the same		8 65.3%	5 61.0%	1 100.0%	2 65.9%	1 48.5%	5 83.5%	1 47.5%	1 47.5%	-	1 45.4%	1 100.0%	3 58.3%	4 65.8%	7 62.4%	1 100.0%
Mean score		2.7	2.7	3.0	2.7	2.5	3.2	2.0	2.0	-	2.5	3.0	2.6	2.8	2.7	3.0



Q15_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Executive recruitment / interim managementBase: All who recruit temporary agency workers in each job function

				WAVE				REG	SION				SIZE		SECT	OR
					September			South excluding	South including							
0: " 1 050/		Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	Ĵ	*k	*1	*m	*n
Unweighted Total		4	2	1	1	1	3	-	-	-	-	1	1	2	3	1
Weighted Total		4	2	1	1	1	3	-	-	-	-	1	1	2	3	1
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	-	-	-	100.0%	100.0%	100.0%	100.0%	100.0%
Greatly increase	(5)	_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Greatly increase	(5)	_	_	-	_	_	_	_	-	_	-	_	-	_	-	_
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	4	2	1	1	1	3	-	-	_	-	1	1	2	3	1
	. ,	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	-	-	-	100.0%	100.0%	100.0%	100.0%	100.0%
0	(0)															
Slightly decrease	(2)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		_	_	_	_	_	_	_	_	_	_	_	_	_	_	_
Don't know		_	_	_	_	_	_	_	-	_	_	<u>-</u>	_	_	-	_
NETS																
Net: Increase		_	_	_	-	_	_	_	_	-	_	_	-	_	_	_
Trou morodos		_	-	_	_	_	-	-	-	_	-	-	-	-	-	-
Net: Decrease		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same		4	2	1	1	1	3	-	-	-	-	1	1	2	3	1
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	-	-	-	-	100.0%	100.0%	100.0%	100.0%	100.0%
Mean score		3.0	3.0	3.0	3.0	3.0	3.0	_	_	_	_	3.0	3.0	3.0	3.0	3.0
IVICALI SCULE		3.0	3.0	3.0	3.0	3.0	3.0	-	-	-	-	3.0	3.0	3.0	3.0	3.0



Q15_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Health & social care

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		10	2	4	4	1	3	2	2	-	4	2	5	3	6	4
Weighted Total		9 100.0%	2 100.0%	4 100.0%	4 100.0%	1 100.0%	3 100.0%	2 100.0%	2 100.0%	-	3 100.0%	2 100.0%	5 100.0%	3 100.0%	6 100.0%	4 100.0%
Greatly increase	(5)	-	-	-	-	- -	-	-	-	- -	-	-	-	-	-	-
Slightly increase	(4)	3 29.6%	1 51.7%	1 24.8%	1 23.0%	- -	-	1 50.0%	1 50.0%	-	2 52.5%	-	3 56.4%	-	2 34.0%	1 22.7%
Stay the same	(3)	2 21.8%	1 48.3%	-	1 30.9%	-	2 69.2%	-	-	-	-	1 49.4%	1 22.5%	-	1 19.2%	1 25.9%
Slightly decrease	(2)	3 28.7%	-	2 48.3%	1 23.1%	- -	1 30.8%	1 50.0%	1 50.0%	-	1 23.8%	1 50.6%	-	2 67.9%	3 46.8%	-
Greatly decrease	(1)	1 11.1%	-	1 26.9%	-	1 100.0%	-	-	-	-	-	-	1 21.1%	-	-	1 28.8%
Don't know		1 8.8%	-		1 23.0%	- -	-	-	-	- -	1 23.7%	-	-	1 32.1%	-	1 22.7%
NETS																
Net: Increase		3 29.6%	1 51.7%	1 24.8%	1 23.0%	- -	-	1 50.0%	1 50.0%	-	2 52.5%	-	3 56.4%	-	2 34.0%	1 22.7%
Net: Decrease		4 39.8%	-	3 75.2%	1 23.1%	1 100.0%	1 30.8%	1 50.0%	1 50.0%	-	1 23.8%	1 50.6%	1 21.1%	2 67.9%	3 46.8%	1 28.8%
Net: Increase + Stay the same		5 51.4%	2 100.0%	1 24.8%	2 53.9%	- -	2 69.2%	1 50.0%	1 50.0%	-	2 52.5%	1 49.4%	4 78.9%	-	3 53.2%	2 48.6%
Mean score		2.8	3.5	2.2	3.0	1.0	2.7	3.0	3.0	-	3.4	2.5	3.1	2.0	2.9	2.5



Q15_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

HospitalityBase: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		9	6	2	1	2	1	2	4	2	2	3	2	4	7	2
Weighted Total		9 100.0%	6 100.0%	2 100.0%	1 100.0%	2 100.0%	1 100.0%	2 100.0%	4 100.0%	2 100.0%	2 100.0%	3 100.0%	2 100.0%	4 100.0%	7 100.0%	2 100.0%
Greatly increase	(5)	1 12.3%	-		1 100.0%	- -	-	-	1 28.0%	1 53.6%	-	- -	-	1 27.8%	1 15.9%	-
Slightly increase	(4)	1 10.7%	1 16.1%	-	-	- -	1 100.0%		-	-	-	- -	1 47.4%	-	1 13.8%	-
Stay the same	(3)	7 77.0%	5 83.9%	2 100.0%	-	2 100.0%	-	2 100.0%	3 72.0%	1 46.4%	2 100.0%	3 100.0%	1 52.6%	3 72.2%	5 70.3%	2 100.0%
Slightly decrease	(2)	-	-	-	-	- -	-	-	-	-	-	- -	-	-	-	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
NETS																
Net: Increase		2 23.0%	1 16.1%	-	1 100.0%	- -	1 100.0%	-	1 28.0%	1 53.6%	-	-	1 47.4%	1 27.8%	2 29.7%	-
Net: Decrease		-	-	-	-	-	-	-	-	-	-	- -	-	-	-	-
Net: Increase + Stay the same		9 100.0%	6 100.0%	2 100.0%	1 100.0%	2 100.0%	1 100.0%	2 100.0%	4 100.0%	2 100.0%	2 100.0%	3 100.0%	2 100.0%	4 100.0%	7 100.0%	2 100.0%
Mean score		3.4	3.2	3.0	5.0	3.0	4.0	3.0	3.6	4.1	3.0	3.0	3.5	3.6	3.5	3.0



Q15_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Industrial

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECTO	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	12	7	2	3	3	5	4	4	-	-	3	4	5	11	1
Weighted Total	12 100.0%	7 100.0%	2 100.0%	3 100.0%	3 100.0%	5 100.0%	4 100.0%	4 100.0%	-	-	3 100.0%	4 100.0%	5 100.0%	11 100.0%	1 100.0%
Greatly increase (5)	-	-	- -	-	- -	-	-	-	-	-		-	-		-
Slightly increase (4)	2 17.6%	1 14.4%	-	1 34.5%		2 41.4%	- -	-	-	-	-	1 26.5%	1 20.2%	2 19.4%	-
Stay the same (3)	8 72.9%	6 85.6%	2 100.0%	1 30.7%	3 100.0%	3 58.6%	3 71.9%	3 71.9%	-	-	3 100.0%	2 46.8%	4 79.8%	8 80.6%	-
Slightly decrease (2)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Greatly decrease (1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	1 9.5%	-	-	1 34.8%	-	-	1 28.1%	1 28.1%	-	-	-	1 26.7%	-	-	1 100.0%
NETS															
Net: Increase	2 17.6%	1 14.4%	-	1 34.5%	- -	2 41.4%	-	-	-	-		1 26.5%	1 20.2%	2 19.4%	-
Net: Decrease		-	-	-	- -	-	-	-		-		-		-	-
Net: Increase + Stay the same	11 90.5%	7 100.0%	2 100.0%	2 65.2%	3 100.0%	5 100.0%	3 71.9%	3 71.9%	-	-	3 100.0%	3 73.3%	5 100.0%	11 100.0%	-
Mean score	3.2	3.1	3.0	3.5	3.0	3.4	3.0	3.0	-	-	3.0	3.4	3.2	3.2	-



Q15_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Legal & HR

Base: All who recruit temporary agency workers in each job function

				WAVE				REC	SION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	7	2	3	3	7	-	1	1	1	1	4	7	9	3
Weighted Total		12 100.0%	7 100.0%	2 100.0%	3 100.0%	3 100.0%	7 100.0%	-	1 100.0%	1 100.0%	1 100.0%	1 100.0%	4 100.0%	7 100.0%	9 100.0%	3 100.0%
Greatly increase	(5)	-	-	- -	-	- -	- -	-	-		-	-	-	-	-	
Slightly increase	(4)	2 17.3%	1 14.1%		1 34.9%	-	1 14.4%	-	1 100.0%	1 100.0%	-		-	2 30.6%	1 11.0%	1 36.6%
Stay the same	(3)	8 65.1%	4 55.7%	2 100.0%	2 65.1%	2 65.4%	6 85.6%	-	-	-	-	1 100.0%	3 73.2%	4 54.7%	6 65.6%	2 63.4%
Slightly decrease	(2)	2 17.7%	2 30.1%	-	-	1 34.6%	-	-	-	-	1 100.0%	-	1 26.8%	1 14.7%	2 23.4%	-
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																
Net: Increase		2 17.3%	1 14.1%	-	1 34.9%	- -	1 14.4%	-	1 100.0%	1 100.0%	-	-	-	2 30.6%	1 11.0%	1 36.6%
Net: Decrease		2 17.7%	2 30.1%	-	-	1 34.6%	-	-	-	-	1 100.0%	-	1 26.8%	1 14.7%	2 23.4%	-
Net: Increase + Stay the same		10 82.3%	5 69.9%	2 100.0%	3 100.0%	2 65.4%	7 100.0%	-	1 100.0%	1 100.0%	-	1 100.0%	3 73.2%	6 85.3%	7 76.6%	3 100.0%
Mean score		3.0	2.8	3.0	3.3	2.7	3.1	-	4.0	4.0	2.0	3.0	2.7	3.2	2.9	3.4



Q15_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Life sciences

Base: All who recruit temporary agency workers in each job function

			WA	VE			REGI	ON	_			SIZE		SECT	OR
		Total	July 2017	August 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		Total	*a	*b	*C	*d	*e	*f	*g	*h	*i	*i	*k	*1	*m
									3			,			
Unweighted Total		3	2	1	-	1	1	1	-	1	1	2	-	3	-
Weighted Total		3	2	1	-	1	1	1	-	1	1	2	-	3	-
		100.0%	100.0%	100.0%	-	100.0%	100.0%	100.0%	-	100.0%	100.0%	100.0%	-	100.0%	-
Greatly increase	(E)	_	_	_		_			_	_		_	_	_	_
Greatly increase	(5)		-	-	_	-	-	-	-	-	-	-	-	-	-
Slightly increase	(4)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Stay the same	(3)	2	1	1	-	1	1	1	-	-	1	1	-	2	-
		63.8%	47.0%	100.0%	-	100.0%	100.0%	100.0%	-	-	100.0%	47.0%	-	63.8%	-
Slightly decrease	(2)	1	1	_	_	_	_	_	_	1	_	1	_	1	_
Slightly decrease	(2)	36.2%	53.0%	-	_	-	-	-	-	100.0%	_	53.0%	-	36.2%	_
												55.5,1			
Greatly decrease	(1)	-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know		- 1	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS															
Net: Increase		-	-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net: Decrease		1	1	-	-	-	-	-	-	1	-	1	-	1	-
		36.2%	53.0%	-	-	-	-	-	-	100.0%	-	53.0%	-	36.2%	-
Net: Increase + Stay the same		2	1	1	_	1	1	1	_	_	1	1	_	2	_
Not. Illorease + Stay the Same		63.8%	47.0%	100.0%	_	100.0%	100.0%	100.0%	-	-	100.0%	47.0%	-	63.8%	-
Mean score		2.6	2.5	3.0	-	3.0	3.0	3.0	-	2.0	3.0	2.5	-	2.6	-

Columns Tested: a,b - c,d,e,f,g,h - i,j,k - l,m



Q15_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Marketing, media & creative
Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		12	8	3	1	3	8	1	1	-	-	1	5	6	10	2
Weighted Total		11 100.0%	8 100.0%	3 100.0%	1 100.0%	3 100.0%	8 100.0%	1 100.0%	1 100.0%	-	-	1 100.0%	5 100.0%	6 100.0%	10 100.0%	2 100.0%
Greatly increase	(5)	1 8.4%	1 12.5%	 	-		1 12.6%	-	-	-	-		-	1 16.9%	1 10.0%	
Slightly increase	(4)	2 16.9%	1 12.5%	-	1 100.0%	- -	2 25.3%	-	-	-	- -		2 41.0%	-	2 20.1%	
Stay the same	(3)	7 57.7%	4 50.1%	3 100.0%	-	2 66.2%	4 49.5%	1 100.0%	1 100.0%	-	-	1 100.0%	3 59.0%	3 49.2%	5 49.8%	2 100.0%
Slightly decrease	(2)	1 8.5%	1 12.5%	-	-	1 33.8%	-	-	-	-	-	-	-	1 17.0%	1 10.1%	-
Greatly decrease	(1)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Don't know		1 8.4%	1 12.5%	-	-		1 12.6%	-	-	-	-	-	-	1 16.9%	1 10.0%	-
NETS																
Net: Increase		3 25.4%	2 24.9%	-	1 100.0%		3 37.9%	-	-		-	-	2 41.0%	1 16.9%	3 30.1%	
Net: Decrease		1 8.5%	1 12.5%	-	-	1 33.8%	-	-	-	-	-	-	-	1 17.0%	1 10.1%	-
Net: Increase + Stay the same		10 83.1%	6 75.0%	3 100.0%	1 100.0%	2 66.2%	7 87.4%	1 100.0%	1 100.0%	-	-	1 100.0%	5 100.0%	4 66.1%	8 79.9%	2 100.0%
Mean score		3.3	3.3	3.0	4.0	2.7	3.6	3.0	3.0	-	-	3.0	3.4	3.2	3.3	3.0



Q15_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Office professionals

Base: All who recruit temporary agency workers in each job function

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	m	*n
Unweighted Total		36	16	5	15	5	13	9	12	3	6	2	11	23	31	5
Weighted Total		35 100.0%	15 100.0%	5 100.0%	15 100.0%	5 100.0%	12 100.0%	9 100.0%	12 100.0%	3 100.0%	6 100.0%	2 100.0%	11 100.0%	22 100.0%	30 100.0%	5 100.0%
Greatly increase	(5)	-	-	- -	-	- -	-	-	-	-	-	-	-	-	-	
Slightly increase	(4)	3 8.7%	1 6.2%	-	2 14.0%		2 15.7%	-	1 8.8%	1 35.3%	-	-	1 8.9%	2 9.3%	2 6.5%	1 21.8%
Stay the same	(3)	21 61.5%	11 68.0%	4 80.5%	7 48.5%	3 59.7%	7 54.1%	7 77.7%	9 74.5%	2 64.7%	3 52.1%	2 100.0%	7 62.9%	12 57.3%	18 61.6%	3 61.3%
Slightly decrease	(2)	6 16.3%	2 13.3%	1 19.5%	3 18.4%	2 40.3%	1 7.3%	1 10.7%	1 8.0%	-	2 33.6%	-	1 10.0%	5 21.0%	6 18.9%	-
Greatly decrease	(1)	2 5.8%	1 6.2%	-	1 7.2%	-	1 7.7%	1 11.6%	1 8.7%	-	-	-	2 18.2%	-	2 6.7%	-
Don't know		3 7.8%	1 6.2%	-	2 12.0%	- -	2 15.2%	-	-	-	1 14.3%	-	-	3 12.5%	2 6.3%	1 16.9%
NETS																
Net: Increase		3 8.7%	1 6.2%	-	2 14.0%	- -	2 15.7%	-	1 8.8%	1 35.3%	-	-	1 8.9%	2 9.3%	2 6.5%	1 21.8%
Net: Decrease		8 22.0%	3 19.5%	1 19.5%	4 25.5%	2 40.3%	2 15.0%	2 22.3%	2 16.7%	-	2 33.6%	-	3 28.2%	5 21.0%	8 25.6%	-
Net: Increase + Stay the same		24 70.2%	12 74.3%	4 80.5%	9 62.5%	3 59.7%	9 69.8%	7 77.7%	10 83.3%	3 100.0%	3 52.1%	2 100.0%	8 71.8%	14 66.6%	20 68.1%	4 83.1%
Mean score		2.8	2.8	2.8	2.8	2.6	2.9	2.7	2.8	3.4	2.6	3.0	2.6	2.9	2.7	3.3



Q15_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

	1			WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total		16	8	2	6	4	8	2	4	2	-	3	6	7	13	3
Weighted Total		16 100.0%	8 100.0%	2 100.0%	6 100.0%	4 100.0%	8 100.0%	2 100.0%	4 100.0%	2 100.0%	-	3 100.0%	6 100.0%	7 100.0%	13 100.0%	3 100.0%
Greatly increase	(5)	-	-		-	-	-	-	-	-	-		-	-	-	-
Slightly increase	(4)	2 13.0%	-	-	2 32.9%	- -	1 12.6%	-	1 26.5%	1 52.3%	-	-	1 16.6%	1 15.8%	1 7.7%	1 36.6%
Stay the same	(3)	11 68.6%	7 88.0%	2 100.0%	2 35.4%	4 100.0%	6 75.5%	- -	1 24.2%	1 47.7%	-	3 100.0%	3 50.4%	5 70.3%	9 69.8%	2 63.4%
Slightly decrease	(2)	1 5.9%	1 12.0%	-	-	-	-	1 46.9%	1 23.1%	-	-	-	1 15.5%	-	1 7.2%	-
Greatly decrease	(1)	1 6.6%	-	-	1 16.8%	- -	-	1 53.1%	1 26.2%	-	-	-	1 17.6%	-	1 8.1%	-
Don't know		1 5.9%	-	-	1 14.9%	- -	1 11.8%	-	-	-	-	-	-	1 13.9%	1 7.2%	-
NETS																
Net: Increase		2 13.0%	- -	-	2 32.9%	- -	1 12.6%	-	1 26.5%	1 52.3%	- -	-	1 16.6%	1 15.8%	1 7.7%	1 36.6%
Net: Decrease		2 12.5%	1 12.0%	-	1 16.8%	- -	-	2 100.0%	2 49.3%	-	- -	-	2 33.1%	-	2 15.3%	-
Net: Increase + Stay the same		13 81.6%	7 88.0%	2 100.0%	4 68.3%	4 100.0%	7 88.2%	-	2 50.7%	2 100.0%	-	3 100.0%	4 66.9%	6 86.1%	10 77.4%	3 100.0%
Mean score		2.9	2.9	3.0	3.0	3.0	3.1	1.5	2.5	3.5	-	3.0	2.7	3.2	2.8	3.4



Q15_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

TechnologyBase: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%	1 5 1 5 1	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*1	*m	*n
Unweighted Total	9	7	1	1	2	6	1	1	-	-	2	3	4	8	1
Weighted Total	9 100.0%	7 100.0%	1 100.0%	1 100.0%	2 100.0%	6 100.0%	1 100.0%	1 100.0%	-	-	2 100.0%	3 100.0%	4 100.0%	8 100.0%	1 100.0%
Greatly increase (5)	1 11.1%	1 14.3%	-	-		1 16.3%	-	-	-	-		-	1 25.5%	1 12.3%	-
Slightly increase (4)	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Stay the same (3)	7 77.9%	5 71.3%	1 100.0%	1 100.0%	2 100.0%	4 67.3%	1 100.0%	1 100.0%	-	- -	2 100.0%	3 100.0%	2 49.1%	6 75.3%	1 100.0%
Slightly decrease (2)	-	-	-	-	- -	-	-	-	-	-		-	-	-	-
Greatly decrease (1)	-	-	-	-		-	-	-	-	-	-	-	-	-	-
Don't know	1 11.1%	1 14.3%	- -	-	- -	1 16.3%	-	-	-	-		-	1 25.5%	1 12.3%	-
NETS															
Net: Increase	1 11.1%	1 14.3%	-	-	- -	1 16.3%	-	-	-	-		-	1 25.5%	1 12.3%	-
Net: Decrease	-	-	-	-	- -	-	-	-	-	-	-	-	-	-	-
Net: Increase + Stay the same	8 88.9%	6 85.7%	1 100.0%	1 100.0%	2 100.0%	5 83.7%	1 100.0%	1 100.0%	-	-	2 100.0%	3 100.0%	3 74.5%	7 87.7%	1 100.0%
Mean score	3.2	3.3	3.0	3.0	3.0	3.4	3.0	3.0	-	-	3.0	3.0	3.7	3.3	3.0



Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles?

Base: All who recruit temporary agency workers in each job function

			WAVE				REGI					SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I	m	*n
Unweighted Total	75	31	16	28	14	20	21	29	8	12	16	26	33	63	12
Weighted Total	72 100.0%	30 100.0%	16 100.0%	27 100.0%	13 100.0%	19 100.0%	20 100.0%	29 100.0%	8 100.0%	11 100.0%	16 100.0%	26 100.0%	31 100.0%	61 100.0%	12 100.0%
Accounting and financial services	2 7.2%	-	1 33.1%	1 11.7%	-	1 8.7%	1 17.5%	1 11.5%	-		-	2 24.1%	-	1 4.3%	1 31.7%
Construction	4 35.1%	3 59.3%	1 23.6%	-	2 100.0%	1 19.3%	1 50.3%	1 30.8%	-		-	2 62.8%	2 40.4%	3 31.8%	1 50.7%
Drivers	2 18.5%	-	-	2 40.5%	1 33.4%	-	1 36.6%	1 36.6%	-	-	-	1 33.9%	1 19.6%	2 18.5%	-
Education	5 55.6%	3 75.3%	-	2 52.9%	1 52.4%	2 100.0%	2 67.3%	2 47.7%	-	-	-	3 59.1%	2 51.1%	5 55.6%	-
Engineering & technical	4 33.2%	2 25.0%	1 100.0%	1 34.1%	1 51.5%	2 32.1%	1 52.5%	1 52.5%	-		-	2 39.3%	2 33.2%	3 27.5%	1 100.0%
Executive recruitment / interim management	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Health & social care	4 40.5%	2 100.0%	1 26.9%	1 23.0%	1 100.0%	1 31.7%	-	-	-	2 52.5%	1 49.4%	3 58.1%	-	1 17.4%	3 77.3%
Hospitality	4 45.5%	1 17.9%	2 100.0%	1 100.0%	1 49.8%	-	1 50.5%	2 52.1%	1 53.6%	1 50.0%	2 64.3%	1 52.6%	1 27.8%	2 29.6%	2 100.0%
Industrial	2 16.6%		1 50.8%	1 30.7%	-	1 19.8%	1 24.1%	1 24.1%	-		1 33.8%	1 23.5%	-	2 18.3%	-
Legal & HR			-	-	-	-	-	-	-		-	-	-	-	-
Life sciences	1 32.1%	1 47.0%	-	-	-	1 100.0%	-	-	-		-	1 47.0%	-	1 32.1%	-
Marketing, media & creative			- -	- -	- -	-	-	-	-	- -	- -	-	-	-	-
Office professionals	5 15.1%	1 6.9%	- -	4 28.7%	- -	-	3 34.8%	4 34.9%	1 35.3%	1 18.9%	- -	1 9.5%	4 19.4%	3 10.3%	2 45.3%
Sales & retail	2 12.5%	1 12.0%	-	1 16.8%	-	-	2 100.0%	2 49.3%	-	-	-	2 33.1%	-	2 15.3%	-



Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles?

Base: All who recruit temporary agency workers in each job function

			WAVE				REG	ION				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I	m	*n
Unweighted Total	75	31	16	28	14	20	21	29	8	12	16	26	33	63	12
Weighted Total	72 100.0%	30 100.0%	16 100.0%	27 100.0%	13 100.0%	19 100.0%	20 100.0%	29 100.0%	8 100.0%	11 100.0%	16 100.0%	26 100.0%	31 100.0%	61 100.0%	12 100.0%
Technology	1 11.1%	1 14.3%	-	-		1 16.3%	-	-	-	-	-	1 32.5%	-	1 12.3%	-
None	44 61.1%	19 61.5%	9 57.2%	17 63.0%	8 56.9%	11 60.5%	12 57.0%	18 62.0%	6 74.4%	7 64.9%	12 75.8%	12 47.3%	20 65.1%	42 69.7%	2 16.5%
Net: Any	28 38.9%	12 38.5%	7 42.8%	10 37.0%	6 43.1%	7 39.5%	9 43.0%	11 38.0%	2 25.6%	4 35.1%	4 24.2%	13 52.7%	11 34.9%	18 30.3%	10 83.5%



Q17_SUM. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

SUMMARY TABLE

Base: All who recruit temporary agency workers

	Total	1 Not at all important	2	3	4	5 Very important	N/A	Net: Not important	Net: Important	Mean
Price/Costs of the workers	85	2	1	14	15	48	5	3	63	4.3
	100.0%	2.3%	1.1%	16.9%	17.3%	57.0%	5.4%	3.5%	74.3%	
Quality of service	85	1	1	2	14	63	4	2	77	4.7
	100.0%	1.0%	1.1%	2.7%	16.2%	74.7%	4.3%	2.2%	90.9%	
Brand image of the agency	85	10	16	23	17	14	4	27	31	3.1
	100.0%	12.2%	19.4%	27.5%	19.5%	17.0%	4.3%	31.6%	36.6%	
Expertise of the agency, in terms of	85	1	1	14	20	45	5	2	65	4.3
regions and sectors covered	100.0%	1.1%	1.1%	16.0%	23.8%	52.5%	5.4%	2.3%	76.3%	
Management information provided	85	3	5	23	22	27	6	8	48	3.8
	100.0%	3.3%	5.8%	27.6%	25.4%	31.4%	6.5%	9.1%	56.8%	
Membership of a trade of professional	85	11	10	20	20	17	6	20	38	3.3
organisation	100.0%	12.8%	11.2%	23.9%	24.1%	20.3%	7.6%	24.0%	44.4%	
Other	85	-	-	-	-	5	80	-	5	5.0
	100.0%	-	-	-	-	5.6%	94.4%	-	5.6%	



Q17_1. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Price/Costs of the workers

Base: All who recruit temporary agency workers

				WAVE				REG	ION	-			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	2 2.3%	1 3.0%	-	1 2.8%	- -	1 4.1%	-	-	-	1 8.3%	-	2 7.0%	-	2 2.8%	-
2	(2)	1 1.1%	1 2.7%	-	-	- -	1 4.4%	- -	-	-	-	-	1 3.4%	-	1 1.4%	-
3	(3)	14 16.9%	5 13.4%	4 22.3%	6 17.8%	4 20.0%	2 8.6%	6 28.1%	7 22.1%	1 10.1%	2 13.7%	4 17.5%	5 16.5%	6 16.7%	11 15.0%	4 25.7%
4	(4)	15 17.3%	4 10.9%	4 21.4%	7 22.3%	4 21.4%	5 21.0%	3 15.2%	4 13.2%	1 9.3%	2 14.5%	5 22.4%	3 10.8%	7 19.3%	10 13.6%	5 34.9%
5 Very important	(5)	48 57.0%	24 67.4%	7 40.0%	17 54.6%	9 48.7%	13 57.7%	11 52.0%	19 61.6%	8 80.6%	8 57.5%	13 55.8%	16 56.2%	20 58.6%	44 62.1%	5 32.7%
N/A		5 5.4%	1 2.5%	3 16.3%	1 2.5%	2 9.9%	1 4.3%	1 4.7%	1 3.1%	-	1 6.1%	1 4.3%	2 6.2%	2 5.4%	4 5.1%	1 6.7%
NETS																
Net: Not important		3 3.5%	2 5.7%	-	1 2.8%	- -	2 8.5%	-	-	-	1 8.3%	-	3 10.3%	-	3 4.2%	-
Net: Important		63 74.3%	28 78.3%	11 61.4%	24 76.9%	13 70.1%	17 78.7%	14 67.2%	23 74.9%	9 89.9%	9 72.0%	18 78.2%	19 66.9%	26 77.9%	53 75.7%	10 67.6%
Mean score		4.3	4.4	4.2	4.3	4.3	4.3	4.3	4.4	4.7	4.2	4.4	4.1	4.4	4.4	4.1



Q17_2. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Quality of serviceBase: All who recruit temporary agency workers

				WAVE				REG	ION	_			SIZE		SECT	OR
		Tatal	h.h. 0047	A	September 2017	Manda	NAC-HI	South excluding	South including	Landan	Other	0-49	50-249	050	Deiterate	Public
Significance Level: 95%		Total	July 2017 a	August 2017 *b	2017 C	North *d	Midlands *e	London *f	London g	London *h	Other *i	0-49 *i	50-249 *k	250+	Private m	Public *n
Significance Level. 93%			٩	b	C	ď	e	'	g	"	'	J	K	'	""	"
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85	36	17	31	19	22	20	31	10	13	23	28	34	70	15
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
1 Not at all important	(1)	1	-	-	1	-	1	-	-	-	-	-	1	-	1	-
		1.0%	-	-	2.8%	-	4.1%	-	-	-	-	-	3.1%	-	1.3%	-
2	(2)	1	1	-	-	-	1	-	-	-	-	-	1	-	1	-
		1.1%	2.7%	-	-	-	4.4%	-	-	-	-	-	3.4%	-	1.4%	-
3	(3)	2	-	1	1	1	-	-	1	1	-	2	-	-	2	-
		2.7%	-	6.6%	3.5%	5.8%	-	-	3.8%	11.1%	-	10.0%	-	-	3.2%	-
4	(4)	14	7	3	4	3	3	3	4	1	4	7	5	2	11	3
		16.2%	19.6%	16.1%	12.4%	15.7%	13.5%	13.8%	12.6%	10.1%	30.0%	31.3%	16.8%	5.7%	15.5%	19.7%
5 Very important	(5)	63	27	12	25	13	17	17	25	8	8	12	20	31	53	11
		74.7%	75.2%	66.2%	78.7%	68.7%	78.1%	81.5%	80.6%	78.8%	64.0%	54.4%	70.5%	91.6%	74.9%	73.6%
N/A		4	1	2	1	2	-	1	1	-	1	1	2	1	3	1
		4.3%	2.5%	11.0%	2.5%	9.9%	-	4.7%	3.1%	-	6.1%	4.3%	6.2%	2.7%	3.8%	6.7%
NETS																
Net: Not important		2	1	_	1	_	2	-	-	_	-	_	2	-	2	-
		2.2%	2.7%	-	2.8%	-	8.5%	-	-	-	-	-	6.5%	-	2.6%	-
Net: Important		77	34	14	29	16	20	20	29	9	12	19	25	33	63	14
		90.9%	94.8%	82.4%	91.1%	84.4%	91.5%	95.3%	93.2%	88.9%	93.9%	85.7%	87.3%	97.3%	90.4%	93.3%
Mean score		4.7	4.7	4.7	4.7	4.7	4.6	4.9	4.8	4.7	4.7	4.5	4.6	4.9	4.7	4.8



Q17_3. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Brand image of the agency
Base: All who recruit temporary agency workers

				WAVE				REG	ION	_			SIZE		SECT	OR
				4 10047	September			South excluding	South including		0.11	0.40	50.040	050	D: 4	D. I. I.
Significance Level: 95%		Total	July 2017	August 2017 *b	2017	North *d	Midlands *e	London *f	London	London *h	Other *i	0-49 *i	50-249 *k	250+	Private m	Public *n
Significance Level: 95%			а	D	С	ď	е	ļ	g	n	'	J	к	!	m	n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85	36	17	31	19	22	20	31	10	13	23	28	34	70	15
		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
1 Not at all important	(1)	10	6	2	3	4	4	-	1	1	2	4	4	3	9	2
		12.2%	15.6%	12.3%	8.3%	19.1%	17.4%	-	3.8%	11.1%	13.6%	17.0%	13.4%	8.0%	12.1%	12.7%
2	(2)	16	9	3	5	3	4	6	7	1	3	4	4	9	14	2
	, ,	19.4%	24.6%	15.9%	15.5%	15.3%	17.5%	27.5%	21.9%	10.7%	22.7%	17.3%	13.9%	25.4%	20.5%	14.1%
3	(3)	23	7	3	13	6	6	7	9	2	3	6	10	7	21	2
	(0)	27.5%	19.5%		42.9%	29.9%	26.5%	33.6%	28.8%	19.4%	22.7%	26.2%	35.2%	22.0%	30.2%	14.4%
					а											
4	(4)	17	9	4	4	4	5	5	7	2	1	6	4	7	14	3
	()	19.5%	24.0%		13.4%	20.4%	22.0%	24.7%	22.6%	18.6%	6.9%	26.1%	13.5%	20.2%	19.3%	20.4%
5 Very important	(5)	14	5	4	5	1	4	2	6	4	4	2	5	7	10	5
	. ,	17.0%	13.8%	23.2%	17.4%	5.4%	16.6%	9.5%	19.8%	40.1%	28.1%	9.1%	17.8%	21.7%	14.0%	31.7%
N/A		4	1	2	1	2	-	1	1	-	1	1	2	1	3	1
		4.3%	2.5%	11.0%	2.5%	9.9%	-	4.7%	3.1%	-	6.1%	4.3%	6.2%	2.7%	3.8%	6.7%
NETS																
Net: Not important		27	14	5	7	7	8	6	8	2	5	8	8	11	23	4
		31.6%	40.2%		23.8%	34.4%	34.9%	27.5%	25.6%	21.9%	36.3%	34.3%	27.3%	33.5%	32.6%	26.8%
Net: Important		31	14	8	10	5	8	7	13	6	5	8	9	14	23	8
,		36.6%	37.8%		30.8%	25.8%	38.6%	34.2%	42.5%	58.7%	35.0%	35.1%	31.3%	41.9%	33.3%	52.1%
Mean score		3.1	3.0	3.3	3.2	2.8	3.0	3.2	3.3	3.7	3.1	2.9	3.1	3.2	3.0	3.5
,		36.6%	37.8%	44.4%	30.8%	25.8%	38.6%	34.2%	42.5%	58.7%	35.0%	35.1%	31.3%	41.9%	33.3%	52.1%



Q17_4. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Expertise of the agency, in terms of regions and sectors covered Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	1 1.1%	1 2.7%	-	-	- -	1 4.5%	-	-	-	-	-	1 3.4%	-	1 1.4%	-
2	(2)	1 1.1%	1 2.7%	-	-	- -	1 4.4%	-	-	-	-	-	1 3.4%	-	1 1.4%	-
3	(3)	14 16.0%	6 16.9%	2 10.9%	6 17.9%	- -	3 12.6%	5 23.8%	6 18.9%	1 9.4%	5 38.1%	4 17.0%	7 23.3%	3 9.4%	11 15.1%	3 20.7%
4	(4)	20 23.8%	9 24.2%	4 21.6%	8 24.6%	6 30.9%	6 25.5%	3 14.3%	6 19.6%	3 30.2%	3 20.7%	5 22.3%	6 20.1%	9 27.9%	15 22.0%	5 32.8%
5 Very important	(5)	45 52.5%	18 51.0%	9 51.3%	17 54.9%	11 59.2%	11 48.8%	12 57.3%	18 58.3%	6 60.4%	5 35.1%	13 56.4%	12 43.6%	20 57.3%	39 55.1%	6 39.8%
N/A		5 5.4%	1 2.5%	3 16.3%	1 2.5%	2 9.9%	1 4.3%	1 4.7%	1 3.1%	-	1 6.1%	1 4.3%	2 6.2%	2 5.4%	4 5.1%	1 6.7%
NETS																
Net: Not important		2 2.3%	2 5.3%	-	-	- -	2 8.9%	-	-	-		-	2 6.8%	-	2 2.7%	-
Net: Important		65 76.3%	27 75.2%	13 72.8%	25 79.5%	17 90.1%	16 74.3%	15 71.6%	24 78.0%	9 90.6%	7 55.8%	18 78.7%	18 63.7%	29 85.2%	54 77.1%	11 72.6%
Mean score		4.3	4.2	4.5	4.4	4.7	4.1	4.4	4.4	4.5	4.0	4.4	4.0	4.5	4.4	4.2



Q17_5. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Management information providedBase: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	3 3.3%	1 2.6%	-	2 6.0%	1 4.6%	1 4.4%	1 4.9%	1 3.3%	-	-	1 4.2%	1 3.5%	1 2.6%	3 4.0%	-
2	(2)	5 5.8%	4 10.5%	-	1 3.5%	2 9.8%	2 8.7%	1 5.4%	1 3.6%	-	-	1 4.3%	4 13.8%	-	2 2.7%	3 20.3%
3	(3)	23 27.6%	13 35.2%	1 5.2%	10 31.2%	7 35.7%	4 17.3%	7 33.4%	10 31.8%	3 28.8%	3 22.7%	7 30.7%	6 20.9%	11 31.1%	21 30.1%	2 15.1%
4	(4)	22 25.4%	8 22.0%	7 40.4%	7 20.9%	2 9.6%	7 30.5%	7 33.2%	9 29.6%	2 22.5%	4 30.1%	8 35.5%	6 21.5%	7 21.9%	21 29.5%	1 5.6%
5 Very important	(5)	27 31.4%	10 27.1%	7 38.1%	10 32.6%	5 25.2%	8 34.9%	4 18.4%	9 28.6%	5 48.7%	5 41.1%	5 21.0%	10 34.1%	12 36.1%	20 28.5%	7 45.5%
N/A		6 6.5%	1 2.5%	3 16.3%	2 5.7%	3 15.1%	1 4.3%	1 4.7%	1 3.1%	-	1 6.1%	1 4.3%	2 6.2%	3 8.3%	4 5.1%	2 13.5%
NETS																
Net: Not important		8 9.1%	5 13.1%	-	3 9.5%	3 14.5%	3 13.1%	2 10.3%	2 6.9%	-	-	2 8.5%	5 17.4%	1 2.6%	5 6.8%	3 20.3%
Net: Important		48 56.8%	18 49.1%	14 78.5%	17 53.6%	7 34.8%	14 65.4%	11 51.6%	18 58.2%	7 71.2%	9 71.2%	13 56.5%	16 55.6%	20 58.0%	41 58.0%	7 51.1%
Mean score		3.8	3.6	4.4	3.7	3.5	3.9	3.6	3.8	4.2	4.2	3.7	3.7	4.0	3.8	3.9



Q17_6. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Membership of a trade of professional organisationBase: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
								South	South							
		Total	July 2017	August 2017	September 2017	North	Midlands	excluding London	including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		- Ottai	а	*b	C	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	11 12.8%	5 13.4%	3 17.9%	3 9.3%	4 19.5%	3 13.1%	1 5.4%	2 7.4%	1 11.1%	2 15.6%	5 22.3%	4 14.3%	2 5.3%	9 12.5%	2 14.4%
2	(2)	10 11.2%	6 16.2%	2 10.7%	2 5.7%	2 9.8%	5 21.2%	2 9.5%	2 6.3%	-	1 8.2%	2 8.5%	5 16.8%	3 8.3%	7 9.4%	3 20.0%
3	(3)	20 23.9%	8 21.5%	1 5.3%	12 37.0%	5 25.2%	5 22.6%	5 24.5%	8 25.9%	3 28.8%	3 19.5%	5 22.4%	7 24.6%	8 24.3%	20 28.9%	-
4	(4)	20 24.1%	10 26.8%	6 33.4%	5 16.0%	4 20.4%	3 13.2%	7 32.7%	12 38.5%	5 50.0%	2 13.8%	7 30.0%	6 20.3%	8 23.4%	18 25.1%	3 19.6%
5 Very important	(5)	17 20.3%	6 16.9%	3 16.4%	8 26.3%	2 10.0%	6 25.7%	4 18.7%	5 15.8%	1 10.1%	5 36.9%	3 12.5%	5 17.8%	9 27.5%	12 17.7%	5 32.5%
N/A		6 7.6%	2 5.1%	3 16.3%	2 5.7%	3 15.1%	1 4.3%	2 9.2%	2 6.1%	-	1 6.1%	1 4.3%	2 6.2%	4 11.1%	5 6.4%	2 13.5%
NETS																
Net: Not important		20 24.0%	11 29.7%	5 28.6%	5 15.1%	6 29.3%	7 34.3%	3 15.0%	4 13.7%	1 11.1%	3 23.8%	7 30.8%	9 31.2%	5 13.6%	15 21.9%	5 34.5%
Net: Important		38 44.4%	16 43.7%	9 49.8%	13 42.2%	6 30.4%	8 38.9%	11 51.3%	17 54.3%	6 60.1%	7 50.7%	10 42.4%	11 38.1%	17 51.0%	30 42.8%	8 52.1%
Mean score		3.3	3.2	3.2	3.5	2.9	3.2	3.5	3.5	3.5	3.5	3.0	3.1	3.7	3.3	3.4



Q17_7. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Other

Base: All who recruit temporary agency workers

				WAVE				REGI	ON				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	- -	-	-	-	- -	-	-	-	-	- -	-	-	-	-	-
2	(2)	- -		-	-	- -	-	-	-	-	- -	-	-	-	-	
3	(3)	-	-	-	-	- -	-	-	-	-	- -	-	-	-	-	-
4	(4)	- -	-	-	-	- -	-	-	-	-		-	-	-	-	
5 Very important	(5)	5 5.6%	3 8.2%	-	2 5.8%	1 4.8%	2 8.8%	-	-	-	2 14.7%	-	3 10.6%	2 5.2%	4 5.4%	1 6.4%
N/A		80 94.4%	33 91.8%	17 100.0%	30 94.2%	18 95.2%	20 91.2%	20 100.0%	31 100.0%	10 100.0%	11 85.3%	23 100.0%	25 89.4%	32 94.8%	66 94.6%	14 93.6%
NETS																
Net: Not important		-	-	-	-	- -	-	-	-	-	- -	-	-	-	-	-
Net: Important		5 5.6%	3 8.2%		2 5.8%	1 4.8%	2 8.8%	-	-	-	2 14.7%	-	3 10.6%	2 5.2%	4 5.4%	1 6.4%
Mean score		5.0	5.0	-	5.0	5.0	5.0	-	-	-	5.0	-	5.0	5.0	5.0	5.0



Q18_SUM. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

SUMMARY TABLE

Base: All who recruit temporary agency workers

	Total	1 Not at all important	2	3	4	5 Very important	Net: Not important	Net: Important	Mean
Meeting peaks in demand at certain times of year (seasonality)	85 100.0%	4 4.8%	7 8.2%	19 22.5%	16 18.9%	39 45.6%	11 13.0%	55 64.5%	3.9
Responding to growth, as new customers are won	85 100.0%	8 9.1%	6 6.9%	23 27.1%	27 31.9%	21 25.1%	14 16.0%	48 57.0%	3.6
Managing fast changing organisational requirements	85 100.0%	9 10.5%	10 11.6%	23 27.5%	21 24.4%	22 26.1%	19 22.1%	43 50.5%	3.4
Covering short term staff leave or absences	85 100.0%	7 8.0%	6 7.0%	14 16.1%	20 23.4%	39 45.5%	13 15.0%	58 68.9%	3.9
Helping to keep running costs down	85 100.0%	13 15.8%	9 10.9%	24 27.9%	11 13.4%	27 32.1%	23 26.7%	39 45.4%	3.4
Managing uncertainty during economic downturn or at other times	85 100.0%	14 15.9%	11 12.6%	30 34.8%	12 14.6%	19 22.0%	24 28.5%	31 36.7%	3.1
Providing short term access to key strategic skills	85 100.0%	8 9.1%	9 11.2%	30 35.7%	16 18.9%	21 25.2%	17 20.2%	37 44.1%	3.4



Q18_1. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Meeting peaks in demand at certain times of year (seasonality) Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	4 4.8%	2 5.5%	1 5.4%	1 3.5%	2 10.5%	-	1 4.7%	1 3.1%	-	1 8.1%	2 9.6%	2 6.6%	-	3 4.4%	1 6.3%
2	(2)	7 8.2%	3 7.8%	-	4 13.2%	1 4.8%	3 13.2%	3 15.5%	3 10.3%	-	-	-	4 14.0%	3 8.8%	5 6.9%	2 14.2%
3	(3)	19 22.5%	9 24.8%	3 16.1%	7 23.5%	5 25.0%	6 26.1%	3 13.6%	5 15.6%	2 19.5%	4 29.4%	9 38.7%	4 13.3%	7 19.5%	17 24.4%	2 13.5%
4	(4)	16 18.9%	5 13.2%	5 28.4%	6 20.2%	3 15.8%	4 16.6%	5 23.0%	8 25.3%	3 29.8%	2 12.4%	4 18.5%	3 9.8%	9 26.9%	12 17.6%	4 25.1%
5 Very important	(5)	39 45.6%	18 48.7%	9 50.1%	12 39.5%	8 43.9%	10 44.1%	9 43.3%	14 45.8%	5 50.7%	7 50.0%	7 33.1%	16 56.3%	15 44.8%	33 46.5%	6 40.9%
NETS																
Net: Not important		11 13.0%	5 13.3%	1 5.4%	5 16.7%	3 15.3%	3 13.2%	4 20.1%	4 13.3%	-	1 8.1%	2 9.6%	6 20.6%	3 8.8%	8 11.4%	3 20.5%
Net: Important		55 64.5%	22 61.9%	14 78.5%	19 59.8%	11 59.7%	13 60.7%	14 66.3%	22 71.1%	8 80.5%	8 62.5%	12 51.6%	19 66.1%	24 71.7%	45 64.2%	10 66.1%
Mean score		3.9	3.9	4.2	3.8	3.8	3.9	3.8	4.0	4.3	4.0	3.7	4.0	4.1	3.9	3.8



Q18_2. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Responding to growth, as new customers are won Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	8 9.1%	6 16.5%	1 5.4%	1 2.6%	1 4.8%	1 4.5%	2 9.2%	3 9.2%	1 9.4%	3 22.5%	2 9.1%	2 6.6%	4 11.1%	7 9.7%	1 6.3%
2	(2)	6 6.9%	2 5.3%	-	4 12.6%	1 5.0%	1 4.4%	2 9.9%	3 10.2%	1 10.7%	1 6.1%	1 4.3%	3 10.0%	2 6.1%	6 8.3%	-
3	(3)	23 27.1%	9 24.2%	5 28.6%	9 29.5%	7 38.6%	5 21.4%	5 24.0%	6 19.6%	1 11.1%	5 36.9%	5 22.7%	7 23.9%	11 32.6%	19 27.0%	4 27.2%
4	(4)	27 31.9%	10 26.7%	7 37.6%	11 34.5%	7 36.7%	7 34.4%	10 47.4%	12 38.0%	2 19.4%	1 6.4%	9 39.1%	8 26.9%	11 31.1%	22 31.3%	5 34.3%
5 Very important	(5)	21 25.1%	10 27.2%	5 28.4%	7 20.8%	3 14.9%	8 35.3%	2 9.6%	7 23.0%	5 49.4%	4 28.2%	6 24.8%	9 32.6%	6 19.1%	17 23.6%	5 32.2%
NETS																
Net: Not important		14 16.0%	8 21.8%	1 5.4%	5 15.2%	9.8%	2 8.9%	4 19.1%	6 19.4%	2 20.1%	4 28.6%	3 13.4%	5 16.6%	6 17.2%	13 18.0%	1 6.3%
Net: Important		48 57.0%	19 54.0%	12 66.0%	17 55.4%	10 51.5%	15 69.7%	12 56.9%	19 60.9%	7 68.7%	5 34.5%	14 64.0%	17 59.5%	17 50.2%	39 55.0%	10 66.5%
Mean score		3.6	3.4	3.8	3.6	3.5	3.9	3.4	3.6	3.9	3.1	3.7	3.7	3.4	3.5	3.9



Q18_3. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Managing fast changing organisational requirements Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	9 10.5%	4 10.8%	2 10.7%	3 10.0%	4 20.2%	2 8.7%	2 10.1%	2 6.7%	-	1 8.1%	4 17.8%	3 10.5%	2 5.5%	7 9.8%	2 13.9%
2	(2)	10 11.6%	3 8.4%	3 17.3%	4 12.2%	1 5.1%	2 8.6%	2 10.0%	4 14.0%	2 21.9%	3 20.5%	2 9.4%	3 10.0%	5 14.4%	10 14.0%	-
3	(3)	23 27.5%	11 29.9%	4 22.0%	9 27.7%	7 34.2%	5 21.9%	7 33.5%	10 31.9%	3 28.9%	2 16.4%	9 38.9%	5 18.1%	9 27.6%	20 28.7%	3 21.5%
4	(4)	21 24.4%	8 21.1%	5 27.3%	8 26.5%	4 20.8%	4 17.1%	8 36.9%	9 30.7%	2 18.6%	4 26.9%	2 9.0%	8 29.2%	10 30.6%	16 22.8%	5 31.8%
5 Very important	(5)	22 26.1%	11 29.8%	4 22.7%	7 23.7%	4 19.8%	10 43.8%	2 9.6%	5 16.7%	3 30.7%	4 28.0%	6 24.8%	9 32.1%	7 21.9%	17 24.7%	5 32.7%
NETS																
Net: Not important		19 22.1%	7 19.1%	5 28.0%	7 22.1%	5 25.3%	4 17.3%	4 20.1%	6 20.7%	2 21.9%	4 28.6%	6 27.2%	6 20.6%	7 19.9%	17 23.8%	2 13.9%
Net: Important		43 50.5%	18 50.9%	9 50.0%	16 50.2%	8 40.6%	13 60.9%	10 46.4%	15 47.4%	5 49.3%	7 55.0%	8 33.8%	17 61.4%	18 52.4%	33 47.5%	9 64.6%
Mean score		3.4	3.5	3.3	3.4	3.1	3.8	3.3	3.4	3.6	3.5	3.1	3.6	3.5	3.4	3.7



Q18_4. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Covering short term staff leave or absences Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	7 8.0%	4 11.1%	1 5.4%	2 5.7%	2 9.5%	2 8.4%	1 4.7%	1 3.1%	-	2 16.3%	1 4.8%	4 13.0%	2 5.8%	5 7.0%	2 12.7%
2	(2)	6 7.0%	2 5.3%	2 10.7%	2 7.0%	2 10.8%	1 4.4%	3 14.4%	3 9.6%	-	-	4 17.4%	2 7.2%	-	6 8.5%	-
3	(3)	14 16.1%	7 19.0%	3 17.5%	4 12.1%	5 24.2%	3 13.0%	2 10.2%	3 10.5%	1 11.1%	3 22.8%	4 18.3%	1 3.8%	8 24.9%	12 16.5%	2 14.5%
4	(4)	20 23.4%	7 19.0%	4 21.0%	9 29.8%	3 14.8%	6 26.0%	6 27.6%	8 25.3%	2 20.8%	4 27.3%	4 17.0%	8 29.3%	8 22.7%	16 22.9%	4 26.0%
5 Very important	(5)	39 45.5%	16 45.5%	8 45.4%	14 45.5%	8 40.7%	10 48.3%	9 43.1%	16 51.5%	7 68.0%	4 33.6%	10 42.4%	13 46.6%	16 46.6%	32 45.2%	7 46.9%
NETS																
Net: Not important		13 15.0%	6 16.5%	3 16.1%	4 12.7%	4 20.3%	3 12.8%	4 19.1%	4 12.6%	-	2 16.3%	5 22.2%	6 20.2%	2 5.8%	11 15.5%	2 12.7%
Net: Important		58 68.9%	23 64.5%	12 66.4%	24 75.3%	11 55.5%	16 74.2%	14 70.7%	24 76.8%	9 88.9%	8 60.9%	13 59.5%	21 75.9%	24 69.3%	48 68.1%	11 72.9%
Mean score		3.9	3.8	3.9	4.0	3.7	4.0	3.9	4.1	4.6	3.6	3.7	3.9	4.0	3.9	3.9



Q18_5. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Helping to keep running costs down Base: All who recruit temporary agency workers

				WAVE				REG	ON	-			SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	13 15.8%	6 16.4%	4 21.6%	4 11.9%	5 25.2%	3 13.3%	3 13.4%	3 8.9%	-	3 22.4%	5 21.9%	6 19.5%	3 8.7%	11 15.1%	3 19.4%
2	(2)	9 10.9%	3 7.9%	1 5.2%	5 17.4%	1 5.1%	5 21.1%	2 9.8%	2 6.5%	-	2 12.6%	-	3 10.3%	6 18.5%	9 13.1%	-
3	(3)	24 27.9%	10 27.3%	5 27.3%	9 28.9%	9 45.0%	4 16.9%	5 24.7%	7 23.2%	2 20.1%	4 32.0%	5 22.2%	8 28.5%	11 31.1%	17 24.8%	6 42.6%
4	(4)	11 13.4%	6 16.2%	2 10.7%	4 11.7%	2 9.4%	-	7 32.8%	8 25.1%	1 10.1%	2 13.8%	4 17.4%	2 6.4%	6 16.6%	11 15.0%	1 5.6%
5 Very important	(5)	27 32.1%	12 32.2%	6 35.2%	9 30.1%	3 15.3%	11 48.7%	4 19.2%	11 36.3%	7 69.8%	3 19.2%	9 38.5%	10 35.3%	9 25.1%	22 32.0%	5 32.5%
NETS																
Net: Not important		23 26.7%	9 24.3%	5 26.8%	9 29.3%	6 30.3%	7 34.4%	5 23.2%	5 15.4%	-	5 35.0%	5 21.9%	8 29.8%	9 27.2%	20 28.2%	3 19.4%
Net: Important		39 45.4%	17 48.4%	8 45.9%	13 41.8%	5 24.7%	11 48.7%	11 52.0%	19 61.4%	8 79.9%	4 33.0%	13 55.8%	12 41.7%	14 41.6%	33 47.0%	6 38.1%
Mean score		3.4	3.4	3.3	3.3	2.8	3.5	3.3	3.7	4.5	2.9	3.5	3.3	3.3	3.4	3.3



Q18_6. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Managing uncertainty during economic downturn or at other times Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	14 15.9%	6 16.5%	2 10.7%	6 18.1%	5 25.2%	4 17.3%	2 8.9%	3 9.1%	1 9.4%	2 16.3%	6 26.0%	3 9.9%	5 14.3%	11 15.2%	3 19.5%
2	(2)	11 12.6%	6 16.1%	-	5 15.5%	4 19.7%	3 13.0%	1 5.3%	2 7.1%	1 10.7%	2 14.2%	1 4.3%	6 20.4%	4 11.5%	10 13.7%	1 7.4%
3	(3)	30 34.8%	14 37.7%	8 43.1%	8 27.0%	6 30.3%	6 25.9%	11 56.2%	13 40.7%	1 10.1%	6 42.5%	9 39.4%	6 20.2%	15 44.1%	26 36.8%	4 25.6%
4	(4)	12 14.6%	3 8.1%	3 16.1%	7 21.3%	2 9.9%	4 16.9%	4 20.1%	5 16.5%	1 9.4%	2 13.3%	2 8.8%	6 20.7%	5 13.5%	8 12.1%	4 26.9%
5 Very important	(5)	19 22.0%	8 21.6%	5 30.0%	6 18.1%	3 14.8%	6 26.9%	2 9.6%	8 26.7%	6 60.4%	2 13.7%	5 21.5%	8 28.9%	6 16.7%	16 22.3%	3 20.6%
NETS																
Net: Not important		24 28.5%	12 32.7%	2 10.7%	11 33.6%	9 44.9%	7 30.3%	3 14.2%	5 16.2%	2 20.1%	4 30.5%	7 30.3%	9 30.3%	9 25.8%	20 28.8%	4 26.8%
Net: Important		31 36.7%	11 29.6%	8 46.1%	12 39.4%	5 24.8%	10 43.8%	6 29.6%	13 43.2%	7 69.8%	4 26.9%	7 30.3%	14 49.5%	10 30.2%	24 34.4%	7 47.5%
Mean score		3.1	3.0	3.5	3.1	2.7	3.2	3.2	3.4	4.0	2.9	3.0	3.4	3.1	3.1	3.2



Q18_7. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Providing short term access to key strategic skills Base: All who recruit temporary agency workers

				WAVE				REG	ION				SIZE		SECT	OR
		Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%			a	*b	С	*d	*e	*f	g	*h	*i	*j	*k	1	m	*n
Unweighted Total		88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total		85 100.0%	36 100.0%	17 100.0%	31 100.0%	19 100.0%	22 100.0%	20 100.0%	31 100.0%	10 100.0%	13 100.0%	23 100.0%	28 100.0%	34 100.0%	70 100.0%	15 100.0%
1 Not at all important	(1)	8 9.1%	3 8.6%	1 5.4%	4 11.7%	3 15.2%	1 4.1%	1 4.7%	1 3.1%	-	3 22.4%	4 17.3%	2 6.5%	2 5.8%	8 11.0%	-
2	(2)	9 11.2%	2 5.2%	1 5.2%	7 21.3% a	2 10.0%	3 12.9%	3 15.3%	3 10.2%	-	2 12.3%	2 8.2%	3 10.0%	5 14.1%	7 10.4%	2 14.6%
3	(3)	30 35.7%	17 45.9%	5 28.2%	9 28.2%	7 35.4%	7 30.5%	10 47.9%	14 45.2%	4 39.9%	3 22.5%	10 45.0%	7 24.3%	13 39.1%	24 34.8%	6 39.9%
4	(4)	16 18.9%	5 13.3%	6 32.1%	6 17.8%	3 14.7%	7 34.0%	3 13.5%	6 18.8%	3 29.4%	-	3 12.4%	6 20.0%	8 22.2%	13 18.8%	3 19.3%
5 Very important	(5)	21 25.2%	10 27.0%	5 29.0%	7 21.0%	5 24.7%	4 18.5%	4 18.7%	7 22.7%	3 30.7%	6 42.8%	4 17.1%	11 39.2%	6 18.9%	18 25.0%	4 26.2%
NETS																
Net: Not important		17 20.2%	5 13.8%	2 10.7%	10 33.0%	5 25.2%	4 17.0%	4 20.0%	4 13.2%	-	5 34.7%	6 25.5%	5 16.5%	7 19.9%	15 21.4%	2 14.6%
Net: Important		37 44.1%	14 40.3%	11 61.1%	12 38.8%	8 39.4%	11 52.5%	7 32.2%	13 41.6%	6 60.1%	6 42.8%	7 29.6%	17 59.2%	14 41.1%	31 43.8%	7 45.5%
Mean score		3.4	3.5	3.7	3.2	3.2	3.5	3.3	3.5	3.9	3.3	3.0	3.8	3.3	3.4	3.6



Q19. In terms of temporary agency workers' pay rates, would you say that: Base: All who recruit temporary agency workers

			WAVE				REG	ION				SIZE		SECT	OR
				September			South excluding	South including							
	Total	July 2017	August 2017	2017	North	Midlands	London	London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	*b	С	*d	*e	*f	g	*h	*i	*j	*k	I	m	*n
Unweighted Total	88	37	18	33	20	23	21	31	10	14	23	29	36	73	15
Weighted Total	85	36	17	31	19	22	20	31	10	13	23	28	34	70	15
	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Temporary agency workers earn more	17	10	5	3	3	2	8	9	1	4	3	6	9	15	2
than they would if they were permanent	20.5%	27.2%	27.3%	8.9%	15.3%	8.9%	37.0%	27.7%	9.2%	30.1%	12.5%	21.3%	25.0%	21.7%	14.4%
Temporary agency workers earn less	6	2	1	3	2	1	1	3	2	-	2	1	3	5	1
than they would if they were permanent	7.1%	5.6%	5.3%	9.8%	10.5%	4.0%	5.6%	10.2%	19.4%	-	9.4%	3.3%	8.7%	6.9%	7.8%
Temporary agency workers earn about	58	22	11	25	13	17	12	19	7	8	15	21	22	47	10
the same as they would if they were permanent	67.8%	61.4%	61.8%	78.4%	69.1%	78.2%	57.4%	62.1%	71.4%	61.7%	64.5%	75.4%	63.6%	67.1%	71.1%
Not applicable/Don't know	4	2	1	1	1	2	-	-	-	1	3	-	1	3	1
	4.7%	5.8%	5.6%	2.9%	5.1%	8.9%	-	-	-	8.1%	13.6%	-	2.7%	4.3%	6.7%



Q20. Approximately what percentage of the temporary workers you use go on to become permanent members of your staff each year?

Base: All who recruit temporary workers

			WAVE				REGI	ON				SIZE		SECT	OR
	Total	July 2017	August 2017	September 2017	North	Midlands	South excluding London	South including London	London	Other	0-49	50-249	250+	Private	Public
Significance Level: 95%		а	b	С	d	е	f	g	*h	i	j	k	I	m	*n
Unweighted Total	218	87	55	76	45	61	46	75	29	37	78	61	79	191	27
Weighted Total	214 100.0%	85 100.0%	55 100.0%	75 100.0%	43 100.0%	58 100.0%	46 100.0%	78 100.0%	31 100.0%	36 100.0%	78 100.0%	60 100.0%	77 100.0%	188 100.0%	27 100.0%
0	51 23.7%	22 25.4%	11 20.5%	18 24.1%	7 15.6%	15 26.4%	10 22.5%	19 24.8%	9 28.2%	10 26.7%	32 40.9% kl	11 18.3%	8 10.3%	45 23.8%	6 23.2%
1-9	27 12.6%	9 10.1%	4 6.8%	15 19.8% b	8 18.0% i	7 12.9%	7 14.8%	11 14.3%	4 13.6%	1 2.3%	6 7.7%	8 12.7%	14 17.7%	22 11.9%	5 18.0%
10-19	27 12.4%	8 9.3%	6 10.6%	13 17.3%	8 17.7%	7 11.6%	5 10.6%	9 12.1%	4 14.3%	3 8.3%	6 7.4%	7 11.8%	14 18.1% j	24 13.0%	2 8.2%
20-49	18 8.2%	13 15.2% bc	2 3.4%	3 3.7%	3 6.5%	5 8.2%	5 10.2%	7 8.7%	2 6.5%	3 9.1%	5 6.0%	3 5.0%	10 12.9%	17 8.8%	1 3.7%
50	12 5.6%	3 3.6%	3 5.1%	6 8.2%	4 9.4%	3 4.7%	2 4.4%	3 4.1%	1 3.6%	2 5.9%	6 7.7%	4 6.7%	2 2.7%	9 4.8%	3 11.2%
51+	32 15.2%	12 13.6%	12 22.9%	8 11.3%	8 19.7%	7 11.4%	8 16.6%	12 15.2%	4 13.2%	6 15.5%	13 16.9%	13 21.2% I	7 8.6%	29 15.3%	4 14.3%
Don't know	48 22.3%	19 22.7%	17 30.8% c	12 15.7%	6 13.1%	14 24.9%	10 21.0%	16 20.8%	6 20.5%	12 32.2% d	11 13.5%	15 24.4%	23 29.7% j	42 22.4%	6 21.5%
NETS															
Net: At least 1%	116 54.0%	44 51.9%	27 48.7%	45 60.3%	30 71.3% ei	28 48.7%	26 56.6%	42 54.4%	16 51.2%	15 41.1%	36 45.6%	34 57.3%	46 60.0%	101 53.8%	15 55.3%
Net: At least 50%	45 20.8%	15 17.3%	15 27.9%	15 19.5%	12 29.1%	9 16.2%	10 20.9%	15 19.3%	5 16.8%	8 21.4%	19 24.6% I	17 27.9% I	9 11.3%	38 20.1%	7 25.5%
Total Mean score	4313 25.9	1627 24.7	1393 36.8 c	1293 20.5	1156 31.1	903 20.7	951 25.9	1520 24.8	569 23.0	733 29.9	1806 26.7	1402 31.1	1105 20.5	3768 25.9	545 26.0

