



REC JOBS OUTLOOK RESEARCH

METHODOLOGY NOTE

ComRes interviewed 607 UK employees and owners involved in hiring by telephone between February 23rd and May 18th 2017. Data were weighted to be representative of UK adults in employment by region, broad industry sector and public / private split. ComRes is a member of the British Polling Council and abides by its rules.

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REPUTATION | COMMUNICATIONS | PUBLIC POLICY

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Jobs Outlook - Combined

| | |
|--|----|
| Sector | 1 |
| Base: All respondents | |
| S1. Which region is your organisation based in? | 2 |
| Base: All respondents | |
| S2. Which department do you work in, in your organisation? | 4 |
| Base: All respondents | |
| S3. Which of the following best describes your level of seniority? | 5 |
| Base: All respondents | |
| S4. Which of the following, if any, are you involved in as part of your role? | 6 |
| Base: All respondents | |
| D1. How many people are employed or engaged by your organisation at all locations? | 7 |
| Base: All respondents | |
| D3. What industry sector does your organisation work in? | 8 |
| Base: All respondents | |
| Q1. How much capacity, if any, is there in your organisation to take on more work without creating more jobs in the organisation? | 11 |
| Base: All respondents | |
| Q2. Have you made any of the following changes to your workforce in the past year? | 12 |
| Base: All respondents | |
| Q3. Do you think economic conditions in the country as a whole are getting: | 13 |
| Base: All respondents | |
| Q4. In view of the economic conditions, do you/does your organisation expect confidence in hiring and investment decisions to get: | 14 |
| Base: All respondents | |
| Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers? SUMMARY TABLE | 15 |
| Base: All respondents | |
| Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers? SUMMARY TABLE | 16 |
| Base: All who have recruited this type of staff before | |
| Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers? Permanent members of staff | 17 |
| Base: All respondents | |
| Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers? Temporary or contract workers | 19 |
| Base: All respondents | |
| Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers? Permanent members of staff | 21 |
| Base: All who have recruited this type of staff before | |
| Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers? Temporary or contract workers | 23 |
| Base: All who have recruited this type of staff before | |
| Q6. How satisfied or dissatisfied are you with the quality of candidates presented to you by your recruitment agencies? | 25 |
| Base: All who use recruitment agencies | |
| Q7. How satisfied or dissatisfied are you overall with the recruitment agencies you have used in the last 2 years? | 26 |
| Base: All who use recruitment agencies | |
| Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers? Permanent members of staff | 27 |
| Base: All who recruit permanent members of staff | |
| Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers? Temporary agency workers | 29 |
| Base: All who recruit temporary agency workers | |
| Q9_SUM. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next: SUMMARY TABLE | 31 |
| Base: All who recruit permanent members of staff in any job function | |
| Q9_1. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next: Three months | 33 |
| Base: All who recruit permanent members of staff in any job function | |
| Q9_2. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next: Four to twelve months | 34 |
| Base: All who recruit permanent members of staff in any job function | |
| Q10_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? SUMMARY TABLE | 35 |
| Base: All who recruit permanent members of staff in each job function | |

Jobs Outlook - Combined

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| Q10_SUM. Average across all sectors (response based) SUMMARY TABLE | 36 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Accounting and financial services | 37 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Construction | 38 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Drivers | 39 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Education | 40 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Engineering & technical | 41 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Executive recruitment / interim management | 42 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Health & social care | 43 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Hospitality | 44 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Industrial | 45 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Legal & HR | 46 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Life sciences | 47 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Marketing, media & creative | 48 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Office professionals | 49 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Sales & retail | 50 |
| Base: All who recruit permanent members of staff in each job function | |
| Q10_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months? Technology | 51 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? SUMMARY TABLE | 52 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_SUM. Average across all sectors (response based) SUMMARY TABLE | 53 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Accounting and financial services | 54 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Construction | 55 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Drivers | 56 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Education | 57 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Engineering & technical | 58 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Executive recruitment / interim management | 59 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Health & social care | 60 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Hospitality | 61 |
| Base: All who recruit permanent members of staff in each job function | |

Jobs Outlook - Combined

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| Q11_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Industrial | 62 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Legal & HR | 63 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Life sciences | 64 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Marketing, media & creative | 65 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Office professionals | 66 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Sales & retail | 67 |
| Base: All who recruit permanent members of staff in each job function | |
| Q11_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months? Technology | 68 |
| Base: All who recruit permanent members of staff in each job function | |
| Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles? | 69 |
| Base: All who recruit permanent members of staff in each job function | |
| Q14_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? SUMMARY TABLE | 71 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_SUM. Average across all sectors SUMMARY TABLE | 72 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Accounting and financial services | 73 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Construction | 74 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Drivers | 75 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Education | 76 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Engineering & technical | 77 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Executive recruitment / interim management | 78 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Health & social care | 79 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Hospitality | 80 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Industrial | 81 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Legal & HR | 82 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Life sciences | 83 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Marketing, media & creative | 84 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Office professionals | 85 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Sales & retail | 86 |
| Base: All who recruit temporary agency workers in each job function | |
| Q14_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months? Technology | 87 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? SUMMARY TABLE | 88 |
| Base: All who recruit temporary agency workers in each job function | |

Jobs Outlook - Combined

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|---|-----|
| Q15_SUM. Average across all sectors SUMMARY TABLE | 89 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Accounting and financial services | 90 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Construction | 91 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Drivers | 92 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Education | 93 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Engineering & technical | 94 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Executive recruitment / interim management | 95 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Health & social care | 96 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Hospitality | 97 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Industrial | 98 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Legal & HR | 99 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Life sciences | 100 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Marketing, media & creative | 101 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Office professionals | 102 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Sales & retail | 103 |
| Base: All who recruit temporary agency workers in each job function | |
| Q15_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months? Technology | 104 |
| Base: All who recruit temporary agency workers in each job function | |
| Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles? | 105 |
| Base: All who recruit temporary agency workers in each job function | |
| Q17_SUM. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. SUMMARY TABLE | 107 |
| Base: All who recruit temporary agency workers | |
| Q17_1. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Price/Costs of the workers | 108 |
| Base: All who recruit temporary agency workers | |
| Q17_2. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Quality of service | 109 |
| Base: All who recruit temporary agency workers | |
| Q17_3. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Brand image of the agency | 110 |
| Base: All who recruit temporary agency workers | |
| Q17_4. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Expertise of the agency, in terms of regions and sectors covered | 111 |
| Base: All who recruit temporary agency workers | |
| Q17_5. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Management information provided | 112 |
| Base: All who recruit temporary agency workers | |
| Q17_6. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Membership of a trade of professional organisation | 113 |
| Base: All who recruit temporary agency workers | |
| Q17_7. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Other | 114 |
| Base: All who recruit temporary agency workers | |

Jobs Outlook - Combined

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|---|-----|
| <p>Q18_SUM. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. SUMMARY TABLE</p> <p>Base: All who recruit temporary agency workers</p> | 115 |
| <p>Q18_1. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Meeting peaks in demand at certain times of year (seasonality)</p> <p>Base: All who recruit temporary agency workers</p> | 116 |
| <p>Q18_2. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Responding to growth, as new customers are won</p> <p>Base: All who recruit temporary agency workers</p> | 117 |
| <p>Q18_3. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Managing fast changing organisational requirements</p> <p>Base: All who recruit temporary agency workers</p> | 118 |
| <p>Q18_4. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Covering short term staff leave or absences</p> <p>Base: All who recruit temporary agency workers</p> | 119 |
| <p>Q18_5. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Helping to keep running costs down</p> <p>Base: All who recruit temporary agency workers</p> | 120 |
| <p>Q18_6. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Managing uncertainty during economic downturn or at other times</p> <p>Base: All who recruit temporary agency workers</p> | 121 |
| <p>Q18_7. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important. Providing short term access to key strategic skills</p> <p>Base: All who recruit temporary agency workers</p> | 122 |
| <p>Q19. In terms of temporary agency workers' pay rates, would you say that:</p> <p>Base: All who recruit temporary agency workers</p> | 123 |
| <p>Q20. Approximately what percentage of the temporary workers you use go on to become permanent members of your staff each year?</p> <p>Base: All who recruit temporary workers</p> | 124 |
| <p>T1. There will be a general election on the 8th of June 2017. Once in power, which one of the following do you think the new government's priority for the labour market should be?</p> <p>Base: Wave 15</p> | 125 |

Jobs Outlook - Combined

Sector

Base: All respondents

Significance Level: 95%

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Private | 500 | 165 | 170 | 166 | 107 | 116 | 114 | 200 | 86 | 78 | 241 | 136 | 123 | 500 | - |
| | 82.4% | 82.4% | 82.4% | 82.4% | 80.2% | 79.5% | 83.6% | 83.9% | 84.3% | 86.6% | 77.6% | 84.5% | 90.9% | 100.0% | - |
| | | | | | | | | | | | | j | | n | |
| Public | 107 | 35 | 36 | 35 | 26 | 30 | 22 | 38 | 16 | 12 | 70 | 25 | 12 | - | 107 |
| | 17.6% | 17.6% | 17.6% | 17.6% | 19.8% | 20.5% | 16.4% | 16.1% | 15.7% | 13.4% | 22.4% | 15.5% | 9.1% | - | 100.0% |
| | | | | | | | | | | | l | | | m | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

S1. Which region is your organisation based in?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------------|-------------|-------------|-------------|----------------------|----------------------|------------------------|------------------------|------------------------|----------------------|-------------|-------------|-------------|-------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| South West | 51 8.4% | 17 8.4% | 17 8.4% | 17 8.4% | - - | - - | 51 37.5% deghi | 51 21.4% dehi | - - | - - | 24 7.8% | 14 8.9% | 12 9.2% | 42 8.4% | 9 8.6% |
| South East | 85 14.0% | 28 14.0% | 29 14.0% | 28 14.0% | - - | - - | 85 62.5% deghi | 85 35.7% dehi | - - | - - | 39 12.7% | 24 14.8% | 22 16.1% | 72 14.4% | 13 12.3% |
| London | 102 16.8% | 34 16.8% | 35 16.8% | 34 16.8% | - - | - - | - - | 102 42.9% defi | 102 100.0% defgi | - - | 58 18.7% | 23 14.5% | 20 15.1% | 86 17.2% | 16 15.0% |
| East of England | 56 9.2% | 18 9.2% | 19 9.2% | 18 9.2% | - - | 56 38.2% dfghi | - - | - - | - - | - - | 32 10.4% | 14 8.9% | 9 6.9% | 44 8.9% | 11 10.6% |
| West Midlands | 50 8.2% | 16 8.2% | 17 8.2% | 16 8.2% | - - | 50 34.0% dfghi | - - | - - | - - | - - | 24 7.7% | 12 7.5% | 14 10.3% | 41 8.3% | 8 7.8% |
| East Midlands | 41 6.7% | 13 6.7% | 14 6.7% | 13 6.7% | - - | 41 27.8% dfghi | - - | - - | - - | - - | 26 8.4% | 8 5.1% | 6 4.8% | 30 6.1% | 10 9.7% |
| North West | 65 10.7% | 21 10.7% | 22 10.7% | 22 10.7% | 65 48.9% efghi | - - | - - | - - | - - | - - | 34 10.9% | 15 9.5% | 16 11.6% | 53 10.7% | 11 10.8% |
| North East | 21 3.4% | 7 3.4% | 7 3.4% | 7 3.4% | 21 15.5% efghi | - - | - - | - - | - - | - - | 8 2.7% | 8 4.9% | 4 3.3% | 18 3.6% | 2 2.3% |
| Yorkshire & The Humber | 47 7.8% | 16 7.8% | 16 7.8% | 16 7.8% | 47 35.6% efghi | - - | - - | - - | - - | - - | 23 7.5% | 17 10.3% | 8 5.6% | 35 7.0% | 12 11.7% |
| Scotland | 49 8.1% | 16 8.1% | 17 8.1% | 16 8.1% | - - | - - | - - | - - | - - | 49 54.7% defgh | 20 6.5% | 13 8.3% | 16 11.5% | 44 8.8% | 5 4.9% |
| Wales | 25 4.2% | 8 4.2% | 9 4.2% | 8 4.2% | - - | - - | - - | - - | - - | 25 28.4% defgh | 13 4.3% | 9 5.3% | 4 2.8% | 21 4.3% | 4 3.9% |
| Northern Ireland | 15 2.5% | 5 2.5% | 5 2.5% | 5 2.5% | - - | - - | - - | - - | - - | 15 16.9% defgh | 8 2.5% | 3 2.1% | 4 2.9% | 12 2.5% | 3 2.6% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

S1. Which region is your organisation based in?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Channel Islands | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| None of the above | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

S2. Which department do you work in, in your organisation?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|-----------------|-----------------|---------------|------------|---------------|--------------------------------|--------------------------------|-------------|------------|-----------|-------------|-----------|--------------|-------------|
| | Total | March 2017 a | April 2017 b | May 2017 c | North d | Midlands e | South excluding London f | South including London g | London h | Other i | 0-49 j | 50-249 k | 250+ l | Private m | Public n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| HR | 367 | 128 | 122 | 116 | 81 | 88 | 83 | 145 | 62 | 53 | 120 | 125 | 121 | 308 | 58 |
| | 60.4% | 64.2% | 59.3% | 57.6% | 60.7% | 60.4% | 61.1% | 60.7% | 60.3% | 59.0% | 38.7% | 77.8% | 89.6% | 61.6% | 54.6% |
| | | | | | | | | | | | | j | jk | | |
| Other | 240 | 72 | 84 | 85 | 52 | 58 | 53 | 93 | 40 | 37 | 191 | 36 | 14 | 192 | 49 |
| | 39.6% | 35.8% | 40.7% | 42.4% | 39.3% | 39.6% | 38.9% | 39.3% | 39.7% | 41.0% | 61.3% | 22.2% | 10.4% | 38.4% | 45.4% |
| | | | | | | | | | | | kl | l | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

S3. Which of the following best describes your level of seniority?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Senior management/ board level | 192 | 67 | 63 | 62 | 42 | 46 | 40 | 75 | 36 | 29 | 141 | 35 | 16 | 147 | 45 |
| | 31.7% | 33.5% | 30.7% | 30.9% | 31.9% | 31.4% | 29.3% | 31.7% | 34.9% | 31.7% | 45.4% | 21.6% | 12.1% | 29.4% | 42.4% |
| | | | | | | | | | | | kl | l | | | m |
| Management | 248 | 76 | 89 | 83 | 56 | 59 | 58 | 88 | 30 | 45 | 136 | 65 | 47 | 211 | 38 |
| | 40.9% | 38.0% | 43.3% | 41.3% | 42.2% | 40.4% | 42.6% | 37.1% | 29.7% | 49.8% | 43.6% | 40.5% | 35.1% | 42.1% | 35.2% |
| | | | | | | | | | | gh | | | | | |
| Non-Manual | 167 | 57 | 53 | 56 | 35 | 41 | 38 | 74 | 36 | 17 | 34 | 61 | 71 | 143 | 24 |
| | 27.4% | 28.6% | 25.9% | 27.9% | 26.0% | 28.2% | 28.0% | 31.2% | 35.4% | 18.5% | 11.0% | 37.9% | 52.8% | 28.5% | 22.4% |
| | | | | | | | | i | i | | j | jk | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

S4. Which of the following, if any, are you involved in as part of your role?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Recruitment (hiring or engaging new staff on a permanent or temporary basis) | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Training of employees | 433 | 139 | 151 | 143 | 99 | 112 | 84 | 159 | 76 | 63 | 250 | 112 | 70 | 350 | 83 |
| | 71.3% | 69.4% | 73.3% | 71.1% | 74.5% | 76.3% | 61.5% | 67.0% | 74.4% | 69.8% | 80.5% | 69.8% | 51.9% | 69.9% | 77.9% |
| | | | | | f | f | | | f | | kl | l | | | |
| Assessment of employees | 460 | 157 | 154 | 149 | 108 | 113 | 96 | 173 | 77 | 67 | 260 | 113 | 87 | 378 | 82 |
| | 75.8% | 78.7% | 74.8% | 74.0% | 80.9% | 77.4% | 70.3% | 72.6% | 75.7% | 74.1% | 83.5% | 70.4% | 64.6% | 75.5% | 77.2% |
| | | | | | f | | | | | | kl | | | | |
| Supporting employees (e.g. with questions or grievances) | 514 | 183 | 161 | 170 | 119 | 115 | 111 | 199 | 88 | 82 | 268 | 143 | 103 | 425 | 89 |
| | 84.7% | 91.7% | 78.1% | 84.6% | 89.7% | 78.5% | 81.6% | 83.5% | 85.9% | 91.0% | 86.2% | 89.0% | 76.4% | 85.0% | 83.6% |
| | | bc | | | ef | | | | e | | l | l | | | |
| None | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

D1. How many people are employed or engaged by your organisation at all locations?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 0-9 | 88 | 38 | 24 | 25 | 26 | 17 | 23 | 38 | 15 | 8 | 88 | - | - | 65 | 23 |
| | 14.5% | 19.1% | 11.8% | 12.6% | 19.6% | 11.4% | 16.9% | 15.8% | 14.3% | 8.6% | 28.3% | - | - | 12.9% | 21.8% |
| | | b | | | i | | | | | | kl | | | m | |
| 10-49 | 223 | 64 | 90 | 69 | 39 | 65 | 41 | 84 | 44 | 34 | 223 | - | - | 177 | 46 |
| | 36.7% | 32.1% | 43.8% | 34.1% | 29.7% | 44.8% | 30.0% | 35.5% | 42.8% | 37.4% | 71.7% | - | - | 35.3% | 43.4% |
| | | ac | | | df | | | | d | | kl | | | | |
| 50-249 | 161 | 49 | 55 | 58 | 40 | 35 | 38 | 61 | 23 | 25 | - | 161 | - | 136 | 25 |
| | 26.5% | 24.3% | 26.5% | 28.7% | 29.9% | 23.6% | 27.9% | 25.8% | 22.9% | 28.1% | - | 100.0% | - | 27.2% | 23.3% |
| | | | | | | | | | | | | jl | | | |
| 250+ | 135 | 49 | 37 | 49 | 28 | 30 | 34 | 55 | 20 | 23 | - | - | 135 | 123 | 12 |
| | 22.3% | 24.4% | 17.9% | 24.6% | 20.8% | 20.3% | 25.1% | 23.0% | 20.1% | 25.8% | - | - | 100.0% | 24.6% | 11.5% |
| | | | | | | | | | | | | | jk | n | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

D3. What industry sector does your organisation work in?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--------------------------------------|------------|------------|------------|------------|-------------|------------|------------------------|------------------------|-------------|-------------|------------|------------|------------|------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Agriculture, forestry & fishing | 9 1.4% | 3 1.4% | 3 1.5% | 3 1.4% | 1 .7% | 4 2.4% | 1 .7% | 2 .8% | 1 .9% | 2 2.8% | 3 1.1% | 3 2.1% | 2 1.5% | 8 1.5% | 1 .9% |
| Production | 54 8.9% | 18 8.9% | 18 8.8% | 18 8.9% | 14 10.6% | 12 8.4% | 18 13.6% | 21 8.8% | 2 2.4% | 7 7.3% | 27 8.7% | 16 9.7% | 11 8.4% | 41 8.2% | 13 12.0% |
| Construction | 41 6.7% | 12 6.1% | 16 7.9% | 12 6.1% | 9 6.8% | 12 8.4% | 12 8.5% | 15 6.5% | 4 3.7% | 4 4.6% | 27 8.5% | 9 5.4% | 6 4.1% | 37 7.3% | 4 3.9% |
| Motor trades | 28 4.6% | 10 4.9% | 8 3.9% | 10 4.9% | 4 3.2% | 9 6.1% | 4 3.2% | 10 4.1% | 6 5.4% | 5 5.1% | 17 5.4% | 6 4.0% | 5 3.3% | 24 4.7% | 4 3.8% |
| Wholesale | 25 4.2% | 9 4.7% | 6 3.1% | 9 4.7% | 5 3.9% | 10 7.1% | 3 2.1% | 6 2.5% | 3 3.0% | 4 4.4% | 15 4.9% | 4 2.7% | 6 4.4% | 23 4.5% | 3 2.6% |
| Retail | 30 4.9% | 10 4.9% | 10 4.9% | 10 4.9% | 8 6.0% | 6 3.8% | 10 7.1% | 13 5.3% | 3 2.8% | 4 4.1% | 13 4.3% | 7 4.4% | 9 6.9% | 21 4.3% | 8 7.8% |
| Transport & storage (inc. postal) | 31 5.1% | 10 5.1% | 11 5.6% | 10 4.7% | 7 5.3% | 8 5.4% | 6 4.3% | 11 4.4% | 5 4.7% | 6 6.3% | 17 5.5% | 8 5.2% | 6 4.3% | 29 5.8% | 2 2.2% |
| Accommodation & food services | 41 6.8% | 12 6.0% | 17 8.1% | 13 6.4% | 8 6.2% | 7 5.0% | 8 6.1% | 18 7.6% | 10 9.6% | 8 8.7% | 18 5.6% | 11 7.1% | 13 9.3% | 34 6.7% | 8 7.3% |
| Information & communication | 22 3.6% | 8 4.1% | 6 2.7% | 8 4.0% | 3 2.0% | 7 4.7% | 6 4.6% | 11 4.7% | 5 4.8% | 1 1.2% | 14 4.4% | 6 3.8% | 2 1.4% | 19 3.8% | 3 2.8% |
| Legal and Finance | 28 4.7% | 7 3.4% | 14 7.0% | 7 3.6% | 2 1.2% | 6 4.3% | 6 4.1% | 18 7.5% | 12 12.1% | 3 2.9% | 12 3.9% | 11 6.6% | 6 4.3% | 21 4.2% | 8 7.1% |
| Property | 8 1.4% | 4 2.0% | * .2% | 4 2.0% | 1 .7% | 3 2.2% | 2 1.7% | 4 1.8% | 2 1.9% | - - | 3 1.0% | 4 2.7% | 1 .7% | 6 1.3% | 2 1.8% |
| Professional, scientific & technical | 52 8.5% | 17 8.5% | 18 8.5% | 17 8.5% | 14 10.7% | 13 9.1% | 6 4.3% | 13 5.6% | 7 7.3% | 11 11.9% | 30 9.6% | 15 9.4% | 7 4.8% | 39 7.8% | 13 11.9% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

D3. What industry sector does your organisation work in?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Business administration and support services | 46 7.5% | 17 8.3% | 13 6.1% | 17 8.2% | 8 6.0% | 5 3.3% | 12 8.7% | 26 10.7% | 14 13.4% | 7 8.2% | 33 10.5% | 8 5.1% | 5 3.7% | 40 7.9% | 6 5.8% |
| Public administration and defence | 28 4.6% | 10 4.9% | 9 4.3% | 9 4.7% | 6 4.7% | 6 3.9% | 6 4.0% | 12 5.1% | 7 6.5% | 4 4.5% | 13 4.2% | 5 3.0% | 10 7.7% | 24 4.8% | 4 3.7% |
| Education | 56 9.2% | 17 8.7% | 21 10.2% | 18 8.8% | 13 9.5% | 15 10.3% | 15 11.0% | 22 9.1% | 7 6.5% | 7 7.4% | 22 7.2% | 13 8.3% | 20 15.0% | 48 9.6% | 8 7.7% |
| Health | 74 12.2% | 25 12.5% | 24 11.6% | 25 12.6% | 17 13.1% | 15 10.3% | 14 10.2% | 25 10.7% | 12 11.3% | 16 18.3% | 30 9.6% | 24 14.8% | 21 15.3% | 64 12.8% | 10 9.7% |
| Arts, entertainment, recreation and other services | 34 5.6% | 11 5.6% | 12 5.6% | 11 5.6% | 12 9.4% | 8 5.3% | 8 5.8% | 12 4.9% | 4 3.7% | 2 2.2% | 18 5.7% | 10 5.9% | 7 4.9% | 24 4.8% | 10 9.3% |
| Other | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - |
| NETS | | | | | | | | | | | | | | | |
| Net: Agriculture, forestry & fishing/Production | 63 10.3% | 21 10.3% | 21 10.3% | 21 10.3% | 15 11.3% | 16 10.8% | 19 14.2% | 23 9.5% | 3 3.3% | 9 10.1% | 30 9.7% | 19 11.7% | 13 9.9% | 49 9.7% | 14 12.9% |
| Net: Construction/Property | 49 8.1% | 16 8.1% | 17 8.1% | 16 8.1% | 10 7.5% | 15 10.5% | 14 10.3% | 20 8.3% | 6 5.6% | 4 4.6% | 30 9.5% | 13 8.1% | 6 4.8% | 43 8.6% | 6 5.7% |
| Net: Motor trades/Wholesale/Retail/Transport & storage (inc. postal)/Accommodation & food services | 155 25.6% | 51 25.6% | 53 25.6% | 51 25.6% | 33 24.6% | 40 27.4% | 31 22.7% | 57 23.9% | 26 25.5% | 26 28.7% | 80 25.6% | 37 23.3% | 38 28.2% | 130 26.0% | 25 23.6% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

D3. What industry sector does your organisation work in?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|---|--------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Net: Information & communication/Legal and Finance/Business administration and support services | 96 15.8% | 32 15.8% | 33 15.8% | 32 15.8% | 12 9.3% | 18 12.3% | 24 17.4% | 55 22.9% | 31 30.3% | 11 12.3% | 58 18.8% | 25 15.5% | 13 9.3% | 79 15.8% | 17 15.6% |
| | | | | | | d | dei | defi | | | l | | | | |
| Net: Professional, scientific & technical | 52 8.5% | 17 8.5% | 18 8.5% | 17 8.5% | 14 10.7% | 13 9.1% | 6 4.3% | 13 5.6% | 7 7.3% | 11 11.9% | 30 9.6% | 15 9.4% | 7 4.8% | 39 7.8% | 13 11.9% |
| | | | | | f | | | | f | | | | | | |
| Net: Public administration and defence/ Education/Health | 158 26.1% | 52 26.1% | 54 26.1% | 52 26.1% | 36 27.4% | 36 24.5% | 34 25.2% | 59 24.8% | 25 24.3% | 27 30.2% | 65 21.0% | 42 26.1% | 51 38.0% | 136 27.2% | 22 21.0% |
| | | | | | | | | | | | | jk | | | |
| Net: Arts, entertainment, recreation and other services/Other | 34 5.6% | 11 5.6% | 12 5.6% | 11 5.6% | 12 9.4% | 8 5.3% | 8 5.8% | 12 4.9% | 4 3.7% | 2 2.2% | 18 5.7% | 10 5.9% | 7 4.9% | 24 4.8% | 10 9.3% |
| | | | | | i | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q1. How much capacity, if any, is there in your organisation to take on more work without creating more jobs in the organisation?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| None – we would have to take on new staff | 209 | 77 | 62 | 70 | 52 | 45 | 60 | 95 | 35 | 17 | 110 | 44 | 55 | 176 | 33 |
| | 34.5% | 38.3% | 30.2% | 35.0% | 39.0% | 30.7% | 43.9% | 40.0% | 34.8% | 19.4% | 35.4% | 27.6% | 40.4% | 35.3% | 30.7% |
| | | | | | i | | ei | i | i | | | | k | | |
| A little – we might have to take on staff if demand grew this year | 294 | 94 | 107 | 93 | 56 | 75 | 58 | 111 | 52 | 53 | 153 | 75 | 66 | 240 | 54 |
| | 48.4% | 47.2% | 51.9% | 46.1% | 42.3% | 51.0% | 43.0% | 46.4% | 51.1% | 58.6% | 49.1% | 46.7% | 48.9% | 47.9% | 50.9% |
| | | | | | | | df | | | | | | | | |
| A fair amount – we could take on a lot more work now | 85 | 24 | 31 | 29 | 19 | 22 | 16 | 28 | 12 | 15 | 39 | 36 | 9 | 69 | 15 |
| | 13.9% | 12.2% | 15.1% | 14.4% | 14.5% | 15.0% | 12.0% | 11.8% | 11.5% | 17.1% | 12.5% | 22.6% | 6.8% | 13.8% | 14.3% |
| | | | | | | | | | | | | jl | | | |
| Considerable – we have a great deal of spare capacity | 19 | 5 | 6 | 9 | 6 | 5 | 2 | 4 | 3 | 4 | 9 | 5 | 5 | 15 | 4 |
| | 3.2% | 2.3% | 2.7% | 4.5% | 4.3% | 3.3% | 1.2% | 1.8% | 2.7% | 4.9% | 2.9% | 3.1% | 3.8% | 3.0% | 4.0% |
| NETS | | | | | | | | | | | | | | | |
| Net: None + A little | 503 | 171 | 169 | 163 | 108 | 119 | 118 | 206 | 88 | 70 | 263 | 119 | 121 | 416 | 87 |
| | 82.9% | 85.5% | 82.1% | 81.1% | 81.3% | 81.7% | 86.9% | 86.4% | 85.8% | 78.0% | 84.6% | 74.3% | 89.4% | 83.2% | 81.6% |
| | | | | | | | | | | | k | | k | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q2. Have you made any of the following changes to your workforce in the past year?

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Redundancies | 112 | 42 | 28 | 41 | 28 | 26 | 22 | 45 | 23 | 14 | 32 | 39 | 41 | 95 | 17 |
| | 18.5% | 21.0% | 13.8% | 20.6% | 20.7% | 17.5% | 16.4% | 18.9% | 22.2% | 15.5% | 10.2% | 24.4% | 30.4% | 19.1% | 15.5% |
| | | | | | | | | | | | | j | j | | |
| Reduced hours | 78 | 27 | 30 | 22 | 13 | 26 | 14 | 27 | 13 | 12 | 34 | 18 | 26 | 64 | 14 |
| | 12.9% | 13.3% | 14.7% | 10.7% | 10.1% | 17.8% | 10.2% | 11.4% | 12.9% | 13.2% | 11.1% | 11.4% | 19.0% | 12.8% | 13.4% |
| | | | | | | | | | | | | j | | | |
| Reduced pay / earnings | 32 | 12 | 10 | 10 | 4 | 15 | 3 | 8 | 5 | 5 | 20 | 7 | 5 | 21 | 11 |
| | 5.3% | 6.1% | 4.7% | 5.0% | 3.3% | 10.0% | 2.1% | 3.3% | 4.8% | 5.7% | 6.4% | 4.3% | 3.7% | 4.3% | 9.9% |
| | | | | | | dfg | | | | | | | | | m |
| Headcount freeze | 82 | 21 | 24 | 37 | 14 | 20 | 13 | 32 | 19 | 16 | 44 | 23 | 15 | 70 | 12 |
| | 13.5% | 10.5% | 11.9% | 18.3% | 10.8% | 14.0% | 9.2% | 13.3% | 18.8% | 17.5% | 14.2% | 14.5% | 10.8% | 14.0% | 11.3% |
| | | | | a | | | | | f | | | | | | |
| Increased staffing | 334 | 102 | 115 | 116 | 73 | 87 | 74 | 124 | 50 | 49 | 149 | 99 | 86 | 286 | 47 |
| | 55.0% | 51.2% | 55.7% | 57.9% | 54.9% | 59.7% | 54.6% | 52.1% | 48.8% | 54.9% | 47.8% | 61.6% | 63.5% | 57.2% | 44.5% |
| | | | | | | | | | | | | j | j | n | |
| Increased pay/ earnings | 390 | 114 | 136 | 140 | 86 | 97 | 86 | 153 | 66 | 54 | 187 | 116 | 86 | 323 | 66 |
| | 64.2% | 57.0% | 66.0% | 69.4% | 64.5% | 66.3% | 63.5% | 64.1% | 64.9% | 60.4% | 60.2% | 72.2% | 63.8% | 64.6% | 62.0% |
| | | | | a | | | | | | | | j | | | |
| None of the above | 91 | 37 | 31 | 24 | 24 | 14 | 26 | 43 | 16 | 11 | 61 | 16 | 15 | 76 | 16 |
| | 15.1% | 18.5% | 14.9% | 11.9% | 17.8% | 9.5% | 19.3% | 17.9% | 16.0% | 12.5% | 19.6% | 9.7% | 10.9% | 15.1% | 14.7% |
| | | | | | e | | e | e | | | kl | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q3. Do you think economic conditions in the country as a whole are getting:

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|------------------|------------------|--------------|-----------------|-------------|--------------|------------------------|------------------------|-----------------|-------------|-------------------|--------------|------------------|-----------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| A lot better | (5) 18 3.0% | 4 1.9% | 3 1.7% | 11 5.3% b | 5 3.7% | 3 2.2% | 3 2.5% | 7 3.0% | 4 3.7% | 3 3.3% | 9 3.0% | 5 2.9% | 4 3.0% | 15 3.1% | 3 2.5% |
| A little better | (4) 179 29.6% | 53 26.5% | 72 34.9% | 54 27.1% | 40 30.3% | 46 31.1% | 39 28.9% | 67 28.2% | 28 27.3% | 27 29.5% | 104 33.3% | 40 25.1% | 35 26.1% | 140 28.0% | 39 36.8% |
| No change | (3) 209 34.4% | 67 33.5% | 65 31.4% | 77 38.4% | 46 34.7% | 52 35.4% | 52 38.3% | 82 34.5% | 30 29.5% | 29 32.0% | 105 33.6% | 63 39.2% | 41 30.5% | 173 34.7% | 35 33.1% |
| A little worse | (2) 125 20.7% | 52 25.8% c | 40 19.3% | 34 16.9% | 31 23.3% | 27 18.5% | 23 16.8% | 48 20.1% | 25 24.4% | 20 21.8% | 55 17.6% | 34 21.3% | 36 26.9% j | 103 20.6% | 22 20.9% |
| A lot worse | (1) 39 6.5% | 15 7.3% | 8 4.0% | 17 8.3% | 6 4.8% | 9 6.3% | 9 6.4% | 14 6.1% | 6 5.6% | 9 10.3% | 24 7.7% | 10 6.1% | 6 4.3% | 38 7.5% n | 2 1.8% |
| Don't know | 36 5.9% | 10 5.0% | 18 8.7% | 8 4.0% | 4 3.2% | 9 6.5% | 10 7.1% | 19 8.2% | 10 9.6% d | 3 3.1% | 15 4.7% | 9 5.4% | 12 9.2% | 31 6.1% | 5 4.9% |
| NETS | | | | | | | | | | | | | | | |
| Net: Better | 197 32.5% | 57 28.4% | 75 36.6% | 65 32.4% | 45 33.9% | 49 33.3% | 43 31.4% | 74 31.2% | 32 30.9% | 29 32.8% | 113 36.4% | 45 28.0% | 39 29.1% | 155 31.1% | 42 39.4% |
| Net: Better/ No change | 406 66.9% | 124 61.9% | 140 68.0% | 142 70.8% | 91 68.6% | 100 68.7% | 95 69.6% | 156 65.7% | 62 60.4% | 58 64.8% | 218 70.0% i | 108 67.2% | 81 59.6% | 329 65.7% | 77 72.4% |
| Net: Worse | 165 27.1% | 66 33.1% b | 48 23.3% | 51 25.2% | 37 28.2% | 36 24.8% | 32 23.3% | 62 26.1% | 31 30.0% | 29 32.1% | 79 25.3% | 44 27.4% | 42 31.2% | 141 28.1% | 24 22.7% |
| Mean score | 3.0 | 2.9 | 3.1 a | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 3.0 | 2.9 | 3.1 | 3.0 | 3.0 | 3.0 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q4. In view of the economic conditions, do you/does your organisation expect confidence in hiring and investment decisions to get:

Base: All respondents

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------|------------------|--------------|--------------|--------------|-------------|--------------|------------------------|------------------------|-------------|-------------|--------------|--------------|-------------|--------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| A lot better | (5) 31 5.0% | 8 3.9% | 8 3.9% | 15 7.4% | 5 4.0% | 6 4.2% | 8 5.6% | 13 5.6% | 6 5.6% | 6 6.4% | 14 4.3% | 10 6.3% | 7 5.1% | 26 5.2% | 5 4.2% |
| A little better | (4) 176 28.9% | 55 27.7% | 66 32.0% | 54 27.0% | 36 27.3% | 47 32.0% | 39 28.6% | 67 28.1% | 28 27.3% | 26 28.7% | 94 30.2% | 48 29.9% | 33 24.8% | 143 28.5% | 33 30.8% |
| No change | (3) 233 38.4% | 81 40.7% | 76 36.7% | 76 37.8% | 53 39.8% | 53 36.0% | 46 33.9% | 92 38.8% | 46 45.4% | 35 39.1% | 130 41.9% | 55 34.0% | 48 35.5% | 191 38.1% | 42 39.7% |
| A little worse | (2) 81 13.4% | 24 12.2% | 26 12.4% | 31 15.6% | 15 11.6% | 20 13.4% | 19 14.0% | 32 13.6% | 13 13.1% | 14 15.5% | 44 14.2% | 19 11.6% | 18 13.6% | 67 13.3% | 15 13.9% |
| A lot worse | (1) 17 2.8% | 7 3.5% | 4 1.9% | 6 3.0% | 3 2.3% | 6 4.4% | 6 4.1% | 8 3.2% | 2 1.9% | - - | 9 2.9% | 7 4.3% | 1 .8% | 17 3.4% | - - |
| Don't know | 69 11.4% | 24 12.0% | 27 13.0% | 19 9.2% | 20 15.0% | 15 10.1% | 19 13.7% | 25 10.7% | 7 6.7% | 9 10.2% | 20 6.3% | 22 13.8% | 27 20.3% | 57 11.4% | 12 11.4% |
| | | | | | | | | | | | | j | j | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Better | 206 34.0% | 63 31.6% | 74 36.0% | 69 34.3% | 42 31.3% | 53 36.2% | 47 34.3% | 80 33.7% | 34 32.9% | 32 35.2% | 108 34.6% | 58 36.3% | 40 29.9% | 169 33.8% | 37 35.0% |
| Net: Better/ No change | 439 72.4% | 145 72.3% | 150 72.7% | 145 72.1% | 94 71.0% | 106 72.1% | 93 68.2% | 173 72.5% | 80 78.3% | 67 74.3% | 238 76.5% | 113 70.3% | 88 65.3% | 359 71.9% | 80 74.7% |
| Net: Worse | 98 16.2% | 31 15.7% | 29 14.3% | 38 18.7% | 19 13.9% | 26 17.7% | 25 18.1% | 40 16.8% | 15 15.0% | 14 15.5% | 53 17.2% | 26 15.9% | 19 14.3% | 84 16.7% | 15 13.9% |
| Mean score | 3.2 | 3.2 | 3.3 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.3 | 3.2 | 3.3 | 3.2 | 3.2 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

SUMMARY TABLE

Base: All respondents

| | Permanent members of staff | Temporary or contract workers |
|---|----------------------------|-------------------------------|
| Unweighted Total | 607 | 607 |
| Weighted Total | 607 100.0% | 607 100.0% |
| Advertise externally in newspapers/trade/ professional press | 240 39.5% | 94 15.5% |
| Recruitment agencies/ Search firms | 251 41.3% | 123 20.3% |
| Online job boards (e.g. Monster) | 300 49.4% | 119 19.6% |
| Internal Referrals | 419 69.0% | 171 28.1% |
| Talent pools and staff banks | 81 13.4% | 44 7.3% |
| Advertise on our own website | 380 62.6% | 171 28.1% |
| Social media and professional networking sites (e.g. Linked In) | 305 50.3% | 127 20.9% |
| Former employees and word of mouth | 445 73.3% | 199 32.8% |
| Jobcentre Plus / Universal Jobmatch | 206 34.0% | 90 14.9% |
| People approach us | 383 63.0% | 157 25.8% |
| Other | 36 5.9% | 24 4.0% |
| We have never recruited any of this kind of staff | 36 6.0% | 313 51.6% |

Jobs Outlook - Combined

Q5_SUM. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

SUMMARY TABLE

Base: All who have recruited this type of staff before

| | Permanent members of staff | Temporary or contract workers |
|---|----------------------------|-------------------------------|
| Unweighted Total | 571 | 288 |
| Weighted Total | 571 100.0% | 294 100.0% |
| Advertise externally in newspapers/trade/ professional press | 240 42.0% | 94 32.0% |
| Recruitment agencies/ Search firms | 251 43.9% | 123 41.9% |
| Online job boards (e.g. Monster) | 300 52.5% | 119 40.4% |
| Internal Referrals | 419 73.4% | 171 58.1% |
| Talent pools and staff banks | 81 14.3% | 44 15.1% |
| Advertise on our own website | 380 66.6% | 171 58.1% |
| Social media and professional networking sites (e.g. Linked In) | 305 53.5% | 127 43.2% |
| Former employees and word of mouth | 445 78.0% | 199 67.7% |
| Jobcentre Plus / Universal Jobmatch | 206 36.1% | 90 30.7% |
| People approach us | 383 67.0% | 157 53.4% |
| Other | 36 6.3% | 24 8.3% |

Jobs Outlook - Combined

Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Former employees and word of mouth | 445 | 139 | 153 | 154 | 90 | 107 | 106 | 178 | 72 | 70 | 204 | 137 | 103 | 379 | 66 |
| | 73.3% | 69.3% | 74.2% | 76.5% | 67.8% | 73.1% | 77.8% | 74.7% | 70.6% | 78.2% | 65.8% | 85.3% | 76.5% | 75.8% | 61.9% |
| | | | | | | d | | | | | | j | j | n | |
| Internal Referrals | 419 | 135 | 142 | 142 | 91 | 95 | 99 | 170 | 71 | 63 | 184 | 127 | 108 | 350 | 69 |
| | 69.0% | 67.5% | 69.0% | 70.6% | 68.2% | 65.2% | 72.7% | 71.6% | 70.1% | 69.7% | 59.2% | 79.2% | 79.7% | 70.0% | 64.6% |
| | | | | | | | | | | | | j | j | | |
| People approach us | 383 | 115 | 137 | 130 | 81 | 86 | 100 | 160 | 60 | 55 | 172 | 127 | 84 | 322 | 61 |
| | 63.0% | 57.6% | 66.7% | 64.6% | 61.3% | 58.7% | 73.6% | 67.3% | 58.9% | 61.4% | 55.3% | 78.7% | 62.1% | 64.3% | 57.0% |
| | | | | | | deh | | | | | | jl | | | |
| Advertise on our own website | 380 | 136 | 121 | 123 | 75 | 78 | 90 | 158 | 68 | 69 | 139 | 129 | 112 | 325 | 55 |
| | 62.6% | 68.1% | 58.9% | 61.0% | 56.6% | 53.0% | 65.9% | 66.3% | 66.9% | 77.3% | 44.7% | 80.5% | 82.5% | 64.9% | 51.9% |
| | | | | | | | e | e | e | de | | j | j | n | |
| Social media and professional networking sites (e.g. LinkedIn) | 305 | 101 | 114 | 90 | 60 | 67 | 75 | 123 | 49 | 55 | 118 | 101 | 86 | 259 | 46 |
| | 50.3% | 50.6% | 55.4% | 44.7% | 45.0% | 45.9% | 54.9% | 51.8% | 47.7% | 61.1% | 37.8% | 63.1% | 63.7% | 51.9% | 42.8% |
| | | | c | | | | | | | de | | j | j | | |
| Online job boards (e.g. Monster) | 300 | 96 | 110 | 94 | 71 | 70 | 71 | 116 | 46 | 42 | 117 | 94 | 88 | 253 | 46 |
| | 49.4% | 47.9% | 53.4% | 46.7% | 53.5% | 48.1% | 52.1% | 48.9% | 44.6% | 46.7% | 37.7% | 58.5% | 65.4% | 50.7% | 43.3% |
| | | | | | | | | | | | | j | j | | |
| Recruitment agencies/ Search firms | 251 | 75 | 95 | 81 | 50 | 68 | 59 | 108 | 49 | 25 | 106 | 81 | 63 | 209 | 42 |
| | 41.3% | 37.5% | 46.0% | 40.2% | 37.3% | 46.5% | 43.2% | 45.3% | 48.0% | 28.2% | 34.2% | 50.7% | 46.4% | 41.7% | 39.3% |
| | | | | | | i | i | i | i | | | j | j | | |
| Advertise externally in newspapers/trade/professional press | 240 | 69 | 80 | 90 | 47 | 54 | 67 | 94 | 27 | 44 | 100 | 74 | 66 | 195 | 44 |
| | 39.5% | 34.4% | 39.0% | 45.0% | 35.6% | 37.1% | 49.6% | 39.6% | 26.2% | 48.8% | 32.3% | 45.8% | 48.5% | 39.0% | 41.5% |
| | | | a | | | | degh | h | | dh | | j | j | | |
| Jobcentre Plus / Universal Jobmatch | 206 | 62 | 71 | 74 | 55 | 43 | 42 | 63 | 21 | 45 | 68 | 69 | 69 | 176 | 30 |
| | 34.0% | 30.8% | 34.4% | 36.7% | 41.0% | 29.7% | 30.9% | 26.4% | 20.5% | 50.4% | 21.9% | 43.1% | 50.8% | 35.1% | 28.5% |
| | | | | | egh | | | | | efgh | | j | j | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|---|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Talent pools and staff banks | 81 | 29 | 32 | 21 | 17 | 18 | 20 | 32 | 12 | 14 | 24 | 23 | 35 | 71 | 11 |
| | 13.4% | 14.3% | 15.6% | 10.2% | 12.8% | 12.5% | 14.9% | 13.4% | 11.4% | 15.7% | 7.6% | 14.4% | 25.6% | 14.2% | 9.9% |
| | | | | | | | | | | | j | jk | | | |
| Other | 36 | 15 | 8 | 14 | 11 | 9 | 9 | 11 | 2 | 4 | 12 | 8 | 16 | 30 | 5 |
| | 5.9% | 7.3% | 3.7% | 6.8% | 8.6% | 6.4% | 6.9% | 4.7% | 1.8% | 4.2% | 3.9% | 4.7% | 11.9% | 6.1% | 5.0% |
| | | | | | h | | | | | | | jk | | | |
| We have never recruited any of this kind of staff | 36 | 18 | 11 | 8 | 6 | 9 | 11 | 19 | 8 | 2 | 35 | - | 1 | 26 | 10 |
| | 6.0% | 8.8% | 5.2% | 4.0% | 4.8% | 6.1% | 8.1% | 7.9% | 7.7% | 2.4% | 11.3% | - | .7% | 5.2% | 9.5% |
| | | | | | | | | | | | kl | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------------|-------------------|-------------|-------------|---------------------|-------------------|------------------------|------------------------|-------------|---------------------|-------------|------------------|-------------------|------------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Former employees and word of mouth | 199 32.8% | 77 38.6% b | 55 26.5% | 67 33.3% | 41 30.8% | 47 32.0% | 49 35.7% | 80 33.8% | 32 31.2% | 31 34.2% | 77 24.9% | 59 36.7% j | 62 46.1% j | 171 34.2% | 28 26.0% |
| Internal Referrals | 171 28.1% | 66 33.1% | 51 24.8% | 54 26.7% | 35 26.3% | 42 28.6% | 42 30.6% | 71 30.0% | 30 29.2% | 23 25.3% | 68 21.9% | 49 30.2% j | 54 40.2% j | 146 29.2% | 25 23.3% |
| Advertise on our own website | 171 28.1% | 78 39.0% bc | 39 18.7% | 54 26.9% | 38 28.5% | 35 23.7% | 40 29.6% | 66 27.6% | 26 25.0% | 32 36.2% e | 56 18.1% | 54 33.8% j | 60 44.4% j | 148 29.7% | 22 20.9% |
| People approach us | 157 25.8% | 59 29.4% | 45 21.8% | 53 26.5% | 35 26.4% | 34 23.2% | 45 33.2% h | 65 27.4% | 20 19.6% | 23 25.1% | 67 21.5% | 51 31.8% j | 39 28.7% j | 134 26.8% | 23 21.4% |
| Social media and professional networking sites (e.g. LinkedIn) | 127 20.9% | 63 31.3% bc | 30 14.6% | 34 17.1% | 23 17.0% | 25 17.1% | 32 23.5% | 56 23.5% | 24 23.4% | 24 26.3% | 47 15.1% | 40 24.7% j | 40 29.9% j | 106 21.2% | 21 19.7% |
| Recruitment agencies/ Search firms | 123 20.3% | 52 25.9% b | 29 14.3% | 42 20.9% | 26 19.3% | 40 27.4% hi | 31 22.9% | 45 18.8% | 14 13.4% | 13 13.9% | 48 15.6% | 37 23.0% j | 38 27.8% j | 101 20.3% | 22 20.3% |
| Online job boards (e.g. Monster) | 119 19.6% | 47 23.3% | 34 16.3% | 39 19.2% | 32 24.2% i | 28 19.4% | 29 21.3% | 48 20.0% | 19 18.3% | 11 11.8% | 40 13.0% | 38 23.7% j | 40 29.9% j | 100 20.0% | 19 17.4% |
| Advertise externally in newspapers/trade/ professional press | 94 15.5% | 35 17.6% | 29 14.1% | 30 14.8% | 18 13.5% | 25 17.0% | 26 18.8% | 38 15.9% | 12 12.0% | 13 15.0% | 39 12.5% | 26 16.4% j | 29 21.2% j | 82 16.4% | 12 11.2% |
| Jobcentre Plus / Universal Jobmatch | 90 14.9% | 41 20.6% b | 19 9.3% | 30 14.8% | 29 22.0% efgh | 18 12.2% | 14 10.4% | 22 9.3% | 8 7.7% | 21 23.5% efgh | 22 7.2% | 26 16.4% j | 42 30.7% jk | 82 16.3% n | 9 8.0% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers

Base: All respondents

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|---|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 607 | 200 | 206 | 201 | 151 | 131 | 162 | 242 | 80 | 83 | 305 | 164 | 138 | 497 | 110 |
| Weighted Total | 607 | 200 | 206 | 201 | 133 | 146 | 136 | 238 | 102 | 90 | 311 | 161 | 135 | 500 | 107 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Talent pools and staff banks | 44 | 15 | 16 | 13 | 11 | 8 | 7 | 14 | 7 | 11 | 12 | 13 | 20 | 43 | 2 |
| | 7.3% | 7.6% | 7.6% | 6.7% | 8.5% | 5.6% | 5.2% | 5.9% | 6.7% | 12.3% | 3.8% | 7.8% | 14.9% | 8.5% | 1.8% |
| | | | | | | | | | | | | | jk | n | |
| Other | 24 | 9 | 6 | 9 | 7 | 5 | 6 | 7 | 1 | 6 | 7 | 5 | 12 | 21 | 3 |
| | 4.0% | 4.7% | 3.1% | 4.3% | 5.5% | 3.4% | 4.1% | 2.7% | .9% | 6.4% | 2.4% | 3.4% | 8.6% | 4.2% | 3.3% |
| | | | | | | | | | | | | | j | | |
| We have never recruited any of this kind of staff | 313 | 82 | 121 | 110 | 62 | 76 | 76 | 133 | 57 | 42 | 181 | 82 | 50 | 253 | 60 |
| | 51.6% | 40.9% | 58.9% | 54.7% | 46.5% | 52.0% | 56.1% | 55.9% | 55.5% | 47.1% | 58.0% | 51.1% | 37.3% | 50.6% | 56.0% |
| | | | a | a | | | | | | | l | l | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All who have recruited this type of staff before

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|---|--------------|--------------------|-------------------|--------------|-------------------|------------------|------------------------|------------------------|------------------|---------------------|--------------|--------------------|-------------------|-------------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 571 | 182 | 195 | 194 | 143 | 123 | 150 | 224 | 74 | 81 | 270 | 164 | 137 | 471 | 100 |
| Weighted Total | 571 | 183 | 195 | 193 | 127 | 137 | 125 | 219 | 94 | 88 | 276 | 161 | 134 | 474 | 97 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Former employees and word of mouth | 445 78.0% | 139 75.9% | 153 78.4% | 154 79.6% | 90 71.2% | 107 77.9% | 106 84.7% d | 178 81.2% d | 72 76.4% | 70 80.1% | 204 74.2% | 137 85.3% j | 103 77.1% | 379 80.0% n | 66 68.4% |
| Internal Referrals | 419 73.4% | 135 73.9% | 142 72.8% | 142 73.6% | 91 71.7% | 95 69.4% | 99 79.1% | 170 77.8% | 71 75.9% | 63 71.4% | 184 66.7% | 127 79.2% j | 108 80.3% j | 350 73.8% | 69 71.4% |
| People approach us | 383 67.0% | 115 63.1% | 137 70.4% | 130 67.3% | 81 64.4% | 86 62.5% | 100 80.0% dehi | 160 73.1% e | 60 63.8% | 55 62.8% | 172 62.4% | 127 78.7% jl | 84 62.6% | 322 67.9% | 61 63.0% |
| Advertise on our own website | 380 66.6% | 136 74.6% bc | 121 62.1% | 123 63.5% | 75 59.5% | 78 56.4% | 90 71.7% de | 158 72.0% de | 68 72.5% e | 69 79.1% de | 139 50.4% | 129 80.5% j | 112 83.1% j | 325 68.5% n | 55 57.3% |
| Social media and professional networking sites (e.g. Linked In) | 305 53.5% | 101 55.4% | 114 58.4% c | 90 46.6% | 60 47.2% | 67 48.9% | 75 59.7% d | 123 56.3% | 49 51.7% | 55 62.6% d | 118 42.7% | 101 63.1% j | 86 64.1% j | 259 54.7% | 46 47.3% |
| Online job boards (e.g. Monster) | 300 52.5% | 96 52.5% | 110 56.4% | 94 48.6% | 71 56.2% | 70 51.2% | 71 56.7% | 116 53.1% | 46 48.3% | 42 47.8% | 117 42.5% | 94 58.5% j | 88 65.9% j | 253 53.5% | 46 47.9% |
| Recruitment agencies/ Search firms | 251 43.9% | 75 41.1% | 95 48.6% | 81 41.9% | 50 39.2% | 68 49.6% i | 59 47.0% i | 108 49.2% i | 49 52.0% i | 25 28.8% | 106 38.6% | 81 50.7% j | 63 46.8% | 209 44.0% | 42 43.4% |
| Advertise externally in newspapers/trade/professional press | 240 42.0% | 69 37.7% | 80 41.2% | 90 46.8% | 47 37.4% | 54 39.5% | 67 54.0% degh | 94 43.0% h | 27 28.4% | 44 50.0% h | 100 36.4% | 74 45.8% | 66 48.9% j | 195 41.2% | 44 45.8% |
| Jobcentre Plus / Universal Jobmatch | 206 36.1% | 62 33.7% | 71 36.3% | 74 38.2% | 55 43.1% gh | 43 31.6% | 42 33.6% | 63 28.7% | 21 22.2% | 45 51.6% efgh | 68 24.7% | 69 43.1% j | 69 51.2% j | 176 37.1% | 30 31.5% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_1. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Permanent members of staff

Base: All who have recruited this type of staff before

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 571 | 182 | 195 | 194 | 143 | 123 | 150 | 224 | 74 | 81 | 270 | 164 | 137 | 471 | 100 |
| Weighted Total | 571 | 183 | 195 | 193 | 127 | 137 | 125 | 219 | 94 | 88 | 276 | 161 | 134 | 474 | 97 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Talent pools and staff banks | 81 | 29 | 32 | 21 | 17 | 18 | 20 | 32 | 12 | 14 | 24 | 23 | 35 | 71 | 11 |
| | 14.3% | 15.7% | 16.5% | 10.6% | 13.5% | 13.3% | 16.2% | 14.6% | 12.4% | 16.1% | 8.5% | 14.4% | 25.8% | 14.9% | 10.9% |
| | | | | | | | | | | | | jk | | | |
| Other | 36 | 15 | 8 | 14 | 11 | 9 | 9 | 11 | 2 | 4 | 12 | 8 | 16 | 30 | 5 |
| | 6.3% | 8.0% | 3.9% | 7.0% | 9.0% | 6.8% | 7.5% | 5.1% | 2.0% | 4.3% | 4.4% | 4.7% | 11.9% | 6.4% | 5.5% |
| | | | | | | | | | | | | jk | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers

Base: All who have recruited this type of staff before

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------------|-------------------|-------------|-------------|--------------------|--------------------|------------------------|------------------------|------------------|---------------------|-------------|------------------|-------------------|------------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 288 | 118 | 78 | 92 | 76 | 60 | 70 | 108 | 38 | 44 | 120 | 81 | 87 | 242 | 46 |
| Weighted Total | 294 | 118 | 85 | 91 | 71 | 70 | 60 | 105 | 45 | 47 | 130 | 79 | 85 | 247 | 47 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Former employees and word of mouth | 199 67.7% | 77 65.4% | 55 64.5% | 67 73.5% | 41 57.7% | 47 66.5% | 49 81.4% di | 80 76.5% d | 32 70.1% | 31 64.8% | 77 59.3% | 59 75.2% j | 62 73.5% j | 171 69.3% | 28 59.2% |
| Internal Referrals | 171 58.1% | 66 56.0% | 51 60.4% | 54 58.9% | 35 49.1% | 42 59.5% | 42 69.8% di | 71 68.0% di | 30 65.6% | 23 47.8% | 68 52.1% | 49 61.8% | 54 64.1% | 146 59.1% | 25 53.1% |
| Advertise on our own website | 171 58.1% | 78 66.0% b | 39 45.7% | 54 59.4% | 38 53.3% | 35 49.3% | 40 67.4% e | 66 62.6% | 26 56.2% | 32 68.4% | 56 43.3% | 54 69.1% j | 60 70.8% j | 148 60.1% | 22 47.6% |
| People approach us | 157 53.4% | 59 49.8% | 45 53.0% | 53 58.4% | 35 49.3% | 34 48.4% | 45 75.8% dehi | 65 62.1% | 20 44.2% | 23 47.5% | 67 51.3% | 51 65.2% l | 39 45.7% | 134 54.3% | 23 48.6% |
| Social media and professional networking sites (e.g. LinkedIn) | 127 43.2% | 63 53.0% bc | 30 35.6% | 34 37.7% | 23 31.9% | 25 35.5% | 32 53.6% de | 56 53.2% de | 24 52.7% d | 24 49.7% | 47 35.9% | 40 50.6% j | 40 47.7% | 106 42.9% | 21 44.8% |
| Recruitment agencies/ Search firms | 123 41.9% | 52 43.8% | 29 34.7% | 42 46.1% | 26 36.1% | 40 57.1% dhi | 31 52.2% hi | 45 42.7% | 14 30.1% | 13 26.4% | 48 37.2% | 37 47.1% | 38 44.4% | 101 41.1% | 22 46.2% |
| Online job boards (e.g. Monster) | 119 40.4% | 47 39.4% | 34 39.7% | 39 42.4% | 32 45.3% i | 28 40.4% | 29 48.5% i | 48 45.3% i | 19 41.1% | 11 22.4% | 40 30.9% | 38 48.4% j | 40 47.6% j | 100 40.6% | 19 39.5% |
| Advertise externally in newspapers/trade/professional press | 94 32.0% | 35 29.8% | 29 34.4% | 30 32.7% | 18 25.2% | 25 35.3% | 26 42.9% d | 38 36.1% | 12 27.1% | 13 28.3% | 39 29.8% | 26 33.6% | 29 33.8% | 82 33.2% | 12 25.5% |
| Jobcentre Plus / Universal Jobmatch | 90 30.7% | 41 34.9% | 19 22.7% | 30 32.6% | 29 41.1% fgh | 18 25.4% | 14 23.7% | 22 21.0% | 8 17.4% | 21 44.5% efgh | 22 17.1% | 26 33.6% j | 42 49.0% jk | 82 33.1% n | 9 18.3% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q5_2. In which of the following ways, if any, does your organisation recruit permanent members of staff and temporary or contract workers?

Temporary or contract workers

Base: All who have recruited this type of staff before

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 288 | 118 | 78 | 92 | 76 | 60 | 70 | 108 | 38 | 44 | 120 | 81 | 87 | 242 | 46 |
| Weighted Total | 294 | 118 | 85 | 91 | 71 | 70 | 60 | 105 | 45 | 47 | 130 | 79 | 85 | 247 | 47 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Talent pools and staff banks | 44 | 15 | 16 | 13 | 11 | 8 | 7 | 14 | 7 | 11 | 12 | 13 | 20 | 43 | 2 |
| | 15.1% | 12.9% | 18.6% | 14.7% | 15.9% | 11.6% | 11.9% | 13.3% | 15.1% | 23.2% | 9.0% | 15.9% | 23.8% | 17.2% | 4.0% |
| | | | | | | | | | | | | | j | n | |
| Other | 24 | 9 | 6 | 9 | 7 | 5 | 6 | 7 | 1 | 6 | 7 | 5 | 12 | 21 | 3 |
| | 8.3% | 8.0% | 7.6% | 9.5% | 10.2% | 7.1% | 9.3% | 6.2% | 2.1% | 12.0% | 5.6% | 6.9% | 13.7% | 8.5% | 7.4% |
| | | | | | | | | | | | | | j | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q6. How satisfied or dissatisfied are you with the quality of candidates presented to you by your recruitment agencies?

Base: All who use recruitment agencies

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|------------------------------------|---------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 275 | 86 | 99 | 90 | 63 | 67 | 75 | 117 | 42 | 28 | 114 | 90 | 71 | 230 | 45 |
| Weighted Total | 275 | 84 | 102 | 89 | 54 | 77 | 62 | 112 | 51 | 31 | 116 | 87 | 71 | 230 | 45 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Very satisfied | (5) 55 | 15 | 18 | 23 | 12 | 8 | 8 | 28 | 20 | 7 | 23 | 23 | 9 | 47 | 8 |
| | 20.2% | 17.3% | 17.4% | 26.1% | 22.0% | 10.9% | 12.5% | 24.6% | 39.1% | 24.0% | 20.0% | 26.4% | 13.0% | 20.5% | 18.5% |
| | | | | | | | | ef | ef | | | l | | | |
| Fairly satisfied | (4) 155 | 51 | 62 | 42 | 28 | 47 | 38 | 61 | 23 | 18 | 66 | 41 | 48 | 129 | 26 |
| | 56.3% | 60.2% | 60.8% | 47.4% | 51.3% | 61.9% | 61.5% | 54.3% | 45.6% | 58.2% | 56.6% | 47.2% | 66.8% | 55.9% | 58.0% |
| | | | | | | | | | | | | k | | | |
| Neither satisfied nor dissatisfied | (3) 36 | 10 | 15 | 11 | 6 | 12 | 13 | 16 | 3 | 2 | 15 | 13 | 9 | 31 | 5 |
| | 13.1% | 12.3% | 14.3% | 12.4% | 11.9% | 15.0% | 21.4% | 14.3% | 5.6% | 6.2% | 12.5% | 14.5% | 12.3% | 13.6% | 10.6% |
| | | | | | | | h | | | | | | | | |
| Fairly dissatisfied | (2) 20 | 6 | 7 | 7 | 5 | 5 | 1 | 5 | 4 | 4 | 11 | 7 | 2 | 17 | 3 |
| | 7.2% | 6.9% | 7.1% | 7.5% | 9.6% | 7.1% | 2.4% | 4.8% | 7.8% | 11.5% | 9.3% | 8.0% | 2.6% | 7.3% | 6.5% |
| Very dissatisfied | (1) 4 | 2 | * | 2 | 1 | 2 | 1 | 1 | - | - | 1 | 1 | 2 | 3 | 1 |
| | 1.5% | 2.3% | .4% | 2.1% | 1.8% | 2.5% | 2.2% | 1.2% | - | - | .8% | 1.6% | 2.6% | 1.4% | 2.1% |
| Don't know | 5 | 1 | - | 4 | 2 | 2 | - | 1 | 1 | - | 1 | 2 | 2 | 3 | 2 |
| | 1.7% | 1.0% | - | 4.5% | 3.4% | 2.6% | - | .8% | 1.8% | - | .7% | 2.4% | 2.6% | 1.3% | 4.2% |
| | | | b | | | | | | | | | | | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Satisfied | 210 | 65 | 79 | 65 | 40 | 56 | 46 | 89 | 43 | 26 | 89 | 64 | 57 | 176 | 34 |
| | 76.5% | 77.5% | 78.2% | 73.6% | 73.3% | 72.9% | 74.0% | 78.9% | 84.8% | 82.3% | 76.6% | 73.6% | 79.8% | 76.5% | 76.6% |
| Net: Dissatisfied | 24 | 8 | 8 | 9 | 6 | 7 | 3 | 7 | 4 | 4 | 12 | 8 | 4 | 20 | 4 |
| | 8.7% | 9.2% | 7.5% | 9.6% | 11.4% | 9.6% | 4.6% | 6.0% | 7.8% | 11.5% | 10.2% | 9.6% | 5.3% | 8.7% | 8.6% |
| Mean score | 3.9 | 3.8 | 3.9 | 3.9 | 3.9 | 3.7 | 3.8 | 4.0 | 4.2 | 3.9 | 3.9 | 3.9 | 3.9 | 3.9 | 3.9 |
| | | | | | | | | ef | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q7. How satisfied or dissatisfied are you overall with the recruitment agencies you have used in the last 2 years?

Base: All who use recruitment agencies

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|--|--------------|-------------|------------------|-------------|------------------|--------------------|------------------------|------------------------|--------------------|-------------|-------------|------------------|-------------------|--------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 275 | 86 | 99 | 90 | 63 | 67 | 75 | 117 | 42 | 28 | 114 | 90 | 71 | 230 | 45 |
| Weighted Total | 275 | 84 | 102 | 89 | 54 | 77 | 62 | 112 | 51 | 31 | 116 | 87 | 71 | 230 | 45 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Very satisfied (5) | 66 24.2% | 17 20.7% | 28 27.2% | 21 24.0% | 17 31.1% f | 14 18.8% | 9 14.2% | 26 22.9% | 17 33.4% f | 9 29.8% | 30 25.9% | 25 29.3% l | 11 15.1% | 54 23.5% | 12 27.7% |
| Fairly satisfied (4) | 145 52.7% | 49 58.0% | 49 48.4% | 47 52.7% | 25 45.6% | 38 49.5% | 35 57.0% | 66 58.7% | 31 60.9% | 16 51.4% | 53 45.9% | 39 44.4% | 53 73.9% jk | 123 53.6% | 22 48.3% |
| Neither satisfied nor dissatisfied (3) | 27 9.9% | 10 12.5% | 9 8.9% | 8 8.8% | 5 8.8% | 6 8.2% | 12 20.0% eh | 14 12.7% | 2 3.9% | 2 6.3% | 14 12.2% | 8 9.6% | 5 6.7% | 23 9.8% | 5 10.7% |
| Fairly dissatisfied (2) | 22 7.9% | 3 3.6% | 12 11.8% a | 7 7.6% | 4 8.1% | 11 14.4% fgh | 3 4.5% | 4 3.3% | 1 1.8% | 3 8.4% | 12 10.0% | 8 9.5% | 2 2.6% | 19 8.2% | 3 6.5% |
| Very dissatisfied (1) | 4 1.6% | 1 1.1% | * .4% | 3 3.4% | 2 3.4% | 2 2.8% | * .7% | * .4% | - - | - - | 2 1.6% | 1 1.6% | 1 1.6% | 4 1.9% | - - |
| Don't know | 10 3.6% | 3 4.1% | 3 3.2% | 3 3.5% | 2 3.0% | 5 6.2% | 2 3.5% | 2 1.9% | - - | 1 4.1% | 5 4.3% | 5 5.6% l | - - | 7 3.0% | 3 6.8% |
| NETS | | | | | | | | | | | | | | | |
| Net: Satisfied | 211 76.9% | 66 78.7% | 77 75.6% | 68 76.7% | 42 76.7% | 52 68.4% | 44 71.2% | 92 81.7% e | 48 94.3% def | 25 81.2% | 83 71.9% | 64 73.7% | 64 89.0% jk | 177 77.1% | 34 76.0% |
| Net: Dissatisfied | 26 9.5% | 4 4.7% | 12 12.2% | 10 11.0% | 6 11.5% g | 13 17.2% fgh | 3 5.2% | 4 3.7% | 1 1.8% | 3 8.4% | 13 11.6% | 10 11.1% | 3 4.3% | 23 10.1% | 3 6.5% |
| Mean score | 3.9 | 4.0 | 3.9 | 3.9 | 4.0 | 3.7 | 3.8 | 4.0 e | 4.3 ef | 4.1 | 3.9 | 4.0 | 4.0 | 3.9 | 4.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Permanent members of staff

Base: All who recruit permanent members of staff

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 571 | 182 | 195 | 194 | 143 | 123 | 150 | 224 | 74 | 81 | 270 | 164 | 137 | 471 | 100 |
| Weighted Total | 571 | 183 | 195 | 193 | 127 | 137 | 125 | 219 | 94 | 88 | 276 | 161 | 134 | 474 | 97 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Accounting and financial services | 296 | 109 | 97 | 89 | 62 | 68 | 71 | 124 | 53 | 41 | 117 | 89 | 89 | 246 | 49 |
| | 51.8% | 59.8% | 49.9% | 46.1% | 49.1% | 49.8% | 56.6% | 56.4% | 56.2% | 47.2% | 42.5% | 55.4% | 66.6% | 51.9% | 51.1% |
| | | c | | | | | | | | | | j | jk | | |
| Construction | 73 | 21 | 29 | 23 | 16 | 20 | 20 | 26 | 7 | 10 | 40 | 18 | 15 | 67 | 6 |
| | 12.8% | 11.7% | 14.7% | 11.9% | 12.9% | 14.6% | 15.7% | 12.0% | 7.1% | 11.7% | 14.5% | 11.1% | 11.4% | 14.2% | 5.8% |
| | | | | | | | | | | | | | | n | |
| Drivers | 121 | 37 | 53 | 30 | 28 | 26 | 24 | 37 | 13 | 29 | 48 | 40 | 33 | 106 | 15 |
| | 21.2% | 20.4% | 27.2% | 15.8% | 22.1% | 19.3% | 19.1% | 16.9% | 14.0% | 33.3% | 17.3% | 24.7% | 24.9% | 22.3% | 15.3% |
| | | | c | | | | | efgh | | | | | | | |
| Education | 65 | 27 | 12 | 25 | 14 | 13 | 19 | 26 | 8 | 11 | 23 | 15 | 27 | 55 | 9 |
| | 11.3% | 15.0% | 6.2% | 13.1% | 11.1% | 9.8% | 14.9% | 12.0% | 8.2% | 12.5% | 8.3% | 9.4% | 20.0% | 11.7% | 9.6% |
| | | b | b | | | | | | | | | | jk | | |
| Engineering & technical | 168 | 59 | 59 | 50 | 36 | 49 | 41 | 53 | 13 | 29 | 68 | 52 | 47 | 146 | 21 |
| | 29.4% | 32.2% | 30.1% | 25.9% | 28.3% | 35.7% | 32.5% | 24.4% | 13.6% | 33.3% | 24.7% | 32.6% | 35.0% | 30.8% | 22.2% |
| | | | | | h | gh | h | | | h | | | j | | |
| Executive recruitment / interim management | 157 | 57 | 57 | 44 | 28 | 33 | 37 | 70 | 32 | 27 | 55 | 51 | 51 | 143 | 14 |
| | 27.6% | 31.1% | 29.1% | 22.7% | 22.0% | 23.8% | 30.0% | 31.9% | 34.3% | 30.7% | 20.1% | 31.7% | 38.0% | 30.3% | 14.3% |
| | | | | | | | d | d | | | | j | j | n | |
| Health & social care | 73 | 22 | 16 | 34 | 19 | 17 | 17 | 23 | 6 | 14 | 27 | 20 | 26 | 66 | 7 |
| | 12.7% | 12.1% | 8.3% | 17.8% | 14.8% | 12.6% | 13.5% | 10.3% | 6.0% | 15.8% | 9.7% | 12.3% | 19.4% | 13.9% | 6.9% |
| | | | b | | | | | | | | | | j | | |
| Hospitality | 83 | 25 | 31 | 26 | 19 | 14 | 20 | 33 | 13 | 17 | 31 | 25 | 27 | 67 | 16 |
| | 14.5% | 13.9% | 15.9% | 13.7% | 15.0% | 10.4% | 15.9% | 14.9% | 13.6% | 19.2% | 11.1% | 15.4% | 20.3% | 14.1% | 16.6% |
| | | | | | | | | | | | | | j | | |
| Industrial | 75 | 35 | 24 | 16 | 19 | 20 | 23 | 28 | 5 | 8 | 32 | 22 | 20 | 63 | 11 |
| | 13.1% | 19.0% | 12.3% | 8.3% | 15.0% | 14.7% | 18.3% | 12.7% | 5.3% | 8.7% | 11.7% | 14.0% | 14.9% | 13.4% | 11.6% |
| | | c | | | h | h | h | | | | | | | | |
| Legal & HR | 207 | 78 | 57 | 72 | 37 | 47 | 49 | 92 | 43 | 31 | 50 | 64 | 93 | 180 | 27 |
| | 36.3% | 43.0% | 29.1% | 37.3% | 29.1% | 34.6% | 39.5% | 42.2% | 45.8% | 34.8% | 18.2% | 39.5% | 69.7% | 37.9% | 28.3% |
| | | b | | | | | d | d | d | | | j | jk | | |
| Life sciences | 21 | 5 | 5 | 11 | 3 | 5 | 6 | 9 | 4 | 3 | 6 | 6 | 9 | 19 | 2 |
| | 3.6% | 2.7% | 2.5% | 5.6% | 2.6% | 3.5% | 4.5% | 4.3% | 4.0% | 3.4% | 2.1% | 3.4% | 6.9% | 3.9% | 2.0% |
| | | | | | | | | | | | | | j | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q8_1. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Permanent members of staff

Base: All who recruit permanent members of staff

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-----------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 571 | 182 | 195 | 194 | 143 | 123 | 150 | 224 | 74 | 81 | 270 | 164 | 137 | 471 | 100 |
| Weighted Total | 571 | 183 | 195 | 193 | 127 | 137 | 125 | 219 | 94 | 88 | 276 | 161 | 134 | 474 | 97 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Marketing, media & creative | 195 | 77 | 72 | 46 | 33 | 42 | 50 | 94 | 44 | 26 | 73 | 58 | 64 | 165 | 30 |
| | 34.2% | 42.3% | 36.7% | 24.0% | 26.3% | 30.4% | 40.0% | 42.9% | 46.7% | 30.0% | 26.7% | 36.0% | 47.6% | 34.9% | 31.0% |
| | | c | c | | | | d | dei | dei | | | j | jk | | |
| Office professionals | 367 | 127 | 127 | 113 | 77 | 87 | 84 | 144 | 60 | 59 | 156 | 114 | 97 | 306 | 61 |
| | 64.4% | 69.5% | 65.3% | 58.6% | 61.0% | 63.5% | 67.5% | 65.9% | 63.8% | 66.9% | 56.6% | 71.0% | 72.3% | 64.5% | 63.6% |
| | | c | | | | | | | | | | j | j | | |
| Sales & retail | 215 | 76 | 86 | 53 | 34 | 48 | 52 | 93 | 41 | 40 | 99 | 62 | 54 | 176 | 40 |
| | 37.8% | 41.8% | 44.1% | 27.5% | 27.0% | 35.2% | 41.4% | 42.4% | 43.6% | 45.7% | 36.0% | 38.6% | 40.4% | 37.0% | 41.3% |
| | | c | c | | | | d | d | d | d | | | | | |
| Technology | 159 | 56 | 57 | 46 | 28 | 36 | 40 | 70 | 30 | 24 | 62 | 49 | 47 | 135 | 24 |
| | 27.8% | 30.6% | 29.2% | 23.8% | 22.5% | 26.2% | 31.6% | 31.9% | 32.2% | 27.7% | 22.4% | 30.7% | 35.3% | 28.4% | 24.7% |
| | | | | | | | | | | | | j | | | |
| None | 32 | 7 | 8 | 16 | 12 | 9 | 3 | 9 | 6 | 2 | 16 | 10 | 5 | 25 | 6 |
| | 5.5% | 3.8% | 4.3% | 8.4% | 9.4% | 6.5% | 2.3% | 3.9% | 6.0% | 2.5% | 5.9% | 6.2% | 4.0% | 5.3% | 6.5% |
| | | | | | fg | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Temporary agency workers

Base: All who recruit temporary agency workers

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|-------------|-------------|------------|-------------|-------------|-------------|------------------------|------------------------|------------|------------|-------------|-------------|-------------|-------------|------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Accounting and financial services | 39 32.1% | 20 38.8% | 7 23.5% | 12 29.8% | 10 37.8% | 12 30.3% | 10 31.0% | 16 34.6% | 6 42.7% | 2 17.0% | 11 23.1% | 12 33.4% | 16 42.3% | 32 32.0% | 7 32.3% |
| Construction | 16 13.0% | 6 10.9% | 5 15.6% | 6 13.7% | 3 9.8% | 4 11.0% | 6 19.6% | 8 17.9% | 2 14.0% | 1 8.3% | 7 13.7% | 5 12.6% | 5 12.4% | 14 13.4% | 2 11.0% |
| Drivers | 19 15.7% | 9 17.5% | 4 12.2% | 7 16.0% | 7 26.0% | 7 16.4% | 1 3.2% | 3 6.6% | 2 14.4% | 3 25.2% | 7 15.1% | 4 12.1% | 8 20.1% | 16 15.6% | 4 16.3% |
| Education | 11 8.9% | 2 3.9% | 1 3.3% | 8 19.0% | 1 3.3% | 5 13.2% | 1 3.0% | 3 6.4% | 2 14.0% | 2 15.8% | 1 2.0% | 4 11.1% | 6 15.6% | 11 10.8% | - - |
| | | | a | | | | | | | | | j | | | |
| Engineering & technical | 24 19.3% | 12 22.3% | 5 17.9% | 7 16.6% | 6 22.8% | 8 19.3% | 7 22.6% | 8 17.9% | 1 7.3% | 2 17.3% | 6 13.3% | 7 20.0% | 10 26.4% | 22 22.1% | 1 6.4% |
| Executive recruitment / interim management | 14 11.2% | 7 13.3% | 2 6.3% | 5 12.1% | 2 6.6% | 5 13.0% | 3 9.6% | 6 13.1% | 3 20.9% | 1 8.3% | 2 4.0% | 5 13.5% | 7 18.2% | 13 12.4% | 1 5.7% |
| | | | | | | | | | | | | | j | | |
| Health & social care | 10 7.9% | 1 1.9% | 2 5.6% | 7 17.0% | 1 3.3% | 3 8.5% | 2 6.3% | 3 6.4% | 1 6.8% | 3 21.2% | 1 2.1% | 1 2.7% | 8 20.7% | 10 9.7% | - - |
| | | | a | | | | | | | | | | jk | | |
| Hospitality | 14 11.1% | 5 9.5% | - - | 9 20.9% | 1 3.3% | 1 2.9% | 7 21.6% | 9 19.5% | 2 14.7% | 3 23.4% | 2 4.0% | 4 10.3% | 8 20.9% | 12 11.5% | 2 9.0% |
| | | | | | | e | e | | | | | | j | | |
| Industrial | 27 21.5% | 14 26.6% | 7 23.6% | 6 13.8% | 6 24.2% | 9 22.7% | 7 22.7% | 9 20.4% | 2 15.3% | 2 16.2% | 9 18.7% | 8 20.9% | 10 25.8% | 21 21.1% | 5 23.5% |
| Legal & HR | 29 23.3% | 14 26.5% | 2 7.7% | 13 30.2% | 3 10.1% | 8 19.8% | 10 32.7% | 16 35.9% | 6 43.1% | 2 16.5% | 4 8.0% | 10 26.5% | 15 39.9% | 26 25.2% | 3 14.3% |
| | | | | | | | | | | | | j | j | | |
| Life sciences | 4 3.3% | - - | - - | 4 9.5% | - - | 1 2.9% | 2 6.1% | 3 6.3% | 1 6.9% | - - | - - | 2 5.1% | 2 5.6% | 4 4.0% | - - |
| | | | a | | | | | | | | | | | | |
| Marketing, media & creative | 23 18.9% | 13 25.8% | 1 3.4% | 9 21.1% | 2 7.1% | 7 16.6% | 6 18.8% | 12 25.9% | 6 42.3% | 3 25.2% | 4 7.5% | 9 24.4% | 11 28.1% | 22 21.7% | 1 5.9% |
| | | | | | | | | | | | | j | j | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q8_2. Which of the following job functions, if any, are you involved in recruiting for permanent members of staff and temporary agency workers?

Temporary agency workers

Base: All who recruit temporary agency workers

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Office professionals | 56 | 23 | 11 | 22 | 12 | 15 | 15 | 24 | 9 | 4 | 17 | 22 | 17 | 47 | 9 |
| | 45.2% | 43.7% | 37.0% | 52.9% | 47.8% | 37.9% | 49.1% | 53.4% | 63.1% | 34.0% | 34.4% | 58.4% | 46.1% | 45.9% | 41.9% |
| | | | | | | | | | | | j | | | | |
| Sales & retail | 23 | 11 | 5 | 8 | 6 | 8 | 5 | 8 | 3 | 1 | 7 | 9 | 8 | 19 | 4 |
| | 18.9% | 20.7% | 16.4% | 18.6% | 24.8% | 19.2% | 17.1% | 18.3% | 20.9% | 8.3% | 14.2% | 23.9% | 20.1% | 18.7% | 19.9% |
| Technology | 17 | 9 | 2 | 7 | 4 | 3 | 5 | 10 | 5 | 1 | 2 | 8 | 8 | 16 | 1 |
| | 14.1% | 16.7% | 6.3% | 16.4% | 14.0% | 7.3% | 15.8% | 21.8% | 35.5% | 8.3% | 4.0% | 21.3% | 20.0% | 15.9% | 5.7% |
| | | | | | | | | | | | j | j | | | |
| None | 18 | 8 | 4 | 6 | 5 | 7 | 4 | 4 | - | 3 | 10 | 5 | 4 | 15 | 3 |
| | 14.9% | 16.2% | 13.3% | 14.4% | 17.7% | 16.7% | 13.9% | 9.7% | - | 21.9% | 20.8% | 12.2% | 10.0% | 14.7% | 15.7% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q9_SUM. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

SUMMARY TABLE

Base: All who recruit permanent members of staff in any job function

| | Total | Increase greatly | Increase slightly | Stay the same | Decrease slightly | Decrease greatly | Don't know | Net: Increase | Net: Decrease | Net: Increase + Stay the same | No response |
|-----------------------|---------------|------------------|-------------------|---------------|-------------------|------------------|------------|---------------|---------------|-------------------------------|---------------|
| Three months | 539 100.0% | - - | - - | - - | - - | - - | - - | - - | - - | - - | 539 100.0% |
| Four to twelve months | 539 100.0% | - - | - - | - - | - - | - - | - - | - - | - - | - - | 539 100.0% |

Jobs Outlook - Combined

Q9_SUM. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

SUMMARY TABLE

Base: All who recruit permanent members of staff in any job function

| | Total | Mean |
|-----------------------|---------------|------|
| Three months | 539 100.0% | - |
| Four to twelve months | 539 100.0% | - |

Jobs Outlook - Combined

Q9_1. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

Three months

Base: All who recruit permanent members of staff in any job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 538 | 175 | 184 | 179 | 130 | 114 | 146 | 215 | 69 | 79 | 252 | 155 | 131 | 446 | 92 |
| Weighted Total | 539 | 176 | 187 | 177 | 115 | 128 | 122 | 211 | 88 | 85 | 259 | 151 | 129 | 449 | 90 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly (4) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Stay the same (3) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease slightly (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| No response | 539 | 176 | 187 | 177 | 115 | 128 | 122 | 211 | 88 | 85 | 259 | 151 | 129 | 449 | 90 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Mean score | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q9_2. Do you think the number of permanent members of staff in your organisation will increase or decrease in the next:

Four to twelve months

Base: All who recruit permanent members of staff in any job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 538 | 175 | 184 | 179 | 130 | 114 | 146 | 215 | 69 | 79 | 252 | 155 | 131 | 446 | 92 |
| Weighted Total | 539 | 176 | 187 | 177 | 115 | 128 | 122 | 211 | 88 | 85 | 259 | 151 | 129 | 449 | 90 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly (4) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Stay the same (3) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease slightly (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| No response | 539 | 176 | 187 | 177 | 115 | 128 | 122 | 211 | 88 | 85 | 259 | 151 | 129 | 449 | 90 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Mean score | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n



Jobs Outlook - Combined

Q10_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

| | Total | Increase greatly | Increase slightly | Stay the same | Decrease slightly | Decrease greatly | Don't know | Net: Increase | Net: Decrease | Net: Increase + Stay the same | Mean |
|--|----------------|------------------|-------------------|---------------|-------------------|------------------|------------|---------------|---------------|-------------------------------|------|
| Accounting and financial services | 296 100.0% | - 0.0% | 22 7.5% | 259 87.7% | 5 1.6% | - 0.0% | 9 3.1% | 22 7.5% | 5 1.6% | 282 95.3% | 3.1 |
| Construction | 73 100.0% | 4 4.9% | 23 32.0% | 41 56.2% | - 0.0% | - 0.0% | 5 6.9% | 27 36.9% | - 0.0% | 68 93.1% | 3.4 |
| Drivers | 121 100.0% | 2 1.8% | 25 20.9% | 89 73.9% | 1 .7% | - 0.0% | 3 2.7% | 27 22.7% | 1 .7% | 117 96.6% | 3.2 |
| Education | 65 100.0% | 1 1.5% | 11 17.5% | 47 73.1% | 3 4.7% | - 0.0% | 2 3.2% | 12 19.1% | 3 4.7% | 60 92.1% | 3.2 |
| Engineering & technical | 168 100.0% | 7 4.0% | 46 27.4% | 103 61.7% | 5 3.2% | - 0.0% | 6 3.7% | 53 31.4% | 5 3.2% | 156 93.1% | 3.3 |
| Executive recruitment / interim management | 157 100.0% | - 0.0% | 15 9.4% | 133 84.5% | 3 1.7% | - 0.0% | 7 4.3% | 15 9.4% | 3 1.7% | 148 93.9% | 3.1 |
| Health & social care | 73 100.0% | 3 4.0% | 13 17.9% | 53 73.0% | 1 1.3% | 1 1.3% | 2 2.5% | 16 21.9% | 2 2.6% | 69 94.9% | 3.2 |
| Hospitality | 83 100.0% | 1 1.2% | 18 21.3% | 61 74.3% | 2 2.2% | - 0.0% | 1 1.0% | 19 22.5% | 2 2.2% | 80 96.8% | 3.2 |
| Industrial | 75 100.0% | 4 5.4% | 19 24.8% | 48 64.1% | 2 2.1% | - 0.0% | 3 3.7% | 23 30.1% | 2 2.1% | 70 94.2% | 3.3 |
| Legal & HR | 207 100.0% | - 0.0% | 24 11.6% | 169 81.7% | 2 1.2% | - 0.0% | 12 5.6% | 24 11.6% | 2 1.2% | 193 93.3% | 3.1 |
| Life sciences | 21 100.0% | 1 4.7% | 3 14.5% | 15 72.1% | - 0.0% | - 0.0% | 2 8.7% | 4 19.2% | - 0.0% | 19 91.3% | 3.3 |
| Marketing, media & creative | 195 100.0% | 2 1.1% | 32 16.4% | 150 76.9% | 3 1.4% | - 0.0% | 8 4.1% | 34 17.5% | 3 1.4% | 184 94.5% | 3.2 |
| Office professionals | 367 100.0% | - 0.0% | 57 15.4% | 295 80.2% | 6 1.5% | 1 .3% | 10 2.6% | 57 15.4% | 7 1.8% | 351 95.6% | 3.1 |
| Sales & retail | 215 100.0% | 5 2.1% | 56 26.0% | 146 67.6% | 3 1.4% | - 0.0% | 6 2.8% | 61 28.1% | 3 1.4% | 206 95.7% | 3.3 |
| Technology | 159 100.0% | 4 2.3% | 26 16.4% | 121 76.2% | - 0.0% | - 0.0% | 8 5.0% | 30 18.8% | - 0.0% | 151 95.0% | 3.2 |
| Average (response based including bases) | 2273 100.0% | 33 1.4% | 390 17.1% | 1731 76.1% | 35 1.5% | 2 .1% | 83 3.6% | 423 18.6% | 37 1.6% | 2154 94.7% | 3.2 |

Jobs Outlook - Combined

Q10_SUM. Average across all sectors (response based)

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|---------------|-------------------|--------------------|-------------------|--------------------|-------------------|------------------------|------------------------|-------------------|------------------|-------------------|-------------------|------------------|-----------------|-------------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 2333 | 805 | 841 | 687 | 519 | 483 | 676 | 978 | 302 | 353 | 893 | 711 | 729 | 1978 | 355 |
| Weighted Total | 2273 | 812 | 782 | 679 | 454 | 528 | 551 | 923 | 371 | 369 | 887 | 685 | 701 | 1940 | 333 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 33 1.4% | 18 2.2% b | 7 .9% | 8 1.1% | 6 1.3% | 7 1.2% | 9 1.5% | 13 1.4% | 5 1.3% | 7 1.9% | 7 .8% | 14 2.0% j | 12 1.8% | 30 1.5% | 3 .9% |
| Increase slightly (4) | 390 17.1% | 156 19.2% b | 109 13.9% | 125 18.4% b | 94 20.7% gh | 86 16.4% | 99 18.0% | 151 16.4% | 52 14.0% | 58 15.7% | 139 15.7% | 127 18.5% | 123 17.6% | 339 17.5% | 50 15.1% |
| Stay same (3) | 1731 76.1% | 573 70.6% | 643 82.2% ac | 515 75.8% a | 329 72.5% | 414 78.4% d | 416 75.5% | 711 77.0% | 294 79.3% d | 278 75.2% | 706 79.6% l | 524 76.5% l | 501 71.4% | 1460 75.2% | 271 81.4% m |
| Decrease slightly (2) | 35 1.5% | 16 2.0% b | 6 .7% | 13 2.0% b | 9 1.9% | 6 1.1% | 9 1.6% | 11 1.1% | 2 .5% | 10 2.7% gh | 9 1.0% | 11 1.7% | 15 2.2% j | 28 1.4% | 7 2.2% |
| Decrease greatly (1) | 2 .1% | 1 .1% | - | 1 .2% | 1 .2% | 1 .2% | - | - | - | - | - | 2 .3% | - | 1 .1% | 1 .3% |
| Don't know | 83 3.6% | 48 5.9% bc | 18 2.3% | 17 2.5% | 15 3.3% | 14 2.7% | 19 3.4% | 37 4.0% | 18 5.0% | 17 4.5% | 26 3.0% k | 7 1.0% | 50 7.1% jk | 82 4.2% n | * .1% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 423 18.6% | 174 21.4% b | 116 14.8% | 133 19.6% b | 100 22.1% gh | 93 17.6% | 108 19.5% | 164 17.8% | 57 15.3% | 65 17.6% | 146 16.5% | 141 20.5% j | 136 19.3% | 369 19.0% | 53 16.0% |
| Net: Decrease | 37 1.6% | 17 2.1% b | 6 .7% | 14 2.1% b | 10 2.2% | 7 1.2% | 9 1.6% | 11 1.1% | 2 .5% | 10 2.7% gh | 9 1.0% | 13 2.0% | 15 2.2% j | 29 1.5% | 8 2.5% |
| Net: Increase + Stay the same | 2154 94.7% | 747 92.0% | 759 97.0% a | 648 95.4% a | 429 94.6% | 507 96.0% i | 524 95.0% | 875 94.8% | 351 94.6% | 343 92.8% | 852 96.1% l | 665 97.1% l | 636 90.7% | 1829 94.3% | 324 97.3% m |
| Mean score | 3.2 | 3.2 b | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 n | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Accounting and financial services

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 304 | 107 | 107 | 90 | 71 | 63 | 86 | 130 | 44 | 40 | 120 | 92 | 92 | 250 | 54 |
| Weighted Total | 296 | 109 | 97 | 89 | 62 | 68 | 71 | 124 | 53 | 41 | 117 | 89 | 89 | 246 | 49 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly | (4) | 22 | 13 | 3 | 6 | 5 | 7 | 6 | 8 | 2 | 7 | 6 | 9 | 20 | 2 |
| | | 7.5% | 11.7% | 3.1% | 7.3% | 7.6% | 9.6% | 8.2% | 6.4% | 3.8% | 6.0% | 6.4% | 10.6% | 8.3% | 3.9% |
| | | | b | | | | | | | | | | | | |
| Stay same | (3) | 259 | 89 | 92 | 79 | 52 | 59 | 62 | 112 | 50 | 108 | 81 | 71 | 212 | 47 |
| | | 87.7% | 81.4% | 94.1% | 88.5% | 83.5% | 86.3% | 87.9% | 90.7% | 94.4% | 92.5% | 90.3% | 78.9% | 86.0% | 96.1% |
| | | | | a | | | | | | | l | l | | m | m |
| Decrease slightly | (2) | 5 | 2 | 1 | 2 | 2 | 1 | 1 | 1 | - | - | 2 | 3 | 5 | - |
| | | 1.6% | 1.7% | 1.0% | 2.1% | 3.0% | 1.4% | 1.3% | .8% | - | - | 2.2% | 3.1% | 1.9% | - |
| Decrease greatly | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | 9 | 6 | 2 | 2 | 4 | 2 | 2 | 3 | 1 | 2 | 1 | 7 | 9 | - |
| | | 3.1% | 5.2% | 1.8% | 2.1% | 5.9% | 2.7% | 2.6% | 2.2% | 1.7% | 1.5% | 1.1% | 7.3% | 3.8% | - |
| | | | | | | | | | | | | | jk | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | | 22 | 13 | 3 | 6 | 5 | 7 | 6 | 8 | 2 | 7 | 6 | 9 | 20 | 2 |
| | | 7.5% | 11.7% | 3.1% | 7.3% | 7.6% | 9.6% | 8.2% | 6.4% | 3.8% | 6.0% | 6.4% | 10.6% | 8.3% | 3.9% |
| | | | b | | | | | | | | | | | | |
| Net: Decrease | | 5 | 2 | 1 | 2 | 2 | 1 | 1 | 1 | - | - | 2 | 3 | 5 | - |
| | | 1.6% | 1.7% | 1.0% | 2.1% | 3.0% | 1.4% | 1.3% | .8% | - | - | 2.2% | 3.1% | 1.9% | - |
| Net: Increase + Stay the same | | 282 | 102 | 95 | 85 | 57 | 66 | 68 | 120 | 52 | 115 | 86 | 80 | 232 | 49 |
| | | 95.3% | 93.2% | 97.2% | 95.8% | 91.1% | 95.9% | 96.1% | 97.0% | 98.3% | 98.5% | 96.7% | 89.5% | 94.3% | 100.0% |
| | | | | | | | | | | | l | | | | |
| Mean score | | 3.1 | 3.1 | 3.0 | 3.1 | 3.0 | 3.1 | 3.1 | 3.1 | 3.0 | 3.1 | 3.0 | 3.1 | 3.1 | 3.0 |
| | | | b | | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Construction

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|-------------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 84 | 22 | 38 | 24 | 21 | 18 | 27 | 34 | 7 | 11 | 45 | 21 | 18 | 77 | 7 |
| Weighted Total | 73 | 21 | 29 | 23 | 16 | 20 | 20 | 26 | 7 | 10 | 40 | 18 | 15 | 67 | 6 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 4 4.9% | 3 14.2% | 1 1.9% | - | 1 5.4% | 1 5.9% | 1 2.8% | 2 5.9% | 1 14.9% | - | 2 5.4% | 1 3.1% | 1 5.7% | 4 5.3% | - |
| Increase slightly (4) | 23 32.0% | 8 35.6% | 9 31.3% | 7 29.3% | 5 32.4% | 6 30.7% | 8 40.5% | 8 30.3% | - | 4 37.9% | 12 31.1% | 6 32.4% | 5 33.7% | 21 31.6% | 2 36.3% |
| Stay same (3) | 41 56.2% | 9 41.4% | 17 58.9% | 15 66.7% | 9 53.8% | 12 58.9% | 10 52.3% | 15 57.1% | 5 71.4% | 5 52.4% | 24 59.1% | 11 61.7% | 6 42.2% | 37 55.6% | 4 63.7% |
| Decrease slightly (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 5 6.9% | 2 8.7% | 2 7.9% | 1 4.0% | 1 8.4% | 1 4.5% | 1 4.4% | 2 6.8% | 1 13.8% | 1 9.7% | 2 4.4% | * 2.8% | 3 18.3% | 5 7.5% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 27 36.9% | 11 49.9% | 10 33.2% | 7 29.3% | 6 37.8% | 7 36.6% | 9 43.3% | 10 36.1% | 1 14.9% | 4 37.9% | 15 36.5% | 6 35.5% | 6 39.4% | 25 36.9% | 2 36.3% |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 68 93.1% | 20 91.3% | 26 92.1% | 22 96.0% | 15 91.6% | 19 95.5% | 19 95.6% | 25 93.2% | 6 86.2% | 9 90.3% | 38 95.6% | 17 97.2% | 13 81.7% | 62 92.5% | 6 100.0% |
| Mean score | 3.4 | 3.7 | 3.4 | 3.3 | 3.5 | 3.4 | 3.5 | 3.5 | 3.3 | 3.4 | 3.4 | 3.4 | 3.6 | 3.5 | 3.4 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Drivers

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------|-------------|--------------|-------------|--------------|------------------------|------------------------|--------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 37 | 57 | 31 | 33 | 24 | 31 | 42 | 11 | 26 | 47 | 44 | 34 | 111 | 14 |
| Weighted Total | 121 | 37 | 53 | 30 | 28 | 26 | 24 | 37 | 13 | 29 | 48 | 40 | 33 | 106 | 15 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 2 1.8% | 1 2.8% | - | 1 3.8% | - | 1 4.4% | - | - | - | 1 3.6% | - | 1 2.6% | 1 3.5% | 2 2.1% | - |
| Increase slightly (4) | 25 20.9% | 3 8.2% | 13 23.6% | 10 31.6% | 6 21.6% | 6 23.4% | 5 19.8% | 5 12.8% | - | 8 28.1% | 10 20.5% | 7 18.2% | 8 24.5% | 23 21.5% | 2 16.0% |
| Stay same (3) | 89 73.9% | 30 81.6% | 39 73.9% | 20 64.6% | 21 73.5% | 19 72.2% | 17 72.8% | 31 82.5% | 13 100.0% | 19 64.9% | 36 75.9% | 30 75.7% | 23 69.0% | 77 72.5% | 12 84.0% |
| Decrease slightly (2) | 1 .7% | 1 2.4% | - | - | - | - | 1 3.8% | 1 2.4% | - | - | - | 1 2.3% | - | 1 .8% | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 3 2.7% | 2 5.0% | 1 2.6% | - | 1 4.9% | - | 1 3.6% | 1 2.3% | - | 1 3.4% | 2 3.6% | * 1.2% | 1 3.0% | 3 3.0% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 27 22.7% | 4 11.0% | 13 23.6% | 11 35.4% | 6 21.6% | 7 27.8% | 5 19.8% | 5 12.8% | - | 9 31.7% | 10 20.5% | 8 20.8% | 9 28.0% | 25 23.6% | 2 16.0% |
| Net: Decrease | 1 .7% | 1 2.4% | - | - | - | - | 1 3.8% | 1 2.4% | - | - | - | 1 2.3% | - | 1 .8% | - |
| Net: Increase + Stay the same | 117 96.6% | 34 92.6% | 52 97.4% | 30 100.0% | 27 95.1% | 26 100.0% | 22 92.6% | 35 95.3% | 13 100.0% | 28 96.6% | 46 96.4% | 38 96.5% | 32 97.0% | 102 96.1% | 15 100.0% |
| Mean score | 3.2 | 3.1 | 3.2 | 3.4 | 3.2 | 3.3 | 3.2 | 3.1 | 3.0 | 3.4 | 3.2 | 3.2 | 3.3 | 3.3 | 3.2 |
| | | | a | | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Education

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|-------------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 69 | 28 | 15 | 26 | 16 | 13 | 21 | 29 | 8 | 11 | 24 | 16 | 29 | 59 | 10 |
| Weighted Total | 65 | 27 | 12 | 25 | 14 | 13 | 19 | 26 | 8 | 11 | 23 | 15 | 27 | 55 | 9 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 1 1.5% | 1 3.7% | - | - | - | - | 1 5.4% | 1 3.8% | - | - | - | - | 1 3.7% | 1 1.8% | - |
| Increase slightly (4) | 11 17.5% | 5 17.4% | 2 15.4% | 5 18.7% | 4 25.8% | 1 7.2% | 3 15.3% | 6 22.0% | 3 38.1% | 1 8.6% | 6 24.8% | 1 6.4% | 5 17.6% | 10 17.1% | 2 19.7% |
| Stay same (3) | 47 73.1% | 19 70.7% | 8 69.5% | 20 77.4% | 10 74.2% | 10 76.7% | 14 74.7% | 19 70.9% | 5 61.9% | 8 72.3% | 14 62.3% | 13 87.2% | 20 74.3% | 42 75.6% | 5 57.8% |
| Decrease slightly (2) | 3 4.7% | 1 4.0% | 1 8.0% | 1 3.9% | - | 1 7.2% | - | - | - | 2 19.1% | 2 9.1% | 1 6.5% | - | 1 1.8% | 2 22.5% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 2 3.2% | 1 4.3% | 1 7.1% | - | - | 1 8.8% | 1 4.6% | 1 3.3% | - | - | 1 3.8% | - | 1 4.4% | 2 3.7% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 12 19.1% | 6 21.0% | 2 15.4% | 5 18.7% | 4 25.8% | 1 7.2% | 4 20.7% | 7 25.8% | 3 38.1% | 1 8.6% | 6 24.8% | 1 6.4% | 6 21.3% | 11 18.9% | 2 19.7% |
| Net: Decrease | 3 4.7% | 1 4.0% | 1 8.0% | 1 3.9% | - | 1 7.2% | - | - | - | 2 19.1% | 2 9.1% | 1 6.5% | - | 1 1.8% | 2 22.5% |
| Net: Increase + Stay the same | 60 92.1% | 25 91.7% | 10 84.9% | 24 96.1% | 14 100.0% | 11 84.0% | 18 95.4% | 25 96.7% | 8 100.0% | 9 80.9% | 20 87.1% | 14 93.5% | 26 95.6% | 52 94.6% | 7 77.5% |
| Mean score | 3.2 | 3.2 | 3.1 | 3.1 | 3.3 | 3.0 | 3.3 | 3.3 | 3.4 | 2.9 | 3.2 | 3.0 | 3.3 | 3.2 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Engineering & technical

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 185 | 60 | 74 | 51 | 45 | 46 | 53 | 66 | 13 | 28 | 75 | 57 | 53 | 160 | 25 |
| Weighted Total | 168 | 59 | 59 | 50 | 36 | 49 | 41 | 53 | 13 | 29 | 68 | 52 | 47 | 146 | 21 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 7 4.0% | 4 6.5% | 2 3.5% | 1 1.8% | 2 6.6% | 1 1.9% | 1 3.5% | 2 4.5% | 1 7.7% | 1 3.6% | 2 2.8% | 2 4.7% | 2 5.2% | 6 3.9% | 1 5.3% |
| Increase slightly (4) | 46 27.4% | 17 28.4% | 15 25.9% | 14 27.9% | 8 21.1% | 17 35.1% | 13 31.4% | 16 29.3% | 3 22.7% | 5 18.6% | 18 27.0% | 15 27.9% | 13 27.5% | 42 29.0% | 3 16.2% |
| Stay same (3) | 103 61.7% | 32 53.7% | 40 67.3% | 32 64.6% | 22 61.8% | 30 61.3% | 26 63.0% | 34 62.9% | 8 62.4% | 18 60.2% | 45 66.3% | 33 63.1% | 25 53.5% | 88 59.9% | 16 73.9% |
| Decrease slightly (2) | 5 3.2% | 3 4.8% | 1 1.1% | 2 3.9% | 2 4.3% | 1 1.7% | - - | - - | - - | 3 10.4% | 1 1.5% | 2 3.4% | 3 5.6% | 4 3.0% | 1 4.6% |
| Decrease greatly (1) | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - |
| Don't know | 6 3.7% | 4 6.5% | 1 2.3% | 1 1.8% | 2 6.2% | - - | 1 2.1% | 2 3.3% | 1 7.2% | 2 7.3% | 2 2.5% | * .9% | 4 8.3% | 6 4.2% | - - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 53 31.4% | 21 35.0% | 17 29.3% | 15 29.7% | 10 27.8% | 18 37.0% | 14 34.9% | 18 33.8% | 4 30.4% | 6 22.2% | 20 29.7% | 17 32.6% | 15 32.6% | 48 32.9% | 5 21.5% |
| Net: Decrease | 5 3.2% | 3 4.8% | 1 1.1% | 2 3.9% | 2 4.3% | 1 1.7% | - - | - - | - - | 3 10.4% | 1 1.5% | 2 3.4% | 3 5.6% | 4 3.0% | 1 4.6% |
| Net: Increase + Stay the same | 156 93.1% | 52 88.7% | 57 96.6% | 47 94.3% | 32 89.6% | 48 98.3% | 40 97.9% | 52 96.7% | 12 92.8% | 24 82.3% | 65 96.0% | 50 95.7% | 40 86.1% | 136 92.8% | 20 95.4% |
| Mean score | 3.3 | 3.4 | 3.3 | 3.3 | 3.3 | 3.4 | 3.4 | 3.4 | 3.4 | 3.2 | 3.3 | 3.3 | 3.4 | 3.4 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Executive recruitment / interim management

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 160 | 57 | 60 | 43 | 33 | 30 | 46 | 71 | 25 | 26 | 55 | 52 | 53 | 143 | 17 |
| Weighted Total | 157 | 57 | 57 | 44 | 28 | 33 | 37 | 70 | 32 | 27 | 55 | 51 | 51 | 143 | 14 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly (4) | 15 | 3 | 4 | 8 | 2 | 3 | 5 | 8 | 3 | 2 | 4 | 5 | 6 | 14 | * |
| | 9.4% | 5.2% | 6.5% | 18.5% | 6.2% | 10.1% | 14.2% | 11.7% | 8.7% | 6.1% | 6.6% | 9.3% | 12.5% | 10.0% | 3.3% |
| | | | a | | | | | | | | | | | | |
| Stay same (3) | 133 | 46 | 52 | 35 | 24 | 28 | 30 | 58 | 28 | 23 | 49 | 45 | 39 | 120 | 13 |
| | 84.5% | 81.1% | 91.9% | 79.4% | 87.5% | 84.1% | 81.1% | 83.0% | 85.3% | 86.0% | 88.3% | 88.9% | 76.0% | 83.4% | 96.7% |
| Decrease slightly (2) | 3 | 3 | - | - | 1 | 1 | 1 | 1 | - | - | - | 1 | 2 | 3 | - |
| | 1.7% | 4.8% | - | - | 3.2% | 2.9% | 2.4% | 1.3% | - | - | - | 1.8% | 3.6% | 1.9% | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 7 | 5 | 1 | 1 | 1 | 1 | 1 | 3 | 2 | 2 | 3 | - | 4 | 7 | - |
| | 4.3% | 8.8% | 1.5% | 2.1% | 3.1% | 3.0% | 2.3% | 4.0% | 6.1% | 7.9% | 5.0% | - | 7.9% | 4.7% | - |
| | | | | | | | | | | | | | k | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 15 | 3 | 4 | 8 | 2 | 3 | 5 | 8 | 3 | 2 | 4 | 5 | 6 | 14 | * |
| | 9.4% | 5.2% | 6.5% | 18.5% | 6.2% | 10.1% | 14.2% | 11.7% | 8.7% | 6.1% | 6.6% | 9.3% | 12.5% | 10.0% | 3.3% |
| | | | a | | | | | | | | | | | | |
| Net: Decrease | 3 | 3 | - | - | 1 | 1 | 1 | 1 | - | - | - | 1 | 2 | 3 | - |
| | 1.7% | 4.8% | - | - | 3.2% | 2.9% | 2.4% | 1.3% | - | - | - | 1.8% | 3.6% | 1.9% | - |
| Net: Increase + Stay the same | 148 | 49 | 56 | 43 | 26 | 31 | 36 | 66 | 30 | 25 | 53 | 50 | 45 | 134 | 14 |
| | 93.9% | 86.3% | 98.5% | 97.9% | 93.7% | 94.1% | 95.3% | 94.7% | 93.9% | 92.1% | 95.0% | 98.2% | 88.5% | 93.4% | 100.0% |
| | | | a | a | | | | | | | | l | | | |
| Mean score | 3.1 | 3.0 | 3.1 | 3.2 | 3.0 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.0 |
| | | | a | | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Health & social care

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 74 | 21 | 18 | 35 | 19 | 16 | 20 | 26 | 6 | 13 | 27 | 19 | 28 | 67 | 7 |
| Weighted Total | 73 | 22 | 16 | 34 | 19 | 17 | 17 | 23 | 6 | 14 | 27 | 20 | 26 | 66 | 7 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 3 | 1 | - | 2 | - | - | 2 | 2 | - | 1 | - | 1 | 2 | 3 | - |
| | 4.0% | 4.5% | - | 5.5% | - | - | 11.5% | 8.6% | - | 6.8% | - | 4.8% | 7.5% | 4.4% | - |
| Increase slightly (4) | 13 | 5 | 4 | 5 | 6 | 2 | 2 | 2 | - | 3 | 1 | 6 | 5 | 12 | 1 |
| | 17.9% | 21.1% | 21.8% | 14.1% | 34.5% | 11.4% | 10.2% | 7.6% | - | 20.4% | 5.4% | 32.4% | 19.9% | 18.9% | 7.9% |
| Stay same (3) | 53 | 15 | 12 | 26 | 12 | 14 | 12 | 16 | 4 | 10 | 24 | 11 | 18 | 47 | 6 |
| | 73.0% | 69.9% | 72.9% | 75.1% | 65.5% | 82.9% | 73.2% | 71.8% | 67.5% | 72.7% | 88.0% | 57.8% | 69.1% | 71.1% | 92.1% |
| Decrease slightly (2) | 1 | - | - | 1 | - | - | - | 1 | 1 | - | 1 | - | - | 1 | - |
| | 1.3% | - | - | 2.7% | - | - | - | 4.1% | 16.3% | - | 3.4% | - | - | 1.4% | - |
| Decrease greatly (1) | 1 | 1 | - | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 1.3% | 4.4% | - | - | - | 5.6% | - | - | - | - | - | 5.0% | - | 1.5% | - |
| Don't know | 2 | - | 1 | 1 | - | - | 1 | 2 | 1 | - | 1 | - | 1 | 2 | - |
| | 2.5% | - | 5.3% | 2.7% | - | - | 5.1% | 7.9% | 16.2% | - | 3.2% | - | 3.5% | 2.7% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 16 | 6 | 4 | 7 | 6 | 2 | 4 | 4 | - | 4 | 1 | 7 | 7 | 15 | 1 |
| | 21.9% | 25.7% | 21.8% | 19.6% | 34.5% | 11.4% | 21.7% | 16.3% | - | 27.3% | 5.4% | 37.2% | 27.4% | 23.3% | 7.9% |
| Net: Decrease | 2 | 1 | - | 1 | - | 1 | - | 1 | 1 | - | 1 | 1 | - | 2 | - |
| | 2.6% | 4.4% | - | 2.7% | - | 5.6% | - | 4.1% | 16.3% | - | 3.4% | 5.0% | - | 2.9% | - |
| Net: Increase + Stay the same | 69 | 21 | 15 | 33 | 19 | 16 | 16 | 20 | 4 | 14 | 25 | 19 | 25 | 62 | 7 |
| | 94.9% | 95.6% | 94.7% | 94.6% | 100.0% | 94.4% | 94.9% | 88.0% | 67.5% | 100.0% | 93.4% | 95.0% | 96.5% | 94.4% | 100.0% |
| Mean score | 3.2 | 3.2 | 3.2 | 3.2 | 3.3 | 3.0 | 3.4 | 3.2 | 2.8 | 3.3 | 3.0 | 3.3 | 3.4 | 3.2 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Hospitality

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|-------------|-------------|-------------|-------------|--------------|--------------|------------------------|------------------------|-------------|--------------|-------------|--------------|--------------|-------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 77 | 25 | 26 | 26 | 19 | 10 | 21 | 32 | 11 | 16 | 26 | 24 | 27 | 64 | 13 |
| Weighted Total | 83 | 25 | 31 | 26 | 19 | 14 | 20 | 33 | 13 | 17 | 31 | 25 | 27 | 67 | 16 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 1 1.2% | 1 3.9% | - | - | - | - | 1 5.0% | 1 3.1% | - | - | - | - | 1 3.7% | 1 1.5% | - |
| Increase slightly (4) | 18 21.3% | 7 27.3% | 7 21.6% | 4 15.3% | 4 23.4% | 4 26.0% | 4 17.9% | 5 14.1% | 1 8.1% | 5 29.0% | 4 14.4% | 7 27.4% | 6 23.5% | 13 19.4% | 5 29.2% |
| Stay same (3) | 61 74.3% | 17 65.3% | 23 75.6% | 21 81.2% | 15 76.6% | 11 74.0% | 14 68.3% | 24 74.7% | 11 84.7% | 12 71.0% | 24 76.9% | 18 72.6% | 20 72.8% | 51 76.4% | 11 65.3% |
| Decrease slightly (2) | 2 2.2% | 1 3.5% | - | 1 3.5% | - | - | 1 4.4% | 2 5.5% | 1 7.2% | - | 2 5.8% | - | - | 1 1.4% | 1 5.4% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 1.0% | - | 1 2.8% | - | - | - | 1 4.3% | 1 2.6% | - | - | 1 2.8% | - | - | 1 1.3% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 19 22.5% | 8 31.2% | 7 21.6% | 4 15.3% | 4 23.4% | 4 26.0% | 5 22.9% | 6 17.1% | 1 8.1% | 5 29.0% | 4 14.4% | 7 27.4% | 7 27.2% | 14 20.9% | 5 29.2% |
| Net: Decrease | 2 2.2% | 1 3.5% | - | 1 3.5% | - | - | 1 4.4% | 2 5.5% | 1 7.2% | - | 2 5.8% | - | - | 1 1.4% | 1 5.4% |
| Net: Increase + Stay the same | 80 96.8% | 24 96.5% | 30 97.2% | 26 96.5% | 19 100.0% | 14 100.0% | 18 91.3% | 30 91.9% | 12 92.8% | 17 100.0% | 28 91.4% | 25 100.0% | 27 100.0% | 65 97.3% | 15 94.6% |
| Mean score | 3.2 | 3.3 | 3.2 | 3.1 | 3.2 | 3.3 | 3.2 | 3.2 | 3.0 | 3.3 | 3.1 | 3.3 | 3.3 | 3.2 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Industrial

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|--------------|------------------------|------------------------|------------|------------|-------------|--------------|-------------|-------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 87 | 34 | 36 | 17 | 23 | 20 | 31 | 36 | 5 | 8 | 37 | 27 | 23 | 73 | 14 |
| Weighted Total | 75 | 35 | 24 | 16 | 19 | 20 | 23 | 28 | 5 | 8 | 32 | 22 | 20 | 63 | 11 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 4 5.4% | 2 6.2% | - | 2 11.6% | 1 4.7% | 1 5.8% | 1 4.3% | 1 3.5% | - | 1 12.5% | 1 2.8% | 3 13.8% | - | 2 3.4% | 2 16.4% |
| Increase slightly (4) | 19 24.8% | 9 25.2% | 6 24.3% | 4 24.5% | 6 29.9% | 5 23.0% | 5 22.9% | 5 18.8% | - | 3 38.5% | 5 15.7% | 5 22.2% | 8 42.3% | 16 25.9% | 2 18.3% |
| Stay same (3) | 48 64.1% | 23 65.7% | 17 69.4% | 8 52.4% | 12 62.0% | 14 71.2% | 15 65.0% | 19 68.0% | 4 81.5% | 3 36.0% | 25 78.9% | 14 63.9% | 8 40.3% | 41 65.3% | 6 57.1% |
| Decrease slightly (2) | 2 2.1% | - | 1 2.7% | 1 5.8% | 1 3.4% | - | 1 4.0% | 1 3.3% | - | - | - | - | 2 7.8% | 1 1.0% | 1 8.2% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 3 3.7% | 1 2.9% | 1 3.6% | 1 5.7% | - | - | 1 3.8% | 2 6.4% | 1 18.5% | 1 13.0% | 1 2.7% | - | 2 9.6% | 3 4.4% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 23 30.1% | 11 31.4% | 6 24.3% | 6 36.1% | 7 34.6% | 6 28.8% | 6 27.1% | 6 22.3% | - | 4 51.0% | 6 18.4% | 8 36.1% | 8 42.3% | 19 29.3% | 4 34.7% |
| Net: Decrease | 2 2.1% | - | 1 2.7% | 1 5.8% | 1 3.4% | - | 1 4.0% | 1 3.3% | - | - | - | - | 2 7.8% | 1 1.0% | 1 8.2% |
| Net: Increase + Stay the same | 70 94.2% | 34 97.1% | 23 93.8% | 14 88.5% | 18 96.6% | 20 100.0% | 21 92.2% | 25 90.3% | 4 81.5% | 7 87.0% | 31 97.3% | 22 100.0% | 17 82.6% | 60 94.6% | 10 91.8% |
| Mean score | 3.3 | 3.4 | 3.2 | 3.4 | 3.4 | 3.3 | 3.3 | 3.2 | 3.0 | 3.7 | 3.2 | 3.5 | 3.4 | 3.3 | 3.4 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Legal & HR

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 208 | 78 | 57 | 73 | 41 | 44 | 58 | 92 | 34 | 31 | 46 | 66 | 96 | 179 | 29 |
| Weighted Total | 207 | 78 | 57 | 72 | 37 | 47 | 49 | 92 | 43 | 31 | 50 | 64 | 93 | 180 | 27 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly (4) | 24 11.6% | 12 15.1% | * .8% | 12 16.3% | 4 10.1% | 4 8.6% | 6 12.6% | 12 13.2% | 6 13.8% | 4 13.2% | 3 5.7% | 9 14.6% | 12 12.7% | 21 11.4% | 3 12.4% |
| Stay same (3) | 169 81.7% | 60 76.2% | 54 95.2% | 55 77.1% | 30 82.6% | 40 84.9% | 39 78.7% | 74 80.1% | 35 81.6% | 25 80.5% | 45 88.8% | 52 82.3% | 72 77.5% | 146 81.1% | 23 85.7% |
| Decrease slightly (2) | 2 1.2% | - | 1 .9% | 2 2.6% | - | - | 1 3.0% | 1 1.6% | - | 1 3.1% | - | 1 1.5% | 1 1.6% | 2 1.0% | 1 1.9% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 12 5.6% | 7 8.8% | 2 3.1% | 3 4.1% | 3 7.3% | 3 6.4% | 3 5.8% | 5 5.2% | 2 4.6% | 1 3.3% | 3 5.5% | 1 1.6% | 8 8.3% | 12 6.4% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 24 11.6% | 12 15.1% | * .8% | 12 16.3% | 4 10.1% | 4 8.6% | 6 12.6% | 12 13.2% | 6 13.8% | 4 13.2% | 3 5.7% | 9 14.6% | 12 12.7% | 21 11.4% | 3 12.4% |
| Net: Decrease | 2 1.2% | - | 1 .9% | 2 2.6% | - | - | 1 3.0% | 1 1.6% | - | 1 3.1% | - | 1 1.5% | 1 1.6% | 2 1.0% | 1 1.9% |
| Net: Increase + Stay the same | 193 93.3% | 72 91.2% | 55 96.0% | 67 93.3% | 34 92.7% | 44 93.6% | 45 91.3% | 86 93.2% | 41 95.4% | 29 93.7% | 47 94.5% | 62 96.9% | 84 90.2% | 166 92.5% | 27 98.1% |
| Mean score | 3.1 | 3.2 b | 3.0 | 3.1 b | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Life sciences

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | *a | *b | *c | *d | *e | *f | *g | *h | *i | *j | *k | *l | *m | *n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 21 | 5 | 5 | 11 | 4 | 4 | 6 | 10 | 4 | 3 | 6 | 5 | 10 | 19 | 2 |
| Weighted Total | 21 | 5 | 5 | 11 | 3 | 5 | 6 | 9 | 4 | 3 | 6 | 6 | 9 | 19 | 2 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly | (5) | 1 | - | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | 4.7% | - | - | 9.1% | - | - | - | - | - | 32.4% | - | - | 10.5% | 5.2% | - |
| Increase slightly | (4) | 3 | 1 | 1 | 1 | - | 1 | 1 | - | 1 | 1 | 1 | 1 | 3 | - |
| | 14.5% | 22.2% | 18.1% | 9.3% | 26.8% | - | 17.5% | 10.6% | - | 36.6% | 17.1% | 20.0% | 9.6% | 16.0% | - |
| Stay same | (3) | 15 | 3 | 4 | 8 | 2 | 5 | 5 | 8 | 3 | 4 | 4 | 7 | 13 | 2 |
| | 72.1% | 60.2% | 81.9% | 73.0% | 47.0% | 100.0% | 82.5% | 79.7% | 75.5% | 31.0% | 67.8% | 80.0% | 70.0% | 69.1% | 100.0% |
| Decrease slightly | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease greatly | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 2 | 1 | - | 1 | 1 | - | - | 1 | 1 | - | 1 | - | 1 | 2 | - |
| | 8.7% | 17.6% | - | 8.6% | 26.2% | - | - | 9.7% | 24.5% | - | 15.0% | - | 9.9% | 9.6% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 4 | 1 | 1 | 2 | 1 | - | 1 | 1 | - | 2 | 1 | 1 | 2 | 4 | - |
| | 19.2% | 22.2% | 18.1% | 18.4% | 26.8% | - | 17.5% | 10.6% | - | 69.0% | 17.1% | 20.0% | 20.1% | 21.3% | - |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 19 | 4 | 5 | 10 | 2 | 5 | 6 | 9 | 3 | 3 | 5 | 6 | 8 | 17 | 2 |
| | 91.3% | 82.4% | 100.0% | 91.4% | 73.8% | 100.0% | 100.0% | 90.3% | 75.5% | 100.0% | 85.0% | 100.0% | 90.1% | 90.4% | 100.0% |
| Mean score | 3.3 | 3.3 | 3.2 | 3.3 | 3.4 | 3.0 | 3.2 | 3.1 | 3.0 | 4.0 | 3.2 | 3.2 | 3.3 | 3.3 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Marketing, media & creative

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 193 | 75 | 71 | 47 | 36 | 38 | 61 | 95 | 34 | 24 | 70 | 59 | 64 | 163 | 30 |
| Weighted Total | 195 | 77 | 72 | 46 | 33 | 42 | 50 | 94 | 44 | 26 | 73 | 58 | 64 | 165 | 30 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 2 | 2 | - | - | - | 1 | - | - | - | 1 | 1 | - | 1 | 2 | - |
| | 1.1% | 2.8% | - | - | - | 2.8% | - | - | - | 3.7% | 1.6% | - | 1.5% | 1.3% | - |
| Increase slightly (4) | 32 | 15 | 10 | 7 | 7 | 7 | 6 | 15 | 8 | 3 | 12 | 14 | 7 | 26 | 6 |
| | 16.4% | 19.5% | 14.0% | 15.0% | 21.7% | 17.5% | 12.8% | 15.8% | 19.2% | 10.3% | 16.1% | 23.4% | 10.5% | 15.6% | 20.9% |
| Stay same (3) | 150 | 53 | 60 | 38 | 25 | 29 | 42 | 74 | 33 | 21 | 57 | 44 | 49 | 126 | 24 |
| | 76.9% | 68.4% | 83.5% | 81.0% | 75.7% | 70.0% | 83.6% | 79.2% | 74.1% | 81.6% | 77.1% | 76.6% | 77.1% | 76.6% | 79.1% |
| | | | a | | | | | | | | | | | | |
| Decrease slightly (2) | 3 | 2 | - | 1 | 1 | 1 | 1 | 1 | - | - | 1 | - | 2 | 3 | - |
| | 1.4% | 2.4% | - | 2.0% | 2.7% | 2.3% | 1.9% | 1.0% | - | - | 1.3% | - | 2.9% | 1.7% | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 8 | 5 | 2 | 1 | - | 3 | 1 | 4 | 3 | 1 | 3 | - | 5 | 8 | - |
| | 4.1% | 6.9% | 2.5% | 2.0% | - | 7.3% | 1.7% | 4.1% | 6.7% | 4.3% | 3.9% | - | 8.0% | 4.8% | - |
| | | | | | | | | | | | | | k | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 34 | 17 | 10 | 7 | 7 | 9 | 6 | 15 | 8 | 4 | 13 | 14 | 8 | 28 | 6 |
| | 17.5% | 22.3% | 14.0% | 15.0% | 21.7% | 20.4% | 12.8% | 15.8% | 19.2% | 14.1% | 17.7% | 23.4% | 12.0% | 16.9% | 20.9% |
| Net: Decrease | 3 | 2 | - | 1 | 1 | 1 | 1 | 1 | - | - | 1 | - | 2 | 3 | - |
| | 1.4% | 2.4% | - | 2.0% | 2.7% | 2.3% | 1.9% | 1.0% | - | - | 1.3% | - | 2.9% | 1.7% | - |
| Net: Increase + Stay the same | 184 | 70 | 70 | 44 | 32 | 38 | 48 | 89 | 41 | 25 | 70 | 58 | 57 | 154 | 30 |
| | 94.5% | 90.7% | 97.5% | 96.0% | 97.3% | 90.4% | 96.4% | 94.9% | 93.3% | 95.7% | 94.8% | 100.0% | 89.1% | 93.5% | 100.0% |
| | | | | | | | | | | | | l | | | |
| Mean score | 3.2 | 3.2 | 3.1 | 3.1 | 3.2 | 3.2 | 3.1 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.1 | 3.2 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Office professionals

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 373 | 126 | 133 | 114 | 88 | 80 | 102 | 150 | 48 | 55 | 155 | 117 | 101 | 308 | 65 |
| Weighted Total | 367 | 127 | 127 | 113 | 77 | 87 | 84 | 144 | 60 | 59 | 156 | 114 | 97 | 306 | 61 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly (4) | 57 | 23 | 12 | 21 | 22 | 10 | 13 | 20 | 7 | 5 | 25 | 17 | 14 | 50 | 7 |
| | 15.4% | 18.1% | 9.7% | 18.8% | 28.5% | 11.3% | 15.6% | 14.0% | 11.7% | 7.9% | 16.2% | 15.1% | 14.5% | 16.2% | 11.3% |
| | | | b | efghi | | | | | | | | | | | |
| Stay same (3) | 295 | 97 | 112 | 86 | 51 | 74 | 67 | 118 | 51 | 51 | 127 | 92 | 75 | 242 | 52 |
| | 80.2% | 76.3% | 87.7% | 76.1% | 66.4% | 85.1% | 79.4% | 81.8% | 85.1% | 86.9% | 81.5% | 80.5% | 77.7% | 79.2% | 84.8% |
| | | | ac | d | d | d | d | d | d | d | | | | | |
| Decrease slightly (2) | 6 | 2 | 2 | 2 | 2 | 1 | 2 | 2 | - | 1 | 2 | 3 | 1 | 5 | 1 |
| | 1.5% | 1.4% | 1.6% | 1.7% | 2.5% | 1.1% | 2.1% | 1.3% | - | 1.6% | 1.1% | 2.6% | 1.0% | 1.5% | 1.4% |
| Decrease greatly (1) | 1 | - | - | 1 | 1 | - | - | - | - | - | - | 1 | - | - | 1 |
| | .3% | - | - | .9% | 1.3% | - | - | - | - | - | - | .9% | - | - | 1.7% |
| | | | | m | | | | | | | | | | | |
| Don't know | 10 | 5 | 1 | 3 | 1 | 2 | 2 | 4 | 2 | 2 | 2 | 1 | 7 | 9 | * |
| | 2.6% | 4.2% | 1.0% | 2.6% | 1.3% | 2.5% | 2.8% | 3.0% | 3.3% | 3.6% | 1.2% | .9% | 6.8% | 3.0% | .8% |
| | | | | jk | | | | | | | | | | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 57 | 23 | 12 | 21 | 22 | 10 | 13 | 20 | 7 | 5 | 25 | 17 | 14 | 50 | 7 |
| | 15.4% | 18.1% | 9.7% | 18.8% | 28.5% | 11.3% | 15.6% | 14.0% | 11.7% | 7.9% | 16.2% | 15.1% | 14.5% | 16.2% | 11.3% |
| | | | b | efghi | | | | | | | | | | | |
| Net: Decrease | 7 | 2 | 2 | 3 | 3 | 1 | 2 | 2 | - | 1 | 2 | 4 | 1 | 5 | 2 |
| | 1.8% | 1.4% | 1.6% | 2.6% | 3.8% | 1.1% | 2.1% | 1.3% | - | 1.6% | 1.1% | 3.5% | 1.0% | 1.5% | 3.1% |
| Net: Increase + Stay the same | 351 | 120 | 124 | 107 | 73 | 84 | 80 | 138 | 58 | 56 | 152 | 109 | 89 | 292 | 59 |
| | 95.6% | 94.4% | 97.4% | 94.8% | 94.9% | 96.4% | 95.0% | 95.7% | 96.7% | 94.8% | 97.6% | 95.6% | 92.2% | 95.5% | 96.1% |
| | | | | | | | | | | | i | | | | |
| Mean score | 3.1 | 3.2 | 3.1 | 3.2 | 3.2 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.2 | 3.1 | 3.1 | 3.2 | 3.1 |
| | | | | i | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------------|-------------|-------------|-------------|-------------|--------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 210 | 75 | 81 | 54 | 37 | 43 | 63 | 92 | 29 | 38 | 93 | 65 | 52 | 170 | 40 |
| Weighted Total | 215 | 76 | 86 | 53 | 34 | 48 | 52 | 93 | 41 | 40 | 99 | 62 | 54 | 176 | 40 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 5 2.1% | 2 2.5% | 2 1.9% | 1 1.9% | 2 5.6% | - - | 2 3.1% | 2 1.7% | - - | 1 2.5% | 1 .7% | 3 4.6% | 1 1.8% | 5 2.6% | - - |
| Increase slightly (4) | 56 26.0% | 25 32.4% | 16 19.1% | 15 28.0% | 8 22.8% | 10 21.4% | 16 31.6% | 29 31.7% | 13 31.9% | 8 21.0% | 24 24.6% | 19 31.0% | 12 22.9% | 44 25.2% | 12 29.5% |
| Stay same (3) | 146 67.6% | 43 56.9% | 67 78.0% | 35 66.2% | 23 68.6% | 38 78.6% | 32 61.6% | 58 62.3% | 26 63.1% | 27 66.1% | 71 71.8% | 38 61.0% | 37 67.6% | 119 67.6% | 27 67.9% |
| Decrease slightly (2) | 3 1.4% | 2 2.7% | - - | 1 2.0% | 1 3.0% | - - | - - | - - | - - | 2 5.2% | - - | 1 1.7% | 2 3.8% | 2 1.2% | 1 2.6% |
| Decrease greatly (1) | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - |
| Don't know | 6 2.8% | 4 5.5% | 1 1.0% | 1 1.9% | - - | - - | 2 3.7% | 4 4.3% | 2 5.0% | 2 5.3% | 3 3.0% | 1 1.7% | 2 3.9% | 6 3.5% | - - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 61 28.1% | 27 34.9% | 18 21.0% | 16 29.9% | 10 28.4% | 10 21.4% | 18 34.7% | 31 33.5% | 13 31.9% | 9 23.4% | 25 25.2% | 22 35.6% | 13 24.7% | 49 27.8% | 12 29.5% |
| Net: Decrease | 3 1.4% | 2 2.7% | - - | 1 2.0% | 1 3.0% | - - | - - | - - | - - | 2 5.2% | - - | 1 1.7% | 2 3.8% | 2 1.2% | 1 2.6% |
| Net: Increase + Stay the same | 206 95.7% | 70 91.8% | 85 99.0% | 51 96.1% | 33 97.0% | 48 100.0% | 50 96.3% | 89 95.7% | 39 95.0% | 36 89.5% | 96 97.0% | 60 96.7% | 50 92.2% | 167 95.3% | 39 97.4% |
| Mean score | 3.3 | 3.4 | 3.2 | 3.3 | 3.3 | 3.2 | 3.4 | 3.4 | 3.3 | 3.2 | 3.3 | 3.4 | 3.2 | 3.3 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q10_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next three months?

Technology

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 163 | 55 | 63 | 45 | 33 | 34 | 50 | 73 | 23 | 23 | 67 | 47 | 49 | 135 | 28 |
| Weighted Total | 159 | 56 | 57 | 46 | 28 | 36 | 40 | 70 | 30 | 24 | 62 | 49 | 47 | 135 | 24 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 4 2.3% | 1 1.7% | 3 4.8% | - | - | 1 2.6% | - | 3 3.9% | 3 9.1% | - | - | 3 5.6% | 1 2.0% | 4 2.7% | - |
| Increase slightly (4) | 26 16.4% | 12 21.4% | 7 12.5% | 7 15.3% | 7 24.8% | 4 11.1% | 6 15.4% | 12 17.0% | 6 19.1% | 3 12.8% | 6 10.1% | 9 18.6% | 11 22.3% | 24 17.5% | 3 10.6% |
| Stay same (3) | 121 76.2% | 38 67.6% | 46 81.2% | 37 80.5% | 21 72.2% | 30 83.0% | 32 79.8% | 51 73.6% | 20 65.4% | 19 78.4% | 54 86.8% | 36 73.7% | 31 65.0% | 100 73.9% | 21 89.4% |
| Decrease slightly (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 8 5.0% | 5 9.3% | 1 1.5% | 2 4.2% | 1 3.0% | 1 3.3% | 2 4.8% | 4 5.5% | 2 6.5% | 2 8.7% | 2 3.1% | 1 2.1% | 5 10.7% | 8 5.9% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 30 18.8% | 13 23.1% | 10 17.3% | 7 15.3% | 7 24.8% | 5 13.8% | 6 15.4% | 15 20.9% | 9 28.1% | 3 12.8% | 6 10.1% | 12 24.2% | 12 24.3% | 27 20.2% | 3 10.6% |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 151 95.0% | 51 90.7% | 56 98.5% | 44 95.8% | 28 97.0% | 35 96.7% | 38 95.2% | 66 94.5% | 28 93.5% | 22 91.3% | 60 96.9% | 48 97.9% | 42 89.3% | 127 94.1% | 24 100.0% |
| Mean score | 3.2 | 3.3 | 3.2 | 3.2 | 3.3 | 3.2 | 3.2 | 3.3 | 3.4 | 3.1 | 3.1 | 3.3 | 3.3 | 3.2 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

| | Total | Increase greatly | Increase slightly | Stay the same | Decrease slightly | Decrease greatly | Don't know | Net: Increase | Net: Decrease | Net: Increase + Stay the same | Mean |
|--|----------------|------------------|-------------------|---------------|-------------------|------------------|-------------|---------------|---------------|-------------------------------|------|
| Accounting and financial services | 296 100.0% | 2 .7% | 31 10.6% | 238 80.6% | 8 2.6% | - | 16 5.5% | 34 11.3% | 8 2.6% | 272 91.9% | 3.1 |
| Construction | 73 100.0% | 4 4.9% | 25 33.6% | 38 52.4% | 2 2.2% | - | 5 6.9% | 28 38.5% | 2 2.2% | 66 90.9% | 3.4 |
| Drivers | 121 100.0% | 6 4.6% | 32 26.5% | 74 61.3% | 2 1.5% | - | 7 6.0% | 38 31.1% | 2 1.5% | 112 92.5% | 3.4 |
| Education | 65 100.0% | 2 3.0% | 13 20.1% | 41 63.2% | 5 7.7% | - | 4 6.0% | 15 23.1% | 5 7.7% | 56 86.3% | 3.2 |
| Engineering & technical | 168 100.0% | 5 3.2% | 49 29.2% | 99 59.0% | 5 3.2% | - | 9 5.5% | 54 32.3% | 5 3.2% | 153 91.3% | 3.3 |
| Executive recruitment / interim management | 157 100.0% | - | 18 11.3% | 124 78.8% | 4 2.5% | - | 12 7.5% | 18 11.3% | 4 2.5% | 142 90.0% | 3.1 |
| Health & social care | 73 100.0% | 3 4.0% | 15 21.3% | 48 65.5% | 2 2.9% | 1 1.4% | 4 5.0% | 18 25.3% | 3 4.2% | 66 90.7% | 3.2 |
| Hospitality | 83 100.0% | 4 5.4% | 11 13.8% | 59 71.9% | 1 1.1% | - | 7 8.0% | 16 19.1% | 1 1.1% | 75 91.0% | 3.3 |
| Industrial | 75 100.0% | 6 8.0% | 13 17.1% | 50 67.6% | 2 2.1% | - | 4 5.2% | 19 25.1% | 2 2.1% | 69 92.7% | 3.3 |
| Legal & HR | 207 100.0% | 1 .3% | 30 14.4% | 157 75.6% | 4 2.2% | - | 15 7.5% | 31 14.7% | 4 2.2% | 187 90.4% | 3.1 |
| Life sciences | 21 100.0% | 1 4.7% | 4 19.2% | 14 67.4% | - | - | 2 8.7% | 5 23.9% | - | 19 91.3% | 3.3 |
| Marketing, media & creative | 195 100.0% | 2 1.1% | 33 16.7% | 143 73.0% | 4 2.1% | - | 14 7.1% | 35 17.9% | 4 2.1% | 177 90.9% | 3.2 |
| Office professionals | 367 100.0% | 3 .8% | 62 16.9% | 274 74.7% | 8 2.2% | 2 .6% | 18 4.9% | 65 17.7% | 10 2.7% | 339 92.4% | 3.2 |
| Sales & retail | 215 100.0% | 6 2.6% | 59 27.4% | 140 64.8% | 2 1.0% | - | 9 4.2% | 65 30.0% | 2 1.0% | 204 94.8% | 3.3 |
| Technology | 159 100.0% | 4 2.3% | 25 15.9% | 116 72.8% | 5 3.2% | - | 9 5.7% | 29 18.2% | 5 3.2% | 144 91.1% | 3.2 |
| Average (response based including bases) | 2273 100.0% | 48 2.1% | 420 18.5% | 1614 71.0% | 54 2.4% | 3 .1% | 135 5.9% | 468 20.6% | 57 2.5% | 2082 91.6% | 3.2 |

Jobs Outlook - Combined

Q11_SUM. Average across all sectors (response based)

SUMMARY TABLE

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|---------------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|---------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 2333 | 805 | 841 | 687 | 519 | 483 | 676 | 978 | 302 | 353 | 893 | 711 | 729 | 1978 | 355 |
| Weighted Total | 2273 | 812 | 782 | 679 | 454 | 528 | 551 | 923 | 371 | 369 | 887 | 685 | 701 | 1940 | 333 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 48 2.1% | 21 2.6% | 13 1.7% | 13 2.0% | 9 2.0% | 13 2.4% | 12 2.3% | 19 2.1% | 7 1.8% | 7 1.9% | 15 1.7% | 18 2.6% | 15 2.1% | 41 2.1% | 7 2.2% |
| Increase slightly (4) | 420 18.5% | 151 18.6% | 149 19.1% | 120 17.7% | 82 18.1% | 109 20.7% | 96 17.3% | 167 18.1% | 72 19.3% | 62 16.7% | 193 21.8% | 132 19.3% | 95 13.5% | 370 19.1% | 50 15.1% |
| Stay same (3) | 1614 71.0% | 544 67.0% | 586 74.9% | 484 71.3% | 332 73.0% | 360 68.2% | 394 71.4% | 652 70.7% | 258 69.5% | 271 73.3% | 635 71.6% | 493 72.0% | 486 69.3% | 1356 69.9% | 258 77.3% |
| Decrease slightly (2) | 54 2.4% | 13 1.6% | 8 1.1% | 33 4.8% | 4 .9% | 19 3.7% | 12 2.1% | 21 2.3% | 9 2.5% | 9 2.5% | 4 .5% | 24 3.4% | 26 3.7% | 46 2.4% | 8 2.4% |
| Decrease greatly (1) | 3 .1% | 2 .2% | - | 1 .2% | 1 .2% | - | 2 .4% | 2 .2% | - | - | 2 .2% | 1 .2% | - | 2 .1% | 1 .3% |
| Don't know | 135 5.9% | 81 10.0% | 25 3.3% | 28 4.1% | 26 5.7% | 27 5.1% | 36 6.5% | 61 6.6% | 25 6.8% | 21 5.6% | 37 4.2% | 17 2.5% | 80 11.5% | 126 6.5% | 9 2.6% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 468 20.6% | 172 21.2% | 163 20.8% | 133 19.6% | 91 20.1% | 122 23.1% | 108 19.6% | 187 20.2% | 79 21.2% | 69 18.6% | 209 23.5% | 150 21.9% | 109 15.6% | 410 21.1% | 58 17.3% |
| Net: Decrease | 57 2.5% | 15 1.8% | 8 1.1% | 34 5.0% | 5 1.2% | 19 3.7% | 14 2.5% | 23 2.5% | 9 2.5% | 9 2.5% | 6 .7% | 25 3.6% | 26 3.7% | 48 2.5% | 9 2.7% |
| Net: Increase + Stay the same | 2082 91.6% | 716 88.2% | 748 95.7% | 618 90.9% | 423 93.2% | 481 91.2% | 502 91.0% | 839 90.9% | 337 90.7% | 339 91.9% | 844 95.1% | 643 94.0% | 595 84.9% | 1767 91.1% | 315 94.7% |
| Mean score | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.3 | 3.2 | 3.2 | 3.2 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_1. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Accounting and financial services

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|---------------------|-----------------|-------------------|----------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------------|------------------|-------------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 304 | 107 | 107 | 90 | 71 | 63 | 86 | 130 | 44 | 40 | 120 | 92 | 92 | 250 | 54 |
| Weighted Total | 296 | 109 | 97 | 89 | 62 | 68 | 71 | 124 | 53 | 41 | 117 | 89 | 89 | 246 | 49 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly | (5) 2 .7% | 1 1.0% | 1 1.1% | - - | - - | - - | 1 1.5% | 2 1.7% | 1 2.0% | - - | - - | 2 2.4% | 2 .9% | - - | - - |
| Increase slightly | (4) 31 10.6% | 13 11.8% | 12 11.9% | 7 7.8% | 6 10.1% | 10 14.4% | 6 9.0% | 12 9.9% | 6 11.0% | 3 7.5% | 18 15.2% | 8 9.3% | 5 6.0% | 25 10.3% | 6 12.1% |
| Stay same | (3) 238 80.6% | 83 75.8% | 83 85.2% | 72 81.3% | 50 81.1% | 51 73.9% | 58 81.5% | 101 81.5% | 43 81.6% | 36 87.9% | 97 82.5% | 75 83.9% | 67 74.8% | 197 79.8% | 42 84.2% |
| Decrease slightly | (2) 8 2.6% | 2 1.8% | - - | 6 6.6% b | 1 1.6% | 3 4.5% | 2 2.6% | 3 2.3% | 1 1.7% | 1 2.3% | - - | 4 4.5% j | 4 4.2% j | 7 2.8% | 1 1.9% |
| Decrease greatly | (1) - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - |
| Don't know | 16 5.5% | 11 9.7% b | 2 1.8% | 4 4.3% | 5 7.3% | 5 7.2% | 4 5.3% | 6 4.6% | 2 3.7% | 1 2.4% | 3 2.3% | 2 2.3% | 11 12.7% jk | 15 6.2% | 1 1.9% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 34 11.3% | 14 12.8% | 13 13.0% | 7 7.8% | 6 10.1% | 10 14.4% | 7 10.6% | 14 11.6% | 7 13.0% | 3 7.5% | 18 15.2% | 8 9.3% | 7 8.4% | 28 11.2% | 6 12.1% |
| Net: Decrease | 8 2.6% | 2 1.8% | - - | 6 6.6% b | 1 1.6% | 3 4.5% | 2 2.6% | 3 2.3% | 1 1.7% | 1 2.3% | - - | 4 4.5% j | 4 4.2% j | 7 2.8% | 1 1.9% |
| Net: Increase + Stay the same | 272 91.9% | 97 88.5% | 96 98.2% ac | 79 89.2% | 57 91.2% | 60 88.3% | 65 92.1% | 115 93.1% | 50 94.6% | 39 95.3% | 114 97.7% l | 83 93.2% l | 74 83.1% | 224 91.0% | 48 96.2% |
| Mean score | 3.1 | 3.1 c | 3.1 c | 3.0 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.2 k | 3.0 | 3.1 | 3.1 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_2. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Construction

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|------------|------------|-------------|-------------|-------------|-------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 84 | 22 | 38 | 24 | 21 | 18 | 27 | 34 | 7 | 11 | 45 | 21 | 18 | 77 | 7 |
| Weighted Total | 73 | 21 | 29 | 23 | 16 | 20 | 20 | 26 | 7 | 10 | 40 | 18 | 15 | 67 | 6 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 4 4.9% | 3 14.2% | 1 1.9% | - | 1 5.4% | 1 5.9% | 1 2.8% | 2 5.9% | 1 14.9% | - | 2 5.4% | 1 3.1% | 1 5.7% | 4 5.3% | - |
| Increase slightly (4) | 25 33.6% | 8 39.4% | 8 29.6% | 8 33.1% | 8 51.9% | 6 32.1% | 6 29.4% | 6 22.0% | - | 4 37.1% | 11 26.7% | 8 43.6% | 6 39.9% | 22 32.4% | 3 47.6% |
| Stay same (3) | 38 52.4% | 8 37.6% | 16 55.0% | 14 62.9% | 6 34.3% | 10 49.4% | 12 63.4% | 17 65.4% | 5 71.4% | 5 53.3% | 24 59.5% | 9 50.5% | 6 36.1% | 35 52.4% | 3 52.4% |
| Decrease slightly (2) | 2 2.2% | - | 2 5.6% | - | - | 2 8.0% | - | - | - | - | 2 4.0% | - | - | 2 2.4% | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 5 6.9% | 2 8.7% | 2 7.9% | 1 4.0% | 1 8.4% | 1 4.5% | 1 4.4% | 2 6.8% | 1 13.8% | 1 9.7% | 2 4.4% | * 2.8% | 3 18.3% | 5 7.5% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 28 38.5% | 11 53.6% | 9 31.6% | 8 33.1% | 9 57.3% | 8 38.0% | 6 32.2% | 7 27.8% | 1 14.9% | 4 37.1% | 13 32.1% | 8 46.7% | 7 45.6% | 25 37.7% | 3 47.6% |
| Net: Decrease | 2 2.2% | - | 2 5.6% | - | - | 2 8.0% | - | - | - | - | 2 4.0% | - | - | 2 2.4% | - |
| Net: Increase + Stay the same | 66 90.9% | 20 91.3% | 25 86.5% | 22 96.0% | 15 91.6% | 18 87.5% | 19 95.6% | 25 93.2% | 6 86.2% | 9 90.3% | 37 91.6% | 17 97.2% | 13 81.7% | 61 90.1% | 6 100.0% |
| Mean score | 3.4 | 3.7 | 3.3 | 3.3 | 3.7 | 3.4 | 3.4 | 3.4 | 3.3 | 3.4 | 3.4 | 3.5 | 3.6 | 3.4 | 3.5 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_3. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Drivers

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------------|-----------------|------------------|------------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 37 | 57 | 31 | 33 | 24 | 31 | 42 | 11 | 26 | 47 | 44 | 34 | 111 | 14 |
| Weighted Total | 121 | 37 | 53 | 30 | 28 | 26 | 24 | 37 | 13 | 29 | 48 | 40 | 33 | 106 | 15 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 6 4.6% | 1 2.8% | 4 6.8% | 1 3.1% | 1 3.6% | 3 9.8% | 1 4.0% | 1 2.6% | - - | 1 3.6% | 3 5.4% | 3 7.5% | - - | 6 5.3% | - - |
| Increase slightly (4) | 32 26.5% | 6 16.1% | 14 27.1% | 12 38.2% a | 4 15.8% | 7 26.8% | 5 19.0% | 8 21.3% | 3 25.5% | 13 43.2% | 15 32.3% | 9 22.1% | 8 23.5% | 28 26.3% | 4 28.4% |
| Stay same (3) | 74 61.3% | 24 65.6% | 34 63.5% | 16 52.3% | 21 75.7% | 16 59.3% | 15 61.6% | 24 63.7% | 9 67.5% | 14 46.3% | 26 54.4% | 25 64.1% | 23 67.9% | 64 60.9% | 10 64.6% |
| Decrease slightly (2) | 2 1.5% | 1 2.4% | - - | 1 3.0% | - - | - - | 1 3.8% | 2 4.9% | 1 7.0% | - - | - - | 1 2.3% | 1 2.8% | 2 1.7% | - - |
| Decrease greatly (1) | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - |
| Don't know | 7 6.0% | 5 13.1% b | 1 2.6% | 1 3.4% | 1 4.9% | 1 4.1% | 3 11.6% | 3 7.5% | - - | 2 7.0% | 4 7.9% | 2 4.0% | 2 5.8% | 6 5.9% | 1 7.0% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 38 31.1% | 7 18.9% | 18 33.9% | 13 41.3% a | 5 19.4% | 10 36.6% | 5 23.0% | 9 23.9% | 3 25.5% | 14 46.7% | 18 37.8% | 12 29.6% | 8 23.5% | 33 31.5% | 4 28.4% |
| Net: Decrease | 2 1.5% | 1 2.4% | - - | 1 3.0% | - - | - - | 1 3.8% | 2 4.9% | 1 7.0% | - - | - - | 1 2.3% | 1 2.8% | 2 1.7% | - - |
| Net: Increase + Stay the same | 112 92.5% | 31 84.4% | 52 97.4% a | 29 93.6% | 27 95.1% | 25 95.9% | 20 84.6% | 33 87.6% | 12 93.0% | 27 93.0% | 44 92.1% | 37 93.7% | 31 91.4% | 98 92.4% | 14 93.0% |
| Mean score | 3.4 | 3.2 | 3.4 | 3.4 | 3.2 | 3.5 | 3.3 | 3.2 | 3.2 | 3.5 | 3.5 | 3.4 | 3.2 | 3.4 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_4. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Education

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 69 | 28 | 15 | 26 | 16 | 13 | 21 | 29 | 8 | 11 | 24 | 16 | 29 | 59 | 10 |
| Weighted Total | 65 | 27 | 12 | 25 | 14 | 13 | 19 | 26 | 8 | 11 | 23 | 15 | 27 | 55 | 9 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 2 | 1 | - | 1 | - | - | 2 | 2 | - | - | 1 | - | 1 | 2 | - |
| | 3.0% | 3.7% | - | 3.8% | - | - | 10.5% | 7.4% | - | - | 4.1% | - | 3.7% | 3.5% | - |
| Increase slightly (4) | 13 | 7 | 2 | 5 | 4 | 1 | 3 | 6 | 3 | 2 | 7 | 2 | 5 | 11 | 2 |
| | 20.1% | 24.2% | 14.2% | 18.5% | 32.0% | 7.1% | 14.7% | 21.5% | 38.1% | 17.3% | 28.6% | 11.9% | 17.4% | 20.2% | 19.7% |
| Stay same (3) | 41 | 18 | 9 | 15 | 9 | 9 | 11 | 15 | 4 | 8 | 14 | 10 | 17 | 33 | 7 |
| | 63.2% | 64.4% | 70.7% | 58.2% | 61.4% | 68.2% | 60.1% | 57.1% | 49.9% | 74.0% | 59.3% | 67.7% | 64.0% | 60.3% | 80.3% |
| Decrease slightly (2) | 5 | - | 1 | 4 | - | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 5 | - |
| | 7.7% | - | 8.0% | 15.8% | - | 15.9% | 5.1% | 7.1% | 12.0% | 8.7% | 4.2% | 14.2% | 7.0% | 8.9% | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 4 | 2 | 1 | 1 | 1 | 1 | 2 | 2 | - | - | 1 | 1 | 2 | 4 | - |
| | 6.0% | 7.7% | 7.1% | 3.7% | 6.6% | 8.8% | 9.7% | 6.8% | - | - | 3.8% | 6.2% | 7.9% | 7.0% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 15 | 8 | 2 | 6 | 4 | 1 | 5 | 8 | 3 | 2 | 8 | 2 | 6 | 13 | 2 |
| | 23.1% | 27.9% | 14.2% | 22.3% | 32.0% | 7.1% | 25.1% | 28.9% | 38.1% | 17.3% | 32.7% | 11.9% | 21.2% | 23.7% | 19.7% |
| Net: Decrease | 5 | - | 1 | 4 | - | 2 | 1 | 2 | 1 | 1 | 1 | 2 | 2 | 5 | - |
| | 7.7% | - | 8.0% | 15.8% | - | 15.9% | 5.1% | 7.1% | 12.0% | 8.7% | 4.2% | 14.2% | 7.0% | 8.9% | - |
| Net: Increase + Stay the same | 56 | 25 | 10 | 20 | 13 | 10 | 16 | 23 | 7 | 10 | 21 | 12 | 23 | 47 | 9 |
| | 86.3% | 92.3% | 84.9% | 80.5% | 93.4% | 75.3% | 85.2% | 86.1% | 88.0% | 91.3% | 92.1% | 79.6% | 85.1% | 84.0% | 100.0% |
| Mean score | 3.2 | 3.3 | 3.1 | 3.1 | 3.3 | 2.9 | 3.3 | 3.3 | 3.3 | 3.1 | 3.3 | 3.0 | 3.2 | 3.2 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_5. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Engineering & technical

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 185 | 60 | 74 | 51 | 45 | 46 | 53 | 66 | 13 | 28 | 75 | 57 | 53 | 160 | 25 |
| Weighted Total | 168 | 59 | 59 | 50 | 36 | 49 | 41 | 53 | 13 | 29 | 68 | 52 | 47 | 146 | 21 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 5 3.2% | 4 6.5% | 1 .9% | 1 1.8% | 1 2.4% | 1 1.9% | 1 3.5% | 2 4.5% | 1 7.7% | 1 3.6% | 2 2.8% | 2 3.0% | 2 3.9% | 5 3.2% | 1 2.5% |
| Increase slightly (4) | 49 29.2% | 14 23.8% | 23 39.1% | 12 23.9% | 9 25.7% | 16 33.4% | 14 34.3% | 16 29.7% | 2 15.3% | 7 25.2% | 24 35.2% | 16 29.7% | 9 20.0% | 45 30.8% | 4 18.5% |
| Stay same (3) | 99 59.0% | 33 56.4% | 33 56.6% | 32 64.8% | 23 63.9% | 30 60.7% | 23 55.5% | 31 57.2% | 8 62.6% | 16 53.4% | 40 58.0% | 32 61.0% | 27 58.2% | 84 57.4% | 15 69.9% |
| Decrease slightly (2) | 5 3.2% | 2 3.3% | 1 1.1% | 3 5.6% | 1 1.8% | 1 1.7% | 1 2.3% | 2 3.5% | 1 7.2% | 2 7.0% | - | 2 3.4% | 4 7.7% | 4 3.0% | 1 4.3% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 9 5.5% | 6 10.0% | 1 2.3% | 2 3.9% | 2 6.2% | 1 2.2% | 2 4.4% | 3 5.1% | 1 7.2% | 3 10.8% | 3 4.1% | 2 3.0% | 5 10.3% | 8 5.6% | 1 4.8% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 54 32.3% | 18 30.3% | 24 40.0% | 13 25.7% | 10 28.2% | 17 35.4% | 15 37.8% | 18 34.3% | 3 23.0% | 8 28.8% | 26 37.9% | 17 32.6% | 11 23.8% | 50 34.0% | 5 21.0% |
| Net: Decrease | 5 3.2% | 2 3.3% | 1 1.1% | 3 5.6% | 1 1.8% | 1 1.7% | 1 2.3% | 2 3.5% | 1 7.2% | 2 7.0% | - | 2 3.4% | 4 7.7% | 4 3.0% | 1 4.3% |
| Net: Increase + Stay the same | 153 91.3% | 51 86.7% | 57 96.6% | 45 90.5% | 33 92.0% | 47 96.1% | 38 93.3% | 49 91.5% | 11 85.6% | 24 82.2% | 65 95.9% | 49 93.6% | 39 82.1% | 133 91.4% | 20 90.9% |
| Mean score | 3.3 | 3.4 | 3.4 | 3.2 | 3.3 | 3.4 | 3.4 | 3.4 | 3.3 | 3.3 | 3.4 | 3.3 | 3.2 | 3.4 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_6. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Executive recruitment / interim management

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 160 | 57 | 60 | 43 | 33 | 30 | 46 | 71 | 25 | 26 | 55 | 52 | 53 | 143 | 17 |
| Weighted Total | 157 | 57 | 57 | 44 | 28 | 33 | 37 | 70 | 32 | 27 | 55 | 51 | 51 | 143 | 14 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Increase slightly (4) | 18 | 6 | 5 | 7 | 2 | 4 | 5 | 8 | 3 | 4 | 5 | 6 | 7 | 17 | * |
| | 11.3% | 11.1% | 8.0% | 15.8% | 6.2% | 12.9% | 13.8% | 11.6% | 9.0% | 13.7% | 8.8% | 11.0% | 14.3% | 12.0% | 3.3% |
| Stay same (3) | 124 | 40 | 50 | 34 | 24 | 24 | 29 | 54 | 25 | 21 | 47 | 43 | 34 | 110 | 13 |
| | 78.8% | 70.0% | 88.6% | 77.3% | 87.5% | 74.6% | 76.1% | 77.4% | 78.9% | 78.4% | 84.4% | 85.0% | 66.4% | 77.0% | 96.7% |
| Decrease slightly (2) | 4 | 2 | - | 2 | - | 2 | 1 | 2 | 1 | - | - | 2 | 2 | 4 | - |
| | 2.5% | 3.3% | - | 4.8% | - | 6.4% | 2.4% | 2.6% | 2.9% | - | - | 4.0% | 3.7% | 2.7% | - |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 12 | 9 | 2 | 1 | 2 | 2 | 3 | 6 | 3 | 2 | 4 | - | 8 | 12 | - |
| | 7.5% | 15.6% | 3.4% | 2.1% | 6.3% | 6.0% | 7.7% | 8.4% | 9.3% | 7.9% | 6.8% | - | 15.6% | 8.2% | - |
| | | bc | | | | | | | | | | k | | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 18 | 6 | 5 | 7 | 2 | 4 | 5 | 8 | 3 | 4 | 5 | 6 | 7 | 17 | * |
| | 11.3% | 11.1% | 8.0% | 15.8% | 6.2% | 12.9% | 13.8% | 11.6% | 9.0% | 13.7% | 8.8% | 11.0% | 14.3% | 12.0% | 3.3% |
| Net: Decrease | 4 | 2 | - | 2 | - | 2 | 1 | 2 | 1 | - | - | 2 | 2 | 4 | - |
| | 2.5% | 3.3% | - | 4.8% | - | 6.4% | 2.4% | 2.6% | 2.9% | - | - | 4.0% | 3.7% | 2.7% | - |
| Net: Increase + Stay the same | 142 | 46 | 55 | 41 | 26 | 29 | 34 | 62 | 28 | 25 | 52 | 49 | 41 | 128 | 14 |
| | 90.0% | 81.1% | 96.6% | 93.1% | 93.7% | 87.5% | 89.9% | 89.0% | 87.9% | 92.1% | 93.2% | 96.0% | 80.7% | 89.1% | 100.0% |
| | | | a | | | | | | | | | l | | | |
| Mean score | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.1 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_7. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Health & social care

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 74 | 21 | 18 | 35 | 19 | 16 | 20 | 26 | 6 | 13 | 27 | 19 | 28 | 67 | 7 |
| Weighted Total | 73 | 22 | 16 | 34 | 19 | 17 | 17 | 23 | 6 | 14 | 27 | 20 | 26 | 66 | 7 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 3 | 1 | - | 2 | - | - | 2 | 2 | - | 1 | - | 1 | 2 | 3 | - |
| | 4.0% | 4.5% | - | 5.5% | - | - | 11.5% | 8.6% | - | 6.8% | - | 4.8% | 7.5% | 4.4% | - |
| Increase slightly (4) | 15 | 5 | 4 | 7 | 4 | 2 | 4 | 5 | 1 | 5 | 2 | 7 | 6 | 15 | - |
| | 21.3% | 22.1% | 23.7% | 19.6% | 19.4% | 11.4% | 23.5% | 21.8% | 16.7% | 35.2% | 7.3% | 37.1% | 23.7% | 23.4% | - |
| Stay same (3) | 48 | 13 | 11 | 23 | 14 | 13 | 9 | 12 | 3 | 8 | 23 | 9 | 15 | 41 | 7 |
| | 65.5% | 60.3% | 71.0% | 66.2% | 75.9% | 76.2% | 54.0% | 53.2% | 50.8% | 57.9% | 85.8% | 47.2% | 58.3% | 62.0% | 100.0% |
| Decrease slightly (2) | 2 | - | - | 2 | - | 1 | - | 1 | 1 | - | - | 1 | 1 | 2 | - |
| | 2.9% | - | - | 6.1% | - | 6.7% | - | 4.1% | 16.3% | - | - | 5.9% | 3.6% | 3.2% | - |
| Decrease greatly (1) | 1 | 1 | - | - | - | - | 1 | 1 | - | - | 1 | - | - | 1 | - |
| | 1.4% | 4.5% | - | - | - | - | 5.9% | 4.4% | - | - | 3.7% | - | - | 1.5% | - |
| Don't know | 4 | 2 | 1 | 1 | 1 | 1 | 1 | 2 | 1 | - | 1 | 1 | 2 | 4 | - |
| | 5.0% | 8.5% | 5.3% | 2.7% | 4.7% | 5.6% | 5.1% | 7.9% | 16.2% | - | 3.2% | 5.0% | 6.9% | 5.5% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 18 | 6 | 4 | 9 | 4 | 2 | 6 | 7 | 1 | 6 | 2 | 8 | 8 | 18 | - |
| | 25.3% | 26.7% | 23.7% | 25.1% | 19.4% | 11.4% | 35.0% | 30.4% | 16.7% | 42.1% | 7.3% | 41.9% | 31.2% | 27.8% | - |
| Net: Decrease | 3 | 1 | - | 2 | - | 1 | 1 | 2 | 1 | - | 1 | 1 | 1 | 3 | - |
| | 4.2% | 4.5% | - | 6.1% | - | 6.7% | 5.9% | 8.5% | 16.3% | - | 3.7% | 5.9% | 3.6% | 4.7% | - |
| Net: Increase + Stay the same | 66 | 19 | 15 | 31 | 18 | 15 | 15 | 19 | 4 | 14 | 25 | 18 | 23 | 59 | 7 |
| | 90.7% | 87.0% | 94.7% | 91.3% | 95.3% | 87.7% | 89.0% | 83.6% | 67.5% | 100.0% | 93.1% | 89.1% | 89.5% | 89.8% | 100.0% |
| Mean score | 3.2 | 3.2 | 3.3 | 3.3 | 3.2 | 3.1 | 3.4 | 3.3 | 3.0 | 3.5 | 3.0 | 3.4 | 3.4 | 3.3 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_8. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Hospitality

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|-------------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 77 | 25 | 26 | 26 | 19 | 10 | 21 | 32 | 11 | 16 | 26 | 24 | 27 | 64 | 13 |
| Weighted Total | 83 | 25 | 31 | 26 | 19 | 14 | 20 | 33 | 13 | 17 | 31 | 25 | 27 | 67 | 16 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 4 5.4% | 2 7.6% | 3 8.1% | - | 1 4.8% | 3 17.7% | 1 5.0% | 1 3.1% | - | - | 3 8.2% | 1 3.7% | 1 3.7% | 2 2.9% | 3 15.7% |
| Increase slightly (4) | 11 13.8% | 3 11.3% | 5 15.2% | 4 14.4% | 4 21.1% | - | 3 13.2% | 3 8.1% | - | 5 28.1% | 4 14.1% | 3 10.6% | 4 16.2% | 10 15.6% | 1 6.2% |
| Stay same (3) | 59 71.9% | 18 70.3% | 20 64.4% | 22 82.0% | 12 64.5% | 12 82.3% | 14 68.1% | 23 71.6% | 10 77.1% | 12 71.9% | 19 62.5% | 21 85.7% | 19 69.8% | 49 73.1% | 11 66.9% |
| Decrease slightly (2) | 1 1.1% | 1 3.5% | - | - | - | - | 1 4.4% | 1 2.7% | - | - | 1 2.9% | - | - | - | 1 5.4% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 7 8.0% | 2 7.4% | 4 12.2% | 1 3.5% | 2 9.6% | - | 2 9.3% | 5 14.6% | 3 22.9% | - | 4 12.3% | - | 3 10.3% | 6 8.5% | 1 5.8% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 16 19.1% | 5 18.8% | 7 23.3% | 4 14.4% | 5 25.9% | 3 17.7% | 4 18.3% | 4 11.1% | - | 5 28.1% | 7 22.3% | 4 14.3% | 5 19.9% | 12 18.5% | 4 21.8% |
| Net: Decrease | 1 1.1% | 1 3.5% | - | - | - | - | 1 4.4% | 1 2.7% | - | - | 1 2.9% | - | - | - | 1 5.4% |
| Net: Increase + Stay the same | 75 91.0% | 23 89.2% | 27 87.8% | 26 96.5% | 17 90.4% | 14 100.0% | 17 86.3% | 27 82.7% | 10 77.1% | 17 100.0% | 26 84.8% | 25 100.0% | 24 89.7% | 61 91.5% | 14 88.8% |
| Mean score | 3.3 | 3.2 | 3.4 | 3.1 | 3.3 | 3.4 | 3.2 | 3.1 | 3.0 | 3.3 | 3.3 | 3.2 | 3.3 | 3.2 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_9. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Industrial

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|------------|------------|-------------|-------------|-------------|-------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 87 | 34 | 36 | 17 | 23 | 20 | 31 | 36 | 5 | 8 | 37 | 27 | 23 | 73 | 14 |
| Weighted Total | 75 | 35 | 24 | 16 | 19 | 20 | 23 | 28 | 5 | 8 | 32 | 22 | 20 | 63 | 11 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 6 8.0% | 3 9.1% | - | 3 17.8% | 1 4.7% | 1 5.8% | 2 8.6% | 2 7.1% | - | 2 25.5% | 1 2.8% | 3 13.8% | 2 9.9% | 4 6.5% | 2 16.4% |
| Increase slightly (4) | 13 17.1% | 7 19.2% | 4 17.3% | 2 12.3% | 3 18.1% | 6 28.1% | 3 11.9% | 3 9.8% | - | 1 12.6% | 6 18.3% | 3 13.5% | 4 19.3% | 11 18.1% | 1 11.5% |
| Stay same (3) | 50 67.6% | 23 65.7% | 18 76.4% | 9 58.4% | 14 73.9% | 12 60.7% | 16 71.7% | 20 73.4% | 4 81.5% | 4 49.0% | 25 76.3% | 15 67.8% | 11 53.4% | 43 68.3% | 7 63.8% |
| Decrease slightly (2) | 2 2.1% | - | 1 2.7% | 1 5.8% | 1 3.4% | - | 1 4.0% | 1 3.3% | - | - | - | - | 2 7.8% | 1 1.0% | 1 8.2% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 4 5.2% | 2 6.0% | 1 3.6% | 1 5.7% | - | 1 5.4% | 1 3.8% | 2 6.4% | 1 18.5% | 1 13.0% | 1 2.7% | 1 4.9% | 2 9.6% | 4 6.1% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 19 25.1% | 10 28.2% | 4 17.3% | 5 30.1% | 4 22.8% | 7 33.9% | 5 20.5% | 5 16.9% | - | 3 38.1% | 7 21.0% | 6 27.3% | 6 29.2% | 16 24.6% | 3 27.9% |
| Net: Decrease | 2 2.1% | - | 1 2.7% | 1 5.8% | 1 3.4% | - | 1 4.0% | 1 3.3% | - | - | - | - | 2 7.8% | 1 1.0% | 1 8.2% |
| Net: Increase + Stay the same | 69 92.7% | 33 94.0% | 23 93.8% | 14 88.5% | 18 96.6% | 19 94.6% | 21 92.2% | 25 90.3% | 4 81.5% | 7 87.0% | 31 97.3% | 21 95.1% | 17 82.6% | 59 92.9% | 10 91.8% |
| Mean score | 3.3 | 3.4 | 3.2 | 3.4 | 3.2 | 3.4 | 3.3 | 3.2 | 3.0 | 3.7 | 3.2 | 3.4 | 3.3 | 3.3 | 3.4 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_10. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Legal & HR

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------|-------------|----------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 208 | 78 | 57 | 73 | 41 | 44 | 58 | 92 | 34 | 31 | 46 | 66 | 96 | 179 | 29 |
| Weighted Total | 207 | 78 | 57 | 72 | 37 | 47 | 49 | 92 | 43 | 31 | 50 | 64 | 93 | 180 | 27 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 1 .3% | - | 1 1.1% | - | 1 1.7% | - | - | - | - | - | 1 1.3% | - | - | - | 1 2.3% |
| Increase slightly (4) | 30 14.4% | 13 16.5% | 10 17.6% | 7 9.7% | 3 8.8% | 8 17.8% | 7 14.1% | 16 17.5% | 9 21.3% | 2 6.7% | 11 21.5% | 8 13.2% | 11 11.5% | 29 15.9% | 1 4.9% |
| Stay same (3) | 157 75.6% | 56 71.1% | 43 75.4% | 58 80.7% | 29 79.8% | 35 73.3% | 36 73.1% | 66 71.5% | 30 69.6% | 27 86.9% | 36 71.7% | 51 80.4% | 70 74.5% | 133 73.8% | 24 87.5% |
| Decrease slightly (2) | 4 2.2% | - | 1 .9% | 4 5.5% a | - | 1 2.4% | 1 2.9% | 2 2.6% | 1 2.1% | 1 3.1% | - | 2 3.3% | 2 2.5% | 3 1.7% | 1 5.3% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 15 7.5% | 10 12.4% | 3 5.0% | 3 4.1% | 4 9.7% | 3 6.4% | 5 9.9% | 8 8.5% | 3 6.9% | 1 3.3% | 3 5.5% | 2 3.1% | 11 11.5% | 15 8.6% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 31 14.7% | 13 16.5% | 11 18.7% | 7 9.7% | 4 10.5% | 8 17.8% | 7 14.1% | 16 17.5% | 9 21.3% | 2 6.7% | 11 22.7% | 8 13.2% | 11 11.5% | 29 15.9% | 2 7.2% |
| Net: Decrease | 4 2.2% | - | 1 .9% | 4 5.5% a | - | 1 2.4% | 1 2.9% | 2 2.6% | 1 2.1% | 1 3.1% | - | 2 3.3% | 2 2.5% | 3 1.7% | 1 5.3% |
| Net: Increase + Stay the same | 187 90.4% | 69 87.6% | 53 94.1% | 65 90.5% | 33 90.3% | 43 91.1% | 43 87.2% | 82 88.9% | 39 90.9% | 29 93.7% | 47 94.5% | 59 93.6% | 80 86.0% | 161 89.7% | 26 94.7% |
| Mean score | 3.1 | 3.2 c | 3.2 c | 3.0 | 3.1 | 3.2 | 3.1 | 3.2 | 3.2 | 3.0 | 3.3 | 3.1 | 3.1 | 3.2 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_11. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Life sciences

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | *a | *b | *c | *d | *e | *f | *g | *h | *i | *j | *k | *l | *m | *n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 21 | 5 | 5 | 11 | 4 | 4 | 6 | 10 | 4 | 3 | 6 | 5 | 10 | 19 | 2 |
| Weighted Total | 21 | 5 | 5 | 11 | 3 | 5 | 6 | 9 | 4 | 3 | 6 | 6 | 9 | 19 | 2 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly | (5) | 1 | - | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | 4.7% | - | - | 9.1% | - | - | - | - | - | 32.4% | - | - | 10.5% | 5.2% | - |
| Increase slightly | (4) | 4 | 1 | 2 | 1 | - | 1 | 2 | 1 | 1 | 2 | 1 | 1 | 3 | 1 |
| | 19.2% | 22.2% | 18.1% | 18.3% | 26.8% | - | 17.5% | 20.8% | 25.8% | 36.6% | 33.8% | 20.0% | 9.6% | 16.0% | 49.1% |
| Stay same | (3) | 14 | 3 | 7 | 2 | 5 | 5 | 7 | 2 | 1 | 3 | 4 | 7 | 13 | 1 |
| | 67.4% | 60.2% | 81.9% | 64.0% | 47.0% | 100.0% | 82.5% | 69.5% | 49.8% | 31.0% | 51.2% | 80.0% | 70.0% | 69.1% | 50.9% |
| Decrease slightly | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Decrease greatly | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 2 | 1 | - | 1 | 1 | - | - | 1 | 1 | - | 1 | - | 1 | 2 | - |
| | 8.7% | 17.6% | - | 8.6% | 26.2% | - | - | 9.7% | 24.5% | - | 15.0% | - | 9.9% | 9.6% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 5 | 1 | 1 | 3 | 1 | - | 1 | 2 | 1 | 2 | 2 | 1 | 2 | 4 | 1 |
| | 23.9% | 22.2% | 18.1% | 27.4% | 26.8% | - | 17.5% | 20.8% | 25.8% | 69.0% | 33.8% | 20.0% | 20.1% | 21.3% | 49.1% |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 19 | 4 | 5 | 10 | 2 | 5 | 6 | 9 | 3 | 3 | 5 | 6 | 8 | 17 | 2 |
| | 91.3% | 82.4% | 100.0% | 91.4% | 73.8% | 100.0% | 100.0% | 90.3% | 75.5% | 100.0% | 85.0% | 100.0% | 90.1% | 90.4% | 100.0% |
| Mean score | 3.3 | 3.3 | 3.2 | 3.4 | 3.4 | 3.0 | 3.2 | 3.2 | 3.3 | 4.0 | 3.4 | 3.2 | 3.3 | 3.3 | 3.5 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_12. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Marketing, media & creative

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|---------------------|------------------|------------------|-------------|-------------|-----------------|------------------------|------------------------|-------------|-------------|------------------|------------------|-----------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 193 | 75 | 71 | 47 | 36 | 38 | 61 | 95 | 34 | 24 | 70 | 59 | 64 | 163 | 30 |
| Weighted Total | 195 | 77 | 72 | 46 | 33 | 42 | 50 | 94 | 44 | 26 | 73 | 58 | 64 | 165 | 30 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly | (5) 2 1.1% | 1 1.5% | - - | 1 2.2% | 1 3.1% | 1 2.8% | - - | - - | - - | - - | 2 3.0% | - - | - - | 2 1.3% | - - |
| Increase slightly | (4) 33 16.7% | 11 14.6% | 14 20.2% | 7 15.1% | 4 12.2% | 7 16.3% | 7 14.3% | 19 20.1% | 12 26.7% | 3 11.2% | 18 24.8% | 11 19.8% | 3 4.7% | 27 16.5% | 6 18.4% |
| Stay same | (3) 143 73.0% | 54 69.5% | 54 76.0% | 34 74.2% | 26 79.2% | 27 63.8% | 40 80.1% | 67 71.7% | 27 62.2% | 22 84.6% | 49 66.9% | 43 74.8% | 50 78.4% | 119 72.0% | 24 78.5% |
| Decrease slightly | (2) 4 2.1% | 1 1.2% | 1 1.4% | 2 4.5% | - - | 3 7.4% fg | - - | 1 1.0% | 1 2.1% | - - | - - | 2 3.7% | 2 2.9% | 4 2.4% | - - |
| Decrease greatly | (1) - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - | - - |
| Don't know | 14 7.1% | 10 13.1% b | 2 2.5% | 2 4.0% | 2 5.5% | 4 9.7% | 3 5.6% | 7 7.2% | 4 9.1% | 1 4.3% | 4 5.3% | 1 1.7% | 9 13.9% k | 13 7.8% | 1 3.1% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 35 17.9% | 12 16.1% | 14 20.2% | 8 17.3% | 5 15.3% | 8 19.1% | 7 14.3% | 19 20.1% | 12 26.7% | 3 11.2% | 20 27.8% l | 11 19.8% l | 3 4.7% | 29 17.8% | 6 18.4% |
| Net: Decrease | 4 2.1% | 1 1.2% | 1 1.4% | 2 4.5% | - - | 3 7.4% fg | - - | 1 1.0% | 1 2.1% | - - | - - | 2 3.7% | 2 2.9% | 4 2.4% | - - |
| Net: Increase + Stay the same | 177 90.9% | 66 85.6% | 69 96.2% a | 42 91.5% | 31 94.5% | 35 82.9% | 47 94.4% | 86 91.8% | 39 88.8% | 25 95.7% | 70 94.7% l | 55 94.6% l | 53 83.1% | 148 89.8% | 29 96.9% |
| Mean score | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.2 | 3.3 | 3.1 | 3.3 l | 3.2 | 3.0 | 3.2 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_13. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Office professionals

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|--------------|--------------|--------------|-------------|-------------|------------------------|------------------------|-------------|-------------|--------------|--------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 373 | 126 | 133 | 114 | 88 | 80 | 102 | 150 | 48 | 55 | 155 | 117 | 101 | 308 | 65 |
| Weighted Total | 367 | 127 | 127 | 113 | 77 | 87 | 84 | 144 | 60 | 59 | 156 | 114 | 97 | 306 | 61 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 3 .8% | - | - | 3 2.6% | 2 2.5% | 1 1.2% | - | - | - | - | - | 3 2.6% | - | 1 .3% | 2 3.1% |
| Increase slightly (4) | 62 16.9% | 23 18.3% | 19 15.3% | 19 17.2% | 14 18.1% | 19 21.9% | 14 17.1% | 24 16.7% | 10 16.3% | 5 8.3% | 27 17.4% | 21 18.3% | 14 14.5% | 54 17.6% | 8 13.6% |
| Stay same (3) | 274 74.7% | 89 70.5% | 104 81.7% | 81 71.5% | 56 73.2% | 60 68.4% | 63 75.0% | 110 75.9% | 46 77.2% | 49 82.8% | 123 78.9% | 82 71.9% | 69 71.0% | 227 74.2% | 47 77.0% |
| Decrease slightly (2) | 8 2.2% | 2 1.6% | 2 1.6% | 4 3.5% | 1 1.3% | 2 2.4% | 2 2.1% | 3 1.9% | 1 1.5% | 2 3.5% | 1 .6% | 4 3.6% | 3 3.1% | 7 2.3% | 1 1.4% |
| Decrease greatly (1) | 2 .6% | 1 .8% | - | 1 .9% | 1 1.3% | - | 1 1.2% | 1 .7% | - | - | 1 .6% | 1 .9% | - | 1 .3% | 1 1.7% |
| Don't know | 18 4.9% | 11 8.9% | 2 1.5% | 5 4.3% | 3 3.6% | 5 6.0% | 4 4.6% | 7 4.8% | 3 5.0% | 3 5.4% | 4 2.5% | 3 2.7% | 11 11.4% | 16 5.3% | 2 3.2% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 65 17.7% | 23 18.3% | 19 15.3% | 22 19.8% | 16 20.6% | 20 23.1% | 14 17.1% | 24 16.7% | 10 16.3% | 5 8.3% | 27 17.4% | 24 20.9% | 14 14.5% | 55 17.9% | 10 16.7% |
| Net: Decrease | 10 2.7% | 3 2.3% | 2 1.6% | 5 4.4% | 2 2.6% | 2 2.4% | 3 3.3% | 4 2.6% | 1 1.5% | 2 3.5% | 2 1.2% | 5 4.5% | 3 3.1% | 8 2.6% | 2 3.1% |
| Net: Increase + Stay the same | 339 92.4% | 113 88.8% | 124 96.9% | 103 91.3% | 72 93.7% | 80 91.5% | 78 92.0% | 134 92.6% | 56 93.5% | 53 91.1% | 150 96.3% | 106 92.8% | 83 85.6% | 282 92.1% | 58 93.7% |
| Mean score | 3.2 | 3.2 | 3.1 | 3.2 | 3.2 | 3.2 | 3.1 | 3.1 | 3.2 | 3.1 | 3.2 | 3.2 | 3.1 | 3.2 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_14. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Sales & retail

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------|-------------|-------------|-------------|--------------|------------------------|------------------------|-------------|-------------|-------------|-------------|-------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 210 | 75 | 81 | 54 | 37 | 43 | 63 | 92 | 29 | 38 | 93 | 65 | 52 | 170 | 40 |
| Weighted Total | 215 | 76 | 86 | 53 | 34 | 48 | 52 | 93 | 41 | 40 | 99 | 62 | 54 | 176 | 40 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 6 2.6% | 3 3.9% | 2 1.9% | 1 1.9% | 1 2.9% | 1 2.1% | 2 3.1% | 3 2.8% | 1 2.5% | 1 2.5% | 2 1.7% | 2 3.2% | 2 3.7% | 6 3.2% | - |
| Increase slightly (4) | 59 27.4% | 21 27.3% | 21 24.1% | 17 32.9% | 9 25.9% | 16 32.9% | 13 25.8% | 29 31.0% | 15 37.6% | 5 13.6% | 32 32.7% | 21 33.5% | 6 10.7% | 48 27.5% | 11 27.0% |
| Stay same (3) | 140 64.8% | 47 62.0% | 62 71.7% | 31 57.7% | 22 65.4% | 31 65.1% | 33 63.6% | 56 60.8% | 24 57.3% | 29 73.3% | 62 62.7% | 37 60.0% | 40 74.2% | 114 64.7% | 26 65.5% |
| Decrease slightly (2) | 2 1.0% | 1 1.4% | - | 1 2.0% | 1 3.0% | - | - | - | - | 1 2.7% | - | 1 1.7% | 1 2.0% | 1 .6% | 1 2.6% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 9 4.2% | 4 5.4% | 2 2.3% | 3 5.6% | 1 2.7% | - | 4 7.6% | 5 5.3% | 1 2.5% | 3 7.9% | 3 3.0% | 1 1.7% | 5 9.4% | 7 4.0% | 2 4.9% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 65 30.0% | 24 31.2% | 22 26.0% | 18 34.7% | 10 28.8% | 17 34.9% | 15 28.9% | 31 33.9% | 16 40.1% | 6 16.1% | 34 34.3% | 23 36.6% | 8 14.4% | 54 30.7% | 11 27.0% |
| Net: Decrease | 2 1.0% | 1 1.4% | - | 1 2.0% | 1 3.0% | - | - | - | - | 1 2.7% | - | 1 1.7% | 1 2.0% | 1 .6% | 1 2.6% |
| Net: Increase + Stay the same | 204 94.8% | 71 93.2% | 84 97.7% | 49 92.4% | 32 94.2% | 48 100.0% | 48 92.4% | 88 94.7% | 40 97.5% | 36 89.4% | 96 97.0% | 60 96.7% | 48 88.6% | 167 95.3% | 37 92.5% |
| Mean score | 3.3 | 3.4 | 3.3 | 3.4 | 3.3 | 3.4 | 3.3 | 3.4 | 3.4 | 3.2 | 3.4 | 3.4 | 3.2 | 3.3 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q11_15. Which job functions in your organisation, if any, do you think will see an increase or decrease of permanent members of staff in the next four to twelve months?

Technology

Base: All who recruit permanent members of staff in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 163 | 55 | 63 | 45 | 33 | 34 | 50 | 73 | 23 | 23 | 67 | 47 | 49 | 135 | 28 |
| Weighted Total | 159 | 56 | 57 | 46 | 28 | 36 | 40 | 70 | 30 | 24 | 62 | 49 | 47 | 135 | 24 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Increase greatly (5) | 4 | 1 | 3 | - | - | 1 | - | 3 | 3 | - | - | 3 | 1 | 4 | - |
| | 2.3% | 1.7% | 4.8% | - | - | 2.6% | - | 3.9% | 9.1% | - | - | 5.6% | 2.0% | 2.7% | - |
| Increase slightly (4) | 25 | 13 | 7 | 5 | 6 | 6 | 5 | 11 | 7 | 2 | 11 | 9 | 5 | 23 | 2 |
| | 15.9% | 23.2% | 12.9% | 10.8% | 19.4% | 17.2% | 12.1% | 16.4% | 22.1% | 8.4% | 18.2% | 18.1% | 10.6% | 17.3% | 7.9% |
| Stay same (3) | 116 | 36 | 44 | 36 | 22 | 26 | 31 | 49 | 18 | 19 | 49 | 35 | 32 | 94 | 21 |
| | 72.8% | 63.8% | 77.2% | 78.4% | 77.6% | 71.0% | 78.1% | 69.9% | 59.4% | 78.3% | 78.7% | 69.9% | 68.2% | 70.1% | 88.2% |
| Decrease slightly (2) | 5 | 1 | 1 | 3 | - | 2 | 1 | 2 | 1 | 1 | - | 2 | 3 | 4 | 1 |
| | 3.2% | 2.0% | 1.7% | 6.6% | - | 5.9% | 2.3% | 2.6% | 3.0% | 4.5% | - | 4.3% | 6.2% | 3.1% | 3.9% |
| Decrease greatly (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 9 | 5 | 2 | 2 | 1 | 1 | 3 | 5 | 2 | 2 | 2 | 1 | 6 | 9 | - |
| | 5.7% | 9.3% | 3.4% | 4.2% | 3.0% | 3.3% | 7.5% | 7.1% | 6.5% | 8.7% | 3.1% | 2.1% | 13.0% | 6.7% | - |
| | | | | | | | | | | | | | jk | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 29 | 14 | 10 | 5 | 6 | 7 | 5 | 14 | 9 | 2 | 11 | 12 | 6 | 27 | 2 |
| | 18.2% | 24.9% | 17.7% | 10.8% | 19.4% | 19.8% | 12.1% | 20.4% | 31.1% | 8.4% | 18.2% | 23.7% | 12.6% | 20.1% | 7.9% |
| Net: Decrease | 5 | 1 | 1 | 3 | - | 2 | 1 | 2 | 1 | 1 | - | 2 | 3 | 4 | 1 |
| | 3.2% | 2.0% | 1.7% | 6.6% | - | 5.9% | 2.3% | 2.6% | 3.0% | 4.5% | - | 4.3% | 6.2% | 3.1% | 3.9% |
| | | | | | | | | | | | | | j | | |
| Net: Increase + Stay the same | 144 | 50 | 54 | 41 | 28 | 33 | 36 | 63 | 27 | 21 | 60 | 46 | 38 | 122 | 23 |
| | 91.1% | 88.7% | 94.9% | 89.2% | 97.0% | 90.8% | 90.1% | 90.3% | 90.5% | 86.7% | 96.9% | 93.6% | 80.8% | 90.2% | 96.1% |
| | | | | | | | | | | | l | | | | |
| Mean score | 3.2 | 3.3 | 3.2 | 3.0 | 3.2 | 3.2 | 3.1 | 3.2 | 3.4 | 3.0 | 3.2 | 3.3 | 3.1 | 3.2 | 3.0 |
| | | c | | | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles?

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|--|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 538 | 175 | 184 | 179 | 130 | 114 | 146 | 215 | 69 | 79 | 252 | 155 | 131 | 446 | 92 |
| Weighted Total | 539 | 176 | 187 | 177 | 115 | 128 | 122 | 211 | 88 | 85 | 259 | 151 | 129 | 449 | 90 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Accounting and financial services | 19 | 6 | 6 | 7 | 3 | 6 | 7 | 8 | 1 | 3 | 7 | 6 | 6 | 18 | 1 |
| | 6.5% | 5.9% | 5.7% | 8.1% | 4.4% | 8.1% | 9.9% | 6.4% | 1.7% | 7.1% | 6.1% | 6.7% | 6.8% | 7.4% | 2.1% |
| Construction | 26 | 9 | 7 | 10 | 6 | 9 | 8 | 8 | - | 3 | 16 | 5 | 6 | 25 | 1 |
| | 35.6% | 42.0% | 26.0% | 41.7% | 38.0% | 44.1% | 40.9% | 30.5% | - | 28.6% | 39.5% | 26.4% | 36.3% | 37.1% | 17.6% |
| Drivers | 25 | 7 | 12 | 7 | 4 | 3 | 5 | 10 | 5 | 7 | 13 | 8 | 5 | 20 | 6 |
| | 21.0% | 17.8% | 22.7% | 22.1% | 15.9% | 12.7% | 20.2% | 27.6% | 41.2% | 25.1% | 27.4% | 19.6% | 13.7% | 18.5% | 39.4% |
| Education | 21 | 8 | 3 | 11 | 4 | 3 | 11 | 14 | 3 | 1 | 8 | 7 | 6 | 19 | 2 |
| | 32.9% | 27.6% | 26.5% | 41.8% | 25.4% | 22.9% | 58.0% | 52.0% | 37.6% | 8.7% | 37.0% | 44.5% | 22.9% | 35.1% | 19.9% |
| Engineering & technical | 56 | 22 | 21 | 13 | 10 | 16 | 20 | 23 | 3 | 8 | 17 | 15 | 24 | 50 | 6 |
| | 33.4% | 37.4% | 36.2% | 25.2% | 26.9% | 31.7% | 49.3% | 43.0% | 23.0% | 26.5% | 25.2% | 28.5% | 50.6% | 34.2% | 27.7% |
| | | | | | | | d | | | | | | jk | | |
| Executive recruitment / interim management | 18 | 8 | 4 | 6 | 3 | 2 | 6 | 9 | 3 | 3 | 9 | 4 | 5 | 16 | 2 |
| | 11.2% | 13.2% | 7.4% | 13.6% | 10.0% | 6.0% | 17.3% | 13.6% | 9.2% | 12.8% | 15.6% | 8.3% | 9.4% | 11.0% | 13.9% |
| Health & social care | 24 | 6 | 6 | 12 | 4 | 4 | 7 | 9 | 2 | 7 | 6 | 10 | 8 | 24 | 1 |
| | 33.4% | 26.7% | 39.7% | 34.6% | 19.8% | 25.7% | 41.8% | 39.6% | 33.0% | 51.1% | 21.3% | 53.2% | 30.8% | 35.9% | 7.9% |
| Hospitality | 22 | 7 | 12 | 4 | 4 | 4 | 8 | 9 | 1 | 5 | 8 | 8 | 7 | 16 | 6 |
| | 27.1% | 27.3% | 38.0% | 14.3% | 23.0% | 30.0% | 39.6% | 27.3% | 8.1% | 29.0% | 24.8% | 32.7% | 24.7% | 24.6% | 37.8% |
| Industrial | 16 | 7 | 4 | 5 | 3 | 5 | 5 | 7 | 2 | 1 | 6 | 5 | 5 | 14 | 2 |
| | 21.1% | 19.8% | 16.8% | 30.2% | 14.4% | 22.5% | 23.6% | 26.9% | 41.8% | 12.6% | 19.3% | 20.6% | 24.3% | 22.0% | 15.7% |
| Legal & HR | 14 | 6 | 3 | 5 | 1 | 3 | 8 | 9 | 1 | 1 | 4 | 4 | 6 | 13 | 1 |
| | 6.6% | 7.0% | 6.0% | 6.7% | 2.4% | 6.9% | 15.7% | 9.4% | 2.2% | 3.1% | 7.5% | 6.0% | 6.6% | 7.1% | 3.8% |
| | | | | | | | dh | | | | | | | | |
| Life sciences | 4 | 1 | 2 | 1 | 2 | 2 | 1 | 1 | - | - | 2 | 2 | 1 | 4 | - |
| | 20.9% | 17.6% | 49.7% | 9.3% | 53.0% | 32.1% | 17.5% | 10.6% | - | - | 32.2% | 28.3% | 9.6% | 23.2% | - |
| Marketing, media & creative | 23 | 11 | 6 | 7 | 6 | 6 | 5 | 8 | 3 | 3 | 11 | 5 | 6 | 18 | 5 |
| | 11.9% | 13.8% | 7.8% | 14.9% | 18.3% | 15.4% | 10.1% | 8.4% | 6.4% | 10.6% | 15.6% | 9.3% | 9.9% | 10.9% | 17.1% |
| Office professionals | 28 | 5 | 11 | 12 | 7 | 7 | 6 | 10 | 4 | 4 | 13 | 9 | 5 | 20 | 8 |
| | 7.5% | 3.7% | 8.3% | 11.0% | 8.8% | 8.2% | 6.8% | 7.0% | 7.2% | 6.3% | 8.4% | 8.1% | 5.5% | 6.5% | 12.6% |
| | | | | a | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q12. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for permanent roles?

Base: All who recruit permanent members of staff in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 538 | 175 | 184 | 179 | 130 | 114 | 146 | 215 | 69 | 79 | 252 | 155 | 131 | 446 | 92 |
| Weighted Total | 539 | 176 | 187 | 177 | 115 | 128 | 122 | 211 | 88 | 85 | 259 | 151 | 129 | 449 | 90 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Sales & retail | 41 | 13 | 18 | 10 | 7 | 10 | 10 | 18 | 8 | 7 | 16 | 17 | 8 | 30 | 11 |
| | 19.2% | 17.7% | 21.1% | 18.4% | 20.4% | 20.0% | 19.7% | 19.5% | 19.3% | 16.6% | 16.4% | 27.6% | 14.7% | 17.3% | 27.6% |
| Technology | 38 | 14 | 15 | 9 | 6 | 13 | 8 | 17 | 8 | 2 | 10 | 12 | 16 | 33 | 4 |
| | 23.7% | 25.0% | 25.8% | 19.5% | 22.6% | 34.9% | 20.9% | 24.0% | 27.9% | 7.6% | 15.8% | 24.8% | 32.9% | 24.8% | 17.5% |
| | | | | | | | | | | | | | j | | |
| None | 312 | 103 | 110 | 100 | 69 | 68 | 62 | 121 | 58 | 54 | 170 | 72 | 70 | 257 | 55 |
| | 57.9% | 58.4% | 59.0% | 56.4% | 60.0% | 53.3% | 51.2% | 57.4% | 66.1% | 63.3% | 65.7% | 47.7% | 54.3% | 57.3% | 61.1% |
| | | | | | | | | | f | | kl | | | | |
| Net: Any | 227 | 73 | 77 | 77 | 46 | 60 | 60 | 90 | 30 | 31 | 89 | 79 | 59 | 192 | 35 |
| | 42.1% | 41.6% | 41.0% | 43.6% | 40.0% | 46.7% | 48.8% | 42.6% | 33.9% | 36.7% | 34.3% | 52.3% | 45.7% | 42.7% | 38.9% |
| | | | | | | | h | | | | | j | j | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

| | Total | Greatly increase | Slightly increase | Stay the same | Slightly decrease | Greatly decrease | Don't know | Net: Increase | Net: Decrease | Net: Increase + Stay the same | Mean |
|--|---------------|------------------|-------------------|---------------|-------------------|------------------|------------|---------------|---------------|-------------------------------|------|
| Accounting and financial services | 39 100.0% | - - | 8 20.2% | 27 67.6% | 2 5.0% | - - | 3 7.2% | 8 20.2% | 2 5.0% | 35 87.8% | 3.2 |
| Construction | 16 100.0% | 1 6.2% | 4 22.7% | 9 55.5% | 1 5.9% | - - | 2 9.6% | 5 28.9% | 1 5.9% | 13 84.4% | 3.3 |
| Drivers | 19 100.0% | - - | 6 29.5% | 13 66.2% | - - | - - | 1 4.3% | 6 29.5% | - - | 19 95.7% | 3.3 |
| Education | 11 100.0% | - - | 1 8.9% | 6 55.7% | 3 26.9% | 1 8.6% | - - | 1 8.9% | 4 35.4% | 7 64.6% | 2.6 |
| Engineering & technical | 24 100.0% | 2 8.2% | 4 15.2% | 15 61.0% | 2 7.7% | - - | 2 7.9% | 6 23.4% | 2 7.7% | 20 84.4% | 3.3 |
| Executive recruitment / interim management | 14 100.0% | - - | 1 6.0% | 12 87.1% | 1 6.9% | - - | - - | 1 6.0% | 1 6.9% | 13 93.1% | 3.0 |
| Health & social care | 10 100.0% | - - | 2 22.1% | 5 51.3% | 3 26.6% | - - | - - | 2 22.1% | 3 26.6% | 7 73.4% | 3.0 |
| Hospitality | 14 100.0% | - - | 1 7.0% | 7 50.4% | 4 28.5% | 1 6.9% | 1 7.3% | 1 7.0% | 5 35.4% | 8 57.4% | 2.6 |
| Industrial | 27 100.0% | 4 14.7% | 1 2.6% | 20 74.6% | - - | 1 3.1% | 1 5.0% | 5 17.3% | 1 3.1% | 24 91.9% | 3.3 |
| Legal & HR | 29 100.0% | - - | - - | 25 88.3% | 2 6.9% | - - | 4 8.8% | - - | 2 6.9% | 25 88.3% | 2.9 |
| Life sciences | 4 100.0% | - - | - - | 3 76.3% | 1 23.7% | - - | - - | - - | 1 23.7% | 3 76.3% | 2.8 |
| Marketing, media & creative | 23 100.0% | - - | 1 4.1% | 19 83.0% | 2 8.6% | - - | 1 4.3% | 1 4.1% | 2 8.6% | 20 87.2% | 3.0 |
| Office professionals | 56 100.0% | - - | 4 8.0% | 46 83.0% | 4 6.5% | 1 1.7% | * .8% | 4 8.0% | 5 8.2% | 51 91.0% | 3.0 |
| Sales & retail | 23 100.0% | - - | 2 8.6% | 21 91.4% | - - | - - | - - | 2 8.6% | - - | 23 100.0% | 3.1 |
| Technology | 17 100.0% | 1 5.5% | 1 3.5% | 14 79.5% | 2 11.5% | - - | - - | 2 9.0% | 2 11.5% | 15 88.5% | 3.0 |
| Average (response based including bases) | 326 100.0% | 8 2.4% | 35 10.6% | 242 74.2% | 26 7.9% | 4 1.1% | 12 3.7% | 42 13.0% | 29 9.0% | 284 87.2% | 3.1 |

Jobs Outlook - Combined

Q14_SUM. Average across all sectors

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|--------------|-------------|--------------|-------------|-------------|------------------------|------------------------|-------------|-------------|-------------|--------------|--------------|--------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 338 | 142 | 64 | 132 | 66 | 91 | 101 | 152 | 51 | 29 | 78 | 123 | 137 | 289 | 49 |
| Weighted Total | 326 | 144 | 53 | 129 | 62 | 97 | 87 | 136 | 49 | 31 | 80 | 110 | 136 | 284 | 42 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase (5) | 8 2.4% | 5 3.4% | - | 3 2.3% | 1 1.4% | 3 3.1% | 2 2.2% | 4 2.9% | 2 4.0% | - | 3 3.6% | 1 .9% | 4 2.9% | 6 2.1% | 2 4.4% |
| Slightly increase (4) | 35 10.6% | 15 10.5% | 10 18.1% | 10 7.6% | 8 13.5% | 13 13.5% | 9 10.7% | 13 9.7% | 4 7.9% | - | 12 15.0% | 12 10.9% | 11 7.8% | 28 9.9% | 6 15.4% |
| Stay the same (3) | 242 74.2% | 111 77.4% | 33 63.0% | 97 75.3% | 52 83.9% | 70 72.9% | 57 65.4% | 94 69.0% | 37 75.4% | 25 82.0% | 60 74.9% | 92 84.0% | 90 66.0% | 209 73.6% | 33 78.8% |
| Slightly decrease (2) | 26 7.9% | 9 6.2% | 2 4.6% | 14 11.1% | 1 1.2% | 1 1.1% | 15 17.3% | 21 15.6% | 6 12.7% | 3 8.5% | 1 1.0% | 2 1.7% | 23 16.9% | 26 9.1% | - |
| Greatly decrease (1) | 4 1.1% | 1 .6% | - | 3 2.2% | - | 3 2.8% | - | - | - | 1 3.1% | - | 3 2.5% | 1 .7% | 4 1.3% | - |
| Don't know | 12 3.7% | 3 1.9% | 7 14.3% | 2 1.5% | - | 6 6.6% | 4 4.4% | 4 2.8% | - | 2 6.5% | 4 5.5% | - | 8 5.7% | 12 4.1% | 1 1.5% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 42 13.0% | 20 13.9% | 10 18.1% | 13 9.9% | 9 14.9% | 16 16.6% | 11 12.9% | 17 12.5% | 6 11.9% | - | 15 18.6% | 13 11.8% | 15 10.7% | 34 12.0% | 8 19.7% |
| Net: Decrease | 29 9.0% | 10 6.8% | 2 4.6% | 17 13.3% | 1 1.2% | 4 3.9% | 15 17.3% | 21 15.6% | 6 12.7% | 4 11.5% | 1 1.0% | 5 4.2% | 24 17.6% | 29 10.3% | - |
| Net: Increase + Stay the same | 284 87.2% | 131 91.3% | 43 81.1% | 110 85.2% | 61 98.8% | 87 89.5% | 68 78.3% | 111 81.6% | 43 87.3% | 25 82.0% | 74 93.5% | 105 95.8% | 105 76.7% | 243 85.6% | 41 98.5% |
| Mean score | 3.1 | 3.1 | 3.2 | 3.0 | 3.2 | 3.1 | 3.0 | 3.0 | 3.0 | 2.8 | 3.2 | 3.1 | 2.9 | 3.0 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Accounting and financial services

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 40 | 20 | 7 | 13 | 10 | 11 | 11 | 17 | 6 | 2 | 10 | 14 | 16 | 32 | 8 |
| Weighted Total | 39 | 20 | 7 | 12 | 10 | 12 | 10 | 16 | 6 | 2 | 11 | 12 | 16 | 32 | 7 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 8 | 5 | 2 | 1 | 2 | 3 | 1 | 3 | 2 | 4 | 3 | 1 | 5 | 3 |
| | | 20.2% | 23.2% | 34.5% | 7.5% | 17.2% | 27.7% | 10.2% | 18.9% | 33.4% | 31.8% | 28.1% | 5.9% | 16.3% | 38.1% |
| Stay the same | (3) | 27 | 13 | 3 | 11 | 8 | 7 | 7 | 10 | 3 | 6 | 9 | 12 | 22 | 4 |
| | | 67.6% | 66.9% | 38.1% | 84.9% | 82.8% | 56.7% | 70.2% | 62.1% | 48.6% | 51.4% | 71.9% | 75.6% | 68.8% | 61.9% |
| Slightly decrease | (2) | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | 2 | 2 | - |
| | | 5.0% | 5.2% | - | 7.6% | - | - | 9.8% | 12.9% | 17.9% | - | - | 12.5% | 6.1% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | 3 | 1 | 2 | - | - | 2 | 1 | 1 | - | 2 | - | 1 | 3 | - |
| | | 7.2% | 4.7% | 27.4% | - | - | 15.5% | 9.8% | 6.1% | - | 16.8% | - | 6.0% | 8.7% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | | 8 | 5 | 2 | 1 | 2 | 3 | 1 | 3 | 2 | 4 | 3 | 1 | 5 | 3 |
| | | 20.2% | 23.2% | 34.5% | 7.5% | 17.2% | 27.7% | 10.2% | 18.9% | 33.4% | 31.8% | 28.1% | 5.9% | 16.3% | 38.1% |
| Net: Decrease | | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | 2 | 2 | - |
| | | 5.0% | 5.2% | - | 7.6% | - | - | 9.8% | 12.9% | 17.9% | - | - | 12.5% | 6.1% | - |
| Net: Increase + Stay the same | | 35 | 18 | 5 | 12 | 10 | 10 | 8 | 13 | 5 | 9 | 12 | 13 | 28 | 7 |
| | | 87.8% | 90.1% | 72.6% | 92.4% | 100.0% | 84.5% | 80.3% | 81.0% | 82.1% | 83.2% | 100.0% | 81.5% | 85.1% | 100.0% |
| Mean score | | 3.2 | 3.2 | 3.5 | 3.0 | 3.2 | 3.3 | 3.0 | 3.1 | 3.2 | 3.4 | 3.3 | 2.9 | 3.1 | 3.4 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Construction

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | *a | *b | *c | *d | *e | *f | *g | *h | *i | *j | *k | *l | *m | *n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 17 | 6 | 5 | 6 | 3 | 4 | 7 | 9 | 2 | 1 | 7 | 5 | 5 | 14 | 3 |
| Weighted Total | 16 | 6 | 5 | 6 | 3 | 4 | 6 | 8 | 2 | 1 | 7 | 5 | 5 | 14 | 2 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 1 | - | - | - | - | - | 1 | 1 | - | 1 | - | - | 1 | - |
| | 6.2% | 17.5% | - | - | - | - | - | 12.4% | 51.9% | - | 14.9% | - | - | 7.3% | - |
| Slightly increase | (4) | 4 | - | 1 | 2 | - | 2 | 2 | - | - | 1 | 1 | 2 | 4 | - |
| | 22.7% | 47.4% | - | 16.5% | 69.3% | - | 30.9% | 23.5% | - | - | 13.2% | 18.7% | 40.2% | 26.7% | - |
| Stay the same | (3) | 9 | 3 | 4 | 1 | 4 | 3 | 4 | 1 | 1 | 4 | 4 | 1 | 7 | 2 |
| | 55.5% | 35.1% | 66.4% | 67.0% | 30.7% | 79.5% | 43.2% | 44.4% | 48.1% | 100.0% | 62.3% | 81.3% | 20.3% | 52.3% | 73.5% |
| Slightly decrease | (2) | 1 | - | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | 5.9% | - | - | 16.5% | - | - | 15.5% | 11.8% | - | - | - | - | 20.3% | 7.0% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 2 | - | 2 | - | - | 1 | 1 | 1 | - | - | 1 | - | 1 | 1 | 1 |
| | 9.6% | - | 33.6% | - | - | 20.5% | 10.4% | 7.9% | - | - | 9.6% | - | 19.3% | 6.6% | 26.5% |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 5 | 4 | - | 1 | 2 | - | 2 | 3 | 1 | - | 2 | 1 | 2 | 5 | - |
| | 28.9% | 64.9% | - | 16.5% | 69.3% | - | 30.9% | 35.9% | 51.9% | - | 28.1% | 18.7% | 40.2% | 34.0% | - |
| Net: Decrease | 1 | - | - | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | 5.9% | - | - | 16.5% | - | - | 15.5% | 11.8% | - | - | - | - | 20.3% | 7.0% | - |
| Net: Increase + Stay the same | 13 | 6 | 3 | 5 | 3 | 4 | 5 | 6 | 2 | 1 | 6 | 5 | 3 | 12 | 2 |
| | 84.4% | 100.0% | 66.4% | 83.5% | 100.0% | 79.5% | 74.0% | 80.2% | 100.0% | 100.0% | 90.4% | 100.0% | 60.5% | 86.4% | 73.5% |
| Mean score | 3.3 | 3.8 | 3.0 | 3.0 | 3.7 | 3.0 | 3.2 | 3.4 | 4.0 | 3.0 | 3.5 | 3.2 | 3.2 | 3.4 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Drivers

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | *a | *b | *c | *d | *e | *f | *g | *h | *i | *j | *k | *l | *m | *n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 21 | 9 | 5 | 7 | 8 | 7 | 1 | 3 | 2 | 3 | 8 | 5 | 8 | 17 | 4 |
| Weighted Total | 19 | 9 | 4 | 7 | 7 | 7 | 1 | 3 | 2 | 3 | 7 | 4 | 8 | 16 | 4 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 6 | 1 | 1 | 4 | 3 | 3 | - | - | - | 2 | 1 | 3 | 3 | 3 |
| | 29.5% | 12.9% | 19.2% | 57.5% | 37.8% | 48.6% | - | - | - | - | 21.7% | 20.9% | 42.2% | 18.7% | 78.2% |
| Stay the same | (3) | 13 | 7 | 3 | 3 | 4 | 3 | 1 | 3 | 2 | 6 | 4 | 4 | 12 | 1 |
| | 66.2% | 78.0% | 80.8% | 42.5% | 62.2% | 38.8% | 100.0% | 100.0% | 100.0% | 100.0% | 78.3% | 79.1% | 46.9% | 76.1% | 21.8% |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 | 1 | - | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | 4.3% | 9.1% | - | - | - | 12.6% | - | - | - | - | - | - | 10.9% | 5.2% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 6 | 1 | 1 | 4 | 3 | 3 | - | - | - | - | 2 | 1 | 3 | 3 | 3 |
| | 29.5% | 12.9% | 19.2% | 57.5% | 37.8% | 48.6% | - | - | - | - | 21.7% | 20.9% | 42.2% | 18.7% | 78.2% |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 19 | 8 | 4 | 7 | 7 | 6 | 1 | 3 | 2 | 3 | 7 | 4 | 7 | 15 | 4 |
| | 95.7% | 90.9% | 100.0% | 100.0% | 100.0% | 87.4% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 89.1% | 94.8% | 100.0% |
| Mean score | 3.3 | 3.1 | 3.2 | 3.6 | 3.4 | 3.6 | 3.0 | 3.0 | 3.0 | 3.0 | 3.2 | 3.2 | 3.5 | 3.2 | 3.8 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Education

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 11 | 2 | 1 | 8 | 1 | 5 | 1 | 3 | 2 | 2 | 1 | 4 | 6 | 11 | - |
| Weighted Total | 11 | 2 | 1 | 8 | 1 | 5 | 1 | 3 | 2 | 2 | 1 | 4 | 6 | 11 | - |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | - |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | 1 | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 8.9% | - | 100.0% | - | - | 18.4% | - | - | - | - | - | 23.6% | - | 8.9% | - |
| Stay the same | (3) | 6 | - | 4 | 1 | 2 | - | 2 | 2 | 1 | 1 | 2 | 3 | 6 | - |
| | 55.7% | 100.0% | - | 51.2% | 100.0% | 43.9% | - | 66.8% | 100.0% | 52.4% | 100.0% | 53.5% | 49.8% | 55.7% | - |
| Slightly decrease | (2) | 3 | - | 3 | - | 1 | 1 | 1 | - | 1 | - | - | 3 | 3 | - |
| | 26.9% | - | - | 37.0% | - | 20.0% | 100.0% | 33.2% | - | 47.6% | - | - | 50.2% | 26.9% | - |
| Greatly decrease | (1) | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 8.6% | - | - | 11.8% | - | 17.8% | - | - | - | - | - | 22.9% | - | 8.6% | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 1 | - | 1 | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 8.9% | - | 100.0% | - | - | 18.4% | - | - | - | - | - | 23.6% | - | 8.9% | - |
| Net: Decrease | 4 | - | - | 4 | - | 2 | 1 | 1 | - | 1 | - | 1 | 3 | 4 | - |
| | 35.4% | - | - | 48.8% | - | 37.8% | 100.0% | 33.2% | - | 47.6% | - | 22.9% | 50.2% | 35.4% | - |
| Net: Increase + Stay the same | 7 | 2 | 1 | 4 | 1 | 3 | - | 2 | 2 | 1 | 1 | 3 | 3 | 7 | - |
| | 64.6% | 100.0% | 100.0% | 51.2% | 100.0% | 62.2% | - | 66.8% | 100.0% | 52.4% | 100.0% | 77.1% | 49.8% | 64.6% | - |
| Mean score | 2.6 | 3.0 | 4.0 | 2.4 | 3.0 | 2.6 | 2.0 | 2.7 | 3.0 | 2.5 | 3.0 | 2.8 | 2.5 | 2.6 | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Engineering & technical

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 24 | 11 | 6 | 7 | 6 | 7 | 8 | 9 | 1 | 2 | 6 | 9 | 9 | 22 | 2 |
| Weighted Total | 24 | 12 | 5 | 7 | 6 | 8 | 7 | 8 | 1 | 2 | 6 | 7 | 10 | 22 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 2 | - | - | - | 1 | - | 1 | 1 | - | 1 | - | 1 | 2 | - |
| | | 8.2% | - | - | - | 12.3% | - | 12.3% | 100.0% | - | 15.4% | - | 9.5% | 8.7% | - |
| Slightly increase | (4) | 4 | 1 | 2 | 1 | - | 3 | 3 | - | - | 1 | 2 | 1 | 4 | - |
| | | 15.2% | 8.5% | 27.9% | 11.8% | - | 41.6% | 36.4% | - | - | 10.7% | 26.7% | 9.5% | 16.1% | - |
| Stay the same | (3) | 15 | 8 | 4 | 5 | 5 | 2 | 2 | - | 2 | 3 | 5 | 6 | 13 | 1 |
| | | 61.0% | 67.1% | 58.5% | 88.2% | 63.4% | 32.4% | 28.4% | - | 100.0% | 44.6% | 73.3% | 62.5% | 58.6% | 100.0% |
| Slightly decrease | (2) | 2 | - | 1 | - | - | 2 | 2 | - | - | - | - | 2 | 2 | - |
| | | 7.7% | - | 13.6% | - | - | 26.0% | 22.8% | - | - | - | - | 18.4% | 8.2% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | 2 | 2 | - | - | 2 | - | - | - | - | 2 | - | - | 2 | - |
| | | 7.9% | - | 35.9% | - | 24.4% | - | - | - | - | 29.3% | - | - | 8.4% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | | 6 | 1 | 2 | 1 | 1 | 3 | 4 | 1 | - | 2 | 2 | 2 | 6 | - |
| | | 23.4% | 13.1% | 27.9% | 11.8% | 12.3% | 41.6% | 48.8% | 100.0% | - | 26.1% | 26.7% | 19.1% | 24.8% | - |
| Net: Decrease | | 2 | - | 1 | - | - | 2 | 2 | - | - | - | - | 2 | 2 | - |
| | | 7.7% | - | 13.6% | - | - | 26.0% | 22.8% | - | - | - | - | 18.4% | 8.2% | - |
| Net: Increase + Stay the same | | 20 | 3 | 6 | 6 | 6 | 5 | 6 | 1 | 2 | 5 | 7 | 8 | 19 | 1 |
| | | 84.4% | 64.1% | 86.4% | 100.0% | 75.6% | 74.0% | 77.2% | 100.0% | 100.0% | 70.7% | 100.0% | 81.6% | 83.4% | 100.0% |
| Mean score | | 3.3 | 3.2 | 3.1 | 3.1 | 3.3 | 3.2 | 3.4 | 5.0 | 3.0 | 3.6 | 3.3 | 3.1 | 3.3 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Executive recruitment / interim management

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 15 | 7 | 3 | 5 | 2 | 5 | 4 | 7 | 3 | 1 | 2 | 6 | 7 | 13 | 2 |
| Weighted Total | 14 | 7 | 2 | 5 | 2 | 5 | 3 | 6 | 3 | 1 | 2 | 5 | 7 | 13 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | 1 | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 6.0% | 12.0% | - | - | - | 15.9% | - | - | - | - | - | 16.5% | - | 6.6% | - |
| Stay the same | (3) | 12 | 6 | 2 | 4 | 2 | 4 | 2 | 5 | 3 | 2 | 4 | 6 | 11 | 1 |
| | 87.1% | 88.0% | 100.0% | 81.3% | 100.0% | 84.1% | 68.3% | 83.8% | 100.0% | 100.0% | 100.0% | 83.5% | 86.2% | 85.9% | 100.0% |
| Slightly decrease | (2) | 1 | - | - | 1 | - | - | 1 | 1 | - | - | - | 1 | 1 | - |
| | 6.9% | - | - | 18.7% | - | - | 31.7% | 16.2% | - | - | - | - | 13.8% | 7.6% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 1 | 1 | - | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 6.0% | 12.0% | - | - | - | 15.9% | - | - | - | - | - | 16.5% | - | 6.6% | - |
| Net: Decrease | 1 | - | - | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | 6.9% | - | - | 18.7% | - | - | 31.7% | 16.2% | - | - | - | - | 13.8% | 7.6% | - |
| Net: Increase + Stay the same | 13 | 7 | 2 | 4 | 2 | 5 | 2 | 5 | 3 | 1 | 2 | 5 | 6 | 12 | 1 |
| | 93.1% | 100.0% | 100.0% | 81.3% | 100.0% | 100.0% | 68.3% | 83.8% | 100.0% | 100.0% | 100.0% | 100.0% | 86.2% | 92.4% | 100.0% |
| Mean score | 3.0 | 3.1 | 3.0 | 2.8 | 3.0 | 3.2 | 2.7 | 2.8 | 3.0 | 3.0 | 3.0 | 3.2 | 2.9 | 3.0 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Health & social care

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 9 | 1 | 1 | 7 | 1 | 3 | 2 | 3 | 1 | 2 | 1 | 1 | 7 | 9 | - |
| Weighted Total | 10 | 1 | 2 | 7 | 1 | 3 | 2 | 3 | 1 | 3 | 1 | 1 | 8 | 10 | - |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | - |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 2 | 1 | - | 1 | 1 | 1 | 1 | - | - | - | 1 | 1 | 2 | - |
| | 22.1% | 100.0% | - | 16.3% | - | 34.0% | 51.3% | 34.8% | - | - | - | 100.0% | 14.9% | 22.1% | - |
| Stay the same | (3) | 5 | - | - | 5 | 1 | 2 | - | 1 | 1 | 1 | - | 4 | 5 | - |
| | 51.3% | - | - | 70.4% | 100.0% | 66.0% | - | 32.1% | 100.0% | 37.7% | 100.0% | - | 51.7% | 51.3% | - |
| Slightly decrease | (2) | 3 | - | 2 | 1 | - | 1 | 1 | - | 2 | - | - | 3 | 3 | - |
| | 26.6% | - | 100.0% | 13.3% | - | - | 48.7% | 33.1% | - | 62.3% | - | - | 33.4% | 26.6% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 2 | 1 | - | 1 | - | 1 | 1 | 1 | - | - | - | 1 | 1 | 2 | - |
| | 22.1% | 100.0% | - | 16.3% | - | 34.0% | 51.3% | 34.8% | - | - | - | 100.0% | 14.9% | 22.1% | - |
| Net: Decrease | 3 | - | 2 | 1 | - | - | 1 | 1 | - | 2 | - | - | 3 | 3 | - |
| | 26.6% | - | 100.0% | 13.3% | - | - | 48.7% | 33.1% | - | 62.3% | - | - | 33.4% | 26.6% | - |
| Net: Increase + Stay the same | 7 | 1 | - | 6 | 1 | 3 | 1 | 2 | 1 | 1 | 1 | 1 | 5 | 7 | - |
| | 73.4% | 100.0% | - | 86.7% | 100.0% | 100.0% | 51.3% | 66.9% | 100.0% | 37.7% | 100.0% | 100.0% | 66.6% | 73.4% | - |
| Mean score | 3.0 | 4.0 | 2.0 | 3.0 | 3.0 | 3.3 | 3.0 | 3.0 | 3.0 | 2.4 | 3.0 | 4.0 | 2.8 | 3.0 | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Hospitality

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm |
| Significance Level: 95% | | | | | | | | | | | | | | |
| Unweighted Total | 14 | 5 | 9 | 1 | 1 | 7 | 9 | 2 | 3 | 2 | 4 | 8 | 12 | 2 |
| Weighted Total | 14 | 5 | 9 | 1 | 1 | 7 | 9 | 2 | 3 | 2 | 4 | 8 | 12 | 2 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | - | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 7.0% | 19.6% | - | - | 14.3% | 11.0% | - | - | - | - | 12.2% | 8.2% | - |
| Stay the same | (3) | 7 | 5 | 1 | 1 | 3 | 4 | 1 | 1 | 2 | 2 | 3 | 5 | 2 |
| | | 50.4% | 39.6% | 100.0% | 100.0% | 43.4% | 44.4% | 47.9% | 34.1% | 100.0% | 50.5% | 37.9% | 42.1% | 100.0% |
| Slightly decrease | (2) | 4 | 2 | - | - | 3 | 4 | 1 | - | - | 2 | 2 | 4 | - |
| | | 28.5% | 40.9% | - | - | 42.4% | 44.6% | 52.1% | - | - | 49.5% | 25.3% | 33.2% | - |
| Greatly decrease | (1) | 1 | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | | 6.9% | 10.7% | - | - | - | - | - | 32.1% | - | - | 11.9% | 8.0% | - |
| Don't know | | 1 | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | | 7.3% | 11.3% | - | - | - | - | - | 33.8% | - | - | 12.6% | 8.5% | - |
| NETS | | | | | | | | | | | | | | |
| Net: Increase | | 1 | - | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 7.0% | 19.6% | - | - | 14.3% | 11.0% | - | - | - | - | 12.2% | 8.2% | - |
| Net: Decrease | | 5 | 3 | - | - | 3 | 4 | 1 | 1 | - | 2 | 3 | 5 | - |
| | | 35.4% | 40.9% | - | - | 42.4% | 44.6% | 52.1% | 32.1% | - | 49.5% | 37.3% | 41.3% | - |
| Net: Increase + Stay the same | | 8 | 5 | 1 | 1 | 4 | 5 | 1 | 1 | 2 | 2 | 4 | 6 | 2 |
| | | 57.4% | 59.1% | 100.0% | 100.0% | 57.6% | 55.4% | 47.9% | 34.1% | 100.0% | 50.5% | 50.1% | 50.3% | 100.0% |
| Mean score | | 2.6 | 2.5 | 3.0 | 3.0 | 2.7 | 2.7 | 2.5 | 2.0 | 3.0 | 2.5 | 2.6 | 2.6 | 3.0 |

Columns Tested: a.b - c,d,e,f,g,h - i,j,k - l,m

Jobs Outlook - Combined

Q14_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Industrial

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 28 | 13 | 9 | 6 | 7 | 8 | 9 | 11 | 2 | 2 | 9 | 9 | 10 | 22 | 6 |
| Weighted Total | 27 | 14 | 7 | 6 | 6 | 9 | 7 | 9 | 2 | 2 | 9 | 8 | 10 | 21 | 5 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 4 | 1 | - | 3 | 1 | 1 | 2 | 2 | - | - | 1 | 1 | 2 | 2 |
| | 14.7% | 7.1% | - | 50.3% | 14.4% | 12.0% | 27.0% | 20.9% | - | - | 9.8% | 12.7% | 20.8% | 9.7% | 35.7% |
| Slightly increase | (4) | 1 | - | 1 | - | - | - | - | - | - | 1 | - | - | 1 | - |
| | 2.6% | - | 9.9% | - | 11.1% | - | - | - | - | - | 7.6% | - | - | 3.2% | - |
| Stay the same | (3) | 20 | 12 | 5 | 3 | 5 | 6 | 5 | 7 | 2 | 2 | 6 | 6 | 16 | 3 |
| | 74.6% | 86.9% | 70.9% | 49.7% | 74.5% | 69.0% | 67.0% | 74.5% | 100.0% | 100.0% | 82.5% | 76.6% | 65.5% | 77.0% | 64.3% |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | 1 | 1 | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 3.1% | 6.0% | - | - | - | 9.0% | - | - | - | - | - | 10.7% | - | 3.8% | - |
| Don't know | 1 | - | 1 | - | - | 1 | * | * | - | - | - | - | 1 | 1 | - |
| | 5.0% | - | 19.1% | - | - | 9.9% | 6.0% | 4.7% | - | - | - | - | 13.7% | 6.2% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 5 | 1 | 1 | 3 | 2 | 1 | 2 | 2 | - | - | 2 | 1 | 2 | 3 | 2 |
| | 17.3% | 7.1% | 9.9% | 50.3% | 25.5% | 12.0% | 27.0% | 20.9% | - | - | 17.5% | 12.7% | 20.8% | 12.9% | 35.7% |
| Net: Decrease | 1 | 1 | - | - | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 3.1% | 6.0% | - | - | - | 9.0% | - | - | - | - | - | 10.7% | - | 3.8% | - |
| Net: Increase + Stay the same | 24 | 13 | 6 | 6 | 6 | 7 | 7 | 9 | 2 | 2 | 9 | 7 | 8 | 19 | 5 |
| | 91.9% | 94.0% | 80.9% | 100.0% | 100.0% | 81.0% | 94.0% | 95.3% | 100.0% | 100.0% | 100.0% | 89.3% | 86.3% | 89.9% | 100.0% |
| Mean score | 3.3 | 3.0 | 3.1 | 4.0 | 3.4 | 3.1 | 3.6 | 3.4 | 3.0 | 3.0 | 3.3 | 3.0 | 3.5 | 3.2 | 3.7 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Legal & HR

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 31 | 14 | 4 | 13 | 3 | 8 | 12 | 18 | 6 | 2 | 4 | 11 | 16 | 27 | 4 |
| Weighted Total | 29 | 14 | 2 | 13 | 3 | 8 | 10 | 16 | 6 | 2 | 4 | 10 | 15 | 26 | 3 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Stay the same | (3) | 25 | 12 | 2 | 12 | 3 | 8 | 8 | 13 | 5 | 4 | 10 | 12 | 22 | 3 |
| | 88.3% | 85.5% | 81.1% | 92.6% | 100.0% | 100.0% | 77.3% | 79.1% | 82.2% | 100.0% | 100.0% | 100.0% | 77.6% | 86.9% | 100.0% |
| Slightly decrease | (2) | 2 | 1 | - | 1 | - | - | 2 | 1 | - | - | - | 2 | 2 | - |
| | 6.9% | 7.6% | - | 7.4% | - | - | 9.2% | 12.3% | 17.8% | - | - | - | 13.2% | 7.8% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 | 1 | * | - | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | 4.8% | 6.9% | 18.9% | - | - | - | 13.5% | 8.6% | - | - | - | - | 9.2% | 5.4% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Decrease | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | - | 2 | 2 | - |
| | 6.9% | 7.6% | - | 7.4% | - | - | 9.2% | 12.3% | 17.8% | - | - | - | 13.2% | 7.8% | - |
| Net: Increase + Stay the same | 25 | 12 | 2 | 12 | 3 | 8 | 8 | 13 | 5 | 2 | 4 | 10 | 12 | 22 | 3 |
| | 88.3% | 85.5% | 81.1% | 92.6% | 100.0% | 100.0% | 77.3% | 79.1% | 82.2% | 100.0% | 100.0% | 100.0% | 77.6% | 86.9% | 100.0% |
| Mean score | 2.9 | 2.9 | 3.0 | 2.9 | 3.0 | 3.0 | 2.9 | 2.9 | 2.8 | 3.0 | 3.0 | 3.0 | 2.9 | 2.9 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Life sciences

Base: All who recruit temporary agency workers in each job function

| | WAVE | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|----------|--------|----------|------------------------|------------------------|--------|-------|------|--------|--------|---------|--------|
| | Total | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l |
| Significance Level: 95% | | | | | | | | | | | | | |
| Unweighted Total | 4 | 4 | - | 1 | 2 | 3 | 1 | - | - | 2 | 2 | 4 | - |
| Weighted Total | 4 | 4 | - | 1 | 2 | 3 | 1 | - | - | 2 | 2 | 4 | - |
| | 100.0% | 100.0% | - | 100.0% | 100.0% | 100.0% | 100.0% | - | - | 100.0% | 100.0% | 100.0% | - |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | - | - | - | - | - | - | - | - | - | - | - | - |
| Stay the same | (3) | 3 | - | 1 | 1 | 2 | 1 | - | - | 2 | 1 | 3 | - |
| | | 76.3% | - | 100.0% | 50.0% | 66.6% | 100.0% | - | - | 100.0% | 55.0% | 76.3% | - |
| Slightly decrease | (2) | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 23.7% | - | - | 50.0% | 33.4% | - | - | - | - | 45.0% | 23.7% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | |
| Net: Increase | | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Decrease | | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 23.7% | - | - | 50.0% | 33.4% | - | - | - | - | 45.0% | 23.7% | - |
| Net: Increase + Stay the same | | 3 | - | 1 | 1 | 2 | 1 | - | - | 2 | 1 | 3 | - |
| | | 76.3% | - | 100.0% | 50.0% | 66.6% | 100.0% | - | - | 100.0% | 55.0% | 76.3% | - |
| Mean score | | 2.8 | - | 3.0 | 2.5 | 2.7 | 3.0 | - | - | 3.0 | 2.6 | 2.8 | - |

Columns Tested: b,c,d,e,f,g - h,i,j - k,l

Jobs Outlook - Combined

Q14_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Marketing, media & creative

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 25 | 14 | 2 | 9 | 2 | 7 | 7 | 13 | 6 | 3 | 4 | 10 | 11 | 23 | 2 |
| Weighted Total | 23 | 13 | 1 | 9 | 2 | 7 | 6 | 12 | 6 | 3 | 4 | 9 | 11 | 22 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | 1 | - | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | 4.1% | 7.2% | - | - | - | - | 16.4% | 8.3% | - | - | - | - | 9.1% | 4.4% | - |
| Stay the same | (3) | 19 | 11 | 1 | 7 | 2 | 7 | 4 | 9 | 5 | 2 | 4 | 9 | 7 | 18 |
| | 83.0% | 85.0% | 100.0% | 78.1% | 100.0% | 100.0% | 67.3% | 74.6% | 81.9% | 68.6% | 100.0% | 100.0% | 62.7% | 82.0% | 100.0% |
| Slightly decrease | (2) | 2 | 1 | - | 1 | - | - | 2 | 1 | - | - | - | 2 | 2 | - |
| | 8.6% | 7.8% | - | 10.7% | - | - | 16.2% | 17.2% | 18.1% | - | - | - | 18.8% | 9.1% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 | - | - | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | 4.3% | - | - | 11.2% | - | - | - | - | - | 31.4% | - | - | 9.4% | 4.5% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 1 | 1 | - | - | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | 4.1% | 7.2% | - | - | - | - | 16.4% | 8.3% | - | - | - | - | 9.1% | 4.4% | - |
| Net: Decrease | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | - | 2 | 2 | - |
| | 8.6% | 7.8% | - | 10.7% | - | - | 16.2% | 17.2% | 18.1% | - | - | - | 18.8% | 9.1% | - |
| Net: Increase + Stay the same | 20 | 12 | 1 | 7 | 2 | 7 | 5 | 10 | 5 | 2 | 4 | 9 | 8 | 19 | 1 |
| | 87.2% | 92.2% | 100.0% | 78.1% | 100.0% | 100.0% | 83.8% | 82.8% | 81.9% | 68.6% | 100.0% | 100.0% | 71.8% | 86.4% | 100.0% |
| Mean score | 3.0 | 3.0 | 3.0 | 2.9 | 3.0 | 3.0 | 3.0 | 2.9 | 2.8 | 3.0 | 3.0 | 3.0 | 2.9 | 3.0 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Office professionals

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | m | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 58 | 22 | 13 | 23 | 13 | 14 | 18 | 27 | 9 | 4 | 16 | 24 | 18 | 48 | 10 |
| Weighted Total | 56 | 23 | 11 | 22 | 12 | 15 | 15 | 24 | 9 | 4 | 17 | 22 | 17 | 47 | 9 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 4 | 1 | 3 | - | 3 | - | 1 | 1 | - | 3 | 2 | - | 3 | 1 |
| | | 8.0% | 4.3% | 32.1% | - | 22.9% | - | 4.0% | 11.2% | - | 15.1% | 8.9% | - | 7.5% | 10.6% |
| Stay the same | (3) | 46 | 20 | 6 | 20 | 12 | 11 | 13 | 20 | 7 | 13 | 19 | 14 | 38 | 8 |
| | | 83.0% | 87.2% | 57.0% | 91.5% | 93.8% | 70.9% | 85.3% | 82.2% | 76.7% | 80.4% | 86.7% | 81.0% | 81.8% | 89.4% |
| Slightly decrease | (2) | 4 | 2 | 1 | 1 | 1 | - | 2 | 3 | 1 | 1 | - | 3 | 4 | - |
| | | 6.5% | 8.5% | 7.0% | 4.2% | 6.2% | - | 11.9% | 12.0% | 12.1% | 4.5% | - | 16.5% | 7.8% | - |
| Greatly decrease | (1) | 1 | - | - | 1 | - | 1 | - | - | - | - | 1 | - | 1 | - |
| | | 1.7% | - | - | 4.2% | - | 6.2% | - | - | - | - | 4.4% | - | 2.0% | - |
| Don't know | | * | - | * | - | - | * | * | - | - | - | - | * | * | - |
| | | .8% | - | 3.9% | - | - | 2.8% | 1.8% | - | - | - | - | 2.5% | .9% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 4 | 1 | 3 | - | - | 3 | - | 1 | 1 | - | 3 | 2 | - | 3 | 1 |
| | 8.0% | 4.3% | 32.1% | - | - | 22.9% | - | 4.0% | 11.2% | - | 15.1% | 8.9% | - | 7.5% | 10.6% |
| Net: Decrease | 5 | 2 | 1 | 2 | 1 | 1 | 2 | 3 | 1 | - | 1 | 1 | 3 | 5 | - |
| | 8.2% | 8.5% | 7.0% | 8.5% | 6.2% | 6.2% | 11.9% | 12.0% | 12.1% | - | 4.5% | 4.4% | 16.5% | 9.8% | - |
| Net: Increase + Stay the same | 51 | 21 | 10 | 20 | 12 | 14 | 13 | 21 | 8 | 4 | 16 | 21 | 14 | 42 | 9 |
| | 91.0% | 91.5% | 89.1% | 91.5% | 93.8% | 93.8% | 85.3% | 86.2% | 87.9% | 100.0% | 95.5% | 95.6% | 81.0% | 89.3% | 100.0% |
| Mean score | 3.0 | 3.0 | 3.3 | 2.9 | 2.9 | 3.1 | 2.9 | 2.9 | 3.0 | 3.0 | 3.1 | 3.0 | 2.8 | 3.0 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 23 | 10 | 5 | 8 | 6 | 7 | 6 | 9 | 3 | 1 | 6 | 10 | 7 | 19 | 4 |
| Weighted Total | 23 | 11 | 5 | 8 | 6 | 8 | 5 | 8 | 3 | 1 | 7 | 9 | 8 | 19 | 4 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 2 | 1 | - | 1 | - | - | 1 | 1 | - | 2 | - | - | 2 | - |
| | 8.6% | 9.2% | - | 12.9% | 15.8% | - | - | 12.1% | 34.7% | - | 28.9% | - | - | 10.5% | - |
| Stay the same | (3) | 21 | 10 | 5 | 7 | 5 | 8 | 5 | 7 | 2 | 5 | 9 | 8 | 17 | 4 |
| | 91.4% | 90.8% | 100.0% | 87.1% | 84.2% | 100.0% | 100.0% | 87.9% | 65.3% | 100.0% | 71.1% | 100.0% | 100.0% | 89.5% | 100.0% |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 2 | 1 | - | 1 | 1 | - | - | 1 | 1 | - | 2 | - | - | 2 | - |
| | 8.6% | 9.2% | - | 12.9% | 15.8% | - | - | 12.1% | 34.7% | - | 28.9% | - | - | 10.5% | - |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 23 | 11 | 5 | 8 | 6 | 8 | 5 | 8 | 3 | 1 | 7 | 9 | 8 | 19 | 4 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Mean score | 3.1 | 3.1 | 3.0 | 3.1 | 3.2 | 3.0 | 3.0 | 3.1 | 3.3 | 3.0 | 3.3 | 3.0 | 3.0 | 3.1 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q14_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next three months?

Technology

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 18 | 8 | 3 | 7 | 3 | 3 | 6 | 11 | 5 | 1 | 2 | 9 | 7 | 16 | 2 |
| Weighted Total | 17 | 9 | 2 | 7 | 4 | 3 | 5 | 10 | 5 | 1 | 2 | 8 | 8 | 16 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 1 | 1 | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | | 5.5% | 11.0% | - | - | 32.3% | - | - | - | - | - | - | 12.6% | 5.9% | - |
| Slightly increase | (4) | 1 | - | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 3.5% | - | 33.0% | - | - | 12.3% | 6.2% | - | - | - | - | 8.1% | 3.8% | - |
| Stay the same | (3) | 14 | 7 | 1 | 6 | 4 | 2 | 3 | 7 | 4 | 1 | 2 | 8 | 4 | 13 |
| | | 79.5% | 77.0% | 67.0% | 86.2% | 100.0% | 67.7% | 68.5% | 73.4% | 78.5% | 100.0% | 100.0% | 100.0% | 52.9% | 78.0% |
| Slightly decrease | (2) | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | 2 | 2 | - |
| | | 11.5% | 12.1% | - | 13.8% | - | - | 19.2% | 20.4% | 21.5% | - | - | 26.5% | 12.4% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | | 2 | 1 | 1 | - | - | 1 | 1 | 1 | - | - | - | 2 | 2 | - |
| | | 9.0% | 11.0% | 33.0% | - | - | 32.3% | 12.3% | 6.2% | - | - | - | 20.6% | 9.6% | - |
| Net: Decrease | | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | 2 | 2 | - |
| | | 11.5% | 12.1% | - | 13.8% | - | - | 19.2% | 20.4% | 21.5% | - | - | 26.5% | 12.4% | - |
| Net: Increase + Stay the same | | 15 | 8 | 2 | 6 | 4 | 3 | 4 | 8 | 4 | 1 | 2 | 8 | 6 | 14 |
| | | 88.5% | 87.9% | 100.0% | 86.2% | 100.0% | 100.0% | 80.8% | 79.6% | 78.5% | 100.0% | 100.0% | 100.0% | 73.5% | 87.6% |
| Mean score | | 3.0 | 3.1 | 3.3 | 2.9 | 3.0 | 3.6 | 2.9 | 2.9 | 2.8 | 3.0 | 3.0 | 3.0 | 3.1 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_SUM. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

| | Total | Greatly increase | Slightly increase | Stay the same | Slightly decrease | Greatly decrease | Don't know | Net: Increase | Net: Decrease | Net: Increase + Stay the same | Mean |
|--|---------------|------------------|-------------------|---------------|-------------------|------------------|------------|---------------|---------------|-------------------------------|------|
| Accounting and financial services | 39 100.0% | - - | 6 16.1% | 28 71.6% | 2 5.0% | - - | 3 7.2% | 6 16.1% | 2 5.0% | 35 87.8% | 3.1 |
| Construction | 16 100.0% | 3 15.9% | 5 33.0% | 7 45.4% | - - | - - | 1 5.6% | 8 48.9% | - - | 15 94.4% | 3.7 |
| Drivers | 19 100.0% | - - | 5 25.9% | 13 66.0% | 1 3.9% | - - | 1 4.3% | 5 25.9% | 1 3.9% | 18 91.9% | 3.2 |
| Education | 11 100.0% | - - | 2 17.5% | 6 55.7% | 2 18.2% | 1 8.6% | - - | 2 17.5% | 3 26.8% | 8 73.2% | 2.8 |
| Engineering & technical | 24 100.0% | 1 4.0% | 6 24.2% | 14 60.7% | 1 3.2% | - - | 2 7.9% | 7 28.2% | 1 3.2% | 21 88.9% | 3.3 |
| Executive recruitment / interim management | 14 100.0% | - - | 3 20.9% | 11 79.1% | - - | - - | - - | 3 20.9% | - - | 14 100.0% | 3.2 |
| Health & social care | 10 100.0% | - - | 3 30.1% | 4 41.1% | 3 28.8% | - - | - - | 3 30.1% | 3 28.8% | 7 71.2% | 3.0 |
| Hospitality | 14 100.0% | - - | 1 6.9% | 8 57.4% | 4 28.4% | - - | 1 7.3% | 1 6.9% | 4 28.4% | 9 64.3% | 2.8 |
| Industrial | 27 100.0% | 3 11.3% | - - | 21 78.6% | 1 5.1% | - - | 1 5.0% | 3 11.3% | 1 5.1% | 24 89.9% | 3.2 |
| Legal & HR | 29 100.0% | - - | 1 3.4% | 23 78.7% | 3 10.2% | - - | 2 7.7% | 1 3.4% | 3 10.2% | 24 82.1% | 2.9 |
| Life sciences | 4 100.0% | - - | 1 23.7% | 3 76.3% | - - | - - | - - | 1 23.7% | - - | 4 100.0% | 3.2 |
| Marketing, media & creative | 23 100.0% | - - | 3 12.4% | 18 78.9% | 1 4.5% | - - | 1 4.3% | 3 12.4% | 1 4.5% | 21 91.2% | 3.1 |
| Office professionals | 56 100.0% | - - | 5 9.8% | 47 84.2% | 2 3.6% | 1 1.7% | * .8% | 5 9.8% | 3 5.3% | 52 94.0% | 3.0 |
| Sales & retail | 23 100.0% | - - | 4 16.3% | 20 83.7% | - - | - - | - - | 4 16.3% | - - | 23 100.0% | 3.2 |
| Technology | 17 100.0% | 1 5.5% | 4 20.3% | 12 68.2% | 1 6.0% | - - | - - | 4 25.8% | 1 6.0% | 16 94.0% | 3.3 |
| Average (response based including bases) | 326 100.0% | 7 2.3% | 49 15.0% | 235 72.1% | 21 6.3% | 2 .6% | 12 3.8% | 56 17.2% | 22 6.9% | 291 89.3% | 3.1 |

Jobs Outlook - Combined

Q15_SUM. Average across all sectors

SUMMARY TABLE

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------------|-------------------|------------------|-------------------|---------------------|-----------------|------------------------|------------------------|-------------|-------------|------------------|-------------------|-------------------|-----------------|-------------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 338 | 142 | 64 | 132 | 66 | 91 | 101 | 152 | 51 | 29 | 78 | 123 | 137 | 289 | 49 |
| Weighted Total | 326 | 144 | 53 | 129 | 62 | 97 | 87 | 136 | 49 | 31 | 80 | 110 | 136 | 284 | 42 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase (5) | 7 2.3% | 4 2.7% | 2 3.1% | 2 1.6% | - | 5 4.8% | 3 3.3% | 3 2.1% | - | - | 2 2.0% | 1 .9% | 5 3.6% | 7 2.3% | 1 2.2% |
| Slightly increase (4) | 49 15.0% | 19 13.4% | 6 12.2% | 23 17.8% | 5 8.6% | 11 11.6% | 23 26.9% de | 31 22.8% de | 8 15.7% | 1 3.3% | 16 20.5% | 15 14.0% | 17 12.4% | 43 15.3% | 5 12.9% |
| Stay the same (3) | 235 72.1% | 108 75.1% | 33 63.1% | 93 72.3% | 54 86.8% efgh | 68 70.0% | 54 61.9% | 89 65.4% | 35 71.6% | 24 78.8% | 58 72.7% | 87 79.0% l | 90 66.1% | 199 70.2% | 35 84.9% m |
| Slightly decrease (2) | 21 6.3% | 9 6.3% | 4 8.6% | 7 5.4% | 3 4.6% | 4 4.3% | 4 4.3% | 10 7.4% | 6 12.7% | 4 11.5% | - | 5 4.3% | 16 11.6% jk | 21 7.2% | - |
| Greatly decrease (1) | 2 .6% | - | - | 2 1.5% | - | 2 1.9% | - | - | - | - | - | 2 1.7% | - | 2 .7% | - |
| Don't know | 12 3.8% | 4 2.5% | 7 13.1% ac | 2 1.5% | - | 7 7.5% dh | 3 3.7% | 3 2.3% | - | 2 6.5% | 4 4.7% k | - | 9 6.3% k | 12 4.4% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 56 17.2% | 23 16.1% | 8 15.3% | 25 19.3% | 5 8.6% | 16 16.4% | 26 30.1% de | 34 24.9% d | 8 15.7% | 1 3.3% | 18 22.6% | 16 14.9% | 22 16.0% | 50 17.6% | 6 15.1% |
| Net: Decrease | 22 6.9% | 9 6.3% | 4 8.6% | 9 6.8% | 3 4.6% | 6 6.2% | 4 4.3% | 10 7.4% | 6 12.7% | 4 11.5% | - | 7 6.0% j | 16 11.6% j | 22 7.9% n | - |
| Net: Increase + Stay the same | 291 89.3% | 131 91.2% b | 41 78.4% | 118 91.6% b | 59 95.4% | 83 86.3% | 80 92.0% | 123 90.3% | 43 87.3% | 25 82.0% | 76 95.3% l | 103 94.0% l | 112 82.1% | 249 87.7% | 42 100.0% m |
| Mean score | 3.1 | 3.1 | 3.1 | 3.1 | 3.0 | 3.1 | 3.3 dh | 3.2 d | 3.0 | 2.9 | 3.3 kl | 3.1 | 3.1 | 3.1 | 3.2 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_1. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Accounting and financial services

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 40 | 20 | 7 | 13 | 10 | 11 | 11 | 17 | 6 | 2 | 10 | 14 | 16 | 32 | 8 |
| Weighted Total | 39 | 20 | 7 | 12 | 10 | 12 | 10 | 16 | 6 | 2 | 11 | 12 | 16 | 32 | 7 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 6 | 2 | 2 | 3 | 3 | 2 | 3 | 1 | - | 4 | 1 | 2 | 4 | 2 |
| | 16.1% | 9.7% | 23.3% | 22.6% | - | 28.7% | 20.0% | 18.7% | 16.5% | - | 31.3% | 7.9% | 11.8% | 13.8% | 27.0% |
| Stay the same | (3) | 28 | 15 | 3 | 10 | 6 | 7 | 11 | 4 | 2 | 6 | 11 | 11 | 23 | 5 |
| | 71.6% | 75.7% | 49.3% | 77.4% | 100.0% | 48.0% | 70.2% | 68.5% | 65.6% | 100.0% | 51.9% | 92.1% | 69.7% | 71.3% | 73.0% |
| Slightly decrease | (2) | 2 | 2 | - | - | 1 | - | 1 | 1 | - | - | - | 2 | 2 | - |
| | 5.0% | 9.9% | - | - | - | 7.8% | - | 6.7% | 17.9% | - | - | - | 12.5% | 6.1% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 3 | 1 | 2 | - | - | 2 | 1 | 1 | - | - | 2 | - | 1 | 3 | - |
| | 7.2% | 4.7% | 27.4% | - | - | 15.5% | 9.8% | 6.1% | - | - | 16.8% | - | 6.0% | 8.7% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 6 | 2 | 2 | 3 | - | 3 | 2 | 3 | 1 | - | 4 | 1 | 2 | 4 | 2 |
| | 16.1% | 9.7% | 23.3% | 22.6% | - | 28.7% | 20.0% | 18.7% | 16.5% | - | 31.3% | 7.9% | 11.8% | 13.8% | 27.0% |
| Net: Decrease | 2 | 2 | - | - | - | 1 | - | 1 | 1 | - | - | - | 2 | 2 | - |
| | 5.0% | 9.9% | - | - | - | 7.8% | - | 6.7% | 17.9% | - | - | - | 12.5% | 6.1% | - |
| Net: Increase + Stay the same | 35 | 17 | 5 | 12 | 10 | 9 | 9 | 14 | 5 | 2 | 9 | 12 | 13 | 28 | 7 |
| | 87.8% | 85.3% | 72.6% | 100.0% | 100.0% | 76.7% | 90.2% | 87.1% | 82.1% | 100.0% | 83.2% | 100.0% | 81.5% | 85.1% | 100.0% |
| Mean score | 3.1 | 3.0 | 3.3 | 3.2 | 3.0 | 3.2 | 3.2 | 3.1 | 3.0 | 3.0 | 3.4 | 3.1 | 3.0 | 3.1 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_2. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Construction

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 17 | 6 | 5 | 6 | 3 | 4 | 7 | 9 | 2 | 1 | 7 | 5 | 5 | 14 | 3 |
| Weighted Total | 16 | 6 | 5 | 6 | 3 | 4 | 6 | 8 | 2 | 1 | 7 | 5 | 5 | 14 | 2 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 3 | 1 | 2 | - | 2 | 1 | 1 | - | - | 2 | - | 1 | 3 | - |
| | 15.9% | 16.5% | 35.2% | - | - | 36.6% | 15.3% | 11.7% | - | - | 24.3% | - | 20.0% | 18.8% | - |
| Slightly increase | (4) | 5 | 3 | 1 | 2 | - | 3 | 4 | 1 | - | 2 | 1 | 2 | 5 | 1 |
| | 33.0% | 48.3% | 13.9% | 33.0% | 69.3% | - | 41.5% | 44.0% | 51.9% | - | 37.7% | 18.7% | 40.5% | 34.1% | 26.5% |
| Stay the same | (3) | 7 | 2 | 1 | 4 | 1 | 2 | 3 | 4 | 1 | 3 | 4 | 1 | 5 | 2 |
| | 45.4% | 35.1% | 31.1% | 67.0% | 30.7% | 43.0% | 43.2% | 44.4% | 48.1% | 100.0% | 37.9% | 81.3% | 20.3% | 40.5% | 73.5% |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 | - | 1 | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | 5.6% | - | 19.7% | - | - | 20.5% | - | - | - | - | - | - | 19.3% | 6.6% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 8 | 4 | 2 | 2 | 2 | 2 | 3 | 4 | 1 | - | 4 | 1 | 3 | 7 | 1 |
| | 48.9% | 64.9% | 49.1% | 33.0% | 69.3% | 36.6% | 56.8% | 55.6% | 51.9% | - | 62.1% | 18.7% | 60.5% | 52.9% | 26.5% |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 15 | 6 | 4 | 6 | 3 | 4 | 6 | 8 | 2 | 1 | 7 | 5 | 4 | 13 | 2 |
| | 94.4% | 100.0% | 80.3% | 100.0% | 100.0% | 79.5% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 80.7% | 93.4% | 100.0% |
| Mean score | 3.7 | 3.8 | 4.1 | 3.3 | 3.7 | 3.9 | 3.7 | 3.7 | 3.5 | 3.0 | 3.9 | 3.2 | 4.0 | 3.8 | 3.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_3. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Drivers

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 21 | 9 | 5 | 7 | 8 | 7 | 1 | 3 | 2 | 3 | 8 | 5 | 8 | 17 | 4 |
| Weighted Total | 19 | 9 | 4 | 7 | 7 | 7 | 1 | 3 | 2 | 3 | 7 | 4 | 8 | 16 | 4 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 5 | 1 | 1 | 3 | 2 | 3 | - | - | - | 1 | 1 | 3 | 3 | 2 |
| | 25.9% | 12.9% | 24.3% | 44.2% | 27.1% | 48.6% | - | - | - | - | 11.9% | 20.9% | 42.2% | 19.8% | 52.9% |
| Stay the same | (3) | 13 | 7 | 2 | 4 | 4 | 3 | 1 | 3 | 2 | 6 | 3 | 4 | 11 | 2 |
| | 66.0% | 78.0% | 54.9% | 55.8% | 61.7% | 38.8% | 100.0% | 100.0% | 100.0% | 100.0% | 88.1% | 62.3% | 46.9% | 70.2% | 47.1% |
| Slightly decrease | (2) | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 3.9% | - | 20.9% | - | 11.2% | - | - | - | - | - | - | 16.7% | - | 4.7% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 | 1 | - | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | 4.3% | 9.1% | - | - | - | 12.6% | - | - | - | - | - | - | 10.9% | 5.2% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 5 | 1 | 1 | 3 | 2 | 3 | - | - | - | - | 1 | 1 | 3 | 3 | 2 |
| | 25.9% | 12.9% | 24.3% | 44.2% | 27.1% | 48.6% | - | - | - | - | 11.9% | 20.9% | 42.2% | 19.8% | 52.9% |
| Net: Decrease | 1 | - | 1 | - | 1 | - | - | - | - | - | - | 1 | - | 1 | - |
| | 3.9% | - | 20.9% | - | 11.2% | - | - | - | - | - | - | 16.7% | - | 4.7% | - |
| Net: Increase + Stay the same | 18 | 8 | 3 | 7 | 6 | 6 | 1 | 3 | 2 | 3 | 7 | 4 | 7 | 14 | 4 |
| | 91.9% | 90.9% | 79.1% | 100.0% | 88.8% | 87.4% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 83.3% | 89.1% | 90.0% | 100.0% |
| Mean score | 3.2 | 3.1 | 3.0 | 3.4 | 3.2 | 3.6 | 3.0 | 3.0 | 3.0 | 3.0 | 3.1 | 3.0 | 3.5 | 3.2 | 3.5 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_4. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Education

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 11 | 2 | 1 | 8 | 1 | 5 | 1 | 3 | 2 | 2 | 1 | 4 | 6 | 11 | - |
| Weighted Total | 11 | 2 | 1 | 8 | 1 | 5 | 1 | 3 | 2 | 2 | 1 | 4 | 6 | 11 | - |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | - |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 2 | 1 | 1 | - | 1 | 1 | 1 | - | - | - | 1 | 1 | 2 | - |
| | 17.5% | - | 100.0% | 11.9% | - | 18.4% | 100.0% | 33.2% | - | - | - | 23.6% | 16.1% | 17.5% | - |
| Stay the same | (3) | 6 | - | 4 | 1 | 2 | - | 2 | 2 | 1 | 1 | 2 | 3 | 6 | - |
| | 55.7% | 100.0% | - | 51.2% | 100.0% | 43.9% | - | 66.8% | 100.0% | 52.4% | 100.0% | 53.5% | 49.8% | 55.7% | - |
| Slightly decrease | (2) | 2 | - | 2 | - | 1 | - | - | - | 1 | - | - | 2 | 2 | - |
| | 18.2% | - | - | 25.1% | - | 20.0% | - | - | - | 47.6% | - | - | 34.1% | 18.2% | - |
| Greatly decrease | (1) | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | 8.6% | - | - | 11.8% | - | 17.8% | - | - | - | - | - | 22.9% | - | 8.6% | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 2 | - | 1 | 1 | - | 1 | 1 | 1 | - | - | - | 1 | 1 | 2 | - |
| | 17.5% | - | 100.0% | 11.9% | - | 18.4% | 100.0% | 33.2% | - | - | - | 23.6% | 16.1% | 17.5% | - |
| Net: Decrease | 3 | - | - | 3 | - | 2 | - | - | - | 1 | - | 1 | 2 | 3 | - |
| | 26.8% | - | - | 36.9% | - | 37.8% | - | - | - | 47.6% | - | 22.9% | 34.1% | 26.8% | - |
| Net: Increase + Stay the same | 8 | 2 | 1 | 5 | 1 | 3 | 1 | 3 | 2 | 1 | 1 | 3 | 4 | 8 | - |
| | 73.2% | 100.0% | 100.0% | 63.1% | 100.0% | 62.2% | 100.0% | 100.0% | 100.0% | 52.4% | 100.0% | 77.1% | 65.9% | 73.2% | - |
| Mean score | 2.8 | 3.0 | 4.0 | 2.6 | 3.0 | 2.6 | 4.0 | 3.3 | 3.0 | 2.5 | 3.0 | 2.8 | 2.8 | 2.8 | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_5. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Engineering & technical

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 24 | 11 | 6 | 7 | 6 | 7 | 8 | 9 | 1 | 2 | 6 | 9 | 9 | 22 | 2 |
| Weighted Total | 24 | 12 | 5 | 7 | 6 | 8 | 7 | 8 | 1 | 2 | 6 | 7 | 10 | 22 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 1 | 1 | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | | 4.0% | 8.2% | - | - | 12.3% | - | - | - | - | - | - | 9.5% | 4.2% | - |
| Slightly increase | (4) | 6 | 2 | - | 4 | - | 5 | 6 | 1 | - | 2 | 2 | 2 | 6 | - |
| | | 24.2% | 17.1% | - | 54.3% | - | 67.8% | 71.7% | 100.0% | - | 29.2% | 26.7% | 19.1% | 25.7% | - |
| Stay the same | (3) | 14 | 9 | 3 | 3 | 5 | 5 | 2 | 2 | - | 3 | 5 | 7 | 13 | 1 |
| | | 60.7% | 74.7% | 49.9% | 45.7% | 87.2% | 63.4% | 32.2% | 28.3% | - | 41.5% | 63.1% | 71.4% | 58.3% | 100.0% |
| Slightly decrease | (2) | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | | 3.2% | - | 14.2% | - | 12.8% | - | - | - | - | - | 10.1% | - | 3.3% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | 2 | - | 2 | - | 2 | - | - | - | - | 2 | - | - | 2 | - |
| | | 7.9% | - | 35.9% | - | 24.4% | - | - | - | - | 29.3% | - | - | 8.4% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | | 7 | 3 | - | 4 | - | 1 | 5 | 6 | 1 | 2 | 2 | 3 | 7 | - |
| | | 28.2% | 25.3% | - | 54.3% | - | 12.3% | 67.8% | 71.7% | 100.0% | 29.2% | 26.7% | 28.6% | 29.9% | - |
| Net: Decrease | | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | | 3.2% | - | 14.2% | - | 12.8% | - | - | - | - | - | 10.1% | - | 3.3% | - |
| Net: Increase + Stay the same | | 21 | 12 | 3 | 7 | 5 | 6 | 7 | 8 | 1 | 5 | 7 | 10 | 20 | 1 |
| | | 88.9% | 100.0% | 49.9% | 100.0% | 87.2% | 75.6% | 100.0% | 100.0% | 100.0% | 70.7% | 89.9% | 100.0% | 88.2% | 100.0% |
| Mean score | | 3.3 | 3.3 | 2.8 | 3.5 | 2.9 | 3.3 | 3.7 | 3.7 | 4.0 | 3.4 | 3.2 | 3.4 | 3.3 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_6. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Executive recruitment / interim management

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 15 | 7 | 3 | 5 | 2 | 5 | 4 | 7 | 3 | 1 | 2 | 6 | 7 | 13 | 2 |
| Weighted Total | 14 | 7 | 2 | 5 | 2 | 5 | 3 | 6 | 3 | 1 | 2 | 5 | 7 | 13 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 3 | 1 | - | 2 | - | 2 | 3 | 1 | - | 1 | 1 | 1 | 3 | - |
| | 20.9% | 14.3% | - | 37.3% | - | - | 64.5% | 49.1% | 33.1% | - | 48.9% | 19.6% | 13.8% | 22.9% | - |
| Stay the same | (3) | 11 | 6 | 2 | 3 | 2 | 5 | 1 | 3 | 2 | 1 | 4 | 6 | 10 | 1 |
| | 79.1% | 85.7% | 100.0% | 62.7% | 100.0% | 100.0% | 35.5% | 50.9% | 66.9% | 100.0% | 51.1% | 80.4% | 86.2% | 77.1% | 100.0% |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 3 | 1 | - | 2 | - | - | 2 | 3 | 1 | - | 1 | 1 | 1 | 3 | - |
| | 20.9% | 14.3% | - | 37.3% | - | - | 64.5% | 49.1% | 33.1% | - | 48.9% | 19.6% | 13.8% | 22.9% | - |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 14 | 7 | 2 | 5 | 2 | 5 | 3 | 6 | 3 | 1 | 2 | 5 | 7 | 13 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Mean score | 3.2 | 3.1 | 3.0 | 3.4 | 3.0 | 3.0 | 3.6 | 3.5 | 3.3 | 3.0 | 3.5 | 3.2 | 3.1 | 3.2 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_7. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Health & social care

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 9 | 1 | 1 | 7 | 1 | 3 | 2 | 3 | 1 | 2 | 1 | 1 | 7 | 9 | - |
| Weighted Total | 10 | 1 | 2 | 7 | 1 | 3 | 2 | 3 | 1 | 3 | 1 | 1 | 8 | 10 | - |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | - |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 3 | 1 | - | 2 | - | 2 | 2 | - | 1 | 1 | 1 | 1 | 3 | - |
| | 30.1% | 100.0% | - | 27.3% | - | - | 100.0% | 67.9% | - | 37.7% | 100.0% | 100.0% | 12.2% | 30.1% | - |
| Stay the same | (3) | 4 | - | - | 4 | 1 | 2 | - | 1 | 1 | - | - | 4 | 4 | - |
| | 41.1% | - | - | 56.4% | 100.0% | 66.0% | - | 32.1% | 100.0% | - | - | - | 51.7% | 41.1% | - |
| Slightly decrease | (2) | 3 | - | 2 | 1 | - | 1 | - | - | 2 | - | - | 3 | 3 | - |
| | 28.8% | - | 100.0% | 16.3% | - | 34.0% | - | - | - | 62.3% | - | - | 36.2% | 28.8% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 3 | 1 | - | 2 | - | - | 2 | 2 | - | 1 | 1 | 1 | 1 | 3 | - |
| | 30.1% | 100.0% | - | 27.3% | - | - | 100.0% | 67.9% | - | 37.7% | 100.0% | 100.0% | 12.2% | 30.1% | - |
| Net: Decrease | 3 | - | 2 | 1 | - | 1 | - | - | - | 2 | - | - | 3 | 3 | - |
| | 28.8% | - | 100.0% | 16.3% | - | 34.0% | - | - | - | 62.3% | - | - | 36.2% | 28.8% | - |
| Net: Increase + Stay the same | 7 | 1 | - | 6 | 1 | 2 | 2 | 3 | 1 | 1 | 1 | 1 | 5 | 7 | - |
| | 71.2% | 100.0% | - | 83.7% | 100.0% | 66.0% | 100.0% | 100.0% | 100.0% | 37.7% | 100.0% | 100.0% | 63.8% | 71.2% | - |
| Mean score | 3.0 | 4.0 | 2.0 | 3.1 | 3.0 | 2.7 | 4.0 | 3.7 | 3.0 | 2.8 | 4.0 | 4.0 | 2.8 | 3.0 | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_8. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Hospitality

Base: All who recruit temporary agency workers in each job function

| | WAVE | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm |
| Significance Level: 95% | | | | | | | | | | | | | | |
| Unweighted Total | 14 | 5 | 9 | 1 | 1 | 7 | 9 | 2 | 3 | 2 | 4 | 8 | 12 | 2 |
| Weighted Total | 14 | 5 | 9 | 1 | 1 | 7 | 9 | 2 | 3 | 2 | 4 | 8 | 12 | 2 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 6.9% | 10.8% | - | - | 14.1% | 10.9% | - | - | - | - | 12.1% | 8.1% | - |
| Stay the same | (3) | 8 | 5 | 1 | 1 | 4 | 5 | 1 | 1 | 2 | 2 | 4 | 6 | 2 |
| | | 57.4% | 56.4% | 100.0% | 100.0% | 57.6% | 55.4% | 47.9% | 34.1% | 100.0% | 50.5% | 50.1% | 50.3% | 100.0% |
| Slightly decrease | (2) | 4 | 2 | - | - | 2 | 3 | 1 | 1 | - | 2 | 2 | 4 | - |
| | | 28.4% | 21.4% | - | - | 28.2% | 33.7% | 52.1% | 32.1% | - | 49.5% | 25.2% | 33.1% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | 1 | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | | 7.3% | 11.3% | - | - | - | - | - | 33.8% | - | - | 12.6% | 8.5% | - |
| NETS | | | | | | | | | | | | | | |
| Net: Increase | | 1 | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 6.9% | 10.8% | - | - | 14.1% | 10.9% | - | - | - | - | 12.1% | 8.1% | - |
| Net: Decrease | | 4 | 2 | - | - | 2 | 3 | 1 | 1 | - | 2 | 2 | 4 | - |
| | | 28.4% | 21.4% | - | - | 28.2% | 33.7% | 52.1% | 32.1% | - | 49.5% | 25.2% | 33.1% | - |
| Net: Increase + Stay the same | | 9 | 6 | 1 | 1 | 5 | 6 | 1 | 1 | 2 | 2 | 5 | 7 | 2 |
| | | 64.3% | 67.2% | 100.0% | 100.0% | 71.8% | 66.3% | 47.9% | 34.1% | 100.0% | 50.5% | 62.2% | 58.4% | 100.0% |
| Mean score | | 2.8 | 2.9 | 3.0 | 3.0 | 2.9 | 2.8 | 2.5 | 2.5 | 3.0 | 2.5 | 2.8 | 2.7 | 3.0 |

Columns Tested: a.b - c,d,e,f,g,h - i,j,k - l,m

Jobs Outlook - Combined

Q15_9. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Industrial

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 28 | 13 | 9 | 6 | 7 | 8 | 9 | 11 | 2 | 2 | 9 | 9 | 10 | 22 | 6 |
| Weighted Total | 27 | 14 | 7 | 6 | 6 | 9 | 7 | 9 | 2 | 2 | 9 | 8 | 10 | 21 | 5 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 3 | 1 | - | 2 | - | 1 | 2 | 2 | - | - | 1 | 2 | 2 | 1 |
| | | 11.3% | 7.1% | - | 34.9% | - | 12.0% | 27.0% | 20.9% | - | - | 12.7% | 20.8% | 9.7% | 18.2% |
| Slightly increase | (4) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Stay the same | (3) | 21 | 13 | 4 | 4 | 5 | 7 | 5 | 7 | 2 | 2 | 5 | 6 | 17 | 4 |
| | | 78.6% | 92.9% | 61.6% | 65.1% | 78.4% | 78.1% | 67.0% | 74.5% | 100.0% | 100.0% | 69.9% | 65.5% | 77.8% | 81.8% |
| Slightly decrease | (2) | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | | 5.1% | - | 19.3% | - | 21.6% | - | - | - | - | - | 17.4% | - | 6.3% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | 1 | - | 1 | - | - | 1 | * | * | - | - | - | 1 | 1 | - |
| | | 5.0% | - | 19.1% | - | - | 9.9% | 6.0% | 4.7% | - | - | - | 13.7% | 6.2% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | | 3 | 1 | - | 2 | - | 1 | 2 | 2 | - | - | 1 | 2 | 2 | 1 |
| | | 11.3% | 7.1% | - | 34.9% | - | 12.0% | 27.0% | 20.9% | - | - | 12.7% | 20.8% | 9.7% | 18.2% |
| Net: Decrease | | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - | 1 | - |
| | | 5.1% | - | 19.3% | - | 21.6% | - | - | - | - | - | 17.4% | - | 6.3% | - |
| Net: Increase + Stay the same | | 24 | 14 | 4 | 6 | 5 | 8 | 7 | 9 | 2 | 2 | 6 | 8 | 19 | 5 |
| | | 89.9% | 100.0% | 61.6% | 100.0% | 78.4% | 90.1% | 94.0% | 95.3% | 100.0% | 100.0% | 82.6% | 86.3% | 87.5% | 100.0% |
| Mean score | | 3.2 | 3.1 | 2.8 | 3.7 | 2.8 | 3.3 | 3.6 | 3.4 | 3.0 | 3.0 | 3.1 | 3.5 | 3.1 | 3.4 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_10. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Legal & HR

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 31 | 14 | 4 | 13 | 3 | 8 | 12 | 18 | 6 | 2 | 4 | 11 | 16 | 27 | 4 |
| Weighted Total | 29 | 14 | 2 | 13 | 3 | 8 | 10 | 16 | 6 | 2 | 4 | 10 | 15 | 26 | 3 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | - | - | - | - | 1 | 1 | - | - | - | 1 | - | 1 | - |
| | 3.4% | 7.1% | - | - | - | - | 9.6% | 6.1% | - | - | - | 10.0% | - | 3.8% | - |
| Stay the same | (3) | 23 | 2 | 12 | 3 | 6 | 7 | 12 | 5 | 2 | 4 | 9 | 10 | 19 | 3 |
| | 78.7% | 65.4% | 81.1% | 92.6% | 100.0% | 77.7% | 67.6% | 73.0% | 82.2% | 100.0% | 100.0% | 90.0% | 65.8% | 76.1% | 100.0% |
| Slightly decrease | (2) | 3 | - | 1 | - | 1 | 1 | 2 | 1 | - | - | - | 3 | 3 | - |
| | 10.2% | 14.5% | - | 7.4% | - | 11.9% | 9.2% | 12.3% | 17.8% | - | - | - | 19.5% | 11.5% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 2 | 2 | * | - | - | 1 | 1 | 1 | - | - | - | - | 2 | 2 | - |
| | 7.7% | 12.9% | 18.9% | - | - | 10.4% | 13.5% | 8.6% | - | - | - | - | 14.7% | 8.6% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 1 | 1 | - | - | - | - | 1 | 1 | - | - | - | 1 | - | 1 | - |
| | 3.4% | 7.1% | - | - | - | - | 9.6% | 6.1% | - | - | - | 10.0% | - | 3.8% | - |
| Net: Decrease | 3 | 2 | - | 1 | - | 1 | 1 | 2 | 1 | - | - | - | 3 | 3 | - |
| | 10.2% | 14.5% | - | 7.4% | - | 11.9% | 9.2% | 12.3% | 17.8% | - | - | - | 19.5% | 11.5% | - |
| Net: Increase + Stay the same | 24 | 10 | 2 | 12 | 3 | 6 | 8 | 13 | 5 | 2 | 4 | 10 | 10 | 20 | 3 |
| | 82.1% | 72.6% | 81.1% | 92.6% | 100.0% | 77.7% | 77.3% | 79.1% | 82.2% | 100.0% | 100.0% | 100.0% | 65.8% | 79.9% | 100.0% |
| Mean score | 2.9 | 2.9 | 3.0 | 2.9 | 3.0 | 2.9 | 3.0 | 2.9 | 2.8 | 3.0 | 3.0 | 3.1 | 2.8 | 2.9 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_11. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Life sciences

Base: All who recruit temporary agency workers in each job function

| | WAVE | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l |
| Significance Level: 95% | | | | | | | | | | | | | |
| Unweighted Total | 4 | 4 | - | 1 | 2 | 3 | 1 | - | - | 2 | 2 | 4 | - |
| Weighted Total | 4 | 4 | - | 1 | 2 | 3 | 1 | - | - | 2 | 2 | 4 | - |
| | 100.0% | 100.0% | - | 100.0% | 100.0% | 100.0% | 100.0% | - | - | 100.0% | 100.0% | 100.0% | - |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 23.7% | - | - | 50.0% | 33.4% | - | - | - | - | 45.0% | 23.7% | - |
| Stay the same | (3) | 3 | - | 1 | 1 | 2 | 1 | - | - | 2 | 1 | 3 | - |
| | | 76.3% | - | 100.0% | 50.0% | 66.6% | 100.0% | - | - | 100.0% | 55.0% | 76.3% | - |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | |
| Net: Increase | | 1 | - | - | 1 | 1 | - | - | - | - | 1 | 1 | - |
| | | 23.7% | - | - | 50.0% | 33.4% | - | - | - | - | 45.0% | 23.7% | - |
| Net: Decrease | | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | | 4 | - | 1 | 2 | 3 | 1 | - | - | 2 | 2 | 4 | - |
| | | 100.0% | - | 100.0% | 100.0% | 100.0% | 100.0% | - | - | 100.0% | 100.0% | 100.0% | - |
| Mean score | | 3.2 | - | 3.0 | 3.5 | 3.3 | 3.0 | - | - | 3.0 | 3.4 | 3.2 | - |

Columns Tested: b,c,d,e,f,g - h,i,j - k,l

Jobs Outlook - Combined

Q15_12. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Marketing, media & creative

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 25 | 14 | 2 | 9 | 2 | 7 | 7 | 13 | 6 | 3 | 4 | 10 | 11 | 23 | 2 |
| Weighted Total | 23 | 13 | 1 | 9 | 2 | 7 | 6 | 12 | 6 | 3 | 4 | 9 | 11 | 22 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 3 | 1 | - | 2 | - | 2 | 3 | 1 | - | 1 | 1 | 1 | 3 | - |
| | 12.4% | 7.4% | - | 21.4% | - | - | 33.0% | 24.8% | 16.4% | - | 25.9% | 10.9% | 9.0% | 13.1% | - |
| Stay the same | (3) | 18 | 11 | 1 | 6 | 2 | 7 | 4 | 8 | 4 | 2 | 8 | 8 | 17 | 1 |
| | 78.9% | 84.8% | 100.0% | 67.5% | 100.0% | 100.0% | 67.0% | 66.2% | 65.5% | 68.6% | 74.1% | 89.1% | 71.8% | 77.6% | 100.0% |
| Slightly decrease | (2) | 1 | 1 | - | - | - | - | 1 | 1 | - | - | - | 1 | 1 | - |
| | 4.5% | 7.8% | - | - | - | - | - | 9.0% | 18.1% | - | - | - | 9.9% | 4.8% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | 1 | - | - | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | 4.3% | - | - | 11.2% | - | - | - | - | - | 31.4% | - | - | 9.4% | 4.5% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 3 | 1 | - | 2 | - | - | 2 | 3 | 1 | - | 1 | 1 | 1 | 3 | - |
| | 12.4% | 7.4% | - | 21.4% | - | - | 33.0% | 24.8% | 16.4% | - | 25.9% | 10.9% | 9.0% | 13.1% | - |
| Net: Decrease | 1 | 1 | - | - | - | - | - | 1 | 1 | - | - | - | 1 | 1 | - |
| | 4.5% | 7.8% | - | - | - | - | - | 9.0% | 18.1% | - | - | - | 9.9% | 4.8% | - |
| Net: Increase + Stay the same | 21 | 12 | 1 | 8 | 2 | 7 | 6 | 11 | 5 | 2 | 4 | 9 | 9 | 20 | 1 |
| | 91.2% | 92.2% | 100.0% | 88.8% | 100.0% | 100.0% | 100.0% | 91.0% | 81.9% | 68.6% | 100.0% | 100.0% | 80.8% | 90.7% | 100.0% |
| Mean score | 3.1 | 3.0 | 3.0 | 3.2 | 3.0 | 3.0 | 3.3 | 3.2 | 3.0 | 3.0 | 3.3 | 3.1 | 3.0 | 3.1 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_13. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Office professionals

Base: All who recruit temporary agency workers in each job function

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 58 | 22 | 13 | 23 | 13 | 14 | 18 | 27 | 9 | 4 | 16 | 24 | 18 | 48 | 10 |
| Weighted Total | 56 | 23 | 11 | 22 | 12 | 15 | 15 | 24 | 9 | 4 | 17 | 22 | 17 | 47 | 9 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 5 | 3 | 2 | 1 | 3 | 1 | 2 | 1 | - | 2 | 3 | 1 | 4 | 1 |
| | | 9.8% | 12.2% | 15.9% | 4.2% | 6.2% | 18.0% | 6.4% | 8.1% | 11.2% | - | 10.1% | 13.5% | 4.8% | 9.6% |
| Stay the same | (3) | 47 | 19 | 9 | 19 | 12 | 12 | 13 | 20 | 7 | 4 | 15 | 18 | 14 | 39 |
| | | 84.2% | 83.1% | 80.2% | 87.3% | 93.8% | 75.8% | 84.7% | 81.8% | 76.7% | 100.0% | 89.9% | 82.2% | 81.4% | 83.2% |
| Slightly decrease | (2) | 2 | 1 | - | 1 | - | - | 1 | 2 | 1 | - | - | - | 2 | - |
| | | 3.6% | 4.6% | - | 4.2% | - | - | 6.1% | 8.3% | 12.1% | - | - | - | 11.4% | 4.3% |
| Greatly decrease | (1) | 1 | - | - | 1 | - | 1 | - | - | - | - | 1 | - | 1 | - |
| | | 1.7% | - | - | 4.2% | - | 6.2% | - | - | - | - | 4.4% | - | 2.0% | - |
| Don't know | | * | - | * | - | - | * | * | - | - | - | - | * | * | - |
| | | .8% | - | 3.9% | - | - | 2.8% | 1.8% | - | - | - | - | 2.5% | .9% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 5 | 3 | 2 | 1 | 1 | 3 | 1 | 2 | 1 | - | 2 | 3 | 1 | 4 | 1 |
| | 9.8% | 12.2% | 15.9% | 4.2% | 6.2% | 18.0% | 6.4% | 8.1% | 11.2% | - | 10.1% | 13.5% | 4.8% | 9.6% | 10.6% |
| Net: Decrease | 3 | 1 | - | 2 | - | 1 | 1 | 2 | 1 | - | - | 1 | 2 | 3 | - |
| | 5.3% | 4.6% | - | 8.5% | - | 6.2% | 6.1% | 8.3% | 12.1% | - | - | 4.4% | 11.4% | 6.3% | - |
| Net: Increase + Stay the same | 52 | 22 | 10 | 20 | 12 | 14 | 14 | 22 | 8 | 4 | 17 | 21 | 15 | 43 | 9 |
| | 94.0% | 95.4% | 96.1% | 91.5% | 100.0% | 93.8% | 91.1% | 89.9% | 87.9% | 100.0% | 100.0% | 95.6% | 86.1% | 92.8% | 100.0% |
| Mean score | 3.0 | 3.1 | 3.2 | 2.9 | 3.1 | 3.1 | 3.0 | 3.0 | 3.0 | 3.0 | 3.1 | 3.0 | 2.9 | 3.0 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_14. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Sales & retail

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|--------------|--------------|--------------|--------------|--------------|------------------------|------------------------|--------------|--------------|--------------|--------------|--------------|--------------|--------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | ^a | ^b | ^c | ^d | ^e | ^f | ^g | ^h | ⁱ | ^j | ^k | ^l | ^m | ⁿ |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 23 | 10 | 5 | 8 | 6 | 7 | 6 | 9 | 3 | 1 | 6 | 10 | 7 | 19 | 4 |
| Weighted Total | 23 | 11 | 5 | 8 | 6 | 8 | 5 | 8 | 3 | 1 | 7 | 9 | 8 | 19 | 4 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Slightly increase | (4) | 4 | 3 | - | 1 | 1 | 1 | 2 | 1 | - | 2 | 2 | - | 4 | - |
| | 16.3% | 26.1% | - | 12.9% | 15.8% | 10.7% | 18.4% | 24.1% | 34.7% | - | 28.9% | 20.4% | - | 20.0% | - |
| Stay the same | (3) | 20 | 8 | 5 | 7 | 5 | 7 | 4 | 6 | 2 | 5 | 7 | 8 | 15 | 4 |
| | 83.7% | 73.9% | 100.0% | 87.1% | 84.2% | 89.3% | 81.6% | 75.9% | 65.3% | 100.0% | 71.1% | 79.6% | 100.0% | 80.0% | 100.0% |
| Slightly decrease | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 4 | 3 | - | 1 | 1 | 1 | 1 | 2 | 1 | - | 2 | 2 | - | 4 | - |
| | 16.3% | 26.1% | - | 12.9% | 15.8% | 10.7% | 18.4% | 24.1% | 34.7% | - | 28.9% | 20.4% | - | 20.0% | - |
| Net: Decrease | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Increase + Stay the same | 23 | 11 | 5 | 8 | 6 | 8 | 5 | 8 | 3 | 1 | 7 | 9 | 8 | 19 | 4 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Mean score | 3.2 | 3.3 | 3.0 | 3.1 | 3.2 | 3.1 | 3.2 | 3.2 | 3.3 | 3.0 | 3.3 | 3.2 | 3.0 | 3.2 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q15_15. Which job functions in your organisation, if any, do you think will see an increase or decrease in the number of temporary agency workers in the next four to twelve months?

Technology

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|-------------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | 'a | 'b | 'c | 'd | 'e | 'f | 'g | 'h | 'i | 'j | 'k | 'l | 'm | 'n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 18 | 8 | 3 | 7 | 3 | 3 | 6 | 11 | 5 | 1 | 2 | 9 | 7 | 16 | 2 |
| Weighted Total | 17 | 9 | 2 | 7 | 4 | 3 | 5 | 10 | 5 | 1 | 2 | 8 | 8 | 16 | 1 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Greatly increase | (5) | 1 | 1 | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | | 5.5% | 11.0% | - | - | 32.3% | - | - | - | - | - | - | 12.6% | 5.9% | - |
| Slightly increase | (4) | 4 | 2 | 1 | - | - | 3 | 4 | 1 | - | 1 | 1 | 2 | 4 | - |
| | | 20.3% | 22.8% | 33.0% | - | - | 51.4% | 36.1% | 20.4% | - | 51.1% | 12.5% | 20.6% | 21.9% | - |
| Stay the same | (3) | 12 | 5 | 1 | 6 | 4 | 2 | 2 | 5 | 3 | 1 | 7 | 4 | 11 | 1 |
| | | 68.2% | 54.2% | 67.0% | 86.2% | 100.0% | 67.7% | 48.6% | 53.3% | 58.0% | 100.0% | 48.9% | 87.5% | 65.8% | 100.0% |
| Slightly decrease | (2) | 1 | 1 | - | - | - | - | 1 | 1 | - | - | - | 1 | 1 | - |
| | | 6.0% | 12.1% | - | - | - | - | 10.7% | 21.5% | - | - | - | 13.9% | 6.5% | - |
| Greatly decrease | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Don't know | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Increase | 4 | 3 | 1 | 1 | - | 1 | 3 | 4 | 1 | - | 1 | 1 | 3 | 4 | - |
| | 25.8% | 33.7% | 33.0% | 13.8% | - | 32.3% | 51.4% | 36.1% | 20.4% | - | 51.1% | 12.5% | 33.2% | 27.8% | - |
| Net: Decrease | 1 | 1 | - | - | - | - | - | 1 | 1 | - | - | - | 1 | 1 | - |
| | 6.0% | 12.1% | - | - | - | - | - | 10.7% | 21.5% | - | - | - | 13.9% | 6.5% | - |
| Net: Increase + Stay the same | 16 | 8 | 2 | 7 | 4 | 3 | 5 | 9 | 4 | 1 | 2 | 8 | 6 | 15 | 1 |
| | 94.0% | 87.9% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 89.3% | 78.5% | 100.0% | 100.0% | 100.0% | 86.1% | 93.5% | 100.0% |
| Mean score | 3.3 | 3.3 | 3.3 | 3.1 | 3.0 | 3.6 | 3.5 | 3.3 | 3.0 | 3.0 | 3.5 | 3.1 | 3.3 | 3.3 | 3.0 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles?

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | | SIZE | | | SECTOR | |
|--|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 107 | 44 | 26 | 37 | 24 | 29 | 31 | 45 | 14 | 9 | 36 | 36 | 35 | 88 | 19 |
| Weighted Total | 105 | 43 | 25 | 36 | 21 | 33 | 27 | 40 | 14 | 10 | 38 | 32 | 34 | 86 | 18 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Accounting and financial services | 5 | 4 | 1 | - | 3 | 1 | - | - | - | 1 | - | 2 | 3 | 4 | 1 |
| | 11.8% | 19.4% | 11.2% | - | 27.5% | 7.8% | - | - | - | 48.7% | - | 14.6% | 17.9% | 12.0% | 11.0% |
| Construction | 4 | 1 | - | 3 | 1 | 1 | 2 | 2 | - | - | 2 | - | 2 | 4 | - |
| | 23.3% | 15.4% | - | 49.5% | 34.7% | 21.4% | 31.1% | 23.7% | - | - | 27.4% | - | 40.5% | 27.4% | - |
| Drivers | 5 | 2 | 1 | 2 | 2 | 2 | - | - | - | 1 | 2 | 2 | 1 | 4 | 1 |
| | 23.5% | 21.2% | 20.9% | 28.0% | 24.3% | 28.6% | - | - | - | 32.9% | 24.9% | 39.9% | 12.3% | 22.8% | 26.4% |
| Education | 2 | - | 1 | 1 | - | 2 | - | - | - | - | - | 2 | - | 2 | - |
| | 17.4% | - | 100.0% | 11.8% | - | 36.1% | - | - | - | - | - | 46.5% | - | 17.4% | - |
| Engineering & technical | 9 | 5 | 1 | 3 | 3 | 1 | 4 | 5 | 1 | - | 3 | 1 | 5 | 8 | * |
| | 36.8% | 41.7% | 21.8% | 40.0% | 44.3% | 12.3% | 60.1% | 65.0% | 100.0% | - | 40.0% | 19.5% | 47.7% | 37.1% | 33.0% |
| Executive recruitment / interim management | 2 | 1 | 1 | - | - | - | 1 | 2 | 1 | - | 1 | - | 1 | 2 | - |
| | 11.6% | 14.4% | 33.0% | - | - | - | 20.3% | 27.3% | 34.6% | - | 51.1% | - | 8.9% | 12.7% | - |
| Health & social care | 4 | 1 | 2 | 1 | - | 1 | 1 | 1 | - | 2 | - | 1 | 3 | 4 | - |
| | 39.0% | 100.0% | 100.0% | 16.3% | - | 34.0% | 51.3% | 34.8% | - | 62.3% | - | 100.0% | 36.2% | 39.0% | - |
| Hospitality | 4 | 1 | - | 3 | - | - | 3 | 3 | - | 1 | - | 3 | 1 | 4 | - |
| | 28.1% | 19.6% | - | 32.8% | - | - | 42.3% | 32.6% | - | 33.8% | - | 74.2% | 12.6% | 32.7% | - |
| Industrial | 2 | 2 | - | - | 1 | - | - | 1 | 1 | - | 1 | - | 1 | 1 | 1 |
| | 7.1% | 13.6% | - | - | 13.5% | - | - | 11.3% | 49.8% | - | 11.4% | - | 8.6% | 4.8% | 16.4% |
| Legal & HR | 1 | 1 | - | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | 3.3% | 6.9% | - | - | - | 11.9% | - | - | - | - | - | - | 6.3% | 3.7% | - |
| Life sciences | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Marketing, media & creative | 1 | - | - | 1 | - | - | - | - | - | 1 | - | - | 1 | 1 | - |
| | 4.3% | - | - | 11.2% | - | - | - | - | - | 31.4% | - | - | 9.4% | 4.5% | - |
| Office professionals | 5 | 1 | 3 | 1 | 1 | 5 | - | - | - | - | 5 | - | - | 5 | - |
| | 9.7% | 5.2% | 30.1% | 4.3% | 6.2% | 30.4% | - | - | - | - | 32.2% | - | - | 11.6% | - |
| Sales & retail | 1 | - | - | 1 | 1 | - | - | - | - | - | 1 | - | - | 1 | - |
| | 4.3% | - | - | 12.9% | 15.8% | - | - | - | - | - | 14.6% | - | - | 5.3% | - |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q16. In which, if any, of these job functions do you expect to find a shortage of appropriate candidates for temporary agency worker roles?

Base: All who recruit temporary agency workers in each job function

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 107 | 44 | 26 | 37 | 24 | 29 | 31 | 45 | 14 | 9 | 36 | 36 | 35 | 88 | 19 |
| Weighted Total | 105 | 43 | 25 | 36 | 21 | 33 | 27 | 40 | 14 | 10 | 38 | 32 | 34 | 86 | 18 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Technology | 4 | 1 | 1 | 2 | - | 2 | 2 | 2 | - | - | - | - | 4 | 4 | - |
| | 21.1% | 11.0% | 33.0% | 30.7% | - | 71.9% | 31.5% | 15.9% | - | - | - | - | 48.7% | 22.7% | - |
| None | 71 | 31 | 16 | 24 | 14 | 22 | 18 | 30 | 12 | 6 | 28 | 23 | 21 | 56 | 15 |
| | 67.9% | 70.8% | 64.0% | 67.1% | 64.1% | 65.0% | 67.6% | 73.5% | 85.2% | 62.3% | 71.7% | 70.0% | 61.5% | 64.5% | 83.6% |
| Net: Any | 34 | 13 | 9 | 12 | 8 | 12 | 9 | 11 | 2 | 4 | 11 | 10 | 13 | 31 | 3 |
| | 32.1% | 29.2% | 36.0% | 32.9% | 35.9% | 35.0% | 32.4% | 26.5% | 14.8% | 37.7% | 28.3% | 30.0% | 38.5% | 35.5% | 16.4% |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_SUM. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

SUMMARY TABLE

Base: All who recruit temporary agency workers

| | Total | 1 Not at all important | 2 | 3 | 4 | 5 Very important | N/A | Net: Not important | Net: Important | Mean |
|--|---------------|------------------------|-------------|-------------|-------------|------------------|--------------|--------------------|----------------|------|
| Price/Costs of the workers | 123 100.0% | 3 2.4% | 3 2.3% | 37 29.9% | 31 25.3% | 48 39.3% | 1 .8% | 6 4.7% | 80 64.6% | 4.0 |
| Quality of service | 123 100.0% | 1 .8% | 2 1.5% | 3 2.5% | 31 25.4% | 85 69.1% | 1 .8% | 3 2.3% | 116 94.5% | 4.6 |
| Brand image of the agency | 123 100.0% | 17 14.0% | 28 22.7% | 42 34.4% | 27 21.7% | 8 6.3% | 1 .8% | 45 36.8% | 35 28.1% | 2.8 |
| Expertise of the agency, in terms of regions and sectors covered | 123 100.0% | 3 2.1% | 4 3.4% | 8 6.9% | 41 33.2% | 66 53.7% | 1 .8% | 7 5.5% | 107 86.9% | 4.3 |
| Management information provided | 123 100.0% | 3 2.6% | 12 10.0% | 40 32.4% | 44 35.4% | 22 18.1% | 2 1.5% | 15 12.6% | 66 53.5% | 3.6 |
| Membership of a trade of professional organisation | 123 100.0% | 14 11.2% | 13 10.7% | 46 37.0% | 28 22.4% | 21 17.1% | 2 1.5% | 27 21.9% | 49 39.5% | 3.2 |
| Other | 123 100.0% | - - | - - | 1 .8% | 2 1.6% | 8 6.1% | 113 91.5% | - - | 9 7.7% | 4.6 |

Jobs Outlook - Combined

Q17_1. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Price/Costs of the workers

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 3 | 1 | - | 2 | 1 | - | 1 | 1 | - | 1 | 2 | 1 | - | 1 | 2 |
| | | 2.4% | 2.1% | - | 4.5% | 3.7% | - | 3.0% | 2.1% | - | 8.7% | 4.2% | 2.5% | - | .9% | 9.4% |
| 2 | (2) | 3 | - | 1 | 2 | 2 | - | - | - | 1 | 2 | 1 | - | 2 | 1 | |
| | | 2.3% | - | 3.0% | 4.6% | 7.1% | - | - | - | 8.0% | 3.9% | 2.5% | - | 1.8% | 4.3% | |
| 3 | (3) | 37 | 16 | 14 | 7 | 6 | 19 | 6 | 8 | 2 | 4 | 22 | 7 | 8 | 29 | 8 |
| | | 29.9% | 30.1% | 48.8% | 16.5% | 24.1% | 47.0% | 18.9% | 17.6% | 14.6% | 31.3% | 44.5% | 18.5% | 22.4% | 28.3% | 37.5% |
| 4 | (4) | 31 | 14 | 5 | 12 | 4 | 10 | 9 | 15 | 6 | 2 | 12 | 11 | 8 | 25 | 6 |
| | | 25.3% | 28.0% | 16.6% | 28.0% | 17.0% | 24.2% | 29.1% | 33.6% | 43.7% | 16.2% | 25.4% | 30.1% | 20.3% | 24.4% | 29.3% |
| 5 Very important | (5) | 48 | 20 | 9 | 19 | 11 | 12 | 15 | 21 | 6 | 4 | 11 | 17 | 21 | 44 | 4 |
| | | 39.3% | 38.0% | 31.6% | 46.4% | 44.6% | 28.8% | 48.9% | 46.7% | 41.7% | 35.8% | 22.0% | 46.3% | 54.8% | 43.6% | 19.6% |
| N/A | | 1 | 1 | - | - | 1 | - | - | - | - | - | - | - | 1 | 1 | - |
| | | .8% | 1.8% | - | - | 3.6% | - | - | - | - | - | - | - | 2.5% | .9% | - |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 6 | 1 | 1 | 4 | 3 | - | 1 | 1 | - | 2 | 4 | 2 | - | 3 | 3 |
| | | 4.7% | 2.1% | 3.0% | 9.1% | 10.7% | - | 3.0% | 2.1% | - | 16.7% | 8.1% | 5.1% | - | 2.8% | 13.7% |
| Net: Important | | 80 | 34 | 14 | 31 | 16 | 21 | 24 | 36 | 12 | 7 | 23 | 28 | 28 | 69 | 11 |
| | | 64.6% | 66.0% | 48.2% | 74.4% | 61.6% | 53.0% | 78.0% | 80.3% | 85.4% | 52.0% | 47.4% | 76.4% | 75.1% | 68.0% | 48.9% |
| Mean score | | 4.0 | 4.0 | 3.8 | 4.1 | 4.0 | 3.8 | 4.2 | 4.2 | 4.3 | 3.6 | 3.6 | 4.2 | 4.3 | 4.1 | 3.5 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_2. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Quality of service

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|-------|--------------|-------------|--------------|-------------|-------------|------------------------|------------------------|-------------|-------------|--------------|-------------|-------------|-------------|-------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 1 .8% | - | 1 2.2% | - | - | 1 3.0% | 1 2.1% | - | - | 1 1.9% | - | - | 1 .9% | - | |
| 2 | (2) | 2 1.5% | 1 1.7% | - | 1 2.2% | - | - | - | - | - | - | 2 5.0% | - | 1 .9% | 1 4.3% | |
| 3 | (3) | 3 2.5% | 1 2.0% | - | 2 4.8% | 1 3.9% | 1 2.5% | - | 1 2.3% | 1 7.7% | 3 6.3% | - | - | 3 3.0% | - | |
| 4 | (4) | 31 25.4% | 11 21.2% | 13 45.4% | 7 16.6% | 4 17.3% | 13 33.6% | 8 27.3% | 10 23.4% | 2 14.6% | 3 22.9% | 18 38.1% | 6 15.9% | 7 18.4% | 23 22.3% | 9 39.8% |
| 5 Very important | (5) | 85 69.1% | 38 73.3% | 16 54.6% | 31 74.1% | 17 68.0% | 26 63.9% | 22 69.7% | 32 72.2% | 11 77.8% | 10 77.1% | 26 53.7% | 29 79.1% | 30 79.1% | 73 71.9% | 12 55.9% |
| N/A | | 1 .8% | 1 1.8% | - | - | 1 3.6% | - | - | - | - | - | - | 1 2.5% | 1 .9% | - | |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 3 2.3% | 1 1.7% | - | 2 4.5% | 2 7.2% | - | 1 3.0% | 1 2.1% | - | - | 1 1.9% | 2 5.0% | - | 2 1.8% | 1 4.3% |
| Net: Important | | 116 94.5% | 49 94.4% | 29 100.0% | 38 90.7% | 22 85.3% | 39 97.5% | 30 97.0% | 43 95.6% | 13 92.3% | 13 100.0% | 44 91.8% | 35 95.0% | 37 97.5% | 96 94.3% | 21 95.7% |
| Mean score | | 4.6 | 4.7 | 4.5 | 4.6 | 4.5 | 4.6 | 4.6 | 4.6 | 4.7 | 4.8 | 4.4 | 4.7 | 4.8 j | 4.6 | 4.5 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_3. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Brand image of the agency

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 17 | 7 | 4 | 6 | 3 | 5 | 7 | 7 | - | 2 | 12 | 2 | 4 | 14 | 4 |
| | | 14.0% | 13.8% | 14.5% | 14.0% | 12.5% | 13.5% | 21.2% | 14.8% | - | 16.1% | 23.9% | 4.9% | 10.2% | 13.5% | 16.4% |
| | | | | | | | | | | | k | | | | | |
| 2 | (2) | 28 | 11 | 6 | 10 | 5 | 11 | 5 | 9 | 4 | 3 | 13 | 9 | 6 | 26 | 2 |
| | | 22.7% | 22.2% | 21.8% | 24.0% | 20.4% | 27.5% | 15.6% | 19.6% | 28.6% | 23.6% | 27.3% | 24.1% | 15.6% | 25.3% | 10.6% |
| 3 | (3) | 42 | 21 | 7 | 14 | 7 | 15 | 13 | 19 | 6 | 1 | 12 | 19 | 12 | 35 | 8 |
| | | 34.4% | 41.1% | 25.3% | 32.6% | 29.2% | 36.8% | 42.2% | 42.7% | 43.9% | 8.0% | 23.7% | 51.5% | 31.4% | 34.1% | 36.1% |
| | | | | | | | | | | | | j | | | | |
| 4 | (4) | 27 | 8 | 9 | 10 | 8 | 8 | 5 | 7 | 3 | 3 | 11 | 5 | 10 | 19 | 8 |
| | | 21.7% | 15.6% | 31.0% | 22.7% | 30.9% | 20.9% | 15.0% | 16.7% | 20.6% | 23.3% | 23.1% | 14.4% | 27.1% | 18.5% | 36.9% |
| 5 Very important | (5) | 8 | 3 | 2 | 3 | 1 | 1 | 2 | 3 | 1 | 4 | 1 | 2 | 5 | 8 | - |
| | | 6.3% | 5.5% | 7.4% | 6.6% | 3.4% | 1.3% | 5.9% | 6.2% | 6.9% | 29.0% | 2.0% | 5.2% | 13.2% | 7.7% | - |
| | | | | | | | | | | | | j | | | | |
| N/A | | 1 | 1 | - | - | 1 | - | - | - | - | - | - | - | 1 | 1 | - |
| | | .8% | 1.8% | - | - | 3.6% | - | - | - | - | - | - | - | 2.5% | .9% | - |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 45 | 19 | 11 | 16 | 8 | 16 | 11 | 15 | 4 | 5 | 25 | 11 | 10 | 39 | 6 |
| | | 36.8% | 36.0% | 36.3% | 38.0% | 32.9% | 41.0% | 36.8% | 34.3% | 28.6% | 39.7% | 51.2% | 29.0% | 25.8% | 38.8% | 27.0% |
| | | | | | | | | | | | | kl | | | | |
| Net: Important | | 35 | 11 | 11 | 12 | 9 | 9 | 7 | 10 | 4 | 7 | 12 | 7 | 15 | 27 | 8 |
| | | 28.1% | 21.1% | 38.4% | 29.3% | 34.3% | 22.1% | 21.0% | 23.0% | 27.5% | 52.4% | 25.1% | 19.5% | 40.3% | 26.2% | 36.9% |
| | | | | | | | | | | | | k | | | | |
| Mean score | | 2.8 | 2.8 | 2.9 | 2.8 | 2.9 | 2.7 | 2.7 | 2.8 | 3.1 | 3.3 | 2.5 | 2.9 | 3.2 | 2.8 | 2.9 |
| | | | | | | | | | | | | j | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_4. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Expertise of the agency, in terms of regions and sectors covered

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 1 Not at all important | (1) | 3 | - | 1 | 2 | 1 | - | 2 | 2 | - | 2 | 1 | - | 2 | 1 |
| | | 2.1% | - | 2.2% | 4.5% | 3.7% | - | 5.1% | 3.5% | - | 3.3% | 2.5% | - | 1.6% | 4.3% |
| 2 | (2) | 4 | 1 | - | 3 | - | 3 | 1 | 1 | - | 1 | 1 | 2 | 4 | - |
| | | 3.4% | 1.9% | - | 7.7% | - | 8.0% | 3.1% | 2.1% | - | 2.1% | 2.6% | 5.9% | 4.1% | - |
| 3 | (3) | 8 | 4 | 3 | 2 | - | 5 | 3 | 3 | - | 5 | 1 | 3 | 8 | - |
| | | 6.9% | 7.9% | 8.6% | 4.5% | - | 11.6% | 9.3% | 6.4% | - | 9.7% | 2.6% | 7.5% | 8.4% | - |
| 4 | (4) | 41 | 14 | 14 | 12 | 11 | 12 | 9 | 13 | 4 | 18 | 16 | 7 | 30 | 11 |
| | | 33.2% | 27.8% | 47.8% | 29.6% | 44.7% | 29.0% | 28.7% | 28.7% | 28.6% | 36.7% | 42.9% | 19.2% | 29.9% | 48.8% |
| 5 Very important | (5) | 66 | 31 | 12 | 23 | 12 | 21 | 17 | 27 | 10 | 23 | 18 | 24 | 56 | 10 |
| | | 53.7% | 60.7% | 41.4% | 53.7% | 48.1% | 51.4% | 53.8% | 59.2% | 71.4% | 48.3% | 49.4% | 64.9% | 55.1% | 46.9% |
| N/A | | 1 | 1 | - | - | 1 | - | - | - | - | - | - | 1 | 1 | - |
| | | .8% | 1.8% | - | - | 3.6% | - | - | - | - | - | - | 2.5% | .9% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Not important | | 7 | 1 | 1 | 5 | 1 | 3 | 3 | 3 | - | 3 | 2 | 2 | 6 | 1 |
| | | 5.5% | 1.9% | 2.2% | 12.2% | 3.7% | 8.0% | 8.2% | 5.7% | - | 5.4% | 5.1% | 5.9% | 5.7% | 4.3% |
| | | | | a | | | | | | | | | | | |
| Net: Important | | 107 | 46 | 26 | 35 | 24 | 32 | 26 | 39 | 14 | 41 | 34 | 32 | 86 | 21 |
| | | 86.9% | 88.5% | 89.2% | 83.3% | 92.7% | 80.3% | 82.6% | 87.9% | 100.0% | 85.0% | 92.2% | 84.1% | 85.0% | 95.7% |
| Mean score | | 4.3 | 4.5 | 4.3 | 4.2 | 4.4 | 4.2 | 4.2 | 4.4 | 4.7 | 4.2 | 4.3 | 4.5 | 4.3 | 4.3 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_5. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Management information provided

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 1 Not at all important | (1) | 3 | - | 3 | - | 2 | 1 | 1 | - | - | 1 | 2 | - | 3 | - |
| | | 2.6% | - | 7.6% | - | 5.6% | 3.0% | 2.1% | - | - | 1.9% | 6.1% | - | 3.2% | - |
| | | | | a | | | | | | | | | | | |
| 2 | (2) | 12 | 7 | 5 | 4 | 4 | 4 | 4 | - | - | 4 | 3 | 5 | 11 | 1 |
| | | 10.0% | 12.7% | 12.3% | 14.5% | 10.4% | 14.1% | 9.8% | - | - | 8.0% | 9.3% | 13.2% | 11.1% | 4.8% |
| 3 | (3) | 40 | 23 | 11 | 5 | 13 | 9 | 15 | 6 | 6 | 16 | 14 | 10 | 32 | 8 |
| | | 32.4% | 44.8% | 25.5% | 20.8% | 33.3% | 30.1% | 34.2% | 43.7% | 46.8% | 32.4% | 38.6% | 26.3% | 31.7% | 35.8% |
| 4 | (4) | 44 | 14 | 16 | 8 | 17 | 12 | 15 | 4 | 3 | 17 | 14 | 13 | 35 | 9 |
| | | 35.4% | 27.5% | 39.0% | 32.4% | 41.7% | 37.5% | 34.6% | 27.8% | 24.2% | 34.9% | 36.6% | 34.7% | 34.0% | 41.6% |
| 5 Very important | (5) | 22 | 6 | 7 | 7 | 4 | 4 | 8 | 4 | 4 | 11 | 3 | 8 | 18 | 4 |
| | | 18.1% | 11.4% | 15.6% | 28.8% | 9.0% | 12.2% | 17.2% | 28.5% | 29.0% | 22.8% | 9.5% | 20.7% | 18.2% | 17.8% |
| N/A | | 2 | 2 | - | 1 | - | 1 | 1 | - | - | - | - | 2 | 2 | - |
| | | 1.5% | 3.6% | - | 3.6% | - | 3.1% | 2.1% | - | - | - | - | 5.0% | 1.9% | - |
| NETS | | | | | | | | | | | | | | | |
| Net: Not important | | 15 | 7 | 8 | 4 | 6 | 5 | 5 | - | - | 5 | 6 | 5 | 14 | 1 |
| | | 12.6% | 12.7% | 19.9% | 14.5% | 16.0% | 17.1% | 11.9% | - | - | 9.9% | 15.4% | 13.2% | 14.2% | 4.8% |
| Net: Important | | 66 | 20 | 23 | 16 | 20 | 16 | 23 | 8 | 7 | 28 | 17 | 21 | 53 | 13 |
| | | 53.5% | 38.9% | 54.6% | 61.2% | 50.6% | 49.8% | 51.8% | 56.3% | 53.2% | 57.7% | 46.0% | 55.4% | 52.3% | 59.4% |
| Mean score | | 3.6 | 3.4 | 3.4 | 3.8 | 3.4 | 3.4 | 3.6 | 3.8 | 3.8 | 3.7 | 3.3 | 3.7 | 3.5 | 3.7 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_6. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Membership of a trade or professional organisation

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 14 | 8 | 1 | 5 | 4 | 1 | 7 | 9 | 2 | - | 6 | 3 | 5 | 11 | 3 |
| | | 11.2% | 14.8% | 4.4% | 11.6% | 14.9% | 2.6% | 22.4% | 19.9% | 14.4% | - | 13.2% | 7.1% | 12.8% | 10.7% | 13.6% |
| | | | | | | | e | e | | | | | | | | |
| 2 | (2) | 13 | 6 | 3 | 4 | 3 | 5 | 3 | 5 | 2 | - | 7 | 3 | 3 | 12 | 1 |
| | | 10.7% | 11.3% | 11.0% | 9.8% | 11.8% | 13.1% | 9.5% | 10.9% | 14.3% | - | 15.1% | 8.4% | 7.2% | 11.7% | 6.2% |
| 3 | (3) | 46 | 18 | 10 | 18 | 5 | 18 | 13 | 18 | 5 | 5 | 15 | 12 | 19 | 39 | 7 |
| | | 37.0% | 34.1% | 35.1% | 42.0% | 19.5% | 44.4% | 40.6% | 39.3% | 36.6% | 41.1% | 31.7% | 31.4% | 49.4% | 38.0% | 32.3% |
| 4 | (4) | 28 | 12 | 8 | 8 | 6 | 8 | 5 | 10 | 5 | 4 | 14 | 10 | 3 | 22 | 6 |
| | | 22.4% | 23.1% | 27.2% | 18.2% | 21.5% | 20.8% | 16.9% | 22.3% | 34.8% | 29.9% | 29.2% | 27.7% | 8.5% | 21.2% | 27.9% |
| | | | | | | | | | | | | l | l | | | |
| 5 Very important | (5) | 21 | 7 | 7 | 8 | 7 | 8 | 2 | 2 | - | 4 | 5 | 9 | 6 | 17 | 4 |
| | | 17.1% | 13.1% | 22.3% | 18.4% | 28.7% | 19.1% | 7.7% | 5.4% | - | 29.0% | 10.8% | 25.4% | 17.1% | 16.5% | 20.1% |
| N/A | | 2 | 2 | - | - | 1 | - | 1 | 1 | - | - | - | - | 2 | 2 | - |
| | | 1.5% | 3.6% | - | - | 3.6% | - | 3.1% | 2.1% | - | - | - | - | 5.0% | 1.9% | - |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 27 | 13 | 5 | 9 | 7 | 6 | 10 | 14 | 4 | - | 14 | 6 | 8 | 23 | 4 |
| | | 21.9% | 26.1% | 15.4% | 21.4% | 26.7% | 15.7% | 31.8% | 30.9% | 28.6% | - | 28.3% | 15.5% | 20.0% | 22.4% | 19.7% |
| Net: Important | | 49 | 19 | 15 | 15 | 13 | 16 | 8 | 12 | 5 | 7 | 19 | 20 | 10 | 38 | 10 |
| | | 39.5% | 36.2% | 49.5% | 36.6% | 50.2% | 39.9% | 24.6% | 27.7% | 34.8% | 58.9% | 40.0% | 53.1% | 25.6% | 37.7% | 48.0% |
| | | | | | | | | | | | | | l | | | |
| Mean score | | 3.2 | 3.1 | 3.5 | 3.2 | 3.4 | 3.4 | 2.8 | 2.8 | 2.9 | 3.9 | 3.1 | 3.6 | 3.1 | 3.2 | 3.3 |
| | | | | | | | fg | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q17_7. How important or otherwise are each of the following factors to you when it comes to choosing and using a recruitment agency to source temporary agency workers? Please rate each factor on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Other

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 1 Not at all important | (1) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 2 | (2) | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 3 | (3) | 1 | - | - | 1 | - | - | - | - | - | - | 1 | - | 1 | - |
| | | .8% | 1.9% | - | 3.8% | - | - | - | - | - | - | 2.6% | - | 1.0% | - |
| 4 | (4) | 2 | - | 2 | - | - | 1 | 2 | 1 | - | - | 2 | - | 1 | 1 |
| | | 1.6% | - | 4.7% | - | - | 3.3% | 4.4% | 6.9% | - | - | 5.4% | - | .9% | 4.8% |
| 5 Very important | (5) | 8 | 1 | 6 | 2 | 3 | 2 | 2 | 1 | - | 4 | 2 | 2 | 6 | 2 |
| | | 6.1% | 1.7% | 14.2% | 6.9% | 8.1% | 5.1% | 5.6% | 6.7% | - | 7.2% | 5.3% | 5.4% | 5.6% | 8.4% |
| | | | | a | | | | | | | | | | | |
| N/A | 113 | 50 | 29 | 34 | 23 | 37 | 29 | 40 | 12 | 13 | 45 | 32 | 36 | 94 | 19 |
| | 91.5% | 96.4% | 97.8% | 81.0% | 89.3% | 91.9% | 91.6% | 90.0% | 86.3% | 100.0% | 92.8% | 86.7% | 94.6% | 92.5% | 86.8% |
| | | c | | | | | | | | | | | | | |
| NETS | | | | | | | | | | | | | | | |
| Net: Not important | | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Net: Important | | 9 | 1 | 8 | 2 | 3 | 3 | 4 | 2 | - | 4 | 4 | 2 | 7 | 3 |
| | | 7.7% | 1.7% | 19.0% | 6.9% | 8.1% | 8.4% | 10.0% | 13.7% | - | 7.2% | 10.7% | 5.4% | 6.5% | 13.2% |
| | | | | a | | | | | | | | | | | |
| Mean score | 4.6 | 3.9 | 5.0 | 4.8 | 4.3 | 5.0 | 4.6 | 4.6 | 4.5 | - | 5.0 | 4.2 | 5.0 | 4.6 | 4.6 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_SUM. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

SUMMARY TABLE

Base: All who recruit temporary agency workers

| | Total | 1 Not at all important | 2 | 3 | 4 | 5 Very important | Net: Not important | Net: Important | Mean |
|---|---------------|------------------------|-------------|-------------|-------------|------------------|--------------------|----------------|------|
| Meeting peaks in demand at certain times of year (seasonality) | 123 100.0% | 12 9.9% | 7 5.6% | 26 21.1% | 38 31.2% | 40 32.2% | 19 15.6% | 78 63.4% | 3.7 |
| Responding to growth, as new customers are won | 123 100.0% | 19 15.1% | 9 7.2% | 30 24.0% | 48 38.9% | 18 14.9% | 27 22.3% | 66 53.8% | 3.3 |
| Managing fast changing organisational requirements | 123 100.0% | 12 10.0% | 9 7.2% | 42 34.0% | 37 29.7% | 23 19.0% | 21 17.2% | 60 48.8% | 3.4 |
| Covering short term staff leave or absences | 123 100.0% | 14 11.6% | 8 6.6% | 25 20.3% | 32 25.9% | 44 35.7% | 22 18.1% | 76 61.6% | 3.7 |
| Helping to keep running costs down | 123 100.0% | 30 24.5% | 9 7.4% | 26 21.1% | 34 28.0% | 23 19.1% | 39 31.9% | 58 47.0% | 3.1 |
| Managing uncertainty during economic downturn or at other times | 123 100.0% | 23 18.4% | 10 8.0% | 52 42.6% | 25 20.0% | 14 11.0% | 32 26.4% | 38 31.0% | 3.0 |
| Providing short term access to key strategic skills | 123 100.0% | 15 12.4% | 13 10.9% | 37 30.3% | 37 29.7% | 21 16.8% | 29 23.2% | 57 46.4% | 3.3 |

Jobs Outlook - Combined

Q18_1. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Meeting peaks in demand at certain times of year (seasonality)

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 12 | 3 | 1 | 8 | 3 | 1 | 6 | 6 | 1 | 2 | 3 | 7 | 3 | 9 | 3 |
| | | 9.9% | 5.6% | 5.0% | 18.7% | 10.6% | 2.7% | 17.7% | 14.3% | 6.7% | 15.8% | 5.8% | 18.5% | 6.9% | 9.1% | 13.7% |
| | | | | a | | | e | | | | | | | | | |
| 2 | (2) | 7 | 3 | 2 | 2 | 1 | 2 | 1 | 4 | 3 | 1 | 3 | 4 | 1 | 7 | - |
| | | 5.6% | 5.6% | 6.5% | 5.0% | 3.4% | 4.2% | 1.7% | 7.8% | 21.8% | 7.0% | 6.0% | 9.5% | 1.4% | 6.8% | - |
| 3 | (3) | 26 | 13 | 6 | 7 | 7 | 12 | 5 | 7 | 2 | - | 11 | 8 | 7 | 23 | 3 |
| | | 21.1% | 24.2% | 21.4% | 17.0% | 27.0% | 29.2% | 17.1% | 16.3% | 14.6% | - | 21.7% | 22.0% | 19.4% | 22.6% | 13.8% |
| 4 | (4) | 38 | 16 | 13 | 9 | 8 | 17 | 7 | 10 | 3 | 3 | 20 | 8 | 10 | 30 | 9 |
| | | 31.2% | 31.8% | 43.0% | 22.1% | 31.1% | 42.4% | 23.8% | 23.2% | 21.7% | 24.1% | 42.2% | 22.4% | 25.6% | 29.5% | 39.2% |
| 5 Very important | (5) | 40 | 17 | 7 | 16 | 7 | 9 | 12 | 17 | 5 | 7 | 12 | 10 | 18 | 32 | 7 |
| | | 32.2% | 32.8% | 24.1% | 37.1% | 28.0% | 21.5% | 39.7% | 38.3% | 35.1% | 53.1% | 24.3% | 27.7% | 46.8% | 31.9% | 33.3% |
| | | | | | | | | | | | | | j | | | |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 19 | 6 | 3 | 10 | 4 | 3 | 6 | 10 | 4 | 3 | 6 | 10 | 3 | 16 | 3 |
| | | 15.6% | 11.2% | 11.5% | 23.8% | 14.0% | 6.9% | 19.4% | 22.2% | 28.6% | 22.8% | 11.8% | 27.9% | 8.2% | 16.0% | 13.7% |
| | | | | | | | | | | | | | l | | | |
| Net: Important | | 78 | 33 | 20 | 25 | 15 | 26 | 20 | 28 | 8 | 10 | 32 | 19 | 27 | 62 | 16 |
| | | 63.4% | 64.6% | 67.1% | 59.2% | 59.1% | 63.9% | 63.6% | 61.5% | 56.8% | 77.2% | 66.5% | 50.1% | 72.4% | 61.4% | 72.5% |
| | | | | | | | | | | | | | k | | | |
| Mean score | | 3.7 | 3.8 | 3.7 | 3.5 | 3.6 | 3.8 | 3.7 | 3.6 | 3.6 | 3.9 | 3.7 | 3.3 | 4.0 | 3.7 | 3.8 |
| | | | | | | | | | | | | | k | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_2. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Responding to growth, as new customers are won

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 19 | 4 | 1 | 14 | 2 | 5 | 8 | 9 | 1 | 3 | 4 | 9 | 6 | 15 | 4 |
| | | 15.1% | 7.3% | 3.1% | 33.2% | 7.1% | 13.4% | 24.4% | 19.0% | 6.7% | 23.0% | 7.5% | 24.3% | 16.0% | 14.5% | 17.8% |
| | | | | a | | | | | | | | j | | | | |
| 2 | (2) | 9 | 4 | 1 | 4 | 2 | 1 | 3 | 5 | 2 | 1 | 3 | 2 | 5 | 9 | - |
| | | 7.2% | 7.6% | 4.2% | 8.7% | 9.1% | 2.1% | 8.1% | 10.1% | 14.6% | 9.0% | 5.4% | 4.2% | 12.4% | 8.7% | - |
| 3 | (3) | 30 | 16 | 10 | 3 | 7 | 10 | 5 | 10 | 5 | 3 | 11 | 10 | 8 | 25 | 4 |
| | | 24.0% | 31.5% | 34.5% | 7.3% | 25.8% | 25.2% | 16.9% | 22.9% | 36.5% | 20.2% | 23.2% | 27.1% | 21.9% | 24.8% | 19.9% |
| | | | c | | | | | | | | | | | | | |
| 4 | (4) | 48 | 20 | 13 | 14 | 10 | 18 | 11 | 17 | 6 | 3 | 25 | 10 | 12 | 36 | 12 |
| | | 38.9% | 38.7% | 45.6% | 34.5% | 38.5% | 44.4% | 36.5% | 38.2% | 42.2% | 24.6% | 51.8% | 28.3% | 32.8% | 35.6% | 54.4% |
| | | | | | | | | | | | | k | | | | |
| 5 Very important | (5) | 18 | 8 | 4 | 7 | 5 | 6 | 4 | 4 | - | 3 | 6 | 6 | 6 | 17 | 2 |
| | | 14.9% | 14.9% | 12.6% | 16.4% | 19.5% | 15.0% | 14.1% | 9.8% | - | 23.2% | 12.2% | 16.2% | 16.9% | 16.4% | 7.9% |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 27 | 8 | 2 | 18 | 4 | 6 | 10 | 13 | 3 | 4 | 6 | 11 | 11 | 24 | 4 |
| | | 22.3% | 14.9% | 7.3% | 41.8% | 16.2% | 15.5% | 32.5% | 29.1% | 21.3% | 32.0% | 12.8% | 28.4% | 28.4% | 23.2% | 17.8% |
| | | | | | a | | | | | | | | | | | |
| Net: Important | | 66 | 28 | 17 | 21 | 15 | 24 | 16 | 22 | 6 | 6 | 31 | 16 | 19 | 53 | 14 |
| | | 53.8% | 53.6% | 58.2% | 50.9% | 58.0% | 59.3% | 50.5% | 48.0% | 42.2% | 47.8% | 64.0% | 44.5% | 49.7% | 51.9% | 62.3% |
| Mean score | | 3.3 | 3.5 | 3.6 | 2.9 | 3.5 | 3.5 | 3.1 | 3.1 | 3.1 | 3.2 | 3.6 | 3.1 | 3.2 | 3.3 | 3.3 |
| | | | c | | | | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_3. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Managing fast changing organisational requirements

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | |
|-------------------------|-----------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|------------|------------|-------------|-------------|------------------|-------------|-------------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 1 Not at all important | (1) 12 10.0% | 3 5.9% | 2 5.1% | 8 18.4% | 2 7.1% | 4 10.5% | 4 14.0% | 5 11.8% | 1 6.7% | 1 7.5% | 4 8.0% | 4 10.5% | 4 11.9% | 10 10.3% | 2 8.4% |
| 2 | (2) 9 7.2% | 4 7.9% | 2 7.2% | 3 6.4% | 3 10.1% | 2 5.8% | - - | 2 4.4% | 2 14.6% | 2 15.7% | 4 8.1% | 3 7.5% | 2 5.8% | 7 6.9% | 2 8.9% |
| 3 | (3) 42 34.0% | 20 38.8% | 11 36.3% | 11 26.6% | 10 40.9% | 13 33.2% | 9 30.0% | 13 29.8% | 4 29.3% | 5 37.7% | 18 38.0% | 13 35.0% | 11 28.0% | 35 34.5% | 7 31.8% |
| 4 | (4) 37 29.7% | 15 29.1% | 12 39.3% | 10 23.9% | 7 28.4% | 15 37.8% | 9 29.5% | 13 29.4% | 4 29.0% | 1 7.9% | 14 29.9% | 13 35.2% | 9 24.2% | 31 30.2% | 6 27.7% |
| 5 Very important | (5) 23 19.0% | 10 18.4% | 4 12.0% | 10 24.7% | 3 13.5% | 5 12.6% | 8 26.4% | 11 24.6% | 3 20.4% | 4 31.1% | 8 16.0% | 4 11.8% | 11 30.1% k | 18 18.1% | 5 23.2% |
| NETS | | | | | | | | | | | | | | | |
| Net: Not important | 21 17.2% | 7 13.7% | 4 12.3% | 10 24.8% | 4 17.2% | 7 16.3% | 4 14.0% | 7 16.2% | 3 21.3% | 3 23.2% | 8 16.1% | 7 18.0% | 7 17.7% | 17 17.1% | 4 17.3% |
| Net: Important | 60 48.8% | 25 47.5% | 15 51.4% | 20 48.6% | 11 42.0% | 20 50.4% | 17 56.0% | 24 54.0% | 7 49.4% | 5 39.0% | 22 45.9% | 17 47.0% | 20 54.3% | 49 48.3% | 11 50.9% |
| Mean score | 3.4 | 3.5 | 3.5 | 3.3 | 3.3 | 3.4 | 3.5 | 3.5 | 3.4 | 3.4 | 3.4 | 3.3 | 3.5 | 3.4 | 3.5 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_4. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Covering short term staff leave or absences

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 14 | 6 | 5 | 4 | 3 | 5 | 3 | 4 | 1 | 2 | 6 | 6 | 2 | 12 | 2 |
| | | 11.6% | 11.0% | 15.7% | 9.3% | 13.4% | 12.0% | 10.2% | 9.1% | 6.7% | 14.9% | 12.7% | 17.5% | 4.2% | 12.2% | 8.4% |
| 2 | (2) | 8 | 4 | 1 | 3 | 2 | 2 | 3 | 4 | 1 | - | 1 | 4 | 3 | 7 | 1 |
| | | 6.6% | 7.2% | 4.7% | 7.1% | 6.7% | 6.2% | 9.4% | 8.6% | 6.9% | - | 1.8% | 10.6% | 8.6% | 7.1% | 3.8% |
| 3 | (3) | 25 | 14 | 7 | 4 | 3 | 10 | 7 | 10 | 3 | 2 | 13 | 5 | 7 | 22 | 3 |
| | | 20.3% | 27.9% | 22.8% | 9.3% | 12.4% | 25.0% | 21.4% | 21.7% | 22.5% | 16.5% | 27.2% | 13.5% | 18.1% | 21.4% | 15.1% |
| 4 | (4) | 32 | 13 | 5 | 14 | 9 | 10 | 8 | 10 | 3 | 3 | 12 | 11 | 8 | 24 | 8 |
| | | 25.9% | 25.9% | 16.7% | 32.2% | 34.5% | 23.8% | 24.4% | 23.3% | 20.8% | 23.6% | 25.0% | 30.4% | 22.6% | 23.9% | 34.9% |
| 5 Very important | (5) | 44 | 15 | 12 | 18 | 8 | 13 | 11 | 17 | 6 | 6 | 16 | 10 | 17 | 36 | 8 |
| | | 35.7% | 28.1% | 40.0% | 42.1% | 33.0% | 32.9% | 34.6% | 37.2% | 43.1% | 44.9% | 33.3% | 27.9% | 46.4% | 35.3% | 37.7% |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 22 | 9 | 6 | 7 | 5 | 7 | 6 | 8 | 2 | 2 | 7 | 10 | 5 | 20 | 3 |
| | | 18.1% | 18.2% | 20.4% | 16.4% | 20.1% | 18.2% | 19.6% | 17.8% | 13.7% | 14.9% | 14.5% | 28.1% | 12.9% | 19.4% | 12.2% |
| Net: Important | | 76 | 28 | 17 | 31 | 17 | 23 | 18 | 27 | 9 | 9 | 28 | 22 | 26 | 60 | 16 |
| | | 61.6% | 53.9% | 56.7% | 74.4% | 67.5% | 56.8% | 59.0% | 60.5% | 63.9% | 68.6% | 58.3% | 58.3% | 69.0% | 59.2% | 72.6% |
| Mean score | | 3.7 | 3.5 | 3.6 | 3.9 | 3.7 | 3.6 | 3.6 | 3.7 | 3.9 | 3.8 | 3.6 | 3.4 | 4.0 | 3.6 | 3.9 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_5. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Helping to keep running costs down

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 30 | 12 | 5 | 13 | 7 | 7 | 8 | 10 | 2 | 6 | 11 | 8 | 24 | 6 | |
| | | 24.5% | 23.9% | 17.5% | 30.1% | 27.8% | 17.6% | 26.2% | 22.4% | 13.8% | 47.3% | 24.9% | 28.6% | 20.0% | 23.7% | 28.4% |
| 2 | (2) | 9 | 3 | 2 | 4 | 1 | 5 | 2 | 3 | 1 | - | 3 | 3 | 4 | 9 | - |
| | | 7.4% | 5.8% | 6.3% | 10.1% | 5.2% | 12.2% | 6.2% | 6.4% | 6.9% | - | 5.8% | 7.0% | 9.8% | 9.0% | - |
| 3 | (3) | 26 | 15 | 5 | 6 | 6 | 10 | 5 | 8 | 3 | 2 | 11 | 8 | 7 | 23 | 3 |
| | | 21.1% | 29.8% | 16.1% | 13.7% | 24.5% | 24.2% | 15.9% | 17.5% | 21.3% | 16.6% | 21.8% | 22.3% | 18.9% | 22.9% | 12.4% |
| 4 | (4) | 34 | 14 | 11 | 10 | 7 | 11 | 8 | 14 | 6 | 2 | 18 | 9 | 8 | 24 | 10 |
| | | 28.0% | 26.1% | 37.7% | 23.4% | 27.4% | 28.2% | 26.5% | 31.6% | 43.3% | 15.3% | 37.3% | 23.5% | 20.4% | 24.0% | 46.8% |
| 5 Very important | (5) | 23 | 7 | 7 | 9 | 4 | 7 | 8 | 10 | 2 | 3 | 5 | 7 | 12 | 3 | |
| | | 19.1% | 14.3% | 22.4% | 22.6% | 15.1% | 17.8% | 25.3% | 22.0% | 14.6% | 20.7% | 10.2% | 18.6% | 30.9% | 12.4% | |
| | | | | | | | | | | | | | j | | | |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 39 | 15 | 7 | 17 | 8 | 12 | 10 | 13 | 3 | 6 | 15 | 13 | 11 | 33 | 6 |
| | | 31.9% | 29.8% | 23.8% | 40.2% | 33.1% | 29.8% | 32.3% | 28.8% | 20.8% | 47.3% | 30.7% | 35.6% | 29.8% | 32.7% | 28.4% |
| Net: Important | | 58 | 21 | 18 | 19 | 11 | 18 | 16 | 24 | 8 | 5 | 23 | 16 | 19 | 45 | 13 |
| | | 47.0% | 40.4% | 60.1% | 46.0% | 42.4% | 46.0% | 51.8% | 53.6% | 57.9% | 36.0% | 47.5% | 42.1% | 51.2% | 44.4% | 59.2% |
| Mean score | | 3.1 | 3.0 | 3.4 | 3.0 | 3.2 | 3.2 | 3.2 | 3.2 | 3.4 | 2.6 | 3.0 | 3.0 | 3.3 | 3.1 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_6. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Managing uncertainty during economic downturn or at other times

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 23 | 8 | 3 | 12 | 3 | 6 | 8 | 9 | 1 | 5 | 9 | 8 | 5 | 18 | 4 |
| | | 18.4% | 14.7% | 10.5% | 28.4% | 10.0% | 15.5% | 25.7% | 19.9% | 6.7% | 39.3% | 19.2% | 21.8% | 14.0% | 18.1% | 19.9% |
| 2 | (2) | 10 | 3 | 1 | 6 | 3 | 3 | 1 | 3 | 2 | 2 | 3 | 2 | 4 | 8 | 2 |
| | | 8.0% | 5.8% | 3.5% | 13.9% | 10.2% | 6.5% | 1.7% | 5.6% | 14.6% | 16.7% | 6.3% | 6.5% | 11.7% | 7.7% | 9.4% |
| 3 | (3) | 52 | 25 | 19 | 8 | 8 | 21 | 14 | 21 | 7 | 3 | 25 | 17 | 10 | 42 | 10 |
| | | 42.6% | 48.7% | 65.3% | 19.1% | 31.3% | 51.9% | 45.3% | 47.0% | 50.7% | 20.2% | 52.2% | 47.0% | 25.8% | 41.8% | 46.2% |
| 4 | (4) | 25 | 13 | 3 | 9 | 6 | 9 | 7 | 9 | 2 | 1 | 7 | 6 | 12 | 22 | 3 |
| | | 20.0% | 25.1% | 10.0% | 20.8% | 25.0% | 21.5% | 21.4% | 19.2% | 14.3% | 7.9% | 13.5% | 17.2% | 31.2% | 21.6% | 12.6% |
| 5 Very important | (5) | 14 | 3 | 3 | 7 | 6 | 2 | 2 | 4 | 2 | 2 | 4 | 3 | 7 | 11 | 3 |
| | | 11.0% | 5.7% | 10.6% | 17.8% | 23.5% | 4.6% | 5.9% | 8.3% | 13.7% | 15.8% | 8.8% | 7.4% | 17.3% | 10.8% | 12.0% |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 32 | 11 | 4 | 18 | 5 | 9 | 9 | 11 | 3 | 7 | 12 | 10 | 10 | 26 | 6 |
| | | 26.4% | 20.5% | 14.1% | 42.3% | 20.3% | 22.0% | 27.4% | 25.5% | 21.3% | 56.1% | 25.5% | 28.3% | 25.7% | 25.8% | 29.2% |
| Net: Important | | 38 | 16 | 6 | 16 | 12 | 10 | 9 | 12 | 4 | 3 | 11 | 9 | 18 | 33 | 5 |
| | | 31.0% | 30.8% | 20.7% | 38.6% | 48.5% | 26.0% | 27.3% | 27.5% | 28.0% | 23.7% | 22.4% | 24.6% | 48.5% | 32.4% | 24.6% |
| Mean score | | 3.0 | 3.0 | 3.1 | 2.9 | 3.4 | 2.9 | 2.8 | 2.9 | 3.1 | 2.4 | 2.9 | 2.8 | 3.3 | 3.0 | 2.9 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q18_7. How important or otherwise would you say that temporary agency workers are for your organisation for each of the following? Rate on a scale from 1 to 5, where 1 means not at all important and 5 means very important.

Providing short term access to key strategic skills

Base: All who recruit temporary agency workers

| | Total | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|-------|
| | | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public | |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 | |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 | |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | |
| 1 Not at all important | (1) | 15 | 7 | 1 | 7 | 4 | 2 | 4 | 7 | 3 | 2 | 6 | 6 | 4 | 12 | 3 |
| | | 12.4% | 13.2% | 4.8% | 16.7% | 14.0% | 5.6% | 14.4% | 16.4% | 21.0% | 16.3% | 11.4% | 15.4% | 10.8% | 12.0% | 14.1% |
| 2 | (2) | 13 | 7 | 4 | 3 | 2 | 2 | 3 | 6 | 3 | 3 | 4 | 5 | 5 | 11 | 2 |
| | | 10.9% | 13.3% | 12.0% | 7.0% | 8.6% | 4.1% | 11.1% | 14.3% | 21.6% | 24.9% | 7.3% | 14.3% | 12.0% | 11.3% | 9.0% |
| 3 | (3) | 37 | 13 | 9 | 15 | 6 | 16 | 12 | 13 | 1 | 3 | 17 | 10 | 11 | 30 | 8 |
| | | 30.3% | 25.6% | 31.9% | 35.0% | 22.9% | 39.6% | 38.8% | 29.1% | 7.0% | 20.2% | 34.2% | 26.4% | 29.2% | 29.3% | 35.0% |
| 4 | (4) | 37 | 18 | 10 | 9 | 9 | 12 | 6 | 11 | 5 | 4 | 18 | 8 | 10 | 29 | 7 |
| | | 29.7% | 34.7% | 33.5% | 20.8% | 34.6% | 31.0% | 20.5% | 25.2% | 35.9% | 31.1% | 37.1% | 21.9% | 27.7% | 28.9% | 33.3% |
| 5 Very important | (5) | 21 | 7 | 5 | 9 | 5 | 8 | 5 | 7 | 2 | 1 | 5 | 8 | 8 | 19 | 2 |
| | | 16.8% | 13.1% | 17.8% | 20.6% | 19.9% | 19.7% | 15.2% | 15.0% | 14.4% | 7.5% | 10.0% | 22.1% | 20.3% | 18.5% | 8.6% |
| NETS | | | | | | | | | | | | | | | | |
| Net: Not important | | 29 | 14 | 5 | 10 | 6 | 4 | 8 | 14 | 6 | 5 | 9 | 11 | 9 | 24 | 5 |
| | | 23.2% | 26.5% | 16.8% | 23.7% | 22.6% | 9.7% | 25.5% | 30.7% | 42.6% | 41.2% | 18.7% | 29.6% | 22.8% | 23.3% | 23.1% |
| Net: Important | | 57 | 25 | 15 | 17 | 14 | 20 | 11 | 18 | 7 | 5 | 23 | 16 | 18 | 48 | 9 |
| | | 46.4% | 47.8% | 51.3% | 41.3% | 54.5% | 50.7% | 35.7% | 40.2% | 50.3% | 38.6% | 47.1% | 44.0% | 48.0% | 47.4% | 41.9% |
| Mean score | | 3.3 | 3.2 | 3.5 | 3.2 | 3.4 | 3.6 | 3.1 | 3.1 | 3.0 | 2.9 | 3.3 | 3.2 | 3.3 | 3.3 | 3.1 |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

Q19. In terms of temporary agency workers' pay rates, would you say that:

Base: All who recruit temporary agency workers

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|---|-------------|-------------|-------------|-------------|-------------|-------------|------------------------|------------------------|------------|------------|-------------------|------------------|------------------|-------------|-------------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l | m | n |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 125 | 53 | 29 | 43 | 29 | 34 | 36 | 50 | 14 | 12 | 45 | 41 | 39 | 104 | 21 |
| Weighted Total | 123 | 52 | 29 | 42 | 26 | 40 | 31 | 45 | 14 | 13 | 48 | 37 | 38 | 101 | 22 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Temporary agency workers earn more than they would if they were permanent | 20 16.6% | 10 19.4% | 6 19.2% | 5 11.1% | 3 10.2% | 5 12.6% | 8 25.7% | 11 24.7% | 3 22.3% | 2 13.2% | 8 15.9% | 6 16.4% | 7 17.5% | 17 17.1% | 3 13.9% |
| Temporary agency workers earn less than they would if they were permanent | 20 16.4% | 5 9.2% | 8 26.4% | 8 18.4% | 3 10.1% | 9 22.2% | 4 12.7% | 7 15.3% | 3 21.1% | 2 15.0% | 13 27.1% kl | 4 10.2% | 3 8.8% | 15 14.6% | 5 24.8% |
| Temporary agency workers earn about the same as they would if they were permanent | 75 60.6% | 31 60.3% | 14 46.8% | 30 70.5% | 20 79.6% | 24 59.1% | 17 53.3% | 22 49.8% | 6 42.1% | 8 64.5% | 21 44.3% | 27 73.4% j | 26 68.9% j | 63 62.0% | 12 54.0% |
| Not applicable/Don't know | 8 6.4% | 6 11.0% | 2 7.6% | - - | - - | 2 6.1% | 3 8.3% | 5 10.2% | 2 14.6% | 1 7.4% | 6 12.7% k | - - | 2 4.7% | 6 6.3% | 2 7.3% |
| Columns Tested: | | a,b,c | d,e,f,g,h,i | j,k,l | m,n | | | | | | | | | | |

Jobs Outlook - Combined

Q20. Approximately what percentage of the temporary workers you use go on to become permanent members of your staff each year?

Base: All who recruit temporary workers

| | WAVE | | | REGION | | | | | | SIZE | | | SECTOR | | |
|-------------------------|--------|------------|------------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | March 2017 | April 2017 | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | a | b | c | d | e | f | g | h | i | j | k | l | m | n | |
| Significance Level: 95% | | | | | | | | | | | | | | | |
| Unweighted Total | 288 | 118 | 78 | 92 | 76 | 60 | 70 | 108 | 38 | 44 | 120 | 81 | 87 | 242 | 46 |
| Weighted Total | 294 | 118 | 85 | 91 | 71 | 70 | 60 | 105 | 45 | 47 | 130 | 79 | 85 | 247 | 47 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| 0 | 57 | 28 | 14 | 16 | 10 | 14 | 13 | 24 | 11 | 10 | 45 | 7 | 5 | 44 | 13 |
| | 19.5% | 23.4% | 16.3% | 17.4% | 14.2% | 19.5% | 21.3% | 22.5% | 24.1% | 20.5% | 34.8% | 8.7% | 5.9% | 17.7% | 28.7% |
| | | | | | | | | | | | kl | | | | |
| 1-9 | 43 | 14 | 13 | 17 | 4 | 12 | 11 | 20 | 9 | 8 | 10 | 18 | 15 | 40 | 3 |
| | 14.7% | 11.6% | 15.2% | 18.1% | 5.7% | 16.6% | 18.0% | 18.9% | 20.1% | 16.1% | 7.9% | 22.8% | 17.6% | 16.1% | 7.2% |
| | | | | | d | d | d | d | d | | j | j | | | |
| 10-19 | 28 | 10 | 10 | 9 | 4 | 10 | 7 | 12 | 6 | 2 | 17 | 10 | 2 | 24 | 5 |
| | 9.7% | 8.1% | 12.0% | 9.7% | 5.5% | 14.4% | 11.2% | 11.8% | 12.5% | 4.3% | 12.8% | 12.6% | 2.2% | 9.6% | 10.0% |
| | | | | | | | | | | | l | l | | | |
| 20-49 | 28 | 6 | 8 | 14 | 7 | 10 | 7 | 8 | 1 | 3 | 11 | 5 | 12 | 19 | 8 |
| | 9.4% | 4.9% | 9.6% | 15.0% | 10.2% | 14.1% | 11.2% | 7.2% | 2.0% | 6.0% | 8.1% | 6.0% | 14.5% | 7.8% | 17.7% |
| | | | | a | | h | | | | | | | | | m |
| 50 | 20 | 6 | 8 | 6 | 2 | 6 | 3 | 7 | 4 | 5 | 10 | 7 | 3 | 18 | 2 |
| | 6.8% | 5.1% | 9.9% | 6.2% | 2.1% | 8.9% | 5.1% | 6.5% | 8.4% | 11.3% | 7.4% | 9.1% | 3.8% | 7.4% | 3.5% |
| | | | | | | | | | | d | | | | | |
| 51+ | 48 | 20 | 13 | 15 | 23 | 4 | 10 | 16 | 6 | 5 | 18 | 16 | 13 | 39 | 9 |
| | 16.2% | 16.9% | 15.0% | 16.6% | 31.7% | 6.0% | 16.4% | 15.1% | 13.3% | 10.8% | 14.1% | 20.8% | 15.3% | 15.8% | 18.5% |
| | | | | | efghi | | | | | | | | | | |
| Don't know | 70 | 36 | 19 | 16 | 22 | 14 | 10 | 19 | 9 | 15 | 20 | 16 | 35 | 63 | 7 |
| | 23.7% | 30.1% | 22.1% | 17.0% | 30.5% | 20.5% | 16.8% | 18.0% | 19.5% | 31.0% | 15.0% | 19.9% | 40.8% | 25.5% | 14.5% |
| | | c | | | g | | | | | | | jk | | | |
| NETS | | | | | | | | | | | | | | | |
| Net: At least 1% | 167 | 55 | 52 | 60 | 39 | 42 | 37 | 62 | 26 | 23 | 66 | 56 | 45 | 140 | 27 |
| | 56.8% | 46.6% | 61.6% | 65.6% | 55.3% | 60.0% | 61.9% | 59.5% | 56.3% | 48.5% | 50.3% | 71.4% | 53.4% | 56.8% | 56.9% |
| | | | a | a | | | | | | | | jl | | | |
| Total | 6220 | 2267 | 1860 | 2093 | 2240 | 1131 | 1220 | 2021 | 801 | 828 | 2641 | 2026 | 1552 | 5064 | 1156 |
| Mean score | 27.7 | 27.4 | 28.2 | 27.7 | 45.3 | 20.2 | 24.6 | 23.5 | 21.9 | 25.3 | 23.8 | 32.2 | 30.9 | 27.5 | 28.8 |
| | | | | | efghi | | | | | | | | | | |

Columns Tested: a,b,c - d,e,f,g,h,i - j,k,l - m,n

Jobs Outlook - Combined

T1. There will be a general election on the 8th of June 2017. Once in power, which one of the following do you think the new government's priority for the labour market should be?

Base: Wave 15

| | WAVE | | REGION | | | | | | SIZE | | | SECTOR | |
|---|--------|----------|--------|----------|------------------------|------------------------|--------|--------|--------|--------|--------|---------|--------|
| | Total | May 2017 | North | Midlands | South excluding London | South including London | London | Other | 0-49 | 50-249 | 250+ | Private | Public |
| | | a | b | c | d | e | f | g | h | i | j | k | l |
| Significance Level: 95% | | | | | | | | | | | | | |
| Unweighted Total | 201 | 201 | 45 | 46 | 45 | 79 | 34 | 31 | 94 | 56 | 51 | 165 | 36 |
| Weighted Total | 201 | 201 | 44 | 48 | 45 | 79 | 34 | 30 | 94 | 58 | 49 | 166 | 35 |
| | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% | 100.0% |
| Simplifying the tax system for employers | 10 | 10 | 2 | 3 | 2 | 3 | 1 | 2 | 7 | 3 | - | 9 | 1 |
| | 4.9% | 4.9% | 4.3% | 6.7% | 4.2% | 3.6% | 2.7% | 6.4% | 7.3% | 5.2% | - | 5.3% | 2.8% |
| Ensuring that regulations reflect modern working practices | 23 | 23 | 7 | 6 | 4 | 9 | 6 | 1 | 10 | 7 | 6 | 17 | 6 |
| | 11.3% | 11.3% | 15.0% | 11.7% | 8.4% | 12.0% | 16.7% | 3.2% | 10.3% | 11.8% | 12.4% | 10.3% | 15.9% |
| Developing a strategy to make sure businesses have people with the skills they need | 67 | 67 | 14 | 13 | 14 | 25 | 10 | 14 | 29 | 24 | 13 | 50 | 17 |
| | 33.2% | 33.2% | 32.0% | 27.4% | 32.1% | 31.6% | 30.9% | 48.4% | 31.1% | 42.3% | 26.5% | 30.2% | 47.2% |
| | | | | | | | | | | | | k | |
| Agreeing a post-Brexit immigration system that helps businesses find the people they need | 40 | 40 | 4 | 8 | 12 | 19 | 7 | 9 | 13 | 12 | 15 | 36 | 4 |
| | 19.8% | 19.8% | 8.7% | 17.4% | 25.6% | 24.0% | 22.0% | 29.3% | 14.3% | 20.3% | 29.8% | 21.7% | 11.3% |
| | | | | | b | b | | b | | | h | | |
| Providing more opportunities for UK businesses to grow in overseas markets | 27 | 27 | 4 | 10 | 8 | 12 | 5 | 1 | 21 | 1 | 6 | 25 | 3 |
| | 13.7% | 13.7% | 8.9% | 21.3% | 16.8% | 15.6% | 13.9% | 3.3% | 22.0% | 1.6% | 11.9% | 14.8% | 8.2% |
| | | | | g | | | | | i | | i | | |
| Other | 2 | 2 | 1 | 1 | - | - | - | - | 2 | - | - | 2 | - |
| | 1.0% | 1.0% | 2.1% | 2.4% | - | - | - | - | 2.2% | - | - | 1.2% | - |
| Don't know | 32 | 32 | 13 | 6 | 6 | 10 | 5 | 3 | 12 | 11 | 10 | 27 | 5 |
| | 16.1% | 16.1% | 29.1% | 13.2% | 12.9% | 13.2% | 13.7% | 9.5% | 12.9% | 18.7% | 19.3% | 16.5% | 14.5% |
| | | | eg | | | | | | | | | | |

Columns Tested: b,c,d,e,f,g - h,i,j - k,l