

R3 – Personal Debt Snapshot (Wave 16)

METHODOLOGY NOTE

ComRes interviewed 2,011 GB adults online between 13th and 15th March 2015. Data were weighted to be representative of all GB adults aged 18+. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

To commission a voting intention poll or a public opinion survey please contact Katharine Peacock: <u>katharine.peacock@comres.co.uk</u>

To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comres.co.uk

Absolutes/col percents

Page 1

Table 1 Q.1 How worried or otherwise are you about your current level of debt? Base: All respondents

			Ger	nder				Ag	е					Social (Grade		Employme	
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base		2011	1054	957	214	243	321	393	336	504	778	564	609	607	261	534	215	600
Weighted base		2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
NET: Worried		930 46%	418 42%	512 50%	140 59%	208 61%	188 55%	214 60%	85 28%	96 22%	535 58%	395 58%	221 41%	257 46%	215 49%	236 49%	165 56%	466 56%
NET: Extremely/ very worried		381 19%	157 16%	224 22%	60 25%	88 26%	89 26%	88 24%	31 10%	24 5%	238 26%	178 26%	85 16%	103 18%	95 22%	99 21%	62 21%	205 25%
Extremely worried	(4)	143 7%	63 6%	80 8%	13 5%	37 11%	37 11%	33 9%	15 5%	9 2%	87 9%	74 11%	33 6%	44 8%	22 5%	44 9%	27 9%	71 8%
Very worried	(3)	238 12%	94 10%	144 14%	47 20%	51 15%	53 16%	55 15%	17 6%	14 3%	151 17%	104 15%	52 10%	59 11%	72 17%	55 11%	34 12%	134 16%
Fairly worried	(2)	549 27%	261 26%	289 28%	80 33%	119 35%	98 29%	126 35%	54 18%	73 17%	297 32%	218 32%	137 25%	155 28%	121 28%	137 29%	103 35%	262 31%
Not at all worried	(1)	1081 54%	568 58%	513 50%	99 41%	131 39%	151 45%	145 40%	214 72%	342 78%	381 42%	282 42%	316 59%	300 54%	223 51%	242 51%	128 44%	367 44%
Mean		1.72	1.65	1.80	1.89	1.98	1.93	1.93	1.44	1.29	1.94	1.96	1.63	1.72	1.76	1.79	1.87	1.89
Standard deviation Standard error		0.93 0.02	0.90 0.03	0.95 0.03	0.91 0.06	0.99 0.06	1.02 0.06	0.96 0.05	0.81 0.04	0.63 0.03	0.98 0.04	1.00 0.04	0.89 0.04	0.94 0.04	0.90 0.06	0.98 0.04	0.96 0.07	0.96 0.04



Absolutes/col percents

Page 2

Table 2 Q.1 How worried or otherwise are you about your current level of debt? Base: All respondents

									Region								Which of	the follow	wing best	t describe	s your cur	rent worki	ng status	?
		Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base		2011	1734	167	83	235	173	211	155	110	169	201	310	197	256	815	534	281	1196	119	182	186	529	180
Weighted base		2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
NET: Worried		930 46%	817 47%	70 38%	51 63%	100 45%	73 40%	86 48%	64 46%	44 43%	92 46%	136 52%	141 50%	74 41%	124 47%	631 56%	494 56%	137 57%	299 34%	49 68%	58 55%	48 27%	67 17%	77 56%
NET: Extremely/ very worried		381 19%	327 19%	30 17%	17 21%	26 12%	26 14%	33 18%	26 19%	24 23%	53 27%	62 24%	47 17%	37 20%	42 16%	267 24%	215 24%	52 21%	114 13%	27 37%	27 25%	15 8%	16 4%	30 22%
Extremely worried	(4)	143 7%	118 7%	15 8%	5 6%	12 5%	13 7%	13 7%	9 7%	11 11%	16 8%	20 8%	15 5%	14 8%	18 7%	98 9%	88 10%	10 4%	45 5%	8 11%	14 13%	6 3%	8 2%	10 7%
Very worried	(3)	238 12%	210 12%	15 9%	12 14%	14 6%	13 7%	20 11%	17 12%	13 13%	37 19%	42 16%	32 11%	23 13%	25 9%	168 15%	127 14%	42 17%	69 8%	19 26%	13 12%	9 5%	8 2%	20 15%
Fairly worried	(2)	549 27%	490 28%	40 22%	34 42%	74 33%	47 26%	53 29%	38 27%	20 20%	39 19%	74 28%	94 33%	37 20%	81 31%	365 32%	279 32%	85 35%	185 21%	22 31%	31 29%	33 19%	51 13%	47 34%
Not at all worried	(1)	1081 54%	912 53%	111 62%	30 37%	122 55%	108 60%	95 52%	77 54%	57 57%	109 54%	125 48%	141 50%	107 59%	138 53%	495 44%	391 44%	104 43%	586 66%	23 32%	48 45%	128 73%	326 83%	61 44%
Mean		1.72	1.73	1.63	1.90	1.62	1.61	1.74	1.71	1.78	1.80	1.84	1.72	1.69	1.70	1.88	1.90	1.82	1.52	2.16	1.93	1.39	1.23	1.85
Standard deviation Standard error		0.93 0.02	0.92 0.02	0.95 0.07	0.88 0.10	0.83 0.05	0.90 0.07	0.93 0.06	0.92 0.07	1.04 0.10	1.01 0.08	0.96 0.07	0.87 0.05	0.97 0.07	0.90 0.06	0.96 0.03	0.99 0.04	0.86 0.05	0.84 0.02	1.00 0.09	1.05 0.08	0.74 0.05	0.58 0.03	0.93 0.07



Absolutes/col percents

Page 3

Table 3 Q.1 How worried or otherwise are you about your current level of debt? Base: All respondents

						Ter	nure					vorried or out your del	current l	
		Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base		2011	1128	709	419	849	195	255	399	34	142	211	527	1131
Weighted base		2011	1307	663	644	679	281	137	261	24	143	238	549	1081
NET: Worried		930 46%	532 41%	161 24%	370 58%	384 57%	153 54%	76 55%	156 60%	14 59%	143 100%	238 100%	549 100%	-
NET: Extremely/ very worried		381 19%	220 17%	71 11%	149 23%	156 23%	59 21%	30 22%	67 26%	5 22%	143 100%	238 100%	-	-
Extremely worried	(4)	143 7%	80 6%	24 4%	55 9%	62 9%	21 8%	12 9%	28 11%	2 8%	143 100%	-	-	-
Very worried	(3)	238 12%	140 11%	46 7%	94 15%	94 14%	38 13%	17 13%	39 15%	4 15%	-	238 100%	-	-
Fairly worried	(2)	549 27%	312 24%	91 14%	221 34%	229 34%	94 33%	46 33%	89 34%	9 37%	-	-	549 100%	-
Not at all worried	(1)	1081 54%	776 59%	502 76%	273 42%	295 43%	129 46%	62 45%	105 40%	10 41%	-	-	-	1081 100%
Mean		1.72	1.64	1.39	1.89	1.89	1.83	1.86	1.96	1.89	4.00	3.00	2.00	1.00
Standard deviation Standard error		0.93 0.02	0.90 0.03	0.77 0.03	0.95 0.05	0.96 0.03	0.93 0.07	0.96 0.06	0.99 0.05	0.94 0.16	0.00 0.00	0.00 0.00	0.00 0.00	0.00 0.00



Absolutes/col percents

Page 4

Table 4Q.2 What kind of debt is worrying you?Base: All respondents who are worried about their current level of debt

		Ge	nder				Aç	je					Social (Grade		Employme	
	Total	Male	Female		25-34	35-44	45-54	55-64	65+		25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	880	420	460	131	146	190	222	83	108	467	336	211	269	125	275	119	345
Weighted base	930	418	512	140	208	188	214	85	96	535	395	221	257	215	236	165	466
Credit cards	438	203	235	28	82	96	122	52	58	206	178	114	114	98	112	97	207
	47%	48%	46%	20%	39%	51%	57%	62%	60%	38%	45%	51%	44%	46%	47%	59%	44%
Mortgage repayments	227	107	120	14	57	67	69	14	6	139	125	68	59	67	33	48	141
	24%	26%	23%	10%	28%	36%	32%	16%	7%	26%	32%	31%	23%	31%	14%	29%	30%
Overdraft	183	78	105	35	45	41	35	7	18	122	87	35	77	29	41	34	87
	20%	19%	20%	25%	22%	22%	16%	9%	19%	23%	22%	16%	30%	14%	17%	21%	19%
Loans from friends or	134	50	84	28	42	25	28	7	4	94	67	31	37	30	35	23	73
family	14%	12%	16%	20%	20%	13%	13%	9%	4%	18%	17%	14%	14%	14%	15%	14%	16%
Student loans	119	52	66	59	36	16	5	2	1	111	52	40	42	22	16	15	71
	13%	13%	13%	42%	17%	9%	2%	2%	1%	21%	13%	18%	16%	10%	7%	9%	15%
Bank loans	119	54	65	4	38	39	18	10	9	82	78	36	26	30	27	20	61
	13%	13%	13%	3%	18%	21%	8%	12%	9%	15%	20%	16%	10%	14%	12%	12%	13%
Rent arrears	80	35	46	12	25	23	17	2	2	59	48	19	18	13	30	12	47
	9%	8%	9%	8%	12%	12%	8%	2%	2%	11%	12%	9%	7%	6%	13%	7%	10%
'Payday' or other similar short-term, high interest loan	72 8%	31 7%	41 8%	6 4%	28 14%	21 11%	10 5%	6 7%	1 1%	55 10%	49 12%	9 4%	22 9%	17 8%	24 10%	16 10%	30 7%
Tax due to HMRC	54	24	31	7	24	7	9	6	1	38	31	14	22	11	7	15	32
	6%	6%	6%	5%	11%	4%	4%	7%	1%	7%	8%	6%	9%	5%	3%	9%	7%
None of these	116	46	70	41	8	14	18	14	22	62	21	13	33	26	43	11	51
	12%	11%	14%	29%	4%	7%	8%	16%	23%	12%	5%	6%	13%	12%	18%	7%	11%



Absolutes/col percents

Page 5

Table 5Q.2 What kind of debt is worrying you?Base: All respondents who are worried about their current level of debt

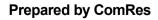
								Region						<u></u>	\	Nhich of	the follow	wing bes	t describe	s your cur	rent worki	ng status'	?
	<u>Total</u>	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	880	774	60	44	99	71	94	67	46	75	108	138	78	115	464	302	162	416	74	110	50	88	94
Weighted base	930	817	70	51	100	73	86	64	44	92	136	141	74	124	631	494	137	299	49	58	48	67	77
Credit cards	438	380	37	33	48	42	34	33	21	39	52	62	38	75	304	249	54	134	19	15	29	41	30
	47%	47%	53%	64%	48%	58%	39%	51%	48%	42%	38%	44%	52%	60%	48%	50%	40%	45%	39%	27%	60%	62%	38%
Mortgage repayments	227	196	16	23	19	22	27	9	15	17	32	36	12	45	189	154	35	38	6	6	1	10	15
	24%	24%	23%	45%	19%	30%	31%	13%	35%	19%	23%	26%	16%	36%	30%	31%	26%	13%	11%	10%	2%	15%	20%
Overdraft	183	166	6	11	23	10	15	22	10	11	30	21	24	21	121	96	25	62	10	16	11	9	15
	20%	20%	9%	22%	23%	14%	18%	34%	23%	12%	22%	15%	33%	17%	19%	19%	18%	21%	20%	28%	23%	14%	20%
Loans from friends or	134	124	6	8	17	12	14	4	4	10	27	24	8	20	95	72	23	38	8	11	4	3	13
family	14%	15%	9%	17%	17%	16%	17%	7%	8%	11%	20%	17%	11%	16%	15%	15%	17%	13%	16%	19%	8%	5%	16%
Student loans	119 13%	98 12%	10 15%	3 6%	17 17%	9 13%	13 15%	4 7%	10 23%	6 6%	24 18%	14 10%	8 11%	12 10%	85 14%	63 13%	23 17%	33 11%	5 11%	25 43%	-	1 2%	2 2%
Bank loans	119	102	7	8	14	10	10	5	10	8	12	18	18	18	81	65	16	38	5	5	3	7	18
	13%	12%	10%	16%	14%	13%	11%	7%	23%	8%	9%	13%	24%	14%	13%	13%	12%	13%	10%	9%	6%	11%	23%
Rent arrears	80	75	2	7	11	2	7	4	3	1	20	15	8	9	59	46	13	21	9	4	1	2	6
	9%	9%	3%	14%	11%	2%	8%	6%	7%	1%	15%	11%	11%	7%	9%	9%	10%	7%	18%	7%	2%	3%	7%
'Payday' or other similar short-term, high interest loan	72 8%	62 8%	6 9%	4 7%	5 5%	4 6%	11 12%	5 7%	4 9%	4 4%	5 4%	20 14%	4 5%	8 6%	47 7%	42 8%	5 4%	25 9%	5 9%	5 8%	2 3%	1 1%	14 18%
Tax due to HMRC	54 6%	49 6%	3 4%	1 2%	12 12%	3 4%	4 4%	2 3%	2 5%	7 8%	12 9%	6 5%	2 3%	4 3%	47 8%	37 7%	11 8%	7 2%	2 5%	2 4%	-	2 3%	1 1%
None of these	116	102	9	4	8	4	8	6	4	26	22	19	5	8	62	41	20	54	14	7	10	15	9
	12%	13%	13%	8%	8%	6%	9%	9%	9%	29%	16%	14%	7%	6%	10%	8%	15%	18%	28%	12%	20%	22%	11%



Absolutes/col percents

Table 6 Q.2 What kind of debt is worrying you? Base: All respondents who are worried about their current level of debt

					Ter	nure						r otherwi current l bt?	
	<u>Total</u>	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base	880	373	137	236	488	109	143	236	19	142	211	527	-
Weighted base	930	532	161	370	384	153	76	156	14	143	238	549	-
Credit cards	438 47%	266 50%	83 52%	183 49%	167 44%	68 45%	34 45%	65 42%	4 30%	80 56%	113 48%	245 45%	-
Mortgage repayments	227 24%	220 41%	19 12%	201 54%	8 2%	-	1 2%	6 4%	-	40 28%	63 27%	124 23%	-
Overdraft	183 20%	79 15%	24 15%	54 15%	101 26%	40 26%	16 21%	46 29%	3 19%	50 35%	55 23%	78 14%	-
Loans from friends or family	134 14%	60 11%	15 10%	44 12%	73 19%	29 19%	16 21%	28 18%	2 11%	43 30%	41 17%	51 9%	-
Student loans	119 13%	63 12%	12 7%	51 14%	52 13%	13 9%	11 15%	27 17%	5 31%	20 14%	38 16%	61 11%	-
Bank loans	119 13%	67 13%	13 8%	54 15%	50 13%	20 13%	11 14%	19 12%	2 17%	41 29%	30 13%	48 9%	-
Rent arrears	80 9%	23 4%	5 3%	17 5%	58 15%	26 17%	9 12%	23 15%	-	18 12%	26 11%	36 7%	-
'Payday' or other similar short-term, high interest loan	72 8%	22 4%	7 4%	15 4%	49 13%	24 16%	10 13%	16 10%	1 10%	21 15%	23 10%	28 5%	-
Tax due to HMRC	54 6%	37 7%	12 7%	25 7%	16 4%	4 3%	5 6%	8 5%	2 11%	18 13%	12 5%	24 4%	-
None of these	116 12%	53 10%	35 22%	18 5%	58 15%	31 20%	10 13%	18 11%	4 31%	5 4%	39 16%	71 13%	-





Page 6

Absolutes/col percents

Page 7

Table 7

Q.3 Thinking back over the last twelve months, have you ever been the victim of fraud, either by an individual or a company? By fraud, we mean being deceived by someone else for their unfair or unlawful gain.

Base: All respondents

		Gei	nder				A	qe					Social (Grade		Employme	
	Total	Male	Female		25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2011	1054	957	214	243	321	393	336	504	778	564	609	607	261	534	215	600
Weighted base	2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
Yes	223 11%	111 11%	112 11%	20 8%	53 16%	36 11%	42 12%	19 6%	53 12%	108 12%	89 13%	60 11%	48 9%	54 12%	61 13%	33 11%	90 11%
No	1735 86%	841 85%	894 87%	211 88%	268 79%	294 87%	310 87%	276 92%	376 86%	773 84%	562 83%	464 86%	493 88%	370 84%	409 86%	251 86%	714 86%
Don't know	53 3%	34 3%	19 2%	8 4%	18 5%	9 3%	6 2%	3 1%	9 2%	35 4%	27 4%	14 3%	16 3%	14 3%	9 2%	9 3%	29 3%



Absolutes/col percents

Page 8

Table 8

Q.3 Thinking back over the last twelve months, have you ever been the victim of fraud, either by an individual or a company? By fraud, we mean being deceived by someone else for their unfair or unlawful gain. Base: All respondents

								Region								Which o	f the follo	wing bes	st describe	s your cur	rent worki	ng status?)
	Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside		Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work		Retired on a state pension only	Retired with a private pension	House person
Unweighted base	2011	1734	167	83	235	173	211	155	110	169	201	310	197	256	815	534	281	1196	119	182	186	529	180
Weighted base	2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
Yes	223 11%	190 11%	24 13%	6 7%	30 13%	20 11%	13 7%	15 10%	9 9%	13 6%	45 17%	32 11%	17 9%	26 10%	124 11%	95 11%	29 12%	99 11%	8 11%	13 12%	23 13%	36 9%	20 14%
No	1735 86%	1492 86%	152 84%	72 89%	185 84%	152 84%	165 91%	124 88%	90 90%	184 92%	206 79%	246 87%	158 87%	224 86%	965 86%	759 86%	206 85%	770 87%	63 87%	92 87%	151 85%	348 89%	117 85%
Don't know	53 3%	47 3%	5 3%	3 3%	7 3%	9 5%	3 2%	2 1%	1 1%	4 2%	11 4%	4 1%	6 3%	11 4%	37 3%	31 4%	6 3%	16 2%	2 2%	1 1%	2 1%	9 2%	1 1%



Table 9

Q.3 Thinking back over the last twelve months, have you ever been the victim of fraud, either by an individual or a company? By fraud, we mean being deceived by someone else for their unfair or unlawful gain. Base: All respondents

					Tei	nure					vorried or out your del	current le	
	Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base	2011	1128	709	419	849	195	255	399	34	142	211	527	1131
Weighted base	2011	1307	663	644	679	281	137	261	24	143	238	549	1081
Yes	223 11%	128 10%	64 10%	64 10%	94 14%	44 16%	19 14%	31 12%	1 4%	31 22%	30 12%	91 17%	71 7%
No	1735 86%	1158 89%	586 88%	572 89%	554 82%	223 79%	113 83%	218 84%	23 94%	106 74%	206 87%	440 80%	983 91%
Don't know	53 3%	21 2%	14 2%	7 1%	31 5%	15 5%	5 4%	11 4%	1 2%	6 4%	2 1%	18 3%	27 2%

Absolutes/col percents



Prepared by ComRes

Page 9

Table 10

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank).

Base: All respondents who have been a victim of fraud in the last twelve months

			Gei	nder				A	ge					Social (Grade		Employme	
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base		215	111	104	19	37	35	50	22	52	91	72	55	58	31	71	26	70
Weighted base		223	111	112	20	53	36	42	19	53	108	89	60	48	54	61	33	90
l did not lose anything	(0)	52 24%	26 23%	27 24%	5 23%	5 9%	6 16%	15 35%	5 25%	18 33%	15 14%	11 12%	18 30%	7 15%	14 27%	13 22%	6 17%	17 19%
NET: Lost something	9	170 76%	85 77%	85 76%	15 77%	48 91%	30 84%	27 65%	14 75%	36 67%	93 86%	78 88%	42 70%	41 85%	40 73%	47 78%	27 83%	73 81%
£50 or less	(25)	46 21%	23 21%	23 20%	3 14%	8 15%	12 33%	9 23%	4 21%	9 18%	23 21%	20 22%	15 25%	7 14%	13 24%	11 19%	13 40%	20 23%
£51 - £100	(75)	29 13%	11 10%	18 16%	2 11%	13 25%	5 13%	4 10%	-	4 8%	20 19%	18 21%	2 4%	9 18%	7 13%	11 18%	1 3%	12 13%
£101 - £200	(150)	24 11%	8 7%	16 15%	4 20%	8 15%	4 10%	1 2%	3 17%	5 9%	16 14%	12 13%	3 5%	5 10%	6 12%	10 17%	4 13%	11 12%
£201 - £300	(250)	11 5%	5 5%	6 5%	1 4%	3 6%	4 10%	1 2%	1 3%	2 3%	8 7%	7 8%	1 3%	5 10%	1 1%	4 6%	2 5%	4 5%
£301 - £400	(350)	8 4%	4 4%	4 3%	1 4%	3 6%	-	* 1%	2 11%	2 3%	4 4%	3 4%	1 2%	6 12%	-	1 2%	-	5 6%
£401 - £500	(450)	4 2%	4 3%	-	-	-	1 2%	2 4%	-	1 2%	1 1%	1 1%	-	2 4%	2 3%	*	-	2 2%
£501 - £750	(625)	11 5%	8 7%	3 3%	2 10%	-	2 6%	2 5%	1 6%	4 7%	4 4%	2 3%	2 4%	4 8%	3 6%	2 4%	2 5%	2 3%
£751 - £1,000	(875)	8 4%	3 3%	5 5%	-	1 2%	1 3%	2 5%	1 5%	3 5%	2 2%	2 2%	2 3%	* 1%	3 6%	2 4%	1 3%	4 5%
£1,001 - £2,500	(1750)	7 3%	3 3%	4 3%	-	1 2%	1 3%	2 5%	2 12%	* 1%	2 2%	2 3%	1 1%	3 5%	1 2%	3 5%	2 6%	2 2%
£2,501 - £5,000	(3750)	12 6%	9 8%	3 3%	3 14%	7 13%	* 1%	1 2%	-	1 3%	10 9%	7 8%	8 14%	* 1%	3 5%	1 2%	3 8%	7 8%
£5,001 - £10,000	(7500)	3 1%	1 1%	2 2%	-	-	-	* 1%	-	3 5%	-	-	3 4%	* 1%	-	-	-	-
£10,001 - £20,000	(15000)	4 2%	3 3%	1 1%	-	3 5%	1 2%	1 1%	-	-	4 3%	4 4%	3 5%	1 1%	-	1 1%	-	3 4%



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Page 10

Absolutes/col percents

Table 10

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents who have been a victim of fraud in the last twelve months

			Ger	nder				Ag	le					Social (Grade		Employme	ent Sector
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+		25-44	AB	C1	C2	DE	Public	Pri- vate
Weighted base		223	111	112	20	53	36	42	19	53	108	89	60	48	54	61	33	90
£20,001 or more	(25000)	2 1%	2 2%	*	-	-	-	1 2%	-	1 3%	-	-	1 2%	1 2%	-	*	-	*
Mean		1016	1435	601	665	1408	561	980	373	1322	995	1068	2055	993	380	577	523	1126
Standard deviation Standard error		3306 226	4156 394	2101 206	1311 301	3444 566	2271 384	3690 522	582 124	4385 608	2807 294	3041 358	4609 622	3798 499	871 156	2441 290	1080 212	3341 399





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Page 11

Absolutes/col percents

Absolutes/col percents

Table 11

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents who have been a victim of fraud in the last twelve months

									Region						North	V	Vhich of	the follov	ving bes	t describe	s your cur	rent work	ing status	<u>s?</u>
		<u></u>	England	Scot- land	North East	North	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	East/ York- shire &	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing		Not working and not seeking work	Retired on a state pension only	Retired with a private pension	Hou
Unweighted base		215	182	20	7	28	15	15	16	13	11	33	32	25	22	96	61	35	119	15	24	21	42	1
Veighted base		223	190	24	6	30	20	13	15	9	13	45	32	17	26	124	95	29	99	8	13	23	36	2
did not lose anything	(0)	52 24%	48 25%	4 15%	1 19%	17 57%	6 29%	1 9%	4 25%	1 9%	4 34%	6 13%	4 14%	5 29%	7 27%	23 18%	16 17%	7 23%	30 30%	4 48%	4 29%	10 44%	9 27%	1
NET: Lost something	g	170 76%	142 75%	20 85%	5 81%	13 43%	14 71%	12 91%	11 75%	9 91%	8 66%	39 87%	27 86%	12 71%	19 73%	101 82%	78 83%	22 77%	70 70%	4 52%	9 71%	13 56%	26 73%	1 8
50 or less	(25)	46 21%	40 21%	5 23%	2 29%	2 8%	6 29%	1 8%	5 35%	-	3 20%	10 22%	9 27%	3 20%	8 29%	34 27%	23 24%	11 37%	12 12%	1 12%	2 18%	1 5%	6 17%	
51 - £100	(75)	29 13%	24 13%	5 23%	3 44%	2 7%	* 2%	1 4%	2 14%	-	-	6 14%	7 24%	3 15%	3 11%	13 10%	12 13%	* 2%	16 17%	1 11%	2 15%	2 10%	2 6%	. 4
101 - £200	(150)	24 11%	23 12%	1 6%	-	* 2%	2 10%	2 14%	2 12%	-	5 36%	6 14%	5 14%	2 10%	2 8%	15 12%	12 12%	3 12%	9 10%	* 6%	2 15%	3 12%	4 10%	
201 - £300	(250)	11 5%	7 4%	3 12%	1 9%	2 7%	1 4%	-	-	1 8%	-	2 5%	2 5%	* 2%	1 5%	6 5%	4 5%	1 5%	5 5%	-	1 6%	2 7%	1 2%	
301 - £400	(350)	8 4%	5 3%	1 6%	-	-	1 5%	2 19%	-	1 13%	1 5%	1 1%	-	1 3%	1 4%	5 4%	5 5%	1 2%	3 3%	-	-	1 2%	2 5%	
401 - £500	(450)	4 2%	3 2%	1 3%	-	-	-	1 5%	-	-	-	2 3%	-	1 4%	-	2 1%	-	2 5%	2 2%	-	1 7%	-	1 3%	
501 - £750	(625)	11 5%	9 5%	2 7%	-	-	2 11%	1 8%	2 10%	1 12%	1 6%	2 5%	* 1%	1 4%	2 9%	4 3%	4 4%	-	8 8%	* 4%	1 7%	-	5 14%	
751 - £1,000	(875)	8 4%	7 4%	-	-	1 2%	- -	2 18%	-	1 10%	-	2 5%	2 7%	- -	-	5 4%	4 4%	1 5%	3 3%	-	-	3 13%	-	
1,001 - £2,500	(1750)	7 3%	6 3%	-	-	2 6%	1 5%	1 10%	1 5%	2 19%	-	-	-	1 5%	1 4%	4 3%	2 2%	2 8%	3 3%	* 4%	-	-	2 5%	
2,501 - £5,000	(3750)	12 6%	11 6%	1 6%	-	2 6%	-	* 3%	-	* 3%	-	7 15%	2 7%	- -	-	10 8%	10 10%	-	3 3%	1 12%	-	-	1 4%	
5,001 - £10,000	(7500)	3 1%	3 2%	-	-	1 3%	-	-	-	-	-	2 4%	* 1%	-	-	-	-	-	3 3%	-	* 3%	2 7%	1 3%	

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Page 12

Absolutes/col percents

Page 13

Table 11

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents who have been a victim of fraud in the last twelve months

									Region							V	Vhich of	the follow	wing bes	t describe	s your cur	rent work	ing status	s?
			England	Scot- land	North East	North West	York- shire & Humb- erside		East Mid- lands	Wales	East- 	London	South East	South West	North East/ York- shire & Humb- erside		Work- ing full time	Work- ing part time	NET: Not work- ing		Not working and not seeking work	Retired on a state pension only	Retired with a private pension	
Weighted base		223	190	24	6	30	20	13	15	9	13	45	32	17	26	124	95	29	99	8	13	23	36	20
£10,001 - £20,000	(15000)	4 2%	2 1%	-	-	1 4%	1 4%	-	-	2 18%	-	-	-	1 3%	1 3%	3 3%	3 3%	1 2%	1 1%	-	-	-	-	1 4%
£20,001 or more	(25000)	2 1%	1 1%	-	-	-	-	* 2%	-	1 10%	-	-	-	1 6%	-	*	*	-	2 2%	* 3%	-	-	1 4%	-
Mean		1016	868	352	62	1195	806	1130	181	5737	110	955	475	2105	638	964	1095	538	1081	1431	375	690	1623	876
Standard deviation Standard error		3306 226	2864 212	872 195	71 27	3233 611	2969 767	3700 955	403 101	8765 2431	160 48	1819 317	1250 221	6448 1290	2617 558	2918 298	3120 399	2125 359	3749 344	4924 1271	1375 281	1936 422	5134 792	3034 736



Table 12

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank).

Base: All respondents who have been a victim of fraud in the last twelve months

						Ten	ure						r otherwi current l bt?	
		Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base		215	103	59	44	110	28	32	50	2	29	29	80	77
Weighted base		223	128	64	64	94	44	19	31	1	31	30	91	71
l did not lose anything	(0)	52 24%	35 27%	14 22%	21 33%	17 18%	10 23%	3 17%	4 12%	* 43%	4 12%	2 8%	25 28%	21 30%
NET: Lost something	9	170 76%	93 73%	50 78%	43 67%	77 82%	34 77%	16 83%	28 88%	* 57%	28 88%	27 92%	66 72%	50 70%
£50 or less	(25)	46 21%	26 20%	11 17%	15 23%	20 21%	10 24%	2 13%	7 23%	-	4 12%	10 32%	19 21%	13 18%
£51 - £100	(75)	29 13%	13 10%	7 10%	6 10%	16 17%	9 21%	3 14%	4 14%	-	5 16%	6 20%	12 13%	6 9%
£101 - £200	(150)	24 11%	10 8%	3 5%	7 11%	14 14%	6 14%	1 6%	6 20%	* 57%	3 11%	3 11%	13 14%	5 6%
£201 - £300	(250)	11 5%	4 3%	3 5%	1 2%	7 7%	1 2%	2 10%	4 13%	-	2 6%	1 2%	5 6%	3 5%
£301 - £400	(350)	8 4%	5 4%	2 3%	2 4%	3 4%	-	2 11%	1 4%	-	1 4%	2 8%	1 1%	4 5%
£401 - £500	(450)	4 2%	1 1%	1 2%	-	2 3%	2 5%	-	* 1%	-	2 5%	-	1 1%	1 2%
£501 - £750	(625)	11 5%	8 6%	6 9%	2 4%	3 4%	1 3%	1 7%	1 3%	-	* 1%	-	4 4%	7 10%
£751 - £1,000	(875)	8 4%	2 2%	1 2%	1 1%	6 6%	1 3%	2 13%	2 6%	-	-	1 3%	3 4%	4 5%
£1,001 - £2,500	(1750)	7 3%	4 3%	2 3%	2 3%	3 3%	1 3%	2 8%	* 1%	-	1 3%	1 4%	1 1%	4 6%
£2,501 - £5,000	(3750)	12 6%	11 8%	7 11%	4 6%	2 2%	1 2%	-	1 2%	-	6 20%	3 11%	3 3%	-
£5,001 - £10,000	(7500)	3 1%	3 2%	3 4%	* 1%	-	-	-	-	-	* 1%	-	2 2%	1 1%

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Page 14

Absolutes/col percents

Table 12

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank).

Base: All respondents who have been a victim of fraud in the last twelve months

						Teni	ure					out your	or otherwis r current le ebt?	
		Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Weighted base		223	128	64	64	94	44	19	31	1	31	30	91	71
£10,001 - £20,000	(15000)	4 2%	4 3%	3 4%	1 2%	-	-	-	-	-	2 8%	-	2 2%	-
£20,001 or more	(25000)	2 1%	1 1%	1 2%	-	1 1%	-	* 1%	* 1%	-	* 1%	-	*	1 2%
Mean		1016	1426	2116	737	466	251	744	599	85	2356	575	788	897
Standard deviation Standard error		3306 226	3898 384	4899 638	2382 359	2187 209	633 120	3058 541	2910 412	-	4644 862	1176 218	2832 317	3664 418



Page 15

Absolutes/col percents

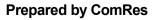
Absolutes/col percents

Table 13

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank).

Base: All respondents

			Gei	nder				Aç	ge					Social (Grade		Employme	
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base		2011	1054	957	214	243	321	393	336	504	778	564	609	607	261	534	215	600
Weighted base		2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
Not been a victim of fraud	(0)	1788 89%	875 89%	913 89%	219 92%	286 84%	303 89%	317 88%	279 94%	385 88%	808 88%	588 87%	478 89%	509 91%	384 88%	417 87%	260 89%	743 89%
l did not lose anything	(0)	52 3%	26 3%	27 3%	5 2%	5 1%	6 2%	15 4%	5 2%	18 4%	15 2%	11 2%	18 3%	7 1%	14 3%	13 3%	6 2%	17 2%
NET: Lost something		170 8%	85 9%	85 8%	15 6%	48 14%	30 9%	27 8%	14 5%	36 8%	93 10%	78 12%	42 8%	41 7%	40 9%	47 10%	27 9%	73 9%
£50 or less	(25)	46 2%	23 2%	23 2%	3 1%	8 2%	12 3%	9 3%	4 1%	9 2%	23 2%	20 3%	15 3%	7 1%	13 3%	11 2%	13 4%	20 2%
£51 - £100	(75)	29 1%	11 1%	18 2%	2 1%	13 4%	5 1%	4 1%	-	4 1%	20 2%	18 3%	2 *	9 2%	7 2%	11 2%	1 *	12 1%
£101 - £200	(150)	24 1%	8 1%	16 2%	4 2%	8 2%	4 1%	1 *	3 1%	5 1%	16 2%	12 2%	3 1%	5 1%	6 1%	10 2%	4 1%	11 1%
£201 - £300	(250)	11 1%	5 1%	6 1%	1 *	3 1%	4 1%	1 *	1 *	2 *	8 1%	7 1%	1 *	5 1%	1 *	4 1%	2 1%	4 *
£301 - £400	(350)	8 *	4 *	4 *	1 *	3 1%	-	*	2 1%	2 *	4 *	3 *	1 *	6 1%	-	1 *	-	5 1%
£401 - £500	(450)	4 *	4 *	-	-	-	1 *	2 *	-	1 *	1 *	1 *	-	2 *	2 *	*	-	2 *
£501 - £750	(625)	11 1%	8 1%	3 *	2 1%	-	2 1%	2 1%	1 *	4 1%	4 *	2 *	2 *	4 1%	3 1%	2 *	2 1%	2 *
£751 - £1,000	(875)	8 *	3 *	5 1%	-	1 *	1 *	2 1%	1 *	3 1%	2 *	2 *	2 *	*	3 1%	2 1%	1 *	4 *
£1,001 - £2,500	(1750)	7 *	3 *	4 *	-	1 *	1 *	2 1%	2 1%	*	2 *	2 *	1 *	3 *	1 *	3 1%	2 1%	2 *
£2,501 - £5,000	(3750)	12 1%	9 1%	3 *	3 1%	7 2%	*	1 *	-	1 *	10 1%	7 1%	8 2%	*	3 1%	1 *	3 1%	7 1%
£5,001 - £10,000	(7500)	3 *	1 *	2 *	-	-	-	*	-	3 1%	-	-	3 *	*	-	-	-	-





Absolutes/col percents

Page 17

Table 13

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents

			Ge	nder				A	ge					Social	Grade		Employm	ent Sector
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+		25-44	AB	C1	C2	DE	Public	Pri- vate
Weighted base		2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
£10,001 - £20,000	(15000)	4 *	3 *	1 *	-	3 1%	1 *	1 *	-	-	4 *	4 1%	3 1%	1 *	-	1 *	-	3 *
£20,001 or more	(25000)	2 *	2 *	*	-	-	-	1 *	-	1 *	-	-	1 *	1 *	-	*	-	*
Mean		113	161	66	55	221	59	115	24	161	118	140	228	86	47	73	59	122
Standard deviation Standard error		1144 26	1460 45	717 23	410 28	1446 93	748 42	1288 65	171 9	1576 70	1014 36	1154 49	1657 67	1144 46	328 20	884 38	395 27	1150 47



Absolutes/col percents

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Table 14

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents

									Region						North	V	Vhich of	the follow	ving bes	t describe	s your cu	rrent work	ting status	s?
		Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work		state	Retired with a private pension	House
Unweighted base		2011	1734	167	83	235	173	211	155	110	169	201	310	197	256	815	534	281	1196	119	182	186	529	180
Weighted base		2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
Not been a victim of fraud	(0)	1788 89%	1540 89%	157 87%	75 93%	192 87%	161 89%	168 93%	126 90%	91 91%	188 94%	216 83%	250 89%	164 91%	235 90%	1002 89%	790 89%	212 88%	786 89%	64 89%	93 88%	153 87%	357 91%	118 86%
l did not lose anything	(0)	52 3%	48 3%	4 2%	1 1%	17 8%	6 3%	1 1%	4 3%	1 1%	4 2%	6 2%	4 2%	5 3%	7 3%	23 2%	16 2%	7 3%	30 3%	4 5%	4 3%	10 6%	9 2%	2 2%
NET: Lost somethin	ng	170 8%	142 8%	20 11%	5 6%	13 6%	14 8%	12 7%	11 8%	9 8%	8 4%	39 15%	27 10%	12 7%	19 7%	101 9%	78 9%	22 9%	70 8%	4 6%	9 9%	13 7%	26 7%	17 13%
£50 or less	(25)	46 2%	40 2%	5 3%	2 2%	2 1%	6 3%	1 1%	5 4%	-	3 1%	10 4%	9 3%	3 2%	8 3%	34 3%	23 3%	11 4%	12 1%	1 1%	2 2%	1 1%	6 2%	2 1%
£51 - £100	(75)	29 1%	24 1%	5 3%	3 3%	2 1%	*	1 *	2 1%	-	-	6 2%	7 3%	3 1%	3 1%	13 1%	12 1%	*	16 2%	1 1%	2 2%	2 1%	2 1%	9 7%
£101 - £200	(150)	24 1%	23 1%	1 1%	-	*	2 1%	2 1%	2 1%	-	5 2%	6 2%	5 2%	2 1%	2 1%	15 1%	12 1%	3 1%	9 1%	* 1%	2 2%	3 2%	4 1%	1 1%
£201 - £300	(250)	11 1%	7 *	3 2%	1 1%	2 1%	1 *	-	-	1 1%	-	2 1%	2 1%	* *	1 1%	6 1%	4 1%	1 1%	5 1%	-	1 1%	2 1%	1 *	2 1%
£301 - £400	(350)	8 *	5 *	1 1%	-	-	1 1%	2 1%	-	1 1%	1 *	1 *	-	1 *	1 *	5 *	5 1%	1 *	3 *	-	-	1 *	2 *	*
£401 - £500	(450)	4 *	3 *	1 *	-	-	-	1 *	-	-	-	2 1%	-	1 *	-	2 *	-	2 1%	2 *	- -	1 1%	-	1 *	-
£501 - £750	(625)	11 1%	9 1%	2 1%	-	-	2 1%	1 1%	2 1%	1 1%	1 *	2 1%	*	1 *	2 1%	4 *	4 *	- -	8 1%	*	1 1%	-	5 1%	1 1%
£751 - £1,000	(875)	8 *	7 *	-	-	1 *	-	2 1%	-	1 1%	-	2 1%	2 1%	-	-	5 *	4 *	1 1%	3 *	-	-	3 2%	-	-
£1,001 - £2,500	(1750)	7 *	6 *	-	-	2 1%	1 1%	1 1%	1 *	2 2%	-	-	-	1 *	1 *	4 *	2 *	2 1%	3 *	*	-	-	2 *	1 1%
£2,501 - £5,000	(3750)	12 1%	11 1%	1 1%	-	2 1%	-	*	-	*	-	7 3%	2 1%	-	-	10 1%	10 1%	-	3 *	1 1%	-	-	1 *	*



Absolutes/col percents

Page 19

Table 14

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents

									Region							V	Which of	the follo	wing bes	t describe	s your cu	rrent work	king statu	s?
		Total	England	Scot- land	North East	North West	York- shire & Humb- erside	Mid-	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	Work-	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work		Retired on a state pension only	Retired with a private pension	House
Weighted base		2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
£5,001 - £10,000	(7500)	3 *	3 *	-	-	1 *	-	-	-	-	-	2 1%	*	-	-	-	-	-	3 *	-	*	2 1%	1 *	-
£10,001 - £20,000	(15000)	4 *	2 *	-	-	1 1%	1 *	-	-	2 2%	-	-	-	1 *	1 *	3 *	3 *	1 *	1 *	-	-	-	-	1 1%
£20,001 or more	(25000)	2 *	1 *	-	-	-	-	*	-	1 1%	-	-	-	1 1%	-	*	*	-	2 *	*	-	-	1 *	-
Mean		113	95	46	5	159	91	82	19	532	7	165	53	198	64	106	117	65	121	157	45	91	147	125
Standard deviation Standard error		1144 26	984 24	333 26	24 3	1232 80	1006 76	1003 69	138 11	3035 289	47 4	831 59	439 25	2018 144	837 52	1010 35	1070 46	747 45	1296 37	1601 147	477 35	728 53	1596 69	1163 87



Table 15

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents

						Ten	ure					vorried or out your del	current l	
		Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base		2011	1128	709	419	849	195	255	399	34	142	211	527	1131
Weighted base		2011	1307	663	644	679	281	137	261	24	143	238	549	1081
Not been a victim of fraud	(0)	1788 89%	1179 90%	599 90%	580 90%	585 86%	238 84%	118 86%	229 88%	24 96%	112 78%	208 88%	459 83%	1010 93%
l did not lose anything	(0)	52 3%	35 3%	14 2%	21 3%	17 3%	10 4%	3 2%	4 1%	* 2%	4 3%	2 1%	25 5%	21 2%
NET: Lost somethi	ing	170 8%	93 7%	50 8%	43 7%	77 11%	34 12%	16 11%	28 11%	* 2%	28 19%	27 11%	66 12%	50 5%
£50 or less	(25)	46 2%	26 2%	11 2%	15 2%	20 3%	10 4%	2 2%	7 3%	-	4 3%	10 4%	19 3%	13 1%
£51 - £100	(75)	29 1%	13 1%	7 1%	6 1%	16 2%	9 3%	3 2%	4 2%	-	5 4%	6 2%	12 2%	6 1%
£101 - £200	(150)	24 1%	10 1%	3 *	7 1%	14 2%	6 2%	1 1%	6 2%	* 2%	3 2%	3 1%	13 2%	5 *
£201 - £300	(250)	11 1%	4 *	3 *	1 *	7 1%	1 *	2 1%	4 2%	-	2 1%	1 *	5 1%	3 *
£301 - £400	(350)	8 *	5 *	2 *	2 *	3 1%	-	2 1%	1 1%	-	1 1%	2 1%	1 *	4 *
£401 - £500	(450)	4 *	1 *	1 *	-	2 *	2 1%	-	*	-	2 1%	-	1 *	1 *
£501 - £750	(625)	11 1%	8 1%	6 1%	2 *	3 1%	1 *	1 1%	1 *	-	*	-	4 1%	7 1%
£751 - £1,000	(875)	8 *	2 *	1 *	1 *	6 1%	1 1%	2 2%	2 1%	-	-	1 *	3 1%	4 *
£1,001 - £2,500	(1750)	7 *	4 *	2 *	2 *	3 *	1 *	2 1%	*	-	1 1%	1 1%	1 *	4 *
£2,501 - £5,000	(3750)	12 1%	11 1%	7 1%	4 1%	2 *	1 *	-	1 *	-	6 4%	3 1%	3 1%	-

Prepared by ComRes



Page 20

Absolutes/col percents

Table 15

Q.4 How much money, if anything, have you lost as a result of fraud committed against you in the last twelve months? Please include the value of anything lost to fraud (e.g. a passport, car or jewellery) in your answer, as well as any money lost on its own. This includes money that was later recovered (e.g. covered by insurance or your bank). Base: All respondents

						Ten	ure					out your	r otherwi current l bt?	
		Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Weighted base		2011	1307	663	644	679	281	137	261	24	143	238	549	1081
£5,001 - £10,000	(7500)	3 *	3 *	3 *	*	-	-	-	-	-	*	-	2 *	1 *
£10,001 - £20,000	(15000)	4 *	4 *	3 *	1 *	-	-	-	-	-	2 2%	-	2 *	-
£20,001 or more	(25000)	2 *	1 *	1 *	-	1 *	-	*	*	-	*	-	*	1 *
Mean		113	140	204	73	64	39	102	72	3	518	71	130	59
Standard deviation Standard error		1144 26	1288 38	1635 61	778 38	826 28	264 19	1136 71	1013 51	22 4	2362 198	450 31	1183 52	960 29

Absolutes/col percents

Page 21



Table 16 Q.5 Which of the following, if any, apply to you? Base: All respondents

		Gei	nder				Ag	je					Social (Grade		Employme	
		Male	Female		25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2011	1054	957	214	243	321	393	336	504	778	564	609	607	261	534	215	600
Weighted base	2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
I think my personal financial situation will improve over the next six months	529 26%	293 30%	236 23%	72 30%	114 34%	100 29%	80 22%	62 21%	101 23%	286 31%	214 32%	174 32%	157 28%	85 19%	113 24%	88 30%	262 31%
l do not have any savings at all at the moment	461 23%	196 20%	266 26%	64 27%	96 28%	93 27%	118 33%	51 17%	40 9%	252 28%	189 28%	94 17%	109 19%	116 26%	143 30%	56 19%	222 27%
I think my personal financial situation will worsen over the next six months	326 16%	149 15%	177 17%	38 16%	38 11%	63 18%	83 23%	51 17%	55 12%	138 15%	100 15%	57 11%	87 16%	82 19%	99 21%	55 19%	114 14%
I am paying off the interest charges on my credit card each month, but not reducing the debt itself	181 9%	91 9%	89 9%	8 4%	45 13%	49 15%	41 11%	22 7%	15 3%	103 11%	94 14%	45 8%	42 7%	45 10%	49 10%	31 11%	91 11%
I am paying off the interest charges on my overdraft each month, but am not paying off the overdraft itself	101 5%	40 4%	62 6%	10 4%	30 9%	19 6%	25 7%	6 2%	11 3%	59 6%	49 7%	22 4%	38 7%	21 5%	21 4%	24 8%	48 6%
I am currently in a Debt Management Plan	98 5%	44 4%	54 5%	3 1%	29 9%	21 6%	26 7%	11 4%	9 2%	53 6%	50 7%	32 6%	29 5%	12 3%	26 6%	22 7%	43 5%
I am likely to go into an unauthorised overdraft position or exceed my overdraft limit this month	85 4%	38 4%	47 5%	19 8%	24 7%	16 5%	20 6%	5 2%	1 *	59 6%	40 6%	32 6%	20 4%	20 4%	13 3%	23 8%	41 5%
l have taken on a payday loan in the past six months	47 2%	19 2%	28 3%	6 3%	15 5%	15 4%	3 1%	3 1%	4 1%	37 4%	31 5%	8 2%	12 2%	10 2%	17 3%	10 3%	23 3%
I have borrowed money from a credit union in the past six months	34 2%	24 2%	10 1%	3 1%	16 5%	6 2%	3 1%	5 2%	1 *	24 3%	22 3%	7 1%	6 1%	12 3%	10 2%	10 3%	17 2%

Prepared by ComRes

Page 22

Absolutes/col percents

Absolutes/col percents

Page 23

Table 16 Q.5 Which of the following, if any, apply to you? Base: All respondents

		Ger	nder				Ag	ge					Social C	Grade		Employme	ent Sector
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+		25-44	AB	C1	C2	DE	Public	Pri- vate
Weighted base	2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
None of these	782 39%	384 39%	398 39%	72 30%	96 28%	111 33%	98 27%	156 52%	248 57%	280 31%	207 31%	220 41%	233 42%	167 38%	162 34%	91 31%	274 33%



Absolutes/col percents

Page 24

Table 17 Q.5 Which of the following, if any, apply to you? Base: All respondents

								Region								Vhich of	the follow	ving bes	t describe	es your cur	rent work	ing status	?
	Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing		Not working and not seeking work	Retired on a state pension only	Retired with a private pension	
Unweighted base	2011	1734	167	83	235	173	211	155	110	169	201	310	197	256	815	534	281	1196	119	182	186	529	180
Weighted base	2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
I think my personal financial situation will improve over the next six months	529 26%	465 27%	35 19%	21 27%	69 31%	44 24%	51 28%	40 29%	29 29%	44 22%	74 28%	77 27%	46 25%	65 25%	350 31%	287 32%	63 26%	179 20%	14 20%	20 19%	35 20%	89 23%	20 15%
I do not have any savings at all at the moment	461 23%	400 23%	40 22%	25 31%	44 20%	37 20%	42 23%	32 23%	22 22%	31 15%	67 26%	78 28%	44 24%	62 24%	278 25%	215 24%	64 26%	183 21%	37 51%	40 38%	31 17%	29 7%	46 33%
I think my personal financial situation will worsen over the next six months	326 16%	275 16%	37 21%	11 13%	26 12%	32 18%	30 17%	27 19%	14 14%	34 17%	36 14%	40 14%	38 21%	43 16%	169 15%	122 14%	47 19%	157 18%	19 27%	31 29%	27 16%	48 12%	32 23%
I am paying off the interest charges on my credit card each month, but not reducing the debt itself	181 9%	161 9%	13 7%	10 13%	11 5%	25 14%	16 9%	15 11%	6 6%	17 8%	18 7%	31 11%	19 11%	35 13%	122 11%	102 12%	20 8%	58 7%	9 13%	9 9%	9 5%	17 4%	13 10%
I am paying off the interest charges on my overdraft each month, but am not paying off the overdraft itself	101 5%	96 6%	3 2%	3 4%	9 4%	12 7%	8 5%	6 4%	2 2%	4 2%	14 5%	21 8%	18 10%	15 6%	72 6%	56 6%	16 6%	30 3%	4 6%	3 3%	6 4%	8 2%	7 5%
I am currently in a Debt Management Plan	98 5%	81 5%	9 5%	4 5%	7 3%	2 1%	10 5%	8 6%	9 9%	9 5%	16 6%	15 5%	10 6%	6 2%	65 6%	57 6%	8 3%	34 4%	5 7%	3 2%	7 4%	9 2%	11 8%
I am likely to go into an unauthorised overdraft position or exceed my overdraft limit this month	85 4%	72 4%	4 2%	4 5%	6 3%	10 6%	4 2%	5 3%	9 9%	8 4%	22 8%	8 3%	5 3%	14 5%	65 6%	54 6%	11 5%	20 2%	5 7%	6 6%	1 1%	2 *	6 4%
l have taken on a payday loan in the past six months	47 2%	41 2%	4 2%	2 3%	4 2%	5 3%	2 1%	6 4%	2 2%	1 *	9 3%	9 3%	3 2%	7 3%	33 3%	27 3%	6 3%	14 2%	1 1%	2 1%	3 2%	3 1%	6 4%



Absolutes/col percents

Page 25

Table 17 Q.5 Which of the following, if any, apply to you? Base: All respondents

								Region							\	Nhich of	the follow	wing bes	t describe	s your cur	rent work	ing status	?
	Total	England	Scot- land	North East		York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing		Not working and not seeking work	Retired on a state pension only	Retired with a private pension	
Weighted base	2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
I have borrowed money from a credit union in the past six months	34 2%	26 1%	3 2%	1 2%	5 2%	1 1%	7 4%	*	5 5%	4 2%	5 2%	2 1%	1 1%	2 1%	26 2%	23 3%	3 1%	7 1%	2 3%	1 1%	1 1%	1 *	2 1%
None of these	782 39%	667 39%	82 45%	29 36%	99 45%	84 47%	62 34%	50 35%	33 33%	90 45%	89 34%	97 35%	68 37%	113 43%	365 32%	278 31%	87 36%	417 47%	11 15%	27 26%	89 51%	236 60%	53 38%



Absolutes/col percents

Page 26

Table 18 Q.5 Which of the following, if any, apply to you? Base: All respondents

					Те	nure					vorried or out your del	current	
	Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base	2011	1128	709	419	849	195	255	399	34	142	211	527	1131
Weighted base	2011	1307	663	644	679	281	137	261	24	143	238	549	1081
I think my personal financial situation will improve over the next six months	529 26%	353 27%	168 25%	184 29%	169 25%	58 21%	29 21%	82 31%	8 32%	24 17%	53 22%	190 35%	262 24%
I do not have any savings at all at the moment	461 23%	205 16%	54 8%	151 23%	250 37%	102 36%	48 35%	99 38%	7 28%	74 51%	112 47%	156 28%	119 11%
I think my personal financial situation will worsen over the next six months	326 16%	200 15%	84 13%	117 18%	124 18%	46 16%	34 24%	44 17%	2 8%	68 47%	69 29%	94 17%	94 9%
I am paying off the interest charges on my credit card each month, but not reducing the debt itself	181 9%	109 8%	35 5%	75 12%	72 11%	20 7%	12 9%	40 15%	-	42 30%	64 27%	61 11%	13 1%
I am paying off the interest charges on my overdraft each month, but am not paying off the overdraft itself	101 5%	61 5%	16 2%	45 7%	39 6%	16 6%	4 3%	19 7%	1 4%	23 16%	31 13%	35 6%	13 1%
l am currently in a Debt Management Plan	98 5%	50 4%	13 2%	38 6%	48 7%	21 8%	7 5%	19 7%	1 3%	28 20%	26 11%	34 6%	9 1%
I am likely to go into an unauthorised overdraft position or exceed my overdraft limit this month	85 4%	51 4%	17 3%	33 5%	33 5%	14 5%	4 3%	15 6%	1 4%	28 20%	23 10%	19 4%	14 1%
l have taken on a payday loan in the past six months	47 2%	20 2%	6 1%	13 2%	27 4%	10 3%	5 4%	12 5%	* 1%	15 10%	10 4%	17 3%	5 1%



Absolutes/col percents

Page 27

Table 18 Q.5 Which of the following, if any, apply to you? Base: All respondents

					Te	nure					vorried or out your del	current l	
	Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Weighted base	2011	1307	663	644	679	281	137	261	24	143	238	549	1081
I have borrowed money from a credit union in the past six months	34 2%	20 2%	6 1%	14 2%	13 2%	6 2%	4 3%	3 1%	1 2%	9 6%	5 2%	15 3%	5 *
None of these	782 39%	571 44%	363 55%	208 32%	200 29%	97 34%	41 30%	62 24%	11 43%	10 7%	25 10%	112 20%	634 59%



Absolutes/col percents

Table 19Q.6 Thinking about the next six months, how likely or unlikely are you to seek a 'payday' or other short term, high interest loan?Base: All respondents

			Ger	Ider				Ag	je					Social (Grade		Employme	nt Sector
		Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base		2011	1054	957	214	243	321	393	336	504	778	564	609	607	261	534	215	600
Weighted base		2011	986	1025	239	339	339	358	299	438	916	677	538	558	438	478	293	833
NET: Likely		169 8%	58 6%	112 11%	40 17%	67 20%	37 11%	17 5%	5 2%	3 1%	144 16%	104 15%	56 10%	37 7%	42 10%	35 7%	48 16%	92 11%
Very likely	(4)	34 2%	14 1%	21 2%	9 4%	14 4%	5 2%	2 1%	2 1%	2 *	28 3%	20 3%	15 3%	8 1%	6 1%	7 1%	9 3%	17 2%
Fairly likely	(3)	135 7%	44 4%	91 9%	31 13%	53 16%	32 9%	15 4%	3 1%	1 *	116 13%	85 13%	41 8%	29 5%	36 8%	28 6%	39 13%	75 9%
Fairly unlikely	(2)	137 7%	73 7%	64 6%	25 11%	36 11%	33 10%	18 5%	16 5%	8 2%	94 10%	69 10%	36 7%	39 7%	37 8%	25 5%	18 6%	88 11%
Very unlikely	(1)	1633 81%	826 84%	807 79%	152 64%	218 64%	252 74%	312 87%	275 92%	423 97%	622 68%	470 69%	435 81%	456 82%	339 77%	402 84%	224 76%	604 73%
NET: Unlikely		1769 88%	899 91%	870 85%	178 74%	254 75%	285 84%	331 92%	291 98%	431 98%	717 78%	539 80%	471 88%	495 89%	376 86%	427 89%	242 83%	693 83%
Don't know		72 4%	29 3%	43 4%	22 9%	17 5%	16 5%	11 3%	3 1%	4 1%	55 6%	34 5%	11 2%	26 5%	20 5%	16 3%	3 1%	49 6%
Mean		1.26	1.21	1.31	1.52	1.57	1.35	1.16	1.09	1.04	1.48	1.46	1.31	1.22	1.30	1.22	1.42	1.37
Standard deviation Standard error		0.66 0.02	0.59 0.02	0.73 0.02	0.88 0.06	0.92 0.06	0.73 0.04	0.51 0.03	0.37 0.02	0.26 0.01	0.85 0.03	0.83 0.04	0.73 0.03	0.61 0.03	0.68 0.04	0.62 0.03	0.84 0.06	0.74 0.03



Absolutes/col percents

Page 29

Table 20 Q.6 Thinking about the next six months, how likely or unlikely are you to seek a 'payday' or other short term, high interest loan? Base: All respondents

									Region								Which of	the follow	wing bes	t describe	s your cur	rent work	ing status	?
		Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base		2011	1734	167	83	235	173	211	155	110	169	201	310	197	256	815	534	281	1196	119	182	186	529	180
Weighted base		2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
NET: Likely		169 8%	153 9%	10 6%	7 9%	14 6%	8 4%	26 14%	15 11%	6 6%	17 9%	29 11%	25 9%	12 7%	15 6%	139 12%	116 13%	23 10%	30 3%	3 4%	5 4%	4 2%	3 1%	16 12%
Very likely	(4)	34 2%	31 2%	2 1%	-	4 2%	3 2%	2 1%	4 3%	2 2%	2 1%	8 3%	5 2%	4 2%	3 1%	26 2%	19 2%	6 3%	9 1%	*	1 1%	2 1%	1 *	4 3%
Fairly likely	(3)	135 7%	122 7%	8 5%	7 9%	10 5%	5 3%	23 13%	11 8%	4 4%	15 8%	22 8%	20 7%	8 5%	12 5%	114 10%	97 11%	17 7%	21 2%	3 4%	4 3%	1 1%	1 *	12 9%
Fairly unlikely	(2)	137 7%	121 7%	8 4%	8 10%	18 8%	11 6%	14 8%	4 3%	8 8%	11 5%	35 13%	16 6%	4 2%	19 7%	107 9%	89 10%	17 7%	30 3%	7 10%	6 6%	2 1%	7 2%	8 6%
Very unlikely	(1)	1633 81%	1391 80%	158 87%	64 80%	179 81%	157 87%	137 76%	118 84%	84 84%	169 84%	176 67%	231 82%	160 88%	221 85%	828 74%	647 73%	181 75%	805 91%	57 78%	89 84%	166 94%	382 97%	112 81%
NET: Unlikely		1769 88%	1512 87%	166 91%	72 90%	197 89%	168 93%	151 84%	122 87%	92 92%	180 90%	211 81%	247 88%	164 90%	240 92%	935 83%	736 83%	198 82%	835 94%	64 88%	95 90%	168 95%	388 99%	119 86%
Don't know		72 4%	64 4%	5 3%	1 1%	11 5%	5 3%	4 2%	4 3%	3 3%	4 2%	21 8%	9 3%	5 3%	6 2%	52 5%	32 4%	20 8%	20 2%	5 7%	6 6%	5 3%	2 *	3 2%
Mean		1.26	1.28	1.17	1.28	1.23	1.17	1.38	1.28	1.22	1.24	1.42	1.26	1.18	1.20	1.38	1.40	1.32	1.11	1.21	1.16	1.06	1.03	1.32
Standard deviation Standard error		0.66 0.02	0.68 0.02	0.55 0.04	0.62 0.07	0.62 0.04	0.55 0.04	0.77 0.05	0.74 0.06	0.60 0.06	0.62 0.05	0.79 0.06	0.67 0.04	0.61 0.04	0.57 0.04	0.77 0.03	0.78 0.03	0.74 0.05	0.46 0.01	0.53 0.05	0.52 0.04	0.39 0.03	0.24 0.01	0.76 0.06



Absolutes/col percents

Page 30

Table 21

Q.6 Thinking about the next six months, how likely or unlikely are you to seek a 'payday' or other short term, high interest loan? Base: All respondents

						Te	nure					vorried or out your det	current le	
		Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base		2011	1128	709	419	849	195	255	399	34	142	211	527	1131
Weighted base		2011	1307	663	644	679	281	137	261	24	143	238	549	1081
NET: Likely		169 8%	109 8%	46 7%	63 10%	57 8%	18 6%	10 7%	29 11%	4 16%	42 29%	55 23%	58 11%	14 1%
Very likely	(4)	34 2%	21 2%	12 2%	9 1%	13 2%	5 2%	3 2%	6 2%	* 1%	16 11%	4 2%	8 1%	6 1%
Fairly likely	(3)	135 7%	88 7%	34 5%	54 8%	43 6%	12 4%	7 5%	24 9%	3 14%	26 18%	51 21%	50 9%	8 1%
Fairly unlikely	(2)	137 7%	79 6%	25 4%	54 8%	57 8%	26 9%	12 9%	18 7%	1 4%	17 12%	27 12%	65 12%	27 3%
Very unlikely	(1)	1633 81%	1088 83%	583 88%	505 78%	527 78%	221 79%	106 78%	199 76%	18 74%	78 55%	135 57%	394 72%	1026 95%
NET: Unlikely		1769 88%	1167 89%	609 92%	558 87%	584 86%	247 88%	119 86%	218 83%	19 78%	95 67%	162 68%	459 84%	1053 97%
Don't know		72 4%	32 2%	9 1%	22 3%	39 6%	17 6%	9 6%	14 5%	2 7%	6 4%	20 9%	32 6%	14 1%
Mean		1.26	1.25	1.20	1.30	1.29	1.25	1.27	1.33	1.38	1.85	1.66	1.37	1.06
Standard deviation Standard error		0.66 0.02	0.65 0.02	0.61 0.02	0.69 0.03	0.68 0.02	0.63 0.05	0.66 0.04	0.74 0.04	0.81 0.14	1.10 0.09	0.91 0.06	0.72 0.03	0.32 0.01



Table 22 Q.7 Which of the following applies to you? **Base: All respondents**

Gender Age Social Grade **Employment Sector** Pri-Male Female 18-24 25-34 35-44 45-54 55-64 65+ 18-44 25-44 AB C1 C2 DE Public vate Total 2011 1054 957 243 321 393 336 504 778 564 609 607 261 534 Unweighted base 214 215 Weighted base 2011 986 1025 239 339 339 358 299 438 916 677 538 558 438 478 293 I often struggle to 242 126 22 62 63 64 20 11 147 125 52 64 66 60 47 116 make it to payday 12% 12% 12% 9% 18% 19% 18% 7% 2% 16% 19% 10% 12% 15% 13% 16% I sometimes struggle to 585 231 354 103 144 127 116 61 35 374 270 147 177 152 110 126 make it to payday 29% 23% 35% 43% 42% 37% 32% 20% 8% 41% 40% 27% 32% 35% 23% 43% 54 122 61 541 330 211 104 112 88 270 216 164 174 99 103 120 I never struggle to 23% 31% 34% 29% 14% 31% 22% make it to payday 27% 34% 21% 33% 29% 32% 31% 23% 41% I am not currently 643 335 60 130 331 175 142 205 308 28 37 57 125 65 121 -25% 8% 16% 76% 31% 33% 11% 44% 14% 10% 33% 25% 43% employed 32% 28% -NET: Often/ Sometimes 827 347 480 125 206 190 180 46 521 396 198 241 218 170 173 81 41% 35% 52% 61% 56% 27% 10% 57% 37% 43% struggle to make it to 47% 50% 58% 50% 36% 59% payday



Page 31

Absolutes/col percents

600

833

139

343

327

17%

41%

39%

24

482

58%

3%

Absolutes/col percents

Page 32

Table 23 Q.7 Which of the following applies to you? Base: All respondents

								Region								Nhich of	the follov	wing bes	t describe	s your cur	rent worki	ing status	?
	Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work		Retired on a state pension only	Retired with a private pension	House person
Unweighted base	2011	1734	167	83	235	173	211	155	110	169	201	310	197	256	815	534	281	1196	119	182	186	529	180
Weighted base	2011	1729	181	80	221	181	181	141	101	201	261	282	181	261	1126	885	241	885	72	106	176	393	138
l often struggle to make it to payday	242 12%	200 12%	23 13%	12 15%	22 10%	23 13%	18 10%	22 15%	19 19%	17 9%	32 12%	35 12%	19 10%	36 14%	186 16%	151 17%	35 15%	56 6%	12 16%	16 15%	7 4%	6 2%	15 11%
I sometimes struggle to make it to payday	585 29%	529 31%	39 22%	26 32%	63 29%	61 34%	61 34%	34 24%	17 17%	64 32%	70 27%	96 34%	53 29%	87 33%	469 42%	358 40%	111 46%	116 13%	13 18%	21 20%	17 10%	29 7%	36 26%
I never struggle to make it to payday	541 27%	453 26%	48 26%	21 26%	65 30%	49 27%	43 24%	40 28%	41 40%	46 23%	81 31%	62 22%	45 25%	70 27%	447 40%	361 41%	86 36%	94 11%	*	4 4%	21 12%	57 15%	10 8%
I am not currently employed	643 32%	547 32%	72 40%	21 26%	71 32%	47 26%	59 32%	46 32%	24 24%	74 37%	77 30%	89 31%	64 36%	68 26%	24 2%	15 2%	9 4%	619 70%	47 65%	64 61%	131 74%	299 76%	77 55%
NET: Often/ Sometimes struggle to make it to payday	827 41%	729 42%	62 34%	38 48%	85 38%	85 47%	79 44%	55 39%	36 36%	82 41%	103 39%	131 46%	72 40%	123 47%	655 58%	509 57%	146 61%	172 19%	25 34%	37 35%	24 14%	36 9%	51 37%



Absolutes/col percents

Page 33

Table 24 Q.7 Which of the following applies to you? Base: All respondents

					Tei	nure					vorried or out your del	current l	
	_Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied
Unweighted base	2011	1128	709	419	849	195	255	399	34	142	211	527	1131
Weighted base	2011	1307	663	644	679	281	137	261	24	143	238	549	1081
l often struggle to make it to payday	242 12%	123 9%	37 6%	86 13%	119 17%	47 17%	25 18%	47 18%	1 3%	81 57%	69 29%	63 11%	29 3%
I sometimes struggle to make it to payday	585 29%	349 27%	108 16%	241 37%	227 33%	74 26%	44 32%	108 42%	9 38%	32 23%	117 49%	271 49%	165 15%
I never struggle to make it to payday	541 27%	412 32%	187 28%	225 35%	122 18%	41 15%	28 20%	53 20%	7 29%	5 4%	20 8%	107 19%	409 38%
I am not currently employed	643 32%	424 32%	331 50%	92 14%	212 31%	119 42%	41 30%	52 20%	7 30%	24 17%	31 13%	109 20%	478 44%
NET: Often/ Sometimes struggle to make it to payday	827 41%	471 36%	145 22%	326 51%	345 51%	121 43%	69 50%	156 60%	10 42%	114 79%	186 78%	334 61%	194 18%



Absolutes/col percents

Page 34

Table 25

Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of ...? Base: All respondents who often or sometimes struggle to make it to payday

		Gei	nder				Ą	ge					Social (Grade		Employme	
	Total	Male	Female		25-34	35-44	45-54	55-64	65+		25-44	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	732	334	398	100	144	177	186	73	52	421	321	185	233	125	189	131	358
Weighted base	827	347	480	125	206	190	180	81	46	521	396	198	241	218	170	173	482
Rising cost of food	433 52%	166 48%	267 56%	52 41%	94 46%	105 55%	106 59%	50 62%	26 57%	251 48%	199 50%	86 43%	119 49%	126 58%	102 60%	86 50%	248 51%
Rising household energy costs (excluding petrol and diesel)	324 39%	135 39%	189 39%	26 21%	50 24%	95 50%	85 47%	41 51%	27 59%	171 33%	145 37%	58 29%	96 40%	93 43%	78 46%	52 30%	180 37%
Rising fuel or transport costs (e.g. train fares)	242 29%	102 29%	140 29%	35 28%	64 31%	56 30%	49 27%	25 31%	13 28%	155 30%	120 30%	50 25%	86 36%	72 33%	33 20%	58 34%	135 28%
Making credit card repayments	238 29%	104 30%	134 28%	23 19%	51 25%	61 32%	61 34%	22 27%	20 44%	135 26%	111 28%	66 33%	64 26%	62 29%	46 27%	52 30%	147 30%
Paying for rent	209 25%	79 23%	131 27%	39 32%	69 34%	41 22%	45 25%	11 14%	3 7%	150 29%	111 28%	45 23%	55 23%	51 23%	59 35%	36 21%	125 26%
Wage freezes	196 24%	81 23%	115 24%	27 22%	41 20%	61 32%	43 24%	24 29%	1 2%	129 25%	101 26%	61 31%	57 23%	53 24%	25 15%	58 33%	125 26%
Spending on going out or on non-essentials (e.g. clothes, DVDs, presents, etc.)	152 18%	66 19%	86 18%	41 33%	33 16%	33 17%	29 16%	13 16%	3 7%	107 21%	66 17%	27 14%	55 23%	38 17%	33 20%	37 22%	91 19%
Making mortgage repayments	121 15%	47 14%	73 15%	12 9%	32 16%	33 18%	33 19%	6 8%	4 8%	77 15%	65 17%	31 16%	39 16%	42 19%	10 6%	27 16%	83 17%
Paying off bank loans	105 13%	45 13%	61 13%	10 8%	32 16%	28 15%	24 13%	6 8%	5 10%	70 14%	61 15%	21 11%	24 10%	36 17%	24 14%	29 17%	53 11%
Paying a Debt Management Plan	65 8%	32 9%	33 7%	6 5%	18 9%	16 9%	21 12%	2 2%	2 4%	40 8%	34 9%	18 9%	14 6%	18 8%	16 9%	20 12%	34 7%
Making payments on a 'payday' loan or some other similar short- term, high interest loan	37 4%	16 5%	21 4%	5 4%	18 9%	7 4%	3 2%	1 2%	3 6%	30 6%	25 6%	12 6%	8 3%	9 4%	9 5%	12 7%	13 3%
Debt arising as a result of gambling	33 4%	10 3%	23 5%	3 2%	17 8%	5 3%	8 4%	*	-	25 5%	22 6%	13 7%	8 3%	5 2%	7 4%	8 4%	23 5%



Absolutes/col percents

Table 25

Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of ...? Base: All respondents who often or sometimes struggle to make it to payday

		Ge	nder				Ag	e					Social (Grade		Employme	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	18-44	25-44	AB	C1	C2	DE	Public	Pri- vate
Weighted base	827	347	480	125	206	190	180	81	46	521	396	198	241	218	170	173	482
None of these	75 9%	29 8%	45 9%	11 9%	19 9%	17 9%	15 8%	6 7%	7 15%	47 9%	36 9%	18 9%	25 10%	18 8%	14 8%	9 5%	45 9%





Absolutes/col percents

Table 26

Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of ...? Base: All respondents who often or sometimes struggle to make it to payday

								Region						North	V	Vhich of	the follow	ving bes	t describe	es your cu	rrent work	ing status	3?
	Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	East/ York- shire & Humb- erside	NET: Work- ing	Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work		Retired on a state pension only	Retired with a private pension	
Unweighted base	732	636	54	36	79	68	71	56	42	63	77	115	71	104	489	319	170	243	42	61	27	51	62
Weighted base	827	729	62	38	85	85	79	55	36	82	103	131	72	123	655	509	146	172	25	37	24	36	51
Rising cost of food	433 52%	372 51%	37 60%	27 71%	41 49%	48 56%	32 41%	29 53%	25 69%	35 44%	50 49%	67 52%	41 57%	75 61%	334 51%	246 48%	88 60%	99 58%	15 61%	20 53%	16 66%	20 57%	28 55%
Rising household energy costs (excluding petrol and diesel)	324 39%	275 38%	29 47%	15 38%	32 37%	34 40%	20 25%	20 37%	21 57%	33 40%	33 32%	53 41%	35 49%	49 40%	232 35%	178 35%	53 37%	93 54%	11 43%	16 43%	15 61%	21 58%	31 61%
Rising fuel or transport costs (e.g. train fares)	242 29%	207 28%	21 35%	15 38%	28 33%	25 30%	34 42%	12 21%	13 37%	15 18%	22 22%	34 26%	22 31%	40 33%	193 30%	153 30%	41 28%	48 28%	6 26%	8 20%	8 32%	12 33%	15 29%
Making credit card repayments	238 29%	212 29%	17 28%	16 41%	21 25%	25 29%	20 25%	20 37%	9 25%	23 28%	23 23%	39 30%	25 35%	40 33%	198 30%	155 30%	44 30%	40 23%	3 13%	10 27%	9 36%	11 30%	7 14%
Paying for rent	209 25%	187 26%	11 18%	11 28%	22 25%	16 18%	18 22%	14 26%	11 29%	12 15%	43 42%	28 22%	24 33%	26 21%	161 25%	118 23%	43 30%	48 28%	8 33%	14 39%	1 6%	6 16%	19 36%
Wage freezes	196 24%	178 24%	14 23%	14 37%	16 19%	24 29%	26 33%	13 24%	4 12%	26 32%	20 20%	27 21%	10 14%	38 31%	182 28%	159 31%	23 16%	14 8%	2 8%	2 5%	-	1 2%	9 18%
Spending on going out or on non-essentials (e.g. clothes, DVDs, presents, etc.)	152 18%	132 18%	9 15%	4 10%	16 18%	15 17%	11 14%	15 28%	11 31%	13 16%	12 12%	31 24%	16 22%	19 15%	128 20%	101 20%	26 18%	24 14%	5 22%	12 32%	1 6%	3 7%	3 6%
Making mortgage repayments	121 15%	99 14%	10 15%	8 22%	8 9%	19 22%	16 20%	2 4%	12 33%	14 17%	9 9%	17 13%	6 8%	27 22%	110 17%	90 18%	20 14%	11 6%	1 5%	3 7%	1 5%	2 4%	5 9%
Paying off bank loans	105 13%	93 13%	8 14%	7 18%	5 6%	9 10%	8 10%	7 13%	4 11%	8 10%	19 19%	22 17%	9 12%	15 13%	82 13%	70 14%	13 9%	23 13%	1 5%	3 9%	1 3%	5 13%	14 27%
Paying a Debt Management Plan	65 8%	54 7%	3 5%	4 10%	1 2%	1 2%	5 7%	6 10%	8 23%	2 3%	17 16%	11 8%	6 8%	5 4%	55 8%	48 9%	6 4%	11 6%	3 14%	* 1%	-	3 9%	4 7%
Making payments on a 'payday' loan or some other similar short- term, high interest	37 4%	32 4%	3 4%	1 3%	2 3%	2 3%	4 5%	4 7%	2 6%	2 3%	5 5%	8 6%	4 5%	3 3%	25 4%	23 5%	2 1%	12 7%	2 9%	1 2%	2 9%	2 5%	6 11%



Prepared by ComRes



Page 36

Absolutes/col percents

Page 37

Table 26

Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of ...? Base: All respondents who often or sometimes struggle to make it to payday

								Region								Which of	f the follo	wing bes	st describe	s your cur	rent worki	ng status'	?
	Total	England	Scot- land	North East	North West	York- shire & Humb- erside	West Mid- lands	East Mid- lands	Wales	East- ern	London	South East	South West	North East/ York- shire & Humb- erside		Work- ing full time	Work- ing part time	NET: Not work- ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	
Weighted base	827	729	62	38	85	85	79	55	36	82	103	131	72	123	655	509	146	172	25	37	24	36	51
Debt arising as a result of gambling	33 4%	33 4%	-	2 4%	-	1 1%	8 10%	2 4%	1 2%	1 2%	7 7%	6 5%	5 7%	3 2%	31 5%	25 5%	6 4%	3 2%	* 1%	1 1%	-	* 1%	2 3%
None of these	75 9%	72 10%	1 2%	1 2%	6 7%	15 17%	8 10%	3 5%	1 3%	11 14%	15 14%	8 6%	5 7%	16 13%	54 8%	38 7%	17 11%	20 12%	1 5%	6 15%	4 16%	4 11%	6 11%



Absolutes/col percents

Page 38

Table 27

Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of ...? Base: All respondents who often or sometimes struggle to make it to payday

		Tenure								How worried or otherwise are you about your current level of debt?				
	_Total	NET: Home- owners	Owned out- right	Owned with mort- gage	NET: Rent- ers	Coun- cil Rent	HA Rent	Other rent	Rent free	Extr- emely worr- ied	Very worr- ied	Fairly worr- ied	Not at all worr- ied	
Unweighted base	732	309	110	199	410	80	121	209	13	99	160	293	180	
Weighted base	827	471	145	326	345	121	69	156	10	114	186	334	194	
Rising cost of food	433 52%	248 53%	60 41%	189 58%	180 52%	69 57%	41 60%	69 44%	6 55%	65 58%	113 61%	159 48%	96 50%	
Rising household energy costs (excluding petrol and diesel)	324 39%	165 35%	45 31%	120 37%	154 45%	61 50%	35 51%	58 37%	5 51%	63 55%	73 39%	121 36%	68 35%	
Rising fuel or transport costs (e.g. train fares)	242 29%	147 31%	24 17%	123 38%	91 26%	31 26%	23 33%	37 24%	4 39%	47 42%	55 29%	92 28%	47 24%	
Making credit card repayments	238 29%	150 32%	34 24%	116 35%	87 25%	38 31%	14 20%	36 23%	1 11%	47 42%	67 36%	106 32%	18 9%	
Paying for rent	209 25%	46 10%	14 9%	32 10%	160 46%	43 36%	29 42%	88 57%	3 31%	37 33%	59 32%	76 23%	36 19%	
Wage freezes	196 24%	145 31%	39 27%	106 32%	50 15%	16 13%	8 12%	26 17%	1 10%	33 29%	55 29%	73 22%	35 18%	
Spending on going out or on non-essentials (e.g. clothes, DVDs, presents, etc.)	152 18%	82 17%	24 16%	59 18%	69 20%	23 19%	11 16%	35 23%	1 12%	26 23%	35 19%	57 17%	34 17%	
Making mortgage repayments	121 15%	117 25%	10 7%	107 33%	4 1%	-	-	4 3%	-	33 29%	31 17%	44 13%	12 6%	
Paying off bank loans	105 13%	56 12%	18 12%	38 12%	47 14%	17 14%	10 15%	20 13%	2 22%	29 26%	27 15%	39 12%	10 5%	
Paying a Debt Management Plan	65 8%	36 8%	11 8%	25 8%	29 8%	12 10%	4 6%	13 9%	-	26 23%	20 11%	16 5%	3 2%	
Making payments on a 'payday' loan or some other similar short- term, high interest	37 4%	12 3%	8 6%	3 1%	23 7%	10 8%	6 8%	8 5%	2 19%	14 13%	8 4%	13 4%	2 1%	

loan

Absolutes/col percents

Page 39

Table 27

Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of ...? Base: All respondents who often or sometimes struggle to make it to payday

		Tenure									How worried or otherwise a you about your current leve debt?			
		NET: Home-	Owned out-	Owned with mort-	NET: Rent-	Coun- cil		Other	Rent	Extr- emely worr-	Very worr-	Fairly worr-	Not at all worr-	
	<u>Total</u>	owners	<u>right</u>	gage	ers	Rent	HA Rent	rent	free	ied	ied	ied	ied	
Weighted base	827	471	145	326	345	121	69	156	10	114	186	334	194	
Debt arising as a result of gambling	33 4%	19 4%	5 3%	15 4%	14 4%	6 5%	1 2%	7 4%	-	7 6%	8 4%	16 5%	3 1%	
None of these	75 9%	40 9%	24 17%	16 5%	34 10%	12 10%	5 7%	16 10%	1 6%	1 1%	8 4%	28 8%	37 19%	

