

NHS Clinical Commissioners – Members Survey 2015

METHODOLOGY NOTE

ComRes interviewed 350 members of NHS Clinical Commissioners between 19th October and 16th November 2015. ComRes is a member of the British Polling Council and abides by its rules. All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

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Table 1/1

<u>NHS CC</u>

Q1. We are interested in hearing what the biggest issue or concern is for you in your role, at a local level. Base: All respondents

			CCG ROL	E	_		FC	CUS		CCG CONFIDENCE			
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%		а	b	C	d	е	f	g	h	i	j	k	
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%	
Sustainability of finances	100 29%	52 50% bcd	17 18%	14 18%	16 28%	28 26%	28 28%	9 19%	19 53% efg	39 25%	41 34%	20 27%	
Funding / budget restrictions	81 23%	25 24%	22 24%	17 22%	11 19%	26 24%	25 25%	10 21%	9 25%	35 23%	27 23%	19 26%	
Mental Health	5 1%	-	1 1%	4 5% a	-	3 3%	2 2%	-	-	1 1%	2 2%	2 3%	
Diminished workforce	54 15%	17 17%	18 20% d	12 15%	4 7%	21 19%	22 22% h	5 11%	2 6%	23 15%	18 15%	13 18%	
Time	15 4%	3 3%	3 3%	5 6%	2 3%	3 3%	9 9% g	-	1 3%	8 5%	4 3%	2 3%	
Quality/ poor and unsafe clinical care	36 10%	10 10%	13 14%	5 6%	8 14%	11 10%	8 8%	3 6%	6 17%	17 11%	9 8%	10 14%	
Population growth and growing demand	17 5%	6 6%	6 7%	2 3%	2 3%	8 7%	5 5%	1 2%	1 3%	10 6%	4 3%	3 4%	
Performance/ Operational Pressure	41 12%	17 17%	9 10%	11 14%	4 7%	10 9%	19 19% eg	3 6%	5 14%	20 13%	13 11%	8 11%	
Viability of Acute Trusts/ local trusts	37 11%	14 14%	10 11%	6 8%	6 10%	14 13%	10 10%	3 6%	4 11%	11 7%	21 18% ik	5 7%	
Patient and Public involvement	12 3%	2 2%	1 1%	1 1%	8 14% abc	1 1%	-	1 2%	2 6% f	7 5%	4 3%	1 1%	



Table 1/2

<u>NHS CC</u>

Q1. We are interested in hearing what the biggest issue or concern is for you in your role, at a local level. Base: All respondents

			CCG ROLI	E			FC	CUS		CCG CONFIDENCE			
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%		a	b	C	d	e	f	g	h	i	j	k	
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%	
Workload	17 5%	1 1%	7 8% ad	6 8% ad	-	6 6%	5 5%	5 11%	1 3%	7 5%	5 4%	4 5%	
Expansion of roles	9 3%	2 2%	4 4%	1 1%	1 2%	4 4%	2 2%	1 2%	1 3%	4 3%	4 3%	-	
Transformation/ Slow transformation	31 9%	10 10%	7 8%	8 10%	5 9%	7 6%	9 9%	8 17% e	2 6%	12 8%	11 9%	8 11%	
Skilled workforce	11 3%	2 2%	4 4%	5 6%	-	4 4%	5 5%	1 2%	1 3%	5 3%	5 4%	1 1%	
Urgent Care/ Emergency admissions	6 2%	1 1%	2 2%	2 3%	1 2%	2 2%	1 1%	1 2%	1 3%	3 2%	2 2%	1 1%	
Conflicts of interest/ Disconnect between regulators	19 5%	3 3%	6 7%	4 5%	6 10%	3 3%	7 7%	2 4%	1 3%	10 6%	7 6%	2 3%	
Co-commissioning and its implications/ Integrated care/ Partnerships working across functions, providers and authorities	25 7%	5 5%	6 7%	6 8%	7 12%	5 5%	7 7%	5 11%	1 3%	11 7%	8 7%	6 8%	
Disinvestment in Primary care	17 5%	4 4%	5 5%	5 6%	2 3%	10 9%	4 4%	1 2%	-	10 6%	4 3%	3 4%	
Low morale	5 1%	1 1%	1 1%	1 1%	2 3%	2 2%	1 1%	-	-	2 1%	1 1%	2 3%	
Dominance of NHS on CCGs	21 6%	6 6%	5 5%	3 4%	5 9%	8 7%	6 6%	1 2%	1 3%	10 6%	7 6%	4 5%	



Table 1/3

<u>NHS CC</u>

Q1. We are interested in hearing what the biggest issue or concern is for you in your role, at a local level. Base: All respondents

			CCG ROL	E			FC	ocus		CCG CONFIDENCE			
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%		а	b	c	d	e	f	g	h	i	j	k	
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%	
Communication/ Lack of communication	5 1%	-	1 1%	1 1%	2 3%	1 1%	-	2 4% f	-	2 1%	1 1%	2 3%	
Innovation	11 3%	1 1%	5 5%	5 6% a	-	4 4%	6 6%	1 2%	-	3 2%	5 4%	3 4%	
Lack of understanding by Parties and action	8 2%	3 3%	1 1%	1 1%	-	1 1%	2 2%	3 6% e	2 6%	4 3%	1 1%	3 4%	
Relationship with stake holders	2 1%	2 2%	-	-	-	-	1 1%	1 2%	-	2 1%	-	-	
Other	8 2%	1 1%	3 3%	-	4 7% ac	2 2%	2 2%	-	-	2 1%	2 2%	4 5%	
No concerns	2 1%	-	-	1 1%	-	-	1 1%	1 2%	-	1 1%	1 1%	-	
No response	3 1%	-	1 1%	1 1%	-	1 1%	-	1 2%	1 3%	-	2 2%	1 1%	



Q1. We are interested in hearing what the biggest issue or concern is for you in your role, at a local level. Base: All respondents

			ION OF RELAT H NHS ENGLAI			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Sustainability of finances	100 29%	46 30%	46 32%	7 23%	40 42% e	42 24%	5 25%	39 35% j	25 28%	30 29%	6 14%
Funding / budget restrictions	81 23%	42 27%	31 21%	4 13%	22 23%	39 22%	7 35%	31 28% i	20 22%	16 15%	14 32% i
Mental Health	5 1%	2 1%	3 2%	-	2 2%	3 2%	-	-	1 1%	4 4% g	-
Diminished workforce	54 15%	26 17%	18 12%	7 23%	17 18%	27 16%	2 10%	16 14%	15 17%	16 15%	7 16%
Time	15 4%	6 4%	4 3%	3 10%	2 2%	10 6%	-	1 1%	3 3%	10 10% g	1 2%
Quality/ poor and unsafe clinical care	36 10%	21 14%	11 8%	2 7%	12 13%	17 10%	3 15%	10 9%	7 8%	16 15%	3 7%
Population growth and growing demand	17 5%	7 5%	9 6%	1 3%	4 4%	9 5%	1 5%	4 4%	4 4%	4 4%	5 11%
Performance/ Operational Pressure	41 12%	21 14%	14 10%	5 17%	11 11%	25 14%	1 5%	5 4%	9 10%	19 18% g	8 18% g
Viability of Acute Trusts/ local trusts	37 11%	13 8%	18 12%	6 20%	9 9%	22 13%	2 10%	9 8%	9 10%	9 9%	10 23% ghi
Patient and Public involvement	12 3%	6 4%	5 3%	1 3%	5 5%	6 3%	-	6 5%	3 3%	1 1%	2 5%

Columns Tested: a,b,c - d,e,f - g,h,i,j



Table 1/4

Q1. We are interested in hearing what the biggest issue or concern is for you in your role, at a local level. Base: All respondents

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND				TION OF NH	SCC AS	REGION				
-	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London	
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j	
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%	
Workload	17 5%	3 2%	7 5%	5 17% ab	2 2%	7 4%	3 15%	5 4%	5 6%	5 5%	2 5%	
Expansion of roles	9 3%	3 2%	5 3%	-	2 2%	4 2%	-	3 3%	2 2%	3 3%	1 2%	
Transformation/ Slow transformation	31 9%	15 10%	15 10%	1 3%	12 13%	13 7%	1 5%	9 8%	9 10%	10 10%	3 7%	
Skilled workforce	11 3%	7 5%	4 3%	-	3 3%	8 5%	-	4 4%	-	5 5% h	2 5% h	
Urgent Care/ Emergency admissions	6 2%	2 1%	2 1%	1 3%	2 2%	2 1%	-	1 1%	4 4%	1 1%	-	
Conflicts of interest/ Disconnect between regulators	19 5%	9 6%	7 5%	1 3%	3 3%	8 5%	4 20%	5 4%	5 6%	6 6%	3 7%	
Co-commissioning and its implications/ Integrated care/ Partnerships working across functions, providers and authorities	25 7%	11 7%	10 7%	1 3%	4 4%	11 6%	1 5%	4 4%	7 8%	9 9%	5 11%	
Disinvestment in Primary care	17 5%	7 5%	7 5%	2 7%	8 8% e	5 3%	2 10%	7 6%	2 2%	6 6%	2 5%	
Low morale	5 1%	-	3 2%	1 3% a	1 1%	2 1%	2 10%	2 2%	1 1%	2 2%	-	
Dominance of NHS on CCGs	21 6%	7 5%	9 6%	2 7%	6 6%	9 5%	1 5%	5 4%	6 7%	6 6%	4 9%	

Columns Tested: a,b,c - d,e,f - g,h,i,j

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Q1. We are interested in hearing what the biggest issue or concern is for you in your role, at a local level. Base: All respondents

		-	ION OF RELAT			TION OF NH	SCC AS	REGION				
					To a great	To some	To no		East/	South (excl		
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London	
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j	
Total	350	153	146	30	96	174	20	112	90	104	44	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Communication/ Lack of communication	5	1	2	1	1	3	1	2	1	1	1	
	1%	1%	1%	3%	1%	2%	5%	2%	1%	1%	2%	
Innovation	11	5	3	-	1	7	2	3	2	6	-	
	3%	3%	2%	-	1%	4%	10%	3%	2%	6%	-	
Lack of understanding by Parties and action	8	2	5	1	4	3	-	1	2	4	1	
	2%	1%	3%	3%	4%	2%	-	1%	2%	4%	2%	
Relationship with stake holders	2	1	1	-	-	1	1	2	-	-	-	
	1%	1%	1%	-	-	1%	5%	2%	-	-	-	
Other	8	2	3	2	1	3	-	4	2	1	1	
	2%	1%	2%	7%	1%	2%	-	4%	2%	1%	2%	
No concerns	2	1	-	-	-	1	-	1	-	1	-	
	1%	1%	-	-	-	1%	-	1%	-	1%	-	
No response	3	1	1	-	-	2	-	-	1	2	-	
	1%	1%	1%	-	-	1%	-	-	1%	2%	-	



<u>NHS CC</u>

Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

		CCG ROLE					FC	ocus		CCG CONFIDENCE			
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%		а	b	c	d	e	f	g	h	i	j	k	
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%	
Sustainability of finances	65 19%	31 30% bc	12 13%	9 12%	12 21%	17 16%	16 16%	7 15%	13 36% efg	39 25% k	20 17%	6 8%	
Funding / budget restrictions	108 31%	24 23%	26 28%	28 36%	23 40% a	33 30%	21 21%	17 36%	14 39% f	41 27%	38 32%	28 38%	
Diminished workforce / increased workload	40 11%	15 15%	9 10%	12 15%	3 5%	13 12%	6 6%	12 26% ef	6 17%	12 8%	14 12%	14 19% i	
Time	4 1%	2 2%	-	2 3%	-	1 1%	2 2%	1 2%	-	-	2 2%	2 3% i	
Quality of service/ poor and unsafe clinical care	22 6%	7 7%	5 5%	6 8%	3 5%	3 3%	8 8%	4 9%	4 11% e	11 7%	7 6%	4 5%	
Population growth and increasing health care demand	24 7%	4 4%	10 11%	6 8%	4 7%	9 8% g	6 6%	-	5 14% g	11 7%	5 4%	8 11%	
Performance/ Unrealistic targets	33 9%	10 10%	9 10%	9 12%	3 5%	6 6%	13 13%	5 11%	6 17% e	11 7%	16 13%	6 8%	
Viability of Acute Trusts/ local trusts	16 5%	3 3%	3 3%	9 12% abd	1 2%	4 4%	6 6%	2 4%	3 8%	6 4%	8 7%	2 3%	
Policy burdens/ change in policy/ over-regulation	25 7%	16 16% b	1 1%	5 6%	3 5%	5 5%	12 12%	2 4%	3 8%	11 7%	8 7%	6 8%	



NHS CC

Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

			CCG ROLI	E			FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Fragmented system management/ Leadership	33 9%	13 13%	5 5%	4 5%	9 16% bc	9 8%	10 10%	2 4%	3 8%	17 11%	13 11%	3 4%
Provision of NHS services by private sector	8 2%	1 1%	1 1%	4 5%	-	3 3%	3 3%	2 4%	-	2 1%	3 3%	2 3%
Expansion of roles	5 1%	2 2%	2 2%	-	-	2 2%	1 1%	2 4%	-	3 2%	1 1%	1 1%
Transformation	17 5%	3 3%	3 3%	7 9%	3 5%	4 4%	5 5%	3 6%	2 6%	12 8%	4 3%	1 1%
Skilled workforce	13 4%	-	6 7% ad	4 5% a	-	5 5%	4 4%	3 6%	1 3%	6 4%	4 3%	3 4%
Urgent Care/ Emergency admissions	1 *	-	1 1%	-	-	1 1%	-	-	-	-	1 1%	-
Conflicts of interest/ Disconnect between regulators	24 7%	7 7%	7 8%	4 5%	6 10%	7 6%	9 9%	2 4%	-	7 5%	10 8%	7 9%
Co-commissioning and its implications/ Integrated care/ Partnerships working across functions, providers and authorities	25	5	4	6	8	7	8	2	-	8	10	7
	7%	5%	4%	8%	14% ab	6%			-	5%	8%	9%
Disinvestment in Primary care	7 2%	2 2%	4 4%	1 1%	-	6 6% f	-	1 2%	-	4 3%	2 2%	1 1%



NHS CC

Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

		CCG ROLE Chair/ Executive					FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	c	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Low morale	5 1%	1 1%	2 2%	1 1%	1 2%	4 4%	-	-	-	3 2%	1 1%	1 1%
Dominance of NHS on CCGs/ Operational Interference	16 5%	9 9% b	2 2%	2 3%	2 3%	3 3%	7 7%	4 9%	-	6 4%	6 5%	4 5%
Communication/ Lack of communication	15 4%	4 4%	3 3%	4 5%	4 7%	3 3%	5 5%	2 4%	1 3%	4 3%	6 5%	5 7%
Innovation	8 2%	2 2%	3 3%	2 3%	1 2%	3 3%	3 3%	1 2%	-	5 3%	2 2%	1 1%
Lack of understanding by Parties and action	13 4%	4 4%	5 5%	1 1%	1 2%	5 5%	6 6%	-	1 3%	3 2%	5 4%	5 7%
Relationship between stake holders	4 1%	2 2%	1 1%	-	1 2%	-	2 2%	1 2%	-	-	3 3% i	1 1%
Future of NHS and CCGs	16 5%	2 2%	8 9% a	2 3%	1 2%	6 6%	4 4%	4 9%	1 3%	10 6%	2 2%	4 5%
Political Pressure/ Interference	28 8%	10 10%	8 9%	4 5%	4 7%	10 9%	7 7%	4 9%	3 8%	8 5%	8 7%	12 16% ij
Other	9 3%	2 2%	4 4%	1 1%	1 2%	2 2%	5 5%	1 2%	-	4 3%	2 2%	3 4%
Don't know	1 *	-	-	-	-	-	-	1 2%	-	-	1 1%	-

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

COMR

NHS CC

Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

							FC	CUS		CCG CONFIDENCE			
		Chair/	Executive										
		Chief Officer/	director or other										
		Chief Clinical	governing body		Lay								
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	
Total	350	103	92	78	58	109	100	47	36	154	120	74	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
No response	11	4	3	2	1	3	5	1	1	8	2	1	
	3%	4%	3%	3%	2%	3%	5%	2%	3%	5%	2%	1%	

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

COMRE

Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

		-	ION OF RELAT H NHS ENGLAI			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Sustainability of finances	65 19%	36 24%	26 18%	3 10%	28 29% e	29 17%	4 20%	22 20%	19 21%	15 14%	9 20%
Funding / budget restrictions	108 31%	50 33%	43 29%	8 27%	30 31%	51 29%	7 35%	36 32%	23 26%	32 31%	17 39%
Diminished workforce / increased workload	40 11%	16 10%	17 12%	6 20%	11 11%	21 12%	1 5%	12 11%	12 13%	12 12%	4 9%
Time	4 1%	2 1%	1 1%	1 3%	1 1%	1 1%	-	-	1 1%	3 3%	-
Quality of service/ poor and unsafe clinical care	22 6%	13 8%	8 5%	-	6 6%	9 5%	1 5%	10 9%	5 6%	3 3%	4 9%
Population growth and increasing health care demand	24 7%	10 7%	10 7%	2 7%	6 6%	12 7%	2 10%	6 5%	7 8%	7 7%	4 9%
Performance/ Unrealistic targets	33 9%	17 11%	13 9%	1 3%	10 10%	19 11%	1 5%	11 10%	9 10%	10 10%	3 7%
Viability of Acute Trusts/ local trusts	16 5%	8 5%	8 5%	-	5 5%	9 5%	1 5%	4 4%	3 3%	5 5%	4 9%
Policy burdens/ change in policy/ over-regulation	25 7%	13 8%	8 5%	4 13%	9 9%	12 7%	1 5%	10 9%	4 4%	9 9%	2 5%
Fragmented system management/ Leadership	33 9%	15 10%	12 8%	5 17%	11 11%	14 8%	2 10%	13 12%	6 7%	10 10%	4 9%
Provision of NHS services by private sector	8 2%	2 1%	3 2%	1 3%	1 1%	4 2%	2 10%	3 3%	3 3%	2 2%	-

Prepared by ComRes Ltd



Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

			ION OF RELAT			TION OF NH	SCC AS		REG	ION	
-	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Expansion of roles	5 1%	3 2%	1 1%	1 3%	-	4 2%	-	1 1%	2 2%	1 1%	1 2%
Transformation	17 5%	8 5%	8 5%	-	4 4%	8 5%	2 10%	7 6%	5 6%	4 4%	1 2%
Skilled workforce	13 4%	7 5%	5 3%	1 3%	2 2%	6 3%	2 10%	1 1%	8 9% g	3 3%	1 2%
Urgent Care/ Emergency admissions	1 *	-	-	1 3% ab	-	-	-	-	1 1%	-	-
Conflicts of interest/ Disconnect between regulators	24 7%	7 5%	15 10%	1 3%	5 5%	12 7%	2 10%	6 5%	8 9%	8 8%	2 5%
Co-commissioning and its implications/ Integrated care/ Partnerships working across functions, providers and authorities	25 7%	9 6%	12 8%	2 7%	3 3%	14 8%	-	6 5%	5 6%	11 11%	3 7%
Disinvestment in Primary care	7 2%	1 1%	6 4% a	-	2 2%	3 2%	1 5%	2 2%	-	5 5% h	-
Low morale	5 1%	2 1%	-	2 7% b	1 1%	2 1%	1 5%	1 1%	2 2%	1 1%	1 2%
Dominance of NHS on CCGs/ Operational Interference	16 5%	6 4%	6 4%	3 10%	5 5%	6 3%	1 5%	3 3%	5 6%	6 6%	2 5%
Communication/ Lack of communication	15 4%	4 3%	9 6%	2 7%	7 7%	6 3%	1 5%	1 1%	3 3%	9 9% g	2 5%



Q2. We are interested in hearing what the biggest issue or concern is for you in your role, at a national level. Base: All respondents

			ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	ION	
	T ()		N1 - 14	6	To a great	To some	To no		East/	South (excl	
Significance Level: 95%	Total	Good	Neither b	Poor c	extent d	extent e	extent *f	North g	Midlands h	London) i	London
0								-		·	,
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	1009
Innovation	8	2	4	-	1	5	-	3	2	3	-
	2%	1%	3%	-	1%	3%	-	3%	2%	3%	-
Lack of understanding by Parties and action	13	3	7	2	1	7	4	2	2	8	1
	4%	2%	5%	7%	1%	4%	20%	2%	- 2%	8%	2
										g	
Relationship between stake holders	4	2	1	1	3	1	-	-	-	2	2
•	1%	1%	1%	3%	3%	1%	-	-	-	2%	5
											gh
Future of NHS and CCGs	16	12	4	-	6	5	1	4	5	5	2
	5%	8%	3%	-	6%	3%	5%	4%	6%	5%	5
Political Pressure/ Interference	28	10	11	4	8	10	5	8	10	8	2
	8%	7%	8%	13%	8%	6%	25%	7%	11%	8%	5
Other	9	2	5	1	1	4	-	1	2	4	2
	3%	1%	3%	3%	1%	2%	-	1%	2%	4%	5
Don't know	1	-	-	-	-	-	-	1	-	-	
	*	-	-	-	-	-	-	1%	-	-	-
No response	11	5	4	1	3	5	-	7	1	2	1
	3%	3%	3%	3%	3%	3%	-	6%	1%	2%	2



Q3_SUM. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

SUMMARY TABLE

Base: All respondents

	Total	Got better	Stayed the same	Got worse	Don't know
Engagement with other healthcare providers, e.g. hospitals,	250	170	115	55	0
community services or the voluntary sector	350	172	115	55	8
	100%	49%	33%	16%	2%
The engagement between your CCG and member practices	350	155	136	49	10
	100%	44%	39%	14%	3%
The capacity of your CCG to deliver in line with its statutory					
duties	350	56	115	173	6
	100%	16%	33%	49%	2%
The fairness of the CCG assurance process in evaluating your					
performance	350	36	183	104	27
	100%	10%	52%	30%	8%
The level of administration required for CCG assurance	350	24	74	227	25
·	100%	7%	21%	65%	7%
The clarity of national-level guidance for commissioners	350	22	148	159	21
	100%	6%	42%	45%	6%
The NHS payment system	350	6	130	155	59
	100%	2%	37%	44%	17%



Q3_1. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The fairness of the CCG assurance process in evaluating your performance

Base: All respondents

			CCG ROLE				FC	CUS		CCG CONFIDENCE			
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay								
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	
Total	350	103	92	78	58	109	100	47	36	154	120	74	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Got better	36	10	9	6	11	11	12	1	1	25	8	3	
	10%	10%	10%	8%	19%	10%	12%	2%	3%	16% jk	7%	4%	
Stayed the same	183	51	49	38	34	59	39	31	20	81	67	35	
	52%	50%	53%	49%	59%	54% f	39%	66% f	56%	53%	56%	47%	
Got worse	104	41	28	23	9	31	40	12	12	40	35	29	
	30%	40% d	30% d	29%	16%	28%	40%	26%	33%	26%	29%	39% i	
Don't know	27	-	6	11	4	8	9	3	3	8	10	7	
	8%	1%	7%	14%	-	7%			8%	5%	8%	9%	
			а	а	а								



Q3_1. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The fairness of the CCG assurance process in evaluating your performance

Base: All respondents

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND				TION OF NH	SCC AS	REGION			
					To a great	To some	To no		East/	South (excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Got better	36	18	14	4	11	19	3	13	7	10	6
	10%	12%	10%	13%	11%	11%	15%	12%	8%	10%	14%
Stayed the same	183	88	75	8	47	94	6	62	50	48	23
	52%	58%	51%	27%	49%	54%	30%	55%	56%	46%	52%
		С	С								
Got worse	104	39	47	15	34	50	8	29	26	36	13
	30%	25%	32%	50%	35%	29%	40%	26%	29%	35%	30%
				а							
Don't know	27	8	10	3	4	11	3	8	7	10	2
	8%	5%	7%	10%	4%	6%	15%	7%	8%	10%	5%



Q3_2. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The level of administration required for CCG assurance

Base: All respondents

		CCG ROLE				FC	CUS		cc	G CONFIDEN	ICE	
	Tatal	Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body	Managaria	Lay		Or continued	A dur in industria	Financial	Orafidant		l la confident
Significance Laugh 05%	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	d	е	I	g	h	1	J	к
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Got better	24	8	6	3	4	8	7	2	3	12	7	5
	7%	8%	7%	4%	7%	7%	7%	4%	8%	8%	6%	7%
Stayed the same	74	19	23	15	15	30	17	8	4	38	26	10
	21%	18%	25%	19%	26%	28% h	17%	17%	11%	25%	22%	14%
Got worse	227	76	58	48	35	66	67	35	24	95	79	53
	65%	74%	63%	62%	60%	61%	67%	74%	67%	62%	66%	72%
Don't know	25	-	5	12	4	5	9	2	5	9	8	6
	7%	-	5%	15%	7%	5%	9%	4%	14%	6%	7%	8%
			а	ab	а							

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Table 5/1

Q3_2. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The level of administration required for CCG assurance

Base: All respondents

			ION OF RELA ⁻ H NHS ENGLA			TION OF NH	SCC AS	REGION			
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Got better	24 7%	17 11% b	6 4%	-	9 9%	9 5%	1 5%	11 10%	5 6%	4 4%	4 9%
Stayed the same	74 21%	34 22%	33 23%	4 13%	19 20%	36 21%	7 35%	30 27% i	18 20%	16 15%	10 23%
Got worse	227 65%	94 61%	101 69%	23 77%	66 69%	117 67%	10 50%	64 57%	61 68%	73 70% g	29 66%
Don't know	25 7%	8 5%	6 4%	3 10%	2 2%	12 7%	2 10%	7 6%	6 7%	11 11%	1 2%



Q3_3. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The engagement between your CCG and member practices Base: All respondents

			CCG ROLE				FC	CUS		CCG CONFIDENCE			
		Chair/ Chief Officer/	Executive director or other										
	Total	Chief Clinical Officer/ CFO	governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%	Total	a	b	C	d	e	f	g	h	i	j	k	
Total	350	103	92	78	58	109	100	47	36	154	120	74	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Got better	155	44	36	35	32	40	50	21	12	80	55	19	
	44%	43%	39%	45%	55%	37%	50%	45%	33%	52%	46%	26%	
										k	k		
Stayed the same	136	50	31	32	17	44	40	20	15	57	47	32	
	39%	49%	34%	41%	29%	40%	40%	43%	42%	37%	39%	43%	
		bd											
Got worse	49	9	25	7	6	25	7	5	6	14	14	21	
	14%	9%	27%	9%	10%	23%	7%	11%	17%	9%	12%	28%	
			acd			f						ij	
Don't know	10	-	-	4	3	-	3	1	3	3	4	2	
	3%	-	-	5%		-	3%	2%	8%	2%	3%	3%	
				ab	ab				е				

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Table 6/1

Q3_3. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The engagement between your CCG and member practices Base: All respondents

			ION OF RELA H NHS ENGLA			TION OF NH	SCC AS	REGION			
					To a	To some	To no		East/	South (excl	
	Total	Good	Neither	Poor	great extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Got better	155	76	64	9	44	79	6	59	33	42	21
	44%	50%	44%	30%	46%	45%	30%	53%	37%	40%	48%
		С						h			
Stayed the same	136	58	57	15	38	73	3	34	43	41	18
	39%	38%	39%	50%	40%	42%	15%	30%		39%	41%
									g		
Got worse	49	16	22	6	12	20	10	16	13	15	5
	14%	10%	15%	20%	13%	11%	50%	14%	14%	14%	11%
Don't know	10	3	3	-	2	2	1	3	1	6	-
	3%	2%	2%	-	2%	1%	5%	3%	1%	6%	-



Q3_4. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The clarity of national-level guidance for commissioners

Base: All respondents

			CCG ROLE				FC	CUS		CC	G CONFIDEN	ICE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	C	d	е	f	g	h	i	j	k
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Got better	22	8	4	6	4	7	8	-	3	16	3	3
	6%	8%	4%	8%	7%	6%		-	8%	10%	3%	4%
							g		g	J		
Stayed the same	148	40	40	34	26	45	42	21	14	75	47	26
	42%	39%	43%	44%	45%	41%	42%	45%	39%	49%	39%	35%
Got worse	159	55	43	32	26	51	46	20	16	58	65	36
	45%	53%	47%	41%	45%	47%	46%	43%	44%	38%	54%	49%
											Î	
Don't know	21	-	5	6	2	6	4	6	3	5	5	9
	6%	-	5%	8%	3%	6%	4%	13%	8%	3%	4%	12%
			а	а								ij



Q3_4. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The clarity of national-level guidance for commissioners

Base: All respondents

		-	ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		a	b	C	d	e	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Got better	22 6%	16 10% b	5 3%	-	6 6%	12 7%	1 5%	6 5%	3 3%	10 10%	3 7%
Stayed the same	148 42%	71 46%	59 40%	9 30%	48 50% e	64 37%	6 30%	48 43%	42 47%	40 38%	18 41%
Got worse	159 45%	60 39%	76 52% a	20 67% a	40 42%	94 54%	10 50%	54 48%	36 40%	47 45%	22 50%
Don't know	21 6%	6 4%	6 4%	1 3%	2 2%	4 2%	3 15%	4 4%	9 10%	7 7%	1 2%



Q3_5. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The capacity of your CCG to deliver in line with its statutory duties

Base: All respondents

			CCG ROLE				FC	CUS		CC		CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	C	d	е	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Got better	56 16%	15 15%	15 16%	9 12%	11 19%	20 18%	16 16%	7 15%	2 6%	36 23% jk	14 12%	6 8%
Stayed the same	115 33%	33 32%	33 36%	22 28%	20 34%	39 36%	33 33%	14 30%	9 25%	64 42% jk	36 30%	15 20%
Got worse	173 49%	55 53%	44 48%	45 58%	26 45%	50 46%	49 49%	25 53%	23 64%	54 35%	68 57% i	51 69% i
Don't know	6 2%	-	-	2 3%	1 2%	-	2 2%	1 2%	2 6% e	-	2 2%	2 3% i

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Table 8/1

Q3_5. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The capacity of your CCG to deliver in line with its statutory duties

Base: All respondents

			ION OF RELA		-	TION OF NH	SCC AS	REGION			
					To a great	To some	To no		East/	South (excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Got better	56	29	21	5	18	24	4	14	20	15	7
	16%	19%	14%	17%	19%	14%	20%	13%	22%	14%	16%
Stayed the same	115	54	46	6	27	61	6	30	27	37	21
	33%	35%	32%	20%	28%	35%	30%	27%	30%	36%	48% gh
Got worse	173	70	78	19	51	89	9	67	41	49	16
	49%	46%	53%	63%	53%	51%	45%	60% hj	46%	47%	36%
Don't know	6	-	1	-	-	-	1	1	2	3	-
	2%	-	1%	-	-	-	5%	1%	2%	3%	-

Columns Tested: a,b,c - d,e,f - g,h,i,j



Table 8/2

Q3_6. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The NHS payment system Base: All respondents

			CCG ROLE				FC	CUS		CC	G CONFIDEN	ICE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Got better	6 2%	-	1 1%	2 3%	1 2%	1 1%	1 1%	2 4%	1 3%	4 3%	1 1%	1 1%
Stayed the same	130 37%	38 37%	31 34%	28 36%	24 41%	37 34%	38 38%	18 38%	13 36%	64 42%	45 38%	21 28%
Got worse	155 44%	61 59% cd	42 46%	28 36%	19 33%	50 46%	45 45%	20 43%	21 58%	64 42%	49 41%	41 55% j
Don't know	59 17%	4 4%	18 20% a	20 26% a	14 24% a	21 19% h	16 16% h	7 15%	1 3%	22 14%	25 21%	11 15%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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Table 9/1

Q3_6. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

The NHS payment system Base: All respondents

		-	ION OF RELA ^T H NHS ENGLA			TION OF NH	SCC AS	REGION				
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London	
Significance Level: 95%		а	b	с	d	е	*f	g	h	i	j	
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%	
Got better	6 2%	4 3%	2 1%	-	-	3 2%	1 5%	1 1%	1 1%	3 3%	1 2%	
Stayed the same	130 37%	63 41% c	59 40% c	4 13%	35 36%	70 40%	8 40%	38 34%	31 34%	46 44%	15 34%	
Got worse	155 44%	59 39%	68 47%	18 60% a	51 53%	74 43%	9 45%	58 52% i	41 46%	38 37%	18 41%	
Don't know	59 17%	27 18%	17 12%	8 27% b	10 10%	27 16%	2 10%	15 13%	17 19%	17 16%	10 23%	



Q3_7. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

Engagement with other healthcare providers, e.g. hospitals, community services or the voluntary sector

Base: All respondents

			CCG ROLE				FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	C	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Got better	172 49%	52 50%	48 52%	35 45%	33	53 49%	51	22	13 36%	85 55% k	60 50%	27 36%
Stayed the same	115 33%	39 38%	25 27%	28 36%	14 24%	38 35%	27 27%	21 45% f	15 42%	49 32%	40 33%	26 35%
Got worse	55 16%	12 12%	19 21%	11 14%	10 17%	18 17% g	19 19% g	2 4%	6 17%	19 12%	18 15%	18 24% i
Don't know	8 2%	-	-	4 5% ab	1 2%	-	3 3%	2 4% e	2 6% e	1 1%	2 2%	3 4%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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Q3_7. Thinking about your CCG, over the last year, would you say that each of the following has got better, stayed the same or got worse?

Engagement with other healthcare providers, e.g. hospitals, community services or the voluntary sector Base: All respondents

			ON OF RELA			TION OF NH	SCC AS	REGION			
		WITH	H NHS ENGLA	ND		EFFECTIVE			REG	_	
					То а					South	
					great	To some	To no		East/	(excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	b	с	d	е	*f	g	h	i	j
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Got better	172	83	72	12	54	88	4	59	43	52	18
	49%	54%	49%	40%	56%	51%	20%	53%	48%	50%	41%
Stayed the same	115	48	49	10	29	57	8	35	30	31	19
	33%	31%	34%	33%	30%	33%	40%	31%	33%	30%	43%
Got worse	55	21	24	8	13	26	7	15	15	18	7
	16%	14%	16%	27%	14%	15%	35%	13%	17%	17%	16%
Don't know	8	1	1	-	-	3	1	3	2	3	-
	2%	1%	1%	-	-	2%	5%	3%	2%	3%	-

Columns Tested: a,b,c - d,e,f - g,h,i,j



Table 10/2

Q4. Since CCGs were first set up there has been a move towards broadening their overall responsibilities, for example to include co-commissioning primary care and getting more involved in specialised commissioning.

To what extent, if at all, would you say that you are confident in your CCG's ability to deliver these new responsibilities alongside your existing statutory responsibilities?

Base: All respondents

			CCG ROLE	E			FO	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		a	b	C	d	e	f	g	h	i	j	k
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%
10 - Very confident (10)	17	5	5	1	4	5	4	3	1	17	-	-
	5%	5%	5%	1%	7%	5%	4%	6%	3%	11% jk	-	-
(9)	17	7	2	2	5	5	5	2	-	17	-	-
	5%	7%	2%	3%	9%	5%	5%	4%	-	11% jk	-	-
(8)	55	17	13	10	12	16	19	4	4	55	-	-
	16%	17%	14%	13%	21%	15%	19%	9%	11%	36% jk	-	-
(7)	65	22	13	15	12	20	17	9	7	65	-	-
	19%	21%	14%	19%	21%	18%	17%	19%	19%	42% jk	-	-
(6)	47	10	14	12	10	13	9	9	6	-	47	-
	13%	10%	15%	15%	17%	12%	9%	19%	17%	-	39% ik	-
(5)	42	12	11	12	5	16	13	5	3	-	42	-
	12%	12%	12%	15%	9%	15%	13%	11%	8%	-	35% ik	-
(4)	31	11	6	8	5	8	11	3	4	-	31	-
	9%	11%	7%	10%	9%	7%	11%	6%	11%	-	26% ik	-
(3)	31	12	10	5	1	10	8	7	5	-	-	31
	9%	12%	11%	6%	2%	9%	8%	15%	14%	-	-	42%
		d	d									ij
(2)	26	6	10	8	2	7	11	3	3	-	-	26
	7%	6%	11%	10%	3%	6%	11%	6%	8%	-	-	35% ij
(1)	4	-	2	2	-	2	-	1	1	-	-	4
	1%	-	2%	3%	-	2%	-	2%	3%	-	-	5% ij

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd



Q4. Since CCGs were first set up there has been a move towards broadening their overall responsibilities, for example to include co-commissioning primary care and getting more involved in specialised commissioning.

To what extent, if at all, would you say that you are confident in your CCG's ability to deliver these new responsibilities alongside your existing statutory responsibilities?

Base: All respondents

			CCG ROL	E			FC	OCUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%	rotai	a	b	C	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
0 - Not at all confident (0)	13 4%	1 1%	6 7% a	2 3%	2 3%	7 6%	2 2%	1 2%	1 3%	-	-	13 18% ij
Don't know	2 1%	-	-	1 1%	-	-	1 1%	-	1 3%	-	-	-
NETS												
Net: Confident (7-10)	154 44%	51 50%	33 36%	28 36%	33 57% bc	46 42%	45 45%	18 38%	12 33%	154 100% jk	-	-
Net: Unsure (4-6)	120 34%	33 32%	31 34%	32 41%	20 34%	37 34%	33 33%	17 36%	13 36%	-	120 100% ik	-
Net: Not confident (0-3)	74 21%	19 18%	28 30% d	17 22% d	5 9%	26 24%	21 21%	12 26%	10 28%	-	-	74 100% ij
Mean score	5.70	5.97 b	5.20	5.32	6.50 bc	5.50	5.71	5.57	5.14	7.91 jk	5.13 k	2.01
Standard deviation Standard error	2.46 .13	2.28 .22	2.68 .28	2.27 .26	2.27 .30	2.61 .25	2.41 .24	2.43 .35	2.34 .40	.99 .08	.80 .07	1.09 .13



Q4. Since CCGs were first set up there has been a move towards broadening their overall responsibilities, for example to include co-commissioning primary care and getting more involved in specialised commissioning.

To what extent, if at all, would you say that you are confident in your CCG's ability to deliver these new responsibilities alongside your existing statutory responsibilities?

Base: All respondents

				ON OF RELA			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Very confident	(10)	17 5%	12 8% b	3 2%	2 7%	4 4%	9 5%	1 5%	9 8% i	3 3%	2 2%	3 7%
	(9)	17 5%	10 7%	7 5%	-	5 5%	9 5%	-	4 4%	3 3%	6 6%	4 9%
	(8)	55 16%	34 22% bc	18 12% c	-	19 20%	28 16%	3 15%	19 17%	17 19%	14 13%	5 11%
	(7)	65 19%	31 20%	27 18%	6 20%	17 18%	36 21%	2 10%	20 18%	15 17%	21 20%	9 20%
	(6)	47 13%	15 10%	23 16%	7 23% a	15 16%	24 14%	1 5%	18 16%	8 9%	13 13%	8 18%
	(5)	42 12%	13 8%	27 18% ac	1 3%	8 8%	23 13%	2 10%	11 10%	10 11%	15 14%	6 14%
	(4)	31 9%	10 7%	15 10%	2 7%	10 10%	15 9%	3 15%	10 9%	8 9%	9 9%	4 9%
	(3)	31 9%	14 9%	9 6%	4 13%	11 11%	10 6%	1 5%	8 7%	12 13%	8 8%	3 7%
	(2)	26 7%	10 7%	10 7%	4 13%	6 6%	14 8%	1 5%	6 5%	11 12%	8 8%	1 2%
	(1)	4 1%	1 1%	2 1%	1 3%	-	2 1%	-	2 2%	1 1%	1 1%	-
0 - Not at all confident	(0)	13 4%	3 2%	5 3%	3 10% a	1 1%	4 2%	6 30%	5 4%	1 1%	6 6%	1 2%

Columns Tested: a,b,c - d,e,f - g,h,i,j

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd

<u>NHS CC</u>

Q4. Since CCGs were first set up there has been a move towards broadening their overall responsibilities, for example to include co-commissioning primary care and getting more involved in specialised commissioning.

To what extent, if at all, would you say that you are confident in your CCG's ability to deliver these new responsibilities alongside your existing statutory responsibilities?

Base: All respondents

			ION OF RELAT H NHS ENGLA		-	TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Don't know	2 1%	-	-	-	-	-	-	-	1 1%	1 1%	-
NETS											
Net: Confident (7-10)	154 44%	87 57% bc	55 38%	8 27%	45 47%	82 47%	6 30%	52 46%	38 42%	43 41%	21 48%
Net: Unsure (4-6)	120 34%	38 25%	65 45% a	10 33%	33 34%	62 36%	6 30%	39 35%	26 29%	37 36%	18 41%
Net: Not confident (0-3)	74 21%	28 18%	26 18%	12 40% ab	18 19%	30 17%	8 40%	21 19%	25 28% j	23 22%	5 11%
Mean score	5.70	6.25 bc	5.53 c	4.60	5.95	5.90	4.05	5.88	5.47	5.47	6.23
Standard deviation	2.46	2.45	2.25	2.76	2.25	2.36	3.32	2.55	2.43	2.48	2.22
Standard error	.13	.20	.19	.50	.23	.18	.74	.24	.26	.24	.33



Q5. How confident or otherwise are you that the NHS as a whole will be able to deliver £22bn of efficiency savings by 2020-21, as outlined by Simon Stevens in the Five Year Forward View?

Base: All respondents

				CCG ROL	E			FC	CUS		CC	G CONFIDEN	ICE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Very confident	(10)	-	-	-	-	-	-	-	-	-	-	-	-
	(9)	-	-	-	-	-	-	-	-	-	-	-	-
	(8)	1 *	-	-	-	1 2%	-	-	-	-	-	-	1 1%
	(7)	1	-	-	-	1 2%	-	-	-	-	1	-	-
	(6)	10 3%	1 1%	3 3%	5 6%	-	1 1%		3 6%	-	7 5%	2 2%	1
	(5)	25 7%	8 8%	5 5%	a 5 6%	4 7%	4 4%	e 9 9%	e 7 15%	1 3%	13 8%	10 8%	2 3%
	(4)	35 10%	6 6%	4 4%	13 17%		3 3%	13 13%	e 9 19%	1 3%	19 12%	13 11%	3 4%
	(3)	46	13	13	ab 7	ab 9	12	e 13	eh 5	7	k 25	13	7
	(2)	13% 59	13% 24	14% 15	9% 9	16% 11	11% 12	13% 18	11% 7	19% 11	16% 24	11% 26	9% 9
		17%	23% c	16%	12%	19%	11%	18%	15%	31% e	16%	22%	12%
	(1)	49 14%	13 13%	14 15%	11 14%	9 16%	18 17%	14 14%	4 9%	4 11%	18 12%	15 13%	15 20%
0 - Not at all confident	(0)	124 35%	38 37%	38 41% d	28 36%	14 24%	59 54% fgh	27 27%	12 26%	12 33%	47 31%	41 34%	36 49% ij
Don't know		-	-	-	-	-	-	-	-	-		-	-

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd



Q5. How confident or otherwise are you that the NHS as a whole will be able to deliver £22bn of efficiency savings by 2020-21, as outlined by Simon Stevens in the Five Year Forward View?

Base: All respondents

			CCG ROLI	E			FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
NETS												
Net: Confident (7-10)	2 1%	-	-	-	2 3%	-	-	-	-	1 1%	-	1 1%
Net: Unsure (4-6)	70 20%	15 15%	12 13%	23 29% ab	13 22%	8 7%	28 28% eh	19 40% eh	2 6%	39 25% k	25 21% k	6 8%
Net: Not confident (0-3)	278 79%	88 85% c	80 87% cd	55 71%	43 74%	101 93% fg	72 72%	28 60%	34 94% fg	114 74%	95 79%	67 91% ij
Mean score	1.84	1.65	1.54	2.01	2.22 ab	1.06	2.22 e	2.60 eh	1.56	2.15 k	1.83 k	1.22
Standard deviation Standard error	1.83 .10	1.65 .16	1.72 .18	2.00 .23	1.89 .25	1.47 .14	1.90 .19	2.02 .29	1.36 .23	1.91 .15	1.75 .16	1.67 .19

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Q5. How confident or otherwise are you that the NHS as a whole will be able to deliver £22bn of efficiency savings by 2020-21, as outlined by Simon Stevens in the Five Year Forward View?

Base: All respondents

				ON OF RELAT			TION OF NH	SCC AS		REG	ION	
						To a great	To some	To no		East/	South (excl	
		Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%			а	b	с	d	е	*f	g	h	i	j
Total		350	153	146	30	96	174	20	112	90	104	44
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
10 - Very confident	(10)	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-
	(9)	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-
	(8)	1	-	-	1	-	1	-	-	1	-	-
		*	-	-	3%	-	1%	-	-	1%	-	-
					ab							
	(7)	1	1	-	-	1	-	-	1	-	-	-
		*	1%	-	-	1%	-	-	1%	-	-	-
	(6)	10	1	6	3	2	7	1	1	3	5	1
		3%	1%	4%	10%	2%	4%	5%	1%	3%	5%	29
				а	а							
	(5)	25	10	14	-	10	10	-	11	5	7	2
		7%	7%	10%	-	10%	6%	-	10%	6%	7%	5%
	(4)	35	21	13	-	9	18	3	11	10	10	4
		10%	14%	9%	-	9%	10%	15%	10%	11%	10%	9%
			С									
	(3)	46	25	17	1	15	18	2	17	9	15	5
		13%	16%	12%	3%	16%	10%	10%	15%	10%	14%	119
	(2)	59	29	25	5	18	34	1	23	13	15	8
		17%	19%	17%	17%	19%	20%	5%	21%	14%	14%	18%
	(1)	49	18	22	4	15	24	2	12	13	19	5
		14%	12%	15%	13%	16%	14%	10%	11%	14%	18%	11%
0 - Not at all confident	(0)	124	48	49	16	26	62	11	36	36	33	19
	. ,	35%	31%	34%	53%	27%	36%	55%	32%	40%	32%	43%
					ab							
Don't know		-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b,c - d,e,f - g,h,i,j

Online fieldwork: 19th October - 16th November 2015



Q5. How confident or otherwise are you that the NHS as a whole will be able to deliver £22bn of efficiency savings by 2020-21, as outlined by Simon Stevens in the Five Year Forward View?

Base: All respondents

		-	ION OF RELAT		-	TION OF NH	SCC AS		REG		
		VVII	I NIS ENGLA	ND	Тоа	EFFECTIVE			REG	South	
					great	To some	To no		East/	(excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NETS											
Net: Confident (7-10)	2	1	-	1	1	1	-	1	1	-	-
	1%	1%	-	3% b	1%	1%	-	1%	1%	-	-
Net: Unsure (4-6)	70	32	33	3	21	35	4	23	18	22	7
	20%	21%	23%	10%	22%	20%	20%	21%	20%	21%	16%
Net: Not confident (0-3)	278	120	113	26	74	138	16	88	71	82	37
	79%	78%	77%	87%	77%	79%	80%	79%	79%	79%	84%
Mean score	1.84	1.95	1.92	1.43	2.09	1.83	1.40	1.97	1.74	1.91	1.55
Standard deviation	1.83	1.72	1.87	2.22	1.82	1.85	1.90	1.79	1.92	1.84	1.72
Standard error	.10	.14	.15	.41	.19	.14	.43	.17	.20	.18	.26



Q6. How well, if at all, would you say that you understand the role of your CCG in delivering the £22bn of efficiency savings by 2020-21, as outlined by Simon Stevens in the Five Year Forward View?

Base: All respondents

				CCG ROLI				FC	CUS		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	c	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Very well	(4)	82 23%	25 24% d	29 32% d	20 26% d	6 10%	24 22%	31 31% h	16 34% h	5 14%	43 28% j	21 18%	18 24%
Fairly well	(3)	175 50%	55 53%	44 48%	37 47%	32 55%	54 50%	48 48%	22 47%	19 53%	83 54% k	63 53% k	28 38%
Not very well	(2)	65 19%	16 16%	14 15%	13 17%	15 26%	23 21%	14 14%	7 15%	6 17%	20 13%	28 23% i	17 23%
Not at all well	(1)	26 7%	6 6%	5 5%	8 10%	5 9%	8 7%	6 6%	2 4%	5 14%	8 5%	8 7%	9 12%
Don't know		2 1%	1 1%	-	-	-	-	1 1%	-	1 3%	-	-	2 3% i
NETS													
Net: Well		257 73%	80 78%	73 79%	57 73%	38 66%	78 72%	79 79%	38 81%	24 67%	126 82% jk	84 70%	46 62%
Net: Not well		91 26%	22 21%	19 21%	21 27%	20 34%	31 28%	20 20%	9 19%	11 31%	28 18%	36 30% i	26 35% i
Mean score		2.90	2.97 d	3.05 d	2.88	2.67	2.86	3.05 h	3.11 h	2.69	3.05 jk	2.81	2.76
Standard deviation Standard error		.84 .05	.80 .08	.83 .09	.91 .10	.78 .10	.84 .08	.84 .08	.81 .12	.90 .15	.79 .06	.80 .07	.97 .11

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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<u>NHS CC</u>

Q6. How well, if at all, would you say that you understand the role of your CCG in delivering the £22bn of efficiency savings by 2020-21, as outlined by Simon Stevens in the Five Year Forward View?

Base: All respondents

				ION OF RELAT H NHS ENGLAI			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Very well	(4)	82 23%	37 24%	37 25%	7 23%	25 26%	37 21%	8 40%	39 35% hij	17 19%	19 18%	7 16%
Fairly well	(3)	175 50%	85 56% c	72 49%	10 33%	52 54%	90 52%	5 25%	53 47%	46 51%	55 53%	21 48%
Not very well	(2)	65 19%	25 16%	27 18%	7 23%	14 15%	35 20%	3 15%	15 13%	19 21%	21 20%	10 23%
Not at all well	(1)	26 7%	6 4%	10 7%	5 17% a	5 5%	11 6%	4 20%	5 4%	8 9%	8 8%	5 11%
Don't know		2 1%	-	-	1 3% ab	-	1 1%	-	-	-	1 1%	1 2%
NETS												
Net: Well		257 73%	122 80% c	109 75% c	17 57%	77 80%	127 73%	13 65%	92 82% hj	63 70%	74 71%	28 64%
Net: Not well		91 26%	31 20%	37 25%	12 40% a	19 20%	46 26%	7 35%	20 18%	27 30% g	29 28%	15 34% g
Mean score		2.90	3.00	2.93	2.66	3.01	2.88	2.85	3.13 hij	2.80	2.83	2.70
Standard deviation Standard error		.84 .05	.75 .06	.84 .07	1.04 .19	.79 .08	.81 .06	1.18 .26	.81 .08	.85 .09	.82 .08	.89 .14

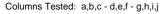




Table 14/1

<u>NHS CC</u>

Q7_SUM. How would you rate the level of interaction your CCG has with each of the following national bodies?

SUMMARY TABLE

Base: All respondents

		10 - Too					5 - The right						
		much					level of					0 - Too little	
	Total	interaction	9	8	7	6	interaction	4	3	2	1	interaction	Don't know
NHS England	350	37	12	33	46	41	103	28	17	6	2	11	14
	100%	11%	3%	9%	13%	12%	29%	8%	5%	2%	1%	3%	4%
TDA (NHS Trust Development Authority)	350	5	2	8	9	13	87	24	33	11	6	31	121
	100%	1%	1%	2%	3%	4%	25%	7%	9%	3%	2%	9%	35%
CQC (Care Quality Commission)	350	7	1	1	10	8	151	35	37	23	3	22	52
	100%	2%	*	*	3%	2%	43%	10%	11%	7%	1%	6%	15%
Monitor	350	8	1	2	8	9	103	38	31	20	11	31	88
	100%	2%	*	1%	2%	3%	29%	11%	9%	6%	3%	9%	25%

Table 14/2

<u>NHS CC</u> Q7_SUM. How would you rate the level of interaction your CCG has with each of the following national bodies?

SUMMARY TABLE

Base: All respondents

			NE	тѕ	
		High interaction	About right	Low interaction	
	Total	(7-10)	interaction (4-6)	(0-3)	Mean
NHS England	350	128	172	36	5.96
	100%	37%	49%	10%	
TDA (NHS Trust Development Authority)	350	24	124	81	4.07
	100%	7%	35%	23%	
CQC (Care Quality Commission)	350	19	194	85	4.23
	100%	5%	55%	24%	
Monitor	350	19	150	93	3.92
	100%	5%	43%	27%	

<u>NHS CC</u>

Q7_1. How would you rate the level of interaction your CCG has with each of the following national bodies?

NHS England Base: All respondents

				CCG ROLI	E			FC	CUS		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			a	b	C	d	e	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Too much interaction	(10)	37 11%	18 17% d	8 9%	8 10%	2 3%	12 11%	15 15%	2 4%	6 17%	16 10%	14 12%	7 9%
	(9)	12 3%	8 8% bc	1 1%	-	2 3%	1 1%	6 6% e	1 2%	2 6%	7 5%	4 3%	1 1%
	(8)	33 9%	5 5%	9 10%	12 15% a	6 10%	7 6%	11 11%	5 11%	4 11%	15 10%	8 7%	10 14%
	(7)	46 13%	11 11%	18 20%	11 14%	5 9%	10 9%	16 16%	10 21% e	5 14%	28 18% j	9 8%	9 12%
	(6)	41 12%	14 14%	12 13%	7 9%	8 14%	14 13%	9 9%	6 13%	4 11%	13 8%	22 18% i	6 8%
5 - The right level of interaction	(5)	103 29%	32 31%	22 24%	17 22%	23 40% bc	32 29%	22 22%	17 36%	9 25%	52 34%	34 28%	17 23%
	(4)	28 8%	11 11%	7 8%	5 6%	5 9%	13 12%	6 6%	1 2%	3 8%	12 8%	11 9%	5 7%
	(3)	17 5%	1 1%	6 7% a	5 6% a	4 7% a	6 6%	4 4%	1 2%	2 6%	2 1%	7 6% i	7 9% i
	(2)	6 2%	1 1%	1 1%	2 3%	1 2%	2 2%	3 3%	-	-	2 1%	2 2%	2 3%
	(1)	2 1%	-	1 1%	1 1%	-	1 1%	1 1%	-	-	-	1 1%	1 1%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

COMR

Online fieldwork: 19th October - 16th November 2015

<u>NHS CC</u>

Q7_1. How would you rate the level of interaction your CCG has with each of the following national bodies?

NHS England Base: All respondents

			CCG ROL	E			FC	CUS		cc	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		a	b	C	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
0 - Too little interaction (0)	11 3%	1 1%	3 3%	4 5%	1 2%	4 4%	4 4%	2 4%	-	4 3%	3 3%	4 5%
Don't know	14 4%	1 1%	4 4%	6 8% a	1 2%	7 6%	3 3%	2 4%	1 3%	3 2%	5 4%	5 7%
NETS												
Net: High interaction (7-10)	128 37%	42 41%	36 39%	31 40%	15 26%	30 28%	48 48% e	18 38%	17 47% e	66 43% j	35 29%	27 36%
Net: About right interaction (4-6)	172 49%	57 55% c	41 45%	29 37%	36 62% bc	59 54% f	37 37%	24 51%	16 44%	77 50%	67 56% k	28 38%
Net: Low interaction (0-3)	36 10%	3 3%	11 12% a	12 15% a	6 10%	13 12%	12 12%	3 6%	2 6%	8 5%	13 11%	14 19% i
Mean score	5.96	6.49 d	5.89	5.83	5.58	5.63	6.30	5.93	6.63 e	6.19	5.87	5.64
Standard deviation Standard error	2.31 .13	2.23 .22	2.26 .24	2.57 .30	1.89 .25	2.36 .23	2.59 .26	1.98 .30	2.17 .37	2.15 .18	2.30 .21	2.61 .31
			. 2.1	.00	.20	.20	.20	.00	.07	.10		.01

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



<u>NHS CC</u>

Q7_1. How would you rate the level of interaction your CCG has with each of the following national bodies?

NHS England Base: All respondents

				ON OF RELAT			TION OF NH EFFECTIVE	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Too much interaction	(10)	37 11%	16 10%	13 9%	8 27% ab	9 9%	22 13%	1 5%	9 8%	9 10%	12 12%	7 16%
	(9)	12 3%	4 3%	7 5%	1 3%	5 5%	6 3%	-	2 2%	3 3%	4 4%	3 7%
	(8)	33 9%	15 10%	14 10%	3 10%	9 9%	17 10%	1 5%	6 5%	7 8%	18 17% ghj	2 5%
	(7)	46 13%	20 13%	23 16%	1 3%	18 19% e	17 10%	3 15%	16 14%	11 12%	13 13%	6 14%
	(6)	41 12%	21 14%	18 12%	1 3%	13 14%	21 12%	2 10%	13 12%	13 14%	10 10%	5 11%
5 - The right level of interaction	(5)	103 29%	62 41% bc	38 26% c	1 3%	29 30%	51 29%	5 25%	41 37% i	27 30%	22 21%	13 30%
	(4)	28 8%	11 7%	16 11%	1 3%	8 8%	14 8%	2 10%	11 10%	9 10%	6 6%	2 5%
	(3)	17 5%	2 1%	9 6% a	4 13% a	3 3%	6 3%	2 10%	5 4%	3 3%	7 7%	2 5%
	(2)	6 2%	-	2 1%	4 13% ab	1 1%	5 3%	-	2 2%	1 1%	3 3%	-
	(1)	2 1%	-	-	1 3% ab	-	2 1%	-	-	-	2 2%	-

Columns Tested: a,b,c - d,e,f - g,h,i,j

COMR

Online fieldwork: 19th October - 16th November 2015

<u>NHS CC</u>

Q7_1. How would you rate the level of interaction your CCG has with each of the following national bodies?

NHS England Base: All respondents

			ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
0 - Too little interaction (0)	11 3%	2 1%	4 3%	4 13% ab	-	6 3%	3 15%	4 4%	3 3%	2 2%	2 5%
Don't know	14 4%	-	2 1%	1 3% a	1 1%	7 4%	1 5%	3 3%	4 4%	5 5%	2 5%
NETS											
Net: High interaction (7-10)	128 37%	55 36%	57 39%	13 43%	41 43%	62 36%	5 25%	33 29%	30 33%	47 45% g	18 41%
Net: About right interaction (4-6)	172 49%	94 61% bc	72 49% c	3 10%	50 52%	86 49%	9 45%	65 58% i	49 54% i	38 37%	20 45%
Net: Low interaction (0-3)	36 10%	4 3%	15 10% a	13 43% ab	4 4%	19 11%	5 25%	11 10%	7 8%	14 13%	4 9%
Mean score Standard deviation Standard error Columns Testad: a b c, d c f, g b i i	5.96 2.31 .13	6.16 1.93 .16	5.97 2.23 .19	5.38 3.84 .71	6.31 1.90 .19	5.96 2.45 .19	4.74 2.70 .62	5.63 2.14 .20	5.93 2.23 .24	6.20 2.45 .25	6.29 2.52 .39



NHS CC

Q7_2. How would you rate the level of interaction your CCG has with each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

				CCG ROL	E			FC	CUS		CC	G CONFIDEN	ICE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	c	d	e	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Too much interaction	(10)	7 2%	3 3%	3 3%	1 1%	-	4 4%	3 3%	-	-	4 3%	2 2%	1 1%
	(9)	1 *	-	1 1%	-	-	1 1%	-	-	-	-	1 1%	-
	(8)	1 *	1 1%	-	-	-	1 1%	-	-	-	1 1%	-	-
	(7)	10 3%	5 5%	4 4%	1 1%	-	7 6% f	1 1%	1 2%	1 3%	6 4%	2 2%	2 3%
	(6)	8 2%	3 3%	-	3 4%	2 3%	1 1%	2 2%	-	3 8% eg	4 3%	2 2%	2 3%
5 - The right level of interaction	(5)	151 43%	41 40%	38 41%	32 41%	32 55%	45 41%	42 42%	23 49% h	9 25%	68 44%	52 43%	31 42%
	(4)	35 10%	12 12%	12 13%	6 8%	4 7%	9 8%	14 14%	3 6%	5 14%	24 16% jk	7 6%	4 5%
	(3)	37 11%	13 13%	14 15%	6 8%	4 7%	14 13%	9 9%	4 9%	6 17%	16 10%	15 13%	6 8%
	(2)	23 7%	14 14% bd	3 3%	4 5%	2 3%	3 3%	10 10% e	4 9%	4 11% e	10 6%	5 4%	8 11%
	(1)	3 1%	2 2%	1 1%	-	-	3 3%	-	-	-	-	2 2%	1 1%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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NHS CC

Q7_2. How would you rate the level of interaction your CCG has with each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

			CCG ROLI	E			FC	CUS		CCC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		a	b	C	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
0 - Too little interaction (0)	22 6%	7 7%	5 5%	6 8%	4 7%	6 6%	9 9%	2 4%	1 3%	6 4%	9 8%	7 9%
Don't know	52 15%	2 2%	11 12% a	19 24% ab	10 17% a	15 14%	10 10%	10 21%	7 19%	15 10%	23 19% i	12 16%
NETS												
Net: High interaction (7-10)	19 5%	9 9% d	8 9% d	2 3%	-	13 12% f	4 4%	1 2%	1 3%	11 7%	5 4%	3 4%
Net: About right interaction (4-6)	194 55%	56 54%	50 54%	41 53%	38 66%	55 50%	58 58%	26 55%	17 47%	96 62%	61 51%	37 50%
Net: Low interaction (0-3)	85 24%	36 35% cd	23 25%	16 21%	10 17%	26 24%	28 28%	10 21%	11 31%	32 21%	31 26%	22 30%
Mean score Standard deviation Standard error	4.23 1.89 .11	4.09 2.05 .20	4.37 1.97 .22	4.15 1.88 .25	4.25 1.55 .22	4.51 2.13 .22	4.02 2.01 .21	4.16 1.52 .25	4.00 1.56 .29	4.45 1.75 .15	4.12 1.96 .20	3.90 2.03 .26

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



NHS CC

Q7_2. How would you rate the level of interaction your CCG has with each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

	[ON OF RELAT			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Too much interaction	(10)	7 2%	3 2%	1 1%	3 10% ab	1 1%	3 2%	-	1 1%	3 3%	2 2%	1 2%
	(9)	1 *	-	-	1 3% ab	1 1%	-	-	-	-	1 1%	-
	(8)	1 *	-	1 1%	-	-	1 1%	-	-	1 1%	-	-
	(7)	10 3%	4 3%	5 3%	-	4 4%	3 2%	2 10%	4 4%	3 3%	2 2%	1 2%
	(6)	8 2%	4 3%	3 2%	1 3%	3 3%	5 3%	-	5 4% h	-	1 1%	2 5% h
5 - The right level of interaction	(5)	151 43%	70 46%	69 47%	11 37%	41 43%	83 48%	7 35%	53 47% i	45 50% i	32 31%	21 48%
	(4)	35 10%	19 12% c	16 11%	-	14 15%	17 10%	1 5%	14 13%	10 11%	7 7%	4 9%
	(3)	37 11%	20 13%	12 8%	3 10%	10 10%	20 11%	4 20%	9 8%	6 7%	18 17% gh	4 9%
	(2)	23 7%	12 8%	7 5%	4 13%	10 10%	11 6%	1 5%	6 5%	4 4%	11 11%	2 5%
	(1)	3 1%	-	2 1%	-	-	1 1%	-	-	1 1%	2 2%	-

Columns Tested: a,b,c - d,e,f - g,h,i,j



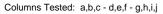
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NHS CC

Q7_2. How would you rate the level of interaction your CCG has with each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

		-	ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	ION	
					To a great	To some	To no		East/	South (excl	
Significance Level: 95%	Total	Good	Neither b	Poor c	extent d	extent e	extent *f	North g	Midlands h	London)	London
0					_		-	-		i	1
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
0 - Too little interaction	(0) 22	7	13	2	4	10	3	5	8	5	4
	6%	5%	9%	7%	4%	6%	15%	4%	9%	5%	9%
Don't know	52	14	17	5	8	20	2	15	9	23	5
	15%	9%	12%	17%	8%	11%	10%	13%	10%	22%	11%
										h	
NETS											
Net: High interaction (7-10)	19	7	7	4	6	7	2	5	7	5	2
	5%	5%	5%	13%	6%	4%	10%	4%	8%	5%	5%
Net: About right interaction (4-6)	194	93	88	12	58	105	8	72	55	40	27
	55%	61%	60%	40%	60%	60%	40%	64%	61%	38%	61%
		С	C					i	Ì		I
Net: Low interaction (0-3)	85	39	34	9	24	42	8	20	19	36	10
	24%	25%	23%	30%	25%	24%	40%	18%	21%	35% gh	23%
Mean score	4.23	4.26	4.12	4.68	4.27	4.25	3.72	4.41	4.33	3.89	4.26
Standard deviation	1.89	1.70	1.86	2.79	1.72	1.77	2.16	1.59	2.08	1.97	1.97
Standard error	.11	.14	.16	.56	.18	.14	.51	.16	.23	.22	.32





NHS CC

Q7_3. How would you rate the level of interaction your CCG has with each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

	[CCG ROLI	E			FC	CUS		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	c	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Too much interaction	(10)	5 1%	3 3%	2 2%	-	-	3 3%	2 2%	-	-	3 2%	1 1%	1 1%
	(9)	2 1%	1 1%	-	1 1%	-	-	-	1 2%	1 3%	1 1%	-	1 1%
	(8)	8 2%	3 3%	1 1%	2 3%	2 3%	2 2%	1 1%	2 4%	1 3%	3 2%	3 3%	2 3%
	(7)	9 3%	4 4%	4 4%	1 1%	-	4 4%	3 3%	1 2%	1 3%	7 5%	1 1%	1 1%
	(6)	13 4%	5 5%	5 5%	2 3%	1 2%	8 7%	3 3%	1 2%	-	6 4%	5 4%	2 3%
5 - The right level of interaction	(5)	87 25%	29 28%	23 25%	18 23%	17 29%	21 19%	35 35% eh	9 19%	5 14%	44 29%	26 22%	17 23%
	(4)	24 7%	7 7%	8 9%	4 5%	5 9%	9 8%	4 4%	1 2%	5 14% fg	10 6%	9 8%	5 7%
	(3)	33 9%	16 16% b	6 7%	7 9%	4 7%	8 7%	7 7%	9 19% ef	5 14%	11 7%	17 14%	5 7%
	(2)	11 3%	3 3%	1 1%	4 5%	3 5%	-	5 5% e	1 2%	2 6% e	5 3%	4 3%	2 3%
	(1)	6 2%	5 5% c	1 1%	-	-	3 3%	1 1%	2 4%	-	4 3%	1 1%	1 1%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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NHS CC

Q7_3. How would you rate the level of interaction your CCG has with each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

			CCG ROLI				FC	OCUS		CC	G CONFIDEN	CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
0 - Too little interaction (0)	31	13	8	7	2	11	12	3	3	16	7	8
	9%	13%	9%	9%	3%	10%	12%	6%	8%	10%	6%	11%
Don't know	121	14	33	32	24	40	27	17	13	44	46	29
	35%	14%	36%	41%	41%	37%	27%	36%	36%	29%	38%	39%
			а	а	а							
NETS												
Net: High interaction (7-10)	24	11	7	4	2	9	6	4	3	14	5	5
	7%	11%	8%	5%	3%	8%	6%	9%	8%	9%	4%	7%
Net: About right interaction (4-6)	124	41	36	24	23	38	42	11	10	60	40	24
	35%	40%	39%	31%	40%	35%	42%	23%	28%	39%	33%	32%
							g					
Net: Low interaction (0-3)	81	37	16	18	9	22	25	15	10	36	29	16
	23%	36%	17%	23%	16%	20%	25%	32%	28%	23%	24%	22%
		bd										
Mean score	4.07	3.97	4.31	3.89	4.26	4.20	3.97	3.93	3.83	4.14	4.01	3.98
Standard deviation	2.30	2.49	2.31	2.24	1.73	2.54	2.33	2.33	2.29	2.41	2.00	2.51
Standard error	.15	.26	.30	.33	.30	.31	.27	.43	.48	.23	.23	.37

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



NHS CC

Q7_3. How would you rate the level of interaction your CCG has with each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

				ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	SION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Too much interaction	(10)	5 1%	2 1%	1 1%	1 3%	1 1%	4 2%	-	1 1%	2 2%	2 2%	-
	(9)	2 1%	-	2 1%	-	1 1%	1 1%	-	1 1%	1 1%	-	-
	(8)	8 2%	3 2%	5 3%	-	1 1%	6 3%	-	1 1%	6 7% gi	-	1 2%
	(7)	9 3%	2 1%	7 5%	-	3 3%	4 2%	1 5%	4 4%	3 3%	2 2%	-
	(6)	13 4%	5 3%	6 4%	1 3%	5 5%	5 3%	1 5%	4 4%	4 4%	4 4%	1 2%
5 - The right level of interaction	(5)	87 25%	49 32% c	33 23%	4 13%	27 28%	50 29%	5 25%	26 23%	21 23%	18 17%	22 50% ghi
	(4)	24 7%	12 8%	11 8%	1 3%	11 11%	12 7%	-	7 6%	9 10%	7 7%	1 2%
	(3)	33 9%	16 10%	15 10%	2 7%	14 15%	14 8%	1 5%	10 9%	6 7%	16 15% j	1 2%
	(2)	11 3%	3 2%	7 5%	1 3%	4 4%	6 3%	-	1 1%	3 3%	5 5%	2 5%
	(1)	6 2%	2 1%	3 2%	1 3%	1 1%	4 2%	1 5%	1 1%	1 1%	3 3%	1 2%
0 - Too little interaction	(0)	31 9%	16 10%	12 8%	3 10%	8 8%	15 9%	4 20%	13 12%	9 10%	5 5%	4 9%

Columns Tested: a,b,c - d,e,f - g,h,i,j



Online fieldwork: 19th October - 16th November 2015

NHS CC

Q7_3. How would you rate the level of interaction your CCG has with each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

		-	ION OF RELAT H NHS ENGLA		-	TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Don't know	121 35%	43 28%	44 30%	16 53% ab	20 21%	53 30%	7 35%	43 38%	25 28%	42 40%	11 25%
NETS											
Net: High interaction (7-10)	24 7%	7 5%	15 10%	1 3%	6 6%	15 9%	1 5%	7 6%	12 13% ij	4 4%	1 2%
Net: About right interaction (4-6)	124 35%	66 43% c	50 34%	6 20%	43 45%	67 39%	6 30%	37 33%	34 38%	29 28%	24 55% gi
Net: Low interaction (0-3)	81 23%	37 24%	37 25%	7 23%	27 28%	39 22%	6 30%	25 22%	19 21%	29 28%	8 18%
Mean score Standard deviation Standard error	4.07 2.30 .15	3.97 2.16 .21	4.16 2.32 .23	3.50 2.82 .75	4.05 2.06 .24	4.22 2.38 .22	3.23 2.65 .74	3.91 2.38 .29	4.43 2.55 .32	3.82 2.08 .26	4.12 1.96 .34



<u>NHS CC</u>

Q7_4. How would you rate the level of interaction your CCG has with each of the following national bodies?

Monitor

Base: All respondents

				CCG ROLI				FC	CUS		CC	G CONFIDEN	ICE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	c	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Too much interaction	(10)	8 2%	2 2%	4 4%	2 3%	-	3 3%	3 3%	2 4%	-	4 3%	4 3%	-
	(9)	1 *	1 1%	-	-	-	-	1 1%	-	-	1 1%	-	-
	(8)	2 1%	1 1%	1 1%	-	-	-	1 1%	1 2%	-	-	1 1%	1 1%
	(7)	8 2%	2 2%	2 2%	3 4%	1 2%	5 5%	1 1%	-	1 3%	3 2%	3 3%	2 3%
	(6)	9 3%	3 3%	3 3%	2 3%	-	3 3%	3 3%	3 6%	-	3 2%	4 3%	2 3%
5 - The right level of interaction	(5)	103 29%	31 30%	28 30%	21 27%	23 40%	31 28%	26 26%	14 30%	9 25%	53 34% j	28 23%	22 30%
	(4)	38 11%	12 12%	13 14%	7 9%	6 10%	12 11%	13 13% g	1 2%	6 17% g	21 14%	13 11%	4 5%
	(3)	31 9%	14 14%	8 9%	6 8%	3 5%	7 6%	12 12%	4 9%	5 14%	11 7%	14 12%	6 8%
	(2)	20 6%	10 10% b	1 1%	4 5%	5 9% b	3 3%	6 6%	3 6%	3 8%	6 4%	9 8%	5 7%
	(1)	11 3%	8 8% c	2 2%	-	1 2%	4 4%	3 3%	2 4%	1 3%	7 5%	1 1%	3 4%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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<u>NHS CC</u>

Q7_4. How would you rate the level of interaction your CCG has with each of the following national bodies?

Monitor

Base: All respondents

			CCG ROL	E			FC	CUS		CC	G CONFIDEN	CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay				-		N	
Significance Level: 95%	Total	Officer/ CFO	member b	Managerial c	member d	Clinical e	Operational	Administrative q	Financial h	Confident	Neither	Unconfident
Significance Level. 93 %				C	u			y		1	J	r I
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
0 - Too little interaction	(0) 31	11	10	5	3	8	13	4	3	13	7	11
	9%	11%	11%	6%	5%	7%	13%	9%	8%	8%	6%	15% j
Don't know	88	8	20	28	16	33	18	13	8	32	36	18
	25%	8%	22%	36%	28%	30%	18%	28%	22%	21%	30%	24%
			а	ab	а	f						
NETS												
Net: High interaction (7-10)	19	6	7	5	1	8	6	3	1	8	8	3
	5%	6%	8%	6%	2%	7%	6%	6%	3%	5%	7%	4%
Net: About right interaction (4-6)	150	46	44	30	29	46	42	18	15	77	45	28
	43%	45%	48%	38%	50%	42%	42%	38%	42%	50%	38%	38%
										j		
Net: Low interaction (0-3)	93	43	21	15	12	22	34	13	12	37	31	25
	27%	42%	23%	19%	21%	20%	34%	28%	33%	24%	26%	34%
		bcd					e					
Mean score	3.92	3.60	4.17	4.24	3.95	4.17	3.72	4.12	3.50	4.01	4.12	3.41
Standard deviation	2.20	2.21	2.39	2.15	1.65	2.24	2.38	2.53	1.77	2.16	2.20	2.23
Standard error	.14	.23	.28	.30	.25	.26	.26	.43	.34	.20	.24	.30

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



NHS CC

Q7_4. How would you rate the level of interaction your CCG has with each of the following national bodies?

Monitor

Base: All respondents

	Γ		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND			TION OF NH	SCC AS		REG	ION		
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	с	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Too much interaction	(10)	8 2%	4 3%	3 2%	1 3%	3 3%	4 2%	1 5%	5 4%	1 1%	1 1%	1 2%
	(9)	1 *	1 1%	-	-	1 1%	-	-	-	-	1 1%	-
	(8)	2 1%	1 1%	-	1 3% b	1 1%	1 1%	-	-	1 1%	-	1 2%
	(7)	8 2%	1 1%	5 3%	1 3%	-	5 3%	2 10%	5 4%	1 1%	1 1%	1 2%
	(6)	9 3%	4 3%	5 3%	-	4 4%	4 2%	1 5%	3 3%	1 1%	3 3%	2 5%
5 - The right level of interaction	(5)	103 29%	50 33%	43 29%	7 23%	34 35%	52 30%	4 20%	35 31%	26 29%	27 26%	15 34%
	(4)	38 11%	20 13%	15 10%	2 7%	16 17%	17 10%	2 10%	12 11%	12 13%	12 12%	2 5%
	(3)	31 9%	18 12% c	13 9%	-	11 11%	14 8%	2 10%	14 13%	5 6%	8 8%	4 9%
	(2)	20 6%	8 5%	9 6%	3 10%	5 5%	13 7%	-	5 4%	7 8%	7 7%	1 2%
	(1)	11 3%	7 5%	3 2%	1 3%	2 2%	7 4%	1 5%	2 2%	5 6%	3 3%	1 2%
0 - Too little interaction	(0)	31 9%	16 10%	11 8%	4 13%	7 7%	16 9%	3 15%	10 9%	9 10%	6 6%	6 14%



NHS CC

Q7_4. How would you rate the level of interaction your CCG has with each of the following national bodies?

Monitor

Base: All respondents

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND			TION OF NH	SCC AS		REG	ION		
	T		N	1	To a great	To some	To no	NI 41	East/	South (excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	b	с	d	е	*f	g	h	I	J
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Don't know	88	23	39	10	12	41	4	21	22	35	10
	25%	15%	27%	33%	13%	24%	20%	19%	24%	34%	23%
			а	а		d				g	
NETS											
Net: High interaction (7-10)	19	7	8	3	5	10	3	10	3	3	3
o (<i>i i</i>	5%	5%	5%	10%	5%	6%	15%	9%	3%	3%	7%
Net: About right interaction (4-6)	150	74	63	9	54	73	7	50	39	42	19
	43%	48%	43%	30%	56%	42%	35%	45%	43%	40%	43%
					е						
Net: Low interaction (0-3)	93	49	36	8	25	50	6	31	26	24	12
	27%	32%	25%	27%	26%	29%	30%	28%	29%	23%	27%
Mean score	3.92	3.81	4.02	3.75	4.17	3.83	4.06	4.18	3.57	3.88	3.97
Standard deviation	2.20	2.20	2.10	2.83	2.08	2.23	2.84	2.31	2.12	1.98	2.44
Standard error	.14	.19	.20	.63	.23	.19	.71	.24	.26	.24	.42



<u>NHS CC</u>

Q8_SUM. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

SUMMARY TABLE

Base: All respondents

		10.11					5 - Neither						
	Total	10 - Very good	9	0	7	6	good nor poor	4	2	2	1	0 - Very poor	Don't know
	Total	good	3	0	1	0	ροοι	4	5	2			DOITT KIIOW
NHS England	350	15	16	57	65	51	72	23	16	8	3	3	21
	100%	4%	5%	16%	19%	15%	21%	7%	5%	2%	1%	1%	6%
CQC (Care Quality Commission)	350	6	7	22	32	34	147	9	9	3	3	6	72
	100%	2%	2%	6%	9%	10%	42%	3%	3%	1%	1%	2%	21%
Monitor	350	4	-	10	19	21	147	14	7	7	6	5	110
	100%	1%	-	3%	5%	6%	42%	4%	2%	2%	2%	1%	31%
TDA (NHS Trust Development Authority)	350	4	3	11	7	23	120	18	11	10	5	6	132
	100%	1%	1%	3%	2%	7%	34%	5%	3%	3%	1%	2%	38%

<u>NHS CC</u>

Q8_SUM. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

SUMMARY TABLE

Base: All respondents

			NET	S	
	Total	Good (7-10)	Neither (4-6)	Poor (0-3)	Mean
NHS England	350 100%	153 44%	146 42%	30 9%	6.17
CQC (Care Quality Commission)	350 100%	67 19%	190 54%	21 6%	5.52
Monitor	350 100%	33 9%	182 52%	25 7%	5.05
TDA (NHS Trust Development Authority)	350 100%	25 7%	161 46%	32 9%	4.92



Q8_1. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

NHS England Base: All respondents

]					FO	cus		CC	G CONFIDEN	ICE		
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			a	b	C	d	e	f	g	h	i	j	k
Total		350	103	92	78	58	109	100	47	36	154	120	74
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
10 - Very good	(10)	15	5	5	2	1	6	6	2	-	12	1	2
		4%	5%	5%	3%	2%	6%	6%	4%	-	8% j	1%	3%
	(9)	16	9	3	3	1	4	4	2	5	8	3	5
		5%	9%	3%	4%	2%	4%	4%	4%	14% ef	5%	3%	7%
	(8)	57	24	11	10	9	9	21	8	10	38	12	7
		16%	23% b	12%	13%	16%	8%	21% e	17%	28% e	25% jk	10%	9%
	(7)	65 19%	23 22%	16 17%	11 14%	13 22%	21 19%	14 14%	8 17%	9 25%	29 19%	22 18%	14 19%
	(6)	51	11	11	17	12	11	19	8	1	15	29	7
		15%	11%	12%	22% a	21%	10%	19% h	17% h	3%	10%	24% ik	9%
5 - Neither good nor poor	(5)	72 21%	16 16%	22 24%	16 21%	12 21%	26 24%	18 18%	11 23%	5 14%	29 19%	28 23%	15 20%
	(4)	23 7%	6 6%	10 11%	4 5%	3 5%	11 10%	5 5%	3 6%	1 3%	11 7%	8 7%	4 5%
	(3)	16 5%	4 4%	5 5%	4 5%	3 5%	8 7%	4 4%	-	1 3%	5 3%	6 5%	5 7%
	(2)	8 2%	4 4%	2 2%	1 1%	-	3 3%	2 2%	1 2%	2 6%	2 1%	3 3%	3 4%
	(1)	3	1	2	-	-	2	1	-	-	-	1	2
		1%	1%	2%	-	-	2%	1%	-	-	-	1%	
0 - Very poor	(0)	3	-	1	1	1	-	1	1	-	1	-	2
		1%	-	1%	1%	2%	-	1%	2%	-	1%	-	3%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



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Q8_1. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

NHS England Base: All respondents

		CCG ROLE					FC	ocus		CC	G CONFIDEN	CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Don't know	21	-	4	9	3	8	5	3	2	4	7	8
	6%	-	4%	12%	5%	7%	5%	6%	6%	3%	6%	11%
			а	а	а							I
NETS												
Net: Good (7-10)	153	61	35	26	24	40	45	20	24	87	38	28
	44%	59%	38%	33%	41%	37%	45%	43%	67%	56%	32%	38%
		bcd							efg	jk		
Net: Neither (4-6)	146	33	43	37	27	48	42	22	7	55	65	26
	42%	32%	47%	47%	47%	44%			19%	36%	54%	35%
			а	а		h	h	h			ik	
Net: Poor (0-3)	30	9	10	6	4	13	8	2	3	8	10	12
	9%	9%	11%	8%	7%	12%	8%	4%	8%	5%	8%	16%
												I
Mean score	6.17	6.55	5.84	6.03	6.09	5.81	6.35	6.25	6.76	6.65	5.82	5.68
		b	0.40		4 70				e	jk		
Standard deviation	1.98	2.01	2.12	1.84	1.72	2.06	2.03	1.94	1.94	1.95	1.63	2.35
Standard error	.11	.20	.23	.22	.23	.21	.21	.29	.33	.16	.15	.29

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Q8_1. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

NHS England Base: All respondents

				ON OF RELAT			TION OF NH	SCC AS		REG	ION	
		Tatal	Quad	N = 14h = =	Deer	To a great	To some	To no	Nexth	East/	South (excl	Landan
Significance Level: 95%		Total	Good	Neither b	Poor c	extent d	extent e	extent *f	North g	Midlands h	London) i	London
Total		350	153	146	30	96	174	20	112	90	104	44
Total		100%	100%	140	100%	100%	100%	100%	100%	100%	104	100%
10 - Very good	(10)	15 4%	15 10% b	-	-	7 7% e	4 2%	1 5%	6 5%	2 2%	5 5%	2 5%
	(9)	16 5%	16 10% b	-	-	8 8%	8 5%	-	6 5%	5 6%	4 4%	1 2%
	(8)	57 16%	57 37% bc	-	-	21 22%	32 18%	-	23 21%	12 13%	17 16%	5 11%
	(7)	65 19%	65 42% bc	-	-	22 23%	28 16%	2 10%	23 21%	17 19%	15 14%	10 23%
	(6)	51 15%	-	51 35% ac	-	12 13%	26 15%	4 20%	20 18%	17 19%	11 11%	3 7%
5 - Neither good nor poor	(5)	72 21%	-	72 49% ac	-	11 11%	41 24% d	4 20%	17 15%	23 26%	22 21%	10 23%
	(4)	23 7%	-	23 16% ac	-	8 8%	9 5%	3 15%	6 5%	4 4%	11 11%	2 5%
	(3)	16 5%	-	-	16 53% ab	2 2%	10 6%	-	3 3%	3 3%	4 4%	6 14% ghi
	(2)	8 2%	-	-	8 27% ab	3 3%	3 2%	1 5%	1 1%	2 2%	4 4%	1 2%
	(1)	3 1%	-	-	3 10% ab	1 1%	1 1%	-	1 1%	-	1 1%	1 2%

Columns Tested: a,b,c - d,e,f - g,h,i,j

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd



Q8_1. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

NHS England Base: All respondents

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND				TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
0 - Very poor (0)	3 1%	-	-	3 10% ab	-	1 1%	2 10%	1 1%	1 1%	-	1 2%
Don't know	21 6%	-	-	-	1 1%	11 6% d	3 15%	5 4%	4 4%	10 10%	2 5%
NETS											
Net: Good (7-10)	153 44%	153 100% bc	-	-	58 60% e	72 41%	3 15%	58 52%	36 40%	41 39%	18 41%
Net: Neither (4-6)	146 42%	-	146 100% ac	-	31 32%	76 44%	11 55%	43 38%	44 49%	44 42%	15 34%
Net: Poor (0-3)	30 9%	-	-	30 100% ab	6 6%	15 9%	3 15%	6 5%	6 7%	9 9%	9 20% ghi
Mean score	6.17	7.88 bc	5.19 c	2.23	6.69 e	6.12	4.82	6.54 i	6.12	6.04	5.62
Standard deviation Standard error	1.98 .11	.96 .08	.69 .06	1.01 .18	2.01 .21	1.87 .15	2.48 .60	1.89 .18	1.80 .19	2.05 .21	2.28 .35



Table 21/1

NHS CC

Q8_2. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

		CCG ROLE						FC	ocus		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			a	b	c	d	e	f	g	h	i	j	k
Total		350	103	92	78	58	109	100	47	36	154	120	74
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
10 - Very good	(10)	6	1	2	-	2	2	1	1	-	4	1	1
		2%	1%	2%	-	3%	2%	1%	2%	-	3%	1%	1%
	(9)	7	2	4	-	1	1	4	1	-	3	-	4
		2%	2%	4%	-	2%	1%	4%	2%	-	2%	-	5% j
	(8)	22	4	4	8	5	4	11	2	-	13	4	5
		6%	4%	4%	10%	9%	4%	11% eh	4%	-	8%	3%	7%
	(7)	32	12	8	7	5	8	11	5	3	18	10	4
		9%	12%	9%	9%	9%	7%	11%	11%	8%	12%	8%	5%
	(6)	34	15	7	7	5	8	9	6	6	15	13	6
		10%	15%	8%	9%	9%	7%	9%	13%	17%	10%	11%	8%
5 - Neither good nor poor	(5)	147	53	39	26	25	49	42	16	15	69	56	22
		42%	51% c	42%	33%	43%	45%	42%	34%	42%	45% k	47% k	30%
	(4)	9	3	2	3	1	4	2	1	1	4	3	2
		3%	3%	2%	4%	2%	4%	2%	2%	3%	3%	3%	3%
	(3)	9	2	7	-	-	8	1	-	-	1	4	4
		3%	2%	8% cd	-	-	7% f	1%	-	-	1%	3%	5% i
	(2)	3	1	1	1	-	-	3	-	-	-	1	2
		1%	1%	1%	1%	-	-	3%	-	-	-	1%	3% i
	(1)	3	2	-	1	-	-	2	1	-	1	1	1
		1%	2%	-	1%	-	-	2%	2%	-	1%	1%	1%
0 - Very poor	(0)	6	3	-	1	2	2	2	-	-	3	1	2
		2%	3%	-	1%	3%	2%	2%	-	-	2%	1%	3%

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

COMF

Online fieldwork: 19th October - 16th November 2015

Q8_2. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

		CCG ROLE					FC	CUS		CC	G CONFIDEN	CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	C	d	е	f	g	h	i	j	k
Total	350	103	92	78	58	109	100	47	36	154	120	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Don't know	72	5	18	24	12	23	12	14	11	23	26	21
	21%	5%	20%	31%	21%	21%	12%	30%	31%	15%	22%	28%
			а	а	а			f	f			i
NETS												
Net: Good (7-10)	67	19	18	15	13	15	27	9	3	38	15	14
	19%	18%	20%	19%	22%	14%	27% eh	19%	8%	25% j	13%	19%
Net: Neither (4-6)	190	71	48	36	31	61	53	23	22	88	72	30
	54%	69% bc	52%	46%	53%	56%	53%	49%	61%	57% k	60% k	41%
Net: Poor (0-3)	21	8	8	3	2	10	8	1	-	5	7	9
	6%	8%	9%	4%		9%		2%	-	3%	6%	12%
Mean score	5.52	5.32	5.57	5.56	5.72	5.23	5.61	5.79	5.44	5.74	5.29	5.38
Standard deviation	1.72	1.68	1.67	1.64	1.91	1.62	1.93	1.60	.77	ر 1.71	1.37	2.19
Standard error	.10	.17	.19	.22	.28	.17	.21	.28	.15	.15	.14	.30
	L	1										

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Table 21/3

NHS CC

Q8_2. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

			WITH NHS ENGLAND				TION OF NH	SCC AS		REG		
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Very good	(10)	6 2%	6 4% b	-	-	1 1%	2 1%	-	1 1%	3 3%	1 1%	1 2%
	(9)	7 2%	7 5% b	-	-	1 1%	5 3%	-	2 2%	1 1%	3 3%	1 2%
	(8)	22 6%	17 11% b	4 3%	1 3%	8 8%	11 6%	-	10 9%	5 6%	4 4%	3 7%
	(7)	32 9%	18 12%	11 8%	3 10%	14 15%	14 8%	1 5%	14 13% i	13 14% i	3 3%	2 5%
	(6)	34 10%	20 13%	13 9%	1 3%	10 10%	17 10%	1 5%	8 7%	10 11%	11 11%	5 11%
5 - Neither good nor poor	(5)	147 42%	55 36%	83 57% ac	9 30%	42 44%	84 48%	8 40%	51 46%	31 34%	43 41%	22 50%
	(4)	9 3%	4 3%	4 3%	1 3%	3 3%	6 3%	-	2 2%	4 4%	3 3%	-
	(3)	9 3%	1 1%	4 3%	4 13% ab	1 1%	3 2%	2 10%	-	4 4% g	4 4% g	1 2%
	(2)	3 1%	2 1%	-	1 3% b	1 1%	2 1%	-	-	1 1%	2 2%	-
	(1)	3 1%	2 1%	-	1 3% b	2 2%	1 1%	-	-	1 1%	2 2%	-

Columns Tested: a,b,c - d,e,f - g,h,i,j

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd

Table 21/4

NHS CC

Q8_2. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

CQC (Care Quality Commission) Base: All respondents

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND				TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		a	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
0 - Very poor (D) 6 2%	1 1%	4 3%	1 3%	1 1%	2 1%	1 5%	-	1 1%	2 2%	3 7% g
Don't know	72 21%	20 13%	23 16%	8 27%	12 13%	27 16%	7 35%	24 21%	16 18%	26 25%	6 14%
NETS											
Net: Good (7-10)	67 19%	48 31% bc	15 10%	4 13%	24 25%	32 18%	1 5%	27 24% i	22 24% i	11 11%	7 16%
Net: Neither (4-6)	190 54%	79 52%	100 68% ac	11 37%	55 57%	107 61%	9 45%	61 54%	45 50%	57 55%	27 61%
Net: Poor (0-3)	21 6%	6 4%	8 5%	7 23% ab	5 5%	8 5%	3 15%	-	7 8% g	10 10% g	4 9% g
Mean score	5.52	6.05 b	5.12	4.50	5.60	5.52	4.54	5.88 ij	5.62	5.14	5.26
Standard deviation Standard error	1.72 .10	1.83 .16	1.32 .12	1.99 .43	1.64 .18	1.58 .13	1.71 .48	1.29 .14	1.81 .21	1.80 .20	2.06 .33
Columna Tostod: a h a d a f a h i i					-				-	-	



Table 22/1

NHS CC

Q8_3. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

				CCG ROL	E			FC	ocus		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	C	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Very good	(10)	4 1%	2 2%	2 2%	-	-	2 2%	2 2%	:	-	3 2%	-	1 1%
	(9)	3 1%	1 1%	1 1%	1 1%	-	2 2%	1 1%	-	-	1 1%	-	2 3%
	(8)	11 3%	6 6% b	-	2 3%	3 5% b	3 3%	3 3%	1 2%	1 3%	9 6% k	2 2%	-
	(7)	7 2%	2 2%	-	3 4%	2 3%	2 2%	2 2%	1 2%	-	5 3%	1 1%	1 1%
	(6)	23 7%	5 5%	8 9%	6 8%	3 5%	6 6%	11 11% h	3 6%	-	14 9% k	9 8% k	-
5 - Neither good nor poor	(5)	120 34%	49 48% b	24 26%	26 33%	20 34%	32 29%	35 35%	18 38%	15 42%	62 40% j	33 28%	25 34%
	(4)	18 5%	9 9% cd	8 9% cd	1 1%	-	6 6%	7 7%	1 2%	4 11%	6 4%	8 7%	4 5%
	(3)	11 3%	5 5%	3 3%	2 3%	1 2%	6 6%	1 1%	2 4%	1 3%	4 3%	4 3%	3 4%
	(2)	10 3%	2 2%	4 4%	2 3%	2 3%	1 1%	4 4%	1 2%	2 6%	3 2%	5 4%	2 3%
	(1)	5 1%	4 4%	1 1%	-	-	2 2%	1 1%	2 4%	-	4 3%	1 1%	-
0 - Very poor	(0)	6 2%	2 2%	1 1%	1 1%	2 3%	1 1%	2 2%	-	1 3%	1 1%	1 1%	4 5% i

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

COMF

Online fieldwork: 19th October - 16th November 2015

Q8_3. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

			CCG ROLI	E			FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Don't know	132 38%	16 16%	40 43% a	34 44% a	25 43% a	46 42%	31 31%	18 38%	12 33%	42 27%	56 47% i	32 43% i
NETS												
Net: Good (7-10)	25 7%	11 11% b	3 3%	6 8%	5 9%	9 8%	8 8%	2 4%	1 3%	18 12% j	3 3%	4 5%
Net: Neither (4-6)	161 46%	63 61% bcd	40 43%	33 42%	23 40%	44 40%	53 53%	22 47%	19 53%	82 53% k	50 42%	29 39%
Net: Poor (0-3)	32 9%	13 13%	9 10%	5 6%	5 9%	10 9%	8 8%	5 11%	4 11%	12 8%	11 9%	9 12%
Mean score	4.92	4.89	4.75	5.14	4.94	5.05	5.04	4.72	4.42	5.23 jk	4.64	4.50
Standard deviation Standard error	1.77 .12	1.85 .20	1.81 .25	1.55 .23	1.85 .32	1.88 .24	1.82 .22	1.51 .28	1.50 .31	1.74 .16	1.45 .18	2.12 .33

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Q8_3. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

				ION OF RELAT H NHS ENGLAI			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Very good	(10)	4 1%	3 2%	1 1%	-	1 1%	2 1%	-	1 1%	1 1%	-	2 5% i
	(9)	3 1%	2 1%	-	1 3% b	1 1%	2 1%	-	2 2%	-	1 1%	-
	(8)	11 3%	10 7% b	1 1%	-	5 5%	6 3%	-	4 4%	4 4%	2 2%	1 2%
	(7)	7 2%	6 4%	1 1%	-	3 3%	3 2%	-	2 2%	1 1%	3 3%	1 2%
	(6)	23 7%	13 8%	10 7%	-	6 6%	14 8%	1 5%	6 5%	7 8%	4 4%	6 14% i
5 - Neither good nor poor	(5)	120 34%	59 39%	55 38%	6 20%	40 42%	62 36%	5 25%	42 38%	26 29%	36 35%	16 36%
	(4)	18 5%	6 4%	12 8%	-	6 6%	11 6%	1 5%	1 1%	10 11% g	6 6% g	1 2%
	(3)	11 3%	6 4%	4 3%	1 3%	6 6%	4 2%	-	4 4%	5 6%	2 2%	-
	(2)	10 3%	5 3%	4 3%	1 3%	1 1%	7 4%	2 10%	2 2%	4 4%	3 3%	1 2%
	(1)	5 1%	-	4 3% a	1 3% a	1 1%	4 2%	-	3 3%	1 1%	1 1%	-
0 - Very poor	(0)	6 2%	2 1%	1 1%	3 10% ab	1 1%	2 1%	2 10%	1 1%	2 2%	2 2%	1 2%

Columns Tested: a,b,c - d,e,f - g,h,i,j

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd



Table 22/3

Table 22/4

NHS CC

Q8_3. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

TDA (NHS Trust Development Authority) Base: All respondents

			ION OF RELAT H NHS ENGLA		-	TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Don't know	132 38%	41 27%	53 36%	17 57% ab	25 26%	57 33%	9 45%	44 39%	29 32%	44 42%	15 34%
NETS											
Net: Good (7-10)	25 7%	21 14% b	3 2%	1 3%	10 10%	13 7%	-	9 8%	6 7%	6 6%	4 9%
Net: Neither (4-6)	161 46%	78 51% c	77 53% c	6 20%	52 54%	87 50%	7 35%	49 44%	43 48%	46 44%	23 52%
Net: Poor (0-3)	32 9%	13 8%	13 9%	6 20%	9 9%	17 10%	4 20%	10 9%	12 13%	8 8%	2 5%
Mean score	4.92	5.31 b	4.65	3.46	5.08	4.91	3.55	5.04	4.67	4.78	5.41
Standard deviation	1.77	1.77	1.43	2.73	1.62	1.77	2.16	1.79	1.81	1.62	1.88
Standard error	.12	.17	.15	.76	.19	.16	.65	.22	.23	.21	.35



Q8_4. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

Monitor

Base: All respondents

				CCG ROL	E			FC	ocus		CC	G CONFIDEN	ICE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	C	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
10 - Very good	(10)	4 1%	1 1%	2 2%	-	1 2%	2 2%	1 1%	-	-	3 2%	-	1 1%
	(9)	-	-	-	-	-	-	-	-	-	-	-	-
	(8)	10 3%	3 3%	1 1%	3 4%	2 3%	4 4%	3 3%	1 2%	-	7 5%	1 1%	2 3%
	(7)	19 5%	6 6%	5 5%	5 6%	2 3%	5 5%	5 5%	5 11%	2 6%	8 5%	8 7%	3 4%
	(6)	21 6%	6 6%	6 7%	5 6%	4 7%	3 3%	6 6%	6 13% e	2 6%	10 6%	8 7%	3 4%
5 - Neither good nor poor	(5)	147 42%	60 58% bcd	39 42%	27 35%	21 36%	46 42%	42 42%	18 38%	20 56%	74 48%	45 38%	28 38%
	(4)	14 4%	5 5%	5 5%	1 1%	3 5%	3 3%	6 6%	1 2%	1 3%	4 3%	5 4%	5 7%
	(3)	7 2%	2 2%	4 4%	1 1%	-	5 5%	1 1%	-	1 3%	1 1%	4 3%	2 3%
	(2)	7 2%	2 2%	3 3%	2 3%	-	1 1%	5 5%	1 2%	-	3 2%	2 2%	2 3%
	(1)	6 2%	3 3%	2 2%	-	1 2%	3 3%	2 2%	-	-	4 3%	1 1%	1 1%
0 - Very poor	(0)	5 1%	3 3%	1 1%	-	1 2%	1 1%	3 3%	-	-	2 1%	-	3 4% j

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Q8_4. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

Monitor

Base: All respondents

			CCG ROLI	E			FC	ocus		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	c	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Don't know	110 31%	12 12%	24 26% a	34 44% ab	23 40% a	36 33%	26 26%	15 32%	10 28%	38 25%	46 38% i	24 32%
NETS												
Net: Good (7-10)	33 9%	10 10%	8 9%	8 10%	5 9%	11 10%	9 9%	6 13%	2 6%	18 12%	9 8%	6 8%
Net: Neither (4-6)	182 52%	71 69% bcd	50 54%	33 42%	28 48%	52 48%	54 54%	25 53%	23 64%	88 57%	58 48%	36 49%
Net: Poor (0-3)	25 7%	10 10%	10 11%	3 4%	2 3%	10 9%	11 11%	1 2%	1 3%	10 6%	7 6%	8 11%
Mean score	5.05	4.89	4.91	5.34	5.20	5.03	4.78	5.47 f	5.12	5.18	5.05	4.72
Standard deviation Standard error	1.60 .10	1.62 .17	1.68 .20	1.27 .19	1.69 .29	1.72 .20	1.80 .21	1.11 .20	.77 .15	1.68 .16	1.19 .14	1.90 .27



Q8_4. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

Monitor

Base: All respondents

	ſ			ION OF RELA			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Very good	(10)	4 1%	4 3%	-	-	1 1%	2 1%	-	1 1%	1 1%	1 1%	1 2%
	(9)	-	-	-	-	-	-	- -	-	-	-	-
	(8)	10 3%	7 5%	2 1%	1 3%	5 5%	4 2%	- -	6 5%	3 3%	1 1%	-
	(7)	19 5%	14 9% b	3 2%	2 7%	6 6%	10 6%	-	6 5%	5 6%	7 7%	1 2%
	(6)	21 6%	14 9%	7 5%	-	6 6%	12 7%	1 5%	8 7%	4 4%	4 4%	5 11%
5 - Neither good nor poor	(5)	147 42%	70 46% c	70 48% c	7 23%	50 52%	75 43%	5 25%	50 45%	36 40%	42 40%	19 43%
	(4)	14 4%	6 4%	7 5%	1 3%	7 7%	6 3%	1 5%	6 5%	3 3%	3 3%	2 5%
	(3)	7 2%	1 1%	5 3%	1 3%	3 3%	1 1%	2 10%	3 3%	1 1%	3 3%	-
	(2)	7 2%	2 1%	2 1%	3 10% ab	2 2%	4 2%	1 5%	2 2%	1 1%	2 2%	2 5%
	(1)	6 2%	1 1%	4 3%	1 3%	-	5 3%	-	2 2%	3 3%	-	1 2%
0 - Very poor	(0)	5 1%	1 1%	2 1%	2 7% a	-	2 1%	2 10%	1 1%	1 1%	2 2%	1 2%



Q8_4. How would you describe the quality of the relationship between your CCG and each of the following national bodies?

Monitor

Base: All respondents

			ION OF RELAT H NHS ENGLA			TION OF NH EFFECTIVE	SCC AS		REG	ION	
					To a	Talaama	To no		East/	South (excl	
	Total	Good	Neither	Poor	great extent	To some extent	extent	North	East/ Midlands	London)	London
Significance Level: 95%		а	b	с	d	е	*f	g	h	i	j
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Don't know	110	33	44	12	16	53	8	27	32	39	12
	31%	22%	30%	40%	17%	30%	40%	24%	36%	38%	27%
				а		d				g	
NETS											
Net: Good (7-10)	33	25	5	3	12	16	-	13	9	9	2
	9%	16%	3%	10%	13%	9%	-	12%	10%	9%	5%
		b									
Net: Neither (4-6)	182	90	84	8	63	93	7	64	43	49	26
	52%	59%	58%	27%	66%	53%	35%	57%	48%	47%	59%
		С	С								
Net: Poor (0-3)	25	5	13	7	5	12	5	8	6	7	4
	7%	3%	9%	23%	5%	7%	25%	7%	7%	7%	9%
			а	ab							
Mean score	5.05	5.50	4.71	3.94	5.24	5.03	3.58	5.14	5.05	5.02	4.84
	1.00	b	4.00	0.00	4.00	4.00	0.00	4.55	4 70	4 50	4.74
Standard deviation	1.60	1.51	1.36	2.36	1.30	1.62	2.02	1.55 .17	1.70	1.53	1.74
Standard error	.10	.14	.13	.56	.14	.15	.58	.17	.22	.19	.31



Q9. Each CCG has agreed a control total with NHS England for 2015/16. How confident, if at all, are you that your CCG will achieve your agreed control total? Base: All respondents

				CCG ROL	E			FC	CUS		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		Total	a	b	C	d	e	f	g	h	i	j	k
Total		350	103	92	78	58	109	100	47	36	154	120	74
		100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	
10 - Very confident	(10)	25	5	11	2	7	3	13	1	1	18	3	4
		7%	5%	12%	3%	12%	3%	13%	2%	3%	12%	3%	5%
				С		С		eg			j		
	(9)	29	16	8	1	4	11	6	4	4	22	5	2
		8%	16%	9%	1%	7%	10%	6%	9%	11%	14%	4%	3%
			С	С							jk		
	(8)	68	21	18	15	13	17	22	10	6	36	23	9
		19%	20%	20%	19%	22%	16%	22%	21%	17%	23%	19%	12%
											k		
	(7)	47	19	7	5	13	16	9	4	5	26	15	6
		13%	18% bc	8%	6%	22% bc	15%	9%	9%	14%	17%	13%	8%
	(6)	25	7	6	6	4	5	9	5	2	8	14	3
		7%	7%	7%	8%	7%	5%	9%		6%	5%	12%	4%
	(5)	29	8	10	4	1	12	7	5	4	12	11	6
		8%	8%	11% d	5%	2%	11%	7%	11%	11%	8%	9%	8%
	(4)	28	9	6	9	3	9	10	4	2	9	13	6
		8%	9%	7%	12%	5%	8%	10%	9%	6%	6%	11%	8%
	(3)	25	8	7	5	4	8	6	2	5	7	11	7
		7%	8%	8%	6%	7%	7%	6%	4%	14%	5%	9%	9%
	(2)	8	3	2	3	-	2	1	3	2	3	2	3
		2%	3%	2%	4%	-	2%	1%	6%	6%	2%	2%	4%
	(1)	8	1	2	3	2	3	1	2	-	-	2	6
		2%	1%	2%	4%	3%	3%	1%	4%	-	-	2%	
													ij
0 - Not at all confident	(0)	19	5	6	4	4	7	3	1	4	1	5	13
		5%	5%	7%	5%	7%	6%	3%	2%	11%	1%	4% i	
												I	ij



Q9. Each CCG has agreed a control total with NHS England for 2015/16. How confident, if at all, are you that your CCG will achieve your agreed control total? Base: All respondents

			CCG ROL	E	_		FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	c	d	е	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Don't know	39 11%	1 1%	9 10% a	21 27% abd	3 5%	16 15%	13 13%	6 13%	1 3%	12 8%	16 13%	9 12%
NETS												
Net: Confident (7-10)	169 48%	61 59% c	44 48% c	23 29%	37 64% c	47 43%	50 50%	19 40%	16 44%	102 66% jk	46 38%	21 28%
Net: Unsure (4-6)	82 23%	24 23%	22 24%	19 24%	8 14%	26 24%	26 26%	14 30%	8 22%	29 19%	38 32% i	15 20%
Net: Not confident (0-3)	60 17%	17 17%	17 18%	15 19%	10 17%	20 18%	11 11%	8 17%	11 31% f	11 7%	20 17% i	29 39% ij
Mean score	6.08	6.31 c	6.17	5.26	6.47 c	5.74	6.59 eh	5.83	5.37	7.18 jk	5.71 k	4.26
Standard deviation Standard error	2.76 .16	2.61 .26	2.96 .33	2.76 .37	2.87 .39	2.77 .29	2.59 .28	2.59 .40	2.97 .50	2.15 .18	2.44 .24	3.28 .41



Q9. Each CCG has agreed a control total with NHS England for 2015/16. How confident, if at all, are you that your CCG will achieve your agreed control total? Base: All respondents

				ON OF RELAT			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	с	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
10 - Very confident	(10)	25 7%	13 8%	10 7%	2 7%	10 10%	9 5%	3 15%	9 8%	2 2%	6 6%	8 18% hi
	(9)	29 8%	19 12% b	7 5%	3 10%	10 10%	18 10%	-	5 4%	10 11%	12 12%	2 5%
	(8)	68 19%	30 20%	30 21%	6 20%	22 23%	32 18%	3 15%	28 25% i	15 17%	10 10%	15 34% hi
	(7)	47 13%	27 18%	16 11%	2 7%	15 16%	26 15%	-	16 14%	11 12%	15 14%	5 11%
	(6)	25 7%	13 8%	10 7%	1 3%	6 6%	12 7%	-	9 8%	8 9%	7 7%	1 2%
	(5)	29 8%	10 7%	17 12%	-	8 8%	10 6%	4 20%	8 7%	8 9%	8 8%	5 11%
	(4)	28 8%	9 6%	15 10%	2 7%	7 7%	15 9%	1 5%	7 6%	9 10%	11 11%	1 2%
	(3)	25 7%	8 5%	13 9%	2 7%	6 6%	17 10%	-	9 8%	10 11%	5 5%	1 2%
	(2)	8 2%	4 3%	3 2%	1 3%	4 4%	2 1%	-	5 4% h	-	3 3%	-
	(1)	8 2%	1 1%	5 3%	-	-	5 3%	3 15%	3 3%	2 2%	3 3%	-
0 - Not at all confident	(0)	19 5%	6 4%	7 5%	6 20% ab	5 5%	7 4%	3 15%	5 4%	3 3%	10 10%	1 2%
Don't know		39 11%	13 8%	13 9%	5 17%	3 3%	21 12% d	3 15%	8 7%	12 13%	14 13%	5 11%

Columns Tested: a,b,c - d,e,f - g,h,i,j

Online fieldwork: 19th October - 16th November 2015



Q9. Each CCG has agreed a control total with NHS England for 2015/16. How confident, if at all, are you that your CCG will achieve your agreed control total? Base: All respondents

			ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	BION	
					To a great	To some	To no	N	East/	South (excl	
0' ''' 1 0 0594	Total	Good	Neither	Poor	extent	extent	extent *f	North	Midlands	London)	London
Significance Level: 95%		а	b	С	d	е	T	g	h	I	J
Total	350	153	146	30	96	174	20	112	90	104	44
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NETS											
Net: Confident (7-10)	169	89	63	13	57	85	6	58	38	43	30
	48%	58%	43%	43%	59%	49%	30%	52%	42%	41%	68%
		b									hi
Net: Unsure (4-6)	82	32	42	3	21	37	5	24	25	26	7
	23%	21%	29%	10%	22%	21%	25%	21%	28%	25%	16%
			С								
Net: Not confident (0-3)	60	19	28	9	15	31	6	22	15	21	2
	17%	12%	19%	30%	16%	18%	30%	20%	17%	20%	5%
				а				j	j	j	
Mean score	6.08	6.62	5.79	5.24	6.46	6.09	4.76	6.09	5.94	5.59	7.46
		b									ghi
Standard deviation	2.76	2.54	2.71	3.70	2.69	2.68	3.75	2.73	2.51	3.04	2.19
Standard error	.16	.21	.24	.74	.28	.22	.91	.27	.28	.32	.35



Table 25/1

NHS CC

Q10. You rated the quality of your relationship with NHS England as good. Please can you tell us a little bit more about why you gave that response? Base: Those with a good relationship with NHS England

			CCG ROLE				FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	*C	*d	е	f	*g	*h	i	j	*k
Total	153 100%	61 100%	35 100%	26 100%	24 100%	40 100%	45 100%	20 100%	24 100%	87 100%	38 100%	28 100%
Good Personal relationships	47 31%	13 21%	16 46% a	8 31%	9 38%	16 40%	15 33%	3 15%	4 17%	22 25%	16 42%	9 32%
Supportive/ Good level of understanding	51 33%	23 38%	11 31%	9 35%	8 33%	18 45% f	11 24%	6 30%	8 33%	30 34%	15 39%	6 21%
Lack of support	4 3%	1 2%	1 3%	-	1 4%	2 5%	-	-	1 4%	1 1%	2 5%	1 4%
Demands of assurance process	26 17%	12 20%	6 17%	3 12%	4 17%	9 23%	9 20%	1 5%	3 13%	13 15%	9 24%	4 14%
Failure to understand local situations	6 4%	2 3%	2 6%	1 4%	1 4%	4 10% f	-	-	1 4%	2 2%	1 3%	3 11%
Lack of understanding	2 1%	1 2%	1 3%	-	-	1 3%	-	-	1 4%	2 2%	-	-
Financial constraints/ challenges	9 6%	4 7%	3 9%	1 4%	1 4%	4 10%	1 2%	2 10%	1 4%	3 3%	5 13% i	1 4%
Unclear directions/ expectations	7 5%	3 5%	-	2 8%	2 8%	-	3 7%	1 5%	1 4%	4 5%	3 8%	-
Good local relationship/ good local team	37 24%	24 39% b	6 17%	2 8%	3 13%	5 13%	11 24%	5 25%	13 54%	17 20%	9 24%	11 39%
Relationships with national team	23 15%	7 11%	6 17%	4 15%	5 21%	6 15%	6 13%	1 5%	5 21%	16 18%	2 5%	5 18%



Table 25/2

NHS CC

Q10. You rated the quality of your relationship with NHS England as good. Please can you tell us a little bit more about why you gave that response? Base: Those with a good relationship with NHS England

		CCG ROLE					FO	cus		cc	G CONFIDEN	CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
0: ://	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	*C	*d	e	T	*g	*h	1	J	*k
Total	153	61	35	26	24	40	45	20	24	87	38	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Fail to support realistic solutions	3	1	-	1	1	1	1	-	-	-	3	-
	2%	2%	-	4%	4%	3%	2%	-	-	-	8%	-
											i	
Realism of implementation	4	1	1		1	1	1	_	1	3	1	_
	3%	2%	3%	-	4%	3%	2%		4%	3%	3%	
Remote and removed from reality at local CCG level	9	3 5%	2 6%	2 8%	2 8%	-	5	-	2	4	2 5%	3 11%
	6%	5%	6%	8%	8%	-	11% e	-	8%	5%	5%	11%
Top Down	5	5	-	-	-	1	3	-	1	2	3	-
	3%	8%	-	-	-	3%	7%	-	4%	2%	8%	-
Lack of communication	3	1	-	-	2	-	-	-	1	2	1	-
	2%	2%	-	-	8%	-	-	-	4%	2%	3%	-
Bureaucratic	9	4	5	-	-	4	4	-	1	3	4	2
	6%	7%	14%	-	-	10%	9%	-	4%	3%	11%	7%
Politically driven rather than clinically driven	2 1%	-	1 3%	1 4%	-	1 3%	1 2%	-	-	1 1%	-	1 4%
	170	-	3%	470	-	3%	270	-	-	1 70	-	4%
Lack of resources and appropriately skilled team	9	1	2	1	4	2	2	1	-	4	4	1
	6%	2%	6%	4%	17%	5%	4%	5%	-	5%	11%	4%
Too many requests at short notice/ repeated requests												
for information and templates to fill	14	6	3	2	2	1	6	2	3	6	5	3
	9%	10%	9%	8%	8%	3%	13%	10%	13%	7%	13%	11%
Lack clear contacts	3	1	2	-	-	2	1	-	-	2	-	1
	2%	2%	6%	-	-	5%	2%	-	-	2%	-	4%



Q10. You rated the quality of your relationship with NHS England as good. Please can you tell us a little bit more about why you gave that response? Base: Those with a good relationship with NHS England

			CCG ROLI	E			FC	ocus		CC	G CONFIDEN	CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	*C	*d	е	f	*g	*h	i	j	*k
Total	153 100%	61 100%	35 100%	26 100%	24 100%	40 100%	45 100%	20 100%	24 100%	87 100%	38 100%	28 100%
Good Communication	21 14%	11 18%	2 6%	6 23%	1 4%	3 8%	8 18%	5 25%	4 17%	9 10%	8 21%	4 14%
Other	4 3%	2 3%	1 3%	-	1 4%	3 8%	-	-	-	4 5%	-	-
No response	12 8%	4 7%	1 3%	4 15%	2 8%	1 3%	4 9%	4 20%	1 4%	10 11% i	-	2 7%



Q10. You rated the quality of your relationship with NHS England as good. Please can you tell us a little bit more about why you gave that response? Base: Those with a good relationship with NHS England

	WIT	H NHS ENGL	AND		EFFECTIVE			REG	ION	
Total	Good		Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
	а	*b	*c	d	е	*f	g	h	i	*j
153 100%	153 100%	-	-	58 100%	72 100%	3 100%	58 100%	36 100%	41 100%	18 100%
47 31%	47 31%	-	-	13 22%	24 33%	-	15 26%	11 31%	13 32%	8 44%
51	51	-	-	21	25	1	18	10	15	8 44%
4	4	-	-	1	2	-	-	2	2	-
26	26	-	-	10	11	-	11	6	6	-
6	6	-	-	1	3	1	2	1	3	17% -
2	2	-	-	1	1	33% -	3%	2	7% -	-
1% 9	1% 9	-	-	2% 3	1% 6	-	- 4	6% -	-	- 1
6%	6%	-	-	5%	8%	-	7%	-	10%	6%
7 5%	7 5%	-	-	2 3%	4 6%	-	2 3%	2 6%	3 7%	-
37 24%	37 24%	-	-	23 40% e	8 11%	2 67%	18 31%	12 33%	7 17%	-
23 15%	23 15%	-	-	7 12%	12 17%	1 33%	13 22%	6 17%	3 7%	1 6%
3 2%	3 2%	-	-	1 2%	1 1%	-	-	-	3 7%	-
	153 100% 47 31% 51 33% 4 3% 26 17% 6 4% 2 1% 9 6% 7 5% 37 24% 23 15% 3	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	$\begin{array}{ c c c c c c c c c c c c c c c c c c c$	a *b *c 153 153 - - 100% 100% - - 47 47 - - 31% 31% - - 51 51 - - 33% 33% - - 4 4 - - 3% 3% - - 26 26 - - 17% 17% - - 6 6 - - 2 2 - - 1% 1% - - 9 9 - - 9 9 - - 7 7 - - 37 37 - - 23 23 - - 3 3 - -	$\begin{tabular}{ c c c c c c } \hline Total & Good & Neither & Poor & extent \\ \hline a & *b & *c & d \\ \hline 153 & 153 & - & - & 58 \\ 100\% & 100\% & - & - & 100\% \\ 47 & 47 & - & - & 13 \\ 31\% & 31\% & - & 22\% \\ 51 & 51 & - & 21 \\ 33\% & 33\% & - & - & 21 \\ 33\% & 33\% & - & - & 26\% \\ 4 & 4 & 4 & - & - & 1 \\ 3\% & 3\% & - & - & 10 \\ 17\% & 17\% & - & - & 10 \\ 17\% & 17\% & - & - & 17\% \\ 6 & 6 & - & - & 1 \\ 4\% & 4\% & - & - & 17\% \\ 6 & 6 & - & - & 1 \\ 4\% & 4\% & - & - & 2\% \\ 2 & 2 & - & - & 1 \\ 1\% & 1\% & - & - & 2\% \\ 9 & 9 & 9 & - & - & 3 \\ 6\% & 6\% & - & - & 2\% \\ 9 & 9 & 9 & - & - & 3 \\ 6\% & 6\% & - & - & 2\% \\ 7 & 7 & 7 & - & 2 \\ 5\% & 5\% & - & - & 3\% \\ 37 & 37 & - & - & 23 \\ 24\% & 24\% & - & - & 40\% \\ e \\ 23 & 23 & - & - & 7 \\ 15\% & 15\% & - & - & 12\% \\ 3 & 3 & 3 & - & - & 1 \\ \end{tabular}$	$\begin{tabular}{ c c c c c c c } \hline Total & Good & Neither & Poor & extent & extent \\ \hline a & *b & *c & d & e \\ \hline 153 & 153 & - & - & 58 & 72 \\ \hline 100\% & 100\% & - & - & 100\% & 100\% \\ \hline 47 & 47 & - & - & 13 & 24 \\ \hline 31\% & 31\% & - & - & 22\% & 33\% \\ \hline 51 & 51 & - & - & 21 & 25 \\ \hline 33\% & 33\% & - & - & 36\% & 35\% \\ \hline 4 & 4 & 4 & - & - & 1 & 2 \\ \hline 3\% & 3\% & - & - & 36\% & 35\% \\ \hline 4 & 4 & 4 & - & - & 1 & 2 \\ \hline 3\% & 3\% & - & - & 2\% & 3\% \\ \hline 26 & 26 & - & - & 10 & 11 \\ \hline 17\% & 17\% & - & - & 17\% & 15\% \\ \hline 6 & 6 & - & - & 1 & 3 \\ \hline 4\% & 4\% & - & - & 17\% & 15\% \\ \hline 6 & 6 & - & - & 1 & 1 \\ \hline 1\% & 1\% & - & - & 2\% & 4\% \\ \hline 2 & 2 & - & - & 1 & 1 \\ \hline 1\% & 1\% & - & - & 2\% & 4\% \\ \hline 2 & 2 & - & - & 1 & 1 \\ \hline 1\% & 1\% & - & - & 2\% & 5\% & 8\% \\ \hline 7 & 7 & - & - & 2 & 4 \\ \hline 5\% & 5\% & - & - & 3\% & 6\% \\ \hline 37 & 37 & - & - & 23 & 8 \\ \hline 24\% & 24\% & - & - & 40\% & 11\% \\ \hline 8 & 37 & 37 & - & - & 23 & 8 \\ \hline 23 & 23 & - & - & 7 & 12 \\ \hline 15\% & 15\% & - & - & 12\% & 17\% \\ \hline 3 & 3 & 3 & - & - & 1 & 1 \\ \hline \end{tabular}$	$ \begin{array}{ c c c c c c c c } \hline Total & Good & Neither & Poor & extent & extent & extent & extent & a & b & c & d & e & f \\ \hline a & b & c & d & e & f \\ \hline 153 & 153 & - & - & 58 & 72 & 3 \\ 100\% & 100\% & - & - & 13 & 24 & - \\ 31\% & 31\% & - & - & 13 & 24 & - \\ 31\% & 31\% & - & - & 22\% & 33\% & - \\ \hline 51 & 51 & - & - & 21 & 25 & 1 \\ 33\% & 33\% & - & - & 36\% & 35\% & 33\% \\ \hline 4 & 4 & - & - & 1 & 2 & - \\ 33\% & 33\% & - & - & 10 & 11 & - \\ 33\% & 33\% & - & - & 10 & 11 & - \\ 33\% & 33\% & - & - & 10 & 11 & - \\ 17\% & 17\% & - & - & 17\% & 15\% & - \\ \hline 6 & 6 & - & - & 10 & 11 & - \\ 17\% & 17\% & - & - & 2\% & 4\% & 33\% \\ \hline 2 & 2 & - & - & 1 & 1 & - \\ 1\% & 1\% & - & - & 2\% & 4\% & 33\% \\ \hline 2 & 2 & - & - & 1 & 1 & - \\ 1\% & 1\% & - & - & 2\% & 4\% & - \\ \hline 9 & 9 & - & - & 3 & 6 & - \\ 6\% & 6\% & - & - & 5\% & 8\% & - \\ \hline 7 & 7 & - & - & 2 & 4 & - \\ 5\% & 5\% & - & - & 3\% & 6\% & - \\ \hline 7 & 7 & - & - & 23 & 8 & 2 \\ 77 & 7 & - & - & 23 & 8 & 2 \\ 77 & 77 & - & - & 23 & 8 & 2 \\ 77 & 77 & - & - & 23 & 8 & 2 \\ 77 & 77 & - & - & 23 & 8 & 2 \\ 24\% & - & - & 3\% & 67\% & - \\ \hline 37 & 37 & - & - & 23 & 8 & 2 \\ 23 & 23 & - & - & 7 & 12 & 1 \\ 15\% & 15\% & - & - & 12\% & 17\% & 33\% \\ \hline 3 & 3 & - & - & 1 & 1 & - \\ \hline \end{array}$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	

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Q10. You rated the quality of your relationship with NHS England as good. Please can you tell us a little bit more about why you gave that response? Base: Those with a good relationship with NHS England

			ION OF RELA			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	*b	*c	d	е	*f	g	h	i	*j
Total	153 100%	153 100%	-	-	58 100%	72 100%	3 100%	58 100%	36 100%	41 100%	18 100%
Realism of implementation	4 3%	4 3%	-	-	-	2 3%	-	1 2%	-	3 7%	-
Remote and removed from reality at local CCG level	9 6%	9 6%	-	-	4 7%	5 7%	-	5 9%	1 3%	1 2%	2 11%
Top Down	5 3%	5 3%	-	-	1 2%	4 6%	-	2 3%	1 3%	1 2%	1 6%
Lack of communication	3 2%	3 2%	-	-	3 5%	-	-	2 3%	-	1 2%	-
Bureaucratic	9 6%	9 6%	-	-	3 5%	5 7%	-	2 3%	6 17%	1 2%	-
Politically driven rather than clinically driven	2 1%	2 1%	-	-	1 2%	1 1%	-	2 3%	gi - -	-	-
Lack of resources and appropriately skilled team	9 6%	9 6%	-	-	3 5%	5 7%	-	2 3%	2 6%	5 12%	-
Too many requests at short notice/ repeated requests for information and templates to fill	14 9%	14 9%	-	-	5 9%	6 8%	-	5 9%	4 11%	5 12%	-
Lack clear contacts	3 2%	3 2%	-	-	1 2%	1 1%	-	1 2%	2 6%	-	-
Good Communication	21 14%	21 14%	-	-	6 10%	13 18%	1 33%	10 17% h	1 3%	9 22% h	1 6%
Other	4 3%	4 3%	-	-	1 2%	3 4%	-	1 2%	-	2 5%	1 6%



Q10. You rated the quality of your relationship with NHS England as good. Please can you tell us a little bit more about why you gave that response? Base: Those with a good relationship with NHS England

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND			-	TION OF NH			REG	ION	
					To a great	To some	To no		East/	South (excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		а	*b	*c	d	e	*f	g	h	i	*j
Total	153	153	-	-	58	72	3	58	36	41	18
	100%	100%	-	-	100%	100%	100%	100%	100%	100%	100%
No response	12	12	-	-	3	7	-	3	3	3	3
	8%	8%	-	-	5%	10%	-	5%	8%	7%	17%

Columns Tested: a,b,c - d,e,f - g,h,i,j



Q10. You rated the quality of your relationship with NHS England as neither good nor bad. Please can you tell us a little bit more about why you gave that response?

Base: Those with neither a good nor a poor relationship with NHS England

		CCG ROLE					FC	ocus		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	C	*d	e	f	*g	*h	i	j	*k
Total	146 100%	33 100%	43 100%	37 100%	27 100%	48 100%	42 100%	22 100%	7 100%	55 100%	65 100%	26 100%
Good Personal relationships	12 8%	4 12%	3 7%	2 5%	2 7%	3 6%	3 7%	3 14%	1 14%	5 9%	4 6%	3 12%
Supportive/ Good level of understanding	8 5%	2 6%	4 9%	-	2 7%	4 8%	1 2%	-	1 14%	3 5%	4 6%	1 4%
Lack of support	17 12%	4 12%	6 14%	4 11%	3 11%	4 8%	6 14%	2 9%	2 29%	8 15%	8 12%	1 4%
Demands of assurance process	21 14%	12 36% bc	3 7%	4 11%	2 7%	7 15%	8 19%	2 9%	2 29%	9 16%	10 15%	2 8%
Failure to understand local situations	14 10%	3 9%	7 16%	3 8%	1 4%	5 10%	6 14%	2 9%	-	2 4%	10 15% i	2 8%
Lack of understanding	6 4%	1 3%	3 7%	1 3%	-	1 2%	3 7%	2 9%	-	2 4%	3 5%	1 4%
Financial constraints/ challenges	12 8%	3 9%	4 9%	2 5%	1 4%	3 6%	1 2%	6 27%	1 14%	3 5%	5 8%	4 15%
Unclear directions/ expectations	6 4%	-	-	4 11% b	2 7%	1 2%	1 2%	2 9%	-	2 4%	3 5%	1 4%
Good local relationship/ good local team	14 10%	9 27% bc	1 2%	2 5%	2 7%	3 6%	8 19%	-	1 14%	8 15%	6 9%	-
Relationships with national team	12 8%	6 18%	2 5%	3 8%	1 4%	5 10%	4 10%	2 9%	-	3 5%	6 9%	3 12%



Q10. You rated the quality of your relationship with NHS England as neither good nor bad. Please can you tell us a little bit more about why you gave that response?

Base: Those with neither a good nor a poor relationship with NHS England

		CCG ROLE					FC	ocus		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	c	*d	e	f	*g	*h	i	j	*k
Total	146 100%	33 100%	43 100%	37 100%	27 100%	48 100%	42 100%	22 100%	7 100%	55 100%	65 100%	26 100%
Fail to support realistic solutions	11 8%	3 9%	4 9%	2 5%	1 4%	3 6%	6 14%	1 5%	-	5 9%	5 8%	1 4%
Realism of implementation	9 6%	3 9%	2 5%	1 3%	2 7%	2 4%	3 7%	2 9%	-	4 7%	4 6%	1 4%
Remote and removed from reality at local CCG level	25 17%	9 27% b	3 7%	8 22%	4 15%	7 15%	10 24%	4 18%	-	9 16%	14 22%	2 8%
Top Down	23 16%	9 27% c	9 21%	3 8%	2 7%	6 13%	12 29%	1 5%	2 29%	13 24%	9 14%	1 4%
Lack of communication	9 6%	1 3%	2 5%	2 5%	3 11%	4 8%	2 5%	-	-	4 7%	2 3%	3 12%
Bureaucratic	29 20%	13 39% bc	8 19%	3 8%	4 15%	10 21%	9 21%	3 14%	3 43%	13 24%	12 18%	4 15%
Politically driven rather than clinically driven	6 4%	4 12%	1 2%	1 3%	-	3 6%	1 2%	-	2 29%	3 5%	1 2%	2 8%
Lack of resources and appropriately skilled team	13 9%	3 9%	5 12%	1 3%	3 11%	4 8%	4 10%	2 9%	-	6 11%	5 8%	2 8%
Too many requests at short notice/ repeated requests for information and templates to fill	17 12%	4 12%	7 16%	3 8%	2 7%	5 10%	7 17%	2 9%	1 14%	9 16%	6 9%	2 8%
Lack clear contacts	10 7%	2 6%	2 5%	5 14%	-	2 4%	6 14%	2 9%	-	5 9%	3 5%	2 8%



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NHS CC

Q10. You rated the quality of your relationship with NHS England as neither good nor bad. Please can you tell us a little bit more about why you gave that response?

Base: Those with neither a good nor a poor relationship with NHS England

			CCG ROL	E			FC	CUS		CC		ICE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		а	b	С	*d	е	f	*g	*h	i	j	*k
Total	146 100%	33 100%	43 100%	37 100%	27 100%	48 100%	42 100%	22 100%	7 100%	55 100%	65 100%	26 100%
Good Communication	5 3%	-	1 2%	1 3%	3 11%	-	1 2%	1 5%	-	1 2%	4 6%	-
Other	10 7%	1 3%	3 7%	3 8%	3 11%	4 8%	2 5%	1 5%	-	4 7%	5 8%	1 4%
No response	11 8%	-	2 5%	8 22% ab	-	2 4%	4 10%	3 14%	2 29%	2 4%	5 8%	4 15%



Q10. You rated the quality of your relationship with NHS England as neither good nor bad. Please can you tell us a little bit more about why you gave that response?

Base: Those with neither a good nor a poor relationship with NHS England

		WITH NHS ENGLAND				TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		*a	b	*c	d	е	*f	g	h	i	*j
Total	146 100%	-	146 100%	-	31 100%	76 100%	11 100%	43 100%	44 100%	44 100%	15 100%
Good Personal relationships	12 8%	-	12 8%	-	6 19%	5 7%	-	5 12%	4 9%	3 7%	-
Supportive/ Good level of understanding	8 5%	-	8 5%	-	1 3%	4 5%	1 9%	2 5%	3 7%	1 2%	2 13%
Lack of support	17 12%	-	17 12%	-	4 13%	9 12%	1 9%	5 12%	6 14%	5 11%	1 79
Demands of assurance process	21 14%	-	21 14%	-	7 23%	12 16%	1 9%	6 14%	7 16%	6 14%	2 139
Failure to understand local situations	14 10%	-	14 10%	-	2 6%	7 9%	2 18%	4 9%	6 14%	2 5%	2 139
Lack of understanding	6 4%	-	6 4%	-	-	3 4%	2 18%	2 5%	1 2%	2 5%	1 79
Financial constraints/ challenges	12 8%	-	12 8%	-	3 10%	4 5%	2 18%	5 12%	6 14%	1 2%	-
Unclear directions/ expectations	6 4%	-	6 4%	-	3 10%	3 4%	-	3 7%	-	3 7%	-
Good local relationship/ good local team	14 10%	-	14 10%	-	2 6%	10 13%	1 9%	3 7%	9 20%	2 5%	-
Relationships with national team	12 8%	-	12 8%	-	3 10%	9 12%	-	2 5%	5 11%	5 11%	-
Fail to support realistic solutions	11 8%	-	11 8%	-	3 10%	4 5%	1 9%	1 2%	5 11%	4 9%	1 79



Q10. You rated the quality of your relationship with NHS England as neither good nor bad. Please can you tell us a little bit more about why you gave that response?

Base: Those with neither a good nor a poor relationship with NHS England

		PERCEPTION OF RELATIONSHIP WITH NHS ENGLAND				TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		*а	b	*c	d	е	*f	g	h	i	*j
Total	146 100%	-	146 100%	-	31 100%	76 100%	11 100%	43 100%	44 100%	44 100%	15 100%
Realism of implementation	9 6%	-	9 6%	-	1 3%	4 5%	3 27%	4 9% i	4 9% i	-	1 7%
Remote and removed from reality at local CCG level	25 17%	-	25 17%	-	6 19%	10 13%	1 9%	9 21%	5 11%	9 20%	2 13%
Top Down	23 16%	-	23 16%	-	8 26%	10 13%	2 18%	7 16%	7 16%	6 14%	3 20%
Lack of communication	9 6%	-	9 6%	-	1 3%	5 7%	1 9%	-	3 7%	4 9% g	2 13%
Bureaucratic	29 20%	-	29 20%	-	6 19%	17 22%	2 18%	6 14%	12 27%	7 16%	4 27%
Politically driven rather than clinically driven	6 4%	-	6 4%	-	1 3%	4 5%	-	1 2%	3 7%	2 5%	-
Lack of resources and appropriately skilled team	13 9%	-	13 9%	-	4 13%	6 8%	1 9%	8 19% h	2 5%	3 7%	-
Too many requests at short notice/ repeated requests for information and templates to fill	17 12%	-	17 12%	-	6 19%	9 12%	-	5 12%	2 5%	8 18% h	2 13%
Lack clear contacts	10 7%	-	10 7%	-	4 13%	5 7%	-	4 9%	2 5%	3 7%	1 7%
Good Communication	5 3%	-	5 3%	-	1 3%	3 4%	- -	-	4 9% g	1 2%	-

Prepared by ComRes Ltd

Columns Tested: a,b,c - d,e,f - g,h,i,j



Online fieldwork: 19th October - 16th November 2015

Q10. You rated the quality of your relationship with NHS England as neither good nor bad. Please can you tell us a little bit more about why you gave that response?

Base: Those with neither a good nor a poor relationship with NHS England

			ION OF RELA		-	TION OF NH	SCC AS				
		WIT	H NHS ENGLA	ND		EFFECTIVE			REG	ION	
					To a					South	
					great	To some	To no		East/	(excl	
	Total	Good	Neither	Poor	extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		*а	b	*c	d	е	*f	g	h	i	*j
Total	146	-	146	-	31	76	11	43	44	44	15
	100%	-	100%	-	100%	100%	100%	100%	100%	100%	100%
Other	10	-	10	-	1	4	-	4	-	1	5
	7%	-	7%	-	3%	5%	-	9%	-	2%	33%
								h			
No response	11	-	11	-	1	8	-	1	1	8	1
	8%	-	8%	-	3%	11%	-	2%	2%	18%	7%
										gh	



Table 27/1

NHS CC

Q10. You rated the quality of your relationship with NHS England as poor. Please can you tell us a little bit more about why you gave that response? Base: Those with a poor relationship with NHS England

			CCG ROLE				FO	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		*a	*b	*C	*d	*e	*f	*g	*h	*i	*j	*k
Total	30 100%	9 100%	10 100%	6 100%	4 100%	13 100%	8 100%	2 100%	3 100%	8 100%	10 100%	12 100%
Lack of support	2 7%	1 11%	1 10%	-	-	1 8%	1 13%	-	-	-	-	2 17%
Demands of assurance process	4 13%	2 22%	-	1 17%	-	1 8%	3 38%	-	-	-	3 30%	1 8%
Failure to understand local situations	7 23%	2 22%	3 30%	-	2 50%	3 23%	-	-	2 67%	1 13%	5 50%	1 8%
Lack of understanding	1 3%	-	-	1 17%	-	-	1 13%	-	-	-	-	1 8%
Financial constraints/ challenges	3 10%	1 11%	2 20%	-	-	3 23%	-	-	-	-	2 20%	1 8%
Unclear directions/ expectations	3 10%	2 22%	-	1 17%	-	-	1 13%	-	2 67%	-	1 10%	2 17%
Fail to support realistic solutions	5 17%	2 22%	2 20%	-	1 25%	3 23%	-	1 50%	-	2 25%	2 20%	1 8%
Realism of implementation	4 13%	2 22%	1 10%	1 17%	-	1 8%	1 13%	-	2 67%	-	1 10%	3 25%
Remote and removed from reality at local CCG level	4 13%	2 22%	1 10%	-	1 25%	2 15%	-	-	1 33%	1 13%	2 20%	1 8%
Top Down	6 20%	2 22%	3 30%	-	1 25%	3 23%	1 13%	-	1 33%	1 13%	5 50%	-
Lack of communication	3 10%	-	-	2 33%	-	1 8%	2 25%	-	-	1 13%	1 10%	1 8%
Bureaucratic	9 30%	4 44%	3 30%	-	1 25%	3 23%	2 25%	1 50%	2 67%	1 13%	6 60%	2 17%



Table 27/2

NHS CC

Q10. You rated the quality of your relationship with NHS England as poor. Please can you tell us a little bit more about why you gave that response? Base: Those with a poor relationship with NHS England

			CCG ROLI	E			FC	CUS		CC		CE
		Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
	Total	Officer/ CFO	member	Managerial	member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		*a	*b	*с	*d	*е	*f	*g	*h	*i	*j	*k
Total	30	9	10	6	4	13	8	2	3	8	10	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Politically driven rather than clinically driven	1	-	1	-	-	1	-	-	-	-	1	-
	3%	-	10%	-	-	8%	-	-	-	-	10%	-
Lack of resources and appropriately skilled team	7	1	3	2	1	4	2	-	-	1	2	4
	23%	11%	30%	33%	25%	31%	25%	-	-	13%	20%	33%
Too many requests at short notice/ repeated requests												
for information and templates to fill	5	4	-	-	-	1	2	-	2	-	2	3
	17%	44%	-	-	-	8%	25%	-	67%	-	20%	25%
Lack clear contacts	1	-	-	1	-	1	-	-	-	1	-	-
	3%	-	-	17%	-	8%	-	-	-	13%	-	-
Other	1	-	1	-	-	1	-	-	-	-	1	-
	3%	-	10%	-	-	8%	-	-	-	-	10%	-
No response	5	-	2	2	1	1	2	1	-	2	-	3
	17%	-	20%	33%	25%	8%	25%	50%	-	25%	-	25%



Table 27/3

NHS CC

Q10. You rated the quality of your relationship with NHS England as poor. Please can you tell us a little bit more about why you gave that response? Base: Those with a poor relationship with NHS England

			ION OF RELA			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		*a	*b	С	*d	*е	*f	*g	*h	*i	*j
Total	30 100%	-	-	30 100%	6 100%	15 100%	3 100%	6 100%	6 100%	9 100%	9 100%
Lack of support	2 7%	-	-	2 7%	-	2 13%	-	-	-	1 11%	1 11%
Demands of assurance process	4 13%	-	-	4 13%	1 17%	2 13%	-	-	-	2 22%	2 22%
Failure to understand local situations	7 23%	-	-	7 23%	1 17%	4 27%	-	2 33%	1 17%	2 22%	2 22%
Lack of understanding	1 3%	-	-	1 3%	-	-	-	-	-	1 11%	-
Financial constraints/ challenges	3 10%	-	-	3 10%	-	1 7%	-	1 17%	1 17%	-	1 11%
Unclear directions/ expectations	3 10%	-	-	3 10%	1 17%	1 7%	-	-	-	2 22%	1 11%
Fail to support realistic solutions	5 17%	-	-	5 17%	1 17%	4 27%	-	1 17%	-	3 33%	1 11%
Realism of implementation	4 13%	-	-	4 13%	1 17%	2 13%	-	-	-	3 33%	1 11%
Remote and removed from reality at local CCG level	4 13%	-	-	4 13%	1 17%	3 20%	-	-	1 17%	-	3 33%
Top Down	6 20%	-	-	6 20%	2 33%	2 13%	1 33%	-	2 33%	-	4 44%
Lack of communication	3 10%	-	-	3 10%	-	2 13%	-	-	-	2 22%	1 11%
Bureaucratic	9 30%	-	-	9 30%	4 67%	4 27%	-	1 17%	2 33%	3 33%	3 33%



Q10. You rated the quality of your relationship with NHS England as poor. Please can you tell us a little bit more about why you gave that response?

Base: Those with a poor relationship	with NHS England

			ION OF RELA			TION OF NH	SCC AS		REG	ION	
					To a	To some	To no		East/	South (excl	
	Total	Good	Neither	Poor	great extent	extent	extent	North	Midlands	London)	London
Significance Level: 95%		*а	*b	С	*d	*е	*f	*g	*h	*i	*j
Total	30	_	-	30	6	15	3	6	6	9	9
	100%	-	-	100%	100%		100%	100%		100%	100%
Politically driven rather than clinically driven	1	-	-	1	-	-	-	1	-	-	-
	3%	-	-	3%	-	-	-	17%	-	-	-
Lack of resources and appropriately skilled team	7	-	-	7	-	4	-	3	2	2	-
	23%	-	-	23%	-	27%	-	50%		22%	-
Too many requests at short notice/ repeated requests for											
information and templates to fill	5	-	-	5	2	3	-	-	1	2	2
	17%	-	-	17%	33%	20%	-	-	17%	22%	22%
Lack clear contacts	1	-	-	1	-	-	-	-	-	-	1
	3%	-	-	3%	-	-	-	-	-	-	11%
Other	1	-	-	1	1	-	-	-	-	1	-
	3%	-	-	3%	17%	-	-	-	-	11%	-
No response	5	-	-	5	-	2	2	2	1	1	1
	17%	-	-	17%	-	13%	67%	33%	17%	11%	11%



Q11_SUM. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

SUMMARY TABLE

Base: All respondents

									NETS	
				Neither agree nor						
	Total	Strongly agree	Tend to agree	disagree	Tend to disagree	Strongly disagree	Don't know	Agree	Disagree	Mean
In its assurance role of your CCG	350	21	145	85	58	24	17	166	82	3.24
	100%	6%	41%	24%	17%	7%	5%	47%	23%	
When it is operating as a co-commissioner with										
regard to primary care services	350	8	82	92	84	45	39	90	129	2.76
	100%	2%	23%	26%	24%	13%	11%	26%	37%	
To support and develop you to be the best you can										
be at commissioning high quality care locally	350	6	78	95	112	43	16	84	155	2.68
	100%	2%	22%	27%	32%	12%	5%	24%	44%	
When it is operating as a co-commissioner with										
regards to specialised services	350	5	37	99	102	58	49	42	160	2.43
	100%	1%	11%	28%	29%	17%	14%	12%	46%	



Q11_1. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

In its assurance role of your CCG Base: All respondents

				CCG ROL	E			FC	ocus		CC		ICE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Strongly agree	(5)	21 6%	6 6%	5 5%	4 5%	4 7%	9 8%	4 4%	2 4%	2 6%	15 10% j	2 2%	4 5%
Tend to agree	(4)	145 41%	48 47% c	43 47%	25 32%	27 47%	41 38%	38 38%	23 49%	16 44%	67 44%	51 43%	27 36%
Neither agree nor disagree	(3)	85 24%	19 18%	17 18%	27 35% ab	17 29%	25 23%	27 27%	7 15%	9 25%	36 23%	33 28%	16 22%
Tend to disagree	(2)	58 17%	23 22% d	14 15%	12 15%	5 9%	20 18%	18 18%	10 21%	5 14%	24 16%	20 17%	14 19%
Strongly disagree	(1)	24 7%	7 7%	8 9%	5 6%	3 5%	9 8%	8 8%	3 6%	1 3%	7 5%	8 7%	9 12% i
Don't know		17 5%	-	5 5% a	5 6% a	2 3%	5 5%	5 5%	2 4%	3 8%	5 3%	6 5%	4 5%
NETS													
Net: Agree		166 47%	54 52% c	48 52%	29 37%	31 53%	50 46%	42 42%	25 53%	18 50%	82 53%	53 44%	31 42%
Net: Disagree		82 23%	30 29% d	22 24%	17 22%	8 14%	29 27%	26 26%	13 28%	6 17%	31 20%	28 23%	23 31%
Mean score		3.24	3.22	3.26	3.15	3.43	3.20	3.13	3.24	3.39	3.40 k	3.17	3.04
Standard deviation Standard error		1.05 .06	1.07 .11	1.09 .12	1.00 .12	.95 .13	1.12 .11	1.04 .11	1.07 .16	.93 .16	1.03 .08	.98 .09	1.16 .14

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

Online fieldwork: 19th October - 16th November 2015

Prepared by ComRes Ltd



Q11_1. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

In its assurance role of your CCG Base: All respondents

	Γ			ION OF RELAT			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%	F		а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Strongly agree	(5)	21 6%	19 12% b	1 1%	1 3%	10 10%	9 5%	1 5%	14 13% hi	3 3%	3 3%	1 2%
Tend to agree	(4)	145 41%	91 59% bc	49 34% c	3 10%	43 45%	75 43%	3 15%	53 47% i	43 48% i	31 30%	18 41%
Neither agree nor disagree	(3)	85 24%	31 20%	45 31% a	5 17%	18 19%	43 25%	6 30%	20 18%	24 27%	28 27%	13 30%
Tend to disagree	(2)	58 17%	8 5%	36 25% a	10 33% a	17 18%	31 18%	4 20%	15 13%	13 14%	24 23%	6 14%
Strongly disagree	(1)	24 7%	2 1%	10 7% a	9 30% ab	7 7%	11 6%	4 20%	5 4%	3 3%	11 11%	5 11%
Don't know		17 5%	2 1%	5 3%	2 7%	1 1%	5 3%	2 10%	5 4%	4 4%	7 7%	1 2%
NETS												
Net: Agree		166 47%	110 72% bc	50 34% c	4 13%	53 55%	84 48%	4 20%	67 60% i	46 51% i	34 33%	19 43%
Net: Disagree		82 23%	10 7%	46 32% a	19 63% ab	24 25%	42 24%	8 40%	20 18%	16 18%	35 34% gh	11 25%
Mean score		3.24	3.77 b	2.96	2.18	3.34	3.24	2.61	3.52 ij	3.35 i	2.91	3.09
Standard deviation Standard error		1.05 .06	.78 .06	.96 .08	1.12 .21	1.12 .11	1.03 .08	1.20 .28	1.04 .10	.90 .10	1.07 .11	1.06 .16

Columns Tested: a,b,c - d,e,f - g,h,i,j



Q11_2. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

To support and develop you to be the best you can be at commissioning high quality care locally

Base: All respondents

				CCG ROL	E			FC	DCUS		CC	G CONFIDEN	ICE
			Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay							
Significance Level: 95%		Total	Officer/ CFO a	member b	Managerial c	member d	Clinical e	Operational f	Administrative g	Financial h	Confident	Neither	Unconfident k
Total		350							9 47		454	100	
lotal		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%		36 100%	154 100%	120 100%	74 100%
Strongly agree	(5)	6	2	-	2	1	2	1	1	1	4	-	2
		2%	2%	-	3%	2%	2%	1%	2%	3%	3%	-	3%
Tend to agree	(4)	78	30	20	11	16	23	22	8	9	40	25	13
		22%	29% c	22%	14%	28%	21%	22%	17%	25%	26%	21%	18%
Neither agree nor disagree	(3)	95	23	25	24	17	28	22	14	14	47	35	13
		27%	22%	27%	31%	29%	26%	22%	30%	39%	31% k	29%	18%
Tend to disagree	(2)	112	31	32	30	15	41	36	13	7	43	42	27
		32%	30%	35%	38%	26%	38% h	36%	28%	19%	28%	35%	36%
Strongly disagree	(1)	43	17	12	6	5	13	15	7	3	16	11	16
		12%	17%	13%			12%		15%	8%	10%	9%	
Don't know		16	-	3	5	4	2	4	4	2	4	7	3
		5%	-	3%	6% a	7% a	2%	4%	9% e	6%	3%	6%	4%
NETS					a	a			C				
Net: Agree		84	32	20	13	17	25	23	9	10	44	25	15
		24%	31% c	22%	17%		23%				29%	21%	
Net: Disagree		155	48	44	36	20	54	51	20	10	59	53	43
		44%	47%	48%	46%	34%	50% h	51% h	43%	28%	38%	44%	58% i
Mean score		2.68	2.70	2.60	2.63	2.87	2.63	2.56	2.60	2.94	2.82 k	2.65	2.41
Standard deviation		1.03	1.12	.99	.94	1.01	1.01	1.04	1.05	.98	1.03	.93	1.12
Standard error		.06	.11	.10	.11	.14	.10	.11	.16	.17	.08	.09	.13

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

Online fieldwork: 19th October - 16th November 2015

Q11_2. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

To support and develop you to be the best you can be at commissioning high quality care locally

Base: All respondents

				ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%	-		а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Strongly agree	(5)	6 2%	5 3% b	-	1 3% b	3 3%	3 2%	-	2 2%	2 2%	1 1%	1 2%
Tend to agree	(4)	78 22%	58 38% bc	19 13% c	-	29 30%	37 21%	3 15%	34 30% i	23 26% i	13 13%	8 18%
Neither agree nor disagree	(3)	95 27%	47 31% c	43 29% c	2 7%	26 27%	48 28%	3 15%	29 26%	27 30%	24 23%	15 34%
Tend to disagree	(2)	112 32%	36 24%	58 40% a	10 33%	26 27%	64 37%	8 40%	32 29%	28 31%	38 37%	14 32%
Strongly disagree	(1)	43 12%	3 2%	20 14% a	17 57% ab	10 10%	19 11%	5 25%	9 8%	5 6%	23 22% gh	6 14%
Don't know		16 5%	4 3%	6 4%	-	2 2%	3 2%	1 5%	6 5%	5 6%	5 5%	-
NETS												
Net: Agree		84 24%	63 41% bc	19 13%	1 3%	32 33%	40 23%	3 15%	36 32% i	25 28% i	14 13%	9 20%
Net: Disagree		155 44%	39 25%	78 53% a	27 90% ab	36 38%	83 48%	13 65%	41 37%	33 37%	61 59% gh	20 45%
Mean score		2.68	3.17 bc	2.44 c	1.60	2.88	2.65	2.21	2.89 i	2.87 i	2.30	2.64
Standard deviation Standard error		1.03 .06	.91 .07	.90 .08	.89 .16	1.07 .11	1.00 .08	1.03 .24	1.02 .10	.96 .10	1.00 .10	1.01 .15

Columns Tested: a,b,c - d,e,f - g,h,i,j

Table 30/2

Online fieldwork: 19th October - 16th November 2015

Q11_3. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

When it is operating as a co-commissioner with regard to primary care services

Base: All respondents

			CCG ROL	E			FC	CUS		CC	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%	TOLAI	a Ollicel/ CFO	b	C	d	e	operational	g	h	i	iveimen	k
	250				50		100		20	454	,	74
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
Strongly agree	5) 8	4	2	1	1	5	1	1	-	6	2	-
	2%	4%	2%	1%	2%	5%	1%	2%	-	4%	2%	-
Tend to agree	4) 82	26	20	14	20	23	17	13	9	48	24	10
	23%	25%	22%	18%	34% c	21%	17%	28%	25%	31% jk	20%	14%
Neither agree nor disagree	3) 92	24	20	28	18	25	25	15	9	44	37	11
	26%	23%		36% b	31%	23%	25%		25%	29% k	31% k	15%
Tend to disagree	2) 84	28	27	14	11	25	26	10	12	27	32	25
	24%	27%	29%	18%	19%	23%	26%	21%	33%	18%	27%	34% i
Strongly disagree	45	18	14	7	4	18	19	2	2	15	14	16
	13%	17%	15%	9%	7%	17% g	19% g	4%	6%	10%	12%	22% i
Don't know	39	3	9	14	4	13	12	6	4	14	11	12
	11%	3%	10% a	18% a	7%	12%	12%	13%	11%	9%	9%	16%
NETS			ŭ	ŭ								
Net: Agree	90	30	22	15	21	28	18	14	9	54	26	10
	26%	29%	24%	19%	36% c	26%	18%	30%	25%	35% jk	22%	14%
Net: Disagree	129	46	41	21	15	43	45	12	14	42	46	41
	37%	45% cd	45% cd	27%	26%	39%	45% g	26%	39%	27%	38%	55% ij
Mean score	2.76	2.70	2.63	2.81	3.06	2.71	2.49	3.02 f	2.78	3.02	2.71 k	2.24
Standard deviation	1.08	1.16	1.10	.96	b .98	1.18	1.07	.94	.94	jk 1.07	k 1.01	1.02
Standard error	.06	.12	.12	.12	.13	.12	.11	.15	.17	.09	.10	.13

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

Online fieldwork: 19th October - 16th November 2015

Q11_3. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

When it is operating as a co-commissioner with regard to primary care services

Base: All respondents

				ON OF RELAT			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		TOLAT	a	b	C	d	exterit	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Strongly agree	(5)	8 2%	7 5% b	-	1 3% b	1 1%	6 3%	1 5%	3 3%	3 3%	1 1%	1 2%
Tend to agree	(4)	82 23%	55 36% bc	26 18% c	1 3%	25 26%	42 24%	2 10%	32 29% i	28 31% i	14 13%	8 18%
Neither agree nor disagree	(3)	92 26%	32 21%	51 35% ac	4 13%	26 27%	50 29%	4 20%	35 31%	21 23%	23 22%	13 30%
Tend to disagree	(2)	84 24%	36 24%	35 24%	9 30%	27 28%	43 25%	4 20%	22 20%	22 24%	30 29%	10 23%
Strongly disagree	(1)	45 13%	9 6%	20 14% a	14 47% ab	11 11%	20 11%	6 30%	14 13%	6 7%	17 16% h	8 18% h
Don't know		39 11%	14 9%	14 10%	1 3%	6 6%	13 7%	3 15%	6 5%	10 11%	19 18% g	4 9%
NETS												
Net: Agree		90 26%	62 41% bc	26 18%	2 7%	26 27%	48 28%	3 15%	35 31% i	31 34% i	15 14%	9 20%
Net: Disagree		129 37%	45 29%	55 38%	23 77% ab	38 40%	63 36%	10 50%	36 32%	28 31%	47 45% h	18 41%
Mean score		2.76	3.11 b	2.63	1.83	2.76	2.82	2.29	2.89 i	3.00 i	2.44	2.60
Standard deviation Standard error		1.08 .06	1.05 .09	.97 .08	1.04 .19	1.03 .11	1.07 .08	1.26 .31	1.07 .10	1.04 .12	1.03 .11	1.10 .17

Columns Tested: a,b,c - d,e,f - g,h,i,j

Q11_4. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

When it is operating as a co-commissioner with regards to specialised services

Base: All respondents

		CCG ROLE					FOCUS				CCG CONFIDENCE		
		T.L	Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay				-		N	
Significance Level: 95%		Total	Officer/ CFO a	member b	Managerial c	member d	Clinical e	Operational f	Administrative g	Financial h	Confident	Neither	Unconfident k
		350				58		100	9 47		454	,	
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%		36 100%	154 100%	120 100%	74 100%
Strongly agree	(5)	5	1	3	1	-	2	2	1	-	3	-	2
	(3)	1%	1%	3%	1%		2%	2%		-	2%	-	3%
Tend to agree	(4)	37	10	10	8	7	12	14	4	-	21	11	5
	(4)	11%	10%	11%	10%		11%	14%		-	14%	9%	7%
							h	h					
Neither agree nor disagree	(3)	99	30	23	20	23	31	26	9	10	50	34	15
		28%	29%	25%	26%	40%	28%	26%	19%	28%	32%	28%	20%
Tend to disagree	(2)	102	40	21	27	12	28	24	23	15	38	39	25
		29%	39%	23%	35%	21%	26%	24%		42%	25%	33%	34%
			bd						ef	f			
Strongly disagree	(1)	58 17%	19	23	11	3	26 24%	22	3 6%	4 11%	23 15%	20 17%	15 20%
		17%	18% d	25% d	14%	5%	24%	22% g	6%	11%	15%	17%	20%
Don't know		49	3	12	11	13	10	12	7	7	19	16	12
DONTKHOW		49 14%	3%	12	14%	22%	9%	12		7 19%	19	13%	
				а	а	а							
NETS													
Net: Agree		42	11	13	9	7	14	16	5	-	24	11	7
		12%	11%	14%	12%	12%	13%	16%		-	16%	9%	9%
							h	h	h				
Net: Disagree		160	59	44	38	15	54	46	26	19	61	59	40
		46%	57% d	48% d	49% d	26%	50%	46%	55%	53%	40%	49%	54% i
								a (-	• · · -		0.55	0.05	
Mean score		2.43	2.34	2.36	2.42	2.76 ab	2.35	2.43	2.43	2.21	2.58 k	2.35	2.26
Standard deviation		.99	.93	1.14	.96	.80	1.06	1.10	.87	.68	1.02	.91	1.02
Standard error		.06	.09	.13	.12	.12	.11	.12	.14	.13	.09	.09	.13

Columns Tested: a,b,c,d - e,f,g,h - i,j,k

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Table 32/1

Q11_4. To what extent do you agree or disagree that NHS England works effectively with you in each of the following circumstances?

When it is operating as a co-commissioner with regards to specialised services

Base: All respondents

			WITH NHS ENGLAND				TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
Strongly agree	(5)	5 1%	2 1%	2 1%	1 3%	2 2%	3 2%	-	1 1%	2 2%	1 1%	1 2%
Tend to agree	(4)	37 11%	19 12%	16 11%	2 7%	11 11%	24 14%	-	9 8%	15 17%	10 10%	3 7%
Neither agree nor disagree	(3)	99 28%	49 32% c	43 29% c	3 10%	34 35%	45 26%	1 5%	37 33%	28 31%	23 22%	11 25%
Tend to disagree	(2)	102 29%	42 27%	46 32%	7 23%	30 31%	56 32%	5 25%	35 31%	21 23%	31 30%	15 34%
Strongly disagree	(1)	58 17%	18 12%	25 17%	13 43% ab	14 15%	27 16%	9 45%	18 16%	11 12%	19 18%	10 23%
Don't know		49 14%	23 15%	14 10%	4 13%	5 5%	19 11%	5 25%	12 11%	13 14%	20 19%	4 9%
NETS												
Net: Agree		42 12%	21 14%	18 12%	3 10%	13 14%	27 16%	-	10 9%	17 19% g	11 11%	4 9%
Net: Disagree		160 46%	60 39%	71 49%	20 67% a	44 46%	83 48%	14 70%	53 47%	32 36%	50 48%	25 57% h
Mean score		2.43	2.58	2.42	1.88	2.53	2.48	1.47	2.40	2.69 ij	2.32	2.25
Standard deviation Standard error		.99 .06	.96 .08	.98 .09	1.14 .22	.97 .10	1.02 .08	.64 .17	.92 .09	1.03 .12	1.00 .11	1.01 .16

Columns Tested: a,b,c - d,e,f - g,h,i,j

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Q12_SUM. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

SUMMARY TABLE

Base: All respondents

						NET	6
	Total	To a great extent	To some extent	To no extent	Don't know	To any extent	Mean
A place for discussion but not for action	350	117	158	23	52	275	1.32
	100%	33%	45%	7%	15%	79%	
Partnership working	350	54	215	41	40	269	1.04
	100%	15%	61%	12%	11%	77%	
A place of open discussion	350	47	178	64	61	225	.94
	100%	13%	51%	18%	17%	64%	
A joined-up approach to commissioning	350	23	183	96	48	206	.76
	100%	7%	52%	27%	14%	59%	
An equal partnership of health and care commissioners	350	26	175	93	56	201	.77
	100%	7%	50%	27%	16%	57%	
Driving strategic decisions about long-term population needs	350	25	166	107	52	191	.72
	100%	7%	47%	31%	15%	55%	
An environment which is conducive to effective local							
decision-making	350	25	146	125	54	171	.66
	100%	7%	42%	36%	15%	49%	
Delivering real change	350	10	122	160	58	132	.49
	100%	3%	35%	46%	17%	38%	



Q12_1. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

A joined-up approach to commissioning Base: All respondents

				CCG ROL	E			FC	CUS		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
To a great extent	(2)	23 7%	9 9% c	5 5%	1 1%	8 14% c	8 7%	2 2%	4 9%	1 3%	10 6%	11 9%	2 3%
To some extent	(1)	183 52%	59 57%	48 52%	44 56%	26 45%	62 57%	59 59% h	22 47%	14 39%	88 57%	63 53%	32 43%
To no extent	(0)	96 27%	35 34% c	30 33%	16 21%	13 22%	31 28%	30 30%	11 23%	11 31%	39 25%	29 24%	28 38% j
Don't know		48 14%	-	9 10% a	17 22% ab	11 19% a	8 7%	9 9%	10 21% ef	10 28% ef	17 11%	17 14%	12 16%
NETS													
Net: To any extent		206 59%	68 66%	53 58%	45 58%	34 59%	70 64% h	61 61% h	26 55%	15 42%	98 64% k	74 62% k	34 46%
Mean score		.76	.75	.70	.75	.89	.77	.69	.81	.62	.79 k	.83 k	.58
Standard deviation Standard error		.58 .03	.61 .06	.58 .06	.47 .06	.67 .10	.58 .06	.51 .05	.62 .10	.57 .11	.56 .05	.60 .06	.56 .07



Q12_1. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

A joined-up approach to commissioning Base: All respondents

				ON OF RELAT		-	TION OF NH	SCC AS		REG	ION	
						Тоа	-	-		F	South	
		Total	Good	Neither	Poor	great extent	To some extent	To no extent	North	East/ Midlands	(excl London)	London
Significance Level: 95%	-	. orda	a	b	C	d	e	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
To a great extent	(2)	23 7%	9 6%	13 9%	1 3%	8 8%	8 5%	1 5%	8 7%	3 3%	8 8%	4 9%
To some extent	(1)	183 52%	91 59% b	70 48%	16 53%	61 64%	95 55%	3 15%	67 60% i	48 53%	46 44%	22 50%
To no extent	(0)	96 27%	38 25%	43 29%	10 33%	22 23%	48 28%	13 65%	28 25%	26 29%	28 27%	14 32%
Don't know		48 14%	15 10%	20 14%	3 10%	5 5%	23 13% d	3 15%	9 8%	13 14%	22 21% g	4 9%
NETS												
Net: To any extent		206 59%	100 65%	83 57%	17 57%	69 72% e	103 59%	4 20%	75 67% i	51 57%	54 52%	26 59%
Mean score		.76	.79	.76	.67	.85	.74	.29	.81	.70	.76	.75
Standard deviation		.58	.55	.63	.55	.56	.55	.59	.56	.54	.62	.63
Standard error		.03	.05	.06	.11	.06	.04	.14	.06	.06	.07	.10



Table 34/2

Q12_2. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

A place of open discussion Base: All respondents

				CCG ROL	E			FC	ocus		CCO	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			a	b	C	d	e	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
To a great extent	(2)	47 13%	18 17%	11 12%	8 10%	10 17%	17 16%	13 13%	3 6%	4 11%	20 13%	19 16%	8 11%
To some extent	(1)	178 51%	62 60% d	50 54%	36 46%	25 43%	59 54%	53 53%	27 57%	14 39%	86 56%	59 49%	33 45%
To no extent	(0)	64 18%	23 22%	15 16%	13 17%	11 19%	19 17%	22 22%	5 11%	7 19%	27 18%	18 15%	19 26%
Don't know		61 17%	-	16 17% a	21 27% a	12 21% a	14 13%	12 12%	12 26% f	11 31% ef	21 14%	24 20%	14 19%
NETS													
Net: To any extent		225 64%	80 78% cd	61 66%	44 56%	35 60%	76 70% h	66 66%	30 64%	18 50%	106 69% k	78 65%	41 55%
Mean score Standard deviation Standard error		.94 .62 .04	.95 .63 .06	.95 .59 .07	.91 .61 .08	.98 .68 .10	.98 .62 .06	.90 .63 .07	.94 .48 .08	.88 .67 .13	.95 .59 .05	1.01 .62 .06	.82 .65 .08



Q12_2. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

A place of open discussion Base: All respondents

				ON OF RELAT			TION OF NH	SCC AS		REG	ION	
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%	-		a	b	C	d	e	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
To a great extent	(2)	47 13%	21 14%	22 15%	4 13%	14 15%	24 14%	3 15%	22 20%	9 10%	11 11%	5 11%
To some extent	(1)	178 51%	82 54%	72 49%	17 57%	54 56%	96 55%	6 30%	63 56% i	43 48%	44 42%	28 64% i
To no extent	(0)	64 18%	30 20%	25 17%	7 23%	19 20%	28 16%	6 30%	16 14%	21 23%	20 19%	7 16%
Don't know		61 17%	20 13%	27 18%	2 7%	9 9%	26 15%	5 25%	11 10%	17 19%	29 28% gj	4 9%
NETS												
Net: To any extent		225 64%	103 67%	94 64%	21 70%	68 71%	120 69%	9 45%	85 76% hi	52 58%	55 53%	33 75% i
Mean score		.94	.93	.97	.89	.94	.97	.80	1.06 h	.84	.88	.95
Standard deviation Standard error		.62 .04	.62 .05	.63 .06	.63 .12	.62 .07	.59 .05	.77 .20	.61 .06	.62 .07	.64 .07	.55 .09

Columns Tested: a,b,c - d,e,f - g,h,i,j



Q12_3. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

Partnership working Base: All respondents

			CCG ROL	E			FC	CUS		co	G CONFIDEN	CE
	Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%	Total	a	b	C	d	e	f	g	h	i	j	k
Total	350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
To a great extent (2)	54 15%	21 20%	14 15%	8 10%	11 19%	19 17%	15 15%	5 11%	4 11%	27 18% k	22 18% k	5 7%
To some extent (1)	215 61%	71 69%	59 64%	46 59%	34 59%	70 64%	65 65%	26 55%	20 56%	98 64%	73 61%	44 59%
To no extent (0)	41 12%	11 11%	13 14%	9 12%	6 10%	14 13%	12 12%	6 13%	3 8%	14 9%	11 9%	16 22% ij
Don't know	40 11%	-	6 7% a	15 19% ab	7 12% a	6 6%	8 8%	10 21% ef	9 25% ef	15 10%	14 12%	9 12%
NETS												
Net: To any extent	269 77%	92 89% cd	73 79%	54 69%	45 78%	89 82% g	80 80%	31 66%	24 67%	125 81% k	95 79% k	49 66%
Mean score	1.04	1.10	1.01	.98	1.10	1.05	1.03	.97	1.04	1.09 k	1.10 k	.83
Standard deviation Standard error	.55 .03	.55 .05	.56 .06	.52 .07	.57 .08	.57 .06	.54 .06	.55 .09	.52 .10	.54 .05	.55 .05	.55 .07



Q12_3. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

Partnership working Base: All respondents

		WITH NHS ENGLAND				TION OF NH	SCC AS		REG	ION		
		Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%			а	b	с	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
To a great extent	(2)	54 15%	26 17%	25 17%	2 7%	22 23% e	22 13%	2 10%	22 20%	10 11%	15 14%	7 16%
To some extent	(1)	215 61%	103 67%	87 60%	19 63%	58 60%	117 67%	9 45%	67 60%	61 68% i	56 54%	31 70%
To no extent	(0)	41 12%	11 7%	19 13%	7 23% a	10 10%	17 10%	7 35%	13 12%	9 10%	15 14%	4 9%
Don't know		40 11%	13 8%	15 10%	2 7%	6 6%	18 10%	2 10%	10 9%	10 11%	18 17% j	2 5%
NETS												
Net: To any extent		269 77%	129 84%	112 77%	21 70%	80 83%	139 80%	11 55%	89 79%	71 79%	71 68%	38 86% i
Mean score Standard deviation Standard error		1.04 .55 .03	1.11 .50 .04	1.05 .58 .05	.82 .55 .10	1.13 .58 .06	1.03 .50 .04	.72 .67 .16	1.09 .58 .06	1.01 .49 .05	1.00 .59 .06	1.07 .51 .08

Columns Tested: a,b,c - d,e,f - g,h,i,j



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Q12_4. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

An equal partnership of health and care commissioners

Base: All respondents

				CCG ROL	E			FC	CUS		CC	G CONFIDEN	CE
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%		TOLAI	a	b	C	d	e	f	g	h	i	iveimen	k
		050				50		100			454	,	74
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
					100 /8								100 %
To a great extent	(2)	26	11	7	-	7	9	7	2	1	12	14	-
		7%	11%		-	12%	8%	7%	4%	3%	8%	12%	-
			С	С		С					k	k	
To some extent	(1)	175	57	47	39	28	58	55	20	14	83	62	30
		50%	55%	51%	50%	48%	53%	55%	43%	39%	54%	52%	41%
To no extent	(0)	93	35	28	18	10	32	27	14	10	37	24	32
	. ,	27%	34%	30%	23%	17%	29%	27%	30%	28%	24%	20%	43%
			d										ij
Don't know		56	-	10	21	13	10	11	11	11	22	20	12
		16%	-	11%	27%	22%	9%	11%	23%	31%	14%	17%	16%
				а	ab	а			е	ef			
NETS													
Net: To any extent		201	68	54	39	35	67	62	22	15	95	76	30
		57%	66%		50%		61%	62%		42%	62%	63%	41%
			С				h	h			k	k	
Mean score		.77	.77	.74	.68	.93	.77	.78	.67	.64	.81	.90	.48
						С					k	k	
Standard deviation		.60	.63	.60	.47	.62	.60	.58	.59	.57	.58	.61	.50
Standard error		.03	.06	.07	.06	.09	.06	.06	.10	.11	.05	.06	.06



Q12_4. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

An equal partnership of health and care commissioners

Base: All respondents

				ION OF RELAT			TION OF NH	SCC AS		REG	SION	
	-	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%	-		а	b	С	d	е	*f	g	h	i	j
Total		350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
To a great extent	(2)	26 7%	11 7%	14 10%	1 3%	12 13% e	8 5%	1 5%	10 9%	5 6%	7 7%	4 9%
To some extent	(1)	175 50%	86 56%	69 47%	13 43%	52 54%	98 56%	8 40%	64 57% i	44 49%	43 41%	24 55%
To no extent	(0)	93 27%	38 25%	40 27%	13 43% a	24 25%	44 25%	9 45%	26 23%	27 30%	28 27%	12 27%
Don't know		56 16%	18 12%	23 16%	3 10%	8 8%	24 14%	2 10%	12 11%	14 16%	26 25% gj	4 9%
NETS												
Net: To any extent		201 57%	97 63%	83 57%	14 47%	64 67%	106 61%	9 45%	74 66% i	49 54%	50 48%	28 64%
Mean score Standard deviation Standard error		.77 .60 .03	.80 .57 .05	.79 .63 .06	.56 .58 .11	.86 .63 .07	.76 .54 .04	.56 .62 .15	.84 .58 .06	.71 .58 .07	.73 .62 .07	.80 .61 .10

Columns Tested: a,b,c - d,e,f - g,h,i,j



Q12_5. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

A place for discussion but not for action Base: All respondents

				CCG ROLI				FC	CUS		cc	G CONFIDEN	ICE
		T . 1	Chair/ Chief Officer/ Chief Clinical	Executive director or other governing body		Lay				-		N. 11	
Significance Level: 95%		Total	Officer/ CFO	member	Managerial	member d	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	С	a	е	T	g	h	1	1	к
Total		350	103	92	78	58	109	100	47	36	154	120	74
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
To a great extent	(2)	117	50	27	20	18	39	35	14	11	53	35	29
	(-)	33%	49%		26%	31%	36%	35%		31%	34%	29%	39%
			bcd										
To some extent	(1)	158	47	44	33	28	44	51	21	14	73	59	25
	. ,	45%	46%		42%	48%	40%	51%		39%	47%	49%	34%
												k	
To no extent	(0)	23	6	7	6	4	13	5	1	-	9	7	7
		7%	6%	8%	8%	7%	12% h	5%	2%	-	6%	6%	9%
Don't know		52	-	14	19	8	13	9	11	11	19	19	13
		15%	-	15%	24%	14%	12%	9%	23%	31%	12%	16%	18%
				а	а	а			f	ef			
NETS													
Net: To any extent		275	97	71	53	46	83	86	35	25	126	94	54
		79%	94%	77%	68%	79%	76%	86%			82%	78%	73%
			bcd					h					
Mean score		1.32	1.43	1.26	1.24	1.28	1.27	1.33	1.36	1.44	1.33	1.28	1.36
Standard deviation		.61	.60	.61	.63	.61	.69	.58	.54	.51	.60	.59	.68
Standard error		.04	.06	.07	.08	.09	.07	.06	.09	.10	.05	.06	.09



Q12_5. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

A place for discussion but not for action Base: All respondents

	ſ			ON OF RELAT			TION OF NH	SCC AS		REG	ION	
					_	To a great	To some	To no		East/	South (excl	
Significance Level: 95%	_	Total	Good	Neither	Poor c	extent d	extent e	extent *f	North	Midlands h	London)	London
C C					-				g		1	J
Total		350	153	146	30	96	174	20	112	90	104	44
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
To a great extent	(2)	117	55	48	13	33	61	7	36	30	37	14
		33%	36%	33%	43%	34%	35%	35%	32%	33%	36%	32%
To some extent	(1)	158	73	68	8	55	76	7	47	41	45	25
		45%	48%	47%	27%	57%	44%	35%	42%	46%	43%	57%
			С	С		е						
To no extent	(0)	23	7	8	6	-	16	1	16	5	1	1
		7%	5%	5%	20%	-	9%	5%	14%	6%	1%	2%
					ab		d		hij			
Don't know		52	18	22	3	8	21	5	13	14	21	4
		15%	12%	15%	10%	8%	12%	25%	12%	16%	20%	9%
NETS												
Net: To any extent		275	128	116	21	88	137	14	83	71	82	39
·		79%	84%	79%	70%	92%	79%	70%	74%	79%	79%	89%
						е						g
Mean score		1.32	1.36	1.32	1.26	1.38	1.29	1.40	1.20	1.33	1.43	1.33
											g	
Standard deviation		.61	.58	.59	.81	.49	.65	.63	.70	.60	.52	.53
Standard error		.04	.05	.05	.16	.05	.05	.16	.07	.07	.06	.08

Columns Tested: a,b,c - d,e,f - g,h,i,j



Table 38/2

Q12_6. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

An environment which is conducive to effective local decision-making

Base: All respondents

				CCG ROL	E			FC	CUS		CCG CONFIDENCE		
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident
Significance Level: 95%			а	b	c	d	e	f	g	h	i	j	k
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%
To a great extent	(2)	25 7%	8 8%	6 7%	5 6%	6 10%	8 7%	7 7%	2 4%	2 6%	12 8%	11 9%	2 3%
To some extent	(1)	146 42%	39 38%	42 46%	34 44%	27 47%	45 41%	43 43%	21 45%	10 28%	67 44%	54 45%	25 34%
To no extent	(0)	125 36%	55 53% bcd	34 37%	20 26%	14 24%	45 41%	39 39%	13 28%	14 39%	53 34%	34 28%	38 51% ij
Don't know		54 15%	1 1%	10 11% a	19 24% ab	11 19% a	11 10%	11 11%	11 23% e	10 28% ef	22 14%	21 18%	9 12%
NETS													
Net: To any extent		171 49%	47 46%	48 52%	39 50%	33 57%	53 49%	50 50%	23 49%	12 33%	79 51% k	65 54% k	27 36%
Mean score		.66	.54	.66	.75 a	.83 a	.62	.64	.69	.54	.69 k	.77 k	.45
Standard deviation Standard error		.63 .04	.64 .06	.61 .07	.60 .08	.64 .09	.63 .06	.63 .07	.58 .10	.65 .13	.63 .05	.64 .06	.56 .07

Columns Tested: a,b,c,d - e,f,g,h - i,j,k



Table 39/1

Q12_6. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

An environment which is conducive to effective local decision-making

Base: All respondents

		-	ION OF RELAT H NHS ENGLA			TION OF NH	SCC AS		REG	ION	
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		а	b	С	d	е	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
To a great extent (2)	25 7%	10 7%	12 8%	3 10%	9 9%	10 6%	1 5%	10 9%	5 6%	8 8%	2 5%
To some extent (1)	146 42%	69 45% c	66 45% с	6 20%	45 47%	81 47%	3 15%	52 46%	34 38%	36 35%	24 55% i
To no extent (0)	125 36%	55 36%	47 32%	17 57% ab	35 36%	56 32%	13 65%	38 34%	39 43%	35 34%	13 30%
Don't know	54 15%	19 12%	21 14%	4 13%	7 7%	27 16%	3 15%	12 11%	12 13%	25 24% g	5 11%
NETS											
Net: To any extent	171 49%	79 52% c	78 53% c	9 30%	54 56%	91 52%	4 20%	62 55%	39 43%	44 42%	26 59%
Mean score Standard deviation Standard error	.66 .63 .04	.66 .61 .05	.72 .63 .06	.46 .71 .14	.71 .64 .07	.69 .59 .05	.29 .59 .14	.72 .64 .06	.56 .62 .07	.66 .66 .07	.72 .56 .09
Columns Tested: a,b,c - d,e,f - g,h,i,j											



Q12_7. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

Driving strategic decisions about long-term population needs

Base: All respondents

				CCG ROL	E			FC	CUS		CCG CONFIDENCE			
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident	
Significance Level: 95%			а	b	C	d	e	f	g	h	i	j	k	
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%	
To a great extent	(2)	25 7%	3 3%	7 8%	5 6%	10 17% ac	6 6%	5 5%	4 9%	-	16 10% k	7 6%	2 3%	
To some extent	(1)	166 47%	58 56% d	49 53%	34 44%	22 38%	65 60% gh	51 51% g	15 32%	13 36%	76 49%	62 52%	28 38%	
To no extent	(0)	107 31%	42 41% c	27 29%	20 26%	15 26%	29 27%	34 34%	17 36%	12 33%	42 27%	33 28%	32 43% ij	
Don't know		52 15%	-	9 10% a	19 24% ab	11 19% a	9 8%	10 10%	11 23% ef	11 31% ef	20 13%	18 15%	12 16%	
NETS														
Net: To any extent		191 55%	61 59%	56 61%	39 50%	32 55%	71 65% gh	56 56% h	19 40%	13 36%	92 60% k	69 58% k	30 41%	
Mean score		.72	.62	.76	.75	.89 a	.77	.68	.64	.52	.81 k	.75 k	.52	
Standard deviation Standard error		.61 .04	.54 .05	.60 .07	.60 .08	.73 .11	.55 .05	.58 .06	.68 .11	.51 .10	.63 .05	.57 .06	.57 .07	



Q12_7. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

Driving strategic decisions about long-term population needs

Base: All respondents

				ON OF RELAT		-	TION OF NH	SCC AS		REG	ION	
						Тоа	-	Ŧ		– <i>1</i>	South	
		Total	Good	Neither	Poor	great extent	To some extent	To no extent	North	East/ Midlands	(excl London)	London
Significance Level: 95%	-		a	b	C	d	e	*f	g	h	i	j
Total		350	153	146	30	96	174	20	112	90	104	44
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
To a great extent	(2)	25	14	8	2	7	10	1	11	4	6	4
		7%	9%	5%	7%	7%	6%	5%	10%	4%	6%	9%
To some extent	(1)	166	78	70	15	49	89	7	53	45	43	25
		47%	51%	48%	50%	51%	51%	35%	47%	50%	41%	57%
To no extent	(0)	107	45	45	11	31	53	10	36	27	32	12
		31%	29%	31%	37%	32%	30%	50%	32%	30%	31%	27%
Don't know		52	16	23	2	9	22	2	12	14	23	3
		15%	10%	16%	7%	9%	13%	10%	11%	16%	22%	7%
											gj	
NETS												
Net: To any extent		191	92	78	17	56	99	8	64	49	49	29
		55%	60%	53%	57%	58%	57%	40%	57%	54%	47%	66%
												I
Mean score		.72	.77	.70	.68	.72	.72	.50	.75	.70	.68	.80
Standard deviation		.61	.62	.59	.61	.60	.58	.62	.64	.57	.61	.60
Standard error		.04	.05	.05	.12	.06	.05	.15	.06	.06	.07	.09

Columns Tested: a,b,c - d,e,f - g,h,i,j



Table 40/2

Q12_8. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

Delivering real change Base: All respondents

				CCG ROL	E			FC	CUS		CCG CONFIDENCE				
		Total	Chair/ Chief Officer/ Chief Clinical Officer/ CFO	Executive director or other governing body member	Managerial	Lay member	Clinical	Operational	Administrative	Financial	Confident	Neither	Unconfident		
Significance Level: 95%			а	b	c	d	e	f	g	h	i	j	k		
Total		350 100%	103 100%	92 100%	78 100%	58 100%	109 100%	100 100%	47 100%	36 100%	154 100%	120 100%	74 100%		
To a great extent	(2)	10 3%	2 2%	1 1%	1 1%	6 10% abc	1 1%	2 2%	-	1 3%	5 3%	4 3%	1 1%		
To some extent	(1)	122 35%	36 35%	35 38%	24 31%	22 38%	41 38% h	38 38% h	15 32%	6 17%	62 40% k	46 38% k	13 18%		
To no extent	(0)	160 46%	65 63% bcd	43 47%	32 41%	18 31%	55 50%	47 47%	19 40%	21 58%	65 42%	49 41%	46 62% ij		
Don't know		58 17%	-	13 14% a	21 27% ab	12 21% a	12 11%	13 13%	13 28% ef	8 22%	22 14%	21 18%	14 19%		
NETS															
Net: To any extent		132 38%	38 37%	36 39%	25 32%	28 48%	42 39% h	40 40% h	15 32%	7 19%	67 44% k	50 42% k	14 19%		
Mean score		.49	.39	.47	.46	.74 abc	.44	.48	.44	.29	.55 k	.55 k	.25		
Standard deviation Standard error		.57 .03	.53 .05	.53 .06	.54 .07	.68 .10	.52 .05	.55 .06	.50 .09	.53 .10	.57 .05	.58 .06	.47 .06		



Q12_8. To what extent if at all would you associate your local Health and Wellbeing Board as it is currently operating with each of the following?

Delivering real change Base: All respondents

		-	ION OF RELAT	-	TION OF NH	SCC AS	REGION				
	Total	Good	Neither	Poor	To a great extent	To some extent	To no extent	North	East/ Midlands	South (excl London)	London
Significance Level: 95%		a	b	С	d	e	*f	g	h	i	j
Total	350 100%	153 100%	146 100%	30 100%	96 100%	174 100%	20 100%	112 100%	90 100%	104 100%	44 100%
To a great extent (2)	10 3%	4 3%	6 4%	-	3 3%	3 2%	-	3 3%	3 3%	1 1%	3 7% i
To some extent (1)	122 35%	57 37%	50 34%	10 33%	42 44%	69 40%	2 10%	43 38%	32 36%	28 27%	19 43%
To no extent (0)	160 46%	72 47%	67 46%	16 53%	44 46%	77 44%	15 75%	53 47%	41 46%	49 47%	17 39%
Don't know	58 17%	20 13%	23 16%	4 13%	7 7%	25 14%	3 15%	13 12%	14 16%	26 25% g	5 11%
NETS											
Net: To any extent	132 38%	61 40%	56 38%	10 33%	45 47%	72 41%	2 10%	46 41% i	35 39%	29 28%	22 50% i
Mean score	.49	.49	.50	.38	.54	.50	.12	.49	.50	.38	.64 i
Standard deviation Standard error	.57 .03	.56 .05	.59 .05	.50 .10	.57 .06	.54 .04	.33 .08	.56 .06	.58 .07	.52 .06	.63 .10

Columns Tested: a,b,c - d,e,f - g,h,i,j

