

London Councils / LCCI – Business 1000 – June 2019

Methodology: ComRes interviewed 1,000 London business decision-makers online between 14th May and 14th June 2019. Data were weighted to be representative of all London businesses by size and broad sector. ComRes is a member of the British Polling Council and abides by its rules. Full tables at www.comresglobal.com

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

For information about commissioning research please contact info@comresglobal.com or call +44 (0)20 7871 8660.

To register for Pollwatch, featuring commentary and insight from the ComRes team, please email: pollwatch@comresglobal.com

REPUTATION | COMMUNICATIONS | PUBLIC POLICY

Four Millbank | London | SW1P 3JA | T. +44 (0)20 7871 8660

Rond-Point Schuman / Schumanplein 6 | Box 5 | 1040 Bruxelles | T. +32 (0)2 234 63 82

51 / F Raffles City | No.268 Xi Zang Middle Road | HuangPu District Shanghai | 200001 China | T. +86 (0)21 2312 7674

Page: i **Table of Contents**

D1. Which of the following responsibilities do you hold in your organisation?	1
BASE: All respondents	
D2. In which borough is your London office located?	5
BASE: All respondents	
D3. How many people does your company employ?	17
BASE: All respondents	
D4. In which specific sector does your company primarily operate?	24
BASE: All respondents	
D5. What was your company's annual turnover for the last financial year?	32
BASE: All respondents	
Q1. How much, if at all, do you expect your business turnover to grow or shrink in the next 12 months?	36
BASE: All respondents	
Q2. What, if any, are the main barriers to your business growing?	40
BASE: All respondents	
Q3a. And do you expect that your business will recruit staff in the next 12 months?	47
BASE: All respondents	
Q3b. Has your business recruited or tried to recruit staff in the last 12 months in London?	51
BASE: All respondents	
Q4. And in which of the following categories has your business recruited or tried to recruit staff in the last 12 months in London?	55
BASE: All who have recruited staff	
Q5. Does your company currently employ any apprentices?	59
BASE: All respondents	
Q6. To the best of your knowledge, will your company be required to pay the apprenticeship levy?	63
BASE: All respondents	
Q7. Following the way apprenticeships are now funded, does your business plan to use apprenticeship funding over the next 12 months?	67
BASE: All respondents	
Q8. How does your business plan to use the apprenticeship funding that is available over the next 12 months?	71
BASE: All who plan to use apprenticeship funding over the next 12 months	
Q9. What percentage of your Apprenticeship Levy funds do you expect to use over the next 12 months?	75
BASE: All whose companies will be required to pay the apprenticeship levy and plan to use apprenticeship funding over the next 12 months	
Q10. SUMMARY: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	79
BASE: All respondents	
Q10. SUMMARY - NET: Agree: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	80
BASE: All respondents	
Q10.1. Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	84
BASE: All respondents	
Q10.2. Local London councils should have more control over local taxes such as council tax and business rates: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	88
BASE: All respondents	
Q10.3. Local London councils should have more freedoms to fund and build infrastructure: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	92
BASE: All respondents	
Q10.4. Local London councils should have more freedoms to fund and build more houses: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	96
BASE: All respondents	
Q10.5. Local London councils should have greater powers to raise resources to fund additional community safety and policing: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	100
BASE: All respondents	
Q10.6. Devolution of power from central government to London government should be limited to what it is at the moment: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London	

Page: ii

Table of Contents

governments?	104
BASE: All respondents	
Q10.7. Devolution to other local governments in the UK is more important than devolution to local London councils: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?	108
BASE: All respondents	
Q11. To what extent, if at all, do you think your local council acts on the concerns of local businesses?	112
BASE: All respondents	
Q12. SUMMARY: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	116
BASE: All respondents	
Q12. SUMMARY - NET: Satisfied: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	117
BASE: All respondents	
Q12.1. Business rates: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	121
BASE: All respondents	
Q12.2. Licencing, permits and registrations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	125
BASE: All respondents	
Q12.3. Trading standards: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	129
BASE: All respondents	
Q12.4. Community safety: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	133
BASE: All respondents	
Q12.5. Planning and building regulations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	137
BASE: All respondents	
Q12.6. Skills and apprenticeships: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	141
BASE: All respondents	
Q12.7. Transport: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	145
BASE: All respondents	
Q12.8. Business support: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	149
BASE: All respondents	
Q12.9. Housing: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	153
BASE: All respondents	
Q12.10. Providing work experience for young people: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?	157
BASE: All respondents	
Q13. SUMMARY: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	161
BASE: All respondents	
Q13. SUMMARY - NET: Improved or stayed the same: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	162
BASE: All respondents	
Q13.1. Business rates: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	166
BASE: All respondents	
Q13.2. Licencing, permits and registrations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	170
BASE: All respondents	
Q13.3. Trading standards: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	174
BASE: All respondents	
Q13.4. Community safety: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	178
BASE: All respondents	
Q13.5. Planning and building regulations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	182
BASE: All respondents	
Q13.6. Skills and apprenticeships: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	186
BASE: All respondents	
Q13.7. Transport: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	190

Page: iii
Table of Contents

BASE: All respondents	
Q13.8. Business support: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	194
BASE: All respondents	
Q13.9. Housing: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	198
BASE: All respondents	
Q13.10. Providing work experience for young people: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?	202
BASE: All respondents	
Q14. SUMMARY: And which of the following, if any, would have the most impact on your businesses' profitability?	206
BASE: All respondents	
Q14. SUMMARY - NET: Top 3: And which of the following, if any, would have the most impact on your businesses' profitability?	207
BASE: All respondents	
Q14.1. Increased business rates: And which of the following, if any, would have the most impact on your businesses' profitability?	211
BASE: All respondents	
Q14.2. Rising inflation: And which of the following, if any, would have the most impact on your businesses' profitability?	215
BASE: All respondents	
Q14.3. Increased wages: And which of the following, if any, would have the most impact on your businesses' profitability?	219
BASE: All respondents	
Q14.4. Increased pension contributions: And which of the following, if any, would have the most impact on your businesses' profitability?	223
BASE: All respondents	
Q14.5. Reduced dividend relief: And which of the following, if any, would have the most impact on your businesses' profitability?	227
BASE: All respondents	
Q14.6. Increased rent/property costs: And which of the following, if any, would have the most impact on your businesses' profitability?	231
BASE: All respondents	
Q14.7. Other: And which of the following, if any, would have the most impact on your businesses' profitability?	235
BASE: All respondents	
Q15. By 2020, London boroughs and the GLA will be able to retain some of the revenue from business rates, instead of passing all of it to central government. From your business' point of view what, if anything, should be a priority for investing these funds?	239
BASE: All respondents	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D1. Which of the following responsibilities do you hold in your organisation?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or financial decisions	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in operational decisions	938	229	232	238	239	700	709	860	78	925	10	3	935
	94%	92%	93%	95%	95%	93%	94%	94%	90%	94%	79%	81%	94%
Control of or having a say in recruitment	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Directly managing one or more employees	869	213	218	212	225	657	656	796	73	855	11	3	866
	87%	85%	87%	85%	90%	88%	87%	87%	85%	87%	87%	81%	87%
IT systems	724	183	165	189	187	535	541	677	47	715	8	1	723
	72%	73%	66%	b	b	71%	72%	74% b	55%	73% b	60%	32%	73% b
Procurement / supply chain management	777	194	191	200	191	577	583	717	60	767	9	2	775
	78%	78%	76%	80%	77%	77%	78%	78% b	69%	78% b	66%	48%	78% b
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D1. Which of the following responsibilities do you hold in your organisation?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or financial decisions	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in operational decisions	32	131	76	83	117	301	113	76	615	192	420	291	190
	98%	92%	91%	97%	97%	92%	96%	95%	95%	94%	96%	90%	97%
				cf							b		b
Control of or having a say in recruitment	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Directly managing one or more employees	28	127	74	74	104	267	110	77	563	185	385	273	177
	85%	89%	88%	86%	86%	81%	93%	96%	87%	90%	88%	85%	90%
		f					f	acdef					
IT systems	23	99	54	66	87	241	92	55	501	134	324	228	141
	70%	70%	65%	76%	72%	73%	78%	69%	78%	66%	74%	71%	72%
								b					
Procurement / supply chain management	24	107	64	68	96	251	102	59	533	143	342	242	158
	72%	75%	77%	79%	80%	76%	86%	75%	83%	70%	78%	75%	81%
							b		b				
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D1. Which of the following responsibilities do you hold in your organisation?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or financial decisions	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in operational decisions	473	413	463	473	118	816	142	635	164	658	84	39	22	59
	93%	96%	92%	96%	89%	95%	90%	96%	90%	96%	98%	79%	85%	86%
		a		a		a		a		a		bd		
Control of or having a say in recruitment	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Directly managing one or more employees	463	359	451	415	118	746	142	573	164	595	81	40	23	60
	91%	83%	90%	84%	90%	87%	90%	87%	89%	87%	94%	81%	89%	89%
		b		b								b		
IT systems	357	323	343	379	88	634	101	500	120	513	58	31	15	44
	70%	75%	68%	77%	67%	74%	64%	76%	66%	75%	67%	62%	58%	64%
				a				a		a				
Procurement / supply chain management	392	343	379	396	93	680	113	534	134	547	68	35	16	53
	77%	80%	75%	80%	71%	79%	72%	81%	73%	80%	79%	70%	61%	78%
				a		a		a						
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D1. Which of the following responsibilities do you hold in your organisation?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Control of or having a say in budgeting or financial decisions	1019	1020	1000
	100%	100%	100%
Control of or having a say in operational decisions	924	921	938
	91%	90%	94%
			ab
Control of or having a say in recruitment	1019	1020	1000
	100%	100%	100%
Directly managing one or more employees	865	815	869
	85%	80%	87%
	b		b
IT systems	722	680	724
	71%	67%	72%
	b		b
Procurement / supply chain management	809	701	777
	79%	69%	78%
	b		b
None of the above	-	-	-
	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham	16	-	16	-	-	16	16	13	3	15	1	-	16
	2%	-	6%	-	-	2%	2%	1%	3%	1%	8%	-	2%
			acdef			acd	acd						
Barnet	40	-	-	-	40	40	40	38	2	40	-	*	40
	4%	-	-	-	16%	5%	5%	4%	2%	4%	-	8%	4%
					abcef	abc	abc						
Bexley	22	-	22	-	-	22	22	19	3	22	-	*	22
	2%	-	9%	-	-	3%	3%	2%	4%	2%	-	5%	2%
			acdef			acd	acd						
Brent	30	-	-	-	30	30	30	24	6	29	1	*	30
	3%	-	-	-	12%	4%	4%	3%	7%	3%	8%	9%	3%
					abcef	abc	abc		acf				
Bromley	39	-	39	-	-	39	39	37	1	39	-	-	39
	4%	-	15%	-	-	5%	5%	4%	2%	4%	-	-	4%
			acdef			acd	acd						
Camden	30	30	-	-	-	30	-	28	1	29	1	-	30
	3%	12%	-	-	-	4%	-	3%	2%	3%	4%	-	3%
		bcd				bcd							
City of Westminster	53	53	-	-	-	53	-	44	9	51	1	1	52
	5%	21%	-	-	-	7%	-	5%	10%	5%	8%	32%	5%
		bcd				bcd			acf				
City of London	25	25	-	-	-	25	-	22	3	24	1	-	25
	2%	10%	-	-	-	3%	-	2%	3%	2%	4%	-	2%
		bcd				bcd							
Croydon	36	-	-	36	-	-	36	27	9	34	2	-	36
	4%	-	-	15%	-	-	5%	3%	11%	3%	18%	-	4%
				abde			abde		acf				
Ealing	32	-	-	-	32	32	32	30	1	32	-	-	32
	3%	-	-	-	13%	4%	4%	3%	1%	3%	-	-	3%
					abcef	abc	abc						
Enfield	35	-	35	-	-	35	35	33	2	34	1	*	35
	4%	-	14%	-	-	5%	5%	4%	3%	3%	11%	2%	4%
			acdef			acd	acd						
Greenwich	25	-	25	-	-	25	25	25	*	25	-	*	25
	3%	-	10%	-	-	3%	3%	3%	*	3%	-	2%	3%
			acdef			acd	acd						
Hackney	18	18	-	-	-	18	-	14	4	17	1	-	18
	2%	7%	-	-	-	2%	-	1%	5%	2%	5%	-	2%
		bcd				bcd			acf				

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hammersmith and Fulham	30	-	-	-	30	30	30	26	4	30	-	-	30
	3%	-	-	-	12%	4%	4%	3%	5%	3%	-	-	3%
					abcef	abc	abc						
Haringey	12	12	-	-	-	12	-	12	-	12	-	-	12
	1%	5%	-	-	-	2%	-	1%	-	1%	-	-	1%
		bcd				bcd							
Harrow	33	-	-	-	33	33	33	32	1	33	-	-	33
	3%	-	-	-	13%	4%	4%	3%	1%	3%	-	-	3%
					abcef	abc	abc						
Havering	24	-	24	-	-	24	24	21	3	24	-	-	24
	2%	-	10%	-	-	3%	3%	2%	4%	2%	-	-	2%
			ac			acd	acd						
Hillingdon	57	-	-	-	57	57	57	57	1	57	1	-	57
	6%	-	-	-	23%	8%	8%	6%	1%	6%	7%	-	6%
					abcef	abc	abc	b		b			b
Hounslow	28	-	-	-	28	28	28	24	4	27	1	*	28
	3%	-	-	-	11%	4%	4%	3%	4%	3%	9%	8%	3%
					abcef	abc	abc						
Islington	21	21	-	-	-	21	-	18	3	20	1	-	21
	2%	8%	-	-	-	3%	-	2%	4%	2%	5%	-	2%
		bcd				bcd							
Kensington and Chelsea	14	14	-	-	-	14	-	13	1	14	-	-	14
	1%	5%	-	-	-	2%	-	1%	1%	1%	-	-	1%
		bcd				bcd							
Kingston upon Thames	37	-	-	37	-	-	37	37	1	37	-	-	37
	4%	-	-	15%	-	-	5%	4%	1%	4%	-	-	4%
				ab			ab						
Lambeth	16	16	-	-	-	16	-	15	1	16	-	-	16
	2%	7%	-	-	-	2%	-	2%	1%	2%	-	-	2%
		bcd				bcd							
Lewisham	10	10	-	-	-	10	-	10	-	10	-	-	10
	1%	4%	-	-	-	1%	-	1%	-	1%	-	-	1%
		bcd				f							
Merton	50	-	-	50	-	-	50	47	3	50	-	-	50
	5%	-	-	20%	-	-	7%	5%	4%	5%	-	-	5%
				ab			ab						
Newham	27	-	27	-	-	27	27	25	1	27	-	-	27
	3%	-	11%	-	-	4%	4%	3%	2%	3%	-	-	3%
			ac			acd	acd						

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Redbridge	36	-	36	-	-	36	36	34	2	36	-	-	36
	4%	-	14%	-	-	5%	5%	4%	2%	4%	-	-	4%
			acdef			acd	acd						
Richmond upon Thames	65	-	-	65	-	-	65	63	2	64	1	-	65
	6%	-	-	26%	-	-	9%	7%	2%	7%	4%	-	7%
				abdef			abde						
Southwark	16	16	-	-	-	16	-	14	2	16	-	*	16
	2%	7%	-	-	-	2%	-	2%	2%	2%	-	11%	2%
		bcdef				bcdf							
Sutton	61	-	-	61	-	-	61	57	4	61	-	1	61
	6%	-	-	24%	-	-	8%	6%	5%	6%	-	19%	6%
				abdef			abde						
Tower Hamlets	18	18	-	-	-	18	-	16	1	18	-	-	18
	2%	7%	-	-	-	2%	-	2%	1%	2%	-	-	2%
		bcdef				bcdf							
Waltham Forest	26	-	26	-	-	26	26	24	3	26	-	*	26
	3%	-	11%	-	-	4%	4%	3%	3%	3%	-	5%	3%
			acdef			acd	acd						
Wandsworth	18	18	-	-	-	18	-	14	4	17	1	-	18
	2%	7%	-	-	-	2%	-	2%	4%	2%	9%	-	2%
		bcdef				bcdf			a				
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Central	250	250	-	-	-	250	-	221	29	244	5	1	249
	25%	100%	-	-	-	33%	-	24%	33%	25%	35%	43%	25%
		bcdef				bcdf			acf				
East	250	-	250	-	-	250	250	232	18	247	2	*	250
	25%	-	100%	-	-	33%	33%	25%	21%	25%	19%	14%	25%
			acdef			acd	acd						
South	250	-	-	250	-	-	250	230	20	247	3	1	249
	25%	-	-	100%	-	-	33%	25%	23%	25%	22%	19%	25%
				abdef			abde						
West	250	-	-	-	250	250	250	231	19	246	3	1	249
	25%	-	-	-	100%	33%	33%	25%	22%	25%	24%	24%	25%
					abcef	abc	abc						

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham	1 4%	2 1%	4 5% bef	1 1%	1 1%	4 1%	2 2%	* 1%	11 2%	4 2%	7 2%	5 1%	4 2%
Barnet	2 6%	3 2%	2 3%	5 5%	9 7% b	10 3%	4 4%	3 4%	20 3%	13 6% a	21 5%	11 3%	8 4%
Bexley	- -	7 5%	2 3%	1 2%	2 2%	6 2%	2 2%	1 1%	14 2%	5 3%	7 2%	11 3%	3 2%
Brent	1 2%	5 4%	5 7% ef	2 2%	1 1%	7 2%	5 4%	4 5%	21 3%	8 4%	12 3%	12 4%	6 3%
Bromley	1 2%	8 5%	6 7%	4 5%	4 3%	11 3%	3 3%	2 3%	29 5%	6 3%	19 4%	9 3%	10 5%
Camden	2 5% b	1 *	3 4% b	1 1%	3 2%	11 3% b	6 5% b	3 4% b	22 3%	7 3%	8 2%	14 4%	8 4%
City of Westminster	1 2%	6 4%	1 1%	4 5%	13 10% bch	21 6% c	5 4%	2 3%	23 3%	20 10% a	28 6%	12 4%	7 4%
City of London	1 2%	1 *	1 2%	3 3%	3 2%	10 3%	7 6% bh	- -	8 1%	4 2%	8 2%	12 4%	3 2%
Croydon	2 5%	5 4%	2 3%	1 2%	2 2%	13 4%	4 4%	6 7% e	23 4%	8 4%	14 3%	12 4%	7 4%
Ealing	- -	3 2%	2 2%	2 2%	6 5%	12 4%	4 3%	2 3%	26 4%	3 2%	17 4%	6 2%	6 3%
Enfield	1 3%	8 6% g	2 2%	6 6% g	4 3%	8 2%	- -	7 9% cfg	25 4%	5 2%	11 3%	12 4%	11 6% a
Greenwich	1 3% b	- -	1 1%	- -	4 3% b	8 3% b	8 6% bd	2 3% b	13 2%	6 3%	12 3%	7 2%	3 2%
Hackney	1 3%	1 *	1 1%	- -	2 1%	7 2%	4 4%	2 2%	9 1%	4 2%	7 2%	7 2%	2 1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hammersmith and Fulham	1 4%	4 3%	3 4%	1 1%	3 2%	11 3%	4 3%	2 2%	16 2%	9 5%	14 3%	8 3%	7 4%
Haringey	* 1%	1 *	1 1%	1 1%	1 1%	6 2%	1 1%	1 1%	7 1%	1 *	5 1%	4 1%	1 *
Harrow	- -	7 5%	2 3%	1 1%	4 3%	10 3%	6 5%	2 3%	21 3%	7 3%	14 3%	11 3%	8 4%
Havering	- -	6 4%	2 2%	2 2%	2 1%	8 2%	3 3%	2 3%	14 2%	3 2%	9 2%	8 3%	5 2%
Hillingdon	3 9% g	8 6%	7 8% g	8 9% g	5 4%	20 6%	2 1%	2 3%	39 6%	7 4%	26 6%	13 4%	12 6%
Hounslow	1 2%	8 6% e	5 6% e	4 5% e	1 1%	8 2%	2 1%	1 1%	16 3%	10 5%	18 4% b	5 1%	4 2%
Islington	- -	4 3%	2 3%	- -	- -	9 3%	3 3%	2 3%	15 2%	3 2%	8 2%	3 1%	9 5% ab
Kensington and Chelsea	- -	1 1%	- -	1 1%	5 4% c	3 1%	2 2%	2 2%	8 1%	3 2%	6 1%	5 2%	2 1%
Kingston upon Thames	2 7%	8 6%	2 3%	2 3%	5 4%	11 3%	4 3%	2 3%	27 4% b	2 1%	15 3%	16 5%	6 3%
Lambeth	- -	1 1%	2 2%	2 2%	1 1%	8 2%	3 2%	* 1%	13 2%	2 1%	9 2%	6 2%	2 1%
Lewisham	1 2%	3 2%	- -	2 2%	1 1%	2 1%	1 1%	* 1%	5 1%	2 1%	3 1%	5 1%	1 1%
Merton	1 2%	9 6%	6 7%	2 2%	6 5%	18 6%	4 3%	5 7%	37 6%	7 4%	22 5%	19 6%	8 4%
Newham	2 6% fg	6 4%	2 3%	3 3%	4 3%	5 2%	1 1%	3 4%	16 2%	8 4%	14 3%	9 3%	3 2%
Redbridge	3 9% b	1 *	2 3%	4 5% b	3 3%	11 3% b	6 5% b	6 7% b	26 4%	5 3%	13 3%	16 5%	5 3%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Richmond upon Thames	3	4	3	10	9	20	10	5	49	11	30	20	11
	9%	3%	4%	12% bc	7%	6%	9% b	6%	8%	5%	7%	6%	6%
Southwark	1	2	1	2	4	5	1	1	10	4	6	9	2
	2%	2%	1%	2%	3%	1%	1%	1%	2%	2%	1%	3%	1%
Sutton	*	8	5	5	9	25	4	3	42	12	28	21	12
	*	6%	6%	6%	8%	7%	4%	4%	7%	6%	6%	6%	6%
Tower Hamlets	1	1	-	2	1	7	3	2	13	3	4	8	5
	2%	1%	-	3%	1%	2%	3%	2%	2%	2%	1%	2%	2%
Waltham Forest	1	6	3	4	3	7	1	1	14	7	14	5	7
	4%	4%	3%	4%	3%	2%	1%	1%	2%	4%	3%	2%	3%
Wandsworth	1	4	1	2	2	6	1	1	11	3	8	5	5
	2%	3%	2%	2%	2%	2%	1%	1%	2%	1%	2%	2%	2%
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Central	7	26	14	19	35	94	39	16	145	56	101	90	47
	20%	19%	16%	22%	29% bc	29% bc	33% bch	20%	23%	28%	23%	28%	24%
East	11	42	25	25	26	69	26	26	162	50	107	81	52
	33%	30% f	29%	29%	22%	21%	22%	32% f	25%	25%	24%	25%	26%
South	8	34	19	21	30	88	27	22	179	40	109	88	45
	23%	24%	23%	24%	25%	27%	22%	27%	28% b	20%	25%	27%	23%
West	8	39	26	21	28	78	26	17	159	58	121	65	52
	24%	28%	32%	25%	23%	24%	22%	21%	25%	28%	28% b	20%	27%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham	8	8	6	10	4	12	2	10	5	9	3	-	-	3
	2%	2%	1%	2%	3%	1%	1%	2%	2%	1%	4%	-	-	5%
Barnet	22	16	21	19	7	33	5	29	12	26	5	4	2	4
	4%	4%	4%	4%	5%	4%	3%	4%	6%	4%	5%	8%	7%	6%
Bexley	11	9	13	8	4	18	5	17	4	14	2	1	-	*
	2%	2%	3%	2%	3%	2%	3%	3%	2%	2%	3%	3%	-	*
Brent	13	15	11	19	2	28	4	21	3	23	-	1	1	1
	2%	4%	2%	4%	2%	3%	2%	3%	1%	3%	-	2%	3%	1%
Bromley	14	24	19	20	7	32	8	28	5	28	2	3	-	-
	3%	6%	4%	4%	5%	4%	5%	4%	3%	4%	3%	6%	-	-
		a										d		
Camden	15	13	12	18	5	25	7	19	9	20	7	2	-	3
	3%	3%	2%	4%	4%	3%	4%	3%	5%	3%	8%	4%	-	4%
City of Westminster	29	21	32	21	7	46	7	35	6	40	1	4	*	*
	6%	5%	6%	4%	5%	5%	4%	5%	3%	6%	2%	9%	2%	1%
												ad		
City of London	14	10	18	7	4	21	4	17	4	16	1	1	1	2
	3%	2%	4%	1%	3%	2%	2%	3%	2%	2%	1%	3%	3%	2%
			b											
Croydon	19	13	19	17	7	29	4	23	11	21	5	3	1	3
	4%	3%	4%	3%	6%	3%	3%	3%	6%	3%	6%	5%	4%	4%
Ealing	11	17	13	19	5	27	5	22	4	24	-	2	1	1
	2%	4%	3%	4%	4%	3%	3%	3%	2%	3%	-	3%	5%	2%
Enfield	14	17	16	19	1	34	5	23	4	28	2	1	-	2
	3%	4%	3%	4%	1%	4%	3%	3%	2%	4%	3%	1%	-	4%
Greenwich	17	7	13	11	4	20	7	15	4	18	4	-	-	4
	3%	2%	3%	2%	3%	2%	5%	2%	2%	3%	5%	-	-	6%
Hackney	11	5	9	9	4	13	4	10	6	11	2	2	1	2
	2%	1%	2%	2%	3%	2%	3%	2%	3%	2%	2%	3%	4%	3%
Hammersmith and Fulham	10	17	11	19	3	27	1	23	1	21	1	-	-	-
	2%	4%	2%	4%	2%	3%	*	3%	*	3%	1%	-	-	-
							a			a				

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Haringey	6	5	6	6	1	10	1	9	-	10	-	-	-	-
	1%	1%	1%	1%	1%	1%	*	1%	-	2%	-	-	-	-
Harrow	17	16	14	18	1	32	6	24	7	21	5	-	1	1
	3%	4%	3%	4%	1%	4%	4%	4%	4%	3%	5%	-	4%	2%
Havering	7	16	9	15	4	20	5	17	3	18	3	*	-	1
	1%	4%	2%	3%	3%	2%	3%	3%	2%	3%	3%	1%	-	1%
		a												
Hillingdon	36	20	29	27	1	55	10	33	7	36	6	-	1	2
	7%	5%	6%	5%	1%	6%	6%	5%	4%	5%	7%	-	4%	3%
						a								
Hounslow	15	11	12	16	2	26	3	21	4	24	-	1	3	2
	3%	3%	2%	3%	1%	3%	2%	3%	2%	4%	-	2%	10%	4%
Islington	12	9	11	10	2	18	2	10	3	15	1	2	-	1
	2%	2%	2%	2%	1%	2%	1%	1%	1%	2%	1%	3%	-	1%
Kensington and Chelsea	9	5	8	6	-	14	2	12	2	10	*	1	-	1
	2%	1%	2%	1%	-	2%	1%	2%	1%	2%	1%	2%	-	2%
Kingston upon Thames	14	21	12	25	2	35	3	25	6	23	1	2	1	3
	3%	5%	2%	5%	2%	4%	2%	4%	3%	3%	1%	5%	2%	5%
				a										
Lambeth	8	7	8	9	-	16	1	11	1	13	-	1	-	1
	2%	2%	2%	2%	-	2%	1%	2%	*	2%	-	2%	-	1%
Lewisham	7	3	6	4	2	8	3	6	2	8	1	-	1	2
	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	-	4%	3%
Merton	18	32	26	24	8	42	10	35	10	35	7	1	1	4
	4%	7%	5%	5%	6%	5%	6%	5%	6%	5%	8%	2%	2%	6%
		a												
Newham	14	9	16	10	9	17	3	13	5	16	3	1	-	3
	3%	2%	3%	2%	7%	2%	2%	2%	3%	2%	3%	2%	-	5%
					b									
Redbridge	24	11	21	14	3	33	6	21	13	20	6	1	5	6
	5%	2%	4%	3%	2%	4%	4%	3%	7%	3%	7%	3%	21%	8%
									b					
Richmond upon Thames	41	20	36	29	14	51	13	44	11	46	3	5	2	8
	8%	5%	7%	6%	10%	6%	8%	7%	6%	7%	3%	10%	9%	12%
		b												a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Southwark	8	4	10	6	4	13	4	11	2	8	1	-	-	-
	2%	1%	2%	1%	3%	1%	2%	2%	1%	1%	1%	-	-	-
Sutton	28	30	30	32	8	52	11	40	13	42	5	5	2	4
	6%	7%	6%	6%	6%	6%	7%	6%	7%	6%	6%	10%	8%	5%
Tower Hamlets	12	4	9	8	1	16	-	11	5	13	3	1	-	-
	2%	1%	2%	2%	1%	2%	-	2%	3%	2%	4%	3%	-	-
Waltham Forest	14	11	15	12	5	21	5	17	7	17	4	3	1	1
	3%	3%	3%	2%	4%	2%	3%	3%	4%	2%	4%	6%	2%	2%
Wandsworth	11	3	11	7	2	16	2	10	5	11	2	1	1	1
	2%	1%	2%	1%	1%	2%	1%	1%	3%	2%	3%	1%	6%	2%
None of these	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Central	141	89	140	110	31	216	36	160	44	175	20	15	5	14
	28%	21%	28%	22%	24%	25%	23%	24%	24%	25%	23%	30%	19%	20%
	b		b											
East	122	113	128	120	40	207	46	161	52	169	29	11	6	21
	24%	26%	25%	24%	30%	24%	29%	24%	28%	25%	34%	22%	23%	30%
South	121	116	123	127	39	209	41	167	52	168	21	16	7	22
	24%	27%	24%	26%	30%	24%	26%	25%	28%	24%	25%	32%	26%	32%
West	124	113	112	137	21	228	34	173	36	176	15	8	8	12
	24%	26%	22%	28%	16%	26%	22%	26%	19%	26%	18%	16%	33%	17%
				a		a								

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Barking and Dagenham	12 1%	17 2%	16 2%
Barnet	34 3%	41 4%	40 4%
Bexley	18 2%	22 2%	22 2%
Brent	26 3%	30 3%	30 3%
Bromley	29 3%	41 4%	39 4%
Camden	60 6% bc	31 3%	30 3%
City of Westminster	105 10% bc	54 5%	53 5%
City of London	50 5% bc	25 2%	25 2%
Croydon	17 2%	36 4% a	36 4% a
Ealing	28 3%	33 3%	32 3%
Enfield	27 3%	35 3%	35 4%
Greenwich	19 2%	25 2%	25 3%
Hackney	35 3% bc	18 2%	18 2%
Hammersmith and Fulham	26 3%	30 3%	30 3%
Haringey	25 2% c	13 1%	12 1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Harrow	28 3%	34 3%	33 3%
Havering	19 2%	26 3%	24 2%
Hillingdon	47 5%	56 5%	57 6%
Hounslow	26 3%	29 3%	28 3%
Islington	40 4% bc	22 2%	21 2%
Kensington and Chelsea	25 2%	14 1%	14 1%
Kingston upon Thames	18 2%	37 4% a	37 4% a
Lambeth	35 3% bc	17 2%	16 2%
Lewisham	20 2%	10 1%	10 1%
Merton	22 2%	50 5% a	50 5% a
Newham	21 2%	27 3%	27 3%
Redbridge	27 3%	37 4%	36 4%
Richmond upon Thames	29 3%	65 6% a	65 6% a
Southwark	35 3% bc	18 2%	16 2%
Sutton	27 3%	62 6% a	61 6% a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D2. In which borough is your London office located?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Tower Hamlets	35 3% bc	18 2%	18 2%
Waltham Forest	21 2%	27 3%	26 3%
Wandsworth	35 3% bc	18 2%	18 2%
None of these	- -	- -	- -
Central	499 49% bc	258 25%	250 25%
East	193 19% a	258 25% a	250 25% a
South	113 11% a	251 25% a	250 25% a
West	214 21% a	253 25% a	250 25% a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
0 - sole trader	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
1-9	914	221	232	230	231	683	693	914	-	914	-	-	914
	91%	88%	93%	92%	92%	91%	92%	100%	-	93%	-	-	92%
								bcf		b			b
10-19	46	15	11	10	10	36	31	-	46	46	-	-	46
	5%	6%	4%	4%	4%	5%	4%	-	54%	5%	-	-	5%
									acf	a			a
20-49	24	8	5	6	5	18	16	-	24	24	-	-	24
	2%	3%	2%	2%	2%	2%	2%	-	27%	2%	-	-	2%
									acf	a			a
50-99	9	3	2	2	2	7	6	-	9	-	9	-	9
	1%	1%	1%	1%	1%	1%	1%	-	11%	-	70%	-	1%
									acf				ac
100-199	2	1	-	-	1	2	1	-	2	-	2	-	2
	*	*	-	-	*	*	*	-	2%	-	14%	-	*
									acf				
200-249	2	1	-	1	-	1	1	-	2	-	2	-	2
	*	*	-	*	-	*	*	-	2%	-	16%	-	*
									acf				
250-499	*	-	*	-	*	*	*	-	*	-	-	*	-
	*	-	*	-	*	*	*	-	*	-	-	11%	-
									cf				
500+	3	1	*	1	1	2	2	-	3	-	-	3	-
	*	1%	*	*	*	*	*	-	3%	-	-	89%	-
									acf				
NET: Micro (1-9)	914	221	232	230	231	683	693	914	-	914	-	-	914
	91%	88%	93%	92%	92%	91%	92%	100%	-	93%	-	-	92%
								bcf		b			b
NET: Non Micro (10+)	86	29	18	20	19	67	57	-	86	70	13	3	83
	9%	12%	7%	8%	8%	9%	8%	-	100%	7%	100%	100%	8%
									acf	a			a
NET: Small Business (1-49)	984	244	247	247	246	737	740	914	70	984	-	-	984
	98%	98%	99%	99%	98%	98%	99%	100%	81%	100%	-	-	99%
								bf		bf			b
NET: Medium Business (50-249)	13	5	2	3	3	10	8	-	13	-	13	-	13
	1%	2%	1%	1%	1%	1%	1%	-	15%	-	100%	-	1%
									acf				ac

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

NET: Large Business (250+)

NET: SME

	Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
	b	a	b	c	d	e	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NET: Large Business (250+)	3	1	*	1	1	3	-	3	-	-	3	-
	*	1%	*	*	*	*	-	4%	-	-	100%	-
								acf				
NET: SME	997	249	250	249	249	747	914	83	984	13	-	997
	100%	99%	100%	100%	100%	100%	100%	96%	100%	100%	-	100%
							b		b			b

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33 100%	142 100%	83 100%	86 100%	121 100%	328 100%	119 100%	80 100%	645 100%	205 100%	438 100%	323 100%	196 100%
0 - sole trader	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -
1-9	31 94%	128 90%	77 93%	82 96% h	111 92%	304 93% h	105 89%	68 85%	625 97% b	152 74%	399 91%	289 90%	184 94%
10-19	2 5%	9 6%	1 2%	3 3%	7 6%	9 3%	11 9% cf	6 7%	17 3%	22 11% a	18 4%	21 7%	7 4%
20-49	* 1%	4 3%	2 2%	1 1%	1 1%	11 3%	3 2%	2 2%	1 *	21 10% a	12 3%	8 2%	3 1%
50-99	- -	2 1%	- -	- -	2 2%	2 1%	- -	3 4% cdfg	1 *	5 2% a	5 1%	3 1%	1 1%
100-199	- -	- -	2 2% f	- -	- -	- -	- -	- -	- -	2 1% a	2 *	- -	- -
200-249	- -	- -	1 1%	- -	- -	2 *	- -	- -	1 *	1 1%	1 *	1 *	- -
250-499	- -	- -	- -	- -	- -	* *	- -	- -	- -	* *	* *	* *	- -
500+	- -	- -	* *	- -	1 *	* *	- -	2 2% f	* *	2 1%	1 *	1 *	1 *
NET: Micro (1-9)	31 94%	128 90%	77 93%	82 96% h	111 92%	304 93% h	105 89%	68 85%	625 97% b	152 74%	399 91%	289 90%	184 94%
NET: Non Micro (10+)	2 6%	14 10%	6 7%	4 4%	10 8%	24 7%	13 11%	12 15% df	20 3%	52 26% a	38 9%	34 10%	13 6%
NET: Small Business (1-49)	33 100%	140 99% h	81 97%	86 100% h	118 98%	324 99% h	119 100% h	75 94%	643 100% b	195 95%	429 98%	318 99%	194 99%
NET: Medium Business (50-249)	- -	2 1%	2 3%	- -	2 2%	4 1%	- -	3 4% dg	2 *	8 4% a	8 2%	4 1%	1 1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NET: Large Business (250+)	-	-	*	-	1	1	-	2	*	2	1	1	1
	-	-	*	-	*	*	-	2% f	*	1% a	*	*	*
NET: SME	33	142	83	86	120	327	119	78	645	203	437	322	195
	100%	100%	100%	100%	100%	100% h	100%	98%	100% b	99%	100%	100%	100%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
0 - sole trader	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-
1-9	446	412	435	476	110	796	141	607	158	641	76	40	24	60
	88%	96%	86%	96%	84%	93%	89%	92%	86%	93%	89%	81%	92%	88%
	a	a	a	a	a	a	a	a	a	a	a	a	a	a
10-19	32	12	32	14	5	41	9	33	11	30	3	3	2	3
	6%	3%	6%	3%	4%	5%	5%	5%	6%	4%	4%	6%	8%	5%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
20-49	18	5	20	3	8	15	3	16	4	13	3	1	-	1
	4%	1%	4%	1%	6%	2%	2%	2%	2%	2%	4%	3%	-	2%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
50-99	6	1	9	-	4	6	1	5	4	4	1	3	-	*
	1%	*	2%	-	3%	1%	1%	1%	2%	1%	1%	6%	-	1%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
100-199	1	-	2	-	1	1	1	-	1	-	-	1	-	1
	*	-	*	-	1%	*	*	-	1%	-	-	2%	-	2%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
200-249	2	-	2	-	2	1	2	-	2	-	2	1	-	1
	*	-	*	-	1%	*	1%	-	1%	-	2%	1%	-	2%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
250-499	*	-	*	-	*	-	*	-	*	-	*	*	-	*
	*	-	*	-	*	-	*	-	*	-	*	1%	-	*
500+	3	-	3	*	2	1	1	1	1	1	1	*	-	*
	1%	-	1%	*	1%	*	1%	*	1%	*	1%	*	-	1%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
NET: Micro (1-9)	446	412	435	476	110	796	141	607	158	641	76	40	24	60
	88%	96%	86%	96%	84%	93%	89%	92%	86%	93%	89%	81%	92%	88%
	a	a	a	a	a	a	a	a	a	a	a	a	a	a
NET: Non Micro (10+)	63	18	69	17	21	64	18	54	25	47	10	9	2	8
	12%	4%	14%	4%	16%	7%	11%	8%	14%	7%	11%	19%	8%	12%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
NET: Small Business (1-49)	496	429	487	493	124	852	153	655	174	684	82	45	26	65
	98%	100%	97%	100%	94%	99%	96%	99%	95%	99%	96%	90%	100%	95%
	a	a	a	a	a	a	a	a	a	a	a	a	a	a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NET: Medium Business (50-249)	9	1	13	-	6	7	4	5	7	4	2	5	-	3
	2%	*	3%	-	5%	1%	3%	1%	4%	1%	3%	9%	-	4%
	b		b		b		b		b					
NET: Large Business (250+)	3	-	3	*	2	1	2	1	2	1	1	*	-	1
	1%	-	1%	*	2%	*	1%	*	1%	*	1%	1%	-	1%
					b									
NET: SME	506	430	500	493	130	859	157	660	181	687	84	49	26	67
	99%	100%	99%	100%	98%	100%	99%	100%	99%	100%	99%	99%	100%	99%
						a								

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D3. How many people does your company employ?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
	a	b	c
Significance Level: 95%			
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
0 - sole trader	-	-	-
	-	-	-
1-9	919	932	914
	90%	91%	91%
10-19	52	46	46
	5%	5%	5%
20-49	24	25	24
	2%	2%	2%
50-99	9	9	9
	1%	1%	1%
100-199	3	4	2
	*	*	*
200-249	3	1	2
	*	*	*
250-499	2	*	*
	*	*	*
500+	8	3	3
	1%	*	*
NET: Micro (1-9)	919	932	914
	90%	91%	91%
NET: Non Micro (10+)	100	88	86
	10%	9%	9%
NET: Small Business (1-49)	995	1003	984
	98%	98%	98%
NET: Medium Business (50-249)	15	13	13
	1%	1%	1%
NET: Large Business (250+)	10	3	3
	1%	*	*
NET: SME	1009	1016	997
	99%	100%	100%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agriculture, forestry & fishing	1 *	- -	1 *	* *	- -	1 *	1 *	1 *	- -	1 *	- -	- -	1 *
Production	32 3%	7 3%	10 4%	7 3%	8 3%	24 3%	25 3%	30 3%	2 2%	32 3%	- -	- -	32 3%
Construction	101 10%	13 5%	34 14% a	26 11% a	27 11% a	74 10% a	88 12% a	95 10%	6 6%	100 10%	1 6%	- -	101 10%
Motor trades	16 2%	1 1%	5 2%	5 2%	5 2%	11 1%	14 2%	16 2%	- -	16 2%	- -	- -	16 2%
Wholesale	39 4%	8 3%	10 4%	9 4%	12 5%	30 4%	30 4%	37 4%	2 2%	37 4%	1 9%	* 8%	38 4%
Retail	86 9%	19 8%	25 10%	21 8%	21 9%	65 9%	67 9%	82 9%	4 4%	86 9%	- -	- -	86 9%
Transport & storage	29 3%	4 2%	10 4%	5 2%	10 4%	23 3%	25 3%	25 3%	4 5%	28 3%	1 9%	- -	29 3%
Accommodation & food services	52 5%	15 6%	12 5%	13 5%	12 5%	39 5%	36 5%	47 5%	5 5%	49 5%	2 15%	1 16%	51 5%
Information & communication	122 12%	31 12%	26 11%	33 13%	32 13%	90 12%	91 12%	110 12%	12 14%	121 12%	1 4%	* 13%	122 12%
Finance & insurance	25 3%	11 4% f	5 2%	5 2%	5 2%	21 3%	14 2%	24 3%	1 1%	25 3%	- -	- -	25 3%
Property	41 4%	13 5%	8 3%	8 3%	12 5%	33 4%	28 4%	33 4%	8 10% acf	40 4%	1 7%	- -	41 4%
Professional, scientific & technical	206 21%	63 25% bf	42 17%	55 22%	46 18%	151 20%	143 19%	194 21%	12 14%	202 21%	3 25%	* 7%	206 21%
Business administration and support services	93 9%	28 11%	22 9%	22 9%	21 9%	71 9%	65 9%	81 9%	12 14%	93 9%	- -	- -	93 9%
Public administration and defence	5 *	1 *	3 1%	1 *	- -	4 1%	4 1%	3 *	2 2% acf	4 *	- -	1 30%	4 *

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Education	19	4	5	5	5	14	15	15	5	19	1	-	19
	2%	2%	2%	2%	2%	2%	2%	2%	6%	2%	6%	-	2%
									acf				
Health	56	11	18	15	12	40	45	50	6	52	2	1	55
	6%	4%	7%	6%	5%	5%	6%	5%	6%	5%	19%	25%	5%
Arts, entertainment, recreation and other services	69	20	15	18	17	51	49	64	5	69	-	-	69
	7%	8%	6%	7%	7%	7%	7%	7%	6%	7%	-	-	7%
Other	9	-	1	2	6	7	9	8	1	9	-	-	9
	1%	-	*	1%	2%	1%	1%	1%	1%	1%	-	-	1%
					a								

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agriculture, forestry & fishing	1 4%	-	-	-	-	-	-	-	-	-	*	1	-
	bcdefgh	-	-	-	-	-	-	-	-	-	*	*	-
Production	32 96%	-	-	-	-	-	-	-	15 2%	8 4%	8 2%	14 4%	6 3%
	bcdefgh	-	-	-	-	-	-	-	-	-	-	a	-
Construction	-	101 71%	-	-	-	-	-	-	65 10%	25 12%	53 12%	26 8%	20 10%
	-	acdefgh	-	-	-	-	-	-	-	-	-	-	-
Motor trades	-	-	16 19%	-	-	-	-	-	13 2%	-	4 1%	6 2%	5 2%
	-	-	abdefgh	-	-	-	-	-	-	-	b	-	-
Wholesale	-	-	39 46%	-	-	-	-	-	17 3%	13 6%	12 3%	13 4%	12 6%
	-	-	abdefgh	-	-	-	-	-	-	a	-	-	-
Retail	-	-	-	86 100%	-	-	-	-	56 9%	15 7%	31 7%	24 8%	26 13%
	-	-	-	abcefg	-	-	-	-	-	-	-	-	ab
Transport & storage	-	-	29 35%	-	-	-	-	-	20 3%	7 3%	9 2%	8 3%	8 4%
	-	-	abdefgh	-	-	-	-	-	-	-	-	-	-
Accommodation & food services	-	-	-	-	52 43%	-	-	-	31 5%	8 4%	19 4%	11 3%	16 8%
	-	-	-	-	abcdfgh	-	-	-	-	-	-	-	ab
Information & communication	-	-	-	-	-	122 37%	-	-	88 14%	29 14%	67 15%	37 12%	16 8%
	-	-	-	-	-	abcdegh	-	-	-	-	c	-	-
Finance & insurance	-	-	-	-	-	-	25 21%	-	13 2%	5 3%	13 3%	9 3%	1 1%
	-	-	-	-	-	-	abcdefh	-	-	-	-	-	-
Property	-	41 29%	-	-	-	-	-	-	21 3%	10 5%	12 3%	12 4%	13 7%
	-	acdefgh	-	-	-	-	-	-	-	-	-	-	a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Professional, scientific & technical	-	-	-	-	-	206	-	-	139	37	96	75	30
	-	-	-	-	-	63%	-	-	22%	18%	22%	23%	15%
						abcdegh						c	
Business administration and support services	-	-	-	-	-	-	93	-	57	25	33	39	19
	-	-	-	-	-	-	79%	-	9%	12%	8%	12%	10%
							abcdefh					a	
Public administration and defence	-	-	-	-	-	-	-	5	4	1	4	1	*
	-	-	-	-	-	-	-	6%	1%	*	1%	*	*
								bcdefg					
Education	-	-	-	-	-	-	-	19	11	3	9	6	3
	-	-	-	-	-	-	-	24%	2%	1%	2%	2%	2%
								abcdefg					
Health	-	-	-	-	-	-	-	56	36	7	28	16	10
	-	-	-	-	-	-	-	70%	6%	4%	6%	5%	5%
								abcdefg					
Arts, entertainment, recreation and other services	-	-	-	-	69	-	-	-	55	10	33	25	9
	-	-	-	-	57%	-	-	-	8%	5%	7%	8%	5%
					abcdfgh								
Other	-	-	-	-	-	-	-	-	6	1	7	-	1
	-	-	-	-	-	-	-	-	1%	*	2%	-	1%
											b		

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agriculture, forestry & fishing	1	*	1	*	*	1	1	*	*	1	-	*	-	-
	*	*	*	*	*	*	1%	*	*	*	-	*	-	-
Production	14	16	13	18	*	31	1	23	6	23	4	1	1	1
	3%	4%	3%	4%	*	4% a	1%	3%	3%	3%	5%	2%	2%	2%
Construction	47	43	42	59	22	77	22	56	18	61	6	4	3	8
	9%	10%	8%	12%	17% b	9%	14% b	8%	10%	9%	7%	7%	13%	12%
Motor trades	5	11	6	9	3	12	3	11	2	12	-	1	1	-
	1%	3%	1%	2%	3%	1%	2%	2%	1%	2%	-	2%	3%	-
Wholesale	16	20	19	20	2	35	7	20	7	25	4	1	2	3
	3%	5%	4%	4%	2%	4%	5%	3%	4%	4%	4%	2%	6%	5%
Retail	44	36	42	44	2	84	13	54	14	65	9	2	1	9
	9%	8%	8%	9%	2%	10% a	8%	8%	8%	9%	10%	5%	4%	13%
Transport & storage	13	11	16	13	2	27	6	17	5	22	4	1	-	2
	3%	3%	3%	3%	1%	3%	4%	3%	3%	3%	5%	2%	-	3%
Accommodation & food services	29	22	31	20	6	45	13	30	15	33	6	2	5	9
	6%	5%	6%	4%	4%	5%	8%	5%	8%	5%	7%	5%	21%	13%
Information & communication	64	51	53	68	19	101	28	71	31	73	13	11	6	5
	13%	12%	10%	14%	15%	12%	18% b	11%	17% b	11%	15%	23% d	22%	7%
Finance & insurance	13	11	14	11	4	21	4	18	7	18	3	2	-	2
	3%	3%	3%	2%	3%	2%	3%	3%	4%	3%	4%	5%	-	3%
Property	16	24	20	21	4	37	4	31	5	29	3	1	1	3
	3%	6%	4%	4%	3%	4%	3%	5%	3%	4%	3%	1%	2%	4%
Professional, scientific & technical	100	86	94	112	27	178	22	148	28	148	13	13	1	4
	20%	20%	19%	23%	21%	21%	14%	22% a	15%	21%	15%	26% d	5%	6%
Business administration and support services	50	43	57	36	7	86	5	80	14	74	9	2	-	9
	10%	10%	11% b	7%	5%	10%	3%	12% a	7%	11%	10%	4%	-	14%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Public administration and defence	4	1	3	2	2	3	1	4	2	3	1	2	-	1
	1%	*	1%	*	1%	*	1%	1%	1%	*	1%	3%	-	1%
Education	15	4	16	3	8	12	7	9	7	7	3	2	1	4
	3%	1%	3%	1%	6%	1%	4%	1%	4%	1%	3%	4%	6%	6%
	b		b		b		b		b		b			
Health	37	16	36	20	12	43	11	32	11	36	6	3	1	5
	7%	4%	7%	4%	9%	5%	7%	5%	6%	5%	7%	5%	3%	7%
	b		b											
Arts, entertainment, recreation and other services	36	29	38	31	11	58	10	51	8	52	3	2	2	2
	7%	7%	8%	6%	8%	7%	7%	8%	5%	8%	3%	5%	9%	4%
Other	3	5	2	6	-	8	-	6	2	6	1	-	1	-
	1%	1%	*	1%	-	1%	-	1%	1%	1%	1%	-	4%	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Agriculture, forestry & fishing	-	5	1
	-	*	*
		a	
Production	32	32	32
	3%	3%	3%
Construction	87	103	101
	9%	10%	10%
Motor trades	16	16	16
	2%	2%	2%
Wholesale	38	39	39
	4%	4%	4%
Retail	101	88	86
	10%	9%	9%
Transport & storage	20	29	29
	2%	3%	3%
Accommodation & food services	50	53	52
	5%	5%	5%
Information & communication	124	125	122
	12%	12%	12%
Finance & insurance	23	26	25
	2%	3%	3%
Property	46	42	41
	5%	4%	4%
Professional, scientific & technical	223	210	206
	22%	21%	21%
Business administration and support services	109	95	93
	11%	9%	9%
Public administration and defence	1	3	5
	*	*	*
Education	10	20	19
	1%	2%	2%
Health	60	57	56
	6%	6%	6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D4. In which specific sector does your company primarily operate?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Arts, entertainment, recreation and other services

Other

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
a	b	c
1018	1020	1000
1019	1020	1000
100%	100%	100%
75	70	69
7%	7%	7%
3	8	9
*	1%	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D5. What was your company's annual turnover for the last financial year?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Less than 1 million	645	145	162	179	159	466	500	625	20	643	2	*	645
	65%	58%	65%	72% ade	63%	62%	67% a	68% b	23%	65% b	13%	8%	65% b
£1m - £10m	169	48	39	34	48	135	121	130	38	164	4	1	168
	17%	19%	15%	13%	19%	18%	16%	14%	44% acf	17%	31%	25%	17%
£11m - £25m	16	5	6	1	4	15	10	10	6	14	2	-	16
	2%	2%	2% c	*	1%	2%	1%	1%	7% acf	1%	14%	-	2%
£26m - £100m	10	1	2	3	3	6	8	5	4	8	2	-	10
	1%	1%	1%	1%	1%	1%	1%	1%	5% acf	1%	12%	-	1%
£101m - £500m	6	2	3	-	1	6	4	5	1	5	1	*	6
	1%	1%	1%	-	*	1%	1%	1%	1%	1%	4%	5%	1%
Over £500m	5	-	*	3	2	2	5	2	3	4	-	1	4
	*	-	*	1%	1%	*	1%	* acf	4%	* acf	-	28%	*
Don't know	85	23	25	18	20	67	62	77	8	83	2	1	84
	8%	9%	10%	7%	8%	9%	8%	8%	9%	8%	14%	19%	8%
Prefer not to say	65	26	13	12	14	53	39	59	6	63	2	1	65
	7%	10% bcf	5%	5%	6%	7%	5%	6%	7%	6%	14%	15%	6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D5. What was your company's annual turnover for the last financial year?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Less than 1 million	15	86	50	56	85	227	70	50	645	-	281	206	142
	44%	61%	60%	65%	71%	69%	59%	63%	100%	-	64%	64%	72%
		a		a	a	a		a	b				ab
£1m - £10m	7	33	17	12	14	51	26	8	-	169	81	61	26
	22%	23%	20%	14%	12%	16%	22%	9%	-	82%	19%	19%	13%
	h	efh	h				eh			a			
£11m - £25m	-	1	2	1	3	6	2	-	-	16	8	5	2
	-	*	3%	1%	3%	2%	2%	-	-	8%	2%	2%	1%
										a			
£26m - £100m	-	1	1	1	1	4	-	1	-	10	6	1	2
	-	1%	1%	1%	1%	1%	-	2%	-	5%	1%	*	1%
										a			
£101m - £500m	1	-	-	1	1	2	-	1	-	6	4	2	1
	3%	-	-	1%	*	1%	-	1%	-	3%	1%	1%	*
	b									a			
Over £500m	-	-	-	-	-	2	2	1	-	5	3	2	-
	-	-	-	-	-	1%	2%	1%	-	2%	1%	1%	-
										a			
Don't know	5	7	6	11	9	22	9	14	-	-	26	27	12
	14%	5%	8%	13%	7%	7%	8%	17%	-	-	6%	8%	6%
	b			bf				bcefg					
Prefer not to say	6	13	7	4	8	13	9	5	-	-	28	19	11
	17%	9%	8%	5%	7%	4%	8%	6%	-	-	6%	6%	6%
	defh	f											

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D5. What was your company's annual turnover for the last financial year?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Less than 1 million	292	317	279	364	67	574	88	446	110	458	60	25	15	45
	57%	74%	55%	74%	51%	67%	56%	68%	60%	67%	70%	51%	57%	65%
	a	a	a	a	a	a	a	a	a	a	b	b	c	d
£1m - £10m	112	42	118	51	29	139	26	109	34	110	14	12	5	10
	22%	10%	23%	10%	22%	16%	16%	16%	18%	16%	16%	23%	21%	15%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
£11m - £25m	11	4	12	3	6	10	7	3	8	5	3	3	1	2
	2%	1%	2%	1%	5%	1%	5%	1%	5%	1%	3%	6%	5%	3%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
£26m - £100m	7	1	7	2	5	5	3	4	7	2	1	3	1	2
	1%	*	1%	*	4%	1%	2%	1%	4%	*	1%	7%	3%	3%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
£101m - £500m	5	1	6	-	2	4	3	2	3	3	1	2	-	-
	1%	*	1%	-	2%	*	2%	*	1%	*	1%	4%	-	-
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
Over £500m	5	-	4	1	2	2	2	2	1	4	1	*	-	*
	1%	-	1%	*	2%	*	1%	*	1%	1%	1%	*	-	*
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
Don't know	47	35	43	41	15	67	21	44	11	55	4	2	3	6
	9%	8%	8%	8%	11%	8%	13%	7%	6%	8%	4%	5%	12%	9%
	b	b	b	b	b	b	b	b	b	b	b	b	b	b
Prefer not to say	29	29	34	31	6	60	8	49	10	50	3	2	*	3
	6%	7%	7%	6%	4%	7%	5%	7%	5%	7%	4%	5%	2%	4%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

D5. What was your company's annual turnover for the last financial year?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Less than 1 million	656	558	645
	64%	55%	65%
	b		b
£1m - £10m	105	199	169
	10%	20%	17%
		a	a
£11m - £25m	9	34	16
	1%	3%	2%
		ac	
£26m - £100m	4	21	10
	*	2%	1%
		ac	
£101m - £500m	4	18	6
	*	2%	1%
		ac	
Over £500m	-	9	5
	-	1%	*
		a	a
Don't know	110	102	85
	11%	10%	8%
Prefer not to say	133	78	65
	13%	8%	7%
	bc		

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q1. How much, if at all, do you expect your business turnover to grow or shrink in the next 12 months?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Grow significantly (20%+)	124	32	30	30	32	94	92	111	13	123	1	*	124
	12%	13%	12%	12%	13%	13%	12%	12%	15%	12%	9%	2%	12%
Grow moderately (1-19%)	314	69	76	78	90	235	245	289	25	306	6	1	313
	31%	28%	31%	31%	36% a	31%	33%	32%	29%	31%	49%	26%	31%
Stay the same	323	90	81	88	65	235	233	289	34	318	4	1	322
	32%	36% d	32%	35% d	26%	31%	31%	32%	39%	32%	28%	30%	32%
Shrink moderately (1-19%)	137	30	36	35	37	103	108	126	11	135	1	1	137
	14%	12%	14%	14%	15%	14%	14%	14%	13%	14%	11%	27%	14%
Shrink significantly (20%+)	59	18	16	10	15	49	41	57	1	59	-	-	59
	6%	7%	6%	4%	6%	7%	5%	6% b	2%	6%	-	-	6%
Don't know	43	12	11	9	11	34	31	41	2	42	*	1	42
	4%	5%	4%	4%	4%	4%	4%	5%	2%	4%	3%	15%	4%
NET: Grow	438	101	107	109	121	329	337	399	38	429	8	1	437
	44%	40%	43%	43%	49%	44%	45%	44%	45%	44%	58%	28%	44%
NET: Shrink	196	47	52	45	52	152	149	184	13	194	1	1	195
	20%	19%	21%	18%	21%	20%	20%	20%	15%	20%	11%	27%	20%
Base for stats	957	238	239	241	239	716	719	872	85	942	13	3	954
Mean Score	3.55	3.14	3.20	3.93	3.91	3.42	3.68	3.39	5.15	3.52	6.17	.63	3.56
Standard Deviation	12.414	12.770	12.574	11.663	12.679	12.661	12.300	12.515	11.265	12.458	9.382	11.117	12.422
Standard Error	.402	.831	.813	.751	.824	.474	.459	.432	1.050	.410	2.276	3.209	.405
Error variance	.16	.69	.66	.56	.68	.23	.21	.19	1.10	.17	5.18	10.30	.16

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q1. How much, if at all, do you expect your business turnover to grow or shrink in the next 12 months?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Grow significantly (20%+)	1	16	8	10	12	52	12	11	91	24	124	-	-
	2%	11%	9%	12%	10%	16%	10%	14%	14%	12%	28%	-	-
		a		a		a		a			bc		
Grow moderately (1-19%)	8	49	18	21	39	112	33	29	190	78	314	-	-
	24%	35%	22%	25%	32%	34%	28%	36%	29%	38%	72%	-	-
		c				c		c		a	bc		
Stay the same	16	37	27	24	36	112	48	22	206	71	-	323	-
	47%	26%	33%	28%	30%	34%	40%	27%	32%	35%	-	100%	-
	bdeh						b					ac	
Shrink moderately (1-19%)	4	24	13	20	21	27	16	11	102	20	-	-	137
	13%	17%	15%	24%	18%	8%	13%	14%	16%	10%	-	-	70%
		f	f	f	f				b				ab
Shrink significantly (20%+)	2	9	11	5	4	19	4	3	40	11	-	-	59
	6%	6%	14%	6%	4%	6%	4%	4%	6%	5%	-	-	30%
			befgh										ab
Don't know	3	6	6	5	8	7	5	4	17	-	-	-	-
	8%	4%	7%	6%	6%	2%	4%	5%	3%	-	-	-	-
	f		f		f			b					
NET: Grow	9	65	26	31	51	163	46	40	281	102	438	-	-
	26%	46%	31%	36%	42%	50%	38%	50%	44%	50%	100%	-	-
		ac			a	acd		acd			bc		
NET: Shrink	6	33	24	26	26	46	20	14	142	31	-	-	196
	19%	23%	29%	30%	21%	14%	17%	18%	22%	15%	-	-	100%
		f	fg	fgh					b				ab
Base for stats	30	136	77	81	113	321	114	76	629	205	438	323	196
Mean Score	.18	3.15	-.51	1.50	3.32	5.16	3.27	5.04	3.45	4.45	14.25	-	-14.49
		c			c	acd	c	ac			c		
Standard Deviation	9.728	12.644	14.051	13.001	11.621	12.459	11.143	12.206	12.845	11.712	6.767	-	6.888
Standard Error	1.434	1.046	1.449	1.341	1.074	.773	1.149	1.259	.527	.795	.330	-	.481
Error variance	2.06	1.10	2.10	1.80	1.15	.60	1.32	1.59	.28	.63	.11	-	.23

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q1. How much, if at all, do you expect your business turnover to grow or shrink in the next 12 months?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Grow significantly (20%+)	96	19	77	47	27	96	31	71	41	57	23	14	1	12
	19%	4%	15%	10%	20%	11%	20%	11%	23%	8%	26%	29%	5%	17%
	b		b		b		b		b		b			
Grow moderately (1-19%)	202	93	175	138	55	256	55	195	67	205	27	22	8	26
	40%	22%	35%	28%	42%	30%	35%	29%	37%	30%	32%	44%	30%	39%
	b		b		b									
Stay the same	130	166	139	182	28	291	41	230	45	243	19	12	10	15
	26%	39%	28%	37%	21%	34%	26%	35%	25%	35%	23%	24%	38%	23%
	a		a		a		a		a					
Shrink moderately (1-19%)	41	96	62	75	13	125	14	97	18	107	9	1	5	9
	8%	22%	12%	15%	10%	14%	9%	15%	10%	15%	11%	3%	19%	14%
	a		a						a				b	
Shrink significantly (20%+)	18	40	28	31	3	55	5	45	7	48	6	-	1	3
	3%	9%	6%	6%	3%	6%	3%	7%	4%	7%	6%	-	2%	4%
	a													
Don't know	22	16	22	20	5	37	12	22	5	28	2	*	1	3
	4%	4%	4%	4%	4%	4%	8%	3%	3%	4%	2%	1%	6%	4%
							b							
NET: Grow	299	111	252	185	82	352	86	266	109	262	50	36	9	38
	59%	26%	50%	38%	62%	41%	55%	40%	59%	38%	58%	72%	36%	56%
	b		b		b		b		b					
NET: Shrink	58	136	90	106	16	180	19	143	24	154	15	1	5	12
	11%	32%	18%	21%	12%	21%	12%	22%	13%	22%	17%	3%	21%	18%
	a				a		a		a		b			b
Base for stats	487	413	482	473	126	824	146	639	178	659	84	49	24	65
Mean Score	7.37	-1.38	4.90	2.19	7.96	2.83	7.32	2.54	7.67	1.86	7.18	11.35	2.05	6.11
	b		b		b		b		b			d		
Standard Deviation	11.922	11.511	12.721	11.979	11.863	12.377	12.230	12.395	12.611	11.971	14.270	10.005	10.018	12.491
Standard Error	.539	.568	.576	.556	1.025	.434	.979	.495	.925	.468	1.521	1.387	2.045	1.504
Error variance	.29	.32	.33	.31	1.05	.19	.96	.25	.86	.22	2.31	1.92	4.18	2.26

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q1. How much, if at all, do you expect your business turnover to grow or shrink in the next 12 months?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Grow significantly (20%+)	-	-	124
	-	-	12%
Grow moderately (1-19%)	-	-	314
	-	-	31%
Stay the same	-	-	323
	-	-	32%
Shrink moderately (1-19%)	-	-	137
	-	-	14%
Shrink significantly (20%+)	-	-	59
	-	-	6%
Don't know	-	-	43
	-	-	4%
NET: Grow	-	-	438
	-	-	44%
NET: Shrink	-	-	196
	-	-	20%
Base for stats	-	-	957
Mean Score	-	-	3.55
Standard Deviation	-	-	12.414
Standard Error	-	-	.402
Error variance	-	-	.16

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
An increasingly competitive market	540	128	147	128	137	412	412	498	42	532	6	1	539
	54%	51%	59%	51%	55%	55%	55%	55%	49%	54%	50%	42%	54%
Brexit	455	140	96	101	118	354	315	412	42	444	8	2	453
	45%	56%	38%	40%	47%	47%	42%	45%	49%	45%	63%	64%	45%
		bcef			b	bf							
Skill shortages/difficulties in employing people with the right skills	417	87	123	112	95	305	331	371	46	406	10	2	416
	42%	35%	49%	45%	38%	41%	44%	41%	54%	41%	75%	58%	42%
			ade	a			a		acf				
Cashflow	405	105	110	96	94	309	300	371	35	399	6	1	405
	41%	42%	44%	38%	38%	41%	40%	41%	40%	41%	48%	15%	41%
Business rates	387	102	107	84	94	303	285	347	40	377	9	1	387
	39%	41%	43%	34%	38%	40%	38%	38%	47%	38%	71%	17%	39%
			c										
Availability of affordable business space	334	82	87	76	89	259	253	306	29	331	4	*	334
	33%	33%	35%	30%	36%	34%	34%	33%	34%	34%	28%	8%	34%
Staff turnover	240	57	64	57	61	183	183	206	34	230	7	3	237
	24%	23%	26%	23%	25%	24%	24%	23%	39%	23%	54%	82%	24%
									acf				
Lack of government support for exporting goods or services	170	51	44	29	47	142	120	154	17	167	3	1	170
	17%	20%	18%	11%	19%	19%	16%	17%	19%	17%	24%	19%	17%
		c			c	c							
Outdated technology or equipment	166	32	47	45	41	120	134	151	15	163	2	1	165
	17%	13%	19%	18%	16%	16%	18%	17%	17%	17%	17%	19%	17%
The cost of doing business abroad	133	34	40	24	36	109	100	118	15	129	4	*	133
	13%	13%	16%	10%	14%	15%	13%	13%	17%	13%	32%	11%	13%
			c			c							
Other	231	55	61	63	52	168	176	213	18	229	2	*	231
	23%	22%	25%	25%	21%	22%	24%	23%	21%	23%	13%	2%	23%
There are no barriers to my business growing	69	15	13	24	17	45	54	64	5	69	-	-	69
	7%	6%	5%	10%	7%	6%	7%	7%	6%	7%	-	-	7%
				be									

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Don't know

	Region						Number of Employees					
Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
b	a	b	c	d	e	f	a	b	c	*d	*e	f
1000	250	250	250	250	750	750	882	118	969	18	13	987
1000	250	250	250	250	750	750	914	86	984	13	3	997
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
10	3	4	2	1	8	7	9	1	10	-	-	10
1%	1%	2%	1%	*	1%	1%	1%	1%	1%	-	-	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
An increasingly competitive market	19	77	49	54	71	161	54	51	348	116	235	163	119
	57%	54%	59%	63%	59%	49%	46%	64%	54%	57%	54%	50%	61%
				fg				fg					b
Brexit	20	64	47	51	60	132	46	32	275	105	175	137	118
	60%	45%	56%	60%	50%	40%	39%	40%	43%	51%	40%	42%	60%
	fgh		fgh	bfg					a		ab		ab
Skill shortages/difficulties in employing people with the right skills	17	67	40	38	54	118	42	39	253	97	191	123	81
	53%	47%	48%	44%	45%	36%	35%	48%	39%	47%	44%	38%	41%
	fg	f	f					f	a				
Cashflow	16	56	37	47	50	115	46	36	270	75	172	125	94
	48%	40%	45%	55%	42%	35%	39%	46%	42%	37%	39%	39%	48%
				bfg							ab		ab
Business rates	22	52	43	51	58	90	34	35	234	82	155	119	96
	67%	37%	52%	60%	48%	27%	29%	44%	36%	40%	35%	37%	49%
	befgh		bfg	bfg	bfg		fg				ab		ab
Availability of affordable business space	18	42	36	47	41	85	29	33	223	58	155	89	71
	55%	30%	44%	55%	34%	26%	24%	41%	35%	28%	35%	27%	36%
	befg		bfg	befg			fg		b		b		b
Staff turnover	6	32	24	28	40	53	29	25	133	59	108	71	46
	19%	23%	29%	32%	33%	16%	25%	31%	21%	29%	25%	22%	23%
			f	f	bf			f	a				
Lack of government support for exporting goods or services	10	19	24	24	24	39	11	18	104	39	67	45	49
	30%	13%	29%	28%	20%	12%	10%	22%	16%	19%	15%	14%	25%
	bfg		bfg	bfg	fg		fg				ab		ab
Outdated technology or equipment	7	26	17	17	23	41	18	16	108	28	72	47	40
	20%	19%	20%	19%	19%	13%	15%	21%	17%	14%	16%	15%	20%
The cost of doing business abroad	6	11	19	14	19	46	12	7	81	37	69	36	22
	17%	7%	23%	16%	16%	14%	10%	9%	12%	18%	16%	11%	11%
			bfg	b	b	b		a					

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	9	36	24	22	26	54	32	26	167	33	70	76	75
	26%	25%	29%	26%	21%	17%	27%	32%	26%	16%	16%	24%	38%
		f	f				f	f	b			a	ab
There are no barriers to my business growing	1	4	2	2	11	35	10	1	53	11	30	33	5
	2%	3%	2%	2%	10%	11%	8%	1%	8%	5%	7%	10%	2%
					bcdh	bcdh	bch				c	c	
Don't know	-	*	-	-	-	7	2	*	3	-	3	3	-
	-	*	-	-	-	2%	2%	1%	1%	-	1%	1%	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
An increasingly competitive market	272	241	277	262	64	474	90	344	99	365	48	18	22	40
	54%	56%	55%	53%	48%	55%	57%	52%	54%	53%	56% b	37%	86%	58% b
Brexit	235	187	257	196	59	391	81	292	95	299	48	25	15	36
	46%	44%	51% b	40%	45%	45%	51%	44%	52% b	44%	56%	50%	60%	53%
Skill shortages/difficulties in employing people with the right skills	282	119	278	137	70	343	80	251	95	266	42	26	14	43
	55% b	28%	55% b	28%	53% b	40%	50% b	38%	52% b	39%	49%	52%	55%	63%
Cashflow	222	159	212	192	48	353	70	253	88	261	42	19	16	39
	44% b	37%	42%	39%	36%	41%	44%	38%	48% b	38%	49%	39%	63%	57% b
Business rates	211	165	215	172	51	336	63	254	73	272	34	21	14	31
	41%	38%	43% b	35%	38%	39%	40%	38%	40%	39%	40%	42%	54%	46%
Availability of affordable business space	188	133	193	140	41	291	65	209	73	214	40	15	9	33
	37% b	31%	38% b	28%	31%	34%	41% b	32%	40% b	31%	47%	31%	37%	48%
Staff turnover	170	62	170	69	45	193	58	140	67	140	33	13	13	37
	33% b	14%	34% b	14%	34% b	22%	37% b	21%	37% b	20%	38%	26%	52%	54% ab
Lack of government support for exporting goods or services	96	70	100	71	18	152	33	109	38	113	19	7	8	21
	19%	16%	20% b	14%	14%	18%	21%	16%	21%	16%	22%	14%	33%	30% b
Outdated technology or equipment	87	71	89	76	28	136	39	97	38	104	24	6	6	15
	17%	16%	18%	15%	21%	16%	25% b	15%	21%	15%	28% b	12%	25%	23%
The cost of doing business abroad	72	53	80	53	15	118	26	87	30	90	14	9	4	12
	14%	12%	16% b	11%	11%	14%	16%	13%	16%	13%	17%	18%	17%	17%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	106	116	119	112	26	205	30	159	36	169	20	5	7	25
	21%	27%	24%	23%	20%	24%	19%	24%	20%	25%	24%	10%	26%	36%
		a									b			b
There are no barriers to my business growing	20	43	14	55	6	63	6	59	7	56	3	3	-	2
	4%	10%	3%	11%	5%	7%	4%	9%	4%	8%	3%	7%	-	3%
		a		a				a		a				
Don't know	7	3	4	6	1	9	4	6	*	5	*	-	-	-
	1%	1%	1%	1%	1%	1%	2%	1%	*	1%	1%	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q2. What, if any, are the main barriers to your business growing?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
An increasingly competitive market	-	-	540
	-	-	54%
Brexit	-	-	455
	-	-	45%
Skill shortages/difficulties in employing people with the right skills	-	-	417
	-	-	42%
Cashflow	-	-	405
	-	-	41%
Business rates	-	-	387
	-	-	39%
Availability of affordable business space	-	-	334
	-	-	33%
Staff turnover	-	-	240
	-	-	24%
Lack of government support for exporting goods or services	-	-	170
	-	-	17%
Outdated technology or equipment	-	-	166
	-	-	17%
The cost of doing business abroad	-	-	133
	-	-	13%
Other	-	-	231
	-	-	23%
There are no barriers to my business growing	-	-	69
	-	-	7%
Don't know	-	-	10
	-	-	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3a. And do you expect that your business will recruit staff in the next 12 months?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

	Region						Number of Employees					
Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
b	a	b	c	d	e	f	a	b	c	*d	*e	f
1000	250	250	250	250	750	750	882	118	969	18	13	987
1000	250	250	250	250	750	750	914	86	984	13	3	997
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
509	141	122	121	124	388	367	446	63	496	9	3	506
51%	57%	49%	48%	50%	52%	49%	49%	73%	50%	72%	100%	51%
	f							acf				
430	89	113	116	113	314	341	412	18	429	1	-	430
43%	35%	45%	46%	45%	42%	45%	45%	21%	44%	6%	-	43%
	a	a	a	a	a	a	b	b	b			b
62	20	15	13	13	48	42	56	5	59	3	-	62
6%	8%	6%	5%	5%	6%	6%	6%	6%	6%	22%	-	6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3a. And do you expect that your business will recruit staff in the next 12 months?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	15	64	34	44	65	164	63	56	292	140	299	130	58
	47%	45%	41%	51%	54%	50%	54%	70%	45%	69%	68%	40%	30%
					c			abcdefg		a	bc	c	
No	17	67	42	36	51	136	54	21	317	47	111	166	136
	50%	47%	51%	42%	42%	42%	45%	26%	49%	23%	25%	51%	69%
	h	h	h	h	h	h	h		b			a	ab
Don't know	1	11	7	6	4	28	1	3	35	17	28	27	2
	3%	8%	8%	7%	3%	8%	1%	4%	5%	8%	6%	8%	1%
		g	g	g		g					c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3a. And do you expect that your business will recruit staff in the next 12 months?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	509	-	372	136	94	410	109	314	153	281	73	43	19	58
	100%	-	74%	27%	72%	48%	69%	47%	84%	41%	86%	87%	73%	85%
	b		b		b		b		b					
No	-	430	103	326	31	399	43	317	25	368	11	4	6	10
	-	100%	21%	66%	23%	46%	27%	48%	13%	54%	12%	8%	23%	15%
		a		a		a		a		a				
Don't know	-	-	28	32	6	52	7	30	5	39	2	2	1	-
	-	-	6%	6%	5%	6%	4%	4%	3%	6%	2%	5%	4%	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3a. And do you expect that your business will recruit staff in the next 12 months?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
a	b	c
1018	1020	1000
1019	1020	1000
100%	100%	100%
553	597	509
54%	59%	51%
	ac	
336	323	430
33%	32%	43%
		ab
131	100	62
13%	10%	6%
bc	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3b. Has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

	Region						Number of Employees					
Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
b	a	b	c	d	e	f	a	b	c	*d	*e	f
1000	250	250	250	250	750	750	882	118	969	18	13	987
1000	250	250	250	250	750	750	914	86	984	13	3	997
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
503	140	128	123	112	380	363	435	69	487	13	3	500
50%	56%	51%	49%	45%	51%	48%	48%	80%	50%	100%	92%	50%
	df							acf				
494	110	120	127	137	367	384	476	17	493	-	*	493
49%	44%	48%	51%	55%	49%	51%	52%	20%	50%	-	8%	49%
				a			b		b			b
3	-	2	-	1	3	3	3	-	3	-	-	3
*	-	1%	-	*	*	*	*	-	*	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3b. Has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	15	63	41	42	70	146	71	55	279	147	252	139	90
	44%	44%	49%	49%	58%	45%	60%	69%	43%	72%	58%	43%	46%
					bf		bf	abcdf		a	bc		
No	18	79	43	44	50	180	48	25	364	57	185	182	106
	56%	56%	51%	51%	42%	55%	40%	31%	56%	28%	42%	56%	54%
	h	egh	h	h		egh			b			a	a
Don't know	-	-	-	-	1	1	-	-	2	-	-	2	-
	-	-	-	-	1%	*	-	-	*	-	-	1%	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3b. Has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All respondents

Significance Level: 95%

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	372	103	503	-	101	399	109	298	140	292	62	45	15	52
	73%	24%	100%	-	76%	46%	69%	45%	77%	42%	72%	91%	60%	76%
	b		b		b		b		b			ad		
No	136	326	-	494	31	461	48	363	42	395	23	4	10	16
	27%	76%	-	100%	24%	54%	31%	55%	23%	57%	27%	9%	40%	24%
		a		a		a		a		a	b			b
Don't know	1	-	-	-	-	-	1	-	1	1	1	-	-	-
	*	-	-	-	-	-	*	-	*	*	1%	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q3b. Has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
a	b	c
1018	1020	1000
1019	1020	1000
100%	100%	100%
558	561	503
55%	55%	50%
c	c	
461	449	494
45%	44%	49%
		b
1	10	3
*	1%	*
	a	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q4. And in which of the following categories has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All who have recruited staff

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	511	138	135	126	112	385	373	415	96	481	18	12	499
Total	503	140	128	123	112	380	363	435	69	487	13	3	500
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Skilled manual / technical	278	76	77	64	61	214	202	245	32	270	6	2	276
	55%	54%	60%	52%	54%	56%	56%	56%	47%	55%	43%	72%	55%
Professional / managerial	226	76	49	51	51	175	150	177	48	212	11	3	223
	45%	54% bcf	38%	41%	45%	46%	41%	41%	70% acf	44%	85%	82%	45%
Clerical	151	49	34	28	41	123	102	127	24	146	4	1	150
	30%	35% c	26%	23%	36% c	32% c	28%	29%	35%	30%	33%	32%	30%
Un/ semi-skilled	195	41	60	47	47	148	154	173	22	187	6	2	193
	39%	29% a	47% a	38%	42% a	39% a	43% a	40%	33%	38%	47%	67%	39%
Don't know	7	1	1	2	2	5	6	7	-	7	-	-	7
	1%	1%	1%	2%	2%	1%	2%	2%	-	1%	-	-	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q4. And in which of the following categories has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All who have recruited staff

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	*a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	21	69	48	48	72	123	58	70	265	157	246	149	92
Total	15	63	41	42	70	146	71	55	279	147	252	139	90
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Skilled manual / technical	9	43	19	25	39	85	29	30	163	74	146	73	47
	60%	69%	47%	59%	55%	58%	41%	54%	58%	51%	58%	53%	52%
		cg				g							
Professional / managerial	5	23	14	11	26	71	42	34	102	83	131	47	38
	35%	36%	33%	26%	38%	49%	59%	61%	37%	57%	52%	34%	43%
						d	bcd	bcd		a	b		
Clerical	4	19	16	10	16	38	29	19	81	49	82	41	22
	24%	30%	40%	23%	23%	26%	41%	34%	29%	33%	32%	29%	25%
			e				ef						
Un/ semi-skilled	6	26	25	25	37	27	21	27	118	48	91	53	42
	42%	41%	62%	59%	53%	19%	30%	49%	42%	33%	36%	38%	47%
		f	bfg	fg	fg			fg	b				
Don't know	-	1	-	2	1	3	-	1	5	2	1	2	4
	-	1%	-	5%	2%	2%	-	1%	2%	1%	*	1%	4% a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q4. And in which of the following categories has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All who have recruited staff

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	*b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	380	104	511	-	112	396	120	293	150	293	67	48	16	56
Total	372	103	503	-	101	399	109	298	140	292	62	45	15	52
	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Skilled manual / technical	217	50	278	-	61	215	61	161	80	153	41	22	9	32
	58%	49%	55%	-	60%	54%	56%	54%	57%	53%	66%	49%	56%	62%
Professional / managerial	170	43	226	-	53	172	54	128	66	123	26	24	6	25
	46%	42%	45%	-	52%	43%	50%	43%	47%	42%	42%	52%	40%	48%
Clerical	120	25	151	-	34	116	33	88	45	84	22	14	5	18
	32%	24%	30%	-	34%	29%	30%	30%	32%	29%	36%	31%	33%	35%
Un/ semi-skilled	149	38	195	-	35	159	44	113	55	119	26	14	8	30
	40%	37%	39%	-	35%	40%	40%	38%	39%	41%	42%	31%	55%	58%
Don't know	5	2	7	-	1	6	1	5	-	7	-	-	-	-
	1%	2%	1%	-	1%	1%	1%	2%	-	2%	-	-	-	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q4. And in which of the following categories has your business recruited or tried to recruit staff in the last 12 months in London?

BASE: All who have recruited staff

Significance Level: 95%

Unweighted Total

Total

Skilled manual / technical

Professional / managerial

Clerical

Un/ semi-skilled

Don't know

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
*a	b	c
-	582	511
-	561	503
-	100%	100%
-	289	278
-	51%	55%
-	241	226
-	43%	45%
-	152	151
-	27%	30%
-	205	195
-	36%	39%
-	8	7
-	1%	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q5. Does your company currently employ any apprentices?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

	Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
	b	a	b	c	d	e	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	132	31	40	39	21	93	110	21	124	6	2	130
	13%	12%	16%	16%	9%	12%	12%	25%	13%	47%	60%	13%
			d	d		d		acf				
No	860	216	207	209	228	651	796	64	852	7	1	859
	86%	86%	83%	84%	91%	87%	87%	75%	87%	53%	40%	86%
					bcd		b		b			b
Don't know	8	3	3	1	1	7	7	1	8	-	-	8
	1%	1%	1%	1%	*	1%	1%	1%	1%	-	-	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q5. Does your company currently employ any apprentices?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	1	26	8	2	16	47	11	21	67	44	82	28	16
	2%	18%	9%	2%	14%	14%	9%	27%	10%	22%	19%	9%	8%
		acd	d		ad	ad	d	acdefg		a	bc		
No	32	114	75	84	103	278	108	58	574	159	352	291	180
	98%	81%	90%	98%	86%	85%	91%	72%	89%	78%	80%	90%	92%
	befh		h	bcefg	h	h	bh		b			a	a
Don't know	-	1	1	-	1	3	-	1	4	1	4	3	-
	-	1%	1%	-	1%	1%	-	1%	1%	1%	1%	1%	-

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q5. Does your company currently employ any apprentices?

BASE: All respondents

Significance Level: 95%

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	94	31	101	31	132	-	71	38	67	40	24	33	6	24
	19%	7%	20%	6%	100%	-	45%	6%	37%	6%	28%	66%	24%	35%
	b		b		b		b		b		b	ad		
No	410	399	399	461	-	860	87	621	115	645	61	17	20	44
	81%	93%	79%	93%	-	100%	55%	94%	63%	94%	71%	34%	76%	65%
		a		a		a		a		a	b			b
Don't know	5	-	3	2	-	-	1	2	1	3	1	-	-	-
	1%	-	1%	*	-	-	*	*	*	*	1%	-	-	-
	b													

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q5. Does your company currently employ any apprentices?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
a	b	c
1018	1015	1000
1019	1016	1000
100%	100%	100%
81	175	132
8%	17%	13%
	ac	a
932	832	860
91%	82%	86%
bc		b
7	9	8
1%	1%	1%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q6. To the best of your knowledge, will your company be required to pay the apprenticeship levy?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

	Region						Number of Employees					
Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
b	a	b	c	d	e	f	a	b	c	*d	*e	f
1000	250	250	250	250	750	750	882	118	969	18	13	987
1000	250	250	250	250	750	750	914	86	984	13	3	997
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
158	36	46	41	34	117	122	141	18	153	4	2	157
16%	15%	19%	17%	14%	16%	16%	15%	20%	16%	31%	52%	16%
661	160	161	167	173	494	501	607	54	655	5	1	660
66%	64%	64%	67%	69%	66%	67%	66%	63%	67%	35%	38%	66%
181	54	42	42	43	139	127	166	14	176	4	*	180
18%	21%	17%	17%	17%	18%	17%	18%	17%	18%	34%	10%	18%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q6. To the best of your knowledge, will your company be required to pay the apprenticeship levy?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	3	27	16	13	23	50	9	19	88	41	86	41	19
	8%	19%	19%	15%	19%	15%	7%	23%	14%	20%	20%	13%	10%
		g	g		g			ag		a	bc		
No	23	87	47	54	81	219	98	44	446	122	266	230	143
	70%	61%	57%	63%	67%	67%	83%	55%	69%	59%	61%	71%	73%
						h	bcdefh		b			a	a
Don't know	7	28	20	19	16	59	12	17	111	42	85	52	35
	22%	20%	24%	22%	14%	18%	10%	21%	17%	20%	19%	16%	18%
	g	g	eg	g				g					

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q6. To the best of your knowledge, will your company be required to pay the apprenticeship levy?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	109	43	109	48	71	87	158	-	83	49	35	27	16	32
	21%	10%	22%	10%	54%	10%	100%	-	46%	7%	40%	55%	62%	48%
	b		b		b		b		b					
No	314	317	298	363	38	621	-	661	68	535	40	12	5	26
	62%	74%	59%	73%	29%	72%	-	100%	37%	78%	47%	24%	18%	39%
		a		a		a		a		a	b			
Don't know	86	70	96	83	23	152	-	-	31	104	11	11	5	9
	17%	16%	19%	17%	17%	18%	-	-	17%	15%	13%	22%	20%	14%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q6. To the best of your knowledge, will your company be required to pay the apprenticeship levy?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
a	b	c
1018	1020	1000
1019	1020	1000
100%	100%	100%
74	139	158
7%	14%	16%
	a	a
797	721	661
78%	71%	66%
bc	c	
149	160	181
15%	16%	18%
		a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q7. Following the way apprenticeships are now funded, does your business plan to use apprenticeship funding over the next 12 months?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

	Region						Number of Employees					
Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
b	a	b	c	d	e	f	a	b	c	*d	*e	f
1000	250	250	250	250	750	750	882	118	969	18	13	987
1000	250	250	250	250	750	750	914	86	984	13	3	997
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
183	44	52	52	36	131	139	158	25	174	7	2	181
18%	18%	21%	21%	14%	17%	18%	17%	29% acf	18%	56%	49%	18%
688	175	169	168	176	520	513	641	47	684	4	1	687
69%	70%	68%	67%	70%	69%	68%	70% b	55%	69% b	27%	19%	69% b
130	31	29	31	39	99	99	115	14	126	2	1	128
13%	12%	12%	12%	15%	13%	13%	13%	17%	13%	17%	32%	13%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q7. Following the way apprenticeships are now funded, does your business plan to use apprenticeship funding over the next 12 months?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	6	23	15	14	23	60	20	20	110	52	109	45	24
	18%	17%	18%	16%	19%	18%	17%	25%	17%	26%	25%	14%	12%
										a	bc		
No	24	91	59	65	85	220	91	45	458	124	262	243	154
	74%	64%	71%	76%	71%	67%	77%	57%	71%	61%	60%	75%	79%
	h		h	bh	h		bh		b			a	a
Don't know	3	28	9	7	12	48	7	15	77	28	67	35	18
	8%	20%	11%	8%	10%	15%	6%	18%	12%	14%	15%	11%	9%
		deg				g		dg			c		

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q7. Following the way apprenticeships are now funded, does your business plan to use apprenticeship funding over the next 12 months?

BASE: All respondents

Significance Level: 95%

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	153	25	140	42	67	115	83	68	183	-	86	50	26	68
	30%	6%	28%	9%	51%	13%	53%	10%	100%	-	100%	100%	100%	100%
	b		b		b		b		b					
No	281	368	292	395	40	645	49	535	-	688	-	-	-	-
	55%	86%	58%	80%	31%	75%	31%	81%	-	100%	-	-	-	-
		a		a		a		a		a				
Don't know	75	37	72	57	24	101	26	58	-	-	-	-	-	-
	15%	9%	14%	12%	18%	12%	16%	9%	-	-	-	-	-	-
	b				b		b							

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q7. Following the way apprenticeships are now funded, does your business plan to use apprenticeship funding over the next 12 months?

BASE: All respondents

Significance Level: 95%

Unweighted Total

Total

Yes

No

Don't know

Tracked data		
Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
a	b	c
1018	1020	1000
1019	1020	1000
100%	100%	100%
206	276	183
20%	27%	18%
	ac	
595	572	688
58%	56%	69%
		ab
219	172	130
21%	17%	13%
bc	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q8. How does your business plan to use the apprenticeship funding that is available over the next 12 months?

BASE: All who plan to use apprenticeship funding over the next 12 months

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	192	43	58	56	35	136	149	151	41	172	11	9	183
Total	183	44	52	52	36	131	139	158	25	174	7	2	181
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
My business will employ an increased number of apprentices	86 47%	20 45%	29 56%	21 41%	15 43%	64 49%	66 48%	76 48%	10 39%	82 47%	2 30%	1 78%	84 47%
My business will use apprenticeship funding to employ the same number of apprentices as before the funding changes	50 27%	15 33%	11 22%	16 31%	8 22%	34 26%	35 25%	40 25%	9 38%	45 26%	5 63%	* 22%	49 27%
My business will use apprenticeship funding but will employ fewer apprentices than before the funding changes	26 14%	5 11%	6 11%	7 13%	8 24%	19 15%	21 15%	24 15%	2 8%	26 15%	- -	- -	26 14%
My business will use the funding to train existing employees as an apprentice	68 37%	14 31%	21 40%	22 43%	12 33%	46 35%	54 39%	60 38%	8 32%	65 37%	3 37%	1 43%	67 37%
Other	11 6%	4 9%	1 3%	2 4%	3 9%	9 7%	7 5%	9 6%	1 6%	11 6%	- -	- -	11 6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q8. How does your business plan to use the apprenticeship funding that is available over the next 12 months?

BASE: All who plan to use apprenticeship funding over the next 12 months

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	*a	*b	*c	*d	*e	f	*g	*h	a	b	a	b	*c
Unweighted Total	8	25	16	15	26	56	16	28	103	63	107	50	29
Total	6	23	15	14	23	60	20	20	110	52	109	45	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
My business will employ an increased number of apprentices	4 70%	9 37%	8 51%	9 62%	9 39%	26 44%	12 58%	9 45%	60 55% b	19 37%	50 46%	19 43%	15 61%
My business will use apprenticeship funding to employ the same number of apprentices as before the funding changes	1 19%	4 17%	3 20%	2 17%	5 20%	24 40%	4 21%	6 31%	25 23%	20 38% a	36 33%	12 27%	1 5%
My business will use apprenticeship funding but will employ fewer apprentices than before the funding changes	1 10%	4 17%	2 16%	1 7%	8 34%	7 11%	- -	2 11%	15 13%	8 14%	9 8%	10 22% a	5 22%
My business will use the funding to train existing employees as an apprentice	1 18%	11 47%	5 37%	9 64%	12 50%	9 16%	12 57%	9 47%	45 41%	14 27%	38 35%	15 34%	12 49%
Other	- -	3 14%	2 13%	1 6%	1 4%	- -	3 13%	1 6%	4 4%	1 3%	7 7%	1 3%	1 5%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q8. How does your business plan to use the apprenticeship funding that is available over the next 12 months?

BASE: All who plan to use apprenticeship funding over the next 12 months

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	*b	a	b	a	b	a	b	a	*b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	161	25	150	41	78	113	94	65	192	-	90	53	26	72
Total	153	25	140	42	67	115	83	68	183	-	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%
My business will employ an increased number of apprentices	73	11	62	23	24	61	35	40	86	-	86	-	-	30
	48%	43%	44%	55%	36%	53%	42%	59%	47%	-	100%	-	-	45%
						a		a			bd			b
My business will use apprenticeship funding to employ the same number of apprentices as before the funding changes	43	4	45	4	33	17	27	12	50	-	-	50	-	12
	28%	17%	32%	11%	49%	15%	32%	17%	27%	-	-	100%	-	18%
						b		b				ad		a
My business will use apprenticeship funding but will employ fewer apprentices than before the funding changes	19	6	15	10	6	20	16	5	26	-	-	-	26	13
	12%	24%	11%	25%	9%	17%	19%	7%	14%	-	-	-	100%	19%
				a				b						ab
My business will use the funding to train existing employees as an apprentice	58	10	52	16	24	44	32	26	68	-	30	12	13	68
	38%	41%	37%	38%	35%	39%	39%	39%	37%	-	35%	25%	49%	100%
														ab
Other	10	1	9	2	2	9	4	4	11	-	-	-	-	2
	7%	2%	6%	4%	3%	8%	5%	6%	6%	-	-	-	-	3%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q8. How does your business plan to use the apprenticeship funding that is available over the next 12 months?

BASE: All who plan to use apprenticeship funding over the next 12 months

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	213	288	192
Total	206	276	183
	100%	100%	100%
My business will employ an increased number of apprentices	141	150	86
	68%	54%	47%
	bc		
My business will use apprenticeship funding to employ the same number of apprentices as before the funding changes	29	74	50
	14%	27%	27%
		a	a
My business will use apprenticeship funding but will employ fewer apprentices than before the funding changes	12	15	26
	6%	5%	14%
			ab
My business will use the funding to train existing employees as an apprentice	45	66	68
	22%	24%	37%
			ab
Other	12	11	11
	6%	4%	6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q9. What percentage of your Apprenticeship Levy funds do you expect to use over the next 12 months?

BASE: All whose companies will be required to pay the apprenticeship levy and plan to use apprenticeship funding over the next 12 months

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	*a	*b	c	*d	e	f	a	*b	c	*d	*e	f
Unweighted Total	94	16	29	31	18	63	78	72	22	83	5	6	88
Total	83	17	22	28	17	56	67	72	11	80	3	1	83
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1-25%	33	6	10	11	6	22	27	31	3	31	2	-	33
	40%	38%	44%	40%	36%	40%	41%	43%	23%	39%	80%	-	40%
26-50%	16	3	2	6	6	11	13	15	2	16	-	*	16
	20%	19%	8%	20%	34%	19%	20%	20%	15%	20%	-	24%	20%
51-75%	5	2	2	1	1	4	4	2	4	5	1	*	5
	7%	9%	10%	4%	4%	8%	6%	3%	32%	6%	20%	23%	6%
76-100%	8	2	1	4	1	5	6	6	2	8	-	*	8
	10%	10%	7%	13%	8%	8%	10%	8%	18%	10%	-	54%	9%
Don't know	20	4	7	6	3	14	16	19	1	20	-	-	20
	24%	24%	31%	23%	17%	25%	24%	26%	12%	25%	-	-	24%
NET: 50% or less	50	10	11	17	12	33	40	45	4	48	2	*	50
	60%	57%	52%	60%	71%	59%	60%	63%	38%	59%	80%	24%	60%
NET: 51% or more	14	3	4	5	2	9	10	8	6	13	1	1	13
	16%	19%	17%	17%	12%	16%	16%	11%	50%	16%	20%	76%	16%
Base for stats	63	13	15	21	14	42	51	53	10	60	3	1	63
Mean Score	33.39	35.02	30.48	34.58	33.16	32.78	32.97	30.16	50.59	33.43	23.09	70.49	32.98
Standard Deviation	26.346	27.694	27.147	28.336	23.657	25.606	26.265	24.847	28.765	26.262	25.230	-	26.107
Standard Error	3.149	7.995	5.924	6.041	6.108	3.696	3.449	3.514	6.432	3.419	11.283	-	3.263
Error variance	9.92	63.91	35.09	36.50	37.31	13.66	11.89	12.35	41.37	11.69	127.31	-	10.65

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q9. What percentage of your Apprenticeship Levy funds do you expect to use over the next 12 months?

BASE: All whose companies will be required to pay the apprenticeship levy and plan to use apprenticeship funding over the next 12 months

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	*a	*b	*c	*d	*e	f	*g	*h	a	b	a	*b	*c
Unweighted Total	2	12	8	7	14	33	5	13	43	36	52	27	12
Total	1	11	6	6	12	31	6	10	46	27	49	22	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1-25%	-	3	2	4	4	15	3	3	21	8	21	7	4
	-	31%	28%	64%	29%	48%	49%	29%	45%	30%	43%	35%	40%
26-50%	-	3	-	-	-	10	1	2	6	10	13	3	-
	-	26%	-	-	-	32%	18%	23%	12%	38%	28%	14%	-
									a				
51-75%	-	-	-	-	2	3	-	1	2	3	2	3	1
	-	-	-	-	14%	8%	-	11%	4%	13%	3%	12%	12%
76-100%	-	3	-	-	1	3	-	1	8	*	5	2	1
	-	28%	-	-	7%	11%	-	7%	17%	1%	11%	10%	8%
									b				
Don't know	1	2	4	2	6	-	2	3	10	5	8	6	4
	100%	15%	72%	36%	50%	-	33%	29%	22%	17%	15%	30%	40%
NET: 50% or less	-	6	2	4	4	25	4	5	26	18	35	10	4
	-	57%	28%	64%	29%	81%	67%	52%	57%	68%	71%	48%	40%
NET: 51% or more	-	3	-	-	3	6	-	2	10	4	7	5	2
	-	28%	-	-	21%	19%	-	19%	21%	14%	14%	22%	20%
Base for stats	-	9	2	4	6	31	4	7	36	22	41	15	6
Mean Score	-	45.37	13.00	13.00	38.09	33.59	19.65	37.14	35.89	33.56	32.59	36.96	33.18
Standard Deviation	-	33.305	*	-	32.783	25.115	12.690	26.861	30.879	19.149	25.427	28.586	31.965
Standard Error	-	10.532	*	-	11.590	4.372	7.327	8.954	5.459	3.439	3.833	6.738	12.081
Error variance	-	110.92	*	-	134.34	19.11	53.68	80.17	29.80	11.83	14.69	45.40	145.96

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q9. What percentage of your Apprenticeship Levy funds do you expect to use over the next 12 months?

BASE: All whose companies will be required to pay the apprenticeship levy and plan to use apprenticeship funding over the next 12 months

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	*b	a	*b	a	b	a	*b	a	*b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	79	13	78	15	55	38	94	-	94	-	41	31	15	37
Total	70	12	67	15	46	36	83	-	83	-	35	27	16	32
	100%	100%	100%	100%	100%	100%	100%	-	100%	-	100%	100%	100%	100%
1-25%	25	7	27	6	17	15	33	-	33	-	18	9	5	15
	36%	61%	40%	39%	38%	42%	40%	-	40%	-	52%	32%	32%	46%
26-50%	14	1	15	1	13	3	16	-	16	-	6	9	1	4
	20%	9%	23%	7%	28% b	9%	20%	-	20%	-	16%	35% d	8%	12%
51-75%	5	-	4	1	4	2	5	-	5	-	1	2	3	1
	8%	-	7%	6%	8%	4%	7%	-	7%	-	3%	6%	17%	3%
76-100%	7	1	6	2	4	4	8	-	8	-	4	3	1	2
	11%	7%	9%	14%	8%	12%	10%	-	10%	-	12%	11%	7%	7%
Don't know	17	3	15	5	8	12	20	-	20	-	6	4	6	10
	25%	24%	22%	34%	18%	33%	24%	-	24%	-	17%	16%	36%	31%
NET: 50% or less	40	9	42	7	30	19	50	-	50	-	24	18	6	19
	57%	70%	62%	46%	66%	51%	60%	-	60%	-	68%	67%	40%	58%
NET: 51% or more	13	1	10	3	8	6	14	-	14	-	5	5	4	3
	18%	7%	16%	20%	17%	16%	16%	-	16%	-	15%	17%	24%	11%
Base for stats	52	9	53	10	38	25	63	-	63	-	29	23	10	22
Mean Score	35.56	22.27	33.11	36.28	34.24	32.67	33.39	-	33.39	-	30.61	36.64	37.38	27.79
Standard Deviation	26.949	22.833	25.416	32.453	24.594	29.514	26.346	-	26.346	-	27.336	25.055	28.699	25.386
Standard Error	3.508	7.611	3.281	10.818	3.666	6.025	3.149	-	3.149	-	4.688	5.011	9.566	4.979
Error variance	12.31	57.93	10.77	117.03	13.44	36.30	9.92	-	9.92	-	21.98	25.11	91.51	24.79

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q9. What percentage of your Apprenticeship Levy funds do you expect to use over the next 12 months?

BASE: All whose companies will be required to pay the apprenticeship levy and plan to use apprenticeship funding over the next 12 months

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	b	c
Unweighted Total	-	101	94
Total	-	84	83
	-	100%	100%
1-25%	-	27	33
	-	32%	40%
26-50%	-	25	16
	-	29%	20%
51-75%	-	14	5
	-	17%	7%
		c	
76-100%	-	9	8
	-	11%	10%
Don't know	-	9	20
	-	10%	24%
		b	
NET: 50% or less	-	51	50
	-	61%	60%
NET: 51% or more	-	24	14
	-	28%	16%
		c	
Base for stats	-	75	63
Mean Score	-	40.17	33.39
Standard Deviation	-	25.680	26.346
Standard Error	-	2.677	3.149
Error variance	-	7.17	9.92

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10. SUMMARY: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

	Total	Agree strongly	Tend to agree	Tend to disagree	Disagree strongly	Don't know	NET: Agree	NET: Disagree
Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area	1000 100%	370 37%	454 45%	61 6%	55 5%	60 6%	824 82%	116 12%
Local London councils should have greater powers to raise resources to fund additional community safety and policing	1000 100%	417 42%	382 38%	90 9%	70 7%	41 4%	799 80%	160 16%
Local London councils should have more freedoms to fund and build infrastructure	1000 100%	379 38%	418 42%	82 8%	65 7%	56 6%	797 80%	147 15%
Local London councils should have more freedoms to fund and build more houses	1000 100%	418 42%	365 37%	85 8%	79 8%	53 5%	783 78%	164 16%
Local London councils should have more control over local taxes such as council tax and business rates	1000 100%	338 34%	366 37%	124 12%	114 11%	58 6%	704 70%	238 24%
Devolution of power from central government to London government should be limited to what it is at the moment	1000 100%	145 14%	326 33%	269 27%	112 11%	149 15%	471 47%	381 38%
Devolution to other local governments in the UK is more important than devolution to local London councils	1000 100%	125 13%	298 30%	262 26%	117 12%	197 20%	424 42%	379 38%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10. SUMMARY - NET: Agree: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area	824	202	210	205	208	619	623	754	70	810	11	3	821
	82%	81%	84%	82%	83%	83%	83%	83%	81%	82%	84%	100%	82%
Local London councils should have greater powers to raise resources to fund additional community safety and policing	799	194	208	206	191	592	605	726	73	783	12	3	795
	80%	77%	83%	83%	76%	79%	81%	79%	85%	80%	93%	100%	80%
Local London councils should have more freedoms to fund and build infrastructure	797	200	198	200	198	597	597	728	69	782	12	3	794
	80%	80%	79%	80%	79%	80%	80%	80%	80%	80%	88%	98%	80%
Local London councils should have more freedoms to fund and build more houses	783	207	189	199	189	584	576	713	70	768	11	3	780
	78%	83% bdf	76%	79%	75%	78%	77%	78%	82%	78%	86%	100%	78%
Local London councils should have more control over local taxes such as council tax and business rates	704	171	181	180	172	523	533	643	61	688	12	3	700
	70%	68%	72%	72%	69%	70%	71%	70%	71%	70%	94%	98%	70%
Devolution of power from central government to London government should be limited to what it is at the moment	471	105	129	125	111	345	366	430	40	463	6	1	469
	47%	42%	52% a	50%	45%	46%	49%	47%	47%	47%	47%	43%	47%
Devolution to other local governments in the UK is more important than devolution to local London councils	424	107	112	101	104	323	316	391	32	415	7	2	422
	42%	43%	45%	40%	42%	43%	42%	43%	37%	42%	51%	45%	42%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10. SUMMARY - NET: Agree: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area	25 77%	126 89% adfg	70 84%	68 79%	101 83%	262 80%	91 77%	73 91% adfg	530 82%	170 83%	373 85% b	252 78%	166 85%
Local London councils should have greater powers to raise resources to fund additional community safety and policing	28 84%	117 83%	63 76%	68 80%	104 86% cf	249 76%	98 82%	64 80%	499 77%	175 86% a	370 85% bc	249 77%	148 76%
Local London councils should have more freedoms to fund and build infrastructure	27 83%	126 89% cdfg	64 77%	63 74%	97 80%	256 78%	90 76%	66 83%	515 80%	163 80%	362 83%	248 77%	155 79%
Local London councils should have more freedoms to fund and build more houses	26 77%	113 80%	65 77%	65 75%	94 78%	259 79%	89 75%	65 82%	511 79%	162 79%	354 81%	254 79%	146 75%
Local London councils should have more control over local taxes such as council tax and business rates	20 60%	108 76% a	58 70%	61 71%	88 73%	227 69%	79 67%	56 70%	462 72%	143 70%	320 73%	220 68%	139 71%
Devolution of power from central government to London government should be limited to what it is at the moment	15 44%	67 47%	42 51%	49 57% fh	56 46%	146 44%	58 49%	30 38%	293 45%	109 53% a	201 46%	159 49%	92 47%
Devolution to other local governments in the UK is more important than devolution to local London councils	14 42%	57 40%	33 40%	36 42%	50 42%	143 44%	51 43%	32 41%	279 43%	82 40%	201 46% b	118 37%	86 44%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10. SUMMARY - NET: Agree: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area	435 85% b	341 79%	429 85% b	394 80%	119 90% b	699 81%	146 92% b	522 79%	159 87% b	553 80%	76 89%	41 82%	24 92%	64 94% b
Local London councils should have greater powers to raise resources to fund additional community safety and policing	426 84% b	324 75%	423 84% b	373 76%	112 85%	679 79%	131 83%	515 78%	155 85% b	530 77%	71 83%	42 85%	22 87%	63 92%
Local London councils should have more freedoms to fund and build infrastructure	425 84% b	326 76%	411 82%	383 78%	110 83%	679 79%	135 85% b	511 77%	158 86% b	531 77%	73 85%	42 85%	21 83%	62 92%
Local London councils should have more freedoms to fund and build more houses	400 79%	335 78%	392 78%	389 79%	111 84%	665 77%	128 81%	514 78%	149 82%	527 77%	68 80%	40 81%	22 85%	57 84%
Local London councils should have more control over local taxes such as council tax and business rates	370 73%	296 69%	362 72%	340 69%	92 70%	605 70%	125 79% b	451 68%	139 76% b	468 68%	63 74%	39 79%	21 83%	52 76%
Devolution of power from central government to London government should be limited to what it is at the moment	234 46%	210 49%	233 46%	235 48%	76 57% b	388 45%	96 60% b	305 46%	100 55% b	318 46%	47 55%	30 61%	15 58%	41 60%
Devolution to other local governments in the UK is more important than devolution to local London councils	240 47% b	171 40%	228 45%	194 39%	58 44%	362 42%	83 52% b	281 42%	98 54% b	280 41%	45 52%	29 58%	14 56%	37 55%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10. SUMMARY - NET: Agree: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area	-	-	824
	-	-	82%
Local London councils should have greater powers to raise resources to fund additional community safety and policing	-	-	799
	-	-	80%
Local London councils should have more freedoms to fund and build infrastructure	-	-	797
	-	-	80%
Local London councils should have more freedoms to fund and build more houses	-	-	783
	-	-	78%
Local London councils should have more control over local taxes such as council tax and business rates	-	-	704
	-	-	70%
Devolution of power from central government to London government should be limited to what it is at the moment	-	-	471
	-	-	47%
Devolution to other local governments in the UK is more important than devolution to local London councils	-	-	424
	-	-	42%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.1. Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees							
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME	
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f	
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987	
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly	(4.0)	370	91	95	91	93	279	280	334	36	364	6	1	369	
		37%	36%	38%	37%	37%	37%	37%	37%	42%	37%	43%	32%	37%	
Tend to agree	(3.0)	454	111	115	114	115	340	343	420	34	446	5	2	452	
		45%	44%	46%	45%	46%	45%	46%	46%	40%	45%	41%	68%	45%	
Tend to disagree	(2.0)	61	16	15	13	17	48	45	53	8	61	1	-	61	
		6%	7%	6%	5%	7%	6%	6%	6%	9%	6%	4%	-	6%	
Disagree strongly	(1.0)	55	12	12	14	16	41	43	52	2	54	*	-	55	
		5%	5%	5%	6%	7%	5%	6%	6%	3%	6%	3%	-	5%	
Don't know		60	20	13	18	9	42	40	54	6	59	1	-	60	
		6%	8%	5%	7%	4%	6%	5%	6%	7%	6%	9%	-	6%	
		d													
NET: Agree		824	202	210	205	208	619	623	754	70	810	11	3	821	
		82%	81%	84%	82%	83%	83%	83%	83%	81%	82%	84%	100%	82%	
NET: Disagree		116	28	27	27	33	89	88	106	10	115	1	-	116	
		12%	11%	11%	11%	13%	12%	12%	12%	12%	12%	7%	-	12%	
Base for stats		940	230	237	232	241	708	710	860	80	925	12	3	937	
Mean Score		3.21	3.22	3.23	3.22	3.18	3.21	3.21	3.21	3.29	3.21	3.36	3.32	3.21	
Standard Deviation		.804	.791	.787	.806	.836	.805	.809	.808	.769	.806	.746	.556	.805	
Standard Error		.026	.052	.051	.053	.054	.030	.030	.028	.073	.027	.181	.154	.026	
Error variance		*	*	*	*	*	*	*	*	.01	*	.03	.02	*	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.1. Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	11	60	31	30	53	106	40	35	232	79	178	97	79
		35%	42%	37%	35%	44%	32%	34%	44%	36%	39%	41%	30%	40%
			f			f			f			b		b
Tend to agree	(3.0)	14	67	39	38	47	157	51	38	299	91	194	155	87
		42%	47%	47%	45%	39%	48%	43%	47%	46%	44%	44%	48%	44%
Tend to disagree	(2.0)	2	5	4	1	8	26	13	3	40	15	24	32	3
		7%	3%	4%	1%	7%	8%	11%	4%	6%	7%	5%	10%	2%
		d				d	d	bd				c	ac	
Disagree strongly	(1.0)	2	4	6	11	4	18	6	2	36	9	19	13	21
		6%	3%	8%	13%	3%	5%	5%	3%	6%	5%	4%	4%	10%
					befh									ab
Don't know		3	6	4	5	8	22	8	2	39	10	22	26	6
		9%	5%	5%	6%	7%	7%	7%	2%	6%	5%	5%	8%	3%
		h											c	
NET: Agree		25	126	70	68	101	262	91	73	530	170	373	252	166
		77%	89%	84%	79%	83%	80%	77%	91%	82%	83%	85%	78%	85%
			adfg						adfg			b		
NET: Disagree		4	9	10	12	12	44	19	5	76	24	43	45	24
		14%	6%	12%	14%	10%	13%	16%	7%	12%	12%	10%	14%	12%
					b		b	bh						
Base for stats		30	135	80	80	112	306	110	78	606	194	416	297	190
Mean Score		3.16	3.34	3.18	3.08	3.33	3.14	3.14	3.35	3.20	3.24	3.28	3.13	3.18
			dfg			df			df			b		
Standard Deviation		.862	.702	.850	.977	.761	.804	.839	.692	.806	.789	.770	.771	.916
Standard Error		.127	.058	.087	.101	.070	.051	.087	.071	.034	.055	.039	.044	.065
Error variance		.02	*	.01	.01	*	*	.01	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.1. Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	218	137	204	164	60	305	75	224	87	224	47	19	10	42
		43% b	32%	41% b	33%	45% b	35%	47% b	34%	48% b	33%	55%	39%	39%	62% b
Tend to agree	(3.0)	217	204	224	230	59	394	71	298	72	329	29	21	14	22
		43% b	48%	45% b	47%	45% b	46%	45% b	45%	39% a	48%	34% a	43%	53%	32%
Tend to disagree	(2.0)	28	27	30	30	7	53	9	42	13	41	5	6	1	3
		6% b	6%	6% b	6%	5% b	6%	6% b	6%	7% b	6%	6% b	12%	3%	4%
Disagree strongly	(1.0)	20	34	22	32	2	52	2	47	7	44	2	1	1	1
		4% a	8% a	4% b	7%	2% a	6% a	1% a	7% a	4% a	6% a	3% a	3% a	5% a	1% a
Don't know		26	28	23	37	4	56	2	50	4	49	2	2	-	1
		5% a	6% a	5% b	7% b	3% b	6% b	1% b	8% a	2% a	7% a	3% a	3% a	- a	1% a
NET: Agree		435	341	429	394	119	699	146	522	159	553	76	41	24	64
		85% b	79% b	85% b	80% b	90% b	81% b	92% b	79% b	87% b	80% b	89% b	82% b	92% b	94% b
NET: Disagree		48	61	52	63	9	105	11	89	20	85	7	7	2	3
		9% a	14% a	10% b	13% b	7% b	12% b	7% b	13% a	11% b	12% b	9% b	15% b	8% b	5% b
Base for stats		483	402	480	457	128	804	157	611	179	639	84	48	26	67
Mean Score		3.31 b	3.11	3.27 b	3.15	3.38 b	3.18	3.39 b	3.14	3.34 b	3.15	3.44	3.22	3.26	3.57 b
Standard Deviation		.761	.857	.775	.830	.673	.821	.657	.851	.779	.818	.735	.774	.756	.615
Standard Error		.035	.043	.035	.039	.058	.029	.051	.035	.057	.032	.078	.107	.148	.073
Error variance		*	*	*	*	*	*	*	*	*	*	.01	.01	.02	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.1. Local London councils should have the powers and funding to integrate employment, skills, and apprenticeships in their local area: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	370
			-	-	37%
Tend to agree	(3.0)		-	-	454
			-	-	45%
Tend to disagree	(2.0)		-	-	61
			-	-	6%
Disagree strongly	(1.0)		-	-	55
			-	-	5%
Don't know			-	-	60
			-	-	6%
NET: Agree			-	-	824
			-	-	82%
NET: Disagree			-	-	116
			-	-	12%
Base for stats			-	-	940
Mean Score			-	-	3.21
Standard Deviation			-	-	.804
Standard Error			-	-	.026
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.2. Local London councils should have more control over local taxes such as council tax and business rates: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	338	95	89	74	80	264	312	26	331	5	2	336
		34%	38%	36%	30%	32%	35%	34%	30%	34%	36%	69%	34%
		c											
Tend to agree	(3.0)	366	75	92	106	92	259	330	35	357	8	1	365
		37%	30%	37%	43%	37%	35%	36%	41%	36%	58%	29%	37%
					ae		a						
Tend to disagree	(2.0)	124	29	30	35	29	89	115	10	123	1	*	124
		12%	12%	12%	14%	12%	12%	13%	11%	13%	6%	2%	12%
Disagree strongly	(1.0)	114	32	24	22	36	92	106	8	114	-	-	114
		11%	13%	10%	9%	15%	12%	12%	9%	12%	-	-	11%
Don't know		58	19	15	12	12	46	50	8	58	-	-	58
		6%	8%	6%	5%	5%	6%	5%	9%	6%	-	-	6%
NET: Agree		704	171	181	180	172	523	643	61	688	12	3	700
		70%	68%	72%	72%	69%	70%	70%	71%	70%	94%	98%	70%
NET: Disagree		238	61	55	57	66	181	221	18	238	1	*	238
		24%	24%	22%	23%	26%	24%	24%	20%	24%	6%	2%	24%
Base for stats	942	231	235	238	238	704	711	864	78	926	13	3	939
Mean Score	2.98	3.01	3.04	2.98	2.91	2.99	2.98	2.98	3.00	2.98	3.30	3.66	2.98
Standard Deviation	.988	1.044	.959	.914	1.032	1.013	.970	.994	.932	.993	.599	.621	.989
Standard Error	.032	.069	.063	.059	.067	.038	.036	.034	.089	.033	.141	.172	.032
Error variance	*	*	*	*	*	*	*	*	.01	*	.02	.03	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.2. Local London councils should have more control over local taxes such as council tax and business rates: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	8	60	33	30	43	97	33	30	225	67	163	102	57
		26%	42%	39%	35%	36%	30%	28%	38%	35%	33%	37%	32%	29%
			afg									c		
Tend to agree	(3.0)	11	48	25	31	45	130	46	26	237	75	157	118	82
		34%	34%	31%	36%	37%	39%	39%	32%	37%	37%	36%	36%	42%
Tend to disagree	(2.0)	2	14	7	8	9	56	14	15	83	24	58	41	21
		6%	10%	8%	9%	7%	17%	12%	19%	13%	12%	13%	13%	11%
							bce		abce					
Disagree strongly	(1.0)	7	13	13	12	19	29	17	5	69	25	38	36	32
		21%	9%	15%	14%	16%	9%	14%	6%	11%	12%	9%	11%	16%
		bfg		h		fh								a
Don't know		4	7	6	5	5	17	8	4	32	14	22	26	5
		13%	5%	7%	6%	4%	5%	7%	5%	5%	7%	5%	8%	3%
		ef										c		
NET: Agree		20	108	58	61	88	227	79	56	462	143	320	220	139
		60%	76%	70%	71%	73%	69%	67%	70%	72%	70%	73%	68%	71%
			a											
NET: Disagree		9	27	19	20	27	84	31	20	152	48	96	77	52
		27%	19%	23%	23%	23%	26%	26%	25%	24%	24%	22%	24%	27%
Base for stats		29	135	78	81	115	311	110	76	614	191	416	297	191
Mean Score		2.74	3.15	3.01	2.97	2.97	2.95	2.87	3.08	3.01	2.97	3.07	2.97	2.86
			afg									c		
Standard Deviation		1.143	.951	1.085	1.039	1.055	.928	1.016	.925	.976	.999	.947	.982	1.025
Standard Error		.172	.079	.112	.108	.096	.058	.107	.095	.040	.070	.047	.057	.072
Error variance		.03	.01	.01	.01	.01	*	.01	.01	*	*	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.2. Local London councils should have more control over local taxes such as council tax and business rates: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans				
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices	
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d	
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72	
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly		(4.0)	192	134	174	163	46	289	59	209	74	208	41	15	11	33
			38%	31%	35%	33%	35%	34%	37%	32%	41%	30%	48%	29%	42%	48%
			b								b		b			b
Tend to agree		(3.0)	177	162	188	178	46	316	66	241	65	259	22	25	11	19
			35%	38%	37%	36%	35%	37%	42%	37%	35%	38%	26%	49%	41%	28%
													ad			
Tend to disagree		(2.0)	55	60	57	65	24	99	21	77	24	87	12	5	4	11
			11%	14%	11%	13%	18%	11%	13%	12%	13%	13%	15%	11%	14%	16%
							b									
Disagree strongly		(1.0)	51	58	54	60	6	108	8	92	12	92	6	2	1	2
			10%	13%	11%	12%	5%	13%	5%	14%	7%	13%	7%	5%	3%	3%
							a				a		a			
Don't know			33	16	30	28	10	48	4	41	8	41	4	3	-	3
			7%	4%	6%	6%	7%	6%	3%	6%	4%	6%	4%	5%	-	5%
NET: Agree			370	296	362	340	92	605	125	451	139	468	63	39	21	52
			73%	69%	72%	69%	70%	70%	79%	68%	76%	68%	74%	79%	83%	76%
									b		b					
NET: Disagree			106	118	111	126	30	207	29	169	36	179	19	8	4	13
			21%	27%	22%	25%	23%	24%	18%	26%	20%	26%	22%	16%	17%	19%
				a												
Base for stats			476	413	473	466	122	812	154	620	175	647	82	47	26	65
Mean Score			3.07	2.90	3.02	2.95	3.08	2.97	3.14	2.92	3.15	2.90	3.20	3.10	3.22	3.28
			b						b		b					
Standard Deviation			.972	1.010	.973	1.003	.882	1.005	.848	1.025	.906	1.008	.960	.794	.808	.849
Standard Error			.044	.050	.044	.047	.077	.035	.066	.041	.067	.040	.103	.112	.158	.103
Error variance			*	*	*	*	.01	*	*	*	*	*	.01	.01	.03	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.2. Local London councils should have more control over local taxes such as council tax and business rates: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%			*a	*b	c
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	338
			-	-	34%
Tend to agree	(3.0)		-	-	366
			-	-	37%
Tend to disagree	(2.0)		-	-	124
			-	-	12%
Disagree strongly	(1.0)		-	-	114
			-	-	11%
Don't know			-	-	58
			-	-	6%
NET: Agree			-	-	704
			-	-	70%
NET: Disagree			-	-	238
			-	-	24%
Base for stats			-	-	942
Mean Score			-	-	2.98
Standard Deviation			-	-	.988
Standard Error			-	-	.032
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.3. Local London councils should have more freedoms to fund and build infrastructure: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	379	92	99	97	92	283	343	37	374	5	1	379
		38%	37%	39%	39%	37%	38%	37%	42%	38%	39%	18%	38%
Tend to agree	(3.0)	418	109	100	103	106	314	385	32	409	6	3	415
		42%	43%	40%	41%	42%	42%	42%	38%	42%	50%	79%	42%
Tend to disagree	(2.0)	82	15	22	23	22	59	72	9	81	*	*	82
		8%	6%	9%	9%	9%	8%	8%	11%	8%	3%	2%	8%
Disagree strongly	(1.0)	65	23	11	12	19	53	61	4	64	1	-	65
		7%	9%	5%	5%	8%	7%	7%	5%	7%	8%	-	7%
			bcd										
Don't know		56	12	18	16	11	41	52	4	56	-	-	56
		6%	5%	7%	6%	4%	5%	6%	5%	6%	-	-	6%
NET: Agree		797	200	198	200	198	597	728	69	782	12	3	794
		80%	80%	79%	80%	79%	80%	80%	80%	80%	88%	98%	80%
NET: Disagree		147	38	34	34	41	112	134	13	145	2	*	147
		15%	15%	13%	14%	16%	15%	15%	15%	15%	12%	2%	15%
Base for stats		944	238	232	234	239	709	862	82	927	13	3	940
Mean Score		3.18	3.13	3.23	3.22	3.14	3.16	3.17	3.23	3.18	3.19	3.16	3.18
Standard Deviation		.856	.906	.816	.816	.883	.870	.858	.842	.858	.880	.508	.858
Standard Error		.028	.059	.053	.053	.057	.033	.030	.079	.028	.207	.141	.028
Error variance		*	*	*	*	*	*	*	.01	*	.04	.02	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.3. Local London councils should have more freedoms to fund and build infrastructure: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	13	66	35	34	45	119	34	31	248	81	185	99	81
		39%	46%	42%	39%	37%	36%	29%	39%	38%	40%	42%	31%	41%
			fg									b		b
Tend to agree	(3.0)	14	60	29	29	52	136	55	35	266	82	177	150	74
		43%	42%	35%	34%	43%	42%	47%	44%	41%	40%	40%	46%	38%
Tend to disagree	(2.0)	1	7	6	9	9	32	15	3	54	16	26	32	18
		3%	5%	8%	10%	8%	10%	12%	4%	8%	8%	6%	10%	9%
								bh				a		
Disagree strongly	(1.0)	2	5	8	10	10	18	7	3	40	15	24	19	17
		7%	4%	10%	12%	8%	6%	6%	4%	6%	8%	6%	6%	9%
				b	bfg									
Don't know		2	4	4	3	4	23	7	8	36	11	26	23	5
		7%	3%	5%	4%	4%	7%	6%	10%	6%	5%	6%	7%	3%
								b				c		
NET: Agree		27	126	64	63	97	256	90	66	515	163	362	248	155
		83%	89%	77%	74%	80%	78%	76%	83%	80%	80%	83%	77%	79%
			cdfg											
NET: Disagree		3	12	15	19	19	50	22	6	94	31	50	51	35
		10%	8%	18%	22%	16%	15%	19%	7%	15%	15%	11%	16%	18%
				bh	bh		b	bh						a
Base for stats		31	138	79	82	116	306	112	72	609	194	412	300	191
Mean Score		3.23	3.35	3.15	3.05	3.14	3.17	3.04	3.31	3.19	3.18	3.27	3.09	3.15
			defg					g				b		
Standard Deviation		.861	.747	.968	1.014	.892	.842	.842	.744	.852	.889	.824	.829	.926
Standard Error		.126	.061	.099	.104	.081	.053	.087	.078	.035	.062	.041	.048	.065
Error variance		.02	*	.01	.01	.01	*	.01	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.3. Local London councils should have more freedoms to fund and build infrastructure: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly		208	155	202	175	54	318	72	235	81	241	43	15	12	40
(4.0)		41%	36%	40%	35%	41%	37%	45%	36%	44%	35%	50%	30%	47%	59%
								b		b		b			b
Tend to agree		217	171	209	207	56	361	63	276	77	290	30	27	9	23
(3.0)		43%	40%	42%	42%	42%	42%	40%	42%	42%	42%	35%	55%	37%	33%
												ad			
Tend to disagree		30	47	37	44	6	75	12	63	9	63	4	4	1	3
(2.0)		6%	11%	7%	9%	5%	9%	7%	10%	5%	9%	5%	8%	5%	4%
			a												
Disagree strongly		27	35	28	38	5	60	6	51	10	52	4	4	2	2
(1.0)		5%	8%	5%	8%	4%	7%	4%	8%	5%	8%	5%	8%	7%	3%
Don't know		26	22	27	29	10	46	6	36	6	42	4	-	1	1
		5%	5%	5%	6%	8%	5%	4%	5%	3%	6%	5%	-	5%	1%
NET: Agree		425	326	411	383	110	679	135	511	158	531	73	42	21	62
		84%	76%	82%	78%	83%	79%	85%	77%	86%	77%	85%	85%	83%	92%
		b						b		b					
NET: Disagree		58	82	65	82	12	135	17	113	19	115	9	7	3	5
		11%	19%	13%	17%	9%	16%	11%	17%	10%	17%	10%	15%	12%	7%
			a				a		a		a				
Base for stats		483	408	476	465	122	814	152	625	177	646	82	50	24	67
Mean Score		3.26	3.09	3.23	3.12	3.31	3.15	3.32	3.11	3.29	3.11	3.36	3.07	3.30	3.49
		b		b				b		b		b			b
Standard Deviation		.810	.913	.826	.885	.769	.868	.773	.889	.809	.884	.819	.828	.882	.730
Standard Error		.037	.045	.037	.041	.067	.031	.061	.036	.059	.035	.088	.114	.176	.087
Error variance		*	*	*	*	*	*	*	*	*	*	.01	.01	.03	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.3. Local London councils should have more freedoms to fund and build infrastructure: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%			*a	*b	c
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	379
			-	-	38%
Tend to agree	(3.0)		-	-	418
			-	-	42%
Tend to disagree	(2.0)		-	-	82
			-	-	8%
Disagree strongly	(1.0)		-	-	65
			-	-	7%
Don't know			-	-	56
			-	-	6%
NET: Agree			-	-	797
			-	-	80%
NET: Disagree			-	-	147
			-	-	15%
Base for stats			-	-	944
Mean Score			-	-	3.18
Standard Deviation			-	-	.856
Standard Error			-	-	.028
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.4. Local London councils should have more freedoms to fund and build more houses: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	418	104	114	101	99	317	383	35	413	4	2	416
		42%	42%	46%	40%	40%	42%	42%	40%	42%	27%	55%	42%
Tend to agree	(3.0)	365	103	75	98	90	267	329	36	356	8	1	364
		37%	41%	30%	39%	36%	36%	36%	41%	36%	59%	45%	36%
		b	b	b	b	b	b	b	b	b	b	b	b
Tend to disagree	(2.0)	85	16	25	21	23	64	77	8	83	1	-	85
		8%	6%	10%	8%	9%	9%	8%	9%	8%	11%	-	9%
Disagree strongly	(1.0)	79	11	23	18	26	61	77	2	79	-	-	79
		8%	4%	9%	7%	11%	8%	8%	3%	8%	-	-	8%
		a	a	a	a	a	a	b	b	b	b	b	b
Don't know		53	16	13	12	12	41	48	5	53	*	-	53
		5%	6%	5%	5%	5%	5%	5%	6%	5%	3%	-	5%
NET: Agree		783	207	189	199	189	584	713	70	768	11	3	780
		78%	83%	76%	79%	75%	78%	78%	82%	78%	86%	100%	78%
		bdf	bdf	bdf	bdf	bdf	bdf	bdf	bdf	bdf	bdf	bdf	bdf
NET: Disagree		164	27	48	39	49	125	154	11	163	1	-	164
		16%	11%	19%	16%	20%	17%	17%	12%	17%	11%	-	16%
		a	a	a	a	a	a	a	a	a	a	a	a
Base for stats		947	234	237	238	238	709	866	81	931	13	3	944
Mean Score		3.18	3.28	3.18	3.18	3.10	3.19	3.18	3.27	3.18	3.17	3.55	3.18
		d	d	d	d	d	d	d	d	d	d	d	d
Standard Deviation		.912	.791	.976	.889	.975	.920	.925	.763	.917	.629	.594	.913
Standard Error		.030	.052	.063	.058	.063	.035	.032	.072	.030	.153	.165	.030
Error variance		*	*	*	*	*	*	*	.01	*	.02	.03	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.4. Local London councils should have more freedoms to fund and build more houses: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%		a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	10	69	35	42	47	137	45	30	279	85	200	117	89
		31%	48%	42%	49%	39%	42%	38%	38%	43%	42%	46%	36%	45%
			a		a							b		b
Tend to agree	(3.0)	15	44	30	23	47	123	44	35	232	77	154	137	58
		46%	31%	36%	27%	39%	37%	37%	44%	36%	38%	35%	42%	29%
		d							bd				ac	
Tend to disagree	(2.0)	1	11	9	6	10	33	11	4	54	19	33	29	23
		4%	8%	10%	7%	9%	10%	9%	5%	8%	9%	7%	9%	12%
Disagree strongly	(1.0)	3	13	9	10	6	20	13	5	46	12	31	19	19
		9%	9%	11%	12%	5%	6%	11%	6%	7%	6%	7%	6%	9%
Don't know		3	5	1	5	10	16	6	6	34	12	20	21	9
		10%	3%	1%	6%	8%	5%	5%	7%	5%	6%	5%	7%	4%
		c				c			c					
NET: Agree		26	113	65	65	94	259	89	65	511	162	354	254	146
		77%	80%	77%	75%	78%	79%	75%	82%	79%	79%	81%	79%	75%
NET: Disagree		4	24	18	16	17	53	24	8	101	31	64	48	41
		13%	17%	21%	18%	14%	16%	20%	11%	16%	15%	15%	15%	21%
				h									a	
Base for stats		30	137	82	80	111	312	113	74	611	193	418	302	188
Mean Score		3.11	3.23	3.10	3.20	3.22	3.20	3.07	3.23	3.22	3.22	3.25	3.17	3.15
Standard Deviation		.891	.951	.984	1.034	.843	.874	.985	.819	.896	.861	.891	.841	.985
Standard Error		.131	.078	.099	.107	.079	.055	.102	.085	.037	.060	.044	.048	.070
Error variance		.02	.01	.01	.01	.01	*	.01	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.4. Local London councils should have more freedoms to fund and build more houses: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans				
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices	
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d	
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72	
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly		(4.0)	218 43%	177 41%	208 41%	209 42%	57 44%	357 41%	69 44%	269 41%	79 43%	277 40%	40 46%	18 36%	11 43%	34 50%
Tend to agree		(3.0)	182 36%	158 37%	184 36%	180 37%	54 41%	309 36%	59 37%	245 37%	70 38%	251 36%	29 33%	22 45%	11 42%	23 34%
Tend to disagree		(2.0)	40 8%	37 9%	51 10%	33 7%	12 9%	71 8%	14 9%	57 9%	19 10%	60 9%	9 11%	5 9%	3 11%	4 6%
Disagree strongly		(1.0)	41 8%	38 9%	31 6%	48 10%	4 3%	76 9%	12 7%	52 8%	10 5%	63 9%	6 7%	3 6%	1 4%	4 6%
Don't know			28 5%	19 4%	29 6%	23 5%	5 4%	48 6%	5 3%	37 6%	5 3%	38 5%	2 3%	2 4%	- -	2 4%
NET: Agree			400 79%	335 78%	392 78%	389 79%	111 84%	665 77%	128 81%	514 78%	149 82%	527 77%	68 80%	40 81%	22 85%	57 84%
NET: Disagree			81 16%	75 18%	82 16%	81 16%	16 12%	147 17%	26 16%	109 17%	29 16%	123 18%	15 18%	7 15%	4 15%	8 12%
Base for stats			481	411	474	470	127	812	154	624	178	650	83	47	26	66
Mean Score			3.20	3.16	3.20	3.17	3.30	3.16	3.21	3.17	3.23	3.14	3.22	3.17	3.24	3.33
Standard Deviation			.914	.932	.878	.946	.757	.935	.901	.912	.852	.940	.915	.832	.822	.858
Standard Error			.041	.046	.040	.044	.065	.033	.071	.037	.062	.037	.098	.118	.161	.103
Error variance			*	*	*	*	*	*	*	*	*	*	.01	.01	.03	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.4. Local London councils should have more freedoms to fund and build more houses: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%			*a	*b	c
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	418
			-	-	42%
Tend to agree	(3.0)		-	-	365
			-	-	37%
Tend to disagree	(2.0)		-	-	85
			-	-	8%
Disagree strongly	(1.0)		-	-	79
			-	-	8%
Don't know			-	-	53
			-	-	5%
NET: Agree			-	-	783
			-	-	78%
NET: Disagree			-	-	164
			-	-	16%
Base for stats			-	-	947
Mean Score			-	-	3.18
Standard Deviation			-	-	.912
Standard Error			-	-	.030
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.5. Local London councils should have greater powers to raise resources to fund additional community safety and policing: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees							
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME	
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f	
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987	
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly	(4.0)	417	106	113	100	98	317	311	384	33	412	3	1	415	
		42%	42%	45%	40%	39%	42%	41%	42%	38%	42%	24%	43%	42%	
Tend to agree	(3.0)	382	88	95	106	92	276	294	342	40	371	9	2	380	
		38%	35%	38%	42%	37%	37%	39%	37%	46%	38%	69%	57%	38%	
Tend to disagree	(2.0)	90	20	20	20	31	71	70	83	8	90	-	-	90	
		9%	8%	8%	8%	12%	9%	9%	9%	9%	9%	-	-	9%	
Disagree strongly	(1.0)	70	26	12	15	16	55	44	68	2	69	1	-	70	
		7%	10% bf	5%	6%	7%	7%	6%	7% b	2%	7% b	7%	-	7% b	
Don't know		41	10	10	9	12	33	31	37	4	41	-	-	41	
		4%	4%	4%	3%	5%	4%	4%	4%	5%	4%	-	-	4%	
NET: Agree		799	194	208	206	191	592	605	726	73	783	12	3	795	
		80%	77%	83%	83%	76%	79%	81%	79%	85%	80%	93%	100%	80%	
NET: Disagree		160	46	32	35	47	125	114	151	9	159	1	-	160	
		16%	18%	13%	14%	19%	17%	15%	17%	11%	16%	7%	-	16%	
Base for stats		959	240	240	241	238	717	719	877	82	942	13	3	955	
Mean Score		3.19	3.14	3.29	3.21	3.14	3.19	3.21	3.19	3.26	3.20	3.10	3.43	3.19	
Standard Deviation		.885	.970	.822	.844	.896	.899	.855	.899	.718	.888	.745	.592	.886	
Standard Error		.029	.063	.053	.054	.058	.034	.032	.031	.067	.029	.176	.164	.029	
Error variance		*	*	*	*	*	*	*	*	*	*	.03	.03	*	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.5. Local London councils should have greater powers to raise resources to fund additional community safety and policing: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	15	66	37	38	60	133	37	28	264	82	194	114	90
		45%	46%	44%	45%	50%	41%	31%	35%	41%	40%	44%	35%	46%
			g			gh						b		b
Tend to agree	(3.0)	13	51	27	30	44	116	61	36	235	94	176	135	59
		39%	36%	32%	35%	36%	35%	51%	45%	36%	46%	40%	42%	30%
							bcdef				a	c	c	
Tend to disagree	(2.0)	2	13	7	6	6	41	9	6	69	10	39	26	22
		5%	9%	8%	7%	5%	13%	8%	7%	11%	5%	9%	8%	11%
						e				b				
Disagree strongly	(1.0)	2	6	9	8	6	24	8	8	48	14	19	26	19
		6%	4%	11%	9%	5%	7%	7%	10%	7%	7%	4%	8%	10%
												a	a	
Don't know		2	6	4	4	5	14	3	2	29	6	10	21	7
		5%	4%	5%	4%	4%	4%	3%	3%	5%	3%	2%	6%	4%
												a		
NET: Agree		28	117	63	68	104	249	98	64	499	175	370	249	148
		84%	83%	76%	80%	86%	76%	82%	80%	77%	86%	85%	77%	76%
						cf					a	bc		
NET: Disagree		4	19	16	14	12	65	18	13	117	24	57	53	41
		11%	13%	19%	16%	10%	20%	15%	17%	18%	12%	13%	16%	21%
						e				b				a
Base for stats		31	136	79	82	116	314	115	77	616	199	428	302	189
Mean Score		3.29	3.30	3.15	3.20	3.37	3.14	3.10	3.09	3.16	3.22	3.28	3.11	3.16
						fgh						b		
Standard Deviation		.840	.821	.993	.948	.796	.915	.827	.916	.909	.837	.803	.897	.986
Standard Error		.121	.068	.102	.097	.072	.057	.084	.094	.038	.057	.040	.051	.070
Error variance		.01	*	.01	.01	.01	*	.01	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.5. Local London councils should have greater powers to raise resources to fund additional community safety and policing: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	227	168	222	194	57	355	78	255	76	266	38	16	13	37
		45%	39%	44%	39%	43%	41%	49%	39%	41%	39%	45%	31%	50%	55%
								b							b
Tend to agree	(3.0)	199	157	201	179	55	324	53	260	79	265	33	27	10	26
		39%	36%	40%	36%	42%	38%	34%	39%	43%	38%	38%	54%	37%	38%
Tend to disagree	(2.0)	38	50	38	52	9	82	15	61	18	64	11	3	2	3
		7%	12%	8%	11%	7%	9%	9%	9%	10%	9%	13%	7%	9%	4%
Disagree strongly	(1.0)	28	38	26	44	7	63	10	53	9	58	4	3	1	2
		6%	9%	5%	9%	6%	7%	6%	8%	5%	8%	4%	6%	4%	3%
Don't know		17	18	17	24	4	37	3	32	1	35	-	1	-	-
		3%	4%	3%	5%	3%	4%	2%	5%	*	5%	-	2%	-	-
NET: Agree		426	324	423	373	112	679	131	515	155	530	71	42	22	63
		84%	75%	84%	76%	85%	79%	83%	78%	85%	77%	83%	85%	87%	92%
NET: Disagree		67	88	64	96	16	144	24	114	27	122	15	6	3	5
		13%	20%	13%	20%	12%	17%	15%	17%	15%	18%	17%	13%	13%	8%
Base for stats		492	412	487	469	128	823	155	629	182	653	86	49	26	68
Mean Score		3.27	3.10	3.27	3.11	3.26	3.18	3.29	3.14	3.22	3.13	3.23	3.12	3.32	3.44
Standard Deviation		.836	.941	.821	.943	.823	.896	.875	.907	.819	.919	.835	.803	.819	.732
Standard Error		.038	.046	.037	.044	.071	.031	.068	.036	.059	.036	.088	.111	.161	.086
Error variance		*	*	*	*	*	*	*	*	*	*	.01	.01	.03	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.5. Local London councils should have greater powers to raise resources to fund additional community safety and policing: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%			*a	*b	c
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	417
			-	-	42%
Tend to agree	(3.0)		-	-	382
			-	-	38%
Tend to disagree	(2.0)		-	-	90
			-	-	9%
Disagree strongly	(1.0)		-	-	70
			-	-	7%
Don't know			-	-	41
			-	-	4%
NET: Agree			-	-	799
			-	-	80%
NET: Disagree			-	-	160
			-	-	16%
Base for stats			-	-	959
Mean Score			-	-	3.19
Standard Deviation			-	-	.885
Standard Error			-	-	.029
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.6. Devolution of power from central government to London government should be limited to what it is at the moment: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees							
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME	
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f	
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987	
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly	(4.0)	145	36	44	35	29	109	109	137	7	143	1	*	144	
		14%	14%	18%	14%	12%	15%	15%	15% b	8%	15%	8%	7%	14%	
Tend to agree	(3.0)	326	69	85	90	82	236	257	293	33	320	5	1	325	
		33%	28%	34%	36% a	33%	31%	34%	32%	39%	33%	39%	36%	33%	
Tend to disagree	(2.0)	269	66	66	63	73	205	202	247	22	264	4	1	267	
		27%	27%	27%	25%	29%	27%	27%	27%	25%	27%	27%	38%	27%	
Disagree strongly	(1.0)	112	33	19	19	41	93	79	99	13	109	2	1	111	
		11%	13% b	7%	8%	16% bcf	12% bc	11%	11%	15%	11%	14%	19%	11%	
Don't know		149	46	36	42	25	107	103	137	11	147	2	-	149	
		15%	18% d	14%	17% d	10%	14%	14%	15%	13%	15%	12%	-	15%	
NET: Agree		471	105	129	125	111	345	366	430	40	463	6	1	469	
		47%	42%	52% a	50%	45%	46%	49%	47%	47%	47%	47%	43%	47%	
NET: Disagree		381	99	85	83	114	298	281	346	35	373	5	2	379	
		38%	40%	34%	33%	46% bcf	40%	38%	38%	40%	38%	41%	57%	38%	
Base for stats		851	204	214	208	225	643	647	776	75	836	12	3	848	
Mean Score		2.59	2.53	2.72	2.68	2.44	2.56	2.61	2.60	2.46	2.59	2.47	2.32	2.59	
				ade	d			d							
Standard Deviation		.919	.960	.889	.865	.937	.935	.906	.922	.889	.920	.903	1.023	.919	
Standard Error		.031	.067	.061	.059	.062	.037	.035	.034	.087	.032	.226	.284	.032	
Error variance		*	*	*	*	*	*	*	*	.01	*	.05	.08	*	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.6. Devolution of power from central government to London government should be limited to what it is at the moment: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	3	24	12	20	16	44	15	7	100	31	61	45	31
		9%	17%	15%	23% afh	13%	13%	13%	9%	16%	15%	14%	14%	16%
Tend to agree	(3.0)	12	43	30	29	40	102	43	23	193	78	140	114	61
		36%	30%	36%	34%	33%	31%	37%	29%	30%	38% a	32%	35%	31%
Tend to disagree	(2.0)	9	37	19	19	32	100	28	23	171	57	120	88	55
		29%	26%	23%	22%	27%	30%	23%	29%	26%	28%	27%	27%	28%
Disagree strongly	(1.0)	2	16	10	6	12	38	15	13	82	22	54	27	27
		8%	11%	12%	7%	10%	12%	12%	17% d	13%	11%	12%	8%	14% b
Don't know		6	21	12	12	20	44	18	13	100	16	62	49	21
		20%	15%	15%	14%	17%	14%	15%	16%	15% b	8%	14%	15%	11%
NET: Agree		15	67	42	49	56	146	58	30	293	109	201	159	92
		44%	47%	51%	57% fh	46%	44%	49%	38%	45%	53% a	46%	49%	47%
NET: Disagree		12	53	29	25	44	138	42	36	252	79	174	116	83
		36%	38%	34%	29%	37%	42% d	36%	45% d	39%	39%	40%	36%	42%
Base for stats		27	121	71	74	100	284	101	67	545	188	375	274	175
Mean Score		2.56	2.63	2.63	2.85	2.60	2.53	2.58	2.36	2.57	2.63	2.56	2.64	2.55
			h		fh									
Standard Deviation		.820	.954	.931	.909	.903	.909	.917	.927	.956	.894	.929	.871	.959
Standard Error		.128	.084	.099	.099	.089	.060	.099	.101	.042	.063	.049	.052	.070
Error variance		.02	.01	.01	.01	.01	*	.01	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.6. Devolution of power from central government to London government should be limited to what it is at the moment: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans				
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices	
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	*c	d	
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72	
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly		(4.0)	70	67	68	75	23	118	39	83	34	100	21	8	3	15
			14%	15%	13%	15%	18%	14%	25% b	13%	19%	15%	24%	16%	13%	22%
Tend to agree		(3.0)	164	143	165	160	52	270	57	222	65	218	26	22	12	25
			32%	33%	33%	32%	40%	31%	36%	34%	36%	32%	31%	45%	45%	37%
Tend to disagree		(2.0)	144	113	141	128	30	238	31	179	52	183	24	13	3	16
			28%	26%	28%	26%	23%	28%	19%	27% a	28%	27%	29%	27%	13%	23%
Disagree strongly		(1.0)	55	53	53	59	9	103	12	82	17	79	8	4	5	6
			11%	12%	11%	12%	7%	12%	8%	12%	9%	11%	9%	8%	19%	9%
Don't know			76	54	77	72	17	132	20	95	14	109	6	3	3	5
			15%	13%	15%	15%	13%	15%	13%	14%	7%	16% a	7%	5%	10%	8%
NET: Agree			234	210	233	235	76	388	96	305	100	318	47	30	15	41
			46%	49%	46%	48%	57% b	45%	60% b	46%	55% b	46%	55%	61%	58%	60%
NET: Disagree			199	166	194	187	39	341	43	261	69	262	32	17	8	22
			39%	39%	39%	38%	30%	40% a	27% a	39% a	38%	38%	38%	34%	32%	32%
Base for stats			433	376	427	422	115	729	139	566	169	579	79	47	23	63
Mean Score			2.57	2.59	2.58	2.60	2.78 b	2.55	2.88 b	2.54	2.69	2.58	2.76	2.73	2.57	2.79
Standard Deviation			.909	.938	.902	.936	.860	.925	.920	.913	.911	.928	.957	.840	.997	.925
Standard Error			.043	.048	.043	.046	.078	.034	.075	.039	.068	.038	.104	.120	.203	.114
Error variance			*	*	*	*	.01	*	.01	*	*	*	.01	.01	.04	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.6. Devolution of power from central government to London government should be limited to what it is at the moment: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%			*a	*b	c
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	145
			-	-	14%
Tend to agree	(3.0)		-	-	326
			-	-	33%
Tend to disagree	(2.0)		-	-	269
			-	-	27%
Disagree strongly	(1.0)		-	-	112
			-	-	11%
Don't know			-	-	149
			-	-	15%
NET: Agree			-	-	471
			-	-	47%
NET: Disagree			-	-	381
			-	-	38%
Base for stats			-	-	851
Mean Score			-	-	2.59
Standard Deviation			-	-	.919
Standard Error			-	-	.031
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.7. Devolution to other local governments in the UK is more important than devolution to local London councils: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	125	35	32	32	27	94	116	9	124	1	1	125
		13%	14%	13%	13%	11%	13%	13%	10%	13%	9%	18%	13%
Tend to agree	(3.0)	298	73	80	69	76	229	275	23	292	5	1	297
		30%	29%	32%	28%	31%	31%	30%	27%	30%	42%	27%	30%
Tend to disagree	(2.0)	262	66	52	72	72	190	235	27	255	5	2	260
		26%	26%	21%	29%	29%	25%	26%	31%	26%	36%	55%	26%
				b	b								
Disagree strongly	(1.0)	117	19	37	27	36	91	109	9	117	*	-	117
		12%	7%	15%	11%	14%	12%	12%	10%	12%	3%	-	12%
			a	a	a	a	a						
Don't know		197	58	50	51	38	146	179	18	196	1	-	197
		20%	23%	20%	20%	15%	20%	20%	21%	20%	11%	-	20%
			d										
NET: Agree		424	107	112	101	104	323	391	32	415	7	2	422
		42%	43%	45%	40%	42%	43%	43%	37%	42%	51%	45%	42%
NET: Disagree		379	84	89	98	108	281	344	35	372	5	2	377
		38%	34%	35%	39%	43%	37%	38%	41%	38%	39%	55%	38%
					a								
Base for stats		803	192	200	199	212	604	735	68	788	12	3	799
Mean Score		2.54	2.64	2.53	2.53	2.45	2.54	2.54	2.48	2.54	2.63	2.63	2.54
			d										
Standard Deviation		.924	.888	.967	.915	.920	.928	.928	.885	.928	.735	.925	.925
Standard Error		.032	.064	.068	.065	.063	.038	.035	.090	.033	.184	.257	.033
Error variance		*	*	*	*	*	*	*	.01	*	.03	.07	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.7. Devolution to other local governments in the UK is more important than devolution to local London councils: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4.0)	4	13	9	10	18	47	15	8	83	22	60	37	20
		12%	9%	11%	12%	15%	14%	13%	10%	13%	11%	14%	11%	10%
Tend to agree	(3.0)	10	44	24	26	32	97	35	24	196	60	141	81	67
		30%	31%	29%	30%	27%	29%	30%	31%	30%	29%	32% b	25% b	34% b
Tend to disagree	(2.0)	8	38	23	24	24	83	41	22	155	65	114	88	47
		24%	26%	28%	28%	20%	25%	35% e	27%	24%	32% a	26%	27%	24%
Disagree strongly	(1.0)	5	20	10	12	18	31	8	13	87	20	41	39	31
		15%	14%	13%	14%	15%	10%	7%	16% g	13%	10%	9%	12%	16% a
Don't know		6	28	17	14	29	71	18	13	125	38	82	79	31
		19%	20%	20%	17%	24%	22%	16%	16%	19%	19%	19%	24% c	16%
NET: Agree		14	57	33	36	50	143	51	32	279	82	201	118	86
		42%	40%	40%	42%	42%	44%	43%	41%	43%	40%	46% b	37%	44%
NET: Disagree		13	57	34	35	41	114	49	35	242	85	154	126	79
		39%	41%	40%	41%	34%	35%	42%	44%	37%	42%	35%	39%	40%
Base for stats		27	114	67	71	92	257	100	67	521	167	356	244	165
Mean Score		2.48	2.43	2.48	2.49	2.55	2.62	2.58	2.40	2.53	2.50	2.62 c	2.48	2.45
Standard Deviation		.978	.910	.922	.938	1.015	.920	.852	.936	.949	.870	.897	.934	.935
Standard Error		.153	.082	.102	.104	.104	.063	.093	.102	.043	.064	.048	.059	.071
Error variance		.02	.01	.01	.01	.01	*	.01	.01	*	*	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.7. Devolution to other local governments in the UK is more important than devolution to local London councils: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans				
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices	
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	*c	d	
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72	
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly		(4.0)	79	43	68	57	20	103	26	84	31	78	17	7	3	13
			16%	10%	13%	11%	15%	12%	17%	13%	17%	11%	19%	14%	11%	19%
			b								b					
Tend to agree		(3.0)	160	128	160	137	38	259	56	196	68	202	28	22	12	24
			31%	30%	32%	28%	29%	30%	36%	30%	37%	29%	33%	43%	45%	36%
											b					
Tend to disagree		(2.0)	137	107	137	124	38	220	41	171	46	182	21	12	8	14
			27%	25%	27%	25%	29%	26%	26%	26%	25%	26%	24%	25%	32%	20%
Disagree strongly		(1.0)	39	73	41	76	9	109	18	88	11	94	3	3	1	6
			8%	17%	8%	15%	6%	13%	11%	13%	6%	14%	4%	6%	5%	9%
			a		a		a		a		a		a			
Don't know			93	79	98	100	27	170	16	122	28	132	17	6	2	11
			18%	18%	19%	20%	21%	20%	10%	18%	15%	19%	20%	12%	7%	17%
									a							
NET: Agree			240	171	228	194	58	362	83	281	98	280	45	29	14	37
			47%	40%	45%	39%	44%	42%	52%	42%	54%	41%	52%	58%	56%	55%
			b						b		b					
NET: Disagree			176	180	178	200	46	328	59	258	56	275	24	15	9	20
			35%	42%	35%	41%	35%	38%	37%	39%	31%	40%	28%	31%	37%	29%
				a							a					
Base for stats			416	351	406	394	105	690	142	539	155	556	68	44	24	57
Mean Score			2.67	2.40	2.63	2.44	2.67	2.52	2.64	2.51	2.76	2.48	2.85	2.74	2.66	2.77
			b		b						b					
Standard Deviation			.890	.950	.879	.961	.884	.930	.929	.943	.849	.932	.845	.817	.765	.920
Standard Error			.043	.051	.043	.049	.082	.036	.076	.041	.066	.039	.098	.119	.156	.118
Error variance			*	*	*	*	.01	*	.01	*	*	*	.01	.01	.02	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q10.7. Devolution to other local governments in the UK is more important than devolution to local London councils: To what extent, if at all, do you agree or disagree with each of the following statements about devolving power from central government to London governments?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%			*a	*b	c
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Agree strongly	(4.0)		-	-	125
			-	-	13%
Tend to agree	(3.0)		-	-	298
			-	-	30%
Tend to disagree	(2.0)		-	-	262
			-	-	26%
Disagree strongly	(1.0)		-	-	117
			-	-	12%
Don't know			-	-	197
			-	-	20%
NET: Agree			-	-	424
			-	-	42%
NET: Disagree			-	-	379
			-	-	38%
Base for stats			-	-	803
Mean Score			-	-	2.54
Standard Deviation			-	-	.924
Standard Error			-	-	.032
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q11. To what extent, if at all, do you think your local council acts on the concerns of local businesses?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
A great deal	(4.0)	50	10	14	14	12	35	45	5	48	*	1	49
		5%	4%	5%	6%	5%	5%	5%	5%	5%	3%	31%	5%
A fair amount	(3.0)	293	78	63	84	68	208	264	29	287	4	2	291
		29%	31%	25%	34%	27%	28%	29%	34%	29%	34%	51%	29%
				b									
Not very much	(2.0)	386	90	103	95	98	291	353	32	378	8	*	386
		39%	36%	41%	38%	39%	39%	39%	38%	38%	58%	2%	39%
Not at all	(1.0)	188	45	55	38	51	151	175	14	187	1	*	188
		19%	18%	22%	15%	20%	20%	19%	16%	19%	4%	8%	19%
				c									
Don't know		84	28	15	19	21	65	77	7	83	-	*	83
		8%	11%	6%	7%	9%	9%	8%	8%	8%	-	8%	8%
			b										
NET: At all		728	177	180	194	178	535	662	66	713	12	3	725
		73%	71%	72%	77%	71%	71%	72%	77%	72%	96%	84%	73%
NET: At least a fair amount		342	88	77	99	80	244	309	34	335	5	3	340
		34%	35%	31%	39%	32%	33%	34%	39%	34%	38%	82%	34%
				be									
NET: Not very much / at all		574	134	158	133	149	441	528	46	566	8	*	574
		57%	54%	63%	53%	60%	59%	58%	53%	57%	62%	10%	58%
				ac									
Base for stats	916	222	235	231	229	685	695	837	80	900	13	3	913
Mean Score	2.22	2.24	2.15	2.32	2.18	2.19	2.22	2.21	2.31	2.22	2.37	3.13	2.22
				be									
Standard Deviation	.832	.823	.846	.819	.835	.835	.836	.833	.823	.833	.649	1.009	.831
Standard Error	.027	.055	.055	.054	.055	.032	.032	.029	.079	.028	.153	.291	.028
Error variance	*	*	*	*	*	*	*	*	.01	*	.02	.08	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q11. To what extent, if at all, do you think your local council acts on the concerns of local businesses?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%		a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
A great deal	(4.0)	2	4	2	3	7	22	4	6	22	16	26	14	8
		6%	3%	3%	3%	6%	7%	3%	7%	3%	8% a	6%	4%	4%
A fair amount	(3.0)	10	38	20	21	38	103	31	30	196	62	140	89	52
		29%	27%	24%	25%	32%	31%	26%	38% cd	30%	30%	32%	28%	27%
Not very much	(2.0)	11	56	29	30	48	127	58	24	260	68	161	136	77
		32%	40%	35%	35%	40%	39%	49% h	30%	40%	33%	37%	42%	39%
Not at all	(1.0)	8	29	23	25	22	44	21	11	124	37	70	58	51
		25% f	20%	28% fh	29% fh	19%	14%	18%	14%	19%	18%	16%	18%	26% ab
Don't know		2	14	9	6	5	32	5	9	42	22	40	27	8
		7%	10%	11%	7%	4%	10%	5%	11% e	6%	11% a	9% c	8%	4%
NET: At all		22	99	51	54	93	251	92	60	479	146	327	239	137
		68%	70%	61%	63%	77% cd	77% cd	78% cd	75% c	74%	71%	75%	74%	70%
NET: At least a fair amount		12	43	22	24	45	125	34	36	219	78	166	103	61
		35%	30%	26%	28%	38%	38% c	29%	45% bcdg	34%	38%	38%	32%	31%
NET: Not very much / at all		19	85	53	56	70	171	79	35	385	105	232	194	127
		57%	60% h	63% h	65% fh	58% h	52%	66% fh	44%	60% b	51%	53%	60%	65% a
Base for stats		31	127	74	79	116	296	113	71	603	183	398	296	188
Mean Score		2.18	2.14	2.01	2.01	2.26 cd	2.34 bcd	2.15	2.43 bcdg	2.19	2.31	2.31 c	2.20	2.10
Standard Deviation		.924	.803	.838	.849	.841	.822	.755	.858	.802	.891	.836	.802	.847
Standard Error		.136	.068	.087	.089	.077	.053	.078	.092	.033	.063	.043	.046	.060
Error variance		.02	*	.01	.01	.01	*	.01	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q11. To what extent, if at all, do you think your local council acts on the concerns of local businesses?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
A great deal		(4.0)	34	12	35	17	31	23	23	23	18	17	3	3	10
			7%	3%	7%	13%	4%	14%	3%	13%	3%	19%	7%	12%	15%
			b		b	b		b		b		b			
A fair amount		(3.0)	157	116	157	51	239	66	177	71	182	32	20	15	21
			31%	27%	31%	39%	28%	42%	27%	39%	27%	37%	41%	57%	31%
			b		b	b		b		b		b			
Not very much		(2.0)	205	163	190	36	349	45	274	60	279	25	19	5	26
			40%	38%	38%	27%	41%	28%	41%	33%	41%	29%	38%	18%	38%
			a		a	a		a		a		a			
Not at all		(1.0)	71	107	80	19	168	21	128	25	140	12	4	4	9
			14%	25%	16%	15%	20%	13%	19%	14%	20%	14%	9%	14%	14%
			a		a					a		a			
Don't know			43	32	41	8	74	4	59	3	69	1	3	-	2
			8%	7%	8%	6%	9%	3%	9%	2%	10%	1%	5%	-	2%
			a		a			a		a		a			
NET: At all			395	291	383	104	618	133	473	154	479	73	42	22	57
			78%	68%	76%	79%	72%	84%	72%	84%	70%	85%	86%	86%	84%
			b		b			b		b		b			
NET: At least a fair amount			191	128	192	68	269	88	199	94	200	48	23	18	31
			37%	30%	38%	52%	31%	56%	30%	52%	29%	56%	47%	69%	46%
			b		b	b		b		b		b			
NET: Not very much / at all			275	270	270	55	516	66	402	85	419	37	23	8	35
			54%	63%	54%	42%	60%	42%	61%	47%	61%	43%	47%	31%	52%
			a		a	a		a		a		a			
Base for stats			466	398	463	123	786	154	602	179	619	85	47	26	66
Mean Score			2.33	2.08	2.32	2.53	2.17	2.58	2.16	2.51	2.13	2.62	2.47	2.67	2.48
			b		b	b		b		b		b			
Standard Deviation			.819	.822	.847	.920	.804	.905	.797	.890	.788	.957	.770	.877	.920
Standard Error			.038	.041	.039	.080	.029	.071	.033	.065	.032	.102	.109	.172	.111
Error variance			*	*	*	*	*	*	*	*	*	.01	.01	.03	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q11. To what extent, if at all, do you think your local council acts on the concerns of local businesses?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
A great deal	(4.0)		-	-	50
			-	-	5%
A fair amount	(3.0)		-	-	293
			-	-	29%
Not very much	(2.0)		-	-	386
			-	-	39%
Not at all	(1.0)		-	-	188
			-	-	19%
Don't know			-	-	84
			-	-	8%
NET: At all			-	-	728
			-	-	73%
NET: At least a fair amount			-	-	342
			-	-	34%
NET: Not very much / at all			-	-	574
			-	-	57%
Base for stats			-	-	916
Mean Score			-	-	2.22
Standard Deviation			-	-	.832
Standard Error			-	-	.027
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12. SUMMARY: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	NET: Satisfied	NET: Dissatisfied
	Total								
Transport	1000	165	404	173	91	84	83	569	175
	100%	17%	40%	17%	9%	8%	8%	57%	18%
Community safety	1000	76	320	204	169	146	85	396	315
	100%	8%	32%	20%	17%	15%	8%	40%	31%
Trading standards	1000	73	309	286	87	72	173	382	159
	100%	7%	31%	29%	9%	7%	17%	38%	16%
Planning and building regulations	1000	58	280	247	132	146	136	339	278
	100%	6%	28%	25%	13%	15%	14%	34%	28%
Licencing, permits and registrations	1000	63	272	280	100	91	194	334	192
	100%	6%	27%	28%	10%	9%	19%	33%	19%
Business rates	1000	83	228	208	147	254	79	311	402
	100%	8%	23%	21%	15%	25%	8%	31%	40%
Providing work experience for young people	1000	66	237	282	121	98	195	303	220
	100%	7%	24%	28%	12%	10%	20%	30%	22%
Housing	1000	42	260	269	151	134	144	302	284
	100%	4%	26%	27%	15%	13%	14%	30%	28%
Skills and apprenticeships	1000	45	231	319	111	82	212	276	193
	100%	5%	23%	32%	11%	8%	21%	28%	19%
Business support	1000	42	219	257	181	183	119	261	364
	100%	4%	22%	26%	18%	18%	12%	26%	36%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12. SUMMARY - NET: Satisfied: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transport	569	150	141	139	138	430	419	520	49	555	11	3	566
	57%	60%	57%	56%	55%	57%	56%	57%	57%	56%	84%	89%	57%
Community safety	396	102	92	108	95	288	295	360	37	386	8	2	394
	40%	41%	37%	43%	38%	38%	39%	39%	43%	39%	59%	73%	40%
Trading standards	382	94	93	100	95	282	288	341	41	368	11	3	379
	38%	37%	37%	40%	38%	38%	38%	37%	47% acf	37%	84%	84%	38%
Planning and building regulations	339	82	96	90	70	248	256	305	33	328	7	3	335
	34%	33%	39% d	36% d	28%	33%	34%	33%	39%	33%	53%	100%	34%
Licencing, permits and registrations	334	84	84	93	74	242	250	303	31	326	6	3	331
	33%	34%	34%	37%	30%	32%	33%	33%	37%	33%	45%	88%	33%
Business rates	311	74	75	83	79	229	238	277	34	305	4	3	309
	31%	29%	30%	33%	32%	30%	32%	30%	39% a	31%	28%	84%	31%
Providing work experience for young people	303	67	82	76	78	226	235	274	28	296	5	2	301
	30%	27%	33%	30%	31%	30%	31%	30%	33%	30%	36%	61%	30%
Housing	302	60	78	87	77	215	242	280	22	296	4	2	300
	30%	24%	31%	35% a	31%	29%	32% a	31%	26%	30%	33%	45%	30%
Skills and apprenticeships	276	61	73	80	63	197	215	250	27	269	5	2	274
	28%	24%	29%	32%	25%	26%	29%	27%	31%	27%	39%	72%	27%
Business support	261	69	68	66	58	194	192	231	29	254	4	3	257
	26%	28%	27%	27%	23%	26%	26%	25%	34% a	26%	28%	98%	26%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12. SUMMARY - NET: Satisfied: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transport	15	92	42	46	65	174	73	57	359	117	271	166	109
	44%	65%	51%	54%	54%	53%	62%	72%	56%	57%	62%	52%	56%
		acf					a	acdef			b		
Community safety	10	59	29	34	43	121	57	40	252	83	189	110	77
	30%	41%	35%	40%	36%	37%	48%	50%	39%	41%	43%	34%	39%
							a	acef			b		
Trading standards	10	63	36	36	47	109	38	40	249	75	188	111	68
	30%	44%	44%	41%	39%	33%	32%	50%	39%	36%	43%	34%	35%
		fg						afg			b		
Planning and building regulations	7	59	26	29	44	109	37	24	215	81	165	101	59
	22%	41%	32%	34%	36%	33%	31%	31%	33%	39%	38%	31%	30%
		a											
Licencing, permits and registrations	11	51	29	32	47	100	30	34	201	85	170	96	60
	33%	36%	35%	37%	39%	30%	26%	42%	31%	41%	39%	30%	31%
					g			fg		a	b		
Business rates	8	52	18	27	32	91	45	36	195	66	160	92	46
	24%	37%	22%	31%	26%	28%	38%	45%	30%	32%	37%	28%	24%
		c					c	acef			bc		
Providing work experience for young people	8	44	24	22	38	102	31	31	192	68	146	86	60
	24%	31%	29%	26%	32%	31%	26%	39%	30%	33%	33%	27%	30%
											b		
Housing	9	52	21	21	29	100	33	33	205	60	134	103	56
	26%	37%	26%	24%	24%	31%	28%	42%	32%	29%	31%	32%	28%
		de						cdefg					
Skills and apprenticeships	5	48	17	21	37	88	28	29	174	62	132	83	49
	16%	34%	21%	24%	31%	27%	24%	37%	27%	30%	30%	26%	25%
		ac			a			acg					
Business support	6	36	18	18	36	87	27	31	161	58	132	77	38
	18%	25%	21%	21%	30%	27%	23%	39%	25%	28%	30%	24%	19%
								abcdfg			c		

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12. SUMMARY - NET: Satisfied: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transport	315	219	298	268	93	470	114	359	127	373	59	36	17	50
	62%	51%	59%	54%	71%	55%	72%	54%	69%	54%	69%	72%	68%	74%
	b				b		b		b					
Community safety	221	153	223	172	77	315	89	251	87	257	36	27	15	32
	43%	36%	44%	35%	58%	37%	56%	38%	47%	37%	42%	55%	57%	47%
	b		b		b		b		b					
Trading standards	212	152	201	179	68	310	89	229	93	237	38	29	15	38
	42%	35%	40%	36%	51%	36%	56%	35%	51%	34%	45%	58%	59%	56%
	b		b		b		b		b					
Planning and building regulations	184	137	183	155	68	267	72	209	83	209	35	27	12	33
	36%	32%	36%	31%	52%	31%	45%	32%	46%	30%	41%	55%	47%	48%
	b		b		b		b		b					
Licencing, permits and registrations	199	120	195	138	62	268	85	197	89	196	39	27	16	33
	39%	28%	39%	28%	47%	31%	54%	30%	48%	29%	46%	54%	61%	48%
	b		b		b		b		b					
Business rates	184	111	182	127	69	238	81	179	85	189	36	28	12	31
	36%	26%	36%	26%	52%	28%	51%	27%	46%	28%	42%	56%	47%	46%
	b		b		b		b		b					
Providing work experience for young people	182	106	171	130	61	237	85	174	90	174	40	26	14	30
	36%	25%	34%	26%	46%	27%	54%	26%	49%	25%	47%	52%	56%	44%
	b		b		b		b		b					
Housing	168	119	158	141	56	242	76	178	75	183	35	21	14	27
	33%	28%	31%	29%	42%	28%	48%	27%	41%	27%	41%	42%	56%	40%
	b		b		b		b		b					
Skills and apprenticeships	159	104	156	119	66	208	78	158	85	148	33	27	12	37
	31%	24%	31%	24%	50%	24%	49%	24%	46%	21%	38%	55%	48%	54%
	b		b		b		b		b					
Business support	166	82	151	107	55	201	74	145	72	155	31	20	16	28
	33%	19%	30%	22%	42%	23%	47%	22%	39%	23%	36%	40%	64%	41%
	b		b		b		b		b					

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12. SUMMARY - NET: Satisfied: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Transport	-	-	569
	-	-	57%
Community safety	-	-	396
	-	-	40%
Trading standards	-	-	382
	-	-	38%
Planning and building regulations	-	-	339
	-	-	34%
Licencing, permits and registrations	-	-	334
	-	-	33%
Business rates	-	-	311
	-	-	31%
Providing work experience for young people	-	-	303
	-	-	30%
Housing	-	-	302
	-	-	30%
Skills and apprenticeships	-	-	276
	-	-	28%
Business support	-	-	261
	-	-	26%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.1. Business rates: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees						
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	83	16	16	28	23	55	68	77	6	82	-	1	82
		8%	6%	6%	11% a	9%	7%	9%	8%	7%	8%	-	32%	8%
Fairly satisfied	(4.0)	228	58	59	55	56	173	170	200	28	223	4	2	226
		23%	23%	24%	22%	22%	23%	23%	22%	32% acf	23%	28%	52%	23%
Neither satisfied nor dissatisfied	(3.0)	208	47	60	56	45	152	162	194	14	205	3	*	208
		21%	19%	24%	23%	18%	20%	22%	21%	16%	21%	21%	8%	21%
Fairly dissatisfied	(2.0)	147	43	31	39	35	109	105	133	14	143	4	*	147
		15%	17%	12%	16%	14%	14%	14%	15%	16%	15%	29%	9%	15%
Very dissatisfied	(1.0)	254	71	63	49	72	205	183	236	18	252	2	-	254
		25%	28% c	25%	20%	29% c	27% c	24%	26%	21%	26%	18%	-	26%
Don't know		79	16	21	23	19	56	63	72	6	78	*	-	79
		8%	6%	8%	9%	7%	7%	8%	8%	7%	8%	4%	-	8%
NET: Satisfied		311	74	75	83	79	229	238	277	34	305	4	3	309
		31%	29%	30%	33%	32%	30%	32%	30%	39% a	31%	28%	84%	31%
NET: Dissatisfied		402	114	93	88	107	314	288	370	32	395	6	*	402
		40%	45% c	37%	35%	43%	42%	38%	40%	37%	40%	47%	9%	40%
Base for stats		921	234	229	227	231	694	687	842	80	905	13	3	918
Mean Score		2.72	2.59	2.72	2.89 ae	2.67	2.66	2.76	2.70	2.87	2.71	2.61	4.07	2.71
Standard Deviation		1.340	1.324	1.303	1.329	1.392	1.339	1.343	1.341	1.319	1.342	1.146	1.024	1.339
Standard Error		.044	.086	.086	.088	.091	.051	.051	.047	.126	.045	.278	.284	.044
Error variance		*	.01	.01	.01	.01	*	*	*	.02	*	.08	.08	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.1. Business rates: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	1	17	8	9	8	20	11	8	51	16	42	20	17
		3%	12%	9%	11%	7%	6%	9%	10%	8%	8%	10%	6%	9%
			f											
Fairly satisfied	(4.0)	7	35	11	18	23	71	34	28	144	50	118	72	29
		21%	25%	13%	21%	19%	22%	28%	35%	22%	24%	27%	22%	15%
			c					c	cdef			c	c	
Neither satisfied nor dissatisfied	(3.0)	6	30	9	8	20	93	30	8	140	40	93	71	38
		20%	21%	11%	10%	17%	28%	26%	10%	22%	19%	21%	22%	19%
			cdh				cdeh	cdh						
Fairly dissatisfied	(2.0)	3	15	17	19	21	47	15	10	89	39	71	49	22
		10%	11%	20%	22%	17%	14%	13%	12%	14%	19%	16%	15%	11%
				b	b									
Very dissatisfied	(1.0)	14	37	32	28	37	63	21	20	166	50	88	78	77
		41%	26%	39%	33%	30%	19%	17%	25%	26%	24%	20%	24%	39%
		fg		bfg	fg	fg								ab
Don't know		2	8	6	3	11	34	8	6	54	10	26	33	13
		6%	5%	8%	4%	9%	10%	6%	7%	8%	5%	6%	10%	7%
							d						a	
NET: Satisfied		8	52	18	27	32	91	45	36	195	66	160	92	46
		24%	37%	22%	31%	26%	28%	38%	45%	30%	32%	37%	28%	24%
			c					c	acef			bc		
NET: Dissatisfied		17	53	49	47	58	110	36	30	255	89	159	127	99
		51%	37%	59%	55%	48%	34%	30%	37%	40%	43%	36%	39%	50%
		fg		bfg	bfg	fg								ab
Base for stats		31	134	77	83	110	294	111	74	591	195	412	290	183
Mean Score		2.32	2.84	2.27	2.52	2.51	2.79	2.99	2.92	2.70	2.71	2.89	2.68	2.39
			ac				ace	acde	ace			bc	c	
Standard Deviation		1.337	1.409	1.391	1.438	1.351	1.222	1.262	1.431	1.334	1.322	1.309	1.293	1.400
Standard Error		.195	.117	.145	.148	.126	.079	.132	.149	.056	.092	.066	.075	.101
Error variance		.04	.01	.02	.02	.02	.01	.02	.02	*	.01	*	.01	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.1. Business rates: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans				
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices	
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	*c	d	
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72	
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very satisfied	(5.0)	39	40	43	39	14	67	26	46	20	55	11	3	4	8
		8%	9%	9%	8%	10%	8%	17%	7%	11%	8%	12%	6%	17%	12%
								b							
Fairly satisfied	(4.0)	145	71	139	88	55	171	55	133	64	134	25	24	8	23
		28%	16%	28%	18%	42%	20%	35%	20%	35%	20%	30%	49%	30%	34%
		b		b		b		b		b		a			
Neither satisfied nor dissatisfied	(3.0)	87	101	92	115	22	183	22	142	23	148	8	8	4	5
		17%	23%	18%	23%	16%	21%	14%	21%	13%	21%	10%	15%	16%	8%
		a						a		a					
Fairly dissatisfied	(2.0)	77	59	64	83	15	132	17	105	20	110	9	5	2	7
		15%	14%	13%	17%	11%	15%	11%	16%	11%	16%	11%	11%	10%	10%
Very dissatisfied	(1.0)	134	110	139	115	21	234	32	175	49	175	28	9	7	21
		26%	26%	28%	23%	16%	27%	20%	27%	27%	26%	33%	19%	28%	30%
						a									
Don't know		27	48	25	54	6	73	7	60	6	66	4	-	-	4
		5%	11%	5%	11%	4%	8%	4%	9%	3%	10%	4%	-	-	6%
		a		a				a		a					
NET: Satisfied		184	111	182	127	69	238	81	179	85	189	36	28	12	31
		36%	26%	36%	26%	52%	28%	51%	27%	46%	28%	42%	56%	47%	46%
		b		b		b		b		b					
NET: Dissatisfied		211	169	204	198	36	365	49	280	69	285	38	14	10	27
		41%	39%	41%	40%	27%	42%	31%	42%	38%	41%	44%	29%	37%	40%
						a		a							
Base for stats		482	381	478	440	126	787	152	600	177	622	82	50	26	64
Mean Score		2.75	2.67	2.75	2.67	3.21	2.63	3.18	2.62	2.93	2.65	2.76	3.14	2.99	2.87
						b		b		b					
Standard Deviation		1.356	1.347	1.377	1.297	1.272	1.334	1.408	1.313	1.431	1.325	1.515	1.268	1.504	1.520
Standard Error		.061	.069	.063	.062	.110	.048	.111	.054	.105	.053	.162	.174	.295	.186
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.03	.03	.09	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.1. Business rates: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	83
			-	-	8%
Fairly satisfied	(4.0)		-	-	228
			-	-	23%
Neither satisfied nor dissatisfied	(3.0)		-	-	208
			-	-	21%
Fairly dissatisfied	(2.0)		-	-	147
			-	-	15%
Very dissatisfied	(1.0)		-	-	254
			-	-	25%
Don't know			-	-	79
			-	-	8%
NET: Satisfied			-	-	311
			-	-	31%
NET: Dissatisfied			-	-	402
			-	-	40%
Base for stats			-	-	921
Mean Score			-	-	2.72
Standard Deviation			-	-	1.340
Standard Error			-	-	.044
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.2. Licencing, permits and registrations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees						
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied		(5.0)	63	14	15	19	15	44	56	7	62	-	1	62
			6%	6%	6%	7%	6%	6%	6%	8%	6%	-	32%	6%
Fairly satisfied		(4.0)	272	70	69	74	59	198	247	25	264	6	2	270
			27%	28%	27%	30%	24%	26%	27%	29%	27%	45%	56%	27%
Neither satisfied nor dissatisfied		(3.0)	280	70	72	76	61	204	255	25	274	5	*	280
			28%	28%	29%	30%	24%	27%	28%	29%	28%	42%	12%	28%
Fairly dissatisfied		(2.0)	100	24	22	16	39	85	95	6	100	1	-	100
			10%	9%	9%	6%	16%	11%	10%	7%	10%	6%	-	10%
						abcf	c							
Very dissatisfied		(1.0)	91	20	28	19	24	72	85	6	91	1	-	91
			9%	8%	11%	8%	10%	10%	9%	7%	9%	4%	-	9%
Don't know			194	52	44	46	52	148	176	18	194	*	-	194
			19%	21%	18%	18%	21%	20%	19%	21%	20%	3%	-	19%
NET: Satisfied			334	84	84	93	74	242	303	31	326	6	3	331
			33%	34%	34%	37%	30%	32%	33%	37%	33%	45%	88%	33%
NET: Dissatisfied			192	44	50	35	63	157	180	12	190	1	-	192
			19%	18%	20%	14%	25%	21%	20%	13%	19%	10%	-	19%
						ac	c	c						
Base for stats		806	198	206	204	198	602	608	738	68	790	13	3	803
Mean Score		3.14	3.17	3.10	3.28	3.01	3.09	3.13	3.13	3.30	3.13	3.31	4.19	3.14
					de									
Standard Deviation		1.099	1.071	1.128	1.054	1.131	1.111	1.108	1.103	1.050	1.102	.810	.758	1.098
Standard Error		.039	.076	.078	.074	.080	.045	.045	.041	.107	.039	.196	.210	.039
Error variance		*	.01	.01	.01	.01	*	*	*	.01	*	.04	.04	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.2. Licencing, permits and registrations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	1	14	3	5	10	17	5	9	37	11	38	12	10
		3%	10%	4%	6%	8%	5%	4%	11%	6%	5%	9%	4%	5%
												b		
Fairly satisfied	(4.0)	10	37	26	27	37	83	26	25	164	74	132	84	51
		30%	26%	31%	31%	30%	25%	22%	32%	25%	36%	30%	26%	26%
											a			
Neither satisfied nor dissatisfied	(3.0)	10	40	22	16	30	103	42	14	181	59	130	98	50
		30%	28%	27%	19%	25%	31%	35%	18%	28%	29%	30%	30%	25%
							dh	dh						
Fairly dissatisfied	(2.0)	4	13	6	11	14	33	10	9	75	16	37	33	27
		11%	9%	8%	13%	12%	10%	8%	11%	12%	8%	9%	10%	14%
												a		
Very dissatisfied	(1.0)	2	14	9	11	13	22	9	9	64	12	30	30	22
		7%	10%	11%	13%	11%	7%	8%	12%	10%	6%	7%	9%	11%
Don't know		6	25	17	16	16	70	27	13	125	32	71	66	38
		19%	18%	20%	19%	14%	21%	22%	17%	19%	16%	16%	21%	19%
NET: Satisfied		11	51	29	32	47	100	30	34	201	85	170	96	60
		33%	36%	35%	37%	39%	30%	26%	42%	31%	41%	39%	30%	31%
						g			fg		a	b		
NET: Dissatisfied		6	26	15	22	27	55	19	18	139	28	67	64	49
		18%	19%	18%	25%	23%	17%	16%	23%	22%	14%	15%	20%	25%
										b			a	
Base for stats		27	116	67	70	104	258	92	67	521	172	367	257	159
Mean Score		3.13	3.21	3.12	3.05	3.15	3.15	3.07	3.22	3.07	3.32	3.30	3.05	3.00
											a	bc		
Standard Deviation		1.016	1.154	1.094	1.213	1.171	1.019	1.003	1.253	1.110	.977	1.055	1.057	1.138
Standard Error		.159	.103	.122	.135	.112	.070	.114	.138	.050	.072	.056	.065	.089
Error variance		.03	.01	.01	.02	.01	*	.01	.02	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.2. Licencing, permits and registrations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied (5.0)	35 7%	24 6%	38 7%	24 5%	19 15% b	42 5%	23 15% b	33 5%	21 12% b	27 4%	17 19% b	2 5%	2 10%	12 17% b
Fairly satisfied (4.0)	164 32% b	97 23%	157 31% b	113 23%	43 32%	226 26%	62 39% b	164 25%	67 37% b	169 25%	23 26%	24 49% ad	13 51%	21 31%
Neither satisfied nor dissatisfied (3.0)	140 28%	118 27%	139 28%	141 29%	32 24%	246 29%	28 18%	194 29% a	43 24%	199 29%	18 21%	14 28%	6 24%	13 20%
Fairly dissatisfied (2.0)	50 10%	46 11%	48 10%	52 11%	6 5%	94 11% a	12 8%	75 11%	17 10%	71 10%	8 10%	5 10%	3 13%	4 6%
Very dissatisfied (1.0)	37 7%	51 12% a	42 8%	49 10%	7 6%	83 10%	15 10%	56 8%	12 6%	69 10%	8 10%	2 4%	1 3%	7 10%
Don't know	83 16%	94 22% a	80 16%	114 23% a	25 19%	169 20%	18 11%	139 21% a	22 12%	153 22% a	12 14%	2 4%	- -	11 16%
NET: Satisfied	199 39% b	120 28%	195 39% b	138 28%	62 47% b	268 31%	85 54% b	197 30%	89 48% b	196 29%	39 46%	27 54%	16 61%	33 48%
NET: Dissatisfied	87 17%	97 23% a	90 18%	101 20%	13 10%	177 21% a	28 17%	131 20%	29 16%	140 20%	17 19%	7 14%	4 16%	11 16%
Base for stats	426	335	424	379	107	691	140	522	161	535	74	47	26	57
Mean Score	3.26 b	2.99	3.24 b	3.03	3.57 b	3.07	3.46 b	3.08	3.43 b	3.03	3.42	3.42	3.51	3.47
Standard Deviation	1.055	1.149	1.086	1.099	1.067	1.087	1.195	1.066	1.084	1.081	1.271	.898	.961	1.243
Standard Error	.051	.063	.052	.057	.099	.041	.098	.047	.083	.047	.142	.127	.189	.158
Error variance	*	*	*	*	.01	*	.01	*	.01	*	.02	.02	.04	.02

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.2. Licencing, permits and registrations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	63
			-	-	6%
Fairly satisfied	(4.0)		-	-	272
			-	-	27%
Neither satisfied nor dissatisfied	(3.0)		-	-	280
			-	-	28%
Fairly dissatisfied	(2.0)		-	-	100
			-	-	10%
Very dissatisfied	(1.0)		-	-	91
			-	-	9%
Don't know			-	-	194
			-	-	19%
NET: Satisfied			-	-	334
			-	-	33%
NET: Dissatisfied			-	-	192
			-	-	19%
Base for stats			-	-	806
Mean Score			-	-	3.14
Standard Deviation			-	-	1.099
Standard Error			-	-	.039
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.3. Trading standards: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	73	17	21	20	15	54	65	9	70	2	1	72
		7%	7%	9%	8%	6%	7%	7%	10%	7%	15%	31%	7%
Fairly satisfied	(4.0)	309	77	72	80	80	229	276	32	298	9	2	307
		31%	31%	29%	32%	32%	30%	30%	37%	30%	69%	53%	31%
Neither satisfied nor dissatisfied	(3.0)	286	64	79	74	69	212	265	21	286	-	1	286
		29%	26%	31%	30%	27%	28%	29%	25%	29%	-	16%	29%
Fairly dissatisfied	(2.0)	87	26	20	19	22	68	82	5	86	1	-	87
		9%	11%	8%	8%	9%	9%	9%	6%	9%	6%	-	9%
Very dissatisfied	(1.0)	72	13	17	17	25	54	66	5	71	1	-	72
		7%	5%	7%	7%	10%	7%	7%	6%	7%	4%	-	7%
Don't know		173	52	41	39	40	134	160	13	172	1	-	173
		17%	21%	17%	16%	16%	18%	17%	15%	18%	6%	-	17%
NET: Satisfied		382	94	93	100	95	282	341	41	368	11	3	379
		38%	37%	37%	40%	38%	38%	37%	47% acf	37%	84%	84%	38%
NET: Dissatisfied		159	40	37	36	46	123	148	11	158	1	-	159
		16%	16%	15%	15%	19%	16%	16%	13%	16%	10%	-	16%
Base for stats	827	198	209	211	210	616	629	754	73	811	12	3	824
Mean Score	3.27	3.29	3.29	3.31	3.19	3.26	3.26	3.25	3.45	3.26	3.90	4.14	3.27
Standard Deviation	1.052	1.026	1.045	1.039	1.100	1.057	1.061	1.052	1.046	1.051	.935	.800	1.052
Standard Error	.036	.073	.072	.071	.075	.042	.042	.039	.105	.037	.234	.222	.037
Error variance	*	.01	.01	.01	.01	*	*	*	.01	*	.05	.05	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.3. Trading standards: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	2	12	4	7	8	18	11	11	45	17	41	17	15
		5%	8%	4%	9%	7%	5%	10%	13%	7%	8%	9%	5%	8%
									cf			b		
Fairly satisfied	(4.0)	8	51	33	28	39	91	26	29	204	58	147	94	53
		24%	36%	39%	33%	32%	28%	22%	37%	32%	28%	34%	29%	27%
			g	fg					g					
Neither satisfied nor dissatisfied	(3.0)	8	35	27	19	35	95	48	18	182	67	125	106	45
		24%	25%	32%	22%	29%	29%	40%	22%	28%	33%	29%	33%	23%
								bdfh					c	
Fairly dissatisfied	(2.0)	1	6	4	11	10	42	6	7	58	19	37	28	21
		4%	4%	5%	13%	8%	13%	5%	9%	9%	9%	8%	9%	11%
					b		bcg							
Very dissatisfied	(1.0)	3	16	7	11	5	20	5	4	46	15	32	16	20
		8%	11%	8%	12%	4%	6%	4%	5%	7%	7%	7%	5%	10%
			eg		efg								b	
Don't know		11	22	9	10	23	62	23	11	110	30	56	62	42
		34%	16%	11%	11%	19%	19%	19%	14%	17%	14%	13%	19%	21%
		bcdefgh											a	a
NET: Satisfied		10	63	36	36	47	109	38	40	249	75	188	111	68
		30%	44%	44%	41%	39%	33%	32%	50%	39%	36%	43%	34%	35%
			fg						afg			b		
NET: Dissatisfied		4	21	11	22	16	62	10	11	105	33	69	45	41
		12%	15%	13%	25%	13%	19%	9%	14%	16%	16%	16%	14%	21%
					bcegh		g							b
Base for stats		22	120	74	76	98	266	96	68	536	175	382	261	154
Mean Score		3.22	3.31	3.30	3.14	3.35	3.17	3.35	3.52	3.27	3.25	3.34	3.26	3.15
									df					
Standard Deviation		1.120	1.145	.997	1.209	.969	1.021	.938	1.055	1.050	1.048	1.065	.958	1.176
Standard Error		.195	.100	.105	.129	.095	.069	.106	.114	.046	.076	.055	.059	.092
Error variance		.04	.01	.01	.02	.01	*	.01	.01	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.3. Trading standards: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	35	35	34	39	21	50	22	40	24	41	14	7	2	12
		7%	8%	7%	8%	16%	6%	14%	6%	13%	6%	16%	14%	9%	18%
		b				b		b		b					
Fairly satisfied	(4.0)	177	117	167	140	47	259	68	190	69	196	25	22	13	26
		35%	27%	33%	28%	36%	30%	43%	29%	38%	29%	29%	44%	51%	38%
		b				b		b		b					
Neither satisfied nor dissatisfied	(3.0)	140	125	150	136	25	259	31	207	34	220	14	10	6	9
		27%	29%	30%	28%	19%	30%	20%	31%	19%	32%	17%	21%	22%	14%
		a				a		a		a					
Fairly dissatisfied	(2.0)	49	30	47	40	14	73	14	56	21	53	12	7	*	3
		10%	7%	9%	8%	10%	9%	9%	8%	12%	8%	14%	15%	2%	4%
		d		d		d		d		d		d			
Very dissatisfied	(1.0)	32	37	32	38	8	62	10	47	17	48	12	-	2	10
		6%	9%	6%	8%	6%	7%	6%	7%	9%	7%	14%	-	9%	15%
		b				b		b		b		b		b	
Don't know		76	85	72	101	17	156	14	122	17	131	9	4	2	8
		15%	20%	14%	20%	13%	18%	9%	18%	10%	19%	10%	7%	8%	11%
		a		a		a		a		a		a			
NET: Satisfied		212	152	201	179	68	310	89	229	93	237	38	29	15	38
		42%	35%	40%	36%	51%	36%	56%	35%	51%	34%	45%	58%	59%	56%
		b		b		b		b		b					
NET: Dissatisfied		81	67	80	78	22	136	24	103	38	100	24	7	3	13
		16%	16%	16%	16%	17%	16%	15%	16%	21%	15%	28%	15%	11%	19%
		b						b		b					
Base for stats		433	345	431	393	115	704	145	539	165	557	77	46	24	60
Mean Score		3.31	3.24	3.29	3.26	3.50	3.23	3.53	3.22	3.37	3.23	3.20	3.61	3.53	3.44
		b				b		b							
Standard Deviation		1.025	1.099	1.017	1.085	1.139	1.030	1.081	1.026	1.187	1.014	1.344	.931	1.059	1.337
Standard Error		.049	.059	.049	.055	.102	.039	.087	.044	.090	.043	.149	.133	.216	.167
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.02	.02	.05	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.3. Trading standards: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	73
			-	-	7%
Fairly satisfied	(4.0)		-	-	309
			-	-	31%
Neither satisfied nor dissatisfied	(3.0)		-	-	286
			-	-	29%
Fairly dissatisfied	(2.0)		-	-	87
			-	-	9%
Very dissatisfied	(1.0)		-	-	72
			-	-	7%
Don't know			-	-	173
			-	-	17%
NET: Satisfied			-	-	382
			-	-	38%
NET: Dissatisfied			-	-	159
			-	-	16%
Base for stats			-	-	827
Mean Score			-	-	3.27
Standard Deviation			-	-	1.052
Standard Error			-	-	.036
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.4. Community safety: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	76	20	21	24	11	53	68	8	75	-	2	75
		8%	8%	8%	9%	4%	7%	7%	9%	8%	-	47%	7%
				d									
Fairly satisfied	(4.0)	320	82	70	84	84	236	291	29	312	8	1	319
		32%	33%	28%	34%	33%	31%	32%	34%	32%	59%	25%	32%
Neither satisfied nor dissatisfied	(3.0)	204	53	55	47	49	157	185	19	203	1	-	204
		20%	21%	22%	19%	20%	21%	20%	22%	21%	8%	-	20%
Fairly dissatisfied	(2.0)	169	40	46	40	43	129	153	16	167	1	1	168
		17%	16%	18%	16%	17%	17%	17%	19%	17%	5%	27%	17%
Very dissatisfied	(1.0)	146	32	36	35	43	111	137	9	143	4	-	146
		15%	13%	15%	14%	17%	15%	15%	11%	14%	28%	-	15%
Don't know		85	23	21	20	20	65	79	5	85	-	-	85
		8%	9%	9%	8%	8%	9%	9%	6%	9%	-	-	9%
NET: Satisfied		396	102	92	108	95	288	360	37	386	8	2	394
		40%	41%	37%	43%	38%	38%	39%	43%	39%	59%	73%	40%
NET: Dissatisfied		315	72	82	75	86	240	289	25	310	4	1	314
		31%	29%	33%	30%	34%	32%	32%	30%	31%	33%	27%	31%
Base for stats	915	227	229	230	230	685	689	834	81	899	13	3	912
Mean Score	3.01	3.08	2.97	3.10	2.90	2.98	2.99	3.00	3.12	3.01	2.97	3.93	3.01
Standard Deviation	1.228	1.204	1.234	1.247	1.223	1.221	1.235	1.232	1.187	1.225	1.383	1.491	1.226
Standard Error	.041	.080	.082	.082	.081	.047	.047	.043	.112	.041	.326	.413	.041
Error variance	*	.01	.01	.01	.01	*	*	*	.01	*	.11	.17	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.4. Community safety: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%		a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	1	13	4	8	9	22	9	9	48	18	41	20	12
		3%	9%	5%	10%	8%	7%	7%	11%	8%	9%	9%	6%	6%
Fairly satisfied	(4.0)	9	46	25	26	34	99	48	31	203	65	149	91	66
		27%	32%	30%	30%	28%	30%	40%	39%	32%	32%	34%	28%	33%
Neither satisfied nor dissatisfied	(3.0)	8	19	19	12	23	84	28	11	129	49	92	80	30
		24%	13%	22%	14%	19%	26% bdh	24% b	14%	20%	24%	21%	25% c	15%
Fairly dissatisfied	(2.0)	7	21	11	16	33	49	16	13	113	31	69	58	35
		22%	15%	13%	19%	28% bcfgh	15%	14%	16%	17%	15%	16%	18%	18%
Very dissatisfied	(1.0)	5	30	18	16	11	47	9	10	98	25	60	42	38
		14%	21% eg	21% eg	18% eg	9%	14%	8%	13%	15%	12%	14%	13%	19%
Don't know		3	14	7	8	11	27	9	6	54	16	28	33	16
		10%	10%	8%	9%	9%	8%	7%	7%	8%	8%	6%	10%	8%
NET: Satisfied		10	59	29	34	43	121	57	40	252	83	189	110	77
		30%	41%	35%	40%	36%	37%	48% a	50% acef	39%	41%	43% b	34%	39%
NET: Dissatisfied		12	51	29	32	44	96	25	23	211	56	129	100	73
		36%	36% g	35% g	37% g	36% g	29%	21%	29%	33%	27%	29%	31%	37%
Base for stats		30	128	77	78	110	301	110	74	592	188	410	290	180
Mean Score		2.80	2.93	2.82	2.94	2.98	3.00	3.28 abc	3.21 c	2.98	3.11	3.10 c	2.96	2.88
Standard Deviation		1.147	1.361	1.269	1.339	1.158	1.188	1.079	1.260	1.237	1.189	1.227	1.171	1.283
Standard Error		.169	.116	.132	.141	.108	.076	.113	.131	.052	.083	.062	.068	.093
Error variance		.03	.01	.02	.02	.01	.01	.01	.02	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.4. Community safety: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	50	21	44	31	24	50	26	41	22	43	11	6	5	11
		10%	5%	9%	6%	18%	6%	17%	6%	12%	6%	13%	12%	20%	16%
		b				b		b		b					
Fairly satisfied	(4.0)	171	133	178	141	53	264	63	211	64	214	25	22	9	21
		34%	31%	35%	28%	40%	31%	40%	32%	35%	31%	29%	44%	37%	31%
				b		b									
Neither satisfied nor dissatisfied	(3.0)	103	84	103	101	20	183	20	145	29	146	17	6	3	10
		20%	19%	20%	20%	16%	21%	12%	22% a	16%	21%	20%	11%	10%	15%
Fairly dissatisfied	(2.0)	83	75	80	89	16	152	26	110	27	125	12	6	3	12
		16%	18%	16%	18%	12%	18%	17%	17%	15%	18%	14%	13%	13%	17%
Very dissatisfied	(1.0)	69	72	68	77	12	132	18	86	33	91	16	9	5	11
		13%	17%	14%	16%	9%	15%	12%	13%	18%	13%	19%	18%	19%	17%
Don't know		33	46	30	55	6	79	5	69	6	70	5	1	-	3
		6%	11%	6%	11%	4%	9%	3%	10%	4%	10%	6%	2%	-	4%
		a		a				a		a					
NET: Satisfied		221	153	223	172	77	315	89	251	87	257	36	27	15	32
		43%	36%	44%	35%	58%	37%	56%	38%	47%	37%	42%	55%	57%	47%
		b		b		b		b		b					
NET: Dissatisfied		152	147	148	166	28	284	45	196	60	215	28	15	8	23
		30%	34%	29%	34%	22%	33% a	28%	30%	33%	31%	33%	31%	32%	34%
Base for stats		476	384	473	439	126	781	153	592	176	618	81	49	26	65
		3.11	2.89	3.11	2.91	3.48	2.94	3.34	3.02	3.09	2.99	3.04	3.18	3.26	3.13
		b		b		b		b							
Standard Deviation		1.234	1.223	1.220	1.226	1.215	1.210	1.281	1.184	1.333	1.189	1.346	1.343	1.449	1.367
		.056	.062	.056	.059	.105	.043	.101	.049	.098	.048	.145	.186	.284	.165
		*	*	*	*	.01	*	.01	*	.01	*	.02	.03	.08	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.4. Community safety: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	76
			-	-	8%
Fairly satisfied	(4.0)		-	-	320
			-	-	32%
Neither satisfied nor dissatisfied	(3.0)		-	-	204
			-	-	20%
Fairly dissatisfied	(2.0)		-	-	169
			-	-	17%
Very dissatisfied	(1.0)		-	-	146
			-	-	15%
Don't know			-	-	85
			-	-	8%
NET: Satisfied			-	-	396
			-	-	40%
NET: Dissatisfied			-	-	315
			-	-	31%
Base for stats			-	-	915
Mean Score			-	-	3.01
Standard Deviation			-	-	1.228
Standard Error			-	-	.041
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.5. Planning and building regulations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees						
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	58	13	17	17	10	41	45	55	3	58	-	*	58
		6%	5%	7%	7%	4%	5%	6%	6%	3%	6%	-	13%	6%
Fairly satisfied	(4.0)	280	69	79	73	59	207	211	250	30	271	7	3	278
		28%	28%	32% d	29%	24%	28%	28%	27%	35%	28%	53%	87%	28%
Neither satisfied nor dissatisfied	(3.0)	247	65	53	63	66	184	182	227	20	245	2	-	247
		25%	26%	21%	25%	26%	25%	24%	25%	23%	25%	14%	-	25%
Fairly dissatisfied	(2.0)	132	34	28	28	42	104	98	121	11	131	2	-	132
		13%	14%	11%	11%	17%	14%	13%	13%	13%	13%	12%	-	13%
Very dissatisfied	(1.0)	146	28	40	41	37	105	118	136	10	144	2	-	146
		15%	11%	16%	17%	15%	14%	16%	15%	12%	15%	15%	-	15%
Don't know		136	40	33	27	36	109	96	124	12	135	1	-	136
		14%	16%	13%	11%	14%	15%	13%	14%	14%	14%	6%	-	14%
NET: Satisfied		339	82	96	90	70	248	256	305	33	328	7	3	335
		34%	33%	39% d	36% d	28%	33%	34%	33%	39%	33%	53%	100%	34%
NET: Dissatisfied		278	62	68	70	79	209	216	257	21	275	4	-	278
		28%	25%	27%	28%	31%	28%	29%	28%	25%	28%	27%	-	28%
Base for stats		864	210	217	223	214	641	654	790	74	849	12	3	861
Mean Score		2.97	3.02	3.03	2.98	2.84	2.96	2.95	2.96	3.07	2.96	3.11	4.13	2.96
Standard Deviation		1.193	1.131	1.249	1.230	1.154	1.181	1.213	1.200	1.125	1.194	1.197	.401	1.193
Standard Error		.041	.077	.085	.083	.079	.047	.048	.043	.111	.041	.299	.111	.041
Error variance		*	.01	.01	.01	.01	*	*	*	.01	*	.09	.01	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.5. Planning and building regulations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%		a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	2	13	1	6	9	20	4	4	36	11	34	13	9
		5%	9%	1%	7%	7%	6%	3%	5%	6%	5%	8%	4%	5%
			c		c	c	c					b		
Fairly satisfied	(4.0)	5	46	26	23	35	88	33	21	179	70	131	89	50
		17%	32%	31%	27%	29%	27%	28%	26%	28%	34%	30%	27%	26%
			a											
Neither satisfied nor dissatisfied	(3.0)	7	31	20	16	23	95	35	17	154	54	104	88	47
		21%	22%	24%	19%	19%	29%	30%	21%	24%	27%	24%	27%	24%
						e								
Fairly dissatisfied	(2.0)	5	21	7	8	17	38	21	15	94	21	55	49	27
		16%	15%	9%	9%	14%	12%	18%	19%	15%	11%	13%	15%	14%
									cd					
Very dissatisfied	(1.0)	7	22	16	18	18	42	10	11	96	24	56	40	39
		22%	15%	19%	21%	15%	13%	9%	14%	15%	12%	13%	13%	20%
		g		g	g									ab
Don't know		6	9	13	14	19	45	15	12	86	25	58	45	24
		19%	7%	16%	17%	16%	14%	12%	15%	13%	12%	13%	14%	12%
		b		b	b	b	b		b					
NET: Satisfied		7	59	26	29	44	109	37	24	215	81	165	101	59
		22%	41%	32%	34%	36%	33%	31%	31%	33%	39%	38%	31%	30%
			a											
NET: Dissatisfied		13	43	23	26	35	80	32	27	189	45	111	89	67
		38%	30%	28%	30%	29%	24%	27%	33%	29%	22%	25%	28%	34%
		f								b				a
Base for stats		27	133	70	71	102	284	104	68	559	180	380	278	173
Mean Score		2.59	3.06	2.82	2.89	2.99	3.03	2.98	2.85	2.94	3.13	3.08	2.94	2.78
			a				a					c		
Standard Deviation		1.278	1.250	1.191	1.339	1.260	1.154	1.040	1.193	1.195	1.124	1.196	1.122	1.240
Standard Error		.202	.104	.129	.148	.122	.076	.112	.130	.052	.081	.062	.067	.092
Error variance		.04	.01	.02	.02	.01	.01	.01	.02	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.5. Planning and building regulations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans				
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices	
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d	
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72	
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68	
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very satisfied		(5.0)	30	24	31	26	13	41	15	31	18	34	11	4	2	10
			6%	6%	6%	5%	10%	5%	9%	5%	10%	5%	13%	7%	8%	15%
							b		b		b					
Fairly satisfied		(4.0)	154	113	152	129	55	225	57	177	66	175	24	24	10	23
			30%	26%	30%	26%	42%	26%	36%	27%	36%	26%	28%	48%	40%	33%
							b		b		b		a			
Neither satisfied nor dissatisfied		(3.0)	117	102	115	131	20	225	28	173	36	178	16	9	8	8
			23%	24%	23%	27%	15%	26%	18%	26%	20%	26%	19%	19%	32%	12%
							a		a							
Fairly dissatisfied		(2.0)	70	55	66	66	16	116	16	92	18	99	7	5	4	6
			14%	13%	13%	13%	12%	13%	10%	14%	10%	14%	8%	10%	15%	9%
Very dissatisfied		(1.0)	66	75	72	73	11	135	19	103	23	110	14	3	1	10
			13%	17%	14%	15%	8%	16%	12%	16%	13%	16%	16%	6%	2%	14%
							a									
Don't know			72	61	67	68	17	118	23	84	23	93	14	5	1	11
			14%	14%	13%	14%	13%	14%	15%	13%	12%	13%	17%	10%	4%	16%
NET: Satisfied			184	137	183	155	68	267	72	209	83	209	35	27	12	33
			36%	32%	36%	31%	52%	31%	45%	32%	46%	30%	41%	55%	47%	48%
							b		b		b					
NET: Dissatisfied			136	130	138	139	27	250	35	195	41	209	21	8	4	16
			27%	30%	27%	28%	20%	29%	22%	30%	22%	30%	24%	16%	17%	23%
							a				a					
Base for stats			437	369	436	425	115	742	135	577	160	595	72	45	25	57
Mean Score			3.03	2.88	3.01	2.93	3.38	2.90	3.25	2.90	3.23	2.87	3.15	3.45	3.37	3.30
							b		b		b					
Standard Deviation			1.181	1.232	1.205	1.179	1.152	1.183	1.217	1.180	1.221	1.187	1.351	1.012	.931	1.355
Standard Error			.056	.064	.057	.058	.103	.044	.101	.050	.094	.049	.154	.148	.186	.174
Error variance			*	*	*	*	.01	*	.01	*	.01	*	.02	.02	.03	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.5. Planning and building regulations: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	58
			-	-	6%
Fairly satisfied	(4.0)		-	-	280
			-	-	28%
Neither satisfied nor dissatisfied	(3.0)		-	-	247
			-	-	25%
Fairly dissatisfied	(2.0)		-	-	132
			-	-	13%
Very dissatisfied	(1.0)		-	-	146
			-	-	15%
Don't know			-	-	136
			-	-	14%
NET: Satisfied			-	-	339
			-	-	34%
NET: Dissatisfied			-	-	278
			-	-	28%
Base for stats			-	-	864
Mean Score			-	-	2.97
Standard Deviation			-	-	1.193
Standard Error			-	-	.041
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.6. Skills and apprenticeships: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees						
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	45	8	10	14	13	31	37	41	4	44	-	1	44
		5%	3%	4%	6%	5%	4%	5%	5%	5%	5%	-	30%	4%
Fairly satisfied	(4.0)	231	53	63	65	50	166	178	208	23	225	5	1	230
		23%	21%	25%	26%	20%	22%	24%	23%	26%	23%	39%	42%	23%
Neither satisfied nor dissatisfied	(3.0)	319	97	66	80	77	239	222	293	25	313	5	1	318
		32%	39% bef	26%	32%	31%	32%	30%	32%	29%	32%	37%	18%	32%
Fairly dissatisfied	(2.0)	111	21	36	28	25	83	90	101	10	109	2	*	111
		11%	8%	14% a	11%	10%	11%	12%	11%	12%	11%	15%	10%	11%
Very dissatisfied	(1.0)	82	12	28	21	22	62	71	75	7	81	1	-	82
		8%	5%	11% a	8%	9%	8%	9% a	8%	8%	8%	9%	-	8%
Don't know		212	59	47	42	63	170	152	194	17	212	-	-	212
		21%	24%	19%	17%	25% c	23%	20%	21%	20%	22%	-	-	21%
NET: Satisfied		276	61	73	80	63	197	215	250	27	269	5	2	274
		28%	24%	29%	32%	25%	26%	29%	27%	31%	27%	39%	72%	27%
NET: Dissatisfied		193	33	64	49	47	145	160	176	17	190	3	*	193
		19%	13%	26% ae	19%	19%	19% a	21% a	19%	20%	19%	24%	10%	19%
Base for stats		788	191	203	208	187	580	598	719	69	772	13	3	785
Mean Score		3.06	3.13	2.95	3.12	3.04	3.04	3.04	3.06	3.09	3.05	3.06	3.91	3.05
Standard Deviation		1.039	.894	1.114	1.054	1.074	1.034	1.081	1.038	1.060	1.040	.976	1.123	1.038
Standard Error		.037	.064	.078	.073	.078	.043	.044	.039	.107	.038	.230	.311	.037
Error variance		*	*	.01	.01	.01	*	*	*	.01	*	.05	.10	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.6. Skills and apprenticeships: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	-	10	2	2	5	21	3	3	28	10	25	9	8
		-	7%	2%	2%	5%	6%	3%	3%	4%	5%	6%	3%	4%
												b		
Fairly satisfied	(4.0)	5	38	16	19	32	67	25	27	147	51	107	74	40
		16%	27%	19%	23%	26%	20%	21%	33%	23%	25%	24%	23%	21%
									acf					
Neither satisfied nor dissatisfied	(3.0)	11	40	33	23	42	109	39	20	207	69	148	108	56
		33%	28%	39%	27%	35%	33%	33%	26%	32%	34%	34%	33%	28%
				h										
Fairly dissatisfied	(2.0)	4	18	7	10	8	41	11	11	76	21	46	38	23
		11%	13%	9%	11%	7%	13%	10%	13%	12%	10%	10%	12%	12%
Very dissatisfied	(1.0)	4	13	9	10	9	15	16	5	54	15	37	19	22
		13%	9%	11%	12%	7%	4%	13%	6%	8%	7%	9%	6%	11%
		f		f	f			f						b
Don't know		9	23	16	22	24	75	25	15	134	38	74	75	46
		28%	16%	20%	26%	20%	23%	21%	18%	21%	18%	17%	23%	24%
													a	a
NET: Satisfied		5	48	17	21	37	88	28	29	174	62	132	83	49
		16%	34%	21%	24%	31%	27%	24%	37%	27%	30%	30%	26%	25%
			ac			a			acg					
NET: Dissatisfied		8	30	17	20	17	56	27	16	130	36	83	57	45
		24%	21%	20%	23%	14%	17%	23%	19%	20%	18%	19%	18%	23%
Base for stats		24	119	67	64	97	253	94	65	511	167	363	248	150
Mean Score		2.71	3.12	2.90	2.89	3.17	3.15	2.87	3.17	3.03	3.13	3.10	3.06	2.93
			a			a	ag		a					
Standard Deviation		1.028	1.105	1.005	1.091	.994	.986	1.087	1.012	1.038	1.014	1.050	.951	1.115
Standard Error		.171	.098	.112	.128	.099	.068	.122	.110	.047	.075	.056	.060	.089
Error variance		.03	.01	.01	.02	.01	*	.01	.01	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.6. Skills and apprenticeships: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans					
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices		
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72		
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68		
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Very satisfied	(5.0)	26	16	24	20	14	29	21	22	19	20	10	6	1	7		
		5%	4%	5%	4%	11%	3%	13%	3%	10%	3%	12%	12%	4%	11%		
						b		b		b							
Fairly satisfied	(4.0)	132	87	132	99	51	179	57	136	66	128	23	21	11	29		
		26%	20%	26%	20%	39%	21%	36%	21%	36%	19%	26%	43%	43%	43%		
		b		b		b		b		b			a		a		
Neither satisfied nor dissatisfied	(3.0)	155	140	154	163	20	295	27	230	39	240	20	9	8	7		
		30%	32%	31%	33%	15%	34%	17%	35%	21%	35%	23%	18%	31%	10%		
						a		a		a		d					
Fairly dissatisfied	(2.0)	64	41	62	49	18	93	23	66	33	63	13	11	4	13		
		13%	10%	12%	10%	13%	11%	15%	10%	18%	9%	15%	23%	15%	19%		
										b							
Very dissatisfied	(1.0)	40	38	42	40	14	67	19	52	16	55	14	-	2	8		
		8%	9%	8%	8%	11%	8%	12%	8%	9%	8%	16%	-	6%	12%		
										b		b		b		b	
Don't know		90	107	89	122	15	196	12	155	10	181	6	2	-	4		
		18%	25%	18%	25%	11%	23%	7%	23%	5%	26%	7%	4%	-	5%		
			a		a		a		a		a						
NET: Satisfied		159	104	156	119	66	208	78	158	85	148	33	27	12	37		
		31%	24%	31%	24%	50%	24%	49%	24%	46%	21%	38%	55%	48%	54%		
		b		b		b		b		b							
NET: Dissatisfied		104	79	103	89	32	161	42	117	49	118	27	11	5	21		
		21%	18%	21%	18%	24%	19%	27%	18%	27%	17%	31%	23%	21%	31%		
								b		b							
Base for stats		418	322	414	371	117	664	147	506	173	506	80	47	26	64		
Mean Score		3.10	3.01	3.09	3.03	3.29	3.01	3.26	3.02	3.22	2.99	3.04	3.46	3.24	3.22		
						b		b		b			a				
Standard Deviation		1.049	1.037	1.049	1.024	1.219	.996	1.253	.993	1.157	.986	1.295	1.006	.988	1.265		
Standard Error		.051	.058	.051	.053	.108	.039	.100	.044	.086	.044	.141	.141	.194	.153		
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.02	.02	.04	.02		

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.6. Skills and apprenticeships: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	45
			-	-	5%
Fairly satisfied	(4.0)		-	-	231
			-	-	23%
Neither satisfied nor dissatisfied	(3.0)		-	-	319
			-	-	32%
Fairly dissatisfied	(2.0)		-	-	111
			-	-	11%
Very dissatisfied	(1.0)		-	-	82
			-	-	8%
Don't know			-	-	212
			-	-	21%
NET: Satisfied			-	-	276
			-	-	28%
NET: Dissatisfied			-	-	193
			-	-	19%
Base for stats			-	-	788
Mean Score			-	-	3.06
Standard Deviation			-	-	1.039
Standard Error			-	-	.037
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.7. Transport: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	165	42	37	55	32	111	150	16	161	2	2	164
		17%	17%	15%	22%	13%	15%	16%	18%	16%	17%	50%	16%
				bde									
Fairly satisfied	(4.0)	404	108	104	85	107	319	370	33	394	9	1	403
		40%	43%	42%	34%	43%	43%	41%	39%	40%	67%	39%	40%
			c			c	c						
Neither satisfied nor dissatisfied	(3.0)	173	36	50	44	43	130	152	21	172	1	*	173
		17%	15%	20%	17%	17%	17%	17%	24%	18%	5%	9%	17%
									a				
Fairly dissatisfied	(2.0)	91	27	14	26	24	65	84	8	90	1	*	91
		9%	11%	6%	11%	10%	9%	9%	9%	9%	6%	2%	9%
			b		b								
Very dissatisfied	(1.0)	84	20	21	21	22	63	77	7	83	1	-	84
		8%	8%	8%	8%	9%	8%	8%	8%	8%	4%	-	8%
Don't know		83	17	23	20	23	63	81	2	83	-	-	83
		8%	7%	9%	8%	9%	8%	9%	2%	8%	-	-	8%
								b		b			b
NET: Satisfied		569	150	141	139	138	430	520	49	555	11	3	566
		57%	60%	57%	56%	55%	57%	57%	57%	56%	84%	89%	57%
NET: Dissatisfied		175	47	35	47	46	128	161	14	174	1	*	175
		18%	19%	14%	19%	18%	17%	18%	17%	18%	10%	2%	18%
Base for stats	917	233	227	230	227	687	684	833	85	901	13	3	914
Mean Score	3.52	3.54	3.54	3.55	3.45	3.51	3.51	3.52	3.51	3.51	3.87	4.37	3.52
Standard Deviation	1.165	1.161	1.123	1.226	1.154	1.145	1.168	1.169	1.140	1.168	.952	.883	1.165
Standard Error	.039	.076	.075	.081	.077	.044	.045	.041	.106	.039	.224	.245	.039
Error variance	*	.01	.01	.01	.01	*	*	*	.01	*	.05	.06	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.7. Transport: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	4	26	4	15	18	50	25	21	108	23	80	45	34
		13%	19%	5%	17%	15%	15%	21%	26%	17%	11%	18%	14%	17%
			c		c	c	c	c	cef					
Fairly satisfied	(4.0)	10	66	38	31	47	124	48	37	250	94	191	122	75
		31%	46%	46%	36%	39%	38%	40%	46%	39%	46%	44%	38%	38%
Neither satisfied nor dissatisfied	(3.0)	5	14	16	15	26	63	24	8	118	36	68	63	35
		15%	10%	19%	17%	22%	19%	20%	10%	18%	18%	16%	20%	18%
				bh		bh		bh						
Fairly dissatisfied	(2.0)	4	13	8	7	14	32	7	6	56	23	41	36	10
		11%	9%	9%	8%	12%	10%	6%	7%	9%	11%	9%	11%	5%
													c	
Very dissatisfied	(1.0)	4	14	10	8	5	30	8	4	58	17	29	26	26
		13%	10%	12%	9%	4%	9%	7%	5%	9%	8%	7%	8%	13%
		e		e										a
Don't know		5	10	7	10	10	28	6	5	56	11	29	31	15
		16%	7%	8%	12%	8%	9%	5%	6%	9%	6%	7%	10%	8%
		bgh												
NET: Satisfied		15	92	42	46	65	174	73	57	359	117	271	166	109
		44%	65%	51%	54%	54%	53%	62%	72%	56%	57%	62%	52%	56%
			acf					a	acdef			b		
NET: Dissatisfied		8	26	18	15	19	63	15	10	113	40	69	63	36
		24%	19%	22%	17%	16%	19%	13%	12%	18%	19%	16%	19%	18%
Base for stats		28	132	77	76	110	300	113	75	590	193	408	292	181
Mean Score		3.23	3.60	3.23	3.50	3.53	3.44	3.67	3.86	3.50	3.43	3.62	3.42	3.45
			c					ac	acdef			b		
Standard Deviation		1.320	1.209	1.147	1.213	1.061	1.186	1.108	1.080	1.181	1.116	1.118	1.158	1.271
Standard Error		.204	.102	.120	.129	.099	.076	.115	.113	.050	.078	.057	.067	.093
Error variance		.04	.01	.01	.02	.01	.01	.01	.01	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.7. Transport: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	92	65	85	79	34	129	41	104	49	94	26	10	8	23
		18%	15%	17%	16%	26%	15%	26%	16%	27%	14%	31%	21%	30%	34%
						b		b		b					
Fairly satisfied	(4.0)	223	154	212	189	59	341	72	255	78	278	33	26	10	27
		44%	36%	42%	38%	45%	40%	46%	39%	43%	40%	38%	52%	37%	39%
						b									
Neither satisfied nor dissatisfied	(3.0)	80	86	85	88	14	159	14	125	20	131	8	5	4	5
		16%	20%	17%	18%	11%	18%	9%	19%	11%	19%	10%	10%	15%	8%
						a		a		a					
Fairly dissatisfied	(2.0)	47	32	51	40	15	75	13	59	15	57	8	4	3	3
		9%	8%	10%	8%	11%	9%	8%	9%	8%	8%	9%	8%	10%	4%
Very dissatisfied	(1.0)	34	46	35	49	7	77	6	62	11	67	5	4	1	4
		7%	11%	7%	10%	5%	9%	4%	9%	6%	10%	6%	8%	2%	6%
						a		a		a					
Don't know		33	46	34	48	3	78	12	57	10	60	6	1	1	6
		6%	11%	7%	10%	3%	9%	8%	9%	5%	9%	7%	2%	5%	8%
						a									
NET: Satisfied		315	219	298	268	93	470	114	359	127	373	59	36	17	50
		62%	51%	59%	54%	71%	55%	72%	54%	69%	54%	69%	72%	68%	74%
						b		b		b					
NET: Dissatisfied		81	79	86	89	21	152	19	121	26	124	13	8	3	7
		16%	18%	17%	18%	16%	18%	12%	18%	14%	18%	15%	16%	12%	10%
								a							
Base for stats		476	383	469	445	128	782	146	604	173	628	80	49	24	62
		3.61	3.41	3.56	3.47	3.77	3.47	3.89	3.46	3.80	3.44	3.84	3.71	3.88	4.01
						b		b		b					
Standard Deviation		1.120	1.217	1.131	1.202	1.116	1.169	1.043	1.184	1.131	1.172	1.172	1.136	1.066	1.110
		.051	.062	.052	.058	.096	.042	.084	.049	.084	.047	.127	.157	.213	.137
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.02	.02	.05	.02

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.7. Transport: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	165
			-	-	17%
Fairly satisfied	(4.0)		-	-	404
			-	-	40%
Neither satisfied nor dissatisfied	(3.0)		-	-	173
			-	-	17%
Fairly dissatisfied	(2.0)		-	-	91
			-	-	9%
Very dissatisfied	(1.0)		-	-	84
			-	-	8%
Don't know			-	-	83
			-	-	8%
NET: Satisfied			-	-	569
			-	-	57%
NET: Dissatisfied			-	-	175
			-	-	18%
Base for stats			-	-	917
Mean Score			-	-	3.52
Standard Deviation			-	-	1.165
Standard Error			-	-	.039
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.8. Business support: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	42	11	11	11	9	30	37	5	40	1	2	40
		4%	4%	4%	5%	3%	4%	4%	6%	4%	5%	47%	4%
Fairly satisfied	(4.0)	219	58	57	55	49	164	195	24	214	3	2	217
		22%	23%	23%	22%	20%	22%	21%	28%	22%	23%	51%	22%
Neither satisfied nor dissatisfied	(3.0)	257	61	60	73	64	184	235	23	253	4	-	257
		26%	24%	24%	29%	25%	25%	26%	26%	26%	33%	-	26%
Fairly dissatisfied	(2.0)	181	45	40	39	57	141	166	14	176	4	*	181
		18%	18%	16%	16%	23% bc	19%	18%	16%	18%	32%	2%	18%
Very dissatisfied	(1.0)	183	37	56	45	45	138	170	13	182	1	-	183
		18%	15%	22% a	18%	18%	18%	19%	15%	19%	4%	-	18%
Don't know		119	39	27	27	26	92	111	7	118	*	-	119
		12%	16% f	11%	11%	11%	12%	12%	8%	12%	3%	-	12%
NET: Satisfied		261	69	68	66	58	194	231	29	254	4	3	257
		26%	28%	27%	27%	23%	26%	25%	34% a	26%	28%	98%	26%
NET: Dissatisfied		364	82	95	85	102	279	337	27	359	5	*	363
		36%	33%	38%	34%	41%	37%	37%	31%	36%	37%	2%	36%
Base for stats	881	211	223	223	224	658	670	803	79	865	13	3	878
Mean Score	2.72	2.82	2.67	2.77	2.64	2.71	2.69	2.70	2.93	2.71	2.92	4.42	2.72
Standard Deviation	1.182	1.171	1.234	1.177	1.145	1.185	1.185	1.181	1.187	1.182	1.012	.740	1.179
Standard Error	.040	.080	.082	.078	.076	.046	.046	.042	.113	.040	.245	.205	.040
Error variance	*	.01	.01	.01	.01	*	*	*	.01	*	.06	.04	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.8. Business support: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	1	6	1	3	5	17	3	5	20	13	27	7	7
		4%	5%	2%	4%	4%	5%	2%	6%	3%	7%	6%	2%	4%
											a	b		
Fairly satisfied	(4.0)	5	30	16	15	32	70	24	26	140	45	105	70	31
		15%	21%	20%	17%	26%	21%	21%	32%	22%	22%	24%	22%	16%
									abcd			c		
Neither satisfied nor dissatisfied	(3.0)	7	34	21	18	24	99	38	15	170	53	116	90	49
		20%	24%	25%	21%	20%	30%	32%	19%	26%	26%	26%	28%	25%
							eh	eh						
Fairly dissatisfied	(2.0)	4	26	12	17	27	61	19	13	116	44	77	60	39
		13%	18%	14%	19%	22%	19%	16%	16%	18%	22%	18%	19%	20%
Very dissatisfied	(1.0)	11	27	25	26	20	35	20	17	125	29	66	50	54
		34%	19%	30%	31%	16%	11%	17%	22%	19%	14%	15%	16%	27%
		befg	f	befg	befg				f					ab
Don't know		5	19	8	7	14	46	16	4	72	21	46	46	17
		14%	13%	10%	8%	11%	14%	13%	5%	11%	10%	11%	14%	9%
		h	h				h	h						
NET: Satisfied		6	36	18	18	36	87	27	31	161	58	132	77	38
		18%	25%	21%	21%	30%	27%	23%	39%	25%	28%	30%	24%	19%
									abcd			c		
NET: Dissatisfied		16	52	37	43	46	96	38	30	242	73	144	111	92
		47%	37%	44%	50%	38%	29%	32%	38%	37%	36%	33%	34%	47%
		f		f	bfg									ab
Base for stats		28	123	75	79	107	282	103	76	573	184	391	278	179
Mean Score		2.32	2.70	2.43	2.39	2.77	2.90	2.73	2.85	2.68	2.83	2.87	2.72	2.43
						ad	acd		acd			c	c	
Standard Deviation		1.295	1.205	1.215	1.242	1.193	1.094	1.104	1.302	1.167	1.175	1.185	1.106	1.197
Standard Error		.198	.103	.127	.130	.113	.072	.120	.134	.050	.083	.061	.066	.087
Error variance		.04	.01	.02	.02	.01	.01	.01	.02	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.8. Business support: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	23	14	25	16	11	29	18	21	13	22	8	5	-	3
		5%	3%	5%	3%	8%	3%	12%	3%	7%	3%	9%	10%	-	4%
						b		b		b					
Fairly satisfied	(4.0)	142	68	126	91	44	172	56	124	59	133	23	14	16	25
		28%	16%	25%	18%	33%	20%	35%	19%	32%	19%	27%	29%	64%	37%
		b		b		b		b		b					
Neither satisfied nor dissatisfied	(3.0)	114	117	124	133	22	234	24	179	32	195	12	15	3	5
		22%	27%	25%	27%	17%	27%	15%	27%	17%	28%	14%	30%	10%	8%
						a		a		a			ad		
Fairly dissatisfied	(2.0)	97	74	94	87	21	159	27	126	35	123	19	7	4	15
		19%	17%	19%	18%	16%	19%	17%	19%	19%	18%	22%	13%	17%	22%
Very dissatisfied	(1.0)	87	92	93	89	19	162	24	123	34	125	18	7	2	15
		17%	21%	18%	18%	15%	19%	15%	19%	19%	18%	21%	14%	9%	22%
Don't know		44	64	41	78	14	103	9	88	10	89	6	2	-	5
		9%	15%	8%	16%	11%	12%	6%	13%	5%	13%	7%	4%	-	7%
			a		a			a		a					
NET: Satisfied		166	82	151	107	55	201	74	145	72	155	31	20	16	28
		33%	19%	30%	22%	42%	23%	47%	22%	39%	23%	36%	40%	64%	41%
		b		b		b		b		b					
NET: Dissatisfied		184	166	187	176	41	322	51	249	69	248	37	14	7	30
		36%	39%	37%	36%	31%	37%	32%	38%	38%	36%	43%	27%	26%	44%
Base for stats		464	366	462	416	118	757	150	573	173	599	80	48	26	63
Mean Score		2.82	2.55	2.78	2.66	3.05	2.66	3.11	2.64	2.89	2.67	2.80	3.09	3.29	2.77
		b				b		b		b					
Standard Deviation		1.201	1.163	1.204	1.152	1.264	1.157	1.300	1.145	1.278	1.142	1.344	1.216	1.060	1.319
Standard Error		.055	.060	.055	.057	.112	.042	.103	.048	.094	.047	.146	.170	.208	.160
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.02	.03	.04	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.8. Business support: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	42
			-	-	4%
Fairly satisfied	(4.0)		-	-	219
			-	-	22%
Neither satisfied nor dissatisfied	(3.0)		-	-	257
			-	-	26%
Fairly dissatisfied	(2.0)		-	-	181
			-	-	18%
Very dissatisfied	(1.0)		-	-	183
			-	-	18%
Don't know			-	-	119
			-	-	12%
NET: Satisfied			-	-	261
			-	-	26%
NET: Dissatisfied			-	-	364
			-	-	36%
Base for stats			-	-	881
Mean Score			-	-	2.72
Standard Deviation			-	-	1.182
Standard Error			-	-	.040
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.9. Housing: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	42	8	11	11	31	33	40	2	41	-	1	41
		4%	3%	4%	4%	4%	4%	4%	2%	4%	-	32%	4%
Fairly satisfied	(4.0)	260	51	67	76	184	209	240	20	255	4	*	260
		26%	21%	27%	31%	25%	28%	26%	23%	26%	33%	13%	26%
				a			a						
Neither satisfied nor dissatisfied	(3.0)	269	72	67	69	201	198	249	21	262	5	2	268
		27%	29%	27%	28%	27%	26%	27%	24%	27%	40%	53%	27%
Fairly dissatisfied	(2.0)	151	35	30	40	111	116	138	12	149	2	*	151
		15%	14%	12%	16%	15%	15%	15%	14%	15%	15%	2%	15%
Very dissatisfied	(1.0)	134	34	38	31	103	100	120	13	132	1	-	134
		13%	13%	15%	12%	14%	13%	13%	15%	13%	10%	-	13%
Don't know		144	49	36	24	121	95	127	18	144	*	-	144
		14%	20%	15%	10%	16%	13%	14%	21%	15%	3%	-	14%
			cf			c							
NET: Satisfied	302	60	78	87	77	215	242	280	22	296	4	2	300
	30%	24%	31%	35%	31%	29%	32%	31%	26%	30%	33%	45%	30%
				a			a						
NET: Dissatisfied	284	69	68	70	77	214	216	259	26	281	3	*	284
	28%	28%	27%	28%	31%	29%	29%	28%	30%	29%	25%	2%	29%
Base for stats	856	201	214	226	215	629	655	787	68	840	13	3	852
Mean Score	2.91	2.83	2.92	2.99	2.90	2.89	2.94	2.92	2.79	2.91	2.98	3.74	2.91
Standard Deviation	1.137	1.118	1.172	1.118	1.143	1.144	1.143	1.135	1.160	1.139	.989	1.114	1.137
Standard Error	.039	.079	.080	.074	.078	.046	.045	.041	.118	.040	.240	.309	.039
Error variance	*	.01	.01	.01	.01	*	*	*	.01	*	.06	.10	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.9. Housing: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	-	10	1	1	6	14	5	5	28	5	28	6	3
		-	7% cd	1%	1%	5%	4%	5%	6%	4%	3%	6% bc	2%	2%
Fairly satisfied	(4.0)	9	42	21	19	23	86	27	29	177	55	106	96	52
		26%	30% e	25%	23%	19%	26%	23%	36% deg	27%	27%	24%	30%	27%
Neither satisfied nor dissatisfied	(3.0)	8	25	28	22	35	98	37	15	174	58	119	90	51
		23%	18%	34% bh	26%	29% b	30% bh	31% bh	18%	27%	28%	27%	28%	26%
Fairly dissatisfied	(2.0)	4	20	11	16	25	42	19	13	109	29	69	43	34
		14%	14%	13%	18%	21% f	13%	16%	16%	17%	14%	16%	13%	17%
Very dissatisfied	(1.0)	3	22	13	12	13	46	13	10	82	21	54	38	34
		10%	15%	15%	14%	11%	14%	11%	13%	13%	10%	12%	12%	18%
Don't know		9	22	10	15	19	42	16	9	75	36	62	49	21
		27% cfgh	16%	12%	18%	16%	13%	14%	11%	12%	18% a	14%	15%	11%
NET: Satisfied		9	52	21	21	29	100	33	33	205	60	134	103	56
		26%	37% de	26%	24%	24%	31%	28%	42% cdefg	32%	29%	31%	32%	28%
NET: Dissatisfied		8	42	24	28	38	89	32	23	191	50	123	81	69
		24%	30%	28%	32%	31%	27%	27%	29%	30%	24%	28%	25%	35% b
Base for stats		24	119	73	71	101	287	102	71	570	168	376	274	176
Mean Score		2.89	2.98	2.81	2.74	2.84	2.93	2.93	3.07	2.93	2.97	2.96	2.96	2.75
Standard Deviation		1.063	1.261	1.071	1.096	1.094	1.138	1.085	1.202	1.128	1.064	1.158 c	1.077 c	1.139
Standard Error		.175	.110	.114	.122	.106	.074	.118	.129	.049	.079	.061	.065	.084
Error variance		.03	.01	.01	.01	.01	.01	.01	.02	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.9. Housing: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	26	13	25	16	14	25	17	18	15	17	11	3	1	8
		5%	3%	5%	3%	11%	3%	11%	3%	8%	3%	13%	6%	5%	12%
						b		b		b					
Fairly satisfied	(4.0)	143	106	133	126	41	217	59	160	60	166	24	18	13	20
		28%	25%	26%	25%	31%	25%	37%	24%	33%	24%	28%	36%	52%	29%
								b		b					
Neither satisfied nor dissatisfied	(3.0)	126	122	130	139	22	247	24	186	33	199	19	6	3	8
		25%	28%	26%	28%	17%	29%	15%	28%	18%	29%	22%	13%	13%	12%
						a		a		a					
Fairly dissatisfied	(2.0)	74	68	78	73	19	130	28	102	30	105	12	9	5	12
		15%	16%	15%	15%	14%	15%	17%	15%	16%	15%	14%	19%	18%	18%
Very dissatisfied	(1.0)	64	64	58	75	14	119	17	94	28	97	12	9	2	12
		13%	15%	12%	15%	11%	14%	11%	14%	15%	14%	14%	17%	7%	17%
Don't know		77	57	79	65	22	122	13	101	18	104	8	5	1	9
		15%	13%	16%	13%	16%	14%	8%	15%	10%	15%	9%	10%	6%	13%
								a							
NET: Satisfied		168	119	158	141	56	242	76	178	75	183	35	21	14	27
		33%	28%	31%	29%	42%	28%	48%	27%	41%	27%	41%	42%	56%	40%
						b		b		b					
NET: Dissatisfied		138	131	136	148	33	248	45	196	58	202	24	18	6	24
		27%	31%	27%	30%	25%	29%	28%	30%	32%	29%	28%	36%	25%	35%
Base for stats		432	372	424	428	110	738	145	560	165	584	78	45	24	59
Mean Score		2.98	2.83	2.98	2.85	3.21	2.87	3.21	2.83	3.03	2.83	3.14	2.93	3.31	3.00
						b		b		b					
Standard Deviation		1.154	1.126	1.132	1.135	1.241	1.111	1.228	1.115	1.263	1.105	1.284	1.286	1.080	1.372
Standard Error		.055	.058	.054	.055	.113	.041	.099	.048	.096	.046	.141	.188	.220	.173
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.02	.04	.05	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.9. Housing: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	42
			-	-	4%
Fairly satisfied	(4.0)		-	-	260
			-	-	26%
Neither satisfied nor dissatisfied	(3.0)		-	-	269
			-	-	27%
Fairly dissatisfied	(2.0)		-	-	151
			-	-	15%
Very dissatisfied	(1.0)		-	-	134
			-	-	13%
Don't know			-	-	144
			-	-	14%
NET: Satisfied			-	-	302
			-	-	30%
NET: Dissatisfied			-	-	284
			-	-	28%
Base for stats			-	-	856
Mean Score			-	-	2.91
Standard Deviation			-	-	1.137
Standard Error			-	-	.039
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.10. Providing work experience for young people: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Region						Number of Employees						
		Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%		b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total		1000	250	250	250	250	750	750	882	118	969	18	13	987
Total		1000	250	250	250	250	750	750	914	86	984	13	3	997
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied		(5.0)	66	13	22	15	17	51	59	7	63	1	2	64
			7%	5%	9%	6%	7%	7%	6%	8%	6%	5%	48%	6%
Fairly satisfied		(4.0)	237	55	60	61	176	182	216	21	232	4	*	237
			24%	22%	24%	24%	23%	24%	24%	25%	24%	31%	13%	24%
Neither satisfied nor dissatisfied		(3.0)	282	76	61	78	205	206	259	24	278	3	1	282
			28%	30%	24%	31%	27%	27%	28%	27%	28%	25%	21%	28%
Fairly dissatisfied		(2.0)	121	29	33	33	26	88	108	13	117	4	*	121
			12%	12%	13%	13%	10%	12%	12%	15%	12%	31%	2%	12%
Very dissatisfied		(1.0)	98	18	28	19	34	79	92	6	98	1	-	98
			10%	7%	11%	8%	13%	11%	10%	7%	10%	4%	-	10%
						ac								
Don't know		195	60	47	44	45	151	136	181	15	194	*	1	195
		20%	24%	19%	18%	18%	20%	18%	20%	17%	20%	4%	15%	20%
			f											
NET: Satisfied		303	67	82	76	78	226	235	274	28	296	5	2	301
		30%	27%	33%	30%	31%	30%	31%	30%	33%	30%	36%	61%	30%
NET: Dissatisfied		220	47	61	52	60	167	172	200	19	215	5	*	220
		22%	19%	24%	21%	24%	22%	23%	22%	23%	22%	35%	2%	22%
Base for stats		805	190	203	206	205	599	614	733	71	789	13	3	802
Mean Score		3.06	3.08	3.07	3.10	3.00	3.05	3.06	3.06	3.13	3.06	3.02	4.26	3.06
Standard Deviation		1.122	1.041	1.196	1.055	1.188	1.144	1.147	1.124	1.101	1.122	1.056	1.151	1.120
Standard Error		.040	.075	.084	.074	.083	.047	.046	.042	.111	.040	.256	.332	.040
Error variance		*	.01	.01	.01	.01	*	*	*	.01	*	.07	.11	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.10. Providing work experience for young people: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Broad sector								Annual Turnover		Business turnover		
		Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
		a	b	c	d	e	f	g	h	a	b	a	b	c
Significance Level: 95%														
Unweighted Total		50	154	100	99	126	266	98	98	612	217	421	327	205
Total		33	142	83	86	121	328	119	80	645	205	438	323	196
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	2	9	3	4	10	21	7	8	35	18	37	12	12
		7%	7%	4%	5%	9%	6%	6%	10%	5%	9%	9%	4%	6%
												b		
Fairly satisfied	(4.0)	6	35	21	19	28	82	24	23	157	50	109	74	48
		17%	25%	25%	22%	23%	25%	20%	29%	24%	24%	25%	23%	24%
Neither satisfied nor dissatisfied	(3.0)	10	34	24	21	37	99	39	14	184	63	123	105	45
		31%	24%	29%	25%	31%	30%	33%	17%	29%	31%	28%	33%	23%
						h	h	h					c	
Fairly dissatisfied	(2.0)	5	23	9	9	18	31	13	11	74	27	51	41	24
		16%	16%	11%	10%	15%	9%	11%	14%	11%	13%	12%	13%	12%
			f											
Very dissatisfied	(1.0)	3	16	12	14	6	29	10	8	67	10	42	20	29
		10%	11%	15%	16%	5%	9%	8%	10%	10%	5%	10%	6%	15%
			e	e	e					b				b
Don't know		6	25	14	20	21	67	26	16	128	37	75	70	38
		19%	18%	17%	23%	18%	20%	22%	20%	20%	18%	17%	22%	19%
NET: Satisfied		8	44	24	22	38	102	31	31	192	68	146	86	60
		24%	31%	29%	26%	32%	31%	26%	39%	30%	33%	33%	27%	30%
												b		
NET: Dissatisfied		9	39	21	23	23	60	23	19	141	37	94	61	53
		26%	27%	26%	26%	19%	18%	19%	24%	22%	18%	21%	19%	27%
			f											b
Base for stats		27	117	69	66	99	261	93	64	517	168	363	253	158
Mean Score		2.94	2.99	2.90	2.85	3.20	3.13	3.06	3.20	3.04	3.23	3.13	3.07	2.93
						d					a			
Standard Deviation		1.138	1.172	1.156	1.212	1.038	1.085	1.065	1.228	1.113	1.034	1.144	.985	1.223
Standard Error		.180	.106	.128	.139	.102	.074	.121	.136	.050	.077	.061	.061	.095
Error variance		.03	.01	.02	.02	.01	.01	.01	.02	*	.01	*	*	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.10. Providing work experience for young people: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

		Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
		Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%		a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total		512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total		509	430	503	494	132	860	158	661	183	688	86	50	26	68
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very satisfied	(5.0)	42	18	43	22	24	38	25	32	23	34	12	5	5	8
		8% b	4%	9% b	4%	18% b	4%	16% b	5%	12% b	5%	14% b	11%	20%	12%
Fairly satisfied	(4.0)	139	87	128	108	37	198	60	142	67	140	29	20	9	22
		27% b	20%	25% b	22%	28% b	23%	38% b	22%	37% b	20%	33% b	41%	36%	32%
Neither satisfied nor dissatisfied	(3.0)	124	135	124	157	18	262	27	208	32	220	14	8	7	11
		24% a	31%	25% a	32% a	14% a	30% a	17% a	32% a	17% a	32% a	17% a	16%	27%	16%
Fairly dissatisfied	(2.0)	66	48	70	51	20	102	15	77	24	76	9	9	2	9
		13% b	11%	14% b	10%	15% b	12%	9% b	12%	13% b	11%	11% b	18%	8%	13%
Very dissatisfied	(1.0)	51	43	55	43	14	84	18	60	25	57	14	4	2	10
		10% b	10%	11% b	9%	11% b	10%	12% b	9%	13% b	8%	17% b	8%	9%	15%
Don't know		87	98	83	112	19	176	12	142	13	160	8	3	-	8
		17% a	23%	17% a	23% a	14% a	20%	8% a	21% a	7% a	23% a	9% a	6%	-	12%
NET: Satisfied		182	106	171	130	61	237	85	174	90	174	40	26	14	30
		36% b	25%	34% b	26%	46% b	27%	54% b	26%	49% b	25%	47% b	52%	56%	44%
NET: Dissatisfied		116	91	125	94	34	186	33	137	48	133	24	13	4	19
		23% b	21%	25% b	19%	26% b	22%	21% b	21%	26% b	19%	28% b	26%	17%	28%
Base for stats		422	332	420	381	113	684	146	519	170	528	78	46	26	60
		3.14 b	2.97	3.08 b	3.04	3.32 b	3.01	3.40 b	3.02	3.23 b	3.03	3.18 b	3.30	3.50	3.15
Standard Deviation		1.163	1.075	1.184	1.051	1.329	1.075	1.247	1.064	1.266	1.050	1.348	1.167	1.176	1.322
Standard Error		.056	.059	.057	.054	.120	.041	.100	.047	.095	.046	.148	.165	.231	.165
Error variance		*	*	*	*	.01	*	.01	*	.01	*	.02	.03	.05	.03

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q12.10. Providing work experience for young people: To what extent are you satisfied or dissatisfied with the guidance and services provided by your local council in each of the following areas in relation to your business?

BASE: All respondents

			Tracked data		
			Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
			*a	*b	c
Significance Level: 95%					
Unweighted Total			-	-	1000
Total			-	-	1000
			-	-	100%
Very satisfied	(5.0)		-	-	66
			-	-	7%
Fairly satisfied	(4.0)		-	-	237
			-	-	24%
Neither satisfied nor dissatisfied	(3.0)		-	-	282
			-	-	28%
Fairly dissatisfied	(2.0)		-	-	121
			-	-	12%
Very dissatisfied	(1.0)		-	-	98
			-	-	10%
Don't know			-	-	195
			-	-	20%
NET: Satisfied			-	-	303
			-	-	30%
NET: Dissatisfied			-	-	220
			-	-	22%
Base for stats			-	-	805
Mean Score			-	-	3.06
Standard Deviation			-	-	1.122
Standard Error			-	-	.040
Error variance			-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13. SUMMARY: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Total	Improved	Stayed the same	Worsened	Don't know
Transport	1000	159	571	150	119
	100%	16%	57%	15%	12%
Trading standards	1000	70	592	88	249
	100%	7%	59%	9%	25%
Planning and building regulations	1000	85	552	146	218
	100%	9%	55%	15%	22%
Business support	1000	56	578	175	191
	100%	6%	58%	18%	19%
Licencing, permits and registrations	1000	68	561	118	253
	100%	7%	56%	12%	25%
Skills and apprenticeships	1000	62	540	99	299
	100%	6%	54%	10%	30%
Providing work experience for young people	1000	98	502	126	275
	100%	10%	50%	13%	27%
Community safety	1000	102	496	268	134
	100%	10%	50%	27%	13%
Housing	1000	101	486	200	213
	100%	10%	49%	20%	21%
Business rates	1000	70	504	287	138
	100%	7%	50%	29%	14%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13. SUMMARY - NET: Improved or stayed the same: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transport	730	177	182	189	182	542	553	661	69	716	12	3	727
	73%	71%	73%	75%	73%	72%	74%	72%	80%	73%	90%	91%	73%
Trading standards	662	170	172	165	156	498	493	597	66	648	11	3	659
	66%	68%	69%	66%	62%	66%	66%	65%	76% acf	66%	82%	100%	66%
Planning and building regulations	637	155	173	162	146	474	482	575	62	623	10	3	634
	64%	62%	69% d	65%	58%	63%	64%	63%	72% a	63%	78%	100%	64%
Business support	634	160	154	156	164	478	474	569	65	620	11	3	631
	63%	64%	61%	62%	66%	64%	63%	62%	76% acf	63%	82%	100%	63%
Licencing, permits and registrations	629	168	160	162	139	467	461	568	61	615	11	3	626
	63%	67% d	64%	65% d	56%	62%	62%	62%	71%	62%	86%	98%	63%
Skills and apprenticeships	602	142	155	160	146	443	461	544	58	588	11	3	600
	60%	57%	62%	64%	59%	59%	61%	60%	68%	60%	86%	85%	60%
Providing work experience for young people	599	143	151	154	152	445	457	543	56	586	11	3	597
	60%	57%	61%	62%	61%	59%	61%	59%	66%	60%	82%	85%	60%
Community safety	598	154	147	158	139	440	445	539	59	588	8	2	596
	60%	61%	59%	63%	56%	59%	59%	59%	68%	60%	64%	73%	60%
Housing	587	130	153	157	147	430	457	533	54	575	9	3	584
	59%	52%	61% a	63% a	59%	57%	61% a	58%	63%	58%	66%	89%	59%
Business rates	575	133	146	157	138	417	442	522	53	563	9	3	572
	57%	53%	58%	63% ae	55%	56%	59%	57%	61%	57%	68%	91%	57%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13. SUMMARY - NET: Improved or stayed the same: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transport	23	105	61	62	83	228	100	62	468	161	320	238	145
	71%	74%	74%	72%	68%	69%	84% def	78%	72%	79%	73%	74%	74%
Trading standards	21	100	56	55	74	214	80	55	420	153	302	212	127
	65%	70%	67%	64%	61%	65%	68%	69%	65%	75% a	69%	66%	65%
Planning and building regulations	19	102	52	53	75	204	79	48	419	139	291	206	121
	59%	72% f	62%	62%	63%	62%	67%	60%	65%	68%	66%	64%	61%
Business support	21	95	47	52	74	207	79	54	406	141	281	216	117
	63%	67%	57%	60%	61%	63%	67%	67%	63%	69%	64%	67%	60%
Licencing, permits and registrations	19	87	52	53	82	200	73	56	403	140	281	203	129
	58%	61%	62%	62%	68%	61%	61%	70%	62%	68%	64%	63%	66%
Skills and apprenticeships	18	98	47	46	69	195	81	42	398	134	271	196	121
	55%	69% cdefh	57%	54%	58%	59%	68% dh	53%	62%	66%	62%	61%	62%
Providing work experience for young people	20	89	50	45	72	192	75	50	389	130	274	190	116
	62%	63%	60%	52%	60%	58%	63%	62%	60%	64%	63%	59%	59%
Community safety	18	78	51	50	73	192	84	50	381	143	269	197	112
	55%	55%	61%	58%	60%	58%	70% bf	63%	59%	70% a	62%	61%	57%
Housing	20	83	47	50	67	194	70	48	384	132	260	194	114
	60%	59%	57%	58%	56%	59%	59%	60%	60%	65%	59%	60%	58%
Business rates	17	83	42	52	71	182	75	47	378	117	256	187	112
	52%	58%	50%	60%	59%	56%	63%	59%	59%	57%	58%	58%	57%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13. SUMMARY - NET: Improved or stayed the same: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Transport	386	303	382	346	107	618	129	480	150	486	70	38	23	55
	76%	71%	76%	70%	81%	72%	81%	73%	82%	71%	81%	77%	88%	80%
	b		b		b		b		b					
Trading standards	354	269	358	302	100	556	122	427	141	431	62	40	23	50
	70%	63%	71%	61%	76%	65%	77%	65%	77%	63%	73%	81%	89%	73%
	b		b		b		b		b					
Planning and building regulations	336	267	337	298	100	531	118	416	139	414	64	40	21	48
	66%	62%	67%	60%	76%	62%	74%	63%	76%	60%	74%	81%	82%	71%
	b		b		b		b		b					
Business support	338	257	336	296	91	538	116	414	126	425	55	35	21	45
	66%	60%	67%	60%	69%	63%	73%	63%	69%	62%	64%	70%	83%	67%
	b		b				b							
Licencing, permits and registrations	330	260	343	283	93	529	116	405	133	417	60	39	21	44
	65%	61%	68%	57%	71%	62%	73%	61%	73%	61%	70%	79%	81%	64%
	b		b		b		b		b					
Skills and apprenticeships	315	250	318	282	96	500	112	388	137	386	60	40	23	50
	62%	58%	63%	57%	73%	58%	70%	59%	75%	56%	70%	81%	90%	73%
	b		b		b		b		b					
Providing work experience for young people	339	225	320	277	94	498	116	386	139	380	64	36	25	49
	67%	52%	63%	56%	71%	58%	73%	58%	76%	55%	75%	73%	98%	72%
	b		b		b		b		b					
Community safety	324	239	329	268	94	499	115	394	119	399	52	33	20	45
	64%	56%	65%	54%	71%	58%	73%	60%	65%	58%	61%	66%	78%	65%
	b		b		b		b							
Housing	305	246	296	288	86	495	112	383	119	386	56	32	20	42
	60%	57%	59%	58%	65%	58%	70%	58%	65%	56%	65%	65%	78%	62%
	b						b		b					
Business rates	298	241	302	270	84	484	104	379	112	386	50	33	16	39
	59%	56%	60%	55%	63%	56%	66%	57%	61%	56%	58%	67%	64%	57%
							b							

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13. SUMMARY - NET: Improved or stayed the same: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Transport	-	-	730
	-	-	73%
Trading standards	-	-	662
	-	-	66%
Planning and building regulations	-	-	637
	-	-	64%
Business support	-	-	634
	-	-	63%
Licencing, permits and registrations	-	-	629
	-	-	63%
Skills and apprenticeships	-	-	602
	-	-	60%
Providing work experience for young people	-	-	599
	-	-	60%
Community safety	-	-	598
	-	-	60%
Housing	-	-	587
	-	-	59%
Business rates	-	-	575
	-	-	57%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.1. Business rates: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	70	17	14	23	17	48	54	65	5	69	-	1	69
	7%	7%	6%	9%	7%	6%	7%	7%	6%	7%	-	32%	7%
Stayed the same	504	117	132	135	121	370	388	457	48	493	9	2	502
	50%	47%	53%	54%	49%	49%	52%	50%	56%	50%	68%	59%	50%
Worsened	287	81	74	55	76	231	206	260	26	283	4	*	287
	29%	32%	30%	22%	30%	31%	27%	29%	31%	29%	32%	9%	29%
		c			c	c							
Don't know	138	36	30	37	36	101	103	131	7	138	-	-	138
	14%	14%	12%	15%	14%	14%	14%	14%	8%	14%	-	-	14%
NET: Improved or stayed the same	575	133	146	157	138	417	442	522	53	563	9	3	572
	57%	53%	58%	63%	55%	56%	59%	57%	61%	57%	68%	91%	57%
				ae									
Base for stats	862	214	220	213	214	649	647	782	79	845	13	3	858
Mean Score	-.25	-.30	-.28	-.15	-.27	-.28	-.24	-.25	-.27	-.25	-.32	.23	-.25
				abde									
Standard Deviation	.593	.606	.572	.587	.601	.592	.588	.596	.571	.594	.485	.710	.592
Standard Error	.020	.041	.039	.040	.041	.023	.023	.022	.055	.021	.114	.197	.020
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.04	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.1. Business rates: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	*	15	4	11	13	20	1	6	42	13	41	14	14
	1%	10%	5%	13%	11%	6%	1%	7%	6%	6%	9%	4%	7%
		ag		afg	ag	g		g			b		
Stayed the same	17	68	38	41	59	162	74	41	336	104	214	173	97
	52%	48%	45%	47%	49%	49%	62%	52%	52%	51%	49%	53%	50%
							bcdef						
Worsened	11	45	30	27	32	86	31	24	174	71	124	88	63
	34%	31%	37%	31%	26%	26%	26%	30%	27%	35%	28%	27%	32%
										a			
Don't know	5	15	11	7	17	60	13	9	93	16	58	48	21
	14%	10%	13%	9%	14%	18%	11%	11%	14%	8%	13%	15%	11%
						bd			b				
NET: Improved or stayed the same	17	83	42	52	71	182	75	47	378	117	256	187	112
	52%	58%	50%	60%	59%	56%	63%	59%	59%	57%	58%	58%	57%
Base for stats	28	127	72	78	103	268	105	71	552	188	379	275	175
Mean Score	-.38	-.23	-.36	-.20	-.18	-.25	-.28	-.25	-.24	-.31	-.22	-.27	-.28
					c								
Standard Deviation	.513	.643	.593	.668	.633	.579	.471	.599	.578	.592	.624	.549	.606
Standard Error	.078	.055	.064	.070	.061	.039	.051	.063	.025	.042	.032	.033	.045
Error variance	.01	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.1. Business rates: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	39	27	36	34	15	54	26	35	20	38	9	4	4	7
	8%	6%	7%	7%	11%	6%	16%	5%	11%	5%	11%	8%	17%	10%
					b		b		b					
Stayed the same	259	214	266	236	69	431	79	343	92	349	41	29	12	32
	51%	50%	53%	48%	52%	50%	50%	52%	51%	51%	48%	59%	47%	47%
Worsened	144	128	147	140	38	248	40	189	59	196	27	15	9	23
	28%	30%	29%	28%	29%	29%	25%	29%	32%	28%	31%	30%	36%	34%
Don't know	67	60	54	84	10	128	14	94	11	105	9	2	-	6
	13%	14%	11%	17%	8%	15%	9%	14%	6%	15%	11%	3%	-	9%
				a		a				a				
NET: Improved or stayed the same	298	241	302	270	84	484	104	379	112	386	50	33	16	39
	59%	56%	60%	55%	63%	56%	66%	57%	61%	56%	58%	67%	64%	57%
							b							
Base for stats	442	370	449	409	121	732	144	567	171	582	77	48	26	62
Mean Score	-.24	-.27	-.25	-.26	-.19	-.27	-.10	-.27	-.23	-.27	-.23	-.22	-.19	-.27
							b							
Standard Deviation	.598	.589	.589	.598	.633	.585	.670	.568	.640	.572	.649	.586	.721	.644
Standard Error	.028	.031	.027	.030	.055	.022	.054	.024	.048	.024	.072	.082	.141	.079
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.01	.02	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.1. Business rates: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	70
	-	-	7%
Stayed the same	-	-	504
	-	-	50%
Worsened	-	-	287
	-	-	29%
Don't know	-	-	138
	-	-	14%
NET: Improved or stayed the same	-	-	575
	-	-	57%
Base for stats	-	-	862
Mean Score	-	-	-.25
Standard Deviation	-	-	.593
Standard Error	-	-	.020
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.2. Licencing, permits and registrations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	68	19	20	20	9	48	49	60	7	67	*	1	67
	7%	7%	8%	8%	4%	6%	7%	7%	9%	7%	3%	18%	7%
			d	d									
Stayed the same	561	149	139	143	130	419	412	508	54	548	11	3	559
	56%	60%	56%	57%	52%	56%	55%	56%	62%	56%	82%	79%	56%
Worsened	118	22	34	23	39	94	95	111	7	116	1	*	118
	12%	9%	13%	9%	15%	13%	13%	12%	8%	12%	10%	2%	12%
					ac								
Don't know	253	60	57	64	72	189	193	235	18	253	*	-	253
	25%	24%	23%	26%	29%	25%	26%	26%	21%	26%	4%	-	25%
NET: Improved or stayed the same	629	168	160	162	139	467	461	568	61	615	11	3	626
	63%	67%	64%	65%	56%	62%	62%	62%	71%	62%	86%	98%	63%
		d		d									
Base for stats	747	190	193	186	178	561	557	679	68	731	13	3	743
Mean Score	-.07	-.02	-.07	-.02	-.17	-.08	-.08	-.07	.01	-.07	-.07	.16	-.07
		d		d									
Standard Deviation	.494	.464	.524	.483	.492	.497	.503	.497	.459	.496	.388	.512	.494
Standard Error	.018	.034	.038	.035	.037	.021	.021	.019	.047	.018	.094	.142	.018
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.02	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.2. Licencing, permits and registrations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	*	14	5	7	11	19	4	7	42	17	42	15	11
	*	10%	6%	8%	9%	6%	3%	9%	6%	9%	10%	5%	5%
		ag			a			a			b		
Stayed the same	19	73	47	46	70	181	69	49	361	122	239	188	118
	58%	52%	56%	54%	58%	55%	59%	62%	56%	60%	55%	58%	60%
Worsened	2	23	12	13	18	30	11	8	82	20	52	30	27
	6%	16%	14%	16%	15%	9%	9%	10%	13%	10%	12%	9%	14%
		f											
Don't know	12	32	19	19	21	99	35	16	161	45	105	90	41
	36%	22%	23%	22%	17%	30%	29%	20%	25%	22%	24%	28%	21%
	eh					e	e						
NET: Improved or stayed the same	19	87	52	53	82	200	73	56	403	140	281	203	129
	58%	61%	62%	62%	68%	61%	61%	70%	62%	68%	64%	63%	66%
Base for stats	21	110	64	67	100	230	84	64	484	160	333	233	155
Mean Score	-.09	-.08	-.11	-.10	-.07	-.05	-.09	-.01	-.08	-.02	-.03	-.07	-.10
Standard Deviation	.318	.574	.509	.545	.541	.460	.409	.483	.499	.485	.531	.436	.479
Standard Error	.055	.052	.059	.062	.053	.033	.049	.055	.023	.037	.029	.028	.038
Error variance	*	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.2. Licencing, permits and registrations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	41	22	36	30	20	45	27	25	21	33	11	6	3	8
	8%	5%	7%	6%	15%	5%	17%	4%	11%	5%	12%	13%	12%	12%
					b		b		b					
Stayed the same	290	238	307	253	74	484	90	380	112	384	50	33	18	35
	57%	55%	61%	51%	56%	56%	57%	58%	61%	56%	58%	67%	69%	52%
			b											
Worsened	59	53	61	56	10	106	18	81	20	84	9	7	3	8
	12%	12%	12%	11%	7%	12%	11%	12%	11%	12%	11%	13%	12%	12%
Don't know	119	116	99	154	28	225	24	174	30	187	16	4	2	16
	23%	27%	20%	31%	22%	26%	15%	26%	16%	27%	19%	7%	7%	24%
			a				a		a					b
NET: Improved or stayed the same	330	260	343	283	93	529	116	405	133	417	60	39	21	44
	65%	61%	68%	57%	71%	62%	73%	61%	73%	61%	70%	79%	81%	64%
			b		b		b		b					
Base for stats	390	313	404	339	103	635	134	487	153	500	70	46	24	52
Mean Score	-.05	-.10	-.06	-.08	.09	-.10	.06	-.12	*	-.10	.02	*	*	.01
					b		b		b					
Standard Deviation	.505	.481	.486	.499	.528	.479	.575	.454	.520	.472	.539	.536	.516	.568
Standard Error	.025	.027	.024	.027	.049	.019	.048	.021	.041	.021	.062	.077	.105	.075
Error variance	*	*	*	*	*	*	*	*	*	*	*	.01	.01	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.2. Licencing, permits and registrations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	68
	-	-	7%
Stayed the same	-	-	561
	-	-	56%
Worsened	-	-	118
	-	-	12%
Don't know	-	-	253
	-	-	25%
NET: Improved or stayed the same	-	-	629
	-	-	63%
Base for stats	-	-	747
Mean Score	-	-	-.07
Standard Deviation	-	-	.494
Standard Error	-	-	.018
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.3. Trading standards: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	70	14	24	17	16	53	56	65	5	69	1	1	70
	7%	6%	9%	7%	6%	7%	8%	7%	6%	7%	5%	16%	7%
Stayed the same	592	156	148	148	140	444	436	532	61	579	10	3	589
	59%	62%	59%	59%	56%	59%	58%	58%	70% acf	59%	77%	84%	59%
Worsened	88	19	22	16	32	72	69	84	4	86	2	-	88
	9%	8%	9%	6%	13% c	10%	9%	9%	5%	9%	14%	-	9%
Don't know	249	61	57	69	62	180	188	233	16	249	*	-	249
	25%	24%	23%	28%	25%	24%	25%	26%	19%	25%	4%	-	25%
NET: Improved or stayed the same	662	170	172	165	156	498	493	597	66	648	11	3	659
	66%	68%	69%	66%	62%	66%	66%	65%	76% acf	66%	82%	100%	66%
Base for stats	751	189	193	181	188	570	562	681	70	735	13	3	747
Mean Score	-.02	-.03	.01	.01	-.08	-.03	-.02	-.03	.01	-.02	-.09	.16	-.02
Standard Deviation	.459	.418	.484	.427	.497	.469	.472	.468	.363	.460	.451	.436	.459
Standard Error	.017	.030	.035	.032	.036	.019	.020	.018	.037	.017	.109	.121	.017
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.01	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.3. Trading standards: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	1	15	4	7	14	12	9	6	42	19	43	13	14
	2%	10%	4%	8%	12%	4%	8%	8%	7%	9%	10%	4%	7%
		f			acf						b		
Stayed the same	21	85	52	48	60	202	71	49	378	134	259	199	113
	63%	60%	63%	56%	49%	61%	60%	61%	59%	66%	59%	61%	58%
			e			e							
Worsened	1	16	6	15	12	26	4	7	55	18	42	20	24
	2%	11%	7%	18%	10%	8%	3%	9%	9%	9%	10%	6%	12%
		g		acfg									b
Don't know	11	26	21	15	35	88	34	18	170	34	94	91	46
	33%	19%	25%	18%	29%	27%	29%	23%	26%	17%	21%	28%	23%
	bd			b					b		a		
NET: Improved or stayed the same	21	100	56	55	74	214	80	55	420	153	302	212	127
	65%	70%	67%	64%	61%	65%	68%	69%	65%	75%	69%	66%	65%
										a			
Base for stats	22	115	62	70	86	240	84	62	475	171	344	232	151
Mean Score	*	-.01	-.04	-.12	.03	-.06	.06	-.01	-.03	.01	*	-.03	-.06
							df						
Standard Deviation	.264	.518	.401	.559	.556	.397	.397	.467	.452	.463	.498	.379	.496
Standard Error	.045	.047	.046	.062	.059	.028	.047	.053	.021	.034	.027	.025	.039
Error variance	*	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.3. Trading standards: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	37	27	37	33	19	50	23	43	17	46	11	3	2	6
	7%	6%	7%	7%	14%	6%	14%	6%	9%	7%	13%	7%	8%	9%
					b		b							
Stayed the same	317	242	321	269	81	506	99	384	124	385	51	37	21	43
	62%	56%	64%	55%	62%	59%	63%	58%	68%	56%	59%	75%	80%	64%
			b						b					
Worsened	36	44	39	48	14	72	15	56	18	64	10	5	2	6
	7%	10%	8%	10%	11%	8%	10%	9%	10%	9%	12%	11%	7%	8%
Don't know	118	117	106	143	17	232	21	177	24	192	13	4	1	13
	23%	27%	21%	29%	13%	27%	13%	27%	13%	28%	16%	8%	4%	19%
			a			a		a		a				
NET: Improved or stayed the same	354	269	358	302	100	556	122	427	141	431	62	40	23	50
	70%	63%	71%	61%	76%	65%	77%	65%	77%	63%	73%	81%	89%	73%
	b		b		b		b		b					
Base for stats	391	312	397	350	115	628	138	483	159	495	72	46	25	55
Mean Score	*	-.05	-.01	-.04	.04	-.03	.05	-.03	-.01	-.04	.02	-.05	.02	.01
Standard Deviation	.435	.472	.437	.479	.541	.440	.526	.452	.470	.471	.547	.437	.410	.471
Standard Error	.022	.027	.022	.026	.049	.018	.043	.021	.036	.021	.062	.063	.082	.061
Error variance	*	*	*	*	*	*	*	*	*	*	*	*	.01	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.3. Trading standards: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	70
	-	-	7%
Stayed the same	-	-	592
	-	-	59%
Worsened	-	-	88
	-	-	9%
Don't know	-	-	249
	-	-	25%
NET: Improved or stayed the same	-	-	662
	-	-	66%
Base for stats	-	-	751
Mean Score	-	-	-.02
Standard Deviation	-	-	.459
Standard Error	-	-	.017
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.4. Community safety: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	102	23	29	23	27	79	79	95	7	100	1	2	100
	10%	9%	11%	9%	11%	11%	10%	10%	8%	10%	5%	46%	10%
Stayed the same	496	130	118	135	112	361	366	445	52	488	8	1	495
	50%	52%	47%	54% d	45%	48%	49%	49%	60% acf	50%	59%	26%	50%
Worsened	268	65	71	59	73	209	204	246	22	262	5	1	267
	27%	26%	29%	24%	29%	28%	27%	27%	25%	27%	36%	27%	27%
Don't know	134	32	31	32	38	102	102	128	6	134	-	-	134
	13%	13%	13%	13%	15%	14%	14%	14% b	6%	14% b	-	-	13% b
NET: Improved or stayed the same	598	154	147	158	139	440	445	539	59	588	8	2	596
	60%	61%	59%	63%	56%	59%	59%	59%	68%	60%	64%	73%	60%
Base for stats	866	218	219	218	212	648	648	786	81	850	13	3	863
Mean Score	-.19	-.19	-.20	-.17	-.22	-.20	-.19	-.19	-.18	-.19	-.31	.19	-.19
Standard Deviation	.625	.607	.650	.594	.652	.635	.631	.630	.576	.624	.585	1.000	.624
Standard Error	.021	.041	.044	.040	.045	.025	.025	.023	.055	.022	.138	.277	.021
Error variance	*	*	*	*	*	*	*	*	*	*	.02	.08	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.4. Community safety: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	1	16	5	6	17	31	13	11	69	21	53	32	16
	4%	11%	6%	7%	14%	10%	11%	14%	11%	10%	12%	10%	8%
					ac								
Stayed the same	17	62	46	44	55	160	71	39	313	122	217	164	96
	51%	43%	55%	51%	46%	49%	60%	49%	48%	60%	50%	51%	49%
							be			a			
Worsened	8	45	23	26	30	88	23	21	174	46	110	80	70
	24%	32%	28%	31%	25%	27%	19%	27%	27%	22%	25%	25%	36%
		g											ab
Don't know	7	19	9	10	18	49	12	9	90	16	58	46	15
	21%	13%	11%	11%	15%	15%	10%	11%	14%	8%	13%	14%	8%
									b		c	c	
NET: Improved or stayed the same	18	78	51	50	73	192	84	50	381	143	269	197	112
	55%	55%	61%	58%	60%	58%	70%	63%	59%	70%	62%	61%	57%
							bf			a			
Base for stats	26	123	74	76	102	280	106	71	556	189	380	277	181
Mean Score	-.26	-.24	-.25	-.26	-.12	-.20	-.09	-.14	-.19	-.13	-.15	-.17	-.30
											c	c	
Standard Deviation	.546	.668	.568	.603	.670	.622	.571	.663	.634	.584	.638	.615	.622
Standard Error	.085	.058	.061	.064	.064	.041	.061	.070	.028	.041	.033	.037	.045
Error variance	.01	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.4. Community safety: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	63	31	55	46	24	76	32	54	30	53	15	6	9	17
	12%	7%	11%	9%	18%	9%	20%	8%	17%	8%	18%	11%	34%	25%
	b				b		b		b					
Stayed the same	261	208	273	222	70	423	83	340	89	345	37	27	11	28
	51%	48%	54%	45%	53%	49%	52%	51%	49%	50%	43%	55%	44%	41%
			b											
Worsened	122	131	120	147	28	238	32	170	50	185	23	15	6	17
	24%	30%	24%	30%	21%	28%	20%	26%	28%	27%	27%	30%	22%	25%
		a		a										
Don't know	63	60	55	79	10	123	11	97	13	104	10	2	-	6
	12%	14%	11%	16%	8%	14%	7%	15%	7%	15%	12%	4%	-	9%
			a	a		a		a		a				
NET: Improved or stayed the same	324	239	329	268	94	499	115	394	119	399	52	33	20	45
	64%	56%	65%	54%	71%	58%	73%	60%	65%	58%	61%	66%	78%	65%
	b		b		b		b							
Base for stats	446	370	448	415	121	737	147	564	169	584	76	48	26	62
Mean Score	-.13	-.27	-.14	-.24	-.03	-.22	*	-.21	-.12	-.23	-.10	-.19	.12	-.01
	b		b		b		b		b					
Standard Deviation	.630	.606	.609	.638	.655	.615	.662	.597	.682	.599	.710	.630	.749	.749
Standard Error	.030	.032	.028	.031	.057	.023	.053	.025	.051	.025	.079	.088	.147	.092
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.01	.02	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.4. Community safety: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	102
	-	-	10%
Stayed the same	-	-	496
	-	-	50%
Worsened	-	-	268
	-	-	27%
Don't know	-	-	134
	-	-	13%
NET: Improved or stayed the same	-	-	598
	-	-	60%
Base for stats	-	-	866
Mean Score	-	-	-.19
Standard Deviation	-	-	.625
Standard Error	-	-	.021
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.5. Planning and building regulations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	85	18	24	26	17	59	67	77	9	83	1	1	84
	9%	7%	10%	11%	7%	8%	9%	8%	10%	8%	9%	23%	8%
Stayed the same	552	137	150	136	129	416	414	498	54	540	9	3	549
	55%	55%	60%	54%	51%	55%	55%	54%	62%	55%	69%	77%	55%
Worsened	146	28	30	39	48	106	118	136	10	143	2	-	146
	15%	11%	12%	16%	19%	14%	16%	15%	12%	15%	19%	-	15%
					abe								
Don't know	218	67	47	48	56	169	151	204	14	217	*	-	218
	22%	27%	19%	19%	22%	23%	20%	22%	16%	22%	4%	-	22%
		bf											
NET: Improved or stayed the same	637	155	173	162	146	474	482	575	62	623	10	3	634
	64%	62%	69%	65%	58%	63%	64%	63%	72%	63%	78%	100%	64%
			d						a				
Base for stats	782	183	203	202	194	581	599	710	72	767	13	3	779
Mean Score	-.08	-.05	-.03	-.06	-.16	-.08	-.08	-.08	-.02	-.08	-.10	.23	-.08
		d	d										
Standard Deviation	.538	.500	.514	.568	.559	.527	.549	.541	.510	.538	.547	.501	.538
Standard Error	.019	.037	.036	.040	.040	.022	.022	.021	.051	.020	.133	.139	.019
Error variance	*	*	*	*	*	*	*	*	*	*	.02	.02	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.5. Planning and building regulations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	1	19	6	6	12	29	5	6	52	21	50	18	16
	4%	14%	7%	7%	10%	9%	4%	7%	8%	10%	11%	5%	8%
		g									b		
Stayed the same	18	83	46	47	63	175	74	42	367	119	241	188	105
	55%	58%	55%	54%	53%	53%	63%	53%	57%	58%	55%	58%	54%
Worsened	4	19	11	15	22	44	14	14	92	25	58	42	37
	12%	13%	13%	17%	18%	14%	12%	17%	14%	12%	13%	13%	19%
Don't know	10	21	20	18	23	80	25	18	134	40	89	75	38
	30%	15%	24%	21%	19%	24%	21%	23%	21%	19%	20%	23%	20%
	b					b							
NET: Improved or stayed the same	19	102	52	53	75	204	79	48	419	139	291	206	121
	59%	72%	62%	62%	63%	62%	67%	60%	65%	68%	66%	64%	61%
		f											
Base for stats	23	121	63	67	97	249	93	62	511	165	349	248	158
Mean Score	-.11	*	-.09	-.13	-.10	-.06	-.10	-.13	-.08	-.03	-.02	-.10	-.14
											c		
Standard Deviation	.465	.565	.514	.545	.585	.541	.443	.549	.526	.530	.555	.482	.564
Standard Error	.078	.049	.059	.062	.058	.038	.051	.063	.024	.040	.030	.030	.044
Error variance	.01	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.5. Planning and building regulations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	42	37	38	46	22	61	26	50	19	57	12	5	2	4
	8%	9%	8%	9%	17%	7%	17%	8%	11%	8%	14%	9%	8%	6%
					b		b							
Stayed the same	294	230	299	251	78	470	91	366	119	356	52	35	19	44
	58%	53%	59%	51%	59%	55%	58%	55%	65%	52%	61%	71%	74%	64%
			b						b					
Worsened	64	67	66	79	11	132	12	107	16	113	7	4	3	7
	13%	16%	13%	16%	8%	15%	8%	16%	9%	16%	8%	7%	11%	10%
					a		a							
Don't know	109	96	101	117	21	197	28	138	28	161	16	6	2	13
	21%	22%	20%	24%	16%	23%	18%	21%	15%	23%	18%	12%	7%	19%
									a					
NET: Improved or stayed the same	336	267	337	298	100	531	118	416	139	414	64	40	21	48
	66%	62%	67%	60%	76%	62%	74%	63%	76%	60%	74%	81%	82%	71%
			b		b		b		b					
Base for stats	400	334	403	377	111	663	130	523	155	526	70	43	24	55
Mean Score	-.05	-.09	-.07	-.09	.10	-.11	.11	-.11	.02	-.11	.07	.02	-.03	-.05
					b		b		b					
Standard Deviation	.512	.552	.503	.571	.535	.529	.537	.537	.481	.559	.508	.435	.459	.454
Standard Error	.025	.030	.025	.030	.049	.021	.046	.024	.038	.024	.059	.064	.094	.059
Error variance	*	*	*	*	*	*	*	*	*	*	*	*	.01	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.5. Planning and building regulations: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	85
	-	-	9%
Stayed the same	-	-	552
	-	-	55%
Worsened	-	-	146
	-	-	15%
Don't know	-	-	218
	-	-	22%
NET: Improved or stayed the same	-	-	637
	-	-	64%
Base for stats	-	-	782
Mean Score	-	-	-.08
Standard Deviation	-	-	.538
Standard Error	-	-	.019
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.6. Skills and apprenticeships: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	62	16	15	16	15	46	46	55	7	59	2	1	61
	6%	6%	6%	7%	6%	6%	6%	6%	8%	6%	18%	29%	6%
Stayed the same	540	126	140	143	131	397	414	489	52	529	9	2	538
	54%	50%	56%	57%	53%	53%	55%	53%	60%	54%	69%	56%	54%
Worsened	99	17	32	25	25	73	82	89	10	97	2	-	99
	10%	7%	13%	10%	10%	10%	11%	10%	12%	10%	14%	-	10%
			a				a						
Don't know	299	92	63	65	79	234	207	281	18	298	-	1	298
	30%	37%	25%	26%	32%	31%	28%	31%	21%	30%	-	15%	30%
		bcd						b		b			b
NET: Improved or stayed the same	602	142	155	160	146	443	461	544	58	588	11	3	600
	60%	57%	62%	64%	59%	59%	61%	60%	68%	60%	86%	85%	60%
Base for stats	701	158	187	185	171	516	543	633	68	685	13	3	698
Mean Score	-.05	*	-.09	-.05	-.06	-.05	-.07	-.05	-.05	-.06	.04	.34	-.05
Standard Deviation	.477	.455	.496	.473	.480	.478	.482	.475	.498	.474	.582	.589	.476
Standard Error	.018	.036	.036	.035	.037	.021	.021	.019	.051	.018	.137	.170	.018
Error variance	*	*	*	*	*	*	*	*	*	*	.02	.03	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.6. Skills and apprenticeships: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	1	12	5	5	9	19	7	5	36	17	33	11	17
	2%	9%	6%	6%	7%	6%	6%	6%	6%	8%	7%	3%	9%
											b		b
Stayed the same	18	86	42	41	61	176	74	38	362	118	238	185	104
	54%	61%	50%	48%	51%	54%	62%	47%	56%	57%	54%	57%	53%
		h					dh						
Worsened	3	16	8	9	14	27	9	11	64	16	45	25	22
	8%	11%	10%	11%	12%	8%	8%	14%	10%	8%	10%	8%	11%
Don't know	12	28	28	30	37	107	28	26	184	54	122	103	53
	36%	19%	34%	35%	31%	33%	24%	33%	28%	26%	28%	32%	27%
	b		b	b	b	b	b	b					
NET: Improved or stayed the same	18	98	47	46	69	195	81	42	398	134	271	196	121
	55%	69%	57%	54%	58%	59%	68%	53%	62%	66%	62%	61%	62%
		cdefh					dh						
Base for stats	21	114	55	56	83	221	90	53	462	151	316	220	144
Mean Score	-.10	-.03	-.05	-.08	-.07	-.04	-.02	-.12	-.06	*	-.04	-.06	-.04
Standard Deviation	.396	.499	.494	.507	.518	.453	.425	.534	.462	.471	.496	.396	.523
Standard Error	.071	.045	.060	.063	.056	.033	.050	.064	.022	.037	.028	.026	.043
Error variance	.01	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.6. Skills and apprenticeships: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	34	24	33	28	18	44	18	35	20	35	10	4	4	8
	7%	6%	7%	6%	14%	5%	11%	5%	11%	5%	12%	8%	15%	12%
					b		b		b					
Stayed the same	281	226	285	253	78	456	94	353	117	352	50	37	19	42
	55%	52%	57%	51%	59%	53%	59%	53%	64%	51%	58%	74%	76%	61%
									b					
Worsened	50	43	57	42	16	81	22	67	22	61	9	6	2	8
	10%	10%	11%	8%	12%	9%	14%	10%	12%	9%	11%	12%	7%	11%
Don't know	143	136	128	170	20	279	25	206	24	240	16	3	1	11
	28%	32%	26%	35%	15%	32%	16%	31%	13%	35%	19%	7%	3%	16%
			a			a		a		a				
NET: Improved or stayed the same	315	250	318	282	96	500	112	388	137	386	60	40	23	50
	62%	58%	63%	57%	73%	58%	70%	59%	75%	56%	70%	81%	90%	73%
			b		b		b		b					
Base for stats	366	293	375	323	112	581	134	455	159	448	70	46	25	57
Mean Score	-.04	-.06	-.06	-.04	.02	-.06	-.03	-.07	-.02	-.06	.01	-.04	.08	.01
Standard Deviation	.480	.477	.487	.464	.554	.459	.547	.470	.515	.460	.538	.457	.474	.527
Standard Error	.025	.028	.025	.026	.050	.019	.046	.022	.040	.022	.062	.065	.095	.068
Error variance	*	*	*	*	*	*	*	*	*	*	*	*	.01	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.6. Skills and apprenticeships: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	62
	-	-	6%
Stayed the same	-	-	540
	-	-	54%
Worsened	-	-	99
	-	-	10%
Don't know	-	-	299
	-	-	30%
NET: Improved or stayed the same	-	-	602
	-	-	60%
Base for stats	-	-	701
Mean Score	-	-	-.05
Standard Deviation	-	-	.477
Standard Error	-	-	.018
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.7. Transport: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	159	30	47	39	43	120	129	149	10	156	1	1	158
	16%	12%	19% a	16%	17%	16%	17% a	16%	12%	16%	11%	40%	16%
Stayed the same	571	147	135	149	139	422	424	512	59	559	10	2	569
	57%	59%	54%	60%	56%	56%	57%	56%	69% acf	57%	79%	52%	57%
Worsened	150	42	36	34	38	116	108	140	11	149	1	*	150
	15%	17%	14%	14%	15%	15%	14%	15%	12%	15%	10%	9%	15%
Don't know	119	31	32	27	30	93	89	113	6	119	-	-	119
	12%	12%	13%	11%	12%	12%	12%	12%	7%	12%	-	-	12%
NET: Improved or stayed the same	730	177	182	189	182	542	553	661	69	716	12	3	727
	73%	71%	73%	75%	73%	72%	74%	72%	80%	73%	90%	91%	73%
Base for stats	881	219	218	223	220	657	661	801	80	864	13	3	877
Mean Score	.01	-.06	.05	.02	.02	.01	.03	.01	-.01	.01	*	.31	.01
Standard Deviation	.593	.571	.616	.576	.607	.599	.599	.601	.512	.594	.477	.744	.593
Standard Error	.020	.038	.042	.039	.041	.023	.023	.022	.049	.020	.112	.206	.020
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.04	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.7. Transport: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	3	27	11	13	23	47	19	15	108	31	88	42	24
	8%	19%	13%	16%	19%	14%	16%	19%	17%	15%	20%	13%	12%
											bc		
Stayed the same	21	79	51	49	60	181	80	47	360	129	232	196	120
	62%	55%	61%	57%	50%	55%	68%	59%	56%	63%	53%	61%	61%
							ef					a	a
Worsened	4	20	13	10	23	58	11	10	102	29	66	44	32
	12%	14%	15%	12%	19%	18%	9%	13%	16%	14%	15%	14%	16%
					g	g							
Don't know	6	17	9	14	15	42	8	7	75	15	52	41	19
	18%	12%	11%	16%	13%	13%	7%	9%	12%	7%	12%	13%	10%
NET: Improved or stayed the same	23	105	61	62	83	228	100	62	468	161	320	238	145
	71%	74%	74%	72%	68%	69%	84%	78%	72%	79%	73%	74%	74%
							def						
Base for stats	27	125	74	72	105	286	110	73	570	190	386	282	177
Mean Score	-.04	.06	-.02	.04	*	-.04	.08	.06	.01	.01	.06	-.01	-.05
Standard Deviation	.500	.609	.566	.575	.660	.604	.517	.594	.607	.565	.630	.552	.566
Standard Error	.077	.052	.060	.063	.063	.039	.054	.062	.026	.040	.033	.033	.042
Error variance	.01	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.7. Transport: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	87	62	81	76	26	130	41	91	43	95	21	10	7	18
	17%	14%	16%	15%	20%	15%	26%	14%	24%	14%	24%	20%	28%	26%
Stayed the same	300	241	301	270	81	488	88	389	107	391	49	28	15	37
	59%	56%	60%	55%	62%	57%	55%	59%	58%	57%	57%	57%	60%	54%
Worsened	67	72	71	79	17	131	21	98	22	108	8	10	3	7
	13%	17%	14%	16%	13%	15%	13%	15%	12%	16%	10%	20%	12%	11%
Don't know	55	55	51	69	7	111	9	83	11	93	8	2	-	6
	11%	13%	10%	14%	6%	13%	6%	13%	6%	14%	9%	3%	-	9%
						a		a		a				
NET: Improved or stayed the same	386	303	382	346	107	618	129	480	150	486	70	38	23	55
	76%	71%	76%	70%	81%	72%	81%	73%	82%	71%	81%	77%	88%	80%
			b		b		b		b					
Base for stats	454	375	453	425	124	749	149	578	172	594	78	48	26	62
Mean Score	.04	-.03	.02	-.01	.07	*	.14	-.01	.12	-.02	.16	*	.16	.17
							b		b					
Standard Deviation	.582	.597	.578	.605	.587	.591	.630	.573	.604	.585	.593	.645	.625	.621
Standard Error	.027	.031	.027	.030	.051	.022	.050	.024	.045	.024	.065	.090	.123	.076
Error variance	*	*	*	*	*	*	*	*	*	*	*	.01	.02	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.7. Transport: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	159
	-	-	16%
Stayed the same	-	-	571
	-	-	57%
Worsened	-	-	150
	-	-	15%
Don't know	-	-	119
	-	-	12%
NET: Improved or stayed the same	-	-	730
	-	-	73%
Base for stats	-	-	881
Mean Score	-	-	.01
Standard Deviation	-	-	.593
Standard Error	-	-	.020
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.8. Business support: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	56	17	14	16	9	40	40	49	7	55	1	1	55
	6%	7%	6%	6%	4%	5%	5%	5%	8%	6%	5%	23%	6%
Stayed the same	578	144	139	140	155	438	434	520	58	565	10	3	575
	58%	57%	56%	56%	62%	58%	58%	57%	68% acf	57%	77%	77%	58%
Worsened	175	35	57	42	42	133	141	166	9	173	2	-	175
	18%	14%	23% a	17%	17%	18%	19%	18% b	11%	18%	15%	-	18%
Don't know	191	55	39	52	44	139	136	179	11	190	*	-	191
	19%	22%	16%	21%	18%	18%	18%	20%	13%	19%	3%	-	19%
NET: Improved or stayed the same	634	160	154	156	164	478	474	569	65	620	11	3	631
	63%	64%	61%	62%	66%	64%	63%	62%	76% acf	63%	82%	100%	63%
Base for stats	809	195	211	198	206	611	614	735	75	793	13	3	806
Mean Score	-.15	-.09	-.20	-.13	-.16	-.15	-.16	-.16	-.03 acf	-.15	-.10	.23	-.15
Standard Deviation	.515	.506	.547	.526	.473	.511	.516	.518	.472	.515	.462	.506	.514
Standard Error	.018	.036	.038	.037	.033	.021	.021	.019	.046	.018	.112	.140	.018
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.02	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.8. Business support: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	2	11	4	6	10	13	4	5	33	16	32	14	10
	6%	8%	5%	7%	9%	4%	4%	6%	5%	8%	7%	4%	5%
Stayed the same	19	84	43	45	63	194	75	49	373	125	249	203	107
	58%	59%	52%	53%	52%	59%	63%	61%	58%	61%	57%	63%	55%
Worsened	5	23	19	21	27	46	18	15	114	35	73	37	55
	15%	16%	22%	25%	22%	14%	15%	19%	18%	17%	17%	12%	28%
				f	f						b		ab
Don't know	7	24	17	13	20	75	21	11	126	29	83	69	24
	22%	17%	21%	15%	17%	23%	18%	14%	19%	14%	19%	21%	12%
											c	c	
NET: Improved or stayed the same	21	95	47	52	74	207	79	54	406	141	281	216	117
	63%	67%	57%	60%	61%	63%	67%	67%	63%	69%	64%	67%	60%
Base for stats	26	117	66	73	100	253	97	69	519	175	354	254	172
Mean Score	-.11	-.10	-.22	-.20	-.16	-.13	-.14	-.14	-.16	-.11	-.12	-.09	-.26
											c	c	
Standard Deviation	.511	.530	.547	.585	.590	.465	.464	.525	.508	.528	.533	.439	.557
Standard Error	.081	.047	.062	.063	.058	.032	.052	.056	.023	.038	.029	.027	.041
Error variance	.01	*	*	*	*	*	*	*	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.8. Business support: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	38	16	34	21	17	38	22	29	16	33	10	3	3	6
	7%	4%	7%	4%	13%	4%	14%	4%	9%	5%	12%	7%	11%	9%
	b				b		b		b					
Stayed the same	300	242	302	274	74	500	94	384	110	392	45	32	19	39
	59%	56%	60%	56%	56%	58%	60%	58%	60%	57%	52%	64%	73%	58%
Worsened	82	84	89	85	22	151	24	115	39	115	19	12	3	13
	16%	20%	18%	17%	17%	18%	15%	17%	21%	17%	23%	24%	12%	18%
Don't know	89	88	78	112	19	172	18	132	18	148	11	3	1	10
	17%	21%	16%	23%	14%	20%	11%	20%	10%	21%	13%	6%	5%	15%
			a				a		a		a			
NET: Improved or stayed the same	338	257	336	296	91	538	116	414	126	425	55	35	21	45
	66%	60%	67%	60%	69%	63%	73%	63%	69%	62%	64%	70%	83%	67%
	b		b				b							
Base for stats	420	342	425	381	113	688	141	528	165	540	74	47	24	58
Mean Score	-.10	-.20	-.13	-.17	-.05	-.16	-.01	-.16	-.14	-.15	-.12	-.18	-.01	-.11
	b				b		b							
Standard Deviation	.524	.503	.523	.502	.587	.497	.575	.497	.563	.502	.621	.543	.494	.565
Standard Error	.025	.027	.025	.026	.053	.019	.047	.022	.043	.022	.070	.077	.099	.071
Error variance	*	*	*	*	*	*	*	*	*	*	*	.01	.01	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.8. Business support: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	56
	-	-	6%
Stayed the same	-	-	578
	-	-	58%
Worsened	-	-	175
	-	-	18%
Don't know	-	-	191
	-	-	19%
NET: Improved or stayed the same	-	-	634
	-	-	63%
Base for stats	-	-	809
Mean Score	-	-	-.15
Standard Deviation	-	-	.515
Standard Error	-	-	.018
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.9. Housing: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	101	18	26	29	28	72	83	90	11	97	3	1	99
	10%	7%	10%	12%	11%	10%	11%	10%	13%	10%	20%	42%	10%
Stayed the same	486	112	127	127	120	358	374	443	43	478	6	2	484
	49%	45%	51%	51%	48%	48%	50%	48%	50%	49%	46%	47%	49%
Worsened	200	54	51	45	50	154	146	185	15	196	3	*	199
	20%	22%	20%	18%	20%	21%	19%	20%	18%	20%	24%	11%	20%
Don't know	213	66	46	48	53	166	148	196	17	212	1	-	213
	21%	26%	19%	19%	21%	22%	20%	21%	20%	22%	10%	-	21%
		bf											
NET: Improved or stayed the same	587	130	153	157	147	430	457	533	54	575	9	3	584
	59%	52%	61%	63%	59%	57%	61%	58%	63%	58%	66%	89%	59%
			a	a			a						
Base for stats	787	184	204	202	197	584	602	717	69	771	12	3	783
Mean Score	-.13	-.19	-.12	-.08	-.11	-.14	-.11	-.13	-.06	-.13	-.04	.31	-.13
Standard Deviation	.606	.597	.603	.604	.618	.606	.607	.605	.617	.603	.733	.790	.605
Standard Error	.022	.044	.042	.042	.044	.025	.025	.023	.063	.022	.189	.219	.022
Error variance	*	*	*	*	*	*	*	*	*	*	.04	.05	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.9. Housing: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	1	20	7	10	12	23	15	11	66	22	53	29	16
	4%	14%	9%	12%	10%	7%	12%	13%	10%	11%	12%	9%	8%
Stayed the same	19	64	40	40	55	171	56	38	319	110	207	165	98
	56%	45%	48%	46%	46%	52%	47%	47%	49%	54%	47%	51%	50%
Worsened	4	34	16	20	29	64	19	15	136	29	94	54	45
	11%	24%	19%	23%	24%	20%	16%	19%	21%	14%	21%	17%	23%
Don't know	9	25	20	16	25	70	30	17	126	43	84	75	38
	29%	18%	24%	19%	20%	21%	25%	21%	19%	21%	19%	23%	19%
NET: Improved or stayed the same	20	83	47	50	67	194	70	48	384	132	260	194	114
	60%	59%	57%	58%	56%	59%	59%	60%	60%	65%	59%	60%	58%
Base for stats	24	117	63	70	96	258	89	63	520	161	354	248	159
Mean Score	-.10	-.12	-.14	-.15	-.17	-.16	-.05	-.07	-.13	-.04	-.12	-.10	-.18
Standard Deviation	.462	.668	.593	.644	.635	.561	.614	.637	.608	.562	.634	.572	.594
Standard Error	.077	.059	.068	.072	.064	.039	.072	.072	.027	.043	.034	.036	.046
Error variance	.01	*	*	.01	*	*	.01	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.9. Housing: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	62	34	45	55	19	79	19	66	22	62	15	4	2	10
	12%	8%	9%	11%	14%	9%	12%	10%	12%	9%	17%	7%	6%	15%
Stayed the same	243	213	251	233	67	416	93	316	97	324	41	29	18	32
	48%	50%	50%	47%	51%	48%	59%	48%	53%	47%	48%	58%	72%	47%
Worsened	99	88	96	104	25	173	28	133	42	137	16	14	5	15
	19%	21%	19%	21%	19%	20%	18%	20%	23%	20%	18%	28%	19%	23%
Don't know	105	95	112	102	21	192	19	145	21	165	14	3	1	10
	21%	22%	22%	21%	16%	22%	12%	22%	12%	24%	17%	7%	3%	15%
							a			a				
NET: Improved or stayed the same	305	246	296	288	86	495	112	383	119	386	56	32	20	42
	60%	57%	59%	58%	65%	58%	70%	58%	65%	56%	65%	65%	78%	62%
							b			b				
Base for stats	404	335	392	392	111	668	139	515	161	523	71	46	25	58
Mean Score	-.09	-.16	-.13	-.12	-.06	-.14	-.07	-.13	-.12	-.14	-.01	-.22	-.14	-.09
Standard Deviation	.625	.582	.587	.625	.627	.598	.576	.608	.621	.600	.658	.581	.502	.667
Standard Error	.031	.032	.029	.032	.057	.023	.047	.027	.048	.026	.075	.084	.100	.085
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.01	.01	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.9. Housing: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	101
	-	-	10%
Stayed the same	-	-	486
	-	-	49%
Worsened	-	-	200
	-	-	20%
Don't know	-	-	213
	-	-	21%
NET: Improved or stayed the same	-	-	587
	-	-	59%
Base for stats	-	-	787
Mean Score	-	-	-.13
Standard Deviation	-	-	.606
Standard Error	-	-	.022
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.10. Providing work experience for young people: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	98	21	29	24	23	74	76	88	10	96	1	1	97
	10%	9%	12%	10%	9%	10%	10%	10%	12%	10%	5%	24%	10%
Stayed the same	502	121	122	130	129	372	381	455	47	490	10	2	500
	50%	48%	49%	52%	51%	50%	51%	50%	54%	50%	77%	61%	50%
Worsened	126	26	45	26	28	99	100	117	9	124	2	-	126
	13%	10%	18%	11%	11%	13%	13%	13%	10%	13%	14%	-	13%
			acd										
Don't know	275	82	54	70	70	205	193	254	21	274	*	1	274
	27%	33%	21%	28%	28%	27%	26%	28%	24%	28%	4%	15%	28%
		bf											
NET: Improved or stayed the same	599	143	151	154	152	445	457	543	56	586	11	3	597
	60%	57%	61%	62%	61%	59%	61%	59%	66%	60%	82%	85%	60%
Base for stats	725	168	196	180	180	545	557	660	65	710	13	3	722
Mean Score	-.04	-.03	-.08	-.01	-.03	-.05	-.04	-.04	.02	-.04	-.09	.28	-.04
Standard Deviation	.554	.531	.611	.529	.535	.562	.561	.555	.540	.556	.451	.558	.554
Standard Error	.021	.041	.044	.039	.040	.024	.024	.022	.056	.021	.109	.161	.021
Error variance	*	*	*	*	*	*	*	*	*	*	.01	.03	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.10. Providing work experience for young people: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	*	13	6	7	11	38	9	13	59	21	54	25	17
	*	9%	7%	8%	9%	12%	7%	16%	9%	10%	12%	8%	8%
		a			a	a		ac			b		
Stayed the same	20	76	44	38	61	154	66	37	330	109	219	165	99
	62%	54%	53%	44%	51%	47%	56%	46%	51%	53%	50%	51%	51%
	d												
Worsened	3	22	12	11	15	40	12	11	86	18	61	30	30
	9%	16%	15%	12%	12%	12%	10%	14%	13%	9%	14%	9%	15%
												b	
Don't know	10	30	21	31	34	96	32	19	171	56	103	102	50
	29%	21%	25%	36%	28%	29%	27%	24%	26%	27%	24%	32%	26%
				b							a		
NET: Improved or stayed the same	20	89	50	45	72	192	75	50	389	130	274	190	116
	62%	63%	60%	52%	60%	58%	63%	62%	60%	64%	63%	59%	59%
Base for stats	23	112	62	55	87	232	87	61	475	148	335	221	146
Mean Score	-.12	-.08	-.10	-.06	-.04	-.01	-.03	.03	-.06	.02	-.02	-.02	-.09
Standard Deviation	.346	.559	.530	.565	.543	.582	.485	.630	.550	.517	.587	.502	.559
Standard Error	.058	.051	.062	.071	.057	.042	.058	.072	.026	.041	.033	.033	.045
Error variance	*	*	*	*	*	*	*	.01	*	*	*	*	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.10. Providing work experience for young people: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
Significance Level: 95%	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improved	63	28	55	42	28	68	30	53	34	48	16	11	5	10
	12%	7%	11%	9%	21%	8%	19%	8%	19%	7%	19%	22%	19%	14%
	b				b		b		b					
Stayed the same	275	197	265	235	66	430	85	333	105	333	48	25	20	39
	54%	46%	53%	48%	50%	50%	54%	50%	57%	48%	56%	50%	78%	58%
	b								b					
Worsened	56	62	75	51	22	104	27	77	26	81	10	11	1	9
	11%	15%	15%	10%	17%	12%	17%	12%	14%	12%	11%	22%	2%	14%
			b											
Don't know	114	142	109	166	16	259	15	198	18	226	12	2	-	10
	22%	33%	22%	34%	12%	30%	10%	30%	10%	33%	14%	5%	-	14%
		a		a		a		a		a				
NET: Improved or stayed the same	339	225	320	277	94	498	116	386	139	380	64	36	25	49
	67%	52%	63%	56%	71%	58%	73%	58%	76%	55%	75%	73%	98%	72%
	b		b		b		b		b					
Base for stats	395	288	394	328	116	602	143	463	165	462	74	47	26	58
Mean Score	.02	-.12	-.05	-.03	.05	-.06	.02	-.05	.05	-.07	.09	*	.17	.01
	b				b				b					
Standard Deviation	.550	.550	.571	.533	.658	.531	.637	.527	.605	.524	.588	.693	.439	.576
Standard Error	.027	.033	.028	.030	.059	.022	.052	.025	.046	.024	.066	.098	.086	.073
Error variance	*	*	*	*	*	*	*	*	*	*	*	.01	.01	.01

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q13.10. Providing work experience for young people: Thinking about the last twelve months, do you think the guidance and services provided by your local council to your business for each of the following areas has improved, worsened, or stayed the same?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improved	-	-	98
	-	-	10%
Stayed the same	-	-	502
	-	-	50%
Worsened	-	-	126
	-	-	13%
Don't know	-	-	275
	-	-	27%
NET: Improved or stayed the same	-	-	599
	-	-	60%
Base for stats	-	-	725
Mean Score	-	-	-.04
Standard Deviation	-	-	.554
Standard Error	-	-	.021
Error variance	-	-	*

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14. SUMMARY: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Total	Most impact	Second-most impact	Third-most impact	NET: Top 3	Don't know	None of the above	Not ranked
Increased business rates	1000	244	177	121	542	85	298	213
	100%	24%	18%	12%	54%	9%	30%	21%
Increased rent/property costs	1000	180	168	108	456	85	298	290
	100%	18%	17%	11%	46%	9%	30%	29%
Increased wages	1000	172	136	110	417	85	298	320
	100%	17%	14%	11%	42%	9%	30%	32%
Rising inflation	1000	102	111	169	383	85	298	349
	100%	10%	11%	17%	38%	9%	30%	35%
Increased pension contributions	1000	75	126	100	301	85	298	433
	100%	7%	13%	10%	30%	9%	30%	43%
Reduced dividend relief	1000	43	50	69	162	85	298	555
	100%	4%	5%	7%	16%	9%	30%	55%
Other	1000	36	16	25	78	85	298	645
	100%	4%	2%	2%	8%	9%	30%	65%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14. SUMMARY - NET: Top 3: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased business rates	542	150	137	122	133	420	392	492	50	531	10	2	540
	54%	60% cf	55%	49%	53%	56%	52%	54%	59%	54%	74%	48%	54%
Increased rent/property costs	456	128	118	109	101	347	328	414	42	448	7	1	455
	46%	51% df	47%	44%	40%	46%	44%	45%	49%	46%	53%	37%	46%
Increased wages	417	95	109	101	112	316	322	369	48	411	4	2	415
	42%	38%	43%	40%	45%	42%	43%	40%	56% acf	42%	32%	63%	42%
Rising inflation	383	101	93	98	91	285	281	353	30	375	6	1	381
	38%	41%	37%	39%	36%	38%	37%	39%	34%	38%	45%	45%	38%
Increased pension contributions	301	82	70	75	74	226	219	268	33	294	5	1	299
	30%	33%	28%	30%	30%	30%	29%	29%	38%	30%	41%	32%	30%
Reduced dividend relief	162	30	37	40	55	122	132	152	10	160	1	1	161
	16%	12%	15%	16%	22% abe	16%	18% a	17%	12%	16%	9%	26%	16%
Other	78	18	15	25	19	52	59	72	5	77	-	1	77
	8%	7%	6%	10%	8%	7%	8%	8%	6%	8%	-	16%	8%
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	63	7	22	19	15	44	56	60	3	63	-	-	63
	6%	3%	9% a	8% a	6%	6%	7% a	7%	3%	6%	-	-	6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14. SUMMARY - NET: Top 3: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased business rates	23	86	53	58	70	145	58	44	339	124	238	169	118
	70%	61%	63%	67%	58%	44%	49%	55%	52%	60%	54%	52%	60%
	fg	f	fg	fg	f					a			
Increased rent/property costs	19	69	40	46	49	135	51	40	286	97	199	148	92
	59%	48%	48%	54%	40%	41%	43%	50%	44%	47%	46%	46%	47%
	ef			ef									
Increased wages	15	55	26	34	48	135	61	39	253	102	183	137	83
	47%	38%	32%	40%	40%	41%	51%	49%	39%	50%	42%	43%	42%
							bc	c		a			
Rising inflation	7	61	28	32	54	140	29	28	247	73	168	122	79
	22%	43%	34%	37%	45%	43%	25%	35%	38%	36%	38%	38%	40%
		ag			ag	ag							
Increased pension contributions	12	41	20	22	36	89	48	30	200	60	128	107	55
	38%	29%	24%	25%	30%	27%	40%	37%	31%	29%	29%	33%	28%
							cdf						
Reduced dividend relief	3	20	12	11	12	66	25	13	115	36	73	64	23
	10%	14%	14%	13%	10%	20%	21%	16%	18%	18%	17%	20%	12%
						e	e					c	
Other	5	9	10	5	11	18	13	6	50	15	30	18	25
	15%	6%	12%	6%	9%	5%	11%	8%	8%	7%	7%	5%	13%
	bf		f									ab	
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
											c		
None of the above	-	7	4	5	10	25	7	3	51	7	24	18	18
	-	5%	5%	6%	8%	8%	6%	3%	8%	3%	5%	6%	9%
					a	a			b				

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14. SUMMARY - NET: Top 3: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased business rates	277 54%	243 56%	284 56%	258 52%	68 51%	473 55%	79 50%	371 56%	90 50%	398 58% a	50 59% b	17 35%	14 54%	38 55% b
Increased rent/property costs	242 48%	193 45%	242 48%	212 43%	60 45%	392 46%	72 45%	294 44%	92 50%	312 45%	39 45%	24 49%	13 51%	42 62% a
Increased wages	243 48% b	157 37%	235 47% b	183 37%	55 42%	361 42%	68 43%	278 42%	78 43%	287 42%	29 33%	24 49%	13 50%	26 38%
Rising inflation	187 37%	177 41%	183 36%	197 40%	53 40%	327 38%	67 42%	254 38%	69 38%	278 40%	26 31%	19 37%	15 59%	26 38%
Increased pension contributions	172 34% b	119 28%	161 32%	139 28%	43 32%	255 30%	45 28%	198 30%	63 34%	199 29%	28 32%	21 42%	9 34%	19 28%
Reduced dividend relief	88 17%	66 15%	76 15%	83 17%	20 15%	140 16%	26 16%	109 16%	33 18%	111 16%	14 16%	12 24%	4 16%	10 15%
Other	35 7%	39 9%	37 7%	41 8%	8 6%	69 8%	5 3%	58 9% a	6 4%	58 8% a	1 2%	2 5%	3 11%	6 8% a
Don't know	48 9% b	24 6%	48 10%	37 7%	16 12%	66 8%	20 12% b	49 7%	21 11% b	43 6%	13 15%	6 13%	- -	9 13%
None of the above	15 3%	40 9% a	16 3%	47 10% a	3 2%	60 7% a	7 4%	47 7%	5 3%	47 7% a	3 4%	- -	2 8%	1 2%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14. SUMMARY - NET: Top 3: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Increased business rates	-	-	542
	-	-	54%
Increased rent/property costs	-	-	456
	-	-	46%
Increased wages	-	-	417
	-	-	42%
Rising inflation	-	-	383
	-	-	38%
Increased pension contributions	-	-	301
	-	-	30%
Reduced dividend relief	-	-	162
	-	-	16%
Other	-	-	78
	-	-	8%
Don't know	-	-	85
	-	-	9%
None of the above	-	-	63
	-	-	6%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.1. Increased business rates: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	244	76	60	49	59	195	168	228	16	241	2	1	244
	24%	30%	24%	20%	24%	26%	22%	25%	19%	25%	19%	23%	24%
		cf				c							
Second-most impact	177	38	44	46	48	130	138	161	16	172	4	*	177
	18%	15%	17%	18%	19%	17%	18%	18%	18%	18%	33%	2%	18%
Third-most impact	121	35	33	27	26	94	86	103	18	117	3	1	120
	12%	14%	13%	11%	10%	13%	11%	11%	21%	12%	23%	22%	12%
									acf				
NET: Top 3	542	150	137	122	133	420	392	492	50	531	10	2	540
	54%	60%	55%	49%	53%	56%	52%	54%	59%	54%	74%	48%	54%
		cf											
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	213	47	49	61	57	152	166	194	19	212	*	1	212
	21%	19%	19%	24%	23%	20%	22%	21%	22%	22%	4%	36%	21%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.1. Increased business rates: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	13	35	23	27	32	74	22	19	153	54	99	83	55
	41%	25%	27%	31%	26%	22%	19%	23%	24%	26%	23%	26%	28%
	b f g h			g									
Second-most impact	9	24	22	21	20	44	24	11	112	38	82	51	38
	26%	17%	27%	24%	16%	14%	20%	14%	17%	19%	19%	16%	19%
	f		f h	f									
Third-most impact	1	27	8	10	19	27	12	14	74	31	58	35	26
	4%	19%	9%	12%	15%	8%	10%	18%	11%	15%	13%	11%	13%
		a c f		a f			a f						
NET: Top 3	23	86	53	58	70	145	58	44	339	124	238	169	118
	70%	61%	63%	67%	58%	44%	49%	55%	52%	60%	54%	52%	60%
	f g	f	f g	f g	f					a			
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
											c		
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33%	26%	32%	36%	27%	20%	31%	25%	30%	30%	26%
			h			a b h							
Not ranked	5	24	11	14	21	83	30	22	147	40	92	74	38
	14%	17%	14%	16%	18%	25%	26%	28%	23%	20%	21%	23%	19%
						c	c	b c d					

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.1. Increased business rates: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	120	115	120	125	30	214	37	159	49	165	26	8	10	23
	24%	27%	24%	25%	23%	25%	23%	24%	27%	24%	31%	16%	38%	34% b
Second-most impact	93	76	100	77	22	154	22	129	23	139	15	4	2	8
	18%	18%	20%	16%	17%	18%	14%	20%	13%	20% a	18%	8%	9%	12%
Third-most impact	64	53	65	56	15	105	20	83	18	94	9	6	2	6
	13%	12%	13%	11%	12%	12%	13%	13%	10%	14%	10%	12%	8%	9%
NET: Top 3	277	243	284	258	68	473	79	371	90	398	50	17	14	38
	54%	56%	56%	52%	51%	55%	50%	56%	50%	58% a	59% b	35%	54%	55% b
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9% b	6%	10%	7%	12%	8%	12% b	7%	11% b	6%	15%	13%	-	13%
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33% a	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
Not ranked	126	78	110	100	27	183	37	135	49	136	10	20	10	20
	25% b	18%	22%	20%	21%	21%	23%	20%	27% b	20%	12%	40% a	38%	29% a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.1. Increased business rates: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	244
	-	-	24%
			ab
Second-most impact	-	-	177
	-	-	18%
			ab
Third-most impact	-	-	121
	-	-	12%
			ab
NET: Top 3	-	-	542
	-	-	54%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	213
	100%	100%	21%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.2. Rising inflation: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	102	17	33	28	23	74	85	90	12	99	2	1	101
	10%	7%	13% a	11%	9%	10%	11% a	10%	14%	10%	19%	27%	10%
Second-most impact	111	32	22	31	26	81	79	103	8	109	2	*	111
	11%	13%	9%	12%	11%	11%	11%	11%	10%	11%	17%	2%	11%
Third-most impact	169	52	38	38	41	131	117	160	9	167	1	1	169
	17%	21%	15%	15%	16%	17%	16%	18%	11%	17%	10%	15%	17%
NET: Top 3	383	101	93	98	91	285	281	353	30	375	6	1	381
	38%	41%	37%	39%	36%	38%	37%	39%	34%	38%	45%	45%	38%
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	349	87	91	81	91	269	263	308	41	344	4	1	348
	35%	35%	36%	32%	36%	36%	35%	34%	48% acf	35%	34%	39%	35%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.2. Rising inflation: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	1	14	4	9	21	36	8	8	66	15	50	34	14
	2%	10%	4%	11%	17%	11%	7%	10%	10%	7%	11%	10%	7%
					acg	ac							
Second-most impact	2	25	9	6	14	37	6	11	72	24	44	37	28
	7%	17%	11%	7%	12%	11%	5%	14%	11%	12%	10%	11%	14%
		dg						g					
Third-most impact	4	23	16	17	18	66	15	9	109	35	75	52	38
	13%	16%	19%	19%	15%	20%	13%	11%	17%	17%	17%	16%	19%
NET: Top 3	7	61	28	32	54	140	29	28	247	73	168	122	79
	22%	43%	34%	37%	45%	43%	25%	35%	38%	36%	38%	38%	40%
		ag			ag	ag							
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
								c					
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33%	26%	32%	36%	27%	20%	31%	25%	30%	30%	26%
			h			abh							
Not ranked	19	46	28	32	35	88	60	37	216	87	151	116	71
	59%	32%	34%	38%	29%	27%	51%	46%	34%	43%	34%	36%	36%
	bcdef			f			bcef	bef		a			

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.2. Rising inflation: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	51	46	48	52	16	85	15	70	16	76	6	3	4	6
	10%	11%	10%	11%	12%	10%	10%	11%	9%	11%	7%	7%	17%	9%
Second-most impact	50	53	53	58	15	95	23	69	19	79	9	3	5	8
	10%	12%	10%	12%	11%	11%	14%	10%	11%	11%	10%	7%	21%	12%
Third-most impact	86	78	82	87	22	147	29	115	34	123	12	12	6	12
	17%	18%	16%	18%	17%	17%	18%	17%	18%	18%	14%	24%	22%	17%
NET: Top 3	187	177	183	197	53	327	67	254	69	278	26	19	15	26
	37%	41%	36%	40%	40%	38%	42%	38%	38%	40%	31%	37%	59%	38%
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9%	6%	10%	7%	12%	8%	12%	7%	11%	6%	15%	13%	-	13%
	b						b		b					
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33%	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
			a											
Not ranked	199	138	198	152	44	304	46	238	64	241	30	20	8	27
	39%	32%	39%	31%	33%	35%	29%	36%	35%	35%	35%	40%	32%	39%
	b		b											

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.2. Rising inflation: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	102
	-	-	10%
			ab
Second-most impact	-	-	111
	-	-	11%
			ab
Third-most impact	-	-	169
	-	-	17%
			ab
NET: Top 3	-	-	383
	-	-	38%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	349
	100%	100%	35%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.3. Increased wages: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	172	39	42	39	52	133	133	152	20	170	1	1	172
	17%	16%	17%	15%	21%	18%	18%	17%	23%	17%	8%	15%	17%
Second-most impact	136	31	34	39	32	97	104	120	16	133	2	1	135
	14%	13%	14%	15%	13%	13%	14%	13%	18%	13%	19%	19%	14%
Third-most impact	110	25	33	24	28	86	85	98	12	108	1	1	109
	11%	10%	13%	10%	11%	11%	11%	11%	14%	11%	5%	29%	11%
NET: Top 3	417	95	109	101	112	316	322	369	48	411	4	2	415
	42%	38%	43%	40%	45%	42%	43%	40%	56% acf	42%	32%	63%	42%
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	320	100	73	71	76	249	220	298	22	314	5	1	319
	32%	40% bcd	29%	28%	31%	33%	29%	33%	25%	32%	39%	21%	32%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.3. Increased wages: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	6	26	9	11	16	59	30	12	98	51	82	55	32
	17%	19%	11%	13%	13%	18%	25% cde	15%	15%	25% a	19%	17%	16%
Second-most impact	4	19	8	13	18	39	17	16	89	33	53	52	28
	13%	13%	9%	15%	15%	12%	15%	20% cf	14%	16%	12%	16%	14%
Third-most impact	5	9	9	10	14	37	14	11	67	18	49	31	23
	16% b	6%	11%	11%	12%	11%	11%	13%	10%	9%	11%	10%	12%
NET: Top 3	15	55	26	34	48	135	61	39	253	102	183	137	83
	47%	38%	32%	40%	40%	41%	51% bc	49% c	39%	50% a	42%	43%	42%
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10% c	7%	4%
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33% h	26%	32%	36% abh	27%	20%	31%	25%	30%	30%	26%
Not ranked	12	53	31	31	40	92	33	25	213	59	137	106	67
	35%	37% f	37%	36%	33%	28%	28%	31%	33%	29%	31%	33%	34%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.3. Increased wages: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	104	59	100	72	22	149	22	119	28	125	11	10	2	9
	20%	14%	20%	15%	17%	17%	14%	18%	16%	18%	13%	20%	8%	13%
	b		b											
Second-most impact	85	48	75	61	16	119	29	87	31	85	11	9	8	10
	17%	11%	15%	12%	12%	14%	18%	13%	17%	12%	13%	18%	30%	14%
	b													
Third-most impact	54	50	60	50	17	93	17	72	19	78	6	5	3	7
	11%	12%	12%	10%	13%	11%	11%	11%	10%	11%	7%	11%	12%	11%
NET: Top 3	243	157	235	183	55	361	68	278	78	287	29	24	13	26
	48%	37%	47%	37%	42%	42%	43%	42%	43%	42%	33%	49%	50%	38%
	b		b											
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9%	6%	10%	7%	12%	8%	12%	7%	11%	6%	15%	13%	-	13%
	b						b		b					
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33%	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
				a										
Not ranked	155	150	152	166	41	277	44	220	59	230	29	14	11	26
	30%	35%	30%	34%	31%	32%	28%	33%	32%	33%	34%	28%	42%	39%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.3. Increased wages: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	172
	-	-	17%
			ab
Second-most impact	-	-	136
	-	-	14%
			ab
Third-most impact	-	-	110
	-	-	11%
			ab
NET: Top 3	-	-	417
	-	-	42%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	320
	100%	100%	32%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.4. Increased pension contributions: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	75	17	20	25	13	49	58	63	12	73	2	*	74
	7%	7%	8%	10% d	5%	7%	8%	7%	13% acf	7%	13%	9%	7%
Second-most impact	126	38	30	26	32	101	88	114	12	124	1	1	126
	13%	15%	12%	10%	13%	13%	12%	12%	14%	13%	9%	19%	13%
Third-most impact	100	26	20	24	29	76	73	91	9	97	2	*	99
	10%	11%	8%	10%	12%	10%	10%	10%	10%	10%	19%	5%	10%
NET: Top 3	301	82	70	75	74	226	219	268	33	294	5	1	299
	30%	33%	28%	30%	30%	30%	29%	29%	38%	30%	41%	32%	30%
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	433	107	118	102	107	332	327	398	35	427	5	2	432
	43%	43%	47%	41%	43%	44%	44%	44%	41%	43%	37%	51%	43%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.4. Increased pension contributions: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	2	10	7	2	6	27	10	10	49	17	28	30	12
	8%	7%	8%	2%	5%	8%	9%	12%	8%	8%	6%	9%	6%
			d			d	d	d					
Second-most impact	6	18	8	6	19	40	21	9	80	26	52	46	24
	17%	12%	9%	7%	16%	12%	17%	12%	12%	13%	12%	14%	12%
					d		d						
Third-most impact	4	14	5	14	12	22	17	11	71	17	48	31	18
	13%	10%	6%	17%	10%	7%	14%	14%	11%	8%	11%	10%	9%
				cf			f	f					
NET: Top 3	12	41	20	22	36	89	48	30	200	60	128	107	55
	38%	29%	24%	25%	30%	27%	40%	37%	31%	29%	29%	33%	28%
							cdf						
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
											c		
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33%	26%	32%	36%	27%	20%	31%	25%	30%	30%	26%
			h			abh							
Not ranked	17	69	38	43	48	134	44	36	264	100	193	133	93
	51%	48%	46%	50%	40%	41%	37%	46%	41%	49%	44%	41%	47%
										a			

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.4. Increased pension contributions: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	40	34	38	37	14	60	15	45	18	42	9	5	3	2
	8%	8%	8%	7%	10%	7%	10%	7%	10%	6%	10%	10%	13%	4%
Second-most impact	73	49	64	62	17	109	14	86	21	93	10	9	2	6
	14%	11%	13%	13%	13%	13%	9%	13%	12%	14%	12%	17%	7%	9%
Third-most impact	59	36	59	40	12	86	16	67	24	63	9	7	4	10
	12%	8%	12%	8%	9%	10%	10%	10%	13%	9%	10%	14%	14%	15%
NET: Top 3	172	119	161	139	43	255	45	198	63	199	28	21	9	19
	34%	28%	32%	28%	32%	30%	28%	30%	34%	29%	32%	42%	34%	28%
	b													
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9%	6%	10%	7%	12%	8%	12%	7%	11%	6%	15%	13%	-	13%
	b						b		b					
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33%	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
				a										
Not ranked	224	188	222	210	55	377	70	293	73	316	30	18	15	34
	44%	44%	44%	43%	42%	44%	44%	44%	40%	46%	35%	36%	58%	51%
														a

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.4. Increased pension contributions: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	75
	-	-	7%
			ab
Second-most impact	-	-	126
	-	-	13%
			ab
Third-most impact	-	-	100
	-	-	10%
			ab
NET: Top 3	-	-	301
	-	-	30%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	433
	100%	100%	43%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.5. Reduced dividend relief: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	43	7	10	11	15	32	36	40	3	42	1	*	43
	4%	3%	4%	4%	6%	4%	5%	4%	3%	4%	9%	5%	4%
Second-most impact	50	12	10	13	15	37	38	43	7	49	-	1	49
	5%	5%	4%	5%	6%	5%	5%	5%	8%	5%	-	19%	5%
Third-most impact	69	11	17	15	26	54	58	69	*	69	-	*	69
	7%	4%	7%	6%	10%	7%	8%	8%	*	7%	-	2%	7%
					a			b		b			b
NET: Top 3	162	30	37	40	55	122	132	152	10	160	1	1	161
	16%	12%	15%	16%	22%	16%	18%	17%	12%	16%	9%	26%	16%
					abe		a						
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	555	153	143	134	125	421	402	498	57	546	7	2	553
	55%	61%	57%	53%	50%	56%	54%	54%	66%	55%	56%	58%	55%
		df							acf				

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.5. Reduced dividend relief: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	1	6	5	5	3	13	3	6	30	10	22	15	4
	3%	4%	6%	6%	2%	4%	3%	8%	5%	5%	5%	5%	2%
Second-most impact	-	2	-	3	4	27	11	3	38	9	24	19	6
	-	1%	-	3%	4%	8%	9%	4%	6%	4%	5%	6%	3%
						abc	abc						
Third-most impact	2	12	7	3	5	26	11	4	47	17	27	29	12
	6%	9%	8%	3%	4%	8%	9%	5%	7%	8%	6%	9%	6%
NET: Top 3	3	20	12	11	12	66	25	13	115	36	73	64	23
	10%	14%	14%	13%	10%	20%	21%	16%	18%	18%	17%	20%	12%
						e	e					c	
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
											c		
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33%	26%	32%	36%	27%	20%	31%	25%	30%	30%	26%
			h			abh							
Not ranked	23	86	45	53	71	156	61	51	341	121	242	169	122
	71%	61%	54%	62%	59%	48%	51%	65%	53%	59%	55%	52%	62%
	fg	f		f	f		f						b

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.5. Reduced dividend relief: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	23	18	19	23	5	37	7	27	8	30	3	5	-	2
	4%	4%	4%	5%	4%	4%	5%	4%	4%	4%	4%	10%	-	3%
Second-most impact	27	20	26	24	7	43	10	33	11	32	4	4	1	4
	5%	5%	5%	5%	5%	5%	6%	5%	6%	5%	5%	8%	6%	7%
Third-most impact	38	27	32	36	9	59	9	48	13	49	7	3	3	4
	7%	6%	6%	7%	7%	7%	6%	7%	7%	7%	8%	6%	10%	5%
NET: Top 3	88	66	76	83	20	140	26	109	33	111	14	12	4	10
	17%	15%	15%	17%	15%	16%	16%	16%	18%	16%	16%	24%	16%	15%
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9%	6%	10%	7%	12%	8%	12%	7%	11%	6%	15%	13%	-	13%
	b						b		b					
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33%	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
			a											
Not ranked	296	238	297	257	73	480	85	376	99	395	42	24	20	42
	58%	55%	59%	52%	55%	56%	54%	57%	54%	57%	49%	49%	76%	62%
			b											

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.5. Reduced dividend relief: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	43
	-	-	4%
			ab
Second-most impact	-	-	50
	-	-	5%
			ab
Third-most impact	-	-	69
	-	-	7%
			ab
NET: Top 3	-	-	162
	-	-	16%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	555
	100%	100%	55%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.6. Increased rent/property costs: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region						Number of Employees						
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	180	54	36	47	43	133	126	168	12	176	4	*	180
	18%	21%	14%	19%	17%	18%	17%	18%	14%	18%	30%	5%	18%
		b											
Second-most impact	168	49	50	31	38	137	119	154	14	165	2	1	167
	17%	20%	20%	12%	15%	18%	16%	17%	16%	17%	14%	23%	17%
		c	c			c							
Third-most impact	108	26	31	31	20	77	83	92	16	107	1	*	108
	11%	10%	13%	12%	8%	10%	11%	10%	19% acf	11%	8%	10%	11%
NET: Top 3	456	128	118	109	101	347	328	414	42	448	7	1	455
	46%	51% df	47%	44%	40%	46%	44%	45%	49%	46%	53%	37%	46%
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	290	69	61	75	85	216	221	263	27	286	3	2	289
	29%	28%	25%	30%	34% b	29%	29%	29%	32%	29%	26%	46%	29%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.6. Increased rent/property costs: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	6	27	17	18	21	54	19	13	126	24	79	53	40
	18%	19%	21%	21%	17%	17%	16%	16%	19%	12%	18%	17%	21%
									b				
Second-most impact	7	25	13	20	17	54	15	15	99	39	81	48	33
	21%	18%	15%	23%	14%	16%	13%	19%	15%	19%	18%	15%	17%
Third-most impact	6	17	10	8	11	27	17	12	61	34	39	46	19
	19%	12%	11%	9%	9%	8%	14%	15%	9%	17%	9%	14%	9%
	f								a			a	
NET: Top 3	19	69	40	46	49	135	51	40	286	97	199	148	92
	59%	48%	48%	54%	40%	41%	43%	50%	44%	47%	46%	46%	47%
	ef			ef									
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
											c		
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33%	26%	32%	36%	27%	20%	31%	25%	30%	30%	26%
			h			abh							
Not ranked	8	45	20	22	39	95	37	24	191	66	129	90	64
	24%	32%	24%	26%	32%	29%	31%	30%	30%	32%	30%	28%	33%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.6. Increased rent/property costs: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	91	76	96	83	20	158	34	115	33	135	13	10	3	11
	18%	18%	19%	17%	15%	18%	21%	17%	18%	20%	15%	20%	12%	17%
Second-most impact	85	79	84	83	25	142	23	103	39	109	16	11	4	19
	17%	18%	17%	17%	19%	17%	15%	16%	21%	16%	18%	22%	17%	28%
Third-most impact	66	38	62	46	15	93	15	76	20	68	10	3	6	12
	13%	9%	12%	9%	11%	11%	10%	11%	11%	10%	12%	7%	23%	17%
	b													
NET: Top 3	242	193	242	212	60	392	72	294	92	312	39	24	13	42
	48%	45%	48%	43%	45%	46%	45%	44%	50%	45%	45%	49%	51%	62% a
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9%	6%	10%	7%	12%	8%	12%	7%	11%	6%	15%	13%	-	13%
	b						b		b					
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33% a	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
Not ranked	156	123	151	140	37	253	44	205	48	214	21	15	11	12
	31%	29%	30%	28%	28%	29%	28%	31%	26%	31%	24%	31%	41%	18%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.6. Increased rent/property costs: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	180
	-	-	18%
			ab
Second-most impact	-	-	168
	-	-	17%
			ab
Third-most impact	-	-	108
	-	-	11%
			ab
NET: Top 3	-	-	456
	-	-	46%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	290
	100%	100%	29%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.7. Other: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	36	8	7	11	9	25	28	33	4	36	-	1	36
	4%	3%	3%	5%	4%	3%	4%	4%	4%	4%	-	16%	4%
Second-most impact	16	2	5	4	5	12	15	16	1	16	-	-	16
	2%	1%	2%	2%	2%	2%	2%	2%	1%	2%	-	-	2%
Third-most impact	25	8	3	9	5	15	17	24	1	25	-	-	25
	2%	3%	1%	4%	2%	2%	2%	3%	1%	3%	-	-	2%
				b									
NET: Top 3	78	18	15	25	19	52	59	72	5	77	-	1	77
	8%	7%	6%	10%	8%	7%	8%	8%	6%	8%	-	16%	8%
Don't know	85	25	19	20	21	65	60	80	5	85	*	-	85
	9%	10%	8%	8%	9%	9%	8%	9%	6%	9%	3%	-	9%
None of the above	298	68	75	81	74	218	231	278	20	293	5	1	298
	30%	27%	30%	32%	30%	29%	31%	30%	23%	30%	35%	16%	30%
Not ranked	645	167	164	155	160	491	479	582	63	634	8	3	643
	65%	67%	65%	62%	64%	65%	64%	64%	73%	64%	65%	84%	64%
									a				

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.7. Other: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	1	4	5	3	5	6	11	2	24	10	12	11	12
	4%	3%	6%	3%	4%	2%	9%	2%	4%	5%	3%	3%	6%
			f				bth						a
Second-most impact	1	1	3	1	3	5	1	2	9	3	8	5	4
	2%	*	3%	1%	3%	2%	1%	2%	1%	2%	2%	2%	2%
Third-most impact	3	4	2	2	3	7	1	3	17	1	11	2	9
	9%	3%	2%	2%	3%	2%	1%	4%	3%	1%	3%	1%	5%
	fg										b		b
NET: Top 3	5	9	10	5	11	18	13	6	50	15	30	18	25
	15%	6%	12%	6%	9%	5%	11%	8%	8%	7%	7%	5%	13%
	bf		f										ab
Don't know	2	12	8	5	8	34	7	8	48	17	43	24	7
	7%	9%	10%	6%	7%	10%	6%	11%	7%	8%	10%	7%	4%
			c										
None of the above	6	37	28	22	38	117	32	16	199	50	130	97	52
	20%	26%	33%	26%	32%	36%	27%	20%	31%	25%	30%	30%	26%
			h			abh							
Not ranked	22	98	49	59	75	198	79	58	412	143	285	216	124
	68%	69%	59%	69%	62%	60%	67%	72%	64%	70%	65%	67%	63%
							f						

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.7. Other: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	*c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Most impact	17	18	18	18	5	31	2	30	4	25	1	2	1	4
	3%	4%	4%	4%	4%	4%	1%	5%	2%	4%	1%	5%	4%	6%
Second-most impact	7	8	10	7	2	14	1	13	1	14	-	-	1	-
	1%	2%	2%	1%	2%	2%	1%	2%	*	2%	-	-	3%	-
Third-most impact	10	13	9	16	1	24	2	15	2	19	1	-	1	2
	2%	3%	2%	3%	1%	3%	1%	2%	1%	3%	1%	-	4%	3%
NET: Top 3	35	39	37	41	8	69	5	58	6	58	1	2	3	6
	7%	9%	7%	8%	6%	8%	3%	9%	4%	8%	2%	5%	11%	8%
								a		a				a
Don't know	48	24	48	37	16	66	20	49	21	43	13	6	-	9
	9%	6%	10%	7%	12%	8%	12%	7%	11%	6%	15%	13%	-	13%
	b						b		b					
None of the above	131	134	136	162	41	253	51	186	54	192	32	13	2	16
	26%	31%	27%	33%	31%	29%	32%	28%	29%	28%	37%	27%	8%	23%
				a										
Not ranked	352	268	341	302	86	555	105	431	123	452	53	34	21	47
	69%	62%	68%	61%	65%	65%	66%	65%	67%	66%	62%	68%	81%	69%
	b		b											

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q14.7. Other: And which of the following, if any, would have the most impact on your businesses' profitability?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	a	b	c
Unweighted Total	1018	1020	1000
Total	1019	1020	1000
	100%	100%	100%
Most impact	-	-	36
	-	-	4%
			ab
Second-most impact	-	-	16
	-	-	2%
			ab
Third-most impact	-	-	25
	-	-	2%
			ab
NET: Top 3	-	-	78
	-	-	8%
			ab
Don't know	-	-	85
	-	-	9%
			ab
None of the above	-	-	298
	-	-	30%
			ab
Not ranked	1019	1020	645
	100%	100%	65%
	c	c	

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q15. By 2020, London boroughs and the GLA will be able to retain some of the revenue from business rates, instead of passing all of it to central government. From your business' point of view what, if anything, should be a priority for investing these funds?

BASE: All respondents

	Region							Number of Employees					
	Total	Central	East	South	West	Central / East / West	South / East / West	Micro (1-9)	Non Micro (10+)	Small Business (1-49)	Medium Business (50-249)	Large Business (250+)	SME
Significance Level: 95%	b	a	b	c	d	e	f	a	b	c	*d	*e	f
Unweighted Total	1000	250	250	250	250	750	750	882	118	969	18	13	987
Total	1000	250	250	250	250	750	750	914	86	984	13	3	997
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improving air quality in the capital	639	167	156	161	154	477	471	585	53	630	6	3	636
	64%	67%	63%	64%	61%	64%	63%	64%	62%	64%	42%	79%	64%
Improving public transport	601	153	143	159	145	442	448	547	53	592	6	2	598
	60%	61%	57%	64%	58%	59%	60%	60%	62%	60%	48%	74%	60%
Upskilling London's workforce	574	131	163	141	139	433	443	525	49	563	8	3	571
	57%	52%	65%	56%	56%	58%	59%	57%	57%	57%	60%	93%	57%
			acde										
Building more homes	538	143	148	120	127	418	395	489	49	530	6	2	536
	54%	57%	59%	48%	51%	56%	53%	54%	57%	54%	48%	60%	54%
		c	c			c							
Progressing London's Strategic Infrastructure Projects (LSIPs)	482	134	118	117	114	366	349	437	45	474	6	2	481
	48%	54%	47%	47%	46%	49%	46%	48%	53%	48%	49%	56%	48%
Building more office spaces	211	52	70	41	47	170	159	189	22	206	4	1	210
	21%	21%	28%	17%	19%	23%	21%	21%	26%	21%	31%	29%	21%
			cdf			c							
Other	222	43	62	66	51	156	180	214	9	219	3	-	222
	22%	17%	25%	27%	20%	21%	24%	23%	10%	22%	22%	-	22%
			a	a		a		b		b			b
Don't know	26	5	5	7	9	19	21	25	1	25	1	-	26
	3%	2%	2%	3%	4%	3%	3%	3%	1%	3%	6%	-	3%
None of the above	24	4	7	4	10	21	20	22	2	24	*	-	24
	2%	2%	3%	1%	4%	3%	3%	2%	3%	2%	3%	-	2%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q15. By 2020, London boroughs and the GLA will be able to retain some of the revenue from business rates, instead of passing all of it to central government. From your business' point of view what, if anything, should be a priority for investing these funds?

BASE: All respondents

	Broad sector								Annual Turnover		Business turnover		
	Production / Agriculture, forestry & fishing	Construction / property	Motor trades / wholesale / transport & storage	Retail	Accommodation & food services / Arts, entertainment, recreation and other services	Information & communication / Professional, scientific & technical	Finance & insurance/ Business administration and support services	Public administration and defence/ Education / Health	Less than 1 million	£1m and above	Grow	Stay the same	Shrink
Significance Level: 95%	a	b	c	d	e	f	g	h	a	b	a	b	c
Unweighted Total	50	154	100	99	126	266	98	98	612	217	421	327	205
Total	33	142	83	86	121	328	119	80	645	205	438	323	196
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improving air quality in the capital	20	93	52	52	82	195	80	59	420	124	288	195	131
	61%	66%	62%	61%	68%	60%	68%	75% df	65%	60%	66%	60%	67%
Improving public transport	18	96	54	45	70	193	73	48	378	130	254	199	126
	55%	68% d	64%	53%	58%	59%	62%	61%	59%	63%	58%	62%	64%
Upskilling London's workforce	17	98	50	47	70	164	64	61	360	120	271	169	109
	51%	69% adfg	60%	55%	58%	50%	54%	76% acdefg	56%	59%	62% b	52%	56%
Building more homes	15	85	47	40	65	170	70	42	358	95	243	156	116
	46%	60% d	56%	47%	54%	52%	59%	53%	55% b	47%	55%	48%	59% b
Progressing London's Strategic Infrastructure Projects (LSIPs)	14	74	43	36	51	152	71	39	301	115	220	148	99
	43%	52%	51%	41%	43%	46%	60% ade	49%	47%	56% a	50%	46%	51%
Building more office spaces	7	35	18	10	20	65	34	20	122	54	103	55	46
	22%	25% d	21%	12%	17%	20%	29% de	25% d	19%	27% a	23% b	17%	24%
Other	7	34	21	22	32	54	25	25	154	36	86	63	63
	22%	24%	26% f	26% f	27% f	16%	21%	31% f	24%	18%	20%	19%	32% ab
Don't know	2	5	1	5	5	5	-	3	16	4	14	9	-
	5% g	4%	1%	6% fg	4% g	2%	-	4%	2%	2%	3% c	3% c	-
None of the above	1	1	3	3	3	8	5	-	17	3	8	8	6
	4% h	1%	3%	3%	2%	3%	4% h	-	3%	1%	2%	3%	3%

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q15. By 2020, London boroughs and the GLA will be able to retain some of the revenue from business rates, instead of passing all of it to central government. From your business' point of view what, if anything, should be a priority for investing these funds?

BASE: All respondents

	Expect to recruit		Recruitment in the last 12 months		Apprentices		Apprenticeship Levy		Use of Apprenticeship funding		Future Apprenticeship Levy Plans			
	Yes	No	Have recruited / tried to	Have not recruited / tried to	Employ apprentices	Do not employ apprentices	Will be required to pay	Will not be required to pay	Yes	No	Will employ more apprentices	Will employ the same number of apprentices	Will employ fewer apprentices	Will train existing employees as apprentices
	a	b	a	b	a	b	a	b	a	b	a	b	c	d
Significance Level: 95%														
Unweighted Total	512	430	511	486	140	852	168	650	192	683	90	53	26	72
Total	509	430	503	494	132	860	158	661	183	688	86	50	26	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improving air quality in the capital	349	256	350	288	85	549	98	427	117	437	53	32	21	46
	69%	60%	70%	58%	64%	64%	62%	65%	64%	64%	62%	64%	81%	68%
	b		b											
Improving public transport	328	255	314	286	81	518	90	409	112	424	54	29	18	41
	65%	59%	62%	58%	62%	60%	57%	62%	61%	62%	63%	58%	70%	60%
Upskilling London's workforce	319	230	301	273	80	490	92	372	104	394	48	23	21	41
	63%	53%	60%	55%	61%	57%	58%	56%	57%	57%	56%	46%	80%	60%
	b													
Building more homes	280	233	272	264	76	457	83	364	99	372	52	22	12	39
	55%	54%	54%	54%	57%	53%	53%	55%	54%	54%	61%	44%	47%	58%
Progressing London's Strategic Infrastructure Projects (LSIPs)	266	197	247	236	62	420	76	335	80	350	42	16	16	29
	52%	46%	49%	48%	47%	49%	48%	51%	44%	51%	49%	33%	63%	43%
	b													
Building more office spaces	136	66	130	81	39	172	51	125	54	139	22	15	11	25
	27%	15%	26%	16%	30%	20%	32%	19%	29%	20%	25%	30%	42%	37%
	b		b		b		b		b					
Other	124	93	108	115	25	196	28	157	36	156	22	7	4	20
	24%	22%	21%	23%	19%	23%	17%	24%	20%	23%	26%	14%	17%	29%
														b
Don't know	10	10	11	13	2	22	7	14	7	16	3	4	-	4
	2%	2%	2%	3%	1%	3%	5%	2%	4%	2%	3%	8%	-	6%
None of the above	7	16	8	16	2	22	1	20	2	18	2	-	-	1
	1%	4%	2%	3%	2%	3%	1%	3%	1%	3%	3%	-	-	1%
		a												

London Business 1,000 Survey 2019 ~ Fieldwork dates: 14th May - 14th June 2019

Q15. By 2020, London boroughs and the GLA will be able to retain some of the revenue from business rates, instead of passing all of it to central government. From your business' point of view what, if anything, should be a priority for investing these funds?

BASE: All respondents

	Tracked data		
	Wave 1 / 2017	Wave 2 / 2018	Wave 3 / 2019
Significance Level: 95%	*a	*b	c
Unweighted Total	-	-	1000
Total	-	-	1000
	-	-	100%
Improving air quality in the capital	-	-	639
	-	-	64%
Improving public transport	-	-	601
	-	-	60%
Upskilling London's workforce	-	-	574
	-	-	57%
Building more homes	-	-	538
	-	-	54%
Progressing London's Strategic Infrastructure Projects (LSIPs)	-	-	482
	-	-	48%
Building more office spaces	-	-	211
	-	-	21%
Other	-	-	222
	-	-	22%
Don't know	-	-	26
	-	-	3%
None of the above	-	-	24
	-	-	2%