

# LCCI, Topical Questions Survey – Q2 2020

Methodology: Savanta ComRes interviewed 500 London business leaders online between 30<sup>th</sup> April and 2<sup>nd</sup> June 2020. Data were weighted to be representative of all London business leaders by size and broad industry sector. Savanta ComRes is a member of the British Polling Council and abides by its rules. Full tables at www.comresglobal.com

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For information about commissioning research please contact **info@comresglobal.com** or call +44 (0)20 7871 8660

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Q1. Thinking about your organisation's workforce during the COVID-19 pandemic, which of the following statements best applies to you? Base: All respondents

		BUSINES	BUSINESS SIZE INDUSTRY										
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
<u> </u>		a	b	*c	d	e	f	g	h	i	j	k	1
Unweighted Total	500	329	171	15	59	87	47	75	77	70	70	47	453
Weighted Total	500 100%	453 100%	47 100%	17 100%	75 100%	95 100%	68 100%	65 100%	118 100%	28 100%	34 100%	50 100%	450 100%
We have furloughed at least one employee	141 28%	110 24%	30 64% a	8 46%	16 22%	41 43% dghij	20 29%	14 22%	25 22%	7 25%	9 27%	19 38%	122 27%
We have not yet furloughed any staff, but plan to furlough at least one of our employees	35 7%	30 7%	6 12% a	2 10%	6 8%	11 12%	4 7%	4 6%	5 4%	2 8%	2 4%	6 12%	29 7%
We have not yet furloughed any staff, and do not plan to furlough any of our employees	224 45%	215 47% b	10 21%	5 33%	35 47% e	24 25%	34 50% e	32 49% e	68 58% ej	12 42% e	14 41% e	13 26%	211 47% k
Don't know/ Prefer not to say	100 20%	98 22% b	1 3%	2 11%	17 23%	19 20%	10 15%	15 23%	20 17%	7 25%	9 28%	12 25%	87 19%
NETS													
Net: Furlough/Plan to furlough	176 35%	140 31%	36 77% a	9 56%	22 30%	52 55% dfghij	24 35%	18 28%	30 25%	9 33%	11 32%	25 50% 1	151 34%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l



Q1. Thinking about your organisation's workforce during the COVID-19 pandemic, which of the following statements best applies to you? Base: All respondents

		LOCA	TION	EXPECTED C	CHANGES IN WORKFO	ORCE SIZE	PAST RECRU	ITMENT	CAPA	CITY	1		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	1
Unweighted Total	500	282	218	50	308	142	85	415	130	370	102	310	88
Weighted Total	500 100%	265 100%	235 100%	40 100%	351 100%	109 100%	49 100%	451 100%	120 100%	380 100%	104 100%	312 100%	84 100%
We have furloughed at least one employee	141 28%	74 28%	66 28%	14 35%	78 22%	49 45% d	24 48% g	117 26%	30 25%	111 29%	43 41% k	69 22%	29 34% k
We have not yet furloughed any staff, but plan to furlough at least one of our employees	35 7%	25 9% b	11 5%	6 16% d	17 5%	11 10% d	10 19% g	26 6%	10 9%	25 7%	7 6%	21 7%	8 10%
We have not yet furloughed any staff, and do not plan to furlough any of our employees	224 45%	118 44%	107 45%	12 31%	185 53% ce	27 24%	14 28%	211 47% f	64 53% i	161 42%	40 39%	153 49% l	31 37%
Don't know/ Prefer not to say	100 20%	48 18%	51 22%	7 18%	71 20%	22 20%	2 5%	97 22% f	16 14%	83 22% h	14 14%	69 22%	17 20%
NETS													
Net: Furlough/Plan to furlough	176 35%	99 37%	77 33%	20 51% d	95 27%	61 56% d	33 67% g	143 32%	40 33%	136 36%	49 47% k	90 29%	37 44% k

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l



Q2. The government has guaranteed to pay 80% of furloughed employee wages. This scheme is currently running until the end of June, and extensions will be reviewed monthly. If your business's conditions have not improved considerably before the scheme is due to close, which of the following paths would you expect your business to take?

Base: All respondents who have furloughed employees or plan to furlough

		BUSINES	S SIZE		MANUFACTURING/SERVICES								
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
_		a	b	*c	*d	e	*f	g	*h	*i	*j	*k	1
Unweighted Total	230	99	131	10	26	56	22	34	28	28	26	29	201
Weighted Total	176 100%	140 100%	36 100%	9 100%	22 100%	52 100%	24 100%	18 100%	30 100%	9 100%	11 100%	25 100%	151 100%
We will have to lay off all of our furloughed staff	41 23%	37 27% b	4 10%	5 50%	4 16%	12 23%	7 27%	3 19%	6 22%	2 25%	2 16%	7 27%	34 23%
We will have to lay off some of our furloughed staff, and pay the wages of those who are retained													
ourselves	69 39%	48 34%	22 60% a	3 31%	15 67%	19 37%	9 36%	11 60% e	6 19%	3 36%	3 31%	14 55%	55 37%
We will not lay off any of our furloughed staff, and will pay their wages ourselves	43 24%	36 26%	7 19%	2 19%	3 16%	11 5 20%	6 26%	4 20%	11 37%	3 28%	3 31%	4 17%	39 26%
Don't know/ Prefer not to say	23 13%	19 14%	4 10%	-	* 1%	10 19% g	3 11%	*	7 22%	1 11%	2 22%	* 1%	23 15%
NETS													
Net: Lay off some/all furloughed staff	110 63%	85 61%	25 71%	8 81%	19 84%	32 60%	15 63%	14 80%	12 41%	6 61%	5 46%	20 82%	90 59%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l



Q2. The government has guaranteed to pay 80% of furloughed employee wages. This scheme is currently running until the end of June, and extensions will be reviewed monthly. If your business's conditions have not improved considerably before the scheme is due to close, which of the following paths would you expect your business to take?

Base: All respondents who have furloughed employees or plan to furlough

		LOCAT	ΓΙΟΝ	EXPECTED O	CHANGES IN WORKFO	ORCE SIZE	PAST RECR		CAPA	ACITY	EXPECTED PRICES		
_	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	İ	g	h	1	J	k	I
Unweighted Total	230	141	89	30	108	92	59	171	59	171	58	128	44
Weighted Total	176 100%	99 100%	77 100%	20 100%	95 100%	61 100%	33 100%	143 100%	40 100%	136 100%	49 100%	90 100%	37 100%
We will have to lay off all of our furloughed staff	41 23%	25 26%	16 20%	10 51% d	8 8%	23 38% d	8 25%	33 23%	13 32%	28 21%	14 27% k	11 13%	16 44% k
We will have to lay off some of our furloughed staff, and pay the wages of those who are retained													
ourselves	69 39%	38 38%	31 40%	8 41%	33 35%	28 45%	18 54% g	51 36%	16 39%	53 39%	16 32%	40 45%	13 35%
We will not lay off any of our furloughed staff, and													
will pay their wages ourselves	43	26	17	2	36	6	5	38	10	33	10	28	5
	24%	26%	22%	8%	37% ce	9%	16%	26%	24%	24%	19%	31% l	15%
Don't know/ Prefer not to say	23 13%	10 10%	13 17%	-	19 20% ce	4 7%	2 5%	21 15%	2 5%	21 15% h	10 21% l	10 12%	2 6%
NETS													
Net: Lay off some/all furloughed staff	110 63%	64 64%	47 61%	19 92% d	41 43%	51 83% d	26 79% g	84 59%	28 71%	82 60%	29 60%	52 57%	29 79% jk

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

