



## LAW SOCIETY OF SCOTLAND – LEGAL SERVICES SURVEY

Methodology: ComRes interviewed 1,000 Scottish adults online between the 16th and 25th October 2017. Data were weighted to be representative of all Scottish adults aged 18+ by age, gender, and region. ComRes is a member of the British Polling Council and abides by its rules.

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### REPUTATION | COMMUNICATIONS | PUBLIC POLICY

Four Millbank | London | SW1P 3JA | T. +44 (0)20 7871 8660

Rond-Point Schuman / Schumanplein 6 | Box 5 | 1040 Bruxelles | T. +32 (0)2 234 63 82

51/F Raffles City | No.268 Xi Zang Middle Road | HuangPu District Shanghai | 200001 China | T. +86 (0)21 2312 7674

# Law Society Scotland Legal Services Survey - October 2017

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Base: All respondents	

## Law Society Scotland Legal Services Survey – October 2017

### Q1. How do you identify...?

Base: All respondents

	GENDER			AGE									
	Total	Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
	a	b	c		a	b	c	d	e	f	g	h	i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Male	478	478	-	-	25	72	68	119	94	100	97	187	194
	48%	100%	-	-	21%	45%	43%	62%	63%	46%	34%	54%	53%
		b				ag	a	abcfghi	abcfghi	ag	a	acg	acg
Female	518	-	518	-	94	88	91	71	56	119	182	162	174
	52%	-	100%	-	78%	55%	57%	37%	37%	54%	65%	46%	47%
			a		bcdefghi	de	dehi			de	bdefhi	d	de
I identify in another way	3	-	-	3	1	1	-	1	-	-	2	1	-
	*	-	-	100%	1%	1%	-	1%	-	-	1%	*	-

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

### Q1. How do you identify...?

Base: All respondents

	REGION								
	Total	Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
		a	b	c	d	e	f	g	h
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Male	478	47	45	45	84	62	76	61	57
	48%	39%	35%	56%	59%	51%	54%	46%	44%
				ab	abgh	b	ab		
Female	518	74	85	36	58	58	65	70	73
	52%	61%	65%	44%	41%	47%	46%	53%	56%
		cdef	cdefg					d	d
I identify in another way	3	-	-	-	-	2	-	1	-
	*	-	-	-	-	2%	-	1%	-

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

### Q1. How do you identify...?

Base: All respondents

	INCOME																		
	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001	
Total	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r	
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Male	478	14	23	54	58	54	65	43	47	34	15	11	8	25	28	91	220	106	33
	48%	44%	23%	40%	48%	53%	54%	60%	62%	74%	52%	40%	51%	63%	34%	34%	53%	60%	60%
			b	bno	bcno	bcno	bcno	bcno	bcno	bcdefnop				bcno	b	bcno	bcno	bcno	bcno
Female	518	17	77	80	63	46	57	29	29	12	14	16	8	15	56	174	195	71	22
	52%	56%	76%	59%	52%	46%	46%	40%	38%	26%	48%	60%	49%	37%	66%	65%	47%	40%	40%
		cdefghimopqr	efghimpqr	iq	i	i								defghimpqr	defghimpqr	i			
I identify in another way	3	-	1	1	-	1	-	-	-	-	-	-	-	-	-	2	1	-	-
	*	-	1%	1%	-	1%	-	-	-	-	-	-	-	-	1%	*	-	-	

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r

## Law Society Scotland Legal Services Survey – October 2017

### Q2. Which of the following age groups do you fall into?

Base: All respondents

	GENDER			AGE									
	Total	Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
	a	b	c		a	b	c	d	e	f	g	h	i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
18 - 24	121	25	94	1	121	-	-	-	-	-	121	-	-
	12%	5%	18%	33%	100%	-	-	-	-	-	43%	-	-
			a		bcd efghi						bcdefhi		
25 - 34	161	72	88	1	-	161	-	-	-	-	161	-	-
	16%	15%	17%	33%	-	100%	-	-	-	-	57%	-	-
			acdefghi								acdefhi		
35 - 44	160	68	91	-	-	-	160	-	-	-	-	160	-
	16%	14%	18%	-	-	-	100%	-	-	-	-	46%	-
							abdefghi					abdefgi	
45 - 54	190	119	71	1	-	-	-	190	-	-	-	190	-
	19%	25%	14%	33%	-	-	-	100%	-	-	-	54%	-
		b						abcefghi				abcefgi	
55 - 64	150	94	56	-	-	-	-	-	150	-	-	-	150
	15%	20%	11%	-	-	-	-	-	100%	-	-	-	41%
		b							abcd efghi				abcd fgh
65+	219	100	119	-	-	-	-	-	-	219	-	-	219
	22%	21%	23%	-	-	-	-	-	-	100%	-	-	59%
										abcd efghi			abcd egh
<b>NETS</b>													
Net: 18 - 34	281	97	182	2	121	161	-	-	-	-	281	-	-
	28%	20%	35%	67%	100%	100%	-	-	-	-	100%	-	-
			a		cdefhi	cdefhi					cdefhi		
Net: 35 - 54	350	187	162	1	-	-	160	190	-	-	-	350	-
	35%	39%	31%	33%	-	-	100%	100%	-	-	-	100%	-
		b					abefgi	abefgi				abefgi	
Net: 55+	369	194	174	-	-	-	-	-	150	219	-	-	369
	37%	41%	34%	-	-	-	-	-	100%	100%	-	-	100%
		b							abcd gh	abcd gh			abcd gh

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

### Q2. Which of the following age groups do you fall into?

Base: All respondents

	Total	REGION							
		Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
		a	b	c	d	e	f	g	h
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
18 - 24	121 12%	28 24% cdgh	31 24% cdgh	4 4%	9 7%	18 15% dfg	10 7%	8 6%	12 10%
25 - 34	161 16%	14 12%	16 12%	17 21% h	29 20% ah	26 21% ah	27 19% h	20 15%	12 9%
35 - 44	160 16%	11 9%	22 17%	15 18%	28 20% a	15 13%	24 17%	17 13%	28 21% a
45 - 54	190 19%	9 7%	17 13%	13 16%	27 19% a	28 23% a	32 22% ab	36 28% ab	29 22% ab
55 - 64	150 15%	13 11%	16 13%	17 21%	16 11%	13 10%	16 11%	27 21% adef	31 24% abdef
65+	219 22%	45 38% bcdefgh	28 21%	16 20%	33 23% h	23 18%	33 23% h	23 18%	18 14%
<b>NETS</b>									
Net: 18 - 34	281 28%	43 35% gh	47 36% gh	20 25%	38 27%	44 36% gh	37 26%	28 21%	24 19%
Net: 35 - 54	350 35%	20 16%	40 30% a	27 34% a	55 39% a	43 35% a	56 39% a	53 41% a	57 43% ab
Net: 55+	369 37%	58 48% bdef	44 34%	33 41%	49 35%	35 29%	49 35%	51 38%	49 38%

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

### Q2. Which of the following age groups do you fall into?

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
18 - 24	121	12	21	21	17	11	11	3	4	3	1	1	-	6	8	55	42	10	6
	12%	40%	21%	16%	14%	11%	9%	4%	6%	6%	5%	6%	-	15%	9%	20%	10%	6%	11%
			efghinpq	ghq	qq									q		efghinpq			
25 - 34	161	3	17	23	19	15	23	20	12	6	7	3	4	2	9	42	76	28	6
	16%	8%	16%	17%	15%	15%	19%	27%	15%	13%	26%	13%	25%	4%	10%	16%	18%	16%	10%
				m			m	demnoqr									m		
35 - 44	160	4	12	17	12	15	20	16	14	9	7	11	2	9	11	34	62	41	11
	16%	14%	12%	13%	10%	15%	16%	22%	18%	20%	25%	43%	15%	22%	13%	13%	15%	23%	20%
								d						d				bcdop	
45 - 54	190	7	11	21	20	19	23	14	22	11	5	5	7	10	16	38	76	43	17
	19%	22%	11%	15%	16%	19%	19%	20%	29%	24%	17%	20%	44%	26%	19%	14%	18%	24%	31%
									bcdop	b				b				bo	bcdop
55 - 64	150	4	15	17	16	13	16	8	13	9	4	3	1	11	19	36	54	29	12
	15%	14%	15%	13%	13%	13%	14%	12%	17%	21%	14%	10%	5%	28%	22%	14%	13%	17%	21%
														cdefgop	p				
65+	219	1	25	36	38	28	29	11	11	7	4	3	2	2	22	62	106	25	4
	22%	3%	25%	27%	31%	28%	24%	16%	15%	16%	13%	10%	11%	5%	26%	23%	26%	14%	6%
			mqr	hmqr	ghimqr	hmqr	mqr								mqr	mqr	hmqr		
<b>NETS</b>																			
Net: 18 - 34	281	15	38	44	36	26	34	23	16	9	9	5	4	8	16	97	118	38	12
	28%	48%	38%	32%	29%	25%	28%	32%	21%	19%	31%	18%	25%	19%	19%	36%	28%	22%	21%
			himnqr	nq											ehimnpqr				
Net: 35 - 54	350	11	23	38	32	34	42	30	36	20	12	17	9	19	27	72	138	84	29
	35%	35%	22%	28%	26%	34%	35%	41%	47%	44%	42%	62%	59%	48%	32%	27%	33%	48%	52%
								bdo	bcdop	bdo				bcdop			b	bcdofnop	bcdofnop
Net: 55+	369	5	40	53	54	41	45	20	24	17	8	5	2	13	41	99	160	54	15
	37%	17%	40%	39%	44%	41%	37%	27%	32%	37%	27%	19%	16%	32%	48%	37%	38%	31%	28%
					gqr										ghqr				

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r



## Law Society Scotland Legal Services Survey – October 2017

### Q3. Which, if any, of the following regions best describes where you live?

Base: All respondents

	GENDER			AGE									
	Total	Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
	a	b	c		a	b	c	d	e	f	g	h	i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Central Scotland	121	47	74	-	28	14	11	9	13	45	43	20	58
	12%	10%	14%	-	24%	9%	7%	5%	9%	21%	15%	6%	16%
		a			bcdeh					bcdeh	cdh		bcdeh
Glasgow	131	45	85	-	31	16	22	17	16	28	47	40	44
	13%	9%	16%	-	26%	10%	14%	9%	11%	13%	17%	11%	12%
		a			bcdefhi						bd		
Highlands and Islands	81	45	36	-	4	17	15	13	17	16	20	27	33
	8%	9%	7%	-	3%	11%	9%	7%	11%	7%	7%	8%	9%
						a			a				
Lothian	142	84	58	-	9	29	28	27	16	33	38	55	49
	14%	17%	11%	-	8%	18%	17%	14%	11%	15%	14%	16%	13%
		b				a	a						
Mid Scotland and Fife	123	62	58	2	18	26	15	28	13	23	44	43	35
	12%	13%	11%	67%	15%	16%	10%	15%	9%	10%	16%	12%	10%
						ei					ei		
North East Scotland	142	76	65	-	10	27	24	32	16	33	37	56	49
	14%	16%	13%	-	8%	17%	15%	17%	11%	15%	13%	16%	13%
South Scotland	132	61	70	1	8	20	17	36	27	23	28	53	51
	13%	13%	13%	33%	7%	12%	11%	19%	18%	11%	10%	15%	14%
								acfg	acfg		a		
West Scotland	131	57	73	-	12	12	28	29	31	18	24	57	49
	13%	12%	14%	-	10%	8%	17%	15%	21%	8%	9%	16%	13%
							bfg	bfg	abfgi		bfg		b

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

### Q3. Which, if any, of the following regions best describes where you live?

Base: All respondents

	REGION								
	Total	Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
		a	b	c	d	e	f	g	h
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Central Scotland	121	121	-	-	-	-	-	-	-
	12%	100%	-	-	-	-	-	-	-
		bcdefgh							
Glasgow	131	-	131	-	-	-	-	-	-
	13%	-	100%	-	-	-	-	-	-
		acdefgh							
Highlands and Islands	81	-	-	81	-	-	-	-	-
	8%	-	-	100%	-	-	-	-	-
		abdefgh							
Lothian	142	-	-	-	142	-	-	-	-
	14%	-	-	-	100%	-	-	-	-
		abcefgh							
Mid Scotland and Fife	123	-	-	-	-	123	-	-	-
	12%	-	-	-	-	100%	-	-	-
		abcdfgh							
North East Scotland	142	-	-	-	-	-	142	-	-
	14%	-	-	-	-	-	100%	-	-
		abcdegh							
South Scotland	132	-	-	-	-	-	-	132	-
	13%	-	-	-	-	-	-	100%	-
		abcdefh							
West Scotland	131	-	-	-	-	-	-	-	131
	13%	-	-	-	-	-	-	-	100%
		abcdefg							

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

### Q3. Which, if any, of the following regions best describes where you live?

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Central Scotland	121	6	16	18	17	14	10	5	7	5	2	2	3	4	11	40	46	16	8
	12%	19%	16%	13%	14%	14%	8%	7%	9%	12%	6%	9%	20%	11%	13%	15%	11%	9%	14%
Glasgow	131	5	13	14	24	14	13	3	10	2	4	6	1	6	13	32	55	23	7
	13%	18%	13%	10%	20%	14%	11%	5%	14%	5%	14%	24%	5%	16%	15%	12%	13%	13%	13%
					cfgio	g								g	g		g	g	
Highlands and Islands	81	1	9	6	17	4	17	6	7	3	1	1	-	1	6	16	45	13	1
	8%	5%	9%	5%	14%	4%	14%	8%	9%	6%	5%	5%	-	4%	7%	6%	11%	7%	3%
					ceor		ceor										ceo		
Lothian	142	7	11	19	15	11	17	10	12	11	2	3	3	12	8	37	54	28	15
	14%	22%	11%	14%	12%	11%	14%	14%	16%	23%	6%	13%	16%	31%	10%	14%	13%	16%	27%
										bn				bcdefgnopq				bcdefnop	
Mid Scotland and Fife	123	2	10	23	14	10	12	12	10	3	5	3	3	4	12	35	49	20	6
	12%	5%	10%	17%	12%	10%	10%	16%	13%	6%	18%	10%	16%	9%	14%	13%	12%	12%	11%
North East Scotland	142	4	15	14	13	13	23	14	6	10	5	3	3	9	8	33	63	25	12
	14%	13%	15%	10%	11%	13%	19%	20%	8%	22%	19%	10%	17%	23%	10%	13%	15%	14%	21%
							h	h		ch				chn					ch
South Scotland	132	2	16	20	13	17	12	10	10	5	2	4	3	-	17	38	52	22	3
	13%	7%	16%	14%	11%	17%	10%	13%	14%	12%	7%	16%	19%	-	20%	14%	13%	12%	6%
			m	m	m	mr	m	m	m	m					mr	m	m	m	
West Scotland	131	3	11	22	7	16	17	12	12	6	7	4	1	3	10	37	52	29	3
	13%	11%	11%	16%	6%	16%	14%	17%	16%	13%	25%	13%	5%	7%	11%	14%	13%	16%	6%
				d	d	d	d	d	d							d	d	d	

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r

## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

	GENDER			AGE									
	Total	Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
	a	b	c		a	b	c	d	e	f	g	h	i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up to £7,000	31 3%	14 3%	17 3%	- -	12 10%	3 2%	4 3%	7 4%	4 3%	1 *	15 5%	11 3%	5 1%
					bcdefhi			f	f		fi	f	
£7,001 to £14,000	101 10%	23 5%	77 15%	1 33%	21 18%	17 10%	12 7%	11 6%	15 10%	25 12%	38 13%	23 6%	40 11%
			a		cdh					dh	dh		dh
£14,001 to £21,000	136 14%	54 11%	80 16%	1 33%	21 18%	23 14%	17 11%	21 11%	17 11%	36 17%	44 16%	38 11%	53 14%
£21,001 to £28,000	121 12%	58 12%	63 12%	- -	17 14%	19 12%	12 8%	20 10%	16 10%	38 17%	36 13%	32 9%	54 15%
										cdh			ch
£28,001 to £34,000	101 10%	54 11%	46 9%	1 33%	11 9%	15 9%	15 9%	19 10%	13 9%	28 13%	26 9%	34 10%	41 11%
£34,001 to £41,000	122 12%	65 14%	57 11%	- -	11 9%	23 14%	20 12%	23 12%	16 11%	29 13%	34 12%	42 12%	45 12%
£41,001 to £48,000	72 7%	43 9%	29 6%	- -	3 3%	20 12%	16 10%	14 7%	8 6%	11 5%	23 8%	30 8%	20 5%
		b				aefi	a						
£48,001 to £55,000	76 8%	47 10%	29 6%	- -	4 4%	12 7%	14 9%	22 12%	13 9%	11 5%	16 6%	36 10%	24 7%
		b						afgi				fg	
£55,001 to £62,000	45 5%	34 7%	12 2%	- -	3 2%	6 4%	9 6%	11 6%	9 6%	7 3%	9 3%	20 6%	17 5%
		b											
£62,001 to £69,000	28 3%	15 3%	14 3%	- -	1 1%	7 5%	7 4%	5 2%	4 3%	4 2%	9 3%	12 3%	8 2%
£69,001 to £76,000	27 3%	11 2%	16 3%	- -	1 1%	3 2%	11 7%	5 3%	3 2%	3 1%	5 2%	17 5%	5 1%
							befgi					fgi	
£76,001 to £83,000	16 2%	8 2%	8 1%	- -	- -	4 2%	2 2%	7 4%	1 1%	2 1%	4 1%	9 3%	2 1%
								efi				i	
£83,001 or more	40 4%	25 5%	15 3%	- -	6 5%	2 1%	9 6%	10 5%	11 7%	2 1%	8 3%	19 6%	13 3%
					f		bf	bf	bfg			bf	f

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

	GENDER			AGE									
	Total	Male a	Female b	I identify in another way c	18-24 a	25-34 b	35-44 c	45-54 d	55-64 e	65+ f	18-34 g	35-54 h	55+ i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Prefer not to say	85	28	56	-	8	9	11	16	19	22	16	27	41
	8%	6%	11%	-	7%	5%	7%	9%	12%	10%	6%	8%	11%
			a						bg				bg
<b>NETS</b>													
Net: £21,000 or less	267	91	174	2	55	42	34	38	36	62	97	72	99
	27%	19%	34%	67%	45%	26%	21%	20%	24%	28%	34%	21%	27%
			a		bcdefhi					dh	cdehi		h
Net: £21,001 to £48,000	416	220	195	1	42	76	62	76	54	106	118	138	160
	42%	46%	38%	33%	35%	47%	39%	40%	36%	48%	42%	39%	43%
		b				e				ae			
Net: £48,001 to £76,000	177	106	71	-	10	28	41	43	29	25	38	84	54
	18%	22%	14%	-	8%	18%	26%	23%	20%	11%	14%	24%	15%
		b					afgi	afgi	af			afgi	
Net: More than 76,001	56	33	22	-	6	6	11	17	12	4	12	29	15
	6%	7%	4%	-	5%	4%	7%	9%	8%	2%	4%	8%	4%
							f	bfgi	f			bfgi	

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

	REGION								
	Total	Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
	a	b	c	d	e	f	g	h	
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up to £7,000	31 3%	6 5%	5 4%	1 2%	7 5%	2 1%	4 3%	2 2%	3 3%
£7,001 to £14,000	101 10%	16 13%	13 10%	9 11%	11 8%	10 9%	15 11%	16 12%	11 8%
£14,001 to £21,000	136 14%	18 15%	14 11%	6 8%	19 14%	23 19%	14 10%	20 15%	22 17%
£21,001 to £28,000	121 12%	17 14%	24 19%	17 22%	15 10%	14 12%	13 9%	13 10%	7 5%
			h	dfh	dfgh				
£28,001 to £34,000	101 10%	14 12%	14 11%	4 5%	11 8%	10 9%	13 9%	17 13%	16 12%
£34,001 to £41,000	122 12%	10 8%	13 10%	17 21%	17 12%	12 10%	23 16%	12 9%	17 13%
			abg			a			
£41,001 to £48,000	72 7%	5 4%	3 3%	6 7%	10 7%	12 10%	14 10%	10 7%	12 9%
					b	ab			b
£48,001 to £55,000	76 8%	7 6%	10 8%	7 9%	12 9%	10 8%	6 5%	10 8%	12 9%
£55,001 to £62,000	45 5%	5 4%	2 2%	3 4%	11 7%	3 2%	10 7%	5 4%	6 5%
				b	b	b			
£62,001 to £69,000	28 3%	2 1%	4 3%	1 2%	2 1%	5 4%	5 4%	2 2%	7 5%
									d
£69,001 to £76,000	27 3%	2 2%	6 5%	1 2%	3 2%	3 2%	3 2%	4 3%	4 3%
£76,001 to £83,000	16 2%	3 3%	1 1%	- -	3 2%	3 2%	3 2%	3 2%	1 1%
£83,001 or more	40 4%	4 4%	6 5%	1 2%	12 9%	4 3%	9 6%	- -	3 2%
		g	g	gh	gh	g	g		
Prefer not to say	85 8%	11 9%	13 10%	6 7%	8 6%	12 10%	8 6%	17 13%	10 7%

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

Significance Level: 95%

Unweighted Total

Weighted Total

#### NETS

Net: £21,000 or less

Net: £21,001 to £48,000

Net: £48,001 to £76,000

Net: More than 76,001

Columns Tested: a,b,c,d,e,f,g,h

	REGION								
	Total	Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
	a	b	c	d	e	f	g	h	
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
<b>NETS</b>									
Net: £21,000 or less	267 27%	40 33%	32 25%	16 20%	37 26%	35 29%	33 24%	38 29%	37 28%
Net: £21,001 to £48,000	416 42%	46 38%	55 42%	45 55% ad	54 38%	49 40%	63 45%	52 40%	52 40%
Net: £48,001 to £76,000	177 18%	16 14%	23 18%	13 16%	28 20%	20 17%	25 17%	22 17%	29 22%
Net: More than 76,001	56 6%	8 6%	7 5%	1 2%	15 10% cgh	6 5%	12 8% gh	3 2%	3 3%

## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up to £7,000	31	31	-	-	-	-	-	-	-	-	-	-	-	-	-	31	-	-	-
	3%	100%	-	-	-	-	-	-	-	-	-	-	-	-	-	12%	-	-	-
																bdefg himnpqr			
£7,001 to £14,000	101	-	101	-	-	-	-	-	-	-	-	-	-	-	-	101	-	-	-
	10%	-	100%	-	-	-	-	-	-	-	-	-	-	-	-	38%	-	-	-
			cdefgh imnopqr													cdefghimnpqr			
£14,001 to £21,000	136	-	-	136	-	-	-	-	-	-	-	-	-	-	-	136	-	-	-
	14%	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	51%	-	-	-
			bdefgh imnopqr													bdefghimnpqr			
£21,001 to £28,000	121	-	-	-	121	-	-	-	-	-	-	-	-	-	-	-	121	-	-
	12%	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	-	29%	-	-
					bcefg imnopqr											bcefgimnoqr			
£28,001 to £34,000	101	-	-	-	-	101	-	-	-	-	-	-	-	-	-	-	101	-	-
	10%	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	-	24%	-	-
						bcdg imnopqr										bcdghimnoqr			
£34,001 to £41,000	122	-	-	-	-	-	122	-	-	-	-	-	-	-	-	-	122	-	-
	12%	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	-	29%	-	-
							bdegh imnopqr									bdeghimnoqr			
£41,001 to £48,000	72	-	-	-	-	-	-	72	-	-	-	-	-	-	-	-	72	-	-
	7%	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	17%	-	-
								bcdef imnopqr								bcdghimnoqr			
£48,001 to £55,000	76	-	-	-	-	-	-	-	76	-	-	-	-	-	-	-	-	76	-
	8%	-	-	-	-	-	-	-	100%	-	-	-	-	-	-	-	-	43%	-
									bcdg imnopqr							bcdg imnopqr			

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r



## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
£55,001 to £62,000	45 5%	-	-	-	-	-	-	-	-	45 100%	-	-	-	-	-	-	-	45 26%	-
										bcdefg hmnopqr								bcdefg hmnopqr	
£62,001 to £69,000	28 3%	-	-	-	-	-	-	-	-	-	28 100%	-	-	-	-	-	-	28 16%	-
																		bcdefg hmnopqr	
£69,001 to £76,000	27 3%	-	-	-	-	-	-	-	-	-	-	27 100%	-	-	-	-	-	27 15%	-
																		bcdefg hmnopqr	
£76,001 to £83,000	16 2%	-	-	-	-	-	-	-	-	-	-	-	16 100%	-	-	-	-	-	16 28%
																		bcdefg hmnopqr	
£83,001 or more	40 4%	-	-	-	-	-	-	-	-	-	-	-	-	40 100%	-	-	-	-	40 72%
														bcdefg hinopqr				bcdefghinopq	
Prefer not to say	85 8%	-	-	-	-	-	-	-	-	-	-	-	-	-	85 100%	-	-	-	-
														bcdefg himopqr					
<b>NETS</b>																			
Net: £21,000 or less	267 27%	31 100%	101 100%	136 100%	-	-	-	-	-	-	-	-	-	-	-	267 100%	-	-	-
			defghi mnpqr	defghi mnpqr												defghi mnpqr			
Net: £21,001 to £48,000	416 42%	-	-	-	121 100%	101 100%	122 100%	72 100%	-	-	-	-	-	-	-	-	416 100%	-	-
					bchi mnoqr	bchi mnoqr	bchi mnoqr	bchi mnoqr									bchi mnoqr		

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r

## Law Society Scotland Legal Services Survey – October 2017

### Q4. What is your total annual household income before tax?

Base: All respondents

	INCOME																				
	Total	Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001		
	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r			
Significance Level: 95%																					
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58		
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56		
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Net: £48,001 to £76,000	177	-	-	-	-	-	-	-	76	45	28	27	-	-	-	-	-	177	-		
	18%	-	-	-	-	-	-	-	100%	100%	100%	100%	-	-	-	-	-	100%	-		
									bcd	efg	mno	pqr						bcd	efg	mno	pqr
Net: More than 76,001	56	-	-	-	-	-	-	-	-	-	-	-	16	40	-	-	-	-	56		
	6%	-	-	-	-	-	-	-	-	-	-	-	100%	100%	-	-	-	-	100%		
													bcd	efgh	inopq				bcd	efgh	inopq

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r

## Law Society Scotland Legal Services Survey – October 2017

**Q5. A solicitor is a person who is qualified and regulated to provide legal advice. Which of the following legal services do you think can currently only be provided by a solicitor?**

Base: All respondents

	GENDER			AGE									
	Total	Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
	a	b	c		a	b	c	d	e	f	g	h	i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Writing a legal document that transfers ownership of a house	689	300	386	2	68	109	109	142	95	166	177	251	261
	69%	63%	75%	67%	56%	68%	69%	74%	64%	76%	63%	72%	71%
			a					aeg		aeg		ag	ag
Giving legal advice to help with a divorce or child custody case	578	251	324	3	68	92	94	106	77	139	160	200	217
	58%	52%	62%	100%	56%	58%	59%	56%	52%	64%	57%	57%	59%
			a						e				
Representing someone in court	549	234	313	2	58	91	82	110	72	136	149	193	207
	55%	49%	60%	67%	48%	57%	52%	58%	48%	62%	53%	55%	56%
			a							ace			
Providing advice in a police station to someone suspected of having committed a crime	539	240	298	1	49	86	85	116	77	125	135	201	202
	54%	50%	57%	33%	41%	54%	53%	61%	51%	57%	48%	58%	55%
			a					ag		a		ag	a
Helping someone to draft a will	456	198	258	-	55	79	83	84	53	101	135	168	154
	46%	41%	50%	-	46%	49%	52%	44%	35%	46%	48%	48%	42%
			a			e	ei			e	e	e	
Giving employment law advice	341	166	175	-	37	52	55	78	42	77	88	133	119
	34%	35%	34%	-	30%	32%	34%	41%	28%	35%	31%	38%	32%
								egi				e	
None of these	99	68	31	-	9	12	13	19	29	17	21	32	46
	10%	14%	6%	-	8%	7%	8%	10%	19%	8%	7%	9%	12%
		b						abcdfghi					g
Don't know	77	41	35	-	15	11	10	15	11	15	27	24	26
	8%	9%	7%	-	13%	7%	6%	8%	7%	7%	9%	7%	7%

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

**Q5. A solicitor is a person who is qualified and regulated to provide legal advice. Which of the following legal services do you think can currently only be provided by a solicitor?**

Base: All respondents

	Total	REGION							
		Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
		a	b	c	d	e	f	g	h
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Writing a legal document that transfers ownership of a house	689	84	81	50	93	88	100	96	95
	69%	70%	62%	62%	66%	72%	71%	73%	73%
Giving legal advice to help with a divorce or child custody case	578	77	82	35	77	73	80	74	79
	58%	64%	63%	44%	54%	60%	57%	56%	61%
		c	c						c
Representing someone in court	549	66	69	46	70	66	81	72	78
	55%	55%	53%	57%	50%	54%	57%	55%	60%
Providing advice in a police station to someone suspected of having committed a crime	539	65	72	42	75	66	77	72	72
	54%	54%	55%	51%	53%	54%	54%	54%	55%
Helping someone to draft a will	456	56	61	36	62	69	57	58	57
	46%	47%	47%	45%	44%	56%	41%	44%	44%
						f			
Giving employment law advice	341	47	51	30	41	49	45	41	37
	34%	39%	39%	37%	29%	40%	32%	31%	28%
None of these	99	11	9	10	15	9	17	17	11
	10%	9%	7%	12%	10%	7%	12%	13%	8%
Don't know	77	11	11	10	17	5	8	4	11
	8%	9%	9%	13%	12%	4%	6%	3%	8%
				eg	eg				

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

**Q5. A solicitor is a person who is qualified and regulated to provide legal advice. Which of the following legal services do you think can currently only be provided by a solicitor?**

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Writing a legal document that transfers ownership of a house	689	16	78	93	88	67	84	53	53	25	22	20	10	23	56	187	291	121	33
	69%	52%	77%	69%	73%	66%	69%	73%	70%	56%	77%	77%	64%	58%	67%	70%	70%	69%	60%
			imr		i														
Giving legal advice to help with a divorce or child custody case	578	18	66	81	91	53	67	36	42	18	19	13	10	19	45	165	246	93	29
	58%	57%	66%	60%	75%	53%	55%	49%	55%	40%	67%	50%	64%	48%	53%	62%	59%	52%	53%
			giq	i	ce	fg	h	i	j	k	l	m	n	o	p	q	r		
Representing someone in court	549	17	64	79	76	57	64	39	40	22	18	12	4	15	43	160	236	92	18
	55%	55%	64%	58%	63%	57%	52%	54%	53%	49%	62%	44%	22%	37%	51%	60%	57%	52%	33%
			mr	mr	mr	mr	r	r	r					r	mr	mr	r		
Providing advice in a police station to someone suspected of having committed a crime	539	17	57	88	65	54	65	39	38	20	17	12	7	18	42	162	223	87	26
	54%	56%	56%	65%	53%	54%	53%	54%	50%	45%	59%	43%	46%	46%	50%	60%	54%	49%	46%
				him	pqr										iq				
Helping someone to draft a will	456	12	49	75	72	44	49	32	30	12	17	10	5	13	36	136	196	70	18
	46%	40%	48%	55%	59%	43%	40%	45%	39%	27%	61%	38%	30%	33%	43%	51%	47%	39%	32%
			i	fhim	q	ef	him	pqr							im	q	ir		
Giving employment law advice	341	10	35	43	51	29	41	24	27	13	14	9	6	12	27	89	145	63	18
	34%	33%	35%	32%	42%	28%	34%	33%	35%	28%	50%	34%	39%	30%	32%	33%	35%	35%	32%
				e															
None of these	99	4	7	10	5	12	11	8	8	8	3	2	4	7	10	21	35	22	11
	10%	13%	7%	7%	4%	12%	9%	11%	11%	18%	10%	9%	24%	17%	12%	8%	9%	13%	19%
					d			d	d	bcd	op			do	d			d	bcdfop
Don't know	77	6	6	10	6	8	12	2	8	3	1	-	1	3	12	22	27	11	4
	8%	20%	6%	7%	5%	8%	10%	2%	10%	6%	4%	-	6%	8%	14%	8%	7%	6%	8%
															dgpq				

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r

## Law Society Scotland Legal Services Survey – October 2017

### Q6. And which of the following legal services do you think should only be provided by a solicitor?

Base: All respondents

	GENDER			AGE									
	Total	Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
	a	b	c		a	b	c	d	e	f	g	h	i
Significance Level: 95%													
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Writing a legal document that transfers ownership of a house	653	287	364	2	69	102	99	115	94	173	171	215	268
	65%	60%	70%	67%	57%	63%	62%	61%	63%	79%	61%	61%	73%
			a							abcdegh			abcdegh
Representing someone in court	637	292	343	2	67	92	103	124	91	160	159	227	251
	64%	61%	66%	67%	55%	57%	64%	65%	61%	73%	56%	65%	68%
										abegh		g	abg
Giving legal advice to help with a divorce or child custody case	593	273	318	2	63	87	95	109	85	155	150	204	239
	59%	57%	61%	67%	52%	54%	59%	57%	57%	70%	53%	58%	65%
										abcdegh			abg
Providing advice in a police station to someone suspected of having committed a crime	588	282	305	2	65	93	92	113	87	138	158	205	225
	59%	59%	59%	67%	54%	58%	58%	59%	58%	63%	56%	59%	61%
Helping someone to draft a will	437	186	250	1	58	69	68	76	54	112	127	144	166
	44%	39%	48%	33%	48%	43%	42%	40%	36%	51%	45%	41%	45%
			a							deh			
Giving employment law advice	354	176	177	1	37	61	59	68	50	78	98	127	129
	35%	37%	34%	33%	31%	38%	37%	36%	34%	36%	35%	36%	35%
None of these	66	43	23	-	4	8	11	16	21	6	13	27	27
	7%	9%	4%	-	4%	5%	7%	8%	14%	3%	4%	8%	7%
		b					f	f	abcfghi			f	f
Don't know	93	46	46	1	23	19	12	18	8	14	41	30	22
	9%	10%	9%	33%	19%	12%	7%	10%	5%	6%	15%	9%	6%
					cdefhi	ei					cefi		

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

### Q6. And which of the following legal services do you think should only be provided by a solicitor?

Base: All respondents

	Total	REGION							
		Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
		a	b	c	d	e	f	g	h
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Writing a legal document that transfers ownership of a house	653 65%	83 69% b	75 57%	46 57%	88 62%	81 66%	100 71% b	90 68%	89 68%
Representing someone in court	637 64%	83 68%	80 61%	51 63%	87 61%	70 57%	93 65%	86 65%	88 68%
Giving legal advice to help with a divorce or child custody case	593 59%	78 65% c	72 55%	38 47%	82 58%	75 61%	94 66% c	77 59%	76 58%
Providing advice in a police station to someone suspected of having committed a crime	588 59%	79 65% cd	80 61%	39 48%	74 52%	75 61%	88 62%	75 57%	80 61%
Helping someone to draft a will	437 44%	56 47%	58 44%	25 32%	59 42%	56 45%	62 44%	58 44%	62 48% c
Giving employment law advice	354 35%	49 41%	45 35%	23 28%	52 37%	46 38%	54 38%	39 30%	45 34%
None of these	66 7%	5 4%	7 5%	6 7%	12 9%	8 6%	14 10% a	9 7%	6 5%
Don't know	93 9%	12 10%	16 12% f	10 12% f	12 8%	13 10%	6 5%	12 9%	13 10%

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

### Q6. And which of the following legal services do you think should only be provided by a solicitor?

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Writing a legal document that transfers ownership of a house	653	17	64	84	92	64	85	47	53	28	23	14	7	20	56	165	288	118	27
	65%	54%	63%	62%	76%	63%	70%	65%	69%	62%	80%	53%	46%	51%	66%	62%	69%	67%	49%
					bceomor		mr		r						r		mor	r	
Representing someone in court	637	20	70	82	86	60	84	44	53	27	20	15	6	20	49	172	275	115	25
	64%	66%	69%	61%	71%	59%	69%	62%	70%	59%	70%	58%	35%	50%	57%	64%	66%	65%	45%
			mr		mnr		mr		mr						r		mr	r	
Giving legal advice to help with a divorce or child custody case	593	18	62	84	82	55	76	41	47	26	22	10	7	21	42	164	255	105	28
	59%	58%	61%	62%	68%	54%	62%	58%	62%	58%	78%	36%	46%	52%	49%	61%	61%	60%	50%
					enr											n			
Providing advice in a police station to someone suspected of having committed a crime	588	18	56	84	79	62	70	42	48	23	20	13	6	25	42	159	253	104	31
	59%	58%	56%	62%	65%	62%	57%	59%	64%	51%	70%	48%	40%	62%	49%	59%	61%	59%	56%
					n											n			
Helping someone to draft a will	437	15	41	66	62	39	52	36	27	18	18	8	3	16	36	121	190	71	19
	44%	47%	40%	48%	52%	39%	43%	50%	36%	40%	62%	30%	19%	41%	43%	45%	46%	40%	35%
					hr														
Giving employment law advice	354	10	30	50	45	29	45	27	29	15	16	6	5	15	32	90	146	66	20
	35%	31%	30%	37%	38%	29%	37%	37%	38%	32%	57%	24%	34%	37%	38%	34%	35%	37%	36%
None of these	66	2	4	10	5	4	4	6	4	7	3	3	4	4	7	15	19	16	8
	7%	5%	4%	7%	4%	4%	3%	9%	5%	15%	9%	12%	25%	11%	9%	6%	5%	9%	15%
										bdefop								p	bdefhop
Don't know	93	6	10	17	6	11	9	4	5	3	1	4	3	4	11	33	30	13	7
	9%	20%	10%	12%	5%	11%	7%	5%	7%	6%	4%	15%	19%	10%	12%	13%	7%	7%	12%
				d											d	dp			

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r



## Law Society Scotland Legal Services Survey – October 2017

**Q7. The term 'Lawyer' is a generic term used to describe anyone who gives legal advice or provides representation in one or more areas of Law. As things currently stand, in Scotland there are no restrictions or requirements on people who can call themselves a lawyer. For example, there is no requirement on anyone referring to themselves as a lawyer to have any qualifications, training or to be regulated in any way.**

**To what extent do you agree or disagree that there should be such restrictions on who can call themselves or advertise themselves as a lawyer?**

Base: All respondents

	Total	GENDER			AGE								
		Male	Female	I identify in another way	18-24	25-34	35-44	45-54	55-64	65+	18-34	35-54	55+
Significance Level: 95%		a	b	c	a	b	c	d	e	f	g	h	i
Unweighted Total	1000	475	522	3	79	167	168	198	159	229	246	366	388
Weighted Total	1000	478	518	3	121	161	160	190	150	219	281	350	369
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 657 66%	308 64%	347 67%	2 67%	67 56%	88 55%	90 57%	136 72%	110 74%	165 75%	155 55%	227 65%	275 75%
								abcg	abcgh	abcgh		bg	abcgh
Tend to agree	(3) 211 21%	106 22%	105 20%	- -	26 21%	54 34%	39 24%	31 16%	23 15%	39 18%	80 28%	70 20%	62 17%
						defhi	ei				defhi		
Tend to disagree	(2) 41 4%	19 4%	22 4%	- -	11 9%	2 1%	13 8%	6 3%	5 4%	4 2%	12 4%	19 5%	10 3%
					bdfi		bdfi					bf	
Disagree strongly	(1) 44 4%	24 5%	20 4%	- -	4 4%	9 6%	9 6%	9 5%	8 5%	5 2%	13 5%	18 5%	13 3%
Don't know	46 5%	22 5%	23 5%	1 33%	12 10%	8 5%	9 5%	8 4%	4 3%	6 3%	20 7%	17 5%	10 3%
					efi						efi		
<b>NETS</b>													
Net: Agree	868 87%	414 87%	452 87%	2 67%	93 77%	142 89%	129 81%	167 88%	133 89%	204 93%	235 84%	297 85%	337 91%
						a		a	ac	acgh			acgh
Net: Disagree	85 9%	42 9%	43 8%	- -	15 13%	11 7%	22 14%	15 8%	13 9%	10 4%	26 9%	37 11%	23 6%
					fi		bfi				f	fi	
Mean score	3.6	3.5	3.6	4.0	3.4	3.4	3.4	3.6	3.6	3.7	3.4	3.5	3.7
								cg	cg	abcgh			abcgh
Standard deviation	.78	.80	.76	-	.84	.79	.88	.78	.79	.64	.81	.83	.70
Standard error	.03	.04	.03	-	.10	.06	.07	.06	.06	.04	.05	.04	.04

Columns Tested: a,b,c - a,b,c,d,e,f,g,h,i

## Law Society Scotland Legal Services Survey – October 2017

**Q7. The term 'Lawyer' is a generic term used to describe anyone who gives legal advice or provides representation in one or more areas of Law. As things currently stand, in Scotland there are no restrictions or requirements on people who can call themselves a lawyer. For example, there is no requirement on anyone referring to themselves as a lawyer to have any qualifications, training or to be regulated in any way.**

**To what extent do you agree or disagree that there should be such restrictions on who can call themselves or advertise themselves as a lawyer?**

Base: All respondents

	Total	REGION							
		Central Scotland	Glasgow	Highlands and Islands	Lothian	Mid Scotland and Fife	North East Scotland	South Scotland	West Scotland
		a	b	c	d	e	f	g	h
Significance Level: 95%									
Unweighted Total	1000	136	140	56	159	93	150	123	143
Weighted Total	1000	121	131	81	142	123	142	132	131
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 657 66%	77 64%	86 66%	55 68%	89 63%	85 69%	95 67%	89 68%	81 62%
Tend to agree	(3) 211 21%	27 22%	27 21%	17 21%	29 20%	25 21%	29 20%	27 21%	30 23%
Tend to disagree	(2) 41 4%	5 4%	5 4%	3 4%	5 4%	2 1%	7 5%	2 2%	12 9%
Disagree strongly	(1) 44 4%	4 3%	9 7%	1 2%	7 5%	3 2%	6 4%	9 7%	5 4%
Don't know	46 5%	7 6%	3 2%	4 5%	12 8%	8 7%	5 3%	4 3%	3 2%
<b>NETS</b>									
Net: Agree	868 87%	104 86%	114 87%	72 89%	118 83%	110 90%	123 87%	116 88%	111 85%
Net: Disagree	85 9%	9 7%	14 11%	4 5%	12 9%	4 3%	14 10%	11 8%	17 13%
Mean score	3.6	3.6	3.5	3.6	3.5	3.7	3.5	3.5	3.5
Standard deviation	.78	.74	.87	.65	.81	.62	.80	.84	.83
Standard error	.03	.06	.07	.09	.07	.07	.07	.08	.07

Columns Tested: a,b,c,d,e,f,g,h

## Law Society Scotland Legal Services Survey – October 2017

**Q7. The term 'Lawyer' is a generic term used to describe anyone who gives legal advice or provides representation in one or more areas of Law. As things currently stand, in Scotland there are no restrictions or requirements on people who can call themselves a lawyer. For example, there is no requirement on anyone referring to themselves as a lawyer to have any qualifications, training or to be regulated in any way.**

**To what extent do you agree or disagree that there should be such restrictions on who can call themselves or advertise themselves as a lawyer?**

Base: All respondents

	Total	INCOME																	
		Up to £7,000	£7,001 to £14,000	£14,001 to £21,000	£21,001 to £28,000	£28,001 to £34,000	£34,001 to £41,000	£41,001 to £48,000	£48,001 to £55,000	£55,001 to £62,000	£62,001 to £69,000	£69,001 to £76,000	£76,001 to £83,000	£83,001 or more	Prefer not to say	£21,000 or less	£21,001 to £48,000	£48,001 to £76,000	More than £76,001
		a	b	c	d	e	f	g	h	i	j	k	l	m	n	o	p	q	r
Significance Level: 95%																			
Unweighted Total	1000	29	97	135	118	103	121	72	77	47	29	28	17	41	86	261	414	181	58
Weighted Total	1000	31	101	136	121	101	122	72	76	45	28	27	16	40	85	267	416	177	56
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 657 66%	16 52%	72 72%	84 62%	83 69%	66 65%	85 70%	47 65%	44 57%	32 70%	14 50%	20 76%	15 94%	22 56%	57 67%	172 64%	281 68%	110 62%	37 67%
Tend to agree	(3) 211 21%	8 26%	13 13%	31 23%	24 19%	19 19%	25 20%	19 26%	26 34%	12 26%	11 38%	4 15%	-	5 13%	16 18%	52 20%	86 21%	52 30%	5 9%
Tend to disagree	(2) 41 4%	4 14%	6 6%	2 1%	6 5%	6 6%	3 2%	3 4%	2 2%	-	1 3%	-	1 6%	3 8%	4 5%	13 5%	18 4%	3 1%	4 7%
Disagree strongly	(1) 44 4%	1 3%	3 3%	10 7%	3 3%	4 4%	5 4%	2 2%	5 7%	1 2%	1 3%	2 6%	-	6 14%	2 2%	14 5%	14 3%	8 5%	6 10%
Don't know	46 5%	1 5%	6 6%	9 6%	5 4%	7 7%	4 3%	2 2%	-	1 2%	2 6%	1 3%	-	3 8%	7 8%	16 6%	17 4%	3 2%	3 6%
<b>NETS</b>																			
Net: Agree	868 87%	24 78%	85 84%	115 85%	107 88%	85 84%	110 90%	66 91%	69 91%	44 96%	25 88%	24 91%	15 94%	27 69%	72 85%	225 84%	367 88%	162 92%	42 76%
Net: Disagree	85 9%	5 17%	10 10%	12 9%	9 8%	10 10%	8 7%	5 6%	7 9%	1 2%	2 6%	2 6%	1 6%	9 23%	6 7%	27 10%	32 8%	11 6%	10 18%
Mean score	3.6	3.3	3.6	3.5	3.6	3.6	3.6	3.6	3.4	3.7	3.4	3.7	3.9	3.2	3.6	3.5	3.6	3.5	3.4
Standard deviation	.78	.85	.77	.87	.72	.79	.75	.70	.83	.59	.74	.79	.48	1.15	.70	.83	.74	.76	1.04
Standard error	.03	.16	.08	.08	.07	.08	.07	.08	.09	.09	.14	.15	.12	.19	.08	.05	.04	.06	.14

Columns Tested: a,b,c,d,e,f,g,h,i,j,k,l,m,n,o,p,q,r