



## LCCI – QES Topical Q1 2019

Methodology: ComRes interviewed 571 London business decision makers online between the 13<sup>th</sup> February and 11<sup>th</sup> March 2019. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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Base: All respondents excl. don't know	

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**Q1a\_SUM. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### SUMMARY TABLE

Base: All respondents

	Total	Very positive	Fairly positive	No impact	Fairly negative	Very negative	Don't know	NETS		Mean
								Positive	Negative	
Your business' productivity	571 100%	19 3%	18 3%	437 76%	53 9%	23 4%	21 4%	37 7%	76 13%	2.9
Your business' day-to-day operations	571 100%	17 3%	17 3%	419 73%	75 13%	20 3%	22 4%	35 6%	95 17%	2.9
Your business' commercial performance	571 100%	19 3%	15 3%	448 78%	45 8%	20 4%	24 4%	34 6%	65 11%	2.9
Staffing levels in your business	571 100%	15 3%	12 2%	460 81%	39 7%	21 4%	24 4%	28 5%	60 10%	2.9

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**Q1a\_1. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' day-to-day operations

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	17 3%	13 3%	4 7% a	3 12%	4 5%	8 7% gh	*	-	1 1%	*	1 1%	5 10% l	12 2%
Fairly positive (4)	17 3%	13 3%	5 8% a	-	9 11% efghj	4 3%	*	1 2%	2 1%	1 4%	-	8 15% l	10 2%
No impact (3)	419 73%	386 75% b	34 57%	14 69%	51 65%	78 66%	63 83% de	52 79% d	102 75%	25 74%	34 80% de	27 54%	392 75% k
Fairly negative (2)	75 13%	65 13%	10 17%	2 10%	12 16%	20 17%	8 11%	8 12%	17 13%	4 11%	4 8%	8 16%	68 13%
Very negative (1)	20 3%	15 3%	5 8% a	* 1%	1 2%	4 4%	2 2%	1 1%	7 5%	2 6%	3 7%	* 1%	20 4%
Don't know	22 4%	19 4%	2 4%	2 8%	2 2%	4 4%	2 3%	4 6%	5 4%	1 4%	1 3%	2 3%	20 4%
<b>NETS</b>													
Net: Positive	35 6%	26 5%	9 15% a	3 12%	13 16% fghj	12 10% ghj	* 1%	1 2%	4 3%	1 4%	1 1%	13 26% l	22 4%
Net: Negative	95 17%	81 16%	15 25% a	2 11%	14 17%	24 20%	10 13%	9 13%	24 18%	6 17%	7 16%	8 16%	87 17%
Mean score	2.9	2.9	2.9	3.1	3.0 hj	2.9	2.9	2.9	2.8	2.8	2.8	3.2 l	2.9
Standard deviation	.65	.61	.94	.84	.74	.81	.44	.42	.61	.63	.64	.87	.62
Standard error	.03	.03	.07	.20	.08	.08	.07	.05	.06	.10	.07	.11	.03

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

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**Q1a\_1. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' day-to-day operations

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	17 3%	6 2%	11 4%	7 10% d	7 2%	3 7% d	8 9% g	10 2%	9 5%	8 2%	9 6% k	8 2%	* 1%
Fairly positive (4)	17 3%	8 3%	9 4%	5 7% d	12 3%	- -	9 10% g	9 2%	10 5%	8 2%	7 4%	10 3%	- -
No impact (3)	419 73%	224 72%	196 75%	48 66%	345 76% e	25 60%	51 59%	368 76% f	130 65%	289 78% h	116 71%	290 75%	14 60%
Fairly negative (2)	75 13%	46 15%	29 11%	7 10%	63 14%	5 13%	12 14%	64 13%	34 17% i	41 11%	16 10%	54 14%	5 22%
Very negative (1)	20 3%	12 4%	8 3%	3 4%	12 3%	5 11% d	6 7% g	14 3%	7 3%	13 3%	9 6% k	8 2%	3 11%
Don't know	22 4%	16 5%	6 2%	2 2%	16 3%	4 10% d	1 1%	21 4% f	10 5%	12 3%	5 3%	15 4%	1 6%
<b>NETS</b>													
Net: Positive	35 6%	14 4%	21 8%	12 17% d	19 4%	3 7%	17 19% g	18 4%	19 10% i	16 4%	17 10% k	18 5%	* 1%
Net: Negative	95 17%	58 19%	38 14%	11 15%	75 16%	10 23%	18 21%	77 16%	41 21%	54 15%	25 16%	62 16%	8 34%
Mean score	2.9	2.8	2.9	3.1 a d	2.9	2.8	3.0 g	2.9	2.9	2.9	2.9	2.9	2.5
Standard deviation	.65	.63	.68	.87	.57	.95	.95	.58	.75	.60	.78	.58	.75
Standard error	.03	.04	.04	.09	.03	.15	.08	.03	.05	.03	.06	.03	.16

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



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**Q1a\_2. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' commercial performance

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive	(5) 19 3%	14 3%	5 8% a	3 12%	6 7% ghj	8 7% ghj	* *	- -	2 1%	* 1%	- -	7 14% l	12 2%
Fairly positive	(4) 15 3%	11 2%	4 6% a	* 2%	5 6% h	5 5%	* *	1 2%	1 1%	1 3%	1 1%	4 8% l	11 2%
No impact	(3) 448 78%	412 81% b	35 60%	13 64%	56 70%	81 68%	71 93% de	55 85% de	110 81% e	27 80%	35 81% e	28 57%	420 80% k
Fairly negative	(2) 45 8%	37 7%	9 14% a	3 14%	8 11%	14 12% f	1 1%	3 5%	10 7%	2 6%	4 10%	9 18% l	37 7%
Very negative	(1) 20 4%	16 3%	4 7%	- -	1 1%	6 5%	2 2%	2 2%	7 5%	1 3%	2 5%	- -	20 4%
Don't know	24 4%	22 4%	3 4%	2 8%	3 4%	4 4%	2 3%	4 6%	5 4%	2 7%	1 3%	2 3%	23 4%
<b>NETS</b>													
Net: Positive	34 6%	25 5%	9 15% a	3 14%	11 14% fghj	14 12% fghj	* 1%	1 2%	3 2%	1 4%	1 1%	11 23% l	23 4%
Net: Negative	65 11%	53 10%	13 21% a	3 14%	9 12%	20 17% f	2 3%	5 8%	17 13%	3 9%	6 15% f	9 18%	57 11%
Mean score	2.9	2.9	3.0	3.1	3.1 hj	3.0	3.0	2.9	2.9	2.9	2.8	3.2 l	2.9
Standard deviation	.63	.58	.93	.85	.73	.83	.33	.41	.58	.52	.54	.91	.59
Standard error	.03	.03	.07	.21	.08	.08	.05	.05	.05	.09	.06	.12	.03

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q1a\_2. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' commercial performance

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	8 2%	11 4%	8 11% d	8 2%	3 6% d	10 12% g	9 2%	10 5%	9 2%	9 6%	10 2%	- -
Fairly positive (4)	15 3%	6 2%	9 3%	4 6%	10 2%	* *	6 7% g	9 2%	10 5% i	5 1%	6 4%	9 2%	* 1%
No impact (3)	448 78%	249 80%	199 76%	48 65%	372 82% ce	28 65%	53 61%	394 81% f	143 71%	305 82% h	119 73%	315 82% j	13 55%
Fairly negative (2)	45 8%	18 6%	27 10%	6 9%	35 8%	3 8%	11 13% g	34 7%	19 9%	26 7%	11 7%	29 8%	5 23%
Very negative (1)	20 4%	12 4%	8 3%	5 6% d	11 2%	4 10% d	6 7% g	14 3%	9 4%	12 3%	11 7% k	7 2%	3 11%
Don't know	24 4%	18 6%	6 2%	2 2%	18 4%	4 10%	1 1%	24 5% f	10 5%	14 4%	6 4%	16 4%	3 11%
<b>NETS</b>													
Net: Positive	34 6%	14 4%	20 8%	13 17% d	18 4%	3 7%	16 18% g	18 4%	20 10% i	14 4%	16 10% k	18 5%	* 1%
Net: Negative	65 11%	30 10%	35 13%	11 15%	47 10%	8 19%	17 20% g	49 10%	28 14%	38 10%	22 13%	36 9%	8 34%
Mean score	2.9	2.9	3.0	3.1	2.9	2.8	3.0	2.9	3.0	2.9	3.0	3.0	2.5
Standard deviation	.63	.59	.67	.94	.52	.91	.98	.54	.74	.56	.79	.53	.73
Standard error	.03	.03	.04	.10	.03	.14	.08	.03	.05	.03	.06	.03	.16

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q1a\_3. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Staffing levels in your business

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	15 3%	10 2%	5 8% a	3 12%	4 5%	6 5%	*	*	1 1%	*	1 1%	5 11% l	10 2%
Fairly positive (4)	12 2%	9 2%	3 5% a	1 3%	7 9% eghj	2 2%	*	1 1%	1 1%	*	* 1%	7 13% l	6 1%
No impact (3)	460 81%	425 83% b	35 59%	12 59%	56 71%	86 73%	70 92% de	54 83%	115 85% de	29 86%	38 88% de	26 53%	434 83% k
Fairly negative (2)	39 7%	27 5%	12 20% a	2 10%	5 6%	15 13% hj	3 4%	5 8%	6 4%	1 3%	2 4%	6 11%	33 6%
Very negative (1)	21 4%	19 4%	2 4%	2 8%	4 5%	6 5%	-	*	5 4%	2 6%	2 5%	3 6%	18 3%
Don't know	24 4%	21 4%	2 4%	2 8%	3 4%	3 2%	2 3%	5 8%	7 5%	1 4%	1 1%	3 6%	21 4%
<b>NETS</b>													
Net: Positive	28 5%	20 4%	8 14% a	3 15%	11 14% fghij	8 7%	*	1 1%	3 2%	*	1 2%	12 24% l	16 3%
Net: Negative	60 10%	46 9%	14 24% a	4 18%	9 11%	21 18% fh	3 4%	5 8%	11 8%	3 9%	4 9%	9 17%	51 10%
Mean score	2.9	2.9	2.9	3.0	3.0	2.9	3.0	2.9	2.9	2.9	2.9	3.1 l	2.9
Standard deviation	.60	.56	.88	1.04	.76	.74	.24	.35	.51	.56	.55	1.00	.54
Standard error	.03	.03	.07	.25	.08	.07	.04	.05	.05	.09	.06	.13	.02

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q1a\_3. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Staffing levels in your business

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	15 3%	6 2%	9 3%	8 10% d	7 1%	1 3%	9 10% g	6 1%	10 5% i	5 1%	8 5%	8 2%	- -
Fairly positive (4)	12 2%	6 2%	6 2%	4 5% d	8 2%	* *	8 9% g	5 1%	8 4% i	4 1%	4 2%	8 2%	* 1%
No impact (3)	460 81%	246 79%	214 82%	44 60% c	385 84%	31 73%	50 58% f	410 85%	140 70% h	320 86%	122 75% j	321 83% j	17 72%
Fairly negative (2)	39 7%	22 7%	17 6%	13 17% d	23 5%	2 6%	13 15% g	25 5%	22 11% i	17 4%	12 8%	22 6%	4 17%
Very negative (1)	21 4%	14 5%	7 3%	3 4%	15 3%	3 8%	6 7% g	15 3%	8 4%	13 3%	12 7% k	8 2%	1 5%
Don't know	24 4%	16 5%	7 3%	2 3%	18 4%	4 10%	* 1% f	23 5%	11 6%	12 3%	5 3%	17 5%	1 6%
<b>NETS</b>													
Net: Positive	28 5%	12 4%	15 6%	11 16% de	15 3%	1 3%	16 19% g	11 2%	18 9% i	9 3%	12 7%	16 4%	* 1%
Net: Negative	60 10%	36 12%	23 9%	16 21% d	38 8%	6 13%	20 23% g	40 8%	30 15% i	29 8%	24 15% k	31 8%	5 22%
Mean score	2.9	2.9	3.0	3.0	2.9	2.8	3.0	2.9	2.9	2.9	2.9	3.0	2.7
Standard deviation	.60	.61	.58	.92	.51	.72	.98	.49	.74	.50	.77	.51	.58
Standard error	.03	.03	.04	.10	.02	.11	.08	.02	.05	.03	.06	.03	.12

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q1a\_4. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Your business' productivity

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	15 3%	5 8% a	3 12%	5 7% h	8 7% h	* *	1 1%	1 1%	* 1%	1 1%	8 16% l	11 2%
Fairly positive (4)	18 3%	14 3%	4 7% a	2 10%	6 8% h	6 5%	* *	1 2%	1 1%	- -	1 2%	6 12% l	12 2%
No impact (3)	437 76%	404 79% b	32 54%	12 56%	56 71%	82 70%	68 90% de	52 80%	104 77%	28 83%	34 80%	27 54% k	410 79% k
Fairly negative (2)	53 9%	41 8%	12 20% a	3 14%	9 11%	12 10%	3 4%	7 10%	14 10%	2 6%	4 9%	8 15%	45 9%
Very negative (1)	23 4%	19 4%	5 8% a	- -	1 1%	6 5%	2 2%	1 1%	10 7% d	2 6%	3 6%	- -	23 4%
Don't know	21 4%	19 4%	2 4%	2 8%	2 2%	4 4%	2 3%	4 6%	5 4%	1 4%	1 1%	2 3%	20 4%
<b>NETS</b>													
Net: Positive	37 7%	29 6%	8 14% a	5 22%	12 15% fghij	14 12% fghij	* 1%	2 3%	3 2%	* 1%	1 3%	14 28% l	24 5%
Net: Negative	76 13%	60 12%	16 28% a	3 14%	10 13%	18 15%	5 6%	7 11%	23 17%	4 11%	6 15%	8 15%	69 13%
Mean score	2.9	2.9	2.9	3.2	3.1 hj	3.0 h	2.9	2.9	2.8	2.8	2.8	3.3 l	2.9
Standard deviation	.66	.61	.96	.88	.72	.81	.37	.45	.64	.57	.63	.93	.62
Standard error	.03	.03	.08	.21	.08	.08	.06	.06	.06	.09	.07	.12	.03

Columns Tested: a, b - c, d, e, f, g, h, i, j - k, l

## LCCI - Topical Q1 2019

### Q1a\_4. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Your business' productivity

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	7 2%	13 5%	9 12% d	8 2%	3 6% d	11 13% g	8 2%	10 5%	9 3%	9 6%	10 3%	- -
Fairly positive (4)	18 3%	9 3%	9 3%	6 8% d	12 3%	- -	9 10% g	9 2%	13 7% i	5 1%	8 5%	10 3%	- -
No impact (3)	437 76%	235 76%	202 78%	46 62%	365 80% ce	26 61%	48 56%	388 80% f	136 68%	300 81% h	118 73%	306 80%	12 52%
Fairly negative (2)	53 9%	31 10%	21 8%	8 11%	40 9%	5 12%	13 15% g	40 8%	25 12%	28 8%	12 7%	33 9%	7 32%
Very negative (1)	23 4%	14 4%	10 4%	4 5%	15 3%	4 10% d	5 6%	18 4%	7 3%	17 5%	10 6% k	10 3%	3 11%
Don't know	21 4%	15 5%	6 2%	2 2%	15 3%	4 10% d	1 1%	21 4% f	10 5%	11 3%	5 3%	15 4%	1 6%
<b>NETS</b>													
Net: Positive	37 7%	16 5%	21 8%	15 20% de	20 4%	3 6%	20 23% g	18 4%	23 12% i	14 4%	17 10% k	20 5%	- -
Net: Negative	76 13%	45 15%	31 12%	11 15%	55 12%	10 23% d	18 21% g	58 12%	31 16%	45 12%	22 14%	44 11%	10 42%
Mean score	2.9	2.9	3.0	3.1 d	2.9	2.8	3.1 g	2.9	3.0	2.9	3.0	2.9	2.4
Standard deviation	.66	.63	.68	.94	.56	.93	1.01	.57	.74	.61	.79	.58	.70
Standard error	.03	.04	.04	.10	.03	.15	.08	.03	.05	.03	.06	.03	.15

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

**LCCI - Topical Q1 2019****Q1b\_SUM. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?****SUMMARY TABLE**

Base: All respondents excl. don't know

	Total	Very positive	Fairly positive	No impact	Fairly negative	Very negative	NETS		Mean
							Positive	Negative	
Your business' productivity	550 100%	19 3%	18 3%	437 79%	53 10%	23 4%	37 7%	76 14%	2.9
Your business' day-to-day operations	549 100%	17 3%	17 3%	419 76%	75 14%	20 4%	35 6%	95 17%	2.9
Your business' commercial performance	547 100%	19 3%	15 3%	448 82%	45 8%	20 4%	34 6%	65 12%	2.9
Staffing levels in your business	547 100%	15 3%	12 2%	460 84%	39 7%	21 4%	28 5%	60 11%	2.9

## LCCI - Topical Q1 2019

**Q1b\_1. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' day-to-day operations

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	550	391	159	17	91	109	39	61	119	37	77	60	490
Weighted Total	549	492	57	19	78	114	73	61	130	32	42	48	501
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	17 3%	13 3%	4 7% a	3 13%	4 5%	8 7% gh	*	-	1 1%	*	1 1%	5 11% l	12 2%
Fairly positive (4)	17 3%	13 3%	5 8% a	-	9 11% efghj	4 3%	*	1 2%	2 2%	1 4%	-	8 16% l	10 2%
No impact (3)	419 76%	386 78% b	34 59%	14 75%	51 66%	78 68%	63 86% de	52 84% de	102 79% d	25 77%	34 82% de	27 56%	392 78% k
Fairly negative (2)	75 14%	65 13%	10 18%	2 11%	12 16%	20 17%	8 11%	8 13%	17 13%	4 12%	4 9%	8 16%	68 13%
Very negative (1)	20 4%	15 3%	5 8% a	* 1%	1 2%	4 4%	2 2%	1 1%	7 5%	2 6%	3 8%	* 1%	20 4%
<b>NETS</b>													
Net: Positive	35 6%	26 5%	9 15% a	3 13%	13 16% fghj	12 11% fghj	*	1 2%	4 3%	1 5%	1 1%	13 27% l	22 4%
Net: Negative	95 17%	81 16%	15 26% a	2 12%	14 18%	24 21%	10 14%	9 14%	24 19%	6 18%	7 16%	8 17%	87 17%
Mean score	2.9	2.9	2.9	3.1	3.0 hj	2.9	2.9	2.9	2.8	2.8	2.8	3.2 l	2.9
Standard deviation	.65	.61	.94	.84	.74	.81	.44	.42	.61	.63	.64	.87	.62
Standard error	.03	.03	.07	.20	.08	.08	.07	.05	.06	.10	.07	.11	.03

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



## LCCI - Topical Q1 2019

**Q1b\_1. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' day-to-day operations

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	550	317	233	86	424	40	141	409	222	328	154	373	23
Weighted Total	549	295	254	71	440	38	86	463	191	359	157	370	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	17 3%	6 2%	11 4%	7 10% d	7 2%	3 8% d	8 9% g	10 2%	9 5%	8 2%	9 6% k	8 2%	* 1%
Fairly positive (4)	17 3%	8 3%	9 4%	5 7% d	12 3%	- -	9 10% g	9 2%	10 5%	8 2%	7 5%	10 3%	- -
No impact (3)	419 76%	224 76%	196 77%	48 68%	345 79% c	25 66%	51 60%	368 79% f	130 68%	289 81% h	116 73%	290 78%	14 64%
Fairly negative (2)	75 14%	46 16%	29 12%	7 10%	63 14%	5 14%	12 14%	64 14%	34 18% i	41 11%	16 10%	54 15%	5 24%
Very negative (1)	20 4%	12 4%	8 3%	3 4%	12 3%	5 12% d	6 7% g	14 3%	7 4%	13 4%	9 6% k	8 2%	3 12%
<b>NETS</b>													
Net: Positive	35 6%	14 5%	21 8%	12 17% d	19 4%	3 8%	17 19% g	18 4%	19 10% i	16 4%	17 10% k	18 5%	* 1%
Net: Negative	95 17%	58 20%	38 15%	11 15%	75 17%	10 26%	18 21%	77 17%	41 22% i	54 15%	25 16%	62 17%	8 36%
Mean score	2.9	2.8	2.9	3.1 d	2.9	2.8	3.0 g	2.9	2.9	2.9	2.9	2.9	2.5
Standard deviation	.65	.63	.68	.87 d	.57	.95	.95 g	.58	.75	.60	.78	.58	.75
Standard error	.03	.04	.04	.09	.03	.15	.08	.03	.05	.03	.06	.03	.16

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q1b\_2. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' commercial performance

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	547	389	158	17	88	110	39	61	119	36	77	60	487
Weighted Total	547	490	57	19	76	114	73	61	130	31	42	48	499
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	14 3%	5 9% a	3 13%	6 8% ghj	8 7% ghj	* *	- -	2 1%	* 1%	- -	7 15% l	12 2%
Fairly positive (4)	15 3%	11 2%	4 7% a	* 2%	5 7% h	5 5%	* *	1 2%	1 1%	1 3%	1 1%	4 9% l	11 2%
No impact (3)	448 82%	412 84% b	35 62%	13 70%	56 73%	81 71%	71 96% dej	55 90% de	110 85% de	27 86%	35 83% e	28 59%	420 84% k
Fairly negative (2)	45 8%	37 7%	9 15% a	3 15%	8 11%	14 12% f	1 1%	3 5%	10 8%	2 7%	4 10%	9 18% l	37 7%
Very negative (1)	20 4%	16 3%	4 7%	- -	1 1%	6 5%	2 2%	2 3%	7 5%	1 3%	2 5%	- -	20 4%
<b>NETS</b>													
Net: Positive	34 6%	25 5%	9 16% a	3 16%	11 14% fghj	14 12% fghj	* 1%	1 2%	3 2%	1 4%	1 1%	11 23% l	23 5%
Net: Negative	65 12%	53 11%	13 22% a	3 15%	9 12%	20 17% f	2 3%	5 8%	17 13%	3 10%	6 15% f	9 18%	57 11%
Mean score	2.9	2.9	3.0	3.1	3.1 hj	3.0	3.0	2.9	2.9	2.9	2.8	3.2 l	2.9
Standard deviation	.63	.58	.93	.85	.73	.83	.33	.41	.58	.52	.54	.91	.59
Standard error	.03	.03	.07	.21	.08	.08	.05	.05	.05	.09	.06	.12	.03

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q1b\_2. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?**

### Your business' commercial performance

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	547	315	232	86	420	41	141	406	222	325	154	371	22
Weighted Total	547	293	254	71	437	38	86	461	191	356	157	369	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	8 3%	11 4%	8 12% d	8 2%	3 7% d	10 12% g	9 2%	10 5%	9 2%	9 6%	10 3%	- -
Fairly positive (4)	15 3%	6 2%	9 3%	4 6%	10 2%	* *	6 7% g	9 2%	10 5% i	5 1%	6 4%	9 2%	* 1%
No impact (3)	448 82%	249 85% b	199 78%	48 67%	372 85% ce	28 72%	53 62%	394 86% f	143 75%	305 86% h	119 76%	315 85% j	13 61%
Fairly negative (2)	45 8%	18 6%	27 11%	6 9%	35 8%	3 9%	11 13% g	34 7%	19 10%	26 7%	11 7%	29 8%	5 26%
Very negative (1)	20 4%	12 4%	8 3%	5 7%	11 3%	4 12% d	6 7%	14 3%	9 5%	12 3%	11 7% k	7 2%	3 12%
<b>NETS</b>													
Net: Positive	34 6%	14 5%	20 8%	13 18% d	18 4%	3 8%	16 18% g	18 4%	20 11% i	14 4%	16 10% k	18 5%	* 1%
Net: Negative	65 12%	30 10%	35 14%	11 15%	47 11%	8 21%	17 20% g	49 11%	28 14%	38 11%	22 14%	36 10%	8 38%
Mean score	2.9	2.9	3.0	3.1	2.9	2.8	3.0	2.9	3.0	2.9	3.0	3.0	2.5
Standard deviation	.63	.59	.67	.94	.52	.91	.98	.54	.74	.56	.79	.53	.73
Standard error	.03	.03	.04	.10	.03	.14	.08	.03	.05	.03	.06	.03	.16

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q1b\_3. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Staffing levels in your business

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	549	390	159	17	90	110	39	60	118	37	78	59	490
Weighted Total	547	490	57	19	76	115	73	60	129	32	42	47	501
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	15 3%	10 2%	5 9% a	3 13%	4 5%	6 5%	* *	* *	1 1%	* 1%	1 1%	5 12% l	10 2%
Fairly positive (4)	12 2%	9 2%	3 5% a	1 3%	7 9% eghj	2 2%	* *	1 1%	1 1%	* 1%	* 1%	7 14% l	6 1%
No impact (3)	460 84%	425 87% b	35 61%	12 64%	56 74%	86 75%	70 95% de	54 90% de	115 89% de	29 89%	38 89% de	26 56%	434 87% k
Fairly negative (2)	39 7%	27 5%	12 21% a	2 11%	5 7%	15 13% hj	3 4%	5 8%	6 4%	1 3%	2 4%	6 12%	33 7%
Very negative (1)	21 4%	19 4%	2 4%	2 9%	4 5%	6 5%	- -	* 1%	5 4%	2 6%	2 5%	3 7%	18 4%
<b>NETS</b>													
Net: Positive	28 5%	20 4%	8 14% a	3 17%	11 15% fghij	8 7%	* 1%	1 1%	3 2%	* 2%	1 2%	12 26% l	16 3%
Net: Negative	60 11%	46 9%	14 25% a	4 20%	9 12%	21 18% fh	3 4%	5 9%	11 9%	3 9%	4 9%	9 19%	51 10%
Mean score	2.9	2.9	2.9	3.0	3.0	2.9	3.0	2.9	2.9	2.9	2.9	3.1 l	2.9
Standard deviation	.60	.56	.88	1.04	.76	.74	.24	.35	.51	.56	.55	1.00	.54
Standard error	.03	.03	.07	.25	.08	.07	.04	.05	.05	.09	.06	.13	.02

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q1b\_3. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Staffing levels in your business

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	549	316	233	85	423	41	142	407	220	329	155	371	23
Weighted Total	547	295	253	71	438	38	86	461	189	358	158	367	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	15 3%	6 2%	9 4%	8 11% d	7 1%	1 3%	9 10%	6 1%	10 5%	5 1%	8 5%	8 2%	- -
Fairly positive (4)	12 2%	6 2%	6 2%	4 5%	8 2%	* *	8 9%	5 1%	8 4%	4 1%	4 2%	8 2%	* 1%
No impact (3)	460 84%	246 83%	214 85%	44 62%	385 88% c	31 81% c	50 58%	410 89% f	140 74%	320 89% h	122 77%	321 87% j	17 76%
Fairly negative (2)	39 7%	22 7%	17 7%	13 18% d	23 5%	2 7%	13 16% g	25 5%	22 12% i	17 5%	12 8%	22 6%	4 18%
Very negative (1)	21 4%	14 5%	7 3%	3 4%	15 3%	3 8%	6 7% g	15 3%	8 4%	13 4%	12 7% k	8 2%	1 5%
<b>NETS</b>													
Net: Positive	28 5%	12 4%	15 6%	11 16% de	15 3%	1 4%	16 19% g	11 2%	18 10% i	9 3%	12 7%	16 4%	* 1%
Net: Negative	60 11%	36 12%	23 9%	16 22% d	38 9%	6 15%	20 23% g	40 9%	30 16% i	29 8%	24 15% k	31 8%	5 23%
Mean score	2.9	2.9	3.0	3.0	2.9	2.8	3.0	2.9	2.9	2.9	2.9	3.0	2.7
Standard deviation	.60	.61	.58	.92	.51	.72	.98	.49	.74	.50	.77	.51	.58
Standard error	.03	.03	.04	.10	.02	.11	.08	.02	.05	.03	.06	.03	.12

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q1b\_4. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Your business' productivity

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	551	392	159	17	91	109	39	61	119	37	78	60	491
Weighted Total	550	493	57	19	78	114	73	61	130	32	42	48	502
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	15 3%	5 8% a	3 13%	5 7% h	8 7% h	* *	1 1%	1 1%	* 1%	1 1%	8 16% l	11 2%
Fairly positive (4)	18 3%	14 3%	4 7% a	2 11%	6 8% h	6 5%	* *	1 2%	1 1%	- -	1 2%	6 12% l	12 2%
No impact (3)	437 79%	404 82% b	32 56%	12 61%	56 72%	82 72%	68 93% de	52 85%	104 80%	28 87%	34 81%	27 56%	410 82% k
Fairly negative (2)	53 10%	41 8%	12 21% a	3 15%	9 12%	12 10%	3 4%	7 11%	14 11%	2 6%	4 9%	8 16%	45 9%
Very negative (1)	23 4%	19 4%	5 8% a	- -	1 1%	6 5%	2 2%	1 1%	10 7% d	2 6%	3 6%	- -	23 5%
<b>NETS</b>													
Net: Positive	37 7%	29 6%	8 15% a	5 24%	12 15% fghij	14 12% fghij	* 1%	2 3%	3 2%	* 1%	1 3%	14 29% l	24 5%
Net: Negative	76 14%	60 12%	16 29% a	3 15%	10 13%	18 16%	5 6%	7 12%	23 18%	4 12%	6 15%	8 16%	69 14%
Mean score	2.9	2.9	2.9	3.2	3.1 hj	3.0 h	2.9	2.9	2.8	2.8	2.8	3.3 l	2.9
Standard deviation	.66	.61	.96	.88	.72	.81	.37	.45	.64	.57	.63	.93	.62
Standard error	.03	.03	.08	.21	.08	.08	.06	.06	.06	.09	.07	.12	.03

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q1b\_4. What impact, if any, have strikes on the London Underground over the past twelve months had on each of the following?

#### Your business' productivity

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	551	318	233	86	425	40	141	410	222	329	154	374	23
Weighted Total	550	296	254	71	440	38	86	464	191	359	157	370	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very positive (5)	19 3%	7 2%	13 5%	9 12% d	8 2%	3 7% d	11 13% g	8 2%	10 5%	9 3%	9 6%	10 3%	- -
Fairly positive (4)	18 3%	9 3%	9 3%	6 8% d	12 3%	- -	9 10% g	9 2%	13 7% i	5 1%	8 5%	10 3%	- -
No impact (3)	437 79%	235 79%	202 79%	46 64%	365 83% ce	26 67%	48 56%	388 84% f	136 71%	300 84% h	118 75%	306 83% j	12 55%
Fairly negative (2)	53 10%	31 11%	21 8%	8 11%	40 9%	5 14%	13 15% g	40 9%	25 13% i	28 8%	12 8%	33 9%	7 34%
Very negative (1)	23 4%	14 5%	10 4%	4 5%	15 3%	4 12% d	5 6%	18 4%	7 3%	17 5%	10 7% k	10 3%	3 11%
<b>NETS</b>													
Net: Positive	37 7%	16 5%	21 8%	15 20% d	20 5%	3 7%	20 23% g	18 4%	23 12% i	14 4%	17 11% k	20 5%	- -
Net: Negative	76 14%	45 15%	31 12%	11 16%	55 13%	10 26% d	18 21% g	58 13%	31 16%	45 12%	22 14%	44 12%	10 45%
Mean score	2.9	2.9	3.0	3.1 d	2.9	2.8	3.1 g	2.9	3.0	2.9	3.0	2.9	2.4
Standard deviation	.66	.63	.68	.94 d	.56	.93	1.01 g	.57	.74	.61	.79	.58	.70
Standard error	.03	.04	.04	.10	.03	.15	.08	.03	.05	.03	.06	.03	.15

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2a\_SUM. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### SUMMARY TABLE

Base: All respondents

	Total	Strongly support	Tend to support	Tend to oppose	Strongly oppose	Don't know	NETS		Mean
							Support	Oppose	
A minimum service guarantee from unions during strike periods	571 100%	210 37%	204 36%	51 9%	34 6%	71 12%	415 73%	86 15%	3.2
Requiring support from at least 40% of <u>all</u> union members in order to strike, rather than a majority of those who voted	571 100%	224 39%	174 31%	50 9%	46 8%	78 14%	398 70%	95 17%	3.2
Prevention of London Underground strikes during peak times (6:30-09:29 and 16:00-18:59)	571 100%	216 38%	155 27%	75 13%	59 10%	66 12%	371 65%	134 23%	3.0
A blanket ban on all London Underground strikes	571 100%	168 29%	122 21%	101 18%	101 18%	79 14%	290 51%	202 35%	2.7



## LCCI - Topical Q1 2019

**Q2a\_1. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

**Requiring support from at least 40% of all union members in order to strike, rather than a majority of those who voted**

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 224	200	24	10	35	44	22	27	67	7	13	17	206
	39%	39%	41%	46%	44%	37%	28%	42%	50%	22%	29%	35%	40%
					i			i	efij				
Tend to support	(3) 174	155	19	8	24	28	31	26	36	9	12	19	155
	31%	30%	33%	37%	30%	23%	41%	40%	27%	28%	29%	38%	30%
					e		e						
Tend to oppose	(2) 50	43	7	2	6	17	6	4	7	6	2	4	46
	9%	8%	12%	8%	7%	14%	8%	6%	5%	19%	5%	8%	9%
						hj				dghj			
Strongly oppose	(1) 46	42	4	-	5	7	10	2	6	8	8	2	44
	8%	8%	7%	-	6%	6%	13%	4%	5%	23%	18%	4%	8%
										degh	degh		
Don't know	78	73	5	2	10	23	7	5	19	3	8	7	71
	14%	14%	8%	8%	13%	20%	10%	8%	14%	9%	19%	14%	14%
<b>NETS</b>													
Net: Support	398	354	44	17	59	71	53	53	104	17	25	36	362
	70%	69%	73%	84%	74%	60%	69%	82%	76%	49%	58%	74%	69%
					eij			eij	eij				
Net: Oppose	95	85	11	2	11	24	16	6	13	14	10	6	89
	17%	17%	18%	8%	13%	20%	21%	10%	10%	42%	23%	12%	17%
						h				defghj	gh		
Mean score	3.2	3.2	3.2	3.4	3.3	3.1	2.9	3.3	3.4	2.5	2.9	3.2	3.2
					ij	i		fij	efij				
Standard deviation	.95	.95	.92	.66	.89	.96	.99	.78	.83	1.12	1.15	.81	.96
Standard error	.04	.05	.07	.16	.10	.10	.16	.10	.08	.19	.14	.11	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2a\_1. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

**Requiring support from at least 40% of all union members in order to strike, rather than a majority of those who voted**

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 224	123	101	22	185	17	24	200	74	150	57	155	11
	39%	40%	39%	30%	41%	39%	27%	41%	37%	41%	35%	40%	48%
Tend to support	(3) 174	80	94	22	144	8	34	140	57	117	44	122	8
	31%	26%	36%	30%	32%	19%	39%	29%	29%	32%	27%	32%	34%
Tend to oppose	(2) 50	29	20	6	35	8	9	40	19	31	16	32	1
	9%	9%	8%	8%	8%	20%	11%	8%	10%	8%	10%	8%	5%
Strongly oppose	(1) 46	28	18	9	32	5	10	36	13	33	18	26	2
	8%	9%	7%	12%	7%	11%	12%	7%	6%	9%	11%	7%	7%
Don't know	78	51	26	15	58	5	9	68	38	40	28	49	1
	14%	16%	10%	20%	13%	11%	11%	14%	19%	11%	17%	13%	6%
<b>NETS</b>													
Net: Support	398	203	195	44	330	25	57	341	131	267	101	278	19
	70%	65%	75%	60%	72%	58%	66%	70%	65%	72%	62%	72%	82%
Net: Oppose	95	57	39	15	68	13	20	76	32	63	34	59	3
	17%	18%	15%	20%	15%	31%	23%	16%	16%	17%	21%	15%	13%
Mean score	3.2	3.1	3.2	3.0	3.2	3.0	2.9	3.2	3.2	3.2	3.0	3.2	3.3
Standard deviation	.95	1.00	.89	1.05	.91	1.09	.98	.94	.93	.96	1.04	.91	.91
Standard error	.04	.06	.06	.12	.05	.17	.09	.05	.07	.06	.09	.05	.19

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2a\_2. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A minimum service guarantee from unions during strike periods

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 210	191	20	8	35	41	29	22	58	7	11	20	190
	37%	37%	33%	38%	44%	34%	38%	34%	43%	20%	27%	41%	36%
					ij				ij				
Tend to support	(3) 204	179	25	8	25	36	31	29	48	13	15	16	188
	36%	35%	41%	37%	31%	30%	41%	44%	35%	40%	35%	33%	36%
Tend to oppose	(2) 51	44	7	2	6	19	6	4	10	3	2	3	48
	9%	9%	12%	8%	7%	16%	8%	6%	8%	9%	5%	6%	9%
						hj							
Strongly oppose	(1) 34	31	4	-	5	4	5	2	2	8	8	2	32
	6%	6%	6%	-	7%	3%	6%	4%	2%	23%	19%	5%	6%
									defgh		degh		
Don't know	71	66	4	3	9	19	5	8	17	3	6	7	63
	12%	13%	7%	16%	11%	16%	6%	12%	13%	9%	15%	15%	12%
<b>NETS</b>													
Net: Support	415	370	44	16	60	77	60	51	105	20	26	37	378
	73%	72%	75%	76%	75%	65%	79%	78%	78%	60%	62%	74%	72%
								j	eij				
Net: Oppose	86	75	11	2	11	22	11	6	13	11	10	5	80
	15%	15%	18%	8%	14%	19%	15%	10%	9%	32%	24%	11%	15%
						h			dgh		gh		
Mean score	3.2	3.2	3.1	3.4	3.3	3.2	3.2	3.2	3.4	2.6	2.8	3.3	3.2
					ij	ij	i	ij	ij				
Standard deviation	.88	.88	.86	.67	.90	.85	.87	.76	.72	1.10	1.12	.84	.88
Standard error	.04	.05	.07	.17	.10	.09	.14	.10	.07	.18	.14	.11	.04

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2a\_2. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A minimum service guarantee from unions during strike periods

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 210 37%	127 41%	84 32%	19 26%	175 38%	16 38%	25 29%	185 38%	67 34%	143 39%	70 43%	135 35%	5 20%
Tend to support	(3) 204 36%	102 33%	102 39%	23 31%	170 37%	11 27%	32 37%	172 36%	71 35%	134 36%	46 29%	145 38%	13 55%
Tend to oppose	(2) 51 9%	27 9%	24 9%	13 18%	33 7%	5 13%	18 20%	34 7%	18 9%	34 9%	14 9%	35 9%	2 8%
Strongly oppose	(1) 34 6%	16 5%	18 7%	5 6%	24 5%	6 14%	6 7%	28 6%	11 6%	23 6%	11 7%	20 5%	3 11%
Don't know	71 12%	39 13%	31 12%	14 19%	54 12%	3 8%	6 7%	65 13%	34 17%	37 10%	20 12%	49 13%	1 6%
<b>NETS</b>													
Net: Support	415 73%	228 73%	186 72%	42 57%	345 76%	28 65%	57 66%	358 74%	138 69%	277 75%	117 72%	280 73%	18 76%
Net: Oppose	86 15%	43 14%	43 16%	17 24%	57 12%	11 27%	23 27%	62 13%	29 14%	57 15%	26 16%	56 14%	4 19%
Mean score	3.2	3.2	3.1	3.0	3.2	3.0	2.9	3.2	3.2	3.2	3.2	3.2	2.9
Standard deviation	.88	.86	.89	.93	.84	1.09	.91	.86	.87	.88	.93	.85	.89
Standard error	.04	.05	.06	.11	.04	.17	.08	.04	.06	.05	.08	.05	.19

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2a\_3. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### Prevention of London Underground strikes during peak times (6:30-09:29 and 16:00-18:59)

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 216	193	23	8	34	47	25	24	57	9	12	21	195
	38%	38%	39%	40%	43%	40%	33%	36%	42%	27%	28%	43%	37%
					j				j				
Tend to support	(3) 155	136	19	6	23	22	25	26	32	11	10	14	141
	27%	27%	32%	28%	29%	19%	33%	40%	24%	34%	23%	28%	27%
								ehj					
Tend to oppose	(2) 75	66	9	3	9	23	11	5	15	6	2	6	69
	13%	13%	16%	15%	11%	20%	15%	8%	11%	19%	6%	12%	13%
						gj				j			
Strongly oppose	(1) 59	55	4	*	6	10	7	5	14	7	10	3	56
	10%	11%	6%	1%	8%	8%	10%	8%	10%	20%	23%	6%	11%
										e	degh		
Don't know	66	62	4	3	7	16	7	5	17	-	9	6	60
	12%	12%	7%	16%	9%	14%	10%	8%	13%	-	21%	12%	12%
						i			i		dgi		
<b>NETS</b>													
Net: Support	371	329	42	14	57	69	50	50	89	20	22	35	336
	65%	64%	70%	68%	71%	59%	66%	76%	66%	61%	50%	71%	64%
					j			ej	j				
Net: Oppose	134	121	13	3	15	33	18	10	29	13	12	9	126
	23%	24%	22%	16%	19%	28%	24%	15%	21%	39%	29%	17%	24%
										dgh			
Mean score	3.0	3.0	3.1	3.3	3.2	3.0	3.0	3.1	3.1	2.7	2.7	3.2	3.0
					ij	j		ij	ij				
Standard deviation	1.02	1.03	.93	.81	.97	1.03	.99	.90	1.04	1.09	1.24	.92	1.03
Standard error	.05	.05	.08	.20	.11	.10	.16	.12	.10	.17	.16	.12	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2a\_3. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### Prevention of London Underground strikes during peak times (6:30-09:29 and 16:00-18:59)

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 216	123	93	24	175	17	25	191	74	142	66	144	6
	38%	40%	36%	32%	38%	41%	28%	39%	37%	38%	41%	37%	26%
Tend to support	(3) 155	84	71	22	125	8	28	127	53	102	30	116	9
	27%	27%	27%	29%	27%	20%	32%	26%	26%	28%	18%	30%	40%
Tend to oppose	(2) 75	34	41	9	57	9	14	61	26	49	26	49	*
	13%	11%	16%	13%	12%	22%	16%	13%	13%	13%	16%	13%	1%
Strongly oppose	(1) 59	33	26	9	44	6	13	46	19	41	22	32	5
	10%	11%	10%	12%	10%	15%	15%	9%	9%	11%	13%	8%	23%
Don't know	66	36	30	10	55	1	7	59	29	37	19	45	2
	12%	12%	11%	14%	12%	3%	8%	12%	15%	10%	12%	12%	9%
<b>NETS</b>													
Net: Support	371	207	164	45	300	26	53	318	127	244	96	259	16
	65%	67%	63%	62%	66%	60%	61%	66%	63%	66%	59%	67%	66%
Net: Oppose	134	67	67	18	100	16	27	107	44	90	48	81	6
	23%	22%	26%	25%	22%	37%	31%	22%	22%	24%	29%	21%	25%
Mean score	3.0	3.1	3.0	2.9	3.1	2.9	2.8	3.1	3.1	3.0	3.0	3.1	2.8
Standard deviation	1.02	1.02	1.02	1.05	1.01	1.13	1.06	1.01	1.01	1.03	1.12	.97	1.16
Standard error	.05	.06	.07	.12	.05	.18	.09	.05	.07	.06	.09	.05	.25

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2a\_4. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A blanket ban on all London Underground strikes

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 168	153	16	13	30	39	18	17	40	4	8	22	147
	29%	30%	26%	63%	37%	33%	24%	26%	30%	11%	18%	44%	28%
					ij	ij			i			l	
Tend to support	(3) 122	106	16	4	25	17	13	18	30	8	6	13	108
	21%	21%	27%	22%	32%	14%	17%	28%	22%	24%	13%	27%	21%
					ej			ej					
Tend to oppose	(2) 101	89	12	1	7	26	12	8	27	11	9	4	98
	18%	17%	20%	4%	9%	22%	16%	12%	20%	33%	21%	8%	19%
						d			d	dg	d		k
Strongly oppose	(1) 101	91	9	1	8	20	15	14	19	10	13	4	97
	18%	18%	16%	4%	11%	17%	20%	21%	14%	29%	30%	7%	19%
										dh	deh		k
Don't know	79	72	6	2	9	15	17	8	19	1	8	7	72
	14%	14%	11%	8%	11%	13%	23%	13%	14%	3%	18%	14%	14%
							i				i		
<b>NETS</b>													
Net: Support	290	259	31	17	55	56	32	35	70	12	13	35	255
	51%	51%	53%	84%	69%	47%	42%	54%	52%	35%	31%	71%	49%
					efhij	j		j	j			l	
Net: Oppose	202	181	22	2	16	47	27	22	47	21	22	8	195
	35%	35%	36%	8%	20%	40%	36%	33%	34%	62%	51%	15%	37%
						d			d	defgh	dgh		k
Mean score	2.7	2.7	2.7	3.6	3.1	2.7	2.6	2.7	2.8	2.2	2.2	3.2	2.7
					efgj	ij		ij	ij			l	
Standard deviation	1.14	1.15	1.08	.78	1.00	1.17	1.19	1.16	1.10	.99	1.17	.95	1.14
Standard error	.05	.06	.09	.19	.11	.12	.21	.15	.11	.16	.14	.13	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2a\_4. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A blanket ban on all London Underground strikes

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 168	95	74	19	141	8	21	147	58	110	48	114	6
	29%	30%	28%	26%	31%	19%	24%	30%	29%	30%	30%	30%	25%
Tend to support	(3) 122	65	57	18	92	12	22	99	46	76	35	81	6
	21%	21%	22%	24%	20%	29%	26%	20%	23%	21%	22%	21%	23%
Tend to oppose	(2) 101	49	52	11	84	6	15	87	36	66	23	74	4
	18%	16%	20%	15%	18%	15%	17%	18%	18%	18%	14%	19%	16%
Strongly oppose	(1) 101	62	39	10	76	15	16	85	27	73	28	67	6
	18%	20%	15%	14%	17%	34% cd	19%	17%	14%	20%	17%	17%	25%
Don't know	79	40	38	15	63	1	12	67	34	45	28	48	2
	14%	13%	15%	21% e	14% e	2%	14%	14%	17%	12%	17%	13%	10%
<b>NETS</b>													
Net: Support	290	159	131	37	233	21	44	246	104	186	83	195	11
	51%	51%	50%	50%	51%	48%	50%	51%	52%	50%	51%	51%	48%
Net: Oppose	202	111	91	21	160	21	31	171	63	139	51	141	10
	35%	36%	35%	29%	35%	49% c	36%	35%	31%	38%	32%	37%	41%
Mean score	2.7	2.7	2.7	2.8 e	2.8 e	2.3	2.7	2.7	2.8	2.7	2.8	2.7	2.5
Standard deviation	1.14	1.17	1.10	1.09	1.14	1.17	1.12	1.14	1.09	1.16	1.15	1.13	1.19
Standard error	.05	.07	.08	.12	.06	.18	.10	.06	.08	.07	.10	.06	.25

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

**Q2b\_SUM. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### SUMMARY TABLE

Base: All respondents excl. don't know

	Total	Strongly support	Tend to support	Tend to oppose	Strongly oppose	Don't know	NETS		
							Support	Oppose	Mean
A minimum service guarantee from unions during strike periods	500 100%	210 42%	204 41%	51 10%	34 7%	-	415 83%	86 17%	3.2
Requiring support from at least 40% of <u>all</u> union members in order to strike, rather than a majority of those who voted	493 100%	224 45%	174 35%	50 10%	46 9%	-	398 81%	95 19%	3.2
Prevention of London Underground strikes during peak times (6:30-09:29 and 16:00-18:59)	505 100%	216 43%	155 31%	75 15%	59 12%	-	371 73%	134 27%	3.0
A blanket ban on all London Underground strikes	492 100%	168 34%	122 25%	101 21%	101 20%	-	290 59%	202 41%	2.7

## LCCI - Topical Q1 2019

**Q2b\_1. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

**Requiring support from at least 40% of all union members in order to strike, rather than a majority of those who voted**

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	499	346	153	17	82	95	37	59	108	36	65	55	444
Weighted Total	493	439	54	19	69	95	69	60	117	31	35	43	451
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 224 45%	200 45%	24 44%	10 51%	35 50%	44 46%	22 31%	27 46%	67 58%	7 24%	13 36%	17 41%	206 46%
Tend to support	(3) 174 35%	155 35%	19 36%	8 41%	24 35%	28 29%	31 45%	26 44%	36 31%	9 30%	12 36%	19 45%	155 34%
Tend to oppose	(2) 50 10%	43 10%	7 13%	2 9%	6 8%	17 18%	6 9%	4 7%	7 6%	6 21%	2 6%	4 10%	46 10%
Strongly oppose	(1) 46 9%	42 10%	4 7%	- -	5 7%	7 7%	10 14%	2 4%	6 5%	8 25%	8 22%	2 5%	44 10%
<b>NETS</b>													
Net: Support	398 81%	354 81%	44 80%	17 91%	59 85%	71 75%	53 77%	53 89%	104 89%	17 54%	25 72%	36 86%	362 80%
Net: Oppose	95 19%	85 19%	11 20%	2 9%	11 15%	24 25%	16 23%	6 11%	13 11%	14 46%	10 28%	6 14%	89 20%
Mean score	3.2	3.2	3.2	3.4	3.3	3.1	2.9	3.3	3.4	2.5	2.9	3.2	3.2
Standard deviation	.95	.95	.92	.66	.89	.96	.99	.78	.83	1.12	1.15	.81	.96
Standard error	.04	.05	.07	.16	.10	.10	.16	.10	.08	.19	.14	.11	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2b\_1. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

**Requiring support from at least 40% of all union members in order to strike, rather than a majority of those who voted**

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	499	282	217	77	383	39	133	366	198	301	137	339	23
Weighted Total	493	260	234	59	397	38	77	416	163	331	135	336	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 224 45%	123 47%	101 43%	22 37%	185 47%	17 44%	24 31%	200 48% f	74 45%	150 45%	57 42%	155 46%	11 51%
Tend to support	(3) 174 35%	80 31%	94 40% a	22 37%	144 36%	8 22%	34 44%	140 34% g	57 35%	117 35%	44 33%	122 36%	8 36%
Tend to oppose	(2) 50 10%	29 11%	20 9% a	6 10%	35 9%	8 22% d	9 12%	40 10%	19 12%	31 9%	16 12%	32 10%	1 6%
Strongly oppose	(1) 46 9%	28 11%	18 8%	9 15%	32 8%	5 12%	10 13%	36 9%	13 8%	33 10%	18 13%	26 8%	2 8%
<b>NETS</b>													
Net: Support	398 81%	203 78%	195 83%	44 75%	330 83% e	25 65%	57 75%	341 82%	131 80%	267 81%	101 75%	278 83%	19 87%
Net: Oppose	95 19%	57 22%	39 17%	15 25%	68 17%	13 35% d	20 25%	76 18%	32 20%	63 19%	34 25%	59 17%	3 13%
Mean score	3.2	3.1	3.2	3.0	3.2 c	3.0	2.9	3.2 f	3.2	3.2	3.0	3.2	3.3
Standard deviation	.95	1.00	.89	1.05	.91	1.09	.98	.94	.93	.96	1.04	.91	.91
Standard error	.04	.06	.06	.12	.05	.17	.09	.05	.07	.06	.09	.05	.19

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2b\_2. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A minimum service guarantee from unions during strike periods

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	505	352	153	16	83	98	38	57	109	36	68	54	451
Weighted Total	500	445	55	17	71	99	71	57	118	31	37	42	458
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 210	191	20	8	35	41	29	22	58	7	11	20	190
	42%	43%	36%	46%	49%	41%	41%	39%	49%	22%	31%	49%	41%
					ij	i			ij				
Tend to support	(3) 204	179	25	8	25	36	31	29	48	13	15	16	188
	41%	40%	45%	45%	35%	36%	43%	50%	40%	43%	41%	39%	41%
Tend to oppose	(2) 51	44	7	2	6	19	6	4	10	3	2	3	48
	10%	10%	13%	10%	8%	19%	9%	7%	9%	9%	6%	7%	11%
						dghj							
Strongly oppose	(1) 34	31	4	-	5	4	5	2	2	8	8	2	32
	7%	7%	6%	-	7%	4%	7%	4%	2%	25%	22%	5%	7%
									defgh	defgh	defgh		
<b>NETS</b>													
Net: Support	415	370	44	16	60	77	60	51	105	20	26	37	378
	83%	83%	81%	90%	85%	77%	84%	89%	89%	65%	72%	87%	82%
					i			ij	eij				
Net: Oppose	86	75	11	2	11	22	11	6	13	11	10	5	80
	17%	17%	19%	10%	15%	23%	16%	11%	11%	35%	28%	13%	18%
						h				dgh	gh		
Mean score	3.2	3.2	3.1	3.4	3.3	3.2	3.2	3.2	3.4	2.6	2.8	3.3	3.2
					ij	ij	i	ij	ij				
Standard deviation	.88	.88	.86	.67	.90	.85	.87	.76	.72	1.10	1.12	.84	.88
Standard error	.04	.05	.07	.17	.10	.09	.14	.10	.07	.18	.14	.11	.04

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2b\_2. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A minimum service guarantee from unions during strike periods

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	505	293	212	76	390	39	135	370	202	303	143	339	23
Weighted Total	500	271	229	59	402	39	80	420	167	333	142	336	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 210 42%	127 47%	84 37%	19 32%	175 44%	16 42%	25 31%	185 44%	67 40%	143 43%	70 49%	135 40%	5 22%
Tend to support	(3) 204 41%	102 37%	102 45%	23 38%	170 42%	11 29%	32 40%	172 41%	71 42%	134 40%	46 33%	145 43%	13 58%
Tend to oppose	(2) 51 10%	27 10%	24 11%	13 22%	33 8%	5 14%	18 22%	34 8%	18 11%	34 10%	14 10%	35 11%	2 8%
Strongly oppose	(1) 34 7%	16 6%	18 8%	5 8%	24 6%	6 15%	6 7%	28 7%	11 7%	23 7%	11 8%	20 6%	3 12%
<b>NETS</b>													
Net: Support	415 83%	228 84%	186 81%	42 71%	345 86%	28 71%	57 71%	358 85%	138 83%	277 83%	117 82%	280 83%	18 80%
Net: Oppose	86 17%	43 16%	43 19%	17 29%	57 14%	11 29%	23 29%	62 15%	29 17%	57 17%	26 18%	56 17%	4 20%
Mean score	3.2	3.2	3.1	3.0	3.2	3.0	2.9	3.2	3.2	3.2	3.2	3.2	2.9
Standard deviation	.88	.86	.89	.93	.84	1.09	.91	.86	.87	.88	.93	.85	.89
Standard error	.04	.05	.06	.11	.04	.17	.08	.04	.06	.05	.08	.05	.19

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2b\_3. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### Prevention of London Underground strikes during peak times (6:30-09:29 and 16:00-18:59)

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	509	355	154	16	85	101	37	59	109	39	63	56	453
Weighted Total	505	450	55	17	72	102	69	60	118	34	34	43	461
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 216	193	23	8	34	47	25	24	57	9	12	21	195
	43%	43%	42%	48%	47%	46%	37%	40%	48%	27%	35%	49%	42%
Tend to support	(3) 155	136	19	6	23	22	25	26	32	11	10	14	141
	31%	30%	34%	33%	32%	22%	36%	44%	27%	34%	29%	32%	31%
Tend to oppose	(2) 75	66	9	3	9	23	11	5	15	6	2	6	69
	15%	15%	17%	18%	12%	23%	16%	9%	12%	19%	7%	13%	15%
Strongly oppose	(1) 59	55	4	*	6	10	7	5	14	7	10	3	56
	12%	12%	7%	1%	9%	9%	11%	8%	12%	20%	29%	6%	12%
											defgh		
<b>NETS</b>													
Net: Support	371	329	42	14	57	69	50	50	89	20	22	35	336
	73%	73%	76%	81%	79%	68%	73%	83%	76%	61%	63%	80%	73%
Net: Oppose	134	121	13	3	15	33	18	10	29	13	12	9	126
	27%	27%	24%	19%	21%	32%	27%	17%	24%	39%	37%	20%	27%
Mean score	3.0	3.0	3.1	3.3	3.2	3.0	3.0	3.1	3.1	2.7	2.7	3.2	3.0
Standard deviation	1.02	1.03	.93	.81	.97	1.03	.99	.90	1.04	1.09	1.24	.92	1.03
Standard error	.05	.05	.08	.20	.11	.10	.16	.12	.10	.17	.16	.12	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q2b\_3. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### Prevention of London Underground strikes during peak times (6:30-09:29 and 16:00-18:59)

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	509	294	215	81	387	41	136	373	205	304	145	343	21
Weighted Total	505	274	231	63	401	41	80	425	171	334	143	340	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support (4)	216 43%	123 45%	93 40%	24 37%	175 44%	17 42%	25 31%	191 45% f	74 43%	142 43%	66 46%	144 42%	6 29%
Tend to support (3)	155 31%	84 31%	71 31%	22 34%	125 31%	8 20%	28 35%	127 30%	53 31%	102 31%	30 21%	116 34% j	9 44%
Tend to oppose (2)	75 15%	34 12%	41 18%	9 14%	57 14%	9 22%	14 17%	61 14%	26 15%	49 15%	26 18%	49 14%	* 2%
Strongly oppose (1)	59 12%	33 12%	26 11%	9 14%	44 11%	6 16%	13 17%	46 11%	19 11%	41 12%	22 15%	32 9%	5 25%
<b>NETS</b>													
Net: Support	371 73%	207 76%	164 71%	45 71%	300 75%	26 62%	53 66%	318 75%	127 74%	244 73%	96 67%	259 76% j	16 73%
Net: Oppose	134 27%	67 24%	67 29%	18 29%	100 25%	16 38%	27 34%	107 25%	44 26%	90 27%	48 33% k	81 24%	6 27%
Mean score	3.0	3.1	3.0	2.9	3.1	2.9	2.8	3.1 f	3.1	3.0	3.0	3.1	2.8
Standard deviation	1.02	1.02	1.02	1.05	1.01	1.13	1.06	1.01	1.01	1.03	1.12	.97	1.16
Standard error	.05	.06	.07	.12	.05	.18	.09	.05	.07	.06	.09	.05	.25

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q2b\_4. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A blanket ban on all London Underground strikes

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	499	350	149	17	83	99	33	56	108	37	66	55	444
Weighted Total	492	439	53	19	71	103	59	57	117	33	35	43	450
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 168	153	16	13	30	39	18	17	40	4	8	22	147
	34%	35%	29%	68%	42%	38%	31%	30%	34%	11%	21%	51%	33%
					ij	ij	i	i	i			l	
Tend to support	(3) 122	106	16	4	25	17	13	18	30	8	6	13	108
	25%	24%	30%	23%	36%	16%	23%	32%	26%	25%	16%	31%	24%
					ej			ej					
Tend to oppose	(2) 101	89	12	1	7	26	12	8	27	11	9	4	98
	21%	20%	23%	5%	10%	26%	20%	13%	23%	35%	25%	9%	22%
						d			d	dg	d		k
Strongly oppose	(1) 101	91	9	1	8	20	15	14	19	10	13	4	97
	20%	21%	18%	4%	12%	20%	26%	25%	17%	30%	37%	9%	22%
										d	deh		k
<b>NETS</b>													
Net: Support	290	259	31	17	55	56	32	35	70	12	13	35	255
	59%	59%	59%	91%	78%	54%	54%	62%	60%	36%	38%	82%	57%
					efghij	j		ij	ij			l	
Net: Oppose	202	181	22	2	16	47	27	22	47	21	22	8	195
	41%	41%	41%	9%	22%	46%	46%	38%	40%	64%	62%	18%	43%
						d	d	d	d	dgh	degh		k
Mean score	2.7	2.7	2.7	3.6	3.1	2.7	2.6	2.7	2.8	2.2	2.2	3.2	2.7
					efgj	ij		ij	ij			l	
Standard deviation	1.14	1.15	1.08	.78	1.00	1.17	1.19	1.16	1.10	.99	1.17	.95	1.14
Standard error	.05	.06	.09	.19	.11	.12	.21	.15	.11	.16	.14	.13	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



## LCCI - Topical Q1 2019

**Q2b\_4. To what extent, if at all, would you support or oppose the introduction of each of the following policies to regulate strikes on the London Underground?**

### A blanket ban on all London Underground strikes

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	499	292	207	78	379	42	130	369	202	297	137	339	23
Weighted Total	492	270	222	58	393	42	75	418	167	325	135	337	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 168	95	74	19	141	8	21	147	58	110	48	114	6
	34%	35%	33%	33%	36%	20%	28%	35%	35%	34%	36%	34%	28%
					e								
Tend to support	(3) 122	65	57	18	92	12	22	99	46	76	35	81	6
	25%	24%	26%	30%	23%	29%	30%	24%	27%	23%	26%	24%	26%
Tend to oppose	(2) 101	49	52	11	84	6	15	87	36	66	23	74	4
	21%	18%	24%	19%	21%	15%	20%	21%	21%	20%	17%	22%	18%
Strongly oppose	(1) 101	62	39	10	76	15	16	85	27	73	28	67	6
	20%	23%	18%	17%	19%	35%	22%	20%	16%	23%	21%	20%	28%
					cd								
<b>NETS</b>													
Net: Support	290	159	131	37	233	21	44	246	104	186	83	195	11
	59%	59%	59%	64%	59%	49%	59%	59%	62%	57%	62%	58%	54%
Net: Oppose	202	111	91	21	160	21	31	171	63	139	51	141	10
	41%	41%	41%	36%	41%	51%	41%	41%	38%	43%	38%	42%	46%
Mean score	2.7	2.7	2.7	2.8	2.8	2.3	2.7	2.7	2.8	2.7	2.8	2.7	2.5
				e	e								
Standard deviation	1.14	1.17	1.10	1.09	1.14	1.17	1.12	1.14	1.09	1.16	1.15	1.13	1.19
Standard error	.05	.07	.08	.12	.06	.18	.10	.06	.08	.07	.10	.06	.25

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3a\_SUM. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### SUMMARY TABLE

Base: All respondents

	Total	Agree strongly	Tend to agree	Tend to disagree	Disagree strongly	Don't know	NETS		
							Agree	Disagree	Mean
Granting partial business rates exemptions to SMEs (any business smaller than 250 employees)	571 100%	250 44%	171 30%	38 7%	15 3%	98 17%	421 74%	52 9%	3.4
Setting business rates based on business size, rather than on the annual rent that the property could have been let for	571 100%	175 31%	213 37%	42 7%	17 3%	124 22%	388 68%	59 10%	3.2
Linking business rates increases to consumer price inflation	571 100%	68 12%	178 31%	108 19%	35 6%	182 32%	246 43%	142 25%	2.7
Allowing the Greater London Authority (GLA) and the Mayor to set London's business rates	571 100%	54 9%	178 31%	101 18%	91 16%	148 26%	232 41%	192 34%	2.5

## LCCI - Topical Q1 2019

**Q3a\_1. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

**Setting business rates based on business size, rather than on the annual rent that the property could have been let for**

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	175	158	17	7	19	31	33	24	43	7	12	16	159
	31%	31%	29%	36%	24%	26%	43% dei	37%	32%	21%	28%	32%	31%
Tend to agree (3)	213	187	26	4	38	49	22	27	48	9	16	21	191
	37%	37%	43%	19%	48% i	41%	29%	42%	35%	26%	37%	43%	37%
Tend to disagree (2)	42	36	6	3	14	10	2	4	5	3	1	4	38
	7%	7%	11%	16%	18% fghj	9%	2%	6%	4%	9%	2%	8%	7%
Disagree strongly (1)	17	15	2	1	3	3	2	1	4	1	1	2	16
	3%	3%	3%	4%	4%	3%	3%	2%	3%	3%	3%	3%	3%
Don't know	124	115	9	5	5	25	17	8	36	14	13	7	117
	22%	23% b	14%	24%	7%	21% d	22% d	13%	27% dg	42% deg	30% dg	14%	22%
<b>NETS</b>													
Net: Agree	388	345	42	11	57	79	55	51	90	16	28	37	351
	68%	67%	72%	56%	71% i	67% i	72% i	79% i	67% i	46% i	66% i	75%	67%
Net: Disagree	59	51	8	4	17	13	4	5	9	4	2	5	54
	10%	10%	14%	20%	22% efghj	11%	5%	8%	7%	11%	5%	11%	10%
Mean score	3.2	3.2	3.1	3.2	3.0	3.2	3.4 d	3.3 d	3.3 d	3.1	3.3 d	3.2	3.2
Standard deviation	.77	.77	.78	.98	.79	.75	.75	.71	.74	.85	.72	.76	.77
Standard error	.04	.04	.06	.25	.09	.08	.13	.10	.08	.18	.10	.10	.04

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3a\_1. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

**Setting business rates based on business size, rather than on the annual rent that the property could have been let for**

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	175 31%	93 30%	82 32%	27 37%	138 30%	10 24%	30 34%	146 30%	50 25%	125 34%	60 37%	111 29%	4 17%
Tend to agree (3)	213 37%	115 37%	98 38%	22 30%	179 39%	12 27%	33 38%	180 37%	78 39%	135 36%	57 35%	147 38%	8 35%
Tend to disagree (2)	42 7%	27 9%	16 6%	3 5%	31 7%	8 19% cd	9 10%	34 7%	18 9%	24 6%	9 5%	28 7%	5 23%
Disagree strongly (1)	17 3%	5 2%	12 5% a	3 4%	11 3%	3 6%	1 1%	16 3%	8 4%	9 2%	3 2%	13 3%	1 5%
Don't know	124 22%	72 23%	52 20%	17 24%	97 21%	10 24%	15 17%	109 23%	46 23%	78 21%	34 21%	86 22%	5 19%
<b>NETS</b>													
Net: Agree	388 68%	207 67%	181 69%	50 68%	316 69% e	22 51%	62 72%	325 67%	128 64%	260 70%	117 72%	258 67%	12 53%
Net: Disagree	59 10%	32 10%	28 11%	6 9%	42 9%	11 25% cd	10 11%	50 10%	27 13%	33 9%	12 7%	41 11%	7 28%
Mean score	3.2	3.2	3.2	3.3 e	3.2 e	2.9	3.3	3.2	3.1	3.3 h	3.4 k	3.2	2.8
Standard deviation	.77	.73	.82	.82	.74	.95	.72	.78	.81	.74	.71	.78	.87
Standard error	.04	.04	.06	.10	.04	.16	.06	.04	.06	.04	.06	.04	.20

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3a\_2. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Linking business rates increases to consumer price inflation

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 68	58	10	6	12	13	7	12	12	3	3	13	55
	12%	11%	17%	28%	16%	11%	9%	19%	9%	8%	7%	26%	11%
								j				l	
Tend to agree	(3) 178	160	19	7	22	36	30	19	46	6	12	17	162
	31%	31%	31%	34%	27%	31%	39%	30%	34%	19%	27%	34%	31%
							i						
Tend to disagree	(2) 108	94	14	3	25	24	15	14	16	4	7	7	101
	19%	18%	23%	14%	32%	20%	20%	22%	12%	11%	16%	14%	19%
					ehj								
Disagree strongly	(1) 35	32	3	2	5	8	-	2	11	4	4	4	31
	6%	6%	5%	8%	6%	7%	-	2%	8%	11%	8%	7%	6%
									f				
Don't know	182	168	14	3	15	37	24	18	50	17	18	9	173
	32%	33%	24%	15%	19%	32%	32%	27%	37%	51%	42%	19%	33%
		b				d			d	deg	d		k
<b>NETS</b>													
Net: Agree	246	218	29	13	34	49	37	32	59	9	15	30	217
	43%	43%	48%	63%	43%	41%	48%	49%	43%	26%	34%	60%	42%
							i	i				l	
Net: Disagree	142	126	16	5	30	32	15	16	27	8	10	11	132
	25%	25%	28%	22%	38%	27%	20%	24%	20%	23%	24%	22%	25%
					fhj								
Mean score	2.7	2.7	2.8	3.0	2.6	2.7	2.8	2.9	2.7	2.5	2.6	3.0	2.7
												l	
Standard deviation	.86	.85	.87	.97	.88	.87	.64	.83	.87	1.04	.90	.93	.84
Standard error	.04	.05	.07	.25	.10	.09	.12	.12	.10	.23	.13	.13	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3a\_2. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Linking business rates increases to consumer price inflation

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	68 12%	34 11%	34 13%	13 18%	50 11%	4 10%	17 19%	51 11%	16 8%	52 14%	24 15%	42 11%	2 7%
Tend to agree (3)	178 31%	92 30%	86 33%	20 28%	143 31%	15 35%	24 28%	154 32%	65 33%	113 31%	44 27%	128 33%	7 29%
Tend to disagree (2)	108 19%	58 19%	50 19%	11 15%	87 19%	9 22%	21 24%	87 18%	47 24%	61 16%	40 24%	64 17%	5 20%
Disagree strongly (1)	35 6%	21 7%	14 5%	4 5%	26 6%	5 11%	4 4%	31 6%	14 7%	21 6%	11 7%	22 6%	2 8%
Don't know	182 32%	106 34%	76 29%	24 33%	148 33%	10 23%	21 24%	162 33%	58 29%	124 33%	44 27%	129 34%	9 37%
<b>NETS</b>													
Net: Agree	246 43%	126 41%	120 46%	34 46%	194 43%	19 45%	41 47%	206 42%	81 40%	165 45%	68 42%	170 44%	8 36%
Net: Disagree	142 25%	79 25%	64 25%	15 21%	113 25%	14 32%	25 29%	117 24%	61 30%	81 22%	50 31%	86 22%	7 28%
Mean score	2.7	2.7	2.8	2.9	2.7	2.6	2.8	2.7	2.6	2.8	2.7	2.7	2.6
Standard deviation	.86	.87	.84	.91	.84	.90	.89	.85	.82	.87	.90	.83	.88
Standard error	.04	.06	.06	.11	.05	.15	.08	.05	.06	.06	.08	.05	.21

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3a\_3. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Granting partial business rates exemptions to SMEs (any business smaller than 250 employees)

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 250	230	21	14	32	47	42	29	57	10	19	24	226
	44%	45%	35%	66%	40%	40%	56%	44%	42%	30%	45%	48%	43%
		b					i						
Tend to agree	(3) 171	145	26	3	31	30	23	20	43	11	9	17	154
	30%	28%	43%	14%	39%	26%	31%	31%	32%	32%	21%	33%	30%
		a			ej								
Tend to disagree	(2) 38	31	6	2	6	16	5	2	4	1	1	3	34
	7%	6%	11%	12%	7%	14%	6%	4%	3%	3%	3%	7%	7%
						ghj							
Disagree strongly	(1) 15	13	2	-	2	3	-	2	6	-	1	1	14
	3%	3%	3%	-	2%	3%	-	4%	4%	-	3%	1%	3%
Don't know	98	92	5	2	9	21	6	11	25	12	12	5	93
	17%	18%	9%	8%	11%	18%	7%	17%	19%	35%	28%	10%	18%
		b							defgh		df		
<b>NETS</b>													
Net: Agree	421	375	46	17	63	77	66	49	101	21	28	40	380
	74%	73%	78%	80%	79%	65%	86%	75%	74%	62%	66%	82%	73%
					ej		ej						
Net: Disagree	52	44	8	2	8	20	5	5	9	1	2	4	48
	9%	9%	13%	12%	10%	17%	6%	8%	7%	3%	6%	8%	9%
						hij							
Mean score	3.4	3.4	3.2	3.6	3.3	3.2	3.5	3.4	3.4	3.4	3.5	3.4	3.4
		b											
Standard deviation	.76	.76	.77	.72	.74	.86	.63	.79	.79	.59	.76	.71	.77
Standard error	.04	.04	.06	.17	.08	.09	.10	.11	.08	.12	.10	.09	.04

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3a\_3. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Granting partial business rates exemptions to SMEs (any business smaller than 250 employees)

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 250	141	109	32	207	11	38	212	76	174	73	169	9
	44%	46%	42%	44%	46%	25%	44%	44%	38%	47%	45%	44%	37%
				e	e					h			
Tend to agree	(3) 171	89	82	16	136	18	24	146	59	112	46	116	9
	30%	28%	32%	22%	30%	43%	28%	30%	29%	30%	28%	30%	39%
				c		c							
Tend to disagree	(2) 38	14	24	6	27	4	11	27	17	21	10	26	1
	7%	5%	9%	9%	6%	10%	12%	6%	8%	6%	6%	7%	5%
			a				g						
Disagree strongly	(1) 15	7	7	5	8	3	4	11	11	3	6	8	1
	3%	2%	3%	6%	2%	6%	5%	2%	6%	1%	3%	2%	5%
				d		d			i				
Don't know	98	59	38	14	77	6	9	89	37	60	28	66	3
	17%	19%	15%	19%	17%	15%	11%	18%	19%	16%	17%	17%	13%
							f						
<b>NETS</b>													
Net: Agree	421	230	191	48	344	29	63	358	135	286	118	285	18
	74%	74%	73%	66%	75%	68%	72%	74%	67%	77%	73%	74%	76%
									h				
Net: Disagree	52	21	31	11	34	7	15	38	28	24	16	34	2
	9%	7%	12%	15%	8%	17%	17%	8%	14%	7%	10%	9%	10%
			a	d		d	g		i				
Mean score	3.4	3.4	3.3	3.3	3.4	3.0	3.3	3.4	3.2	3.5	3.4	3.4	3.2
					e			f		h			
Standard deviation	.76	.73	.79	.95	.71	.86	.89	.74	.90	.67	.80	.74	.84
Standard error	.04	.04	.06	.11	.04	.14	.08	.04	.06	.04	.07	.04	.18

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

**Q3a\_4. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Allowing the Greater London Authority (GLA) and the Mayor to set London's business rates

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	54 9%	46 9%	8 14%	3 12%	7 9%	17 14% h	9 12%	4 6%	8 6%	2 7%	4 10%	7 14%	47 9%
Tend to agree (3)	178 31%	156 31%	21 36%	5 26%	22 28%	34 28%	27 35%	20 31%	48 36%	9 27%	12 28%	15 31%	163 31%
Tend to disagree (2)	101 18%	90 18%	11 19%	* 2%	22 27% hj	20 17%	13 17%	16 24% j	21 16%	6 18%	4 9%	5 11%	96 18%
Disagree strongly (1)	91 16%	83 16%	8 13%	9 44%	18 23% i	16 14%	10 14%	11 17% i	19 14%	1 3%	6 14%	14 29% l	76 15%
Don't know	148 26%	137 27% b	11 18%	3 16%	10 13%	33 28% d	17 22%	14 21%	39 29% d	15 45% defg	17 39% dg	8 16%	140 27%
<b>NETS</b>													
Net: Agree	232 41%	202 39%	30 50% a	8 38%	29 37%	50 42%	36 47%	25 38%	56 41%	12 34%	16 38%	22 45%	209 40%
Net: Disagree	192 34%	173 34%	19 32%	9 46%	40 50% efhij	36 30%	23 30%	27 41% ij	40 30%	7 21%	10 23%	20 40%	172 33%
Mean score	2.5	2.4	2.6	2.1	2.3	2.6 d	2.6	2.3	2.5	2.7	2.5	2.4	2.5
Standard deviation	.97	.97	.95	1.22	.97	1.01	.96	.92	.90	.78	1.03	1.13	.95
Standard error	.05	.06	.08	.31	.11	.11	.17	.13	.10	.17	.15	.15	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3a\_4. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Allowing the Greater London Authority (GLA) and the Mayor to set London's business rates

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 54 9%	29 9%	25 10%	14 19% d	36 8%	3 8%	16 18%	38 8%	19 9%	35 10%	20 12%	32 8%	1 6%
Tend to agree	(3) 178 31%	90 29%	88 34%	23 31%	143 31%	12 29%	30 35%	148 30%	65 32%	113 30%	50 31%	119 31%	8 36%
Tend to disagree	(2) 101 18%	63 20%	38 15%	10 14%	80 18%	11 26%	15 17%	86 18%	30 15%	71 19%	24 15%	70 18%	7 30%
Disagree strongly	(1) 91 16%	43 14%	47 18%	4 6%	80 17% c	7 16%	5 6%	86 18% f	33 16%	58 16%	27 17%	58 15%	5 23%
Don't know	148 26%	86 28%	62 24%	22 30%	117 26%	9 22%	21 25%	127 26%	54 27%	94 25%	41 25%	106 27%	1 6%
<b>NETS</b>													
Net: Agree	232 41%	119 38%	113 43%	37 50%	179 39%	16 37%	46 53% g	186 38%	84 42%	148 40%	70 43%	151 39%	10 41%
Net: Disagree	192 34%	106 34%	85 33%	14 20%	160 35% c	18 41% c	19 22%	172 36% f	63 32%	128 35%	51 32%	128 33%	13 53%
Mean score	2.5	2.5	2.5	2.9 de	2.4	2.4	2.9 g	2.4	2.5	2.5	2.5	2.5	2.3
Standard deviation	.97	.95	.99	.90	.96	.92	.87	.97	.98	.96	1.02	.95	.91
Standard error	.05	.06	.07	.11	.05	.16	.08	.05	.07	.06	.09	.06	.19

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3b\_SUM. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### SUMMARY TABLE

Base: All respondents excl. don't know

	Total	Agree strongly	Tend to agree	Tend to disagree	Disagree strongly	Don't know	NETS		
							Agree	Disagree	Mean
Granting partial business rates exemptions to SMEs (any business smaller than 250 employees)	473 100%	250 53%	171 36%	38 8%	15 3%	- -	421 89%	52 11%	3.4
Setting business rates based on business size, rather than on the annual rent that the property could have been let for	447 100%	175 39%	213 48%	42 9%	17 4%	- -	388 87%	59 13%	3.2
Linking business rates increases to consumer price inflation	389 100%	68 18%	178 46%	108 28%	35 9%	- -	246 63%	142 37%	2.7
Allowing the Greater London Authority (GLA) and the Mayor to set London's business rates	423 100%	54 13%	178 42%	101 24%	91 21%	- -	232 55%	192 45%	2.5

## LCCI - Topical Q1 2019

**Q3b\_1. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

**Setting business rates based on business size, rather than on the annual rent that the property could have been let for**

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	*i	j	k	l
Significance Level: 95%													
Unweighted Total	456	310	146	15	85	94	32	56	94	23	57	55	401
Weighted Total	447	396	51	16	74	93	59	57	99	19	30	43	405
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	175 39%	158 40%	17 33%	7 48%	19 25%	31 33%	33 55% de	24 42% d	43 43% d	7 36%	12 40%	16 38%	159 39%
Tend to agree (3)	213 48%	187 47%	26 50%	4 25%	38 51%	49 53%	22 38%	27 48%	48 48%	9 45%	16 53%	21 50%	191 47%
Tend to disagree (2)	42 9%	36 9%	6 13%	3 21%	14 19% fghj	10 11%	2 3%	4 7%	5 5%	3 15%	1 3%	4 9%	38 10%
Disagree strongly (1)	17 4%	15 4%	2 4%	1 6%	3 4%	3 3%	2 4%	1 2%	4 4%	1 5%	1 4%	2 4%	16 4%
<b>NETS</b>													
Net: Agree	388 87%	345 87%	42 84%	11 73%	57 76%	79 85%	55 93% d	51 90% d	90 91% d	16 80%	28 93% d	37 87%	351 87%
Net: Disagree	59 13%	51 13%	8 16%	4 27%	17 24% fghj	13 15%	4 7%	5 10%	9 9%	4 20%	2 7%	5 13%	54 13%
Mean score	3.2	3.2	3.1	3.2	3.0	3.2	3.4 d	3.3 d	3.3 d	3.1	3.3 d	3.2	3.2
Standard deviation	.77	.77	.78	.98	.79	.75	.75	.71	.74	.85	.72	.76	.77
Standard error	.04	.04	.06	.25	.09	.08	.13	.10	.08	.18	.10	.10	.04

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3b\_1. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

**Setting business rates based on business size, rather than on the annual rent that the property could have been let for**

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	456	266	190	74	347	35	125	331	184	272	131	305	20
Weighted Total	447	239	208	56	359	32	72	375	154	293	129	299	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	175 39%	93 39%	82 40%	27 49%	138 38%	10 31%	30 41%	146 39%	50 32%	125 43% h	60 46%	111 37%	4 22%
Tend to agree (3)	213 48%	115 48%	98 47%	22 40%	179 50%	12 36%	33 46%	180 48%	78 50%	135 46%	57 44%	147 49%	8 44%
Tend to disagree (2)	42 9%	27 11%	16 7%	3 6%	31 9%	8 25% cd	9 12%	34 9%	18 12%	24 8%	9 7%	28 9%	5 28%
Disagree strongly (1)	17 4%	5 2%	12 6% a	3 5%	11 3%	3 8%	1 1%	16 4%	8 5%	9 3%	3 2%	13 4%	1 7%
<b>NETS</b>													
Net: Agree	388 87%	207 87%	181 87%	50 89% e	316 88% e	22 67%	62 87%	325 87%	128 83%	260 89%	117 91%	258 86%	12 65%
Net: Disagree	59 13%	32 13%	28 13%	6 11%	42 12%	11 33% cd	10 13%	50 13%	27 17%	33 11%	12 9%	41 14%	7 35%
Mean score	3.2	3.2	3.2	3.3 e	3.2 e	2.9	3.3	3.2	3.1	3.3 h	3.4 k	3.2	2.8
Standard deviation	.77	.73	.82	.82 e	.74 e	.95	.72	.78	.81	.74 h	.71 k	.78	.87
Standard error	.04	.04	.06	.10 e	.04 e	.16	.06	.04	.06	.04 h	.06 k	.04	.20

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3b\_2. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Linking business rates increases to consumer price inflation

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	*f	g	h	*i	j	k	l
Significance Level: 95%													
Unweighted Total	401	267	134	15	75	85	29	48	81	20	48	51	350
Weighted Total	389	344	45	17	65	81	52	47	85	17	25	40	349
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	68 18%	58 17%	10 22%	6 34%	12 19%	13 16%	7 13%	12 26%	12 15%	3 16%	3 12%	13 32%	55 16%
Tend to agree (3)	178 46%	160 46%	19 41%	7 40%	22 34%	36 45%	30 57%	19 41%	46 54%	6 38%	12 46%	17 42%	162 46%
Tend to disagree (2)	108 28%	94 27%	14 30%	3 17%	25 39%	24 29%	15 29%	14 30%	16 19%	4 23%	7 27%	7 18%	101 29%
Disagree strongly (1)	35 9%	32 9%	3 6%	2 9%	5 8%	8 10%	- -	2 3%	11 12%	4 23%	4 14%	4 9%	31 9%
<b>NETS</b>													
Net: Agree	246 63%	218 63%	29 64%	13 74%	34 53%	49 60%	37 71%	32 67%	59 69%	9 53%	15 59%	30 74%	217 62%
Net: Disagree	142 37%	126 37%	16 36%	5 26%	30 47%	32 40%	15 29%	16 33%	27 31%	8 47%	10 41%	11 26%	132 38%
Mean score	2.7	2.7	2.8	3.0	2.6	2.7	2.8	2.9	2.7	2.5	2.6	3.0	2.7
Standard deviation	.86	.85	.87	.97	.88	.87	.64	.83	.87	1.04	.90	.93	.84
Standard error	.04	.05	.07	.25	.10	.09	.12	.12	.10	.23	.13	.13	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3b\_2. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Linking business rates increases to consumer price inflation

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Significance Level: 95%													
Unweighted Total	401	231	170	68	298	35	117	284	169	232	118	265	18
Weighted Total	389	205	184	49	307	33	66	323	142	247	118	256	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	68	34	34	13	50	4	17	51	16	52	24	42	2
	18%	17%	18%	28%	16%	13%	25%	16%	11%	21%	20%	17%	11%
				d			g			h			
Tend to agree (3)	178	92	86	20	143	15	24	154	65	113	44	128	7
	46%	45%	47%	41%	47%	45%	37%	48%	46%	46%	37%	50%	45%
							f					j	
Tend to disagree (2)	108	58	50	11	87	9	21	87	47	61	40	64	5
	28%	28%	27%	23%	28%	28%	32%	27%	33%	25%	33%	25%	31%
Disagree strongly (1)	35	21	14	4	26	5	4	31	14	21	11	22	2
	9%	10%	8%	8%	9%	14%	6%	10%	10%	8%	9%	9%	12%
<b>NETS</b>													
Net: Agree	246	126	120	34	194	19	41	206	81	165	68	170	8
	63%	62%	65%	69%	63%	58%	62%	64%	57%	67%	57%	66%	56%
										h			
Net: Disagree	142	79	64	15	113	14	25	117	61	81	50	86	7
	37%	38%	35%	31%	37%	42%	38%	36%	43%	33%	43%	34%	44%
									i				
Mean score	2.7	2.7	2.8	2.9	2.7	2.6	2.8	2.7	2.6	2.8	2.7	2.7	2.6
										h			
Standard deviation	.86	.87	.84	.91	.84	.90	.89	.85	.82	.87	.90	.83	.88
Standard error	.04	.06	.06	.11	.05	.15	.08	.05	.06	.06	.08	.05	.21

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3b\_3. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Granting partial business rates exemptions to SMEs (any business smaller than 250 employees)

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	*i	j	k	l
Significance Level: 95%													
Unweighted Total	476	324	152	17	84	97	37	54	103	26	58	56	420
Weighted Total	473	419	54	19	71	97	70	54	110	22	31	45	429
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 250	230	21	14	32	47	42	29	57	10	19	24	226
	53%	55%	38%	72%	45%	48%	60%	54%	52%	47%	63%	54%	53%
		b									d		
Tend to agree	(3) 171	145	26	3	31	30	23	20	43	11	9	17	154
	36%	35%	47%	16%	44%	31%	33%	37%	39%	49%	29%	37%	36%
		a											
Tend to disagree	(2) 38	31	6	2	6	16	5	2	4	1	1	3	34
	8%	7%	12%	13%	8%	17%	7%	5%	3%	4%	4%	8%	8%
						ghj							
Disagree strongly	(1) 15	13	2	-	2	3	-	2	6	-	1	1	14
	3%	3%	3%	-	3%	3%	-	5%	5%	-	4%	2%	3%
<b>NETS</b>													
Net: Agree	421	375	46	17	63	77	66	49	101	21	28	40	380
	89%	89%	85%	87%	89%	80%	93%	91%	91%	96%	92%	91%	89%
									e		e		
Net: Disagree	52	44	8	2	8	20	5	5	9	1	2	4	48
	11%	11%	15%	13%	11%	20%	7%	9%	9%	4%	8%	9%	11%
						hj							
Mean score	3.4	3.4	3.2	3.6	3.3	3.2	3.5	3.4	3.4	3.4	3.5	3.4	3.4
		b											
Standard deviation	.76	.76	.77	.72	.74	.86	.63	.79	.79	.59	.76	.71	.77
Standard error	.04	.04	.06	.17	.08	.09	.10	.11	.08	.12	.10	.09	.04

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



## LCCI - Topical Q1 2019

**Q3b\_3. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Granting partial business rates exemptions to SMEs (any business smaller than 250 employees)

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	476	274	202	76	362	38	132	344	191	285	134	321	21
Weighted Total	473	251	222	59	378	36	77	396	163	310	134	319	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	250 53%	141 56%	109 49%	32 54% e	207 55% e	11 30%	38 49%	212 54%	76 47%	174 56% h	73 54%	169 53%	9 43%
Tend to agree (3)	171 36%	89 35%	82 37%	16 27%	136 36%	18 51% c	24 31%	146 37%	59 36%	112 36%	46 34%	116 36%	9 45%
Tend to disagree (2)	38 8%	14 6%	24 11% a	6 11%	27 7%	4 12%	11 14% g	27 7%	17 10%	21 7%	10 8%	26 8%	1 6%
Disagree strongly (1)	15 3%	7 3%	7 3%	5 8% d	8 2%	3 8% d	4 5%	11 3%	11 7% i	3 1%	6 4%	8 2%	1 6%
<b>NETS</b>													
Net: Agree	421 89%	230 91%	191 86%	48 81%	344 91% ce	29 80%	63 81%	358 90% f	135 83%	286 92% h	118 88%	285 89%	18 88%
Net: Disagree	52 11%	21 9%	31 14%	11 19% d	34 9%	7 20% d	15 19% g	38 10%	28 17% i	24 8%	16 12%	34 11%	2 12%
Mean score	3.4	3.4	3.3	3.3	3.4 e	3.0	3.3	3.4 f	3.2	3.5 h	3.4	3.4	3.2
Standard deviation	.76	.73	.79	.95	.71	.86	.89	.74	.90	.67	.80	.74	.84
Standard error	.04	.04	.06	.11	.04	.14	.08	.04	.06	.04	.07	.04	.18

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q3b\_4. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Allowing the Greater London Authority (GLA) and the Mayor to set London's business rates

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	e	f	g	h	*i	j	k	l
Unweighted Total	428	289	139	16	80	86	32	52	90	22	50	54	374
Weighted Total	423	375	49	17	69	86	59	51	96	19	26	42	381
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (4)	54	46	8	3	7	17	9	4	8	2	4	7	47
	13%	12%	17%	15%	10%	19%	15%	8%	8%	13%	16%	17%	12%
Tend to agree (3)	178	156	21	5	22	34	27	20	48	9	12	15	163
	42%	42%	44%	31%	32%	39%	45%	40%	50%	50%	46%	36%	43%
Tend to disagree (2)	101	90	11	*	22	20	13	16	21	6	4	5	96
	24%	24%	23%	2%	31%	23%	21%	30%	22%	32%	15%	13%	25% k
Disagree strongly (1)	91	83	8	9	18	16	10	11	19	1	6	14	76
	21%	22%	16%	52%	26%	19%	18%	22%	20%	5%	23%	34%	20% l
<b>NETS</b>													
Net: Agree	232	202	30	8	29	50	36	25	56	12	16	22	209
	55%	54%	61%	46%	42%	58%	61%	48%	58%	63%	62%	53%	55%
Net: Disagree	192	173	19	9	40	36	23	27	40	7	10	20	172
	45%	46%	39%	54%	58%	42%	39%	52%	42%	37%	38%	47%	45%
Mean score	2.5	2.4	2.6	2.1	2.3	2.6	2.6	2.3	2.5	2.7	2.5	2.4	2.5
Standard deviation	.97	.97	.95	1.22	.97	1.01	.96	.92	.90	.78	1.03	1.13	.95
Standard error	.05	.06	.08	.31	.11	.11	.17	.13	.10	.17	.15	.15	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q3b\_4. To what extent, if at all, do you agree or disagree with introducing each of the following alternatives or amendments to the current business rates system?**

### Allowing the Greater London Authority (GLA) and the Mayor to set London's business rates

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	428	246	182	68	326	34	115	313	175	253	123	282	23
Weighted Total	423	225	198	51	339	33	65	358	147	276	122	279	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	(4) 54	29	25	14	36	3	16	38	19	35	20	32	1
	13%	13%	13%	28%	11%	10%	24%	11%	13%	13%	16%	12%	6%
				de			g						
Tend to agree	(3) 178	90	88	23	143	12	30	148	65	113	50	119	8
	42%	40%	44%	44%	42%	37%	46%	41%	44%	41%	41%	43%	38%
Tend to disagree	(2) 101	63	38	10	80	11	15	86	30	71	24	70	7
	24%	28%	19%	20%	24%	33%	22%	24%	21%	26%	20%	25%	32%
		b											
Disagree strongly	(1) 91	43	47	4	80	7	5	86	33	58	27	58	5
	21%	19%	24%	8%	24%	20%	7%	24%	22%	21%	22%	21%	24%
				c				f					
<b>NETS</b>													
Net: Agree	232	119	113	37	179	16	46	186	84	148	70	151	10
	55%	53%	57%	72%	53%	47%	70%	52%	57%	54%	58%	54%	44%
				de			g						
Net: Disagree	192	106	85	14	160	18	19	172	63	128	51	128	13
	45%	47%	43%	28%	47%	53%	30%	48%	43%	46%	42%	46%	56%
				c	c		f						
Mean score	2.5	2.5	2.5	2.9	2.4	2.4	2.9	2.4	2.5	2.5	2.5	2.5	2.3
				de			g						
Standard deviation	.97	.95	.99	.90	.96	.92	.87	.97	.98	.96	1.02	.95	.91
Standard error	.05	.06	.07	.11	.05	.16	.08	.05	.07	.06	.09	.06	.19

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q4a. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 5%	20 4%	8 13% a	1 4%	7 9%	5 4%	3 4%	1 2%	8 6%	1 4%	1 3%	5 11% l	22 4%
Less than once a day but at least once a week	36 6%	28 5%	8 13% a	- -	10 12% ghj	12 10% h	4 5%	1 2%	4 3%	3 10%	1 3%	6 13% l	29 6%
Less than once a week but at least once a month	111 19%	95 19%	16 27% a	3 16%	16 20%	25 21%	25 32% h	11 17%	18 13%	5 14%	9 20%	9 19%	102 20%
Less than once a month but at least once a quarter	94 17%	82 16%	12 21%	5 23%	14 17%	20 17%	12 15%	12 18%	18 13%	3 10%	11 26% hi	12 24%	82 16%
Less than once a quarter but at least once every six months	59 10%	54 11%	5 8%	2 8%	7 9%	10 8%	7 10%	6 10%	20 15%	1 3%	6 15%	3 7%	55 11%
Less than once every six months	98 17%	94 18% b	4 7%	3 16%	10 12%	8 7%	12 16%	14 22% e	28 21% e	13 39% defhj	8 19% e	6 13%	91 18%
Never	124 22%	119 23% b	5 8%	3 16%	12 15%	34 29% dj	14 18%	17 27% j	35 26% j	5 14%	4 10%	3 7%	121 23% k
Don't know	22 4%	19 4%	3 4%	3 16%	3 4%	5 4%	- -	2 3%	5 4%	2 6%	2 4%	3 7%	18 4%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q4a. In an average year, how often, if at all, does your business receive late payments from clients or customers?**

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 5%	12 4%	16 6%	8 11%	17 4%	3 6%	11 13%	16 3%	14 7%	14 4%	14 8%	13 3%	1 6%
Less than once a day but at least once a week	36 6%	20 6%	16 6%	9 13%	24 5%	3 7%	11 12%	25 5%	12 6%	24 7%	13 8%	21 5%	1 6%
Less than once a week but at least once a month	111 19%	67 22%	44 17%	20 27%	78 17%	14 32%	31 36%	80 17%	49 24%	62 17%	45 28%	60 16%	6 27%
Less than once a month but at least once a quarter	94 17%	44 14%	50 19%	14 20%	70 15%	10 24%	18 21%	77 16%	35 18%	59 16%	24 15%	63 16%	7 28%
Less than once a quarter but at least once every six months	59 10%	30 10%	29 11%	1 2%	56 12%	1 3%	2 3%	57 12%	14 7%	45 12%	10 6%	47 12%	2 7%
Less than once every six months	98 17%	55 18%	42 16%	3 4%	90 20%	5 11%	1 2%	96 20%	25 13%	73 20%	15 9%	77 20%	6 24%
Never	124 22%	68 22%	55 21%	17 23%	101 22%	6 15%	11 12%	113 23%	41 20%	83 22%	36 22%	88 23%	* 2%
Don't know	22 4%	14 4%	8 3%	- -	21 5%	1 2%	2 2%	20 4%	11 5%	11 3%	5 3%	16 4%	* 1%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q4b. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents excl. never

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	470	316	154	16	83	88	33	50	94	34	72	59	411
Weighted Total	447	392	55	17	67	84	62	48	100	29	39	46	401
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 6%	20 5%	8 14% a	1 5%	7 11%	5 6%	3 4%	1 3%	8 8%	1 4%	1 3%	5 12%	22 6%
Less than once a day but at least once a week	36 8%	28 7%	8 14% a	- -	10 15% ghj	12 14% ghj	4 6%	1 3%	4 4%	3 12%	1 3%	6 14%	29 7%
Less than once a week but at least once a month	111 25%	95 24%	16 29%	3 19%	16 24%	25 29% hi	25 39% hi	11 23%	18 18%	5 17%	9 23%	9 20%	102 25%
Less than once a month but at least once a quarter	94 21%	82 21%	12 22%	5 28%	14 21%	20 24%	12 19%	12 25%	18 18%	3 11%	11 29% i	12 26%	82 21%
Less than once a quarter but at least once every six months	59 13%	54 14%	5 8%	2 10%	7 11%	10 11%	7 12%	6 13%	20 20% i	1 3%	6 16%	3 7%	55 14%
Less than once every six months	98 22%	94 24% b	4 7%	3 19%	10 14%	8 10%	12 20%	14 30% de	28 28% de	13 45% defj	8 21%	6 14%	91 23%
Don't know	22 5%	19 5%	3 5%	3 19%	3 5%	5 6%	- -	2 4%	5 5%	2 7%	2 5%	3 7%	18 5%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q4b. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents excl. never

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	470	274	196	73	358	39	131	339	193	277	134	313	23
Weighted Total	447	242	205	56	355	36	76	371	159	288	127	297	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 6%	12 5%	16 8%	8 14%	17 5%	3 8%	11 15%	16 4%	14 9%	14 5%	14 11%	13 4%	1 6%
Less than once a day but at least once a week	36 8%	20 8%	16 8%	9 16%	24 7%	3 8%	11 14%	25 7%	12 7%	24 8%	13 11%	21 7%	1 6%
Less than once a week but at least once a month	111 25%	67 28%	44 22%	20 36%	78 22%	14 37%	31 41%	80 22%	49 31%	62 22%	45 35%	60 20%	6 27%
Less than once a month but at least once a quarter	94 21%	44 18%	50 25%	14 26%	70 20%	10 29%	18 23%	77 21%	35 22%	59 21%	24 19%	63 21%	7 28%
Less than once a quarter but at least once every six months	59 13%	30 12%	29 14%	1 3%	56 16%	1 4%	2 3%	57 15%	14 9%	45 16%	10 8%	47 16%	2 7%
Less than once every six months	98 22%	55 23%	42 21%	3 6%	90 25%	5 13%	1 2%	96 26%	25 16%	73 25%	15 12%	77 26%	6 25%
Don't know	22 5%	14 6%	8 4%	- -	21 6%	1 2%	2 3%	20 5%	11 7%	11 4%	5 4%	16 5%	* 1%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q4c. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents excl. don't know

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	548	390	158	16	89	111	40	62	118	36	76	59	489
Weighted Total	549	493	57	17	76	113	76	63	131	32	41	46	503
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 5%	20 4%	8 13% a	1 5%	7 10%	5 4%	3 4%	1 2%	8 6%	1 4%	1 3%	5 12%	22 4%
Less than once a day but at least once a week	36 7%	28 6%	8 14% a	- -	10 13% ghj	12 10% h	4 5%	1 2%	4 3%	3 11%	1 3%	6 14% l	29 6%
Less than once a week but at least once a month	111 20%	95 19%	16 28% a	3 19%	16 21%	25 22%	25 32% h	11 17%	18 14%	5 15%	9 21%	9 20%	102 20%
Less than once a month but at least once a quarter	94 17%	82 17%	12 21%	5 28%	14 18%	20 18%	12 15%	12 19%	18 13%	3 10%	11 27% hi	12 26%	82 16%
Less than once a quarter but at least once every six months	59 11%	54 11%	5 8%	2 10%	7 9%	10 8%	7 10%	6 10%	20 15%	1 3%	6 15%	3 7%	55 11%
Less than once every six months	98 18%	94 19% b	4 7%	3 19%	10 13%	8 7%	12 16%	14 23% e	28 22% e	13 41% defhj	8 20% e	6 14%	91 18%
Never	124 23%	119 24% b	5 8%	3 19%	12 16%	34 30% dj	14 18%	17 27% j	35 27% j	5 15%	4 10%	3 7%	121 24% k

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



## LCCI - Topical Q1 2019

### Q4c. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	548	315	233	88	418	42	140	408	218	330	156	369	23
Weighted Total	549	297	252	73	434	42	85	465	190	360	157	369	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 5%	12 4%	16 6%	8 11% d	17 4%	3 7%	11 13% g	16 4%	14 7%	14 4%	14 9% k	13 3%	1 6%
Less than once a day but at least once a week	36 7%	20 7%	16 6%	9 13% d	24 5%	3 7%	11 13% g	25 5%	12 6%	24 7%	13 9%	21 6%	1 6%
Less than once a week but at least once a month	111 20%	67 23%	44 18%	20 27% d	78 18%	14 32% d	31 37% g	80 17%	49 26% i	62 17%	45 29% k	60 16%	6 27%
Less than once a month but at least once a quarter	94 17%	44 15%	50 20%	14 20%	70 16%	10 25%	18 21%	77 16%	35 19%	59 17%	24 16%	63 17%	7 28%
Less than once a quarter but at least once every six months	59 11%	30 10%	29 11%	1 2%	56 13% c	1 3%	2 3%	57 12% f	14 7%	45 12%	10 6%	47 13% j	2 7%
Less than once every six months	98 18%	55 19%	42 17%	3 4%	90 21% c	5 11%	1 2%	96 21% f	25 13%	73 20% h	15 10%	77 21% j	6 24%
Never	124 23%	68 23%	55 22%	17 23%	101 23%	6 15%	11 12%	113 24% f	41 22%	83 23%	36 23%	88 24%	* 2%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q4d. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents excl. never and don't know

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	447	300	147	14	79	84	33	48	89	31	69	57	390
Weighted Total	426	373	52	14	64	80	62	46	96	27	37	43	383
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 6%	20 5%	8 14% a	1 6%	7 12%	5 6%	3 4%	1 3%	8 8%	1 5%	1 3%	5 12%	22 6%
Less than once a day but at least once a week	36 8%	28 7%	8 15% a	- -	10 15% ghj	12 15% ghj	4 6%	1 3%	4 4%	3 13%	1 4%	6 15%	29 8%
Less than once a week but at least once a month	111 26%	95 25%	16 31%	3 24%	16 25%	25 31%	25 39% h	11 24%	18 19%	5 18%	9 24%	9 22%	102 27%
Less than once a month but at least once a quarter	94 22%	82 22%	12 23%	5 34%	14 22%	20 26%	12 19%	12 26%	18 18%	3 12%	11 30%	12 28%	82 22%
Less than once a quarter but at least once every six months	59 14%	54 15%	5 9%	2 12%	7 11%	10 12%	7 12%	6 13%	20 21% i	1 4%	6 17%	3 8%	55 14%
Less than once every six months	98 23%	94 25% b	4 8%	3 24%	10 15%	8 11%	12 20%	14 31% de	28 30% de	13 49% defj	8 22%	6 15%	91 24%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q4d. In an average year, how often, if at all, does your business receive late payments from clients or customers?

Base: All respondents excl. never and don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London a	Outer London b	Increase c	Stay the same d	Fall e	Tried to recruit f	Did not try to recruit g	Full capacity h	Below capacity i	Rise j	Stay the same k	Fall l
Significance Level: 95%													
Unweighted Total	447	258	189	73	337	37	128	319	180	267	129	296	22
Weighted Total	426	229	197	56	334	35	74	352	149	277	121	281	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Every day	28 6%	12 5%	16 8%	8 14%	17 5%	3 8%	11 15%	16 5%	14 9%	14 5%	14 11%	13 4%	1 6%
Less than once a day but at least once a week	36 8%	20 9%	16 8%	9 16%	24 7%	3 8%	11 14%	25 7%	12 8%	24 9%	13 11%	21 7%	1 6%
Less than once a week but at least once a month	111 26%	67 29%	44 22%	20 36%	78 23%	14 38%	31 42%	80 23%	49 33%	62 23%	45 37%	60 21%	6 27%
Less than once a month but at least once a quarter	94 22%	44 19%	50 25%	14 26%	70 21%	10 29%	18 24%	77 22%	35 24%	59 21%	24 20%	63 23%	7 29%
Less than once a quarter but at least once every six months	59 14%	30 13%	29 15%	1 3%	56 17%	1 4%	2 3%	57 16%	14 10%	45 16%	10 8%	47 17%	2 7%
Less than once every six months	98 23%	55 24%	42 22%	3 6%	90 27%	5 13%	1 2%	96 27%	25 17%	73 26%	15 12%	77 27%	6 25%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q5a. You said that you are paid late by customers or clients in an average year. In the last twelve months, which of the following, if any, have you experienced due to late payments from customers or clients?**

Base: Those who reported facing late payments

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l
Unweighted Total	447	300	147	14	79	84	33	48	89	31	69	57	390
Weighted Total	426	373	52	14	64	80	62	46	96	27	37	43	383
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impacts on budgets, cashflow or profit growth	139	124	15	3	18	28	27	17	32	5	10	10	129
	33%	33%	29%	20%	28%	35%	44%	36%	34%	19%	26%	23%	34%
A breakdown in client or customer relationships	88	78	10	4	13	23	11	8	19	2	8	9	79
	21%	21%	19%	28%	20%	29%	17%	17%	20%	6%	23%	22%	21%
Using an overdraft	85	74	10	1	14	11	25	5	16	4	8	11	74
	20%	20%	20%	10%	22%	13%	40%	12%	17%	14%	22%	25%	19%
Delaying or cancelling projects	61	47	14	2	7	6	24	2	15	1	3	7	54
	14%	12%	28%	16%	11%	8%	38%	5%	16%	5%	7%	17%	14%
A cancellation of a client or customer contract	58	48	10	2	12	11	7	4	13	5	4	6	52
	14%	13%	20%	12%	19%	14%	12%	8%	13%	19%	11%	15%	14%
Expansion or investment plans being put on hold	25	19	6	2	7	2	3	*	10	*	1	7	19
	6%	5%	11%	13%	10%	3%	5%	*	11%	1%	2%	15%	5%
Retrospective discounting	23	17	5	4	3	7	1	4	3	1	-	5	17
	5%	5%	10%	25%	5%	9%	1%	8%	4%	4%	-	12%	4%
Staff dismissals	7	3	3	1	2	2	-	-	1	-	1	3	4
	2%	1%	7%	8%	3%	2%	-	-	1%	-	3%	7%	1%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q5a. You said that you are paid late by customers or clients in an average year. In the last twelve months, which of the following, if any, have you experienced due to late payments from customers or clients?**

Base: Those who reported facing late payments

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	447	300	147	14	79	84	33	48	89	31	69	57	390
Weighted Total	426	373	52	14	64	80	62	46	96	27	37	43	383
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
None of the above	163	152	12	5	22	21	16	23	48	14	15	11	152
	38%	41%	22%	35%	34%	26%	26%	50%	50%	53%	39%	26%	40%
		b						ef	def	ef		k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q5a. You said that you are paid late by customers or clients in an average year. In the last twelve months, which of the following, if any, have you experienced due to late payments from customers or clients?**

Base: Those who reported facing late payments

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Significance Level: 95%													
Unweighted Total	447	258	189	73	337	37	128	319	180	267	129	296	22
Weighted Total	426	229	197	56	334	35	74	352	149	277	121	281	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impacts on budgets, cashflow or profit growth	139	71	69	22	103	15	26	113	47	93	39	88	12
	33%	31%	35%	38%	31%	41%	35%	32%	31%	33%	32%	31%	53%
A breakdown in client or customer relationships	88	46	42	11	69	8	15	73	27	61	31	51	6
	21%	20%	22%	19%	21%	24%	20%	21%	18%	22%	26%	18%	27%
Using an overdraft	85	48	37	22	53	10	22	63	21	64	31	47	7
	20%	21%	19%	38%	16%	28%	29%	18%	14%	23%	25%	17%	30%
				d			g			h	k		
Delaying or cancelling projects	61	33	28	14	37	10	20	41	14	47	21	32	8
	14%	14%	14%	24%	11%	29%	27%	12%	10%	17%	17%	11%	36%
				d		d	g			h			
A cancellation of a client or customer contract	58	28	30	10	40	8	17	42	16	42	20	30	8
	14%	12%	15%	18%	12%	23%	22%	12%	11%	15%	17%	11%	33%
							g						
Expansion or investment plans being put on hold	25	13	12	6	17	2	11	14	9	16	9	13	3
	6%	6%	6%	10%	5%	6%	15%	4%	6%	6%	7%	5%	14%
							g						
Retrospective discounting	23	11	11	4	15	3	10	13	11	11	10	12	1
	5%	5%	6%	8%	4%	9%	13%	4%	8%	4%	8%	4%	4%
							g						
Staff dismissals	7	2	5	2	2	3	5	2	4	2	4	2	1
	2%	1%	2%	4%	*	8%	6%	1%	3%	1%	3%	1%	3%
				d		d	g						
None of the above	163	91	72	7	146	10	10	153	62	101	30	128	5
	38%	40%	37%	12%	44%	29%	14%	43%	42%	36%	24%	46%	22%
				c		c		f				j	

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q5b. You said that you are paid late by customers or clients in an average year. In the last twelve months, which of the following, if any, have you experienced due to late payments from customers or clients?**

Base: Those who reported facing late payments excl. none of the above

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	291	174	117	11	59	65	25	25	48	15	43	47	244
Weighted Total	262	222	41	9	43	59	46	23	47	13	22	32	231
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impacts on budgets, cashflow or profit growth	139	124	15	3	18	28	27	17	32	5	10	10	129
	53%	56%	37%	31%	43%	47%	59%	72%	68%	41%	43%	31%	56%
A breakdown in client or customer relationships	88	78	10	4	13	23	11	8	19	2	8	9	79
	34%	35%	24%	43%	31%	39%	23%	34%	41%	13%	37%	29%	34%
Using an overdraft	85	74	10	1	14	11	25	5	16	4	8	11	74
	32%	34%	25%	16%	33%	18%	54%	23%	34%	31%	37%	34%	32%
Delaying or cancelling projects	61	47	14	2	7	6	24	2	15	1	3	7	54
	23%	21%	36%	25%	16%	11%	52%	10%	32%	10%	12%	23%	23%
A cancellation of a client or customer contract	58	48	10	2	12	11	7	4	13	5	4	6	52
	22%	22%	25%	18%	28%	20%	16%	16%	27%	41%	18%	20%	22%
Expansion or investment plans being put on hold	25	19	6	2	7	2	3	*	10	*	1	7	19
	10%	9%	15%	20%	15%	4%	7%	1%	21%	3%	3%	21%	8%
Retrospective discounting	23	17	5	4	3	7	1	4	3	1	-	5	17
	9%	8%	13%	39%	8%	12%	1%	17%	7%	8%	-	17%	7%
Staff dismissals	7	3	3	1	2	2	-	-	1	-	1	3	4
	3%	1%	8%	13%	5%	3%	-	-	1%	-	4%	10%	2%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q5b. You said that you are paid late by customers or clients in an average year. In the last twelve months, which of the following, if any, have you experienced due to late payments from customers or clients?**

Base: Those who reported facing late payments excl. none of the above

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	291	164	127	65	198	28	109	182	114	177	96	177	18
Weighted Total	262	138	125	49	188	25	64	199	86	176	92	153	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impacts on budgets, cashflow or profit growth	139	71	69	22	103	15	26	113	47	93	39	88	12
	53%	51%	55%	44%	55%	58%	41%	57%	54%	53%	42%	58%	69%
A breakdown in client or customer relationships	88	46	42	11	69	8	15	73	27	61	31	51	6
	34%	33%	34%	21%	37%	33%	23%	37%	31%	35%	34%	33%	35%
Using an overdraft	85	48	37	22	53	10	22	63	21	64	31	47	7
	32%	35%	29%	44%	28%	40%	34%	32%	24%	36%	34%	31%	38%
Delaying or cancelling projects	61	33	28	14	37	10	20	41	14	47	21	32	8
	23%	24%	23%	28%	20%	40%	31%	21%	17%	26%	23%	21%	47%
A cancellation of a client or customer contract	58	28	30	10	40	8	17	42	16	42	20	30	8
	22%	21%	24%	20%	21%	32%	26%	21%	19%	24%	22%	20%	43%
Expansion or investment plans being put on hold	25	13	12	6	17	2	11	14	9	16	9	13	3
	10%	9%	10%	12%	9%	8%	17%	7%	10%	9%	10%	9%	18%
Retrospective discounting	23	11	11	4	15	3	10	13	11	11	10	12	1
	9%	8%	9%	9%	8%	12%	15%	6%	13%	6%	10%	8%	5%
Staff dismissals	7	2	5	2	2	3	5	2	4	2	4	2	1
	3%	1%	4%	5%	1%	11%	7%	1%	5%	1%	4%	1%	4%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

### Q6a. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	322	34	9	41	74	48	45	88	24	26	25	331
	62%	63%	57%	43%	52%	62%	64%	69%	65%	72%	61%	51%	63%
							d	d		d			
News websites and apps	296	264	32	9	40	50	52	39	67	13	26	24	272
	52%	52%	53%	43%	51%	43%	69%	60%	49%	38%	60%	49%	52%
							ehi	ei			ei		
Radio	176	163	13	6	26	41	20	19	38	9	16	12	164
	31%	32%	21%	30%	33%	35%	27%	30%	28%	25%	38%	24%	31%
		b											
Other print media/newspapers	169	156	13	5	31	21	20	25	45	11	11	11	158
	30%	31%	22%	25%	39%	18%	26%	39%	34%	33%	26%	22%	30%
		b			e			e	e				
The London Evening Standard (newspaper)	158	143	15	10	20	26	17	23	42	6	13	18	140
	28%	28%	25%	50%	26%	22%	23%	35%	31%	19%	31%	36%	27%
The Financial Times (newspaper)	113	95	18	4	18	23	22	9	28	5	5	10	104
	20%	19%	30%	18%	23%	19%	29%	14%	20%	15%	12%	19%	20%
		a					j						
Social media	95	82	13	2	14	19	20	12	9	5	14	7	88
	17%	16%	22%	9%	17%	16%	27%	19%	7%	15%	32%	14%	17%
					h	h	h	h			deh		
Sky News (television)	89	76	14	4	19	17	10	13	16	6	4	12	77
	16%	15%	23%	20%	24%	15%	14%	20%	11%	18%	9%	25%	15%
		a			hj							l	
Other online outlets (including email updates/newsletters)	89	79	9	3	10	16	27	9	14	4	7	5	84
	16%	16%	16%	12%	12%	13%	35%	14%	10%	11%	17%	9%	16%
							deghij						

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6a. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other television	69	63	6	2	8	10	6	14	20	2	7	4	64
	12%	12%	9%	10%	10%	8%	7%	22% dei	15%	6%	17%	9%	12%
City A.M. (newspaper)	54	48	6	5	7	15	6	3	15	2	*	7	47
	9%	9%	9%	24%	9%	13%	8%	4%	11%	7%	1%	14%	9%
					j	j	j		j	j			
Other	17	16	*	2	-	1	-	6	6	1	1	2	15
	3%	3%	1%	8%	-	1%	-	10% defj	4%	3%	1%	3%	3%
None of these	23	21	2	-	3	5	5	-	8	1	2	-	23
	4%	4%	3%	-	3%	4%	6%	-	6%	3%	4%	-	4%
							g						
Don't know	13	12	1	2	1	5	2	1	1	*	-	2	11
	2%	2%	1%	8%	2%	4%	3%	2%	1%	1%	-	3%	2%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6a. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	187	169	40	294	22	53	303	120	236	101	241	13
	62%	60%	65%	54%	65%	52%	61%	63%	60%	64%	62%	63%	57%
News websites and apps	296	169	127	27	248	22	38	258	93	203	85	198	13
	52%	54%	49%	37%	54%	51%	44%	53%	46%	55%	52%	52%	53%
					c					h			
Radio	176	87	89	11	153	12	18	158	54	123	48	117	11
	31%	28%	34%	15%	34%	29%	21%	33%	27%	33%	30%	30%	48%
					c			f					
Other print media/newspapers	169	94	75	10	147	12	17	152	44	125	40	121	7
	30%	30%	29%	14%	32%	28%	20%	31%	22%	34%	25%	32%	31%
					c	c		f		h			
The London Evening Standard (newspaper)	158	95	63	14	134	10	20	139	50	108	37	111	11
	28%	31%	24%	20%	29%	24%	23%	29%	25%	29%	23%	29%	46%
The Financial Times (newspaper)	113	68	45	14	85	14	16	97	39	74	32	73	8
	20%	22%	17%	19%	19%	34%	19%	20%	19%	20%	20%	19%	35%
					d								
Social media	95	63	32	23	62	10	21	73	35	60	33	60	2
	17%	20%	12%	32%	14%	24%	25%	15%	18%	16%	21%	15%	8%
		b		d			g						
Sky News (television)	89	41	48	15	66	8	27	63	31	58	31	54	4
	16%	13%	19%	21%	15%	19%	31%	13%	16%	16%	19%	14%	16%
							g						
Other online outlets (including email updates/newsletters)	89	48	41	15	68	5	12	77	24	65	27	60	2
	16%	16%	16%	21%	15%	13%	14%	16%	12%	18%	17%	16%	7%
Other television	69	40	29	11	56	3	15	54	17	52	20	45	4
	12%	13%	11%	14%	12%	6%	18%	11%	8%	14%	12%	12%	18%
							g			h			
City A.M. (newspaper)	54	37	17	11	36	6	12	42	26	27	16	36	2
	9%	12%	6%	15%	8%	14%	14%	9%	13%	7%	10%	9%	7%
		b		d					i				

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q6a. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	17	7	10	1	14	2	*	16	5	12	1	9	6
	3%	2%	4%	2%	3%	4%	*	3%	2%	3%	1%	2%	25%
							f						
None of these	23	10	13	1	20	2	3	19	11	12	4	18	-
	4%	3%	5%	2%	4%	4%	4%	4%	5%	3%	3%	5%	-
Don't know	13	11	2	5	8	*	4	10	6	7	2	11	-
	2%	4%	1%	7%	2%	1%	4%	2%	3%	2%	1%	3%	-
		b	d										

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q6b. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	561	398	163	17	92	111	39	63	122	38	79	60	501
Weighted Total	558	499	59	19	78	113	73	64	134	33	43	48	510
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	322	34	9	41	74	48	45	88	24	26	25	331
	64%	64%	58%	47%	53%	65%	66%	71%	66%	73%	61%	52%	65%
						d			d				
News websites and apps	296	264	32	9	40	50	52	39	67	13	26	24	272
	53%	53%	54%	47%	51%	44%	71%	61%	50%	39%	60%	51%	53%
							dehi	ei			ei		
Radio	176	163	13	6	26	41	20	19	38	9	16	12	164
	32%	33%	22%	33%	33%	36%	28%	30%	28%	26%	38%	25%	32%
		b											
Other print media/newspapers	169	156	13	5	31	21	20	25	45	11	11	11	158
	30%	31%	22%	27%	39%	19%	27%	39%	34%	33%	26%	22%	31%
		b			e			e	e				
The London Evening Standard (newspaper)	158	143	15	10	20	26	17	23	42	6	13	18	140
	28%	29%	26%	54%	26%	23%	23%	36%	31%	19%	31%	38%	27%
The Financial Times (newspaper)	113	95	18	4	18	23	22	9	28	5	5	10	104
	20%	19%	30%	20%	23%	20%	30%	14%	21%	16%	12%	20%	20%
		a					j						
Social media	95	82	13	2	14	19	20	12	9	5	14	7	88
	17%	16%	23%	10%	18%	17%	28%	19%	7%	16%	32%	15%	17%
					h	h	h	h			deh		
Sky News (television)	89	76	14	4	19	17	10	13	16	6	4	12	77
	16%	15%	23%	21%	24%	15%	14%	20%	12%	18%	9%	26%	15%
		a			hj							l	
Other online outlets (including email updates/newsletters)	89	79	9	3	10	16	27	9	14	4	7	5	84
	16%	16%	16%	13%	12%	14%	36%	14%	10%	12%	17%	10%	16%
							deghij						

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6b. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	561	398	163	17	92	111	39	63	122	38	79	60	501
Weighted Total	558	499	59	19	78	113	73	64	134	33	43	48	510
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other television	69	63	6	2	8	10	6	14	20	2	7	4	64
	12%	13%	9%	11%	10%	9%	8%	22% dei	15%	6%	17%	9%	13%
City A.M. (newspaper)	54	48	6	5	7	15	6	3	15	2	*	7	47
	10%	10%	9%	26%	9%	13%	8%	4%	11%	7%	1%	14%	9%
				j	j	j	j	j	j	j			
Other	17	16	*	2	-	1	-	6	6	1	1	2	15
	3%	3%	1%	9%	-	1%	-	10% defj	4%	3%	1%	3%	3%
None of these	23	21	2	-	3	5	5	-	8	1	2	-	23
	4%	4%	3%	-	3%	4%	7%	-	6%	3%	4%	-	4%
							g						

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6b. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	561	323	238	84	434	43	140	421	227	334	159	378	24
Weighted Total	558	299	259	68	448	42	83	475	195	363	160	374	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	187	169	40	294	22	53	303	120	236	101	241	13
	64%	62%	65%	58%	66%	52%	63%	64%	61%	65%	63%	65%	57%
News websites and apps	296	169	127	27	248	22	38	258	93	203	85	198	13
	53%	56%	49%	39%	55%	51%	46%	54%	48%	56%	53%	53%	53%
				c									
Radio	176	87	89	11	153	12	18	158	54	123	48	117	11
	32%	29%	35%	16%	34%	29%	22%	33%	28%	34%	30%	31%	48%
				c				f					
Other print media/newspapers	169	94	75	10	147	12	17	152	44	125	40	121	7
	30%	32%	29%	15%	33%	29%	20%	32%	23%	34%	25%	32%	31%
				c				f		h			
The London Evening Standard (newspaper)	158	95	63	14	134	10	20	139	50	108	37	111	11
	28%	32%	24%	21%	30%	24%	24%	29%	26%	30%	23%	30%	46%
The Financial Times (newspaper)	113	68	45	14	85	14	16	97	39	74	32	73	8
	20%	23%	17%	20%	19%	34%	20%	20%	20%	21%	20%	19%	35%
				d									
Social media	95	63	32	23	62	10	21	73	35	60	33	60	2
	17%	21%	12%	34%	14%	24%	26%	15%	18%	16%	21%	16%	8%
		b		d			g						
Sky News (television)	89	41	48	15	66	8	27	63	31	58	31	54	4
	16%	14%	19%	22%	15%	19%	32%	13%	16%	16%	20%	15%	16%
							g						
Other online outlets (including email updates/newsletters)	89	48	41	15	68	5	12	77	24	65	27	60	2
	16%	16%	16%	23%	15%	13%	15%	16%	12%	18%	17%	16%	7%
Other television	69	40	29	11	56	3	15	54	17	52	20	45	4
	12%	13%	11%	15%	12%	7%	18%	11%	9%	14%	12%	12%	18%
							g			h			
City A.M. (newspaper)	54	37	17	11	36	6	12	42	26	27	16	36	2
	10%	12%	6%	17%	8%	14%	14%	9%	13%	8%	10%	10%	7%
		b		d					i				

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q6b. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	561	323	238	84	434	43	140	421	227	334	159	378	24
Weighted Total	558	299	259	68	448	42	83	475	195	363	160	374	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	17	7	10	1	14	2	*	16	5	12	1	9	6
	3%	2%	4%	2%	3%	4%	*	3%	3%	3%	1%	2%	25%
								f					
None of these	23	10	13	1	20	2	3	19	11	12	4	18	-
	4%	3%	5%	2%	4%	5%	4%	4%	6%	3%	3%	5%	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

### Q6c. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	548	390	158	18	91	111	38	64	112	38	76	61	487
Weighted Total	548	491	58	21	77	113	71	65	127	33	41	49	499
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	322	34	9	41	74	48	45	88	24	26	25	331
	65%	66%	59%	43%	54%	65%	68%	69%	69%	74%	63%	51%	66%
								d	d				k
News websites and apps	296	264	32	9	40	50	52	39	67	13	26	24	272
	54%	54%	55%	43%	52%	44%	73%	60%	53%	39%	63%	49%	54%
							dehi				ei		
Radio	176	163	13	6	26	41	20	19	38	9	16	12	164
	32%	33%	22%	30%	34%	36%	29%	30%	30%	26%	40%	24%	33%
		b											
Other print media/newspapers	169	156	13	5	31	21	20	25	45	11	11	11	158
	31%	32%	22%	25%	40%	19%	28%	39%	36%	34%	27%	22%	32%
		b			e			e	e				
The London Evening Standard (newspaper)	158	143	15	10	20	26	17	23	42	6	13	18	140
	29%	29%	26%	50%	27%	23%	24%	35%	33%	20%	33%	36%	28%
The Financial Times (newspaper)	113	95	18	4	18	23	22	9	28	5	5	10	104
	21%	19%	31%	18%	23%	20%	31%	14%	22%	16%	13%	19%	21%
			a				gi						
Social media	95	82	13	2	14	19	20	12	9	5	14	7	88
	17%	17%	23%	9%	18%	17%	29%	19%	7%	16%	33%	14%	18%
				h	h	h	h	h			deh		
Sky News (television)	89	76	14	4	19	17	10	13	16	6	4	12	77
	16%	15%	24%	20%	25%	15%	15%	20%	12%	19%	10%	25%	15%
			a		hj								
Other online outlets (including email updates/newsletters)	89	79	9	3	10	16	27	9	14	4	7	5	84
	16%	16%	16%	12%	13%	14%	37%	14%	11%	12%	18%	9%	17%
							deghij						

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6c. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	548	390	158	18	91	111	38	64	112	38	76	61	487
Weighted Total	548	491	58	21	77	113	71	65	127	33	41	49	499
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other television	69	63	6	2	8	10	6	14	20	2	7	4	64
	13%	13%	10%	10%	10%	9%	8%	22% dei	16%	6%	18%	9%	13%
City A.M. (newspaper)	54	48	6	5	7	15	6	3	15	2	*	7	47
	10%	10%	10%	24%	10%	13%	8%	4%	12%	7%	1%	14%	9%
				j	j	j	j	j	j	j			
Other	17	16	*	2	-	1	-	6	6	1	1	2	15
	3%	3%	1%	8%	-	1%	-	10% dej	4% d	3%	1%	3%	3%
Don't know	13	12	1	2	1	5	2	1	1	*	-	2	11
	2%	2%	1%	8%	2%	4%	3%	2%	1%	1%	-	3%	2%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6c. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	548	317	231	87	419	42	136	412	217	331	158	366	24
Weighted Total	548	301	247	72	436	41	83	465	190	358	158	366	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	187	169	40	294	22	53	303	120	236	101	241	13
	65%	62%	68%	55%	68%	54%	63%	65%	63%	66%	64%	66%	57%
					c								
News websites and apps	296	169	127	27	248	22	38	258	93	203	85	198	13
	54%	56%	51%	37%	57%	53%	46%	55%	49%	57%	54%	54%	53%
					c								
Radio	176	87	89	11	153	12	18	158	54	123	48	117	11
	32%	29%	36%	15%	35%	30%	22%	34%	28%	34%	30%	32%	48%
					c	c		f					
Other print media/newspapers	169	94	75	10	147	12	17	152	44	125	40	121	7
	31%	31%	30%	14%	34%	30%	20%	33%	23%	35%	25%	33%	31%
					c	c		f		h			
The London Evening Standard (newspaper)	158	95	63	14	134	10	20	139	50	108	37	111	11
	29%	32%	26%	20%	31%	25%	24%	30%	26%	30%	23%	30%	46%
					c								
The Financial Times (newspaper)	113	68	45	14	85	14	16	97	39	74	32	73	8
	21%	23%	18%	19%	20%	35%	20%	21%	20%	21%	20%	20%	35%
					cd								
Social media	95	63	32	23	62	10	21	73	35	60	33	60	2
	17%	21%	13%	32%	14%	25%	26%	16%	19%	17%	21%	16%	8%
		b		d			g						
Sky News (television)	89	41	48	15	66	8	27	63	31	58	31	54	4
	16%	14%	20%	21%	15%	20%	32%	13%	16%	16%	20%	15%	16%
							g						
Other online outlets (including email updates/newsletters)	89	48	41	15	68	5	12	77	24	65	27	60	2
	16%	16%	16%	21%	16%	13%	14%	17%	12%	18%	17%	16%	7%
Other television	69	40	29	11	56	3	15	54	17	52	20	45	4
	13%	13%	12%	15%	13%	7%	18%	12%	9%	15%	12%	12%	18%
							g			h			
City A.M. (newspaper)	54	37	17	11	36	6	12	42	26	27	16	36	2
	10%	12%	7%	16%	8%	15%	14%	9%	14%	8%	10%	10%	7%
		b		d					i				

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q6c. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	548	317	231	87	419	42	136	412	217	331	158	366	24
Weighted Total	548	301	247	72	436	41	83	465	190	358	158	366	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	17	7	10	1	14	2	*	16	5	12	1	9	6
	3%	2%	4%	2%	3%	4%	*	4%	3%	3%	1%	3%	25%
								f					
Don't know	13	11	2	5	8	*	4	10	6	7	2	11	-
	2%	4%	1%	7%	2%	1%	4%	2%	3%	2%	1%	3%	-
		b	d										

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q6d. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know and none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	538	382	156	17	90	107	37	63	111	37	76	60	478
Weighted Total	535	478	57	19	76	109	69	64	126	32	41	48	487
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	322	34	9	41	74	48	45	88	24	26	25	331
	66%	67%	60%	47%	55%	68%	71%	71%	70%	76%	63%	52%	68%
							d	d	d				k
News websites and apps	296	264	32	9	40	50	52	39	67	13	26	24	272
	55%	55%	56%	47%	53%	46%	76%	61%	53%	40%	63%	51%	56%
							dehi	i			ei		
Radio	176	163	13	6	26	41	20	19	38	9	16	12	164
	33%	34%	22%	33%	34%	38%	30%	30%	30%	26%	40%	25%	34%
		b											
Other print media/newspapers	169	156	13	5	31	21	20	25	45	11	11	11	158
	32%	33%	23%	27%	40%	19%	29%	39%	36%	34%	27%	22%	33%
		b			e			e	e				
The London Evening Standard (newspaper)	158	143	15	10	20	26	17	23	42	6	13	18	140
	30%	30%	26%	54%	27%	24%	25%	36%	33%	20%	33%	38%	29%
The Financial Times (newspaper)	113	95	18	4	18	23	22	9	28	5	5	10	104
	21%	20%	31%	20%	24%	21%	32%	14%	22%	16%	13%	20%	21%
		a					gi						
Social media	95	82	13	2	14	19	20	12	9	5	14	7	88
	18%	17%	23%	10%	18%	17%	30%	19%	7%	16%	33%	15%	18%
					h	h	h	h			deh		
Sky News (television)	89	76	14	4	19	17	10	13	16	6	4	12	77
	17%	16%	24%	21%	25%	16%	15%	20%	12%	19%	10%	26%	16%
		a			hj								
Other online outlets (including email updates/newsletters)	89	79	9	3	10	16	27	9	14	4	7	5	84
	17%	17%	17%	13%	13%	14%	39%	14%	11%	12%	18%	10%	17%
							deghij						

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6d. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know and none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	538	382	156	17	90	107	37	63	111	37	76	60	478
Weighted Total	535	478	57	19	76	109	69	64	126	32	41	48	487
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other television	69	63	6	2	8	10	6	14	20	2	7	4	64
	13%	13%	10%	11%	10%	9%	8%	22% dei	16%	6%	18%	9%	13%
City A.M. (newspaper)	54	48	6	5	7	15	6	3	15	2	*	7	47
	10%	10%	10%	26%	10%	14%	8%	4%	12%	7%	1%	14%	10%
				j	j	j	j	j	j	j			
Other	17	16	*	2	-	1	-	6	6	1	1	2	15
	3%	3%	1%	9%	-	1%	-	10% dej	4% d	3%	1%	3%	3%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q6d. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know and none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	538	309	229	83	414	41	133	405	213	325	156	358	24
Weighted Total	535	289	246	67	428	40	80	455	184	351	156	355	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
BBC News (television)	356	187	169	40	294	22	53	303	120	236	101	241	13
	66%	65%	69%	59%	69%	55%	66%	67%	65%	67%	65%	68%	57%
News websites and apps	296	169	127	27	248	22	38	258	93	203	85	198	13
	55%	58%	52%	40%	58%	54%	48%	57%	50%	58%	54%	56%	53%
Radio	176	87	89	11	153	12	18	158	54	123	48	117	11
	33%	30%	36%	16%	36%	30%	23%	35%	29%	35%	31%	33%	48%
Other print media/newspapers	169	94	75	10	147	12	17	152	44	125	40	121	7
	32%	33%	30%	15%	34%	30%	21%	33%	24%	36%	26%	34%	31%
The London Evening Standard (newspaper)	158	95	63	14	134	10	20	139	50	108	37	111	11
	30%	33%	26%	21%	31%	26%	25%	30%	27%	31%	24%	31%	46%
The Financial Times (newspaper)	113	68	45	14	85	14	16	97	39	74	32	73	8
	21%	23%	18%	21%	20%	36%	21%	21%	21%	21%	21%	20%	35%
Social media	95	63	32	23	62	10	21	73	35	60	33	60	2
	18%	22%	13%	35%	14%	25%	27%	16%	19%	17%	21%	17%	8%
Sky News (television)	89	41	48	15	66	8	27	63	31	58	31	54	4
	17%	14%	20%	23%	15%	20%	34%	14%	17%	17%	20%	15%	16%
Other online outlets (including email updates/newsletters)	89	48	41	15	68	5	12	77	24	65	27	60	2
	17%	17%	17%	23%	16%	13%	15%	17%	13%	19%	17%	17%	7%
Other television	69	40	29	11	56	3	15	54	17	52	20	45	4
	13%	14%	12%	16%	13%	7%	19%	12%	9%	15%	13%	13%	18%
City A.M. (newspaper)	54	37	17	11	36	6	12	42	26	27	16	36	2
	10%	13%	7%	17%	8%	15%	15%	9%	14%	8%	10%	10%	7%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q6d. Which of the following, if any, are your main sources of news about business and the economy?

Base: All respondents excl. don't know and none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	538	309	229	83	414	41	133	405	213	325	156	358	24
Weighted Total	535	289	246	67	428	40	80	455	184	351	156	355	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	17	7	10	1	14	2	*	16	5	12	1	9	6
	3%	2%	4%	2%	3%	4%	*	4%	3%	3%	1%	3%	25%
								f					

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

**Q7a\_SUM. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### SUMMARY TABLE

Base: All respondents

	Total	Know a lot about	Know a little about	Don't know about
The impact ULEZ proposals will have on my business	571 100%	124 22%	199 35%	249 44%
Which areas of London will be covered by the ULEZ when it is first introduced in April 2019	571 100%	121 21%	237 42%	213 37%
Which areas of London are expected to be covered by the expanded ULEZ in 2021	571 100%	97 17%	221 39%	253 44%
How much the ULEZ charges will be for non-compliant vehicles	571 100%	95 17%	212 37%	264 46%
Which vehicles the ULEZ charges apply to	571 100%	91 16%	264 46%	216 38%
The benefits of the ULEZ	571 100%	85 15%	264 46%	222 39%
The ULEZ emission standards	571 100%	72 13%	232 41%	267 47%

## LCCI - Topical Q1 2019

**Q7a\_1. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### Which vehicles the ULEZ charges apply to

Base: All respondents

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	91 16%	78 15%	13 22%	1 7%	19 24%	24 20%	7 10%	8 13%	16 11%	5 15%	10 23%	12 24%	79 15%
Know a little about	264 46%	240 47%	24 40%	9 45%	46 58%	45 38%	37 48%	37 56%	65 48%	11 34%	14 33%	26 52%	239 46%
Don't know about	216 38%	194 38%	22 38%	10 48%	14 18%	49 42%	32 42%	20 31%	55 40%	17 51%	19 44%	12 24%	204 39%
						d	d		d	dg	d		k

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7a\_1. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### Which vehicles the ULEZ charges apply to

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	91	50	40	17	62	11	23	68	31	60	32	57	1
	16%	16%	15%	23%	14%	27%	26%	14%	15%	16%	20%	15%	6%
				d		d	g						
Know a little about	264	123	141	24	224	16	37	227	83	181	69	182	14
	46%	40%	54%	33%	49%	38%	43%	47%	41%	49%	42%	47%	58%
			a		c								
Don't know about	216	138	79	32	169	15	27	190	87	129	62	146	8
	38%	44%	30%	44%	37%	35%	31%	39%	43%	35%	38%	38%	36%
		b						i					

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7a\_2. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### How much the ULEZ charges will be for non-compliant vehicles

Base: All respondents

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	95 17%	84 16%	11 18%	6 29%	27 34%	20 17%	7 10%	9 14%	14 11%	3 9%	8 20%	21 43%	74 14%
					efghij							l	
Know a little about	212 37%	186 36%	26 44%	4 19%	31 39%	44 37%	29 38%	27 41%	50 37%	14 40%	13 30%	12 25%	199 38%
												k	
Don't know about	264 46%	242 47%	22 38%	11 52%	21 27%	54 46%	40 52%	29 45%	71 52%	17 51%	22 51%	16 32%	249 48%
		b			d	d	d	d	d	d	d	k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7a\_2. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### How much the ULEZ charges will be for non-compliant vehicles

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	95	45	50	17	72	7	25	70	34	61	36	57	2
	17%	14%	19%	23%	16%	16%	29%	15%	17%	17%	22%	15%	9%
							g				k		
Know a little about	212	112	100	18	173	20	31	181	67	145	51	152	8
	37%	36%	38%	25%	38%	48%	36%	37%	33%	39%	32%	40%	34%
				c	c								
Don't know about	264	154	110	38	211	15	31	233	100	164	75	176	14
	46%	50%	42%	53%	46%	36%	36%	48%	50%	44%	46%	46%	57%
							f						

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7a\_3. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The ULEZ emission standards

Base: All respondents

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	72 13%	64 13%	8 13%	1 4%	17 22%	18 15%	10 13%	8 12%	11 8%	2 7%	5 11%	11 22%	61 12%
Know a little about	232 41%	205 40%	26 44%	4 20%	38 47%	43 37%	21 27%	34 53%	59 44%	15 45%	17 40%	19 39%	212 41%
Don't know about	267 47%	242 47%	25 42%	16 76%	25 31%	57 48%	45 60%	23 35%	65 48%	16 48%	21 49%	19 39%	248 48%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7a\_3. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The ULEZ emission standards

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	72	37	35	14	50	8	17	55	24	48	28	42	2
	13%	12%	13%	19%	11%	19%	20%	11%	12%	13%	18%	11%	9%
				d			g				k		
Know a little about	232	115	117	20	194	18	36	196	77	155	59	167	5
	41%	37%	45%	28%	43%	41%	41%	40%	38%	42%	37%	43%	20%
				c									
Don't know about	267	159	109	39	211	17	34	234	100	167	75	176	17
	47%	51%	42%	54%	46%	40%	39%	48%	50%	45%	46%	46%	71%
		b					f						

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7a\_4. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London will be covered by the ULEZ when it is first introduced in April 2019**

Base: All respondents

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	121	108	13	5	28	24	15	12	21	7	9	22	99
	21%	21%	23%	26%	36%	20%	20%	18%	15%	21%	21%	45%	19%
					eghj							l	
Know a little about	237	210	27	4	33	43	29	34	66	14	14	14	223
	42%	41%	45%	17%	42%	36%	38%	52%	49%	43%	33%	28%	43%
								ej	j				k
Don't know about	213	194	19	12	18	51	32	19	49	12	19	14	199
	37%	38%	32%	57%	22%	44%	42%	29%	36%	36%	45%	27%	38%
						d	d		d		dg		

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



## LCCI - Topical Q1 2019

**Q7a\_4. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London will be covered by the ULEZ when it is first introduced in April 2019**

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	121	59	62	22	85	14	25	96	33	88	43	76	2
	21%	19%	24%	30%	19%	33%	29%	20%	16%	24%	26%	20%	8%
				d		d	g		h				
Know a little about	237	120	117	17	203	17	33	204	80	157	57	171	9
	42%	39%	45%	24%	45%	39%	39%	42%	40%	42%	35%	44%	40%
				c							j		
Don't know about	213	132	81	34	167	12	28	185	88	125	63	138	12
	37%	42%	31%	47%	37%	28%	32%	38%	44%	34%	39%	36%	52%
		b	e					i					

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7a\_5. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London are expected to be covered by the expanded ULEZ in 2021**

Base: All respondents

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9 a	10+ b	Agriculture, forestry & fishing / production c	Construction / property d	Motor trades / wholesale / retail / transport & storage / accommodation & food services e	Information & communication f	Finance & insurance / business administration and support g	Professional, scientific & technical h	Public administration and defence / education / health i	Arts, entertainment, recreation and other services j	Manufacturing k	Services l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	97 17%	86 17%	11 18%	3 16%	22 27%	20 17%	12 16%	10 15%	14 10%	8 24%	8 18%	16 33%	81 15%
Know a little about	221 39%	198 39%	23 39%	6 30%	35 45%	45 38%	24 31%	29 45%	58 43%	10 31%	14 32%	19 39%	202 39%
Don't know about	253 44%	227 44%	26 43%	11 54%	22 28%	53 45%	40 53%	26 40%	64 47%	15 45%	21 50%	14 28%	239 46%
						d	d		d		d		k

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7a\_5. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London are expected to be covered by the expanded ULEZ in 2021**

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	97	49	48	16	71	10	19	78	24	73	33	63	1
	17%	16%	18%	22%	16%	24%	22%	16%	12%	20%	20%	16%	2%
Know a little about	221	117	104	17	191	14	33	189	76	145	55	160	7
	39%	38%	40%	23%	42%	32%	38%	39%	38%	39%	34%	42%	28%
Don't know about	253	145	108	40	194	18	35	217	100	152	75	161	16
	44%	47%	41%	55%	43%	43%	41%	45%	50%	41%	46%	42%	69%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7a\_6. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The benefits of the ULEZ

Base: All respondents

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	85 15%	75 15%	10 18%	1 5%	20 25%	15 13%	12 16%	7 11%	16 11%	5 14%	9 21%	11 22%	74 14%
Know a little about	264 46%	237 46%	28 46%	7 35%	39 49%	53 45%	27 36%	38 59%	67 49%	15 44%	18 42%	22 44%	243 46%
Don't know about	222 39%	200 39%	21 36%	12 60%	20 26%	50 42%	36 48%	20 30%	53 39%	14 42%	16 37%	17 34%	205 39%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7a\_6. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The benefits of the ULEZ

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	85	44	41	15	58	13	17	68	25	60	27	55	3
	15%	14%	16%	20%	13%	30%	20%	14%	13%	16%	17%	14%	14%
					d								
Know a little about	264	125	139	25	226	13	41	223	78	186	72	179	13
	46%	40%	53%	35%	50%	31%	47%	46%	39%	50%	44%	47%	56%
			a		ce					h			
Don't know about	222	141	80	33	172	17	29	193	97	125	64	151	7
	39%	46%	31%	45%	38%	39%	33%	40%	48%	34%	39%	39%	30%
		b							i				

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7a\_7. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The impact ULEZ proposals will have on my business

Base: All respondents

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	124	109	15	2	24	25	17	9	33	5	8	16	107
	22%	21%	25%	8%	31%	21%	22%	15%	24%	16%	20%	33%	21%
					g							l	
Know a little about	199	177	22	2	31	35	23	33	47	11	15	14	185
	35%	35%	37%	12%	39%	30%	30%	51%	35%	33%	36%	28%	35%
								efh					
Don't know about	249	226	23	16	24	58	36	23	55	17	19	19	230
	44%	44%	39%	80%	30%	49%	48%	35%	41%	51%	45%	39%	44%
						d				d	d		

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7a\_7. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The impact ULEZ proposals will have on my business

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	124	66	57	13	103	8	20	103	34	90	38	83	2
	22%	21%	22%	18%	23%	19%	23%	21%	17%	24%	23%	22%	10%
Know a little about	199	92	107	22	157	20	33	165	66	133	54	141	4
	35%	30%	41%	30%	35%	46%	38%	34%	33%	36%	33%	37%	17%
Don't know about	249	153	96	38	196	15	33	216	101	148	70	161	17
	44%	49%	37%	53%	43%	35%	38%	45%	50%	40%	43%	42%	73%
		b							i				

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7b\_SUM. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### SUMMARY TABLE

Base: All respondents excl. don't know

	Total	Know a lot about	Know a little about	Don't know about
The impact ULEZ proposals will have on my business	322 100%	124 38%	199 62%	- -
Which areas of London will be covered by the ULEZ when it is first introduced in April 2019	358 100%	121 34%	237 66%	- -
Which areas of London are expected to be covered by the expanded ULEZ in 2021	319 100%	97 30%	221 70%	- -
How much the ULEZ charges will be for non-compliant vehicles	307 100%	95 31%	212 69%	- -
Which vehicles the ULEZ charges apply to	355 100%	91 26%	264 74%	- -
The benefits of the ULEZ	349 100%	85 24%	264 76%	- -
The ULEZ emission standards	304 100%	72 24%	232 76%	- -



## LCCI - Topical Q1 2019

**Q7b\_1. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### Which vehicles the ULEZ charges apply to

Base: All respondents excl. don't know

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	370	250	120	12	76	72	22	46	77	20	45	51	319
Weighted Total	355	318	37	11	65	69	44	45	81	17	24	37	317
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	91	78	13	1	19	24	7	8	16	5	10	12	79
	26%	24%	35%	14%	29%	35%	17%	19%	19%	31%	40%	32%	25%
		a				h					gh		
Know a little about	264	240	24	9	46	45	37	37	65	11	14	26	239
	74%	76%	65%	86%	71%	65%	83%	81%	81%	69%	60%	68%	75%
		b						j	ej				

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_1. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### Which vehicles the ULEZ charges apply to

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	370	198	172	56	286	28	107	263	145	225	104	252	14
Weighted Total	355	173	182	41	286	28	60	295	113	241	101	239	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	91	50	40	17	62	11	23	68	31	60	32	57	1
	26%	29%	22%	42%	22%	41%	38%	23%	27%	25%	32%	24%	9%
				d			g						
Know a little about	264	123	141	24	224	16	37	227	83	181	69	182	14
	74%	71%	78%	58%	78%	59%	62%	77%	73%	75%	68%	76%	91%
				c			f						

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7b\_2. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### How much the ULEZ charges will be for non-compliant vehicles

Base: All respondents excl. don't know

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	331	215	116	11	69	70	20	38	65	19	39	47	284
Weighted Total	307	270	37	10	58	64	36	36	65	16	21	34	273
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	95	84	11	6	27	20	7	9	14	3	8	21	74
	31%	31%	29%	61%	46%	31%	20%	26%	22%	18%	40%	64%	27%
				gh								l	
Know a little about	212	186	26	4	31	44	29	27	50	14	13	12	199
	69%	69%	71%	39%	54%	69%	80%	74%	78%	82%	60%	36%	73%
								d	d			k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_2. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### How much the ULEZ charges will be for non-compliant vehicles

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l
Unweighted Total	331	185	146	54	250	27	100	231	133	198	96	224	11
Weighted Total	307	157	150	35	245	27	56	251	100	206	88	209	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	95	45	50	17	72	7	25	70	34	61	36	57	2
	31%	29%	33%	48%	29%	25%	44%	28%	33%	30%	41%	27%	21%
				d			g				k		
Know a little about	212	112	100	18	173	20	31	181	67	145	51	152	8
	69%	71%	67%	52%	71%	75%	56%	72%	67%	70%	59%	73%	79%
				c			f				j		

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7b\_3. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The ULEZ emission standards

Base: All respondents excl. don't know

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	332	217	115	8	69	65	15	44	69	21	41	46	286
Weighted Total	304	269	34	5	55	61	30	42	70	18	22	30	274
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	72	64	8	1	17	18	10	8	11	2	5	11	61
	24%	24%	23%	18%	31%	29%	32%	19%	16%	14%	22%	36%	22%
					h							l	
Know a little about	232	205	26	4	38	43	21	34	59	15	17	19	212
	76%	76%	77%	82%	69%	71%	68%	81%	84%	86%	78%	64%	78%
								d				k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_3. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The ULEZ emission standards

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l
Unweighted Total	332	183	149	50	255	27	98	234	132	200	97	226	9
Weighted Total	304	152	152	34	244	26	53	251	101	203	88	209	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	72	37	35	14	50	8	17	55	24	48	28	42	2
	24%	25%	23%	40%	21%	32%	33%	22%	24%	24%	32%	20%	30%
				d			g				k		
Know a little about	232	115	117	20	194	18	36	196	77	155	59	167	5
	76%	75%	77%	60%	79%	68%	67%	78%	76%	76%	68%	80%	70%
				c			f				j		

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7b\_4. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London will be covered by the ULEZ when it is first introduced in April 2019**

Base: All respondents excl. don't know

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	374	252	122	10	72	71	23	46	83	25	44	48	326
Weighted Total	358	318	40	9	62	67	44	46	86	21	23	36	322
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	121	108	13	5	28	24	15	12	21	7	9	22	99
	34%	34%	33%	60%	46%	36%	34%	26%	24%	33%	39%	62%	31%
				gh								l	
Know a little about	237	210	27	4	33	43	29	34	66	14	14	14	223
	66%	66%	67%	40%	54%	64%	66%	74%	76%	67%	61%	38%	69%
								d	d			k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_4. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London will be covered by the ULEZ when it is first introduced in April 2019**

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l
Unweighted Total	374	204	170	56	287	31	105	269	143	231	106	256	12
Weighted Total	358	179	179	39	289	31	59	300	113	245	100	247	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	121	59	62	22	85	14	25	96	33	88	43	76	2
	34%	33%	35%	56%	30%	46%	43%	32%	29%	36%	43%	31%	17%
				d			g				k		
Know a little about	237	120	117	17	203	17	33	204	80	157	57	171	9
	66%	67%	65%	44%	70%	54%	57%	68%	71%	64%	57%	69%	83%
				c			f				j		

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

**Q7b\_5. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

**Which areas of London are expected to be covered by the expanded ULEZ in 2021**

Base: All respondents excl. don't know

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	338	226	112	10	70	68	18	39	71	22	40	47	291
Weighted Total	319	285	34	10	57	65	36	39	72	19	21	35	283
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	97	86	11	3	22	20	12	10	14	8	8	16	81
	30%	30%	32%	34%	38%	31%	34%	25%	20%	44%	36%	46%	29%
				h								l	
Know a little about	221	198	23	6	35	45	24	29	58	10	14	19	202
	70%	70%	68%	66%	62%	69%	66%	75%	80%	56%	64%	54%	71%
								d				k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_5. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### Which areas of London are expected to be covered by the expanded ULEZ in 2021

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	338	192	146	51	263	24	97	241	132	206	97	232	9
Weighted Total	319	166	152	33	261	24	51	267	100	218	88	224	7
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	97	49	48	16	71	10	19	78	24	73	33	63	1
	30%	30%	31%	49%	27%	43%	36%	29%	24%	33%	38%	28%	8%
				d									
Know a little about	221	117	104	17	191	14	33	189	76	145	55	160	7
	70%	70%	69%	51%	73%	57%	64%	71%	76%	67%	62%	72%	92%
				c									

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7b\_6. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The benefits of the ULEZ

Base: All respondents excl. don't know

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	372	250	122	10	69	73	21	45	80	23	51	45	327
Weighted Total	349	311	38	8	59	68	40	46	82	19	27	33	317
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	85	75	10	1	20	15	12	7	16	5	9	11	74
	24%	24%	28%	13%	34%	22%	31%	16%	19%	25%	34%	34%	23%
				gh									
Know a little about	264	237	28	7	39	53	27	38	67	15	18	22	243
	76%	76%	72%	87%	66%	78%	69%	84%	81%	75%	66%	66%	77%
								d	d				

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_6. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The benefits of the ULEZ

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	372	203	169	59	287	26	106	266	140	232	107	250	15
Weighted Total	349	169	180	40	283	26	58	291	104	246	99	234	17
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	85	44	41	15	58	13	17	68	25	60	27	55	3
	24%	26%	23%	37%	20%	49%	30%	23%	25%	24%	27%	23%	20%
				d									
Know a little about	264	125	139	25	226	13	41	223	78	186	72	179	13
	76%	74%	77%	63%	80%	51%	70%	77%	75%	76%	73%	77%	80%
				c									

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q7b\_7. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The impact ULEZ proposals will have on my business

Base: All respondents excl. don't know

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	346	229	117	8	68	64	21	44	77	20	44	46	300
Weighted Total	322	286	37	4	56	60	40	42	80	17	24	30	292
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	124	109	15	2	24	25	17	9	33	5	8	16	107
	38%	38%	40%	40%	44%	41%	42%	22%	41%	32%	35%	54%	37%
					g	g			g			l	
Know a little about	199	177	22	2	31	35	23	33	47	11	15	14	185
	62%	62%	60%	60%	56%	59%	58%	78%	59%	68%	65%	46%	63%
							deh					k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q7b\_7. The Ultra-Low Emission Zone (ULEZ) is going to be introduced within the Congestion Charge zone in April 2019 and is expected to be expanded in 2021. How much, if anything, do you know about each of the following aspects of the ULEZ?**

### The impact ULEZ proposals will have on my business

Base: All respondents excl. don't know

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	346	187	159	52	264	30	101	245	133	213	97	239	10
Weighted Total	322	158	164	35	260	28	53	269	100	222	92	224	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Know a lot about	124	66	57	13	103	8	20	103	34	90	38	83	2
	38%	42%	35%	37%	39%	29%	38%	38%	34%	40%	41%	37%	38%
Know a little about	199	92	107	22	157	20	33	165	66	133	54	141	4
	62%	58%	65%	63%	61%	71%	62%	62%	66%	60%	59%	63%	62%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q8a. Which of the following organisations, if any, is your business a member of?

Base: All respondents

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	c	d	e	f	g	h	i	j	k	l	
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Federation of Small Businesses (FSB)	36 6%	25 5%	11 19% a	1 7%	10 13% ghj	14 12% ghj	3 4%	* 1%	4 3%	1 4%	1 3%	8 17% l	28 5%
Institute of Directors (IoD)	23 4%	15 3%	8 14% a	1 3%	4 5%	2 1%	6 8% ej	4 7% j	5 4%	1 4%	-	4 7%	19 4%
London Chamber of Commerce and Industry (LCCI)	20 3%	10 2%	10 17% a	1 6%	3 4%	5 5%	5 7%	1 1%	3 2%	-	1 3%	4 8%	16 3%
London First	10 2%	7 1%	3 6% a	3 17%	1 2%	4 3%	-	* 1%	* *	1 4% h	-	5 9% l	6 1%
Confederation of British Industry (CBI)	8 1%	4 1%	4 6% a	1 3%	3 4% h	3 3%	1 1%	-	-	* 1%	-	4 8% l	4 1%
Other	36 6%	33 7%	3 4%	2 8%	3 4%	8 7%	5 7%	4 6%	8 6%	2 6%	4 9%	3 6%	33 6%
None of the above	453 79%	421 82% b	31 53%	13 62%	59 74%	85 72%	57 75%	56 86% e	118 87% de	29 85%	37 86% e	27 55%	425 82% k

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q8a. Which of the following organisations, if any, is your business a member of?

Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Federation of Small Businesses (FSB)	36	20	16	8	24	4	14	22	17	19	14	21	1
	6%	7%	6%	11%	5%	10%	17%	4%	8%	5%	9%	6%	3%
							g						
Institute of Directors (IoD)	23	13	10	6	16	1	7	16	13	10	7	15	1
	4%	4%	4%	8%	4%	2%	8%	3%	6%	3%	4%	4%	6%
							g		i				
London Chamber of Commerce and Industry (LCCI)	20	11	9	4	14	2	8	12	9	11	6	12	2
	3%	3%	4%	6%	3%	5%	9%	2%	5%	3%	4%	3%	8%
							g						
London First	10	8	2	4	6	*	6	4	8	3	7	3	*
	2%	3%	1%	6%	1%	1%	7%	1%	4%	1%	4%	1%	1%
				d			g		i		k		
Confederation of British Industry (CBI)	8	3	5	3	5	1	7	1	6	2	5	2	*
	1%	1%	2%	4%	1%	2%	8%	*	3%	1%	3%	1%	2%
							g		i		k		
Other	36	13	23	1	32	2	4	31	11	25	12	19	5
	6%	4%	9%	2%	7%	5%	5%	6%	5%	7%	7%	5%	20%
			a										
None of the above	453	251	202	51	368	34	50	403	147	306	118	319	16
	79%	81%	78%	70%	81%	79%	57%	83%	73%	83%	73%	83%	66%
				c				f		h		j	

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

### Q8b. Which of the following organisations, if any, is your business a member of?

Base: All respondents excl. none of the above

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	a	b	*c	d	e	*f	*g	*h	*i	*j	k	l	
Unweighted Total	156	68	88	9	37	46	12	12	22	6	12	35	121
Weighted Total	118	90	28	8	21	34	19	9	18	5	6	22	96
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Federation of Small Businesses (FSB)	36	25	11	1	10	14	3	*	4	1	1	8	28
	31%	28%	39%	18%	51%	42%	17%	6%	24%	25%	19%	38%	29%
Institute of Directors (IoD)	23	15	8	1	4	2	6	4	5	1	-	4	19
	19%	16%	29%	7%	18%	5%	33%	50%	30%	25%	-	16%	20%
London Chamber of Commerce and Industry (LCCI)	20	10	10	1	3	5	5	1	3	-	1	4	16
	17%	11%	36%	14%	16%	16%	27%	8%	15%	-	23%	18%	16%
		a											
London First	10	7	3	3	1	4	-	*	*	1	-	5	6
	9%	8%	12%	44%	7%	11%	-	4%	1%	25%	-	20%	6%
												l	
Confederation of British Industry (CBI)	8	4	4	1	3	3	1	-	-	*	-	4	4
	7%	4%	14%	7%	16%	9%	3%	-	-	6%	-	17%	4%
												l	
Other	36	33	3	2	3	8	5	4	8	2	4	3	33
	30%	37%	9%	21%	15%	24%	28%	46%	47%	37%	60%	13%	34%
		b										k	

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q8b. Which of the following organisations, if any, is your business a member of?

Base: All respondents excl. none of the above

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	a	b	c	d	e	f	g	h	i	j	k	l	
Unweighted Total	156	88	68	41	100	15	73	83	82	74	60	85	11
Weighted Total	118	60	59	22	87	9	37	81	54	65	45	66	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Federation of Small Businesses (FSB)	36	20	16	8	24	4	14	22	17	19	14	21	1
	31%	34%	27%	35%	28%	48%	39%	27%	31%	30%	32%	32%	8%
Institute of Directors (IoD)	23	13	10	6	16	1	7	16	13	10	7	15	1
	19%	22%	17%	26%	18%	11%	20%	19%	24%	15%	15%	22%	18%
London Chamber of Commerce and Industry (LCCI)	20	11	9	4	14	2	8	12	9	11	6	12	2
	17%	18%	16%	19%	16%	23%	21%	15%	17%	16%	13%	18%	23%
London First	10	8	2	4	6	*	6	4	8	3	7	3	*
	9%	13%	4%	20%	6%	4%	16%	5%	15%	4%	15%	5%	4%
				d			g		i		k		
Confederation of British Industry (CBI)	8	3	5	3	5	1	7	1	6	2	5	2	*
	7%	5%	8%	12%	5%	7%	18%	1%	11%	3%	11%	4%	4%
							g						
Other	36	13	23	1	32	2	4	31	11	25	12	19	5
	30%	22%	39%	5%	37%	25%	12%	39%	20%	39%	26%	29%	60%
		a			c		f		h				

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9a\_SUM. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### SUMMARY TABLE

Base: Those who are a member of relevant group

	Total	Networking	Influencing/lobbying key stakeholders on behalf of business members	Media campaigning on behalf of business members	Media opportunities for your company	Access to research	Technical advice	Legal advice	None of these
London Chamber of Commerce and Industry (LCCI)	20 100%	8 38%	5 23%	* 2%	6 31%	4 22%	2 10%	5 26%	2 12%
London First	10 100%	3 32%	1 8%	3 28%	3 28%	3 33%	2 17%	- -	1 14%
Confederation of British Industry (CBI)	8 100%	4 54%	3 44%	2 26%	2 21%	2 29%	2 29%	1 16%	* 2%
Federation of Small Businesses (FSB)	36 100%	17 46%	10 27%	10 28%	10 28%	16 44%	12 34%	19 52%	- -
Institute of Directors (IoD)	23 100%	12 54%	7 31%	4 16%	3 13%	5 24%	4 17%	4 16%	* 1%
Any other business group you are a member of	36 100%	18 50%	7 19%	7 21%	5 15%	15 41%	19 54%	21 59%	3 7%

## LCCI - Topical Q1 2019

**Q9a\_1. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London Chamber of Commerce and Industry (LCCI)

Base: Those who are a member of London Chamber of Commerce and Industry (LCCI)

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	37	7	30	2	8	13	5	3	2	-	4	8	29
Weighted Total	20	10	10	1	3	5	5	1	3	-	1	4	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%
Networking	8	4	4	*	1	2	3	1	-	-	*	2	6
	38%	40%	37%	36%	41%	35%	57%	75%	-	-	31%	41%	38%
Influencing/lobbying key stakeholders on behalf of business members	5	1	3	-	1	1	2	*	-	-	-	1	3
	23%	13%	34%	-	43%	15%	40%	50%	-	-	-	37%	20%
Media campaigning on behalf of business members	*	-	*	-	-	*	-	*	-	-	-	-	*
	2%	-	5%	-	-	6%	-	24%	-	-	-	-	3%
Media opportunities for your company	6	4	2	-	1	2	3	*	-	-	*	*	6
	31%	40%	22%	-	16%	43%	52%	25%	-	-	28%	4%	37%
Access to research	4	1	3	-	*	*	2	-	1	-	-	-	4
	22%	13%	31%	-	10%	6%	48%	-	50%	-	-	-	28%
Technical advice	2	-	2	1	-	*	1	*	-	-	*	1	1
	10%	-	20%	64%	-	3%	13%	25%	-	-	21%	18%	8%
Legal advice	5	2	3	-	*	-	4	*	-	-	1	-	5
	26%	25%	28%	-	10%	-	78%	24%	-	-	49%	-	33%
None of these	2	2	1	-	-	1	-	-	1	-	1	-	2
	12%	19%	5%	-	-	10%	-	-	50%	-	41%	-	15%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9a\_1. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London Chamber of Commerce and Industry (LCCI)

Base: Those who are a member of London Chamber of Commerce and Industry (LCCI)

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	37	23	14	10	24	3	22	15	23	14	10	25	2
Weighted Total	20	11	9	4	14	2	8	12	9	11	6	12	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	8	2	5	2	5	*	4	3	6	2	3	4	*
	38%	21%	58%	42%	39%	22%	55%	28%	60%	20%	54%	34%	16%
Influencing/lobbying key stakeholders on behalf of business members	5	4	*	2	1	2	2	2	1	3	1	2	2
	23%	41%	4%	48%	8%	78%	30%	19%	16%	30%	12%	20%	84%
Media campaigning on behalf of business members	*	*	-	-	*	*	*	*	*	-	-	*	-
	2%	5%	-	-	2%	8%	4%	1%	5%	-	-	4%	-
Media opportunities for your company	6	1	5	1	6	-	2	4	6	*	3	3	-
	31%	11%	54%	14%	41%	-	24%	35%	62%	3%	53%	24%	-
Access to research	4	3	1	1	2	2	1	4	1	4	1	2	2
	22%	29%	14%	25%	13%	78%	7%	32%	6%	37%	22%	13%	84%
Technical advice	2	1	1	1	1	*	*	2	*	2	*	2	*
	10%	11%	9%	19%	7%	15%	4%	14%	4%	16%	3%	13%	16%
Legal advice	5	2	3	-	3	2	*	5	3	2	3	1	2
	26%	23%	30%	-	25%	92%	5%	40%	33%	21%	48%	4%	100%
None of these	2	2	1	-	2	-	-	2	-	2	1	2	-
	12%	18%	6%	-	18%	-	-	20%	-	23%	9%	16%	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9a\_2. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London First

Base: Those who are a member of London First

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Significance Level: 95%													
Unweighted Total	19	5	14	3	5	7	-	1	1	2	-	7	12
Weighted Total	10	7	3	3	1	4	-	*	*	1	-	5	6
	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	-	100%	100%
Networking	3	3	1	2	-	*	-	*	*	1	-	2	2
	32%	37%	21%	47%	-	5%	-	100%	100%	75%	-	37%	28%
Influencing/lobbying key stakeholders on behalf of business members	1	-	1	-	*	*	-	-	-	*	-	*	1
	8%	-	26%	-	25%	5%	-	-	-	25%	-	8%	9%
Media campaigning on behalf of business members	3	2	1	-	*	2	-	-	-	1	-	*	3
	28%	34%	16%	-	12%	47%	-	-	-	75%	-	4%	46%
Media opportunities for your company	3	3	*	2	-	*	-	-	-	1	-	2	1
	28%	37%	10%	47%	-	9%	-	-	-	75%	-	37%	22%
Access to research	3	3	1	2	1	-	-	-	-	1	-	2	1
	33%	37%	26%	53%	50%	-	-	-	-	75%	-	48%	22%
Technical advice	2	2	*	2	*	-	-	-	-	-	-	2	-
	17%	23%	5%	47%	12%	-	-	-	-	-	-	40%	-
Legal advice	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
None of these	1	1	-	-	-	1	-	-	-	-	-	-	1
	14%	20%	-	-	-	38%	-	-	-	-	-	-	24%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9a\_2. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London First

Base: Those who are a member of London First

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	19	14	5	8	9	2	14	5	14	5	10	7	2
Weighted Total	10	8	2	4	6	*	6	4	8	3	7	3	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	3	3	-	2	1	-	1	3	1	2	3	-	-
	32%	42%	-	49%	20%	-	9%	63%	19%	72%	49%	-	-
Influencing/lobbying key stakeholders on behalf of business members	1	1	*	1	*	-	1	-	1	-	*	1	-
	8%	9%	7%	11%	6%	-	14%	-	11%	-	3%	20%	-
Media campaigning on behalf of business members	3	1	2	2	1	*	2	1	3	*	3	-	*
	28%	16%	65%	36%	20%	50%	32%	22%	35%	7%	41%	-	50%
Media opportunities for your company	3	3	-	*	3	-	2	1	3	-	1	2	-
	28%	37%	-	7%	47%	-	30%	26%	37%	-	17%	54%	-
Access to research	3	3	1	-	3	-	3	1	3	*	1	3	-
	33%	35%	28%	-	62%	-	42%	22%	40%	14%	14%	75%	-
Technical advice	2	2	-	-	2	*	2	-	2	*	-	2	*
	17%	23%	-	-	29%	50%	30%	-	21%	7%	-	49%	50%
Legal advice	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
None of these	1	1	-	-	1	-	-	1	1	-	1	-	-
	14%	18%	-	-	26%	-	-	33%	18%	-	21%	-	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9a\_3. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Confederation of British Industry (CBI)

Base: Those who are a member of Confederation of British Industry (CBI)

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	17	3	14	2	5	8	1	-	-	1	-	7	10
Weighted Total	8	4	4	1	3	3	1	-	-	*	-	4	4
	100%	100%	100%	100%	100%	100%	100%	-	-	100%	-	100%	100%
Networking	4	3	2	-	3	*	1	-	-	*	-	3	1
	54%	64%	44%	-	89%	12%	100%	-	-	100%	-	76%	33%
Influencing/lobbying key stakeholders on behalf of business members	3	3	1	-	1	2	-	-	-	-	-	1	2
	44%	68%	18%	-	39%	71%	-	-	-	-	-	33%	54%
Media campaigning on behalf of business members	2	1	1	*	1	*	-	-	-	-	-	2	*
	26%	32%	20%	70%	45%	6%	-	-	-	-	-	48%	4%
Media opportunities for your company	2	1	*	*	1	-	-	-	-	-	-	2	-
	21%	32%	9%	30%	45%	-	-	-	-	-	-	42%	-
Access to research	2	1	1	-	1	*	1	-	-	-	-	1	1
	29%	32%	25%	-	39%	10%	100%	-	-	-	-	33%	24%
Technical advice	2	1	1	-	2	-	1	-	-	-	-	2	1
	29%	32%	26%	-	50%	-	100%	-	-	-	-	42%	16%
Legal advice	1	1	-	-	1	-	-	-	-	-	-	1	-
	16%	32%	-	-	39%	-	-	-	-	-	-	33%	-
None of these	*	-	*	-	-	*	-	-	-	-	-	-	*
	2%	-	5%	-	-	6%	-	-	-	-	-	-	4%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



## LCCI - Topical Q1 2019

**Q9a\_3. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Confederation of British Industry (CBI)

Base: Those who are a member of Confederation of British Industry (CBI)

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	17	8	9	6	10	1	13	4	13	4	10	6	1
Weighted Total	8	3	5	3	5	1	7	1	6	2	5	2	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	4	2	2	1	3	1	4	1	3	2	2	2	*
	54%	72%	42%	26%	64%	100%	52%	67%	45%	82%	46%	64%	100%
Influencing/lobbying key stakeholders on behalf of business members	3	*	3	1	2	-	3	-	3	-	3	*	-
	44%	6%	69%	54%	44%	-	51%	-	59%	-	66%	6%	-
Media campaigning on behalf of business members	2	*	2	*	2	-	2	-	2	-	2	*	-
	26%	5%	40%	13%	37%	-	30%	-	35%	-	33%	16%	-
Media opportunities for your company	2	*	1	*	1	-	1	*	1	*	1	*	-
	21%	6%	31%	7%	32%	-	21%	16%	25%	9%	29%	7%	-
Access to research	2	1	1	-	2	1	2	-	2	-	2	*	-
	29%	26%	30%	-	35%	100%	33%	-	38%	-	39%	13%	-
Technical advice	2	1	2	-	2	1	2	*	2	-	2	-	-
	29%	21%	35%	-	36%	100%	28%	33%	39%	-	46%	-	-
Legal advice	1	-	1	-	1	-	1	-	1	-	1	-	-
	16%	-	27%	-	28%	-	19%	-	22%	-	26%	-	-
None of these	*	*	-	-	*	-	-	*	-	*	*	-	-
	2%	6%	-	-	4%	-	-	17%	-	9%	4%	-	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9a\_4. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Federation of Small Businesses (FSB)

Base: Those who are a member of Federation of Small Businesses (FSB)

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	l
Significance Level: 95%													
Unweighted Total	52	19	33	2	20	16	2	3	5	2	2	16	36
Weighted Total	36	25	11	1	10	14	3	*	4	1	1	8	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	17	10	6	1	7	8	1	*	-	-	1	4	13
	46%	40%	58%	50%	65%	54%	21%	69%	-	-	50%	48%	45%
Influencing/lobbying key stakeholders on behalf of business members	10	8	2	1	5	3	-	*	-	1	-	3	7
	27%	30%	21%	50%	48%	22%	-	34%	-	75%	-	32%	26%
Media campaigning on behalf of business members	10	8	2	-	3	5	-	*	*	1	-	2	8
	28%	31%	22%	-	33%	38%	-	34%	8%	75%	-	21%	30%
Media opportunities for your company	10	7	4	1	3	3	2	*	*	*	-	4	6
	28%	26%	33%	50%	30%	22%	79%	66%	4%	25%	-	46%	23%
Access to research	16	12	4	-	4	8	1	-	*	1	1	4	12
	44%	47%	36%	-	43%	60%	21%	-	4%	75%	100%	44%	44%
Technical advice	12	10	2	-	4	2	1	*	4	-	1	1	11
	34%	41%	17%	-	38%	17%	21%	34%	92%	-	100%	15%	40%
Legal advice	19	17	2	-	5	6	3	*	4	-	1	2	17
	52%	66%	22%	-	47%	45%	100%	34%	92%	-	50%	21%	62%

Columns Tested: a, b - c, d, e, f, g, h, i, j - k, l

## LCCI - Topical Q1 2019

**Q9a\_4. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Federation of Small Businesses (FSB)

Base: Those who are a member of Federation of Small Businesses (FSB)

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	a	*b	*c	d	*e	*f	*g	*h	*i	*j	*k	*l	
Significance Level: 95%													
Unweighted Total	52	32	20	15	30	7	27	25	27	25	22	28	2
Weighted Total	36	20	16	8	24	4	14	22	17	19	14	21	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	17	11	6	4	9	3	6	10	7	9	9	8	-
	46%	53%	37%	57%	38%	67%	44%	47%	42%	49%	62%	37%	-
Influencing/lobbying key stakeholders on behalf of business members	10	6	4	3	7	-	5	5	5	5	5	4	-
	27%	29%	25%	35%	30%	-	32%	24%	32%	23%	39%	21%	-
Media campaigning on behalf of business members	10	5	5	2	7	2	3	7	7	3	6	4	*
	28%	26%	32%	22%	28%	42%	23%	32%	42%	16%	43%	18%	25%
Media opportunities for your company	10	5	6	1	8	1	4	6	5	5	4	6	1
	28%	23%	35%	13%	33%	29%	27%	29%	28%	28%	29%	26%	75%
Access to research	16	12	4	2	10	3	6	10	9	7	9	6	1
	44%	57%	27%	26%	43%	79%	40%	46%	55%	34%	65%	29%	75%
Technical advice	12	5	7	2	8	3	6	6	5	7	4	8	-
	34%	24%	46%	24%	31%	67%	41%	29%	29%	38%	30%	37%	-
Legal advice	19	9	10	2	14	2	6	13	6	13	7	12	-
	52%	44%	62%	31%	60%	49%	39%	61%	37%	65%	50%	55%	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9a\_5. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Institute of Directors (IoD)

Base: Those who are a member of Institute of Directors (IoD)

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	l
Significance Level: 95%													
Unweighted Total	42	10	32	2	10	7	4	6	11	2	-	9	33
Weighted Total	23	15	8	1	4	2	6	4	5	1	-	4	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%
Networking	12	9	4	*	1	1	6	3	2	-	-	1	12
	54%	59%	45%	30%	19%	35%	100%	68%	34%	-	-	19%	60%
Influencing/lobbying key stakeholders on behalf of business members	7	5	2	*	*	1	2	-	3	-	-	1	6
	31%	34%	26%	70%	9%	43%	40%	-	63%	-	-	21%	33%
Media campaigning on behalf of business members	4	2	1	-	1	*	-	*	1	1	-	1	3
	16%	15%	18%	-	14%	10%	-	7%	28%	100%	-	14%	17%
Media opportunities for your company	3	1	2	-	2	-	-	1	*	-	-	1	2
	13%	8%	21%	-	42%	-	-	28%	3%	-	-	38%	8%
Access to research	5	3	3	-	1	1	1	1	1	-	-	1	5
	24%	17%	35%	-	23%	35%	21%	28%	28%	-	-	14%	25%
Technical advice	4	3	1	-	*	-	1	1	1	-	-	-	4
	17%	17%	18%	-	5%	-	21%	28%	25%	-	-	-	21%
Legal advice	4	3	1	-	2	-	1	-	1	-	-	2	2
	16%	18%	14%	-	49%	-	10%	-	25%	-	-	50%	10%
None of these	*	-	*	-	-	-	-	-	*	-	-	-	*
	1%	-	2%	-	-	-	-	-	3%	-	-	-	1%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9a\_5. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Institute of Directors (IoD)

Base: Those who are a member of Institute of Directors (IoD)

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	42	27	15	14	25	3	23	19	24	18	14	26	2
Weighted Total	23	13	10	6	16	1	7	16	13	10	7	15	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	12	7	5	3	9	1	2	11	9	4	4	9	-
	54%	57%	50%	43%	57%	66%	25%	67%	65%	39%	54%	60%	-
Influencing/lobbying key stakeholders on behalf of business members	7	4	4	2	5	*	1	6	5	2	2	4	1
	31%	28%	36%	31%	31%	34%	19%	37%	37%	24%	32%	24%	100%
Media campaigning on behalf of business members	4	1	2	2	2	-	2	2	1	3	1	2	1
	16%	10%	25%	30%	12%	-	24%	13%	6%	30%	10%	12%	88%
Media opportunities for your company	3	3	*	1	2	-	2	1	2	1	2	1	-
	13%	20%	3%	24%	10%	-	33%	3%	17%	7%	28%	7%	-
Access to research	5	3	2	-	5	1	1	5	2	4	1	3	1
	24%	22%	25%	-	30%	66%	9%	30%	13%	38%	22%	18%	88%
Technical advice	4	3	1	-	3	1	1	3	1	3	1	3	-
	17%	25%	8%	-	21%	66%	9%	22%	10%	27%	9%	23%	-
Legal advice	4	1	3	-	4	-	-	4	1	3	2	1	1
	16%	4%	33%	-	23%	-	-	24%	5%	31%	26%	4%	88%
None of these	*	*	-	-	*	-	-	*	*	-	-	*	-
	1%	1%	-	-	1%	-	-	1%	1%	-	-	1%	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9a\_6. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

**Any other business group you are a member of**

Base: Those who are a member of any other business group

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	l
Unweighted Total	34	27	7	1	3	7	3	4	7	2	7	2	32
Weighted Total	36	33	3	2	3	8	5	4	8	2	4	3	33
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	18	17	1	2	-	1	3	3	4	2	3	2	16
	50%	50%	43%	100%	-	18%	52%	70%	52%	100%	84%	56%	49%
Influencing/lobbying key stakeholders on behalf of business members	7	6	1	2	-	*	-	1	2	-	2	2	5
	19%	18%	28%	100%	-	4%	-	30%	20%	-	48%	56%	15%
Media campaigning on behalf of business members	7	7	1	2	-	2	-	-	2	1	1	2	6
	21%	20%	35%	100%	-	22%	-	-	20%	50%	36%	56%	17%
Media opportunities for your company	5	5	1	-	1	1	-	-	1	1	1	1	4
	15%	14%	28%	-	42%	7%	-	-	16%	50%	36%	44%	13%
Access to research	15	14	1	-	-	4	3	2	3	2	1	-	15
	41%	41%	37%	-	-	53%	52%	39%	36%	100%	32%	-	45%
Technical advice	19	18	1	2	1	6	2	1	6	1	1	2	18
	54%	55%	34%	100%	17%	71%	48%	30%	68%	50%	32%	56%	54%
Legal advice	21	20	1	-	-	8	5	-	6	2	1	-	21
	59%	61%	28%	-	-	93%	95%	-	68%	100%	32%	-	64%
None of these	3	3	-	-	1	-	-	1	-	-	-	-	3
	7%	8%	-	-	42%	-	-	30%	-	-	-	-	8%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9a\_6. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

**Any other business group you are a member of**

Base: Those who are a member of any other business group

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	34	15	19	3	28	3	7	27	14	20	12	18	4
Weighted Total	36	13	23	1	32	2	4	31	11	25	12	19	5
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	18	5	13	1	16	1	2	16	3	14	5	9	4
	50%	35%	58%	100%	50%	26%	38%	52%	32%	57%	45%	47%	74%
Influencing/lobbying key stakeholders on behalf of business members	7	1	6	1	5	*	1	6	2	5	1	4	2
	19%	7%	25%	80%	17%	16%	21%	18%	15%	20%	11%	19%	34%
Media campaigning on behalf of business members	7	2	5	1	6	*	1	6	1	7	3	3	2
	21%	16%	23%	80%	19%	16%	25%	20%	5%	28%	23%	16%	34%
Media opportunities for your company	5	3	2	-	4	1	1	4	1	5	1	4	-
	15%	23%	11%	-	13%	57%	33%	13%	7%	19%	11%	22%	-
Access to research	15	5	9	1	14	-	1	14	6	9	6	7	1
	41%	41%	41%	50%	43%	-	21%	44%	51%	37%	53%	37%	27%
Technical advice	19	7	13	1	18	-	2	17	6	13	5	11	3
	54%	51%	56%	80%	57%	-	54%	54%	58%	52%	45%	58%	61%
Legal advice	21	8	14	1	20	*	2	19	7	15	9	11	1
	59%	59%	59%	80%	61%	16%	54%	60%	61%	58%	73%	58%	27%
None of these	3	3	-	-	3	-	-	3	-	3	-	1	1
	7%	19%	-	-	8%	-	-	8%	-	10%	-	6%	26%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9b\_SUM. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### SUMMARY TABLE

Base: Those who are a member of relevant group excl. none of these

	Total	Networking	Influencing/lobbying key stakeholders on behalf of business members	Media campaigning on behalf of business members	Media opportunities for your company	Access to research	Technical advice	Legal advice
London Chamber of Commerce and Industry (LCCI)	17 100%	8 44%	5 27%	* 3%	6 35%	4 26%	2 12%	5 30%
London First	9 100%	3 37%	1 10%	3 32%	3 33%	3 39%	2 20%	- -
Confederation of British Industry (CBI)	8 100%	4 55%	3 45%	2 27%	2 21%	2 29%	2 30%	1 17%
Federation of Small Businesses (FSB)	36 100%	17 46%	10 27%	10 28%	10 28%	16 44%	12 34%	19 52%
Institute of Directors (IoD)	23 100%	12 54%	7 32%	4 17%	3 13%	5 24%	4 18%	4 16%
Any other business group you are a member of	33 100%	18 54%	7 20%	7 22%	5 16%	15 44%	19 58%	21 63%



## LCCI - Topical Q1 2019

**Q9b\_1. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London Chamber of Commerce and Industry (LCCI)

Base: Those who are a member of London Chamber of Commerce and Industry (LCCI) excl. none of these

	BUSINESS SIZE		INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	34	5	29	2	8	12	5	3	1	-	3	8	26
Weighted Total	17	8	9	1	3	5	5	1	1	-	1	4	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%
Networking	8	4	4	*	1	2	3	1	-	-	*	2	6
	44%	49%	39%	36%	41%	39%	57%	75%	-	-	53%	41%	45%
Influencing/lobbying key stakeholders on behalf of business members	5	1	3	-	1	1	2	*	-	-	-	1	3
	27%	16%	36%	-	43%	17%	40%	50%	-	-	-	37%	24%
Media campaigning on behalf of business members	*	-	*	-	-	*	-	*	-	-	-	-	*
	3%	-	5%	-	-	6%	-	24%	-	-	-	-	4%
Media opportunities for your company	6	4	2	-	1	2	3	*	-	-	*	*	6
	35%	49%	24%	-	16%	47%	52%	25%	-	-	47%	4%	44%
Access to research	4	1	3	-	*	*	2	-	1	-	-	-	4
	26%	17%	33%	-	10%	7%	48%	-	100%	-	-	-	33%
Technical advice	2	-	2	1	-	*	1	*	-	-	*	1	1
	12%	-	21%	64%	-	4%	13%	25%	-	-	35%	18%	10%
Legal advice	5	2	3	-	*	-	4	*	-	-	1	-	5
	30%	31%	29%	-	10%	-	78%	24%	-	-	82%	-	39%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9b\_1. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London Chamber of Commerce and Industry (LCCI)

Base: Those who are a member of London Chamber of Commerce and Industry (LCCI) excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Significance Level: 95%													
Unweighted Total	34	21	13	10	21	3	22	12	23	11	9	23	2
Weighted Total	17	9	9	4	11	2	8	10	9	8	5	10	2
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	8	2	5	2	5	*	4	3	6	2	3	4	*
	44%	26%	62%	42%	48%	22%	55%	35%	60%	26%	59%	41%	16%
Influencing/lobbying key stakeholders on behalf of business members	5	4	*	2	1	2	2	2	1	3	1	2	2
	27%	49%	4%	48%	10%	78%	30%	24%	16%	39%	14%	23%	84%
Media campaigning on behalf of business members	*	*	-	-	*	*	*	*	*	-	-	*	-
	3%	6%	-	-	3%	8%	4%	2%	5%	-	-	5%	-
Media opportunities for your company	6	1	5	1	6	-	2	4	6	*	3	3	-
	35%	13%	57%	14%	50%	-	24%	44%	62%	4%	59%	29%	-
Access to research	4	3	1	1	2	2	1	4	1	4	1	2	2
	26%	36%	15%	25%	16%	78%	7%	41%	6%	48%	24%	15%	84%
Technical advice	2	1	1	1	1	*	*	2	*	2	*	2	*
	12%	14%	10%	19%	8%	15%	4%	17%	4%	21%	3%	15%	16%
Legal advice	5	2	3	-	3	2	*	5	3	2	3	1	2
	30%	28%	32%	-	30%	92%	5%	51%	33%	27%	52%	5%	100%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9b\_2. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London First

Base: Those who are a member of London First excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	18	4	14	3	5	6	-	1	1	2	-	7	11
Weighted Total	9	6	3	3	1	2	-	*	*	1	-	5	4
	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	-	100%	100%
Networking	3	3	1	2	-	*	-	*	*	1	-	2	2
	37%	46%	21%	47%	-	8%	-	100%	100%	75%	-	37%	37%
Influencing/lobbying key stakeholders on behalf of business members	1	-	1	-	*	*	-	-	-	*	-	*	1
	10%	-	26%	-	25%	8%	-	-	-	25%	-	8%	11%
Media campaigning on behalf of business members	3	2	1	-	*	2	-	-	-	1	-	*	3
	32%	42%	16%	-	12%	77%	-	-	-	75%	-	4%	61%
Media opportunities for your company	3	3	*	2	-	*	-	-	-	1	-	2	1
	33%	46%	10%	47%	-	14%	-	-	-	75%	-	37%	29%
Access to research	3	3	1	2	1	-	-	-	-	1	-	2	1
	39%	46%	26%	53%	50%	-	-	-	-	75%	-	48%	29%
Technical advice	2	2	*	2	*	-	-	-	-	-	-	2	-
	20%	29%	5%	47%	12%	-	-	-	-	-	-	40%	-
Legal advice	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9b\_2. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### London First

Base: Those who are a member of London First excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l	
Unweighted Total	18	13	5	8	8	2	14	4	13	5	9	7	2
Weighted Total	9	6	2	4	4	*	6	3	6	3	5	3	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	3	3	-	2	1	-	1	3	1	2	3	-	-
	37%	51%	-	49%	27%	-	9%	94%	23%	72%	63%	-	-
Influencing/lobbying key stakeholders on behalf of business members	1	1	*	1	*	-	1	-	1	-	*	1	-
	10%	10%	7%	11%	8%	-	14%	-	13%	-	3%	20%	-
Media campaigning on behalf of business members	3	1	2	2	1	*	2	1	3	*	3	-	*
	32%	20%	65%	36%	27%	50%	32%	33%	42%	7%	52%	-	50%
Media opportunities for your company	3	3	-	*	3	-	2	1	3	-	1	2	-
	33%	45%	-	7%	63%	-	30%	39%	46%	-	21%	54%	-
Access to research	3	3	1	-	3	-	3	1	3	*	1	3	-
	39%	43%	28%	-	83%	-	42%	33%	49%	14%	18%	75%	-
Technical advice	2	2	-	-	2	*	2	-	2	*	-	2	*
	20%	28%	-	-	39%	50%	30%	-	26%	7%	-	49%	50%
Legal advice	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9b\_3. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Confederation of British Industry (CBI)

Base: Those who are a member of Confederation of British Industry (CBI) excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	16	3	13	2	5	7	1	-	-	1	-	7	9
Weighted Total	8	4	4	1	3	3	1	-	-	*	-	4	4
	100%	100%	100%	100%	100%	100%	100%	-	-	100%	-	100%	100%
Networking	4	3	2	-	3	*	1	-	-	*	-	3	1
	55%	64%	46%	-	89%	13%	100%	-	-	100%	-	76%	35%
Influencing/lobbying key stakeholders on behalf of business members	3	3	1	-	1	2	-	-	-	-	-	1	2
	45%	68%	19%	-	39%	75%	-	-	-	-	-	33%	56%
Media campaigning on behalf of business members	2	1	1	*	1	*	-	-	-	-	-	2	*
	27%	32%	21%	70%	45%	6%	-	-	-	-	-	48%	5%
Media opportunities for your company	2	1	*	*	1	-	-	-	-	-	-	2	-
	21%	32%	10%	30%	45%	-	-	-	-	-	-	42%	-
Access to research	2	1	1	-	1	*	1	-	-	-	-	1	1
	29%	32%	26%	-	39%	11%	100%	-	-	-	-	33%	25%
Technical advice	2	1	1	-	2	-	1	-	-	-	-	2	1
	30%	32%	27%	-	50%	-	100%	-	-	-	-	42%	17%
Legal advice	1	1	-	-	1	-	-	-	-	-	-	1	-
	17%	32%	-	-	39%	-	-	-	-	-	-	33%	-

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9b\_3. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Confederation of British Industry (CBI)

Base: Those who are a member of Confederation of British Industry (CBI) excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l
Unweighted Total	16	7	9	6	9	1	13	3	13	3	9	6	1
Weighted Total	8	3	5	3	4	1	7	1	6	2	5	2	*
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	4	2	2	1	3	1	4	1	3	2	2	2	*
	55%	77%	42%	26%	67%	100%	52%	80%	45%	90%	47%	64%	100%
Influencing/lobbying key stakeholders on behalf of business members	3	*	3	1	2	-	3	-	3	-	3	*	-
	45%	6%	69%	54%	46%	-	51%	-	59%	-	68%	6%	-
Media campaigning on behalf of business members	2	*	2	*	2	-	2	-	2	-	2	*	-
	27%	6%	40%	13%	39%	-	30%	-	35%	-	34%	16%	-
Media opportunities for your company	2	*	1	*	1	-	1	*	1	*	1	*	-
	21%	6%	31%	7%	33%	-	21%	20%	25%	10%	30%	7%	-
Access to research	2	1	1	-	2	1	2	-	2	-	2	*	-
	29%	27%	30%	-	37%	100%	33%	-	38%	-	40%	13%	-
Technical advice	2	1	2	-	2	1	2	*	2	-	2	-	-
	30%	22%	35%	-	37%	100%	28%	39%	39%	-	47%	-	-
Legal advice	1	-	1	-	1	-	1	-	1	-	1	-	-
	17%	-	27%	-	29%	-	19%	-	22%	-	27%	-	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9b\_4. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Federation of Small Businesses (FSB)

Base: Those who are a member of Federation of Small Businesses (FSB) excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	l
Unweighted Total	52	19	33	2	20	16	2	3	5	2	2	16	36
Weighted Total	36	25	11	1	10	14	3	*	4	1	1	8	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	17	10	6	1	7	8	1	*	-	-	1	4	13
	46%	40%	58%	50%	65%	54%	21%	69%	-	-	50%	48%	45%
Influencing/lobbying key stakeholders on behalf of business members	10	8	2	1	5	3	-	*	-	1	-	3	7
	27%	30%	21%	50%	48%	22%	-	34%	-	75%	-	32%	26%
Media campaigning on behalf of business members	10	8	2	-	3	5	-	*	*	1	-	2	8
	28%	31%	22%	-	33%	38%	-	34%	8%	75%	-	21%	30%
Media opportunities for your company	10	7	4	1	3	3	2	*	*	*	-	4	6
	28%	26%	33%	50%	30%	22%	79%	66%	4%	25%	-	46%	23%
Access to research	16	12	4	-	4	8	1	-	*	1	1	4	12
	44%	47%	36%	-	43%	60%	21%	-	4%	75%	100%	44%	44%
Technical advice	12	10	2	-	4	2	1	*	4	-	1	1	11
	34%	41%	17%	-	38%	17%	21%	34%	92%	-	100%	15%	40%
Legal advice	19	17	2	-	5	6	3	*	4	-	1	2	17
	52%	66%	22%	-	47%	45%	100%	34%	92%	-	50%	21%	62%

Columns Tested: a, b - c, d, e, f, g, h, i, j - k, l

## LCCI - Topical Q1 2019

**Q9b\_4. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Federation of Small Businesses (FSB)

Base: Those who are a member of Federation of Small Businesses (FSB) excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	a	*b	*c	d	*e	*f	*g	*h	*i	*j	*k	*l	
Significance Level: 95%													
Unweighted Total	52	32	20	15	30	7	27	25	27	25	22	28	2
Weighted Total	36	20	16	8	24	4	14	22	17	19	14	21	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	17	11	6	4	9	3	6	10	7	9	9	8	-
	46%	53%	37%	57%	38%	67%	44%	47%	42%	49%	62%	37%	-
Influencing/lobbying key stakeholders on behalf of business members	10	6	4	3	7	-	5	5	5	5	5	4	-
	27%	29%	25%	35%	30%	-	32%	24%	32%	23%	39%	21%	-
Media campaigning on behalf of business members	10	5	5	2	7	2	3	7	7	3	6	4	*
	28%	26%	32%	22%	28%	42%	23%	32%	42%	16%	43%	18%	25%
Media opportunities for your company	10	5	6	1	8	1	4	6	5	5	4	6	1
	28%	23%	35%	13%	33%	29%	27%	29%	28%	28%	29%	26%	75%
Access to research	16	12	4	2	10	3	6	10	9	7	9	6	1
	44%	57%	27%	26%	43%	79%	40%	46%	55%	34%	65%	29%	75%
Technical advice	12	5	7	2	8	3	6	6	5	7	4	8	-
	34%	24%	46%	24%	31%	67%	41%	29%	29%	38%	30%	37%	-
Legal advice	19	9	10	2	14	2	6	13	6	13	7	12	-
	52%	44%	62%	31%	60%	49%	39%	61%	37%	65%	50%	55%	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l



## LCCI - Topical Q1 2019

**Q9b\_5. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Institute of Directors (IoD)

Base: Those who are a member of Institute of Directors (IoD) excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	l
Unweighted Total	41	10	31	2	10	7	4	6	10	2	-	9	32
Weighted Total	23	15	8	1	4	2	6	4	5	1	-	4	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%
Networking	12	9	4	*	1	1	6	3	2	-	-	1	12
	54%	59%	46%	30%	19%	35%	100%	68%	35%	-	-	19%	61%
Influencing/lobbying key stakeholders on behalf of business members	7	5	2	*	*	1	2	-	3	-	-	1	6
	32%	34%	26%	70%	9%	43%	40%	-	65%	-	-	21%	33%
Media campaigning on behalf of business members	4	2	1	-	1	*	-	*	1	1	-	1	3
	17%	15%	19%	-	14%	10%	-	7%	29%	100%	-	14%	17%
Media opportunities for your company	3	1	2	-	2	-	-	1	*	-	-	1	2
	13%	8%	21%	-	42%	-	-	28%	3%	-	-	38%	8%
Access to research	5	3	3	-	1	1	1	1	1	-	-	1	5
	24%	17%	36%	-	23%	35%	21%	28%	29%	-	-	14%	25%
Technical advice	4	3	1	-	*	-	1	1	1	-	-	-	4
	18%	17%	18%	-	5%	-	21%	28%	26%	-	-	-	21%
Legal advice	4	3	1	-	2	-	1	-	1	-	-	2	2
	16%	18%	14%	-	49%	-	10%	-	26%	-	-	50%	10%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

**Q9b\_5. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

### Institute of Directors (IoD)

Base: Those who are a member of Institute of Directors (IoD) excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l	
Unweighted Total	41	26	15	14	24	3	23	18	23	18	14	25	2
Weighted Total	23	13	10	6	16	1	7	15	13	10	7	14	1
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	12	7	5	3	9	1	2	11	9	4	4	9	-
	54%	58%	50%	43%	58%	66%	25%	68%	66%	39%	54%	60%	-
Influencing/lobbying key stakeholders on behalf of business members	7	4	4	2	5	*	1	6	5	2	2	4	1
	32%	28%	36%	31%	32%	34%	19%	37%	38%	24%	32%	24%	100%
Media campaigning on behalf of business members	4	1	2	2	2	-	2	2	1	3	1	2	1
	17%	10%	25%	30%	12%	-	24%	13%	6%	30%	10%	12%	88%
Media opportunities for your company	3	3	*	1	2	-	2	1	2	1	2	1	-
	13%	20%	3%	24%	10%	-	33%	3%	18%	7%	28%	7%	-
Access to research	5	3	2	-	5	1	1	5	2	4	1	3	1
	24%	23%	25%	-	30%	66%	9%	31%	13%	38%	22%	18%	88%
Technical advice	4	3	1	-	3	1	1	3	1	3	1	3	-
	18%	25%	8%	-	21%	66%	9%	22%	10%	27%	9%	23%	-
Legal advice	4	1	3	-	4	-	-	4	1	3	2	1	1
	16%	4%	33%	-	24%	-	-	24%	5%	31%	26%	4%	88%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

**Q9b\_6. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

**Any other business group you are a member of**

Base: Those who are a member of any other business group excl. none of these

	BUSINESS SIZE			INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	l
Unweighted Total	32	25	7	1	2	7	3	3	7	2	7	2	30
Weighted Total	33	31	3	2	2	8	5	3	8	2	4	3	30
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	18	17	1	2	-	1	3	3	4	2	3	2	16
	54%	55%	43%	100%	-	18%	52%	100%	52%	100%	84%	56%	53%
Influencing/lobbying key stakeholders on behalf of business members	7	6	1	2	-	*	-	1	2	-	2	2	5
	20%	19%	28%	100%	-	4%	-	44%	20%	-	48%	56%	17%
Media campaigning on behalf of business members	7	7	1	2	-	2	-	-	2	1	1	2	6
	22%	21%	35%	100%	-	22%	-	-	20%	50%	36%	56%	19%
Media opportunities for your company	5	5	1	-	1	1	-	-	1	1	1	1	4
	16%	15%	28%	-	71%	7%	-	-	16%	50%	36%	44%	14%
Access to research	15	14	1	-	-	4	3	2	3	2	1	-	15
	44%	45%	37%	-	-	53%	52%	56%	36%	100%	32%	-	48%
Technical advice	19	18	1	2	1	6	2	1	6	1	1	2	18
	58%	60%	34%	100%	29%	71%	48%	44%	68%	50%	32%	56%	58%
Legal advice	21	20	1	-	-	8	5	-	6	2	1	-	21
	63%	66%	28%	-	-	93%	95%	-	68%	100%	32%	-	70%

Columns Tested: a, b - c, d, e, f, g, h, i, j - k, l

## LCCI - Topical Q1 2019

**Q9b\_6. Which of the following, if any, are the benefits of your business being part of each of these business organisations?**

**Any other business group you are a member of**

Base: Those who are a member of any other business group excl. none of these

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	*a	*b	*c	*d	*e	*f	*g	*h	*i	*j	*k	*l	
Unweighted Total	32	13	19	3	26	3	7	25	14	18	12	17	3
Weighted Total	33	10	23	1	30	2	4	29	11	23	12	18	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Networking	18	5	13	1	16	1	2	16	3	14	5	9	4
	54%	44%	58%	100%	54%	26%	38%	56%	32%	64%	45%	51%	100%
Influencing/lobbying key stakeholders on behalf of business members	7	1	6	1	5	*	1	6	2	5	1	4	2
	20%	9%	25%	80%	18%	16%	21%	20%	15%	23%	11%	21%	46%
Media campaigning on behalf of business members	7	2	5	1	6	*	1	6	1	7	3	3	2
	22%	20%	23%	80%	20%	16%	25%	22%	5%	31%	23%	17%	46%
Media opportunities for your company	5	3	2	-	4	1	1	4	1	5	1	4	-
	16%	29%	11%	-	14%	57%	33%	14%	7%	21%	11%	23%	-
Access to research	15	5	9	1	14	-	1	14	6	9	6	7	1
	44%	51%	41%	50%	47%	-	21%	47%	51%	41%	53%	40%	37%
Technical advice	19	7	13	1	18	-	2	17	6	13	5	11	3
	58%	63%	56%	80%	61%	-	54%	59%	58%	58%	45%	62%	84%
Legal advice	21	8	14	1	20	*	2	19	7	15	9	11	1
	63%	73%	59%	80%	66%	16%	54%	65%	61%	65%	73%	62%	37%

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q10a. To what extent do you support or oppose the introduction of a 'Hotel Tax' (a tax charged to guests on the cost of staying in hotels and B&Bs) in London?

Base: All respondents

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 45 8%	37 7%	8 14% a	4 20%	11 14% hj	9 7%	8 11%	4 6%	6 4%	1 4%	2 4%	8 17% i	37 7%
Tend to support	(3) 167 29%	150 29%	17 29%	5 24%	27 34% e	22 18%	26 34% e	24 37% e	42 31% e	12 35% e	10 23%	15 30%	152 29%
Tend to oppose	(2) 126 22%	115 22%	11 18%	2 8%	12 15%	28 24% f	6 8%	23 36% dfi	39 29% dfi	4 12%	11 26% f	5 10%	121 23% k
Strongly oppose	(1) 133 23%	120 23%	14 23%	7 36%	19 24%	36 30% gh	19 25%	8 13%	23 17%	9 28%	12 29% gh	15 30%	118 23%
Don't know	100 17%	90 18%	9 16%	2 12%	10 13%	24 20% g	17 22%	6 9%	26 19%	7 21%	8 19%	7 14%	93 18%
<b>NETS</b>													
Net: Support	212 37%	187 36%	26 43%	9 45%	38 48% ej	30 26%	34 45% ej	28 43% ej	48 35%	13 39%	11 27%	23 46%	189 36%
Net: Oppose	259 45%	235 46%	24 41%	9 44%	31 39%	64 54% df	25 33%	32 48%	62 46%	14 40%	23 54% df	20 40%	239 46%
Mean score	2.3	2.2	2.4	2.3	2.4 ej	2.0	2.4	2.4 ej	2.3	2.2	2.0	2.4	2.3
Standard deviation	.98	.96	1.07	1.26	1.06	.99	1.08	.82	.86	.99	.93	1.16	.96
Standard error	.04	.05	.09	.31	.12	.10	.19	.11	.09	.18	.11	.16	.05

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

## LCCI - Topical Q1 2019

### Q10a. To what extent do you support or oppose the introduction of a 'Hotel Tax' (a tax charged to guests on the cost of staying in hotels and B&Bs) in London?

Base: All respondents

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 45	21	24	13	28	4	19	26	16	29	14	25	5
	8%	7%	9%	18%	6%	9%	22%	5%	8%	8%	9%	7%	22%
				d			g						
Tend to support	(3) 167	88	79	16	136	15	22	145	49	118	46	111	10
	29%	28%	30%	22%	30%	34%	26%	30%	24%	32%	28%	29%	43%
Tend to oppose	(2) 126	75	51	14	102	10	17	108	49	77	29	95	2
	22%	24%	19%	20%	22%	22%	20%	22%	24%	21%	18%	25%	9%
Strongly oppose	(1) 133	68	65	16	109	8	16	117	50	83	41	88	4
	23%	22%	25%	22%	24%	19%	18%	24%	25%	22%	25%	23%	16%
Don't know	100	58	42	13	80	6	12	88	36	64	32	66	2
	17%	19%	16%	18%	18%	15%	14%	18%	18%	17%	20%	17%	10%
<b>NETS</b>													
Net: Support	212	109	103	29	164	18	41	171	65	147	60	136	15
	37%	35%	40%	40%	36%	43%	48%	35%	33%	40%	37%	35%	65%
							g						
Net: Oppose	259	143	116	30	211	18	33	226	99	160	70	183	6
	45%	46%	44%	42%	46%	42%	38%	47%	49%	43%	43%	48%	25%
Mean score	2.3	2.2	2.3	2.4	2.2	2.4	2.6	2.2	2.2	2.3	2.3	2.2	2.8
							g						
Standard deviation	.98	.95	1.01	1.12	.95	.97	1.09	.94	.99	.97	1.03	.94	1.03
Standard error	.04	.06	.07	.13	.05	.16	.10	.05	.07	.06	.09	.05	.23

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

## LCCI - Topical Q1 2019

### Q10b. To what extent do you support or oppose the introduction of a 'Hotel Tax' (a tax charged to guests on the cost of staying in hotels and B&Bs) in London?

Base: All respondents excl. don't know

	Total	BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	c	d	e	f	g	h	i	j	k	l
Significance Level: 95%													
Unweighted Total	480	334	146	16	83	96	32	58	99	31	65	55	425
Weighted Total	471	421	50	18	69	94	59	59	109	27	35	43	428
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 45	37	8	4	11	9	8	4	6	1	2	8	37
	10%	9%	17%	23%	16%	9%	14%	7%	5%	5%	5%	19%	9%
			a		hj							l	
Tend to support	(3) 167	150	17	5	27	22	26	24	42	12	10	15	152
	35%	36%	34%	28%	39%	23%	44%	40%	38%	45%	28%	34%	36%
					e		e	e	e	e			
Tend to oppose	(2) 126	115	11	2	12	28	6	23	39	4	11	5	121
	27%	27%	22%	9%	17%	30%	11%	39%	35%	16%	32%	12%	28%
					df			dfl	dfl		df		k
Strongly oppose	(1) 133	120	14	7	19	36	19	8	23	9	12	15	118
	28%	28%	27%	40%	27%	38%	32%	14%	21%	35%	36%	35%	28%
						gh	g			g	gh		
<b>NETS</b>													
Net: Support	212	187	26	9	38	30	34	28	48	13	11	23	189
	45%	44%	51%	51%	55%	32%	58%	47%	44%	49%	33%	53%	44%
					ej		ej						
Net: Oppose	259	235	24	9	31	64	25	32	62	14	23	20	239
	55%	56%	49%	49%	45%	68%	42%	53%	56%	51%	67%	47%	56%
						df					df		
Mean score	2.3	2.2	2.4	2.3	2.4	2.0	2.4	2.4	2.3	2.2	2.0	2.4	2.3
					ej			ej					
Standard deviation	.98	.96	1.07	1.26	1.06	.99	1.08	.82	.86	.99	.93	1.16	.96
Standard error	.04	.05	.09	.31	.12	.10	.19	.11	.09	.18	.11	.16	.05

Columns Tested: a, b - c, d, e, f, g, h, i, j - k, l

## LCCI - Topical Q1 2019

### Q10b. To what extent do you support or oppose the introduction of a 'Hotel Tax' (a tax charged to guests on the cost of staying in hotels and B&Bs) in London?

Base: All respondents excl. don't know

	Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		a	b	c	d	e	f	g	h	i	j	k	l
Unweighted Total	480	271	209	79	363	38	127	353	198	282	134	325	21
Weighted Total	471	252	219	60	375	36	74	397	165	307	131	319	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly support	(4) 45 10%	21 8%	24 11%	13 22% d	28 7%	4 11%	19 25% g	26 7%	16 10%	29 9%	14 11%	25 8%	5 25%
Tend to support	(3) 167 35%	88 35%	79 36%	16 27%	136 36%	15 40%	22 30%	145 36%	49 30%	118 39% h	46 35%	111 35%	10 48%
Tend to oppose	(2) 126 27%	75 30%	51 23%	14 24%	102 27%	10 26%	17 23%	108 27%	49 30%	77 25%	29 22%	95 30%	2 10%
Strongly oppose	(1) 133 28%	68 27%	65 30%	16 27%	109 29%	8 23%	16 21%	117 30%	50 31%	83 27%	41 32%	88 28%	4 18%
<b>NETS</b>													
Net: Support	212 45%	109 43%	103 47%	29 49%	164 44%	18 51%	41 55% g	171 43%	65 40%	147 48%	60 46%	136 43%	15 72%
Net: Oppose	259 55%	143 57%	116 53%	30 51%	211 56%	18 49%	33 45%	226 57% f	99 60%	160 52%	70 54%	183 57%	6 28%
Mean score	2.3	2.2	2.3	2.4	2.2	2.4	2.6 g	2.2	2.2	2.3	2.3	2.2	2.8
Standard deviation	.98	.95	1.01	1.12	.95	.97	1.09	.94	.99	.97	1.03	.94	1.03
Standard error	.04	.06	.07	.13	.05	.16	.10	.05	.07	.06	.09	.05	.23

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l