

LCCI - QES Q1 2019

Methodology: ComRes interviewed 571 London business decision makers online between the 13th February and 11th March 2019. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

For information about commissioning research please contact <u>info@comresglobal.com</u> or call +44 (0)20 7871 8660.

REPUTATION | COMMUNICATIONS | PUBLIC POLICY

Four Millbank | London | SW1P 3JA | T. +44 (0)20 7871 8660 Rond-Point Schuman / Schumanplein 6 | Box 5 | 1040 Bruxelles | T. +32 (0)2 234 63 82 51/F Raffles City | No.268 Xi Zang Middle Road | HuangPu District Shanghai | 200001 China | T. +86 (0)21 2312 7674

Total employed. Base: All respondents	1
S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents	4
S2.Please choose the region you currently work in. Base: All respondents	6
D1. How many people does your company employ?	8
D2. Which of the following best describes your company sector?	13
D3. Which London borough is your business based in?	20
Q1_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of: SUMMARY TABLE	28
Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Domestic sales	29
Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Business domestic orders	31
Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Employment	33
Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Cashflow	35
Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of: SUMMARY TABLE	37
Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Export sales	38
Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Business export orders	40
Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of: SUMMARY TABLE	42
Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Export sales Base: All those who have export sales	43
Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of: Business export orders	45
Q3. How do you expect your workforce size to change over the next three months?	47
Q4. Have you tried to recruit in the past three months?	49
Q5. Were the jobs Base: All who have tried to recruit in past three months	51
Q6. Did you meet any difficulties in recruiting?	53
Q7. In which category did you have difficulties?	55



Q8_SUM. How have your investment plans changed over the past three months? SUMMARY TABLE Base: All respondents	57
Q8_1. How have your investment plans changed over the past three months? Plant and equipment	58
Q8_2. How have your investment plans changed over the past three months? Training	60
Q9_SUM. Over the next twelve months what do you think will happen to your SUMMARY TABLE	62
Q9_1. Over the next twelve months what do you think will happen to your Turnover	63
Q9_2. Over the next twelve months what do you think will happen to your Profitability	65
Q10. Are you operating at Base: All respondents	67
Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents	69
Q12. Is your business under any pressure to raise prices from any of the following?	71
Q13_SUM. Please indicate the extent to which the following have varied in the past 3 months. SUMMARY TABLE	73
Q13_1. Please indicate the extent to which the following have varied in the past 3 months. Pressure from employees to increase wages	74
Q13_2. Please indicate the extent to which the following have varied in the past 3 months. Cost of borrowing	76
Q13_3. Please indicate the extent to which the following have varied in the past 3 months. Cost of my business's energy	78
Q13_4. Please indicate the extent to which the following have varied in the past 3 months. Cost of fuel	80
Q13_5. Please indicate the extent to which the following have varied in the past 3 months. Cost of raw materials (sourced domestically)	82
Q13_6. Please indicate the extent to which the following have varied in the past 3 months. Cost of raw materials (sourced internationally)	84
Q14. Which of the following are more of a concern to your business than they were three months ago?	86
Q15_SUM. What do you expect to happen to the following economic indicators over the next twelve months? SUMMARY TABLE	88
Q15_1. What do you expect to happen to the following economic indicators over the next twelve months? UK economic growth	89
Q15_5. What do you expect to happen to the following economic indicators over the next twelve months? Economic prospects for London	91
Q15_6. What do you expect to happen to the following economic indicators over the next twelve months? Economic prospects for your company	93
Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business? Base: All respondents	95



Total employed.Base: All respondents

	BUSINESS SIZE						INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
1-9	294 51%	294 57% b	-	16 80%	41 51% j	72 61% hj	39 52% j	36 55% j	63 47% j	15 43%	12 27%	28 57%	266 51%
10-19	31 6%	-	31 53% a	3 14%	7 8%	7 6%	5 6%	4 6%	4 3%	* 1%	3 7%	8 15% I	24 5%
20-49	16 3%	-	16 27% a	1 4%	3 4%	3 2%	4 6%	1 2%	1 1%	1 3%	1 2%	3 5%	13 3%
50-99	6 1%	-	6 10% a		2 2%	2 1%	* 1%	1 1%	1 1%	-	* 1%	1 2%	5 1%
100-199	2 *		2 3% a	1%	*	1 1%	-	*	*	*	-	* 1%	1 *
200-249	2 *	-	2 3% a	1%	-	1 1%	-	*	1 1%	-	-	*	2 *
250-499	1 *	-	1 2% a		1 1%	1	*	-	*	-	-	1 1%	1 *
500+	1 *	- -	1 2% a		1 1%	*	- -	*	*	*		1 1%	1 *
Sole trader	218 38%	218 43% b		-	25 32%	33 28%	27 35%	24 36%	65 48% de	17 52% de	27 63% defgh	9 18%	209 40% k
Total number of employees Mean score	5946 10.4	1555 3.0	4392 73.9	204 9.9	1932 24.3	1295 11.0	559 7.4	481 7.4	1015 7.5	276 8.2	183 4.3	1837 37.1	4110 7.9
Standard deviation	97.55	2.12	a 297.11	24.65	243.03	45.89	26.54	41.40	43.47	54.68	9.07	308.62	38.48



Total employed.Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
				Agriculture,	Construction	Motor trades / wholesale / retail / transport & storage /	Information 9	Finance & insurance / business administration	Professional,	Public administration and defence / education /	Arts, entertainment,		
	Total	0-9	10+	forestry & fishing / production	Construction / property	accommodation & food services	Information & communication	and support	technical	health	recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Standard error	4.08	.10	23.13	5.81	25.20	4.28	4.20	5.18	3.92	8.76	1.02	39.51	1.70



Total employed.Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAPA	ACITY	E	EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
1-9	294 51%	169 54%	125 48%	44 60%	226 50%	23 55%	45 52%	248 51%	97 48%	197 53%	89 55%	191 50%	13 55%
10-19	31 6%	24 8% b	7 3%	7 9%	21 5%	3 8%	13 16% g	18 4%	15 7%	17 4%	9 5%	20 5%	2 9%
20-49	16 3%	9 3%	7 3%	5 7% d	10 2%	1 3%	9 10% g	7 1%	11 5% i	5 1%	5 3%	10 3%	1 3%
50-99	6 1%	4 1%	2 1%	2 3% d	3 1%	-	4 4% g	2	3 1%	3 1%	2 1%	3 1%	-
100-199	2 *	1 *	1	* 1%	1	* 1%	2 2% g	*	1 *	1 *	*	1	-
200-249	2 *	2 1%	-	*	1	*	2 2% g	*	2 1%	*	*	2	-
250-499	1 *	1 *	1 *	1 1%	*	*	1 1% g	*	1 *	1 *	1	1 *	1%
500+	1 *	1 *	*	1 1%	*	1 1%	1 1% g	*	1 1%	*	1	*	1 2%
Sole trader	218 38%	100 32%	118 45% a	13 17%	192 42% c	13 31%	10 11%	208 43% f	71 36%	147 40%	55 34%	156 41%	7 31%
Total number of employees Mean score	5946 10.4	4267 13.7	1679 6.5	1538 21.0 d	2907 6.4	1501 35.3	3544 40.9 g	2403 5.0	3007 15.0	2939 7.9	1701 10.5	2937 7.6	1308 55.4
Standard deviation Standard error	97.55 4.08	128.45 7.06	34.38 2.22	83.83 8.94	28.38 1.35	329.67 49.70	243.21 20.34	23.53 1.14	67.43 4.44	110.49 5.99	54.34 4.28	33.33 1.70	444.58 90.75



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
				Agriculture, forestry & fishing	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional, scientific &	Public administration and defence / education /	Arts, entertainment, recreation and		
Significance Level: 95%	Total	0-9 a	10+ b	/ production *c	property	& food services e	communication f	and support	technical h	health	other services	Manufacturing k	Services
					_			•			,		
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or	489	441	48	16	70	92	65	59	120	28	39	43	446
financial decisions	86%	86%	80%	76%	88%	78%	86%	91%	89%	82%	91%	87%	85%
								е	е		е		
Control of or having a say in operational	501	453	49	18	60	104	67	56	127	29	40	37	464
decisions	88%	88% b	82%	88%	75%	88% d	88%	86%	94% d	87%	92% d	74%	89% k
		_				_			_		•		
Recruitment (hiring new staff on a permanent or temporary basis)	282 49%	245 48%	37	7	44	54	35	38	70	16	18	27	255
permanent or temporary basis)	49%	48%	62% a	32%	55%	45%	46%	59%	51%	48%	42%	54%	49%
Directly managing one or more employees	269	228	42	13	48	56	32	33	64	9	14	32	238
	47%	44%	70%	63%	60% ii	47% ii	43%	51%	48%	26%	32%	64%	46%
			а		IJ	ıj		ıj	ij			'	
IT systems	334	308	27	10	44	55	58	40	91	15	21	27	307
	59%	60% b	45%	51%	55%	46%	76% deij	61%	67% eij	46%	48%	54%	59%
		-					•						
Procurement / supply chain management	301 53%	276 54%	25 42%	13 62%	43 54%	61 52%	37 49%	34 52%	81 59%	14 42%	19 44%	29 59%	272 52%
	53%	54% b	42%	62%	54%	52%	49%	52%	59% j	42%	44%	59%	52%
None of the above	_	_	_	_	_	_	_	_	_	_	_	_	_
13.15 S. till dbovo	-	-	-	-	-	-	-	-	-	-	-	-	-



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	Total	a a	b	C	d d	e	f f	g	h	i i	j	k	*
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or	489	269	220	61	386	41	71	418	164	324	130	337	22
financial decisions	86%	87%	84%	84%	85%	97% cd	82%	86%	82%	88%	80%	87% j	92%
Control of or having a say in operational decisions	501	273	228	55	406	39	72	429	171	330	138	341	22
, ,	88%	88%	88%	76%	89% c	93% c	83%	89%	85%	89%	85%	89%	95%
					-	-							
Recruitment (hiring new staff on a permanent or temporary basis)	282 49%	170 55%	112 43%	52 71%	202 44%	28 66%	62 71%	220 45%	99 49%	182 49%	83 51%	190 49%	9 37%
, , ,		b		d		d	g						
Directly managing one or more employees	269	154	115	45	195	29	61	209	94	176	83	173	14
	47%	50%	44%	62% d	43%	69% d	70% g	43%	47%	47%	51%	45%	58%
IT systems	334	191	143	40	265	29	51	283	113	221	90	235	9
	59%	62%	55%	54%	58%	69%	59%	58%	56%		55%		39%
Procurement / supply chain management	301	176	125	36	234	31	48	253	98	203	89	199	13
	53%	56% b	48%	49%	51%	72% cd	55%	52%	49%	55%	55%	52%	53%
None of the above	_	_	_	_	_	_	_	_	_	_	_	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-



S2.Please choose the region you currently work in. Base: All respondents

		BUSINE	SS SIZE	INDUSTRY							MANUFACTURII	NG/SERVICES	
						Motor trades /							
						wholesale / retail		Finance &		Public	A		
				Agriculture,		/ transport & storage /		insurance / business	Professional,	administration and defence /	Arts, entertainment,		
				forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	р	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S2.Please choose the region you currently work in. Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total London

	LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*
571	331	240	88	439	44	143	428	231	340	161	386	24
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D1. How many people does your company employ? Base: All respondents

		BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
0 sole trader	218 38%	218 43% b	-	-	25 32%	33 28%	27 35%	24 36%	65 48% de	17 52% de	27 63% defgh	9 18%	209 40% k
1-9	294 51%	294 57% b	-	16 80%	41 51% j	72 61% hj	39 52% j	36 55% j	63 47% j	15 43%	12 27%	28 57%	266 51%
10-19	31 6%	- -	31 53% a	3 14%	7 8%	7 6%	5 6%	4 6%	4 3%	* 1%	3 7%	8 15% I	24 5%
20-49	16 3%	-	16 27% a	1 4%	3 4%	3 2%	4 6%	1 2%	1 1%	1 3%	1 2%	3 5%	13 3%
50-99	6 1%	- -	6 10% a		2 2%	2 1%	* 1%	1 1%	1 1%	-	* 1%	1 2%	5 1%
100-199	2 *		2 3% a	1%	*	1 1%	-	*	*	*	-	* 1%	1 *
200-249	2		2 3% a	1%	-	1 1%	-	*	1 1%	-	-	*	2 *
250-499	1 *	-	1 2% a		1 1%	1 *	*	-	*	-	-	1 1%	1 *
500+	1 *	-	1 2% a	-	1 1%	*	-	*	*	*	-	1 1%	1 *
NETS													
Net: More than 9	59 10%	-	59 100% a	4 20%	13 17% h	13 11%	10 13%	6 9%	8 6%	2 5%	4 10%	13 25% I	47 9%



D1. How many people does your company employ? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
BCC NETS													
Net: 0-19	543 95%	512 100% b	31 53%	19 94%	73 92%	112 94%	71 93%	63 97%	132 97%	32 96%	41 97%	44 90%	499 96% k
Net: 20-199	23 4%		23 39% a	1 5%	5 7%	5 4%	5 7%	2 3%	3 2%	1 3%	1 3%	4 8%	20 4%
Net: 200-499	3 1%	-	3 5% a	* 1%	1 1%	1 1%	*	*	1 1%	-	-	1 1%	2
Net: 500+	1 *	-	1 2% a		1 1%	*	-	*	*	*	-	1 1%	1
ONS NETS													
Net: 0-9	512 90%	512 100% b	-	16 80%	66 83%	105 89%	66 87%	59 91%	128 94% d	32 95%	39 90%	37 75%	475 91% k
Net: 10-19	31 6%		31 53% a	3 14%	7 8%	7 6%	5 6%	4 6%	4 3%	* 1%	3 7%	8 15% I	24 5%
Net: 20-49	16 3%	- -	16 27% a	1 4%	3 4%	3 2%	4 6%	1 2%	1 1%	1 3%	1 2%	3 5%	13 3%
Net: 50-99	6 1%		6 10% a	-	2 2%	2 1%	* 1%	1 1%	1 1%	-	* 1%	1 2%	5 1%
Net: 100-249	3 1%	- -	3 6% a	* 2%	*	1 1%	-	*	1 1%	*	-	1 1%	3 1%



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Net: 250+	3 *	-	3 5% a	-	1 1%	1 1%	*	*	1 *	*	-	1 2%	2



D1. How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST RECE		CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
0 sole trader	218 38%	100 32%	118 45% a	13 17%	192 42% c	13 31%	10 11%	208 43% f	71 36%	147 40%	55 34%	156 41%	7 31%
1-9	294 51%	169 54%	125 48%	44 60%	226 50%	23 55%	45 52%	248 51%	97 48%	197 53%	89 55%	191 50%	13 55%
10-19	31 6%	24 8% b	7 3%	7 9%	21 5%	3 8%	13 16% g	18 4%	15 7%	17 4%	9 5%	20 5%	2 9%
20-49	16 3%	9 3%	7 3%	5 7% d	10 2%	1 3%	9 10% g	7 1%	11 5% i	5 1%	5 3%	10 3%	1 3%
50-99	6 1%	4 1%	2 1%	2 3% d	3 1%	-	4 4% g	2	3 1%	3 1%	2 1%	3 1%	-
100-199	2 *	1 *	1	* 1%	1 *	* 1%	2 2% g	*	1 *	1 *	*	1	-
200-249	2 *	2 1%	-	*	1 *	*	2 2% g	*	2 1%	*	*	2 *	-
250-499	1 *	1 *	1 *	1 1%	*	*	1 1% g	*	1 *	1 *	1	1	* 1%
500+	1 *	1 *	*	1 1%	*	1 1%	1 1% g	*	1 1%	*	1	*	1 2%
NETS													
Net: More than 9	59 10%	42 14% b	17 7%	16 22% d	37 8%	6 14%	31 36% g	28 6%	33 16% i	27 7%	18 11%	37 10%	3 14%
BCC NETS													
Net: 0-19	543 95%	293 94%	250 96%	64 87%	440 97% c	40 94%	69 79%	474 98% f	183 91%	360 97% h	153 94%	368 96%	22 94%



D1. How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC		CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: 20-199	23	15	9	8	14	2	14	9	14	9	8	15	1
	4%	5%	3%	11% d	3%	4%	16%	2%	7%	2%	5%	4%	3%
							g		'				
Net: 200-499	3 1%	2 1%	1	1 1%	2	* 1%	3 3%	1	3 1%	1	1 1%	2 1%	* 1%
	170	176		176		1 70	g 376		1 70		170	176	170
Net: 500+	1	1	*	1	*	1	1	*	1	*	1	*	1
Net. 500+	*	*	*	1%	*	1%	1%	*	1%	*	*	*	2%
							g						
ONS NETS													
Net: 0-9	512	269	243	57	418	37	55	456	168	344	144	347	20
	90%	86%		78%	92%	86%	64%	94%	84%		89%	90%	86%
			а		С			t		h			
Net: 10-19	31	24	7	7	21	3	13	18	15	17	9	20	2
	6%	8% b	3%	9%	5%	8%	16% g	4%	7%	4%	5%	5%	9%
Net: 20-49	16 3%	9 3%	7 3%	5 7%	10 2%	1 3%	9 10%	7 1%	11 5%	5 1%	5 3%	10 3%	1 3%
	370	370	370	d d	270	370	g	170	i	170	370	370	370
Net: 50-99	6	4	2	2	3	_	4	2	3	3	2	3	_
55 55	1%	1%		3%	1%	-	4%		1%		1%		-
				d			g						
Net: 100-249	3	3	1	1	2	1	3	*	3	1	1	3	-
	1%	1%	*	1%	*	1%	4%	*	1%	*	*	1%	-
							g						
Net: 250+	3	2	1	1	1	1	2	1	2	1	1	1	1
	*	1%	*	2% d	*	2%	2% g	*	1%	*	1%	*	3%
		l		u			<u> </u>		I .				



D2. Which of the following best describes your company sector? Base: All respondents

		BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571	512	59	21	79	118	76	65	135	34	43	49	522
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agriculture, forestry & fishing	1	-	1	1	-	-	-	-	-	-	-	1	-
	*	-	1% a	4%	-	-	-	-	-	-	-	1% I	-
Production	20	16	3	20	-	-	-	-	-	-	-	20	-
	3%	3%	6%	96%	-	-	-	-	-	-	-	40% I	-
Construction	29	20	9	_	29	-	-	-	-	-	-	29	-
	5%	4%	14% a	-	36% efghij	-	-	-	-	-	-	58% I	-
Motor trades	8	7	1	_	_	8	_	_	_	_	_	_	8
motor trades	1%	1%	1%	-	-	7% dghj	-	-	-	-	-	-	1%
Wholesale	20	17	3	_	-	20	-	-	-	-	-	_	20
	3%	3%	4%	-	-	17% dfghij	-	-	-	-	-	-	4%
Retail	55	50	5	-	-	55	-	-	-	-	-	-	55
	10%	10%	9%	-	-	47% dfghij	-	-	-	-	-	-	11% k
Transport & storage (inc. postal)	11	10	1	-	-	11	-	-	-	-	-	-	11
	2%	2%	2%	-	-	9% dfghij	-	-	-	-	-	-	2%
Accommodation & food services	24	20	4	-	-	24	-	-	-	-	-	-	24
	4%	4%	7%	-	-	20% dfghij	-	-	-	-	-	-	5%
Information & communication	76	66	10	_	-	-	76	-	-	-	-	_	76
	13%	13%	17%	-	-	-	100% deghij	-	-	-	-	-	15% k



D2. Which of the following best describes your company sector? Base: All respondents

		BUSINES	SS SIZE	1			INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	1014	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Finance & insurance	20 4%	17 3%	3 5%	-	-	-	-	20 31% defhij	-	-	-	-	20 4%
Property	50 9%	46 9%	5 8%		50 64% efghij	-	-	-	-	-	-		50 10% k
Professional, scientific & technical	135 24%	128 25% b	8 13%	-	-	-	-	-	135 100% defgij	-	-		135 26% k
Business administration and support services	45 8%	42 8%	3 5%	-	-	-	-	45 69% defhij	-	-	-		45 9% k
Public administration and defence			-		-	-	-	-	-	-	-		-
Education	27 5%	26 5% b	1 1%		-	-	-	-	-	27 79% defghj	-	- -	27 5%
Health	7 1%	6 1%	1 2%		-	-	-	-	-	7 21% defghj	-		7 1%
Arts, entertainment, recreation and other services	43 8%	39 8%	4 7%	-	-	-	-	-	- -	-	43 100% defghi	-	43 8% k
Other services			-		-	-	-	-	-	-	-		-



D2. Which of the following best describes your company sector? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Takal	0.0	40.	Agriculture, forestry & fishing	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional, scientific &	Public administration and defence / education /	Arts, entertainment, recreation and		Occiona
Significance Level: 95%	Total	0-9 a	10+ b	/ production *c	property	& food services e	communication	and support	technical h	health	other services	Manufacturing k	Services
					-		•			·	,		.
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
NETS													
Net: Manufacturing	49 9%	37 7%	13 21% a	21 100%	29 36% efghij	-	-	-	-	-	-	49 100% I	-
Net: Services	522 91%	475 93% b	47 79%		50 64%	118 100% d	76 100% d	65 100% d	135 100% d	34 100% d	43 100% d	- -	522 100% k
Net: Agriculture, forestry & fishing /	21	16	4	21	_	_	_	-	-	-	-	21	-
production	4%	3%	7%	100%	-	-	-	-	-	-	-	42% I	-
Net: Construction / property	79 14%	66 13%	13 22% a	-	79 100% efghij	-	-	- -	- -	-		29 58% I	50 10%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	118 21%	105 21%	13 22%	-	-	118 100% dfghij	-	-	-	-		- -	118 23% k
Net: Finance & insurance/ Business administration & support services	65 11%	59 12%	6 9%		-	-	-	65 100% defhij	-	-	-	-	65 12% k



D2. Which of the following best describes your company sector? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Net: Public administration and defence / education / health	34 6%	32 6%	2 3%	-	-	-	-	-	-	34 100% defghj	-	<u>-</u> -	34 6% k



D2. Which of the following best describes your company sector? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	FORCE SIZE	PAST REC		CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Agriculture, forestry & fishing	1 *	1 *	-	-	1	-		1 *	-	1 *	-	1	-
Production	20 3%	6 2%	14 5% a	6 8% d	12 3%	2 6%	6 7% g	14 3%	5 2%	15 4%	9 6% k	8 2%	3 14%
Construction	29 5%	11 4%	18 7%	5 7%	19 4%	5 12% d	13 15% g	16 3%	10 5%	18 5%	13 8% k	15 4%	1 4%
Motor trades	8 1%	1 *	7 3% a	2 2%	6 1%	-	3 4% g	4 1%	3 2%	4 1%	5 3%	3 1%	-
Wholesale	20 3%	12 4%	8 3%	4 6%	14 3%	2 4%	4 5%	16 3%	4 2%	16 4%	4 3%	16 4%	-
Retail	55 10%	36 12%	19 7%	9 12%	45 10%	1 3%	4 4%	52 11% f	31 15% i	24 7%	21 13%	34 9%	* 2%
Transport & storage (inc. postal)	11 2%	*	11 4% a	1 1%	9 2%	2 4%	2 3%	9 2%	1 *	10 3% h	8 5% k	3 1%	-
Accommodation & food services	24 4%	17 6%	7 3%	3 5%	18 4%	2 6%	4 5%	20 4%	13 7% i	11 3%	15 9% k	9 2%	-
Information & communication	76 13%	38 12%	38 15%	14 20%	54 12%	7 17%	10 12%	66 14%	18 9%	58 16% h	22 13%	50 13%	4 17%
Finance & insurance	20 4%	15 5%	5 2%	2 3%	17 4%	1 3%	3 3%	17 4%	6 3%	14 4%	3 2%	17 4%	-
Property	50 9%	30 10%	21 8%	4 5%	42 9%	5 12%	6 6%	45 9%	24 12% i	26 7%	8 5%	39 10%	4 16%



D2. Which of the following best describes your company sector? Base: All respondents

_		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	7 014.	а	b	С	d d	е	f	g	h	i	j	k	*1
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Professional, scientific & technical	135	78	57	13	113	9	14	121	49	87	34	94	8
	24%	25%	22%	18%	25%	22%	16%	25% f	24%	23%	21%	24%	34%
Business administration and support services	45	21	24	5	40	-	4	41	11	34	6	39	-
	8%	7%	9%	7%	9% e	-	5%	8%	6%	9%	4%	10% i	-
Public administration and defence	-	-	-	_	-	-	_	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Education	27	18	9	1	23	2	1	25	5	21	6	20	1
	5%	6%	3%	2%	5%	5%	2%	5%	3%	6%	4%	5%	5%
Health	7	3	4	1	5	-	4	3	3	4	2	5	-
	1%	1%	2%	2%	1%	-	5%	1%	2%	1%	1%	1%	-
							g						
Arts, entertainment, recreation and other services	43 8%	24 8%	19 7%	2 3%	38 8%	3 8%	7 8%	36 7%	15 8%	28 7%	8 5%	33 9%	2 9%
	8%	8%	1%	3%	8%	8%	8%	1%	8%	7%	5%	9%	9%
Other services	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	_	-	-	-	-	-	-	_	-	-	-	-
NETS													
Net: Manufacturing	49	18	31	11	31	7	19	30	15	34	22	23	4
	9%	6%	12% a	15% d	7%	17% d	22% g	6%	8%	9%	14% k	6%	18%
			_			_							
Net: Services	522 91%	293 94%	229 88%	62 85%	424 93%	35 83%	67 78%	454 94%	185 92%	336 91%	140 86%	362 94%	19 82%
	5176	b	00%	65%	93% Ce	03%	70%	94% f	9276	3170	00%	j	0270
Net: Agriculture, forestry & fishing / production	21	7	14	6	12	2	6	15	5	16	9	8	3
	4%	2%	5%	8%	3%	6%	7%	3%	2%	4%	6%	2%	14%
				d			g				k		



D2. Which of the following best describes your company sector? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Net: Construction / property	79 14%	41 13%	39 15%	9 12%	61 13%	10 24%	19 22% g	61 13%	35 17%	45 12%	21 13%	54 14%	5 20%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	118 21%	66 21%	52 20%	19 26%	93 20%	7 16%	18 21%	100 21%	53 26% i	66 18%	53 32% k	65 17%	* 2%
Net: Finance & insurance/ Business administration & support services	65 11%	36 12%	29 11%	8 10%	56 12%	1 3%	7 8%	58 12%	18 9%	47 13%	9 6%	56 15% j	-
Net: Public administration and defence / education / health	34 6%	21 7%	13 5%	3 4%	29 6%	2 5%	5 6%	28 6%	9 4%	25 7%	8 5%	25 6%	1 5%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Barking and Dagenham	5 1%	5 1%	*	* 1%	-	3 2%	2 3% h	-	-	-	-	*	5 1%
Barnet	42 7%	39 8%	3 5%	3 16%	8 10%	9 8%	3 4%	2 4%	7 5%	6 17% gh	4 8%	4 8%	38 7%
Bexley	4 1%	3 1%	1 1%		-	-	1 1%	2 4% eh	-	1 3%	-		4 1%
Brent	14 2%	13 2%	2 3%	* 2%	5 7% g	4 3%	-	-	4 3%	-	1 2%	2 4%	12 2%
Bromley	11 2%	10 2%	1 1%		4 5% hj	3 2%	2 3% h	-	-	1 3%	-	2 4%	9 2%
City of London	47 8%	35 7%	12 20% a	3 14%	5 6% j	7 6% j	10 13% ij	8 13% ij	15 11% j	* 1%	-	7 15%	40 8%
City of Westminster	39 7%	32 6%	6 11%	2 9%	11 14% hi	9 8%	3 4%	4 6%	7 5%	-	3 6%	2 4%	37 7%
Camden	27 5%	25 5%	3 4%		8 10% g	6 5%	2 3%	*	7 5%	2 6%	2 5%	1 2%	26 5%
Croydon	6 1%	6 1%	1 1%		1 2%	2 1%	2 3%	- -	*	- -	1 1%	- -	6 1%
Ealing	22 4%	20 4%	2 4%	-	8 10% ef	*	-	5 8% e	6 4% e	1 3%	3 7% e	2 4%	21 4%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Enfield	6 1%	4 1%	1 2%		1 1%	-	2 3%	* 1%	1 1%	* 1%	1 1%	1 1%	5 1%
Greenwich	10 2%	9 2%	1 2%		-	1 1%	2 3%	4 7% deh	1 1%	-	2 4%		10 2%
Hackney	14 2%	12 2%	1 2%		2 3%	1 1%	5 6% g	-	2 1%	3 9% egh	1 1%		14 3%
Hammersmith and Fulham	28 5%	26 5%	2 4%		3 3%	1 1%	4 6%	4 6%	11 8% e	3 9% e	3 6%	1 3%	27 5%
Haringey	13 2%	12 2%	1 2%	2 8%	1 2%	2 2%	2 3%	<u>-</u> -	1 1%	2 6%	2 5%	3 6% I	10 2%
Harrow	27 5%	25 5%	2 4%	5 23%	2 2%	7 6%	-	6 10% fi	5 4%	-	2 4%	7 14% I	20 4%
Havering	3 1%	3 1%	1 1%	-	1 2%	*	-	-	1 1%	-	* 1%	1 3% I	2
Hillingdon	17 3%	16 3%	1 2%		*	4 4%	7 10% dj	1 2%	4 3%	-	1 1%	*	17 3%
Hounslow	19 3%	19 4% b	*	3 16%	-	3 3%	- -	1 2%	8 6% dj	4 11% defgj	- -	3 7%	16 3%
Islington	17 3%	14 3%	3 6%		3 3%	1	*	4 7% e	5 4%	2 7% e	2 5% e		17 3%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	1000	а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Kensington and Chelsea	19 3%	15 3%	4 6%		4 5%	8 7%	-	1 2%	4 3%	1 4%	1 1%	- -	19 4%
Kingston upon Thames	9 2%	9 2%	-	2 8%	1 2%	-	-	1 2%	5 4% e	-	-	3 6% I	7 1%
Lambeth	16 3%	13 3%	3 6%		1 1%	9 7% dh	2 2%	2 3%	1	1 3%	2 5% h	1 1%	16 3%
Lewisham	11 2%	10 2%	1 1%	-	-	4 4%	-	4 6% dj	2 1%	1 3%	-	- -	11 2%
Merton	4 1%	4 1%	-		-	1 1%	-	1 2%		-	1 3%	- -	4 1%
Newham	6 1%	6 1%	*		-	3 3%	-	1 2%	-	1 3%	1 3%	- -	6 1%
Redbridge	8 1%	8 2%	*		*	1 1%	5 6% dgh	-	1 1%	-	1 1%	- -	8 2%
Richmond upon Thames	18 3%	17 3%	1 2%	-	-	9 7% d	-	1 2%	8 6% d	-	1 1%	- -	18 4%
Southwark	21 4%	18 4%	3 4%	1 4%	1 1%	6 5%	3 4%	- -	6 4%	2 6%	3 7% dg	1 3%	20 4%
Sutton	19 3%	19 4% b	-		6 8% eh	-	10 13% eghi	1 2%	-	-	2 4% eh	6 13% I	13 2%
Tower Hamlets	20 3%	18 4%	2 3%	-	1 2%	4 4%	6 8% j	4 6%	4 3%	-	* 1%	1 3%	19 4%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Waltham Forest	13 2%	13 2%	1 1%		1 1%	4 4%		1 2%	5 4%	-	2 4%	1 1%	13 2%
Wandsworth	32 6%	31 6% b	1 2%	-	3 3%	5 4%	-	4 6%	15 11% df	2 6%	4 10% f	- -	32 6% k
Outside London		-			-	-	-	-	-	- -	-	- -	
NETS													
Net: Inner London	311 54%	269 53%	42 71% a	7 34%	41 51%	66 56%	38 50%	36 55%	78 58%	21 62%	24 56%	18 36%	293 56% k
Net: Outer London	260 46%	243 47% b	17 29%	14 66%	39 49%	52 44%	38 50%	29 45%	57 42%	13 38%	19 44%	31 64% I	229 44%



D3. Which London borough is your business based in? Base: All respondents

_		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECF		CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Barking and Dagenham	5 1%	- -	5 2% a	2 2%	4 1%	-	*	5 1%	*	5 1%	*	5 1%	-
Barnet	42 7%	:	42 16% a	2 2%	37 8%	4 8%	5 6%	37 8%	17 9%	25 7%	7 4%	33 9%	2 8%
Bexley	4 1%	-	4 2% a	1 1%	3 1%	-	-	4 1%	- -	4 1%	-	4 1%	-
Brent	14 2%	-	14 5% a	4 6%	10 2%	-	7 8% g	8 2%	3 2%	11 3%	4 2%	9 2%	1 6%
Bromley	11 2%	-	11 4% a	1 1%	10 2%	-	1 1%	10 2%	3 1%	8 2%	4 2%	7 2%	-
City of London	47 8%	47 15% b	-	12 16% de	34 8%	1 3%	17 20% g	30 6%	17 8%	30 8%	13 8%	33 9%	1 6%
City of Westminster	39 7%	39 12% b	-	7 9%	30 7%	2 5%	11 13% g	27 6%	17 9%	22 6%	15 9%	24 6%	-
Camden	27 5%	27 9% b	- -	2 3%	20 4%	5 12% d	3 4%	24 5%	3 2%	24 6% h	7 4%	18 5%	3 12%
Croydon	6 1%	-	6 2% a	*	6 1%	-	1 1%	6 1%	*	6 2%	2 1%	4 1%	-
Ealing	22 4%	-	22 9% a	1 2%	18 4%	3 6%	2 3%	20 4%	4 2%	18 5%	4 2%	18 5%	-
Enfield	6 1%	-	6 2% a	*	5 1%	*	1 1%	5 1%	1 *	5 1%	*	5 1%	1%
Greenwich	10 2%	-	10 4% a	1 2%	9 2%	-	-	10 2%	2 1%	8 2%	1 *	10 2%	* 2%
Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l													

Online fieldwork: 13th February - 11th March 2019



D3. Which London borough is your business based in? Base: All respondents

		LOCATIO		EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Hackney	14 2%	14 4% b		2 3%	10 2%	1 2%	1 2%	12 3%	7 3%	7 2%	3 2%	10 3%	1 4%
Hammersmith and Fulham	28 5%	28 9% b		1 2%	22 5%	5 12% c	2 2%	26 5%	7 3%	21 6%	5 3%	21 5%	2 8%
Haringey	13 2%	13 4% b	-	2 2%	11 2%	1 1%	- -	13 3%	5 3%	7 2%	6 4%	6 2%	1 2%
Harrow	27 5%	- -	27 10% a	1 2%	24 5%	1 3%	4 5%	23 5%	8 4%	19 5%	7 4%	18 5%	2 8%
Havering	3 1%	- -	3 1% a	*	2	1 3% d	1 1%	3 1%	1 1%	2 *	1 1%	2 1%	-
Hillingdon	17 3%	- -	17 7% a	1 2%	16 4%		3 3%	15 3%	7 3%	10 3%	5 3%	12 3%	
Hounslow	19 3%	- -	19 7% a		18 4%	2 4%	*	19 4% f	6 3%	14 4%	4 3%	12 3%	3 14%
Islington	17 3%	17 6% b	-	1 2%	13 3%	3 7%	2 3%	15 3%	6 3%	11 3%	2 1%	12 3%	3 12%
Kensington and Chelsea	19 3%	19 6% b	-	2 3%	15 3%	1 3%	4 5%	14 3%	8 4%	10 3%	4 2%	15 4%	-
Kingston upon Thames	9 2%	- -	9 4% a	2 2%	6 1%	1 3%	- -	9 2%		9 3% h	4 3%	5 1%	-
Lambeth	16 3%	16 5% b	-	2 2%	15 3%	-	2 3%	14 3%	12 6% i	4 1%	5 3%	11 3%	-
Lewisham	11 2%	11 3% b	-	3 3%	8 2%		3 3%	8 2%	4 2%	7 2%	3 2%	8 2%	-

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

Online fieldwork: 13th February - 11th March 2019

D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAPA	ACITY	E	EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Merton	4 1%	- -	4 1% a	-	4 1%	- -		4 1%	1 1%	3 1%	1 1%	3 1%	-
Newham	6 1%	6 2% b	-	1 2%	5 1%	*	*	6 1%	4 2%	3 1%	4 2%	3 1%	-
Redbridge	8 1%	- -	8 3% a	-	8 2%	-	*	8 2%	2 1%	7 2%	2 2%	4 1%	2 10%
Richmond upon Thames	18 3%	- -	18 7% a	6 8% d	11 2%	2 4%	1 2%	17 3%	9 5%	9 2%	9 6%	9 2%	-
Southwark	21 4%	21 7% b	-	1 1%	20 4%	1 2%	5 5%	16 3%	13 7% i	7 2%	8 5%	13 3%	-
Sutton	19 3%	- -	19 7% a	5 7%	13 3%	1 3%	3 3%	17 3%	4 2%	15 4%	14 8% k	6 1%	-
Tower Hamlets	20 3%	20 6% b	-	4 5%	15 3%	1 3%	4 5%	16 3%	5 2%	15 4%	6 4%	14 4%	-
Waltham Forest	13 2%	- -	13 5% a	4 5% d	5 1%	4 9% d		13 3% f	7 3%	6 2%	8 5% k	5 1%	-
Wandsworth	32 6%	32 10% b	-	2 2%	28 6%	3 6%	2 3%	30 6%	14 7%	18 5%	4 2%	26 7% j	2 8%
Outside London		-	-	-		-		-	- -	-	-	-	-
NETS													
Net: Inner London	311 54%	311 100% b	- -	42 57%	245 54%	24 56%	58 68% g	252 52%	124 62% i	187 50%	85 52%	214 56%	12 52%



D3. Which London borough is your business based in? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Net: Outer London

	LOCA	TION	EXPECTED CI	HANGES IN WORK	KFORCE SIZE	PAST RECR	JITMENT	CAPA	CITY	E	XPECTED PRICES	3
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
571	331	240	88	439	44	143	428	231	340	161	386	24
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
260	-	260	31	210	19	28	232	76	184	78	171	11
46%	-	100%	43%	46%	44%	32%	48%	38%	50%	48%	44%	48%
		а					f		h			



QES Q1 2019 Q1_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE Base: All respondents

Domestic sales Cashflow Business domestic orders Employment

Total	Up	Same	Down	Mean
571	88	352	131	1
100%	1		23%	
571	83	329	159	1
100%	14%	58%	28%	
571	80	364	127	1
100%	14%	64%	22%	
571	42	477	52	*
100%	7%	84%	9%	



QES Q1 2019 Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales Base: All respondents

			BUSINES	SS SIZE	INDUSTRY									NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Up	(1)	88 15%	73 14%	15 26% a	7 33%	8 10%	24 20% d	11 14%	11 17%	18 13%	5 14%	5 11%	13 27% I	75 14%
Same	(0)	352 62%	318 62%	33 56%	12 58%	53 66%	64 54%	43 57%	46 71% e	83 61%	24 71%	28 64%	29 58%	323 62%
Down	(-1)	131 23%	121 24%	11 18%	2 9%	19 24%	31 26% g	22 29% g	8 12%	35 26% g	5 15%	11 25%	7 15%	124 24%
Mean score		1	1	.1	.2	1	1	1	.1	1	*	1	.1	1
Standard deviation Standard error		.62 .03	.61 .03	a .66 .05	.62 .15	.57 .06	.68 .06	.64 .10	dj .54 .07	.62 .06	.54 .09	.59 .07	.64 .08	.61 .03



QES Q1 2019 Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales Base: All respondents

			LOCATION		EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	Ī		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Up	(1)	88 15%	42 14%	46 18%	38 51% de	49 11%	1 3%	29 33% 9	59 12%	30 15%	58 16%	47 29% k	40 10%	* 2%
Same	(0)	352 62%	204 66% b	148 57%	32 44%	305 67% ce	15 35%	47 54%	305 63%	149 74% i	203 55%	74 45%	267 69% j	11 48%
Down	(-1)	131 23%	64 21%	67 26%	4 5%	101 22% c	26 62% cd	11 13%	120 25% f	22 11%	109 29% h	41 25%	78 20%	12 51%
Mean score		1	1	1	.5 de	1 e	6	.2	1	* i	1	* k	1	5
Standard deviation Standard error		.62 .03	.58 .03	.65 .04	.59 .06	.56 .03	.56 .08	.65 .05	.60 .03	.51 .03	.66 .04	.74 .06	.55 .03	.54 .11



QES Q1 2019 Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Up	(1)	80 14%	67 13%	13 22% a	6 29%	11 14%	15 12%	12 15%	14 21%	16 12%	3 10%	4 8%	15 30%	65 12%
Same	(0)	364 64%	325 64%	39 66%	11 54%	51 64%	77 65%	39 52%	46 71% f	86 64%	25 76% f	28 66%	24 49%	340 65% k
Down	(-1)	127 22%	120 23% b	7 12%	4 17%	17 22% g	27 23% g	25 33% g	5 8%	33 25% g	5 14%	11 26% g	10 20%	117 22%
Mean score		1	1	.1 a	.1	1	1	2	.1 defhj	1	*	2	.1	1
Standard deviation Standard error		.60 .02	.60 .03	.58 .05	.69 .16	.60 .06	.59 .05	.68 .11	.52 .07	.59 .05	.50 .08	.56 .06	.71 .09	.58 .03



QES Q1 2019 Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders Base: All respondents

			LOCATION		EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Up	(1)	80 14%	39 13%	41 16%	29 39% de	51 11% e	*	28 32% g	52 11%	29 15%	51 14%	34 21% k	45 12%	1 2%
Same	(0)	364 64%	206 66%	159 61%	38 52%	309 68% ce	17 40%	47 54%	318 66% f	147 73% i	217 59%	91 56%	262 68% j	12 49%
Down	(-1)	127 22%	66 21%	61 23%	6 9%	95 21% c	25 60% cd	12 14%	115 24% f	24 12%	103 28% h	37 23%	78 20%	11 49%
Mean score		1	1	1	.3 de	1 e	6	.2	1	* i	1	*	1	5
Standard deviation Standard error		.60 .02	.58 .03	.62 .04	.62 .07	.56 .03	.51 .08	.66 .06	.57 .03	.52 .03	.63 .03	.66 .05	.56 .03	.55 .11



QES Q1 2019 Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

			BUSINE	SS SIZE	INDUSTRY									NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Up	(1)	42 7%	29 6%	13 22% a	2 10%	7 9%	8 7%	7 9%	6 9%	7 5%	2 5%	4 8%	8 15% I	34 7%
Same	(0)	477 84%	436 85% b	41 68%	16 79%	64 80%	102 86%	56 73%	58 89% f	118 87% f	30 88%	34 78%	32 64%	445 85% k
Down	(-1)	52 9%	46 9%	6 10%	2 12%	9 11% g	8 7%	14 18% g	1 2%	10 7%	2 7%	6 13% g	10 20% I	42 8%
Mean score		*	*	.1	*	*	*	1	.1	*	*	*	*	*
Standard deviation Standard error		.41 .02	.38 .02	a .56 .04	.47 .11	.45 .05	.37 .03	.51 .08	.33 .04	.35 .03	.34 .06	.47 .05	.60 .08	.38 .02



QES Q1 2019 Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Up	(1)	42 7%	27 9%	15 6%	26 36% de	15 3%	*	31 36% g	11 2%	16 8%	25 7%	18 11% k	24 6%	1%
Same	(0)	477 84%	249 80%	228 87% a	44 59%	405 89% ce	29 68%	45 52%	432 89% f	174 87%	303 82%	118 73%	340 88% j	18 77%
Down	(-1)	52 9%	34 11%	18 7%	3 5%	36 8%	14 32% cd	10 12%	42 9%	11 5%	42 11% h	26 16% k	21 5%	5 22%
Mean score		*	*	*	.3 de	*	3	.2	1	*	*	*	*	2
Standard deviation		.41	.45	.35	.56	e .33	.48	.65	.32	.37	.42	.52	.34	.44
Standard error	L	.02	.02	.02	.06	.02	.07	.05	.02	.02	.02	.04	.02	.09



QES Q1 2019 Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Up	(1)	83 14%	69 13%	14 23% a	10 46%	9 12%	20 17%	4 5%	11 17%	19 14%	4 11%	6 15%	17 34% I	66 13%
Same	(0)	329 58%	296 58%	34 57%	6 31%	44 56%	69 58%	44 58%	42 64%	77 57%	21 62%	25 59%	18 37%	311 60% k
Down	(-1)	159 28%	147 29% b	12 20%	5 22%	26 32%	29 24%	28 37% g	12 19%	39 29%	9 27%	11 26%	15 30%	144 28%
Mean score		1	2	*	.2	2	1	3	*	1	2	1	*	2
Standard deviation		.64	.63	.66	.81	.64	f .64	.56	f .60	.64	.60	.64	.80	.62
Standard error		.03	.03	.05	.19	.07	.06	.09	.08	.06	.10	.07	.10	.03



QES Q1 2019 Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	Ī		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Up	(1)	83 14%	43 14%	40 15%	33 45% de	48 11%	1 3%	29 34% g	54 11%	30 15%	53 14%	34 21% k	48 13%	2%
Same	(0)	329 58%	190 61%	140 54%	35 48% e	285 63% ce	10 23%	42 49%	287 59% f	142 71% i	187 50%	78 48%	243 63% j	8 36%
Down	(-1)	159 28%	78 25%	81 31%	5 7%	122 27% c	31 74% cd	15 18%	144 30% f	28 14%	131 35% h	50 31%	94 24%	15 63%
Mean score		1	1	2	.4 de	2 e	7	.2	2	*	2	1	1	6
Standard deviation Standard error		.64 .03	.61 .03	.66 .04	.62 .07	.59 .03	.52 .08	.70 .06	.61 .03	.54 .04	.67 .04	.72 .06	.60 .03	.53 .11



QES Q1 2019
Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE Base: All respondents

Export sales

Business export orders

Total	Up	Same	Down	My business does not export outside the UK	Mean
571	32	123	42	374	*
100%	6%	21%	7%	66%	
571	32	126	43	369	1
100%	6%	22%	7%	65%	



QES Q1 2019 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Up	(1)	32 6%	22 4%	11 18% a	3 14%	3 4%	8 7%	7 9%	4 7%	4 3%	* 1%	3 6%	5 11%	27 5%
Same	(0)	123 21%	103 20%	20 33% a	12 56%	16 21%	34 29% fgi	9 11%	10 15%	26 19%	4 13%	12 27% f	20 40% I	103 20%
Down	(-1)	42 7%	34 7%	7 13% a	3 16%	1 2%	11 9% d	7 9% d	3 4%	9 6%	2 6%	6 13% d	5 9%	37 7%
My business does not export outside the UK		374 66%	353 69% b	22 36%	3 14%	59 74% ej	64 54%	54 71%	48 74% ej	97 71% ej	27 79% ej	23 54%	20 40%	355 68% k
Mean score		*	1	.1 a	*	.1	*	*	.1	1	2	1	*	1
Standard deviation Standard error		.61 .04	.59 .05	.70 .07	.61 .16	.46 .08	.61 .08	.80 .19	.65 .14	.57 .09	.61 .19	.64 .10	.59 .09	.62 .04



QES Q1 2019 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*I
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Up (1)	32 6%	18 6%	14 6%	18 25% de	14 3%	*	16 19% g	16 3%	17 9% i	15 4%	15 9% k	18 5%	1%
Same (0)	123 21%	65 21%	58 22%	18 24% e	101 22% e	4 9%	24 28%	98 20%	60 30% i	63 17%	32 20%	87 22%	4 18%
Down (-1)	42 7%	18 6%	24 9%	3 4%	29 6%	10 23% cd	6 6%	36 7%	6 3%	36 10% h	12 8%	22 6%	7 30%
My business does not export outside the UK	374 66%	211 68%	164 63%	35 47%	311 68% c	29 68% c	40 46%	334 69% f	117 59%	257 69% h	104 64%	258 67%	12 52%
Mean score	*	*	1	.4 d	1	7	.2 g	1	.1 i	2	*	*	6
Standard deviation Standard error	.61 .04	.60 .05	.63 .06	.63 .09	.54 .04	.51 .11	.66 .07	.57 .05	.52 .05	.65 .06	.68 .08	.56 .04	.54 .15



QES Q1 2019 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Up	(1)	32 6%	22 4%	10 17% a	3 12%	4 5%	8 7%	7 9%	4 7%	4 3%	1 2%	2 4%	6 12% I	26 5%
Same	(0)	126 22%	106 21%	21 35% a	10 51%	15 19%	36 30% fg	9 11%	10 15%	28 20%	5 15%	14 32% fgi	18 36% I	109 21%
Down	(-1)	43 7%	36 7%	7 12% a	5 23%	1 1%	12 10% d	7 9% d	4 6%	8 6%	1 3%	5 12% d	6 12%	37 7%
My business does not export outside the UK		369 65%	348 68% b	21 36%	3 14%	59 74% ej	63 53%	54 71%	47 72% ej	95 70% ej	27 79% ej	22 52%	20 40%	350 67% k
Mean score		1	1	.1	1	.1 hj	1	*	*	1	*	2	*	1
Standard deviation Standard error		.61 .04	.59 .05	.68 .06	.65 .17	.50 .08	.60 .08	.80 .19	.68 .15	.55 .08	.57 .18	.56 .09	.65 .10	.60 .04



QES Q1 2019 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

		LOC	ATION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECI	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Tot	I Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	57	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	57 10		260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Up		2 19 6% 6%	13 5 5%	18 25% de	14 3%	-	17 20% g	15 3%	17 8% i	16 4%	16 10% k	17 4%	-
Same	0) 12	66 2% 219	61 5 23%	15 21%	107 24% e	4 9%	20 23%	107 22%	59 29% i	67 18%	30 18%	91 24%	6 24%
Down (-	1) 4	3 18 7% 6%	24 5 9%	4 6%	28 6%	10 23% cd	9 10%	34 7%	10 5%	33 9%	15 9%	22 6%	6 25%
My business does not export outside the UK	36	208 5% 67%	162 62%	35 48%	306 67% c	29 68% c	41 47%	329 68% f	115 58%	254 69% h	102 63%	255 66%	12 52%
Mean score		*	1	.4 d	1	7	.2 g	1	.1 i	1	*	*	5
Standard deviation Standard error	.6 .0		.61 .06	.69 .09	.53 .04	.46 .10	.74 .08	.55 .04	.55 .05	.63 .06	.72 .09	.55 .04	.52 .14



QES Q1 2019
Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLEBase: All those who have export sales / export orders

Export sales

Business export orders

Total	Up	Same	Down	My business does not export outside the UK	Mean
197 100%	32 16%	123 62%	42 21%	-	*
202 100%	32 16%	126 63%	43 21%	-	1



QES Q1 2019 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales
Base: All those who have export sales

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	*f	*g	h	*i	j	k	I
Unweighted Total		242	129	113	15	36	61	17	21	44	10	38	41	201
Weighted Total		197 100%	159 100%	38 100%	18 100%	21 100%	54 100%	22 100%	17 100%	39 100%	7 100%	20 100%	30 100%	167 100%
Up	(1)	32 16%	22 14%	11 28% a	3 17%	3 14%	8 16%	7 30%	4 25%	4 11%	* 7%	3 13%	5 18%	27 16%
Same	(0)	123 62%	103 65% b	20 52%	12 65%	16 79%	34 64%	9 39%	10 59%	26 67%	4 63%	12 59%	20 67%	103 62%
Down	(-1)	42 21%	34 22%	7 20%	3 18%	1 6%	11 21%	7 32%	3 16%	9 22%	2 30%	6 28% d	5 15%	37 22%
My business does not export outside the UK			-	-		-		-	-	-	-			-
Mean score		*	1	.1 a	*	.1	*	*	.1	1	2	1	*	1
Standard deviation Standard error		.61 .04	.59 .05	.70 .07	.61 .16	.46 .08	.61 .08	.80 .19	.65 .14	.57 .09	.61 .19	.64 .10	.59 .09	.62 .04



QES Q1 2019 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales
Base: All those who have export sales

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	242	140	102	54	167	21	90	152	123	119	69	159	14
Weighted Total	197 100%	100 100%	97 100%	39 100%	145 100%	14 100%	46 100%	150 100%	83 100%	114 100%	59 100%	126 100%	11 100%
Up (1)	32 16%	18 18%	14 15%	18 47% d	14 10%	* 1%	16 36% g	16 11%	17 21%	15 13%	15 25% k	18 14%	* 2%
Same (0)	123 62%	65 64%	58 60%	18 46%	101 70% c	4 28%	24 52%	98 65% f	60 72% i	63 55%	32 54%	87 68% j	4 37%
Down (-1)	42 21%	18 18%	24 25%	3 7%	29 20% c	10 70%	6 12%	36 24% f	6 7%	36 31% h	12 21%	22 18%	7 61%
My business does not export outside the UK	-		-	-				-		-	-	-	-
Mean score	*	*	1	.4 d	1	7	.2 a	1	.1 i	2	*	*	6
Standard deviation	.61	.60	.63	.63	.54	.51	.66	.57	.52	.65	.68	.56	.54
Standard error	.04	.05	.06	.09	.04	.11	.07	.05	.05	.06	.08	.04	.15



QES Q1 2019 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All those who have export orders

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	*f	*g	h	*i	j	k	1
Unweighted Total		247	133	114	15	36	63	17	22	45	10	39	41	206
Weighted Total		202 100%	164 100%	38 100%	18 100%	21 100%	56 100%	22 100%	18 100%	40 100%	7 100%	20 100%	30 100%	172 100%
Up	(1)	32 16%	22 14%	10 26% a	3 14%	4 19%	8 15%	7 30%	4 24%	4 10%	1 12%	2 8%	6 20%	26 15%
Same	(0)	126 63%	106 65%	21 55%	10 59%	15 75%	36 64%	9 39%	10 56%	28 69%	5 72%	14 67%	18 60%	109 63%
Down	(-1)	43 21%	36 22%	7 19%	5 27%	1 6%	12 21% d	7 32%	4 21%	8 21%	1 16%	5 24% d	6 20%	37 21%
My business does not export outside the UK										-	- -		- -	
Mean score		1	1	.1	1	.1 hj	1	*	*	1	*	2	*	1
Standard deviation Standard error		.61 .04	.59 .05	.68 .06	.65 .17	.50 .08	.60 .08	.80 .19	.68 .15	.55 .08	.57 .18	.56 .09	.65 .10	.60 .04



QES Q1 2019 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All those who have export orders

		LOC	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	Е	XPECTED PRICES	
	Tota	I Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	24	7 143	104	54	172	21	89	158	126	121	70	163	14
Weighted Total	20		99	38	150	14	46	156	85	116	60	130	11
	10	100%	6 100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1) 3		13	18	14	-	17	15	17	16	16	17	-
	1	189	6 14%	48% d	9%	-	37% q	10%	19%	14%	26% k	13%	-
Same	(0) 12		61 62%	15	107 72%	4 27%	20 43%	107	59 69%	67	30 49%	91 70%	6 49%
	6	64%	62%	40%	72% C	21%	43%	68% f	69%	58%	49%	70% j	49%
Down	-1) 4	3 18	24	4	28	10	9	34	10	33	15	22	6
	2	189	25%	12%	19%	73%	20%	22%	11%		25%	17%	51%
										h			
My business does not export outside the		- -	-	-	-	-	-	-	-	-	-	-	-
UK		- -	-	-	-	-	-	-	-	-	-	-	-
Mean score		*	1	.4	1	7	.2	1	.1	1	*	*	5
Standard deviation		.61	.61	d	.53	.46	.74	EE	i	62	.72	FF	50
Standard deviation Standard error	.6	1	.06	.69 .09	.53 .04	.46 .10	.08	.55 .04	.55 .05	.63 .06	.72	.55 .04	.52 .14
0.0		. .00	.00	.00	.04	.10		.01	.00	.00	.00	.04	.1-7



Q3. How do you expect your workforce size to change over the next three months? Base: All respondents

		BUSINESS SIZE INDUSTRY Motor trades / INDUSTRY									MANUFACTURII	NG/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increase	73 13%	57 11%	16 28% a	6 28%	9 11%	19 16% j	14 19% j	8 12%	13 10%	3 8%	2 4%	11 22% I	62 12%
Stay the same	455 80%	418 82% b	37 62%	12 60%	61 76%	93 78%	54 72%	56 86%	113 83%	29 86%	38 88% df	31 63%	424 81% k
Fall	42 7%	37 7%	6 10%	2 12%	10 13% g	7 6%	7 9%	1 2%	9 7%	2 6%	3 8%	7 15% I	35 7%



Q3. How do you expect your workforce size to change over the next three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Increase Stay the same Fall

	LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*
571	331	240	88	439	44	143	428	231	340	161	386	24
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
73	42	31	73	-	-	42	31	31	43	39	33	*
13%	13%	12%	100%	-	-	48%	7%	15%	11%	24%	9%	2%
			de			g				k		
455	245	210	-	455	-	36	419	159	296	102	339	15
80%	79%	81%	-	100%	-	42%	87%	79%	80%	63%	88%	64%
				ce			f				j	
42	24	19	-	-	42	9	34	11	32	21	13	8
7%	8%	7%	-	-	100%	10%	7%	5%	9%	13%	3%	35%
					cd					k		



Q4. Have you tried to recruit in the past three months?

Base: All respondents

BUSINESS SIZE INDUSTRY MANUFACTURING/SERVICES Motor trades / Finance & Public wholesale / retail administration Arts, / transport & insurance / Agriculture, business Professional, and defence / entertainment, storage / forestry & fishing / production Construction / accommodation Information & administration scientific & education / recreation and Total 0-9 10+ property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% g Unweighted Total 571 406 165 18 93 115 40 64 123 39 79 61 510 Weighted Total 571 512 59 21 79 118 76 65 135 34 43 49 522 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% Yes 87 55 31 6 19 18 10 14 5 19 67 15% 11% 53% 29% 24% 15% 13% 11% 10% 16% 15% 39% 13% h No 484 456 28 15 61 100 66 58 121 28 36 30 454 85% 89% 47% 71% 76% 85% 87% 89% 90% 84% 85% 61% 87% b d k



Q4. Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

	LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*
571	331	240	88	439	44	143	428	231	340	161	386	24
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
87	58	28	42	36	9	87	-	45	41	33	53	1
15%	19%	11%	57%	8%	21%	100%	-	22%	11%	20%	14%	4%
	b		de		d	g		i				
484	252	232	31	419	34	-	484	155	329	130	332	23
85%	81%	89%	43%	92%	79%	-	100%	78%	89%	80%	86%	96%
		а		ce	С		f		h			



Q5. Were the jobs...Base: All who have tried to recruit in past three months

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	*f	*g	*h	*i	*j	k	I
Unweighted Total	143	45	98	8	35	31	10	12	24	9	14	34	109
Weighted Total	87 100%	55 100%	31 100%	6 100%	19 100%	18 100%	10 100%	7 100%	14 100%	5 100%	7 100%	19 100%	67 100%
Full-time	66 76%	41 74%	25 79%	6 97%	16 88%	13 70%	8 78%	6 83%	10 67%	3 59%	4 59%	17 89% I	49 72%
Part-time	31 35%	20 36%	11 35%	1 15%	6 34%	8 45%	2 24%	2 21%	5 38%	3 56%	3 41%	6 30%	25 37%
Temporary	15 18%	12 22% b	3 9%	* 3%	2 9%	1 3%	2 24%	2 23%	5 38%	1 18%	2 32%	2 10%	13 20%
Permanent	12 13%	4 8%	7 23% a	* 7%	4 22%	1 6%	1 6%	1 16%	3 18%	* 9%	1 20%	1 6%	10 15%



Q5. Were the jobs...Base: All who have tried to recruit in past three months

Significance Level: 95%
Unweighted Total
Weighted Total
Full-time
Part-time
Temporary
Permanent

								_				
	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*1
143	99	44	59	69	15	143	-	82	61	49	91	3
87	58	28	42	36	9	87	-	45	41	33	53	1
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
66	43	23	32	27	6	66	-	34	32	30	35	1
76%	74%	80%	77%	76%	72%	76%	-	75%	77%	91% k	67%	60%
31	18	12	16	11	4	31	-	14	17	9	21	*
35%	31%	44%	38%	31%	40%	35%	-	31%	40%	28%	40%	20%
15	11	5	9	3	3	15	-	4	11	8	7	*
18%	18%	16%	22%	9%	31%	18%	-	9%		23%	14%	20%
			d						h			
12	9	3	3	7	2	12	-	4	8	6	6	-
13%	15%	10%	8%	18%	18%	13%	-	8%	19%	19%	11%	-



Q6. Did you meet any difficulties in recruiting?Base: All who have tried to recruit in past three months

		BUSINE	SS SIZE				INDU	STRY				MANUFACTUR	NG/SERVICES
				Agriculture,	0 1 11 1	Motor trades / wholesale / retail / transport & storage /		Finance & insurance / business	Professional,	Public administration and defence /	Arts, entertainment,		
	Total	0-9	10+	forestry & fishing / production	Construction / property	accommodation & food services	Information & communication	administration and support	scientific & technical	education / health	recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	*f	*g	*h	*i	*j	k	I
Unweighted Total	143	45	98	8	35	31	10	12	24	9	14	34	109
Weighted Total	87 100%	55 100%	31 100%	6 100%	19 100%	18 100%	10 100%	7 100%	14 100%	5 100%	7 100%	19 100%	67 100%
Yes	54 63%	36 66%	18 58%	3 58%	12 63%	11 59%	5 48%	7 95%	10 69%	4 68%	3 47%	11 55%	44 65%
No	32 37%	19 34%	13 42%	2 42%	7 37%	7 41%	5 52%	* 5%	4 31%	2 32%	3 53%	9 45%	24 35%



Q6. Did you meet any difficulties in recruiting?Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	F	XPECTED PRICES	:
							Did not try to	5 77				
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*1
143	99	44	59	69	15	143	-	82	61	49	91	3
87	58	28	42	36	9	87	-	45	41	33	53	1
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
54	37	18	27	19	8	54	-	24	30	23	30	1
63%	63%	63%	64%	54%	93%	63%	-	53%	73% h	72%	57%	100%
									"			
32	22	10	15	17	1	32	-	21	11	9	23	-
37%	37%	37%	36%	46%	7%	37%	-	47%	27%	28%	43%	-
								i				



Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I
Unweighted Total	87	29	58	5	20	18	4	11	16	6	7	19	68
Weighted Total	54 100%	36 100%	18 100%	3 100%	12 100%	11 100%	5 100%	7 100%	10 100%	4 100%	3 100%	11 100%	44 100%
Skilled manual/ technical	28 52%	19 53%	9 51%	2 69%	7 62%	7 61%	3 63%	3 38%	5 46%	* 9%	2 50%	9 88%	19 43%
Professional/ managerial	24 44%	15 40%	9 52%	1 31%	1 9%	4 42%	3 68%	6 80%	6 61%	1 39%	1 32%	2 20%	22 50%
Un/ semi-skilled	10 19%	8 22%	2 12%	1 21%	3 24%	1 7%	-	1 18%	3 27%	1 35%	1 19%	1 10%	9 21%
Clerical	10 18%	7 18%	3 19%	* 5%	3 27%	* 1%	2 37%	1 20%	1 13%	1 26%	1 32%	* 3%	10 22%



Q7. In which category did you have difficulties? Base: All who had difficulties in recruiting

Significance Level: 95%
Unweighted Total
Weighted Total
Skilled manual/ technical
Professional/ managerial
Un/ semi-skilled
Clerical

	LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	;
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	*b	С	d	*e	f	*g	h	i	j	k	*1
87	61	26	38	35	14	87	-	46	41	34	50	3
54	37	18	27	19	8	54	-	24	30	23	30	1
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
28	17	11	14	10	5	28	-	12	16	15	13	1
52%	47%	62%	52%	50%	59%	52%	-	50%	54%	62%	43%	100%
24	19	4	17	4	3	24	-	9	15	12	12	*
44%	53%	25%	63% d	21%	34%	44%	-	36%	50%	52%	38%	20%
10	5	5	3	4	3	10	-	5	5	6	4	*
19%	14%	27%	13%	20%	33%	19%	-	21%	16%	24%	14%	20%
10	7	3	5	5	1	10	-	4	6	2	7	*
18%	20%	14%	17%	24%	11%	18%	-	15%	21%	10%	25%	20%



Q8_SUM. How have your investment plans changed over the past three months?

SUMMARY TABLE Base: All respondents

Training

Plant and equipment

Total	Increased	Same	Decreased	Mean
571	56	466	48	*
100%	10%	82%	8%	
571	45	468	58	*
100%	8%	82%	10%	



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased	(1)	45 8%	34 7%	11 19% a	4 19%	8 10%	13 11% hj	8 10%	4 7%	5 4%	1 4%	1 3%	11 23% I	34 6%
Same	(0)	468 82%	425 83% b	43 73%	13 65%	62 78%	94 79%	63 82%	56 87%	114 84%	28 84%	38 88%	29 59%	439 84% k
Decreased	(-1)	58 10%	53 10%	5 9%	3 16%	10 12%	11 9%	6 7%	4 7%	16 12%	4 12%	4 8%	9 18% I	49 9%
Mean score		*	*	.1	*	*	*	*	*	1	1	*	*	*
Standard deviation Standard error		.42 .02	.41 .02	a .52 .04	.60 .14	.48 .05	.46 .04	.42 .07	.37 .05	.39 .03	.40 .06	.34 .04	.65 .08	.40 .02



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	Ī		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased	(1)	45 8%	21 7%	24 9%	16 22% de	26 6%	3 7%	19 22% g	26 5%	19 10%	26 7%	23 14% k	19 5%	3 13%
Same	(0)	468 82%	261 84%	207 80%	50 69%	393 86% ce	25 60%	58 68%	410 85% f	165 82%	303 82%	121 75%	335 87% j	12 49%
Decreased	(-1)	58 10%	29 9%	29 11%	7 9%	37 8%	14 34% cd	9 11%	49 10%	16 8%	42 11%	18 11%	31 8%	9 38%
Mean score		*	*	*	.1 de	*	3	.1	*	*	*	*	*	2
Standard deviation		.42	.40	.45	.55	e .37	.59	.56	.39	.42	.43	.51	.36	.69
Standard error	Į	.02	.02	.03	.06	.02	.09	.05	.02	.03	.02	.04	.02	.14



Q8_2. How have your investment plans changed over the past three months?

TrainingBase: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased	(1)	56 10%	42 8%	14 24% a	4 20%	5 7%	10 8%	10 13%	7 11%	14 10%	1 4%	4 9%	8 17%	48 9%
Same	(0)	466 82%	426 83% b	40 68%	13 64%	63 79%	97 82%	60 79%	54 83%	112 83%	32 96% defhj	35 82%	32 64%	435 83% k
Decreased	(-1)	48 8%	43 8%	5 8%	3 16%	11 14% i	11 10%	6 7%	4 6%	10 7%	*	4 8%	10 19% I	39 7%
Mean score		*	*	.2	*	1	*	.1	.1	*	*	*	*	*
Standard deviation Standard error		.43 .02	.41 .02	a .55 .04	.62 .15	.45 .05	.43 .04	.45 .07	.41 .05	.42 .04	.21 .03	.42 .05	.61 .08	.41 .02



Q8_2. How have your investment plans changed over the past three months?

TrainingBase: All respondents

			LOCA	TION	EXPECTED CHANGES IN WORKFORCE SIZE PAST		PAST REC	RUITMENT	CAPA	CITY	Е	XPECTED PRICES		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased	(1)	56 10%	35 11%	21 8%	25 35% de	25 6%	6 13% d	27 31% g	30 6%	21 11%	35 9%	20 13%	33 8%	4 15%
Same	(0)	466 82%	252 81%	215 82%	44 61%	398 87% ce	24 56%	54 62%	412 85% f	170 85%	296 80%	129 80%	326 85%	10 44%
Decreased	(-1)	48 8%	24 8%	25 9%	3 4%	32 7%	13 30% cd	6 7%	43 9%	9 5%	39 11% h	13 8%	26 7%	10 41%
Mean score		*	*	*	.3	*	2	.2	*	.1	*	*	*	3
Standard deviation		.43	.44	.42	de .55	e .36	.64	.57	.39	.39	.45	.45	.39	.72
Standard error		.02	.02	.03	.06	.02	.10	.05	.02	.03	.02	.04	.02	.15



Q9_SUM. Over the next twelve months what do you think will happen to your...

SUMMARY TABLE Base: All respondents

Turnover

Profitability

Total	Increase	Stay the same	Decrease	Mean
571	150	261	160	*
100%	26%	46%	28%	
571	141	266	165	*
100%	25%	47%	29%	



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increase	(1)	150 26%	128 25%	22 38% a	9 45%	12 15%	40 34% dj	25 33% d	16 25%	34 25%	6 19%	8 19%	16 32%	134 26%
Stay the same	(0)	261 46%	238 47%	23 38%	7 34%	42 53% f	53 45%	26 34%	35 54% f	55 41%	21 64% efh	21 48%	22 44%	239 46%
Decrease	(-1)	160 28%	146 29%	14 24%	4 21%	25 32%	25 21%	25 33%	14 21%	47 35% ei	6 18%	14 32%	12 23%	149 28%
Mean score		*	*	.1	.2	2	.1	*	*	1	*	1	.1	*
Standard deviation		.74	.73	a .78	.79	.66	dhj .73	.82	.68	.77	.61	.72	.75	.74
Standard error		.03	.04	.06	.19	.07	.07	.13	.09	.07	.10	.08	.10	.03



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover Base: All respondents

		ſ	LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increase	(1)	150 26%	77 25%	73 28%	52 71% de	98 22% e	*	39 45% g	111 23%	55 27%	95 26%	69 43% k	81 21%	* 2%
Stay the same	(0)	261 46%	158 51% b	103 40%	16 22%	238 52% ce	7 17%	33 38%	228 47% f	114 57% i	147 40%	52 32%	202 52% j	6 27%
Decrease	(-1)	160 28%	76 25%	84 32% a	5 7%	119 26% c	35 83% cd	15 18%	145 30% f	31 16%	129 35% h	41 25%	102 27%	17 71%
Mean score		*	*	*	.6 de	* e	8	.3	1	.1	1	.2	1	7
Standard deviation Standard error		.74 .03	.70 .04	.78 .05	.62 .07	.69 .03	.40 .06	.75 .06	.72 .04	.65 .04	.77 .04	.81 .06	.69 .04	.50 .10



Q9_2. Over the next twelve months what do you think will happen to your...

ProfitabilityBase: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increase	(1)	141 25%	119 23%	22 37% a	8 38%	11 14%	33 28% d	25 32% d	15 23%	33 24%	7 22%	9 20%	13 27%	127 24%
Stay the same	(0)	266 47%	243 47%	23 39%	9 44%	37 47%	58 49%	24 32%	38 58% f	60 44%	18 54% f	22 51% f	24 48%	242 46%
Decrease	(-1)	165 29%	150 29%	15 25%	4 17%	31 39% eg	27 23%	27 36%	13 20%	43 32%	8 24%	12 29%	13 25%	152 29%
Mean score		*	1	.1	.2	2	.1	*	*	1	*	1	*	*
Standard deviation Standard error		.73 .03	.72 .04	a .78 .06	.73 .17	.69 .07	d .71 .07	.83 .13	d .65 .08	.75 .07	.69 .11	.70 .08	.73 .09	.73 .03



Q9_2. Over the next twelve months what do you think will happen to your...

ProfitabilityBase: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increase	(1)	141 25%	73 23%	68 26%	50 68% de	91 20% e	-	35 41% g	105 22%	54 27%	87 23%	64 39% k	76 20%	* 2%
Stay the same	(0)	266 47%	155 50%	111 43%	18 25%	241 53% ce	7 15%	34 40%	231 48%	116 58% i	150 40%	55 34%	205 53% j	6 24%
Decrease	(-1)	165 29%	83 27%	81 31%	5 7%	123 27% c	36 85% cd	17 19%	148 31% f	31 15%	134 36% h	43 27%	104 27%	18 75%
Mean score		*	*	1	.6 de	1 e	8	.2	1	.1 i	1	.1	1	7
Standard deviation Standard error		.73 .03	.71 .04	.76 .05	.62 .07	.68 .03	.36 .06	.75 .06	.72 .03	.64 .04	.76 .04	.81 .06	.68 .03	.49 .10



Q10. Are you operating at... Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTUR	ING/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Full capacity	201 35%	168 33%	33 55% a	5 23%	35 44% fg	53 45% fgi	18 23%	18 28%	49 36%	9 26%	15 36%	15 31%	185 36%
Below full capacity	370 65%	344 67% b	27 45%	16 77%	45 56%	66 55%	58 77% de	47 72% de	87 64%	25 74% e	28 64%	34 69%	336 64%



Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Full capacity Below full capacity

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	1
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*I
571	331	240	88	439	44	143	428	231	340	161	386	24
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
201	124	76	31	159	11	45	155	201	-	68	128	5
35%	40%	29%	42%	35%	25%	52%	32%	100%	-	42%	33%	20%
	b					g		i		k		
370	187	184	43	296	32	41	329	-	370	94	257	19
65%	60%	71%	58%	65%	75%	48%	68%	-	100%	58%	67%	80%
		а					f		h		j	



Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

		BUSINES	SS SIZE	INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Rise	162 28%	144 28%	18 31%	9 44%	21 26%	53 45% dghij	22 29%	9 14%	34 25%	8 23%	8 18%	22 45% I	140 27%
Stay the same	385 67%	347 68%	37 63%	8 40%	54 68%	65 55%	50 66%	56 86% defh	94 69% e	25 73% e	33 77% e	23 46%	362 69% k
Fall	24 4%	20 4%	3 6%	3 16%	5 6% eg	*	4 5% e	- -	8 6% eg	1 3%	2 5% e	4 8%	19 4%



Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

	LOCA	TION	EXPECTED CI	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	•
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
571	331	240	88	439	44	143	428	231	340	161	386	24
571	311	260	73	455	42	87	484	201	370	162	385	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
162	85	78	39	102	21	33	130	68	94	162	-	-
28%	27%	30%	54%	22%	50%	38%	27%	34%	25%	100%	-	-
			d		d	g		i		k		
385	214	171	33	339	13	53	332	128	257	-	385	-
67%	69%	66%	46%	74%	30%	61%	69%	64%	69%	-	100%	-
				ce							j	
24	12	11	*	15	8	1	23	5	19	-	-	24
4%	4%	4%	*	3%	19%	1%	5%	2%	5%	-	-	1009
					cd		f					



Q12. Is your business under any pressure to raise prices from any of the following? ${\tt Base:\,All\,respondents}$

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Finance costs	119 21%	103 20%	16 27%	6 27%	22 28% h	30 26% h	19 25%	12 18%	17 13%	6 17%	8 18%	15 31% I	103 20%
Raw material prices	109 19%	89 17%	20 33% a	15 75%	19 24% ghi	39 33% fghij	7 10%	7 11%	13 10%	2 7%	6 15%	30 61% I	79 15%
Pay settlements	69 12%	54 11%	15 25% a	6 30%	17 21% ehj	9 8%	8 11%	7 11%	14 11%	3 10%	4 8%	11 22% I	58 11%
Other overheads	182 32%	161 31%	21 35%	2 10%	25 31%	43 37% g	20 27%	13 20%	48 35% g	10 31%	20 48% dfg	10 20%	172 33% k
None of the above	219 38%	210 41% b	8 14%	1 6%	25 32%	24 20%	33 44% e	33 51% dej	71 53% dej	17 50% e	14 33% e	5 11%	213 41% k



Fall

24

24

100%

5

20%

8

32%

30%

15

63%

4

19%

EXPECTED PRICES

Stay the same

386

385

100%

62

16%

45

36

105

187

49%

27%

9%

12%

161

162

100%

52

32%

57

35%

26

62

28

17%

38%

16%

QES Q1 2019

Q12. Is your business under any pressure to raise prices from any of the following? Base: All respondents

		LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise
Significance Level: 95%		а	b	С	d	е	f	g	h	i	
Unweighted Total	571	331	240	88	439	44	143	428	231	340	16
Weighted Total	571	311	260	73	455	42	87	484	201	370	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	10
Finance costs	119	76	43	33	76	10	39	79	48	71	5
	21%	24%	16%	45%	17%	23%	45%	16%	24%	19%	3
		b		de			g				
Raw material prices	109	53	55	21	67	20	23	86	35	74	5
	19%	17%	21%	29% d	15%	48% cd	26%	18%	18%	20%	3
							g				
Pay settlements	69	41	28	15	41	13	26	43	29	40	2
	12%	13%	11%	20%	9%	30%	30%	9%	14%	11%	1
				d		d	g				
Other overheads	182	105	77	16	151	15	27	155	67	115	6
	32%	34%	30%	22%	33%	36%	31%	32%	34%	31%	3
					С						
None of the above	219	115	103	14	199	5	9	210	59	160	2
	38%	37%	40%	20%	44%	12%	10%	43%	29%	43%	1
					ce			f		h	



Q13_SUM. Please indicate the extent to which the following have varied in the past 3 months.

SUMMARY TABLE Base: All respondents

[Total	Increased significantly	Increased slightly	Stayed the same	Decreased slightly	Decreased significantly	Net: Increased	Net: Decreased	Mean
Cost of my business's energy	571	37	197	323	12	3	234	14	.4
	100%	7%	34%	57%	2%	*	41%	3%	
Cost of fuel	571	34	188	329	19	2	222	20	.4
	100%	6%	33%	58%	3%	*	39%	4%	
Cost of raw materials (sourced domestically)	571	20	126	413	10	3	145	13	.3
	100%	3%	22%	72%	2%	*	25%	2%	
Cost of raw materials (sourced internationally)	571	30	95	434	11	2	125	13	.2
	100%	5%	17%	76%	2%	*	22%	2%	
Pressure from employees to increase wages	571	30	88	444	7	2	118	8	.2
	100%	5%	15%	78%	1%	*	21%	1%	
Cost of borrowing	571	21	69	470	8	3	90	11	.2
	100%	4%	12%	82%	1%	1%	16%	2%	



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

			BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased significantly	(2)	30 5%	24 5%	7 11% a	3 14%	3 4%	7 6%	8 10% gi	1 1%	7 5%	-	2 4%	6 11% I	25 5%
Increased slightly	(1)	88 15%	66 13%	21 36% a	3 12%	19 24% ghj	22 19% h	16 21%	6 9%	13 9%	5 14%	4 10%	14 28% I	74 14%
Stayed the same	(0)	444 78%	415 81% b	29 49%	15 73%	51 64%	86 73%	52 69%	59 90% def	115 85% def	29 86% d	37 86% def	28 57%	416 80% k
Decreased slightly	(-1)	7 1%	5 1%	2 3%	-	5 6% ghj	2 2%	-	-	-	-	-	1 1%	6 1%
Decreased significantly	(-2)	2	1	* 1%	-	1 2%	*	-	-	-	-	-	1 3% I	*
NETS														
Net: Increased		118 21%	90 18%	28 47% a	6 27%	22 28% ghj	29 25% g	24 31% ghj	6 10%	20 15%	5 14%	6 14%	19 39% I	99 19%
Net: Decreased		8 1%	7 1%	2 3%	-	6 7% ghj	2 2%	-	-	-	-	-	2 4%	6 1%
Mean score		.2	.2	.5 a	.4	.2	.3	.4 ghij	.1	.2	.1	.2	.4	.2
Standard deviation Standard error		.58 .02	.54 .03	.75 .06	.75 .18	.69 .07	g .62 .06	.67 .11	.33 .04	.52 .05	.36 .06	.47 .05	.82 .10	.55 .02



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

	_		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE		CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	•		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased significantly	(2)	30 5%	16 5%	15 6%	10 14% d	18 4%	3 6%	16 18% g	14 3%	9 5%	21 6%	22 13% k	8 2%	1 3%
Increased slightly	(1)	88 15%	51 16%	37 14%	15 21%	61 13%	11 27% d	31 36% g	56 12%	31 15%	57 15%	35 21% k	47 12%	6 25%
Stayed the same	(0)	444 78%	241 77%	204 78%	44 60%	374 82% ce	26 62%	37 42%	408 84% f	157 78%	287 78%	103 63%	326 85% j	15 64%
Decreased slightly	(-1)	7 1%	3 1%	4 1%	3 4% d	3 1%	1 2%	3 3%	4 1%	3 2%	4 1%	2 1%	3 1%	2 8%
Decreased significantly	(-2)	2	*	1 1%	*	*	1 3% d	*	1 *	*	1 *	1 1%	*	
NETS														
Net: Increased		118 21%	67 21%	51 20%	26 35% d	79 17%	14 33% d	47 55% 9	71 15%	40 20%	78 21%	56 35% k	55 14%	7 28%
Net: Decreased		8 1%	3 1%	5 2%	3 5% d	3 1%	2 5% d	3 3%	6 1%	4 2%	5 1%	3 2%	4 1%	2 8%
Mean score		.2	.3	.2	.4 d	.2	.3	.7 g	.2	.2	.3	.5 k	.2	.2
Standard deviation Standard error		.58 .02	.56 .03	.59 .04	.80 .09	.50 .02	.76 .11	.81 .07	.48 .02	.56 .04	.59 .03	.77 .06	.44 .02	.65 .13



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased significantly	(2)	21 4%	18 3%	4 6%	3 13%	2 3%	5 4%	2 3%	* 1%	8 6% j	-	-	5 10% I	16 3%
Increased slightly	(1)	69 12%	61 12%	8 13%	4 18%	15 19% gh	18 15%	8 10%	5 8%	11 8%	4 13%	4 10%	11 21% I	58 11%
Stayed the same	(0)	470 82%	423 83%	47 79%	14 69%	59 74%	91 77%	66 86%	60 92% de	113 84%	29 87%	38 90% de	32 66%	438 84% k
Decreased slightly	(-1)	8 1%	7 1%	1 2%		2 3%	3 3%	-	*	3 2%	-	-	*	8 1%
Decreased significantly	(-2)	3 1%	3 1%	*		1 2%	2 1%	-	-	-	-		1 3% I	2 *
NETS														
Net: Increased		90 16%	79 15%	11 19%	6 31%	17 22% gj	23 19% g	10 14%	5 8%	19 14%	4 13%	4 10%	16 31% I	75 14%
Net: Decreased		11 2%	9 2%	1 2%		3 4%	5 4%	-	*	3 2%	-	-	1 3%	9 2%
Mean score		.2	.2	.2	.4	.2	.2	.2	.1	.2	.1	.1	.4	.2
Standard deviation Standard error		.52 .02	.52 .03	.60 .05	.73 .17	.60 .06	.61 .06	.45 .07	.31 .04	.56 .05	.34 .05	.31 .03	.78 .10	.49 .02



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	ľ		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased significantly	(2)	21 4%	9 3%	12 5%	7 9% d	13 3%	1 3%	8 9% g	13 3%	5 3%	16 4%	14 8% k	6 2%	1 6%
Increased slightly	(1)	69 12%	43 14%	26 10%	14 18% d	43 10%	12 29% d	17 19% g	52 11%	27 14%	42 11%	26 16% k	32 8%	11 46%
Stayed the same	(0)	470 82%	251 81%	219 84%	51 70%	392 86% ce	27 64%	60 69%	410 85% f	165 82%	305 82%	115 71%	345 90% j	10 42%
Decreased slightly	(-1)	8 1%	6 2%	2 1%	2 3%	6 1%	* 1%	2 3%	6 1%	2 1%	6 2%	5 3% k	2	1 6%
Decreased significantly	(-2)	3 1%	2 1%	1 *	*	1	1 3% d	-	3 1%	2 1%	1 *	3 2% k	*	-
NETS														
Net: Increased		90 16%	52 17%	39 15%	20 28% d	56 12%	14 32% d	25 29% g	65 14%	33 16%	58 16%	40 25% k	38 10%	12 52%
Net: Decreased		11 2%	8 2%	3 1%	2 3%	7 2%	2 4%	2 3%	9 2%	3 2%	7 2%	7 5% k	2 1%	1 6%
Mean score		.2	.2	.2	.3 d	.1	.3 d	.4 g	.1	.2	.2	.3 k	.1	.5
Standard deviation Standard error		.52 .02	.51 .03	.54 .03	.69 .07	.47 .02	.69 .10	.69 .06	.48 .02	.50 .03	.53 .03	.72 .06	.38 .02	.71 .15



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

			BUSINES	SS SIZE	T			INDU	STRY				MANUFACTURI	NG/SERVICES
		Tatal	0-9	10+	Agriculture, forestry & fishing	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional, scientific &	Public administration and defence / education /	Arts, entertainment, recreation and		Services
Significance Level: 95%		Total	0-9 a	10+ b	/ production *c	property d	& food services e	communication f	and support g	technical h	health i	other services j	Manufacturing k	Services
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased significantly	(2)	37 7%	31 6%	6 10%	3 12%	5 7%	11 10% g	2 3%	1 1%	9 7%	2 7%	4 8%	5 11%	32 6%
Increased slightly	(1)	197 34%	173 34%	23 39%	6 28%	28 36%	39 33%	18 24%	34 52% defhj	47 35%	12 36%	13 29%	16 33%	180 35%
Stayed the same	(0)	323 57%	295 58% b	28 47%	11 52%	42 53%	65 55%	56 73% deg	28 43%	78 58%	18 54%	25 59%	25 50%	298 57%
Decreased slightly	(-1)	12 2%	10 2%	2 3%	2 8%	1 1%	2 2%	-	2 4%	1 1%	1 3%	2 4%	2 4%	10 2%
Decreased significantly	(-2)	3 *	3	*		3 3% h	*	-	-	-	-	-	1 3% I	1 *
NETS														
Net: Increased		234 41%	205 40%	29 49% a	8 40%	34 42%	51 43%	20 27%	35 53% f	56 41%	14 43%	16 37%	22 44%	212 41%
Net: Decreased		14 3%	12 2%	2 4%	2 8%	3 4%	3 2%	-	2 4%	1 1%	1 3%	2 4%	3 6%	11 2%
Mean score Standard deviation Standard error		.4 .67 .03	.4 .66 .03	.6 .74 .06	.4 .83 .20	.4 .78 .08	.5 .70 .07	.3 .53 .08	.5 .60 .07	.5 .64 .06	.5 .68 .11	.4 .71 .08	.5 .84 .11	.4 .65 .03



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased significantly	(2)	37 7%	21 7%	16 6%	7 9%	26 6%	4 10%	7 8%	30 6%	9 4%	29 8%	14 9%	21 6%	2 8%
Increased slightly	(1)	197 34%	92 30%	105 40% a	16 22%	161 35% c	20 48% c	33 38%	164 34%	59 29%	138 37% h	64 39%	124 32%	9 39%
Stayed the same	(0)	323 57%	190 61% b	133 51%	48 66% e	258 57% e	16 38%	42 48%	281 58% f	128 64% i	195 53%	79 49%	234 61% j	10 41%
Decreased slightly	(-1)	12 2%	6 2%	6 2%	2 3%	9 2%	* 1%	5 6% g	7 1%	5 3%	6 2%	4 3%	6 1%	2 7%
Decreased significantly	(-2)	3	1 *	1	*	1 *	1 3% d	-	3 1%	*	3 1%	1 1%	*	1 5%
NETS														
Net: Increased		234 41%	113 36%	121 46% a	23 31%	187 41%	25 58% cd	40 46%	194 40%	67 33%	167 45% h	78 48% k	145 38%	11 46%
Net: Decreased		14 3%	8 2%	7 3%	2 3%	10 2%	2 4%	5 6% g	9 2%	6 3%	9 2%	6 3%	6 2%	3 12%
Mean score		.4	.4	.5	.4	.4	.6	.5	.4	.3	.5 h	.5	.4	.4
Standard deviation Standard error		.67 .03	.67 .04	.67 .04	.70 .07	.65 .03	.81 .12	.73 .06	.66 .03	.61 .04	.69 .04	.73 .06	.62 .03	.94 .19



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased significantly	(2)	34 6%	29 6%	6 10%	3 12%	6 7%	12 10%	2 3%	2 3%	6 5%	1 3%	2 5%	7 14% I	27 5%
Increased slightly	(1)	188 33%	166 32%	22 37%	9 44%	27 34%	43 37%	25 33%	22 33%	38 28%	12 35%	12 28%	24 49% I	163 31%
Stayed the same	(0)	329 58%	298 58%	30 51%	9 44%	40 50%	57 49%	48 64%	40 62%	87 65% de	19 56%	28 65% de	15 30%	314 60% k
Decreased slightly	(-1)	19 3%	18 3%	1 2%		6 7%	4 4%	-	1 2%	4 3%	2 6%	1 3%	2 4%	17 3%
Decreased significantly	(-2)	2 *	1	* 1%		1 2%	*	-	-	-	-	-	1 3% I	*
NETS														
Net: Increased		222 39%	194 38%	28 47%	12 56%	33 41%	56 47% hj	28 36%	24 37%	44 33%	13 38%	14 32%	31 63% I	191 37%
Net: Decreased		20 4%	19 4%	1 2%	-	7 9%	5 4%	-	1 2%	4 3%	2 6%	1 3%	3 7%	17 3%
Mean score		.4	.4	.5 a	.7	.4	.5 h	.4	.4	.3	.3	.3	.7	.4
Standard deviation Standard error		.67 .03	.66 .03	.72 .06	.70 .16	.80 .08	.75 .07	.55 .09	.59 .07	.61 .06	.64 .10	.62 .07	.87 .11	.64 .03



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased significantly	(2)	34 6%	14 5%	20 8%	6 8%	24 5%	5 11%	8 9%	27 6%	12 6%	23 6%	21 13% k	13 3%	1 4%
Increased slightly	(1)	188 33%	86 28%	101 39% a	24 33%	144 32%	19 45%	35 40%	153 32%	61 30%	127 34%	77 47% k	100 26%	11 48%
Stayed the same	(0)	329 58%	202 65% b	127 49%	40 55%	272 60% e	17 39%	42 49%	287 59% f	121 60%	208 56%	58 35%	262 68% j	10 40%
Decreased slightly	(-1)	19 3%	8 2%	11 4%	2 3%	16 3%	1 2%	2 2%	17 3%	7 3%	12 3%	6 4%	11 3%	2 8%
Decreased significantly	(-2)	2	*	1	*	-	1 3% d	*	1	*	1 *	1 1%	*	-
NETS														
Net: Increased		222 39%	101 32%	121 47% a	30 41%	168 37%	24 56% d	42 49% g	180 37%	72 36%	150 40%	97 60% k	112 29%	12 51%
Net: Decreased		20 4%	8 3%	12 5%	3 4%	16 3%	2 5%	2 2%	18 4%	7 4%	13 4%	7 5%	11 3%	2 8%
Mean score		.4	.3	.5 a	.5	.4	.6	.5 g	.4	.4	.4	.7 k	.3	.5
Standard deviation Standard error		.67 .03	.61 .03	.72 .05	.72 .08	.64 .03	.83 .13	.70 .06	.66 .03	.66 .04	.67 .04	.78 .06	.58 .03	.71 .15



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			BUSINES	S SIZE	Ī			INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	ј	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased significantly	(2)	20 3%	14 3%	6 10% a	3 12%	5 6% j	6 5%	-	1 1%	6 4%	* 1%	*	8 15% I	12 2%
Increased slightly	(1)	126 22%	110 21%	16 27%	7 33%	18 23% h	47 40% dfghij	15 20%	9 14%	16 11%	4 11%	10 24% h	20 40% I	106 20%
Stayed the same	(0)	413 72%	376 74% b	36 61%	9 46%	54 68% e	63 53%	61 80% e	53 81% e	112 82% de	29 86% de	33 76% e	18 37%	394 76% k
Decreased slightly	(-1)	10 2%	9 2%	1 2%	2 9%	1 1%	2 1%	-	2 4%	3 2%	1 3%	-	3 5%	8 2%
Decreased significantly	(-2)	3	3 1%		-	1 2%	1 1%	-	-	-	-	-	1 3% I	1 *
NETS														
Net: Increased		145 25%	124 24%	22 37% a	9 46%	23 29% ghi	52 44% dfghij	15 20%	10 15%	21 16%	4 12%	10 24%	27 55% I	118 23%
Net: Decreased		13 2%	12 2%	1 2%	2 9%	2 2%	3 3%	-	2 4%	3 2%	1 3%	-	4 8% I	9 2%
Mean score		.3	.2	.5	.5	.3	.4	.2	.1	.2	.1	.2	.6	.2
Standard deviation Standard error		.57 .02	.55 .03	a .71 .05	.84 .20	g .68 .07	fghij .67 .06	.40 .06	.45 .06	.52 .05	.41 .07	.44 .05	.91 .12	.52 .02



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			LOCA	TION	EXPECTED CI	ANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased significantly	(2)	20 3%	9 3%	11 4%	7 10% d	9 2%	4 9% d	10 12% g	10 2%	5 2%	15 4%	12 8% k	7 2%	* 1%
Increased slightly	(1)	126 22%	63 20%	62 24%	20 27%	84 19%	22 51% cd	23 27%	102 21%	43 21%	83 22%	62 38% k	52 13%	12 49%
Stayed the same	(0)	413 72%	234 75%	179 69%	44 60% e	354 78% ce	15 35%	48 55%	364 75% f	146 73%	267 72%	83 51%	320 83% j	10 42%
Decreased slightly	(-1)	10 2%	5 2%	5 2%	3 3%	7 2%	1 2%	5 6% g	5 1%	6 3%	4 1%	4 3%	4 1%	2 8%
Decreased significantly	(-2)	3	- -	3 1%	- -	1	1 3% d	-	3 1%	1 1%	1 *	1 1%	1 *	-
NETS														
Net: Increased		145 25%	72 23%	73 28%	27 37% d	93 20%	26 60% cd	34 39% g	112 23%	47 24%	98 27%	74 46% k	59 15%	12 50%
Net: Decreased		13 2%	5 2%	8 3%	3 3%	9 2%	2 5%	5 6% g	8 2%	7 4%	6 2%	5 3%	6 1%	2 8%
Mean score		.3	.2	.3	.4 d	.2	.6 d	.5 g	.2	.2	.3	.5 k	.2	.4
Standard deviation Standard error		.57 .02	.52 .03	.63 .04	.72 .08	.50 .02	.81 .12	.78 .07	.52 .03	.57 .04	.58 .03	.71 .06	.46 .02	.67 .14



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			BUSINES	SS SIZE	Ī			INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	a a	b	*c	d	e e	f	g and support	h	i	j j	k	Jervices
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Increased significantly	(2)	30 5%	21 4%	9 15% a	5 24%	5 6%	9 8% gj	2 2%	* 1%	8 6%	* 1%	* 1%	7 14% I	23 4%
Increased slightly	(1)	95 17%	83 16%	12 20%	11 52%	14 18% gh	36 31% dfghij	11 14%	3 5%	12 9%	2 7%	5 12%	22 44% I	73 14%
Stayed the same	(0)	434 76%	397 78% b	36 61%	4 21%	58 74% e	69 58%	61 80% e	60 92% de	113 84% e	30 88% e	38 88% de	18 37%	416 80% k
Decreased slightly	(-1)	11 2%	9 2%	2 3%	1 4%	1 1%	4 3%	2 3%	1 2%	1 1%	1 3%		1 3%	10 2%
Decreased significantly	(-2)	2 *	1	1 1%	-	1 2%	*	-	*	-	*	-	1 3% I	1 *
NETS														
Net: Increased		125 22%	104 20%	21 35% a	16 76%	19 24% gi	45 38% dfghij	12 16%	4 6%	21 15%	3 8%	5 12%	29 58% I	96 18%
Net: Decreased		13 2%	10 2%	3 4%	1 4%	2 2%	4 3%	2 3%	1 2%	1 1%	1 3%	-	3 5%	10 2%
Mean score		.2	.2	.4 a	1.0	.3 g	.4 fghij	.2	*	.2 g	.1	.1	.6 I	.2
Standard deviation Standard error		.59 .02	.55 .03	.83 .06	.79 .19	.66 .07	.69 .06	.49 .08	.32 .04	.56 .05	.40 .06	.36 .04	.86 .11	.54 .02



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Increased significantly	(2)	30 5%	19 6%	11 4%	6 8% d	16 4%	7 18% d	9 11% g	20 4%	9 5%	20 5%	19 12% k	7 2%	3 14%
Increased slightly	(1)	95 17%	51 16%	44 17%	17 24% d	63 14%	15 35% d	21 24% g	74 15%	27 14%	68 18%	40 24% k	49 13%	6 27%
Stayed the same	(0)	434 76%	238 77%	195 75%	47 64% e	369 81% ce	18 42%	53 61%	381 79% f	157 78%	277 75%	97 60%	323 84% j	13 56%
Decreased slightly	(-1)	11 2%	2 1%	9 3% a	2 3%	8 2%	1 2%	4 4%	7 1%	6 3%	5 1%	5 3%	5 1%	1 2%
Decreased significantly	(-2)	2	1 *	1 *	*	-	2 4% d	*	2	1 *	1 *	1 1%	*	* 1%
NETS														
Net: Increased		125 22%	70 22%	55 21%	24 32% d	79 17%	22 53% cd	30 35% g	95 20%	37 18%	88 24%	58 36% k	56 15%	10 41%
Net: Decreased		13 2%	3 1%	10 4% a	3 4%	8 2%	2 5%	4 5%	9 2%	7 3%	6 2%	7 4% k	5 1%	1 4%
Mean score		.2	.3	.2	.4 d	.2	.6 d	.4 g	.2	.2	.3	.4 k	.2	.5
Standard deviation Standard error		.59 .02	.59 .03	.59 .04	.71 .08	.51 .02	.93 .14	.75 .06	.55 .03	.57 .04	.60 .03	.77 .06	.44 .02	.83 .17



QES Q1 2019 Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Competition	187 33%	169 33%	18 31%	6 30%	28 36%	38 32%	24 32%	22 34%	36 27%	13 38%	19 44% h	23 47% I	164 31%
Inflation	152 27%	135 26%	17 29%	5 25%	26 32%	28 24%	20 26%	18 27%	28 21%	13 38% h	15 34% h	16 32%	136 26%
Exchange rates	126 22%	107 21%	19 31% a	13 62%	8 10%	36 31% dgi	20 26% di	10 15%	27 20% di	2 6%	11 25% di	17 35% I	108 21%
Interest rates	99 17%	83 16%	16 26% a	3 14%	12 15%	27 23%	9 13%	9 15%	21 15%	8 24%	9 22%	7 15%	92 18%
Business rates	97 17%	75 15%	22 38% a	3 14%	23 29% ghij	26 22% ij	10 14%	8 13%	20 15%	2 7%	4 9%	9 18%	88 17%
Corporate Taxation	93 16%	79 15%	14 24% a	2 10%	16 20% j	19 16%	14 18%	11 17%	26 19% j	2 7%	3 7%	7 14%	86 17%
None of the above	98 17%	94 18% b	4 7%	-	10 12%	12 10%	14 18%	16 24% e	36 27% dej	6 18%	6 13%	* 1%	98 19% k



QES Q1 2019 Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY		EXPECTED PRICES	
								Did not try to					
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Competition	187	102	85	17	152	18	28	159	60	128	57	121	10
	33%	33%	33%	24%	33%	41%	32%	33%	30%	35%	35%	31%	40%
						С							
Inflation	152	80	72	19	115	18	29	123	48	104	58	85	8
	27%	26%	28%	26%	25%	42%	33%	25%	24%	28%	36%	22%	36%
						d					k		
Exchange rates	126	70	55	20	86	20	28	97	45	81	46	75	5
	22%	23%	21%	27%	19%	46%	33%	20%	22%	22%	28%	19%	21%
						cd	g				k		
Interest rates	99	54	44	19	70	10	23	76	43	56	40	53	6
	17%	18%	17%	26%	15%	23%	26%	16%	21%	15%	25%	14%	25%
				d			g				k		
Business rates	97	58	39	9	79	9	21	76	46	51	33	56	8
	17%	19%	15%	12%	17%	21%	25%	16%	23%	14%	20%	15%	33%
							g		i				
Corporate Taxation	93	60	33	19	69	5	21	72	38	55	28	60	5
	16%	19%	13%	26%	15%	13%	24%	15%	19%	15%	17%	16%	20%
		b		d			g						
None of the above	98	58	41	9	87	2	8	91	38	60	13	86	-
	17%	19%	16%	12%	19%	5%	9%	19%	19%	16%	8%	22%	-
					е			f				j	



Q15_SUM. What do you expect to happen to the following economic indicators over the next twelve months?

SUMMARY TABLE Base: All respondents

Economic prospects for your company

Economic prospects for London

UK economic growth

Total	Improve	Stay the same	Worsen	Mean
571 100%	115 20%	266 47%	190 33%	1
571	102	192	277	3
100% 571	18% 86	34% 160	49% 325	4
100%	15%	28%	57%	



QES Q1 2019 Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Improve	(1)	86 15%	74 14%	12 21%	5 22%	15 19% j	19 16% j	5 6%	13 20% j	24 18% j	4 11%	1 2%	11 22%	75 14%
Stay the same	(0)	160 28%	142 28%	18 30%	6 28%	22 28% f	48 41% fghi	9 12%	17 26%	36 27%	7 20%	15 36% f	13 27%	146 28%
Worsen	(-1)	325 57%	296 58%	29 49%	10 50%	42 53%	51 43%	62 82% deghj	36 55%	75 55%	23 69% e	27 62% e	25 51%	300 58%
Mean score		4	4	3 a	3	3 fi	3 fij	8	3 fi	4 fi	6	6	3	4
Standard deviation Standard error		.74 .03	.73 .04	.79 .06	.83 .19	.79 .08	.73 .07	.57 .09	.79 .10	.77 .07	.68 .11	.54 .06	.81 .10	.73 .03



QES Q1 2019 Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Improve	(1)	86 15%	38 12%	48 18% a	23 32% de	63 14% e	-	19 22% g	67 14%	35 18%	51 14%	41 25% k	42 11%	3 14%
Stay the same	(0)	160 28%	94 30%	66 25%	22 30% e	136 30% e	2 5%	32 36% g	128 26%	76 38% i	83 22%	33 20%	126 33% j	1%
Worsen	(-1)	325 57%	178 57%	147 56%	28 38%	257 56% c	40 95% cd	36 41%	290 60% f	89 44%	236 64% h	89 55%	216 56%	20 85%
Mean score		4	5	4	1 de	4 e	9	2 g	5	3 i	5	3 k	5	7
Standard deviation Standard error		.74 .03	.70 .04	.78 .05	.84 .09	.72 .03	.22 .03	.78 .07	.72 .04	.74 .05	.73 .04	.84 .07	.68 .03	.71 .14



QES Q1 2019 Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURIN	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Improve	(1)	102 18%	90 18%	11 19%	7 33%	17 21% j	18 16% j	7 10%	17 26% fj	29 21% j	4 13%	2 5%	14 29% I	87 17%
Stay the same	(0)	192 34%	173 34%	19 32%	7 34%	32 40% i	57 48% fghi	19 25%	18 28%	38 28%	6 18%	16 36% i	21 42%	172 33%
Worsen	(-1)	277 49%	248 48%	29 49%	7 33%	31 39%	43 36%	50 65% de	30 46%	68 51% e	23 69% degh	25 58% de	14 29%	263 50% k
Mean score		3	3	3	*	2	2	6	2	3	6	5	*	3
Standard deviation		.75	.75	.78	92	fij .76	fij .69	.67	fij .83	j .80	.72	.60	.77	.75
Standard deviation Standard error		.03	.75	.06	.83 .20	.76	.06	.07	.03	.07	.12	.07	.10	.03



QES Q1 2019 Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

		ſ	LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Improve	(1)	102 18%	50 16%	52 20%	29 40% de	71 16% e	1 2%	22 26% g	79 16%	34 17%	68 18%	46 29% k	53 14%	2 9%
Stay the same	(0)	192 34%	96 31%	97 37%	31 42% e	158 35% e	3 7%	38 44% g	154 32%	94 47% i	98 27%	46 28%	144 37% j	3 13%
Worsen	(-1)	277 49%	166 53% b	112 43%	13 18%	226 50% c	39 91% cd	26 30%	251 52% f	73 36%	204 55% h	70 43%	188 49%	19 79%
Mean score		3	4	2	.2 de	3 e	9	*	4	2 i	4	1	4	7
Standard deviation Standard error		.75 .03	.74 .04	.76 .05	.73 .08	.73 .04	.36 .05	.75 .06	.75 .04	.71 .05	.77 .04	.84 .07	.71 .04	.63 .13



QES Q1 2019 Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total		571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Improve	(1)	115 20%	100 19%	15 26%	12 61%	13 16%	22 19%	14 18%	13 21%	30 22%	3 10%	7 17%	20 41% I	95 18%
Stay the same	(0)	266 47%	242 47%	25 41%	5 22%	36 45%	67 57% h	33 43%	32 50%	56 41%	18 54%	20 47%	14 29%	252 48% k
Worsen	(-1)	190 33%	170 33%	19 33%	4 17%	31 39% e	29 24%	30 39%	19 30%	50 37% e	12 36%	16 36%	15 29%	175 34%
Mean score		1	1	1	.4	2	1	2	1	2	3	2	.1	2
Standard deviation Standard error		.72 .03	.71 .04	.77 .06	.79 .19	.71 .07	.66 .06	.73 .12	.71 .09	.76 .07	.63 .10	.71 .08	.84 .11	.70 .03



QES Q1 2019 Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

			LOCA	TION	EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total		571 100%	311 100%	260 100%	73 100%	455 100%	42 100%	87 100%	484 100%	201 100%	370 100%	162 100%	385 100%	24 100%
Improve	(1)	115 20%	57 18%	58 22%	41 57% de	74 16% e	-	29 34% 9	86 18%	40 20%	75 20%	54 33% k	59 15%	2 9%
Stay the same	(0)	266 47%	154 50%	112 43%	26 36% e	235 52% ce	4 10%	37 43%	229 47%	120 60% i	146 40%	61 38%	201 52% j	4 19%
Worsen	(-1)	190 33%	99 32%	90 35%	5 7%	146 32% c	38 90% cd	20 23%	170 35% f	40 20%	149 40% h	47 29%	125 33%	17 73%
Mean score		1	1	1	.5 de	2 e	9	.1	2	*	2	* 	2	6
Standard deviation Standard error		.72 .03	.70 .04	.74 .05	.63 .07	.68 .03	.31 .05	.75 .06	.71 .03	.64 .04	.75 .04	.79 .06	.67 .03	.65 .13



QES Q1 2019

Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

	Г	BUSINE	SS SIZE		MANUFACTURING/SERVICES								
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	571	406	165	18	93	115	40	64	123	39	79	61	510
Weighted Total	571 100%	512 100%	59 100%	21 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	49 100%	522 100%
Training existing staff	115 20%	91 18%	24 40% a	6 27%	12 15%	20 17%	19 25%	11 17%	25 19%	9 28%	13 30% de	10 19%	106 20%
Employing new staff from the UK workforce	62 11%	39 8%	22 38% a	3 16%	11 14% h	13 11%	12 15%	6 9%	8 6%	5 14%	4 10%	11 22% I	51 10%
Employing new staff from the EU/EEA workforce, excluding the UK (e.g. Germany, Norway)	24 4%	15 3%	9 15% a	2 10%	7 8%	4 3%	4 5%	2 2%	4 3%	* 1%	1 3%	6 11% I	18 3%
Employing work experience students or interns	20 4%	13 3%	7 12% a	2 10%	2 3%	4 3%	2 2%	1 2%	4 3%	1 4%	4 8%	4 8% I	16 3%
Employing apprentice(s)	17 3%	9 2%	8 13% a	1 7%	5 7% e	1 1%	4 6% e	1 1%	3 2%	-	1 3%	4 8% I	13 2%
Employing new staff from outside the UK / EU / EEA (e.g. America, China)	13 2%	7 1%	6 10% a	-	3 4%	4 3%	1 1%	1 1%	3 2%	* 1%	*	3 7% I	9 2%
None of the above	392 69%	375 73% b	17 29%	12 60%	49 62%	80 68%	51 67%	49 76%	102 75% di	20 58%	28 65%	24 49%	368 71% k



QES Q1 2019

Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

		LOCA	TION	EXPECTED CHANGES IN WORKFORCE SIZE			PAST REC	RUITMENT	CAPACITY		EXPECTED PRICES		
								Did not try to					
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	571	331	240	88	439	44	143	428	231	340	161	386	24
Weighted Total	571	311	260	73	455	42	87	484	201	370	162	385	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Training existing staff	115	77	38	25	84	6	32	83	43	73	38	73	4
	20%	25%	15%	34%	18%	15%	37%	17%	21%	20%	23%	19%	18%
		b		de			g						
Employing new staff from the UK workforce	62	37	24	30	27	6	53	9	36	26	27	34	1
	11%	12%	9%	40%	6%	13%	61%	2%	18%	7%	16%	9%	4%
				de			g		'		K		
Employing new staff from the EU/EEA workforce,	24	18	6	13	7	3	22	2	12	11	12	12	-
excluding the UK (e.g. Germany, Norway)	4%	6%	2%	18%	2%	8%	25%	*	6%	3%	7%	3%	-
		b		d		d	g				k		
Employing work experience students or interns	20	13	7	8	10	2	16	4	11	9	9	11	1
	4%	4%	3%	11%	2%	6%	18%	1%	6%	2%	5%	3%	2%
				d			g						
Employing apprentice(s)	17	11	6	6	9	2	14	3	8	9	6	10	*
	3%	4%	2%	8%	2%	4%	16%	1%	4%	2%	4%	3%	1%
				d			g						
Employing new staff from outside the UK / EU /	13	5	7	6	6	1	11	2	5	7	4	8	*
EEA (e.g. America, China)	2%	2%	3%	8%	1%	2%	12%	*	3%	2%	3%	2%	1%
				d			g						
None of the above	392	197	196	21	343	28	5	387	121	271	100	274	18
	69%	63%	75%	29%		66%	6%	80%	60%		62%	71%	78%
			a		С	С		Ť		h		J	

