## LCCI - QES Q3 2014

## METHODOLOGY NOTE

ComRes interviewed 516 London business decision makers between $26^{\text {th }}$ August and $22^{\text {nd }}$ September 2014. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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D1 How many people does your company emplo.y ..... 1
Base: All respondents
Base: All respondents5
Base: All respondents
D3 Which London borough is your business based.in?11
Base: All respondentsQ1 Excluding seasonality, how have the last three months compared to the previous three months in terms.of....Summary.table18Base: All respondents
Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms.of:...D.omestic.sales ..... 19
Base: All respondents
Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of: Business.domestic.orders. ..... 21
Base: All respondentsQ1 Excluding seasonality, how have the last three months compared to the previous three months in terms.of:...Employment23
Base: All respondent
Q1 Excluding seasonality, how have the last three months compared to the previous three months in.terms.of....Cashflow. ..... 25
Base: All respondents
Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms.of:...Summary.table ..... 27
Base: All respondents
Base: All respondents
Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms.of....Exp.art.sales ..... 28
Base: All respondents30
Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of: .Business.export.orders
Base: All respondents
32 ..... 32
Base: All who do not export
Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms.of....Exp.art.sales ..... 33
Base: All who do not export
35
Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of: .Business.export.orders.
Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of: .Business.export.orders.
Base. All who do not export ..... 37
Base: All respondents
39
Q4 Have you tried to recruit in the past three.months??
Base: All respondents
41
Q5 Were the jobs
Q6 Did you meet any difficulties in recruiting?? ..... 43
Base: All who have tried to recruit in past three months
Q7 In which category did you have difficulties? ..... 45
Base: All who had difficulties in recruiting
Q8 How have your investment plans changed over the past three months? .Summary..table. ..... 47
Base: All respondents
Q8 How have your investment plans changed over the past three months? Plant.and.equipment ..... 48
Base: All respondent
Base: All respondent
50
50
Q8 How have your investment plans changed over the past three months??...T.raining
Q8 How have your investment plans changed over the past three months??...T.raining52
Q9 Over the next twelve months what do you think will happen to your... Summary.table ..... 52
Base: All respondents
Q9 Over the next twelve months what do you think will happen to your.........urnov.er. ..... 53
Base: All respondents
Q9 Over the next twelve months what do you think will happen to your..........rofitability.55
Base: All respondents ..... 57Base: All respondents
59
Q11 Over the next three months do you expect the price of your goods/..services.to:
Base: All respondents
61
61
Q12 Is your business under any pressure to raise prices from any of.the.following.?
Q12 Is your business under any pressure to raise prices from any of.the.following.?
63
Q13 Please indicate the extent to which the following have varied in the past 3 months....Summary.table
Base: All respondents
Q13 Please indicate the extent to which the following have varied in the past 3 months. Pressure from employ.ees.to.increase.w.ages. ..... 64
Base: All respondents
Q13 Please indicate the extent to which the following have varied in the past 3 months. ..C.ost.of.borrowing ..... 66
Q13 Please indicate the extent to which the following have varied in the past 3 months. Cost of my.busin.ess.s.energy.
Q13 Please indicate the extent to which the following have varied in the past 3 months. Cost of my.busin.ess.s.energy. ..... 68
Qase: All respondents70
Q13 Please indicate the extent to which the following have varied in the past 3 months....Cost.of.fuel
Base: All respondents
Base: All respondents ..... 72
Base: All respondents ..... 74Q13 Please indicate the extent to which the following have varied in the past 3 months. Cost of raw materials (source.d.internationally.)
Base: All respondentsQ14 Which of the following are more of a concern to your business than they were three.months.ag.o?76
Base: All respondents
Q15 What do you expect to happen to the following UK economic indicators over the next twelve months??...Summary..table... ..... 78
Base: All respondents
Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?...Economic.grow.th. ..... 79
Base: All respondentsQ15 What do you expect to happen to the following UK economic indicators over the next twelve months? Inflation (Improve. $=$.Fall./.W. Worsen. $=$. Rise)
Base: All respondents81
Base: All respondentsQ15 What do you expect to happen to the following UK economic indicators over the next twelve months? Interest rates (Improve.=. Fall./.Worsen. $=$. Rise).83

Q15 What do you expect to happen to the following UK economic indicators over the next twelve months.?..Unemplo.y.ment.Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company? ...Summary.tableQ16 Over the next twelve months what do you expect to happen to the economic prospects for London and your..company.?...London.88



## D1 How many people does your company employ?

Base: All respondents

## Unweighted Total

Weighted Total

## 10-19

20-49

50-99

100-199

200-249
250-499
500+

Net: 10+
$B C C$ nets
1-19
20-199

200-499

500+

|  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Inner <br> London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below capacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
| 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| 516 | 239 | 271 | 87 | 394 | 35 | 120 | 396 | 153 | 363 | 113 | 381 | 22 | 505 | 112 | 78 |
| 100\% | 100\% | \% 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 460 | 204 | 250 | 65 | 365 | 30 | 88 | 371 | 125 | 335 | 98 | 343 | 19 | 448 | 83 | 55 |
| 89\% | 85\% | - 92\% | 75\% | 92\% | 86\% | 74\% | 94\% | 81\% | 92\% | 87\% | 90\% | 87\% | 89\% | 74\% | 71\% |
| 29 | 20 | 10 | 9 | 18 | 2 | 14 | 16 | 14 | 16 | 8 | 20 | 2 | 29 | 9 | 9 |
| 6\% | 8\% | 4\% | 11\% | 4\% | 7\% | 11\% | 4\% | 9\% | 4\% | 7\% | 5\% | 8\% | 6\% | 8\% | 12\% |
| 15 | 8 | 8 | 7 | 7 | 1 | 10 | 6 | 9 | 7 | 4 | 11 | * | 15 | 10 | 6 |
| 3\% | 3\% | 3\% | 9\% | 2\% | 4\% | 8\% | 1\% | 6\% | 2\% | 3\% | 3\% | 2\% | 3\% | 9\% | 7\% |
| 6 | 4 | 2 | 2 | 3 | * | 4 | 1 | 3 | 3 | 1 | 4 | * | 6 | 5 | 4 |
| 1\% | 2\% | 1\% | 3\% | 1\% | 1\% | 4\% | * | 2\% | 1\% | 1\% | 1\% | 1\% | 1\% | 4\% | 5\% |
| 2 | 1 | 1 | 1 | 1 | * | 1 | 1 | 1 | 1 | 1 | 1 | * | 2 | 1 | 1 |
| * | * | * | 1\% | * | 1\% | 1\% | * | 1\% | * | 1\% | * | * | * | 1\% | 1\% |
| 1 | 1 | * | 1 | * | * | 1 | 1 | 1 | 1 | 1 | 1 | * | 1 | 1 | 1 |
| * | * | * | 1\% | * | 1\% | 1\% | * | * | * | 1\% | * | * | * | 1\% | 1\% |
| 1 | 1 | * | * | * | * | 1 | - | * | * | * | 1 | - | 1 | 1 | 1 |
| * | * | * | * | * | * | 1\% | - | * | * | * | * | - | * | 1\% | 1\% |
| 2 | 1 | 1 | 1 | 1 | * | 1 | 1 | 1 | 1 | 1 | 1 | * | 2 | 2 | 1 |
| * | 1\% |  | 1\% | * | * | 1\% | * | 1\% | * | 1\% | * | 1\% | * | 1\% | 2\% |
| 56 | 36 | 21 | 22 | 30 | 5 | 32 | 25 | 28 | 28 | 15 | 39 | 3 | 56 | 29 | 23 |
| 11\% | 15\% | -8\% | 25\% | 8\% | 14\% | 26\% | 6\% | 19\% | 8\% | 13\% | 10\% | 13\% | 11\% | 26\% | 29\% |
| 489 | 224 | 260 | 75 | 382 | 32 | 102 | 387 | 138 | 351 | 105 | 363 | 21 | 478 | 92 | 65 |
| 95\% | 93\% | - 96\% | 86\% | 97\% | 93\% | 85\% | 98\% | 90\% | 97\% | 94\% | 95\% | 95\% | 95\% | 83\% | 83\% |
| 23 | 13 | 10 | 10 | 10 | 2 | 15 | 8 | 13 | 10 | 6 | 16 | 1 | 23 | 16 | 10 |
| 4\% | 5\% | 4\% | 12\% | 3\% | 6\% | 12\% | 2\% | 8\% | 3\% | 5\% | 4\% | 3\% | 5\% | 14\% | 13\% |
| 2 | 1 | 1 | 1 | 1 | * | 2 | 1 | 1 | 1 | 1 | 1 | * | 2 | 2 | 2 |
| * | 1\% | * | 1\% | * | 1\% | 1\% | * | 1\% | * | 1\% | * | * | * | 2\% | 2\% |
| 2 | 1 | 1 | 1 | 1 | * | 1 | 1 | 1 | 1 | 1 | 1 | * | 2 | 2 | 1 |
| * | 1\% | * | 1\% | * | * | 1\% | * | 1\% | * | 1\% | * | 1\% | * | 1\% | 2\% |


| QES Q3 2014 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Table 1/4 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D1 How many people does your company employ? Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |  |
|  | Total | $\begin{gathered} \text { Inner } \\ \text { London } \end{gathered}$ | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | $\begin{array}{\|r\|r\|} \text { Full } \\ \text { capacity } \end{array}$ | Below capacity | Rise the | Stay same | Fall |  | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{aligned} & \text { UK/ } \\ & \text { EU/ } \\ & \text { EAA } \\ & \hline \end{aligned}$ |  |
| Unweighted Total | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |  |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 87 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 396 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |  |
| ONS nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 0-9 | $\begin{gathered} 460 \\ 89 \% \end{gathered}$ | $\begin{aligned} & 204 \\ & 85 \% \end{aligned}$ | $\begin{gathered} 250 \\ \% \quad 92 \% \end{gathered}$ | $\begin{aligned} & 65 \\ & 75 \% \end{aligned}$ | $\begin{aligned} & 365 \\ & 92 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 86 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 371 \\ & 94 \% \end{aligned}$ | $\begin{gathered} 125 \\ 81 \% \end{gathered}$ | $\begin{gathered} 335 \\ 92 \% \end{gathered}$ | $\begin{aligned} & 98 \\ & 87 \% \end{aligned}$ | $\begin{aligned} & 343 \\ & 90 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 87 \% \end{aligned}$ | $\begin{gathered} 448 \\ 89 \% \end{gathered}$ | $\begin{aligned} & 83 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 71 \% \end{aligned}$ |  |
| 10-19 | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{gathered} 20 \\ 8 \% \end{gathered}$ | $\begin{gathered} 10 \\ 4 \% \end{gathered}$ | $\begin{gathered} 9 \\ 11 \% \end{gathered}$ | $\begin{gathered} 18 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 14 \\ 9 \% \end{gathered}$ | $\begin{gathered} 16 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 9 \\ 12 \% \end{gathered}$ |  |
| 20-49 | 15 $3 \%$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | 2\% | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{gathered} 10 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 7 \% \end{aligned}$ |  |
| 50-99 | 6 $1 \%$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | 1\% | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | 1 $*$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $1 \%$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ |  |
| 100-249 | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | * | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | ${ }_{*}^{1}$ | $1 \%$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\underset{*}{2}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | ${ }_{*}^{2}$ | $1 \%$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ |  |
| 250+ | $\begin{aligned} & 3 \\ & 1 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \\ & \hline \end{aligned}$ | ${ }_{\star}^{1}$ | * | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | ${ }_{*}^{1}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & \text { * } \\ & \hline \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \\ & \hline \end{aligned}$ | ${ }_{*}^{2}$ | $1 \%$ | $\begin{aligned} & 3 \\ & 1 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \\ & \hline \end{aligned}$ |  |


|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| D2 Which of the following best describes your company sector? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production |  | Motor trades $/$ / Wholesale Retail / Transport \& storage / Accommodation \& food services |  | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Agriculture, forestry \& fishing | - | - | - | - | - | - | - | - | - | - |  |  |  |
| Production | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 30 \% \end{aligned}$ |  | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ |  |  |  |  |  |  | - |
| Construction | $\begin{gathered} 45 \\ 9 \% \end{gathered}$ | $\begin{gathered} 36 \\ 8 \% \end{gathered}$ | $\begin{gathered} 9 \\ 17 \% \end{gathered}$ | $\begin{aligned} & 45 \\ & 70 \% \end{aligned}$ |  |  | $\begin{aligned} & 45 \\ & 73 \% \end{aligned}$ |  |  | $\stackrel{-}{-}$ | - | - | - |
| Motor trades | $\begin{gathered} 26 \\ 5 \% \end{gathered}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | - | - | $\begin{aligned} & 26 \\ & 24 \% \end{aligned}$ |  |  | - | - | - |
| Wholesale | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | - | - | $\begin{aligned} & 8 \\ & 7 \% \end{aligned}$ |  | - | - | - | - |
| Retail | $\begin{gathered} 25 \\ 5 \% \end{gathered}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | - | $\begin{gathered} 25 \\ 6 \% \end{gathered}$ | - | - | $\begin{aligned} & 25 \\ & 23 \% \end{aligned}$ |  |  |  |  |  |
| Transport \& storage (inc. postal) | $\begin{gathered} 42 \\ 8 \% \end{gathered}$ | $\begin{gathered} 40 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | - | $\begin{aligned} & 42 \\ & 9 \% \end{aligned}$ | - | - | $\begin{aligned} & 42 \\ & 38 \% \end{aligned}$ |  |  |  |  |  |
| Accommodation \& food services | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | - | - | $\begin{aligned} & 10 \\ & 9 \% \end{aligned}$ | - |  |  |  |  |
| Information \& communicatiom | $\begin{gathered} 25 \\ 5 \% \end{gathered}$ | $\begin{gathered} 22 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 6 \% \end{aligned}$ | - | $\begin{gathered} 25 \\ 6 \% \end{gathered}$ | - | - |  | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | - - | - |  |  |
| Finance \& insurance | $\begin{aligned} & 67 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 8 \\ 14 \% \end{gathered}$ | - | $\begin{aligned} & 67 \\ & 15 \% \\ & \hline \end{aligned}$ | - | - | - |  | $\begin{aligned} & 67 \\ & 36 \% \end{aligned}$ | - | - |  |



| $\text { QES Q3 } 2014$ <br> D2 Which of the following best describes your company sector? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades Wholesale Retail / Transport \& storage $/$ Accommodation \& food services | ation \& ication | Finance \& insurance Business administration and support services | Professional scientific \& technical | Public administration and defence <br> Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Agriculture, forestry \& fishing / Production | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 30 \% \end{aligned}$ | - | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ |  | - | - | - | - | - | - - |
| Construction / Property | 61 $12 \%$ | $\begin{aligned} & 50 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 70 \% \end{aligned}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | - | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | - | - | - | - | - | - - |
| Motor trades / Wholesale / Retail / Transport storage / Accommodation \& food services |  <br> 112 <br> 22\% | $\begin{aligned} & 105 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 7 \\ 12 \% \end{gathered}$ | - | $\begin{aligned} & 112 \\ & 25 \% \end{aligned}$ | - | - - | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | - | - | - | - | - |
| Information \& communication | 25 $5 \%$ | $\begin{gathered} 22 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 6 \% \end{aligned}$ | - | $\begin{gathered} 25 \\ 6 \% \end{gathered}$ | - | - | - | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | - - | - | - | - |
| Finance \& insurance / Business administratio support services | on and 187 36\% | $\begin{gathered} 167 \\ 36 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 36 \% \end{aligned}$ | - | $\begin{aligned} & 187 \\ & 41 \% \end{aligned}$ | - | - | - | - | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | - | - | - |
| Professional, scientific \& technical | $\begin{gathered} 40 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | - | $\begin{aligned} & 40 \\ & 9 \% \end{aligned}$ | - | - | - | - | - | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | - - | - <br> - |
| Public administration and defence / Educatio | $\begin{array}{r} \text { / HBalth } \\ 6 \% \end{array}$ | $\begin{gathered} 25 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 9 \% \end{aligned}$ | - | $\begin{gathered} 30 \\ 7 \% \end{gathered}$ | - | - | - | - | - | - | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | - - |
| Arts, entertainment, recreation and other ser | vices41 $8 \%$ | $\begin{gathered} 39 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | - | $\begin{aligned} & 41 \\ & 9 \% \end{aligned}$ | - | - | - | - | - | - | - | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Retail / wholesale | $\begin{gathered} 33 \\ 6 \% \end{gathered}$ | $\begin{gathered} 30 \\ 7 \% \\ \hline \end{gathered}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | - | $\begin{aligned} & 33 \\ & 7 \% \end{aligned}$ | - | - | $\begin{aligned} & 33 \\ & 30 \% \\ & \hline \end{aligned}$ | $-$ | $-$ | - | - |  |





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| D3 Which London borough is your business based in? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1-9 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production |  | Motor trades $/$ / Wholesale Retail / Transport \& storage / Accommodation \& food services |  | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Barking and Dagenham | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |  | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | - |  | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ |  | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |  |
| Barnet | $\begin{gathered} 36 \\ 7 \% \end{gathered}$ | $\begin{gathered} 34 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 7 \\ 11 \% \end{gathered}$ | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{gathered} 7 \\ 35 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 12 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 6 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Bexley | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{gathered} 18 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 6 \\ 10 \% \end{gathered}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ |  | $\begin{gathered} 6 \\ 10 \% \end{gathered}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 7 \% \end{aligned}$ |  |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Brent | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{gathered} 2 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Bromley | $\begin{gathered} 23 \\ 5 \% \end{gathered}$ | $\begin{gathered} 22 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 18 \\ 4 \% \end{gathered}$ |  | $\begin{aligned} & 5 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Camden | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ |
| City of London | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | $2 \%$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 8 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| City of Westminster | $\begin{aligned} & 67 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 7 \\ 12 \% \end{gathered}$ | $\begin{gathered} 7 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 3 \\ 14 \% \end{gathered}$ | $\begin{gathered} 9 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 3 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 5 \\ 17 \% \end{gathered}$ | $\begin{gathered} 5 \\ 13 \% \end{gathered}$ |
| Croydon | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | * | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | * | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | 1\% |  |
| Ealing | $\begin{gathered} 29 \\ 6 \% \\ \hline \end{gathered}$ | $\begin{gathered} 28 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \\ & \hline \end{aligned}$ | - | $\begin{gathered} 29 \\ 6 \% \\ \hline \end{gathered}$ |  | $\begin{aligned} & 1 \\ & 2 \% \\ & \hline \end{aligned}$ | 4 <br> 3\% | $\begin{aligned} & 1 \\ & 5 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 20 \\ & 11 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \\ & \hline \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |


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| D3 Which London borough is your business based in? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1-9 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production | Construction / Property |  | ation \& cation | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Enfield | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | - | - | $\begin{aligned} & 6 \\ & 6 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & * \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Greenwich | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | 2 | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | - | - | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | 1\% |  |  | - | - |
| Hackney | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |  | 11 $2 \%$ |  | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 4 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Hammersmith and Fulham | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $1 \%$ | - | 16 <br> 4\% | - |  | $\begin{aligned} & 6 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 4 \\ 12 \% \end{gathered}$ | $\begin{gathered} 4 \\ 10 \% \end{gathered}$ |
| Haringey | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | - | * | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Harrow | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $1 \%$ | * ${ }^{\text {* }}$ | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | * ${ }^{*}$ |  | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
| Havering | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | - | - | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & * \end{aligned}$ | - | - | - |
| Hillingdon | $\begin{gathered} 13 \\ 2 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | - | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | - | - | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ |  | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $1 \%$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Hounslow | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
| Islington | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ |  | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ |  |  | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 4 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |


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|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1-9 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production | Construction / Property | $\begin{gathered} \hline \text { Motor trades } \\ \text { Wholesale } \\ \text { Retail / } \\ \text { Transport \& } \\ \text { storage / } \end{gathered}$ <br> Accommodation <br> \& food services |  | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Kensington and Chelsea | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{gathered} 18 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | * | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ |  |  | $\begin{aligned} & 10 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
| Kingston upon Thames | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 1\% | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | - |  |  | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |  | - |
| Lambeth | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 5 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Lewisham | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ |  | - | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | - |  | - | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
| Merton | $\begin{gathered} 17 \\ 3 \% \end{gathered}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | - | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | - | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ |  | - |
| Newham | 2 | ${ }^{*}$ | $1 \%$ | * | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | * | - | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - |  | - | - | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Redbridge | 2 | 2 | * | - | $2$ | - | * | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | - | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | - | - |
| Richmond upon Thames | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | - |
| Southwark | $\begin{gathered} 21 \\ 4 \% \end{gathered}$ | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ |  | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Sutton | $\begin{gathered} 12 \\ 2 \% \\ \hline \end{gathered}$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | * | * | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | - |  | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |


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|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| D3 Which London borough is your business based in? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades $/ /$ Wholesale Retail / Transport \& storage / Accommodation \& food services | ation \& cation | Finance \& insurance Business administration and support services | Professional scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Tower Hamlets | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | 1 $3 \%$ |  | $1 \%$ |  | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
| Waltham Forest | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 5 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |  | - - |
| Wandsworth | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | $1 \%$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Outside London | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ |  | 4 7\% |  |  |  |  | - - | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Inner London | $\begin{gathered} 239 \\ 46 \% \end{gathered}$ | $\begin{gathered} 204 \\ 44 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 63 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 220 \\ 49 \% \end{gathered}$ | $\begin{gathered} 6 \\ 29 \% \end{gathered}$ | $\begin{aligned} & 24 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 91 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 60 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 65 \% \end{aligned}$ |
| Outer London | $\begin{gathered} 271 \\ 53 \% \end{gathered}$ | $\begin{gathered} 250 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 231 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 71 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 74 \\ & 67 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 96 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 46 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 32 \% \end{aligned}$ |


| D3 Which London borough is your business based in? $\quad$ QES Q3 2014 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Table 3/5 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |  |
|  | Total | Inner <br> London | Outer London | Increasethe | Stay <br> same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | $\begin{aligned} & \text { Below } \\ & \text { capacity } \end{aligned}$ | Rise the | Stay same | Fall | UK <br> citizens |  | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \end{gathered}$ |  |
| Unweighted Total | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |  |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 396 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |  |
| Barking and Dagenham | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | - | $\begin{gathered} 12 \\ 4 \% \end{gathered}$ | * | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | - | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | - | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ |  | * |  |
| Barnet | $\begin{gathered} 36 \\ 7 \% \end{gathered}$ |  | $\begin{aligned} & 36 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 33 \\ 8 \% \end{gathered}$ | * | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 32 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 31 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 29 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 36 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |  |
| Bexley | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ |  | $\begin{gathered} 20 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 16 \\ 4 \% \end{gathered}$ |  | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 18 \\ 5 \% \end{gathered}$ | $\begin{gathered} 10 \\ 8 \% \end{gathered}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ |  | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ |  |  |
| Brent | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ |  | $\begin{gathered} 15 \\ 6 \% \end{gathered}$ | * | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | $1 \%$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |  |
| Bromley | $\begin{gathered} 23 \\ 5 \% \end{gathered}$ |  | $\begin{gathered} 23 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 15 \\ 4 \% \end{gathered}$ | $\begin{gathered} 4 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 20 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 23 \\ 5 \% \end{gathered}$ | $\begin{gathered} 10 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 6 \% \end{aligned}$ |  |
| Camden | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{gathered} 19 \\ 8 \% \end{gathered}$ |  | 4 $5 \%$ | $\begin{aligned} & 11 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 4 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 3 \% \end{aligned}$ | - | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ |  |
| City of London | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 29 \\ & 12 \% \end{aligned}$ |  | $\begin{aligned} & 11 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 16 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 15 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ |  |
| City of Westminster | $\begin{aligned} & 67 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 28 \% \end{aligned}$ | 。 | $\begin{aligned} & 22 \\ & 25 \% \end{aligned}$ | 43 11\% | $\begin{aligned} & 3 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 21 \% \end{aligned}$ | $\begin{array}{ll}  & 43 \\ \% & 11 \% \end{array}$ | $\begin{aligned} & 18 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 23 \% \end{aligned}$ |  |
| Croydon | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | - | 5 | 4 <br> 1\% | 2 $1 \%$ | 6 2\% | * | 8 $2 \%$ | 1 $3 \%$ | 9\% | $\begin{aligned} & 3 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ |  |
| Ealing | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ |  | $\begin{aligned} & 29 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 23 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 26 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 26 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 7 \% \end{aligned}$ | $1 \%$ | $\begin{gathered} 23 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 7 \% \end{aligned}$ |  |
| Enfield | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 6 \\ 18 \% \end{gathered}$ |  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ |  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ |  |  |  |
| Greenwich | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | 1 | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |  |
| Hackney | $\begin{gathered} 11 \\ 2 \% \\ \hline \end{gathered}$ | $\begin{aligned} & 11 \\ & 5 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | 1\% | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ |  | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ |  |



| D3 Which London borough is your business based in? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
|  | Total | Inner London | Outer London | Increasethe same |  | Fall | Tried to recruit | Did not recruit | Full <br> capacityBelow <br> capacity |  | Stay <br> Rise the same |  | Fall | UK citizens | EU/ EEA citizens | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \end{gathered}$ |
| Unweighted Total | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| Redbridge | 2 | - | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | * | 2 | - | * | 2 $*$ | 2 $1 \%$ | * | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | * | - | 2 | * | * |
| Richmond upon Thames | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | - | $\begin{gathered} 12 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | * $1 \%$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | - | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
| Southwark | $\begin{gathered} 21 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 9 \% \end{aligned}$ | - | $\begin{aligned} & 6 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 6 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 18 \\ 5 \% \end{gathered}$ | - | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ |
| Sutton | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | - | $\begin{gathered} 12 \\ 4 \% \end{gathered}$ | - | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | - |  | $\begin{aligned} & 11 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 4 $17 \%$ | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ |  | - |
| Tower Hamlets | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | - | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $2$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $2$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | * | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
| Waltham Forest | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | - | $\begin{gathered} 13 \\ 5 \% \end{gathered}$ | - | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | - |  | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | * | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ |  | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
| Wandsworth | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | $\begin{gathered} 12 \\ 5 \% \end{gathered}$ | - | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |  | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | - | $\begin{gathered} 12 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | * |
| Outside London | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | - | - | - | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | - | - | $\begin{gathered} 5 \\ 24 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Inner London | $\begin{aligned} & 239 \\ & 46 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | \% | $\begin{aligned} & 58 \\ & 67 \% \end{aligned}$ | $\begin{aligned} & 160 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 60 \% \end{aligned}$ | $\begin{aligned} & 74 \\ & 62 \% \end{aligned}$ | $\begin{gathered} 166 \\ 42 \% \end{gathered}$ | $\begin{aligned} & 81 \\ & 53 \% \end{aligned}$ | $\begin{gathered} 158 \\ 44 \% \end{gathered}$ | $\begin{aligned} & 47 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 188 \\ & 49 \% \end{aligned}$ | $\begin{gathered} 4 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 235 \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 65 \% \end{aligned}$ |
| Outer London | $\begin{gathered} 271 \\ 53 \% \end{gathered}$ |  | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 33 \% \end{aligned}$ | $\begin{gathered} 230 \\ 58 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 38 \% \end{aligned}$ | $\begin{gathered} 225 \\ 57 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 200 \\ 55 \% \end{gathered}$ | $\begin{aligned} & 65 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 193 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 58 \% \end{aligned}$ | $\begin{gathered} 264 \\ 52 \% \end{gathered}$ | $\begin{aligned} & 48 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 34 \% \\ & \hline \end{aligned}$ |

Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

## Summary table

Base: All respondents

## Cashflow

Business domestic orders

Domestic sales

Employment

|  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Up | Same | Down | Mean <br> score |  |  |
| 516 | 113 | 278 | 126 | -.03 |  |  |
| $100 \%$ | $22 \%$ | $54 \%$ | $24 \%$ |  |  |  |
| 516 | 102 | 328 | 87 | .03 |  |  |
| $100 \%$ | $20 \%$ | $64 \%$ | $17 \%$ |  |  |  |
| 516 | 97 | 325 | 93 | .01 |  |  |
| $100 \%$ | $19 \%$ | $63 \%$ | $18 \%$ |  |  |  |
| 516 | 40 | 426 | 50 | -.02 |  |  |
| $100 \%$ | $8 \%$ | $83 \%$ | $10 \%$ |  |  |  |

## Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

## Domestic sales

Base: All respondents

Unweighted Total
Weighted Total

Up

Same

Down
Mean Score

|  |  | Busines | size |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing S | vices | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades // Wholesale $/$ Retail / Transport \& storage / Accommodation \& food services |  | Finance \& insurance Business administration and support services | Professional scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | 516 | 460 | 56 | 64 | 452 | 19 | 61 | 112 | 25 | 187 | 40 | 30 | 41 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (1.0) | $\begin{aligned} & 97 \\ & 19 \% \end{aligned}$ | 80 $17 \%$ | 17 $30 \%$ | $\begin{aligned} & 11 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 86 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 6 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 31 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 9 \\ 23 \% \end{gathered}$ | $\begin{gathered} 5 \\ 17 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 28 \% \end{aligned}$ |
| (0.0) | 325 | 292 | 33 | 41 | 284 | 16 | 38 | 75 | 13 | 116 | 26 | 20 | 21 |
|  | 63\% | 64\% | 59\% | 64\% | 63\% | 85\% | 62\% | 67\% | 52\% | 62\% | 65\% | 67\% | 51\% |
| (-1.0) | 93 | 87 | 6 | 12 | 81 | 2 | 12 | 15 | 6 | 40 | 5 | 5 | 9 |
|  | 18\% | 19\% | 11\% | 19\% | 18\% | 12\% | 20\% | 14\% | 23\% | 21\% | 11\% | 16\% | 21\% |
|  | . 01 | -. 02 | . 20 | -. 02 | . 01 | -. 08 | -. 02 | . 06 | . 03 | -. 04 | . 12 | . 01 | . 06 |

## Domestic sales

Base: All respondents

## Unweighted Total <br> Weighted Total

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | Below capacity | Rise the | Stay same | Fall | UK <br> citizens | $\begin{array}{r} \mathrm{EU} / \\ \mathrm{EEA} \\ \text { citizens } \end{array}$ | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \\ \hline \end{gathered}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | 516 $100 \%$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 97 \\ & 19 \% \end{aligned}$ | 40 $17 \%$ | $\begin{aligned} & 57 \\ & 21 \% \end{aligned}$ | 33 $38 \%$ | $\begin{aligned} & 64 \\ & 16 \% \end{aligned}$ | * | $\begin{aligned} & 34 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 16 \% \end{aligned}$ | 24 $16 \%$ | $\begin{aligned} & 73 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 70 \\ & 18 \% \end{aligned}$ | 1 $4 \%$ | $\begin{aligned} & 97 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 18 \% \end{aligned}$ |
| (0.0) | $\begin{aligned} & 325 \\ & 63 \% \end{aligned}$ | $\begin{aligned} & 165 \\ & 69 \% \end{aligned}$ | $\begin{gathered} 156 \\ 58 \% \end{gathered}$ | $\begin{aligned} & 35 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 269 \\ & 68 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 60 \% \end{aligned}$ | $\begin{aligned} & 65 \\ & 54 \% \end{aligned}$ | $\begin{gathered} 260 \\ 66 \% \end{gathered}$ | $\begin{gathered} 106 \\ 69 \% \end{gathered}$ | $\begin{gathered} 220 \\ 61 \% \end{gathered}$ | $\begin{aligned} & 57 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 259 \\ & 68 \% \end{aligned}$ | $\begin{gathered} 9 \\ 39 \% \end{gathered}$ | $\begin{gathered} 320 \\ 63 \% \end{gathered}$ | $\begin{aligned} & 61 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 58 \% \end{aligned}$ |
| (-1.0) | 93 $18 \%$ | $\begin{aligned} & 35 \\ & 15 \% \end{aligned}$ |  | $\begin{aligned} & 19 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 15 \% \end{aligned}$ | 14 $39 \%$ | $\begin{aligned} & 21 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 73 \\ & 18 \% \end{aligned}$ | 23 $15 \%$ | $\begin{aligned} & 70 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 87 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 20 \% \end{aligned}$ | 19 $25 \%$ |
|  | . 01 | . 02 | * | . 16 | . 01 | -. 38 | . 11 | -. 03 |  | . 01 | -. 03 | . 05 | -. 53 | . 02 | . 05 | -. 07 |

## Business domestic orders <br> Base: All respondents

Unweighted Total
Weighted Total

Up

Same

Down
Mean Score

|  |  | Busines | size |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades Wholesale Retail / Transport \& storage / Accommodation \& food services |  | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 102 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 87 \\ & 19 \% \end{aligned}$ | 15 $27 \%$ | $\begin{aligned} & 19 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 82 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 3 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 5 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 35 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 4 \\ 12 \% \end{gathered}$ | $\begin{gathered} 7 \\ 16 \% \end{gathered}$ |
| (0.0) | $\begin{gathered} 328 \\ 64 \% \end{gathered}$ | 292 $64 \%$ | 35 $63 \%$ | $\begin{aligned} & 34 \\ & 53 \% \end{aligned}$ | $\begin{gathered} 294 \\ 65 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 60 \% \end{aligned}$ | $\begin{gathered} 117 \\ 63 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 65 \% \end{aligned}$ |
| (-1.0) | 87 $17 \%$ | 81 $18 \%$ | 6 $10 \%$ | $\begin{aligned} & 11 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | 11 $17 \%$ | $\begin{aligned} & 18 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 5 \\ 21 \% \end{gathered}$ | $\begin{aligned} & 35 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ | 2 8 | $\begin{gathered} 8 \\ 19 \% \end{gathered}$ |
|  | . 03 | . 01 | . 16 | . 12 | . 02 | . 04 | . 10 | . 03 | -. 01 | * | . 13 | . 04 | -. 03 |

## Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

## Business domestic orders

Base: All respondents

## Unweighted Total

Weighted Total

## Up

Same
Down

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | Below capacity | Rise the | Stay same | Fall | UK citizens | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 102 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 15 \% \end{aligned}$ | 1\% | $\begin{aligned} & 40 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 78 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 102 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 28 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 328 \\ 64 \% \end{gathered}$ | $\begin{aligned} & 171 \\ & 72 \% \end{aligned}$ | $\begin{gathered} 152 \\ 56 \% \end{gathered}$ | $\begin{aligned} & 29 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 279 \\ & 71 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 52 \% \end{aligned}$ | $\begin{gathered} 265 \\ 67 \% \end{gathered}$ | $\begin{aligned} & 108 \\ & 71 \% \end{aligned}$ | $\begin{gathered} 219 \\ 60 \% \end{gathered}$ | $\begin{aligned} & 48 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 271 \\ & 71 \% \end{aligned}$ | $\begin{gathered} 9 \\ 40 \% \end{gathered}$ | $\begin{aligned} & 323 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 52 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 87 \\ & 17 \% \end{aligned}$ | 33 $14 \%$ | 53 $19 \%$ | 16 $19 \%$ | 55 $14 \%$ | 15 $43 \%$ | $\begin{aligned} & 18 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 17 \% \end{aligned}$ | 21 $14 \%$ | $\begin{aligned} & 65 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 23 \% \end{aligned}$ | 48 $13 \%$ | $\begin{aligned} & 13 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 80 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 20 \% \end{aligned}$ |
|  | . 03 | . 01 | . 05 | . 28 | . 01 | -. 42 | . 18 | -. 02 | . 02 | . 03 | . 11 | . 04 | -. 54 | . 04 | . 07 | . 09 |

## Employment <br> Base: All respondents

## Unweighted Total

Weighted Total

## Up

Same

Down
Mean Score

|  |  | Busines | size |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades Wholesale Retail / Transport \& storage / Accommodation \& food services |  | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 40 \\ 8 \% \end{gathered}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 8 \\ 12 \% \end{gathered}$ | $\begin{gathered} 32 \\ 7 \% \end{gathered}$ | 2\% | $\begin{gathered} 9 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | 2 $9 \%$ | $\begin{aligned} & 10 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | 2 | 3 $8 \%$ |
| (0.0) | 426 $83 \%$ | 391 $85 \%$ | 36 $63 \%$ | $\begin{aligned} & 49 \\ & 76 \% \end{aligned}$ | $\begin{aligned} & 377 \\ & 84 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 83 \% \end{aligned}$ | 46 $74 \%$ | $\begin{aligned} & 96 \\ & 86 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 79 \% \end{aligned}$ | $\begin{gathered} 154 \\ 82 \% \end{gathered}$ | $\begin{aligned} & 34 \\ & 84 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 93 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 79 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 50 \\ & 10 \% \end{aligned}$ | 43 $9 \%$ | 7 $12 \%$ | $\begin{gathered} 7 \\ 11 \% \end{gathered}$ | 43 $9 \%$ | $\begin{gathered} 3 \\ 14 \% \end{gathered}$ | 7 $12 \%$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 3 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | * | $\begin{gathered} 5 \\ 13 \% \end{gathered}$ |
|  | -. 02 | -. 04 | . 12 | . 01 | -. 02 | -. 12 | . 03 | . 03 | -. 03 | -. 07 | . 02 | . 06 | -. 05 |

## Employment

Base: All respondents

## Unweighted Total <br> Weighted Total

## Up

Same
Down

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | Below capacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{EU} / \\ \mathrm{EEA} \\ \text { citizens } \end{array}$ | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \\ \hline \end{gathered}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | 516 $100 \%$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 40 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 16 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 29 \\ & 33 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 21 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 20 \\ 5 \% \end{gathered}$ | * | 40 $8 \%$ | $\begin{aligned} & 21 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 15 \% \end{aligned}$ |
| (0.0) | $\begin{aligned} & 426 \\ & 83 \% \end{aligned}$ | $\begin{aligned} & 188 \\ & 79 \% \end{aligned}$ | $\begin{gathered} 234 \\ 86 \% \end{gathered}$ | 43 $49 \%$ | $\begin{aligned} & 365 \\ & 92 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 70 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 356 \\ & 90 \% \end{aligned}$ | $\begin{gathered} 124 \\ 81 \% \end{gathered}$ | $\begin{gathered} 302 \\ 83 \% \end{gathered}$ | $\begin{aligned} & 71 \\ & 63 \% \end{aligned}$ | $\begin{aligned} & 340 \\ & 89 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 69 \% \end{aligned}$ | $\begin{gathered} 417 \\ 83 \% \end{gathered}$ | $\begin{aligned} & 71 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 61 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 50 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 22 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 19 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 30 \\ 8 \% \end{gathered}$ | $\begin{gathered} 11 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 7 \\ 30 \% \end{gathered}$ | 48 $9 \%$ | $\begin{aligned} & 19 \\ & 17 \% \end{aligned}$ | 18 $24 \%$ |
|  | -. 02 | -. 01 | -. 02 | . 15 | -. 02 | -. 40 | . 09 | -. 05 | . 05 | -. 05 | -. 02 |  | -. 29 | -. 02 | . 02 | -. 09 |

## Cashflow <br> Base: All respondents

## Unweighted Total

Weighted Total

## Up

Same

Down
Mean Score

|  |  | Busines | size |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | vices | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades $/$ / Wholesale Retail / Transport \& storage / Accommodation \& food services |  | Finance \& insurance Business administration and support services | Professional scientific \& technical | Public <br> administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 113 \\ 22 \% \end{gathered}$ | 95 $21 \%$ | 18 $32 \%$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 101 \\ & 22 \% \end{aligned}$ | $\begin{gathered} 5 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 5 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 31 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 33 \% \end{aligned}$ |
| (0.0) | 278 $54 \%$ | $\begin{gathered} 246 \\ 54 \% \end{gathered}$ | 32 $57 \%$ | $\begin{aligned} & 33 \\ & 52 \% \end{aligned}$ | $\begin{gathered} 244 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 52 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 59 \% \end{aligned}$ | $\begin{gathered} 105 \\ 56 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 52 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 38 \% \end{aligned}$ |
| (-1.0) | 126 $24 \%$ | 119 $26 \%$ | 7 $12 \%$ | $\begin{aligned} & 19 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 106 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 4 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 6 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 27 \% \end{aligned}$ | $\begin{gathered} 7 \\ 16 \% \end{gathered}$ | $\begin{gathered} 5 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 29 \% \end{aligned}$ |
|  | -. 03 | -. 05 | . 20 | -. 12 | -. 01 | . 03 | -. 15 | . 03 | -. 05 | -. 11 | . 17 | . 16 | . 04 |

## Cashflow

Base: All respondents

Unweighted Total
Weighted Total

## Up

Same
Down

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below capacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{EU} / \\ \mathrm{EEA} \\ \text { citizens } \end{array}$ | $\begin{gathered} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{gathered}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | 516 $100 \%$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | 22 $100 \%$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 113 \\ 22 \% \end{gathered}$ | $\begin{aligned} & 50 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 84 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 73 \\ & 19 \% \end{aligned}$ | 2 9 | $\begin{aligned} & 111 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 35 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 278 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 136 \\ & 57 \% \end{aligned}$ | $\begin{gathered} 142 \\ 52 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 219 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 49 \% \end{aligned}$ | $\begin{gathered} 220 \\ 55 \% \end{gathered}$ | $\begin{aligned} & 93 \\ & 60 \% \end{aligned}$ | $\begin{gathered} 185 \\ 51 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 237 \\ & 62 \% \end{aligned}$ | $\begin{gathered} 3 \\ 14 \% \end{gathered}$ | $\begin{gathered} 275 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 50 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 40 \% \end{aligned}$ |
| (-1.0) | 126 $24 \%$ | 53 $22 \%$ | $\begin{aligned} & 67 \\ & 25 \% \end{aligned}$ | 20 $23 \%$ | 91 $23 \%$ | 14 $42 \%$ | 25 $21 \%$ | 101 $25 \%$ | 15 $10 \%$ | $\begin{gathered} 110 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | 71 $19 \%$ | 17 $77 \%$ | 119 $24 \%$ | 25 | 20 $25 \%$ |
|  | -. 03 | -. 01 | -. 02 | . 08 | -. 02 | -. 38 | . 10 | -. 06 | . 20 | -. 12 | * | * | -. 68 | -. 02 | . 10 | . 10 |

Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:
Summary table
Base: All respondents

## Export sales

Business export orders

| Total | Up | Same | Down | $\begin{array}{r} \text { My } \\ \text { business } \\ \text { does not } \\ \text { export } \\ \text { outside } \\ \text { the UK } \\ \hline \end{array}$ | Mean score |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 516 | 69 | 135 | 40 | 273 | . 12 |
| 100\% | 13\% | 26\% | 8\% | 53\% |  |
| 516 | 68 | 141 | 31 | 276 | . 16 |
| 100\% | 13\% | 27\% | 6\% | 54\% |  |

## Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

## Export sales

Base: All respondents

Unweighted Total
Weighted Total


## Export sales

|  |  | Loca | ation | Expecte work | d change force size |  | Past recr | uitment | Capa | acity | Expec | ted price |  |  | mployment |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
| Unweighted Total | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| Weighted Total | 516 | 239 | 271 | 87 | 394 | 35 | 120 | 396 | 153 | 363 | 113 | 381 | 22 | 505 | 112 | 78 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Up (1.0) | $\begin{aligned} & 69 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 15 \% \end{aligned}$ | 33 $12 \%$ | $\begin{aligned} & 18 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 13 \% \end{aligned}$ | * | $\begin{aligned} & 28 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 12 \% \end{aligned}$ | * | $\begin{aligned} & 69 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 19 \% \end{aligned}$ |
| Same (0.0) | $\begin{gathered} 135 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 68 \\ & 28 \% \end{aligned}$ | 67 $25 \%$ | $\begin{aligned} & 15 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 107 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 103 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 116 \\ & 30 \% \end{aligned}$ | $\begin{gathered} 2 \\ 10 \% \end{gathered}$ | $\begin{gathered} 132 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 31 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 22 \% \end{aligned}$ |
| Down (-1.0) | $\begin{gathered} 40 \\ 8 \% \end{gathered}$ | $\begin{gathered} 14 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 25 \\ 6 \% \end{gathered}$ | $\begin{gathered} 8 \\ 22 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 34 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 30 \\ 8 \% \end{gathered}$ | $\begin{gathered} 3 \\ 12 \% \end{gathered}$ | $\begin{gathered} 35 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 14 \% \end{aligned}$ |
| My business does not export outside the UK | 273 | 122 | 146 | 46 | 212 | 15 | 54 | 219 | 78 | 194 | 65 | 191 | 17 | 269 | 43 | 35 |
|  | 53\% | 51\% | 54\% | 53\% | 54\% | 42\% | 45\% | 55\% | 51\% | 54\% | 57\% | 50\% | 77\% | 53\% | 38\% | 45\% |
| Mean Score | . 12 | . 18 | . 05 | . 26 | . 14 | -. 37 | . 33 | . 04 | . 26 | . 05 | . 33 | . 08 | -. 49 | . 14 | . 19 | . 08 |

Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

| Business export orders <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
|  | Total | 1-9 | 10+ | Manufacturing Services |  | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades $/$ <br> Wholesale <br> Retail / <br>  <br> storage / <br>  <br> \& food servicescommunication |  | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Up (1.0) | $\begin{aligned} & 68 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 7 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 5 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 22 \% \end{aligned}$ | $\begin{gathered} 3 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 27 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Same (0.0) | $\begin{gathered} 141 \\ 27 \% \end{gathered}$ | $\begin{aligned} & 123 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 122 \\ & 27 \% \end{aligned}$ | $\begin{gathered} 5 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 35 \% \end{aligned}$ | $\begin{gathered} 8 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 37 \% \end{aligned}$ |
| Down (-1.0) | $\begin{gathered} 31 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 3 \\ 13 \% \end{gathered}$ | - | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | * | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
| My business does not export outside the UK | $\begin{gathered} 276 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 251 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 57 \% \end{aligned}$ | $\begin{gathered} 240 \\ 53 \% \end{gathered}$ | $\begin{gathered} 7 \\ 36 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 67 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 101 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 86 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 55 \% \end{aligned}$ |
| Mean Score | . 16 | . 15 | . 20 | . 15 | . 16 | . 18 | . 15 | . 31 | . 04 | . 10 | . 02 | . 51 | -. 04 |

Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

| Business export orders <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
|  | Total | Inner London | Outer London | Stay <br> Increasethe same |  | Fall | Tried to recruit | Did not recruit | Full Below <br> capacity <br> capacity  |  | Stay Rise the same |  | Fall | UK citizens |  | $\begin{array}{r} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \\ \hline \end{array}$ |
| Unweighted Total | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| Weighted Total | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & \% \quad 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| Up (1.0) | $\begin{aligned} & 68 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 13 \% \end{aligned}$ | $1 \%$ | $\begin{aligned} & 28 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 12 \% \end{aligned}$ | $1 \%$ | $\begin{aligned} & 68 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 19 \% \end{aligned}$ |
| Same (0.0) | $\begin{aligned} & 141 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 73 \\ & 30 \% \end{aligned}$ | $\begin{array}{ll}  & 68 \\ \% & 25 \% \end{array}$ | $\begin{aligned} & 15 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 109 \\ 27 \% \end{gathered}$ | $\begin{aligned} & 45 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 95 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 121 \\ & 32 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 138 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 28 \% \end{aligned}$ |
| Down (-1.0) | $\begin{aligned} & 31 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 10 \\ 4 \% \end{gathered}$ | $\begin{gathered} 21 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 15 \\ 4 \% \end{gathered}$ | $\begin{gathered} 8 \\ 22 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 25 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 29 \\ 8 \% \end{gathered}$ | $\begin{gathered} 10 \\ 9 \% \end{gathered}$ | $\begin{gathered} 19 \\ 5 \% \end{gathered}$ | $\begin{gathered} 3 \\ 12 \% \end{gathered}$ | $\begin{gathered} 26 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 9 \% \end{aligned}$ |
| My business does not export outside the UK | $\begin{gathered} 276 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 50 \% \end{aligned}$ | $\begin{gathered} 150 \\ \% \quad 55 \% \end{gathered}$ | $\begin{aligned} & 46 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 215 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 45 \% \end{aligned}$ | $\begin{gathered} 222 \\ \% \quad 56 \% \end{gathered}$ | $\begin{aligned} & 83 \\ & 54 \% \end{aligned}$ | $\begin{gathered} 193 \\ 53 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 196 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 45 \% \end{aligned}$ |
| Mean Score | . 16 | . 22 | . 10 | . 25 | . 19 | -. 37 | . 34 | . 09 | . 29 | . 10 | . 26 | . 15 | -. 47 | . 18 | . 20 | . 18 |

# Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of: 

Summary table
Base: All who do not export

## Export sales

Business export orders

| Total | Up | Same | Down | $\begin{array}{\|r\|} \hline \text { My } \\ \text { business } \\ \text { does not } \\ \text { export } \\ \text { outside } \\ \text { the UK } \\ \hline \end{array}$ | Mean score |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 243 | 69 | 135 | 40 | - | . 12 |
| 100\% | 28\% | 55\% | 16\% | - |  |
| 240 | 68 | 141 | 31 | - | . 16 |
| 100\% | 29\% | 59\% | 13\% | - |  |

## Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

## Export sales

Base: All who do not export

Unweighted Total
Weighted Total

## Up

Same
Down
Mean Score


## Export sales

Base: All who do not export

## Unweighted Total

Weighted Total

## Up

Same
Down

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below capacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | EU/ EEA citizens | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \end{gathered}$ |
|  | 269 | 163 | 106 | 79 | 167 | 23 | 123 | 146 | 115 | 154 | 70 | 186 | 13 | 263 | 142 | 109 |
|  | 243 $100 \%$ | 118 $100 \%$ | $\begin{array}{ll}  & 125 \\ \% & 100 \% \end{array}$ | 41 $100 \%$ | 182 $100 \%$ | 20 $100 \%$ | 66 $100 \%$ | $\begin{aligned} & 178 \\ & 100 \% \end{aligned}$ | 75 $100 \%$ | $\begin{aligned} & 168 \\ & 100 \% \end{aligned}$ | 48 $100 \%$ | 190 $100 \%$ | 5 $100 \%$ | 235 $100 \%$ | $\begin{gathered} 69 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ |
| (1.0) | 69 $28 \%$ | $\begin{aligned} & 36 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 26 \% \end{aligned}$ | 18 | $\begin{aligned} & 50 \\ & 28 \% \end{aligned}$ | 1\% | $\begin{aligned} & 28 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 24 \% \end{aligned}$ | 4\% | $\begin{aligned} & 69 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 34 \% \end{aligned}$ |
| (0.0) | $\begin{aligned} & 135 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 107 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 48 \% \end{aligned}$ | $\begin{aligned} & 103 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 69 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 35 \% \end{aligned}$ | $\begin{gathered} 116 \\ 61 \% \end{gathered}$ | $\begin{gathered} 2 \\ 43 \% \end{gathered}$ | $\begin{aligned} & 132 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 40 \% \end{aligned}$ |
| (-1.0) | 40 $16 \%$ | 14 $12 \%$ | 26 $21 \%$ | 7 $18 \%$ | 25 $14 \%$ | 8 $38 \%$ | 6 $10 \%$ | $\begin{aligned} & 34 \\ & 19 \% \end{aligned}$ | 2 3 | $\begin{aligned} & 38 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 8 \\ 16 \% \end{gathered}$ | 30 $16 \%$ | $\begin{gathered} 3 \\ 53 \% \end{gathered}$ | $\begin{aligned} & 35 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 18 \% \end{aligned}$ | 11 $26 \%$ |
|  | . 12 | . 18 | . 05 | . 26 | . 14 | -. 37 | . 33 | . 04 | . 26 | . 05 | . 33 | . 08 | -. 49 | . 14 | . 19 | . 08 |

## Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

## Business export orders <br> Base: All who do not export

Unweighted Total
Weighted Total

Up

Same

Down
Mean Score



## Q3 How do you expect your workforce size to change over the next three months?

Base: All respondents

## Unweighted Total

Weighted Total

Increase

Stay the same
Fall

|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | $\begin{array}{\|c\|} \hline \text { Motor trades } \\ \text { Wholesale } \\ \text { Retail / } \\ \text { Transport \& } \\ \text { storage / } \\ \text { Accommodation } \\ \text { \& food servicescc } \end{array}$ | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 87 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 65 \\ & 14 \% \end{aligned}$ | 22 $39 \%$ | $\begin{aligned} & 21 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 15 \% \end{aligned}$ | $\begin{gathered} 3 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 6 \\ 24 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 7 \\ 18 \% \end{gathered}$ | $\begin{gathered} 7 \\ 22 \% \end{gathered}$ | $\begin{gathered} 4 \\ 11 \% \end{gathered}$ |
| (0.0) | 394 $76 \%$ | 365 $79 \%$ | 30 $53 \%$ | 43 $68 \%$ | $\begin{aligned} & 351 \\ & 78 \% \end{aligned}$ | 16 | $\begin{aligned} & 42 \\ & 68 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 70 \% \end{aligned}$ | $\begin{aligned} & 146 \\ & 78 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 78 \% \end{aligned}$ | 34 $84 \%$ |
| (-1.0) | $\begin{gathered} 35 \\ 7 \% \end{gathered}$ | $\begin{gathered} 30 \\ 7 \% \end{gathered}$ | 5 $9 \%$ | * | $\begin{gathered} 35 \\ 8 \% \end{gathered}$ | * | 2 3 \% | $\begin{aligned} & 17 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
|  | . 10 | . 08 | . 30 | . 32 | . 07 | . 16 | . 26 | -. 05 | . 17 | . 10 | . 15 | . 22 | . 05 |

## Q3 How do you expect your workforce size to change over the next three months?

Base: All respondents

Unweighted Total
Weighted Total

Increase

Stay the same
Fall

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below apacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \\ \hline \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 87 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | - | - | $\begin{aligned} & 64 \\ & 53 \% \end{aligned}$ | $\begin{gathered} 23 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 15 \% \end{aligned}$ | 1\% | $\begin{aligned} & 83 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 36 \% \end{aligned}$ | 25 $32 \%$ |
| (0.0) | $\begin{gathered} 394 \\ 76 \% \end{gathered}$ | 160 $67 \%$ | $\begin{gathered} 230 \\ 85 \% \end{gathered}$ | - | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | - | $\begin{aligned} & 51 \\ & 43 \% \end{aligned}$ | $\begin{gathered} 343 \\ 87 \% \end{gathered}$ | $\begin{gathered} 110 \\ 72 \% \end{gathered}$ | $\begin{gathered} 284 \\ 78 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 303 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 82 \% \end{aligned}$ | $\begin{aligned} & 387 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 50 \% \end{aligned}$ | 42 $53 \%$ |
| (-1.0) | $\begin{gathered} 35 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 13 \\ 5 \% \end{gathered}$ | - | - | 35 $100 \%$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 30 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 34 \\ 9 \% \end{gathered}$ | $\begin{gathered} 10 \\ 9 \% \end{gathered}$ | $\begin{gathered} 22 \\ 6 \% \end{gathered}$ | $\begin{gathered} 4 \\ 17 \% \end{gathered}$ | 35 $7 \%$ | $\begin{aligned} & 16 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 14 \% \end{aligned}$ |
|  | . 10 | . 16 | . 06 | 1.00 | - | -1.00 | . 50 | -. 02 | . 27 | . 03 | . 19 | . 09 | -. 16 | . 10 | . 21 | . 18 |

## Q4 Have you tried to recruit in the past three months? <br> Base: All respondents

Unweighted Total
Weighted Total
Yes
No

|  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 1-9 | 10+ | Manufacturing S | rvices | Agriculture forestry \& fishing / Production | Construction <br> / Property | Motor trades $/$ / Wholesale Retail / Transport \& storage / Accommodation \& food services | Information \& communication | Finance \& insurance Business administration and support services | Professional scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| 516 | 460 | 56 | 64 | 452 | 19 | 61 | 112 | 25 | 187 | 40 | 30 | 41 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 120 | 88 | 32 | 16 | 103 | 3 | 14 | 31 | 9 | 43 | 7 | 8 | 4 |
| 23\% | 19\% | 56\% | 26\% | 23\% | 16\% | 24\% | 28\% | 34\% | 23\% | 17\% | 27\% | 11\% |
| 396 | 371 | 25 | 48 | 348 | 16 | 47 | 81 | 17 | 144 | 33 | 22 | 36 |
| 77\% | 81\% | 44\% | 74\% | 77\% | 84\% | 76\% | 72\% | 66\% | 77\% | 83\% | 73\% | 89\% |

## Q4 Have you tried to recruit in the past three months? <br> Base: All respondents

Unweighted Total
Weighted Total

Yes

No


## Q5 Were the jobs...

Base: All who have tried to recruit in past three months

Unweighted Total
Weighted Total
Full-time

Part-time

Permanent
Temporary


## Q5 Were the jobs...

Base: All who have tried to recruit in past three months

Unweighted Total
Weighted Total

Full-time

Part-time

Permanent
Temporary

|  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below capacity | Rise the | Stay same | Fall | UK <br> citizens | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
| 198 | 132 | 66 | 108 | 82 | 8 | 198 | - | 114 | 84 | 70 | 124 | 4 | 198 | 131 | 111 |
| 120 | 74 | 46 | 64 | 51 | 5 | 120 | - | 60 | 60 | 35 | 83 | 2 | 120 | 44 | 44 |
| 100\% | 100\% | \% 100\% | 100\% | 100\% | 100\% | 100\% | - | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 83 | 51 | 31 | 40 | 38 | 5 | 83 | - | 37 | 45 | 18 | 63 | 2 | 83 | 27 | 27 |
| 69\% | 69\% | -68\% | 62\% | 75\% | 98\% | 69\% | - | 62\% | 76\% | 52\% | 76\% | 84\% | 69\% | 62\% | 62\% |
| 43 | 20 | 23 | 22 | 16 | 4 | 43 | - | 24 | 19 | 21 | 22 | - | 43 | 22 | 22 |
| 36\% | 27\% | - 50\% | 35\% | 32\% | 92\% | 36\% | - | 40\% | 32\% | 59\% | 26\% | - | 36\% | 49\% | 49\% |
| 41 | 22 | 18 | 26 | 15 | * | 41 | - | 16 | 25 | 8 | 33 | - | 41 | 11 | 10 |
| 34\% | 30\% | - 40\% | 40\% | 29\% | 6\% | 34\% | - | 26\% | 42\% | 23\% | 40\% | - | 34\% | 24\% | 23\% |
| 15 | 11 | 4 | 7 | 8 | * | 15 | - | 8 | 7 | 9 | 7 | * | 15 | 9 | 10 |
| 13\% | 15\% | 9\% | 11\% | 16\% | 3\% | 13\% | - | 13\% | 12\% | 24\% | 8\% | 16\% | 13\% | 20\% | 23\% |

## Q6 Did you meet any difficulties in recruiting? <br> Base: All who have tried to recruit in past three months

Unweighted Total
Weighted Total
Yes
No

|  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | M | Motor trades Wholesale Retail / Transport 8 storage commodatio ood service | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| 198 | 46 | 152 | 17 | 181 | 6 | 17 |  | 40 | 33 | 36 | 37 | 14 | 15 |
| 120 | ${ }^{88}$ | 32 | 16 | 103 | 3 | 14 |  | 31 | 9 | 43 | 7 | 8 | 4 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 53 | 40 | 14 | 9 | 44 | 3 | 7 |  | 11 | 3 | 20 | 3 | 6 | 1 |
| 45\% | 45\% | 43\% | 58\% | 43\% | 86\% | 49\% |  | 35\% | 33\% | 46\% | 42\% | 72\% | 27\% |
| 66 | 49 | 18 | 7 | 59 | * | 7 |  | 20 | 6 | 23 | 4 | 2 | 3 |
| 55\% | 55\% | 57\% | 42\% | 57\% | 14\% | 51\% |  | 65\% | 67\% | 54\% | 58\% | 28\% | 73\% |

## Q6 Did you meet any difficulties in recruiting? <br> Base: All who have tried to recruit in past three months

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London L | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below apacity | Rise the | Stay same | Fall | UK <br> citizens |  | $\begin{gathered} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{gathered}$ |
| Unweighted Total | 198 | 132 | 66 | 108 | 82 | 8 | 198 | - | 114 | 84 | 70 | 124 | 4 | 198 | 131 | 111 |
| Weighted Total | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 74 \\ 100 \% \end{gathered}$ | $\begin{gathered} 46 \\ \% \quad 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{gathered} 51 \\ 100 \% \end{gathered}$ | $\begin{gathered} 5 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | - | $\begin{gathered} 60 \\ 100 \% \end{gathered}$ | $\begin{gathered} 60 \\ 100 \% \end{gathered}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{gathered} 83 \\ 100 \% \end{gathered}$ | $\begin{gathered} 2 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ |
| Yes | $\begin{aligned} & 53 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 37 \% \end{aligned}$ | 26 <br> 57\% | $\begin{aligned} & 28 \\ & 44 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 40 \% \end{aligned}$ | $\begin{gathered} 4 \\ 95 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 45 \% \end{aligned}$ | - | $\begin{aligned} & 28 \\ & 46 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 50 \% \end{aligned}$ | $16 \%$ | $\begin{aligned} & 53 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 54 \% \end{aligned}$ |
| No | $\begin{aligned} & 66 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 63 \% \end{aligned}$ | 20 $43 \%$ | $\begin{aligned} & 36 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 60 \% \end{aligned}$ | $5 \%$ | $\begin{aligned} & 66 \\ & 55 \% \end{aligned}$ | - | $\begin{aligned} & 32 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 66 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 50 \% \end{aligned}$ | $\begin{gathered} 2 \\ 84 \% \end{gathered}$ | $\begin{aligned} & 66 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 46 \% \end{aligned}$ |

## Q7 In which category did you have difficulties?

Base: All who had difficulties in recruiting

Unweighted Total
Weighted Total
Skilled manual/ technical
Professional/ managerial
Un/ semi-skilled
Clerical

|  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | $\begin{array}{\|c\|} \hline \text { Motor trades } / \text { / } \\ \text { Wholesale } \\ \text { Retail/ / } \\ \text { Transport \& } \\ \text { storage } \\ \text { Accommodation } \\ \text { \& food servicesc } \end{array}$ | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| 86 | 20 | 66 | 10 | 76 | 3 | 9 | 16 | 11 | 18 | 19 | 7 | 3 |
| 53 | 40 | 14 | 9 | 44 | 3 | 7 | 11 | 3 | 20 | 3 | 6 | 1 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 27 | 20 | 7 | 2 | 26 | 1 | 1 | 6 | 2 | 15 | 2 | * | 1 |
| 51\% | 51\% | 52\% | 19\% | 58\% | 21\% | 18\% | 53\% | 63\% | 76\% | 56\% | 5\% | 85\% |
| 26 | 18 | 7 | 6 | 20 | * | 6 | 1 | 2 | 14 | 2 | 1 | * |
| 48\% | 46\% | 54\% | 63\% | 45\% | 11\% | 85\% | 7\% | 60\% | 71\% | 55\% | 17\% | 15\% |
| 14 | 11 | 2 | 2 | 11 | 2 | * | 7 | * | * | - | 4 | - |
| 26\% | 29\% | 16\% | 24\% | 26\% | 79\% | 3\% | 67\% | 7\% | 1\% | - | 61\% | - |
| 7 | 5 | 2 | * | 7 | - | * | 2 | - | 4 | * | 1 | - |
| 13\% | 13\% | 14\% | 1\% | 16\% | - | 3\% | 14\% | - | 21\% | 4\% | 18\% | - |

## Q7 In which category did you have difficulties?

Base: All who had difficulties in recruiting

Unweighted Total
Weighted Total
Skilled manual/ technical
Professional/ managerial
Un/ semi-skilled
Clerical

|  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | $\begin{array}{r} \text { Inner } \\ \text { London } \end{array}$ | $\begin{array}{r} \text { Outer } \\ \text { London } \end{array}$ | Increasethe | Stay <br> same | Fall | Tried to recruit | Did not recruit | $\begin{array}{\|r\|r\|} \text { Full } \\ \text { capacity } \end{array}$ | Below capacity | Rise the | Stay same | Fall | UK citizens | $\begin{array}{r} \text { EUU } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{aligned} & \text { UK/ } \\ & \text { EU/ } \\ & \text { EAA } \end{aligned}$ |
| 86 | 55 | 31 | 53 | 28 | 5 | 86 | - | 49 | 37 | 33 | 52 | 1 | 86 | 56 | 51 |
| 53 | 27 | 26 | 28 | 21 | 4 | 53 | - | 28 | 26 | 12 | 41 | * | 53 | 19 | 24 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | - | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 27 | 11 | 17 | 11 | 13 | 4 | 27 | - | 10 | 17 | 7 | 20 | * | 27 | 10 | 9 |
| 51\% | 39\% | 64\% | 38\% | 61\% | 96\% | 51\% | - | 38\% | 66\% | 61\% | 48\% | 100\% | 51\% | 54\% | 39\% |
| 26 | 10 | 16 | 12 | 9 | 4 | 26 | - | 16 | 10 | 8 | 17 | - | 26 | 8 | 13 |
| 48\% | 38\% | 59\% | 43\% | 44\% | 99\% | 48\% | - | 57\% | 39\% | 68\% | 43\% | - | 48\% | 42\% | 53\% |
| 14 | 6 | 7 | 10 | 3 | - | 14 | - | 4 | 10 | 1 | 13 | - | 14 | 7 | 7 |
| 26\% | 23\% | 28\% | 37\% | 16\% | - | 26\% | - | 14\% | 38\% | 4\% | 32\% | - | 26\% | 36\% | 28\% |
| 7 | 2 | 6 | $\stackrel{3}{10}$ | * | 4 | ${ }^{7}$ | - | 1 | 6 | 6 | 2 | - | 7 $13 \%$ | ${ }_{5}^{5}$ | ${ }^{6}$ |
| 13\% | 6\% | 21\% | 10\% | * | 93\% | 13\% | - | 5\% | 23\% | 46\% | 4\% | - | 13\% | 25\% | 24\% |



## Q8 How have your investment plans changed over the past three months?

Plant and equipment
Base: All respondents

Unweighted Total
Weighted Total
Increased

Same

Decreased
Mean Score


## Q8 How have your investment plans changed over the past three months?

Plant and equipment
Base: All respondents

Unweighted Total
Weighted Total

Increased

Same
Decreased
Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity ca | Below apacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ |  | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 75 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 13 \% \end{aligned}$ | 1\% | $\begin{aligned} & 27 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 12 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 17 \% \end{aligned}$ | 28 $25 \%$ | $\begin{aligned} & 46 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 74 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 32 \% \end{aligned}$ | 13 $16 \%$ |
| (0.0) | $\begin{aligned} & 413 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 198 \\ & 83 \% \end{aligned}$ | $\begin{gathered} 215 \\ 79 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 73 \% \end{aligned}$ | $\begin{aligned} & 328 \\ & 83 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 73 \% \end{aligned}$ | $\begin{gathered} 326 \\ 82 \% \end{gathered}$ | $\begin{aligned} & 137 \\ & 90 \% \end{aligned}$ | $\begin{gathered} 276 \\ 76 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 327 \\ & 86 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 403 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 69 \% \end{aligned}$ |
| (-1.0) | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 24 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 7 \\ 33 \% \end{gathered}$ | 27 $5 \%$ | $\begin{aligned} & 12 \\ & 11 \% \end{aligned}$ | 11 $15 \%$ |
|  | . 09 | . 08 | . 12 | . 25 | . 10 | -. 36 | . 17 | . 07 | . 06 | . 11 | . 15 | . 10 | -. 30 | . 09 | . 21 | . 02 |

## Q8 How have your investment plans changed over the past three months?

## Training

Base: All respondents

## Unweighted Total

Weighted Total
Increased

Same

Decreased
Mean Score


## Q8 How have your investment plans changed over the past three months?

## Training

Base: All respondents

## Unweighted Total <br> Weighted Total

Increased

Same
Decreased
Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below capacity | Rise the | Stay same | Fall | UK <br> citizens | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{gathered} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{gathered}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 87 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 76 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 11 \% \end{aligned}$ | 24 $28 \%$ | $\begin{aligned} & 51 \\ & 13 \% \end{aligned}$ | * | 36 $30 \%$ | $\begin{aligned} & 40 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 14 \% \end{aligned}$ | 4 $19 \%$ | $\begin{aligned} & 75 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 23 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 408 \\ 79 \% \end{gathered}$ | $\begin{aligned} & 186 \\ & 78 \% \end{aligned}$ | $\begin{gathered} 223 \\ 82 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 71 \% \end{aligned}$ | $\begin{aligned} & 321 \\ & 81 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 80 \\ & 66 \% \end{aligned}$ | $\begin{gathered} 329 \\ 83 \% \end{gathered}$ | $\begin{aligned} & 115 \\ & 75 \% \end{aligned}$ | $\begin{gathered} 293 \\ 81 \% \end{gathered}$ | $\begin{aligned} & 87 \\ & 77 \% \end{aligned}$ | $\begin{gathered} 315 \\ 83 \% \end{gathered}$ | $\begin{gathered} 6 \\ 29 \% \end{gathered}$ | $\begin{aligned} & 398 \\ & 79 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 79 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 69 \% \end{aligned}$ |
| (-1.0) | $\begin{gathered} 32 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 20 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 22 \\ 6 \% \end{gathered}$ | $\begin{gathered} 9 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 28 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 24 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 52 \% \end{aligned}$ | $\begin{gathered} 32 \\ 6 \% \end{gathered}$ | 7 $6 \%$ | 6 $7 \%$ |
|  | . 08 | . 17 | . 03 | . 27 | . 07 | -. 25 | . 26 | . 03 | . 14 | . 06 | . 10 | . 10 | -. 33 | . 08 | . 09 | . 16 |



## Q9 Over the next twelve months what do you think will happen to your...

## Turnover

Base: All respondents

Unweighted Total
Weighted Total

Increase

Stay the same
Decrease
Mean Score


## Q9 Over the next twelve months what do you think will happen to your...

## Turnover

Base: All respondents

## Unweighted Total

Weighted Total

## Increase

Stay the same
Decrease
Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London L | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | UK <br> citizens | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | 516 | 239 | 271 | 87 | 394 | 35 | 120 | 396 | 153 | 363 | 113 | 381 | 22 | 505 | 112 | 78 |
|  | 100\% | 100\% | \% 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (1.0) | $\begin{gathered} 212 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 93 \\ & 39 \% \end{aligned}$ | $\begin{gathered} 119 \\ 44 \% \end{gathered}$ | 64 $73 \%$ | 145 $37 \%$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | 65 | $\begin{gathered} 147 \\ 37 \% \end{gathered}$ | 56 $37 \%$ | 155 $43 \%$ | 68 $61 \%$ | $\begin{aligned} & 142 \\ & 37 \% \end{aligned}$ | 1\% | $\begin{aligned} & 206 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 50 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 220 \\ 43 \% \end{gathered}$ | 103 $43 \%$ | $\begin{gathered} 112 \\ \% \quad 41 \% \end{gathered}$ | 19 $21 \%$ | 194 $49 \%$ | 7 $21 \%$ | 40 | 180 $45 \%$ | 80 $52 \%$ | 140 $39 \%$ | 29 | $\begin{gathered} 182 \\ 48 \% \end{gathered}$ | 9 $39 \%$ | 215 $43 \%$ | $\begin{aligned} & 34 \\ & 30 \% \end{aligned}$ | 27 $34 \%$ |
| (-1.0) | $\begin{aligned} & 84 \\ & 16 \% \end{aligned}$ | 43 | $\begin{aligned} & 40 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | 55 $14 \%$ | 25 $72 \%$ | 15 $13 \%$ | 69 $18 \%$ | 17 | 68 $19 \%$ | 15 $13 \%$ | 57 $15 \%$ | 13 $57 \%$ | $\begin{aligned} & 83 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 16 \% \end{aligned}$ | 12 $16 \%$ |
|  | . 25 | . 21 | . 29 | . 68 | . 23 | -. 65 | . 42 | . 19 | . 26 | . 24 | . 47 | . 22 | -. 54 | . 24 | . 37 | . 34 |

## Q9 Over the next twelve months what do you think will happen to your...

## Profitability

Base: All respondents

## Unweighted Total

Weighted Total
Increase

Stay the same
Decrease

Mean Score


## Q9 Over the next twelve months what do you think will happen to your...

## Profitability

Base: All respondents

Unweighted Total
Weighted Total

Increase

Stay the same
Decrease
Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity ca | Below apacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ |  | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \end{gathered}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 211 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 103 \\ & 43 \% \end{aligned}$ | $\begin{gathered} 108 \\ 40 \% \end{gathered}$ | $\begin{aligned} & 64 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 144 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 60 \% \end{aligned}$ | $\begin{gathered} 138 \\ 35 \% \end{gathered}$ | $\begin{aligned} & 61 \\ & 40 \% \end{aligned}$ | $\begin{gathered} 150 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 64 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 146 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 205 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 53 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 210 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 93 \\ & 39 \% \end{aligned}$ | $\begin{gathered} 112 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 190 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 7 \\ 19 \% \end{gathered}$ | $\begin{aligned} & 27 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 182 \\ 46 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 138 \\ 38 \% \end{gathered}$ | $\begin{aligned} & 33 \\ & 29 \% \end{aligned}$ | $\begin{gathered} 169 \\ 44 \% \end{gathered}$ | $\begin{gathered} 8 \\ 36 \% \end{gathered}$ | $\begin{aligned} & 205 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 30 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 95 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 9 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 15 \% \end{aligned}$ | 26 $74 \%$ | $\begin{aligned} & 20 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 60 \% \end{aligned}$ | $\begin{aligned} & 94 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 18 \% \end{aligned}$ | 13 $17 \%$ |
|  | . 22 | . 25 | . 21 | . 64 | . 21 | -. 68 | . 43 | . 16 | . 26 | . 21 | . 43 | . 21 | -. 57 | . 22 | . 37 | . 36 |

## Q10 Are you operating at... <br> Base: All respondents

Unweighted Total
Weighted Total
Full capacity
Below full capacity

|  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 1-9 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production | Construction / Property | $\begin{gathered} \hline \text { Motor trades } / \\ \text { Wholesale } \\ \text { Retail // } \\ \text { Transport \& } \\ \text { storage / } \\ \text { Accommodation } \\ \text { \& food servicescc } \\ \hline \end{gathered}$ | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| 516 | 460 | 56 | 64 | 452 | 19 | 61 | 112 | 25 | 187 | 40 | 30 | 41 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 153 | 125 | 28 | 20 | 134 | 5 | 22 | 41 | 12 | 33 | 13 | 14 | 13 |
| 30\% | 27\% | 51\% | 30\% | 30\% | 27\% | 35\% | 37\% | 48\% | 17\% | 32\% | 48\% | 31\% |
| 363 | 335 | 28 | 45 | 318 | 14 | 40 | 70 | 13 | 155 | 27 | 16 | 28 |
| 70\% | 73\% | 49\% | 70\% | 70\% | 73\% | 65\% | 63\% | 52\% | 83\% | 68\% | 52\% | 69\% |

## Q10 Are you operating at...

Base: All respondents

Unweighted Total
Weighted Total

Full capacity
Below full capacity

|  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below capacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{gathered} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \end{gathered}$ |
| 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| $\begin{gathered} 153 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 81 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 110 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 93 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ |  | $\begin{aligned} & 36 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 117 \\ & 31 \% \end{aligned}$ | 1 $3 \%$ | $\begin{gathered} 151 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 43 \% \end{aligned}$ |
| $\begin{gathered} 363 \\ 70 \% \end{gathered}$ | 158 $66 \%$ | $\begin{aligned} & 200 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 52 \% \end{aligned}$ | $\begin{gathered} 284 \\ 72 \% \end{gathered}$ | $\begin{aligned} & 34 \\ & 97 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 303 \\ & 77 \% \end{aligned}$ | - | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 77 \\ & 68 \% \end{aligned}$ | $\begin{gathered} 265 \\ 69 \% \end{gathered}$ | $\begin{aligned} & 22 \\ & 97 \% \end{aligned}$ | $\begin{gathered} 354 \\ 70 \% \end{gathered}$ | $\begin{aligned} & 73 \\ & 66 \% \end{aligned}$ | 45 $57 \%$ |

## Q11 Over the next three months do you expect the price of your goods/ services to:

Base: All respondents

## Unweighted Total

Weighted Total

Rise

Stay the same

|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades $/$ / Wholesale Retail / Transport \& storage / Accommodation \& food servicesc | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 113 \\ 22 \% \end{gathered}$ | $\begin{aligned} & 98 \\ & 21 \% \end{aligned}$ | 15 $27 \%$ | 27 $43 \%$ | $\begin{aligned} & 85 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 3 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 21 \% \end{aligned}$ | $\begin{gathered} 5 \\ 19 \% \end{gathered}$ | $\begin{aligned} & 33 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 8 \\ 19 \% \end{gathered}$ | $\begin{gathered} 6 \\ 21 \% \end{gathered}$ | 7 $17 \%$ |
| (0.0) | 381 $74 \%$ | 343 $75 \%$ | 39 $69 \%$ | 31 $48 \%$ | 350 $78 \%$ | 16 $84 \%$ | 28 | $\begin{aligned} & 83 \\ & 75 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 75 \% \end{aligned}$ | $\begin{aligned} & 150 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 75 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 79 \% \end{aligned}$ | 31 $76 \%$ |
| (-1.0) | 22 | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | 3 $5 \%$ | $\begin{aligned} & 6 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 16 \\ 4 \% \end{gathered}$ | * | 6 $9 \%$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | 4 $2 \%$ | 3 $7 \%$ | - | 3 $7 \%$ |
|  | . 18 | . 17 | . 22 | . 34 | . 15 | . 15 | . 36 | . 17 | . 13 | . 15 | . 12 | . 21 | . 10 |

## Q11 Over the next three months do you expect the price of your goods/ services to:

Base: All respondents

Unweighted Total
Weighted Total
Rise

Stay the same
Fall
Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise th | $\begin{array}{r} \text { Stay } \\ \text { the same } \end{array}$ | Fall | UK <br> citizens | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & \% \quad 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 113 \\ 22 \% \end{gathered}$ | $\begin{aligned} & 47 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 65 \\ & 24 \% \end{aligned}$ | 30 $35 \%$ | $\begin{aligned} & 72 \\ & 18 \% \end{aligned}$ | 10 $28 \%$ | 35 $30 \%$ | $\begin{aligned} & 77 \\ & 19 \% \end{aligned}$ | 36 $23 \%$ | $\begin{aligned} & 77 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ |  | - | $\begin{aligned} & 108 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | 26 $33 \%$ |
| (0.0) | $\begin{gathered} 381 \\ 74 \% \end{gathered}$ | $\begin{aligned} & 188 \\ & 79 \% \end{aligned}$ | $\begin{aligned} & 193 \\ & 71 \% \end{aligned}$ | 56 | $\begin{aligned} & 303 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 69 \% \end{aligned}$ | $\begin{gathered} 299 \\ 6 \\ \hline \end{gathered}$ | 117 $76 \%$ | $\begin{gathered} 265 \\ 73 \% \end{gathered}$ | - | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | - | $\begin{gathered} 374 \\ 74 \% \end{gathered}$ | $\begin{aligned} & 73 \\ & 65 \% \end{aligned}$ | 51 $65 \%$ |
| (-1.0) | $\begin{gathered} 22 \\ 4 \% \end{gathered}$ | 4 $2 \%$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | * | 18 $5 \%$ | 4 $11 \%$ | $2{ }^{2}$ | $\begin{gathered} 20 \\ 5 \% \end{gathered}$ |  | $\begin{gathered} 22 \\ 6 \% \end{gathered}$ | - | - | 22 | $\begin{gathered} 22 \\ 4 \% \end{gathered}$ | 2 | $2{ }^{2}$ |
|  | . 18 | . 18 | . 19 | . 35 | . 14 | . 17 | . 28 | . 14 | . 23 | . 15 | 1.00 | - | -1.00 | . 17 | . 31 | . 31 |

## Q12 Is your business under any pressure to raise prices from any of the following?

Base: All respondents

## Unweighted Total

Weighted Total

Finance costs

Raw material prices

Pay settlements
Other overheads

Not Stated


## Q12 Is your business under any pressure to raise prices from any of the following?

Base: All respondents

Unweighted Total
Weighted Total

Finance costs

Raw material prices
Pay settlements

Other overheads

Not Stated

|  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity ca | Below apacity | Rise the | Stay same | Fall | UK <br> citizens | $\begin{array}{\|r\|} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
| 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| 516 | 239 | 271 | 87 | 394 | 35 | 120 | 396 | 153 | 363 | 113 | 381 | 22 | 505 | 112 | 78 |
| 100\% | 100\% | \% 100\% | 100\% | 100\% | 100\% | 100\% | - 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 95 | 41 | 54 | 10 | 74 | 11 | 26 | 69 | 40 | 55 | 41 | 52 | 2 | 95 | 24 | 24 |
| 18\% | 17\% | - 20\% | 11\% | 19\% | 33\% | 21\% | 18\% | 26\% | 15\% | 37\% | 14\% | 10\% | 19\% | 21\% | 30\% |
| 84 | 35 | 45 | 20 | 59 | 6 | 31 | 54 | 32 | 53 | 40 | 38 | 7 | 84 | 15 | 18 |
| 16\% | 15\% | -17\% | 22\% | 15\% | 17\% | 25\% | 14\% | 21\% | 15\% | 35\% | 10\% | 29\% | 17\% | 14\% | 23\% |
| 58 | 29 | 29 | 14 | 39 | 5 | 23 | 35 | 24 | 34 | 20 | 36 | 2 | 57 | 20 | 12 |
| 11\% | 12\% | -11\% | 16\% | 10\% | 15\% | 19\% | 9\% | 16\% | 9\% | 18\% | 10\% | 8\% | 11\% | 18\% | 15\% |
| 218 | 104 | 109 | 45 | 149 | 24 | 71 | 147 | 74 | 143 | 61 | 143 | 14 | 211 | 45 | 44 |
| 42\% | 43\% | - 40\% | 52\% | 38\% | 68\% | 59\% | 37\% | 49\% | 40\% | 54\% | 38\% | 62\% | 42\% | 40\% | 56\% |
| 207 | 91 | 116 | 20 | 180 | 7 | 24 | 183 | 45 | 162 | 21 | 181 | 5 | 204 | 40 | 17 |
| 40\% | 38\% | - $43 \%$ | 23\% | 46\% | 22\% | 20\% | 46\% | 30\% | 45\% | 19\% | 47\% | 22\% | 40\% | 36\% | 22\% |

Q13 Please indicate the extent to which the following have varied in the past 3 months.

| Summary table <br> Base: All respondents |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | Nets |  | Mean score |
|  | Total | Increased significantly | Increased slightly th | Stayed same | $\begin{gathered} \text { Decreased } \\ \text { slightly } \\ \hline \end{gathered}$ | Decreased significantly | IncreasedDecreased |  |  |
| Cost of my business's energy | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 28 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 146 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 316 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 174 \\ 34 \% \end{gathered}$ | $\begin{gathered} 26 \\ 5 \% \end{gathered}$ | . 34 |
| Cost of fuel | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 128 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 314 \\ 61 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $3$ | $\begin{aligned} & 157 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 45 \\ 9 \% \end{gathered}$ | . 27 |
| Cost of raw materials (sourced domestically) | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{gathered} 117 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 376 \\ & 73 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\underset{\star}{2}$ | $\begin{aligned} & 132 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | . 26 |
| Pressure from employees to increase wages | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 18 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 101 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 374 \\ 73 \% \end{gathered}$ | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 120 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 22 \\ 4 \% \end{gathered}$ | . 22 |
| Cost of raw materials (sourced internationally) | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 80 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 413 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $2$ | $\begin{aligned} & 94 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | . 19 |
| Cost of borrowing | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 429 \\ 83 \% \end{gathered}$ | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $1$ | $\begin{aligned} & 70 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 17 \\ 3 \% \end{gathered}$ | . 12 |

Q13 Please indicate the extent to which the following have varied in the past 3 months.
Pressure from employees to increase wages
Base: All respondents

|  |  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total | 1-9 | 10+ | Manufacturing Services |  | Agriculture forestry \& fishing / Production | $\left.\begin{array}{\|c\|c\|}\hline \text { Motor trades // } \\ \text { Wholesale } \\ \text { Retail // } \\ \text { Transport \& } \\ \text { storage / }\end{array}\right\}$ |  |  | Finance \& insurance Business administration and support. services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| Unweighted Total |  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| Weighted Total |  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| Increased significantly | (2.0) | $\begin{gathered} 18 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 7 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{gathered} 2 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $1 \%$ | $1 \%$ |
| Increased slightly | (1.0) | $\begin{gathered} 101 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 76 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 3 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 6 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 45 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 9 \\ 23 \% \end{gathered}$ | $\begin{gathered} 4 \\ 14 \% \end{gathered}$ | $\begin{gathered} 6 \\ 16 \% \end{gathered}$ |
| Stayed the same | (0.0) | $\begin{gathered} 374 \\ 73 \% \end{gathered}$ | $\begin{aligned} & 353 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 69 \% \end{aligned}$ | $\begin{aligned} & 330 \\ & 73 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 72 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 65 \% \end{aligned}$ | $\begin{aligned} & 94 \\ & 85 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 68 \% \end{aligned}$ | $\begin{gathered} 122 \\ 65 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 81 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 81 \% \end{aligned}$ |
| Decreased slightly | (-1.0) | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | * | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $1 \%$ | $\begin{gathered} 12 \\ 6 \% \end{gathered}$ |  | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | - |
| Decreased significantly | (-2.0) | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | ${ }^{2}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | - - | - | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & * \end{aligned}$ | - |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Increased |  | $\begin{aligned} & 120 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 87 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 104 \\ 23 \% \end{gathered}$ | $\begin{gathered} 5 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 8 \\ 31 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 5 \\ 15 \% \end{gathered}$ | $\begin{gathered} 7 \\ 16 \% \end{gathered}$ |
| Decreased |  | $\begin{gathered} 22 \\ 4 \% \end{gathered}$ | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $1 \%$ | $\begin{aligned} & 13 \\ & 7 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
| Mean Score |  | . 22 | . 17 | . 64 | . 24 | . 22 | . 41 | . 25 | . 12 | . 37 | . 25 | . 30 | . 12 | . 12 |

Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Pressure from employees to increase wages <br> Base: All respondents

|  |  | T | , | , |  | , | , | , | , | 通 | , | , | , |  |  | , |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Unweighted Total |  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| Weighted Total |  | 516 | 239 | 271 | 87 | 394 | 35 | 120 | 396 | 153 | 363 | 113 | 381 | 22 | 505 | 112 | 78 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Increased significantly | (2.0) | $\begin{gathered} 18 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 5 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 15 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 18 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 13 \% \end{aligned}$ |
| Increased slightly | (1.0) | $\begin{gathered} 101 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 67 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 5 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 47 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 101 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 24 \% \end{aligned}$ |
| Stayed the same | (0.0) | $\begin{gathered} 374 \\ 73 \% \end{gathered}$ | $\begin{aligned} & 156 \\ & 65 \% \end{aligned}$ | $\begin{gathered} 214 \\ 79 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 310 \\ 79 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 68 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 317 \\ 80 \% \end{gathered}$ | $\begin{gathered} 105 \\ 68 \% \end{gathered}$ | $\begin{gathered} 270 \\ 74 \% \end{gathered}$ | $\begin{aligned} & 65 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 295 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 64 \% \end{aligned}$ | $\begin{gathered} 367 \\ 73 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 53 \% \end{aligned}$ |
| Decreased slightly | (-1.0) | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 13 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | * | 5 $4 \%$ | 14 $3 \%$ | 11 $7 \%$ | 8 $2 \%$ | 5 $4 \%$ | 11 $3 \%$ | $\begin{gathered} 4 \\ 17 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ |
| Decreased significantly | (-2.0) | 3 $1 \%$ | 1 | 1 | - | * | 2 $5 \%$ | * | 3 $1 \%$ | 1 $1 \%$ | 2 | - | $1$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Increased |  | 120 | 76 | 43 | 36 | 74 | 10 | 57 | 63 | 36 | 84 | 43 | 74 | 2 | 120 | 40 | 29 |
|  |  | 23\% | 32\% | 16\% | 42\% | 19\% | 27\% | 47\% | 16\% | 24\% | 23\% | 38\% | 19\% | 11\% | 24\% | 35\% | 38\% |
| Decreased |  | 22 | 7 | 14 | 10 | 11 | 2 | 5 | 17 | 12 | 10 | 5 | 12 | 6 | 18 | 11 | 8 |
|  |  | 4\% | 3\% | 5\% | 11\% | 3\% | 5\% | 5\% | 4\% | 8\% | 3\% | 4\% | 3\% | 25\% | 4\% | 10\% | 10\% |
| Mean Score |  | . 22 | . 33 | . 13 | . 33 | . 19 | . 31 | . 51 | . 13 | . 17 | . 24 | . 42 | . 18 | -. 19 | . 23 | . 34 | . 39 |

## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of borrowing Base: All respondents

Unweighted Total
Weighted Total

Increased significantly

Increased slightly

Stayed the same
Decreased slightly

Decreased significantly

Nets
Increased

Decreased

Mean Score

|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing Services |  | Agriculture forestry \& fishing / Production |  | Motor trades $/ /$ Wholesale Retail / Transport \& storage / Accommodation \& food services c | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 3 \\ 13 \% \end{gathered}$ | - | * | $\begin{aligned} & 1 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | * | * | * |
| (1.0) | $\begin{aligned} & 60 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 8 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 15 \% \end{aligned}$ | $\begin{gathered} 3 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | 3 $8 \%$ |
| (0.0) | $\begin{gathered} 429 \\ 83 \% \end{gathered}$ | 393 $86 \%$ | 36 $63 \%$ | $\begin{aligned} & 49 \\ & 76 \% \end{aligned}$ | $\begin{aligned} & 380 \\ & 84 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 83 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 73 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 81 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 81 \% \end{aligned}$ | $\begin{aligned} & 159 \\ & 85 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 87 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 96 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 87 \% \end{aligned}$ |
| (-1.0) | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 6 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | - | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
| (-2.0) | ${ }_{*}^{*}$ | ${ }^{*}$ | * | - | $\begin{aligned} & 1 \\ & * \end{aligned}$ | - | - | - | - | - | - | - | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |
|  | $\begin{aligned} & 70 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 3 \\ 17 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 4 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 4 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 8 \% \end{aligned}$ |
|  | $\begin{gathered} 17 \\ 3 \% \end{gathered}$ | $\begin{gathered} 10 \\ 2 \% \end{gathered}$ | $\begin{gathered} 6 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | - | $\begin{aligned} & 5 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ |
|  | . 12 | . 11 | . 19 | . 12 | . 12 | . 30 | . 10 | . 12 | . 17 | . 16 | . 07 | . 04 | . 01 |

## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of borrowing Base: All respondents

Unweighted Total
Weighted Total
Increased significantly
Increased slightly
Stayed the same
Decreased slightly

Decreased significantly

Nets
Increased

Decreased

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below apacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | EU/ EEA citizens | $\begin{gathered} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \end{gathered}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | 516 $100 \%$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% \quad 100 \% \end{array}$ | 87 $100 \%$ | 394 $100 \%$ | 35 $100 \%$ | 120 $100 \%$ | 396 $100 \%$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | 113 $100 \%$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | 22 $100 \%$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | 2 $1 \%$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | 1\% | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 6 \\ 17 \% \end{gathered}$ | 6 $5 \%$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | 3 $2 \%$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | 1\% | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 5 \% \end{aligned}$ | 6 6 |
| (1.0) | $\begin{aligned} & 60 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 13 \% \end{aligned}$ | 10 $12 \%$ | $\begin{aligned} & 43 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 7 \\ 20 \% \end{gathered}$ | 16 $13 \%$ | $\begin{aligned} & 44 \\ & 11 \% \end{aligned}$ | 18 | $\begin{aligned} & 42 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 3 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 59 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 19 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 429 \\ 83 \% \end{gathered}$ | 206 $86 \%$ | $\begin{gathered} 219 \\ 81 \% \end{gathered}$ | 71 | $\begin{aligned} & 338 \\ & 86 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 58 \% \end{aligned}$ | 92 $77 \%$ | $\begin{gathered} 337 \\ 85 \% \end{gathered}$ | 128 $83 \%$ | $\begin{gathered} 301 \\ 83 \% \end{gathered}$ | $\begin{aligned} & 80 \\ & 71 \% \end{aligned}$ | $\begin{aligned} & 332 \\ & 87 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 76 \% \end{aligned}$ | $\begin{gathered} 420 \\ 83 \% \end{gathered}$ | $\begin{aligned} & 76 \\ & 68 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 68 \% \end{aligned}$ |
| (-1.0) | 16 $3 \%$ | 6 $3 \%$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | 4 | 11 $3 \%$ | 1 $3 \%$ | 6 $5 \%$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | 4 $2 \%$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | 7 | 7 $2 \%$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | 15 $3 \%$ | $\begin{gathered} 10 \\ 9 \% \end{gathered}$ | 3 4 \% |
| (-2.0) | ${ }_{*}$ | * | - | - | * | 1 $3 \%$ | * | + | * | * | - | * | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | * | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
|  | 70 $14 \%$ | 27 $11 \%$ | $\begin{aligned} & 43 \\ & 16 \% \end{aligned}$ | 12 $13 \%$ | 46 $12 \%$ | 13 $37 \%$ | 21 $18 \%$ | $\begin{aligned} & 49 \\ & 12 \% \end{aligned}$ | 22 $14 \%$ | 49 $13 \%$ | 26 $23 \%$ | 42 $11 \%$ | 3 $12 \%$ | $\begin{aligned} & 69 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 26 \% \end{aligned}$ |
|  | $\begin{gathered} 17 \\ 3 \% \end{gathered}$ | 6 $3 \%$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | 4 $3 \%$ | $\begin{gathered} 13 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 3 \\ 11 \% \end{gathered}$ | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ |
|  | . 12 | . 10 | . 15 | . 10 | . 10 | . 46 | . 17 | . 11 | . 14 | . 12 | . 21 | . 11 | -. 03 | . 13 | . 17 | . 28 |

Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of my business's energy Base: All respondents



## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of my business's energy Base: All respondents

Unweighted Tota
Weighted Total

Increased significantly
Increased slightly
Stayed the same

Decreased slightly

Decreased significantly

Nets
Increased

Decreased

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | Below apacity | Rise the | Stay same | Fall | citizens | EU/ EEA citizens | $\begin{array}{r} \text { UK/ } \\ \text { EU/ } \\ \text { EAA } \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 28 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 21 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{gathered} 6 \\ 17 \% \end{gathered}$ | $\begin{gathered} 10 \\ 8 \% \end{gathered}$ | $\begin{gathered} 18 \\ 5 \% \end{gathered}$ | $\begin{gathered} 11 \\ 7 \% \end{gathered}$ | $\begin{gathered} 18 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 28 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 14 \% \end{aligned}$ |
| (1.0) | $\begin{gathered} 146 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 71 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 107 \\ & 27 \% \end{aligned}$ | $\begin{gathered} 9 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 109 \\ 27 \% \end{gathered}$ | $\begin{aligned} & 45 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 101 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 117 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | $\begin{gathered} 143 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 36 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 35 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 316 \\ 61 \% \end{gathered}$ | $\begin{gathered} 149 \\ 62 \% \end{gathered}$ | $\begin{gathered} 163 \\ 60 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 255 \\ & 65 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 55 \% \end{aligned}$ | $\begin{gathered} 250 \\ 63 \% \end{gathered}$ | $\begin{aligned} & 94 \\ & 61 \% \end{aligned}$ | $\begin{gathered} 222 \\ 61 \% \end{gathered}$ | $\begin{aligned} & 65 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 235 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 73 \% \end{aligned}$ | $\begin{aligned} & 308 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 44 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 42 \% \end{aligned}$ |
| (-1.0) | $\begin{gathered} 23 \\ 4 \% \end{gathered}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{gathered} 12 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 19 \\ 5 \% \end{gathered}$ | - | 7 $6 \%$ | $\begin{gathered} 16 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 20 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 14 \\ 4 \% \end{gathered}$ | - | $\begin{aligned} & 23 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 9 \% \end{gathered}$ | 7 $8 \%$ |
| (-2.0) | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | 1 | $\stackrel{1}{*}$ | - | $\begin{aligned} & 1 \\ & * \end{aligned}$ | 2 $5 \%$ |  | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | * | $1$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | 1\% |
|  | 174 $34 \%$ | $\begin{aligned} & 79 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 96 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 118 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 40 \% \end{aligned}$ | $127$ $32 \%$ | $\begin{aligned} & 56 \\ & 37 \% \end{aligned}$ | $\begin{gathered} 118 \\ 33 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 35 \% \end{aligned}$ | $\begin{gathered} 131 \\ 34 \% \end{gathered}$ | $\begin{gathered} 4 \\ 20 \% \end{gathered}$ | $\begin{gathered} 171 \\ 34 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 46 \% \end{aligned}$ | 38 $48 \%$ |
|  | $\begin{gathered} 26 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 5 \% \end{aligned}$ | 13 5\% | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $21$ $5 \%$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 19 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 22 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 15 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 26 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ |
|  | . 34 | . 31 | . 38 | . 56 | . 28 | . 49 | . 42 | . 31 | . 41 | . 31 | . 37 | . 34 | . 13 | . 34 | . 44 | . 51 |

## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of fuel

Base: All respondents

## Unweighted Total

Weighted Total
Increased significantly

## Increased slightly

Stayed the same
Decreased slightly
Decreased significantly

## Nets

Increased
Decreased
Mean Score

|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades <br> Wholesale <br> Retail / <br>  <br> storage / <br> Accommodation <br> \& food servicesc | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 6 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | $\begin{gathered} 2 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | 1\% |
| (1.0) | $\begin{gathered} 128 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 117 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 3 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 5 \\ 22 \% \end{gathered}$ | $\begin{aligned} & 47 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 5 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 30 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 314 \\ 61 \% \end{gathered}$ | $\begin{gathered} 284 \\ 62 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 277 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 65 \% \end{aligned}$ | $\begin{gathered} 117 \\ 63 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 72 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 55 \% \end{aligned}$ |
| (-1.0) | 42 $8 \%$ | 38 $8 \%$ | 4 $7 \%$ | $\begin{aligned} & 12 \\ & 19 \% \end{aligned}$ | 30 $7 \%$ | $\begin{gathered} 2 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | 4 $4 \%$ | $\begin{gathered} 2 \\ 10 \% \end{gathered}$ | 12 $7 \%$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ | 1\% | 4 $10 \%$ |
| (-2.0) | 3 | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | * | - | 3 $1 \%$ | - | - | - | * | - | 1\% | - | 2 |
|  | 157 $31 \%$ | $\begin{aligned} & 135 \\ & 29 \% \end{aligned}$ | 22 $39 \%$ | $\begin{aligned} & 15 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 143 \\ & 32 \% \end{aligned}$ | $\begin{gathered} 5 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 34 \% \end{aligned}$ | $\begin{gathered} 6 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 58 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 30 \% \end{aligned}$ | $\begin{gathered} 7 \\ 24 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 31 \% \end{aligned}$ |
|  | $\begin{gathered} 45 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 33 \\ 7 \% \end{gathered}$ | $\begin{gathered} 2 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 2 \\ 10 \% \end{gathered}$ | $\begin{gathered} 12 \\ 7 \% \end{gathered}$ | $\begin{gathered} 5 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 6 \\ 14 \% \end{gathered}$ |
|  | . 27 | . 25 | . 43 | . 09 | . 30 | . 28 | . 15 | . 39 | . 19 | . 30 | . 18 | . 25 | . 12 |

## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of fuel

|  |  |  | Loca | ation | Expecte work | d change force size |  | Past recr | ruitment | Capa | acity | Expe | ted price |  |  | mployment |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | $\begin{gathered} \text { Below } \\ \text { capacity } \end{gathered}$ | Rise th | Stay same | Fall | UK citizens | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \\ \hline \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
| Unweighted Total |  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| Weighted Total |  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 120 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 396 \\ & \% \quad 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| Increased significantly | (2.0) | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 18 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 16 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 7 \% \end{aligned}$ | 21 <br> 5\% | $\begin{gathered} 10 \\ 6 \% \end{gathered}$ | $\begin{gathered} 20 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 16 \% \end{aligned}$ |
| Increased slightly | (1.0) | $\begin{aligned} & 128 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 99 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 4 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 6 \quad 23 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 78 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 106 \\ & 28 \% \end{aligned}$ | $\begin{gathered} 4 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 128 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 29 \% \end{aligned}$ |
| Stayed the same | (0.0) | $\begin{gathered} 314 \\ 61 \% \end{gathered}$ | $\begin{gathered} 157 \\ 65 \% \end{gathered}$ | $\begin{aligned} & 153 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 245 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 59 \% \end{aligned}$ | $\begin{gathered} 243 \\ 61 \% \end{gathered}$ | $\begin{aligned} & 86 \\ & 56 \% \end{aligned}$ | $\begin{gathered} 228 \\ 63 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 235 \\ & 62 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 71 \% \end{aligned}$ | $\begin{aligned} & 305 \\ & 60 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 49 \% \end{aligned}$ |
| Decreased slightly | (-1.0) | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 9 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 32 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 29 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ |
| Decreased significantly | (-2.0) | 3 | ${ }_{*}^{*}$ | 1 | - | $\stackrel{2}{*}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | * | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | - | $\underset{\star}{2}$ | $\begin{aligned} & 1 \\ & 5 \% \end{aligned}$ | 3 | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Increased |  | $\begin{gathered} 157 \\ 31 \% \end{gathered}$ | $\begin{aligned} & 74 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 84 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 116 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 38 \% \end{aligned}$ | $\begin{gathered} 112 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 59 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 98 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 116 \\ & 30 \% \end{aligned}$ | $\begin{gathered} 5 \\ 22 \% \end{gathered}$ | $\begin{gathered} 157 \\ 31 \% \end{gathered}$ | $\begin{aligned} & 49 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 45 \% \end{aligned}$ |
| Decreased |  | $\begin{gathered} 45 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 9 \\ 10 \% \end{gathered}$ | $\begin{gathered} 34 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 6 \% \end{aligned}$ |
| Mean Score |  | . 27 | . 31 | . 24 | . 26 | . 25 | . 58 | . 42 | . 23 | . 40 | . 21 | . 38 | . 24 | . 13 | . 28 | . 51 | . 53 |

## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of raw materials (sourced domestically) <br> Base: All respondents

## Unweighted Total

Weighted Total

Increased significantly

Increased slightly

Stayed the same

Decreased slightly

Decreased significantly

## Nets

Increased

Decreased

Mean Score

|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades $/$ Wholesale Retail / Transport \& storage / Accommodation \& food servicesc | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | * ${ }^{\text {\% }}$ | $\begin{aligned} & 5 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | 1\% | - | - |
| (1.0) | $\begin{gathered} 117 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 98 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 5 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 28 \% \end{aligned}$ | $\begin{gathered} 5 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 5 \\ 11 \% \end{gathered}$ | 2\% | 5 $12 \%$ |
| (0.0) | $\begin{gathered} 376 \\ 73 \% \end{gathered}$ | $\begin{aligned} & 343 \\ & 75 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 347 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 67 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 144 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 85 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 92 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 85 \% \end{aligned}$ |
| (-1.0) | 7 $1 \%$ | 6 $1 \%$ | 1 $2 \%$ | 2 3 | 5 $1 \%$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | - | 3 $2 \%$ | 1\% | * | 1 $3 \%$ | - | * |
| (-2.0) | 2 | 2 | * | - | $2$ | - | - | - | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | - | * | - | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
|  | $\begin{gathered} 132 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 109 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 52 \% \end{aligned}$ | $\begin{aligned} & 98 \\ & 22 \% \end{aligned}$ | $\begin{gathered} 6 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 31 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 6 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 43 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ |
|  | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | - | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $1$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
|  | . 26 | . 24 | . 44 | . 57 | . 22 | . 20 | . 59 | . 31 | . 19 | . 25 | . 10 | . 08 | . 08 |

Q13 Please indicate the extent to which the following have varied in the past 3 months.
Cost of raw materials (sourced domestically)
Base: All respondents

Unweighted Tota
Weighted Total
Increased significantly
Increased slightly
Stayed the same

Decreased slightly
Decreased significantly

## Nets

Increased

Decreased

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | Below apacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | 113 $100 \%$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | 22 $100 \%$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 14 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 4 \\ 13 \% \end{gathered}$ | 5 $4 \%$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | 2\% | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & * \end{aligned}$ | 1\% | 14 $3 \%$ | 7 $6 \%$ | $\begin{aligned} & 6 \\ & 8 \% \end{aligned}$ |
| (1.0) | $\begin{gathered} 117 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 50 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 79 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 8 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 78 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 6 \\ 27 \% \end{gathered}$ | $\begin{gathered} 116 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 27 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 26 \% \end{aligned}$ |
| (0.0) | $\begin{aligned} & 376 \\ & 73 \% \end{aligned}$ | 183 $76 \%$ | $\begin{gathered} 193 \\ \% \quad 71 \% \end{gathered}$ | 50 | $\begin{aligned} & 305 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 60 \% \end{aligned}$ | 75 | $\begin{gathered} 301 \\ 76 \% \end{gathered}$ | 108 $71 \%$ | $\begin{aligned} & 267 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 309 \\ 81 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 366 \\ & 73 \% \end{aligned}$ | $\begin{aligned} & 77 \\ & 68 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 65 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | 5 $2 \%$ | 2 $1 \%$ | 1 $2 \%$ | 5 | 1 $2 \%$ | 1\% | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | 1\% | 6 $2 \%$ | 1\% | 5 $1 \%$ | 1 6 | 7\% | * | * |
| (-2.0) | 2 | ${ }_{*}^{*}$ | - | * | ${ }_{*}^{*}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | * | 2 | * | 2 | - | * | 2 $7 \%$ | 2 | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
|  | $\begin{gathered} 132 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 87 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 6 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 130 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 33 \% \end{aligned}$ |
|  | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | 2 5 | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 3 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | 1\% |
|  | . 26 | . 19 | . 32 | . 46 | . 21 | . 40 | . 40 | . 22 | . 29 | . 25 | . 62 | . 17 | . 08 | . 26 | . 35 | . 38 |

## Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of raw materials (sourced internationally) <br> Base: All respondents

## Unweighted Total

Weighted Total

Increased significantly

Increased slightly

Stayed the same
Decreased slightly

Decreased significantly

Nets
Increased

Decreased

Mean Score

|  |  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | Services | Agriculture forestry \& fishing / Production |  | Motor trades Wholesale Retail / Transport \& storage / Accommodation \& food servicesc | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{gathered} 61 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 2\% | $\begin{aligned} & 5 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | 1\% |  | * |
| (1.0) | $\begin{aligned} & 80 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 14 \% \end{aligned}$ | 15 $26 \%$ | $\begin{aligned} & 22 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 5 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | 3 $8 \%$ |
| (0.0) | $\begin{aligned} & 413 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 376 \\ & 82 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 66 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 53 \% \end{aligned}$ | $\begin{gathered} 379 \\ 84 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 81 \\ & 72 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 82 \% \end{aligned}$ | $\begin{gathered} 162 \\ 87 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 91 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 96 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 90 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | 1 $2 \%$ | 2 3 \% | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | - | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | - | * |
| (-2.0) | 2 | 2 | * | - | $\underset{\star}{2}$ | - | - | - | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | - | * | - | 1 $2 \%$ |
|  | $\begin{aligned} & 94 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 77 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 15 \% \end{aligned}$ | $\begin{gathered} 5 \\ 28 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 3 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 8 \% \end{aligned}$ |
|  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | 1 $2 \%$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | - | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $1$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ |
|  | . 19 | . 17 | . 34 | . 49 | . 15 | . 18 | . 51 | . 27 | . 03 | . 15 | . 04 | . 04 | . 03 |

Q13 Please indicate the extent to which the following have varied in the past 3 months.

## Cost of raw materials (sourced internationally)

Base: All respondents
Unweighted Tota
Weighted Total

Weighted Total

Increased significantly

Increased slightly
Stayed the same

Decreased slightly

Decreased significantly

## Nets

Increased

Decreased

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner <br> London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{EU} / \\ \mathrm{EEA} \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | 2 l | $\begin{gathered} 12 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 4 \\ 12 \% \end{gathered}$ | 6 5 | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 4 $2 \%$ | $\begin{aligned} & 10 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 10 \% \end{aligned}$ | $2$ | 1\% | 14 $3 \%$ | 6 5 \% | 6 8 \% |
| (1.0) | $\begin{aligned} & 80 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 16 \% \end{aligned}$ | $\begin{array}{ll}  & 43 \\ \% & 16 \% \end{array}$ | 20 | $\begin{aligned} & 54 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 6 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 29 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 13 \% \end{aligned}$ | 29 | $\begin{aligned} & 52 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 11 \% \end{aligned}$ | 1 $2 \%$ | $\begin{aligned} & 80 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 24 \% \end{aligned}$ |
| (0.0) | $\begin{aligned} & 413 \\ & 80 \% \end{aligned}$ | 194 $81 \%$ | $\begin{gathered} 215 \\ 79 \% \end{gathered}$ | $\begin{aligned} & 59 \\ & 68 \% \end{aligned}$ | $\begin{aligned} & 332 \\ & 84 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 69 \% \end{aligned}$ | $\begin{gathered} 330 \\ 83 \% \end{gathered}$ | $\begin{gathered} 118 \\ 77 \% \end{gathered}$ | $\begin{gathered} 295 \\ 81 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 55 \% \end{aligned}$ | $\begin{gathered} 333 \\ 87 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 86 \% \end{aligned}$ | $\begin{aligned} & 402 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 63 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 66 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | 5 | 1 | $2{ }^{2}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | 1 $2 \%$ | 2 | 5 $1 \%$ | 3 $2 \%$ | 4 $1 \%$ | $2{ }^{2}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | 1 $3 \%$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | 1\% | 1\% |
| (-2.0) | 2 | * | * | * | 1 | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | * | ${ }_{*}$ | * | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | - | * | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | $2$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
|  | 94 $18 \%$ | $\begin{aligned} & 39 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 44 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 12 \% \end{aligned}$ | 1 $3 \%$ | $\begin{aligned} & 94 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 32 \% \end{aligned}$ |
|  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | 2 $5 \%$ | 2 $1 \%$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | 3 $2 \%$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ |
|  | . 19 | . 14 | . 24 | . 34 | . 14 | . 36 | . 32 | . 15 | . 21 | . 18 | . 53 | . 11 | -. 13 | . 19 | . 37 | . 35 |

## Q14 Which of the following are more of a concern to your business than they were three months ago?

Base: All respondents

## Unweighted Total

Weighted Total

Competition

Interest rates

Inflation

Exchange rates

Business rates

Corporate Taxation

Not Stated

|  | Business size |  | Industry |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | 1-9 | 10+ | Manufacturing S | Services | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades $/$ / Wholesale Retail / Transport \& storage / Accommodation \& food servicesc | Information \& communication | Finance \& insurance Business administration and support services | Professional, scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
| 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
| 516 | 460 | 56 | 64 | 452 | 19 | 61 | 112 | 25 | 187 | 40 | 30 | 41 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 202 | 185 | 17 | 22 | 180 | 7 | 21 | 44 | 7 | 82 | 17 | 4 | 21 |
| 39\% | 40\% | 30\% | 34\% | 40\% | 35\% | 34\% | 39\% | 28\% | 44\% | 42\% | 14\% | 51\% |
| 167 | 148 | 19 | 37 | 130 | 9 | 38 | 44 | 6 | 49 | 8 | 4 | 8 |
| 32\% | 32\% | 33\% | 58\% | 29\% | 48\% | 62\% | 39\% | 26\% | 26\% | 21\% | 13\% | 20\% |
| 135 | 120 | 15 | 30 | 105 | 2 | 32 | 30 | 7 | 32 | 9 | 13 | 10 |
| 26\% | 26\% | 27\% | 46\% | 23\% | 13\% | 52\% | 27\% | 27\% | 17\% | 22\% | 42\% | 25\% |
| 109 | 96 | 13 | 14 | 95 | 7 | 8 | 38 | 8 | 33 | 6 | 1 | 7 |
| 21\% | 21\% | 23\% | 22\% | 21\% | 37\% | 13\% | 34\% | 32\% | 18\% | 16\% | 3\% | 18\% |
| 69 | 58 | 10 | 9 | 60 | 2 | 11 | 20 | 3 | 25 | 4 | 2 | 1 |
| 13\% | 13\% | 18\% | 14\% | 13\% | 13\% | 17\% | 18\% | 13\% | 13\% | 10\% | 6\% | 3\% |
| 68 | 60 | 7 | 15 | 53 | 4 | 14 | 13 | 9 | 17 | 7 | 1 | 2 |
| 13\% | 13\% | 13\% | 24\% | 12\% | 23\% | 23\% | 12\% | 34\% | 9\% | 18\% | 2\% | 5\% |
| 87 | 77 | 10 | 1 | 86 | * | 3 | 13 | 5 | 42 | 7 | 12 | 6 |
| 17\% | 17\% | 18\% | 2\% | 19\% | 2\% | 5\% | 11\% | 21\% | 23\% | 16\% | 38\% | 14\% |

Q14 Which of the following are more of a concern to your business than they were three months ago?
Base: All respondents

Unweighted Total
Weighted Total

Competition

Interest rates

Inflation

Exchange rates

Business rates

Corporate Taxation

Not Stated

|  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full <br> capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
| 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
| 516 | 239 | 271 | 87 | 394 | 35 | 120 | 396 | 153 | 363 | 113 | 381 | 22 | 505 | 112 | 78 |
| 100\% | 100\% | \% 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 202 | 89 | 112 | 48 | 139 | 15 | 48 | 154 | 54 | 148 | 57 | 136 | 9 | 193 | 51 | 25 |
| 39\% | 37\% | - 41\% | 55\% | 35\% | 43\% | 40\% | 39\% | 35\% | 41\% | 50\% | 36\% | 42\% | 38\% | 46\% | 32\% |
| 167 | 59 | 104 | 31 | 129 | 8 | 50 | 117 | 52 | 115 | 42 | 113 | 12 | 167 | 33 | 27 |
| 32\% | 25\% | - 38\% | 35\% | 33\% | 22\% | 42\% | 29\% | 34\% | 32\% | 37\% | 30\% | 55\% | 33\% | 29\% | 35\% |
| 135 | 51 | 84 | 32 | 84 | 19 | 39 | 96 | 46 | 89 | 50 | 77 | 8 | 134 | 34 | 29 |
| 26\% | 21\% | - 31\% | 36\% | 21\% | 55\% | 32\% | 24\% | 30\% | 25\% | 44\% | 20\% | 37\% | 27\% | 31\% | 37\% |
| 109 | 56 | 53 | 17 | 79 | 12 | 39 | 70 | 37 | 72 | 23 | 84 | 2 | 109 | 31 | 28 |
| 21\% | 23\% | -19\% | 20\% | 20\% | 34\% | 33\% | 18\% | 24\% | 20\% | 20\% | 22\% | 9\% | 22\% | 28\% | 36\% |
| 69 | 25 | 43 | 20 | 39 | 10 | 21 | 47 | 13 | 56 | 29 | 38 | 1 | 68 | 25 | 16 |
| 13\% | 11\% | - 16\% | 23\% | 10\% | 29\% | 18\% | 12\% | 8\% | 15\% | 26\% | 10\% | 6\% | 13\% | 22\% | 20\% |
| 68 | 32 | 35 | 21 | 41 | 6 | 27 | 41 | 31 | 37 | 25 | 40 | 2 | 67 | 19 | 15 |
| 13\% | 14\% | - 13\% | 24\% | 10\% | 17\% | 22\% | 10\% | 20\% | 10\% | 22\% | 11\% | 11\% | 13\% | 17\% | 20\% |
| 87 | 43 | 45 | 4 | 83 | * | 7 | 80 | 29 | 58 | 5 | 82 | 1 | 86 | 9 | 10 |
| 17\% | 18\% | \% 17\% | 5\% | 21\% | * | 6\% | 20\% | 19\% | 16\% | 4\% | 22\% | 3\% | 17\% | 8\% | 12\% |

# Q15 What do you expect to happen to the following UK economic indicators over the next twelve months? 

## Summary table

Base: All respondents

|  | Total | Improvethe | Stay | Worsen | Mean score |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Economic growth | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 247 \\ 48 \% \end{gathered}$ | $\begin{aligned} & 205 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 12 \% \end{aligned}$ | . 35 |
| Unemployment | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 199 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 245 \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 14 \% \end{aligned}$ | . 25 |
| Interest rates (Improve = Fall / Worsen = Rise) | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 167 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 295 \\ & 57 \% \end{aligned}$ | -. 46 |
| Inflation (Improve = Fall / Worsen = Rise) | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 190 \\ & 37 \% \end{aligned}$ | -. 27 |

## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Economic growth <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same
Worsen

Mean Score


## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Economic growth <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay | Fall | Tried to recruit | Did not recruit | Full capacity | Below apacity | Rise the | Stay same | Fall | UK <br> citizens |  | $\begin{aligned} & \text { UK/ } \\ & \text { EU/ } \\ & \text { EAA } \\ & \hline \end{aligned}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | 516 $100 \%$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | 363 $100 \%$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 247 \\ & 48 \% \end{aligned}$ | $\begin{aligned} & 110 \\ & 46 \% \end{aligned}$ | $\begin{gathered} 137 \\ 50 \% \end{gathered}$ | $\begin{aligned} & 56 \\ & 65 \% \end{aligned}$ | $\begin{aligned} & 181 \\ & 46 \% \end{aligned}$ | 9 $27 \%$ | $\begin{aligned} & 67 \\ & 56 \% \end{aligned}$ | $\begin{gathered} 180 \\ 45 \% \end{gathered}$ | $\begin{aligned} & 58 \\ & 38 \% \end{aligned}$ | $\begin{gathered} 189 \\ 52 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 56 \% \end{aligned}$ | $\begin{gathered} 177 \\ 46 \% \end{gathered}$ | $\begin{gathered} 7 \\ 30 \% \end{gathered}$ | $\begin{aligned} & 239 \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 52 \% \end{aligned}$ | 34 $43 \%$ |
| (0.0) | $\begin{gathered} 205 \\ 40 \% \end{gathered}$ | $\begin{aligned} & 94 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 106 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 168 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 29 \% \end{aligned}$ | $\begin{gathered} 170 \\ 43 \% \end{gathered}$ | $\begin{aligned} & 74 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 131 \\ 36 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 156 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 202 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 28 \% \end{aligned}$ | 27 $34 \%$ |
| (-1.0) | $\begin{aligned} & 64 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 8 \\ 24 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 4 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 64 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 21 \% \end{aligned}$ | 18 $23 \%$ |
|  | . 35 | . 32 | . 40 | . 51 | . 35 | . 03 | . 41 | . 34 | . 24 | . 40 | . 46 | . 34 | . 11 | . 35 | . 31 | . 19 |

## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Inflation (Improve $=$ Fall $/$ Worsen $=$ Rise) <br> Base: All respondents

## Unweighted Total

Weighted Total

Improve

Stay the same

Worsen

Mean Score

|  |  | Busines | size |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | 1-9 | 10+ | Manufacturing | vices | Agriculture forestry \& fishing / Production | Construction / Property | Motor trades // Wholesale $/$ Retail / Transport \& storage / Accommodation \& food services | ation \& ication | Finance \& insurance Business administration and support services | Professional scientific \& technical | Public administration and defence Education Health | Arts, entertainment, recreation and other services |
|  | 516 | 277 | 239 | 46 | 470 | 20 | 57 | 91 | 64 | 86 | 110 | 31 | 57 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 460 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 56 \\ 100 \% \end{gathered}$ | $\begin{gathered} 64 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 452 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 19 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 61 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 187 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 40 \\ 100 \% \end{gathered}$ | $\begin{gathered} 30 \\ 100 \% \end{gathered}$ | $\begin{gathered} 41 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 52 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 9 \% \end{aligned}$ | 9 $16 \%$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 46 \\ & 10 \% \end{aligned}$ | 2\% | $\begin{gathered} 8 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 4 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 6 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 7 \% \end{aligned}$ | 2 6 |
| (0.0) | $\begin{gathered} 273 \\ 53 \% \end{gathered}$ | 244 $53 \%$ | 29 $51 \%$ | 34 $53 \%$ | $\begin{gathered} 239 \\ 53 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 83 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 46 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 99 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 55 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 190 \\ & 37 \% \end{aligned}$ | 172 $37 \%$ | 18 $33 \%$ | 24 $37 \%$ | 167 $37 \%$ | $\begin{gathered} 3 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 39 \% \end{aligned}$ | $\begin{gathered} 9 \\ 34 \% \end{gathered}$ | $\begin{aligned} & 67 \\ & 36 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 43 \% \end{aligned}$ | $\begin{gathered} 9 \\ 32 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 40 \% \end{aligned}$ |
|  | -. 27 | -. 28 | -. 17 | -. 26 | -. 27 | -. 14 | -. 28 | -. 31 | -. 19 | -. 24 | -. 29 | -. 25 | -. 34 |

## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Inflation (Improve = Fall / Worsen = Rise) <br> Base: All respondents

## Unweighted Total

Weighted Total

Improve

Stay the same
Worsen

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity ca | Below capacity | Rise the | Stay same | Fall | UK <br> citizens | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 52 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 25 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 32 \\ 8 \% \end{gathered}$ | $\begin{gathered} 7 \\ 21 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 10 \% \end{aligned}$ | 15 $9 \%$ | $\begin{aligned} & 38 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 11 \% \end{aligned}$ | * | $\begin{aligned} & 52 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 16 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 273 \\ 53 \% \end{gathered}$ | $\begin{gathered} 123 \\ 51 \% \end{gathered}$ | $\begin{gathered} 150 \\ \% \quad 55 \% \end{gathered}$ | $\begin{aligned} & 32 \\ & 36 \% \end{aligned}$ | $\begin{aligned} & 227 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 44 \% \end{aligned}$ | $\begin{gathered} 220 \\ 56 \% \end{gathered}$ | $\begin{aligned} & 85 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 189 \\ & 52 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 214 \\ 56 \% \end{gathered}$ | $\begin{gathered} 6 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 265 \\ & 53 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 56 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 47 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 190 \\ & 37 \% \end{aligned}$ | 89 $37 \%$ | $\begin{aligned} & 96 \\ & 35 \% \end{aligned}$ | 42 $48 \%$ | 136 $34 \%$ | 13 $37 \%$ | 53 $44 \%$ | 138 $35 \%$ | 54 | 136 $38 \%$ | $\begin{aligned} & 49 \\ & 43 \% \end{aligned}$ | 125 $33 \%$ | $\begin{aligned} & 16 \\ & 74 \% \end{aligned}$ | $\begin{aligned} & 188 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 34 \% \end{aligned}$ | 29 $36 \%$ |
|  | -. 27 | -. 26 | -. 26 | -. 32 | -. 26 | -. 16 | -. 32 | -. 25 | -. 26 | -. 27 | -. 34 | -. 22 | -. 74 | -. 27 | -. 23 | -. 20 |

## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Interest rates (Improve $=$ Fall $/$ Worsen $=$ Rise $)$ <br> Base: All respondents

## Unweighted Total

Weighted Total

Improve

Stay the same
Worsen

Mean Score


## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Interest rates (Improve $=$ Fall $/$ Worsen $=$ Rise) <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | UK <br> citizens | $\begin{array}{r} \text { EU/ } \\ \text { EEA } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{aligned} & 396 \\ & 100 \% \end{aligned}$ | 153 $100 \%$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{aligned} & 55 \\ & 11 \% \end{aligned}$ | 20 $8 \%$ | $\begin{aligned} & 35 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ | $\begin{gathered} 35 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 33 \% \end{aligned}$ | 10 $9 \%$ | $\begin{aligned} & 44 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 13 \% \end{aligned}$ | * | $\begin{aligned} & 55 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 10 \% \end{aligned}$ | 7 |
| (0.0) | $\begin{aligned} & 167 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 77 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 134 \\ & 34 \% \end{aligned}$ | 7 $21 \%$ | $\begin{aligned} & 37 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 129 \\ 33 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 41 \% \end{aligned}$ | $\begin{gathered} 104 \\ 29 \% \end{gathered}$ | $\begin{aligned} & 43 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 122 \\ & 32 \% \end{aligned}$ | 2 8 | $\begin{aligned} & 156 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 41 \% \end{aligned}$ |
| (-1.0) | $\begin{aligned} & 295 \\ & 57 \% \end{aligned}$ | 143 $60 \%$ | $\begin{gathered} 146 \\ 54 \% \end{gathered}$ | $\begin{aligned} & 54 \\ & 62 \% \end{aligned}$ | 225 $57 \%$ | $\begin{aligned} & 16 \\ & 46 \% \end{aligned}$ | 72 $60 \%$ | $\begin{gathered} 223 \\ 56 \% \end{gathered}$ | 72 $47 \%$ | 222 $61 \%$ | $\begin{aligned} & 65 \\ & 58 \% \end{aligned}$ | 209 $55 \%$ | $\begin{aligned} & 20 \\ & 92 \% \end{aligned}$ | $\begin{aligned} & 293 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 50 \% \end{aligned}$ |
|  | -. 46 | -. 52 | -. 41 | -. 52 | -. 48 | -. 13 | -. 51 | -. 45 | -. 36 | -. 51 | -. 54 | -. 42 | -. 91 | -. 47 | -. 44 | -. 41 |

## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

## Unemployment

Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen

Mean Score


## Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Unemployment
Base: All respondent

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | UK <br> citizens | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | 396 $100 \%$ | 153 $100 \%$ | 363 $100 \%$ | 113 $100 \%$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | 22 $100 \%$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 199 \\ 39 \% \end{gathered}$ | $\begin{aligned} & 99 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 99 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 46 \% \end{aligned}$ | $\begin{aligned} & 150 \\ & 38 \% \end{aligned}$ | 9 $25 \%$ | $\begin{aligned} & 51 \\ & 42 \% \end{aligned}$ | $\begin{gathered} 148 \\ 37 \% \end{gathered}$ | 58 $38 \%$ | $\begin{gathered} 141 \\ 39 \% \end{gathered}$ | $\begin{aligned} & 48 \\ & 42 \% \end{aligned}$ | $\begin{gathered} 146 \\ 38 \% \end{gathered}$ | $\begin{gathered} 5 \\ 21 \% \end{gathered}$ | $\begin{aligned} & 196 \\ & 39 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 33 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 24 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 245 \\ 47 \% \end{gathered}$ | $\begin{gathered} 107 \\ 45 \% \end{gathered}$ | $\begin{gathered} 134 \\ 49 \% \end{gathered}$ | $\begin{aligned} & 35 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 201 \\ & 51 \% \end{aligned}$ | $\begin{gathered} 9 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 57 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 188 \\ 48 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 173 \\ 48 \% \end{gathered}$ | $\begin{aligned} & 48 \\ & 43 \% \end{aligned}$ | $\begin{aligned} & 185 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 54 \% \end{aligned}$ | $\begin{aligned} & 241 \\ & 48 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 44 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 55 \% \end{aligned}$ |
| (-1.0) | 72 $14 \%$ | 33 $14 \%$ | $\begin{aligned} & 38 \\ & 14 \% \end{aligned}$ | 12 $14 \%$ | 43 $11 \%$ | 17 $49 \%$ | 13 $11 \%$ | $\begin{aligned} & 60 \\ & 15 \% \end{aligned}$ | 23 $15 \%$ | $\begin{aligned} & 49 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 5 \\ 25 \% \end{gathered}$ | $\begin{aligned} & 68 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 23 \% \end{aligned}$ | 16 $21 \%$ |
|  | . 25 | . 28 | . 23 | . 32 | . 27 | -. 24 | . 32 | . 22 | . 23 | . 25 | . 27 | . 25 | -. 04 | . 25 | . 10 | . 04 |

Summary table
Base: All respondents

London
Company

$\left.$|  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Stay <br> Improvethe same |  |  |  | Worsen | | Mean |
| :---: |
| score | \right\rvert\, | 516 | 243 | 220 | 52 | .37 |
| :---: | :---: | :---: | :---: | :---: |
| $100 \%$ | $47 \%$ | $43 \%$ | $10 \%$ |  |
| 516 | 193 | 270 | 53 | .27 |
| $100 \%$ | $37 \%$ | $52 \%$ | $10 \%$ |  |

Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

## London <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen
Mean Score


## London <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay same | Fall | Tried to recruit | Did not recruit | Full capacity | $\begin{array}{r} \text { Below } \\ \text { capacity } \end{array}$ | Rise the | Stay same | Fall | UK <br> citizens | EU/ EEA citizens | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | 239 $100 \%$ | $\begin{array}{ll}  & 271 \\ \% & 100 \% \end{array}$ | 87 $100 \%$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | 35 $100 \%$ | 120 $100 \%$ | 396 $100 \%$ | 153 $100 \%$ | 363 $100 \%$ | 113 $100 \%$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | 22 $100 \%$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 243 \\ 47 \% \end{gathered}$ | $\begin{gathered} 104 \\ 43 \% \end{gathered}$ | $\begin{gathered} 136 \\ 50 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 59 \% \end{aligned}$ | $\begin{aligned} & 181 \\ & 46 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 57 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 187 \\ 47 \% \end{gathered}$ | $\begin{aligned} & 59 \\ & 39 \% \end{aligned}$ | $\begin{gathered} 184 \\ 51 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 64 \% \end{aligned}$ | $\begin{aligned} & 160 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 49 \% \end{aligned}$ | $\begin{aligned} & 235 \\ & 47 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 44 \% \end{aligned}$ | 28 $36 \%$ |
| (0.0) | $\begin{gathered} 220 \\ 43 \% \end{gathered}$ | $\begin{aligned} & 109 \\ & 46 \% \end{aligned}$ | $\begin{gathered} 111 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 27 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 50 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 37 \% \end{aligned}$ | $\begin{gathered} 177 \\ 45 \% \end{gathered}$ | $\begin{aligned} & 75 \\ & 49 \% \end{aligned}$ | $\begin{gathered} 145 \\ 40 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 183 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 8 \\ 37 \% \end{gathered}$ | $\begin{gathered} 218 \\ 43 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 36 \% \end{aligned}$ | 26 $34 \%$ |
| (-1.0) | $\begin{aligned} & 52 \\ & 10 \% \end{aligned}$ | 27 | $\begin{gathered} 24 \\ 9 \% \end{gathered}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ | $\begin{gathered} 37 \\ 9 \% \end{gathered}$ | 7 $20 \%$ | 19 $16 \%$ | $\begin{gathered} 33 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 34 \\ 9 \% \end{gathered}$ | $\begin{gathered} 11 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 3 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 19 \% \end{aligned}$ | 24 $30 \%$ |
|  | . 37 | . 32 | . 41 | . 50 | . 37 | . 11 | . 31 | . 39 | . 27 | . 41 | . 55 | . 32 | . 35 | . 36 | . 25 | . 06 |

Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

## Company <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen
Mean Score


## Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

## Company <br> Base: All respondents

Unweighted Total
Weighted Total

Improve

Stay the same

Worsen

Mean Score

|  |  | Location |  | Expected changes in workforce size |  |  | Past recruitment |  | Capacity |  | Expected prices |  |  | Employment |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inner London | Outer London | Increasethe | Stay | Fall | Tried to recruit | Did not recruit | Full capacity | Below apacity | Rise the | Stay same | Fall | $\begin{array}{r} \text { UK } \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{EU} / \\ \mathrm{EEA} \\ \text { citizens } \end{array}$ | $\begin{array}{r} \mathrm{UK} / \\ \mathrm{EU} / \\ \mathrm{EAA} \\ \hline \end{array}$ |
|  | 516 | 290 | 224 | 135 | 343 | 38 | 198 | 318 | 213 | 303 | 133 | 357 | 26 | 506 | 212 | 169 |
|  | $\begin{aligned} & 516 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 239 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 271 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 87 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 394 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | 120 $100 \%$ | $\begin{array}{ll}  & 396 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 153 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 363 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 381 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 22 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 505 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 112 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 78 \\ 100 \% \end{gathered}$ |
| (1.0) | $\begin{gathered} 193 \\ 37 \% \end{gathered}$ | 97 | $\begin{aligned} & 96 \\ & 35 \% \end{aligned}$ | 60 $69 \%$ | 125 $32 \%$ | 7 $21 \%$ | 65 $54 \%$ | $\begin{gathered} 128 \\ 32 \% \end{gathered}$ | 53 $35 \%$ | $\begin{gathered} 140 \\ 39 \% \end{gathered}$ | 57 | 134 $35 \%$ | 1 7 | 185 $37 \%$ | $\begin{aligned} & 53 \\ & 47 \% \end{aligned}$ | 39 $49 \%$ |
| (0.0) | 270 $52 \%$ | 127 $53 \%$ | $\begin{gathered} 138 \\ 51 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 30 \% \end{aligned}$ | $\begin{gathered} 228 \\ 58 \% \end{gathered}$ | 15 | 42 $35 \%$ | $\begin{aligned} & 227 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 59 \% \end{aligned}$ | $\begin{gathered} 180 \\ 50 \% \end{gathered}$ | $\begin{aligned} & 45 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 212 \\ & 56 \% \end{aligned}$ | 13 $57 \%$ | $\begin{gathered} 266 \\ 53 \% \end{gathered}$ | $\begin{aligned} & 47 \\ & 42 \% \end{aligned}$ | 28 $36 \%$ |
| (-1.0) | $\begin{aligned} & 53 \\ & 10 \% \end{aligned}$ | 15 $6 \%$ | $\begin{aligned} & 38 \\ & 14 \% \end{aligned}$ | 1 $1 \%$ | 40 $10 \%$ | 12 $35 \%$ | 13 $10 \%$ | $\begin{aligned} & 40 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 10 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 43 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 10 \\ 9 \% \end{gathered}$ | $\begin{gathered} 35 \\ 9 \% \end{gathered}$ | 8 $37 \%$ | $\begin{aligned} & 53 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 11 \% \end{aligned}$ | 12 $15 \%$ |
|  | . 27 | . 35 | . 21 | . 69 | . 22 | -. 14 | . 44 | . 22 | . 28 | . 27 | . 42 | . 26 | -. 30 | . 26 | . 36 | . 34 |

