

LCCI – QES Q3 2014

METHODOLOGY NOTE

ComRes interviewed 516 London business decision makers between 26th August and 22nd September 2014. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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D1 How many people does your company employ? Base: All respondents

Unweighted Total Weighted Total
1-9
10-19
20-49
50-99
100-199
200-249
250-499
500+
Net: 10+
BCC nets 1-19

	Busine	ss size	Industry												
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services			
516	277	239	46	470	20	57	91	64	86	110	31	57			
516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%			
460 89%	460 100%	-	53 82%	407 90%	17 89%	50 81%	105 94%	22 87%	167 89%	36 89%	25 84%	39 95%			
29 6%	-	29 52%	7 12%	22 5%	1 6%	7 12%	2 1%	1 3%	14 7%	2 4%	2 7%	1 2%			
15 3%	-	15 28%	2 3%	13 3%	1 3%	3 5%	3 3%	1 5%	4 2%	2 4%	1 5%	1 2%			
6 1%	-	6 10%	1 2%	5 1%	* 1%	1 2%	1 1%	1 3%	1 1%	1 2%	1 2%	*			
2	-	2 3%	*	2	-	*	*	* 1%	1	* 1%	*	*			
1 *	-	1 3%	* 1%	1	* 1%	*	*	*	*	*	* 1%	*			
1 *	-	1 1%	-	1	-	-	*	*	*	*	*				
2	-	2 3%	* 1%	1	* 1%	*	*	*	*	* 1%	* 1%	*			
56 11%	-	56 100%	12 18%	45 10%	2 11%	12 19%	7 6%	3 13%	20 11%	5 11%	5 16%	2 5%			
489 95%	460 100%	29 52%	60 94%	429 95%	18 95%	57 92%	106 95%	23 90%	181 97%	37 93%	27 91%	39 97%			



D1 How many people does your company employ? Base: All respondents

Unweighted Total Weighted Total
20-199
200-499
500+
ONS nets 0-9
0-9
0-9 10-19
0-9 10-19 20-49

	Busine	ss size	Industry												
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services			
516	277	239	46	470	20	57	91	64	86	110	31	57			
516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%			
23 4%	-	23 41%	3 5%	20 4%	1 3%	4 7%	4 4%	2 9%	6 3%	2 6%	2 7%	1 3%			
2	-	2 4%	* 1%	2	* 1%	*	1 1%	* 1%	*	* 1%	* 1%	*			
2 *	-	2 3%	* 1%	1	* 1%	*	*	*	*	* 1%	* 1%	*			
460 89%	460 100%	-	53 82%	407 90%	17 89%	50 81%	105 94%	22 87%	167 89%	36 89%	25 84%	39 95%			
29 6%	-	29 52%	7 12%	22 5%	1 6%	7 12%	2 1%	1 3%	14 7%	2 4%	2 7%	1 2%			
15 3%	-	15 28%	2 3%	13 3%	1 3%	3 5%	3 3%	1 5%	4 2%	2 4%	1 5%	1 2%			
6 1%	-	6 10%	1 2%	5 1%	* 1%	1 2%	1 1%	1 3%	1 1%	1 2%	1 2%	*			
3 1%	-	3 6%	1 1%	3 1%	* 1%	1 1%	1 1%	* 1%	1	* 1%	* 1%	*			
3 1%	-	3 5%	* 1%	2	* 1%	*	1 1%	* 1%	1	* 1%	* 1%	*			





D1 How many people does your company employ? Base: All respondents

Unweighted Total Weighted Total
1-9
10-19
20-49
50-99
100-199
200-249
250-499
500+
Net: 10+
BCC nets 1-19
20-199
200-499
500+

	Location			ected chang orkforce siz		Past red	Past recruitment		pacity	Ex	pected pric	es	Employment			
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise t	Stay he same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%	
460 89%	204 85%	250 92%	65 75%	365 92%	30 86%	88 74%	371 94%	125 81%	335 92%	98 87%	343 90%	19 87%	448 89%	83 74%	55 71%	
29 6%	20 8%	10 4%	9 11%	18 4%	2 7%	14 11%	16 4%	14 9%	16 4%	8 7%	20 5%	2 8%	29 6%	9 8%	9 12%	
15 3%	8 3%	8 3%	7 9%	7 2%	1 4%	10 8%	6 1%	9 6%	7 2%	4 3%	11 3%	* 2%	15 3%	10 9%	6 7%	
6 1%	4 2%	2 1%	2 3%	3 5 1%	* 1%	4 4%	1	3 2%	3 1%	1 1%	4 1%	* 1%	6 1%	5 4%	4 5%	
2 *	1 *	1	1 1%	1 *	* 1%	1 1%	1	1 1%	1 *	1 1%	1	*	2	1 1%	1 1%	
1 *	1	*	1 1%	*	* 1%	1 1%	1	1 *	1	1 1%	1	*	1 *	1 1%	1 1%	
1 *	1	*	*	*	*	1 1%	-	*	*	*	1	-	1 *	1 1%	1 1%	
2	1 1%	1	1 1%	1 *	*	1 1%	1	1 1%	1 *	1 1%	1	* 1%	2	2 1%	1 2%	
56 11%	36 15%	21 8%	22 25%	30 8%	5 14%	32 26%	25 6%	28 19%	28 8%	15 13%	39 10%	3 13%	56 11%	29 26%	23 29%	
489 95%	224 93%	260 96%	75 86%	382 97%	32 93%	102 85%	387 98%	138 90%	351 97%	105 94%	363 95%	21 95%	478 95%	92 83%	65 83%	
23 4%	13 5%	10 4%	10 12%	10 3%	2 6%	15 12%	8 2%	13 8%	10 3%	6 5%	16 4%	1 3%	23 5%	16 14%	10 13%	
2 *	1 1%	1	1 1%	1 *	* 1%	2 1%	1	1 1%	1 *	1 1%	1	*	2	2 2%	2 2%	
2	1 1%	1	1 1%	1 *	*	1 1%	1	1 1%	1 *	1 1%	1	* 1%	2	2 1%	1 2%	





D1 How many people does your company employ? Base: All respondents

Unweighted Total Weighted Total ONS nets 0-9 10-19 20-49 50-99 100-249 250+

	Loc	ation	Expected changes in workforce size			Past recruitment		Capacity		Ex	cpected pric	ces	Employment			
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
460	204	250	65	365	30	88	371	125	335	98	343	19	448	83	55	
89%	85%	92%	75%	92%	86%	74%	94%	81%	92%	87%	90%	87%	89%	74%	71%	
29	20	10	9	18	2	14	16	14	16	8	20	2	29	9	9	
6%	8%	4%	11%	4%	7%	11%	4%	9%	4%	7%	5%	8%	6%	8%	12%	
15	8	8	7	7	1	10	6	9	7	4	11	*	15	10	6	
3%	3%	3%	9%	2%	4%	8%	1%	6%	5 2%	3%	3%	2%	3%	9%	7%	
6	4	2	2	3	*	4	1	3	3	1	4	*	6	5	4	
1%	2%	1%	3%	1%	1%	4%		2%	5 1%	1%	1%	1%	1%	4%	5%	
3 1%	2 1%	1	1 2%	1 *	* 1%	2 2%	1	1 1%	2 *	1 1%	2	* 1%	3 1%	3 2%	2 3%	
3 1%	2 1%	1	1 1%	1	*	2 2%	1	1 1%	1 *	1 1%	2	* 1%	3 1%	2 2%	2 3%	





Unweighted Total Weighted Total
Agriculture, forestry & fishing
Production
Construction
Motor trades
Wholesale
Retail
Transport & storage (inc. postal)
Accommodation & food services
Information & communicatiom
Finance & insurance

	Busine	ss size	Industry													
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services				
516	277	239	46	470	20	57	91	64	86	110	31	57				
516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%				
	-	-	-	-	-	-	-	-	-	-	-	-				
19 4%	17 4%	2 4%	19 30%	-	19 100%	-	-	-	-	-	-					
45 9%	36 8%	9 17%	45 70%	-		45 73%	-	-	-	-	-	-				
26 5%	26 6%	1 1%		26 6%	-	-	26 24%	-	-	-						
8 2%	6 1%	1 2%		8 2%	-	-	8 7%	-	-	-	-	-				
25 5%	24 5%	2 3%		25 6%	-	-	25 23%	-	-	-	-	-				
42 8%	40 9%	2 4%		42 9%	-	-	42 38%	-	-	-	-	-				
10 2%	9 2%	1 2%		10 2%	-	-	10 9%	-	-	-	-	- -				
25 5%	22 5%	3 6%		25 6%	-	-	-	25 100%	-		-	-				
67 13%	59 13%	8 14%	-	67 15%	-	-	-	-	67 36%	-	-	-				





		Business size Industry											
	Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total	516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total	516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Property	17 3%	14 3%	2 4%	- -	17 4%		17 27%	-	-	-	-		-
Professional, scientific & technical	40 8%	36 8%	5 8%		40 9%	-	-	-	-	-	40 100%	-	-
Business administration and support services	120 23%	108 23%	13 23%		120 27%	-	-	-	-	120 64%	-	-	-
Public administration and defence	-	-	-		-	-	-	-	-	-	-	-	-
Education	8 2%	7 2%	1 2%		8 2%	-	-	-	-	-	-	8 28%	-
Health	22 4%	18 4%	4 7%		22 5%	-	-	-	-	-	-	22 72%	-
Arts, entertainment, recreation and other services	41 8%	39 8%	2 4%		41 9%	-	-	-	-	-	-	-	41 100%
Nets													
Manufacturing	64 12%	53 11%	12 20%	64 100%	-	19 100%	45 73%	-	-	-	-	-	-
Services	452 88%	407 89%	45 80%	-	452 100%	-	17 27%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%



		Busine	ss size		Industry											
	Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services			
Unweighted Total	516	277	239	46	470	20	57	91	64	86	110	31	57			
Weighted Total	516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%			
Agriculture, forestry & fishing / Production	19 4%	17 4%	2 4%	19 30%	- -	19 100%	-		-	-	-	-	-			
Construction / Property	61 12%	50 11%	12 21%	45 70%	17 4%	-	61 100%	-	-	-	-	-	-			
Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	112 22%	105 23%	7 12%		112 25%	- -	-	112 100%	-	-	- -	-				
Information & communication	25 5%	22 5%	3 6%		25 6%	-	-	-	25 100%	-	-	-	-			
Finance & insurance / Business administration and support services	187 36%	167 36%	20 36%		187 41%	-	-	-	-	187 100%	-	-				
Professional, scientific & technical	40 8%	36 8%	5 8%	-	40 9%	-	-	-	-	-	40 100%		-			
Public administration and defence / Education / Health	30 6%	25 5%	5 9%		30 7%	-	-	-	-	-	-	30 100%	-			
Arts, entertainment, recreation and other services	41 8%	39 8%	2 4%		41 9%		-	-	-	-	-	-	41 100%			
Retail / wholesale	33 6%	30 7%	3 5%	-	33 7%	-	-	33 30%	-	-	-	-	-			



D2 Which of the following best describes your company sector?Base: All respondents

	Expected changes in Location workforce size P.			Past recruitment Capacity			Fy	pected pric	AS	Employment						
		Loc	ation	**	I RIOICE 312		Tastree	Tuttinent	Оара	City		pecteu pric			EU/	UK/
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity of	Below apacity	Rise t	Stay he same	Fall	UK citizens	EEA citizens	EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Agriculture, forestry & fishing	-	-	-	-	-	-	-	-		-	-	-	-	-	-	-
Production	19 4%	6 2%	14 5%	3 4%	16 4%	*	3 3%	16 4%	5 3%	14 4%	3 3%	16 4%	*	19 4%	5 5%	*
Construction	45 9%	14 6%	26 10%	17 20%	28 7%	-	13 11%	32 8%	14 9%	31 8%	25 22%	15 4%	6 26%	45 9%	11 10%	3 4%
Motor trades	26 5%	11 5%	15 6%	1 1%	22 6%	4 10%	4 4%	22 6%	12 8%	15 4%	4 3%	19 5%	4 16%	26 5%	8 7%	4 6%
Wholesale	8 2%	3 1%	5 2%	*	6 1%	2 5%	2 2%	6 1%	3 2%	5 1%	3 2%	4 1%	1 5%	7 1%	2 2%	2 2%
Retail	25 5%	8 3%	17 6%	4 5%	21 5%	* 1%	7 6%	19 5%	12 8%	14 4%	11 10%	14 4%	-	24 5%	6 6%	3 4%
Transport & storage (inc. postal)	42 8%	12 5%	30 11%	2 2%	29 7%	11 33%	13 11%	29 7%	12 8%	30 8%	6 5%	36 9%	-	42 8%	7 6%	1 1%
Accommodation & food services	10 2%	3 1%	7 3%	5 6%	5 1%	-	5 4%	5 1%	3 2%	8 2%	-	10 3%	-	10 2%	5 5%	2 3%
Information & communicatiom	25 5%	15 6%	10 4%	6 7%	18 4%	2 5%	9 7%	17 4%	12 8%	13 4%	5 4%	19 5%	2 7%	25 5%	6 5%	8 10%
Finance & insurance	67 13%	32 13%	35 13%	8 10%	57 15%	1 4%	10 9%	57 14%	14 9%	53 15%	8 7%	55 14%	4 20%	67 13%	7 6%	10 13%
Property	17 3%	10 4%	6 2%	*	15 4%	2 5%	1 1%	15 4%	7 5%	9 3%	3 3%	13 3%	*	17 3%	3 3%	2 3%
Professional, scientific & technical	40 8%	22 9%	19 7%	7 8%	32 8%	1 3%	7 6%	33 8%	13 8%	27 8%	8 7%	30 8%	3 12%	39 8%	6 6%	8 10%
Business administration and support services	120 23%	59 25%	61 22%	22 25%	89 23%	10 28%	33 27%	88 22%	19 12%	102 28%	25 22%	96 25%	-	116 23%	29 26%	22 28%



ComRes

Fieldwork September 2014

		Loca	ation		cted change orkforce size		Past rec	ruitment	Cap	acity	Ex	pected pric	es	E	mployment	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity		Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Public administration and defence	-	- -	-	- -	-	-	-	-	-	-	-	-	-	-	-	-
Education	8 2%	3 1%	6 2%	1 2%	7 2%	-	3 2%	6 1%	4 3%	4 1%	5 4%	3 1%	-	8 2%	1	1 2%
Health	22 4%	15 6%	6 2%	5 6%	16 4%	-	6 5%	16 4%	10 7%	12 3%	2 1%	20 5%	-	22 4%	9 8%	5 7%
Arts, entertainment, recreation and other services	41 8%	27 11%	13 5%	4 5%	34 9%	2 6%	4 4%	36 9%	13 8%	28 8%	7 6%	31 8%	3 13%	37 7%	7 6%	7 8%
Nets																
Manufacturing	64 12%	20 8%	40 15%	21 24%	43 11%	*	16 14%	48 12%	20 13%	45 12%	27 24%	31 8%	6 26%	64 13%	16 14%	3 4%
Services	452 88%	220 92%	231 85%	66 76%	351 89%	35 100%	103 86%	348 88%	134 87%	318 88%	85 76%	350 92%	16 74%	440 87%	96 86%	75 96%
Agriculture, forestry & fishing / Production	19 4%	6 2%	14 5%	3 4%	16 4%	*	3 3%	16 4%	5 3%	14 4%	3 3%	16 4%	*	19 4%	5 5%	*
Construction / Property	61 12%	24 10%	33 12%	18 20%	42 11%	2 5%	14 12%	47 12%	22 14%	40 11%	28 25%	28 7%	6 26%	61 12%	14 13%	5 7%
Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	112 22%	37 15%	74 27%	12 13%	83 21%	17 49%	31 26%	81 20%	41 27%	70 19%	23 21%	83 22%	5 21%	110 22%	29 26%	12 16%
Information & communication	25 5%	15 6%	10 4%	6 7%	18 4%	2 5%	9 7%	17 4%	12 8%	13 4%	5 4%	19 5%	2 7%	25 5%	6 5%	8 10%
Finance & insurance / Business administration and support services	187 36%	91 38%	96 36%	30 35%	146 37%	11 32%	43 36%	144 36%	33 21%	155 43%	33 29%	150 39%	4 20%	183 36%	35 32%	32 41%



		Loc	ation		Expected changes in workforce size		Past recruitment		Capacity		Expected prices			Employment			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Professional, scientific & technical	40	22	19	7	32	1	7	33	13	27	8	30	3	39	6	8	
	8%	9%	7%	8%	8%	3%	6%	8%	8%	8%	7%	8%	12%	8%	6%	10%	
Public administration and defence / Education / Health	30 6%	18 7%	12 4%	7 8%	23 6%	-	8 7%	22 6%	14 9%	16 4%	6 6%	24 6%	-	30 6%	10 9%	7 8%	
Arts, entertainment, recreation and other services	41	27	13	4	34	2	4	36	13	28	7	31	3	37	7	7	
	8%	11%	5%	5%	9%	6%	4%	9%	8%	8%	6%	8%	13%	7%	6%	8%	
Retail / wholesale	33	11	22	4	27	2	9	25	15	18	14	18	1	31	9	4	
	6%	4%	8%	5%	7%	6%	7%	6%	10%	5%	12%	5%	5%	6%	8%	6%	



Unweighted Total Weighted Total	
Barking and Dagenham	
Barnet	
Bexley	
Brent	
Bromley	
Camden	
City of London	
City of Westminster	
Croydon	
Ealing	

	Busine	ss size	Industry									
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516	460	56	64	452	19	61	112	25	187	40	30	41
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
12 2%	11 2%	1 1%	-	12 3%	-	-	7 6%	-	4 2%	-	1 2%	-
36	34	2	7	29	7	2	4	2	12	3	6	1
7%	7%	4%	11%	6%	35%	3%	3%	6%	6%	8%	20%	2%
20 4%	18 4%	2 3%	6 10%	14 3%	-	6 10%	*	1 3%	12 7%	-	-	1 2%
15	13	2	3	12	2	2	4	1	4	1	*	1
3%	3%	4%	5%	3%	12%	3%	4%	3%	2%	3%		3%
23	22	1	5	18	-	5	6	1	8	1	1	1
5%	5%	2%	8%	4%		9%	6%	3%	4%	3%	4%	3%
19	15	4	2	17	2	1	3	2	7	2	-	3
4%	3%	7%	3%	4%	11%	2%	2%	7%	4%	4%		7%
29	17	12	3	26	*	3	1	2	19	3	*	1
6%	4%	21%	5%	6%	2%	5%	1%	8%	10%	8%		2%
67	61	7	7	60	3	9	1	3	38	4	5	5
13%	13%	12%	12%	13%	14%	15%	1%	10%	20%	9%	17%	13%
9 2%	6 1%	3 4%	*	9 2%	*	1 1%	2 2%	2 8%	2 1%	1 3%	* 1%	-
29 6%	28 6%	1 2%		29 6%	-	1 2%	4 3%	1 5%	20 11%	1 3%	- -	1 3%





Unweighted Total Weighted Total
Enfield
Greenwich
Hackney
Hammersmith and Fulham
Haringey
Harrow
Havering
Hillingdon
Hounslow
Islington

	Busine	ss size						Industry				
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
8 2%	8 2%	1 1%		8 2%	-	-	6 6%	-	1	1 1%	-	1 2%
3 1%	2	1 1%	-	3 1%	-		3 2%	* 1%	-	-		-
11 2%	10 2%	1 2%		11 2%	-	1 1%	4 4%	1 4%	-	1 2%	4 13%	1 2%
16 3%	16 3%	* 1%		16 4%	-	*	6 6%	1 3%	-	2 4%	4 12%	4 10%
8 2%	7 2%	1 1%		8 2%	-	*	2 2%	-	4 2%	1 2%	-	1 3%
14 3%	13 3%	* 1%	* 1%	13 3%	* 2%	*	5 4%	1 3%	4 2%	1 3%	1 4%	2 5%
5 1%	5 1%	1 1%		5 1%	-	-	5 4%	-	1	-	-	
13 2%	11 2%	2 3%		13 3%	-	-	7 6%	-	4 2%	1 1%	* 1%	1 2%
20 4%	20 4%	1 1%	7 10%	14 3%	2 11%	4 7%	6 5%	1 3%	4 2%	*	1 4%	2 5%
13 3%	10 2%	3 5%	*	13 3%	-	*	1 1%	1 3%	5 3%	1 2%	4 12%	1 2%





University of Tabel
Unweighted Total Weighted Total
Kensington and Chelsea
Kingston upon Thames
Lambeth
Lewisham
Merton
Newham
Redbridge
Richmond upon Thames
Southwark
Sutton

	Busine	ss size						Industry				
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
19 4%	18 4%	1 2%	*	19 4%	-	*	10 9%	1 5%	5 3%	1 3%	-	2 5%
9 2%	8 2%	* 1%	2 3%	7 1%	2 11%	-	*	-	4 2%	2 5%	*	
7 1%	5 1%	2 3%	1 1%	6 1%	-	3 4%	-	1 5%	*	1 3%	-	1 3%
8 2%	8 2%	*	- -	8 2%	-	-	-	1 3%	4 2%	2 4%	-	2 5%
17 3%	17 4%	-	4 7%	12 3%	-	4 7%	7 6%	-	4 2%	2 4%	-	
2 *	2	* 1%	*	2 1%	*	-	1 1%	-	*	-	-	1 3%
2 *	2	* 1%	- -	2	-	*	1 1%	-		1 2%	-	
12 2%	10 2%	2 3%		12 3%	-	1 1%	2 2%	1 4%	4 2%	3 8%	1 2%	
21 4%	19 4%	2 3%	4 7%	16 4%	-	5 8%	7 6%	-	5 3%	2 4%	2 6%	1 2%
12 2%	11 2%	* 1%	*	11 2%	-	*	4 3%	1 3%	4 2%	-	1 4%	2 5%





D3 Which London borough is your business based in? Base: All respondents

Unweighted Total Weighted Total Tower Hamlets Waltham Forest Wandsworth Outside London Nets Inner London Outer London

	Busine	ss size						Industry				
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
5 1%	3 1%	1 2%	-	5 1%	-	1 2%	1	1 3%	*	* 1%		2 5%
13 3%	12 3%	1 2%	4 7%	8 2%	-	5 9%	2 2%	*	5 3%	1 1%	-	
12 2%	11 2%	1 3%	1 2%	11 2%	* 1%	1 2%	1 1%	2 8%	4 2%	3 7%	-	1 2%
5 1%	5 1%	-	4 7%	1	-	4 7%	-	-	-	-	-	1 2%
239 46%	204 44%	36 63%	20 31%	220 49%	6 29%	24 40%	37 33%	15 59%	91 49%	22 54%	18 60%	27 65%
271 53%	250 54%	21 37%	40 62%	231 51%	14 71%	33 53%	74 67%	10 41%	96 51%	19 46%	12 40%	13 32%



Unweighted Total Weighted Total
Barking and Dagenham
Barnet
Bexley
Brent
Bromley
Camden
City of London
City of Westminster
Croydon
Ealing
Enfield
Greenwich
Hackney

	Location		Expected changes in workforce size			Past recruitment		Capacity		Exp	ected pric	es	Employment			
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise th	Stay e same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%	
12 2%	-	12 4%	*	11 3%	-	1 1%	10 3%	7 5%	4 1%	5 5%	6 2%	-	12 2%	*	*	
36 7%	-	36 13%	3 4%	33 8%	*	4 3%	32 8%	5 3%	31 9%	6 6%	29 8%	1 3%	36 7%	5 4%	1 1%	
20 4%	-	20 7%	5 5%	16 4%	-	4 4%	16 4%	2 2%	18 5%	10 8%	11 3%	-	20 4%	2 1%	*	
15 3%	-	15 6%	*	14 4%	* 1%	2 2%	13 3%	8 5%	7 2%	5 4%	9 2%	1 5%	15 3%	3 3%	1 1%	
23 5%	-	23 9%	5 5%	15 4%	4 12%	15 13%	8 2%	3 2%	20 6%	9 8%	14 4%	1 2%	23 5%	10 9%	4 6%	
19 4%	19 8%	-	4 5%	11 3%	4 12%	5 4%	14 4%	8 5%	11 3%	8 7%	11 3%	-	19 4%	6 5%	8 10%	
29 6%	29 12%	-	11 13%	16 4%	2 5%	14 12%	15 4%	17 11%	12 3%	9 8%	18 5%	1 7%	29 6%	7 7%	7 10%	
67 13%	67 28%	-	22 25%	43 11%	3 8%	25 21%	43 11%	18 12%	50 14%	7 7%	59 15%	1 7%	67 13%	18 16%	18 23%	
9 2%	-	9 3%	5 5%	4 5 1%	-	5 4%	4 1%	2 1%	6 2%	*	8 2%	1 3%	9 2%	3 3%	3 4%	
29 6%	-	29 11%	5 5%	23 6%	1 2%	2 2%	26 7%	2 1%	26 7%	3 2%	26 7%	* 1%	23 5%	8 7%	6 7%	
8 2%	-	8 3%	-	2 1%	6 18%	-	8 2%		8 2%	-	8 2%	-	8 2%	-	-	
3 1%	-	3 1%	1 1%	2 5 1%	-	1 1%	2 1%	1 *	2 1%	-	3 1%	-	3 1%	1 1%	1 1%	
11 2%	11 5%	-	1 2%	10 2%	* 1%	1 1%	10 3%	2 1%	10 3%	2 2%	9 2%	-	10 2%	3 2%	2 3%	





Unweighted Total Weighted Total
Hammersmith and Fulham
Haringey
Harrow
Havering
Hillingdon
Hounslow
Islington
Kensington and Chelsea
Kingston upon Thames
Lambeth
Lewisham
Merton
Newham

	Loc	ation		Expected changes in workforce size			ruitment	Capacity		Ex	spected price	es	Employment			
Total	Inner	Outer London		Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity		Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%	
16 3%	16 7%	-	*	16 4%	1 2%	6 5%	10 3%	7 5%	9 2%	2 2%	14 4%	-	16 3%	2 1%	1 2%	
8 2%	8 3%	-	-	8 2%	-	*	8 2%	*	8 2%	1 1%	6 2%	1 4%	8 2%	*	1 1%	
14 3%	-	14 5%	*	13 3%	-	4 3%	10 2%	9 6%	4 1%	4 3%	10 3%	-	13 3%	1 1%	6 8%	
5 1%	-	5 2%	2 3%	3 1%	-	2 2%	3 1%	3 2%	2 1%	-	5 1%	-	5 1%	-	-	
13 2%	-	13 5%	1 1%	11 3%	-	2 2%	10 3%	1 1%	11 3%	1 1%	8 2%	4 16%	13 2%	5 5%	1 1%	
20 4%	-	20 8%	*	19 5%	1 2%	*	20 5%	6 4%	15 4%	6 5%	14 4%	1 3%	20 4%	1 1%	*	
13 3%	13 6%	-	7 8%	5 1%	1 4%	3 3%	10 3%	6 4%	7 2%	3 2%	11 3%	-	13 3%	8 8%	1 2%	
19 4%	19 8%	-	*	15 4%	4 10%	9 7%	11 3%	2 1%	18 5%	5 4%	14 4%	-	19 4%	11 10%	5 6%	
9 2%	-	9 3%	-	9 2%	* 1%	1 1%	8 2%	2 2%	6 2%	-	8 2%	1 5%	9 2%	*	1 1%	
7 1%	7 3%	-	1 1%	5 1%	* 1%	1 *	6 2%	4 2%	3 1%	2 2%	4 1%	-	5 1%	3 3%	1 1%	
8 2%	8 4%	-	1 1%	8 2%	-	1 1%	8 2%	1 1%	7 2%	1 1%	8 2%	-	8 1%	*	2 2%	
17 3%		17 6%		17 4%	-	1 *	16 4%	1 1%	16 4%	6 5%	11 3%	1 2%	17 3%	6 6%	1 1%	
2 *	2 1%	-	1 1%	1	-	*	2 1%	*	2 1%	*	2 1%	-	2	1 1%	*	





Unweighted Total Weighted Total
Redbridge
Richmond upon Thames
Southwark
Sutton
Tower Hamlets
Waltham Forest
Wandsworth
Outside London
Nets Inner London
Outer London

	Loc	ation		cted chang		Past red	ruitment	Capacity		E	xpected pric	es	Employment			
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%	
2 *	-	2 1%	*	2	-	*	2	2 1%	* *	2 2%	*	-	2	*	*	
12 2%	-	12 4%	2 2%	10 2%	* 1%	1 1%	11 3%	9 6%	2 1%	4 4%	8 2%	-	12 2%	2 2%	1 1%	
21 4%	21 9%	-	6 7%	9 2%	6 16%	7 6%	14 4%	8 6%	12 3%	3 3%	18 5%	-	20 4%	1 1%	3 4%	
12 2%	-	12 4%		12 3%	-	*	11 3%	6 4%	6 2%	-	8 2%	4 17%	12 2%	*	-	
5 1%	5 2%	-	2 2%	3 1%	-	3 2%	2	3 2%	2 *	1 1%	3 1%	*	5 1%	1 1%	1 1%	
13 3%	-	13 5%		13 3%	-	-	13 3%	1 1%	12 3%	7 6%	6 2%	*	13 3%	*	1 1%	
12 2%	12 5%	-	2 2%	10 3%	1 2%	*	12 3%	5 4%	7 2%	3 3%	9 2%	-	12 2%	2 2%	*	
5 1%	-	-	-	4 1%	1 3%	-	5 1%	-	5 1%	-	-	5 24%	5 1%	1 1%	1 1%	
239 46%	239 100%	-	58 67%	160 41%	21 60%	74 62%	166 42%	81 53%	158 44%	47 42%	188 49%	4 18%	235 47%	63 56%	51 65%	
271 53%	- -	271 100%	29 33%	230 58%	13 37%	46 38%	225 57%	72 47%	200 55%	65 58%	193 51%	13 58%	264 52%	48 43%	26 34%	



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Summary table Base: All respondents

Cashflow

Business domestic orders

Domestic sales

Employment

				Mean
Total	Up	Same	Down	score
516	113	278	126	03
100%	22%	54%	24%	
516	102	328	87	.03
100%	20%	64%	17%	
516	97	325	93	.01
100%	19%	63%	18%	
516	40	426	50	02
100%	8%	83%	10%	



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales

			Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Up	(1.0)	97 19%	80 17%	17 30%	11 17%	86 19%	1 4%	11 18%	22 19%	6 25%	31 17%	9 23%	5 17%	11 28%
Same	(0.0)	325 63%	292 64%	33 59%	41 64%	284 63%	16 85%	38 62%	75 67%	13 52%	116 62%	26 65%	20 67%	21 51%
Down	(-1.0)	93 18%	87 19%	6 11%	12 19%	81 18%	2 12%	12 20%	15 14%	6 23%	40 21%	5 11%	5 16%	9 21%
Mean Score		.01	02	.20	02	.01	08	02	.06	.03	04	.12	.01	.06



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales

Unweighted Total	
Weighted Total	
Up	(1.
Same	(0.
Down	(-1.
Mean Score	

		Loc	ation		cted changorkforce siz		Past red	ruitment	Cap	acity	Ex	pected price	es		Employment	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
(1.0)	97	40	57	33	64	*	34	63	24	73	26	70	1	97	28	14
	19%	17%	21%	38%	16%	1%	29%	16%	16%	20%	23%	18%	4%	19%	25%	18%
(0.0)	325	165	156	35	269	21	65	260	106	220	57	259	9	320	61	45
	63%	69%	58%	41%	68%	60%	54%	66%	69%	61%	51%	68%	39%	63%	55%	58%
-1.0)	93	35	58	19	61	14	21	73	23	70	29	52	13	87	23	19
	18%	15%	21%	22%	15%	39%	17%	18%	15%	19%	26%	14%	57%	17%	20%	25%
	.01	.02	*	.16	.01	38	.11	03	*	.01	03	.05	53	.02	.05	07



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Up	(1.0)	102 20%	87 19%	15 27%	19 30%	82 18%	3 15%	17 28%	22 19%	5 20%	35 18%	10 25%	4 12%	7 16%
Same	(0.0)	328 64%	292 64%	35 63%	34 53%	294 65%	14 74%	34 55%	71 64%	15 60%	117 63%	26 64%	24 80%	26 65%
Down	(-1.0)	87 17%	81 18%	6 10%	11 17%	75 17%	2 11%	11 17%	18 16%	5 21%	35 19%	5 12%	2 8%	8 19%
Mean Score		.03	.01	.16	.12	.02	.04	.10	.03	01	*	.13	.04	03



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Unweighted Total	
Weighted Total	
Up	(1.0
Same	(0.0)
Down	(-1.0
Mean Score	

		Loc	ation	Expected changes in workforce size			Past recruitment		Capacity		Ex	cpected pric	es	Employment			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA	
	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169	
	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
0)	102	35	66	41	60	*	40	62	24	78	39	62	1	102	30	22	
	20%	15%	24%	47%	15%	1%	33%	16%	15%	22%	34%	16%	3%	20%	27%	28%	
0)	328	171	152	29	279	20	63	265	108	219	48	271	9	323	59	41	
	64%	72%	56%	34%	71%	56%	52%	67%	71%	60%	43%	71%	40%	64%	53%	52%	
0)	87	33	53	16	55	15	18	69	21	65	26	48	13	80	22	15	
	17%	14%	19%	19%	14%	43%	15%	17%	14%	18%	23%	13%	57%	16%	20%	20%	
	.03	.01	.05	.28	.01	42	.18	02	.02	.03	.11	.04	54	.04	.07	.09	



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

			Busines	ss size										
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Up	(1.0)	40 8%	26 6%	14 24%	8 12%	32 7%	* 2%	9 14%	9 8%	2 9%	10 6%	4 9%	2 7%	3 8%
Same	(0.0)	426 83%	391 85%	36 63%	49 76%	377 84%	16 83%	46 74%	96 86%	20 79%	154 82%	34 84%	28 93%	32 79%
Down	(-1.0)	50 10%	43 9%	7 12%	7 11%	43 9%	3 14%	7 12%	6 5%	3 12%	23 12%	3 7%	* 1%	5 13%
Mean Score		02	04	.12	.01	02	12	.03	.03	03	07	.02	.06	05



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

		Loc	ation	Expected changes in workforce size		Past recruitment		t Capacity		Expected prices			Employment			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1.0)	40	24	16	29	10	1	30	10	18	21	20	20	*	40	21	12
	8%	10%	6%	33%	3%	3%	25%	2%	12%	6%	17%	5%	1%	8%	19%	15%
Same (0.0)	426	188	234	43	365	19	70	356	124	302	71	340	15	417	71	48
	83%	79%	86%	49%	92%	54%	58%	90%	81%	83%	63%	89%	69%	83%	64%	61%
Down (-1.0)	50	27	22	16	19	15	19	30	11	39	22	21	7	48	19	18
	10%	11%	8%	18%	5%	43%	16%	8%	7%	11%	20%	5%	30%	9%	17%	24%
Mean Score	02	01	02	.15	02	40	.09	05	.05	05	02	*	29	02	.02	09



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow

			Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Up	(1.0)	113 22%	95 21%	18 32%	11 18%	101 22%	5 25%	10 16%	26 23%	5 18%	31 16%	13 33%	10 32%	13 33%
Same	(0.0)	278 54%	246 54%	32 57%	33 52%	244 54%	10 52%	32 53%	63 57%	15 59%	105 56%	20 51%	16 52%	16 38%
Down	(-1.0)	126 24%	119 26%	7 12%	19 30%	106 24%	4 23%	19 31%	22 20%	6 23%	51 27%	7 16%	5 16%	12 29%
Mean Score		03	05	.20	12	01	.03	15	.03	05	11	.17	.16	.04



Q1 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow

		Loc	ation	Expected changes in workforce size		Past recruitment		nt Capacity		Expected prices		es	Employment			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1.0)	113	50	62	28	84	1	37	76	45	67	37	73	2	111	37	27
	22%	21%	23%	32%	21%	3%	31%	19%	30%	19%	33%	19%	9%	22%	33%	35%
Same (0.0)	278	136	142	39	219	19	58	220	93	185	38	237	3	275	50	31
	54%	57%	52%	45%	56%	55%	49%	55%	60%	51%	34%	62%	14%	54%	45%	40%
Down (-1.0)	126	53	67	20	91	14	25	101	15	110	37	71	17	119	25	20
	24%	22%	25%	23%	23%	42%	21%	25%	10%	30%	33%	19%	77%	24%	23%	25%
Mean Score	03	01	02	.08	02	38	.10	06	.20	12	*	*	68	02	.10	.10



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Summary table Base: All respondents

Export sales

Business export orders

				My	
				business does not	
				export outside	Mean
Total	Up	Same	Down	the UK	score
516	69	135	40	273	.12
100%	13%	26%	8%	53%	
516	68	141	31	276	.16
100%	13%	27%	6%	54%	



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

			Busines	ss size						Industry				
									Motor trades / Wholesale / Retail /	-	Finance & insurance /		Public	
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Transport & storage / Accommodation & food services	Information & communication	Business administration and support services	Professional, scientific & technical	administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Up	(1.0)	69 13%	60 13%	9 16%	6 9%	62 14%	5 26%	1 2%	25 22%	3 12%	27 14%	3 8%	2 8%	2 5%
Same	(0.0)	135 26%	116 25%	19 33%	19 29%	116 26%	5 24%	19 30%	39 35%	7 29%	39 21%	11 28%	2 6%	13 32%
Down	(-1.0)	40 8%	37 8%	3 6%	3 4%	37 8%	2 13%	*	9 8%	2 9%	21 11%	2 6%	*	3 7%
My business does not export outside the UK		273 53%	247 54%	26 45%	36 57%	236 52%	7 36%	41 67%	39 35%	13 49%	101 54%	23 58%	26 86%	23 56%
Mean Score		.12	.11	.19	.12	.12	.21	.04	.22	.06	.07	.06	.51	05



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

			Loc	Expected changes in cation workforce size F		Past recruitment		Cap	pacity	E	spected price	es	E	Employmen	t		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total		516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total		516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Up	(1.0)	69 13%	36 15%	33 12%	18 21%	50 13%	* 1%	28 23%	40 10%	21 14%	47 13%	23 21%	45 12%	* 1%	69 14%	25 23%	15 19%
Same	(0.0)	135 26%	68 28%	67 25%	15 18%	107 27%	12 35%	31 26%	103 26%	51 33%	83 23%	17 15%	116 30%	2 10%	132 26%	31 28%	17 22%
Down	(-1.0)	40 8%	14 6%	26 10%	7 8%	25 6%	8 22%	6 5%	34 9%	2 1%	38 10%	8 7%	30 8%	3 12%	35 7%	12 11%	11 14%
My business does not export outside the UK		273 53%	122 51%	146 54%	46 53%	212 54%	15 42%	54 45%	219 55%	78 51%	194 54%	65 57%	191 50%	17 77%	269 53%	43 38%	35 45%
Mean Score		.12	.18	.05	.26	.14	37	.33	.04	.26	.05	.33	.08	49	.14	.19	.08



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			Busines	ss size	size Industry									
									Motor trades / Wholesale /		Finance &			
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Retail / Transport & storage / Accommodation & food services	Information & communication	insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Up	(1.0)	68 13%	59 13%	10 17%	7 11%	62 14%	5 25%	3 5%	25 22%	3 11%	27 14%	3 7%	2 8%	1 3%
Same	(0.0)	141 27%	123 27%	18 32%	18 29%	122 27%	5 25%	17 28%	39 35%	8 30%	42 22%	13 32%	2 6%	15 37%
Down	(-1.0)	31 6%	28 6%	3 6%	3 4%	28 6%	3 13%	-	4 3%	2 9%	18 10%	2 6%	*	2 5%
My business does not export outside the UK		276 54%	251 55%	25 45%	36 57%	240 53%	7 36%	41 67%	44 39%	13 50%	101 54%	22 56%	26 86%	23 55%
Mean Score		.16	.15	.20	.15	.16	.18	.15	.31	.04	.10	.02	.51	04



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			Loc	ation	Expected changes in workforce size		Past recruitment		Сар	acity	Ex	spected price	es	E	Employmen	t	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total		516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total		516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Up	(1.0)	68 13%	36 15%	33 12%	18 21%	50 13%	* 1%	28 24%	40 10%	22 15%	46 13%	23 20%	45 12%	* 1%	68 14%	26 23%	15 19%
Same	(0.0)	141 27%	73 30%	68 25%	15 17%	113 29%	12 35%	32 26%	109 27%	45 29%	95 26%	17 15%	121 32%	2 11%	138 27%	31 28%	22 28%
Down	(-1.0)	31 6%	10 4%	21 8%	8 9%	15 4%	8 22%	6 5%	25 6%	2 1%	29 8%	10 9%	19 5%	3 12%	26 5%	12 11%	7 9%
My business does not export outside the UK		276 54%	121 50%	150 55%	46 53%	215 55%	15 42%	54 45%	222 56%	83 54%	193 53%	63 56%	196 51%	17 77%	273 54%	43 38%	35 45%
Mean Score		.16	.22	.10	.25	.19	37	.34	.09	.29	.10	.26	.15	47	.18	.20	.18



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Summary table Base: All who do not export

Export sales

Business export orders

Total	==	Como	Davis	My business does not export outside	Mean
Total	Up	Same	Down	the UK	score
243 100%	69 28%	135 55%	40 16%	-	.12
240 100%	68 29%	141 59%	31 13%	-	.16



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales
Base: All who do not export

			Busines	ss size	Industry									
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		269	122	147	30	239	15	24	61	39	40	54	11	25
Weighted Total		243 100%	213 100%	31 100%	28 100%	216 100%	12 100%	20 100%	72 100%	13 100%	87 100%	17 100%	4 100%	18 100%
Up	(1.0)	69 28%	60 28%	9 29%	6 22%	62 29%	5 41%	1 6%	25 34%	3 24%	27 31%	3 20%	2 53%	2 11%
Same	(0.0)	135 55%	116 55%	19 60%	19 68%	116 54%	5 38%	19 93%	39 54%	7 58%	39 45%	11 66%	2 45%	13 73%
Down	(-1.0)	40 16%	37 17%	3 10%	3 10%	37 17%	2 20%	* 1%	9 12%	2 18%	21 24%	2 14%	* 2%	3 16%
Mean Score		.12	.11	.19	.12	.12	.21	.04	.22	.06	.07	.06	.51	05



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales
Base: All who do not export

Up (1.0) 69 28% 36 33 30% 26% 18 50 * 44% 28% 1% 28 40 43% 23% 21 47 23 45 * 49% 24% 4% 23 45 * 49% 24% 4% 69 25 15 43% 23% 23% Same (0.0) 135 68 67 55% 58% 53% 37% 59% 61% 48% 58% 69% 50% 15 107 12 31 103 51 83 17 116 2 132 31 17 116 2 132 31 17 Down (-1.0) 40 14 26 7 25 8 6 34 2 38 8 30 3 35% 61% 43% 35 12 11			Loc	cation	Expected changes in workforce size			Past recruitment		Сар	pacity	E	rpected pric	es	E	Employmen	t
Weighted Total 243 118 125 100%		Total			Increase	1.	Fall					Rise	1.	Fall		EEA	EU/
Up (1.0) 69 36 33 18 50 * 28% 1% 43% 23% 29% 28% 49% 24% 4% 29% 37% 34% Same (0.0) 135 68 67 15 107 12 31 103 51 83 17 116 2 132 31 17 55% 58% 53% 37% 59% 61% 48% 58% 69% 50% 35% 61% 43% 56% 45% 40% Down (-1.0) 40 14 26 7 25 8 6 6 34 2 38 8 30 3 3 35 12 11	Unweighted Total	269	163	106	79	167	23	123	146	115	154	70	186	13	263	142	109
Same (0.0) 135 68 67 15 107 12 31 103 51 83 17 116 2 132 31 17 15 55% 58% 53% 53% 59% 61% 48% 58% 69% 50% 35% 61% 43% 56% 45% 40% 50% 50% 50% 50% 35% 61% 43% 56% 45% 40% 50% 50% 50% 50% 50% 50% 50% 50% 50% 5	Weighted Total	1			I					1				-			43 100%
Down (-1.0) 40 14 26 7 25 8 6 34 2 38 8 30 3 35 12 11	Up (1.0						-			1							15 34%
	Same (0.0	1													_		17 40%
$10%$ $ $ $12%$ $21%$ $ $ $16%$ $14%$ $38%$ $ $ $10%$ $19%$ $ $ $3%$ $23%$ $ $ $16%$ $16%$ $53%$ $ $ $15%$ $18%$ $26%$	Down (-1.0	40 16%	14 12%		7 18%			6 10%		2 3%		8 16%		3 53%	35 15%	12 18%	11 26%
Mean Score .12 .18 .05 .26 .1437 .33 .04 .26 .05 .33 .0849 .14 .19 .08	Mean Score	.12	.18	.05	.26	.14	37	.33	.04	.26	.05	.33	.08	49	.14	.19	.08



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All who do not export

		Вι	siness size										
		Total 1	-9 10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		271 1	24 147	30	241	15	23	61	38	41	56	11	26
Weighted Total		-	09 31 00% 100%	28 100%	212 100%	12 100%	20 100%	68 100%	13 100%	87 100%	18 100%	4 100%	18 100%
Up	(1.0)		59 10 28% 31%	7 24%	62 29%	5 39%	3 15%	25 37%	3 22%	27 31%	3 15%	2 53%	1 7%
Same	(0.0)		23 18 59% 58%	18 66%	122 58%	5 40%	17 85%	39 58%	8 60%	42 48%	13 72%	2 45%	15 82%
Down	(-1.0)	-	28 3 13% 11%	3 9%	28 13%	3 21%	-	4 5%	2 18%	18 21%	2 13%	* 2%	2 11%
Mean Score		.16 .	.20	.15	.16	.18	.15	.31	.04	.10	.02	.51	04



Q2 Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All who do not export

Unweighted Total	
Weighted Total	
Up	(1.0)
Same	(0.0)
Down	(-1.0)
Mean Score	

		Loc	ation		ected chang orkforce siz		Past red	ruitment	Сар	acity	Ex	pected pric	es	E	Employment	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
	271	164	107	79	169	23	124	147	116	155	73	185	13	265	143	111
	240	118	121	41	179	20	66	174	70	170	50	185	5	232	69	43
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
0)	68	36	33	18	50	*	28	40	22	46	23	45	*	68	26	15
	29%	30%	27%	44%	28%	1%	43%	23%	32%	27%	46%	25%	4%	30%	37%	34%
0)	141	73	68	15	113	12	32	109	45	95	17	121	2	138	31	22
	59%	61%	56%	37%	63%	61%	48%	63%	65%	56%	35%	65%	46%	59%	45%	51%
0)	31	10	21	8	15	8	6	25	2	29	10	19	3	26	12	7
	13%	9%	17%	19%	9%	38%	9%	14%	3%	17%	19%	10%	51%	11%	17%	16%
	.16	.22	.10	.25	.19	37	.34	.09	.29	.10	.26	.15	47	.18	.20	.18



Q3 How do you expect your workforce size to change over the next three months? Base: All respondents

			Busines	ss size	Industry										
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services	
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57	
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%	
Increase	(1.0)	87 17%	65 14%	22 39%	21 32%	66 15%	3 16%	18 29%	12 10%	6 24%	30 16%	7 18%	7 22%	4 11%	
Stay the same	(0.0)	394 76%	365 79%	30 53%	43 68%	351 78%	16 83%	42 68%	83 74%	18 70%	146 78%	32 80%	23 78%	34 84%	
Fall	(-1.0)	35 7%	30 7%	5 9%	* *	35 8%	*	2 3%	17 15%	2 6%	11 6%	1 3%	-	2 5%	
Mean Score		.10	.08	.30	.32	.07	.16	.26	05	.17	.10	.15	.22	.05	



Q3 How do you expect your workforce size to change over the next three months? Base: All respondents

			Loc	ation	Expected changes in workforce size		Past rec	ruitment	Car	acity	E	spected pric	es	F	mploymen	t	
		Total	Inner	Outer London		Stay the same	Fall	Tried to recruit	Did not recruit	Full	Below capacity		Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total		516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total		516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Increase	(1.0)	87 17%	58 24%	29 11%	87 100%	-	-	64 53%	23 6%	42 27%	45 12%	30 27%	56 15%	* 1%	83 16%	40 36%	25 32%
Stay the same	(0.0)	394 76%	160 67%	230 85%	- -	394 100%	-	51 43%	343 87%	110 72%	284 78%	72 64%	303 80%	18 82%	387 77%	56 50%	42 53%
Fall (1.0)	35 7%	21 9%	13 5%	- -	-	35 100%	5 4%	30 8%	1 1%	34 9%	10 9%	22 6%	4 17%	35 7%	16 14%	11 14%
Mean Score		.10	.16	.06	1.00	-	-1.00	.50	02	.27	.03	.19	.09	16	.10	.21	.18



Q4 Have you tried to recruit in the past three months? Base: All respondents

Unweighted Total Weighted Total Yes No

	Busine	ss size						Industry				
							Motor trades /					
							Wholesale /		Finance &			
							Retail /		insurance /		Public	
					Agriculture,		Transport &		Business		administration	Arts,
					forestry &		storage /		administration	Professional,	and defence /	entertainment,
					fishing /	Construction	Accommodation	Information &	and support	scientific &	Education /	recreation and
Total	1-9	10+	Manufacturing	Services	Production	/ Property	& food services	communication	services	technical	Health	other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516	460	56	64	452	19	61	112	25	187	40	30	41
100%	100%	100%	100%	100%	100%	100%	100%		100%	100%		100%
120	88	32	16	103	3	14	31	9	43	7	8	4
23%	19%	56%	26%	23%	16%	24%	28%	34%	23%	17%	27%	11%
396	371	25	48	348	16	47	81	17	144	33	22	36
77%	81%	44%	74%	77%	84%	76%	72%	66%	77%	83%	73%	89%



Q4 Have you tried to recruit in the past three months? Base: All respondents

Unweighted Total Weighted Total

Yes

No

	Location		Expected changes in workforce size			Past rec	ruitment	Cap	pacity	Ex	cpected price	es		Employmen	t
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
120	74	46	64	51	5	120	-	60	60	35	83	2	120	44	44
23%	31%	17%	74%	13%	14%	100%		39%	17%	31%	22%	9%	24%	39%	57%
396	166	225	23	343	30	-	396	93	303	77	299	20	385	68	34
77%	69%	83%	26%	87%	86%		100%	61%	83%	69%	78%	91%	76%	61%	43%



Q5 Were the jobs...Base: All who have tried to recruit in past three months

Unweighted Total Weighted Total		
Full-time		
Part-time		
Permanent		
Temporary		

	Busine	ss size						Industry				
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
198	46	152	17	181	6	7 1 Toperty 17	40	33	36	37	14	15
										31		15
120	88	32	16	103	3	14	31	9	43	7	8	4
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
83	56	26	15	68	3	12	19	4	35	5	2	2
69%	64%	84%	90%	66%	91%	86%	60%	52%	81%	78%	28%	40%
43	35	8	1	42	-	2	14	3	14	*	7	2
36%	40%	24%	7%	40%		12%	46%	40%	33%	4%	82%	49%
41	32	8	8	33	2	6	13	1	14	2	1	*
34%	37%	27%	49%	32%	77%	40%	43%	14%	33%	33%	12%	11%
15	9	6	1	15	*	1	4	2	2	2	1	3
13%	10%	20%	5%	14%	9%	6%	13%	27%	4%	34%	10%	62%



Q5 Were the jobs...Base: All who have tried to recruit in past three months

Unweighted Total
Weighted Total
Full-time
Part-time
Permanent
Temporary

	Loc	ation		cted chang orkforce siz		Past rec	ruitment	Сар	acity	Ex	cpected pric	es		Employmen	ıt
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
198	132	66	108	82	8	198	-	114	84	70	124	4	198	131	111
120 100%	74 100%	46 100%	64 100%	51 100%	5 100%	120 100%	-	60 100%	60 100%	35 100%	83 100%	2 100%	120 100%	44 100%	44 100%
83 69%	51 69%	31 68%	40 62%	38 75%	5 98%	83 69%	-	37 62%	45 76%	18 52%	63 76%	2 84%	83 69%	27 62%	27 62%
43 36%	20 27%	23 50%	22 35%	16 32%	4 92%	43 36%	-	24 40%	19 32%	21 59%	22 26%	-	43 36%	22 49%	22 49%
41 34%	22 30%	18 40%	26 40%	15 29%	* 6%	41 34%	-	16 26%	25 42%	8 23%	33 40%	-	41 34%	11 24%	10 23%
15 13%	11 15%	4 9%	7 11%	8 16%	* 3%	15 13%	-	8 13%	7 12%	9 24%	7 8%	* 16%	15 13%	9 20%	10 23%



Q6 Did you meet any difficulties in recruiting?Base: All who have tried to recruit in past three months

Unweighted Total Weighted Total Yes No

	Busine	ss size						Industry				
							Motor trades /					
							Wholesale /		Finance &			
							Retail /		insurance /		Public	
					Agriculture,		Transport &		Business		administration	Arts,
					forestry &		storage /		administration	Professional,	and defence /	entertainment,
					fishing /	Construction	Accommodation	Information &	and support	scientific &	Education /	recreation and
Total	1-9	10+	Manufacturing	Services	Production	/ Property	& food services	communication	services	technical	Health	other services
198	46	152	17	181	6	17	40	33	36	37	14	15
120	88	32	16	103	3	14	31	9	43	7	8	4
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
53	40	14	9	44	3	7	11	3	20	3	6	1
45%	45%	43%	58%	43%	86%	49%	35%	33%	46%	42%	72%	27%
66	49	18	7	59	*	7	20	6	23	4	2	3
55%	55%	57%	42%	57%	14%	51%	65%	67%	54%	58%	28%	73%



Q6 Did you meet any difficulties in recruiting?Base: All who have tried to recruit in past three months

Unweighted Total Weighted Total Yes

No

	Loc	ation		ected chang orkforce siz		Past rec	ruitment	Cap	acity	Е	pected pri	ces	ı	Employmen	ıt
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
198	132	66	108	82	8	198	-	114	84	70	124	4	198	131	111
120	74	46	64	51	5	120	-	60	60	35	83	2	120	44	44
100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%
53	27	26	28	21	4	53	-	28	26	12	41	*	53	19	24
45%	37%	57%	44%	40%	95%	45%		46%	43%	34%	50%	16%	45%	43%	54%
66	47	20	36	30	*	66	-	32	34	23	42	2	66	25	20
55%	63%	43%	56%	60%	5%	55%		54%	57%	66%	50%	84%	55%	57%	46%



Q7 In which category did you have difficulties?Base: All who had difficulties in recruiting

Unweighted Total Weighted Total Skilled manual/ technical Professional/ managerial Un/ semi-skilled Clerical

	Busine	ss size						Industry				
							Motor trades /		F: 0			
							Wholesale / Retail /		Finance & insurance /		Public	
					Agriculture,		Transport &		Business		administration	Arts,
					forestry &		storage /		administration	Professional,	and defence /	entertainment,
Total	1-9	10+	Manufacturing	Services	fishing / Production	Construction / Property	Accommodation & food services	Information & communication	and support services	scientific & technical	Education / Health	recreation and other services
			Manuacturing			/ I Toperty		Communication			Health	Other Services
86	20	66	10	76	3	9	16	11	18	19	7	3
53	40	14	9	44	3	7	11	3	20	3	6	1
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
27	20	7	2	26	1	1	6	2	15	2	*	1
51%	51%	52%	19%	58%	21%	18%	53%	63%	76%	56%	5%	85%
26	18	7	6	20	*	6	1	2	14	2	1	*
48%	46%	54%	63%	45%	11%	85%	7%	60%	71%	55%	17%	15%
14	11	2	2	11	2	*	7	*	*	-	4	-
26%	29%	16%	24%	26%	79%	3%	67%	7%	1%	-	61%	-
7	5	2	*	7	-	*	2	-	4	*	1	-
13%	13%	14%	1%	16%	-	3%	14%	-	21%	4%	18%	-



Q7 In which category did you have difficulties?Base: All who had difficulties in recruiting

Unweighted Total Weighted Total Skilled manual/ technical Professional/ managerial Un/ semi-skilled

	Loc	ation		ected chang orkforce siz		Past red	cruitment	Cap	pacity	E	xpected pri	ces		Employmen	t
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
86	55	31	53	28	5	86	-	49	37	33	52	1	86	56	51
53 100%	27 100%	26 100%	28 100%	21 100%	4 100%	53 100%	-	28 100%	26 100%	12 100%	41 100%	* 100%	53 100%	19 100%	24 100%
27 51%	11 39%	17 64%	11 38%	13 61%	4 96%	27 51%	-	10 38%	17 66%	7 61%	20 48%	* 100%	27 51%	10 54%	9 39%
26 48%	10 38%	16 59%	12 43%	9 44%	4 99%	26 48%	-	16 57%	10 39%	8 68%	17 43%	-	26 48%	8 42%	13 53%
14 26%	6 23%	7 28%	10 37%	3 16%	-	14 26%	-	4 14%	10 38%	1 4%	13 32%	-	14 26%	7 36%	7 28%
7 13%	2 6%	6 21%	3 10%	*	4 93%	7 13%	-	1 5%	6 23%	6 46%	2 4%	-	7 13%	5 25%	6 24%



Clerical

Q8 How have your investment plans changed over the past three months?

Summary table Base: All respondents

Training

Plant and equipment

				Mean
Total	Increased	Same	Decreased	score
516	76	408	32	.08
				.00
100%	15%	79%	6%	
E16	75	413	27	00
516	75	413	21	.09
100%	15%	80%	5%	



Q8 How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increased	(1.0)	75 15%	65 14%	10 18%	16 25%	59 13%	1 4%	17 28%	22 20%	3 11%	22 12%	4 11%	2 6%	4 10%
Same	(0.0)	413 80%	371 81%	42 75%	44 68%	369 82%	18 96%	38 62%	86 77%	20 80%	155 83%	33 82%	28 94%	35 85%
Decreased	(-1.0)	27 5%	24 5%	4 7%	4 7%	23 5%	-	6 10%	3 3%	2 9%	11 6%	3 8%	-	2 5%
Mean Score		.09	.09	.12	.18	.08	.04	.18	.17	.02	.06	.03	.06	.05



Q8 How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

		Loc	ation		cted chang orkforce siz		Past red	ruitment	Cap	acity	Ex	spected pric	es	ı	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased (1.0)	75	31	45	23	52	*	27	49	12	63	28	46	1	74	36	13
	15%	13%	16%	26%	13%	1%	22%	12%	8%	17%	25%	12%	3%	15%	32%	16%
Same (0.0)	413	198	215	63	328	22	88	326	137	276	72	327	14	403	64	54
	80%	83%	79%	73%	83%	62%	73%	82%	90%	76%	64%	86%	64%	80%	57%	69%
Decreased (-1.0)	27	11	11	1	14	13	6	22	3	24	12	8	7	27	12	11
	5%	5%	4%	1%	3%	37%	5%	5%	2%	7%	11%	2%	33%	5%	11%	15%
Mean Score	.09	.08	.12	.25	.10	36	.17	.07	.06	.11	.15	.10	30	.09	.21	.02



Q8 How have your investment plans changed over the past three months?

TrainingBase: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increased	(1.0)	76 15%	62 13%	14 25%	9 14%	67 15%	3 14%	7 11%	10 9%	3 12%	36 19%	4 11%	9 31%	4 10%
Same	(0.0)	408 79%	370 80%	38 68%	49 77%	359 79%	16 85%	48 79%	89 80%	19 74%	146 78%	33 83%	21 69%	35 86%
Decreased	(-1.0)	32 6%	28 6%	4 6%	5 8%	27 6%	* 1%	6 10%	12 11%	4 14%	6 3%	3 6%	-	2 5%
Mean Score		.08	.07	.19	.06	.09	.14	.01	02	02	.16	.04	.31	.05



Q8 How have your investment plans changed over the past three months?

TrainingBase: All respondents

		Loc	ation		ected chang orkforce siz		Past red	ruitment	Car	acity	E	spected pric	es	E	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Increased (1.0)	76 15%	47 20%	29 11%	24 28%	51 13%	*	36 30%	40 10%	30 19%	46 13%	18 16%	53 14%	4 19%	75 15%	17 15%	18 23%
Same (0.0)	408 79%	186 78%	223 82%	62 71%	321 81%	26 74%	80 66%	329 83%	115 75%	293 81%	87 77%	315 83%	6 29%	398 79%	89 79%	54 69%
Decreased (-1.0)	32 6%	7 3%	20 7%	1 1%	22 6%	9 26%	4 4%	28 7%	8 6%	24 7%	7 6%	13 4%	11 52%	32 6%	7 6%	6 7%
Mean Score	.08	.17	.03	.27	.07	25	.26	.03	.14	.06	.10	.10	33	.08	.09	.16



Q9 Over the next twelve months what do you think will happen to your...

Summary table Base: All respondents

Turnover

Profitability

Г			Stay		Mean
	Total	Increase	the same	Decrease	score
	516	212	220	84	.25
	100%	41%	43%	16%	
	516 100%	211 41%	210 41%	95 18%	.22



Q9 Over the next twelve months what do you think will happen to your...

TurnoverBase: All respondents

	1		Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increase	(1.0)	212 41%	181 39%	30 54%	38 59%	174 38%	12 62%	31 51%	36 32%	11 44%	70 37%	19 48%	15 50%	17 41%
Stay the same	(0.0)	220 43%	200 43%	20 36%	19 30%	201 44%	5 26%	24 39%	52 47%	11 44%	85 45%	12 31%	11 38%	19 47%
Decrease	(-1.0)	84 16%	79 17%	6 10%	7 11%	78 17%	2 13%	6 10%	24 21%	3 12%	32 17%	8 21%	4 12%	5 12%
Mean Score		.25	.22	.44	.49	.21	.49	.41	.11	.32	.20	.27	.38	.29



Q9 Over the next twelve months what do you think will happen to your...

Turnover Base: All respondents

		Loc	cation		cted change orkforce size		Past red	ruitment	Сар	acity	Ex	pected pric	es	E	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase (1.0)	212	93	119	64	145	2	65	147	56	155	68	142	1	206	60	39
	41%	39%	44%	73%	37%	7%	54%	37%	37%	43%	61%	37%	4%	41%	53%	50%
Stay the same (0.0)	220	103	112	19	194	7	40	180	80	140	29	182	9	215	34	27
	43%	43%	41%	21%	49%	21%	33%	45%	52%	39%	26%	48%	39%	43%	30%	34%
Decrease (-1.0)	84	43	40	5	55	25	15	69	17	68	15	57	13	83	18	12
	16%	18%	15%	5%	14%	72%	13%	18%	11%	19%	13%	15%	57%	17%	16%	16%
Mean Score	.25	.21	.29	.68	.23	65	.42	.19	.26	.24	.47	.22	54	.24	.37	.34



Q9 Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

			Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increase	(1.0)	211 41%	183 40%	28 50%	37 58%	174 38%	10 51%	32 52%	41 37%	10 40%	73 39%	17 42%	10 34%	17 43%
Stay the same	(0.0)	210 41%	187 41%	23 40%	18 28%	192 42%	5 26%	22 36%	42 37%	11 45%	79 42%	15 38%	16 54%	20 48%
Decrease	(-1.0)	95 18%	90 20%	5 10%	9 14%	87 19%	4 22%	8 13%	28 26%	4 15%	35 19%	8 20%	4 12%	4 10%
Mean Score		.22	.20	.41	.45	.19	.29	.39	.12	.26	.20	.22	.22	.33



Q9 Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

		Loc	ation		ected change orkforce size		Past red	ruitment	Cap	acity	Ex	pected price	es	ı	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase (1.0)	211	103	108	64	144	2	72	138	61	150	64	146	1	205	61	41
	41%	43%	40%	74%	37%	6%	60%	35%	40%	41%	57%	38%	3%	41%	55%	53%
Stay the same (0.0)	210	93	112	14	190	7	27	182	72	138	33	169	8	205	31	24
	41%	39%	41%	16%	48%	19%	23%	46%	47%	38%	29%	44%	36%	41%	27%	30%
Decrease (-1.0)	95	43	51	9	60	26	20	75	20	75	16	66	13	94	20	13
	18%	18%	19%	10%	15%	74%	17%	19%	13%	21%	14%	17%	60%	19%	18%	17%
Mean Score	.22	.25	.21	.64	.21	68	.43	.16	.26	.21	.43	.21	57	.22	.37	.36



Q10 Are you operating at... Base: All respondents

Unweighted Total Weighted Total

Full capacity

Below full capacity

	Busine	ss size						Industry				
							Motor trades /					
							Wholesale /		Finance &			
							Retail /		insurance /		Public	
					Agriculture,		Transport &		Business		administration	Arts,
					forestry &		storage /		administration	Professional,	and defence /	entertainment,
					fishing /	Construction	Accommodation	Information &	and support	scientific &	Education /	recreation and
Total	1-9	10+	Manufacturing	Services	Production	/ Property	& food services	communication	services	technical	Health	other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516	460	56	64	452	19	61	112	25	187	40	30	41
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
153	125	28	20	134	5	22	41	12	33	13	14	13
30%	27%	51%	30%	30%	27%	35%	37%	48%	17%	32%	48%	31%
363	335	28	45	318	14	40	70	13	155	27	16	28
70%	73%	49%	70%	70%	73%	65%	63%	52%	83%	68%	52%	69%



Q10 Are you operating at... Base: All respondents

Unweighted Total Weighted Total

Full capacity

Below full capacity

	Loc	ation		ected chang orkforce siz		Past rec	ruitment	Cap	acity	Е	pected pric	ces		Employmen	t
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
153	81	72	42	110	1	60	93	153	-	36	117	1	151	38	33
30%	34%	26%	48%	28%	3%	50%	23%	100%		32%	31%	3%	30%	34%	43%
363	158	200	45	284	34	60	303	-	363	77	265	22	354	73	45
70%	66%	74%	52%	72%	97%	50%	77%		100%	68%	69%	97%	70%	66%	57%



Q11 Over the next three months do you expect the price of your goods/ services to: Base: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Rise	(1.0)	113 22%	98 21%	15 27%	27 43%	85 19%	3 16%	28 45%	23 21%	5 19%	33 17%	8 19%	6 21%	7 17%
Stay the same	(0.0)	381 74%	343 75%	39 69%	31 48%	350 78%	16 84%	28 45%	83 75%	19 75%	150 80%	30 75%	24 79%	31 76%
Fall	(-1.0)	22 4%	19 4%	3 5%	6 9%	16 4%	*	6 9%	5 4%	2 6%	4 2%	3 7%	-	3 7%
Mean Score		.18	.17	.22	.34	.15	.15	.36	.17	.13	.15	.12	.21	.10



Q11 Over the next three months do you expect the price of your goods/ services to: Base: All respondents

		Loc	ation		ected chang orkforce siz		Past red	ruitment	Cap	acity	Ex	pected pric	es	ı	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Rise (1.0)	113 22%	47 20%	65 24%	30 35%	72 18%	10 28%	35 30%	77 19%	36 23%	77 21%	113 100%	-	-	108 21%	37 33%	26 33%
Stay the same (0.0)	381 74%	188 79%	193 71%	56 65%	303 77%	22 62%	83 69%	299 75%	117 76%	265 73%	-	381 100%	-	374 74%	73 65%	51 65%
Fall (-1.0)	22 4%	4 2%	13 5%	*	18 5%	4 11%	2 2%	20 5%	1	22 6%	-	-	22 100%	22 4%	2 2%	2 2%
Mean Score	.18	.18	.19	.35	.14	.17	.28	.14	.23	.15	1.00	-	-1.00	.17	.31	.31



Q12 Is your business under any pressure to raise prices from any of the following? Base: All respondents

Unweighted Total Weighted Total Finance costs Raw material prices Pay settlements Other overheads Not Stated

	Busine	ss size						Industry				
							Motor trades / Wholesale / Retail /		Finance & insurance /		Public	
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Transport & storage / Accommodation & food services	Information & communication	Business administration and support services	Professional, scientific & technical	administration and defence / Education / Health	Arts, entertainment, recreation and other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516	460	56	64	452	19	61	112	25	187	40	30	41
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
95	81	14	16	79	5	17	17	5	41	6	1	4
18%	18%	25%	26%	17%	24%	28%	15%	18%	22%	15%	2%	11%
84	71	13	27	57	10	18	20	2	27	2	2	3
16%	15%	24%	42%	13%	50%	30%	18%	8%	15%	5%	5%	7%
58	45	13	12	46	*	13	11	2	24	4	1	2
11%	10%	24%	18%	10%	1%	22%	10%	6%	13%	11%	3%	5%
218	193	24	34	184	5	34	65	9	58	15	14	17
42%	42%	43%	53%	41%	24%	55%	59%	36%	31%	38%	47%	41%
207	195	12	13	194	7	12	32	12	92	19	15	19
40%	42%	22%	21%	43%	37%	19%	29%	46%	49%	47%	49%	47%



Q12 Is your business under any pressure to raise prices from any of the following? Base: All respondents

Unweighted Total Weighted Total Finance costs Raw material prices Pay settlements Other overheads Not Stated

	Loc	ation		ected chang		Past rec	ruitment	Car	pacity	Ex	spected price	ces		Employment	t
Total	Inner London	Outer London		Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity		Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
95	41	54	10	74	11	26	69	40	55	41	52	2	95	24	24
18%	17%	20%	11%	19%	33%	21%	18%	26%	15%	37%	14%	10%	19%	21%	30%
84	35	45	20	59	6	31	54	32	53	40	38	7	84	15	18
16%	15%	17%	22%	15%	17%	25%	14%	21%	15%	35%	10%	29%	17%	14%	23%
58	29	29	14	39	5	23	35	24	34	20	36	2	57	20	12
11%	12%	11%	16%	10%	15%	19%	9%	16%	9%	18%	10%	8%	11%	18%	15%
218	104	109	45	149	24	71	147	74	143	61	143	14	211	45	44
42%	43%	40%	52%	38%	68%	59%	37%	49%	40%	54%	38%	62%	42%	40%	56%
207	91	116	20	180	7	24	183	45	162	21	181	5	204	40	17
40%	38%	43%	23%	46%	22%	20%	46%	30%	45%	19%	47%	22%	40%	36%	22%



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Summary table Base: All respondents

Cost of my business's energy

Cost of fuel

Cost of raw materials (sourced domestically)

Pressure from employees to increase wages

Cost of raw materials (sourced internationally)

Cost of borrowing

						N	lets	
Total	Increased significantly	Increased slightly	Stayed the same	Decreased slightly	Decreased significantly	Increased	Decreased	Mean score
516 100%	28 5%	146 28%	316 61%	23 4%	3 1%	174 34%	26 5%	.34
516 100%	29 6%	128 25%	314 61%	42 8%	3	157 31%	45 9%	.27
516 100%	15 3%	117 23%	376 73%	7 1%	2	132 25%	9 2%	.26
516 100%	18 3%	101 20%	374 73%	19 4%	3 1%	120 23%	22 4%	.22
516 100%	14 3%	80 16%	413 80%	7 1%	2	94 18%	8 2%	.19
516 100%	11 2%	60 12%	429 83%	16 3%	1	70 14%	17 3%	.12



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increased significantly	(2.0)	18 3%	11 2%	7 12%	4 7%	14 3%	2 13%	3 4%	2 2%	2 6%	8 4%	1 4%	* 1%	* 1%
Increased slightly	(1.0)	101 20%	76 17%	25 45%	11 17%	90 20%	3 15%	14 23%	13 12%	6 25%	45 24%	9 23%	4 14%	6 16%
Stayed the same	(0.0)	374 73%	353 77%	21 38%	44 69%	330 73%	14 72%	40 65%	94 85%	17 68%	122 65%	30 74%	24 81%	33 81%
Decreased slightly	(-1.0)	19 4%	17 4%	2 3%	5 7%	15 3%	*	5 7%	1 1%	* 1%	12 6%	-	1 4%	
Decreased significantly	(-2.0)	3 1%	2	1 1%		3 1%	-	-	1 1%	-	1	-	-	1 3%
Nets														
Increased		120 23%	87 19%	32 57%	15 24%	104 23%	5 28%	17 28%	15 13%	8 31%	53 28%	11 26%	5 15%	7 16%
Decreased		22 4%	20 4%	2 4%	5 7%	17 4%	*	5 7%	2 2%	* 1%	13 7%	-	1 4%	1 3%
Mean Score		.22	.17	.64	.24	.22	.41	.25	.12	.37	.25	.30	.12	.12



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

		Lo	cation		ected chang orkforce siz		Past red	cruitment	Сар	acity	Ex	pected pric	es	ı	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100	239 % 100%	271 5 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Increased significantly (2	18		9 3%	2 2%	11 3%	5 14%	10 8%	8 2%	3 2%	15 4%	9 8%	8 2%	1 2%	18 4%	10 9%	10 13%
Increased slightly (1) 101 20	67 % 28%	34 5 13%	34 39%	63 16%	5 13%	47 39%	54 14%	33 22%	68 19%	34 30%	66 17%	2 9%	101 20%	30 27%	19 24%
Stayed the same (0) 374 73	156 % 65%	214 5 79%	41 47%	310 79%	23 68%	58 48%	317 80%	105 68%	270 74%	65 58%	295 77%	14 64%	367 73%	62 55%	41 53%
Decreased slightly (-1) 19 4'		13 5 5%	10 11%	10 2%	*	5 4%	14 3%	11 7%	8 2%	5 4%	11 3%	4 17%	15 3%	10 9%	5 7%
Decreased significantly (-2) 3 1'		1		1	2 5%	*	3 1%	1 1%	2	-	1	2 7%	3 1%	1 1%	2 3%
Nets																
Increased	120 23	76 % 32%	43 5 16%	36 42%	74 19%	10 27%	57 47%	63 16%	36 24%	84 23%	43 38%	74 19%	2 11%	120 24%	40 35%	29 38%
Decreased	22 4'	7 % 3%	14 5 5%	10 11%	11 3%	2 5%	5 5%	17 4%	12 8%	10 3%	5 4%	12 3%	6 25%	18 4%	11 10%	8 10%
Mean Score	.22	.33	.13	.33	.19	.31	.51	.13	.17	.24	.42	.18	19	.23	.34	.39



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			Busines	ss size	Industry										
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services	
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57	
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%	
Increased significantly	(2.0)	11 2%	8 2%	3 5%	3 4%	8 2%	3 13%	-	*	1 5%	6 3%	*	*	*	
Increased slightly	(1.0)	60 12%	49 11%	11 20%	8 12%	52 12%	1 4%	11 18%	17 15%	3 10%	20 11%	4 9%	1 3%	3 8%	
Stayed the same	(0.0)	429 83%	393 86%	36 63%	49 76%	380 84%	16 83%	45 73%	90 81%	20 81%	159 85%	35 87%	29 96%	35 87%	
Decreased slightly	(-1.0)	16 3%	9 2%	6 11%	5 8%	10 2%	-	5 8%	4 4%	1 4%	3 1%	1 3%	-	1 2%	
Decreased significantly	(-2.0)	1	1	*	-	1	-	-	-	-	-	-	-	1 3%	
Nets															
Increased		70 14%	56 12%	14 25%	10 16%	60 13%	3 17%	11 18%	17 16%	4 15%	26 14%	4 10%	1 4%	3 8%	
Decreased		17 3%	10 2%	6 11%	5 8%	11 3%	-	5 8%	4 4%	1 4%	3 1%	1 3%	-	2 5%	
Mean Score		.12	.11	.19	.12	.12	.30	.10	.12	.17	.16	.07	.04	.01	



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

		Location		Expected changes in workforce size			Past recruitment		Capacity		Expected prices			Employment		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly (2.0)	11	2	8	1	3	6	6	5	3	7	5	6	*	11	5	6
	2%	1%	3%	2%	1%	17%	5%	1%	2%	2%	4%	1%	1%	2%	5%	8%
Increased slightly (1.0)	60	25	35	10	43	7	16	44	18	42	21	36	3	59	20	15
	12%	10%	13%	12%	11%	20%	13%	11%	12%	11%	19%	10%	11%	12%	18%	19%
Stayed the same (0.0)	429	206	219	71	338	20	92	337	128	301	80	332	17	420	76	54
	83%	86%	81%	82%	86%	58%	77%	85%	83%	83%	71%	87%	76%	83%	68%	68%
Decreased slightly (-1.0)	16	6	9	4	11	1	6	9	4	12	7	7	2	15	10	3
	3%	3%	3%	5%	3%	3%	5%	2%	2%	3%	6%	2%	7%	3%	9%	4%
Decreased significantly (-2.0)	1 *	*	-		*	1 3%	*	1	*	1	-	*	1 4%	1 *	1 1%	1 1%
Nets																
Increased	70	27	43	12	46	13	21	49	22	49	26	42	3	69	25	21
	14%	11%	16%	13%	12%	37%	18%	12%	14%	13%	23%	11%	12%	14%	23%	26%
Decreased	17	6	9	4	11	2	6	10	4	13	7	7	3	16	11	4
	3%	3%	3%	5%	3%	5%	5%	3%	3%	4%	6%	2%	11%	3%	10%	5%
Mean Score	.12	.10	.15	.10	.10	.46	.17	.11	.14	.12	.21	.11	03	.13	.17	.28



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

			Busines	s size					Industry						
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services	
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57	
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%	
Increased significantly	(2.0)	28 5%	22 5%	6 11%	8 12%	20 5%	2 13%	7 11%	5 4%	2 6%	7 4%	3 7%	1 4%	2 5%	
Increased slightly	(1.0)	146 28%	123 27%	23 41%	16 24%	131 29%	3 15%	22 36%	19 17%	9 37%	58 31%	13 31%	12 41%	10 25%	
Stayed the same	(0.0)	316 61%	292 64%	24 42%	36 56%	280 62%	14 72%	28 46%	82 74%	12 49%	114 61%	24 59%	17 55%	25 62%	
Decreased slightly	(-1.0)	23 4%	20 4%	2 4%	5 7%	18 4%	* 1%	4 7%	6 5%	2 8%	8 4%	1 3%	-	1 3%	
Decreased significantly	(-2.0)	3 1%	2	1 1%		3 1%	-	-	-	*	1	-	-	2 5%	
Nets															
Increased		174 34%	145 32%	29 52%	23 37%	151 33%	5 27%	29 47%	24 21%	11 43%	64 34%	16 39%	13 45%	12 30%	
Decreased		26 5%	22 5%	3 6%	5 7%	21 5%	* 1%	4 7%	6 5%	2 8%	9 5%	1 3%	-	3 8%	
Mean Score		.34	.31	.56	.42	.33	.39	.50	.21	.41	.33	.43	.48	.23	



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

		Loc	ation		cted chang orkforce siz		Past rec	ruitment	Сар	acity	Ex	pected pric	es	i	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Increased significantly (2.0)	28 5%	8 3%	21 8%	11 12%	12 3%	6 17%	10 8%	18 5%	11 7%	18 5%	12 11%	14 4%	2 8%	28 6%	11 10%	11 14%
Increased slightly (1.0)	146 28%	71 30%	75 28%	31 35%	107 27%	9 25%	37 31%	109 27%	45 30%	101 28%	27 24%	117 31%	2 11%	143 28%	40 36%	27 35%
Stayed the same (0.0)	316 61%	149 62%	163 60%	42 49%	255 65%	19 53%	66 55%	250 63%	94 61%	222 61%	65 58%	235 62%	16 73%	308 61%	49 44%	33 42%
Decreased slightly (-1.0)	23 4%	11 5%	12 4%	3 4%	19 5%	-	7 6%	16 4%	3 2%	20 5%	9 8%	14 4%	-	23 5%	11 9%	7 8%
Decreased significantly (-2.0)	3 1%	1	1		1	2 5%	*	3 1%	-	3 1%	*	1	2 7%	3 1%	1 1%	1 1%
Nets																
Increased	174 34%	79 33%	96 35%	41 47%	118 30%	15 42%	47 40%	127 32%	56 37%	118 33%	39 35%	131 34%	4 20%	171 34%	51 46%	38 48%
Decreased	26 5%	12 5%	13 5%	3 4%	21 5%	2 5%	7 6%	19 5%	3 2%	22 6%	9 8%	15 4%	2 7%	26 5%	12 10%	8 10%
Mean Score	.34	.31	.38	.56	.28	.49	.42	.31	.41	.31	.37	.34	.13	.34	.44	.51



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

		Busines	ss size Industry										
	Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total	516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total	516	460	56	64	452	19	61	112	25	187	40	30	41
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly (2.0)	29	23	6	3	26	2	2	9	1	11	1	2	*
	6%	5%	11%	5%	6%	13%	3%	8%	3%	6%	4%	6%	1%
Increased slightly (1.0)	128	112	16	11	117	3	16	29	5	47	10	5	12
	25%	24%	28%	18%	26%	15%	26%	26%	22%	25%	26%	18%	30%
Stayed the same (0.0)	314	284	30	37	277	11	33	69	16	117	23	22	22
	61%	62%	54%	58%	61%	59%	53%	62%	65%	63%	57%	72%	55%
Decreased slightly (-1.0)	42	38	4	12	30	2	11	4	2	12	5	1	4
	8%	8%	7%	19%	7%	13%	18%	4%	10%	7%	12%	4%	10%
Decreased significantly (-2.0)	3	2 1%	*	-	3 1%	-	-	-	*	-	1 1%	-	2 5%
Nets													
Increased	157	135	22	15	143	5	18	38	6	58	12	7	12
	31%	29%	39%	23%	32%	28%	29%	34%	25%	31%	30%	24%	31%
Decreased	45	41	4	12	33	2	11	4	2	12	5	1	6
	9%	9%	7%	19%	7%	13%	18%	4%	10%	7%	13%	4%	14%
Mean Score	.27	.25	.43	.09	.30	.28	.15	.39	.19	.30	.18	.25	.12



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

		Lo	cation		cted chang		Past red	ruitment	Cap	acity	E	spected price	es	E	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly (2.) 29	11	18	3	16	10	8	21	10	20	19	9	1	29	19	12
	6%	5%	7%	4%	4%	27%	7%	5%	6%	5%	17%	2%	4%	6%	17%	16%
Increased slightly (1.) 128	62	66	24	99	4	38	90	50	78	18	106	4	128	30	23
	25%	26%	24%	28%	25%	13%	31%	23%	32%	22%	16%	28%	18%	25%	27%	29%
Stayed the same (0.) 314	157	153	50	245	18	71	243	86	228	63	235	16	305	55	38
	61%	65%	56%	58%	62%	53%	59%	61%	56%	63%	56%	62%	71%	60%	49%	49%
Decreased slightly (-1.) 42	9	34	9	32	1	4	39	8	35	13	29	1	40	7	3
	8%	4%	12%	10%	8%	4%	3%	10%	5%	10%	11%	8%	3%	8%	6%	4%
Decreased significantly (-2.) 3	1	1	-	2	1 3%	-	3 1%	*	2 1%	-	2	1 5%	3	2 1%	2 2%
Nets																
Increased	157	74	84	28	116	14	46	112	59	98	37	116	5	157	49	35
	31%	31%	31%	32%	29%	40%	38%	28%	39%	27%	33%	30%	22%	31%	43%	45%
Decreased	45	9	35	9	34	2	4	41	8	37	13	30	2	42	8	5
	9%	4%	13%	10%	9%	7%	3%	10%	5%	10%	11%	8%	8%	8%	8%	6%
Mean Score	.27	.31	.24	.26	.25	.58	.42	.23	.40	.21	.38	.24	.13	.28	.51	.53



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

	Γ		Busine	ss size Industry										
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increased significantly	2.0)	15 3%	11 2%	4 7%	6 9%	9 2%	* 2%	5 9%	3 2%	1 3%	5 3%	* 1%		
Increased slightly	1.0)	117 23%	98 21%	18 33%	27 43%	89 20%	5 28%	25 41%	32 28%	5 20%	37 20%	5 11%	2 8%	5 12%
Stayed the same	0.0)	376 73%	343 75%	33 59%	29 45%	347 77%	11 59%	31 50%	75 67%	19 74%	144 77%	34 85%	28 92%	35 85%
Decreased slightly (-	1.0)	7 1%	6 1%	1 2%	2 3%	5 1%	2 11%	-	3 2%	* 1%	1	1 3%	-	*
Decreased significantly (-	2.0)	2	2	*		2	-	-	-	1 3%	-	*	-	1 2%
Nets														
Increased		132 25%	109 24%	22 39%	33 52%	98 22%	6 30%	31 50%	34 31%	6 23%	43 23%	5 12%	2 8%	5 12%
Decreased		9 2%	8 2%	1 2%	2 3%	7 1%	2 11%	-	3 2%	1 4%	1	1 3%		1 2%
Mean Score		.26	.24	.44	.57	.22	.20	.59	.31	.19	.25	.10	.08	.08



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			Loc	ation		cted chang		Past rec	ruitment	Car	acity	Ex	spected pric	es	E	Employmen	t
		Total	Inner London	Outer London		Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity		Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total		516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total		516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Increased significantly	(2.0)	15 3%	1 1%	14 5%	6 6%	5 1%	4 13%	5 4%	10 2%	2 2%	12 3%	13 11%	2	* 1%	14 3%	7 6%	6 8%
Increased slightly	(1.0)	117 23%	50 21%	62 23%	30 35%	79 20%	8 23%	39 32%	78 20%	41 27%	76 21%	45 40%	66 17%	6 27%	116 23%	27 24%	20 26%
Stayed the same	(0.0)	376 73%	183 76%	193 71%	50 57%	305 77%	21 60%	75 62%	301 76%	108 71%	267 74%	54 48%	309 81%	13 59%	366 73%	77 68%	51 65%
Decreased slightly	(-1.0)	7 1%	5 2%	2 1%	1 2%	5 1%	1 2%	1 1%	6 2%	1 1%	6 2%	1 1%	5 1%	1 6%	7 1%	*	*
Decreased significantly	(-2.0)	2	1	-	*	1	1 3%	*	2	*	2	-	*	2 7%	2 *	1 1%	1 1%
Nets																	
Increased		132 25%	51 21%	76 28%	36 41%	83 21%	12 35%	44 37%	87 22%	43 28%	88 24%	58 51%	68 18%	6 28%	130 26%	34 31%	26 33%
Decreased		9 2%	5 2%	2 1%	1 2%	6 1%	2 5%	1 1%	8 2%	2 1%	7 2%	1 1%	5 1%	3 13%	9 2%	1 1%	1 1%
Mean Score		.26	.19	.32	.46	.21	.40	.40	.22	.29	.25	.62	.17	.08	.26	.35	.38



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			Busines	ss size Industry										
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Increased significantly	(2.0)	14 3%	11 2%	3 5%	6 9%	8 2%	* 2%	5 9%	3 3%	1 3%	4 2%	* 1%	*	*
Increased slightly	(1.0)	80 16%	66 14%	15 26%	22 34%	58 13%	5 26%	20 33%	26 24%	2 8%	20 11%	2 6%	1 4%	3 8%
Stayed the same	(0.0)	413 80%	376 82%	37 66%	34 53%	379 84%	12 61%	36 58%	81 72%	21 82%	162 87%	37 91%	29 96%	37 90%
Decreased slightly	(-1.0)	7 1%	6 1%	1 2%	2 3%	4 1%	2 11%	-	2 2%	1 3%	1	1 3%	-	*
Decreased significantly	(-2.0)	2	2	*		2	-	-	-	1 3%	-	*	-	1 2%
Nets														
Increased		94 18%	77 17%	18 32%	28 43%	67 15%	5 28%	26 42%	29 26%	3 11%	25 13%	2 6%	1 4%	3 8%
Decreased		8 2%	7 2%	1 2%	2 3%	6 1%	2 11%	-	2 2%	2 7%	1	1 3%	-	1 2%
Mean Score		.19	.17	.34	.49	.15	.18	.51	.27	.03	.15	.04	.04	.03



Q13 Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

		Loc	cation		ected chang orkforce siz		Past red	ruitment	Cap	acity	Ex	pected pric	es	l i	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Increased significantly (2) 14	2 1%	12 5%	6 7%	4 1%	4 12%	6 5%	8 2%	4 2%	10 3%	12 10%	2	* 1%	14 3%	6 5%	6 8%
Increased slightly (1) 80 16%	38 16%	43 16%	20 23%	54 14%	6 18%	29 24%	51 13%	29 19%	52 14%	37 33%	42 11%	1 2%	80 16%	33 29%	19 24%
Stayed the same (0) 413 80%	194 81%	215 79%	59 68%	332 84%	22 64%	83 69%	330 83%	118 77%	295 81%	62 55%	333 87%	19 86%	402 80%	71 63%	52 66%
Decreased slightly (-1) 7 1%	5 2%	1	2 2%	4 1%	1 2%	2 1%	5 1%	3 2%	4 1%	2 2%	4 1%	1 3%	7 1%	1 1%	1 1%
Decreased significantly (-2) 2	1	*	*	1	1 3%	*	2	*	2 1%	-	*	2 7%	2	1 1%	1 1%
Nets																
Increased	94 18%	39 16%	55 20%	26 30%	58 15%	11 31%	35 29%	59 15%	32 21%	62 17%	49 44%	44 12%	1 3%	94 19%	39 35%	25 32%
Decreased	8 2%	6 3%	1 1%	2 3%	4 1%	2 5%	2 1%	7 2%	3 2%	6 2%	2 2%	4 1%	2 11%	8 2%	2 2%	2 2%
Mean Score	.19	.14	.24	.34	.14	.36	.32	.15	.21	.18	.53	.11	13	.19	.37	.35



QES Q3 2014 Q14 Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

Unweighted Total
Weighted Total
Competition
Interest rates
Inflation
Exchange rates
Business rates
Corporate Taxation
Not Stated

	Busine	ss size						Industry				
Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
516	277	239	46	470	20	57	91	64	86	110	31	57
516	460	56	64	452	19	61	112	25	187	40	30	41
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
202	185	17	22	180	7	21	44	7	82	17	4	21
39%	40%	30%	34%	40%	35%	34%	39%	28%	44%	42%	14%	51%
167	148	19	37	130	9	38	44	6	49	8	4	8
32%	32%	33%	58%	29%	48%	62%	39%	26%	26%	21%	13%	20%
135	120	15	30	105	2	32	30	7	32	9	13	10
26%	26%	27%	46%	23%	13%	52%	27%	27%	17%	22%	42%	25%
109	96	13	14	95	7	8	38	8	33	6	1	7
21%	21%	23%	22%	21%	37%	13%	34%	32%	18%	16%	3%	18%
69	58	10	9	60	2	11	20	3	25	4	2	1
13%	13%	18%	14%	13%	13%	17%	18%	13%	13%	10%	6%	3%
68	60	7	15	53	4	14	13	9	17	7	1	2
13%	13%	13%	24%	12%	23%	23%	12%	34%	9%	18%	2%	5%
87	77	10	1	86	*	3	13	5	42	7	12	6
17%	17%	18%	2%	19%	2%	5%	11%	21%	23%	16%	38%	14%



QES Q3 2014 Q14 Which of the following are more of a concern to your business than they were three months ago?

Base: All respondents

Unweighted Total Weighted Total
Competition
Interest rates
Inflation
Exchange rates
Business rates
Corporate Taxation
Not Stated

		Location			ected chang orkforce size		Past red	cruitment	Cap	acity	Ex	xpected pri	ces		Employmen	ıt
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Ī	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	202	89	112	48	139	15	48	154	54	148	57	136	9	193	51	25
	39%	37%	41%	55%	35%	43%	40%	39%	35%	41%	50%	36%	42%	38%	46%	32%
	167	59	104	31	129	8	50	117	52	115	42	113	12	167	33	27
	32%	25%	38%	35%	33%	22%	42%	29%	34%	32%	37%	30%	55%	33%	29%	35%
	135	51	84	32	84	19	39	96	46	89	50	77	8	134	34	29
	26%	21%	31%	36%	21%	55%	32%	24%	30%	25%	44%	20%	37%	27%	31%	37%
	109	56	53	17	79	12	39	70	37	72	23	84	2	109	31	28
	21%	23%	19%	20%	20%	34%	33%	18%	24%	20%	20%	22%	9%	22%	28%	36%
	69	25	43	20	39	10	21	47	13	56	29	38	1	68	25	16
	13%	11%	16%	23%	10%	29%	18%	12%	8%	15%	26%	10%	6%	13%	22%	20%
	68	32	35	21	41	6	27	41	31	37	25	40	2	67	19	15
	13%	14%	13%	24%	10%	17%	22%	10%	20%	10%	22%	11%	11%	13%	17%	20%
	87 17%	43 18%	45 17%	4 5%	83 21%	*	7 6%	80 20%	29 19%	58 16%	5 4%	82 22%	1 3%	86 17%	9 8%	10 12%



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Summary table Base: All respondents

Economic growth

Unemployment

Interest rates (Improve = Fall / Worsen = Rise)

Inflation (Improve = Fall / Worsen = Rise)

		Stay		Mean
Total	Improve	he same	Worsen	score
516	247	205	64	.35
100%	48%	40%	12%	
516	199	245	72	.25
100%	39%	47%	14%	
516	55	167	295	46
100%	11%	32%	57%	
516	52	273	190	27
100%	10%	53%	37%	



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Economic growth Base: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Improve	(1.0)	247 48%	220 48%	27 48%	39 61%	208 46%	10 51%	37 60%	48 43%	14 54%	88 47%	21 52%	14 46%	16 38%
Stay the same	(0.0)	205 40%	179 39%	25 45%	22 34%	183 40%	7 38%	22 35%	49 44%	9 34%	70 38%	15 38%	13 42%	20 49%
Worsen	(-1.0)	64 12%	60 13%	4 7%	3 5%	61 14%	2 11%	3 5%	14 13%	3 12%	29 16%	4 9%	4 12%	5 13%
Mean Score		.35	.35	.41	.56	.32	.40	.56	.30	.42	.31	.43	.34	.25



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Economic growth Base: All respondents

		Loc	ation		cted chang		Past red	ruitment	Car	acity	E	spected pric	es	E	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1.0	247	110	137	56	181	9	67	180	58	189	63	177	7	239	58	34
	48%	46%	50%	65%	46%	27%	56%	45%	38%	52%	56%	46%	30%	47%	52%	43%
Stay the same (0.0	205	94	106	19	168	17	35	170	74	131	38	156	11	202	31	27
	40%	39%	39%	22%	43%	49%	29%	43%	48%	36%	34%	41%	50%	40%	28%	34%
Worsen (-1.0	64	35	28	11	45	8	18	46	21	43	11	49	4	64	23	18
	12%	15%	10%	13%	11%	24%	15%	12%	14%	12%	10%	13%	20%	13%	21%	23%
Mean Score	.35	.32	.40	.51	.35	.03	.41	.34	.24	.40	.46	.34	.11	.35	.31	.19



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Inflation (Improve = Fall / Worsen = Rise) Base: All respondents

			Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Improve	(1.0)	52 10%	43 9%	9 16%	7 10%	46 10%	* 2%	8 13%	8 8%	4 15%	21 11%	6 14%	2 7%	2 6%
Stay the same	(0.0)	273 53%	244 53%	29 51%	34 53%	239 53%	16 83%	28 46%	60 54%	13 50%	99 53%	17 42%	18 61%	22 55%
Worsen	(-1.0)	190 37%	172 37%	18 33%	24 37%	167 37%	3 16%	25 41%	43 39%	9 34%	67 36%	17 43%	9 32%	16 40%
Mean Score		27	28	17	26	27	14	28	31	19	24	29	25	34



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Inflation (Improve = Fall / Worsen = Rise) Base: All respondents

		Loc	ation		cted change		Past rec	ruitment	Can	acity	Ex	pected pric	es	E	Employmen	1
	Total	Inner	Outer London		Stay the same	Fall	Tried to recruit	Did not recruit	Full	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516 100%	239 100%	271 100%	87 100%	394 100%	35 100%	120 100%	396 100%	153 100%	363 100%	113 100%	381 100%	22 100%	505 100%	112 100%	78 100%
Improve (1.0)	52 10%	27 11%	25 9%	13 16%	32 8%	7 21%	14 12%	38 10%	15 9%	38 10%	11 9%	42 11%	*	52 10%	11 10%	13 16%
Stay the same (0.0)	273 53%	123 51%	150 55%	32 36%	227 58%	15 42%	53 44%	220 56%	85 55%	189 52%	53 47%	214 56%	6 26%	265 53%	63 56%	37 47%
Worsen (-1.0)	190 37%	89 37%	96 35%	42 48%	136 34%	13 37%	53 44%	138 35%	54 35%	136 38%	49 43%	125 33%	16 74%	188 37%	38 34%	29 36%
Mean Score	27	26	26	32	26	16	32	25	26	27	34	22	74	27	23	20



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Interest rates (Improve = Fall / Worsen = Rise) Base: All respondents

			Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Improve	(1.0)	55 11%	48 10%	7 12%	1 2%	53 12%	* 1%	4 6%	19 17%	3 13%	17 9%	2 5%	8 26%	2 5%
Stay the same	(0.0)	167 32%	147 32%	19 34%	16 24%	151 33%	7 38%	12 20%	46 41%	9 37%	57 30%	10 25%	5 17%	20 49%
Worsen	(-1.0)	295 57%	264 57%	30 54%	47 74%	247 55%	12 61%	45 73%	47 42%	13 50%	114 61%	28 70%	17 57%	19 46%
Mean Score		46	47	42	72	43	60	67	26	37	52	66	31	41



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

Interest rates (Improve = Fall / Worsen = Rise) Base: All respondents

		Loc	cation		cted chang		Past rec	ruitment	Can	acity	Ex	pected pric	es	F	Employmen	·
	Total	Inner London	Outer London		Stay the same	Fall	Tried to recruit	Did not recruit	Full	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1.0	55	20	35	8	35	11	10	44	18	37	4	50	*	55	11	7
	11%	8%	13%	10%	9%	33%	9%	11%	12%	10%	4%	13%	1%	11%	10%	9%
Stay the same (0.0	167	77	90	25	134	7	37	129	63	104	43	122	2	156	40	32
	32%	32%	33%	29%	34%	21%	31%	33%	41%	29%	38%	32%	8%	31%	35%	41%
Worsen (-1.0	295	143	146	54	225	16	72	223	72	222	65	209	20	293	61	39
	57%	60%	54%	62%	57%	46%	60%	56%	47%	61%	58%	55%	92%	58%	54%	50%
Mean Score	46	52	41	52	48	13	51	45	36	51	54	42	91	47	44	41



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

UnemploymentBase: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Improve	(1.0)	199 39%	174 38%	25 45%	27 42%	172 38%	7 38%	28 46%	40 36%	10 39%	74 39%	21 52%	9 31%	10 24%
Stay the same	(0.0)	245 47%	220 48%	25 44%	33 51%	212 47%	9 50%	28 45%	55 49%	12 48%	92 49%	15 37%	10 33%	24 59%
Worsen	(-1.0)	72 14%	66 14%	7 12%	5 7%	68 15%	2 13%	5 9%	17 15%	3 13%	22 12%	5 11%	11 36%	7 17%
Mean Score		.25	.24	.33	.35	.23	.25	.37	.20	.26	.28	.41	05	.07



Q15 What do you expect to happen to the following UK economic indicators over the next twelve months?

UnemploymentBase: All respondents

		Loca	ation		ected chang orkforce siz		Past red	ruitment	Сар	acity	E	pected pric	es	ı	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1.0	199	99	99	40	150	9	51	148	58	141	48	146	5	196	37	19
	39%	42%	37%	46%	38%	25%	42%	37%	38%	39%	42%	38%	21%	39%	33%	24%
Stay the same (0.0	245	107	134	35	201	9	57	188	72	173	48	185	12	241	50	43
	47%	45%	49%	41%	51%	26%	47%	48%	47%	48%	43%	49%	54%	48%	44%	55%
Worsen (-1.0	72	33	38	12	43	17	13	60	23	49	17	50	5	68	26	16
	14%	14%	14%	14%	11%	49%	11%	15%	15%	14%	15%	13%	25%	13%	23%	21%
Mean Score	.25	.28	.23	.32	.27	24	.32	.22	.23	.25	.27	.25	04	.25	.10	.04



Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

Summary table Base: All respondents

London

Company

		Stay		Mean
Total	Improve	the same	Worsen	score
516 100%	243 47%	220 43%	52 10%	.37
516	193	43 % 270	53	.27
100%	37%		10%	.21



Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

London Base: All respondents

			Busines	s size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Improve	(1.0)	243 47%	215 47%	28 50%	39 61%	204 45%	7 39%	39 64%	39 35%	13 50%	96 51%	20 50%	13 44%	16 39%
Stay the same	(0.0)	220 43%	196 43%	25 44%	20 31%	201 44%	7 39%	20 32%	57 51%	11 44%	74 40%	16 41%	17 56%	18 43%
Worsen	(-1.0)	52 10%	48 11%	4 7%	5 8%	47 10%	4 22%	3 4%	16 14%	2 6%	17 9%	4 9%	-	7 18%
Mean Score		.37	.36	.43	.53	.35	.17	.60	.21	.44	.42	.41	.44	.22



Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

London Base: All respondents

		Loc	ation		cted chang orkforce siz		Past red	ruitment	Cap	acity	Ex	pected pric	es	ı	Employmen	t
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1.0)	243	104	136	52	181	11	57	187	59	184	72	160	11	235	50	28
	47%	43%	50%	59%	46%	30%	47%	47%	39%	51%	64%	42%	49%	47%	44%	36%
Stay the same (0.0)	220	109	111	27	176	17	44	177	75	145	30	183	8	218	41	26
	43%	46%	41%	31%	45%	50%	37%	45%	49%	40%	26%	48%	37%	43%	36%	34%
Worsen (-1.0)	52	27	24	8	37	7	19	33	18	34	11	38	3	52	22	24
	10%	11%	9%	10%	9%	20%	16%	8%	12%	9%	9%	10%	14%	10%	19%	30%
Mean Score	.37	.32	.41	.50	.37	.11	.31	.39	.27	.41	.55	.32	.35	.36	.25	.06



Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

Company Base: All respondents

			Busines	ss size						Industry				
		Total	1-9	10+	Manufacturing	Services	Agriculture, forestry & fishing / Production	Construction / Property	Motor trades / Wholesale / Retail / Transport & storage / Accommodation & food services	Information & communication	Finance & insurance / Business administration and support services	Professional, scientific & technical	Public administration and defence / Education / Health	Arts, entertainment, recreation and other services
Unweighted Total		516	277	239	46	470	20	57	91	64	86	110	31	57
Weighted Total		516 100%	460 100%	56 100%	64 100%	452 100%	19 100%	61 100%	112 100%	25 100%	187 100%	40 100%	30 100%	41 100%
Improve	(1.0)	193 37%	169 37%	24 42%	33 51%	160 35%	7 38%	29 47%	38 34%	10 38%	70 37%	12 30%	11 35%	16 40%
Stay the same	(0.0)	270 52%	241 52%	29 52%	28 44%	242 53%	10 51%	30 49%	60 54%	14 55%	95 51%	23 57%	19 65%	19 46%
Worsen	(-1.0)	53 10%	50 11%	3 6%	3 5%	50 11%	2 11%	3 4%	14 12%	2 7%	22 12%	5 12%	-	6 14%
Mean Score		.27	.26	.36	.46	.24	.27	.43	.22	.31	.26	.18	.35	.25



Q16 Over the next twelve months what do you expect to happen to the economic prospects for London and your company?

Company Base: All respondents

		Location		Expected changes in workforce size			Past recruitment		Capacity		Expected prices			Employment		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	UK citizens	EU/ EEA citizens	UK/ EU/ EAA
Unweighted Total	516	290	224	135	343	38	198	318	213	303	133	357	26	506	212	169
Weighted Total	516	239	271	87	394	35	120	396	153	363	113	381	22	505	112	78
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1)) 193	97	96	60	125	7	65	128	53	140	57	134	1	185	53	39
	37%	41%	35%	69%	32%	21%	54%	32%	35%	39%	51%	35%	7%	37%	47%	49%
Stay the same (0)) 270	127	138	26	228	15	42	227	90	180	45	212	13	266	47	28
	52%	53%	51%	30%	58%	44%	35%	57%	59%	50%	40%	56%	57%	53%	42%	36%
Worsen (-1	53	15	38	1	40	12	13	40	10	43	10	35	8	53	13	12
	10%	6%	14%	1%	10%	35%	10%	10%	7%	12%	9%	9%	37%	11%	11%	15%
Mean Score	.27	.35	.21	.69	.22	14	.44	.22	.28	.27	.42	.26	30	.26	.36	.34

