

LCCI - QES Q3 2017

Methodology: ComRes interviewed 569 London business decision makers online between the 8th August and 5th September 2017. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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REPUTATION | COMMUNICATIONS | PUBLIC POLICY

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Total employed.Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
1-9	280 49%	280 55% b	-	12 56%	38 48% j	68 58% j	34 45%	34 53% j	65 48% j	16 47% j	13 31%	18 35%	261 51% k
10-19	31 5%		31 53% a	3 13%	5 6%	7 6%	3 4%	2 4%	6 5%	2 5%	3 7%	5 9%	27 5%
20-49	16 3%	-	16 27% a	1 3%	4 5%	3 3%	1 2%	2 2%	3 2%	1 3%	1 3%	4 8% I	12 2%
50-99	6 1%	-	6 10% a	1 4%	1 1%	1 1%	*	1 1%	1 1%	1 3%	-	1 2%	5 1%
100-199	2 *	-	2 4% a	* 1%	*	1 1%	1 1%	*	*	* 1%	-	*	2
200-249	1 *	- -	1 2% a		*	*	*	*	- -	* 1%		*	1 *
250-499	1 *	- -	1 2% a		-	*	*	*	*	*			1 *
500+	2 *	-	2 3% a	* 1%	*	1 1%	*	*	*	* 1%	-	*	2



Total employed.Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURIN	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Sole trader	230 40%	230 45% b	-	5 23%	31 39%	36 31%	36 48% e	25 39%	59 43%	13 40%	25 60% deghi	24 45%	206 40%
Total number of employees Mean score	8005 14.1	1500 2.9	6506 109.9 a	286 14.0	590 7.5	1885 16.0	1681 22.2	548 8.4	2365 17.5	482 14.4	168 3.9	631 12.0	7375 14.3
Standard deviation Standard error	231.51 9.71	2.11 .11	716.11 49.77	64.08 15.54	31.45 3.71	135.34 13.27	391.77 56.55	39.12 4.10	350.36 37.35	63.40 7.52	6.53 .74	53.72 7.45	242.40 10.66



Total employed.Base: All respondents

		LOCA	TION	EXPECTED CI	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
1-9	280 49%	140 47%	140 51%	22 43%	246 50%	11 47%	35 47%	245 49%	119 51%	161 48%	74 52%	196 49%	10 38%
10-19	31 5%	22 7% b	9 3%	7 14% d	22 4%	2 10%	10 13% g	21 4%	14 6%	17 5%	10 7%	21 5%	1 4%
20-49	16 3%	10 3%	6 2%	6 12% d	9 2%	* 2%	11 15% g	5 1%	13 6% i	3 1%	6 4%	9 2%	* 1%
50-99	6 1%	3 1%	2 1%	2 3%	4 1%	* 1%	4 5% g	2	4 2%	2	2 1%	4 1%	
100-199	2 *	1 *	1 *	1 2%	1	* 1%	1 2% g	1	1 1%	1 *	1	2 *	-
200-249	1 *	1 *	*	1 1%	1	*	1 1% g	*	1 *	1	1	1	
250-499	1 *	1 *	1 *	1 1%	*	*	1 1% g	-	1 *	*	*	1	*
500+	2 *	1 *	*	1 2% d	1		2 2% g	*	1 1%	*	1 1%	1	- -
Sole trader	230 40%	118 40%	112 41%	12 22%	209 42% c	9 39%	10 13%	220 45% f	81 34%	149 45% h	48 34%	166 42%	16 57%
Total number of employees Mean score	8005 14.1	5998 20.2	2008 7.4	4659 89.3	3130 6.3	217 9.1	5668 76.6	2338 4.7	5940 25.2	2066 6.2	4077 28.7	3792 9.5	136 5.0
Standard deviation	231.51	318.23	40.79	d 760.75	31.41	34.40	640.36	19.42	357.66	32.87	444.55	79.77	26.24



Total employed. Base: All respondents

Significance Level: 95%

Unweighted Total

Weighted Total

Standard error

	LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	3
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*1
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
9.71	17.79	2.58	75.33	1.49	6.88	50.78	.96	21.81	1.90	35.04	4.06	5.59



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

[BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	rotai	а	b	*c	d	е	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Control of or having a say in budgeting or financial decisions	487 86%	440 86% b	47 80%	17 84%	68 86%	97 83%	63 83%	51 78%	128 95% efgij	28 84%	35 82%	43 82%	443 86%
Control of or having a say in operational decisions	479 84%	434 85% b	44 75%	15 75%	66 84%	98 84%	64 84%	56 86% i	121 90% i	24 71%	35 81%	41 78%	438 85%
Recruitment (hiring new staff on a permanent or temporary basis)	219 39%	183 36%	36 61% a	4 22%	33 41%	38 32%	19 26%	30 47% ef	64 48% ef	16 48% ef	14 33%	19 36%	200 39%
Directly managing one or more employees	240 42%	199 39%	42 70% a	10 50%	39 50% j	43 37%	25 33%	32 50% j	65 49% j	12 36%	14 32%	25 49%	215 42%
IT systems	293 51%	270 53% b	23 39%	1 4%	35 45%	50 42%	51 67% dei	34 53%	83 61% dei	15 45%	24 56%	14 26%	279 54% k
Procurement / supply chain management	276 48%	250 49%	26 44%	10 47%	35 44%	62 53% ij	32 42%	31 47% i	81 60% fij	10 31%	15 36%	22 42%	254 49%



S1. Which of the following responsibilities do you hold in your organisation?

Base: All respondents

MANUFACTURING/SERVICES **BUSINESS SIZE** INDUSTRY Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment accommodation Information & scientific & Construction / administration education / recreation and forestry & fishing / production Total 0-9 10+ property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% *c Unweighted Total 569 362 207 17 72 104 48 91 88 71 78 52 517 Weighted Total 569 510 59 20 79 118 76 65 135 34 43 52 517 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% None of the above



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	I	EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Control of or having a say in budgeting or financial decisions	487 86%	254 85%	233 86%	40 77%	426 86% c	21 88%	57 77%	430 87% f	191 81%	295 89% h	124 87%	338 85%	25 91%
Control of or having a say in operational decisions	479 84%	254 86%	225 83%	39 75%	424 86% c	16 66%	53 71%	426 86% f	193 82%	286 86%	112 79%	343 86%	24 87%
Recruitment (hiring new staff on a permanent or temporary basis)	219 39%	117 39%	102 38%	28 53% d	181 37%	10 44%	38 52% g	181 37%	87 37%	132 40%	64 45%	147 37%	8 27%
Directly managing one or more employees	240 42%	135 45%	106 39%	27 52% d	199 40%	14 58%	37 51% g	203 41%	103 44%	138 41%	72 51% k	158 39%	11 39%
IT systems	293 51%	157 53%	136 50%	24 46%	264 54%	5 20%	24 33%	269 54% f	119 51%	174 52%	81 57%	199 50%	13 49%
Procurement / supply chain management	276 48%	149 50%	127 47%	21 41%	248 50%	6 25%	24 32%	252 51% f	101 43%	174 52% h	73 52%	189 47%	13 49%
None of the above	-	-	-	-	-	-	-	-		-		-	-



S2.Please choose the region you currently work in.

Base: All respondents

MANUFACTURING/SERVICES **BUSINESS SIZE** INDUSTRY Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment accommodation Information & scientific & Construction / administration education / recreation and forestry & fishing / production Total 0-9 10+ property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% *c Unweighted Total 569 362 207 17 72 104 48 91 88 71 78 52 517 Weighted Total 569 510 59 20 79 118 76 65 135 34 43 52 517 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% London 569 510 59 20 79 118 76 65 135 34 43 52 516 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% North East



S2.Please choose the region you currently work in. Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total London North East

	LOCA	ATION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	Е	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
*	-	*	*	-	-	*	-	-	*	-	*	-
*	-	*	*	-	-	*	-	-	*	-	*	-



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
0 sole trader	230 40%	230 45% b	-	5 23%	31 39%	36 31%	36 48% e	25 39%	59 43%	13 40%	25 60% deghi	24 45%	206 40%
1-9	280 49%	280 55% b	-	12 56%	38 48% j	68 58% j	34 45%	34 53% j	65 48% j	16 47% j	13 31%	18 35%	261 51% k
10-19	31 5%		31 53% a	3 13%	5 6%	7 6%	3 4%	2 4%	6 5%	2 5%	3 7%	5 9%	27 5%
20-49	16 3%	-	16 27% a	1 3%	4 5%	3 3%	1 2%	2 2%	3 2%	1 3%	1 3%	4 8% I	12 2%
50-99	6 1%	-	6 10% a	1 4%	1 1%	1 1%	*	1 1%	1 1%	1 3%	Ī	1 2%	5 1%
100-199	2 *	-	2 4% a	* 1%	*	1 1%	1 1%	*	*	* 1%	-	*	2
200-249	1 *	-	1 2% a	-	*	*	*	*	-	* 1%	-	*	1 *
250-499	1 *	-	1 2% a	-	-	*	*	*	*	*	-		1 *



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	rotai	а	b	*c	d	e	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
500+	2 *	-	2 3% a	* 1%	*	1 1%	*	*	*	* 1%	-	*	2 *
NETS													
Net: More than 9	59 10%		59 100% a	4 21%	10 13%	14 12%	6 7%	6 9%	11 8%	4 13%	4 10%	10 20% I	49 9%
BCC NETS													
Net: 0-19	541 95%	510 100% b	31 53%	19 92%	74 94%	111 94%	73 97%	62 95%	130 96%	31 92%	42 97%	47 89%	494 96% k
Net: 20-199	24 4%	-	24 40% a	1 7%	5 6%	5 4%	2 3%	3 4%	4 3%	2 6%	1 3%	5 10% I	19 4%
Net: 200-499	2 *	-	2 4% a		*	1 1%	*	* 1%	*	* 1%	-	*	2 *
Net: 500+	2	-	2 3% a	1%	*	1 1%	*	*	*	* 1%		*	2 *
ONS NETS													
Net: 0-9	510 90%	510 100% b	-	16 79%	69 87%	104 88%	70 93%	59 91%	124 92%	29 87%	38 90%	42 80%	468 91% k



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Net: 10-19	31 5%	-	31 53% a	3 13%	5 6%	7 6%	3 4%	2 4%	6 5%	2 5%	3 7%	5 9%	27 5%
Net: 20-49	16 3%		16 27% a	1 3%	4 5%	3 3%	1 2%	2 2%	3 2%	1 3%	1 3%	4 8% I	12 2%
Net: 50-99	6 1%		6 10% a	1 4%	1 1%	1 1%	*	1 1%	1 1%	1 3%	-	1 2%	5 1%
Net: 100-249	3 1%	-	3 6% a	* 1%	*	1 1%	1 1%	*	*	* 1%	-	* 1%	3 1%
Net: 250+	3 1%		3 5% a	* 1%	*	1 1%	*	* 1%	1	* 1%	-	*	3 1%



D1. How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	Е	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
0 sole trader	230 40%	118 40%	112 41%	12 22%	209 42% c	9 39%	10 13%	220 45% f	81 34%	149 45% h	48 34%	166 42%	16 57%
1-9	280 49%	140 47%	140 51%	22 43%	246 50%	11 47%	35 47%	245 49%	119 51%	161 48%	74 52%	196 49%	10 38%
10-19	31 5%	22 7% b	9 3%	7 14% d	22 4%	2 10%	10 13% g	21 4%	14 6%	17 5%	10 7%	21 5%	1 4%
20-49	16 3%	10 3%	6 2%	6 12% d	9 2%	* 2%	11 15% g	5 1%	13 6% i	3 1%	6 4%	9 2%	* 1%
50-99	6 1%	3 1%	2 1%	2 3%	4 1%	* 1%	4 5% g	2 *	4 2%	2 *	2 1%	4 1%	- -
100-199	2 *	1 *	1 *	1 2%	1	* 1%	1 2% g	1 *	1 1%	1 *	1	2	-
200-249	1 *	1 *	*	1 1%	1	*	1 1% g	*	1	1 *	1	1	-
250-499	1 *	1	1 *	1 1%	*	*	1 1% g	-	1	*	*	1 *	*
500+	2	1 *	*	1 2% d	1 *	-	2 2% g	*	1 1%	*	1 1%	1 *	-
NETS													
Net: More than 9	59 10%	40 13% b	19 7%	18 35% d	37 8%	3 14%	29 40% g	30 6%	35 15% i	24 7%	20 14%	38 9%	2 6%



D1. How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	Е	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*I
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
BCC NETS													
Net: 0-19	541 95%	279 94%	262 96%	41 79%	477 97% c	23 96%	54 74%	487 98% f	214 91%	327 98% h	132 93%	383 96%	27 98%
Net: 20-199	24 4%	15 5%	9 3%	9 17% d	14 3%	1 3%	16 22% g	8 2%	19 8% i	5 2%	9 6%	15 4%	* 1%
Net: 200-499	2 *	2 1%	1 *	1 2% d	1 *	* 1%	2 3% g	*	1 1%	1 *	1 1%	1 *	*
Net: 500+	2 *	1 *	*	1 2% d	1 *	-	2 2% g	*	1 1%	*	1 1%	1	-
ONS NETS													
Net: 0-9	510 90%	257 87%	253 93% a	34 65%	456 92% c	20 86%	45 60%	465 94% f	201 85%	309 93% h	122 86%	362 91%	26 94%
Net: 10-19	31 5%	22 7% b	9 3%	7 14% d	22 4%	2 10%	10 13% g	21 4%	14 6%	17 5%	10 7%	21 5%	1 4%
Net: 20-49	16 3%	10 3%	6 2%	6 12% d	9 2%	* 2%	11 15% g	5 1%	13 6% i	3 1%	6 4%	9 2%	* 1%
Net: 50-99	6 1%	3 1%	2 1%	2 3%	4 1%	* 1%	4 5% g	2	4 2%	2 *	2 1%	4 1%	-
Net: 100-249	3 1%	2 1%	1 *	1 3% d	2 *	* 1%	2 3% g	1	2 1%	1 *	1 1%	2 1%	-



D1. How many people does your company employ? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Net: 250+

	LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Total	ITITIET LUTICUTT	Outer London	IIICIEase	Stay the Same		Theu to recruit	recruit	i uli capacity	Delow capacity	1/196	Stay the Same	ı alı
	a	b	С	d	*e	f	g	h	i	j	k	*
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3	2	1	2	1	*	3	*	2	1	1	2	*
1%	1%	*	3%	*	*	4%	*	1%	*	1%	*	*
			d			g						



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	70101	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Agriculture, forestry & fishing	-	-	- -		- -	- -	- -	- -	- -	-	- -	- -	-
Production	20 4%	16 3%	4 7% a	20 100%	-	:	:	-	-	:	-	20 39% I	-
Construction	32 6%	26 5%	6 10% a		32 40% efghij	-	-	-	-	-	-	32 61% I	-
Motor trades	14 3%	13 3%	1 2%		-	14 12% dfghij	-	-	-	-	-	-	14 3%
Wholesale	27 5%	25 5%	3 4%		-	27 23% dfghij	-	-	-	-	-	- -	27 5%
Retail	41 7%	36 7%	5 8%		-	41 34% dfghij	-	-	-	-	-		41 8% k
Transport & storage (inc. postal)	10 2%	8 1%	2 3%		-	10 8% dfghij		-	-	-	-	-	10 2%
Accommodation & food services	26 5%	23 4%	3 6%	-	-	26 22% dfghij	-	-	-	- -	-	- -	26 5%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Information & communication	76 13%	70 14%	6 9%		-	-	76 100% deghij	-	-	-	-	- -	76 15% k
Finance & insurance	25 4%	21 4%	4 6%	-	-	-	-	25 38% defhij	-	-	-	- -	25 5%
Property	47 8%	43 8%	4 7%	-	47 60% efghij	-	-	-	-	-	-	- -	47 9% k
Professional, scientific & technical	135 24%	124 24%	11 19%	-	-	-	-	-	135 100% defgij	-	-	- -	135 26% k
Business administration and support services	40 7%	38 7% b	2 3%	-	-	-	-	40 62% defhij	-	-	-	- -	40 8% k
Public administration and defence	1 *	1	-	-	-	-	-	-	-	1 2%	-	- -	1
Education	19 3%	17 3%	2 3%			-	-	-	-	19 56% defghj		- -	19 4%
Health	14 2%	11 2%	3 5%	-	-	-	-	-	-	14 42% defghj	-	- -	14 3%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTUR	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Arts, entertainment, recreation and other services	43 7%	38 8%	4 7%	-		-	-	-		-	43 100% defghi	-	43 8% k
Other services	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS													
Net: Manufacturing	52 9%	42 8%	10 17% a	20 100%	32 40% efghij	-	-	-	-	-	-	52 100% I	-
Net: Services	517 91%	468 92% b	49 83%	-	47 60%	118 100% d	76 100% d	65 100% d	135 100% d	34 100% d	43 100% d	- -	517 100% k
Net: Agriculture, forestry & fishing / production	20 4%	16 3%	4 7% a	20 100%	-	-	-	-	-	-	-	20 39% I	-
Net: Construction / property	79 14%	69 14%	10 17%	-	79 100% efghij	-	-	-	-	-	-	32 61% I	47 9%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	118 21%	104 20%	14 23%	-	-	118 100% dfghij	-	-	-	-		-	118 23% k
Net: Finance & insurance/ Business administration & support services	65 11%	59 12%	6 9%		-	-	-	65 100% defhij	-	-	-	<u>-</u> -	65 13% k
Net: Public administration and defence / education / health	34 6%	29 6%	4 8%	-	:	-	-	-	-	34 100% defghj	-	-	34 6%



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Agriculture, forestry & fishing	-		-	- -	-	-		-		-	-	-	-
Production	20 4%	7 2%	13 5%	2 4%	16 3%	2 10%	4 5%	17 3%	3 1%	17 5% h	6 4%	12 3%	2 8%
Construction	32 6%	13 5%	18 7%	4 7%	26 5%	2 7%	8 11% g	24 5%	17 7%	15 4%	13 9%	19 5%	
Motor trades	14 3%	1 *	14 5% a	* 1%	12 2%	2 10%	3 4%	12 2%	6 3%	8 3%	7 5%	8 2%	-
Wholesale	27 5%	8 3%	19 7% a	*	25 5% c	2 9%	4 6%	23 5%	12 5%	15 5%	8 6%	17 4%	2 7%
Retail	41 7%	22 7%	19 7%	2 4%	38 8%	-	6 8%	35 7%	20 9%	20 6%	15 10%	24 6%	2 8%
Transport & storage (inc. postal)	10 2%	3 1%	6 2%	3 5% d	7 1%	- -	1 1%	9 2%	4 2%	6 2%	5 3%	5 1%	-
Accommodation & food services	26 5%	16 5%	10 4%	1 1%	23 5%	2 8%	1 1%	25 5%	14 6%	12 4%	6 4%	17 4%	2 9%
Information & communication	76 13%	29 10%	46 17% a	10 18%	66 13%	1 2%	11 15%	65 13%	40 17% i	35 11%	17 12%	59 15%	
Finance & insurance	25 4%	17 6%	8 3%	3 6%	21 4%	1 4%	7 9% g	18 4%	12 5%	13 4%	7 5%	17 4%	1 3%



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Property	47 8%	36 12% b	11 4%	4 8%	41 8%	2 9%	2 2%	45 9% f	19 8%	29 9%	8 6%	34 9%	5 19%
Professional, scientific & technical	135 24%	87 29% b	48 17%	9 18%	120 24%	5 21%	9 13%	125 25% f	48 20%	87 26%	23 16%	103 26% j	9 32%
Business administration and support services	40 7%	17 6%	23 8%	2 4%	36 7%	2 8%	3 4%	37 7%	10 4%	30 9% h	6 5%	34 8%	-
Public administration and defence	1	-	1	- -	1	-		1		1 *	1	-	- -
Education	19 3%	10 3%	9 3%	3 6%	15 3%	1 3%	4 5%	15 3%	5 2%	13 4%	5 3%	14 3%	1 2%
Health	14 2%	5 2%	9 3%	4 7% d	10 2%	-	4 5% g	10 2%	9 4%	5 2%	6 4%	8 2%	-
Arts, entertainment, recreation and other services	43 7%	26 9%	17 6%	6 11%	35 7%	2 9%	7 9%	36 7%	16 7%	27 8%	11 8%	29 7%	3 11%
Other services	-	-	-	- -	-	-	- -	-	-		-	-	- -
NETS													
Net: Manufacturing	52 9%	21 7%	32 12%	6 11%	43 9%	4 17%	12 16% g	40 8%	21 9%	32 10%	19 13%	32 8%	2 8%



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Net: Services	517 91%	276 93%	240 88%	46 89%	450 91%	20 83%	62 84%	455 92% f	215 91%	301 90%	123 87%	368 92%	25 92%
Net: Agriculture, forestry & fishing / production	20 4%	7 2%	13 5%	2 4%	16 3%	2 10%	4 5%	17 3%	3 1%	17 5% h	6 4%	12 3%	2 8%
Net: Construction / property	79 14%	50 17% b	30 11%	8 15%	67 14%	4 16%	10 14%	69 14%	36 15%	43 13%	20 14%	53 13%	5 19%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	118 21%	49 17%	69 25% a	6 11%	105 21% c	6 27%	15 20%	103 21%	56 24%	62 19%	40 28% k	71 18%	7 24%
Net: Finance & insurance/ Business administration & support services	65 11%	34 11%	31 11%	5 10%	57 12%	3 12%	10 13%	55 11%	21 9%	44 13%	13 9%	51 13%	1 3%
Net: Public administration and defence / education / health	34 6%	15 5%	19 7%	7 13% d	26 5%	1 3%	8 11% g	26 5%	14 6%	19 6%	11 8%	21 5%	1 2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	S SIZE				INDU	STRY		-		MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Barking and Dagenham	5 1%	4	1 1%		-	4 3%	-	-	1	* 1%		-	5 1%
Barnet	31 5%	29 6%	2 4%	3 15%	6 7%	6 5%	-	2 3%	9 7%	3 9%	2 6%	5 10%	26 5%
Bexley	5	5	*	-	2	*	-	2	-	f 1	1	2	3
Brent	1% 17 3%	1% 14 3%	3 5%	1 4%	2% 4 6%	1	2 3%	3% 2 3%	- 4 3%	2% 1 4%	1% 1 3%	3% 4 7%	1% 14 3%
				470	е					470			
Bromley	14 2%	13 2%	1 2%	-	3 4% e	-	7 10% ehij	2 3%	*	-	1 1%	2 3%	12 2%
City of London	42 7%	30 6%	12 20% a	4 21%	7 9%	7 6%	6 7%	6 10% ii	10 8%	1 2%	1 2%	7 13%	35 7%
City of Westminster	42 7%	35 7%	7 12%		10 13% fi	9 7%	1 1%	6 9%	12 9%	1 3%	3 8%	* 1%	42 8% k
Camden	27 5%	21 4%	a 6 9%	2 11%	11 4 5%	1 1%	5 6%	2 4%	7 5%	3 9%	3 7%	5 9%	к 22 4%
Croydon	13	11	a 2	2	e 2	1	e 5	2	e 1	e 1	e -	3	10
	2%	2%	3%	11%	3%	1%	6% ehj	3%	*	2%	-	5%	2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	10101	а	b	*c	d	е	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Ealing	17 3%	16 3%	1 2%	-	2 2%	8 7%	2 3%	2 3%	2 2%	1 2%	1 1%	2 3%	15 3%
Enfield	8 1%	7 1%	1 2%	* 1%	- -	4 4%		* 1%	2 2%	1 4%	- -	*	8 2%
Greenwich	13 2%	12 2%	1 1%	-	-	3 2%	5 6% di	2 3%	2 2%	-	2 4%	-	13 3%
Hackney	14 3%	14 3% b	-		3 4% g	2 2%	2 3%	-	4 3%	1 2%	2 4% g	2 3%	13 2%
Hammersmith and Fulham	20 3%	19 4% b	* 1%	-	3 4%	2 2%	-	3 4%	9 7% j	3 8% j	-	2 3%	18 3%
Haringey	12 2%	11 2%	1 2%		2 3%	4 4%	-	2 3%	-	1 2%	3 7% h		12 2%
Harrow	21 4%	20 4%	1 2%	2 11%	1 1%	10 8% dfj	-	2 3%	5 4%	1 4%	1 1%	3 5%	18 4%
Havering	5 1%	4 1%	1 1%	-	2 2%	-	2 3%	-	-	-	1 1%	2 3% I	3 1%
Hillingdon	12 2%	12 2%	1 1%			2 2%	5 6% dh	3 5% h	-	1 2%	2 5% h		12 2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	a a	b	*c	d	e e	f	g g	h	i	j	k	l
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Hounslow	23 4%	21 4%	2 3%	5 23%	-	4 4%	5 6% dj	3 4%	5 4%	2 5%		5 9%	18 4%
Islington	16 3%	13 3%	3 5%	1 3%	5 7% ehi	1	6 7% ehi	2 3%	1	-	2 4%	1 1%	15 3%
Kensington and Chelsea	22 4%	19 4%	2 4%		6 7%	3 2%	1 1%	4 6%	7 5%	1 2%	1 3%	*	22 4%
Kingston upon Thames	12 2%	11 2%	1 1%	-	4 5% eg	*	-	-	4 3%	2 6% eg	1 3%	4 7% I	8 2%
Lambeth	12 2%	11 2%	1 2%		2 2%	2 2%	2 3%	1 1%	2 2%	1 4%	2 5%	2 3%	11 2%
Lewisham	13 2%	12 2%	1 1%	-	* 1%	-	2 3%	-	7 5% eg	2 6% eg	2 4%	* 1%	12 2%
Merton	14 2%	13 3%	* 1%	-	*	4 3%	2 3%	5 7% dh	-	2 6% h	1 1%	* 1%	13 3%
Newham	9 2%	9 2%	1 1%		*	4 3%	-		4 3%	*	1 1%	* 1%	9 2%
Redbridge	12 2%	12 2%	* 1%	-	*	4 3%	5 6% g	-	2 2%	*	1 3%	*	12 2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	7014	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Richmond upon Thames	22 4%	21 4%	1 2%	-	-	8 7% d	2 3%	2 3%	7 5%	2 6% d	1 1%	<u>-</u> -	22 4%
Southwark	21 4%	19 4%	2 4%		3 4%	7 6%	2 3%	1 1%	4 3%	1 4%	1 3%	2 3%	19 4%
Sutton	19 3%	19 4% b	*	-	2 2%	6 5%	5 6%	3 4%	2 2%	1 2%	1 3%	2 3%	17 3%
Tower Hamlets	5 1%	4 1%	1 2%		-	*	* 1%	1 1%	2 2%	*	1 3%	- -	5 1%
Waltham Forest	10 2%	9 2%	1 1%	-	2 2%	6 5% h	-	1 1%	*	1 2%	1 3%	- -	10 2%
Wandsworth	41 7%	39 8% b	2 3%	-	2 3%	8 7%	3 4%	6 9%	17 13% di	1 2%	4 9%	* 1%	40 8%
Outside London		-	-		-	-			-	-	-	- -	-
NETS													
Net: Inner city	297 52%	257 50%	40 67% a	7 36%	50 63% efi	49 42%	29 39%	34 52%	87 65% efi	15 45%	26 60% ef	21 40%	276 53%
Net: Outer city	272 48%	253 50% b	19 33%	13 64%	30 37%	69 58% dhj	46 61% dhj	31 48%	48 35%	19 55% dh	17 40%	32 60%	240 47%



D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Barking and Dagenham	5 1%	-	5 2% a	-	3 1%	2 8%	2 3% g	3 1%	3 1%	2 1%	-	3 1%	2 7%
Barnet	31 5%	-	31 11% a	1 3%	30 6%	-	-	31 6% f	14 6%	17 5%	9 7%	18 4%	4 15%
Bexley	5 1%	- -	5 2% a	*	5 1%	-	2 3% g	3 1%	2 1%	3 1%	- -	5 1%	- -
Brent	17 3%	- -	17 6% a	6 11% d	10 2%	2 7%	8 11% g	9 2%	6 2%	11 3%	5 4%	11 3%	1 2%
Bromley	14 2%	- -	14 5% a	1 2%	11 2%	2 7%	2 3%	11 2%	9 4%	5 2%	5 3%	9 2%	- -
City of London	42 7%	42 14% b	-	11 21% d	27 5%	5 20%	13 18% g	29 6%	19 8%	24 7%	6 4%	33 8%	3 11%
City of Westminster	42 7%	42 14% b	-	4 8%	36 7%	2 10%	4 5%	38 8%	17 7%	25 8%	7 5%	28 7%	7 26%
Camden	27 5%	27 9% b	-	4 7%	22 5%	1 5%	4 6%	23 5%	13 5%	14 4%	10 7%	16 4%	1 2%
Croydon	13 2%	- -	13 5% a	*	13 3%	-	1 2%	11 2%	5 2%	8 3%	2 2%	11 3%	-
Ealing	17 3%	-	17 6% a	-	15 3%	2 8%	2 3%	15 3%	3 1%	14 4% h	6 4%	11 3%	- -



D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Enfield	8 1%	-	8 3% a	* 1%	5 1%	3 11%	1 2%	7 1%	1 *	7 2%	-	6 1%	3 9%
Greenwich	13 2%	-	13 5% a	1 2%	10 2%	2 9%	1 2%	12 2%	3 1%	10 3%	1 1%	11 3%	1 2%
Hackney	14 3%	14 5% b	-	-	14 3%	-	1 1%	14 3%	7 3%	7 2%	5 3%	9 2%	1 2%
Hammersmith and Fulham	20 3%	20 7% b	-	*	20 4%	*	1%	19 4% f	6 2%	14 4%	5 3%	15 4%	*
Haringey	12 2%	12 4% b	-	-	12 2%	-	1%	12 2%	4 2%	8 2%	4 3%	8 2%	-
Harrow	21 4%	-	21 8% a	3 5%	19 4%	-	1 1%	21 4% f	13 6% i	8 2%	10 7% k	11 3%	-
Havering	5 1%	-	5 2% a	-	4 1%	* 1%	*	4 1%	4 2%	1 *	*	4 1%	-
Hillingdon	12 2%		12 5% a	1 2%	10 2%	1 4%	2 2%	11 2%	2 1%	11 3% h	3 2%	9 2%	-
Hounslow	23 4%	-	23 8% a	*	23 5% c	-	4 6%	19 4%	8 4%	15 4%	3 2%	20 5%	-
Islington	16 3%	16 5% b	-	3 6%	13 3%	-	4 6% g	12 2%	10 4%	6 2%	1	14 3% j	2 6%



D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Kensington and Chelsea	22 4%	22 7% b	-	4 7%	18 4%		4 5%	18 4%	5 2%	17 5%	3 2%	18 5%	-
Kingston upon Thames	12 2%	-	12 4% a	1 2%	11 2%		1 1%	11 2%	3 1%	9 3%	5 4%	6 2%	-
Lambeth	12 2%	12 4% b	- -	1 1%	12 2%	*	*	12 2%	5 2%	8 2%	5 3%	8 2%	- -
Lewisham	13 2%	13 4% b	-	*	13 3%	-	1 2%	11 2%	9 4%	4 1%	3 2%	10 2%	-
Merton	14 2%	-	14 5% a	1 2%	13 3%	-	*	13 3%	3 1%	11 3%	4 3%	9 2%	- -
Newham	9 2%	9 3% b	-	* 1%	9 2%	-	1 1%	9 2%	*	9 3% h	2 2%	7 2%	-
Redbridge	12 2%	-	12 4% a	1 1%	11 2%	-	1 1%	11 2%	8 3%	4 1%	2 1%	9 2%	2 7%
Richmond upon Thames	22 4%	-	22 8% a	- -	22 4% c		3 3%	19 4%	9 4%	12 4%	10 7% k	12 3%	-
Southwark	21 4%	21 7% b	-	2 3%	19 4%	-	1 1%	20 4%	17 7% i	4 1%	4 3%	17 4%	-
Sutton	19 3%	-	19 7% a	- -	19 4% c	-	-	19 4% f	6 3%	13 4%	6 4%	13 3%	-



22 27 100%

10%

16 58%

12 42%

LCCI Total Q3 2017

D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST RECR	UITMENT	CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fa
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	
Tower Hamlets	5 1%	5 2%	-	2 4%	3 1%	* 2%	3 3%	3 1%	1 *	4 1%	1 1%	4 1%	
		b		d			g						
Waltham Forest	10 2%	-	10 4% a	1 1%	9 2%	-	1 1%	9 2%	8 3% i	3 1%	7 5% k	3 1%	
Wandsworth	41 7%	41 14% b	-	4 8%	34 7%	2 8%	5 7%	36 7%	15 7%	25 8%	5 4%	33 8%	
Outside London			- -	- -	- -	-		-	- -	- -		- -	
NETS													
Net: Inner city	297 52%	297 100% b	-	35 67% d	251 51%	11 45%	41 56%	255 52%	128 54%	169 51%	62 44%	219 55% j	
Net: Outer city	272 48%	-	272 100% a	17 33%	242 49% c	13 55%	32 44%	240 48%	108 46%	164 49%	80 56% k	181 45%	



Q1_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All respondents

Domestic sales

Cashflow

Business domestic orders

Employment

Total	Up	Same	Down	Mean
569 100%	108 19%	336 59%	125 22%	*
569 100%	106 19%	339 60%	124 22%	*
569 100%	86 15%	366 64%	117 21%	1
569 100%	41 7%	474 83%	54 9%	*



Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales

Base: All respondents

			BUSINE	SS SIZE	INDUSTRY									NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Up	(1)	108 19%	89 18%	19 32% a	7 36%	8 10%	33 28% dgh	16 21%	8 12%	22 16%	7 21%	8 18%	12 22%	97 19%
Same	(0)	336 59%	305 60% b	30 51%	7 34%	62 79% efhij	49 42%	39 51%	49 75% efij	85 63% e	20 60% e	25 58% e	31 60%	304 59%
Down	(-1)	125 22%	115 23%	10 16%	6 29%	9 11%	36 30% dg	22 28% dg	8 13%	28 21%	6 19%	10 24% d	9 18%	115 22%
Mean score		*	1	.2	.1	*	*	1	*	*	*	1	*	*
Standard deviation Standard error		.64 .03	.63 .03	a .69 .05	.83 .20	.46 .05	.77 .08	.70 .10	.50 .05	.61 .06	.64 .08	.65 .07	.64 .09	.64 .03



Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales

Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	EXPECTED PRICES		
	T		0		0, 1	- "	-	Did not try to	F			0: 1	- "
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 1009	297 6 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
			10070	10070	10070	10070	10070	10070	10070	10070	10070	10070	.0070
Up () 108	63	45	21	85	2	27	82	67	41	34	69	5
	199	6 21%	17%	40%	17%	10%	36%	16%	28%	12%	24%	17%	19%
				d			g		i				
Same ()) 336	176	160	26	305	5	38	297	146	190	74	253	9
	599	6 59%	59%	50%	62%	19%	52%	60%	62%	57%	52%	63%	32%
					С							j	
Down (-) 125	58	67	6	102	17	9	116	23	102	34	77	14
	229	6 19%	25%	11%	21%	71%	12%	23%	10%	31%	24%	19%	49%
					С			f		h			
Mean score	*	*	1	.3	*	6	.2	1	.2	2	*	*	3
				d			g		i				
Standard deviation	.64	.64	.64	.66	.62	.67	.65	.63	.59	.63	.69	.61	.78
Standard error	.03	.04	.04	.06	.03	.13	.05	.03	.04	.04	.05	.03	.17



Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Base: All respondents

			BUSINE	SS SIZE	INDUSTRY									MANUFACTURING/SERVICES	
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services	
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1	
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517	
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%	
Up	(1)	86 15%	72 14%	14 24% a	6 29%	11 14%	20 17%	10 14%	7 11%	18 13%	7 21%	7 15%	11 20%	75 15%	
Same	(0)	366 64%	328 64%	38 63%	9 44%	57 72%	70 59%	47 62%	46 71%	92 68%	20 58%	25 59%	31 59%	335 65%	
Down	(-1)	117 21%	110 21% b	7 13%	6 27%	11 15%	27 23%	18 24%	11 18%	25 19%	7 21%	11 25%	11 21%	106 20%	
Mean score		1	1	.1 a	*	*	1	1	1	1	*	1	*	1	
Standard deviation Standard error		.60 .02	.59 .03	.60 .04	.77 .19	.53 .06	.64 .06	.61 .09	.54 .06	.56 .06	.66 .08	.64 .07	.65 .09	.59 .03	



Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	EXPECTED PRICES		
									Did not try to					
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Up	(1)	86 15%	58 20% b	28 10%	20 38% d	63 13%	3 12%	21 28% g	66 13%	57 24% i	29 9%	26 18%	56 14%	4 15%
Same	(0)	366 64%	189 64%	177 65%	27 52%	334 68% c	4 18%	47 63%	319 65%	163 69% i	203 61%	88 62%	265 66%	12 45%
Down	(-1)	117 21%	49 17%	68 25% a	5 10%	95 19% c	17 70%	7 9%	110 22% f	15 7%	102 30% h	28 20%	78 20%	11 40%
Mean score		1	*	1	.3	1	6	.2	1	.2	2	*	1	2
Standard deviation		.60	.60	.57	.64	.56	.72	.58	.59	.53	.59	.62	.58	.71
Standard error		.02	.03	.04	.06	.03	.14	.05	.03	.03	.03	.05	.03	.15
Standard error		.02	.03	.04	.06	.03	.14	.05	.03	.03	.03	.05	.03	.15



Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Up	(1)	41 7%	28 5%	13 23% a	2 8%	6 8%	8 7%	7 9%	3 5%	7 5%	5 14% gh	4 10%	7 13%	35 7%
Same	(0)	474 83%	436 85% b	38 64%	19 92%	65 82%	97 83%	58 76%	58 89% fj	118 87%	27 79%	33 77%	40 76%	434 84%
Down	(-1)	54 9%	46 9%	8 13%		8 10%	12 10%	11 15%	4 6%	10 8%	2 7%	6 13%	6 11%	48 9%
Mean score		*	*	.1 a	.1	*	*	1	*	*	.1	*	*	*
Standard deviation Standard error		.41 .02	.38 .02	.59 .04	.28 .07	.43 .05	.42 .04	.48 .07	.33 .03	.36 .04	.46 .05	.48 .05	.49 .07	.40 .02



Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	-	TOTAL	ITITIET LOTIGOTI	b	C	Stay the Same	*e	f thea to recruit	recruit	Full Capacity	below capacity	KISE :	Stay the same	raii *i
Significance Level. 9376			a a	b		u	6	'	g	"	'	J	N.	'
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569	297	272	52	493	24	74	495	236	333	142	400	27
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	41	28	14	23	18	1	22	19	31	10	17	23	1
		7%	9%	5%	44%	4%	3%	30%	4%	13%	3%	12%	6%	5%
			b		d			g		i		k		
Same	(0)	474	247	227	27	441	6	47	427	193	281	112	342	20
		83%	83%	83%	52%	89%	25%	64%	86%	82%	84%	79%	86%	72%
						С			f					
Down	(-1)	54	22	32	2	34	17	5	49	11	42	13	34	6
		9%	7%	12%	4%	7%	72%	7%	10%	5%	13%	9%	9%	23%
											h			
Mean score		*	*	1	.4	*	7	.2	1	.1	1	*	*	2
			b		d			g		i				
Standard deviation		.41	.41	.40	.57	.32	.53	.56	.37	.42	.39	.46	.38	.50
Standard error		.02	.02	.03	.06	.02	.11	.04	.02	.03	.02	.04	.02	.11
			•											



Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow

Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Up	(1)	106 19%	93 18%	13 22%	4 19%	13 16%	32 27% gh	13 18%	8 13%	19 14%	8 23%	9 22%	8 16%	98 19%
Same	(0)	339 60%	306 60%	33 56%	10 51%	50 63%	57 48%	48 64%	45 69% eij	89 66% ei	17 50%	23 53%	28 54%	311 60%
Down	(-1)	124 22%	111 22%	13 22%	6 30%	17 21%	29 24%	14 18%	12 18%	27 20%	9 27%	11 25%	16 30%	108 21%
Mean score Standard deviation Standard error		.64 .03	.63 .03	.67 .05	1 .71 .17	1 .61 .07	.72 .07	.61 .09	1 .56 .06	1 .58 .06	.72 .09	.69 .08	1 .67 .09	.63 .03



Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow

Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		T-4-1	lancal andra	Outerlander		Otavi tha a same	F-11	Tribulate accounts	Did not try to	Full consider	Dalam and air	Disc	Otavitha assess	F-11
	-	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	ļ t	g	h h	ı	J	K	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569	297	272	52	493	24	74	495	236	333	142	400	27
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	106	65	41	27	80	-	25	81	69	37	36	67	3
		19%	22%	15%	51%	16%	-	34%	16%	29%	11%	25%	17%	9%
			b		d			g		i		k		
Same	(0)	339	172	167	17	317	4	40	299	144	195	71	258	10
		60%	58%	61%	33%	64%	18%	54%	60%	61%	59%	50%	64%	38%
						С							j	
Down	(-1)	124	60	64	8	96	20	9	115	23	102	35	74	14
		22%	20%	24%	16%	20%	82%	12%	23%	10%	30%	25%	19%	53%
									f		h			
Mean score		*	*	1	.4	*	8	.2	1	.2	2	*	*	4
					d			g		i				
Standard deviation		.64	.65	.62	.75	.60	.39	.65	.63	.59	.62	.71	.60	.67
Standard error		.03	.04	.04	.07	.03	.08	.05	.03	.04	.04	.06	.03	.14
			•								'			



Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All respondents

Export sales

Business export orders

Total	Up	Same	Down	My business does not export outside the UK	Mean
569	63	125	48	332	.1
100%	11%	22%	8%	58%	
569	52	138	47	332	*
100%	9%	24%	8%	58%	



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Up	(1)	63 11%	51 10%	12 21% a	4 18%	3 4%	16 13% d	16 21% dg	5 8%	13 10%	3 9%	4 8%	5 9%	58 11%
Same	(0)	125 22%	105 21%	20 34% a	9 42%	14 18%	34 29% g	12 16%	10 15%	23 17%	8 24%	16 37% dfgh	19 36% I	106 21%
Down	(-1)	48 8%	43 9%	5 8%	2 11%	7 9%	7 6%	2 2%	4 6%	18 13% f	3 9%	5 12% f	6 11%	42 8%
My business does not export outside the UK		332 58%	310 61% b	22 37%	6 29%	54 69% ej	61 52%	46 61% j	46 71% ej	82 61% j	19 57%	18 42%	23 44%	309 60% k
Mean score		.1	*	.2	.1	2	.2 d	.5	.1	1	*	1	*	.1
Standard deviation Standard error		.68 .04	.69 .06	a .65 .05	.66 .18	.65 .12	.62 .08	.61 .12	.70 .12	.76 .12	.68 .12	.61 .09	.61 .10	.69 .04



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Up	(1)	63 11%	37 13%	26 10%	15 28% d	46 9%	2 10%	15 20% g	48 10%	35 15% i	28 9%	16 11%	43 11%	5 18%
Same	(0)	125 22%	56 19%	69 25%	10 18%	114 23%	1 5%	22 29% g	104 21%	61 26% i	64 19%	35 25%	87 22%	3 11%
Down	(-1)	48 8%	29 10%	19 7%	2 4%	40 8%	6 26%	11 15% g	37 7%	9 4%	39 12% h	6 4%	32 8%	11 39%
My business does not export outside the UK		332 58%	175 59%	158 58%	26 50%	292 59%	14 59%	26 35%	306 62% f	130 55%	202 61%	85 60%	239 60%	9 32%
Mean score		.1	.1	.1	.5 d	*	4	.1	.1	.2 j	1	.2	.1	3
Standard deviation Standard error		.68 .04	.74 .06	.63 .06	.65 .08	.66 .05	.89 .26	.75 .07	.67 .05	.60 .05	.71 .06	.59 .07	.68 .05	.88 .22



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Up	(1)	52 9%	41 8%	11 19% a	1 7%	4 5%	14 12%	12 16% d	5 8%	8 6%	4 11%	4 8%	2 5%	49 10%
Same	(0)	138 24%	116 23%	22 38% a	11 54%	15 19%	32 27%	13 18%	12 18%	30 22%	8 25%	16 38% dfgh	23 43% I	115 22%
Down	(-1)	47 8%	43 8%	4 7%	2 11%	6 8%	10 8%	1 2%	3 5%	16 12% f	3 9%	6 14% fg	4 8%	43 8%
My business does not export outside the UK		332 58%	310 61% b	22 37%	6 29%	54 69% ej	61 52%	49 64% j	45 70% ej	81 60% j	18 55%	17 40%	23 44%	309 60% k
Mean score		*	*	.2	1	1	.1	.4	.1	1	*	1	1	*
Standard deviation Standard error		.65 .04	.65 .05	a .62 .05	.51 .14	.63 .12	.66 .08	.60 .12	.64 .10	.66 .10	.69 .12	.61 .09	.49 .08	.67 .04



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Up (1)	52 9%	34 12% b	18 6%	13 25% d	39 8%	-	15 21% g	36 7%	31 13% i	21 6%	14 10%	38 9%	-
Same (0)	138 24%	60 20%	78 29% a	12 23%	122 25%	4 15%	25 33% g	113 23%	64 27%	74 22%	36 25%	94 24%	8 29%
Down (-1)	47 8%	30 10%	17 6%	2 3%	39 8%	6 26%	8 11%	39 8%	7 3%	40 12% h	9 7%	27 7%	10 38%
My business does not export outside the UK	332 58%	172 58%	160 59%	25 49%	292 59%	14 59%	25 34%	307 62% f	133 57%	199 60%	83 58%	240 60%	9 33%
Mean score	*	*	*	.4 d	*	6	.1	*	.2 i	1	.1	.1	6
Standard deviation Standard error	.65 .04	.72 .06	.56 .05	.62 .07	.63 .04	.51 .15	.69 .06	.63 .05	.56 .04	.66 .06	.63 .07	.64 .05	.51 .13



Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All exporters

Export sales

Business export orders

Total	Up	Same	Down	My business does not export outside the UK	Mean
237 100%	63 27%	125 53%	48 20%	-	.1
237 100%	52 22%	138 58%	47 20%	<u>-</u>	*



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All exporters

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	*f	g	h	i	j	k	1
Unweighted Total		286	145	141	13	30	64	25	36	41	31	46	34	252
Weighted Total		237 100%	200 100%	37 100%	15 100%	25 100%	57 100%	29 100%	19 100%	53 100%	14 100%	25 100%	29 100%	207 100%
Up	(1)	63 27%	51 26%	12 33%	4 26%	3 14%	16 28%	16 53%	5 27%	13 24%	3 22%	4 15%	5 16%	58 28%
Same	(0)	125 53%	105 53%	20 54%	9 59%	14 57%	34 60%	12 41%	10 53%	23 43%	8 57%	16 64% h	19 64%	106 51%
Down	(-1)	48 20%	43 22% b	5 13%	2 16%	7 30% e	7 13%	2 5%	4 20%	18 33% e	3 22%	5 21%	6 20%	42 20%
My business does not export outside the UK		-				-	-				-	-		
Mean score		.1	*	.2 a	.1	2	.2 d	.5	.1	1	*	1	*	.1
Standard deviation Standard error		.68 .04	.69 .06	.65 .05	.66 .18	.65 .12	.62 .08	.61 .12	.70 .12	.76 .12	.68 .12	.61 .09	.61 .10	.69 .04



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All exporters

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECF	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		Total	a	b	С	d d	*e	f	g	h	i i	j	k	*
Unweighted Total		286	164	122	70	204	12	114	172	158	128	80	190	16
Weighted Total		237 100%	122 100%	115 100%	26 100%	201 100%	10 100%	48 100%	189 100%	106 100%	131 100%	57 100%	161 100%	19 100%
Up	(1)	63 27%	37 31%	26 23%	15 56% d	46 23%	2 24%	15 31%	48 26%	35 33% i	28 22%	16 28%	43 27%	5 26%
Same	(0)	125 53%	56 46%	69 60%	10 37%	114 57% c	1 13%	22 45%	104 55%	61 58%	64 49%	35 62%	87 54%	3 17%
Down	(-1)	48 20%	29 23%	19 17%	2 8%	40 20% c	6 63%	11 24%	37 19%	9 9%	39 30% h	6 10%	32 20%	11 58%
My business does not export outside t UK	he			-	-	-	-		-	-	-	-	-	
Mean score		.1	.1	.1	.5	*	4	.1	.1	.2	1	.2	.1	3
Standard deviation Standard error		.68 .04	.74 .06	.63 .06	.65 .08	.66 .05	.89 .26	.75 .07	.67 .05	.60 .05	.71 .06	.59 .07	.68 .05	.88 .22



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All exporters

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	*f	g	h	i	j	k	I
Unweighted Total		290	147	143	13	30	63	23	38	42	33	48	34	256
Weighted Total		237 100%	199 100%	38 100%	15 100%	25 100%	57 100%	27 100%	20 100%	54 100%	15 100%	26 100%	29 100%	208 100%
Up	(1)	52 22%	41 20%	11 29%	1 9%	4 15%	14 26%	12 45%	5 26%	8 15%	4 24%	4 14%	2 8%	49 24% k
Same	(0)	138 58%	116 58%	22 60%	11 75%	15 61%	32 57%	13 50%	12 59%	30 56%	8 55%	16 63%	23 77% I	115 56%
Down	(-1)	47 20%	43 22% b	4 11%	2 16%	6 24%	10 17%	1 5%	3 15%	16 29%	3 21%	6 23%	4 15%	43 21%
My business does not export outside the UK		-				-	-	-		-	-	-		-
Mean score		*	*	.2 a	1	1	.1	.4	.1	1	*	1	1	*
Standard deviation Standard error		.65 .04	.65 .05	.62 .05	.51 .14	.63 .12	.66 .08	.60 .12	.64 .10	.66 .10	.69 .12	.61 .09	.49 .08	.67 .04



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All exporters

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	T		0		0, 1	- "	-	Did not try to	F	5.1		0, 1	- "
0: 17	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall *I
Significance Level: 95%		а	b	С	a	*e	T T	g	n n	1	J	k	1
Unweighted Total	290	168	122	73	205	12	117	173	157	133	83	192	15
Weighted Total	237	124	113	27	201	10	49	188	103	134	59	159	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1)	52	34	18	13	39	-	15	36	31	21	14	38	-
	22%	28%	16%	49%	19%	-	32%	19%	31%	15%	24%	24%	-
		b		d			g		i				
Same (0)	138	60	78	12	122	4	25	113	64	74	36	94	8
	58%	48%	69%	45%	61%	37%	51%	60%	63%	55%	60%	59%	43%
			а		С								
Down (-1)	47	30	17	2	39	6	8	39	7	40	9	27	10
	20%	24%	15%	6%	20%	63%	17%	21%	7%	30%	16%	17%	57%
					С					h			
My business does not export outside the	-	-	-	-	-	-	-	-	-	-	-	-	-
UK	-	-	-	-	-	-	-	-	-	-	-	-	-
Mean score	*	*	*	.4	*	6	.1	*	.2	1	.1	.1	6
				d					i				
Standard deviation	.65	.72	.56	.62	.63	.51	.69	.63	.56	.66	.63	.64	.51
Standard error	.04	.06	.05	.07	.04	.15	.06	.05	.04	.06	.07	.05	.13



Q3. How do you expect your workforce size to change over the next three months? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY			-	MANUFACTURIN	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increase	52 9%	34 7%	18 31%	2 9%	8 10%	6 5%	10 13%	5 8%	9 7%	7 20%	6 13%	6 11%	46 9%
Stay the same	493	456	a 37	16	67	105	66	57	120	egh 26	e 35	43	450
Cay are came	87%	89% b	63%	80%	85%	90% i	87%	88%		78%		81%	87%
Fall	24 4%	20 4%	3 6%	2 11%	4 5%	6 5%	1 1%	3 4%	5 4%	1 2%	2 5%	4 8%	20 4%



Q3. How do you expect your workforce size to change over the next three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Increase Stay the same Fall

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	3
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100
52	35	17	52	-	-	35	18	29	24	22	29	1
9%	12%	6%	100%	-	-	47%	4%	12%	7%	15%	7%	5
	b		d			g		i		k		
493	251	242	-	493	-	39	454	203	290	114	360	18
87%	85%	89%	-	100%	-	52%	92%	86%	87%	81%	90%	67
				С			f				j	
24	11	13	-	-	24	1	23	4	19	6	10	8
4%	4%	5%	-	-	100%	1%	5%	2%	6%	4%	2%	2
							f		h			



Services

517

517

100%

62

12%

455

88%

k

MANUFACTURING/SERVICES

Manufacturing

52

52

100%

12

23%

40

77%

Arts,

78

43

100%

7

16%

36

84%

LCCI Total Q3 2017

Q4. Have you tried to recruit in the past three months?

Base: All respondents

BUSINESS SIZE INDUSTRY Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Agriculture, storage / business Professional, and defence / entertainment accommodation Information & scientific & Construction / administration education / recreation and forestry & fishing / production Total 0-9 10+ property & food services communication and support technical health other services Significance Level: 95% *c Unweighted Total 569 362 207 17 72 104 48 91 88 71 Weighted Total 569 510 59 20 79 118 76 65 135 34 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% Yes 74 45 29 4 10 15 11 10 9 8 13% 50% 19% 13% 12% 15% 7% 24% 9% 15% h а No 495 465 30 17 69 103 65 55 125 26 87% 91% 50% 81% 87% 88% 85% 85% 93% 76% b



Q4. Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

										1		
	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI		CAPA	CITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
74	41	32	35	39	1	74	-	44	30	19	53	2
13%	14%	12%	66%	8%	3%	100%	-	19%	9%	13%	13%	6%
			d			g		i				
495	255	240	18	454	23	-	495	192	303	123	346	26
87%	86%	88%	34%	92%	97%	-	100%	81%	91%	87%	87%	94%
				С			f		h			



Q5. Were the jobs...Base: All who have tried to recruit in past three months

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	*d	е	*f	*g	*h	*i	*j	*k	I
Unweighted Total	159	37	122	4	20	37	12	27	20	23	16	18	141
Weighted Total	74 100%	45 100%	29 100%	4 100%	10 100%	15 100%	11 100%	10 100%	9 100%	8 100%	7 100%	12 100%	62 100%
Full-time	56 75%	32 71%	24 82%	3 82%	7 65%	12 79%	9 78%	9 89%	9 99%	4 57%	3 45%	8 66%	48 77%
Part-time	22 30%	14 31%	8 28%	1 25%	1 12%	3 18%	3 22%	3 28%	2 26%	4 48%	6 81%	2 18%	20 32%
Temporary	16 21%	10 23%	5 19%	* 7%	4 38%	2 12%	2 21%	2 20%	2 24%	1 12%	2 29%	4 33%	12 19%
Permanent	8 11%	1 3%	7 24% a	* 7%	2 16%	1 8%	1 11%	1 15%	1 8%	* 3%	2 25%	2 15%	7 11%



Q5. Were the jobs...Base: All who have tried to recruit in past three months

Significance Level: 95%
Unweighted Total
Weighted Total
Full-time
Part-time
Temporary
Permanent

	LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*
159	100	59	80	77	2	159	-	105	54	51	104	4
74	41	32	35	39	1	74	-	44	30	19	53	2
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
56	37	19	26	29	1	56	-	30	26	15	40	1
75%	88%	59%	75%	75%	100%	75%	-	68%		80%	74%	64%
	b								h			
22	9	13	11	10	*	22	-	13	9	6	16	1
30%	23%	39%	33%	27%	18%	30%	-	30%	29%	30%	29%	42%
		а										
16	9	7	10	5	-	16	-	6	9	2	14	-
21%	22%	20%	30%	14%	-	21%	-	15%	30%	8%	26%	-
			d						h		j	
8	7	1	6	3	-	8	-	6	2	2	6	-
11%	17%	4%	16%	7%	-	11%	-	14%	8%	11%	12%	-
	b											



Q6. Did you meet any difficulties in recruiting? Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	BUSINESS	SSIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	*d	е	*f	*g	*h	*i	*j	*k	I
159	37	122	4	20	37	12	27	20	23	16	18	141
74	45	29	4	10	15	11	10	9	8	7	12	62
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
44	28	16	3	6	7	10	7	4	4	5	9	36
60%	63%	56%	85%	59%	49%	87%	66%	39%	44%	66%	72%	58%
30	17	13	1	4	7	1	3	6	4	2	3	26
40%	37%	44%	15%	41%	51%	13%	34%	61%	56%	34%	28%	42%



Q6. Did you meet any difficulties in recruiting? Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*1
159	100	59	80	77	2	159	-	105	54	51	104	4
74	41	32	35	39	1	74	-	44	30	19	53	2
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
44	25	19	20	24	1	44	-	27	17	14	29	1
60%	60%	60%	57%	62%	100%	60%	-	62%	57%	73%	55%	79%
										k		
30	17	13	15	15	-	30	-	17	13	5	24	*
40%	40%	40%	43%	38%	-	40%	-	38%	43%	27%	45%	21%
											j	



Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	1
Unweighted Total	92	22	70	3	10	19	7	18	14	10	11	12	80
Weighted Total	44 100%	28 100%	16 100%	3 100%	6 100%	7 100%	10 100%	7 100%	4 100%	4 100%	5 100%	9 100%	36 100%
Professional/ managerial	23 51%	13 47%	10 58%	2 71%	3 50%	4 51%	3 29%	4 62%	3 70%	2 67%	2 43%	5 55%	18 50%
Skilled manual/ technical	21 47%	14 49%	7 43%	* 8%	3 50%	3 47%	7 71%	2 26%	2 50%	1 33%	3 57%	3 37%	18 49%
Un/ semi-skilled	3 8%	1 3%	2 15%	1 21%	* 5%	1 8%	* 1%	1 14%		-	1 17%	1 11%	2 7%
Clerical	3 7%	1 2%	3 16%		1 11%	1 8%	-	1 10%	1 15%	* 5%	1 13%	1 7%	3 7%



Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

Significance Level: 95%
Unweighted Total
Weighted Total
Professional/ managerial
Skilled manual/ technical
Un/ semi-skilled
Clerical

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	3
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*
92	60	32	45	45	2	92	-	59	33	32	57	3
44	25	19	20	24	1	44	-	27	17	14	29	1
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
23	13	10	11	12	*	23	-	15	8	8	14	1
51%	52%	50%	55%	49%	18%	51%	-	54%	47%	59%	47%	55%
21	11	9	9	11	1	21	-	13	7	6	15	*
47%	46%	49%	44%	48%	100%	47%	-	49%	44%	43%	51%	8%
3	3	1	2	1	-	3	-	2	2	2	2	-
8%	11%	4%	11%	5%	-	8%	-	7%	9%	14%	5%	-
3	2	1	2	1	-	3	-	2	1	*	2	1
7%	8%	7%	10%	5%	-	7%	-	7%	7%	2%	8%	45%



Q8_SUM. How have your investment plans changed over the past three months?

SUMMARY TABLE

Base: All respondents

Training

Plant and equipment

Total	Increased	Same	Decreased	Mean
569	56	462	50	*
100%		81%	9%	
100%	10%	6176	9%	
569	54	466	48	*
100%	10%	82%	8%	



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased	(1)	54 10%	45 9%	10 17% a	2 8%	9 12%	10 9%	12 16% h	4 7%	7 6%	4 12%	5 13%	2 4%	52 10%
Same	(0)	466 82%	423 83% b	44 74%	17 81%	62 78%	95 80%	61 80%	55 84%	117 87% j	30 88% j	31 73%	45 85%	422 82%
Decreased	(-1)	48 8%	43 8%	6 9%	2 11%	8 10% i	13 11% i	3 4%	6 9% i	10 7% i	*	6 14% i	6 11%	42 8%
Mean score		*	*	.1	*	*	*	.1	*	*	.1	*	1	*
Standard deviation Standard error		.42 .02	.41 .02	.51 .04	.45 .11	.47 .06	.44 .04	h .43 .06	.40 .04	.36 .04	egh .33 .04	.53 .06	.38 .05	.43 .02



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECF	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increased	(1)	54 10%	31 11%	23 8%	19 35% d	34 7%	2 7%	21 28% g	34 7%	32 13% i	23 7%	21 15% k	33 8%	1 2%
Same	(0)	466 82%	237 80%	229 84%	33 64%	424 86% c	9 39%	51 69%	416 84% f	196 83%	270 81%	105 74%	344 86% j	18 64%
Decreased	(-1)	48 8%	29 10%	20 7%	1 1%	35 7% c	13 55%	2 3%	46 9% f	8 3%	41 12% h	16 11% k	23 6%	9 33%
Mean score		*	*	*	.3	*	5	.2	*	.1	1	*	*	3
Standard deviation Standard error		.42 .02	.45 .03	.40 .03	.50 .05	.37 .02	.63 .13	.51 .04	.40 .02	.40 .02	.43 .02	.51 .04	.37 .02	.52 .11



Q8_2. How have your investment plans changed over the past three months?

Training Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased	(1)	56 10%	45 9%	12 20% a	* 1%	10 12%	10 9%	15 20% gh	5 7%	6 4%	7 20% egh	4 10%	7 14%	49 9%
Same	(0)	462 81%	420 82% b	42 71%	16 76%	60 76%	95 80%	61 80%	55 84%	119 88% di	25 76%	33 77%	37 70%	426 82% k
Decreased	(-1)	50 9%	45 9%	5 9%	5 23%	9 12% f	13 11% f	*	6 9% f	10 8%	1 4%	6 13% f	8 16%	42 8%
Mean score		*	*	.1	2	*	*	.2	*	*	.2	*	*	*
Standard deviation		.43	.42	a .53	.45	.49	.44	deghj .40	.40	.35	deghj .47	.48	.55	.42
Standard error		.02	.02	.04	.11	.06	.04	.06	.04	.04	.06	.05	.08	.02



Q8_2. How have your investment plans changed over the past three months?

Training Base: All respondents

	Г		LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increased	(1)	56 10%	33 11%	23 8%	21 40% d	35 7%	1 3%	23 31% g	33 7%	32 14% i	24 7%	22 16% k	34 8%	-
Same	(0)	462 81%	241 81%	221 81%	31 59%	422 86% c	9 40%	47 63%	416 84% f	191 81%	271 81%	101 71%	341 85% j	20 73%
Decreased	(-1)	50 9%	23 8%	28 10%	* 1%	36 7% c	14 58%	4 6%	46 9%	12 5%	38 11% h	19 13% k	24 6%	7 27%
Mean score		*	*	*	.4 d	*	6	.3	*	.1 i	*	*	*	3
Standard deviation Standard error		.43 .02	.43 .02	.43 .03	.51 .05	.38 .02	.56 .11	.56 .04	.40 .02	.43	.43 .02	.54 .04	.38 .02	.45 .10



Q9_SUM. Over the next twelve months what do you think will happen to your...

SUMMARY TABLE

Base: All respondents

Turnover

Profitability

Total	Increase	Stay the same	Decrease	Mean
569 100%	178 31%	277 49%	114 20%	.1
569 100%	161 28%	295 52%	113 20%	.1



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover

Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increase	(1)	178 31%	156 31%	22 37%	7 36%	22 28%	36 31%	25 33%	20 31%	40 30%	14 42%	14 32%	12 24%	166 32%
Stay the same	(0)	277 49%	248 49%	29 48%	11 52%	41 51%	55 47%	35 46%	32 50%	68 50%	14 43%	20 48%	31 59%	246 48%
Decrease	(-1)	114 20%	105 21%	9 15%	2 12%	17 21%	26 22%	16 21%	12 19%	27 20%	5 15%	9 20%	9 18%	105 20%
Mean score		.1	.1	.2 a	.2	.1	.1	.1	.1	.1	.3	.1	.1	.1
Standard deviation Standard error		.71 .03	.71 .04	.69 .05	.67 .16	.70 .08	.73 .07	.73 .10	.70 .07	.70 .07	.72 .09	.72 .08	.65 .09	.71 .03



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover

Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORI	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	-	TUIAI	ITITIET LOTIGOTI	b	C	d d	*e	filed to recruit		ruii capacity h	Below capacity	KISE :	k	rall *I
Significance Level. 95%			a a	b	C	u	е	!	g	"	ļ	J	ĸ	· ·
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569	297	272	52	493	24	74	495	236	333	142	400	27
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase	(1)	178	112	67	40	138	*	37	141	83	95	51	122	5
		31%	38%	24%	77%	28%	1%	50%	29%	35%	29%	36%	31%	19%
			b		d			g						
Stay the same	(0)	277	121	156	12	258	7	31	246	132	145	56	213	8
		49%	41%	57%	22%	52%	28%	42%	50%	56%	43%	39%	53%	31%
				а		С				i			j	
Decrease	(-1)	114	64	49	1	97	17	6	108	21	93	36	65	14
		20%	22%	18%	1%	20%	71%	8%	22%	9%	28%	25%	16%	50%
						С			f		h	k		
Mean score		.1	.2	.1	.8	.1	7	.4	.1	.3	*	.1	.1	3
					d			g		i				
Standard deviation		.71	.76	.65	.46	.69	.50	.65	.71	.61	.75	.77	.67	.79
Standard error		.03	.04	.04	.05	.03	.10	.05	.03	.04	.04	.06	.03	.17
	'													



Q9_2. Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increase	(1)	161 28%	142 28%	19 32%	4 19%	22 27%	32 28%	25 34%	19 30%	33 25%	13 37%	12 29%	11 21%	150 29%
Stay the same	(0)	295 52%	266 52%	29 49%	11 54%	43 54%	58 49%	37 49%	34 52%	76 56%	16 48%	21 50%	29 56%	266 52%
Decrease	(-1)	113 20%	102 20%	11 19%	5 27%	15 19%	28 24%	13 18%	12 18%	26 19%	5 15%	9 21%	12 24%	101 19%
Mean score Standard deviation Standard error		.1 .69 .03	.1 .69 .04	.1 .71 .05	1 .69 .17	.1 .68 .08	.72 .07	.2 .70 .10	.1 .69 .07	.1 .66 .07	.2 .70 .08	.1 .71 .08	.67 .09	.1 .69 .03



Q9_2. Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

	[LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	ŀ	Total	a	b	С	d d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increase	(1)	161 28%	99 33% b	62 23%	35 67% d	126 26%	-	33 45% a	127 26%	77 33%	84 25%	49 34%	110 27%	2 8%
Stay the same	(0)	295 52%	137 46%	158 58%	17 33%	274 56% c	4 17%	33 45%	262 53%	141 60% i	154 46%	56 40%	228 57% i	12 42%
Decrease	(-1)	113 20%	61 20%	52 19%	*	93 19% c	20 83%	7 10%	106 21% f	18 7%	95 29% h	37 26% k	62 16%	14 50%
Mean score		.1	.1	*	.7	.1	8	.4	*	.3	*	.1	.1	4
Standard deviation Standard error		.69 .03	.72 .04	.65 .04	.48 .05	.66 .03	.39 .08	.65 .05	.69 .03	.58 .04	.73 .04	.78 .06	.65 .03	.65 .14



Q10. Are you operating at... Base: All respondents

ı		BUSINE	CC C17F				INDUS	PTDV				MANUFACTURI	NO/CEDVICEC
		BUSINE	SS SIZE				INDU	DIKI				WANUFACTURE	NG/SERVICES
						Motor trades /							
						wholesale / retail		Finance &		Public			
						/ transport &		insurance /		administration	Arts,		
				Agriculture,		storage /		business	Professional,	and defence /	entertainment,		
				forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569	510	59	20	79	118	76	65	135	34	43	52	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Full capacity	236	201	35	3	36	56	40	21	48	14	16	21	215
	41%	39%	60%	17%	45%	48%	53%	33%	36%	43%	38%	39%	42%
			а			g	gh						
Below full capacity	333	309	24	17	43	62	35	44	87	19	27	32	301
	59%	61%	40%	83%	55%	52%	47%	67%	64%	57%	62%	61%	58%
		b						ef	f				



Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Full capacity Below full capacity

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
236	128	108	29	203	4	44	192	236	-	61	169	6
41%	43%	40%	55%	41%	18%	60%	39%	100%	-	43%	42%	21%
			d			g		i				
333	169	164	24	290	19	30	303	-	333	81	230	22
59%	57%	60%	45%	59%	82%	40%	61%	-	100%	57%	58%	79%
				С			f		h			



Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e	f	g g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Rise	142 25%	122 24%	20 34% a	6 29%	20 26%	40 34% gh	17 23%	13 20%	23 17%	11 34% gh	11 25%	19 35%	123 24%
Stay the same	400 70%	362 71%	38 64%	12 60%	53 68%	71 60%	59 77% e	51 78% ei	103 77% e	21 64%	29 68%	32 60%	368 71%
Fall	27 5%	26 5%	2 3%	2 11%	5 7%	7 6%	-	1 1%	9 7%	1 2%	3 7%	2 4%	25 5%



Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

Outer London b 249 272 100% 80 29%	Increase c 102 52 100% 22	Stay the same d 442 493 100% 114	Fall *e 25 24 100%	Tried to recruit f 159 74 100%	Did not try to recruit g 410 495 100%	Full capacity h 269 236 100%	Below capacity i 300 333 100%	Rise j 161 142 100%	Stay the same k 386 400 100%	Fall *1 22 27 1009
b 249 272 100%	c 102 52 100% 22	d 442 493 100%	*e 25 24 100%	f 159 74 100%	g 410 495 100%	h 269 236 100%	i 300 333 100%	j 161 142 100%	k 386 400	*I 22 27
249 272 100% 80	102 52 100% 22	442 493 100%	25 24 100%	74 100%	410 495 100%	236 100%	333 100%	142 100%	386 400	22
272 100%	52 100% 22	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400	27
100% 80	100% 22	100%	100%	100%	100%	100%	100%	100%		27 100%
80	22								100%	100%
		114	6	10	400					
20%			U	13	123	61	81	142	-	-
29/0	41%	23%	25%	25%	25%	26%	24%	100%	-	-
а	d							k		
181	29	360	10	53	346	169	230	-	400	-
66%	56%	73%	42%	72%	70%	72%	69%	-	100%	-
		С							j	
12	1	18	8	2	26	6	22	-	-	27
4%	2%	4%	33%	2%	5%	2%	7%	-	-	100%
	66%	66% 56% 12 1	66% 56% 73% c	66% 56% 73% 42% c	66% 56% 73% 42% 72% c 12 1 18 8 2	66% 56% 73% 42% 72% 70% c 12 1 18 8 2 26	66% 56% 73% 42% 72% 70% 72% c 12 1 18 8 2 26 6	66% 56% 73% 42% 72% 70% 72% 69% c 12 1 18 8 2 26 6 22	66% 56% 73% 42% 72% 70% 72% 69% - 12	66% 56% 73% 42% 72% 70% 72% 69% - 100% j 12



Q12. Is your business under any pressure to raise prices from any of the following? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY			-	MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Raw material prices	119 21%	100 20%	19 33% a	12 59%	22 28% fgh	48 40% fghij	6 7%	6 9%	11 8%	6 19% h	9 20% h	28 53% I	91 18%
Finance costs	109 19%	87 17%	21 36% a	2 11%	14 18%	36 30% fh	6 8%	12 19%	21 16%	7 20%	11 25% f	5 10%	103 20%
Pay settlements	63 11%	49 10%	14 24% a	3 15%	10 13%	18 16% ij	11 14%	8 12%	10 7%	2 4%	2 5%	9 18%	54 10%
Other overheads	150 26%	135 27%	15 26%	5 26%	16 21%	39 33% f	12 16%	17 27%	30 23%	14 43% dfgh	16 38% dfh	11 21%	139 27%
None of the above	231 41%	221 43% b	10 17%	1 3%	25 32% e	20 17%	50 66% deij	32 50% deij	78 58% deij	11 34% e	14 33% e	8 15%	223 43% k



Q12. Is your business under any pressure to raise prices from any of the following? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Raw material prices
Finance costs
Pay settlements
Other overheads
None of the above

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	1
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
TOTAL						Theu to rectuit			Delow capacity	KISE .		raii *i
	а	b	С	d	*e	T T	g	h h	ı	J	k	1
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
119	55	64	17	99	3	24	95	51	68	53	64	3
21%	18%	24%	32%	20%	13%	33%	19%	22%	20%	37%	16%	10%
			d			g				k		
109	58	50	16	83	10	21	88	54	55	39	58	11
19%	20%	18%	31%	17%	42%	28%	18%	23%	16%	28%	15%	42%
			d			g				k		
63	33	30	10	44	9	19	44	42	21	19	37	8
11%	11%	11%	20%	9%	36%	26%	9%	18%	6%	14%	9%	27%
			d			g		i				
150	91	60	15	126	10	14	136	50	101	54	85	11
26%	31%	22%	28%	25%	43%	20%	27%	21%	30%	38%	21%	41%
	b								h	k		
231	115	116	11	216	4	13	218	85	147	27	196	8
41%	39%	43%	21%	44%	17%	18%	44%	36%	44%	19%	49%	30%
				С			f		h		j	



Q13_SUM. Please indicate the extent to which the following have varied in the past 3 months.

SUMMARY TABLE

Base: All respondents

	Total	Increased significantly	Increased slightly	Stayed the same	Decreased slightly	Decreased significantly	Net: Increased	Net: Decreased	Mean
Cost of fuel	569	31	174	336	25	3	205	29	.4
	100%	5%	31%	59%	4%	1%	36%	5%	
Cost of my business's energy	569	44	153	344	24	4	197	28	.4
	100%	8%	27%	60%	4%	1%	35%	5%	
Cost of raw materials (sourced internationally)	569	76	78	414	2	*	154	2	.4
	100%	13%	14%	73%	*	*	27%	*	
Cost of raw materials (sourced domestically)	569	37	106	416	9	*	144	9	.3
	100%	7%	19%	73%	2%	*	25%	2%	
Pressure from employees to increase wages	569	26	87	443	9	3	113	12	.2
	100%	5%	15%	78%	2%	1%	20%	2%	
Cost of borrowing	569	25	49	470	20	5	74	25	.1
	100%	4%	9%	83%	4%	1%	13%	4%	



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased significantly	(2)	26 5%	20 4%	6 11% a		4 5%	6 5%	7 10% h	5 7% h	1 1%	2 6%	1 2%	2 4%	24 5%
Increased slightly	(1)	87 15%	69 13%	18 31% a	6 30%	15 19%	18 16%	8 10%	9 14%	16 12%	5 16%	10 23%	13 24%	74 14%
Stayed the same	(0)	443 78%	413 81% b	31 52%	12 59%	59 75%	90 77%	60 79%	50 78%	115 85%	25 74%	32 75%	35 66%	409 79% k
Decreased slightly	(-1)	9 2%	6 1%	4 6% a	2 11%	1 1%	1 1%	1 1%	*	3 2%	1 4%	-	3 6% I	7 1%
Decreased significantly	(-2)	3 1%	3 1%	*		-	2 2%	*	1 1%		-			3 1%
NETS														
Net: Increased		113 20%	88 17%	25 42% a	6 30%	19 24%	24 21%	15 20%	13 21%	17 12%	7 22%	11 25% h	15 28%	98 19%
Net: Decreased		12 2%	9 2%	4 7% a	2 11%	1 1%	3 3%	1 1%	1 2%	3 2%	1 4%	-	3 6%	9 2%



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
				Agriculture,	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional,	Public administration and defence / education /	Arts, entertainment, recreation and		
	Total	0-9	10+	forestry & fishing / production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569	510	59	20	79	118	76	65	135	34	43	52	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean score	.2	.2	.5	.2	.3	.2	.3	.2	.1	.2	.3	.3	.2
			а		h		h				h		
Standard deviation	.57	.54	.78	.63	.57	.63	.66	.65	.40	.62	.49	.64	.56
Standard error	.02	.03	.05	.15	.07	.06	.10	.07	.04	.07	.06	.09	.02



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

	ĺ	LOCATION			EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
									Did not try to					
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h h	ı	J	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569	297	272	52	493	24	74	495	236	333	142	400	27
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	26	12	14	9	15	2	7	19	15	11	17	5	4
	, ,	5%	4%	5%	16%	3%	9%	10%	4%	6%	3%	12%	1%	14%
					d			g				k		
Increased slightly	(1)	87	40	47	15	62	10	26	61	44	43	33	45	9
		15%	14%	17%	28%	13%	43%	35%	12%	19%	13%	23%	11%	32%
					d			g				k		
Stayed the same	(0)	443	236	207	27	406	10	36	408	171	272	91	340	13
		78%	80%	76%	52%	82%	42%	48%	82%	73%		64%	85%	46%
						С			f		h		j	
Decreased slightly	(-1)	9	5	4	2	7	1	5	4	4	6	1	6	2
		2%	2%	2%	3%	1%	6%	7%	1%	2%	2%	1%	2%	8%
								g						
Decreased significantly	(-2)	3	3	-	-	3	-	-	3	2	1	-	3	-
		1%	1%	-	-	1%	-	-	1%	1%	*	-	1%	-
NETS														
Net: Increased		113	53	60	23	77	13	33	80	59	54	50	51	13
		20%	18%		45%			45%	16%	25%	16%	35%	13%	46%
					d			g		i		k		
Net: Decreased		12	8	4	2	10	1	5	7	6	7	1	9	2
		2%	3%	2%	3%	2%	6%	7%	1%	2%	2%	1%	2%	8%
								g						
Mean score		.2	.2	.3	.6	.2	.6	.5	.2	.3	.2	.5	.1	.5
					d			g		i		k		
Standard deviation		.57	.57	.57	.80	.51	.76	.77	.52	.64	.51	.71	.45	.85
Standard error		.02	.03	.04	.08	.02	.15	.06	.03	.04	.03	.06	.02	.18



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	0- 3 a	b	*c	d	e	f	g g	h	i	j	k	Jervices
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased significantly	(2)	25 4%	22 4%	3 5%		5 7%	6 5%	3 5%	5 8%	3 2%	1 2%	1 3%	4 7%	21 4%
Increased slightly	(1)	49 9%	40 8%	9 15% a	1 2%	5 6%	12 10%	5 7%	5 8%	10 8%	2 7%	9 21% defghi	3 6%	46 9%
Stayed the same	(0)	470 83%	427 84% b	43 73%	20 98%	60 76%	92 78%	65 86%	54 83%	119 88% dj	29 87% j	32 74%	43 83%	427 83%
Decreased slightly	(-1)	20 4%	16 3%	4 7%	-	9 12% eghj	4 3%	2 3%	*	3 2%	1 3%	1 2%	2 5%	18 3%
Decreased significantly	(-2)	5 1%	5 1%	1 1%			4 3%	-	1 1%	*	-	-		5 1%
NETS														
Net: Increased		74 13%	62 12%	12 20% a	1 2%	10 13%	18 16%	8 11%	10 16%	13 10%	3 9%	10 24% hi	7 13%	67 13%
Net: Decreased		25 4%	21 4%	4 8%		9 12% ghj	8 6%	2 3%	1 2%	3 2%	1 3%	1 2%	2 5%	23 4%
Mean score		.1	.1	.2	*	.1	.1	.1	.2	.1	.1	.2 hi	.2	.1



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
						Motor trades /							
						wholesale / retail		Finance &		Public	A t		
				Agriculture,		/ transport & storage /		insurance / business	Professional,	administration and defence /	Arts, entertainment.		
				forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569	510	59	20	79	118	76	65	135	34	43	52	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Standard deviation	.56	.55	.65	.16	.67	.69	.52	.64	.43	.43	.54	.60	.56
Standard error	.02	.03	.05	.04	.08	.07	.07	.07	.05	.05	.06	.08	.02



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

	[LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC		CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		rotai	a	b	С	d d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increased significantly	(2)	25 4%	12 4%	13 5%	7 13% d	11 2%	6 27%	6 9% g	18 4%	9 4%	16 5%	10 7% k	7 2%	7 27%
Increased slightly	(1)	49 9%	29 10%	20 7%	6 11%	40 8%	4 16%	9 12%	40 8%	24 10%	25 7%	14 10%	29 7%	6 22%
Stayed the same	(0)	470 83%	243 82%	227 83%	38 73%	419 85% c	13 54%	50 68%	420 85% f	183 77%	287 86% h	112 79%	344 86% j	14 51%
Decreased slightly	(-1)	20 4%	10 3%	10 4%	1 2%	18 4%	1 3%	6 8% g	14 3%	16 7% i	4 1%	6 4%	14 4%	-
Decreased significantly	(-2)	5 1%	3 1%	2 1%	*	5 1%	-	2 3% g	3 1%	4 2%	1	*	5 1%	-
NETS														
Net: Increased		74 13%	41 14%	33 12%	13 24% d	51 10%	10 43%	15 21% g	58 12%	33 14%	41 12%	24 17% k	36 9%	13 49%
Net: Decreased		25 4%	13 5%	12 4%	1 2%	23 5%	1 3%	9 12% g	17 3%	20 8% i	5 2%	6 4%	20 5%	-
Mean score		.1	.1	.1	.3 d	.1	.7	.1	.1	.1	.1	.2 k	*	.8
Standard deviation Standard error		.56 .02	.57 .03	.56 .04	.75 .07	.50 .02	.92 .18	.82 .06	.52 .03	.63 .04	.52 .03	.62 .05	.48 .02	.87 .18



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	a a	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased significantly	(2)	44 8%	40 8%	4 7%	3 14%	6 8%	12 10%	9 12%	4 6%	6 4%	3 8%	2 4%	6 12%	38 7%
Increased slightly	(1)	153 27%	132 26%	21 35% a	5 26%	27 34% h	34 28%	15 20%	18 28%	26 19%	11 34% h	16 38% fh	18 35%	135 26%
Stayed the same	(0)	344 60%	313 61% b	31 52%	12 60%	42 54%	61 52%	51 67%	39 60%	96 71% dej	19 56%	24 56%	28 53%	316 61%
Decreased slightly	(-1)	24 4%	21 4%	3 6%		4 5%	7 6%	*	4 6%	8 6%	1 2%	1 1%	*	24 5%
Decreased significantly	(-2)	4 1%	4 1%	-		-	4 3%		-	-	-			4 1%
NETS														
Net: Increased		197 35%	172 34%	25 42% a	8 40%	33 42% h	46 39% h	24 32%	22 34%	32 23%	14 42% h	18 43% h	25 47%	172 33%
Net: Decreased		28 5%	24 5%	3 6%		4 5%	11 9% fij	*	4 6%	8 6%	1 2%	1 1%	*	28 5%
Mean score		.4	.4	.4	.5	.4 h	.4	.4	.3	.2	.5 h	.5 h	.6	.3
Standard deviation		.72	.72	.71	.74	.71	.87	.71	.69	.61	.68	.61	.71	.71



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy

Base: All respondents

Significance Level: 95%

BUSINESS SIZE INDUSTRY MANUFACTURING/SERVICES Motor trades / Public wholesale / retail / transport & Finance & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment Information & scientific & forestry & fishing / production Construction / accommodation administration education / recreation and Total 0-9 10+ & food services communication technical health other services Manufacturing Services property and support b 569 362 17 72 104 48 91 88 71 78 52 517 207 79 52 569 510 59 20 118 76 65 135 34 43 517 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% .04 .08 .09 .07 .06 .08 .07 .10 .03 .05 .18 .10 .03

Standard error

Unweighted Total

Weighted Total



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

	1		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
									Did not try to					
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	ļ t	g	h	1	J	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increased significantly	(2)	44 8%	15 5%	29 11% a	7 13% d	29 6%	8 33%	9 13% g	35 7%	13 6%	31 9%	25 18% k	15 4%	5 17%
Increased slightly	(1)	153 27%	71 24%	82 30%	16 30%	130 26%	8 32%	24 33%	129 26%	66 28%	87 26%	59 41% k	88 22%	6 23%
Stayed the same	(0)	344 60%	192 65% b	152 56%	29 55%	307 62%	8 34%	34 45%	311 63% f	140 59%	204 61%	56 39%	272 68% j	16 60%
Decreased slightly	(-1)	24 4%	15 5%	9 3%	1 2%	23 5%	* 1%	7 9% g	17 3%	13 6%	11 3%	1 *	23 6% j	-
Decreased significantly	(-2)	4 1%	4 1%	-	-	4 1%		-	4 1%	4 2% i	-	2 1%	2 *	-
NETS														
Net: Increased		197 35%	86 29%	111 41% a	23 43% d	159 32%	15 65%	34 45% g	163 33%	79 33%	118 35%	84 59% k	102 26%	11 40%
Net: Decreased		28 5%	19 6%	9 3%	1 2%	27 5%	* 1%	7 9% g	21 4%	17 7% i	11 3%	3 2%	25 6% j	-
Mean score		.4	.3	.5 a	.5 d	.3	1.0	.5 g	.4	.3	.4	.7 k	.2	.6
Standard deviation Standard error		.72 .03	.69 .04	.73 .05	.75 .07	.69 .03	.85 .17	.84 .07	.70 .03	.73 .04	.70 .04	.80 .06	.63 .03	.78 .17



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased significantly	(2)	31 5%	27 5%	4 7%	3 14%	4 5%	10 9% h	5 7%	4 6%	1 1%	1 4%	2 4%	6 12% I	24 5%
Increased slightly	(1)	174 31%	157 31%	17 29%	9 45%	33 42% fgh	46 39% fgh	15 19%	14 21%	33 25%	12 35% g	12 29%	25 48% I	149 29%
Stayed the same	(0)	336 59%	302 59%	33 56%	8 38%	41 52%	48 40%	56 74% dei	44 68% de	94 70% de	19 55%	27 63% e	20 39%	315 61% k
Decreased slightly	(-1)	25 4%	21 4%	4 7%	1 3%	2 2%	11 9% f	*	3 5%	6 5%	2 6%	1 3%	1 1%	25 5%
Decreased significantly	(-2)	3 1%	3	1 1%	-	-	3 2%	*	-	-	-	1 1%	- -	3 1%
NETS														
Net: Increased		205 36%	183 36%	21 36%	12 59%	37 46% fgh	57 48% fghj	20 26%	18 27%	35 26%	13 39%	14 33%	32 60% I	173 34%
Net: Decreased		29 5%	24 5%	5 8%	1 3%	2 2%	13 11% df	*	3 5%	6 5%	2 6%	2 4%	1 1%	28 5%



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
				Agriculture,		Motor trades / wholesale / retail / transport & storage /		Finance & insurance / business	Professional,	Public administration and defence /	Arts, entertainment,		
	Total	0-9	10+	forestry & fishing / production	Construction /	accommodation & food services	Information & communication	administration and support	scientific & technical	education / health	recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	0-9		/ production	property	& lood services	f	and support	tecrinical	i i i i i i i i i i i i i i i i i i i	other services	Manuacturing	Services
Significance Level. 95%		a	D	L C	u	е	Į.	g	!!		J	K	!
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569	510	59	20	79	118	76	65	135	34	43	52	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean score	.4	.4	.3	.7	.5	.4	.3	.3	.2	.4	.3	.7	.3
					h	h						I	
Standard deviation	.68	.67	.76	.76	.62	.86	.61	.66	.53	.66	.68	.70	.67
Standard error	.03	.04	.05	.19	.07	.08	.09	.07	.06	.08	.08	.10	.03



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increased significantly	(2)	31 5%	10 3%	20 7% a	9 17% d	15 3%	6 27%	9 13% g	21 4%	11 5%	20 6%	20 14% k	8 2%	3 11%
Increased slightly	(1)	174 31%	86 29%	88 32%	12 24%	156 32%	5 23%	20 27%	154 31%	79 34%	95 28%	63 44% k	108 27%	3 12%
Stayed the same	(0)	336 59%	182 61%	154 57%	29 56%	295 60%	11 48%	39 52%	297 60%	128 54%	207 62%	54 38%	261 65% j	21 76%
Decreased slightly	(-1)	25 4%	17 6%	9 3%	1 2%	24 5%	1 2%	5 7%	20 4%	14 6%	12 3%	4 3%	21 5%	* 1%
Decreased significantly	(-2)	3 1%	3 1%	1	1 1%	3 1%	-	1 1%	3 1%	3 1% i	-	1	3 1%	-
NETS														
Net: Increased		205 36%	96 32%	109 40%	21 41%	171 35%	12 50%	29 39%	175 35%	90 38%	114 34%	83 58% k	115 29%	6 23%
Net: Decreased		29 5%	19 6%	10 4%	2 4%	26 5%	1 2%	6 8%	23 5%	17 7% i	12 3%	5 3%	24 6%	1%
Mean score		.4	.3	.4 a	.5 d	.3	.7	.4	.3	.3	.4	.7 k	.2	.3
Standard deviation Standard error		.68 .03	.66 .04	.69 .04	.85 .08	.64 .03	.90 .18	.84 .07	.65 .03	.72 .04	.65 .04	.77 .06	.61 .03	.69 .15



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	a a	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased significantly	(2)	37 7%	34 7%	3 5%	5 23%	6 7%	9 7%	7 10%	4 6%	4 3%	1 4%	2 4%	10 20% I	27 5%
Increased slightly	(1)	106 19%	87 17%	19 32% a	11 56%	19 24% gh	33 28% fgh	10 13%	6 9%	11 8%	7 21% gh	8 19% h	22 42% I	84 16%
Stayed the same	(0)	416 73%	381 75% b	36 60%	4 22%	54 69%	71 60%	58 77% e	55 85% de	117 86% dei	25 73%	32 75% e	20 39%	396 77% k
Decreased slightly	(-1)	9 2%	7 1%	1 2%			5 4%	-	*	3 2%	1 2%	1 1%		9 2%
Decreased significantly	(-2)	*	- -	*	-	-	-	*	-	-	-	-		*
NETS														
Net: Increased		144 25%	122 24%	22 37% a	16 78%	25 31% gh	42 36% gh	17 23%	9 14%	16 12%	8 25% h	10 24% h	32 61% I	112 22%
Net: Decreased		9 2%	7 1%	1 2%		-	5 4%	*	*	3 2%	1 2%	1 1%		9 2%
Mean score		.3	.3	.4	1.0	.4 gh	.4 gh	.3 h	.2	.1	.3	.3	.8 I	.3
Standard deviation		.61	.61	.64	.68	.62	.68	.66	.53	.47	.57	.56	.74	.57



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically)

Base: All respondents

BUSINESS SIZE INDUSTRY MANUFACTURING/SERVICES Motor trades / Public wholesale / retail / transport & Finance & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment Information & scientific & forestry & fishing / production Construction / accommodation administration education / recreation and Total 0-9 10+ & food services communication technical health other services Manufacturing Services property and support b 569 362 17 72 104 48 91 88 71 78 52 517 207 79 52 569 510 59 20 118 76 65 135 34 43 517 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% .03 .07 .07 .09 .06 .05 .07 .06 .10 .03 .04 .17 .03

Weighted Total

Unweighted Total

Standard error

Significance Level: 95%



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

	[LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		T .		0		G		-	Did not try to	E 11 2		i	0: 11	- "
Significance Level: 95%		Total	Inner London	Outer London	Increase	Stay the same	Fall *e	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall *I
Significance Level: 95%			а	b	С	d	е	'	g	h 	'	J	k	'
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569	297	272	52	493	24	74	495	236	333	142	400	27
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	37	13	25	5	29	4	10	27	14	23	19	14	4
		7%	4%	9%	10%	6%	16%	14%	5%	6%	7%	14%	4%	13%
				a				g				k		
Increased slightly	(1)	106	48	58	13	86	8	20	87	47	59	50	49	7
		19%	16%	21%	25%	17%	32%	27%	18%	20%	18%	35%	12%	26%
								g				k		
Stayed the same	(0)	416	233	183	33	371	12	43	373	169	247	70	332	14
		73%	79%	67%	64%		52%	58%	75%	72%	74%	50%	83%	53%
			b			С			f				j	
Decreased slightly	(-1)	9	3	6	1	8	-	1	8	4	4	3	4	2
		2%	1%	2%	1%	2%	-	1%	2%	2%	1%	2%	1%	8%
Decreased significantly	(-2)	*	*	-	-	*	-	-	*	*	-	-	*	-
		*	*	-	-	*	-	-	*	*	-	-	*	-
NETS														
Net: Increased		144	61	83	18	114	11	30	114	62	82	69	64	11
		25%	20%	31%	35%	23%	48%	41%	23%	26%	25%	49%	16%	39%
				a	d			g				k		
Net: Decreased		9	3	6	1	8	-	1	8	5	4	3	4	2
		2%	1%	2%	1%	2%	-	1%	2%	2%	1%	2%	1%	8%
Mean score		.3	.2	.4	.4	.3	.6	.5	.3	.3	.3	.6	.2	.4
				а	d			g				k		
Standard deviation		.61	.54	.68	.69	.59	.75	.75	.58	.61	.61	.74	.50	.83
Standard error	Į	.03	.03	.04	.07	.03	.15	.06	.03	.04	.04	.06	.03	.18



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	а	b	*c	d	e	f	g g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Increased significantly	(2)	76 13%	68 13%	8 14%	12 60%	6 8%	25 21% dghij	17 22% dghij	4 6%	7 5%	3 8%	3 6%	18 34% I	58 11%
Increased slightly	(1)	78 14%	64 12%	14 24% a	6 30%	16 20% fh	27 23% fgh	4 5%	7 11%	5 3%	6 17% h	8 18% fh	16 31% I	61 12%
Stayed the same	(0)	414 73%	378 74% b	36 60%	2 10%	57 72% e	66 56%	55 73%	54 83% e	123 91% defij	25 73% e	32 76% e	18 34%	395 77% k
Decreased slightly	(-1)	2 *	1 *	1 2% a		*	*	*	-	*	1 2%	-	* 1%	1 *
Decreased significantly	(-2)	*	-	*		-	-	*	-	-	- -	-		*
NETS														
Net: Increased		154 27%	131 26%	22 38% a	18 90%	22 28% h	51 44% dfghij	20 27% h	11 17%	12 9%	8 25% h	10 24% h	34 65% I	120 23%
Net: Decreased		2 *	1 *	1 2% a		*	*	*	-	*	1 2%	-	* 1%	2



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
						Motor trades /							
						wholesale / retail / transport &		Finance & insurance /		Public administration	Arts.		
				Agriculture,		storage /		business	Professional,	and defence /	entertainment,		
				forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569	510	59	20	79	118	76	65	135	34	43	52	517
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean score	.4	.4	.5	1.5	.3	.6	.5	.2	.1	.3	.3	1.0	.3
					h	dghij	gh			h	h	1	
Standard deviation	.72	.71	.77	.69	.63	.81	.84	.55	.48	.66	.59	.85	.68
Standard error	.03	.04	.05	.17	.07	.08	.12	.06	.05	.08	.07	.12	.03



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
									Did not try to					
Oisself and a Laurah OFO/		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	ļ t	g	h	'	J	k	*
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Increased significantly	(2)	76 13%	32 11%	44 16%	11 21% d	61 12%	4 17%	19 26% g	57 11%	30 13%	46 14%	36 25% k	36 9%	4 14%
Increased slightly	(1)	78 14%	33 11%	45 17%	8 16%	61 12%	9 37%	13 18%	64 13%	37 16%	40 12%	34 24% k	37 9%	6 24%
Stayed the same	(0)	414 73%	231 78% b	182 67%	32 62%	370 75% c	11 46%	41 55%	373 75% f	167 71%	247 74%	71 50%	325 81% j	17 62%
Decreased slightly	(-1)	2	1 *	1	1 1%	1	* 1%	1 1%	1	2 1%	*	1	1	-
Decreased significantly	(-2)	*	*	-	-	*	-		*	*	-	-	*	-
NETS														
Net: Increased		154 27%	65 22%	89 33% a	19 37% d	122 25%	13 53%	32 44% g	121 24%	67 29%	86 26%	70 49% k	73 18%	10 38%
Net: Decreased		2	1 *	1	1 1%	1	* 1%	1 1%	1 *	2 1%	*	1 *	1	-
Mean score		.4	.3	.5 a	.6 d	.4	.7	.7 g	.4	.4	.4	.7 k	.3	.5
Standard deviation		.72	.67	.76	.84	.70	.76	.88	.68	.72	.72	.85	.62	.74
Standard error		.03	.04	.05	.08	.03	.15	.07	.03	.04	.04	.07	.03	.16



Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Exchange rates	182 32%	159 31%	23 38%	14 68%	18 23%	45 38% dh	23 30%	24 36%	32 24%	10 31%	15 35%	23 44% I	159 31%
Inflation	175 31%	157 31%	18 30%	9 44%	19 24%	41 35% f	12 16%	24 38% f	40 30%	12 36% f	18 41% df	17 32%	158 31%
Competition	168 30%	151 30%	18 30%	7 33%	20 26%	45 38% g	17 22%	13 20%	39 29%	12 37% g	16 37% g	17 33%	151 29%
Interest rates	117 21%	101 20%	16 27%	3 15%	27 34% fghi	35 30% fhi	11 14%	12 19%	16 12%	3 10%	10 24% hi	13 24%	104 20%
Corporate Taxation	108 19%	97 19%	11 19%	3 15%	25 31% eij	18 15%	14 18%	12 19%	27 20%	4 12%	5 12%	13 25%	95 18%
Business rates	83 15%	66 13%	17 29% a	-	9 11%	26 22%	8 10%	9 15%	21 16%	4 11%	6 14%	4 8%	79 15%
None of the above	100 18%	95 19% b	5 9%	1 3%	9 12%	16 13%	24 31% dej	13 21% j	29 22% j	6 17% j	2 6%	3 6%	97 19% k



Q14. Which of the following are more of a concern to your business than they were three months ago?

Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Exchange rates
Inflation
Competition
Interest rates
Corporate Taxation
Business rates
None of the above

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
569	320	249	102	442	25	159	410	269	300	161	386	22
569	297	272	52	493	24	74	495	236	333	142	400	27
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
182	95	87	22	147	13	29	153	58	124	66	105	11
32%	32%	32%	42%	30%	55%	39%	31%	25%		46%	26%	40%
32 /0	32/0	32 /0	d d	3070	3370	3570	3170	2570	h	- k	2070	4070
175	84	91	16	146	13	18	157	53	121	60	100	14
31%	28%	33%	31%	30%	55%	24%	32%	23%		42%	25%	53%
									h	k		
168	73	96	16	142	10	19	149	63	106	55	99	15
30%	24%	35%	31%	29%	42%	26%	30%	27%	32%	39%	25%	53%
		а								k		
117	60	57	8	101	7	18	99	52	65	37	69	11
21%	20%	21%	16%	21%	32%	24%	20%	22%	19%	26%	17%	39%
										k		
108	65	43	12	92	4	17	91	55	53	33	62	12
19%	22%	16%	22%	19%	16%	22%	18%	23%	16%	23%	16%	45%
								i		k		
83	46	37	7	73	3	14	70	36	47	26	51	5
15%	16%	14%	14%	15%	12%	18%	14%	15%	14%	19%	13%	20%
400	50	44		02	1		0.4	22	60	7	91	2
100 18%	59 20%	41 15%	6 11%	93 19%	6%	6 8%	94 19%	33 14%	68 20%	7 5%	23%	2 7%
10%	20%	10%	11%	19%	0%	8%	19%	14%	20% h	5%	∠3% ;	1%



Q15_SUM. What do you expect to happen to the following economic indicators over the next twelve months?

SUMMARY TABLE

Base: All respondents

Economic prospects for London

Economic prospects for your company

UK economic growth

Total	Improve	Stay the same	Worsen	Mean
569	111	227	231	2
100%	20%	40%	41%	
569	111	305	153	1
100%	20%	54%	27%	
569	104	201	264	3
100%	18%	35%	46%	



Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	а	b	*c	d	e	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569	510	59	20	79	118	76	65	135	34	43	52	517
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve	(1)	104	91	13	1	16	16	20	10	27	7	5	8	96
		18%	18%	22%	7%	20%	14%	26%	15%	20%	22%	13%	15%	19%
Stay the same	(0)	201 35%	179 35%	23 38%	11 52%	32 41%	52 44%	28 38%	26 39%	30 23%	8 24%	14 33%	25 48%	176 34%
		3378	33 /0	3070	3270	hi	hi	3070	hi	2570	2470	3370	4070	3470
Worsen	(-1)	264 46%	240 47%	24 40%	8 41%	31 39%	50 42%	27 36%	30 46%	77 57%	18 53%	23 55%	20 38%	244 47%
		4070	47 /0	4070	4170	33 /0	4270	3070	4070	def	3370	f	3070	47.70
Mean score		3	3	2	3	2 i	3	1 i	3	4	3	4	2	3
Standard deviation		.75	.75	.77	.62	.75	.70	.79	.72	.80	.83	.71	.69	.76
Standard error		.03	.04	.05	.15	.09	.07	.11	.08	.09	.10	.08	.10	.03



Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	-	Total	a	b	С	d d	*e	f	g	h	i	j	k	*1
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
Improve	(1)	104 18%	55 19%	48 18%	27 51% d	76 15%	1 3%	28 38% g	76 15%	61 26% i	43 13%	34 24%	69 17%	1 4%
Stay the same	(0)	201 35%	93 31%	108 40% a	9 17%	189 38% c	4 16%	27 36%	175 35%	88 37%	114 34%	32 22%	164 41% i	6 21%
Worsen	(-1)	264 46%	148 50%	116 42%	16 32%	228 46% c	19 82%	19 26%	244 49% f	87 37%	177 53% h	77 54% k	166 42%	21 75%
Mean score		3	3	2	.2	3	8	.1	3	1 :	4	3	2	7
Standard deviation Standard error		.75 .03	.77 .04	.74 .05	.90 .09	.72 .03	.48 .10	.80 .06	.73 .04	.79 .05	.71 .04	.83 .07	.73 .04	.53 .11



Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Improve	(1)	111 20%	101 20%	10 17%	4 18%	12 15%	17 15%	27 36% degj	11 17%	28 21%	7 20%	5 11%	6 12%	105 20%
Stay the same	(0)	227 40%	199 39%	28 48% a	8 40%	41 52% h	56 47% h	26 35%	28 43%	39 29%	13 39%	16 37%	27 51%	200 39%
Worsen	(-1)	231 41%	210 41%	21 35%	9 42%	26 33%	45 38%	22 29%	26 40%	68 50% df	14 41%	22 52% df	19 37%	212 41%
Mean score		2	2	2	2	2 i	2	.1 eghj	2	3	2	4	2	2
Standard deviation Standard error		.75 .03	.75 .04	.71 .05	.75 .18	.68 .08	.69 .07	.81 .12	.73 .08	.79 .08	.76 .09	.69 .08	.66 .09	.76 .03



Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST RECF	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
								Did not try to					
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569 100%	297 100%	272 100%	52 100%	493 100%	24 100%	74 100%	495 100%	236 100%	333 100%	142 100%	400 100%	27 100%
	100%	100 /8	100 /6	10078	10076	10076	10078	10076	10076	10076	100 /8	100 /6	10076
Improve (1)		60	52	22	90	-	25	87	60	52	36	74	1
	20%	20%	19%	42%	18%	-	33%	17%	25%	15%	26%	19%	2%
				d			g		i				
Stay the same (0)	227	100	127	18	205	4	31	196	91	136	40	181	6
	40%	34%	47%	35%	42%	16%	42%	40%	38%	41%	28%	45%	22%
			а									j	
Worsen (-1)	231	138	93	12	199	20	18	213	85	145	65	145	21
	41%	46%	34%	23%	40%	84%	25%	43%	36%	44%	46%	36%	75%
		b			С			f			k		
Mean score	2	3	2	.2	2	8	.1	3	1	3	2	2	7
				d			g		i				
Standard deviation	.75	.77	.71	.79	.73	.38	.76	.74	.78	.72	.82	.72	.50
Standard error	.03	.04	.05	.08	.03	.08	.06	.04	.05	.04	.06	.04	.11



Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total		569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Improve	(1)	111 20%	97 19%	14 24%	7 32%	15 19%	20 17%	20 27%	12 18%	20 15%	6 19%	10 25%	12 23%	99 19%
Stay the same	(0)	305 54%	274 54%	31 53%	8 41%	51 64% j	58 50%	39 51%	36 56%	72 53%	23 69% ej	18 41%	31 60%	274 53%
Worsen	(-1)	153 27%	139 27%	14 23%	5 27%	13 16%	40 34% di	17 22%	17 26% i	43 32% di	4 12%	15 34% di	9 17%	144 28%
Mean score		1	1	*	.1	*	2	*	1	2	.1	1	.1	1
Standard deviation Standard error		.68 .03	.68 .04	.69 .05	.79 .19	e .60 .07	.69 .07	.70 .10	.66 .07	.67 .07	eh .56 .07	.77 .09	.64 .09	.68 .03



Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

			LOCA	TION	EXPECTED CI	HANGES IN WORK	KFORCE SIZE	PAST RECF	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
									Did not try to					
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total		569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total		569	297	272	52	493	24	74	495	236	333	142	400	27
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve	(1)	111	67	44	24	87	-	27	84	55	56	33	78	-
		20%	22%	16%	46%	18%	-	36%	17%	23%	17%	23%	20%	-
					d			g						
Stay the same	(0)	305	149	156	23	279	4	33	272	138	167	63	236	5
		54%	50%	57%	44%	56%	15%	44%	55%	58%	50%	45%	59%	19%
						С			f				j	
Worsen	-1)	153	81	72	5	127	20	14	139	44	110	46	85	22
		27%	27%	26%	10%	26%	85%	19%	28%	18%	33%	32%	21%	81%
						С			f		h	k		
Mean score		1	*	1	.4	1	8	.2	1	*	2	1	*	8
					d		~ =	_ g		i				40
Standard deviation		.68	.71	.65	.67	.66	.37	.73	.66	.64	.69	.74	.64	.40
Standard error		.03	.04	.04	.07	.03	.07	.06	.03	.04	.04	.06	.03	.08



Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	569	362	207	17	72	104	48	91	88	71	78	52	517
Weighted Total	569 100%	510 100%	59 100%	20 100%	79 100%	118 100%	76 100%	65 100%	135 100%	34 100%	43 100%	52 100%	517 100%
Training existing staff	105 19%	81 16%	25 42% a	7 34%	16 20%	21 18%	13 17%	8 13%	22 17%	11 32% eghj	6 15%	17 32% I	88 17%
Employing new staff from the UK workforce	48 8%	27 5%	21 36% a	1 3%	9 11%	9 8%	10 13%	5 8%	7 5%	5 16% hj	2 4%	8 15%	40 8%
Employing new staff from the EU/EEA workforce, excluding the UK (e.g. Germany, Norway)	30 5%	19 4%	11 19% a	3 16%	6 8%	5 4%	4 5%	2 3%	6 4%	1 3%	4 9%	9 17% I	21 4%
Employing new staff from outside the UK / EU / EEA (e.g. America, China)	18 3%	13 2%	6 9% a	1 5%	1 1%	3 3%	5 6%	1 1%	5 4%	2 5%	1 3%	2 3%	17 3%
Employing apprentice(s)	25 4%	17 3%	8 14% a	1 4%	5 6% g	3 3%	5 7% 9	* 1%	6 5%	1 4%	2 5%	4 7%	21 4%
Employing work experience students or interns	30 5%	21 4%	9 16% a	1 3%	4 6%	9 8%	3 4%	2 3%	3 3%	2 6%	6 13% gh	5 9%	26 5%



Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total

None of the above

	BUSINES	SS SIZE				INDU	STRY				MANUFACTURIN	IG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	- 1
569	362	207	17	72	104	48	91	88	71	78	52	517
569	510	59	20	79	118	76	65	135	34	43	52	517
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100
398	384	14	10	55	81	48	50	106	18	29	26	372
70%	75%	23%	48%	70%	69%	64%	78%	79%	54%	67%	49%	7
	b						i	i				



Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
								Did not try to					
0: 17	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	ı	J	k	*1
Unweighted Total	569	320	249	102	442	25	159	410	269	300	161	386	22
Weighted Total	569	297	272	52	493	24	74	495	236	333	142	400	27
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Training existing staff	105	55	50	22	83	1	27	78	48	58	33	69	3
	19%	19%	18%	41%	17%	5%	37%	16%	20%	17%	23%	17%	12%
				d			g						
Employing new staff from the UK workforce	48	29	19	23	24	1	36	12	28	20	13	34	*
	8%	10%	7%	44%	5%	6%	49%	2%	12%	6%	10%	9%	*
				d			g		1				
Employing new staff from the EU/EEA workforce,	30	21	9	15	12	3	22	9	19	12	4	24	3
excluding the UK (e.g. Germany, Norway)	5%	7%	3%	29%	3%	11%	29%	2%	8%	3%	3%	6%	10%
				d			g		1				
Employing new staff from outside the UK / EU /	18	7	11	4	14	*	9	9	14	4	5	10	3
EEA (e.g. America, China)	3%	2%	4%	8%	3%	1%	13%	2%	6%	1%	4%	3%	11%
				d			g		1				
Employing apprentice(s)	25	17	8	10	14	1	14	10	16	9	10	15	-
	4%	6%	3%	19% d	3%	3%	20%	2%	7%	3%	7%	4%	-
				a			g		'				
Employing work experience students or interns	30	18	12	9	20	2	17	13	17	14	8	23	-
	5%	6%	4%	16% d	4%	8%	23%	3%	7%	4%	5%	6%	-
				a			g						
None of the above	398	207	191	9	372	17	3	395	147	251	91	288	19
	70%	70%	70%	17%	75% c	73%	4%	80%	62%	75% h	64%	72%	69%
					C			I I					

