LCCI, Topical questions survey – Q2 2021

Methodology: Savanta ComRes interviewed 520 London business leaders online between 28th April and 6th June 2021. Data were weighted to be representative of all London business leaders by size and broad industry sector. Savanta ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with Savanta ComRes before use. Savanta ComRes requires 48-hours to check a press release unless otherwise agreed.

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q7. Which of the following best describes your organisation before the COVID-19 pandemic? If your organisation operates in multiple ways, please select the one answer that best applies.
Base: All respondents

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	520	267	253	12	75	98	66	82	59	56	72	61	459
Weighted Total	520	471	49	17	78	99	71	68	122	29	36	55	465
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Primarily office-based	176	146	30	7	18	31	28	34	45	5	7	10	166
	34%	31%	61%	41%	23%	31%	40%	51%	37%	19%	19%	18%	36%
			a				dij	deij	ij				k
Primarily based around retail premises	38	35	3	3	*	25	-	1	6	1	1	4	34
	7%	7%	5%	18%	1%	26%	-	1%	5%	3%	4%	7%	7%
						dfghij							
Primarily based around hospitality premises (e.g. pubs, bars, restaurants, hotels)	20	17	3	-	1	9	*	2	3	1	4	1	19
	4%	4%	7%	-	1%	9%	*	3%	3%	3%	11%	2%	4%
						df					dfg		
Primarily based around public service buildings (e.g. schools, hospitals)	17	13	4	-	1	*	4	*	4	9	*	1	16
	3%	3%	8%	-	1%	*	5%	*	3%	29%	*	1%	4%
			a				eg			defghj			
Primarily based around other fixed locations (e.g. warehouses, construction sites, farms)	30	24	6	*	17	2	3	*	1	2	5	15	15
	6%	5%	12%	2%	22%	2%	4%	*	1%	6%	14%	28%	3%
			a		efghi					g	egh	l	
Primarily based on working from home	197	195	2	7	19	27	35	25	60	9	13	7	190
	38%	41%	3%	39%	25%	27%	50%	37%	49%	30%	38%	13%	41%
		b					dei		dei				k
Primarily mobile (e.g. providing the services of tradespeople or carers)	42	41	2	-	21	5	*	5	3	3	5	18	25
	8%	9%	3%	-	28%	5%	*	8%	2%	11%	15%	32%	5%
		b			efghi			f		f	efh	l	

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

Prepared by Savanta ComRes

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q7. Which of the following best describes your organisation before the COVID-19 pandemic? If your organisation operates in multiple ways, please select the one answer that best applies.
Base: All respondents

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	520	300	220	149	327	44	200	320	250	270	184	310	26
Weighted Total	520	276	244	72	420	28	58	462	181	339	160	340	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Primarily office-based	176	113	63	29	135	12	22	154	65	111	48	122	6
	34%	41%	26%	40%	32%	43%	37%	33%	36%	33%	30%	36%	30%
		b											
Primarily based around retail premises	38	20	18	7	31	*	6	32	16	22	13	25	*
	7%	7%	7%	9%	7%	*	11%	7%	9%	6%	8%	7%	*
				e									
Primarily based around hospitality premises (e.g. pubs, bars, restaurants, hotels)	20	12	8	5	12	3	7	14	4	16	11	9	1
	4%	4%	3%	6%	3%	12%	11%	3%	2%	5%	7%	3%	3%
						d	g				k		
Primarily based around public service buildings (e.g. schools, hospitals)	17	8	9	3	14	*	4	13	6	11	4	11	2
	3%	3%	4%	4%	3%	1%	7%	3%	3%	3%	3%	3%	8%
							g						
Primarily based around other fixed locations (e.g. warehouses, construction sites, farms)	30	15	15	6	19	4	7	23	12	18	13	13	5
	6%	6%	6%	9%	5%	16%	11%	5%	7%	5%	8%	4%	23%
						d	g				k		
Primarily based on working from home	197	96	101	17	178	1	13	184	67	129	50	141	5
	38%	35%	41%	24%	42%	4%	22%	40%	37%	38%	31%	42%	26%
				e	ce			f				j	
Primarily mobile (e.g. providing the services of tradespeople or carers)	42	11	31	6	30	7	*	42	10	33	22	19	2
	8%	4%	13%	8%	7%	23%	*	9%	5%	10%	14%	6%	10%
			a			cd		f			k		

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q7. Which of the following best describes your organisation before the COVID-19 pandemic? If your organisation operates in multiple ways, please select the one answer that best applies.
Base: All respondents

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	h
Unweighted Total	520	104	278	69	69	201	169	115	35
Weighted Total	520 100%	118 100%	244 100%	87 100%	71 100%	176 100%	105 100%	197 100%	42 100%
Primarily office-based	176 34%	35 30%	93 38% d	35 40% d	13 18%	176 100% fgh	- -	- -	- -
Primarily based around retail premises	38 7%	8 7%	20 8%	3 3%	6 9%	- -	38 36% egh	- -	- -
Primarily based around hospitality premises (e.g. pubs, bars, restaurants, hotels)	20 4%	6 5%	12 5%	* 1%	2 3%	- -	20 19% egh	- -	- -
Primarily based around public service buildings (e.g. schools, hospitals)	17 3%	3 2%	7 3%	5 5%	3 4%	- -	17 16% egh	- -	- -
Primarily based around other fixed locations (e.g. warehouses, construction sites, farms)	30 6%	6 5%	15 6%	4 5%	5 7%	- -	30 28% egh	- -	- -
Primarily based on working from home	197 38%	50 43%	86 35%	28 32%	32 45%	- -	- -	197 100% efh	- -
Primarily mobile (e.g. providing the services of tradespeople or carers)	42 8%	10 8%	11 5%	12 13% b	10 14% b	- -	- -	- -	42 100% efg

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

Savanta: ComRes

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	520	267	253	12	75	98	66	82	59	56	72	61	459
Weighted Total	520 100%	471 100%	49 100%	17 100%	78 100%	99 100%	71 100%	68 100%	122 100%	29 100%	36 100%	55 100%	465 100%
Not applicable to my organisation	168 32%	162 34% b	6 13%	3 18%	32 41% fgh	51 52% fghi	18 25%	13 20%	24 20%	10 35% g	17 46% fgh	24 45% l	144 31%
We do not expect employees will work from home under normal circumstances (0)	32 6%	26 5%	7 14% a	3 19%	3 3%	11 11% fh	1 1%	7 11% fh	1 1%	5 16% dfh	2 6%	3 6%	29 6%
We expect employees will work from home 1 day a week (1)	24 5%	21 4%	3 6%	3 18%	3 4%	5 5%	3 5%	1 1%	6 5%	2 8%	1 2%	4 7%	20 4%
2 days a week (2)	48 9%	38 8%	10 21% a	* 1%	9 12% e	2 2%	4 6%	10 15% e	17 14% e	3 11% e	2 7%	3 5%	46 10%
3 days a week (3)	60 12%	49 10%	11 22% a	7 42%	5 6%	11 11%	13 18% dj	7 11%	13 11%	2 7%	2 4%	10 19%	49 11%
4 days a week (4)	35 7%	31 7%	5 9%	* 1%	3 3%	* *	5 7% e	7 11% e	16 13% de	1 3%	3 9% e	* *	35 8% k
5 days a week (5)	126 24%	120 25% b	6 12%	* 1%	20 26%	16 16%	18 25%	18 27%	43 35% ej	5 19%	5 15%	7 13%	118 25% k
Don't know	26 5%	25 5%	1 2%	- -	3 4%	3 3%	9 13% dehi	4 6%	3 3%	* 1%	3 9% i	3 5%	24 5%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	520	267	253	12	75	98	66	82	59	56	72	61	459
Weighted Total	520	471	49	17	78	99	71	68	122	29	36	55	465
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NETS													
Net: At least 1 day a week	293	258	35	11	40	34	43	43	94	14	14	24	269
	56%	55%	71%	63%	52%	34%	60%	64%	77%	48%	38%	45%	58%
			a		e		ej	ej	deij				
Net: No more than 2 days a week	72	59	13	3	12	7	7	11	22	6	3	6	66
	14%	12%	27%	19%	16%	7%	11%	16%	18%	19%	9%	12%	14%
			a						e	e			
Net: No more than 3 days a week	132	108	24	11	17	18	20	18	35	8	5	17	115
	25%	23%	49%	62%	22%	18%	28%	27%	29%	26%	14%	31%	25%
			a				j		j				
Net: 4 or 5 days a week	161	150	11	*	23	16	23	25	59	6	9	8	153
	31%	32%	22%	2%	29%	16%	32%	38%	48%	22%	24%	14%	33%
		b			e		e	e	deij				k
Mean score	3.3	3.4	2.5	1.9	3.5	2.7	3.6	3.2	3.7	2.5	3.2	2.8	3.3
		b			ei		ei	i	ei				
Standard deviation	1.71	1.70	1.59	1.38	1.68	2.01	1.41	1.77	1.39	2.02	1.85	1.68	1.71
Standard error	.09	.14	.11	.42	.24	.26	.19	.21	.20	.32	.31	.26	.09

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

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Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents

			LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
			a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total		520	300	220	149	327	44	200	320	250	270	184	310	26
Weighted Total		520 100%	276 100%	244 100%	72 100%	420 100%	28 100%	58 100%	462 100%	181 100%	339 100%	160 100%	340 100%	20 100%
Not applicable to my organisation		168 32%	81 29%	88 36%	17 23%	144 34% c	8 27%	10 17%	159 34% f	48 26%	120 35% h	56 35%	106 31%	6 29%
We do not expect employees will work from home under normal circumstances	(0)	32 6%	20 7%	12 5%	13 18% de	19 5%	* 1%	8 14% g	24 5%	14 8%	18 5%	14 9%	18 5%	* *
We expect employees will work from home 1 day a week	(1)	24 5%	9 3%	14 6%	5 7%	16 4%	2 7%	2 4%	21 5%	7 4%	16 5%	7 4%	15 4%	2 10%
2 days a week	(2)	48 9%	26 9%	22 9%	7 10%	38 9%	3 11%	14 24% g	35 8%	11 6%	37 11%	15 9%	32 10%	1 4%
3 days a week	(3)	60 12%	41 15% b	19 8%	9 12%	47 11%	4 13%	10 17% g	50 11%	24 13%	36 11%	28 17% k	31 9%	1 4%
4 days a week	(4)	35 7%	24 9%	11 5%	4 6%	27 6%	4 15% d	2 3%	33 7% f	9 5%	26 8%	13 8%	21 6%	1 7%
5 days a week	(5)	126 24%	54 20%	71 29% a	13 18%	109 26%	4 13%	12 21%	114 25%	55 30% i	71 21%	24 15%	94 28% j	8 43%
Don't know		26 5%	20 7% b	7 3%	4 5%	19 5%	4 13% d	* *	26 6% f	12 7%	14 4%	4 3%	22 6%	1 3%
NETS														
Net: At least 1 day a week		293 56%	155 56%	138 56%	39 54%	238 57%	16 59%	40 69% g	253 55%	106 59%	187 55%	86 54%	193 57%	13 67%
Net: No more than 2 days a week		72 14%	35 13%	37 15%	12 17%	55 13%	5 18%	16 28% g	56 12%	19 10%	53 16%	22 14%	47 14%	3 14%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	520	300	220	149	327	44	200	320	250	270	184	310	26
Weighted Total	520	276	244	72	420	28	58	462	181	339	160	340	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: No more than 3 days a week	132	77	55	21	102	9	26	106	42	90	50	78	4
	25%	28%	23%	29%	24%	31%	45%	23%	23%	26%	31%	23%	18%
							g				k		
Net: 4 or 5 days a week	161	79	82	17	136	8	14	147	64	97	37	115	10
	31%	29%	34%	24%	32%	28%	24%	32%	36%	29%	23%	34%	49%
												j	
Mean score	3.3	3.2	3.4	2.5	3.5	3.2	2.7	3.4	3.4	3.2	2.9	3.4	4.0
					c	c		f				j	
Standard deviation	1.71	1.66	1.75	1.93	1.64	1.39	1.73	1.68	1.77	1.67	1.66	1.71	1.56
Standard error	.09	.11	.15	.17	.11	.25	.13	.12	.12	.13	.14	.12	.36

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
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Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents

			BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
		Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
			a	b	c	d	e	f	g	h
Unweighted Total		520	104	278	69	69	201	169	115	35
Weighted Total		520 100%	118 100%	244 100%	87 100%	71 100%	176 100%	105 100%	197 100%	42 100%
Not applicable to my organisation		168 32%	34 29%	75 31%	31 36%	28 40%	26 15%	40 38% e	82 42% e	20 47% e
We do not expect employees will work from home under normal circumstances	(0)	32 6%	6 5%	16 7%	9 10% d	1 2%	15 9% g	9 8% g	3 2%	5 12% g
We expect employees will work from home 1 day a week	(1)	24 5%	6 5%	9 4%	2 2%	7 9%	13 8% g	10 9% g	- -	1 1%
2 days a week	(2)	48 9%	8 7%	22 9%	14 17% d	3 4%	30 17% g	11 10% g	5 2%	3 6%
3 days a week	(3)	60 12%	12 11%	39 16% d	6 7%	2 4%	30 17% g	21 20% gh	7 4%	2 5%
4 days a week	(4)	35 7%	7 6%	24 10% d	3 3%	2 2%	16 9%	5 5%	14 7%	* *
5 days a week	(5)	126 24%	37 31% b	42 17%	20 23%	27 38% b	26 15% f	9 8%	85 43% efh	6 15%
Don't know		26 5%	8 7%	16 7%	2 2%	1 1%	18 10% fg	2 2%	1 1%	5 13% fg
NETS										
Net: At least 1 day a week		293 56%	70 59%	137 56%	45 52%	41 58%	116 66% fh	55 53% h	110 56% h	12 27%

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	h
Unweighted Total	520	104	278	69	69	201	169	115	35
Weighted Total	520	118	244	87	71	176	105	197	42
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: No more than 2 days a week	72	14	32	16	10	44	21	5	3
	14%	12%	13%	19%	14%	25%	20%	2%	8%
						gh	g		
Net: No more than 3 days a week	132	27	71	22	12	73	42	12	5
	25%	23%	29%	25%	17%	42%	40%	6%	12%
						gh	gh		
Net: 4 or 5 days a week	161	43	66	23	28	43	13	98	6
	31%	37%	27%	26%	40%	24%	13%	50%	15%
					b	f		efh	
Mean score	3.3	3.5	3.1	3.0	3.8	2.7	2.5	4.5	2.6
					bc			ef	
Standard deviation	1.71	1.70	1.61	1.87	1.72	1.60	1.53	1.09	2.17
Standard error	.09	.21	.11	.28	.25	.12	.14	.14	.56

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents where working from home is an option

			BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
			a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total		396	165	231	11	55	63	59	75	51	40	42	46	350
Weighted Total		352	309	42	14	46	48	53	54	98	19	19	30	322
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
We do not expect employees will work from home under normal circumstances	(0)	32	26	7	3	3	11	1	7	1	5	2	3	29
		9%	8%	16%	23%	5%	22%	2%	13%	1%	25%	12%	11%	9%
				a			dfh		fh		dfh	fh		
We expect employees will work from home 1 day a week	(1)	24	21	3	3	3	5	3	1	6	2	1	4	20
		7%	7%	7%	22%	7%	10%	6%	2%	6%	12%	5%	12%	6%
							g				g			
2 days a week	(2)	48	38	10	*	9	2	4	10	17	3	2	3	46
		14%	12%	24%	1%	21%	5%	8%	18%	17%	17%	13%	9%	14%
				a		e			e	e				
3 days a week	(3)	60	49	11	7	5	11	13	7	13	2	2	10	49
		17%	16%	25%	52%	11%	23%	24%	13%	13%	11%	8%	35%	15%
				a				j					l	
4 days a week	(4)	35	31	5	*	3	*	5	7	16	1	3	*	35
		10%	10%	11%	1%	6%	*	9%	14%	16%	5%	17%	1%	11%
								e	e	e		e		k
5 days a week	(5)	126	120	6	*	20	16	18	18	43	5	5	7	118
		36%	39%	14%	1%	44%	33%	34%	33%	43%	29%	28%	24%	37%
			b											
Don't know		26	25	1	-	3	3	9	4	3	*	3	3	24
		8%	8%	3%	-	7%	6%	18%	7%	4%	1%	17%	8%	7%
			b					hi				hi		
NETS														
Net: At least 1 day a week		293	258	35	11	40	34	43	43	94	14	14	24	269
		83%	84%	81%	77%	88%	72%	80%	80%	96%	74%	71%	81%	84%
						ej				efgij				

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents where working from home is an option

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	396	165	231	11	55	63	59	75	51	40	42	46	350
Weighted Total	352	309	42	14	46	48	53	54	98	19	19	30	322
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: No more than 2 days a week	72	59	13	3	12	7	7	11	22	6	3	6	66
	20%	19%	31%	24%	27%	15%	14%	20%	23%	29%	17%	21%	20%
			a										
Net: No more than 3 days a week	132	108	24	11	17	18	20	18	35	8	5	17	115
	37%	35%	56%	75%	38%	38%	38%	33%	36%	40%	25%	56%	36%
			a									l	
Net: 4 or 5 days a week	161	150	11	*	23	16	23	25	59	6	9	8	153
	46%	49%	25%	2%	50%	34%	43%	47%	60%	34%	45%	25%	48%
		b							ei				k
Mean score	3.3	3.4	2.5	1.9	3.5	2.7	3.6	3.2	3.7	2.5	3.2	2.8	3.3
		b			ei		ei	i	ei				
Standard deviation	1.71	1.70	1.59	1.38	1.68	2.01	1.41	1.77	1.39	2.02	1.85	1.68	1.71
Standard error	.09	.14	.11	.42	.24	.26	.19	.21	.20	.32	.31	.26	.09

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents where working from home is an option

			LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
			a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total		396	245	151	130	230	36	182	214	214	182	139	237	20
Weighted Total		352	195	157	55	276	20	48	304	133	219	104	233	14
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
We do not expect employees will work from home under normal circumstances	(0)	32	20	12	13	19	*	8	24	14	18	14	18	*
		9%	10%	8%	24%	7%	1%	17%	8%	11%	8%	13%	8%	*
					de			g						
We expect employees will work from home 1 day a week	(1)	24	9	14	5	16	2	2	21	7	16	7	15	2
		7%	5%	9%	10%	6%	9%	5%	7%	5%	8%	7%	6%	14%
2 days a week	(2)	48	26	22	7	38	3	14	35	11	37	15	32	1
		14%	13%	14%	13%	14%	16%	28%	11%	9%	17%	14%	14%	6%
								g			h			
3 days a week	(3)	60	41	19	9	47	4	10	50	24	36	28	31	1
		17%	21%	12%	16%	17%	18%	21%	16%	18%	17%	27%	13%	5%
			b									k		
4 days a week	(4)	35	24	11	4	27	4	2	33	9	26	13	21	1
		10%	12%	7%	8%	10%	21%	4%	11%	7%	12%	12%	9%	9%
							c		f					
5 days a week	(5)	126	54	71	13	109	4	12	114	55	71	24	94	8
		36%	28%	46%	24%	39%	18%	25%	37%	41%	32%	23%	40%	61%
				a		ce			f				j	
Don't know		26	20	7	4	19	4	*	26	12	14	4	22	1
		8%	10%	4%	6%	7%	18%	*	9%	9%	6%	4%	9%	5%
			b				cd		f					
NETS														
Net: At least 1 day a week		293	155	138	39	238	16	40	253	106	187	86	193	13
		83%	80%	88%	70%	86%	81%	83%	83%	80%	85%	83%	83%	95%
				a		c								
Net: No more than 2 days a week		72	35	37	12	55	5	16	56	19	53	22	47	3
		20%	18%	23%	22%	20%	25%	33%	18%	14%	24%	21%	20%	20%
								g			h			
Net: No more than 3 days a week		132	77	55	21	102	9	26	106	42	90	50	78	4
		37%	39%	35%	38%	37%	43%	54%	35%	32%	41%	48%	34%	25%
								g				k		

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

Prepared by Savanta ComRes

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents where working from home is an option

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	396	245	151	130	230	36	182	214	214	182	139	237	20
Weighted Total	352	195	157	55	276	20	48	304	133	219	104	233	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: 4 or 5 days a week	161	79	82	17	136	8	14	147	64	97	37	115	10
	46%	40%	53%	32%	49%	39%	29%	48%	48%	44%	35%	49%	70%
			a		c			f				j	
Mean score	3.3	3.2	3.4	2.5	3.5	3.2	2.7	3.4	3.4	3.2	2.9	3.4	4.0
					c	c		f				j	
Standard deviation	1.71	1.66	1.75	1.93	1.64	1.39	1.73	1.68	1.77	1.67	1.66	1.71	1.56
Standard error	.09	.11	.15	.17	.11	.25	.13	.12	.12	.13	.14	.12	.36

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents where working from home is an option

			BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
		Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
			a	b	c	d	e	f	g	*h
Unweighted Total		396	73	227	47	49	180	132	66	18
Weighted Total		352 100%	84 100%	170 100%	56 100%	43 100%	150 100%	66 100%	114 100%	22 100%
We do not expect employees will work from home under normal circumstances	(0)	32 9%	6 7%	16 9%	9 16% d	1 3%	15 10%	9 13% g	3 3%	5 23%
We expect employees will work from home 1 day a week	(1)	24 7%	6 7%	9 5%	2 3%	7 16% bc	13 9% g	10 15% g	- -	1 2%
2 days a week	(2)	48 14%	8 10%	22 13%	14 26% abd	3 7%	30 20% g	11 17% g	5 4%	3 12%
3 days a week	(3)	60 17%	12 15%	39 23% d	6 11%	2 6%	30 20% g	21 32% eg	7 6%	2 9%
4 days a week	(4)	35 10%	7 8%	24 14% d	3 5%	2 4%	16 11%	5 7%	14 12%	* *
5 days a week	(5)	126 36%	37 44% b	42 25%	20 36%	27 63% abc	26 18%	9 13%	85 74% ef	6 28%
Don't know		26 8%	8 9%	16 10%	2 3%	1 1%	18 12% fg	2 3%	1 1%	5 25%
NETS										
Net: At least 1 day a week		293 83%	70 84%	137 81%	45 81%	41 95% abc	116 78%	55 84%	110 96% ef	12 52%
Net: No more than 2 days a week		72 20%	14 17%	32 19%	16 29%	10 23%	44 29% g	21 31% g	5 4%	3 14%

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q8. Once COVID-19 restrictions have been fully lifted for several months, how many days per week do you expect employees to work from home, on average?
Base: All respondents where working from home is an option

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	*h
Unweighted Total	396	73	227	47	49	180	132	66	18
Weighted Total	352	84	170	56	43	150	66	114	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: No more than 3 days a week	132	27	71	22	12	73	42	12	5
	37%	32%	42%	40%	29%	49%	64%	10%	24%
						g	eg		
Net: 4 or 5 days a week	161	43	66	23	28	43	13	98	6
	46%	52%	39%	41%	67%	29%	20%	86%	28%
					bc			ef	
Mean score	3.3	3.5	3.1	3.0	3.8	2.7	2.5	4.5	2.6
					bc			ef	
Standard deviation	1.71	1.70	1.61	1.87	1.72	1.60	1.53	1.09	2.17
Standard error	.09	.21	.11	.28	.25	.12	.14	.14	.56

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q9. Which of the following best describes your organisation's attitudes towards the use of co-working spaces for employees to use, based away from your main business premises?
Base: All respondents

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	520	267	253	12	75	98	66	82	59	56	72	61	459
Weighted Total	520	471	49	17	78	99	71	68	122	29	36	55	465
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
We are considering the use of co-working spaces	93	79	15	4	6	12	22	21	19	5	3	7	86
	18%	17%	30%	21%	8%	12%	31%	32%	16%	18%	7%	13%	19%
			a				dehj	dehj					
We are not considering the use of co-working spaces	152	135	17	7	34	20	21	21	37	7	6	20	132
	29%	29%	36%	40%	44%	20%	30%	31%	30%	22%	17%	36%	28%
					eij			j					
We are already using co-working spaces	51	45	6	4	3	7	1	7	21	4	4	6	45
	10%	10%	13%	21%	3%	7%	2%	10%	17%	13%	12%	11%	10%
								f	def	df	df		
Not applicable to my organisation	224	213	11	3	35	60	26	18	45	14	23	22	202
	43%	45%	22%	18%	45%	61%	37%	27%	37%	47%	63%	40%	43%
		b			g	dfgh				g	dfgh		
NETS													
Net: Already using or considering	144	124	21	7	9	19	23	28	41	9	7	13	131
	28%	26%	42%	42%	12%	20%	33%	42%	33%	31%	20%	24%	28%
			a				de	dej	d	d			

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q9. Which of the following best describes your organisation's attitudes towards the use of co-working spaces for employees to use, based away from your main business premises?
Base: All respondents

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	520	300	220	149	327	44	200	320	250	270	184	310	26
Weighted Total	520 100%	276 100%	244 100%	72 100%	420 100%	28 100%	58 100%	462 100%	181 100%	339 100%	160 100%	340 100%	20 100%
We are considering the use of co-working spaces	93 18%	52 19%	41 17%	27 38% d	58 14%	8 29% d	19 33% g	74 16%	36 20%	57 17%	33 20%	56 16%	5 24%
We are not considering the use of co-working spaces	152 29%	103 37% b	49 20%	20 28%	121 29%	11 39%	20 34%	132 29%	69 38% i	83 25%	46 29%	99 29%	6 32%
We are already using co-working spaces	51 10%	23 8%	28 11%	7 9%	40 10%	4 14%	6 11%	45 10%	10 6%	41 12% h	19 12%	29 9%	3 13%
Not applicable to my organisation	224 43%	97 35%	126 52% a	18 25%	201 48% ce	5 17%	13 22%	211 46% f	66 36%	158 47% h	62 39%	156 46%	6 31%
NETS													
Net: Already using or considering	144 28%	75 27%	69 28%	34 47% d	98 23%	12 44% d	25 44% g	119 26%	46 26%	98 29%	52 32%	85 25%	7 37%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q9. Which of the following best describes your organisation's attitudes towards the use of co-working spaces for employees to use, based away from your main business premises?
Base: All respondents

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	h
Unweighted Total	520	104	278	69	69	201	169	115	35
Weighted Total	520 100%	118 100%	244 100%	87 100%	71 100%	176 100%	105 100%	197 100%	42 100%
We are considering the use of co-working spaces	93 18%	24 21% d	46 19% d	17 20% d	5 7%	46 26% fgh	17 16%	28 14%	2 5%
We are not considering the use of co-working spaces	152 29%	32 27%	89 36% cd	17 19%	15 21%	60 34% g	33 31%	44 23%	16 37%
We are already using co-working spaces	51 10%	10 8%	23 9%	6 7%	12 17%	22 13% h	11 10% h	18 9%	* *
Not applicable to my organisation	224 43%	52 44%	86 35%	47 54% b	39 55% b	48 27%	45 43% e	107 54% e	25 58% e
NETS									
Net: Already using or considering	144 28%	34 29%	70 28%	23 27%	17 24%	69 39% fgh	28 27% h	46 23% h	2 5%

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q9. Which of the following best describes your organisation's attitudes towards the use of co-working spaces for employees to use, based away from your main business premises?
Base: All respondents where co-working spaces are an option

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	358	133	225	11	54	60	56	70	42	35	30	49	309
Weighted Total	296	258	38	14	43	39	44	50	78	16	13	33	263
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
We are considering the use of co-working spaces	93	79	15	4	6	12	22	21	19	5	3	7	86
	31%	30%	38%	26%	15%	31%	50%	43%	25%	34%	20%	21%	33%
						d	dehj	dj		d			
We are not considering the use of co-working spaces	152	135	17	7	34	20	21	21	37	7	6	20	132
	51%	52%	46%	48%	79%	50%	47%	43%	48%	42%	47%	60%	50%
					efghij								
We are already using co-working spaces	51	45	6	4	3	7	1	7	21	4	4	6	45
	17%	17%	16%	26%	6%	18%	3%	14%	28%	25%	33%	19%	17%
						f		f	df	df	dfg		
NETS													
Net: Already using or considering	144	124	21	7	9	19	23	28	41	9	7	13	131
	49%	48%	54%	52%	21%	50%	53%	57%	52%	58%	53%	40%	50%
						d	d	d	d	d	d		

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q9. Which of the following best describes your organisation's attitudes towards the use of co-working spaces for employees to use, based away from your main business premises?
Base: All respondents where co-working spaces are an option

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	358	230	128	128	193	37	181	177	198	160	139	200	19
Weighted Total	296	178	118	54	219	23	45	251	115	181	98	184	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
We are considering the use of co-working spaces	93	52	41	27	58	8	19	74	36	57	33	56	5
	31%	29%	35%	50%	26%	35%	42%	29%	31%	31%	33%	30%	35%
				d			g						
We are not considering the use of co-working spaces	152	103	49	20	121	11	20	132	69	83	46	99	6
	51%	58%	42%	37%	55%	47%	44%	53%	60%	46%	47%	54%	47%
		b			c				i				
We are already using co-working spaces	51	23	28	7	40	4	6	45	10	41	19	29	3
	17%	13%	24%	13%	18%	17%	14%	18%	9%	23%	20%	16%	18%
			a							h			
NETS													
Net: Already using or considering	144	75	69	34	98	12	25	119	46	98	52	85	7
	49%	42%	58%	63%	45%	53%	56%	47%	40%	54%	53%	46%	53%
			a	d						h			

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q9. Which of the following best describes your organisation's attitudes towards the use of co-working spaces for employees to use, based away from your main business premises?
Base: All respondents where co-working spaces are an option

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	*h
Unweighted Total	358	63	214	38	43	164	131	50	13
Weighted Total	296 100%	66 100%	158 100%	40 100%	32 100%	128 100%	60 100%	90 100%	18 100%
We are considering the use of co-working spaces	93 31%	24 37% d	46 29%	17 42% d	5 16%	46 36%	17 28%	28 31%	2 12%
We are not considering the use of co-working spaces	152 51%	32 48%	89 56%	17 42%	15 47%	60 47%	33 54%	44 49%	16 88%
We are already using co-working spaces	51 17%	10 15%	23 15%	6 16%	12 37% abc	22 17%	11 18%	18 20%	* *
NETS									
Net: Already using or considering	144 49%	34 52%	70 44%	23 58%	17 53%	69 53%	28 46%	46 51%	2 12%

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All respondents

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	520	267	253	12	75	98	66	82	59	56	72	61	459
Weighted Total	520	471	49	17	78	99	71	68	122	29	36	55	465
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Risk of contracting COVID-19 when commuting	94	73	21	4	16	21	10	16	15	6	6	9	85
	18%	16%	42%	22%	21%	21%	15%	23%	12%	20%	17%	16%	18%
			a										
Risk of contracting COVID-19 at the workplace	88	67	21	7	12	19	13	12	13	6	6	10	78
	17%	14%	44%	41%	16%	19%	18%	18%	10%	19%	17%	18%	17%
			a										
The financial cost of the commute	63	53	10	10	5	11	10	11	6	5	5	11	53
	12%	11%	21%	58%	6%	11%	14%	17%	5%	18%	13%	20%	11%
			a					dh		dh			
Less flexibility in the working day	61	47	14	*	6	11	8	12	14	5	4	3	58
	12%	10%	29%	1%	8%	11%	11%	18%	11%	17%	11%	5%	13%
			a										
The additional commuting time	52	40	12	3	4	4	7	15	11	5	3	4	48
	10%	8%	25%	20%	5%	4%	9%	22%	9%	16%	10%	7%	10%
			a					defhj		de			
Less productive than working from home	40	33	6	*	4	6	6	11	6	4	2	1	39
	8%	7%	13%	2%	5%	6%	9%	16%	5%	13%	7%	2%	8%
			a					deh					
Difficulties with childcare / other caring responsibilities	36	30	6	7	3	8	3	5	4	3	2	10	25
	7%	6%	12%	41%	4%	8%	4%	8%	3%	9%	6%	19%	5%
			a									l	
Prefer working alone	34	28	6	3	3	4	6	6	8	1	2	5	29
	7%	6%	13%	20%	3%	4%	9%	9%	7%	3%	7%	9%	6%
			a										

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All respondents

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	520	267	253	12	75	98	66	82	59	56	72	61	459
Weighted Total	520	471	49	17	78	99	71	68	122	29	36	55	465
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	10	9	*	-	-	2	-	-	6	-	2	-	10
	2%	2%	*	-	-	2%	-	-	5%	-	6%	-	2%
									g		dg		
No concerns / don't know	79	76	3	4	9	21	7	10	19	4	6	8	71
	15%	16%	6%	21%	12%	21%	10%	14%	15%	14%	17%	15%	15%
		b											
Not applicable - my organisation is not workplace-based	176	175	1	3	31	25	35	15	44	10	13	18	158
	34%	37%	3%	18%	40%	25%	50%	22%	36%	34%	36%	33%	34%
		b			eg		eg				g		
Not applicable - my organisation did not close its workplace	54	49	5	-	11	14	6	3	16	3	1	6	49
	10%	10%	10%	-	15%	14%	8%	4%	13%	9%	4%	11%	10%
					gj	gj							
NETS													
Net: Risk of contracting COVID-19	127	99	29	7	21	29	15	19	22	7	8	15	113
	25%	21%	59%	41%	27%	29%	21%	28%	18%	24%	23%	27%	24%
			a										
Net: Cost/time of commuting	87	69	18	10	6	13	10	19	14	7	6	11	75
	17%	15%	37%	60%	8%	14%	14%	28%	12%	25%	18%	21%	16%
			a					defh		d			

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

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LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All respondents

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	520	300	220	149	327	44	200	320	250	270	184	310	26
Weighted Total	520 100%	276 100%	244 100%	72 100%	420 100%	28 100%	58 100%	462 100%	181 100%	339 100%	160 100%	340 100%	20 100%
Risk of contracting COVID-19 when commuting	94 18%	58 21%	35 15%	19 27% d	67 16%	8 27%	14 25% g	79 17%	35 19%	59 17%	43 27% k	48 14%	3 14%
Risk of contracting COVID-19 at the workplace	88 17%	50 18%	38 16%	17 24% d	65 16%	6 21%	15 26% g	73 16%	31 17%	57 17%	38 24% k	45 13%	5 24%
The financial cost of the commute	63 12%	31 11%	32 13%	15 20% d	46 11%	2 8%	12 20% g	52 11%	25 14%	38 11%	35 22% k	27 8%	2 11%
Less flexibility in the working day	61 12%	33 12%	28 11%	11 15%	47 11%	3 12%	16 28% g	45 10%	15 8%	46 13%	31 19% k	27 8%	3 15%
The additional commuting time	52 10%	30 11%	22 9%	12 17% d	38 9%	2 6%	12 21% g	40 9%	21 11%	31 9%	21 13%	29 8%	2 11%
Less productive than working from home	40 8%	19 7%	20 8%	8 11%	30 7%	2 7%	9 15% g	31 7%	18 10%	22 6%	19 12% k	20 6%	1 6%
Difficulties with childcare / other caring responsibilities	36 7%	17 6%	18 7%	13 17% de	22 5%	1 4%	13 23% g	22 5%	16 9%	20 6%	23 14% k	13 4%	* 1%
Prefer working alone	34 7%	13 5%	21 9%	14 19% de	20 5%	1 2%	12 21% g	22 5%	15 8%	20 6%	9 6%	25 7%	* 1%
Other	10 2%	5 2%	5 2%	* *	7 2%	2 8% cd	1 1%	9 2%	- -	10 3% h	4 3%	5 2%	- -
No concerns / don't know	79 15%	47 17%	32 13%	12 16%	63 15%	4 15%	3 6%	76 16% f	25 14%	55 16%	25 16%	51 15%	3 15%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All respondents

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	520	300	220	149	327	44	200	320	250	270	184	310	26
Weighted Total	520	276	244	72	420	28	58	462	181	339	160	340	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not applicable - my organisation is not workplace-based	176	93	83	10	158	8	7	169	58	118	47	125	4
	34%	34%	34%	13%	38%	29%	13%	37%	32%	35%	30%	37%	19%
					c	c		f					
Not applicable - my organisation did not close its workplace	54	24	30	5	48	1	2	52	31	23	13	37	4
	10%	9%	12%	8%	12%	2%	4%	11%	17%	7%	8%	11%	20%
					e			f	i				
NETS													
Net: Risk of contracting COVID-19	127	75	53	23	92	12	19	108	45	83	52	69	7
	25%	27%	22%	32%	22%	42%	33%	23%	25%	24%	33%	20%	34%
				d		d	g				k		
Net: Cost/time of commuting	87	49	37	18	66	3	16	71	33	54	37	46	4
	17%	18%	15%	24%	16%	12%	28%	15%	18%	16%	23%	14%	19%
				d			g				k		

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All respondents

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	h
Unweighted Total	520	104	278	69	69	201	169	115	35
Weighted Total	520	118	244	87	71	176	105	197	42
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Risk of contracting COVID-19 when commuting	94	20	58	13	4	57	16	17	3
	18%	17%	24%	15%	5%	32%	15%	9%	8%
		d	d			fgh			
Risk of contracting COVID-19 at the workplace	88	20	45	11	13	45	24	16	3
	17%	17%	18%	12%	18%	25%	23%	8%	8%
						gh	gh		
The financial cost of the commute	63	14	28	14	7	27	15	19	2
	12%	12%	11%	16%	10%	15%	15%	10%	4%
Less flexibility in the working day	61	17	29	9	7	31	16	11	3
	12%	14%	12%	10%	10%	18%	15%	6%	7%
						g	g		
The additional commuting time	52	13	29	7	2	33	5	12	1
	10%	11%	12%	8%	3%	19%	5%	6%	2%
			d			fgh			
Less productive than working from home	40	10	18	5	6	15	8	13	4
	8%	9%	8%	6%	8%	8%	8%	6%	9%
Difficulties with childcare / other caring responsibilities	36	6	17	10	3	12	10	13	*
	7%	5%	7%	11%	4%	7%	10%	7%	*
Prefer working alone	34	8	13	9	4	15	9	10	-
	7%	7%	5%	10%	6%	8%	9%	5%	-
Other	10	7	1	*	2	3	3	-	3
	2%	6%	1%	*	2%	2%	3%	-	7%
		b							g
No concerns / don't know	79	17	39	13	10	30	20	22	6
	15%	14%	16%	15%	14%	17%	19%	11%	15%

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All respondents

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	h
Unweighted Total	520	104	278	69	69	201	169	115	35
Weighted Total	520	118	244	87	71	176	105	197	42
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not applicable - my organisation is not workplace-based	176	40	83	28	25	13	21	122	20
	34%	34%	34%	32%	35%	8%	20%	62%	47%
							e	ef	ef
Not applicable - my organisation did not close its workplace	54	10	18	17	9	22	4	22	6
	10%	9%	7%	19%	13%	12%	4%	11%	15%
				ab		f		f	f
NETS									
Net: Risk of contracting COVID-19	127	28	70	16	13	70	34	21	3
	25%	24%	29%	19%	19%	40%	32%	11%	8%
						gh	gh		
Net: Cost/time of commuting	87	18	46	15	8	46	18	21	2
	17%	15%	19%	17%	11%	26%	17%	11%	4%
						fgh	h		

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All excluding 'Not applicable'

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	377	144	233	11	52	69	52	72	38	38	45	47	330
Weighted Total	290 100%	247 100%	42 100%	14 100%	35 100%	60 100%	30 100%	50 100%	62 100%	17 100%	21 100%	31 100%	259 100%
Risk of contracting COVID-19 when commuting	94 32%	73 30%	21 49% a	4 27%	16 46% h	21 35%	10 35%	16 32%	15 24%	6 34%	6 28%	9 28%	85 33%
Risk of contracting COVID-19 at the workplace	88 30%	67 27%	21 50% a	7 50%	12 35%	19 32%	13 44% gh	12 24%	13 20%	6 34%	6 28%	10 33%	78 30%
The financial cost of the commute	63 22%	53 22%	10 24%	10 71%	5 13%	11 19%	10 34% dh	11 22%	6 10%	5 31% dh	5 22%	11 35% l	53 20%
Less flexibility in the working day	61 21%	47 19%	14 33% a	* 1%	6 18%	11 19%	8 27%	12 24%	14 23%	5 29%	4 18%	3 8%	58 22% k
The additional commuting time	52 18%	40 16%	12 29% a	3 24%	4 12%	4 6%	7 22% e	15 30% de	11 17%	5 29% de	3 16%	4 13%	48 19%
Less productive than working from home	40 14%	33 13%	6 15%	* 2%	4 11%	6 9%	6 21%	11 22% e	6 10%	4 22%	2 11%	1 3%	39 15% k
Difficulties with childcare / other caring responsibilities	36 12%	30 12%	6 14%	7 50%	3 9%	8 14%	3 11%	5 11%	4 6%	3 16%	2 11%	10 33% l	25 10%
Prefer working alone	34 12%	28 11%	6 15%	3 24%	3 8%	4 6%	6 22% dei	6 13%	8 13%	1 6%	2 11%	5 16%	29 11%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All excluding 'Not applicable'

		BUSINESS SIZE		INDUSTRY								MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
		a	b	*c	d	e	f	g	h	i	j	k	l
Unweighted Total	377	144	233	11	52	69	52	72	38	38	45	47	330
Weighted Total	290	247	42	14	35	60	30	50	62	17	21	31	259
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Other	10	9	*	-	-	2	-	-	6	-	2	-	10
	3%	4%	1%	-	-	3%	-	-	10%	-	9%	-	4%
		b							dfg		dfg		
No concerns / don't know	79	76	3	4	9	21	7	10	19	4	6	8	71
	27%	31%	7%	26%	26%	35%	24%	19%	30%	25%	28%	27%	27%
		b				g							
NETS													
Net: Risk of contracting COVID-19	127	99	29	7	21	29	15	19	22	7	8	15	113
	44%	40%	67%	50%	59%	48%	51%	38%	35%	42%	38%	48%	43%
			a		ghj								
Net: Cost/time of commuting	87	69	18	10	6	13	10	19	14	7	6	11	75
	30%	28%	42%	73%	17%	22%	34%	38%	23%	43%	29%	37%	29%
			a				d	de		de			

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e/f/g/h/i/j - k/l

Prepared by Savanta ComRes

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All excluding 'Not applicable'

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	377	239	138	135	205	37	184	193	192	185	143	214	20
Weighted Total	290 100%	159 100%	131 100%	57 100%	213 100%	19 100%	48 100%	242 100%	92 100%	198 100%	100 100%	178 100%	12 100%
Risk of contracting COVID-19 when commuting	94 32%	58 37%	35 27%	19 34%	67 31%	8 39%	14 30%	79 33%	35 38%	59 30%	43 43% k	48 27%	3 23%
Risk of contracting COVID-19 at the workplace	88 30%	50 31%	38 29%	17 30%	65 31%	6 30%	15 31%	73 30%	31 34%	57 29%	38 38% k	45 25%	5 40%
The financial cost of the commute	63 22%	31 19%	32 25%	15 26%	46 22%	2 11%	12 24%	52 21%	25 27%	38 19%	35 35% k	27 15%	2 18%
Less flexibility in the working day	61 21%	33 21%	28 21%	11 19%	47 22%	3 17%	16 33% g	45 19%	15 16%	46 23%	31 31% k	27 15%	3 24%
The additional commuting time	52 18%	30 19%	22 17%	12 22%	38 18%	2 8%	12 25% g	40 16%	21 22%	31 16%	21 21%	29 16%	2 18%
Less productive than working from home	40 14%	19 12%	20 16%	8 14%	30 14%	2 10%	9 18%	31 13%	18 19% i	22 11%	19 19% k	20 11%	1 10%
Difficulties with childcare / other caring responsibilities	36 12%	17 11%	18 14%	13 22% de	22 10%	1 5%	13 27% g	22 9%	16 17% i	20 10%	23 23% k	13 7%	* 2%
Prefer working alone	34 12%	13 8%	21 16% a	14 25% de	20 9%	1 3%	12 25% g	22 9%	15 16%	20 10%	9 9%	25 14%	* 2%
Other	10 3%	5 3%	5 4%	* *	7 3%	2 11% cd	1 1%	9 4%	- -	10 5% h	4 4%	5 3%	- -
No concerns / don't know	79 27%	47 29%	32 25%	12 20%	63 30%	4 21%	3 7%	76 31% f	25 27%	55 28%	25 25%	51 29%	3 25%

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All excluding 'Not applicable'

		LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
		a	b	c	d	e	f	g	h	i	j	k	*l
Unweighted Total	377	239	138	135	205	37	184	193	192	185	143	214	20
Weighted Total	290	159	131	57	213	19	48	242	92	198	100	178	12
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
NETS													
Net: Risk of contracting COVID-19	127	75	53	23	92	12	19	108	45	83	52	69	7
	44%	47%	40%	41%	43%	60%	40%	45%	49%	42%	52%	39%	56%
						c					k		
Net: Cost/time of commuting	87	49	37	18	66	3	16	71	33	54	37	46	4
	30%	31%	29%	31%	31%	17%	33%	29%	36%	27%	37%	26%	31%
											k		

Proportion/Means: Columns Tested (95% risk level): a/b - c/d/e - f/g - h/i - j/k/l

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All excluding 'Not applicable'

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	*h
Unweighted Total	377	68	223	42	44	177	146	39	15
Weighted Total	290	68	143	42	37	141	80	53	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%
Risk of contracting COVID-19 when commuting	94	20	58	13	4	57	16	17	3
	32%	29%	40%	30%	10%	40%	20%	33%	20%
		d	d	d		f			
Risk of contracting COVID-19 at the workplace	88	20	45	11	13	45	24	16	3
	30%	30%	31%	25%	34%	32%	30%	30%	20%
The financial cost of the commute	63	14	28	14	7	27	15	19	2
	22%	21%	19%	34%	20%	19%	19%	36%	10%
				b				ef	
Less flexibility in the working day	61	17	29	9	7	31	16	11	3
	21%	25%	20%	20%	19%	22%	20%	21%	18%
The additional commuting time	52	13	29	7	2	33	5	12	1
	18%	20%	20%	17%	7%	24%	7%	24%	6%
			d			f		f	
Less productive than working from home	40	10	18	5	6	15	8	13	4
	14%	15%	13%	12%	16%	10%	11%	24%	23%
								ef	
Difficulties with childcare / other caring responsibilities	36	6	17	10	3	12	10	13	*
	12%	9%	12%	23%	8%	9%	13%	25%	*
				bd				e	
Prefer working alone	34	8	13	9	4	15	9	10	-
	12%	12%	9%	21%	12%	11%	12%	19%	-
				b					
Other	10	7	1	*	2	3	3	-	3
	3%	10%	1%	1%	4%	2%	4%	-	18%
		b							
No concerns / don't know	79	17	39	13	10	30	20	22	6
	27%	25%	27%	31%	28%	22%	25%	42%	39%
								ef	

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h

LCCI - Topical Q2 2021
Online fieldwork: 28th April - 6th June 2021

Q10. What, if any, are the main reasons your employees are concerned about coming back to the workplace?
Base: All excluding 'Not applicable'

		BUSINESS BOROUGH				ORGANISATION'S PRE-COVID-19 WORKING SITUATION			
	Total	West London Alliance	Central London Forward	Local London	South London Partnership	Primarily office-based	Primarily based around a fixed location	Primarily based on working from home	Primarily mobile
		a	b	c	d	e	f	g	*h
Unweighted Total	377	68	223	42	44	177	146	39	15
Weighted Total	290	68	143	42	37	141	80	53	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%
NETS									
Net: Risk of contracting COVID-19	127	28	70	16	13	70	34	21	3
	44%	42%	49%	38%	37%	49%	42%	39%	20%
Net: Cost/time of commuting	87	18	46	15	8	46	18	21	2
	30%	26%	32%	35%	22%	33%	23%	39%	10%
						f		f	

Proportion/Means: Columns Tested (95% risk level): a/b/c/d - e/f/g/h