

# LCCI – QES Q2 2016

#### METHODOLOGY NOTE

ComRes interviewed 508 London business decision makers online between 16th May and 6th June 2016. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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# **S1.** Which of the following responsibilities do you hold in your organisation? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Control of or having a say in budgeting or financial decisions	429 85%	388 85%	41 78%	14 79%	56 79%	95 90% g	54 80%	45 77%	105 88%	26 86%	34 91% g	35 81%	394 85%
Control of or having a say in operational decisions	440 87%	397 87%	44 82%	15 82%	57 81%	86 82%	59 87%	51 89%	109 90%	28 93%	35 91%	32 73%	408 88% k
Recruitment (hiring new staff on a permanent or temporary basis)	240 47%	209 46%	31 59% a	6 30%	30 43%	48 45%	28 41%	28 48%	66 55%	18 58%	18 46%	16 37%	224 48%
Directly managing one or more employees	226 44%	189 41%	37 69% a	6 33%	38 54% j	43 41%	24 36%	27 47%	57 48%	15 51%	13 35%	16 38%	209 45%
IT systems	277 54%	258 57% b	19 36%	9 49%	34 48%	48 46%	45 66% egi	23 40%	86 71% degij	13 43%	19 51%	15 35%	261 56% k
Procurement / supply chain management	271 53%	249 55% b	22 41%	12 67%	36 51%	60 58% ij	37 55%	24 42%	73 61% gij	12 40%	15 39%	24 56%	246 53%



# S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
						Motor trades /							
						wholesale / retail / transport &		Finance & insurance /		Public administration	Arts,		
				Agriculture,		storage /		business	Professional,	and defence /	entertainment,		
	T-1-1		40.	forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and	Manager at a structure of	O - m d
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508	455	53	18	71	105	68	58	120	30	38	44	464
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
None of the above	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-



# **S1.** Which of the following responsibilities do you hold in your organisation? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	Total	inner London a	b	rincrease	d stay the same	rali *e	f f	g	Full capacity	i i	rise	Stay the same	*I
								•			,		
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508	268	240	67	419	22	87	421	187	321	107	381	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or													
financial decisions	429	225	204	52	362	16	67	362	154	275	95	319	15
	85%	84%	85%	78%	86%	70%	77%	86%	83%	86%	89%	84%	75%
					С			'					
Control of or having a say in operational decisions	440	228	212	56	366	18	71	369	153	287	92	328	20
	87%	85%	88%	84%	87%	81%	82%	87%	82%	89%	86%	86%	98%
										h			
Recruitment (hiring new staff on a permanent or						_							
temporary basis)	240 47%	120 45%	120 50%	35 52%	197 47%	9 42%	55 63%	186 44%	86 46%	154 48%	60 56%	169 44%	11 56%
	47 70	45%	50%	52%	4770	4276	93%	4476	4076	40%	36% k	44 70	30%
						_	_						
Directly managing one or more employees	226 44%	114 43%	111 46%	37 56%	179 43%	9 42%	61 70%	165 39%	93 50%	133 41%	57 53%	158 41%	11 53%
	44 /0	4376	4076	d	4376	42 /0	70% g	3976	30 /6	4176	33 % k	4170	33 /6
						_	•						
IT systems	277 54%	138 52%	138 58%	27 41%	244 58%	6 26%	32 37%	245 58%	93 50%	184 57%	60 56%	206 54%	11 56%
	J4 /0	32 /6	30%	4176	C C	2076	37 /6	50 % f	30 /6	37 /6	3076	34 /6	30 /0
Drawwant / august abain managament	271	130	141	22	228	10	25	235	90	181	60	200	11
Procurement / supply chain management	53%	48%	59%	32 48%	228 54%	10 45%	35 40%	235 56%	89 48%	56%	60 56%	200 52%	53%
	3370	4070	a	4070	3470	.570	1070	f	4070	5576	3070	5270	3070
Name of the above													
None of the above		-	-	-	-	-	-	-	-	-	-	-	



# **S2.Please** choose the region you currently work in. Base: All respondents

		BUSINE	SS SIZE	/ production property  *c  13  18  100%  18			INDU	STRY				MANUFACTURI	NG/SERVICES
						Motor trades /							
						wholesale / retail / transport &		Finance & insurance /		Public administration	Arts,		
				Agriculture,		storage /		business	Professional,	and defence /	entertainment,		
			40		Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508	455	53	18	71	105	68	58	120	30	38	44	464
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
London	508	455	53		71	105	68	58	120	30	38	44	464
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



### **S2.Please** choose the region you currently work in. Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total London

	LOCA	ATION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	1
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*1
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



# **D1.** How many people does your company employ? Base: All respondents

		BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
0 sole trader	206 41%	206 45% b	-	8 46%	18 25%	48 45% dg	32 48% dg	14 24%	55 46% dg	11 37%	20 53% dg	17 38%	190 41%
1-9	249 49%	249 55% b	-	8 46%	46 65% efhij	50 48%	27 40%	36 63% fhij	55 46%	13 42%	13 35%	22 49%	227 49%
10-19	28 5%	- -	28 53% a	1 5%	4 6%	5 5%	4 5%	4 8%	6 5%	2 8%	1 4%	4 9%	24 5%
20-49	14 3%		14 27% a	* 2%	1 1%	1 1%	2 3%	1 3%	4 3%	3 9% e	2 6%	* 1%	14 3%
50-99	5 1%	-	5 10% a		1 1%	1 1%	1 1%	* 1%	1 1%	* 1%	1 2%	* 1%	5 1%
100-199	1 *	-	1 2% a		* 1%	-	-	-	*	1 2%	-	* 1%	1 *
200-249	2 *	-	2 3% a	-	-	*	1 2%	* 1%	- -	-			2
250-499	*		*		- -	-	-	-	-	* 1%	- -		*
500+	2 *	- -	2 4% a	-	*	*	1 1%	1 2%	-	* 1%		* 1%	2



# **D1.** How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
NETS													
Net: More than 9	53 10%	- -	53 100% a	1 8%	7 10%	7 7%	8 12%	7 13%	11 9%	7 22% eh	5 12%	5 13%	47 10%
BCC NETS													
Net: 0-19	483 95%	455 100% b	28 53%	18 98%	68 97%	103 98% i	63 93%	55 95%	116 96% i	26 86%	35 92%	42 97%	441 95%
Net: 20-199	21 4%	-	21 39% a	* 2%	2 3%	2 2%	3 4%	2 3%	5 4%	4 12% egh	3 8%	1 3%	19 4%
Net: 200-499	2 *	- -	2 4% a		-	*	1 2%	* 1%	-	* 1%	-		2 *
Net: 500+	2 *	-	2 4% a		*	*	1 1%	1 2%		* 1%	-	1%	2 *
ONS NETS													
Net: 0-9	455 90%	455 100% b	-	17 92%	64 90%	98 93% i	59 88%	50 87%	110 91% i	23 78%	34 88%	38 87%	417 90%
Net: 10-19	28 5%	- -	28 53% a	1 5%	4 6%	5 5%	4 5%	4 8%	6 5%	2 8%	1 4%	4 9%	24 5%



# **D1.** How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Net: 20-49	14 3%	<del>-</del> -	14 27% a	* 2%	1 1%	1 1%	2 3%	1 3%	4 3%	3 9% e	2 6%	* 1%	14 3%
Net: 50-99	5 1%	-	5 10% a	-	1 1%	1 1%	1 1%	* 1%	1 1%	* 1%	1 2%	* 1%	5 1%
Net: 100-249	3 1%	- -	3 6% a		* 1%	*	1 2%	* 1%	*	1 2%	-	* 1%	3 1%
Net: 250+	3 1%	- -	3 5% a	-	*	*	1 1%	1 2%	- -	* 2%	- -	* 1%	2



# **D1.** How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	(FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
0 sole trader	206 41%	103 38%	104 43%	12 18%	193 46% c	2 9%	7 8%	199 47% f	66 35%	140 44%	38 36%	156 41%	12 57%
1-9	249 49%	129 48%	120 50%	37 55%	195 47%	17 76%	47 54%	202 48%	93 50%	156 49%	58 54%	184 48%	7 34%
10-19	28 5%	19 7%	9 4%	9 14% d	17 4%	2 7%	15 18% g	13 3%	13 7%	15 5%	7 6%	20 5%	1 5%
20-49	14 3%	10 4%	4 2%	5 8% d	8 2%	1 4%	10 12% g	4 1%	9 5% i	5 2%	2 2%	12 3%	-
50-99	5 1%	3 1%	3 1%	1 1%	4 1%	1 3%	3 3% g	3 1%	3 2%	2 1%	*	4 1%	* 2%
100-199	1 *	1	*	1 1%	1 *		1 1% g	- -	1 1%	*	-	1	* 2%
200-249	2 *	1 1%	*	1 2% d	*		2 2% g	- -	1	1 *	1 1%	1	-
250-499	*	*	-	-	*	-	-	*	*		-	*	-
500+	2 *	1 *	1 *	1 2% d	1 *	* 1%	2 2% g	1 *	1 1%	1 *	1 1%	2 *	-
NETS													
Net: More than 9	53 10%	36 14% b	16 7%	18 27% d	31 7%	3 15%	33 38% g	20 5%	28 15% i	25 8%	11 10%	40 11%	2 8%



# **D1.** How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
BCC NETS													
Net: 0-19	483 95%	251 94%	232 97%	58 86%	405 97% c	20 92%	69 80%	414 98% f	172 92%	312 97% h	103 96%	361 95%	20 96%
Net: 20-199	21 4%	14 5%	7 3%	6 10% d	13 3%	2 7%	14 17% g	6 1%	13 7% i	7 2%	2 2%	18 5%	1 4%
Net: 200-499	2 *	2 1%	*	1 2% d	1		2 2% g	*	1 1%	1 *	1 1%	1	-
Net: 500+	2 *	1 *	1 *	1 2% d	1	* 1%	2 2% g	1	1 1%	1 *	1 1%	2	-
ONS NETS													
Net: 0-9	455 90%	232 86%	224 93% a	49 73%	388 93% c	19 85%	54 62%	401 95% f	159 85%	297 92% h	96 90%	340 89%	19 92%
Net: 10-19	28 5%	19 7%	9 4%	9 14% d	17 4%	2 7%	15 18% g	13 3%	13 7%	15 5%	7 6%	20 5%	1 5%
Net: 20-49	14 3%	10 4%	4 2%	5 8% d	8 2%	1 4%	10 12% g	4 1%	9 5% i	5 2%	2 2%	12 3%	-
Net: 50-99	5 1%	3 1%	3 1%	1 1%	4 1%	1 3%	3 3% g	3 1%	3 2%	2 1%	*	4 1%	* 2%
Net: 100-249	3 1%	2 1%	1	2 3% d	1 *	-	3 4% g	-	2 1%	1 *	1 1%	2	* 2%



# **D1.** How many people does your company employ? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Net: 250+

	LOCA	TION	EXPECTED CI	HANGES IN WORK	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*1
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3	2	1	1	1	*	2	1	1	1	1	2	-
1%	1%	*	2%	*	1%	2%	*	1%	*	1%	*	-



# **D2.** Which of the following best describes your company sector? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	a	b	*c	d	e e	f	g g	h	i	ј	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Agriculture, forestry & fishing	1 *	-	1 2% a	1 5%	-	-	-	-	-	-	-	1 2% I	-
Production	17 3%	17 4%	* 1%	17 95%	-	-	-	-	-	-	-	17 40% I	-
Construction	25 5%	21 5%	4 8%	- -	25 36% efghij	-	-	-	-	-	-	25 58% I	-
Motor trades	7 1%	7 1%	-	-	-	7 6% ghj	-	-	-	-	-	- -	7 1%
Wholesale	21 4%	18 4%	3 6%		-	21 20% dfghij	-	-	-	-	-	- -	21 4%
Retail	48 9%	45 10%	3 5%	-	-	48 45% dfghij	- -	-	- -	- -	- -	- -	48 10% k
Transport & storage (inc. postal)	9 2%	8 2%	1 1%	-	-	9 8% dfghij	-	-	-	-	-	- -	9 2%
Accommodation & food services	21 4%	20 4%	1 2%	-	-	21 20% dfghij	-	-	-	-	-	-	21 5%



# **D2.** Which of the following best describes your company sector? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTUR	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Information & communication	68 13%	59 13%	8 15%	-	-	-	68 100% deghij	-	-	-	-		68 15% k
Finance & insurance	22 4%	19 4%	3 5%		-	- -	-	22 38% defhij	-	- -		-	22 5%
Property	45 9%	43 9%	3 5%	-	45 64% efghij	-	-	-	-	-	-	-	45 10%
Professional, scientific & technical	120 24%	110 24%	11 20%	-	-	-	-	-	120 100% defgij	-	-	- -	120 26% k
Business administration and support services	36 7%	31 7%	5 9%		:	:	-	36 62% defhij	-	-	:	- -	36 8%
Public administration and defence	2	1	1 2% a		-	-	-		-	2 7% eghj	-		2
Education	15 3%	13 3%	2 3%		-	-	-	-	-	15 50% defghj	-	-	15 3%



### **D2. Which of the following best describes your company sector?** Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	70.0.1	a	b	*c	d	е	f	g	h	i	j	k	
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100
Health	13 3%	9 2%	4 7% a		-	-	-	:	:	13 43% defghj	-	- -	13 3°
Arts, entertainment, recreation and other services	38 7%	34 7%	5 9%	- -	-	- -	-	- -			38 100% defghi	- -	38 8'
Other services	-	-	-	-	:	-		-	-	-		- -	-
NETS Net: Manufacturing	44 9%	38 8%	5 10%	18 100%	25 36%	-	- -	:	:	:	- -	44 100%	-
Net: Services	464 91%	417 92%	47 90%		efghij 45 64%	105 100% d	68 100% d	58 100% d	120 100% d	30 100% d	38 100% d	- -	464 100 k
Net: Agriculture, forestry & fishing / production	18 4%	17 4%	1 3%	18 100%	-	- -	-	- -	- -	- -	-	18 42% I	-
Net: Construction / property	71 14%	64 14%	7 13%		71 100% efghij	-	:	-		-	:	25 58% I	45 10



### **D2. Which of the following best describes your company sector?** Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	105 21%	98 22%	7 14%	- -	-	105 100% dfghij	- -	- -	- -	-	-		105 23% k
Net: Finance & insurance/ Business administration & support services	58 11%	50 11%	7 14%		-	-	- -	58 100% defhij	-	-	-	- -	58 12% k
Net: Public administration and defence / education / health	30 6%	23 5%	7 12% a	- -	-	- -	- -	- -	- -	30 100% defghj	- -	- -	30 6%



# **D2.** Which of the following best describes your company sector? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC		CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Agriculture, forestry & fishing	1 *	1 *	- -		*	* 2%		1	*	*		1	
Production	17 3%	5 2%	12 5% a	8 13% d	9 2%	-	2 2%	16 4%	3 2%	14 4%	3 3%	14 4%	-
Construction	25 5%	14 5%	12 5%	8 12% d	18 4%	-	11 13% g	14 3%	13 7%	12 4%	6 5%	19 5%	2%
Motor trades	7 1%	1 1%	5 2%	-	5 1%	1 6%	1 2%	5 1%	-	7 2% h	3 3%	3 1%	1 7%
Wholesale	21 4%	13 5%	8 3%	2 3%	17 4%	2 8%	5 6%	16 4%	3 2%	18 5% h	8 7% k	11 3%	2 9%
Retail	48 9%	22 8%	25 11%	3 5%	43 10%	1 6%	5 5%	43 10%	17 9%	31 10%	14 13%	29 8%	4 20%
Transport & storage (inc. postal)	9 2%	2 1%	7 3% a	2 3%	7 2%	-	2 2%	7 2%	5 3%	4 1%	2 2%	6 2%	1 7%
Accommodation & food services	21 4%	14 5%	7 3%	4 6%	16 4%	1 6%	5 6%	16 4%	10 5%	11 4%	1 1%	17 5%	3 13%
Information & communication	68 13%	35 13%	32 13%	9 14%	55 13%	3 13%	11 13%	57 13%	26 14%	42 13%	10 10%	57 15%	-
Finance & insurance	22 4%	13 5%	9 4%	6 8%	16 4%	* 1%	4 5%	18 4%	6 3%	16 5%	3 2%	19 5%	-



### **D2. Which of the following best describes your company sector?** Base: All respondents

Γ		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Property	45 9%	27 10%	18 8%	4 6%	42 10%		4 5%	41 10%	17 9%	28 9%	15 14% k	30 8%	* 2%
Professional, scientific & technical	120 24%	63 23%	58 24%	8 12%	102 24% c	10 46%	16 18%	105 25%	50 27%	71 22%	22 20%	96 25%	3 15%
Business administration and support services	36 7%	19 7%	17 7%	3 5%	32 8%	1 4%	4 5%	31 7%	8 4%	28 9%	4 4%	31 8%	1 4%
Public administration and defence	2	1 *	1		2	-	1 1%	1	2 1%	*	-	2 1%	
Education	15 3%	6 2%	9 4%	*	15 3%	-	3 3%	12 3%	8 4%	7 2%	3 3%	11 3%	1 4%
Health	13 3%	6 2%	7 3%	3 5%	9 2%	1 4%	6 7% g	7 2%	6 3%	7 2%	3 3%	9 2%	1 4%
Arts, entertainment, recreation and other services	38 7%	25 9%	13 5%	5 8%	32 8%	1 5%	6 7%	32 8%	13 7%	25 8%	10 9%	25 7%	3 13%
Other services	- -	-	- -	-	-	-	-	-	- -	-	-	-	
NETS													
Net: Manufacturing	44 9%	20 7%	24 10%	16 24% d	27 6%	* 2%	13 15% g	31 7%	17 9%	26 8%	9 8%	34 9%	2%



### **D2. Which of the following best describes your company sector?** Base: All respondents

1		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
								Did not try to					
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508	268	240	67	419	22	87	421	187	321	107	381	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: Services	464	248	216	51	392	22	74	391	170	295	98	347	20
	91%	93%	90%	76%	94% c	98%	85%	93% f	91%	92%	92%	91%	98%
Net: Agriculture, forestry & fishing / production	18	6	12	8	9	*	2	17	4	14	3	15	-
	4%	2%	5%	13% d	2%	2%	2%	4%	2%	5%	3%	4%	-
Net: Construction / property	71	41	30	11	59	-	15	55	30	40	21	49	1
	14%	15%	12%	17%	14%	-	18%	13%	16%	13%	19%	13%	4%
Net: Motor trades / wholesale / retail / transport &													
storage / accommodation & food services	105	53	52	11	88	6	19	87	35	71	27	66	11
	21%	20%	22%	17%	21%	26%	21%	21%	19%	22%	26%	17%	56%
Net: Finance & insurance/ Business													
administration & support services	58	32	26	9	48	1	9	49	14	44	7	50	1
	11%	12%	11%	13%	11%	5%	10%	12%	8%	14% h	7%	13%	4%
Net: Public administration and defence /													
education / health	30	14	16	4	25	1	10	20	16	14	6	22	2
	6%	5%	7%	6%	6%	4%	12%	5%	8%	4%	6%	6%	8%
							g						



# D3. Which London borough is your business based in? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Barking and Dagenham	2 *	1 *	* 1%		-				1 1%	* 1%		- -	2
Barnet	30 6%	29 6%	1 2%	3 18%	4 5%	4 4%	2 3%	3 5%	9 8%	4 13% fj	1 3%	5 11%	25 5%
Bexley	5 1%	5 1%	-		-	1 1%	-	2 3%	-	1 3%	1 4%	- -	5 1%
Brent	14 3%	13 3%	1 2%		2 2%	2 2%	-	-	7 6% g	1 5%	3 7% g	2 4%	13 3%
Bromley	7 1%	6 1%	1 2%		2 2%	-	-	2 4%	3 3%	* 1%		- -	7 2%
City of London	29 6%	21 5%	8 15% a	2 9%	2 3%	6 6%	3 4%	4 6%	10 8%	1 4%	1 3%	4 9%	25 5%
City of Westminster	36 7%	28 6%	8 15% a	* 2%	9 13%	7 6%	3 4%	6 10%	6 5%	1 3%	4 10%	* 1%	35 8%
Camden	38 7%	33 7%	5 9%	2 9%	5 8%	2 2%	9 13% e	4 8%	11 9% e	3 9% e	2 5%	4 9%	34 7%
Croydon	15 3%	14 3%	2 3%	2 9%	3 5%	1 1%	6 8% ej	1 2%	3 2%	* 1%	-	2 4%	14 3%



### D3. Which London borough is your business based in? Base: All respondents

		BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	a a	b	*c	d	e e	f	g g	h	i	j	k	l
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Ealing	12 2%	9 2%	3 5% a	-	2 2%	2 2%	1 1%	1 2%	3 3%	2 6%	1 3%	-	12 2%
Enfield	9 2%	8 2%	* 1%	2 9%	2 3%	-	2 3%	1 2%	1 1%	1 3%	-	3 8% I	5 1%
Greenwich	14 3%	13 3%	2 3%	-	2 2%	6 6%	1 1%	1 2%	4 3%	1 3%	-	-	14 3%
Hackney	16 3%	15 3%	1 2%	-	-	3 3%	4 6%	4 6%	3 2%	-	3 8% di	- -	16 3%
Hammersmith and Fulham	14 3%	12 3%	2 3%	2 9%	1 1%	4 4%		3 5%	4 4%		-	3 6%	12 2%
Haringey	15 3%	14 3%	1 2%	- -	5 7% h	1 1%	-	3 5% h	*	1 4%	4 11% efh	2 4%	13 3%
Harrow	19 4%	17 4%	2 4%	* 3%	2 2%	6 6%	5 8%	2 3%	4 3%		1 2%	* 1%	19 4%
Havering	11 2%	11 2%	-	3 18%	2 2%	1 1%	3 5% h	1 2%	-	-	-	3 8% I	7 2%
Hillingdon	9 2%	9 2%	-		-	3 3%	2 3%	1 2%	3 2%	-	1 2%	-	9 2%



# D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Hounslow	12 2%	11 2%	1 1%	-	-	1 1%	-	1 2%	4 4%	4 13% defghj	1 2%		12 2%
Islington	17 3%	15 3%	2 4%		-	6 6% g	2 3%	-	6 5% g	1 3%	2 4%		17 4%
Kensington and Chelsea	14 3%	14 3%	* 1%	-	5 7% e	-	-	2 3%	5 4% e	-	2 6% e		14 3%
Kingston upon Thames	10 2%	9 2%	* 1%		2 2%	1 1%	-	1 2%	5 4%	* 1%	- -	2 4%	8 2%
Lambeth	22 4%	20 4%	1 3%	-	2 2%	8 8% h	6 9% h	1 2%	-	2 8% h	2 5% h		22 5%
Lewisham	11 2%	10 2%	1 2%		2 3%	1 1%	2 3%	1 2%	1 1%	1 4%	3 7% h	* 1%	11 2%
Merton	15 3%	14 3%	1 2%		2 2%	4 4%	2 3%	4 6%	4 3%	-	1 3%	2 4%	14 3%
Newham	5 1%	4 1%	*		2 2%	2 2%	-	-	1 1%	-	-	2 4%	3 1%
Redbridge	14 3%	13 3%	2 3%	2 9%	1 2%	3 3%	5 8% h	2 3%	*	- -	1 4%	2 4%	12 3%



# D3. Which London borough is your business based in? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Richmond upon Thames	17 3%	17 4%	* 1%		2 2%	10 9% hij	2 3%	3 5%	2 1%	-	-	2 4%	16 3%
Southwark	18 4%	14 3%	4 8% a	* 3%	3 4%	4 3%	4 6%	1 2%	4 4%	2 6%	1 2%	3 7%	15 3%
Sutton	12 2%	12 3%	-	-	5 7% h	1 1%	2 3%	1 2%	-	2 5% h	2 5% h	2 4%	11 2%
Tower Hamlets	13 3%	10 2%	3 5%		4 5%	4 4%	* 1%	1 2%	2 2%	1 3%	* 1%	2 5%	11 2%
Waltham Forest	13 3%	13 3%	-		-	5 5%	2 3%	1 2%	4 3%	-	1 2%		13 3%
Wandsworth	21 4%	21 5%	1 1%		2 2%	5 5%	2 3%	2 3%	8 7%	1 3%	1 4%		21 5%
Outside London	-	-	-		-								
NETS													
Net: Inner city	268 53%	232 51%	36 69% a	6 33%	41 58%	53 50%	35 52%	32 54%	63 52%	14 45%	25 66% i	20 45%	248 53%
Net: Outer city	240 47%	224 49% b	16 31%	12 67%	30 42%	52 50%	32 48%	26 46%	58 48%	16 55% j	13 34%	24 55%	216 47%



### D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KEORCE SIZE	PAST REC	RUITMENT	CAP	ACITY		EXPECTED PRICES	
								Did not try to					
Significance Level: 95%	Total	Inner London a	Outer London b	Increase	Stay the same	Fall *e	Tried to recruit	recruit g	Full capacity	Below capacity	Rise	Stay the same k	Fall *I
			_				'	-		•	J		·
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508	268	240	67	419	22	87	421	187	321	107	381	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Barking and Dagenham	2	-	2	-	2	-	-	2	*	1	-	2	-
	*	-	1%	-	*	-	-	*	*	*	-	*	-
Barnet	30	-	30	2	25	3	3	27	6	24	10	19	1
	6%	-	13%	4%	6%	12%	4%	6%	3%		9%	5%	6%
			а							h			
Bexley	5	-	5	-	5	-	-	5	-	5	-	5	-
	1%	-	2% a	-	1%	-	-	1%	-	2%	-	1%	-
Brent	14	_	14	2	11	1	4	10	5	9	4	9	1
Dient	3%	]	6%	3%			4%	2%	3%		4%		3%
			а										
Bromley	7	-	7	-	7	-	2	5	3	4	-	7	-
	1%	-	3%	-	2%	-	2%	1%	2%	1%	-	2%	-
			а										ļ
City of London	29	29	-	7	20	2	14	14	17	12	11	13	5
	6%	11% b	-	10% d	5%	7%	17%	3%	9%	4%	10% k	3%	24%
							g		'				
City of Westminster	36 7%	36 13%	-	6 9%	29 7%	1 5%	6 7%	29 7%	16 9%	19 6%	7 6%	28 7%	1 3%
	176	b	-	9%	170	576	1 70	176	976	0%	076	170	3%
Camden	38	38	_	4	33	1	8	29	16	22	5	33	_
Caniden	7%	14%	-	6%		•	9%	7%	9%		4%		-
		b											
Croydon	15	-	15	2	13	-	3	13	7	9	*	14	*
	3%	-	6%	3%	3%	-	3%	3%	4%	3%	*	4%	2%
			а										
Ealing	12	-	12	1	10	*	3	9	4	8	1	9	1
	2%	-	5% a	2%	2%	2%	3%	2%	2%	2%	1%	2%	7%
			а				I .		I				,



# D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED CI	HANGES IN WORK	(FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Enfield	9 2%	-	9 4% a	2 2%	7 2%		2 3%	6 1%	5 3%	3 1%	3 3%	5 1%	-
Greenwich	14 3%	-	14 6% a	1 2%	10 2%	3 12%	2 2%	13 3%	7 4%	8 2%	5 4%	10 3%	-
Hackney	16 3%	16 6% b	-	3 5%	10 2%	2 10%	1 2%	14 3%	5 3%	11 3%	*	14 4%	1 7%
Hammersmith and Fulham	14 3%	14 5% b		4 6% d	8 2%	1 6%	3 4%	11 3%	5 3%	9 3%	1 1%	12 3%	* 2%
Haringey	15 3%	15 6% b		* 1%	15 3%	-	2 2%	13 3%	6 3%	8 3%	4 4%	10 3%	1 3%
Harrow	19 4%	-	19 8% a	* 1%	19 5%	-	1 1%	18 4%	7 4%	12 4%	4 4%	15 4%	-
Havering	11 2%	-	11 4% a	1 1%	10 2%	- -	1 1%	10 2%	1 1%	9 3%	2 2%	9 2%	-
Hillingdon	9 2%	-	9 4% a	-	9 2%	- -	-	9 2%	- -	9 3% h	- -	6 2%	3 13%
Hounslow	12 2%	-	12 5% a	2 2%	10 2%	-	2 2%	9 2%	3 2%	8 3%	2 2%	10 3%	-
Islington	17 3%	17 6% b	-	3 4%	14 3%	-	3 3%	14 3%	8 4%	9 3%	2 2%	14 4%	-



### D3. Which London borough is your business based in? Base: All respondents

		LOCATION			HANGES IN WORK	(FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Kensington and Chelsea	14 3%	14 5% b	-	2 2%	13 3%	-	*	14 3%	6 3%	8 3%	3 3%	11 3%	1 3%
Kingston upon Thames	10 2%	-	10 4% a	*	9 2%	-	2 2%	8 2%	2 1%	8 2%	1 1%	8 2%	-
Lambeth	22 4%	22 8% b	-	2 3%	19 5%	1 3%	2 2%	19 5%	8 4%	14 4%	6 5%	16 4%	-
Lewisham	11 2%	11 4% b	-	1 2%	10 2%	- -	2 3%	9 2%	6 3%	5 2%	3 3%	8 2%	-
Merton	15 3%	-	15 6% a	3 4%	11 3%	1 6%	2 2%	14 3%	2 1%	14 4% h	1 1%	14 4%	
Newham	5 1%	5 2% b	-	*	4 1%		-	5 1%	2 1%	3 1%	-	5 1%	-
Redbridge	14 3%	-	14 6% a	3 4%	10 2%	1 6%	1 1%	13 3%	5 3%	9 3%	6 5%	8 2%	1 4%
Richmond upon Thames	17 3%	-	17 7% a	-	16 4%	2 8%	- -	17 4% f	8 4%	10 3%	5 5%	12 3%	<del>-</del> -
Southwark	18 4%	18 7% b	-	6 8% d	13 3%	* 2%	5 5%	14 3%	8 4%	10 3%	7 6%	12 3%	-
Sutton	12 2%	-	12 5% a	3 5%	9 2%	-	2 3%	10 2%	6 3%	6 2%	5 4%	8 2%	-



# D3. Which London borough is your business based in? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Tower Hamlets	13 3%	13 5% b	-	* 1%	12 3%	1 3%	4 4%	9 2%	3 2%	10 3%	1 1%	10 3%	2 8%
Waltham Forest	13 3%	- -	13 5% a	1 2%	10 2%	1 6%	1 2%	11 3%	2 1%	11 3%	3 3%	9 2%	1 7%
Wandsworth	21 4%	21 8% b	<del>-</del> -	4 6%	18 4%	-	5 6%	17 4%	6 3%	15 5%	5 5%	15 4%	1 7%
Outside London		-	-	-	-	-	-	-	-	-	-	-	-
NETS													
Net: Inner city	268 53%	268 100% b	- -	43 64% d	216 52%	9 42%	57 65% 9	211 50%	112 60% i	156 48%	55 52%	201 53%	12 57%
Net: Outer city	240 47%	-	240 100% a	24 36%	203 48% c	13 58%	30 35%	210 50% f	75 40%	166 52% h	52 48%	180 47%	9 43%



Q1\_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### SUMMARY TABLE Base: All respondents

Employment

Cashflow Domestic sales Business domestic orders

Total	Up	Same	Down	Mean
508	109	282	117	*
100%	21%	55%	23%	
508	101	298	109	*
100%	20%	59%	21%	
508	81	324	103	*
100%	16%	64%	20%	
508	43	432	33	*
100%	8%	85%	6%	



#### Q1\_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### Domestic sales Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Up	(1)	101 20%	86 19%	15 28% a		9 13%	28 26%	14 21%	12 20%	26 21%	5 18%	7 19%	7 15%	95 20%
Same	(0)	298 59%	265 58%	33 63%	14 79%	53 75% ef	40 38%	37 55% e	36 62% e	74 62% e	19 64% e	25 65% e	27 61%	272 58%
Down	(-1)	109 21%	104 23% b	5 9%	4 21%	9 12%	38 36% dghij	16 24%	10 18%	20 17%	5 18%	6 16%	10 24%	98 21%
Mean score		*	*	.2	2	*	1	*	*	*	*	*	1	*
Standard deviation Standard error		.64 .03	.65 .03	a .58 .05	.42 .12	.51 .07	.79 .08	.67 .09	.62 .07	.62 .06	.61 .09	.60 .07	.62 .11	.64 .03



#### Q1\_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### Domestic sales Base: All respondents

		LOCATION			HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Up (1)	101 20%	64 24% b	38 16%	30 45% d	70 17%	1 4%	37 43% g	64 15%	48 26% i	53 16%	30 28% k	69 18%	2 8%
Same (0)	298 59%	155 58%	143 60%	32 49%	259 62% c	7 30%	41 48%	257 61% f	118 63%	180 56%	56 52%	239 63%	3 17%
Down (-1)	109 21%	49 18%	59 25%	5 7%	89 21% c	15 66%	8 9%	101 24% f	21 11%	88 27% h	21 19%	73 19%	15 74%
Mean score	*	.1	1	.4	*	6	.3	1	.1	1	.1	*	7
Standard deviation Standard error	.64 .03	.65 .04	.63 .04	.61 .07	.62 .03	.57 .12	.64 .06	.62 .03	.59 .04	.65 .04	.69 .07	.61 .03	.64 .14



#### Q1\_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### Business domestic orders Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Up	(1)	81 16%	68 15%	13 25% a	3 18%	6 8%	21 19%	11 16%	10 17%	19 16%	4 14%	7 18%	9 21%	72 15%
Same	(0)	324 64%	290 64%	34 64%	9 49%	55 78% ef	57 54%	40 59%	36 63%	81 67%	21 70%	25 66%	24 54%	300 65%
Down	(-1)	103 20%	97 21% b	6 11%	6 33%	10 14%	28 27%	17 25%	12 21%	20 17%	5 16%	6 16%	11 25%	93 20%
Mean score		*	1	.1 a	1	1	1	1	*	*	*	*	*	*
Standard deviation Standard error		.60 .03	.60 .03	.59 .05	.72 .20	.47 .06	.68 .07	.64 .09	.62 .07	.57 .06	.56 .08	.59 .07	.68 .12	.59 .03



#### Q1\_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### Business domestic orders Base: All respondents

	ſ		LOCATION			HANGES IN WORK	FORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Up	(1)	81 16%	44 17%	37 15%	24 36% d	57 14%		29 34% g	52 12%	42 22% i	39 12%	30 28% k	49 13%	1 7%
Same	(0)	324 64%	182 68% b	142 59%	36 54%	282 67% c	6 26%	49 57%	274 65%	129 69% i	194 60%	55 51%	263 69% j	6 28%
Down	(-1)	103 20%	42 16%	62 26% a	7 11%	80 19%	17 74%	8 9%	96 23% f	16 8%	88 27% h	22 20%	68 18%	13 65%
Mean score		*	* b	1	.3	1	7	.2	1	.1 i	1	.1	*	6
Standard deviation Standard error		.60 .03	.57 .03	.63 .04	.64 .07	.57 .03	.45 .09	.61 .05	.58 .03	.54 .04	.61 .03	.70 .07	.55 .03	.63 .14



#### Q1\_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### Employment Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Up	(1)	43 8%	30 6%	13 25% a		8 11%	7 7%	5 7%	5 9%	10 8%	3 10%	5 12%	4 10%	38 8%
Same	(0)	432 85%	399 88% b	33 63%	17 91%	61 86%	96 91% fgj	53 78%	46 79%	106 88%	25 85%	30 78%	36 82%	397 85%
Down	(-1)	33 6%	27 6%	6 12% a	2 9%	2 4%	2 2%	10 15% deh	7 12% eh	5 4%	1 5%	4 10% e	4 8%	29 6%
Mean score		*	*	.1 a	1	.1	*	1	*	*	.1	*	*	*
Standard deviation Standard error		.39 .02	.35 .02	.60 .05	.30 .08	.37 .05	.29 .03	.47 .06	.46 .05	.35 .03	.39 .06	.48 .06	.43 .07	.38 .02



#### Q1\_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

### Employment Base: All respondents

		LOCATION		EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	Е	XPECTED PRICES		
									Did not try to			-		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	43	25	18	23	19	*	27	16	20	23	11	30	1
		8%	9%	8%	35%	5%	2%	31%	4%	11%	7%	11%	8%	5%
					d			g						
Same	(0)	432	228	205	39	379	15	55	377	160	273	84	333	16
		85%	85%	85%	59%	90%	66%	64%	90%	85%	85%	78%	87%	78%
						С			f				j	
Down (	1)	33	16	17	4	22	7	5	28	7	26	12	17	3
		6%	6%	7%	6%	5%	33%	5%	7%	4%	8%	11%	5%	16%
												k		
Mean score		*	*	*	.3	*	3	.3	*	.1	*	*	*	1
					d			g		i				
Standard deviation		.39	.39	.38	.58	.31	.51	.55	.32	.38	.39	.47	.35	.47
Standard error		.02	.02	.03	.06	.02	.11	.05	.02	.03	.02	.05	.02	.10



# QES Q2 2016 Q1\_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	a	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508	455	53	18	71	105	68	58	120	30	38	44	464
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	109	96	13	4	13	26	12	12	23	6	12	10	99
		21%	21%	24%	21%	19%	25%	18%	21%	19%	21%	31%	22%	21%
Same	(0)	282	249	33	11	50	48	33	33	69	19	18	27	255
	` '	55%	55%	63%	58%	71%	46%	49%	58%	58%	62%	47%	62%	55%
						efj								
Down	(-1)	117	110	7	4	7	31	22	12	28	5	8	7	110
		23%	24%	13%	21%	10%	29%	33%	21%	23%	17%	22%	16%	24%
			b				d	d		d				
Mean score		*	*	.1	-	.1	*	1	*	*	*	.1	.1	*
				а										
Standard deviation		.67	.67	.61	.67	.53	.74	.70	.66	.65	.62	.73	.62	.67
Standard error		.03	.03	.05	.19	.07	.08	.10	.07	.06	.09	.09	.11	.03



### Q1\_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow Base: All respondents

	1		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		<b>T</b>		0		0. 1		· · ·	Did not try to	- " "		,	0, 4	- "
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			a	b	С	d	*e	f	g	h h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
,		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	109	63	45	29	79	-	31	78	52	57	36	71	2
		21%	24%	19%	44%	19%	-	35%	19%	28%	18%	34%	19%	10%
					d			g		i		k		
Same	(0)	282	148	134	31	246	5	44	238	115	167	43	234	5
		55%	55%	56%	46%	59%	24%	51%	56%	62%	52%	40%	62%	22%
						С				i			j	
Down	(-1)	117	57	61	7	94	17	12	105	20	98	28	76	14
		23%	21%	25%	10%	22%	76%	14%	25%	11%	30%	26%	20%	68%
						С			f		h			
Mean score		*	*	1	.3	*	8	.2	1	.2	1	.1	*	6
					d			g		i				
Standard deviation		.67	.67	.66	.66	.64	.44	.67	.66	.60	.68	.77	.62	.68
Standard error		.03	.04	.04	.07	.03	.09	.06	.03	.04	.04	.08	.03	.15
								1		1				



QES Q2 2016
Q2\_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# SUMMARY TABLE Base: All respondents

Business export orders

Export sales

Total	Up	Same	Down	My business does not export outside the UK	Mean
508	52	121	26	309	.1
100%			5%	61%	
508 100%	48 9%	118 23%	30 6%	312 61%	.1



# QES Q2 2016 Q2\_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Export sales Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Up	(1)	48 9%	42 9%	6 11%	3 18%	2 3%	16 15% d	8 11%	3 6%	11 9%	2 5%	4 11%	5 12%	43 9%
Same	(0)	118 23%	99 22%	20 37% a	8 42%	11 16%	28 26%	15 22%	10 17%	30 25%	7 23%	11 28%	11 25%	108 23%
Down	(-1)	30 6%	25 6%	4 8%	2 9%	* 1%	10 9% d	5 7%	4 7%	7 6%	1 3%	1 2%	2 4%	28 6%
My business does not export outside the UK		312 61%	289 63% b	23 44%	6 30%	57 81% efhj	52 49%	40 60%	41 70% e	73 60%	21 69% e	23 60%	26 59%	286 62%
Mean score Standard deviation Standard error		.1 .62 .04	.1 .63 .05	.1 .59 .07	.1 .64 .21	.1 .43 .11	.1 .69 .10	.1 .67 .14	.67 .13	.1 .62 .09	.1 .53 .14	.2 .53 .10	.2 .61 .16	.1 .63 .04



# QES Q2 2016 Q2\_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales
Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Up (1)	48 9%	24 9%	24 10%	13 19% d	34 8%	2 8%	15 17% g	34 8%	18 9%	31 10%	13 12%	35 9%	2%
Same (0)	118 23%	81 30% b	37 15%	20 31%	95 23%	3 13%	31 36% g	87 21%	57 31% i	61 19%	16 15%	99 26% j	3 13%
Down (-1)	30 6%	14 5%	15 6%	1 1%	20 5%	8 38%	4 5%	26 6%	1 *	29 9% h	5 5%	19 5%	5 25%
My business does not export outside the													
UK	312 61%	148 55%	164 68% a	33 49%	270 64% c	9 41%	37 43%	275 65% f	111 59%	201 62%	73 68%	227 60%	12 59%
Mean score	.1	.1	.1	.3 d	.1	5	.2	.1	.2	*	.2	.1	6
Standard deviation Standard error	.62 .04	.56 .05	.71 .08	.54 .08	.60 .05	.74 .20	.58 .07	.64 .05	.44 .05	.71 .06	.70 .11	.59 .05	.63 .21



# QES Q2 2016 Q2\_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Business export orders Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Up	(1)	52 10%	46 10%	6 12%	3 18%	2 3%	16 15% d	9 13%	4 6%	12 10%	2 5%	5 12%	5 12%	47 10%
Same	(0)	121 24%	102 22%	19 36% a	8 42%	9 13%	31 30% d	15 23%	10 17%	31 26%	7 23%	10 26%	9 21%	112 24%
Down	(-1)	26 5%	22 5%	4 7%	2 9%	* 1%	7 7%	5 7%	4 6%	6 5%	1 3%	1 4%	2 4%	24 5%
My business does not export outside the UK		309 61%	285 63% b	24 45%	6 30%	59 83% efhj	51 49%	39 57%	41 70% e	72 60%	21 69% e	22 58%	28 63%	282 61%
Mean score Standard deviation Standard error		.1 .61 .04	.1 .62 .05	.1 .59 .07	.1 .64 .21	.2 .49 .14	.2 .64 .09	.1 .68 .14	.66 .13	.1 .60 .09	.1 .53 .14	.2 .59 .11	.2 .64 .17	.1 .61 .04



### Q2\_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Business export orders Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WORK	(FORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Up (1)	52 10%	28 11%	23 10%	15 23% d	34 8%	3 12%	16 19% g	36 8%	24 13%	28 9%	16 15%	35 9%	-
Same (0)	121 24%	81 30% b	40 17%	17 26%	99 24%	4 19%	29 34% g	92 22%	51 27%	70 22%	13 12%	105 28% j	3 16%
Down (-1)	26 5%	11 4%	15 6%	1 2%	19 5%	5 24%	4 5%	21 5%	*	26 8% h	6 5%	15 4%	5 25%
My business does not export outside the													
UK	309 61%	147 55%	162 67% a	33 49%	267 64% c	10 45%	37 43%	272 65% f	111 60%	198 62%	72 68%	225 59%	12 59%
Mean score	.1	.1	.1	.4 d	.1	2	.2	.1	.3	*	.3	.1	6
Standard deviation Standard error	.61 .04	.56 .05	.69 .08	.58 .09	.58 .05	.81 .23	.60 .07	.61 .05	.48 .05	.66 .06	.75 .12	.56 .04	.52 .17



QES Q2 2016
Q2\_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# SUMMARY TABLE Base: All exporters

Business export orders

Export sales

Total	Up	Same	Down	My business does not export outside the UK	Mean
199	52	121	26	-	.1
100%			13%	•	
196 100%	48 25%	118 60%	30 15%	-	.1



# QES Q2 2016 Q2\_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Export sales Base: All exporters

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	*d	е	*f	*g	h	*i	*j	*k	1
Unweighted Total		210	136	74	9	14	49	24	27	46	15	26	15	195
Weighted Total		196 100%	167 100%	30 100%	13 100%	13 100%	53 100%	27 100%	17 100%	48 100%	9 100%	15 100%	18 100%	178 100%
Up	(1)	48 25%	42 25%	6 20%	3 26%	2 14%	16 29%	8 28%	3 19%	11 22%	2 17%	4 26%	5 30%	43 24%
Same	(0)	118 60%	99 59%	20 66%	8 60%	11 82%	28 52%	15 55%	10 57%	30 62%	7 74%	11 69%	11 61%	108 60%
Down	(-1)	30 15%	25 15%	4 14%	2 13%	* 4%	10 19%	5 17%	4 23%	7 16%	1 9%	1 4%	2 10%	28 16%
My business does not export outside the UK		-		-		-	-	-	-	-		-	-	-
Mean score Standard deviation Standard error		.1 .62 .04	.1 .63 .05	.1 .59 .07	.1 .64 .21	.1 .43 .11	.1 .69 .10	.1 .67 .14	.67 .13	.1 .62 .09	.1 .53 .14	.2 .53 .10	.2 .61 .16	.1 .63 .04



# QES Q2 2016 Q2\_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Export sales Base: All exporters

		LOCA	ATION	EXPECTED C	HANGES IN WORK	(FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	. ota.	а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	210	136	74	45	151	14	72	138	90	120	40	161	9
Weighted Total	196 100%	120 100%	76 100%	34 100%	149 100%	13 100%	50 100%	146 100%	76 100%	121 100%	34 100%	153 100%	8 100%
Up (1)	48 25%	24 20%	24 31%	13 37%	34 23%	2 13%	15 29%	34 23%	18 23%	31 25%	13 37%	35 23%	* 5%
Same (0)	118 60%	81 68% b	37 49%	20 60%	95 64%	3 22%	31 62%	87 60%	57 76% i	61 51%	16 47%	99 65% j	3 33%
Down (-1)	30 15%	14 12%	15 20%	1 3%	20 14% c	8 65%	4 8%	26 17%	1 1%	29 24% h	5 16%	19 12%	5 62%
My business does not export outside the UK		-	-	- -	-	-	-	-	- -	-	-	-	-
Mean score	.1	.1	.1	.3 d	.1	5	.2	.1	.2 i	*	.2	.1	6
Standard deviation Standard error	.62 .04	.56 .05	.71 .08	.54 .08	.60 .05	.74 .20	.58 .07	.64 .05	.44 .05	.71 .06	.70 .11	.59 .05	.63 .21



### Q2\_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Business export orders Base: All exporters

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	*d	е	*f	*g	h	*i	*j	*k	Ţ
Unweighted Total		211	139	72	9	13	49	25	27	46	15	27	14	197
Weighted Total		199 100%	170 100%	29 100%	13 100%	12 100%	54 100%	29 100%	17 100%	49 100%	9 100%	16 100%	16 100%	183 100%
Up	(1)	52 26%	46 27%	6 21%	3 26%	2 20%	16 29%	9 30%	4 20%	12 25%	2 17%	5 29%	5 33%	47 25%
Same	(0)	121 61%	102 60%	19 65%	8 60%	9 76%	31 58%	15 53%	10 58%	31 64%	7 74%	10 63%	9 57%	112 61%
Down	(-1)	26 13%	22 13%	4 13%	2 13%	* 4%	7 13%	5 17%	4 21%	6 12%	1 9%	1 8%	2 10%	24 13%
My business does not export outside the UK				-	- -	-	-	-	-	-	-	-	-	-
Mean score Standard deviation Standard error		.1 .61 .04	.1 .62 .05	.1 .59 .07	.1 .64 .21	.2 .49 .14	.2 .64 .09	.1 .68 .14	.66 .13	.1 .60 .09	.1 .53 .14	.2 .59 .11	.2 .64 .17	.1 .61 .04



### Q2\_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

# Business export orders Base: All exporters

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	Total	a	b	C	d d	*e	f	g	h	i i	j	k	*
Unweighted Total	211	136	75	45	154	12	72	139	89	122	40	162	9
Weighted Total	199	121	78	34	152	12	50	149	75	123	35	156	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1)	52	28	23	15	34	3	16	36	24	28	16	35	-
	26%	24%	30%	45%	22%	22%	32%	24%	32%	23%	47%	23%	-
				d							k		
Same (0)	121	81	40	17	99	4	29	92	51	70	13	105	3
	61%	67%	51%	51%	65%	35%	59%	62%	68%	57%	36%	68%	38%
		b										j	
Down (-1)	26	11	15	1	19	5	4	21	*	26	6	15	5
	13%	9%	19%	4%	13%	43%	9%	14%	*	21%	16%	10%	62%
										h			
My business does not export outside the													
UK	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Mean score	.1	.1	.1	.4	.1	2	.2	.1	.3	*	.3	.1	6
				d					i				1
Standard deviation	.61	.56	.69	.58	.58	.81	.60	.61	.48	.66	.75	.56	.52
Standard error	.04	.05	.08	.09	.05	.23	.07	.05	.05	.06	.12	.04	.17



MANUFACTURING/SERVICES

### **QES Q2 2016**

#### Q3. How do you expect your workforce size to change over the next three months?

Base: All respondents

**BUSINESS SIZE** Motor trades / wholesale / retail / transport & Agriculture, storage / Construction / accommodation forestry & fishing / production Total 0-9 10+ property & food services Significance Level: 95% b Unweighted Total 508 375 133 13 54 90 Weighted Total 508 455 53 18 71 105 100% 100% 100% 100% 100% 100% Increase 67 49 18 8 11 11 13% 11% 34% 46% 16% 11% Stay the same 419 388 31 9 59 88 85% 51% 84% 84% 83% 59% b Fall 22 19 3 6 4% 6% 2% 6% 4%

Columns Tested:	a,b - c,d,e,f,g,h,i,j - k,l

Finance & Public administration Arts, insurance / Professional, entertainment business and defence / Information & administration scientific & education / recreation and communication and support technical health other services Manufacturing Services g 52 78 108 49 64 35 473 68 58 120 30 38 44 464 100% 100% 100% 100% 100% 100% 100% 9 9 8 4 5 16 51 14% 15% 7% 13% 14% 37% 11% 55 27 48 102 25 32 392 82% 83% 85% 85% 83% 62% 84% 3 10 22 1 1 4% 2% 8% 3% 3% 1% 5%

INDUSTRY



# ${\bf Q3.}$ How do you expect your workforce size to change over the next three months? ${\bf Base: All \ respondents}$

Significance Level: 95% Unweighted Total Weighted Total Increase Stay the same Fall

	LOCA	TION	EXPECTED CI	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	Е	XPECTED PRICES	3
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
67	43	24	67	-	-	35	32	33	34	18	48	1
13%	16%	10%	100%	-	-	40%	8%	18%	11%	17%	13%	4%
			d			g		i				
419	216	203	-	419	-	49	371	149	270	84	316	19
83%	81%	85%	-	100%	-	56%	88%	80%	84%	79%	83%	91%
				С			f					
22	9	13	-	-	22	3	19	5	17	4	17	1
4%	3%	5%	-	-	100%	4%	4%	3%	5%	4%	4%	5%



# **Q4.** Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

	BUSINES	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	I
508	375	133	13	54	90	52	78	108	49	64	35	473
508	455	53	18	71	105	68	58	120	30	38	44	464
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
87	54	33	2	15	19	11	9	16	10	6	13	74
17%	12%	62%	9%	22%	18%	16%	15%	13%	34%	15%	30%	16%
		а							efghj		I	
421	401	20	17	55	87	57	49	105	20	32	31	391
83%	88%	38%	91%	78%	82%	84%	85%	87%	66%	85%	70%	84%
	b				i	i	i	i		i		k



# **Q4.** Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

										_		
	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	PAST RECRUITMENT CAPACITY		ACITY	E	XPECTED PRICES	i
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*I
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
87	57	30	35	49	3	87	-	47	40	27	58	2
17%	21%	13%	52%	12%	15%	100%	-	25%	12%	25%	15%	8%
	b		d			g		i		k		
421	211	210	32	371	19	-	421	140	281	80	323	19
83%	79%	87%	48%	88%	85%	-	100%	75%	88%	75%	85%	92%
		а		С			f		h		j	



**Q5. Were the jobs...**Base: All who have tried to recruit in past three months

		BUSINE	SS SIZE				INDU	STRY		-		MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	1
Unweighted Total	128	44	84	1	16	20	16	18	24	20	13	13	115
Weighted Total	87 100%	54 100%	33 100%	2 100%	15 100%	19 100%	11 100%	9 100%	16 100%	10 100%	6 100%	13 100%	74 100%
Full-time	50 58%	22 41%	28 85% a	-	8 49%	10 52%	9 78%	8 86%	8 51%	6 58%	3 53%	5 39%	45 61%
Part-time	39 45%	31 58% b	8 23%	2 100%	6 37%	9 50%	5 48%	1 13%	8 52%	5 45%	3 53%	4 28%	35 48%
Temporary	14 16%	7 14%	6 19%		4 23%	2 10%	* 3%	1 17%	2 13%	1 11%	3 59%	3 24%	11 14%
Permanent	11 12%	4 8%	6 19%	2 100%	2 14%	-	1 6%	3 33%	2 10%	* 3%	1 23%	3 26%	7 10%



**Q5. Were the jobs...**Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Full-time Part-time Temporary Permanent

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	3
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*1
128	85	43	53	71	4	128	-	70	58	35	91	2
87	57	30	35	49	3	87	-	47	40	27	58	2
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
50	33	17	24	24	2	50	-	30	20	14	36	*
58%	58%	56%	69% d	50%	49%	58%	-	65%	49%	51%	62%	21%
39	23	16	13	24	2	39	-	16	23	13	24	1
45%	41%	52%	38%	49%	51%	45%	-	34%		50%	41%	79%
									h			
14	11	2	4	9	*	14	-	8	6	4	9	-
16%	20%	8%	13%	18%	11%	16%	-	17%	15%	16%	16%	-
11	7	3	7	3	-	11	-	5	5	4	6	-
12%	13%	11%	21% d	6%	-	12%	-	12%	13%	16%	10%	-



# **Q6. Did you meet any difficulties in recruiting?**Base: All who have tried to recruit in past three months

		BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
						Motor trades / wholesale / retail / transport &		Finance & insurance /		Public administration	Arts.		
	T-4-1	0.0	40.	Agriculture, forestry & fishing	Construction /	storage / accommodation	Information &	business administration	Professional, scientific &	and defence / education /	entertainment, recreation and	Manufacturian	Oundana
Significance Level: 95%	Total	0-9 a	10+	/ production *c	property *d	& food services *e	communication *f	and support *g	technical *h	health *i	other services	Manufacturing *k	Services
		u	5		u	· ·	•	9		•	,	K	
Unweighted Total	128	44	84	1	16	20	16	18	24	20	13	13	115
Weighted Total	87	54	33	2	15	19	11	9	16	10	6	13	74
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	47	30	17	-	7	10	6	6	9	5	3	5	43
	54%	55%	53%	-	43%	56%	58%	71%	59%	51%	53%	35%	58%
No	40	24	16	2	9	8	5	3	6	5	3	8	31
	46%	45%	47%	100%	57%	44%	42%	29%	41%	49%	47%	65%	42%



# **Q6. Did you meet any difficulties in recruiting?**Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	LOCA	TION	EXPECTED C	HANGES IN WORI	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	s
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*
128	85	43	53	71	4	128	-	70	58	35	91	2
87	57	30	35	49	3	87	-	47	40	27	58	2
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
47	36	11	20	27	*	47	-	26	21	17	28	1
54%	64% b	36%	57%	55%	7%	54%	-	55%	53%	65%	49%	79%
40	20	19	15	22	3	40	-	21	19	9	30	*
46%	36%	64%	43%	45%	93%	46%	-	45%	47%	35%	51%	21%
		а										



# **Q7.** In which category did you have difficulties? Base: All who had difficulties in recruiting

		BUSINES	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I
Unweighted Total	69	25	44	-	7	12	8	12	13	11	6	5	64
Weighted Total	47 100%	30 100%	17 100%		7 100%	10 100%	6 100%	6 100%	9 100%	5 100%	3 100%	5 100%	43 100%
Skilled manual/ technical	23 49%	16 54%	7 40%		5 68%	4 37%	4 58%	2 24%	5 57%	2 36%	2 77%	3 64%	20 48%
Professional/ managerial	16 34%	6 19%	11 61%		2 25%	1 7%	4 57%	3 54%	4 47%	2 34%	1 23%		16 38%
Un/ semi-skilled	11 24%	10 33%	2 9%		5 74%	5 47%	-	1 14%	-	* 7%	* 12%	3 72%	8 19%
Clerical	6 12%	5 16%	1 7%	-	2 32%	1 13%	-	1 19%	- -	1 22%			6 14%



# **Q7.** In which category did you have difficulties? Base: All who had difficulties in recruiting

Significance Level: 95%
Unweighted Total
Weighted Total
Skilled manual/ technical
Professional/ managerial
Un/ semi-skilled
Clerical

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	*b	С	d	*e	f	*g	h	i	*j	k	*
69	48	21	32	36	1	69	-	38	31	24	44	1
47	36	11	20	27	*	47	-	26	21	17	28	1
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
23	19	4	10	13	-	23	-	12	11	10	13	-
49%	52%	39%	49%	49%	-	49%	-	46%	53%	59%	45%	-
16	11	5	10	6	*	16	-	10	6	8	8	-
34%	30%	50%	51%	21%	100%	34%	-	38%	30%	46%	29%	-
			d									
11	10	1	2	10	-	11	-	7	5	5	7	-
24%	28%	10%	8%	36%	-	24%	-	26%	22%	27%	24%	-
				С								
6	5	1	2	4	-	6	-	1	5	2	2	1
12%	13%	11%	9%	15%	-	12%	-	3%	24% h	12%	8%	100%



### Q8\_SUM. How have your investment plans changed over the past three months?

# SUMMARY TABLE Base: All respondents

Plant and equipment

Training

Total	Increased	Same	Decreased	Mean
508	64	406	38	.1
100%	13%	80%	8%	
508	57	418	34	*
100%	11%	82%	7%	
10070	1170	0270	1 70	



### Q8\_1. How have your investment plans changed over the past three months?

# Plant and equipment Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased	(1)	64 13%	56 12%	8 14%	4 21%	15 21% eg	9 9%	9 13%	5 9%	13 11%	3 10%	6 16%	11 26% I	53 11%
Same	(0)	406 80%	365 80%	41 78%	14 79%	54 76%	85 80%	55 81%	47 81%	98 81%	25 83%	29 75%	32 74%	373 80%
Decreased	(-1)	38 8%	34 8%	4 8%		2 3%	11 11%	4 6%	6 10%	10 8%	2 6%	3 9%		38 8%
Mean score		.1	*	.1	.2	.2 egh	*	.1	*	*	*	.1	.3	*
Standard deviation Standard error		.45 .02	.44 .02	.47 .04	.42 .12	.46 .06	.44 .05	.44 .06	.44 .05	.44 .04	.41 .06	.50 .06	.44 .07	.44 .02



### Q8\_1. How have your investment plans changed over the past three months?

# Plant and equipment Base: All respondents

	Γ		LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Ī								Did not try to					
	L	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
· ·		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased	(1)	64	39	25	23	39	2	24	40	32	32	27	37	-
	` '	13%	15%	10%	34%	9%	8%	28%	9%	17%	10%	26%	10%	-
					d			g		i		k		
Same	(0)	406	210	196	43	352	10	58	348	151	255	74	321	10
		80%	78%	82%	65%	84%	47%	67%	83%	81%	79%	70%	84%	51%
						С			f				j	
Decreased	(-1)	38	19	19	*	28	10	5	34	4	34	5	23	10
	, ,	8%	7%	8%	*	7%	45%	5%	8%	2%	11%	5%	6%	49%
						С					h			
Mean score		.1	.1	*	.3	*	4	.2	*	.1	*	.2	*	5
					d			g		i		k		
Standard deviation		.45	.46	.43	.49	.40	.64	.53	.42	.41	.46	.51	.40	.51
Standard error	Į	.02	.03	.03	.05	.02	.13	.05	.02	.03	.03	.05	.02	.11

### Q8\_2. How have your investment plans changed over the past three months?

**Training**Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture,	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and	Manufacturing	Services
Significance Level: 95%		Total	0-9 a	b	/ production *c	property d	& food services e	communication f	and support	h	ieaiiii	other services	k	Services
								•	_		·	,		
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508	455	53	18	71	105	68	58	120	30	38	44	464
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased	(1)	57	45	12	7	13	4	10	4	10	7	3	14	43
orodood	(.,	11%	10%	22%	37%	18%	4%	14%	-	8%	22%	9%	32%	9%
				а		е		е			egh		1	
Same	(0)	418	381	36	12	56	92	52	48	105	22	32	28	390
	` ,	82%	84%	69%	63%	79%	87%	77%	84%	87%	72%	83%	64%	84%
			b				i			i				k
Decreased	(-1)	34	29	5	-	2	9	6	5	6	2	3	2	32
		7%	6%	9%	-	3%	9%	9%	9%	5%	6%	8%	4%	7%
Mean score		*	*	.1	.4	.1	1	.1	*	*	.2	*	.3	*
				а		eg					eg		1	
Standard deviation		.42	.40	.55	.50	.44	.35	.48	.41	.36	.52	.41	.53	.40
Standard error		.02	.02	.05	.14	.06	.04	.07	.05	.03	.07	.05	.09	.02



### Q8\_2. How have your investment plans changed over the past three months?

**Training**Base: All respondents

	1		LOCA	ATION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased	(1)	57	34	22	28	27	1	27	29	28	28	20	37	*
		11%	13%	9%	42%	6%	6%	32%	7%	15%	9%	18%	10%	2%
					d			g		i		k		
Same	(0)	418	215	203	38	368	12	56	362	151	266	83	320	14
		82%	80%	84%	57%	88%	54%	64%	86%	81%	83%	78%	84%	71%
						С			f					
Decreased	(-1)	34	19	15	1	24	9	4	30	7	27	4	24	5
		7%	7%	6%	1%	6%	40%	4%	7%	4%	8%	4%	6%	27%
											h			
Mean score		*	.1	*	.4	*	3	.3	*	.1	*	.1	*	2
					d			g		i		k		
Standard deviation		.42	.44	.39	.52	.35	.60	.53	.38	.42	.41	.45	.40	.49
Standard error		.02	.03	.03	.06	.02	.13	.05	.02	.03	.02	.04	.02	.11



Q9\_SUM. Over the next twelve months what do you think will happen to your...

# SUMMARY TABLE Base: All respondents

Turnover

Profitability

L					
Г	Total	Increase	Stay the same	Decrease	Mean
Г		·			
	508	202	224	83	.2
	100%	40%	44%	16%	
١					
	508	179	235	94	.2
	100%	35%	46%	18%	
L					



### Q9\_1. Over the next twelve months what do you think will happen to your...

**Turnover** Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increase	(1)	202 40%	176 39%	26 49% a	8 42%	25 35%	46 43%	19 29%	25 43%	51 42%	9 30%	19 51% fi	19 44%	183 39%
Stay the same	(0)	224 44%	201 44%	22 42%	7 37%	39 55% e	34 32%	35 52% e	25 43%	53 44%	18 59% ej	14 37%	19 43%	205 44%
Decrease	(-1)	83 16%	78 17% b	5 9%	4 21%	7 10%	26 24% d	13 19%	8 14%	17 14%	3 12%	5 12%	6 13%	77 17%
Mean score		.2	.2	.4 a	.2	.3	.2	.1	.3	.3	.2	.4 f	.3	.2
Standard deviation Standard error		.71 .03	.72 .04	.65 .06	.79 .22	.63 .09	.81 .08	.69 .10	.71 .08	.70 .07	.63 .09	.70 .09	.69 .12	.71 .03



### Q9\_1. Over the next twelve months what do you think will happen to your...

**Turnover** Base: All respondents

	Γ		LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
									Did not try to					
	L	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase	(1)	202	117	85	51	146	4	48	154	73	129	53	146	3
		40%	44%	35%	77%	35%	19%	55%	37%	39%	40%	49%	38%	13%
					d			g				k		
Stay the same	(0)	224	119	105	14	205	4	31	192	102	122	39	178	6
		44%	44%	44%	21%	49%	19%	36%	46%	54%	38%	37%	47%	30%
						С				i				
Decrease	(-1)	83	33	50	1	68	14	8	75	12	70	15	57	12
		16%	12%	21%	2%	16%	63%	9%	18%	7%	22%	14%	15%	57%
				а		С			f		h			
Mean score		.2	.3	.1	.8	.2	4	.5	.2	.3	.2	.4	.2	4
			b		d			g		i				
Standard deviation		.71	.68	.74	.48	.69	.80	.66	.71	.59	.77	.71	.69	.73
Standard error	L	.03	.04	.05	.05	.03	.17	.06	.04	.04	.04	.07	.04	.16



### Q9\_2. Over the next twelve months what do you think will happen to your...

Profitability
Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increase	(1)	179 35%	158 35%	21 40%	7 37%	23 32%	37 35%	21 31%	23 40%	45 38%	8 26%	16 41%	18 41%	162 35%
Stay the same	(0)	235 46%	209 46%	26 49%	8 42%	39 55% e	39 37%	30 45%	27 47%	59 49%	17 58% e	16 41%	20 47%	215 46%
Decrease	(-1)	94 18%	88 19% b	6 11%	4 21%	9 12%	30 28% dgh	16 24%	8 13%	16 13%	5 16%	7 18%	6 13%	88 19%
Mean score Standard deviation Standard error		.2 .71 .03	.2 .72 .04	.3 .66 .06	.2 .77 .21	.2 .64 .09	.1 .80 .08	.1 .75 .10	.3 .69 .08	.2 .67 .06	.1 .65 .09	.2 .74 .09	.3 .68 .12	.2 .72 .03



### Q9\_2. Over the next twelve months what do you think will happen to your...

Profitability
Base: All respondents

	]		LOCA	ATION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase	(1)	179	101	78	48	130	2	45	134	64	115	46	132	1
		35%	38%	33%	71%	31%	7%	52%	32%	34%	36%	43%	35%	6%
					d			g						
Stay the same	(0)	235	126	109	17	213	5	31	204	102	133	38	190	7
		46%	47%	45%	25%	51%	22%	36%	48%	55%	41%	36%	50%	32%
						С			f	i			j	
Decrease	(-1)	94	41	53	2	76	16	10	84	21	73	22	59	13
		18%	15%	22%	3%	18%	71%	11%	20%	11%	23%	21%	15%	62%
				а		С			f		h			
Mean score		.2	.2	.1	.7	.1	6	.4	.1	.2	.1	.2	.2	6
					d			g						
Standard deviation		.71	.69	.73	.54	.69	.63	.69	.71	.63	.76	.77	.68	.62
Standard error		.03	.04	.05	.06	.03	.13	.06	.04	.04	.04	.08	.03	.14



# Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Full capacity Below full capacity Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

	BUSINES	SS SIZE	1			INDUS	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	I
508	375	133	13	54	90	52	78	108	49	64	35	473
508	455	53	18	71	105	68	58	120	30	38	44	464
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
187	159	28	4	30	35	26	14	50	16	13	17	170
37%	35%	53% a	21%	43% g	33%	38%	24%	41% g	52% egj	33%	39%	37%
321	297	25	14	40	71	42	44	71	14	25	26	295
63%	65%	47%	79%	57%	67%	62%	76%	59%	48%	67%	61%	63%
	b				i		dhi			i		



# Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total

Weighted Total

Full capacity

Below full capacity

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	S
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*I
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
187	112	75	33	149	5	47	140	187	-	50	136	*
37%	42%	31%	49%	35%	24%	54%	33%	100%	-	47%	36%	2%
	b		d			g		i		k		
321	156	166	34	270	17	40	281	-	321	57	244	20
63%	58%	69%	51%	65%	76%	46%	67%	-	100%	53%	64%	98%
		а		С			f		h		j	



# Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

	BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	I
508	375	133	13	54	90	52	78	108	49	64	35	473
508	455	53	18	71	105	68	58	120	30	38	44	464
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
107	96	11	3	21	27	10	7	22	6	10	9	98
21%	21%	20%	18%	30%	26%	15%	12%	18%	21%	26%	21%	21%
				g	g					g		
381	340	40	15	49	66	57	50	96	22	25	34	347
75%	75%	76%	82%	69%	63%	85%	86%	79%	74%	67%	78%	75%
						ej	dej	е				
20	19	2	-	1	11	-	1	3	2	3	*	20
4%	4%	3%	-	1%	11%	-	2%	3%	5%	7%	1%	4%
					dfgh							



# Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
107	55	52	18	84	4	27	80	50	57	107	-	-
21%	21%	22%	27%	20%	20%	31%	19%	27%	18%	100%	-	-
						g		i		k		
381	201	180	48	316	17	58	323	136	244	-	381	-
75%	75%	75%	72%	75%	75%	67%	77%	73%	76%	-	100%	-
							f				j	
20	12	9	1	19	1	2	19	*	20	-	-	20
4%	4%	4%	1%	4%	5%	2%	4%	*	6%	-	-	100%
									h			



## Q12. Is your business under any pressure to raise prices from any of the following? ${\mbox{\scriptsize Base: All respondents}}$

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURIN	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Finance costs	89 18%	74 16%	15 28% a	2 9%	19 27% h	21 20%	8 12%	10 17%	16 13%	6 21%	8 20%	9 20%	80 17%
Raw material prices	69 14%	59 13%	10 19%	7 37%	13 18% g	28 26% fghij	5 8%	3 4%	10 8%	2 6%	2 6%	17 39% I	52 11%
Pay settlements	48 9%	34 7%	15 28% a	2 9%	8 11%	13 13%	6 9%	3 6%	10 8%	3 11%	3 8%	5 13%	43 9%
Other overheads	175 34%	157 35%	18 34%	4 21%	23 32%	34 33%	17 25%	19 33%	51 42% f	12 40%	15 40%	9 21%	166 36%
None of the above	208 41%	192 42% b	16 30%	6 33%	24 33%	32 30%	38 56% de	28 49% e	52 43%	12 41%	17 44%	11 26%	197 42%



## Q12. Is your business under any pressure to raise prices from any of the following? ${\mbox{\scriptsize Base: All respondents}}$

Significance Level: 95%
Unweighted Total
Weighted Total
Finance costs
Raw material prices
Pay settlements
Other overheads
None of the above

	LOCA	TION	EXPECTED CI	IANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	g	h	i	j	k	*
508	284	224	85	400	23	128	380	200	308	106	381	21
508	268	240	67	419	22	87	421	187	321	107	381	20
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	10
89	46	43	15	71	3	26	63	40	49	42	43	
18%	17%	18%	22%	17%	13%	30%	15%	21%	15%	39%	11%	2
						g				k		
69	36	33	16	47	6	21	49	20	49	28	38	
14%	13%	14%	25%	11%	28%	24%	12%	11%	15%	26%	10%	
			d			g				k		
48	33	15	16	29	3	20	29	17	31	15	32	
9%	12%	6%	24%	7%	13%	23%	7%	9%	10%	14%	8%	
	b		d			g						
175	98	77	22	143	11	27	148	69	106	50	117	
34%	37%	32%	33%	34%	49%	31%	35%	37%	33%	47%	31%	
										k		
208	100	108	16	185	7	21	187	67	141	15	186	
41%	37%	45%	24%	44%	30%	24%	44%	36%	44%	14%	49%	;
				С			f				j	



Q13\_SUM. Please indicate the extent to which the following have varied in the past 3 months.

### SUMMARY TABLE Base: All respondents

	Total	Increased significantly	Increased slightly	Stayed the same	Decreased slightly	Decreased significantly	Net: Increased	Net: Decreased	Mean
Cost of fuel	508	16	116	315	54	7	132	61	.2
	100%	3%	23%	62%	11%	1%	26%	12%	
Pressure from employees to increase wages	508	18	89	391	7	3	107	10	.2
1	100%	4%	17%	77%	1%	1%	21%	2%	
Cost of raw materials (sourced domestically)	508	14	91	388	13	3	105	15	.2
	100%	3%	18%	76%	2%	1%	21%	3%	
Cost of my business's energy	508	16	89	355	45	4	104	48	.1
	100%	3%	17%	70%	9%	1%	21%	10%	
Cost of raw materials (sourced internationally)	508	18	65	417	7	1	83	8	.2
	100%	3%	13%	82%	1%	*	16%	2%	
Cost of borrowing	508	12	55	426	12	2	67	14	.1
	100%	2%	11%	84%	2%	*	13%	3%	

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#### Q13\_1. Please indicate the extent to which the following have varied in the past 3 months.

## Pressure from employees to increase wages Base: All respondents

			BUSINES	S SIZE	1			INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased significantly	(2)	18 4%	16 3%	3 5%	2 9%	3 5%	5 4%	2 3%	1 2%	2 2%	1 3%	3 7%	2 4%	17 4%
Increased slightly	(1)	89 17%	67 15%	22 41% a	* 2%	10 14%	21 20%	13 20%	7 13%	25 21%	7 22%	5 13%	5 12%	83 18%
Stayed the same	(0)	391 77%	364 80% b	27 51%	16 88%	56 79%	78 74%	52 76%	46 80%	92 76%	21 72%	30 78%	37 84%	354 76%
Decreased slightly	(-1)	7 1%	5 1%	1 3%	-	2 2%	2 2%		2 4% h	-	* 1%	1 2%	-	7 1%
Decreased significantly	(-2)	3 1%	3 1%	* 1%	-	-	-	* 1%	1 2%	1 1%	1 3%	-	- -	3 1%
NETS														
Net: Increased		107 21%	83 18%	24 46% a	2 12%	13 19%	25 24%	16 23%	8 14%	28 23%	7 25%	8 20%	7 16%	100 22%
Net: Decreased		10 2%	8 2%	2 4%		2 2%	2 2%	* 1%	3 6%	1 1%	1 4%	1 2%	- -	10 2%
Mean score		.2	.2	.5	.2	.2	.3	.3	.1	.2	.2	.3	.2	.2
Standard deviation		.56	.54	a .68	.61	.56	g .56	.55	.54	.53	.64	.61	.49	.56



#### Q13\_1. Please indicate the extent to which the following have varied in the past 3 months.

#### Pressure from employees to increase wages

Base: All respondents

**BUSINESS SIZE** INDUSTRY MANUFACTURING/SERVICES Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / Professional, and defence / entertainment business Information & forestry & fishing / production Construction / accommodation administration scientific & education / recreation and Total 0-9 Manufacturing Services 10+ property & food services communication and support technical health other services Significance Level: 95% g Unweighted Total 508 375 133 13 54 90 52 78 108 49 64 35 473 Weighted Total 455 53 18 71 105 68 58 120 30 38 44 464 508 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% Standard error .02 .03 .06 .17 .08 .06 .08 .06 .05 .09 .08 .08 .03

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

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#### Q13\_1. Please indicate the extent to which the following have varied in the past 3 months.

## Pressure from employees to increase wages Base: All respondents

	Г		LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	-	rotai	a	b	C	d d	*e	f	g	h	i i	i	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Increased significantly	(2)	18 4%	7 3%	11 5%	10 15% d	7 2%	1 6%	11 12% g	8 2%	8 4%	10 3%	9 9% k	8 2%	* 2%
Increased slightly	(1)	89 17%	46 17%	43 18%	22 33% d	59 14%	7 32%	28 33% g	60 14%	38 20%	51 16%	30 28% k	56 15%	2 10%
Stayed the same	(0)	391 77%	207 77%	183 76%	33 50%	346 82% c	12 54%	46 53%	345 82% f	139 74%	252 78%	67 63%	307 81% j	16 81%
Decreased slightly	(-1)	7 1%	5 2%	2 1%	1 1%	5 1%	1 4%	1 1%	6 1%	2 1%	5 1%	-	6 1%	1 7%
Decreased significantly	(-2)	3 1%	2 1%	1 1%	1 1%	2	1 4%	1 1%	3 1%	-	3 1%	-	3 1%	-
NETS														
Net: Increased		107 21%	53 20%	54 22%	32 48% d	66 16%	9 38%	39 45% g	68 16%	46 24%	61 19%	40 37% k	65 17%	3 12%
Net: Decreased		10 2%	7 3%	3 1%	2 2%	7 2%	2 8%	2 2%	9 2%	2 1%	8 2%	-	9 2%	1 7%
Mean score		.2	.2	.3	.6 d	.2	.3	.5 g	.2	.3	.2	.5 k	.2	.1
Standard deviation Standard error		.56 .02	.55 .03	.57 .04	.81 .09	.46 .02	.81 .17	.76 .07	.48 .02	.56 .04	.56 .03	.66 .06	.51 .03	.51 .11



#### Q13\_2. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of borrowing Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	a	b	*c	d	e e	f	g g	h	i	j j	k	Jervices
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased significantly	(2)	12 2%	11 2%	1 3%		3 5%	3 3%	1 1%	1 2%	4 3%	1 3%	1 2%	-	12 3%
Increased slightly	(1)	55 11%	46 10%	9 16%	2 12%	12 16%	16 15%	3 5%	4 6%	12 10%	2 7%	5 13%	8 18%	47 10%
Stayed the same	(0)	426 84%	387 85% b	39 74%	16 86%	54 77%	85 81%	63 93% d	51 89%	101 84%	26 88%	30 80%	35 81%	391 84%
Decreased slightly	(-1)	12 2%	8 2%	3 7% a	* 3%	-	2 2%	1 2%	2 3%	4 4%	1 2%	1 4%	* 1%	11 2%
Decreased significantly	(-2)	2	2 1%	-		2 2%		-	-	- -	-	1 2%	- -	2
NETS														
Net: Increased		67 13%	57 13%	10 19%	2 12%	15 21% fg	19 18% f	4 5%	5 8%	15 12%	3 10%	6 15%	8 18%	60 13%
Net: Decreased		14 3%	11 2%	3 7% a	* 3%	2 2%	2 2%	1 2%	2 3%	4 4%	1 2%	2 5%	* 1%	14 3%
Mean score Standard deviation Standard error		.1 .48 .02	.1 .47 .02	.2 .57 .05	.1 .38 .11	.2 .63 .09	.2 .49 .05	.31 .04	.1 .40 .05	.1 .49 .05	.1 .44 .06	.1 .55 .07	.2 .41 .07	.1 .49 .02



#### Q13\_2. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of borrowing Base: All respondents

	1		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Increased significantly	(2)	12 2%	7 3%	5 2%	1 2%	7 2%	4 16%	5 6% g	7 2%	4 2%	9 3%	5 5%	7 2%	-
Increased slightly	(1)	55 11%	30 11%	25 10%	12 18% d	40 9%	3 14%	14 16% g	41 10%	24 13%	31 10%	23 21% k	28 7%	4 22%
Stayed the same	(0)	426 84%	223 83%	204 85%	49 74%	362 86% c	15 67%	63 73%	363 86% f	154 83%	272 85%	75 70%	336 88% j	15 76%
Decreased slightly	(-1)	12 2%	6 2%	6 2%	4 6% d	8 2%	1 3%	4 5%	8 2%	5 3%	7 2%	4 4%	8 2%	2%
Decreased significantly	(-2)	2	2 1%	1	-	2 1%	-	-	2 1%	-	2 1%	-	2 1%	-
NETS														
Net: Increased		67 13%	37 14%	30 12%	14 21% d	47 11%	7 30%	19 22% g	48 11%	28 15%	40 12%	28 26% k	35 9%	4 22%
Net: Decreased		14 3%	8 3%	6 3%	4 6%	10 2%	1 3%	4 5%	10 2%	5 3%	9 3%	4 4%	10 3%	2%
Mean score		.1	.1	.1	.2	.1	.4	.2 g	.1	.1	.1	.3 k	.1	.2
Standard deviation Standard error		.48 .02	.50 .03	.46 .03	.55 .06	.44 .02	.81 .17	.64 .06	.44 .02	.47 .03	.49 .03	.62 .06	.43 .02	.46 .10



#### Q13\_3. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of my business's energy Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased significantly	(2)	16 3%	11 2%	4 8% a	2 9%	4 5%	2 2%	1 1%	2 3%	3 3%	1 3%	2 6%	2 4%	14 3%
Increased slightly	(1)	89 17%	80 18%	9 16%	2 9%	14 20%	16 15%	12 18%	11 20%	21 17%	7 24%	5 13%	9 21%	79 17%
Stayed the same	(0)	355 70%	319 70%	36 69%	13 70%	45 63%	82 78%	51 75%	39 67%	79 66%	20 67%	27 71%	27 62%	328 71%
Decreased slightly	(-1)	45 9%	41 9%	3 6%	2 12%	8 12%	5 5%	4 6%	5 9%	15 12%	2 6%	4 10%	5 12%	39 8%
Decreased significantly	(-2)	4 1%	4 1%	-		-	-		1 2%	3 2%	-	-	-	4 1%
NETS														
Net: Increased		104 21%	91 20%	13 25%	3 18%	18 25%	18 17%	13 19%	13 22%	24 20%	8 27%	7 19%	11 26%	93 20%
Net: Decreased		48 10%	45 10%	3 6%	2 12%	8 12%	5 5%	4 6%	6 10%	17 14% e	2 6%	4 10%	5 12%	43 9%
Mean score		.1	.1	.3 a	.2	.2	.1	.1	.1	.1	.2	.2	.2	.1
Standard deviation Standard error		.63 .03	.62 .03	.70 .06	.76 .21	.70 .10	.52 .05	.51 .07	.66 .08	.70 .07	.61 .09	.68 .08	.70 .12	.62 .03



#### Q13\_3. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of my business's energy Base: All respondents

			LOCATION			HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
									Did not try to					
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	16	8	8	8	6	2	9	6	5	10	12	4	-
		3%	3%	3%	11%	2%	8%	11%	2%	3%	3%	11%	1%	-
					d			g				k		
Increased slightly	(1)	89	54	34	9	79	1	19	70	39	50	25	58	5
		17%	20%	14%	13%	19%	5%	22%	17%	21%	15%	24%	15%	25%
												k		
Stayed the same	(0)	355	184	171	44	292	19	55	301	129	226	63	277	15
		70%	69%	71%	67%	70%	85%	63%	71%	69%	70%	59%	73%	75%
													j	
Decreased slightly	(-1)	45	21	24	5	39	*	3	42	12	33	6	39	-
		9%	8%	10%	8%	9%	2%	4%	10%	6%	10%	6%	10%	-
									f					
Decreased significantly	(-2)	4	1	3	1	3	-	1	3	1	2	-	4	-
		1%	*	1%	1%	1%	-	1%	1%	1%	1%	-	1%	-
NETS														
Net: Increased		104	62	42	16	85	3	28	76	44	60	37	62	5
		21%	23%	18%	24%	20%	13%	33%	18%	24%	19%	35%	16%	25%
								g				k		
Net: Decreased		48	22	27	6	42	*	4	44	13	35	6	42	-
		10%	8%	11%	9%	10%	2%	5%	11%	7%	11%	6%	11%	-
									f					
Mean score		.1	.2	.1	.3	.1	.2	.4	.1	.2	.1	.4	.1	.3
								g				k		1
Standard deviation		.63	.61	.65	.81	.60	.61	.77	.59	.62	.63	.76	.57	.45
Standard error		.03	.04	.04	.09	.03	.13	.07	.03	.04	.04	.07	.03	.10



#### Q13\_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased significantly	(2)	16 3%	14 3%	2 5%		5 7%	5 4%	1 2%	1 2%	2 2%	1 3%	2 5%	2 4%	15 3%
Increased slightly	(1)	116 23%	103 23%	13 24%	2 9%	18 26%	29 27%	17 25%	10 18%	25 21%	9 29%	6 16%	10 24%	106 23%
Stayed the same	(0)	315 62%	284 62%	30 57%	15 82%	38 53%	62 59%	45 67%	38 65%	74 61%	18 59%	25 67%	28 65%	286 62%
Decreased slightly	(-1)	54 11%	47 10%	7 13%	2 9%	7 9%	10 10%	4 6%	7 11%	18 15%	3 9%	5 12%	2 4%	53 11%
Decreased significantly	(-2)	7 1%	6 1%	* 1%		3 5% e	-	:	2 4%	1 1%			2 4%	5 1%
NETS														
Net: Increased		132 26%	117 26%	15 29%	2 9%	23 33%	33 31%	18 27%	11 20%	27 23%	10 32%	8 21%	12 28%	120 26%
Net: Decreased		61 12%	54 12%	7 14%	2 9%	10 14%	10 10%	4 6%	9 15%	19 16%	3 9%	5 12%	3 8%	58 12%
Mean score		.2	.2	.2	-	.2	.3 g	.2	*	.1	.3	.1	.2	.2
Standard deviation Standard error		.70 .03	.70 .04	.74 .06	.44 .12	.88 .12	.69 .07	.58 .08	.71 .08	.69 .07	.66 .09	.70 .09	.74 .13	.70 .03



#### Q13\_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

	[		LOCA	TION	EXPECTED C	HANGES IN WORKE	ORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Increased significantly	(2)	16 3%	9 3%	8 3%	3 5%	11 3%	3 12%	10 11% g	7 2%	5 3%	11 4%	10 9% k	6 2%	-
Increased slightly	(1)	116 23%	52 19%	64 27%	16 24%	95 23%	5 21%	20 23%	96 23%	48 26%	68 21%	28 26%	84 22%	4 19%
Stayed the same	(0)	315 62%	174 65%	141 59%	37 56%	263 63%	15 67%	48 55%	267 63%	116 62%	198 62%	60 56%	242 64%	12 59%
Decreased slightly	(-1)	54 11%	31 12%	23 10%	8 12%	46 11%	-	7 8%	48 11%	16 8%	38 12%	8 7%	42 11%	4 21%
Decreased significantly	(-2)	7 1%	2 1%	5 2%	3 4%	4 1%	-	3 3%	4 1%	1 1%	5 2%	1 1%	5 1%	
NETS														
Net: Increased		132 26%	61 23%	72 30%	19 29%	106 25%	7 33%	30 34% g	102 24%	53 28%	79 25%	38 35% k	91 24%	4 19%
Net: Decreased		61 12%	33 12%	28 12%	11 16%	51 12%	-	9 11%	52 12%	17 9%	44 14%	9 9%	48 13%	4 21%
Mean score		.2	.1	.2	.1	.1	.5	.3 g	.1	.2	.1	.3 k	.1	*
Standard deviation Standard error		.70 .03	.67 .04	.73 .05	.83 .09	.68 .03	.72 .15	.88 .08	.65 .03	.66 .05	.72 .04	.80 .08	.67 .03	.65 .14



#### Q13\_5. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of raw materials (sourced domestically) Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased significantly	(2)	14 3%	12 3%	2 3%	-	2 2%	7 6% gj	1 1%	-	5 4%	-	-	-	14 3%
Increased slightly	(1)	91 18%	79 17%	11 22%	5 28%	19 28% ghj	30 29% ghj	13 20% gh	3 5%	10 8%	7 22% gh	3 9%	15 35% I	75 16%
Stayed the same	(0)	388 76%	350 77%	38 72%	12 63%	45 63%	66 63%	53 79%	53 91% dei	103 85% de	23 78%	33 88% de	25 57%	363 78% k
Decreased slightly	(-1)	13 2%	11 2%	1 3%		5 7%	2 2%	* 1%	2 3%	3 2%	-	1 4%	2 4%	11 2%
Decreased significantly	(-2)	3 1%	3 1%	*	2 9%	-	-	-	1 2%	-	-	-	2 4% I	1 *
NETS														
Net: Increased		105 21%	92 20%	13 25%	5 28%	21 30% ghj	37 35% ghj	14 21% g	3 5%	15 12%	7 22% g	3 9%	15 35% I	89 19%
Net: Decreased		15 3%	14 3%	2 3%	2 9%	5 7%	2 2%	* 1%	3 5%	3 2%	-	1 4%	3 8%	12 3%
Mean score		.2	.2	.2	.1	.3 gj	.4 ghj	.2 gj	*	.1 g	.2 gj	.1	.2	.2



#### Q13\_5. Please indicate the extent to which the following have varied in the past 3 months.

#### Cost of raw materials (sourced domestically)

Base: All respondents

**BUSINESS SIZE** INDUSTRY MANUFACTURING/SERVICES Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / Professional, and defence / entertainment business Information & forestry & fishing / production Construction / accommodation administration scientific & education / recreation and Total 0-9 Manufacturing Services 10+ property & food services communication and support technical health other services Significance Level: 95% g Unweighted Total 508 375 133 13 54 90 52 78 108 49 64 35 473 Weighted Total 455 53 18 71 105 68 58 120 30 38 44 464 508 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% Standard deviation .55 .54 .58 .82 .62 .64 .46 .39 .50 .42 .35 .71 .53 Standard error .02 .03 .05 .23 .08 .07 .06 .04 .05 .06 .04 .12 .02



#### Q13\_5. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of raw materials (sourced domestically) Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORK	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	F	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		I Olai	a a	b	C	d d	*e	f f	g	ruii capacity h	i Below capacity	i	k	*I
Olgrinicarice Level. 9376							C	'	-		.	1		.
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	14	7	7	1	7	6	7	7	5	9	8	4	1
		3%	3%	3%	2%	2%	26%	8%	2%	3%	3%	8%	1%	7%
								g				k		
Increased slightly	(1)	91	45	46	16	72	3	22	68	36	55	31	55	4
		18%	17%	19%	24%	17%	13%	26%	16%	19%	17%	29%	15%	19%
								g				k		
Stayed the same	(0)	388	207	181	45	331	12	55	332	143	245	65	309	14
		76%	77%	75%	68%	79%	53%	64%	79%	76%	76%	61%	81%	68%
						С			f				j	
Decreased slightly	(-1)	13	7	6	1	9	2	1	12	2	11	*	11	1
		2%	2%	3%	2%	2%	8%	1%	3%	1%	3%	*	3%	7%
Decreased significantly	(-2)	3	3	*	3	-	-	1	2	2	1	2	1	-
		1%	1%	*	4%	-	-	1%	*	1%	*	2%	*	-
					d									
NETS														
Net: Increased		105	52	53	17	79	9	29	75	41	64	40	60	5
		21%	19%	22%	26%		39%	34%	18%	22%		37%	16%	26%
								g				k		
Net: Decreased		15	9	6	4	9	2	2	13	3	12	2	12	1
		3%	3%	3%	6%	2%	8%	2%	3%	2%		2%	3%	7%
					d									
Mean score		.2	.2	.2	.2	.2	.6	.4	.2	.2	.2	.4	.1	.3
								g				k		
Standard deviation		.55	.55	.54	.70	.48	.98	.71	.50	.54	.55	.72	.46	.69
Standard error		.02	.03	.04	.08	.02	.20	.06	.03	.04	.03	.07	.02	.15



#### Q13\_6. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of raw materials (sourced internationally) Base: All respondents

			BUSINES	S SIZE	1			INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		T Ortal	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Increased significantly	(2)	18 3%	15 3%	2 4%		2 2%	5 5%	1 1%	1 2%	9 7% j	1 3%	-	-	18 4%
Increased slightly	(1)	65 13%	56 12%	10 18%	7 37%	17 24% ghij	21 20% ghij	8 13% gj	2 3%	8 7%	1 2%	1 3%	15 33% I	51 11%
Stayed the same	(0)	417 82%	378 83% b	39 74%	12 63%	50 71%	79 75%	58 86%	53 92% de	101 84%	29 95% de	36 94% de	27 63%	390 84% k
Decreased slightly	(-1)	7 1%	5 1%	1 3%		2 2%	*	* 1%	1 2%	2 1%	-	1 4%	2 4%	5 1%
Decreased significantly	(-2)	1 *	1 *	* 1%		-	-	-	1 2%	-	-	-	-	1 *
NETS														
Net: Increased		83 16%	71 16%	12 22%	7 37%	19 26% gij	26 25% gij	9 13% j	2 4%	17 14% gi	1 5%	1 3%	15 33% I	68 15%
Net: Decreased		8 2%	6 1%	2 3%		2 2%	*	* 1%	2 4%	2 1%	-	1 4%	2 4%	6 1%
Mean score		.2	.2	.2	.4	.3	.3	.1	*	.2	.1	*	.3	.2
Standard deviation		.51	.50	.61	.50	gij .54	gij .56	j .39	.45	gj .58	.35	.25	.54	.50



#### Q13\_6. Please indicate the extent to which the following have varied in the past 3 months.

#### Cost of raw materials (sourced internationally)

Base: All respondents

Weighted Total

Standard error

**BUSINESS SIZE** INDUSTRY MANUFACTURING/SERVICES Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / Professional, and defence / entertainment business Information & forestry & fishing / production Construction / accommodation administration scientific & education / recreation and Total 0-9 Manufacturing Services 10+ property & food services communication and support technical health other services Significance Level: 95% g Unweighted Total 508 375 133 13 54 90 52 78 108 49 64 35 473 455 53 18 71 105 68 58 120 30 38 44 464 508 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% .02 .03 .05 .14 .07 .06 .05 .05 .06 .05 .03 .09 .02

#### Q13\_6. Please indicate the extent to which the following have varied in the past 3 months.

### Cost of raw materials (sourced internationally) Base: All respondents

	[		LOCA	TION	EXPECTED CH	IANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Increased significantly	(2)	18 3%	7 3%	11 4%	3 4%	10 2%	5 24%	10 11% g	8 2%	8 4%	10 3%	12 11% k	6 1%	-
Increased slightly	(1)	65 13%	30 11%	35 15%	12 17%	51 12%	3 13%	18 21% g	47 11%	24 13%	41 13%	25 23% k	39 10%	1 7%
Stayed the same	(0)	417 82%	227 85%	190 79%	50 75%	354 84% c	14 61%	57 65%	361 86% f	155 83%	263 82%	70 65%	329 86% j	19 93%
Decreased slightly	(-1)	7 1%	3 1%	4 2%	1 2%	5 1%	* 2%	1 1%	6 1%	1 *	6 2%	1 1%	6 2%	-
Decreased significantly	(-2)	1 *	1 *	*	1 2% d	-		1 1% g		-	1 *	-	1 *	-
NETS														
Net: Increased		83 16%	37 14%	46 19%	14 22%	60 14%	8 37%	28 32% g	55 13%	31 17%	51 16%	37 34% k	45 12%	1 7%
Net: Decreased		8 2%	4 1%	4 2%	2 3%	5 1%	* 2%	2 2%	6 1%	1 *	7 2%	1 1%	7 2%	
Mean score		.2	.1	.2	.2	.2	.6	.4 g	.1	.2	.2	.4 k	.1	.1
Standard deviation Standard error		.51 .02	.47 .03	.55 .04	.63 .07	.45 .02	.89 .19	.76 .07	.43 .02	.50 .04	.51 .03	.70 .07	.42 .02	.26 .06



# QES Q2 2016 Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
				Agriculture, forestry & fishing	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional, scientific &	Public administration and defence / education /	Arts, entertainment, recreation and		
Oissiff age at Level OF9/	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	Ţ	g	h	ı	J	k	1
Unweighted Total	508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total	508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Competition	193 38%	169 37%	24 45%	8 45%	18 26%	53 50% dgh	25 37%	20 34%	39 32%	12 39%	19 50% dh	16 37%	177 38%
Exchange rates	119 23%	107 23%	12 23%	9 49%	13 19%	31 29%	13 19%	11 19%	27 22%	7 22%	9 24%	12 28%	107 23%
Corporate Taxation	107 21%	99 22%	8 15%	3 18%	21 30% e	15 15%	19 28%	10 18%	25 21%	6 19%	7 19%	8 19%	99 21%
Inflation	97 19%	86 19%	11 21%	3 18%	17 24%	17 17%	11 17%	12 20%	21 17%	4 15%	11 29%	11 26%	85 18%
Interest rates	85 17%	76 17%	9 17%	3 18%	14 20%	11 10%	9 14%	13 22% e	22 18%	4 13%	9 24% e	9 21%	75 16%
Business rates	74 15%	63 14%	11 21% a	3 18%	18 26% fhj	17 16%	7 10%	10 17%	11 9%	4 12%	4 11%	8 18%	66 14%
None of the above	75 15%	67 15%	8 16%	-	6 9%	11 11%	15 23% j	9 15%	24 20%	6 21%	3 9%	2 4%	74 16%



# QES Q2 2016 Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508	268	240	67	419	22	87	421	187	321	107	381	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Competition	193	100	93	31	151	11	37	156	61	132	32	146	15
	38%	37%	39%	47%	36%	48%	43%	37%	33%	41%	30%	38%	75%
Exchange rates	119	67	52	16	93	10	23	96	43	76	32	82	5
	23%	25%	22%	23%	22%	46%	26%	23%	23%	24%	30%	21%	26%
Corporate Taxation	107	57	50	12	90	5	19	89	43	65	32	71	4
	21%	21%	21%	18%	21%	24%	22%	21%	23%	20%	30%	19%	22%
											K		
Inflation	97 19%	49 18%	48 20%	12 18%	83 20%	2 8%	15 18%	82 19%	36 19%	61 19%	30 28%	62 16%	5 25%
	19%	18%	20%	10%	20%	8%	18%	19%	19%	19%	28% k	16%	25%
Interest rates	85	46	39	14	67	4	14	71	35	49	34	48	2
	17%	17%	16%	22%	16%	16%	16%	17%	19%	15%	32%	13%	12%
											k		
Business rates	74	43	31	13	61	*	20	54	28	47	29	41	4
	15%	16%	13%	19%	15%	2%	24% g	13%	15%	15%	27% k	11%	17%
											N.		
None of the above	75 15%	39 15%	36 15%	6 10%	67 16%	1 6%	13 15%	62 15%	29 16%	46 14%	8 8%	65 17%	2 10%
	15%	15%	15%	10%	16%	6%	15%	15%	16%	14%	8%	i 1/%	10%



Q15\_SUM. What do you expect to happen to the following economic indicators over the next twelve months?

### SUMMARY TABLE Base: All respondents

Economic prospects for your company

Economic prospects for London

UK economic growth

Total	Improve	Stay the same	Worsen	Mean
508	147	278	83	
100%	29%	55%	16%	
508	140	264	104	
100%	28%	52%	20%	
508	121	238	149	
100%	24%	47%	29%	



## QES Q2 2016 Q15\_1. What do you expect to happen to the following economic indicators over the next twelve months?

### UK economic growth Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Improve	(1)	121 24%	106 23%	15 28%	4 21%	16 23%	32 30% f	9 14%	17 29% f	26 21%	8 26%	10 25%	12 26%	110 24%
Stay the same	(0)	238 47%	211 46%	27 51%	11 58%	35 50%	48 45%	33 49%	30 53%	50 41%	12 40%	20 52%	21 47%	218 47%
Worsen	(-1)	149 29%	138 30% b	11 21%	4 21%	19 27%	26 24%	25 38% g	11 18%	45 37% gj	10 34% g	9 23%	11 26%	137 30%
Mean score		1	1	.1	-	*	.1 fh	2	.1 fh	2	1	* f	*	1
Standard deviation Standard error		.73 .03	.73 .04	.70 .06	.67 .19	.71 .10	.74 .08	.68 .09	.69 .08	.75 .07	.79 .11	.70 .09	.73 .12	.73 .03



## QES Q2 2016 Q15\_1. What do you expect to happen to the following economic indicators over the next twelve months?

### **UK economic growth**Base: All respondents

	]		LOCA	ATION	EXPECTED C	HANGES IN WORK	(FORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Improve	(1)	121 24%	52 20%	69 29%	23 34%	94 22%	5 22%	29 34%	92 22%	42 22%	79 25%	31 29%	86 23%	4 22%
				a	d			g						
Stay the same	(0)	238 47%	140 52% b	98 41%	33 49%	201 48%	5 21%	39 45%	199 47%	92 49%	146 46%	51 47%	186 49%	2 10%
Worsen	(-1)	149 29%	75 28%	73 31%	11 17%	125 30% c	13 58%	19 21%	130 31% f	53 29%	95 30%	26 24%	109 29%	14 68%
Mean score		1	1	*	.2 d	1	4	.1 a	1	1	*	*	1	5
Standard deviation Standard error		.73 .03	.69 .04	.77 .05	.70 .08	.72 .04	.83 .17	.74 .06	.72 .04	.71 .05	.74 .04	.73 .07	.71 .04	.85 .18



## QES Q2 2016 Q15\_5. What do you expect to happen to the following economic indicators over the next twelve months?

## Economic prospects for London Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Improve	(1)	140 28%	121 27%	19 37% a	1 5%	19 27%	35 34% f	12 17%	17 29%	34 29%	9 30%	13 34% f	12 28%	128 28%
Stay the same	(0)	264 52%	239 52%	25 48%	15 83%	41 59%	50 48%	39 58%	33 57%	54 45%	13 45%	17 45%	28 63%	237 51%
Worsen	(-1)	104 20%	95 21%	8 16%	2 12%	10 14%	19 19%	16 24%	8 14%	32 26% g	8 25%	8 21%	4 9%	100 21%
Mean score		.1	.1	.2 a	1	.1	.2	1	.1	*	*	.1	.2	.1
Standard deviation Standard error		.69 .03	.69 .04	.70 .06	.42 .12	.63 .09	.71 .07	.65 .09	.64 .07	.74 .07	.75 .11	.74 .09	.58 .10	.70 .03



## QES Q2 2016 Q15\_5. What do you expect to happen to the following economic indicators over the next twelve months?

### Economic prospects for London Base: All respondents

			LOCA	ATION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508	268	240	67	419	22	87	421	187	321	107	381	20
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve	(1)	140	71	69	30	104	6	36	105	49	91	39	95	6
		28%	27%	29%	45%	25%	26%	41%	25%	26%	28%	36%	25%	32%
					d			g				k		
Stay the same	(0)	264	138	126	30	230	4	35	229	107	158	47	213	4
		52%	51%	53%	45%	55%	19%	40%	54%	57%	49%	44%	56%	19%
									f				j	
Worsen	(-1)	104	59	45	6	85	12	16	88	31	73	21	72	10
		20%	22%	19%	10%	20%	55%	19%	21%	17%	23%	20%	19%	49%
						С								
Mean score		.1	*	.1	.4	*	3	.2	*	.1	.1	.2	.1	2
					d			g						
Standard deviation		.69	.70	.68	.66	.67	.87	.74	.67	.65	.71	.73	.66	.91
Standard error		.03	.04	.05	.07	.03	.18	.07	.03	.05	.04	.07	.03	.20



## QES Q2 2016 Q15\_6. What do you expect to happen to the following economic indicators over the next twelve months?

## Economic prospects for your company Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		508	375	133	13	54	90	52	78	108	49	64	35	473
Weighted Total		508 100%	455 100%	53 100%	18 100%	71 100%	105 100%	68 100%	58 100%	120 100%	30 100%	38 100%	44 100%	464 100%
Improve	(1)	147 29%	128 28%	19 36%	4 21%	16 23%	33 32%	15 22%	16 28%	35 29%	9 31%	18 48% defgh	12 26%	135 29%
Stay the same	(0)	278 55%	250 55%	28 53%	13 70%	43 61% j	52 49%	38 56% j	36 63% j	68 56% j	15 49%	14 36%	30 70%	248 53%
Worsen	(-1)	83 16%	77 17%	6 11%	2 9%	11 16%	20 19%	15 22% g	5 9%	18 15%	6 19%	6 16%	2 4%	81 17% k
Mean score		.1	.1	.3 a	.1	.1	.1	*	.2	.1	.1	.3 df	.2	.1
Standard deviation Standard error		.66 .03	.66 .03	.64 .06	.55 .15	.63 .09	.71 .07	.66 .09	.59 .07	.65 .06	.71 .10	.74	.51 .09	.67 .03



## QES Q2 2016 Q15\_6. What do you expect to happen to the following economic indicators over the next twelve months?

### Economic prospects for your company Base: All respondents

			LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total		508 100%	268 100%	240 100%	67 100%	419 100%	22 100%	87 100%	421 100%	187 100%	321 100%	107 100%	381 100%	20 100%
Improve	(1)	147 29%	80 30%	67 28%	39 58% d	105 25%	3 14%	37 43% g	110 26%	56 30%	91 28%	42 40% k	102 27%	3 15%
Stay the same	(0)	278 55%	147 55%	131 54%	22 33%	253 60% c	4 16%	39 45%	239 57% f	109 58%	169 53%	49 46%	223 59% j	6 29%
Worsen	(-1)	83 16%	40 15%	43 18%	6 9%	61 15%	16 70%	11 12%	72 17%	22 12%	61 19% h	16 15%	56 15%	11 56%
Mean score		.1	.1	.1	.5 d	.1	6	.3	.1	.2	.1	.2	.1	4
Standard deviation Standard error		.66 .03	.66 .04	.67 .04	.66 .07	.62 .03	.74 .15	.68 .06	.65 .03	.62 .04	.68 .04	.70 .07	.63 .03	.76 .16

17

18

25

5%

4%

4%

2%

4

9%

2%

#### **QES Q2 2016**

Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

а

13%

а

5

10%

а

7

13%

а

2

9%

3%

**BUSINESS SIZE** INDUSTRY MANUFACTURING/SERVICES Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, entertainment Agriculture, storage / business Professional, and defence / Construction / accommodation Information & administration scientific & education / recreation and forestry & fishing Total 0-9 10+ / production property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% b \*c d h е g Unweighted Total 508 375 133 13 54 90 52 78 108 49 64 35 473 Weighted Total 508 455 53 18 71 105 68 58 120 30 38 44 464 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% Training existing staff 124 94 30 4 15 20 23 16 23 12 11 11 113 24% 21% 56% 21% 21% 19% 34% 28% 19% 40% 29% 25% 24% eh deh Employing new staff from the UK workforce 52 32 21 16 8 6 8 7 4 5 6 46 10% 23% 7% 8% 13% 6% 12% 13% 15% 10% 7% 39% efh а Employing new staff from the EU/EEA workforce, excluding the UK (e.g. 9 6 2 Germany, Norway) 20 11 3 3 3 2 9 11 4% 2% 21% 18% 8% 5% 3% 2% 1% 6% 20% 2%

2

5

6

6%

5%

2%

4

1

6

9%

1%

6%

5

4

2

4%

6%

8%

4

4%

4

3%

5

4%

2%

2

2

8%

7%

3%

2

5%

2

4%

Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

Employing work experience students or

Employing new staff from outside the UK / EU / EEA (e.g. America, China)

Employing apprentice(s)

interns

18

22

26

5%

4%

4%

11

16

19

4%

4%

2%



1

3

2

3%

4%

2%

#### Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

**BUSINESS SIZE** INDUSTRY MANUFACTURING/SERVICES Motor trades / Finance & Public wholesale / retail administration Arts, / transport & insurance / Agriculture, Professional, entertainment, storage / business and defence / Construction / accommodation Information & administration scientific & education / recreation and forestry & fishing / production Total 0-9 10+ property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% b h g Unweighted Total 508 375 133 13 54 90 52 78 108 49 64 35 473 Weighted Total 508 455 53 18 71 105 68 58 120 30 38 44 464 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% None of the above 325 315 11 12 43 73 35 37 87 14 24 25 301 64% 69% 20% 67% 61% 70% 51% 65% 72% 46% 62% 57% 65% b Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



QES Q2 2016

Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

	LOCATION			EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	T				0: 11		<b>-</b> :	Did not try to	- "		,	0: 11	- "
0: '5'	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall *I
Significance Level: 95%		а	b	С	d	*e	T	g	h	1	J	k	1
Unweighted Total	508	284	224	85	400	23	128	380	200	308	106	381	21
Weighted Total	508	268	240	67	419	22	87	421	187	321	107	381	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Training existing staff	124	78	46	34	86	3	46	78	52	72	35	85	4
	24%	29%	19%	52%	21%	16%	53%	19%	28%	22%	33%	22%	20%
		b		d			g				k		
Employing new staff from the UK workforce	52	35	17	25	24	3	40	12	26	27	16	36	*
	10%	13%	7%	38%	6%	13%	47%	3%	14%	8%	15%	9%	2%
		b		d			g						
Employing new staff from the EU/EEA workforce,													
excluding the UK (e.g. Germany, Norway)	20	14	6	16	4	*	15	5	13	7	6	14	1
	4%	5%	2%	24%	1%	2%	17%	1%	7%	2%	5%	4%	4%
				d			g		i				
Employing new staff from outside the UK / EU /													
EEA (e.g. America, China)	18	11	7	8	9	*	13	5	10	9	5	13	-
	4%	4%	3%	13%	2%	1%	15%	1%	5%	3%	5%	3%	-
				d			g						
Employing apprentice(s)	22	14	8	7	12	2	14	8	11	11	7	14	-
	4%	5%	3%	11%	3%	10%	16%	2%	6%	3%	7%	4%	-
				d			g						
Employing work experience students or interns	26	16	9	8	15	3	14	12	13	13	7	19	-
	5%	6%	4%	12%	3%	14%	16%	3%	7%	4%	6%	5%	-
				d			g						
None of the above	325	153	172	12	301	12	9	317	104	221	58	251	16
	64%	57%	72%	18%	72%	55%	10%	75%	56%		54%	66%	80%
			а		С			f		h		j	

