

LCCI QUARTERLY ECONOMIC SURVEY, Q2 2017

Methodology: ComRes interviewed 530 London business decision makers online between the 23rd May and June 19th 2017. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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Total employed. Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
1-9
10-19
20-49
50-99
100-199
200-249
250-499
500+

	BUSINES	S SIZE	SIZE INDUSTRY MANUFACTURING/SERVICE:							NG/SERVICES		
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Total				property		f			education / nealth	services		Services
530	a 361	b 169	*c 15	d 69	e 94	42	g 85	h 89	52	84	k 54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%			100%	100%	100%	100%
270 51%	270 57% b		6 30%	39 53%	60 54%	34 49%	37 62%	65 52%	15 48%	14 36%	21 38%	250 53%
	D			J	1		J	J				k
29	_	29	3	4	9	2	2	4	4	1	6	23
6%		53%	17%	6%	8%	3%		3%	12%	3%	11%	5%
		а							g		I	
15	-	15	3	2	2	1	2	3	1	1	4	11
3%	-	27% a	14%	3%	2%	2%	4%	2%	5%	2%	8% 	2%
5	-	5	1	1	1	*	1	*	1		1	4
1%	-	10% a	5%	1%	1%	1%	1%	*	2%	1%	3%	1%
2	-	2	*	*		-	1	*	*	*	1	2
*	-	4% a	1%	1%	•	-	1%	*	1%	*	1%	*
1		1	*	-		*	-	*		-	*	1
		1%	1%	-		*	-	*		-	*	*
		a										
1	-	1	-	-	•	*	*	*	•	-	-	1
*	-	2% a	-	-	•	•	*	*	1%	-	-	*
2	-	2			1	*	*	-	-		1	1
	-	3% a	2%	•	•	•	1%	-	-	*	1%	



Total employed. Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Sole trader Total number of employees Mean score Standard deviation Standard error

	BUSINES	SS SIZE				INDUS	STRY				MANUFACTUR	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	*c	4	e	f		h	i	i	k	1
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
204	204	-	6	27	37	32	17	52	10	23	21	184
39%	43%	-	30%	37%	34%	45%	29%	42%	31%	57%	38%	39%
	b									deghi		
5327	1474	3852	759	598	1389	551	675	702	355	297	1175	4152
10.0	3.1	69.9	39.8	8.1	12.7	7.8	11.2	5.6	11.4	7.5	21.5	8.7
		а										
61.90	2.17	182.58	154.96	38.66	92.78	45.31	53.01	18.99	34.82	59.19	100.98	55.69
2.69	.11	14.04	40.01	4.65	9.57	6.99	5.75	2.01	4.83	6.46	13.74	2.55



EXPECTED PRICES

Stay the same

QES Q2 2017

EXPECTED CHANGES IN WORKFORCE SIZE

LOCATION

Inner London Outer London

Total employed. Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
1-9
10-19
20-49
50-99
100-199
200-249
250-499
500+
Sole trader
Total number of employees Mean score
Standard deviation
Standard error

530	294	236	91	399	40	153	377	246	284	132	374	24
530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
270 51%	145 53%	126 49%	27 50%	226 51%	18 46%	56 57%	215 50%	122 52%	149 50%	60 48%	203 54%	8 30%
29 6%	19 7%	10 4%	7 14% d	19 4%	3 7%	14 15% g	15 3%	17 7%	12 4%	11 9%	18 5%	-
15 3%	8 3%	7 3%	5 9% d	8 2%	2 5%	11 12% g	3 1%	10 4%	5 2%	5 4%	9 2%	1 2%
5 1%	3 1%	2 1%	2 4% d	2	1 2%	3 3% g	2 1%	3 1%	2 1%	2 2%	3 1%	1%
2 *	2 1%	1	1 2% d	1	1%	1 1%	1	1	1	1 1%	1	1%
1 *	1 *	:	* 1%	*	*	1 1%		1 *	*	*		*
1 .	1 *	:	1 1% d	*	-	1 1%	:	1	:	1 *	:	-
2 *	1 *	1	1 2% d	•	-	1 1%	1	1	1	•	1 *	-
204 39%	95 35%	109 43%	9 16%	181 41% c	15 38% c	9 10%	195 45% f	80 34%	124 42%	45 36%	143 38%	16 65%
5327 10.0	2878 10.5	2448 9.5	2188 40.8 d	2813 6.4	326 8.5	2696 27.6 g	2631 6.1	2350 10.0	2977 10.1	1789 14.3	3386 8.9	151 6.1
61.90 2.69	52.40 3.06	70.71 4.60	139.04 14.58	46.29 2.32	20.69 3.27	114.41 9.25	40.99 2.11	42.08 2.68	73.97 4.39	85.92 7.48	53.70 2.78	24.17 4.93

PAST RECRUITMENT CAPACITY

Tried to recruit Did not try to recruit Full capacity Below capacity



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		BUSINES	S SIZE				INDU	ISTRY				MANUFACTURING/SERVICES		
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services	
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1	
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476	
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60	126 100%	31 100%	40 100%	55 100%	475 100%	
Control of or having a say in budgeting or financial decisions	440 83%	401 84% b	40 72%	14 72%	68 92% f	94 86% f	45 64%	53 87% f	105 84% f	28 90% f	34 85% f	47 85%	394 83%	
Control of or having a say in operational decisions	438 83%	393 83%	45 81%	17 88%	56 76%	95 87%	62 88%	51 84%	101 80%	26 82%	31 78%	44 80%	394 83%	
Recruitment (hiring new staff on a permanent or temporary basis)	237 45%	206 43%	31 56% a	9 49%	33 44%	49 44%	23 33%	37 61% defhj	56 44%	16 51%	15 37%	23 42%	214 45%	
Directly managing one or more employees	235 44%	198 42%	37 66% a	8 42%	37 50%	50 46%	28 39%	33 54% h	49 39%	14 45%	16 41%	22 41%	212 45%	
IT systems	276 52%	256 54% b	19 35%	7 37%	28 37%	54 49%	46 66% dj	33 55% d	76 60% dj	15 49%	17 42%	19 35%	256 54% k	
Procurement / supply chain management	257 48%	236 50% b	21 38%	10 52%	33 45%	58 53% j	33 47%	33 54% j	60 48%	15 48%	14 36%	24 44%	232 49%	
None of the above	-	-	-			-	-	-	-	-	-	-	-	



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		LOCA	TION	EXPECTED O	HANGES IN WORKFO	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Control of or having a say in budgeting or financial decisions	440	233	207	38	374	28	75	365	186	255	105	316	19
	83%	85%	81%	71%	85% ce	72%	77%	84% f	79%	86% h	84%	83%	77%
Control of or having a say in operational decisions	438	221	217	45	363	30	72	366	186	252	108	309	21
	83%	81%	84%	83%	83%	79%	74%	85% f	80%	85%	87%	81%	85%
Recruitment (hiring new staff on a permanent or temporary	237	137	100	27	194	16	56	181	101	135	72	161	4
basis)	45%	50% b	39%	51%	44%	40%	57% g	42%	43%	46%	58% k	42%	14%
Directly managing one or more employees	235	134	100	29	187	19	58	177	106	129	70	160	5
Enocally managing one of more employees	44%	49%	39%	54%	43%	49%	59%	41%	45%	44%	56%	42%	21%
		b		d			g				k		
IT systems	276	141	135	22	233	21	37	239	113	162	68	198	9
	52%	52%	52%	40%	53% c	55%	38%	55% f	48%	55%	55%	52%	38%
Procurement / supply chain management	257	129	128	21	217	19	39	218	108	148	69	176	11
	48%	47%	50%	39%	50%	49%	40%	50% f	46%	50%	55%	46%	46%
None of the above		-			-				-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-



S2.Please choose the region you currently work in. Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total London

	BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	q	h	i	i	k	1
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



S2.Please choose the region you currently work in. $\ensuremath{\mathsf{Base}}$: All respondents

Significance Level: 95% Unweighted Total Weighted Total London

	LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST RE	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	6 100%	100%	100%	100%	100%	100%
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	6 100%	100%	100%	100%	100%	100%



D1. How many people does your company employ? Base: All respondents

		BUSINES	SS SIZE				INDU	ISTRY			-	MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*C	d	e	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60	126 100%	31 100%	40 100%	55 100%	475 100%
0 sole trader	204 39%	204 43% b	-	6 30%	27 37%	37 34%	32 45%	17 29%	52 42%	10 31%	23 57% deghi	21 38%	184 39%
1-9	270 51%	270 57% b	-	6 30%	39 53% j	60 54% j	34 49%	37 62% j	65 52% j	15 48%	14 36%	21 38%	250 53% k
10-19	29 6%	-	29 53% a	3 17%	4 6%	9 8%	2 3%	2 3%	3%	4 12% g	1 3%	6 11% I	23 5%
20-49	15 3%	-	15 27% a	3 14%	2 3%	2 2%	1 2%	2 4%	3 2%	1 5%	1 2%	4 8% I	11 2%
50-99	5 1%	-	5 10% a	1 5%	1 1%	1 1%	* 1%	1 1%		1 2%	1%	1 3%	4 1%
100-199	2	-	2 4% a	1%	1%	•	-	1 1%	*	1%	*	1 1%	2
200-249	1 *	-	1 1% a	1%	-	:	:	-	*		-		1 *
250-499	1 *	-	1 2% a		-	•		*	*	1%	-	- -	1 *



D1. How many people does your company employ? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURIN	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		a	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
500+	2 *	-	2 3% a	2%		1 *		1%	-	-	*	1 1%	1 *
NETS													
Net: More than 9	55 10%	-	55 100% a	8 41%	7 10%	13 12%	4 6%	6 10%	8 7%	6 20% fhj	3 6%	13 24% I	42 9%
BCC NETS													
Net: 0-19	504 95%	475 100% b	29 53%	15 76%	70 96%	106 96%	68 97%	56 93%	122 97%	29 91%	39 97%	48 87%	456 96% k
Net: 20-199	23 4%	-	23 41% a	4 20%	3 4%	3 3%	2 3%	4 6%	4 3%	2 8%	1 3%	6 11% I	16 3%
Net: 200-499	2 *	-	2 3% a	1%	-	•	•	*	*	1%	-	:	1
Net: 500+	2 *	-	2 3% a	2%	:	1	:	1%		-	*	1 1%	1
ONS NETS													
Net: 0-9	475 90%	475 100% b	-	11 59%	66 90%	97 88%	66 94% i	55 90%	117 93% i	25 80%	37 94% i	41 76%	433 91% k



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 1009
Net: 10-19	29 6%	-	29 53% a	3 17%	4 6%	9 8%	2 3%	2 3%	4 3%	4 12% g	1 3%	6 11% I	23 59
Net: 20-49	15 3%	-	15 27% a	3 14%	2 3%	2 2%	1 2%	2 4%	3 2%	1 5%	1 2%	4 8% I	11 29
Net: 50-99	5 1%	-	5 10% a	1 5%	1 1%	1 1%	1%	1 1%		1 2%	* 1%	1 3%	4
Net: 100-249	3 1%	-	3 6% a	1 3%	1%	1 1%	*	1 1%	1	1%	*	1 2%	2 *
Net: 250+	3	- -	3 5% a	* 2%		1 1%	* 1%	* 1%	*	1%	:	1 1%	2



D1. How many people does your company employ? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
0 sole trader
1-9
10-19
20-49
50-99
100-199
200-249
250-499
500+
NETS
Net: More than 9

	LOCAT			HANGES IN WORKFOR	RCE SIZE		RUITMENT	CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
204	95	109	9	181	15	9	195	80	124	45	143	16
39%	35%	43%	16%	41% c	38% c	10%	45% f	34%	42%	36%	38%	65%
270	145	126	27	226	18	56	215	122	149	60	203	8
51%	53%	49%	50%	51%	46%	57%		52%	50%	48%	54%	30%
29	19	10	7	19	3	14	15	17	12	11	18	-
6%	7%	4%	14% d	4%	7%	15% g	3%	7%	4%	9%	5%	-
15	8	7	5	8	2	11	3	10	5	5	9	1
3%	3%	3%	9%	2%	5%	12%		4%	2%	4%	2%	2%
0,0	070	0,0	d	270	0,0	g	170	.,,	270	170	270	270
5	3	2	2	2	1	3	2	3	2	2	3	*
1%	1%	1%	4% d	*	2%	3% g	1%	1%	1%	2%	1%	1%
2	2	1	1	1	*	1	1	1	1	1	1	*
	1%	•	2% d		1%	1%	•		•	1%	•	1%
1	1					1		1	*			
	•		1%	*	*	1%			•		•	*
1	1		1		-	1	*	1		1		-
	*	•	1% d	•	-	1%	•	*	•		•	-
2	1	1	1		-	1	1	1	1		1	-
	•	•	2% d	*	-	1%	*	*	*	*	•	-
			_									
55	34	21	18	31	6	32	23	32	23	21	33	1
10%	12%	8%	33%	7%	15%	33%		14%	8%	16%	9%	5%
			de			g		i i		k		



D1. How many people does your company employ? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
BCC NETS
Net: 0-19
Net: 20-199
Net: 200-499
Net: 500+
ONS NETS
Net: 0-9
Net: 10-19
Net: 20-49
Net: 50-99
Net: 100-249

	LOCA		EXPECTED (HANGES IN WORKFO			RUITMENT	CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
504	258	246	43	426	35	80	425	219	285	116	365	23
95%	95%	96%	80%	97% c	92%	81%	98% f	93%	96%	93%	96%	95%
23	13	10	8	11	3	16	7	14	9	8	13	1
4%	5%	4%	15% d	3%	8%	16% g	2%	6%	3%	6%	4%	4%
2	1		1		*	1		1		1	1	*
	•	•	2% d	*	*	1%	*	1%	•	1%	•	*
2	1	1	1 2%	*	-	1 1%	1 *	1 *	1 *	:	1 *	-
			d									
475	239	235	36	407	33	65	410	202	273	105	347	23
90%	88%	92%	67%	93%	85%	67%		86%	92%	84%	91%	95%
				С	С		f		h		j	
29	19	10	7	19	3	14	15	17	12	11	18	-
6%	7%	4%	14% d	4%	7%	15% g	3%	7%	4%	9%	5%	-
15	8	7	5	8	2	11	3	10	5	5	9	1
3%	3%	3%	9% d	2%	5%	12% g	1%	4%	2%	4%	2%	2%
5	3	2	2	2	1	3	2	3	2	2	3	*
1%	1%	1%	4% d	*	2%	3% g	1%	1%	1%	2%	1%	1%
3	2	1	1	1	*	2	1	2	2	1	1	*
1%	1%		3%		1%	2%		1%	1%	1%		2%
			d			g						



D1. How many people does your company employ? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Net: 250+

	LOCATI	ON	EXPECTED (HANGES IN WORKE	ORCE SIZE	PAST RE	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3	2	1	2	1	-	2	1	1	1	1	2	-
	1%		4%	*	-	29	*	1%	*	1%		-
			d			g						



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINE	SS SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	e	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Agriculture, forestry & fishing	7 1%	6 1%	2 3%	7 38%	-	-	-	-	-	-	-	7 13% I	-
Production	12 2%	6 1%	6 11% a	12 62%	-	-	-	-			-	12 22% I	-
Construction	36 7%	30 6%	6 10%	:	36 48% efghij	-	-	-	-	-		36 65% I	-
Motor trades	7 1%	7 1%	1 1%	:	-	7 7% dghj	-	-	-	-		-	7 2%
Wholesale	30 6%	26 5%	4 8%	:	-	30 27% dfghij	-	-	-	-	-	- -	30 6%
Retail	45 8%	41 9%	4 7%	:	-	45 41% dfghij	-	-	-	-	-	- -	45 9% k
Transport & storage (inc. postal)	11 2%	10 2%	1 2%	-	-	11 10% dfghij		-		-	-	- -	11 2%
Accommodation & food services	17 3%	14 3%	3 5%	-	-	17 15% dfghij	-	-	-	-		- -	17 3%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINES	S SIZE				INDU	ISTRY			-	MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	7.000	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530	475	55	19	74	110	70	60	126	31	40	55	475
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Information & communication	70	66	4	-	-	-	70	-	-	-	-	-	70
	13%	14% b	8%	-	-	-	100% deghij	-	-	-	-	-	15% k
							degriij						
Finance & insurance	24 5%	21 4%	4 6%	-	-	-	-	24 41%	-	-	-	-	24 5%
	5%	4%	6%	-	-	-	-	defhij	-	-	-	-	5%
Property	38	36	2	_	38	_	_	_	_	_	_	_	38
	7%	8%	3%	-	52%	-	-	-	-	-	-	-	8%
					efghij								k
Professional, scientific & technical	126	117	8	-	-	-	-	-	126	-	-	-	126
	24%	25%	15%	-	-	-	-	-	100%	-	-	-	26% k
		b							defgij				K
Business administration and support services	36	34	2	-	-	-	-	36	-	-	-	-	36
	7%	7%	4%	-	-	-	-	59% defhii	-	-	-	-	8% k
								doning					
Public administration and defence	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-		_	-	-	-	-	-	-	-	-	-
Education	16	12	3	-	-	-	-	-	-	16 50%	-	-	16
	3%	3%	6%	-	-	-	-	-	-	50% defghj	-	-	3%
Health	16	12	3		_	_	_	_	_	16	_	_	16
	3%	3%	6%	-	-	-	-	-	-	50%		-	3%
										defghj			



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURIN	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Arts, entertainment, recreation and other services	40 7%	37 8%	3 5%			-	-			-	40 100% defghi	- -	40 8% k
Other services			-		-	-	-	-	-	-	-	- -	-
NETS													
Net: Manufacturing	55 10%	41 9%	13 24% a	19 100%	36 48% efghij	-	-	-	-	-	-	55 100% I	-
Net: Services	475 90%	433 91% b	42 76%	-	38 52%	110 100% d	70 100% d	60 100% d	126 100% d	31 100% d	40 100% d	-	475 100% k
Net: Agriculture, forestry & fishing / production	19 4%	11 2%	8 14% a	19 100%	-	-	-	-	-	-	-	19 35% I	-
Net: Construction / property	74 14%	66 14%	7 13%	-	74 100% efghij	-	-	-		-	-	36 65% I	38 8%



D2. Which of the following best describes your company sector?Base: All respondents

ſ		BUSINE	SS SIZE				INDU	STRY				MANUFACTURIN	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	İ	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	110 21%	97 20%	13 23%	-	-	110 100% dfghij	-	-	-	-	-	-	110 23% k
Net: Finance & insurance/ Business administration & support services	60 11%	55 11%	6 11%	-	-	-	-	60 100% defhij	-	-	-	-	60 13% k
Net: Public administration and defence / education / health	31 6%	25 5%	6 12% a	-	-	-	-	-	-	31 100% defghj	-	-	31 7%



D2. Which of the following best describes your company sector?Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Agriculture, forestry & fishing
Production
Construction
Motor trades
Wholesale
Retail
Transport & storage (inc. postal)
Accommodation & food services
Information & communication

J	LOCAT	ION	EXPECTED CHA	NGES IN WORKFOR	CE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100
7	4	3	4	3	1	1	6	6	1	7	-	
1%	1%	1%	7%	1%	2%	1%	1%	3%	•	6%	-	
			d					1		k		
12	5	7	3	9	*	6	6	6	6	6	6	
2%	2%	3%	5%	2%	1%	6% g	1%	3%	2%	5% k	1%	
						-						
36 7%	18 6%	18 7%	7	25 6%	4 10%	12 12%	24 5%	16 7%	20 7%	10	20 5%	2
1%	6%	176	12% d	6%	10%	12% g	5%	1%	176	8%	5%	2
7	2	6	_	7	_	1	7	4	3	4	3	
1%	1%	2%	-	2%	-	1%	2%	2%	1%	3%	1%	
30	11	18	1	22	7	3	27	8	22	10	18	
6%	4%	7%	2%	5%	18%	3%	6%	3%	7%	8%	5%	
					cd				h			
45	22	23	1	42	2	7	37	23	22	13	28	
8%	8%	9%	2%	10%	4%	8%	9%	10%	7%	10%	7%	1
				С								
11	5	6	1	7	4	3	9	6	5	2	6	
2%	2%	2%	1%	2%	9% cd	3%	2%	3%	2%	2%	2%	1
17	10	7	3 5%	14	:	3 3%	13	8 3%	9	3 3%	11 3%	
3%	3%	3%	5%	3%	-	3%	3%	3%	3%	3%	3%	
70	37	34	4	62	4	18	53	33	38	8	58	
13%	14%	13%	8%	14%	11%	18%	12%	14%	13%	7%	15%	1



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED (CHANGES IN WORKFO	RCE SIZE	PAST RECRU	TMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit D	d not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Finance & insurance	24	15	10	4	20	*	5	20	10	14	2	23	
	5%	5%	4%	7%	5%	1%	5%	5%	4%	5%	1%	6% j	*
Property	38	22	16	2	36	-	6	32	18	20	9	29	-
	7%	8%	6%	3%	8%	-	6%	7%	8%	7%	8%	8%	-
Professional, scientific & technical	126	63	63	10	105	11	12	114	53	72	31	95	*
	24%	23%	24%	19%	24%	28%	12%	26% f	23%	24%	25%	25%	*
Business administration and support services	36	21	15	5	30	1	8	28	12	24	9	26	1
	7%	8%	6%	9%	7%	3%	8%	7%	5%	8%	7%	7%	4%
Public administration and defence	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
Education	16	9	7	1	14	1	5	11	4	12	2	14	-
	3%	3%	3%	2%	3%	2%	5%	3%	2%	4%	2%	4%	-
Health	16	8	8	5	10	1	6	10	10	6	3	13	-
	3%	3%	3%	9% d	2%	2%	6% g	2%	4%	2%	2%	3%	-
Arts, entertainment, recreation and other services	40	23	17	5	32	3	4	36	17	23	6	31	2
	7%	8%	6%	9%	7%	7%	4%	8%	7%	8%	5%	8%	9%
Other services	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS													
Net: Manufacturing	55	26	28	13	37	5	19	36	28	26	23	25	6
	10%	10%	11%	24% d	8%	13%	19% g	8%	12%	9%	19% k	7%	25%



D2. Which of the following best describes your company sector?Base: All respondents

	LOCATION		EXPECTED (HANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES		
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Net: Services	475	247	228	41	401	33	79	396	206	270	102	355	19
	90%	90%	89%	76%	92% c	87%	81%	92% f	88%	91%	81%	93% j	75%
Net: Agriculture, forestry & fishing / production	19	9	10	6	12	1	7	12	13	7	13	6	-
	4%	3%	4%	12% d	3%	3%	7% g	3%	5%	2%	11% k	1%	-
Net: Construction / property	74	40	34	8	62	4	18	56	34	40	19	48	6
	14%	15%	13%	15%	14%	10%	18%	13%	14%	13%	15%	13%	25%
Net: Motor trades / wholesale / retail / transport & storage /	110	50	60	5	93	12	17	93	49	61	32	67	11
accommodation & food services	21%	18%	23%	9%	21% c	32% c	17%	21%	21%	21%	25%	18%	44%
Net: Finance & insurance/ Business administration &	60	36	25	9	50	1	12	48	22	38	11	49	1
support services	11%	13%	10%	16%	11%	4%	12%	11%	9%	13%	9%	13%	4%
Net: Public administration and defence / education / health	31	17	15	6	24	2	10	21	14	18	5	27	-
	6%	6%	6%	11% d	5%	5%	11% g	5%	6%	6%	4%	7%	-



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*с	d	е	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 5 100%	55 100%	475 100%
Barking and Dagenham	2	2	1%	-	2 2%	•	-		-	1%		2 3% I	*
Barnet	34 6%	32 7%	2 4%	6 30%	5 7%	7 6%	-	4 6%	7 6%	4 13% fj	1 3%	7 13% I	26 6%
Bexley	4 1%	4 1%	-	-	2 2%	2 2%	-				1 1%	- -	4 1%
Brent	15 3%	13 3%	3 5%	2 9%	3 4%	1	2 3%	2 3%	3%	1 4%	1 3%	3 6%	12 3%
Bromley	4 1%	3 1%	1 2%		2 2%		-		2 2%	1%		2 3%	3 1%
City of London	35 7%	24 5%	12 21% a	3 18%	5 6%	6 6%	6 8%	7 12% ij	7 6%	1 2%	1 3%	8 14% I	28 6%
City of Westminster	36 7%	29 6%	7 14% a	1 5%	5 7%	6 6%	5 7%	6 10% i	10 8% i	:	3 7%	1 2%	36 7%
Camden	22 4%	18 4%	4 7%		2 2%	6 6%	-	4 7%	5 4%	3 10% f	5 5%	*	22 5%
Croydon	12 2%	12 2%	1 1%	-	3 4% e		7 10% ehij	2 3%	-	-	1 1%	2 3%	11 2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTUR	ING/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	0-9 a	b	*C	d	e	f	g	h	i i	j	k	Jervices
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Ealing	9 2%	7 1%	2 4% a		2 2%	2 2%	* 1%	3 5% h	-	1 3%	2 4% h	-	9 2%
Enfield	14 3%	13 3%	1 2%	2%	2 2%		4 6% e	3 5%	4 3%	-	1 3%	* 1%	14 3%
Greenwich	6 1%	5 1%	1 1%		-		2 3%		2 2%	1%	2 4%		6 1%
Hackney	7 1%	7 2%	:	-	-	4 3%	-	-	2 1%	1 3%	1 3%		7 2%
Hammersmith and Fulham	26 5%	25 5%	1 2%	-	2 2%	4 4%	6 9%	3 5%	7 6%	2 6%	2 4%	2 3%	24 5%
Haringey	9 2%	9 2%	*	-	-	2 2%	-	3 5% h		1 3%	4 9% defh	-	9 2%
Harrow	28 5%	26 5%	2 4%	1 6%	1%	12 11% dgij	4 6%	2 3%	8 6%	-	1 1%	2 3%	27 6%
Havering	7 1%	7 1%	1 1%		2 3%	:	-	-	4 3%	1 3%	1 1%	-	7 2%
Hillingdon	15 3%	15 3%	1 1%	* 2%	-	4 3%	4 6% d	1 2%	5 4%	-	1 1%	1%	15 3%



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530	475	55	19	74	110	70	60	126	31	40	55	475
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hounslow	17	14	3	-		2	2	3	6	3	1	*	17
	3%	3%	5%	-	1%	2%	3%	4%	5%	9% dej	1%	1%	3%
Islington	18	16	2	-	3	1	2	1	8	1	2	3	15
	3%	3%	4%	-	4%	1%	3%	2%	6% e	3%	5%	6%	3%
Kensington and Chelsea	25	24	1	3	6	2	4	3	6		1	4	21
	5%	5%	3%	15%	8%	2%	6%			1%	3%	8%	4%
Kingston upon Thames	11	10	*	-	2	-	2	1	5	-	1	2	9
	2%	2%	1%	-	2%	-	3%	2%	4% e	-	2%	3%	2%
Lambeth	14	13	1	-	6	2	-	3	-	1	2	3	11
	3%	3%	1%	-	9% eh	2%	-	5% h	-	3%	5% h	6%	2%
		_											
Lewisham	8 2%	7 1%	1 2%	-	2 3%	4 3%	-	-	-	1 5%	1 3%	1%	8 2%
										gh			
Merton	17	16	1	-	-	7	2	2	4	1	1	-	17
	3%	3%	2%	-	-	7% d	3%	3%	3%	4%	1%	-	4%
Newham	9	8		_	3	2	-	-	2	2	-	2	7
	2%	2%	1%	-	5%	2%	-	-	1%	6%	-	3%	1%
					9					gj			
Redbridge	9 2%	8 2%	1 2%	-		6 5%	-	-	2 1%	-	1 3%	1%	8 2%
			_,,			g					2,7		



D3. Which London borough is your business based in? Base: All respondents

		BUSINES	S SIZE				INDU	ISTRY				MANUFACTURIN	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Richmond upon Thames	24 4%	23 5% b	*	-	3 4%	10 9% f	-	2 3%	5 4%	1 3%	2 6%	3 6%	21 4%
Southwark	23 4%	22 5%	1 2%		2 2%	7 7%	2 3%	1 2%	7 6%	1 4%	3 7%	2 3%	22 5%
Sutton	18 3%	18 4% b	1%	-	6 8% gh	5 5%	2 3%	1 2%	2 1%	1%	2 4%	5 8% I	13 3%
Tower Hamlets	18 3%	18 4%	1 1%		3 4%	2 2%	4 6%	4 6%	4 3%	1 3%	1 1%	-	18 4%
Waltham Forest	11 2%	10 2%	1 2%	1 6%	2 2%	3 3%	-	1 2%	2 1%	1 3%	1 3%	1 2%	10 2%
Wandsworth	22 4%	20 4%	2 4%	2 8%	2 2%	2 2%	7 10% e	3%	5 4%	2 6%	2 4%	2 3%	21 4%
Outside London		-	-		-	-	-	-	-	-	-		
NETS													
Net: Inner city	273 52%	239 50%	34 61% a	9 45%	40 54%	50 45%	37 52%	36 59%	63 50%	17 53%	23 58%	26 48%	247 52%
Net: Outer city	257 48%	235 50% b	21 39%	10 55%	34 46%	60 55%	34 48%	25 41%	63 50%	15 47%	17 42%	28 52%	228 48%



D3. Which London borough is your business based in? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Barking and Dagenham
Barnet
Bexley
Brent
Bromley
City of London
City of Westminster
Camden
Croydon
Ealing

	LOCA		EXPECTED (CHANGES IN WORKFO			RUITMENT	CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
2	-	2	2		-		2		2		2	-
•	-	1%	3% d	*	-	•	•	•	1%	*	•	-
34	-	34	2	32	-	2	31	16	18	8	26	-
6%	-	13% a	3%	7%	-	2%	7% f	7%	6%	6%	7%	-
4	_	4	_	4	-	_	4	2	2	-	2	2
1%	-	1% a	-	1%	-	-	1%	1%	1%	-	1%	7%
15	_	15	4	10	2	3	12	7	8	4	11	-
3%	-	6%	7%	2%	5%	4%		3%	3%	4%	3%	-
		а	d									
4	-	4		4		1	4		4		2	2
1%	-	2% a	1%	1%	*	1%	1%	*	1%	•	1%	7%
35	35	-	7	27	1	18	18	21	14	12	23	1
7%	13% b	-	13% d	6%	3%	18% g	4%	9%	5%	9%	6%	3%
	-											
36 7%	36 13%	-	5 10%	29 7%	3 7%	10 11%	26	14 6%	23 8%	7 5%	30 8%	-
1 76	b	-	1076	1 70	1 70	1176	078	076	076	378	076	
22	22	-	2	17	2	3	18	9	12	8	12	2
4%	8% b	-	4%	4%	5%	4%	4%	4%	4%	6%	3%	7%
12	-	12	2	10	-	3	9	2	10	-	12	1
2%	-	5% a	5%	2%	-	3%	2%	1%	3%	-	3% j	2%
9	_	9	2	6	1	2	7	5	4	4	5	
2%	-	4%	3%	1%	3%	2%		2%	1%	3%	1%	1%
		а										



D3. Which London borough is your business based in? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Enfield
Greenwich
Hackney
Hammersmith and Fulham
Haringey
Harrow
Havering
Hillingdon
Hounslow
Islington

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST REC		CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
14	-	14	1	13	1	4	10	10	5	4	10	-
3%	-	6% a	2%	3%	1%	4%	2%	4%	2%	3%	3%	-
6	_	6	1	5	_	1	5	4	2	2	4	-
1%		2%	2%	1%	-	1%	1%	2%	1%	1%	1%	-
		а										
7	7	-	-	7	-	2	6	7		1	7	-
1%	3% b	-	-	2%	-	2%	1%	3% i	*	*	2%	-
26	26	_	1	22	2	3	23	11	15	2	22	2
5%	9% b	-	3%	5%	6%	3%	5%	5%	5%	2%	6%	9%
9	9	-	2	7	1	3	6	1	8	4	5	-
2%	3% b	-	3%	2%	2%	3%	1%	*	3% h	4%	1%	-
28	_	28	1	23	4	4	24	13	15	7	17	3
5%	_	11%	2%	5%	10%	4%	5%	6%	5%	6%	5%	14%
		а										
7		7	1	4	2	2	5	3	4	2	5	*
1%	-	3%	2%	1%	5%	2%	1%	1%	1%	1%	1%	*
		а			d							
15	_	15		15	_	2	13	_	15	3	12	_
3%		6%	1%	3%	-	2%	3%	-	5%	3%	3%	
		а							h			
17	-	17	2	13	2	4	13	3	14	1	14	2
3%	-	7%	4%	3%	5%	5%	3%	1%	5%	1%	4%	7%
		а							h			
18	18	-	1	14	3	4	14	11	6	2	14	2
3%	6%	-	1%	3%	9%	4%	3%	5%	2%	2%	4%	7%
	b				С							



D3. Which London borough is your business based in? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Kensington and Chelsea
Kingston upon Thames
Lambeth
Lewisham
Merton
Newham
Redbridge
Richmond upon Thames
Southwark
Sutton

Columns Tested:	a,b - c,d,e - f,g - h,i - j,k,l
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	LOCA		EXPECTED (CHANGES IN WORKFO		PAST REG	CRUITMENT	CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	a	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	6 100%	100%	100%	100%	100%	100%
25	25	-	7	17	1	3	22	10	15	5	21	*
5%	9%	-	14%	4%	1%	3%	6 5%	4%	5%	4%	5%	1%
	b		de									
11	-	11		10	1		10	4	7	5	5	1
2%	-	4%		2%	1%		2%	2%	2%	4%	1%	4%
		а								k		
14	14	-		11	3	1	13	6	8	6	7	2
3%	5%	-		3%	7%	1%	6 3%	3%	3%	5%	2%	6%
	b				С							
8	8	-		8	*	1	7	5	3	2	6	-
2%	3%	-		2%	*	1%	6 2%	2%	1%	2%	1%	-
	b											
17	-	17	1	16	*		16	3	14	2	13	2
3%	-	6%	1%	4%	1%		4%	1%	5%	2%	3%	7%
		а					f		h			
9	9	-	-	7	2		8	7	2	2	7	-
2%	3%	-	-	2%	4%		2%	3%	1%	2%	2%	-
	b				С			i				
9	-	9	_	9	-	1	8	3	6	1	8	-
2%	-	3%	-	2%	-	1%	6 2%	1%	2%	*	2%	-
		а										
24	-	24	1	22	-	1	23	12	12	7	17	-
4%	-	9%	3%	5%	-	1%	6 5%	5%	4%	5%	4%	-
		а					f					
23	23	-	3	19	1	7	16	15	8	8	15	-
4%	9%	-	6%	4%	2%	7%	6 4%	7%	3%	7%	4%	-
	b							i				
18	_	18	1	15	2	2	16	8	10	3	13	2
3%	-	7%	2%	4%	4%	2%		3%	3%	3%	3%	6%
	1	а	1			I		1				



D3. Which London borough is your business based in? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Tower Hamlets
Waltham Forest
Wandsworth
Outside London
NETS
Net: Inner city
Net: Outer city

	LOCAT	TION	EXPECTED (CHANGES IN WORKFO	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
18	18	-	2	15	2	4	14	4	14	4	12	2
3%	7% b	-	3%	3%	4%	4%	3%	2%	5%	4%	3%	9%
11	-	11	-	11	-	-	11	7	4	8	2	1
2%	-	4% a	-	2%	-	-	2% f	3%	1%	6% k	1%	2%
22	22	-		17	5	5	17	10	12		21	1
4%	8% b	-	1%	4%	13% cd	5%	4%	4%	4%	*	6% j	2%
-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-
273	273	-	32	217	25	64	209	132	141	63	199	11
52%	100% b	-	59%	49%	64%	65% g	48%	56% i	48%	50%	52%	44%
257	-	257	22	221	14	34	223	102	155	62	181	14
48%	-	100% a	41%	51%	36%	35%	52% f	44%	52% h	50%	48%	56%



QES Q2 2017
Q1_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All respondents

Domestic sales Business domestic orders Cashflow Employment

Total	Up	Same	Down	Mean
530	111	324	95	
100%	21%	61%	18%	
530	100	340	90	
100%	19%	64%	17%	
530	94	326	110	
100%	18%	61%	21%	
530	43	431	56	
100%	8%	81%	11%	



QES Q2 2017 Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales Base: All respondents

			BUSINESS	SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Up	(1)	111 21%	93 20%	18 33% a	10 50%	12 16%	21 19%	24 34% dgi	7 11%	25 20%	5 16%	8 20%	20 36% I	91 19%
Same	(0)	324 61%	294 62%	30 55%	4 23%	52 71% ef	57 52%	33 47%	45 75% ef	84 66% ef	23 74% ef	25 64%	24 43%	300 63% k
Down	(-1)	95 18%	88 19%	7 13%	5 26%	10 13%	32 29% dghij	13 18%	8 14%	17 14%	3 10%	6 16%	11 21%	84 18%
Mean score				.2	.2		1	.2		.1	.1		.1	*
Standard deviation Standard error		.62 .03	.62 .03	.65 .05	.87 .22	.54 .07	.69 .07	.71 .11	.50 .05	.58 .06	.52 .07	.61 .07	.75 .10	.61 .03



QES Q2 2017 Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales Base: All respondents

			LOCAT	TION	EXPECTED C	HANGES IN WORKE	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	111	63	48	24	85	2	42	69	67	44	31	76	4
		21%	23%	19%	44% de	19% e	5%	43% g	16%	28% i	15%	25%	20%	16%
								ľ						
Same	(0)	324	165	159	24	284	16	44	280	147	177	59	255	10
		61%	60%	62%	44%	65%	42%	45%	65%	63%	60%	47%	67%	39%
						ce			1				J	
Down	(-1)	95	46	49	6	69	20	12	83	20	75	35	49	11
		18%	17%	19%	11%	16%	53%	12%	19%	9%	25%	28%	13%	45%
							cd				h	k		
Mean score		*	.1	*	.3	*	5	.3		.2	1	*	.1	3
					de	е		g		į.				
Standard deviation		.62	.63	.62	.67	.59	.61	.68	.59	.58	.63	.73	.57	.74
Standard error		.03	.04	.04	.07	.03	.10	.06	.03	.04	.04	.06	.03	.15



QES Q2 2017 Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Base: All respondents

			BUSINESS S	IZE				INDU	ISTRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Up	(1)	100 19%	85 18%	14 26% a	9 48%	11 14%	24 22%	13 18%	7 11%	21 17%	7 23%	8 19%	17 31% I	83 18%
Same	(0)	340 64%	307 65%	33 60%	8 40%	55 74% e	57 52%	46 66%	45 74% e	85 68% e	21 68%	24 60%	27 50%	313 66% k
Down	(-1)	90 17%	82 17%	8 14%	2 12%	9 12%	28 26% di	11 16%	9 15%	19 15%	3 9%	8 20%	11 20%	79 17%
Mean score				.1	.4				*	*	.1	*	.1	*
Standard deviation Standard error		.60 .03	.59 .03	.63 .05	.70 .18	.51 .06	.70 .07	.59 .09	.52 .06	.57 .06	.56 .08	.64 .07	.71 .10	.58 .03



QES Q2 2017 Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Base: All respondents

			LOCA		EXPECTED (CHANGES IN WORKFO	RCE SIZE		RUITMENT	CAPA			EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
1		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	100	58	42	25	73	2	39	61	65	35	35	62	3
		19%	21%	16%	47%	17%	5%	39%	14%	28%	12%	28%	16%	14%
					de			g		1		K		
Same	(0)	340	171	170	25	302	14	51	289	153	188	59	273	9
		64%	63%	66%	46%	69%	36%	52%	67%	65%	63%	47%	72%	36%
						ce			f				j	
Down	(-1)	90	44	45	4	64	23	8	82	16	73	31	46	12
		17%	16%	18%	7%	15%	59%	8%	19%	7%	25%	25%	12%	50%
						С	cd		f		h	k		
Mean score		*	.1	*	.4	*	5	.3		.2	1			4
					de	е		g		i				
Standard deviation		.60	.61	.58	.62	.56	.60	.62	.57	.55	.59	.73	.53	.73
Standard error		.03	.04	.04	.06	.03	.10	.05	.03	.04	.04	.06	.03	.15



QES Q2 2017 Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

	ĺ		BUSINES	SS SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	Ţ
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Up	(1)	43 8%	33 7%	10 17% a	6 33%	5 7%	9 8%	6 8%	3 5%	4 4%	4 12%	6 14% gh	8 15%	35 7%
Same	(0)	431 81%	395 83% b	36 65%	6 33%	62 84%	89 81%	54 77%	55 90% fij	113 90% fij	23 73%	30 75%	34 62%	397 84% k
Down	(-1)	56 11%	46 10%	10 17% a	6 33%	6 9%	12 11%	11 15%	3 5%	8 7%	5 15% g	4 11%	13 23% I	43 9%
Mean score Standard deviation Standard error		.43 .02	.41 .02	.59 .05	.84 .22	.40 .05	.44 .05	1 .48 .07	.31 .03	.32 .03	.53 .07	.51 .06	1 .62 .08	.40 .02



QES Q2 2017 Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

		LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1)	43	29	14	20	22	1	27	16	31	12	19	22	2
	8%	10%	6%	37%	5%	1%	28%	4%	13%	4%	15%	6%	7%
		b		de			g		i		k		
Same (0)	431	220	211	26	383	22	55	376	185	246	88	333	11
	81%	81%	82%	48%	88%	57%	56%	87%	79%	83%	70%	87%	43%
					ce			f				j	
Down (-1)	56	25	32	8	32	16	16	41	18	38	18	26	12
	11%	9%	12%	14%	7%	42%	16%	9%	8%	13%	14%	7%	50%
				d		cd	g				k		
Mean score		*	1	.2	*	4	.1	1	.1	1			4
		b		de	е		g		i				
Standard deviation	.43	.44	.42	.69	.35	.52	.65	.36	.45	.40	.55	.35	.64
Standard error	.02	.03	.03	.07	.02	.08	.05	.02	.03	.02	.05	.02	.13



QES Q2 2017 Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow Base: All respondents

			BUSINES	S SIZE				INDU	ISTRY				MANUFACTURIN	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Up	(1)	94 18%	79 17%	15 28%	8 40%	10 13%	19 17%	17 25%	7 11%	17 13%			14 26%	80 17%
Same	(0)	326	295	a 31	q	50	59	g 37	43	86	g 20	gh 22	26	299
	(-)	61%	62%	56%	46%	67%	54%	52%				55%	48%	63% k
Down	(-1)	110 21%	101 21%	9 16%	3 14%	14 20%	32 29%	16 23%	11 18%	23 18%	4 12%	7 19%	14 26%	96 20%
Mean score				.1	.3	1	1	*	1	*	.1	.1		
Standard deviation Standard error		.62 .03	.61 .03	.66 .05	.71 .18	.57 .07	.67 .07	.70 .11	.53 .06	.56 .06	.60 .08	.67 .07	.73 .10	.61 .03



QES Q2 2017 Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow Base: All respondents

		LOCA	TION	EXPECTED (HANGES IN WORKF	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1)	94	62	33	20	74		33	61	60	35	26	63	6
	18%	23%	13%	38%	17%	1%	34%	14%	26%	12%	21%	17%	22%
		b		de	е		g		i				
Same (0)	326	161	165	29	282	14	51	274	155	171	66	256	4
	61%	59%	64%	55%	64%	36%	52%	63%	66%	58%	53%	67%	14%
					е			f	i			j	
Down (-1)	110	50	60	4	82	24	13	97	19	91	33	61	16
	21%	18%	23%	8%	19%	63%	14%	22%	8%	31%	27%	16%	63%
					С	cd		f		h	k		
Mean score		*	1	.3	*	6	.2	1	.2	2	1		4
		b		de	е		g		i				
Standard deviation	.62	.64	.59	.61	.60	.51	.66	.60	.56	.62	.69	.57	.85
Standard error	.03	.04	.04	.06	.03	.08	.05	.03	.04	.04	.06	.03	.17



QES Q2 2017
Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE Base: All respondents

Business export orders

Export sales

Total	Up	Same	Down	My business does not export outside the UK	Mean
530	50	137	33	309	А
100%	9%	26%	6%	58%	
530	39	147	32	312	•
100%	7%	28%	6%	59%	



QES Q2 2017 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

	ſ		BUSINES	SS SIZE	Agriculture, forestry & Construction / property Construction / property accommodation & Information & administration and support scientific & technical and defence / education / health recreation and services									NG/SERVICES
		Total	0-9	10+			wholesale / retail / transport & storage / accommodation &		/ business administration and		and defence /	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Ì		а	b		d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%								40 100%	55 100%	475 100%
Up	(1)	39 7%	30 6%	10 18% a					4 7%		1 4%	4 11%	3 6%	36 8%
Same	(0)	147 28%	127 27%	19 35%	7 37%	25 34% i	31 28% i	22 31% i	13 22%	32 25%	4 13%	13 33% i	21 39% I	125 26%
Down	(-1)	32 6%	28 6%	5 9%	1 7%	2 2%	12 11% d	2 3%	4 6%	7 6%	2 7%	3 6%	1 2%	31 7%
My business does not export outside the UK		312 59%	290 61% b	21 39%	9 48%	43 58%	54 49%	41 58%	39 65% e	82 65% ej	24 76% dej	20 50%	29 53%	282 59%
Mean score Standard deviation Standard error		.57 .04	.56 .05	.1 .65 .06	.57 .19	.1 .44 .08	.67 .09	.1 .50 .11	.62 .10	1 .53 .09	1 .72 .19	.1 .60 .09	.1 .42 .08	.59 .04



QES Q2 2017 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

	ſ		LOCA	TION	EXPECTED (CHANGES IN WORKF	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	39	21	19	10	29	1	15	25	20	19	12	28	-
		7%	8%	7%	18%	7%	1%	15%	6%	9%	6%	10%	7%	-
					de			g						
Same	(0)	147	80	66	18	125	4	33	113	68	79	33	106	8
		28%	29%	26%	33%	29%	10%	34%	26%	29%	27%	26%	28%	31%
					е	е								
Down	(-1)	32	22	10	2	21	10	4	28	11	22	3	24	5
		6%	8%	4%	3%	5%	25%	4%	7%	5%	7%	3%	6%	19%
							cd							
My business does not export outside the UK		312	150	162	24	263	25	46	266	135	177	77	222	12
		59%	55%	63%	45%	60%	64%	47%	62%	58%	60%	62%	58%	49%
						С			f					
Mean score				.1	.3	*	6	.2		.1		.2		4
					d			g						
Standard deviation		.57	.59	.55	.57	.54	.57	.57	.57	.56	.59	.54	.57	.51
Standard error	Į	.04	.05	.06	.08	.04	.15	.06	.05	.05	.05	.07	.04	.14



QES Q2 2017 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Tot	al O	-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	1.0.	0	а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	50	0	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	50	0 0%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Up		0 9%	40 8%	9 17% a	4 23%	4 6%	15 14% hi	10 15% i	5 9%	6 5%	1 3%	3 8%	7 13%	42 9%
Same	(0) 13	7	118 25%	20 36% a	5 24%	24 32% i	29 26%	19 27%	13 21%	30 24%	4 14%	14 35% gi	18 33%	120 25%
Down		3 6%	27 6%	6 11% a	2 10%	3 4%	11 10%	3 4%	3 5%	7 6%	2 7%	3 6%	4 7%	30 6%
My business does not export outside the UK	30	9 8%	290 61% b	20 36%	8 42%	42 57%	55 50%	39 55%	39 65% e	82 65% ej	24 77% defj	20 50%	26 48%	283 60%
Mean score Standard deviation Standard error	.6	1 1 4	.1 .60 .05	.1 .66 .06	.2 .76 .24	.50 .09	.1 .69 .09	.2 .60 .13	.1 .63 .11	.56 .09	2 .67 .18	.55 .08	.1 .61 .11	.1 .61 .04



QES Q2 2017 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

		LOCA	TION	EXPECTED (HANGES IN WORKFO	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Up (1)	50 9%	27 10%	23 9%	15 29% de	34 8%	-	19 19%	31 7%	30 13%	20 7%	15 12%	34 9%	-
Same (0)	137 26%	73 27%	65 25%	16 29% e	117 27%	5 13%	30 31%	107 25%	65 28%	73 25%	31 24%	99 26%	8 31%
Down (-1)	33 6%	23 8% b	10 4%	:	24 6% c	9 24% cd	5 5%	29 7%	11 5%	23 8%	2 2%	27 7% j	5 19%
My business does not export outside the UK	309 58%	151 5 55%	159 62%	22 42%	263 60% c	25 64% c	44 45%	265 61% f	129 55%	180 61%	77 62%	220 58%	12 49%
Mean score	.1		.1	.5 d	.1	7	.3 a		.2 i	*	.3 k	•	4
Standard deviation Standard error	.61 .04	.64 .05	.57 .06	.52 .07	.58 .04	.49 .13	.61 .06	.60 .05	.60 .05	.61 .06	.54 .07	.62 .05	.51 .14



QES Q2 2017
Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE Base: All exporters

Business export orders

Export sales

Total	Up	Same	Down	My business does not export outside the UK	Mean
221 100%	50 23%	137 62%	33 15%	-	.1
219 100%	39 18%	147 67%	32 15%	- -	•



QES Q2 2017 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All exporters

	Γ		BUSINE	SS SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
					Agriculture, forestry	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation &	Information &	Finance & insurance / business administration and	Professional,	Public administration and defence /	Arts, entertainment, recreation and other		
Significance Level: 95%	-	Total	0-9	10+	& fishing / production *c	property	food services	communication *f	support	scientific & technical	education / health	services	Manufacturing	Services
Significance Level. 95%			а	b		u	e	1	g	!!	'	j	K.	'
Unweighted Total		247	141	106	9	32	55	22	36	35	15	43	30	217
Weighted Total		219	185	34	10	31	56	29	21	44	8	20	26	193
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	39	30	10	2	5	13	5	4	5	1	4	3	36
		18%	16%	29% a	16%	15%	23%	19%	20%	11%	18%	22%	12%	19%
Same	(0)	147	127	19	7	25	31	22	13	32	4	13	21	125
		67%	69%	57%	71%	80% e	55%	74%	63%	72%	54%	65%	83% I	65%
Down	(-1)	32	28	5	1	2	12	2	4	7	2	3	1	31
		15%	15%	14%	14%	5%	21% d	7%	17%	17%	28%	13%	5%	16%
My business does not export outside the		-	-	-	-	-	-	-	-	-	-	-	-	-
UK		-	-	-	-	-	-	-	-	-	-	-	-	-
Mean score				.1		.1		.1	*	1	1	.1	.1	*
Standard deviation		.57	.56	.65	.57	.44	.67	.50	.62	.53	.72	.60	.42	.59
Standard error		.04	.05	.06	.19	.08	.09	.11	.10	.09	.19	.09	.08	.04



QES Q2 2017 Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All exporters

	- 1		LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		247	155	92	57	176	14	92	155	127	120	65	169	13
Weighted Total		219 100%	123 100%	95 100%	29 100%	175 100%	14 100%	52 100%	166 100%	99 100%	119 100%	48 100%	158 100%	13 100%
Up	(1)	39 18%	21 17%	19 19%	10 33% d	29 17%	1 4%	15 28% g	25 15%	20 20%	19 16%	12 25%	28 17%	-
Same	(0)	147 67%	80 65%	66 70%	18 61%	125 71%	4 28%	33 64%	113 68%	68 69%	79 66%	33 68%	106 67%	8 62%
Down	(-1)	32 15%	22 18%	10 11%	2 6%	21 12%	10 69%	4 8%	28 17% f	11 11%	22 18%	3 7%	24 15%	5 38%
My business does not export outside the UK		-		-	-	-	-		-	-	-	-	-	-
Mean score		*	*	.1	.3	*	6	.2	•	.1		.2	*	4
Standard deviation		.57	.59	.55	.57	.54	.57	.57	.57	.56	.59	.54 .07	.57	.51
Standard error		.04	.05	.06	.08	.04	.15	.06	.05	.05	.05	.07	.04	.14



QES Q2 2017 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All exporters

			BUSINESS	SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			a	b	*c	d	е	*f	g	h	*i	j	k	1
Unweighted Total		249	141	108	10	33	55	23	36	35	14	43	33	216
Weighted Total		221 100%	185 100%	35 100%	11 100%	31 100%	55 100%	32 100%	21 100%	44 100%	7 100%	20 100%	29 100%	192 100%
Up	(1)	50 23%	40 22%	9 27%	4 40%	4 14%	15 28%	10 32%	5 25%	6 14%	1 12%	3 16%	7 25%	42 22%
Same	(0)	137 62%	118 63%	20 56%	5 42%	24 76% e	29 53%	19 59%	13 60%	30 69%	4 58%	14 71%	18 62%	120 62%
Down	(-1)	33 15%	27 15%	6 17%	2 18%	3 10%	11 20%	3 8%	3 14%	7 5 17%	2 30%	3 13%	4 13%	30 16%
My business does not export outside the UK		-	-	-		-		-	-	-	-			
Mean score Standard deviation Standard error		.1 .61 .04	.1 .60 .05	.1 .66 .06	.2 .76 .24	.50 .09	.1 .69 .09	.2 .60 .13	.1 .63 .11	.56 .09	2 .67 .18	.55 .08	.1 .61 .11	.1 .61 .04



QES Q2 2017 Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All exporters

			LOCA	TION	EXPECTED (HANGES IN WORKE	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total		249	156	93	59	176	14	93	156	130	119	65	171	13
Weighted Total		221	123	98	31	175	14	54	167	105	116	48	160	13
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up	(1)	50	27	23	15	34	-	19	31	30	20	15	34	-
		23%	22%	23%	49% d	20%	-	35%	18%	28%	17%	32%	21%	-
					a			9		'				
Same	(0)	137	73	65	16	117	5	30	107	65	73	31	99	8
		62%	59%	66%	50%	67%	35%	56%	64%	62%	63%	64%	62%	62%
						· ·								
Down	(-1)	33	23	10		24	9	5	29	11	23	2	27	5
		15%	19%	10%	1%	14%	65%	8%	17%	10%	20%	4%	17%	38%
						С					h		j	
My business does not export outside the UK		-	-	-	-	-	-	-	-	-	-	-	-	-
		-	-	-	-	-	-	-	-	-	-	-	-	-
Mean score		.1	*	.1	.5	.1	7	.3		.2		.3		4
					d			g		i		k		
Standard deviation		.61	.64	.57	.52	.58	.49	.61	.60	.60	.61	.54	.62	.51
Standard error		.04	.05	.06	.07	.04	.13	.06	.05	.05	.06	.07	.05	.14



${\bf Q3.}$ How do you expect your workforce size to change over the next three months? $_{\rm Base:\,All\,respondents}$

Significance Level: 95% Unweighted Total Weighted Total Increase Stay the same Fall

	BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	1
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
54 10%	36 8%	18 32% a	6 33%	8 11%	5 5%	4 6%	9 14% e	10 8%	6 19% e	5 12%	13 23% I	41 9%
438	407	31	12	62	93	62	50	105	24	32	37	401
83%	86% b	57%	60%	84%	84%	88%	83%	83%	75%	81%	67%	84% k
38	33	6	1	4	12	4	1	11	2	3	5	33
7%	7%	11%	7%	5%	11%	6%	2%	9%	6%	7%	9%	7%
					g							



${\bf Q3.}$ How do you expect your workforce size to change over the next three months? $_{\rm Base:\,All\,respondents}$

Significance Level: 95% Unweighted Total Weighted Total Increase Stay the same Fall

	LOCA	TION	EXPECTED (HANGES IN WORKE	DRCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 5 100%	234 100%	296 100%	125 100%	380 100%	25 100%
54 10%	32 12%	22 9%	54 100% de	-	-	34 34% g	20 5%	34 14% i	20 7%	27 22% k	26 7%	-
438 83%	217 79%	221 86% a	-	438 100% ce	-	60 61%	378 6 87% f	191 82%	247 83%	89 71%	334 88% j	15 61%
38 7%	25 9%	14 5%	-	-	38 100% cd	4 4%	34 6 8%	9 4%	29 10% h	9 7%	20 5%	10 39%



Q4. Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

	BUSINES	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
			Agriculture, forestry	Motor trades / wholesale / retail / transport & storage / accommodation &		Information &	Finance & insurance / business administration and	Professional,	Public administration and defence /	Arts, entertainment, recreation and other		
Total	0-9	10+	& fishing / production	property	food services	communication	support	scientific & technical	education / health	services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	I
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
98	65	32	7	18	17	18	12	12	10	4	19	79
18%	14%	59%	35%	24%	15%	25%	20%	9%	33%	11%	34%	17%
		a		hj		hj			ehj		1	
432	410	23	12	56	93	53	48	114	21	36	36	396
82%	86%	41%	65%	76%	85%	75%	80%	91%	67%	89%	66%	83%
	b				i			dfi		dfi		k



Q4. Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

	_											
	LOCA	TION	EXPECTED C	HANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h		j	k	*!
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
98	64	34	34	60	4	98	-	69	29	30	67	*
18%	23%	13%	62%	14%	11%	100%	-	29%	10%	24%	18%	2%
	b		de			g		i				
432	209	223	20	378	34	-	432	165	267	95	313	24
82%	77%	87%	38%	86%	89%	-	100%	71%	90%	76%	82%	98%
		a		С	С		f		h			



Q5. Were the jobs...Base: All who have tried to recruit in past three months

		BUSINE	BUSINESS SIZE				INDU	STRY				MANUFACTURII	IG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I
Unweighted Total	153	48	105	6	27	26	16	25	17	23	13	26	127
Weighted Total	98 100%	65 100%	32 100%	7 100%	18 100%	17 100%	18 100%	12 100%	12 100%	10 100%	4 100%	19 100%	79 100%
Full-time	61 62%	35 54%	26 79% a	5 80%	12 68%	9 53%	13 74%	9 76%	8 65%	3 25%	2 44%	14 73%	47 60%
Part-time	37 38%	26 41%	10 31%	* 4%	6 34%	6 37%	5 29%	5 43%	2 18%	8 79%	4 86%	3 14%	34 43%
Temporary	21 21%	14 22%	6 20%	1 16%	6 32%	4 24%	- -	3 21%	2 18%	4 37%	1 35%	4 19%	17 22%
Permanent	11 11%	5 7%	6 20%	1 13%	2 10%	2 9%	-	3 24%	1 8%	2 22%	1 18%	1 6%	10 13%



Q5. Were the jobs...Base: All who have tried to recruit in past three months

Significance Level: 95%
Unweighted Total
Weighted Total
Full-time
Part-time
Temporary
Permanent

	1004	TION	EVECTER	OLIANOEO IN WORK	20000 0175	DAOT DEO	DUITMENT	0484	OITY		EVERATED PRIORS	
	LOCA			CHANGES IN WORKE			RUITMENT	CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*1
153	96	57	64	80	9	153	-	102	51	54	96	3
98	64	34	34	60	4	98	-	69	29	30	67	*
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
61	42	19	20	38	3	61	-	46	14	17	43	
62%	65%	57%	59%	63%	73%	62%	-	68%	50%	57%	65%	52%
								i				
37	23	13	14	20	2	37	-	19	18	14	22	*
38%	36%	40%	42%	34%	53%	38%	-	27%	61%	48%	33%	75%
									h			
21	14	7	10	9	1	21	-	15	6	9	12	-
21%	22%	20%	30%	15%	31%	21%	-	22%	20%	29%	18%	-
			d									
11	7	4	6	3	2	11	-	8	3	5	6	*
11%	11%	13%	17%	5%	55%	11%	-	12%	10%	16%	9%	25%
			d									



Q6. Did you meet any difficulties in recruiting? Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	BUSINE	SS SIZE	1			INDU	STRY				MANUFACTURIN	IG/SERVICES
Total	0-9		Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I
153	48	105	6	27	26	16	25	17	23	13	26	127
98 100%	65 100%	32 100%	7 100%	18 100%	17 100%	18 100%	12 100%	12 100%	10 100%	4 100%	19 100%	79 100%
51 52%	34 52%	17 51%	1 17%	10 56%	12 71%	8 42%	7 57%	4 30%	7 71%	3 60%	9 49%	42 53%
47 48%	31 48%	16 49%	6 83%	8 44%	5 29%	10 58%	5 43%	8 70%	3 29%	2 40%	10 51%	37 47%



Q6. Did you meet any difficulties in recruiting? Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	1004	TION	EVECTED O	HANGES IN WORKE	2005 0175	DAGE DE	DUITMENT	0484	OITY		EVERATED PRIORS	
	LOCA	IION	EXPECTED C	HANGES IN WORKFO	JRCE SIZE	PASTRE	CRUITMENT	CAPA			EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*1
153	153 96		64	80	9	153	-	102	51	54	96	3
98	64	34	34	60	4	98	-	69	29	30	67	*
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
51	28	23	14	34	3	51	-	36	15	11	39	*
52%	44%	68%	41%	57%	78%	52%	-	53%	50%	37%	59%	75%
		а									j	
47	36	11	20	26	1	47	-	32	14	19	28	*
48%	56%	32%	59%	43%	22%	48%		47%	50%	63%	41%	25%
	b									k		



70 42 100% 23 55% 16 40% 17% 12%

QES Q2 2017

Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
				Agriculture, forestry	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation &	Information &	Finance & insurance / business administration and	Professional,	Public administration and defence /	Arts, entertainment, recreation and other		
	Total	0-9	10+	& fishing / production	property	food services	communication	support	scientific & technical	education / health	services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	
Unweighted Total	86	27	59	2	17	15	7	15	6	17	7	16	ī
Weighted Total	51 100%	34 100%	17 100%	1 100%	10 100%	12 100%	8 100%	7 100%	4 100%	7 100%	3 100%	9 100%	10
Professional/ managerial	27 54%	17 50%	10 62%	1 100%	5 54%	4 37%	3 44%	5 72%	3 80%	4 61%	1 39%	5 51%	2
Skilled manual/ technical	22 42%	14 42%	7 43%	* 23%	5 49%	2 19%	7 90%	2 30%	1 35%	4 48%	1 21%	5 55%	
Un/ semi-skilled	8 15%	6 18%	2 9%		4%	6 50%	-	-	-	1 15%	-	* 5%	
Clerical	5 10%	2 7%	3 16%	-	-	1 12%	* 2%	1 19%	-	1 16%	1 41%	-	



Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

Significance Level: 95% Unweighted Total Weighted Total Professional/ managerial Skilled manual/ technical Un/ semi-skilled Clerical

	LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	*i	*j	k	*1
86	51	35	35	44	7	86	-	59	27	26	58	2
51	28	23	14	34	3	51	-	36	15	11	39	*
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
27	14	14	8	17	2	27	-	20	7	5	22	-
54%	49%	61%	62%	49%	69%	54%	-	56%	50%	47%	57%	-
22	14	8	7	14	1	22	-	16	6	5	17	
42%	50%	33%	50%	41%	24%	42%	-	43%	40%	41%	43%	31%
8	2	5	2	6	-	8	-	6	2	3	4	-
15%	8%	23%	15%	16%	-	15%	-	15%	14%	29%	11%	-
5	4	1	1	4	1	5	-	4	1	1	3	*
10%	13%	6%	7%	10%	16%	10%	-	11%	8%	13%	8%	69%



Q8_SUM. How have your investment plans changed over the past three months?

SUMMARY TABLE

Base: All respondents

Plant and equipment

Training

Increased	Same	Decreased	Mean
64	417	40	*
12%	79%	9%	
62	422	46	*
12%	80%	9%	
	64 12%	64 417 12% 79% 62 422	64 417 49 12% 79% 9% 62 422 46



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			BUSINESS SIZ	E				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	İ	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Increased	(1)	64 12%	50 11%	13 24% a	7 34%	10 13%	8 7%	12 17%	5 8%	16 13%	3 10%	3 9%	13 24% I	51 11%
Same	(0)	417 79%	379 80% b	38 69%	9 48%	57 77%	87 80%	52 73%	52 85%	103 82%	25 81%	32 80%	31 57%	386 81% k
Decreased	(-1)	49 9%	45 10%	4 7%	3 17%	7 10%	15 13%	6 9%	4 7%	6 5%	3 9%	5 12%	10 19% I	39 8%
Mean score				.2	.2		1	.1	*	.1		*		*
Standard deviation Standard error		.46 .02	.45 .02	.54 .04	.72 .19	.48 .06	.45 .05	.51 .08	.38 .04	.42 .04	.44 .06	.46 .05	.66 .09	.43 .02



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

	Г		LOCA	TION	EXPECTED (HANGES IN WORKE	ORCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased	(1)	64	40	24	20	43	-	28	35	36	28	24	37	2
		12%	15%	9%	37%	10%	-	29%	8%	15%	9%	19%	10%	7%
					de	е		g		i		k		
Same	(0)	417	209	208	31	373	14	64	353	186	231	87	320	11
		79%	77%	81%	57%	85%	36%	65%	82%	80%	78%	70%	84%	43%
					е	ce			f				j	
Decreased	(-1)	49	24	25	3	22	25	6	44	12	37	14	23	12
		9%	9%	10%	5%	5%	64%	6%	10%	5%	13%	11%	6%	50%
							cd				h			
Mean score		*	.1	*	.3	*	6	.2		.1	*	.1		4
					de	е		g		i				
Standard deviation		.46	.48	.44	.57	.38	.48	.54	.43	.44	.47	.55	.40	.63
Standard error	L	.02	.03	.03	.06	.02	.08	.04	.02	.03	.03	.05	.02	.13



Q8_2. How have your investment plans changed over the past three months?

Training
Base: All respondents

			BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Increased	(1)	62 12%	48 10%	14 25% a	2 8%	10 14%	9 9%	14 20% g	3 5%	12 10%	8 24% eghj	4 10%	8 15%	54 11%
Same	(0)	422 80%	385 81% b	37 68%	17 92%	57 78%	85 77%	48 68%	55 91% defij	105 83% f	24 75%	31 79%	43 79%	379 80%
Decreased	(-1)	46 9%	42 9%	4 7%	- -	6 9% i	15 14% gi	9 12% i	2 3%	9 7%	:	5 12% gi	3 6%	42 9%
Mean score				.2	.1		1	.1	*	*	.2	*	.1	
Standard deviation Standard error		.45 .02	.44 .02	.54 .04	.28 .07	.47 .06	.47 .05	.57 .09	.30 .03	.41 .04	deghj .44 .06	.47 .05	.45 .06	.45 .02



Q8_2. How have your investment plans changed over the past three months?

Training
Base: All respondents

	ſ		LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Ī	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased	(1)	62	34	29	21	40	1	27	35	28	35	18	43	2
		12%	12%	11%	39%	9%	3%	28%	8%	12%	12%	14%	11%	7%
					de			g						
Same	(0)	422	217	205	32	376	14	68	354	196	226	94	318	10
		80%	80%	80%	60%	86%	35%	70%	82%	84%	76%	75%	84%	42%
					е	ce			f	i			j	
Decreased	(-1)	46	22	24		22	24	2	44	10	36	13	20	12
		9%	8%	9%	1%	5%	61%	2%	10%	4%	12%	11%	5%	50%
							cd		f		h	k		
Mean score			*	*	.4	*	6	.3		.1	*		.1	4
					de	е		g		i				
Standard deviation		.45	.45	.45	.51	.37	.56	.49	.43	.39	.49	.50	.40	.64
Standard error	Į	.02	.03	.03	.05	.02	.09	.04	.02	.03	.03	.04	.02	.13



Q9_SUM. Over the next twelve months what do you think will happen to your...

SUMMARY TABLE Base: All respondents

Turnover

Profitability

Total	Increase	Stay the same	Decrease	Mean
530	183	242	105	.1
100%	34%	46%	20%	
530	164	261	105	.1
100%	31%	49%	20%	



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 5 100%	31 100%	40 100%	55 100%	475 100%
Increase	(1)	183 34%	159 34%	23 43% a	13 67%	23 31%	32 29%	29 41%	23 39%	38 30%	12 39%	13 33%	23 42%	160 34%
Stay the same	(0)	242 46%	217 46%	25 46%	3 16%	39 53%	48 44%	31 44%	30 50%	60 48%	15 47%	16 40%	20 36%	222 47%
Decrease	(-1)	105 20%	99 21% b	6 12%	3 17%	12 16%	29 27% g	11 15%	7 11%	28 22%	4 14%	11 27% g	12 22%	94 20%
Mean score		.1	.1	.3 a	.5	.2		.3	.3	.1	.2	.1	.2	.1
Standard deviation Standard error		.72 .03	.73 .04	.67 .05	.79 .20	.68 .08	.75 .08	.71 .11	.66 .07	.72 .08	.70 .10	.78 .09	.78 .11	.72 .03



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover Base: All respondents

	ſ		LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase	(1)	183	97	86	43	139	1	55	128	98	85	59	120	3
		34%	35%	33%	79%	32%	3%	56%	30%	42%	29%	47%	32%	14%
					de	е		g		1		K		
Stay the same	(0)	242	121	121	8	227	7	38	204	106	135	35	204	3
		46%	44%	47%	15%	52%	19%	39%	47%	45%	46%	28%	54%	13%
						ce							J	
Decrease	(-1)	105	55	50	3	72	30	5	101	29	76	31	56	18
		20%	20%	19%	5%	17%	78%	5%	23%	13%	26%	25%	15%	73%
						С	cd		f		h	k		
Mean score		.1	.2	.1	.7	.2	7	.5	.1	.3	*	.2	.2	6
					de	е		g		i				
Standard deviation		.72	.73	.72	.55	.68	.51	.59	.73	.68	.74	.82	.66	.73
Standard error		.03	.04	.05	.06	.03	.08	.05	.04	.04	.04	.07	.03	.15



Q9_2. Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

			BUSINE	SS SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Increase	(1)	164 31%	145 30%	19 35%	8 39%	20 27%	29 26%	25 35%	22 36%	39 31%	10 32%	12 31%	18 33%	146 31%
Stay the same	(0)	261 49%	237 50%	24 44%	10 52%	41 56%	49 45%	39 55%	30 49%	59 47%	16 51%	18 45%	28 50%	234 49%
Decrease	(-1)	105 20%	93 20%	11 21%	2 8%	12 17%	32 29% fg	7 10%	9 15%	28 22%	5 17%	10 24%	9 16%	96 20%
Mean score		.1	.1	.1	.3	.1	•	.3	.2	.1	.2	.1	.2	.1
Standard deviation Standard error		.70 .03	.70 .04	.74 .06	.63 .16	.66 .08	.75 .08	.63 .10	.69 .07	.73 .08	.69 .10	.75 .08	.69 .09	.71 .03



Q9_2. Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

		LOCA	TION	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase (1	164	95	69	37	126	1	46	119	89	76	51	110	3
	31%	35%	27%	68%	29%	3%	47%	27%	38%	26%	40%	29%	14%
		b		de	е		g		i		k		
Stay the same (0	261	123	138	16	238	7	46	215	120	141	44	213	3
	49%	45%	54%	30%	54%	17%	47%	50%	51%	48%	36%	56%	13%
					ce							j	
Decrease (-1	105	54	50	1	73	31	6	99	25	79	30	57	18
	20%	20%	20%	2%	17%	79%	6%	23%	11%	27%	24%	15%	73%
					С	cd		f		h	k		
Mean score	.1	.2	.1	.7	.1	8	.4		.3	•	.2	.1	6
				de	е		g		į				
Standard deviation	.70	.73	.68	.51	.67	.50	.61	.71	.64	.72	.79	.65	.73
Standard error	.03	.04	.04	.05	.03	.08	.05	.04	.04	.04	.07	.03	.15



Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Full capacity Below full capacity

	BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	*c	d	е	f	g	h	i	j	k	I
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
234	202	32	13	34	49	33	22	53	14	17	28	206
44%	43%	58%	66%	46%	45%	46%	37%	42%	44%	43%	52%	43%
		а										
296	273	23	7	40	61	38	38	72	18	23	26	270
56%	57%	42%	34%	54%	55%	54%	63%	58%	56%	57%	48%	57%
	b											



Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Full capacity Below full capacity

Total	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES		
	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
234	132	102	34	191	9	69	165	234	-	65	166	3
44%	48%	40%	63%	44%	24%	70%	38%	100%	-	52%	44%	11%
			de	е		g		i				
296	141	155	20	247	29	29	267	-	296	60	214	22
56%	52%	60%	37%	56%	76%	30%	62%	-	100%	48%	56%	89%
				С	cd		f		h			



Q11. Over the next three months do you expect the price of your goods/ services to: $_{\mbox{\scriptsize Base: All respondents}}$

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

	BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	9	h	i	j	k	1
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
										_		
125	105	21	13	19	32	8	11	31	5	6	23	102
24%	22%	37%	70%	26%	29%	12%	18%	25%	15%	15%	42%	21%
		а			fj						1	
380	347	33	6	48	67	58	49	95	27	31	25	355
72%	73%	60%	30%	65%	61%	82%	81%		85%	79%	46%	75%
	b					е	de	е	de	e		k
25	23	1	_	6	11	4	1		-	2	6	19
5%	5%	2%	_	8%	10%	6%	2%	*		6%	11%	4%
				hi	ghi	h				h	1	.,,



Q11. Over the next three months do you expect the price of your goods/ services to: $_{\mbox{\scriptsize Base: All respondents}}$

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

	LOCAT	TION	EXPECTED (CHANGES IN WORKFOR	RCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
125	63	62	27	89	9	30	95	65	60	125	-	-
24%	23%	24%	51%	20%	24%	31%	22%	28%	20%	100%	-	-
			de			g		i		k		
380	199	181	26	334	20	67	313	166	214	-	380	
72%	73%	70%	49%	76%	51%	68%	5 72%	71%	72%	-	100%	-
				ce							j	
25	11	14	-	15	10		24	3	22	-	-	25
5%	4%	5%	-	3%	25%	*	6%	1%	7%	-	-	100%
					cd		f		h			



Q12. Is your business under any pressure to raise prices from any of the following? $_{\mbox{\scriptsize Base: All respondents}}$

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURIN	G/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	0-9 a	b	*c	property	e	f	g support	h	education/ nealth	j	k	Jervices
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530	475	55	19	74	110	70	60	126	31	40	55	475
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Finance costs	122 23%	101 21%	21 38% a	7 38%	21 28% h	38 35% gh	15 21%	11 18%	14 11%	6 20%	10 26% h	18 34%	103 22%
Raw material prices	121 23%	100 21%	21 38% a	15 77%	30 41% fghij	36 33% ghij	15 21% g	3 5%	12 10%	3 8%	7 18% 9	37 68% I	84 18%
Pay settlements	60 11%	49 10%	11 20% a	4 21%	10 14%	13 12%	9 13%	7 12%	11 8%	2 7%	4 9%	9 17%	51 11%
Other overheads	153 29%	137 29%	15 28%		13 17%	37 34% d	29 41% dg	14 23%	37 29%	13 40% dg	11 27%	6 11%	147 31% k
None of the above	202 38%	194 41% b	8 15%		20 27%	25 23%	24 34%	32 52% dei	76 60% defij	11 35%	15 37% e	5 10%	197 41% k



${\bf Q12.}$ Is your business under any pressure to raise prices from any of the following? $_{\rm Base.\,All\,respondents}$

Signific	ance Level: 95%
Unweig	hted Total
Weight	ed Total
Finance	e costs
Raw ma	aterial prices
Pay set	tlements
Other o	verheads
None o	f the above

	LOCAT	TION	EXPECTED (CHANGES IN WORKFO	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530	273	257	54	438	38	98	432	234	296	125	380	25
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
122	68	54	26	80	16	37	85	64	58	43	73	6
23%	25%	21%	48%	18%	42%	37%	20%	27%	20%	35%	19%	23%
			d		d	g		i		k		
121	51	70	15	95	11	30	91	65	57	56	62	4
23%	19%	27%	29%	22%	29%	31%	21%	28%	19%	45%	16%	16%
		а				g		i		k		
60	37	23	16	35	9	25	35	36	24	27	29	5
11%	14%	9%	30%	8%	23%	25%	8%	16%	8%	21%	8%	20%
			d		d	g		i		k		
153	68	85	17	123	13	29	123	51	101	54	89	10
29%	25%	33%	32%	28%	33%	30%	29%	22%	34%	43%	23%	41%
		а							h	k		
202	112	90	6	187	9	19	183	83	119	19	174	9
38%	41%	35%	11%	43%	23%	19%	42%	36%	40%	15%	46%	35%
				ce			f				j	



Q13_SUM. Please indicate the extent to which the following have varied in the past 3 months.

SUMMARY TABLE Base: All respondents

Cost of fuel
Cost of my business's energy
Cost of raw materials (sourced domestically)
Cost of raw materials (sourced internationally)
Pressure from employees to increase wages
Cost of harrowing

Total	Increased significantly	Increased slightly	Stayed the same	Decreased slightly	Decreased significantly	Net: Increased	Net: Decreased	Mean
530	19	160	329	20	2	180	22	.3
100%	4%	30%	62%	4%	*	34%	4%	.5
530	21	141	350	14	3	163	17	.3
100%	4%	27%	66%	3%	1%	31%	3%	
530	31	130	362	7	*	161	8	.3
100%	6%	24%	68%	1%	*	30%	1%	
530	47	92	382	7	2	139	9	.3
100%	9%	17%	72%	1%	*	26%	2%	
530	13	114	390	10	3	127	12	.2
100%	3%	21%	74%	2%	1%	24%	2%	
530	12	62	432	20	4	74	24	.1
100%	2%	12%	82%	4%	1%	14%	4%	



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

			BUSINES	S SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60	126 5 100%	31 100%	40 100%	55 100%	475 100%
Increased significantly	(2)	13 3%	9 2%	5 9% a	1 6%	2 3%	4 3%	-	2 3%	3 5 2%	•	1 3%	3 6%	10 2%
Increased slightly	(1)	114 21%	93 20%	21 38% a	5 25%	17 23%	31 29% h	16 23%	11 18%	15 5 12%	10 32% h	9 22%	17 31%	97 20%
Stayed the same	(0)	390 74%	364 77% b	26 48%	8 42%	51 70%	74 68%	52 74%	48 79%	108 86% deij	20 64%	29 73%	28 50%	363 76% k
Decreased slightly	(-1)	10 2%	7 1%	3 5% a	2 13%	3 4% e	-	2 3%		-	1 4%	1 1%	4 7% I	6 1%
Decreased significantly	(-2)	3 1%	3 1%	*	3 15%	-	•	-	-	-	-	-	3 5% I	:
NETS														
Net: Increased		127 24%	101 21%	26 47% a	6 30%	19 26%	35 32% h	16 23%	13 21%	18 5 14%	10 32% h	10 26%	20 37% I	107 22%
Net: Decreased		12 2%	9 2%	3 6% a	5 27%	3 4%	•	2 3%		-	1 4%	1 1%	7 12% I	6 1%



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Mean score Standard deviation Standard error

	BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	ING/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	ı
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
.2	.2	.5	1	.3	.4	.2	.2	.2	.3	.3	.3	.2
		а			h							
.55	.51	.74	1.12	.58	.55	.48	.49	.44	.55	.55	.89	.50
.02	.03	.06	.29	.07	.06	.07	.05	.05	.08	.06	.12	.02



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

		LOCA	TION	EXPECTED (CHANGES IN WORKE	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Increased significantly (2) 13 3%	8 3%	5 2%	2 4% d	4 1%	8 20% cd	4 4%	10 2%	5 2%	8 3%	7 5% k	5 1%	2 7%
Increased slightly (1) 114 219	59 21%	55 21%	22 42% d	81 19%	10 27%	44 46% 9	69 16%	57 25%	56 19%	33 26%	76 20%	6 23%
Stayed the same (0) 390 74%	196 72%	195 76%	24 45%	347 79% ce	19 50%	46 47%	344 80% f	168 72%	223 75%	80 64%	293 77% j	17 70%
Decreased slightly (-1) 10 2%	7 3%	2 1%	2 4%	6 1%	1 3%	4 4%	6 1%	1	9 3% h	3 2%	7 2%	:
Decreased significantly (-2	3 19	3 1%	*	3 5% d	-	*	-	3 1%	3 1%	•	3 2% k		
NETS													
Net: Increased	127 24%	67 25%	60 23%	25 46% d	85 19%	18 47% d	48 49% g	79 18%	63 27%	64 22%	39 31% k	81 21%	7 29%
Net: Decreased	12 29	10 4% b	2 1%	5 9% d	6 1%	1 3%	4 4%	9 2%	3 1%	9 3%	6 5%	7 2%	:
Mean score	.2	.2	.2	.4 d	.2	.6 d	.5	.2	.3	.2	.3	.2	.3
Standard deviation Standard error	.55 .02	.60 .03	.49 .03	.85 .09	.44 .02	.86 .14	.63 .05	.51 .03	.57 .04	.53 .03	.71 .06	.48 .02	.63 .13



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 5 100%	40 100%	55 100%	475 100%
Increased significantly	(2)	12 2%	9 2%	3 5% a	1%	3 4%	5 5%		*	2 2%	1 2%	1 3%	2 3%	11 2%
Increased slightly	(1)	62 12%	49 10%	12 23% a	2 13%	9 12%	21 20% hij	5 7%	8 13%	11 9%	2 5%	3 8%	10 18%	52 11%
Stayed the same	(0)	432 82%	394 83% b	38 69%	16 86%	56 76%	77 70%	60 85%	51 85% e	109 87% e	28 90% de	34 86% e	39 71%	393 83% k
Decreased slightly	(-1)	20 4%	18 4%	2 3%	-	6 8% gh	6 5%	3 4%	1 2%	2 1%	1 3%	1 3%	5 8%	15 3%
Decreased significantly	(-2)	4 1%	4 1%	-		-	-	2 3%	-	2 1%		- -	-	4 1%
NETS														
Net: Increased		74 14%	59 12%	15 28% a	3 14%	12 16%	27 24% fhij	5 7%	8 13%	13 10%	2 7%	4 11%	12 21%	63 13%
Net: Decreased		24 4%	22 5%	2 3%	-	6 8% g	6 5%	5 7%	1 2%	4 3%	1 3%	1 3%	5 8%	19 4%



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Mean score Standard deviation Standard error Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

	BUSINES	S S17E	1			INDU	etdv			1	MANUFACTUR	ING/SEDVICES
Total	0-9	10+	Agriculture, forestry	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	a	b	*c	d	е	f	g	h	i	j	k	I
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
.1	.1	.3	.2	.1	.2	*	.1	.1	.1	.1	.2	.1
		а			fh							
.51	.50	.62	.41	.59	.63	.50	.38	.47	.39	.46	.60	.50
.02	.03	.05	.10	.07	.06	.08	.04	.05	.05	.05	.08	.02



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			LOCAT	ION	EXPECTED (HANGES IN WORKFO	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Т	otal	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Increased significantly	(2)	12 2%	9 3%	4 2%	3 7% d	5 1%	4 10% d	4 4%	8 2%	6 3%	6 2%	5 4%	7 2%	*
Increased slightly	(1)	62 12%	31 11%	31 12%	12 23% d	41 9%	9 23% d	17 18% g	45 10%	26 11%	35 12%	18 14%	37 10%	7 27%
Stayed the same	(0)	432 82%	217 79%	215 84%	32 60%	376 86% ce	24 63%	67 68%	365 85% f	193 82%	239 81%	99 79%	317 83%	17 67%
Decreased slightly	(-1)	20 4%	13 5%	7 3%	4 7%	14 3%	2 4%	5 6%	14 3%	8 4%	11 4%	4 3%	15 4%	2 6%
Decreased significantly	(-2)	4 1%	4 1%	-	2 3% d	2 *	-	4 4% g	-	-	4 1%	-	4 1%	-
NETS														
Net: Increased		74 14%	39 14%	35 14%	16 29% d	46 10%	13 33% d	21 22% g	53 12%	33 14%	4 <u>2</u> 14%	23 18%	45 12%	7 27%
Net: Decreased		24 4%	17 6%	7 3%	6 10% d	16 4%	2 4%	9 10% g	14 3%	8 4%	15 5%	4 3%	19 5%	2 6%
Mean score		.1	.1	.1	.2 d	.1	.4 d	.1	.1	.1	.1	.2 k	.1	.2
Standard deviation Standard error		.51 .02	.58 .03	.44 .03	.81 .09	.43 .02	.74 .12	.75 .06	.45 .02	.49 .03	.53 .03	.54 .05	.50 .03	.56 .11



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

			BUSINES	S SIZE				INDU	STRY				MANUFACTURII	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Increased significantly	(2)	21 4%	17 4%	4 8% a	1 3%	3 3%	9 9% h	2 3%	2 3%	1 1%	3 8% h	1 3%	2 3%	20 4%
Increased slightly	(1)	141 27%	122 26%	19 35% a	4 18%	20 27%	26 23%	17 24%	14 22%	41 33%	11 35%	10 26%	17 31%	124 26%
Stayed the same	(0)	350 66%	321 68% b	29 52%	11 56%	44 60%	73 66%	51 73%	44 73% i	84 67%	17 55%	26 66%	27 49%	323 68% k
Decreased slightly	(-1)	14 3%	12 2%	3 5%	2 8%	7 10% efgh	2 2%	-	1 2%	-	1 3%	2 5% h	6 11% I	8 2%
Decreased significantly	(-2)	3 1%	3 1%	-	3 15%	-	-	-	-				3 5% I	-
NETS														
Net: Increased		163 31%	139 29%	24 43% a	4 21%	22 30%	35 32%	19 27%	16 26%	42 33%	13 43% g	11 29%	19 34%	144 30%
Net: Decreased		17 3%	14 3%	3 5%	4 23%	7 10% efgh	2 2%	-	1 2%	-	1 3%	2 5% h	9 17% I	8 2%



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Mean score Standard deviation Standard error

Columns	Tested:	a,b - c,d,e,f,g,h,i,j - k,l

			_									
	BUSINES	SS SIZE				INDU	ISTRY				MANUFACTUR	ING/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Total	- "		& listing / production	property	1000 SCIVICCS	COMMINGATION	Support	Scientific a technical	cadcation/ neath	SCIVICCS :	iviarialactaring	OCIVICOS
	а	D	-c	a	е	ī	g	n	'	J	K	'
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
.3	.3	.5	1	.2	.4	.3	.3	.3	.5	.3	.2	.3
		a										k
.62	.60	.72	1.00	.67	.67	.53	.55	.49	.69	.60	.86	.58
.03	.03	.06	.26	.08	.07	.08	.06	.05	.10	.07	.12	.03



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

	ſ		LOCA	TION	EXPECTED (HANGES IN WORKFO	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*!
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	21	11	10	4	11	6	5	16	9	12	10	9	2
		4%	4%	4%	7% d	3%	17% d	5%	4%	4%	4%	8% k	2%	7%
Increased slightly	(1)	141	66	75	18	110	13	24	117	65	77	45	89	8
		27%	24%	29%	34%	25%	35%	25%	27%	28%	26%	36% k	23%	31%
Stayed the same	(0)	350	184	166	26	305	19	65	285	155	196	61	274	15
		66%	67%	65%	49%	70% ce	48%	67%	66%	66%	66%	49%	72% j	62%
Decreased slightly	(-1)	14	8	6	2	12	-	3	11	3	12	7	8	-
		3%	3%	2%	4%	3%	-	3%	3%	1%	4% h	5%	2%	-
Decreased significantly	(-2)	3	3	-	3	-	-	-	3	3	-	3	-	-
		1%	1%	-	5% d	-	-	-	1%	1%	-	2% k	-	-
NETS														
Net: Increased		163	78	85	22	121	20	29	133	74	89	55	98	9
		31%	28%	33%	41% d	28%	52% d	30%	31%	32%	30%	44% k	26%	38%
Net: Decreased		17	11	6	5	12	-	3	14	5	12	9	8	-
		3%	4%	2%	10% de	3%	-	3%	3%	2%	4%	8% k	2%	-
Mean score		.3	.3	.3	.3	.3	.7	.3	.3	.3	.3	.4	.3	.5
Standard deviation		.62	.64	.59	.88	.55	cd .75	.62	.62	.63	.61	.81	.53	.64
Standard error		.03	.04	.04	.09	.03	.12	.05	.03	.04	.04	.07	.03	.13



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

			BUSINE	SS SIZE				INDU	ISTRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*с	d	е	f	9	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Increased significantly	(2)	19 4%	16 3%	4 7%	1 7%	3 5%	7 6%	:	2 3%	3 2%	1 3%	2 4%	3 6%	16 3%
Increased slightly	(1)	160 30%	141 30%	19 34%	3 15%	28 39% fg	42 38% fg	12 17%	14 22%	40 32%	9 28%	12 30%	23 43% I	137 29%
Stayed the same	(0)	329 62%	298 63%	31 56%	12 63%	38 52%	56 51%	56 80% dehj	45 74% de	77 61%	20 65%	25 62%	25 45%	304 64% k
Decreased slightly	(-1)	20 4%	18 4%	2 4%	3 15%	4 5% 9	3 2%	2 3%	*	6 4%	1 4%	2 4%	4 6%	16 3%
Decreased significantly	(-2)	2	2	-			2 2%	-		-	-		-	2
NETS														
Net: Increased		180 34%	157 33%	22 40%	4 22%	32 43% fg	49 45% fg	12 17%	16 26%	43 34% f	10 31%	14 34%	27 49% I	153 32%
Net: Decreased		22 4%	19 4%	2 4%	3 15%	4 5% g	4 4%	2 3%	*	6 4%	1 4%	2 4%	4 6%	18 4%
Mean score		.3	.3	.4	.1	.4 f	.5 f	.1	.3	.3	.3	.3	.5	.3



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Standard deviation Standard error Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l

	BUSINES	S SIZE				INDU:	STRY				MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	2	h	*С	d	Δ	f		h	i	i	k	
530	361	169	15	69	94	42	85	89	52	84	54	476
										-		
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
.62	.62	.68	.77	.67	.72	.44	.53	.60	.60	.63	.71	.61
.03	.03	.05	.20	.08	.07	.07	.06	.06	.08	.07	.10	.03



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel Base: All respondents

			LOCA	TION	EXPECTED (HANGES IN WORKE	RCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	19 4%	5 2%	15 6%	5 9%	11 2%	4 10%	4 4%	16 4%	7 3%	12 4%	10 8%	7 2%	2 7%
		4%	2%	a	9% d	2%	d	4%	4%	3%	4%	8% k	2%	7%
Increased slightly	(1)	160	73	87	15	126	20	25	135	68	92	49	99	12
		30%	27%	34%	28%	29%	51% cd	26%	31%	29%	31%	39% k	26%	47%
Stayed the same	(0)	329	182	146	31	285	13	67	262	147	182	63	255	11
		62%	67% b	57%	57% e	65% e	34%	69%	61%	63%	61%	50%	67%	46%
			_			-							1	
Decreased slightly	(-1)	20 4%	11 4%	8 3%	3 6%	16 4%	*	2 2%	18 4%	10 4%	10 3%	3 2%	17 4%	-
Decreased significantly	(-2)	2	2	_	_	_	2	_	2	2	_	_	2	_
Decreased significantly	(2)	*	1%	-	-	-	4%	-	*	1%	-	-	*	-
							cd							
NETS														
Net: Increased		180	78	102	20	136	24	29	151	76	104	59	107	13
		34%	28%	40% a	37%	31%	62% cd	29%	35%	32%	35%	47% k	28%	54%
Net: Decreased		22	13	8	3	16	2	2	20	11	10	3	18	_
Net. Bedreased		4%	5%	3%	6%	4%	5%	2%		5%	3%	2%	5%	-
Mean score		.3	.2	.4	.4	.3	.6	.3	.3	.3	.4	.5	.2	.6
Standard deviation		.62	.58	a .65	.74	.58	d .86	.57	.64	.63	.62	k .68	.58	.63
Standard deviation		.03	.03	.04	.08	.03	.14	.05	.03	.04	.04	.06	.03	.13
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Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			BUSINESS	SIZE	1			INDU	ISTRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	9	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60	126 100%	31 100%	40 100%	55 100%	475 100%
Increased significantly	(2)	31 6%	26 5%	5 10%	6 29%	5 7%	11 10% ghij	4 6%	1 2%	3 2%	•	1 3%	9 17% I	22 5%
Increased slightly	(1)	130 24%	107 23%	22 40% a	14 71%	22 30% gh	38 34% ghi	22 31% gh	9 14%	12 9%	5 17%	9 23% h	31 56% I	99 21%
Stayed the same	(0)	362 68%	336 71% b	26 47%		41 56%	61 55%	44 63%	51 84% def	110 87% defj	25 81% de	29 74% de	11 21%	350 74% k
Decreased slightly	(-1)	7 1%	6 1%	1 2%	-	5 7% egj	:	-	-	2 2%	1%	-	3 6% I	4 1%
Decreased significantly	(-2)		- -	* 1%		-	-	-	-		1%		- -	*
NETS														
Net: Increased		161 30%	133 28%	28 50% a	19 100%	27 37% ghi	49 44% ghij	26 37% ghi	10 16%	14 11%	5 17%	10 26% h	40 73% I	121 25%
Net: Decreased		8 1%	6 1%	2 3%	-	5 7% egj	:	-	-	2 2%	1 2%	-	3 6% I	4 1%



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Mean score Standard deviation Standard error

	BUSINES	S SIZE				INDU	STRY				MANUFACTUR	ING/SERVICES
Total	0-9	10+	Agriculture, forestry	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Total	0-9	10+	& fishing / production	property	100d services	communication	support	scientific & technical	education / nealth	services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	ı
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
.3	.3	.6	1.3	.4	.5	.4	.2	.1	.1	.3	.8	.3
		а		ghi	ghij	ghi				h	1	
.61	.59	.73	.47	.72	.68	.61	.43	.42	.47	.51	.78	.56
.03	.03	.06	.12	.09	.07	.09	.05	.04	.07	.06	.11	.03



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			LOCAT	ΓΙΟΝ	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	To	al Inner	London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	5	30	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		30 00%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Increased significantly	(2)	31 6%	14 5%	17 7%	4 7%	20 5%	7 18% d	7 7%	24 6%	10 4%	21 7%	15 12% k	14 4%	2 8%
Increased slightly		30 24%	62 23%	67 26%	19 35% d	97 22%	14 36%	30 31%	99 23%	73 31% i	57 19%	52 42% k	68 18%	9 38%
Stayed the same		62 68%	191 70%	171 66%	31 57%	315 72% ce	16 42%	58 59%	304 70% f	149 64%	213 72% h	56 45%	292 77% j	13 54%
Decreased slightly	(-1)	7 1%	6 2%	2 1%	1%	5 1%	2 5%	2 2%	5 1%	2 1%	5 2%	2 2%	6 1%	
Decreased significantly	(-2)	*	-	*		*	-	:	- -	:	-		:	
NETS														
Net: Increased		61 80%	76 28%	84 33%	23 42% d	117 27%	21 54% d	37 38% g	123 29%	82 35% i	78 26%	67 54% k	82 22%	11 46%
Net: Decreased		8 1%	6 2%	2 1%	1%	6 1%	2 5%	3 3%	5 1%	3 1%	5 2%	2 2%	6 2%	-
Mean score		.3	.3	.4	.5 d	.3	.7 d	.4	.3	.4	.3	.6 k	.2	.5
Standard deviation Standard error		61 03	.60 .04	.63 .04	.64 .07	.58 .03	.83 .13	.68 .06	.60 .03	.59 .04	.63 .04	.71 .06	.54 .03	.65 .13



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			BUSINES	S SIZE				INDU	JSTRY				MANUFACTURIN	IG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		1000	а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60	126 100%	31 100%	40 100%	55 100%	475 100%
Increased significantly	(2)	47 9%	37 8%	9 17% a	6 31%	8 11% gi	17 15% gij	3 5%	1 5 2%	9 7%	1%	2 6%	9 17% I	37 8%
Increased slightly	(1)	92 17%	75 16%	17 31% a	7 35%	13 18%	28 26% hij	15 21%	9 5 15%	12 10%	2 7%	5 13%	19 35% I	73 15%
Stayed the same	(0)	382 72%	354 75% b	28 51%	7 34%	46 63%	64 59%	50 71%	50 83% de	104 83% de	28 90% def	33 82% de	23 42%	359 76% k
Decreased slightly	(-1)	7 1%	6 1%	1 2%		6 8% eghj	:	-	*	-	1%	- -	3 6% I	4 1%
Decreased significantly	(-2)	2	2		-	-		2 3%		-	-		-	2
NETS														
Net: Increased		139 26%	113 24%	26 47% a	13 66%	21 29% i	45 41% ghij	18 26% i	10 5 17%	22 17%	3 8%	7 18%	29 52% I	110 23%
Net: Decreased		9 2%	8 2%	1 2%	-	6 8% eghj	:	2 3%	*	-	1%	- -	3 6% I	6 1%



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Mean score Standard deviation Standard error

Columns	Tested:	a,b -	c,d,e,f,g,h,i,j - k,l	
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	BUSINES	SS SIZE				INDU	STRY			1	MANUFACTURI	NG/SERVICES
Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
	а	b	*c	d	е	f	g	h	i	j	k	I
530	361	169	15	69	94	42	85	89	52	84	54	476
530	475	55	19	74	110	70	60	126	31	40	55	475
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
.3	.3	.6	1.0	.3	.6	.2	.2	.2	.1	.2	.6	.3
		а		i	dfghij						1	
.67	.65	.78	.83	.78	.75	.69	.43	.58	.36	.55	.83	.64
.03	.03	.06	.21	.09	.08	.11	.05	.06	.05	.06	.11	.03



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

	ſ		LOCA	TION	EXPECTED (HANGES IN WORKFO	RCE SIZE	PAST REC	CRUITMENT	CAPA	CITY		EXPECTED PRICES	
	Ī	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Increased significantly	(2)	47 9%	24 9%	22 9%	7 13%	32 7%	8 21% d	8 8%	39 9%	17 7%	29 10%	30 24% k	17 4%	:
Increased slightly	(1)	92 17%	48 18%	44 17%	13 24% d	65 15%	14 36% d	21 21%	71 16%	46 20%	46 16%	30 24% k	53 14%	10 39%
Stayed the same	(0)	382 72%	196 72%	186 72%	33 62% e	332 76% ce	16 43%	64 66%	318 74%	167 72%	215 73%	64 51%	303 80% j	15 60%
Decreased slightly	(-1)	7 1%	2 1%	5 2%	1%	7 1%	-	2 2%	5 1%	3 1%	4 1%	2 1%	5 1%	
Decreased significantly	(-2)	2	2 1%	-	-	2	-	2 2% g		-	2 1%	-	2 1%	-
NETS														
Net: Increased		139 26%	73 27%	66 26%	20 37% d	97 22%	22 57% cd	29 30%	110 25%	63 27%	76 26%	59 47% k	70 18%	10 40%
Net: Decreased		9 2%	4 2%	5 2%	1%	9 2%	-	4 4% 9	5 1%	3 1%	6 2%	2 1%	7 2%	-
Mean score		.3	.3	.3	.5 d	.3	.8 cd	.3	.3	.3	.3	.7 k	.2	.4
Standard deviation Standard error		.67 .03	.68 .04	.66 .04	.72 .08	.63 .03	.78 .12	.75 .06	.65 .03	.63 .04	.70 .04	.85 .07	.56 .03	.51 .10



QES Q2 2017 Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional,	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e e	f	g	h	i i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Inflation	183 35%	166 35%	18 32%	4 21%	27 37%	38 35%	28 40%	17 27%	42 33%	12 38%	16 41%	12 22%	171 36% k
Competition	162 31%	144 30%	18 33%	2 13%	25 34%	39 36%	23 33%	15 25%	34 27%	8 27%	14 36%	18 33%	144 30%
Exchange rates	160 30%	137 29%	23 43% a	10 52%	19 25%	44 40% dhi	19 27%	17 27%	32 26%	6 18%	14 35% i	23 43% I	137 29%
Business rates	112 21%	95 20%	17 31% a	6 30%	16 21%	26 24%	15 22%	11 19%	25 20%	6 19%	8 19%	15 28%	97 20%
Corporate Taxation	110 21%	99 21%	10 19%	1 6%	16 21%	15 14%	23 32% eij	14 24% i	32 25% i	3 10%	5 14%	6 11%	103 22%
Interest rates	79 15%	68 14%	11 20%	4 22%	21 29% efghj	17 15%	7 10%	7 12%	12 9%	5 17%	5 14%	14 26% I	65 14%
None of the above	72 14%	70 15% b	2 5%	-	8 11%	7 7%	11 15%	10 17% e	24 19% e	6 19% e	6 14%	2 3%	70 15% k



QES Q2 2017 Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Inflation Competition Exchange rates Business rates Corporate Taxation Interest rates None of the above

	LOCA	TION	EXPECTED C	CHANGES IN WORKFO		PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
530	294	236	91	399	40	153	377	246	284	132	374	24
530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
183	88	95	16	144	23	27	156	72	112	59	112	12
35%	32%	37%	30%	33%	61% cd	28%	36%	31%	38%	47% k	30%	48%
162	69	93	20	125	18	36	126	60	102	47	105	10
31%	25%	36% a	36%	28%	46% d	36%	29%	25%	35% h	37% k	28%	40%
160	86	75	25	119	16	34	126	67	93	46	109	5
30%	31%	29%	46% d	27%	42% d	35%	29%	29%	31%	37%	29%	21%
112	65	47	21	78	13	35	77	61	52	35	76	2
21%	24%	18%	39% d	18%	33% d	36% g	18%	26% i	17%	28%	20%	7%
110	66	44	14	88	8	26	84	55	55	24	85	*
21%	24%	17%	25%	20%	21%	26%	19%	24%	18%	19%	22%	2%
79	35	44	13	54	13	26	53	39	40	33	42	4
15%	13%	17%	24% d	12%	33% d	26%	12%	17%	13%	26% k	11%	16%
			a		a	g				К		
72	37	35	1	67	4	5	67	35	37	5	64	3
14%	14%	14%	2%	15% c	10% c	5%	16% f	15%	12%	4%	17% i	13%
				· ·	C						J	



QES Q2 2017
Q15_SUM. What do you expect to happen to the following economic indicators over the next twelve months?

SUMMARY TABLE

Base: All respondents

Economic prospects for your company Economic prospects for London UK economic growth

Total	Improve	Stay the same	Worsen	Mean
530	116	281	133	
100%	22%	53%	25%	
530	103	216	211	2
100%	19%	41%	40%	
530	100	173	256	3
100%	19%	33%	48%	



QES Q2 2017 Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

			BUSINESS S	SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Improve	(1)	100 19%	85 18%	15 28% a	5 25%	12 17%	17 16%	20 28%	11 18%	23 18%	5 17%	7 18%	13 23%	88 18%
Stay the same	(0)	173 33%	155 33%	19 34%	10 50%	24 33%	44 40% hi	27 39%	21 35%	29 23%	6 20%	13 32%	19 34%	155 33%
Worsen	(-1)	256 48%	235 49% b	21 39%	5 25%	37 50%	49 44%	24 33%	28 47%	74 59% ef	20 63% ef	20 50%	24 43%	233 49%
Mean score		3	3	1	*	3	3	1 hi	3	4	5	3	2	3
Standard deviation Standard error		.77 .03	.76 .04	.81 .06	.72 .19	.75 .09	.72 .07	.79 .12	.76 .08	.78 .08	.78 .11	.77 .08	.79 .11	.76 .03



QES Q2 2017 Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

	1		LOCA	TION	EXPECTED (HANGES IN WORKF	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	l	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530	273	257	54	438	38	98	432	234	296	125	380	25
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve	(1)	100	52	48	16	80	4	23	77	52	48	28	70	3
		19%	19%	19%	30%	18%	11%	24%	18%	22%	16%	22%	18%	12%
					de									
Stay the same	(0)	173	90	83	20	149	5	34	139	76	97	31	140	2
		33%	33%	32%	37%	34%	13%	35%	32%	32%	33%	25%	37%	10%
					е	е							j	
Worsen	(-1)	256	131	126	18	209	30	40	216	106	151	67	170	19
		48%	48%	49%	33%	48%	77%	41%	50%	45%	51%	53%	45%	79%
						С	cd							
Mean score		3	3	3		3	7	2	3	2	3	3	3	7
					de	e		_ g						
Standard deviation		.77	.77	.77	.80	.76	.67	.79	.76	.79	.74	.81	.75	.69
Standard error		.03	.04	.05	.08	.04	.11	.06	.04	.05	.04	.07	.04	.14



QES Q2 2017 Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

			BUSINESS S	SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	Ţ
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Improve	(1)	103 19%	89 19%	15 27% a	2 10%	16 22%	19 17%	21 29%	11 18%	19 15%	9 27%	8 19%	11 20%	92 19%
Stay the same	(0)	216 41%	191 40%	25 46%	13 66%	30 40%	47 43%	34 48%	21 35%	48 38%	10 33%	14 35%	26 48%	190 40%
Worsen	(-1)	211 40%	196 41% b	15 28%	5 24%	28 38%	44 40%	16 23%	29 47% f	59 47% f	13 40%	18 46% f	18 33%	193 41%
Mean score		2	2	* a	1	2	2	.1 eghj	3	3	1	3	1	2
Standard deviation Standard error		.74 .03	.74 .04	.74 .06	.58 .15	.76 .09	.72 .07	.72 .11	.76 .08	.72 .08	.83 .11	.77 .08	.72 .10	.75 .03



QES Q2 2017 Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

	[LOCA	TION	EXPECTED C	HANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*I
Unweighted Total		530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total		530 100%	273 100%	257 100%	54 100%	438 100%	38 100%	98 100%	432 100%	234 100%	296 100%	125 100%	380 100%	25 100%
Improve	(1)	103 19%	55 20%	48 19%	21 38% de	81 18% e	2 5%	30 31% g	73 17%	51 22%	53 18%	25 20%	75 20%	3 12%
Stay the same	(0)	216 41%	113 41%	103 40%	20 38%	179 41%	16 42%	44 45%	172 40%	100 43%	116 39%	50 40%	159 42%	8 32%
Worsen	(-1)	211 40%	105 38%	106 41%	13 24%	178 41% c	20 52% c	23 24%	188 43% f	83 35%	128 43%	50 40%	147 39%	14 57%
Mean score		2	2	2	.1 de	2	5	.1	3	-,1	3	2	2	5
Standard deviation Standard error		.74 .03	.75 .04	.74 .05	.78 .08	.74 .04	.60 .10	.74 .06	.73 .04	.74 .05	.74 .04	.75 .07	.74 .04	.71 .14
Columns Tested: a.b - c.d.e - f.g - h.i - i.k.	l													



QES Q2 2017 Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

			BUSINESS	SIZE				INDU	ISTRY				MANUFACTURIN	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total		530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60	126 100%	31 100%	40 100%	55 100%	475 100%
Improve	(1)	116 22%	102 21%	14 26%	12 61%	13 17%	11 10%	19 27% e	13 21% e	28 23% e	11 36% de	9 22% e	17 31%	99 21%
Stay the same	(0)	281 53%	251 53%	30 54%	5 29%	43 58%	64 58%	39 55%	36 59%	63 50%	13 42%	19 48%	23 42%	258 54%
Worsen	(-1)	133 25%	122 26%	11 20%	2 10%	18 24%	35 32%	13 18%	12 20%	35 28%	7 23%	12 29%	15 28%	118 25%
Mean score				.1	.5	1	2	.1	*	1	.1	1	*	
Standard deviation Standard error		.69 .03	.69 .04	.68 .05	.69 .18	.65 .08	.61 .06	e .67 .10	e .65 .07	.71 .08	e .77 .11	.73 .08	.77 .10	.68 .03



QES Q2 2017 Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

		LOCA	ΓΙΟΝ	EXPECTED (CHANGES IN WORKE	ORCE SIZE	PAST REC	RUITMENT	CAPA	CITY		EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1)	116	66	50	29	86	*	32	83	60	56	37	76	3
	22%	24%	20%	54%	20%	1%	33%	19%	26%	19%	30%	20%	12%
				de	е		g				k		
Stay the same (0)	281	139	142	23	248	10	57	223	133	147	55	222	4
	53%	51%	55%	42%	57%	27%	59%	52%	57%	50%	44%	58%	17%
					ce							j	
Worsen (-1)	133	69	64	2	104	28	8	125	41	93	33	83	18
	25%	25%	25%	4%	24%	72%	8%	29%	17%	31%	26%	22%	71%
					С	cd		f		h			
Mean score			1	.5	*	7	.3	1	.1	1			6
				de	е		g		i				
Standard deviation	.69	.70	.67	.57	.66	.48	.59	.69	.65	.70	.75	.65	.71
Standard error	.03	.04	.04	.06	.03	.08	.05	.04	.04	.04	.07	.03	.14



QES Q2 2017 Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business? Base: All respondents

	BUSINESS SIZE			INDUSTRY									NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	530	361	169	15	69	94	42	85	89	52	84	54	476
Weighted Total	530 100%	475 100%	55 100%	19 100%	74 100%	110 100%	70 100%	60 100%	126 100%	31 100%	40 100%	55 100%	475 100%
Training existing staff	135 25%	108 23%	27 48% a	7 37%	18 25%	17 16%	21 29%	16 27%	32 25%	15 47% deghj	9 22%	15 28%	119 25%
Employing new staff from the UK workforce	52 10%	35 7%	17 32% a	6 29%	9 12% e	3 2%	10 14% e	10 16% eh	6 4%	6 19% eh	4 9%	12 23% I	40 8%
Employing new staff from the EU/EEA workforce, excluding the UK (e.g. Germany, Norway)	23 4%	12 3%	10 18% a	1 6%	4 5%	6 6%	3 5%	3 5%	1 1%	1 4%	3 7% h	5 9%	18 4%
Employing new staff from outside the UK / EU / EEA (e.g. America, China)	14 3%	6 1%	8 14% a	1 7%	3 4%	4 3%	:	1 2%	3 2%	1%	2 4%	4 8% I	10 2%
Employing apprentice(s)	24 4%	16 3%	7 13% a	6 30%	6 8% g	3 3%	2 3%	*	2 2%	2 8% g	2 5%	10 18% I	14 3%
Employing work experience students or interns	35 7%	23 5%	12 22% a	1 6%	5 7%	5 5%	8 11%	3 5%	6 5%	3 8%	3 8%	4 8%	30 6%



QES Q2 2017 Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total None of the above

	BUOINE	BUSINESS SIZE INDUSTRY										MANUEL OTHER DOCUMENTS		
	BUSINESS SIZE			MANUFACTURING/SERVICES										
Total		40	Agriculture, forestry	Construction /	transport & storage / accommodation & Information &		Finance & insurance / business administration and	Professional,	Public administration and defence /	Arts, entertainment, recreation and other	Markata	2		
lotai	0-9	10+	& fishing / production	property	food services	communication	support	scientific & technical	education / health	services	Manufacturing	Services		
	а	b	*c	d	е	f	g	h	i	j	k	ı		
530	361	169	15	69	94	42	85	89	52	84	54	476		
530	475	55	19	74	110	70	60	126	31	40	55	475		
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
334	324	11	7	46	81	37	37	87	14	27	26	309		
63%	68%	19%	34%	62%	74%	52%	61%	69%	43%	68%	47%	65%		
	b			i	fi		i	i		i		k		



QES Q2 2017 Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business? Base: All respondents

	LOCATION		EXPECTED CHANGES IN WORKFORCE SIZE			PAST RECRUITMENT		CAPACITY		EXPECTED PRICES			
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	530	294	236	91	399	40	153	377	246	284	132	374	24
Weighted Total	530	273	257	54	438	38	98	432	234	296	125	380	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Training existing staff	135	72	63	24	104	6	49	86	62	73	37	97	1
	25%	26%	24%	45%	24%	16%	50%	20%	27%	25%	30%	26%	2%
				de			g g						
Employing new staff from the UK workforce	52	27	25	19	28	5	39	13	35	17	13	37	2
	10%	10%	10%	36% de	6%	13%	40%	3%	15%	6%	10%	10%	7%
				ue			9		'				
Employing new staff from the EU/EEA workforce, excluding	23	15	8	9	13	1	18	5	17	5	8	14	*
the UK (e.g. Germany, Norway)	4%	5%	3%	16% de	3%	1%	18%	1%	7%	2%	6%	4%	1%
				de			9						
Employing new staff from outside the UK / EU / EEA (e.g.	14	6	8	7	7	-	10	4	9	5	6	6	2
America, China)	3%	2%	3%	13% de	2%	-	10%	1%	4%	2%	5%	2%	7%
				de			g				K		
Employing apprentice(s)	24	14	10	14	9	1	17	6	15	9	10	13	*
	4%	5%	4%	25% de	2%	2%	18%	1%	6%	3%	8%	3%	•
				de			9				κ.		
Employing work experience students or interns	35	21	14	9	24	1	26	9	26	8	14	21	*
	7%	8%	5%	18% de	6%	2%	27%	2%	11%	3%	11%	5%	1%
				ue			9		,				
None of the above	334	162	173	10	296	28	6	328	128	206	73	240	21
	63%	59%	67%	18%	68%	74% c	6%	76% f	55%	70% h	59%	63%	84%
					C	·		' '		"			

