

LCCI QUARTERLY ECONOMIC SURVEY, Q1 2017

Methodology: ComRes interviewed 504 London business decision makers online between February 14th and March 2nd 2017. Data were weighted to be representative of all London businesses by company size and broad industry sector. ComRes is a member of the British Polling Council and abides by its rules.

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Four Millbank | London | SW1P 3JA | T. +44 (0)20 7871 8660 Rond-Point Schuman / Schumanplein 6 | Box 5 | 1040 Bruxelles | T. +32 (0)2 234 63 82 51/F Raffles City | No.268 Xi Zang Middle Road | HuangPu District Shanghai | 200001 China | T. +86 (0)21 2312 7674

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Total employed.Base: All respondents

		BUSINES	SS SIZE	INDUSTRY									MANUFACTURING/SERVICES	
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services	
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1	
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470	
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%	
1-9	257 51%	257 57% b	-	11 62%	43 62% hj	58 55% j	34 51%	32 55%	50 42%	14 46%	15 39%	24 56%	233 50%	
10-19	28 5%		28 53% a	5 27%	5 7%	6 6%	* 1%	5 8%	4 3%	1 5%	1 4%	7 17% I	21 4%	
20-49	14 3%		14 27% a	1 7%	1 2%	3 3%	2 3%	1 1%	3 2%	2 7%	2 4%	2 5%	12 3%	
50-99	5 1%		5 10% a		1 1%	1 1%	1 1%	* 1%	1 1%	* 1%	*	1%	5 1%	
100-199	3 1%		3 5% a		*	1 1%	1 1%	* 1%	-	* 1%	*	* 1%	2 1%	
200-249	*		* 1%		-	-	-	*	*	-	-		*	
250-499	1 *		1 2% a	-	-	*	-	1 1%	-	-	-		1 *	
500+	2 *		2 3% a	1 4%	-	*	*	*	-	-	* 1%	1 2%	1 *	
Sole trader	195 39%	195 43% b	- -		20 28%	35 34%	29 43%	19 32%	62 52% deg	12 40%	19 51% deg	8 20%	187 40% k	



Total employed.Base: All respondents

		BUSINE	SS SIZE				MANUFACTURING/SERVICES						
				Agriculture, forestry & fishing	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation	Information &	Finance & insurance / business administration	Professional, scientific &	Public administration and defence / education /	Arts, entertainment, recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504	452	52	18	70	104	67	57	119	30	38	42	462
_	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Total number of employees	5591	1347	4244	1651	415	962	623	821	546	225	348	1811	3780
Mean score	11.1	3.0	81.0	91.0	5.9	9.2	9.3	14.3	4.6	7.6	9.2	42.7	8.2
			а										
Standard deviation	89.76	2.08	270.61	430.35	11.58	42.94	50.47	65.73	12.94	17.03	55.33	280.29	40.42
Standard error	4.00	.11	22.17	143.45	1.42	4.48	7.52	7.40	1.30	2.66	6.52	48.07	1.86



Total employed.Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
1-9
10-19
20-49
50-99
100-199
200-249
250-499
500+
Sole trader
Total number of employees Mean score

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	i
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	a	b	С	d	e	f	g	h	i	j	k	*1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%		100%		100%	100%	100%
257	134	123	25	206	25	26	230	95	161	83	161	12
51%	52%	50%	52%	49%	71%	48%		53%		56%	49%	50%
		5575	5=		d							55,1
28	18	10	7	19	2	7	20	14	14	12	15	*
5%	7%	4%	15%	4%	2 4%	13%		8%		8%	4%	2%
070	170	470	d	470	470	g	070		470	070	470	270
14	8	6	4	9	1	8	6	6	8	4	10	-
3%	3%	3%	9%	2%	2%	15%		4%		3%	3%	-
			d			g						
5	3	2	2	2	1	3	2	3	2	4	1	*
1%	1%	1%	4%	1%	2%	6%	*	2%	1%	3%	*	1%
			d			g				k		
3	2	1	1	1	*	2	1	2	1	1	2	-
1%	1%	*	2%	*	1%	3%	*	1%	*	*	1%	-
						g						
*	*	-	-	*	-	*	*	*	*	*	*	-
*	*	-	-	*	-	*	*	*	*	*	*	-
1	*	*	*	*	_	1	_	1	*	*	1	_
*	*	*	1%	*	-	2%	_	*	*	*	*	-
						g						
2	1	1	_	1	*	1	1	1	*	*	1	_
*		*	_	*	1%	2%		1%	*	*	*	_
						g						
195	93	102	8	180	7	6	189	58	137	42	141	12
39%	36%	42%	17%	43%	19%	11%	42%	32%	42%	29%	42%	48%
				ce			f		h		j	
5591	2522	3069	837	4308	446	2090	3501	3643	1948	1368	4135	87
11.1	9.7	12.5	17.2	10.3	12.4	38.1	7.8	20.2	6.0	9.3	12.4	3.6
00.75	40	440.05	40.5.	05.51	04.45	g	20.5:		00.4-	05.55	407.6-	= 4:
89.76	46.03	119.82	43.01	95.51	64.19	110.12	86.51	145.68	26.45	35.30	107.95	7.41

Columns Tested: a,b - c,d,e - f,g - h,i - j,k,l

Standard deviation



Total employed. Base: All respondents

Significance Level: 95%

Unweighted Total

Weighted Total

Standard error

	LOCA	LOCATION EXPECTED CHANGES IN WORKFORCE SIZ					RUITMENT	CAP	ACITY	EXPECTED PRICES			
							Did not try to						
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall	
	а	b	С	d	е	f	g	h	i	j	k	*1	
504	273	231	66	401	37	98	406	195	309	156	325	23	
504	259	245	49	420	36	55	449	180	324	147	333	24	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
4.00	2.79	7.88	5.29	4.77	10.55	11.12	4.29	10.43	1.50	2.83	5.99	1.55	



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		BUSINE	SS SIZE		INDUSTRY								
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Control of or having a say in budgeting or financial decisions	434 86%	393 87% b	40 77%	17 93%	62 88%	88 84%	52 77%	52 90%	108 90% f	24 81%	32 85%	37 88%	396 86%
Control of or having a say in operational decisions	438 87%	397 88% b	41 78%	16 86%	57 81%	91 87%	57 85%	50 88%	109 91%	27 91%	31 82%	32 75%	406 88% k
Recruitment (hiring new staff on a permanent or temporary basis)	222 44%	190 42%	32 62% a	11 62%	30 42%	37 35%	24 36%	32 57% ef	54 45%	17 57% e	17 45%	17 40%	205 44%
Directly managing one or more employees	225 45%	186 41%	39 75% a	9 52%	37 53% j	44 42%	32 47%	29 50% j	46 39%	15 51%	12 33%	17 40%	208 45%
IT systems	283 56%	259 57% b	24 46%	8 45%	29 42%	56 53%	41 61% d	29 51%	83 69% degj	17 59%	19 51%	16 38%	267 58% k
Procurement / supply chain management	243 48%	217 48%	26 50%	5 27%	26 37%	57 55% d	31 46%	24 41%	68 57% dg	14 47%	18 47%	12 29%	231 50% k



S1. Which of the following responsibilities do you hold in your organisation?

Base: All respondents

MANUFACTURING/SERVICES **BUSINESS SIZE** INDUSTRY Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment, accommodation Information & administration scientific & recreation and Construction / education / forestry & fishing / production Total 0-9 10+ property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% *c Unweighted Total 504 355 149 9 67 92 45 79 99 41 72 34 470 Weighted Total 504 452 52 18 70 104 67 57 119 30 38 42 462 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% None of the above



S1. Which of the following responsibilities do you hold in your organisation? Base: All respondents

		LOCATION		EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Control of or having a say in budgeting or financial decisions	434 86%	223 86%	211 86%	40 83%	363 87%	30 84%	45 82%	389 87%	156 86%	278 86%	131 89%	282 85%	20 84%
Control of or having a say in operational decisions	438 87%	219 85%	219 89%	45 92%	363 87%	30 83%	45 83%	392 87%	152 85%	285 88%	123 84%	293 88%	22 89%
Recruitment (hiring new staff on a permanent or temporary basis)	222 44%	127 49% b	95 39%	33 69% de	173 41%	16 44%	32 58% g	191 42%	89 49%	133 41%	75 51% k	137 41%	10 41%
Directly managing one or more employees	225 45%	118 45%	108 44%	29 60% d	173 41%	23 65% d	37 67% g	188 42%	101 56% i	124 38%	71 49%	142 43%	12 49%
IT systems	283 56%	136 52%	147 60%	26 54%	237 56%	20 56%	30 54%	253 56%	105 59%	178 55%	81 55%	183 55%	19 77%
Procurement / supply chain management	243 48%	116 45%	127 52%	26 52%	201 48%	16 45%	28 51%	215 48%	85 47%	158 49%	79 54%	149 45%	15 61%
None of the above	- -	-	-	-	-	-		-	-	-		-	-



S2.Please choose the region you currently work in.

Base: All respondents

MANUFACTURING/SERVICES **BUSINESS SIZE** INDUSTRY Motor trades / Finance & Public wholesale / retail administration / transport & insurance / Arts, and defence / Agriculture, storage / business Professional, entertainment, accommodation Information & scientific & Construction / administration education / recreation and forestry & fishing / production Total 0-9 10+ property & food services communication and support technical health other services Manufacturing Services Significance Level: 95% *c Unweighted Total 504 355 149 9 67 92 45 79 99 41 72 34 470 Weighted Total 504 452 52 18 70 104 67 57 119 30 38 42 462 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% East Midlands 1% London 504 452 52 18 70 104 67 57 119 30 38 42 461 100% 100% 99% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% Columns Tested: a,b - c,d,e,f,g,h,i,j - k,l



S2.Please choose the region you currently work in. Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total East Midlands London

	LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPACITY		E	s	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
7 0101	a	b	С	d d	е	f	g	h	i	j	k	*1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
*	*	-	-	*	-	-	*		*	*	-	-
504	259	245	49	419	36	55	449	180	323	146	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%



D1. How many people does your company employ? Base: All respondents

		BUSINES	SS SIZE				INDU	MANUFACTURING/SERVICES					
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
0 sole trader	195 39%	195 43% b	-		20 28%	35 34%	29 43%	19 32%	62 52% deg	12 40%	19 51% deg	8 20%	187 40% k
1-9	257 51%	257 57% b	-	11 62%	43 62% hj	58 55% j	34 51%	32 55%	50 42%	14 46%	15 39%	24 56%	233 50%
10-19	28 5%	- -	28 53% a	5 27%	5 7%	6 6%	* 1%	5 8%	4 3%	1 5%	1 4%	7 17% I	21 4%
20-49	14 3%		14 27% a	1 7%	1 2%	3 3%	2 3%	1 1%	3 2%	2 7%	2 4%	2 5%	12 3%
50-99	5 1%		5 10% a	-	1 1%	1 1%	1 1%	* 1%	1 1%	* 1%	*	* 1%	5 1%
100-199	3 1%		3 5% a	-	*	1 1%	1 1%	* 1%	-	* 1%	*	* 1%	2 1%
200-249	*		* 1%			-	-	*	*	-			*
250-499	1 *		1 2% a		-	*	-	1 1%	-	-	-		1 *
500+	2 *		2 3% a	1 4%	-	*	*	*	-	-	* 1%	1 2%	1 *



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE			MANUFACTURING/SERVICES							
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
NETS													
Net: More than 9	52 10%		52 100% a	7 38%	7 10%	12 11%	4 6%	7 13%	8 6%	4 13%	4 10%	10 24% I	42 9%
BCC NETS													
Net: 0-19	479 95%	452 100% b	28 53%	16 89%	68 96%	99 95%	63 95%	55 95%	116 97%	27 91%	36 94%	39 93%	440 95%
Net: 20-199	22 4%	-	22 41% a	1 7%	3 4%	5 5%	3 5%	2 3%	3 3%	3 9%	2 5%	2 6%	19 4%
Net: 200-499	1 *		1 3% a		-	*	-	1 2%	*	-	-		1 *
Net: 500+	2 *		2 3% a	1 4%	-	*	*	*	-	-	* 1%	1 2%	1 *
ONS NETS													
Net: 0-9	452 90%	452 100% b	-	11 62%	63 90%	93 89%	63 94%	50 87%	112 94%	26 87%	34 90%	32 76%	419 91% k
Net: 10-19	28 5%	-	28 53% a	5 27%	5 7%	6 6%	* 1%	5 8%	4 3%	1 5%	1 4%	7 17% I	21 4%



D1. How many people does your company employ? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Net: 20-49	14 3%	-	14 27% a	1 7%	1 2%	3 3%	2 3%	1 1%	3 2%	2 7%	2 4%	2 5%	12 3%
Net: 50-99	5 1%	-	5 10% a		1 1%	1 1%	1 1%	* 1%	1 1%	* 1%	*	* 1%	5 1%
Net: 100-249	3 1%	- -	3 6% a	-	*	1 1%	1 1%	1 1%	*	* 1%	*	* 1%	3 1%
Net: 250+	3 1%	-	3 5% a	1 4%	-	*	*	1 2%	-	-	* 1%	1 2%	2 *



D1. How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
0 sole trader	195 39%	93 36%	102 42%	8 17%	180 43% ce	7 19%	6 11%	189 42% f	58 32%	137 42% h	42 29%	141 42% j	12 48%
1-9	257 51%	134 52%	123 50%	25 52%	206 49%	25 71% d	26 48%	230 51%	95 53%	161 50%	83 56%	161 49%	12 50%
10-19	28 5%	18 7%	10 4%	7 15% d	19 4%	2 4%	7 13% g	20 5%	14 8%	14 4%	12 8%	15 4%	* 2%
20-49	14 3%	8 3%	6 3%	4 9% d	9 2%	1 2%	8 15% g	6 1%	6 4%	8 2%	4 3%	10 3%	-
50-99	5 1%	3 1%	2 1%	2 4% d	2 1%	1 2%	3 6% g	2	3 2%	2 1%	4 3% k	1 *	* 1%
100-199	3 1%	2 1%	1 *	1 2%	1	* 1%	2 3% g	1	2 1%	1 *	1	2 1%	-
200-249	*	*			*	-	* *	*	*	*	*	*	-
250-499	1 *	*	*	* 1%	*	-	1 2% g	-	1 *	*	*	1 *	- -
500+	2 *	1 *	1 *	-	1	* 1%	1 2% g	1	1 1%	*	*	1	-
NETS													
Net: More than 9	52 10%	32 12%	20 8%	15 31% de	34 8%	3 10%	22 41% g	30 7%	27 15%	25 8%	21 15%	30 9%	1 3%



D1. How many people does your company employ? Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC		CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
BCC NETS													
Net: 0-19	479 95%	245 95%	235 96%	41 84%	404 96% c	34 95%	40 72%	440 98% f	167 93%	312 96%	138 94%	317 95%	24 99%
Net: 20-199	22 4%	12 5%	9 4%	7 15% d	13 3%	2 5%	13 24% g	9 2%	11 6%	11 3%	8 6%	13 4%	* 1%
Net: 200-499	1 *	1 *	*	* 1%	1	-	1 2% g	*	1 1%	*	*	1	-
Net: 500+	2 *	1 *	1 *	-	1	* 1%	1 2% g	1	1 1%	*	*	1 *	
ONS NETS													
Net: 0-9	452 90%	227 88%	225 92%	34 69%	386 92% c	32 90% c	33 59%	419 93% f	153 85%	298 92% h	125 85%	302 91%	24 97%
Net: 10-19	28 5%	18 7%	10 4%	7 15% d	19 4%	2 4%	7 13% g	20 5%	14 8%	14 4%	12 8%	15 4%	* 2%
Net: 20-49	14 3%	8 3%	6 3%	4 9% d	9 2%	1 2%	8 15% g	6 1%	6 4%	8 2%	4 3%	10 3%	
Net: 50-99	5 1%	3 1%	2 1%	2 4% d	2 1%	1 2%	3 6% g	2	3 2%	2 1%	4 3% k	1 *	* 1%
Net: 100-249	3 1%	2 1%	1	1 2%	2	* 1%	2 3% g	1	2 1%	1	1 1%	2 1%	-



D1. How many people does your company employ? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Net: 250+

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
3	1	1	*	2	*	2	1	2	*	*	2	-
1%	*	1%	1%	*	1%	3%	*	1%	*	*	1%	-
						g						



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	a	b	*c	d	e e	f	g g	h	i	j j	k	l
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Agriculture, forestry & fishing	5 1%	4 1%	1 2%	5 28%	-	-	-	-	-	-	-	5 12% I	-
Production	13 3%	7 2%	6 11% a	13 72%	-	-	-	-	-	-	-	13 31% I	-
Construction	24 5%	21 5%	3 6%	- -	24 35% efghij	-	-	-	-	-	-	24 57% I	-
Motor trades	11 2%	10 2%	2 3%	-	-	11 11% dfghij	- -	-	- -	- -	- -	- -	11 2%
Wholesale	26 5%	22 5%	4 8%	-	-	26 25% dfghij		-		-	-	-	26 6%
Retail	41 8%	38 9%	2 4%		-	41 39% dfghij	-	-	-	-	-	- -	41 9%
Transport & storage (inc. postal)	17 3%	14 3%	3 5%		-	17 16% dfghij	-	-	-	-	-	- -	17 4%
Accommodation & food services	9 2%	8 2%	1 2%	-	-	9 9% dfghj	-	-	-	-	-	-	9 2%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINES	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	о-э а	b	*c	d	e	f	g g	h	i	j	k	Jervices
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Information & communication	67 13%	63 14%	4 8%		-	-	67 100% deghij	-	-		-		67 15% k
Finance & insurance	20 4%	15 3%	5 9% a	-	-	-	-	20 34% defhij	- -	-	-		20 4%
Property	46 9%	42 9%	4 7%	-	46 65% efghij	-	- -	-	- -	- -	-	- -	46 10%
Professional, scientific & technical	119 24%	112 25% b	8 15%	-	-	-	-	-	119 100% defgij	-	-		119 26% k
Business administration and support services	38 8%	35 8%	3 5%	- -	-	- -		38 66% defhij	- -	Ī	-	-	38 8%
Public administration and defence	-	- -			-	-		-	-			- -	-
Education	14 3%	12 3%	2 4%		-	-	-	-	-	14 47% defghj		-	14 3%
Health	16 3%	14 3%	2 4%		-	-	-		-	16 53% defghj	- -	- -	16 3%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	a a	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504	452	52	18	70	104	67	57	119	30	38	42	462
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Arts, entertainment, recreation and other services	38 8%	34 8%	4 7%	-	-	-	-	-	-	-	38 100% defghi	- -	38 8%
Other services	-	-	-		-	-	-	-	-	-	-	-	-
NETS													
Net: Manufacturing	42 8%	32 7%	10 19% a	18 100%	24 35% efghij	-	-	-	-	-	-	42 100% I	-
Net: Services	462 92%	419 93% b	42 81%	-	46 65%	104 100% d	67 100% d	57 100% d	119 100% d	30 100% d	38 100% d	- -	462 100% k
Net: Agriculture, forestry & fishing / production	18 4%	11 2%	7 13% a	18 100%	-	-	-	-	-	-	-	18 43% I	-
Net: Construction / property	70 14%	63 14%	7 14%	-	70 100% efghij	-	-	-	-	-	-	24 57% I	46 10%



D2. Which of the following best describes your company sector?Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	104 21%	93 21%	12 22%		-	104 100% dfghij	-	-	-	-		- -	104 23% k
Net: Finance & insurance/ Business administration & support services	57 11%	50 11%	7 14%	-	-	-	-	57 100% defhij	-	-	-	-	57 12% k
Net: Public administration and defence / education / health	30 6%	26 6%	4 8%	-	-	-	-	-	-	30 100% defghj	-	-	30 6%



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Agriculture, forestry & fishing	5 1%	5 2% b	- -	5 10% de	-	-	-	5 1%	1 1%	4 1%	5 3% k	-	-
Production	13 3%	2 1%	11 4% a	1 3%	12 3%	-	1 2%	12 3%	7 4%	6 2%	4 3%	9 3%	-
Construction	24 5%	9 4%	15 6%	3 6%	18 4%	3 9%	5 9%	20 4%	11 6%	13 4%	11 7%	13 4%	-
Motor trades	11 2%	2 1%	9 4% a	2 3%	10 2%	-	1 1%	10 2%	4 2%	8 2%	6 4%	6 2%	-
Wholesale	26 5%	17 7%	9 4%	6 12% d	14 3%	7 19% d	1 2%	25 6%	7 4%	20 6%	17 11% k	10 3%	* 2%
Retail	41 8%	19 7%	22 9%	5 11%	34 8%	2 4%	4 8%	36 8%	16 9%	24 8%	14 10%	23 7%	3 13%
Transport & storage (inc. postal)	17 3%	6 2%	11 4%	4 8% d	11 3%	2 5%	3 5%	14 3%	5 3%	12 4%	2 2%	15 4%	-
Accommodation & food services	9 2%	5 2%	4 2%	1 1%	9 2%	-	1 2%	8 2%	5 3%	4 1%	2 2%	7 2%	-
Information & communication	67 13%	26 10%	41 17% a	5 11%	57 14%	5 13%	10 18%	57 13%	26 15%	41 13%	11 8%	52 16% j	4 16%
Finance & insurance	20 4%	14 5%	6 2%	1 2%	18 4%	1 3%	3 6%	16 4%	8 4%	12 4%	3 2%	15 5%	1 4%



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Property	46 9%	31 12% b	15 6%	1 1%	41 10% c	4 12% c	3 5%	43 10%	18 10%	28 9%	14 9%	31 9%	1 6%
Professional, scientific & technical	119 24%	68 26%	51 21%	5 10%	109 26% c	5 15%	9 17%	110 24%	39 21%	81 25%	27 19%	83 25%	9 37%
Business administration and support services	38 8%	18 7%	19 8%	3 6%	34 8%	1 3%	5 10%	32 7%	10 6%	27 8%	10 7%	28 8%	-
Public administration and defence	-		-	- -		-		-		-	-	-	-
Education	14 3%	9 3%	5 2%	1 1%	12 3%	1 3%	1 1%	13 3%	4 2%	10 3%	5 3%	9 3%	-
Health	16 3%	8 3%	8 3%	4 9% d	9 2%	2 6%	2 4%	14 3%	5 3%	11 3%	6 4%	9 3%	1 4%
Arts, entertainment, recreation and other services	38 8%	18 7%	20 8%	3 5%	32 8%	3 8%	5 10%	32 7%	14 8%	24 8%	10 7%	23 7%	5 19%
Other services	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS													
Net: Manufacturing	42 8%	17 7%	25 10%	9 19% d	30 7%	3 9%	6 11%	36 8%	20 11%	23 7%	20 13% k	23 7%	-



D2. Which of the following best describes your company sector?Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Net: Services	462 92%	242 93%	220 90%	39 81%	390 93% c	33 91%	49 89%	413 92%	161 89%	301 93%	127 87%	310 93% j	24 100%
Net: Agriculture, forestry & fishing / production	18 4%	7 3%	11 4%	6 13% de	12 3%	-	1 2%	17 4%	8 5%	10 3%	9 6%	9 3%	-
Net: Construction / property	70 14%	40 15%	30 12%	4 7%	59 14%	7 20% c	7 14%	63 14%	30 16%	41 13%	25 17%	44 13%	1 6%
Net: Motor trades / wholesale / retail / transport & storage / accommodation & food services	104 21%	50 19%	55 22%	17 36% d	77 18%	10 28%	10 18%	94 21%	37 21%	67 21%	41 28% k	60 18%	4 15%
Net: Finance & insurance/ Business administration & support services	57 11%	32 12%	25 10%	4 8%	52 12%	2 5%	9 16%	49 11%	18 10%	40 12%	13 9%	43 13%	1 4%
Net: Public administration and defence / education / health	30 6%	17 7%	13 5%	5 10%	21 5%	3 10%	3 5%	27 6%	9 5%	21 6%	11 7%	18 5%	1 4%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	а	b	*c	d	e	f	g g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Barking and Dagenham	5 1%	3 1%	1 3%		* 1%	4 3%	-			1 2%	-	* 1%	4 1%
Barnet	36 7%	34 8% b	1 2%	4 21%	6 8%	3 3%	8 12% e	5 8%	5 4%	3 9%	2 6%	5 12%	30 7%
Bexley	6 1%	5 1%	* 1%		1 2%	2 2%	-	2 3%		-	1 2%	1 3%	4 1%
Brent	14 3%	13 3%	2 3%		1 2%	2 2%	2 3%	* 1%	6 5%		2 5%		14 3%
Bromley	14 3%	13 3%	1 2%	-	1 2%	2 2%	4 6% j	1 2%	4 4%	1 3%	-	-	14 3%
City of London	25 5%	19 4%	6 12% a	1 7%	3 5%	3 3%	5 7%	6 10% e	4 4%	* 1%	2 5%	3 6%	23 5%
City of Westminster	48 9%	39 9%	8 16% a	-	8 11%	12 12%	2 3%	7 12%	14 12%	2 6%	3 8%	* 1%	47 10%
Camden	27 5%	22 5%	5 9%		4 6%	4 4%	2 3%	2 4%	8 6%	4 13%	3 7%		27 6%
Croydon	9 2%	9 2%	* 1%		2 3%	3 3%	4 6% gh	-	- -	-	1 2%	* 1%	9 2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTUR	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Ealing	14 3%	11 2%	3 7% a	1 7%	4 5%	*	2 3%	2 3%	3 2%	- -	2 6% e	3 6%	11 2%
Enfield	9 2%	8 2%	2 3%	-	1 2%	4 3%	-	* 1%	*	1 2%	3 8% gh	1 3%	8 2%
Greenwich	10 2%	7 2%	2 5%	1 4%	1 1%	*	6 9% egh	*	*	1 3%	1 2%	1 2%	9 2%
Hackney	8 2%	7 2%	1 2%		1 2%	1 1%			4 4%	1 3%	1 2%	1 3%	7 1%
Hammersmith and Fulham	20 4%	19 4%	1 2%	4 21%	4 6%	5 5%	3 4%	1 2%	1 1%	1 3%	1 2%	5 12% I	15 3%
Haringey	16 3%	15 3%	1 1%		1 2%	7 7%	*	1 2%	3 2%	1 3%	2 6%	- -	16 3%
Harrow	18 4%	16 4%	2 4%	1 7%	* 1%	8 8% d	2 3%	2 3%	4 3%	- -	1 3%	2 4%	16 4%
Havering	6 1%	5 1%	1 1%		2 3%	2 2%	2 3%				1 2%	2 4%	4 1%
Hillingdon	11 2%	10 2%	*		-	2 2%	2 3%	2 3%	3 2%	1 3%	1 3%		11 2%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	1014	а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504	452	52	18	70	104	67	57	119	30	38	42	462
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Hounslow	21	20	1	4	3	2	4	1	6	1	1	4	17
	4%	4%	1%	21%	4%	2%	6%	2%	5%	3%	2%	9%	4%
Islington	10	8 2%	2 4%	1 7%	1 2%	2 2%	2 3%	1 1%	2 1%	-	2 5%	1 3%	9 2%
	2%			1%			3%			-	5%	3%	
Kensington and Chelsea	15 3%	14 3%	1 2%	-	1 2%	3 3%	*	5 8%	4 3%	1 3%	1 2%	-	15 3%
Kingston upon Thames	7	7	*		3			1	-	-	1	2	4
Kingston upon Thames	1%	1%	*	-	3 4%	2 2%	-	2%	-	-	3%	3 7%	1%
					h							I	
Lambeth	12	11	1	-	-	2	-	2	4	3	1	-	12
	2%	2%	2%	-	-	2%	-	4%	4%	11% defj	2%	-	3%
Lewisham	11	11	1		*			1	6	3	4	*	11
Lewisnam	2%	2%	1%	-	1%	-	-	2%	5%	3 9%	1 4%	1%	2%
									е	def			
Merton	12	12	1	-	-	2	2	5	3	-	1	-	12
	2%	3%	1%	-	-	2%	3%	8% de	3%	-	2%	-	3%
Newhorn		_			0	0		*				*	_
Newham	6 1%	5 1%	1 1%	-	2 3%	2 2%	-	1%	1 1%	-	1 2%	1%	5 1%
Redbridge	8	8	*	_	_	4	_	_	4	_	_	_	8
	2%	2%	1%	-	-	3%	-	-	4%	-	-	-	2%
Richmond upon Thames	23	23	1	-	1	7	4	2	6	3	1	1	22
	5%	5%	1%	-	2%	7%	6%	3%	5%	9%	2%	3%	5%



D3. Which London borough is your business based in? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Southwark	20 4%	19 4%	1 1%		6 8%	3 3%	4 6%	2 3%	4 4%	* 1%	1 2%	3 7%	17 4%
Sutton	8 2%	8 2%	-	-	-	2 2%	-	2 3%	1 1%	2 6% d	1 3%		8 2%
Tower Hamlets	19 4%	16 4%	3 6%	1 7%	6 8%	6 5%	2 4%	1 2%	3 3%	-	* 1%	3 6%	17 4%
Waltham Forest	14 3%	13 3%	1 2%		3 4%	5 5%	-	* 1%	4 4%	* 1%	1 3%	2 4%	12 3%
Wandsworth	22 4%	21 5% b	* 1%		1 2%	*	6 9% e	4 6% e	9 7% e	1 3%	1 2%		22 5%
Outside London		- -	-		-	-	-	-	-	-	-		-
NETS													
Net: Inner city	259 51%	227 50%	32 61% a	7 41%	40 57%	50 48%	26 39%	32 56%	68 57% f	17 58%	18 48%	17 40%	242 52%
Net: Outer city	245 49%	225 50% b	20 39%	11 59%	30 43%	55 52%	41 61% h	25 44%	51 43%	13 42%	20 52%	25 60%	220 48%



D3. Which London borough is your business based in? Base: All respondents

	1 1004	TION	EXPECTED O	IANGES IN WOR	KEORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	F	EXPECTED PRICES	
Total							Did not try to					Fall
Total	a a	b	C	d d		f f		ruii capacity h	i Below capacity	i	k	raii *1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	350	245	40	420	36		440	190	224	1.47	222	24
100%	100%	100%	100%									100%
5	-	5	2	3	-	2	2	2	3	*	4	-
1%	-	2% a	3%	1%	-	4% g	1%	1%	1%	*	1%	-
36	-	36	3	30	2	2	33	16	20	6	27	2
7%	-	15% a	5%	7%	7%	5%	7%	9%	6%	4%	8%	10%
6	-	6	-	4	2	_	6	1	4	3	3	-
1%	-	2% a	-	1%	4%	-	1%	1%	1%	2%	1%	-
14	-	14	1	10	3	2	13	5	9	5	7	1
3%	-	6% a	2%	2%	8% d	3%	3%	3%	3%	4%	2%	6%
14	-	14	1	13	-	1	13	4	10	2	10	1
3%	-	6% a	2%	3%	-	2%	3%	2%	3%	1%	3%	6%
25	25	-	2	21	2	3	22	12	13	7	15	3
5%	10% b	-	5%	5%	5%	6%	5%	7%	4%	5%	4%	12%
48	48	-	8	39	1	9	39	24	23	15	32	-
9%	18% b	-	16% e	9%	2%	16% g	9%	14% i	7%	11%	10%	-
27	27	-	*	26	*	1	26	8	19	6	20	*
5%	10% b	-	*	6%	1%	2%	6%	5%	6%	4%	6%	1%
9	-	9	2	7	1	*	9	2	8	3	6	1
2%	-	4% a	4%	2%	2%	1%	2%	1%	2%	2%	2%	2%
14	-	14	*	11	3	4	11	1	13	2	12	-
3%	-		*	3%			2%	1%		1%	4%	-
	504 100% 5 1% 36 7% 6 1% 14 3% 25 5% 48 9%	Total Inner London a 504 273 504 259 100% 100% 5 - - 1% - 36 - 7% - - 6 - 1% - - 14 - 3% - - 25 25 5% 10% b 48 48 9% 18% b 27 27 5% 10% b 9 - - - - 14 - - - -	a b 504 273 231 504 259 245 100% 100% 100% 5 - 5 1% - 2% a 36 - 36 7% - 15% a 6 - 6 1% - 2% a 14 - 14 3% - 6% a 14 - 14 3% - 6% a 25 25 - 6 5% 10% - b 48 48 - 9% 18% - b 27 27 27 - 5% 5% 10% - b 9 - 9 2% - 4% a 14 - 14	Total Inner London Outer London Increase 504 273 231 66 504 259 245 49 100% 100% 100% 100% 5 - 5 2 1% - 2% 3% a 36 - 36 3 7% - 15% 5% a - 6 - - 1% - 2% - - a - 6% 2% - a - 14 1 1 - 3% - 6% 2% - - 48 - 10% - - - - 5% 10% - </td <td>Total Inner London Outer London Increase Stay the same 504 273 231 66 401 504 259 245 49 420 100% 100% 100% 100% 100% 5 - 5 2 3 1% - 2% 3% 1% 36 - 36 3 30 7% - 15% 5% 7% a - 6 - 4 1% - 2% - 1% a - 6% 2 - 2% a - 6% 2 - 1% 48 48 - 8 39 9% 18% - 16% 9% b - - - - 5% 10% - - - - 10 -</td> <td>Total Inner London Outer London Increase Stay the same Fall 504 273 231 66 401 37 504 259 245 49 420 36 100% 100% 100% 100% 100% 100% 5 - 5 2 3 - 11% - 29% 3% 1% - 36 - 36 3 30 2 7% - 15% 5% 7% 7% 8 - 36 - 4 2 11% - 29% - 1% 4% - - 6 - 4 2 1 14 - 14 1 10 3 3 - 14 - 14 1 1 3 - 3% - 25 25 5 -</td> <td>Total Inner London Outer London Increase Stay the same Fall Tried to recruit 504 273 231 66 401 37 98 504 259 245 49 420 36 55 100% 100% 100% 100% 100% 100% 100% 5 - 5 2 3 - 2 1% - 2% 3% 1% - 4% 9 36 - 36 3 30 2 2 2 7% - 15% 5% 7% 7% 5% 5% 6 - 6 - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2</td> <td> Total Inner London Outer London Increase Stay the same Fall Tried to recruit Tried to recruit Prescrit Tried to recruit Prescrit Tried to recruit Prescrit Pres</td> <td> Total </td> <td> Total </td> <td> Total Inner London Outer London Increase Stay the same Fall Tried to recruit Tried to recruit Full capacity Rise Full capacity Full</td> <td> Total Inner London Cuter London Increase Stay the same Fall Tried to recruit Full capacity Below capacity Rise Stay the same Fall Stay the same Fall Tried to recruit Full capacity Below capacity Rise Stay the same Stay the same Fall Tried to recruit Full capacity Full capacity Rise Stay the same Stay the same Fall Stay the same </td>	Total Inner London Outer London Increase Stay the same 504 273 231 66 401 504 259 245 49 420 100% 100% 100% 100% 100% 5 - 5 2 3 1% - 2% 3% 1% 36 - 36 3 30 7% - 15% 5% 7% a - 6 - 4 1% - 2% - 1% a - 6% 2 - 2% a - 6% 2 - 1% 48 48 - 8 39 9% 18% - 16% 9% b - - - - 5% 10% - - - - 10 -	Total Inner London Outer London Increase Stay the same Fall 504 273 231 66 401 37 504 259 245 49 420 36 100% 100% 100% 100% 100% 100% 5 - 5 2 3 - 11% - 29% 3% 1% - 36 - 36 3 30 2 7% - 15% 5% 7% 7% 8 - 36 - 4 2 11% - 29% - 1% 4% - - 6 - 4 2 1 14 - 14 1 10 3 3 - 14 - 14 1 1 3 - 3% - 25 25 5 -	Total Inner London Outer London Increase Stay the same Fall Tried to recruit 504 273 231 66 401 37 98 504 259 245 49 420 36 55 100% 100% 100% 100% 100% 100% 100% 5 - 5 2 3 - 2 1% - 2% 3% 1% - 4% 9 36 - 36 3 30 2 2 2 7% - 15% 5% 7% 7% 5% 5% 6 - 6 - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2 - - 4 2	Total Inner London Outer London Increase Stay the same Fall Tried to recruit Tried to recruit Prescrit Tried to recruit Prescrit Tried to recruit Prescrit Pres	Total	Total	Total Inner London Outer London Increase Stay the same Fall Tried to recruit Tried to recruit Full capacity Rise Full capacity Full	Total Inner London Cuter London Increase Stay the same Fall Tried to recruit Full capacity Below capacity Rise Stay the same Fall Stay the same Fall Tried to recruit Full capacity Below capacity Rise Stay the same Stay the same Fall Tried to recruit Full capacity Full capacity Rise Stay the same Stay the same Fall Stay the same



D3. Which London borough is your business based in? Base: All respondents

		LOCATION Total Inner London Outer London			HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	EXPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Enfield	9 2%	-	9 4% a	3 7% d	6 1%	-	2 4%	7 2%	5 3%	5 1%	3 2%	4 1%	2 9%
Greenwich	10 2%	-	10 4% a	2 3%	6 1%	2 5%	3 5% g	7 1%	4 2%	5 2%	2 2%	5 2%	2 8%
Hackney	8 2%	8 3% b	-	*	8 2%	-	*	8 2%	4 2%	4 1%	3 2%	6 2%	-
Hammersmith and Fulham	20 4%	20 8% b	-	6 12% d	12 3%	2 6%	1 1%	19 4%	4 2%	16 5%	7 5%	12 4%	-
Haringey	16 3%	16 6% b	-	1 2%	12 3%	3 7%	*	15 3%	6 3%	9 3%	5 4%	7 2%	3 12%
Harrow	18 4%	-	18 7% a	2 4%	15 3%	1 4%	2 3%	16 4%	4 2%	15 4%	4 3%	14 4%	
Havering	6 1%	-	6 3% a	* 1%	6 1%	-	1 2%	5 1%	2 1%	5 1%	1 *	6 2%	-
Hillingdon	11 2%	-	11 4% a	-	9 2%	2 5%	*	10 2%	1 1%	9 3%	3 2%	8 2%	-
Hounslow	21 4%	-	21 9% a	-	18 4%	3 9% c	2 4%	19 4%	7 4%	14 4%	6 4%	13 4%	1 6%
Islington	10 2%	10 4% b	-	* 1%	10 2%	-	1%	10 2%	4 2%	6 2%	4 3%	6 2%	1 2%



D3. Which London borough is your business based in? Base: All respondents

		LOCATION Outer Lendon			HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	Е	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Kensington and Chelsea	15 3%	15 6% b	-	-	12 3%	3 8% c	1 2%	14 3%	3 2%	12 4%	2 1%	13 4%	-
Kingston upon Thames	7 1%	-	7 3% a	-	6 1%	1 2%	*	7 1%	2 1%	5 2%	3 2%	4 1%	-
Lambeth	12 2%	12 5% b	-	2 4%	10 2%	-	1 1%	12 3%	3 2%	9 3%	8 6% k	4 1%	-
Lewisham	11 2%	11 4% b	-	3 7% d	7 2%	1 2%	1 2%	10 2%	4 2%	8 2%	2 1%	9 3%	1 2%
Merton	12 2%	-	12 5% a	2 4%	10 2%	-	2 3%	10 2%	3 2%	9 3%	6 4%	5 2%	1 6%
Newham	6 1%	6 2% b	-	-	5 1%	1 3%	* 1%	5 1%	3 2%	2 1%	-	5 2%	1 2%
Redbridge	8 2%	-	8 3% a	1 3%	7 2%	-	1 3%	7 1%	3 2%	5 1%	3 2%	3 1%	2 7%
Richmond upon Thames	23 5%	-	23 10% a	-	23 5%	1 3%	1 1%	23 5%	7 4%	17 5%	7 5%	16 5%	-
Southwark	20 4%	20 8% b	-	3 7%	16 4%	* 1%	5 9% g	15 3%	11 6%	9 3%	5 4%	15 4%	-
Sutton	8 2%	-	8 3% a	-	8 2%	-	-	8 2%	2 1%	6 2%	1 1%	7 2%	-



D3. Which London borough is your business based in? Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Tower Hamlets
Waltham Forest
Wandsworth
Outside London
NETS
Net: Inner city
•
Note Outer site
Net: Outer city

	LOCA	TION	EXPECTED CI	HANGES IN WORK	EORCE SIZE	DAST DEC	RUITMENT	CAPA	CITY	_	XPECTED PRICES	
	LOCA	11014	LAFLUILDU	IANGES IN WORK	N ONCE SIZE	FASIREC	Did not try to	CAFA	10111		AI LOILD FRICES	
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
19	19	-	3	15	2	3	17	8	12	8	11	*
4%	8%	-	6%	4%	4%	5%	4%	4%	4%	5%	3%	2%
	b											
14	-	14	1	12	1	-	14	3	11	7	7	-
3%	-	6%	1%	3%	4%	-	3%	2%	3%	5%	2%	-
		а										
22	22	-	-	22	-	3	19	12	10	5	15	1
4%	8%	-	-	5%	-	5%	4%	7%	3%	3%	5%	6%
	b											
-	-	-	-	-	-	-	-	-	-	-	-	-
-	-	-	-	-	-	-	-	-	-	-	-	-
259	259	-	29	216	14	29	230	107	152	78	171	10
51%	100%	-	60%	51%	38%	52%	51%	59%	47%	53%	51%	40%
	b		е					i				
245	-	245	19	204	22	26	219	73	172	68	162	15
49%	-	100%	40%	49%	62%	48%	49%	41%	53%	47%	49%	60%
		a			С				h			



Q1_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All respondents

Domestic sales

Cashflow

Business domestic orders

Employment

Total	Up	Same	Down	Mean
504	89	300	116	1
100%	18%	59%	23%	
504	88	283	133	1
100%	17%	56%	26%	
504	83	309	112	1
100%	16%	61%	22%	
504	25	426	53	1
100%	5%	84%	11%	



Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales

Base: All respondents

			BUSINE	SS SIZE			MANUFACTURI	NG/SERVICES						
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Up	(1)	89 18%	73 16%	16 30% a	3 17%	9 13%	23 22%	7 11%	10 17%	21 18%	9 30% df	7 18%	9 21%	80 17%
Same	(0)	300 59%	270 60%	30 57%	15 83%	46 66% i	54 52%	43 63%	37 64% i	73 61%	13 43%	20 52%	27 64%	273 59%
Down	(-1)	116 23%	109 24% b	7 12%	- -	15 22%	27 26%	17 26%	11 19%	25 21%	8 27%	11 30%	6 15%	109 24%
Mean score		1	1	.2	.2	1	*	2	*	*	*	1	.1	1
Standard deviation Standard error		.63 .03	.63 .03	a .63 .05	.39 .13	.58 .07	.70 .07	.59 .09	.61 .07	.62 .06	.77 .12	.69 .08	.60 .10	.64 .03



Q1_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Domestic sales

Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORI	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Up	(1)	89 18%	49 19%	40 16%	15 31% de	70 17%	3 9%	18 33% g	71 16%	42 23% i	47 14%	36 25% k	49 15%	4 16%
Same	(0)	300 59%	164 63%	136 55%	26 54% e	264 63% e	9 26%	32 59%	268 60%	121 67% i	178 55%	75 51%	217 65% j	8 33%
Down	(-1)	116 23%	46 18%	70 29% a	7 14%	86 20%	23 65% cd	5 8%	111 25% f	17 9%	99 30% h	36 24%	67 20%	12 51%
Mean score		1	*	1	.2	*	6	.2	1	.1	2	*	1	3
Standard deviation Standard error		.63 .03	.61 .04	.66 .04	de .66 .08	e .61 .03	.66 .11	.60 .06	.63 .03	.56 .04	.65 .04	.70 .06	.59 .03	.76 .16



Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Up	(1)	83 16%	68 15%	15 29% a	3 17%	6 9%	18 17%	9 13%	10 18%	26 21% d	4 14%	6 17%	9 20%	74 16%
Same	(0)	309 61%	279 62%	30 58%	15 83%	47 67%	64 61%	41 60%	37 65%	68 57%	16 55%	21 55%	28 66%	282 61%
Down	(-1)	112 22%	104 23% b	7 14%	-	16 23%	22 21%	18 26%	10 17%	26 22%	9 31%	10 28%	6 14%	106 23%
Mean score		1	1	.2	.2	1	*	1	*	*	2	1	.1	1
Standard deviation Standard error		.62 .03	.61 .03	a .64 .05	.39 .13	.56 .07	.62 .07	.62 .09	.60 .07	.66 .07	.66 .10	.67 .08	.59 .10	.62 .03



Q1_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business domestic orders

Base: All respondents

	Г		LOCA	TION	EXPECTED C	HANGES IN WORI	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Up	(1)	83 16%	48 18%	35 14%	19 39% de	61 14%	3 9%	24 43% g	59 13%	39 21% i	44 14%	31 21%	48 14%	4 17%
Same	(0)	309 61%	164 63%	146 59%	28 58% e	275 66% e	6 18%	25 46%	284 63% f	127 71% i	182 56%	86 59%	218 66%	5 19%
Down	(-1)	112 22%	47 18%	64 26% a	2 3%	84 20% c	26 73% cd	6 11%	106 24% f	14 8%	97 30% h	29 20%	67 20%	16 64%
Mean score		1	*	1	.4	1	6	.3	1	.1	2	*	1	5
Standard deviation Standard error		.62 .03	.61 .04	.63 .04	de .55 .07	.59 .03	.65 .11	.67 .07	.60 .03	.53 .04	.64 .04	.64 .05	.58 .03	.79 .16



Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Up	(1)	25 5%	15 3%	10 19% a	1 4%	2 3%	6 6%	1 2%	4 7%	5 4%	2 8%	3 9%	2 6%	23 5%
Same	(0)	426 84%	389 86% b	37 70%	12 69%	60 85%	85 81%	63 94% eij	50 87%	103 86%	23 78%	29 77%	30 72%	395 86% k
Down	(-1)	53 11%	48 11%	6 11%	5 28%	8 11%	14 13%	3 4%	3 5%	11 10%	4 13%	6 15%	10 22% I	44 10%
Mean score		1	1	.1	2	1	1	*	*	1	1	1	2	*
Standard deviation Standard error		.39 .02	.37 .02	a .55 .04	.52 .17	.38 .05	.43 .04	.24 .04	.36 .04	.37 .04	.47 .07	.49 .06	.51 .09	.38 .02



Q1_5. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Employment Base: All respondents

	[LOCA	TION	EXPECTED C	HANGES IN WORI	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Up	(1)	25 5%	16 6%	9 3%	10 21% de	15 3%	-	18 32% g	7 2%	18 10% i	7 2%	12 8%	12 4%	1 4%
Same	(0)	426 84%	218 84%	207 84%	32 65% e	378 90% ce	16 44%	32 59%	393 88% f	153 85%	273 84%	112 76%	300 90% j	14 56%
Down	(-1)	53 11%	24 9%	29 12%	7 14% d	27 6%	20 56% cd	5 9%	49 11%	10 5%	44 13% h	23 16% k	20 6%	10 40%
Mean score		1	*	1	.1	*	6	.2	1	*	1	1	*	4
Standard deviation Standard error		.39 .02	.39 .02	.39 .03	de .59 .07	e .31 .02	.50 .08	.60 .06	.34 .02	.39 .03	.38 .02	.48 .04	.31 .02	.57 .12



Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow

Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Up	(1)	88 17%	75 17%	13 25% a	6 31%	12 17%	15 14%	9 13%	11 18%	24 20%	5 15%	7 18%	12 29%	75 16%
Same	(0)	283 56%	251 56%	32 61%	11 62%	43 61% i	60 58% i	36 54%	38 66% i	64 53%	11 38%	20 53%	24 57%	259 56%
Down	(-1)	133 26%	126 28% b	7 14%	1 7%	15 22%	30 28%	22 33% g	9 16%	31 26%	14 47% degh	11 29%	6 15%	127 28%
Mean score		1	1	.1	.2	1	1	2	*	1	3	1	.1	1
Standard deviation Standard error		.66 .03	.66 .03	a .62 .05	.58 .19	.63 .08	.64 .07	.66 .10	i .59 .07	i .68 .07	.73 .11	.69 .08	.65 .11	.65 .03



Q1_6. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Cashflow

Base: All respondents

		LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Up (1)	88 17%	53 21% b	34 14%	21 43% de	66 16% e	* 1%	17 31% g	71 16%	39 22% i	48 15%	38 26% k	47 14%	3 10%
Same (0)	283 56%	141 54%	142 58%	21 43%	253 60% ce	9 24%	30 54%	254 56%	115 64% i	168 52%	69 47%	205 62% j	8 34%
Down (-1)	133 26%	65 25%	69 28%	7 14%	100 24%	27 75% cd	9 16%	125 28% f	26 14%	107 33% h	39 27%	81 24%	13 55%
Mean score	1	*	1	.3	1	7	.1	1	.1	2	*	1	4
Standard deviation Standard error	.66 .03	.68 .04	.63 .04	de .71 .09	.62 .03	.47 .08	.67 .07	.65 .03	.60 .04	.67 .04	.73 .06	.61 .03	.69 .14



Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All respondents

Business export orders

Export sales

Total	Up	Same	Down	My business does not export outside the UK	Mean
504	37	128	35	304	*
100%	7%	25%	7%	60%	
504	37	125	35	308	*
100%	7%	25%	7%	61%	



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Up	(1)	37 7%	27 6%	10 18% a	2 14%	1 1%	12 12% di	4 6%	8 15% dhi	6 5%	-	2 6%	2 6%	34 7%
Same	(0)	125 25%	104 23%	20 39% a	11 59%	10 14%	31 29% d	16 24%	13 23%	28 23%	5 16%	12 32% d	16 38%	109 24%
Down	(-1)	35 7%	33 7%	2 4%	-	* 1%	10 10% d	6 9% d	4 6%	6 5%	3 9% d	5 15% dh		35 8%
My business does not export outside the UK		308 61%	287 64% b	20 39%	5 28%	59 84% efghj	51 49%	41 61%	32 56%	79 66% ej	22 75% ej	18 47%	24 56%	284 61%
Mean score		*	*	.2	.2	*	*	1	.2	*	4	2	.1	*
Standard deviation Standard error		.61 .04	.60 .05	a .56 .06	.41 .15	.34 .09	.66 .09	.64 .14	.68 .11	.56 .09	.52 .16	.61 .10	.35 .09	.63 .04



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All respondents

		LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
								Did not try to					
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504	259	245	49	420	36	55	449	180	324	147	333	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Up (1)	37	21	16	9	27	1	7	29	18	19	14	21	2
	7%	8%	6%	18%	6%	2%	13%	7%	10%	6%	10%	6%	6%
				de			g						
Same (0)	125	67	57	16	105	3	22	103	47	78	29	88	7
	25%	26%	23%	34%	25%	9%	40%	23%	26%	24%	20%	27%	28%
				е	е		g						
Down (-1)	35	15	19	2	24	9	5	30	7	28	12	16	7
	7%	6%	8%	5%	6%	24%	9%	7%	4%	9%	8%	5%	28%
						cd				h			
My business does not export outside the	308	155	153	21	263	23	21	287	109	198	91	207	9
UK	61%	60%	62%	43%	63%	65%	38%	64%	61%	61%	62%	62%	38%
					С	С		f					
Mean score	*	.1	*	.2	*	6	.1	*	.2	1	*	*	3
				d					į				
Standard deviation	.61	.59	.62	.61	.57	.59	.60	.61	.57	.61	.69	.54	.68
Standard error	.04	.05	.06	.10	.04	.15	.08	.05	.06	.05	.08	.05	.17



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	ļ
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Up	(1)	37 7%	26 6%	11 20% a	7 41%	1 1%	11 10% d	3 4%	6 10% d	6 5%	* 1%	2 7%	8 18% I	29 6%
Same	(0)	128 25%	110 24%	17 33% a	6 31%	11 16%	33 31% di	21 31%	15 26%	26 22%	4 15%	12 32% d	12 29%	115 25%
Down	(-1)	35 7%	32 7%	4 7%	-	* 1%	8 7% d	7 10% d	4 6%	6 5%	3 9% d	7 19% degh		35 8%
My business does not export outside the UK		304 60%	283 63% b	21 40%	5 28%	58 82% efghj	53 51%	37 55%	33 58%	80 67% ej	22 75% ej	16 43%	22 53%	282 61%
Mean score		*	*	.2	.6	*	.1	1	.1	*	3	2	.4	*
Standard deviation Standard error		.60 .04	.59 .05	a .64 .07	.52 .19	.32 .08	.61 .08	.55 .11	.64 .10	.58 .10	.60 .18	.65 .10	.50 .13	.60 .04



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All respondents

			OCATION	EXPECTED (CHANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	To	al Inner Lond	on Outer London	n Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			a b	С	d	е	f	g	h	i	j	k	*
Unweighted Total	5	4 2	73 231	66	401	37	98	406	195	309	156	325	23
Weighted Total	5		59 245 00% 100°	49 6 100%	420 6 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Up	(1)	7 7%	21 16 8% 6'		27 % 6%	2 4%	7 12%	30 7%	20 11% i	17 5%	18 12% k	18 5%	1 4%
Same			66 62 25% 25°	16 32% e	111 % 26% e	1 3%	23 42% g	105 23%	47 26%	81 25%	27 18%	92 28% j	9 35%
Down	-1)	5 7%	17 18 6% 7'			10 29% cd	4 7%	31 7%	6 3%	29 9% h	12 8%	17 5%	6 24%
My business does not export outside the UK	3	l l	55 149 60% 61'	1	260 % 62% c	23 64%	21 39%	283 63% f	108 60%	197 61%	90 61%	205 62%	9 38%
Mean score		*	* *	.2	*	7	.1	*	.2 i	1	.1	*	3
Standard deviation Standard error	I		61 .60 05 .06	.63 .10	.55 .04	.71 .17	.56 .07	.61 .05	.57 .06	.60 .05	.72 .08	.53 .05	.60 .15



Q2_SUM. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

SUMMARY TABLE

Base: All exporters

Business export orders

Export sales

Total	Up	Same	Down	My business does not export outside the UK	Mean
200 100%	37 18%	128 64%	35 18%	-	*
196 100%	37 19%	125 64%	35 18%	-	*



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All exporters

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	*d	е	*f	g	h	*i	j	*k	I
Unweighted Total		224	131	93	7	15	53	22	39	37	11	40	14	210
Weighted Total		196 100%	164 100%	32 100%	13 100%	11 100%	53 100%	26 100%	25 100%	40 100%	8 100%	20 100%	19 100%	178 100%
Up	(1)	37 19%	27 16%	10 30% a	2 19%	1 7%	12 23%	4 16%	8 33% j	6 15%	-	2 11%	2 13%	34 19%
Same	(0)	125 64%	104 64%	20 64%	11 81%	10 89%	31 57%	16 61%	13 52%	28 69%	5 63%	12 61%	16 87%	109 61%
Down	(-1)	35 18%	33 20% b	2 6%	- -	* 3%	10 20%	6 23%	4 15%	6 15%	3 37%	5 28%	- -	35 20%
My business does not export outside the UK		-		-	-	-	-	-	-	-	-	-	-	-
Mean score		*	*	.2 a	.2	*	*	1	.2 i	*	4	2	.1	*
Standard deviation Standard error		.61 .04	.60 .05	.56 .06	.41 .15	.34 .09	.66 .09	.64 .14	.68 .11	.56 .09	.52 .16	.61 .10	.35 .09	.63 .04



Q2_1. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Export sales Base: All exporters

		LOC	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	70.0.1	a a	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	224	132	92	40	168	16	63	161	94	130	75	133	16
Weighted Total	196 100	104 6 100%	92 100%	28 100%	156 100%	12 100%	34 100%	163 100%	71 100%	125 100%	56 100%	126 100%	15 100%
Up	37 19	21 6 20%	16 17%	9 32% d	27 17%	1 5%	7 21%	29 18%	18 25%	19 15%	14 25%	21 17%	2 10%
Same)) 125 64	67 65%	57 62%	16 59%	105 67%	3 26%	22 64%	103 63%	47 66%	78 62%	29 53%	88 70% j	7 46%
Down (-	35 18	15 6 15%	19 21%	2 9%	24 15%	9 69%	5 14%	30 18%	7 10%	28 22% h	12 22%	16 13%	7 44%
My business does not export outside the UK	-	-	-	- -		-		-	- -	-	-	-	-
Mean score	*	.1	*	.2 d	*	6	.1	*	.2	1	*	*	3
Standard deviation Standard error	.61 .04	.59 .05	.62 .06	.61 .10	.57 .04	.59 .15	.60 .08	.61 .05	.57 .06	.61 .05	.69 .08	.54 .05	.68 .17



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All exporters

	Γ		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	*d	е	*f	g	h	*i	j	*k	I
Unweighted Total		226	135	91	7	16	52	24	37	36	11	43	15	211
Weighted Total		200 100%	168 100%	31 100%	13 100%	12 100%	52 100%	30 100%	24 100%	39 100%	8 100%	22 100%	20 100%	180 100%
Up	(1)	37 18%	26 16%	11 34% a	7 57%	1 6%	11 21%	3 9%	6 25%	6 16%	* 4%	2 11%	8 38%	29 16%
Same	(0)	128 64%	110 66%	17 55%	6 43%	11 91%	33 64%	21 69%	15 60%	26 67%	4 59%	12 55%	12 62%	115 64%
Down	(-1)	35 18%	32 19%	4 11%	- -	* 3%	8 15%	7 22%	4 15%	6 17%	3 37%	7 34% e		35 20%
My business does not export outside the UK		-	-	- -	-	-				-	-		- -	
Mean score		*	*	.2 a	.6	*	.1 i	1	.1 i	*	3	2	.4	*
Standard deviation Standard error		.60 .04	.59 .05	.64 .07	.52 .19	.32 .08	.61 .08	.55 .11	.64 .10	.58 .10	.60 .18	.65 .10	.50 .13	.60 .04



Q2_2. Excluding seasonality, how have the last three months compared to the previous three months in terms of:

Business export orders Base: All exporters

		LOC	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	EXPECTED PRICES	
	Tota	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	*e	f	g	h	i	j	k	*1
Unweighted Total	220	131	95	39	170	17	62	164	94	132	75	135	16
Weighted Total	200 100		96 5 100%	27 100%	159 100%	13 100%	33 100%	166 100%	72 100%	127 100%	57 100%	128 100%	15 100%
Up () 3		16 5 16%	9 31% d	27 17%	2 12%	7 20%	30 18%	20 28% i	17 13%	18 31% k	18 14%	1 6%
Same (d	126	I	62 65%	16 57%	111 70%	1 9%	23 69%	105 63%	47 64%	81 64%	27 48%	92 72% j	9 56%
Down (-) 33		18 5 19%	3 11%	22 14%	10 79%	4 11%	31 19%	6 8%	29 23% h	12 21%	17 14%	6 38%
My business does not export outside the UK			-		-	-	-	-		-	-	-	-
Mean score		*	*	.2	*	7	.1	*	.2 i	1	.1	*	3
Standard deviation	.60	I	.60	.63	.55	.71	.56	.61	.57	.60	.72	.53	.60
Standard error	.0-	.05	.06	.10	.04	.17	.07	.05	.06	.05	.08	.05	.15



Q3. How do you expect your workforce size to change over the next three months? Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I.
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504	452	52	18	70	104	67	57	119	30	38	42	462
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase	49	34	15	6	4	17	5	4	5	5	3	9 22%	39
	10%	7%	29% a	34%	5%	17% dgh	8%	7%	4%	16% dh	7%	22% I	9%
Stay the same	420	386	34	12	59	77	57	52	109	21	32	30	390
	83%	85%	65%	66%	85%	74%	85%	90%	91%	72%	86%	71%	84%
		b						ei	ei				k
Fall	36	32	3	-	7	10	5	2	5	3	3	3	33
	7%	7%	7%	-	10%	10%	7%	3%	4%	12%	8%	7%	7%



Q3. How do you expect your workforce size to change over the next three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Increase Stay the same Fall

-	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
49	29	19	49	-	-	20	29	27	22	24	24	-
10%	11%	8%	100%	-	-	36%	6%	15%	7%	17%	7%	-
			de			g		i		k		
420	216	204	-	420	-	30	389	147	272	112	292	16
83%	83%	83%	-	100%	-	55%	87%	82%	84%	76%	88%	679
				ce			f				j	
36	14	22	-	-	36	5	31	6	30	11	17	8
7%	5%	9%	-	-	100%	9%	7%	3%	9%	7%	5%	339
l					cd				h			



Services

470

462

100%

49

413

89%

11%

MANUFACTURING/SERVICES

Manufacturing

34

42

100%

6

14%

36

86%

Public

administration

and defence /

education /

health

41

30

100%

3

27

91%

9%

Arts,

entertainment,

recreation and

other services

72

38

100%

5

15%

32

85%

QES Q1 2017

Q4. Have you tried to recruit in the past three months?

Base: All respondents

BUSINESS SIZE INDUSTRY Motor trades / Finance & wholesale / retail / transport & insurance / Agriculture, storage / business Professional, accommodation Information & scientific & Construction / administration forestry & fishing / production Total 0-9 10+ property & food services communication and support technical Significance Level: 95% *c Unweighted Total 504 355 149 9 67 92 45 79 99 Weighted Total 504 452 52 18 70 104 67 57 119 100% 100% 100% 100% 100% 100% 100% 100% 100% Yes 55 33 22 7 10 10 9 9 1 11% 43% 7% 11% 15% 15% 8% 7% 9% а No 449 419 30 17 63 94 57 49 110 89% 93% 57% 93% 89% 91% 85% 85% 92% b



Q4. Have you tried to recruit in the past three months? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Yes No

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	5
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*I
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
55	29	26	20	30	5	55	-	34	21	19	33	2
11%	11%	11%	40%	7%	14%	100%	-	19%	7%	13%	10%	9%
			de			g		i				
449	230	219	29	389	31	-	449	147	303	127	299	22
89%	89%	89%	60%	93%	86%	-	100%	81%	93%	87%	90%	91%
				С	С		f		h			



Q5. Were the jobs...Base: All who have tried to recruit in past three months

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	I
Unweighted Total	98	27	71	1	14	19	11	17	15	7	14	9	89
Weighted Total	55 100%	33 100%	22 100%	1 100%	7 100%	10 100%	10 100%	9 100%	9 100%	3 100%	5 100%	6 100%	49 100%
Full-time	36 65%	17 52%	18 82%		7 100%	6 65%	4 40%	6 71%	6 61%	2 88%	3 59%	5 79%	31 63%
Part-time	17 31%	11 32%	7 30%	1 100%	* 3%	3 32%	4 43%	3 37%	3 27%	1 20%	2 36%	1 21%	16 32%
Permanent	11 20%	4 12%	7 31%		1 13%	1 10%	4 35%	2 26%	2 18%	1 28%	1 10%	1 10%	10 21%
Temporary	10 17%	6 20%	3 14%		* 3%	2 16%	3 26%	1 17%	2 23%	* 16%	1 19%	- -	10 20%



Q5. Were the jobs...Base: All who have tried to recruit in past three months

Significance Level: 95%
Unweighted Total
Weighted Total
Full-time
Part-time
Permanent
Temporary

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST RECI	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*
98	55	43	37	55	6	98	-	56	42	38	58	2
55	29	26	20	30	5	55	-	34	21	19	33	2
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
36	20	15	13	19	3	36	-	24	11	13	23	*
65%	70%	58%	68%	63%	62%	65%	-	72%	53%	65%	68%	11%
17	8	9	6	9	2	17	-	11	6	8	7	2
31%	29%	33%	30%	31%	38%	31%	-	32%	30%	41%	22%	89%
11	7	4	7	3	*	11	-	5	6	4	7	*
20%	25%	14%	36%	11%	7%	20%	-	15%	27%	20%	20%	11%
			d									
10	6	4	3	7	-	10	-	2	7	2	8	-
17%	20%	15%	15%	22%	-	17%	-	7%	34%	11%	23%	-



Services

89

49

100%

22

46%

27

54%

MANUFACTURING/SERVICES

Manufacturing

9

6

100%

3

55%

3

45%

QES Q1 2017

Finance &

insurance /

business

administration

and support

17

9

100%

2

21%

7

79%

Professional,

scientific &

technical

15

9

100%

4

42%

6

58%

Public

administration

and defence /

education /

health

7

3

100%

45%

55%

Arts,

entertainment,

recreation and

other services

14

5

100%

3

52%

3

48%

Q6. Did you meet any difficulties in recruiting?

Base: All who have tried to recruit in past three months

BUSINESS SIZE INDUSTRY Motor trades / wholesale / retail / transport & Agriculture, storage / accommodation Information & Construction / forestry & fishing / production Total 0-9 10+ property & food services communication Significance Level: 95% *c Unweighted Total 98 27 71 1 14 19 11 Weighted Total 55 33 22 1 7 10 10 100% 100% 100% 100% 100% 100% 100% Yes 26 13 13 4 7 5 47% 39% 59% 53% 72% 48% No 29 20 9 4 3 5 53% 61% 41% 100% 47% 28% 52%



Q6. Did you meet any difficulties in recruiting? Base: All who have tried to recruit in past three months

Significance Level: 95% Unweighted Total Weighted Total Yes No

	LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	*e	f	*g	h	i	j	k	*
98	55	43	37	55	6	98	-	56	42	38	58	2
55	29	26	20	30	5	55	-	34	21	19	33	2
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
26	12	14	11	12	3	26	-	15	10	11	14	*
47%	41%	53%	57%	38%	62%	47%	-	46%	49%	59%	42%	11%
29	17	12	9	19	2	29	-	18	11	8	19	2
53%	59%	47%	43%	62%	38%	53%	-	54%	51%	41%	58%	89%

Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		*a	b	*c	*d	*e	*f	*g	*h	*i	*j	*k	1
Unweighted Total	53	10	43	-	10	14	5	4	9	4	7	7	46
Weighted Total	26 100%	13 100%	13 100%		4 100%	7 100%	5 100%	2 100%	4 100%	1 100%	3 100%	3 100%	22 100%
Skilled manual/ technical	13 50%	5 44%	7 56%		3 72%	4 62%	3 55%	1 31%	1 24%	1 55%	1 30%	3 86%	10 45%
Professional/ managerial	11 43%	4 35%	7 51%		2 41%	3 44%	3 55%	1 82%	2 39%	1 45%	* 10%	1 36%	10 45%
Clerical	5 18%	2 16%	3 20%		* 6%	* 5%	-	* 12%	2 52%	1 100%	1 21%		5 21%
Un/ semi-skilled	3 13%	2 17%	1 10%	-	-	2 28%	-	-	-	* 28%	1 40%		3 15%



Q7. In which category did you have difficulties?Base: All who had difficulties in recruiting

Significance Level: 95%
Unweighted Total
Weighted Total
Skilled manual/ technical
Professional/ managerial
Clerical
Un/ semi-skilled

	LOCA	TION	EXPECTED CI	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	1
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	*a	*b	*c	*d	*e	f	*g	*h	*i	*j	*k	*1
53	25	28	22	26	5	53	-	29	24	24	28	1
26	12	14	11	12	3	26	-	15	10	11	14	*
100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%
13	5	8	6	5	3	13	-	9	4	4	8	*
50%	42%	57%	51%	40%	85%	50%	-	61%	34%	38%	60%	100%
11	5	6	7	4	*	11	-	6	5	4	7	*
43%	45%	42%	61%	35%	15%	43%	-	37%	53%	31%	53%	100%
5	1	4	3	2	*	5	-	3	2	3	2	-
18%	10%	26%	25%	14%	11%	18%	-	17%	20%	25%	13%	-
3	3	1	1	3	-	3	-	2	1	3	*	-
13%	22%	6%	6%	25%	-	13%	-	14%	12%	28%	2%	-



Q8_SUM. How have your investment plans changed over the past three months?

SUMMARY TABLE

Base: All respondents

Training

Plant and equipment

Total	Increased	Same	Decreased	Mean
504	67	395	42	*
100%	13%	78%	8%	
504	61	392	51	*
100%	12%	78%	10%	



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			BUSINE	SS SIZE				MANUFACTURII	NG/SERVICES					
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased	(1)	61 12%	50 11%	11 21% a	5 28%	10 15%	13 13%	5 7%	6 10%	16 14%	3 9%	3 7%	12 27% I	49 11%
Same	(0)	392 78%	354 78%	38 73%	8 45%	57 81%	80 77%	54 81%	48 83%	94 78%	23 77%	29 76%	23 54%	369 80% k
Decreased	(-1)	51 10%	47 11%	3 6%	5 28%	3 4%	11 11%	8 12%	4 7%	9 8%	4 13%	6 17% d	8 18%	43 9%
Mean score		*	*	.1	*	.1	*	1	*	.1	*	1	.1	*
Standard deviation Standard error		.47 .02	.47 .02	a .51 .04	.76 .25	J .42 .05	.49 .05	.44 .07	.42 .05	J .46 .05	.48 .08	.49 .06	.68 .12	.45 .02



Q8_1. How have your investment plans changed over the past three months?

Plant and equipment Base: All respondents

			LOCA	LOCATION		HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increased	(1)	61 12%	34 13%	27 11%	20 41% de	37 9%	4 12%	14 26% g	47 10%	25 14%	36 11%	27 18% k	32 10%	2 8%
Same	(0)	392 78%	207 80%	185 76%	27 56%	351 84% ce	14 40%	35 65%	357 79% f	143 79%	249 77%	104 71%	274 82% j	14 56%
Decreased	(-1)	51 10%	17 7%	33 14% a	2 3%	32 8%	17 48% cd	5 10%	45 10%	12 7%	39 12%	16 11%	26 8%	9 36%
Mean score		*	.1 b	*	.4 de	* e	4	.2	*	.1	*	.1	*	3
Standard deviation		.47	.44	.49	.55	.40	.69	.58	.45	.45	.48	.54	.42	.61
Standard error		.02	.03	.03	.07	.02	.11	.06	.02	.03	.03	.04	.02	.13



Q8_2. How have your investment plans changed over the past three months?

Training Base: All respondents

			BUSINE	SS SIZE	INDUSTRY								MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased	(1)	67 13%	50 11%	17 32% a	6 34%	11 16%	11 10%	13 19% j	5 8%	15 12%	4 13%	2 6%	14 32% I	53 12%
Same	(0)	395 78%	364 81% b	31 60%	11 59%	55 78%	85 82%	49 74%	50 86%	92 77%	23 76%	31 82%	24 57%	371 80% k
Decreased	(-1)	42 8%	38 8%	4 8%	1 7%	5 6%	8 8%	5 7%	3 6%	12 10%	3 10%	5 12%	4 10%	38 8%
Mean score		*	*	.2 a	.3	.1 i	*	.1 i	*	*	*	1	.2	*
Standard deviation Standard error		.46 .02	.44 .02	.59 .05	.60 .20	.47 .06	.43 .04	.50 .07	.37 .04	.48 .05	.50 .08	.43 .05	.62 .11	.44 .02
Standard error		.02	.02	.05	.20	.06	.04	.07	.04	.05	.08	.05	.111	.02



Q8_2. How have your investment plans changed over the past three months?

Training Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
									Did not try to					
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h h	i	j	k	*
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504	259	245	49	420	36	55	449	180	324	147	333	24
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased	(1)	67	36	31	25	40	2	17	50	27	40	36	28	3
	` '	13%	14%	13%	52%	10%	5%	31%	11%	15%	12%	24%	8%	12%
					de			g				k		
Same	(0)	395	206	189	23	355	17	34	361	145	250	97	281	17
	` '	78%	80%	77%	48%	85%	47%	62%	80%	81%	77%	66%	84%	70%
						ce			f				j	
Decreased	(-1)	42	17	25	-	25	17	4	38	8	34	14	24	4
		8%	6%	10%	-	6%	49%	8%	8%	5%	10%	9%	7%	18%
						С	cd				h			
Mean score		*	.1	*	.5	*	4	.2	*	.1	*	.1	*	1
					de	е		g		i		k		
Standard deviation		.46	.45	.48	.50	.39	.59	.58	.44	.43	.48	.56	.40	.56
Standard error		.02	.03	.03	.06	.02	.10	.06	.02	.03	.03	.05	.02	.12
6.			•											



Q9_SUM. Over the next twelve months what do you think will happen to your...

SUMMARY TABLE

Base: All respondents

Turnover

Profitability

Total	Increase	Stay the same	Decrease	Mean
504 100%	181 36%	220 44%	103 21%	.2
504 100%	170 34%	201 40%	132 26%	.1



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover

Base: All respondents

			BUSINE	SS SIZE INDUSTRY										NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increase	(1)	181 36%	160 35%	21 40%	10 55%	31 44%	41 39%	17 25%	17 30%	43 36%	11 38%	10 28%	20 48%	161 35%
Stay the same	(0)	220 44%	195 43%	24 46%	7 38%	27 38%	41 39%	34 51%	30 52%	54 45%	10 34%	17 46%	17 39%	203 44%
Decrease	(-1)	103 21%	96 21% b	7 14%	1 7%	13 18%	22 21%	16 24%	10 18%	22 19%	8 28%	10 27%	5 13%	98 21%
Mean score Standard deviation Standard error		.2 .74 .03	.1 .74 .04	.3 .69 .06	.5 .64 .21	.3 .75 .09	.2 .76 .08	.71 .11	.1 .69 .08	.2 .72 .07	.1 .82 .13	.75 .09	.3 .70 .12	.1 .74 .03



Q9_1. Over the next twelve months what do you think will happen to your...

Turnover

Base: All respondents

	ſ		LOCATION		EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%	ľ		а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increase	(1)	181 36%	101 39%	80 32%	35 73% de	145 35% e	* 1%	27 49% g	154 34%	72 40%	109 34%	69 47% k	110 33%	2 9%
Stay the same	(0)	220 44%	115 44%	105 43%	13 26%	197 47% ce	10 28%	23 42%	197 44%	95 53% i	124 38%	46 31%	168 50% i	6 24%
Decrease	(-1)	103 21%	43 17%	61 25% a	1 1%	77 18% c	26 71% cd	5 10%	98 22% f	12 7%	91 28% h	32 22%	55 16%	16 67%
Mean score		.2	.2	.1	.7 de	.2 e	7	.4	.1	.3	.1	.2	.2	6
Standard deviation Standard error		.74 .03	.71 .04	.75 .05	.48 .06	.71 .04	.48 .08	.66 .07	.74 .04	.60 .04	.78 .04	.79 .06	.68 .04	.66 .14



Q9_2. Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

			BUSINESS SIZE INDUSTRY									MANUFACTURII	NG/SERVICES	
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increase	(1)	170 34%	150 33%	20 39%	11 62%	27 39%	35 33%	17 25%	17 30%	43 36%	8 29%	12 31%	20 47%	150 33%
Stay the same	(0)	201 40%	179 40%	22 42%	4 24%	24 34%	36 35%	32 48%	28 49%	48 40%	12 39%	17 44%	12 29%	189 41%
Decrease	(-1)	132 26%	122 27%	10 19%	2 14%	19 27%	34 32%	18 27%	12 20%	28 24%	10 32%	10 25%	10 23%	122 26%
Mean score Standard deviation Standard error		.1 .77 .03	.1 .77 .04	.2 .74 .06	.5 .74 .25	.1 .81 .10	.81 .08	.73 .11	.1 .71 .08	.1 .77 .08	.79 .12	.1 .76 .09	.2 .81 .14	.1 .77 .04



Q9_2. Over the next twelve months what do you think will happen to your...

Profitability Base: All respondents

		LOC	LOCATION		HANGES IN WOR	KFORCE SIZE	PAST RECI	RUITMENT	CAPA	CITY	Е	XPECTED PRICES	
								Did not try to					
	To	I Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	50	1 273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	50	1 259	245	49	420	36	55	449	180	324	147	333	24
	10	0% 100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increase	(1) 1		75	35	135	1	22	148	71	99	62	106	2
	;	1% 37%	31%	73%	32%	2%	41%	33%	39%	31%	42%	32%	9%
				de	е				i		k		
Stay the same	(0) 20		94	11	185	6	24	177	88	114	39	158	4
	-	0% 42%	38%	23%	44%	16%	45%	39%	49%	35%	27%	47%	18%
					ce				i			j	
Decrease	-1) 1:		76	2	100	30	8	124	21	111	46	68	18
	:	5% 22%	31%	5%	24%	83%	15%	28%	12%	34%	31%	21%	73%
			а		С	cd		f		h	k		
Mean score		.2	*	.7	.1	8	.3	.1	.3	*	.1	.1	6
		b		de	е		g		i				
Standard deviation			.79	.56	.74	.44	.70	.78	.66	.81	.85	.72	.65
Standard error		.05	.05	.07	.04	.07	.07	.04	.05	.05	.07	.04	.14



Q10. Are you operating at... Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY			-	MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Full capacity	180 36%	153 34%	27 51% a	8 45%	30 42%	37 36%	26 39%	18 31%	39 32%	9 30%	14 36%	20 46%	161 35%
Below full capacity	324 64%	298 66% b	25 49%	10 55%	41 58%	67 64%	41 61%	40 69%	81 68%	21 70%	24 64%	23 54%	301 65%



Q10. Are you operating at... Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Full capacity Below full capacity

	LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
		-					Did not try to	-				
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
180	107	73	27	147	6	34	147	180	-	58	121	1
36%	41%	30%	55%	35%	16%	61%	33%	100%	-	40%	36%	4%
	b		de	е		g		i				
324	152	172	22	272	30	21	303	-	324	89	212	23
64%	59%	70%	45%	65%	84%	39%	67%	-	100%	60%	64%	96%
		а		c	cd		f		h			



Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

		BUSINE	SS SIZE	1			INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Rise	147 29%	125 28%	21 41% a	9 48%	25 35% f	41 39% fgh	11 17%	13 23%	27 23%	11 36% f	10 27%	20 46% I	127 28%
Stay the same	333 66%	302 67%	30 58%	9 52%	44 63%	60 58%	52 77% e	43 76% ej	83 70%	18 61%	23 61%	23 54%	310 67%
Fall	24 5%	24 5% b	1 1%	-	1 2%	4 3%	4 6%	1 2%	9 8%	1 3%	5 12% deg		24 5%



Q11. Over the next three months do you expect the price of your goods/ services to: Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Rise Stay the same Fall

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
147	78	68	24	112	11	19	127	58	89	147	-	-
29%	30%	28%	50% d	27%	30%	35%	28%	32%	27%	100% k	-	-
333	171	162	24	292	17	33	299	121	212	-	333	-
66%	66%	66%	50%	70%	47%	61%	67%	67%	65%	-	100%	-
				ce							j	
24	10	15	-	16	8	2	22	1	23	-	-	24
5%	4%	6%	-	4%	22% cd	4%	5%	1%	7%	-	-	100%



Q12. Is your business under any pressure to raise prices from any of the following? Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Raw material prices	115 23%	98 22%	17 32% a	11 62%	15 21% h	49 47% dfghij	14 20%	6 10%	11 10%	4 13%	4 12%	23 55% I	91 20%
Finance costs	95 19%	75 17%	20 39% a	4 24%	15 21% h	28 27% ghj	19 28% ghj	8 13%	11 10%	5 16%	5 13%	13 30%	82 18%
Pay settlements	56 11%	40 9%	15 29% a	2 14%	9 13%	17 16% h	11 17% h	5 9%	6 5%	1 5%	3 8%	6 14%	49 11%
Other overheads	189 38%	170 38%	19 37%	7 41%	27 39%	43 41%	27 41%	16 28%	39 33%	17 56% ghj	12 31%	16 38%	173 37%
None of the above	178 35%	169 37% b	9 18%	1 7%	23 33% e	12 11%	22 32% e	28 48% e	64 54% defi	10 32% e	18 48% e	6 14%	173 37% k



Q12. Is your business under any pressure to raise prices from any of the following? Base: All respondents

Significance Level: 95% Unweighted Total Weighted Total Raw material prices Finance costs Pay settlements Other overheads None of the above

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	3
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j '	k	*1
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
115	54	61	20	82	13	21	94	40	75	58	53	4
23%	21%	25%	41%	20%	36%	38%	21%	22%	23%	40%	16%	17%
			d		d	g				k		
95	40	55	19	65	12	22	73	50	45	48	42	5
19%	15%	22%	38%	15%	33%	40%	16%	28%	14%	33%	13%	22%
		а	d		d	g		i		k		
56	28	28	12	34	10	15	41	22	33	23	25	7
11%	11%	11%	25%	8%	27%	27%	9%	12%	10%	16%	8%	29%
			d		d	g				k		
189	97	92	20	154	15	16	174	63	126	78	101	10
38%	38%	37%	42%	37%	41%	28%	39%	35%	39%	53%	30%	40%
										k		
178	94	84	7	167	4	12	167	62	117	18	155	5
35%	36%	34%	15%	40%	11%	21%	37%	34%	36%	13%	47%	21%
				ce			f				j	



Q13_SUM. Please indicate the extent to which the following have varied in the past 3 months.

SUMMARY TABLE

Base: All respondents

	Total	Increased significantly	Increased slightly	Stayed the same	Decreased slightly	Decreased significantly	Net: Increased	Net: Decreased	Mean
Cost of fuel	504	51	199	242	12	1	250	12	.6
	100%	10%	39%	48%	2%	*	50%	2%	
Cost of my business's energy	504	22	172	293	17	-	194	17	.4
	100%	4%	34%	58%	3%	-	38%	3%	
Cost of raw materials (sourced domestically)	504	24	126	346	7	1	150	8	.3
	100%	5%	25%	69%	1%	*	30%	2%	
Cost of raw materials (sourced internationally)	504	57	80	359	6	2	137	8	.4
	100%	11%	16%	71%	1%	*	27%	2%	
Pressure from employees to increase wages	504	12	89	395	5	3	101	8	.2
	100%	2%	18%	78%	1%	1%	20%	1%	
Cost of borrowing	504	9	58	410	19	9	67	27	.1
	100%	2%	11%	81%	4%	2%	13%	5%	



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

			BUSINE	SS SIZE	1			INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased significantly	(2)	12 2%	8 2%	5 9% a	1 7%	2 3%	2 2%	4 6% h	2 3%	*	-	2 5% h	3 7%	9 2%
Increased slightly	(1)	89 18%	66 15%	23 43% a	5 28%	12 17%	23 22%	13 19%	8 14%	17 14%	6 19%	6 16%	9 21%	80 17%
Stayed the same	(0)	395 78%	370 82% b	25 48%	12 66%	55 78%	76 73%	50 75%	48 83%	102 86% e	23 77%	28 75%	29 69%	366 79%
Decreased slightly	(-1)	5 1%	5 1%	*		1 2%	2 2%	-	-	*	1 3%	1 2%	1 3%	3 1%
Decreased significantly	(-2)	3 1%	3 1%	-		-	2 2%	-	-	-	-	1 3%		3 1%
NETS														
Net: Increased		101 20%	74 16%	27 52% a	6 34%	14 20%	25 24%	17 25%	10 17%	17 14%	6 19%	8 21%	12 28%	89 19%
Net: Decreased		8 1%	7 2%	*		1 2%	3 3%	- -	- -	*	1 3%	2 5% h	1 3%	6 1%
Mean score		.2	.2	.6 a	.4	.2	.2	.3 h	.2	.1	.2	.2	.3	.2



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

		BUSINE	SS SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
						Motor trades /							
						wholesale / retail / transport &		Finance & insurance /		Public administration	Arts,		
				Agriculture,		storage /		business	Professional,	and defence /	entertainment,		
				forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504	452	52	18	70	104	67	57	119	30	38	42	462
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Standard deviation	.51	.48	.65	.63	.50	.57	.58	.48	.36	.45	.68	.66	.50
Standard error	.02	.03	.05	.21	.06	.06	.09	.05	.04	.07	.08	.11	.02



Q13_1. Please indicate the extent to which the following have varied in the past 3 months.

Pressure from employees to increase wages Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WORI	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
									Did not try to					
Cignificance Levels 05%		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall *I
Significance Level: 95%			а	b	С	d	е	!	g	h	ļ	J	k	'
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increased significantly	(2)	12 2%	5 2%	7 3%	2 5%	7 2%	3 8% d	3 5%	10 2%	5 3%	8 2%	5 3%	4 1%	3 13%
Increased slightly	(1)	89 18%	42 16%	47 19%	13 27% d	63 15%	13 36% d	24 44% g	65 14%	34 19%	55 17%	39 27% k	41 12%	9 38%
Stayed the same	(0)	395 78%	207 80%	188 77%	32 65%	346 83% ce	17 48%	28 51%	367 82% f	141 78%	254 78%	101 68%	284 85% j	10 42%
Decreased slightly	(-1)	5 1%	3 1%	2 1%	2 3% d	2	2 4% d	*	5 1%	-	5 1%	-	3 1%	2 7%
Decreased significantly	(-2)	3 1%	2 1%	1 *	-	1 *	2 4% d		3 1%	1 *	2 1%	2 1%	1 *	
NETS														
Net: Increased		101 20%	47 18%	54 22%	15 32% d	70 17%	16 44% d	27 49% g	75 17%	39 21%	63 19%	44 30% k	45 14%	12 50%
Net: Decreased		8 1%	5 2%	3 1%	2 3%	3 1%	3 9% d	*	7 2%	1 *	7 2%	2 1%	4 1%	2 7%
Mean score		.2	.2	.2	.3 d	.2	.4 d	.5 g	.2	.2	.2	.3 k	.1	.6
Standard deviation Standard error		.51 .02	.50 .03	.52 .03	.62 .08	.45 .02	.88 .14	.60 .06	.49 .02	.50 .04	.52 .03	.61 .05	.42 .02	.82 .17



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			BUSINE	SS SIZE	1			INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased significantly	(2)	9 2%	5 1%	5 9% a	1 7%	2 4%	2 1%	* 1%	-	2 1%	-	2 5%	3 7% I	6 1%
Increased slightly	(1)	58 11%	47 11%	10 20% a	5 28%	9 13%	19 18% hj	6 9%	4 8%	10 8%	3 10%	2 5%	11 26% I	47 10%
Stayed the same	(0)	410 81%	374 83% b	36 69%	12 66%	53 75%	74 71%	58 87% e	50 87% e	105 88% de	27 90% e	31 82%	29 67%	381 83% k
Decreased slightly	(-1)	19 4%	17 4%	1 2%		2 2%	7 7%	2 3%	3 5%	3 3%	-	2 5%		19 4%
Decreased significantly	(-2)	9 2%	9 2%	*	-	4 6% gh	3 3%	-	-	*	-	1 3%		9 2%
NETS														
Net: Increased		67 13%	52 12%	15 29% a	6 34%	11 16%	20 19% g	7 10%	4 8%	11 9%	3 10%	4 10%	14 33% I	53 12%
Net: Decreased		27 5%	26 6%	2 3%	-	6 8%	10 10% i	2 3%	3 5%	4 3%	-	3 8%		27 6%



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

		BUSINE	SS SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
						Motor trades /							
						wholesale / retail		Finance &		Public administration	Anto		
				Agriculture,		/ transport & storage /		insurance / business	Professional,	and defence /	Arts, entertainment.		
				forestry & fishing	Construction /	accommodation	Information &	administration	scientific &	education /	recreation and		
	Total	0-9	10+	/ production	property	& food services	communication	and support	technical	health	other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504	452	52	18	70	104	67	57	119	30	38	42	462
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Mean score	.1	*	.3	.4	.1	.1	.1	*	.1	.1	*	.4	.1
			а									I	
Standard deviation	.54	.51	.69	.63	.73	.65	.38	.37	.41	.31	.65	.62	.52
Standard error	.02	.03	.06	.21	.09	.07	.06	.04	.04	.05	.08	.11	.02



Q13_2. Please indicate the extent to which the following have varied in the past 3 months.

Cost of borrowing Base: All respondents

			LOCA	TION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECR	UITMENT	CAPA	ACITY	Е	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		Total	a a	b Duter London	c	Stay the same	raii e	f f	g	ruii capacity	i Below capacity	rise	k	*I
								·	-			,		
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504	259	245	49	420	36	55	449	180	324	147	333	24
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Increased significantly	(2)	9	5	4	3	5	1	1	8	4	5	5	2	3
		2%	2%	2%	6%	1%	4%	2%	2%	2%	2%	3%	*	11%
					d							k		
Increased slightly	(1)	58	21	37	7	44	6	11	47	26	32	29	24	4
		11%	8%	15%	15%	10%	18%	20%	10%	14%	10%	20%	7%	18%
				а				g				k		
Stayed the same	(0)	410	220	190	35	351	24	41	368	144	266	102	293	15
		81%	85%	77%	72%	84%	68%	75%	82%	80%	82%	69%	88%	61%
			b			ce							j	
Decreased slightly	(-1)	19	6	13	3	14	1	2	17	4	14	5	11	2
		4%	2%	5%	7%	3%	2%	3%	4%	2%	4%	4%	3%	10%
Decreased significantly	(-2)	9	7	2	-	6	3	-	9	2	7	5	3	-
		2%	3%	1%	-	1%	9%	-	2%	1%	2%	4%	1%	-
							cd					k		
NETS														
Net: Increased		67	26	41	10	49	8	12	55	30	37	34	26	7
		13%	10%	17%	21%	12%	22%	21%	12%	17%	11%	23%	8%	29%
				а	d			g				k		
Net: Decreased		27	13	15	3	20	4	2	25	6	21	11	14	2
		5%	5%	6%	7%	5%	11%	3%	6%	4%	6%	7%	4%	10%
Mean score		.1	*	.1	.2	.1	.1	.2	.1	.1	*	.2	*	.3
								g				k		
Standard deviation		.54	.53	.54	.65	.49	.85	.52	.54	.54	.54	.71	.40	.81
Standard error		.02	.03	.04	.08	.02	.14	.05	.03	.04	.03	.06	.02	.17



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

			BUSINES	S SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased significantly	(2)	22 4%	16 4%	6 11% a	1 7%	4 5%	5 5%	4 6%	4 6%	2 2%	1 4%	1 4%	2 4%	21 4%
Increased slightly	(1)	172 34%	151 34%	21 39%	7 41%	21 30%	40 38%	28 42%	16 28%	37 31%	10 34%	12 31%	17 41%	155 33%
Stayed the same	(0)	293 58%	268 59% b	25 47%	9 52%	40 57%	56 53%	34 51%	34 59%	77 65%	18 62%	24 63%	23 55%	270 58%
Decreased slightly	(-1)	17 3%	16 4%	1 2%		6 8%	4 3%	* 1%	4 6%	3 2%	-	1 2%	* 1%	17 4%
Decreased significantly	(-2)	-		-		-	-	-		-	-	-		-
NETS														
Net: Increased		194 38%	167 37%	27 51% a	9 48%	24 35%	45 43%	32 48%	20 34%	39 33%	11 38%	13 35%	19 45%	175 38%
Net: Decreased		17 3%	16 4%	1 2%		6 8%	4 3%	* 1%	4 6%	3 2%	-	1 2%	* 1%	17 4%
Mean score		.4	.4	.6 a	.5	.3	.5	.5 h	.3	.3	.4	.4	.5	.4
Standard deviation Standard error		.63 .03	.61 .03	.72 .06	.64 .21	.70 .09	.65 .07	.62 .09	.70 .08	.55 .06	.58 .09	.59 .07	.59 .10	.63 .03



Q13_3. Please indicate the extent to which the following have varied in the past 3 months.

Cost of my business's energy Base: All respondents

	[LOCA	TION	EXPECTED C	HANGES IN WORK	KFORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increased significantly	(2)	22 4%	11 4%	11 5%	5 10% d	15 3%	3 8%	5 10% g	17 4%	10 6%	12 4%	13 9% k	6 2%	3 13%
Increased slightly	(1)	172 34%	71 28%	101 41% a	14 29%	139 33%	19 53% cd	18 32%	154 34%	46 26%	126 39% h	67 46% k	96 29%	9 37%
Stayed the same	(0)	293 58%	165 64% b	128 52%	29 60% e	252 60% e	12 33%	32 58%	261 58%	121 67% i	172 53%	66 45%	217 65% j	11 45%
Decreased slightly	(-1)	17 3%	12 5%	5 2%	1 1%	14 3%	2 6%	*	17 4%	3 2%	14 4%	1 1%	14 4%	2 6%
Decreased significantly	(-2)	-	- -	-	-	-						-	-	-
NETS														
Net: Increased		194 38%	82 32%	112 46% a	19 38%	154 37%	22 60% cd	23 42%	171 38%	56 31%	138 43% h	80 54% k	102 31%	12 49%
Net: Decreased		17 3%	12 5%	5 2%	1 1%	14 3%	2 6%	*	17 4%	3 2%	14 4%	1 1%	14 4%	2 6%
Mean score		.4	.3	.5 a	.5	.4	.6 d	.5	.4	.4	.4	.6 k	.3	.6
Standard deviation Standard error		.63 .03	.63 .04	.62 .04	.69 .09	.61 .03	.73 .12	.68 .07	.62 .03	.62 .04	.64 .04	.66 .05	.57 .03	.81 .17



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

			BUSINE	SS SIZE				INDU	STRY				MANUFACTURII	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		Total	a	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased significantly	(2)	51 10%	43 10%	8 15%	2 14%	9 13%	14 14%	2 3%	3 6%	15 13%	2 7%	3 7%	7 17%	44 9%
Increased slightly	(1)	199 39%	180 40%	19 36%	14 76%	29 41%	53 51% hj	25 37%	22 38%	33 27%	11 37%	13 34%	22 52%	177 38%
Stayed the same	(0)	242 48%	218 48%	24 46%	2 11%	32 46%	34 33%	36 54% e	31 54% e	69 57% e	16 53% e	22 57% e	13 31%	229 50% k
Decreased slightly	(-1)	12 2%	10 2%	2 3%			3 3%	4 6%	1 2%	3 2%	1 3%	* 1%		12 3%
Decreased significantly	(-2)	1	1	-		-		-	- -	-		1 2%		1 *
NETS														
Net: Increased		250 50%	223 49%	27 51%	16 89%	38 54%	67 64% fghij	27 40%	25 44%	48 40%	13 44%	15 41%	29 69% I	220 48%
Net: Decreased		12 2%	11 2%	2 3%		-	3 3%	4 6%	1 2%	3 2%	1 3%	1 2%	- -	12 3%
Mean score		.6	.6	.6	1.0	.7 f	.7 fghij	.4	.5	.5	.5	.4	.9	.5
Standard deviation Standard error		.71 .03	.70 .04	.78 .06	.51 .17	.70 .09	.72 .08	.65 .10	.64 .07	.75 .07	.69 .11	.71 .08	.69 .12	.71 .03



Q13_4. Please indicate the extent to which the following have varied in the past 3 months.

Cost of fuel

Base: All respondents

		LOC	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Ctou the same	Fall
Significance Level: 95%	Total	a inner London	b	c	d Stay the same	e Fall	f f	g	Full capacity	i Below capacity	i	Stay the same k	rali *
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100	259 6 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increased significantly (2) 51 10	23 9%	28 11%	5 10%	38 9%	8 23% d	5 9%	46 10%	20 11%	31 10%	28 19% k	20 6%	3 13%
Increased slightly (1) 199 39	84 32%	115 47% a	16 32%	168 40%	15 43%	21 38%	178 40%	54 30%	145 45% h	73 50% k	119 36%	7 29%
Stayed the same (242	144 6 56% b	97 40%	26 54% e	205 49% e	10 29%	27 49%	215 48%	102 57% i	140 43%	42 29%	187 56% j	13 54%
Decreased slightly (-	1) 12		5 2%	2 4%	8 2%	2 4%	2 4%	10 2%	4 2%	8 2%	4 2%	7 2%	1 4%
Decreased significantly (-	2) 1	1 *	-	- -	1	-		1	1 *	-	1	-	-
NETS													
Net: Increased	250 50	107 6 41%	143 58% a	21 43%	205 49%	24 66% cd	26 47%	224 50%	74 41%	176 54% h	101 69% k	139 42%	10 42%
Net: Decreased	12 2	8 3%	5 2%	2 4%	9 2%	2 4%	2 4%	10 2%	5 3%	8 2%	4 3%	7 2%	1 4%
Mean score	.6	.5	.7 a	.5	.6	.9 cd	.5	.6	.5	.6	.8 k	.5	.5
Standard deviation Standard error	.71 .03	.70 .04	.70 .05	.74 .09	.69 .03	.84 .14	.72 .07	.71 .04	.73 .05	.69 .04	.77 .06	.64 .04	.78 .16



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

			BUSINES	S SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased significantly	(2)	24 5%	18 4%	5 10% a	1 7%	3 4%	10 10% g	1 1%	-	5 4%	2 6% g	1 4%	4 10%	19 4%
Increased slightly	(1)	126 25%	110 24%	16 31%	10 55%	16 23%	40 39% dghij	16 23%	12 21%	20 17%	5 18%	6 17%	18 41% I	109 24%
Stayed the same	(0)	346 69%	316 70% b	30 57%	7 38%	50 72% e	52 50%	48 72% e	44 77% e	93 78% e	23 76% e	29 76% e	20 48%	326 71% k
Decreased slightly	(-1)	7 1%	6 1%	1 1%		-	2 2%	2 4%	-	1 1%		1 3%	- -	7 1%
Decreased significantly	(-2)	1 *	1	-			-	-	1 2%	-	-	-	- -	1 *
NETS														
Net: Increased		150 30%	128 28%	22 42% a	11 62%	20 28%	51 49% dfghij	16 24%	12 21%	25 21%	7 24%	8 21%	22 52% I	128 28%
Net: Decreased		8 2%	7 2%	1 1%			2 2%	2 4%	1 2%	1 1%	-	1 3%	- -	8 2%
Mean score		.3	.3	.5 a	.7	.3	.6 dfghij	.2	.2	.2	.3	.2	.6	.3
Standard deviation		.59	.58	.70	.61	.56	.69	.52	.50	.54	.59	.56	.67	.58



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically)

Base: All respondents

Significance Level: 95%

Unweighted Total

Weighted Total

Standard error

BUSINESS SIZE INDUSTRY MANUFACTURING/SERVICES Motor trades / Public wholesale / retail / transport & Finance & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment Information & scientific & forestry & fishing / production Construction / accommodation administration education / recreation and Total 0-9 10+ & food services communication technical health other services Manufacturing Services property and support b 504 355 149 9 67 92 45 79 99 41 72 34 470 452 70 67 42 504 52 18 104 57 119 30 38 462 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% .03 .03 .07 .07 .08 .06 .05 .09 .07 .12 .03 .06 .20



Q13_5. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced domestically) Base: All respondents

	1		LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	F	XPECTED PRICES	
			200/		25.1. 20122 0.			. 7.01 1.20	Did not try to	5,4.7		_		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increased significantly	(2)	24 5%	15 6%	9 4%	6 12% d	7 2%	11 31% cd	5 8%	19 4%	12 7%	12 4%	19 13% k	1 *	4 15%
Increased slightly	(1)	126 25%	51 20%	75 31% a	19 39% de	101 24%	7 18%	17 31%	109 24%	39 22%	87 27%	68 46% k	54 16%	4 17%
Stayed the same	(0)	346 69%	189 73% b	157 64%	23 47%	307 73% ce	16 45%	32 59%	314 70% f	127 70%	219 68%	60 41%	270 81% j	16 66%
Decreased slightly	(-1)	7 1%	3 1%	4 1%	* 1%	4 1%	2 6% d	*	7 1%	3 1%	4 1%	1	6 2%	1 2%
Decreased significantly	(-2)	1 *	-	1	-	1 *	-	1 2% g	-	-	1 *	-	1 *	-
NETS														
Net: Increased		150 30%	66 26%	84 34% a	25 52% d	107 26%	18 49% d	22 39% g	128 29%	51 28%	99 31%	86 59% k	56 17%	8 32%
Net: Decreased		8 2%	3 1%	4 2%	* 1%	5 1%	2 6% d	1 2%	7 1%	3 1%	5 2%	1	7 2%	1 2%
Mean score		.3	.3	.4	.6 d	.3	.7 d	.4	.3	.3	.3	.7 k	.1	.4
Standard deviation Standard error		.59 .03	.60 .04	.59 .04	.71 .09	.51 .03	.98 .16	.73 .07	.58 .03	.62 .04	.58 .03	.69 .05	.43 .02	.78 .16



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			BUSINES	S SIZE				INDU	STRY				MANUFACTURI	NG/SERVICES
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Increased significantly	(2)	57 11%	47 10%	10 20% a	7 41%	6 9%	19 18% ghj	4 6%	3 6%	10 8%	4 13%	3 7%	14 32% I	44 9%
Increased slightly	(1)	80 16%	65 14%	16 30% a	5 28%	12 17% g	24 23% gi	11 16%	4 6%	17 14%	3 8%	4 12%	11 27%	69 15%
Stayed the same	(0)	359 71%	334 74% b	25 48%	6 31%	52 74% e	58 55%	50 74% e	49 85% e	92 77% e	23 78% e	30 79% e	17 41%	341 74% k
Decreased slightly	(-1)	6 1%	5 1%	1 1%			2 2%	2 3%	1 3%	-	-	1 2%	- -	6 1%
Decreased significantly	(-2)	2	2	1 1%		-	2 2%	* 1%	-	-	-	-		2
NETS														
Net: Increased		137 27%	111 25%	26 50% a	12 69%	19 26% g	43 42% fghij	15 23%	7 12%	27 23%	7 22%	7 19%	25 59% I	112 24%
Net: Decreased		8 2%	7 1%	1 2%			3 3%	2 4%	1 3%	-	-	1 2%	- -	8 2%
Mean score		.4	.3	.7 a	1.1	.4	.5 fghj	.2	.2	.3	.4	.3	.9	.3
Standard deviation		.71	.69	.86	.87	g .65	.87	.64	.55	.62	.72	.62	.86	.68



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally)

Base: All respondents

Significance Level: 95%

Unweighted Total

Weighted Total

Standard error

BUSINESS SIZE INDUSTRY MANUFACTURING/SERVICES Motor trades / Public wholesale / retail / transport & Finance & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment Information & scientific & forestry & fishing / production Construction / accommodation administration education / recreation and Total 0-9 10+ & food services communication technical health other services Manufacturing Services property and support b 504 355 149 9 67 92 45 79 99 41 72 34 470 70 67 42 504 452 52 18 104 57 119 30 38 462 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% .03 .04 .29 .08 .09 .06 .06 .11 .07 .15 .03 .07 .10



Q13_6. Please indicate the extent to which the following have varied in the past 3 months.

Cost of raw materials (sourced internationally) Base: All respondents

			LOCA	ATION	EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST REC	RUITMENT	CAPA	ACITY	E	XPECTED PRICES	
									Did not try to					
Significance Level: 95%		Total	Inner London	Outer London b	Increase	Stay the same	Fall e	Tried to recruit	recruit	Full capacity h	Below capacity	Rise	Stay the same	Fall *I
Significance Level. 95%			а	b	С	u	е	'	g	"	'	J	k	'
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Increased significantly	(2)	57 11%	26 10%	31 13%	9 18% d	38 9%	10 28% d	8 14%	50 11%	18 10%	39 12%	38 26% k	15 5%	4 15%
Increased slightly	(1)	80 16%	36 14%	44 18%	11 22%	66 16%	3 8%	14 26% g	66 15%	29 16%	51 16%	35 24% k	38 11%	7 31%
Stayed the same	(0)	359 71%	194 75% b	164 67%	28 58%	310 74% ce	21 57%	31 57%	328 73% f	130 72%	229 71%	72 49%	274 82% j	13 52%
Decreased slightly	(-1)	6 1%	1 *	5 2% a	- -	5 1%	1 2%	1 3%	4 1%	2 1%	4 1%	-	5 2%	1 2%
Decreased significantly	(-2)	2	2 1%	*	* 1%	*	2 4% d	*	2	1 *	2	2 1%	1 *	-
NETS														
Net: Increased		137 27%	62 24%	75 31%	20 41% d	105 25%	13 37%	22 40% g	115 26%	48 27%	90 28%	73 50% k	53 16%	11 45%
Net: Decreased		8 2%	2 1%	5 2%	* 1%	5 1%	2 6% d	2 3%	6 1%	3 1%	5 2%	2 1%	6 2%	1 2%
Mean score		.4	.3	.4	.6 d	.3	.5	.5	.3	.3	.4	.7 k	.2	.6
Standard deviation Standard error		.71 .03	.68 .04	.74 .05	.83 .10	.66 .03	1.07 .18	.79 .08	.70 .03	.69 .05	.73 .04	.89 .07	.54 .03	.78 .16



Q14. Which of the following are more of a concern to your business than they were three months ago? Base: All respondents

		BUSINES	S SIZE				INDUS	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%	Total	a a	b	*c	d	e e	f	g g	h	i	j	k	I
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Inflation	184 37%	163 36%	21 39%	11 62%	22 31%	44 42%	29 43%	23 40%	36 30%	8 26%	11 28%	19 45%	165 36%
Exchange rates	170 34%	144 32%	26 50% a	13 72%	19 27%	41 39% h	29 44% h	16 27%	28 24%	9 32%	14 38% h	23 54% I	147 32%
Competition	154 31%	137 30%	17 32%	6 34%	18 26%	31 29%	27 40%	14 24%	40 33%	6 21%	12 33%	13 31%	141 31%
Business rates	130 26%	108 24%	22 41% a	4 21%	21 30%	36 34% ghj	19 28%	11 18%	25 21%	8 28%	7 20%	13 31%	117 25%
Interest rates	100 20%	90 20%	9 18%	1 7%	19 27% j	22 21% j	12 18%	11 19%	24 20% j	6 22%	3 9%	9 21%	91 20%
Corporate Taxation	81 16%	70 15%	11 21%	2 14%	15 22% g	15 14%	8 12%	6 10%	27 22% g	3 10%	5 12%	7 16%	74 16%
None of the above	59 12%	56 12% b	3 5%	-	7 10%	4 4%	8 12%	7 12% e	19 16% e	6 19% e	7 19% e	1 3%	57 12%



Q14. Which of the following are more of a concern to your business than they were three months ago?

Base: All respondents

Significance Level: 95%
Unweighted Total
Weighted Total
Inflation

Exchange rates

Competition

Business rates

Interest rates

Corporate Taxation

None of the above

	LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
							Did not try to					
Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
	а	b	С	d	е	f	g	h	i	j	k	*I
504	273	231	66	401	37	98	406	195	309	156	325	23
504	259	245	49	420	36	55	449	180	324	147	333	24
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
184	87	97	23	147	14	21	163	64	120	75	98	11
37%	34%	39%	48% d	35%	39%	38%	36%	35%	37%	51% k	29%	46%
170	87	83	19	130	21	23	147	61	109	70	87	14
34%	34%	34%	39%	31%	60% cd	42%	33%	34%	34%	47% k	26%	55%
154	76	78	20	125	9	15	139	43	111	50	94	10
31%	29%	32%	42%	30%	25%	27%	31%	24%	34% h	34%	28%	41%
130	71	58	18	96	15	26	104	53	77	55	71	4
26%	28%	24%	37%	23%	43%	47%	23%	29%	24%	38%	21%	16%
			d		d	g				k		
100	54	45	13	79	7	12	88	45	54	52	46	2
20%	21%	18%	26%	19%	21%	21%	20%	25% i	17%	35% k	14%	9%
81	44	36	14	56	11	14	66	32	48	31	46	4
16%	17%	15%	29%	13%	30%	26%	15%	18%	15%	21%	14%	18%
			d		d	g				k		
59	27	32	4	54	2	2	57	25	34	4	53	2
12%	10%	13%	7%	13%	4%	3%	13%	14%	11%	3%	16%	8%
							f				j	



Q15_SUM. What do you expect to happen to the following economic indicators over the next twelve months?

SUMMARY TABLE

Base: All respondents

UK economic growth

Economic prospects for London

Economic prospects for your company

Total	Improve	Stay the same	Worsen	Mean
504	152	161	191	1
100%	30%	32%	38%	
504	139	215	150	*
100%	28%	43%	30%	
504	132	241	131	*
100%	26%	48%	26%	



Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURING/SERVIC	
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Improve	(1)	152 30%	136 30%	16 31%	15 83%	20 29% j	32 31% j	18 27%	20 35% j	36 30% j	5 18%	5 14%	20 48% I	132 29%
Stay the same	(0)	161 32%	141 31%	20 39%	1 4%	28 41%	33 32%	19 28%	22 38%	37 31%	10 33%	12 31%	12 29%	149 32%
Worsen	(-1)	191 38%	175 39%	16 30%	2 14%	22 31%	39 37%	30 45% g	15 27%	47 39%	14 49% g	21 55% degh	10 23%	181 39%
Mean score		1	1	*	.7	* i	1 i	2	.1 ii	1 i	3	4	.3	1
Standard deviation Standard error		.82 .04	.83 .04	.79 .06	.72 .24	.78 .09	.83 .09	.84 .12	.79 .09	.83 .08	.77 .12	.73 .09	.82 .14	.82 .04



Q15_1. What do you expect to happen to the following economic indicators over the next twelve months?

UK economic growth Base: All respondents

		LOCATION			EXPECTED C	HANGES IN WOR	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	Е		
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Improve	(1)	152 30%	72 28%	80 33%	22 45% de	127 30% e	4 11%	12 22%	140 31%	54 30%	98 30%	46 31%	105 31%	2 8%
Stay the same	(0)	161 32%	89 34%	72 29%	13 27%	140 33%	8 22%	24 44% g	137 31%	67 37%	94 29%	43 29%	116 35%	3 12%
Worsen	(-1)	191 38%	98 38%	93 38%	14 28%	153 36%	24 68% cd	19 34%	172 38%	59 33%	132 41%	59 40%	112 34%	20 80%
Mean score		1	1	1	.2	1	6	1	1	*	1	1	*	7
Standard deviation Standard error		.82 .04	.81 .05	.84 .06	de .84 .10	e .81 .04	.69 .11	.75 .08	.83 .04	.79 .06	.84 .05	.84 .07	.81 .04	.61 .13



Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

			BUSINE	SS SIZE				INDUS	STRY				MANUFACTURING/SERVICES	
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction /	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	I
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Improve	(1)	139 28%	123 27%	17 32%	15 83%	23 33%	24 23%	13 19%	16 29%	33 28%	7 24%	8 20%	25 58% I	115 25%
Stay the same	(0)	215 43%	193 43%	22 42%	1 4%	27 39%	56 54% hj	32 48%	27 47%	47 39%	12 40%	13 34%	8 19%	207 45% k
Worsen	(-1)	150 30%	136 30%	14 26%	2 14%	20 28%	24 23%	22 33%	14 25%	39 33%	11 36%	17 45% deg	10 23%	140 30%
Mean score		*	*	.1	.7	*	*	1	*	*	1	3	.3	1
Standard deviation Standard error		.76 .03	.76 .04	.76 .06	.72 .24	j .79 .10	j .68 .07	.71 .11	j .74 .08	.78 .08	.78 .12	.78 .09	.84 .14	.74 .03



Q15_5. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for London Base: All respondents

			LOCA	TION	EXPECTED CI	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAPA	CITY	E	XPECTED PRICES	
		Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%			а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total		504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total		504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Improve	(1)	139 28%	65 25%	74 30%	25 51% de	109 26%	5 14%	17 32%	122 27%	54 30%	86 26%	54 37% k	83 25%	2 8%
Stay the same	(0)	215 43%	112 43%	103 42%	18 36%	189 45% e	8 23%	27 49%	188 42%	87 48%	128 40%	44 30%	166 50% j	5 22%
Worsen	(-1)	150 30%	81 31%	68 28%	6 12%	121 29% c	22 63% cd	11 20%	139 31% f	40 22%	110 34% h	49 33%	84 25%	17 70%
Mean score		*	1	*	.4	*	5	.1	*	.1	1	*	*	6
Standard deviation		.76	.75	.76	de .70	e .74	.74	.71	.76	.72	.78	.84	.71	.63
Standard error		.03	.05	.05	.09	.04	.12	.07	.04	.05	.04	.07	.04	.13



Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

			BUSINES	SS SIZE				INDUS	STRY				MANUFACTURING/SERVIC	
		Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%			а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total		504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total		504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Improve	(1)	132 26%	115 25%	17 32%	15 83%	17 24%	24 23%	11 16%	17 29%	32 27%	6 21%	10 25%	20 46% I	112 24%
Stay the same	(0)	241 48%	218 48%	23 44%	1 4%	43 62% h	49 47%	32 48%	32 55%	53 44%	14 47%	17 46%	19 44%	222 48%
Worsen	(-1)	131 26%	119 26%	12 24%	2 14%	10 14%	31 30% dg	24 36% dg	9 15%	35 29% dg	10 32% dg	11 29% dg	4 10%	127 28% k
Mean score		*	*	.1	.7	.1	1	2	.1	*	1	*	.4	*
Standard deviation Standard error		.72 .03	.72 .04	.75 .06	.72 .24	f .61 .08	.73 .08	.70 .10	f .66 .07	.75 .08	.73 .11	.75 .09	.66 .11	.72 .03



Q15_6. What do you expect to happen to the following economic indicators over the next twelve months?

Economic prospects for your company Base: All respondents

		LOCATION			HANGES IN WORK	KFORCE SIZE	PAST RECE	RUITMENT	CAPA	CITY	EXPECTED PRICES		
								Did not try to					
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504	259	245	49	420	36	55	449	180	324	147	333	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Improve (1)		72	60	30	101	2	17	115	52	80	53	79	*
	26%	28%	25%	61%	24%	4%	31%	26%	29%	25%	36%	24%	2%
				de	е						k		
Stay the same (0)		120	121	12	221	7	27	213	98	142	52	183	5
	48%	46%	49%	25%	53%	19%	50%	47%	55%	44%	35%	55%	22%
					ce				i			j	
Worsen (-1)		67	64	6	98	27	11	121	30	101	42	71	19
	26%	26%	26%	13%	23%	76%	19%	27%	17%	31%	29%	21%	76%
						cd				h			
Mean score	*	*	*	.5	*	7	.1	*	.1	1	.1	*	7
				de	е				i				
Standard deviation	.72	.73	.71	.72	.69	.55	.70	.73	.66	.75	.80	.67	.48
Standard error	.03	.04	.05	.09	.03	.09	.07	.04	.05	.04	.06	.04	.10



Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

		BUSINE	SS SIZE				INDU:	STRY				MANUFACTURI	NG/SERVICES
	Total	0-9	10+	Agriculture, forestry & fishing / production	Construction / property	Motor trades / wholesale / retail / transport & storage / accommodation & food services	Information & communication	Finance & insurance / business administration and support	Professional, scientific & technical	Public administration and defence / education / health	Arts, entertainment, recreation and other services	Manufacturing	Services
Significance Level: 95%		а	b	*c	d	е	f	g	h	i	j	k	1
Unweighted Total	504	355	149	9	67	92	45	79	99	41	72	34	470
Weighted Total	504 100%	452 100%	52 100%	18 100%	70 100%	104 100%	67 100%	57 100%	119 100%	30 100%	38 100%	42 100%	462 100%
Training existing staff	122 24%	97 21%	25 49% a	7 38%	15 22%	21 21%	23 35% hj	13 23%	23 19%	13 42% deghj	7 17%	14 34%	108 23%
Employing new staff from the UK workforce	39 8%	21 5%	18 33% a	1 7%	5 7%	8 7%	8 12%	6 10%	6 5%	3 9%	3 7%	4 8%	35 8%
Employing new staff from the EU/EEA workforce, excluding the UK (e.g. Germany, Norway)	21 4%	12 3%	8 16% a	1 7%	2 2%	7 7%	3 4%	2 3%	3 2%	1 2%	3 7%	3 6%	18 4%
Employing new staff from outside the UK / EU / EEA (e.g. America, China)	11 2%	5 1%	6 12% a	1 7%	2 3%	1 1%	3 4%	2 3%	2 1%	-	1 2%	3 7%	8 2%
Employing apprentice(s)	15 3%	6 1%	9 17% a	1 7%	3 4%	4 4%	2 3%	1 2%	2 2%	2 5%	* 1%	4 8% I	12 3%
Employing work experience students or interns	28 5%	20 4%	8 15% a	1 7%	2 3%	8 8%	8 12% dgh	1 2%	4 3%	1 5%	1 4%	3 7%	25 5%



Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

Significance Level: 95%

Unweighted Total

None of the above

Weighted Total

MANUFACTURING/SERVICES **BUSINESS SIZE** INDUSTRY Motor trades / Finance & Public wholesale / retail / transport & insurance / administration Arts, Agriculture, storage / business Professional, and defence / entertainment, Information & administration scientific & Construction / accommodation education / recreation and forestry & fishing Total 0-9 10+ / production property & food services communication and support technical health other services Manufacturing Services *c 504 355 149 9 67 92 45 79 99 41 72 34 470 504 452 52 18 70 104 67 57 119 30 38 42 462 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 340 326 14 11 50 69 37 40 91 15 27 25 315 72% 71% 66% 70% 76% 51% 71% 59% 68% 27% 62% 55% 68% b



Q16. Over the last three months, which of the following methods, if any, have you used to acquire new skills for your business?

Base: All respondents

Г		LOCA	TION	EXPECTED C	HANGES IN WORK	FORCE SIZE	PAST REC	RUITMENT	CAP	ACITY	E	XPECTED PRICES	
	Total	Inner London	Outer London	Increase	Stay the same	Fall	Tried to recruit	Did not try to recruit	Full capacity	Below capacity	Rise	Stay the same	Fall
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	*1
Unweighted Total	504	273	231	66	401	37	98	406	195	309	156	325	23
Weighted Total	504 100%	259 100%	245 100%	49 100%	420 100%	36 100%	55 100%	449 100%	180 100%	324 100%	147 100%	333 100%	24 100%
Training existing staff	122 24%	57 22%	65 27%	20 42% de	94 23%	7 20%	23 42% g	99 22%	54 30% i	68 21%	47 32% k	68 20%	7 28%
Employing new staff from the UK workforce	39 8%	25 9%	14 6%	17 36% de	20 5%	1 2%	28 52% g	10 2%	24 13% i	15 5%	14 10%	24 7%	1%
Employing new staff from the EU/EEA workforce, excluding the UK (e.g. Germany, Norway)	21 4%	10 4%	11 4%	10 20% de	9 2%	2 6%	12 22% g	8 2%	11 6%	10 3%	9 6%	10 3%	2 7%
Employing new staff from outside the UK / EU / EEA (e.g. America, China)	11 2%	10 4% b	2 1%	4 8% d	7 2%	* 1%	7 14% g	4 1%	8 4% i	3 1%	5 4%	6 2%	-
Employing apprentice(s)	15 3%	6 2%	9 4%	5 10% d	9 2%	1 3%	6 11% g	9 2%	8 4%	8 2%	9 6% k	6 2%	1%
Employing work experience students or interns	28 5%	13 5%	15 6%	10 20% d	15 3%	3 9%	12 22% g	15 3%	12 6%	16 5%	15 11% k	9 3%	3 12%
None of the above	340 68%	181 70%	159 65%	15 31%	301 72% c	25 69% c	7 13%	333 74% f	104 58%	236 73% h	84 58%	240 72% j	15 63%

