Savanta: ComRes

CSJ, Gambling Poll – 11 January 2021

Savanta ComRes interviewed 2,032 UK adults aged 18+ online between 8 and 10 January 2021. Data were weighted to be demographically representative of UK adults 18+ by age, gender, region, and other socio-economic characteristics including social grade. Savanta ComRes is a member of the British Polling Council and abides by its rules. Full tables at **www.comresglobal.com**.

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QGAMBLING. Which of the following best describes your relationship with gambling? (excluding National Lottery or other lotteries)	
Q1. In your opinion, if a person is making losses as a direct consequence of gambling, what is the first point at which their bank should intervene, if at all? (Please assume the gambling losses are directly responsible for the financial hardships set out below.)	
Q2. If a bank believed a person was making unaffordable losses through gambling, what would you expect a bank to do in response?	
Q3. When, if at all, do you believe is the first point at which someone should be informed that their spouse, partner or co-guardian of a child has made gambling losses? (Please assume they have joint financial responsibilities and each person depends on the other's financial security.)	
Q4. Assuming an individual has had restrictions enforced on a single bank account due to unaffordable gambling and that they have numerous bank accounts, do you believe that these restrictions should apply to the one affected account or across all their bank accounts?	
Q1. When was the last time you received a phone call, either on your mobile or landline, from someone, other than your family, who asked 'how are you?'?	



QGAMBLING. Which of the following best describes your relationship with gambling? (excluding National Lottery or other lotteries) BASE: All respondents

		Geno	der					Age				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	NET: 18-34	NET: 35-54	NET: 55+
Significance Level: 95%		а	b	а	b	с	d	е	f	g	h	i
Unweighted Total	2302	1108	1194	446	409	339	357	341	410	855	696	751
Total	2302	1123	1179	256	398	368	407	341	532	654	776	872
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
I never gamble	1244	509	735	136	144	131	233	203	396	280	365	599
	54%	45%	62%	53%	36%	36%	57%	60%	74%	43%	47%	69%
			а	bcgh			bcgh	bcgh	abcdeghi	bc	bc	abcdegh
I gamble less than once a month	381	191	190	35	90	82	69	51	54	124	152	105
	17%	17%	16%	14%	22%	22%	17%	15%	10%	19%	20%	12%
					aefi	aefi	fi			afi	afi	
I gamble once a week	305	184	121	37	71	75	47	40	36	108	121	76
	13%	16%	10%	15%	18%	20%	11%	12%	7%	16%	16%	9%
		b		fi	defi	adefi	f	f		defi	fi	
I gamble 2-5 times a week	205	141	64	19	50	50	26	32	28	69	76	60
	9%	13%	5%	7%	13%	14%	6%	9%	5%	10%	10%	7%
		b			adfi	adfi		f		dfi	fi	
I gamble more than 5 times a week	82	55	27	11	17	10	23	8	13	28	33	21
	4%	5%	2%	4%	4%	3%	6%	2%	2%	4%	4%	2%
		b		i			efi			i	i	
Don't know	84	43	41	17	27	19	9	7	5	44	29	11
	4%	4%	4%	7%	7%	5%	2%	2%	1%	7%	4%	1%
				defhi	defhi	defi				defhi	fi	
Sum: Ever	974	571	403	102	227	218	165	131	131	329	383	262
	42%	51%	34%	40%	57%	59%	40%	38%	25%	50%	49%	30%
		b		fi	adefghi	adefghi	fi	fi		adefi	adefi	
Sum: At least weekly	592	380	213	67	138	136	96	80	77	205	231	157
	26%	34%	18%	26%	35%	37%	23%	24%	14%	31%	30%	18%
		b		fi	adefi	adefhi	fi	fi		defi	defi	



QGAMBLING. Which of the following best describes your relationship with gambling? (excluding National Lottery or other lotteries) BASE: All respondents

								Regions							Social	grade
		Northern				Yorkshire and the		West	East			_		NET:		
Significance Level: 95%	Total	Ireland	Scotland	North-West	North-East d	Humber e	Wales	Midlands	Midlands h	South-West	South-East	Eastern k	London	England	ABC1	C2DE b
0		а	b	-	-		I	g		1	J		I	m	а	
Unweighted Total	2302	47	156	255	127	210	119	235	183	201	290	166	313	1980	1186	1116
Total	2302	69	194	257	94	188	112	199	163	199	313	214	302	1927	1275	1027
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
I never gamble	1244	29	113	122	49	87	63	101	88	129	171	134	157	1040	664	580
	54%	41%	58%	48%	52%	46%	57%	51%	54%		55%	63%	52%	54%	52%	56%
			ace							acdeghjlm		aceglm		е		а
I gamble less than once a month	381	18	31	49	18	36	12	33	23	33	47	25	56	320	230	151
	17%	26% fk	16%	19%	19%	19% k	11%	17%	14%	17%	15%	12%	19%	17%	18% b	15%
I gamble once a week	305	12	25	37	10	22	19	30	22	18	43	28	39	250	176	130
	13%	18%	13%	14%	11%	12%	17% i	15%	14%	9%	14%	13%	13%	13%	14%	13%
I gamble 2-5 times a week	205	5	14	24	10	25	10	17	22	7	28	13	31	176	120	84
	9%	7%	7%	9%	10%	13%	9%	9%	13%	4%	9%	6%	10%	9%	9%	8%
				i	i	ik		i	ik		i		i	i		
I gamble more than 5 times a week	82	3	9	18	3	6	4	5	5	4	12	8	5	66	40	42
	4%	5%	4%	7% gilm	3%	3%	4%	3%	3%	2%	4%	4%	2%	3%	3%	4%
Don't know	84	2	3	7	4	11	4	12	2	7	11	5	14	75	45	39
	4%	3%	2%	3%	4%	6%	3%	6%	1%	4%	4%	3%	5%	4%	4%	4%
						bh		bh					h			
Sum: Ever	974	39	78	127	41	90	45	85	73	62	130	74	130	812	566	408
	42%	56% ik	40%	50% ikm	43% i	48% ik	40%	43% i	45% i	31%	42%	35%	43% i	42% i	44% b	40%
					1			·	1		1		1	'	-	
Sum: At least weekly	592 26%	21 30%	47 24%	79 31%	23 24%	53 28%	32 29%	52 26%	49 30%	29 15%	83 26%	49 23%	75 25%	492 26%	336 26%	256 25%
	20%	30% i	24% i	31% i	24% i	28% i	29% i	20% i	30% i	15%	20% i	23% i	25% i	20%	20%	23%



QGAMBLING. Which of the following best describes your relationship with gambling? (excluding National Lottery or other lotteries) BASE: All respondents

					20	19 Past Vote						2016 EU Vote		Ga	ambling Freq	
				Liberal	The Brexit			Plaid	Another							At least
	Total	Conservative	Labour	Democrat	Party	Green	SNP	Cymru	party	Did not vote	Leave	Remain	Did not vote	Never	Ever	weekly
Significance Level: 95%		а	b	С	*d	е	f	*g	h	i	а	b	с	а	b	с
Unweighted Total	2302	643	536	122	5	36	55	10	54	497	761	702	523	1214	986	605
Total	2302	723	524	135	3	36	69	10	79	436	859	758	430	1244	974	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
I never gamble	1244	431	262	78	2	26	45	8	43	209	496	421	218	1244	-	-
	54%	60% bi	50%	58% i	70%	72% bi	66% bi	75%	54%	48%	58% c	56%	51%	100% bc	-	-
I gamble less than once a month	381	115	106	30	*	6	11	-	18	72	135	156	62	-	381	
r gamble less than once a month	17%	16%	20%	22%	7%	17%	16%	-	23%		16%	21%	14%	-	39%	-
			а									ac			ac	
I gamble once a week	305	79	79	12	-	3	9	1	12	68	99	97	79	-	305	305
	13%	11%	15%	9%	-	9%	13%	13%	15%		11%	13%	18%	-	31%	52%
			а							а			ab		а	ab
I gamble 2-5 times a week	205	58	45	11	-	1	2	-	2	57	73	55	39	-	205	205
	9%	8%	9%	8%	-	3%	3%	-	2%	13% abfh	9%	7%	9%	-	21% a	35% ab
															-	
I gamble more than 5 times a week	82	27 4%	24 5%	1 1%	1 23%	-	-	-	2 3%	18 4%	35 4%	18 2%	20 5%	-	82 8%	82 14%
	470	470	c	170	2070				070	470	470	270	b		a	ab
Don't know	84	12	8	2	-	-	2	1	3	12	22	10	11	-	-	-
	4%	2%	2%	2%	-	-	3%	12%	3%	3%	3%	1%	3%	-	-	-
Sum: Ever	974	280	254	54	1	10	21	1	34	215	341	327	200	-	974	592
	42%	39%	48% aef	40%	30%	28%	31%	13%	43%	49% aef	40%	43%	47% a	-	100% a	100% a
Sum: At least weekly	592	165 23%	148	24 18%	1 23%	4	11 15%	1 13%	16	143	207	170 22%	139	-	592	592
	26%	23%	28% acef	18%	23%	12%	15%	13%	20%	33% acef	24%	22%	32% ab	-	61% a	100% ab
	L		4001							3001			ub		<u>u</u>	



Q1. In your opinion, if a person is making losses as a direct consequence of gambling, what is the first point at which their bank should intervene, if at all? (Please assume the gambling losses are directly responsible for the financial hardships set out below.)
BASE: All respondents

		Gen	der					Age				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	NET: 18-34	NET: 35-54	NET: 55+
Significance Level: 95%		а	b	а	b	с	d	e	f	g	h	i
Unweighted Total	2302	1108	1194	446	409	339	357	341	410	855	696	751
Total	2302 100%	1123 100%	1179 100%	256 100%	398 100%	368 100%	407 100%	341 100%	532 100%	654 100%	776 100%	872 100%
When bankruptcy, repossession or eviction is now deemed very likely by the bank without financial intervention	332	191	141	53	88	59	47	29	55	142	106	84
	14%	17% b	12%	21% defhi	22% cdefhi	16% efi	11%	9%	10%	22% cdefhi	14% ei	10%
When one priority bill has failed (e.g. mortgage, rent, electricity etc.)	568 25%	291 26%	277 23%	62 24%	117 29% dei	100 27% e	87 21%	68 20%	133 25%	179 27% dei	187 24%	201 23%
When the person's disposable income is reduced by more than half because of gambling	440 19%	193 17%	247 21% a	60 23% fhi	83 21%	71 19%	73 18%	63 18%	90 17%	143 22% fi	144 19%	153 18%
Never without that person's consent	472 20%	236 21%	236 20%	36 14%	63 16%	65 18%	95 23% abg	95 28% abcgh	118 22% abg	99 15%	160 21% ag	213 24% abcg
Don't know	490 21%	212 19%	278 24% a	45 17% b	46 12%	73 20% bg	106 26% abg	85 25% abg	136 26% abg	91 14%	179 23% abg	221 25% abg



Q1. In your opinion, if a person is making losses as a direct consequence of gambling, what is the first point at which their bank should intervene, if at all? (Please assume the gambling losses are directly responsible for the financial hardships set out below.)
BASE: All respondents

								Regions							Social	grade
		Northern				Yorkshire and the		West	East					NET:		
	Total	Ireland	Scotland	North-West	North-East	Humber	Wales	Midlands	Midlands	South-West	South-East	Eastern	London	England	ABC1	C2DE
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	а	b
Unweighted Total	2302	47	156	255	127	210	119	235	183	201	290	166	313	1980	1186	1116
Total	2302	69	194	257	94	188	112	199	163	199	313	214	302	1927	1275	1027
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
When bankruptcy, repossession or eviction is now deemed																
very likely by the bank without financial intervention	332	19	33	32	15	28	24	27	23	31	22	21	55	255	204	128
	14%	28%	17%	13%	16%	15%	22%	14%	14%	16%	7%	10%	18%	13%	16%	12%
		ceghijkm	j	j	j	j	cjkm	j	j	j			jkm	j	b	
When one priority bill has failed (e.g. mortgage, rent, electricity																
etc.)	568	12	46	74	21	33	22	51	42	51	84	49	81	487	325	243
	25%	18%	24%	29%	23%	18%	19%	26%	26%	26%	27%	23%	27%	25%	25%	24%
				е				е		e	е		е	е		
When the person's disposable income is reduced by more																
than half because of gambling	440	12	41	39	17	51	16	45	32	43	67	35	44	372	267	174
	19%	17%	21%	15%	18%	27%	14%	22%	20%	22%	21%	16%	15%	19%	21%	17%
						cfklm		cl		I	I			I	b	
Never without that person's consent	472	11	36	62	19	45	21	36	36	33	65	55	53	404	243	229
	20%	16%	19%	24%	20%	24%	19%	18%	22%	17%	21%	26%	18%	21%	19%	22%
												il				
Don't know	490	14	38	50	22	30	29	40	30	40	76	54	68	410	237	253
	21%	21%	20%	20%	23%	16%	26%	20%	18%	20%	24%	25%	23%	21%	19%	25%
							е				е	е				а



Q1. In your opinion, if a person is making losses as a direct consequence of gambling, what is the first point at which their bank should intervene, if at all? (Please assume the gambling losses are directly responsible for the financial hardships set out below.)
BASE: All respondents

					20	19 Past Vote					:	2016 EU Vote		G	ambling Freq.	
				Liberal	The Brexit			Plaid	Another							At least
	Total	Conservative	Labour	Democrat	Party	Green	SNP	Cymru	party	Did not vote	Leave	Remain	Did not vote	Never	Ever	weekly
Significance Level: 95%		а	b	С	*d	е	f	*g	h	i	а	b	с	а	b	с
Unweighted Total	2302	643	536	122	5	36	55	10	54	497	761	702	523	1214	986	605
Total	2302	723	524	135	3	36	69	10	79	436	859	758	430	1244	974	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
When bankruptcy, repossession or eviction is now deemed																
very likely by the bank without financial intervention	332	79	78	19	-	4	17	1	17	82	98	118	79	149	177	118
	14%	11%	15%	14%	-	10%	24%	13%	22%	19%	11%	16%	18%	12%	18%	20%
			а				а		а	а		а	а		а	а
When one priority bill has failed (e.g. mortgage, rent, electricity																
etc.)	568	193	120	28	*	13	11	1	15	121	224	162	111	293	266	164
	25%	27%	23%	21%	7%	36%	15%	7%	19%	28%	26%	21%	26%	24%	27%	28%
						f					b				а	
When the person's disposable income is reduced by more																
than half because of gambling	440	146	114	19	*	7	16	2	12	77	158	146	94	224	206	120
	19%	20%	22%	14%	14%	19%	23%	15%	15%	18%	18%	19%	22%	18%	21%	20%
Never without that person's consent	472	168	113	38	2	7	12	3	14	65	202	172	61	255	205	133
	20%	23%	22%	28%	79%	19%	18%	33%	18%	15%	23%	23%	14%	21%	21%	22%
		i	i	i							С	С				
Don't know	490	137	99	30	-	5	13	3	21	91	177	160	84	323	120	58
	21%	19%	19%	23%	-	15%	19%	31%	26%	21%	21%	21%	20%	26%	12%	10%
														bc		

Q2. If a bank believed a person was making unaffordable losses through gambling, what would you expect a bank to do in response? BASE: All respondents

		Gen	der					Age				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	NET: 18-34	NET: 35-54	NET: 55+
Significance Level: 95%		а	b	а	b	С	d	е	f	g	h	i
Unweighted Total	2302	1108	1194	446	409	339	357	341	410	855	696	751
Total	2302	1123	1179	256	398	368	407	341	532	654	776	872
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Impose a total block on all further gambling until a further review	575	291	284	49	87	64	104	117	154	136	167	272
	25%	26%	24%	19%	22%	17%	25%	34%	29%	21%	22%	31%
							ac	abcdgh	abcgh			abcgh
Impose temporary limits on spending on gambling until a further review	666	330	335	81	143	129	112	59	142	224	241	201
	29%	29%	28%	32%	36%	35%	28%	17%	27%	34%	31%	23%
				ei	defi	defi	е		е	defi	ei	e
Impose no limits on any further gambling but offer gambling advice	363	176	187	60	80	56	49	36	82	140	106	118
	16%	16%	16%	23%	20%	15%	12%	11%	15%	21%	14%	14%
				cdefhi	dehi					cdefhi		
Impose no limits on any further gambling and not offer gambling advice	140	82	58	17	30	25	24	29	15	47	49	44
	6%	7%	5%	7%	8%	7%	6%	8%	3%	7%	6%	5%
		b		f	f	f	f	fi		f	f	
Don't know	558	244	314	49	58	94	118	100	139	107	212	238
	24%	22%	27%	19%	15%	26%	29%	29%	26%	16%	27%	27%
			а			abg	abg	abg	abg		abg	abg



Q2. If a bank believed a person was making unaffordable losses through gambling, what would you expect a bank to do in response? BASE: All respondents

								Regions							Social	grade
	Total	Northern Ireland	Scotland	North-West	North-East	Yorkshire and the Humber	Wales	West Midlands	East Midlands	South-West	South-East	Eastern	London	NET: England	ABC1	C2DE
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	а	b
Unweighted Total	2302	47	156	255	127	210	119	235	183	201	290	166	313	1980	1186	1116
Total	2302 100%	69 100%	194 100%	257 100%	94 100%	188 100%	112 100%	199 100%	163 100%	199 100%	313 100%	214 100%	302 100%	1927 100%	1275 100%	1027 100%
Impose a total block on all further gambling until a further review	575 25%	25 37% ch	45 23%	55 21%	25 27%	46 25%	31 28%	47 24%	31 19%	56 28% h	87 28% h	49 23%	78 26%	473 25%	330 26%	245 24%
Impose temporary limits on spending on gambling until a further review	666 29%	23 33%	64 33% e	75 29% e	28 30%	38 20%	32 28%	63 32% e	54 33% e	63 32% e	82 26%	62 29%	82 27%	547 28% e	400 31% b	266 26%
Impose no limits on any further gambling but offer gambling advice	363 16%	10 15%	20 10%	37 14%	13 13%	36 19% b	16 14%	35 17%	28 17%	39 19% b	49 16%	29 13%	53 17% b	317 16% b	199 16%	165 16%
Impose no limits on any further gambling and not offer gambling advice	140 6%	3 5%	12 6%	15 6%	5 6%	16 9% i	11 10% i	10 5%	15 9% i	6 3%	16 5%	13 6%	17 6%	114 6%	76 6%	64 6%
Don't know	558 24%	7 10%	53 27% ai	76 30% ai	23 25% a	50 27% ai	22 20%	44 22%	35 22%	35 18%	79 25% ai	62 29% ai	72 24% a	476 25% ai	271 21%	286 28% a



Q2. If a bank believed a person was making unaffordable losses through gambling, what would you expect a bank to do in response? BASE: All respondents

					20	019 Past Vote						2016 EU Vote		G	ambling Freq	
	Total	Conservative	Labour	Liberal Democrat	The Brexit Party	Green	SNP	Plaid Cymru	Another party	Did not vote	Leave	Remain	Did not vote	Never	Ever	At least weekly
Significance Level: 95%		а	b	С	*d	е	f	*g	h	i	а	b	с	а	b	С
Unweighted Total	2302	643	536	122	5	36	55	10	54	497	761	702	523	1214	986	605
Total	2302	723	524	135	3	36	69	10	79	436	859	758	430	1244	974	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	5 100%	100%	100%	100%	100%	100%	100%
Impose a total block on all further gambling until a further																
review	575 25%	229 32%	134 26%	32 23%	* 14%	12 33%	9 14%	4 39%	26 33%	90 21%	260 30%	178 24%	98 23%	371 30%	197 20%	119 20%
	23%	52%	20%	23%	14%	53% f	14%	39%	fi	5 2170	bc	2470	23%	bc	20%	20%
Impose temporary limits on spending on gambling until a					*											
further review	666 29%	211 29%	165 31%	48 36%	* 7%	11 30%	23 34%	1 13%	24 30%	128 29%	241 28%	252 33%	122 28%	313 25%	344 35%	197 33%
	2070	2070	0170	0070	170	0070	0470	1070	007	2070	2070	a	2070	2070	a	a
Impose no limits on any further gambling but offer gambling advice	363	98	00	22	*	5		*	7	88	108	120	87	150	205	131
advice	363 16%	98	82 16%	23 17%	17%	5 13%	8 12%	3%	7 9%		108	120		150	205	22%
				,.	,.					a			ab	,,	a	a
Impose no limits on any further gambling and not offer gambling advice	140	32	24	3	4	2	4	3	4	30	40	31	38	57	73	54
gambling advice	140 6%	32 4%	24 5%	3 3%	23%	2 5%	4 6%	3 33%	4 5%		40 5%	31 4%		57 5%	73 8%	54 9%
	570	470	570	570	2370	570	570	0070	0,0		570		ab	570	a	a
Don't know	558	154	119	28	1	7	23	1	18	100	210	176	85	354	154	92
	24%	21%	23%	21%	40%	19%	34% a	12%	23%	23%	24% c	23%	20%	28% bc	16%	15%

Q3. When, if at all, do you believe is the first point at which someone should be informed that their spouse, partner or co-guardian of a child has made gambling losses? (Please assume they have joint financial responsibilities and each person depends on the other's financial security.)
BASE: All respondents

		Gen	der					Age				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	NET: 18-34	NET: 35-54	NET: 55+
Significance Level: 95%		а	b	а	b	с	d	е	f	g	h	i
Unweighted Total	2302	1108	1194	446	409	339	357	341	410	855	696	751
Total	2302	1123	1179	256	398	368	407	341	532	654	776	872
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
When bankruptcy, repossession or eviction is now deemed very likely by												
the bank without financial intervention	339	178	161	46	102	70	39	34	48	148	109	82
	15%	16%	14%	18%	26%	19%	10%	10%	9%	23%	14%	9%
				defi	acdefhi	defhi				defhi	dfi	
When one priority bill has failed (e.g. mortgage, rent, electricity etc.)	683	381	303	79	128	117	123	76	160	206	240	237
	30%	34%	26%	31%	32%	32%	30%	22%	30%	32%	31%	27%
		b		е	e	е	e		е	ei	e	
When the person's disposable income is reduced by more than half												
because of gambling	416	175	241	58	73	56	66	69	95	131	122	164
	18%	16%	20%	23%	18%	15%	16%	20%	18%	20%	16%	19%
			а	cdh						h		
Never without that person's consent	417	201	217	29	50	51	74	91	122	79	125	213
	18%	18%	18%	11%	13%	14%	18%	27%	23%	12%	16%	24%
							abg	abcdgh	abcgh		ag	abcdgh
Don't know	446	189	257	44	45	75	105	70	107	89	180	177
	19%	17%	22%	17%	11%	20%	26%	21%	20%	14%		20%
			а	b		bg	abgi	bg	bg		abg	bg



Q3. When, if at all, do you believe is the first point at which someone should be informed that their spouse, partner or co-guardian of a child has made gambling losses? (Please assume they have joint financial responsibilities and each person depends on the other's financial security.)
BASE: All respondents

								Regions							Social	grade
	Total	Northern Ireland	Scotland	North-West	North-East	Yorkshire and the Humber	Wales	West Midlands	East Midlands	South-West	South-East	Eastern	London	NET: England	ABC1	C2DE
Significance Level: 95%	, otai	a	b	c	d	e	f	g	h	i	j	k		m	a	b
Unweighted Total	2302	47	156	255	127	210	119	235	183	201	290	166	313	1980	1186	1116
Total	2302 100%	69 100%	194 100%	257 100%	94 100%	188 100%	112 100%	199 100%	163 100%	199 100%	313 100%	214 100%	302 100%	1927 100%	1275 100%	1027 100%
When bankruptcy, repossession or eviction is now deemed very likely by the bank without financial intervention	339 15%	21 31% bcdeghijklm	32 17%	34 13%	15 16%	26 14%	27 24% ceijklm	33 17% jk	26 16%	25 13%	32 10%	21 10%	45 15%	258 13%	207 16% b	132 13%
When one priority bill has failed (e.g. mortgage, rent, electricity etc.)	683 30%	23 33%	56 29%	66 26%	25 27%	45 24%	26 23%	66 33% eh	37 23%	64 32% h	98 31% h	67 31%	109 36% cefhm	578 30% h	417 33% b	267 26%
When the person's disposable income is reduced by more than half because of gambling	416 18%	9 12%	33 17%	46 18%	17 19%	40 21% fl	14 12%	41 21% fl	33 20%	42 21% fl	64 21% fl	35 16%	42 14%	362 19% I	224 18%	192 19%
Never without that person's consent	417 18%	8 11%	29 15%	56 22% gl	22 24% gl	40 21% g	25 22% g	22 11%	45 28% abgijklm	36 18% g	53 17%	37 17%	45 15%	355 18% g	214 17%	204 20%
Don't know	446 19%	8 12%	44 23% h	54 21% h	14 15%	36 19%	20 18%	36 18%	21 13%	32 16%	65 21% h	55 26% dhi	60 20% h	374 19% h	214 17%	232 23% a

Q3. When, if at all, do you believe is the first point at which someone should be informed that their spouse, partner or co-guardian of a child has made gambling losses? (Please assume they have joint financial responsibilities and each person depends on the other's financial security.)
BASE: All respondents

					20	019 Past Vote					:	2016 EU Vote		C	ambling Freq	
	Total	Conservative	Labour	Liberal Democrat	The Brexit Party	Green	SNP	Plaid Cymru	Another party	Did not vote	Leave	Remain	Did not vote	Never	Ever	At least weekly
Significance Level: 95%		а	b	С	*d	е	f	*g	h	i	а	b	С	а	b	с
Unweighted Total	2302	643	536	122	5	36	55	10	54	497	761	702	523	1214	986	605
Total	2302	723	524	135	3	36	69	10	79	436	859	758	430	1244	974	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
When bankruptcy, repossession or eviction is now deemed																
very likely by the bank without financial intervention	339	97	82	11	*	5	8	1	15	72	107	105	78	135	194	122
	15%	13%	16%	8%	7%	13%	12%	13%	19%		12%	14%		11%	20%	21%
			С						С	с			ab		а	а
When one priority bill has failed (e.g. mortgage, rent, electricity																
etc.)	683	216	152	35	-	16	26	1	22	152	265	223	135	357	314	206
	30%	30%	29%	26%	-	44%	37%	15%	28%	35%	31%	30%	31%	29%	32%	35%
						С				b						а
When the person's disposable income is reduced by more																
than half because of gambling	416	139	97	20	2	6	13	2	12	72	164	128	85	227	182	104
	18%	19%	19%	15%	53%	17%	19%	15%	15%	5 17%	19%	17%	20%	18%	19%	18%
Never without that person's consent	417	156	98	38	1	4	12	4	15	57	184	152	50	234	174	101
	18%	22%	19%	28%	40%	11%	18%	44%	19%	13%	21%	20%	12%	19%	18%	17%
		i	i	bei							С	с				
Don't know	446	115	95	30	-	5	10	1	16	82	138	149	81	292	109	59
	19%	16%	18%	23%	-	15%	14%	12%	20%	19%	16%	20%	19%	23%	11%	10%
														bc		

Q4. Assuming an individual has had restrictions enforced on a single bank account due to unaffordable gambling and that they have numerous bank accounts, do you believe that these restrictions should apply to the one affected account or across all their bank accounts?

		Gen	der					Age				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	NET: 18-34	NET: 35-54	NET: 55+
Significance Level: 95%		а	b	а	b	с	d	е	f	g	h	i
Unweighted Total	2302	1108	1194	446	409	339	357	341	410	855	696	751
Total	2302 100%	1123 100%	1179 100%	256 100%	398 100%	368 100%	407 100%	341 100%	532 100%	654 100%	776 100%	872 100%
Restrictions should apply to the one affected accounts	598 26%	319 28% b	280 24%	81 32% dfhi	132 33% defhi	104 28% fi	99 24% f	87 26% f	95 18%	213 33% defhi	203 26% fi	182 21%
Restrictions should apply across all their bank accounts	1195 52%	584 52%	611 52%	116 45%	201 51%	173 47%	212 52%	186 55% ac	306 58% abcgh	317 49%	386 50%	492 56% acgh
Don't know	508 22%	221 20%	288 24% a	59 23% b	65 16%	91 25% bg	96 24% b	67 20%	131 25% bg	123 19%	187 24% bg	198 23% b



Q4. Assuming an individual has had restrictions enforced on a single bank account due to unaffordable gambling and that they have numerous bank accounts, do you believe that these restrictions should apply to the one affected account or across all their bank accounts?

								Regions							Social	grade
	Total	Northern Ireland	Scotland	North-West	North-East	Yorkshire and the Humber	Wales	West Midlands	East Midlands	South-West	South-East	Eastern	London	NET: England	ABC1	C2DE
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	а	b
Unweighted Total	2302	47	156	255	127	210	119	235	183	201	290	166	313	1980	1186	1116
Total	2302 100%	69 100%	194 100%	257 100%	94 100%	188 100%	112 100%	199 100%	163 100%	199 100%	313 100%	214 100%	302 100%	1927 100%	1275 100%	1027 100%
Restrictions should apply to the one affected accounts	598 26%	21 30%	55 28% e	66 26%	21 23%	35 18%	38 34% ejkm	51 25%	43 27%	66 33% dejkm	66 21%	43 20%	94 31% ejkm	485 25% e	347 27%	251 24%
Restrictions should apply across all their bank accounts	1195 52%	38 55%	109 56% I	119 46%	52 56%	105 56% cl	51 46%	107 54%	78 48%	101 51%	181 58% cfhl	115 54%	139 46%	997 52%	671 53%	524 51%
Don't know	508 22%	10 15%	31 16%	71 28% bi	20 22%	48 26% bi	23 20%	41 21%	42 25% bi	32 16%	65 21%	57 27% bi	68 23%	445 23% bi	257 20%	252 25% a



Q4. Assuming an individual has had restrictions enforced on a single bank account due to unaffordable gambling and that they have numerous bank accounts, do you believe that these restrictions should apply to the one affected account or across all their bank accounts? BASE: All respondents

					2	019 Past Vote					2	016 EU Vote		Gambling Freq.		
				Liberal	The Brexit			Plaid	Another							At least
	Total	Conservative	Labour	Democrat	Party	Green	SNP	Cymru	party	Did not vote	Leave	Remain	Did not vote	Never	Ever	weekly
Significance Level: 95%		а	b	С	*d	е	f	*g	h	i	а	b	с	а	b	с
Unweighted Total	2302	643	536	122	5	36	55	10	54	497	761	702	523	1214	986	605
Total	2302	723	524	135	3	36	69	10	79	436	859	758	430	1244	974	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Restrictions should apply to the one affected accounts	598	184	149	39	1	8	14	3	19	126	208	197	136	271	314	190
	26%	25%	29%	29%	40%	23%	20%	30%	24%	29%	24%	26%	32% ab	22%	32%	32%
													au		d	а
Restrictions should apply across all their bank accounts	1195	419	260	57	2	21	45	6	42	222	495	393	204	682	496	306
	52%	58%	50%	43%	60%	60%	66%	63%	53%	51%	58%	52%	48%	55%	51%	52%
		bci					bci				bc					
Don't know	508	120	114	39	-	6	10	1	18	88	156	168	89	291	164	96
	22%	17%	22%		-	17%	14%	7%	23%	20%	18%	22%	21%	23%	17%	16%
			а	afi										bc		

Q1. When was the last time you received a phone call, either on your mobile or landline, from someone, other than your family, who asked 'how are you?' ? BASE: All respondents

		Gende	er					Age					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	NET: 18-34	NET: 35-54	NET: 55+	
Significance Level: 95%		а	b	а	b	с	d	е	f	g	h	i	
Unweighted Total	2302	1108	1194	446	409	339	357	341	410	855	696	751	
Total	2302	1123	1179	256	398	368	407	341	532	654	776	872	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
In the last 24 hours	576	262	314	67	101	77	83	94	154	168	160	248	
	25%	23%	27%	26%	25%	21%	20%	28%	29%	26%	21%	28%	
				h				cdh	cdh	dh		cdh	
In the last week	474	233	240	49	66	63	82	71	144	115	145	214	
	21%	21%	20%	19%	17%	17%	20%	21%	27%	18%	19%	25%	
									abcdegh			abcgh	
In the last fortnight	235	136	99	29	67	52	34	15	37	96	86	52	
	10%	12%	8%	11%	17%	14%	8%	4%	7%	15%	11%	6%	
		b		efi	adefhi	defi	е			defhi	efi		
In the last month	183	95	89	30	36	33	33	24	27	67	66	50	
	8%	8%	8%	12%	9%	9%	8%	7%	5%	10%	9%	6%	
				efi	fi	fi				fi	fi		
In the last 6 months	130	73	56	15	29	22	20	15	28	44	43	43	
	6%	7%	5%	6%	7%	6%	5%	4%	5%	7%	5%	5%	
In the last year	52	28	24	7	12	3	11	9	10	19	14	19	
	2%	2%	2%	3%	3%	1%	3%	3%	2%	3%	2%	2%	
				С	с			с		С			
Longer than a year ago	56	30	26	6	20	10	10	5	5	26	20	10	
	2%	3%	2%	2%	5%	3%	3%	1%	1%	4%	3%	1%	
					aefhi					efi	i		
I can't recall the last time someone called to ask this	596	267	330	51	68	108	133	108	127	119	242	236	
	26%	24%	28%	20%	17%	29%	33%	32%	24%	18%	31%	27%	
			а			abg	abfgi	abfg	bg		abfg	abg	
Net: At least in the last week	1050	495	554	116	167	140	165	165	298	283	305	462	
	46%	44%	47%	45%	42%	38%	41%	48%	56%	43%	39%	53%	
				ch				cdh	abcdegh			abcdgh	
Net: At least in the last month	1468	726	742	175	270	225	232	203	361	446	457	565	
	64%	65%	63%	69%	68%	61%	57%	60%	68%	68%	59%	65%	
				cdeh	deh				deh	cdeh		dh	
Net: At least in the last year	1649	826	823	198	311	250	264	228	399	509	514	627	
	72%	74%	70%	78%	78%	68%	65%	67%	75%	78%	66%	72%	
		b		cdehi	cdehi				cdeh	cdehi		dh	



Q1. When was the last time you received a phone call, either on your mobile or landline, from someone, other than your family, who asked 'how are you?' ? BASE: All respondents

		Regions										Social grade				
		Northern				Yorkshire and the		West	East					NET:		
	Total	Ireland	Scotland	North-West	North-East	Humber	Wales	Midlands	Midlands	South-West	South-East	Eastern	London	England	ABC1	C2DE
Significance Level: 95%		а	b	С	d	е	f	g	h	i	j	k	I	m	а	b
Unweighted Total	2302	47	156	255	127	210	119	235	183	201	290	166	313	1980	1186	1116
Total	2302 100%	69 100%	194 100%	257 100%	94 100%	188 100%	112 100%	199 100%	163 100%	199 100%	313 100%	214 100%	302 100%	1927 100%	1275 100%	1027 100%
In the last 24 hours	576 25%	13 19%	48 25%	64 25%	31 33% efgh	41 22%	19 17%	43 22%	34 21%	51 26%	80 26%	59 28% f	92 31% efgh	495 26% f	321 25%	255 25%
In the last week	474 21%	15 22%	48 25%	59 23%	19 21%	32 17%	26 23%	35 18%	36 22%	43 21%	54 17%	52 24%	54 18%	385 20%	282 22% b	192 19%
In the last fortnight	235 10%	12 17% dk	23 12% d	24 9%	4 5%	19 10%	11 10%	20 10%	15 9%	18 9%	33 11%	12 6%	44 14% dkm	189 10%	132 10%	102 10%
In the last month	183 8%	5 7%	11 5%	17 7%	9 10%	21 11%	7 6%	23 11% bi	15 9%	11 6%	21 7%	15 7%	29 10%	161 8%	105 8%	79 8%
In the last 6 months	130 6%	9 12% fjklm	12 6%	18 7%	5 5%	10 5%	4 4%	12 6%	10 6%	17 9% jl	13 4%	8 4%	11 4%	105 5%	70 5%	60 6%
In the last year	52 2%	5 7% bcdeijm	1 1%	5 2%	1 1%	1 1%	2 2%	10 5% bcdeim	4 2%	3 2%	6 2%	6 3%	7 2%	44 2%	29 2%	23 2%
Longer than a year ago	56 2%	-	1 1%	4 2%	1 2%	6 3%	1 1%	7 4%	5 3%	8 4% b	6 2%	6 3%	9 3%	54 3%	35 3%	22 2%
I can't recall the last time someone called to ask this	596 26%	11 15%	49 25%	66 26% I	23 24%	56 30% al	41 37% abcdgiklm	48 24%	44 27% I	47 24%	100 32% ailm	56 26%	55 18%	495 26% I	302 24%	294 29% a
Net: At least in the last week	1050 46%	28 40%	97 50% eg	123 48%	50 54% efgj	73 39%	45 41%	78 39%	70 43%	94 47%	134 43%	111 52% eg	146 48% eg	880 46%	603 47%	447 44%
Net: At least in the last month	1468 64%	45 65%	130 67%	164 64%	64 68%	114 61%	63 57%	121 61%	99 61%	123 62%	188 60%	139 65%	218 72% cefghijm	1229 64%	840 66% b	628 61%
Net: At least in the last year	1649 72%	59 85% efhjm	143 74% f	186 72% f	70 74% f	125 67%	69 62%	143 72%	114 70%	144 72%	207 66%	153 71%	237 79% efhjm	1378 72% f	938 74% b	711 69%



Q1. When was the last time you received a phone call, either on your mobile or landline, from someone, other than your family, who asked 'how are you?' ? BASE: All respondents

		2019 Past Vote									2	2016 EU Vote		Gambling Freq.		
	Total	Conservative	Labour	Liberal Democrat	The Brexit Party	Green	SNP	Plaid Cymru	Another party	Did not vote	Leave	Remain	Did not vote	Never	Ever	At least weekly
Significance Level: 95%	. otai	a	b	C	*d	e	f	*g	h	i	a	b	C	a	b	c
Unweighted Total	2302	643	536	122	5	36	55	10	54	497	761	702	523	1214	986	605
Total	2302	723	524	135	3	36	69	10	79	436	859	758	430	1244	974	592
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
In the last 24 hours	576	197	133	31	-	8	15	1	25	93	230	184	90	346	217	118
	25%	27% i	25%	23%	-	21%	22%	14%	32%	21%	27% c	24%	21%	28% bc	22%	20%
In the last week	474	154	109	37	*	13	16	2	18	85	175	184	77	252	213	122
	21%	21%	21%	27%	14%	37% abi	24%	21%	23%	19%	20%	24% c	18%	20%	22%	21%
In the last fortnight	235	56	64	9	-	2	6	1	5	54	71	71	60	87	140	103
	10%	8%	12% a	7%	-	5%	8%	12%	6%	12% a	8%	9%	14% ab	7%	14% a	17% a
In the last month	183	53	34	5	-	3	3	-	3	51	60	52	45	84	92	67
	8%	7%	7%	3%	-	8%	4%	-	4%	12% abc	7%	7%	11% ab	7%	9% a	11% a
In the last 6 months	130	34	26	5	*	-	5	3	3	36	42	40	29	52	76	49
	6%	5%	5%	4%	17%	-	8%	30%	4%	8% ab	5%	5%	7%	4%	8% a	8% a
In the last year	52	14	6	5	-	-	-	1	3	11	19	9	11	23	24	18
	2%	2%	1%	4% b	-	-	-	7%	4%	2%	2%	1%	2%	2%	2%	3%
Longer than a year ago	56 2%	10 1%	11 2%	1 1%	-	2 5%	-	-	-	18 4%	17 2%	11 1%	16 4%	25 2%	24 2%	14 2%
	2%	1%	2%	1%	-	5%	-	-	-	4% a	2%	1%	ab	2%	2%	2%
I can't recall the last time someone called to ask this	596 26%	204	140	42	2 69%	8 24%	23 34%	1 15%	21 27%	89 20%	245	205 27%	101	374 30%	188	101 17%
	20%	28% i	27% i	31% i	69%	24%	34% i	15%	21%	20%	29% c	21%	23%	30% bc	19%	17%
Net: At least in the last week	1050	351	242	67	*	21	31	4	43	178	405	369	167	598	430	240
	46%	49% i	46%	50%	14%	58% i	46%	35%	55% i	41%	47% с	49% c	39%	48% c	44%	40%
Net: At least in the last month	1468	461	341	81	*	26	40	5	52	283	536	492	273	770	663	410
	64%	64%	65%	60%	14%	71%	58%	48%	66%	65%	62%	65%	63%	62%	68% a	69% a
Net: At least in the last year	1649	509	373	92	1	26	45	9	58	329	597	541	313	845	762	477
	72%	70%	71%	68%	31%	71%	66%	85%	73%	76%	70%	71%	73%	68%	78% a	81% a
	L														3	~

