EXPERIAN –THIRD PARTY SUPPLIERS BUSINESS SURVEY AUTUMN 2017

ComRes interviewed 202 business IT and information security decision-makers in Great Britain online between 23rd October and 1st November 2017.

Respondents were either involved in decision-making of their company's information security and data breach management process or at least aware of the information security and data breach management process if they were not involved directly. All businesses surveyed were broadly representative of businesses overall by sector and hold personally identifiable information (PII) for at least 100 customers or employees. Responses were broken down into; 51 Medium-Small business (50-99), 51 Medium-Large businesses (100-249) and 100 Large businesses (250+).

ComRes is a member of the British Polling Council and abides by its rules. For information about commissioning research please contact andrew.hawkins@comresglobal.com or call +44 (0)20 7871 8660.

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S1. Which of the following best describes your role? 1
Base: All respondents

S2. Do you have knowledge and/or responsibility in the decision making for your company's information security and data breach management process, with regards to the useof third party suppliers? 3
Base: All respondents

S3. How many people are employed by your company at all locations? 5
Base: All respondents

S4. To the best of your knowledge, does your organisation hold personal information for more than 100 employees or customers? Personally Identifiable Information (PII) is any data that could potentially identify a specific individual; for example date of birth, names or addresses. This includes, but is not limited to, your customers and employees. 7
Base: All respondents

S5. How many individual customers or employees does your organisation hold personal information for? 9
Base: All respondents

S6. Do you currently have any third party suppliers that manage PII on behalf of your organisation? 11
Base: All respondents

Q1. Does your organisation currently have a data breach response plan in place? 13
Base: All respondents

Q2. How many third party suppliers do you use who manage your customers and/or employee's personal information as part of their role? 15
Base: All respondents

Q3_SUM. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers? SUMMARY TABLE 17
Base: All respondents

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Base: All respondents

Q3_2. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers? Loss of essential network services 20
Base: All respondents

Q3_3. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers? Loss of reputation and customer confidence 22
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Base: All respondents

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Base: All respondents

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Base: All respondents

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Base: All respondents

Fieldwork: 23rd October - 1st November 2017
Prepared by ComRes

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Base: All respondents

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Base: All who carry out vetting of key individuals within third party suppliers

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Base: All respondents

Q13_1. In the event of a breach within a third party supplier's system, if PII data was compromised, who, in your opinion, should be held responsible for this and who would be perceived by the public to be responsible? Held responsible by you 54
Base: All respondents

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Base: All respondents

Q14. If there was a data breach within a third party supplier's system, how confident, if at all, are you that you would know what to do in the first 24 hours following the breach? 58
Base: All respondents

D1. Which of the following best reflects your company's annual turnover? If you are unsure, please select the band that you believe is most accurate. 60
Base: All respondents

D2. Has your organisation experienced a data breach involving the loss or theft of records containing sensitive or confidential, customer or business information in the past 2 years? 62
Base: All respondents

D3. Following the breach, did you notify the customers affected? 64
Base: All who have had a data breach

D4. Which of the following best describes your company sector? 66
Base: All respondents

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S1. Which of the following best describes your role?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
IT	74	15	16	43	31	74	-	23	25	9	16	67	6	38	9	31	35
	37%	29%	31%	43%	30%	93% b	-	34%	36%	35%	47%	37%	38%	43%	35%	46%	35%
Information security	6	3	2	1	5	6	-	2	3	-	1	5	1	5	2	3	1
	3%	6%	4%	1%	5%	8% b	-	3%	4%	-	3%	3%	6%	6%	8%	4%	1%
General manager (e.g. CEO, MD, COO)	44	11	9	24	20	-	44	15	16	4	9	41	2	20	8	14	20
	22%	22%	18%	24%	20%	-	38% a	22%	23%	15%	26%	22%	13%	22%	31%	21%	20%
Compliance	5	2	3	-	5	-	5	3	1	1	-	3	1	3	1	2	2
	2%	4% c	6% c	-	5% c	-	4%	4%	1%	4%	-	2%	6%	3%	4%	3%	2%
Legal	7	4	2	1	6	-	7	2	3	1	1	7	-	4	1	3	3
	3%	8% c	4%	1%	6%	-	6% a	3%	4%	4%	3%	4%	-	4%	4%	4%	3%
Procurement	5	2	1	2	3	-	5	2	2	1	-	4	1	1	1	-	3
	2%	4%	2%	2%	3%	-	4%	3%	3%	4%	-	2%	6%	1%	4%	-	3%
Operations	33	6	9	18	15	-	33	12	12	3	4	31	2	8	1	7	21
	16%	12%	18%	18%	15%	-	29% a	18%	17%	12%	12%	17%	13%	9%	4%	10%	21% a
Risk	4	-	2	2	2	-	4	-	1	2	1	4	-	2	1	1	2
	2%	-	4%	2%	2%	-	3%	-	1%	8%	3%	2%	-	2%	4%	1%	2%
Finance	17	6	5	6	11	-	17	5	7	4	1	14	3	8	2	6	9
	8%	12%	10%	6%	11%	-	15% a	7%	10%	15%	3%	8%	19%	9%	8%	9%	9%
Other	7	2	2	3	4	-	-	4	-	1	1	7	-	-	-	-	4
	3%	4%	4%	3%	4%	-	-	6% b	-	4%	3%	4%	-	-	-	-	4%
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

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S1. Which of the following best describes your role?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
IT	74	32	4	61	12	13	45	14	7	26	19	22
	37%	46%	25%	36%	39%	27%	39%	40%	29%	33%	41%	41%
Information security	6	3	1	5	1	-	3	3	-	5	-	1
	3%	4%	6%	3%	3%	-	3%	9% a	-	6%	-	2%
General manager (e.g. CEO, MD, COO)	44	16	4	39	5	10	25	8	4	15	15	10
	22%	23%	25%	23%	16%	21%	22%	23%	17%	19%	33%	19%
Compliance	5	1	1	3	2	2	3	-	1	2	1	1
	2%	1%	6%	2%	6%	4%	3%	-	4%	3%	2%	2%
Legal	7	3	1	6	1	1	5	1	2	4	1	-
	3%	4%	6%	4%	3%	2%	4%	3%	8%	5%	2%	-
Procurement	5	1	-	5	-	2	2	1	1	4	-	-
	2%	1%	-	3%	-	4%	2%	3%	4%	5%	-	-
Operations	33	4	4	29	3	9	19	4	6	13	4	10
	16%	6%	25%	17%	10%	19%	17%	11%	25%	17%	9%	19%
Risk	4	2	-	2	2	-	3	1	-	-	3	1
	2%	3%	-	1%	6%	-	3%	3%	-	-	7% b	2%
Finance	17	7	1	14	3	8	7	2	2	6	2	7
	8%	10%	6%	8%	10%	17% b	6%	6%	8%	8%	4%	13%
Other	7	-	-	4	2	3	2	1	1	3	1	2
	3%	-	-	2%	6%	6%	2%	3%	4%	4%	2%	4%
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

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S2. Do you have knowledge and/or responsibility in the decision making for your company's information security and data breach management process, with regards to the use of third party suppliers?

Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, I am the main decision maker	125	33	35	57	68	59	64	46	44	18	16	111	12	73	20	57	46
	62%	65%	69%	57%	67%	74%	56%	68%	63%	69%	47%	61%	75%	82%	77%	85%	46%
						b		d						d		d	
Yes, I participate in the decision making	60	16	13	31	29	17	41	20	21	5	12	55	4	15	6	9	42
	30%	31%	25%	31%	28%	21%	36%	29%	30%	19%	35%	30%	25%	17%	23%	13%	42%
							a										ac
I know about the information security and data breach management process with regards to the use of third party suppliers, but I am not directly involved in decision making at my organisation	17	2	3	12	5	4	10	2	5	3	6	17	-	1	-	1	12
	8%	4%	6%	12%	5%	5%	9%	3%	7%	12%	18%	9%	-	1%	-	1%	12%
											a						ac
No - I do not know about information security and data breach management at my organisation	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NETS																	
Net: Yes	185	49	48	88	97	76	105	66	65	23	28	166	16	88	26	66	88
	92%	96%	94%	88%	95%	95%	91%	97%	93%	88%	82%	91%	100%	99%	100%	99%	88%
								d						d		d	

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

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S2. Do you have knowledge and/or responsibility in the decision making for your company's information security and data breach management process, with regards to the use of third party suppliers?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, I am the main decision maker	125	59	12	105	19	33	63	25	19	49	29	28
	62%	86%	75%	63%	61%	69%	55%	71%	79%	63%	63%	52%
Yes, I participate in the decision making	60	9	4	49	11	7	44	8	5	24	15	16
	30%	13%	25%	29%	35%	15%	39%	23%	21%	31%	33%	30%
							a					
I know about the information security and data breach management process with regards to the use of third party suppliers, but I am not directly involved in decision making at my organisation	17	1	-	14	1	8	7	2	-	5	2	10
	8%	1%	-	8%	3%	17%	6%	6%	-	6%	4%	19%
						b						bc
No - I do not know about information security and data breach management at my organisation	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
NETS												
Net: Yes	185	68	16	154	30	40	107	33	24	73	44	44
	92%	99%	100%	92%	97%	83%	94%	94%	100%	94%	96%	81%
							a			d	d	

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

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S3. How many people are employed by your company at all locations?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1-49	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
50-99	51	51	-	-	51	18	31	29	18	1	3	45	6	25	7	18	26
	25%	100%	-	-	50%	23%	27%	43%	26%	4%	9%	25%	38%	28%	27%	27%	26%
		bcd			bc			bd	d								
100-249	51	-	51	-	51	18	31	27	14	10	-	45	5	22	5	18	23
	25%	-	100%	-	50%	23%	27%	40%	20%	38%	-	25%	31%	25%	19%	27%	23%
			acd		ac			bd	d								
250+	100	-	-	100	-	44	53	12	38	15	31	93	5	42	14	31	51
	50%	-	-	100%	-	55%	46%	18%	54%	58%	91%	51%	31%	47%	54%	46%	51%
				abd					a		ab						
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

S3. How many people are employed by your company at all locations?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1-49	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
50-99	51	18	6	42	9	13	28	10	10	31	8	2
	25%	26%	38%	25%	29%	27%	25%	29%	42%	40%	17%	4%
										cd	d	
100-249	51	15	5	41	10	15	27	7	7	22	19	3
	25%	22%	31%	24%	32%	31%	24%	20%	29%	28%	41%	6%
										d	d	
250+	100	36	5	85	12	20	59	18	7	25	19	49
	50%	52%	31%	51%	39%	42%	52%	51%	29%	32%	41%	91%
												bc
Prefer not to say	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

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S4. To the best of your knowledge, does your organisation hold personal information for more than 100 employees or customers?
Personally Identifiable Information (PII) is any data that could potentially identify a specific individual; for example date of birth, names or addresses.
This includes, but is not limited to, your customers and employees.
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

S4. To the best of your knowledge, does your organisation hold personal information for more than 100 employees or customers?
Personally Identifiable Information (PII) is any data that could potentially identify a specific individual; for example date of birth, names or addresses.
This includes, but is not limited to, your customers and employees.
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

S5. How many individual customers or employees does your organisation hold personal information for?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
101 - 499	40	17	18	5	35	12	24	40	-	-	-	35	5	11	5	6	27
	20%	33%	35%	5%	34%	15%	21%	59%	-	-	-	19%	31%	12%	19%	9%	27%
		c	c		c			bd									ac
500 - 999	28	12	9	7	21	13	15	28	-	-	-	26	2	19	5	17	7
	14%	24%	18%	7%	21%	16%	13%	41%	-	-	-	14%	13%	21%	19%	25%	7%
		c	c		c			bd						d		d	
1,000 - 4,999	51	16	9	26	25	20	31	-	51	-	-	44	6	24	6	18	24
	25%	31%	18%	26%	25%	25%	27%	-	73%	-	-	24%	38%	27%	23%	27%	24%
									ad								
5,000 - 9,999	19	2	5	12	7	8	11	-	19	-	-	18	-	5	3	2	13
	9%	4%	10%	12%	7%	10%	10%	-	27%	-	-	10%	-	6%	12%	3%	13%
									ad								c
10,000 - 24,999	16	1	9	6	10	4	11	-	-	16	-	15	-	7	2	5	6
	8%	2%	18%	6%	10%	5%	10%	-	-	62%	-	8%	-	8%	8%	7%	6%
			ac														
25,000 - 49,999	10	-	1	9	1	5	5	-	-	10	-	9	1	6	2	4	4
	5%	-	2%	9%	1%	6%	4%	-	-	38%	-	5%	6%	7%	8%	6%	4%
				ad													
50,000+	34	3	-	31	3	17	16	-	-	-	34	32	2	16	3	14	16
	17%	6%	-	31%	3%	21%	14%	-	-	-	100%	17%	13%	18%	12%	21%	16%
				abd							ab						
Don't know	4	-	-	4	-	1	2	-	-	-	-	4	-	1	-	1	3
	2%	-	-	4%	-	1%	2%	-	-	-	-	2%	-	1%	-	1%	3%
				d													

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

S5. How many individual customers or employees does your organisation hold personal information for?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
101 - 499	40	6	4	32	8	9	28	2	8	22	8	2
	20%	9%	25%	19%	26%	19%	25%	6%	33%	28%	17%	4%
							c			d	d	
500 - 999	28	15	2	23	5	8	14	5	4	12	9	3
	14%	22%	13%	14%	16%	17%	12%	14%	17%	15%	20%	6%
											d	
1,000 - 4,999	51	17	7	45	6	8	30	12	8	26	10	7
	25%	25%	44%	27%	19%	17%	26%	34%	33%	33%	22%	13%
										d		
5,000 - 9,999	19	3	2	15	4	3	14	1	-	9	4	6
	9%	4%	13%	9%	13%	6%	12%	3%	-	12%	9%	11%
10,000 - 24,999	16	6	-	11	4	6	5	5	2	2	10	2
	8%	9%	-	7%	13%	13%	4%	14%	8%	3%	22%	4%
								b			bd	
25,000 - 49,999	10	5	1	7	2	4	3	2	-	2	1	7
	5%	7%	6%	4%	6%	8%	3%	6%	-	3%	2%	13%
												b
50,000+	34	16	-	31	2	10	18	6	2	4	3	25
	17%	23%	-	18%	6%	21%	16%	17%	8%	5%	7%	46%
												bc
Don't know	4	1	-	4	-	-	2	2	-	1	1	2
	2%	1%	-	2%	-	-	2%	6%	-	1%	2%	4%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

S6. Do you currently have any third party suppliers that manage PII on behalf of your organisation?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

S6. Do you currently have any third party suppliers that manage PII on behalf of your organisation?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q1. Does your organisation currently have a data breach response plan in place?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	183	45	45	93	90	72	104	61	62	24	32	183	-	79	20	63	92
	91%	88%	88%	93%	88%	90%	90%	90%	89%	92%	94%	100%	-	89%	77%	94%	92%
No	16	6	5	5	11	7	9	7	6	1	2	-	16	8	4	4	7
	8%	12%	10%	5%	11%	9%	8%	10%	9%	4%	6%	-	100%	9%	15%	6%	7%
Don't know	3	-	1	2	1	1	2	-	2	1	-	-	-	2	2	-	1
	1%	-	2%	2%	1%	1%	2%	-	3%	4%	-	-	-	2%	8%	-	1%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q1. Does your organisation currently have a data breach response plan in place?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	183	64	13	156	24	43	105	32	21	71	40	51
	91%	93%	81%	93%	77%	90%	92%	91%	88%	91%	87%	94%
				b								
No	16	4	3	11	5	4	8	3	3	6	4	3
	8%	6%	19%	7%	16%	8%	7%	9%	13%	8%	9%	6%
Don't know	3	1	-	1	2	1	1	-	-	1	2	-
	1%	1%	-	1%	6%	2%	1%	-	-	1%	4%	-
					a							

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q2. How many third party suppliers do you use who manage your customers and/or employee's personal information as part of their role?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - 5	85	23	23	39	46	33	49	34	30	7	13	78	6	17	4	14	65
	42%	45%	45%	39%	45%	41%	43%	50%	43%	27%	38%	43%	38%	19%	15%	21%	65% ac
6 - 25	71	25	22	24	47	26	45	30	27	8	6	63	7	45	13	34	22
	35%	49% c	43% c	24%	46% c	33%	39%	44% d	39% d	31%	18%	34%	44%	51% d	50%	51% d	22%
More than 25	37	3	6	28	9	18	18	4	11	10	12	33	3	26	9	18	8
	18%	6%	12%	28% abd	9%	23%	16%	6%	16%	38%	35% ab	18%	19%	29% d	35%	27% d	8%
Don't know	9	-	-	9	-	3	3	-	2	1	3	9	-	1	-	1	5
	4%	-	-	9% abd	-	4%	3%	-	3%	4%	9% a	5%	-	1%	-	1%	5%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q2. How many third party suppliers do you use who manage your customers and/or employee's personal information as part of their role?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
1 - 5	85	13	4	76	9	18	53	11	7	34	23	21
	42%	19%	25%	45%	29%	38%	46%	31%	29%	44%	50%	39%
6 - 25	71	38	6	57	14	19	35	16	11	32	17	11
	35%	55%	38%	34%	45%	40%	31%	46%	46%	41% d	37%	20%
More than 25	37	17	6	29	6	8	21	7	6	9	5	17
	18%	25%	38%	17%	19%	17%	18%	20%	25%	12%	11%	31% bc
Don't know	9	1	-	6	2	3	5	1	-	3	1	5
	4%	1%	-	4%	6%	6%	4%	3%	-	4%	2%	9%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_SUM. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

SUMMARY TABLE

Base: All respondents

						NETS	
	Total	Highest risk	Second highest risk	Third highest risk	Not selected	Top 3	Mean
Loss of personal data	202	34	38	41	89	113	2.1
	100%	17%	19%	20%	44%	56%	
Online fraud	202	37	26	34	105	97	2.0
	100%	18%	13%	17%	52%	48%	
Financial loss or damage	202	26	34	35	107	95	2.1
	100%	13%	17%	17%	53%	47%	
Identity theft	202	37	30	24	111	91	1.9
	100%	18%	15%	12%	55%	45%	
Loss of reputation and customer confidence	202	34	30	22	116	86	1.9
	100%	17%	15%	11%	57%	43%	
Loss of essential network services	202	18	19	30	135	67	2.2
	100%	9%	9%	15%	67%	33%	
Damage to websites	202	15	24	15	148	54	2.0
	100%	7%	12%	7%	73%	27%	

J303597 Experian Third Party Suppliers Research

Q3_1. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Financial loss or damage

Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk (1)	26	7	5	14	12	9	17	10	8	2	6	23	2	13	3	11	12
	13%	14%	10%	14%	12%	11%	15%	15%	11%	8%	18%	13%	13%	15%	12%	16%	12%
Second highest risk (2)	34	9	9	16	18	9	24	10	12	4	7	28	5	15	5	12	17
	17%	18%	18%	16%	18%	11%	21%	15%	17%	15%	21%	15%	31%	17%	19%	18%	17%
Third highest risk (3)	35	17	4	14	21	15	20	14	9	5	6	32	3	9	5	4	25
	17%	33%	8%	14%	21%	19%	17%	21%	13%	19%	18%	17%	19%	10%	19%	6%	25%
		bc			b												ac
Not selected	107	18	33	56	51	47	54	34	41	15	15	100	6	52	13	40	46
	53%	35%	65%	56%	50%	59%	47%	50%	59%	58%	44%	55%	38%	58%	50%	60%	46%
			a	a													
NETS																	
Net: Top 3	95	33	18	44	51	33	61	34	29	11	19	83	10	37	13	27	54
	47%	65%	35%	44%	50%	41%	53%	50%	41%	42%	56%	45%	63%	42%	50%	40%	54%
		bc															
Mean score	2.1	2.3	1.9	2.0	2.2	2.2	2.0	2.1	2.0	2.3	2.0	2.1	2.1	1.9	2.2	1.7	2.2
																	a
Standard deviation	.80	.81	.73	.81	.79	.85	.78	.84	.78	.79	.82	.81	.74	.77	.80	.71	.80
Standard error	.08	.14	.17	.12	.11	.15	.10	.14	.14	.24	.19	.09	.23	.13	.22	.14	.11

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_1. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Financial loss or damage

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	26	11	1	23	2	5	18	3	2	10	7	7
		13%	16%	6%	14%	6%	10%	16%	9%	8%	13%	15%	13%
Second highest risk	(2)	34	12	2	30	4	11	13	9	4	12	8	10
		17%	17%	13%	18%	13%	23%	11%	26%	17%	15%	17%	19%
									b				
Third highest risk	(3)	35	7	1	26	8	5	22	6	5	16	9	5
		17%	10%	6%	15%	26%	10%	19%	17%	21%	21%	20%	9%
Not selected		107	39	12	89	17	27	61	17	13	40	22	32
		53%	57%	75%	53%	55%	56%	54%	49%	54%	51%	48%	59%
NETS													
Net: Top 3		95	30	4	79	14	21	53	18	11	38	24	22
		47%	43%	25%	47%	45%	44%	46%	51%	46%	49%	52%	41%
Mean score		2.1	1.9	2.0	2.0	2.4	2.0	2.1	2.2	2.3	2.2	2.1	1.9
Standard deviation		.80	.78	.82	.79	.76	.71	.87	.71	.79	.82	.83	.75
Standard error		.08	.14	.41	.09	.20	.15	.12	.17	.24	.13	.17	.16

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_2. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Loss of essential network services

Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk (1)	18	7	5	6	12	8	10	7	7	3	1	18	-	10	2	9	8
	9%	14%	10%	6%	12%	10%	9%	10%	10%	12%	3%	10%	-	11%	8%	13%	8%
Second highest risk (2)	19	5	5	9	10	8	9	8	7	2	2	18	1	11	3	8	8
	9%	10%	10%	9%	10%	10%	8%	12%	10%	8%	6%	10%	6%	12%	12%	12%	8%
Third highest risk (3)	30	7	10	13	17	11	18	8	14	4	4	24	4	16	8	9	12
	15%	14%	20%	13%	17%	14%	16%	12%	20%	15%	12%	13%	25%	18%	31%	13%	12%
Not selected	135	32	31	72	63	53	78	45	42	17	27	123	11	52	13	41	72
	67%	63%	61%	72%	62%	66%	68%	66%	60%	65%	79%	67%	69%	58%	50%	61%	72%
NETS																	
Net: Top 3	67	19	20	28	39	27	37	23	28	9	7	60	5	37	13	26	28
	33%	37%	39%	28%	38%	34%	32%	34%	40%	35%	21%	33%	31%	42%	50%	39%	28%
Mean score	2.2	2.0	2.3	2.3	2.1	2.1	2.2	2.0	2.3	2.1	2.4	2.1	2.8	2.2	2.5	2.0	2.1
Standard deviation	.83	.88	.85	.80	.86	.85	.85	.82	.84	.93	.79	.84	.45	.83	.78	.85	.85
Standard error	.10	.20	.19	.15	.14	.16	.14	.17	.16	.31	.30	.11	.20	.14	.22	.17	.16

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_2. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Loss of essential network services

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	18	9	1	14	4	7	7	4	2	7	6	3
		9%	13%	6%	8%	13%	15%	6%	11%	8%	9%	13%	6%
Second highest risk	(2)	19	8	2	15	4	5	9	5	2	10	2	5
		9%	12%	13%	9%	13%	10%	8%	14%	8%	13%	4%	9%
Third highest risk	(3)	30	12	3	24	6	6	21	3	3	12	9	6
		15%	17%	19%	14%	19%	13%	18%	9%	13%	15%	20%	11%
Not selected		135	40	10	115	17	30	77	23	17	49	29	40
		67%	58%	63%	68%	55%	63%	68%	66%	71%	63%	63%	74%
NETS													
Net: Top 3		67	29	6	53	14	18	37	12	7	29	17	14
		33%	42%	38%	32%	45%	38%	32%	34%	29%	37%	37%	26%
Mean score		2.2	2.1	2.3	2.2	2.1	1.9	2.4	1.9	2.1	2.2	2.2	2.2
Standard deviation		.83	.86	.82	.83	.86	.87	.79	.79	.90	.80	.95	.80
Standard error		.10	.16	.33	.11	.23	.21	.13	.23	.34	.15	.23	.21

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_3. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Loss of reputation and customer confidence

Base: All respondents

			BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
		Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%			a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total		202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	34	7	8	19	15	8	25	7	12	6	8	32	2	14	2	12	17
		17%	14%	16%	19%	15%	10%	22% a	10%	17%	23%	24%	17%	13%	16%	8%	18%	17%
Second highest risk	(2)	30	7	8	15	15	10	19	11	11	4	4	27	3	12	6	6	17
		15%	14%	16%	15%	15%	13%	17%	16%	16%	15%	12%	15%	19%	13%	23%	9%	17%
Third highest risk	(3)	22	2	6	14	8	11	10	5	4	4	9	20	2	14	4	11	7
		11%	4%	12%	14%	8%	14%	9%	7%	6%	15%	26% ab	11%	13%	16%	15%	16%	7%
Not selected		116	35	29	52	64	51	61	45	43	12	13	104	9	49	14	38	59
		57%	69%	57%	52%	63%	64%	53%	66% d	61% d	46%	38%	57%	56%	55%	54%	57%	59%
NETS																		
Net: Top 3		86	16	22	48	38	29	54	23	27	14	21	79	7	40	12	29	41
		43%	31%	43%	48%	37%	36%	47%	34%	39%	54%	62% ab	43%	44%	45%	46%	43%	41%
Mean score		1.9	1.7	1.9	1.9	1.8	2.1	1.7	1.9	1.7	1.9	2.0	1.8	2.0	2.0	2.2	2.0	1.8
Standard deviation		.80	.70	.81	.83	.77	.82	.76	.73	.72	.86	.92	.80	.82	.85	.72	.91	.73
Standard error		.09	.18	.17	.12	.12	.15	.10	.15	.14	.23	.20	.09	.31	.13	.21	.17	.11

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_3. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Loss of reputation and customer confidence

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	34	10	4	29	5	12	18	4	4	11	7	12
		17%	14%	25%	17%	16%	25%	16%	11%	17%	14%	15%	22%
Second highest risk	(2)	30	9	3	24	5	6	19	4	2	14	4	10
		15%	13%	19%	14%	16%	13%	17%	11%	8%	18%	9%	19%
Third highest risk	(3)	22	13	-	18	3	7	8	7	2	6	3	11
		11%	19%	-	11%	10%	15%	7%	20%	8%	8%	7%	20%
									b				bc
Not selected		116	37	9	97	18	23	69	20	16	47	32	21
		57%	54%	56%	58%	58%	48%	61%	57%	67%	60%	70%	39%
											d	d	
NETS													
Net: Top 3		86	32	7	71	13	25	45	15	8	31	14	33
		43%	46%	44%	42%	42%	52%	39%	43%	33%	40%	30%	61%
													bc
Mean score		1.9	2.1	1.4	1.8	1.8	1.8	1.8	2.2	1.8	1.8	1.7	2.0
Standard deviation		.80	.86	.53	.80	.80	.87	.74	.86	.89	.73	.83	.85
Standard error		.09	.15	.20	.10	.22	.17	.11	.22	.31	.13	.22	.15

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_4. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Online fraud

Base: All respondents

			BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
		Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%			a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total		202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	37	9	10	18	19	20	15	13	14	4	5	33	4	15	3	13	18
		18%	18%	20%	18%	19%	25% b	13%	19%	20%	15%	15%	18%	25%	17%	12%	19%	18%
Second highest risk	(2)	26	7	8	11	15	6	20	7	9	4	5	25	1	10	4	6	14
		13%	14%	16%	11%	15%	8%	17% a	10%	13%	15%	15%	14%	6%	11%	15%	9%	14%
Third highest risk	(3)	34	7	8	19	15	12	19	14	8	7	4	33	1	18	3	17	12
		17%	14%	16%	19%	15%	15%	17%	21%	11%	27%	12%	18%	6%	20%	12%	25% d	12%
Not selected		105	28	25	52	53	42	61	34	39	11	20	92	10	46	16	31	56
		52%	55%	49%	52%	52%	53%	53%	50%	56%	42%	59%	50%	63%	52%	62%	46%	56%
NETS																		
Net: Top 3		97	23	26	48	49	38	54	34	31	15	14	91	6	43	10	36	44
		48%	45%	51%	48%	48%	48%	47%	50%	44%	58%	41%	50%	38%	48%	38%	54%	44%
Mean score		2.0	1.9	1.9	2.0	1.9	1.8	2.1	2.0	1.8	2.2	1.9	2.0	1.5	2.1	2.0	2.1	1.9
Standard deviation		.86	.85	.84	.89	.84	.91	.80	.90	.83	.86	.83	.86	.84	.88	.82	.92	.82
Standard error		.09	.18	.17	.13	.12	.15	.11	.16	.15	.22	.22	.09	.34	.13	.26	.15	.12

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_4. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Online fraud

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	37	11	2	30	6	5	24	6	7	11	9	10
		18%	16%	13%	18%	19%	10%	21%	17%	29%	14%	20%	19%
Second highest risk	(2)	26	8	2	22	4	4	18	4	2	11	8	5
		13%	12%	13%	13%	13%	8%	16%	11%	8%	14%	17%	9%
Third highest risk	(3)	34	17	1	31	2	11	16	6	4	17	5	8
		17%	25%	6%	18%	6%	23%	14%	17%	17%	22%	11%	15%
Not selected		105	33	11	85	19	28	56	19	11	39	24	31
		52%	48%	69%	51%	61%	58%	49%	54%	46%	50%	52%	57%
NETS													
Net: Top 3		97	36	5	83	12	20	58	16	13	39	22	23
		48%	52%	31%	49%	39%	42%	51%	46%	54%	50%	48%	43%
Mean score		2.0	2.2	1.8	2.0	1.7	2.3	1.9	2.0	1.8	2.2	1.8	1.9
Standard deviation		.86	.88	.84	.86	.78	.86	.83	.89	.93	.84	.80	.90
Standard error		.09	.15	.37	.09	.22	.19	.11	.22	.26	.14	.17	.19

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_5. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Identity theft

Base: All respondents

			BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
		Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%			a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total		202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	37	5	14	18	19	16	20	14	11	5	5	34	2	14	5	10	22
		18%	10%	27% a	18%	19%	20%	17%	21%	16%	19%	15%	19%	13%	16%	19%	15%	22%
Second highest risk	(2)	30	10	5	15	15	12	16	12	9	2	6	27	3	10	2	8	18
		15%	20%	10%	15%	15%	15%	14%	18%	13%	8%	18%	15%	19%	11%	8%	12%	18%
Third highest risk	(3)	24	4	6	14	10	8	15	7	10	3	3	23	1	14	4	10	10
		12%	8%	12%	14%	10%	10%	13%	10%	14%	12%	9%	13%	6%	16%	15%	15%	10%
Not selected		111	32	26	53	58	44	64	35	40	16	20	99	10	51	15	39	50
		55%	63%	51%	53%	57%	55%	56%	51%	57%	62%	59%	54%	63%	57%	58%	58%	50%
NETS																		
Net: Top 3		91	19	25	47	44	36	51	33	30	10	14	84	6	38	11	28	50
		45%	37%	49%	47%	43%	45%	44%	49%	43%	38%	41%	46%	38%	43%	42%	42%	50%
Mean score		1.9	1.9	1.7	1.9	1.8	1.8	1.9	1.8	2.0	1.8	1.9	1.9	1.8	2.0	1.9	2.0	1.8
Standard deviation		.81	.71	.85	.83	.79	.80	.83	.78	.85	.92	.77	.82	.75	.87	.94	.86	.77
Standard error		.08	.16	.17	.12	.12	.13	.12	.14	.16	.29	.21	.09	.31	.14	.28	.16	.11

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_5. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Identity theft

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	37	13	1	35	2	8	19	9	5	15	8	9
		18%	19%	6%	21%	6%	17%	17%	26%	21%	19%	17%	17%
Second highest risk	(2)	30	8	2	27	3	4	20	5	6	12	5	7
		15%	12%	13%	16%	10%	8%	18%	14%	25%	15%	11%	13%
Third highest risk	(3)	24	9	4	19	5	3	19	2	2	8	4	10
		12%	13%	25%	11%	16%	6%	17%	6%	8%	10%	9%	19%
Not selected		111	39	9	87	21	33	56	19	11	43	29	28
		55%	57%	56%	52%	68%	69%	49%	54%	46%	55%	63%	52%
							b						
NETS													
Net: Top 3		91	30	7	81	10	15	58	16	13	35	17	26
		45%	43%	44%	48%	32%	31%	51%	46%	54%	45%	37%	48%
								a					
Mean score		1.9	1.9	2.4	1.8	2.3	1.7	2.0	1.6	1.8	1.8	1.8	2.0
Standard deviation		.81	.86	.79	.80	.82	.82	.82	.73	.73	.80	.83	.87
Standard error		.08	.16	.30	.09	.26	.21	.11	.18	.20	.13	.20	.17

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_6. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Damage to websites

Base: All respondents

			BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
		Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%			a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total		202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	15	3	5	7	8	4	11	5	7	2	1	13	2	7	2	5	6
		7%	6%	10%	7%	8%	5%	10%	7%	10%	8%	3%	7%	13%	8%	8%	7%	6%
Second highest risk	(2)	24	6	10	8	16	11	13	12	6	4	2	22	1	18	4	16	4
		12%	12%	20%	8%	16%	14%	11%	18%	9%	15%	6%	12%	6%	20%	15%	24%	4%
				c											d		d	
Third highest risk	(3)	15	3	4	8	7	8	6	2	10	-	2	13	2	6	1	5	8
		7%	6%	8%	8%	7%	10%	5%	3%	14%	-	6%	7%	13%	7%	4%	7%	8%
										a								
Not selected		148	39	32	77	71	57	85	49	47	20	29	135	11	58	19	41	82
		73%	76%	63%	77%	70%	71%	74%	72%	67%	77%	85%	74%	69%	65%	73%	61%	82%
																		ac
NETS																		
Net: Top 3		54	12	19	23	31	23	30	19	23	6	5	48	5	31	7	26	18
		27%	24%	37%	23%	30%	29%	26%	28%	33%	23%	15%	26%	31%	35%	27%	39%	18%
															d		d	
Mean score		2.0	2.0	1.9	2.0	2.0	2.2	1.8	1.8	2.1	1.7	2.2	2.0	2.0	2.0	1.9	2.0	2.1
Standard deviation		.75	.74	.71	.82	.71	.72	.75	.60	.87	.52	.84	.74	1.00	.66	.69	.63	.90
Standard error		.10	.21	.16	.17	.13	.15	.14	.14	.18	.21	.37	.11	.45	.12	.26	.12	.21

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_6. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Damage to websites

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	15	4	3	11	4	3	7	4	3	7	2	3
		7%	6%	19%	7%	13%	6%	6%	11%	13%	9%	4%	6%
Second highest risk	(2)	24	14	2	19	5	9	12	3	5	5	11	3
		12%	20%	13%	11%	16%	19%	11%	9%	21%	6%	24%	6%
												bd	
Third highest risk	(3)	15	3	3	13	2	5	6	4	2	4	4	5
		7%	4%	19%	8%	6%	10%	5%	11%	8%	5%	9%	9%
Not selected		148	48	8	125	20	31	89	24	14	62	29	43
		73%	70%	50%	74%	65%	65%	78%	69%	58%	79%	63%	80%
											c		
NETS													
Net: Top 3		54	21	8	43	11	17	25	11	10	16	17	11
		27%	30%	50%	26%	35%	35%	22%	31%	42%	21%	37%	20%
												b	
Mean score		2.0	2.0	2.0	2.0	1.8	2.1	2.0	2.0	1.9	1.8	2.1	2.2
Standard deviation		.75	.59	.93	.75	.75	.70	.73	.89	.74	.83	.60	.87
Standard error		.10	.13	.33	.12	.23	.17	.15	.27	.23	.21	.15	.26

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_7. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Loss of personal data

Base: All respondents

			BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
		Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%			a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total		202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	34	13	4	17	17	14	17	12	10	4	8	30	4	16	9	7	16
		17%	25% b	8%	17%	17%	18%	15%	18%	14%	15%	24%	16%	25%	18%	35%	10%	16%
Second highest risk	(2)	38	7	6	25	13	23	14	8	15	6	8	36	2	13	2	11	21
		19%	14%	12%	25% d	13%	29% b	12%	12%	21%	23%	24%	20%	13%	15%	8%	16%	21%
Third highest risk	(3)	41	11	13	17	24	14	27	18	14	3	6	38	3	12	1	11	25
		20%	22%	25%	17%	24%	18%	23%	26%	20%	12%	18%	21%	19%	13%	4%	16%	25% a
Not selected		89	20	28	41	48	29	57	30	31	13	12	79	7	48	14	38	38
		44%	39%	55%	41%	47%	36%	50%	44%	44%	50%	35%	43%	44%	54% d	54%	57% d	38%
NETS																		
Net: Top 3		113	31	23	59	54	51	58	38	39	13	22	104	9	41	12	29	62
		56%	61%	45%	59%	53%	64%	50%	56%	56%	50%	65%	57%	56%	46%	46%	43%	62% ac
Mean score		2.1	1.9	2.4	2.0	2.1	2.0	2.2	2.2	2.1	1.9	1.9	2.1	1.9	1.9	1.3	2.1	2.1
Standard deviation		.82	.89	.78	.77	.87	.75	.86	.89	.79	.76	.81	.81	.93	.83	.65	.79	.81
Standard error		.08	.16	.16	.10	.12	.10	.11	.14	.13	.21	.17	.08	.31	.13	.19	.15	.10

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q3_7. In your opinion, what are the top 3 risks/vulnerabilities that your organisation faces as a consequence of using third party suppliers?

Loss of personal data

Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Highest risk	(1)	34	11	4	26	7	8	21	5	1	17	6	10
		17%	16%	25%	15%	23%	17%	18%	14%	4%	22%	13%	19%
Second highest risk	(2)	38	10	3	31	5	9	23	5	3	14	7	14
		19%	14%	19%	18%	16%	19%	20%	14%	13%	18%	15%	26%
Third highest risk	(3)	41	8	4	37	4	11	22	7	6	15	11	9
		20%	12%	25%	22%	13%	23%	19%	20%	25%	19%	24%	17%
Not selected		89	40	5	74	15	20	48	18	14	32	22	21
		44%	58%	31%	44%	48%	42%	42%	51%	58%	41%	48%	39%
NETS													
Net: Top 3		113	29	11	94	16	28	66	17	10	46	24	33
		56%	42%	69%	56%	52%	58%	58%	49%	42%	59%	52%	61%
Mean score		2.1	1.9	2.0	2.1	1.8	2.1	2.0	2.1	2.5	2.0	2.2	2.0
Standard deviation		.82	.82	.89	.81	.83	.83	.81	.86	.71	.84	.83	.77
Standard error		.08	.15	.27	.08	.21	.16	.10	.21	.22	.12	.17	.13

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q4_SUM. Do you have an internal security policy for checking third party suppliers' credentials who you currently or may work with?

SUMMARY TABLE

Base: All respondents

	Total	Yes	No	Don't know
Currently work with	202	173	22	7
	100%	86%	11%	3%
May work with	202	147	40	15
	100%	73%	20%	7%

J303597 Experian Third Party Suppliers Research

Q4_1. Do you have an internal security policy for checking third party suppliers' credentials who you currently or may work with?

Currently work with

Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	173	44	43	86	87	71	97	60	56	22	33	163	10	80	20	64	86
	86%	86%	84%	86%	85%	89%	84%	88%	80%	85%	97% b	89%	63%	90%	77%	96% d	86%
No	22	7	6	9	13	9	13	6	12	4	-	13	6	9	6	3	11
	11%	14%	12%	9%	13%	11%	11%	9%	17% d	15%	-	7%	38%	10%	23%	4%	11%
Don't know	7	-	2	5	2	-	5	2	2	-	1	7	-	-	-	-	3
	3%	-	4%	5%	2%	-	4%	3%	3%	-	3%	4%	-	-	-	-	3%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q4_1. Do you have an internal security policy for checking third party suppliers' credentials who you currently or may work with?

Currently work with

Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	173	64	14	147	24	44	97	31	19	66	40	48
	86%	93%	88%	88%	77%	92%	85%	89%	79%	85%	87%	89%
No	22	5	2	15	6	3	13	3	3	11	6	2
	11%	7%	13%	9%	19%	6%	11%	9%	13%	14%	13%	4%
Don't know	7	-	-	6	1	1	4	1	2	1	-	4
	3%	-	-	4%	3%	2%	4%	3%	8%	1%	-	7%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q4_2. Do you have an internal security policy for checking third party suppliers' credentials who you currently or may work with?

May work with
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	147	38	38	71	76	64	79	52	47	19	29	135	11	65	19	50	77
	73%	75%	75%	71%	75%	80%	69%	76%	67%	73%	85%	74%	69%	73%	73%	75%	77%
No	40	10	10	20	20	15	24	13	16	7	4	34	4	21	6	15	16
	20%	20%	20%	20%	20%	19%	21%	19%	23%	27%	12%	19%	25%	24%	23%	22%	16%
Don't know	15	3	3	9	6	1	12	3	7	-	1	14	1	3	1	2	7
	7%	6%	6%	9%	6%	1%	10%	4%	10%	-	3%	8%	6%	3%	4%	3%	7%
							a										

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q4_2. Do you have an internal security policy for checking third party suppliers' credentials who you currently or may work with?

May work with
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	147	51	12	124	21	35	82	29	14	59	37	37
	73%	74%	75%	74%	68%	73%	72%	83%	58%	76%	80%	69%
No	40	16	3	31	8	11	22	4	7	13	8	12
	20%	23%	19%	18%	26%	23%	19%	11%	29%	17%	17%	22%
Don't know	15	2	1	13	2	2	10	2	3	6	1	5
	7%	3%	6%	8%	6%	4%	9%	6%	13%	8%	2%	9%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q5. How often do you review the policies and procedures of your third party supplier(s) who you currently work with?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Quarterly	66	10	13	43	23	26	36	23	18	9	13	63	3	33	4	31	28
	33%	20%	25%	43%	23%	33%	31%	34%	26%	35%	38%	34%	19%	37%	15%	46%	28%
				abd												d	
Every six months	61	15	21	25	36	25	36	23	19	8	11	55	5	32	11	23	29
	30%	29%	41%	25%	35%	31%	31%	34%	27%	31%	32%	30%	31%	36%	42%	34%	29%
			c														
Every year	58	23	12	23	35	19	38	20	26	5	6	51	7	18	9	9	35
	29%	45%	24%	23%	34%	24%	33%	29%	37%	19%	18%	28%	44%	20%	35%	13%	35%
		bc							d								ac
Every two years	9	3	2	4	5	6	3	1	5	1	2	7	1	5	2	3	4
	4%	6%	4%	4%	5%	8%	3%	1%	7%	4%	6%	4%	6%	6%	8%	4%	4%
Less often than every two years	3	-	2	1	2	2	1	-	1	2	-	3	-	1	-	1	1
	1%	-	4%	1%	2%	3%	1%	-	1%	8%	-	2%	-	1%	-	1%	1%
Never	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	5	-	1	4	1	2	1	1	1	1	2	4	-	-	-	-	3
	2%	-	2%	4%	1%	3%	1%	1%	1%	4%	6%	2%	-	-	-	-	3%
NETS																	
Net: At least once a year	185	48	46	91	94	70	110	66	63	22	30	169	15	83	24	63	92
	92%	94%	90%	91%	92%	88%	96%	97%	90%	85%	88%	92%	94%	93%	92%	94%	92%
							a										
Net: Less than once a year	12	3	4	5	7	8	4	1	6	3	2	10	1	6	2	4	5
	6%	6%	8%	5%	7%	10%	3%	1%	9%	12%	6%	5%	6%	7%	8%	6%	5%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q5. How often do you review the policies and procedures of your third party supplier(s) who you currently work with?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Quarterly	66	29	3	58	8	23	28	14	7	15	16	28
	33%	42%	19%	35%	26%	48%	25%	40%	29%	19%	35%	52%
						b						b
Every six months	61	24	8	52	9	14	40	7	13	20	16	12
	30%	35%	50%	31%	29%	29%	35%	20%	54%	26%	35%	22%
Every year	58	11	5	48	10	6	38	12	4	38	8	8
	29%	16%	31%	29%	32%	13%	33%	34%	17%	49%	17%	15%
							a	a		cd		
Every two years	9	4	-	8	1	2	6	1	-	3	3	3
	4%	6%	-	5%	3%	4%	5%	3%	-	4%	7%	6%
Less often than every two years	3	1	-	2	-	1	-	1	-	1	1	1
	1%	1%	-	1%	-	2%	-	3%	-	1%	2%	2%
Never	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	5	-	-	-	3	2	2	-	-	1	2	2
	2%	-	-	-	10%	4%	2%	-	-	1%	4%	4%
					a							
NETS												
Net: At least once a year	185	64	16	158	27	43	106	33	24	73	40	48
	92%	93%	100%	94%	87%	90%	93%	94%	100%	94%	87%	89%
Net: Less than once a year	12	5	-	10	1	3	6	2	-	4	4	4
	6%	7%	-	6%	3%	6%	5%	6%	-	5%	9%	7%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q6a. Are you aware of where your third party suppliers store your customer/employee's personal data e.g. in the cloud, data servers?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, I am aware where all third party suppliers store personal data	138	35	36	67	71	54	81	47	47	20	21	128	8	72	16	60	60
	68%	69%	71%	67%	70%	68%	70%	69%	67%	77%	62%	70%	50%	81% d	62%	90% d	60%
Yes, I am aware where some third party suppliers store personal data	53	14	13	26	27	22	30	18	21	5	9	47	6	16	9	7	32
	26%	27%	25%	26%	26%	28%	26%	26%	30%	19%	26%	26%	38%	18%	35%	10%	32% ac
No, I do not know where any third party suppliers store personal data	11	2	2	7	4	4	4	3	2	1	4	8	2	1	1	-	8
	5%	4%	4%	7%	4%	5%	3%	4%	3%	4%	12%	4%	13%	1%	4%	-	8% ac
NETS																	
Net: Yes	191	49	49	93	98	76	111	65	68	25	30	175	14	88	25	67	92
	95%	96%	96%	93%	96%	95%	97%	96%	97%	96%	88%	96%	88%	99% d	96%	100% d	92%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q6a. Are you aware of where your third party suppliers store your customer/employee's personal data e.g. in the cloud, data servers?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, I am aware where all third party suppliers store personal data	138	60	10	120	17	38	68	29	20	49	33	36
	68%	87%	63%	71%	55%	79%	60%	83%	83%	63%	72%	67%
						b		b				
Yes, I am aware where some third party suppliers store personal data	53	9	6	42	10	7	41	4	4	25	11	13
	26%	13%	38%	25%	32%	15%	36%	11%	17%	32%	24%	24%
							ac					
No, I do not know where any third party suppliers store personal data	11	-	-	6	4	3	5	2	-	4	2	5
	5%	-	-	4%	13%	6%	4%	6%	-	5%	4%	9%
					a							
NETS												
Net: Yes	191	69	16	162	27	45	109	33	24	74	44	49
	95%	100%	100%	96%	87%	94%	96%	94%	100%	95%	96%	91%
				b								

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q7. In which of the following ways, if any, do you proactively test third party suppliers' network environments?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202 100%	51 100%	51 100%	100 100%	102 100%	80 100%	115 100%	68 100%	70 100%	26 100%	34 100%	183 100%	16 100%	89 100%	26 100%	67 100%	100 100%
Security audit questions	98 49%	22 43%	22 43%	54 54%	44 43%	40 50%	56 49%	29 43%	33 47%	14 54%	20 59%	93 51%	5 31%	35 39%	10 38%	27 40%	57 57% ac
Data transfer audits	87 43%	19 37%	19 37%	49 49%	38 37%	43 54% b	43 37%	31 46%	29 41%	10 38%	15 44%	80 44%	6 38%	39 44%	10 38%	31 46%	44 44%
Network vulnerability tests	83 41%	14 27%	21 41%	48 48% ad	35 34%	39 49%	42 37%	28 41%	25 36%	10 38%	19 56%	78 43%	5 31%	37 42%	10 38%	31 46%	43 43%
Penetration server testing	72 36%	13 25%	16 31%	43 43% ad	29 28%	35 44%	37 32%	23 34%	22 31%	8 31%	18 53% b	68 37%	4 25%	33 37%	10 38%	27 40%	37 37%
Vetting of individuals	68 34%	14 27%	17 33%	37 37%	31 30%	26 33%	39 34%	21 31%	28 40%	9 35%	9 26%	65 36%	3 19%	25 28%	8 31%	18 27%	39 39%
Site visits	66 33%	11 22%	22 43% a	33 33%	33 32%	25 31%	40 35%	22 32%	18 26%	8 31%	16 47% b	59 32%	6 38%	26 29%	10 38%	19 28%	35 35%
Other	2 1%	1 2%	- -	1 1%	1 1%	2 3%	- -	1 1%	- -	- -	1 3%	2 1%	- -	- -	- -	- -	2 2%
Don't know	6 3%	2 4%	1 2%	3 3%	3 3%	1 1%	2 2%	1 1%	2 3%	1 4%	1 3%	6 3%	- -	- -	- -	- -	5 5% a
We do not proactively test our third party suppliers' network environments	6 3%	2 4%	- -	4 4%	2 2%	2 3%	3 3%	3 4%	2 3%	- -	1 3%	3 2%	2 13%	- -	- -	- -	6 6% ac

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q7. In which of the following ways, if any, do you proactively test third party suppliers' network environments?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Security audit questions	98	27	7	84	13	18	63	17	8	36	27	27
	49%	39%	44%	50%	42%	38%	55% a	49%	33%	46%	59%	50%
Data transfer audits	87	33	5	78	9	20	54	13	7	31	19	30
	43%	48%	31%	46%	29%	42%	47%	37%	29%	40%	41%	56%
Network vulnerability tests	83	29	7	76	7	22	48	13	9	26	19	29
	41%	42%	44%	45% b	23%	46%	42%	37%	38%	33%	41%	54% b
Penetration server testing	72	29	3	66	6	15	39	18	5	21	19	27
	36%	42%	19%	39% b	19%	31%	34%	51%	21%	27%	41%	50% b
Vetting of individuals	68	17	7	55	11	15	42	9	10	18	16	24
	34%	25%	44%	33%	35%	31%	37%	26%	42%	23%	35%	44% b
Site visits	66	22	2	57	8	23	32	9	5	22	21	18
	33%	32%	13%	34%	26%	48% bc	28%	26%	21%	28%	46%	33%
Other	2	-	-	1	1	2	-	-	-	1	-	1
	1%	-	-	1%	3%	4% b	-	-	-	1%	-	2%
Don't know	6	-	-	3	2	1	3	2	-	4	1	1
	3%	-	-	2%	6%	2%	3%	6%	-	5%	2%	2%
We do not proactively test our third party suppliers' network environments	6	-	-	4	2	1	3	-	-	4	1	1
	3%	-	-	2%	6%	2%	3%	-	-	5%	2%	2%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q8. In your opinion who is accountable, or would be accountable, for the management of a data breach response, in the event of a data breach within a third party suppliers' systems?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Primarily my organisation	48	13	15	20	28	13	32	17	11	10	10	43	4	25	5	22	18
	24%	25%	29%	20%	27%	16%	28%	25%	16%	38%	29%	23%	25%	28%	19%	33% d	18%
Both equally	114	28	27	59	55	48	64	42	44	8	18	105	8	42	20	24	66
	56%	55%	53%	59%	54%	60%	56%	62%	63%	31%	53%	57%	50%	47%	77%	36%	66% ac
Primarily third party suppliers	35	10	7	18	17	17	17	7	13	7	6	32	3	22	1	21	13
	17%	20%	14%	18%	17%	21%	15%	10%	19%	27%	18%	17%	19%	25% d	4%	31% d	13%
Don't know	5	-	2	3	2	2	2	2	2	1	-	3	1	-	-	-	3
	2%	-	4%	3%	2%	3%	2%	3%	3%	4%	-	2%	6%	-	-	-	3%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q8. In your opinion who is accountable, or would be accountable, for the management of a data breach response, in the event of a data breach within a third party suppliers' systems?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Primarily my organisation	48	21	3	38	9	48	-	-	6	15	11	16
	24%	30%	19%	23%	29%	100%	-	-	25%	19%	24%	30%
						bc						
Both equally	114	29	11	96	17	-	114	-	11	47	28	28
	56%	42%	69%	57%	55%	-	100%	-	46%	60%	61%	52%
							ac					
Primarily third party suppliers	35	19	2	31	4	-	-	35	5	15	6	9
	17%	28%	13%	18%	13%	-	-	100%	21%	19%	13%	17%
								ab				
Don't know	5	-	-	3	1	-	-	-	2	1	1	1
	2%	-	-	2%	3%	-	-	-	8%	1%	2%	2%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q9. Which of the following, if any, do you plan to do to ensure that your third party supplier(s) will comply with the General Data Protection Regulation (GDPR)?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Regular reviews with our third party suppliers	102	22	23	57	45	39	59	33	33	11	22	98	4	43	12	34	56
	50%	43%	45%	57%	44%	49%	51%	49%	47%	42%	65%	54%	25%	48%	46%	51%	56%
Data quality checks	100	19	25	56	44	46	49	35	32	10	20	92	8	37	10	30	56
	50%	37%	49%	56%	43%	58%	43%	51%	46%	38%	59%	50%	50%	42%	38%	45%	56%
				a		b											a
Regular spot tests of data	87	20	21	46	41	39	44	23	34	9	18	82	4	31	8	25	49
	43%	39%	41%	46%	40%	49%	38%	34%	49%	35%	53%	45%	25%	35%	31%	37%	49%
Data consent checks	83	15	23	45	38	29	51	32	26	6	15	77	6	33	11	26	43
	41%	29%	45%	45%	37%	36%	44%	47%	37%	23%	44%	42%	38%	37%	42%	39%	43%
Background checking services	82	19	21	42	40	32	47	29	29	7	15	75	6	31	10	22	48
	41%	37%	41%	42%	39%	40%	41%	43%	41%	27%	44%	41%	38%	35%	38%	33%	48%
Don't know	3	-	-	3	-	2	-	-	1	1	1	3	-	-	-	-	2
	1%	-	-	3%	-	3%	-	-	1%	4%	3%	2%	-	-	-	-	2%
None of these, we will not ensure our third party suppliers are complying with GDPR	5	2	-	3	2	2	2	1	2	1	1	3	1	-	-	-	5
	2%	4%	-	3%	2%	3%	2%	1%	3%	4%	3%	2%	6%	-	-	-	5%
																	a

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q9. Which of the following, if any, do you plan to do to ensure that your third party supplier(s) will comply with the General Data Protection Regulation (GDPR)?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Regular reviews with our third party suppliers	102	37	6	86	15	22	57	23	9	39	24	30
	50%	54%	38%	51%	48%	46%	50%	66%	38%	50%	52%	56%
Data quality checks	100	26	11	89	10	22	62	15	12	34	22	32
	50%	38%	69%	53% b	32%	46%	54%	43%	50%	44%	48%	59%
Regular spot tests of data	87	27	3	81	6	16	54	16	4	33	26	24
	43%	39%	19%	48% b	19%	33%	47%	46%	17%	42%	57%	44%
Data consent checks	83	27	5	72	11	20	51	11	10	26	21	26
	41%	39%	31%	43%	35%	42%	45%	31%	42%	33%	46%	48%
Background checking services	82	23	6	73	8	17	54	11	7	35	16	24
	41%	33%	38%	43%	26%	35%	47%	31%	29%	45%	35%	44%
Don't know	3	-	-	-	2	2	1	-	-	1	1	1
	1%	-	-	-	6% a	4%	1%	-	-	1%	2%	2%
None of these, we will not ensure our third party suppliers are complying with GDPR	5	-	-	2	2	1	-	1	-	3	1	1
	2%	-	-	1%	6%	2%	-	3%	-	4%	2%	2%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q10. In the event of a data breach, can your third party supplier(s) notify you within 72 hours of a breach?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	152	38	40	74	78	63	83	53	51	17	28	145	7	71	15	60	76
	75%	75%	78%	74%	76%	79%	72%	78%	73%	65%	82%	79%	44%	80%	58%	90% d	76%
No	29	8	6	15	14	11	18	9	13	6	1	23	5	12	7	5	15
	14%	16%	12%	15%	14%	14%	16%	13%	19% d	23%	3%	13%	31%	13%	27%	7%	15%
Don't know	21	5	5	11	10	6	14	6	6	3	5	15	4	6	4	2	9
	10%	10%	10%	11%	10%	8%	12%	9%	9%	12%	15%	8%	25%	7%	15%	3%	9%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q10. In the event of a data breach, can your third party supplier(s) notify you within 72 hours of a breach?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	152	60	10	135	17	38	83	29	18	59	34	41
	75%	87%	63%	80% b	55%	79%	73%	83%	75%	76%	74%	76%
No	29	7	5	21	7	5	17	5	3	11	7	8
	14%	10%	31%	13%	23%	10%	15%	14%	13%	14%	15%	15%
Don't know	21	2	1	12	7	5	14	1	3	8	5	5
	10%	3%	6%	7%	23% a	10%	12%	3%	13%	10%	11%	9%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q11. Does your organisation carry out the vetting of key individuals within your third party supplier(s) as part of the relationship you have with them?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, all third party suppliers	121	29	27	65	56	52	65	39	40	17	23	115	6	63	10	57	53
	60%	57%	53%	65%	55%	65%	57%	57%	57%	65%	68%	63%	38%	71% d	38%	85% ad	53%
Yes, some third party suppliers	57	16	19	22	35	22	35	23	22	4	6	48	8	24	14	10	31
	28%	31%	37% c	22%	34%	28%	30%	34%	31%	15%	18%	26%	50%	27%	54%	15%	31% c
No	14	6	-	8	6	4	10	3	6	2	3	11	2	1	1	-	13
	7%	12% b	-	8% b	6%	5%	9%	4%	9%	8%	9%	6%	13%	1%	4%	-	13% ac
Don't know	10	-	5	5	5	2	5	3	2	3	2	9	-	1	1	-	3
	5%	-	10% a	5%	5%	3%	4%	4%	3%	12%	6%	5%	-	1%	4%	-	3%
NETS																	
Net: Yes	178	45	46	87	91	74	100	62	62	21	29	163	14	87	24	67	84
	88%	88%	90%	87%	89%	93%	87%	91%	89%	81%	85%	89%	88%	98% d	92%	100% d	84%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q11. Does your organisation carry out the vetting of key individuals within your third party supplier(s) as part of the relationship you have with them?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, all third party suppliers	121	55	7	109	12	37	58	26	16	40	29	36
	60%	80%	44%	65%	39%	77%	51%	74%	67%	51%	63%	67%
				b		b		b				
Yes, some third party suppliers	57	14	9	44	13	6	45	6	6	27	12	12
	28%	20%	56%	26%	42%	13%	39%	17%	25%	35%	26%	22%
							ac					
No	14	-	-	11	2	1	7	3	-	8	2	4
	7%	-	-	7%	6%	2%	6%	9%	-	10%	4%	7%
Don't know	10	-	-	4	4	4	4	-	2	3	3	2
	5%	-	-	2%	13%	8%	4%	-	8%	4%	7%	4%
					a							
NETS												
Net: Yes	178	69	16	153	25	43	103	32	22	67	41	48
	88%	100%	100%	91%	81%	90%	90%	91%	92%	86%	89%	89%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q12. How often do you carry out vetting of key individuals?
Base: All who carry out vetting of key individuals within third party suppliers

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	*d	a	*b	a	*b	c	d
Total	178	45	46	87	91	74	100	62	62	21	29	163	14	87	24	67	84
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Quarterly	51	7	12	32	19	24	26	17	16	6	11	47	3	32	5	28	16
	29%	16%	26%	37%	21%	32%	26%	27%	26%	29%	38%	29%	21%	37%	21%	42%	19%
				ad										d		d	
Every six months	75	22	20	33	42	32	43	27	29	10	8	70	5	37	11	28	38
	42%	49%	43%	38%	46%	43%	43%	44%	47%	48%	28%	43%	36%	43%	46%	42%	45%
Once a year	41	13	12	16	25	13	27	16	12	5	7	37	4	13	4	9	26
	23%	29%	26%	18%	27%	18%	27%	26%	19%	24%	24%	23%	29%	15%	17%	13%	31%
																	ac
Once every two years	8	3	1	4	4	5	3	1	5	-	2	6	2	5	4	2	3
	4%	7%	2%	5%	4%	7%	3%	2%	8%	-	7%	4%	14%	6%	17%	3%	4%
Less often than every two years	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Never	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	3	-	1	2	1	-	1	1	-	-	1	3	-	-	-	-	1
	2%	-	2%	2%	1%	-	1%	2%	-	-	3%	2%	-	-	-	-	1%
NETS																	
Net: At least once a year	167	42	44	81	86	69	96	60	57	21	26	154	12	82	20	65	80
	94%	93%	96%	93%	95%	93%	96%	97%	92%	100%	90%	94%	86%	94%	83%	97%	95%
Net: Less than once a year	8	3	1	4	4	5	3	1	5	-	2	6	2	5	4	2	3
	4%	7%	2%	5%	4%	7%	3%	2%	8%	-	7%	4%	14%	6%	17%	3%	4%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q12. How often do you carry out vetting of key individuals?
Base: All who carry out vetting of key individuals within third party suppliers

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	*b	a	b	c	*a	b	c	d
Total	178	69	16	153	25	43	103	32	22	67	41	48
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Quarterly	51	29	3	46	5	18	23	10	4	15	14	18
	29%	42%	19%	30%	20%	42%	22%	31%	18%	22%	34%	38%
						b						
Every six months	75	28	7	63	12	17	45	13	12	27	17	19
	42%	41%	44%	41%	48%	40%	44%	41%	55%	40%	41%	40%
Once a year	41	7	6	36	5	6	28	7	5	21	7	8
	23%	10%	38%	24%	20%	14%	27%	22%	23%	31%	17%	17%
Once every two years	8	5	-	6	2	1	6	1	-	4	3	1
	4%	7%	-	4%	8%	2%	6%	3%	-	6%	7%	2%
Less often than every two years	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
Never	-	-	-	-	-	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	3	-	-	2	1	1	1	1	1	-	-	2
	2%	-	-	1%	4%	2%	1%	3%	5%	-	-	4%
NETS												
Net: At least once a year	167	64	16	145	22	41	96	30	21	63	38	45
	94%	93%	100%	95%	88%	95%	93%	94%	95%	94%	93%	94%
Net: Less than once a year	8	5	-	6	2	1	6	1	-	4	3	1
	4%	7%	-	4%	8%	2%	6%	3%	-	6%	7%	2%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q13_SUM. In the event of a breach within a third party supplier's system, if PII data was compromised, who, in your opinion, should be held responsible for this and who would be perceived by the public to be responsible?

SUMMARY TABLE

Base: All respondents

	Total	Your organisation	Both	The third party supplier	Neither	Don't know
Held responsible by you	202	52	105	39	2	4
	100%	26%	52%	19%	1%	2%
Held responsible by the public	202	56	113	22	7	4
	100%	28%	56%	11%	3%	2%

J303597 Experian Third Party Suppliers Research

Q13_1. In the event of a breach within a third party supplier's system, if PII data was compromised, who, in your opinion, should be held responsible for this and who would be perceived by the public to be responsible?

Held responsible by you

Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Your organisation	52	11	13	28	24	22	28	16	17	7	12	48	3	24	2	22	25
	26%	22%	25%	28%	24%	28%	24%	24%	24%	27%	35%	26%	19%	27%	8%	33%	25%
Both	105	27	31	47	58	42	60	39	35	13	16	94	9	41	18	25	56
	52%	53%	61%	47%	57%	53%	52%	57%	50%	50%	47%	51%	56%	46%	69%	37%	56% c
The third party supplier	39	13	7	19	20	14	24	13	14	4	6	35	4	24	6	20	15
	19%	25%	14%	19%	20%	18%	21%	19%	20%	15%	18%	19%	25%	27% d	23%	30% d	15%
Neither	2	-	-	2	-	1	1	-	1	1	-	2	-	-	-	-	2
	1%	-	-	2%	-	1%	1%	-	1%	4%	-	1%	-	-	-	-	2%
Don't know	4	-	-	4	-	1	2	-	3	1	-	4	-	-	-	-	2
	2%	-	-	4% d	-	1%	2%	-	4%	4%	-	2%	-	-	-	-	2%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q13_1. In the event of a breach within a third party supplier's system, if PII data was compromised, who, in your opinion, should be held responsible for this and who would be perceived by the public to be responsible?

Held responsible by you

Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Your organisation	52	21	2	43	9	17	23	10	8	14	12	18
	26%	30%	13%	26%	29%	35%	20%	29%	33%	18%	26%	33%
						b						b
Both	105	29	10	88	16	21	74	9	13	45	25	22
	52%	42%	63%	52%	52%	44%	65%	26%	54%	58%	54%	41%
							ac					
The third party supplier	39	19	4	34	5	9	13	16	3	17	8	11
	19%	28%	25%	20%	16%	19%	11%	46%	13%	22%	17%	20%
								ab				
Neither	2	-	-	1	-	-	1	-	-	1	-	1
	1%	-	-	1%	-	-	1%	-	-	1%	-	2%
Don't know	4	-	-	2	1	1	3	-	-	1	1	2
	2%	-	-	1%	3%	2%	3%	-	-	1%	2%	4%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q13_2. In the event of a breach within a third party supplier's system, if PII data was compromised, who, in your opinion, should be held responsible for this and who would be perceived by the public to be responsible?

Held responsible by the public

Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Your organisation	56	13	13	30	26	19	35	16	15	9	15	52	4	24	4	20	26
	28%	25%	25%	30%	25%	24%	30%	24%	21%	35%	44% ab	28%	25%	27%	15%	30%	26%
Both	113	33	29	51	62	49	60	44	39	13	14	103	10	54	16	41	54
	56%	65%	57%	51%	61%	61%	52%	65% d	56%	50%	41%	56%	63%	61%	62%	61%	54%
The third party supplier	22	4	8	10	12	7	15	8	9	1	4	20	1	10	5	6	12
	11%	8%	16%	10%	12%	9%	13%	12%	13%	4%	12%	11%	6%	11%	19%	9%	12%
Neither	7	1	1	5	2	4	3	-	4	2	1	4	1	1	1	-	6
	3%	2%	2%	5%	2%	5%	3%	-	6% a	8%	3%	2%	6%	1%	4%	-	6% c
Don't know	4	-	-	4	-	1	2	-	3	1	-	4	-	-	-	-	2
	2%	-	-	4% d	-	1%	2%	-	4%	4%	-	2%	-	-	-	-	2%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q13_2. In the event of a breach within a third party supplier's system, if PII data was compromised, who, in your opinion, should be held responsible for this and who would be perceived by the public to be responsible?

Held responsible by the public

Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Your organisation	56	20	3	47	9	18	27	10	6	16	12	22
	28%	29%	19%	28%	29%	38%	24%	29%	25%	21%	26%	41% b
Both	113	41	11	96	16	21	75	16	16	45	28	24
	56%	59%	69%	57%	52%	44%	66% ac	46%	67%	58%	61%	44%
The third party supplier	22	8	2	20	2	6	7	9	2	13	3	4
	11%	12%	13%	12%	6%	13%	6%	26% b	8%	17%	7%	7%
Neither	7	-	-	3	3	2	2	-	-	3	2	2
	3%	-	-	2%	10% a	4%	2%	-	-	4%	4%	4%
Don't know	4	-	-	2	1	1	3	-	-	1	1	2
	2%	-	-	1%	3%	2%	3%	-	-	1%	2%	4%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q14. If there was a data breach within a third party supplier's system, how confident, if at all, are you that you would know what to do in the first 24 hours following the breach?
Base: All respondents

			BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
		Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%			a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total		202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very confident	(4)	66	14	17	35	31	29	35	25	16	11	14	64	2	36	6	34	29
		33%	27%	33%	35%	30%	36%	30%	37%	23%	42%	41%	35%	13%	40%	23%	51% d	29%
Fairly confident	(3)	102	28	24	50	52	37	63	30	44	7	17	92	9	33	9	24	60
		50%	55%	47%	50%	51%	46%	55%	44%	63% a	27%	50%	50%	56%	37%	35%	36%	60% ac
Not very confident	(2)	25	9	6	10	15	10	14	10	9	5	1	19	4	16	10	6	8
		12%	18%	12%	10%	15%	13%	12%	15%	13%	19%	3%	10%	25%	18% d	38%	9%	8%
Not at all confident	(1)	6	-	4	2	4	3	2	3	1	1	1	5	1	4	1	3	2
		3%	-	8% a	2%	4%	4%	2%	4%	1%	4%	3%	3%	6%	4%	4%	4%	2%
Don't know		3	-	-	3	-	1	1	-	-	2	1	3	-	-	-	-	1
		1%	-	-	3%	-	1%	1%	-	-	8%	3%	2%	-	-	-	-	1%
NETS																		
Net: Confident		168	42	41	85	83	66	98	55	60	18	31	156	11	69	15	58	89
		83%	82%	80%	85%	81%	83%	85%	81%	86%	69%	91%	85%	69%	78%	58%	87%	89% a
Net: Not confident		31	9	10	12	19	13	16	13	10	6	2	24	5	20	11	9	10
		15%	18%	20%	12%	19%	16%	14%	19%	14%	23%	6%	13%	31%	22% d	42%	13%	10%
Mean score		3.1	3.1	3.1	3.2	3.1	3.2	3.1	3.1	3.1	3.2	3.3	3.2	2.8	3.1	2.8	3.3	3.2
Standard deviation		.75	.67	.88	.71	.78	.79	.69	.83	.64	.92	.69	.73	.77	.87	.86	.82	.66
Standard error		.05	.09	.12	.07	.08	.09	.07	.10	.08	.19	.12	.05	.19	.09	.17	.10	.07

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

Q14. If there was a data breach within a third party supplier's system, how confident, if at all, are you that you would know what to do in the first 24 hours following the breach?
Base: All respondents

			CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
		Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%			a	*b	a	b	a	b	c	*a	b	c	d
Total		202	69	16	168	31	48	114	35	24	78	46	54
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very confident	(4)	66	33	3	66	-	21	29	16	5	20	20	21
		33%	48%	19%	39%	-	44%	25%	46%	21%	26%	43%	39%
					b		b		b			b	
Fairly confident	(3)	102	27	6	102	-	17	67	15	14	47	18	23
		50%	39%	38%	61%	-	35%	59%	43%	58%	60%	39%	43%
					b			a			cd		
Not very confident	(2)	25	7	7	-	25	7	15	2	4	9	6	6
		12%	10%	44%	-	81%	15%	13%	6%	17%	12%	13%	11%
						a							
Not at all confident	(1)	6	2	-	-	6	2	2	2	1	2	1	2
		3%	3%	-	-	19%	4%	2%	6%	4%	3%	2%	4%
						a							
Don't know		3	-	-	-	-	1	1	-	-	-	1	2
		1%	-	-	-	-	2%	1%	-	-	-	2%	4%
NETS													
Net: Confident		168	60	9	168	-	38	96	31	19	67	38	44
		83%	87%	56%	100%	-	79%	84%	89%	79%	86%	83%	81%
					b								
Net: Not confident		31	9	7	-	31	9	17	4	5	11	7	8
		15%	13%	44%	-	100%	19%	15%	11%	21%	14%	15%	15%
						a							
Mean score		3.1	3.3	2.8	3.4	1.8	3.2	3.1	3.3	3.0	3.1	3.3	3.2
					b								
Standard deviation		.75	.78	.77	.49	.40	.86	.68	.83	.75	.69	.78	.80
Standard error		.05	.09	.19	.04	.07	.13	.06	.14	.15	.08	.12	.11

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

D1. Which of the following best reflects your company's annual turnover? If you are unsure, please select the band that you believe is most accurate.
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Under £500,000	4	1	1	2	2	3	1	1	1	1	1	4	-	1	-	1	3
	2%	2%	2%	2%	2%	4%	1%	1%	1%	4%	3%	2%	-	1%	-	1%	3%
£500,000 to £999,999	20	9	6	5	15	4	15	11	7	1	1	17	3	12	4	8	5
	10%	18%	12%	5%	15%	5%	13%	16%	10%	4%	3%	9%	19%	13%	15%	12%	5%
		c			c									d			
£1,000,000 to £4,999,999	39	17	13	9	30	12	25	19	15	1	3	34	4	19	9	12	19
	19%	33%	25%	9%	29%	15%	22%	28%	21%	4%	9%	19%	25%	21%	35%	18%	19%
		c	c		c			d									
£5,000,000 to £9,999,999	39	14	9	16	23	19	19	15	20	3	1	37	2	17	5	12	20
	19%	27%	18%	16%	23%	24%	17%	22%	29%	12%	3%	20%	13%	19%	19%	18%	20%
								d	d								
£10,000,000 to £19,999,999	29	5	11	13	16	11	18	10	11	7	1	24	3	9	3	7	17
	14%	10%	22%	13%	16%	14%	16%	15%	16%	27%	3%	13%	19%	10%	12%	10%	17%
£20,000,000 to £49,999,999	17	3	8	6	11	8	8	7	3	4	2	16	1	6	1	6	10
	8%	6%	16%	6%	11%	10%	7%	10%	4%	15%	6%	9%	6%	7%	4%	9%	10%
£50,000,000 to £99,999,999	19	-	2	17	2	9	9	3	5	3	6	18	1	11	-	11	8
	9%	-	4%	17%	2%	11%	8%	4%	7%	12%	18%	10%	6%	12%	-	16%	8%
				abd							a						
£100,000,000 or more	35	2	1	32	3	14	20	2	8	6	19	33	2	14	4	10	18
	17%	4%	2%	32%	3%	18%	17%	3%	11%	23%	56%	18%	13%	16%	15%	15%	18%
				abd							ab						

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

D1. Which of the following best reflects your company's annual turnover? If you are unsure, please select the band that you believe is most accurate.
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Under £500,000	4	1	-	4	-	2	1	1	4	-	-	-
	2%	1%	-	2%	-	4%	1%	3%	17%	-	-	-
£500,000 to £999,999	20	9	3	15	5	4	10	4	20	-	-	-
	10%	13%	19%	9%	16%	8%	9%	11%	83%	-	-	-
£1,000,000 to £4,999,999	39	12	5	32	7	8	22	9	-	39	-	-
	19%	17%	31%	19%	23%	17%	19%	26%	-	50% cd	-	-
£5,000,000 to £9,999,999	39	14	3	35	4	7	25	6	-	39	-	-
	19%	20%	19%	21%	13%	15%	22%	17%	-	50% cd	-	-
£10,000,000 to £19,999,999	29	6	2	23	6	8	18	2	-	-	29	-
	14%	9%	13%	14%	19%	17%	16%	6%	-	-	63% bd	-
£20,000,000 to £49,999,999	17	6	-	15	1	3	10	4	-	-	17	-
	8%	9%	-	9%	3%	6%	9%	11%	-	-	37% bd	-
£50,000,000 to £99,999,999	19	8	2	15	3	5	9	4	-	-	-	19
	9%	12%	13%	9%	10%	10%	8%	11%	-	-	-	35% bc
£100,000,000 or more	35	13	1	29	5	11	19	5	-	-	-	35
	17%	19%	6%	17%	16%	23%	17%	14%	-	-	-	65% bc

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

D2. Has your organisation experienced a data breach involving the loss or theft of records containing sensitive or confidential, customer or business information in the past 2 years?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, we have had a breach where we lost less than 1,000 records	67	18	18	31	36	34	33	23	20	9	14	63	4	67	4	67	-
	33%	35%	35%	31%	35%	43% b	29%	34%	29%	35%	41%	34%	25%	75% d	15%	100% ad	-
Yes, we have had a breach where we lost 1,000 or more records	26	7	5	14	12	11	15	10	9	4	3	20	4	26	26	4	-
	13%	14%	10%	14%	12%	14%	13%	15%	13%	15%	9%	11%	25%	29% cd	100%	6% d	-
No	100	26	23	51	49	36	60	34	37	10	16	92	7	-	-	-	100
	50%	51%	45%	51%	48%	45%	52%	50%	53%	38%	47%	50%	44%	-	-	-	100% ac
Don't know	13	-	6	7	6	1	9	4	4	3	2	12	1	-	-	-	-
	6%	-	12% a	7%	6%	1%	8% a	6%	6%	12%	6%	7%	6%	-	-	-	-
NETS																	
Net: Yes	89	25	22	42	47	43	46	30	29	13	16	79	8	89	26	67	-
	44%	49%	43%	42%	46%	54%	40%	44%	41%	50%	47%	43%	50%	100% d	100%	100% d	-

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

D2. Has your organisation experienced a data breach involving the loss or theft of records containing sensitive or confidential, customer or business information in the past 2 years?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes, we have had a breach where we lost less than 1,000 records	67	56	10	58	9	22	24	21	9	24	13	21
	33%	81%	63%	35%	29%	46%	21%	60%	38%	31%	28%	39%
						b		b				
Yes, we have had a breach where we lost 1,000 or more records	26	17	6	15	11	5	20	1	4	14	4	4
	13%	25%	38%	9%	35%	10%	18%	3%	17%	18%	9%	7%
					a		c					
No	100	-	-	89	10	18	66	13	8	39	27	26
	50%	-	-	53%	32%	38%	58%	37%	33%	50%	59%	48%
				b			ac					
Don't know	13	-	-	10	1	5	6	-	3	3	4	3
	6%	-	-	6%	3%	10%	5%	-	13%	4%	9%	6%
NETS												
Net: Yes	89	69	16	69	20	25	42	22	13	36	15	25
	44%	100%	100%	41%	65%	52%	37%	63%	54%	46%	33%	46%
					a			b				

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

D3. Following the breach, did you notify the customers affected?
Base: All who have had a data breach

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		*a	*b	c	d	a	b	a	*b	*c	*d	a	*b	a	*b	c	*d
Total	89	25	22	42	47	43	46	30	29	13	16	79	8	89	26	67	-
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-
Yes	69	18	15	36	33	35	34	21	20	11	16	64	4	69	17	56	-
	78%	72%	68%	86%	70%	81%	74%	70%	69%	85%	100%	81%	50%	78%	65%	84%	-
No	16	6	5	5	11	5	11	6	9	1	-	13	3	16	6	10	-
	18%	24%	23%	12%	23%	12%	24%	20%	31%	8%	-	16%	38%	18%	23%	15%	-
Don't know	4	1	2	1	3	3	1	3	-	1	-	2	1	4	3	1	-
	4%	4%	9%	2%	6%	7%	2%	10%	-	8%	-	3%	13%	4%	12%	1%	-

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

D3. Following the breach, did you notify the customers affected?
Base: All who have had a data breach

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	*b	*a	b	*c	*a	b	*c	*d
Total	89	69	16	69	20	25	42	22	13	36	15	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	69	69	-	60	9	21	29	19	10	26	12	21
	78%	100%	-	87%	45%	84%	69%	86%	77%	72%	80%	84%
No	16	-	16	9	7	3	11	2	3	8	2	3
	18%	-	100%	13%	35%	12%	26%	9%	23%	22%	13%	12%
Don't know	4	-	-	-	4	1	2	1	-	2	1	1
	4%	-	-	-	20%	4%	5%	5%	-	6%	7%	4%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

D4. Which of the following best describes your company sector?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agriculture, forestry & fishing	5	1	2	2	3	2	3	1	3	1	-	4	1	5	2	3	-
	2%	2%	4%	2%	3%	3%	3%	1%	4%	4%	-	2%	6%	6%	8%	4%	-
														d		d	
Production	17	4	4	9	8	6	11	7	6	1	3	16	1	6	2	4	10
	8%	8%	8%	9%	8%	8%	10%	10%	9%	4%	9%	9%	6%	7%	8%	6%	10%
Construction	21	7	7	7	14	9	12	12	3	3	3	20	1	10	2	10	10
	10%	14%	14%	7%	14%	11%	10%	18%	4%	12%	9%	11%	6%	11%	8%	15%	10%
								b									
Motor trades	4	2	1	1	3	-	4	3	-	-	-	4	-	2	-	2	2
	2%	4%	2%	1%	3%	-	3%	4%	-	-	-	2%	-	2%	-	3%	2%
Wholesale	4	1	1	2	2	1	3	1	2	1	-	4	-	3	-	3	1
	2%	2%	2%	2%	2%	1%	3%	1%	3%	4%	-	2%	-	3%	-	4%	1%
Retail	11	2	3	6	5	4	7	3	2	4	2	9	1	9	5	5	2
	5%	4%	6%	6%	5%	5%	6%	4%	3%	15%	6%	5%	6%	10%	19%	7%	2%
														d			
Transport & storage (inc. postal)	16	1	4	11	5	7	9	5	6	-	5	14	2	6	1	5	9
	8%	2%	8%	11%	5%	9%	8%	7%	9%	-	15%	8%	13%	7%	4%	7%	9%
Accommodation & food services	5	2	1	2	3	3	2	3	1	-	1	5	-	2	1	1	2
	2%	4%	2%	2%	3%	4%	2%	4%	1%	-	3%	3%	-	2%	4%	1%	2%
Information & communication	30	4	4	22	8	25	5	7	12	4	6	25	4	14	4	11	14
	15%	8%	8%	22%	8%	31%	4%	10%	17%	15%	18%	14%	25%	16%	15%	16%	14%
				abd		b											
Finance & insurance	21	7	4	10	11	5	16	5	10	3	3	17	3	11	3	8	10
	10%	14%	8%	10%	11%	6%	14%	7%	14%	12%	9%	9%	19%	12%	12%	12%	10%
Property	1	-	-	1	-	-	1	-	1	-	-	1	-	-	-	-	1
	*	-	-	1%	-	-	1%	-	1%	-	-	1%	-	-	-	-	1%
Professional, scientific & technical	27	10	9	8	19	9	16	6	15	2	4	27	-	11	3	8	14
	13%	20%	18%	8%	19%	11%	14%	9%	21%	8%	12%	15%	-	12%	12%	12%	14%
		c			c				a								

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

D4. Which of the following best describes your company sector?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Business administration & support services	14	2	4	8	6	3	11	2	5	2	4	12	2	4	1	3	8
	7%	4%	8%	8%	6%	4%	10%	3%	7%	8%	12%	7%	13%	4%	4%	4%	8%
Public administration & defence	2	-	-	2	-	-	2	-	1	1	-	2	-	-	-	-	2
	1%	-	-	2%	-	-	2%	-	1%	4%	-	1%	-	-	-	-	2%
Education	9	4	2	3	6	3	5	7	1	-	1	9	-	3	1	2	5
	4%	8%	4%	3%	6%	4%	4%	10% b	1%	-	3%	5%	-	3%	4%	3%	5%
Health	8	1	3	4	4	1	4	2	2	2	1	8	-	1	-	1	5
	4%	2%	6%	4%	4%	1%	3%	3%	3%	8%	3%	4%	-	1%	-	1%	5%
Arts, entertainment, recreation & other services	7	3	2	2	5	2	4	4	-	2	1	6	1	2	1	1	5
	3%	6%	4%	2%	5%	3%	3%	6% b	-	8%	3%	3%	6%	2%	4%	1%	5%
NETS																	
Net: Manufacturing, Wholesale and Production	67	16	19	32	35	25	42	29	20	6	11	62	5	32	7	27	32
	33%	31%	37%	32%	34%	31%	37%	43%	29%	23%	32%	34%	31%	36%	27%	40%	32%
Net: Retail and sales	11	2	3	6	5	4	7	3	2	4	2	9	1	9	5	5	2
	5%	4%	6%	6%	5%	5%	6%	4%	3%	15%	6%	5%	6%	10% d	19%	7%	2%
Net: Recreation and Other Services	12	5	3	4	8	5	6	7	1	2	2	11	1	4	2	2	7
	6%	10%	6%	4%	8%	6%	5%	10% b	1%	8%	6%	6%	6%	4%	8%	3%	7%
Net: Business and Professional Services	63	19	17	27	36	17	44	13	31	7	11	57	5	26	7	19	33
	31%	37%	33%	27%	35%	21%	38% a	19%	44% a	27%	32%	31%	31%	29%	27%	28%	33%
Net: Public Services inc. Education and Health	19	5	5	9	10	4	11	9	4	3	2	19	-	4	1	3	12
	9%	10%	10%	9%	10%	5%	10%	13%	6%	12%	6%	10%	-	4%	4%	4%	12%

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

D4. Which of the following best describes your company sector?
Base: All respondents

		BUSINESS SIZE				JOB ROLE		RESPONSIBILITY FOR PII RECORDS				DATA BREACH RESPONSE PLAN		DATA BREACH IN PAST 2 YEARS			
	Total	Medium-small business (50-99)	Medium-large business (100-249)	Large business (250+)	NET: Medium business	IT or Information security	Any other role	Up to 999	1,000 - 9,999	10,000 - 49,999	50,000+	Yes	No	Yes - any size	Yes - 1,000 or more than	Yes - less than 1,000	No
Significance Level: 95%		a	b	c	d	a	b	a	b	*c	d	a	*b	a	*b	c	d
Total	202	51	51	100	102	80	115	68	70	26	34	183	16	89	26	67	100
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Net: Information & communication (IT)	30	4	4	22	8	25	5	7	12	4	6	25	4	14	4	11	14
	15%	8%	8%	22%	8%	31%	4%	10%	17%	15%	18%	14%	25%	16%	15%	16%	14%
				abd		b											

Columns Tested: a,b,c,d - a,b - a,b,c,d - a,b - a,b,c,d

J303597 Experian Third Party Suppliers Research

D4. Which of the following best describes your company sector?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agriculture, forestry & fishing	5	3	2	3	2	1	3	1	2	2	-	1
	2%	4%	13%	2%	6%	2%	3%	3%	8%	3%	-	2%
Production	17	3	3	15	2	3	11	3	-	7	4	6
	8%	4%	19%	9%	6%	6%	10%	9%	-	9%	9%	11%
Construction	21	10	-	18	3	7	8	5	3	7	6	5
	10%	14%	-	11%	10%	15%	7%	14%	13%	9%	13%	9%
Motor trades	4	2	-	3	1	1	2	1	-	3	1	-
	2%	3%	-	2%	3%	2%	2%	3%	-	4%	2%	-
Wholesale	4	3	-	3	1	2	1	1	1	2	-	1
	2%	4%	-	2%	3%	4%	1%	3%	4%	3%	-	2%
Retail	11	8	-	9	2	2	5	4	4	3	3	1
	5%	12%	-	5%	6%	4%	4%	11%	17%	4%	7%	2%
Transport & storage (inc. postal)	16	4	1	13	3	4	9	2	3	4	3	6
	8%	6%	6%	8%	10%	8%	8%	6%	13%	5%	7%	11%
Accommodation & food services	5	1	-	4	1	-	5	-	-	1	3	1
	2%	1%	-	2%	3%	-	4%	-	-	1%	7%	2%
Information & communication	30	12	1	27	2	6	19	5	2	9	8	11
	15%	17%	6%	16%	6%	13%	17%	14%	8%	12%	17%	20%
Finance & insurance	21	9	2	14	7	4	14	2	-	9	5	7
	10%	13%	13%	8%	23% a	8%	12%	6%	-	12%	11%	13%
Property	1	-	-	1	-	-	-	1	-	1	-	-
	*	-	-	1%	-	-	-	3%	-	1%	-	-
Professional, scientific & technical	27	9	2	23	3	4	16	7	4	13	6	4
	13%	13%	13%	14%	10%	8%	14%	20%	17%	17%	13%	7%
Business administration & support services	14	3	1	13	1	7	6	1	-	6	3	5
	7%	4%	6%	8%	3%	15% b	5%	3%	-	8%	7%	9%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d

J303597 Experian Third Party Suppliers Research

D4. Which of the following best describes your company sector?
Base: All respondents

		CUSTOMERS NOTIFIED OF DATA BREACH		CONFIDENCE TO KNOW WHAT TO DO FOLLOWING DATA BREACH		RESPONSIBLE FOR DATA BREACH RESPONSE			ANNUAL TURNOVER			
	Total	Yes	No	Confident	Not confident	Organisation	Both	Third party supplier(s)	£0-£999,999	£1,000,000-£9,999,999	£10,000,000-£49,999,999	£50,000,000-£100,000,000+
Significance Level: 95%		a	*b	a	b	a	b	c	*a	b	c	d
Total	202	69	16	168	31	48	114	35	24	78	46	54
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Public administration & defence	2	-	-	2	-	1	1	-	-	-	1	1
	1%	-	-	1%	-	2%	1%	-	-	-	2%	2%
Education	9	1	2	9	-	1	7	-	4	5	-	-
	4%	1%	13%	5%	-	2%	6%	-	17%	6%	-	-
Health	8	-	1	7	-	3	3	1	-	4	1	3
	4%	-	6%	4%	-	6%	3%	3%	-	5%	2%	6%
Arts, entertainment, recreation & other services	7	1	1	4	3	2	4	1	1	2	2	2
	3%	1%	6%	2%	10%	4%	4%	3%	4%	3%	4%	4%
					a							
NETS												
Net: Manufacturing, Wholesale and Production	67	25	6	55	12	18	34	13	9	25	14	19
	33%	36%	38%	33%	39%	38%	30%	37%	38%	32%	30%	35%
Net: Retail and sales	11	8	-	9	2	2	5	4	4	3	3	1
	5%	12%	-	5%	6%	4%	4%	11%	17%	4%	7%	2%
Net: Recreation and Other Services	12	2	1	8	4	2	9	1	1	3	5	3
	6%	3%	6%	5%	13%	4%	8%	3%	4%	4%	11%	6%
Net: Business and Professional Services	63	21	5	51	11	15	36	11	4	29	14	16
	31%	30%	31%	30%	35%	31%	32%	31%	17%	37%	30%	30%
Net: Public Services inc. Education and Health	19	1	3	18	-	5	11	1	4	9	2	4
	9%	1%	19%	11%	-	10%	10%	3%	17%	12%	4%	7%
Net: Information & communication (IT)	30	12	1	27	2	6	19	5	2	9	8	11
	15%	17%	6%	16%	6%	13%	17%	14%	8%	12%	17%	20%

Columns Tested: a,b - a,b - a,b,c - a,b,c,d