Changing Faces – Face Equality Day Survey – April 2019

Methodology: ComRes interviewed 1,037 people with a mark, scar or condition that makes them look different online between 7th and 16th March 2019. Data were weighted to be representative of those with a mark, scar or condition that makes them look different by age, gender and region. This weighting scheme was sourced from a nationally representative public omnibus survey run between the 22nd and 24th March 2019. ComRes is a member of the British Polling Council and abides by its rules. Full tables at www.comresglobal.com

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DJ-304178 – Visible difference survey

Table 1
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	1037	480	557	398	340	299
	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	1037	85	55	52	845	22	156	92	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	1037	60	104	137	131	74
	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	1037	261	273	529	19	106	19	17	53
	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	1037	84	20	43	40	128	77
	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	1037	563	363	298	281
	100%	100%	100%	100%	100%
No	-	-	-	-	-
	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	1037 100%	760 100%	472 100%	96 100%	194 100%	122 100%	232 100%	26 100%	32 100%
No	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	- -%

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	1037	75	40	11	14	34	59	14	277
	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	1037	447	590	370	625
	100%	100%	100%	100%	100%
No	-	-	-	-	-
	-%	-%	-%	-%	-%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	1037	206	114	207	122	103	212
	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	1037	22	488	508	13	584	282	103	68
	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	1037	907	30	61	22	8	3
	100%	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 1 (continuation)
S1. Do you have a mark, scar or condition that makes you look different?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	1037	932	41	35	9	6
	100%	100%	100%	100%	100%	100%
No	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 2

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Scarring	529 51%	249 52%	281 50%	207 52%	170 50%	153 51%
Birthmark	273 26%	122 25%	151 27%	129 32% c	90 27% c	54 18%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	112 23%	149 27%	116 29% c	87 26%	58 19%
Hair loss	128 12%	85 18% b	43 8%	49 12%	45 13%	34 11%
Burns	106 10%	50 10%	55 10%	54 14% c	35 10% c	16 5%
Eye condition	84 8%	37 8%	48 9%	37 9%	20 6%	28 9%
Cancer	53 5%	32 7% b	20 4%	10 2%	16 5%	26 9% ab
Ear condition	43 4%	27 6% b	16 3%	22 6%	10 3%	11 4%
Facial swelling	40 4%	21 4%	20 4%	18 4%	12 4%	10 3%
Congenital condition (an inherited condition present from birth)	20 2%	15 3% b	6 1%	7 2%	9 3%	4 1%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Paralysis	19 2%	11 2%	8 1%	7 2%	6 2%	5 2%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	14 3% b	4 1%	8 2%	5 1%	5 2%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	7 2%	10 2%	10 3%	5 1%	2 1%
Other	77 7%	38 8%	39 7%	20 5%	19 6%	38 13% ab
Prefer not to say	20 2%	6 1%	14 2%	4 1%	8 2%	8 3%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Scarring	529	55	28	27	420	9	78	46	28
	51%	64%	50%	52%	50%	41%	50%	50%	42%
Birthmark	273	20	14	14	225	4	32	27	24
	26%	23%	26%	28%	27%	17%	20%	29%	36%
Skin condition (such as acne, eczema, or vitiligo)	261	15	9	17	219	7	45	28	13
	25%	18%	17%	33%	26%	33%	29%	30%	20%
Hair loss	128	15	6	4	103	4	13	8	8
	12%	18%	11%	8%	12%	16%	8%	9%	11%
Burns	106	6	5	7	87	1	10	11	3
	10%	7%	9%	14%	10%	5%	7%	12%	4%
Eye condition	84	5	2	3	74	2	10	11	6
	8%	6%	4%	6%	9%	9%	6%	12%	8%
Cancer	53	4	2	-	47	1	9	7	3
	5%	4%	3%	-%	6%	2%	6%	8%	4%
Ear condition	43	3	3	2	36	2	7	3	3
	4%	4%	6%	3%	4%	9%	4%	3%	4%
Facial swelling	40	2	1	2	36	1	8	4	1
	4%	2%	2%	3%	4%	2%	5%	4%	2%
Congenital condition (an inherited condition present from birth)	20	2	1	1	17	1	2	4	1
	2%	2%	2%	3%	2%	2%	1%	4%	1%
Paralysis	19	1	1	1	15	-	3	-	1
	2%	1%	2%	2%	2%	-%	2%	-%	2%

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	1 1%	1 1%	- -%	17 2%	- -%	3 2%	- -%	1 2%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	- -%	- -%	1 1%	17 2%	- -%	4 2%	- -%	1 2%
Other	77 7%	8 9%	5 9%	1 3%	63 7%	1 4%	8 5%	8 8%	7 10%
Prefer not to say	20 2%	1 1%	2 4%	* 1%	16 2%	1 5%	3 2%	3 3%	- -%

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Scarring	529 51%	30 49%	46 44%	69 50%	71 54%	42 57%
Birthmark	273 26%	17 28%	26 25%	49 36% d	28 21%	18 24%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	14 23%	33 32% d	35 26%	22 17%	22 30% d
Hair loss	128 12%	9 15%	11 10%	29 21% e	16 12%	6 8%
Burns	106 10%	7 12%	8 8%	31 23% bde	10 7%	7 9%
Eye condition	84 8%	3 5%	9 9%	17 13%	9 6%	8 11%
Cancer	53 5%	2 4%	8 8%	11 8%	4 3%	3 5%
Ear condition	43 4%	2 3%	- -%	13 10% bd	3 3%	3 4%
Facial swelling	40 4%	5 9% bd	- -%	11 8% bd	1 1%	4 5%
Congenital condition (an inherited condition present from birth)	20 2%	2 4%	2 2%	3 2%	1 1%	2 3%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Paralysis	19	2	2	4	3	1
	2%	3%	2%	3%	2%	1%
Craniofacial condition (a condition of the bones in the skull or face)	19	2	-	7	4	1
	2%	3%	-%	5%	3%	1%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17	1	2	8	-	1
	2%	1%	2%	6%	-%	1%
				d		
Other	77	4	7	8	13	8
	7%	7%	7%	6%	10%	11%
Prefer not to say	20	2	-	3	3	2
	2%	3%	-%	2%	2%	3%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Scarring	529 51%	97 37%	113 41%	529 100%	9 49%	50 48%	11 60%	11 66%	20 38%
Birthmark	273 26%	66 25%	273 100%	113 21%	7 40%	34 32%	9 50%	8 49%	17 33%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	261 100%	66 24%	97 18%	7 39%	34 33%	6 35%	7 39%	14 26%
Hair loss	128 12%	38 15%	44 16%	66 13%	8 43%	23 22%	6 33%	10 61%	14 27%
Burns	106 10%	34 13%	34 12%	50 10%	8 44%	106 100%	7 39%	8 47%	11 21%
Eye condition	84 8%	23 9%	21 8%	37 7%	8 45%	13 12%	8 41%	8 46%	11 20%
Cancer	53 5%	14 5%	17 6%	20 4%	6 35%	11 10%	6 30%	8 49%	53 100%
Ear condition	43 4%	17 6%	17 6%	20 4%	6 32%	14 13%	5 26%	9 51%	13 24%
Facial swelling	40 4%	18 7%	17 6%	16 3%	7 40%	10 9%	5 26%	8 49%	8 16%
Congenital condition (an inherited condition present from birth)	20 2%	8 3%	7 3%	8 2%	5 27%	7 7%	5 26%	6 33%	5 9%

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Paralysis	19	6	9	11	5	7	19	5	6
	2%	2%	3%	2%	27%	7%	100%	29%	11%
Craniofacial condition (a condition of the bones in the skull or face)	19	7	7	9	19	8	5	6	6
	2%	3%	3%	2%	100%	8%	26%	34%	12%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17	7	8	11	6	8	5	17	8
	2%	3%	3%	2%	32%	8%	26%	100%	16%
Other	77	5	2	9	-	2	-	-	2
	7%	2%	1%	2%	-%	2%	-%	-%	4%
Prefer not to say	20	-	-	-	-	-	-	-	-
	2%	-%	-%	-%	-%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Scarring	529	37	8	20	16	66	9
	51%	43%	40%	47%	39%	52%	12%
		f		f	f	f	
Birthmark	273	21	7	17	17	44	2
	26%	25%	34%	39%	43%	34%	3%
		f		f	f	f	
Skin condition (such as acne, eczema, or vitiligo)	261	23	8	17	18	38	5
	25%	27%	38%	39%	44%	30%	7%
		f		f	f	f	
Hair loss	128	21	6	20	22	128	5
	12%	25%	29%	47%	55%	100%	6%
		f		af	af	acdf	
Burns	106	13	7	14	10	23	2
	10%	15%	35%	33%	24%	18%	3%
		f		aef	f	f	
Eye condition	84	84	8	12	12	21	1
	8%	100%	38%	27%	29%	16%	1%
		cdef		f	f	f	
Cancer	53	11	5	13	8	14	2
	5%	13%	24%	29%	21%	11%	3%
		f		aef	f	f	
Ear condition	43	12	5	43	11	20	3
	4%	14%	27%	100%	26%	16%	4%
		f		adef	f	f	
Facial swelling	40	12	6	11	40	22	1
	4%	14%	31%	24%	100%	17%	1%
		f		f	acef	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Congenital condition (an inherited condition present from birth)	20 2%	8 9% f	20 100%	5 13% f	6 16% ef	6 5%	- -%
Paralysis	19 2%	8 9% f	5 24%	5 11% f	5 12% f	6 5%	- -%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	8 10% f	5 24%	6 14% f	7 18% ef	8 6% f	- -%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	8 9% f	6 27%	9 20% ef	8 21% ef	10 8% f	- -%
Other	77 7%	1 1%	- -%	3 7% a	1 2%	5 4%	77 100% acde
Prefer not to say	20 2%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Scarring	529 51%	303 54%	197 54%	173 58%	158 56%
Birthmark	273 26%	140 25%	114 31% a	89 30%	89 32% a
Skin condition (such as acne, eczema, or vitiligo)	261 25%	166 30%	125 34%	97 33%	106 38% a
Hair loss	128 12%	87 15%	58 16%	38 13%	40 14%
Burns	106 10%	45 8%	72 20% acd	29 10%	33 12%
Eye condition	84 8%	60 11% c	32 9%	15 5%	21 7%
Cancer	53 5%	22 4%	15 4%	28 9% ab	15 5%
Ear condition	43 4%	32 6%	22 6%	12 4%	12 4%
Facial swelling	40 4%	27 5%	19 5%	9 3%	9 3%
Congenital condition (an inherited condition present from birth)	20 2%	9 2%	10 3%	9 3%	8 3%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Paralysis	19 2%	9 2%	12 3%	3 1%	6 2%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	14 2%	7 2%	4 1%	5 2%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	11 2%	10 3%	4 1%	3 1%
Other	77 7%	37 7%	17 5%	27 9% b	24 8%
Prefer not to say	20 2%	5 1%	7 2%	11 4% ad	3 1%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Scarring	529	375	256	60	106	67	113	12	12
	51%	49%	54%	63%	55%	55%	48%	44%	39%
Birthmark	273	198	129	32	43	42	70	13	13
	26%	26%	27%	33%	22%	35%	30%	49%	42%
Skin condition (such as acne, eczema, or vitiligo)	261	235	166	44	37	39	121	9	8
	25%	31%	35%	46%	19%	32%	52%	35%	24%
Hair loss	128	108	76	20	23	26	35	7	10
	12%	14%	16%	21%	12%	21%	15%	29%	32%
Burns	106	90	59	24	30	23	26	8	8
	10%	12%	13%	25%	15%	19%	11%	31%	27%
Eye condition	84	72	38	11	21	17	25	5	7
	8%	10%	8%	12%	11%	14%	11%	20%	23%
Cancer	53	46	22	7	27	20	17	6	4
	5%	6%	5%	7%	14%	17%	7%	25%	13%
Ear condition	43	39	28	9	18	14	18	5	7
	4%	5%	6%	10%	9%	12%	8%	18%	23%
Facial swelling	40	39	20	10	9	9	12	7	7
	4%	5%	4%	11%	5%	7%	5%	25%	23%

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Congenital condition (an inherited condition present from birth)	20 2%	19 2%	10 2%	5 5%	12 6%	7 6%	8 3%	7 25%	4 12%
Paralysis	19 2%	16 2%	8 2%	7 7%	8 4%	7 6%	6 3%	6 24%	6 18%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	15 2%	10 2%	4 4%	7 3%	5 4%	6 2%	4 16%	4 13%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	17 2%	8 2%	8 9%	6 3%	7 6%	8 3%	4 16%	7 22%
Other	77 7%	49 6%	33 7%	6 6%	21 11%	6 5%	7 3%	4 16%	1 4%
Prefer not to say	20 2%	11 2%	7 1%	2 2%	3 2%	2 1%	3 1%	- -%	2 5%

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Scarring	529 51%	39 52%	21 54%	6 54%	8 55%	17 48%	22 38%	5 33%	155 56% f
Birthmark	273 26%	29 38%	14 35%	2 20%	10 71%	12 34%	14 24%	* 3%	75 27%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	32 42% h	17 43% h	5 47%	6 46%	11 32%	16 28% h	1 8%	26 9%
Hair loss	128 12%	20 27% h	11 28% h	2 21%	9 63%	11 33%	14 23% h	1 10%	20 7%
Burns	106 10%	13 17% h	14 36% afh	5 44%	4 31%	14 40%	5 8%	1 4%	16 6%
Eye condition	84 8%	18 23% h	12 30% h	4 37%	6 43%	3 10%	17 29% h	3 21%	12 4%
Cancer	53 5%	8 11% h	8 21% h	3 24%	7 49%	4 12%	10 17% h	2 13%	7 3%
Ear condition	43 4%	12 15% h	9 22% h	3 26%	6 43%	7 21%	8 14% h	1 4%	4 2%
Facial swelling	40 4%	9 12% h	10 26% fh	2 21%	3 25%	10 29%	3 5% h	- -%	2 1%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Congenital condition (an inherited condition present from birth)	20 2%	5 7% h	6 15% h	2 21%	3 25%	4 11%	7 12% h	- -%	2 1%
Paralysis	19 2%	4 6% h	6 14% h	2 16%	3 18%	4 12%	5 8% h	- -%	2 1%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	6 8% h	7 16% fh	2 16%	3 18%	3 7%	2 4%	- -%	4 1%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	9 12% h	8 20% fh	2 16%	3 25%	7 20%	2 3% h	- -%	- -%
Other	77 7%	1 1%	2 6%	- -%	- -%	1 4%	6 11% a	4 28%	28 10% a
Prefer not to say	20 2%	1 1%	1 1%	- -%	- -%	2 7%	2 4%	- -%	8 3%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Scarring	529 51%	201 45%	328 56% a	174 47%	332 53%
Birthmark	273 26%	129 29%	143 24%	122 33% b	141 23%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	176 39% b	85 14%	117 32% b	133 21%
Hair loss	128 12%	82 18% b	46 8%	68 19% b	57 9%
Burns	106 10%	72 16% b	33 6%	63 17% b	40 6%
Eye condition	84 8%	51 11% b	33 6%	45 12% b	36 6%
Cancer	53 5%	32 7% b	21 3%	21 6%	31 5%
Ear condition	43 4%	32 7% b	12 2%	28 8% b	15 2%
Facial swelling	40 4%	34 8% b	6 1%	32 9% b	7 1%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Congenital condition (an inherited condition present from birth)	20 2%	16 4% b	5 1%	15 4% b	4 1%
Paralysis	19 2%	13 3% b	5 1%	15 4% b	4 1%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	12 3% b	6 1%	12 3% b	7 1%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	16 3% b	2 *%	16 4% b	1 *%
Other	77 7%	17 4%	60 10% a	14 4%	60 10% a
Prefer not to say	20 2%	6 1%	14 2%	4 1%	13 2%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Scarring	529 51%	105 51%	61 54%	110 53%	63 52%	61 59%	109 51%
Birthmark	273 26%	59 28%	39 34%	62 30%	44 36%	40 39%	62 29%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	75 36%	38 33%	80 38%	42 35%	32 31%	82 39%
Hair loss	128 12%	35 17%	29 25%	36 17%	30 25%	29 28% ac	39 19%
Burns	106 10%	27 13%	23 20%	25 12%	19 15%	17 17%	36 17%
Eye condition	84 8%	20 10%	21 18% af	23 11%	18 15%	15 15%	21 10%
Cancer	53 5%	16 8% c	8 7%	6 3%	7 6%	11 10% c	13 6%
Ear condition	43 4%	12 6%	12 11% f	14 7%	9 8%	10 9%	10 5%
Facial swelling	40 4%	12 6%	15 13% ac	13 6%	14 11%	14 13% ac	15 7%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Congenital condition (an inherited condition present from birth)	20 2%	8 4%	7 6% c	3 1%	5 4%	8 8% c	12 6% c
Paralysis	19 2%	10 5%	9 8% c	6 3%	7 6%	10 10% cf	8 4%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	9 4%	6 5%	6 3%	6 5%	9 9% cf	6 3%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	7 3%	10 9% acf	6 3%	4 4%	7 6%	6 3%
Other	77 7%	12 6% e	2 1%	13 6% e	5 4%	* *%	12 5% e
Prefer not to say	20 2%	3 1%	2 2%	3 1%	3 2%	1 1%	4 2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Scarring	529 51%	11 51%	259 53%	251 49%	7 55%	296 51%	141 50%	57 56%	35 51%
Birthmark	273 26%	6 27%	100 21%	158 31% b	6 43%	135 23%	90 32% ad	36 35% ad	11 16%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	6 29%	114 23%	136 27%	2 18%	138 24%	73 26%	32 31%	18 27%
Hair loss	128 12%	5 24%	47 10%	73 14% b	1 11%	54 9%	50 18% a	15 14%	9 13%
Burns	106 10%	4 19%	33 7%	66 13% b	2 16%	45 8%	41 15% a	11 11%	8 12%
Eye condition	84 8%	- -%	39 8%	43 9%	1 11%	44 8%	21 8%	18 17% abd	1 1%
Cancer	53 5%	- -%	26 5%	26 5%	1 7%	22 4%	20 7% a	7 7%	4 6%
Ear condition	43 4%	2 7%	18 4%	23 5%	1 7%	15 3%	15 5% a	9 8% a	5 7%
Facial swelling	40 4%	1 7%	13 3%	25 5%	1 7%	16 3%	14 5%	9 8% a	2 2%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Congenital condition (an inherited condition present from birth)	20 2%	1 4%	7 1%	11 2%	1 7%	9 2%	7 3%	4 3%	* 1%
Paralysis	19 2%	- -%	10 2%	8 1%	1 7%	11 2%	5 2%	3 3%	- -%
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	- -%	3 1%	15 3% b	1 7%	6 1%	7 2%	5 5% a	1 1%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	2 8%	4 1%	11 2%	1 7%	5 1%	6 2%	5 5% a	- -%
Other	77 7%	1 6%	42 9%	32 6%	2 12%	53 9% bc	12 4%	3 3%	9 13% bc
Prefer not to say	20 2%	- -%	9 2%	8 2%	1 4%	10 2%	4 1%	1 1%	4 6% ab

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Scarring	529	476	16	23	12	1	-
	51%	52% c	54%	37%	55%	19%	-%
Birthmark	273	229	9	18	8	2	3
	26%	25%	30%	30%	37%	28%	100%
Skin condition (such as acne, eczema, or vitiligo)	261	217	10	21	6	3	-
	25%	24%	34%	34%	27%	35%	-%
Hair loss	128	100	3	16	3	3	2
	12%	11%	11%	26% a	12%	33%	57%
Burns	106	84	5	13	2	1	-
	10%	9%	16%	21% a	8%	12%	-%
Eye condition	84	76	2	5	1	1	-
	8%	8%	7%	8%	4%	12%	-%
Cancer	53	50	-	-	1	2	-
	5%	6%	-%	-%	4%	20%	-%
Ear condition	43	33	2	5	3	-	-
	4%	4%	7%	8%	12%	-%	-%
Facial swelling	40	26	2	8	1	3	-
	4%	3%	8%	13% a	4%	33%	-%
Congenital condition (an inherited condition present from birth)	20	17	-	3	-	-	-
	2%	2%	-%	5%	-%	-%	-%
Paralysis	19	15	2	-	1	-	-
	2%	2%	7%	-%	5%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 2 (continuation)

Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Craniofacial condition (a condition of the bones in the skull or face)	19 2%	16 2%	1 2%	- -%	1 4%	- -%	- -%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17 2%	11 1%	- -%	3 5% a	3 12%	- -%	- -%
Other	77 7%	70 8%	2 8%	2 4%	2 11%	- -%	- -%
Prefer not to say	20 2%	19 2%	- -%	1 1%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Scarring	529 51%	471 51%	23 56%	22 62%	4 45%	3 52%
Birthmark	273 26%	241 26%	13 32%	11 33%	4 45%	2 33%
Skin condition (such as acne, eczema, or vitiligo)	261 25%	228 25%	5 11%	16 46% ab	5 59%	1 10%
Hair loss	128 12%	101 11%	12 30% a	4 13%	2 25%	3 47%
Burns	106 10%	86 9%	3 9%	10 28% ab	2 28%	2 26%
Eye condition	84 8%	74 8%	5 13%	3 8%	- -%	2 37%
Cancer	53 5%	47 5%	3 8%	1 3%	- -%	2 26%
Ear condition	43 4%	31 3%	6 16% a	3 7%	- -%	2 26%
Facial swelling	40 4%	29 3%	5 12% a	4 10% a	- -%	2 26%
Congenital condition (an inherited condition present from birth)	20 2%	19 2%	1 2%	1 2%	- -%	* 7%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 2 (continuation)
Q1. From the list below, please select what type of mark, scar or condition you have that makes you look different.
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Paralysis	19	14	1	1	1	-
	2%	2%	3%	4%	11%	-%
Craniofacial condition (a condition of the bones in the skull or face)	19	18	-	1	-	-
	2%	2%	-%	3%	-%	-%
Cleft (a gap or split in the upper lip and/or roof of the mouth)	17	14	-	2	-	2
	2%	1%	-%	5%	-%	26%
Other	77	74	3	-	-	1
	7%	8%	6%	-%	-%	11%
Prefer not to say	20	18	-	-	-	-
	2%	2%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 3

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Head or neck	563	296	267	213	198	153
	54%	62% b	48%	53%	58%	51%
Arms, shoulders or hands	363	166	197	154	108	102
	35%	35%	35%	39% b	32%	34%
Chest, back or groin	298	119	178	121	89	87
	29%	25%	32% a	30%	26%	29%
Legs, feet or bum	281	123	158	123	86	71
	27%	26%	28%	31% c	25%	24%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Head or neck	563	51	29	30	453	10	73	46	37
	54%	60%	53%	57%	54%	47%	47%	50%	54%
Arms, shoulders or hands	363	24	20	19	300	6	59	28	25
	35%	28%	37%	36%	36%	29%	38%	30%	37%
Chest, back or groin	298	32	17	18	231	8	49	25	17
	29%	38%	31%	34%	27%	38%	31%	27%	25%
Legs, feet or bum	281	20	15	18	228	6	34	29	10
	27%	23%	27%	34%	27%	27%	21%	31%	15%

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Head or neck	563	34	57	84	70	43
	54%	57%	54%	61%	53%	58%
Arms, shoulders or hands	363	23	31	53	46	28
	35%	39%	29%	39%	35%	38%
Chest, back or groin	298	19	27	37	28	22
	29%	32%	26%	27%	21%	29%
Legs, feet or bum	281	15	33	40	36	25
	27%	26%	32%	29%	27%	34%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Head or neck	563	166	140	303	14	45	9	11	22
	54%	64%	52%	57%	74%	43%	50%	62%	42%
Arms, shoulders or hands	363	125	114	197	7	72	12	10	15
	35%	48%	42%	37%	39%	68%	63%	59%	28%
Chest, back or groin	298	97	89	173	4	29	3	4	28
	29%	37%	33%	33%	24%	28%	18%	22%	53%
Legs, feet or bum	281	106	89	158	5	33	6	3	15
	27%	41%	33%	30%	26%	31%	34%	17%	28%

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Head or neck	563	60	9	32	27	87	37
	54%	71%	45%	75%	66%	68%	48%
		f		f		f	
Arms, shoulders or hands	363	32	10	22	19	58	17
	35%	38%	51%	51%	46%	45%	22%
		f		f	f	f	
Chest, back or groin	298	15	9	12	9	38	27
	29%	18%	42%	28%	23%	29%	35%
							a
Legs, feet or bum	281	21	8	12	9	40	24
	27%	25%	41%	28%	21%	31%	31%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Head or neck	563	563	120	117	114
	54%	100%	33%	39%	40%
		bcd			
Arms, shoulders or hands	363	120	363	107	115
	35%	21%	100%	36%	41%
			acd	a	a
Chest, back or groin	298	117	107	298	94
	29%	21%	29%	100%	34%
			a	abd	a
Legs, feet or bum	281	114	115	94	281
	27%	20%	32%	32%	100%
			a	a	abc

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Head or neck	563	412	279	51	98	60	146	10	19
	54%	54%	59%	54%	51%	49%	63%	38%	61%
Arms, shoulders or hands	363	282	192	46	60	59	104	9	20
	35%	37%	41%	48%	31%	48%	45%	33%	62%
Chest, back or groin	298	228	159	46	63	48	79	10	7
	29%	30%	34%	48%	33%	39%	34%	38%	21%
Legs, feet or bum	281	234	150	44	59	46	86	11	6
	27%	31%	32%	46%	30%	38%	37%	43%	19%

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Head or neck	563	54	26	10	9	18	36	5	151
	54%	72% h	65%	90%	64%	51%	62%	33%	55%
Arms, shoulders or hands	363	30	18	5	9	18	27	1	81
	35%	41%	46% h	43%	66%	53%	45% h	7%	29%
Chest, back or groin	298	16	14	4	6	8	24	2	70
	29%	22%	36%	35%	47%	24%	40% ah	16%	25%
Legs, feet or bum	281	25	17	6	6	14	28	8	47
	27%	33% h	43% h	59%	47%	40%	48% h	55%	17%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Head or neck	563	240	323	208	333
	54%	54%	55%	56%	53%
Arms, shoulders or hands	363	186	177	144	201
	35%	42%	30%	39%	32%
		b		b	
Chest, back or groin	298	140	158	98	183
	29%	31%	27%	27%	29%
Legs, feet or bum	281	148	132	105	162
	27%	33%	22%	29%	26%
		b			

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Head or neck	563	115	63	136	76	59	135
	54%	56%	55%	66%	62%	57%	64%
				a			
Arms, shoulders or hands	363	89	54	76	46	47	79
	35%	43%	48%	36%	38%	46%	37%
Chest, back or groin	298	71	35	55	33	30	69
	29%	34%	30%	26%	27%	29%	33%
Legs, feet or bum	281	75	34	72	39	34	64
	27%	37%	30%	35%	32%	33%	30%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Head or neck	563	11	251	291	9	303	155	67	38
	54%	49%	51%	57%	68%	52%	55%	65% a	56%
Arms, shoulders or hands	363	7	173	177	4	202	97	39	25
	35%	34%	35%	35%	30%	35%	34%	38%	37%
Chest, back or groin	298	11	144	136	5	178	74	24	22
	29%	52%	29%	27%	34%	30%	26%	23%	32%
Legs, feet or bum	281	7	128	139	6	162	78	25	16
	27%	31%	26%	27%	43%	28%	28%	24%	23%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Head or neck	563	488	13	40	11	6	1
	54%	54%	43%	65%	53%	80%	43%
Arms, shoulders or hands	363	315	14	22	7	-	2
	35%	35%	48%	36%	31%	-%	57%
Chest, back or groin	298	264	10	13	6	3	2
	29%	29%	34%	21%	26%	32%	57%
Legs, feet or bum	281	250	10	15	5	-	-
	27%	28%	32%	24%	21%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 3 (continuation)

Q2. Below are four areas of the body. Please select which area is affected by a mark, scar or condition that makes you look different.

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Head or neck	563	512	24	15	3	2
	54%	55%	60%	42%	31%	37%
Arms, shoulders or hands	363	319	15	18	5	4
	35%	34%	37%	52%	55%	63%
				a		
Chest, back or groin	298	265	13	11	2	*
	29%	28%	33%	30%	25%	7%
Legs, feet or bum	281	253	8	11	4	2
	27%	27%	20%	30%	45%	26%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 20

Q5. Are you currently undergoing any treatment for this mark, scar or condition?

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	83 17% b	54 10%	64 16% c	45 13%	28 9%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	121 25%	159 29%	131 33% bc	89 26%	60 20%
Yes – psychological support (such as therapy or counselling)	71 7%	25 5%	46 8%	34 9%	22 6%	15 5%
No – I am not currently undergoing any treatment	590 57%	273 57%	317 57%	190 48%	195 57% a	205 69% ab
NET: Yes	447 43%	207 43%	240 43%	208 52% bc	145 43% c	94 31%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	4 5%	6 12%	4 8%	123 15%	2 7%	24 16%	17 18%	15 22%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	22 26%	12 21%	13 25%	233 28%	5 22%	44 28%	22 24%	14 20%
Yes – psychological support (such as therapy or counselling)	71 7%	5 6%	4 7%	5 10%	56 7%	2 10%	14 9%	6 6%	3 5%
No – I am not currently undergoing any treatment	590 57%	57 67%	36 65%	31 59%	467 55%	14 62%	79 51%	47 51%	36 54%
NET: Yes	447 43%	28 33%	19 35%	21 41%	378 45%	8 38%	77 49%	45 49%	32 46%

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	8 13%	5 5%	25 18% b	18 14%	9 12%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	21 36% d	35 33% d	48 35% d	26 19%	19 25%
Yes – psychological support (such as therapy or counselling)	71 7%	4 7% d	3 3%	11 8% d	1 1%	11 15% bd
No – I am not currently undergoing any treatment	590 57%	30 49%	65 62%	64 47%	90 69% ac	41 56%
NET: Yes	447 43%	31 51% d	39 38%	73 53% d	41 31%	33 44%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 20 (continuation)

Q5. Are you currently undergoing any treatment for this mark, scar or condition?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	49 19%	43 16%	64 12%	8 43%	27 26%	8 44%	10 61%	18 34%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	127 49%	81 30%	121 23%	3 18%	42 40%	8 44%	5 28%	17 32%
Yes – psychological support (such as therapy or counselling)	71 7%	28 11%	25 9%	38 7%	4 21%	14 13%	1 4%	3 20%	3 6%
No – I am not currently undergoing any treatment	590 57%	85 33%	143 53%	328 62%	6 33%	33 32%	5 28%	2 9%	21 39%
NET: Yes	447 43%	176 67%	129 47%	201 38%	12 67%	72 68%	13 72%	16 91%	32 61%

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	24 28% f	10 50%	16 37% f	16 40% f	35 27% f	2 3%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	25 30%	5 26%	19 44% f	15 37% f	49 38% f	15 19%
Yes – psychological support (such as therapy or counselling)	71 7%	9 10% f	2 11%	3 6%	10 24% cef	12 10% f	2 2%
No – I am not currently undergoing any treatment	590 57%	33 39% d	5 23%	12 27%	6 14%	46 36% d	60 78% acde
NET: Yes	447 43%	51 61% f	16 77%	32 73% f	34 86% aef	82 64% f	17 22%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	76 14%	61 17%	43 14%	44 16%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	149 26%	122 34% a	93 31%	100 36% a
Yes – psychological support (such as therapy or counselling)	71 7%	45 8%	29 8%	28 9%	25 9%
No – I am not currently undergoing any treatment	590 57%	323 57% bd	177 49%	158 53%	132 47%
NET: Yes	447 43%	240 43%	186 51% a	140 47%	148 53% a

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	136 18%	82 17%	23 24%	54 28%	35 29%	39 17%	10 39%	19 59%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	277 37%	170 36%	42 43%	54 28%	42 34%	129 55%	11 44%	15 48%
Yes – psychological support (such as therapy or counselling)	71 7%	67 9%	47 10%	29 30%	13 7%	15 12%	21 9%	3 11%	2 8%
No – I am not currently undergoing any treatment	590 57%	321 42%	210 44%	22 23%	86 44%	42 34%	64 28%	4 14%	4 11%
NET: Yes	447 43%	439 58%	262 56%	73 77%	108 56%	80 66%	168 72%	22 86%	28 89%

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	25 33% h	19 48% fh	4 37%	6 44%	17 50%	14 24% h	4 25%	1 *%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	34 45% h	17 42% h	6 58%	8 57%	20 58%	23 40% h	3 22%	3 1%
Yes – psychological support (such as therapy or counselling)	71 7%	10 14% h	8 20% h	3 28%	1 8%	3 10%	7 11% h	- -%	4 1%
No – I am not currently undergoing any treatment	590 57%	14 18%	5 14%	1 8%	* 3%	2 5%	21 36% ab	8 58%	270 97% abf
NET: Yes	447 43%	61 82% fh	34 86% fh	10 92%	13 97%	33 95%	37 64% h	6 42%	8 3%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	137 31% b	- -%	100 27% b	33 5%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	280 63% b	- -%	171 46% b	99 16%
Yes – psychological support (such as therapy or counselling)	71 7%	71 16% b	- -%	40 11% b	27 4%
No – I am not currently undergoing any treatment	590 57%	- -%	590 100% a	91 25%	473 76% a
NET: Yes	447 43%	447 100% b	- -%	279 75% b	152 24%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	40 19%	36 31% acf	39 19%	29 24%	29 28%	45 21%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	74 36%	48 42%	75 36%	47 38%	36 35%	74 35%
Yes – psychological support (such as therapy or counselling)	71 7%	24 12%	15 13%	24 12%	15 13%	13 13%	24 11%
No – I am not currently undergoing any treatment	590 57%	88 43% b	29 25%	88 43% b	46 37%	36 35%	87 41% b
NET: Yes	447 43%	118 57%	85 75% acf	119 57%	76 63%	67 65%	125 59%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Total	Education level				Annual income			
		No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	1 6%	48 10%	85 17% b	2 16%	69 12%	40 14%	23 22% ad	5 7%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	4 18%	116 24%	156 31% b	3 25%	148 25% d	91 32% ad	32 31% d	10 14%
Yes – psychological support (such as therapy or counselling)	71 7%	5 22%	33 7%	32 6%	- -%	43 7%	18 6%	7 7%	3 4%
No – I am not currently undergoing any treatment	590 57%	12 56%	308 63% c	257 51%	8 59%	342 59% c	146 52%	47 46%	54 80% abc
NET: Yes	447 43%	10 44%	179 37%	251 49% b	5 41%	241 41% d	136 48% d	55 54% ad	14 20%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	110 12%	2 8%	19 32% a	2 10%	3 33%	- -%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	226 25%	14 47%	26 43% a	8 38%	2 27%	2 57%
Yes – psychological support (such as therapy or counselling)	71 7%	60 7%	2 8%	6 11%	1 4%	- -%	- -%
No – I am not currently undergoing any treatment	590 57%	548 60% c	12 41%	12 19%	10 47%	3 40%	1 43%
NET: Yes	447 43%	360 40%	18 59%	49 81% a	11 53%	5 60%	2 57%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 20 (continuation)
Q5. Are you currently undergoing any treatment for this mark, scar or condition?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes – invasive treatments (such as surgery, injections or biopsies)	137 13%	117 13%	8 20%	6 16%	2 18%	2 26%
Yes – non-invasive treatments (such as medical creams or lotions, scans or x-rays, the maintenance of an external device or prosthetic)	280 27%	243 26%	18 43% a	11 30%	4 49%	3 46%
Yes – psychological support (such as therapy or counselling)	71 7%	57 6%	4 9%	8 23% a	- -%	* 7%
No – I am not currently undergoing any treatment	590 57%	546 59% b	13 32%	15 43%	4 51%	3 47%
NET: Yes	447 43%	386 41%	28 68% a	20 57%	4 49%	3 53%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 21

Q6. What is your current annual income, prior to tax being deducted?

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Up to £7,000	122 12%	40 8%	82 15% a	62 16% b	25 7%	35 12% b
£7,001 to £14,000	155 15%	57 12%	98 18% a	55 14%	52 15%	49 16%
£14,001 to £21,000	167 16%	70 15%	97 17%	66 17%	50 15%	51 17%
£21,001 to £28,000	141 14%	61 13%	80 14%	77 19% bc	35 10%	29 10%
£28,001 to £34,000	128 12%	67 14%	61 11%	39 10%	56 16% a	33 11%
£34,001 to £41,000	74 7%	47 10% b	26 5%	19 5%	31 9% a	24 8%
£41,001 to £48,000	39 4%	23 5%	15 3%	17 4%	13 4%	9 3%
£48,001 to £55,000	42 4%	25 5%	17 3%	17 4%	16 5%	8 3%
£55,001 to £62,000	30 3%	20 4% b	11 2%	8 2%	14 4%	8 3%
£62,001 to £69,000	19 2%	7 1%	12 2%	9 2%	10 3% c	1 *%
£69,001 to £76,000	15 1%	13 3% b	3 *%	3 1%	6 2%	6 2%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
£76,001 to £83,000	15	11	5	9	5	2
	1%	2%	1%	2%	1%	1%
£83,001 or more	22	16	6	2	15	5
	2%	3%	1%	1%	4%	2%
		b			a	
Prefer not to say	68	25	44	16	13	39
	7%	5%	8%	4%	4%	13%
						ab
NET: Up to £28,000	584	227	357	260	161	163
	56%	47%	64%	65%	47%	54%
			a	bc		
NET: £28,001 - £55,000	282	162	120	91	116	75
	27%	34%	21%	23%	34%	25%
		b			ac	
NET: £55,001+	103	66	37	31	50	22
	10%	14%	7%	8%	15%	7%
		b			ac	
Answered	969	456	513	382	327	260
Mean Score	27098.52	31422.11	23260.33	24932.21	31127.65	25215.57
		b			ac	
Standard Deviation	19692.597	20956.684	17651.167	18554.010	21115.172	18730.643
Error variance	398969.53	932447.17	623127.36	1187073.45	997428.42	1492923.27

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Up to £7,000	122	12	4	5	101	2	21	11	6
	12%	14%	8%	9%	12%	7%	13%	12%	8%
£7,001 to £14,000	155	10	11	9	125	3	19	12	19
	15%	12%	19%	18%	15%	13%	12%	13%	28%
£14,001 to £21,000	167	22	11	8	126	5	29	13	11
	16%	26%	20%	16%	15%	21%	18%	14%	16%
£21,001 to £28,000	141	12	7	12	110	4	22	16	12
	14%	14%	13%	23%	13%	19%	14%	17%	17%
£28,001 to £34,000	128	10	5	6	107	1	18	12	7
	12%	11%	9%	12%	13%	6%	11%	13%	11%
£34,001 to £41,000	74	5	6	4	59	2	6	12	4
	7%	6%	11%	8%	7%	8%	4%	13%	6%
£41,001 to £48,000	39	2	3	2	31	1	4	3	2
	4%	2%	6%	4%	4%	2%	2%	3%	3%
£48,001 to £55,000	42	3	2	2	34	1	7	3	2
	4%	4%	5%	4%	4%	2%	4%	3%	2%
£55,001 to £62,000	30	4	*	1	25	2	8	2	1
	3%	4%	1%	2%	3%	7%	5%	2%	1%
£62,001 to £69,000	19	1	-	-	19	-	4	1	1
	2%	1%	-%	-%	2%	-%	3%	1%	1%
£69,001 to £76,000	15	-	-	1	14	-	3	1	-
	1%	-%	-%	2%	2%	-%	2%	1%	-%
£76,001 to £83,000	15	-	-	1	14	-	4	-	-
	1%	-%	-%	2%	2%	-%	2%	-%	-%
£83,001 or more	22	1	2	-	20	*	5	1	1
	2%	1%	3%	-%	2%	2%	3%	1%	2%

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Prefer not to say	68	5	3	1	60	3	7	7	2
	7%	6%	6%	1%	7%	12%	4%	8%	3%
NET: Up to £28,000	584	55	33	34	461	13	91	51	48
	56%	65%	60%	66%	55%	60%	58%	55%	70%
NET: £28,001 - £55,000	282	20	17	14	231	4	35	29	15
	27%	24%	30%	27%	27%	20%	22%	32%	22%
NET: £55,001+	103	5	2	3	93	2	24	5	3
	10%	6%	4%	6%	11%	9%	16%	5%	5%
Answered	969	80	52	52	785	19	150	85	66
Mean Score	27098.52	23374.91	25232.14	25085.67	27733.49	26039.16	28866.19	25511.12	22453.27
Standard Deviation	19692.597	15844.546	17171.318	16609.260	20346.537	17575.899	22154.726	16358.622	15974.217
Error variance	398969.53	2588140.60	3008716.11	2704583.51	614216.00	7920825.85	4719537.25	4316201.9	3544105.50

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Up to £7,000	122 12%	6 10%	12 11%	11 8%	16 12%	18 24% acd
£7,001 to £14,000	155 15%	7 11%	18 17%	12 9%	19 14%	17 23% c
£14,001 to £21,000	167 16%	15 24% c	14 14%	12 9%	18 13%	11 14%
£21,001 to £28,000	141 14%	8 14%	7 6%	16 12%	17 13%	8 11%
£28,001 to £34,000	128 12%	6 10%	17 17%	19 14%	19 15%	7 10%
£34,001 to £41,000	74 7%	4 6%	8 8%	14 10% e	8 6%	1 2%
£41,001 to £48,000	39 4%	1 2%	3 3%	7 5%	7 6%	4 5%
£48,001 to £55,000	42 4%	3 5%	4 4%	8 6% e	8 6% e	- -%
£55,001 to £62,000	30 3%	2 3%	3 2%	6 4%	2 2%	1 1%
£62,001 to £69,000	19 2%	2 4%	4 4%	4 3%	1 1%	1 1%
£69,001 to £76,000	15 1%	1 1%	3 3%	2 2%	3 2%	1 2%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
£76,001 to £83,000	15	2	3	6	-	-
	1%	3%	3%	4%	-%	-%
				d		
£83,001 or more	22	-	1	7	3	1
	2%	-%	1%	5%	3%	1%
Prefer not to say	68	4	8	13	10	5
	7%	7%	8%	10%	8%	7%
NET: Up to £28,000	584	35	50	51	69	54
	56%	59%	48%	37%	53%	73%
		c			c	bcd
NET: £28,001 - £55,000	282	14	32	47	42	12
	27%	23%	31%	35%	32%	16%
			e	e	e	
NET: £55,001+	103	6	14	25	10	3
	10%	11%	13%	19%	7%	5%
				de		
Answered	969	56	96	124	121	69
Mean Score	27098.52	27280.98	28975.77	35707.78	27197.14	18794.93
		e	e	ade	e	
Standard Deviation	19692.597	19104.379	21426.865	22886.318	19187.849	16664.749
Error variance	398969.53	5702770.27	7651842.49	5572165.38	3229592.64	4272520.77

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Up to £7,000	122	26	28	67	3	8	3	-	5
	12%	10%	10%	13%	14%	8%	19%	-%	9%
£7,001 to £14,000	155	35	29	75	3	14	2	2	6
	15%	14%	11%	14%	16%	13%	13%	11%	12%
£14,001 to £21,000	167	43	42	79	1	12	5	2	3
	16%	16%	15%	15%	5%	11%	25%	10%	5%
£21,001 to £28,000	141	33	37	75	-	10	1	2	8
	14%	13%	13%	14%	-%	10%	3%	11%	15%
£28,001 to £34,000	128	38	45	61	2	21	1	4	10
	12%	15%	16%	12%	13%	20%	7%	22%	18%
£34,001 to £41,000	74	20	20	38	1	5	1	1	4
	7%	8%	7%	7%	3%	5%	3%	5%	8%
£41,001 to £48,000	39	9	12	20	2	6	2	2	2
	4%	3%	4%	4%	9%	6%	12%	10%	3%
£48,001 to £55,000	42	6	14	21	2	9	1	-	4
	4%	2%	5%	4%	12%	9%	5%	-%	8%
£55,001 to £62,000	30	9	10	18	2	3	-	-	-
	3%	3%	4%	3%	9%	3%	-%	-%	-%
£62,001 to £69,000	19	3	7	8	-	1	-	2	1
	2%	1%	2%	1%	-%	1%	-%	11%	2%
£69,001 to £76,000	15	4	5	11	-	2	-	1	1
	1%	2%	2%	2%	-%	2%	-%	5%	2%
£76,001 to £83,000	15	10	7	7	3	3	3	3	4
	1%	4%	2%	1%	14%	3%	14%	15%	8%
£83,001 or more	22	6	8	13	1	2	-	-	1
	2%	2%	3%	2%	3%	2%	-%	-%	2%

DJ-304178 – Visible difference survey

Table 21 (continuation)

Q6. What is your current annual income, prior to tax being deducted?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Prefer not to say	68	18	11	35	1	8	-	-	4
	7%	7%	4%	7%	3%	8%	-%	-%	8%
NET: Up to £28,000	584	138	135	296	6	45	11	5	22
	56%	53%	50%	56%	35%	42%	60%	31%	41%
NET: £28,001 - £55,000	282	73	90	141	7	41	5	6	20
	27%	28%	33%	27%	36%	39%	26%	37%	37%
NET: £55,001+	103	32	36	57	5	11	3	5	7
	10%	12%	13%	11%	26%	11%	14%	32%	14%
Answered	969	243	262	494	18	97	19	17	48
Mean Score	27098.52	28638.68	30358.30	27457.69	38234.08	31214.32	29094.29	41815.35	33436.37
Standard Deviation	19692.597	20773.472	20668.012	20221.925	27280.245	20452.643	25363.183	24162.963	22774.386
Error variance	398969.53	1836328.2	1675163.5	822789.25	46513236.48	4403269.41	33857423	41703484.8	12349349.0

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Up to £7,000	122	7	2	1	6	12	11
	12%	9%	9%	1%	14%	9%	14%
					c		c
£7,001 to £14,000	155	17	4	3	5	11	16
	15%	20%	21%	6%	13%	9%	21%
		ce					ce
£14,001 to £21,000	167	7	2	7	4	17	18
	16%	9%	11%	16%	10%	13%	23%
							a
£21,001 to £28,000	141	12	1	5	1	15	8
	14%	15%	5%	11%	3%	11%	11%
£28,001 to £34,000	128	7	4	8	7	21	3
	12%	9%	20%	19%	18%	17%	4%
				f	f	f	
£34,001 to £41,000	74	6	1	1	2	15	4
	7%	7%	4%	1%	6%	11%	5%
						c	
£41,001 to £48,000	39	5	2	4	3	7	2
	4%	6%	8%	9%	6%	5%	3%
£48,001 to £55,000	42	3	1	3	2	7	3
	4%	4%	3%	6%	4%	6%	3%
£55,001 to £62,000	30	7	1	3	3	4	2
	3%	8%	5%	8%	7%	3%	2%
£62,001 to £69,000	19	5	-	-	-	1	1
	2%	6%	-%	-%	-%	1%	2%
		e					
£69,001 to £76,000	15	2	-	-	1	1	-
	1%	2%	-%	-%	4%	1%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
£76,001 to £83,000	15	4	3	5	4	7	-
	1%	5%	13%	11%	11%	5%	-%
				f	f	f	
£83,001 or more	22	-	-	*	-	2	-
	2%	-%	-%	1%	-%	1%	-%
Prefer not to say	68	1	*	5	2	9	9
	7%	1%	2%	11%	4%	7%	12%
				a			a
NET: Up to £28,000	584	44	9	15	16	54	53
	56%	52%	45%	35%	41%	42%	69%
							acde
NET: £28,001 - £55,000	282	21	7	15	14	50	12
	27%	25%	35%	35%	34%	39%	16%
				f	f	af	
NET: £55,001+	103	18	4	9	9	15	3
	10%	21%	17%	20%	21%	12%	4%
		f		f	f		
Answered	969	83	20	39	39	119	68
Mean Score	27098.52	31848.78	31972.32	37724.34	33656.60	31659.62	20342.25
		f		f	f	f	
Standard Deviation	19692.597	22341.711	24028.533	21820.494	24700.017	20341.028	15095.739
Error variance	398969.53	6567790.3	26244108.0	12529841	16946968.3	3363881.38	3401213.96

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Up to £7,000	122	66	41	41	34
	12%	12%	11%	14%	12%
£7,001 to £14,000	155	87	49	46	43
	15%	15%	14%	15%	15%
£14,001 to £21,000	167	77	66	52	48
	16%	14%	18%	18%	17%
£21,001 to £28,000	141	74	46	39	37
	14%	13%	13%	13%	13%
£28,001 to £34,000	128	70	48	33	33
	12%	12%	13%	11%	12%
£34,001 to £41,000	74	40	21	21	20
	7%	7%	6%	7%	7%
£41,001 to £48,000	39	24	11	5	10
	4%	4%	3%	2%	4%
		c			
£48,001 to £55,000	42	21	17	16	14
	4%	4%	5%	5%	5%
£55,001 to £62,000	30	18	13	9	7
	3%	3%	4%	3%	2%
£62,001 to £69,000	19	14	6	2	5
	2%	2%	2%	1%	2%
£69,001 to £76,000	15	11	5	3	3
	1%	2%	1%	1%	1%
£76,001 to £83,000	15	11	6	4	5
	1%	2%	2%	1%	2%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
£83,001 or more	22	14	9	5	6
	2%	2%	2%	2%	2%
Prefer not to say	68	38	25	22	16
	7%	7%	7%	7%	6%
NET: Up to £28,000	584	303	202	178	162
	56%	54%	56%	60%	58%
NET: £28,001 - £55,000	282	155	97	74	78
	27%	28%	27%	25%	28%
NET: £55,001+	103	67	39	24	25
	10%	12%	11%	8%	9%
Answered	969	525	338	276	265
Mean Score	27098.52	28250.09 c	27577.75	25261.65	26681.01
Standard Deviation	19692.597	20670.332	20052.064	18933.046	19534.622
Error variance	398969.53	795647.31	1211100.2	1294080.24	1467697.93

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 21 (continuation)

Q6. What is your current annual income, prior to tax being deducted?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Up to £7,000	122	81	48	8	21	15	15	-	1
	12%	11%	10%	8%	11%	13%	7%	-%	2%
£7,001 to £14,000	155	108	68	24	31	21	38	2	2
	15%	14%	14%	25%	16%	17%	16%	8%	6%
£14,001 to £21,000	167	123	76	18	22	16	38	4	6
	16%	16%	16%	19%	11%	13%	16%	16%	20%
£21,001 to £28,000	141	102	59	10	26	8	24	3	3
	14%	13%	12%	10%	13%	6%	10%	11%	8%
£28,001 to £34,000	128	103	67	5	26	19	32	5	4
	12%	14%	14%	5%	13%	15%	14%	18%	11%
£34,001 to £41,000	74	57	37	6	17	6	14	3	6
	7%	8%	8%	6%	9%	5%	6%	10%	20%
£41,001 to £48,000	39	34	22	5	9	5	11	2	4
	4%	4%	5%	5%	4%	4%	5%	6%	12%
£48,001 to £55,000	42	36	22	6	10	8	10	2	2
	4%	5%	5%	6%	5%	7%	4%	9%	8%
£55,001 to £62,000	30	25	15	3	4	3	12	-	-
	3%	3%	3%	3%	2%	2%	5%	-%	-%
£62,001 to £69,000	19	13	6	1	2	4	6	2	2
	2%	2%	1%	1%	1%	3%	3%	7%	6%
£69,001 to £76,000	15	14	6	1	6	3	6	-	-
	1%	2%	1%	1%	3%	3%	3%	-%	-%
£76,001 to £83,000	15	13	11	1	6	5	4	3	1
	1%	2%	2%	1%	3%	4%	2%	10%	3%
£83,001 or more	22	15	8	3	6	3	10	1	-
	2%	2%	2%	3%	3%	2%	4%	4%	-%

DJ-304178 – Visible difference survey

Table 21 (continuation)

Q6. What is your current annual income, prior to tax being deducted?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Prefer not to say	68	34	27	7	8	6	13	-	1
	7%	5%	6%	7%	4%	5%	5%	-%	4%
NET: Up to £28,000	584	414	251	60	100	60	115	9	11
	56%	55%	53%	62%	52%	49%	49%	36%	36%
NET: £28,001 - £55,000	282	230	148	21	62	38	67	11	16
	27%	30%	31%	22%	32%	31%	29%	44%	51%
NET: £55,001+	103	80	45	8	24	18	38	5	3
	10%	11%	10%	8%	12%	15%	16%	20%	9%
Answered	969	725	445	89	186	116	220	26	30
Mean Score	27098.52	28179.92	27924.28	25778.69	29742.94	30182.37	31329.31	38903.82	34078.20
Standard Deviation	19692.597	19729.831	19351.944	19835.376	21533.106	22925.603	21784.103	22332.378	17089.953
Error variance	398969.53	539149.93	826705.86	4371579.44	2479543.71	4692707.76	2176821.66	20780629.14	10430946

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Up to £7,000	122 12%	2 3%	3 7%	2 20%	2 14%	2 5%	5 8%	2 14%	41 15% a
£7,001 to £14,000	155 15%	13 17%	5 14%	2 16%	* 3%	8 22%	12 21%	3 24%	47 17%
£14,001 to £21,000	167 16%	9 12%	4 11%	1 5%	4 29%	5 15%	8 14%	- -%	43 16%
£21,001 to £28,000	141 14%	17 23% b	1 2%	2 23%	- -%	2 6%	8 13%	3 21%	39 14% b
£28,001 to £34,000	128 12%	5 7%	3 8%	- -%	- -%	5 15%	6 10%	2 17%	25 9%
£34,001 to £41,000	74 7%	4 5%	4 10%	1 8%	- -%	3 9%	5 9%	3 24%	16 6%
£41,001 to £48,000	39 4%	3 4%	3 6%	2 16%	2 12%	2 5%	2 3%	- -%	5 2%
£48,001 to £55,000	42 4%	6 8% h	4 10% h	1 5%	2 12%	3 9%	6 11% h	- -%	6 2%
£55,001 to £62,000	30 3%	1 1%	5 12% ah	- -%	- -%	- -%	2 3%	- -%	6 2%
£62,001 to £69,000	19 2%	2 3%	2 4%	- -%	1 4%	- -%	- -%	- -%	6 2%
£69,001 to £76,000	15 1%	4 5% h	1 2%	- -%	1 6%	- -%	- -%	- -%	1 *%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
£76,001 to £83,000	15 1%	5 7% h	3 9% h	1 8%	3 18%	3 7%	2 3%	- -%	2 1%
£83,001 or more	22 2%	1 1%	2 4%	- -%	- -%	- -%	3 4%	- -%	8 3%
Prefer not to say	68 7%	3 4%	1 1%	- -%	- -%	2 5%	1 2%	- -%	34 12% abf
NET: Up to £28,000	584 56%	41 55% b	13 33%	7 63%	6 47%	17 49%	33 56% b	8 59%	169 61% b
NET: £28,001 - £55,000	282 27%	19 25%	13 34% h	3 28%	3 24%	13 39%	19 32% h	6 41%	52 19%
NET: £55,001+	103 10%	12 16% h	12 31% fh	1 8%	4 29%	3 7%	6 10%	- -%	22 8%
Answered	969	72	39	11	14	33	57	14	244
Mean Score	27098.52	33262.23 h	40435.84 fh	27718.04	39721.73	29142.81	29372.85	22329.32	23878.14
Standard Deviation	19692.597	22314.485	24850.347	22771.948	28774.198	20474.415	21385.458	12843.923	19264.050
Error variance	398969.53	6551792.9	17153882	47141963.33	68996205.98	15525987.98	8469218.44	11783312.0	1484414.43

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Up to £7,000	122 12%	36 8%	85 14% a	33 9%	83 13% a
£7,001 to £14,000	155 15%	69 16%	85 14%	48 13%	98 16%
£14,001 to £21,000	167 16%	72 16%	94 16%	56 15%	104 17%
£21,001 to £28,000	141 14%	63 14%	77 13%	55 15%	77 12%
£28,001 to £34,000	128 12%	61 14%	67 11%	50 14%	77 12%
£34,001 to £41,000	74 7%	35 8%	39 7%	31 8%	42 7%
£41,001 to £48,000	39 4%	15 3%	23 4%	17 5%	21 3%
£48,001 to £55,000	42 4%	25 6% b	17 3%	17 5%	23 4%
£55,001 to £62,000	30 3%	17 4%	14 2%	17 5% b	14 2%
£62,001 to £69,000	19 2%	9 2%	10 2%	9 2%	9 2%
£69,001 to £76,000	15 1%	9 2%	6 1%	5 1%	10 2%
£76,001 to £83,000	15 1%	10 2%	5 1%	11 3% b	4 1%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
£83,001 or more	22	11	12	9	14
	2%	2%	2%	2%	2%
Prefer not to say	68	14	54	11	48
	7%	3%	9%	3%	8%
			a		a
NET: Up to £28,000	584	241	342	192	362
	56%	54%	58%	52%	58%
NET: £28,001 - £55,000	282	136	146	115	163
	27%	30%	25%	31%	26%
		b			
NET: £55,001+	103	55	47	51	50
	10%	12%	8%	14%	8%
		b		b	
Answered	969	433	536	358	576
Mean Score	27098.52	29418.63	25225.69	30367.97	25510.24
		b		b	
Standard Deviation	19692.597	20273.492	19024.294	20656.822	19060.883
Error variance	398969.53	990396.29	649773.35	1251332.24	611645.23

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Up to £7,000	122 12%	31 15%	15 13%	21 10%	17 14%	12 12%	25 12%
£7,001 to £14,000	155 15%	34 16%	14 12%	37 18%	15 12%	15 15%	31 15%
£14,001 to £21,000	167 16%	37 18%	15 13%	37 18%	15 13%	16 16%	37 17%
£21,001 to £28,000	141 14%	20 10%	15 13%	29 14%	16 13%	9 8%	20 9%
£28,001 to £34,000	128 12%	31 15%	16 14%	28 14%	23 19%	12 11%	27 13%
£34,001 to £41,000	74 7%	13 6%	12 10% c	10 5%	13 10% c	13 13% c	19 9%
£41,001 to £48,000	39 4%	7 3%	4 3%	7 3%	7 6%	4 4%	9 4%
£48,001 to £55,000	42 4%	6 3%	7 6% de	4 2%	1 1%	- -%	11 5% e
£55,001 to £62,000	30 3%	6 3%	7 6%	8 4%	3 3%	4 3%	6 3%
£62,001 to £69,000	19 2%	1 *%	1 1%	7 3% a	2 1%	1 1%	4 2%
£69,001 to £76,000	15 1%	- -%	1 1%	4 2% a	1 1%	- -%	5 2% a

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
£76,001 to £83,000	15	5	4	4	3	9	7
	1%	3%	4%	2%	3%	9% acf	3%
£83,001 or more	22	8	1	4	2	3	3
	2%	4%	1%	2%	2%	3%	2%
Prefer not to say	68	7	3	8	3	5	10
	7%	3%	3%	4%	3%	5%	5%
NET: Up to £28,000	584	122	58	124	64	52	113
	56%	59%	51%	60%	52%	50%	53%
NET: £28,001 - £55,000	282	57	39	49	44	29	65
	27%	28%	34% c	24%	36% c	28%	31%
NET: £55,001+	103	20	14	26	11	17	24
	10%	10%	12%	12%	9%	16%	11%
Answered	969	199	111	199	119	98	202
Mean Score	27098.52	25801.76	29142.22	26940.18	27291.24	30648.70	28472.77
Standard Deviation	19692.597	20426.647	19951.510	19986.025	19130.346	23592.514	20761.888
Error variance	398969.53	2096723.23	3491778.59	2136049.07	3327001.24	5738213.6	2177050.44

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 21 (continuation)

Q6. What is your current annual income, prior to tax being deducted?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Up to £7,000	122 12%	4 16%	74 15% c	36 7%	7 54%	122 21% bcd	- -%	- -%	- -%
£7,001 to £14,000	155 15%	4 17%	88 18% c	62 12%	1 9%	155 27% bcd	- -%	- -%	- -%
£14,001 to £21,000	167 16%	5 25%	89 18%	72 14%	- -%	167 29% bcd	- -%	- -%	- -%
£21,001 to £28,000	141 14%	4 16%	73 15%	64 12%	- -%	141 24% bcd	- -%	- -%	- -%
£28,001 to £34,000	128 12%	4 19%	59 12%	65 13%	- -%	- -%	128 45% acd	- -%	- -%
£34,001 to £41,000	74 7%	- -%	27 6%	46 9% b	1 5%	- -%	74 26% acd	- -%	- -%
£41,001 to £48,000	39 4%	- -%	9 2%	29 6% b	1 5%	- -%	39 14% acd	- -%	- -%
£48,001 to £55,000	42 4%	- -%	11 2%	31 6% b	- -%	- -%	42 15% acd	- -%	- -%
£55,001 to £62,000	30 3%	- -%	5 1%	25 5% b	- -%	- -%	- -%	30 30% abd	- -%

Columns Tested: a,b,c,d - a,b,c,d

Prepared by ComRes 7th of March – 16th of March

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
£62,001 to £69,000	19 2%	- -%	3 1%	17 3% b	- -%	- -%	- -%	19 19% abd	- -%
£69,001 to £76,000	15 1%	- -%	7 1%	9 2%	- -%	- -%	- -%	15 15% abd	- -%
£76,001 to £83,000	15 1%	- -%	1 *%	14 3% b	1 7%	- -%	- -%	15 15% abd	- -%
£83,001 or more	22 2%	- -%	3 1%	20 4% b	- -%	- -%	- -%	22 22% abd	- -%
Prefer not to say	68 7%	1 6%	39 8% c	22 4%	3 21%	- -%	- -%	- -%	68 100% abc
NET: Up to £28,000	584 56%	17 75%	325 67% c	233 46%	8 63%	584 100% bcd	- -%	- -%	- -%
NET: £28,001 - £55,000	282 27%	4 19%	106 22%	170 33% b	1 9%	- -%	282 100% acd	- -%	- -%
NET: £55,001+	103 10%	- -%	18 4%	84 16% b	1 7%	- -%	- -%	103 100% abd	- -%
Answered	969	21	449	487	10	584	282	103	-
Mean Score	27098.52	17817.54	21424.03	33015.77 b	15053.04	14414.05	37575.19 a	70360.68 ab	-

Columns Tested: a,b,c,d - a,b,c,d

Prepared by ComRes 7th of March – 16th of March

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Standard Deviation	19692.597	9646.144	15469.358	21551.526	23996.254	7494.315	7420.831	9746.502	-
Error variance	398969.53	4652404.2	532964.42	947894.42	57582018	97170.85	188591.53	931316.64	-

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Up to £7,000	122	104	6	9	2	-	-
	12%	11%	19%	14%	8%	-%	-%
£7,001 to £14,000	155	133	7	9	4	-	1
	15%	15%	25%	14%	19%	-%	43%
£14,001 to £21,000	167	151	2	9	4	-	-
	16%	17%	8%	15%	20%	-%	-%
£21,001 to £28,000	141	122	2	9	5	2	-
	14%	13%	7%	15%	23%	20%	-%
£28,001 to £34,000	128	110	5	9	3	-	2
	12%	12%	17%	14%	12%	-%	57%
£34,001 to £41,000	74	66	-	7	1	-	-
	7%	7%	-%	11%	4%	-%	-%
£41,001 to £48,000	39	31	3	1	2	1	-
	4%	3%	9%	2%	10%	19%	-%
£48,001 to £55,000	42	41	1	-	-	-	-
	4%	5%	2%	-%	-%	-%	-%
£55,001 to £62,000	30	22	2	4	1	1	-
	3%	2%	6%	7%	3%	17%	-%
				a			
£62,001 to £69,000	19	16	2	2	-	-	-
	2%	2%	6%	3%	-%	-%	-%
£69,001 to £76,000	15	15	-	-	-	-	-
	1%	2%	-%	-%	-%	-%	-%
£76,001 to £83,000	15	12	-	-	-	3	-
	1%	1%	-%	-%	-%	44%	-%
£83,001 or more	22	20	*	1	-	-	-
	2%	2%	1%	2%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Prefer not to say	68	63	-	2	-	-	-
	7%	7%	-%	3%	-%	-%	-%
NET: Up to £28,000	584	511	18	36	16	2	1
	56%	56%	59%	58%	71%	20%	43%
NET: £28,001 - £55,000	282	248	8	17	6	1	2
	27%	27%	28%	27%	26%	19%	57%
NET: £55,001+	103	86	4	7	1	5	-
	10%	9%	13%	12%	3%	61%	-%
Answered	969	844	30	60	22	8	3
Mean Score	27098.52	27085.02	24928.34	25963.88	22938.65	58254.82	22125.19
Standard Deviation	19692.597	19638.743	20498.636	18119.772	13168.411	23157.036	12398.478
Error variance	398969.53	444844.56	16161310.4	6313964.17	10200414.4	89374715.8	76861125.7

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Up to £7,000	122	99	7	7	5	2
	12%	11%	16%	20%	54%	30%
£7,001 to £14,000	155	144	6	3	1	*
	15%	15%	14%	9%	7%	7%
£14,001 to £21,000	167	149	6	6	1	1
	16%	16%	16%	16%	11%	21%
£21,001 to £28,000	141	131	5	3	-	-
	14%	14%	11%	8%	-%	-%
£28,001 to £34,000	128	121	2	4	-	2
	12%	13%	5%	11%	-%	26%
£34,001 to £41,000	74	62	2	7	2	*
	7%	7%	4%	19%	18%	7%
				ab		
£41,001 to £48,000	39	36	1	1	1	1
	4%	4%	1%	3%	10%	9%
£48,001 to £55,000	42	38	3	1	-	-
	4%	4%	8%	2%	-%	-%
£55,001 to £62,000	30	25	4	1	-	-
	3%	3%	11%	3%	-%	-%
			a			
£62,001 to £69,000	19	19	-	-	-	-
	2%	2%	-%	-%	-%	-%
£69,001 to £76,000	15	13	2	-	-	-
	1%	1%	6%	-%	-%	-%
			a			
£76,001 to £83,000	15	14	2	-	-	-
	1%	1%	4%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 21 (continuation)
Q6. What is your current annual income, prior to tax being deducted?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
£83,001 or more	22	22	-	-	-	-
	2%	2%	-%	-%	-%	-%
Prefer not to say	68	59	1	3	-	-
	7%	6%	3%	9%	-%	-%
NET: Up to £28,000	584	524	23	19	6	4
	56%	56%	57%	53%	72%	58%
NET: £28,001 - £55,000	282	256	8	12	2	3
	27%	27%	19%	34%	28%	42%
NET: £55,001+	103	93	9	1	-	-
	10%	10%	21%	3%	-%	-%
			ac			
Answered	969	872	39	32	9	6
Mean Score	27098.52	27342.05	30543.85	23124.89	15752.06	20105.16
Standard Deviation	19692.597	19709.095	23738.730	15597.670	16903.080	15269.377
Error variance	398969.53	447006.23	14088183.0	7155509.54	31746013.6	33307694.9

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 22

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Applying for certain types of jobs	205 20%	89 19%	116 21%	109 27% c	73 21% c	24 8%
Progressing beyond the CV or covering letter stage of a job application	89 9%	50 10% b	39 7%	39 10%	33 10% c	17 6%
Passing tests or exams for a job application	68 7%	43 9% b	25 5%	34 8% c	25 7% c	9 3%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	64 13%	63 11%	68 17% bc	34 10%	24 8%
Being successful at job interviews (in-person)	179 17%	89 19%	90 16%	80 20% c	62 18% c	37 12%
Being successful at job interviews (online)	56 5%	29 6%	27 5%	37 9% bc	12 4%	8 3%
Being offered a job	97 9%	41 8%	56 10%	50 13% c	36 11% c	11 4%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
None of the above	452 44%	211 44%	241 43%	141 35%	156 46% a	156 52% a
Not applicable – I have not tried to apply for a job	152 15%	65 13%	87 16%	41 10%	39 11%	72 24% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Applying for certain types of jobs	205 20%	17 21%	9 17%	7 14%	171 20%	4 16%	31 20%	23 24%	22 33%
Progressing beyond the CV or covering letter stage of a job application	89 9%	4 4%	2 4%	3 5%	80 9%	4 16%	17 11%	10 11%	4 6%
Passing tests or exams for a job application	68 7%	3 4%	3 6%	2 4%	59 7%	1 6%	12 8%	5 6%	5 7%
Passing 'assessment centres' (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	6 7%	3 6%	4 7%	114 14%	2 7%	17 11%	16 17%	12 18%
Being successful at job interviews (in-person)	179 17%	14 16%	7 13%	9 17%	150 18%	3 13%	37 24%	24 26%	11 16%
Being successful at job interviews (online)	56 5%	2 3%	1 2%	2 4%	51 6%	1 2%	6 4%	3 4%	4 6%
Being offered a job	97 9%	9 10%	3 6%	5 9%	80 9%	4 20%	15 10%	10 10%	10 15%
None of the above	452 44%	39 46%	31 57%	28 55%	353 42%	11 50%	49 32%	31 34%	21 31%

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Not applicable – I have not tried to apply for a job	152 15%	13 16%	6 12%	7 13%	125 15%	1 6%	32 21%	16 18%	6 9%

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Applying for certain types of jobs	205 20%	12 20%	18 17%	31 23%	18 14%	12 17%
Progressing beyond the CV or covering letter stage of a job application	89 9%	6 10%	6 6%	15 11%	12 9%	5 7%
Passing tests or exams for a job application	68 7%	5 8%	2 2%	15 11% b	9 7%	5 7%
Passing 'assessment centres' (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	10 17% d	7 7%	32 24% bde	9 7%	8 11%
Being successful at job interviews (in-person)	179 17%	13 22% bd	8 8%	30 22% bd	13 10%	11 14%
Being successful at job interviews (online)	56 5%	5 9%	4 4%	17 13%	7 6%	4 5%
Being offered a job	97 9%	3 5%	7 6%	13 9%	9 7%	9 13%
None of the above	452 44%	23 38%	62 59% ac	53 38%	65 50%	39 52%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Not applicable – I have not tried to apply for a job	152 15%	10 17%	9 8%	13 10%	27 20% bc	10 13%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Applying for certain types of jobs	205	78	65	112	3	31	8	9	11
	20%	30%	24%	21%	18%	30%	41%	52%	20%
Progressing beyond the CV or covering letter stage of a job application	89	30	31	46	7	17	9	7	7
	9%	11%	11%	9%	35%	16%	49%	44%	14%
Passing tests or exams for a job application	68	18	26	32	5	17	5	6	11
	7%	7%	9%	6%	26%	16%	27%	33%	21%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126	41	50	55	10	28	10	8	10
	12%	16%	18%	10%	52%	27%	55%	49%	18%
Being successful at job interviews (in-person)	179	67	56	90	9	26	10	8	14
	17%	25%	20%	17%	46%	25%	52%	48%	27%
Being successful at job interviews (online)	56	22	17	27	7	14	5	11	10
	5%	8%	6%	5%	40%	14%	27%	62%	19%
Being offered a job	97	28	34	53	7	15	8	7	9
	9%	11%	13%	10%	40%	14%	44%	42%	17%

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
None of the above	452	89	112	239	3	27	2	1	17
	44%	34%	41%	45%	14%	26%	13%	5%	32%
Not applicable – I have not tried to apply for a job	152	36	23	89	1	11	2	-	12
	15%	14%	8%	17%	3%	10%	13%	-%	22%

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Applying for certain types of jobs	205	24	7	15	13	38	8
	20%	29%	33%	35%	32%	30%	10%
		f		f	f	f	
Progressing beyond the CV or covering letter stage of a job application	89	12	8	11	12	22	4
	9%	14%	39%	26%	31%	17%	5%
				f	af	f	
Passing tests or exams for a job application	68	13	5	13	12	19	1
	7%	16%	25%	29%	29%	15%	1%
		f		ef	ef	f	
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126	23	9	16	21	27	1
	12%	27%	45%	37%	51%	21%	1%
		f		ef	aef	f	
Being successful at job interviews (in-person)	179	29	9	17	16	36	9
	17%	34%	43%	39%	39%	28%	11%
		f		f	f	f	
Being successful at job interviews (online)	56	18	5	10	10	19	3
	5%	21%	23%	22%	24%	15%	4%
		f		f	f	f	
Being offered a job	97	20	7	10	10	16	4
	9%	23%	37%	24%	25%	13%	5%
		f		f	f		

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
None of the above	452	26	5	11	4	38	46
	44%	31%	24%	24%	11%	30%	60%
		d				d	acde
Not applicable – I have not tried to apply for a job	152	6	1	2	2	14	17
	15%	7%	7%	4%	5%	11%	22%
							acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Applying for certain types of jobs	205 20%	129 23%	78 21%	66 22%	69 25%
Progressing beyond the CV or covering letter stage of a job application	89 9%	51 9%	40 11%	22 7%	24 8%
Passing tests or exams for a job application	68 7%	38 7%	34 9%	19 6%	18 6%
Passing 'assessment centres' (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	78 14%	58 16%	36 12%	31 11%
Being successful at job interviews (in-person)	179 17%	120 21% c	64 18%	41 14%	58 21% c
Being successful at job interviews (online)	56 5%	32 6%	24 7%	18 6%	17 6%
Being offered a job	97 9%	57 10%	36 10%	27 9%	31 11%
None of the above	452 44%	243 43%	150 41%	109 37%	119 43%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Not applicable – I have not tried to apply for a job	152 15%	78 14%	51 14%	65 22% ab	48 17%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Applying for certain types of jobs	205 20%	181 24%	116 25%	43 45%	47 24%	37 30%	87 38%	9 35%	11 35%
Progressing beyond the CV or covering letter stage of a job application	89 9%	83 11%	50 11%	17 18%	29 15%	26 21%	30 13%	11 43%	7 23%
Passing tests or exams for a job application	68 7%	62 8%	31 7%	12 12%	18 9%	17 14%	16 7%	11 43%	11 36%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	121 16%	68 14%	24 25%	35 18%	25 21%	40 17%	14 55%	23 73%
Being successful at job interviews (in-person)	179 17%	151 20%	97 20%	32 34%	47 24%	32 26%	59 26%	6 22%	11 34%
Being successful at job interviews (online)	56 5%	51 7%	36 8%	12 13%	15 8%	16 13%	17 7%	6 22%	8 24%
Being offered a job	97 9%	83 11%	62 13%	23 24%	24 13%	25 20%	34 15%	8 30%	9 28%

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
None of the above	452	270	182	18	74	37	72	4	3
	44%	36%	39%	18%	38%	30%	31%	14%	9%
Not applicable – I have not tried to apply for a job	152	107	67	15	29	11	27	4	*
	15%	14%	14%	15%	15%	9%	12%	16%	1%

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Applying for certain types of jobs	205 20%	28 38% h	22 56% fh	5 50%	3 24%	14 42%	15 25% h	2 15%	24 9%
Progressing beyond the CV or covering letter stage of a job application	89 9%	18 24% h	14 34% fh	2 21%	3 23%	9 27%	7 11% h	1 10%	6 2%
Passing tests or exams for a job application	68 7%	15 20% h	12 29% fh	2 22%	8 56%	8 24%	6 11% h	- -%	6 2%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	22 30% fh	23 58% afh	7 67%	6 46%	12 34%	8 13% h	- -%	5 2%
Being successful at job interviews (in-person)	179 17%	25 33% h	17 44% fh	4 38%	6 46%	8 22%	11 19% h	2 11%	28 10%
Being successful at job interviews (online)	56 5%	13 17% h	11 27% fh	2 21%	6 47%	9 27%	6 11% h	- -%	6 2%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Being offered a job	97	12	12	3	3	8	8	-	14
	9%	16% h	31% h	30%	18%	23%	14% h	-%	5%
None of the above	452	17	2	1	2	5	26	7	182
	44%	23% b	6%	8%	14%	14%	45% ab	52%	66% abf
Not applicable – I have not tried to apply for a job	152	3	1	-	-	3	9	3	45
	15%	4%	4%	-%	-%	8%	16% a	22%	16% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Applying for certain types of jobs	205 20%	135 30% b	70 12%	128 35% b	70 11%
Progressing beyond the CV or covering letter stage of a job application	89 9%	71 16% b	18 3%	63 17% b	21 3%
Passing tests or exams for a job application	68 7%	56 13% b	11 2%	57 15% b	9 1%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	108 24% b	18 3%	108 29% b	15 2%
Being successful at job interviews (in-person)	179 17%	105 24% b	74 12%	115 31% b	57 9%
Being successful at job interviews (online)	56 5%	40 9% b	16 3%	38 10% b	15 2%
Being offered a job	97 9%	56 12% b	41 7%	63 17% b	30 5%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
None of the above	452	104	348	65	374
	44%	23%	59%	18%	60%
			a		a
Not applicable – I have not tried to apply for a job	152	43	108	19	119
	15%	10%	18%	5%	19%
			a		a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Applying for certain types of jobs	205 20%	73 36%	45 39%	91 44%	50 41%	43 42%	74 35%
Progressing beyond the CV or covering letter stage of a job application	89 9%	33 16%	30 26% acf	34 17%	21 18%	27 27% acf	35 17%
Passing tests or exams for a job application	68 7%	26 12%	28 24% acf	20 10%	22 18% cf	17 17% f	18 9%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	46 23%	35 31% cf	42 20%	35 28%	36 35% acf	44 21%
Being successful at job interviews (in-person)	179 17%	73 35%	30 26%	88 42% b	44 36%	41 39% b	70 33%
Being successful at job interviews (online)	56 5%	18 9%	22 20% acf	17 8%	19 15%	15 15%	21 10%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Being offered a job	97	40	27	46	31	26	44
	9%	19%	24%	22%	25%	25%	21%
None of the above	452	53	21	39	25	18	54
	44%	26%	19%	19%	20%	18%	26%
Not applicable – I have not tried to apply for a job	152	19	6	20	5	6	23
	15%	9%	5%	10%	4%	6%	11% d

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Applying for certain types of jobs	205 20%	4 16%	95 20%	104 21%	1 9%	126 22% d	57 20% d	18 18% d	4 6%
Progressing beyond the CV or covering letter stage of a job application	89 9%	- -%	31 6%	56 11% b	1 11%	43 7% d	32 11% d	14 13% ad	1 1%
Passing tests or exams for a job application	68 7%	* 2%	22 4%	44 9% b	1 7%	31 5%	22 8% d	14 13% ad	1 1%
Passing ‘assessment centres’ (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	- -%	44 9%	80 16% b	3 20%	67 12% d	40 14% d	18 18% d	1 2%
Being successful at job interviews (in-person)	179 17%	3 12%	85 17%	90 18%	1 11%	103 18% d	51 18% d	21 20% d	4 6%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Being successful at job interviews (online)	56 5%	2 8%	15 3%	39 8% b	1 7%	36 6% d	12 4%	9 9% d	- -%
Being offered a job	97 9%	* 2%	56 11%	39 8%	1 7%	62 11%	21 7%	11 11%	2 3%
None of the above	452 44%	6 29%	205 42%	236 46%	5 37%	230 39%	129 46%	52 50% a	41 60% ab
Not applicable – I have not tried to apply for a job	152 15%	9 40%	94 19% c	41 8%	4 29%	99 17% bc	23 8%	8 7%	22 32% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Applying for certain types of jobs	205 20%	173 19%	7 22%	17 27%	5 24%	1 12%	2 57%
Progressing beyond the CV or covering letter stage of a job application	89 9%	70 8%	5 15%	12 20% a	2 8%	1 7%	- -%
Passing tests or exams for a job application	68 7%	56 6%	3 12%	9 14% a	- -%	- -%	- -%
Passing 'assessment centres' (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	95 10%	10 33%	18 30% a	1 5%	3 32%	- -%
Being successful at job interviews (in-person)	179 17%	154 17%	9 29%	12 20%	3 12%	- -%	- -%
Being successful at job interviews (online)	56 5%	47 5%	- -%	7 11% a	3 12%	- -%	- -%
Being offered a job	97 9%	89 10%	4 12%	2 3%	2 8%	- -%	- -%
None of the above	452 44%	420 46% c	8 27%	12 19%	7 32%	5 61%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 22 (continuation)

Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Not applicable – I have not tried to apply for a job	152 15%	131 14%	5 17%	7 12%	4 19%	- -%	1 43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Applying for certain types of jobs	205 20%	181 19%	10 25%	7 20%	4 42%	2 36%
Progressing beyond the CV or covering letter stage of a job application	89 9%	73 8%	4 10%	5 13%	1 13%	3 46%
Passing tests or exams for a job application	68 7%	60 6%	4 11%	2 7%	1 7%	* 7%
Passing 'assessment centres' (where a group of applicants are assessed using various methods such as tests, interviews and group exercises)	126 12%	102 11%	10 24% a	8 21%	3 31%	2 26%
Being successful at job interviews (in-person)	179 17%	152 16%	11 27%	7 21%	3 38%	2 26%
Being successful at job interviews (online)	56 5%	47 5%	3 7%	4 12%	1 17%	- -%
Being offered a job	97 9%	84 9%	5 11%	3 8%	1 13%	4 63%
None of the above	452 44%	419 45% b	9 21%	17 47% b	1 13%	- -%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 22 (continuation)
Q7. Thinking about job(s) you have applied for, do you think that your visible difference has prevented you from…?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Not applicable – I have not tried to apply for a job	152	140	7	1	-	*
	15%	15% c	18% c	2%	-%	7%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 23

Q8 Summary table - Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below?

BASE: All respondents who have applied for a job

		Scale						
	Total	**Strongly agree**	**Tend to agree**	**Tend to disagree**	**Strongly disagree**	**Don't know**	**NET: Agree**	**NET: Disagree**
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g
Generally speaking, employer(s) take me seriously as a candidate	885	257 29%	371 42%	137 16%	51 6%	69 8%	628 71%	189 21%
Generally speaking, I have had the opportunity to fully showcase my skills/ talents	885	239 27%	380 43%	133 15%	75 9%	57 6%	620 70%	209 24%
Generally speaking, my appearance has not affected job applications	885	265 30%	306 35%	161 18%	95 11%	57 6%	572 65%	256 29%
I have not applied for certain roles because of my appearance	885	130 15%	231 26%	165 19%	321 36%	39 4%	361 41%	485 55%
Potential employers have judged me because of my appearance	885	122 14%	230 26%	199 23%	237 27%	97 11%	352 40%	437 49%
I have been discriminated against because of my appearance	885	102 11%	214 24%	171 19%	313 35%	85 10%	316 36%	484 55%

Columns Tested: a,b,c,d,e,f,g

DJ-304178 – Visible difference survey

Table 24

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	893	433	458	275	413	205
Total	885	415	470	357	301	227
Strongly agree	239	115	124	87	73	80
	27%	28%	26%	24%	24%	35%
						ab
Tend to agree	380	177	203	154	138	88
	43%	43%	43%	43%	46%	39%
Tend to disagree	133	69	64	55	49	30
	15%	17%	14%	15%	16%	13%
Strongly disagree	75	31	44	38	26	10
	9%	7%	9%	11%	9%	5%
				c		
Don’t know	57	23	34	23	14	19
	6%	5%	7%	7%	5%	8%
NET: Agree	620	293	327	241	211	168
	70%	70%	70%	67%	70%	74%
NET: Disagree	209	100	109	93	76	40
	24%	24%	23%	26%	25%	18%
				c	c	
Answered	828	393	436	334	287	208
Mean Score	2.05	2.04	2.07	2.13	2.10	1.86
				c	c	
Standard Deviation	.901	.886	.915	.932	.887	.842
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	893	88	92	89	620	41	88	55	68
Total	885	72	49	45	720	21	124	76	62
Strongly agree	239	25	14	10	190	3	26	21	16
	27%	35%	29%	22%	26%	14%	21%	28%	26%
Tend to agree	380	29	19	17	315	9	63	31	28
	43%	40%	40%	38%	44%	45%	51%	41%	45%
Tend to disagree	133	11	5	8	110	6	13	16	13
	15%	15%	11%	17%	15%	30%	11%	21%	21%
Strongly disagree	75	6	5	6	59	1	10	3	4
	9%	8%	11%	12%	8%	6%	8%	4%	6%
Don’t know	57	1	5	4	47	1	12	5	2
	6%	2%	10%	10%	6%	5%	9%	7%	3%
NET: Agree	620	54	33	27	504	12	89	52	43
	70%	76%	69%	60%	70%	60%	72%	69%	70%
NET: Disagree	209	16	10	14	169	7	23	19	16
	24%	23%	21%	30%	23%	35%	19%	25%	27%
Answered	828	70	44	41	673	20	112	71	60
Mean Score	2.05	1.95	2.04	2.22	2.06	2.28	2.07	2.01	2.07
Standard Deviation	.901	.914	.966	.983	.890	.809	.847	.825	.857
Error variance	*	.01	.01	.01	*	.02	.01	.01	.01

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	893	57	59	94	98	60
Total	885	50	95	124	104	64
Strongly agree	239	10	29	38	24	22
	27%	21%	30%	31%	23%	35%
Tend to agree	380	22	42	47	52	21
	43%	44%	44%	38%	50%	32%
					e	
Tend to disagree	133	8	14	19	10	12
	15%	16%	14%	15%	9%	19%
Strongly disagree	75	7	8	11	10	4
	9%	15%	9%	9%	10%	7%
Don’t know	57	2	3	10	8	4
	6%	5%	3%	8%	8%	7%
NET: Agree	620	32	71	85	77	43
	70%	64%	74%	68%	73%	67%
NET: Disagree	209	15	22	30	20	16
	24%	31%	23%	24%	19%	26%
Answered	828	47	93	114	97	60
Mean Score	2.05	2.26	2.01	2.02	2.06	1.97
Standard Deviation	.901	.976	.909	.941	.882	.938
Error variance	*	.02	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	893	220	243	444	16	91	16	14	36
Total	885	225	249	440	18	95	16	17	41
Strongly agree	239	47	68	127	5	24	6	7	13
	27%	21%	27%	29%	26%	25%	36%	43%	32%
Tend to agree	380	106	106	181	12	36	7	4	19
	43%	47%	43%	41%	69%	38%	46%	24%	46%
Tend to disagree	133	39	36	64	-	19	1	4	3
	15%	17%	14%	14%	-%	20%	4%	21%	8%
Strongly disagree	75	19	29	35	1	11	2	2	2
	9%	8%	11%	8%	5%	12%	14%	12%	4%
Don’t know	57	15	11	34	-	4	-	-	4
	6%	7%	4%	8%	-%	4%	-%	-%	10%
NET: Agree	620	153	174	308	17	60	13	11	32
	70%	68%	70%	70%	95%	63%	82%	67%	78%
NET: Disagree	209	57	64	99	1	30	3	6	5
	24%	26%	26%	22%	5%	32%	18%	33%	12%
Answered	828	210	238	407	18	90	16	17	37
Mean Score	2.05	2.14	2.10	2.02	1.85	2.20	1.95	2.03	1.81
Standard Deviation	.901	.864	.952	.903	.684	.976	1.011	1.093	.770
Error variance	*	*	*	*	.03	.01	.06	.09	.02

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	893	71	21	42	35	120	59
Total	885	79	19	42	38	114	60
Strongly agree	239	23	4	17	11	29	25
	27%	29%	22%	41%	30%	25%	41% e
Tend to agree	380	31	11	12	19	47	24
	43%	39%	57%	28%	50%	41%	40%
Tend to disagree	133	13	2	7	5	21	6
	15%	16%	9%	17%	12%	19%	10%
Strongly disagree	75	5	2	3	2	11	3
	9%	6%	11%	7%	4%	10%	5%
Don’t know	57	7	-	3	2	6	3
	6%	9%	-%	6%	4%	5%	4%
NET: Agree	620	54	15	29	31	76	49
	70%	68%	80%	69%	80%	66%	81% e
NET: Disagree	209	18	4	10	6	32	9
	24%	23%	20%	25%	16%	28% f	14%
Answered	828	71	19	39	37	108	58
Mean Score	2.05	2.00	2.09	1.90	1.89	2.13 f	1.77
Standard Deviation	.901	.888	.889	.973	.780	.924	.829
Error variance	*	.01	.04	.02	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	893	501	304	235	231
Total	885	485	312	232	233
Strongly agree	239	125	77	61	67
	27%	26%	25%	26%	29%
Tend to agree	380	202	142	92	94
	43%	42%	46%	40%	41%
Tend to disagree	133	76	48	46	36
	15%	16%	15%	20%	15%
Strongly disagree	75	49	27	14	18
	9%	10%	9%	6%	8%
Don’t know	57	33	18	19	18
	6%	7%	6%	8%	8%
NET: Agree	620	327	219	153	161
	70%	67%	70%	66%	69%
NET: Disagree	209	125	75	60	54
	24%	26%	24%	26%	23%
Answered	828	452	294	214	215
Mean Score	2.05	2.11	2.09	2.06	2.02
Standard Deviation	.901	.933	.888	.872	.903
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	893	656	415	82	166	109	207	20	28
Total	885	652	404	81	165	111	205	22	31
Strongly agree	239	161	103	17	51	31	42	6	12
	27%	25%	26%	22%	31%	28%	21%	27%	38%
Tend to agree	380	284	170	32	70	48	86	7	8
	43%	43%	42%	39%	43%	43%	42%	33%	24%
Tend to disagree	133	110	67	20	21	18	42	5	6
	15%	17%	17%	25%	13%	16%	21%	25%	18%
Strongly disagree	75	54	34	11	14	11	16	2	6
	9%	8%	8%	14%	8%	10%	8%	8%	18%
Don’t know	57	44	30	*	9	4	18	2	1
	6%	7%	7%	1%	5%	3%	9%	7%	2%
NET: Agree	620	445	273	49	121	79	129	13	19
	70%	68%	68%	61%	73%	71%	63%	60%	62%
NET: Disagree	209	164	101	31	35	29	59	7	11
	24%	25%	25%	39%	21%	26%	29%	33%	36%
Answered	828	609	374	81	156	108	187	20	31
Mean Score	2.05	2.09	2.09	2.31	1.99	2.08	2.17	2.15	2.16
Standard Deviation	.901	.890	.902	.970	.907	.924	.878	.963	1.146
Error variance	*	*	*	.01	.01	.01	*	.05	.05

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	893	76	34	11	12	26	47	11	237
Total	885	72	38	11	14	32	49	11	233
Strongly agree	239	15	14	2	3	11	13	4	78
	27%	21%	37%	16%	24%	34%	26%	36%	33% a
Tend to agree	380	34	9	4	7	15	25	5	97
	43%	47% b	23%	35%	50%	46%	50% b	44%	41% b
Tend to disagree	133	14	10	4	3	4	6	1	24
	15%	20% h	26% h	41%	23%	13%	12%	5%	10%
Strongly disagree	75	7	3	1	-	1	4	-	21
	9%	10%	8%	8%	-%	4%	8%	-%	9%
Don’t know	57	2	2	-	*	1	2	2	13
	6%	3%	5%	-%	3%	4%	4%	14%	6%
NET: Agree	620	49	23	5	10	25	38	9	175
	70%	68%	60%	50%	74%	79%	76%	80%	75%
NET: Disagree	209	21	13	5	3	5	10	1	45
	24%	30%	34% h	50%	23%	17%	20%	5%	19%
Answered	828	71	36	11	13	31	47	9	220
Mean Score	2.05	2.19	2.06	2.42	1.98	1.86	2.03	1.64	1.95
Standard Deviation	.901	.890	1.022	.890	.723	.807	.862	.631	.923
Error variance	*	.01	.03	.07	.05	.03	.02	.04	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	893	391	502	332	529
Total	885	403	482	350	506
Strongly agree	239	89	150	81	157
	27%	22%	31%	23%	31%
			a		a
Tend to agree	380	185	195	158	216
	43%	46%	40%	45%	43%
Tend to disagree	133	79	55	77	53
	15%	20%	11%	22%	10%
		b		b	
Strongly disagree	75	32	43	26	45
	9%	8%	9%	7%	9%
Don’t know	57	18	39	9	35
	6%	5%	8%	2%	7%
			a		a
NET: Agree	620	274	345	239	373
	70%	68%	72%	68%	74%
NET: Disagree	209	111	98	103	98
	24%	27%	20%	29%	19%
		b		b	
Answered	828	385	443	342	471
Mean Score	2.05	2.14	1.98	2.14	1.97
		b		b	
Standard Deviation	.901	.867	.924	.864	.911
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	893	185	110	175	107	94	183
Total	885	187	109	187	117	97	189
Strongly agree	239	39	28	36	34	29	48
	27%	21%	26%	19%	29%	30%	25%
Tend to agree	380	72	41	71	47	36	79
	43%	38%	38%	38%	41%	37%	42%
Tend to disagree	133	43	25	40	24	19	30
	15%	23%	23%	21%	21%	19%	16%
Strongly disagree	75	19	12	26	11	11	23
	9%	10%	11%	14%	9%	12%	12%
Don’t know	57	14	2	13	1	2	9
	6%	7%	2%	7%	*%	2%	5%
		bd		d			d
NET: Agree	620	111	70	108	82	65	127
	70%	59%	64%	58%	70%	67%	67%
					c		
NET: Disagree	209	62	37	67	35	30	52
	24%	33%	34%	36%	30%	31%	28%
Answered	828	173	107	174	116	95	180
Mean Score	2.05	2.25	2.19	2.32	2.09	2.13	2.15
Standard Deviation	.901	.930	.960	.972	.930	.986	.959
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	893	13	393	473	10	485	266	95	47
Total	885	13	393	468	9	484	259	95	47
Strongly agree	239	6	98	134	1	121	72	26	20
	27%	49%	25%	29%	7%	25%	28%	27%	43% ab
Tend to agree	380	2	155	217	6	204	118	42	16
	43%	18%	39%	46% b	67%	42%	46%	44%	35%
Tend to disagree	133	2	70	59	2	73	37	19	4
	15%	13%	18% c	13%	26%	15%	14%	20%	8%
Strongly disagree	75	1	35	38	-	48	19	6	2
	9%	9%	9%	8%	-%	10%	7%	7%	5%
Don’t know	57	2	35	20	-	39	13	1	4
	6%	11%	9% c	4%	-%	8% c	5%	1%	9% c
NET: Agree	620	9	253	350	7	325	190	68	36
	70%	67%	64%	75% b	74%	67%	73%	72%	78%
NET: Disagree	209	3	105	98	2	121	56	26	6
	24%	22%	27% c	21%	26%	25%	22%	27%	13%
Answered	828	12	358	448	9	446	246	94	42
Mean Score	2.05	1.79	2.12	2.00	2.19	2.11 d	2.01 d	2.06 d	1.73
Standard Deviation	.901	1.069	.922	.881	.568	.924	.869	.868	.853
Error variance	*	.10	*	*	.03	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	893	797	22	47	14	6	2
Total	885	777	25	54	18	8	2
Strongly agree	239	207	5	22	3	1	-
	27%	27%	21%	40%	20%	17%	-%
				a			
Tend to agree	380	336	10	19	9	4	-
	43%	43%	41%	36%	49%	56%	-%
Tend to disagree	133	112	6	10	2	2	2
	15%	14%	23%	18%	9%	27%	100%
Strongly disagree	75	68	2	1	4	-	-
	9%	9%	8%	2%	21%	-%	-%
Don’t know	57	53	2	2	-	-	-
	6%	7%	8%	4%	-%	-%	-%
NET: Agree	620	543	16	41	12	6	-
	70%	70%	62%	76%	69%	73%	-%
NET: Disagree	209	180	8	11	5	2	2
	24%	23%	30%	20%	31%	27%	100%
Answered	828	724	23	52	18	8	2
Mean Score	2.05	2.06	2.19	1.82	2.32	2.11	3.00
Standard Deviation	.901	.904	.893	.825	1.052	.701	-
Error variance	*	*	.04	.02	.08	.08	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 24 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, I have had the opportunity to fully showcase my skills/talents

BASE: All respondents who have applied for a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	893	794	34	35	9	6
Total	885	791	33	34	9	6
Strongly agree	239	210	5	12	1	3
	27%	27%	14%	35%	11%	60%
				b		
Tend to agree	380	350	15	10	4	-
	43%	44%	44%	29%	45%	-%
Tend to disagree	133	113	10	8	1	1
	15%	14%	29%	22%	7%	17%
			a			
Strongly disagree	75	65	4	2	3	1
	9%	8%	12%	5%	37%	23%
Don’t know	57	53	-	3	-	-
	6%	7%	-%	9%	-%	-%
NET: Agree	620	560	20	22	5	3
	70%	71%	58%	64%	56%	60%
NET: Disagree	209	178	14	9	4	2
	24%	23%	42%	27%	44%	40%
			a			
Answered	828	738	33	31	9	6
Mean Score	2.05	2.04	2.40	1.96	2.70	2.03
			a			
Standard Deviation	.901	.889	.890	.933	1.145	1.430
Error variance	*	*	.02	.03	.16	.34

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 25

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	893	433	458	275	413	205
Total	885	415	470	357	301	227
Strongly agree	102	54	48	52	30	19
	11%	13%	10%	15%	10%	8%
				c		
Tend to agree	214	97	117	110	76	28
	24%	23%	25%	31%	25%	12%
				c	c	
Tend to disagree	171	78	94	66	67	38
	19%	19%	20%	19%	22%	17%
Strongly disagree	313	146	166	95	100	118
	35%	35%	35%	27%	33%	52%
						ab
Don’t know	85	41	45	35	27	23
	10%	10%	9%	10%	9%	10%
NET: Agree	316	151	165	162	107	47
	36%	36%	35%	45%	35%	21%
				bc	c	
NET: Disagree	484	224	260	161	167	156
	55%	54%	55%	45%	55%	69%
					a	ab
Answered	800	375	425	322	274	204
Mean Score	2.87	2.84	2.89	2.63	2.86	3.25
					a	ab
Standard Deviation	1.073	1.096	1.052	1.071	1.036	1.017
Error variance	*	*	*	*	*	.01

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	893	88	92	89	620	41	88	55	68
Total	885	72	49	45	720	21	124	76	62
Strongly agree	102	6	3	4	89	3	11	11	12
	11%	9%	6%	8%	12%	13%	9%	15%	19%
Tend to agree	214	14	7	8	185	5	43	21	16
	24%	20%	14%	19%	26%	24%	35%	27%	26%
Tend to disagree	171	14	11	9	138	6	19	19	14
	19%	19%	23%	19%	19%	29%	15%	25%	22%
Strongly disagree	313	34	22	19	237	5	36	16	19
	35%	48%	46%	42%	33%	26%	29%	21%	31%
Don’t know	85	4	5	5	71	2	15	9	1
	10%	5%	10%	12%	10%	8%	12%	12%	1%
NET: Agree	316	20	10	12	274	8	54	32	28
	36%	28%	20%	27%	38%	37%	44%	42%	45%
NET: Disagree	484	48	34	28	375	11	54	35	33
	55%	67%	69%	61%	52%	55%	44%	46%	54%
Answered	800	68	44	40	649	19	109	67	61
Mean Score	2.87	3.11	3.21	3.08	2.81	2.74	2.73	2.60	2.66
Standard Deviation	1.073	1.036	.966	1.039	1.078	1.041	1.034	1.034	1.126
Error variance	*	.01	.01	.01	*	.03	.01	.02	.02

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	893	57	59	94	98	60
Total	885	50	95	124	104	64
Strongly agree	102	11	4	19	11	6
	11%	22%	5%	15%	11%	10%
		b		b		
Tend to agree	214	8	28	31	22	11
	24%	16%	29%	25%	21%	17%
Tend to disagree	171	12	12	29	19	10
	19%	24%	12%	23%	18%	15%
Strongly disagree	313	17	37	36	45	26
	35%	34%	39%	29%	43%	41%
					c	
Don’t know	85	2	14	10	7	11
	10%	4%	15%	8%	7%	18%
						ad
NET: Agree	316	19	33	50	33	17
	36%	38%	34%	41%	32%	26%
NET: Disagree	484	29	49	64	64	36
	55%	58%	51%	52%	61%	56%
Answered	800	48	81	114	97	53
Mean Score	2.87	2.73	3.00	2.71	3.01	3.06
Standard Deviation	1.073	1.175	1.017	1.082	1.082	1.094
Error variance	*	.03	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	893	220	243	444	16	91	16	14	36
Total	885	225	249	440	18	95	16	17	41
Strongly agree	102	31	30	50	3	23	6	8	6
	11%	14%	12%	11%	17%	24%	39%	44%	15%
Tend to agree	214	78	84	104	7	33	6	5	14
	24%	35%	34%	24%	37%	35%	36%	32%	34%
Tend to disagree	171	36	41	81	5	15	1	-	3
	19%	16%	16%	18%	28%	15%	9%	-%	7%
Strongly disagree	313	64	76	154	2	19	1	3	15
	35%	28%	31%	35%	13%	20%	3%	20%	36%
Don’t know	85	17	17	51	1	5	2	1	3
	10%	8%	7%	12%	5%	6%	12%	4%	8%
NET: Agree	316	109	115	153	10	55	12	13	20
	36%	48%	46%	35%	54%	59%	76%	76%	49%
NET: Disagree	484	99	117	235	7	34	2	3	18
	55%	44%	47%	54%	41%	36%	13%	20%	44%
Answered	800	208	232	389	17	89	14	16	38
Mean Score	2.87	2.64	2.70	2.88	2.38	2.34	1.73	1.96	2.70
Standard Deviation	1.073	1.068	1.064	1.078	.954	1.084	.823	1.174	1.165
Error variance	*	.01	.01	*	.06	.01	.05	.11	.04

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	893	71	21	42	35	120	59
Total	885	79	19	42	38	114	60
Strongly agree	102	16	6	12	15	22	1
	11%	20%	32%	29%	38%	20%	1%
		f		f	ef	f	
Tend to agree	214	30	4	13	12	32	8
	24%	38%	21%	31%	31%	28%	13%
		f		f	f	f	
Tend to disagree	171	6	5	5	5	19	10
	19%	8%	25%	11%	12%	16%	17%
Strongly disagree	313	20	2	10	5	30	35
	35%	25%	11%	25%	14%	26%	58%
							acde
Don’t know	85	7	2	2	2	12	7
	10%	9%	11%	4%	4%	10%	11%
NET: Agree	316	46	10	25	27	54	8
	36%	58%	53%	60%	70%	48%	14%
		f		f	ef	f	
NET: Disagree	484	26	7	15	10	48	45
	55%	33%	36%	36%	26%	42%	75%
							acde
Answered	800	72	17	40	37	103	54
Mean Score	2.87	2.42	2.18	2.34	2.02	2.54	3.49
						d	acde
Standard Deviation	1.073	1.119	1.088	1.173	1.070	1.128	.783
Error variance	*	.02	.06	.04	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	893	501	304	235	231
Total	885	485	312	232	233
Strongly agree	102	58	49	23	33
	11%	12%	16%	10%	14%
Tend to agree	214	116	71	60	60
	24%	24%	23%	26%	26%
Tend to disagree	171	91	64	43	36
	19%	19%	21%	18%	15%
Strongly disagree	313	172	102	87	73
	35%	35%	33%	38%	31%
Don’t know	85	49	26	20	31
	10%	10%	8%	8%	13%
NET: Agree	316	174	120	83	93
	36%	36%	39%	36%	40%
NET: Disagree	484	263	166	130	108
	55%	54%	53%	56%	47%
				d	
Answered	800	437	286	213	201
Mean Score	2.87	2.86	2.76	2.91	2.74
Standard Deviation	1.073	1.083	1.113	1.060	1.118
Error variance	*	*	*	.01	.01

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	893	656	415	82	166	109	207	20	28
Total	885	652	404	81	165	111	205	22	31
Strongly agree	102	88	47	25	21	18	29	8	11
	11%	13%	12%	31%	13%	16%	14%	35%	36%
Tend to agree	214	185	102	31	43	35	64	7	9
	24%	28%	25%	39%	26%	31%	31%	33%	28%
Tend to disagree	171	138	91	12	35	22	45	5	8
	19%	21%	23%	15%	21%	19%	22%	24%	25%
Strongly disagree	313	177	126	9	47	26	50	-	3
	35%	27%	31%	11%	28%	23%	24%	-%	10%
Don’t know	85	64	38	3	18	11	17	2	-
	10%	10%	9%	4%	11%	10%	8%	8%	-%
NET: Agree	316	273	149	57	65	53	93	15	20
	36%	42%	37%	70%	39%	47%	45%	69%	64%
NET: Disagree	484	315	217	21	82	47	95	5	11
	55%	48%	54%	26%	50%	42%	46%	24%	36%
Answered	800	588	366	78	146	100	188	20	31
Mean Score	2.87	2.69	2.81	2.06	2.73	2.55	2.61	1.87	2.10
Standard Deviation	1.073	1.057	1.051	.973	1.064	1.063	1.042	.809	1.025
Error variance	*	*	*	.01	.01	.01	.01	.03	.04

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	893	76	34	11	12	26	47	11	237
Total	885	72	38	11	14	32	49	11	233
Strongly agree	102	15	14	3	4	10	6	-	14
	11%	20% h	38% fh	24%	29%	31%	12%	-%	6%
Tend to agree	214	25	11	6	3	11	12	1	29
	24%	34% h	28% h	54%	23%	34%	24% h	13%	12%
Tend to disagree	171	20	4	2	2	5	8	2	34
	19%	27% bh	10%	15%	16%	15%	17%	16%	15%
Strongly disagree	313	9	4	1	3	7	15	3	135
	35%	12%	11%	8%	20%	21%	30% ab	25%	58% abf
Don’t know	85	5	5	-	2	-	9	5	21
	10%	6%	13%	-%	12%	-%	17%	45%	9%
NET: Agree	316	39	25	8	7	21	18	1	43
	36%	54% fh	66% fh	77%	52%	65%	35% h	13%	18%
NET: Disagree	484	28	8	2	5	11	23	5	169
	55%	39%	21%	23%	36%	35%	47% b	41%	73% abf
Answered	800	68	33	11	12	32	41	6	212
Mean Score	2.87	2.33	1.93	2.07	2.32	2.25	2.80 ab	3.21	3.37 abf
Standard Deviation	1.073	.963	1.040	.881	1.207	1.126	1.102	.889	.950
Error variance	*	.01	.03	.07	.15	.05	.03	.10	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	893	391	502	332	529
Total	885	403	482	350	506
Strongly agree	102	80	22	78	22
	11%	20% b	4%	22% b	4%
Tend to agree	214	135	79	145	64
	24%	34% b	16%	42% b	13%
Tend to disagree	171	79	92	67	100
	19%	20%	19%	19%	20%
Strongly disagree	313	81	232	41	268
	35%	20%	48% a	12%	53% a
Don’t know	85	28	57	19	52
	10%	7%	12% a	5%	10% a
NET: Agree	316	215	101	224	86
	36%	53% b	21%	64% b	17%
NET: Disagree	484	160	324	107	368
	55%	40%	67% a	31%	73% a
Answered	800	375	425	331	454
Mean Score	2.87	2.43	3.26 a	2.21	3.35 a
Standard Deviation	1.073	1.052	.933	.942	.894
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	893	185	110	175	107	94	183
Total	885	187	109	187	117	97	189
Strongly agree	102	36	34	39	21	21	38
	11%	19%	31% adf	21%	18%	22%	20%
Tend to agree	214	63	32	72	41	41	67
	24%	34%	29%	39%	35%	42% b	35%
Tend to disagree	171	35	21	27	28	19	32
	19%	19%	20%	14%	24% c	19%	17%
Strongly disagree	313	33	20	28	22	10	35
	35%	18%	18%	15%	19%	10%	18%
Don’t know	85	20	2	21	6	6	17
	10%	11% b	2%	11% b	5%	6%	9% b
NET: Agree	316	99	65	111	61	63	105
	36%	53%	60%	60%	52%	64%	56%
NET: Disagree	484	68	41	55	50	29	67
	55%	36%	38%	29%	43% c	29%	36%
Answered	800	167	107	166	111	91	172
Mean Score	2.87	2.39	2.26	2.26	2.47	2.19	2.37
Standard Deviation	1.073	1.037	1.100	1.006	1.016	.919	1.044
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	893	13	393	473	10	485	266	95	47
Total	885	13	393	468	9	484	259	95	47
Strongly agree	102	2	47	51	1	64	29	9	-
	11%	17%	12%	11%	6%	13% d	11% d	9% d	-%
Tend to agree	214	3	83	126	3	113	69	25	7
	24%	20%	21%	27% b	35%	23%	27%	26%	15%
Tend to disagree	171	3	57	108	2	92	54	22	4
	19%	19%	15%	23% b	26%	19%	21% d	23% d	8%
Strongly disagree	313	5	157	148	2	164	85	32	32
	35%	35%	40% c	32%	26%	34%	33%	33%	70% abc
Don’t know	85	1	49	34	1	52	22	8	4
	10%	9%	12% c	7%	6%	11%	8%	9%	8%
NET: Agree	316	5	130	177	4	177	98	33	7
	36%	37%	33%	38%	42%	37% d	38% d	35% d	15%
NET: Disagree	484	7	214	256	5	255	139	54	36
	55%	54%	55%	55%	52%	53%	54%	56%	77% abc
Answered	800	12	344	433	9	433	237	87	43
Mean Score	2.87	2.79	2.94	2.81	2.76	2.82	2.82	2.88	3.59 abc
Standard Deviation	1.073	1.193	1.116	1.037	.992	1.097	1.054	1.019	.758
Error variance	*	.12	*	*	.11	*	*	.01	.01

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	893	797	22	47	14	6	2
Total	885	777	25	54	18	8	2
Strongly agree	102	75	5	16	5	1	-
	11%	10%	21%	29%	26%	7%	-%
				a			
Tend to agree	214	181	6	21	3	3	-
	24%	23%	25%	38%	15%	32%	-%
				a			
Tend to disagree	171	156	2	6	2	3	2
	19%	20%	8%	10%	13%	38%	100%
Strongly disagree	313	288	9	9	6	2	-
	35%	37%	35%	16%	33%	23%	-%
		c					
Don’t know	85	77	3	4	2	-	-
	10%	10%	12%	7%	12%	-%	-%
NET: Agree	316	256	11	36	7	3	-
	36%	33%	46%	67%	42%	39%	-%
				a			
NET: Disagree	484	444	11	14	8	5	2
	55%	57%	43%	26%	46%	61%	100%
		c					
Answered	800	700	22	50	15	8	2
Mean Score	2.87	2.94	2.64	2.14	2.59	2.77	3.00
		c					
Standard Deviation	1.073	1.047	1.250	1.048	1.302	.943	-
Error variance	*	*	.08	.02	.14	.15	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 25 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have been discriminated against because of my appearance

BASE: All respondents who have applied for a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	893	794	34	35	9	6
Total	885	791	33	34	9	6
Strongly agree	102	83	4	7	1	3
	11%	10%	11%	21%	13%	48%
				a		
Tend to agree	214	185	13	8	5	2
	24%	23%	38%	25%	63%	44%
			a			
Tend to disagree	171	153	7	8	1	-
	19%	19%	22%	24%	14%	-%
Strongly disagree	313	292	8	7	1	*
	35%	37%	24%	20%	10%	8%
		c				
Don’t know	85	79	1	3	-	-
	10%	10%	4%	10%	-%	-%
NET: Agree	316	267	17	16	7	5
	36%	34%	49%	46%	76%	92%
NET: Disagree	484	445	15	15	2	*
	55%	56%	46%	44%	24%	8%
Answered	800	712	32	31	9	6
Mean Score	2.87	2.92	2.62	2.48	2.21	1.67
		c				
Standard Deviation	1.073	1.063	1.001	1.101	.847	.908
Error variance	*	*	.03	.04	.08	.14

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 26

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	893	433	458	275	413	205
Total	885	415	470	357	301	227
Strongly agree	257	130	127	88	83	87
	29%	31%	27%	25%	28%	38%
						ab
Tend to agree	371	177	193	152	129	90
	42%	43%	41%	43%	43%	40%
Tend to disagree	137	61	76	59	53	25
	16%	15%	16%	17%	17%	11%
					c	
Strongly disagree	51	18	33	27	14	10
	6%	4%	7%	8%	5%	4%
Don’t know	69	29	39	31	23	15
	8%	7%	8%	9%	8%	7%
NET: Agree	628	307	321	240	212	176
	71%	74%	68%	67%	70%	78%
						a
NET: Disagree	189	79	109	87	67	35
	21%	19%	23%	24%	22%	16%
				c		
Answered	816	386	430	326	279	211
Mean Score	1.98	1.92	2.04	2.08	1.99	1.80
			a	c	c	
Standard Deviation	.857	.821	.885	.884	.832	.823
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	893	88	92	89	620	41	88	55	68
Total	885	72	49	45	720	21	124	76	62
Strongly agree	257	26	15	12	205	2	29	30	18
	29%	36%	31%	26%	28%	12%	24%	39%	29%
Tend to agree	371	26	19	20	305	12	48	21	30
	42%	36%	39%	45%	42%	57%	39%	28%	48%
Tend to disagree	137	11	8	7	111	5	27	13	10
	16%	15%	17%	16%	15%	26%	22%	17%	17%
Strongly disagree	51	3	3	2	43	*	8	4	1
	6%	4%	6%	5%	6%	2%	6%	6%	2%
Don’t know	69	6	4	4	55	1	11	8	3
	8%	9%	8%	9%	8%	3%	9%	10%	5%
NET: Agree	628	52	34	32	510	14	77	51	47
	71%	72%	70%	71%	71%	69%	62%	67%	77%
NET: Disagree	189	14	11	9	155	6	35	17	11
	21%	19%	23%	20%	21%	28%	29%	23%	18%
Answered	816	66	45	41	665	20	113	68	59
Mean Score	1.98	1.87	1.97	1.98	1.99	2.19	2.13	1.88	1.91
Standard Deviation	.857	.859	.888	.822	.858	.682	.883	.940	.747
Error variance	*	.01	.01	.01	*	.01	.01	.02	.01

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	893	57	59	94	98	60
Total	885	50	95	124	104	64
Strongly agree	257	8	34	38	28	19
	29%	15%	35%	31%	26%	29%
			a	a		
Tend to agree	371	23	44	54	46	28
	42%	46%	46%	43%	44%	44%
Tend to disagree	137	12	6	15	13	9
	16%	24%	7%	12%	13%	15%
		b				
Strongly disagree	51	6	5	8	8	2
	6%	12%	5%	7%	7%	3%
Don’t know	69	2	6	9	9	6
	8%	4%	7%	7%	9%	9%
NET: Agree	628	30	78	91	74	47
	71%	61%	82%	74%	71%	73%
			a			
NET: Disagree	189	18	11	23	21	11
	21%	35%	12%	19%	20%	18%
		bcde				
Answered	816	48	89	115	95	58
Mean Score	1.98	2.33	1.81	1.94	2.01	1.91
		bcde				
Standard Deviation	.857	.894	.806	.868	.875	.794
Error variance	*	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	893	220	243	444	16	91	16	14	36
Total	885	225	249	440	18	95	16	17	41
Strongly agree	257	52	67	137	1	27	4	7	14
	29%	23%	27%	31%	8%	28%	26%	38%	34%
Tend to agree	371	95	107	181	15	40	8	9	18
	42%	42%	43%	41%	84%	43%	49%	53%	43%
Tend to disagree	137	46	45	59	1	17	3	1	5
	16%	20%	18%	13%	8%	18%	16%	5%	12%
Strongly disagree	51	13	19	23	-	5	-	-	1
	6%	6%	8%	5%	-%	6%	-%	-%	3%
Don’t know	69	19	11	40	-	5	2	1	3
	8%	9%	4%	9%	-%	6%	9%	4%	8%
NET: Agree	628	147	174	318	17	67	12	16	31
	71%	65%	70%	72%	92%	71%	74%	91%	77%
NET: Disagree	189	59	64	82	1	22	3	1	6
	21%	26%	26%	19%	8%	23%	16%	5%	15%
Answered	816	206	238	400	18	89	15	16	38
Mean Score	1.98	2.10	2.07	1.92	2.00	2.01	1.90	1.66	1.83
Standard Deviation	.857	.848	.890	.846	.417	.855	.696	.593	.789
Error variance	*	*	*	*	.01	.01	.03	.03	.02

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	893	71	21	42	35	120	59
Total	885	79	19	42	38	114	60
Strongly agree	257	18	4	11	11	37	25
	29%	23%	21%	27%	28%	32%	42%
							a
Tend to agree	371	38	9	20	17	48	24
	42%	48%	45%	48%	44%	42%	40%
Tend to disagree	137	12	4	6	6	12	5
	16%	15%	18%	14%	17%	11%	8%
Strongly disagree	51	4	-	3	2	7	4
	6%	5%	-%	7%	5%	6%	7%
Don’t know	69	7	3	2	3	10	2
	8%	9%	16%	5%	7%	9%	3%
NET: Agree	628	56	13	31	27	85	49
	71%	71%	66%	74%	71%	74%	82%
NET: Disagree	189	16	4	9	8	19	9
	21%	20%	18%	21%	22%	17%	15%
Answered	816	72	16	40	35	105	58
Mean Score	1.98	2.03	1.97	2.01	1.99	1.90	1.80
Standard Deviation	.857	.807	.702	.857	.840	.865	.888
Error variance	*	.01	.03	.02	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	893	501	304	235	231
Total	885	485	312	232	233
Strongly agree	257	143	87	65	65
	29%	30%	28%	28%	28%
Tend to agree	371	200	120	98	102
	42%	41%	39%	42%	44%
Tend to disagree	137	72	60	37	32
	16%	15%	19%	16%	14%
Strongly disagree	51	28	22	12	17
	6%	6%	7%	5%	7%
Don’t know	69	42	23	20	17
	8%	9%	7%	9%	7%
NET: Agree	628	343	207	163	167
	71%	71%	66%	70%	72%
NET: Disagree	189	100	82	49	48
	21%	21%	26%	21%	21%
Answered	816	444	289	212	215
Mean Score	1.98	1.97	2.06	1.98	2.00
Standard Deviation	.857	.861	.900	.843	.873
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	893	656	415	82	166	109	207	20	28
Total	885	652	404	81	165	111	205	22	31
Strongly agree	257	171	105	20	46	24	37	10	11
	29%	26%	26%	25%	28%	22%	18%	44%	34%
Tend to agree	371	287	181	31	75	52	90	7	12
	42%	44%	45%	38%	46%	46%	44%	33%	39%
Tend to disagree	137	115	69	26	25	18	48	3	5
	16%	18%	17%	32%	15%	16%	23%	15%	16%
Strongly disagree	51	34	19	2	6	6	10	2	3
	6%	5%	5%	3%	4%	5%	5%	8%	11%
Don’t know	69	45	30	2	12	12	21	-	-
	8%	7%	7%	2%	8%	11%	10%	-%	-%
NET: Agree	628	458	286	51	121	76	127	17	23
	71%	70%	71%	63%	73%	68%	62%	77%	73%
NET: Disagree	189	149	88	28	31	24	57	5	8
	21%	23%	22%	35%	19%	21%	28%	23%	27%
Answered	816	607	374	79	152	99	184	22	31
Mean Score	1.98	2.02	2.01	2.14	1.95	2.05	2.16	1.87	2.04
Standard Deviation	.857	.835	.817	.832	.794	.807	.804	.965	.987
Error variance	*	*	*	.01	*	.01	*	.05	.03

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	893	76	34	11	12	26	47	11	237
Total	885	72	38	11	14	32	49	11	233
Strongly agree	257	19	12	3	4	10	16	2	86
	29%	27%	32%	30%	33%	30%	32%	23%	37%
Tend to agree	371	36	14	6	4	16	21	8	84
	42%	50% h	38%	59%	32%	51%	42%	72%	36%
Tend to disagree	137	11	6	1	3	3	3	1	22
	16%	15%	15%	11%	20%	11%	6%	5%	10%
Strongly disagree	51	3	3	-	1	2	3	-	17
	6%	4%	9%	-%	8%	8%	7%	-%	7%
Don’t know	69	3	2	-	1	-	6	-	24
	8%	4%	6%	-%	7%	-%	12%	-%	10%
NET: Agree	628	56	27	10	9	26	37	10	170
	71%	77%	70%	89%	65%	82%	75%	95%	73%
NET: Disagree	189	14	9	1	4	6	6	1	39
	21%	19%	24%	11%	28%	18%	13%	5%	17%
Answered	816	69	36	11	13	32	43	11	209
Mean Score	1.98	1.96	2.01	1.80	2.05	1.95	1.86	1.83	1.86
Standard Deviation	.857	.792	.957	.637	1.001	.856	.865	.525	.911
Error variance	*	.01	.03	.04	.09	.03	.02	.03	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	893	391	502	332	529
Total	885	403	482	350	506
Strongly agree	257	97	160	83	172
	29%	24%	33%	24%	34%
			a		a
Tend to agree	371	177	193	155	211
	42%	44%	40%	44%	42%
Tend to disagree	137	87	50	78	56
	16%	22%	10%	22%	11%
		b		b	
Strongly disagree	51	23	29	20	28
	6%	6%	6%	6%	6%
Don’t know	69	19	50	15	39
	8%	5%	10%	4%	8%
			a		a
NET: Agree	628	275	353	238	383
	71%	68%	73%	68%	76%
					a
NET: Disagree	189	110	79	97	84
	21%	27%	16%	28%	17%
		b		b	
Answered	816	384	432	335	467
Mean Score	1.98	2.09	1.88	2.10	1.87
		b		b	
Standard Deviation	.857	.842	.859	.839	.844
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	893	185	110	175	107	94	183
Total	885	187	109	187	117	97	189
Strongly agree	257	42	32	36	32	27	46
	29%	22%	30% c	19%	28%	28%	24%
Tend to agree	371	83	47	75	51	36	81
	42%	45%	43%	40%	44%	37%	43%
Tend to disagree	137	36	20	44	23	21	39
	16%	19%	19%	24%	20%	22%	21%
Strongly disagree	51	10	7	14	8	6	11
	6%	5%	7%	8%	7%	6%	6%
Don’t know	69	15	2	18	3	7	12
	8%	8% b	2%	10% bd	2%	7%	6%
NET: Agree	628	125	79	111	84	63	127
	71%	67%	73% c	59%	71% c	65%	67%
NET: Disagree	189	46	28	58	30	27	50
	21%	25%	25%	31%	26%	28%	26%
Answered	816	172	106	169	114	90	177
Mean Score	1.98	2.09	2.02	2.22	2.05	2.07	2.08
Standard Deviation	.857	.831	.880	.876	.869	.895	.850
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	893	13	393	473	10	485	266	95	47
Total	885	13	393	468	9	484	259	95	47
Strongly agree	257	6	113	136	2	130	81	26	19
	29%	49%	29%	29%	22%	27%	31%	28%	42% a
Tend to agree	371	2	152	209	6	196	115	45	15
	42%	18%	39%	45%	65%	41%	44%	47%	32%
Tend to disagree	137	2	64	71	1	88	33	14	2
	16%	13%	16%	15%	7%	18% d	13%	15%	5%
Strongly disagree	51	1	24	26	-	26	14	8	3
	6%	9%	6%	6%	-%	5%	5%	8%	7%
Don’t know	69	2	40	26	1	44	16	2	7
	8%	11%	10% c	6%	6%	9% c	6%	2%	15% bc
NET: Agree	628	9	265	345	8	326	196	71	34
	71%	67%	67%	74% b	87%	67%	76% a	75%	74%
NET: Disagree	189	3	88	97	1	114	47	22	5
	21%	22%	22%	21%	7%	24%	18%	23%	11%
Answered	816	12	353	442	9	441	243	93	40
Mean Score	1.98	1.79	2.00	1.97	1.83	2.02 d	1.92	2.04	1.72
Standard Deviation	.857	1.069	.880	.838	.563	.858	.835	.882	.896
Error variance	*	.10	*	*	.04	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	893	797	22	47	14	6	2
Total	885	777	25	54	18	8	2
Strongly agree	257	217	2	26	7	4	-
	29%	28%	8%	49%	40%	52%	-%
				a			
Tend to agree	371	333	10	17	7	2	-
	42%	43%	39%	31%	40%	28%	-%
Tend to disagree	137	119	7	6	2	2	2
	16%	15%	26%	12%	10%	20%	100%
Strongly disagree	51	42	5	3	2	-	-
	6%	5%	19%	6%	9%	-%	-%
Don’t know	69	65	2	2	-	-	-
	8%	8%	8%	3%	-%	-%	-%
NET: Agree	628	550	12	43	14	6	-
	71%	71%	47%	80%	81%	80%	-%
NET: Disagree	189	161	11	9	3	2	2
	21%	21%	45%	17%	19%	20%	100%
Answered	816	711	23	52	18	8	2
Mean Score	1.98	1.98	2.61	1.73	1.88	1.69	3.00
Standard Deviation	.857	.842	.928	.891	.958	.845	-
Error variance	*	*	.04	.02	.07	.12	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 26 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, employer(s) take me seriously as a candidate

BASE: All respondents who have applied for a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	893	794	34	35	9	6
Total	885	791	33	34	9	6
Strongly agree	257	229	6	13	-	2
	29%	29%	17%	39%	-%	28%
Tend to agree	371	338	15	11	5	1
	42%	43%	45%	32%	56%	10%
Tend to disagree	137	120	7	4	2	3
	16%	15%	22%	11%	20%	55%
Strongly disagree	51	43	3	3	1	*
	6%	5%	8%	9%	13%	8%
Don’t know	69	62	2	3	1	-
	8%	8%	7%	8%	11%	-%
NET: Agree	628	567	21	24	5	2
	71%	72%	62%	71%	56%	37%
NET: Disagree	189	163	10	7	3	4
	21%	21%	30%	20%	34%	63%
Answered	816	729	31	31	8	6
Mean Score	1.98	1.97	2.23	1.90	2.52	2.42
Standard Deviation	.857	.844	.869	.977	.792	1.078
Error variance	*	*	.02	.03	.08	.19

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 27

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	893	433	458	275	413	205
Total	885	415	470	357	301	227
Strongly agree	122	62	60	56	42	24
	14%	15%	13%	16%	14%	11%
Tend to agree	230	110	120	110	82	37
	26%	27%	25%	31%	27%	16%
				c	c	
Tend to disagree	199	102	97	65	79	56
	23%	25%	21%	18%	26%	25%
					a	
Strongly disagree	237	101	136	83	68	86
	27%	24%	29%	23%	23%	38%
						ab
Don’t know	97	40	57	43	30	24
	11%	10%	12%	12%	10%	11%
NET: Agree	352	172	180	166	124	61
	40%	42%	38%	47%	41%	27%
				c	c	
NET: Disagree	437	203	233	148	147	142
	49%	49%	50%	41%	49%	63%
						ab
Answered	789	376	413	314	272	203
Mean Score	2.70	2.64	2.75	2.56	2.64	3.01
						ab
Standard Deviation	1.060	1.049	1.069	1.066	1.024	1.042
Error variance	*	*	*	*	*	.01

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	893	88	92	89	620	41	88	55	68
Total	885	72	49	45	720	21	124	76	62
Strongly agree	122	5	3	2	112	3	19	16	9
	14%	7%	7%	4%	16%	12%	15%	20%	14%
Tend to agree	230	12	10	8	200	7	43	25	18
	26%	17%	20%	19%	28%	32%	34%	33%	29%
Tend to disagree	199	19	10	11	158	4	30	10	19
	23%	27%	21%	25%	22%	22%	25%	13%	31%
Strongly disagree	237	27	18	15	177	6	17	15	13
	27%	38%	38%	34%	25%	29%	14%	20%	20%
Don’t know	97	8	7	8	73	1	15	10	3
	11%	12%	15%	18%	10%	5%	12%	13%	5%
NET: Agree	352	17	13	10	312	9	62	41	27
	40%	24%	27%	23%	43%	44%	50%	53%	44%
NET: Disagree	437	46	28	27	335	10	48	25	32
	49%	65%	59%	59%	47%	51%	38%	33%	51%
Answered	789	63	41	37	647	20	109	66	59
Mean Score	2.70	3.08	3.05	3.08	2.62	2.71	2.42	2.38	2.60
Standard Deviation	1.060	.966	1.016	.934	1.063	1.064	.957	1.090	.994
Error variance	*	.01	.01	.01	*	.03	.01	.02	.02

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	893	57	59	94	98	60
Total	885	50	95	124	104	64
Strongly agree	122	11	10	27	11	8
	14%	22%	10%	22% d	10%	12%
Tend to agree	230	12	26	39	19	12
	26%	24%	27%	31% d	18%	19%
Tend to disagree	199	12	13	27	30	13
	23%	24%	13%	21%	29% b	20%
Strongly disagree	237	14	30	23	34	24
	27%	29%	32%	18%	33% c	37% c
Don’t know	97	1	17	9	10	7
	11%	1%	18% a	7%	10% a	12% a
NET: Agree	352	23	36	66	30	20
	40%	45% d	37%	53% de	28%	31%
NET: Disagree	437	27	43	49	65	37
	49%	53%	45%	40%	62% bc	57% c
Answered	789	49	79	115	94	57
Mean Score	2.70	2.61	2.81 c	2.39	2.94 c	2.94 c
Standard Deviation	1.060	1.138	1.086	1.054	1.014	1.095
Error variance	*	.02	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	893	220	243	444	16	91	16	14	36
Total	885	225	249	440	18	95	16	17	41
Strongly agree	122	41	40	66	2	25	6	7	7
	14%	18%	16%	15%	10%	27%	34%	39%	16%
Tend to agree	230	65	79	104	8	31	6	8	8
	26%	29%	31%	24%	45%	33%	38%	46%	19%
Tend to disagree	199	49	52	90	7	14	4	2	11
	23%	22%	21%	21%	40%	15%	22%	9%	27%
Strongly disagree	237	48	62	122	-	20	1	1	12
	27%	21%	25%	28%	-%	21%	3%	5%	28%
Don’t know	97	22	16	58	1	4	1	-	4
	11%	10%	7%	13%	5%	5%	3%	-%	9%
NET: Agree	352	106	119	170	10	57	12	15	14
	40%	47%	48%	39%	56%	60%	72%	85%	35%
NET: Disagree	437	97	114	213	7	34	4	2	23
	49%	43%	46%	48%	40%	35%	25%	15%	56%
Answered	789	203	233	382	17	90	16	17	37
Mean Score	2.70	2.51	2.59	2.70	2.31	2.31	1.94	1.81	2.75
Standard Deviation	1.060	1.063	1.060	1.092	.673	1.107	.871	.840	1.099
Error variance	*	.01	.01	*	.03	.01	.05	.05	.04

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	893	71	21	42	35	120	59
Total	885	79	19	42	38	114	60
Strongly agree	122	17	5	8	16	28	*
	14%	22%	24%	19%	43%	24%	1%
		f		f	acef	f	
Tend to agree	230	27	5	16	11	36	12
	26%	35%	29%	38%	29%	31%	19%
				f			
Tend to disagree	199	16	7	8	7	18	10
	23%	20%	34%	20%	19%	16%	17%
Strongly disagree	237	13	1	8	2	22	25
	27%	17%	5%	20%	5%	19%	42%
				d		d	acde
Don’t know	97	4	1	1	2	11	13
	11%	5%	8%	3%	4%	9%	21%
							acde
NET: Agree	352	45	10	24	27	64	12
	40%	57%	53%	57%	72%	56%	20%
		f		f	f	f	
NET: Disagree	437	30	8	17	9	40	36
	49%	38%	39%	40%	24%	35%	59%
							ade
Answered	789	74	18	40	37	104	48
Mean Score	2.70	2.35	2.22	2.43	1.86	2.33	3.27
		d		d		d	acde
Standard Deviation	1.060	1.035	.929	1.037	.920	1.092	.869
Error variance	*	.02	.04	.03	.02	.01	.02

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	893	501	304	235	231
Total	885	485	312	232	233
Strongly agree	122	71	44	35	46
	14%	15%	14%	15%	20%
Tend to agree	230	130	85	61	62
	26%	27%	27%	26%	27%
Tend to disagree	199	106	77	40	44
	23%	22%	25%	17%	19%
			c		
Strongly disagree	237	120	77	65	54
	27%	25%	25%	28%	23%
Don’t know	97	60	29	31	26
	11%	12%	9%	13%	11%
NET: Agree	352	200	129	95	109
	40%	41%	41%	41%	47%
NET: Disagree	437	225	154	106	98
	49%	46%	49%	46%	42%
Answered	789	425	283	201	207
Mean Score	2.70	2.64	2.66	2.68	2.51
Standard Deviation	1.060	1.062	1.041	1.104	1.108
Error variance	*	*	*	.01	.01

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	893	656	415	82	166	109	207	20	28
Total	885	652	404	81	165	111	205	22	31
Strongly agree	122	104	63	23	20	20	26	9	11
	14%	16%	15%	28%	12%	18%	13%	40%	36%
Tend to agree	230	189	106	29	53	35	74	7	10
	26%	29%	26%	36%	32%	31%	36%	32%	31%
Tend to disagree	199	154	99	11	38	26	46	6	8
	23%	24%	25%	14%	23%	23%	22%	28%	25%
Strongly disagree	237	140	92	10	32	20	36	-	3
	27%	22%	23%	12%	20%	18%	18%	-%	8%
Don’t know	97	65	45	8	21	11	24	-	-
	11%	10%	11%	9%	13%	10%	12%	-%	-%
NET: Agree	352	293	168	52	74	55	100	16	21
	40%	45%	42%	64%	45%	49%	49%	72%	67%
NET: Disagree	437	294	191	21	70	45	82	6	10
	49%	45%	47%	26%	42%	41%	40%	28%	33%
Answered	789	587	359	73	144	100	181	22	31
Mean Score	2.70	2.56	2.61	2.11	2.57	2.46	2.51	1.88	2.05
Standard Deviation	1.060	1.039	1.049	1.004	.993	1.026	.969	.837	.982
Error variance	*	*	*	.01	.01	.01	.01	.04	.03

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	893	76	34	11	12	26	47	11	237
Total	885	72	38	11	14	32	49	11	233
Strongly agree	122	17	15	3	6	12	7	1	18
	14%	23% h	40% fh	24%	47%	37%	14%	13%	8%
Tend to agree	230	25	11	3	5	10	14	4	41
	26%	34% h	30%	32%	38%	30%	28%	32%	17%
Tend to disagree	199	13	6	3	2	5	13	1	46
	23%	17%	16%	24%	11%	15%	25%	11%	20%
Strongly disagree	237	15	2	2	-	6	8	3	97
	27%	21% b	6%	20%	-%	18%	17%	26%	42% abf
Don’t know	97	3	3	-	*	-	7	2	31
	11%	4%	9%	-%	3%	-%	15% a	18%	13% a
NET: Agree	352	41	27	6	12	21	21	5	59
	40%	57% h	70% fh	56%	86%	67%	43% h	45%	25%
NET: Disagree	437	28	8	5	2	10	21	4	143
	49%	38%	22%	44%	11%	33%	42%	36%	61% abf
Answered	789	69	35	11	13	32	42	9	202
Mean Score	2.70	2.38 b	1.86	2.41	1.62	2.14	2.53 b	2.60	3.10 abf
Standard Deviation	1.060	1.084	.928	1.111	.708	1.125	1.007	1.162	1.021
Error variance	*	.02	.03	.11	.05	.05	.03	.15	.01

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	893	391	502	332	529
Total	885	403	482	350	506
Strongly agree	122	86	36	88	31
	14%	21%	7%	25%	6%
		b		b	
Tend to agree	230	137	93	141	83
	26%	34%	19%	40%	16%
		b		b	
Tend to disagree	199	93	106	76	118
	23%	23%	22%	22%	23%
Strongly disagree	237	62	175	33	201
	27%	15%	36%	9%	40%
			a		a
Don’t know	97	24	72	12	72
	11%	6%	15%	3%	14%
			a		a
NET: Agree	352	223	129	229	114
	40%	55%	27%	66%	23%
		b		b	
NET: Disagree	437	156	281	109	319
	49%	39%	58%	31%	63%
			a		a
Answered	789	379	410	338	434
Mean Score	2.70	2.35	3.02	2.16	3.13
			a		a
Standard Deviation	1.060	1.007	1.004	.922	.963
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	893	185	110	175	107	94	183
Total	885	187	109	187	117	97	189
Strongly agree	122	38	35	41	28	28	45
	14%	21%	32% a	22%	24%	29%	24%
Tend to agree	230	72	36	75	47	38	71
	26%	38%	33%	40%	40%	39%	38%
Tend to disagree	199	34	22	38	20	18	28
	23%	18%	20%	21%	17%	18%	15%
Strongly disagree	237	25	14	16	14	11	30
	27%	14%	13%	9%	12%	11%	16% c
Don’t know	97	17	2	16	7	3	15
	11%	9% b	2%	9% b	6%	3%	8% b
NET: Agree	352	110	71	116	75	66	116
	40%	59%	65%	62%	64%	68%	61%
NET: Disagree	437	60	36	55	34	29	59
	49%	32%	33%	29%	29%	29%	31%
Answered	789	170	107	171	110	94	174
Mean Score	2.70	2.28	2.15	2.17	2.18	2.12	2.25
Standard Deviation	1.060	.978	1.027	.905	.965	.967	1.026
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	893	13	393	473	10	485	266	95	47
Total	885	13	393	468	9	484	259	95	47
Strongly agree	122	6	48	67	1	68	42	10	2
	14%	49%	12%	14%	16%	14%	16%	11%	4%
						d	d		
Tend to agree	230	3	86	139	2	111	75	38	5
	26%	19%	22%	30%	19%	23%	29%	40%	12%
				b			d	abd	
Tend to disagree	199	1	91	104	3	104	64	21	10
	23%	9%	23%	22%	32%	22%	25%	22%	21%
Strongly disagree	237	3	114	117	2	134	58	22	24
	27%	23%	29%	25%	26%	28%	22%	23%	52%
									abc
Don’t know	97	-	55	41	1	67	20	5	5
	11%	-%	14%	9%	6%	14%	8%	5%	11%
			c			bc			
NET: Agree	352	9	134	205	3	180	117	48	7
	40%	68%	34%	44%	35%	37%	45%	51%	15%
				b		d	ad	ad	
NET: Disagree	437	4	205	222	5	238	122	43	34
	49%	32%	52%	47%	58%	49%	47%	45%	74%
									abc
Answered	789	13	339	427	9	417	239	91	41
Mean Score	2.70	2.07	2.80	2.64	2.73	2.73	2.57	2.60	3.38
			c						abc
Standard Deviation	1.060	1.275	1.057	1.046	1.110	1.081	1.042	.976	.870
Error variance	*	.13	*	*	.14	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	893	797	22	47	14	6	2
Total	885	777	25	54	18	8	2
Strongly agree	122	88	8	24	1	1	-
	14%	11%	31%	44% a	3%	19%	-%
Tend to agree	230	198	5	16	9	2	-
	26%	26%	20%	29%	53%	21%	-%
Tend to disagree	199	183	3	6	2	2	2
	23%	24% c	13%	10%	11%	20%	100%
Strongly disagree	237	220	7	6	2	3	-
	27%	28% c	27%	11%	10%	40%	-%
Don’t know	97	88	2	3	4	-	-
	11%	11%	9%	5%	23%	-%	-%
NET: Agree	352	286	13	40	10	3	-
	40%	37%	51%	73% a	56%	40%	-%
NET: Disagree	437	403	10	12	4	5	2
	49%	52% c	40%	22%	21%	60%	100%
Answered	789	689	23	51	13	8	2
Mean Score	2.70	2.78 c	2.40	1.89	2.35	2.82	3.00
Standard Deviation	1.060	1.034	1.257	1.031	.788	1.230	-
Error variance	*	*	.08	.02	.06	.25	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 27 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Potential employers have judged me because of my appearance

BASE: All respondents who have applied for a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	893	794	34	35	9	6
Total	885	791	33	34	9	6
Strongly agree	122	105	1	8	2	3
	14%	13%	4%	23%	26%	48%
				b		
Tend to agree	230	202	14	4	4	2
	26%	26%	43%	13%	49%	40%
			ac			
Tend to disagree	199	180	9	6	2	1
	23%	23%	26%	18%	18%	12%
Strongly disagree	237	214	7	13	-	-
	27%	27%	20%	37%	-%	-%
Don’t know	97	90	2	3	1	-
	11%	11%	7%	9%	7%	-%
NET: Agree	352	307	16	12	7	5
	40%	39%	47%	36%	75%	88%
NET: Disagree	437	394	15	19	2	1
	49%	50%	46%	55%	18%	12%
Answered	789	701	31	31	8	6
Mean Score	2.70	2.72	2.67	2.75	1.91	1.64
Standard Deviation	1.060	1.056	.878	1.245	.730	.759
Error variance	*	*	.02	.05	.08	.10

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 28

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	893	433	458	275	413	205
Total	885	415	470	357	301	227
Strongly agree	265	131	134	88	81	97
	30%	32%	29%	25%	27%	43%
						ab
Tend to agree	306	142	165	129	112	66
	35%	34%	35%	36%	37%	29%
					c	
Tend to disagree	161	69	91	72	55	33
	18%	17%	19%	20%	18%	15%
Strongly disagree	95	46	49	40	34	22
	11%	11%	10%	11%	11%	10%
Don’t know	57	27	31	29	20	9
	6%	6%	7%	8%	7%	4%
NET: Agree	572	273	299	217	193	163
	65%	66%	64%	61%	64%	72%
						a
NET: Disagree	256	116	140	112	89	55
	29%	28%	30%	31%	29%	24%
Answered	828	389	439	329	281	218
Mean Score	2.10	2.08	2.12	2.19	2.15	1.91
				c	c	
Standard Deviation	.983	.995	.973	.967	.973	.996
Error variance	*	*	*	*	*	.01

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	893	88	92	89	620	41	88	55	68
Total	885	72	49	45	720	21	124	76	62
Strongly agree	265	27	15	15	209	5	24	22	20
	30%	37%	31%	34%	29%	22%	20%	29%	32%
Tend to agree	306	26	18	14	249	8	47	29	17
	35%	36%	36%	31%	35%	40%	38%	38%	28%
Tend to disagree	161	9	6	5	141	6	24	13	18
	18%	13%	12%	11%	20%	30%	19%	17%	29%
Strongly disagree	95	7	5	6	77	1	18	7	3
	11%	9%	11%	14%	11%	3%	14%	9%	4%
Don’t know	57	3	5	5	45	1	10	5	4
	6%	4%	10%	11%	6%	6%	8%	7%	7%
NET: Agree	572	53	32	29	458	13	72	51	37
	65%	74%	67%	64%	64%	62%	58%	67%	60%
NET: Disagree	256	16	11	11	218	7	42	20	20
	29%	23%	23%	25%	30%	33%	34%	26%	33%
Answered	828	69	43	40	675	19	114	71	57
Mean Score	2.10	1.94	2.03	2.06	2.13	2.14	2.31	2.06	2.06
Standard Deviation	.983	.963	.992	1.072	.979	.828	.984	.941	.917
Error variance	*	.01	.01	.01	*	.02	.01	.02	.01

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	893	57	59	94	98	60
Total	885	50	95	124	104	64
Strongly agree	265	10	40	37	30	22
	30%	19%	41% a	30%	28%	34%
Tend to agree	306	18	30	42	33	24
	35%	37%	31%	34%	32%	38%
Tend to disagree	161	16	12	15	26	10
	18%	32% bce	13%	12%	25% c	16%
Strongly disagree	95	5	5	22	14	4
	11%	10%	5%	17% be	13%	6%
Don’t know	57	1	9	8	1	4
	6%	3%	9% d	7%	1%	6%
NET: Agree	572	28	69	79	63	46
	65%	56%	72%	64%	60%	73%
NET: Disagree	256	21	18	37	40	14
	29%	42% be	18%	30%	39% be	21%
Answered	828	49	87	116	103	60
Mean Score	2.10	2.33 be	1.81	2.18 b	2.24 b	1.92
Standard Deviation	.983	.916	.898	1.084	1.021	.883
Error variance	*	.02	.02	.01	.01	.01

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	893	220	243	444	16	91	16	14	36
Total	885	225	249	440	18	95	16	17	41
Strongly agree	265	48	70	145	1	27	4	7	11
	30%	21%	28%	33%	3%	29%	22%	39%	27%
Tend to agree	306	84	93	141	9	32	8	7	21
	35%	37%	37%	32%	51%	34%	50%	42%	51%
Tend to disagree	161	46	47	82	6	15	3	1	4
	18%	20%	19%	19%	35%	16%	18%	5%	10%
Strongly disagree	95	31	30	38	1	14	2	2	2
	11%	14%	12%	9%	5%	15%	10%	11%	5%
Don’t know	57	16	10	34	1	6	-	1	3
	6%	7%	4%	8%	5%	6%	-%	4%	7%
NET: Agree	572	132	163	286	10	59	12	14	32
	65%	59%	65%	65%	55%	63%	72%	80%	78%
NET: Disagree	256	77	76	120	7	30	5	3	6
	29%	34%	31%	27%	41%	31%	28%	16%	15%
Answered	828	209	239	406	17	89	16	16	38
Mean Score	2.10	2.29	2.15	2.03	2.44	2.19	2.15	1.88	1.93
Standard Deviation	.983	.982	.981	.967	.674	1.044	.903	.975	.802
Error variance	*	*	*	*	.03	.01	.05	.07	.02

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	893	71	21	42	35	120	59
Total	885	79	19	42	38	114	60
Strongly agree	265	24	2	9	8	31	29
	30%	30%	13%	22%	21%	27%	48% acde
Tend to agree	306	29	11	15	18	38	19
	35%	37%	60%	37%	48%	33%	32%
Tend to disagree	161	14	3	8	6	24	8
	18%	18%	14%	19%	16%	21%	13%
Strongly disagree	95	10	2	8	4	16	3
	11%	12%	10%	19% f	11%	14%	5%
Don’t know	57	3	1	1	2	5	1
	6%	3%	3%	2%	4%	5%	2%
NET: Agree	572	53	14	25	26	69	49
	65%	67%	73%	59%	69%	60%	81% ce
NET: Disagree	256	23	4	16	10	40	11
	29%	30%	23%	39% f	27%	35% f	18%
Answered	828	76	18	41	37	109	59
Mean Score	2.10	2.12 f	2.21	2.36 f	2.18 f	2.22 f	1.74
Standard Deviation	.983	.997	.818	1.055	.918	1.022	.873
Error variance	*	.01	.03	.03	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	893	501	304	235	231
Total	885	485	312	232	233
Strongly agree	265	143	85	74	69
	30%	29%	27%	32%	30%
Tend to agree	306	157	122	82	80
	35%	32%	39%	35%	34%
			a		
Tend to disagree	161	98	47	39	41
	18%	20%	15%	17%	18%
Strongly disagree	95	54	39	17	27
	11%	11%	13%	7%	12%
			c		
Don’t know	57	33	18	20	16
	6%	7%	6%	9%	7%
NET: Agree	572	299	207	156	149
	65%	62%	66%	67%	64%
NET: Disagree	256	153	87	56	68
	29%	31%	28%	24%	29%
		c			
Answered	828	452	294	212	217
Mean Score	2.10	2.14	2.14	2.00	2.12
Standard Deviation	.983	.998	.986	.925	.998
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	893	656	415	82	166	109	207	20	28
Total	885	652	404	81	165	111	205	22	31
Strongly agree	265	172	104	21	39	29	46	5	12
	30%	26%	26%	25%	24%	26%	22%	21%	40%
Tend to agree	306	236	144	32	74	43	76	11	8
	35%	36%	36%	39%	45%	39%	37%	51%	24%
Tend to disagree	161	130	88	16	26	19	41	3	6
	18%	20%	22%	20%	16%	17%	20%	13%	19%
Strongly disagree	95	68	38	10	14	12	28	3	5
	11%	10%	9%	13%	9%	11%	13%	15%	15%
Don’t know	57	46	31	2	11	8	15	-	*
	6%	7%	8%	3%	7%	7%	7%	-%	1%
NET: Agree	572	409	248	52	113	73	122	16	20
	65%	63%	61%	65%	69%	65%	59%	72%	64%
NET: Disagree	256	198	126	26	40	31	68	6	11
	29%	30%	31%	32%	25%	28%	33%	28%	35%
Answered	828	606	374	79	154	104	190	22	31
Mean Score	2.10	2.15	2.16	2.20	2.10	2.14	2.26	2.22	2.10
Standard Deviation	.983	.961	.946	.978	.890	.965	.986	.969	1.116
Error variance	*	*	*	.01	.01	.01	.01	.05	.05

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	893	76	34	11	12	26	47	11	237
Total	885	72	38	11	14	32	49	11	233
Strongly agree	265	21	8	1	3	11	14	5	93
	30%	30%	21%	14%	21%	34%	28%	49%	40% b
Tend to agree	306	23	13	6	7	10	18	3	70
	35%	32%	34%	57%	54%	32%	36%	26%	30%
Tend to disagree	161	18	7	2	2	9	8	1	30
	18%	25% h	19%	21%	16%	27%	16%	7%	13%
Strongly disagree	95	8	10	1	1	2	5	*	28
	11%	11%	25% h	8%	7%	8%	9%	4%	12%
Don’t know	57	2	-	-	*	-	5	2	12
	6%	2%	-%	-%	3%	-%	11% a	14%	5%
NET: Agree	572	45	21	8	10	21	31	8	163
	65%	62%	55%	71%	74%	66%	64%	75%	70%
NET: Disagree	256	26	17	3	3	11	13	1	58
	29%	36%	45% h	29%	22%	34%	26%	11%	25%
Answered	828	71	38	11	13	32	44	9	221
Mean Score	2.10	2.18	2.49 h	2.24	2.09	2.08	2.08	1.60	1.97
Standard Deviation	.983	.993	1.101	.826	.835	.966	.958	.872	1.030
Error variance	*	.01	.04	.06	.06	.04	.02	.08	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	893	391	502	332	529
Total	885	403	482	350	506
Strongly agree	265	88	178	70	189
	30%	22%	37%	20%	37%
			a		a
Tend to agree	306	152	155	138	166
	35%	38%	32%	39%	33%
Tend to disagree	161	93	67	90	61
	18%	23%	14%	26%	12%
		b		b	
Strongly disagree	95	48	47	41	54
	11%	12%	10%	12%	11%
Don’t know	57	22	35	11	35
	6%	6%	7%	3%	7%
					a
NET: Agree	572	239	332	208	356
	65%	59%	69%	59%	70%
			a		a
NET: Disagree	256	141	115	131	115
	29%	35%	24%	37%	23%
		b		b	
Answered	828	381	447	339	471
Mean Score	2.10	2.27	1.96	2.30	1.96
		b		b	
Standard Deviation	.983	.955	.986	.931	.994
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	893	185	110	175	107	94	183
Total	885	187	109	187	117	97	189
Strongly agree	265	39	28	39	27	21	51
	30%	21%	26%	21%	23%	22%	27%
Tend to agree	306	62	43	49	44	40	58
	35%	33%	40% c	26%	38% c	41% c	30%
Tend to disagree	161	44	22	59	26	21	44
	18%	24%	20%	32% b	23%	22%	23%
Strongly disagree	95	26	11	29	17	12	26
	11%	14%	10%	15%	14%	12%	14%
Don’t know	57	15	4	11	3	3	10
	6%	8% d	4%	6%	2%	3%	5%
NET: Agree	572	101	71	87	71	61	108
	65%	54%	66% c	47%	61% c	63% c	57% c
NET: Disagree	256	70	33	88	43	33	70
	29%	38%	31%	47% be	37%	34%	37%
Answered	828	172	105	176	114	94	179
Mean Score	2.10	2.33	2.16	2.45 b	2.28	2.25	2.25
Standard Deviation	.983	.993	.949	1.011	.989	.942	1.029
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	893	13	393	473	10	485	266	95	47
Total	885	13	393	468	9	484	259	95	47
Strongly agree	265	7	125	134	-	144	75	22	24
	30%	51%	32%	29%	-%	30%	29%	23%	52% abc
Tend to agree	306	3	114	182	7	161	95	42	8
	35%	25%	29%	39% b	74%	33% d	37% d	44% ad	18%
Tend to disagree	161	2	71	87	-	93	50	13	4
	18%	16%	18%	19%	-%	19%	19%	14%	9%
Strongly disagree	95	1	49	43	2	48	25	15	7
	11%	9%	12%	9%	19%	10%	10%	16%	15%
Don’t know	57	-	34	23	1	39	13	3	3
	6%	-%	9% c	5%	6%	8%	5%	3%	6%
NET: Agree	572	10	240	315	7	305	170	64	33
	65%	76%	61%	67% b	74%	63%	66%	67%	70%
NET: Disagree	256	3	120	130	2	140	76	28	11
	29%	24%	31%	28%	19%	29%	29%	30%	25%
Answered	828	13	360	445	9	445	246	92	44
Mean Score	2.10	1.82	2.12	2.09	2.41	2.10	2.10	2.23	1.88
Standard Deviation	.983	1.030	1.039	.935	.860	.975	.958	.999	1.143
Error variance	*	.08	*	*	.08	*	*	.01	.03

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	893	797	22	47	14	6	2
Total	885	777	25	54	18	8	2
Strongly agree	265	234	5	19	4	2	-
	30%	30%	18%	36%	21%	23%	-%
Tend to agree	306	269	8	19	7	4	-
	35%	35%	32%	35%	41%	50%	-%
Tend to disagree	161	142	3	9	2	2	2
	18%	18%	11%	16%	13%	27%	100%
Strongly disagree	95	81	7	3	4	-	-
	11%	10%	26%	6%	25%	-%	-%
Don’t know	57	50	3	4	-	-	-
	6%	6%	12%	8%	-%	-%	-%
NET: Agree	572	503	13	38	11	6	-
	65%	65%	50%	71%	62%	73%	-%
NET: Disagree	256	224	9	12	7	2	2
	29%	29%	37%	22%	38%	27%	100%
Answered	828	726	22	50	18	8	2
Mean Score	2.10	2.10	2.52	1.91	2.42	2.04	3.00
Standard Deviation	.983	.979	1.149	.905	1.105	.759	-
Error variance	*	*	.07	.02	.09	.10	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 28 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - Generally speaking, my appearance has not affected job applications

BASE: All respondents who have applied for a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	893	794	34	35	9	6
Total	885	791	33	34	9	6
Strongly agree	265	232	7	16	1	2
	30%	29%	20%	48%	11%	40%
				ab		
Tend to agree	306	285	11	4	3	2
	35%	36%	34%	11%	31%	32%
		c	c			
Tend to disagree	161	141	10	4	3	1
	18%	18%	31%	13%	38%	17%
Strongly disagree	95	81	5	6	1	1
	11%	10%	16%	17%	13%	11%
Don’t know	57	52	-	4	1	-
	6%	7%	-%	11%	7%	-%
				b		
NET: Agree	572	517	18	20	4	4
	65%	65%	53%	59%	42%	72%
NET: Disagree	256	222	16	10	4	2
	29%	28%	47%	30%	51%	28%
			a			
Answered	828	739	33	30	8	6
Mean Score	2.10	2.10	2.43	1.99	2.58	1.98
Standard Deviation	.983	.967	.996	1.224	.931	1.101
Error variance	*	*	.03	.05	.11	.20

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 29

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	893	433	458	275	413	205
Total	885	415	470	357	301	227
Strongly agree	130	59	71	68	44	18
	15%	14%	15%	19%	14%	8%
				c	c	
Tend to agree	231	109	122	113	81	36
	26%	26%	26%	32%	27%	16%
				c	c	
Tend to disagree	165	77	87	57	64	43
	19%	19%	19%	16%	21%	19%
Strongly disagree	321	155	166	97	99	125
	36%	37%	35%	27%	33%	55%
						ab
Don’t know	39	15	24	21	13	5
	4%	4%	5%	6%	4%	2%
NET: Agree	361	168	193	182	125	54
	41%	40%	41%	51%	42%	24%
				bc	c	
NET: Disagree	485	232	253	155	163	168
	55%	56%	54%	43%	54%	74%
					a	ab
Answered	846	400	446	336	288	222
Mean Score	2.80	2.82	2.78	2.55	2.76	3.24
					a	ab
Standard Deviation	1.108	1.105	1.112	1.112	1.085	1.000
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	893	88	92	89	620	41	88	55	68
Total	885	72	49	45	720	21	124	76	62
Strongly agree	130	6	6	6	113	1	17	16	12
	15%	8%	12%	13%	16%	5%	14%	22%	19%
Tend to agree	231	16	9	6	199	7	35	25	20
	26%	22%	20%	13%	28%	34%	29%	33%	33%
Tend to disagree	165	14	7	9	134	6	26	16	14
	19%	19%	15%	21%	19%	28%	21%	21%	22%
Strongly disagree	321	35	24	20	242	6	34	19	14
	36%	48%	50%	45%	34%	27%	27%	25%	23%
Don’t know	39	2	2	4	32	1	11	-	2
	4%	3%	4%	8%	4%	6%	9%	-%	3%
NET: Agree	361	21	15	12	312	8	53	41	32
	41%	30%	32%	26%	43%	39%	43%	55%	52%
NET: Disagree	485	48	31	30	376	11	60	34	28
	55%	67%	64%	66%	52%	55%	49%	45%	45%
Answered	846	70	47	42	688	19	113	76	60
Mean Score	2.80	3.11	3.06	3.07	2.73	2.82	2.68	2.49	2.50
Standard Deviation	1.108	1.024	1.116	1.103	1.108	.939	1.065	1.092	1.064
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	893	57	59	94	98	60
Total	885	50	95	124	104	64
Strongly agree	130	8	11	25	14	7
	15%	17%	12%	20%	14%	11%
Tend to agree	231	13	27	26	30	16
	26%	25%	29%	21%	28%	25%
Tend to disagree	165	11	13	24	14	10
	19%	22%	14%	19%	14%	16%
Strongly disagree	321	17	40	46	40	27
	36%	34%	42%	37%	38%	42%
Don’t know	39	1	4	3	6	4
	4%	2%	4%	3%	6%	6%
NET: Agree	361	21	39	51	44	23
	41%	42%	41%	41%	42%	36%
NET: Disagree	485	28	53	70	54	37
	55%	56%	55%	56%	52%	59%
Answered	846	49	92	121	98	60
Mean Score	2.80	2.74	2.88	2.75	2.81	2.96
Standard Deviation	1.108	1.118	1.110	1.170	1.126	1.093
Error variance	*	.02	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	893	220	243	444	16	91	16	14	36
Total	885	225	249	440	18	95	16	17	41
Strongly agree	130	42	45	56	4	19	8	9	7
	15%	19%	18%	13%	23%	20%	49%	53%	18%
Tend to agree	231	79	75	114	6	31	4	5	13
	26%	35%	30%	26%	31%	33%	26%	28%	32%
Tend to disagree	165	36	47	81	5	15	1	1	4
	19%	16%	19%	18%	25%	16%	4%	4%	11%
Strongly disagree	321	60	76	164	3	27	2	2	16
	36%	27%	30%	37%	16%	29%	15%	14%	39%
Don’t know	39	8	7	26	1	2	1	-	-
	4%	4%	3%	6%	5%	2%	6%	-%	-%
NET: Agree	361	122	120	169	10	50	12	14	21
	41%	54%	48%	38%	54%	53%	75%	82%	50%
NET: Disagree	485	95	123	245	7	42	3	3	20
	55%	42%	49%	56%	41%	44%	19%	18%	50%
Answered	846	217	242	414	17	92	15	17	41
Mean Score	2.80	2.52	2.63	2.85	2.35	2.54	1.85	1.79	2.71
Standard Deviation	1.108	1.093	1.110	1.091	1.054	1.124	1.125	1.077	1.176
Error variance	*	.01	.01	*	.07	.01	.08	.08	.04

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	893	71	21	42	35	120	59
Total	885	79	19	42	38	114	60
Strongly agree	130	20	6	13	11	27	2
	15%	26%	30%	32%	29%	24%	4%
		f		f	f	f	
Tend to agree	231	22	6	12	13	36	10
	26%	28%	31%	30%	35%	31%	16%
					f	f	
Tend to disagree	165	9	4	4	7	15	9
	19%	12%	22%	9%	19%	13%	15%
Strongly disagree	321	20	3	10	3	28	37
	36%	26%	17%	25%	8%	24%	62%
		d				d	acde
Don’t know	39	6	-	2	3	8	2
	4%	8%	-%	5%	8%	7%	3%
NET: Agree	361	43	12	26	25	63	12
	41%	54%	62%	61%	64%	55%	20%
		f		f	f	f	
NET: Disagree	485	30	7	14	10	43	46
	55%	38%	38%	33%	27%	38%	77%
							acde
Answered	846	73	19	40	35	106	58
Mean Score	2.80	2.41	2.25	2.28	2.07	2.41	3.39
							acde
Standard Deviation	1.108	1.176	1.090	1.192	.956	1.138	.901
Error variance	*	.02	.06	.04	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	893	501	304	235	231
Total	885	485	312	232	233
Strongly agree	130	82	48	34	31
	15%	17%	16%	14%	13%
Tend to agree	231	131	78	61	66
	26%	27%	25%	26%	29%
Tend to disagree	165	87	59	47	39
	19%	18%	19%	20%	17%
Strongly disagree	321	167	117	80	87
	36%	34%	37%	34%	37%
Don’t know	39	19	10	10	10
	4%	4%	3%	5%	4%
NET: Agree	361	213	126	95	97
	41%	44%	40%	41%	42%
NET: Disagree	485	254	176	127	126
	55%	52%	56%	55%	54%
Answered	846	466	302	222	223
Mean Score	2.80	2.73	2.81	2.78	2.82
Standard Deviation	1.108	1.125	1.120	1.097	1.100
Error variance	*	*	*	.01	.01

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	893	656	415	82	166	109	207	20	28
Total	885	652	404	81	165	111	205	22	31
Strongly agree	130	111	74	22	25	21	42	7	13
	15%	17%	18%	27%	15%	19%	21%	34%	41%
Tend to agree	231	197	119	24	51	37	62	8	10
	26%	30%	29%	30%	31%	33%	30%	37%	33%
Tend to disagree	165	132	79	18	27	23	50	3	5
	19%	20%	19%	22%	16%	21%	24%	13%	15%
Strongly disagree	321	187	120	16	57	27	43	3	3
	36%	29%	30%	20%	35%	24%	21%	15%	11%
Don’t know	39	26	12	1	3	4	8	-	-
	4%	4%	3%	1%	2%	3%	4%	-%	-%
NET: Agree	361	307	194	46	77	57	105	16	23
	41%	47%	48%	57%	47%	52%	51%	71%	75%
NET: Disagree	485	319	199	34	85	50	93	6	8
	55%	49%	49%	42%	51%	45%	45%	29%	25%
Answered	846	626	393	80	161	108	197	22	31
Mean Score	2.80	2.63	2.62	2.35	2.73	2.53	2.48	2.10	1.95
Standard Deviation	1.108	1.089	1.109	1.095	1.110	1.072	1.058	1.059	1.006
Error variance	*	*	*	.01	.01	.01	.01	.06	.04

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	893	76	34	11	12	26	47	11	237
Total	885	72	38	11	14	32	49	11	233
Strongly agree	130	20	15	5	4	11	12	-	19
	15%	28% h	40% h	46%	31%	34%	24% h	-%	8%
Tend to agree	231	23	10	3	9	11	12	1	34
	26%	31% h	25%	31%	65%	34%	25%	7%	15%
Tend to disagree	165	11	9	-	1	5	8	5	33
	19%	16%	24%	-%	5%	15%	16%	41%	14%
Strongly disagree	321	17	3	2	-	6	16	4	134
	36%	23% b	7%	23%	-%	18%	32% b	39%	57% abf
Don’t know	39	2	2	-	-	-	2	1	13
	4%	2%	4%	-%	-%	-%	4%	13%	6%
NET: Agree	361	43	25	8	13	22	24	1	53
	41%	59% h	65% h	77%	95%	67%	49% h	7%	23%
NET: Disagree	485	28	12	2	1	10	23	9	167
	55%	38%	31%	23%	5%	33%	47%	80%	72% abf
Answered	846	71	37	11	14	32	48	10	220
Mean Score	2.80	2.34	1.98	1.99	1.74	2.16	2.57 b	3.37	3.28 abf
Standard Deviation	1.108	1.133	.994	1.231	.555	1.098	1.195	.657	1.019
Error variance	*	.02	.03	.14	.03	.05	.03	.04	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	893	391	502	332	529
Total	885	403	482	350	506
Strongly agree	130	86	44	88	40
	15%	21%	9%	25%	8%
		b		b	
Tend to agree	231	139	92	136	86
	26%	34%	19%	39%	17%
		b		b	
Tend to disagree	165	80	85	63	96
	19%	20%	18%	18%	19%
Strongly disagree	321	84	237	52	265
	36%	21%	49%	15%	52%
			a		a
Don’t know	39	15	25	11	20
	4%	4%	5%	3%	4%
NET: Agree	361	225	136	224	125
	41%	56%	28%	64%	25%
		b		b	
NET: Disagree	485	164	322	114	361
	55%	41%	67%	33%	71%
			a		a
Answered	846	388	457	339	486
Mean Score	2.80	2.42	3.12	2.23	3.21
			a		a
Standard Deviation	1.108	1.058	1.045	1.002	1.003
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	893	185	110	175	107	94	183
Total	885	187	109	187	117	97	189
Strongly agree	130	45	36	59	24	26	45
	15%	24%	33%	32%	20%	27%	24%
			d	d			
Tend to agree	231	74	37	65	48	39	70
	26%	40%	34%	35%	41%	40%	37%
Tend to disagree	165	31	16	35	23	13	34
	19%	17%	14%	19%	20%	13%	18%
Strongly disagree	321	34	16	26	19	15	37
	36%	18%	15%	14%	16%	16%	19%
Don’t know	39	2	4	2	3	4	4
	4%	1%	3%	1%	3%	4%	2%
NET: Agree	361	120	73	124	72	65	114
	41%	64%	67%	67%	61%	67%	60%
NET: Disagree	485	65	32	61	42	29	71
	55%	35%	29%	33%	36%	29%	38%
Answered	846	185	105	185	114	93	185
Mean Score	2.80	2.29	2.11	2.15	2.32	2.19	2.34
Standard Deviation	1.108	1.035	1.052	1.023	.990	1.028	1.053
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	893	13	393	473	10	485	266	95	47
Total	885	13	393	468	9	484	259	95	47
Strongly agree	130	5	60	65	1	79	37	13	1
	15%	35%	15%	14%	9%	16% d	14% d	14% d	1%
Tend to agree	231	5	101	120	5	128	74	24	4
	26%	39%	26%	26%	52%	26% d	29% d	26% d	9%
Tend to disagree	165	2	62	99	1	86	50	20	8
	19%	13%	16%	21% b	7%	18%	19%	21%	17%
Strongly disagree	321	2	153	163	2	167	88	34	32
	36%	14%	39%	35%	26%	34%	34%	36%	68% abc
Don’t know	39	-	18	20	1	25	9	3	2
	4%	-%	4%	4%	6%	5%	4%	3%	5%
NET: Agree	361	10	161	185	6	207	111	38	5
	41%	74%	41%	39%	61%	43% d	43% d	40% d	10%
NET: Disagree	485	3	215	262	3	253	138	54	40
	55%	26%	55%	56%	32%	52%	53%	57%	85% abc
Answered	846	13	376	447	9	460	249	92	45
Mean Score	2.80	2.05	2.82	2.81	2.52	2.74	2.76	2.82	3.59 abc
Standard Deviation	1.108	1.050	1.133	1.085	1.062	1.124	1.092	1.093	.728
Error variance	*	.08	*	*	.13	*	*	.01	.01

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	893	797	22	47	14	6	2
Total	885	777	25	54	18	8	2
Strongly agree	130	105	5	13	6	-	-
	15%	13%	20%	24% a	36%	-%	-%
Tend to agree	231	201	4	21	3	1	-
	26%	26%	17%	38%	18%	12%	-%
Tend to disagree	165	147	6	6	1	3	2
	19%	19%	24%	11%	3%	42%	100%
Strongly disagree	321	293	6	11	7	4	-
	36%	38% c	23%	20%	42%	47%	-%
Don’t know	39	32	4	4	-	-	-
	4%	4%	16%	7%	-%	-%	-%
NET: Agree	361	305	9	34	10	1	-
	41%	39%	37%	62% a	55%	12%	-%
NET: Disagree	485	440	12	17	8	7	2
	55%	57% c	47%	31%	45%	88%	100%
Answered	846	745	21	50	18	8	2
Mean Score	2.80	2.84 c	2.59	2.29	2.51	3.35	3.00
Standard Deviation	1.108	1.096	1.147	1.083	1.388	.728	-
Error variance	*	*	.07	.03	.14	.09	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 29 (continuation)

Q8. Thinking about job(s) you have applied for, to what extent, if at all, do you agree or disagree with each of the statements below? - I have not applied for certain roles because of my appearance

BASE: All respondents who have applied for a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	893	794	34	35	9	6
Total	885	791	33	34	9	6
Strongly agree	130	108	7	8	2	2
	15%	14%	22%	23%	24%	28%
Tend to agree	231	211	10	3	5	1
	26%	27%	30%	9%	59%	11%
		c	c			
Tend to disagree	165	152	6	3	1	1
	19%	19%	18%	8%	17%	20%
Strongly disagree	321	290	8	16	-	1
	36%	37%	25%	46%	-%	10%
Don’t know	39	30	2	5	-	2
	4%	4%	7%	14%	-%	32%
				a		
NET: Agree	361	319	17	11	7	2
	41%	40%	51%	32%	83%	39%
NET: Disagree	485	443	14	19	1	2
	55%	56%	42%	54%	17%	29%
Answered	846	762	31	30	9	4
Mean Score	2.80	2.82	2.48	2.89	1.93	2.16
Standard Deviation	1.108	1.093	1.131	1.327	.679	1.295
Error variance	*	*	.04	.06	.05	.34

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 30

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Being stared at	262	114	147	117	98	46
	25%	24%	26%	30%	29%	15%
				c	c	
Negative comments	193	83	110	96	64	33
	19%	17%	20%	24%	19%	11%
				c	c	
Feeling uncomfortable around colleagues	192	81	112	84	71	37
	19%	17%	20%	21%	21%	12%
				c	c	
A lack of faith in my abilities	140	67	73	57	54	29
	13%	14%	13%	14%	16%	10%
					c	
Difficulty in making friends	125	61	64	56	46	23
	12%	13%	11%	14%	14%	8%
				c	c	
Colleagues being uncomfortable around me	103	56	47	51	26	25
	10%	12%	8%	13%	8%	9%
				b		
Being ignored by colleagues	99	48	52	56	33	11
	10%	10%	9%	14%	10%	4%
				c	c	
Being given tasks below my pay grade	85	55	30	40	28	17
	8%	11%	5%	10%	8%	6%
		b				

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Being passed over for development opportunities (e.g. training)	81 8%	41 9%	40 7%	44 11% bc	22 7%	15 5%
Being passed over for client or customer contact	69 7%	36 8%	33 6%	33 8% c	27 8% c	9 3%
Being passed over for promotion or wage increases	66 6%	39 8% b	28 5%	30 8% c	25 7% c	11 4%
None of the above	376 36%	178 37%	198 36%	101 25%	110 32% a	165 55% ab
Not applicable – I have not had a job	62 6%	26 6%	36 6%	19 5%	18 5%	25 8%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Being stared at	262	21	11	14	215	7	31	27	19
	25%	24%	21%	28%	25%	30%	20%	29%	29%
Negative comments	193	14	11	8	160	5	22	27	17
	19%	16%	20%	15%	19%	21%	14%	29%	25%
Feeling uncomfortable around colleagues	192	14	9	9	159	5	27	16	21
	19%	17%	17%	18%	19%	21%	17%	17%	30%
A lack of faith in my abilities	140	9	6	5	120	5	24	18	12
	13%	10%	10%	10%	14%	21%	15%	20%	18%
Difficulty in making friends	125	8	7	6	105	3	17	14	13
	12%	9%	12%	11%	12%	15%	11%	15%	18%
Colleagues being uncomfortable around me	103	3	5	4	91	3	11	14	7
	10%	3%	9%	8%	11%	12%	7%	15%	11%
Being ignored by colleagues	99	10	2	2	85	3	20	9	10
	10%	11%	4%	4%	10%	12%	13%	9%	14%
Being given tasks below my pay grade	85	2	1	4	77	1	13	11	6
	8%	3%	2%	8%	9%	2%	8%	12%	8%
Being passed over for development opportunities (e.g. training)	81	1	2	4	74	2	5	9	8
	8%	1%	3%	7%	9%	7%	3%	9%	12%

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Being passed over for client or customer contact	69 7%	4 4%	3 6%	3 6%	59 7%	1 3%	15 10%	9 9%	4 6%
Being passed over for promotion or wage increases	66 6%	3 4%	3 5%	2 4%	58 7%	1 4%	9 5%	9 9%	4 5%
None of the above	376 36%	40 47%	25 46%	23 45%	288 34%	5 24%	44 28%	31 33%	16 23%
Not applicable – I have not had a job	62 6%	1 1%	3 5%	1 2%	58 7%	2 10%	18 11%	5 6%	4 6%

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Being stared at	262	14	36	41	25	15
	25%	23%	35% d	30%	19%	21%
Negative comments	193	13	17	30	15	15
	19%	21%	16%	22% d	12%	20%
Feeling uncomfortable around colleagues	192	12	23	26	15	16
	19%	20%	22% d	19%	11%	22%
A lack of faith in my abilities	140	8	12	21	12	8
	13%	14%	12%	15%	9%	10%
Difficulty in making friends	125	5	8	27	10	8
	12%	9%	8%	20% bd	7%	10%
Colleagues being uncomfortable around me	103	7	10	22	13	4
	10%	11%	10%	16% e	10%	5%
Being ignored by colleagues	99	7	10	15	6	7
	10%	11%	9%	11%	4%	10%
Being given tasks below my pay grade	85	6	7	16	12	6
	8%	10%	7%	12%	9%	8%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Being passed over for development opportunities (e.g. training)	81 8%	10 17% d	8 8%	20 15% d	5 4%	8 11%
Being passed over for client or customer contact	69 7%	3 6%	4 4%	13 9%	7 5%	4 6%
Being passed over for promotion or wage increases	66 6%	4 6%	6 6%	16 12% e	9 6%	2 3%
None of the above	376 36%	17 28%	36 34%	46 34%	61 47% ac	32 43%
Not applicable – I have not had a job	62 6%	4 6%	4 4%	3 2%	10 8%	7 10% c

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Being stared at	262	90	94	136	6	41	7	8	12
	25%	34%	35%	26%	32%	39%	38%	47%	23%
Negative comments	193	69	63	100	7	29	8	8	13
	19%	27%	23%	19%	38%	28%	44%	49%	25%
Feeling uncomfortable around colleagues	192	71	60	99	6	25	8	8	9
	19%	27%	22%	19%	35%	24%	44%	47%	17%
A lack of faith in my abilities	140	55	34	75	3	19	11	4	6
	13%	21%	13%	14%	17%	18%	60%	24%	12%
Difficulty in making friends	125	53	44	65	7	23	8	6	7
	12%	20%	16%	12%	37%	22%	41%	33%	14%
Colleagues being uncomfortable around me	103	38	39	61	6	20	8	8	13
	10%	15%	14%	12%	32%	19%	41%	47%	25%
Being ignored by colleagues	99	42	30	54	8	20	7	9	8
	10%	16%	11%	10%	43%	19%	38%	52%	14%
Being given tasks below my pay grade	85	32	36	47	5	24	8	7	11
	8%	12%	13%	9%	27%	22%	44%	41%	21%

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Being passed over for development opportunities (e.g. training)	81 8%	33 13%	31 11%	37 7%	5 28%	15 14%	9 46%	6 33%	8 16%
Being passed over for client or customer contact	69 7%	26 10%	38 14%	40 8%	6 32%	18 17%	6 34%	7 42%	10 18%
Being passed over for promotion or wage increases	66 6%	17 7%	30 11%	34 6%	4 22%	20 19%	6 33%	6 34%	8 15%
None of the above	376 36%	59 23%	72 26%	208 39%	6 31%	18 17%	1 8%	1 5%	17 32%
Not applicable – I have not had a job	62 6%	14 6%	10 4%	32 6%	- -%	2 1%	2 10%	- -%	6 12%

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Being stared at	262	34	6	16	13	37	7
	25%	41%	31%	38%	32%	29%	9%
		f		f	f	f	
Negative comments	193	29	11	16	15	38	4
	19%	34%	52%	38%	38%	29%	6%
		f		f	f	f	
Feeling uncomfortable around colleagues	192	20	5	10	9	30	9
	19%	24%	25%	24%	21%	23%	11%
		f				f	
A lack of faith in my abilities	140	19	5	7	10	28	6
	13%	22%	26%	16%	24%	22%	8%
		f			f	f	
Difficulty in making friends	125	19	6	11	12	29	6
	12%	22%	27%	25%	29%	23%	8%
		f		f	f	f	
Colleagues being uncomfortable around me	103	14	5	15	11	19	*
	10%	16%	25%	34%	27%	15%	1%
		f		aef	f	f	
Being ignored by colleagues	99	20	6	13	12	32	-
	10%	23%	30%	29%	31%	25%	-%
		f		f	f	f	
Being given tasks below my pay grade	85	17	7	12	14	23	1
	8%	20%	33%	27%	35%	18%	1%
		f		f	ef	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Being passed over for development opportunities (e.g. training)	81 8%	21 25% f	6 30%	10 23% f	8 21% f	22 17% f	1 2%
Being passed over for client or customer contact	69 7%	16 19% f	5 24%	14 33% ef	11 28% f	22 17% f	- -%
Being passed over for promotion or wage increases	66 6%	14 16% f	6 28%	10 24% f	8 20% f	18 14% f	1 1%
None of the above	376 36%	16 19%	4 21%	10 23%	6 14%	36 28%	48 62% acde
Not applicable – I have not had a job	62 6%	2 3%	- -%	- -%	1 4%	5 4%	6 8%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 30 (continuation)
Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Being stared at	262	164	102	66	78
	25%	29% c	28%	22%	28%
Negative comments	193	123	90	60	63
	19%	22%	25%	20%	23%
Feeling uncomfortable around colleagues	192	122	74	49	61
	19%	22%	20%	17%	22%
A lack of faith in my abilities	140	90	52	46	46
	13%	16%	14%	15%	16%
Difficulty in making friends	125	90	50	40	42
	12%	16%	14%	13%	15%
Colleagues being uncomfortable around me	103	61	47	26	36
	10%	11%	13%	9%	13%
Being ignored by colleagues	99	66	37	26	37
	10%	12%	10%	9%	13%
Being given tasks below my pay grade	85	51	37	24	24
	8%	9%	10%	8%	9%
Being passed over for development opportunities (e.g. training)	81	51	42	30	30
	8%	9%	12%	10%	11%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 30 (continuation)
Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Being passed over for client or customer contact	69 7%	43 8%	34 9%	22 8%	27 10%
Being passed over for promotion or wage increases	66 6%	42 7% c	28 8% c	11 4%	23 8% c
None of the above	376 36%	193 34%	109 30%	114 38% b	91 32%
Not applicable – I have not had a job	62 6%	24 4%	23 6%	28 9% a	20 7%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Being stared at	262	225	163	37	51	51	88	9	10
	25%	30%	35%	38%	26%	41%	38%	35%	30%
Negative comments	193	167	114	33	45	40	68	10	13
	19%	22%	24%	35%	23%	32%	29%	37%	41%
Feeling uncomfortable around colleagues	192	170	114	35	43	40	67	5	11
	19%	22%	24%	36%	22%	33%	29%	18%	34%
A lack of faith in my abilities	140	120	80	32	33	25	46	7	9
	13%	16%	17%	33%	17%	20%	20%	26%	28%
Difficulty in making friends	125	108	71	28	24	23	44	5	9
	12%	14%	15%	30%	13%	19%	19%	20%	29%
Colleagues being uncomfortable around me	103	98	62	26	35	21	36	8	10
	10%	13%	13%	28%	18%	17%	15%	32%	31%
Being ignored by colleagues	99	94	65	24	24	15	32	8	13
	10%	12%	14%	25%	12%	12%	14%	31%	40%
Being given tasks below my pay grade	85	77	52	23	21	21	26	9	10
	8%	10%	11%	24%	11%	17%	11%	33%	32%

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Being passed over for development opportunities (e.g. training)	81 8%	78 10%	49 10%	21 22%	25 13%	22 18%	36 15%	10 37%	13 41%
Being passed over for client or customer contact	69 7%	66 9%	46 10%	18 19%	25 13%	24 19%	27 12%	11 42%	8 24%
Being passed over for promotion or wage increases	66 6%	57 7%	35 7%	14 14%	15 8%	11 9%	15 7%	6 23%	6 20%
None of the above	376 36%	206 27%	131 28%	10 11%	64 33%	25 20%	51 22%	5 20%	3 9%
Not applicable – I have not had a job	62 6%	42 6%	24 5%	8 8%	12 6%	4 3%	13 6%	- -%	- -%

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Being stared at	262	27	16	3	4	16	19	6	37
	25%	36% h	41% h	30%	28%	45%	32% h	41%	13%
Negative comments	193	31	15	5	6	4	18	-	26
	19%	42% h	38% h	44%	44%	12%	30% h	-%	9%
Feeling uncomfortable around colleagues	192	19	17	5	3	10	12	3	23
	19%	25% h	43% fh	43%	25%	29%	20% h	19%	8%
A lack of faith in my abilities	140	17	18	5	3	14	11	-	20
	13%	22% h	44% afh	50%	18%	41%	18% h	-%	7%
Difficulty in making friends	125	23	11	6	5	10	13	1	17
	12%	31% h	27% h	59%	40%	28%	22% h	8%	6%
Colleagues being uncomfortable around me	103	24	14	5	5	11	9	-	5
	10%	32% fh	36% fh	46%	37%	33%	15% h	-%	2%
Being ignored by colleagues	99	18	16	5	3	9	6	1	6
	10%	24% fh	40% fh	45%	18%	26%	10% h	10%	2%
Being given tasks below my pay grade	85	11	12	3	5	6	7	-	8
	8%	15% h	30% fh	24%	40%	18%	12% h	-%	3%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Being passed over for development opportunities (e.g. training)	81 8%	18 24% h	13 33% fh	4 40%	5 37%	7 20%	8 13% h	- -%	4 1%
Being passed over for client or customer contact	69 7%	12 17% h	16 42% afh	3 24%	7 52%	8 22%	9 15% h	- -%	2 1%
Being passed over for promotion or wage increases	66 6%	9 12% h	15 37% afh	5 46%	4 31%	6 19%	5 8%	- -%	9 3%
None of the above	376 36%	8 10%	* 1%	1 5%	2 18%	4 12%	21 35% ab	2 16%	170 61% abf
Not applicable – I have not had a job	62 6%	1 1%	1 1%	- -%	- -%	2 6%	4 7%	2 17%	20 7% a

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Being stared at	262	148	114	147	103
	25%	33% b	19%	40% b	16%
Negative comments	193	112	81	116	69
	19%	25% b	14%	31% b	11%
Feeling uncomfortable around colleagues	192	110	82	97	89
	19%	25% b	14%	26% b	14%
A lack of faith in my abilities	140	96	44	91	45
	13%	21% b	7%	25% b	7%
Difficulty in making friends	125	81	44	87	33
	12%	18% b	7%	24% b	5%
Colleagues being uncomfortable around me	103	76	26	81	18
	10%	17% b	4%	22% b	3%
Being ignored by colleagues	99	73	26	75	21
	10%	16% b	4%	20% b	3%
Being given tasks below my pay grade	85	57	29	68	17
	8%	13% b	5%	18% b	3%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 30 (continuation)
Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Being passed over for development opportunities (e.g. training)	81 8%	66 15% b	15 3%	68 18% b	12 2%
Being passed over for client or customer contact	69 7%	54 12% b	15 2%	58 16% b	8 1%
Being passed over for promotion or wage increases	66 6%	51 11% b	15 3%	54 15% b	11 2%
None of the above	376 36%	71 16%	305 52% a	20 5%	345 55% a
Not applicable – I have not had a job	62 6%	19 4%	43 7%	10 3%	43 7% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Being stared at	262 25%	83 41%	46 40%	95 46%	55 45%	47 45%	90 42%
Negative comments	193 19%	70 34%	40 35%	70 34%	42 34%	43 41%	65 31%
Feeling uncomfortable around colleagues	192 19%	77 37% f	34 30%	86 41% bf	40 33%	39 37% f	54 26%
A lack of faith in my abilities	140 13%	55 27%	34 29%	59 28%	34 28%	31 30%	47 22%
Difficulty in making friends	125 12%	50 24%	34 30%	73 35% a	41 33%	35 34%	58 27%
Colleagues being uncomfortable around me	103 10%	42 20%	29 25%	46 22%	39 32% af	34 33% acf	39 18%
Being ignored by colleagues	99 10%	45 22%	33 29% f	48 23%	30 25%	29 28% f	36 17%
Being given tasks below my pay grade	85 8%	30 14%	22 19%	41 20%	22 18%	30 29% af	34 16%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 30 (continuation)
Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Being passed over for development opportunities (e.g. training)	81 8%	39 19%	31 27% cf	35 17%	26 21%	26 26% f	29 13%
Being passed over for client or customer contact	69 7%	33 16%	26 23%	32 15%	20 16%	30 29% acdf	35 17%
Being passed over for promotion or wage increases	66 6%	27 13%	19 17%	29 14%	18 14%	23 22% af	27 13%
None of the above	376 36%	29 14%	11 10%	22 10%	10 8%	8 8%	39 18% bcde
Not applicable – I have not had a job	62 6%	9 4% de	4 3%	5 2%	- -%	- -%	8 4% de

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Being stared at	262 25%	4 19%	123 25%	130 26%	3 25%	145 25% d	77 27% d	32 31% d	7 10%
Negative comments	193 19%	5 21%	87 18%	99 19%	3 20%	100 17%	62 22%	21 20%	10 15%
Feeling uncomfortable around colleagues	192 19%	5 24%	98 20%	86 17%	2 18%	117 20%	45 16%	21 20%	9 13%
A lack of faith in my abilities	140 13%	2 9%	71 15%	62 12%	4 30%	80 14%	44 15%	8 8%	8 12%
Difficulty in making friends	125 12%	3 13%	58 12%	63 12%	2 16%	71 12%	30 11%	19 19% bd	4 6%
Colleagues being uncomfortable around me	103 10%	2 11%	40 8%	60 12%	1 7%	58 10%	24 9%	17 17% abd	3 4%
Being ignored by colleagues	99 10%	3 15%	39 8%	55 11%	2 16%	53 9%	30 11%	11 11%	4 6%
Being given tasks below my pay grade	85 8%	2 7%	34 7%	49 10%	1 7%	38 6%	34 12% ad	12 12% ad	1 2%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Being passed over for development opportunities (e.g. training)	81 8%	- -%	34 7%	46 9%	1 7%	45 8%	20 7%	13 13%	3 4%
Being passed over for client or customer contact	69 7%	- -%	25 5%	43 8% b	1 11%	36 6%	18 6%	13 13% abd	1 2%
Being passed over for promotion or wage increases	66 6%	2 7%	24 5%	40 8%	- -%	29 5%	24 9% a	12 11% ad	1 2%
None of the above	376 36%	3 12%	179 37%	193 38%	1 4%	211 36%	91 32%	34 34%	40 59% abc
Not applicable – I have not had a job	62 6%	7 31%	40 8% c	10 2%	3 25%	45 8% bc	5 2%	1 1%	11 16% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Being stared at	262	223	8	16	10	-	2
	25%	25%	27%	26%	48%	-%	57%
Negative comments	193	167	6	16	2	-	-
	19%	18%	20%	26%	11%	-%	-%
Feeling uncomfortable around colleagues	192	173	6	7	5	-	-
	19%	19%	20%	11%	21%	-%	-%
A lack of faith in my abilities	140	120	6	5	5	1	-
	13%	13%	21%	9%	22%	12%	-%
Difficulty in making friends	125	110	2	9	2	-	-
	12%	12%	6%	14%	11%	-%	-%
Colleagues being uncomfortable around me	103	90	4	6	2	-	-
	10%	10%	12%	10%	8%	-%	-%
Being ignored by colleagues	99	82	2	13	-	1	-
	10%	9%	8%	21% a	-%	7%	-%
Being given tasks below my pay grade	85	72	1	5	2	3	-
	8%	8%	4%	8%	8%	32%	-%
Being passed over for development opportunities (e.g. training)	81	68	3	9	-	-	-
	8%	8%	10%	14%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Being passed over for client or customer contact	69 7%	56 6%	2 8%	9 15% a	- -%	- -%	- -%
Being passed over for promotion or wage increases	66 6%	51 6%	3 10%	10 16% a	1 3%	- -%	- -%
None of the above	376 36%	345 38% c	8 26%	12 20%	6 29%	5 61%	- -%
Not applicable – I have not had a job	62 6%	55 6%	3 9%	1 2%	- -%	- -%	1 43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 30 (continuation)
Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Being stared at	262	234	6	10	5	3
	25%	25%	16%	28%	61%	43%
Negative comments	193	167	8	9	4	2
	19%	18%	20%	26%	41%	37%
Feeling uncomfortable around colleagues	192	170	6	8	4	3
	19%	18%	15%	22%	44%	43%
A lack of faith in my abilities	140	120	7	5	4	1
	13%	13%	18%	14%	41%	10%
Difficulty in making friends	125	104	6	9	3	1
	12%	11%	16%	27%	34%	17%
				a		
Colleagues being uncomfortable around me	103	81	7	10	1	2
	10%	9%	17%	27%	10%	36%
				a		
Being ignored by colleagues	99	84	7	2	1	3
	10%	9%	17%	5%	13%	45%
Being given tasks below my pay grade	85	67	7	6	1	2
	8%	7%	18%	16%	13%	26%
			a	a		
Being passed over for development opportunities (e.g. training)	81	69	6	1	-	1
	8%	7%	15%	4%	-%	11%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 30 (continuation)

Q9. Which of the following, if any, have you ever experienced in the workplace because of your visible difference?

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Being passed over for client or customer contact	69	54	6	4	1	2
	7%	6%	14%	11%	13%	26%
			a			
Being passed over for promotion or wage increases	66	56	4	2	-	2
	6%	6%	10%	5%	-%	26%
None of the above	376	351	11	8	1	-
	36%	38%	27%	22%	11%	-%
Not applicable – I have not had a job	62	57	3	1	-	-
	6%	6%	7%	3%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 31

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	292 61%	311 56%	221 56%	196 58%	186 62%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	188 39%	246 44%	177 44%	144 42%	113 38%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	42 49%	31 57%	32 62%	497 59%	14 62%	81 52%	49 54%	39 58%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	43 51%	24 43%	20 38%	348 41%	8 38%	75 48%	43 46%	29 42%

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	41 68%	70 67%	81 59%	81 62%	42 57%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	19 32%	34 33%	56 41%	51 38%	32 43%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	154 59%	155 57%	298 56%	11 60%	62 59%	14 75%	10 58%	36 69%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	107 41%	117 43%	231 44%	7 40%	44 41%	5 25%	7 42%	17 31%

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	47 56%	12 57%	31 72%	24 59%	72 56%	47 61%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	37 44%	9 43%	12 28%	17 41%	56 44%	30 39%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	329 58%	202 56%	172 58%	155 55%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	235 42%	161 44%	125 42%	126 45%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	440 58%	270 57%	45 47%	109 56%	61 50%	137 59%	16 63%	20 64%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	319 42%	202 43%	51 53%	85 44%	61 50%	95 41%	10 37%	11 36%

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	36 47%	19 48%	7 67%	8 57%	16 47%	33 57%	10 68%	162 59%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	39 53%	20 52%	4 33%	6 43%	18 53%	25 43%	5 32%	115 41%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	259 58%	344 58%	199 54%	390 62% a
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	188 42%	246 42%	171 46% b	234 38%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	94 46%	59 51%	87 42%	69 56% c	57 56% c	100 47%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	112 54%	56 49%	120 58% de	53 44%	46 44%	112 53%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	8 38%	285 59%	296 58%	8 59%	318 54%	179 63% a	63 61%	44 64%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	14 62%	202 41%	212 42%	5 41%	266 46% b	104 37%	40 39%	24 36%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	530 58%	15 50%	37 60%	11 49%	6 79%	2 57%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	377 42%	15 50%	25 40%	11 51%	2 21%	1 43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 31 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
The law effectively prevents discrimination against those with visible differences in the workplace	603 58%	551 59%	22 54%	15 44%	2 28%	4 64%
The law does not effectively prevent discrimination against those with visible differences in the workplace	434 42%	381 41%	19 46%	20 56%	6 72%	2 36%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 32

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	979	468	509	288	444	247
Total	975	454	521	379	322	274
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	321 71% b	327 63%	235 62%	206 64%	206 75% ab
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	133 29%	194 37% a	144 38% c	115 36% c	68 25%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	979	102	99	101	674	40	96	63	71
Total	975	84	52	51	787	20	138	87	64
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	55 65%	36 69%	37 72%	520 66%	15 74%	81 59%	50 58%	43 67%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	30 35%	16 31%	14 28%	267 34%	5 26%	57 41%	37 42%	21 33%

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	979	65	62	101	113	63
Total	975	56	100	134	121	67
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	37 65%	73 73%	88 66%	84 69%	50 75%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	20 35%	27 27%	45 34%	37 31%	16 25%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	979	240	259	495	17	100	17	14	42
Total	975	247	262	497	19	104	17	17	47
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	165 67%	157 60%	317 64%	8 42%	64 61%	8 50%	11 67%	35 74%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	82 33%	105 40%	180 36%	11 58%	40 39%	8 50%	6 33%	12 26%

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	979	75	23	43	36	127	68
Total	975	82	20	43	39	124	71
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	44 54%	14 67%	25 57%	24 61%	77 62%	56 80% acde
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	38 46% f	7 33%	18 43% f	15 39% f	47 38% f	14 20%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	979	550	333	273	257
Total	975	539	340	270	260
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	336 62%	229 67%	179 66%	176 67%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	203 38%	111 33%	91 34%	85 33%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	979	721	458	89	186	116	222	24	29
Total	975	717	448	88	182	119	219	26	32
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	462 64%	277 62%	38 43%	112 62%	72 60%	135 62%	15 59%	19 59%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	255 36%	170 38%	50 57%	70 38%	47 40%	84 38%	11 41%	13 41%

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	979	78	36	11	12	27	52	12	258
Total	975	74	39	11	14	32	54	12	257
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	44 60%	24 60%	6 55%	7 48%	23 71%	33 61%	8 66%	185 72% a
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	30 40% h	15 40%	5 45%	7 52%	9 29%	21 39%	4 34%	72 28%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	979	414	565	343	599
Total	975	427	548	359	582
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	270 63%	378 69%	198 55%	431 74% a
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	157 37%	170 31%	162 45% b	151 26%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	979	199	113	190	113	102	200
Total	975	197	111	202	122	103	205
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	109 55%	58 53%	93 46%	59 48%	50 49%	123 60% cd
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	88 45%	53 47%	109 54% f	63 52% f	53 51%	82 40%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	979	14	446	504	11	536	287	101	55
Total	975	15	448	499	10	539	277	102	57
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	7 47%	302 67%	330 66%	6 64%	341 63%	190 69%	73 71%	44 78% a
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	8 53%	146 33%	168 34%	4 36%	198 37% d	87 31%	29 29%	13 22%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	979	874	23	52	17	6	1
Total	975	852	27	60	22	8	2
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	580 68% c	16 60%	31 51%	11 52%	6 72%	2 100%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	272 32%	11 40%	29 49% a	10 48%	2 28%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 32 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	979	874	39	34	9	7
Total	975	875	38	34	9	6
My employer(s) have been effective in preventing discrimination against me in the workplace	648 66%	592 68%	21 55%	21 62%	2 25%	2 37%
My employer(s) have not been effective in preventing discrimination against me in the workplace	327 34%	283 32%	17 45%	13 38%	7 75%	4 63%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 33

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	979	468	509	288	444	247
Total	975	454	521	379	322	274
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	311 68%	335 64%	233 62%	213 66%	199 73% a
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	143 32%	186 36%	146 38% c	109 34%	75 27%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	979	102	99	101	674	40	96	63	71
Total	975	84	52	51	787	20	138	87	64
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	53 63%	39 75%	39 76%	515 65%	13 66%	87 63%	52 59%	37 58%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	31 37%	13 25%	12 24%	273 35%	7 34%	52 37%	35 41%	27 42%

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	979	65	62	101	113	63
Total	975	56	100	134	121	67
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	38 66%	64 64%	96 72%	84 70%	45 67%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	19 34%	36 36%	37 28%	37 30%	22 33%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	979	240	259	495	17	100	17	14	42
Total	975	247	262	497	19	104	17	17	47
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	141 57%	167 64%	317 64%	11 57%	65 62%	10 61%	12 72%	35 76%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	105 43%	95 36%	180 36%	8 43%	39 38%	7 39%	5 28%	11 24%

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	979	75	23	43	36	127	68
Total	975	82	20	43	39	124	71
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	45 55%	15 72%	29 66%	22 56%	81 66%	57 81% ade
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	37 45% f	6 28%	15 34%	17 44% f	42 34% f	14 19%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	979	550	333	273	257
Total	975	539	340	270	260
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	336 62%	223 66%	175 65%	167 64%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	203 38%	117 34%	95 35%	94 36%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	979	721	458	89	186	116	222	24	29
Total	975	717	448	88	182	119	219	26	32
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	459 64%	282 63%	49 56%	124 68%	76 64%	133 61%	16 60%	19 59%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	258 36%	166 37%	39 44%	58 32%	42 36%	86 39%	10 40%	13 41%

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	979	78	36	11	12	27	52	12	258
Total	975	74	39	11	14	32	54	12	257
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	40 54%	20 52%	7 65%	10 70%	16 50%	33 61%	7 58%	187 73% ab
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	34 46% h	19 48% h	4 35%	4 30%	16 50%	21 39%	5 42%	71 27%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	979	414	565	343	599
Total	975	427	548	359	582
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	268 63%	378 69% a	200 56%	427 74% a
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	159 37% b	170 31%	159 44% b	154 26%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	979	199	113	190	113	102	200
Total	975	197	111	202	122	103	205
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	102 52% c	62 56% c	83 41%	67 55% c	60 58% c	106 52% c
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	95 48%	49 44%	120 59% abdef	55 45%	43 42%	99 48%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	979	14	446	504	11	536	287	101	55
Total	975	15	448	499	10	539	277	102	57
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	11 71%	294 66%	329 66%	10 100%	338 63%	190 69%	71 70%	46 80% a
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	4 29%	154 34%	170 34%	- -%	201 37% d	86 31%	30 30%	11 20%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	979	874	23	52	17	6	1
Total	975	852	27	60	22	8	2
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	568 67%	14 52%	38 62%	16 74%	6 79%	2 100%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	284 33%	13 48%	23 38%	6 26%	2 21%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 33 (continuation)

Q10. Thinking about visible differences at work, for each pair of statements, please select which comes closest to your view.

BASE: All respondents who have had a job

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	979	874	39	34	9	7
Total	975	875	38	34	9	6
I feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	646 66%	581 66%	27 70%	23 67%	4 49%	2 35%
I do not feel like I could approach manager(s) or senior colleague(s) with concerns about discrimination against me in the workplace	329 34%	294 34%	11 30%	11 33%	4 51%	4 65%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 34

Q11 Summary table - Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements?

BASE: All respondents

		Scale						
	Total	**Strongly agree**	**Tend to agree**	**Tend to disagree**	**Strongly disagree**	**Don't know**	**NET: Agree**	**NET: Disagree**
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g
I usually don't have problems shopping that are related to my visible difference	1037	333 32%	364 35%	173 17%	102 10%	65 6%	697 67%	275 27%
I do not think that visible differences are represented well in adverts	1037	242 23%	427 41%	184 18%	85 8%	100 10%	668 64%	269 26%
People with visible differences are regularly ignored by brands	1037	168 16%	391 38%	211 20%	141 14%	126 12%	559 54%	353 34%
I am more likely to spend my money on a brand that shows someone with a visible difference in an advert	1037	160 15%	282 27%	255 25%	170 16%	169 16%	443 43%	425 41%
My visible difference can make me uncomfortable asking for help from shop assistants	1037	126 12%	291 28%	226 22%	338 33%	55 5%	418 40%	564 54%
I have had negative experiences whilst shopping in-store because of my visible difference	1037	120 12%	245 24%	252 24%	356 34%	64 6%	365 35%	608 59%

Columns Tested: a,b,c,d,e,f,g

DJ-304178 – Visible difference survey

Table 34 (continuation)

Q11 Summary table - Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements?

BASE: All respondents

		Scale						
	Total	**Strongly agree**	**Tend to agree**	**Tend to disagree**	**Strongly disagree**	**Don't know**	**NET: Agree**	**NET: Disagree**
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g
I regularly get ignored by shop assistants because of my visible difference	1037	108 10%	176 17%	265 26%	411 40%	77 7%	284 27%	676 65%
I regularly receive bad service from shop assistants because of my visible difference	1037	89 9%	176 17%	282 27%	414 40%	76 7%	265 26%	696 67%

Columns Tested: a,b,c,d,e,f,g

DJ-304178 – Visible difference survey

Table 35

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	120	69	51	74	31	15
	12%	14%	9%	19%	9%	5%
		b		bc	c	
Tend to agree	245	103	142	112	99	34
	24%	22%	26%	28%	29%	11%
				c	c	
Tend to disagree	252	116	136	88	86	79
	24%	24%	24%	22%	25%	26%
Strongly disagree	356	163	193	96	111	149
	34%	34%	35%	24%	33%	50%
					a	ab
Don’t know	64	28	35	28	14	22
	6%	6%	6%	7%	4%	7%
NET: Agree	365	172	193	186	129	49
	35%	36%	35%	47%	38%	16%
				bc	c	
NET: Disagree	608	279	329	184	196	228
	59%	58%	59%	46%	58%	76%
					a	ab
Answered	973	452	522	370	326	277
Mean Score	2.87	2.83	2.90	2.56	2.85	3.31
					a	ab
Standard Deviation	1.046	1.084	1.012	1.083	.999	.886
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	120	2	2	6	110	1	24	13	14
	12%	3%	3%	12%	13%	5%	15%	14%	21%
Tend to agree	245	15	13	13	205	5	39	27	15
	24%	17%	23%	25%	24%	23%	25%	29%	22%
Tend to disagree	252	27	11	12	202	8	33	20	19
	24%	32%	21%	23%	24%	34%	21%	22%	28%
Strongly disagree	356	38	27	18	274	7	46	25	17
	34%	45%	48%	34%	32%	33%	29%	27%	26%
Don’t know	64	2	3	3	55	1	14	8	2
	6%	3%	5%	6%	7%	5%	9%	8%	3%
NET: Agree	365	17	14	19	314	6	63	39	30
	35%	20%	26%	37%	37%	28%	40%	42%	44%
NET: Disagree	608	66	38	30	475	15	79	45	36
	59%	77%	69%	57%	56%	67%	50%	49%	54%
Answered	973	83	52	49	790	21	142	85	66
Mean Score	2.87	3.23	3.21	2.84	2.81	3.00	2.71	2.68	2.60
Standard Deviation	1.046	.846	.918	1.068	1.061	.906	1.091	1.060	1.105
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	120	12	3	22	11	9
	12%	20% bd	3%	16% b	8%	12% b
Tend to agree	245	15	34	34	25	10
	24%	25%	33% de	25%	19%	14%
Tend to disagree	252	11	31	31	34	14
	24%	18%	30%	23%	26%	19%
Strongly disagree	356	17	36	41	52	33
	34%	29%	34%	30%	40%	44%
Don’t know	64	5	-	8	10	7
	6%	8% b	-%	6% b	8% b	10% b
NET: Agree	365	27	38	56	35	20
	35%	45% de	36%	41% d	27%	27%
NET: Disagree	608	28	67	72	86	47
	59%	47%	64%	53%	65% a	64% a
Answered	973	55	104	129	121	67
Mean Score	2.87	2.60	2.95	2.70	3.05 ac	3.06 ac
Standard Deviation	1.046	1.150	.893	1.096	1.000	1.102
Error variance	*	.02	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	120	40	43	54	8	24	10	12	9
	12%	15%	16%	10%	41%	23%	53%	70%	17%
Tend to agree	245	80	84	118	4	35	4	3	7
	24%	31%	31%	22%	24%	33%	19%	20%	13%
Tend to disagree	252	62	69	128	3	25	1	-	21
	24%	24%	25%	24%	18%	23%	3%	-%	40%
Strongly disagree	356	61	63	194	3	18	5	2	12
	34%	23%	23%	37%	17%	17%	25%	11%	23%
Don’t know	64	17	13	35	-	4	-	-	4
	6%	7%	5%	7%	-%	4%	-%	-%	8%
NET: Agree	365	121	127	171	12	59	13	15	16
	35%	46%	47%	32%	65%	56%	72%	89%	30%
NET: Disagree	608	123	132	322	7	43	5	2	33
	59%	47%	49%	61%	35%	41%	28%	11%	62%
Answered	973	244	259	494	19	102	19	17	48
Mean Score	2.87	2.59	2.59	2.94	2.11	2.36	2.01	1.51	2.74
Standard Deviation	1.046	1.038	1.030	1.032	1.151	1.036	1.286	.968	1.036
Error variance	*	*	*	*	.08	.01	.09	.07	.02

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	120	19	7	16	17	33	5
	12%	23%	34%	37%	43%	26%	6%
		f		f	aef	f	
Tend to agree	245	23	5	8	8	29	6
	24%	28%	25%	17%	21%	22%	8%
		f			f	f	
Tend to disagree	252	15	4	10	7	26	17
	24%	17%	20%	23%	18%	20%	22%
Strongly disagree	356	22	2	9	4	34	45
	34%	26%	9%	20%	10%	26%	58%
		d				d	acde
Don’t know	64	5	2	1	3	8	5
	6%	6%	12%	2%	8%	6%	6%
NET: Agree	365	43	12	24	26	61	11
	35%	51%	59%	55%	63%	48%	14%
		f		f	f	f	
NET: Disagree	608	37	6	19	11	59	61
	59%	44%	30%	43%	28%	46%	80%
							acde
Answered	973	79	18	42	37	120	72
Mean Score	2.87	2.50	2.06	2.26	1.95	2.50	3.40
		d				d	acde
Standard Deviation	1.046	1.143	1.046	1.180	1.062	1.167	.909
Error variance	*	.02	.05	.03	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	120	74	51	38	42
	12%	13%	14%	13%	15%
Tend to agree	245	144	88	68	65
	24%	26%	24%	23%	23%
Tend to disagree	252	135	74	65	73
	24%	24%	20%	22%	26%
Strongly disagree	356	180	122	105	83
	34%	32%	34%	35%	29%
Don’t know	64	30	27	21	18
	6%	5%	8%	7%	6%
NET: Agree	365	218	139	106	107
	35%	39%	38%	36%	38%
NET: Disagree	608	315	197	170	155
	59%	56%	54%	57%	55%
Answered	973	533	336	276	262
Mean Score	2.87	2.79	2.80	2.86	2.75
Standard Deviation	1.046	1.058	1.095	1.079	1.070
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	120	110	68	25	23	23	37	9	12
	12%	15%	14%	26%	12%	19%	16%	33%	38%
Tend to agree	245	207	123	33	55	40	68	6	15
	24%	27%	26%	34%	28%	32%	29%	22%	48%
Tend to disagree	252	199	129	18	45	32	66	8	1
	24%	26%	27%	19%	23%	26%	28%	29%	4%
Strongly disagree	356	201	124	17	59	21	50	4	3
	34%	27%	26%	17%	31%	17%	21%	16%	9%
Don’t know	64	42	28	3	12	7	12	-	-
	6%	6%	6%	3%	6%	6%	5%	-%	-%
NET: Agree	365	317	190	58	78	62	105	14	27
	35%	42%	40%	60%	40%	51%	45%	55%	86%
NET: Disagree	608	400	253	35	104	53	115	12	4
	59%	53%	54%	36%	54%	43%	50%	45%	14%
Answered	973	717	443	92	182	115	220	26	32
Mean Score	2.87	2.68	2.70	2.29	2.77	2.44	2.58	2.29	1.85
Standard Deviation	1.046	1.042	1.038	1.056	1.046	1.005	1.014	1.110	.897
Error variance	*	*	*	.01	.01	.01	*	.05	.03

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	120	20	16	2	7	16	6	1	10
	12%	26% fh	41% fh	22%	48%	46%	10% h	10%	3%
Tend to agree	245	28	10	4	1	11	13	2	38
	24%	38% h	25%	34%	4%	32%	22%	15%	14%
Tend to disagree	252	14	7	3	2	5	19	5	53
	24%	18%	18%	29%	16%	13%	32% h	35%	19%
Strongly disagree	356	10	2	2	3	2	17	4	155
	34%	13%	6%	15%	25%	4%	28% ab	31%	56% abf
Don't know	64	4	4	-	1	2	4	1	21
	6%	5%	10%	-%	7%	5%	8%	10%	8%
NET: Agree	365	48	26	6	7	27	19	4	48
	35%	64% fh	66% fh	56%	53%	77%	32% h	25%	17%
NET: Disagree	608	23	9	5	6	6	35	9	208
	59%	31%	24%	44%	41%	18%	60% ab	65%	75% abf
Answered	973	71	36	11	13	33	54	13	256
Mean Score	2.87	2.19	1.87	2.37	2.19	1.75	2.85 ab	2.94	3.38 abf
Standard Deviation	1.046	.996	.958	1.031	1.369	.876	.989	1.021	.873
Error variance	*	.01	.03	.10	.17	.03	.02	.08	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	120	98	22	96	20
	12%	22%	4%	26%	3%
		b		b	
Tend to agree	245	151	94	155	83
	24%	34%	16%	42%	13%
		b		b	
Tend to disagree	252	106	146	75	171
	24%	24%	25%	20%	27%
					a
Strongly disagree	356	69	287	35	316
	34%	15%	49%	9%	51%
			a		a
Don’t know	64	22	41	9	34
	6%	5%	7%	3%	6%
					a
NET: Agree	365	249	116	251	103
	35%	56%	20%	68%	17%
		b		b	
NET: Disagree	608	175	433	110	487
	59%	39%	73%	30%	78%
			a		a
Answered	973	424	549	360	590
Mean Score	2.87	2.34	3.27	2.13	3.33
			a		a
Standard Deviation	1.046	1.007	.885	.918	.841
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	120	36	36	39	28	34	41
	12%	18%	32% acf	19%	23%	33% acf	19%
Tend to agree	245	73	34	82	50	32	68
	24%	35%	30%	39%	41%	31%	32%
Tend to disagree	252	52	22	49	27	21	52
	24%	25%	19%	23%	22%	21%	24%
Strongly disagree	356	37	19	31	15	11	44
	34%	18%	17%	15%	12%	10%	21% de
Don’t know	64	9	3	7	3	5	7
	6%	4%	3%	3%	2%	5%	4%
NET: Agree	365	109	70	120	78	66	109
	35%	53%	61%	58%	64% f	64% f	51%
NET: Disagree	608	88	41	80	42	32	96
	59%	43% e	36%	39%	34%	31%	45% e
Answered	973	198	111	200	119	98	205
Mean Score	2.87	2.45 e	2.21	2.36 e	2.24	2.08	2.49 bde
Standard Deviation	1.046	.995	1.085	.967	.952	.999	1.041
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	120	7	51	60	1	72	38	10	1
	12%	32%	10%	12%	11%	12%	13%	10%	1%
						d	d	d	
Tend to agree	245	2	100	138	5	132	76	31	7
	24%	8%	21%	27%	37%	23%	27%	30%	10%
				b		d	d	d	
Tend to disagree	252	7	108	134	2	137	73	26	16
	24%	31%	22%	26%	18%	23%	26%	25%	23%
Strongly disagree	356	5	194	151	4	201	86	34	35
	34%	24%	40%	30%	30%	34%	31%	33%	51%
			c						abc
Don’t know	64	1	34	24	1	42	9	2	10
	6%	5%	7%	5%	4%	7%	3%	2%	15%
						bc			abc
NET: Agree	365	9	152	199	6	203	113	41	8
	35%	40%	31%	39%	48%	35%	40%	40%	11%
				b		d	d	d	
NET: Disagree	608	12	302	286	6	338	160	60	50
	59%	55%	62%	56%	48%	58%	57%	59%	74%
									abc
Answered	973	21	454	484	13	542	273	101	58
Mean Score	2.87	2.49	2.98	2.78	2.70	2.86	2.76	2.83	3.46
			c						abc
Standard Deviation	1.046	1.227	1.049	1.024	1.079	1.062	1.046	1.010	.749
Error variance	*	.08	*	*	.10	*	*	.01	.01

Columns Tested: a,b,c,d - a,b,c,d

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DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	120	93	5	18	2	1	-
	12%	10%	15%	29% a	10%	12%	-%
Tend to agree	245	208	9	18	6	2	2
	24%	23%	31%	29%	27%	28%	57%
Tend to disagree	252	225	5	13	6	3	-
	24%	25%	16%	21%	26%	37%	-%
Strongly disagree	356	328	9	10	6	2	1
	34%	36% c	29%	16%	29%	23%	43%
Don't know	64	54	3	3	2	-	-
	6%	6%	9%	5%	8%	-%	-%
NET: Agree	365	301	14	36	8	3	2
	35%	33%	46%	58% a	38%	40%	57%
NET: Disagree	608	552	13	22	12	5	1
	59%	61% c	45%	36%	54%	60%	43%
Answered	973	853	27	58	20	8	3
Mean Score	2.87	2.92 c	2.64	2.24	2.79	2.72	2.87
Standard Deviation	1.046	1.029	1.114	1.073	1.033	1.016	1.210
Error variance	*	*	.05	.02	.07	.17	.49

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 35 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I have had negative experiences whilst shopping in-store because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	120	100	7	7	1	2
	12%	11%	17%	20%	11%	37%
Tend to agree	245	217	14	6	6	1
	24%	23%	34%	17%	65%	16%
Tend to disagree	252	231	8	8	1	2
	24%	25%	20%	23%	7%	30%
Strongly disagree	356	327	11	10	1	*
	34%	35%	27%	29%	17%	7%
Don’t know	64	57	1	4	-	1
	6%	6%	2%	11%	-%	10%
NET: Agree	365	317	20	13	7	3
	35%	34%	50%	37%	76%	53%
			a			
NET: Disagree	608	558	19	18	2	2
	59%	60%	48%	52%	24%	37%
Answered	973	875	40	31	9	5
Mean Score	2.87	2.90	2.60	2.69	2.30	2.07
Standard Deviation	1.046	1.033	1.081	1.161	.931	1.133
Error variance	*	*	.03	.04	.10	.21

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 36

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	126	57	69	66	37	23
	12%	12%	12%	17%	11%	8%
				bc		
Tend to agree	291	127	165	121	110	60
	28%	26%	30%	30%	32%	20%
				c	c	
Tend to disagree	226	107	119	85	77	63
	22%	22%	21%	21%	23%	21%
Strongly disagree	338	169	169	95	104	139
	33%	35%	30%	24%	31%	47%
					a	ab
Don’t know	55	20	35	30	12	13
	5%	4%	6%	8%	4%	4%
				b		
NET: Agree	418	184	233	187	147	83
	40%	38%	42%	47%	43%	28%
				c	c	
NET: Disagree	564	276	288	180	181	203
	54%	57%	52%	45%	53%	68%
					a	ab
Answered	982	460	522	367	328	286
Mean Score	2.79	2.84	2.75	2.57	2.76	3.11
					a	ab
Standard Deviation	1.055	1.058	1.051	1.061	1.022	1.007
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	126	7	4	6	109	2	24	17	7
	12%	8%	7%	12%	13%	9%	16%	19%	10%
Tend to agree	291	17	14	15	245	7	48	31	23
	28%	20%	26%	28%	29%	31%	30%	33%	33%
Tend to disagree	226	23	11	10	182	6	24	18	21
	22%	27%	20%	19%	22%	27%	15%	20%	31%
Strongly disagree	338	36	22	19	262	5	45	25	17
	33%	42%	40%	36%	31%	24%	29%	27%	26%
Don’t know	55	2	4	3	47	2	16	1	-
	5%	3%	7%	5%	6%	10%	10%	1%	-%
NET: Agree	418	24	18	21	354	9	72	48	30
	40%	28%	33%	40%	42%	40%	46%	52%	44%
NET: Disagree	564	59	33	29	444	11	69	44	38
	54%	69%	60%	55%	52%	50%	44%	47%	56%
Answered	982	83	51	50	798	20	140	91	68
Mean Score	2.79	3.05	3.00	2.83	2.75	2.72	2.63	2.56	2.71
Standard Deviation	1.055	.995	1.010	1.083	1.058	.984	1.106	1.090	.970
Error variance	*	.01	.01	.01	*	.02	.01	.02	.01

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	126	7	7	26	11	8
	12%	11%	7%	19%	8%	11%
				bd		
Tend to agree	291	22	36	29	33	17
	28%	37%	34%	21%	25%	24%
		c				
Tend to disagree	226	13	19	31	32	18
	22%	21%	18%	23%	24%	24%
Strongly disagree	338	14	41	41	50	23
	33%	23%	40%	30%	38%	31%
			a		a	
Don’t know	55	4	1	9	6	8
	5%	7%	1%	7%	4%	11%
						b
NET: Agree	418	29	43	55	44	25
	40%	48%	41%	40%	33%	34%
		d				
NET: Disagree	564	27	60	73	82	41
	54%	45%	58%	53%	62%	55%
					a	
Answered	982	56	103	128	126	66
Mean Score	2.79	2.61	2.92	2.69	2.97	2.84
					a	
Standard Deviation	1.055	1.003	1.014	1.129	1.003	1.037
Error variance	*	.02	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	126	41	35	64	3	27	6	7	8
	12%	16%	13%	12%	14%	25%	33%	43%	14%
Tend to agree	291	104	91	145	8	23	8	7	9
	28%	40%	33%	27%	42%	22%	41%	42%	18%
Tend to disagree	226	58	60	105	4	30	3	2	14
	22%	22%	22%	20%	20%	29%	17%	10%	26%
Strongly disagree	338	44	73	181	4	22	2	1	19
	33%	17%	27%	34%	19%	20%	10%	5%	37%
Don’t know	55	14	14	34	1	4	-	-	3
	5%	5%	5%	6%	5%	4%	-%	-%	5%
NET: Agree	418	146	126	209	10	50	14	15	17
	40%	56%	46%	40%	56%	47%	74%	85%	32%
NET: Disagree	564	101	133	286	7	52	5	3	33
	54%	39%	49%	54%	40%	49%	26%	15%	63%
Answered	982	247	259	496	18	102	19	17	50
Mean Score	2.79	2.42	2.66	2.81	2.47	2.46	2.03	1.78	2.90
Standard Deviation	1.055	.968	1.028	1.069	1.001	1.101	.968	.858	1.092
Error variance	*	*	*	*	.06	.01	.05	.05	.03

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	126	25	4	12	15	30	2
	12%	29%	21%	28%	36%	23%	3%
		f		f	f	f	
Tend to agree	291	25	8	13	13	38	17
	28%	30%	39%	30%	33%	29%	22%
Tend to disagree	226	15	2	9	6	23	18
	22%	18%	8%	21%	16%	18%	24%
Strongly disagree	338	17	5	9	4	34	38
	33%	20%	24%	20%	11%	27%	49%
						d	acde
Don’t know	55	2	1	*	2	4	2
	5%	2%	7%	1%	4%	3%	2%
NET: Agree	418	50	12	25	28	67	19
	40%	59%	60%	58%	69%	53%	25%
		f		f	f	f	
NET: Disagree	564	32	7	18	11	57	56
	54%	39%	33%	41%	27%	44%	73%
							acde
Answered	982	82	19	43	39	124	75
Mean Score	2.79	2.30	2.39	2.34	2.02	2.50	3.22
						d	acde
Standard Deviation	1.055	1.112	1.135	1.106	1.011	1.136	.899
Error variance	*	.02	.06	.03	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	126	72	57	38	38
	12%	13%	16%	13%	14%
Tend to agree	291	160	105	85	80
	28%	28%	29%	29%	29%
Tend to disagree	226	127	78	54	60
	22%	23%	21%	18%	21%
Strongly disagree	338	175	103	101	83
	33%	31%	28%	34%	29%
Don’t know	55	28	21	20	20
	5%	5%	6%	7%	7%
NET: Agree	418	232	161	123	119
	40%	41%	44%	41%	42%
NET: Disagree	564	303	180	155	142
	54%	54%	50%	52%	51%
Answered	982	535	342	278	261
Mean Score	2.79	2.76	2.66	2.79	2.72
Standard Deviation	1.055	1.054	1.078	1.082	1.066
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	126	113	68	28	23	24	37	7	9
	12%	15%	14%	29%	12%	20%	16%	25%	29%
Tend to agree	291	251	160	35	69	44	78	9	15
	28%	33%	34%	37%	36%	36%	34%	34%	49%
Tend to disagree	226	177	109	15	44	30	63	4	4
	22%	23%	23%	16%	23%	24%	27%	14%	14%
Strongly disagree	338	183	111	15	50	19	42	7	3
	33%	24%	24%	16%	26%	16%	18%	25%	9%
Don’t know	55	36	23	2	8	5	12	1	-
	5%	5%	5%	2%	4%	4%	5%	2%	-%
NET: Agree	418	364	228	64	92	68	116	15	24
	40%	48%	48%	67%	47%	56%	50%	59%	77%
NET: Disagree	564	360	221	30	94	49	105	10	7
	54%	47%	47%	31%	48%	40%	45%	39%	23%
Answered	982	724	449	94	186	117	221	26	32
Mean Score	2.79	2.59	2.59	2.18	2.65	2.38	2.50	2.40	2.03
Standard Deviation	1.055	1.030	1.022	1.040	1.004	.995	.987	1.147	.896
Error variance	*	*	*	.01	.01	.01	*	.06	.03

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	126	20	16	4	3	13	9	4	13
	12%	27% h	39% fh	40%	18%	39%	15% h	25%	5%
Tend to agree	291	31	9	3	5	10	18	1	41
	28%	41% h	24%	32%	36%	30%	31% h	10%	15%
Tend to disagree	226	12	7	1	3	6	14	1	49
	22%	16%	19%	5%	25%	16%	23%	8%	18%
Strongly disagree	338	10	5	2	3	3	15	8	155
	33%	13%	13%	23%	21%	10%	25%	57%	56% abf
Don't know	55	2	2	-	-	2	3	-	20
	5%	3%	5%	-%	-%	5%	5%	-%	7%
NET: Agree	418	52	25	8	7	24	27	5	54
	40%	69% fh	63% h	72%	54%	69%	46% h	35%	19%
NET: Disagree	564	21	12	3	6	9	28	9	204
	54%	28%	32%	28%	46%	26%	49% a	65%	74% abf
Answered	982	73	37	11	14	33	55	14	258
Mean Score	2.79	2.14	2.05	2.11	2.48	1.97	2.62 ab	2.97	3.34 abf
Standard Deviation	1.055	.979	1.086	1.220	1.057	1.016	1.055	1.342	.921
Error variance	*	.01	.03	.14	.09	.04	.02	.13	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	126	96	30	91	33
	12%	22%	5%	25%	5%
		b		b	
Tend to agree	291	170	122	165	114
	28%	38%	21%	45%	18%
		b		b	
Tend to disagree	226	98	127	67	153
	22%	22%	22%	18%	24%
					a
Strongly disagree	338	66	272	40	290
	33%	15%	46%	11%	46%
			a		a
Don’t know	55	17	39	6	36
	5%	4%	7%	2%	6%
			a		a
NET: Agree	418	266	152	256	146
	40%	60%	26%	69%	23%
		b		b	
NET: Disagree	564	164	400	107	442
	54%	37%	68%	29%	71%
			a		a
Answered	982	430	551	363	589
Mean Score	2.79	2.31	3.16	2.15	3.19
			a		a
Standard Deviation	1.055	.986	.953	.926	.934
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	126 12%	46 22%	43 37% acdf	44 21%	24 20%	33 32% d	49 23%
Tend to agree	291 28%	84 41%	36 32%	104 50% bf	55 45% b	41 39%	80 38%
Tend to disagree	226 22%	35 17%	21 18%	27 13%	22 18%	21 21%	40 19%
Strongly disagree	338 33%	35 17% e	14 13%	26 13%	20 17% e	8 8%	36 17% e
Don’t know	55 5%	6 3%	- -%	6 3%	- -%	1 1%	7 3% b
NET: Agree	418 40%	131 63%	79 69%	148 71% f	79 65%	73 71%	130 61%
NET: Disagree	564 54%	70 34%	36 31%	53 26%	43 35%	29 28%	76 36% c
Answered	982	201	114	201	122	102	205
Mean Score	2.79	2.29 e	2.06	2.17	2.32 e	2.04	2.31 be
Standard Deviation	1.055	1.010	1.034	.920	.979	.916	1.025
Error variance	*	.01	.01	*	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	126	5	55	64	1	71	37	16	2
	12%	24%	11%	13%	11%	12% d	13% d	16% d	3%
Tend to agree	291	4	130	151	6	164	83	30	14
	28%	17%	27%	30%	48%	28%	30%	29%	20%
Tend to disagree	226	6	91	128	1	123	70	22	11
	22%	26%	19%	25% b	9%	21%	25%	22%	15%
Strongly disagree	338	6	183	145	2	185	86	32	35
	33%	28%	38% c	28%	14%	32%	30%	31%	51% abc
Don’t know	55	1	28	21	2	40	6	2	7
	5%	5%	6%	4%	18%	7% b	2%	2%	10% bc
NET: Agree	418	9	185	215	8	236	120	46	16
	40%	41%	38%	42%	59%	40% d	43% d	45% d	23%
NET: Disagree	564	12	274	272	3	308	156	55	45
	54%	53%	56%	54%	23%	53%	55%	53%	67% a
Answered	982	21	459	488	11	544	276	101	61
Mean Score	2.79	2.60	2.87 c	2.72	2.31	2.78	2.74	2.70	3.27 abc
Standard Deviation	1.055	1.181	1.072	1.029	.947	1.058	1.040	1.087	.937
Error variance	*	.07	*	*	.08	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	126	102	6	17	-	1	-
	12%	11%	21%	28%	-%	7%	-%
				a			
Tend to agree	291	258	6	15	7	3	-
	28%	28%	20%	25%	33%	33%	-%
Tend to disagree	226	197	8	14	3	2	2
	22%	22%	25%	23%	16%	20%	57%
Strongly disagree	338	305	8	12	8	3	1
	33%	34%	27%	19%	36%	40%	43%
		c					
Don’t know	55	46	2	2	3	-	-
	5%	5%	7%	4%	15%	-%	-%
NET: Agree	418	360	12	33	7	3	-
	40%	40%	40%	54%	33%	40%	-%
				a			
NET: Disagree	564	502	16	26	11	5	3
	54%	55%	53%	43%	51%	60%	100%
Answered	982	861	28	59	18	8	3
Mean Score	2.79	2.82	2.64	2.35	3.03	2.93	3.43
		c					
Standard Deviation	1.055	1.046	1.143	1.115	.928	1.069	.605
Error variance	*	*	.05	.02	.06	.19	.12

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 36 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - My visible difference can make me uncomfortable asking for help from shop assistants

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	126	102	6	10	1	5
	12%	11%	15%	29%	11%	74%
				a		
Tend to agree	291	258	13	8	6	1
	28%	28%	32%	24%	69%	19%
Tend to disagree	226	201	14	6	1	-
	22%	22%	34%	18%	7%	-%
Strongly disagree	338	317	8	8	1	*
	33%	34%	19%	22%	13%	7%
		b				
Don’t know	55	53	-	3	-	-
	5%	6%	-%	7%	-%	-%
NET: Agree	418	360	19	19	7	6
	40%	39%	47%	53%	80%	93%
NET: Disagree	564	518	22	14	2	*
	54%	56%	53%	40%	20%	7%
Answered	982	879	41	33	9	6
Mean Score	2.79	2.83	2.57	2.35	2.23	1.40
		c				
Standard Deviation	1.055	1.045	.973	1.171	.861	.891
Error variance	*	*	.02	.04	.08	.11

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 37

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	333	173	160	105	96	132
	32%	36%	29%	26%	28%	44%
		b				ab
Tend to agree	364	148	216	136	139	90
	35%	31%	39%	34%	41%	30%
			a		c	
Tend to disagree	173	79	94	73	61	39
	17%	16%	17%	18%	18%	13%
Strongly disagree	102	50	52	48	25	29
	10%	10%	9%	12%	7%	10%
				b		
Don't know	65	30	35	36	20	9
	6%	6%	6%	9%	6%	3%
				c		
NET: Agree	697	321	376	241	235	222
	67%	67%	68%	60%	69%	74%
					a	a
NET: Disagree	275	129	146	121	86	68
	27%	27%	26%	30%	25%	23%
				c		
Answered	972	450	522	362	321	290
Mean Score	2.05	2.01	2.07	2.18	2.05	1.88
				c	c	
Standard Deviation	.969	1.002	.940	.997	.894	.992
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	333	32	19	22	260	6	48	24	22
	32%	38%	35%	42%	31%	30%	30%	26%	32%
Tend to agree	364	29	20	17	298	9	59	37	25
	35%	34%	36%	33%	35%	42%	38%	40%	36%
Tend to disagree	173	15	6	8	143	5	14	22	10
	17%	18%	11%	15%	17%	21%	9%	23%	15%
Strongly disagree	102	7	7	4	85	1	18	3	9
	10%	8%	12%	7%	10%	2%	11%	3%	13%
Don't know	65	2	3	1	59	1	19	7	2
	6%	2%	6%	2%	7%	5%	12%	8%	4%
NET: Agree	697	61	39	39	558	16	106	60	47
	67%	72%	71%	75%	66%	71%	68%	65%	69%
NET: Disagree	275	22	13	12	228	5	31	25	19
	27%	26%	23%	23%	27%	23%	20%	27%	28%
Answered	972	83	52	51	786	21	137	85	65
Mean Score	2.05	1.96	2.00	1.88	2.07	1.96	2.01	2.05	2.09
Standard Deviation	.969	.957	1.009	.940	.970	.817	.982	.830	1.015
Error variance	*	.01	.01	.01	*	.02	.01	.01	.01

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	333	14	38	39	41	28
	32%	23%	37%	28%	32%	38%
Tend to agree	364	21	37	46	42	23
	35%	35%	35%	34%	32%	31%
Tend to disagree	173	15	16	28	24	11
	17%	25%	16%	20%	18%	15%
Strongly disagree	102	5	10	17	15	7
	10%	8%	10%	13%	11%	10%
Don't know	65	5	3	7	9	5
	6%	9%	2%	5%	7%	7%
NET: Agree	697	35	75	85	84	51
	67%	58%	72%	62%	64%	69%
NET: Disagree	275	20	27	45	39	18
	27%	33%	26%	33%	30%	24%
Answered	972	55	102	130	123	69
Mean Score	2.05	2.20	1.99	2.18	2.10	1.96
Standard Deviation	.969	.930	.978	1.009	1.008	.996
Error variance	*	.01	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	333	57	77	157	7	36	10	11	18
	32%	22%	28%	30%	37%	34%	53%	64%	35%
Tend to agree	364	111	106	185	5	31	4	3	12
	35%	42%	39%	35%	28%	29%	23%	18%	22%
Tend to disagree	173	55	46	93	4	23	2	2	8
	17%	21%	17%	18%	21%	21%	11%	12%	16%
Strongly disagree	102	19	28	59	3	12	2	1	12
	10%	7%	10%	11%	14%	12%	13%	5%	23%
Don't know	65	19	16	35	-	3	-	-	3
	6%	7%	6%	7%	-%	3%	-%	-%	5%
NET: Agree	697	168	183	342	12	67	14	14	30
	67%	64%	67%	65%	65%	64%	76%	82%	57%
NET: Disagree	275	74	73	152	6	35	4	3	20
	27%	29%	27%	29%	35%	33%	24%	18%	38%
Answered	972	242	256	494	19	102	19	17	50
Mean Score	2.05	2.15	2.09	2.11	2.12	2.11	1.84	1.59	2.27
Standard Deviation	.969	.874	.952	.987	1.088	1.027	1.096	.930	1.197
Error variance	*	*	*	*	.07	.01	.06	.06	.03

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	333	29	9	18	15	45	39
	32%	35%	44%	41%	38%	35%	51%
							ae
Tend to agree	364	28	6	13	13	37	17
	35%	33%	31%	30%	33%	29%	22%
Tend to disagree	173	20	5	7	8	25	7
	17%	23%	25%	17%	21%	19%	9%
		f					
Strongly disagree	102	3	-	5	1	13	9
	10%	4%	-%	10%	2%	10%	12%
Don't know	65	4	-	*	3	9	5
	6%	4%	-%	1%	7%	7%	6%
NET: Agree	697	58	15	31	28	82	56
	67%	68%	75%	72%	70%	64%	73%
NET: Disagree	275	23	5	12	9	38	16
	27%	27%	25%	27%	23%	29%	21%
Answered	972	81	20	43	38	119	72
Mean Score	2.05	1.96	1.81	1.96	1.86	2.05	1.80
Standard Deviation	.969	.879	.829	1.018	.852	1.011	1.057
Error variance	*	.01	.03	.02	.02	.01	.02

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	333	179	116	97	85
	32%	32%	32%	32%	30%
Tend to agree	364	205	123	104	100
	35%	36%	34%	35%	35%
Tend to disagree	173	98	62	45	48
	17%	17%	17%	15%	17%
Strongly disagree	102	47	39	32	27
	10%	8%	11%	11%	10%
Don't know	65	35	23	21	22
	6%	6%	6%	7%	8%
NET: Agree	697	383	239	201	184
	67%	68%	66%	67%	66%
NET: Disagree	275	145	101	76	74
	27%	26%	28%	26%	27%
Answered	972	528	341	277	259
Mean Score	2.05	2.03	2.07	2.04	2.06
Standard Deviation	.969	.938	.991	.984	.962
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	333	218	135	20	65	30	55	9	13
	32%	29%	29%	21%	34%	24%	24%	36%	43%
Tend to agree	364	288	196	35	59	48	96	9	9
	35%	38%	42%	36%	30%	39%	41%	33%	29%
Tend to disagree	173	137	73	22	29	21	55	3	5
	17%	18%	15%	23%	15%	17%	24%	11%	15%
Strongly disagree	102	72	41	11	26	17	17	4	4
	10%	9%	9%	11%	13%	14%	7%	14%	13%
Don't know	65	44	26	8	15	7	9	2	-
	6%	6%	6%	9%	7%	6%	4%	6%	-%
NET: Agree	697	506	332	55	124	78	150	18	23
	67%	67%	70%	57%	64%	64%	65%	69%	72%
NET: Disagree	275	209	114	32	55	38	72	7	9
	27%	28%	24%	34%	29%	31%	31%	25%	28%
Answered	972	715	446	87	179	116	223	25	32
Mean Score	2.05	2.09	2.04	2.26	2.09	2.22	2.16	2.04	1.99
Standard Deviation	.969	.944	.915	.955	1.051	.996	.885	1.066	1.072
Error variance	*	*	*	.01	.01	.01	*	.05	.04

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	333	14	15	3	3	11	22	6	115
	32%	19%	37% a	24%	24%	31%	37% a	40%	42% a
Tend to agree	364	32	11	7	6	16	16	4	76
	35%	43% h	28%	63%	45%	47%	27%	29%	27%
Tend to disagree	173	20	7	1	3	5	15	3	36
	17%	27% h	18%	6%	23%	14%	25% h	21%	13%
Strongly disagree	102	7	2	1	-	2	4	2	30
	10%	10%	4%	8%	-%	6%	7%	11%	11%
Don't know	65	1	5	-	1	1	2	-	20
	6%	1%	13% a	-%	8%	2%	3%	-%	7% a
NET: Agree	697	46	26	9	9	27	38	10	191
	67%	62%	66%	86%	69%	79%	65%	69%	69%
NET: Disagree	275	28	8	1	3	7	19	4	66
	27%	37% h	21%	14%	23%	20%	32%	31%	24%
Answered	972	74	34	11	13	34	57	14	257
Mean Score	2.05	2.28 bh	1.86	1.98	1.99	1.94	2.02	2.02	1.93
Standard Deviation	.969	.889	.903	.826	.747	.846	.972	1.052	1.028
Error variance	*	.01	.02	.06	.05	.03	.02	.08	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	333	113	220	87	240
	32%	25%	37%	24%	38%
			a		a
Tend to agree	364	175	189	148	209
	35%	39%	32%	40%	33%
		b		b	
Tend to disagree	173	100	73	88	76
	17%	22%	12%	24%	12%
		b		b	
Strongly disagree	102	38	64	32	65
	10%	9%	11%	9%	10%
Don't know	65	20	45	15	34
	6%	5%	8%	4%	5%
			a		
NET: Agree	697	288	409	235	449
	67%	65%	69%	64%	72%
					a
NET: Disagree	275	138	137	120	141
	27%	31%	23%	32%	23%
		b		b	
Answered	972	426	546	355	591
Mean Score	2.05	2.15	1.97	2.18	1.94
		b		b	
Standard Deviation	.969	.917	1.002	.906	.987
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	333 32%	62 30% c	32 28%	42 21%	34 28%	28 27%	63 30% c
Tend to agree	364 35%	71 34%	46 40%	74 36%	43 35%	41 39%	77 36%
Tend to disagree	173 17%	43 21%	29 25%	61 30% af	27 22%	22 21%	45 21%
Strongly disagree	102 10%	17 8%	3 3%	16 8%	15 13% b	8 8%	17 8%
Don't know	65 6%	14 7%	4 4%	13 6%	3 2%	4 4%	11 5%
NET: Agree	697 67%	133 64%	78 68% c	117 56%	77 63%	69 67%	140 66%
NET: Disagree	275 27%	59 29%	32 28%	77 37%	43 35%	30 30%	61 29%
Answered	972	192	110	194	119	99	202
Mean Score	2.05	2.07	2.03	2.26 b	2.20	2.11	2.08
Standard Deviation	.969	.946	.821	.891	.999	.917	.929
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	333	6	168	155	5	184	95	30	24
	32%	25%	34%	30%	35%	31%	34%	30%	35%
Tend to agree	364	5	161	189	6	213	98	33	20
	35%	25%	33%	37%	43%	36%	35%	32%	30%
Tend to disagree	173	6	84	82	1	92	49	24	8
	17%	27%	17%	16%	5%	16%	17%	23%	12%
Strongly disagree	102	3	41	57	-	52	31	10	9
	10%	13%	8%	11%	-%	9%	11%	10%	13%
Don't know	65	2	34	25	2	43	9	5	7
	6%	11%	7%	5%	18%	7%	3%	5%	11%
						b			b
NET: Agree	697	11	329	344	10	396	193	64	44
	67%	50%	67%	68%	78%	68%	68%	62%	64%
NET: Disagree	275	9	125	139	1	144	79	34	17
	27%	39%	26%	27%	5%	25%	28%	33%	25%
Answered	972	20	454	483	11	541	273	98	61
Mean Score	2.05	2.30	2.00	2.09	1.64	2.02	2.06	2.14	2.04
Standard Deviation	.969	1.053	.960	.980	.617	.946	.991	.982	1.062
Error variance	*	.06	*	*	.03	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	333	298	6	19	5	5	-
	32%	33%	20%	30%	22%	58%	-%
Tend to agree	364	315	14	20	8	2	3
	35%	35%	47%	33%	37%	21%	100%
Tend to disagree	173	144	6	15	5	2	-
	17%	16%	20%	24%	23%	20%	-%
Strongly disagree	102	96	1	2	2	-	-
	10%	11%	4%	4%	10%	-%	-%
Don't know	65	54	2	5	2	-	-
	6%	6%	8%	9%	8%	-%	-%
NET: Agree	697	613	20	39	13	6	3
	67%	68%	67%	63%	59%	80%	100%
NET: Disagree	275	240	7	17	7	2	-
	27%	26%	24%	28%	33%	20%	-%
Answered	972	853	28	56	20	8	3
Mean Score	2.05	2.05	2.09	2.02	2.24	1.62	2.00
Standard Deviation	.969	.984	.801	.884	.963	.859	-
Error variance	*	*	.03	.02	.06	.12	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 37 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I usually don't have problems shopping that are related to my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	333	300	7	11	1	5
	32%	32%	18%	30%	11%	76%
Tend to agree	364	336	14	10	3	-
	35%	36%	35%	29%	38%	-%
Tend to disagree	173	149	12	6	1	1
	17%	16%	30% a	18%	7%	24%
Strongly disagree	102	93	6	3	1	-
	10%	10%	14%	8%	13%	-%
Don't know	65	54	1	5	3	-
	6%	6%	4%	15% a	31%	-%
NET: Agree	697	637	22	21	4	5
	67%	68% b	53%	59%	49%	76%
NET: Disagree	275	241	18	9	2	1
	27%	26%	44% a	26%	20%	24%
Answered	972	878	39	30	6	6
Mean Score	2.05	2.04	2.41 a	2.04	2.33	1.49
Standard Deviation	.969	.966	.958	.988	1.050	.938
Error variance	*	*	.02	.03	.16	.13

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 38

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	242	109	133	115	71	57
	23%	23%	24%	29%	21%	19%
				bc		
Tend to agree	427	195	232	150	141	135
	41%	41%	42%	38%	42%	45%
Tend to disagree	184	93	91	74	63	48
	18%	19%	16%	19%	18%	16%
Strongly disagree	85	39	46	34	34	18
	8%	8%	8%	8%	10%	6%
Don’t know	100	44	55	25	32	42
	10%	9%	10%	6%	9%	14%
						ab
NET: Agree	668	304	365	265	212	191
	64%	63%	65%	67%	62%	64%
NET: Disagree	269	132	137	107	96	65
	26%	27%	25%	27%	28%	22%
Answered	937	436	502	372	308	257
Mean Score	2.12	2.14	2.10	2.07	2.19	2.10
Standard Deviation	.896	.895	.897	.930	.913	.820
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	242	9	11	11	211	3	31	30	21
	23%	11%	20%	21%	25%	16%	20%	33%	31%
Tend to agree	427	40	23	24	339	10	69	38	29
	41%	47%	42%	46%	40%	44%	44%	41%	42%
Tend to disagree	184	21	10	6	147	6	26	13	12
	18%	24%	19%	12%	17%	28%	17%	14%	17%
Strongly disagree	85	11	5	4	65	2	12	6	4
	8%	12%	9%	7%	8%	7%	7%	6%	6%
Don’t know	100	5	6	7	82	1	18	5	3
	10%	5%	10%	14%	10%	5%	12%	6%	4%
NET: Agree	668	49	34	35	550	13	100	68	50
	64%	58%	62%	67%	65%	60%	64%	74%	73%
NET: Disagree	269	31	15	10	212	8	38	19	15
	26%	37%	28%	19%	25%	35%	24%	20%	23%
Answered	937	80	49	45	763	21	138	87	65
Mean Score	2.12	2.41	2.20	2.06	2.09	2.28	2.14	1.93	1.97
Standard Deviation	.896	.859	.909	.845	.898	.842	.859	.874	.863
Error variance	*	.01	.01	.01	*	.02	.01	.01	.01

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	242	15	22	36	32	21
	23%	26%	21%	26%	25%	28%
Tend to agree	427	26	45	43	53	26
	41%	43%	43%	31%	40%	35%
Tend to disagree	184	12	17	30	22	10
	18%	21%	16%	22%	17%	13%
Strongly disagree	85	4	8	9	13	8
	8%	7%	7%	7%	10%	11%
Don’t know	100	2	13	19	11	9
	10%	4%	12%	14%	8%	13%
				a		
NET: Agree	668	41	67	79	85	47
	64%	69%	64%	58%	65%	64%
NET: Disagree	269	16	25	39	35	18
	26%	27%	24%	28%	27%	24%
Answered	937	58	91	118	120	65
Mean Score	2.12	2.09	2.12	2.11	2.14	2.08
Standard Deviation	.896	.876	.866	.934	.940	.990
Error variance	*	.01	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	242	82	65	119	6	37	13	11	13
	23%	31%	24%	22%	32%	35%	72%	64%	24%
Tend to agree	427	102	114	217	6	31	3	2	16
	41%	39%	42%	41%	35%	30%	16%	13%	30%
Tend to disagree	184	40	50	89	2	20	1	2	12
	18%	15%	18%	17%	12%	19%	5%	14%	22%
Strongly disagree	85	13	24	47	4	10	1	2	4
	8%	5%	9%	9%	21%	10%	4%	9%	8%
Don’t know	100	25	19	58	-	6	1	-	8
	10%	9%	7%	11%	-%	6%	3%	-%	16%
NET: Agree	668	183	179	335	12	69	16	13	29
	64%	70%	66%	63%	67%	65%	88%	77%	54%
NET: Disagree	269	53	74	136	6	30	2	4	16
	26%	20%	27%	26%	33%	29%	9%	23%	30%
Answered	937	236	253	471	19	99	18	17	44
Mean Score	2.12	1.93	2.13	2.14	2.22	2.03	1.38	1.69	2.16
Standard Deviation	.896	.855	.905	.908	1.141	1.000	.776	1.059	.952
Error variance	*	*	*	*	.08	.01	.03	.08	.02

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	242	29	8	16	15	44	19
	23%	34%	37%	37%	37%	34%	25%
Tend to agree	427	30	9	15	13	41	31
	41%	35%	44%	34%	32%	32%	40%
Tend to disagree	184	11	2	8	3	22	10
	18%	13%	11%	18%	7%	17%	13%
Strongly disagree	85	7	1	4	6	10	5
	8%	8%	5%	10%	15%	8%	7%
Don’t know	100	8	*	*	4	11	12
	10%	10%	2%	1%	9%	9%	15%
							c
NET: Agree	668	59	17	31	28	85	50
	64%	69%	81%	71%	69%	66%	65%
NET: Disagree	269	18	3	12	9	32	15
	26%	21%	16%	28%	22%	25%	20%
Answered	937	76	20	43	37	117	65
Mean Score	2.12	1.94	1.84	2.01	2.00	1.99	2.03
Standard Deviation	.896	.939	.853	.989	1.077	.951	.888
Error variance	*	.01	.03	.02	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	242	148	87	68	83
	23%	26%	24%	23%	29%
Tend to agree	427	227	156	112	106
	41%	40%	43%	38%	38%
Tend to disagree	184	100	54	60	44
	18%	18%	15%	20%	16%
Strongly disagree	85	33	33	23	20
	8%	6%	9%	8%	7%
Don’t know	100	55	34	34	28
	10%	10%	9%	11%	10%
NET: Agree	668	375	243	180	189
	64%	67%	67%	61%	67%
NET: Disagree	269	134	87	83	64
	26%	24%	24%	28%	23%
Answered	937	508	330	264	253
Mean Score	2.12	2.04	2.10	2.15	2.00
Standard Deviation	.896	.866	.906	.904	.903
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

		Professionals seen in relation to visible difference							
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	242	186	113	34	46	38	58	13	16
	23%	25%	24%	35%	24%	31%	25%	50%	52%
Tend to agree	427	319	194	35	81	43	105	6	5
	41%	42%	41%	36%	42%	35%	45%	23%	17%
Tend to disagree	184	142	93	19	40	28	38	2	5
	18%	19%	20%	20%	21%	23%	17%	8%	17%
Strongly disagree	85	45	25	5	11	5	7	3	5
	8%	6%	5%	6%	6%	4%	3%	12%	15%
Don’t know	100	67	47	3	15	9	24	2	-
	10%	9%	10%	3%	8%	8%	10%	7%	-%
NET: Agree	668	505	307	68	128	80	163	19	22
	64%	67%	65%	72%	66%	65%	70%	73%	68%
NET: Disagree	269	187	118	24	52	33	46	5	10
	26%	25%	25%	25%	27%	27%	20%	20%	32%
Answered	937	693	425	93	179	113	208	24	32
Mean Score	2.12	2.07	2.07	1.96	2.09	2.00	1.98	1.81	1.95
Standard Deviation	.896	.856	.847	.896	.853	.876	.777	1.075	1.148
Error variance	*	*	*	.01	*	.01	*	.05	.05

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	242 23%	28 37% h	21 52% fh	6 55%	4 31%	14 39%	18 31%	2 15%	55 20%
Tend to agree	427 41%	28 38%	8 20%	2 16%	1 5%	13 39%	19 33%	7 48%	108 39% b
Tend to disagree	184 18%	13 17%	5 12%	3 29%	8 61%	4 12%	18 30% bh	2 14%	42 15%
Strongly disagree	85 8%	3 4%	2 5%	- -%	- -%	1 4%	- -%	2 14%	39 14% af
Don’t know	100 10%	3 4%	4 11%	- -%	* 3%	2 6%	4 6%	1 10%	33 12%
NET: Agree	668 64%	56 75% h	29 72%	8 71%	5 35%	27 78%	37 64%	9 63%	163 59%
NET: Disagree	269 26%	16 21%	7 17%	3 29%	8 61%	6 16%	18 30%	4 27%	81 29%
Answered	937	72	35	11	13	32	55	13	245
Mean Score	2.12	1.88	1.65	1.75	2.32	1.79	1.99	2.29	2.27 ab
Standard Deviation	.896	.849	.913	.923	.959	.825	.813	.954	.987
Error variance	*	.01	.03	.08	.08	.03	.01	.08	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	242	134	107	134	102
	23%	30% b	18%	36% b	16%
Tend to agree	427	174	253	145	269
	41%	39%	43%	39%	43%
Tend to disagree	184	92	92	61	113
	18%	21% b	16%	16%	18%
Strongly disagree	85	19	66	13	69
	8%	4%	11% a	4%	11% a
Don’t know	100	28	72	16	71
	10%	6%	12% a	4%	11% a
NET: Agree	668	308	360	279	371
	64%	69% b	61%	76% b	59%
NET: Disagree	269	111	158	74	183
	26%	25%	27%	20%	29% a
Answered	937	419	518	353	554
Mean Score	2.12	1.99	2.23 a	1.87	2.27 a
Standard Deviation	.896	.848	.920	.827	.904
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	242 23%	79 38%	38 33%	76 37%	42 34%	41 40%	81 38%
Tend to agree	427 41%	82 40%	41 36%	94 46% e	45 37%	34 33%	79 37%
Tend to disagree	184 18%	27 13%	20 17%	20 10%	18 15%	18 18% c	35 16%
Strongly disagree	85 8%	8 4%	10 9% f	7 4%	10 8% f	5 5%	5 2%
Don’t know	100 10%	10 5%	5 5%	9 4%	7 6%	4 4%	12 6%
NET: Agree	668 64%	161 78%	79 69%	170 82% bd	87 71%	75 73%	160 75%
NET: Disagree	269 26%	35 17%	30 26% c	28 13%	28 23% c	24 23% c	40 19%
Answered	937	196	109	198	115	99	200
Mean Score	2.12	1.82	2.02 c	1.80	1.97	1.88	1.82
Standard Deviation	.896	.824	.951	.773	.936	.905	.808
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	242	7	108	123	4	147	69	20	7
	23%	30%	22%	24%	29%	25% d	24% d	19%	10%
Tend to agree	427	7	206	209	4	244	114	51	18
	41%	33%	42%	41%	32%	42% d	40% d	49% d	26%
Tend to disagree	184	6	80	96	3	99	57	16	12
	18%	25%	16%	19%	22%	17%	20%	16%	17%
Strongly disagree	85	-	45	38	-	42	25	9	9
	8%	-%	9%	7%	-%	7%	9%	9%	13%
Don’t know	100	3	50	42	2	52	17	7	23
	10%	13%	10%	8%	16%	9%	6%	7%	34% abc
NET: Agree	668	14	314	332	8	391	183	70	24
	64%	62%	64%	65%	61%	67% d	65% d	68% d	36%
NET: Disagree	269	6	124	134	3	141	82	25	21
	26%	25%	25%	26%	22%	24%	29%	25%	30%
Answered	937	19	438	466	11	532	265	96	45
Mean Score	2.12	1.95	2.14	2.10	1.92	2.07	2.14	2.16	2.51 abc
Standard Deviation	.896	.811	.904	.886	.819	.880	.911	.862	.983
Error variance	*	.03	*	*	.06	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	242	204	8	19	10	-	-
	23%	23%	25%	31%	45%	-%	-%
Tend to agree	427	383	13	20	4	6	2
	41%	42%	42%	32%	18%	73%	57%
Tend to disagree	184	157	7	13	3	2	1
	18%	17%	23%	22%	14%	27%	43%
Strongly disagree	85	77	-	5	1	-	-
	8%	9%	-%	9%	4%	-%	-%
Don’t know	100	85	3	4	4	-	-
	10%	9%	10%	7%	19%	-%	-%
NET: Agree	668	587	20	38	14	6	2
	64%	65%	67%	63%	63%	73%	57%
NET: Disagree	269	235	7	19	4	2	1
	26%	26%	23%	31%	18%	27%	43%
Answered	937	822	27	57	18	8	3
Mean Score	2.12	2.13	1.97	2.09	1.71	2.27	2.43
Standard Deviation	.896	.894	.745	.974	.953	.477	.605
Error variance	*	*	.02	.02	.06	.04	.12

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 38 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I do not think that visible differences are represented well in adverts

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	242	204	11	15	6	2
	23%	22%	26%	44%	65%	37%
				a		
Tend to agree	427	393	18	7	2	3
	41%	42%	45%	19%	21%	47%
		c	c			
Tend to disagree	184	165	9	6	1	1
	18%	18%	23%	17%	14%	9%
Strongly disagree	85	76	1	5	-	*
	8%	8%	1%	15%	-%	7%
				b		
Don’t know	100	94	1	2	-	-
	10%	10%	4%	6%	-%	-%
NET: Agree	668	597	29	22	7	5
	64%	64%	72%	63%	86%	84%
NET: Disagree	269	241	10	11	1	1
	26%	26%	25%	31%	14%	16%
Answered	937	837	39	33	9	6
Mean Score	2.12	2.13	1.99	2.02	1.49	1.86
Standard Deviation	.896	.886	.765	1.140	.772	.930
Error variance	*	*	.01	.04	.07	.12

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 39

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	168	75	93	87	48	33
	16%	16%	17%	22%	14%	11%
				bc		
Tend to agree	391	176	215	146	134	111
	38%	37%	39%	37%	39%	37%
Tend to disagree	211	106	105	83	70	58
	20%	22%	19%	21%	21%	19%
Strongly disagree	141	69	72	48	49	44
	14%	14%	13%	12%	14%	15%
Don’t know	126	54	72	33	39	53
	12%	11%	13%	8%	11%	18%
						ab
NET: Agree	559	251	308	233	182	144
	54%	52%	55%	59%	54%	48%
				c		
NET: Disagree	353	175	177	131	119	102
	34%	37%	32%	33%	35%	34%
Answered	911	427	485	364	301	246
Mean Score	2.36	2.40	2.32	2.25	2.40	2.46
					a	a
Standard Deviation	.953	.957	.950	.966	.942	.937
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	168	7	7	8	146	1	28	25	15
	16%	8%	13%	16%	17%	6%	18%	27%	22%
Tend to agree	391	37	20	18	315	9	58	25	23
	38%	44%	37%	35%	37%	41%	37%	27%	34%
Tend to disagree	211	18	10	12	171	8	30	26	16
	20%	21%	19%	22%	20%	39%	19%	28%	23%
Strongly disagree	141	14	10	7	110	-	20	10	11
	14%	16%	19%	13%	13%	-%	13%	10%	16%
Don’t know	126	9	7	7	102	3	20	7	4
	12%	11%	13%	14%	12%	14%	13%	8%	5%
NET: Agree	559	44	27	27	461	10	86	50	38
	54%	52%	50%	51%	55%	47%	55%	54%	56%
NET: Disagree	353	32	21	18	282	8	50	35	27
	34%	38%	38%	35%	33%	39%	32%	38%	39%
Answered	911	76	48	45	743	19	136	85	64
Mean Score	2.36	2.51	2.50	2.37	2.33	2.37	2.31	2.24	2.35
Standard Deviation	.953	.898	.998	.966	.955	.638	.960	.998	1.022
Error variance	*	.01	.01	.01	*	.01	.01	.02	.01

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	168	11	7	24	22	14
	16%	18%	7%	17%	16%	18%
		b		b		b
Tend to agree	391	26	59	51	45	21
	38%	42%	56%	37%	34%	28%
			cde			
Tend to disagree	211	13	11	30	25	13
	20%	22%	10%	22%	19%	17%
Strongly disagree	141	7	14	18	18	13
	14%	11%	14%	13%	14%	17%
Don’t know	126	3	14	14	22	15
	12%	6%	13%	10%	17%	20%
					a	a
NET: Agree	559	37	65	75	66	34
	54%	61%	63%	55%	50%	46%
NET: Disagree	353	20	25	48	43	25
	34%	34%	24%	35%	33%	34%
Answered	911	57	90	123	109	59
Mean Score	2.36	2.28	2.36	2.34	2.36	2.41
Standard Deviation	.953	.921	.841	.955	.985	1.069
Error variance	*	.01	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	168	55	47	77	3	26	8	8	7
	16%	21%	17%	14%	15%	25%	45%	44%	14%
Tend to agree	391	104	114	198	4	37	7	5	20
	38%	40%	42%	37%	24%	35%	37%	31%	38%
Tend to disagree	211	47	58	110	4	26	1	1	8
	20%	18%	21%	21%	19%	24%	4%	4%	15%
Strongly disagree	141	21	28	79	5	11	1	4	6
	14%	8%	10%	15%	26%	10%	6%	21%	12%
Don’t know	126	34	27	65	3	5	2	-	11
	12%	13%	10%	12%	16%	5%	8%	-%	21%
NET: Agree	559	158	160	275	7	64	15	13	27
	54%	61%	59%	52%	39%	60%	82%	75%	52%
NET: Disagree	353	68	85	189	8	36	2	4	14
	34%	26%	31%	36%	45%	34%	10%	25%	26%
Answered	911	227	246	464	16	100	17	17	41
Mean Score	2.36	2.15	2.27	2.41	2.68	2.21	1.69	2.01	2.30
Standard Deviation	.953	.894	.896	.956	1.127	.957	.860	1.178	.941
Error variance	*	*	*	*	.09	.01	.04	.10	.02

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	168	23	9	11	11	33	12
	16%	27%	43%	25%	28%	26%	16%
Tend to agree	391	23	5	15	15	50	23
	38%	27%	26%	34%	38%	39%	30%
Tend to disagree	211	14	3	9	8	21	18
	20%	17%	15%	20%	20%	17%	23%
Strongly disagree	141	11	1	8	3	11	13
	14%	13%	7%	17%	8%	9%	17%
Don’t know	126	13	2	1	3	13	11
	12%	16%	9%	3%	7%	10%	15%
		c					
NET: Agree	559	46	14	26	26	82	35
	54%	54%	69%	60%	65%	64%	46%
						f	
NET: Disagree	353	26	4	16	11	32	30
	34%	30%	21%	37%	28%	25%	40%
							e
Answered	911	71	19	42	38	115	65
Mean Score	2.36	2.20	1.83	2.30	2.09	2.09	2.47
							e
Standard Deviation	.953	1.066	.974	1.059	.931	.926	1.016
Error variance	*	.02	.05	.03	.02	.01	.02

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	168	84	72	49	59
	16%	15%	20%	17%	21%
					a
Tend to agree	391	223	129	110	95
	38%	40%	36%	37%	34%
Tend to disagree	211	112	67	52	57
	20%	20%	18%	18%	20%
Strongly disagree	141	75	42	40	30
	14%	13%	12%	13%	11%
Don’t know	126	68	53	45	39
	12%	12%	15%	15%	14%
NET: Agree	559	308	201	160	154
	54%	55%	55%	54%	55%
NET: Disagree	353	187	109	92	88
	34%	33%	30%	31%	31%
Answered	911	495	310	252	242
Mean Score	2.36	2.36	2.26	2.33	2.24
Standard Deviation	.953	.936	.965	.966	.963
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	168	135	87	32	33	31	36	9	5
	16%	18%	19%	34%	17%	26%	16%	35%	16%
Tend to agree	391	299	183	39	78	46	103	10	12
	38%	39%	39%	41%	40%	38%	44%	40%	37%
Tend to disagree	211	156	97	16	39	26	45	3	9
	20%	21%	21%	17%	20%	21%	19%	11%	27%
Strongly disagree	141	83	47	5	20	5	16	2	6
	14%	11%	10%	5%	10%	4%	7%	6%	20%
Don’t know	126	87	57	4	24	14	33	2	-
	12%	11%	12%	4%	12%	11%	14%	8%	-%
NET: Agree	559	434	271	71	111	77	139	20	17
	54%	57%	57%	74%	57%	63%	60%	75%	53%
NET: Disagree	353	239	144	21	59	31	61	4	15
	34%	31%	31%	22%	31%	26%	26%	17%	47%
Answered	911	673	415	92	170	109	199	24	32
Mean Score	2.36	2.28	2.25	1.94	2.27	2.05	2.21	1.87	2.50
Standard Deviation	.953	.921	.915	.865	.909	.853	.831	.879	1.002
Error variance	*	*	*	.01	*	.01	*	.04	.03

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	168	19	12	3	2	9	7	2	33
	16%	26% h	30% fh	31%	12%	27%	12%	14%	12%
Tend to agree	391	36	15	5	6	17	26	5	92
	38%	48% h	38%	42%	43%	48%	45%	36%	33%
Tend to disagree	211	7	6	3	2	5	10	1	55
	20%	9%	16%	27%	17%	15%	17%	6%	20% a
Strongly disagree	141	7	4	-	3	2	5	2	58
	14%	9%	9%	-%	24%	5%	9%	15%	21% af
Don’t know	126	6	3	-	*	2	10	4	39
	12%	7%	7%	-%	3%	5%	17%	30%	14%
NET: Agree	559	56	27	8	8	26	33	7	125
	54%	74% fh	68% h	73%	55%	75%	57%	49%	45%
NET: Disagree	353	14	10	3	6	7	16	3	114
	34%	18%	25%	27%	41%	20%	27%	21%	41% af
Answered	911	70	37	11	13	33	49	10	239
Mean Score	2.36	2.02	2.04	1.96	2.55	1.98	2.29	2.31	2.58 ab
Standard Deviation	.953	.884	.949	.797	1.041	.813	.854	1.065	1.007
Error variance	*	.01	.03	.06	.10	.02	.02	.11	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	168	96	72	104	62
	16%	21%	12%	28%	10%
		b		b	
Tend to agree	391	179	212	160	217
	38%	40%	36%	43%	35%
				b	
Tend to disagree	211	95	116	67	138
	20%	21%	20%	18%	22%
Strongly disagree	141	40	101	24	113
	14%	9%	17%	6%	18%
			a		a
Don’t know	126	37	89	15	95
	12%	8%	15%	4%	15%
			a		a
NET: Agree	559	275	284	264	279
	54%	62%	48%	71%	45%
		b		b	
NET: Disagree	353	135	218	91	251
	34%	30%	37%	25%	40%
			a		a
Answered	911	410	501	355	530
Mean Score	2.36	2.19	2.49	2.03	2.57
			a		a
Standard Deviation	.953	.905	.972	.868	.952
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	168	53	32	56	34	40	59
	16%	26%	28%	27%	28%	38% ac	28%
Tend to agree	391	90	38	97	56	28	80
	38%	44% e	33%	47% be	46% be	27%	38%
Tend to disagree	211	27	23	23	20	14	33
	20%	13%	20% c	11%	16%	14%	16%
Strongly disagree	141	14	17	12	9	11	16
	14%	7%	15% acf	6%	8%	11%	8%
Don’t know	126	22	5	19	3	10	24
	12%	11% d	4%	9% d	2%	10% d	11% bd
NET: Agree	559	143	70	153	90	68	139
	54%	69%	61%	74% b	74% b	65%	66%
NET: Disagree	353	42	40	36	29	26	49
	34%	20%	35% acf	17%	24%	25%	23%
Answered	911	184	109	188	119	93	189
Mean Score	2.36	2.02	2.22 c	1.96	2.04	1.97	2.03
Standard Deviation	.953	.861	1.034	.828	.875	1.039	.915
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	168	5	77	84	2	96	52	16	5
	16%	24%	16%	16%	14%	16% d	18% d	15%	7%
Tend to agree	391	8	172	205	5	218	114	40	19
	38%	36%	35%	40%	34%	37%	40%	39%	28%
Tend to disagree	211	5	96	106	3	116	62	22	12
	20%	24%	20%	21%	23%	20%	22%	21%	17%
Strongly disagree	141	1	75	63	-	70	38	19	14
	14%	5%	15%	12%	-%	12%	14%	19%	20%
Don’t know	126	2	67	51	4	84	16	7	19
	12%	11%	14%	10%	29%	14% bc	6%	6%	28% abc
NET: Agree	559	13	249	289	6	314	166	55	24
	54%	60%	51%	57%	48%	54% d	59% d	54% d	35%
NET: Disagree	353	6	172	169	3	186	100	41	25
	34%	29%	35%	33%	23%	32%	35%	40%	37%
Answered	911	20	421	457	9	500	266	96	49
Mean Score	2.36	2.12	2.40	2.32	2.13	2.32	2.32	2.46	2.70 ab
Standard Deviation	.953	.895	.983	.928	.748	.940	.949	.990	.985
Error variance	*	.04	*	*	.06	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	168	146	6	14	-	-	-
	16%	16%	21%	24%	-%	-%	-%
Tend to agree	391	344	12	23	6	3	2
	38%	38%	39%	38%	28%	33%	57%
Tend to disagree	211	188	5	12	3	2	1
	20%	21%	18%	19%	14%	27%	43%
Strongly disagree	141	120	2	8	8	2	-
	14%	13%	8%	13%	35%	23%	-%
Don’t know	126	110	4	4	5	1	-
	12%	12%	14%	6%	24%	17%	-%
NET: Agree	559	490	18	38	6	3	2
	54%	54%	60%	61%	28%	33%	57%
NET: Disagree	353	308	8	20	11	4	1
	34%	34%	26%	32%	49%	50%	43%
Answered	911	798	26	57	17	7	3
Mean Score	2.36	2.35	2.15	2.23	3.10	2.88	2.43
Standard Deviation	.953	.947	.915	.988	.929	.882	.605
Error variance	*	*	.04	.02	.06	.16	.12

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 39 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - People with visible differences are regularly ignored by brands

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	168	139	2	13	5	5
	16%	15%	6%	38%	55%	77%
				ab		
Tend to agree	391	363	13	8	2	*
	38%	39%	33%	24%	21%	7%
Tend to disagree	211	184	18	5	1	1
	20%	20%	44%	14%	14%	16%
			ac			
Strongly disagree	141	128	7	4	1	-
	14%	14%	18%	11%	10%	-%
Don’t know	126	118	-	5	-	-
	12%	13%	-%	14%	-%	-%
		b		b		
NET: Agree	559	501	16	22	7	5
	54%	54%	38%	62%	76%	84%
				b		
NET: Disagree	353	312	25	9	2	1
	34%	34%	62%	25%	24%	16%
			ac			
Answered	911	814	41	30	9	6
Mean Score	2.36	2.37	2.73	1.97	1.79	1.39
		c	ac			
Standard Deviation	.953	.943	.824	1.067	1.092	.815
Error variance	*	*	.02	.04	.13	.10

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 40

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	160	83	77	91	44	25
	15%	17%	14%	23%	13%	8%
				bc		
Tend to agree	282	115	167	120	101	62
	27%	24%	30%	30%	30%	21%
			a	c	c	
Tend to disagree	255	127	128	84	86	84
	25%	26%	23%	21%	25%	28%
Strongly disagree	170	88	82	47	57	66
	16%	18%	15%	12%	17%	22%
						a
Don’t know	169	67	102	55	52	61
	16%	14%	18%	14%	15%	21%
						a
NET: Agree	443	198	244	211	144	87
	43%	41%	44%	53%	42%	29%
				bc	c	
NET: Disagree	425	215	210	131	143	150
	41%	45%	38%	33%	42%	50%
		b			a	ab
Answered	868	413	455	342	288	238
Mean Score	2.50	2.53	2.47	2.25	2.54	2.80
					a	ab
Standard Deviation	1.006	1.039	.976	1.000	.976	.964
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	160	4	4	7	146	1	23	19	13
	15%	5%	7%	13%	17%	5%	15%	20%	20%
Tend to agree	282	25	14	14	230	8	38	30	20
	27%	29%	25%	26%	27%	37%	24%	33%	29%
Tend to disagree	255	28	14	10	203	6	36	19	17
	25%	33%	26%	19%	24%	29%	23%	21%	26%
Strongly disagree	170	15	13	9	133	3	29	10	10
	16%	17%	24%	17%	16%	15%	19%	11%	14%
Don’t know	169	13	9	13	133	3	31	14	8
	16%	15%	17%	25%	16%	14%	20%	16%	12%
NET: Agree	443	29	18	20	376	9	61	49	33
	43%	34%	32%	39%	44%	42%	39%	53%	49%
NET: Disagree	425	43	28	19	336	10	64	29	27
	41%	50%	51%	36%	40%	44%	41%	31%	40%
Answered	868	72	45	39	712	19	125	78	60
Mean Score	2.50	2.74	2.81	2.53	2.45	2.63	2.56	2.26	2.39
Standard Deviation	1.006	.856	.967	1.035	1.016	.849	1.042	.969	1.010
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	160	12	17	29	18	14
	15%	19%	16%	21%	13%	19%
Tend to agree	282	16	36	33	34	15
	27%	27%	35%	24%	26%	21%
Tend to disagree	255	20	30	25	34	16
	25%	33%	29%	18%	26%	21%
		c				
Strongly disagree	170	4	9	29	26	14
	16%	7%	9%	21%	20%	18%
				ab	a	a
Don’t know	169	8	12	22	20	16
	16%	14%	11%	16%	15%	21%
NET: Agree	443	28	53	62	51	29
	43%	46%	51%	46%	39%	39%
NET: Disagree	425	24	39	53	60	29
	41%	40%	38%	39%	46%	39%
Answered	868	52	92	115	112	58
Mean Score	2.50	2.33	2.34	2.45	2.61	2.49
Standard Deviation	1.006	.919	.894	1.123	1.013	1.100
Error variance	*	.01	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

		Mark, scar or condition							
	Total	Skin condition	Birthmark	Scarring	Craniofacial condition	Burns	Paralysis	Cleft	Cancer
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	160	50	46	77	4	29	5	9	6
	15%	19%	17%	14%	22%	28%	24%	50%	12%
Tend to agree	282	81	90	139	4	29	9	3	13
	27%	31%	33%	26%	21%	27%	48%	19%	25%
Tend to disagree	255	64	75	130	5	22	2	4	10
	25%	25%	28%	25%	27%	20%	10%	25%	19%
Strongly disagree	170	30	32	89	4	16	2	1	12
	16%	12%	12%	17%	23%	15%	12%	5%	22%
Don’t know	169	35	30	94	1	10	1	-	12
	16%	13%	11%	18%	8%	9%	6%	-%	22%
NET: Agree	443	131	136	216	8	58	13	12	19
	43%	50%	50%	41%	42%	55%	72%	69%	37%
NET: Disagree	425	94	107	219	9	38	4	5	22
	41%	36%	39%	41%	50%	36%	22%	31%	41%
Answered	868	226	243	435	17	96	18	17	41
Mean Score	2.50	2.33	2.38	2.53	2.55	2.26	2.11	1.86	2.66
Standard Deviation	1.006	.969	.938	1.007	1.134	1.073	.960	1.008	1.061
Error variance	*	*	*	*	.09	.01	.05	.07	.03

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	160	22	4	14	14	31	7
	15%	26%	21%	32%	34%	24%	9%
		f		f	f	f	
Tend to agree	282	23	10	10	16	38	14
	27%	27%	48%	22%	39%	29%	18%
					f		
Tend to disagree	255	15	4	8	5	31	21
	25%	18%	20%	19%	12%	24%	28%
Strongly disagree	170	18	1	5	3	16	17
	16%	22%	7%	12%	8%	13%	22%
Don’t know	169	6	1	6	3	12	17
	16%	7%	3%	14%	7%	10%	23%
							ade
NET: Agree	443	45	14	24	29	68	21
	43%	53%	70%	55%	73%	53%	27%
		f		f	aef	f	
NET: Disagree	425	34	6	14	8	47	38
	41%	40%	27%	31%	20%	37%	50%
		d					cd
Answered	868	79	20	37	38	116	59
Mean Score	2.50	2.38	2.14	2.13	1.94	2.28	2.82
		d					acde
Standard Deviation	1.006	1.132	.864	1.087	.925	1.010	.989
Error variance	*	.02	.03	.03	.02	.01	.02

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	160	90	65	47	46
	15%	16%	18%	16%	16%
Tend to agree	282	153	94	76	80
	27%	27%	26%	26%	28%
Tend to disagree	255	139	87	70	63
	25%	25%	24%	23%	22%
Strongly disagree	170	89	65	52	45
	16%	16%	18%	18%	16%
Don’t know	169	92	53	52	47
	16%	16%	15%	18%	17%
NET: Agree	443	244	158	123	126
	43%	43%	44%	41%	45%
NET: Disagree	425	228	152	122	108
	41%	40%	42%	41%	38%
Answered	868	471	310	245	233
Mean Score	2.50	2.48	2.49	2.52	2.46
Standard Deviation	1.006	1.006	1.044	1.031	1.017
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	160	129	74	23	27	27	47	9	12
	15%	17%	16%	24%	14%	22%	20%	36%	38%
Tend to agree	282	225	139	28	58	40	65	10	8
	27%	30%	29%	29%	30%	33%	28%	37%	25%
Tend to disagree	255	195	132	23	40	26	63	3	9
	25%	26%	28%	24%	20%	21%	27%	12%	28%
Strongly disagree	170	98	54	13	30	15	26	3	3
	16%	13%	11%	14%	15%	12%	11%	13%	9%
Don’t know	169	112	72	10	40	14	31	1	-
	16%	15%	15%	10%	21%	12%	13%	2%	-%
NET: Agree	443	354	213	50	85	68	112	19	20
	43%	47%	45%	53%	44%	55%	48%	73%	63%
NET: Disagree	425	293	186	35	70	40	89	7	12
	41%	39%	40%	37%	36%	33%	38%	25%	37%
Answered	868	648	400	86	154	108	201	26	32
Mean Score	2.50	2.41	2.42	2.30	2.47	2.26	2.34	2.02	2.08
Standard Deviation	1.006	.972	.942	1.025	.997	.986	.974	1.026	1.025
Error variance	*	*	*	.01	.01	.01	*	.05	.04

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	160	21	15	2	3	10	8	1	31
	15%	28% fh	37% fh	15%	19%	28%	13%	10%	11%
Tend to agree	282	23	10	7	3	16	13	*	57
	27%	30%	25%	64%	18%	46%	22%	3%	21%
Tend to disagree	255	17	3	1	8	6	21	5	60
	25%	23% b	6%	5%	58%	18%	36% bh	39%	22% b
Strongly disagree	170	7	9	2	1	1	9	3	72
	16%	9%	22%	16%	5%	2%	15%	22%	26% a
Don’t know	169	7	4	-	-	2	8	4	57
	16%	10%	10%	-%	-%	5%	14%	26%	21% a
NET: Agree	443	44	25	8	5	26	21	2	88
	43%	58% fh	62% fh	79%	37%	75%	36%	14%	32%
NET: Disagree	425	24	11	2	9	7	30	9	132
	41%	32%	28%	21%	63%	20%	50% ab	60%	47% ab
Answered	868	68	36	11	14	33	50	10	220
Mean Score	2.50	2.15	2.14	2.23	2.49	1.93	2.60 a	2.97	2.78 ab
Standard Deviation	1.006	.980	1.211	.937	.881	.764	.954	.997	1.054
Error variance	*	.01	.04	.08	.06	.02	.02	.10	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	160	102	58	103	54
	15%	23%	10%	28%	9%
		b		b	
Tend to agree	282	146	137	136	144
	27%	33%	23%	37%	23%
		b		b	
Tend to disagree	255	114	141	82	165
	25%	26%	24%	22%	26%
Strongly disagree	170	47	123	26	137
	16%	10%	21%	7%	22%
			a		a
Don’t know	169	37	132	23	124
	16%	8%	22%	6%	20%
			a		a
NET: Agree	443	248	195	239	198
	43%	56%	33%	65%	32%
		b		b	
NET: Disagree	425	161	264	108	303
	41%	36%	45%	29%	48%
			a		a
Answered	868	409	459	347	501
Mean Score	2.50	2.26	2.72	2.09	2.77
			a		a
Standard Deviation	1.006	.960	.998	.907	.971
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	160	53	38	45	31	33	54
	15%	26%	33% c	22%	26%	32%	25%
Tend to agree	282	61	36	66	49	38	61
	27%	30%	32%	32%	40% f	37%	29%
Tend to disagree	255	51	21	47	24	16	52
	25%	25%	18%	23%	19%	16%	24%
Strongly disagree	170	19	12	27	8	10	22
	16%	9%	11%	13%	6%	10%	11%
Don’t know	169	22	7	22	11	6	23
	16%	10%	6%	11%	9%	6%	11%
NET: Agree	443	114	74	111	80	70	116
	43%	55%	65%	54%	66% cf	68% acf	54%
NET: Disagree	425	70	33	74	31	26	74
	41%	34%	29%	36%	26%	25%	35%
Answered	868	185	107	185	111	97	190
Mean Score	2.50	2.20	2.07	2.30 e	2.07	2.04	2.22
Standard Deviation	1.006	.975	1.006	.998	.876	.960	.992
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	160	5	81	73	1	87	50	19	4
	15%	24%	17%	14%	9%	15%	18% d	19% d	6%
Tend to agree	282	10	113	154	5	151	91	31	9
	27%	46%	23%	30% b	39%	26% d	32% ad	30% d	13%
Tend to disagree	255	4	109	141	2	139	80	27	10
	25%	17%	22%	28%	14%	24%	28% d	26%	15%
Strongly disagree	170	*	90	76	3	102	34	16	17
	16%	2%	18%	15%	21%	17% b	12%	16%	26% b
Don’t know	169	2	95	65	2	106	26	10	28
	16%	11%	19% c	13%	18%	18% bc	9%	9%	41% abc
NET: Agree	443	15	194	227	6	238	142	51	13
	43%	70%	40%	45%	48%	41% d	50% ad	49% d	19%
NET: Disagree	425	4	199	216	5	241	114	43	27
	41%	19%	41%	43%	35%	41%	41%	41%	40%
Answered	868	20	393	443	11	478	256	93	40
Mean Score	2.50	1.97	2.53	2.49	2.57	2.53	2.38	2.42	3.01 abc
Standard Deviation	1.006	.762	1.059	.962	1.035	1.020	.950	1.009	1.033
Error variance	*	.03	*	*	.10	*	*	.01	.03

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	160	130	5	17	6	2	-
	15%	14%	17%	27%	26%	23%	-%
				a			
Tend to agree	282	243	8	20	5	4	3
	27%	27%	26%	32%	21%	56%	100%
Tend to disagree	255	230	6	14	3	2	-
	25%	25%	19%	23%	14%	20%	-%
Strongly disagree	170	153	8	4	4	-	-
	16%	17%	26%	7%	20%	-%	-%
		c					
Don’t know	169	152	3	7	4	-	-
	16%	17%	11%	11%	19%	-%	-%
NET: Agree	443	373	13	36	10	6	3
	43%	41%	43%	59%	47%	80%	100%
				a			
NET: Disagree	425	383	14	18	7	2	-
	41%	42%	46%	30%	34%	20%	-%
Answered	868	756	27	55	18	8	3
Mean Score	2.50	2.54	2.62	2.10	2.34	1.97	2.00
		c					
Standard Deviation	1.006	.999	1.124	.931	1.206	.706	-
Error variance	*	*	.05	.02	.10	.08	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 40 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I am more likely to spend my money on a brand that shows someone with a visible difference in an advert

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	160	135	8	12	-	2
	15%	14%	19%	34%	-%	26%
				a		
Tend to agree	282	254	11	5	4	3
	27%	27%	28%	13%	49%	57%
Tend to disagree	255	228	13	10	1	1
	25%	25%	33%	28%	17%	10%
Strongly disagree	170	155	5	6	1	*
	16%	17%	13%	16%	13%	7%
Don’t know	169	159	3	3	2	-
	16%	17%	7%	9%	20%	-%
NET: Agree	443	389	19	17	4	5
	43%	42%	47%	47%	49%	83%
NET: Disagree	425	384	19	15	3	1
	41%	41%	46%	44%	31%	17%
Answered	868	773	38	32	7	6
Mean Score	2.50	2.52	2.43	2.29	2.55	1.98
Standard Deviation	1.006	1.001	.978	1.156	.822	.875
Error variance	*	*	.03	.04	.11	.11

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 41

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	108	58	50	68	23	17
	10%	12%	9%	17%	7%	6%
				bc		
Tend to agree	176	84	93	89	64	23
	17%	17%	17%	22%	19%	8%
				c	c	
Tend to disagree	265	118	147	86	111	68
	26%	25%	26%	22%	33%	23%
					ac	
Strongly disagree	411	192	219	118	122	170
	40%	40%	39%	30%	36%	57%
						ab
Don’t know	77	29	48	36	20	21
	7%	6%	9%	9%	6%	7%
NET: Agree	284	142	142	158	87	40
	27%	29%	26%	40%	25%	13%
				bc	c	
NET: Disagree	676	310	366	204	233	239
	65%	65%	66%	51%	69%	80%
					a	ab
Answered	960	451	509	362	320	278
Mean Score	3.02	2.98	3.05	2.70	3.04	3.41
					a	ab
Standard Deviation	1.030	1.061	1.002	1.115	.930	.878
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	108	5	3	5	95	*	20	13	13
	10%	6%	6%	9%	11%	2%	13%	14%	19%
Tend to agree	176	9	7	7	154	2	28	21	13
	17%	11%	12%	13%	18%	10%	18%	22%	19%
Tend to disagree	265	24	13	16	212	10	42	30	19
	26%	29%	23%	31%	25%	45%	27%	32%	27%
Strongly disagree	411	47	28	20	316	7	51	22	24
	40%	55%	51%	39%	37%	34%	33%	24%	35%
Don’t know	77	-	4	4	69	2	14	7	1
	7%	-%	7%	8%	8%	9%	9%	7%	1%
NET: Agree	284	14	10	11	248	3	48	34	25
	27%	16%	19%	22%	29%	12%	31%	36%	37%
NET: Disagree	676	71	41	36	528	17	94	52	42
	65%	84%	74%	70%	62%	78%	60%	56%	62%
Answered	960	85	51	48	776	20	142	86	67
Mean Score	3.02	3.33	3.28	3.08	2.97	3.22	2.88	2.71	2.79
Standard Deviation	1.030	.888	.939	.986	1.046	.745	1.055	1.017	1.122
Error variance	*	.01	.01	.01	*	.01	.01	.02	.02

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	108	6	9	21	9	4
	10%	11%	8%	15% de	7%	5%
Tend to agree	176	19	17	25	17	11
	17%	31% bde	16%	18%	13%	16%
Tend to disagree	265	12	20	37	27	15
	26%	21%	19%	27%	20%	20%
Strongly disagree	411	20	51	44	63	34
	40%	33%	49% c	32%	48% ac	45%
Don’t know	77	2	8	10	15	10
	7%	4%	7%	7%	11%	14% a
NET: Agree	284	25	26	46	26	15
	27%	42% bde	25%	34% d	20%	21%
NET: Disagree	676	32	71	81	90	48
	65%	54%	68%	59%	69% a	65%
Answered	960	58	96	127	117	64
Mean Score	3.02	2.80	3.17 ac	2.82	3.24 ac	3.22 ac
Standard Deviation	1.030	1.049	1.023	1.084	.974	.959
Error variance	*	.02	.02	.01	.01	.01

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	108	37	35	50	3	23	6	8	7
	10%	14%	13%	10%	14%	22%	32%	46%	13%
Tend to agree	176	55	60	73	5	23	2	6	8
	17%	21%	22%	14%	30%	21%	9%	36%	15%
Tend to disagree	265	76	69	138	4	32	5	2	13
	26%	29%	25%	26%	24%	30%	26%	13%	26%
Strongly disagree	411	72	85	226	6	24	6	1	21
	40%	28%	31%	43%	32%	23%	33%	5%	40%
Don’t know	77	21	23	42	-	4	-	-	4
	7%	8%	8%	8%	-%	4%	-%	-%	7%
NET: Agree	284	92	96	123	8	46	8	14	15
	27%	35%	35%	23%	44%	43%	41%	82%	28%
NET: Disagree	676	148	154	363	10	56	11	3	34
	65%	57%	57%	69%	56%	53%	59%	18%	65%
Answered	960	240	250	487	19	101	19	17	49
Mean Score	3.02	2.77	2.82	3.11	2.74	2.56	2.60	1.78	2.99
Standard Deviation	1.030	1.046	1.058	1.009	1.086	1.089	1.275	.895	1.081
Error variance	*	*	*	*	.07	.01	.09	.06	.03

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	108	19	6	12	14	22	6
	10%	23%	28%	27%	34%	17%	8%
		f		f	ef		
Tend to agree	176	19	5	11	12	31	2
	17%	22%	25%	26%	29%	24%	3%
		f		f	f	f	
Tend to disagree	265	17	5	11	7	28	15
	26%	20%	23%	26%	18%	22%	19%
Strongly disagree	411	25	3	9	6	40	51
	40%	29%	17%	20%	15%	31%	66%
						d	acde
Don’t know	77	5	1	1	2	7	3
	7%	6%	7%	1%	4%	5%	5%
NET: Agree	284	38	11	23	26	53	8
	27%	45%	53%	53%	63%	41%	10%
		f		f	ef	f	
NET: Disagree	676	41	8	20	13	68	65
	65%	49%	40%	46%	33%	53%	85%
						d	acde
Answered	960	79	19	43	39	121	73
Mean Score	3.02	2.59	2.31	2.39	2.13	2.72	3.50
						d	acde
Standard Deviation	1.030	1.170	1.116	1.107	1.080	1.110	.892
Error variance	*	.02	.06	.03	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	108	59	43	28	30
	10%	11%	12%	10%	11%
Tend to agree	176	96	70	51	49
	17%	17%	19%	17%	17%
Tend to disagree	265	162	81	63	62
	26%	29%	22%	21%	22%
		bcd			
Strongly disagree	411	209	138	129	107
	40%	37%	38%	43%	38%
Don’t know	77	37	32	26	32
	7%	7%	9%	9%	12%
					a
NET: Agree	284	156	113	80	79
	27%	28%	31%	27%	28%
NET: Disagree	676	371	218	192	169
	65%	66%	60%	65%	60%
Answered	960	527	331	272	248
Mean Score	3.02	2.99	2.95	3.08	2.99
Standard Deviation	1.030	1.016	1.069	1.039	1.059
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	108	98	63	16	20	21	27	6	9
	10%	13%	13%	17%	10%	17%	12%	22%	29%
Tend to agree	176	158	80	26	32	18	54	6	11
	17%	21%	17%	27%	16%	15%	23%	24%	34%
Tend to disagree	265	214	140	31	59	43	71	6	7
	26%	28%	30%	33%	31%	35%	31%	24%	21%
Strongly disagree	411	240	159	20	70	31	64	8	5
	40%	32%	34%	20%	36%	26%	27%	30%	16%
Don’t know	77	50	30	3	12	9	16	-	-
	7%	7%	6%	3%	6%	7%	7%	-%	-%
NET: Agree	284	255	143	42	52	39	81	12	20
	27%	34%	30%	44%	27%	32%	35%	46%	63%
NET: Disagree	676	454	299	51	130	74	135	14	12
	65%	60%	63%	53%	67%	61%	58%	54%	37%
Answered	960	709	442	93	182	114	216	26	32
Mean Score	3.02	2.84	2.89	2.59	2.99	2.74	2.79	2.62	2.25
Standard Deviation	1.030	1.043	1.051	1.008	1.006	1.061	1.004	1.151	1.057
Error variance	*	*	*	.01	.01	.01	*	.06	.04

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	108	15	14	-	3	12	5	-	10
	10%	21% h	35% fh	-%	18%	36%	9%	-%	4%
Tend to agree	176	30	9	7	3	14	8	1	19
	17%	40% fh	22% h	64%	19%	39%	13%	10%	7%
Tend to disagree	265	18	10	1	4	3	14	1	51
	26%	24%	26%	13%	32%	9%	24%	8%	18%
Strongly disagree	411	9	3	2	3	5	26	8	171
	40%	12%	7%	23%	19%	14%	44% ab	57%	62% abf
Don't know	77	3	4	-	2	1	7	3	27
	7%	4%	10%	-%	12%	2%	11%	24%	10%
NET: Agree	284	45	23	7	5	26	13	1	29
	27%	61% fh	58% fh	64%	37%	75%	21% h	10%	10%
NET: Disagree	676	27	13	4	7	8	39	9	222
	65%	36%	33%	36%	51%	23%	67% ab	65%	80% abf
Answered	960	72	36	11	12	34	52	11	251
Mean Score	3.02	2.28	2.04	2.59	2.58	2.02	3.15 ab	3.61	3.53 abf
Standard Deviation	1.030	.942	1.002	.877	1.087	1.031	1.009	.752	.799
Error variance	*	.01	.03	.07	.12	.04	.02	.05	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	108	87	21	85	20
	10%	19%	4%	23%	3%
		b		b	
Tend to agree	176	120	57	128	43
	17%	27%	10%	35%	7%
		b		b	
Tend to disagree	265	126	140	96	163
	26%	28%	24%	26%	26%
Strongly disagree	411	88	323	51	347
	40%	20%	55%	14%	56%
			a		a
Don’t know	77	27	50	10	52
	7%	6%	9%	3%	8%
					a
NET: Agree	284	206	78	213	63
	27%	46%	13%	58%	10%
		b		b	
NET: Disagree	676	213	463	147	510
	65%	48%	78%	40%	82%
			a		a
Answered	960	420	540	360	573
Mean Score	3.02	2.51	3.42	2.31	3.46
			a		a
Standard Deviation	1.030	1.042	.828	.986	.779
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	108	32	36	27	28	24	32
	10%	16%	31%	13%	23%	23%	15%
			acf		c	c	
Tend to agree	176	52	28	65	35	31	50
	17%	25%	25%	31%	29%	30%	24%
Tend to disagree	265	58	25	57	34	27	63
	26%	28%	22%	27%	28%	26%	30%
Strongly disagree	411	50	24	46	23	18	57
	40%	24%	21%	22%	19%	17%	27%
Don’t know	77	13	1	13	2	4	10
	7%	6%	1%	6%	2%	4%	5%
		b		b			b
NET: Agree	284	84	64	92	63	55	82
	27%	41%	56%	44%	52%	53%	39%
			acf		f	af	
NET: Disagree	676	109	50	103	57	45	120
	65%	53%	43%	50%	47%	43%	56%
							be
Answered	960	193	114	194	120	99	202
Mean Score	3.02	2.66	2.33	2.62	2.43	2.39	2.72
		be		b			bde
Standard Deviation	1.030	1.042	1.134	.996	1.052	1.041	1.043
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	108	5	40	61	2	61	37	10	-
	10%	21%	8%	12% b	16%	10% d	13% d	10% d	-%
Tend to agree	176	1	61	112	2	101	54	20	2
	17%	6%	13%	22% b	14%	17% d	19% d	19% d	3%
Tend to disagree	265	5	120	135	5	140	76	32	17
	26%	22%	25%	26%	41%	24%	27%	31%	25%
Strongly disagree	411	9	226	171	3	230	101	38	43
	40%	40%	46% c	34%	25%	39%	36%	37%	62% abc
Don’t know	77	2	41	30	1	53	14	3	6
	7%	11%	8%	6%	4%	9% bc	5%	3%	9%
NET: Agree	284	6	101	173	4	161	91	30	2
	27%	27%	21%	34% b	29%	28% d	32% d	29% d	3%
NET: Disagree	676	14	346	306	9	370	177	69	60
	65%	63%	71% c	60%	66%	63%	63%	67%	88% abc
Answered	960	20	447	479	13	531	268	100	62
Mean Score	3.02	2.92	3.19 c	2.87	2.79	3.02	2.90	2.97	3.65 abc
Standard Deviation	1.030	1.236	.982	1.042	1.055	1.040	1.058	1.001	.545
Error variance	*	.08	*	*	.09	*	*	.01	.01

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	108	77	7	20	1	1	-
	10%	9%	23%	33% a	3%	12%	-%
Tend to agree	176	149	2	18	4	3	-
	17%	16%	6%	29% a	20%	42%	-%
Tend to disagree	265	231	8	13	8	2	2
	26%	25%	25%	21%	39%	24%	57%
Strongly disagree	411	383	11	8	5	2	1
	40%	42% c	35%	12%	24%	23%	43%
Don’t know	77	67	3	2	3	-	-
	7%	7%	11%	4%	15%	-%	-%
NET: Agree	284	227	9	38	5	4	-
	27%	25%	29%	62% a	22%	53%	-%
NET: Disagree	676	614	18	21	14	4	3
	65%	68% c	60%	34%	63%	47%	100%
Answered	960	841	27	59	18	8	3
Mean Score	3.02	3.09 c	2.82	2.13	2.98	2.58	3.43
Standard Deviation	1.030	.997	1.231	1.040	.823	1.039	.605
Error variance	*	*	.07	.02	.05	.18	.12

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 41 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly get ignored by shop assistants because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	108	91	4	8	-	2
	10%	10%	9%	23%	-%	36%
				a		
Tend to agree	176	151	12	4	5	2
	17%	16%	29%	10%	52%	37%
			a			
Tend to disagree	265	241	12	7	2	1
	26%	26%	29%	20%	24%	20%
Strongly disagree	411	378	12	13	1	-
	40%	41%	29%	38%	11%	-%
Don’t know	77	71	1	3	1	*
	7%	8%	4%	8%	13%	7%
NET: Agree	284	241	15	12	5	4
	27%	26%	38%	34%	52%	73%
NET: Disagree	676	619	24	20	3	1
	65%	66%	59%	58%	35%	20%
Answered	960	860	39	32	8	6
Mean Score	3.02	3.05	2.82	2.79	2.53	1.83
Standard Deviation	1.030	1.017	.989	1.243	.757	.834
Error variance	*	*	.02	.05	.07	.12

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 42

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	89	48	41	54	20	15
	9%	10%	7%	14%	6%	5%
				bc		
Tend to agree	176	84	92	93	61	23
	17%	18%	17%	23%	18%	8%
				c	c	
Tend to disagree	282	119	163	110	99	73
	27%	25%	29%	28%	29%	24%
Strongly disagree	414	197	217	109	138	166
	40%	41%	39%	27%	41%	56%
					a	ab
Don’t know	76	32	43	32	22	22
	7%	7%	8%	8%	6%	7%
NET: Agree	265	132	133	147	81	38
	26%	28%	24%	37%	24%	13%
				bc	c	
NET: Disagree	696	316	380	219	238	239
	67%	66%	68%	55%	70%	80%
					a	ab
Answered	961	448	513	366	319	277
Mean Score	3.06	3.04	3.08	2.75	3.12	3.41
					a	ab
Standard Deviation	.990	1.027	.958	1.040	.931	.855
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	89	2	2	6	79	1	14	12	8
	9%	2%	4%	11%	9%	5%	9%	13%	11%
Tend to agree	176	12	6	9	150	2	34	15	11
	17%	14%	10%	17%	18%	11%	22%	16%	16%
Tend to disagree	282	23	12	12	235	9	36	37	21
	27%	27%	22%	24%	28%	43%	23%	40%	31%
Strongly disagree	414	45	28	22	319	8	53	25	25
	40%	52%	51%	43%	38%	34%	34%	27%	37%
Don’t know	76	3	7	3	62	2	19	3	2
	7%	4%	13%	6%	7%	8%	12%	4%	4%
NET: Agree	265	14	8	14	229	3	48	27	19
	26%	17%	14%	27%	27%	16%	31%	30%	28%
NET: Disagree	696	67	40	35	554	17	89	62	47
	67%	79%	73%	66%	66%	77%	57%	67%	69%
Answered	961	82	48	49	783	20	138	89	65
Mean Score	3.06	3.34	3.37	3.05	3.01	3.15	2.93	2.83	2.98
Standard Deviation	.990	.829	.875	1.052	1.002	.834	1.023	.994	1.022
Error variance	*	.01	.01	.01	*	.02	.01	.02	.01

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	89	6	5	18	10	5
	9%	10%	5%	13%	7%	6%
Tend to agree	176	16	17	29	16	9
	17%	26%	17%	21%	12%	12%
		de				
Tend to disagree	282	18	31	37	34	12
	27%	30%	30%	27%	26%	16%
Strongly disagree	414	19	46	45	62	36
	40%	31%	44%	33%	47%	49%
					ac	ac
Don’t know	76	2	4	7	10	12
	7%	3%	4%	5%	8%	17%
						abc
NET: Agree	265	22	23	48	26	14
	26%	36%	22%	35%	19%	18%
		de		de		
NET: Disagree	696	37	77	82	96	48
	67%	61%	74%	60%	73%	65%
					c	
Answered	961	58	100	130	121	62
Mean Score	3.06	2.85	3.19	2.84	3.22	3.29
			ac		ac	ac
Standard Deviation	.990	1.001	.903	1.057	.958	.984
Error variance	*	.01	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	89	30	27	39	3	24	5	9	6
	9%	11%	10%	7%	14%	23%	29%	53%	11%
Tend to agree	176	58	65	80	9	22	5	5	9
	17%	22%	24%	15%	51%	21%	26%	29%	17%
Tend to disagree	282	84	80	142	2	35	3	2	18
	27%	32%	29%	27%	9%	33%	15%	12%	33%
Strongly disagree	414	73	86	226	4	22	3	1	16
	40%	28%	32%	43%	22%	21%	17%	5%	31%
Don’t know	76	16	14	42	1	3	2	-	4
	7%	6%	5%	8%	5%	3%	13%	-%	8%
NET: Agree	265	88	93	119	12	45	10	14	14
	26%	34%	34%	23%	65%	43%	55%	83%	27%
NET: Disagree	696	157	166	368	6	57	6	3	34
	67%	60%	61%	70%	31%	54%	32%	17%	64%
Answered	961	245	259	488	18	103	16	17	48
Mean Score	3.06	2.82	2.87	3.14	2.41	2.54	2.24	1.69	2.92
Standard Deviation	.990	.996	.998	.966	1.025	1.073	1.148	.909	1.004
Error variance	*	*	*	*	.07	.01	.08	.06	.02

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	89	14	4	9	11	18	3
	9%	17%	21%	22%	28%	14%	4%
		f		f	f	f	
Tend to agree	176	23	6	8	15	32	4
	17%	27%	28%	18%	37%	25%	5%
		f		f	f	f	
Tend to disagree	282	17	6	15	8	30	18
	27%	21%	29%	35%	19%	23%	23%
Strongly disagree	414	26	3	11	5	41	49
	40%	30%	15%	24%	13%	32%	64%
		d				d	acde
Don’t know	76	4	1	*	2	7	3
	7%	5%	7%	1%	4%	6%	4%
NET: Agree	265	37	10	17	26	50	7
	26%	44%	49%	40%	65%	39%	9%
		f		f	acef	f	
NET: Disagree	696	43	9	26	13	71	67
	67%	51%	44%	59%	31%	55%	87%
				d		d	acde
Answered	961	80	19	43	39	121	74
Mean Score	3.06	2.68	2.42	2.62	2.17	2.78	3.52
		d				d	acde
Standard Deviation	.990	1.105	1.040	1.094	1.004	1.079	.800
Error variance	*	.02	.05	.03	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	89	49	37	31	29
	9%	9%	10%	10%	10%
Tend to agree	176	100	68	46	41
	17%	18%	19%	15%	15%
Tend to disagree	282	163	89	73	81
	27%	29%	25%	25%	29%
Strongly disagree	414	210	141	125	102
	40%	37%	39%	42%	36%
Don’t know	76	40	28	23	27
	7%	7%	8%	8%	10%
NET: Agree	265	149	105	77	70
	26%	26%	29%	26%	25%
NET: Disagree	696	374	230	198	183
	67%	66%	63%	66%	65%
Answered	961	523	335	274	253
Mean Score	3.06	3.02	2.99	3.06	3.01
Standard Deviation	.990	.985	1.034	1.036	1.016
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	89	84	52	19	17	19	18	6	11
	9%	11%	11%	19%	9%	15%	8%	21%	35%
Tend to agree	176	155	81	19	30	19	49	3	11
	17%	20%	17%	20%	15%	15%	21%	11%	35%
Tend to disagree	282	226	142	34	59	45	81	10	6
	27%	30%	30%	35%	30%	37%	35%	38%	19%
Strongly disagree	414	245	170	21	74	33	70	6	4
	40%	32%	36%	22%	38%	27%	30%	24%	12%
Don’t know	76	49	27	3	14	7	15	2	-
	7%	6%	6%	3%	7%	5%	6%	6%	-%
NET: Agree	265	239	132	38	46	37	66	8	22
	26%	32%	28%	40%	24%	31%	29%	32%	70%
NET: Disagree	696	471	312	54	133	78	151	16	10
	67%	62%	66%	57%	69%	64%	65%	62%	30%
Answered	961	711	444	92	180	116	217	25	32
Mean Score	3.06	2.89	2.97	2.61	3.06	2.80	2.94	2.68	2.07
Standard Deviation	.990	1.013	1.016	1.051	.976	1.033	.934	1.107	1.013
Error variance	*	*	*	.01	.01	.01	*	.05	.04

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	89	14	13	4	5	13	3	*	5
	9%	19% fh	33% fh	39%	39%	38%	6%	3%	2%
Tend to agree	176	28	9	1	1	12	8	1	21
	17%	38% fh	24% h	11%	5%	35%	14%	10%	8%
Tend to disagree	282	19	13	3	6	5	18	4	56
	27%	25%	33%	27%	42%	15%	30%	26%	20%
Strongly disagree	414	10	2	2	2	3	24	8	168
	40%	14%	5%	23%	14%	10%	41% ab	57%	61% abf
Don’t know	76	4	2	-	-	1	6	1	27
	7%	5%	5%	-%	-%	2%	9%	4%	10%
NET: Agree	265	42	23	5	6	25	12	2	26
	26%	56% fh	57% fh	51%	44%	73%	20% h	14%	9%
NET: Disagree	696	29	15	5	8	9	42	12	225
	67%	39%	38%	49%	56%	25%	71% ab	83%	81% ab
Answered	961	71	37	11	14	34	53	14	251
Mean Score	3.06	2.35	2.10	2.33	2.32	1.97	3.17 ab	3.42	3.55 abf
Standard Deviation	.990	.961	.953	1.270	1.174	.985	.916	.842	.728
Error variance	*	.01	.03	.15	.11	.03	.02	.05	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	89	74	15	69	17
	9%	17%	3%	19%	3%
		b		b	
Tend to agree	176	119	58	135	34
	17%	27%	10%	36%	5%
		b		b	
Tend to disagree	282	132	151	104	174
	27%	29%	26%	28%	28%
Strongly disagree	414	95	319	47	356
	40%	21%	54%	13%	57%
			a		a
Don’t know	76	27	49	15	43
	7%	6%	8%	4%	7%
NET: Agree	265	193	72	203	52
	26%	43%	12%	55%	8%
		b		b	
NET: Disagree	696	227	469	151	530
	67%	51%	80%	41%	85%
			a		a
Answered	961	420	542	355	581
Mean Score	3.06	2.59	3.43	2.37	3.49
			a		a
Standard Deviation	.990	1.024	.789	.941	.741
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	89 9%	28 14%	26 23% ac	25 12%	21 17%	21 21%	31 15%
Tend to agree	176 17%	46 22%	32 28%	60 29%	42 35% af	34 33%	51 24%
Tend to disagree	282 27%	55 27%	31 27%	61 29%	34 28%	25 25%	67 31%
Strongly disagree	414 40%	58 28% de	25 22%	49 24%	21 17%	18 17%	52 25%
Don’t know	76 7%	19 9% bd	- -%	11 6% b	3 3%	5 5% b	12 6% b
NET: Agree	265 26%	75 36%	58 51% af	85 41%	63 52% af	55 53% acf	82 38%
NET: Disagree	696 67%	113 55% e	56 49%	110 53%	55 45%	43 42%	119 56% e
Answered	961	188	114	196	119	98	200
Mean Score	3.06	2.76 bde	2.49	2.69 e	2.47	2.40	2.70 e
Standard Deviation	.990	1.053	1.074	.992	.986	1.021	1.024
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	89	7	39	41	2	52	25	11	1
	9%	33%	8%	8%	16%	9% d	9% d	10% d	1%
Tend to agree	176	4	61	107	2	92	61	21	3
	17%	18%	13%	21% b	18%	16% d	22% ad	20% d	4%
Tend to disagree	282	4	128	146	4	152	80	33	18
	27%	18%	26%	29%	32%	26%	28%	32%	26%
Strongly disagree	414	6	222	180	4	232	106	34	42
	40%	26%	46% c	35%	30%	40%	37%	33%	62% abc
Don’t know	76	1	37	36	1	55	11	5	5
	7%	5%	8%	7%	4%	9% b	4%	5%	8%
NET: Agree	265	11	100	147	4	144	86	32	3
	26%	51%	21%	29% b	34%	25% d	31% d	31% d	5%
NET: Disagree	696	10	351	325	8	385	185	66	60
	67%	44%	72% c	64%	62%	66%	66%	65%	87% abc
Answered	961	21	451	473	13	529	271	98	63
Mean Score	3.06	2.38	3.19 c	2.98	2.80	3.07	2.98	2.91	3.61 abc
Standard Deviation	.990	1.248	.969	.976	1.104	1.003	.994	.999	.624
Error variance	*	.08	*	*	.10	*	*	.01	.01

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	89	71	5	13	-	-	-
	9%	8%	15%	22% a	-%	-%	-%
Tend to agree	176	141	6	19	5	3	-
	17%	16%	18%	30% a	25%	40%	-%
Tend to disagree	282	240	9	17	8	5	2
	27%	26%	31%	28%	36%	60%	57%
Strongly disagree	414	390	7	8	5	-	1
	40%	43% c	25%	13%	24%	-%	43%
Don’t know	76	65	3	4	3	-	-
	7%	7%	11%	6%	15%	-%	-%
NET: Agree	265	212	10	32	5	3	-
	26%	23%	33%	52% a	25%	40%	-%
NET: Disagree	696	630	17	25	13	5	3
	67%	69% c	56%	41%	60%	60%	100%
Answered	961	842	27	57	18	8	3
Mean Score	3.06	3.13 c	2.73	2.35	2.99	2.60	3.43
Standard Deviation	.990	.976	1.061	.999	.776	.524	.605
Error variance	*	*	.05	.02	.04	.05	.12

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 42 (continuation)

Q11. Thinking about your shopping experiences, to what extent do you agree or disagree with each of the following statements? - I regularly receive bad service from shop assistants because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	89	71	5	6	1	2
	9%	8%	11%	18%	11%	37%
				a		
Tend to agree	176	156	8	6	3	2
	17%	17%	20%	16%	34%	33%
Tend to disagree	282	253	14	9	2	2
	27%	27%	35%	26%	24%	30%
Strongly disagree	414	384	13	10	-	-
	40%	41%	32%	29%	-%	-%
Don’t know	76	69	1	4	3	-
	7%	7%	1%	11%	31%	-%
NET: Agree	265	227	13	12	4	4
	26%	24%	32%	34%	45%	70%
NET: Disagree	696	637	27	19	2	2
	67%	68%	67%	55%	24%	30%
Answered	961	863	40	31	6	6
Mean Score	3.06	3.10	2.89	2.73	2.19	1.93
		c				
Standard Deviation	.990	.971	1.002	1.134	.750	.891
Error variance	*	*	.03	.04	.08	.11

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 43

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	125 26%	199 36% a	119 30%	114 34%	91 30%
Feeling depressed, sad or anxious	301 29%	119 25%	182 33% a	126 32% c	104 31% c	70 23%
Feeling self-conscious/embarrassed going out in public	240 23%	91 19%	150 27% a	86 22%	90 26%	64 22%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	83 17%	144 26% a	89 22%	81 24%	57 19%
Feeling confident	210 20%	102 21%	109 19%	94 24% c	70 21%	46 15%
Difficulty with my relationships/sex life	168 16%	70 15%	98 18%	67 17%	59 17%	43 14%
Being bullied or teased for how I look	161 16%	58 12%	103 19% a	84 21% c	54 16% c	23 8%
Feeling positive	161 16%	81 17%	80 14%	80 20% bc	44 13%	37 12%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Difficulty having a social life/making friends	153 15%	62 13%	91 16%	63 16%	58 17% c	31 11%
Problems sleeping at night	148 14%	64 13%	84 15%	65 16%	49 14%	34 11%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	68 14%	79 14%	65 16% b	31 9%	52 17% b
Difficulty working/problems at work	103 10%	44 9%	59 11%	52 13% b	25 7%	25 8%
People thinking my condition is contagious	99 10%	47 10%	52 9%	38 10%	37 11%	24 8%
People having low expectations of my abilities	96 9%	42 9%	55 10%	46 12% c	33 10%	17 6%
Improved relationships with others	65 6%	37 8%	28 5%	25 6%	22 6%	19 6%
None of these	206 20%	109 23% b	97 18%	53 13%	62 18%	92 31% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	29 34%	17 31%	17 34%	260 31%	6 29%	37 24%	38 41%	18 26%
Feeling depressed, sad or anxious	301 29%	24 29%	15 28%	15 28%	246 29%	5 25%	48 31%	27 29%	19 28%
Feeling self-conscious/embarrassed going out in public	240 23%	10 12%	14 26%	16 30%	200 24%	5 25%	40 26%	28 30%	12 17%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	18 21%	13 24%	13 26%	183 22%	5 24%	27 18%	24 26%	7 10%
Feeling confident	210 20%	13 15%	9 16%	12 23%	177 21%	6 27%	30 19%	19 20%	11 16%
Difficulty with my relationships/sex life	168 16%	11 13%	7 13%	11 22%	139 16%	4 18%	26 17%	24 26%	12 18%
Being bullied or teased for how I look	161 16%	11 13%	5 10%	7 14%	137 16%	4 18%	22 14%	12 13%	11 16%
Feeling positive	161 16%	12 14%	4 8%	7 14%	138 16%	5 23%	25 16%	11 12%	13 19%
Difficulty having a social life/making friends	153 15%	13 15%	8 14%	9 16%	124 15%	4 16%	12 8%	16 18%	9 14%

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Problems sleeping at night	148	13	8	8	119	4	24	10	15
	14%	16%	15%	15%	14%	16%	15%	11%	23%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147	7	9	9	122	4	25	15	6
	14%	9%	16%	17%	14%	18%	16%	16%	9%
Difficulty working/problems at work	103	4	3	4	92	1	20	8	9
	10%	5%	5%	7%	11%	3%	13%	8%	13%
People thinking my condition is contagious	99	5	4	9	81	2	14	12	5
	10%	6%	8%	17%	10%	9%	9%	12%	7%
People having low expectations of my abilities	96	5	2	4	85	2	11	14	8
	9%	6%	5%	7%	10%	7%	7%	16%	12%
Improved relationships with others	65	3	3	3	56	3	9	6	7
	6%	3%	6%	6%	7%	14%	6%	7%	11%
None of these	206	22	14	8	161	4	23	18	11
	20%	26%	26%	16%	19%	17%	15%	20%	16%

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	20 33%	26 25%	47 35%	39 30%	29 40%
Feeling depressed, sad or anxious	301 29%	19 32%	36 35%	32 24%	37 28%	23 31%
Feeling self-conscious/embarrassed going out in public	240 23%	14 23%	19 18%	24 17%	34 26%	25 34% bc
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	15 25%	17 16%	32 23%	33 25%	23 32% b
Feeling confident	210 20%	14 24%	20 20%	36 26%	22 17%	18 25%
Difficulty with my relationships/sex life	168 16%	12 20%	17 16%	16 12%	14 10%	13 18%
Being bullied or teased for how I look	161 16%	12 20%	19 18%	27 20%	17 13%	13 18%
Feeling positive	161 16%	10 16%	22 21%	23 16%	16 12%	12 17%
Difficulty having a social life/making friends	153 15%	14 24% b	10 9%	24 17%	18 14%	17 23% b

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Problems sleeping at night	148	9	9	21	18	8
	14%	15%	9%	16%	14%	11%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147	7	7	24	22	13
	14%	12%	7%	17%	17%	18%
				b		
Difficulty working/problems at work	103	10	7	18	15	5
	10%	16%	6%	13%	11%	7%
People thinking my condition is contagious	99	6	12	12	10	9
	10%	10%	12%	9%	8%	12%
People having low expectations of my abilities	96	7	10	18	8	6
	9%	12%	9%	13%	6%	9%
Improved relationships with others	65	3	1	13	10	3
	6%	6%	1%	10%	8%	3%
				b		
None of these	206	8	20	29	31	17
	20%	12%	20%	21%	24%	23%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	106 41%	89 33%	180 34%	5 26%	41 39%	5 29%	5 31%	19 36%
Feeling depressed, sad or anxious	301 29%	103 40%	68 25%	164 31%	4 21%	33 32%	12 65%	7 42%	11 20%
Feeling self-conscious/embarrassed going out in public	240 23%	106 41%	59 22%	118 22%	8 41%	18 17%	8 40%	7 39%	12 22%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	87 33%	58 21%	131 25%	7 38%	29 28%	9 48%	3 18%	9 16%
Feeling confident	210 20%	60 23%	70 26%	98 18%	6 31%	29 28%	6 33%	8 49%	14 27%
Difficulty with my relationships/sex life	168 16%	64 24%	46 17%	102 19%	6 33%	19 18%	8 44%	4 23%	13 25%
Being bullied or teased for how I look	161 16%	71 27%	56 21%	91 17%	9 51%	28 26%	9 47%	11 65%	15 28%
Feeling positive	161 16%	53 20%	52 19%	82 16%	5 25%	20 19%	5 25%	6 33%	13 26%

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Difficulty having a social life/making friends	153 15%	63 24%	47 17%	77 15%	7 38%	21 20%	9 50%	8 49%	9 17%
Problems sleeping at night	148 14%	53 20%	36 13%	78 15%	6 30%	29 28%	5 27%	5 27%	17 32%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	51 19%	36 13%	81 15%	7 36%	21 20%	9 49%	6 33%	10 19%
Difficulty working/problems at work	103 10%	32 12%	37 14%	51 10%	5 27%	18 17%	10 54%	4 24%	9 18%
People thinking my condition is contagious	99 10%	59 23%	27 10%	49 9%	4 22%	16 15%	4 23%	3 20%	3 6%
People having low expectations of my abilities	96 9%	32 12%	31 11%	57 11%	2 12%	17 16%	7 39%	2 13%	4 7%
Improved relationships with others	65 6%	26 10%	19 7%	30 6%	6 34%	17 16%	6 33%	8 47%	12 22%
None of these	206 20%	20 8%	43 16%	116 22%	- -%	9 9%	- -%	- -%	9 18%

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	28 34%	7 35%	15 35%	9 22%	46 36%	24 31%
Feeling depressed, sad or anxious	301 29%	31 37%	10 49%	12 27%	13 32%	48 38%	25 32%
Feeling self-conscious/embarrassed going out in public	240 23%	25 29%	8 37%	14 33%	12 31%	34 27%	17 22%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	14 16%	9 42%	7 15%	8 19%	28 22%	15 19%
Feeling confident	210 20%	23 27%	9 44%	17 40% f	19 47% aef	36 28%	13 17%
Difficulty with my relationships/sex life	168 16%	13 15%	10 49%	5 12%	10 25%	30 23% f	8 11%
Being bullied or teased for how I look	161 16%	22 27% f	9 42%	18 41% f	11 27% f	33 25% f	5 7%
Feeling positive	161 16%	14 17%	8 38%	11 25% f	13 32% f	26 20%	8 11%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Difficulty having a social life/making friends	153 15%	22 26%	8 39%	13 30%	10 25%	35 28%	12 16%
Problems sleeping at night	148 14%	17 20%	4 18%	12 27%	8 21%	34 27%	12 16%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	23 27%	5 26%	10 23%	10 25%	28 22%	14 19%
Difficulty working/problems at work	103 10%	20 23% f	5 25%	11 26% f	10 24% f	21 16%	6 8%
People thinking my condition is contagious	99 10%	15 18%	4 20%	8 19%	6 16%	18 14%	6 8%
People having low expectations of my abilities	96 9%	18 21% f	5 25%	7 16%	7 18%	24 19% f	5 6%
Improved relationships with others	65 6%	11 13% f	7 34%	11 26% f	8 20% f	18 14% f	* 1%
None of these	206 20%	12 15% d	1 3%	6 14% d	- -%	14 11% d	23 30% ade

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	182 32%	132 36%	117 39% a	120 43% a
Feeling depressed, sad or anxious	301 29%	183 33%	119 33%	103 34%	109 39%
Feeling self-conscious/embarrassed going out in public	240 23%	164 29% b	83 23%	77 26%	89 32% b
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	115 20%	96 27% a	96 32% a	92 33% a
Feeling confident	210 20%	115 20%	78 21%	51 17%	57 20%
Difficulty with my relationships/sex life	168 16%	92 16%	75 21%	75 25% a	64 23% a
Being bullied or teased for how I look	161 16%	104 19%	72 20%	55 18%	69 25% a
Feeling positive	161 16%	88 16%	63 17%	41 14%	55 20%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Difficulty having a social life/making friends	153 15%	104 18%	67 18%	48 16%	63 22%
Problems sleeping at night	148 14%	80 14%	66 18%	44 15%	63 23% ac
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	86 15%	67 18%	56 19%	69 25% a
Difficulty working/problems at work	103 10%	54 10%	43 12%	32 11%	40 14% a
People thinking my condition is contagious	99 10%	63 11%	60 17% a	37 12%	45 16% a
People having low expectations of my abilities	96 9%	63 11%	42 12%	31 10%	42 15%
Improved relationships with others	65 6%	37 6%	28 8%	17 6%	17 6%
None of these	206 20%	110 20% d	57 16%	58 19% d	34 12%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	251 33%	171 36%	57 60%	69 36%	52 42%	100 43%	9 34%	5 15%
Feeling depressed, sad or anxious	301 29%	254 33%	187 40%	53 56%	65 34%	45 37%	96 41%	10 39%	11 36%
Feeling self-conscious/embarrassed going out in public	240 23%	196 26%	145 31%	40 42%	48 25%	44 36%	80 35%	9 36%	9 27%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	183 24%	120 25%	43 45%	57 29%	41 33%	73 31%	11 41%	9 28%
Feeling confident	210 20%	180 24%	123 26%	20 21%	56 29%	38 31%	56 24%	15 56%	14 43%
Difficulty with my relationships/sex life	168 16%	136 18%	89 19%	35 37%	43 22%	33 27%	49 21%	7 28%	8 25%
Being bullied or teased for how I look	161 16%	132 17%	90 19%	32 33%	30 15%	29 23%	65 28%	6 22%	10 30%
Feeling positive	161 16%	142 19%	100 21%	20 21%	32 17%	38 31%	45 19%	9 36%	7 22%

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Difficulty having a social life/making friends	153 15%	135 18%	92 20%	41 43%	26 13%	25 20%	56 24%	7 25%	11 34%
Problems sleeping at night	148 14%	135 18%	97 20%	35 37%	41 21%	34 28%	50 22%	9 34%	11 35%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	131 17%	85 18%	32 34%	43 22%	30 25%	45 19%	10 39%	6 20%
Difficulty working/problems at work	103 10%	94 12%	60 13%	30 31%	38 19%	32 26%	28 12%	6 22%	11 35%
People thinking my condition is contagious	99 10%	89 12%	69 15%	16 17%	18 9%	21 17%	39 17%	7 25%	8 25%
People having low expectations of my abilities	96 9%	87 11%	57 12%	21 22%	26 13%	13 10%	28 12%	6 22%	10 33%
Improved relationships with others	65 6%	63 8%	37 8%	10 11%	16 8%	12 10%	29 12%	7 25%	11 35%
None of these	206 20%	90 12%	46 10%	2 2%	29 15%	6 5%	19 8%	1 2%	1 2%

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	28 37%	16 42%	4 38%	6 44%	7 21%	33 56% ah	4 28%	73 26%
Feeling depressed, sad or anxious	301 29%	27 36% h	15 39% h	7 67%	5 38%	13 36%	37 63% abh	4 25%	47 17%
Feeling self-conscious/embarrassed going out in public	240 23%	27 36% h	15 39% h	6 58%	6 44%	10 28%	25 43% h	4 26%	44 16%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	18 25%	14 36% h	4 37%	5 37%	7 20%	24 40% h	4 25%	45 16%
Feeling confident	210 20%	19 25% h	12 31% h	4 36%	3 18%	10 29%	15 25% h	4 28%	30 11%
Difficulty with my relationships/sex life	168 16%	17 23% h	12 30% h	3 30%	4 31%	4 11%	17 29% h	3 19%	32 12%
Being bullied or teased for how I look	161 16%	27 36% h	10 26% h	3 29%	8 61%	14 40%	18 31% h	6 40%	29 10%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Feeling positive	161 16%	19 26% h	14 36% h	4 35%	5 35%	9 26%	12 21% h	2 11%	19 7%
Difficulty having a social life/making friends	153 15%	25 34% h	15 39% h	5 44%	3 23%	13 39%	21 36% h	2 16%	18 7%
Problems sleeping at night	148 14%	16 21% h	16 41% ah	4 37%	4 29%	10 30%	17 29% h	1 5%	13 5%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	19 25% h	14 35% h	6 61%	5 38%	10 28%	25 43% ah	1 7%	16 6%
Difficulty working/problems at work	103 10%	17 22% h	19 48% afh	2 16%	6 43%	9 26%	15 26% h	- -%	8 3%
People thinking my condition is contagious	99 10%	16 22% h	7 18% h	2 16%	5 39%	4 12%	11 19% h	- -%	9 3%
People having low expectations of my abilities	96 9%	12 16% h	6 16% h	4 39%	8 59%	6 16%	12 21% h	- -%	10 3%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Improved relationships with others	65 6%	11 15% h	9 23% fh	5 45%	6 43%	9 27%	4 6% h	- -%	3 1%
None of these	206 20%	3 4%	1 3%	- -%	- -%	1 2%	5 9%	3 21%	116 42% abf

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	145 32%	179 30%	111 30%	199 32%
Feeling depressed, sad or anxious	301 29%	155 35% b	146 25%	131 35% b	157 25%
Feeling self-conscious/embarrassed going out in public	240 23%	123 27% b	118 20%	103 28% b	126 20%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	121 27% b	107 18%	90 24%	126 20%
Feeling confident	210 20%	117 26% b	94 16%	97 26% b	102 16%
Difficulty with my relationships/sex life	168 16%	87 19% b	82 14%	86 23% b	74 12%
Being bullied or teased for how I look	161 16%	89 20% b	72 12%	109 29% b	47 8%
Feeling positive	161 16%	99 22% b	62 10%	90 24% b	64 10%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Difficulty having a social life/making friends	153 15%	88 20% b	65 11%	92 25% b	55 9%
Problems sleeping at night	148 14%	90 20% b	59 10%	79 21% b	64 10%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	86 19% b	61 10%	73 20% b	67 11%
Difficulty working/problems at work	103 10%	67 15% b	36 6%	70 19% b	31 5%
People thinking my condition is contagious	99 10%	68 15% b	30 5%	57 15% b	37 6%
People having low expectations of my abilities	96 9%	64 14% b	32 5%	65 18% b	28 4%
Improved relationships with others	65 6%	45 10% b	20 3%	46 13% b	18 3%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
None of these	206	22	184	3	191
	20%	5%	31%	1%	31%
			a		a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	106 51% bdef	37 32%	107 52% bdef	45 37%	41 39%	86 41%
Feeling depressed, sad or anxious	301 29%	121 59% bdef	50 44%	113 54% f	52 43%	48 47%	95 45%
Feeling self-conscious/embarrassed going out in public	240 23%	85 41%	36 31%	92 44% be	44 36%	33 32%	81 38%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	89 43% bf	33 29%	80 39%	45 37%	41 40%	69 33%
Feeling confident	210 20%	58 28%	35 31%	57 28%	43 35%	35 34%	68 32%
Difficulty with my relationships/sex life	168 16%	96 46% bcdf	34 30%	58 28%	37 30%	42 41% c	75 35%
Being bullied or teased for how I look	161 16%	60 29%	35 31%	73 35%	33 27%	35 34%	69 33%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Feeling positive	161 16%	53 26%	40 35% cf	44 21%	32 26%	31 30%	44 21%
Difficulty having a social life/making friends	153 15%	76 37%	35 31%	87 42% bd	37 31%	36 35%	70 33%
Problems sleeping at night	148 14%	57 28%	36 31%	57 27%	27 22%	32 31%	56 26%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147 14%	62 30%	34 30%	55 26%	35 29%	32 31%	50 23%
Difficulty working/problems at work	103 10%	48 23%	32 28%	49 24%	36 29% f	28 27%	39 18%
People thinking my condition is contagious	99 10%	35 17%	22 20%	39 19%	16 13%	16 16%	31 15%
People having low expectations of my abilities	96 9%	42 20%	23 20%	43 21%	25 21%	25 24%	37 18%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Improved relationships with others	65 6%	21 10%	16 14%	25 12%	18 15%	17 17%	29 14%
None of these	206 20%	2 1%	2 2%	5 3%	2 1%	- -%	4 2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	4 17%	169 35%	148 29%	3 25%	199 34% b	71 25%	32 31%	23 34%
Feeling depressed, sad or anxious	301 29%	5 24%	167 34% c	126 25%	2 16%	186 32% cd	79 28%	22 21%	13 19%
Feeling self-conscious/embarrassed going out in public	240 23%	4 18%	127 26% c	105 21%	4 30%	143 24% c	69 24% c	15 15%	14 21%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	4 17%	101 21%	121 24%	1 11%	137 23%	54 19%	25 24%	13 18%
Feeling confident	210 20%	2 10%	89 18%	117 23%	1 11%	111 19%	68 24%	20 19%	11 16%
Difficulty with my relationships/sex life	168 16%	2 10%	86 18%	79 15%	2 12%	99 17%	44 16%	18 18%	7 10%
Being bullied or teased for how I look	161 16%	4 20%	71 15%	81 16%	5 37%	89 15%	47 17%	16 16%	9 13%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Feeling positive	161	3	65	92	-	85	47	23	6
	16%	12%	13%	18% b	-%	14%	17%	22% d	9%
Difficulty having a social life/making friends	153	2	71	76	4	92	38	15	8
	15%	7%	15%	15%	27%	16%	13%	15%	12%
Problems sleeping at night	148	3	72	71	2	86	45	13	5
	14%	13%	15%	14%	18%	15%	16%	13%	7%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147	5	66	75	2	92	33	14	8
	14%	21%	13%	15%	12%	16%	12%	14%	12%
Difficulty working/problems at work	103	3	49	48	3	65	27	8	4
	10%	13%	10%	9%	20%	11%	9%	7%	5%
People thinking my condition is contagious	99	3	50	42	3	62	22	9	6
	10%	15%	10%	8%	23%	11%	8%	8%	9%
People having low expectations of my abilities	96	3	47	47	-	59	28	7	2
	9%	14%	10%	9%	-%	10%	10%	6%	3%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Improved relationships with others	65 6%	2 11%	25 5%	37 7%	1 11%	28 5%	25 9% a	8 8%	5 7%
None of these	206 20%	3 12%	103 21%	92 18%	4 32%	106 18%	47 17%	24 23%	29 42% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	296 33% c	8 25%	12 20%	5 23%	1 12%	- -%
Feeling depressed, sad or anxious	301 29%	273 30%	8 27%	14 23%	4 18%	- -%	- -%
Feeling self-conscious/embarrassed going out in public	240 23%	224 25%	2 5%	9 14%	3 15%	1 17%	- -%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	200 22%	10 32%	14 23%	- -%	1 12%	2 57%
Feeling confident	210 20%	181 20%	10 33%	14 23%	3 14%	2 21%	- -%
Difficulty with my relationships/sex life	168 16%	149 16%	3 11%	10 16%	3 14%	1 17%	- -%
Being bullied or teased for how I look	161 16%	139 15%	6 20%	6 10%	6 27%	2 20%	- -%
Feeling positive	161 16%	130 14%	7 23%	17 28% a	4 20%	2 28%	- -%
Difficulty having a social life/making friends	153 15%	135 15%	4 13%	10 16%	3 15%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)

Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Problems sleeping at night	148	133	2	11	-	-	-
	14%	15%	6%	18%	-%	-%	-%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147	137	2	6	-	1	-
	14%	15%	5%	10%	-%	12%	-%
Difficulty working/problems at work	103	86	6	7	3	-	-
	10%	10%	21%	12%	13%	-%	-%
People thinking my condition is contagious	99	89	-	8	-	-	-
	10%	10%	-%	14%	-%	-%	-%
People having low expectations of my abilities	96	86	1	9	-	-	-
	9%	9%	2%	14%	-%	-%	-%
Improved relationships with others	65	55	2	8	-	-	-
	6%	6%	6%	12%	-%	-%	-%
None of these	206	186	4	9	3	2	1
	20%	20%	12%	14%	16%	23%	43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Feeling self-conscious / embarrassed about showing parts of my body	324 31%	292 31%	10 25%	13 38%	4 44%	2 36%
Feeling depressed, sad or anxious	301 29%	268 29%	11 27%	12 34%	5 62%	1 17%
Feeling self-conscious/embarrassed going out in public	240 23%	215 23%	9 21%	8 22%	4 41%	3 54%
Feeling self-conscious/embarrassed about the clothes I wear	228 22%	205 22%	6 15%	10 30%	4 41%	1 10%
Feeling confident	210 20%	182 20%	14 34% a	8 23%	3 31%	2 40%
Difficulty with my relationships/sex life	168 16%	147 16%	4 9%	7 21%	3 36%	1 17%
Being bullied or teased for how I look	161 16%	138 15%	6 15%	9 24%	3 31%	2 36%
Feeling positive	161 16%	136 15%	8 20%	10 29% a	2 28%	1 16%
Difficulty having a social life/making friends	153 15%	136 15%	5 12%	5 14%	2 24%	4 61%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 43 (continuation)
Q12. Which, if any, of the following have you ever experienced as a result of your visible difference?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Problems sleeping at night	148	130	6	5	4	3
	14%	14%	14%	13%	45%	43%
Difficulty doing things I enjoy (e.g. sports, hobbies, leisure activities)	147	132	7	5	-	2
	14%	14%	17%	15%	-%	36%
Difficulty working/problems at work	103	82	7	6	3	4
	10%	9%	18%	17%	32%	65%
People thinking my condition is contagious	99	88	3	3	2	-
	10%	9%	8%	8%	24%	-%
People having low expectations of my abilities	96	83	6	3	1	*
	9%	9%	15%	10%	11%	7%
Improved relationships with others	65	55	3	6	-	2
	6%	6%	6%	17% a	-%	26%
None of these	206	193	7	2	-	-
	20%	21% c	18%	4%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 44

Q13. Have you ever experienced hostile behaviour because of your visible difference?

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes – in person	236	118	118	110	81	44
	23%	25%	21%	28%	24%	15%
				c	c	
Yes – over the phone	75	36	39	50	17	9
	7%	8%	7%	13%	5%	3%
				bc		
Yes – by post	60	37	23	39	14	7
	6%	8%	4%	10%	4%	2%
		b		bc		
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	44	46	56	23	10
	9%	9%	8%	14%	7%	3%
				bc		
No	625	278	346	184	205	236
	60%	58%	62%	46%	60%	79%
					a	ab
Don’t know	43	19	24	19	17	7
	4%	4%	4%	5%	5%	2%
NET: Yes	370	182	187	195	118	56
	36%	38%	34%	49%	35%	19%
				bc	c	

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 44 (continuation)

Q13. Have you ever experienced hostile behaviour because of your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes – in person	236	8	10	11	207	5	36	31	17
	23%	10%	18%	20%	24%	22%	23%	33%	25%
Yes – over the phone	75	6	3	2	64	2	14	2	9
	7%	7%	5%	5%	8%	9%	9%	2%	13%
Yes – by post	60	1	1	1	57	2	7	5	5
	6%	1%	2%	1%	7%	7%	5%	6%	8%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	4	2	5	79	1	10	8	10
	9%	4%	4%	9%	9%	2%	6%	8%	15%
No	625	63	38	35	489	14	90	53	28
	60%	74%	69%	68%	58%	61%	58%	57%	41%
Don’t know	43	4	2	1	35	1	8	1	5
	4%	5%	4%	3%	4%	2%	5%	1%	7%
NET: Yes	370	18	15	15	321	8	58	38	35
	36%	21%	28%	29%	38%	36%	37%	42%	52%

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes – in person	236	15	24	43	15	21
	23%	25% d	23% d	32% d	12%	29% d
Yes – over the phone	75	6	9	18	5	1
	7%	10% e	8%	13% de	4%	2%
Yes – by post	60	5	7	16	8	1
	6%	8%	7%	12% e	6%	2%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	8	8	23	9	3
	9%	13%	8%	17% de	7%	4%
No	625	31	68	63	97	45
	60%	51%	66% c	46%	74% ac	61%
Don't know	43	4	-	7	5	5
	4%	6% b	-%	5%	4%	7% b
NET: Yes	370	26	36	67	29	24
	36%	43% d	34%	49% de	22%	32%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 44 (continuation)

Q13. Have you ever experienced hostile behaviour because of your visible difference?

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes – in person	236	73	77	128	8	43	11	10	14
	23%	28%	28%	24%	44%	40%	56%	57%	27%
Yes – over the phone	75	23	32	23	5	17	9	6	6
	7%	9%	12%	4%	26%	16%	48%	35%	10%
Yes – by post	60	22	22	24	4	16	4	7	7
	6%	8%	8%	5%	23%	15%	24%	38%	14%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	36	41	49	5	16	6	6	7
	9%	14%	15%	9%	25%	15%	30%	37%	13%
No	625	133	141	332	7	40	4	1	31
	60%	51%	52%	63%	36%	38%	19%	5%	58%
Don’t know	43	11	9	24	-	3	1	-	1
	4%	4%	3%	4%	-%	3%	3%	-%	2%
NET: Yes	370	117	122	174	12	63	15	16	21
	36%	45%	45%	33%	64%	59%	78%	95%	40%

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes – in person	236	29	11	21	18	44	12
	23%	34%	53%	49%	45%	34%	16%
		f		f	f	f	
Yes – over the phone	75	11	6	6	9	13	2
	7%	13%	31%	15%	22%	10%	2%
		f		f	f	f	
Yes – by post	60	16	5	10	11	15	-
	6%	19%	24%	23%	27%	11%	-%
		f		f	ef	f	
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	15	3	9	11	22	2
	9%	18%	15%	21%	28%	17%	3%
		f		f	f	f	
No	625	36	4	15	7	57	60
	60%	43%	21%	35%	17%	45%	79%
		d				d	acde
Don’t know	43	3	1	*	2	2	2
	4%	4%	7%	1%	4%	2%	3%
NET: Yes	370	45	15	28	32	68	14
	36%	53%	72%	64%	79%	53%	18%
		f		f	aef	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes – in person	236	141	89	67	72
	23%	25%	25%	23%	26%
Yes – over the phone	75	34	26	20	24
	7%	6%	7%	7%	8%
Yes – by post	60	32	28	15	16
	6%	6%	8%	5%	6%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	44	50	33	30
	9%	8%	14%	11%	11%
			a		
No	625	333	201	183	162
	60%	59%	55%	61%	58%
Don’t know	43	22	18	17	13
	4%	4%	5%	6%	5%
NET: Yes	370	208	144	98	105
	36%	37%	40%	33%	38%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 44 (continuation)

Q13. Have you ever experienced hostile behaviour because of your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes – in person	236	209	136	43	60	38	83	14	15
	23%	27%	29%	45%	31%	31%	36%	54%	48%
Yes – over the phone	75	71	28	11	15	18	17	9	13
	7%	9%	6%	11%	8%	15%	7%	35%	40%
Yes – by post	60	57	29	8	9	14	8	8	15
	6%	7%	6%	9%	5%	12%	4%	30%	49%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	86	56	29	20	19	36	6	9
	9%	11%	12%	31%	11%	15%	16%	25%	29%
No	625	394	262	29	108	54	108	8	2
	60%	52%	55%	30%	55%	44%	46%	29%	5%
Don’t know	43	27	17	4	6	7	10	-	-
	4%	4%	4%	4%	3%	6%	4%	-%	-%
NET: Yes	370	338	193	63	80	61	115	18	30
	36%	45%	41%	66%	41%	50%	49%	71%	95%

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes – in person	236	29	21	5	3	18	13	5	27
	23%	39% fh	54% fh	50%	18%	52%	22% h	33%	10%
Yes – over the phone	75	13	9	6	3	9	4	-	4
	7%	18% h	24% fh	59%	18%	26%	7% h	-%	2%
Yes – by post	60	13	11	2	9	13	6	-	3
	6%	17% h	29% fh	21%	63%	37%	10% h	-%	1%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	19	18	4	6	10	10	-	4
	9%	26% h	45% afh	38%	46%	28%	16% h	-%	1%
No	625	23	3	2	2	1	36	10	230
	60%	31% b	9%	18%	14%	4%	61% ab	67%	83% abf
Don't know	43	1	3	-	2	2	2	-	16
	4%	1%	7%	-%	12%	5%	4%	-%	6%
NET: Yes	370	51	33	9	10	31	21	5	31
	36%	68% fh	84% fh	82%	74%	91%	36% h	33%	11%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes – in person	236	165	71	236	-
	23%	37% b	12%	64% b	-%
Yes – over the phone	75	58	17	75	-
	7%	13% b	3%	20% b	-%
Yes – by post	60	56	4	60	-
	6%	12% b	1%	16% b	-%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	77	13	89	-
	9%	17% b	2%	24% b	-%
No	625	152	473	-	625
	60%	34%	80% a	-%	100% a
Don’t know	43	16	27	-	-
	4%	4%	5%	-%	-%
NET: Yes	370	279	91	370	-
	36%	62% b	15%	100% b	-%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes – in person	236 23%	72 35%	53 46% a	95 46% a	59 48% a	52 50% a	93 44%
Yes – over the phone	75 7%	24 11%	32 28% acf	26 12%	25 20% af	24 23% acf	23 11%
Yes – by post	60 6%	20 10%	20 17% ac	20 10%	17 14%	16 15%	21 10%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89 9%	40 19%	36 32% acdf	33 16%	19 16%	23 22%	33 15%
No	625 60%	82 40% be	27 24%	68 33% e	35 29%	22 21%	72 34% e
Don't know	43 4%	10 5%	2 2%	10 5%	2 2%	2 2%	10 5%
NET: Yes	370 36%	113 55%	85 75% acf	129 62%	85 69% a	79 77% acf	130 61%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

	Total	Education level				Annual income			
		No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes – in person	236 23%	3 15%	95 19%	133 26% b	5 37%	115 20%	74 26% a	35 34% ad	11 17%
Yes – over the phone	75 7%	4 20%	21 4%	45 9% b	3 25%	42 7% d	27 10% d	6 6% d	- -%
Yes – by post	60 6%	1 7%	18 4%	40 8% b	1 7%	28 5%	21 7% d	11 10% ad	- -%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89 9%	3 11%	30 6%	56 11% b	1 11%	42 7%	30 11% d	16 15% ad	2 2%
No	625 60%	11 48%	327 67% c	280 55%	5 41%	362 62% c	163 58%	50 49%	48 71% c
Don’t know	43 4%	2 11%	25 5% c	13 3%	- -%	30 5% b	4 1%	1 1%	8 12% abc
NET: Yes	370 36%	9 42%	136 28%	216 42% b	8 59%	192 33% d	115 41% ad	51 50% ad	11 17%

Columns Tested: a,b,c,d - a,b,c,d

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes – in person	236	191	11	21	7	5	-
	23%	21%	36%	35% a	33%	58%	-%
Yes – over the phone	75	52	6	14	1	1	-
	7%	6%	20%	24% a	5%	7%	-%
Yes – by post	60	45	3	12	-	-	-
	6%	5%	10%	19% a	-%	-%	-%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	63	5	14	5	1	2
	9%	7%	16%	23% a	21%	12%	57%
No	625	582	14	14	10	2	1
	60%	64% c	47%	23%	44%	23%	43%
Don't know	43	36	1	3	1	-	-
	4%	4%	2%	5%	4%	-%	-%
NET: Yes	370	289	15	44	11	6	2
	36%	32%	51%	71% a	52%	77%	57%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 44 (continuation)
Q13. Have you ever experienced hostile behaviour because of your visible difference?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes – in person	236	198	13	13	4	3
	23%	21%	32%	38% a	48%	45%
Yes – over the phone	75	58	4	7	3	3
	7%	6%	9%	19% a	32%	46%
Yes – by post	60	46	6	2	-	3
	6%	5%	14% a	7%	-%	56%
Yes – online or via messenger (e.g. Facebook, WhatsApp, Twitter etc.)	89	76	4	9	1	-
	9%	8%	10%	25% a	11%	-%
No	625	587	17	12	2	-
	60%	63% bc	42%	35%	20%	-%
Don't know	43	37	2	2	-	1
	4%	4%	4%	5%	-%	10%
NET: Yes	370	308	22	21	7	5
	36%	33%	54% a	60% a	80%	90%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 45

Q14 Summary table - Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Scale			
	Total	**Yes**	**No**	**Not applicable**
Significance Level: 95%		*a	*b	*c
Statements				
On holiday	1037	469	516	52
		45%	50%	5%
Sports and leisure facilities	1037	408	532	97
		39%	51%	9%
School	1037	394	515	128
		38%	50%	12%
Work	1037	366	599	72
		35%	58%	7%
Pubs and clubs	1037	365	602	70
		35%	58%	7%
Public transport	1037	352	636	49
		34%	61%	5%
Supermarkets or shops	1037	342	653	41
		33%	63%	4%
Shopping centres	1037	339	659	39
		33%	64%	4%
Restaurants	1037	338	654	45
		33%	63%	4%
Higher Education	1037	302	613	122
		29%	59%	12%

Columns Tested: a,b,c

DJ-304178 – Visible difference survey

Table 46

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
On holiday	469	197	272	201	159	109
	45%	41%	49%	51%	47%	37%
			a	c	c	
Sports and leisure facilities	408	179	229	187	129	92
	39%	37%	41%	47%	38%	31%
				bc		
School	394	187	206	190	134	70
	38%	39%	37%	48%	40%	23%
				bc	c	
Work	366	160	206	188	120	58
	35%	33%	37%	47%	35%	19%
				bc	c	
Pubs and clubs	365	171	193	179	126	61
	35%	36%	35%	45%	37%	20%
				bc	c	
Public transport	352	164	188	181	120	52
	34%	34%	34%	45%	35%	17%
				bc	c	
Supermarkets or shops	342	159	183	171	118	53
	33%	33%	33%	43%	35%	18%
				bc	c	
Shopping centres	339	147	193	173	118	48
	33%	31%	35%	44%	35%	16%
				bc	c	
Restaurants	338	158	181	174	111	52
	33%	33%	32%	44%	33%	18%
				bc	c	

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Higher Education	302	134	168	170	92	40
	29%	28%	30%	43%	27%	13%
				bc	c	

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
On holiday	469	31	20	22	397	8	78	51	38
	45%	36%	36%	43%	47%	36%	50%	55%	56%
Sports and leisure facilities	408	26	20	20	342	8	67	44	35
	39%	31%	36%	37%	40%	35%	43%	48%	51%
School	394	22	18	19	335	9	54	38	30
	38%	26%	33%	36%	40%	39%	34%	41%	45%
Work	366	20	16	16	312	7	58	37	35
	35%	24%	30%	32%	37%	30%	37%	41%	51%
Pubs and clubs	365	22	17	16	310	7	55	41	32
	35%	25%	32%	31%	37%	32%	35%	44%	47%
Public transport	352	23	15	16	299	4	61	41	31
	34%	27%	28%	31%	35%	19%	39%	44%	46%
Supermarkets or shops	342	20	17	13	291	4	59	35	32
	33%	24%	32%	25%	34%	18%	38%	38%	48%
Shopping centres	339	18	17	16	289	4	56	41	28
	33%	21%	31%	30%	34%	18%	36%	44%	42%
Restaurants	338	21	13	14	291	5	57	38	33
	33%	24%	24%	26%	34%	23%	36%	42%	49%
Higher Education	302	14	13	10	266	6	47	32	24
	29%	16%	23%	19%	31%	29%	30%	34%	35%

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
On holiday	469	29	43	66	52	32
	45%	48%	42%	48%	39%	43%
Sports and leisure facilities	408	27	44	49	43	26
	39%	45%	42%	36%	33%	35%
School	394	24	43	66	46	26
	38%	40%	41%	48%	35%	35%
				d		
Work	366	22	39	60	35	21
	35%	36%	37%	44%	27%	28%
				de		
Pubs and clubs	365	25	34	59	33	23
	35%	42%	33%	43%	25%	32%
		d		d		
Public transport	352	28	28	50	33	22
	34%	46%	27%	37%	25%	30%
		bde				
Supermarkets or shops	342	28	24	57	30	22
	33%	47%	23%	41%	23%	30%
		bd		bd		
Shopping centres	339	26	23	48	37	26
	33%	43%	22%	35%	28%	35%
		bd				
Restaurants	338	21	27	58	28	24
	33%	34%	26%	42%	21%	33%
				bd		
Higher Education	302	17	30	55	36	20
	29%	28%	29%	40%	27%	26%
				d		

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Mark, scar or condition							
	Total	Skin condition	Birthmark	Scarring	Craniofacial condition	Burns	Paralysis	Cleft	Cancer
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
On holiday	469	155	143	236	10	63	14	8	26
	45%	59%	52%	45%	51%	59%	77%	49%	49%
Sports and leisure facilities	408	141	135	202	12	48	15	13	26
	39%	54%	49%	38%	64%	45%	78%	74%	49%
School	394	132	138	185	13	63	12	13	14
	38%	51%	51%	35%	69%	59%	66%	73%	27%
Work	366	130	115	187	9	56	13	13	17
	35%	50%	42%	35%	47%	53%	69%	75%	32%
Pubs and clubs	365	132	115	172	10	56	13	11	20
	35%	51%	42%	33%	56%	53%	71%	64%	38%
Public transport	352	119	117	171	8	55	16	10	15
	34%	46%	43%	32%	44%	52%	87%	58%	28%
Supermarkets or shops	342	122	111	169	9	54	13	8	17
	33%	47%	41%	32%	47%	52%	72%	49%	33%
Shopping centres	339	129	108	169	9	45	12	12	15
	33%	49%	40%	32%	47%	42%	63%	73%	29%
Restaurants	338	124	104	158	7	55	13	11	16
	33%	48%	38%	30%	38%	52%	71%	66%	31%
Higher Education	302	113	108	138	6	53	14	10	16
	29%	43%	40%	26%	35%	50%	73%	60%	30%

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
On holiday	469	44	18	28	27	66	18
	45%	53%	90%	65%	66%	52%	24%
		f		f	f	f	
Sports and leisure facilities	408	48	15	28	26	58	15
	39%	56%	74%	65%	65%	45%	20%
		f		ef	ef	f	
School	394	35	13	26	21	67	14
	38%	41%	62%	61%	51%	52%	18%
		f		af	f	f	
Work	366	48	13	27	22	57	7
	35%	57%	64%	61%	55%	44%	10%
		f		f	f	f	
Pubs and clubs	365	44	13	24	20	59	15
	35%	53%	64%	56%	50%	46%	20%
		f		f	f	f	
Public transport	352	43	13	28	26	65	8
	34%	50%	63%	65%	65%	51%	10%
		f		f	f	f	
Supermarkets or shops	342	42	13	28	24	64	8
	33%	50%	64%	64%	61%	50%	10%
		f		f	f	f	
Shopping centres	339	37	13	27	27	65	11
	33%	44%	65%	61%	67%	51%	15%
		f		f	af	f	
Restaurants	338	44	14	30	29	60	9
	33%	52%	68%	68%	71%	46%	12%
		f		ef	ef	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Higher Education	302	34	12	28	21	49	8
	29%	40%	60%	65%	53%	39%	10%
		f		aef	f	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
On holiday	469	245	187	160	158
	45%	43%	51% a	54% a	56% a
Sports and leisure facilities	408	207	161	131	128
	39%	37%	44% a	44% a	46% a
School	394	242	155	96	123
	38%	43% c	43% c	32%	44% c
Work	366	223	139	101	103
	35%	40%	38%	34%	37%
Pubs and clubs	365	227	140	93	97
	35%	40% c	39% c	31%	35%
Public transport	352	209	145	89	109
	34%	37% c	40% c	30%	39% c
Supermarkets or shops	342	206	137	95	93
	33%	37%	38%	32%	33%
Shopping centres	339	210	132	90	101
	33%	37% c	36%	30%	36%
Restaurants	338	207	138	89	96
	33%	37% c	38% c	30%	34%
Higher Education	302	182	120	75	91
	29%	32% c	33% c	25%	33%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
On holiday	469	396	250	69	103	76	136	19	18
	45%	52%	53%	72%	53%	62%	58%	73%	56%
Sports and leisure facilities	408	354	222	61	87	67	122	17	20
	39%	47%	47%	64%	45%	55%	53%	67%	64%
School	394	321	197	54	71	56	113	13	18
	38%	42%	42%	57%	36%	46%	49%	49%	57%
Work	366	320	185	58	84	56	114	13	20
	35%	42%	39%	61%	44%	45%	49%	50%	64%
Pubs and clubs	365	317	201	60	80	55	111	13	19
	35%	42%	43%	63%	41%	45%	48%	48%	62%
Public transport	352	312	193	62	80	60	106	13	23
	34%	41%	41%	64%	41%	49%	46%	49%	74%
Supermarkets or shops	342	305	184	63	78	59	113	13	23
	33%	40%	39%	66%	40%	48%	49%	50%	73%
Shopping centres	339	296	182	73	75	52	113	13	21
	33%	39%	39%	76%	39%	43%	49%	48%	67%
Restaurants	338	301	180	58	80	53	105	14	24
	33%	40%	38%	60%	41%	43%	45%	55%	76%
Higher Education	302	269	154	51	72	52	87	14	22
	29%	35%	33%	53%	37%	42%	37%	52%	70%

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
On holiday	469	55	30	7	9	22	36	9	73
	45%	73% h	75% h	66%	67%	65%	61% h	60%	26%
Sports and leisure facilities	408	44	31	7	10	16	28	1	54
	39%	59% h	79% afh	66%	76%	48%	48% h	7%	19%
School	394	46	24	9	9	25	24	6	72
	38%	61% fh	61% h	82%	70%	74%	40% h	42%	26%
Work	366	53	31	7	8	24	24	5	46
	35%	71% fh	80% fh	67%	62%	70%	42% h	36%	17%
Pubs and clubs	365	48	33	6	9	21	26	4	48
	35%	64% fh	84% afh	60%	63%	59%	44% h	28%	17%
Public transport	352	45	32	5	9	18	24	1	41
	34%	60% fh	80% afh	45%	66%	52%	42% h	10%	15%
Supermarkets or shops	342	50	29	5	8	21	24	3	37
	33%	66% fh	73% fh	45%	60%	62%	40% h	22%	13%
Shopping centres	339	43	26	5	10	22	25	1	43
	33%	58% h	66% fh	45%	71%	63%	42% h	10%	15%
Restaurants	338	45	31	8	8	21	23	2	38
	33%	60% fh	79% fh	75%	62%	61%	39% h	11%	14%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Higher Education	302	40	25	8	8	21	15	2	33
	29%	54%	62%	72%	56%	62%	25%	16%	12%
		fh	fh				h		

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
On holiday	469	270	199	257	195
	45%	60%	34%	70%	31%
		b		b	
Sports and leisure facilities	408	240	168	236	161
	39%	54%	28%	64%	26%
		b		b	
School	394	233	161	238	148
	38%	52%	27%	64%	24%
		b		b	
Work	366	230	136	245	109
	35%	51%	23%	66%	17%
		b		b	
Pubs and clubs	365	231	133	240	113
	35%	52%	23%	65%	18%
		b		b	
Public transport	352	230	122	246	95
	34%	52%	21%	66%	15%
		b		b	
Supermarkets or shops	342	231	111	244	86
	33%	52%	19%	66%	14%
		b		b	
Shopping centres	339	221	118	231	96
	33%	49%	20%	62%	15%
		b		b	
Restaurants	338	227	111	236	91
	33%	51%	19%	64%	15%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Higher Education	302	198	104	220	75
	29%	44% b	18%	60% b	12%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
On holiday	469 45%	144 70%	77 67%	136 66%	80 65%	74 72%	145 68%
Sports and leisure facilities	408 39%	127 62%	70 61%	122 59%	76 62%	72 69%	124 58%
School	394 38%	118 57%	61 53%	129 62%	71 58%	60 58%	122 58%
Work	366 35%	118 57%	71 62%	144 70% af	75 61%	66 64%	124 59%
Pubs and clubs	365 35%	125 61%	70 61%	136 65%	79 64%	71 69%	126 59%
Public transport	352 34%	112 55%	72 63% f	128 62% f	82 67% af	70 68% af	106 50%
Supermarkets or shops	342 33%	112 55%	72 63%	123 59%	77 63%	67 65%	120 56%
Shopping centres	339 33%	107 52%	67 59%	132 64% af	67 55%	69 67% af	113 53%
Restaurants	338 33%	112 55%	66 58%	128 62%	80 65%	65 63%	117 55%
Higher Education	302 29%	94 46%	55 48%	110 53%	66 54%	63 61% af	100 47%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
On holiday	469	9	212	242	6	267	137	49	17
	45%	40%	44%	48%	48%	46% d	48% d	47% d	25%
Sports and leisure facilities	408	8	176	220	4	237	112	46	12
	39%	35%	36%	43% b	29%	41% d	40% d	45% d	18%
School	394	7	162	216	8	210	130	42	12
	38%	33%	33%	43% b	59%	36% d	46% ad	41% d	18%
Work	366	8	150	201	6	198	115	43	10
	35%	38%	31%	40% b	43%	34% d	41% d	42% d	14%
Pubs and clubs	365	7	163	190	5	201	110	45	9
	35%	31%	33%	37%	41%	34% d	39% d	44% d	13%
Public transport	352	8	166	172	6	201	106	36	9
	34%	36%	34%	34%	43%	34% d	38% d	35% d	13%
Supermarkets or shops	342	8	155	175	4	183	111	40	7
	33%	36%	32%	34%	29%	31% d	40% ad	39% d	10%
Shopping centres	339	8	156	169	6	197	98	34	11
	33%	37%	32%	33%	43%	34% d	35% d	33% d	16%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Restaurants	338	9	155	168	5	186	108	35	9
	33%	40%	32%	33%	41%	32%	38%	34%	13%
						d	d	d	
Higher Education	302	6	120	170	5	165	97	32	9
	29%	25%	25%	34%	41%	28%	34%	31%	13%
				b		d	d	d	

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
On holiday	469	404	19	31	11	1	2
	45%	45%	63%	51%	49%	12%	57%
Sports and leisure facilities	408	356	14	26	9	3	-
	39%	39%	47%	43%	39%	32%	-%
School	394	346	13	21	11	1	-
	38%	38%	42%	35%	49%	17%	-%
Work	366	315	11	26	11	1	-
	35%	35%	37%	43%	49%	19%	-%
Pubs and clubs	365	308	13	30	9	2	2
	35%	34%	42%	48%	41%	28%	57%
				a			
Public transport	352	291	13	34	9	2	2
	34%	32%	43%	56%	42%	28%	57%
				a			
Supermarkets or shops	342	284	11	31	9	4	2
	33%	31%	36%	51%	42%	53%	57%
				a			
Shopping centres	339	286	10	27	9	3	2
	33%	31%	33%	45%	41%	40%	57%
				a			
Restaurants	338	281	11	34	9	1	-
	33%	31%	36%	55%	43%	19%	-%
				a			
Higher Education	302	246	12	36	7	1	-
	29%	27%	40%	58%	32%	7%	-%
				a			

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 46 (continuation)

Q14 Summary Table (Yes). Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference?

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
On holiday	469	410	21	21	5	3
	45%	44%	52%	60%	60%	54%
Sports and leisure facilities	408	358	17	17	4	4
	39%	38%	43%	48%	49%	61%
School	394	344	19	19	4	2
	38%	37%	47%	55%	42%	37%
				a		
Work	366	319	16	16	8	3
	35%	34%	40%	47%	90%	56%
Pubs and clubs	365	316	19	17	6	3
	35%	34%	46%	48%	65%	54%
Public transport	352	301	17	18	6	5
	34%	32%	42%	52%	65%	84%
				a		
Supermarkets or shops	342	284	22	19	7	5
	33%	30%	54%	54%	86%	84%
			a	a		
Shopping centres	339	287	18	18	6	4
	33%	31%	44%	50%	65%	63%
				a		
Restaurants	338	287	21	16	4	6
	33%	31%	51%	45%	45%	93%
			a			
Higher Education	302	256	18	18	4	3
	29%	27%	45%	51%	42%	46%
			a	a		

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 47

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	338	158	181	174	111	52
	33%	33%	32%	44%	33%	18%
				bc	c	
No	654	304	350	211	216	227
	63%	63%	63%	53%	63%	76%
					a	ab
Not applicable	45	19	26	13	13	19
	4%	4%	5%	3%	4%	6%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	338	21	13	14	291	5	57	38	33
	33%	24%	24%	26%	34%	23%	36%	42%	49%
No	654	62	41	34	517	15	89	49	34
	63%	72%	74%	66%	61%	69%	57%	53%	49%
Not applicable	45	3	1	4	37	2	10	5	1
	4%	3%	2%	8%	4%	8%	7%	5%	2%

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	338	21	27	58	28	24
	33%	34%	26%	42%	21%	33%
				bd		
No	654	36	76	73	97	48
	63%	60%	73%	54%	74%	65%
			c		ac	
Not applicable	45	4	1	6	6	2
	4%	6%	1%	4%	5%	3%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	338	124	104	158	7	55	13	11	16
	33%	48%	38%	30%	38%	52%	71%	66%	31%
No	654	124	156	356	9	47	4	3	34
	63%	47%	57%	67%	49%	44%	23%	20%	64%
Not applicable	45	13	12	15	2	4	1	2	3
	4%	5%	4%	3%	13%	4%	5%	14%	5%

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	338	44	14	30	29	60	9
	33%	52%	68%	68%	71%	46%	12%
		f		ef	ef	f	
No	654	38	7	14	12	64	66
	63%	45%	32%	32%	29%	50%	86%
						cd	acde
Not applicable	45	3	-	-	-	5	2
	4%	3%	-%	-%	-%	4%	3%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	338	207	138	89	96
	33%	37% c	38% c	30%	34%
No	654	337	204	194	173
	63%	60%	56%	65% b	62%
Not applicable	45	19	21	14	12
	4%	3%	6%	5%	4%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	338	301	180	58	80	53	105	14	24
	33%	40%	38%	60%	41%	43%	45%	55%	76%
No	654	426	276	33	110	68	118	9	6
	63%	56%	59%	34%	57%	56%	51%	33%	19%
Not applicable	45	32	15	5	4	2	9	3	2
	4%	4%	3%	6%	2%	1%	4%	12%	5%

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	338	45	31	8	8	21	23	2	38
	33%	60% fh	79% fh	75%	62%	61%	39% h	11%	14%
No	654	27	6	3	5	13	35	13	228
	63%	36% b	16%	25%	38%	38%	61% ab	89%	82% abf
Not applicable	45	3	2	-	-	1	-	-	12
	4%	4%	5%	-%	-%	2%	-%	-%	4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	338	227	111	236	91
	33%	51%	19%	64%	15%
		b		b	
No	654	199	455	122	507
	63%	44%	77%	33%	81%
			a		a
Not applicable	45	20	24	11	26
	4%	5%	4%	3%	4%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	338	112	66	128	80	65	117
	33%	55%	58%	62%	65%	63%	55%
No	654	85	46	69	42	37	89
	63%	41%	40%	33%	34%	36%	42%
Not applicable	45	9	3	9	1	1	7
	4%	4%	2%	5% d	1%	1%	3%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	338	9	155	168	5	186	108	35	9
	33%	40%	32%	33%	41%	32% d	38% d	34% d	13%
No	654	9	311	327	7	364	171	65	53
	63%	39%	64%	64%	55%	62%	61%	64%	78% ab
Not applicable	45	5	21	14	1	33	3	2	6
	4%	21%	4%	3%	4%	6% b	1%	2%	9% bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	338	281	11	34	9	1	-
	33%	31%	36%	55% a	43%	19%	-%
No	654	590	15	25	12	6	3
	63%	65% c	50%	41%	57%	81%	100%
Not applicable	45	36	4	2	-	-	-
	4%	4%	14%	4%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 47 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Restaurants

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	338	287	21	16	4	6
	33%	31%	51% a	45%	45%	93%
No	654	606	19	18	4	*
	63%	65% b	47%	50%	42%	7%
Not applicable	45	39	1	2	1	-
	4%	4%	1%	5%	13%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 48

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	302	134	168	170	92	40
	29%	28%	30%	43%	27%	13%
				bc	c	
No	613	299	314	195	214	204
	59%	62%	56%	49%	63%	68%
					a	a
Not applicable	122	47	75	32	35	55
	12%	10%	13%	8%	10%	19%
						ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	302	14	13	10	266	6	47	32	24
	29%	16%	23%	19%	31%	29%	30%	34%	35%
No	613	60	38	34	481	13	90	49	36
	59%	70%	70%	65%	57%	61%	58%	53%	53%
Not applicable	122	12	4	8	98	2	19	11	8
	12%	14%	7%	16%	12%	10%	12%	12%	12%

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	302	17	30	55	36	20
	29%	28%	29%	40% d	27%	26%
No	613	35	59	73	78	47
	59%	58%	57%	53%	60%	64%
Not applicable	122	9	15	9	17	7
	12%	15%	15%	6%	13%	10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	302	113	108	138	6	53	14	10	16
	29%	43%	40%	26%	35%	50%	73%	60%	30%
No	613	120	144	330	11	48	1	5	29
	59%	46%	53%	62%	60%	45%	3%	29%	56%
Not applicable	122	28	20	61	1	5	5	2	7
	12%	11%	7%	11%	5%	5%	24%	11%	14%

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	302	34	12	28	21	49	8
	29%	40%	60%	65%	53%	39%	10%
		f		aef	f	f	
No	613	37	8	14	16	65	56
	59%	44%	38%	31%	41%	51%	73%
						c	acde
Not applicable	122	13	*	1	3	13	13
	12%	15%	2%	3%	7%	11%	17%
		c					c

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	302	182	120	75	91
	29%	32% c	33% c	25%	33%
No	613	317	203	188	153
	59%	56%	56%	63% d	55%
Not applicable	122	64	40	35	36
	12%	11%	11%	12%	13%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	302	269	154	51	72	52	87	14	22
	29%	35%	33%	53%	37%	42%	37%	52%	70%
No	613	397	266	30	100	61	121	8	9
	59%	52%	56%	31%	51%	50%	52%	29%	27%
Not applicable	122	94	52	15	22	9	24	5	1
	12%	12%	11%	16%	11%	8%	11%	19%	3%

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	302	40	25	8	8	21	15	2	33
	29%	54% fh	62% fh	72%	56%	62%	25% h	16%	12%
No	613	31	10	3	5	10	35	7	216
	59%	41%	24%	28%	35%	28%	60% ab	51%	78% abf
Not applicable	122	4	5	-	1	3	9	5	28
	12%	5%	14%	-%	8%	10%	15%	33%	10%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	302	198	104	220	75
	29%	44%	18%	60%	12%
		b		b	
No	613	207	406	122	472
	59%	46%	69%	33%	76%
			a		a
Not applicable	122	42	80	27	78
	12%	9%	14%	7%	12%
			a		a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	302	94	55	110	66	63	100
	29%	46%	48%	53%	54%	61% af	47%
No	613	87	50	66	45	31	91
	59%	42% ce	44% ce	32%	37%	30%	43% ce
Not applicable	122	25	9	31	12	9	21
	12%	12%	8%	15%	10%	9%	10%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Education level					Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	302	6	120	170	5	165	97	32	9
	29%	25%	25%	34%	41%	28%	34%	31%	13%
				b		d	d	d	
No	613	8	284	313	7	331	172	67	43
	59%	37%	58%	62%	55%	57%	61%	65%	63%
Not applicable	122	8	84	25	1	88	13	4	16
	12%	37%	17%	5%	4%	15%	5%	4%	24%
			c			bc			bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	302	246	12	36	7	1	-
	29%	27%	40%	58% a	32%	7%	-%
No	613	550	16	21	15	7	3
	59%	61% c	52%	35%	68%	93%	100%
Not applicable	122	112	3	4	-	-	-
	12%	12%	8%	7%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 48 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Higher Education (such as university or college)

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	302	256	18	18	4	3
	29%	27%	45%	51%	42%	46%
			a	a		
No	613	569	19	15	3	*
	59%	61%	46%	42%	32%	7%
		c				
Not applicable	122	107	4	2	2	3
	12%	11%	9%	7%	26%	47%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 49

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	394	187	206	190	134	70
	38%	39%	37%	48%	40%	23%
				bc	c	
No	515	243	273	171	176	169
	50%	51%	49%	43%	52%	56%
					a	a
Not applicable	128	50	78	37	30	61
	12%	10%	14%	9%	9%	20%
						ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	394	22	18	19	335	9	54	38	30
	38%	26%	33%	36%	40%	39%	34%	41%	45%
No	515	51	33	28	403	11	83	40	34
	50%	60%	61%	53%	48%	49%	53%	43%	51%
Not applicable	128	12	3	6	107	3	20	15	3
	12%	14%	6%	12%	13%	12%	13%	16%	5%

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	394	24	43	66	46	26
	38%	40%	41%	48%	35%	35%
				d		
No	515	26	51	58	63	38
	50%	43%	49%	43%	48%	51%
Not applicable	128	11	10	13	23	10
	12%	17%	10%	9%	17%	14%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	394	132	138	185	13	63	12	13	14
	38%	51%	51%	35%	69%	59%	66%	73%	27%
No	515	109	115	283	4	36	3	3	30
	50%	42%	42%	53%	20%	34%	15%	16%	58%
Not applicable	128	20	20	61	2	7	3	2	8
	12%	8%	7%	11%	11%	7%	19%	11%	16%

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	394	35	13	26	21	67	14
	38%	41% f	62%	61% af	51% f	52% f	18%
No	515	35	7	13	16	48	48
	50%	42%	33%	31%	39%	38%	62% acde
Not applicable	128	14	1	4	4	13	16
	12%	17%	5%	9%	10%	10%	20% e

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	394	242	155	96	123
	38%	43%	43%	32%	44%
		c	c		c
No	515	252	166	165	122
	50%	45%	46%	55%	43%
				abd	
Not applicable	128	69	42	37	36
	12%	12%	12%	12%	13%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	394	321	197	54	71	56	113	13	18
	38%	42%	42%	57%	36%	46%	49%	49%	57%
No	515	334	220	29	91	58	94	9	9
	50%	44%	47%	30%	47%	48%	40%	35%	29%
Not applicable	128	104	55	12	32	8	25	4	4
	12%	14%	12%	13%	17%	6%	11%	16%	14%

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	394 38%	46 61% fh	24 61% h	9 82%	9 70%	25 74%	24 40% h	6 42%	72 26%
No	515 50%	21 28%	11 27%	2 18%	3 21%	6 17%	22 37%	4 29%	181 65% abf
Not applicable	128 12%	8 10%	5 12%	- -%	1 9%	3 9%	13 23% ah	4 29%	24 9%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	394	233	161	238	148
	38%	52% b	27%	64% b	24%
No	515	167	348	108	390
	50%	37%	59% a	29%	62% a
Not applicable	128	47	81	24	87
	12%	10%	14%	6%	14% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	394	118	61	129	71	60	122
	38%	57%	53%	62%	58%	58%	58%
No	515	66	42	52	45	35	70
	50%	32%	37%	25%	37%	34%	33%
			c		c		
Not applicable	128	22	11	27	6	8	20
	12%	11%	10%	13%	5%	8%	9%
				d			

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	394	7	162	216	8	210	130	42	12
	38%	33%	33%	43%	59%	36%	46%	41%	18%
				b		d	ad	d	
No	515	10	248	252	5	291	129	55	41
	50%	47%	51%	50%	36%	50%	46%	53%	60%
									b
Not applicable	128	4	78	40	1	83	24	6	15
	12%	20%	16%	8%	4%	14%	8%	6%	22%
			c			bc			bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	394	346	13	21	11	1	-
	38%	38%	42%	35%	49%	17%	-%
No	515	451	11	31	11	6	3
	50%	50%	38%	51%	51%	76%	100%
Not applicable	128	110	6	9	-	1	-
	12%	12%	20%	14%	-%	7%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 49 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - School

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	394	344	19	19	4	2
	38%	37%	47%	55% a	42%	37%
No	515	473	17	13	3	2
	50%	51%	43%	37%	32%	37%
Not applicable	128	114	4	3	2	2
	12%	12%	10%	8%	26%	26%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 50

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	365	171	193	179	126	61
	35%	36%	35%	45% bc	37% c	20%
No	602	277	325	200	191	211
	58%	58%	58%	50%	56%	71% ab
Not applicable	70	31	39	20	23	27
	7%	7%	7%	5%	7%	9%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	365	22	17	16	310	7	55	41	32
	35%	25%	32%	31%	37%	32%	35%	44%	47%
No	602	60	35	32	475	12	84	44	33
	58%	71%	64%	61%	56%	56%	54%	48%	48%
Not applicable	70	3	2	4	60	3	18	8	3
	7%	4%	4%	8%	7%	12%	11%	8%	5%

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	365	25	34	59	33	23
	35%	42%	33%	43%	25%	32%
		d		d		
No	602	32	67	70	87	47
	58%	53%	64%	51%	66%	63%
					c	
Not applicable	70	3	3	8	11	4
	7%	5%	3%	6%	8%	6%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	365	132	115	172	10	56	13	11	20
	35%	51%	42%	33%	56%	53%	71%	64%	38%
No	602	111	144	330	7	41	3	3	29
	58%	42%	53%	62%	39%	39%	16%	17%	55%
Not applicable	70	18	13	27	1	8	2	3	4
	7%	7%	5%	5%	5%	7%	13%	19%	7%

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	365	44	13	24	20	59	15
	35%	53%	64%	56%	50%	46%	20%
		f		f	f	f	
No	602	33	7	14	18	61	54
	58%	39%	36%	32%	43%	48%	71%
							acde
Not applicable	70	7	-	5	3	8	7
	7%	9%	-%	13%	7%	7%	9%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	365	227	140	93	97
	35%	40% c	39% c	31%	35%
No	602	296	201	187	162
	58%	53%	55%	63% a	58%
Not applicable	70	40	22	18	22
	7%	7%	6%	6%	8%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	365	317	201	60	80	55	111	13	19
	35%	42%	43%	63%	41%	45%	48%	48%	62%
No	602	386	248	28	102	64	103	9	10
	58%	51%	52%	29%	53%	52%	44%	36%	31%
Not applicable	70	56	23	7	12	3	18	4	2
	7%	7%	5%	7%	6%	3%	8%	16%	8%

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	365	48	33	6	9	21	26	4	48
	35%	64% fh	84% afh	60%	63%	59%	44% h	28%	17%
No	602	23	4	4	4	12	27	8	216
	58%	31% b	11%	40%	29%	35%	47% b	57%	78% abf
Not applicable	70	4	2	-	1	2	6	2	14
	7%	5%	5%	-%	8%	5%	10%	15%	5%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	365	231	133	240	113
	35%	52%	23%	65%	18%
		b		b	
No	602	189	413	110	471
	58%	42%	70%	30%	75%
			a		a
Not applicable	70	27	44	19	41
	7%	6%	7%	5%	7%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	365	125	70	136	79	71	126
	35%	61%	61%	65%	64%	69%	59%
No	602	71	39	58	39	28	78
	58%	35%	35%	28%	32%	28%	37%
Not applicable	70	10	5	13	5	4	9
	7%	5%	4%	6%	4%	4%	4%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	365	7	163	190	5	201	110	45	9
	35%	31%	33%	37%	41%	34% d	39% d	44% d	13%
No	602	11	288	295	7	335	162	55	50
	58%	48%	59%	58%	55%	57%	57%	54%	74% abc
Not applicable	70	5	37	24	1	48	11	3	9
	7%	21%	8%	5%	4%	8% bc	4%	3%	13% bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	365	308	13	30	9	2	2
	35%	34%	42%	48% a	41%	28%	57%
No	602	546	16	21	11	6	1
	58%	60% c	54%	35%	50%	72%	43%
Not applicable	70	53	1	10	2	-	-
	7%	6%	4%	17% a	10%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 50 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Pubs and clubs

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	365	316	19	17	6	3
	35%	34%	46%	48%	65%	54%
No	602	554	19	14	3	3
	58%	59% c	48%	41%	35%	46%
Not applicable	70	62	2	4	-	-
	7%	7%	6%	11%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 51

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	366	160	206	188	120	58
	35%	33%	37%	47%	35%	19%
				bc	c	
No	599	292	307	188	202	209
	58%	61%	55%	47%	59%	70%
					a	ab
Not applicable	72	29	43	23	17	32
	7%	6%	8%	6%	5%	11%
						ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	366	20	16	16	312	7	58	37	35
	35%	24%	30%	32%	37%	30%	37%	41%	51%
No	599	62	38	33	467	14	86	47	30
	58%	73%	69%	63%	55%	62%	55%	51%	45%
Not applicable	72	3	1	3	66	2	12	8	3
	7%	3%	1%	6%	8%	8%	8%	9%	5%

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	366	22	39	60	35	21
	35%	36%	37%	44%	27%	28%
				de		
No	599	31	62	68	81	47
	58%	51%	59%	50%	62%	64%
Not applicable	72	8	4	8	15	6
	7%	13%	4%	6%	12%	9%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	366	130	115	187	9	56	13	13	17
	35%	50%	42%	35%	47%	53%	69%	75%	32%
No	599	113	146	305	8	45	4	2	28
	58%	43%	53%	58%	43%	43%	21%	9%	53%
Not applicable	72	18	11	37	2	5	2	3	8
	7%	7%	4%	7%	10%	4%	10%	16%	16%

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	366	48	13	27	22	57	7
	35%	57%	64%	61%	55%	44%	10%
		f		f	f	f	
No	599	29	6	14	14	59	61
	58%	34%	30%	33%	35%	46%	79%
							acde
Not applicable	72	7	1	3	4	12	9
	7%	9%	7%	6%	10%	10%	12%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	366	223	139	101	103
	35%	40%	38%	34%	37%
No	599	302	202	175	155
	58%	54%	56%	59%	55%
Not applicable	72	38	22	21	23
	7%	7%	6%	7%	8%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	366	320	185	58	84	56	114	13	20
	35%	42%	39%	61%	44%	45%	49%	50%	64%
No	599	383	258	26	96	63	102	12	10
	58%	50%	55%	27%	49%	52%	44%	44%	30%
Not applicable	72	57	29	12	14	4	17	2	2
	7%	8%	6%	12%	7%	3%	7%	6%	5%

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	366	53	31	7	8	24	24	5	46
	35%	71% fh	80% fh	67%	62%	70%	42% h	36%	17%
No	599	17	5	4	3	8	28	7	216
	58%	23%	14%	33%	22%	24%	48% ab	51%	78% abf
Not applicable	72	4	3	-	2	2	6	2	15
	7%	6%	6%	-%	16%	5%	10%	13%	5%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	366	230	136	245	109
	35%	51%	23%	66%	17%
		b		b	
No	599	180	419	104	475
	58%	40%	71%	28%	76%
			a		a
Not applicable	72	37	36	20	41
	7%	8%	6%	6%	7%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	366	118	71	144	75	66	124
	35%	57%	62%	70% af	61%	64%	59%
No	599	75	35	47	44	33	75
	58%	36% c	30%	23%	36% c	32%	35% c
Not applicable	72	13	9	16	3	5	13
	7%	6%	8%	8%	3%	4%	6%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	366	8	150	201	6	198	115	43	10
	35%	38%	31%	40%	43%	34%	41%	42%	14%
				b		d	d	d	
No	599	9	298	285	5	338	158	57	45
	58%	43%	61%	56%	41%	58%	56%	56%	66%
Not applicable	72	4	40	22	2	47	9	3	13
	7%	19%	8%	4%	16%	8%	3%	3%	20%
			c			b			abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	366	315	11	26	11	1	-
	35%	35%	37%	43%	49%	19%	-%
No	599	534	16	27	10	6	3
	58%	59% c	55%	45%	47%	81%	100%
Not applicable	72	58	2	8	1	-	-
	7%	6%	8%	13%	4%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 51 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Work

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	366	319	16	16	8	3
	35%	34%	40%	47%	90%	56%
No	599	549	22	15	1	2
	58%	59% c	53%	42%	10%	37%
Not applicable	72	64	3	4	-	*
	7%	7%	6%	11%	-%	7%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 52

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	339	147	193	173	118	48
	33%	31%	35%	44%	35%	16%
				bc	c	
No	659	316	343	211	211	237
	64%	66%	62%	53%	62%	79%
					a	ab
Not applicable	39	17	21	14	11	14
	4%	4%	4%	3%	3%	5%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	339	18	17	16	289	4	56	41	28
	33%	21%	31%	30%	34%	18%	36%	44%	42%
No	659	65	37	34	523	16	90	48	38
	64%	76%	67%	66%	62%	75%	58%	51%	56%
Not applicable	39	2	1	2	33	2	10	4	1
	4%	3%	2%	4%	4%	8%	6%	4%	2%

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	339	26	23	48	37	26
	33%	43% bd	22%	35%	28%	35%
No	659	31	81	82	89	47
	64%	52%	78% ac	60%	68% a	63%
Not applicable	39	3	-	7	6	1
	4%	5%	-%	5%	4%	2%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	339	129	108	169	9	45	12	12	15
	33%	49%	40%	32%	47%	42%	63%	73%	29%
No	659	124	153	347	7	56	3	4	34
	64%	48%	56%	66%	40%	53%	16%	22%	64%
Not applicable	39	8	11	13	2	5	4	1	4
	4%	3%	4%	2%	13%	4%	21%	5%	7%

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	339	37	13	27	27	65	11
	33%	44%	65%	61%	67%	51%	15%
		f		f	af	f	
No	659	43	7	14	11	53	63
	64%	51%	35%	33%	26%	41%	82%
		d					acde
Not applicable	39	4	-	3	3	10	2
	4%	5%	-%	6%	6%	8%	3%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	339	210	132	90	101
	33%	37% c	36%	30%	36%
No	659	341	213	197	167
	64%	60%	59%	66%	59%
Not applicable	39	13	18	11	13
	4%	2%	5% a	4%	5%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	339	296	182	73	75	52	113	13	21
	33%	39%	39%	76%	39%	43%	49%	48%	67%
No	659	431	277	23	111	69	113	10	7
	64%	57%	59%	24%	57%	56%	49%	38%	23%
Not applicable	39	32	12	-	7	2	6	4	3
	4%	4%	3%	-%	4%	1%	3%	14%	10%

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	339	43	26	5	10	22	25	1	43
	33%	58% h	66% fh	45%	71%	63%	42% h	10%	15%
No	659	28	11	6	4	12	33	13	228
	64%	38%	27%	55%	29%	36%	56% ab	90%	82% abf
Not applicable	39	4	3	-	-	1	1	-	7
	4%	5%	7%	-%	-%	2%	2%	-%	2%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	339	221	118	231	96
	33%	49%	20%	62%	15%
		b		b	
No	659	206	453	128	509
	64%	46%	77%	35%	82%
			a		a
Not applicable	39	19	19	10	20
	4%	4%	3%	3%	3%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	339	107	67	132	67	69	113
	33%	52%	59%	64% af	55%	67% af	53%
No	659	93	45	71	53	33	96
	64%	45% ce	39%	35%	43%	32%	45% ce
Not applicable	39	6	2	3	2	1	4
	4%	3%	2%	2%	2%	1%	2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	339	8	156	169	6	197	98	34	11
	33%	37%	32%	33%	43%	34% d	35% d	33% d	16%
No	659	12	312	327	7	362	180	65	51
	64%	55%	64%	64%	53%	62%	64%	63%	75% a
Not applicable	39	2	20	13	1	25	4	4	6
	4%	8%	4%	2%	4%	4% b	1%	4%	9% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	339	286	10	27	9	3	2
	33%	31%	33%	45% a	41%	40%	57%
No	659	592	17	32	11	5	1
	64%	65% c	58%	52%	50%	60%	43%
Not applicable	39	30	3	2	2	-	-
	4%	3%	9%	4%	10%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 52 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Shopping centres

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	339	287	18	18	6	4
	33%	31%	44%	50%	65%	63%
				a		
No	659	612	20	15	3	2
	64%	66%	50%	44%	35%	37%
		bc				
Not applicable	39	32	3	2	-	-
	4%	3%	7%	6%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 53

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	342	159	183	171	118	53
	33%	33%	33%	43%	35%	18%
				bc	c	
No	653	304	350	208	213	233
	63%	63%	63%	52%	63%	78%
					a	ab
Not applicable	41	17	24	19	9	13
	4%	4%	4%	5%	3%	4%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	342	20	17	13	291	4	59	35	32
	33%	24%	32%	25%	34%	18%	38%	38%	48%
No	653	62	36	38	518	16	92	52	33
	63%	73%	66%	73%	61%	74%	59%	56%	49%
Not applicable	41	3	1	1	36	2	6	5	2
	4%	4%	2%	2%	4%	8%	4%	6%	4%

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	342	28	24	57	30	22
	33%	47% bd	23%	41% bd	23%	30%
No	653	31	80	70	95	48
	63%	51%	77% ac	51%	73% ac	65%
Not applicable	41	1	-	10	6	4
	4%	2%	-%	7% b	5%	5%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	342	122	111	169	9	54	13	8	17
	33%	47%	41%	32%	47%	52%	72%	49%	33%
No	653	131	153	350	9	46	4	6	32
	63%	50%	56%	66%	48%	43%	21%	35%	61%
Not applicable	41	7	9	11	1	6	1	3	4
	4%	3%	3%	2%	5%	5%	7%	16%	7%

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	342	42	13	28	24	64	8
	33%	50%	64%	64%	61%	50%	10%
		f		f	f	f	
No	653	40	7	15	12	59	64
	63%	47%	36%	34%	29%	46%	84%
							acde
Not applicable	41	2	-	1	4	5	5
	4%	3%	-%	2%	10%	4%	6%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	342	206	137	95	93
	33%	37%	38%	32%	33%
No	653	342	215	189	175
	63%	61%	59%	64%	62%
Not applicable	41	16	11	13	12
	4%	3%	3%	4%	4%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	342	305	184	63	78	59	113	13	23
	33%	40%	39%	66%	40%	48%	49%	50%	73%
No	653	423	277	27	107	60	113	12	9
	63%	56%	59%	28%	55%	49%	49%	45%	27%
Not applicable	41	31	11	6	9	3	6	2	-
	4%	4%	2%	6%	5%	3%	3%	6%	-%

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

		Professionals seen in relation to visible difference							
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	342	50	29	5	8	21	24	3	37
	33%	66% fh	73% fh	45%	60%	62%	40% h	22%	13%
No	653	23	7	4	5	9	32	11	230
	63%	30%	18%	40%	40%	27%	55% ab	78%	83% abf
Not applicable	41	3	4	2	-	4	3	-	10
	4%	4%	10%	16%	-%	11%	5%	-%	4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	342	231	111	244	86
	33%	52%	19%	66%	14%
		b		b	
No	653	194	460	113	519
	63%	43%	78%	31%	83%
			a		a
Not applicable	41	22	20	12	19
	4%	5%	3%	3%	3%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	342	112	72	123	77	67	120
	33%	55%	63%	59%	63%	65%	56%
No	653	86	40	77	43	35	89
	63%	42%	35%	37%	35%	33%	42%
Not applicable	41	7	3	8	2	1	4
	4%	3%	2%	4%	1%	1%	2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	342	8	155	175	4	183	111	40	7
	33%	36%	32%	34%	29%	31% d	40% ad	39% d	10%
No	653	9	317	318	9	371	169	59	54
	63%	41%	65%	63%	66%	64%	60%	57%	80% abc
Not applicable	41	5	16	15	1	30	2	4	7
	4%	23%	3%	3%	4%	5% b	1%	4% b	10% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	342	284	11	31	9	4	2
	33%	31%	36%	51% a	42%	53%	57%
No	653	595	19	22	12	4	1
	63%	66% c	62%	37%	53%	47%	43%
Not applicable	41	29	1	8	1	-	-
	4%	3%	2%	12% a	4%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 53 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Supermarkets or shops

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	342	284	22	19	7	5
	33%	30%	54% a	54% a	86%	84%
No	653	612	17	12	1	1
	63%	66% bc	42%	34%	14%	16%
Not applicable	41	36	1	4	-	-
	4%	4%	4%	11% a	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 54

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	408	179	229	187	129	92
	39%	37%	41%	47% bc	38%	31%
No	532	263	269	179	184	169
	51%	55% b	48%	45%	54% a	57% a
Not applicable	97	38	59	32	27	38
	9%	8%	11%	8%	8%	13% b

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	408	26	20	20	342	8	67	44	35
	39%	31%	36%	37%	40%	35%	43%	48%	51%
No	532	54	33	27	419	12	74	40	30
	51%	64%	60%	51%	50%	54%	47%	43%	44%
Not applicable	97	5	2	6	84	3	16	9	3
	9%	5%	4%	11%	10%	12%	10%	9%	5%

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	408	27	44	49	43	26
	39%	45%	42%	36%	33%	35%
No	532	27	49	73	76	38
	51%	45%	47%	53%	58%	52%
Not applicable	97	6	11	15	12	9
	9%	11%	11%	11%	9%	13%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	408	141	135	202	12	48	15	13	26
	39%	54%	49%	38%	64%	45%	78%	74%	49%
No	532	94	119	285	5	47	2	3	21
	51%	36%	44%	54%	28%	45%	9%	15%	40%
Not applicable	97	26	19	43	2	10	2	2	6
	9%	10%	7%	8%	8%	10%	13%	11%	11%

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	408	48	15	28	26	58	15
	39%	56% f	74%	65% ef	65% ef	45% f	20%
No	532	32	4	15	11	53	51
	51%	38%	21%	35%	27%	42%	66% acde
Not applicable	97	4	1	-	3	17	11
	9%	5%	4%	-%	8%	13% c	14% c

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	408	207	161	131	128
	39%	37%	44%	44%	46%
			a	a	a
No	532	303	165	136	124
	51%	54%	45%	46%	44%
		bcd			
Not applicable	97	53	37	31	28
	9%	9%	10%	10%	10%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	408	354	222	61	87	67	122	17	20
	39%	47%	47%	64%	45%	55%	53%	67%	64%
No	532	334	212	18	89	45	89	7	10
	51%	44%	45%	19%	46%	36%	38%	25%	31%
Not applicable	97	72	38	17	18	10	22	2	2
	9%	9%	8%	18%	10%	9%	9%	8%	5%

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	408	44	31	7	10	16	28	1	54
	39%	59% h	79% afh	66%	76%	48%	48% h	7%	19%
No	532	26	6	4	2	15	23	9	199
	51%	35% b	15%	34%	18%	43%	39% b	64%	72% abf
Not applicable	97	5	2	-	1	3	8	4	25
	9%	7%	5%	-%	7%	10%	13%	29%	9%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	408	240	168	236	161
	39%	54%	28%	64%	26%
		b		b	
No	532	163	369	105	410
	51%	37%	63%	28%	66%
			a		a
Not applicable	97	44	53	29	53
	9%	10%	9%	8%	9%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	408	127	70	122	76	72	124
	39%	62%	61%	59%	62%	69%	58%
No	532	53	37	57	36	24	71
	51%	26%	33%	28%	29%	23%	33%
Not applicable	97	26	7	28	10	8	18
	9%	12%	6%	13% b	8%	8%	8%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	408	8	176	220	4	237	112	46	12
	39%	35%	36%	43% b	29%	41% d	40% d	45% d	18%
No	532	5	261	260	5	286	157	52	37
	51%	23%	54%	51%	41%	49%	56%	50%	55%
Not applicable	97	9	51	28	4	60	14	5	18
	9%	42%	10% c	6%	29%	10% b	5%	4%	27% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	408	356	14	26	9	3	-
	39%	39%	47%	43%	39%	32%	-%
No	532	470	10	30	13	5	3
	51%	52%	33%	48%	61%	68%	100%
Not applicable	97	81	6	5	-	-	-
	9%	9%	20%	9%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 54 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Sports and leisure facilities

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	408	358	17	17	4	4
	39%	38%	43%	48%	49%	61%
No	532	490	19	14	1	2
	51%	53%	46%	40%	14%	39%
Not applicable	97	83	5	4	3	-
	9%	9%	11%	12%	37%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 55

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	352	164	188	181	120	52
	34%	34%	34%	45%	35%	17%
				bc	c	
No	636	294	342	201	209	225
	61%	61%	61%	51%	62%	75%
					a	ab
Not applicable	49	22	27	16	11	22
	5%	5%	5%	4%	3%	7%
						b

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	352	23	15	16	299	4	61	41	31
	34%	27%	28%	31%	35%	19%	39%	44%	46%
No	636	60	37	33	506	16	87	46	34
	61%	70%	67%	63%	60%	74%	56%	50%	49%
Not applicable	49	3	3	3	40	2	8	5	3
	5%	3%	5%	6%	5%	8%	5%	5%	5%

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	352	28	28	50	33	22
	34%	46% bde	27%	37%	25%	30%
No	636	30	75	78	91	49
	61%	49%	72% a	57%	69% a	67% a
Not applicable	49	3	1	8	8	3
	5%	4%	1%	6%	6%	4%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	352	119	117	171	8	55	16	10	15
	34%	46%	43%	32%	44%	52%	87%	58%	28%
No	636	130	148	341	10	47	1	5	33
	61%	50%	54%	64%	51%	44%	6%	26%	63%
Not applicable	49	11	8	18	1	4	1	3	5
	5%	4%	3%	3%	5%	4%	7%	16%	10%

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	352	43	13	28	26	65	8
	34%	50%	63%	65%	65%	51%	10%
		f		f	f	f	
No	636	36	6	13	11	54	64
	61%	43%	28%	30%	27%	42%	83%
							acde
Not applicable	49	6	2	2	3	9	5
	5%	7%	9%	6%	8%	7%	7%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	352	209	145	89	109
	34%	37%	40%	30%	39%
		c	c		c
No	636	332	202	191	161
	61%	59%	56%	64%	57%
				b	
Not applicable	49	23	16	18	11
	5%	4%	4%	6%	4%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	352	312	193	62	80	60	106	13	23
	34%	41%	41%	64%	41%	49%	46%	49%	74%
No	636	411	266	29	104	60	118	10	7
	61%	54%	56%	30%	54%	49%	51%	37%	24%
Not applicable	49	37	13	5	10	2	8	4	1
	5%	5%	3%	5%	5%	2%	3%	14%	3%

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

		Professionals seen in relation to visible difference							
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	352	45	32	5	9	18	24	1	41
	34%	60% fh	80% afh	45%	66%	52%	42% h	10%	15%
No	636	26	6	4	4	15	31	13	225
	61%	35% b	15%	39%	27%	44%	53% ab	90%	81% abf
Not applicable	49	4	2	2	1	1	3	-	12
	5%	5%	5%	16%	7%	4%	5%	-%	4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	352	230	122	246	95
	34%	52%	21%	66%	15%
		b		b	
No	636	194	442	109	507
	61%	43%	75%	29%	81%
			a		a
Not applicable	49	22	27	15	23
	5%	5%	4%	4%	4%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	352	112	72	128	82	70	106
	34%	55%	63% f	62% f	67% af	68% af	50%
No	636	86	39	67	37	30	97
	61%	42% e	34%	32%	31%	29%	46% bcde
Not applicable	49	8	4	12	3	3	9
	5%	4%	3%	6%	2%	3%	4%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	352	8	166	172	6	201	106	36	9
	34%	36%	34%	34%	43%	34% d	38% d	35% d	13%
No	636	10	299	319	7	350	171	64	51
	61%	45%	61%	63%	53%	60%	61%	63%	74% ab
Not applicable	49	4	22	17	1	34	5	2	9
	5%	18%	5%	3%	4%	6% b	2%	2%	13% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	352	291	13	34	9	2	2
	34%	32%	43%	56% a	42%	28%	57%
No	636	577	17	22	12	6	1
	61%	64% c	57%	36%	53%	72%	43%
Not applicable	49	40	-	5	1	-	-
	5%	4%	-%	8%	4%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 55 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - Public transport

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	352	301	17	18	6	5
	34%	32%	42%	52%	65%	84%
				a		
No	636	588	21	15	2	1
	61%	63%	52%	42%	25%	16%
		c				
Not applicable	49	42	2	2	1	-
	5%	5%	6%	6%	10%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 56

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Yes	469	197	272	201	159	109
	45%	41%	49%	51%	47%	37%
			a	c	c	
No	516	258	258	176	170	170
	50%	54%	46%	44%	50%	57%
		b				a
Not applicable	52	26	26	21	12	20
	5%	5%	5%	5%	3%	7%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Yes	469	31	20	22	397	8	78	51	38
	45%	36%	36%	43%	47%	36%	50%	55%	56%
No	516	53	33	27	404	12	69	37	27
	50%	62%	59%	51%	48%	56%	44%	41%	40%
Not applicable	52	1	3	3	45	2	10	4	3
	5%	1%	5%	6%	5%	8%	6%	4%	5%

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Yes	469	29	43	66	52	32
	45%	48%	42%	48%	39%	43%
No	516	27	61	62	69	39
	50%	46%	58%	45%	52%	53%
Not applicable	52	4	-	9	11	3
	5%	6%	-%	6%	8%	4%
		b		b	b	

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Yes	469	155	143	236	10	63	14	8	26
	45%	59%	52%	45%	51%	59%	77%	49%	49%
No	516	92	118	276	7	41	3	6	23
	50%	35%	43%	52%	35%	38%	16%	35%	44%
Not applicable	52	15	12	17	2	2	1	3	4
	5%	6%	4%	3%	13%	2%	7%	16%	7%

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Yes	469	44	18	28	27	66	18
	45%	53%	90%	65%	66%	52%	24%
		f		f	f	f	
No	516	36	2	14	10	53	53
	50%	42%	10%	33%	24%	41%	69%
							acde
Not applicable	52	4	-	1	4	10	5
	5%	5%	-%	2%	9%	7%	7%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Yes	469	245	187	160	158
	45%	43%	51% a	54% a	56% a
No	516	299	150	122	111
	50%	53% bcd	41%	41%	40%
Not applicable	52	20	26	15	12
	5%	4%	7% a	5%	4%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Yes	469	396	250	69	103	76	136	19	18
	45%	52%	53%	72%	53%	62%	58%	73%	56%
No	516	324	203	22	85	42	88	4	11
	50%	43%	43%	24%	44%	34%	38%	15%	35%
Not applicable	52	39	19	4	6	5	8	3	3
	5%	5%	4%	4%	3%	4%	4%	12%	9%

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Yes	469	55	30	7	9	22	36	9	73
	45%	73% h	75% h	66%	67%	65%	61% h	60%	26%
No	516	17	8	4	5	12	20	5	191
	50%	23%	19%	34%	33%	34%	35%	35%	69% abf
Not applicable	52	3	2	-	-	1	3	1	13
	5%	4%	5%	-%	-%	2%	4%	5%	5%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Yes	469	270	199	257	195
	45%	60%	34%	70%	31%
		b		b	
No	516	158	358	99	401
	50%	35%	61%	27%	64%
			a		a
Not applicable	52	19	33	14	28
	5%	4%	6%	4%	5%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Yes	469	144	77	136	80	74	145
	45%	70%	67%	66%	65%	72%	68%
No	516	54	32	60	39	25	62
	50%	26%	28%	29%	32%	24%	29%
Not applicable	52	9	5	10	3	5	6
	5%	4%	4%	5%	3%	4%	3%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Yes	469	9	212	242	6	267	137	49	17
	45%	40%	44%	48%	48%	46% d	48% d	47% d	25%
No	516	8	250	250	6	280	141	52	43
	50%	38%	51%	49%	48%	48%	50%	51%	63% a
Not applicable	52	5	26	17	1	37	4	2	9
	5%	22%	5%	3%	4%	6% b	2%	2%	12% bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Yes	469	404	19	31	11	1	2
	45%	45%	63%	51%	49%	12%	57%
No	516	463	8	25	10	7	1
	50%	51%	26%	41%	47%	88%	43%
Not applicable	52	40	3	5	1	-	-
	5%	4%	11%	8%	4%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 56 (continuation)

Q14. Have you ever felt uncomfortable in any of the following places, because of people's reactions to your visible difference? - On holiday

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Yes	469	410	21	21	5	3
	45%	44%	52%	60%	60%	54%
No	516	479	18	9	1	1
	50%	51% c	44%	26%	14%	16%
Not applicable	52	42	1	5	2	2
	5%	5%	4%	13% a	26%	30%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 57

Q15 Summary table - Which of the below statements about your visible difference, if any, apply to each of the following groups of people?

BASE: All respondents

	Scale								
	Total	**Immediate family**	**Extended family**	**Friends**	**Colleagues**	**Acquaintances**	**Other social groups that I talk to online or on social media**	**Strangers online or on social media**	**Strangers in person**
Statements									
I regularly talk to this group about my feelings regarding my visible difference	1037	434 42%	129 12%	331 32%	115 11%	97 9%	75 7%	85 8%	115 11%
I often worry about how this group react to, or behave around, my visible difference	1037	75 7%	100 10%	186 18%	208 20%	224 22%	117 11%	141 14%	435 42%
I feel well supported by this group about my feelings regarding my visible difference	1037	545 53%	302 29%	484 47%	217 21%	141 14%	90 9%	67 6%	104 10%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	1037	127 12%	96 9%	171 17%	194 19%	211 20%	116 11%	157 15%	404 39%
I often feel isolated from this group because of my visible difference	1037	62 6%	74 7%	168 16%	189 18%	215 21%	120 12%	138 13%	426 41%
This group often makes me feel uncomfortable because of my visible difference	1037	67 6%	80 8%	120 12%	156 15%	182 18%	124 12%	149 14%	483 47%

DJ-304178 – Visible difference survey

Table 57 (continuation)

Q15 Summary table - Which of the below statements about your visible difference, if any, apply to each of the following groups of people?

BASE: All respondents

	Scale								
	Total	**Immediate family**	**Extended family**	**Friends**	**Colleagues**	**Acquaintances**	**Other social groups that I talk to online or on social media**	**Strangers online or on social media**	**Strangers in person**
I do not think this group treats me differently as a result of my visible difference	1037	512 49%	367 35%	487 47%	294 28%	218 21%	133 13%	130 13%	184 18%
I have experienced hostile behaviour from this group because of my visible difference	1037	76 7%	79 8%	103 10%	145 14%	182 18%	110 11%	150 14%	483 47%

DJ-304178 – Visible difference survey

Table 57 (continuation)

Q15 Summary table - Which of the below statements about your visible difference, if any, apply to each of the following groups of people?

BASE: All respondents

	Scale				
	Total	**NET: Strangers**	**NET: Family**	**NET: Friends or Family**	**NET: Friends or acquaintances**
Significance Level: 95%		*a	*b	*c	*d
Statements					
I regularly talk to this group about my feelings regarding my visible difference	1037	195 19%	485 47%	690 67%	410 40%
I often worry about how this group react to, or behave around, my visible difference	1037	529 51%	156 15%	293 28%	367 35%
I feel well supported by this group about my feelings regarding my visible difference	1037	156 15%	608 59%	771 74%	543 52%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	1037	510 49%	190 18%	301 29%	342 33%
I often feel isolated from this group because of my visible difference	1037	527 51%	116 11%	243 23%	347 34%
This group often makes me feel uncomfortable because of my visible difference	1037	584 56%	126 12%	212 20%	275 27%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 57 (continuation)

Q15 Summary table - Which of the below statements about your visible difference, if any, apply to each of the following groups of people?

BASE: All respondents

	Scale				
	Total	**NET: Strangers**	**NET: Family**	**NET: Friends or Family**	**NET: Friends or acquaintances**
Significance Level: 95%		*a	*b	*c	*d
I do not think this group treats me differently as a result of my visible difference	1037	261 25%	561 54%	699 67%	573 55%
I have experienced hostile behaviour from this group because of my visible difference	1037	597 58%	130 13%	202 19%	268 26%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 58

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Immediate family	434 42%	193 40%	241 43%	135 34%	150 44% a	149 50% a
Friends	331 32%	139 29%	193 35%	142 36% c	111 33%	78 26%
Extended family	129 12%	66 14%	63 11%	54 14%	46 14%	29 10%
Strangers in person	115 11%	59 12%	56 10%	39 10%	32 9%	45 15% b
Colleagues	115 11%	62 13%	53 9%	55 14%	33 10%	27 9%
Acquaintances	97 9%	54 11%	43 8%	46 12% c	34 10% c	16 6%
Strangers online or on social media	85 8%	43 9%	42 7%	38 9%	27 8%	20 7%
Other social groups that I talk to online or on social media	75 7%	30 6%	46 8%	38 10% c	23 7%	14 5%
NET: Strangers	195 19%	98 20%	97 17%	74 19%	57 17%	63 21%
NET: Family	485 47%	219 46%	266 48%	155 39%	168 50% a	161 54% a

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Friends or Family	690	306	384	242	239	209
	67%	64%	69%	61%	70%	70%
					a	a
NET: Friends or acquaintances	410	180	230	180	138	92
	40%	37%	41%	45%	40%	31%
				c	c	

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Immediate family	434	44	29	26	335	11	54	45	21
	42%	52%	52%	49%	40%	48%	35%	49%	30%
Friends	331	32	23	22	254	7	42	25	22
	32%	37%	43%	43%	30%	31%	27%	27%	32%
Extended family	129	13	4	5	107	2	13	24	3
	12%	15%	8%	10%	13%	11%	8%	26%	4%
Strangers in person	115	5	5	5	100	1	21	8	7
	11%	6%	9%	10%	12%	5%	13%	8%	11%
Colleagues	115	9	4	6	96	-	19	10	11
	11%	10%	7%	11%	11%	-%	12%	11%	17%
Acquaintances	97	5	5	3	84	1	19	10	5
	9%	6%	9%	5%	10%	7%	12%	10%	8%
Strangers online or on social media	85	7	4	5	68	3	12	4	4
	8%	8%	8%	10%	8%	12%	7%	5%	7%
Other social groups that I talk to online or on social media	75	2	3	5	65	2	7	9	9
	7%	3%	6%	9%	8%	10%	4%	9%	13%
NET: Strangers	195	13	9	10	164	4	31	12	12
	19%	15%	16%	18%	19%	17%	20%	13%	17%
NET: Family	485	49	31	26	379	12	62	56	21
	47%	57%	56%	51%	45%	53%	40%	60%	31%
NET: Friends or Family	690	68	44	37	541	15	91	69	37
	67%	80%	80%	71%	64%	69%	58%	75%	55%

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or acquaintances	410 40%	36 42%	26 47%	25 47%	324 38%	8 38%	59 38%	35 38%	27 40%

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Immediate family	434	25	50	43	59	27
	42%	41%	48% c	32%	45% c	37%
Friends	331	22	30	41	40	26
	32%	36%	28%	30%	30%	36%
Extended family	129	9	13	25	14	3
	12%	14%	13%	18% e	11%	5%
Strangers in person	115	5	8	18	19	12
	11%	9%	8%	13%	15%	16%
Colleagues	115	6	14	16	11	9
	11%	10%	14%	11%	9%	12%
Acquaintances	97	9	13	15	10	1
	9%	16% e	12% e	11% e	7%	2%
Strangers online or on social media	85	6	6	19	6	8
	8%	10%	5%	14% d	5%	11%
Other social groups that I talk to online or on social media	75	3	8	20	4	4
	7%	4%	8%	15% ad	3%	6%
NET: Strangers	195	11	14	34	26	19
	19%	19%	13%	25%	20%	26%
NET: Family	485	28	51	55	66	28
	47%	47%	49%	40%	50%	38%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or Family	690	40	68	85	86	49
	67%	67%	65%	62%	66%	66%
NET: Friends or acquaintances	410	29	39	50	48	27
	40%	49%	38%	36%	37%	37%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Immediate family	434	114	98	223	3	37	7	-	23
	42%	44%	36%	42%	16%	35%	39%	-%	43%
Friends	331	101	81	171	8	38	9	5	19
	32%	39%	30%	32%	41%	36%	50%	30%	36%
Extended family	129	48	47	69	2	21	2	3	9
	12%	18%	17%	13%	11%	20%	10%	18%	18%
Strangers in person	115	20	40	58	1	8	-	2	3
	11%	8%	15%	11%	3%	7%	-%	11%	5%
Colleagues	115	31	32	63	5	15	5	6	8
	11%	12%	12%	12%	26%	15%	25%	36%	16%
Acquaintances	97	20	46	45	3	10	2	1	3
	9%	8%	17%	9%	17%	9%	10%	9%	6%
Strangers online or on social media	85	21	29	43	3	7	2	3	6
	8%	8%	11%	8%	14%	7%	11%	16%	11%
Other social groups that I talk to online or on social media	75	28	22	35	-	11	1	2	3
	7%	11%	8%	7%	-%	10%	5%	10%	6%
NET: Strangers	195	40	67	99	3	15	2	5	9
	19%	15%	25%	19%	17%	14%	11%	27%	16%
NET: Family	485	133	122	251	5	50	9	3	30
	47%	51%	45%	47%	27%	47%	49%	18%	57%
NET: Friends or Family	690	186	169	357	12	74	16	8	43
	67%	71%	62%	67%	65%	70%	84%	49%	82%

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or acquaintances	410	114	118	209	10	43	10	6	19
	40%	44%	43%	40%	53%	41%	55%	34%	37%

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Immediate family	434 42%	31 36%	4 17%	14 33%	11 28%	42 33%	41 53% acde
Friends	331 32%	26 31%	12 58%	20 47%	15 37%	42 33%	28 37%
Extended family	129 12%	17 20% f	4 20%	10 24% f	8 20%	15 12%	6 8%
Strangers in person	115 11%	3 4%	1 5%	4 8%	4 10%	12 9%	10 13% a
Colleagues	115 11%	15 18%	3 13%	14 31% ef	7 18%	20 15%	6 8%
Acquaintances	97 9%	8 9% f	3 14%	4 9% f	8 20% f	18 14% f	1 1%
Strangers online or on social media	85 8%	10 12%	1 5%	3 8%	8 20%	18 14%	6 8%
Other social groups that I talk to online or on social media	75 7%	7 9%	2 9%	3 7%	3 8%	14 11%	5 7%
NET: Strangers	195 19%	13 16%	2 10%	7 16%	10 25%	27 21%	16 21%
NET: Family	485 47%	40 48%	6 28%	21 49%	17 43%	49 38%	41 53% e

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Friends or Family	690	58	16	34	29	82	56
	67%	69%	80%	77%	71%	64%	73%
NET: Friends or acquaintances	410	30	14	21	20	55	28
	40%	36%	68%	49%	50%	43%	37%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Immediate family	434	247	148	135	126
	42%	44%	41%	45%	45%
Friends	331	173	126	103	108
	32%	31%	35%	35%	38%
					a
Extended family	129	74	47	43	40
	12%	13%	13%	14%	14%
Strangers in person	115	59	34	35	30
	11%	11%	9%	12%	11%
Colleagues	115	62	45	28	32
	11%	11%	12%	9%	11%
Acquaintances	97	53	36	22	18
	9%	9%	10%	7%	6%
Strangers online or on social media	85	53	36	26	23
	8%	9%	10%	9%	8%
Other social groups that I talk to online or on social media	75	34	31	22	24
	7%	6%	9%	7%	8%
NET: Strangers	195	109	66	60	52
	19%	19%	18%	20%	19%
NET: Family	485	275	166	156	140
	47%	49%	46%	52%	50%
NET: Friends or Family	690	379	244	217	200
	67%	67%	67%	73%	71%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or acquaintances	410 40%	216 38%	152 42%	119 40%	121 43%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Immediate family	434	320	221	43	84	54	104	6	7
	42%	42%	47%	45%	43%	44%	45%	22%	24%
Friends	331	264	170	43	84	51	93	18	11
	32%	35%	36%	45%	43%	42%	40%	70%	36%
Extended family	129	110	66	23	29	21	45	6	5
	12%	15%	14%	24%	15%	17%	19%	24%	17%
Strangers in person	115	63	45	2	15	8	12	1	1
	11%	8%	10%	2%	8%	6%	5%	2%	2%
Colleagues	115	98	56	12	24	16	31	6	15
	11%	13%	12%	12%	12%	13%	13%	22%	48%
Acquaintances	97	76	44	4	18	13	17	3	5
	9%	10%	9%	4%	10%	11%	7%	10%	17%
Strangers online or on social media	85	55	31	9	15	11	20	2	3
	8%	7%	7%	9%	8%	9%	9%	8%	11%
Other social groups that I talk to online or on social media	75	65	36	9	9	7	17	4	6
	7%	9%	8%	9%	4%	6%	7%	16%	18%
NET: Strangers	195	113	72	10	29	18	32	2	3
	19%	15%	15%	11%	15%	15%	14%	8%	11%
NET: Family	485	365	247	54	91	64	122	10	11
	47%	48%	52%	57%	47%	53%	52%	39%	36%
NET: Friends or Family	690	523	346	76	143	91	171	23	19
	67%	69%	73%	79%	74%	74%	74%	88%	59%

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or acquaintances	410 40%	325 43%	203 43%	47 49%	99 51%	61 50%	108 46%	18 70%	16 49%

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Immediate family	434 42%	21 28%	9 23%	3 30%	- -%	6 17%	30 51% ab	9 62%	113 41% ab
Friends	331 32%	35 46% h	16 40% h	5 46%	7 49%	10 30%	23 39% h	3 22%	67 24%
Extended family	129 12%	10 14%	11 27% h	2 19%	4 27%	5 15%	11 18% h	2 15%	19 7%
Strangers in person	115 11%	4 6%	3 7%	- -%	* 3%	2 5%	2 4%	1 4%	52 19% af
Colleagues	115 11%	16 21% h	12 29% fh	1 13%	6 41%	11 32%	6 11%	- -%	17 6%
Acquaintances	97 9%	12 15% h	5 14%	- -%	4 28%	2 6%	3 6%	- -%	21 8%
Strangers online or on social media	85 8%	10 13% f	6 15% f	2 15%	- -%	4 12%	1 2%	- -%	30 11%
Other social groups that I talk to online or on social media	75 7%	14 18% bfh	1 2%	2 21%	4 32%	10 29%	3 5%	2 13%	10 4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Strangers	195 19%	12 17%	8 19% f	2 15%	* 3%	4 12%	3 5%	1 4%	82 30% af
NET: Family	485 47%	25 33%	16 42%	4 41%	4 27%	11 32%	35 60% ah	10 71%	120 43%
NET: Friends or Family	690 67%	51 68%	28 70%	8 79%	10 76%	18 53%	53 90% abh	12 82%	167 60%
NET: Friends or acquaintances	410 40%	42 57% h	20 51% h	5 46%	8 58%	11 33%	25 42%	3 22%	85 30%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Immediate family	434 42%	160 36%	273 46% a	121 33%	297 48% a
Friends	331 32%	155 35%	176 30%	129 35%	193 31%
Extended family	129 12%	80 18% b	49 8%	70 19% b	54 9%
Strangers in person	115 11%	27 6%	88 15% a	17 5%	91 15% a
Colleagues	115 11%	72 16% b	42 7%	70 19% b	40 6%
Acquaintances	97 9%	56 12% b	41 7%	58 16% b	35 6%
Strangers online or on social media	85 8%	35 8%	50 8%	37 10%	43 7%
Other social groups that I talk to online or on social media	75 7%	44 10% b	32 5%	39 10% b	31 5%
NET: Strangers	195 19%	58 13%	137 23% a	49 13%	134 21% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	485 47%	201 45%	284 48%	157 42%	310 50% a
NET: Friends or Family	690 67%	296 66%	394 67%	234 63%	432 69%
NET: Friends or acquaintances	410 40%	200 45% b	210 36%	176 48% b	222 36%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Immediate family	434 42%	87 42% b	32 28%	93 45% be	52 42% b	32 31%	96 45% be
Friends	331 32%	90 44%	45 39%	78 38%	42 34%	39 38%	86 40%
Extended family	129 12%	30 15%	21 19%	40 19%	23 19%	25 24% a	39 18%
Strangers in person	115 11%	13 6%	11 10%	12 6%	7 6%	8 7%	11 5%
Colleagues	115 11%	34 16%	19 17%	37 18%	26 22% f	23 23% f	25 12%
Acquaintances	97 9%	19 9%	19 17%	26 12%	19 16%	22 21% af	21 10%
Strangers online or on social media	85 8%	19 9%	15 13%	22 10%	14 11%	20 19% ac	25 12%
Other social groups that I talk to online or on social media	75 7%	13 6%	14 12%	14 7%	19 15% ac	9 9%	23 11%
NET: Strangers	195 19%	29 14%	23 20%	30 14%	19 15%	23 22%	33 15%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	485	96	49	109	60	47	110
	47%	47%	43%	53%	49%	46%	52%
NET: Friends or Family	690	150	76	147	85	69	157
	67%	73%	66%	71%	69%	67%	74%
NET: Friends or acquaintances	410	102	59	97	54	54	98
	40%	50%	51%	47%	45%	52%	46%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Immediate family	434 42%	7 30%	211 43%	210 41%	5 35%	236 41%	121 43%	44 43%	32 47%
Friends	331 32%	8 35%	153 31%	163 32%	7 55%	185 32%	94 33%	37 36% d	15 21%
Extended family	129 12%	1 5%	50 10%	78 15% b	- -%	63 11% d	45 16% ad	21 21% ad	* 1%
Strangers in person	115 11%	8 38%	56 12%	47 9%	2 13%	63 11%	29 10%	8 8%	15 22% abc
Colleagues	115 11%	2 7%	49 10%	63 12%	1 7%	53 9% d	40 14% ad	20 19% ad	1 2%
Acquaintances	97 9%	2 7%	37 8%	56 11%	1 11%	58 10% d	28 10%	9 8%	2 2%
Strangers online or on social media	85 8%	- -%	42 9%	43 8%	1 4%	50 9%	18 7%	10 10%	6 9%
Other social groups that I talk to online or on social media	75 7%	1 5%	37 7%	38 7%	- -%	49 8%	13 5%	5 5%	9 13% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Strangers	195 19%	8 38%	98 20%	84 17%	2 18%	112 19%	45 16%	17 16%	21 31% abc
NET: Family	485 47%	8 35%	225 46%	245 48%	5 35%	260 45%	142 50%	51 50%	32 47%
NET: Friends or Family	690 67%	13 61%	322 66%	342 67%	10 78%	378 65%	198 70%	73 71%	41 60%
NET: Friends or acquaintances	410 40%	9 43%	185 38%	207 41%	8 59%	237 41% d	115 41% d	42 41% d	16 24%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Immediate family	434	393	12	16	5	3	-
	42%	43% c	41%	27%	25%	40%	-%
Friends	331	297	5	18	6	2	2
	32%	33%	17%	30%	27%	23%	57%
Extended family	129	108	5	13	-	3	-
	12%	12%	17%	21%	-%	44%	-%
Strangers in person	115	102	3	6	-	2	1
	11%	11%	11%	10%	-%	21%	43%
Colleagues	115	88	8	13	4	-	-
	11%	10%	28%	22% a	18%	-%	-%
Acquaintances	97	81	3	12	-	-	-
	9%	9%	11%	20% a	-%	-%	-%
Strangers online or on social media	85	64	3	10	4	4	-
	8%	7%	9%	16% a	17%	53%	-%
Other social groups that I talk to online or on social media	75	56	2	12	5	1	-
	7%	6%	6%	20% a	23%	7%	-%
NET: Strangers	195	165	6	14	4	4	1
	19%	18%	21%	23%	17%	53%	43%
NET: Family	485	435	15	21	5	5	-
	47%	48%	51%	34%	25%	60%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or Family	690	625	15	30	9	5	2
	67%	69% c	51%	50%	41%	60%	57%
NET: Friends or acquaintances	410	362	9	29	6	2	2
	40%	40%	28%	47%	27%	23%	57%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Immediate family	434	398	9	16	1	-
	42%	43%	22%	47%	7%	-%
		b		b		
Friends	331	291	17	15	5	*
	32%	31%	41%	42%	56%	7%
Extended family	129	116	8	2	1	2
	12%	12%	20%	6%	7%	26%
Strangers in person	115	104	7	4	-	1
	11%	11%	16%	11%	-%	10%
Colleagues	115	96	9	6	-	4
	11%	10%	21%	16%	-%	67%
			a			
Acquaintances	97	85	2	5	2	*
	9%	9%	4%	13%	20%	7%
Strangers online or on social media	85	69	6	6	3	-
	8%	7%	15%	18%	30%	-%
				a		
Other social groups that I talk to online or on social media	75	62	4	6	-	1
	7%	7%	11%	17%	-%	9%
				a		
NET: Strangers	195	171	11	8	3	1
	19%	18%	27%	24%	30%	10%
NET: Family	485	442	15	16	1	2
	47%	47%	37%	47%	7%	26%
NET: Friends or Family	690	621	27	25	5	2
	67%	67%	66%	70%	56%	33%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 58 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I regularly talk to this group about my feelings regarding my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or acquaintances	410	360	18	18	7	1
	40%	39%	45%	51%	77%	14%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 59

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strangers in person	435 42%	201 42%	234 42%	142 36%	133 39%	160 54% ab
Acquaintances	224 22%	84 18%	140 25% a	92 23%	77 23%	55 18%
Colleagues	208 20%	106 22%	101 18%	79 20%	76 22%	53 18%
Friends	186 18%	79 16%	107 19%	82 21%	57 17%	47 16%
Strangers online or on social media	141 14%	56 12%	85 15%	71 18% bc	41 12%	29 10%
Other social groups that I talk to online or on social media	117 11%	53 11%	64 11%	55 14% c	39 12%	23 8%
Extended family	100 10%	46 10%	55 10%	52 13% bc	28 8%	20 7%
Immediate family	75 7%	37 8%	38 7%	28 7%	28 8%	19 6%
NET: Strangers	529 51%	236 49%	293 53%	188 47%	160 47%	181 61% ab
NET: Family	156 15%	74 15%	82 15%	76 19% c	51 15% c	29 10%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Friends or Family	293	134	160	135	96	62
	28%	28%	29%	34%	28%	21%
				c	c	
NET: Friends or acquaintances	367	149	218	153	124	90
	35%	31%	39%	38%	37%	30%
			a	c		

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strangers in person	435	33	27	26	349	8	65	44	24
	42%	38%	49%	50%	41%	35%	41%	47%	35%
Acquaintances	224	19	10	10	185	4	44	27	13
	22%	23%	18%	19%	22%	19%	28%	29%	20%
Colleagues	208	21	13	11	164	5	40	12	13
	20%	24%	23%	21%	19%	25%	26%	13%	19%
Friends	186	15	9	7	155	4	25	19	12
	18%	17%	17%	13%	18%	16%	16%	20%	18%
Strangers online or on social media	141	13	6	10	112	2	9	14	11
	14%	15%	12%	18%	13%	9%	6%	15%	16%
Other social groups that I talk to online or on social media	117	12	7	8	90	1	20	10	9
	11%	14%	14%	15%	11%	4%	13%	10%	13%
Extended family	100	2	5	5	89	3	14	13	10
	10%	2%	10%	9%	11%	12%	9%	14%	15%
Immediate family	75	4	5	3	63	1	13	10	3
	7%	5%	9%	6%	7%	5%	8%	11%	4%
NET: Strangers	529	42	32	32	424	10	71	52	32
	51%	50%	58%	61%	50%	44%	45%	57%	48%
NET: Family	156	4	9	7	137	4	27	20	12
	15%	5%	16%	13%	16%	17%	17%	21%	18%
NET: Friends or Family	293	16	15	11	250	6	47	31	20
	28%	19%	28%	21%	30%	28%	30%	33%	30%

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or acquaintances	367 35%	29 34%	18 32%	15 29%	305 36%	7 31%	60 38%	39 42%	24 35%

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strangers in person	435 42%	22 36%	43 41%	47 34%	62 47%	36 49%
Acquaintances	224 22%	13 22%	16 15%	35 26% d	15 12%	17 23% d
Colleagues	208 20%	15 25% de	23 22% d	33 24% de	13 10%	9 12%
Friends	186 18%	15 24%	15 15%	31 22%	22 17%	13 17%
Strangers online or on social media	141 14%	11 19%	16 16%	19 14%	19 14%	10 14%
Other social groups that I talk to online or on social media	117 11%	10 16% de	17 16% de	11 8%	9 7%	4 5%
Extended family	100 10%	7 12%	4 4%	12 9%	20 15% b	6 9%
Immediate family	75 7%	8 13% d	4 4%	11 8%	6 5%	6 8%
NET: Strangers	529 51%	29 48%	54 51%	59 43%	76 58% c	41 55%
NET: Family	156 15%	14 24% b	8 8%	20 15%	22 17%	10 13%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or Family	293	24	20	47	35	19
	28%	40%	20%	35%	27%	26%
		b		b		
NET: Friends or acquaintances	367	23	31	56	35	30
	35%	39%	30%	41%	27%	41%
				d		d

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strangers in person	435	99	100	234	5	25	5	3	19
	42%	38%	37%	44%	27%	24%	29%	20%	37%
Acquaintances	224	74	71	112	3	27	1	5	10
	22%	28%	26%	21%	14%	25%	6%	29%	20%
Colleagues	208	72	56	103	4	27	1	1	11
	20%	27%	20%	19%	21%	26%	6%	9%	21%
Friends	186	61	66	97	4	26	4	3	11
	18%	23%	24%	18%	21%	25%	23%	17%	22%
Strangers online or on social media	141	42	45	86	1	12	1	3	5
	14%	16%	17%	16%	5%	12%	3%	15%	9%
Other social groups that I talk to online or on social media	117	37	28	64	1	11	3	4	5
	11%	14%	10%	12%	7%	11%	17%	21%	9%
Extended family	100	32	38	45	4	15	6	2	2
	10%	12%	14%	9%	21%	14%	32%	10%	4%
Immediate family	75	20	21	38	3	12	5	3	5
	7%	8%	8%	7%	14%	12%	26%	15%	9%
NET: Strangers	529	121	134	291	6	35	5	6	24
	51%	46%	49%	55%	32%	33%	29%	34%	45%
NET: Family	156	45	51	75	7	27	9	4	7
	15%	17%	19%	14%	35%	25%	46%	25%	13%

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or Family	293	87	93	144	9	47	11	6	18
	28%	33%	34%	27%	47%	44%	56%	37%	34%
NET: Friends or acquaintances	367	115	117	178	6	47	5	6	20
	35%	44%	43%	34%	35%	45%	26%	37%	38%

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strangers in person	435 42%	27 32% d	7 34%	12 27% d	2 6%	34 27% d	49 63% acde
Acquaintances	224 22%	27 31% f	2 11%	12 29% f	14 35% f	30 24% f	9 12%
Colleagues	208 20%	20 23%	3 17%	8 19%	14 34% f	36 28% f	9 11%
Friends	186 18%	7 9%	3 14%	10 22% a	13 33% a	34 26% a	13 16%
Strangers online or on social media	141 14%	16 19%	1 7%	6 13%	5 13%	15 11%	8 10%
Other social groups that I talk to online or on social media	117 11%	12 15%	2 10%	7 16%	6 15%	23 18% f	5 7%
Extended family	100 10%	12 15% f	4 21%	5 11%	6 14% f	18 14% f	2 3%
Immediate family	75 7%	11 13% f	3 17%	6 14% f	8 20% f	14 11% f	1 2%
NET: Strangers	529 51%	35 42% d	8 41%	15 35% d	6 16%	44 35% d	54 70% acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Family	156	22	8	11	14	27	3
	15%	26%	38%	25%	34%	21%	4%
		f		f	f	f	
NET: Friends or Family	293	27	9	16	21	49	15
	28%	32%	46%	36%	51%	38%	19%
				f	f	f	
NET: Friends or acquaintances	367	30	5	19	23	57	20
	35%	36%	25%	43%	56%	44%	27%
					af	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strangers in person	435 42%	257 46%	150 41%	130 44%	123 44%
Acquaintances	224 22%	129 23%	82 23%	65 22%	59 21%
Colleagues	208 20%	124 22%	71 20%	63 21%	62 22%
Friends	186 18%	95 17%	69 19%	67 23% a	63 23% a
Strangers online or on social media	141 14%	83 15%	53 15%	47 16%	42 15%
Other social groups that I talk to online or on social media	117 11%	78 14%	46 13%	29 10%	35 13%
Extended family	100 10%	48 9%	40 11%	30 10%	36 13% a
Immediate family	75 7%	40 7%	33 9%	31 10%	21 7%
NET: Strangers	529 51%	302 54%	183 50%	161 54%	147 52%
NET: Family	156 15%	79 14%	64 18%	53 18%	52 18%
NET: Friends or Family	293 28%	144 26%	115 32% a	100 34% a	93 33% a

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or acquaintances	367 35%	192 34%	137 38%	114 38%	105 37%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strangers in person	435	290	208	34	79	48	98	8	3
	42%	38%	44%	35%	41%	39%	42%	31%	8%
Acquaintances	224	184	110	35	50	32	62	6	10
	22%	24%	23%	37%	26%	26%	27%	21%	33%
Colleagues	208	171	111	37	54	29	51	7	4
	20%	23%	24%	39%	28%	23%	22%	27%	12%
Friends	186	150	100	32	35	26	48	11	8
	18%	20%	21%	34%	18%	21%	21%	42%	25%
Strangers online or on social media	141	105	63	23	18	14	37	1	5
	14%	14%	13%	24%	9%	11%	16%	2%	16%
Other social groups that I talk to online or on social media	117	93	61	21	16	15	36	1	4
	11%	12%	13%	22%	8%	12%	16%	6%	13%
Extended family	100	86	49	16	27	12	30	6	12
	10%	11%	10%	17%	14%	10%	13%	25%	39%
Immediate family	75	51	35	11	9	10	18	4	5
	7%	7%	8%	11%	5%	8%	8%	16%	15%
NET: Strangers	529	360	245	46	91	55	115	9	7
	51%	47%	52%	48%	47%	45%	49%	33%	21%
NET: Family	156	125	73	24	36	21	39	11	14
	15%	16%	15%	25%	18%	17%	17%	40%	44%

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or Family	293	236	144	45	60	40	75	16	20
	28%	31%	31%	47%	31%	33%	32%	60%	64%
NET: Friends or acquaintances	367	298	186	54	75	50	96	15	16
	35%	39%	39%	57%	39%	41%	42%	57%	50%

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strangers in person	435 42%	15 20%	11 28%	3 28%	* 3%	3 7%	34 58% ab	5 37%	144 52% ab
Acquaintances	224 22%	22 30% h	16 42% h	- -%	4 27%	9 25%	19 32% h	2 16%	41 15%
Colleagues	208 20%	17 23% h	10 25%	2 16%	4 31%	4 12%	17 29% h	2 11%	36 13%
Friends	186 18%	14 19%	10 25%	3 28%	7 53%	10 30%	12 21%	7 50%	36 13%
Strangers online or on social media	141 14%	20 27% bh	2 4%	2 15%	- -%	8 23%	10 16%	1 4%	36 13%
Other social groups that I talk to online or on social media	117 11%	16 22% h	3 8%	1 6%	1 5%	6 19%	7 12%	* 3%	23 8%
Extended family	100 10%	9 12% h	5 14% h	4 42%	2 12%	8 24%	6 10%	* 3%	14 5%
Immediate family	75 7%	11 15%	4 10%	3 30%	3 20%	5 15%	4 7%	- -%	24 8%
NET: Strangers	529 51%	29 39%	13 32%	3 28%	* 3%	9 26%	36 61% ab	6 41%	169 61% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Family	156	18	9	8	4	12	9	*	31
	15%	24% h	23% h	72%	33%	34%	15%	3%	11%
NET: Friends or Family	293	23	17	9	9	19	18	7	58
	28%	31%	42% h	81%	65%	55%	30%	50%	21%
NET: Friends or acquaintances	367	35	22	3	10	17	26	9	68
	35%	46% h	56% h	28%	75%	48%	44% h	67%	25%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strangers in person	435 42%	130 29%	305 52% a	92 25%	322 51% a
Acquaintances	224 22%	118 26% b	106 18%	107 29% b	110 18%
Colleagues	208 20%	110 25% b	97 16%	112 30% b	88 14%
Friends	186 18%	114 25% b	72 12%	101 27% b	77 12%
Strangers online or on social media	141 14%	62 14%	79 13%	51 14%	86 14%
Other social groups that I talk to online or on social media	117 11%	61 14% b	56 9%	51 14% b	59 9%
Extended family	100 10%	65 15% b	35 6%	71 19% b	25 4%
Immediate family	75 7%	45 10% b	30 5%	41 11% b	32 5%
NET: Strangers	529 51%	165 37%	365 62% a	120 32%	387 62% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	156	98	58	100	52
	15%	22%	10%	27%	8%
		b		b	
NET: Friends or Family	293	179	114	168	116
	28%	40%	19%	45%	19%
		b		b	
NET: Friends or acquaintances	367	206	160	182	172
	35%	46%	27%	49%	27%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strangers in person	435 42%	85 41% be	28 24%	86 42% be	39 32%	21 20%	70 33% e
Acquaintances	224 22%	66 32%	34 29%	74 36%	43 35%	29 28%	64 30%
Colleagues	208 20%	61 30%	31 27%	74 36%	34 28%	37 36%	66 31%
Friends	186 18%	49 24%	34 29%	52 25%	36 29%	43 42% acf	57 27%
Strangers online or on social media	141 14%	36 18%	16 14%	32 16%	24 19%	15 15%	38 18%
Other social groups that I talk to online or on social media	117 11%	27 13%	24 21%	28 13%	14 12%	14 13%	38 18%
Extended family	100 10%	29 14%	29 25% af	35 17%	23 19%	24 23% af	29 13%
Immediate family	75 7%	18 9%	22 19% acf	13 6%	15 13%	20 19% acf	21 10%
NET: Strangers	529 51%	101 49% be	37 32%	99 48% be	50 41% e	29 28%	89 42% e

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	156	42	44	42	30	39	42
	15%	20%	39%	20%	25%	38%	20%
			acdf			acdf	
NET: Friends or Family	293	74	57	77	53	67	83
	28%	36%	50%	37%	44%	65%	39%
			ac			abcdf	
NET: Friends or acquaintances	367	99	60	104	67	59	105
	35%	48%	52%	50%	55%	57%	49%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strangers in person	435 42%	11 50%	227 47% c	188 37%	8 62%	259 44% bc	105 37%	33 32%	37 54% bc
Acquaintances	224 22%	4 20%	85 17%	132 26% b	3 21%	123 21%	55 19%	33 32% ab	14 21%
Colleagues	208 20%	3 13%	85 17%	118 23% b	1 4%	110 19%	54 19%	30 29% ab	14 20%
Friends	186 18%	4 18%	81 17%	95 19%	4 29%	102 17%	52 18%	23 23%	9 13%
Strangers online or on social media	141 14%	3 14%	73 15%	62 12%	2 14%	76 13%	45 16%	13 13%	7 11%
Other social groups that I talk to online or on social media	117 11%	* 2%	56 11%	58 12%	2 14%	63 11%	34 12%	16 15%	4 6%
Extended family	100 10%	- -%	37 8%	61 12% b	2 14%	55 9%	31 11%	10 10%	4 5%
Immediate family	75 7%	2 11%	38 8%	31 6%	1 7%	42 7%	18 7%	12 11%	3 4%
NET: Strangers	529 51%	13 59%	273 56% c	235 46%	8 62%	310 53% c	138 49%	41 39%	41 60% c

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Family	156	2	65	84	3	86	43	21	7
	15%	11%	13%	16%	20%	15%	15%	20%	10%
NET: Friends or Family	293	5	127	152	4	161	81	36	15
	28%	24%	26%	30%	29%	28%	29%	35%	21%
NET: Friends or acquaintances	367	7	147	204	7	201	98	48	20
	35%	32%	30%	40%	50%	34%	35%	46%	29%
				b				abd	

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strangers in person	435 42%	400 44% c	12 41%	9 15%	5 22%	3 40%	3 100%
Acquaintances	224 22%	193 21%	7 23%	16 26%	3 16%	2 28%	- -%
Colleagues	208 20%	190 21%	3 12%	10 16%	2 8%	2 20%	- -%
Friends	186 18%	151 17%	9 31%	16 27%	2 9%	4 53%	- -%
Strangers online or on social media	141 14%	132 15% c	4 14%	1 1%	3 15%	- -%	- -%
Other social groups that I talk to online or on social media	117 11%	94 10%	3 11%	13 21% a	5 24%	1 7%	- -%
Extended family	100 10%	82 9%	5 15%	11 18% a	2 8%	- -%	- -%
Immediate family	75 7%	61 7%	5 16%	9 14% a	- -%	- -%	- -%
NET: Strangers	529 51%	487 54% c	16 54%	10 16%	8 37%	3 40%	3 100%
NET: Family	156 15%	131 14%	7 23%	16 26% a	2 8%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or Family	293	243	12	26	4	4	-
	28%	27%	39%	43% a	16%	53%	-%
NET: Friends or acquaintances	367	310	11	30	5	5	-
	35%	34%	37%	50% a	24%	70%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strangers in person	435	401	13	11	4	1
	42%	43%	32%	32%	51%	17%
Acquaintances	224	200	9	8	1	2
	22%	21%	23%	23%	13%	36%
Colleagues	208	183	10	8	2	1
	20%	20%	24%	24%	27%	10%
Friends	186	151	15	10	4	3
	18%	16%	36%	29%	44%	47%
			a	a		
Strangers online or on social media	141	122	4	12	-	3
	14%	13%	10%	34%	-%	43%
				ab		
Other social groups that I talk to online or on social media	117	101	5	4	-	1
	11%	11%	12%	11%	-%	19%
Extended family	100	85	7	2	3	1
	10%	9%	16%	5%	32%	10%
Immediate family	75	61	2	6	-	2
	7%	7%	6%	16%	-%	40%
				a		
NET: Strangers	529	483	15	20	4	3
	51%	52%	37%	57%	51%	50%
NET: Family	156	131	9	6	3	2
	15%	14%	22%	16%	32%	40%
NET: Friends or Family	293	246	19	12	5	5
	28%	26%	48%	34%	55%	77%
			a			

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 59 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often worry about how this group react to, or behave around, my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or acquaintances	367	321	19	15	4	3
	35%	34%	47%	42%	44%	47%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 60

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Immediate family	545 53%	224 47%	321 58% a	175 44%	184 54% a	187 62% ab
Friends	484 47%	217 45%	267 48%	185 46%	163 48%	136 46%
Extended family	302 29%	138 29%	164 29%	99 25%	104 31%	99 33% a
Colleagues	217 21%	123 26% b	94 17%	73 18%	80 23%	65 22%
Acquaintances	141 14%	74 15%	67 12%	54 14%	41 12%	46 15%
Strangers in person	104 10%	62 13% b	42 8%	39 10%	26 8%	39 13% b
Other social groups that I talk to online or on social media	90 9%	41 9%	49 9%	48 12% bc	27 8%	15 5%
Strangers online or on social media	67 6%	38 8%	30 5%	30 8%	25 7%	12 4%
NET: Strangers	156 15%	94 20% b	62 11%	62 16%	48 14%	47 16%
NET: Family	608 59%	257 53%	351 63% a	199 50%	206 61% a	203 68% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Friends or Family	771	333	437	282	253	235
	74%	69%	79%	71%	74%	79%
			a			a
NET: Friends or acquaintances	543	249	294	209	184	150
	52%	52%	53%	53%	54%	50%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Immediate family	545	54	37	35	420	13	76	52	32
	53%	63%	67%	66%	50%	58%	49%	56%	47%
Friends	484	47	30	29	379	11	76	40	28
	47%	55%	54%	55%	45%	52%	49%	43%	41%
Extended family	302	31	14	19	238	7	42	25	18
	29%	36%	26%	37%	28%	33%	27%	27%	27%
Colleagues	217	19	11	13	175	7	32	13	10
	21%	22%	20%	24%	21%	31%	20%	14%	15%
Acquaintances	141	14	6	8	113	2	18	11	15
	14%	16%	12%	15%	13%	9%	12%	12%	22%
Strangers in person	104	6	3	5	89	3	20	4	4
	10%	7%	6%	9%	11%	13%	13%	5%	6%
Other social groups that I talk to online or on social media	90	8	3	4	75	1	12	7	12
	9%	9%	6%	7%	9%	6%	7%	7%	18%
Strangers online or on social media	67	7	3	4	54	2	7	12	1
	6%	8%	6%	7%	6%	7%	5%	13%	1%
NET: Strangers	156	12	6	7	132	4	27	15	5
	15%	14%	10%	13%	16%	20%	17%	16%	8%
NET: Family	608	56	38	37	477	14	88	56	37
	59%	66%	70%	71%	56%	64%	56%	61%	54%
NET: Friends or Family	771	67	46	41	616	18	118	73	47
	74%	79%	84%	78%	73%	80%	76%	79%	69%

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or acquaintances	543 52%	51 60%	31 57%	32 62%	428 51%	12 54%	82 52%	45 48%	34 50%

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Immediate family	545 53%	29 48%	56 54% c	48 35%	73 56% c	41 56% c
Friends	484 47%	22 37%	48 46%	51 37%	61 47%	42 57% ac
Extended family	302 29%	16 26%	35 33%	38 28%	32 25%	24 33%
Colleagues	217 21%	12 20%	27 26%	31 23%	25 19%	18 25%
Acquaintances	141 14%	9 15%	8 8%	18 13%	20 15%	12 16%
Strangers in person	104 10%	4 6%	12 11%	23 16% ad	7 6%	13 17% ad
Other social groups that I talk to online or on social media	90 9%	3 5%	7 7%	17 13%	8 6%	8 10%
Strangers online or on social media	67 6%	6 10% d	7 7%	12 9% d	3 2%	4 6%
NET: Strangers	156 15%	10 16%	17 16%	31 23% d	10 8%	14 19% d
NET: Family	608 59%	34 57%	63 61%	62 46%	79 60% c	43 58%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or Family	771	41	79	82	101	58
	74%	68%	76%	60%	77%	78%
			c		c	c
NET: Friends or acquaintances	543	28	49	61	71	46
	52%	47%	47%	45%	54%	63%
						c

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	Skin condition	Birthmark	Scarring	Craniofacial condition	Burns	Paralysis	Cleft	Cancer
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Immediate family	545	135	130	284	8	43	12	9	33
	53%	52%	48%	54%	45%	41%	65%	53%	63%
Friends	484	137	131	250	6	46	6	5	27
	47%	53%	48%	47%	31%	44%	34%	28%	52%
Extended family	302	80	82	152	7	28	4	-	16
	29%	31%	30%	29%	39%	27%	21%	-%	31%
Colleagues	217	53	57	107	3	17	2	2	17
	21%	20%	21%	20%	16%	16%	11%	10%	33%
Acquaintances	141	37	45	75	1	10	3	1	8
	14%	14%	17%	14%	5%	10%	14%	8%	15%
Strangers in person	104	16	24	58	1	5	1	2	-
	10%	6%	9%	11%	3%	5%	3%	14%	-%
Other social groups that I talk to online or on social media	90	24	19	39	1	14	1	5	4
	9%	9%	7%	7%	4%	13%	4%	29%	8%
Strangers online or on social media	67	14	17	32	4	9	1	1	1
	6%	5%	6%	6%	23%	9%	8%	5%	2%
NET: Strangers	156	29	38	85	5	14	1	3	1
	15%	11%	14%	16%	26%	13%	8%	19%	2%
NET: Family	608	150	146	312	11	53	14	9	36
	59%	58%	54%	59%	57%	50%	74%	53%	69%
NET: Friends or Family	771	195	195	395	12	75	17	10	44
	74%	75%	71%	75%	65%	71%	92%	58%	83%

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or acquaintances	543	155	155	284	7	54	7	6	31
	52%	59%	57%	54%	36%	51%	39%	36%	59%

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Immediate family	545 53%	50 60% d	9 45%	24 56%	15 37%	59 46%	45 59% d
Friends	484 47%	40 48%	8 41%	22 51%	17 42%	58 46%	41 53%
Extended family	302 29%	30 36%	6 27%	14 32%	10 26%	36 28%	26 34%
Colleagues	217 21%	18 21%	5 27%	16 37% e	8 21%	27 21%	17 22%
Acquaintances	141 14%	15 17%	3 14%	11 24%	10 25%	22 17%	20 27%
Strangers in person	104 10%	5 6%	- -%	7 16%	7 16%	18 14%	10 13%
Other social groups that I talk to online or on social media	90 9%	10 12%	2 12%	3 6%	4 11%	14 11%	6 8%
Strangers online or on social media	67 6%	3 3%	1 7%	2 6%	6 14% a	8 6%	6 8%
NET: Strangers	156 15%	7 8%	1 7%	9 22% a	9 21% a	22 17%	14 18%
NET: Family	608 59%	56 67% de	12 57%	27 63%	19 47%	67 52%	48 63%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Friends or Family	771	67	16	33	27	91	62
	74%	80%	80%	75%	68%	71%	80%
NET: Friends or acquaintances	543	47	10	26	23	68	45
	52%	55%	48%	59%	57%	53%	58%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Immediate family	545 53%	305 54%	185 51%	162 55%	167 60% b
Friends	484 47%	266 47%	181 50%	141 47%	147 52%
Extended family	302 29%	178 32% c	98 27%	74 25%	95 34% c
Colleagues	217 21%	137 24% bc	62 17%	43 14%	57 20%
Acquaintances	141 14%	85 15% d	51 14%	43 14%	27 10%
Strangers in person	104 10%	52 9%	32 9%	29 10%	24 9%
Other social groups that I talk to online or on social media	90 9%	47 8%	35 10%	24 8%	22 8%
Strangers online or on social media	67 6%	33 6%	25 7%	15 5%	17 6%
NET: Strangers	156 15%	78 14%	52 14%	40 13%	39 14%
NET: Family	608 59%	343 61%	201 55%	174 59%	181 65% b

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or Family	771	421	274	223	229
	74%	75%	75%	75%	82%
					a
NET: Friends or acquaintances	543	298	204	160	156
	52%	53%	56%	54%	55%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Immediate family	545	405	279	57	104	74	138	13	13
	53%	53%	59%	60%	54%	61%	59%	51%	40%
Friends	484	355	232	46	95	62	119	14	14
	47%	47%	49%	48%	49%	51%	51%	53%	43%
Extended family	302	227	140	28	54	36	80	10	9
	29%	30%	30%	29%	28%	29%	34%	38%	30%
Colleagues	217	161	99	17	41	28	48	6	7
	21%	21%	21%	18%	21%	23%	20%	22%	21%
Acquaintances	141	101	61	11	31	10	29	9	11
	14%	13%	13%	12%	16%	8%	12%	34%	36%
Strangers in person	104	58	42	4	16	12	10	*	2
	10%	8%	9%	4%	8%	10%	4%	2%	7%
Other social groups that I talk to online or on social media	90	70	40	11	16	13	16	1	4
	9%	9%	9%	12%	8%	11%	7%	5%	13%
Strangers online or on social media	67	41	22	4	15	7	8	2	2
	6%	5%	5%	4%	8%	6%	4%	7%	6%
NET: Strangers	156	91	56	6	30	17	16	2	4
	15%	12%	12%	6%	15%	14%	7%	9%	13%
NET: Family	608	455	299	62	116	80	156	18	19
	59%	60%	63%	65%	60%	65%	67%	70%	59%
NET: Friends or Family	771	571	365	80	144	96	183	24	21
	74%	75%	77%	83%	74%	79%	79%	91%	66%

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or acquaintances	543 52%	400 53%	258 55%	53 55%	108 56%	66 54%	134 58%	17 64%	18 56%

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Immediate family	545 53%	31 41%	20 50%	3 24%	2 16%	14 41%	39 66% ah	12 82%	140 51%
Friends	484 47%	33 45%	18 46%	2 23%	7 51%	15 43%	41 70% abh	5 33%	129 47%
Extended family	302 29%	24 32%	10 27%	3 24%	3 20%	7 20%	23 39%	5 34%	75 27%
Colleagues	217 21%	21 28%	5 14%	4 34%	5 34%	10 29%	12 20%	1 4%	57 20%
Acquaintances	141 14%	10 13%	4 9%	- -%	3 23%	6 17%	10 17%	1 4%	40 15%
Strangers in person	104 10%	4 5%	4 9%	1 6%	- -%	2 5%	3 6%	* 3%	46 17% af
Other social groups that I talk to online or on social media	90 9%	12 17% fh	3 7%	2 15%	2 12%	8 24%	2 4%	- -%	19 7%
Strangers online or on social media	67 6%	5 7%	5 13% f	2 20%	1 6%	3 9%	1 1%	- -%	26 10% f
NET: Strangers	156 15%	9 12%	7 18%	3 25%	1 6%	3 9%	4 7%	* 3%	66 24% af

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Family	608 59%	36 48%	24 61%	4 39%	5 36%	17 48%	41 70% ah	13 92%	153 55%
NET: Friends or Family	771 74%	53 70%	29 73%	6 54%	12 87%	22 65%	54 92% abh	14 97%	200 72%
NET: Friends or acquaintances	543 52%	39 52%	20 50%	2 23%	8 58%	17 49%	43 73% abh	5 33%	143 52%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Immediate family	545 53%	209 47%	336 57% a	151 41%	379 61% a
Friends	484 47%	204 46%	280 47%	152 41%	319 51% a
Extended family	302 29%	130 29%	171 29%	105 28%	192 31%
Colleagues	217 21%	99 22%	118 20%	83 23%	130 21%
Acquaintances	141 14%	71 16%	70 12%	59 16%	77 12%
Strangers in person	104 10%	26 6%	78 13% a	25 7%	77 12% a
Other social groups that I talk to online or on social media	90 9%	48 11% b	42 7%	46 13% b	31 5%
Strangers online or on social media	67 6%	26 6%	42 7%	26 7%	38 6%
NET: Strangers	156 15%	48 11%	109 18% a	48 13%	103 17%
NET: Family	608 59%	246 55%	362 61% a	189 51%	401 64% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Friends or Family	771	325	446	251	493
	74%	73%	75%	68%	79% a
NET: Friends or acquaintances	543	238	305	187	339
	52%	53%	52%	51%	54%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Immediate family	545 53%	111 54% be	47 41%	105 51% e	64 52% e	40 39%	113 53% be
Friends	484 47%	113 55% e	50 44%	97 47%	55 45%	44 43%	107 50%
Extended family	302 29%	71 34% b	23 20%	59 28%	39 32% b	25 24%	70 33% b
Colleagues	217 21%	33 16%	24 21%	41 20%	15 13%	23 22%	35 17%
Acquaintances	141 14%	20 10%	27 24% acf	25 12%	26 21% acf	20 19% a	26 12%
Strangers in person	104 10%	10 5%	15 13% af	16 8%	14 12% af	10 9%	11 5%
Other social groups that I talk to online or on social media	90 9%	16 8%	10 9%	15 7%	14 12%	14 14%	22 10%
Strangers online or on social media	67 6%	13 6%	6 5%	13 6%	10 8%	10 10%	11 5%
NET: Strangers	156 15%	21 10%	19 16% f	25 12%	22 18% af	18 17% f	19 9%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	608 59%	126 61% b	56 49%	116 56%	73 60%	53 52%	126 59%
NET: Friends or Family	771 74%	167 81% bce	81 71%	148 72%	90 74%	71 69%	168 79%
NET: Friends or acquaintances	543 52%	123 60%	66 58%	114 55%	68 55%	56 55%	117 55%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Immediate family	545 53%	12 56%	274 56% c	250 49%	9 66%	305 52%	155 55%	47 46%	37 55%
Friends	484 47%	11 49%	212 43%	250 49%	9 66%	279 48% d	135 48% d	48 47%	22 32%
Extended family	302 29%	5 23%	129 27%	164 32% b	3 21%	159 27%	89 32%	40 39% ad	13 20%
Colleagues	217 21%	1 4%	91 19%	122 24% b	3 25%	105 18%	77 27% a	25 24%	11 16%
Acquaintances	141 14%	3 12%	61 12%	77 15%	1 7%	85 15%	30 11%	18 18%	8 12%
Strangers in person	104 10%	7 30%	47 10%	46 9%	2 13%	55 9%	28 10%	10 10%	11 16%
Other social groups that I talk to online or on social media	90 9%	2 11%	35 7%	52 10%	- -%	53 9%	18 6%	7 7%	12 17% abc
Strangers online or on social media	67 6%	1 3%	33 7%	32 6%	1 7%	42 7% b	8 3%	9 9% b	8 12% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Strangers	156	7	74	71	3	86	36	18	17
	15%	33%	15%	14%	20%	15%	13%	17%	25% ab
NET: Family	608	12	295	291	9	335	175	57	41
	59%	56%	61%	57%	66%	57%	62%	56%	60%
NET: Friends or Family	771	16	368	371	11	436	211	75	50
	74%	74%	76%	73%	84%	75%	75%	73%	73%
NET: Friends or acquaintances	543	11	238	281	10	313	146	60	24
	52%	51%	49%	55% b	72%	54% d	52% d	58% d	35%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Immediate family	545	498	14	22	6	1	3
	53%	55%	47%	35%	27%	17%	100%
		c					
Friends	484	428	11	23	13	3	3
	47%	47%	37%	37%	59%	40%	100%
Extended family	302	260	10	18	7	5	1
	29%	29%	33%	29%	33%	60%	43%
Colleagues	217	187	4	13	7	5	-
	21%	21%	14%	22%	33%	67%	-%
Acquaintances	141	119	2	13	2	3	1
	14%	13%	6%	22%	11%	35%	43%
Strangers in person	104	90	6	3	3	2	-
	10%	10%	19%	5%	16%	21%	-%
Other social groups that I talk to online or on social media	90	69	3	9	5	2	1
	9%	8%	10%	15%	23%	21%	43%
Strangers online or on social media	67	53	5	5	3	2	-
	6%	6%	16%	8%	16%	21%	-%
NET: Strangers	156	131	10	8	5	2	-
	15%	14%	35%	13%	23%	21%	-%
NET: Family	608	545	17	30	8	5	3
	59%	60%	55%	49%	35%	60%	100%
NET: Friends or Family	771	685	19	42	13	5	3
	74%	75%	63%	68%	62%	60%	100%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or acquaintances	543	476	13	31	13	4	3
	52%	52%	42%	50%	59%	52%	100%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Immediate family	545 53%	512 55% b	11 27%	16 44%	1 7%	2 33%
Friends	484 47%	432 46%	22 55%	16 46%	4 45%	2 26%
Extended family	302 29%	277 30%	10 25%	9 26%	2 28%	* 7%
Colleagues	217 21%	195 21%	10 23%	8 24%	- -%	1 9%
Acquaintances	141 14%	124 13%	9 22%	6 16%	2 20%	1 11%
Strangers in person	104 10%	92 10%	7 18%	3 8%	- -%	1 10%
Other social groups that I talk to online or on social media	90 9%	66 7%	5 11%	12 34% ab	- -%	2 37%
Strangers online or on social media	67 6%	58 6%	3 8%	4 11%	1 13%	- -%
NET: Strangers	156 15%	138 15%	9 22%	7 19%	1 13%	1 10%
NET: Family	608 59%	566 61% b	15 37%	16 46%	2 28%	2 40%
NET: Friends or Family	771 74%	701 75%	27 67%	24 69%	6 66%	2 40%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 60 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I feel well supported by this group about my feelings regarding my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or acquaintances	543	481	26	20	6	2
	52%	52%	65%	56%	66%	37%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 61

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strangers in person	404 39%	189 39%	215 39%	125 31%	128 38%	151 50% ab
Acquaintances	211 20%	96 20%	116 21%	80 20%	67 20%	65 22%
Colleagues	194 19%	97 20%	97 17%	68 17%	85 25% ac	41 14%
Friends	171 17%	81 17%	90 16%	77 19%	54 16%	40 13%
Strangers online or on social media	157 15%	70 15%	87 16%	78 20% c	51 15% c	28 9%
Immediate family	127 12%	46 9%	81 15% a	60 15%	38 11%	30 10%
Other social groups that I talk to online or on social media	116 11%	52 11%	65 12%	58 15% c	40 12% c	18 6%
Extended family	96 9%	45 9%	52 9%	41 10% c	40 12% c	16 5%
NET: Strangers	510 49%	238 50%	272 49%	174 44%	165 48%	172 57% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Family	190	78	112	85	64	41
	18%	16%	20%	21%	19%	14%
				c		
NET: Friends or Family	301	132	170	129	100	73
	29%	27%	30%	32%	29%	24%
				c		
NET: Friends or acquaintances	342	160	182	139	107	96
	33%	33%	33%	35%	31%	32%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strangers in person	404	34	25	20	324	8	54	41	20
	39%	40%	46%	38%	38%	37%	35%	44%	30%
Acquaintances	211	16	12	12	171	3	46	26	14
	20%	19%	22%	23%	20%	12%	29%	28%	21%
Colleagues	194	14	11	10	159	4	35	22	11
	19%	16%	20%	20%	19%	17%	22%	24%	16%
Friends	171	10	9	9	143	4	30	14	13
	17%	11%	17%	17%	17%	20%	19%	15%	20%
Strangers online or on social media	157	13	7	10	127	5	12	20	10
	15%	15%	12%	20%	15%	21%	7%	21%	14%
Immediate family	127	7	7	5	107	2	21	7	7
	12%	9%	13%	10%	13%	11%	13%	8%	10%
Other social groups that I talk to online or on social media	116	14	7	7	88	3	10	7	12
	11%	16%	13%	14%	10%	12%	6%	8%	18%
Extended family	96	7	4	5	80	2	9	8	10
	9%	8%	8%	9%	10%	8%	6%	9%	15%
NET: Strangers	510	43	29	25	413	12	64	54	28
	49%	50%	54%	49%	49%	54%	41%	58%	41%
NET: Family	190	11	10	9	160	3	28	15	14
	18%	13%	18%	17%	19%	13%	18%	16%	21%
NET: Friends or Family	301	17	15	15	254	6	52	23	21
	29%	20%	28%	28%	30%	26%	33%	25%	31%
NET: Friends or acquaintances	342	22	18	18	284	7	66	31	27
	33%	26%	33%	34%	34%	32%	42%	34%	40%

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strangers in person	404	18	52	41	57	33
	39%	31%	50% ac	30%	43% c	45% c
Acquaintances	211	9	14	25	20	15
	20%	15%	13%	18%	16%	20%
Colleagues	194	13	18	25	18	13
	19%	22%	17%	18%	14%	18%
Friends	171	7	8	32	22	13
	17%	12%	7%	23% b	17%	18%
Strangers online or on social media	157	10	19	31	14	7
	15%	17%	19%	23% de	10%	10%
Immediate family	127	13	8	18	23	8
	12%	22% b	8%	13%	17%	11%
Other social groups that I talk to online or on social media	116	9	13	15	11	9
	11%	15%	13%	11%	8%	12%
Extended family	96	10	8	13	16	4
	9%	16%	7%	9%	12%	6%
NET: Strangers	510	22	65	62	70	37
	49%	37%	63% ac	45%	53% a	49%
NET: Family	190	21	15	23	31	11
	18%	34% bce	14%	17%	23%	14%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or Family	301	23	22	45	39	23
	29%	38%	21%	33%	30%	31%
		b				
NET: Friends or acquaintances	342	14	20	54	36	28
	33%	24%	19%	39%	27%	38%
				ab		b

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Mark, scar or condition							
	Total	Skin condition	Birthmark	Scarring	Craniofacial condition	Burns	Paralysis	Cleft	Cancer
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strangers in person	404	91	95	214	4	29	6	4	18
	39%	35%	35%	40%	23%	28%	31%	21%	35%
Acquaintances	211	64	63	116	5	22	3	4	19
	20%	25%	23%	22%	25%	21%	18%	25%	35%
Colleagues	194	71	50	91	2	19	3	1	11
	19%	27%	18%	17%	13%	18%	17%	8%	21%
Friends	171	57	60	87	2	26	6	4	11
	17%	22%	22%	16%	12%	25%	33%	21%	21%
Strangers online or on social media	157	43	52	86	2	17	4	3	10
	15%	16%	19%	16%	12%	16%	20%	19%	19%
Immediate family	127	35	33	64	5	14	4	5	6
	12%	13%	12%	12%	28%	13%	24%	30%	12%
Other social groups that I talk to online or on social media	116	39	36	65	2	8	3	1	4
	11%	15%	13%	12%	12%	8%	14%	5%	7%
Extended family	96	33	31	44	1	14	5	3	6
	9%	13%	11%	8%	5%	13%	27%	15%	12%
NET: Strangers	510	118	130	269	6	42	7	7	25
	49%	45%	48%	51%	35%	40%	40%	40%	48%
NET: Family	190	56	49	94	5	23	7	7	9
	18%	21%	18%	18%	28%	22%	37%	40%	17%
NET: Friends or Family	301	92	82	148	7	43	12	10	16
	29%	35%	30%	28%	35%	41%	62%	56%	30%

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or acquaintances	342	103	106	175	6	44	7	5	26
	33%	39%	39%	33%	33%	41%	40%	29%	50%

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strangers in person	404 39%	25 29%	6 27%	8 18%	5 14%	35 27%	44 57% acde
Acquaintances	211 20%	16 19%	3 14%	10 23%	11 28% f	32 25% f	9 12%
Colleagues	194 19%	15 18% f	5 26%	14 32% f	6 16%	29 23% f	6 7%
Friends	171 17%	14 17%	6 29%	12 28%	9 23%	24 19%	11 14%
Strangers online or on social media	157 15%	19 22%	4 17%	8 19%	12 31% f	23 18%	9 12%
Immediate family	127 12%	22 26% f	6 29%	11 26% f	10 25%	26 20%	9 11%
Other social groups that I talk to online or on social media	116 11%	11 12%	5 23%	4 9%	8 20%	18 14%	9 11%
Extended family	96 9%	12 14%	3 16%	3 7%	6 16%	17 13%	6 8%
NET: Strangers	510 49%	38 45%	7 36%	16 37%	15 38%	49 38%	49 64% acde
NET: Family	190 18%	28 33% f	8 39%	11 26%	15 37% f	35 27%	12 16%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Friends or Family	301	34	12	17	18	47	20
	29%	41%	58%	39%	44%	37%	26%
NET: Friends or acquaintances	342	27	8	19	16	51	18
	33%	32%	37%	44%	39%	40%	23%
				f		f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strangers in person	404	224	139	123	115
	39%	40%	38%	41%	41%
Acquaintances	211	128	70	54	59
	20%	23%	19%	18%	21%
Colleagues	194	121	68	55	59
	19%	21%	19%	19%	21%
Friends	171	85	73	55	54
	17%	15%	20%	18%	19%
Strangers online or on social media	157	97	50	41	48
	15%	17%	14%	14%	17%
Immediate family	127	73	52	37	34
	12%	13%	14%	12%	12%
Other social groups that I talk to online or on social media	116	73	36	39	38
	11%	13%	10%	13%	14%
Extended family	96	55	38	21	33
	9%	10%	11%	7%	12%
NET: Strangers	510	281	173	146	144
	49%	50%	48%	49%	51%
NET: Family	190	109	75	51	56
	18%	19%	21%	17%	20%
NET: Friends or Family	301	159	121	88	89
	29%	28%	33%	30%	32%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or acquaintances	342 33%	182 32%	130 36%	98 33%	100 36%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strangers in person	404	269	192	36	67	37	87	6	3
	39%	35%	41%	38%	34%	30%	37%	22%	8%
Acquaintances	211	170	114	31	47	30	55	4	9
	20%	22%	24%	32%	24%	24%	24%	15%	28%
Colleagues	194	168	107	36	52	35	63	8	4
	19%	22%	23%	37%	27%	28%	27%	32%	14%
Friends	171	147	98	24	51	33	45	7	12
	17%	19%	21%	25%	27%	27%	19%	28%	37%
Strangers online or on social media	157	116	66	23	31	15	44	3	5
	15%	15%	14%	24%	16%	12%	19%	12%	15%
Immediate family	127	93	60	12	30	22	25	8	13
	12%	12%	13%	12%	16%	18%	11%	30%	42%
Other social groups that I talk to online or on social media	116	92	60	16	24	17	29	3	6
	11%	12%	13%	17%	13%	14%	13%	10%	20%
Extended family	96	84	57	12	26	21	21	4	6
	9%	11%	12%	12%	13%	17%	9%	16%	18%
NET: Strangers	510	342	224	48	89	45	108	9	7
	49%	45%	47%	51%	46%	37%	47%	35%	22%
NET: Family	190	150	96	19	43	34	40	11	14
	18%	20%	20%	20%	22%	28%	17%	40%	45%
NET: Friends or Family	301	246	156	34	72	52	72	16	19
	29%	32%	33%	35%	37%	43%	31%	60%	59%

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or acquaintances	342 33%	283 37%	183 39%	46 48%	82 42%	56 46%	92 40%	8 32%	17 53%

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strangers in person	404 39%	15 20%	4 10%	2 23%	- -%	3 9%	30 51% ab	7 49%	135 48% ab
Acquaintances	211 20%	19 25% h	11 27%	3 29%	3 24%	11 31%	14 25%	4 27%	41 15%
Colleagues	194 19%	23 31% h	9 22% h	2 23%	3 25%	2 5%	20 34% h	3 19%	26 9%
Friends	171 17%	12 16%	9 23% h	1 5%	6 45%	12 34%	15 25% h	3 20%	25 9%
Strangers online or on social media	157 15%	20 26% h	10 26%	2 16%	2 12%	7 20%	13 22%	1 4%	41 15%
Immediate family	127 12%	16 21% h	7 17%	2 21%	5 37%	4 11%	9 15%	1 5%	34 12%
Other social groups that I talk to online or on social media	116 11%	11 15%	5 12%	1 6%	1 11%	6 18%	9 15%	2 14%	24 9%
Extended family	96 9%	11 14% h	8 19% h	2 16%	3 18%	6 16%	6 10%	1 5%	12 4%
NET: Strangers	510 49%	31 41%	13 33%	4 38%	2 12%	8 23%	35 60% ab	8 53%	168 61% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Family	190	19	11	4	5	9	11	1	40
	18%	26% h	28% h	37%	37%	25%	18%	5%	14%
NET: Friends or Family	301	26	17	4	8	16	20	3	55
	29%	35% h	42% h	42%	59%	45%	34% h	20%	20%
NET: Friends or acquaintances	342	26	16	4	9	20	25	6	59
	33%	35% h	41% h	34%	63%	58%	43% h	41%	21%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strangers in person	404 39%	119 27%	285 48% a	86 23%	303 49% a
Acquaintances	211 20%	112 25% b	100 17%	94 25% b	112 18%
Colleagues	194 19%	112 25% b	82 14%	107 29% b	80 13%
Friends	171 17%	102 23% b	69 12%	99 27% b	61 10%
Strangers online or on social media	157 15%	76 17%	81 14%	66 18% b	79 13%
Immediate family	127 12%	69 15% b	58 10%	62 17% b	57 9%
Other social groups that I talk to online or on social media	116 11%	59 13%	58 10%	54 14% b	53 8%
Extended family	96 9%	61 14% b	36 6%	55 15% b	36 6%
NET: Strangers	510 49%	167 37%	344 58% a	121 33%	366 59% a

Columns Tested: a,b - a,b

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	190	110	80	99	81
	18%	25%	14%	27%	13%
		b		b	
NET: Friends or Family	301	173	128	161	124
	29%	39%	22%	44%	20%
		b		b	
NET: Friends or acquaintances	342	188	153	169	158
	33%	42%	26%	46%	25%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strangers in person	404 39%	64 31% e	27 23%	75 36% be	40 33% e	19 18%	70 33% e
Acquaintances	211 20%	64 31%	30 26%	74 36%	38 31%	37 36%	74 35%
Colleagues	194 19%	65 32%	34 30%	73 35% f	40 32%	35 34%	52 25%
Friends	171 17%	62 30% cf	36 32% cf	39 19%	28 23%	31 30% c	45 21%
Strangers online or on social media	157 15%	39 19%	19 16%	42 20%	35 29% be	17 16%	42 20%
Immediate family	127 12%	37 18%	28 24% c	30 14%	17 14%	32 31% acdf	36 17%
Other social groups that I talk to online or on social media	116 11%	37 18%	22 19%	36 17%	22 18%	17 16%	35 17%
Extended family	96 9%	31 15%	24 21% cf	23 11%	23 19%	24 23% cf	25 12%
NET: Strangers	510 49%	82 40% e	36 31%	93 45% be	54 44% be	27 26%	85 40% e

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	190	53	44	44	35	45	51
	18%	26%	38%	21%	28%	44%	24%
			acf			acdf	
NET: Friends or Family	301	93	59	67	49	59	78
	29%	45%	52%	32%	40%	57%	37%
		c	cf			cdf	
NET: Friends or acquaintances	342	110	55	95	57	55	103
	33%	54%	48%	46%	47%	54%	49%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strangers in person	404 39%	12 54%	212 44% c	173 34%	4 34%	245 42% c	101 36%	28 28%	29 43% c
Acquaintances	211 20%	6 26%	90 18%	114 22%	1 7%	126 22%	50 18%	23 23%	12 17%
Colleagues	194 19%	* 2%	85 17%	106 21%	3 20%	99 17%	55 20%	28 27% a	11 17%
Friends	171 17%	1 5%	72 15%	91 18%	4 29%	87 15%	52 18%	24 23% a	8 12%
Strangers online or on social media	157 15%	2 9%	64 13%	90 18% b	1 5%	84 14% d	46 16% d	23 23% ad	4 5%
Immediate family	127 12%	2 8%	53 11%	68 13%	3 20%	70 12%	27 9%	14 13%	17 25% ab
Other social groups that I talk to online or on social media	116 11%	2 8%	49 10%	65 13%	1 9%	70 12%	30 11%	11 11%	6 8%
Extended family	96 9%	1 4%	43 9%	49 10%	1 11%	56 10%	21 7%	8 8%	12 17% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Strangers	510	13	251	239	5	303	131	44	31
	49%	57%	52%	47%	39%	52%	47%	43%	46%
NET: Family	190	3	82	100	3	109	43	18	20
	18%	12%	17%	20%	25%	19%	15%	18%	29% ab
NET: Friends or Family	301	3	133	156	6	165	81	33	22
	29%	14%	27%	31%	43%	28%	29%	32%	33%
NET: Friends or acquaintances	342	7	147	181	4	190	91	42	18
	33%	31%	30%	36%	29%	33%	32%	41%	27%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strangers in person	404	369	11	10	4	3	3
	39%	41% c	38%	16%	18%	38%	100%
Acquaintances	211	184	5	16	4	1	-
	20%	20%	18%	26%	18%	7%	-%
Colleagues	194	178	3	10	2	1	-
	19%	20%	8%	17%	8%	7%	-%
Friends	171	147	6	12	4	2	-
	17%	16%	20%	19%	16%	20%	-%
Strangers online or on social media	157	132	8	7	4	4	2
	15%	15%	27%	12%	18%	51%	57%
Immediate family	127	108	8	8	-	-	-
	12%	12%	25%	12%	-%	-%	-%
Other social groups that I talk to online or on social media	116	99	7	6	3	1	-
	11%	11%	23%	11%	16%	12%	-%
Extended family	96	79	3	8	3	-	-
	9%	9%	10%	13%	13%	-%	-%
NET: Strangers	510	457	17	17	8	5	3
	49%	50% c	55%	28%	37%	68%	100%
NET: Family	190	160	8	15	3	-	-
	18%	18%	25%	25%	13%	-%	-%
NET: Friends or Family	301	257	10	21	6	2	-
	29%	28%	33%	35%	29%	20%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or acquaintances	342	293	11	24	8	2	-
	33%	32%	37%	40%	35%	27%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strangers in person	404	371	13	14	1	1
	39%	40%	31%	39%	13%	17%
Acquaintances	211	190	7	6	1	3
	20%	20%	18%	18%	13%	52%
Colleagues	194	167	11	9	2	1
	19%	18%	27%	25%	27%	19%
Friends	171	139	13	7	6	5
	17%	15%	31%	20%	70%	80%
			a			
Strangers online or on social media	157	140	5	7	-	4
	15%	15%	12%	20%	-%	59%
Immediate family	127	106	4	8	4	1
	12%	11%	11%	22%	41%	17%
				a		
Other social groups that I talk to online or on social media	116	95	5	11	-	1
	11%	10%	13%	31%	-%	17%
				ab		
Extended family	96	84	2	5	2	2
	9%	9%	4%	15%	18%	28%
NET: Strangers	510	468	15	17	1	4
	49%	50%	38%	48%	13%	59%
NET: Family	190	165	6	9	4	2
	18%	18%	15%	26%	41%	28%
NET: Friends or Family	301	253	16	13	8	6
	29%	27%	38%	37%	93%	91%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 61 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or acquaintances	342	295	18	12	6	5
	33%	32%	44%	34%	70%	89%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 62

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strangers in person	426 41%	193 40%	233 42%	144 36%	132 39%	151 50% ab
Acquaintances	215 21%	85 18%	130 23% a	82 21%	69 20%	65 22%
Colleagues	189 18%	88 18%	100 18%	79 20% c	79 23% c	31 10%
Friends	168 16%	84 17%	85 15%	88 22% bc	43 13%	38 13%
Strangers online or on social media	138 13%	62 13%	76 14%	64 16% c	44 13%	30 10%
Other social groups that I talk to online or on social media	120 12%	66 14% b	53 10%	53 13%	41 12%	26 9%
Extended family	74 7%	34 7%	40 7%	28 7%	30 9%	16 5%
Immediate family	62 6%	24 5%	38 7%	29 7%	20 6%	12 4%
NET: Strangers	527 51%	240 50%	287 51%	185 47%	167 49%	175 59% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Family	116	49	67	52	43	21
	11%	10%	12%	13%	13%	7%
				c	c	
NET: Friends or Family	243	116	127	118	76	49
	23%	24%	23%	30%	22%	16%
				bc	c	
NET: Friends or acquaintances	347	152	196	154	101	93
	34%	32%	35%	39%	30%	31%
				b		

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strangers in person	426	41	30	21	333	9	63	41	18
	41%	49%	55%	41%	39%	40%	41%	44%	27%
Acquaintances	215	21	12	11	172	6	22	25	15
	21%	25%	21%	20%	20%	29%	14%	27%	22%
Colleagues	189	14	6	10	158	5	32	21	15
	18%	16%	12%	20%	19%	21%	20%	23%	22%
Friends	168	9	7	8	145	4	25	22	14
	16%	10%	13%	15%	17%	18%	16%	24%	21%
Strangers online or on social media	138	8	8	10	112	1	8	13	10
	13%	9%	15%	19%	13%	4%	5%	14%	14%
Other social groups that I talk to online or on social media	120	9	7	9	95	3	20	10	6
	12%	11%	12%	18%	11%	15%	13%	11%	9%
Extended family	74	3	5	3	64	2	8	10	7
	7%	3%	9%	5%	8%	9%	5%	11%	11%
Immediate family	62	6	4	1	50	2	12	5	4
	6%	7%	7%	3%	6%	8%	8%	5%	5%
NET: Strangers	527	47	34	27	419	10	71	48	26
	51%	55%	63%	52%	50%	44%	46%	52%	39%
NET: Family	116	6	6	4	99	3	19	12	11
	11%	7%	12%	8%	12%	14%	12%	13%	16%
NET: Friends or Family	243	11	12	10	210	5	39	29	23
	23%	13%	21%	20%	25%	21%	25%	32%	33%

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or acquaintances	347	28	16	17	287	9	45	40	27
	34%	32%	30%	32%	34%	41%	29%	43%	39%

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strangers in person	426	16	49	46	56	36
	41%	27%	47%	33%	42%	48%
			a		a	a
Acquaintances	215	13	21	33	20	17
	21%	21%	20%	24%	15%	23%
Colleagues	189	14	18	29	14	11
	18%	23%	17%	21%	11%	14%
		d		d		
Friends	168	14	5	28	20	13
	16%	23%	5%	20%	15%	18%
		b		b	b	b
Strangers online or on social media	138	12	21	20	19	9
	13%	19%	21%	15%	15%	12%
Other social groups that I talk to online or on social media	120	12	7	22	9	5
	12%	21%	7%	16%	7%	7%
		bde		d		
Extended family	74	4	6	11	12	3
	7%	7%	6%	8%	9%	5%
Immediate family	62	5	1	10	7	4
	6%	8%	1%	8%	6%	6%
NET: Strangers	527	24	66	59	73	41
	51%	40%	63%	43%	56%	56%
			ac		a	
NET: Family	116	8	6	17	18	6
	11%	13%	6%	12%	14%	8%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or Family	243	18	12	37	33	15
	23%	29%	11%	27%	25%	20%
		b		b	b	
NET: Friends or acquaintances	347	23	25	53	36	29
	34%	39%	24%	38%	27%	40%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	Skin condition	Birthmark	Scarring	Craniofacial condition	Burns	Paralysis	Cleft	Cancer
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strangers in person	426	105	104	222	4	31	5	5	17
	41%	40%	38%	42%	24%	30%	27%	29%	32%
Acquaintances	215	59	55	115	4	19	1	4	15
	21%	23%	20%	22%	20%	18%	6%	26%	28%
Colleagues	189	69	53	95	3	28	3	2	9
	18%	26%	19%	18%	18%	27%	15%	10%	17%
Friends	168	54	54	77	3	22	6	3	6
	16%	21%	20%	15%	16%	21%	33%	17%	12%
Strangers online or on social media	138	39	34	81	-	13	2	2	4
	13%	15%	12%	15%	-%	12%	13%	9%	8%
Other social groups that I talk to online or on social media	120	36	42	64	3	8	3	5	7
	12%	14%	15%	12%	17%	7%	16%	26%	14%
Extended family	74	24	28	32	2	11	3	1	4
	7%	9%	10%	6%	12%	10%	15%	5%	7%
Immediate family	62	19	15	31	2	9	3	2	3
	6%	7%	6%	6%	9%	9%	16%	10%	6%
NET: Strangers	527	127	128	281	4	41	7	7	21
	51%	49%	47%	53%	24%	39%	38%	39%	40%
NET: Family	116	33	37	56	4	16	5	3	6
	11%	13%	14%	11%	21%	15%	27%	15%	12%

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or Family	243	73	77	116	6	36	9	5	11
	23%	28%	28%	22%	33%	34%	46%	28%	22%
NET: Friends or acquaintances	347	102	97	173	6	40	6	6	19
	34%	39%	36%	33%	33%	38%	33%	34%	36%

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strangers in person	426 41%	22 27%	5 26%	13 30%	8 20%	34 27%	44 57% acde
Acquaintances	215 21%	16 19%	3 12%	9 20%	8 20%	33 26%	14 19%
Colleagues	189 18%	15 17%	6 29%	12 28% f	9 22% f	39 31% af	6 7%
Friends	168 16%	16 19%	7 32%	11 26%	15 37% aef	26 20%	15 20%
Strangers online or on social media	138 13%	14 17%	- -%	4 8%	8 19%	22 17%	9 12%
Other social groups that I talk to online or on social media	120 12%	10 12%	2 8%	5 12%	11 28% af	27 21% f	7 9%
Extended family	74 7%	6 8%	2 9%	5 11% f	7 18% f	10 8%	2 2%
Immediate family	62 6%	9 11%	2 11%	5 11%	9 23% f	15 12%	3 4%
NET: Strangers	527 51%	33 39%	5 26%	17 39%	14 34%	48 37%	49 64% acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Family	116	13	4	10	13	20	4
	11%	16%	20%	23%	33%	16%	6%
		f		f	aef	f	
NET: Friends or Family	243	25	9	15	23	40	17
	23%	29%	45%	35%	56%	32%	22%
					aef		
NET: Friends or acquaintances	347	32	9	19	18	52	26
	34%	38%	44%	43%	45%	41%	33%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strangers in person	426	246	141	127	112
	41%	44%	39%	43%	40%
Acquaintances	215	122	69	60	65
	21%	22%	19%	20%	23%
Colleagues	189	113	69	59	58
	18%	20%	19%	20%	21%
Friends	168	83	67	53	51
	16%	15%	19%	18%	18%
Strangers online or on social media	138	84	49	37	36
	13%	15%	13%	12%	13%
Other social groups that I talk to online or on social media	120	74	43	34	46
	12%	13%	12%	11%	16%
Extended family	74	40	31	28	16
	7%	7%	9%	9%	6%
Immediate family	62	37	27	20	17
	6%	7%	7%	7%	6%
NET: Strangers	527	300	178	152	136
	51%	53%	49%	51%	49%
NET: Family	116	64	51	40	30
	11%	11%	14%	13%	11%
NET: Friends or Family	243	121	100	77	71
	23%	21%	28%	26%	25%
			a		

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or acquaintances	347	184	128	105	103
	34%	33%	35%	35%	37%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strangers in person	426	275	188	33	76	39	91	10	4
	41%	36%	40%	35%	39%	32%	39%	39%	12%
Acquaintances	215	171	104	32	40	22	62	6	7
	21%	22%	22%	34%	21%	18%	27%	25%	21%
Colleagues	189	164	101	31	45	33	59	11	5
	18%	22%	21%	33%	23%	27%	25%	41%	16%
Friends	168	137	84	30	36	25	35	6	13
	16%	18%	18%	31%	19%	20%	15%	22%	40%
Strangers online or on social media	138	102	70	16	20	16	27	2	5
	13%	13%	15%	16%	10%	13%	12%	6%	17%
Other social groups that I talk to online or on social media	120	94	58	19	20	18	34	1	3
	12%	12%	12%	20%	11%	15%	15%	5%	11%
Extended family	74	59	34	15	13	10	19	7	5
	7%	8%	7%	15%	6%	8%	8%	25%	16%
Immediate family	62	49	30	10	12	8	17	3	4
	6%	7%	6%	10%	6%	7%	7%	12%	12%
NET: Strangers	527	345	234	40	91	52	105	10	9
	51%	45%	50%	42%	47%	42%	45%	39%	29%
NET: Family	116	92	54	18	22	17	31	8	8
	11%	12%	11%	19%	11%	14%	13%	32%	25%

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or Family	243	199	118	38	51	35	52	13	19
	23%	26%	25%	40%	26%	29%	22%	51%	59%
NET: Friends or acquaintances	347	279	168	52	66	42	93	11	16
	34%	37%	36%	54%	34%	35%	40%	41%	50%

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strangers in person	426 41%	19 25%	8 19%	4 35%	2 16%	9 25%	27 47% ab	4 31%	151 54% ab
Acquaintances	215 21%	18 25%	13 33% h	3 29%	2 14%	6 18%	16 27%	3 18%	45 16%
Colleagues	189 18%	27 36% bh	7 17%	2 23%	3 19%	4 12%	13 22% h	3 22%	25 9%
Friends	168 16%	18 24% h	9 23% h	2 21%	8 56%	10 30%	13 23% h	2 14%	31 11%
Strangers online or on social media	138 13%	19 26% h	6 15%	2 15%	3 23%	6 19%	11 18%	3 18%	36 13%
Other social groups that I talk to online or on social media	120 12%	12 16%	5 14%	1 6%	1 6%	8 24%	4 7%	* 3%	25 9%
Extended family	74 7%	9 11%	6 15% h	- -%	1 6%	6 18%	3 5%	- -%	15 6%
Immediate family	62 6%	7 9%	6 14% fh	3 30%	- -%	6 16%	2 3%	- -%	12 4%
NET: Strangers	527 51%	30 40%	13 34%	4 35%	5 38%	12 35%	32 55%	7 48%	182 66% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Family	116	13	10	3	1	10	4	-	24
	11%	17% h	25% fh	30%	6%	30%	7%	-%	9%
NET: Friends or Family	243	24	16	4	8	18	15	2	44
	23%	32% h	41% h	37%	56%	52%	26%	14%	16%
NET: Friends or acquaintances	347	34	17	5	8	13	26	5	68
	34%	45% h	44% h	50%	56%	37%	44% h	32%	24%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strangers in person	426 41%	135 30%	291 49% a	87 24%	320 51% a
Acquaintances	215 21%	104 23%	112 19%	94 25% b	111 18%
Colleagues	189 18%	119 27% b	70 12%	111 30% b	72 11%
Friends	168 16%	97 22% b	72 12%	98 27% b	61 10%
Strangers online or on social media	138 13%	62 14%	76 13%	57 15%	77 12%
Other social groups that I talk to online or on social media	120 12%	57 13%	63 11%	62 17% b	46 7%
Extended family	74 7%	47 10% b	28 5%	52 14% b	17 3%
Immediate family	62 6%	41 9% b	21 4%	43 12% b	16 3%
NET: Strangers	527 51%	174 39%	353 60% a	120 32%	385 62% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	116	73	43	80	30
	11%	16%	7%	22%	5%
		b		b	
NET: Friends or Family	243	146	97	153	81
	23%	33%	17%	41%	13%
		b		b	
NET: Friends or acquaintances	347	183	165	171	161
	34%	41%	28%	46%	26%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strangers in person	426 41%	72 35% be	24 21%	74 36% be	32 26%	16 16%	78 37% be
Acquaintances	215 21%	57 28%	27 24%	79 38% abf	34 28%	32 31%	58 27%
Colleagues	189 18%	52 25%	36 31%	76 37% af	36 30%	43 42% af	56 26%
Friends	168 16%	49 24%	31 27%	58 28%	45 37% af	42 40% abcf	49 23%
Strangers online or on social media	138 13%	39 19%	23 20%	29 14%	26 21%	17 16%	38 18%
Other social groups that I talk to online or on social media	120 12%	35 17%	27 24%	39 19%	24 20%	25 25%	36 17%
Extended family	74 7%	15 7%	25 22% acf	21 10%	16 13%	23 23% acf	24 11%
Immediate family	62 6%	16 8%	21 18% acdf	11 5%	8 7%	17 16% acd	22 10%
NET: Strangers	527 51%	96 46% be	38 34%	86 41% e	46 37%	26 25%	96 45% be

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	116 11%	27 13%	39 34% acdf	23 11%	20 17%	34 33% acdf	37 18%
NET: Friends or Family	243 23%	66 32%	57 50% acf	68 33%	57 47% acf	57 55% acf	74 35%
NET: Friends or acquaintances	347 34%	91 44%	47 41%	115 56% abf	72 59% abf	57 55% b	94 44%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strangers in person	426 41%	14 62%	221 45% c	187 37%	3 22%	259 44% b	98 35%	38 37%	30 44%
Acquaintances	215 21%	1 2%	92 19%	117 23%	3 26%	118 20%	54 19%	28 27%	14 21%
Colleagues	189 18%	2 9%	80 16%	106 21%	1 4%	109 19%	52 18%	19 18%	9 13%
Friends	168 16%	4 17%	81 17%	76 15%	5 38%	108 18%	38 13%	14 14%	8 12%
Strangers online or on social media	138 13%	2 11%	66 14%	68 13%	1 9%	80 14%	40 14%	12 12%	6 9%
Other social groups that I talk to online or on social media	120 12%	2 8%	57 12%	60 12%	- -%	67 12%	30 11%	12 11%	10 15%
Extended family	74 7%	- -%	34 7%	38 7%	1 7%	38 7%	22 8%	10 10%	4 6%
Immediate family	62 6%	2 8%	21 4%	37 7%	- -%	27 5%	18 6%	14 13% ab	4 6%
NET: Strangers	527 51%	16 73%	268 55% c	238 47%	4 32%	312 54%	133 47%	45 44%	36 53%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Family	116	2	47	65	1	54	35	22	5
	11%	8%	10%	13%	7%	9%	12%	21% abd	7%
NET: Friends or Family	243	5	106	125	5	137	68	28	11
	23%	23%	22%	24%	38%	23%	24%	27%	16%
NET: Friends or acquaintances	347	4	157	173	8	204	85	37	21
	34%	17%	32%	34%	64%	35%	30%	36%	31%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strangers in person	426	382	13	15	6	5	3
	41%	42% c	42%	24%	27%	61%	100%
Acquaintances	215	191	5	9	8	2	-
	21%	21%	17%	15%	35%	21%	-%
Colleagues	189	161	1	17	6	2	-
	18%	18%	4%	27%	29%	28%	-%
Friends	168	145	5	12	1	3	-
	16%	16%	17%	20%	6%	40%	-%
Strangers online or on social media	138	124	5	5	2	2	-
	13%	14%	15%	9%	10%	21%	-%
Other social groups that I talk to online or on social media	120	95	5	12	3	3	-
	12%	10%	17%	19%	16%	42%	-%
Extended family	74	53	4	10	-	4	-
	7%	6%	14%	17% a	-%	48%	-%
Immediate family	62	51	2	4	1	2	-
	6%	6%	6%	7%	3%	21%	-%
NET: Strangers	527	474	15	19	8	5	3
	51%	52% c	50%	31%	37%	61%	100%
NET: Family	116	90	6	13	1	4	-
	11%	10%	20%	21% a	3%	48%	-%
NET: Friends or Family	243	202	9	22	2	5	-
	23%	22%	30%	36% a	9%	60%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or acquaintances	347	303	10	19	9	3	-
	34%	33%	34%	31%	41%	40%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strangers in person	426 41%	397 43% c	16 40%	9 25%	- -%	1 10%
Acquaintances	215 21%	190 20%	7 17%	10 29%	3 31%	3 43%
Colleagues	189 18%	164 18%	11 27%	6 18%	1 14%	3 48%
Friends	168 16%	133 14%	11 27% a	11 30% a	6 65%	5 82%
Strangers online or on social media	138 13%	118 13%	4 11%	13 36% ab	- -%	2 36%
Other social groups that I talk to online or on social media	120 12%	98 11%	8 19%	8 22% a	- -%	1 17%
Extended family	74 7%	59 6%	6 16% a	4 11%	- -%	3 48%
Immediate family	62 6%	49 5%	6 14% a	3 8%	2 18%	1 21%
NET: Strangers	527 51%	484 52%	18 44%	19 54%	- -%	2 36%
NET: Family	116 11%	93 10%	10 24% a	6 19%	2 18%	4 60%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 62 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I often feel isolated from this group because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or Family	243	198	17	11	7	6
	23%	21%	41% a	32%	83%	93%
NET: Friends or acquaintances	347	297	17	16	7	5
	34%	32%	41%	47%	75%	89%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 63

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strangers in person	483 47%	212 44%	271 49%	158 40%	154 45%	171 57% ab
Acquaintances	182 18%	81 17%	101 18%	84 21%	53 16%	44 15%
Colleagues	156 15%	81 17%	75 13%	58 15%	65 19% c	33 11%
Strangers online or on social media	149 14%	68 14%	81 14%	67 17%	46 14%	35 12%
Other social groups that I talk to online or on social media	124 12%	58 12%	66 12%	60 15% c	42 12% c	22 7%
Friends	120 12%	59 12%	61 11%	61 15% c	37 11%	22 7%
Extended family	80 8%	38 8%	41 7%	32 8%	33 10% c	15 5%
Immediate family	67 6%	27 6%	40 7%	26 7%	26 8%	14 5%
NET: Strangers	584 56%	261 54%	322 58%	196 49%	189 55%	199 67% ab
NET: Family	126 12%	58 12%	68 12%	53 13% c	51 15% c	23 8%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Friends or Family	212	103	109	99	76	37
	20%	21%	20%	25%	22%	13%
				c	c	
NET: Friends or acquaintances	275	128	147	129	83	64
	27%	27%	26%	32%	24%	21%
				bc		

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strangers in person	483	40	32	25	385	13	62	49	22
	47%	48%	59%	49%	46%	58%	40%	53%	32%
Acquaintances	182	13	8	7	153	3	30	20	18
	18%	15%	15%	14%	18%	16%	19%	22%	27%
Colleagues	156	13	5	5	132	3	23	14	15
	15%	15%	9%	10%	16%	11%	15%	15%	22%
Strangers online or on social media	149	8	9	11	120	1	11	19	8
	14%	10%	17%	22%	14%	5%	7%	20%	12%
Other social groups that I talk to online or on social media	124	14	5	5	100	2	18	9	8
	12%	17%	9%	9%	12%	7%	12%	10%	11%
Friends	120	5	8	5	101	2	18	14	13
	12%	6%	15%	10%	12%	7%	12%	16%	19%
Extended family	80	5	3	5	66	2	14	11	5
	8%	6%	6%	10%	8%	7%	9%	11%	7%
Immediate family	67	3	4	3	56	2	9	9	3
	6%	4%	7%	7%	7%	8%	6%	10%	4%
NET: Strangers	584	47	40	33	464	14	70	60	28
	56%	56%	72%	63%	55%	63%	45%	64%	41%
NET: Family	126	7	6	8	105	2	21	16	7
	12%	9%	11%	16%	12%	10%	14%	17%	11%
NET: Friends or Family	212	10	12	12	178	3	38	23	17
	20%	11%	22%	24%	21%	14%	24%	24%	26%

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or acquaintances	275 27%	16 19%	14 25%	11 22%	234 28%	5 23%	46 30%	30 32%	29 43%

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strangers in person	483	19	58	51	70	42
	47%	31%	55% ac	38%	53% ac	56% ac
Acquaintances	182	14	11	25	17	14
	18%	23%	10%	18%	13%	19%
Colleagues	156	19	19	18	15	8
	15%	31% cde	18%	13%	12%	11%
Strangers online or on social media	149	11	24	21	14	11
	14%	18%	23% d	16%	11%	14%
Other social groups that I talk to online or on social media	124	8	11	25	14	6
	12%	14%	11%	18%	10%	8%
Friends	120	11	8	18	11	6
	12%	18% d	7%	13%	9%	9%
Extended family	80	6	6	17	3	4
	8%	10% d	5%	12% d	2%	5%
Immediate family	67	7	1	13	9	4
	6%	12% b	1%	10% b	7%	6%
NET: Strangers	584	25	72	65	81	51
	56%	41%	69% ac	48%	61% ac	69% ac

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Family	126	12	6	25	10	6
	12%	20%	5%	18%	8%	9%
		bd		bd		
NET: Friends or Family	212	18	13	36	20	11
	20%	30%	13%	26%	15%	14%
		bde		bd		
NET: Friends or acquaintances	275	21	17	37	28	20
	27%	35%	17%	27%	22%	27%
		bd				

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strangers in person	483	120	112	250	4	36	4	6	19
	47%	46%	41%	47%	20%	34%	22%	36%	37%
Acquaintances	182	46	63	96	4	18	1	2	8
	18%	18%	23%	18%	20%	18%	3%	14%	16%
Colleagues	156	53	42	86	2	15	4	2	8
	15%	20%	15%	16%	12%	14%	22%	13%	16%
Strangers online or on social media	149	34	40	79	-	16	2	2	8
	14%	13%	15%	15%	-%	15%	13%	9%	15%
Other social groups that I talk to online or on social media	124	41	38	71	5	14	5	2	9
	12%	16%	14%	13%	25%	13%	25%	14%	17%
Friends	120	44	44	53	2	22	3	5	7
	12%	17%	16%	10%	12%	21%	15%	27%	13%
Extended family	80	25	25	41	3	15	5	3	5
	8%	9%	9%	8%	14%	15%	25%	15%	10%
Immediate family	67	25	24	27	2	10	1	1	2
	6%	10%	9%	5%	13%	9%	8%	5%	4%
NET: Strangers	584	137	138	305	4	47	6	8	26
	56%	53%	51%	58%	20%	45%	32%	46%	49%
NET: Family	126	41	42	59	4	21	5	3	6
	12%	16%	15%	11%	22%	20%	28%	15%	12%

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or Family	212	70	70	96	5	36	7	6	11
	20%	27%	26%	18%	30%	34%	38%	37%	20%
NET: Friends or acquaintances	275	81	93	135	6	36	3	5	11
	27%	31%	34%	25%	32%	34%	18%	27%	20%

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strangers in person	483 47%	30 36% d	6 29%	11 25%	7 17%	45 35% d	53 68% acde
Acquaintances	182 18%	18 22% f	2 12%	6 14%	7 17%	25 19%	7 10%
Colleagues	156 15%	17 20% f	2 12%	10 23% f	8 21% f	28 22% f	3 5%
Strangers online or on social media	149 14%	12 14%	* 2%	9 20%	7 17%	23 18%	11 14%
Other social groups that I talk to online or on social media	124 12%	11 13%	4 19%	6 14%	10 25%	21 16%	10 13%
Friends	120 12%	12 14%	6 27%	14 31% aef	11 27% f	18 14%	5 6%
Extended family	80 8%	9 11%	6 31%	7 16% f	9 21% ef	11 9%	3 4%
Immediate family	67 6%	3 4%	3 16%	5 12%	6 15% af	16 13% af	3 4%
NET: Strangers	584 56%	39 46%	6 31%	18 43%	12 29%	57 45%	57 75% acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Family	126	11	6	9	12	23	6
	12%	13%	31%	21%	30%	18%	7%
				f	af	f	
NET: Friends or Family	212	19	9	15	19	35	9
	20%	22%	46%	35%	46%	27%	12%
				f	aef	f	
NET: Friends or acquaintances	275	26	7	16	12	36	12
	27%	31%	35%	37%	30%	28%	16%
		f		f			

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strangers in person	483	275	170	140	141
	47%	49%	47%	47%	50%
Acquaintances	182	101	66	47	56
	18%	18%	18%	16%	20%
Colleagues	156	89	62	49	48
	15%	16%	17%	16%	17%
Strangers online or on social media	149	90	49	39	41
	14%	16%	13%	13%	15%
Other social groups that I talk to online or on social media	124	70	42	44	38
	12%	12%	12%	15%	14%
Friends	120	65	50	37	31
	12%	12%	14%	12%	11%
Extended family	80	41	33	25	28
	8%	7%	9%	8%	10%
Immediate family	67	40	30	25	16
	6%	7%	8%	8%	6%
NET: Strangers	584	333	201	163	162
	56%	59%	55%	55%	58%
NET: Family	126	72	55	39	35
	12%	13%	15%	13%	12%
NET: Friends or Family	212	113	94	62	55
	20%	20%	26%	21%	20%
			a		

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or acquaintances	275 27%	149 27%	101 28%	79 27%	79 28%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strangers in person	483	323	231	43	86	49	97	9	5
	47%	42%	49%	45%	44%	40%	42%	33%	15%
Acquaintances	182	144	86	24	34	27	44	2	5
	18%	19%	18%	25%	18%	22%	19%	6%	16%
Colleagues	156	132	79	31	43	17	49	3	4
	15%	17%	17%	33%	22%	14%	21%	12%	13%
Strangers online or on social media	149	103	62	16	26	15	34	1	3
	14%	14%	13%	16%	13%	12%	15%	4%	9%
Other social groups that I talk to online or on social media	124	101	62	19	27	20	41	8	5
	12%	13%	13%	19%	14%	16%	18%	29%	16%
Friends	120	102	68	21	24	20	25	5	12
	12%	13%	14%	22%	12%	16%	11%	19%	37%
Extended family	80	71	39	12	21	12	23	8	12
	8%	9%	8%	13%	11%	10%	10%	30%	39%
Immediate family	67	50	32	9	9	9	15	7	6
	6%	7%	7%	9%	5%	7%	6%	27%	20%
NET: Strangers	584	384	261	48	102	58	113	10	7
	56%	51%	55%	51%	53%	47%	48%	37%	22%
NET: Family	126	104	61	18	25	18	31	12	16
	12%	14%	13%	19%	13%	15%	13%	44%	49%
NET: Friends or Family	212	178	108	31	36	34	48	14	23
	20%	23%	23%	32%	19%	28%	21%	52%	74%

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or acquaintances	275 27%	227 30%	142 30%	37 39%	54 28%	41 33%	66 29%	7 25%	14 45%

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strangers in person	483 47%	23 31%	9 22%	6 52%	* 3%	5 14%	32 54% ab	8 55%	161 58% ab
Acquaintances	182 18%	17 23% h	4 11%	2 23%	4 32%	7 20%	16 27% h	4 25%	37 13%
Colleagues	156 15%	23 31% h	8 21% h	4 35%	2 16%	6 17%	13 22% h	2 14%	24 9%
Strangers online or on social media	149 14%	17 22%	10 25%	1 8%	2 14%	5 15%	9 15%	2 15%	45 16%
Other social groups that I talk to online or on social media	124 12%	7 9%	7 17%	3 24%	2 12%	7 19%	4 8%	* 3%	23 8%
Friends	120 12%	17 22% h	10 25% h	1 5%	7 50%	11 33%	7 13%	* 3%	17 6%
Extended family	80 8%	9 12% h	8 21% fh	2 21%	5 34%	9 27%	3 6%	2 11%	9 3%
Immediate family	67 6%	5 7%	5 14% f	2 20%	2 13%	4 12%	1 2%	- -%	16 6%
NET: Strangers	584 56%	33 44%	15 38%	6 52%	2 18%	6 19%	37 63% ab	10 70%	200 72% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Family	126	11	10	4	5	9	4	2	22
	12%	15%	26% fh	35%	34%	27%	8%	11%	8%
NET: Friends or Family	212	23	19	4	9	17	9	2	34
	20%	31% fh	47% fh	35%	66%	51%	16%	14%	12%
NET: Friends or acquaintances	275	31	12	3	8	16	21	4	47
	27%	41% h	30%	28%	59%	47%	35% h	28%	17%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strangers in person	483 47%	148 33%	335 57% a	109 30%	354 57% a
Acquaintances	182 18%	84 19%	98 17%	88 24% b	89 14%
Colleagues	156 15%	101 23% b	54 9%	101 27% b	50 8%
Strangers online or on social media	149 14%	60 13%	89 15%	60 16%	84 13%
Other social groups that I talk to online or on social media	124 12%	68 15% b	56 9%	66 18% b	50 8%
Friends	120 12%	82 18% b	38 6%	78 21% b	35 6%
Extended family	80 8%	58 13% b	22 4%	61 16% b	18 3%
Immediate family	67 6%	37 8% b	30 5%	35 9% b	28 4%
NET: Strangers	584 56%	181 40%	403 68% a	136 37%	424 68% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	126	79	47	81	41
	12%	18%	8%	22%	7%
		b		b	
NET: Friends or Family	212	137	75	135	68
	20%	31%	13%	37%	11%
		b		b	
NET: Friends or acquaintances	275	150	125	145	119
	27%	34%	21%	39%	19%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strangers in person	483 47%	94 46% bde	29 25%	96 46% bde	37 30%	27 26%	87 41% be
Acquaintances	182 18%	55 27%	30 26%	53 26%	37 30%	34 33%	53 25%
Colleagues	156 15%	55 27%	33 29%	67 32% f	30 25%	26 25%	46 22%
Strangers online or on social media	149 14%	34 17%	17 15%	34 17%	25 20%	18 17%	40 19%
Other social groups that I talk to online or on social media	124 12%	27 13%	23 20%	36 17%	25 20%	21 21%	49 23% a
Friends	120 12%	24 11%	35 30% acf	31 15%	30 25% ac	33 32% acf	43 20% a
Extended family	80 8%	21 10%	19 17%	21 10%	23 19% ac	26 25% acf	25 12%
Immediate family	67 6%	20 10%	17 15%	21 10%	14 12%	20 20% acf	17 8%
NET: Strangers	584 56%	110 53% bde	38 33%	109 53% bde	46 38%	35 34%	102 48% be

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	126 12%	35 17%	30 26% cf	33 16%	30 25% f	39 38% acdf	33 16%
NET: Friends or Family	212 20%	53 26%	51 45% acf	54 26%	47 39% ac	56 54% acdf	64 30%
NET: Friends or acquaintances	275 27%	72 35%	54 47% a	74 36%	55 45%	52 50% ac	87 41%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strangers in person	483	13	254	209	7	292	124	31	35
	47%	59%	52% c	41%	52%	50% c	44% c	30%	52% c
Acquaintances	182	7	73	99	2	104	49	21	7
	18%	33%	15%	19%	14%	18%	17%	21%	10%
Colleagues	156	1	75	77	1	90	41	17	8
	15%	4%	15%	15%	5%	15%	15%	16%	11%
Strangers online or on social media	149	2	63	83	1	74	45	18	11
	14%	10%	13%	16%	4%	13%	16%	18%	16%
Other social groups that I talk to online or on social media	124	3	59	62	-	70	33	16	5
	12%	14%	12%	12%	-%	12%	12%	15%	7%
Friends	120	2	49	64	3	60	36	16	7
	12%	9%	10%	13%	25%	10%	13%	16%	11%
Extended family	80	3	22	53	1	40	24	13	3
	8%	12%	4%	10% b	11%	7%	8%	12%	5%
Immediate family	67	1	28	35	1	31	21	9	6
	6%	6%	6%	7%	7%	5%	7%	8%	9%
NET: Strangers	584	14	295	267	8	340	151	46	47
	56%	64%	60% c	53%	57%	58% c	53%	45%	68% bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Family	126	3	44	76	1	61	38	19	8
	12%	12%	9%	15% b	11%	10%	14%	18% a	12%
NET: Friends or Family	212	4	84	117	4	106	62	30	15
	20%	17%	17%	23% b	29%	18%	22%	29% a	21%
NET: Friends or acquaintances	275	9	110	149	5	149	79	34	13
	27%	42%	23%	29% b	39%	26%	28%	33% d	19%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strangers in person	483	440	14	11	9	3	3
	47%	49% c	48%	19%	42%	38%	100%
Acquaintances	182	159	2	12	5	1	1
	18%	18%	8%	19%	23%	7%	43%
Colleagues	156	137	6	9	2	1	-
	15%	15%	19%	15%	8%	12%	-%
Strangers online or on social media	149	128	5	6	4	3	2
	14%	14%	15%	10%	20%	44%	57%
Other social groups that I talk to online or on social media	124	96	9	13	3	2	-
	12%	11%	30%	21% a	15%	20%	-%
Friends	120	100	2	16	2	-	-
	12%	11%	7%	26% a	9%	-%	-%
Extended family	80	66	4	8	1	-	-
	8%	7%	12%	12%	5%	-%	-%
Immediate family	67	52	4	7	-	-	-
	6%	6%	13%	12%	-%	-%	-%
NET: Strangers	584	528	15	18	12	5	3
	56%	58% c	50%	29%	55%	61%	100%
NET: Family	126	104	5	13	1	-	-
	12%	11%	16%	22% a	5%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or Family	212	176	6	24	3	-	-
	20%	19%	20%	39% a	14%	-%	-%
NET: Friends or acquaintances	275	236	4	25	7	1	1
	27%	26%	15%	40% a	31%	7%	43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strangers in person	483 47%	447 48%	15 36%	15 44%	3 31%	1 10%
Acquaintances	182 18%	163 18%	6 14%	5 14%	2 20%	5 74%
Colleagues	156 15%	130 14%	7 18%	8 23%	3 38%	1 10%
Strangers online or on social media	149 14%	132 14%	3 8%	10 30% ab	- -%	2 36%
Other social groups that I talk to online or on social media	124 12%	102 11%	10 25% a	5 13%	- -%	1 21%
Friends	120 12%	96 10%	6 14%	9 26% a	3 31%	4 65%
Extended family	80 8%	66 7%	5 14%	2 7%	1 11%	1 24%
Immediate family	67 6%	56 6%	2 4%	3 9%	2 23%	1 10%
NET: Strangers	584 56%	537 58% b	16 39%	22 62% b	3 31%	2 36%
NET: Family	126 12%	108 12%	6 15%	4 11%	3 34%	1 24%
NET: Friends or Family	212 20%	174 19%	12 29%	12 35% a	5 55%	5 80%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 63 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - This group often makes me feel uncomfortable because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or acquaintances	275	239	11	13	4	5
	27%	26%	28%	36%	51%	74%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 64

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Immediate family	512 49%	219 46%	293 53% a	159 40%	177 52% a	176 59% a
Friends	487 47%	229 48%	259 46%	170 43%	166 49%	152 51%
Extended family	367 35%	176 37%	191 34%	114 29%	128 37% a	126 42% a
Colleagues	294 28%	150 31% b	144 26%	100 25%	100 29%	94 31%
Acquaintances	218 21%	108 22%	110 20%	69 17%	74 22%	75 25% a
Strangers in person	184 18%	90 19%	94 17%	52 13%	60 18%	73 24% ab
Other social groups that I talk to online or on social media	133 13%	53 11%	80 14%	50 13%	42 12%	41 14%
Strangers online or on social media	130 13%	54 11%	76 14%	47 12%	40 12%	43 14%
NET: Strangers	261 25%	123 26%	138 25%	83 21%	83 24%	95 32% ab
NET: Family	561 54%	248 52%	313 56%	176 44%	198 58% a	187 63% a

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Friends or Family	699	313	385	244	240	215
	67%	65%	69%	61%	70%	72%
					a	a
NET: Friends or acquaintances	573	269	304	213	192	168
	55%	56%	55%	54%	56%	56%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Immediate family	512	49	32	35	396	13	80	56	27
	49%	58%	58%	67%	47%	60%	51%	61%	39%
Friends	487	41	32	30	384	12	68	34	27
	47%	48%	58%	58%	45%	56%	44%	37%	39%
Extended family	367	33	23	25	287	10	53	36	20
	35%	39%	42%	47%	34%	45%	34%	39%	29%
Colleagues	294	26	16	20	231	8	32	25	16
	28%	31%	30%	39%	27%	36%	20%	27%	24%
Acquaintances	218	21	14	10	173	5	33	15	20
	21%	25%	26%	19%	20%	24%	21%	16%	30%
Strangers in person	184	15	11	5	153	4	25	18	11
	18%	17%	20%	10%	18%	18%	16%	20%	16%
Other social groups that I talk to online or on social media	133	17	7	7	101	3	20	12	10
	13%	21%	14%	13%	12%	15%	13%	13%	14%
Strangers online or on social media	130	15	9	6	99	2	10	12	8
	13%	18%	17%	12%	12%	11%	7%	13%	11%
NET: Strangers	261	24	17	9	211	6	29	26	16
	25%	28%	30%	18%	25%	27%	18%	28%	23%
NET: Family	561	49	35	37	440	14	85	59	30
	54%	58%	64%	71%	52%	65%	55%	64%	45%

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or Family	699	58	42	42	557	17	103	65	40
	67%	68%	77%	80%	66%	78%	66%	71%	59%
NET: Friends or acquaintances	573	47	36	32	459	13	86	38	38
	55%	55%	65%	61%	54%	61%	55%	41%	56%

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Immediate family	512	21	47	52	64	36
	49%	36%	45%	38%	48%	49%
Friends	487	21	48	70	63	41
	47%	36%	46%	51%	48%	55%
				a		a
Extended family	367	14	34	45	46	30
	35%	23%	32%	33%	35%	40%
						a
Colleagues	294	17	30	40	40	23
	28%	29%	29%	29%	30%	31%
Acquaintances	218	10	13	39	25	12
	21%	17%	13%	28%	19%	16%
				b		
Strangers in person	184	9	22	26	22	15
	18%	15%	21%	19%	17%	21%
Other social groups that I talk to online or on social media	133	8	9	15	13	12
	13%	13%	9%	11%	10%	16%
Strangers online or on social media	130	8	19	19	14	7
	13%	13%	18%	14%	11%	10%
NET: Strangers	261	15	34	35	31	20
	25%	25%	33%	25%	24%	27%
NET: Family	561	25	53	61	72	40
	54%	41%	50%	45%	55%	54%
NET: Friends or Family	699	32	67	93	88	51
	67%	53%	64%	68%	67%	69%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or acquaintances	573	29	50	86	75	44
	55%	48%	48%	63%	57%	60%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Immediate family	512	137	123	275	6	40	10	3	29
	49%	53%	45%	52%	32%	37%	56%	19%	56%
Friends	487	123	120	246	6	52	5	4	24
	47%	47%	44%	47%	31%	49%	27%	23%	46%
Extended family	367	103	95	189	7	38	5	3	18
	35%	39%	35%	36%	36%	36%	27%	17%	34%
Colleagues	294	58	94	148	7	32	10	4	19
	28%	22%	35%	28%	35%	30%	51%	25%	35%
Acquaintances	218	53	62	116	4	21	4	6	8
	21%	20%	23%	22%	21%	20%	22%	34%	15%
Strangers in person	184	30	36	99	3	11	2	3	3
	18%	12%	13%	19%	15%	11%	11%	16%	6%
Other social groups that I talk to online or on social media	133	34	35	77	2	13	4	3	5
	13%	13%	13%	15%	9%	12%	20%	15%	9%
Strangers online or on social media	130	27	32	72	-	14	1	6	6
	13%	10%	12%	14%	-%	13%	6%	34%	12%
NET: Strangers	261	52	57	139	3	23	2	8	10
	25%	20%	21%	26%	15%	22%	11%	44%	19%
NET: Family	561	152	140	297	8	49	12	5	30
	54%	58%	51%	56%	46%	46%	64%	27%	57%
NET: Friends or Family	699	184	177	360	10	66	13	7	39
	67%	70%	65%	68%	56%	63%	68%	42%	73%

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or acquaintances	573	146	151	292	8	59	7	7	26
	55%	56%	56%	55%	44%	56%	40%	38%	50%

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Immediate family	512 49%	40 47%	11 54%	21 49%	13 31%	46 36%	45 59% de
Friends	487 47%	36 42%	10 48%	19 44%	15 37%	60 47%	40 52%
Extended family	367 35%	30 35%	7 35%	13 29%	11 28%	42 33%	35 46%
Colleagues	294 28%	20 24%	6 31%	13 30%	12 29%	33 26%	26 33%
Acquaintances	218 21%	11 13%	3 15%	7 15%	7 17%	26 20%	21 28% a
Strangers in person	184 18%	11 14%	1 3%	4 9%	2 5%	15 12%	24 32% acde
Other social groups that I talk to online or on social media	133 13%	14 17%	3 15%	8 18%	9 23%	22 17%	14 18%
Strangers online or on social media	130 13%	11 13%	2 12%	5 11%	8 19%	21 16%	10 13%
NET: Strangers	261 25%	20 24%	3 14%	8 18%	8 19%	31 24%	29 38% cde
NET: Family	561 54%	46 55%	13 64%	23 52%	16 39%	56 44%	46 59% de

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Friends or Family	699	54	15	29	24	82	55
	67%	64%	72%	68%	60%	64%	72%
NET: Friends or acquaintances	573	41	12	21	17	72	45
	55%	49%	61%	48%	43%	56%	58%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Immediate family	512 49%	295 52%	178 49%	149 50%	158 56%
Friends	487 47%	283 50%	172 47%	138 46%	136 48%
Extended family	367 35%	219 39%	130 36%	102 34%	113 40%
Colleagues	294 28%	171 30%	111 31%	72 24%	71 25%
Acquaintances	218 21%	120 21%	87 24% d	59 20%	48 17%
Strangers in person	184 18%	92 16%	60 16%	62 21%	41 15%
Other social groups that I talk to online or on social media	133 13%	78 14%	62 17% d	42 14%	29 10%
Strangers online or on social media	130 13%	72 13%	56 15%	30 10%	30 11%
NET: Strangers	261 25%	137 24%	92 25%	79 27%	63 22%
NET: Family	561 54%	323 57%	200 55%	156 52%	172 61% c

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or Family	699 67%	391 69%	247 68%	197 66%	208 74% c
NET: Friends or acquaintances	573 55%	329 58%	202 56%	160 54%	153 54%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Immediate family	512	368	243	49	116	61	124	14	7
	49%	48%	51%	52%	60%	50%	54%	54%	22%
Friends	487	354	239	49	96	72	106	9	17
	47%	47%	51%	51%	49%	59%	45%	33%	54%
Extended family	367	266	174	37	75	44	92	10	9
	35%	35%	37%	39%	39%	36%	39%	38%	29%
Colleagues	294	208	138	23	62	33	65	12	13
	28%	27%	29%	24%	32%	27%	28%	46%	42%
Acquaintances	218	146	85	17	49	20	45	5	6
	21%	19%	18%	18%	25%	16%	19%	17%	18%
Strangers in person	184	94	68	10	28	9	29	1	1
	18%	12%	14%	10%	14%	7%	12%	4%	3%
Other social groups that I talk to online or on social media	133	86	57	13	23	14	22	2	5
	13%	11%	12%	14%	12%	11%	9%	8%	15%
Strangers online or on social media	130	79	48	14	22	12	27	1	4
	13%	10%	10%	15%	11%	10%	12%	2%	14%
NET: Strangers	261	148	98	22	38	18	46	2	4
	25%	19%	21%	23%	20%	15%	20%	6%	14%
NET: Family	561	411	269	54	119	70	141	16	13
	54%	54%	57%	57%	62%	57%	61%	60%	41%
NET: Friends or Family	699	518	335	70	140	95	162	19	23
	67%	68%	71%	74%	72%	78%	70%	74%	74%

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or acquaintances	573	423	273	55	117	79	123	13	20
	55%	56%	58%	58%	60%	65%	53%	50%	62%

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Immediate family	512 49%	30 40%	13 32%	2 16%	* 3%	5 16%	39 67% abh	6 44%	145 52% b
Friends	487 47%	32 43%	18 46%	2 22%	7 49%	12 35%	35 60%	5 38%	133 48%
Extended family	367 35%	26 34%	10 24%	5 43%	1 6%	9 25%	27 45% b	2 17%	101 36%
Colleagues	294 28%	22 29%	8 21%	3 28%	6 46%	11 31%	18 30%	1 6%	86 31%
Acquaintances	218 21%	14 18%	9 22%	2 16%	5 38%	9 26%	7 12%	3 18%	73 26% f
Strangers in person	184 18%	5 7%	* 1%	- -%	- -%	2 5%	4 7%	3 18%	90 32% abf
Other social groups that I talk to online or on social media	133 13%	10 13%	2 6%	2 15%	4 28%	5 15%	7 12%	* 3%	47 17%
Strangers online or on social media	130 13%	6 8%	6 16%	- -%	2 11%	5 13%	4 7%	3 18%	51 18% af
NET: Strangers	261 25%	11 14%	7 17%	- -%	2 11%	5 13%	8 14%	3 22%	113 41% abf

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Family	561 54%	37 49%	16 42%	5 43%	1 10%	12 35%	41 70% abh	6 44%	150 54%
NET: Friends or Family	699 67%	50 67%	28 71%	5 49%	8 59%	20 57%	50 85% ah	9 65%	181 65%
NET: Friends or acquaintances	573 55%	39 52%	23 59%	4 38%	9 64%	17 49%	36 62%	7 47%	151 54%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Immediate family	512 49%	182 41%	330 56% a	133 36%	363 58% a
Friends	487 47%	185 41%	303 51% a	142 38%	332 53% a
Extended family	367 35%	142 32%	225 38% a	117 32%	246 39% a
Colleagues	294 28%	106 24%	188 32% a	102 27%	186 30%
Acquaintances	218 21%	89 20%	129 22%	66 18%	148 24% a
Strangers in person	184 18%	45 10%	139 24% a	29 8%	147 24% a
Other social groups that I talk to online or on social media	133 13%	56 12%	77 13%	44 12%	80 13%
Strangers online or on social media	130 13%	46 10%	84 14%	37 10%	88 14%
NET: Strangers	261 25%	82 18%	178 30% a	57 16%	191 31% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	561	216	345	169	375
	54%	48%	58%	46%	60%
			a		a
NET: Friends or Family	699	280	419	226	450
	67%	63%	71%	61%	72%
			a		a
NET: Friends or acquaintances	573	234	339	189	368
	55%	53%	57%	51%	59%
					a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Immediate family	512 49%	103 50% bd	31 27%	103 50% bd	46 38%	41 40% b	112 53% bde
Friends	487 47%	98 48%	44 39%	93 45%	55 45%	38 37%	104 49% e
Extended family	367 35%	79 38% b	24 21%	70 34% b	41 34% b	33 32%	73 34% b
Colleagues	294 28%	53 26%	31 27%	50 24%	37 31%	36 35% c	60 28%
Acquaintances	218 21%	34 17%	15 13%	22 10%	17 14%	17 16%	32 15%
Strangers in person	184 18%	20 10%	14 12%	19 9%	6 5%	6 6%	19 9%
Other social groups that I talk to online or on social media	133 13%	26 12% c	15 13% c	12 6%	18 15% c	18 18% c	34 16% c
Strangers online or on social media	130 13%	23 11%	11 10%	23 11%	12 9%	11 11%	25 12%
NET: Strangers	261 25%	40 19% d	23 20%	39 19%	13 11%	15 15%	38 18%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	561	115	43	115	62	53	117
	54%	56%	38%	55%	51%	51%	55%
		b		b			b
NET: Friends or Family	699	146	70	143	87	65	147
	67%	71%	61%	69%	71%	63%	69%
NET: Friends or acquaintances	573	114	55	106	67	50	122
	55%	56%	48%	51%	55%	48%	58%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Immediate family	512 49%	8 36%	253 52%	244 48%	6 48%	297 51%	129 46%	51 50%	35 51%
Friends	487 47%	7 30%	225 46%	246 48%	9 71%	268 46%	133 47%	55 53%	32 46%
Extended family	367 35%	6 26%	156 32%	198 39% b	7 50%	206 35%	95 34%	45 44%	21 31%
Colleagues	294 28%	6 28%	125 26%	159 31%	4 29%	147 25%	94 33% a	35 34%	17 25%
Acquaintances	218 21%	2 7%	93 19%	119 23%	3 25%	124 21%	54 19%	24 23%	16 23%
Strangers in person	184 18%	8 35%	95 19%	78 15%	2 18%	107 18%	39 14%	15 14%	24 35% abc
Other social groups that I talk to online or on social media	133 13%	2 11%	65 13%	63 12%	2 14%	83 14% b	25 9%	12 11%	13 19% b
Strangers online or on social media	130 13%	2 11%	63 13%	61 12%	3 23%	79 14% b	23 8%	14 14%	14 21% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Strangers	261 25%	10 46%	133 27%	112 22%	4 27%	152 26% b	54 19%	21 21%	32 48% abc
NET: Family	561 54%	8 36%	269 55%	275 54%	7 54%	321 55%	146 52%	58 56%	37 54%
NET: Friends or Family	699 67%	9 40%	336 69%	341 67%	11 82%	392 67%	188 67%	73 71%	45 67%
NET: Friends or acquaintances	573 55%	8 35%	254 52%	299 59% b	11 82%	320 55%	156 55%	62 61%	34 50%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Immediate family	512	468	9	18	9	5	1
	49%	52% c	29%	29%	40%	60%	43%
Friends	487	436	10	26	8	4	3
	47%	48%	32%	42%	39%	47%	100%
Extended family	367	332	7	15	6	5	1
	35%	37%	24%	24%	30%	60%	43%
Colleagues	294	256	10	18	6	3	-
	28%	28%	32%	29%	28%	40%	-%
Acquaintances	218	195	5	7	8	2	-
	21%	21%	17%	12%	38%	23%	-%
Strangers in person	184	168	7	5	-	3	-
	18%	19%	22%	8%	-%	44%	-%
Other social groups that I talk to online or on social media	133	113	5	6	4	3	1
	13%	12%	15%	9%	20%	35%	43%
Strangers online or on social media	130	112	2	8	2	3	1
	13%	12%	6%	14%	8%	44%	43%
NET: Strangers	261	231	9	13	2	3	1
	25%	25%	28%	21%	8%	44%	43%
NET: Family	561	512	10	22	9	5	1
	54%	56% c	34%	36%	40%	60%	43%
NET: Friends or Family	699	627	14	38	10	5	3
	67%	69%	46%	61%	46%	67%	100%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or acquaintances	573	509	12	30	13	4	3
	55%	56%	41%	49%	62%	47%	100%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Immediate family	512 49%	477 51% b	13 32%	17 47%	1 7%	* 7%
Friends	487 47%	444 48%	16 39%	18 51%	4 41%	2 35%
Extended family	367 35%	341 37% b	8 20%	13 37%	1 7%	2 30%
Colleagues	294 28%	257 28%	14 35%	17 48% a	1 11%	- -%
Acquaintances	218 21%	196 21%	6 15%	11 31%	2 25%	2 37%
Strangers in person	184 18%	166 18%	7 16%	10 28%	- -%	1 10%
Other social groups that I talk to online or on social media	133 13%	105 11%	9 23% a	13 37% a	1 10%	- -%
Strangers online or on social media	130 13%	113 12%	5 12%	6 18%	2 20%	2 33%
NET: Strangers	261 25%	234 25%	8 20%	11 32%	2 20%	3 43%
NET: Family	561 54%	523 56% b	14 33%	17 47%	1 7%	2 37%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 64 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I do not think this group treats me differently as a result of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or Family	699	642	20	22	4	4
	67%	69% b	49%	63%	41%	72%
NET: Friends or acquaintances	573	520	20	20	6	3
	55%	56%	49%	57%	66%	46%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 65

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strangers in person	483 47%	208 43%	275 49% a	156 39%	155 46%	172 57% ab
Acquaintances	182 18%	76 16%	106 19%	84 21% b	50 15%	48 16%
Strangers online or on social media	150 14%	60 13%	90 16%	65 16% c	55 16% c	31 10%
Colleagues	145 14%	75 16%	70 13%	63 16% c	51 15%	30 10%
Other social groups that I talk to online or on social media	110 11%	52 11%	58 10%	55 14% c	34 10%	22 7%
Friends	103 10%	52 11%	51 9%	54 13% c	36 11% c	13 5%
Extended family	79 8%	37 8%	41 7%	35 9% c	30 9% c	14 5%
Immediate family	76 7%	40 8%	36 7%	28 7%	30 9%	18 6%
NET: Strangers	597 58%	255 53%	341 61% a	197 49%	200 59% a	200 67% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
NET: Family	130	64	67	56	49	26
	13%	13%	12%	14%	14%	9%
					c	
NET: Friends or Family	202	101	101	98	70	34
	19%	21%	18%	25%	21%	11%
				c	c	
NET: Friends or acquaintances	268	121	147	129	81	58
	26%	25%	26%	32%	24%	19%
				bc		

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strangers in person	483	41	31	25	387	10	67	45	26
	47%	48%	56%	47%	46%	46%	43%	49%	38%
Acquaintances	182	13	7	9	154	3	33	17	15
	18%	16%	12%	17%	18%	12%	21%	19%	22%
Strangers online or on social media	150	13	10	12	116	3	13	18	6
	14%	15%	19%	22%	14%	14%	8%	19%	8%
Colleagues	145	7	5	7	126	1	22	9	13
	14%	8%	8%	14%	15%	6%	14%	10%	19%
Other social groups that I talk to online or on social media	110	6	4	6	94	2	16	15	2
	11%	8%	8%	11%	11%	11%	10%	16%	4%
Friends	103	12	4	4	84	2	13	12	10
	10%	14%	7%	7%	10%	9%	8%	13%	14%
Extended family	79	6	4	4	65	1	12	9	5
	8%	7%	8%	7%	8%	6%	8%	9%	7%
Immediate family	76	4	5	3	65	2	9	8	7
	7%	4%	8%	6%	8%	7%	6%	9%	11%
NET: Strangers	597	53	38	33	473	13	79	58	31
	58%	62%	69%	63%	56%	60%	51%	62%	46%
NET: Family	130	8	7	5	110	2	18	14	12
	13%	9%	12%	10%	13%	11%	11%	15%	18%
NET: Friends or Family	202	17	9	8	168	4	28	22	19
	19%	20%	16%	15%	20%	19%	18%	24%	27%

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
NET: Friends or acquaintances	268 26%	24 28%	10 19%	12 23%	223 26%	5 21%	43 28%	26 28%	25 36%

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strangers in person	483	24	56	53	65	39
	47%	40%	54%	39%	50%	53%
Acquaintances	182	12	17	23	24	9
	18%	20%	17%	17%	18%	13%
Strangers online or on social media	150	13	16	21	15	11
	14%	21%	15%	15%	12%	15%
Colleagues	145	18	17	22	13	9
	14%	30% cde	17%	16%	10%	13%
Other social groups that I talk to online or on social media	110	5	13	24	11	6
	11%	8%	12%	18% d	8%	8%
Friends	103	7	5	13	14	8
	10%	11%	5%	10%	10%	10%
Extended family	79	5	6	13	9	5
	8%	9%	5%	9%	7%	6%
Immediate family	76	4	4	12	11	8
	7%	6%	4%	9%	9%	10%
NET: Strangers	597	31	66	69	77	49
	58%	52%	64%	50%	59%	66% c
NET: Family	130	9	9	20	17	10
	13%	15%	8%	14%	13%	13%
NET: Friends or Family	202	12	14	30	26	13
	19%	20%	13%	22%	20%	18%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
NET: Friends or acquaintances	268	17	19	33	37	17
	26%	28%	19%	24%	28%	23%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strangers in person	483	118	116	253	4	34	5	4	27
	47%	45%	42%	48%	23%	32%	29%	25%	52%
Acquaintances	182	53	56	102	3	33	5	5	11
	18%	20%	20%	19%	18%	31%	27%	30%	20%
Strangers online or on social media	150	42	54	90	2	16	1	2	4
	14%	16%	20%	17%	9%	15%	8%	9%	7%
Colleagues	145	46	44	67	5	19	3	-	4
	14%	18%	16%	13%	29%	18%	14%	-%	8%
Other social groups that I talk to online or on social media	110	35	34	56	-	7	1	2	3
	11%	14%	12%	11%	-%	7%	8%	13%	6%
Friends	103	29	41	50	4	15	3	3	8
	10%	11%	15%	9%	19%	14%	16%	18%	16%
Extended family	79	29	23	35	2	14	3	2	1
	8%	11%	8%	7%	9%	14%	18%	13%	2%
Immediate family	76	29	23	35	3	11	5	3	4
	7%	11%	8%	7%	14%	10%	27%	15%	7%
NET: Strangers	597	147	154	321	6	44	6	6	31
	58%	56%	56%	61%	32%	41%	34%	34%	59%
NET: Family	130	48	37	57	3	19	5	4	4
	13%	18%	14%	11%	18%	18%	27%	23%	7%

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
NET: Friends or Family	202	63	68	92	6	32	7	7	12
	19%	24%	25%	17%	33%	30%	37%	41%	23%
NET: Friends or acquaintances	268	73	89	142	7	44	8	7	16
	26%	28%	33%	27%	37%	42%	43%	39%	30%

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strangers in person	483 47%	27 32% d	7 33%	11 24%	5 13%	48 37% d	51 66% acde
Acquaintances	182 18%	16 19% f	4 19%	14 32% f	9 23% f	33 25% f	3 4%
Strangers online or on social media	150 14%	17 20% f	- -%	8 19%	8 21% f	19 15%	5 7%
Colleagues	145 14%	22 27% cf	3 15%	5 11%	10 25% f	26 21% f	5 7%
Other social groups that I talk to online or on social media	110 11%	15 18%	1 5%	5 12%	8 21% f	21 17%	6 8%
Friends	103 10%	6 7%	1 6%	12 28% aef	11 27% aef	17 14%	4 6%
Extended family	79 8%	5 5%	5 22%	5 11%	7 18% af	19 15% af	3 4%
Immediate family	76 7%	7 8%	4 18%	6 13% f	5 13% f	13 10% f	2 2%
NET: Strangers	597 58%	39 46%	7 33%	18 42%	13 33%	63 49%	55 72% acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
NET: Family	130	9	7	8	11	26	5
	13%	11%	34%	19%	28%	20%	6%
				f	af	f	
NET: Friends or Family	202	14	8	16	19	36	9
	19%	17%	40%	37%	47%	28%	12%
				af	aef	f	
NET: Friends or acquaintances	268	21	5	21	17	44	7
	26%	25%	26%	48%	41%	35%	10%
		f		af	f	f	

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strangers in person	483	269	168	154	142
	47%	48%	46%	52%	51%
Acquaintances	182	99	73	54	54
	18%	18%	20%	18%	19%
Strangers online or on social media	150	92	58	39	47
	14%	16%	16%	13%	17%
Colleagues	145	87	57	38	43
	14%	15%	16%	13%	15%
Other social groups that I talk to online or on social media	110	67	41	39	36
	11%	12%	11%	13%	13%
Friends	103	55	39	24	34
	10%	10%	11%	8%	12%
Extended family	79	49	30	18	24
	8%	9%	8%	6%	9%
Immediate family	76	43	31	19	21
	7%	8%	9%	7%	7%
NET: Strangers	597	333	208	181	173
	58%	59%	57%	61%	62%
NET: Family	130	77	52	31	36
	13%	14%	14%	11%	13%
NET: Friends or Family	202	109	81	49	56
	19%	19%	22%	16%	20%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
NET: Friends or acquaintances	268 26%	142 25%	105 29%	72 24%	79 28%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strangers in person	483	335	232	43	89	57	108	11	3
	47%	44%	49%	45%	46%	47%	46%	41%	8%
Acquaintances	182	143	87	30	36	29	52	7	10
	18%	19%	18%	32%	18%	24%	22%	25%	32%
Strangers online or on social media	150	113	66	25	27	15	42	1	3
	14%	15%	14%	26%	14%	13%	18%	2%	10%
Colleagues	145	121	73	20	38	18	39	5	10
	14%	16%	16%	21%	19%	15%	17%	19%	30%
Other social groups that I talk to online or on social media	110	91	62	16	15	13	29	1	6
	11%	12%	13%	17%	8%	10%	13%	3%	20%
Friends	103	85	59	19	19	13	28	2	7
	10%	11%	13%	20%	10%	10%	12%	7%	24%
Extended family	79	69	40	11	17	9	18	3	12
	8%	9%	8%	12%	9%	7%	8%	12%	37%
Immediate family	76	59	40	11	12	8	18	4	5
	7%	8%	9%	11%	6%	7%	8%	17%	16%
NET: Strangers	597	416	276	55	111	67	134	11	6
	58%	55%	59%	58%	57%	55%	58%	43%	18%
NET: Family	130	107	66	14	22	16	29	6	13
	13%	14%	14%	15%	11%	13%	12%	23%	41%
NET: Friends or Family	202	164	104	26	35	26	43	8	18
	19%	22%	22%	27%	18%	21%	19%	31%	56%

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
NET: Friends or acquaintances	268	213	131	45	50	40	76	8	16
	26%	28%	28%	47%	26%	33%	33%	32%	49%

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strangers in person	483 47%	23 31%	11 27%	4 36%	* 3%	3 9%	34 57% ab	9 60%	148 53% ab
Acquaintances	182 18%	21 28% h	8 20%	2 21%	4 31%	9 25%	12 21%	2 14%	39 14%
Strangers online or on social media	150 14%	21 28% fh	8 20%	3 28%	- -%	6 17%	8 13%	1 4%	37 13%
Colleagues	145 14%	18 24% fh	6 16%	3 31%	4 28%	7 19%	6 10%	2 14%	24 8%
Other social groups that I talk to online or on social media	110 11%	12 16% h	4 9%	2 15%	4 31%	7 21%	10 16% h	* 3%	19 7%
Friends	103 10%	10 13% h	7 18% h	- -%	5 40%	7 22%	3 6%	1 7%	18 6%
Extended family	79 8%	10 13% h	6 14% h	- -%	3 24%	6 18%	4 6%	- -%	10 3%
Immediate family	76 7%	12 16% fh	3 8% f	3 30%	1 6%	3 7%	- -%	1 5%	17 6%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
NET: Strangers	597	33	17	4	*	7	38	9	181
	58%	44%	42%	41%	3%	21%	64% ab	64%	65% ab
NET: Family	130	19	8	3	3	8	4	1	24
	13%	26% fh	20% h	30%	24%	22%	6%	5%	8%
NET: Friends or Family	202	27	15	3	9	15	7	2	38
	19%	36% fh	37% fh	30%	64%	44%	12%	12%	14%
NET: Friends or acquaintances	268	27	13	2	8	15	14	3	56
	26%	36% h	34%	21%	58%	42%	24%	21%	20%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strangers in person	483 47%	159 36%	324 55% a	106 29%	353 56% a
Acquaintances	182 18%	98 22% b	84 14%	99 27% b	77 12%
Strangers online or on social media	150 14%	73 16%	77 13%	61 17%	83 13%
Colleagues	145 14%	84 19% b	61 10%	98 26% b	44 7%
Other social groups that I talk to online or on social media	110 11%	66 15% b	44 7%	62 17% b	41 7%
Friends	103 10%	66 15% b	37 6%	72 19% b	29 5%
Extended family	79 8%	53 12% b	25 4%	59 16% b	15 2%
Immediate family	76 7%	47 11% b	29 5%	45 12% b	28 4%
NET: Strangers	597 58%	210 47%	387 66% a	141 38%	428 69% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
NET: Family	130	79	51	83	41
	13%	18%	9%	22%	7%
		b		b	
NET: Friends or Family	202	123	79	129	66
	19%	27%	13%	35%	11%
		b		b	
NET: Friends or acquaintances	268	152	117	157	103
	26%	34%	20%	43%	17%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strangers in person	483 47%	104 50% bde	26 23%	95 46% be	45 37% b	32 31%	91 43% be
Acquaintances	182 18%	44 21%	27 23%	60 29%	37 30%	29 29%	48 23%
Strangers online or on social media	150 14%	37 18%	22 19%	39 19%	25 20%	22 22%	44 21%
Colleagues	145 14%	47 23%	35 31% f	58 28% f	29 24%	33 32% f	41 20%
Other social groups that I talk to online or on social media	110 11%	37 18%	23 20%	35 17%	28 23%	16 16%	42 20%
Friends	103 10%	27 13%	29 25% af	35 17%	20 16%	24 23% af	27 13%
Extended family	79 8%	24 12%	22 19% c	22 11%	24 20% ac	23 22% acf	26 12%
Immediate family	76 7%	21 10%	18 16%	18 9%	18 14%	21 20% acf	20 9%
NET: Strangers	597 58%	119 58% be	41 36%	114 55% b	57 47%	45 43%	115 54% b

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
NET: Family	130 13%	36 18%	33 29% ac	29 14%	34 28% ac	34 33% acf	41 19%
NET: Friends or Family	202 19%	54 26%	52 45% acf	50 24%	42 34%	45 43% acf	58 27%
NET: Friends or acquaintances	268 26%	65 31%	49 43% a	85 41% a	49 40%	48 46% af	68 32%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strangers in person	483 47%	12 52%	254 52% c	211 41%	6 48%	283 48% c	120 43%	38 37%	42 62% abc
Acquaintances	182 18%	5 24%	78 16%	96 19%	3 23%	109 19%	44 16%	17 16%	12 18%
Strangers online or on social media	150 14%	2 9%	67 14%	81 16%	1 4%	72 12%	48 17%	23 23% ad	7 10%
Colleagues	145 14%	- -%	60 12%	84 16%	- -%	72 12%	45 16%	21 20% a	7 11%
Other social groups that I talk to online or on social media	110 11%	1 6%	46 9%	61 12%	- -%	60 10%	29 10%	14 14%	6 9%
Friends	103 10%	5 21%	40 8%	55 11%	2 14%	53 9% d	33 12% d	16 15% ad	1 2%
Extended family	79 8%	2 11%	29 6%	45 9%	1 11%	48 8%	23 8%	4 4%	4 6%
Immediate family	76 7%	1 5%	42 9%	31 6%	1 7%	47 8%	19 7%	6 6%	5 8%
NET: Strangers	597 58%	12 55%	304 62% c	273 54%	7 52%	336 58%	158 56%	55 54%	47 69%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
NET: Family	130	3	60	64	1	77	38	8	8
	13%	14%	12%	13%	11%	13%	13%	8%	11%
NET: Friends or Family	202	7	88	101	3	111	61	22	8
	19%	33%	18%	20%	25%	19%	22%	21%	11%
NET: Friends or acquaintances	268	9	113	141	5	154	71	30	13
	26%	39%	23%	28%	37%	26%	25%	29%	20%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strangers in person	483	437	17	14	9	1	3
	47%	48% c	56%	23%	40%	17%	100%
Acquaintances	182	165	2	10	3	2	-
	18%	18%	5%	16%	16%	20%	-%
Strangers online or on social media	150	129	9	8	2	2	-
	14%	14%	31%	13%	11%	23%	-%
Colleagues	145	124	5	14	1	-	-
	14%	14%	16%	22%	5%	-%	-%
Other social groups that I talk to online or on social media	110	89	5	11	3	1	-
	11%	10%	16%	19% a	16%	12%	-%
Friends	103	92	*	5	2	2	-
	10%	10%	1%	9%	11%	21%	-%
Extended family	79	61	2	12	2	1	-
	8%	7%	8%	20% a	8%	7%	-%
Immediate family	76	63	2	5	3	1	-
	7%	7%	6%	8%	13%	7%	-%
NET: Strangers	597	532	24	22	10	3	3
	58%	59% c	79%	36%	47%	40%	100%
NET: Family	130	107	2	14	3	1	-
	13%	12%	8%	23% a	16%	7%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
NET: Friends or Family	202	171	2	17	5	2	-
	19%	19%	8%	28%	22%	28%	-%
NET: Friends or acquaintances	268	242	2	13	6	3	-
	26%	27%	7%	22%	27%	42%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strangers in person	483	450	12	12	3	3
	47%	48% b	29%	33%	31%	47%
Acquaintances	182	155	9	5	4	5
	18%	17%	21%	13%	48%	77%
Strangers online or on social media	150	123	10	13	-	3
	14%	13%	25% a	36% a	-%	43%
Colleagues	145	117	11	7	5	1
	14%	13%	27% a	20%	59%	10%
Other social groups that I talk to online or on social media	110	94	5	7	-	1
	11%	10%	12%	20% a	-%	10%
Friends	103	83	10	6	2	3
	10%	9%	23% a	16%	21%	43%
Extended family	79	68	3	3	1	2
	8%	7%	8%	9%	13%	26%
Immediate family	76	65	4	3	-	1
	7%	7%	9%	10%	-%	19%
NET: Strangers	597	545	20	19	3	5
	58%	58%	49%	53%	31%	80%
NET: Family	130	115	5	5	1	2
	13%	12%	12%	15%	13%	26%

Columns Tested: a,b,c,d,e

Table 65 (continuation)

Q15. Which of the below statements about your visible difference, if any, apply to each of the following groups of people? - I have experienced hostile behaviour from this group because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
NET: Friends or Family	202	168	13	11	3	3
	19%	18%	32% a	30%	34%	52%
NET: Friends or acquaintances	268	224	18	10	6	5
	26%	24%	45% a	29%	69%	84%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 66

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I feel well supported by this group about my feelings regarding my visible difference	545 53%	224 47%	321 58% a	175 44%	184 54% a	187 62% ab
I do not think this group treats me differently as a result of my visible difference	512 49%	219 46%	293 53% a	159 40%	177 52% a	176 59% a
I regularly talk to this group about my feelings regarding my visible difference	434 42%	193 40%	241 43%	135 34%	150 44% a	149 50% a
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	46 9%	81 15% a	60 15%	38 11%	30 10%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	40 8%	36 7%	28 7%	30 9%	18 6%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I often worry about how this group react to, or behave around, my visible difference	75 7%	37 8%	38 7%	28 7%	28 8%	19 6%
This group often makes me feel uncomfortable because of my visible difference	67 6%	27 6%	40 7%	26 7%	26 8%	14 5%
I often feel isolated from this group because of my visible difference	62 6%	24 5%	38 7%	29 7%	20 6%	12 4%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I feel well supported by this group about my feelings regarding my visible difference	545 53%	54 63%	37 67%	35 66%	420 50%	13 58%	76 49%	52 56%	32 47%
I do not think this group treats me differently as a result of my visible difference	512 49%	49 58%	32 58%	35 67%	396 47%	13 60%	80 51%	56 61%	27 39%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	44 52%	29 52%	26 49%	335 40%	11 48%	54 35%	45 49%	21 30%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	7 9%	7 13%	5 10%	107 13%	2 11%	21 13%	7 8%	7 10%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	4 4%	5 8%	3 6%	65 8%	2 7%	9 6%	8 9%	7 11%
I often worry about how this group react to, or behave around, my visible difference	75 7%	4 5%	5 9%	3 6%	63 7%	1 5%	13 8%	10 11%	3 4%

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
This group often makes me feel uncomfortable because of my visible difference	67 6%	3 4%	4 7%	3 7%	56 7%	2 8%	9 6%	9 10%	3 4%
I often feel isolated from this group because of my visible difference	62 6%	6 7%	4 7%	1 3%	50 6%	2 8%	12 8%	5 5%	4 5%

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I feel well supported by this group about my feelings regarding my visible difference	545 53%	29 48%	56 54% c	48 35%	73 56% c	41 56% c
I do not think this group treats me differently as a result of my visible difference	512 49%	21 36%	47 45%	52 38%	64 48%	36 49%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	25 41%	50 48% c	43 32%	59 45% c	27 37%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	13 22% b	8 8%	18 13%	23 17%	8 11%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	4 6%	4 4%	12 9%	11 9%	8 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I often worry about how this group react to, or behave around, my visible difference	75 7%	8 13% d	4 4%	11 8%	6 5%	6 8%
This group often makes me feel uncomfortable because of my visible difference	67 6%	7 12% b	1 1%	13 10% b	9 7%	4 6%
I often feel isolated from this group because of my visible difference	62 6%	5 8%	1 1%	10 8%	7 6%	4 6%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I feel well supported by this group about my feelings regarding my visible difference	545 53%	135 52%	130 48%	284 54%	8 45%	43 41%	12 65%	9 53%	33 63%
I do not think this group treats me differently as a result of my visible difference	512 49%	137 53%	123 45%	275 52%	6 32%	40 37%	10 56%	3 19%	29 56%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	114 44%	98 36%	223 42%	3 16%	37 35%	7 39%	- -%	23 43%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	35 13%	33 12%	64 12%	5 28%	14 13%	4 24%	5 30%	6 12%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	29 11%	23 8%	35 7%	3 14%	11 10%	5 27%	3 15%	4 7%
I often worry about how this group react to, or behave around, my visible difference	75 7%	20 8%	21 8%	38 7%	3 14%	12 12%	5 26%	3 15%	5 9%

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
This group often makes me feel uncomfortable because of my visible difference	67 6%	25 10%	24 9%	27 5%	2 13%	10 9%	1 8%	1 5%	2 4%
I often feel isolated from this group because of my visible difference	62 6%	19 7%	15 6%	31 6%	2 9%	9 9%	3 16%	2 10%	3 6%

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I feel well supported by this group about my feelings regarding my visible difference	545 53%	50 60% d	9 45%	24 56%	15 37%	59 46%	45 59% d
I do not think this group treats me differently as a result of my visible difference	512 49%	40 47%	11 54%	21 49%	13 31%	46 36%	45 59% de
I regularly talk to this group about my feelings regarding my visible difference	434 42%	31 36%	4 17%	14 33%	11 28%	42 33%	41 53% acde
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	22 26% f	6 29%	11 26% f	10 25%	26 20%	9 11%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	7 8%	4 18%	6 13% f	5 13% f	13 10% f	2 2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I often worry about how this group react to, or behave around, my visible difference	75 7%	11 13% f	3 17%	6 14% f	8 20% f	14 11% f	1 2%
This group often makes me feel uncomfortable because of my visible difference	67 6%	3 4%	3 16%	5 12%	6 15% af	16 13% af	3 4%
I often feel isolated from this group because of my visible difference	62 6%	9 11%	2 11%	5 11%	9 23% f	15 12%	3 4%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I feel well supported by this group about my feelings regarding my visible difference	545 53%	305 54%	185 51%	162 55%	167 60% b
I do not think this group treats me differently as a result of my visible difference	512 49%	295 52%	178 49%	149 50%	158 56%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	247 44%	148 41%	135 45%	126 45%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	73 13%	52 14%	37 12%	34 12%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	43 8%	31 9%	19 7%	21 7%
I often worry about how this group react to, or behave around, my visible difference	75 7%	40 7%	33 9%	31 10%	21 7%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
This group often makes me feel uncomfortable because of my visible difference	67 6%	40 7%	30 8%	25 8%	16 6%
I often feel isolated from this group because of my visible difference	62 6%	37 7%	27 7%	20 7%	17 6%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I feel well supported by this group about my feelings regarding my visible difference	545 53%	405 53%	279 59%	57 60%	104 54%	74 61%	138 59%	13 51%	13 40%
I do not think this group treats me differently as a result of my visible difference	512 49%	368 48%	243 51%	49 52%	116 60%	61 50%	124 54%	14 54%	7 22%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	320 42%	221 47%	43 45%	84 43%	54 44%	104 45%	6 22%	7 24%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	93 12%	60 13%	12 12%	30 16%	22 18%	25 11%	8 30%	13 42%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	59 8%	40 9%	11 11%	12 6%	8 7%	18 8%	4 17%	5 16%
I often worry about how this group react to, or behave around, my visible difference	75 7%	51 7%	35 8%	11 11%	9 5%	10 8%	18 8%	4 16%	5 15%

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
This group often makes me feel uncomfortable because of my visible difference	67 6%	50 7%	32 7%	9 9%	9 5%	9 7%	15 6%	7 27%	6 20%
I often feel isolated from this group because of my visible difference	62 6%	49 7%	30 6%	10 10%	12 6%	8 7%	17 7%	3 12%	4 12%

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I feel well supported by this group about my feelings regarding my visible difference	545 53%	31 41%	20 50%	3 24%	2 16%	14 41%	39 66% ah	12 82%	140 51%
I do not think this group treats me differently as a result of my visible difference	512 49%	30 40%	13 32%	2 16%	* 3%	5 16%	39 67% abh	6 44%	145 52% b
I regularly talk to this group about my feelings regarding my visible difference	434 42%	21 28%	9 23%	3 30%	- -%	6 17%	30 51% ab	9 62%	113 41% ab
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	16 21% h	7 17%	2 21%	5 37%	4 11%	9 15%	1 5%	34 12%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	12 16% fh	3 8% f	3 30%	1 6%	3 7%	- -%	1 5%	17 6%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I often worry about how this group react to, or behave around, my visible difference	75 7%	11 15%	4 10%	3 30%	3 20%	5 15%	4 7%	- -%	24 8%
This group often makes me feel uncomfortable because of my visible difference	67 6%	5 7%	5 14% f	2 20%	2 13%	4 12%	1 2%	- -%	16 6%
I often feel isolated from this group because of my visible difference	62 6%	7 9%	6 14% fh	3 30%	- -%	6 16%	2 3%	- -%	12 4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I feel well supported by this group about my feelings regarding my visible difference	545 53%	209 47%	336 57% a	151 41%	379 61% a
I do not think this group treats me differently as a result of my visible difference	512 49%	182 41%	330 56% a	133 36%	363 58% a
I regularly talk to this group about my feelings regarding my visible difference	434 42%	160 36%	273 46% a	121 33%	297 48% a
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	69 15% b	58 10%	62 17% b	57 9%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	47 11% b	29 5%	45 12% b	28 4%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I often worry about how this group react to, or behave around, my visible difference	75 7%	45 10% b	30 5%	41 11% b	32 5%
This group often makes me feel uncomfortable because of my visible difference	67 6%	37 8% b	30 5%	35 9% b	28 4%
I often feel isolated from this group because of my visible difference	62 6%	41 9% b	21 4%	43 12% b	16 3%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I feel well supported by this group about my feelings regarding my visible difference	545 53%	111 54% be	47 41%	105 51% e	64 52% e	40 39%	113 53% be
I do not think this group treats me differently as a result of my visible difference	512 49%	103 50% bd	31 27%	103 50% bd	46 38%	41 40% b	112 53% bde
I regularly talk to this group about my feelings regarding my visible difference	434 42%	87 42% b	32 28%	93 45% be	52 42% b	32 31%	96 45% be
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	37 18%	28 24% c	30 14%	17 14%	32 31% acdf	36 17%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	21 10%	18 16%	18 9%	18 14%	21 20% acf	20 9%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I often worry about how this group react to, or behave around, my visible difference	75 7%	18 9%	22 19% acf	13 6%	15 13%	20 19% acf	21 10%
This group often makes me feel uncomfortable because of my visible difference	67 6%	20 10%	17 15%	21 10%	14 12%	20 20% acf	17 8%
I often feel isolated from this group because of my visible difference	62 6%	16 8%	21 18% acdf	11 5%	8 7%	17 16% acd	22 10%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I feel well supported by this group about my feelings regarding my visible difference	545 53%	12 56%	274 56% c	250 49%	9 66%	305 52%	155 55%	47 46%	37 55%
I do not think this group treats me differently as a result of my visible difference	512 49%	8 36%	253 52%	244 48%	6 48%	297 51%	129 46%	51 50%	35 51%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	7 30%	211 43%	210 41%	5 35%	236 41%	121 43%	44 43%	32 47%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	2 8%	53 11%	68 13%	3 20%	70 12%	27 9%	14 13%	17 25% ab
I have experienced hostile behaviour from this group because of my visible difference	76 7%	1 5%	42 9%	31 6%	1 7%	47 8%	19 7%	6 6%	5 8%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I often worry about how this group react to, or behave around, my visible difference	75 7%	2 11%	38 8%	31 6%	1 7%	42 7%	18 7%	12 11% ab	3 4%
This group often makes me feel uncomfortable because of my visible difference	67 6%	1 6%	28 6%	35 7%	1 7%	31 5%	21 7%	9 8%	6 9%
I often feel isolated from this group because of my visible difference	62 6%	2 8%	21 4%	37 7%	- -%	27 5%	18 6%	14 13% ab	4 6%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I feel well supported by this group about my feelings regarding my visible difference	545 53%	498 55% c	14 47%	22 35%	6 27%	1 17%	3 100%
I do not think this group treats me differently as a result of my visible difference	512 49%	468 52% c	9 29%	18 29%	9 40%	5 60%	1 43%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	393 43% c	12 41%	16 27%	5 25%	3 40%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	108 12%	8 25%	8 12%	- -%	- -%	- -%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	63 7%	2 6%	5 8%	3 13%	1 7%	- -%
I often worry about how this group react to, or behave around, my visible difference	75 7%	61 7%	5 16%	9 14% a	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
This group often makes me feel uncomfortable because of my visible difference	67 6%	52 6%	4 13%	7 12%	- -%	- -%	- -%
I often feel isolated from this group because of my visible difference	62 6%	51 6%	2 6%	4 7%	1 3%	2 21%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I feel well supported by this group about my feelings regarding my visible difference	545 53%	512 55% b	11 27%	16 44%	1 7%	2 33%
I do not think this group treats me differently as a result of my visible difference	512 49%	477 51% b	13 32%	17 47%	1 7%	* 7%
I regularly talk to this group about my feelings regarding my visible difference	434 42%	398 43% b	9 22%	16 47% b	1 7%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	127 12%	106 11%	4 11%	8 22% a	4 41%	1 17%
I have experienced hostile behaviour from this group because of my visible difference	76 7%	65 7%	4 9%	3 10%	- -%	1 19%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 66 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Immediate family

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I often worry about how this group react to, or behave around, my visible difference	75 7%	61 7%	2 6%	6 16% a	- -%	2 40%
This group often makes me feel uncomfortable because of my visible difference	67 6%	56 6%	2 4%	3 9%	2 23%	1 10%
I often feel isolated from this group because of my visible difference	62 6%	49 5%	6 14% a	3 8%	2 18%	1 21%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 67

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I do not think this group treats me differently as a result of my visible difference	367 35%	176 37%	191 34%	114 29%	128 37% a	126 42% a
I feel well supported by this group about my feelings regarding my visible difference	302 29%	138 29%	164 29%	99 25%	104 31%	99 33% a
I regularly talk to this group about my feelings regarding my visible difference	129 12%	66 14%	63 11%	54 14%	46 14%	29 10%
I often worry about how this group react to, or behave around, my visible difference	100 10%	46 10%	55 10%	52 13% bc	28 8%	20 7%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	45 9%	52 9%	41 10% c	40 12% c	16 5%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
This group often makes me feel uncomfortable because of my visible difference	80 8%	38 8%	41 7%	32 8%	33 10% c	15 5%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	37 8%	41 7%	35 9% c	30 9% c	14 5%
I often feel isolated from this group because of my visible difference	74 7%	34 7%	40 7%	28 7%	30 9%	16 5%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I do not think this group treats me differently as a result of my visible difference	367 35%	33 39%	23 42%	25 47%	287 34%	10 45%	53 34%	36 39%	20 29%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	31 36%	14 26%	19 37%	238 28%	7 33%	42 27%	25 27%	18 27%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	13 15%	4 8%	5 10%	107 13%	2 11%	13 8%	24 26%	3 4%
I often worry about how this group react to, or behave around, my visible difference	100 10%	2 2%	5 10%	5 9%	89 11%	3 12%	14 9%	13 14%	10 15%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	7 8%	4 8%	5 9%	80 10%	2 8%	9 6%	8 9%	10 15%
This group often makes me feel uncomfortable because of my visible difference	80 8%	5 6%	3 6%	5 10%	66 8%	2 7%	14 9%	11 11%	5 7%

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I have experienced hostile behaviour from this group because of my visible difference	79 8%	6 7%	4 8%	4 7%	65 8%	1 6%	12 8%	9 9%	5 7%
I often feel isolated from this group because of my visible difference	74 7%	3 3%	5 9%	3 5%	64 8%	2 9%	8 5%	10 11%	7 11%

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I do not think this group treats me differently as a result of my visible difference	367 35%	14 23%	34 32%	45 33%	46 35%	30 40% a
I feel well supported by this group about my feelings regarding my visible difference	302 29%	16 26%	35 33%	38 28%	32 25%	24 33%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	9 14%	13 13%	25 18% e	14 11%	3 5%
I often worry about how this group react to, or behave around, my visible difference	100 10%	7 12%	4 4%	12 9%	20 15% b	6 9%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	10 16%	8 7%	13 9%	16 12%	4 6%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
This group often makes me feel uncomfortable because of my visible difference	80 8%	6 10% d	6 5%	17 12% d	3 2%	4 5%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	5 9%	6 5%	13 9%	9 7%	5 6%
I often feel isolated from this group because of my visible difference	74 7%	4 7%	6 6%	11 8%	12 9%	3 5%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I do not think this group treats me differently as a result of my visible difference	367 35%	103 39%	95 35%	189 36%	7 36%	38 36%	5 27%	3 17%	18 34%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	80 31%	82 30%	152 29%	7 39%	28 27%	4 21%	- -%	16 31%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	48 18%	47 17%	69 13%	2 11%	21 20%	2 10%	3 18%	9 18%
I often worry about how this group react to, or behave around, my visible difference	100 10%	32 12%	38 14%	45 9%	4 21%	15 14%	6 32%	2 10%	2 4%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	33 13%	31 11%	44 8%	1 5%	14 13%	5 27%	3 15%	6 12%
This group often makes me feel uncomfortable because of my visible difference	80 8%	25 9%	25 9%	41 8%	3 14%	15 15%	5 25%	3 15%	5 10%

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I have experienced hostile behaviour from this group because of my visible difference	79 8%	29 11%	23 8%	35 7%	2 9%	14 14%	3 18%	2 13%	1 2%
I often feel isolated from this group because of my visible difference	74 7%	24 9%	28 10%	32 6%	2 12%	11 10%	3 15%	1 5%	4 7%

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I do not think this group treats me differently as a result of my visible difference	367 35%	30 35%	7 35%	13 29%	11 28%	42 33%	35 46%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	30 36%	6 27%	14 32%	10 26%	36 28%	26 34%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	17 20% f	4 20%	10 24% f	8 20%	15 12%	6 8%
I often worry about how this group react to, or behave around, my visible difference	100 10%	12 15% f	4 21%	5 11%	6 14% f	18 14% f	2 3%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	12 14%	3 16%	3 7%	6 16%	17 13%	6 8%
This group often makes me feel uncomfortable because of my visible difference	80 8%	9 11%	6 31%	7 16% f	9 21% ef	11 9%	3 4%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I have experienced hostile behaviour from this group because of my visible difference	79 8%	5 5%	5 22%	5 11%	7 18% af	19 15% af	3 4%
I often feel isolated from this group because of my visible difference	74 7%	6 8%	2 9%	5 11% f	7 18% f	10 8%	2 2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I do not think this group treats me differently as a result of my visible difference	367 35%	219 39%	130 36%	102 34%	113 40%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	178 32% c	98 27%	74 25%	95 34% c
I regularly talk to this group about my feelings regarding my visible difference	129 12%	74 13%	47 13%	43 14%	40 14%
I often worry about how this group react to, or behave around, my visible difference	100 10%	48 9%	40 11%	30 10%	36 13% a
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	55 10%	38 11%	21 7%	33 12%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
This group often makes me feel uncomfortable because of my visible difference	80 8%	41 7%	33 9%	25 8%	28 10%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	49 9%	30 8%	18 6%	24 9%
I often feel isolated from this group because of my visible difference	74 7%	40 7%	31 9%	28 9%	16 6%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I do not think this group treats me differently as a result of my visible difference	367 35%	266 35%	174 37%	37 39%	75 39%	44 36%	92 39%	10 38%	9 29%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	227 30%	140 30%	28 29%	54 28%	36 29%	80 34%	10 38%	9 30%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	110 15%	66 14%	23 24%	29 15%	21 17%	45 19%	6 24%	5 17%
I often worry about how this group react to, or behave around, my visible difference	100 10%	86 11%	49 10%	16 17%	27 14%	12 10%	30 13%	6 25%	12 39%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	84 11%	57 12%	12 12%	26 13%	21 17%	21 9%	4 16%	6 18%
This group often makes me feel uncomfortable because of my visible difference	80 8%	71 9%	39 8%	12 13%	21 11%	12 10%	23 10%	8 30%	12 39%

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I have experienced hostile behaviour from this group because of my visible difference	79 8%	69 9%	40 8%	11 12%	17 9%	9 7%	18 8%	3 12%	12 37%
I often feel isolated from this group because of my visible difference	74 7%	59 8%	34 7%	15 15%	13 6%	10 8%	19 8%	7 25%	5 16%

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I do not think this group treats me differently as a result of my visible difference	367 35%	26 34%	10 24%	5 43%	1 6%	9 25%	27 45% b	2 17%	101 36%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	24 32%	10 27%	3 24%	3 20%	7 20%	23 39%	5 34%	75 27%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	10 14%	11 27% h	2 19%	4 27%	5 15%	11 18% h	2 15%	19 7%
I often worry about how this group react to, or behave around, my visible difference	100 10%	9 12% h	5 14% h	4 42%	2 12%	8 24%	6 10%	* 3%	14 5%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	11 14% h	8 19% h	2 16%	3 18%	6 16%	6 10%	1 5%	12 4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
This group often makes me feel uncomfortable because of my visible difference	80 8%	9 12% h	8 21% fh	2 21%	5 34%	9 27%	3 6%	2 11%	9 3%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	10 13% h	6 14% h	- -%	3 24%	6 18%	4 6%	- -%	10 3%
I often feel isolated from this group because of my visible difference	74 7%	9 11%	6 15% h	- -%	1 6%	6 18%	3 5%	- -%	15 6%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I do not think this group treats me differently as a result of my visible difference	367 35%	142 32%	225 38% a	117 32%	246 39% a
I feel well supported by this group about my feelings regarding my visible difference	302 29%	130 29%	171 29%	105 28%	192 31%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	80 18% b	49 8%	70 19% b	54 9%
I often worry about how this group react to, or behave around, my visible difference	100 10%	65 15% b	35 6%	71 19% b	25 4%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	61 14% b	36 6%	55 15% b	36 6%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
This group often makes me feel uncomfortable because of my visible difference	80 8%	58 13% b	22 4%	61 16% b	18 3%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	53 12% b	25 4%	59 16% b	15 2%
I often feel isolated from this group because of my visible difference	74 7%	47 10% b	28 5%	52 14% b	17 3%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I do not think this group treats me differently as a result of my visible difference	367 35%	79 38% b	24 21%	70 34% b	41 34% b	33 32%	73 34% b
I feel well supported by this group about my feelings regarding my visible difference	302 29%	71 34% b	23 20%	59 28%	39 32% b	25 24%	70 33% b
I regularly talk to this group about my feelings regarding my visible difference	129 12%	30 15%	21 19%	40 19%	23 19%	25 24% a	39 18%
I often worry about how this group react to, or behave around, my visible difference	100 10%	29 14%	29 25% af	35 17%	23 19%	24 23% af	29 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	31 15%	24 21% cf	23 11%	23 19%	24 23% cf	25 12%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
This group often makes me feel uncomfortable because of my visible difference	80 8%	21 10%	19 17%	21 10%	23 19% ac	26 25% acf	25 12%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	24 12%	22 19% c	22 11%	24 20% ac	23 22% acf	26 12%
I often feel isolated from this group because of my visible difference	74 7%	15 7%	25 22% acf	21 10%	16 13%	23 23% acf	24 11%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I do not think this group treats me differently as a result of my visible difference	367 35%	6 26%	156 32%	198 39% b	7 50%	206 35%	95 34%	45 44%	21 31%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	5 23%	129 27%	164 32% b	3 21%	159 27%	89 32%	40 39% ad	13 20%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	1 5%	50 10%	78 15% b	- -%	63 11% d	45 16% ad	21 21% ad	* 1%
I often worry about how this group react to, or behave around, my visible difference	100 10%	- -%	37 8%	61 12% b	2 14%	55 9%	31 11%	10 10%	4 5%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	1 4%	43 9%	49 10%	1 11%	56 10%	21 7%	8 8%	12 17% b
This group often makes me feel uncomfortable because of my visible difference	80 8%	3 12%	22 4%	53 10% b	1 11%	40 7%	24 8%	13 12%	3 5%
I have experienced hostile behaviour from this group because of my visible difference	79 8%	2 11%	29 6%	45 9%	1 11%	48 8%	23 8%	4 4%	4 6%
I often feel isolated from this group because of my visible difference	74 7%	- -%	34 7%	38 7%	1 7%	38 7%	22 8%	10 10%	4 6%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I do not think this group treats me differently as a result of my visible difference	367 35%	332 37%	7 24%	15 24%	6 30%	5 60%	1 43%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	260 29%	10 33%	18 29%	7 33%	5 60%	1 43%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	108 12%	5 17%	13 21%	- -%	3 44%	- -%
I often worry about how this group react to, or behave around, my visible difference	100 10%	82 9%	5 15%	11 18% a	2 8%	- -%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	79 9%	3 10%	8 13%	3 13%	- -%	- -%
This group often makes me feel uncomfortable because of my visible difference	80 8%	66 7%	4 12%	8 12%	1 5%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I have experienced hostile behaviour from this group because of my visible difference	79 8%	61 7%	2 8%	12 20% a	2 8%	1 7%	- -%
I often feel isolated from this group because of my visible difference	74 7%	53 6%	4 14%	10 17% a	- -%	4 48%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I do not think this group treats me differently as a result of my visible difference	367 35%	341 37% b	8 20%	13 37%	1 7%	2 30%
I feel well supported by this group about my feelings regarding my visible difference	302 29%	277 30%	10 25%	9 26%	2 28%	* 7%
I regularly talk to this group about my feelings regarding my visible difference	129 12%	116 12%	8 20%	2 6%	1 7%	2 26%
I often worry about how this group react to, or behave around, my visible difference	100 10%	85 9%	7 16%	2 5%	3 32%	1 10%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	96 9%	84 9%	2 4%	5 15%	2 18%	2 28%
This group often makes me feel uncomfortable because of my visible difference	80 8%	66 7%	5 14%	2 7%	1 11%	1 24%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 67 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Extended family

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I have experienced hostile behaviour from this group because of my visible difference	79 8%	68 7%	3 8%	3 9%	1 13%	2 26%
I often feel isolated from this group because of my visible difference	74 7%	59 6%	6 16% a	4 11%	- -%	3 48%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 68

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I do not think this group treats me differently as a result of my visible difference	487 47%	229 48%	259 46%	170 43%	166 49%	152 51%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	217 45%	267 48%	185 46%	163 48%	136 46%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	139 29%	193 35%	142 36% c	111 33%	78 26%
I often worry about how this group react to, or behave around, my visible difference	186 18%	79 16%	107 19%	82 21%	57 17%	47 16%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	81 17%	90 16%	77 19%	54 16%	40 13%
I often feel isolated from this group because of my visible difference	168 16%	84 17%	85 15%	88 22% bc	43 13%	38 13%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
This group often makes me feel uncomfortable because of my visible difference	120 12%	59 12%	61 11%	61 15% c	37 11%	22 7%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	52 11%	51 9%	54 13% c	36 11% c	13 5%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I do not think this group treats me differently as a result of my visible difference	487 47%	41 48%	32 58%	30 58%	384 45%	12 56%	68 44%	34 37%	27 39%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	47 55%	30 54%	29 55%	379 45%	11 52%	76 49%	40 43%	28 41%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	32 37%	23 43%	22 43%	254 30%	7 31%	42 27%	25 27%	22 32%
I often worry about how this group react to, or behave around, my visible difference	186 18%	15 17%	9 17%	7 13%	155 18%	4 16%	25 16%	19 20%	12 18%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	10 11%	9 17%	9 17%	143 17%	4 20%	30 19%	14 15%	13 20%
I often feel isolated from this group because of my visible difference	168 16%	9 10%	7 13%	8 15%	145 17%	4 18%	25 16%	22 24%	14 21%

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
This group often makes me feel uncomfortable because of my visible difference	120 12%	5 6%	8 15%	5 10%	101 12%	2 7%	18 12%	14 16%	13 19%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	12 14%	4 7%	4 7%	84 10%	2 9%	13 8%	12 13%	10 14%

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I do not think this group treats me differently as a result of my visible difference	487 47%	21 36%	48 46%	70 51% a	63 48%	41 55% a
I feel well supported by this group about my feelings regarding my visible difference	484 47%	22 37%	48 46%	51 37%	61 47%	42 57% ac
I regularly talk to this group about my feelings regarding my visible difference	331 32%	22 36%	30 28%	41 30%	40 30%	26 36%
I often worry about how this group react to, or behave around, my visible difference	186 18%	15 24%	15 15%	31 22%	22 17%	13 17%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	7 12%	8 7%	32 23% b	22 17%	13 18%
I often feel isolated from this group because of my visible difference	168 16%	14 23% b	5 5%	28 20% b	20 15% b	13 18% b

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
This group often makes me feel uncomfortable because of my visible difference	120 12%	11 18% d	8 7%	18 13%	11 9%	6 9%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	7 11%	5 5%	13 10%	14 10%	8 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I do not think this group treats me differently as a result of my visible difference	487 47%	123 47%	120 44%	246 47%	6 31%	52 49%	5 27%	4 23%	24 46%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	137 53%	131 48%	250 47%	6 31%	46 44%	6 34%	5 28%	27 52%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	101 39%	81 30%	171 32%	8 41%	38 36%	9 50%	5 30%	19 36%
I often worry about how this group react to, or behave around, my visible difference	186 18%	61 23%	66 24%	97 18%	4 21%	26 25%	4 23%	3 17%	11 22%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	57 22%	60 22%	87 16%	2 12%	26 25%	6 33%	4 21%	11 21%
I often feel isolated from this group because of my visible difference	168 16%	54 21%	54 20%	77 15%	3 16%	22 21%	6 33%	3 17%	6 12%

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
This group often makes me feel uncomfortable because of my visible difference	120 12%	44 17%	44 16%	53 10%	2 12%	22 21%	3 15%	5 27%	7 13%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	29 11%	41 15%	50 9%	4 19%	15 14%	3 16%	3 18%	8 16%

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I do not think this group treats me differently as a result of my visible difference	487 47%	36 42%	10 48%	19 44%	15 37%	60 47%	40 52%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	40 48%	8 41%	22 51%	17 42%	58 46%	41 53%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	26 31%	12 58%	20 47%	15 37%	42 33%	28 37%
I often worry about how this group react to, or behave around, my visible difference	186 18%	7 9%	3 14%	10 22% a	13 33% a	34 26% a	13 16%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	14 17%	6 29%	12 28%	9 23%	24 19%	11 14%
I often feel isolated from this group because of my visible difference	168 16%	16 19%	7 32%	11 26%	15 37% aef	26 20%	15 20%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
This group often makes me feel uncomfortable because of my visible difference	120 12%	12 14%	6 27%	14 31% aef	11 27% f	18 14%	5 6%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	6 7%	1 6%	12 28% aef	11 27% aef	17 14%	4 6%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I do not think this group treats me differently as a result of my visible difference	487 47%	283 50%	172 47%	138 46%	136 48%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	266 47%	181 50%	141 47%	147 52%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	173 31%	126 35%	103 35%	108 38% a
I often worry about how this group react to, or behave around, my visible difference	186 18%	95 17%	69 19%	67 23% a	63 23% a
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	85 15%	73 20%	55 18%	54 19%
I often feel isolated from this group because of my visible difference	168 16%	83 15%	67 19%	53 18%	51 18%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
This group often makes me feel uncomfortable because of my visible difference	120 12%	65 12%	50 14%	37 12%	31 11%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	55 10%	39 11%	24 8%	34 12%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I do not think this group treats me differently as a result of my visible difference	487 47%	354 47%	239 51%	49 51%	96 49%	72 59%	106 45%	9 33%	17 54%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	355 47%	232 49%	46 48%	95 49%	62 51%	119 51%	14 53%	14 43%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	264 35%	170 36%	43 45%	84 43%	51 42%	93 40%	18 70%	11 36%
I often worry about how this group react to, or behave around, my visible difference	186 18%	150 20%	100 21%	32 34%	35 18%	26 21%	48 21%	11 42%	8 25%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	147 19%	98 21%	24 25%	51 27%	33 27%	45 19%	7 28%	12 37%
I often feel isolated from this group because of my visible difference	168 16%	137 18%	84 18%	30 31%	36 19%	25 20%	35 15%	6 22%	13 40%

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
This group often makes me feel uncomfortable because of my visible difference	120 12%	102 13%	68 14%	21 22%	24 12%	20 16%	25 11%	5 19%	12 37%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	85 11%	59 13%	19 20%	19 10%	13 10%	28 12%	2 7%	7 24%

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I do not think this group treats me differently as a result of my visible difference	487 47%	32 43%	18 46%	2 22%	7 49%	12 35%	35 60%	5 38%	133 48%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	33 45%	18 46%	2 23%	7 51%	15 43%	41 70% abh	5 33%	129 47%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	35 46% h	16 40% h	5 46%	7 49%	10 30%	23 39% h	3 22%	67 24%
I often worry about how this group react to, or behave around, my visible difference	186 18%	14 19%	10 25%	3 28%	7 53%	10 30%	12 21%	7 50%	36 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	12 16%	9 23% h	1 5%	6 45%	12 34%	15 25% h	3 20%	25 9%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I often feel isolated from this group because of my visible difference	168 16%	18 24% h	9 23% h	2 21%	8 56%	10 30%	13 23% h	2 14%	31 11%
This group often makes me feel uncomfortable because of my visible difference	120 12%	17 22% h	10 25% h	1 5%	7 50%	11 33%	7 13%	* 3%	17 6%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	10 13% h	7 18% h	- -%	5 40%	7 22%	3 6%	1 7%	18 6%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I do not think this group treats me differently as a result of my visible difference	487 47%	185 41%	303 51% a	142 38%	332 53% a
I feel well supported by this group about my feelings regarding my visible difference	484 47%	204 46%	280 47%	152 41%	319 51% a
I regularly talk to this group about my feelings regarding my visible difference	331 32%	155 35%	176 30%	129 35%	193 31%
I often worry about how this group react to, or behave around, my visible difference	186 18%	114 25% b	72 12%	101 27% b	77 12%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	102 23% b	69 12%	99 27% b	61 10%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I often feel isolated from this group because of my visible difference	168 16%	97 22% b	72 12%	98 27% b	61 10%
This group often makes me feel uncomfortable because of my visible difference	120 12%	82 18% b	38 6%	78 21% b	35 6%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	66 15% b	37 6%	72 19% b	29 5%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I do not think this group treats me differently as a result of my visible difference	487 47%	98 48%	44 39%	93 45%	55 45%	38 37%	104 49% e
I feel well supported by this group about my feelings regarding my visible difference	484 47%	113 55% e	50 44%	97 47%	55 45%	44 43%	107 50%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	90 44%	45 39%	78 38%	42 34%	39 38%	86 40%
I often worry about how this group react to, or behave around, my visible difference	186 18%	49 24%	34 29%	52 25%	36 29%	43 42% acf	57 27%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	62 30% cf	36 32% cf	39 19%	28 23%	31 30% c	45 21%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I often feel isolated from this group because of my visible difference	168 16%	49 24%	31 27%	58 28%	45 37% af	42 40% abcf	49 23%
This group often makes me feel uncomfortable because of my visible difference	120 12%	24 11%	35 30% acf	31 15%	30 25% ac	33 32% acf	43 20% a
I have experienced hostile behaviour from this group because of my visible difference	103 10%	27 13%	29 25% af	35 17%	20 16%	24 23% af	27 13%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I do not think this group treats me differently as a result of my visible difference	487 47%	7 30%	225 46%	246 48%	9 71%	268 46%	133 47%	55 53%	32 46%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	11 49%	212 43%	250 49%	9 66%	279 48% d	135 48% d	48 47%	22 32%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	8 35%	153 31%	163 32%	7 55%	185 32%	94 33%	37 36% d	15 21%
I often worry about how this group react to, or behave around, my visible difference	186 18%	4 18%	81 17%	95 19%	4 29%	102 17%	52 18%	23 23%	9 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	1 5%	72 15%	91 18%	4 29%	87 15%	52 18%	24 23% a	8 12%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I often feel isolated from this group because of my visible difference	168 16%	4 17%	81 17%	76 15%	5 38%	108 18%	38 13%	14 14%	8 12%
This group often makes me feel uncomfortable because of my visible difference	120 12%	2 9%	49 10%	64 13%	3 25%	60 10%	36 13%	16 16%	7 11%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	5 21%	40 8%	55 11%	2 14%	53 9% d	33 12% d	16 15% ad	1 2%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I do not think this group treats me differently as a result of my visible difference	487 47%	436 48%	10 32%	26 42%	8 39%	4 47%	3 100%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	428 47%	11 37%	23 37%	13 59%	3 40%	3 100%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	297 33%	5 17%	18 30%	6 27%	2 23%	2 57%
I often worry about how this group react to, or behave around, my visible difference	186 18%	151 17%	9 31%	16 27%	2 9%	4 53%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	147 16%	6 20%	12 19%	4 16%	2 20%	- -%
I often feel isolated from this group because of my visible difference	168 16%	145 16%	5 17%	12 20%	1 6%	3 40%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
This group often makes me feel uncomfortable because of my visible difference	120 12%	100 11%	2 7%	16 26% a	2 9%	- -%	- -%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	92 10%	* 1%	5 9%	2 11%	2 21%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I do not think this group treats me differently as a result of my visible difference	487 47%	444 48%	16 39%	18 51%	4 41%	2 35%
I feel well supported by this group about my feelings regarding my visible difference	484 47%	432 46%	22 55%	16 46%	4 45%	2 26%
I regularly talk to this group about my feelings regarding my visible difference	331 32%	291 31%	17 41%	15 42%	5 56%	* 7%
I often worry about how this group react to, or behave around, my visible difference	186 18%	151 16%	15 36% a	10 29% a	4 44%	3 47%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	171 17%	139 15%	13 31% a	7 20%	6 70%	5 80%
I often feel isolated from this group because of my visible difference	168 16%	133 14%	11 27% a	11 30% a	6 65%	5 82%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 68 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Friends

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
This group often makes me feel uncomfortable because of my visible difference	120 12%	96 10%	6 14%	9 26% a	3 31%	4 65%
I have experienced hostile behaviour from this group because of my visible difference	103 10%	83 9%	10 23% a	6 16%	2 21%	3 43%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 69

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I do not think this group treats me differently as a result of my visible difference	294 28%	150 31% b	144 26%	100 25%	100 29%	94 31%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	123 26% b	94 17%	73 18%	80 23%	65 22%
I often worry about how this group react to, or behave around, my visible difference	208 20%	106 22%	101 18%	79 20%	76 22%	53 18%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	97 20%	97 17%	68 17%	85 25% ac	41 14%
I often feel isolated from this group because of my visible difference	189 18%	88 18%	100 18%	79 20% c	79 23% c	31 10%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
This group often makes me feel uncomfortable because of my visible difference	156 15%	81 17%	75 13%	58 15%	65 19% c	33 11%
I have experienced hostile behaviour from this group because of my visible difference	145 14%	75 16%	70 13%	63 16% c	51 15%	30 10%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	62 13%	53 9%	55 14%	33 10%	27 9%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I do not think this group treats me differently as a result of my visible difference	294 28%	26 31%	16 30%	20 39%	231 27%	8 36%	32 20%	25 27%	16 24%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	19 22%	11 20%	13 24%	175 21%	7 31%	32 20%	13 14%	10 15%
I often worry about how this group react to, or behave around, my visible difference	208 20%	21 24%	13 23%	11 21%	164 19%	5 25%	40 26%	12 13%	13 19%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	14 16%	11 20%	10 20%	159 19%	4 17%	35 22%	22 24%	11 16%
I often feel isolated from this group because of my visible difference	189 18%	14 16%	6 12%	10 20%	158 19%	5 21%	32 20%	21 23%	15 22%
This group often makes me feel uncomfortable because of my visible difference	156 15%	13 15%	5 9%	5 10%	132 16%	3 11%	23 15%	14 15%	15 22%

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I have experienced hostile behaviour from this group because of my visible difference	145 14%	7 8%	5 8%	7 14%	126 15%	1 6%	22 14%	9 10%	13 19%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	9 10%	4 7%	6 11%	96 11%	- -%	19 12%	10 11%	11 17%

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I do not think this group treats me differently as a result of my visible difference	294 28%	17 29%	30 29%	40 29%	40 30%	23 31%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	12 20%	27 26%	31 23%	25 19%	18 25%
I often worry about how this group react to, or behave around, my visible difference	208 20%	15 25% de	23 22% d	33 24% de	13 10%	9 12%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	13 22%	18 17%	25 18%	18 14%	13 18%
I often feel isolated from this group because of my visible difference	189 18%	14 23% d	18 17%	29 21% d	14 11%	11 14%
This group often makes me feel uncomfortable because of my visible difference	156 15%	19 31% cde	19 18%	18 13%	15 12%	8 11%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I have experienced hostile behaviour from this group because of my visible difference	145 14%	18 30% cde	17 17%	22 16%	13 10%	9 13%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	6 10%	14 14%	16 11%	11 9%	9 12%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I do not think this group treats me differently as a result of my visible difference	294 28%	58 22%	94 35%	148 28%	7 35%	32 30%	10 51%	4 25%	19 35%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	53 20%	57 21%	107 20%	3 16%	17 16%	2 11%	2 10%	17 33%
I often worry about how this group react to, or behave around, my visible difference	208 20%	72 27%	56 20%	103 19%	4 21%	27 26%	1 6%	1 9%	11 21%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	71 27%	50 18%	91 17%	2 13%	19 18%	3 17%	1 8%	11 21%
I often feel isolated from this group because of my visible difference	189 18%	69 26%	53 19%	95 18%	3 18%	28 27%	3 15%	2 10%	9 17%
This group often makes me feel uncomfortable because of my visible difference	156 15%	53 20%	42 15%	86 16%	2 12%	15 14%	4 22%	2 13%	8 16%

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I have experienced hostile behaviour from this group because of my visible difference	145 14%	46 18%	44 16%	67 13%	5 29%	19 18%	3 14%	- -%	4 8%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	31 12%	32 12%	63 12%	5 26%	15 15%	5 25%	6 36%	8 16%

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I do not think this group treats me differently as a result of my visible difference	294 28%	20 24%	6 31%	13 30%	12 29%	33 26%	26 33%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	18 21%	5 27%	16 37% e	8 21%	27 21%	17 22%
I often worry about how this group react to, or behave around, my visible difference	208 20%	20 23%	3 17%	8 19%	14 34% f	36 28% f	9 11%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	15 18% f	5 26%	14 32% f	6 16%	29 23% f	6 7%
I often feel isolated from this group because of my visible difference	189 18%	15 17%	6 29%	12 28% f	9 22% f	39 31% af	6 7%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
This group often makes me feel uncomfortable because of my visible difference	156 15%	17 20% f	2 12%	10 23% f	8 21% f	28 22% f	3 5%
I have experienced hostile behaviour from this group because of my visible difference	145 14%	22 27% cf	3 15%	5 11%	10 25% f	26 21% f	5 7%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	15 18%	3 13%	14 31% ef	7 18%	20 15%	6 8%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I do not think this group treats me differently as a result of my visible difference	294 28%	171 30%	111 31%	72 24%	71 25%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	137 24% bc	62 17%	43 14%	57 20%
I often worry about how this group react to, or behave around, my visible difference	208 20%	124 22%	71 20%	63 21%	62 22%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	121 21%	68 19%	55 19%	59 21%
I often feel isolated from this group because of my visible difference	189 18%	113 20%	69 19%	59 20%	58 21%
This group often makes me feel uncomfortable because of my visible difference	156 15%	89 16%	62 17%	49 16%	48 17%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I have experienced hostile behaviour from this group because of my visible difference	145 14%	87 15%	57 16%	38 13%	43 15%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	62 11%	45 12%	28 9%	32 11%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I do not think this group treats me differently as a result of my visible difference	294 28%	208 27%	138 29%	23 24%	62 32%	33 27%	65 28%	12 46%	13 42%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	161 21%	99 21%	17 18%	41 21%	28 23%	48 20%	6 22%	7 21%
I often worry about how this group react to, or behave around, my visible difference	208 20%	171 23%	111 24%	37 39%	54 28%	29 23%	51 22%	7 27%	4 12%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	168 22%	107 23%	36 37%	52 27%	35 28%	63 27%	8 32%	4 14%
I often feel isolated from this group because of my visible difference	189 18%	164 22%	101 21%	31 33%	45 23%	33 27%	59 25%	11 41%	5 16%
This group often makes me feel uncomfortable because of my visible difference	156 15%	132 17%	79 17%	31 33%	43 22%	17 14%	49 21%	3 12%	4 13%

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I have experienced hostile behaviour from this group because of my visible difference	145 14%	121 16%	73 16%	20 21%	38 19%	18 15%	39 17%	5 19%	10 30%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	98 13%	56 12%	12 12%	24 12%	16 13%	31 13%	6 22%	15 48%

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I do not think this group treats me differently as a result of my visible difference	294 28%	22 29%	8 21%	3 28%	6 46%	11 31%	18 30%	1 6%	86 31%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	21 28%	5 14%	4 34%	5 34%	10 29%	12 20%	1 4%	57 20%
I often worry about how this group react to, or behave around, my visible difference	208 20%	17 23% h	10 25%	2 16%	4 31%	4 12%	17 29% h	2 11%	36 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	23 31% h	9 22% h	2 23%	3 25%	2 5%	20 34% h	3 19%	26 9%
I often feel isolated from this group because of my visible difference	189 18%	27 36% bh	7 17%	2 23%	3 19%	4 12%	13 22% h	3 22%	25 9%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
This group often makes me feel uncomfortable because of my visible difference	156 15%	23 31% h	8 21% h	4 35%	2 16%	6 17%	13 22% h	2 14%	24 9%
I have experienced hostile behaviour from this group because of my visible difference	145 14%	18 24% fh	6 16%	3 31%	4 28%	7 19%	6 10%	2 14%	24 8%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	16 21% h	12 29% fh	1 13%	6 41%	11 32%	6 11%	- -%	17 6%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I do not think this group treats me differently as a result of my visible difference	294 28%	106 24%	188 32% a	102 27%	186 30%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	99 22%	118 20%	83 23%	130 21%
I often worry about how this group react to, or behave around, my visible difference	208 20%	110 25% b	97 16%	112 30% b	88 14%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	112 25% b	82 14%	107 29% b	80 13%
I often feel isolated from this group because of my visible difference	189 18%	119 27% b	70 12%	111 30% b	72 11%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
This group often makes me feel uncomfortable because of my visible difference	156 15%	101 23% b	54 9%	101 27% b	50 8%
I have experienced hostile behaviour from this group because of my visible difference	145 14%	84 19% b	61 10%	98 26% b	44 7%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	72 16% b	42 7%	70 19% b	40 6%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I do not think this group treats me differently as a result of my visible difference	294 28%	53 26%	31 27%	50 24%	37 31%	36 35% c	60 28%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	33 16%	24 21%	41 20%	15 13%	23 22%	35 17%
I often worry about how this group react to, or behave around, my visible difference	208 20%	61 30%	31 27%	74 36%	34 28%	37 36%	66 31%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	65 32%	34 30%	73 35% f	40 32%	35 34%	52 25%
I often feel isolated from this group because of my visible difference	189 18%	52 25%	36 31%	76 37% af	36 30%	43 42% af	56 26%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
This group often makes me feel uncomfortable because of my visible difference	156 15%	55 27%	33 29%	67 32% f	30 25%	26 25%	46 22%
I have experienced hostile behaviour from this group because of my visible difference	145 14%	47 23%	35 31% f	58 28% f	29 24%	33 32% f	41 20%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	34 16%	19 17%	37 18%	26 22% f	23 23% f	25 12%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I do not think this group treats me differently as a result of my visible difference	294 28%	6 28%	125 26%	159 31%	4 29%	147 25%	94 33% a	35 34%	17 25%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	1 4%	91 19%	122 24% b	3 25%	105 18%	77 27% a	25 24%	11 16%
I often worry about how this group react to, or behave around, my visible difference	208 20%	3 13%	85 17%	118 23% b	1 4%	110 19%	54 19%	30 29% ab	14 20%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	* 2%	85 17%	106 21%	3 20%	99 17%	55 20%	28 27% a	11 17%
I often feel isolated from this group because of my visible difference	189 18%	2 9%	80 16%	106 21%	1 4%	109 19%	52 18%	19 18%	9 13%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
This group often makes me feel uncomfortable because of my visible difference	156 15%	1 4%	75 15%	77 15%	1 5%	90 15%	41 15%	17 16%	8 11%
I have experienced hostile behaviour from this group because of my visible difference	145 14%	- -%	60 12%	84 16%	- -%	72 12%	45 16%	21 20% a	7 11%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	2 7%	49 10%	63 12%	1 7%	53 9% d	40 14% ad	20 19% ad	1 2%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I do not think this group treats me differently as a result of my visible difference	294 28%	256 28%	10 32%	18 29%	6 28%	3 40%	- -%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	187 21%	4 14%	13 22%	7 33%	5 67%	- -%
I often worry about how this group react to, or behave around, my visible difference	208 20%	190 21%	3 12%	10 16%	2 8%	2 20%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	178 20%	3 8%	10 17%	2 8%	1 7%	- -%
I often feel isolated from this group because of my visible difference	189 18%	161 18%	1 4%	17 27%	6 29%	2 28%	- -%
This group often makes me feel uncomfortable because of my visible difference	156 15%	137 15%	6 19%	9 15%	2 8%	1 12%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I have experienced hostile behaviour from this group because of my visible difference	145 14%	124 14%	5 16%	14 22%	1 5%	- -%	- -%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	88 10%	8 28%	13 22% a	4 18%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I do not think this group treats me differently as a result of my visible difference	294 28%	257 28%	14 35%	17 48% a	1 11%	- -%
I feel well supported by this group about my feelings regarding my visible difference	217 21%	195 21%	10 23%	8 24%	- -%	1 9%
I often worry about how this group react to, or behave around, my visible difference	208 20%	183 20%	10 24%	8 24%	2 27%	1 10%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	194 19%	167 18%	11 27%	9 25%	2 27%	1 19%
I often feel isolated from this group because of my visible difference	189 18%	164 18%	11 27%	6 18%	1 14%	3 48%
This group often makes me feel uncomfortable because of my visible difference	156 15%	130 14%	7 18%	8 23%	3 38%	1 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 69 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Colleagues

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I have experienced hostile behaviour from this group because of my visible difference	145 14%	117 13%	11 27% a	7 20%	5 59%	1 10%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	96 10%	9 21% a	6 16%	- -%	4 67%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 70

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I often worry about how this group react to, or behave around, my visible difference	224 22%	84 18%	140 25% a	92 23%	77 23%	55 18%
I do not think this group treats me differently as a result of my visible difference	218 21%	108 22%	110 20%	69 17%	74 22%	75 25% a
I often feel isolated from this group because of my visible difference	215 21%	85 18%	130 23% a	82 21%	69 20%	65 22%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	96 20%	116 21%	80 20%	67 20%	65 22%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	76 16%	106 19%	84 21% b	50 15%	48 16%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
This group often makes me feel uncomfortable because of my visible difference	182 18%	81 17%	101 18%	84 21%	53 16%	44 15%
I feel well supported by this group about my feelings regarding my visible difference	141 14%	74 15%	67 12%	54 14%	41 12%	46 15%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	54 11%	43 8%	46 12% c	34 10% c	16 6%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I often worry about how this group react to, or behave around, my visible difference	224 22%	19 23%	10 18%	10 19%	185 22%	4 19%	44 28%	27 29%	13 20%
I do not think this group treats me differently as a result of my visible difference	218 21%	21 25%	14 26%	10 19%	173 20%	5 24%	33 21%	15 16%	20 30%
I often feel isolated from this group because of my visible difference	215 21%	21 25%	12 21%	11 20%	172 20%	6 29%	22 14%	25 27%	15 22%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	16 19%	12 22%	12 23%	171 20%	3 12%	46 29%	26 28%	14 21%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	13 16%	7 12%	9 17%	154 18%	3 12%	33 21%	17 19%	15 22%
This group often makes me feel uncomfortable because of my visible difference	182 18%	13 15%	8 15%	7 14%	153 18%	3 16%	30 19%	20 22%	18 27%

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I feel well supported by this group about my feelings regarding my visible difference	141 14%	14 16%	6 12%	8 15%	113 13%	2 9%	18 12%	11 12%	15 22%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	5 6%	5 9%	3 5%	84 10%	1 7%	19 12%	10 10%	5 8%

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I often worry about how this group react to, or behave around, my visible difference	224 22%	13 22%	16 15%	35 26% d	15 12%	17 23% d
I do not think this group treats me differently as a result of my visible difference	218 21%	10 17%	13 13%	39 28% b	25 19%	12 16%
I often feel isolated from this group because of my visible difference	215 21%	13 21%	21 20%	33 24%	20 15%	17 23%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	9 15%	14 13%	25 18%	20 16%	15 20%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	12 20%	17 17%	23 17%	24 18%	9 13%
This group often makes me feel uncomfortable because of my visible difference	182 18%	14 23%	11 10%	25 18%	17 13%	14 19%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I feel well supported by this group about my feelings regarding my visible difference	141 14%	9 15%	8 8%	18 13%	20 15%	12 16%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	9 16% e	13 12% e	15 11% e	10 7%	1 2%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I often worry about how this group react to, or behave around, my visible difference	224 22%	74 28%	71 26%	112 21%	3 14%	27 25%	1 6%	5 29%	10 20%
I do not think this group treats me differently as a result of my visible difference	218 21%	53 20%	62 23%	116 22%	4 21%	21 20%	4 22%	6 34%	8 15%
I often feel isolated from this group because of my visible difference	215 21%	59 23%	55 20%	115 22%	4 20%	19 18%	1 6%	4 26%	15 28%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	64 25%	63 23%	116 22%	5 25%	22 21%	3 18%	4 25%	19 35%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	53 20%	56 20%	102 19%	3 18%	33 31%	5 27%	5 30%	11 20%
This group often makes me feel uncomfortable because of my visible difference	182 18%	46 18%	63 23%	96 18%	4 20%	18 18%	1 3%	2 14%	8 16%

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I feel well supported by this group about my feelings regarding my visible difference	141 14%	37 14%	45 17%	75 14%	1 5%	10 10%	3 14%	1 8%	8 15%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	20 8%	46 17%	45 9%	3 17%	10 9%	2 10%	1 9%	3 6%

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I often worry about how this group react to, or behave around, my visible difference	224 22%	27 31% f	2 11%	12 29% f	14 35% f	30 24% f	9 12%
I do not think this group treats me differently as a result of my visible difference	218 21%	11 13%	3 15%	7 15%	7 17%	26 20%	21 28% a
I often feel isolated from this group because of my visible difference	215 21%	16 19%	3 12%	9 20%	8 20%	33 26%	14 19%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	16 19%	3 14%	10 23%	11 28% f	32 25% f	9 12%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	16 19% f	4 19%	14 32% f	9 23% f	33 25% f	3 4%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
This group often makes me feel uncomfortable because of my visible difference	182	18	2	6	7	25	7
	18%	22% f	12%	14%	17%	19%	10%
I feel well supported by this group about my feelings regarding my visible difference	141	15	3	11	10	22	20
	14%	17%	14%	24%	25%	17%	27%
I regularly talk to this group about my feelings regarding my visible difference	97	8	3	4	8	18	1
	9%	9% f	14%	9% f	20% f	14% f	1%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I often worry about how this group react to, or behave around, my visible difference	224 22%	129 23%	82 23%	65 22%	59 21%
I do not think this group treats me differently as a result of my visible difference	218 21%	120 21%	87 24% d	59 20%	48 17%
I often feel isolated from this group because of my visible difference	215 21%	122 22%	69 19%	60 20%	65 23%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	128 23%	70 19%	54 18%	59 21%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	99 18%	73 20%	54 18%	54 19%
This group often makes me feel uncomfortable because of my visible difference	182 18%	101 18%	66 18%	47 16%	56 20%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I feel well supported by this group about my feelings regarding my visible difference	141 14%	85 15% d	51 14%	43 14%	27 10%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	53 9%	36 10%	22 7%	18 6%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I often worry about how this group react to, or behave around, my visible difference	224 22%	184 24%	110 23%	35 37%	50 26%	32 26%	62 27%	6 21%	10 33%
I do not think this group treats me differently as a result of my visible difference	218 21%	146 19%	85 18%	17 18%	49 25%	20 16%	45 19%	5 17%	6 18%
I often feel isolated from this group because of my visible difference	215 21%	171 22%	104 22%	32 34%	40 21%	22 18%	62 27%	6 25%	7 21%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	170 22%	114 24%	31 32%	47 24%	30 24%	55 24%	4 15%	9 28%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	143 19%	87 18%	30 32%	36 18%	29 24%	52 22%	7 25%	10 32%

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
This group often makes me feel uncomfortable because of my visible difference	182 18%	144 19%	86 18%	24 25%	34 18%	27 22%	44 19%	2 6%	5 16%
I feel well supported by this group about my feelings regarding my visible difference	141 14%	101 13%	61 13%	11 12%	31 16%	10 8%	29 12%	9 34%	11 36%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	76 10%	44 9%	4 4%	18 10%	13 11%	17 7%	3 10%	5 17%

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I often worry about how this group react to, or behave around, my visible difference	224 22%	22 30% h	16 42% h	- -%	4 27%	9 25%	19 32% h	2 16%	41 15%
I do not think this group treats me differently as a result of my visible difference	218 21%	14 18%	9 22%	2 16%	5 38%	9 26%	7 12%	3 18%	73 26% f
I often feel isolated from this group because of my visible difference	215 21%	18 25%	13 33% h	3 29%	2 14%	6 18%	16 27%	3 18%	45 16%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	19 25% h	11 27%	3 29%	3 24%	11 31%	14 25%	4 27%	41 15%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	21 28% h	8 20%	2 21%	4 31%	9 25%	12 21%	2 14%	39 14%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
This group often makes me feel uncomfortable because of my visible difference	182 18%	17 23% h	4 11%	2 23%	4 32%	7 20%	16 27% h	4 25%	37 13%
I feel well supported by this group about my feelings regarding my visible difference	141 14%	10 13%	4 9%	- -%	3 23%	6 17%	10 17%	1 4%	40 15%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	12 15% h	5 14%	- -%	4 28%	2 6%	3 6%	- -%	21 8%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I often worry about how this group react to, or behave around, my visible difference	224 22%	118 26% b	106 18%	107 29% b	110 18%
I do not think this group treats me differently as a result of my visible difference	218 21%	89 20%	129 22%	66 18%	148 24% a
I often feel isolated from this group because of my visible difference	215 21%	104 23%	112 19%	94 25% b	111 18%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	112 25% b	100 17%	94 25% b	112 18%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	98 22% b	84 14%	99 27% b	77 12%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
This group often makes me feel uncomfortable because of my visible difference	182 18%	84 19%	98 17%	88 24% b	89 14%
I feel well supported by this group about my feelings regarding my visible difference	141 14%	71 16%	70 12%	59 16%	77 12%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	56 12% b	41 7%	58 16% b	35 6%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I often worry about how this group react to, or behave around, my visible difference	224 22%	66 32%	34 29%	74 36%	43 35%	29 28%	64 30%
I do not think this group treats me differently as a result of my visible difference	218 21%	34 17%	15 13%	22 10%	17 14%	17 16%	32 15%
I often feel isolated from this group because of my visible difference	215 21%	57 28%	27 24%	79 38% abf	34 28%	32 31%	58 27%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	64 31%	30 26%	74 36%	38 31%	37 36%	74 35%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	44 21%	27 23%	60 29%	37 30%	29 29%	48 23%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
This group often makes me feel uncomfortable because of my visible difference	182 18%	55 27%	30 26%	53 26%	37 30%	34 33%	53 25%
I feel well supported by this group about my feelings regarding my visible difference	141 14%	20 10%	27 24% acf	25 12%	26 21% acf	20 19% a	26 12%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	19 9%	19 17%	26 12%	19 16%	22 21% af	21 10%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I often worry about how this group react to, or behave around, my visible difference	224 22%	4 20%	85 17%	132 26% b	3 21%	123 21%	55 19%	33 32% ab	14 21%
I do not think this group treats me differently as a result of my visible difference	218 21%	2 7%	93 19%	119 23%	3 25%	124 21%	54 19%	24 23%	16 23%
I often feel isolated from this group because of my visible difference	215 21%	1 2%	92 19%	117 23%	3 26%	118 20%	54 19%	28 27%	14 21%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	6 26%	90 18%	114 22%	1 7%	126 22%	50 18%	23 23%	12 17%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	5 24%	78 16%	96 19%	3 23%	109 19%	44 16%	17 16%	12 18%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
This group often makes me feel uncomfortable because of my visible difference	182 18%	7 33%	73 15%	99 19%	2 14%	104 18%	49 17%	21 21%	7 10%
I feel well supported by this group about my feelings regarding my visible difference	141 14%	3 12%	61 12%	77 15%	1 7%	85 15%	30 11%	18 18%	8 12%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	2 7%	37 8%	56 11%	1 11%	58 10% d	28 10%	9 8%	2 2%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I often worry about how this group react to, or behave around, my visible difference	224 22%	193 21%	7 23%	16 26%	3 16%	2 28%	- -%
I do not think this group treats me differently as a result of my visible difference	218 21%	195 21%	5 17%	7 12%	8 38%	2 23%	- -%
I often feel isolated from this group because of my visible difference	215 21%	191 21%	5 17%	9 15%	8 35%	2 21%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	184 20%	5 18%	16 26%	4 18%	1 7%	- -%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	165 18%	2 5%	10 16%	3 16%	2 20%	- -%
This group often makes me feel uncomfortable because of my visible difference	182 18%	159 18%	2 8%	12 19%	5 23%	1 7%	1 43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I feel well supported by this group about my feelings regarding my visible difference	141 14%	119 13%	2 6%	13 22%	2 11%	3 35%	1 43%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	81 9%	3 11%	12 20% a	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I often worry about how this group react to, or behave around, my visible difference	224 22%	200 21%	9 23%	8 23%	1 13%	2 36%
I do not think this group treats me differently as a result of my visible difference	218 21%	196 21%	6 15%	11 31%	2 25%	2 37%
I often feel isolated from this group because of my visible difference	215 21%	190 20%	7 17%	10 29%	3 31%	3 43%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	211 20%	190 20%	7 18%	6 18%	1 13%	3 52%
I have experienced hostile behaviour from this group because of my visible difference	182 18%	155 17%	9 21%	5 13%	4 48%	5 77%
This group often makes me feel uncomfortable because of my visible difference	182 18%	163 18%	6 14%	5 14%	2 20%	5 74%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 70 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Acquaintances

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I feel well supported by this group about my feelings regarding my visible difference	141 14%	124 13%	9 22%	6 16%	2 20%	1 11%
I regularly talk to this group about my feelings regarding my visible difference	97 9%	85 9%	2 4%	5 13%	2 20%	* 7%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 71

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I do not think this group treats me differently as a result of my visible difference	133 13%	53 11%	80 14%	50 13%	42 12%	41 14%
This group often makes me feel uncomfortable because of my visible difference	124 12%	58 12%	66 12%	60 15% c	42 12% c	22 7%
I often feel isolated from this group because of my visible difference	120 12%	66 14% b	53 10%	53 13%	41 12%	26 9%
I often worry about how this group react to, or behave around, my visible difference	117 11%	53 11%	64 11%	55 14% c	39 12%	23 8%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	52 11%	65 12%	58 15% c	40 12% c	18 6%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I have experienced hostile behaviour from this group because of my visible difference	110 11%	52 11%	58 10%	55 14% c	34 10%	22 7%
I feel well supported by this group about my feelings regarding my visible difference	90 9%	41 9%	49 9%	48 12% bc	27 8%	15 5%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	30 6%	46 8%	38 10% c	23 7%	14 5%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I do not think this group treats me differently as a result of my visible difference	133 13%	17 21%	7 14%	7 13%	101 12%	3 15%	20 13%	12 13%	10 14%
This group often makes me feel uncomfortable because of my visible difference	124 12%	14 17%	5 9%	5 9%	100 12%	2 7%	18 12%	9 10%	8 11%
I often feel isolated from this group because of my visible difference	120 12%	9 11%	7 12%	9 18%	95 11%	3 15%	20 13%	10 11%	6 9%
I often worry about how this group react to, or behave around, my visible difference	117 11%	12 14%	7 14%	8 15%	90 11%	1 4%	20 13%	10 10%	9 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	14 16%	7 13%	7 14%	88 10%	3 12%	10 6%	7 8%	12 18%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	6 8%	4 8%	6 11%	94 11%	2 11%	16 10%	15 16%	2 4%

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I feel well supported by this group about my feelings regarding my visible difference	90 9%	8 9%	3 6%	4 7%	75 9%	1 6%	12 7%	7 7%	12 18%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	2 3%	3 6%	5 9%	65 8%	2 10%	7 4%	9 9%	9 13%

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I do not think this group treats me differently as a result of my visible difference	133 13%	8 13%	9 9%	15 11%	13 10%	12 16%
This group often makes me feel uncomfortable because of my visible difference	124 12%	8 14%	11 11%	25 18%	14 10%	6 8%
I often feel isolated from this group because of my visible difference	120 12%	12 21% bde	7 7%	22 16% d	9 7%	5 7%
I often worry about how this group react to, or behave around, my visible difference	117 11%	10 16% de	17 16% de	11 8%	9 7%	4 5%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	9 15%	13 13%	15 11%	11 8%	9 12%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	5 8%	13 12%	24 18% d	11 8%	6 8%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I feel well supported by this group about my feelings regarding my visible difference	90 9%	3 5%	7 7%	17 13%	8 6%	8 10%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	3 4%	8 8%	20 15% ad	4 3%	4 6%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I do not think this group treats me differently as a result of my visible difference	133 13%	34 13%	35 13%	77 15%	2 9%	13 12%	4 20%	3 15%	5 9%
This group often makes me feel uncomfortable because of my visible difference	124 12%	41 16%	38 14%	71 13%	5 25%	14 13%	5 25%	2 14%	9 17%
I often feel isolated from this group because of my visible difference	120 12%	36 14%	42 15%	64 12%	3 17%	8 7%	3 16%	5 26%	7 14%
I often worry about how this group react to, or behave around, my visible difference	117 11%	37 14%	28 10%	64 12%	1 7%	11 11%	3 17%	4 21%	5 9%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	39 15%	36 13%	65 12%	2 12%	8 8%	3 14%	1 5%	4 7%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	35 14%	34 12%	56 11%	- -%	7 7%	1 8%	2 13%	3 6%

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I feel well supported by this group about my feelings regarding my visible difference	90 9%	24 9%	19 7%	39 7%	1 4%	14 13%	1 4%	5 29%	4 8%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	28 11%	22 8%	35 7%	- -%	11 10%	1 5%	2 10%	3 6%

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I do not think this group treats me differently as a result of my visible difference	133 13%	14 17%	3 15%	8 18%	9 23%	22 17%	14 18%
This group often makes me feel uncomfortable because of my visible difference	124 12%	11 13%	4 19%	6 14%	10 25%	21 16%	10 13%
I often feel isolated from this group because of my visible difference	120 12%	10 12%	2 8%	5 12%	11 28% af	27 21% f	7 9%
I often worry about how this group react to, or behave around, my visible difference	117 11%	12 15%	2 10%	7 16%	6 15%	23 18% f	5 7%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	11 12%	5 23%	4 9%	8 20%	18 14%	9 11%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	15 18%	1 5%	5 12%	8 21% f	21 17%	6 8%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I feel well supported by this group about my feelings regarding my visible difference	90 9%	10 12%	2 12%	3 6%	4 11%	14 11%	6 8%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	7 9%	2 9%	3 7%	3 8%	14 11%	5 7%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I do not think this group treats me differently as a result of my visible difference	133 13%	78 14%	62 17% d	42 14%	29 10%
This group often makes me feel uncomfortable because of my visible difference	124 12%	70 12%	42 12%	44 15%	38 14%
I often feel isolated from this group because of my visible difference	120 12%	74 13%	43 12%	34 11%	46 16%
I often worry about how this group react to, or behave around, my visible difference	117 11%	78 14%	46 13%	29 10%	35 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	73 13%	36 10%	39 13%	38 14%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	67 12%	41 11%	39 13%	36 13%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I feel well supported by this group about my feelings regarding my visible difference	90 9%	47 8%	35 10%	24 8%	22 8%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	34 6%	31 9%	22 7%	24 8%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I do not think this group treats me differently as a result of my visible difference	133 13%	86 11%	57 12%	13 14%	23 12%	14 11%	22 9%	2 8%	5 15%
This group often makes me feel uncomfortable because of my visible difference	124 12%	101 13%	62 13%	19 19%	27 14%	20 16%	41 18%	8 29%	5 16%
I often feel isolated from this group because of my visible difference	120 12%	94 12%	58 12%	19 20%	20 11%	18 15%	34 15%	1 5%	3 11%
I often worry about how this group react to, or behave around, my visible difference	117 11%	93 12%	61 13%	21 22%	16 8%	15 12%	36 16%	1 6%	4 13%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	92 12%	60 13%	16 17%	24 13%	17 14%	29 13%	3 10%	6 20%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	91 12%	62 13%	16 17%	15 8%	13 10%	29 13%	1 3%	6 20%

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I feel well supported by this group about my feelings regarding my visible difference	90 9%	70 9%	40 9%	11 12%	16 8%	13 11%	16 7%	1 5%	4 13%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	65 9%	36 8%	9 9%	9 4%	7 6%	17 7%	4 16%	6 18%

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I do not think this group treats me differently as a result of my visible difference	133 13%	10 13%	2 6%	2 15%	4 28%	5 15%	7 12%	* 3%	47 17%
This group often makes me feel uncomfortable because of my visible difference	124 12%	7 9%	7 17%	3 24%	2 12%	7 19%	4 8%	* 3%	23 8%
I often feel isolated from this group because of my visible difference	120 12%	12 16%	5 14%	1 6%	1 6%	8 24%	4 7%	* 3%	25 9%
I often worry about how this group react to, or behave around, my visible difference	117 11%	16 22% h	3 8%	1 6%	1 5%	6 19%	7 12%	* 3%	23 8%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	11 15%	5 12%	1 6%	1 11%	6 18%	9 15%	2 14%	24 9%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	12 16% h	4 9%	2 15%	4 31%	7 21%	10 16% h	* 3%	19 7%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I feel well supported by this group about my feelings regarding my visible difference	90	12	3	2	2	8	2	-	19
	9%	17% fh	7%	15%	12%	24%	4%	-%	7%
I regularly talk to this group about my feelings regarding my visible difference	75	14	1	2	4	10	3	2	10
	7%	18% bfh	2%	21%	32%	29%	5%	13%	4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I do not think this group treats me differently as a result of my visible difference	133 13%	56 12%	77 13%	44 12%	80 13%
This group often makes me feel uncomfortable because of my visible difference	124 12%	68 15% b	56 9%	66 18% b	50 8%
I often feel isolated from this group because of my visible difference	120 12%	57 13%	63 11%	62 17% b	46 7%
I often worry about how this group react to, or behave around, my visible difference	117 11%	61 14% b	56 9%	51 14% b	59 9%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	59 13%	58 10%	54 14% b	53 8%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I have experienced hostile behaviour from this group because of my visible difference	110 11%	66 15% b	44 7%	62 17% b	41 7%
I feel well supported by this group about my feelings regarding my visible difference	90 9%	48 11% b	42 7%	46 13% b	31 5%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	44 10% b	32 5%	39 10% b	31 5%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I do not think this group treats me differently as a result of my visible difference	133 13%	26 12% c	15 13% c	12 6%	18 15% c	18 18% c	34 16% c
This group often makes me feel uncomfortable because of my visible difference	124 12%	27 13%	23 20%	36 17%	25 20%	21 21%	49 23% a
I often feel isolated from this group because of my visible difference	120 12%	35 17%	27 24%	39 19%	24 20%	25 25%	36 17%
I often worry about how this group react to, or behave around, my visible difference	117 11%	27 13%	24 21%	28 13%	14 12%	14 13%	38 18%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	37 18%	22 19%	36 17%	22 18%	17 16%	35 17%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I have experienced hostile behaviour from this group because of my visible difference	110 11%	37 18%	23 20%	35 17%	28 23%	16 16%	42 20%
I feel well supported by this group about my feelings regarding my visible difference	90 9%	16 8%	10 9%	15 7%	14 12%	14 14%	22 10%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	13 6%	14 12%	14 7%	19 15% ac	9 9%	23 11%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I do not think this group treats me differently as a result of my visible difference	133 13%	2 11%	65 13%	63 12%	2 14%	83 14% b	25 9%	12 11%	13 19% b
This group often makes me feel uncomfortable because of my visible difference	124 12%	3 14%	59 12%	62 12%	- -%	70 12%	33 12%	16 15%	5 7%
I often feel isolated from this group because of my visible difference	120 12%	2 8%	57 12%	60 12%	- -%	67 12%	30 11%	12 11%	10 15%
I often worry about how this group react to, or behave around, my visible difference	117 11%	* 2%	56 11%	58 12%	2 14%	63 11%	34 12%	16 15%	4 6%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	2 8%	49 10%	65 13%	1 9%	70 12%	30 11%	11 11%	6 8%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I have experienced hostile behaviour from this group because of my visible difference	110 11%	1 6%	46 9%	61 12%	- -%	60 10%	29 10%	14 14%	6 9%
I feel well supported by this group about my feelings regarding my visible difference	90 9%	2 11%	35 7%	52 10%	- -%	53 9%	18 6%	7 7%	12 17% abc
I regularly talk to this group about my feelings regarding my visible difference	75 7%	1 5%	37 7%	38 7%	- -%	49 8%	13 5%	5 5%	9 13% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I do not think this group treats me differently as a result of my visible difference	133 13%	113 12%	5 15%	6 9%	4 20%	3 35%	1 43%
This group often makes me feel uncomfortable because of my visible difference	124 12%	96 11%	9 30%	13 21% a	3 15%	2 20%	- -%
I often feel isolated from this group because of my visible difference	120 12%	95 10%	5 17%	12 19%	3 16%	3 42%	- -%
I often worry about how this group react to, or behave around, my visible difference	117 11%	94 10%	3 11%	13 21% a	5 24%	1 7%	- -%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	99 11%	7 23%	6 11%	3 16%	1 12%	- -%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	89 10%	5 16%	11 19% a	3 16%	1 12%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I feel well supported by this group about my feelings regarding my visible difference	90 9%	69 8%	3 10%	9 15%	5 23%	2 21%	1 43%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	56 6%	2 6%	12 20% a	5 23%	1 7%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I do not think this group treats me differently as a result of my visible difference	133 13%	105 11%	9 23% a	13 37% a	1 10%	- -%
This group often makes me feel uncomfortable because of my visible difference	124 12%	102 11%	10 25% a	5 13%	- -%	1 21%
I often feel isolated from this group because of my visible difference	120 12%	98 11%	8 19%	8 22% a	- -%	1 17%
I often worry about how this group react to, or behave around, my visible difference	117 11%	101 11%	5 12%	4 11%	- -%	1 19%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	116 11%	95 10%	5 13%	11 31% ab	- -%	1 17%
I have experienced hostile behaviour from this group because of my visible difference	110 11%	94 10%	5 12%	7 20% a	- -%	1 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 71 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Other social groups that I talk to online or on social media

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I feel well supported by this group about my feelings regarding my visible difference	90 9%	66 7%	5 11%	12 34% ab	- -%	2 37%
I regularly talk to this group about my feelings regarding my visible difference	75 7%	62 7%	4 11%	6 17% a	- -%	1 9%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 72

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	70 15%	87 16%	78 20% c	51 15% c	28 9%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	60 13%	90 16%	65 16% c	55 16% c	31 10%
This group often makes me feel uncomfortable because of my visible difference	149 14%	68 14%	81 14%	67 17%	46 14%	35 12%
I often worry about how this group react to, or behave around, my visible difference	141 14%	56 12%	85 15%	71 18% bc	41 12%	29 10%
I often feel isolated from this group because of my visible difference	138 13%	62 13%	76 14%	64 16% c	44 13%	30 10%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I do not think this group treats me differently as a result of my visible difference	130 13%	54 11%	76 14%	47 12%	40 12%	43 14%
I regularly talk to this group about my feelings regarding my visible difference	85 8%	43 9%	42 7%	38 9%	27 8%	20 7%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	38 8%	30 5%	30 8%	25 7%	12 4%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	13 15%	7 12%	10 20%	127 15%	5 21%	12 7%	20 21%	10 14%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	13 15%	10 19%	12 22%	116 14%	3 14%	13 8%	18 19%	6 8%
This group often makes me feel uncomfortable because of my visible difference	149 14%	8 10%	9 17%	11 22%	120 14%	1 5%	11 7%	19 20%	8 12%
I often worry about how this group react to, or behave around, my visible difference	141 14%	13 15%	6 12%	10 18%	112 13%	2 9%	9 6%	14 15%	11 16%
I often feel isolated from this group because of my visible difference	138 13%	8 9%	8 15%	10 19%	112 13%	1 4%	8 5%	13 14%	10 14%
I do not think this group treats me differently as a result of my visible difference	130 13%	15 18%	9 17%	6 12%	99 12%	2 11%	10 7%	12 13%	8 11%

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I regularly talk to this group about my feelings regarding my visible difference	85 8%	7 8%	4 8%	5 10%	68 8%	3 12%	12 7%	4 5%	4 7%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	7 8%	3 6%	4 7%	54 6%	2 7%	7 5%	12 13%	1 1%

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	10 17%	19 19%	31 23% de	14 10%	7 10%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	13 21%	16 15%	21 15%	15 12%	11 15%
This group often makes me feel uncomfortable because of my visible difference	149 14%	11 18%	24 23% d	21 16%	14 11%	11 14%
I often worry about how this group react to, or behave around, my visible difference	141 14%	11 19%	16 16%	19 14%	19 14%	10 14%
I often feel isolated from this group because of my visible difference	138 13%	12 19%	21 21%	20 15%	19 15%	9 12%
I do not think this group treats me differently as a result of my visible difference	130 13%	8 13%	19 18%	19 14%	14 11%	7 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I regularly talk to this group about my feelings regarding my visible difference	85 8%	6 10%	6 5%	19 14% d	6 5%	8 11%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	6 10% d	7 7%	12 9% d	3 2%	4 6%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	43 16%	52 19%	86 16%	2 12%	17 16%	4 20%	3 19%	10 19%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	42 16%	54 20%	90 17%	2 9%	16 15%	1 8%	2 9%	4 7%
This group often makes me feel uncomfortable because of my visible difference	149 14%	34 13%	40 15%	79 15%	- -%	16 15%	2 13%	2 9%	8 15%
I often worry about how this group react to, or behave around, my visible difference	141 14%	42 16%	45 17%	86 16%	1 5%	12 12%	1 3%	3 15%	5 9%
I often feel isolated from this group because of my visible difference	138 13%	39 15%	34 12%	81 15%	- -%	13 12%	2 13%	2 9%	4 8%
I do not think this group treats me differently as a result of my visible difference	130 13%	27 10%	32 12%	72 14%	- -%	14 13%	1 6%	6 34%	6 12%

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I regularly talk to this group about my feelings regarding my visible difference	85 8%	21 8%	29 11%	43 8%	3 14%	7 7%	2 11%	3 16%	6 11%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	14 5%	17 6%	32 6%	4 23%	9 9%	1 8%	1 5%	1 2%

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	19 22%	4 17%	8 19%	12 31% f	23 18%	9 12%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	17 20% f	- -%	8 19%	8 21% f	19 15%	5 7%
This group often makes me feel uncomfortable because of my visible difference	149 14%	12 14%	* 2%	9 20%	7 17%	23 18%	11 14%
I often worry about how this group react to, or behave around, my visible difference	141 14%	16 19%	1 7%	6 13%	5 13%	15 11%	8 10%
I often feel isolated from this group because of my visible difference	138 13%	14 17%	- -%	4 8%	8 19%	22 17%	9 12%
I do not think this group treats me differently as a result of my visible difference	130 13%	11 13%	2 12%	5 11%	8 19%	21 16%	10 13%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I regularly talk to this group about my feelings regarding my visible difference	85 8%	10 12%	1 5%	3 8%	8 20%	18 14%	6 8%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	3 3%	1 7%	2 6%	6 14% a	8 6%	6 8%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	97 17%	50 14%	41 14%	48 17%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	92 16%	58 16%	39 13%	47 17%
This group often makes me feel uncomfortable because of my visible difference	149 14%	90 16%	49 13%	39 13%	41 15%
I often worry about how this group react to, or behave around, my visible difference	141 14%	83 15%	53 15%	47 16%	42 15%
I often feel isolated from this group because of my visible difference	138 13%	84 15%	49 13%	37 12%	36 13%
I do not think this group treats me differently as a result of my visible difference	130 13%	72 13%	56 15%	30 10%	30 11%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I regularly talk to this group about my feelings regarding my visible difference	85 8%	53 9%	36 10%	26 9%	23 8%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	33 6%	25 7%	15 5%	17 6%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	116 15%	66 14%	23 24%	31 16%	15 12%	44 19%	3 12%	5 15%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	113 15%	66 14%	25 26%	27 14%	15 13%	42 18%	1 2%	3 10%
This group often makes me feel uncomfortable because of my visible difference	149 14%	103 14%	62 13%	16 16%	26 13%	15 12%	34 15%	1 4%	3 9%
I often worry about how this group react to, or behave around, my visible difference	141 14%	105 14%	63 13%	23 24%	18 9%	14 11%	37 16%	1 2%	5 16%
I often feel isolated from this group because of my visible difference	138 13%	102 13%	70 15%	16 16%	20 10%	16 13%	27 12%	2 6%	5 17%
I do not think this group treats me differently as a result of my visible difference	130 13%	79 10%	48 10%	14 15%	22 11%	12 10%	27 12%	1 2%	4 14%

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I regularly talk to this group about my feelings regarding my visible difference	85 8%	55 7%	31 7%	9 9%	15 8%	11 9%	20 9%	2 8%	3 11%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	41 5%	22 5%	4 4%	15 8%	7 6%	8 4%	2 7%	2 6%

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	20 26% h	10 26%	2 16%	2 12%	7 20%	13 22%	1 4%	41 15%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	21 28% fh	8 20%	3 28%	- -%	6 17%	8 13%	1 4%	37 13%
This group often makes me feel uncomfortable because of my visible difference	149 14%	17 22%	10 25%	1 8%	2 14%	5 15%	9 15%	2 15%	45 16%
I often worry about how this group react to, or behave around, my visible difference	141 14%	20 27% bh	2 4%	2 15%	- -%	8 23%	10 16%	1 4%	36 13%
I often feel isolated from this group because of my visible difference	138 13%	19 26% h	6 15%	2 15%	3 23%	6 19%	11 18%	3 18%	36 13%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I do not think this group treats me differently as a result of my visible difference	130 13%	6 8%	6 16%	- -%	2 11%	5 13%	4 7%	3 18%	51 18% af
I regularly talk to this group about my feelings regarding my visible difference	85 8%	10 13% f	6 15% f	2 15%	- -%	4 12%	1 2%	- -%	30 11%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	5 7%	5 13% f	2 20%	1 6%	3 9%	1 1%	- -%	26 10% f

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	76 17%	81 14%	66 18% b	79 13%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	73 16%	77 13%	61 17%	83 13%
This group often makes me feel uncomfortable because of my visible difference	149 14%	60 13%	89 15%	60 16%	84 13%
I often worry about how this group react to, or behave around, my visible difference	141 14%	62 14%	79 13%	51 14%	86 14%
I often feel isolated from this group because of my visible difference	138 13%	62 14%	76 13%	57 15%	77 12%
I do not think this group treats me differently as a result of my visible difference	130 13%	46 10%	84 14%	37 10%	88 14%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I regularly talk to this group about my feelings regarding my visible difference	85 8%	35 8%	50 8%	37 10%	43 7%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	26 6%	42 7%	26 7%	38 6%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	39 19%	19 16%	42 20%	35 29% be	17 16%	42 20%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	37 18%	22 19%	39 19%	25 20%	22 22%	44 21%
This group often makes me feel uncomfortable because of my visible difference	149 14%	34 17%	17 15%	34 17%	25 20%	18 17%	40 19%
I often worry about how this group react to, or behave around, my visible difference	141 14%	36 18%	16 14%	32 16%	24 19%	15 15%	38 18%
I often feel isolated from this group because of my visible difference	138 13%	39 19%	23 20%	29 14%	26 21%	17 16%	38 18%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I do not think this group treats me differently as a result of my visible difference	130 13%	23 11%	11 10%	23 11%	12 9%	11 11%	25 12%
I regularly talk to this group about my feelings regarding my visible difference	85 8%	19 9%	15 13%	22 10%	14 11%	20 19% ac	25 12%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	13 6%	6 5%	13 6%	10 8%	10 10%	11 5%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	2 9%	64 13%	90 18% b	1 5%	84 14% d	46 16% d	23 23% ad	4 5%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	2 9%	67 14%	81 16%	1 4%	72 12%	48 17%	23 23% ad	7 10%
This group often makes me feel uncomfortable because of my visible difference	149 14%	2 10%	63 13%	83 16%	1 4%	74 13%	45 16%	18 18%	11 16%
I often worry about how this group react to, or behave around, my visible difference	141 14%	3 14%	73 15%	62 12%	2 14%	76 13%	45 16%	13 13%	7 11%
I often feel isolated from this group because of my visible difference	138 13%	2 11%	66 14%	68 13%	1 9%	80 14%	40 14%	12 12%	6 9%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I do not think this group treats me differently as a result of my visible difference	130 13%	2 11%	63 13%	61 12%	3 23%	79 14% b	23 8%	14 14%	14 21% b
I regularly talk to this group about my feelings regarding my visible difference	85 8%	- -%	42 9%	43 8%	1 4%	50 9%	18 7%	10 10%	6 9%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	1 3%	33 7%	32 6%	1 7%	42 7% b	8 3%	9 9% b	8 12% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	132 15%	8 27%	7 12%	4 18%	4 51%	2 57%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	129 14%	9 31%	8 13%	2 11%	2 23%	- -%
This group often makes me feel uncomfortable because of my visible difference	149 14%	128 14%	5 15%	6 10%	4 20%	3 44%	2 57%
I often worry about how this group react to, or behave around, my visible difference	141 14%	132 15% c	4 14%	1 1%	3 15%	- -%	- -%
I often feel isolated from this group because of my visible difference	138 13%	124 14%	5 15%	5 9%	2 10%	2 21%	- -%
I do not think this group treats me differently as a result of my visible difference	130 13%	112 12%	2 6%	8 14%	2 8%	3 44%	1 43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I regularly talk to this group about my feelings regarding my visible difference	85 8%	64 7%	3 9%	10 16% a	4 17%	4 53%	- -%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	53 6%	5 16%	5 8%	3 16%	2 21%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	157 15%	140 15%	5 12%	7 20%	- -%	4 59%
I have experienced hostile behaviour from this group because of my visible difference	150 14%	123 13%	10 25% a	13 36% a	- -%	3 43%
This group often makes me feel uncomfortable because of my visible difference	149 14%	132 14%	3 8%	10 30% ab	- -%	2 36%
I often worry about how this group react to, or behave around, my visible difference	141 14%	122 13%	4 10%	12 34% ab	- -%	3 43%
I often feel isolated from this group because of my visible difference	138 13%	118 13%	4 11%	13 36% ab	- -%	2 36%
I do not think this group treats me differently as a result of my visible difference	130 13%	113 12%	5 12%	6 18%	2 20%	2 33%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 72 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers online or on social media

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I regularly talk to this group about my feelings regarding my visible difference	85 8%	69 7%	6 15%	6 18% a	3 30%	- -%
I feel well supported by this group about my feelings regarding my visible difference	67 6%	58 6%	3 8%	4 11%	1 13%	- -%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 73

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
This group often makes me feel uncomfortable because of my visible difference	483 47%	212 44%	271 49%	158 40%	154 45%	171 57% ab
I have experienced hostile behaviour from this group because of my visible difference	483 47%	208 43%	275 49% a	156 39%	155 46%	172 57% ab
I often worry about how this group react to, or behave around, my visible difference	435 42%	201 42%	234 42%	142 36%	133 39%	160 54% ab
I often feel isolated from this group because of my visible difference	426 41%	193 40%	233 42%	144 36%	132 39%	151 50% ab
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	189 39%	215 39%	125 31%	128 38%	151 50% ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
I do not think this group treats me differently as a result of my visible difference	184 18%	90 19%	94 17%	52 13%	60 18%	73 24% ab
I regularly talk to this group about my feelings regarding my visible difference	115 11%	59 12%	56 10%	39 10%	32 9%	45 15% b
I feel well supported by this group about my feelings regarding my visible difference	104 10%	62 13% b	42 8%	39 10%	26 8%	39 13% b

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
This group often makes me feel uncomfortable because of my visible difference	483 47%	40 48%	32 59%	25 49%	385 46%	13 58%	62 40%	49 53%	22 32%
I have experienced hostile behaviour from this group because of my visible difference	483 47%	41 48%	31 56%	25 47%	387 46%	10 46%	67 43%	45 49%	26 38%
I often worry about how this group react to, or behave around, my visible difference	435 42%	33 38%	27 49%	26 50%	349 41%	8 35%	65 41%	44 47%	24 35%
I often feel isolated from this group because of my visible difference	426 41%	41 49%	30 55%	21 41%	333 39%	9 40%	63 41%	41 44%	18 27%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	34 40%	25 46%	20 38%	324 38%	8 37%	54 35%	41 44%	20 30%
I do not think this group treats me differently as a result of my visible difference	184 18%	15 17%	11 20%	5 10%	153 18%	4 18%	25 16%	18 20%	11 16%

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
I regularly talk to this group about my feelings regarding my visible difference	115 11%	5 6%	5 9%	5 10%	100 12%	1 5%	21 13%	8 8%	7 11%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	6 7%	3 6%	5 9%	89 11%	3 13%	20 13%	4 5%	4 6%

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
This group often makes me feel uncomfortable because of my visible difference	483 47%	19 31%	58 55% ac	51 38%	70 53% ac	42 56% ac
I have experienced hostile behaviour from this group because of my visible difference	483 47%	24 40%	56 54%	53 39%	65 50%	39 53%
I often worry about how this group react to, or behave around, my visible difference	435 42%	22 36%	43 41%	47 34%	62 47%	36 49%
I often feel isolated from this group because of my visible difference	426 41%	16 27%	49 47% a	46 33%	56 42% a	36 48% a
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	18 31%	52 50% ac	41 30%	57 43% c	33 45% c
I do not think this group treats me differently as a result of my visible difference	184 18%	9 15%	22 21%	26 19%	22 17%	15 21%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
I regularly talk to this group about my feelings regarding my visible difference	115 11%	5 9%	8 8%	18 13%	19 15%	12 16%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	4 6%	12 11%	23 16% ad	7 6%	13 17% ad

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
This group often makes me feel uncomfortable because of my visible difference	483 47%	120 46%	112 41%	250 47%	4 20%	36 34%	4 22%	6 36%	19 37%
I have experienced hostile behaviour from this group because of my visible difference	483 47%	118 45%	116 42%	253 48%	4 23%	34 32%	5 29%	4 25%	27 52%
I often worry about how this group react to, or behave around, my visible difference	435 42%	99 38%	100 37%	234 44%	5 27%	25 24%	5 29%	3 20%	19 37%
I often feel isolated from this group because of my visible difference	426 41%	105 40%	104 38%	222 42%	4 24%	31 30%	5 27%	5 29%	17 32%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	91 35%	95 35%	214 40%	4 23%	29 28%	6 31%	4 21%	18 35%
I do not think this group treats me differently as a result of my visible difference	184 18%	30 12%	36 13%	99 19%	3 15%	11 11%	2 11%	3 16%	3 6%

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
I regularly talk to this group about my feelings regarding my visible difference	115 11%	20 8%	40 15%	58 11%	1 3%	8 7%	- -%	2 11%	3 5%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	16 6%	24 9%	58 11%	1 3%	5 5%	1 3%	2 14%	- -%

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
This group often makes me feel uncomfortable because of my visible difference	483 47%	30 36% d	6 29%	11 25%	7 17%	45 35% d	53 68% acde
I have experienced hostile behaviour from this group because of my visible difference	483 47%	27 32% d	7 33%	11 24%	5 13%	48 37% d	51 66% acde
I often worry about how this group react to, or behave around, my visible difference	435 42%	27 32% d	7 34%	12 27% d	2 6%	34 27% d	49 63% acde
I often feel isolated from this group because of my visible difference	426 41%	22 27%	5 26%	13 30%	8 20%	34 27%	44 57% acde
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	25 29%	6 27%	8 18%	5 14%	35 27%	44 57% acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
I do not think this group treats me differently as a result of my visible difference	184 18%	11 14%	1 3%	4 9%	2 5%	15 12%	24 32% acde
I regularly talk to this group about my feelings regarding my visible difference	115 11%	3 4%	1 5%	4 8%	4 10%	12 9%	10 13% a
I feel well supported by this group about my feelings regarding my visible difference	104 10%	5 6%	- -%	7 16%	7 16%	18 14%	10 13%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
This group often makes me feel uncomfortable because of my visible difference	483 47%	275 49%	170 47%	140 47%	141 50%
I have experienced hostile behaviour from this group because of my visible difference	483 47%	269 48%	168 46%	154 52%	142 51%
I often worry about how this group react to, or behave around, my visible difference	435 42%	257 46%	150 41%	130 44%	123 44%
I often feel isolated from this group because of my visible difference	426 41%	246 44%	141 39%	127 43%	112 40%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	224 40%	139 38%	123 41%	115 41%
I do not think this group treats me differently as a result of my visible difference	184 18%	92 16%	60 16%	62 21%	41 15%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
I regularly talk to this group about my feelings regarding my visible difference	115 11%	59 11%	34 9%	35 12%	30 11%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	52 9%	32 9%	29 10%	24 9%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
This group often makes me feel uncomfortable because of my visible difference	483 47%	323 42%	231 49%	43 45%	86 44%	49 40%	97 42%	9 33%	5 15%
I have experienced hostile behaviour from this group because of my visible difference	483 47%	335 44%	232 49%	43 45%	89 46%	57 47%	108 46%	11 41%	3 8%
I often worry about how this group react to, or behave around, my visible difference	435 42%	290 38%	208 44%	34 35%	79 41%	48 39%	98 42%	8 31%	3 8%
I often feel isolated from this group because of my visible difference	426 41%	275 36%	188 40%	33 35%	76 39%	39 32%	91 39%	10 39%	4 12%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	269 35%	192 41%	36 38%	67 34%	37 30%	87 37%	6 22%	3 8%
I do not think this group treats me differently as a result of my visible difference	184 18%	94 12%	68 14%	10 10%	28 14%	9 7%	29 12%	1 4%	1 3%

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
I regularly talk to this group about my feelings regarding my visible difference	115 11%	63 8%	45 10%	2 2%	15 8%	8 6%	12 5%	1 2%	1 2%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	58 8%	42 9%	4 4%	16 8%	12 10%	10 4%	* 2%	2 7%

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
This group often makes me feel uncomfortable because of my visible difference	483 47%	23 31%	9 22%	6 52%	* 3%	5 14%	32 54% ab	8 55%	161 58% ab
I have experienced hostile behaviour from this group because of my visible difference	483 47%	23 31%	11 27%	4 36%	* 3%	3 9%	34 57% ab	9 60%	148 53% ab
I often worry about how this group react to, or behave around, my visible difference	435 42%	15 20%	11 28%	3 28%	* 3%	3 7%	34 58% ab	5 37%	144 52% ab
I often feel isolated from this group because of my visible difference	426 41%	19 25%	8 19%	4 35%	2 16%	9 25%	27 47% ab	4 31%	151 54% ab
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	15 20%	4 10%	2 23%	- -%	3 9%	30 51% ab	7 49%	135 48% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
I do not think this group treats me differently as a result of my visible difference	184 18%	5 7%	* 1%	- -%	- -%	2 5%	4 7%	3 18%	90 32% abf
I regularly talk to this group about my feelings regarding my visible difference	115 11%	4 6%	3 7%	- -%	* 3%	2 5%	2 4%	1 4%	52 19% af
I feel well supported by this group about my feelings regarding my visible difference	104 10%	4 5%	4 9%	1 6%	- -%	2 5%	3 6%	* 3%	46 17% af

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
This group often makes me feel uncomfortable because of my visible difference	483 47%	148 33%	335 57% a	109 30%	354 57% a
I have experienced hostile behaviour from this group because of my visible difference	483 47%	159 36%	324 55% a	106 29%	353 56% a
I often worry about how this group react to, or behave around, my visible difference	435 42%	130 29%	305 52% a	92 25%	322 51% a
I often feel isolated from this group because of my visible difference	426 41%	135 30%	291 49% a	87 24%	320 51% a
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	119 27%	285 48% a	86 23%	303 49% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
I do not think this group treats me differently as a result of my visible difference	184 18%	45 10%	139 24% a	29 8%	147 24% a
I regularly talk to this group about my feelings regarding my visible difference	115 11%	27 6%	88 15% a	17 5%	91 15% a
I feel well supported by this group about my feelings regarding my visible difference	104 10%	26 6%	78 13% a	25 7%	77 12% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
This group often makes me feel uncomfortable because of my visible difference	483 47%	94 46% bde	29 25%	96 46% bde	37 30%	27 26%	87 41% be
I have experienced hostile behaviour from this group because of my visible difference	483 47%	104 50% bde	26 23%	95 46% be	45 37% b	32 31%	91 43% be
I often worry about how this group react to, or behave around, my visible difference	435 42%	85 41% be	28 24%	86 42% be	39 32%	21 20%	70 33% e
I often feel isolated from this group because of my visible difference	426 41%	72 35% be	24 21%	74 36% be	32 26%	16 16%	78 37% be
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	64 31% e	27 23%	75 36% be	40 33% e	19 18%	70 33% e

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
I do not think this group treats me differently as a result of my visible difference	184 18%	20 10%	14 12%	19 9%	6 5%	6 6%	19 9%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	13 6%	11 10%	12 6%	7 6%	8 7%	11 5%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	10 5%	15 13% af	16 8%	14 12% af	10 9%	11 5%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
This group often makes me feel uncomfortable because of my visible difference	483 47%	13 59%	254 52% c	209 41%	7 52%	292 50% c	124 44% c	31 30%	35 52% c
I have experienced hostile behaviour from this group because of my visible difference	483 47%	12 52%	254 52% c	211 41%	6 48%	283 48% c	120 43%	38 37%	42 62% abc
I often worry about how this group react to, or behave around, my visible difference	435 42%	11 50%	227 47% c	188 37%	8 62%	259 44% bc	105 37%	33 32%	37 54% bc
I often feel isolated from this group because of my visible difference	426 41%	14 62%	221 45% c	187 37%	3 22%	259 44% b	98 35%	38 37%	30 44%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	12 54%	212 44% c	173 34%	4 34%	245 42% c	101 36%	28 28%	29 43% c

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
I do not think this group treats me differently as a result of my visible difference	184 18%	8 35%	95 19%	78 15%	2 18%	107 18%	39 14%	15 14%	24 35% abc
I regularly talk to this group about my feelings regarding my visible difference	115 11%	8 38%	56 12%	47 9%	2 13%	63 11%	29 10%	8 8%	15 22% abc
I feel well supported by this group about my feelings regarding my visible difference	104 10%	7 30%	47 10%	46 9%	2 13%	55 9%	28 10%	10 10%	11 16%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
This group often makes me feel uncomfortable because of my visible difference	483 47%	440 49% c	14 48%	11 19%	9 42%	3 38%	3 100%
I have experienced hostile behaviour from this group because of my visible difference	483 47%	437 48% c	17 56%	14 23%	9 40%	1 17%	3 100%
I often worry about how this group react to, or behave around, my visible difference	435 42%	400 44% c	12 41%	9 15%	5 22%	3 40%	3 100%
I often feel isolated from this group because of my visible difference	426 41%	382 42% c	13 42%	15 24%	6 27%	5 61%	3 100%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	369 41% c	11 38%	10 16%	4 18%	3 38%	3 100%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
I do not think this group treats me differently as a result of my visible difference	184 18%	168 19%	7 22%	5 8%	- -%	3 44%	- -%
I regularly talk to this group about my feelings regarding my visible difference	115 11%	102 11%	3 11%	6 10%	- -%	2 21%	1 43%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	90 10%	6 19%	3 5%	3 16%	2 21%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
This group often makes me feel uncomfortable because of my visible difference	483 47%	447 48%	15 36%	15 44%	3 31%	1 10%
I have experienced hostile behaviour from this group because of my visible difference	483 47%	450 48% b	12 29%	12 33%	3 31%	3 47%
I often worry about how this group react to, or behave around, my visible difference	435 42%	401 43%	13 32%	11 32%	4 51%	1 17%
I often feel isolated from this group because of my visible difference	426 41%	397 43% c	16 40%	9 25%	- -%	1 10%
I often feel as though this group misunderstand the nature of my visible difference, or the impact it has on me	404 39%	371 40%	13 31%	14 39%	1 13%	1 17%
I do not think this group treats me differently as a result of my visible difference	184 18%	166 18%	7 16%	10 28%	- -%	1 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 73 (continuation)

Q15. You said that you have seen the following in relation to your visible difference. Please select the statements that describe your overall experience with them. - Strangers in person

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
I regularly talk to this group about my feelings regarding my visible difference	115 11%	104 11%	7 16%	4 11%	- -%	1 10%
I feel well supported by this group about my feelings regarding my visible difference	104 10%	92 10%	7 18%	3 8%	- -%	1 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 74
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Mutual friend networks	407	181	226	171	147	89
	39%	38%	41%	43% c	43% c	30%
Through hobbies or other activities	315	145	170	99	100	116
	30%	30%	31%	25%	29%	39% ab
Chance encounters	292	161	131	89	85	118
	28%	34% b	24%	22%	25%	39% ab
Through school, education or work	256	119	137	128	79	50
	25%	25%	25%	32% bc	23% c	17%
Social media (such as Facebook, Twitter or WhatsApp)	223	89	134	134	59	30
	22%	19%	24% a	34% bc	17% c	10%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	54	35	46	25	18
	9%	11% b	6%	12% bc	7%	6%
Other	9	5	4	1	5	4
	1%	1%	1%	*%	1%	1%
None of the above	178	84	93	55	61	63
	17%	18%	17%	14%	18%	21% a

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Mutual friend networks	407	42	22	20	323	9	53	32	28
	39%	50%	39%	38%	38%	39%	34%	35%	42%
Through hobbies or other activities	315	24	19	16	256	6	42	24	19
	30%	28%	34%	31%	30%	29%	27%	26%	28%
Chance encounters	292	23	19	14	235	3	41	33	22
	28%	28%	35%	27%	28%	15%	26%	36%	32%
Through school, education or work	256	22	16	17	201	5	37	19	17
	25%	26%	29%	32%	24%	20%	24%	20%	25%
Social media (such as Facebook, Twitter or WhatsApp)	223	18	13	10	182	4	27	23	18
	22%	21%	25%	19%	22%	17%	17%	25%	26%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	7	5	3	74	1	8	12	8
	9%	8%	8%	6%	9%	5%	5%	13%	12%
Other	9	-	1	2	6	1	-	-	-
	1%	-%	1%	4%	1%	6%	-%	-%	-%
None of the above	178	11	7	4	155	3	39	15	6
	17%	14%	12%	8%	18%	16%	25%	17%	9%

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Mutual friend networks	407	18	46	49	53	34
	39%	30%	44%	36%	40%	47% a
Through hobbies or other activities	315	18	32	53	41	22
	30%	30%	31%	38%	31%	29%
Chance encounters	292	13	17	42	42	23
	28%	21%	16%	31% b	32% b	31% b
Through school, education or work	256	13	19	42	29	22
	25%	21%	18%	30%	22%	29%
Social media (such as Facebook, Twitter or WhatsApp)	223	16	28	33	21	11
	22%	26%	27%	24%	16%	16%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	6	9	19	4	7
	9%	11% d	8%	14% d	3%	10%
Other	9	2	2	1	-	1
	1%	3%	2%	1%	-%	1%
None of the above	178	15	19	19	25	13
	17%	26% c	18%	14%	19%	17%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Mutual friend networks	407	102	124	218	8	54	9	8	30
	39%	39%	46%	41%	41%	51%	48%	46%	57%
Through hobbies or other activities	315	78	96	166	10	40	10	9	24
	30%	30%	35%	31%	55%	38%	55%	52%	47%
Chance encounters	292	78	79	159	9	35	5	5	17
	28%	30%	29%	30%	49%	33%	27%	30%	33%
Through school, education or work	256	67	80	137	10	27	8	9	18
	25%	26%	29%	26%	55%	25%	41%	54%	33%
Social media (such as Facebook, Twitter or WhatsApp)	223	79	74	124	10	35	7	9	12
	22%	30%	27%	23%	52%	33%	38%	53%	23%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	39	33	48	5	14	8	5	6
	9%	15%	12%	9%	26%	13%	44%	30%	11%
Other	9	2	1	1	-	1	1	1	-
	1%	1%	*%	*%	-%	1%	6%	5%	-%
None of the above	178	36	37	96	-	10	2	-	7
	17%	14%	13%	18%	-%	10%	8%	-%	13%

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Mutual friend networks	407 39%	35 41%	14 69%	19 45%	17 43%	51 40%	29 37%
Through hobbies or other activities	315 30%	28 33%	6 28%	24 54% aef	18 44%	39 31%	20 26%
Chance encounters	292 28%	30 35%	11 56%	16 36%	11 26%	34 27%	36 47% de
Through school, education or work	256 25%	24 29%	9 42%	11 26%	12 30%	33 26%	23 30%
Social media (such as Facebook, Twitter or WhatsApp)	223 22%	32 38% f	6 31%	23 54% ef	19 47% ef	35 28%	13 16%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89 9%	13 15% f	6 27%	8 20% f	13 32% af	22 18% f	3 4%
Other	9 1%	* 1%	- -%	- -%	- -%	2 1%	3 3%
None of the above	178 17%	8 9%	1 4%	1 2%	1 3%	19 15% c	17 22% acd

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Mutual friend networks	407	220	151	111	122
	39%	39%	41%	37%	43%
Through hobbies or other activities	315	176	109	83	89
	30%	31%	30%	28%	32%
Chance encounters	292	165	104	88	95
	28%	29%	29%	30%	34%
Through school, education or work	256	153	99	70	68
	25%	27%	27%	24%	24%
Social media (such as Facebook, Twitter or WhatsApp)	223	124	100	65	78
	22%	22%	28%	22%	28%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	49	36	26	36
	9%	9%	10%	9%	13%
Other	9	7	3	2	4
	1%	1%	1%	1%	1%
None of the above	178	80	61	65	47
	17%	14%	17%	22%	17%
				a	

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Mutual friend networks	407	310	197	41	93	64	110	17	11
	39%	41%	42%	42%	48%	52%	47%	66%	36%
Through hobbies or other activities	315	242	145	26	64	38	80	10	13
	30%	32%	31%	28%	33%	31%	35%	37%	43%
Chance encounters	292	224	149	34	75	48	76	11	14
	28%	29%	32%	35%	38%	39%	33%	43%	43%
Through school, education or work	256	186	121	23	51	40	61	10	9
	25%	24%	26%	24%	26%	33%	26%	37%	30%
Social media (such as Facebook, Twitter or WhatsApp)	223	177	115	29	40	37	57	11	19
	22%	23%	24%	31%	21%	30%	25%	40%	59%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	77	44	16	26	15	24	8	10
	9%	10%	9%	17%	14%	12%	11%	32%	32%
Other	9	9	5	2	3	1	1	1	1
	1%	1%	1%	2%	2%	1%	1%	2%	3%
None of the above	178	103	76	17	26	14	23	3	-
	17%	13%	16%	18%	13%	11%	10%	12%	-%

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Mutual friend networks	407 39%	37 49% h	19 49%	5 42%	10 74%	17 50%	29 49% h	3 23%	97 35%
Through hobbies or other activities	315 30%	26 35%	15 39%	5 45%	4 31%	11 33%	18 31%	3 22%	73 26%
Chance encounters	292 28%	28 37% h	13 34%	5 43%	6 41%	10 30%	19 32%	4 29%	69 25%
Through school, education or work	256 25%	19 25%	11 27%	3 32%	6 47%	13 38%	16 28%	4 30%	70 25%
Social media (such as Facebook, Twitter or WhatsApp)	223 22%	31 41% h	17 44% h	8 72%	6 43%	14 40%	17 29% h	1 8%	46 17%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89 9%	15 19% h	11 28% h	2 16%	5 36%	7 21%	8 14% h	1 10%	13 5%
Other	9 1%	1 1%	- -%	- -%	- -%	- -%	- -%	* 3%	* *%
None of the above	178 17%	2 3%	3 7%	- -%	- -%	1 2%	11 19% a	5 36%	75 27% ab

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Mutual friend networks	407 39%	192 43% b	215 36%	154 42%	238 38%
Through hobbies or other activities	315 30%	122 27%	193 33%	110 30%	191 31%
Chance encounters	292 28%	132 29%	161 27%	102 28%	180 29%
Through school, education or work	256 25%	107 24%	149 25%	99 27%	151 24%
Social media (such as Facebook, Twitter or WhatsApp)	223 22%	129 29% b	94 16%	125 34% b	90 14%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89 9%	65 15% b	24 4%	63 17% b	24 4%
Other	9 1%	3 1%	6 1%	2 1%	6 1%
None of the above	178 17%	42 9%	136 23% a	23 6%	141 23% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Mutual friend networks	407 39%	89 43%	62 54% ce	84 40%	55 45%	39 37%	96 45%
Through hobbies or other activities	315 30%	60 29%	35 30%	58 28%	53 44% abce	30 29%	78 37%
Chance encounters	292 28%	66 32%	30 26%	66 32%	40 32%	46 45% abcf	64 30%
Through school, education or work	256 25%	48 23%	32 28%	45 22%	37 30%	30 29%	45 21%
Social media (such as Facebook, Twitter or WhatsApp)	223 22%	74 36%	49 43% c	62 30%	38 31%	42 41%	69 33%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89 9%	22 11%	30 26% af	36 18%	22 18%	32 31% acdf	32 15%
Other	9 1%	1 *%	1 1%	2 1%	1 1%	1 1%	2 1%
None of the above	178 17%	25 12%	10 8%	27 13%	12 10%	9 9%	20 10%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Total	Education level				Annual income			
		No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Mutual friend networks	407 39%	5 24%	165 34%	229 45% b	7 50%	218 37%	124 44%	44 43%	21 31%
Through hobbies or other activities	315 30%	5 24%	135 28%	171 34% b	3 20%	148 25%	98 35% a	40 39% a	29 43% a
Chance encounters	292 28%	7 33%	132 27%	147 29%	5 41%	155 27%	87 31%	29 28%	21 31%
Through school, education or work	256 25%	5 22%	91 19%	154 30% b	6 47%	147 25%	67 24%	27 26%	15 22%
Social media (such as Facebook, Twitter or WhatsApp)	223 22%	* 2%	101 21%	115 23%	7 50%	130 22%	60 21%	23 23%	10 15%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89 9%	- -%	34 7%	53 10% b	2 16%	43 7%	29 10%	15 15% ad	2 3%
Other	9 1%	* 2%	5 1%	4 1%	- -%	6 1%	2 1%	- -%	2 3%
None of the above	178 17%	5 21%	113 23% c	55 11%	1 5%	118 20% b	28 10%	13 13%	19 27% bc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Mutual friend networks	407	364	9	25	5	2	2
	39%	40%	30%	40%	24%	30%	57%
Through hobbies or other activities	315	273	14	15	9	3	-
	30%	30%	48%	24%	43%	35%	-%
Chance encounters	292	264	8	15	4	3	-
	28%	29%	25%	24%	18%	32%	-%
Through school, education or work	256	220	6	17	9	1	2
	25%	24%	21%	27%	42%	12%	57%
Social media (such as Facebook, Twitter or WhatsApp)	223	183	12	20	7	-	-
	22%	20%	40%	32% a	32%	-%	-%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	66	3	11	4	3	-
	9%	7%	11%	19% a	20%	38%	-%
Other	9	8	1	-	-	-	-
	1%	1%	2%	-%	-%	-%	-%
None of the above	178	166	2	4	2	-	1
	17%	18% c	5%	7%	8%	-%	43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 74 (continuation)
Q16. How do you usually form new friendships or relationships?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Mutual friend networks	407	366	18	15	2	4
	39%	39%	43%	43%	25%	64%
Through hobbies or other activities	315	277	11	16	4	2
	30%	30%	27%	45% a	48%	37%
Chance encounters	292	262	12	11	3	*
	28%	28%	31%	30%	34%	7%
Through school, education or work	256	231	12	12	-	-
	25%	25%	30%	35%	-%	-%
Social media (such as Facebook, Twitter or WhatsApp)	223	193	10	11	3	4
	22%	21%	24%	32%	30%	63%
Dating app(s) or website (such as Tinder or Plenty-of-fish)	89	73	8	7	-	-
	9%	8%	19% a	20% a	-%	-%
Other	9	8	-	2	-	-
	1%	1%	-%	5% a	-%	-%
None of the above	178	165	2	4	1	1
	17%	18% b	4%	12%	11%	10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 75

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	*c
Unweighted Total	85	49	36	34	32	19
Total	89	54	35	46	25	18
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	30 55%	16 45%	23 50%	11 43%	12 64%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	19 34%	11 33%	18 39%	7 30%	5 25%
I've received negative comments or abuse	28 32%	22 40% b	6 19%	14 31%	8 33%	6 31%
I have had a positive experience overall	27 30%	16 29%	11 32%	15 32%	7 26%	5 30%
I have tried to hide my visible difference on online dating profiles	25 28%	15 28%	10 28%	15 33%	5 19%	5 29%
I don't feel comfortable using my own photo on dating profiles	22 24%	14 26%	8 22%	11 24%	5 19%	6 31%
None of the above	6 7%	2 3%	5 13%	3 7%	2 9%	1 3%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	85	9	8	6	61	2	6	8	9
Total	89	7	5	3	74	1	8	12	8
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	3 40%	2 39%	2 50%	39 53%	- -%	5 64%	8 63%	3 37%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	1 9%	- -%	2 52%	28 37%	- -%	2 22%	5 45%	1 16%
I’ve received negative comments or abuse	28 32%	1 17%	1 23%	- -%	26 35%	- -%	4 57%	2 14%	4 56%
I have had a positive experience overall	27 30%	1 12%	2 49%	1 32%	23 30%	- -%	3 37%	5 43%	2 31%
I have tried to hide my visible difference on online dating profiles	25 28%	2 32%	1 26%	1 18%	21 28%	* 42%	2 22%	3 27%	3 32%
I don’t feel comfortable using my own photo on dating profiles	22 24%	1 21%	- -%	- -%	20 27%	1 58%	2 22%	4 35%	3 37%
None of the above	6 7%	- -%	1 13%	- -%	6 7%	- -%	- -%	- -%	- -%

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		*a	*b	*c	*d	*e
Unweighted Total	85	6	5	15	4	6
Total	89	6	9	19	4	7
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	3 47%	9 100%	8 39%	2 47%	3 40%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	- -%	2 22%	13 69%	1 31%	3 40%
I've received negative comments or abuse	28 32%	- -%	3 37%	7 38%	1 31%	4 51%
I have had a positive experience overall	27 30%	- -%	- -%	7 34%	1 16%	5 68%
I have tried to hide my visible difference on online dating profiles	25 28%	4 61%	4 43%	3 18%	1 16%	1 18%
I don't feel comfortable using my own photo on dating profiles	22 24%	3 53%	- -%	6 31%	- -%	1 18%
None of the above	6 7%	- -%	- -%	3 13%	2 53%	1 10%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	85	32	28	45	4	13	7	4	5
Total	89	39	33	48	5	14	8	5	6
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	25 65%	19 58%	26 54%	3 52%	7 54%	5 56%	3 66%	4 70%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	17 45%	17 52%	19 39%	5 100%	8 60%	6 77%	4 83%	4 74%
I've received negative comments or abuse	28 32%	16 42%	16 50%	18 37%	4 87%	5 37%	8 93%	4 83%	4 74%
I have had a positive experience overall	27 30%	15 38%	12 37%	17 36%	4 87%	6 47%	4 51%	4 83%	5 85%
I have tried to hide my visible difference on online dating profiles	25 28%	14 36%	12 35%	16 34%	5 100%	7 51%	6 67%	4 83%	5 85%
I don't feel comfortable using my own photo on dating profiles	22 24%	9 23%	12 38%	15 32%	4 87%	9 68%	6 69%	4 83%	4 74%
None of the above	6 7%	2 4%	1 3%	2 5%	- -%	- -%	- -%	- -%	- -%

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		*a	*b	*c	*d	*e	*f
Unweighted Total	85	11	5	7	9	18	5
Total	89	13	6	8	13	22	3
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	8 67%	3 61%	3 30%	10 75%	14 64%	- -%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	7 52%	5 92%	6 71%	9 71%	13 59%	- -%
I've received negative comments or abuse	28 32%	9 67%	5 84%	4 50%	7 57%	10 43%	1 17%
I have had a positive experience overall	27 30%	4 33%	5 84%	7 85%	7 59%	10 46%	1 41%
I have tried to hide my visible difference on online dating profiles	25 28%	6 48%	4 76%	7 85%	5 43%	6 28%	- -%
I don't feel comfortable using my own photo on dating profiles	22 24%	6 50%	4 76%	4 50%	4 33%	5 24%	- -%
None of the above	6 7%	- -%	- -%	- -%	- -%	- -%	1 42%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	*c	d
Unweighted Total	85	45	33	24	31
Total	89	49	36	26	36
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	31 64%	19 51%	13 50%	21 59%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	16 32%	21 57% a	12 46%	14 40%
I've received negative comments or abuse	28 32%	19 39%	13 37%	9 37%	11 32%
I have had a positive experience overall	27 30%	14 29%	14 39%	10 38%	11 30%
I have tried to hide my visible difference on online dating profiles	25 28%	13 28%	8 23%	11 42%	15 41%
I don't feel comfortable using my own photo on dating profiles	22 24%	11 22%	13 35%	7 27%	8 24%
None of the above	6 7%	2 4%	2 6%	2 9%	2 6%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	85	69	37	15	23	14	21	7	8
Total	89	77	44	16	26	15	24	8	10
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	40 53%	29 64%	13 83%	12 48%	9 63%	13 52%	6 72%	8 83%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	30 39%	21 48%	9 55%	12 45%	8 51%	11 46%	5 61%	9 88%
I've received negative comments or abuse	28 32%	27 35%	18 41%	7 46%	12 47%	9 62%	10 39%	6 75%	8 77%
I have had a positive experience overall	27 30%	24 32%	16 36%	4 27%	10 39%	5 33%	10 40%	5 65%	5 54%
I have tried to hide my visible difference on online dating profiles	25 28%	24 32%	14 32%	8 49%	13 51%	8 57%	11 44%	6 68%	4 43%
I don't feel comfortable using my own photo on dating profiles	22 24%	20 26%	15 33%	7 45%	10 36%	6 41%	8 34%	8 100%	7 69%
None of the above	6 7%	4 5%	- -%	- -%	1 3%	2 10%	- -%	- -%	- -%

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g	*h
Unweighted Total	85	14	10	2	5	6	7	1	16
Total	89	15	11	2	5	7	8	1	13
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	8 53%	9 79%	2 100%	5 100%	6 77%	6 76%	- -%	5 41%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	8 57%	9 82%	2 100%	4 82%	6 78%	2 28%	- -%	1 4%
I've received negative comments or abuse	28 32%	7 51%	9 76%	2 100%	3 51%	3 46%	5 57%	- -%	2 13%
I have had a positive experience overall	27 30%	6 38%	4 38%	2 100%	3 51%	4 57%	2 21%	1 100%	2 19%
I have tried to hide my visible difference on online dating profiles	25 28%	6 40%	8 71%	2 100%	3 51%	3 34%	5 65%	- -%	1 5%
I don't feel comfortable using my own photo on dating profiles	22 24%	7 45%	5 46%	2 100%	3 64%	6 78%	2 21%	- -%	2 15%
None of the above	6 7%	2 12%	- -%	- -%	- -%	- -%	- -%	- -%	2 17%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	*b	a	b
Unweighted Total	85	58	27	52	30
Total	89	65	24	63	24
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	37 57%	9 36%	36 58%	9 36%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	28 43%	2 9%	28 45% b	2 7%
I've received negative comments or abuse	28 32%	23 36%	5 20%	26 41% b	2 10%
I have had a positive experience overall	27 30%	22 33%	5 21%	20 33%	6 23%
I have tried to hide my visible difference on online dating profiles	25 28%	21 33%	4 15%	18 29%	6 24%
I don't feel comfortable using my own photo on dating profiles	22 24%	19 29%	2 10%	18 28%	3 12%
None of the above	6 7%	3 5%	3 12%	2 2%	5 19% a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		*a	*b	c	*d	*e	f
Unweighted Total	85	22	24	31	17	28	30
Total	89	22	30	36	22	32	32
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	15 68%	20 69%	23 63%	13 60%	18 57%	21 65%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	14 65%	14 46%	14 38%	16 76%	16 48%	15 47%
I've received negative comments or abuse	28 32%	14 62%	12 42%	12 34%	15 71%	16 49%	13 40%
I have had a positive experience overall	27 30%	7 33%	12 40%	8 22%	10 47%	13 41%	13 40%
I have tried to hide my visible difference on online dating profiles	25 28%	10 46%	16 53%	13 36%	10 46%	12 38%	10 32%
I don't feel comfortable using my own photo on dating profiles	22 24%	8 34%	15 51%	11 31%	9 42%	12 38%	10 32%
None of the above	6 7%	- -%	- -%	- -%	- -%	- -%	1 2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	*b	*c	*d
Unweighted Total	85	-	37	45	3	44	25	13	3
Total	89	-	34	53	2	43	29	15	2
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	- -%	16 48%	29 54%	1 42%	19 44%	16 55%	10 68%	1 30%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	- -%	10 29%	20 37%	1 42%	14 33%	11 39%	5 31%	- -%
I've received negative comments or abuse	28 32%	- -%	10 30%	17 31%	1 71%	11 26%	10 36%	7 43%	- -%
I have had a positive experience overall	27 30%	- -%	6 17%	20 37% b	1 71%	12 27%	10 33%	4 23%	2 100%
I have tried to hide my visible difference on online dating profiles	25 28%	- -%	14 42% c	10 19%	1 42%	11 26%	9 31%	4 29%	1 30%
I don't feel comfortable using my own photo on dating profiles	22 24%	- -%	6 17%	15 28%	1 42%	7 17%	12 41%	3 17%	- -%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	*b	*c	*d
Unweighted Total	85	-	37	45	3	44	25	13	3
Total	89	-	34	53	2	43	29	15	2
None of the above	6	-	3	3	-	6	-	-	-
	7%	-%	9%	6%	-%	14%	-%	-%	-%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	*c	*d	*e	*f
Unweighted Total	85	67	3	9	3	2	-
Total	89	66	3	11	4	3	-
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	33 51%	1 39%	8 70%	- -%	3 100%	- -%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	22 33%	1 39%	7 63%	- -%	- -%	- -%
I've received negative comments or abuse	28 32%	21 32%	1 39%	4 31%	- -%	1 44%	- -%
I have had a positive experience overall	27 30%	21 32%	- -%	4 37%	2 39%	- -%	- -%
I have tried to hide my visible difference on online dating profiles	25 28%	20 31%	- -%	5 40%	- -%	- -%	- -%
I don't feel comfortable using my own photo on dating profiles	22 24%	17 26%	1 38%	3 22%	1 20%	- -%	- -%
None of the above	6 7%	4 6%	1 22%	- -%	2 41%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 75 (continuation)

Q17. Thinking of your experience using an online dating service, which of the following, if any, apply to you?

BASE: All respondents who have used an online dating service

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	*b	*c	*d	*e
Unweighted Total	85	67	9	7	-	-
Total	89	73	8	7	-	-
My visible difference has made me feel anxious about meeting a potential partner in person	46 51%	37 51%	4 56%	2 35%	- -%	- -%
Showing my visible difference in an online dating profile has been a great way for me to meet people who embrace my appearance	30 34%	25 34%	2 26%	3 48%	- -%	- -%
I've received negative comments or abuse	28 32%	22 31%	1 15%	5 66%	- -%	- -%
I have had a positive experience overall	27 30%	22 31%	2 22%	3 39%	- -%	- -%
I have tried to hide my visible difference on online dating profiles	25 28%	22 30%	2 29%	1 17%	- -%	- -%
I don't feel comfortable using my own photo on dating profiles	22 24%	20 28%	1 15%	- -%	- -%	- -%
None of the above	6 7%	5 8%	1 9%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 76

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Difficulties in finding a partner	212	91	121	98	69	46
	20%	19%	22%	25%	20%	15%
				c		
Difficulties forming friendships	207	91	116	94	68	45
	20%	19%	21%	24%	20%	15%
				c		
Romantic relationship difficulties	206	85	121	93	72	41
	20%	18%	22%	23%	21%	14%
				c	c	
Particularly loyal or meaningful friendships	122	63	59	56	36	30
	12%	13%	11%	14%	11%	10%
Close family relationship difficulties	114	53	62	54	40	20
	11%	11%	11%	14%	12%	7%
				c	c	
Tensions and arguments within my family	103	54	50	48	35	20
	10%	11%	9%	12%	10%	7%
				c		
None of the above	487	232	255	147	159	181
	47%	48%	46%	37%	47%	61%
					a	ab

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Difficulties in finding a partner	212	17	7	11	178	6	33	19	16
	20%	19%	13%	20%	21%	27%	21%	20%	24%
Difficulties forming friendships	207	18	8	10	171	3	35	26	11
	20%	21%	15%	20%	20%	12%	22%	29%	17%
Romantic relationship difficulties	206	16	8	14	168	6	26	16	15
	20%	19%	14%	28%	20%	27%	17%	18%	23%
Particularly loyal or meaningful friendships	122	8	6	5	103	1	15	16	7
	12%	10%	10%	10%	12%	4%	10%	17%	11%
Close family relationship difficulties	114	10	4	6	95	3	13	6	14
	11%	11%	7%	11%	11%	14%	8%	7%	21%
Tensions and arguments within my family	103	8	5	5	85	1	14	18	9
	10%	9%	10%	9%	10%	5%	9%	19%	14%
None of the above	487	43	32	24	389	10	68	43	22
	47%	51%	58%	45%	46%	46%	43%	46%	32%

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Difficulties in finding a partner	212	17	14	33	26	15
	20%	28%	14%	24%	20%	20%
Difficulties forming friendships	207	14	19	32	18	12
	20%	24%	19%	23%	14%	17%
Romantic relationship difficulties	206	14	24	29	23	15
	20%	23%	23%	21%	18%	20%
Particularly loyal or meaningful friendships	122	8	14	27	8	7
	12%	14%	14%	19%	6%	9%
				d		
Close family relationship difficulties	114	10	8	23	12	6
	11%	16%	7%	17%	9%	9%
Tensions and arguments within my family	103	6	3	18	8	8
	10%	10%	3%	13%	6%	11%
				b		
None of the above	487	23	49	56	75	43
	47%	39%	47%	41%	57%	58%
					ac	ac

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Difficulties in finding a partner	212	82	62	109	6	36	8	6	13
	20%	31%	23%	21%	34%	34%	43%	37%	24%
Difficulties forming friendships	207	80	62	110	6	25	6	6	6
	20%	31%	23%	21%	33%	23%	32%	33%	12%
Romantic relationship difficulties	206	75	59	105	9	27	10	7	16
	20%	29%	21%	20%	47%	25%	51%	40%	30%
Particularly loyal or meaningful friendships	122	42	44	63	6	19	7	4	7
	12%	16%	16%	12%	32%	18%	38%	25%	14%
Close family relationship difficulties	114	38	39	61	6	23	9	10	8
	11%	14%	14%	12%	32%	21%	49%	58%	15%
Tensions and arguments within my family	103	32	40	61	9	17	10	7	11
	10%	12%	15%	12%	47%	16%	55%	38%	20%
None of the above	487	86	109	265	3	27	2	-	24
	47%	33%	40%	50%	15%	25%	10%	-%	46%

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Difficulties in finding a partner	212	21	12	10	15	39	12
	20%	25%	59%	24%	38%	31%	15%
					f	f	
Difficulties forming friendships	207	23	3	14	13	36	13
	20%	27%	13%	32%	31%	28%	16%
Romantic relationship difficulties	206	20	8	12	12	35	12
	20%	24%	38%	27%	29%	28%	15%
						f	
Particularly loyal or meaningful friendships	122	18	5	9	14	30	5
	12%	21%	25%	21%	35%	24%	6%
		f		f	f	f	
Close family relationship difficulties	114	21	7	12	15	29	2
	11%	25%	36%	28%	38%	22%	2%
		f		f	f	f	
Tensions and arguments within my family	103	15	8	10	14	29	*
	10%	18%	39%	23%	34%	23%	1%
		f		f	f	f	
None of the above	487	30	3	12	4	35	50
	47%	35%	14%	28%	9%	27%	66%
		d		d		d	acde

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 76 (continuation)
Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?
BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Difficulties in finding a partner	212 20%	135 24%	79 22%	69 23%	64 23%
Difficulties forming friendships	207 20%	136 24%	76 21%	55 18%	72 26% c
Romantic relationship difficulties	206 20%	115 21%	89 24%	71 24%	75 27% a
Particularly loyal or meaningful friendships	122 12%	76 13%	46 13%	33 11%	39 14%
Close family relationship difficulties	114 11%	63 11%	54 15%	35 12%	34 12%
Tensions and arguments within my family	103 10%	59 10%	47 13%	30 10%	34 12%
None of the above	487 47%	252 45%	161 44%	148 50%	129 46%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Difficulties in finding a partner	212	178	120	35	44	36	69	14	10
	20%	23%	25%	36%	23%	29%	30%	55%	31%
Difficulties forming friendships	207	172	101	43	33	27	73	7	11
	20%	23%	21%	45%	17%	22%	32%	27%	33%
Romantic relationship difficulties	206	171	110	37	46	42	62	10	16
	20%	23%	23%	39%	24%	35%	27%	37%	49%
Particularly loyal or meaningful friendships	122	111	72	21	26	23	33	6	11
	12%	15%	15%	22%	14%	18%	14%	24%	34%
Close family relationship difficulties	114	102	72	26	24	26	32	11	14
	11%	13%	15%	27%	13%	21%	14%	44%	44%
Tensions and arguments within my family	103	93	63	23	29	23	22	8	13
	10%	12%	13%	25%	15%	19%	10%	29%	40%
None of the above	487	293	192	15	82	34	74	5	1
	47%	39%	41%	16%	42%	28%	32%	18%	2%

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Difficulties in finding a partner	212 20%	28 38% h	13 33% h	5 45%	7 55%	17 50%	19 33% h	2 11%	34 12%
Difficulties forming friendships	207 20%	28 37% h	14 36% h	4 40%	3 21%	11 32%	14 24% h	4 26%	35 12%
Romantic relationship difficulties	206 20%	25 33% h	22 56% ah	5 44%	6 45%	13 39%	24 40% h	2 14%	35 13%
Particularly loyal or meaningful friendships	122 12%	20 26% h	12 30% h	3 30%	3 24%	7 20%	8 14% h	- -%	11 4%
Close family relationship difficulties	114 11%	22 29% h	14 36% h	4 41%	5 37%	13 38%	12 20% h	- -%	12 4%
Tensions and arguments within my family	103 10%	13 17% h	12 30% h	4 38%	5 34%	6 17%	8 14% h	1 10%	11 4%
None of the above	487 47%	10 13%	3 9%	1 5%	2 12%	1 2%	20 35% ab	9 63%	194 70% abf

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Difficulties in finding a partner	212	125	87	130	72
	20%	28%	15%	35%	12%
		b		b	
Difficulties forming friendships	207	119	88	129	68
	20%	27%	15%	35%	11%
		b		b	
Romantic relationship difficulties	206	118	88	113	82
	20%	26%	15%	31%	13%
		b		b	
Particularly loyal or meaningful friendships	122	76	46	85	35
	12%	17%	8%	23%	6%
		b		b	
Close family relationship difficulties	114	85	29	85	27
	11%	19%	5%	23%	4%
		b		b	
Tensions and arguments within my family	103	67	36	79	22
	10%	15%	6%	21%	3%
		b		b	
None of the above	487	108	379	31	432
	47%	24%	64%	8%	69%
			a		a

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Difficulties in finding a partner	212 20%	86 42%	39 34%	76 37%	45 37%	33 32%	212 100% abcde
Difficulties forming friendships	207 20%	76 37%	35 31%	207 100% abdef	43 35%	45 44%	76 36%
Romantic relationship difficulties	206 20%	206 100% bcdef	41 36%	76 37%	38 31%	40 39%	86 41%
Particularly loyal or meaningful friendships	122 12%	38 18%	28 25%	43 21%	122 100% abcef	35 34% acf	45 21%
Close family relationship difficulties	114 11%	41 20%	114 100% acdef	35 17%	28 23%	39 38% acdf	39 19%
Tensions and arguments within my family	103 10%	40 20%	39 34% acf	45 22%	35 29% f	103 100% abcdf	33 15%
None of the above	487 47%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Difficulties in finding a partner	212 20%	4 20%	90 18%	114 22%	4 30%	113 19%	65 23%	24 23%	10 15%
Difficulties forming friendships	207 20%	5 21%	96 20%	105 21%	2 12%	124 21%	49 17%	26 25% d	8 12%
Romantic relationship difficulties	206 20%	5 25%	101 21%	96 19%	4 30%	122 21% d	57 20%	20 19%	7 10%
Particularly loyal or meaningful friendships	122 12%	5 21%	47 10%	68 13%	2 14%	64 11%	44 15% d	11 11%	3 5%
Close family relationship difficulties	114 11%	2 8%	47 10%	65 13%	1 7%	58 10%	39 14% d	14 14%	3 4%
Tensions and arguments within my family	103 10%	- -%	40 8%	61 12% b	1 11%	52 9%	29 10%	17 16% a	5 8%
None of the above	487 47%	10 44%	245 50% c	222 44%	5 41%	273 47%	119 42%	44 43%	51 74% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 76 (continuation)

Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Difficulties in finding a partner	212	178	9	19	2	3	-
	20%	20%	30%	30%	7%	38%	-%
Difficulties forming friendships	207	185	6	8	3	2	-
	20%	20%	20%	13%	15%	21%	-%
Romantic relationship difficulties	206	182	8	11	3	-	-
	20%	20%	26%	18%	14%	-%	-%
Particularly loyal or meaningful friendships	122	101	3	13	2	1	2
	12%	11%	11%	21% a	7%	12%	57%
Close family relationship difficulties	114	83	4	21	2	2	-
	11%	9%	14%	35% a	10%	28%	-%
Tensions and arguments within my family	103	78	1	16	1	4	-
	10%	9%	4%	26% a	5%	53%	-%
None of the above	487	446	12	14	10	2	1
	47%	49% c	39%	23%	44%	23%	43%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 76 (continuation)
Q18. Which of the following, if any, have you experienced, that you believe were related to your visible difference?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Difficulties in finding a partner	212	179	12	10	3	1
	20%	19%	31%	29%	39%	21%
Difficulties forming friendships	207	178	10	10	3	2
	20%	19%	24%	27%	37%	36%
Romantic relationship difficulties	206	178	8	10	4	3
	20%	19%	20%	28%	49%	43%
Particularly loyal or meaningful friendships	122	110	3	5	-	3
	12%	12%	6%	15%	-%	54%
Close family relationship difficulties	114	89	8	11	2	2
	11%	10%	20%	32%	18%	26%
			a	a		
Tensions and arguments within my family	103	74	9	13	1	4
	10%	8%	21%	36%	11%	73%
			a	a		
None of the above	487	458	13	11	1	-
	47%	49%	31%	31%	7%	-%
		bc				

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 77

Q19 Summary table - To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships?

BASE: All respondents

		Scale						
	Total	**Strongly agree**	**Tend to agree**	**Tend to disagree**	**Strongly disagree**	**Don't know**	**NET: Agree**	**NET: Disagree**
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g
Statements								
My family treat me like any other member of the family	1037	516 50%	275 26%	107 10%	67 6%	73 7%	790 76%	174 17%
My family totally accept and support me with my visible difference	1037	472 45%	308 30%	108 10%	56 5%	93 9%	780 75%	165 16%
I try to minimise the impact of my visible difference on my family	1037	238 23%	397 38%	155 15%	130 13%	117 11%	635 61%	285 27%
My family do not understand how I feel about my visible difference	1037	146 14%	293 28%	228 22%	261 25%	109 11%	439 42%	489 47%
My family do not like to talk about my visible difference	1037	147 14%	260 25%	245 24%	244 24%	141 14%	407 39%	489 47%
My family members have different opinions on how they should support me and my visible difference	1037	136 13%	257 25%	242 23%	202 20%	199 19%	393 38%	445 43%
My family have been over-protective because of my visible difference	1037	139 13%	254 24%	264 25%	267 26%	113 11%	393 38%	531 51%

Columns Tested: a,b,c,d,e,f,g

DJ-304178 – Visible difference survey

Table 77 (continuation)

Q19 Summary table - To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships?

BASE: All respondents

	Scale							
	Total	**Strongly agree**	**Tend to agree**	**Tend to disagree**	**Strongly disagree**	**Don't know**	**NET: Agree**	**NET: Disagree**
Significance Level: 95%		*a	*b	*c	*d	*e	*f	*g
I do not feel like I can talk openly to my family about issues related to my visible difference	1037	137 13%	226 22%	244 24%	330 32%	99 10%	363 35%	575 55%

Columns Tested: a,b,c,d,e,f,g

DJ-304178 – Visible difference survey

Table 78

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	136	65	71	73	44	19
	13%	14%	13%	18%	13%	6%
				bc	c	
Tend to agree	257	107	150	102	93	63
	25%	22%	27%	26%	27%	21%
Tend to disagree	242	125	117	86	83	73
	23%	26%	21%	22%	24%	24%
Strongly disagree	202	94	108	70	57	75
	20%	20%	19%	18%	17%	25%
						ab
Don’t know	199	88	111	66	64	70
	19%	18%	20%	17%	19%	23%
						a
NET: Agree	393	172	221	175	137	82
	38%	36%	40%	44%	40%	27%
				c	c	
NET: Disagree	445	219	225	157	140	148
	43%	46%	40%	39%	41%	49%
						ab
Answered	838	392	446	332	277	230
Mean Score	2.61	2.63	2.59	2.46	2.55	2.89
						ab
Standard Deviation	1.023	1.024	1.022	1.057	.989	.960
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	136	7	8	3	118	1	23	9	13
	13%	8%	14%	6%	14%	4%	15%	9%	20%
Tend to agree	257	20	13	11	214	4	43	34	19
	25%	24%	23%	21%	25%	19%	27%	36%	27%
Tend to disagree	242	27	12	13	190	6	32	18	11
	23%	32%	22%	26%	23%	26%	20%	20%	15%
Strongly disagree	202	21	10	13	158	5	27	19	14
	20%	25%	18%	25%	19%	24%	17%	21%	21%
Don’t know	199	11	12	11	165	6	32	13	12
	19%	12%	23%	22%	19%	27%	20%	14%	17%
NET: Agree	393	27	21	14	332	5	66	42	32
	38%	31%	37%	27%	39%	23%	42%	46%	47%
NET: Disagree	445	48	22	26	348	11	58	38	24
	43%	56%	40%	51%	41%	50%	37%	41%	36%
Answered	838	74	42	41	680	16	124	80	56
Mean Score	2.61	2.84	2.57	2.89	2.57	2.96	2.50	2.61	2.44
Standard Deviation	1.023	.942	1.057	.960	1.029	.932	1.031	.974	1.112
Error variance	*	.01	.01	.01	*	.03	.01	.02	.02

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	136	6	6	29	20	12
	13%	9%	6%	21%	15%	16%
				ab		
Tend to agree	257	17	26	30	28	14
	25%	28%	25%	22%	22%	18%
Tend to disagree	242	19	30	33	26	16
	23%	32%	29%	24%	20%	22%
Strongly disagree	202	9	21	21	27	16
	20%	14%	20%	15%	20%	22%
Don’t know	199	10	22	24	31	16
	19%	17%	21%	17%	23%	22%
NET: Agree	393	22	32	60	48	26
	38%	37%	30%	44%	36%	35%
NET: Disagree	445	28	51	54	53	32
	43%	47%	49%	39%	40%	43%
Answered	838	50	82	113	100	58
Mean Score	2.61	2.62	2.80	2.40	2.60	2.63
			c			
Standard Deviation	1.023	.906	.905	1.064	1.083	1.106
Error variance	*	.01	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	136	43	41	66	7	25	6	13	9
	13%	17%	15%	12%	36%	23%	35%	73%	17%
Tend to agree	257	69	81	130	3	35	7	1	13
	25%	27%	30%	25%	16%	33%	36%	9%	25%
Tend to disagree	242	62	64	115	6	25	2	2	12
	23%	24%	23%	22%	35%	24%	11%	13%	23%
Strongly disagree	202	38	43	113	2	14	1	1	11
	20%	15%	16%	21%	10%	13%	6%	5%	21%
Don’t know	199	48	44	106	1	7	3	-	7
	19%	19%	16%	20%	3%	7%	14%	-%	14%
NET: Agree	393	113	122	196	10	60	13	14	22
	38%	43%	45%	37%	52%	56%	70%	82%	42%
NET: Disagree	445	100	107	227	8	39	3	3	23
	43%	38%	39%	43%	45%	37%	16%	18%	44%
Answered	838	213	229	423	18	99	16	17	45
Mean Score	2.61	2.45	2.48	2.65	2.20	2.28	1.85	1.50	2.56
Standard Deviation	1.023	1.009	.994	1.037	1.076	.998	.902	.939	1.072
Error variance	*	*	*	*	.07	.01	.05	.06	.03

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	136	19	6	14	15	32	6
	13%	23% f	27%	31% f	37% f	25% f	8%
Tend to agree	257	22	6	10	13	34	12
	25%	26%	30%	23%	32% f	26%	15%
Tend to disagree	242	17	6	7	5	21	18
	23%	20%	30%	16%	13%	17%	24%
Strongly disagree	202	13	1	8	2	17	20
	20%	15%	5%	18%	5%	13%	26% de
Don’t know	199	14	1	5	5	25	21
	19%	16%	7%	12%	12%	19%	27%
NET: Agree	393	41	12	24	28	65	18
	38%	49% f	58%	54% f	70% aef	51% f	23%
NET: Disagree	445	30	7	15	7	38	39
	43%	35%	35%	34%	19%	30%	50% de
Answered	838	71	19	38	36	104	56
Mean Score	2.61	2.32 d	2.14	2.23	1.85	2.22	2.94 acde
Standard Deviation	1.023	1.066	.929	1.150	.903	1.058	.999
Error variance	*	.02	.04	.03	.02	.01	.02

Columns Tested: a,b,c,d,e,f

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	136	80	54	42	46
	13%	14%	15%	14%	17%
Tend to agree	257	124	99	76	74
	25%	22%	27%	26%	26%
Tend to disagree	242	131	73	61	73
	23%	23%	20%	20%	26%
Strongly disagree	202	110	63	57	43
	20%	20%	17%	19%	15%
Don’t know	199	118	75	61	44
	19%	21%	21%	21%	16%
NET: Agree	393	204	153	118	120
	38%	36%	42%	40%	43%
NET: Disagree	445	241	136	118	116
	43%	43%	37%	40%	42%
Answered	838	445	289	236	237
Mean Score	2.61	2.61	2.50	2.56	2.48
Standard Deviation	1.023	1.047	1.032	1.044	1.006
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	136	118	67	29	33	25	44	6	10
	13%	16%	14%	31%	17%	21%	19%	25%	31%
Tend to agree	257	223	139	31	64	39	61	11	9
	25%	29%	29%	33%	33%	32%	26%	40%	29%
Tend to disagree	242	188	109	13	35	24	57	4	10
	23%	25%	23%	14%	18%	19%	24%	15%	32%
Strongly disagree	202	114	73	12	30	14	31	4	3
	20%	15%	16%	13%	16%	12%	13%	16%	8%
Don’t know	199	116	84	10	32	20	39	1	-
	19%	15%	18%	10%	16%	16%	17%	4%	-%
NET: Agree	393	341	206	60	97	65	105	17	19
	38%	45%	44%	63%	50%	53%	45%	65%	60%
NET: Disagree	445	302	182	25	65	38	88	8	13
	43%	40%	39%	27%	33%	31%	38%	31%	40%
Answered	838	643	388	86	162	102	193	25	32
Mean Score	2.61	2.46	2.48	2.09	2.38	2.26	2.39	2.23	2.18
Standard Deviation	1.023	.986	.987	1.030	1.010	.987	1.010	1.034	.983
Error variance	*	*	*	.01	.01	.01	.01	.05	.03

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	136	22	14	6	5	13	7	1	18
	13%	30% fh	36% fh	60%	39%	38%	11%	10%	6%
Tend to agree	257	23	10	2	5	11	21	3	34
	25%	31% h	25% h	19%	37%	31%	36% h	23%	12%
Tend to disagree	242	10	9	2	3	4	11	2	54
	23%	13%	23%	21%	21%	12%	18%	12%	20%
Strongly disagree	202	11	4	-	-	3	7	4	88
	20%	14%	9%	-%	-%	10%	12%	31%	32% abf
Don’t know	199	9	3	-	*	3	14	3	83
	19%	12%	7%	-%	3%	10%	23% b	24%	30% ab
NET: Agree	393	46	24	8	10	24	28	5	52
	38%	61% h	61% h	79%	76%	69%	47% h	34%	19%
NET: Disagree	445	21	13	2	3	7	18	6	142
	43%	28%	32%	21%	21%	21%	30%	43%	51% abf
Answered	838	66	37	11	13	31	45	11	195
Mean Score	2.61	2.14	2.06	1.61	1.81	1.92	2.39	2.82	3.09 abf
Standard Deviation	1.023	1.065	1.030	.853	.793	1.000	.923	1.159	.998
Error variance	*	.02	.03	.07	.06	.04	.02	.12	.01

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	136	92	44	99	34
	13%	21%	7%	27%	5%
		b		b	
Tend to agree	257	142	115	121	126
	25%	32%	20%	33%	20%
		b		b	
Tend to disagree	242	112	131	92	145
	23%	25%	22%	25%	23%
Strongly disagree	202	45	157	34	166
	20%	10%	27%	9%	27%
			a		a
Don’t know	199	56	143	24	153
	19%	12%	24%	6%	25%
			a		a
NET: Agree	393	234	159	220	160
	38%	52%	27%	60%	26%
		b		b	
NET: Disagree	445	157	288	126	311
	43%	35%	49%	34%	50%
			a		a
Answered	838	391	447	346	471
Mean Score	2.61	2.28	2.90	2.18	2.94
			a		a
Standard Deviation	1.023	.953	.998	.957	.952
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	136	48	41	50	21	33	43
	13%	23%	36% acdf	24%	18%	32% df	20%
Tend to agree	257	74	45	56	52	33	71
	25%	36%	39% c	27%	43% c	32%	33%
Tend to disagree	242	41	17	51	30	23	39
	23%	20%	15%	25% b	25%	23%	19%
Strongly disagree	202	14	6	21	10	4	29
	20%	7%	5%	10%	8%	4%	14% abe
Don’t know	199	30	5	29	9	9	30
	19%	14% b	5%	14% b	7%	9%	14% b
NET: Agree	393	122	86	106	73	67	114
	38%	59%	76% acdf	51%	60%	65% c	54%
NET: Disagree	445	54	23	72	39	27	68
	43%	26%	20%	35% b	32% b	27%	32% b
Answered	838	176	109	178	113	94	182
Mean Score	2.61	2.12 b	1.88	2.24 be	2.24 be	1.98	2.30 be
Standard Deviation	1.023	.896	.860	.991	.861	.885	1.003
Error variance	*	*	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	136	3	61	71	1	83	29	20	4
	13%	15%	12%	14%	4%	14% d	10%	20% bd	5%
Tend to agree	257	3	111	140	3	129	92	32	4
	25%	13%	23%	27%	25%	22% d	33% ad	31% d	6%
Tend to disagree	242	3	104	130	4	142	66	25	10
	23%	15%	21%	26%	32%	24%	23%	24%	14%
Strongly disagree	202	5	100	91	4	111	52	19	21
	20%	22%	20%	18%	30%	19%	18%	18%	30% ab
Don’t know	199	8	112	76	1	119	43	7	30
	19%	34%	23% c	15%	9%	20% c	15% c	7%	44% abc
NET: Agree	393	6	172	211	4	212	121	52	8
	38%	29%	35%	41% b	29%	36% d	43% d	50% ad	12%
NET: Disagree	445	8	204	222	8	253	118	44	30
	43%	37%	42%	44%	61%	43%	42%	42%	45%
Answered	838	15	376	433	12	465	239	95	38
Mean Score	2.61	2.67	2.65	2.56	2.96	2.60	2.59	2.44	3.24 abc
Standard Deviation	1.023	1.210	1.042	1.000	.934	1.036	.962	1.039	.996
Error variance	*	.10	*	*	.08	*	*	.01	.03

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	136	100	4	23	5	-	-
	13%	11%	15%	37%	24%	-%	-%
				a			
Tend to agree	257	226	10	15	4	3	-
	25%	25%	32%	25%	20%	33%	-%
Tend to disagree	242	219	6	11	2	3	2
	23%	24%	18%	18%	8%	44%	57%
Strongly disagree	202	184	5	7	5	2	-
	20%	20%	16%	11%	23%	23%	-%
Don’t know	199	179	6	6	6	-	1
	19%	20%	19%	9%	26%	-%	43%
NET: Agree	393	326	14	38	10	3	-
	38%	36%	47%	62%	44%	33%	-%
				a			
NET: Disagree	445	403	10	18	7	5	2
	43%	44%	34%	29%	31%	67%	57%
		c					
Answered	838	729	24	56	16	8	2
Mean Score	2.61	2.67	2.43	2.03	2.40	2.90	3.00
		c					
Standard Deviation	1.023	1.001	1.019	1.056	1.266	.795	-
Error variance	*	*	.05	.02	.12	.11	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 78 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family members have different opinions on how they should support me and my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	136	108	5	13	2	3
	13%	12%	11%	38%	29%	47%
				ab		
Tend to agree	257	233	15	3	2	2
	25%	25%	37%	7%	21%	37%
		c	c			
Tend to disagree	242	227	6	7	1	1
	23%	24%	15%	19%	7%	16%
Strongly disagree	202	187	7	4	1	-
	20%	20%	17%	10%	17%	-%
Don’t know	199	177	8	9	2	-
	19%	19%	20%	25%	26%	-%
NET: Agree	393	341	20	16	4	5
	38%	37%	48%	46%	49%	84%
NET: Disagree	445	414	13	10	2	1
	43%	44%	32%	29%	24%	16%
Answered	838	755	33	26	6	6
Mean Score	2.61	2.65	2.48	2.02	2.17	1.69
Standard Deviation	1.023	1.006	.994	1.171	1.281	.798
Error variance	*	*	.03	.05	.27	.09

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 79

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	137	60	77	65	47	25
	13%	12%	14%	16%	14%	8%
				c	c	
Tend to agree	226	104	122	115	67	45
	22%	22%	22%	29%	20%	15%
				bc		
Tend to disagree	244	104	140	83	79	81
	24%	22%	25%	21%	23%	27%
Strongly disagree	330	166	165	95	115	120
	32%	35%	30%	24%	34%	40%
					a	a
Don’t know	99	46	53	40	32	27
	10%	10%	10%	10%	9%	9%
NET: Agree	363	164	199	179	114	70
	35%	34%	36%	45%	33%	23%
				bc	c	
NET: Disagree	575	270	305	179	194	202
	55%	56%	55%	45%	57%	67%
					a	ab
Answered	938	434	504	358	308	272
Mean Score	2.82	2.86	2.78	2.58	2.85	3.09
					a	ab
Standard Deviation	1.071	1.077	1.064	1.068	1.086	.988
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	137	8	9	6	114	1	26	14	11
	13%	9%	16%	11%	14%	6%	17%	15%	16%
Tend to agree	226	16	8	10	192	5	29	28	18
	22%	19%	15%	19%	23%	24%	19%	30%	27%
Tend to disagree	244	26	12	12	194	6	36	20	16
	24%	31%	22%	23%	23%	25%	23%	21%	23%
Strongly disagree	330	26	21	18	266	8	49	26	18
	32%	31%	38%	34%	31%	37%	31%	28%	27%
Don’t know	99	8	5	7	79	2	16	5	5
	10%	10%	9%	13%	9%	8%	10%	5%	7%
NET: Agree	363	24	17	16	306	7	55	42	29
	35%	29%	31%	30%	36%	30%	35%	45%	43%
NET: Disagree	575	52	33	29	460	14	85	46	34
	55%	62%	60%	56%	54%	62%	54%	50%	50%
Answered	938	77	50	45	766	20	140	88	63
Mean Score	2.82	2.92	2.90	2.92	2.80	3.01	2.77	2.66	2.66
Standard Deviation	1.071	.987	1.148	1.064	1.075	.991	1.122	1.073	1.079
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	137	8	4	22	17	11
	13%	13%	4%	16%	13%	15%
				b		b
Tend to agree	226	17	21	34	28	11
	22%	29%	20%	25%	22%	15%
Tend to disagree	244	17	26	34	27	12
	24%	29%	25%	25%	21%	16%
Strongly disagree	330	11	43	32	44	34
	32%	19%	41%	23%	33%	46%
			ac		a	ac
Don’t know	99	6	10	15	15	6
	10%	10%	9%	11%	11%	8%
NET: Agree	363	25	25	56	45	22
	35%	42%	24%	41%	35%	29%
		b		b		
NET: Disagree	575	29	69	66	71	46
	55%	48%	67%	48%	54%	62%
			ac			
Answered	938	54	94	122	116	68
Mean Score	2.82	2.60	3.14	2.62	2.84	3.02
			ac			ac
Standard Deviation	1.071	.987	.924	1.061	1.090	1.147
Error variance	*	.02	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	137	45	41	61	4	19	4	8	7
	13%	17%	15%	12%	22%	18%	19%	44%	14%
Tend to agree	226	74	66	116	6	26	6	6	9
	22%	28%	24%	22%	31%	25%	32%	36%	18%
Tend to disagree	244	54	69	111	6	24	5	1	14
	24%	21%	25%	21%	31%	23%	25%	5%	27%
Strongly disagree	330	72	74	181	2	31	2	2	19
	32%	27%	27%	34%	13%	30%	9%	15%	37%
Don’t know	99	17	24	60	1	5	3	-	2
	10%	6%	9%	11%	3%	5%	15%	-%	4%
NET: Agree	363	118	106	178	10	45	10	14	17
	35%	45%	39%	34%	53%	43%	51%	80%	32%
NET: Disagree	575	126	142	292	8	56	6	3	34
	55%	48%	52%	55%	44%	53%	34%	20%	64%
Answered	938	244	249	469	18	101	16	17	50
Mean Score	2.82	2.62	2.70	2.88	2.37	2.68	2.29	1.90	2.91
Standard Deviation	1.071	1.093	1.065	1.069	1.006	1.110	.964	1.066	1.079
Error variance	*	.01	*	*	.06	.01	.05	.08	.03

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	137	19	7	11	10	33	2
	13%	23%	33%	26%	25%	26%	3%
		f		f	f	f	
Tend to agree	226	21	6	8	16	32	12
	22%	24%	30%	17%	39%	25%	16%
					cf		
Tend to disagree	244	14	3	10	5	26	20
	24%	16%	15%	22%	13%	21%	27%
Strongly disagree	330	22	4	14	7	29	38
	32%	26%	22%	33%	18%	23%	50%
							ade
Don’t know	99	9	-	1	2	7	4
	10%	11%	-%	2%	4%	5%	5%
NET: Agree	363	40	13	19	26	66	15
	35%	47%	63%	43%	65%	51%	19%
		f		f	f	f	
NET: Disagree	575	35	8	24	13	56	59
	55%	42%	37%	55%	32%	43%	76%
				d			acde
Answered	938	75	20	42	39	121	73
Mean Score	2.82	2.50	2.25	2.63	2.25	2.42	3.29
							acde
Standard Deviation	1.071	1.166	1.165	1.207	1.058	1.134	.864
Error variance	*	.02	.06	.04	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	137	85	63	43	37
	13%	15%	17%	14%	13%
Tend to agree	226	115	80	66	61
	22%	20%	22%	22%	22%
Tend to disagree	244	131	67	73	69
	24%	23%	18%	24%	25%
Strongly disagree	330	180	113	90	92
	32%	32%	31%	30%	33%
Don’t know	99	51	40	26	21
	10%	9%	11%	9%	8%
NET: Agree	363	201	143	109	98
	35%	36%	39%	37%	35%
NET: Disagree	575	311	180	162	161
	55%	55%	49%	55%	57%
					b
Answered	938	512	323	271	259
Mean Score	2.82	2.79	2.71	2.77	2.83
Standard Deviation	1.071	1.097	1.139	1.077	1.068
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	137	109	66	23	27	23	32	5	8
	13%	14%	14%	24%	14%	19%	14%	21%	25%
Tend to agree	226	188	112	26	43	32	61	7	10
	22%	25%	24%	27%	22%	26%	26%	25%	32%
Tend to disagree	244	189	109	19	52	29	59	5	6
	24%	25%	23%	20%	27%	24%	25%	21%	19%
Strongly disagree	330	221	152	23	60	29	66	4	7
	32%	29%	32%	24%	31%	23%	28%	15%	21%
Don’t know	99	53	33	4	12	9	15	5	1
	10%	7%	7%	4%	6%	8%	6%	18%	3%
NET: Agree	363	297	178	49	70	55	93	12	18
	35%	39%	38%	51%	36%	45%	40%	46%	57%
NET: Disagree	575	409	261	43	112	58	124	9	13
	55%	54%	55%	44%	58%	47%	54%	36%	40%
Answered	938	707	438	92	182	113	218	21	31
Mean Score	2.82	2.74	2.79	2.47	2.80	2.57	2.73	2.36	2.37
Standard Deviation	1.071	1.062	1.078	1.129	1.057	1.082	1.049	1.074	1.108
Error variance	*	*	*	.01	.01	.01	.01	.06	.04

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	137	19	13	2	3	8	7	3	28
	13%	25% h	34% fh	23%	22%	24%	12%	20%	10%
Tend to agree	226	26	12	6	4	13	15	3	38
	22%	35% h	31% h	54%	31%	39%	26% h	22%	14%
Tend to disagree	244	11	3	1	5	5	15	1	55
	24%	15%	8%	5%	36%	14%	25% b	8%	20%
Strongly disagree	330	17	6	2	2	5	19	6	110
	32%	23%	16%	18%	11%	16%	32%	43%	40% ab
Don’t know	99	3	5	-	-	3	3	1	46
	10%	4%	12%	-%	-%	8%	5%	7%	17% af
NET: Agree	363	45	25	8	7	22	22	6	66
	35%	59% fh	64% fh	76%	53%	63%	38% h	42%	24%
NET: Disagree	575	28	9	3	6	10	34	7	165
	55%	37%	24%	24%	47%	30%	58% ab	52%	60% ab
Answered	938	72	35	11	14	32	56	13	231
Mean Score	2.82	2.36	2.07	2.19	2.36	2.23	2.82 ab	2.80	3.07 ab
Standard Deviation	1.071	1.108	1.109	1.040	.983	1.034	1.045	1.280	1.059
Error variance	*	.02	.04	.10	.08	.04	.02	.14	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	137	89	48	99	34
	13%	20%	8%	27%	5%
		b		b	
Tend to agree	226	129	97	121	94
	22%	29%	16%	33%	15%
		b		b	
Tend to disagree	244	101	143	76	162
	24%	23%	24%	21%	26%
Strongly disagree	330	104	226	58	266
	32%	23%	38%	16%	43%
			a		a
Don’t know	99	23	77	15	69
	10%	5%	13%	4%	11%
			a		a
NET: Agree	363	219	145	220	128
	35%	49%	24%	60%	20%
		b		b	
NET: Disagree	575	205	369	134	428
	55%	46%	63%	36%	69%
			a		a
Answered	938	424	514	354	556
Mean Score	2.82	2.52	3.07	2.26	3.19
			a		a
Standard Deviation	1.071	1.079	.999	1.042	.925
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	137	46	40	43	26	43	43
	13%	22%	35%	21%	21%	42%	20%
			acdf			acdf	
Tend to agree	226	58	41	62	44	27	58
	22%	28%	36%	30%	36%	26%	28%
Tend to disagree	244	53	20	55	25	20	54
	24%	26%	18%	26%	21%	19%	25%
Strongly disagree	330	40	11	36	24	11	44
	32%	20%	10%	17%	20%	11%	21%
		be			b		be
Don’t know	99	9	3	12	3	3	12
	10%	4%	2%	6%	3%	2%	6%
NET: Agree	363	104	81	105	70	70	102
	35%	50%	71%	51%	57%	68%	48%
			acdf			acf	
NET: Disagree	575	94	31	90	49	30	99
	55%	45%	27%	44%	40%	29%	46%
		be		be	b		be
Answered	938	198	112	195	119	101	200
Mean Score	2.82	2.44	2.02	2.42	2.40	1.98	2.50
		be		be	be		be
Standard Deviation	1.071	1.062	.967	1.027	1.040	1.032	1.064
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	137	3	59	73	2	81	38	12	6
	13%	14%	12%	14%	14%	14%	14%	11%	9%
Tend to agree	226	4	93	124	3	141	60	18	7
	22%	20%	19%	24% b	20%	24% d	21% d	18%	10%
Tend to disagree	244	5	117	118	4	137	65	29	13
	24%	23%	24%	23%	32%	23%	23%	28%	20%
Strongly disagree	330	6	160	158	3	164	101	37	29
	32%	28%	33%	31%	25%	28%	36% a	36%	43% a
Don’t know	99	3	59	35	1	61	18	7	13
	10%	14%	12% c	7%	9%	10% b	6%	7%	19% abc
NET: Agree	363	8	152	197	4	222	99	30	13
	35%	34%	31%	39% b	34%	38% d	35% d	29%	19%
NET: Disagree	575	11	277	276	8	301	165	66	42
	55%	51%	57%	54%	57%	52%	59% a	64% a	62%
Answered	938	19	429	473	12	523	264	96	55
Mean Score	2.82	2.76	2.88	2.77	2.76	2.74	2.86	2.95	3.18 a
Standard Deviation	1.071	1.111	1.063	1.077	1.067	1.064	1.085	1.035	1.038
Error variance	*	.07	*	*	.10	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	137	107	6	20	2	1	-
	13%	12%	18%	32% a	8%	12%	-%
Tend to agree	226	198	5	14	5	2	-
	22%	22%	17%	22%	22%	28%	-%
Tend to disagree	244	218	7	11	5	2	2
	24%	24%	22%	18%	23%	20%	57%
Strongly disagree	330	297	10	14	7	3	-
	32%	33%	32%	23%	31%	40%	-%
Don’t know	99	87	3	3	3	-	1
	10%	10%	11%	5%	16%	-%	43%
NET: Agree	363	305	11	33	6	3	-
	35%	34%	36%	55% a	30%	40%	-%
NET: Disagree	575	515	16	25	12	5	2
	55%	57% c	54%	40%	55%	60%	57%
Answered	938	820	27	58	18	8	2
Mean Score	2.82	2.86 c	2.76	2.33	2.93	2.88	3.00
Standard Deviation	1.071	1.052	1.167	1.182	1.021	1.141	-
Error variance	*	*	.06	.03	.07	.22	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 79 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I do not feel like I can talk openly to my family about issues related to my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	137	116	3	5	4	4
	13%	12%	8%	16%	41%	65%
Tend to agree	226	197	12	9	2	1
	22%	21%	31%	26%	21%	16%
Tend to disagree	244	221	12	8	2	-
	24%	24%	30%	21%	25%	-%
Strongly disagree	330	307	11	8	-	1
	32%	33%	28%	22%	-%	18%
Don’t know	99	90	2	5	1	-
	10%	10%	4%	14%	13%	-%
NET: Agree	363	314	16	15	5	5
	35%	34%	39%	42%	62%	82%
NET: Disagree	575	528	23	15	2	1
	55%	57%	58%	44%	25%	18%
Answered	938	842	39	30	8	6
Mean Score	2.82	2.85	2.80	2.59	1.81	1.71
Standard Deviation	1.071	1.064	.963	1.079	.913	1.250
Error variance	*	*	.02	.04	.10	.22

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 80

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	472	219	252	154	154	163
	45%	46%	45%	39%	45%	54% ab
Tend to agree	308	138	171	115	104	90
	30%	29%	31%	29%	30%	30%
Tend to disagree	108	57	51	59	31	18
	10%	12%	9%	15% bc	9%	6%
Strongly disagree	56	22	34	31	18	8
	5%	5%	6%	8% c	5%	3%
Don’t know	93	44	49	39	34	20
	9%	9%	9%	10%	10%	7%
NET: Agree	780	357	423	269	258	253
	75%	74%	76%	68%	76% a	85% ab
NET: Disagree	165	80	85	90	49	26
	16%	17%	15%	23% bc	14% c	9%
Answered	944	437	508	359	307	279
Mean Score	1.73	1.73	1.74	1.91 bc	1.71 c	1.54
Standard Deviation	.885	.876	.893	.965	.869	.743
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	472	45	30	26	371	9	65	40	24
	45%	53%	54%	50%	44%	39%	42%	43%	36%
Tend to agree	308	20	15	12	261	5	49	38	22
	30%	24%	28%	23%	31%	23%	31%	41%	32%
Tend to disagree	108	9	3	6	90	4	16	4	7
	10%	11%	6%	11%	11%	16%	10%	5%	11%
Strongly disagree	56	6	2	3	45	1	8	6	6
	5%	8%	3%	6%	5%	7%	5%	6%	9%
Don’t know	93	5	5	6	78	3	18	5	9
	9%	5%	9%	11%	9%	15%	12%	5%	13%
NET: Agree	780	65	45	38	632	14	114	78	46
	75%	76%	82%	73%	75%	62%	73%	84%	68%
NET: Disagree	165	16	5	9	135	5	24	10	13
	16%	18%	9%	17%	16%	23%	15%	11%	19%
Answered	944	81	50	47	767	19	138	88	59
Mean Score	1.73	1.72	1.54	1.70	1.75	1.89	1.76	1.73	1.91
Standard Deviation	.885	.959	.775	.939	.880	1.004	.879	.841	.970
Error variance	*	.01	.01	.01	*	.03	.01	.01	.01

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	472	21	63	62	54	33
	45%	35%	61%	45%	41%	45%
			acd			
Tend to agree	308	23	25	35	45	20
	30%	38%	24%	25%	35%	27%
Tend to disagree	108	10	8	21	10	10
	10%	16%	8%	15%	8%	14%
Strongly disagree	56	2	1	6	9	4
	5%	4%	1%	4%	7%	6%
Don’t know	93	4	6	14	13	6
	9%	6%	6%	10%	10%	9%
NET: Agree	780	44	88	96	99	53
	75%	73%	85%	70%	75%	72%
			c			
NET: Disagree	165	12	10	27	20	14
	16%	20%	9%	19%	15%	20%
Answered	944	56	98	123	119	68
Mean Score	1.73	1.89	1.46	1.76	1.79	1.79
		b		b	b	b
Standard Deviation	.885	.849	.709	.905	.906	.932
Error variance	*	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	472	105	106	237	6	48	14	11	30
	45%	40%	39%	45%	33%	46%	72%	66%	56%
Tend to agree	308	103	89	155	8	27	4	4	18
	30%	39%	33%	29%	42%	25%	23%	21%	34%
Tend to disagree	108	24	42	51	3	15	1	1	1
	10%	9%	15%	10%	17%	14%	5%	7%	2%
Strongly disagree	56	16	16	29	1	9	-	1	2
	5%	6%	6%	5%	5%	9%	-%	5%	3%
Don’t know	93	14	20	57	1	6	-	-	2
	9%	5%	7%	11%	3%	6%	-%	-%	4%
NET: Agree	780	207	195	392	14	75	18	15	47
	75%	79%	72%	74%	74%	71%	95%	88%	90%
NET: Disagree	165	40	57	80	4	25	1	2	3
	16%	15%	21%	15%	22%	23%	5%	12%	5%
Answered	944	247	252	472	18	99	19	17	50
Mean Score	1.73	1.80	1.87	1.73	1.94	1.86	1.33	1.51	1.50
Standard Deviation	.885	.863	.904	.884	.875	1.004	.584	.870	.709
Error variance	*	*	*	*	.05	.01	.02	.05	.01

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	472	38	10	28	16	56	53
	45%	45%	48%	64%	39%	44%	68%
				ade			ade
Tend to agree	308	32	6	6	16	32	9
	30%	38%	32%	15%	40%	25%	12%
		cf			cf	f	
Tend to disagree	108	5	3	3	4	18	9
	10%	6%	15%	7%	9%	14%	11%
Strongly disagree	56	3	1	3	1	11	3
	5%	3%	3%	7%	2%	9%	4%
Don’t know	93	7	*	3	4	11	4
	9%	9%	2%	6%	10%	8%	5%
NET: Agree	780	69	16	34	32	88	62
	75%	82%	80%	79%	79%	69%	80%
		e					
NET: Disagree	165	8	4	6	5	29	11
	16%	9%	18%	15%	12%	22%	15%
						a	
Answered	944	77	20	41	36	117	73
Mean Score	1.73	1.64	1.72	1.55	1.72	1.86	1.47
						f	
Standard Deviation	.885	.754	.852	.946	.760	1.000	.848
Error variance	*	.01	.03	.02	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	472	254	155	133	134
	45%	45%	43%	45%	48%
Tend to agree	308	176	101	96	87
	30%	31%	28%	32%	31%
Tend to disagree	108	55	48	28	26
	10%	10%	13%	9%	9%
Strongly disagree	56	35	21	15	9
	5%	6%	6%	5%	3%
Don’t know	93	44	38	26	24
	9%	8%	10%	9%	8%
NET: Agree	780	429	256	229	222
	75%	76%	70%	77%	79%
					b
NET: Disagree	165	90	69	43	35
	16%	16%	19%	14%	13%
			d		
Answered	944	519	325	272	257
Mean Score	1.73	1.75	1.80	1.72	1.65
			d		
Standard Deviation	.885	.896	.921	.855	.801
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	472	333	212	36	97	55	95	15	14
	45%	44%	45%	38%	50%	45%	41%	56%	44%
Tend to agree	308	252	154	39	62	46	89	6	9
	30%	33%	33%	41%	32%	38%	38%	23%	29%
Tend to disagree	108	86	51	10	20	8	26	3	5
	10%	11%	11%	10%	10%	7%	11%	12%	14%
Strongly disagree	56	35	21	7	5	9	10	-	3
	5%	5%	5%	8%	3%	7%	5%	-%	10%
Don’t know	93	54	33	3	10	5	11	2	1
	9%	7%	7%	3%	5%	4%	5%	8%	3%
NET: Agree	780	585	366	75	159	101	184	21	23
	75%	77%	78%	79%	82%	82%	79%	79%	73%
NET: Disagree	165	121	73	17	25	17	36	3	8
	16%	16%	15%	18%	13%	14%	16%	12%	24%
Answered	944	706	439	92	184	118	221	24	31
Mean Score	1.73	1.75	1.73	1.87	1.64	1.75	1.78	1.53	1.90
Standard Deviation	.885	.855	.850	.897	.788	.878	.833	.738	1.018
Error variance	*	*	*	.01	*	.01	*	.02	.04

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	472	30	17	7	3	17	33	12	139
	45%	40%	44%	68%	24%	49%	56%	82%	50%
Tend to agree	308	25	17	1	6	11	16	2	56
	30%	33% h	43% h	12%	41%	33%	27%	15%	20%
Tend to disagree	108	8	2	2	3	2	8	-	22
	10%	11%	5%	20%	23%	6%	13%	-%	8%
Strongly disagree	56	5	-	-	-	1	-	-	21
	5%	7% f	-%	-%	-%	3%	-%	-%	8% f
Don’t know	93	7	3	-	2	3	2	*	39
	9%	9%	8%	-%	12%	9%	3%	3%	14% f
NET: Agree	780	55	34	9	9	28	49	14	195
	75%	73%	87% h	80%	65%	82%	83% h	97%	70%
NET: Disagree	165	14	2	2	3	3	8	-	44
	16%	18%	5%	20%	23%	9%	13%	-%	16%
Answered	944	68	36	11	12	31	57	14	238
Mean Score	1.73	1.84	1.59	1.51	1.99	1.60	1.55	1.15	1.69
Standard Deviation	.885	.922	.606	.842	.767	.779	.728	.372	.968
Error variance	*	.01	.01	.06	.06	.02	.01	.01	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	472	178	294	141	324
	45%	40%	50%	38%	52%
			a		a
Tend to agree	308	158	150	134	163
	30%	35%	25%	36%	26%
		b		b	
Tend to disagree	108	60	48	57	48
	10%	13%	8%	15%	8%
		b		b	
Strongly disagree	56	23	33	20	35
	5%	5%	6%	5%	6%
Don’t know	93	28	65	19	53
	9%	6%	11%	5%	9%
			a		a
NET: Agree	780	336	444	274	488
	75%	75%	75%	74%	78%
NET: Disagree	165	83	82	77	83
	16%	19%	14%	21%	13%
		b		b	
Answered	944	419	526	351	571
Mean Score	1.73	1.83	1.66	1.87	1.64
		b		b	
Standard Deviation	.885	.872	.889	.881	.877
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	472	85	42	83	52	37	95
	45%	41%	37%	40%	42%	36%	45%
Tend to agree	308	67	36	73	41	36	74
	30%	32%	32%	35%	34%	35%	35%
Tend to disagree	108	29	18	21	15	12	24
	10%	14%	16%	10%	12%	12%	11%
Strongly disagree	56	13	11	16	10	12	10
	5%	6%	9%	8%	9%	12% f	5%
Don’t know	93	13	7	13	4	5	9
	9%	6%	6%	6%	3%	5%	4%
NET: Agree	780	151	79	157	93	74	169
	75%	73%	69%	76%	76%	71%	80% b
NET: Disagree	165	42	29	37	26	24	34
	16%	20%	25%	18%	21%	24%	16%
Answered	944	193	107	194	118	98	203
Mean Score	1.73	1.85	1.97 f	1.84	1.87	1.99 f	1.75
Standard Deviation	.885	.919	.986	.921	.952	1.005	.850
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	472	12	228	226	5	263	127	46	35
	45%	56%	47%	44%	35%	45%	45%	45%	51%
Tend to agree	308	2	134	164	7	166	93	32	17
	30%	7%	28%	32%	52%	28%	33%	31%	25%
Tend to disagree	108	4	38	65	-	59	34	14	1
	10%	18%	8%	13% b	-%	10% d	12% d	14% d	1%
Strongly disagree	56	-	29	25	1	34	13	5	4
	5%	-%	6%	5%	4%	6%	5%	5%	6%
Don’t know	93	4	57	28	1	61	15	5	11
	9%	19%	12% c	6%	9%	11% b	5%	5%	17% bc
NET: Agree	780	14	363	390	11	430	220	78	52
	75%	63%	74%	77%	86%	74%	78%	76%	76%
NET: Disagree	165	4	68	90	1	93	47	19	5
	16%	18%	14%	18%	4%	16%	17%	19%	8%
Answered	944	18	430	480	12	522	267	98	57
Mean Score	1.73	1.52	1.69	1.77	1.72	1.74	1.75	1.78	1.56
Standard Deviation	.885	.853	.894	.874	.737	.899	.860	.892	.870
Error variance	*	.04	*	*	.05	*	*	.01	.01

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	472	418	13	29	10	1	-
	45%	46%	43%	47%	48%	17%	-%
Tend to agree	308	282	8	8	3	4	-
	30%	31% c	28%	12%	14%	53%	-%
Tend to disagree	108	88	4	12	2	-	2
	10%	10%	15%	19% a	10%	-%	57%
Strongly disagree	56	42	1	8	3	2	-
	5%	5%	4%	13% a	12%	23%	-%
Don’t know	93	78	3	5	3	1	1
	9%	9%	11%	9%	16%	7%	43%
NET: Agree	780	700	21	36	13	5	-
	75%	77% c	71%	59%	62%	70%	-%
NET: Disagree	165	130	6	19	5	2	2
	16%	14%	19%	32% a	22%	23%	57%
Answered	944	829	27	56	18	7	2
Mean Score	1.73	1.70	1.77	1.97 a	1.84	2.32	3.00
Standard Deviation	.885	.851	.892	1.142	1.139	1.115	-
Error variance	*	*	.03	.03	.09	.25	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 80 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family totally accept and support me with my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	472	433	14	15	1	2
	45%	47%	35%	41%	11%	26%
Tend to agree	308	282	12	7	2	2
	30%	30%	30%	21%	28%	30%
Tend to disagree	108	91	7	6	2	1
	10%	10%	18%	18%	20%	18%
Strongly disagree	56	46	4	2	2	1
	5%	5%	10%	6%	28%	10%
Don’t know	93	80	3	5	1	1
	9%	9%	8%	14%	13%	16%
NET: Agree	780	715	26	22	3	3
	75%	77%	64%	62%	38%	56%
		c				
NET: Disagree	165	137	11	8	4	2
	16%	15%	28%	24%	48%	28%
			a			
Answered	944	852	38	30	8	5
Mean Score	1.73	1.71	2.03	1.87	2.76	2.14
			a			
Standard Deviation	.885	.863	1.013	.992	1.116	1.102
Error variance	*	*	.03	.03	.16	.24

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 81

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	516	234	281	166	168	182
	50%	49%	51%	42%	49%	61%
					a	ab
Tend to agree	275	135	140	112	91	72
	26%	28%	25%	28%	27%	24%
Tend to disagree	107	51	56	53	35	19
	10%	11%	10%	13%	10%	6%
				c		
Strongly disagree	67	27	39	41	19	7
	6%	6%	7%	10%	6%	2%
				bc	c	
Don’t know	73	33	40	27	28	19
	7%	7%	7%	7%	8%	6%
NET: Agree	790	369	421	278	258	254
	76%	77%	76%	70%	76%	85%
						ab
NET: Disagree	174	78	95	93	54	26
	17%	16%	17%	23%	16%	9%
				bc	c	
Answered	964	447	517	371	313	280
Mean Score	1.71	1.71	1.72	1.91	1.70	1.47
				bc	c	
Standard Deviation	.917	.895	.937	1.012	.896	.732
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	516	44	33	27	412	11	74	35	35
	50%	52%	59%	51%	49%	48%	47%	38%	51%
Tend to agree	275	19	12	14	230	5	55	38	17
	26%	22%	22%	27%	27%	22%	35%	41%	25%
Tend to disagree	107	6	5	5	91	2	11	9	6
	10%	7%	9%	9%	11%	10%	7%	10%	8%
Strongly disagree	67	8	2	4	53	2	6	6	7
	6%	9%	3%	7%	6%	10%	4%	6%	11%
Don’t know	73	8	4	3	59	2	11	5	3
	7%	9%	6%	6%	7%	10%	7%	5%	5%
NET: Agree	790	63	45	41	642	15	129	73	52
	76%	74%	81%	78%	76%	70%	82%	79%	76%
NET: Disagree	174	14	7	8	144	4	17	15	13
	17%	17%	12%	16%	17%	20%	11%	16%	19%
Answered	964	77	51	49	786	20	145	88	65
Mean Score	1.71	1.71	1.53	1.70	1.73	1.79	1.65	1.84	1.78
Standard Deviation	.917	1.001	.805	.929	.915	1.041	.789	.865	1.022
Error variance	*	.01	.01	.01	*	.03	.01	.01	.01

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	516	26	68	58	68	37
	50%	44%	66% ac	42%	52%	50%
Tend to agree	275	16	18	38	29	13
	26%	27%	17%	28%	22%	18%
Tend to disagree	107	9	10	24	10	10
	10%	15%	10%	17% d	8%	14%
Strongly disagree	67	4	3	8	11	6
	6%	7%	3%	6%	8%	8%
Don’t know	73	4	4	10	13	7
	7%	6%	4%	7%	10%	10%
NET: Agree	790	43	87	96	97	51
	76%	71%	83% e	70%	74%	68%
NET: Disagree	174	14	13	32	21	16
	17%	23%	13%	23%	16%	22%
Answered	964	56	100	127	118	67
Mean Score	1.71	1.85 b	1.48	1.85 b	1.70	1.78
Standard Deviation	.917	.966	.805	.934	.972	1.016
Error variance	*	.01	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	516	119	121	268	6	48	11	11	30
	50%	46%	44%	51%	33%	45%	60%	62%	57%
Tend to agree	275	81	75	135	9	35	6	7	18
	26%	31%	28%	25%	51%	34%	30%	38%	34%
Tend to disagree	107	35	35	48	2	10	-	-	3
	10%	13%	13%	9%	12%	9%	-%	-%	6%
Strongly disagree	67	15	27	36	-	8	2	-	-
	6%	6%	10%	7%	-%	7%	10%	-%	-%
Don’t know	73	12	14	43	1	5	-	-	2
	7%	4%	5%	8%	3%	4%	-%	-%	4%
NET: Agree	790	200	196	402	16	83	17	17	47
	76%	77%	72%	76%	85%	79%	90%	100%	90%
NET: Disagree	174	49	62	84	2	17	2	-	3
	17%	19%	23%	16%	12%	16%	10%	-%	6%
Answered	964	249	258	486	18	101	19	17	50
Mean Score	1.71	1.78	1.88	1.70	1.78	1.77	1.61	1.38	1.47
Standard Deviation	.917	.897	1.006	.923	.670	.911	.945	.500	.609
Error variance	*	*	*	*	.03	.01	.05	.02	.01

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	516	44	10	26	13	55	51
	50%	52%	49%	60%	32%	43%	67%
		d		d			de
Tend to agree	275	26	7	10	16	42	14
	26%	30%	33%	23%	40%	33%	18%
					f	f	
Tend to disagree	107	5	3	2	5	13	7
	10%	6%	16%	5%	12%	10%	9%
Strongly disagree	67	2	1	3	3	10	1
	6%	2%	3%	8%	8%	7%	2%
Don’t know	73	8	-	2	3	9	3
	7%	10%	-%	5%	8%	7%	4%
NET: Agree	790	69	17	36	29	97	65
	76%	82%	81%	83%	72%	76%	85%
NET: Disagree	174	7	4	5	8	22	8
	17%	8%	19%	12%	20%	17%	11%
Answered	964	76	20	41	37	120	74
Mean Score	1.71	1.53	1.73	1.57	1.96	1.80	1.43
					af	af	
Standard Deviation	.917	.722	.844	.916	.919	.926	.743
Error variance	*	.01	.03	.02	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	516	288	174	146	146
	50%	51%	48%	49%	52%
Tend to agree	275	147	93	81	66
	26%	26%	26%	27%	24%
Tend to disagree	107	56	40	27	35
	10%	10%	11%	9%	12%
Strongly disagree	67	37	24	23	18
	6%	7%	7%	8%	6%
Don’t know	73	35	32	20	16
	7%	6%	9%	7%	6%
NET: Agree	790	435	267	227	212
	76%	77%	73%	76%	76%
NET: Disagree	174	93	65	50	53
	17%	17%	18%	17%	19%
Answered	964	529	331	277	265
Mean Score	1.71	1.70	1.74	1.73	1.72
Standard Deviation	.917	.920	.935	.941	.934
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	516	364	233	43	99	58	110	15	14
	50%	48%	49%	45%	51%	47%	47%	57%	44%
Tend to agree	275	227	141	26	56	39	76	7	9
	26%	30%	30%	27%	29%	32%	33%	28%	29%
Tend to disagree	107	86	49	14	21	16	26	2	5
	10%	11%	10%	15%	11%	13%	11%	8%	15%
Strongly disagree	67	46	25	10	11	5	10	1	4
	6%	6%	5%	11%	6%	4%	4%	5%	12%
Don’t know	73	36	23	2	7	5	10	1	-
	7%	5%	5%	2%	4%	4%	4%	2%	-%
NET: Agree	790	591	374	69	155	96	186	22	23
	76%	78%	79%	72%	80%	79%	80%	85%	73%
NET: Disagree	174	132	75	24	32	21	36	3	8
	17%	17%	16%	26%	16%	17%	15%	13%	27%
Answered	964	723	449	93	187	118	222	26	32
Mean Score	1.71	1.74	1.70	1.91	1.70	1.74	1.71	1.59	1.94
Standard Deviation	.917	.901	.877	1.025	.890	.863	.840	.849	1.041
Error variance	*	*	*	.01	*	.01	*	.03	.04

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	516	39	22	2	3	14	32	9	151
	50%	52%	55%	21%	19%	41%	55%	65%	55%
Tend to agree	275	21	9	5	9	14	17	3	48
	26%	28% h	22%	43%	69%	40%	29% h	22%	17%
Tend to disagree	107	9	5	3	-	1	9	1	21
	10%	12%	14%	31%	-%	3%	15%	10%	8%
Strongly disagree	67	4	2	1	1	4	-	-	21
	6%	5%	5%	6%	8%	12%	-%	-%	7% f
Don’t know	73	2	2	-	*	2	1	*	37
	7%	3%	5%	-%	3%	5%	2%	3%	13% af
NET: Agree	790	60	30	7	12	28	49	12	199
	76%	80%	76%	64%	88%	80%	84%	87%	72%
NET: Disagree	174	13	7	4	1	5	9	1	42
	17%	17%	18%	36%	8%	14%	15%	10%	15%
Answered	964	73	37	11	13	33	58	14	241
Mean Score	1.71	1.69	1.67	2.21	1.98	1.85	1.59	1.44	1.63
Standard Deviation	.917	.884	.910	.877	.767	.979	.743	.705	.962
Error variance	*	.01	.02	.07	.05	.04	.01	.04	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	516	202	314	153	353
	50%	45%	53%	41%	57%
			a		a
Tend to agree	275	137	138	122	142
	26%	31%	23%	33%	23%
		b		b	
Tend to disagree	107	60	47	57	46
	10%	13%	8%	16%	7%
		b		b	
Strongly disagree	67	29	37	27	34
	6%	7%	6%	7%	5%
Don’t know	73	18	55	9	49
	7%	4%	9%	3%	8%
			a		a
NET: Agree	790	339	451	275	495
	76%	76%	76%	74%	79%
NET: Disagree	174	89	84	85	80
	17%	20%	14%	23%	13%
		b		b	
Answered	964	428	536	360	576
Mean Score	1.71	1.80	1.64	1.89	1.59
		b		b	
Standard Deviation	.917	.922	.908	.937	.872
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	516 50%	97 47% e	46 40%	86 41%	50 41%	36 35%	104 49% e
Tend to agree	275 26%	59 28%	30 26%	72 35%	48 40% ab	33 32%	64 30%
Tend to disagree	107 10%	31 15%	20 18%	26 13%	12 10%	21 20% df	23 11%
Strongly disagree	67 6%	17 8%	15 13%	15 7%	10 8%	11 11%	15 7%
Don’t know	73 7%	2 1%	3 3%	8 4%	1 1%	3 2%	6 3%
NET: Agree	790 76%	155 75%	76 66%	158 76%	98 80% be	69 66%	168 79% be
NET: Disagree	174 17%	48 23%	35 31% cdf	41 20%	23 19%	32 31% cdf	39 18%
Answered	964	204	111	199	121	101	207
Mean Score	1.71	1.85	2.03 f	1.85	1.86	2.08 f	1.76
Standard Deviation	.917	.973	1.065	.921	.919	1.010	.924
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	516	10	257	246	4	281	142	58	35
	50%	43%	53%	48%	30%	48%	50%	56%	52%
Tend to agree	275	5	112	150	6	155	82	25	12
	26%	23%	23%	29% b	47%	27%	29%	25%	18%
Tend to disagree	107	2	43	60	2	56	33	12	6
	10%	8%	9%	12%	14%	10%	12%	12%	8%
Strongly disagree	67	3	37	25	-	47	13	3	4
	6%	12%	8%	5%	-%	8% c	5%	3%	6%
Don’t know	73	3	39	28	1	44	12	5	11
	7%	14%	8%	5%	9%	8%	4%	5%	17% abc
NET: Agree	790	15	369	395	10	436	223	83	47
	76%	66%	76%	78%	77%	75%	79%	81%	70%
NET: Disagree	174	4	80	85	2	103	46	15	9
	17%	20%	16%	17%	14%	18%	16%	15%	14%
Answered	964	19	449	480	12	539	270	98	57
Mean Score	1.71	1.87	1.69	1.72	1.82	1.76	1.70	1.59	1.61
Standard Deviation	.917	1.095	.949	.877	.700	.956	.870	.811	.923
Error variance	*	.07	*	*	.04	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	516	459	17	27	9	3	-
	50%	51%	58%	44%	42%	40%	-%
Tend to agree	275	247	3	11	6	3	2
	26%	27%	10%	19%	27%	33%	57%
Tend to disagree	107	95	2	6	2	2	-
	10%	10%	8%	10%	8%	20%	-%
Strongly disagree	67	45	3	14	3	1	-
	6%	5%	11%	22%	16%	7%	-%
				a			
Don’t know	73	63	4	3	2	-	1
	7%	7%	12%	5%	8%	-%	43%
NET: Agree	790	706	20	38	15	6	2
	76%	78%	68%	62%	69%	73%	57%
		c					
NET: Disagree	174	139	6	20	5	2	-
	17%	15%	19%	33%	23%	27%	-%
				a			
Answered	964	845	26	58	20	8	2
Mean Score	1.71	1.67	1.69	2.11	1.97	1.94	2.00
				a			
Standard Deviation	.917	.872	1.106	1.230	1.127	1.001	-
Error variance	*	*	.05	.03	.08	.17	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 81 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family treat me like any other member of the family

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	516	479	13	14	-	2
	50%	51% b	33%	39%	-%	37%
Tend to agree	275	254	13	4	1	2
	26%	27% c	32% c	11%	7%	30%
Tend to disagree	107	85	5	11	3	*
	10%	9%	12%	31% ab	38%	7%
Strongly disagree	67	54	5	-	4	2
	6%	6%	13% c	-%	42%	26%
Don’t know	73	60	4	7	1	-
	7%	6%	10%	19% a	13%	-%
NET: Agree	790	733	27	18	1	4
	76%	79% bc	65%	50%	7%	67%
NET: Disagree	174	139	10	11	7	2
	17%	15%	25%	31% a	80%	33%
Answered	964	872	37	29	8	6
Mean Score	1.71	1.67	2.05 a	1.91	3.40	2.22
Standard Deviation	.917	.888	1.042	.940	.677	1.307
Error variance	*	*	.03	.03	.06	.24

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 82

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	139	66	72	72	40	26
	13%	14%	13%	18% bc	12%	9%
Tend to agree	254	122	132	106	84	64
	24%	25%	24%	27%	25%	21%
Tend to disagree	264	129	135	90	93	81
	25%	27%	24%	23%	27%	27%
Strongly disagree	267	108	159	85	82	100
	26%	22%	29% a	21%	24%	34% ab
Don’t know	113	55	59	44	42	27
	11%	11%	11%	11%	12%	9%
NET: Agree	393	188	204	179	124	90
	38%	39%	37%	45% bc	36%	30%
NET: Disagree	531	237	294	175	174	181
	51%	49%	53%	44%	51%	61% ab
Answered	924	425	498	354	298	272
Mean Score	2.71	2.65	2.76	2.53	2.72 a	2.94 ab
Standard Deviation	1.041	1.024	1.054	1.069	1.010	.995
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	139	6	5	6	122	*	29	16	11
	13%	7%	10%	11%	14%	2%	18%	17%	17%
Tend to agree	254	20	9	11	213	6	37	26	17
	24%	23%	17%	21%	25%	26%	23%	28%	25%
Tend to disagree	264	30	14	11	209	7	31	25	20
	25%	35%	26%	21%	25%	31%	20%	28%	29%
Strongly disagree	267	23	17	16	210	5	40	18	14
	26%	27%	32%	31%	25%	25%	26%	19%	21%
Don’t know	113	7	8	8	90	4	20	8	6
	11%	8%	15%	16%	11%	17%	13%	8%	8%
NET: Agree	393	26	15	17	335	6	65	41	28
	38%	30%	27%	32%	40%	28%	42%	45%	41%
NET: Disagree	531	52	32	27	420	12	71	43	34
	51%	62%	58%	52%	50%	55%	46%	47%	50%
Answered	924	78	47	44	755	18	136	85	62
Mean Score	2.71	2.89	2.94	2.85	2.67	2.94	2.61	2.53	2.60
Standard Deviation	1.041	.915	1.026	1.075	1.050	.861	1.121	1.022	1.042
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	139	10	8	22	13	14
	13%	16%	7%	16%	10%	19% b
Tend to agree	254	20	40	36	24	8
	24%	33% de	39% de	26% e	18%	11%
Tend to disagree	264	15	18	34	41	18
	25%	26%	17%	25%	32% b	25%
Strongly disagree	267	8	30	33	38	24
	26%	13%	29% a	24%	29% a	33% a
Don’t know	113	8	9	11	16	9
	11%	13%	8%	8%	12%	12%
NET: Agree	393	29	48	58	37	22
	38%	48% de	46% d	42% d	28%	30%
NET: Disagree	531	23	47	67	79	43
	51%	38%	45%	49%	60% a	58% a
Answered	924	52	95	126	116	65
Mean Score	2.71	2.40	2.73	2.63	2.90 a	2.81 a
Standard Deviation	1.041	.956	.996	1.061	.986	1.164
Error variance	*	.01	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	139	41	46	61	9	29	5	11	9
	13%	16%	17%	12%	48%	27%	29%	62%	17%
Tend to agree	254	75	84	119	2	24	7	2	18
	24%	29%	31%	22%	12%	23%	37%	13%	35%
Tend to disagree	264	71	61	135	3	20	3	3	16
	25%	27%	22%	26%	17%	19%	18%	15%	31%
Strongly disagree	267	50	58	148	3	25	3	1	6
	26%	19%	21%	28%	17%	24%	17%	5%	12%
Don’t know	113	24	24	66	1	7	-	1	3
	11%	9%	9%	12%	6%	7%	-%	4%	5%
NET: Agree	393	116	130	180	11	53	12	13	27
	38%	45%	48%	34%	60%	50%	65%	76%	52%
NET: Disagree	531	121	119	283	6	46	7	4	23
	51%	46%	44%	53%	34%	43%	35%	21%	43%
Answered	924	237	249	463	17	98	19	16	50
Mean Score	2.71	2.55	2.52	2.80	2.02	2.43	2.23	1.62	2.40
Standard Deviation	1.041	1.011	1.043	1.032	1.221	1.166	1.076	.973	.936
Error variance	*	*	*	*	.10	.01	.06	.07	.02

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	139	23	10	13	17	26	6
	13%	27%	49%	30%	42%	21%	8%
		f		f	ef	f	
Tend to agree	254	23	5	6	13	35	9
	24%	27%	23%	15%	32%	27%	12%
		f			f	f	
Tend to disagree	264	18	2	14	5	28	24
	25%	22%	12%	31%	12%	22%	31%
				d			d
Strongly disagree	267	13	2	6	1	27	29
	26%	15%	10%	14%	2%	21%	38%
		d				d	acde
Don’t know	113	7	1	4	5	12	9
	11%	9%	6%	10%	12%	10%	11%
NET: Agree	393	46	15	19	30	61	15
	38%	54%	72%	45%	74%	48%	20%
		f		f	acef	f	
NET: Disagree	531	31	5	20	6	55	53
	51%	37%	22%	46%	15%	43%	69%
		d		d		d	acde
Answered	924	77	19	39	36	116	68
Mean Score	2.71	2.28	1.83	2.33	1.72	2.48	3.11
		d		d		d	acde
Standard Deviation	1.041	1.067	1.053	1.106	.810	1.088	.962
Error variance	*	.02	.05	.03	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	139	70	54	41	50
	13%	12%	15%	14%	18% a
Tend to agree	254	139	89	68	71
	24%	25%	24%	23%	25%
Tend to disagree	264	141	91	79	73
	25%	25%	25%	26%	26%
Strongly disagree	267	157	88	75	59
	26%	28% d	24%	25%	21%
Don’t know	113	57	42	34	28
	11%	10%	12%	12%	10%
NET: Agree	393	209	143	110	121
	38%	37%	39%	37%	43%
NET: Disagree	531	297	178	154	132
	51%	53%	49%	52%	47%
Answered	924	506	321	263	252
Mean Score	2.71	2.76 d	2.66	2.71	2.56
Standard Deviation	1.041	1.040	1.053	1.046	1.056
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	139	122	67	23	42	24	31	10	13
	13%	16%	14%	25%	21%	19%	13%	37%	40%
Tend to agree	254	220	124	28	50	39	63	10	11
	24%	29%	26%	29%	26%	32%	27%	38%	34%
Tend to disagree	264	201	135	20	45	29	75	2	7
	25%	26%	29%	21%	23%	24%	32%	9%	22%
Strongly disagree	267	147	100	20	43	21	42	2	1
	26%	19%	21%	20%	22%	17%	18%	8%	4%
Don’t know	113	70	45	4	15	9	21	2	-
	11%	9%	9%	4%	8%	8%	9%	8%	-%
NET: Agree	393	342	192	52	92	63	94	19	23
	38%	45%	41%	54%	47%	52%	41%	74%	74%
NET: Disagree	531	348	235	40	87	50	117	5	8
	51%	46%	50%	42%	45%	41%	50%	18%	26%
Answered	924	690	427	91	179	113	211	24	32
Mean Score	2.71	2.54	2.63	2.39	2.49	2.42	2.60	1.89	1.89
Standard Deviation	1.041	1.015	1.011	1.092	1.095	1.021	.967	.944	.883
Error variance	*	*	*	.01	.01	.01	*	.04	.03

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	139	21	11	3	6	10	9	2	17
	13%	27% h	28% h	31%	42%	30%	16% h	16%	6%
Tend to agree	254	25	17	2	5	14	20	4	34
	24%	33% h	42% h	23%	39%	40%	34% h	27%	12%
Tend to disagree	264	10	8	1	1	7	20	5	63
	25%	14%	20%	11%	9%	20%	33% a	36%	23%
Strongly disagree	267	15	3	4	1	-	9	2	119
	26%	20%	6%	36%	7%	-%	15%	14%	43% abf
Don’t know	113	4	1	-	*	3	1	1	44
	11%	5%	3%	-%	3%	10%	1%	8%	16% abf
NET: Agree	393	46	28	6	11	24	30	6	51
	38%	61% h	71% h	54%	81%	70%	50% h	43%	18%
NET: Disagree	531	26	10	5	2	7	28	7	183
	51%	34%	26%	46%	16%	20%	49% b	50%	66% abf
Answered	924	71	38	11	13	31	58	13	234
Mean Score	2.71	2.29	2.05	2.51	1.80	1.89	2.48 b	2.52	3.22 abf
Standard Deviation	1.041	1.110	.883	1.323	.910	.747	.948	.984	.948
Error variance	*	.02	.02	.16	.08	.02	.02	.08	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	139	102	37	93	41
	13%	23% b	6%	25% b	7%
Tend to agree	254	153	101	136	112
	24%	34% b	17%	37% b	18%
Tend to disagree	264	100	164	85	167
	25%	22%	28%	23%	27%
Strongly disagree	267	63	204	38	223
	26%	14%	35% a	10%	36% a
Don’t know	113	29	85	17	82
	11%	6%	14% a	5%	13% a
NET: Agree	393	255	138	229	153
	38%	57% b	23%	62% b	25%
NET: Disagree	531	163	368	123	389
	51%	37%	62% a	33%	62% a
Answered	924	418	506	353	543
Mean Score	2.71	2.30	3.06 a	2.19	3.05 a
Standard Deviation	1.041	1.001	.945	.951	.960
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	139	33	32	34	28	30	39
	13%	16%	28%	16%	23%	29%	19%
			ac			acf	
Tend to agree	254	70	36	76	42	28	68
	24%	34%	32%	37%	35%	27%	32%
Tend to disagree	264	46	26	41	34	19	46
	25%	22%	23%	20%	28%	18%	22%
Strongly disagree	267	36	16	35	11	21	42
	26%	18%	14%	17%	9%	20%	20%
		d				d	d
Don’t know	113	20	5	21	7	6	17
	11%	10%	4%	10%	6%	5%	8%
NET: Agree	393	104	68	110	70	58	107
	38%	50%	59%	53%	58%	56%	50%
NET: Disagree	531	83	42	76	45	40	88
	51%	40%	37%	37%	37%	38%	42%
Answered	924	186	110	186	115	98	196
Mean Score	2.71	2.46	2.24	2.41	2.24	2.31	2.47
Standard Deviation	1.041	1.000	1.027	.993	.934	1.124	1.043
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	139	6	59	71	2	88	36	12	3
	13%	26%	12%	14%	18%	15% d	13%	11%	5%
Tend to agree	254	4	111	134	4	128	84	37	5
	24%	16%	23%	26%	29%	22% d	30% ad	36% ad	7%
Tend to disagree	264	4	123	133	2	154	73	28	10
	25%	20%	25%	26%	18%	26% d	26% d	27%	14%
Strongly disagree	267	3	129	130	3	152	60	20	35
	26%	15%	26%	26%	25%	26%	21%	19%	51% abc
Don’t know	113	5	66	40	1	62	28	7	16
	11%	23%	14% c	8%	9%	11%	10%	7%	24% abc
NET: Agree	393	9	170	206	6	216	121	48	8
	38%	42%	35%	40%	47%	37% d	43% d	47% d	11%
NET: Disagree	531	8	252	263	6	306	133	48	44
	51%	35%	52%	52%	44%	52%	47%	46%	65% bc
Answered	924	17	422	469	12	522	254	96	52
Mean Score	2.71	2.31	2.76	2.69	2.56	2.71	2.62	2.58	3.46 abc
Standard Deviation	1.041	1.169	1.037	1.038	1.147	1.061	1.001	.954	.901
Error variance	*	.09	*	*	.12	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	139	110	4	20	3	1	-
	13%	12%	14%	33% a	13%	12%	-%
Tend to agree	254	226	7	14	2	2	-
	24%	25%	23%	23%	8%	28%	-%
Tend to disagree	264	231	8	15	6	3	2
	25%	25%	26%	25%	26%	37%	57%
Strongly disagree	267	239	8	7	10	2	-
	26%	26% c	27%	11%	46%	23%	-%
Don’t know	113	102	3	5	1	-	1
	11%	11%	10%	8%	7%	-%	43%
NET: Agree	393	336	11	34	5	3	-
	38%	37%	37%	56% a	21%	40%	-%
NET: Disagree	531	470	16	22	16	5	2
	51%	52% c	53%	36%	72%	60%	57%
Answered	924	805	27	57	20	8	2
Mean Score	2.71	2.74 c	2.73	2.15	3.13	2.72	3.00
Standard Deviation	1.041	1.029	1.075	1.049	1.090	1.016	-
Error variance	*	*	.05	.02	.08	.17	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 82 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family have been over-protective because of my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	139	119	4	8	2	4
	13%	13%	9%	23%	21%	63%
Tend to agree	254	229	14	6	1	1
	24%	25%	33%	16%	10%	20%
Tend to disagree	264	242	9	9	1	*
	25%	26%	22%	24%	14%	7%
Strongly disagree	267	242	9	7	4	1
	26%	26%	22%	19%	42%	10%
Don’t know	113	98	6	6	1	-
	11%	11%	14%	18%	13%	-%
NET: Agree	393	349	17	14	3	5
	38%	37%	42%	39%	31%	83%
NET: Disagree	531	485	18	15	5	1
	51%	52%	44%	43%	56%	17%
Answered	924	833	35	29	8	6
Mean Score	2.71	2.73	2.67	2.48	2.88	1.64
Standard Deviation	1.041	1.033	.983	1.149	1.336	1.073
Error variance	*	*	.03	.05	.22	.16

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 83

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	147	71	76	74	35	38
	14%	15%	14%	19%	10%	13%
				b		
Tend to agree	260	130	130	98	87	75
	25%	27%	23%	25%	26%	25%
Tend to disagree	245	109	135	80	92	73
	24%	23%	24%	20%	27%	24%
					a	
Strongly disagree	244	106	139	90	83	71
	24%	22%	25%	23%	25%	24%
Don’t know	141	64	77	56	43	42
	14%	13%	14%	14%	13%	14%
NET: Agree	407	201	206	172	122	113
	39%	42%	37%	43%	36%	38%
				b		
NET: Disagree	489	215	274	170	175	144
	47%	45%	49%	43%	51%	48%
					a	
Answered	896	416	480	342	297	257
Mean Score	2.65	2.60	2.70	2.54	2.75	2.68
					a	
Standard Deviation	1.049	1.044	1.052	1.100	.992	1.035
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	147	7	5	6	128	1	21	17	10
	14%	9%	9%	12%	15%	4%	14%	19%	15%
Tend to agree	260	26	13	12	210	7	36	21	23
	25%	30%	23%	22%	25%	32%	23%	23%	33%
Tend to disagree	245	16	13	16	199	5	41	27	12
	24%	19%	24%	31%	24%	25%	26%	30%	18%
Strongly disagree	244	25	18	9	192	5	31	19	12
	24%	29%	33%	18%	23%	22%	20%	21%	17%
Don’t know	141	11	6	9	116	4	27	7	12
	14%	13%	10%	17%	14%	17%	17%	8%	17%
NET: Agree	407	33	18	18	338	8	58	39	33
	39%	39%	32%	34%	40%	36%	37%	42%	48%
NET: Disagree	489	41	31	25	391	10	72	47	24
	47%	48%	57%	48%	46%	47%	46%	51%	35%
Answered	896	74	49	43	729	18	129	85	56
Mean Score	2.65	2.79	2.90	2.65	2.62	2.78	2.63	2.57	2.46
Standard Deviation	1.049	1.025	1.027	.986	1.056	.927	1.021	1.057	1.019
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	147	10	6	31	18	12
	14%	17%	6%	23%	14%	17%
		b		b		b
Tend to agree	260	18	28	29	30	17
	25%	30%	27%	21%	23%	23%
Tend to disagree	245	12	28	36	26	11
	24%	21%	27%	27%	20%	15%
Strongly disagree	244	10	35	18	37	24
	24%	17%	34%	13%	28%	33%
			ac		c	ac
Don’t know	141	9	6	22	20	9
	14%	14%	6%	16%	15%	13%
NET: Agree	407	29	34	60	49	30
	39%	48%	33%	44%	37%	40%
NET: Disagree	489	23	64	54	63	35
	47%	38%	61%	40%	48%	47%
			ac			
Answered	896	51	98	115	112	65
Mean Score	2.65	2.44	2.95	2.36	2.73	2.72
			ac		c	c
Standard Deviation	1.049	1.037	.952	1.048	1.099	1.163
Error variance	*	.02	.01	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	147	45	39	65	1	24	3	7	8
	14%	17%	14%	12%	4%	23%	17%	41%	15%
Tend to agree	260	83	79	126	11	28	11	5	17
	25%	32%	29%	24%	60%	26%	60%	32%	33%
Tend to disagree	245	61	61	125	2	25	3	4	11
	24%	23%	23%	24%	12%	24%	18%	22%	20%
Strongly disagree	244	45	61	133	4	24	1	1	10
	24%	17%	22%	25%	21%	22%	6%	5%	19%
Don’t know	141	27	33	79	1	4	-	-	7
	14%	10%	12%	15%	3%	4%	-%	-%	13%
NET: Agree	407	128	118	192	12	52	14	12	25
	39%	49%	43%	36%	64%	49%	76%	73%	47%
NET: Disagree	489	106	122	258	6	49	4	5	21
	47%	40%	45%	49%	33%	47%	24%	27%	39%
Answered	896	234	240	450	18	101	19	17	46
Mean Score	2.65	2.45	2.60	2.72	2.52	2.48	2.13	1.92	2.50
Standard Deviation	1.049	1.010	1.037	1.041	.904	1.098	.767	.943	1.024
Error variance	*	*	*	*	.05	.01	.03	.06	.03

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	147	23	3	12	11	31	7
	14%	27%	16%	28%	26%	24%	9%
		f		f	f	f	
Tend to agree	260	28	11	14	12	34	14
	25%	33%	52%	31%	31%	26%	19%
Tend to disagree	245	11	4	6	6	23	15
	24%	13%	17%	15%	14%	18%	20%
Strongly disagree	244	17	2	9	7	25	28
	24%	20%	11%	20%	17%	20%	36%
							ade
Don’t know	141	6	1	3	5	15	12
	14%	7%	4%	6%	12%	12%	16%
NET: Agree	407	51	14	26	23	65	22
	39%	60%	68%	59%	57%	50%	28%
		f		f	f	f	
NET: Disagree	489	27	6	15	13	48	43
	47%	32%	28%	35%	32%	37%	56%
							acde
Answered	896	78	20	41	36	113	64
Mean Score	2.65	2.27	2.24	2.28	2.26	2.37	2.98
							acde
Standard Deviation	1.049	1.108	.881	1.118	1.100	1.114	1.051
Error variance	*	.02	.04	.03	.04	.01	.02

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	147	86	62	49	38
	14%	15%	17%	17%	13%
Tend to agree	260	158	79	76	71
	25%	28%	22%	25%	25%
		b			
Tend to disagree	245	133	76	69	62
	24%	24%	21%	23%	22%
Strongly disagree	244	116	89	65	73
	24%	21%	24%	22%	26%
Don’t know	141	71	57	39	36
	14%	13%	16%	13%	13%
NET: Agree	407	244	141	125	109
	39%	43%	39%	42%	39%
NET: Disagree	489	249	165	134	135
	47%	44%	45%	45%	48%
Answered	896	493	306	258	244
Mean Score	2.65	2.57	2.63	2.58	2.70
Standard Deviation	1.049	1.033	1.107	1.063	1.060
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	147	124	74	26	22	26	33	4	12
	14%	16%	16%	28%	11%	22%	14%	17%	39%
Tend to agree	260	206	122	27	63	38	69	11	5
	25%	27%	26%	28%	32%	31%	30%	42%	17%
Tend to disagree	245	194	119	16	45	26	61	3	8
	24%	26%	25%	16%	23%	21%	26%	12%	26%
Strongly disagree	244	158	105	19	47	22	40	5	6
	24%	21%	22%	20%	24%	18%	17%	21%	18%
Don’t know	141	78	51	8	17	10	28	2	-
	14%	10%	11%	8%	9%	8%	12%	8%	-%
NET: Agree	407	329	197	53	85	64	103	15	18
	39%	43%	42%	55%	44%	53%	44%	59%	56%
NET: Disagree	489	352	224	35	93	48	102	9	14
	47%	46%	47%	36%	48%	39%	44%	33%	44%
Answered	896	681	421	88	177	112	204	24	32
Mean Score	2.65	2.57	2.61	2.32	2.67	2.39	2.53	2.41	2.22
Standard Deviation	1.049	1.036	1.047	1.126	1.005	1.057	.988	1.052	1.164
Error variance	*	*	*	.01	.01	.01	*	.05	.05

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	147	13	17	4	2	12	6	5	24
	14%	17% h	43% afh	39%	16%	36%	10%	36%	9%
Tend to agree	260	31	12	5	7	10	24	1	54
	25%	41% h	31%	48%	50%	29%	41% h	4%	19%
Tend to disagree	245	16	3	1	3	7	13	*	51
	24%	21%	8%	5%	23%	22%	23%	3%	18%
Strongly disagree	244	11	3	1	-	3	12	8	86
	24%	14%	8%	8%	-%	7%	21%	54%	31% ab
Don’t know	141	4	4	-	1	2	3	*	63
	14%	6%	10%	-%	10%	6%	5%	3%	23% af
NET: Agree	407	44	29	9	9	22	30	6	78
	39%	59% h	74% fh	87%	67%	65%	51% h	40%	28%
NET: Disagree	489	27	6	1	3	10	26	8	137
	47%	35% b	16%	13%	23%	29%	44% b	57%	49% ab
Answered	896	71	36	11	12	32	56	14	215
Mean Score	2.65	2.34 b	1.79	1.82	2.07	2.00	2.58 b	2.77	2.93 abf
Standard Deviation	1.049	.956	.952	.899	.688	.979	.956	1.482	1.045
Error variance	*	.01	.03	.07	.05	.04	.02	.17	*

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	147	99	48	104	39
	14%	22%	8%	28%	6%
		b		b	
Tend to agree	260	131	129	114	135
	25%	29%	22%	31%	22%
		b		b	
Tend to disagree	245	109	136	79	160
	24%	24%	23%	21%	26%
Strongly disagree	244	74	170	52	188
	24%	17%	29%	14%	30%
			a		a
Don’t know	141	33	108	20	103
	14%	7%	18%	5%	16%
			a		a
NET: Agree	407	230	177	219	173
	39%	52%	30%	59%	28%
		b		b	
NET: Disagree	489	183	306	131	349
	47%	41%	52%	35%	56%
			a		a
Answered	896	413	483	350	522
Mean Score	2.65	2.38	2.89	2.22	2.96
			a		a
Standard Deviation	1.049	1.038	1.003	1.036	.956
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	147	45	40	47	28	30	52
	14%	22%	35% acdf	23%	23%	29%	24%
Tend to agree	260	67	38	64	40	37	59
	25%	33%	33%	31%	33%	36%	28%
Tend to disagree	245	46	20	50	24	18	51
	24%	22%	17%	24%	19%	18%	24%
Strongly disagree	244	30	12	28	26	11	35
	24%	14%	10%	13%	21% be	11%	16%
Don’t know	141	18	5	18	4	6	16
	14%	9%	4%	9%	3%	6%	7%
NET: Agree	407	112	78	111	68	67	111
	39%	54%	68% acf	54%	56%	65% f	52%
NET: Disagree	489	76	31	78	50	30	86
	47%	37%	27%	38%	41% b	29%	40% be
Answered	896	188	109	189	118	97	197
Mean Score	2.65	2.32 b	2.03	2.31 b	2.41 be	2.11	2.35 b
Standard Deviation	1.049	1.008	.988	1.004	1.083	.983	1.055
Error variance	*	.01	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	147	7	72	68	1	88	39	13	7
	14%	33%	15%	13%	4%	15%	14%	12%	10%
Tend to agree	260	3	103	150	4	143	80	29	7
	25%	13%	21%	29%	29%	24%	28%	29%	11%
				b		d	d	d	
Tend to disagree	245	3	108	126	5	131	75	25	13
	24%	13%	22%	25%	41%	22%	27%	25%	19%
Strongly disagree	244	4	133	105	2	134	66	28	16
	24%	20%	27%	21%	16%	23%	23%	27%	24%
			c						
Don’t know	141	5	72	60	1	88	21	7	25
	14%	21%	15%	12%	9%	15%	7%	7%	37%
						bc			abc
NET: Agree	407	10	174	218	4	231	120	42	14
	39%	46%	36%	43%	33%	40%	42%	41%	21%
				b		d	d	d	
NET: Disagree	489	7	241	230	8	265	141	53	29
	47%	33%	49%	45%	58%	45%	50%	52%	43%
Answered	896	17	416	448	12	496	261	95	43
Mean Score	2.65	2.24	2.73	2.60	2.76	2.63	2.64	2.72	2.89
Standard Deviation	1.049	1.269	1.089	1.006	.834	1.064	1.020	1.033	1.084
Error variance	*	.09	*	*	.06	*	*	.01	.03

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	147	119	6	16	3	1	-
	14%	13%	19%	27%	15%	12%	-%
				a			
Tend to agree	260	232	5	19	2	2	-
	25%	26%	15%	31%	10%	21%	-%
Tend to disagree	245	216	7	10	7	3	2
	24%	24%	23%	17%	31%	44%	57%
Strongly disagree	244	219	7	12	3	2	-
	24%	24%	24%	20%	13%	23%	-%
Don’t know	141	122	6	3	7	-	1
	14%	13%	19%	5%	30%	-%	43%
NET: Agree	407	351	10	36	6	3	-
	39%	39%	34%	58%	26%	33%	-%
				a			
NET: Disagree	489	434	14	23	10	5	2
	47%	48%	47%	37%	44%	67%	57%
Answered	896	785	24	58	15	8	2
Mean Score	2.65	2.68	2.63	2.32	2.60	2.79	3.00
		c					
Standard Deviation	1.049	1.038	1.167	1.106	1.062	.997	-
Error variance	*	*	.06	.02	.09	.17	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 83 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not like to talk about my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	147	124	4	9	2	5
	14%	13%	9%	26%	18%	77%
				ab		
Tend to agree	260	242	9	5	1	*
	25%	26%	21%	14%	10%	7%
Tend to disagree	245	218	14	6	4	1
	24%	23%	34%	18%	45%	16%
Strongly disagree	244	229	6	7	-	-
	24%	25%	14%	19%	-%	-%
Don’t know	141	120	9	8	2	-
	14%	13%	22%	23%	26%	-%
NET: Agree	407	366	12	14	2	5
	39%	39%	30%	40%	28%	84%
NET: Disagree	489	447	20	13	4	1
	47%	48%	48%	37%	45%	16%
Answered	896	812	32	27	6	6
Mean Score	2.65	2.68	2.68	2.38	2.37	1.39
Standard Deviation	1.049	1.043	.912	1.208	.924	.815
Error variance	*	*	.03	.05	.12	.10

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 84

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	238	95	142	101	75	62
	23%	20%	26% a	25%	22%	21%
Tend to agree	397	185	212	149	122	127
	38%	39%	38%	37%	36%	42%
Tend to disagree	155	84	71	56	54	45
	15%	18% b	13%	14%	16%	15%
Strongly disagree	130	68	62	46	47	38
	13%	14%	11%	11%	14%	13%
Don’t know	117	48	69	47	42	28
	11%	10%	12%	12%	12%	9%
NET: Agree	635	280	355	250	197	188
	61%	58%	64%	63%	58%	63%
NET: Disagree	285	152	133	101	101	83
	27%	32% b	24%	25%	30%	28%
Answered	920	432	488	351	298	271
Mean Score	2.19	2.29 b	2.11	2.13	2.24	2.22
Standard Deviation	.978	.981	.968	.975	1.002	.953
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	238	19	14	12	192	6	41	16	19
	23%	22%	26%	23%	23%	29%	26%	18%	28%
Tend to agree	397	27	17	18	335	8	65	48	16
	38%	32%	31%	35%	40%	36%	42%	52%	24%
Tend to disagree	155	18	9	9	119	2	19	13	18
	15%	21%	16%	18%	14%	11%	12%	14%	26%
Strongly disagree	130	11	8	6	106	3	14	9	8
	13%	13%	14%	11%	13%	13%	9%	10%	11%
Don’t know	117	11	7	7	92	2	16	6	7
	11%	13%	13%	13%	11%	10%	10%	6%	11%
NET: Agree	635	45	31	31	527	14	106	65	35
	61%	53%	57%	59%	62%	65%	68%	70%	52%
NET: Disagree	285	29	16	15	225	5	34	22	26
	27%	34%	30%	28%	27%	25%	22%	24%	38%
Answered	920	74	48	45	752	20	140	87	61
Mean Score	2.19	2.29	2.20	2.18	2.18	2.10	2.05	2.17	2.24
Standard Deviation	.978	1.005	1.052	.974	.972	1.043	.919	.855	1.037
Error variance	*	.01	.01	.01	*	.03	.01	.01	.02

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	238	15	19	31	29	16
	23%	24%	18%	22%	22%	22%
Tend to agree	397	20	38	55	57	27
	38%	33%	36%	40%	44%	37%
Tend to disagree	155	11	13	15	17	10
	15%	18%	13%	11%	13%	13%
Strongly disagree	130	7	20	17	16	13
	13%	11%	19%	12%	12%	17%
Don’t know	117	8	14	19	12	8
	11%	13%	14%	14%	9%	10%
NET: Agree	635	35	56	86	87	44
	61%	57%	54%	63%	66%	59%
NET: Disagree	285	17	33	32	33	22
	27%	29%	32%	24%	25%	30%
Answered	920	52	90	118	119	66
Mean Score	2.19	2.18	2.39	2.16	2.16	2.28
Standard Deviation	.978	.990	1.058	.971	.947	1.050
Error variance	*	.02	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	238	62	53	121	6	33	8	8	19
	23%	24%	19%	23%	35%	31%	45%	48%	36%
Tend to agree	397	117	114	192	9	46	7	7	17
	38%	45%	42%	36%	48%	43%	40%	41%	31%
Tend to disagree	155	38	40	81	3	11	-	2	9
	15%	15%	15%	15%	14%	11%	-%	11%	17%
Strongly disagree	130	19	40	72	-	4	3	-	5
	13%	7%	15%	14%	-%	4%	15%	-%	9%
Don’t know	117	25	26	64	1	12	-	-	3
	11%	10%	10%	12%	3%	11%	-%	-%	7%
NET: Agree	635	179	166	313	15	79	16	15	36
	61%	69%	61%	59%	83%	74%	85%	89%	68%
NET: Disagree	285	57	80	153	3	15	3	2	14
	27%	22%	29%	29%	14%	14%	15%	11%	26%
Answered	920	236	246	466	18	94	19	17	49
Mean Score	2.19	2.06	2.27	2.22	1.79	1.85	1.86	1.62	1.98
Standard Deviation	.978	.865	.974	1.001	.698	.787	1.051	.688	.985
Error variance	*	*	*	*	.03	.01	.06	.03	.02

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	238	28	5	17	11	28	12
	23%	33% f	23%	40% ef	28%	22%	16%
Tend to agree	397	37	11	11	14	53	34
	38%	44%	55%	26%	36%	41%	44%
Tend to disagree	155	4	2	4	7	17	10
	15%	5%	8%	10%	18% a	13%	14%
Strongly disagree	130	9	2	6	4	18	13
	13%	11%	12%	13%	10%	14%	16%
Don’t know	117	6	*	5	3	12	8
	11%	7%	2%	11%	8%	10%	10%
NET: Agree	635	65	16	29	26	81	46
	61%	77% ef	78%	66%	63%	63%	60%
NET: Disagree	285	13	4	10	12	35	23
	27%	16%	19%	23%	29%	27%	30% a
Answered	920	78	20	39	37	116	69
Mean Score	2.19	1.94	2.08	1.96	2.12	2.22	2.34 a
Standard Deviation	.978	.945	.908	1.089	.983	.990	.977
Error variance	*	.01	.04	.03	.03	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	238	130	89	70	71
	23%	23%	24%	24%	25%
Tend to agree	397	225	139	127	114
	38%	40%	38%	43%	41%
Tend to disagree	155	86	53	35	33
	15%	15%	15%	12%	12%
Strongly disagree	130	74	38	33	35
	13%	13%	10%	11%	12%
Don’t know	117	48	45	32	28
	11%	9%	12%	11%	10%
NET: Agree	635	355	227	197	185
	61%	63%	63%	66%	66%
NET: Disagree	285	160	91	68	68
	27%	28%	25%	23%	24%
Answered	920	515	318	265	253
Mean Score	2.19	2.20	2.13	2.11	2.12
Standard Deviation	.978	.978	.953	.939	.977
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	238	184	109	29	51	46	61	10	11
	23%	24%	23%	30%	26%	37%	26%	38%	34%
Tend to agree	397	323	207	45	77	49	106	11	15
	38%	43%	44%	47%	40%	40%	46%	42%	46%
Tend to disagree	155	114	69	9	33	12	34	2	2
	15%	15%	15%	9%	17%	10%	15%	6%	6%
Strongly disagree	130	74	44	7	22	10	14	3	4
	13%	10%	9%	7%	11%	8%	6%	12%	13%
Don’t know	117	64	42	6	12	6	17	1	-
	11%	8%	9%	6%	6%	5%	7%	2%	-%
NET: Agree	635	507	316	74	128	95	167	21	26
	61%	67%	67%	77%	66%	78%	72%	79%	81%
NET: Disagree	285	188	113	16	55	22	49	5	6
	27%	25%	24%	16%	28%	18%	21%	18%	19%
Answered	920	695	429	89	182	117	215	26	32
Mean Score	2.19	2.11	2.11	1.93	2.14	1.88	2.01	1.93	1.97
Standard Deviation	.978	.919	.902	.856	.962	.902	.842	.991	.974
Error variance	*	*	*	.01	.01	.01	*	.04	.03

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	238 23%	29 39% h	14 35% h	3 31%	2 12%	10 29%	20 35% h	2 17%	54 19%
Tend to agree	397 38%	27 36%	18 45% h	7 64%	5 40%	16 47%	28 48% h	5 38%	74 27%
Tend to disagree	155 15%	10 13%	2 5%	- -%	4 29%	- -%	7 13%	- -%	41 15%
Strongly disagree	130 13%	5 6%	4 9%	1 6%	2 16%	4 13%	1 1%	4 28%	56 20% af
Don’t know	117 11%	4 5%	2 5%	- -%	* 3%	4 11%	2 4%	2 17%	53 19% abf
NET: Agree	635 61%	56 75% h	32 81% h	10 94%	7 52%	26 76%	48 82% h	8 56%	128 46%
NET: Disagree	285 27%	15 20%	6 14%	1 6%	6 45%	4 13%	8 14%	4 28%	97 35% abf
Answered	920	71	37	11	13	31	56	12	225
Mean Score	2.19	1.86	1.87	1.80	2.50	1.96	1.80	2.45	2.44 abf
Standard Deviation	.978	.904	.905	.735	.948	.971	.723	1.204	1.107
Error variance	*	.01	.02	.05	.08	.04	.01	.12	.01

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	238	120	118	113	117
	23%	27% b	20%	31% b	19%
Tend to agree	397	197	201	172	217
	38%	44% b	34%	47% b	35%
Tend to disagree	155	64	91	42	106
	15%	14%	15%	11%	17% a
Strongly disagree	130	37	93	24	104
	13%	8%	16% a	6%	17% a
Don’t know	117	30	87	18	81
	11%	7%	15% a	5%	13% a
NET: Agree	635	317	318	285	334
	61%	71% b	54%	77% b	53%
NET: Disagree	285	100	185	66	210
	27%	22%	31% a	18%	34% a
Answered	920	417	503	351	544
Mean Score	2.19	2.04	2.32 a	1.94	2.36 a
Standard Deviation	.978	.890	1.029	.843	1.022
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	238	70	53	62	37	42	55
	23%	34%	47%	30%	30%	41%	26%
			acdf			f	
Tend to agree	397	90	35	94	62	37	108
	38%	44%	31%	46%	51%	36%	51%
		b		b	be		be
Tend to disagree	155	23	16	24	11	13	24
	15%	11%	14%	12%	9%	12%	12%
Strongly disagree	130	11	5	9	7	8	14
	13%	6%	4%	4%	6%	7%	7%
Don’t know	117	12	5	18	4	4	11
	11%	6%	4%	9%	4%	4%	5%
NET: Agree	635	160	88	156	99	79	163
	61%	77%	77%	76%	81%	77%	77%
NET: Disagree	285	34	21	33	18	20	39
	27%	17%	19%	16%	15%	20%	18%
Answered	920	194	110	189	118	99	202
Mean Score	2.19	1.88	1.75	1.89	1.90	1.86	1.99
							b
Standard Deviation	.978	.837	.876	.797	.799	.920	.826
Error variance	*	*	.01	*	.01	.01	*

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	238	4	119	114	1	132	70	20	15
	23%	16%	24%	22%	4%	23%	25%	20%	21%
Tend to agree	397	8	172	208	9	222	114	45	16
	38%	36%	35%	41%	68%	38%	40%	44%	24%
						d	d	d	
Tend to disagree	155	2	68	83	1	94	40	15	6
	15%	10%	14%	16%	9%	16%	14%	15%	9%
Strongly disagree	130	2	63	61	1	66	34	16	13
	13%	11%	13%	12%	9%	11%	12%	16%	19%
Don’t know	117	6	65	42	1	70	23	6	18
	11%	26%	13%	8%	9%	12%	8%	6%	27%
			c						abc
NET: Agree	635	12	291	322	10	354	184	65	31
	61%	53%	60%	63%	72%	61%	65%	64%	46%
						d	d	d	
NET: Disagree	285	5	131	145	2	160	75	31	19
	27%	21%	27%	28%	18%	27%	26%	31%	28%
Answered	920	16	422	467	12	514	259	97	50
Mean Score	2.19	2.21	2.18	2.20	2.25	2.18	2.15	2.28	2.35
Standard Deviation	.978	.977	1.007	.955	.732	.961	.969	.987	1.168
Error variance	*	.06	*	*	.05	*	*	.01	.03

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	238	206	8	18	5	-	-
	23%	23%	25%	29%	22%	-%	-%
Tend to agree	397	362	6	17	5	6	2
	38%	40%	18%	28%	25%	77%	57%
Tend to disagree	155	137	4	10	4	-	-
	15%	15%	15%	16%	18%	-%	-%
Strongly disagree	130	106	6	12	4	2	-
	13%	12%	21%	19%	17%	23%	-%
Don’t know	117	97	6	5	4	-	1
	11%	11%	21%	8%	19%	-%	43%
NET: Agree	635	567	13	35	10	6	2
	61%	63%	44%	57%	46%	77%	57%
NET: Disagree	285	243	11	22	8	2	-
	27%	27%	36%	35%	35%	23%	-%
Answered	920	810	24	57	18	8	2
Mean Score	2.19	2.18	2.40	2.28	2.37	2.46	2.00
Standard Deviation	.978	.958	1.213	1.125	1.115	.903	-
Error variance	*	*	.07	.03	.09	.14	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 84 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - I try to minimise the impact of my visible difference on my family

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	238	208	9	10	1	5
	23%	22%	21%	29%	11%	77%
Tend to agree	397	362	16	9	4	1
	38%	39%	40%	26%	49%	23%
Tend to disagree	155	143	4	5	1	-
	15%	15%	10%	13%	14%	-%
Strongly disagree	130	117	9	2	-	-
	13%	13%	21%	6%	-%	-%
Don’t know	117	101	3	9	2	-
	11%	11%	8%	25%	26%	-%
				ab		
NET: Agree	635	571	25	19	5	6
	61%	61%	61%	56%	60%	100%
NET: Disagree	285	260	13	7	1	-
	27%	28%	31%	19%	14%	-%
Answered	920	831	38	26	6	6
Mean Score	2.19	2.20	2.34	1.94	2.04	1.23
Standard Deviation	.978	.973	1.081	.950	.628	.462
Error variance	*	*	.03	.03	.07	.03

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 85

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

		Gender		Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Strongly agree	146	48	98	81	42	24
	14%	10%	18%	20%	12%	8%
			a	bc		
Tend to agree	293	129	164	124	99	70
	28%	27%	29%	31%	29%	23%
				c		
Tend to disagree	228	118	110	70	83	75
	22%	25%	20%	18%	24%	25%
					a	a
Strongly disagree	261	132	129	81	81	99
	25%	27%	23%	20%	24%	33%
						ab
Don’t know	109	53	56	42	35	31
	11%	11%	10%	11%	10%	10%
NET: Agree	439	177	262	204	141	94
	42%	37%	47%	51%	41%	31%
			a	bc	c	
NET: Disagree	489	250	239	151	164	174
	47%	52%	43%	38%	48%	58%
		b			a	ab
Answered	928	427	501	355	305	268
Mean Score	2.65	2.78	2.54	2.43	2.67	2.93
		b			a	ab
Standard Deviation	1.051	1.008	1.075	1.076	1.015	.992
Error variance	*	*	*	*	*	*

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Strongly agree	146	5	10	7	125	*	22	16	11
	14%	6%	18%	13%	15%	2%	14%	17%	17%
Tend to agree	293	20	12	13	248	5	49	38	23
	28%	23%	22%	24%	29%	23%	31%	41%	34%
Tend to disagree	228	29	10	15	175	6	30	14	13
	22%	34%	18%	28%	21%	27%	19%	15%	19%
Strongly disagree	261	26	19	12	205	7	35	19	14
	25%	31%	34%	23%	24%	33%	22%	20%	20%
Don’t know	109	6	5	6	93	3	20	6	7
	11%	7%	9%	11%	11%	15%	13%	7%	11%
NET: Agree	439	24	22	19	373	6	71	54	34
	42%	29%	40%	37%	44%	25%	45%	58%	50%
NET: Disagree	489	55	28	27	379	13	65	32	27
	47%	65%	52%	51%	45%	60%	42%	35%	39%
Answered	928	79	50	46	752	19	136	86	61
Mean Score	2.65	2.96	2.75	2.69	2.61	3.07	2.57	2.41	2.47
Standard Deviation	1.051	.910	1.161	1.021	1.056	.890	1.042	1.027	1.043
Error variance	*	.01	.01	.01	*	.02	.01	.02	.02

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Strongly agree	146	10	15	21	21	9
	14%	17%	14%	15%	16%	12%
Tend to agree	293	20	25	42	28	19
	28%	33%	24%	31%	21%	26%
Tend to disagree	228	16	21	33	27	14
	22%	27%	20%	24%	21%	19%
Strongly disagree	261	10	33	27	35	26
	25%	16%	31%	20%	27%	35%
			a			ac
Don’t know	109	4	11	14	21	6
	11%	7%	10%	10%	16%	9%
NET: Agree	439	30	40	63	49	28
	42%	50%	38%	46%	37%	37%
NET: Disagree	489	26	54	60	62	40
	47%	43%	52%	44%	47%	54%
Answered	928	56	94	123	111	68
Mean Score	2.65	2.46	2.77	2.54	2.68	2.85
						a
Standard Deviation	1.051	.982	1.099	1.017	1.112	1.082
Error variance	*	.01	.02	.01	.01	.02

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Strongly agree	146	49	37	68	3	19	7	10	9
	14%	19%	14%	13%	14%	18%	39%	60%	16%
Tend to agree	293	93	82	143	8	30	5	5	10
	28%	36%	30%	27%	44%	29%	27%	30%	19%
Tend to disagree	228	56	59	114	4	28	1	1	18
	22%	21%	22%	21%	22%	26%	7%	5%	34%
Strongly disagree	261	47	68	144	3	23	3	1	13
	25%	18%	25%	27%	17%	22%	14%	4%	25%
Don’t know	109	16	27	62	1	6	2	-	3
	11%	6%	10%	12%	3%	5%	13%	-%	5%
NET: Agree	439	142	119	211	11	49	12	15	19
	42%	54%	44%	40%	58%	46%	66%	91%	36%
NET: Disagree	489	103	126	257	7	51	4	2	31
	47%	39%	46%	49%	39%	48%	21%	9%	59%
Answered	928	245	246	468	18	100	16	17	50
Mean Score	2.65	2.41	2.64	2.71	2.44	2.55	1.96	1.53	2.72
Standard Deviation	1.051	1.015	1.042	1.055	.968	1.046	1.126	.797	1.051
Error variance	*	*	*	*	.06	.01	.07	.05	.03

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Strongly agree	146	19	7	13	12	24	4
	14%	23%	35%	30%	31%	19%	6%
		f		f	f	f	
Tend to agree	293	31	7	6	14	46	17
	28%	36%	35%	15%	36%	36%	22%
		c			c	cf	
Tend to disagree	228	8	2	7	7	24	18
	22%	9%	9%	16%	17%	18%	23%
							a
Strongly disagree	261	21	4	13	2	20	29
	25%	25%	21%	31%	5%	16%	38%
		d		de			de
Don’t know	109	5	-	3	5	13	8
	11%	6%	-%	8%	12%	10%	10%
NET: Agree	439	50	14	20	27	71	22
	42%	59%	69%	45%	67%	55%	28%
		f			f	f	
NET: Disagree	489	29	6	20	9	44	47
	47%	34%	31%	47%	22%	34%	62%
				d			ade
Answered	928	79	20	40	36	115	69
Mean Score	2.65	2.39	2.17	2.51	1.95	2.35	3.05
		d		d		d	acde
Standard Deviation	1.051	1.129	1.155	1.272	.878	1.007	.968
Error variance	*	.02	.06	.04	.02	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Strongly agree	146	80	56	49	52
	14%	14%	15%	16%	19%
Tend to agree	293	152	121	90	78
	28%	27%	33%	30%	28%
			a		
Tend to disagree	228	138	65	62	55
	22%	24%	18%	21%	19%
		b			
Strongly disagree	261	140	81	71	69
	25%	25%	22%	24%	24%
Don’t know	109	54	41	25	27
	11%	10%	11%	9%	10%
NET: Agree	439	232	177	139	130
	42%	41%	49%	47%	46%
			a		
NET: Disagree	489	278	146	133	123
	47%	49%	40%	45%	44%
		b			
Answered	928	509	322	272	253
Mean Score	2.65	2.66	2.53	2.57	2.55
Standard Deviation	1.051	1.043	1.050	1.064	1.099
Error variance	*	*	*	*	*

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Strongly agree	146	116	68	23	25	20	30	5	11
	14%	15%	14%	24%	13%	17%	13%	20%	35%
Tend to agree	293	242	154	35	71	51	79	6	7
	28%	32%	33%	37%	37%	42%	34%	24%	21%
Tend to disagree	228	172	100	19	38	23	62	6	8
	22%	23%	21%	20%	20%	19%	27%	23%	26%
Strongly disagree	261	174	115	14	44	19	48	6	6
	25%	23%	24%	15%	23%	16%	21%	24%	17%
Don’t know	109	56	36	4	15	9	13	2	-
	11%	7%	8%	4%	8%	8%	6%	8%	-%
NET: Agree	439	357	221	58	96	71	110	12	18
	42%	47%	47%	61%	50%	58%	47%	44%	56%
NET: Disagree	489	347	214	33	83	42	110	12	14
	47%	46%	45%	35%	43%	34%	47%	48%	44%
Answered	928	704	436	91	179	113	219	24	32
Mean Score	2.65	2.58	2.60	2.27	2.57	2.36	2.58	2.56	2.26
Standard Deviation	1.051	1.034	1.039	1.014	1.014	.967	.981	1.128	1.133
Error variance	*	*	*	.01	.01	.01	*	.06	.04

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Strongly agree	146 14%	18 24% h	9 22%	5 46%	6 42%	12 34%	11 19%	4 31%	30 11%
Tend to agree	293 28%	25 34% h	16 40% h	2 20%	6 44%	10 30%	21 36% h	3 20%	51 18%
Tend to disagree	228 22%	15 20%	6 15%	1 8%	1 5%	6 19%	11 19%	* 3%	56 20%
Strongly disagree	261 25%	15 20%	5 13%	3 27%	1 9%	4 12%	12 20%	6 43%	87 31% ab
Don’t know	109 11%	2 3%	4 10%	- -%	- -%	2 6%	3 6%	* 3%	53 19% af
NET: Agree	439 42%	43 58% h	25 62% h	7 65%	12 86%	22 64%	32 55% h	7 51%	81 29%
NET: Disagree	489 47%	30 39%	11 28%	4 35%	2 14%	11 31%	23 39%	7 46%	143 51% b
Answered	928	73	36	11	14	32	55	14	224
Mean Score	2.65	2.36	2.21	2.16	1.81	2.09	2.42	2.60	2.89 abf
Standard Deviation	1.051	1.069	.986	1.319	.931	1.042	1.042	1.382	1.072
Error variance	*	.02	.03	.16	.07	.04	.02	.15	.01

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Strongly agree	146	92	54	89	50
	14%	21%	9%	24%	8%
		b		b	
Tend to agree	293	161	132	137	143
	28%	36%	22%	37%	23%
		b		b	
Tend to disagree	228	95	133	80	143
	22%	21%	23%	22%	23%
Strongly disagree	261	76	185	49	209
	25%	17%	31%	13%	33%
			a		a
Don’t know	109	22	86	14	80
	11%	5%	15%	4%	13%
			a		a
NET: Agree	439	253	185	226	193
	42%	57%	31%	61%	31%
		b		b	
NET: Disagree	489	171	319	129	352
	47%	38%	54%	35%	56%
			a		a
Answered	928	424	504	355	545
Mean Score	2.65	2.36	2.89	2.25	2.94
			a		a
Standard Deviation	1.051	1.013	1.023	.984	1.005
Error variance	*	*	*	*	*

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Strongly agree	146 14%	52 25%	43 37% acdf	50 24%	22 18%	37 36% cdf	46 22%
Tend to agree	293 28%	79 38%	38 33%	66 32%	54 44% cf	35 34%	69 33%
Tend to disagree	228 22%	40 19%	21 18%	42 20%	31 26%	17 17%	51 24%
Strongly disagree	261 25%	24 12%	8 7%	35 17% b	12 10%	10 9%	41 19% abde
Don’t know	109 11%	11 5%	5 4%	14 7% d	2 2%	4 4%	6 3%
NET: Agree	439 42%	131 64%	80 70% cf	116 56%	77 63%	72 70% cf	115 54%
NET: Disagree	489 47%	64 31%	29 25%	77 37% b	43 36%	27 26%	91 43% abe
Answered	928	195	109	193	120	99	207
Mean Score	2.65	2.19 b	1.95	2.32 be	2.28 be	2.00	2.42 abe
Standard Deviation	1.051	.969	.941	1.049	.883	.973	1.044
Error variance	*	*	.01	.01	.01	.01	.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Strongly agree	146	5	73	65	3	95	34	12	5
	14%	22%	15%	13%	25%	16%	12%	12%	8%
Tend to agree	293	5	127	156	2	171	88	23	11
	28%	24%	26%	31%	18%	29% d	31% d	22%	16%
Tend to disagree	228	1	100	126	1	121	68	29	10
	22%	5%	20%	25%	9%	21%	24%	29% d	14%
Strongly disagree	261	5	132	120	2	127	75	33	26
	25%	22%	27%	24%	16%	22%	27%	32% a	38% a
Don’t know	109	6	57	41	4	71	16	5	17
	11%	27%	12%	8%	31%	12% bc	6%	5%	24% abc
NET: Agree	439	10	200	221	6	265	122	35	16
	42%	46%	41%	43%	43%	45% cd	43% d	34%	24%
NET: Disagree	489	6	231	246	3	248	144	62	36
	47%	27%	47%	48%	25%	42%	51% a	61% a	52%
Answered	928	16	431	467	9	513	266	98	52
Mean Score	2.65	2.38	2.67	2.64	2.25	2.55	2.70	2.85 a	3.08 ab
Standard Deviation	1.051	1.238	1.082	1.012	1.247	1.055	1.019	1.030	1.069
Error variance	*	.10	*	*	.17	*	*	.01	.02

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Strongly agree	146	121	5	15	3	-	-
	14%	13%	16%	25%	12%	-%	-%
				a			
Tend to agree	293	258	7	16	6	3	2
	28%	28%	23%	25%	28%	33%	57%
Tend to disagree	228	198	8	17	4	2	-
	22%	22%	27%	27%	18%	27%	-%
Strongly disagree	261	236	7	9	6	3	-
	25%	26%	24%	15%	27%	40%	-%
Don’t know	109	95	3	4	3	-	1
	11%	10%	11%	7%	16%	-%	43%
NET: Agree	439	379	12	31	9	3	2
	42%	42%	39%	51%	39%	33%	57%
NET: Disagree	489	433	15	26	10	5	-
	47%	48%	50%	42%	45%	67%	-%
Answered	928	813	27	57	18	8	2
Mean Score	2.65	2.67	2.64	2.35	2.72	3.07	2.00
		c					
Standard Deviation	1.051	1.048	1.079	1.057	1.086	.910	-
Error variance	*	*	.05	.02	.08	.14	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 85 (continuation)

Q19. To what extent, if at all, do you agree or disagree with each of the following statements about your family relationships? - My family do not understand how I feel about my visible difference

BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Strongly agree	146	124	3	7	5	2
	14%	13%	7%	21%	63%	36%
Tend to agree	293	262	16	7	1	2
	28%	28%	39%	19%	10%	37%
Tend to disagree	228	205	9	11	1	2
	22%	22%	22%	32%	14%	27%
Strongly disagree	261	248	7	4	-	-
	25%	27%	18%	11%	-%	-%
		c				
Don’t know	109	92	6	6	1	-
	11%	10%	15%	18%	13%	-%
NET: Agree	439	386	18	14	6	4
	42%	41%	45%	40%	73%	73%
NET: Disagree	489	453	16	15	1	2
	47%	49%	40%	43%	14%	27%
Answered	928	840	35	29	8	6
Mean Score	2.65	2.69	2.60	2.40	1.44	1.91
Standard Deviation	1.051	1.050	.921	1.020	.807	.862
Error variance	*	*	.02	.03	.09	.11

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 86
D1. Are you…?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Male	480	480	-	144	157	179
	46%	100%	-%	36%	46%	60%
		b			a	ab
Female	557	-	557	253	183	120
	54%	-%	100%	64%	54%	40%
			a	bc	c	
Other (please specify)	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Male	480	38	28	21	393	9	80	41	27
	46%	45%	51%	40%	47%	42%	51%	44%	40%
Female	557	47	27	31	452	13	77	52	41
	54%	55%	49%	60%	53%	58%	49%	56%	60%
Other (please specify)	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Male	480	23	43	84	58	29
	46%	38%	41%	61%	44%	39%
				abde		
Female	557	37	61	53	73	45
	54%	62%	59%	39%	56%	61%
		c	c		c	c
Other (please specify)	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Male	480	112	122	249	14	50	11	7	32
	46%	43%	45%	47%	77%	48%	57%	44%	61%
Female	557	149	151	281	4	55	8	10	20
	54%	57%	55%	53%	23%	52%	43%	56%	39%
Other (please specify)	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Male	480	37	15	27	21	85	38
	46%	44%	72%	62%	51%	66%	49%
				a		af	
Female	557	48	6	16	20	43	39
	54%	56%	28%	38%	49%	34%	51%
		ce					e
Other (please specify)	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Male	480	296	166	119	123
	46%	53%	46%	40%	44%
		bcd			
Female	557	267	197	178	158
	54%	47%	54%	60%	56%
			a	a	a
Other (please specify)	-	-	-	-	-
	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-
	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Male	480	350	214	33	107	65	101	18	18
	46%	46%	45%	35%	55%	53%	44%	69%	56%
Female	557	410	257	62	87	57	131	8	14
	54%	54%	55%	65%	45%	47%	56%	31%	44%
Other (please specify)	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Male	480	23	20	6	8	19	32	4	130
	46%	30%	49% a	59%	60%	54%	54% a	28%	47% a
Female	557	53	20	4	5	16	27	10	147
	54%	70% bfh	51%	41%	40%	46%	46%	72%	53%
Other (please specify)	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Male	480	207	273	182	278
	46%	46%	46%	49%	45%
Female	557	240	317	187	346
	54%	54%	54%	51%	55%
Other (please specify)	-	-	-	-	-
	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-
	-%	-%	-%	-%	-%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Male	480	85	53	91	63	54	91
	46%	41%	46%	44%	52%	52%	43%
Female	557	121	62	116	59	50	121
	54%	59%	54%	56%	48%	48%	57%
Other (please specify)	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Male	480	11	211	252	5	227	162	66	25
	46%	49%	43%	50%	38%	39%	58%	64%	36%
				b			ad	ad	
Female	557	11	277	256	8	357	120	37	44
	54%	51%	57%	50%	62%	61%	42%	36%	64%
			c			bc			bc
Other (please specify)	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d - a,b,c,d

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Male	480	428	9	27	9	4	-
	46%	47%	31%	45%	43%	53%	-%
Female	557	479	21	34	12	4	3
	54%	53%	69%	55%	57%	47%	100%
Other (please specify)	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 86 (continuation)
D1. Are you…?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Male	480	425	28	16	1	2
	46%	46%	68% a	47%	17%	28%
Female	557	507	13	19	7	4
	54%	54% b	32%	53%	83%	72%
Other (please specify)	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%
Prefer not say	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 87
D2. How old are you?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
18-24	132	38	94	132	-	-
	13%	8%	17%	33%	-%	-%
			a	bc		
25-34	266	106	160	266	-	-
	26%	22%	29%	67%	-%	-%
			a	bc		
35-44	166	72	94	-	166	-
	16%	15%	17%	-%	49%	-%
					ac	
45-54	174	85	90	-	174	-
	17%	18%	16%	-%	51%	-%
					ac	
55-64	202	121	81	-	-	202
	19%	25%	15%	-%	-%	68%
		b				ab
65+	97	58	39	-	-	97
	9%	12%	7%	-%	-%	32%
		b				ab
Answered	1037	480	557	398	340	299
Mean Score	42.55	45.70	39.83	26.69	44.62	61.29
		b			a	ab
Standard Deviation	14.684	14.424	14.375	4.005	5.006	2.580
Error variance	.21	.42	.38	.05	.05	.02

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
18-24	132	3	5	7	117	2	21	15	17
	13%	3%	10%	14%	14%	8%	14%	17%	24%
25-34	266	26	12	13	215	5	37	24	14
	26%	31%	22%	24%	25%	23%	24%	26%	21%
35-44	166	15	12	11	128	4	28	12	9
	16%	18%	22%	20%	15%	16%	18%	13%	14%
45-54	174	16	8	10	140	5	26	12	14
	17%	19%	14%	19%	17%	22%	17%	13%	20%
55-64	202	18	15	10	158	5	27	17	7
	19%	22%	28%	20%	19%	21%	18%	19%	11%
65+	97	6	2	2	87	2	16	11	7
	9%	7%	4%	3%	10%	10%	10%	12%	10%
Answered	1037	85	55	52	845	22	156	92	68
Mean Score	42.55	44.01	43.50	41.19	42.42	44.65	42.38	41.88	39.66
Standard Deviation	14.684	13.273	13.996	13.774	14.925	14.210	14.761	15.633	15.384
Error variance	.21	1.71	1.88	1.84	.31	4.59	2.02	3.65	3.16

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
18-24	132	6	15	17	12	11
	13%	10%	15%	12%	9%	15%
25-34	266	19	27	45	30	14
	26%	31%	26%	33%	23%	19%
				e		
35-44	166	10	14	22	21	9
	16%	16%	14%	16%	16%	12%
45-54	174	12	22	15	20	14
	17%	19%	21%	11%	16%	19%
55-64	202	5	21	24	30	20
	19%	9%	20%	18%	23%	27%
					a	a
65+	97	8	5	14	17	7
	9%	14%	5%	10%	13%	9%
Answered	1037	60	104	137	131	74
Mean Score	42.55	41.82	41.64	41.12	44.99	44.53
Standard Deviation	14.684	14.524	14.399	14.895	14.841	15.214
Error variance	.21	3.01	3.19	2.15	1.81	3.35

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
18-24	132	40	42	77	2	17	4	7	2
	13%	15%	15%	14%	9%	16%	19%	39%	4%
25-34	266	76	87	130	7	37	4	3	8
	26%	29%	32%	25%	36%	35%	20%	20%	14%
35-44	166	48	47	83	1	20	3	2	5
	16%	18%	17%	16%	7%	19%	16%	9%	9%
45-54	174	39	44	86	4	15	3	3	11
	17%	15%	16%	16%	20%	14%	17%	19%	22%
55-64	202	41	32	100	2	9	2	-	18
	19%	16%	12%	19%	10%	8%	9%	-%	34%
65+	97	17	21	52	3	8	4	2	9
	9%	6%	8%	10%	18%	7%	19%	12%	17%
Answered	1037	261	273	529	19	106	19	17	53
Mean Score	42.55	40.08	39.42	42.31	43.00	37.94	42.25	35.35	50.37
Standard Deviation	14.684	14.216	14.116	14.939	15.709	13.574	16.308	15.837	13.340
Error variance	.21	.80	.75	.42	14.52	1.82	14.00	17.91	3.87

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
18-24	132	16	2	5	8	10	9
	13%	19% e	8%	12%	20% e	8%	11%
25-34	266	21	6	17	10	39	12
	26%	24%	27%	39% f	24%	30% f	15%
35-44	166	9	5	5	7	19	7
	16%	10%	26%	12%	18%	15%	10%
45-54	174	11	4	5	5	26	11
	17%	13%	19%	11%	12%	20%	15%
55-64	202	16	3	6	3	15	30
	19%	19%	13%	15%	7%	12%	39% acde
65+	97	12	1	5	8	19	8
	9%	14%	7%	11%	19%	15%	10%
Answered	1037	84	20	43	40	128	77
Mean Score	42.55	42.27	41.58	40.12	40.78	43.18	47.72 acde
Standard Deviation	14.684	16.327	13.222	15.051	16.069	14.484	14.981
Error variance	.21	3.46	7.60	5.27	6.98	1.60	3.03

Columns Tested: a,b,c,d,e,f

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
18-24	132	62	49	37	48
	13%	11%	13%	13%	17%
					a
25-34	266	151	105	83	76
	26%	27%	29%	28%	27%
35-44	166	100	60	44	43
	16%	18%	16%	15%	15%
45-54	174	98	48	45	43
	17%	17%	13%	15%	15%
55-64	202	106	65	64	50
	19%	19%	18%	21%	18%
65+	97	47	37	24	21
	9%	8%	10%	8%	7%
Answered	1037	563	363	298	281
Mean Score	42.55	42.40	41.62	42.21	40.65
Standard Deviation	14.684	14.238	14.884	14.730	14.806
Error variance	.21	.35	.62	.73	.79

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
18-24	132	96	50	21	20	23	30	5	9
	13%	13%	11%	22%	10%	19%	13%	17%	27%
25-34	266	208	132	29	44	34	66	6	8
	26%	27%	28%	31%	23%	28%	29%	23%	26%
35-44	166	128	83	15	28	19	41	3	7
	16%	17%	17%	16%	15%	16%	18%	11%	23%
45-54	174	123	80	13	39	20	38	4	2
	17%	16%	17%	13%	20%	16%	16%	14%	8%
55-64	202	134	93	10	41	18	35	5	1
	19%	18%	20%	10%	21%	15%	15%	20%	4%
65+	97	71	34	8	22	8	22	4	4
	9%	9%	7%	8%	11%	6%	9%	14%	12%
Answered	1037	760	472	96	194	122	232	26	32
Mean Score	42.55	41.96	42.22	37.70	44.47	39.49	41.36	43.07	36.67
Standard Deviation	14.684	14.572	14.134	14.556	14.564	14.558	14.417	16.313	14.906
Error variance	.21	.28	.42	2.21	1.08	1.78	.90	11.09	7.66

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
18-24	132	13	13	3	3	8	4	1	36
	13%	18%	33% fh	30%	21%	24%	7%	10%	13%
25-34	266	29	10	4	5	14	15	2	59
	26%	38% h	26%	37%	38%	41%	25%	14%	21%
35-44	166	16	8	1	3	4	9	1	38
	16%	22%	21%	8%	19%	13%	15%	7%	14%
45-54	174	8	6	1	3	2	5	3	51
	17%	11%	14%	6%	21%	6%	8%	21%	18%
55-64	202	3	1	1	-	2	16	4	68
	19%	4%	1%	13%	-%	5%	27% ab	27%	24% ab
65+	97	6	2	1	-	4	11	3	26
	9%	8%	5%	5%	-%	11%	19% h	21%	10%
Answered	1037	75	40	11	14	34	59	14	277
Mean Score	42.55	36.32	33.94	34.72	33.84	35.43	46.57 ab	48.99	44.15 ab
Standard Deviation	14.684	13.004	12.856	15.175	10.410	14.486	15.421	15.473	14.897
Error variance	.21	2.14	4.47	20.93	9.03	7.24	4.32	17.10	.79

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
18-24	132	65	66	71	56
	13%	15%	11%	19%	9%
				b	
25-34	266	142	124	125	128
	26%	32%	21%	34%	20%
		b		b	
35-44	166	80	86	72	86
	16%	18%	15%	19%	14%
				b	
45-54	174	65	110	46	120
	17%	14%	19%	13%	19%
					a
55-64	202	53	149	26	171
	19%	12%	25%	7%	27%
			a		a
65+	97	41	56	30	64
	9%	9%	9%	8%	10%
Answered	1037	447	590	370	625
Mean Score	42.55	39.77	44.65	37.35	45.83
			a		a
Standard Deviation	14.684	14.293	14.640	13.748	14.392
Error variance	.21	.48	.35	.54	.32

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
18-24	132	34	23	37	17	23	32
	13%	17%	20%	18%	14%	22%	15%
25-34	266	59	31	57	39	26	66
	26%	29%	27%	28%	32%	25%	31%
35-44	166	35	26	37	18	25	34
	16%	17%	23%	18%	15%	24%	16%
45-54	174	37	14	31	18	10	35
	17%	18%	12%	15%	15%	10%	16%
55-64	202	26	7	23	18	8	25
	19%	13%	6%	11%	15%	7%	12%
					b		
65+	97	15	13	23	12	12	20
	9%	7%	12%	11%	10%	12%	10%
Answered	1037	206	114	207	122	103	212
Mean Score	42.55	39.68	38.44	39.92	40.63	38.39	40.08
Standard Deviation	14.684	14.179	14.488	14.797	14.805	14.686	14.472
Error variance	.21	.97	1.81	1.13	1.94	2.11	1.01

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
18-24	132	2	73	44	9	96	13	7	15
	13%	11%	15% c	9%	70%	17% bc	5%	7%	21% bc
25-34	266	7	92	167	1	163	78	24	1
	26%	29%	19%	33% b	4%	28% d	28% d	23% d	2%
35-44	166	2	69	93	2	73	61	27	6
	16%	8%	14%	18%	19%	12%	22% ad	26% ad	8%
45-54	174	4	85	84	1	89	55	23	8
	17%	18%	17%	17%	7%	15%	19%	22%	11%
55-64	202	6	116	78	-	112	48	14	28
	19%	26%	24% c	15%	-%	19%	17%	14%	42% abc
65+	97	2	53	42	-	51	27	8	11
	9%	8%	11%	8%	-%	9%	10%	8%	16%
Answered	1037	22	488	508	13	584	282	103	68
Mean Score	42.55	43.60	44.10 c	41.46	26.69	41.23	43.65 a	42.88	48.79 abc
Standard Deviation	14.684	15.277	15.265	13.823	9.750	15.182	13.309	12.883	16.514
Error variance	.21	11.11	.48	.37	7.31	.40	.61	1.63	4.20

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
18-24	132	95	9	17	9	-	-
	13%	10%	29%	27%	40%	-%	-%
				a			
25-34	266	230	5	17	8	3	3
	26%	25%	15%	28%	38%	44%	100%
35-44	166	145	3	15	1	1	-
	16%	16%	11%	24%	3%	12%	-%
45-54	174	158	4	5	4	1	-
	17%	17%	12%	9%	19%	17%	-%
55-64	202	196	4	2	-	-	-
	19%	22%	14%	3%	-%	-%	-%
		c					
65+	97	84	5	6	-	2	-
	9%	9%	18%	9%	-%	27%	-%
Answered	1037	907	30	61	22	8	3
Mean Score	42.55	43.46	41.41	35.33	30.25	43.70	29.50
		c					
Standard Deviation	14.684	14.475	17.549	13.600	10.624	15.907	-
Error variance	.21	.23	11.84	3.49	6.64	42.17	-

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 87 (continuation)
D2. How old are you?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
18-24	132	111	3	11	2	2
	13%	12%	9%	32%	28%	30%
				ab		
25-34	266	240	16	9	2	-
	26%	26%	39%	25%	18%	-%
35-44	166	148	6	6	2	1
	16%	16%	14%	18%	24%	19%
45-54	174	158	6	4	2	1
	17%	17%	14%	11%	20%	17%
55-64	202	194	6	1	-	-
	19%	21%	15%	2%	-%	-%
		c	c			
65+	97	81	4	4	1	2
	9%	9%	9%	12%	10%	35%
Answered	1037	932	41	35	9	6
Mean Score	42.55	42.80	40.87	35.57	37.24	44.53
		c				
Standard Deviation	14.684	14.577	14.398	14.934	14.810	19.540
Error variance	.21	.23	5.06	6.20	24.37	54.55

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 88

D3. What is the highest educational level that you have achieved to date?

BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
No formal education	22 2%	11 2%	11 2%	9 2%	6 2%	8 3%
Primary	7 1%	4 1%	3 1%	2 *%	2 1%	3 1%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	207 43%	273 49%	164 41%	151 44%	166 55% ab
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	151 32%	157 28%	130 33%	99 29%	80 27%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	101 21%	99 18%	81 20% c	78 23% c	40 14%
Still in full time education	13 1%	5 1%	8 1%	10 2% c	3 1%	- -%
Don't know	2 *%	* *%	2 *%	- -%	* *%	2 1%
Prefer not to say	3 *%	1 *%	3 1%	3 1%	- -%	1 *%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
No formal education	22	4	-	1	17	1	4	2	2
	2%	4%	-%	2%	2%	4%	3%	2%	3%
Primary	7	1	-	-	7	1	2	-	-
	1%	1%	-%	-%	1%	2%	1%	-%	-%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481	37	27	23	394	10	70	47	30
	46%	44%	49%	43%	47%	43%	45%	50%	45%
University degree or equivalent professional qualification, NVQ level 4, etc.	308	26	17	18	247	5	47	29	22
	30%	31%	31%	35%	29%	23%	30%	31%	33%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200	15	11	9	165	4	28	14	12
	19%	18%	19%	16%	20%	20%	18%	15%	17%
Still in full time education	13	2	-	1	10	1	5	-	2
	1%	2%	-%	2%	1%	3%	3%	-%	3%
Don't know	2	-	-	-	2	*	-	2	-
	*%	-%	-%	-%	*%	2%	-%	2%	-%
Prefer not to say	3	-	1	1	2	1	-	-	-
	*%	-%	1%	1%	*%	2%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
No formal education	22	3	1	2	1	1
	2%	6%	1%	1%	1%	2%
Primary	7	-	-	2	1	1
	1%	-%	-%	1%	1%	2%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481	31	58	39	69	42
	46%	51%	55%	28%	52%	57%
		c	c		c	c
University degree or equivalent professional qualification, NVQ level 4, etc.	308	15	23	49	35	21
	30%	25%	22%	36%	27%	29%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200	11	22	43	25	6
	19%	18%	21%	31%	19%	8%
			e	de	e	
Still in full time education	13	-	-	1	-	2
	1%	-%	-%	1%	-%	2%
Don't know	2	-	-	-	-	-
	*%	-%	-%	-%	-%	-%
Prefer not to say	3	-	-	2	-	-
	*%	-%	-%	1%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 88 (continuation)

D3. What is the highest educational level that you have achieved to date?

BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
No formal education	22 2%	6 2%	6 2%	11 2%	- -%	4 4%	- -%	2 11%	- -%
Primary	7 1%	1 1%	2 1%	2 *%	- -%	2 2%	- -%	- -%	- -%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	113 43%	98 36%	257 49%	3 17%	31 29%	10 55%	4 21%	26 49%
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	76 29%	100 37%	150 28%	10 52%	38 36%	4 20%	4 24%	19 35%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	60 23%	58 21%	101 19%	5 27%	28 26%	4 20%	7 39%	7 14%
Still in full time education	13 1%	2 1%	6 2%	7 1%	1 5%	2 2%	1 5%	1 5%	1 2%
Don't know	2 *%	- -%	* *%	- -%	- -%	- -%	- -%	- -%	- -%
Prefer not to say	3 *%	2 1%	2 1%	1 *%	- -%	1 1%	- -%	- -%	- -%

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
No formal education	22 2%	- -%	1 4%	2 3%	1 4%	5 4%	1 2%
Primary	7 1%	- -%	- -%	- -%	- -%	1 1%	1 1%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	39 47%	7 36%	18 41%	13 33%	47 36%	41 54% de
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	24 28%	8 38%	14 32%	15 37%	45 35%	19 24%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	19 23%	4 18%	9 21%	10 24%	28 22%	13 17%
Still in full time education	13 1%	1 2%	1 4%	1 2%	1 2%	1 1%	2 2%
Don't know	2 *%	- -%	- -%	- -%	- -%	- -%	- -%
Prefer not to say	3 *%	- -%	- -%	- -%	- -%	1 *%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
No formal education	22 2%	11 2%	7 2%	11 4%	7 2%
Primary	7 1%	3 1%	3 1%	1 *%	2 1%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	247 44%	170 47%	143 48%	125 45%
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	181 32%	106 29%	85 28%	85 30%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	111 20%	71 19%	52 17%	55 19%
Still in full time education	13 1%	9 2%	4 1%	5 2%	6 2%
Don't know	2 *%	- -%	- -%	2 1%	* *%
Prefer not to say	3 *%	1 *%	2 1%	- -%	1 *%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 88 (continuation)

D3. What is the highest educational level that you have achieved to date?

BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
No formal education	22 2%	16 2%	8 2%	4 4%	3 2%	- -%	3 1%	- -%	- -%
Primary	7 1%	7 1%	3 1%	1 1%	2 1%	1 1%	1 1%	2 6%	- -%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	328 43%	213 45%	42 44%	67 34%	47 39%	96 41%	4 17%	11 36%
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	227 30%	142 30%	27 28%	70 36%	39 32%	75 32%	13 49%	6 19%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	170 22%	101 21%	21 22%	47 24%	31 25%	55 24%	6 24%	13 42%
Still in full time education	13 1%	10 1%	5 1%	2 2%	5 3%	4 4%	2 1%	1 3%	1 3%
Don't know	2 *%	* *%	- -%	- -%	- -%	- -%	* *%	- -%	- -%
Prefer not to say	3 *%	1 *%	1 *%	- -%	1 *%	- -%	- -%	- -%	- -%

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
No formal education	22 2%	- -%	- -%	- -%	1 8%	1 4%	- -%	- -%	6 2%
Primary	7 1%	1 1%	- -%	- -%	- -%	- -%	- -%	- -%	- -%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	23 31%	15 37%	4 33%	3 21%	7 21%	28 48% a	11 77%	153 55% ab
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	29 39%	10 25%	3 30%	6 43%	8 22%	19 32%	2 17%	81 29%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	20 26% h	14 35% h	4 37%	3 21%	16 47%	10 17%	1 6%	30 11%
Still in full time education	13 1%	1 2%	1 2%	- -%	1 6%	1 4%	2 3%	- -%	3 1%
Don't know	2 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	2 1%
Prefer not to say	3 *%	1 1%	1 1%	- -%	- -%	1 2%	- -%	- -%	2 1%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
No formal education	22 2%	10 2%	12 2%	9 2%	11 2%
Primary	7 1%	6 1%	2 *%	5 1%	2 *%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	174 39%	307 52% a	131 35%	324 52% a
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	138 31%	170 29%	118 32%	187 30%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	113 25% b	87 15%	98 26% b	92 15%
Still in full time education	13 1%	5 1%	8 1%	8 2%	5 1%
Don't know	2 *%	* *%	2 *%	* *%	2 *%
Prefer not to say	3 *%	1 *%	3 *%	1 *%	1 *%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
No formal education	22 2%	5 3%	2 2%	5 2%	5 4% e	- -%	4 2%
Primary	7 1%	2 1%	3 2%	2 1%	2 1%	- -%	2 1%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	99 48%	44 39%	94 45%	45 37%	40 39%	88 41%
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	54 26%	42 37% a	64 31%	37 30%	38 37%	64 30%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	42 21%	23 20%	41 20%	31 26%	23 23%	50 23%
Still in full time education	13 1%	4 2%	1 1%	2 1%	2 1%	1 1%	4 2%
Don't know	2 *%	- -%	- -%	- -%	* *%	- -%	- -%
Prefer not to say	3 *%	- -%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Total	Education level				Annual income			
		No formal education	NET: Primary / secondary education or equivalent	NET: University degree / higher university degree or equivalent	In full time education	NET: Up to £28,000	NET: £28, 001 - £55, 000	NET: £55,000+	Prefer not to say
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
No formal education	22 2%	22 100%	- -%	- -%	- -%	17 3%	4 2%	- -%	1 2%
Primary	7 1%	- -%	7 1% c	- -%	- -%	5 1%	3 1%	- -%	- -%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481 46%	- -%	481 99% c	- -%	- -%	320 55% bc	103 37% c	18 18%	39 56% bc
University degree or equivalent professional qualification, NVQ level 4, etc.	308 30%	- -%	- -%	308 61% b	- -%	159 27%	102 36% ad	34 33%	13 20%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200 19%	- -%	- -%	200 39% b	- -%	74 13%	68 24% ad	50 48% abd	8 12%
Still in full time education	13 1%	- -%	- -%	- -%	13 100%	8 1%	1 *%	1 1%	3 4% b

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Don’t know	2	-	-	-	-	-	*	-	2
	*%	-%	-%	-%	-%	-%	*%	-%	2% ab
Prefer not to say	3	-	-	-	-	1	-	-	2
	*%	-%	-%	-%	-%	*%	-%	-%	3% ab

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
No formal education	22	19	-	2	-	-	1
	2%	2%	-%	3%	-%	-%	43%
Primary	7	5	-	2	-	1	-
	1%	1%	-%	3%	-%	7%	-%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481	440	13	20	5	2	-
	46%	48%	44%	32%	23%	20%	-%
		c					
University degree or equivalent professional qualification, NVQ level 4, etc.	308	256	9	27	13	-	2
	30%	28%	29%	44%	58%	-%	57%
				a			
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200	171	8	11	4	6	-
	19%	19%	25%	18%	19%	73%	-%
Still in full time education	13	13	-	-	-	-	-
	1%	1%	-%	-%	-%	-%	-%
Don't know	2	2	-	-	-	-	-
	*%	*%	-%	-%	-%	-%	-%
Prefer not to say	3	1	1	-	-	-	-
	*%	*%	2%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 88 (continuation)
D3. What is the highest educational level that you have achieved to date?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
No formal education	22	19	1	1	-	-
	2%	2%	4%	2%	-%	-%
Primary	7	6	-	-	-	1
	1%	1%	-%	-%	-%	20%
Secondary school, high school, 6th form / college, GCSE's, A-Levels, BTEC, NVQ levels 1 to 3 etc.	481	435	19	16	2	4
	46%	47%	48%	44%	20%	63%
University degree or equivalent professional qualification, NVQ level 4, etc.	308	277	12	12	4	1
	30%	30%	29%	34%	49%	10%
Higher university degree, doctorate, MBA, NVQ level 5, etc.	200	179	8	7	1	-
	19%	19%	19%	20%	10%	-%
Still in full time education	13	11	-	-	2	-
	1%	1%	-%	-%	21%	-%
Don't know	2	2	-	-	-	*
	*%	*%	-%	-%	-%	7%
Prefer not to say	3	3	-	-	-	-
	*%	*%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 89
D4. Which of the following describes where you live?
BASE: All respondents

	Total	Gender		Age		
		Male	Female	NET: 18 - 34	NET: 35 - 54	NET: 55+
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Scotland	85	38	47	29	32	25
	8%	8%	8%	7%	9%	8%
North East	22	9	13	7	8	7
	2%	2%	2%	2%	2%	2%
North West	156	80	77	59	54	44
	15%	17%	14%	15%	16%	15%
Yorkshire and the Humber	92	41	52	40	25	28
	9%	8%	9%	10%	7%	9%
West Midlands	68	27	41	31	23	14
	7%	6%	7%	8%	7%	5%
East Midlands	60	23	37	25	22	14
	6%	5%	7%	6%	6%	5%
Wales	55	28	27	18	20	18
	5%	6%	5%	4%	6%	6%
East of England	104	43	61	42	36	26
	10%	9%	11%	11%	11%	9%
London	137	84	53	62	37	38
	13%	17%	10%	16%	11%	13%
		b		b		
South East	131	58	73	43	41	48
	13%	12%	13%	11%	12%	16%
South West	74	29	45	25	23	26
	7%	6%	8%	6%	7%	9%
Northern Ireland	52	21	31	20	20	12
	5%	4%	6%	5%	6%	4%
Prefer not to say	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
England	845	393	452	332	268	245
	81%	82%	81%	83%	79%	82%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Scotland	85	85	-	-	-	-	-	-	-
	8%	100%	-%	-%	-%	-%	-%	-%	-%
North East	22	-	-	-	22	22	-	-	-
	2%	-%	-%	-%	3%	100%	-%	-%	-%
North West	156	-	-	-	156	-	156	-	-
	15%	-%	-%	-%	18%	-%	100%	-%	-%
Yorkshire and the Humber	92	-	-	-	92	-	-	92	-
	9%	-%	-%	-%	11%	-%	-%	100%	-%
West Midlands	68	-	-	-	68	-	-	-	68
	7%	-%	-%	-%	8%	-%	-%	-%	100%
East Midlands	60	-	-	-	60	-	-	-	-
	6%	-%	-%	-%	7%	-%	-%	-%	-%
Wales	55	-	55	-	-	-	-	-	-
	5%	-%	100%	-%	-%	-%	-%	-%	-%
East of England	104	-	-	-	104	-	-	-	-
	10%	-%	-%	-%	12%	-%	-%	-%	-%
London	137	-	-	-	137	-	-	-	-
	13%	-%	-%	-%	16%	-%	-%	-%	-%
South East	131	-	-	-	131	-	-	-	-
	13%	-%	-%	-%	16%	-%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
South West	74	-	-	-	74	-	-	-	-
	7%	-%	-%	-%	9%	-%	-%	-%	-%
Northern Ireland	52	-	-	52	-	-	-	-	-
	5%	-%	-%	100%	-%	-%	-%	-%	-%
Prefer not to say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
England	845	-	-	-	845	22	156	92	68
	81%	-%	-%	-%	100%	100%	100%	100%	100%

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Scotland	85 8%	- -%	- -%	- -%	- -%	- -%
North East	22 2%	- -%	- -%	- -%	- -%	- -%
North West	156 15%	- -%	- -%	- -%	- -%	- -%
Yorkshire and the Humber	92 9%	- -%	- -%	- -%	- -%	- -%
West Midlands	68 7%	- -%	- -%	- -%	- -%	- -%
East Midlands	60 6%	60 100% bcde	- -%	- -%	- -%	- -%
Wales	55 5%	- -%	- -%	- -%	- -%	- -%
East of England	104 10%	- -%	104 100% acde	- -%	- -%	- -%
London	137 13%	- -%	- -%	137 100% abde	- -%	- -%
South East	131 13%	- -%	- -%	- -%	131 100% abce	- -%
South West	74 7%	- -%	- -%	- -%	- -%	74 100% abcd

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Northern Ireland	52	-	-	-	-	-
	5%	-%	-%	-%	-%	-%
Prefer not to say	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%
England	845	60	104	137	131	74
	81%	100%	100%	100%	100%	100%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Scotland	85	15	20	55	1	6	1	-	4
	8%	6%	7%	10%	5%	6%	6%	-%	7%
North East	22	7	4	9	-	1	-	-	1
	2%	3%	1%	2%	-%	1%	-%	-%	1%
North West	156	45	32	78	3	10	3	4	9
	15%	17%	12%	15%	18%	10%	15%	21%	17%
Yorkshire and the Humber	92	28	27	46	-	11	-	-	7
	9%	11%	10%	9%	-%	10%	-%	-%	13%
West Midlands	68	13	24	28	1	3	1	1	3
	7%	5%	9%	5%	7%	2%	7%	8%	5%
East Midlands	60	14	17	30	2	7	2	1	2
	6%	5%	6%	6%	8%	7%	8%	4%	5%
Wales	55	9	14	28	1	5	1	-	2
	5%	4%	5%	5%	3%	4%	6%	-%	3%
East of England	104	33	26	46	-	8	2	2	8
	10%	13%	10%	9%	-%	8%	10%	11%	15%
London	137	35	49	69	7	31	4	8	11
	13%	13%	18%	13%	36%	29%	23%	50%	20%
South East	131	22	28	71	4	10	3	-	4
	13%	8%	10%	13%	19%	9%	14%	-%	8%
South West	74	22	18	42	1	7	1	1	3
	7%	8%	7%	8%	4%	6%	4%	4%	6%
Northern Ireland	52	17	14	27	-	7	1	1	-
	5%	7%	5%	5%	-%	7%	6%	3%	-%

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Prefer not to say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
England	845	219	225	420	17	87	15	17	47
	81%	84%	82%	79%	92%	83%	82%	97%	90%

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Scotland	85	5	2	3	2	15	8
	8%	6%	7%	7%	5%	12%	10%
North East	22	2	1	2	1	4	1
	2%	2%	3%	5%	1%	3%	1%
North West	156	10	2	7	8	13	8
	15%	11%	8%	16%	21%	10%	11%
Yorkshire and the Humber	92	11	4	3	4	8	8
	9%	13%	17%	6%	9%	6%	10%
West Midlands	68	6	1	3	1	8	7
	7%	7%	3%	7%	3%	6%	9%
East Midlands	60	3	2	2	5	9	4
	6%	4%	10%	4%	13%	7%	6%
Wales	55	2	1	3	1	6	5
	5%	3%	4%	7%	3%	5%	6%
East of England	104	9	2	-	-	11	7
	10%	11%	8%	-%	-%	9%	9%
		cd				c	c
London	137	17	3	13	11	29	8
	13%	21%	17%	30%	29%	22%	10%
				f	f	f	
South East	131	9	1	3	1	16	13
	13%	10%	4%	8%	3%	13%	16%
South West	74	8	2	3	4	6	8
	7%	9%	11%	6%	9%	4%	10%
Northern Ireland	52	3	1	2	2	4	1
	5%	4%	7%	4%	4%	3%	2%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Prefer not to say	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%
England	845	74	17	36	36	103	63
	81%	88%	81%	82%	89%	80%	82%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Scotland	85	51	24	32	20
	8%	9%	7%	11%	7%
North East	22	10	6	8	6
	2%	2%	2%	3%	2%
North West	156	73	59	49	34
	15%	13%	16%	16%	12%
Yorkshire and the Humber	92	46	28	25	29
	9%	8%	8%	8%	10%
West Midlands	68	37	25	17	10
	7%	7%	7%	6%	4%
East Midlands	60	34	23	19	15
	6%	6%	6%	6%	6%
Wales	55	29	20	17	15
	5%	5%	6%	6%	5%
East of England	104	57	31	27	33
	10%	10%	8%	9%	12%
London	137	84	53	37	40
	13%	15%	15%	12%	14%
South East	131	70	46	28	36
	13%	12%	13%	9%	13%
South West	74	43	28	22	25
	7%	8%	8%	7%	9%
Northern Ireland	52	30	19	18	18
	5%	5%	5%	6%	6%
Prefer not to say	-	-	-	-	-
	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
England	845	453	300	231	228
	81%	81%	83%	78%	81%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Scotland	85	65	42	7	16	8	19	1	-
	8%	9%	9%	7%	8%	7%	8%	5%	-%
North East	22	17	13	1	6	2	3	2	1
	2%	2%	3%	1%	3%	2%	1%	6%	2%
North West	156	123	69	10	37	25	38	8	1
	15%	16%	15%	11%	19%	20%	16%	30%	4%
Yorkshire and the Humber	92	65	43	16	21	4	20	3	1
	9%	9%	9%	17%	11%	4%	9%	10%	3%
West Midlands	68	49	28	7	12	11	17	3	2
	7%	6%	6%	8%	6%	9%	7%	10%	6%
East Midlands	60	45	25	8	14	4	15	1	3
	6%	6%	5%	8%	7%	3%	6%	2%	8%
Wales	55	39	27	9	10	7	11	1	1
	5%	5%	6%	10%	5%	5%	5%	4%	3%
East of England	104	77	54	3	12	7	18	2	4
	10%	10%	11%	3%	6%	6%	8%	7%	12%
London	137	103	63	17	26	19	37	7	12
	13%	14%	13%	18%	13%	16%	16%	25%	38%
South East	131	87	51	3	24	21	22	-	5
	13%	11%	11%	3%	12%	17%	10%	-%	15%
South West	74	50	30	9	10	8	17	-	1
	7%	7%	6%	9%	5%	7%	7%	-%	5%
Northern Ireland	52	40	27	5	7	5	15	1	2
	5%	5%	6%	5%	4%	4%	7%	2%	5%

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Prefer not to say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
England	845	616	376	74	161	102	187	23	29
	81%	81%	80%	78%	83%	84%	81%	89%	92%

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Scotland	85	3	1	1	-	3	6	1	20
	8%	4%	3%	8%	-%	7%	10%	4%	7%
North East	22	2	1	1	-	1	-	-	5
	2%	3%	1%	11%	-%	3%	-%	-%	2%
North West	156	6	5	-	1	3	9	-	33
	15%	9%	12%	-%	8%	8%	16%	-%	12%
Yorkshire and the Humber	92	7	4	-	1	-	2	-	27
	9%	9%	9%	-%	7%	-%	3%	-%	10%
West Midlands	68	5	2	-	1	3	3	1	19
	7%	7%	5%	-%	5%	9%	6%	4%	7%
East Midlands	60	2	1	-	2	1	1	-	15
	6%	3%	3%	-%	14%	4%	2%	-%	6%
Wales	55	5	2	-	*	1	2	-	16
	5%	7%	5%	-%	3%	2%	3%	-%	6%
East of England	104	9	4	-	2	2	8	4	27
	10%	12%	10%	-%	14%	6%	14%	26%	10%
London	137	15	15	6	7	13	9	3	34
	13%	20%	39%	55%	49%	39%	15%	22%	12%
			afh						
South East	131	9	2	-	-	4	12	2	44
	13%	11%	6%	-%	-%	12%	20%	15%	16%
South West	74	4	2	2	-	3	2	2	24
	7%	5%	6%	21%	-%	8%	4%	16%	9%
Northern Ireland	52	8	1	1	-	1	5	2	12
	5%	10%	2%	5%	-%	2%	8%	13%	4%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Prefer not to say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
England	845	59	36	9	13	31	46	12	229
	81%	79%	90%	87%	97%	89%	79%	83%	82%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Scotland	85	28	57	18	63
	8%	6%	10%	5%	10%
			a		a
North East	22	8	14	8	14
	2%	2%	2%	2%	2%
North West	156	77	79	58	90
	15%	17%	13%	16%	14%
Yorkshire and the Humber	92	45	47	38	53
	9%	10%	8%	10%	8%
West Midlands	68	32	36	35	28
	7%	7%	6%	10%	4%
				b	
East Midlands	60	31	30	26	31
	6%	7%	5%	7%	5%
Wales	55	19	36	15	38
	5%	4%	6%	4%	6%
East of England	104	39	65	36	68
	10%	9%	11%	10%	11%
London	137	73	64	67	63
	13%	16%	11%	18%	10%
		b		b	
South East	131	41	90	29	97
	13%	9%	15%	8%	16%
			a		a
South West	74	33	41	24	45
	7%	7%	7%	6%	7%
Northern Ireland	52	21	31	15	35
	5%	5%	5%	4%	6%

Columns Tested: a,b - a,b

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Prefer not to say	-	-	-	-	-
	-%	-%	-%	-%	-%
England	845	378	467	321	489
	81%	85%	79%	87%	78%
		b		b	

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Scotland	85 8%	16 8%	10 8%	18 8%	8 7%	8 7%	17 8%
North East	22 2%	6 3%	3 3%	3 1%	1 1%	1 1%	6 3%
North West	156 15%	26 13%	13 11%	35 17%	15 12%	14 13%	33 15%
Yorkshire and the Humber	92 9%	16 8%	6 5%	26 13% b	16 13%	18 17% abf	19 9%
West Midlands	68 7%	15 7%	14 12% c	11 5%	7 6%	9 9%	16 8%
East Midlands	60 6%	14 7%	10 8%	14 7%	8 7%	6 6%	17 8%
Wales	55 5%	8 4%	4 3%	8 4%	6 5%	5 5%	7 3%
East of England	104 10%	24 12% e	8 7%	19 9% e	14 12% e	3 3%	14 7%
London	137 13%	29 14%	23 20%	32 16%	27 22%	18 18%	33 16%
South East	131 13%	23 11%	12 11%	18 9%	8 6%	8 8%	26 12%
South West	74 7%	15 7%	6 6%	12 6%	7 6%	8 8%	15 7%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Experience of relationships						
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Northern Ireland	52	14	6	10	5	5	11
	5%	7%	5%	5%	4%	5%	5%
Prefer not to say	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%
England	845	168	95	171	103	85	178
	81%	82%	83%	83%	85%	83%	84%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Scotland	85	4	38	42	2	55	20	5	5
	8%	17%	8%	8%	14%	9%	7%	5%	7%
North East	22	1	10	9	1	13	4	2	3
	2%	4%	2%	2%	4%	2%	2%	2%	4%
North West	156	4	71	75	5	91	35	24	7
	15%	19%	15%	15%	41%	16%	12%	24% abd	10%
Yorkshire and the Humber	92	2	47	43	-	51	29	5	7
	9%	7%	10%	8%	-%	9%	10%	5%	11%
West Midlands	68	2	30	34	2	48	15	3	2
	7%	9%	6%	7%	14%	8%	5%	3%	3%
East Midlands	60	3	31	26	-	35	14	6	4
	6%	15%	6%	5%	-%	6%	5%	6%	6%
Wales	55	-	27	27	-	33	17	2	3
	5%	-%	6%	5%	-%	6%	6%	2%	5%
East of England	104	1	58	45	-	50	32	14	8
	10%	6%	12%	9%	-%	9%	11%	13%	12%
London	137	2	40	93	1	51	47	25	13
	13%	7%	8%	18% b	7%	9%	17% a	25% a	19% a
South East	131	1	70	60	-	69	42	10	10
	13%	6%	14%	12%	-%	12%	15%	9%	15%
South West	74	1	44	27	2	54	12	3	5
	7%	7%	9% c	5%	12%	9% bc	4%	3%	7%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Northern Ireland	52	1	23	27	1	34	14	3	1
	5%	4%	5%	5%	9%	6%	5%	3%	1%
Prefer not to say	-	-	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%	-%	-%
England	845	17	400	413	10	461	231	93	60
	81%	79%	82%	81%	77%	79%	82%	90% ab	87%

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Scotland	85	83	-	3	-	-	-
	8%	9%	-%	4%	-%	-%	-%
North East	22	20	1	1	-	1	-
	2%	2%	2%	2%	-%	7%	-%
North West	156	135	7	10	1	3	-
	15%	15%	23%	16%	5%	44%	-%
Yorkshire and the Humber	92	77	-	12	2	1	-
	9%	9%	-%	20% a	8%	12%	-%
West Midlands	68	51	1	9	3	-	1
	7%	6%	4%	15% a	12%	-%	43%
East Midlands	60	54	3	3	1	-	-
	6%	6%	9%	5%	3%	-%	-%
Wales	55	53	1	-	1	-	-
	5%	6%	3%	-%	3%	-%	-%
East of England	104	94	4	3	-	1	-
	10%	10%	13%	5%	-%	17%	-%
London	137	98	6	14	14	2	2
	13%	11%	21%	22% a	63%	21%	57%
South East	131	121	5	5	-	-	-
	13%	13%	16%	8%	-%	-%	-%
South West	74	69	1	1	2	-	-
	7%	8%	5%	2%	7%	-%	-%
Northern Ireland	52	51	1	-	-	-	-
	5%	6%	3%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Prefer not to say	-	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%	-%
England	845	721	28	59	21	8	3
	81%	79%	93%	96% a	97%	100%	100%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Scotland	85	78	3	2	-	1
	8%	8%	7%	7%	-%	10%
North East	22	18	2	1	-	1
	2%	2%	4%	3%	-%	16%
North West	156	139	8	1	4	2
	15%	15%	20%	3%	47%	30%
			c			
Yorkshire and the Humber	92	85	3	2	-	-
	9%	9%	9%	5%	-%	-%
West Midlands	68	62	3	3	1	-
	7%	7%	6%	9%	7%	-%
East Midlands	60	51	2	2	1	-
	6%	5%	6%	7%	10%	-%
Wales	55	50	2	3	-	-
	5%	5%	5%	9%	-%	-%
East of England	104	99	-	2	-	-
	10%	11%	-%	5%	-%	-%
		b				
London	137	121	6	7	1	2
	13%	13%	15%	19%	11%	26%
South East	131	116	8	5	2	-
	13%	13%	20%	14%	18%	-%
South West	74	65	1	5	-	1
	7%	7%	4%	15%	-%	11%
Northern Ireland	52	46	2	1	1	*
	5%	5%	5%	3%	7%	7%
Prefer not to say	-	-	-	-	-	-
	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 89 (continuation)
D4. Which of the following describes where you live?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
England	845	758	34	28	8	5
	81%	81%	83%	80%	93%	83%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 90
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
White	907	428	479	324	303	280
	88%	89%	86%	82%	89%	94%
					a	ab
Mixed	30	9	21	13	7	10
	3%	2%	4%	3%	2%	3%
Asian	61	27	34	34	20	7
	6%	6%	6%	9%	6%	2%
				c	c	
Black	22	9	12	17	5	-
	2%	2%	2%	4%	1%	-%
				bc		
Chinese	8	4	4	3	2	2
	1%	1%	1%	1%	1%	1%
Other ethnic group	3	-	3	3	-	-
	*%	-%	1%	1%	-%	-%
Prefer not to say	5	2	4	3	3	-
	1%	*%	1%	1%	1%	-%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
White	907	83	53	51	721	20	135	77	51
	88%	97%	97%	98%	85%	90%	86%	84%	75%
Mixed	30	-	1	1	28	1	7	-	1
	3%	-%	2%	2%	3%	3%	4%	-%	2%
Asian	61	3	-	-	59	1	10	12	9
	6%	3%	-%	-%	7%	4%	6%	13%	13%
Black	22	-	1	-	21	-	1	2	3
	2%	-%	1%	-%	3%	-%	1%	2%	4%
Chinese	8	-	-	-	8	1	3	1	-
	1%	-%	-%	-%	1%	2%	2%	1%	-%
Other ethnic group	3	-	-	-	3	-	-	-	1
	*%	-%	-%	-%	*%	-%	-%	-%	2%
Prefer not to say	5	-	-	-	5	-	-	-	2
	1%	-%	-%	-%	1%	-%	-%	-%	4%

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
White	907	54	94	98	121	69
	88%	89%	91%	72%	92%	94%
		c	c		c	c
Mixed	30	3	4	6	5	1
	3%	5%	4%	5%	4%	2%
Asian	61	3	3	14	5	1
	6%	5%	3%	10%	4%	2%
				e		
Black	22	1	-	14	-	2
	2%	1%	-%	10%	-%	2%
				abde		
Chinese	8	-	1	2	-	-
	1%	-%	1%	1%	-%	-%
Other ethnic group	3	-	-	2	-	-
	*%	-%	-%	1%	-%	-%
Prefer not to say	5	-	1	2	-	-
	1%	-%	1%	1%	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Mark, scar or condition								
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
White	907	217	229	476	16	84	15	11	50
	88%	83%	84%	90%	88%	79%	82%	67%	95%
Mixed	30	10	9	16	1	5	2	-	-
	3%	4%	3%	3%	3%	5%	12%	-%	-%
Asian	61	21	18	23	-	13	-	3	-
	6%	8%	7%	4%	-%	12%	-%	18%	-%
Black	22	6	8	12	1	2	1	3	1
	2%	2%	3%	2%	5%	2%	6%	15%	2%
Chinese	8	3	2	1	-	1	-	-	2
	1%	1%	1%	*%	-%	1%	-%	-%	3%
Other ethnic group	3	-	3	-	-	-	-	-	-
	*%	-%	1%	-%	-%	-%	-%	-%	-%
Prefer not to say	5	4	3	1	1	1	-	-	-
	1%	2%	1%	*%	3%	1%	-%	-%	-%

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Mark, scar or condition						
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
White	907	76	17	33	26	100	70
	88%	90% de	85%	77%	66%	78%	91% cde
Mixed	30	2	-	2	2	3	2
	3%	3%	-%	5%	6%	3%	3%
Asian	61	5	3	5	8	16	2
	6%	6%	15%	12%	20% af	12% f	3%
Black	22	1	-	3	1	3	2
	2%	1%	-%	6%	2%	2%	3%
Chinese	8	1	-	-	3	3	-
	1%	1%	-%	-%	6% f	2%	-%
Other ethnic group	3	-	-	-	-	2	-
	*%	-%	-%	-%	-%	1%	-%
Prefer not to say	5	-	-	-	-	2	-
	1%	-%	-%	-%	-%	2%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Location of mark, scar or condition				
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
White	907	488	315	264	250
	88%	87%	87%	89%	89%
Mixed	30	13	14	10	10
	3%	2%	4%	3%	3%
Asian	61	40	22	13	15
	6%	7%	6%	4%	5%
Black	22	11	7	6	5
	2%	2%	2%	2%	2%
Chinese	8	6	-	3	-
	1%	1%	-%	1%	-%
		b			
Other ethnic group	3	1	2	2	-
	*%	*%	*%	1%	-%
Prefer not to say	5	4	3	1	1
	1%	1%	1%	*%	*%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
White	907	653	419	81	170	111	200	22	24
	88%	86%	89%	85%	87%	91%	86%	86%	75%
Mixed	30	24	8	6	7	2	9	2	2
	3%	3%	2%	6%	3%	2%	4%	7%	6%
Asian	61	56	32	7	13	8	15	2	5
	6%	7%	7%	7%	7%	6%	6%	8%	16%
Black	22	15	6	-	4	1	4	-	1
	2%	2%	1%	-%	2%	1%	2%	-%	4%
Chinese	8	6	3	1	1	-	2	-	-
	1%	1%	1%	1%	*%	-%	1%	-%	-%
Other ethnic group	3	2	2	-	-	-	2	-	-
	*%	*%	*%	-%	-%	-%	1%	-%	-%
Prefer not to say	5	3	1	1	1	-	1	-	-
	1%	*%	*%	1%	*%	-%	1%	-%	-%

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
White	907 88%	61 81%	33 82%	10 89%	12 91%	23 66%	56 95% ab	13 90%	254 92% a
Mixed	30 3%	4 6%	2 4%	1 6%	- -%	3 9%	1 1%	- -%	6 2%
Asian	61 6%	6 9% h	4 11% h	1 5%	1 9%	5 15%	2 4%	1 10%	5 2%
Black	22 2%	3 4%	- -%	- -%	- -%	2 5%	- -%	- -%	6 2%
Chinese	8 1%	1 1%	1 2%	- -%	- -%	2 5%	- -%	- -%	2 1%
Other ethnic group	3 *%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	1 *%
Prefer not to say	5 1%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	2 1%

Columns Tested: a,b,c,d,e,f,g,h

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
White	907	360	548	289	582
	88%	81%	93%	78%	93%
			a		a
Mixed	30	18	12	15	14
	3%	4%	2%	4%	2%
Asian	61	49	12	44	14
	6%	11%	2%	12%	2%
		b		b	
Black	22	11	10	11	10
	2%	3%	2%	3%	2%
Chinese	8	5	3	6	2
	1%	1%	1%	2%	*%
				b	
Other ethnic group	3	2	1	2	1
	*%	*%	*%	*%	*%
Prefer not to say	5	2	4	3	1
	1%	*%	1%	1%	*%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
White	907	182	83	185	101	78	178
	88%	89%	73%	90%	83%	76%	84%
		be		be			b
Mixed	30	8	4	6	3	1	9
	3%	4%	4%	3%	3%	1%	4%
Asian	61	11	21	8	13	16	19
	6%	5%	19%	4%	11%	16%	9%
			acf		c	ac	c
Black	22	3	2	3	2	1	2
	2%	1%	2%	2%	1%	1%	1%
Chinese	8	-	2	2	1	4	3
	1%	-%	2%	1%	1%	4%	1%
			a			a	
Other ethnic group	3	-	-	-	2	-	-
	*%	-%	-%	-%	1%	-%	-%
Prefer not to say	5	2	1	3	-	3	2
	1%	1%	1%	1%	-%	2%	1%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
White	907 88%	19 86%	445 91% c	427 84%	13 100%	511 87%	248 88%	86 83%	63 92%
Mixed	30 3%	- -%	13 3%	16 3%	- -%	18 3%	8 3%	4 4%	- -%
Asian	61 6%	2 8%	21 4%	38 8% b	- -%	36 6%	17 6%	7 7%	2 2%
Black	22 2%	- -%	5 1%	17 3% b	- -%	16 3%	6 2%	1 1%	- -%
Chinese	8 1%	- -%	2 *%	6 1%	- -%	2 *%	1 1%	5 5% ab	- -%
Other ethnic group	3 *%	1 6%	- -%	2 *%	- -%	1 *%	2 1%	- -%	- -%
Prefer not to say	5 1%	- -%	1 *%	3 1%	- -%	1 *%	- -%	1 1%	4 5% ab

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
White	907	907	-	-	-	-	-
	88%	100%	-%	-%	-%	-%	-%
		c					
Mixed	30	-	30	-	-	-	-
	3%	-%	100%	-%	-%	-%	-%
Asian	61	-	-	61	-	-	-
	6%	-%	-%	100%	-%	-%	-%
				a			
Black	22	-	-	-	22	-	-
	2%	-%	-%	-%	100%	-%	-%
Chinese	8	-	-	-	-	8	-
	1%	-%	-%	-%	-%	100%	-%
Other ethnic group	3	-	-	-	-	-	3
	*%	-%	-%	-%	-%	-%	100%
Prefer not to say	5	-	-	-	-	-	-
	1%	-%	-%	-%	-%	-%	-%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 90 (continuation)
D5. And to which of the following ethnic groups do you consider you belong?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
White	907	826	32	25	8	6
	88%	89% c	79%	72%	87%	91%
Mixed	30	19	4	5	1	-
	3%	2%	10% a	15% a	13%	-%
Asian	61	57	-	3	-	-
	6%	6%	-%	8%	-%	-%
Black	22	20	1	1	-	-
	2%	2%	3%	3%	-%	-%
Chinese	8	4	3	-	-	1
	1%	*%	8% a	-%	-%	9%
Other ethnic group	3	3	-	-	-	-
	*%	*%	-%	-%	-%	-%
Prefer not to say	5	3	-	1	-	-
	1%	*%	-%	3% a	-%	-%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 91
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Gender			Age		
	Total	**Male**	**Female**	**NET: 18 - 34**	**NET: 35 - 54**	**NET: 55+**
Significance Level: 95%		a	b	a	b	c
Unweighted Total	1037	492	543	303	467	267
Total	1037	480	557	398	340	299
Heterosexual (straight, attracted to the opposite gender)	932 90%	425 89%	507 91%	351 88%	306 90%	275 92%
Homosexual (gay, attracted to the same gender)	41 4%	28 6% b	13 2%	19 5%	11 3%	10 3%
Bisexual (attracted to more than one gender)	35 3%	16 3%	19 3%	20 5% c	10 3%	5 2%
Asexual (do not experience sexual attraction)	9 1%	1 *%	7 1%	4 1%	4 1%	1 *%
Other	6 1%	2 *%	4 1%	2 *%	2 1%	2 1%
None of the above	4 *%	2 1%	2 *%	- -%	1 *%	4 1%
Prefer not to say	10 1%	5 1%	5 1%	2 *%	6 2%	3 1%

Columns Tested: a,b - a,b,c

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Region								
	Total	**Scotland**	**Wales**	**Northern Ireland**	**NET: England**	**North East**	**North West**	**Yorkshire and the Humber**	**West Midlands**
Unweighted Total	1037	103	104	103	723	44	108	67	75
Total	1037	85	55	52	845	22	156	92	68
Heterosexual (straight, attracted to the opposite gender)	932 90%	78 92%	50 90%	46 89%	758 90%	18 82%	139 89%	85 92%	62 91%
Homosexual (gay, attracted to the same gender)	41 4%	3 3%	2 4%	2 4%	34 4%	2 7%	8 5%	3 4%	3 4%
Bisexual (attracted to more than one gender)	35 3%	2 3%	3 6%	1 2%	28 3%	1 4%	1 1%	2 2%	3 5%
Asexual (do not experience sexual attraction)	9 1%	- -%	- -%	1 1%	8 1%	- -%	4 3%	- -%	1 1%
Other	6 1%	1 1%	- -%	* 1%	5 1%	1 4%	2 1%	- -%	- -%
None of the above	4 *%	1 1%	- -%	1 1%	3 *%	- -%	- -%	- -%	- -%
Prefer not to say	10 1%	- -%	- -%	1 2%	10 1%	* 2%	2 1%	2 2%	- -%

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Region					
	Total	**East Midlands**	**East of England**	**London**	**South East**	**South West**
Significance Level: 95%		a	b	c	d	e
Unweighted Total	1037	70	65	103	122	69
Total	1037	60	104	137	131	74
Heterosexual (straight, attracted to the opposite gender)	932 90%	51 85%	99 95%	121 88%	116 89%	65 88%
Homosexual (gay, attracted to the same gender)	41 4%	2 4%	- -%	6 4%	8 6% b	1 2%
Bisexual (attracted to more than one gender)	35 3%	2 4%	2 2%	7 5%	5 4%	5 7%
Asexual (do not experience sexual attraction)	9 1%	1 1%	- -%	1 1%	2 1%	- -%
Other	6 1%	- -%	- -%	2 1%	- -%	1 1%
None of the above	4 *%	2 3%	- -%	- -%	- -%	1 2%
Prefer not to say	10 1%	2 3%	3 3%	1 1%	- -%	- -%

Columns Tested: a,b,c,d,e

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

		Mark, scar or condition							
	Total	**Skin condition**	**Birthmark**	**Scarring**	**Craniofacial condition**	**Burns**	**Paralysis**	**Cleft**	**Cancer**
Unweighted Total	1037	253	266	528	17	101	19	14	46
Total	1037	261	273	529	19	106	19	17	53
Heterosexual (straight, attracted to the opposite gender)	932 90%	228 88%	241 88%	471 89%	18 95%	86 81%	14 77%	14 80%	47 89%
Homosexual (gay, attracted to the same gender)	41 4%	5 2%	13 5%	23 4%	- -%	3 3%	1 6%	- -%	3 6%
Bisexual (attracted to more than one gender)	35 3%	16 6%	11 4%	22 4%	1 5%	10 9%	1 7%	2 11%	1 2%
Asexual (do not experience sexual attraction)	9 1%	5 2%	4 1%	4 1%	- -%	2 2%	1 5%	- -%	- -%
Other	6 1%	1 *%	2 1%	3 1%	- -%	2 1%	- -%	2 9%	2 3%
None of the above	4 *%	- -%	1 *%	2 *%	- -%	1 *%	- -%	- -%	- -%
Prefer not to say	10 1%	6 2%	1 *%	5 1%	- -%	2 2%	1 5%	- -%	- -%

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

		Mark, scar or condition					
	Total	**Eye condition**	**Congenital condition**	**Ear condition**	**Facial swelling**	**Hair loss**	**Other**
Significance Level: 95%		a	*b	c	d	e	f
Unweighted Total	1037	77	23	43	37	131	74
Total	1037	84	20	43	40	128	77
Heterosexual (straight, attracted to the opposite gender)	932 90%	74 88% c	19 90%	31 71%	29 73%	101 79%	74 96% cde
Homosexual (gay, attracted to the same gender)	41 4%	5 6%	1 4%	6 15% f	5 12%	12 10%	3 3%
Bisexual (attracted to more than one gender)	35 3%	3 3%	1 3%	3 6% f	4 9% f	4 3%	- -%
Asexual (do not experience sexual attraction)	9 1%	- -%	- -%	- -%	- -%	2 2%	- -%
Other	6 1%	2 3%	* 2%	2 4%	2 4%	3 2%	1 1%
None of the above	4 *%	- -%	- -%	- -%	- -%	1 *%	- -%
Prefer not to say	10 1%	- -%	- -%	2 5%	1 2%	5 4%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

		Location of mark, scar or condition			
	Total	**Head or neck**	**Arms, shoulders or hands**	**Chest, back or groin**	**Legs, feet or bum**
Significance Level: 95%		a	b	c	d
Unweighted Total	1037	574	355	298	276
Total	1037	563	363	298	281
Heterosexual (straight, attracted to the opposite gender)	932 90%	512 91%	319 88%	265 89%	253 90%
Homosexual (gay, attracted to the same gender)	41 4%	24 4%	15 4%	13 4%	8 3%
Bisexual (attracted to more than one gender)	35 3%	15 3%	18 5%	11 4%	11 4%
Asexual (do not experience sexual attraction)	9 1%	3 *%	5 1%	2 1%	4 1%
Other	6 1%	2 *%	4 1%	* *%	2 1%
None of the above	4 *%	1 *%	- -%	3 1%	1 1%
Prefer not to say	10 1%	7 1%	3 1%	3 1%	2 1%

Columns Tested: a,b,c,d

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**NET: Any**	**GP**	**Mental health professional**	**Surgeon**	**Nurse**	**Dermatologist**	**Prosthetist**	**Speech therapist**
Unweighted Total	1037	757	479	96	196	119	232	24	29
Total	1037	760	472	96	194	122	232	26	32
Heterosexual (straight, attracted to the opposite gender)	932 90%	677 89%	429 91%	76 79%	171 88%	105 86%	212 91%	23 88%	21 67%
Homosexual (gay, attracted to the same gender)	41 4%	31 4%	15 3%	3 3%	12 6%	5 4%	10 4%	3 10%	5 15%
Bisexual (attracted to more than one gender)	35 3%	29 4%	16 3%	11 11%	4 2%	7 6%	7 3%	1 2%	2 7%
Asexual (do not experience sexual attraction)	9 1%	8 1%	6 1%	1 1%	4 2%	2 1%	1 *%	- -%	- -%
Other	6 1%	5 1%	3 1%	2 2%	- -%	2 2%	* *%	- -%	2 6%
None of the above	4 *%	1 *%	1 *%	- -%	- -%	- -%	- -%	- -%	1 2%
Prefer not to say	10 1%	9 1%	2 *%	3 3%	3 2%	1 1%	2 1%	- -%	1 3%

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Professionals seen in relation to visible difference								
	Total	**Beauty therapist**	**Condition specific support group**	**Higher education professional**	**Another education professional**	**Social care professional**	**Another medical specialist**	**Other**	**None of the above**
Significance Level: 95%		a	b	*c	*d	*e	f	*g	h
Unweighted Total	1037	79	37	11	12	29	55	14	280
Total	1037	75	40	11	14	34	59	14	277
Heterosexual (straight, attracted to the opposite gender)	932 90%	59 79%	35 89%	8 80%	11 81%	25 74%	52 89%	14 97%	255 92% a
Homosexual (gay, attracted to the same gender)	41 4%	6 7%	- -%	1 6%	3 19%	4 13%	3 5%	- -%	10 3%
Bisexual (attracted to more than one gender)	35 3%	9 12% h	2 5%	2 15%	- -%	3 9%	3 6%	- -%	6 2%
Asexual (do not experience sexual attraction)	9 1%	- -%	- -%	- -%	- -%	- -%	- -%	- -%	1 *%
Other	6 1%	1 1%	2 5% h	- -%	- -%	2 5%	* 1%	- -%	1 *%
None of the above	4 *%	1 1%	1 1%	- -%	- -%	- -%	- -%	- -%	3 1%
Prefer not to say	10 1%	* 1%	- -%	- -%	- -%	- -%	- -%	* 3%	2 1%

Columns Tested: a,b,c,d,e,f,g,h

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

		Currently undergoing treatment		Experience of hostile behaviour	
	Total	**NET: Yes**	**No**	**NET: Yes**	**No**
Significance Level: 95%		a	b	a	b
Unweighted Total	1037	429	608	351	641
Total	1037	447	590	370	625
Heterosexual (straight, attracted to the opposite gender)	932 90%	386 86%	546 92% a	308 83%	587 94% a
Homosexual (gay, attracted to the same gender)	41 4%	28 6% b	13 2%	22 6% b	17 3%
Bisexual (attracted to more than one gender)	35 3%	20 4%	15 3%	21 6% b	12 2%
Asexual (do not experience sexual attraction)	9 1%	4 1%	4 1%	7 2% b	2 *%
Other	6 1%	3 1%	3 *%	5 1% b	- -%
None of the above	4 *%	1 *%	4 1%	2 *%	3 *%
Prefer not to say	10 1%	5 1%	5 1%	5 1%	4 1%

Columns Tested: a,b - a,b

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

		Experience of relationships					
	Total	**Romantic relationship difficulties**	**Close family relationship difficulties**	**Difficulties forming friendships**	**Particularly loyal or meaningful friendships**	**Tensions and arguments within my family**	**Difficulties in finding a partner**
Significance Level: 95%		a	b	c	d	e	f
Unweighted Total	1037	207	116	194	113	102	207
Total	1037	206	114	207	122	103	212
Heterosexual (straight, attracted to the opposite gender)	932 90%	178 86% e	89 78%	178 86% e	110 90% be	74 72%	179 84% e
Homosexual (gay, attracted to the same gender)	41 4%	8 4%	8 7%	10 5%	3 2%	9 8% d	12 6%
Bisexual (attracted to more than one gender)	35 3%	10 5%	11 10%	10 5%	5 4%	13 12% acdf	10 5%
Asexual (do not experience sexual attraction)	9 1%	4 2%	2 1%	3 2%	- -%	1 1%	3 2%
Other	6 1%	3 1%	2 1%	2 1%	3 3%	4 4% f	1 1%
None of the above	4 *%	- -%	- -%	1 *%	1 *%	- -%	1 *%
Prefer not to say	10 1%	3 2%	3 2%	3 2%	- -%	2 2%	5 3%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

		Education level				Annual income			
	Total	**No formal education**	**NET: Primary / secondary education or equivalent**	**NET: University degree / higher university degree or equivalent**	**In full time education**	**NET: Up to £28,000**	**NET: £28, 001 - £55, 000**	**NET: £55,000+**	**Prefer not to say**
Significance Level: 95%		*a	b	c	*d	a	b	c	d
Unweighted Total	1037	21	484	512	13	578	292	102	65
Total	1037	22	488	508	13	584	282	103	68
Heterosexual (straight, attracted to the opposite gender)	932 90%	19 87%	441 90%	456 90%	11 86%	524 90%	256 91%	93 91%	59 87%
Homosexual (gay, attracted to the same gender)	41 4%	1 7%	19 4%	20 4%	- -%	23 4%	8 3%	9 8% b	1 2%
Bisexual (attracted to more than one gender)	35 3%	1 2%	16 3%	19 4%	- -%	19 3%	12 4%	1 1%	3 5%
Asexual (do not experience sexual attraction)	9 1%	- -%	2 *%	5 1%	2 14%	6 1%	2 1%	- -%	- -%
Other	6 1%	- -%	5 1%	1 *%	- -%	4 1%	3 1%	- -%	- -%
None of the above	4 *%	1 4%	2 *%	1 *%	- -%	4 1%	- -%	- -%	- -%
Prefer not to say	10 1%	- -%	4 1%	7 1%	- -%	4 1%	2 1%	- -%	4 6% abc

Columns Tested: a,b,c,d - a,b,c,d

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Ethnicity						
	Total	**White**	**Mixed**	**Asian**	**Black**	**Chinese**	**Other**
Significance Level: 95%		a	*b	c	*d	*e	*f
Unweighted Total	1037	925	26	53	17	6	3
Total	1037	907	30	61	22	8	3
Heterosexual (straight, attracted to the opposite gender)	932 90%	826 91%	19 63%	57 93%	20 90%	4 52%	3 100%
Homosexual (gay, attracted to the same gender)	41 4%	32 4%	4 13%	- -%	1 5%	3 42%	- -%
Bisexual (attracted to more than one gender)	35 3%	25 3%	5 17%	3 4%	1 4%	- -%	- -%
Asexual (do not experience sexual attraction)	9 1%	8 1%	1 4%	- -%	- -%	- -%	- -%
Other	6 1%	6 1%	- -%	- -%	- -%	1 7%	- -%
None of the above	4 *%	4 *%	- -%	- -%	- -%	- -%	- -%
Prefer not to say	10 1%	7 1%	1 3%	2 3%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e,f

DJ-304178 – Visible difference survey

Table 91 (continuation)
D6. And lastly, which of the following best describes your sexual orientation?
BASE: All respondents

	Sexual orientation					
	Total	**Heterosexual**	**Homosexual**	**Bisexual**	**Asexual**	**Other**
Significance Level: 95%		a	b	c	*d	*e
Unweighted Total	1037	927	41	36	9	7
Total	1037	932	41	35	9	6
Heterosexual (straight, attracted to the opposite gender)	932 90%	932 100% bc	- -%	- -%	- -%	- -%
Homosexual (gay, attracted to the same gender)	41 4%	- -%	41 100% ac	- -%	- -%	- -%
Bisexual (attracted to more than one gender)	35 3%	- -%	- -%	35 100% ab	- -%	- -%
Asexual (do not experience sexual attraction)	9 1%	- -%	- -%	- -%	9 100%	- -%
Other	6 1%	- -%	- -%	- -%	- -%	6 100%
None of the above	4 *%	- -%	- -%	- -%	- -%	- -%
Prefer not to say	10 1%	- -%	- -%	- -%	- -%	- -%

Columns Tested: a,b,c,d,e