

# CARE – GAMBLING RESEARCH JANUARY 2018

Methodology: ComRes interviewed 2,036 GB adults online between 19<sup>th</sup> and 21<sup>st</sup> January 2018. Data were weighted to be demographically representative of all British adults aged 18+ by age, gender, region and social grade. ComRes is a member of the British Polling Council and abides by its rules.

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## **REPUTATION | COMMUNICATIONS | PUBLIC POLICY**

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#### Table 1

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling. In light of this, do you agree or disagree with these statements?

Base: All respondents

|                 | The UK Government<br>should make it<br>compulsory for all<br>gambling companies<br>to pay a larger and<br>equitable<br>proportion of their<br>profit or turnover<br>towards funding<br>help for problem<br>gamblers | I know someone<br>personally who has<br>had a problem with<br>gambling | I don't think<br>problem gambling is<br>a significant issue<br>in Britain | If people choose to<br>gamble and find<br>they cannot stop<br>they should not<br>expect gambling<br>companies to fund<br>their help |
|-----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------|---------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Unweighted base | 2036                                                                                                                                                                                                                | 2036                                                                   | 2036                                                                      | 2036                                                                                                                                |
| Weighted base   | 2036                                                                                                                                                                                                                | 2036                                                                   | 2036                                                                      | 2036                                                                                                                                |
| Agree           | 1239                                                                                                                                                                                                                | 584                                                                    | 315                                                                       | 829                                                                                                                                 |
|                 | 61%                                                                                                                                                                                                                 | 29%                                                                    | 15%                                                                       | 41%                                                                                                                                 |
| Disagree        | 419                                                                                                                                                                                                                 | 1253                                                                   | 1273                                                                      | 810                                                                                                                                 |
|                 | 21%                                                                                                                                                                                                                 | 62%                                                                    | 63%                                                                       | 40%                                                                                                                                 |
| Don't know      | 378                                                                                                                                                                                                                 | 199                                                                    | 448                                                                       | 397                                                                                                                                 |
|                 | 19%                                                                                                                                                                                                                 | 10%                                                                    | 22%                                                                       | 20%                                                                                                                                 |

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#### Table 2

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

The UK Government should make it compulsory for all gambling companies to pay a larger and equitable proportion of their profit or turnover towards funding help for problem gamblers

## Base: All respondents

|                 | _           | Ger        | nder       | Age        |            |            |            |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |              |  |
|-----------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|--------------|--|
|                 | Total       | Male       | Female     | 18-24      | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | 18-34      | 35-54      | 55+        | AB           | C1         | C2         | DE         | Public            | Pri-<br>vate |  |
| Unweighted base | 2036        | 971        | 1065       | 195        | 360        | 330        | 360        | 327        | 464        | 555        | 690        | 791        | 627          | 568        | 312        | 529        | 329               | 808          |  |
| Weighted base   | 2036        | 994        | 1042       | 228        | 350        | 328        | 362        | 299        | 469        | 578        | 690        | 768        | 545          | 567        | 419        | 505        | 332               | 841          |  |
| Agree           | 1239<br>61% | 654<br>66% | 585<br>56% | 127<br>56% | 207<br>59% | 173<br>53% | 240<br>66% | 193<br>65% | 298<br>64% | 334<br>58% | 414<br>60% | 491<br>64% | 358<br>66%   | 362<br>64% | 212<br>51% | 308<br>61% | 204<br>62%        | 514<br>61%   |  |
| Disagree        | 419<br>21%  | 195<br>20% | 224<br>21% | 50<br>22%  | 73<br>21%  | 76<br>23%  | 63<br>17%  | 54<br>18%  | 102<br>22% | 124<br>21% | 139<br>20% | 156<br>20% | 111<br>20%   | 94<br>17%  | 110<br>26% | 103<br>20% | 64<br>19%         | 173<br>21%   |  |
| Don't know      | 378<br>19%  | 145<br>15% | 234<br>22% | 51<br>22%  | 70<br>20%  | 78<br>24%  | 59<br>16%  | 52<br>17%  | 68<br>15%  | 121<br>21% | 138<br>20% | 120<br>16% | 77<br>14%    | 111<br>20% | 97<br>23%  | 93<br>19%  | 63<br>19%         | 153<br>18%   |  |



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#### Table 3

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

The UK Government should make it compulsory for all gambling companies to pay a larger and equitable proportion of their profit or turnover towards funding help for problem gamblers

### Base: All respondents

|                 |             |            | Region    |              |            |            |                           |               |               |            |            |            |            |  |  |  |
|-----------------|-------------|------------|-----------|--------------|------------|------------|---------------------------|---------------|---------------|------------|------------|------------|------------|--|--|--|
|                 | Total       | Scotland   | Wales     | NET: England | North East | North West | Yorkshire &<br>Humberside | West Midlands | East Midlands | Eastern    | London     | South East | South West |  |  |  |
| Unweighted base | 2036        | 181        | 95        | 1760         | 95         | 270        | 177                       | 180           | 172           | 168        | 216        | 280        | 202        |  |  |  |
| Weighted base   | 2036        | 179        | 102       | 1755         | 86         | 234        | 171                       | 183           | 153           | 195        | 271        | 283        | 179        |  |  |  |
| Agree           | 1239<br>61% | 118<br>66% | 57<br>56% | 1064<br>61%  | 45<br>53%  | 141<br>60% | 94<br>55%                 | 108<br>59%    | 96<br>63%     | 110<br>56% | 182<br>67% | 179<br>63% | 110<br>61% |  |  |  |
| Disagree        | 419<br>21%  | 34<br>19%  | 17<br>17% | 367<br>21%   | 18<br>21%  | 52<br>22%  | 35<br>20%                 | 43<br>24%     | 27<br>18%     | 51<br>26%  | 52<br>19%  | 56<br>20%  | 32<br>18%  |  |  |  |
| Don't know      | 378<br>19%  | 27<br>15%  | 27<br>27% | 324<br>18%   | 22<br>26%  | 41<br>17%  | 42<br>24%                 | 32<br>18%     | 30<br>20%     | 34<br>17%  | 37<br>14%  | 49<br>17%  | 37<br>21%  |  |  |  |

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#### Table 4

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

I know someone personally who has had a problem with gambling

#### Base: All respondents

|                 | _           | Gen        | der        | Age        |            |            |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |            |              |
|-----------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|------------|--------------|
|                 | Total       | Male       | Female     | 18-24      | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | 18-34      | 35-54      | 55+          | AB         | C1         | C2         | DE                | Public     | Pri-<br>vate |
| Unweighted base | 2036        | 971        | 1065       | 195        | 360        | 330        | 360        | 327        | 464        | 555        | 690        | 791          | 627        | 568        | 312        | 529               | 329        | 808          |
| Weighted base   | 2036        | 994        | 1042       | 228        | 350        | 328        | 362        | 299        | 469        | 578        | 690        | 768          | 545        | 567        | 419        | 505               | 332        | 841          |
| Agree           | 584<br>29%  | 319<br>32% | 265<br>25% | 73<br>32%  | 131<br>37% | 106<br>32% | 113<br>31% | 83<br>28%  | 78<br>17%  | 205<br>35% | 219<br>32% | 160<br>21%   | 146<br>27% | 159<br>28% | 139<br>33% | 141<br>28%        | 108<br>32% | 288<br>34%   |
| Disagree        | 1253<br>62% | 581<br>58% | 673<br>65% | 121<br>53% | 174<br>50% | 190<br>58% | 219<br>61% | 193<br>64% | 356<br>76% | 295<br>51% | 409<br>59% | 549<br>71%   | 361<br>66% | 343<br>60% | 239<br>57% | 310<br>61%        | 184<br>55% | 475<br>57%   |
| Don't know      | 199<br>10%  | 94<br>9%   | 105<br>10% | 33<br>15%  | 45<br>13%  | 32<br>10%  | 30<br>8%   | 24<br>8%   | 36<br>8%   | 78<br>14%  | 62<br>9%   | 59<br>8%     | 39<br>7%   | 65<br>12%  | 41<br>10%  | 54<br>11%         | 41<br>12%  | 77<br>9%     |



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Absolutes/col percents

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#### Table 5

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

I know someone personally who has had a problem with gambling

#### Base: All respondents

|                 |             |            | Region    |              |            |            |                           |               |               |            |            |            |            |  |  |
|-----------------|-------------|------------|-----------|--------------|------------|------------|---------------------------|---------------|---------------|------------|------------|------------|------------|--|--|
|                 | Total       | Scotland   | Wales     | NET: England | North East | North West | Yorkshire &<br>Humberside | West Midlands | East Midlands | Eastern    | London     | South East | South West |  |  |
| Unweighted base | 2036        | 181        | 95        | 1760         | 95         | 270        | 177                       | 180           | 172           | 168        | 216        | 280        | 202        |  |  |
| Weighted base   | 2036        | 179        | 102       | 1755         | 86         | 234        | 171                       | 183           | 153           | 195        | 271        | 283        | 179        |  |  |
| Agree           | 584<br>29%  | 62<br>34%  | 22<br>22% | 500<br>28%   | 21<br>25%  | 78<br>33%  | 43<br>25%                 | 38<br>21%     | 55<br>36%     | 52<br>26%  | 94<br>35%  | 67<br>24%  | 51<br>28%  |  |  |
| Disagree        | 1253<br>62% | 106<br>59% | 61<br>60% | 1086<br>62%  | 55<br>64%  | 137<br>59% | 110<br>65%                | 127<br>69%    | 78<br>51%     | 127<br>65% | 150<br>55% | 192<br>68% | 110<br>62% |  |  |
| Don't know      | 199<br>10%  | 11<br>6%   | 18<br>18% | 170<br>10%   | 9<br>11%   | 19<br>8%   | 18<br>10%                 | 18<br>10%     | 19<br>13%     | 17<br>9%   | 27<br>10%  | 24<br>8%   | 18<br>10%  |  |  |

Absolutes/col percents



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#### Table 6

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

I don't think problem gambling is a significant issue in Britain

#### Base: All respondents

|                 | _           | Gen        | der        | Age        |            |            |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |            |              |
|-----------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|------------|--------------|
|                 | Total       | Male       | Female     | 18-24      | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | 18-34      | 35-54      | 55+          | AB         | C1         | C2         | DE                | Public     | Pri-<br>vate |
| Unweighted base | 2036        | 971        | 1065       | 195        | 360        | 330        | 360        | 327        | 464        | 555        | 690        | 791          | 627        | 568        | 312        | 529               | 329        | 808          |
| Weighted base   | 2036        | 994        | 1042       | 228        | 350        | 328        | 362        | 299        | 469        | 578        | 690        | 768          | 545        | 567        | 419        | 505               | 332        | 841          |
| Agree           | 315<br>15%  | 176<br>18% | 139<br>13% | 48<br>21%  | 71<br>20%  | 49<br>15%  | 46<br>13%  | 35<br>12%  | 67<br>14%  | 118<br>20% | 95<br>14%  | 102<br>13%   | 108<br>20% | 79<br>14%  | 62<br>15%  | 66<br>13%         | 62<br>19%  | 145<br>17%   |
| Disagree        | 1273<br>63% | 622<br>63% | 651<br>62% | 130<br>57% | 200<br>57% | 201<br>61% | 231<br>64% | 216<br>72% | 295<br>63% | 330<br>57% | 432<br>63% | 511<br>66%   | 330<br>61% | 347<br>61% | 250<br>60% | 346<br>69%        | 199<br>60% | 510<br>61%   |
| Don't know      | 448<br>22%  | 195<br>20% | 253<br>24% | 50<br>22%  | 80<br>23%  | 78<br>24%  | 85<br>23%  | 48<br>16%  | 107<br>23% | 129<br>22% | 163<br>24% | 155<br>20%   | 106<br>20% | 142<br>25% | 107<br>26% | 92<br>18%         | 70<br>21%  | 185<br>22%   |





Absolutes/col percents

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#### Table 7

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

I don't think problem gambling is a significant issue in Britain

#### Base: All respondents

|                 |             | Region     |           |              |            |            |                           |               |               |            |            |            |            |  |
|-----------------|-------------|------------|-----------|--------------|------------|------------|---------------------------|---------------|---------------|------------|------------|------------|------------|--|
|                 | Total       | Scotland   | Wales     | NET: England | North East | North West | Yorkshire &<br>Humberside | West Midlands | East Midlands | Eastern    | London     | South East | South West |  |
| Unweighted base | 2036        | 181        | 95        | 1760         | 95         | 270        | 177                       | 180           | 172           | 168        | 216        | 280        | 202        |  |
| Weighted base   | 2036        | 179        | 102       | 1755         | 86         | 234        | 171                       | 183           | 153           | 195        | 271        | 283        | 179        |  |
| Agree           | 315<br>15%  | 22<br>12%  | 17<br>17% | 277<br>16%   | 11<br>13%  | 41<br>18%  | 21<br>12%                 | 37<br>20%     | 25<br>16%     | 35<br>18%  | 41<br>15%  | 38<br>14%  | 28<br>15%  |  |
| Disagree        | 1273<br>63% | 128<br>71% | 66<br>65% | 1079<br>61%  | 52<br>60%  | 148<br>63% | 103<br>60%                | 102<br>56%    | 99<br>65%     | 119<br>61% | 173<br>64% | 174<br>61% | 110<br>61% |  |
| Don't know      | 448<br>22%  | 29<br>16%  | 19<br>19% | 399<br>23%   | 23<br>27%  | 45<br>19%  | 47<br>28%                 | 44<br>24%     | 28<br>18%     | 42<br>21%  | 57<br>21%  | 71<br>25%  | 42<br>23%  |  |

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Absolutes/col percents

#### Table 8

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

If people choose to gamble and find they cannot stop they should not expect gambling companies to fund their help

#### **Base: All respondents**

|                 | _          | Gen        | der        | Age       |            |            |            |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |              |  |
|-----------------|------------|------------|------------|-----------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|--------------|--|
|                 | Total      | Male       | Female     | 18-24     | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | 18-34      | 35-54      | 55+        | AB           | C1         | C2         | DE         | Public            | Pri-<br>vate |  |
| Unweighted base | 2036       | 971        | 1065       | 195       | 360        | 330        | 360        | 327        | 464        | 555        | 690        | 791        | 627          | 568        | 312        | 529        | 329               | 808          |  |
| Weighted base   | 2036       | 994        | 1042       | 228       | 350        | 328        | 362        | 299        | 469        | 578        | 690        | 768        | 545          | 567        | 419        | 505        | 332               | 841          |  |
| Agree           | 829<br>41% | 374<br>38% | 455<br>44% | 88<br>39% | 149<br>43% | 137<br>42% | 127<br>35% | 122<br>41% | 206<br>44% | 237<br>41% | 264<br>38% | 328<br>43% | 228<br>42%   | 200<br>35% | 178<br>42% | 223<br>44% | 137<br>41%        | 342<br>41%   |  |
| Disagree        | 810<br>40% | 451<br>45% | 358<br>34% | 90<br>39% | 131<br>37% | 114<br>35% | 158<br>44% | 127<br>42% | 191<br>41% | 221<br>38% | 271<br>39% | 318<br>41% | 235<br>43%   | 251<br>44% | 153<br>36% | 171<br>34% | 129<br>39%        | 325<br>39%   |  |
| Don't know      | 397<br>20% | 168<br>17% | 229<br>22% | 50<br>22% | 70<br>20%  | 77<br>24%  | 77<br>21%  | 51<br>17%  | 72<br>15%  | 120<br>21% | 154<br>22% | 123<br>16% | 82<br>15%    | 116<br>21% | 89<br>21%  | 111<br>22% | 66<br>20%         | 174<br>21%   |  |



Absolutes/col percents

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#### Table 9

Q.1 The UK gambling industry's income is £14 billion per year. The Government has asked gambling firms to make voluntary contributions towards a fund for helping problem gamblers of whom there are an estimated 430,000 in the UK plus a further 2 million 'at risk'. Currently those voluntary contributions bring in around £8 million, or just over £18 for every problem gambler. Some argue that the gambling industry should not be forced to make further larger contributions because gamblers can choose whether or not to lose their money, while others say that the industry should be forced to pay more in order to repair more of the damage caused by problem gambling.

In light of this, do you agree or disagree with these statements?

If people choose to gamble and find they cannot stop they should not expect gambling companies to fund their help

#### **Base: All respondents**

Prepared by ComRes

|                 |            | Region    |           |              |            |            |                           |               |               |           |            |            |            |  |
|-----------------|------------|-----------|-----------|--------------|------------|------------|---------------------------|---------------|---------------|-----------|------------|------------|------------|--|
|                 | Total      | Scotland  | Wales     | NET: England | North East | North West | Yorkshire &<br>Humberside | West Midlands | East Midlands | Eastern   | London     | South East | South West |  |
| Unweighted base | 2036       | 181       | 95        | 1760         | 95         | 270        | 177                       | 180           | 172           | 168       | 216        | 280        | 202        |  |
| Weighted base   | 2036       | 179       | 102       | 1755         | 86         | 234        | 171                       | 183           | 153           | 195       | 271        | 283        | 179        |  |
| Agree           | 829<br>41% | 65<br>36% | 30<br>30% | 734<br>42%   | 37<br>43%  | 104<br>44% | 72<br>42%                 | 80<br>44%     | 63<br>41%     | 90<br>46% | 109<br>40% | 106<br>38% | 72<br>40%  |  |
| Disagree        | 810<br>40% | 86<br>48% | 49<br>48% | 674<br>38%   | 28<br>33%  | 88<br>38%  | 62<br>36%                 | 65<br>36%     | 57<br>37%     | 65<br>33% | 111<br>41% | 123<br>43% | 75<br>42%  |  |
| Don't know      | 397<br>20% | 28<br>16% | 22<br>22% | 347<br>20%   | 20<br>24%  | 42<br>18%  | 37<br>22%                 | 37<br>20%     | 33<br>22%     | 40<br>21% | 50<br>19%  | 54<br>19%  | 32<br>18%  |  |

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