

# Care UK – Out of hours GP service

# METHODOLOGY NOTE

ComRes interviewed 1,001 GPs in the UK between the 15<sup>th</sup> and the 23<sup>rd</sup> of October 2014. Data were weighted to be representative of all GPs in the UK by region. ComRes is a member of the British Polling Council and abides by its rules.

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#### <u>Out-of-hours GP services</u> ONLINE Fieldwork Dates: 15th-23rd October 2014

## Table 1

# Q1 To what extent do you agree or disagree with each of the following statements about out-of-hours GP services?

#### **Base: All respondents**

																	s	3 - Region											En	S3 - gland			<b>S</b> 3 -	England	NHS N	etworks		
	To	tal	Lo	ondon		ith East Dastal		outh entral	So	uth West	\ Mi	Vest dlands	E Mid	ast lands	East	of England		kshire & umber		North East	N	orth West		Scotland		Wales	No	orthern Ireland	En	gland		NHS ondon		South ngland	Mid	IHS lands I East SHA		orth of land
				A		в		с		D		E		F		G		н		I		J		к		L		м		N		0		P		Q		R
Out-of-	hours	s GP s	ervic	es are n	iot a	high	enou	ıgh pı	riorit	ty for th	ne NH	IS																										
Strongly agree	197	20%	15	<b>I</b> 13%	12	<b>I</b> 17%	10	<b>I</b> 15%	20	<b>I</b> 21%	13	<b>I</b> 15%	11	<b>I</b> 17%	21	<b>AI</b> 25%	18	<b>1</b> 21%	1	2%	22	<b>I</b> 19%	28	ACE128%	10	<b>I</b> 21%	16	abcdefghijkl57%	143	17%	15	13%	42	18%	45	19%	41	17%
Tend to agree	394	39%	41	36%	30	43%	31	<b>G</b> 46%	38	40%	43	GJ49%	24	36%	26	31%	31	36%	23	<b>G</b> 52%	40	35%	36	36%	22	47%	9	32%	327	40%	41	36%	99	43%	93	39%	94	39%
Tend to disagree	257	26%	36	<b>m</b> 32%	16	<b>m</b> 23%	16	<b>m</b> 24%	25	<b>m</b> 26%	20	<b>m</b> 23%	15	<b>m</b> 23%	25	<b>m</b> 29%	22	<b>m</b> 26%	11	<b>m</b> 25%	31	<b>m</b> 27%	28	<b>m</b> 28%	12	<b>m</b> 26%	0	0%	217	26%	36	32%	57	25%	60	25%	64	26%
Strongly disagree	111	11%	17	<b>K</b> 15%	6	9%	5	7%	11	11%	7	8%	12	<b>KL</b> 18%	11	13%	10	12%	6	14%	16	<b>K</b> 14%	5	5%	3	6%	2	7%	101	12%	17	15%	22	9%	30	13%	32	13%
Don't know	42	4%	5	<b>L</b> 4%	5	L7%	5	L7%	2	2%	4	<b>L</b> 5%	4	<b>L</b> 6%	2	2%	4	<b>L</b> 5%	3	7%	4	<b>L</b> 4%	3	3%	0	0%	1	4%	38	5%	5	4%	12	5%	10	4%	11	5%
NET: Agree	591	59%	56	49%	42	61%	41	61%	58	60%	56	<b>A</b> 64%	35	53%	47	55%	49	58%	24	55%	62	55%	64	<b>A</b> 64%	32	<b>A</b> 68%	25	abcdefghijkl89%	470	57%	56	49%	141	<b>0</b> 61%	138	58%	135	56%
NET: Disagree	368	37%	53 I	BCEKm46%	22	<b>m</b> 32%	21	<b>m</b> 31%	36	<b>m</b> 38%	27	<b>m</b> 31%	27	<b>m</b> 41%	36	<b>m</b> 42%	32	<b>m</b> 38%	17	<b>m</b> 39%	47	<b>m</b> 42%	33	<b>m</b> 33%	15	<b>m</b> 32%	2	7%	318	38%	53	<b>P</b> 46%	79	34%	90	38%	96	40%
Total	1001	100%	114	100%	69	100%	67	100%	96	100%	87	100%	66	100%	85	100%	85	100%	44	100%	113	100%	100	100%	47	100%	28	100%	826	100%	114	100%	232	100%	238	100%	242	100%
The out	t-of-h	ours	GP se	rvices i	n my	local	area	a hav	e suf	fficient	reso	urces	to p	rovide	e higł	n quality	pati	ent car	e																			
Strongly agree	83	8%	10	9%	2	3%	3	4%	10	<b>B</b> 10%	4	5%	7	11%	4	5%	9	<b>B</b> 11%	6	14%	10	9%	14	BCEGL14%	2	4%	2	7%	65	8%	10	9%	15	6%	15	6%	25	10%
Tend to agree	376	38%	47	<b>m</b> 41%	21	30%	28	<b>m</b> 42%	38	<b>m</b> 40%	32	37%	25	38%	29	34%	28	33%	23	BGHKLm52%	56	BGHKLm50%	30	30%	13	28%	6	21%	327	40%	47	41%	87	38%	86	36%	107	44%
Tend to disagree	300	30%	29	25%	22	32%	23	34%	27	28%	30	34%	18	27%	33	<b>A</b> 39%	24	28%	10	23%	30	27%	28	28%	17	36%	9	32%	246	30%	29	25%	72	31%	81	34%	64	26%
Strongly disagree	182	18%	14	<b>I</b> 12%	17	<b>AIJ</b> 25%	8	<b>I</b> 12%	19	<b>1</b> 20%	15	<b>1</b> 17%	11	<b>I</b> 17%	16	<b>I</b> 19%	18	<b>IJ</b> 21%	1	2%	12	<b>I</b> 11%	26	ACIJ26%	15	ACIJ32%	10	<b>acij</b> 36%	131	16%	14	12%	44	19%	42	18%	31	13%
Don't know	60	6%	14	DGJKL12%	7	<b>DKL</b> 10%	5	L7%	2	2%	6	L7%	5	<b>L</b> 8%	3	4%	6	L7%	4	L9%	5	<b>L</b> 4%	2	2%	0	0%	1	4%	57	7%	14	12%	14	6%	14	6%	15	6%
NET: Agree	459	46%	57	BLm50%	23	33%	31	46%	48	<b>BLm</b> 50%	36	41%	32	48%	33	39%	37	44%	29 I	BCEGHKLm66%	66	BEGHKLm58%	44	44%	15	32%	8	29%	392	47%	57	50%	102	44%	101	42%	132	<b>PQ</b> 55%
NET: Disagree	482	48%	43	38%	39	<b>AIJ</b> 57%	31	<b>1</b> 46%	46	<b>1</b> 48%	45	<b>AIJ</b> 52%	29	<b>I</b> 44%	49	<b>AIJ</b> 58%	42	<b>1</b> 49%	11	25%	42	37%	54	<b>AIJ</b> 54%	32	ACDFHIJ68%	19	acfij68%	377	46%	43	38%	116	<b>OR</b> 50%	123	<b>OR</b> 52%	95	39%
Total	1001	100%	114	100%	69	100%	67	100%	96	100%	87	100%	66	100%	85	100%	85	100%	44	100%	113	100%	100	100%	47	100%	28	100%	826	100%	114	100%	232	100%	238	100%	242	100%
Concer	ns ab	out tl	ne cos	st of me	dica	linde	mnit	y ins	uran	ce have	ecau	sed m	ie to	decli	ne to	underta	ke, I	reduce	or giv	e up out-o	f-hou	ırs work																
Strongly agree	222	22%	21	18%	21	<b>DK</b> 30%	19	<b>DK</b> 28%	14	15%	18	<b>K</b> 21%	18	<b>K</b> 27%	25	<b>DK</b> 29%	18	<b>K</b> 21%	9	20%	30	<b>DK</b> 27%	10	10%	9	19%	10	<b>dk</b> 36%	193	23%	21	18%	54	23%	61	26%	57	24%
Tend to agree	241	24%	31	<b>IK</b> 27%	16	23%	12	18%	25	<b>1</b> 26%	26	<b>IK</b> 30%	16	24%	23	<b>1</b> 27%	20	24%	5	11%	30	<b>I</b> 27%	16	16%	14	<b>I</b> 30%	7	25%	204	25%	31	27%	53	23%	65	27%	55	23%
Tend to disagree	230	23%	27	24%	14	20%	14	21%	18	19%	25	<b>H</b> 29%	17	26%	15	18%	12	14%	14	<b>H</b> 32%	22	19%	34	BDGHJL34%	9	19%	9	32%	178	22%	27	24%	46	20%	57	24%	48	20%
Strongly disagree	209	21%	18	<b>m</b> 16%	10	<b>m</b> 14%	16	<b>m</b> 24%	27	ABEm28%	13	<b>m</b> 15%	13	<b>m</b> 20%	14	<b>m</b> 16%	20	<b>m</b> 24%	9	<b>m</b> 20%	24	<b>m</b> 21%	35	ABEFGJLm35%	9	<b>m</b> 19%	1	4%	164	20%	18	16%	53	23%	40	17%	53	22%
Don't know	99	10%	17	EFJKm15%	8	12%	6	9%	12	<b>F</b> 13%	5	6%	2	3%	8	9%	15 I	EFJKm18%	5 7	<b>F</b> 16%	7	6%	5	5%	6	13%	1	4%	87	11%	17	<b>Q</b> 15%	26	11%	15	6%	29	<b>Q</b> 12%
NET: Agree	463	46%	52	<b>K</b> 46%	37	<b>IK</b> 54%	31	<b>K</b> 46%	39	<b>K</b> 41%	44	<b>IK</b> 51%	34	<b>IK</b> 52%	48	<b>DIK</b> 56%	38	<b>K</b> 45%	14	32%	60	<b>IK</b> 53%	26	26%	23	<b>K</b> 49%	17	<b>ik</b> 61%	397	48%	52	46%	107	46%	126	53%	112	46%
NET: Disagree	439	44%	45	39%	24	35%	30	45%	45	47%	38	44%	30	45%	29	34%	32	38%	23	<b>G</b> 52%	46	41%	69	ABCDEFGHJLm69%	18	38%	10	36%	342	41%	45	39%	99	43%	97	41%	101	42%
Total	1001	100%	114	100%	69	100%	67	100%	96	100%	87	100%	66	100%	85	100%	85	100%	44	100%	113	100%	100	100%	47	100%	28	100%	826	100%	114	100%	232	100%	238	100%	242	100%

There is sufficient integration between out-of-hours GP services and "in-hours" GP services to ensure appropriate standards of patient care
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Strongly agree	92	9%	9	8%	4	6%	2	3%	13	<b>CG</b> 14%	6	7%	4	6%	3	4%	9	11%	6	14%	10	9%	15	BCG15%	4	9%	7	abcefg25%	66	8%	9	8%	19	8%	13	5%	25	<b>Q</b> 10%
Tend to agree	382	38%	38	33%	19	28%	24	36%	37	39%	31	36%	26	39%	28	33%	35	41%	20	45%	49	<b>B</b> 43%	41	41%	20	43%	14	<b>b</b> 50%	307	37%	38	33%	80	34%	85	36%	104	43%
Tend to disagree	330	33%	44	<b>Km</b> 39%	30	<b>Km</b> 43%	27	<b>Km</b> 40%	30	<b>m</b> 31%	25	29%	22	<b>m</b> 33%	34	<b>Km</b> 40%	25	29%	12	27%	34	<b>m</b> 30%	25	25%	18	<b>m</b> 38%	4	14%	283	34%	44	39%	87	38%	81	34%	71	29%
Strongly disagree	165	16%	19	<b>I</b> 17%	11	<b>I</b> 16%	10	15%	14	<b>I</b> 15%	20	<b>IL</b> 23%	13	<b>1</b> 20%	19	<b>IL</b> 22%	14	<b>I</b> 16%	2	5%	20	<b>I</b> 18%	16	<b>I</b> 16%	4	9%	3	11%	142	17%	19	17%	35	15%	52	<b>R</b> 22%	36	15%
Don't know	32	3%	4	<b>Jm</b> 4%	5	<b>Jm</b> 7%	4	<b>Jm</b> 6%	2	2%	5	<b>Jm</b> 6%	1	2%	1	1%	2	2%	4	<b>Jm</b> 9%	0	0%	3	3%	1	2%	0	0%	28	3%	4	4%	11	5%	7	3%	6	2%
NET: Agree	474	47%	47	41%	23	33%	26	39%	50	<b>BG</b> 52%	37	43%	30	45%	31	36%	44	<b>BG</b> 52%	26	<b>ABCG</b> 59%	59	BG 52%	56	ABCG 56%	24	51%	21	abcdefghjkl75%	373	45%	47	41%	99	43%	98	41%	129	OPQ53%
NET: Disagree	495	49%	63	IKm55%	41	IKm59%	37	<b>Im</b> 55%	44	<b>m</b> 46%	45	<b>Im</b> 52%	35 1	<b>Im</b> 53%	53 <b>D</b>	HIJKm62%	39	<b>m</b> 46%	14	32%	54	<b>m</b> 48%	41	41%	22	47%	7	25%	425	51%	63	55%	122	53%	133	<b>R</b> 56%	107	44%
Total	1001	100%	114	100%	69	100%	67	100%	96	100%	87	100%	66	100%	85	100%	85	100%	44	100%	113	100%	100	100%	47	100%	28	100%	826	100%	114	100%	232	100%	238	100%	242	100%



#### <u>Out-of-hours GP services</u> ONLINE Fieldwork Dates: 15th-23rd October 2014

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## Q1 To what extent do you agree or disagree with each of the following statements about out-of-hours GP services?

**Base: All respondents** 

	S2 - GP type											D3 - G	iender				D4	I - Year of	qualif	ication							D	6 - Age						D8	- CCG	Involvem	ent	
	Total GP Principal Salaried GP GP Registrar A B C							Locu	ım GP	м	lale	Fe	male	1 e	979 or arlier	198	0-1989	1990	0-1999	200	0-2010	U	nder 30	3	0 - 39	40	) - 49	5	0 - 59	60	orover	plan an a men my gov	m, or to be, active ber of CCG erning oard	to be	or plan e, a GP sentative	tak activ	o not se an re part by CCG	
				A		в	с		I	D		E		F		G		н		I		J		к		L		м		N		0						
Out-of	-hou	rs GP	servi	ices ar	e no	t a hig	gh eno	ugh p	rior	rity fo	or the	e NHS																										
Strongly agree	197	20%	141	<b>Bc</b> 21%	30	<b>c</b> 13%	0 0'	%	26	<b>Bc</b> 22%	128	<b>F</b> 23%	69	16%	14	15%	63	<b>GJ</b> 27%	66	21%	54	15%	0	0%	60	<b>k</b> 16%	59	<b>k</b> 19%	66	<b>k LM</b> 27%	12	<b>k</b> 18%	13	16%	39	25%	93	16%
Tend to agree	394	39%	253	39%	99	44%	1 abd	.00%	41	35%	220	39%	174	40%	43	45%	86	37%	124	39%	141	40%	1	13%	150	<b>k</b> 40%	120	<b>k</b> 39%	91	<b>k</b> 37%	32	<b>k</b> 48%	34	41%	52	33%	244	41%
Tend to disagree	257	26%	168	<b>c</b> 26%	55	<b>c</b> 24%	0 0	%	34	<b>c</b> 29%	142	25%	115	26%	22	23%	55	24%	84	26%	96	27%	4	50%	104	28%	79	26%	58	24%	12	18%	17	21%	38	24%	162	27%
Strongly disagree	111	11%	70	<b>c</b> 11%	31	<b>c</b> 14%	0 0	%	10	<b>c</b> 9%	57	10%	54	12%	11	12%	22	9%	36	11%	42	12%	1	13%	47	12%	35	11%	21	9%	7	11%	17	21%	22	14%	63	11%
Don't know	42	4%	25	<b>c</b> 4%	12	<b>c</b> 5%	0 0'	%	5	<b>c</b> 4%	18	3%	24	6%	5	5%	7	3%	10	3%	20	6%	2	25%	16	4%	13	4%	8	3%	3	5%	1	1%	5	3%	32	5%
NET: Agree	591	59%	394	60%	129	57%	1 abd	.00%	67	58%	348	62%	243	56%	57	60%	149	<b>J</b> 64%	190	59%	195	55%	1	13%	210	<b>k</b> 56%	179	<b>k</b> 58%	157	<b>kL</b> 64%	44	<b>k</b> 67%	47	57%	91	58%	337	57%
NET: Disagree	368	37%	238	<b>c</b> 36%	86	<b>c</b> 38%	0 0	%	44	<b>c</b> 38%	199	35%	169	39%	33	35%	77	33%	120	38%	138	39%	5	63%	151	40%	114	37%	79	32%	19	29%	34	41%	60	38%	225	38%
Total	1001	100%	657	100%	227	100%	1 10	0% 1	116	100%	565	100%	436	100%	95	100%	233	100%	320	100%	353	100%	8	100%	377	100%	306	100%	244	100%	66	100%	82	100%	156	100%	594	100%
The ou	t-of-	hours	GP s	service	s in	my lo	cal are	a hav	/e s	ufficie	ent r	esour	ces	to pro	ovid	e high (	qual	ity pati	ient	care																		
Strongly agree	83	8%	63	<b>D</b> 10%	14	6%	1 abd	00%	5	4%	47	8%	36	8%	11	12%	27	<b>I</b> 12%	17	5%	28	8%	1	13%	26	7%	24	8%	21	9%	11	<b>L</b> 17%	10	12%	12	8%	43	7%
Tend to agree	376	38%	240	<b>c</b> 37%	95	<b>c</b> 42%	0 0'	Vo	41	<b>c</b> 35%	190	34%	186	<b>E</b> 43%	34	36%	84	36%	127	40%	131	37%	5	63%	139	37%	116	38%	96	39%	20	30%	27	33%	67	43%	237	40%
Tend to disagree	300	30%	188	<b>c</b> 29%	71	<b>c</b> 31%	0 0'	%	41	<b>c</b> 35%	176	31%	124	28%	30	32%	66	28%	99	31%	105	30%	2	25%	113	30%	94	31%	73	30%	18	27%	22	27%	43	28%	182	31%
Strongly disagree	182	18%	134	<b>Bc</b> 20%	28	<b>c</b> 12%	0 0'	%	20	<b>c</b> 17%	124	<b>F</b> 22%	58	13%	14	15%	49	21%	61	19%	58	16%	0	0%	66	<b>k</b> 18%	55	<b>k</b> 18%	47	<b>k</b> 19%	14	<b>k</b> 21%	19	23%	27	17%	86	14%
Don't know	60	6%	32	<b>c</b> 5%	19	<b>c</b> 8%	0 0	Vo	9	<b>c</b> 8%	28	5%	32	7%	6	6%	7	3%	16	5%	31	<b>H</b> 9%	0	0%	33	<b>kN</b> 9%	17	<b>k</b> 6%	7	<b>k</b> 3%	3	5%	4	5%	7	4%	46	8%
NET: Agree	459	46%	303	46%	109	48%	1 abd	00%	46	40%	237	42%	222	<b>E</b> 51%	45	47%	111	48%	144	45%	159	45%	6	175%	165	44%	140	46%	117	48%	31	47%	37	45%	79	51%	280	47%
NET: Disagree	482	48%	322	<b>c</b> 49%	99	<b>c</b> 44%	0 0	%	61	<b>c</b> 53%	300	<b>F</b> 53%	182	42%	44	46%	115	49%	160	50%	163	46%	2	25%	179	47%	149	49%	120	49%	32	48%	41	50%	70	45%	268	45%
Total	1001	100%	657	100%	227	100%	1 10	0% 1	116	100%	565	100%	436	100%	95	100%	233	100%	320	100%	353	100%	8	100%	377	100%	306	100%	244	100%	66	100%	82	100%	156	100%	594	100%
Concer	'ns al	bout t	he c	ost of I	med	ical in	demni	ty ins	ura	nce h	ave	cause	ed m	e to d	lecli	ne to u	Inde	rtake,	redu	ice or	give	up out	-of-	hours	wor	k												
Strongly agree	222	22%	124	<b>c</b> 19%	63	<b>Ac</b> 28%	0 0'	%	35	<b>Ac</b> 30%	130	23%	92	21%	12	13%	35	15%	77	GH24%	98	GH28%	3	38%	106	NO28%	68	NO22%	38	16%	7	11%	22	27%	46	29%	127	21%
Tend to agree	241	24%	149	<b>c</b> 23%	63	<b>c</b> 28%	0 0'	%	29	<b>c</b> 25%	128	23%	113	26%	25	26%	45	19%	64	20%	107	<b>HI</b> 30%	3	38%	108	MN29%	67	22%	45	18%	18	27%	21	26%	30	19%	154	26%
Tend to disagree	230	23%	166	<b>BD</b> 25%	43	19%	1 abd	.00%	20	17%	126	22%	104	24%	22	23%	62	<b>J</b> 27%	77	24%	69	20%	1	13%	76	20%	72	24%	67	L27%	14	21%	17	21%	34	22%	130	22%
Strongly disagree	209	21%	148	Bc23%	36	<b>c</b> 16%	0 0'	%	25	<b>c</b> 22%	131	<b>F</b> 23%	78	18%	18	19%	71	<b>GIJ</b> 30%	69	<b>J</b> 22%	51	14%	1	13%	59	16%	65	21%	71	LM 29%	13	20%	18	22%	33	21%	113	19%
Don't know	99	10%	70	<b>c</b> 11%	22	<b>c</b> 10%	0 0	<i>%</i>	7	<b>c</b> 6%	50	9%	49	11%	18	<b>HIJ</b> 19%	20	9%	33	10%	28	8%	0	0%	28	<b>k</b> 7%	34	<b>k</b> 11%	23	<b>k</b> 9%	14	<b>kLN</b> 21%	4	5%	13	8%	70	12%
NET: Agree	463	46%	273	<b>c</b> 42%	126	<b>Ac</b> 56%	0 0'	%	64	<b>Ac</b> 55%	258	46%	205	47%	37	39%	80	34%	141	<b>H</b> 44%	205	<b>GHI</b> 58%	6	<b>mno</b> 75%	214	<b>MNO</b> 57%	135	<b>N</b> 44%	83	34%	25	38%	43	52%	76	49%	281	47%
NET: Disagree	439	44%	314	<b>B</b> 48%	79	35%	1 abd	00%	45	39%	257	45%	182	42%	40	42%	133	<b>GIJ</b> 57%	146	<b>J</b> 46%	120	34%	2	25%	135	36%	137	<b>L</b> 45%	138	<b>kLMO</b> 57%	27	41%	35	43%	67	43%	243	41%
Total	1001	100%	657	100%	227	100%	1 10	)% 1	116	100%	565	100%	436	100%	95	100%	233	100%	320	100%	353	100%	8	100%	377	100%	306	100%	244	100%	66	100%	82	100%	156	100%	594	100%

There is sufficient integration between out-of-hours GP services and "in-hours" GP services to ensure appropriate standards of patient care

Strongly agree	92	9%	68	<b>c</b> 10%	15	<b>c</b> 7%	0	0%	9	<b>c</b> 8%	57	10%	35	8%	9	9%	29	<b>J</b> 12%	29	9%	25	7%	1	13%	28	7%	26	8%	27	11%	10	15%	10	12%	12	8%	44	7%
Tend to agree	382	38%	254	39%	83	37%	1	<b>abd</b> 100%	44	38%	205	36%	177	41%	34	36%	92	39%	125	39%	131	37%	3	38%	140	37%	117	38%	103	<b>0</b> 42%	19	29%	20	24%	52	33%	239	40%
Tend to disagree	330	33%	211	<b>c</b> 32%	80	<b>c</b> 35%	0	0%	39	<b>c</b> 34%	181	32%	149	34%	37	39%	67	29%	111	35%	115	33%	1	13%	122	32%	110	36%	72	30%	25	38%	32	39%	58	37%	195	33%
Strongly disagree	165	16%	108	<b>c</b> 16%	39	<b>c</b> 17%	0	0%	18	<b>c</b> 16%	109	<b>F</b> 19%	56	13%	13	14%	41	18%	47	15%	64	18%	3	38%	68	18%	46	15%	37	15%	11	17%	18	22%	30	19%	94	16%
Don't know	32	3%	16	<b>c</b> 2%	10	<b>c</b> 4%	0	0%	6	<b>c</b> 5%	13	2%	19	4%	2	2%	4	2%	8	3%	18	<b>H</b> 5%	0	0%	19	<b>kN</b> 5%	7	<b>k</b> 2%	5	<b>k</b> 2%	1	2%	2	2%	4	3%	22	4%
NET: Agree	474	47%	322	49%	98	43%	1	abd100%	53	46%	262	46%	212	49%	43	45%	121	52%	154	48%	156	44%	4	50%	168	45%	143	47%	130	<b>L</b> 53%	29	44%	30	37%	64	41%	283	48%
NET: Disagree	495	49%	319	<b>c</b> 49%	119	<b>c</b> 52%	0	0%	57	<b>c</b> 49%	290	51%	205	47%	50	53%	108	46%	158	49%	179	51%	4	50%	190	50%	156	51%	109	45%	36	55%	50	61%	88	56%	289	49%
Total	1001	100%	657	100%	227	100%	1	100%	116	100%	565	100%	436	100%	95	100%	233	100%	320	100%	353	100%	8	100%	377	100%	306	100%	244	100%	66	100%	82	100%	156	100%	594	100%



#### <u>Out-of-hours GP services</u> ONLINE Fieldwork Dates: 15th-23rd October 2014

Absolutes/col percents

## Table 3 Q1 To what extent do you agree or disagree with each of the following statements about out-of-hours GP services?

**Base: All respondents** 

	_					ſ	02 - Prae	ctice Locat	tion						D1 -	Overal	l pract	ice size			D5 -	- Dispen	sing Pı	ractice			D7	7 - Numb	erofp	atients o	n prac	tice list		
		otal	Rur	alarea	Urba	an area	Semi-ı	rural area	Subur	ban area		Other	:	1-2	:	3-5	e	5-10	11 0	or more	٢	(es		No	1-3	2500	250	1-5000	500	1-7500	7501	-10000	10	001+
				A		в		с		D		Е		F		G		н		I		J		к		L		м		N		0		Р
Out-of-hours	GP s	ervice	es a	re not	t a hi	gh en	ough	priority	/ for t	he NH	s																							
Strongly agree	197	20%	22	27%	78	18%	51	23%	43	17%	3	43%	18	29%	81	19%	82	18%	16	22%	38	21%	159	19%	17	<b>0</b> 29%	37	22%	46	21%	41	16%	56	19%
Tend to agree	394	39%	36	<b>e</b> 43%	167	38%	87	39%	103	<b>e</b> 41%	1	14%	25	40%	164	39%	177	40%	28	38%	71	40%	323	39%	20	34%	65	39%	83	37%	107	42%	119	40%
Tend to disagree	257	26%	17	20%	120	27%	59	26%	59	24%	2	29%	9	14%	114	<b>F</b> 27%	116	<b>F</b> 26%	18	25%	44	25%	213	26%	10	17%	39	23%	64	29%	66	26%	78	26%
Strongly disagree	111	11%	4	<b>e</b> 5%	56	<b>Ae</b> 13%	23	<b>e</b> 10%	28	<b>Ae</b> 11%	0	0%	10	16%	46	11%	50	11%	5	7%	18	10%	93	11%	7	12%	22	13%	26	12%	29	11%	27	9%
Don't know	42	4%	4	5%	17	4%	4	2%	16	<b>C</b> 6%	1	14%	1	2%	14	3%	21	5%	6	8%	6	3%	36	4%	4	7%	4	2%	5	2%	10	4%	19	<b>M N</b> 6%
NET: Agree	591	59%	58	<b>B</b> 70%	245	56%	138	62%	146	59%	4	57%	43	68%	245	58%	259	58%	44	60%	109	62%	482	58%	37	64%	102	61%	129	58%	148	58%	175	59%
NET: Disagree	368	37%	21	25%	176	<b>A</b> 40%	82	<b>A</b> 37%	87	35%	2	29%	19	30%	160	38%	166	37%	23	32%	62	35%	306	37%	17	29%	61	37%	90	40%	95	38%	105	35%
Total	1001	100%	83	100%	438	100%	224	100%	249	100%	7	100%	63	100%	419	100%	446	100%	73	100%	177	100%	824	100%	58	100%	167	100%	224	100%	253	100%	299	100%
The out-of-h	ours	GP se	rvice	es in r	ny lo	cal ar	ea ha	ve suff	icient	t resou	irce	s to p	rovie	de hig	jh qu	ality	pati	ent ca	re															
Strongly agree	83	8%	9	<b>e</b> 11%	37	<b>e</b> 8%	17	<b>e</b> 8%	20	<b>e</b> 8%	0	0%	6	10%	30	7%	39	9%	8	11%	14	8%	69	8%	7	12%	10	6%	21	9%	14	6%	31	<b>0</b> 10%
Tend to agree	376	38%	21	25%	177	<b>A</b> 40%	79	35%	97	<b>A</b> 39%	2	29%	22	35%	162	39%	165	37%	27	37%	61	34%	315	38%	23	40%	62	37%	82	37%	103	41%	106	35%
Tend to disagree	300	30%	27	33%	125	29%	72	32%	73	29%	3	43%	17	27%	128	31%	135	30%	20	27%	59	33%	241	29%	17	29%	53	32%	70	31%	71	28%	89	30%
Strongly disagree	182	18%	23	<b>B</b> 28%	64	15%	49	<b>B</b> 22%	44	18%	2	29%	17	<b>1</b> 27%	74	18%	82	18%	9	12%	34	19%	148	18%	9	16%	31	19%	41	18%	49	19%	52	17%
Don't know	60	6%	3	4%	35	<b>Ce</b> 8%	7	<b>e</b> 3%	15	<b>e</b> 6%	0	0%	1	2%	25	<b>F</b> 6%	25	<b>F</b> 6%	9	<b>F</b> 12%	9	5%	51	6%	2	3%	11	7%	10	4%	16	6%	21	7%
NET: Agree	459	46%	30	36%	214	<b>A</b> 49%	96	43%	117	47%	2	29%	28	44%	192	46%	204	46%	35	48%	75	42%	384	47%	30	52%	72	43%	103	46%	117	46%	137	46%
NET: Disagree	482	48%	50	<b>BD</b> 60%	189	43%	121	<b>B</b> 54%	117	47%	5	71%	34	54%	202	48%	217	49%	29	40%	93	53%	389	47%	26	45%	84	50%	111	50%	120	47%	141	47%
Total	1001	100%	83	100%	438	100%	224	100%	249	100%	7	100%	63	100%	419	100%	446	100%	73	100%	177	100%	824	100%	58	100%	167	100%	224	100%	253	100%	299	100%
Concerns abo	out th	ne cos	t of	medi	cal ir	ndemn	nity in	suranc	e hav	e caus	ed	me to	dec	line t	o un	derta	ke, ı	educe	or	give u	ιρ οι	ut-of-	hour	s wor	ĸ									
Strongly agree	222	22%	19	23%	93	21%	52	23%	56	22%	2	29%	14	22%	103	25%	89	20%	16	22%	43	24%	179	22%	15	26%	35	21%	54	24%	59	23%	59	20%
Tend to agree	241	24%	17	20%	116	26%	52	23%	54	22%	2	29%	14	22%	92	22%	117	26%	18	25%	35	20%	206	25%	15	26%	34	20%	57	25%	64	25%	71	24%
Tend to disagree	230	23%	18	22%	103	24%	55	25%	52	21%	2	29%	13	21%	89	21%	110	25%	18	25%	36	20%	194	24%	12	21%	38	23%	39	17%	61	24%	80	N27%
Strongly disagree	209	21%	21	25%	86	20%	47	21%	54	22%	1	14%	16	25%	87	21%	92	21%	14	19%	45	25%	164	20%	11	19%	40	24%	51	23%	47	19%	60	20%
Don't know	99	10%	8	<b>e</b> 10%	40	<b>e</b> 9%	18	<b>e</b> 8%	33	<b>e</b> 13%	0	0%	6	10%	48	11%	38	9%	7	10%	18	10%	81	10%	5	9%	20	12%	23	10%	22	9%	29	10%
NET: Agree	463	46%	36	43%	209	48%	104	46%	110	44%	4	57%	28	44%	195	47%	206	46%	34	47%	78	44%	385	47%	30	52%	69	41%	111	50%	123	49%	130	43%
NET: Disagree	439	44%	39	47%	189	43%	102	46%	106	43%	3	43%	29	46%	176	42%	202	45%	32	44%	81	46%	358	43%	23	40%	78	47%	90	40%	108	43%	140	47%
Total	1001	100%	83	100%	438	100%	224	100%	249	100%	7	100%	63	100%	419	100%	446	100%	73	100%	177	100%	824	100%	58	100%	167	100%	224	100%	253	100%	299	100%
There is suffi	cient	integ	rati	on be	twee	en out	-of-h	ours GF	serv	vices a	nd '	'in-ho	urs"	GP s	ervic	es to	ensi	ure ap	pro	priate	sta	ndard	ls of	patie	nt ca	are								
Strongly agree	92	9%	8	10%	41	9%	20	9%	22	9%	1	14%	8	13%	43	10%	31	7%	10	14%	15	8%	77	9%	8	14%	14	8%	23	10%	19	8%	28	9%
Tend to agree	382	38%	30	36%	178	<b>e</b> 41%	81	36%	92	37%	1	14%	20	32%	169	40%	168	38%	25	34%	62	35%	320	39%	19	33%	56	34%	101	<b>MO</b> 45%	91	36%	115	38%
Tend to disagree	330	33%	27	<b>e</b> 33%	135	<b>e</b> 31%	86	<b>e</b> 38%	82	<b>e</b> 33%	0	0%	24	38%	135	32%	145	33%	26	36%	63	36%	267	32%	16	28%	59	35%	69	31%	92	36%	94	31%
Strongly disagree	165	16%	17	20%	68	16%	31	14%	45	18%	4	<b>bcd</b> 57%	10	16%	59	14%	89	<b>GI</b> 20%	7	10%	28	16%	137	17%	10	17%	35	N21%	26	12%	44	17%	50	17%
Don't know	32	3%	1	1%	16	4%	6	3%	8	3%	1	14%	1	2%	13	3%	13	3%	5	7%	9	5%	23	3%	5	9%	3	2%	5	2%	7	3%	12	4%
NET: Agree	474	47%	38	46%	219	50%	101	45%	114	46%	2	29%	28	44%	212	51%	199	45%	35	48%	77	44%	397	48%	27	47%	70	42%	124	MO55%	110	43%	143	48%
NET: Disagree	495	49%	44	53%	203	46%	117	52%	127	51%	4	57%	34	54%	194	46%	234	52%	33	45%	91	51%	404	49%	26	45%	94	N 56%	95	42%	136	<b>N</b> 54%	144	48%
Total	1001	100%	83	100%	438	100%	224	100%	249	100%	7	100%	63	100%	419	100%	446	100%	73	100%	177	100%	824	100%	58	100%	167	100%	224	100%	253	100%	299	100%



#### Absolutes/col percents

## Table 4 Q1 To what extent do you agree or disagree with each of the following statements about out-of-hours GP services?

#### **Base: All respondents**

_	Strongly agree		Tend t	o agree	Tend to	disagree	Strongly	disagree	Don't	know	NET	Agree	NET: D	Disagree
Out-of-	-hours GP	services	are not a	high eno	ugh priority	for the NH	s							
	197	20%	394	39%	257	26%	111	11%	42	4%	591	59%	368	37%
The out	t-of-hour	s GP serv	ices in my	local are	a have suff	icient resou	irces to pro	vide high q	quality pa	tient ca	re			
	83	8%	376	38%	300	30%	182	18%	60	6%	459	46%	482	48%
Concer	ns about	the cost (	of medica	l indemni	y insuranc	e have caus	ed me to d	ecline to u	ndertake	, reduc	e or give	up out-c	of-hours v	vork
	222	22%	241	24%	230	23%	209	21%	99	10%	463	46%	439	44%
There i	s sufficier	nt integra	tion betv	veen out-	of-hours GF	services a	nd "in-hour	s" GP servi	ices to en	sure ap	propriat	te standa	rds of pa	tient care
	92	9%	382	38%	330	33%	165	16%	32	3%	474	47%	495	49%

