

Which? – MPs Research

METHODOLOGY NOTE

ComRes interviewed 157 MPs by online and postal questionnaire between the 26th June and 24th July 2013. Data were weighted by political party and region to reflect the exact composition of the House of Commons. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

To commission a voting intention poll or a public opinion survey please contact Chris Tarquini: chris.tarquini@comres.co.uk

To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comres.co.uk

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Food / groceries

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trust a great deal	(2.0)	13	11	1	1	12	1	1	1	4	4	2	1	1	11	2	6	4	1	-	-	-	1	2	1	9	10	2
		8%	15%	1%	8%	9%	6%	4%	7%	13%	10%	6%	5%	1%	13%	4%	12%	13%	3%	-	-	-	4%	10%	7%	13%	8%	8%
Trust quite a lot	(1.0)	66	36	21	6	55	3	8	6	16	14	19	8	20	39	22	20	13	11	1	1	5	12	5	6	36	59	7
		42%	48%	34%	46%	43%	29%	45%	35%	48%	35%	49%	36%	37%	47%	45%	39%	43%	41%	13%	22%	36%	49%	26%	34%	53%	47%	22%
Neither/hor	(0.0)	46	18	20	6	38	4	4	6	7	15	9	9	22	15	14	16	8	8	3	4	7	6	5	4	16	30	16
		29%	24%	33%	46%	29%	43%	21%	32%	22%	39%	24%	41%	41%	18%	28%	31%	27%	30%	51%	66%	47%	26%	25%	19%	24%	24%	50%
Not very much	(-1.0)	30	9	17	-	23	2	5	5	6	7	6	4	10	16	11	9	3	6	2	1	2	4	7	7	6	25	5
		19%	13%	28%	-	18%	17%	29%	26%	17%	17%	15%	18%	19%	19%	23%	17%	11%	24%	36%	12%	17%	17%	36%	40%	8%	20%	14%
Not at all	(-2.0)	2	-	2	-	2	1	-	-	-	-	2	-	1	1	-	1	1	1	-	-	-	1	-	-	1	1	2
		1%	-	4%	-	1%	6%	-	-	-	-	5%	-	2%	2%	-	2%	3%	2%	-	-	-	3%	-	-	2%	*	6%
Not stated		1	-	1	-	1	-	-	-	-	-	1	-	-	1	-	-	1	-	-	-	-	-	1	-	-	1	-
		*	-	1%	-	*	-	-	-	-	-	2%	-	-	1%	-	-	2%	-	-	-	-	-	3%	-	-	*	-
TRUST		79	47	22	7	66	3	9	7	20	18	21	9	20	50	24	26	17	12	1	1	5	13	7	7	44	69	9
		50%	63%	35%	54%	51%	35%	50%	42%	61%	45%	55%	41%	38%	60%	49%	51%	56%	44%	13%	22%	36%	53%	36%	40%	65%	55%	30%
DONT TRUST		32	9	20	-	24	2	5	5	6	7	7	4	11	17	11	10	4	7	2	1	2	5	7	7	7	26	6
		20%	13%	31%	-	19%	22%	29%	26%	17%	17%	19%	18%	21%	21%	23%	19%	14%	26%	36%	12%	17%	21%	36%	40%	10%	20%	20%
Mean Score		.37	.65	.01	.62	-.03	.40	.13	.25	.22	.56	.38	.27	.17	.52	.30	.42	.54	.19	-.23	.10	.18	.33	.11	.07	.65	.43	.12
Std Deviation		.93	.89	.91	.65	1.02	.93	1.00	.95	.94	.94	.88	.84	.82	1.01	.87	.97	.98	.92	.72	.63	.73	.95	1.05	1.03	.88	.92	.96
Std Error		.075	.115	.103	.181	.455	.085	.244	.213	.221	.195	.147	.175	.110	.114	.121	.140	.180	.180	.292	.238	.189	.194	.234	.236	.110	.083	.166

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Airlines / holiday operators

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER		
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	3	3	-	-	3	-	-	1	-	1	-	-	1	1	-	1	1	-	-	-	-	-	-	1	1	3	-	
		2%	3%	-	-	2%	-	-	7%	-	3%	-	-	3%	1%	-	2%	5%	-	-	-	-	-	-	7%	2%	2%	-	
Trust quite a lot	(1.0)	56	32	18	3	49	2	6	10	14	7	17	4	17	36	17	15	12	12	-	1	3	10	5	4	34	47	9	
		36%	43%	29%	24%	38%	18%	33%	56%	43%	17%	46%	20%	31%	43%	34%	30%	42%	45%	-	14%	20%	39%	27%	23%	50%	37%	30%	
Neither/nor	(0.0)	52	22	19	9	40	4	8	3	9	17	12	7	21	24	17	21	8	6	3	3	6	7	5	7	21	43	9	
		33%	29%	31%	65%	31%	43%	42%	16%	25%	43%	31%	32%	40%	29%	34%	40%	28%	24%	51%	49%	40%	29%	26%	38%	31%	34%	30%	
Not very much	(-1.0)	39	18	20	1	34	2	3	4	11	13	7	10	11	19	12	13	6	7	3	2	6	7	7	5	9	29	10	
		25%	24%	32%	10%	27%	17%	17%	21%	32%	34%	17%	45%	20%	23%	25%	25%	21%	28%	49%	29%	40%	28%	35%	29%	14%	23%	32%	
Not at all	(-2.0)	6	-	4	-	2	2	2	-	-	-	2	1	3	2	2	1	1	1	-	1	-	1	2	1	2	3	3	
		4%	-	6%	-	2%	17%	9%	-	-	-	6%	3%	6%	2%	4%	3%	5%	2%	-	9%	-	3%	8%	3%	3%	2%	9%	
Not stated		1	-	1	-	1	1	-	-	-	1	-	-	-	1	1	-	-	-	-	-	-	-	1	-	1	-	-	
		1%	-	2%	-	1%	6%	-	-	-	2%	-	-	-	2%	3%	-	-	-	-	-	-	-	4%	-	1%	1%	-	
TRUST		59	35	18	3	51	2	6	11	14	8	17	4	18	37	17	17	14	12	-	1	3	10	5	5	35	50	9	
		37%	47%	29%	24%	40%	18%	33%	63%	43%	21%	46%	20%	34%	44%	34%	32%	46%	45%	-	14%	20%	39%	27%	30%	52%	39%	30%	
DONT TRUST		45	18	24	1	37	3	5	4	11	13	9	10	14	21	15	15	8	8	3	2	6	8	9	6	11	32	13	
		28%	24%	38%	10%	29%	34%	26%	21%	32%	34%	23%	48%	26%	25%	30%	28%	26%	30%	49%	38%	40%	32%	44%	32%	17%	25%	41%	
Mean Score		.07	.26	-.16	.14	-.05	.11	-.35	-.02	.48	.11	-.10	.16	-.31	.04	.19	*	.04	.20	.13	-.49	-.32	-.20	.03	-.26	.03	.34	.14	-.20
Std Deviation		.91	.87	.93	.59	1.28	.89	1.04	.94	.93	.87	.82	.93	.83	.93	.89	.90	.87	1.00	.91	.54	.90	.78	.92	.99	.99	.85	.88	.99
Std Error		.073	.113	.106	.164	.571	.082	.259	.211	.218	.181	.138	.142	.174	.125	.102	.127	.126	.180	.179	.221	.339	.200	.188	.221	.227	.107	.079	.172

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Domestic appliances (e.g. fridges, washing machines etc)

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER		
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	10	4	2	1	3	6	1	4	1	3	1	1	-	3	6	2	6	-	2	-	-	1	1	1	6	8	1	
		6%	6%	4%	5%	43%	4%	6%	20%	5%	8%	4%	2%	-	6%	8%	4%	12%	-	6%	-	-	6%	4%	8%	9%	7%	4%	
Trust quite a lot	(1.0)	80	43	26	8	2	69	5	5	10	17	17	25	10	25	45	28	19	19	14	2	2	7	13	10	8	38	67	12
		51%	58%	42%	62%	33%	54%	54%	29%	55%	51%	44%	66%	47%	47%	54%	58%	37%	63%	52%	34%	35%	48%	52%	50%	43%	57%	54%	40%
Neither/hor	(0.0)	47	19	21	5	2	40	3	5	5	8	18	9	7	17	23	16	17	8	7	3	2	7	7	5	5	19	34	13
		30%	26%	34%	34%	24%	31%	29%	26%	26%	23%	46%	25%	33%	32%	28%	32%	33%	26%	25%	43%	34%	47%	27%	25%	29%	28%	27%	41%
Not very much	(-1.0)	16	8	8	-	-	11	1	4	2	6	3	1	3	5	7	3	8	1	4	2	1	1	2	4	3	3	15	1
		10%	10%	13%	-	-	9%	6%	21%	10%	18%	7%	2%	16%	10%	9%	6%	15%	3%	14%	23%	16%	6%	9%	20%	18%	4%	12%	3%
Not at all	(-2.0)	2	-	2	-	-	2	1	-	-	-	-	2	-	1	1	-	1	1	-	-	-	1	-	1	1	-	2	
		1%	-	4%	-	-	1%	6%	-	-	-	-	5%	-	3%	1%	-	3%	3%	-	-	-	3%	-	3%	1%	-	7%	
Not stated		2	-	2	-	-	1	-	1	1	-	-	1	1	1	1	-	-	1	1	-	1	-	-	-	1	1	1	1
		1%	-	4%	-	-	1%	-	4%	5%	-	-	2%	4%	1%	1%	-	-	5%	3%	-	14%	-	3%	-	-	1%	1%	5%
TRUST		90	47	28	9	5	75	6	9	11	20	19	26	10	29	51	30	26	19	15	2	2	7	14	11	9	45	76	14
		57%	63%	46%	66%	76%	58%	60%	49%	60%	59%	47%	67%	47%	54%	62%	61%	49%	63%	58%	34%	35%	48%	58%	54%	51%	66%	60%	44%
DONT TRUST		18	8	10	-	-	13	1	4	2	6	3	2	3	7	8	3	9	2	4	2	1	1	3	4	4	4	15	3
		11%	10%	16%	-	-	10%	11%	21%	10%	18%	7%	6%	16%	13%	10%	6%	18%	6%	14%	23%	16%	6%	12%	20%	21%	6%	12%	10%
Mean Score		.51	.58	.30	.71	1.19	.52	.49	.50	.58	.49	.44	.59	.32	.46	.60	.59	.41	.58	.52	.11	.22	.42	.49	.38	.35	.68	.56	.32
Std Deviation		.82	.75	.89	.57	.86	.77	.95	1.08	.76	.89	.69	.78	.76	.87	.80	.68	.99	.71	.83	.81	.83	.62	.89	.87	.98	.76	.79	.93
Std Error		.066	.098	.101	.158	.386	.071	.231	.248	.185	.186	.114	.120	.162	.118	.091	.094	.142	.132	.167	.330	.337	.160	.186	.190	.226	.095	.071	.167

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Banking (by this we mean day to day banking services, like current accounts, savings accounts)

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trust a great deal	(2.0)	2	1	1	-	1	-	1	-	-	1	-	-	1	1	1	-	-	1	-	-	-	-	1	-	1	2	-
		1%	2%	1%	-	1%	-	4%	-	-	3%	-	-	1%	2%	3%	-	-	3%	-	-	-	4%	-	2%	2%	-	
Trust quite a lot	(1.0)	45	30	10	4	38	3	4	2	12	11	13	6	8	30	12	16	11	7	-	1	3	2	5	6	27	35	10
		28%	41%	15%	26%	30%	29%	21%	14%	36%	28%	33%	31%	15%	36%	24%	30%	38%	25%	-	23%	24%	10%	25%	35%	39%	28%	32%
Neither/hor	(0.0)	38	17	18	2	32	1	5	6	7	8	12	3	12	23	14	13	6	5	-	1	2	3	4	3	25	27	11
		24%	23%	28%	14%	25%	11%	25%	33%	21%	19%	31%	16%	22%	27%	28%	25%	20%	20%	-	14%	15%	13%	22%	15%	36%	21%	36%
Not very much	(-1.0)	54	22	24	7	44	3	7	8	12	14	11	5	25	24	16	18	7	12	4	2	6	15	7	6	14	47	7
		35%	29%	38%	49%	34%	31%	37%	44%	35%	34%	30%	24%	47%	30%	33%	36%	25%	46%	56%	38%	45%	61%	35%	35%	20%	37%	23%
Not at all	(-2.0)	18	4	10	1	13	3	2	2	3	6	2	6	8	4	6	5	5	2	3	2	2	4	3	3	1	15	3
		11%	6%	17%	10%	10%	28%	13%	10%	8%	15%	6%	29%	14%	5%	12%	10%	17%	6%	44%	25%	17%	16%	14%	15%	2%	12%	9%
TRUST		47	32	10	4	39	3	5	2	12	12	13	6	9	31	13	16	11	7	-	1	3	2	6	6	28	37	10
		30%	42%	17%	26%	31%	29%	25%	14%	36%	31%	33%	31%	17%	38%	26%	30%	38%	28%	-	23%	24%	10%	29%	35%	41%	29%	32%
DON'T TRUST		72	26	34	8	57	6	9	9	14	19	14	11	33	28	22	24	12	14	7	4	9	19	10	9	15	62	10
		46%	35%	55%	59%	44%	59%	50%	54%	43%	49%	36%	53%	61%	34%	45%	46%	42%	52%	100%	63%	62%	77%	49%	50%	22%	49%	33%
Mean Score		-26	.04	-.54	-.43	-.60	-.22	-.58	-.34	-.50	-.15	-.30	-.51	-.57	*	-.28	-.26	-.22	-.28	-1.44	-.65	-.55	-.83	-.31	-.31	.18	-.30	-.10
Std Deviation		1.04	1.01	.99	1.03	1.16	1.02	1.25	1.10	.87	1.02	1.14	1.23	.97	.97	1.05	1.00	1.14	1.02	.54	1.19	1.07	.83	1.14	1.13	.86	1.05	.97
Std Error		.083	.131	.111	.284	.519	.093	.302	.247	.205	.213	.190	.256	.131	.109	.146	.145	.205	.199	.219	.452	.276	.169	.248	.259	.107	.095	.169

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Mobile phone services

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER		
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Trust quite a lot	(1.0)	48	31	12	3	3	40	2	7	1	16	11	12	5	14	29	15	15	9	9	-	1	5	11	4	3	25	44	4
		31%	41%	19%	20%	43%	31%	18%	37%	7%	47%	28%	31%	24%	26%	35%	30%	29%	30%	36%	-	13%	36%	43%	21%	17%	36%	35%	14%
Neither/hor	(0.0)	51	21	21	7	2	41	4	5	9	7	13	12	4	18	29	17	15	12	7	1	1	6	5	6	7	26	39	11
		32%	28%	33%	51%	33%	32%	43%	29%	51%	21%	34%	31%	19%	33%	35%	35%	29%	40%	25%	10%	23%	41%	18%	30%	37%	38%	31%	37%
Not very much	(-1.0)	45	22	21	3	-	39	3	3	6	9	12	12	11	15	19	12	18	6	9	6	4	-	7	7	7	14	33	12
		29%	29%	34%	20%	-	31%	28%	17%	33%	28%	30%	32%	50%	29%	23%	25%	35%	19%	34%	90%	64%	-	28%	36%	41%	21%	27%	38%
Not at all	(-2.0)	13	1	8	1	2	9	1	3	2	1	3	2	2	6	5	5	3	3	1	-	-	3	3	3	1	3	9	4
		8%	2%	14%	10%	24%	7%	11%	17%	10%	4%	8%	6%	7%	11%	6%	10%	6%	11%	5%	-	-	23%	11%	14%	5%	5%	7%	12%
TRUST		48	31	12	3	3	40	2	7	1	16	11	12	5	14	29	15	15	9	9	-	1	5	11	4	3	25	44	4
		31%	41%	19%	20%	43%	31%	18%	37%	7%	47%	28%	31%	24%	26%	35%	30%	29%	30%	36%	-	13%	36%	43%	21%	17%	36%	35%	14%
DON'T TRUST		58	23	29	4	2	48	4	6	7	11	15	15	12	21	24	17	22	9	10	6	4	3	10	10	8	17	43	16
		37%	31%	47%	30%	24%	37%	40%	34%	42%	32%	38%	38%	57%	40%	30%	35%	42%	30%	39%	90%	64%	23%	39%	49%	46%	26%	34%	50%
Mean Score		-.14	.08	-.41	-.20	-.05	-.13	-.33	-.15	-.45	.11	-.18	-.14	-.41	-.25	-.01	-.16	-.19	-.10	-.08	-.90	-.51	-.09	-.07	-.41	-.33	.06	-.06	-.48
Std Deviation		.95	.88	.96	.90	1.28	.93	.94	1.13	.78	.96	.94	.94	.95	.98	.92	.98	.94	.97	.96	.32	.78	1.17	1.09	.99	.83	.88	.95	.89
Std Error		.076	.115	.107	.249	.571	.085	.229	.252	.184	.200	.157	.143	.198	.132	.104	.136	.135	.174	.189	.132	.294	.301	.223	.217	.191	.109	.086	.155

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Broadband/home phone services

Base: All Respondents

	Total	PARTY				COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
		Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	4	3	-	1	3	-	1	-	1	1	-	-	-	4	-	3	1	-	-	-	1	-	-	3	3	1		
		3%	4%	-	21%	2%	-	8%	-	4%	4%	-	-	-	5%	-	5%	5%	-	-	-	6%	-	-	4%	2%	4%		
Trust quite a lot	(1.0)	53	28	17	5	42	3	8	5	10	11	16	6	18	28	18	17	10	9	-	1	5	7	4	5	30	48	5	
		34%	38%	27%	35%	33%	29%	41%	30%	29%	29%	41%	29%	35%	34%	36%	32%	32%	33%	-	22%	36%	28%	22%	28%	44%	38%	16%	
Neither/hor	(0.0)	54	24	22	7	45	4	5	7	11	16	12	8	18	29	16	19	10	9	2	2	6	9	7	20	45	10		
		35%	33%	36%	49%	35%	43%	25%	42%	31%	40%	31%	38%	33%	35%	33%	36%	34%	34%	22%	39%	41%	38%	44%	39%	29%	35%	31%	
Not very much	(-1.0)	37	18	17	1	33	2	3	4	11	10	8	6	14	17	12	12	4	9	5	2	2	5	7	6	11	25	12	
		24%	24%	28%	6%	25%	17%	17%	23%	31%	24%	22%	29%	26%	21%	24%	24%	15%	32%	78%	39%	11%	20%	34%	30%	16%	20%	39%	
Not at all	(-2.0)	6	1	4	1	6	1	-	1	1	1	2	-	4	3	3	1	2	-	-	-	1	2	-	1	3	4	3	
		4%	2%	6%	10%	5%	6%	-	5%	4%	3%	6%	-	7%	3%	5%	3%	8%	-	-	-	6%	9%	-	3%	4%	3%	9%	
Not stated		2	-	2	-	-	1	2	-	-	-	-	1	-	1	1	-	2	-	-	-	1	-	-	-	1	2	-	
		1%	-	3%	-	-	6%	8%	-	-	-	-	4%	-	2%	1%	-	5%	-	-	-	6%	-	-	-	2%	-	-	
TRUST		57	31	17	5	45	3	9	5	11	13	16	6	18	32	18	20	11	9	-	1	5	8	4	5	33	50	6	
		36%	42%	27%	35%	35%	29%	49%	30%	33%	33%	41%	29%	35%	39%	36%	38%	37%	33%	-	22%	36%	34%	22%	28%	49%	40%	21%	
DONT TRUST		44	19	21	2	38	2	3	5	12	11	11	6	17	20	15	14	7	9	5	2	2	7	7	6	14	29	15	
		28%	26%	34%	16%	30%	22%	17%	28%	35%	28%	28%	29%	33%	24%	30%	27%	23%	32%	78%	39%	17%	29%	34%	33%	21%	23%	48%	
Mean Score	.07	.18	-.13	.09	.62	.03	.01	.43	-.03	-.02	.05	.07	-.01	-.05	.17	*	.14	.12	.01	-.78	-.17	.13	.02	-.13	-.08	.28	.17	-.32	
Std Deviation	.93	.90	.90	.92	1.16	.92	.90	.92	.88	.98	.91	.95	.80	.94	.94	.92	.94	1.03	.83	.45	.83	.90	1.06	.76	.86	.94	.88	1.02	
Std Error	.075	.118	.102	.256	.518	.084	.225	.216	.206	.204	.152	.144	.170	.127	.107	.129	.135	.192	.162	.185	.314	.239	.215	.165	.196	.119	.080	.177	

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Water (supplied to your home)

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER		
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	15	7	4	-	4	11	1	3	-	1	7	2	2	7	7	2	8	4	1	-	2	2	3	2	1	6	10	5
		9%	10%	6%	-	55%	8%	14%	16%	-	4%	17%	6%	7%	13%	8%	3%	15%	14%	4%	-	25%	12%	11%	8%	8%	9%	8%	15%
Trust quite a lot	(1.0)	66	35	22	8	1	55	5	6	9	17	9	12	17	37	23	16	15	12	2	3	7	10	8	6	30	56	10	
		42%	47%	36%	57%	21%	43%	52%	33%	53%	52%	22%	50%	55%	32%	45%	47%	32%	49%	44%	36%	49%	50%	39%	40%	35%	44%	45%	32%
Neither/nor	(0.0)	44	24	17	3	-	37	2	6	4	11	13	8	6	15	23	9	21	5	8	4	2	2	4	7	4	21	34	10
		28%	32%	28%	22%	-	28%	18%	30%	23%	32%	34%	22%	31%	28%	27%	19%	40%	18%	32%	64%	25%	11%	17%	36%	22%	31%	27%	31%
Not very much	(-1.0)	23	6	14	3	-	20	1	2	3	4	8	5	1	12	11	9	5	4	5	-	-	3	7	2	5	6	19	4
		15%	9%	22%	21%	-	16%	6%	13%	19%	12%	21%	12%	4%	22%	13%	19%	10%	13%	18%	-	-	22%	29%	8%	28%	9%	15%	13%
Not at all	(-2.0)	8	1	5	-	2	5	1	2	1	-	2	2	1	3	4	5	1	1	1	-	-	1	1	2	1	3	5	3
		5%	2%	8%	-	24%	4%	11%	9%	5%	-	5%	6%	4%	6%	5%	9%	3%	5%	2%	-	-	5%	3%	8%	8%	5%	4%	9%
Not stated		1	1	-	-	-	1	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-
		1%	2%	-	-	-	1%	-	-	-	-	-	1%	-	-	1%	2%	-	-	-	-	-	-	-	-	-	2%	1%	-
TRUST		81	42	26	8	5	65	6	9	9	19	16	22	13	24	44	25	24	19	13	2	5	9	12	9	8	36	66	15
		51%	56%	42%	57%	76%	51%	66%	49%	53%	56%	40%	57%	62%	45%	53%	51%	47%	64%	48%	36%	75%	62%	50%	48%	42%	53%	53%	47%
DONT TRUST		31	8	19	3	2	26	2	4	4	4	10	7	2	15	15	14	7	5	5	-	-	4	8	3	7	10	24	7
		20%	10%	30%	21%	24%	20%	17%	21%	24%	12%	26%	18%	7%	28%	18%	28%	13%	18%	20%	-	-	27%	33%	16%	36%	14%	19%	22%
Mean Score		.36	.55	.10	.36	.82	.35	.51	.34	.24	.48	.26	.40	.59	.24	.38	.17	.46	.55	.30	.36	1.00	.41	.25	.31	.06	.43	.38	.30
Std Deviation		1.02	.86	1.08	.84	1.77	.98	1.21	1.18	.95	.77	1.14	1.01	.84	1.11	.99	1.09	.97	1.07	.89	.52	.78	1.16	1.12	1.04	1.14	.96	.98	1.17
Std Error		.081	.113	.121	.232	.793	.090	.293	.264	.225	.160	.191	.156	.176	.150	.112	.152	.140	.192	.175	.212	.295	.298	.230	.227	.262	.120	.088	.204

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Train travel

Base: All Respondents

	Total	PARTY				COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE						GENDER	
		Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trust a great deal	(2.0)	4	3	1	-	4	-	-	-	1	1	1	-	2	1	-	4	-	-	-	-	1	1	-	-	1	2	1
		2%	4%	1%	-	3%	-	-	-	4%	4%	2%	-	4%	2%	-	7%	-	-	-	-	6%	5%	-	-	2%	2%	4%
Trust quite a lot	(1.0)	73	37	24	8	63	3	7	10	14	14	24	12	21	40	22	24	19	8	3	5	4	10	9	7	36	62	11
		46%	50%	39%	55%	49%	31%	37%	58%	42%	36%	64%	56%	40%	48%	44%	46%	65%	31%	43%	75%	26%	43%	44%	39%	52%	49%	35%
Neither/hor	(0.0)	44	21	17	5	36	3	6	4	9	18	6	5	20	19	16	15	5	8	1	2	4	8	8	4	17	35	9
		28%	28%	27%	38%	28%	29%	30%	21%	27%	45%	15%	25%	38%	23%	33%	29%	16%	30%	21%	25%	29%	33%	41%	24%	25%	28%	28%
Not very much	(-1.0)	33	14	17	1	23	3	6	4	9	6	5	4	8	21	10	8	4	10	2	-	5	4	3	6	13	26	7
		21%	18%	27%	6%	18%	34%	33%	21%	27%	14%	13%	19%	14%	26%	21%	16%	15%	39%	36%	-	34%	16%	16%	34%	19%	21%	23%
Not at all	(-2.0)	3	-	3	-	2	1	-	-	-	-	2	-	1	1	-	1	1	-	-	-	-	1	-	1	1	-	3
		2%	-	5%	-	2%	6%	-	-	-	-	6%	-	3%	2%	-	3%	5%	-	-	-	-	3%	-	3%	2%	-	9%
Not stated		1	-	1	-	1	-	-	-	-	1	-	-	1	-	1	-	-	-	-	-	1	-	-	-	-	1	-
		*	-	1%	-	1%	-	-	-	-	2%	-	-	1%	-	2%	-	-	-	-	-	5%	-	-	-	-	1%	-
TRUST		76	40	25	8	66	3	7	10	15	16	25	12	23	41	22	27	19	8	3	5	4	12	9	7	37	64	12
		49%	54%	40%	55%	52%	31%	37%	58%	46%	40%	66%	56%	44%	50%	44%	53%	65%	31%	43%	75%	32%	48%	44%	39%	54%	51%	40%
DONT TRUST		36	14	20	1	26	4	6	4	9	6	7	4	9	23	10	10	6	10	2	-	5	5	3	7	14	26	10
		23%	18%	32%	6%	20%	40%	33%	21%	27%	14%	19%	19%	17%	28%	21%	18%	20%	39%	36%	-	34%	19%	16%	37%	21%	21%	32%
Mean Score		.26	.39	.05	.49	.33	-.14	.04	.36	.23	.30	.43	.37	.29	.22	.24	.39	.40	-.08	.07	.75	.04	.31	.28	-.01	.33	.32	.03
Std Deviation		.88	.83	.96	.64	.87	.98	.86	.83	.91	.76	.97	.80	.87	.92	.79	.93	.93	.85	.96	.48	.98	.94	.74	.95	.88	.82	1.08
Std Error		.071	.108	.108	.176	.080	.238	.192	.197	.190	.129	.148	.167	.118	.103	.110	.134	.167	.166	.393	.180	.263	.192	.160	.217	.110	.074	.188

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Car dealers

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Trust quite a lot	(1.0)	28	19	7	-	1	22	3	3	1	4	9	7	4	4	19	11	8	4	4	1	1	3	3	4	15	25	2	
		18%	26%	11%	-	21%	17%	29%	16%	7%	12%	23%	19%	21%	8%	23%	22%	16%	14%	17%	21%	9%	10%	11%	13%	20%	22%	20%	7%
Neither/hor	(0.0)	60	25	25	7	4	49	3	8	7	12	14	16	6	22	32	18	22	10	10	1	4	5	4	4	7	36	46	14
		38%	34%	40%	50%	55%	38%	31%	45%	40%	36%	36%	41%	27%	42%	39%	37%	42%	35%	39%	10%	65%	33%	16%	23%	37%	53%	37%	46%
Not very much	(-1.0)	59	30	21	7	2	52	3	5	8	17	14	12	10	22	27	18	20	12	9	5	2	6	15	11	7	15	47	13
		38%	40%	33%	50%	24%	40%	28%	26%	44%	52%	37%	31%	48%	41%	33%	37%	39%	41%	33%	69%	26%	40%	60%	56%	38%	22%	37%	40%
Not at all	(-2.0)	10	-	10	-	-	6	1	2	2	-	1	3	1	5	4	2	2	3	3	-	-	2	3	1	1	2	8	2
		6%	-	16%	-	-	5%	11%	13%	10%	-	4%	8%	4%	9%	5%	4%	3%	11%	11%	-	-	17%	12%	8%	5%	3%	6%	8%
TRUST		28	19	7	-	1	22	3	3	1	4	9	7	4	4	19	11	8	4	4	1	1	1	3	3	4	15	25	2
		18%	26%	11%	-	21%	17%	29%	16%	7%	12%	23%	19%	21%	8%	23%	22%	16%	14%	17%	21%	9%	10%	11%	13%	20%	22%	20%	7%
DON'T TRUST		69	30	31	7	2	58	4	7	9	17	16	15	11	27	31	20	22	15	12	5	2	8	18	12	8	17	54	15
		44%	40%	49%	50%	24%	45%	40%	38%	54%	52%	41%	40%	52%	50%	38%	41%	42%	51%	45%	69%	26%	57%	73%	64%	43%	25%	43%	48%
Mean Score		-0.33	-0.14	-0.54	-0.50	-0.03	-0.33	-0.22	-0.35	-0.57	-0.40	-0.21	-0.29	-0.35	-0.50	-0.21	-0.23	-0.29	-0.48	-0.40	-0.49	-0.17	-0.64	-0.74	-0.58	-0.28	-0.05	-0.29	-0.49
Std Deviation		.84	.81	.89	.52	.73	.81	1.04	.92	.78	.70	.85	.88	.87	.77	.86	.85	.77	.87	.91	.88	.62	.92	.84	.84	.85	.75	.86	.74
Std Error		.067	.105	.100	.144	.326	.074	.253	.207	.184	.147	.142	.134	.182	.104	.096	.118	.112	.156	.178	.360	.234	.237	.171	.183	.196	.093	.077	.129

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Technology appliances (e.g. cameras, home computers, TVs)

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng -land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Trust a great deal	(2.0)	7	5	2	1	5	1	2	-	3	1	1	1	1	5	2	3	1	2	-	1	-	-	1	1	6	6	1
		5%	6%	3%	5%	4%	12%	8%	-	8%	4%	2%	3%	3%	7%	4%	7%	2%	6%	-	9%	-	-	4%	3%	8%	5%	4%
Trust quite a lot	(1.0)	74	42	25	4	62	6	6	8	16	18	20	8	24	43	27	20	16	12	2	2	8	12	6	7	37	65	9
		47%	56%	39%	30%	48%	60%	33%	46%	47%	47%	53%	37%	44%	52%	55%	39%	53%	44%	34%	35%	55%	50%	32%	39%	54%	52%	29%
Neither/nor	(0.0)	58	20	27	8	47	2	9	7	12	16	12	11	24	23	19	19	10	10	4	3	5	11	8	6	20	43	15
		37%	27%	43%	57%	37%	17%	46%	37%	36%	42%	32%	52%	45%	28%	38%	36%	35%	37%	66%	56%	33%	43%	41%	34%	30%	34%	48%
Not very much	(-1.0)	15	7	7	1	12	1	2	3	3	3	3	2	4	10	2	9	2	3	-	-	2	1	5	4	4	12	3
		10%	10%	11%	8%	9%	11%	13%	16%	9%	8%	7%	9%	7%	12%	3%	17%	6%	13%	-	-	12%	3%	24%	24%	6%	10%	10%
Not at all	(-2.0)	2	-	2	-	2	-	-	-	-	-	2	-	1	1	-	1	1	-	-	-	-	1	-	-	1	-	2
		1%	-	4%	-	2%	-	-	-	-	-	6%	-	2%	2%	-	2%	5%	-	-	-	-	3%	-	-	2%	-	8%
TRUST		82	47	27	5	67	7	8	8	18	20	21	8	25	48	29	24	16	13	2	3	8	12	7	8	42	71	11
		52%	63%	43%	35%	52%	71%	41%	46%	55%	50%	55%	39%	47%	59%	58%	45%	55%	50%	34%	44%	55%	50%	36%	42%	62%	57%	34%
DON'T TRUST		18	7	9	1	14	1	2	3	3	3	5	2	5	11	2	10	3	3	-	-	2	2	5	4	5	12	6
		11%	10%	15%	8%	11%	11%	13%	16%	9%	8%	13%	9%	9%	13%	3%	19%	11%	13%	-	-	12%	7%	24%	24%	8%	10%	18%
Mean Score		.44	.59	.28	.32	.43	.72	.37	.30	.54	.46	.37	.33	.39	.50	.59	.32	.41	.44	.34	.53	.43	.40	.16	.22	.60	.52	.13
Std Deviation		.79	.76	.85	.71	.79	.86	.83	.76	.78	.70	.89	.69	.74	.86	.62	.89	.85	.80	.51	.71	.72	.73	.85	.87	.81	.74	.94
Std Error		.063	.099	.095	.198	.072	.208	.186	.178	.163	.117	.136	.143	.099	.096	.086	.129	.152	.157	.209	.270	.186	.149	.186	.199	.101	.066	.164

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Longer term financial products (e.g. investments/ pensions, life insurance etc.)

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER		
	Total	Con	Lab	Lib Dem	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Trust quite a lot	(1.0)	39	26	9	3	1	37	1	2	4	10	9	13	3	8	29	13	16	8	3	2	-	3	5	27	29	11		
		25%	36%	14%	18%	21%	28%	6%	12%	25%	30%	23%	34%	15%	14%	35%	26%	30%	28%	10%	26%	-	10%	14%	30%	40%	23%	35%	
Neither/nor	(0.0)	49	19	20	6	4	38	3	8	5	9	13	11	8	18	23	13	17	9	10	-	3	9	8	4	4	22	40	9
		31%	26%	33%	40%	55%	30%	31%	41%	28%	27%	34%	29%	37%	34%	28%	26%	32%	31%	39%	-	48%	63%	34%	20%	20%	32%	32%	30%
Not very much	(-1.0)	53	25	24	3	2	43	4	6	5	13	13	11	7	22	24	16	17	10	10	5	3	2	10	11	7	14	46	6
		34%	33%	38%	20%	24%	33%	46%	30%	31%	39%	34%	29%	31%	41%	29%	32%	34%	33%	38%	74%	52%	14%	42%	57%	41%	20%	37%	21%
Not at all	(-2.0)	15	3	9	3	-	10	2	3	2	1	4	3	2	6	6	8	2	3	2	-	-	3	4	1	2	6	11	3
		9%	4%	15%	21%	-	8%	17%	17%	10%	4%	9%	9%	12%	11%	8%	16%	4%	8%	8%	-	-	24%	14%	3%	9%	8%	9%	11%
Not stated		1	1	-	-	-	1	-	-	1	-	-	-	1	-	-	-	-	-	1	-	-	-	1	-	-	-	1	4%
		1%	2%	-	-	-	1%	-	-	7%	-	-	-	6%	-	-	-	-	-	5%	-	-	-	6%	-	-	-	-	
TRUST		39	26	9	3	1	37	1	2	4	10	9	13	3	8	29	13	16	8	3	2	-	3	5	27	29	11		
		25%	36%	14%	18%	21%	28%	6%	12%	25%	30%	23%	34%	15%	14%	35%	26%	30%	28%	10%	26%	-	10%	14%	30%	40%	23%	35%	
DONT TRUST		67	27	33	6	2	53	6	9	7	14	17	14	9	28	31	23	20	12	12	5	3	5	14	12	9	19	58	10
		43%	37%	53%	41%	24%	41%	63%	47%	41%	43%	43%	37%	43%	52%	37%	47%	38%	41%	46%	74%	52%	37%	56%	60%	51%	29%	46%	31%
Mean Score		-.27	-.05	-.53	-.44	-.03	-.20	-.74	-.52	-.27	-.17	-.29	-.12	-.42	-.49	-.10	-.37	-.12	-.22	-.47	-.49	-.52	-.61	-.60	-.51	-.30	.03	-.32	-.08
Std Deviation		.95	.92	.92	1.05	.73	.95	.85	.94	1.00	.92	.93	.99	.92	.88	.97	1.05	.90	.96	.80	.95	.55	.87	.87	.81	1.02	.97	.93	1.03
Std Error		.076	.121	.103	.292	.326	.087	.206	.209	.243	.192	.155	.151	.195	.118	.110	.145	.130	.173	.161	.386	.206	.226	.178	.181	.235	.120	.083	.182

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Gas and electricity

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	5	3	-	1	1	4	-	1	-	1	1	1	3	1	-	5	-	-	-	-	-	2	-	-	3	4	1	
		3%	4%	-	8%	21%	3%	-	8%	-	4%	4%	3%	5%	5%	2%	-	10%	-	-	-	10%	-	-	4%	3%	4%		
Trust quite a lot	(1.0)	28	22	3	1	2	24	2	2	4	7	4	9	8	18	6	11	8	4	-	-	3	5	2	3	15	25	3	
		18%	30%	5%	5%	33%	19%	20%	12%	23%	21%	11%	23%	12%	15%	21%	11%	22%	26%	15%	-	-	22%	22%	10%	19%	21%	20%	11%
Neither/hor	(0.0)	55	27	18	9	-	47	3	4	6	15	12	14	8	19	28	19	16	9	10	3	3	6	4	7	3	28	46	9
		35%	37%	29%	67%	-	37%	34%	21%	36%	44%	31%	36%	38%	35%	34%	39%	31%	31%	38%	43%	47%	43%	16%	37%	18%	42%	36%	29%
Not very much	(-1.0)	51	19	27	3	1	42	3	5	5	9	18	11	9	16	26	17	16	11	7	4	3	3	8	9	9	14	38	13
		32%	26%	44%	20%	21%	33%	29%	29%	31%	26%	45%	28%	41%	30%	31%	34%	32%	36%	27%	57%	53%	24%	33%	44%	52%	20%	30%	41%
Not at all	(-2.0)	18	3	14	-	2	11	2	6	2	2	4	4	1	7	10	8	3	2	5	-	-	2	5	2	2	8	14	4
		12%	4%	22%	-	24%	9%	17%	30%	10%	5%	10%	10%	4%	14%	12%	16%	5%	8%	21%	-	-	11%	19%	8%	12%	12%	11%	14%
TRUST		34	25	3	2	4	28	2	4	4	9	6	10	4	11	19	6	16	8	4	-	-	3	8	2	3	17	29	5
		21%	33%	5%	13%	55%	22%	20%	20%	23%	25%	14%	26%	17%	20%	23%	11%	32%	26%	15%	-	-	22%	32%	10%	19%	26%	23%	16%
DON'T TRUST		69	22	41	3	3	53	4	11	7	10	22	14	9	24	36	24	19	13	12	4	3	5	13	10	12	22	51	17
		44%	30%	66%	20%	45%	42%	46%	59%	41%	31%	55%	38%	44%	44%	43%	49%	37%	43%	47%	57%	53%	35%	52%	53%	64%	32%	41%	56%
Mean Score		-.31	.04	-.82	.01	.06	-.25	-.42	-.61	-.27	-.06	-.47	-.19	-.26	-.33	-.31	-.54	*	-.25	-.53	-.57	-.53	-.25	-.30	-.51	-.57	-.15	-.26	-.50
Std Deviation		1.01	.93	.84	.78	1.66	.96	1.05	1.28	.95	.92	.94	1.01	.93	1.07	1.00	.90	1.08	.94	1.00	.54	.55	.96	1.30	.81	.95	1.03	1.00	1.03
Std Error		.080	.121	.094	.217	.744	.088	.254	.286	.224	.191	.157	.154	.193	.144	.112	.125	.156	.169	.196	.219	.206	.247	.265	.177	.218	.128	.090	.179

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Trades services (e.g. plumbers, builders, electricians etc)

Base: All Respondents

	Total	PARTY				COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE						GENDER			
		Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	157	59	80	13	5	120	17	20	18	23	36	43	23	55	79	52	48	31	26	6	7	15	24	21	19	65	124	33	
Weighted Total	157	74	62	14	7	129	10	19	18	34	39	38	21	53	83	49	52	30	26	7	6	14	25	20	18	68	126	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Trust a great deal	(2.0)	3	1	1	-	1	-	2	-	-	1	-	-	2	1	1	2	-	-	-	-	-	-	-	1	2	3	-	
		2%	1%	1%	-	1%	-	12%	-	-	3%	-	-	4%	1%	2%	4%	-	-	-	-	-	-	-	4%	4%	3%	-	
Trust quite a lot	(1.0)	63	33	19	6	53	3	8	8	11	17	16	7	23	34	18	23	12	10	1	2	3	10	12	7	29	50	13	
		40%	45%	30%	47%	41%	29%	41%	46%	34%	44%	42%	32%	43%	41%	37%	43%	41%	39%	13%	26%	22%	41%	61%	37%	43%	40%	41%	
Neither/nor	(0.0)	60	24	29	6	1	48	6	6	4	15	17	13	10	19	31	22	18	10	3	3	8	10	6	4	27	50	10	
		39%	33%	46%	47%	12%	38%	59%	34%	21%	43%	43%	34%	49%	36%	37%	45%	34%	35%	40%	51%	48%	60%	39%	29%	21%	39%	40%	32%
Not very much	(-1.0)	22	13	9	1	-	20	1	2	4	6	4	6	3	7	12	4	9	4	2	2	1	4	2	6	6	17	5	
		14%	17%	14%	6%	-	16%	6%	8%	23%	18%	10%	16%	15%	14%	14%	8%	17%	15%	20%	36%	25%	6%	17%	10%	32%	8%	14%	16%
Not at all	(-2.0)	6	2	5	-	-	5	1	1	2	2	-	2	1	2	4	2	1	3	1	-	-	2	1	-	1	3	3	3
		4%	2%	8%	-	-	4%	6%	4%	10%	5%	-	5%	4%	3%	5%	5%	2%	8%	2%	-	-	12%	3%	-	5%	4%	2%	11%
Not stated		1	1	-	-	-	1	-	-	-	-	-	1	-	-	1	1	-	-	-	-	-	-	-	-	1	1	-	
		1%	2%	-	-	-	1%	-	-	-	-	-	-	-	-	1%	2%	-	-	-	-	-	-	-	-	2%	1%	-	
TRUST		67	34	20	6	6	54	3	10	8	11	18	16	7	25	35	19	25	12	10	1	2	3	10	12	8	31	54	13
		42%	46%	32%	47%	88%	42%	29%	53%	46%	34%	46%	42%	32%	47%	42%	39%	48%	41%	39%	13%	26%	22%	41%	61%	42%	46%	43%	41%
DONT TRUST		29	14	14	1	-	25	1	2	6	8	4	8	4	9	16	6	10	7	6	2	2	3	5	2	7	9	20	8
		18%	19%	22%	6%	-	20%	12%	13%	33%	23%	10%	21%	19%	17%	19%	13%	19%	23%	22%	36%	25%	18%	20%	10%	37%	13%	16%	27%
Mean Score		.22	.27	.03	.40	1.10	.19	.12	.48	.04	.07	.39	.17	.09	.31	.20	.24	.32	.10	.15	-.23	.01	-.07	.17	.51	.04	.34	.27	.04
Std Deviation		.87	.84	.90	.63	.61	.85	.79	.98	1.07	.85	.71	.88	.80	.88	.88	.84	.87	.96	.82	.72	.79	.90	.85	.69	1.06	.86	.82	1.01
Std Error		.069	.111	.101	.174	.275	.078	.192	.220	.252	.177	.119	.136	.167	.119	.099	.118	.125	.173	.161	.292	.297	.232	.173	.150	.243	.108	.074	.176

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Summary table

Base: All Respondents

	Total	Trust a great deal	Trust quite a lot	Neither/nor	Not very much	Not at all	Not stated	TRUST	DON'T TRUST	Mean score
Domestic appliances (e.g. fridges, washing machines etc)	157 100%	10 6%	80 51%	47 30%	16 10%	2 1%	2 1%	90 57%	18 11%	.51
Technology appliances (e.g. cameras, home computers, TVs)	157 100%	7 5%	74 47%	58 37%	15 10%	2 1%	- -	82 52%	18 11%	.44
Water (supplied to your home)	157 100%	15 9%	66 42%	44 28%	23 15%	8 5%	1 1%	81 51%	31 20%	.36
Food / groceries	157 100%	13 8%	66 42%	46 29%	30 19%	2 1%	1 *	79 50%	32 20%	.37
Train travel	157 100%	4 2%	73 46%	44 28%	33 21%	3 2%	1 *	76 49%	36 23%	.26
Trades services (e.g. plumbers, builders, electricians etc)	157 100%	3 2%	63 40%	60 39%	22 14%	6 4%	1 1%	67 42%	29 18%	.22
Airlines / holiday operators	157 100%	3 2%	56 36%	52 33%	39 25%	6 4%	1 1%	59 37%	45 28%	.07
Broadband/home phone services	157 100%	4 3%	53 34%	54 35%	37 24%	6 4%	2 1%	57 36%	44 28%	.07
Mobile phone services	157 100%	- -	48 31%	51 32%	45 29%	13 8%	- -	48 31%	58 37%	-.14
Banking (by this we mean day to day banking services, like current accounts, savings accounts)	157 100%	2 1%	45 28%	38 24%	54 35%	18 11%	- -	47 30%	72 46%	-.26
Longer term financial products (e.g. investments/pensions, life insurance etc.	157 100%	- -	39 25%	49 31%	53 34%	15 9%	1 1%	39 25%	67 43%	-.27
Gas and electricity	157 100%	5 3%	28 18%	55 35%	51 32%	18 12%	- -	34 21%	69 44%	-.31

PARLIAMENTARY PANEL SURVEY - MPs - June 2013

To what extent do you trust or not trust each of the following sectors to act in the best interest of consumers?

Summary table

Base: All Respondents

Car dealers

Total	Trust a great deal	Trust quite a lot	Neither/nor	Not very much	Not at all	Not stated	TRUST	DON'T TRUST	Mean score
157	-	28	60	59	10	-	28	69	-.33
100%	-	18%	38%	38%	6%	-	18%	44%	