

RCGP General Practice Study

METHODOLOGY NOTE

ComRes interviewed 1,007 GB adults by telephone between 14th and 17th March 2014. Data were weighted to be representative of all GB adults aged 18+. ComRes is a member of the British Polling Council and abides by its rules.

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GP Contact Poll

CATI Fieldwork : 14th - 17th March 2014

Absolutes/col percents

Table 1

Q1. Thinking about the last time you tried to book an appointment with a for you or a family member, which best describes how you found the process?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West
Unweighted base	1007	496	511	93	158	154	198	177	227	402	207	166	232	91	44	111	86	90	70	51	95	130	145	94
Weighted base	1007	493	514	120	169	169	179	150	220	269	279	219	239	91	40	111	91	91	70	50	101	131	141	91
I was able to book an appointment with my GP within the same week	707 70%	354 72%	353 69%	89 74%	104 61%	123 73%	126 70%	99 66%	167 76%	187 69%	184 66%	163 74%	174 73%	66 73%	31 77%	88 80%	60 66%	66 73%	45 63%	29 58%	71 70%	89 68%	96 68%	66 73%
I was NOT able to book an appointment with my GP within the same week	283 28%	131 27%	152 30%	30 25%	62 37%	44 26%	50 28%	49 33%	48 22%	81 30%	90 32%	49 23%	63 26%	25 27%	8 21%	22 20%	27 30%	22 24%	22 31%	21 42%	28 28%	40 31%	44 31%	25 27%
Don't know	16 2%	8 2%	8 2%	1 *	3 2%	2 1%	4 2%	1 1%	5 2%	2 1%	5 2%	7 3%	2 1%	- -	1 2%	- -	4 4%	3 3%	4 6%	- -	2 2%	2 1%	1 1%	- -

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Absolutes/col percents

Table 2

Q2. Generally thinking about the impact on your health due to the length of time you currently have to wait for an appointment with your GP, which of the following best describes the level of concern you have as a result of this wait?

Base: All respondents

	Gender			Age						Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West
Unweighted base	1007	496	511	93	158	154	198	177	227	402	207	166	232	91	44	111	86	90	70	51	95	130	145	94
Weighted base	1007	493	514	120	169	169	179	150	220	269	279	219	239	91	40	111	91	91	70	50	101	131	141	91
NET: Concerned	400 40%	194 39%	206 40%	48 40%	73 43%	62 37%	66 37%	63 42%	88 40%	93 35%	114 41%	93 42%	100 42%	35 39%	9 22%	47 42%	33 36%	30 34%	33 47%	27 54%	45 45%	54 41%	58 41%	30 33%
Very concerned	(4) 158 16%	78 16%	80 16%	12 10%	29 17%	24 14%	25 14%	25 17%	44 20%	26 10%	50 18%	37 17%	44 18%	11 12%	4 10%	16 14%	16 17%	15 16%	12 16%	14 28%	16 16%	26 20%	20 14%	9 10%
Fairly concerned	(3) 242 24%	116 24%	126 25%	36 30%	45 26%	39 23%	41 23%	38 25%	44 20%	67 25%	64 23%	56 25%	55 23%	24 26%	5 12%	32 28%	17 19%	16 17%	22 31%	13 26%	29 29%	28 21%	37 27%	20 23%
Not very concerned	(2) 230 23%	130 26%	100 19%	38 32%	50 29%	43 25%	31 17%	22 15%	46 21%	67 25%	61 22%	47 22%	54 23%	13 15%	10 25%	23 21%	23 25%	25 27%	9 13%	8 16%	24 23%	30 23%	31 22%	35 39%
Not at all concerned	(1) 374 37%	169 34%	205 40%	34 28%	46 27%	64 38%	80 45%	64 43%	85 39%	109 41%	104 37%	79 36%	83 35%	43 47%	21 51%	41 37%	35 39%	35 38%	28 40%	15 30%	32 32%	47 36%	51 36%	26 29%
NET: Not concerend	604 60%	298 60%	305 59%	72 60%	96 57%	106 63%	111 62%	87 58%	131 60%	176 65%	165 59%	126 57%	137 57%	56 61%	31 76%	64 58%	58 64%	59 66%	37 53%	23 46%	56 55%	77 59%	82 58%	61 67%
Don't know	3 *	1 *	2 *	- -	- -	1 *	2 1%	- -	1 *	- -	- -	1 *	3 1%	- -	1 2%	- -	- -	1 1%	- -	- -	- -	- -	2 1%	- -
Mean	2.18	2.21	2.16	2.22	2.33	2.13	2.06	2.16	2.21	2.04	2.22	2.23	2.26	2.04	1.80	2.20	2.14	2.12	2.24	2.51	2.29	2.25	2.19	2.14
Standard deviation	1.10	1.08	1.12	0.97	1.05	1.08	1.12	1.15	1.16	1.02	1.13	1.11	1.13	1.11	1.02	1.09	1.12	1.10	1.15	1.20	1.08	1.15	1.09	0.95
Standard error	0.03	0.05	0.05	0.10	0.08	0.09	0.08	0.09	0.08	0.05	0.08	0.09	0.07	0.12	0.16	0.10	0.12	0.12	0.14	0.17	0.11	0.10	0.09	0.10

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Table 3

Q3. Thinking about the next two years, which of the following best describes your opinion on waiting times to get an appointment to see a GP?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West
Unweighted base	1007	496	511	93	158	154	198	177	227	402	207	166	232	91	44	111	86	90	70	51	95	130	145	94
Weighted base	1007	493	514	120	169	169	179	150	220	269	279	219	239	91	40	111	91	91	70	50	101	131	141	91
Waiting times to get an appointment to see a GP will get longer	440 44%	221 45%	219 43%	53 44%	83 49%	73 43%	78 44%	66 44%	87 40%	116 43%	119 43%	98 45%	106 44%	36 40%	12 30%	37 33%	33 36%	33 36%	38 54%	26 51%	53 53%	68 52%	68 48%	37 41%
Waiting times to get an appointment to see a GP will stay the same	446 44%	221 45%	226 44%	44 37%	69 41%	84 49%	83 47%	65 43%	101 46%	127 47%	126 45%	91 42%	102 43%	49 54%	23 56%	50 45%	47 52%	46 50%	29 41%	14 28%	39 38%	52 40%	57 40%	42 46%
Waiting times to get an appointment to see a GP will get shorter	112 11%	49 10%	62 12%	22 19%	17 10%	13 8%	16 9%	16 11%	27 12%	25 9%	29 10%	30 14%	28 12%	5 6%	5 12%	22 20%	11 12%	13 14%	3 5%	10 19%	9 9%	9 7%	14 10%	11 12%
Don't know	9 1%	3 1%	6 1%	- -	1 *	- -	1 1%	2 1%	5 2%	2 1%	4 2%	- -	3 1%	* 1%	1 2%	2 2%	- -	- -	- -	1 2%	- -	2 2%	2 1%	* 1%

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Table 4

Q4. If you had a serious long-term illness and had the option of being cared for in your home with the appropriate medicine, and support from doctors and nurses, or being cared for in hospital, which would you prefer?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Humber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1007	496	511	93	158	154	198	177	227	402	207	166	232	91	44	111	86	90	70	51	95	130	145	94
Weighted base	1007	493	514	120	169	169	179	150	220	269	279	219	239	91	40	111	91	91	70	50	101	131	141	91
I'd rather be cared for in my home	861 85%	410 83%	451 88%	93 78%	139 82%	151 89%	158 88%	128 86%	192 87%	235 87%	235 84%	187 85%	204 85%	77 84%	33 83%	88 80%	79 87%	73 81%	64 91%	45 89%	92 92%	98 75%	126 90%	84 93%
I'd rather be cared for in a hospital	135 13%	78 16%	57 11%	25 21%	31 18%	17 10%	18 10%	20 13%	23 11%	30 11%	42 15%	30 14%	32 13%	12 13%	7 17%	20 18%	11 12%	16 17%	6 9%	6 11%	8 8%	31 23%	15 10%	4 4%
Don't know	12 1%	6 1%	6 1%	1 1%	- -	2 1%	3 2%	1 1%	5 2%	4 1%	3 1%	2 1%	3 1%	2 2%	- -	3 2%	1 1%	2 2%	- -	- -	- -	2 2%	- -	2 3%

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Table 5
Q5. According to research, the majority of GPs now conduct between 40-60 consultations with patients each day. Some people say that by seeing so many patients, doctors are being efficient. Others say that GPs consulting with so many patients each day could undermine patient safety. Which of the following best describes how you feel about GPs conducting this number of patient consultations each day?
Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1007	496	511	93	158	154	198	177	227	402	207	166	232	91	44	111	86	90	70	51	95	130	145	94
Weighted base	1007	493	514	120	169	169	179	150	220	269	279	219	239	91	40	111	91	91	70	50	101	131	141	91
It is a threat to the standard of care they can provide to their patients	626 62%	302 61%	324 63%	72 61%	97 57%	101 60%	122 68%	101 68%	132 60%	157 58%	184 66%	135 61%	150 63%	56 62%	26 64%	75 68%	57 63%	57 62%	38 54%	31 61%	67 67%	75 57%	92 65%	53 59%
It is NOT a threat to the standard of care they can provide to their patients	357 35%	179 36%	178 35%	42 35%	71 42%	67 40%	55 30%	45 30%	78 36%	107 40%	86 31%	78 35%	86 36%	33 37%	14 34%	35 31%	32 35%	33 36%	31 44%	17 34%	34 33%	50 38%	45 32%	34 38%
Don't know	23 2%	12 2%	11 2%	5 4%	2 1%	1 1%	3 1%	4 2%	9 4%	4 2%	9 3%	7 3%	3 1%	2 2%	1 2%	1 1%	2 2%	1 1%	2 2%	2 5%	-	5 4%	4 3%	3 4%

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Table 6

Q6. General practice deals with around 90% of contacts with patients in the NHS but receives only 8.39% of the NHS budget, the rest of the budget is spent on hospital treatment and other types of care. Research shows that if more money was invested in general practice, waiting times to see a GP could be cut and better care for patients could be provided. Taking this into account, do you think that ...

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1007	496	511	93	158	154	198	177	227	402	207	166	232	91	44	111	86	90	70	51	95	130	145	94
Weighted base	1007	493	514	120	169	169	179	150	220	269	279	219	239	91	40	111	91	91	70	50	101	131	141	91
Some funding should be moved from other parts of the health service into general practice?	600 60%	295 60%	305 59%	72 60%	107 63%	114 68%	103 58%	101 67%	102 47%	170 63%	172 62%	116 53%	141 59%	55 61%	23 58%	74 67%	48 53%	50 55%	40 56%	33 65%	70 69%	66 50%	86 61%	54 60%
No funding should be moved from other parts of health service into general practice?	370 37%	174 35%	196 38%	43 36%	56 33%	49 29%	73 41%	44 29%	105 48%	90 33%	101 36%	91 41%	88 37%	32 36%	15 38%	34 31%	40 44%	40 44%	28 39%	16 31%	29 29%	52 40%	51 36%	33 37%
Don't know	37 4%	24 5%	13 2%	4 3%	6 4%	6 4%	3 2%	5 3%	13 6%	9 3%	6 2%	12 5%	10 4%	3 3%	2 4%	2 2%	2 3%	1 1%	3 5%	2 3%	1 1%	13 10%	4 3%	3 4%