

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 1

Q1. For which of the following reasons, if any, have you ever requested access to your medical records from a GP or hospital? By your 'medical records' we mean an account of your medical examinations and treatments. This includes your medical history and complaints, results of any tests and procedures, as well as past and current medications.

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
I haven't, but am aware that I could do so	879 50%	432 50%	447 49%	77 35%	106 36%	145 44%	158 52%	162 62%	230 64%	282 58%	264 51%	160 43%	173 44%	147 52%	325 45%
I haven't, and I was not aware that I could do so	389 22%	171 20%	217 24%	63 28%	82 28%	72 22%	53 18%	49 19%	70 20%	79 16%	101 20%	102 27%	107 27%	33 12%	184 26%
To share with another doctor or healthcare professional	161 9%	81 9%	80 9%	23 11%	33 11%	34 10%	27 9%	17 6%	26 7%	44 9%	50 10%	31 8%	36 9%	38 13%	52 7%
To share with an insurance company	95 5%	62 7%	32 4%	6 3%	20 7%	20 6%	18 6%	14 6%	16 4%	35 7%	23 4%	20 5%	16 4%	27 10%	39 5%
To check that the records are accurate	92 5%	43 5%	49 5%	10 4%	30 10%	29 9%	9 3%	5 2%	8 2%	29 6%	25 5%	21 6%	16 4%	29 10%	43 6%
To share with another third party	28 2%	11 1%	18 2%	5 2%	3 1%	9 3%	7 2%	2 1%	1 *	7 1%	9 2%	5 1%	8 2%	5 2%	6 1%
For another reason	21 1%	12 1%	9 1%	5 2%	6 2%	3 1%	3 1%	3 1%	1 *	6 1%	5 1%	7 2%	3 1%	4 2%	9 1%
For the purposes of making a financial claim (e.g. a road traffic accident, medical negligence, etc.)	77 4%	42 5%	35 4%	9 4%	17 6%	15 4%	24 8%	5 2%	8 2%	24 5%	19 4%	12 3%	22 6%	22 8%	29 4%
For curiosity or personal interest	70 4%	27 3%	43 5%	10 4%	12 4%	17 5%	11 4%	7 3%	13 4%	22 4%	22 4%	8 2%	18 5%	12 4%	28 4%
I can't remember if I have or not	116 7%	64 7%	52 6%	31 14%	21 7%	24 7%	21 7%	12 5%	7 2%	18 4%	38 7%	33 9%	27 7%	11 4%	58 8%

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Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
I haven't, but am aware that I could do so	879 50%	879 50%	-	49 53%	129 54%	99 55%	95 50%	85 53%	-	98 51%	95 37%	136 52%	93 50%	472 47%	362 46%	110 51%	406 53%	38 35%	48 36%	58 63%	199 68%	64 47%
I haven't, and I was not aware that I could do so	389 22%	389 22%	-	24 26%	44 18%	27 15%	43 22%	39 25%	-	43 23%	55 21%	65 25%	48 26%	217 22%	166 21%	50 23%	172 23%	35 32%	38 28%	20 22%	46 16%	34 25%
To share with another doctor or healthcare professional	161 9%	161 9%	-	7 8%	22 9%	20 11%	22 12%	8 5%	-	10 5%	30 12%	21 8%	21 11%	90 9%	72 9%	18 8%	71 9%	17 15%	22 16%	5 6%	21 7%	6 4%
To share with an insurance company	95 5%	95 5%	-	8 9%	18 7%	7 4%	9 5%	7 4%	-	9 5%	21 8%	12 5%	3 2%	65 7%	52 7%	14 6%	29 4%	3 3%	7 5%	5 5%	11 4%	4 3%
To check that the records are accurate	92 5%	92 5%	-	4 4%	11 5%	9 5%	6 3%	7 4%	-	9 5%	27 10%	13 5%	6 3%	72 7%	59 8%	13 6%	19 3%	2 2%	4 3%	3 4%	3 1%	7 5%
To share with another third party	28 2%	28 2%	-	1 1%	4 2%	3 2%	2 1%	3 2%	-	2 1%	6 2%	4 2%	3 2%	11 1%	9 1%	2 1%	17 2%	4 4%	9 7%	1 1%	-	3 2%
For another reason	21 1%	21 1%	-	* *	1 *	-	2 1%	3 2%	-	8 4%	2 1%	4 2%	1 *	14 1%	11 1%	3 1%	7 1%	1 1%	4 3%	-	2 1%	1 *
For the purposes of making a financial claim (e.g. a road traffic accident, medical negligence, etc.)	77 4%	77 4%	-	4 4%	8 3%	10 5%	3 2%	11 7%	-	9 5%	13 5%	11 4%	8 4%	50 5%	42 5%	8 4%	27 4%	6 5%	3 2%	2 2%	7 2%	9 7%
For curiosity or personal interest	70 4%	70 4%	-	5 6%	11 4%	10 6%	6 3%	1 *	-	7 4%	20 8%	4 2%	6 3%	40 4%	30 4%	10 5%	30 4%	6 5%	7 5%	4 5%	7 2%	6 4%
I can't remember if I have or not	116 7%	116 7%	-	4 4%	15 6%	13 7%	13 7%	6 4%	-	11 6%	27 11%	16 6%	10 5%	69 7%	61 8%	8 4%	46 6%	7 7%	16 12%	4 4%	8 3%	12 9%

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Absolutes/col percents

Table 2

Q1. For which of the following reasons, if any, have you ever requested access to your medical records from a GP or hospital? By your 'medical records' we mean an account of your medical examinations and treatments. This includes your medical history and complaints, results of any tests and procedures, as well as past and current medications.

Base: All respondents

Sample: All have requested access to records

	Gender		Age							Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	394	183	211	57	83	102	67	43	42	128	110	60	96	83	152
Weighted base	383	193	189	49	84	91	71	36	52	106	113	78	85	91	152
To share with another doctor or healthcare professional	161 42%	81 42%	80 42%	23 48%	33 39%	34 37%	27 39%	17 47%	26 50%	44 41%	50 44%	31 39%	36 42%	38 42%	52 34%
To share with an insurance company	95 25%	62 32%	32 17%	6 12%	20 24%	20 22%	18 26%	14 39%	16 30%	35 33%	23 20%	20 26%	16 19%	27 30%	39 25%
To check that the records are accurate	92 24%	43 22%	49 26%	10 20%	30 35%	29 32%	9 13%	5 13%	8 16%	29 28%	25 22%	21 27%	16 19%	29 32%	43 28%
For the purposes of making a financial claim (e.g. a road traffic accident, medical negligence, etc.)	77 20%	42 22%	35 19%	9 18%	17 20%	15 16%	24 34%	5 13%	8 16%	24 23%	19 16%	12 16%	22 26%	22 24%	29 19%
For curiosity or personal interest	70 18%	27 14%	43 23%	10 20%	12 15%	17 19%	11 16%	7 18%	13 26%	22 20%	22 20%	8 11%	18 21%	12 13%	28 19%
To share with another third party	28 7%	11 6%	18 9%	5 11%	3 4%	9 10%	7 10%	2 7%	1 2%	7 6%	9 8%	5 6%	8 10%	5 5%	6 4%
For another reason	21 5%	12 6%	9 5%	5 10%	6 7%	3 3%	3 4%	3 9%	1 2%	6 5%	5 5%	7 9%	3 3%	4 5%	9 6%

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Base: All respondents

Sample: All have requested access to records

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	394	394	-	16	57	42	42	29	-	35	77	60	36	235	163	72	159	35	42	9	39	34
Weighted base	383	383	-	16	54	42	40	29	-	40	81	46	36	243	195	49	139	29	33	10	41	26
To share with another doctor or healthcare professional	161 42%	161 42%	-	7 47%	22 41%	20 47%	22 57%	8 28%	-	10 25%	30 37%	21 44%	21 58%	90 37%	72 37%	18 37%	71 51%	17 58%	22 66%	5 53%	21 51%	6 22%
To share with an insurance company	95 25%	95 25%	-	8 53%	18 33%	7 18%	9 22%	7 23%	-	9 23%	21 26%	12 27%	3 9%	65 27%	52 27%	14 28%	29 21%	3 11%	7 21%	5 45%	11 27%	4 14%
To check that the records are accurate	92 24%	92 24%	-	4 24%	11 21%	9 21%	6 14%	7 22%	-	9 22%	27 34%	13 29%	6 18%	72 30%	59 31%	13 26%	19 14%	2 8%	4 11%	3 35%	3 8%	7 26%
For the purposes of making a financial claim (e.g. a road traffic accident, medical negligence, etc.)	77 20%	77 20%	-	4 25%	8 15%	10 23%	3 8%	11 38%	-	9 23%	13 16%	11 24%	8 21%	50 21%	42 21%	8 17%	27 20%	6 20%	3 9%	2 20%	7 18%	9 35%
For curiosity or personal interest	70 18%	70 18%	-	5 33%	11 20%	10 25%	6 15%	1 3%	-	7 18%	20 25%	4 9%	6 18%	40 17%	30 16%	10 21%	30 21%	6 20%	7 20%	4 43%	7 17%	6 23%
To share with another third party	28 7%	28 7%	-	1 3%	4 8%	3 7%	2 6%	3 9%	-	2 5%	6 8%	4 10%	3 9%	11 5%	9 5%	2 5%	17 12%	4 14%	9 28%	1 6%	-	3 13%
For another reason	21 5%	21 5%	-	* 2%	1 1%	-	2 6%	3 9%	-	8 20%	2 2%	4 9%	1 2%	14 6%	11 5%	3 6%	7 5%	1 3%	4 12%	-	2 4%	1 2%

Medical Records Study

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Table 3
Q2. What should be the most important use / purpose of medical records?
Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
To give my doctor an overview of all the medical treatments I have and to help them manage my healthcare	1119 63%	569 66%	550 61%	125 57%	155 53%	194 59%	191 63%	182 70%	271 75%	328 68%	327 63%	215 58%	251 64%	180 64%	401 56%
To keep a record of my health and treatment	1046 59%	496 58%	550 61%	138 63%	156 53%	160 48%	187 62%	165 64%	240 67%	292 60%	282 55%	236 63%	237 60%	149 53%	401 56%
To allow medical professionals to share details of my health with one another effectively	914 52%	450 52%	463 51%	79 36%	127 44%	143 43%	163 54%	159 61%	242 67%	281 58%	271 52%	173 47%	188 48%	141 50%	336 47%
To ensure that there is a record of the consultations, treatments and discussions I have had with my doctor in case there is a dispute in the future over the advice and the care that I received	761 43%	366 43%	395 44%	87 39%	114 39%	127 38%	140 46%	113 43%	181 50%	217 45%	223 43%	150 40%	171 44%	124 44%	280 39%
Other	10 1%	5 1%	5 1%	1 *	1 *	1 *	* *	* *	7 2%	3 1%	3 1%	- -	3 1%	- -	* *
Don't know	97 5%	60 7%	37 4%	20 9%	26 9%	28 8%	13 4%	6 2%	4 1%	16 3%	39 8%	16 4%	25 6%	11 4%	59 8%

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Q2. What should be the most important use / purpose of medical records?
Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
To give my doctor an overview of all the medical treatments I have and to help them manage my healthcare	1119 63%	1119 63%	-	64 69%	162 67%	121 67%	111 59%	101 63%	-	124 64%	145 56%	165 63%	126 67%	582 58%	455 58%	127 58%	538 70%	72 66%	91 68%	69 75%	235 80%	71 52%
To keep a record of my health and treatment	1046 59%	1046 59%	-	59 63%	140 58%	104 57%	115 60%	97 61%	-	128 67%	138 54%	143 54%	121 65%	551 55%	429 55%	122 56%	496 65%	62 57%	86 64%	61 67%	202 69%	84 62%
To allow medical professionals to share details of my health with one another effectively	914 52%	914 52%	-	43 47%	135 56%	99 55%	84 44%	85 53%	-	96 50%	119 46%	132 50%	120 64%	476 48%	371 47%	105 48%	437 57%	49 45%	71 52%	58 63%	203 69%	56 42%
To ensure that there is a record of the consultations, treatments and discussions I have had with my doctor in case there is a dispute in the future over the advice and the care that I received	761 43%	761 43%	-	41 45%	96 40%	79 44%	78 41%	76 48%	-	83 43%	119 46%	102 39%	86 46%	404 40%	322 41%	82 38%	357 47%	43 39%	59 44%	49 54%	144 49%	62 46%
Other	10 1%	10 1%	-	-	-	1 1%	-	1 *	-	1 1%	4 2%	3 1%	-	*	-	*	10 1%	*	2 2%	3 3%	4 1%	-
Don't know	97 5%	97 5%	-	2 3%	9 4%	6 4%	11 6%	5 3%	-	9 5%	27 10%	18 7%	8 4%	70 7%	58 7%	11 5%	27 4%	5 4%	4 3%	1 1%	6 2%	11 8%

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Table 4

Q3. Think about a situation where you read your medical records and find something that you do not want to remain in your records, (for example, it is inaccurate, you dislike those details being in your records because it is personal/sensitive, or it could impact on something else such as an insurance claim, or you disagree with an entry). Which of the following would you most like to be able to do?

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Instruct my GP to make changes on my behalf, but only if the GP approves them	464 26%	256 30%	208 23%	65 29%	48 16%	82 25%	82 27%	69 27%	118 33%	143 29%	148 29%	83 22%	90 23%	76 27%	163 23%
Instruct my GP to make changes on my behalf, regardless of whether or not the GP approves them	356 20%	177 21%	179 20%	48 22%	43 15%	65 20%	64 21%	74 28%	62 17%	104 21%	104 20%	67 18%	82 21%	62 22%	141 20%
Do nothing - my medical record should never be amended at a later date by anyone	224 13%	105 12%	118 13%	17 8%	42 14%	30 9%	40 13%	38 15%	58 16%	55 11%	56 11%	59 16%	54 14%	33 12%	78 11%
Make changes to it myself, but requiring the approval of my GP for the changes to be made	223 13%	86 10%	137 15%	32 15%	41 14%	48 14%	29 10%	29 11%	43 12%	75 15%	58 11%	39 10%	52 13%	41 14%	83 12%
Do nothing - my GP is the expert and only they should make changes if they feel it is necessary	158 9%	77 9%	81 9%	13 6%	29 10%	27 8%	26 9%	22 8%	40 11%	38 8%	40 8%	32 9%	48 12%	18 6%	70 10%
Make changes to it myself, without having to notify my GP	110 6%	64 7%	45 5%	6 3%	40 14%	27 8%	13 4%	8 3%	16 4%	26 5%	26 5%	34 9%	23 6%	22 8%	52 7%
Don't know	231 13%	94 11%	137 15%	40 18%	49 17%	52 16%	48 16%	20 8%	22 6%	45 9%	85 16%	60 16%	42 11%	30 11%	132 18%

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Base: All respondents

	Region													Which of the following best describes your current working status?								
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Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Instruct my GP to make changes on my behalf, but only if the GP approves them	464 26%	464 26%	-	18 20%	79 33%	50 28%	43 23%	45 28%	-	55 28%	66 25%	60 23%	48 26%	239 24%	184 23%	56 26%	225 29%	25 23%	44 33%	23 25%	103 35%	30 22%
Instruct my GP to make changes on my behalf, regardless of whether or not the GP approves them	356 20%	356 20%	-	12 13%	43 18%	31 17%	52 27%	28 17%	-	38 20%	52 20%	57 22%	43 23%	203 20%	158 20%	45 21%	153 20%	24 22%	23 17%	19 20%	62 21%	25 19%
Do nothing - my medical record should never be amended at a later date by anyone	224 13%	224 13%	-	21 22%	29 12%	24 14%	18 10%	18 12%	-	27 14%	27 11%	33 13%	26 14%	111 11%	82 10%	30 14%	113 15%	22 20%	11 8%	16 17%	43 15%	21 16%
Make changes to it myself, but requiring the approval of my GP for the changes to be made	223 13%	223 13%	-	10 11%	30 12%	24 13%	27 14%	36 23%	-	15 8%	30 12%	35 13%	17 9%	124 12%	91 12%	33 15%	99 13%	13 12%	25 19%	12 13%	29 10%	19 14%
Do nothing - my GP is the expert and only they should make changes if they feel it is necessary	158 9%	158 9%	-	15 16%	25 10%	13 7%	13 7%	15 9%	-	18 9%	16 6%	28 11%	14 8%	88 9%	71 9%	17 8%	70 9%	8 8%	11 8%	12 13%	30 10%	8 6%
Make changes to it myself, without having to notify my GP	110 6%	110 6%	-	5 5%	12 5%	12 7%	14 7%	7 4%	-	12 6%	22 9%	12 4%	14 7%	74 7%	64 8%	10 5%	36 5%	5 4%	5 4%	8 8%	8 3%	11 8%
Don't know	231 13%	231 13%	-	12 13%	23 10%	26 14%	23 12%	11 7%	-	28 15%	45 17%	39 15%	25 13%	162 16%	136 17%	26 12%	69 9%	12 11%	16 12%	3 3%	18 6%	21 15%

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Absolutes/col percents

Table 5

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- Summary

Base: All respondents

		Q4. Summary					
		Medical records should be written in simple language so that patients can understand them without assistance or explanation	Medical records should be written in medical terminology for use by doctors who can provide an explanation to patients if necessary	I am aware that my medical record has in the past been lost	I am aware that my medical record has in the past been seen by someone against my wishes	I should be able to request that my entire medical record is deleted if I choose	
Unweighted base		1766	1766	1766	1766	1766	1766
Weighted base		1766	1766	1766	1766	1766	1766
NET: Agree		984 56%	1330 75%	698 39%	208 12%	213 12%	451 26%
Agree strongly	(4)	292 17%	647 37%	199 11%	71 4%	68 4%	182 10%
Tend to agree	(3)	692 39%	683 39%	498 28%	137 8%	145 8%	269 15%
Tend to disagree	(2)	496 28%	274 16%	621 35%	194 11%	222 13%	551 31%
Disagree strongly	(1)	125 7%	57 3%	299 17%	660 37%	543 31%	536 30%
NET: Disagree		621 35%	332 19%	920 52%	854 48%	766 43%	1088 62%
Don't know		160 9%	104 6%	149 8%	704 40%	787 45%	228 13%
Mean		2.72	3.15	2.37	1.64	1.73	2.06
Standard deviation		0.85	0.82	0.92	0.94	0.95	1.00
Standard error		0.02	0.02	0.02	0.03	0.03	0.03

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Absolutes/col percents

Table 6

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- My GP should have complete control of my health record

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	984 56%	539 63%	446 49%	103 47%	169 58%	179 54%	138 46%	157 61%	238 66%	260 54%	294 57%	203 55%	228 58%	158 56%	384 53%
Agree strongly	(4) 292 17%	171 20%	121 13%	21 9%	47 16%	64 19%	35 12%	40 15%	85 24%	64 13%	66 13%	77 21%	85 22%	35 12%	113 16%
Tend to agree	(3) 692 39%	367 43%	325 36%	83 38%	122 42%	115 35%	104 34%	117 45%	152 42%	196 40%	228 44%	126 34%	143 36%	123 44%	271 38%
Tend to disagree	(2) 496 28%	206 24%	290 32%	69 31%	75 25%	98 29%	106 35%	64 25%	86 24%	148 31%	144 28%	106 28%	98 25%	87 31%	210 29%
Disagree strongly	(1) 125 7%	51 6%	74 8%	18 8%	18 6%	19 6%	27 9%	28 11%	15 4%	33 7%	33 6%	29 8%	30 8%	15 5%	50 7%
NET: Disagree	621 35%	257 30%	364 40%	87 39%	92 32%	116 35%	133 44%	92 36%	100 28%	181 37%	176 34%	135 36%	128 33%	102 36%	260 36%
Don't know	160 9%	65 8%	96 11%	30 14%	31 11%	36 11%	31 10%	10 4%	22 6%	44 9%	47 9%	34 9%	36 9%	22 8%	76 11%
Mean	2.72	2.83	2.61	2.56	2.76	2.76	2.54	2.68	2.91	2.66	2.69	2.74	2.79	2.68	2.69
Standard deviation	0.85	0.84	0.85	0.81	0.83	0.86	0.84	0.88	0.82	0.81	0.80	0.91	0.90	0.78	0.85
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.05	0.05	0.05	0.04	0.04	0.06	0.05	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 6

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- My GP should have complete control of my health record

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	984	984	-	63	137	99	102	97	-	89	155	140	102	541	418	124	443	53	64	60	197	70
	56%	56%	-	68%	57%	55%	54%	61%	-	46%	60%	53%	54%	54%	53%	57%	58%	49%	47%	65%	67%	52%
Agree strongly	(4) 292	292	-	29	33	30	36	34	-	21	42	39	29	148	115	33	145	16	16	27	63	23
	17%	17%	-	32%	14%	16%	19%	21%	-	11%	16%	15%	15%	15%	15%	19%	14%	12%	29%	22%	17%	
Tend to agree	(3) 692	692	-	34	104	69	66	63	-	68	113	101	73	394	303	91	298	38	48	33	133	47
	39%	39%	-	37%	43%	38%	35%	39%	-	36%	44%	38%	39%	39%	39%	42%	39%	35%	36%	36%	45%	35%
Tend to disagree	(2) 496	496	-	14	66	49	55	46	-	66	73	73	55	297	236	61	199	34	41	22	63	39
	28%	28%	-	15%	27%	27%	29%	29%	-	34%	28%	28%	30%	30%	30%	28%	26%	32%	30%	24%	21%	29%
Disagree strongly	(1) 125	125	-	8	12	19	16	2	-	23	14	20	10	65	48	17	60	12	14	9	11	15
	7%	7%	-	9%	5%	10%	9%	2%	-	12%	5%	7%	5%	6%	6%	8%	8%	11%	10%	9%	4%	11%
NET: Disagree	621	621	-	23	79	68	71	49	-	89	86	92	65	362	284	78	259	46	55	30	74	54
	35%	35%	-	24%	33%	38%	37%	30%	-	46%	33%	35%	35%	36%	36%	36%	34%	42%	40%	33%	25%	40%
Don't know	160	160	-	7	26	14	16	14	-	14	17	31	21	98	83	16	62	9	16	2	23	11
	9%	9%	-	8%	11%	8%	9%	9%	-	7%	7%	12%	11%	10%	11%	7%	8%	9%	12%	2%	8%	8%
Mean	2.72	2.72	-	2.99	2.73	2.66	2.70	2.88	-	2.48	2.76	2.69	2.72	2.69	2.69	2.69	2.75	2.57	2.55	2.86	2.92	2.63
Standard deviation	0.85	0.85	-	0.95	0.79	0.90	0.91	0.78	-	0.87	0.80	0.85	0.81	0.83	0.82	0.84	0.88	0.90	0.87	0.96	0.79	0.92
Standard error	0.02	0.02	-	0.11	0.05	0.07	0.07	0.07	-	0.07	0.05	0.05	0.06	0.03	0.03	0.05	0.03	0.08	0.07	0.11	0.05	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 7

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- Medical records should be written in simple language so that patients can understand them without assistance or explanation

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1330 75%	641 74%	689 76%	131 59%	215 73%	249 75%	235 78%	213 82%	288 80%	338 70%	382 74%	294 79%	316 81%	208 74%	531 74%
Agree strongly	(4) 647 37%	307 36%	340 38%	48 22%	101 35%	123 37%	120 40%	105 41%	149 41%	150 31%	157 30%	159 43%	181 46%	104 37%	251 35%
Tend to agree	(3) 683 39%	334 39%	350 39%	83 38%	113 39%	126 38%	115 38%	108 42%	139 39%	188 39%	225 44%	135 36%	136 35%	104 37%	280 39%
Tend to disagree	(2) 274 16%	142 17%	132 15%	54 25%	46 16%	44 13%	47 15%	30 12%	53 15%	96 20%	86 17%	48 13%	45 11%	53 19%	111 15%
Disagree strongly	(1) 57 3%	31 4%	27 3%	11 5%	12 4%	14 4%	3 1%	8 3%	9 3%	24 5%	20 4%	9 2%	5 1%	13 4%	21 3%
NET: Disagree	332 19%	173 20%	159 18%	65 29%	58 20%	59 18%	50 17%	38 15%	62 17%	120 25%	106 21%	57 15%	50 13%	65 23%	132 18%
Don't know	104 6%	47 5%	57 6%	24 11%	20 7%	24 7%	18 6%	8 3%	10 3%	27 6%	28 6%	23 6%	26 7%	9 3%	57 8%
Mean	3.15	3.13	3.18	2.86	3.12	3.16	3.23	3.23	3.22	3.01	3.06	3.27	3.34	3.09	3.15
Standard deviation	0.82	0.83	0.81	0.85	0.84	0.84	0.76	0.78	0.80	0.86	0.81	0.79	0.74	0.87	0.81
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.04	0.05	0.05	0.04	0.04	0.05	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 7

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- Medical records should be written in simple language so that patients can understand them without assistance or explanation

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1330	1330	-	74	175	143	149	125	-	144	191	194	136	739	570	168	592	83	81	83	236	108
	75%	75%	-	79%	72%	79%	79%	79%	-	75%	74%	74%	72%	74%	73%	77%	77%	76%	60%	90%	80%	80%
Agree strongly	(4) 647	647	-	40	88	62	65	69	-	66	92	102	63	355	268	87	292	45	33	46	110	57
	37%	37%	-	43%	36%	34%	34%	43%	-	34%	36%	39%	33%	35%	34%	40%	38%	42%	24%	50%	38%	43%
Tend to agree	(3) 683	683	-	34	87	81	84	56	-	78	99	92	73	384	303	81	300	38	48	37	126	51
	39%	39%	-	37%	36%	45%	44%	35%	-	40%	38%	35%	39%	38%	39%	37%	39%	35%	36%	40%	43%	38%
Tend to disagree	(2) 274	274	-	12	39	27	24	27	-	25	39	48	33	164	137	26	111	14	39	6	42	11
	16%	16%	-	13%	16%	15%	12%	17%	-	13%	15%	18%	18%	16%	18%	12%	15%	13%	29%	6%	14%	8%
Disagree strongly	(1) 57	57	-	4	11	3	10	2	-	3	9	5	10	34	26	8	24	4	6	-	9	5
	3%	3%	-	5%	5%	2%	5%	2%	-	2%	3%	2%	5%	3%	3%	4%	3%	3%	4%	-	3%	4%
NET: Disagree	332	332	-	17	50	30	34	29	-	29	47	53	43	197	164	34	135	17	44	6	51	16
	19%	19%	-	18%	21%	17%	18%	18%	-	15%	18%	20%	23%	20%	21%	16%	18%	16%	33%	6%	17%	12%
Don't know	104	104	-	3	16	9	7	5	-	20	20	16	9	66	50	15	38	8	9	3	7	10
	6%	6%	-	3%	7%	5%	4%	3%	-	10%	8%	6%	5%	7%	6%	7%	5%	8%	7%	3%	2%	8%
Mean	3.15	3.15	-	3.21	3.12	3.17	3.12	3.24	-	3.20	3.15	3.18	3.05	3.13	3.11	3.23	3.18	3.24	2.86	3.45	3.18	3.29
Standard deviation	0.82	0.82	-	0.85	0.86	0.75	0.83	0.79	-	0.75	0.82	0.81	0.87	0.83	0.83	0.82	0.81	0.82	0.86	0.62	0.79	0.80
Standard error	0.02	0.02	-	0.09	0.06	0.06	0.06	0.07	-	0.06	0.06	0.05	0.07	0.03	0.03	0.05	0.03	0.08	0.07	0.05	0.06	

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 8

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- Medical records should be written in medical terminology for use by doctors who can provide an explanation to patients if necessary

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	698 39%	367 43%	330 36%	111 50%	141 48%	137 41%	94 31%	83 32%	131 36%	209 43%	208 40%	145 39%	135 34%	121 43%	296 41%
Agree strongly	(4) 199 11%	119 14%	80 9%	26 12%	38 13%	47 14%	20 7%	22 9%	46 13%	59 12%	44 8%	48 13%	48 12%	33 12%	85 12%
Tend to agree	(3) 498 28%	248 29%	250 28%	85 38%	104 35%	90 27%	74 24%	61 23%	85 24%	150 31%	164 32%	97 26%	87 22%	88 31%	210 29%
Tend to disagree	(2) 621 35%	306 36%	315 35%	61 28%	84 29%	111 34%	106 35%	105 41%	153 43%	169 35%	188 36%	131 35%	133 34%	86 30%	237 33%
Disagree strongly	(1) 299 17%	127 15%	171 19%	13 6%	36 12%	49 15%	79 26%	60 23%	63 17%	73 15%	84 16%	63 17%	78 20%	55 20%	110 15%
NET: Disagree	920 52%	433 50%	487 54%	74 33%	120 41%	161 48%	185 61%	165 64%	216 60%	243 50%	272 53%	195 52%	210 54%	141 50%	347 48%
Don't know	149 8%	61 7%	88 10%	36 16%	31 11%	34 10%	24 8%	11 4%	13 4%	33 7%	37 7%	33 9%	46 12%	20 7%	77 11%
Mean	2.37	2.45	2.29	2.67	2.55	2.45	2.13	2.19	2.33	2.43	2.35	2.38	2.31	2.37	2.42
Standard deviation	0.92	0.93	0.91	0.80	0.90	0.95	0.91	0.90	0.92	0.91	0.87	0.95	0.97	0.95	0.92
Standard error	0.02	0.03	0.03	0.06	0.06	0.05	0.05	0.05	0.06	0.04	0.04	0.06	0.05	0.06	0.04

Medical Records Study

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Absolutes/col percents

Table 8

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- Medical records should be written in medical terminology for use by doctors who can provide an explanation to patients if necessary

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	698 39%	698 39%	-	34 37%	105 43%	64 35%	78 41%	56 35%	-	70 36%	115 44%	103 39%	73 39%	416 42%	334 43%	82 38%	281 37%	37 34%	72 53%	28 31%	97 33%	47 35%
Agree strongly (4)	199 11%	199 11%	-	20 21%	25 10%	17 9%	23 12%	11 7%	-	20 10%	28 11%	28 11%	28 15%	118 12%	97 12%	21 9%	81 11%	11 10%	19 14%	17 18%	24 8%	11 8%
Tend to agree (3)	498 28%	498 28%	-	14 16%	80 33%	47 26%	54 29%	45 28%	-	50 26%	87 34%	75 28%	46 24%	298 30%	237 30%	62 28%	200 26%	26 24%	53 39%	11 12%	74 25%	36 27%
Tend to disagree (2)	621 35%	621 35%	-	31 34%	70 29%	73 40%	65 34%	53 33%	-	78 41%	86 33%	91 35%	75 40%	323 32%	258 33%	65 30%	298 39%	36 33%	40 29%	44 47%	132 45%	46 34%
Disagree strongly (1)	299 17%	299 17%	-	19 21%	51 21%	28 15%	36 19%	40 25%	-	26 13%	34 13%	42 16%	24 13%	165 17%	121 15%	44 20%	133 17%	22 20%	12 9%	16 17%	53 18%	31 23%
NET: Disagree	920 52%	920 52%	-	50 54%	120 50%	101 56%	100 53%	93 58%	-	104 54%	120 46%	133 50%	98 52%	489 49%	380 48%	109 50%	431 56%	58 53%	51 38%	59 65%	185 63%	77 57%
Don't know	149 8%	149 8%	-	8 9%	16 7%	17 9%	12 6%	10 7%	-	18 10%	24 9%	28 11%	16 9%	97 10%	71 9%	26 12%	52 7%	14 12%	12 9%	4 5%	11 4%	11 8%
Mean	2.37	2.37	-	2.41	2.35	2.32	2.37	2.18	-	2.37	2.46	2.38	2.45	2.41	2.43	2.31	2.32	2.27	2.64	2.33	2.24	2.22
Standard deviation	0.92	0.92	-	1.08	0.95	0.87	0.95	0.91	-	0.87	0.88	0.91	0.92	0.93	0.93	0.94	0.91	0.95	0.85	0.99	0.85	0.92
Standard error	0.02	0.02	-	0.12	0.06	0.07	0.07	0.08	-	0.07	0.06	0.06	0.07	0.03	0.04	0.06	0.03	0.09	0.07	0.11	0.05	0.07

Medical Records Study

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Absolutes/col percents

Table 9

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- I am aware that my medical record has in the past been lost

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	208 12%	108 13%	99 11%	33 15%	56 19%	53 16%	17 6%	16 6%	33 9%	56 11%	73 14%	46 12%	33 8%	30 11%	99 14%
Agree strongly	(4) 71 4%	43 5%	28 3%	8 4%	23 8%	21 6%	7 2%	4 1%	9 2%	20 4%	24 5%	21 6%	6 1%	14 5%	36 5%
Tend to agree	(3) 137 8%	65 8%	72 8%	25 11%	34 12%	32 10%	10 3%	12 5%	24 7%	35 7%	49 10%	25 7%	27 7%	17 6%	63 9%
Tend to disagree	(2) 194 11%	88 10%	106 12%	21 10%	40 14%	36 11%	41 14%	31 12%	24 7%	57 12%	50 10%	41 11%	46 12%	41 15%	79 11%
Disagree strongly	(1) 660 37%	316 37%	344 38%	70 32%	92 32%	120 36%	120 40%	114 44%	143 40%	188 39%	187 36%	130 35%	155 39%	95 34%	250 35%
NET: Disagree	854 48%	404 47%	450 50%	91 41%	132 45%	157 47%	161 53%	146 56%	167 46%	246 51%	237 46%	171 46%	200 51%	136 48%	329 46%
Don't know	704 40%	348 40%	356 39%	97 44%	104 35%	122 37%	124 41%	97 38%	160 44%	183 38%	207 40%	156 42%	158 40%	116 41%	292 41%
Mean	1.64	1.68	1.61	1.76	1.93	1.78	1.46	1.42	1.49	1.63	1.71	1.71	1.51	1.70	1.73
Standard deviation	0.94	0.99	0.90	0.98	1.07	1.04	0.78	0.73	0.87	0.94	0.99	1.01	0.80	0.96	1.00
Standard error	0.03	0.05	0.04	0.09	0.08	0.07	0.06	0.05	0.07	0.05	0.06	0.08	0.05	0.08	0.05

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 9

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- I am aware that my medical record has in the past been lost

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	208	208	-	10	26	21	19	11	-	20	51	27	22	129	108	21	79	9	20	7	25	17
	12%	12%	-	11%	11%	12%	10%	7%	-	11%	20%	10%	12%	13%	14%	10%	10%	9%	15%	8%	9%	13%
Agree strongly	(4)	71	71	-	6	7	7	3	-	9	17	5	9	50	48	2	21	2	6	1	7	6
		4%	4%	-	7%	3%	4%	2%	-	5%	6%	2%	5%	5%	6%	1%	3%	1%	4%	1%	3%	4%
Tend to agree	(3)	137	137	-	4	18	14	8	-	11	35	22	13	79	60	20	57	8	14	7	18	11
		8%	8%	-	4%	8%	8%	5%	-	6%	13%	8%	7%	8%	8%	9%	8%	7%	10%	7%	6%	8%
Tend to disagree	(2)	194	194	-	8	24	21	13	-	19	26	29	24	120	95	25	74	10	14	5	26	18
		11%	11%	-	8%	10%	11%	8%	-	10%	10%	11%	13%	12%	11%	10%	10%	10%	6%	9%	9%	13%
Disagree strongly	(1)	660	660	-	43	92	74	64	-	66	89	91	71	345	267	78	315	52	54	39	123	46
		37%	37%	-	46%	38%	41%	34%	-	34%	34%	35%	38%	34%	36%	41%	48%	40%	43%	42%	34%	
NET: Disagree		854	854	-	50	115	95	84	-	85	115	120	95	465	362	103	389	62	68	45	150	64
		48%	48%	-	54%	48%	52%	52%	-	44%	44%	46%	51%	46%	46%	47%	51%	57%	51%	48%	51%	48%
Don't know		704	704	-	32	100	65	65	-	87	92	116	70	408	314	93	296	37	47	40	119	54
		40%	40%	-	35%	42%	36%	40%	-	45%	36%	44%	38%	41%	40%	43%	39%	34%	35%	44%	40%	40%
Mean		1.64	1.64	-	1.56	1.58	1.61	1.67	-	1.66	1.87	1.59	1.65	1.72	1.76	1.56	1.54	1.43	1.67	1.39	1.48	1.71
Standard deviation		0.94	0.94	-	1.01	0.91	0.93	0.91	-	0.99	1.07	0.86	0.95	0.99	1.02	0.81	0.88	0.78	0.97	0.75	0.84	0.96
Standard error		0.03	0.03	-	0.14	0.07	0.09	0.08	-	0.10	0.08	0.07	0.09	0.04	0.05	0.06	0.04	0.08	0.10	0.11	0.07	0.09

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 10

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- I am aware that my medical record has in the past been seen by someone against my wishes

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	213 12%	131 15%	82 9%	28 13%	68 23%	45 14%	33 11%	22 8%	18 5%	55 11%	70 14%	52 14%	36 9%	40 14%	107 15%
Agree strongly	(4) 68 4%	43 5%	25 3%	4 2%	21 7%	21 6%	13 4%	4 2%	5 1%	17 4%	20 4%	20 5%	11 3%	19 7%	30 4%
Tend to agree	(3) 145 8%	88 10%	57 6%	25 11%	47 16%	24 7%	20 7%	17 7%	13 4%	38 8%	50 10%	31 8%	25 6%	21 7%	77 11%
Tend to disagree	(2) 222 13%	102 12%	120 13%	26 12%	43 15%	44 13%	37 12%	37 14%	35 10%	54 11%	65 13%	49 13%	54 14%	31 11%	100 14%
Disagree strongly	(1) 543 31%	241 28%	302 33%	60 27%	77 26%	97 29%	91 30%	86 33%	133 37%	158 33%	161 31%	107 29%	117 30%	83 29%	190 26%
NET: Disagree	766 43%	343 40%	422 47%	86 39%	120 41%	141 42%	128 42%	123 48%	168 47%	212 44%	226 44%	156 42%	171 44%	114 40%	290 40%
Don't know	787 45%	386 45%	401 44%	106 48%	105 36%	146 44%	141 47%	114 44%	174 48%	217 45%	221 43%	165 44%	184 47%	128 45%	323 45%
Mean	1.73	1.86	1.61	1.76	2.06	1.83	1.72	1.58	1.41	1.68	1.76	1.83	1.66	1.85	1.87
Standard deviation	0.95	1.02	0.87	0.91	1.05	1.04	0.97	0.81	0.74	0.95	0.96	1.02	0.89	1.08	0.98
Standard error	0.03	0.05	0.04	0.08	0.08	0.07	0.07	0.06	0.06	0.05	0.06	0.08	0.06	0.09	0.05

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 10

**Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:
- I am aware that my medical record has in the past been seen by someone against my wishes**

Base: All respondents

	Region													Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person	
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173	
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135	
NET: Agree	213	213	-	7	23	21	25	16	-	25	58	21	16	148	123	25	65	11	15	4	16	19	
	12%	12%	-	8%	10%	12%	13%	10%	-	13%	23%	8%	9%	15%	16%	12%	9%	10%	11%	4%	6%	14%	
Agree strongly	(4)	68	68	-	5	9	7	7	3	-	9	18	7	4	50	44	6	19	2	4	-	4	8
		4%	4%	-	5%	4%	4%	4%	2%	-	5%	7%	3%	2%	5%	6%	3%	2%	2%	3%	-	2%	6%
Tend to agree	(3)	145	145	-	2	15	14	18	14	-	15	40	15	12	98	79	19	47	9	10	4	12	11
		8%	8%	-	2%	6%	8%	9%	9%	-	8%	16%	6%	6%	10%	10%	9%	6%	8%	8%	4%	4%	8%
Tend to disagree	(2)	222	222	-	13	37	26	26	14	-	28	27	22	28	131	104	27	92	10	16	16	30	20
		13%	13%	-	14%	15%	14%	14%	9%	-	15%	11%	9%	15%	13%	13%	12%	12%	9%	12%	17%	10%	15%
Disagree strongly	(1)	543	543	-	33	80	57	63	53	-	60	58	85	55	273	203	70	271	41	45	28	119	38
		31%	31%	-	36%	33%	31%	33%	33%	-	31%	22%	32%	29%	27%	26%	32%	35%	38%	33%	30%	40%	28%
NET: Disagree		766	766	-	46	117	83	90	66	-	89	85	108	83	403	307	97	362	51	61	44	148	58
		43%	43%	-	50%	48%	46%	47%	42%	-	46%	33%	41%	44%	40%	39%	44%	47%	47%	45%	48%	51%	43%
Don't know		787	787	-	40	101	77	76	77	-	79	115	134	89	451	355	96	337	47	59	44	129	58
		45%	45%	-	43%	42%	43%	40%	48%	-	41%	44%	51%	47%	45%	45%	44%	44%	43%	44%	48%	44%	43%
Mean	1.73	1.73	-	1.60	1.66	1.72	1.72	1.60	-	1.77	2.13	1.56	1.66	1.86	1.92	1.68	1.56	1.54	1.67	1.49	1.41	1.86	
Standard deviation	0.95	0.95	-	0.94	0.90	0.94	0.94	0.88	-	0.97	1.08	0.89	0.86	1.01	1.03	0.91	0.85	0.85	0.93	0.65	0.74	1.02	
Standard error	0.03	0.03	-	0.14	0.07	0.09	0.08	0.10	-	0.10	0.09	0.07	0.09	0.04	0.05	0.07	0.04	0.10	0.10	0.10	0.06	0.10	

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 11

**Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:
- I should be able to request that my entire medical record is deleted if I choose**

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	451 26%	233 27%	218 24%	57 26%	106 36%	92 28%	67 22%	65 25%	64 18%	124 26%	130 25%	99 27%	97 25%	76 27%	209 29%
Agree strongly	(4) 182 10%	93 11%	89 10%	24 11%	46 16%	41 13%	26 8%	26 10%	19 5%	47 10%	45 9%	51 14%	39 10%	31 11%	91 13%
Tend to agree	(3) 269 15%	140 16%	129 14%	32 15%	60 21%	51 15%	42 14%	39 15%	45 13%	77 16%	85 16%	49 13%	58 15%	45 16%	117 16%
Tend to disagree	(2) 551 31%	243 28%	309 34%	61 28%	91 31%	98 30%	95 32%	86 33%	120 33%	162 33%	170 33%	102 27%	117 30%	94 33%	215 30%
Disagree strongly	(1) 536 30%	273 32%	263 29%	70 32%	66 22%	88 27%	96 32%	76 29%	141 39%	150 31%	163 32%	120 32%	103 26%	85 30%	193 27%
NET: Disagree	1088 62%	515 60%	572 63%	131 59%	156 53%	186 56%	192 63%	162 63%	261 73%	312 64%	333 64%	222 60%	220 56%	179 63%	409 57%
Don't know	228 13%	112 13%	116 13%	33 15%	30 10%	53 16%	44 15%	32 12%	34 10%	49 10%	53 10%	51 14%	75 19%	27 10%	102 14%
Mean	2.06	2.07	2.05	2.06	2.33	2.16	1.99	2.06	1.82	2.05	2.03	2.09	2.11	2.09	2.17
Standard deviation	1.00	1.02	0.97	1.03	1.04	1.04	0.97	0.98	0.88	0.97	0.96	1.07	1.00	1.00	1.03
Standard error	0.03	0.04	0.03	0.07	0.06	0.06	0.06	0.06	0.05	0.04	0.05	0.07	0.05	0.06	0.04

Medical Records Study

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Absolutes/col percents

Table 11

Q4. Thinking about your medical records, to what extent do you agree or disagree with each of the following statements:

- I should be able to request that my entire medical record is deleted if I choose

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	451	451	-	23	55	52	60	28	-	47	82	59	45	285	224	61	166	26	35	21	46	38
	26%	26%	-	25%	23%	29%	32%	17%	-	24%	32%	22%	24%	28%	28%	28%	22%	23%	26%	23%	16%	28%
Agree strongly	(4) 182	182	-	13	20	17	23	11	-	19	28	27	24	122	98	24	60	10	18	7	9	16
	10%	10%	-	14%	8%	9%	12%	7%	-	10%	11%	10%	13%	12%	13%	11%	8%	9%	13%	8%	3%	12%
Tend to agree	(3) 269	269	-	10	34	35	37	17	-	28	54	32	21	162	125	37	106	16	18	15	37	22
	15%	15%	-	10%	14%	19%	19%	11%	-	15%	21%	12%	11%	16%	16%	17%	14%	14%	13%	16%	13%	16%
Tend to disagree	(2) 551	551	-	29	81	57	59	50	-	56	74	84	61	310	239	71	242	30	39	24	112	36
	31%	31%	-	31%	34%	32%	31%	32%	-	29%	29%	32%	32%	31%	30%	33%	32%	28%	29%	27%	38%	27%
Disagree strongly	(1) 536	536	-	27	75	57	53	66	-	58	60	80	60	278	218	60	258	34	45	27	115	37
	30%	30%	-	29%	31%	32%	28%	42%	-	30%	23%	30%	32%	28%	28%	28%	34%	31%	34%	29%	39%	28%
NET: Disagree	1088	1088	-	56	156	115	111	117	-	114	134	164	121	588	457	131	500	64	85	51	227	73
	62%	62%	-	60%	65%	63%	59%	73%	-	59%	52%	62%	64%	59%	58%	60%	65%	59%	63%	56%	77%	54%
Don't know	228	228	-	14	30	14	18	15	-	31	43	40	21	129	104	25	98	19	15	19	21	24
	13%	13%	-	15%	13%	8%	10%	9%	-	16%	16%	15%	11%	13%	13%	11%	13%	18%	11%	21%	7%	18%
Mean	2.06	2.06	-	2.11	2.00	2.07	2.18	1.81	-	2.05	2.23	2.03	2.06	2.15	2.15	2.13	1.95	2.02	2.06	2.02	1.78	2.15
Standard deviation	1.00	1.00	-	1.07	0.95	0.98	1.02	0.92	-	1.00	1.00	0.99	1.03	1.02	1.03	1.00	0.95	1.00	1.06	0.98	0.80	1.05
Standard error	0.03	0.03	-	0.12	0.06	0.08	0.08	0.08	-	0.08	0.07	0.06	0.08	0.04	0.04	0.06	0.04	0.09	0.09	0.12	0.05	0.09

Medical Records Study
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Absolutes/col percents

Table 12

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Summary

Base: All respondents

		Q5. Summary				
		Another healthcare professional	The police	DVLA	Health Protection Agency	Other government agencies
Unweighted base		1766	1766	1766	1766	1766
Weighted base		1766	1766	1766	1766	1766
NET: Surprised		439 25%	1304 74%	1093 62%	841 48%	1219 69%
Very surprised	(4)	187 11%	881 50%	663 38%	425 24%	788 45%
Somewhat surprised	(3)	251 14%	423 24%	431 24%	417 24%	432 24%
Not very surprised	(2)	708 40%	276 16%	410 23%	534 30%	286 16%
Not at all surprised	(1)	535 30%	118 7%	176 10%	209 12%	140 8%
NET: Not suprised		1243 70%	393 22%	586 33%	744 42%	425 24%
Don't know		84 5%	68 4%	87 5%	181 10%	121 7%
Mean		2.05	3.22	2.94	2.67	3.14
Standard deviation		0.95	0.95	1.03	1.01	0.99
Standard error		0.02	0.02	0.03	0.03	0.02

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Absolutes/col percents

Table 13

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Another healthcare professional

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Surprised	439 25%	216 25%	222 25%	52 24%	101 34%	89 27%	68 22%	56 21%	73 20%	113 23%	109 21%	103 28%	114 29%	76 27%	203 28%
Very surprised	(4) 187 11%	82 10%	106 12%	9 4%	36 12%	43 13%	32 11%	34 13%	34 9%	50 10%	33 6%	42 11%	63 16%	32 11%	85 12%
Somewhat surprised	(3) 251 14%	134 16%	117 13%	43 20%	65 22%	47 14%	36 12%	22 8%	39 11%	63 13%	76 15%	62 17%	51 13%	43 15%	118 16%
Not very surprised	(2) 708 40%	333 39%	376 41%	92 42%	115 39%	117 35%	112 37%	115 44%	158 44%	194 40%	208 40%	150 40%	156 40%	101 36%	255 35%
Not at all surprised	(1) 535 30%	264 31%	271 30%	65 29%	57 20%	102 31%	102 34%	85 33%	125 35%	162 33%	171 33%	97 26%	106 27%	96 34%	210 29%
NET: Not suprised	1243 70%	596 69%	647 71%	157 71%	172 59%	220 66%	213 70%	199 77%	283 79%	356 73%	378 73%	247 66%	262 67%	197 70%	465 65%
Don't know	84 5%	48 6%	36 4%	11 5%	20 7%	23 7%	22 7%	4 2%	4 1%	16 3%	29 6%	22 6%	16 4%	9 3%	52 7%
Mean	2.05	2.04	2.07	1.98	2.29	2.10	1.99	2.02	1.95	2.00	1.94	2.14	2.19	2.04	2.12
Standard deviation	0.95	0.94	0.96	0.83	0.94	1.01	0.97	0.98	0.92	0.95	0.88	0.95	1.03	0.99	0.99
Standard error	0.02	0.03	0.03	0.06	0.06	0.05	0.06	0.06	0.05	0.04	0.04	0.06	0.05	0.06	0.04

Medical Records Study

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Absolutes/col percents

Table 13

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Another healthcare professional

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Surprised	439	439	-	32	65	46	45	41	-	31	87	63	29	279	226	53	160	27	22	17	58	35
	25%	25%	-	35%	27%	25%	24%	26%	-	16%	34%	24%	15%	28%	29%	24%	21%	25%	17%	18%	20%	26%
Very surprised	(4) 187	187	-	12	27	17	23	17	-	15	33	29	14	118	94	24	70	11	6	12	22	19
	11%	11%	-	12%	11%	9%	12%	11%	-	8%	13%	11%	7%	12%	12%	11%	9%	10%	4%	13%	8%	14%
Somewhat surprised	(3) 251	251	-	21	38	29	22	24	-	16	54	33	15	161	133	29	90	16	17	5	36	16
	14%	14%	-	22%	16%	16%	12%	15%	-	8%	21%	13%	8%	16%	17%	13%	12%	15%	12%	6%	12%	12%
Not very surprised	(2) 708	708	-	36	88	73	77	67	-	90	85	105	87	357	270	87	352	48	57	50	138	59
	40%	40%	-	39%	37%	40%	40%	42%	-	47%	33%	40%	46%	36%	34%	40%	46%	44%	42%	55%	47%	44%
Not at all surprised	(1) 535	535	-	24	71	57	58	47	-	60	74	78	65	306	234	71	230	30	48	24	93	34
	30%	30%	-	25%	29%	32%	31%	30%	-	31%	29%	30%	35%	31%	30%	33%	30%	27%	36%	26%	32%	25%
NET: Not suprised	1243	1243	-	59	159	131	135	114	-	150	160	184	152	662	505	158	581	77	105	74	231	93
	70%	70%	-	64%	66%	72%	71%	71%	-	78%	62%	70%	81%	66%	64%	73%	76%	71%	78%	81%	79%	69%
Don't know	84	84	-	1	17	5	9	5	-	12	11	17	7	61	54	7	23	5	7	1	5	6
	5%	5%	-	1%	7%	3%	5%	3%	-	6%	4%	7%	4%	6%	7%	3%	3%	4%	5%	1%	2%	5%
Mean	2.05	2.05	-	2.22	2.10	2.03	2.06	2.07	-	1.92	2.19	2.06	1.87	2.10	2.12	2.02	2.00	2.08	1.84	2.05	1.96	2.16
Standard deviation	0.95	0.95	-	0.98	0.98	0.94	0.98	0.95	-	0.86	1.01	0.96	0.86	0.99	1.00	0.96	0.90	0.93	0.82	0.92	0.87	0.99
Standard error	0.02	0.02	-	0.11	0.06	0.07	0.07	0.08	-	0.07	0.07	0.06	0.07	0.03	0.04	0.06	0.03	0.08	0.07	0.10	0.05	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 14

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- The police

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Surprised	1304	627	677	145	197	233	230	206	292	375	374	262	293	212	509
	74%	73%	75%	66%	67%	70%	76%	80%	81%	77%	72%	70%	75%	75%	71%
Very surprised	(4) 881	413	468	81	117	153	162	163	206	261	241	167	212	128	337
	50%	48%	52%	36%	40%	46%	54%	63%	57%	54%	47%	45%	54%	46%	47%
Somewhat surprised	(3) 423	214	209	65	80	81	68	43	86	114	133	95	81	84	172
	24%	25%	23%	29%	27%	24%	23%	17%	24%	24%	26%	25%	21%	30%	24%
Not very surprised	(2) 276	141	134	45	61	63	30	34	43	66	80	74	56	36	120
	16%	16%	15%	20%	21%	19%	10%	13%	12%	14%	15%	20%	14%	13%	17%
Not at all surprised	(1) 118	59	59	22	19	20	20	17	19	29	43	20	26	29	51
	7%	7%	7%	10%	7%	6%	7%	6%	5%	6%	8%	5%	7%	10%	7%
NET: Not suprised	393	200	193	67	80	83	51	50	62	95	123	94	81	65	171
	22%	23%	21%	30%	27%	25%	17%	19%	17%	20%	24%	25%	21%	23%	24%
Don't know	68	33	35	9	15	15	22	2	5	14	20	17	17	5	40
	4%	4%	4%	4%	5%	5%	7%	1%	1%	3%	4%	5%	4%	2%	6%
Mean	3.22	3.19	3.25	2.96	3.06	3.16	3.32	3.38	3.35	3.29	3.15	3.15	3.28	3.13	3.17
Standard deviation	0.95	0.96	0.95	1.01	0.96	0.96	0.93	0.94	0.89	0.93	0.98	0.94	0.96	1.00	0.97
Standard error	0.02	0.04	0.03	0.07	0.06	0.05	0.05	0.06	0.05	0.04	0.05	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 14

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- The police

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Surprised	1304	1304	-	80	191	146	133	128	-	123	177	183	143	721	553	167	584	82	98	79	234	91
	74%	74%	-	87%	79%	80%	70%	81%	-	64%	69%	70%	76%	72%	71%	77%	76%	76%	72%	86%	80%	68%
Very surprised	(4) 881	881	-	63	136	94	79	93	-	85	110	122	99	465	367	99	416	58	61	56	172	69
	50%	50%	-	68%	56%	52%	42%	58%	-	44%	43%	46%	53%	46%	47%	45%	54%	53%	45%	61%	59%	51%
Somewhat surprised	(3) 423	423	-	17	55	52	53	36	-	38	67	61	44	255	187	69	168	24	37	22	62	23
	24%	24%	-	19%	23%	29%	28%	22%	-	20%	26%	23%	23%	25%	24%	32%	22%	22%	28%	24%	21%	17%
Not very surprised	(2) 276	276	-	9	27	21	38	21	-	48	41	44	28	156	128	28	120	14	24	10	43	29
	16%	16%	-	9%	11%	11%	20%	13%	-	25%	16%	17%	15%	16%	16%	13%	16%	13%	17%	11%	15%	22%
Not at all surprised	(1) 118	118	-	2	15	9	14	6	-	10	29	21	10	80	63	17	38	8	8	2	14	7
	7%	7%	-	2%	6%	5%	7%	4%	-	5%	11%	8%	6%	8%	8%	5%	7%	6%	6%	2%	5%	5%
NET: Not suprised	393	393	-	11	42	30	52	28	-	58	70	65	38	236	191	45	158	22	31	11	57	36
	22%	22%	-	12%	17%	16%	27%	17%	-	30%	27%	25%	21%	24%	24%	21%	21%	20%	23%	13%	19%	27%
Don't know	68	68	-	2	8	6	5	3	-	12	11	15	6	46	40	5	23	4	6	2	3	7
	4%	4%	-	2%	3%	3%	3%	2%	-	6%	4%	6%	3%	5%	5%	2%	3%	4%	5%	2%	1%	5%
Mean	3.22	3.22	-	3.55	3.34	3.32	3.07	3.38	-	3.09	3.05	3.14	3.28	3.16	3.15	3.18	3.30	3.27	3.17	3.48	3.35	3.20
Standard deviation	0.95	0.95	-	0.76	0.92	0.87	0.97	0.87	-	0.98	1.04	1.00	0.93	0.98	0.99	0.94	0.92	0.96	0.93	0.76	0.90	0.98
Standard error	0.02	0.02	-	0.08	0.06	0.07	0.07	0.07	-	0.08	0.07	0.06	0.07	0.03	0.04	0.05	0.03	0.09	0.07	0.09	0.06	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 15

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?
- DVLA

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Surprised	1093	520	573	122	169	203	199	169	233	326	313	202	253	182	417
	62%	60%	63%	55%	58%	61%	66%	65%	65%	67%	61%	54%	65%	64%	58%
Very surprised	(4) 663	305	357	48	90	126	129	125	145	203	164	134	162	102	243
	38%	35%	39%	22%	31%	38%	43%	48%	40%	42%	32%	36%	41%	36%	34%
Somewhat surprised	(3) 431	215	216	74	79	77	70	43	88	122	149	68	91	80	174
	24%	25%	24%	33%	27%	23%	23%	17%	24%	25%	29%	18%	23%	28%	24%
Not very surprised	(2) 410	200	210	61	74	80	52	63	80	95	114	114	86	63	175
	23%	23%	23%	28%	25%	24%	17%	24%	22%	20%	22%	31%	22%	22%	24%
Not at all surprised	(1) 176	101	75	17	30	31	30	25	43	46	60	36	34	31	76
	10%	12%	8%	8%	10%	9%	10%	10%	12%	9%	12%	10%	9%	11%	11%
NET: Not suprised	586	301	285	79	105	110	82	88	123	141	174	150	121	93	250
	33%	35%	32%	36%	36%	33%	27%	34%	34%	29%	34%	40%	31%	33%	35%
Don't know	87	40	47	20	19	18	22	3	4	18	30	21	18	7	52
	5%	5%	5%	9%	7%	5%	7%	1%	1%	4%	6%	6%	5%	3%	7%
Mean	2.94	2.88	3.00	2.76	2.83	2.95	3.06	3.05	2.94	3.04	2.85	2.85	3.02	2.92	2.88
Standard deviation	1.03	1.05	1.01	0.91	1.01	1.03	1.03	1.06	1.06	1.02	1.02	1.05	1.02	1.02	1.03
Standard error	0.03	0.04	0.03	0.07	0.06	0.06	0.06	0.06	0.06	0.04	0.05	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 15

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- DVLA

Base: All respondents

	Region												Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Surprised	1093	1093	-	63	163	115	118	103	-	98	164	158	111	599	468	131	495	71	90	61	184	89
	62%	62%	-	68%	68%	63%	62%	64%	-	51%	63%	60%	59%	60%	60%	65%	65%	66%	66%	66%	63%	66%
Very surprised	(4) 663	663	-	43	103	70	69	56	-	68	82	98	75	345	266	79	317	56	47	39	120	56
	38%	38%	-	46%	43%	38%	36%	35%	-	35%	32%	37%	40%	34%	34%	36%	42%	51%	35%	42%	41%	42%
Somewhat surprised	(3) 431	431	-	20	60	45	50	47	-	30	82	60	36	254	202	52	177	15	43	22	64	33
	24%	24%	-	22%	25%	25%	26%	29%	-	16%	32%	23%	19%	25%	26%	24%	23%	14%	32%	24%	22%	24%
Not very surprised	(2) 410	410	-	20	51	41	39	36	-	61	52	61	49	237	186	51	173	22	28	21	71	31
	23%	23%	-	22%	21%	23%	21%	23%	-	32%	20%	23%	26%	24%	24%	24%	23%	20%	21%	23%	24%	23%
Not at all surprised	(1) 176	176	-	7	15	17	26	16	-	21	27	26	22	106	82	24	70	11	6	10	34	8
	10%	10%	-	8%	6%	10%	14%	10%	-	11%	10%	10%	12%	11%	10%	11%	9%	10%	4%	11%	12%	6%
NET: Not suprised	586	586	-	27	66	58	65	52	-	81	79	86	71	343	268	75	243	34	34	31	105	39
	33%	33%	-	30%	27%	32%	34%	33%	-	42%	30%	33%	38%	34%	34%	35%	32%	31%	25%	34%	36%	29%
Don't know	87	87	-	2	12	8	6	5	-	13	16	19	6	60	49	11	27	5	11	-	4	7
	5%	5%	-	2%	5%	4%	3%	3%	-	7%	6%	7%	3%	6%	6%	5%	4%	4%	8%	-	1%	5%
Mean	2.94	2.94	-	3.09	3.10	2.96	2.88	2.93	-	2.81	2.90	2.94	2.90	2.89	2.89	2.90	3.01	3.10	3.06	2.97	2.93	3.07
Standard deviation	1.03	1.03	-	1.01	0.96	1.02	1.07	1.00	-	1.07	0.99	1.04	1.07	1.03	1.02	1.05	1.02	1.09	0.90	1.05	1.06	0.97
Standard error	0.03	0.03	-	0.11	0.06	0.08	0.08	0.08	-	0.08	0.07	0.06	0.08	0.03	0.04	0.06	0.04	0.10	0.07	0.12	0.07	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 16

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Health Protection Agency

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Surprised	841 48%	385 45%	456 50%	82 37%	144 49%	147 44%	151 50%	128 49%	189 52%	241 50%	232 45%	170 46%	199 51%	132 47%	333 46%
Very surprised	(4) 425 24%	185 22%	239 26%	31 14%	71 24%	67 20%	80 27%	75 29%	100 28%	125 26%	91 18%	91 24%	118 30%	67 24%	164 23%
Somewhat surprised	(3) 417 24%	200 23%	217 24%	51 23%	73 25%	80 24%	71 24%	53 20%	89 25%	115 24%	141 27%	80 21%	81 21%	64 23%	168 23%
Not very surprised	(2) 534 30%	284 33%	251 28%	87 40%	89 31%	107 32%	75 25%	81 31%	94 26%	141 29%	162 31%	128 34%	103 26%	82 29%	225 31%
Not at all surprised	(1) 209 12%	110 13%	100 11%	26 12%	29 10%	42 13%	37 12%	34 13%	41 11%	58 12%	68 13%	44 12%	40 10%	40 14%	79 11%
NET: Not suprised	744 42%	393 46%	350 39%	114 52%	118 40%	149 45%	113 37%	115 45%	135 38%	199 41%	230 44%	172 46%	143 36%	123 43%	304 42%
Don't know	181 10%	82 10%	99 11%	24 11%	31 10%	35 11%	39 13%	16 6%	36 10%	45 9%	55 11%	30 8%	50 13%	28 10%	83 12%
Mean	2.67	2.59	2.74	2.44	2.71	2.58	2.74	2.69	2.77	2.70	2.55	2.63	2.81	2.62	2.66
Standard deviation	1.01	1.00	1.02	0.91	0.98	0.99	1.04	1.06	1.03	1.02	0.97	1.01	1.04	1.04	1.00
Standard error	0.03	0.04	0.03	0.07	0.06	0.06	0.06	0.07	0.06	0.05	0.05	0.06	0.05	0.07	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 16

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Health Protection Agency

Base: All respondents

	Region													Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person	
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173	
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135	
NET: Surprised	841	841	-	56	118	95	90	71	-	80	128	112	92	464	362	102	377	55	56	48	148	70	
	48%	48%	-	60%	49%	52%	47%	45%	-	42%	50%	42%	49%	46%	46%	47%	49%	51%	41%	52%	50%	52%	
Very surprised	(4)	425	425	-	28	70	45	42	35	-	49	62	55	40	232	181	51	193	29	21	31	72	40
		24%	24%	-	30%	29%	25%	22%	22%	-	25%	24%	21%	22%	23%	23%	23%	25%	27%	15%	34%	25%	30%
Somewhat surprised	(3)	417	417	-	28	48	50	48	36	-	32	67	57	52	233	181	51	184	26	35	17	76	30
		24%	24%	-	30%	20%	27%	25%	23%	-	17%	26%	22%	28%	23%	23%	24%	24%	24%	26%	18%	26%	23%
Not very surprised	(2)	534	534	-	26	71	50	53	56	-	62	71	82	63	307	243	64	227	26	48	29	84	40
		30%	30%	-	28%	29%	28%	35%	-	32%	27%	31%	34%	31%	31%	30%	30%	24%	36%	32%	28%	30%	
Not at all surprised	(1)	209	209	-	6	21	22	30	15	-	25	37	34	20	120	90	29	90	16	18	8	36	12
		12%	12%	-	7%	9%	12%	16%	10%	-	13%	14%	13%	11%	12%	11%	14%	12%	14%	13%	9%	12%	9%
NET: Not suprised		744	744	-	33	92	72	83	72	-	87	107	116	83	427	333	94	317	42	66	37	120	52
		42%	42%	-	35%	38%	40%	44%	45%	-	45%	42%	44%	44%	43%	42%	43%	41%	39%	49%	41%	41%	38%
Don't know		181	181	-	5	31	15	17	17	-	25	23	36	12	111	89	22	70	11	13	7	26	13
		10%	10%	-	5%	13%	8%	9%	10%	-	13%	9%	14%	6%	11%	11%	10%	9%	11%	10%	8%	9%	9%
Mean		2.67	2.67	-	2.88	2.80	2.71	2.59	2.64	-	2.62	2.65	2.58	2.64	2.65	2.65	2.63	2.69	2.71	2.48	2.83	2.69	2.81
Standard deviation		1.01	1.01	-	0.94	1.02	1.01	1.04	0.97	-	1.06	1.03	1.01	0.96	1.01	1.00	1.03	1.01	1.07	0.94	1.04	1.01	1.00
Standard error		0.03	0.03	-	0.11	0.07	0.08	0.08	0.08	-	0.09	0.07	0.06	0.08	0.03	0.04	0.06	0.04	0.10	0.08	0.12	0.06	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 17

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Other government agencies

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Surprised	1219 69%	560 65%	660 73%	157 71%	183 63%	219 66%	213 70%	187 72%	261 72%	367 76%	339 66%	245 66%	269 69%	202 72%	481 67%
Very surprised	(4) 788 45%	357 42%	431 48%	76 34%	101 34%	144 43%	151 50%	134 52%	183 51%	233 48%	201 39%	156 42%	198 51%	126 45%	297 41%
Somewhat surprised	(3) 432 24%	203 24%	229 25%	82 37%	83 28%	75 23%	61 20%	53 20%	78 22%	135 28%	138 27%	89 24%	71 18%	76 27%	184 26%
Not very surprised	(2) 286 16%	164 19%	122 13%	30 13%	64 22%	55 17%	39 13%	40 15%	59 16%	61 13%	89 17%	70 19%	65 17%	35 13%	121 17%
Not at all surprised	(1) 140 8%	84 10%	55 6%	10 5%	20 7%	30 9%	24 8%	23 9%	32 9%	27 5%	54 10%	29 8%	30 8%	25 9%	51 7%
NET: Not suprised	425 24%	248 29%	178 20%	40 18%	84 29%	85 26%	63 21%	63 24%	91 25%	88 18%	143 28%	99 27%	95 24%	60 21%	172 24%
Don't know	121 7%	53 6%	68 8%	23 11%	25 9%	28 8%	28 9%	10 4%	8 2%	29 6%	35 7%	29 8%	28 7%	20 7%	67 9%
Mean	3.14	3.03	3.24	3.13	2.99	3.09	3.24	3.19	3.17	3.26	3.01	3.08	3.20	3.16	3.11
Standard deviation	0.99	1.03	0.93	0.86	0.96	1.02	0.99	1.02	1.01	0.90	1.02	1.00	1.01	0.99	0.97
Standard error	0.02	0.04	0.03	0.06	0.06	0.06	0.06	0.06	0.06	0.04	0.05	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 17

Q5. How surprised or otherwise would you be if you found out that your medical records have been shared with each of the following in the past?

- Other government agencies

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Surprised	1219	1219	-	73	176	125	116	113	-	123	182	179	133	683	529	154	537	80	86	65	213	91
	69%	69%	-	78%	73%	69%	61%	71%	-	64%	70%	68%	71%	68%	67%	71%	70%	74%	64%	71%	72%	68%
Very surprised	(4) 788	788	-	53	117	78	68	68	-	92	101	117	93	423	327	95	365	60	51	49	139	67
	45%	45%	-	57%	49%	43%	36%	43%	-	48%	39%	45%	50%	42%	42%	44%	48%	55%	38%	53%	47%	50%
Somewhat surprised	(3) 432	432	-	20	59	48	48	45	-	30	81	62	40	260	202	59	171	21	36	16	74	24
	24%	24%	-	21%	24%	26%	25%	28%	-	16%	31%	23%	21%	26%	26%	27%	22%	19%	26%	18%	25%	18%
Not very surprised	(2) 286	286	-	13	35	38	40	25	-	32	35	39	29	156	128	28	130	14	28	15	52	21
	16%	16%	-	14%	14%	21%	21%	16%	-	17%	14%	15%	15%	16%	16%	13%	17%	13%	21%	16%	18%	15%
Not at all surprised	(1) 140	140	-	4	13	11	19	11	-	19	22	22	17	76	58	18	63	9	12	10	22	11
	8%	8%	-	4%	5%	6%	10%	7%	-	10%	9%	8%	9%	8%	7%	8%	8%	8%	9%	11%	8%	8%
NET: Not suprised	425	425	-	17	48	49	59	36	-	52	58	61	46	232	186	46	193	23	40	25	74	32
	24%	24%	-	18%	20%	27%	31%	23%	-	27%	22%	23%	24%	23%	24%	21%	25%	21%	29%	27%	25%	23%
Don't know	121	121	-	3	18	7	15	10	-	18	19	23	9	87	70	17	35	6	9	2	7	12
	7%	7%	-	4%	7%	4%	8%	6%	-	9%	7%	9%	5%	9%	9%	8%	5%	5%	7%	2%	2%	9%
Mean	3.14	3.14	-	3.36	3.25	3.10	2.95	3.14	-	3.12	3.09	3.14	3.17	3.12	3.12	3.15	3.15	3.27	3.00	3.16	3.15	3.20
Standard deviation	0.99	0.99	-	0.88	0.92	0.96	1.03	0.96	-	1.07	0.97	1.00	1.02	0.97	0.97	0.98	1.00	1.00	1.00	1.06	0.98	1.02
Standard error	0.02	0.02	-	0.10	0.06	0.07	0.07	0.08	-	0.09	0.07	0.06	0.08	0.03	0.04	0.06	0.04	0.09	0.08	0.12	0.06	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 18

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?
- Summary

Base: All respondents

		Q6. Summary							
		My GP	A care home	A social care provider	A private hospital	A NHS hospital	A teaching hospital	A psychologist	A physiotherapist
Unweighted base		1766	1766	1766	1766	1766	1766	1766	1766
Weighted base		1766	1766	1766	1766	1766	1766	1766	1766
NET: Trust		1524 86%	574 32%	699 40%	1210 69%	1301 74%	976 55%	1117 63%	1134 64%
Trust a great deal	(4)	767 43%	135 8%	146 8%	439 25%	427 24%	234 13%	346 20%	281 16%
Trust a fair amount	(3)	757 43%	439 25%	553 31%	771 44%	874 49%	742 42%	772 44%	853 48%
Do not trust very much	(2)	99 6%	557 32%	483 27%	234 13%	251 14%	370 21%	261 15%	278 16%
Do not trust at all	(1)	39 2%	337 19%	295 17%	103 6%	83 5%	159 9%	115 6%	95 5%
NET: Don't trust		138 8%	894 51%	779 44%	337 19%	334 19%	529 30%	376 21%	373 21%
No opinion		51 3%	169 10%	171 10%	124 7%	75 4%	144 8%	159 9%	146 8%
Don't know		52 3%	129 7%	117 7%	96 5%	56 3%	117 7%	114 6%	113 6%
Mean		3.35	2.25	2.37	3.00	3.01	2.70	2.90	2.88
Standard deviation		0.70	0.91	0.91	0.84	0.79	0.86	0.84	0.78
Standard error		0.02	0.02	0.02	0.02	0.02	0.02	0.02	0.02

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 19

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- My GP

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	1524 86%	741 86%	783 86%	187 85%	234 80%	271 82%	263 87%	236 91%	334 93%	426 88%	447 87%	308 83%	343 88%	249 88%	581 81%
Trust a great deal	(4) 767 43%	421 49%	346 38%	81 37%	100 34%	138 41%	119 39%	131 51%	198 55%	208 43%	227 44%	164 44%	168 43%	133 47%	262 36%
Trust a fair amount	(3) 757 43%	320 37%	437 48%	105 48%	134 46%	134 40%	143 47%	104 40%	136 38%	218 45%	220 43%	144 39%	175 45%	116 41%	319 44%
Do not trust very much	(2) 99 6%	55 6%	44 5%	9 4%	30 10%	26 8%	15 5%	7 3%	12 3%	23 5%	21 4%	40 11%	14 3%	18 6%	53 7%
Do not trust at all	(1) 39 2%	14 2%	25 3%	4 2%	7 3%	10 3%	3 1%	6 2%	8 2%	7 2%	13 3%	8 2%	11 3%	5 2%	18 2%
NET: Don't trust	138 8%	69 8%	69 8%	13 6%	37 13%	37 11%	18 6%	13 5%	20 6%	31 6%	35 7%	48 13%	25 6%	23 8%	71 10%
No opinion	51 3%	28 3%	23 3%	7 3%	10 3%	13 4%	15 5%	5 2%	2 1%	8 2%	19 4%	10 3%	14 4%	8 3%	30 4%
Don't know	52 3%	22 3%	30 3%	14 7%	12 4%	11 3%	7 2%	5 2%	3 1%	19 4%	16 3%	6 2%	10 3%	2 1%	37 5%
Mean	3.35	3.42	3.30	3.33	3.20	3.29	3.35	3.45	3.48	3.37	3.37	3.31	3.36	3.39	3.27
Standard deviation	0.70	0.70	0.70	0.65	0.74	0.76	0.64	0.68	0.67	0.66	0.70	0.75	0.70	0.69	0.72
Standard error	0.02	0.03	0.02	0.05	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.05	0.03	0.04	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 19

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- My GP

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	1524	1524	-	81	216	154	164	148	-	162	208	234	157	830	644	186	694	95	117	89	275	118
	86%	86%	-	88%	90%	85%	86%	93%	-	84%	80%	89%	84%	83%	82%	86%	91%	88%	86%	97%	93%	88%
Trust a great deal	(4) 767	767	-	43	107	79	81	83	-	72	92	121	89	395	305	90	372	51	50	52	162	57
	43%	43%	-	47%	44%	43%	43%	52%	-	37%	36%	46%	48%	39%	39%	42%	49%	47%	37%	57%	55%	42%
Trust a fair amount	(3) 757	757	-	38	109	76	83	65	-	90	116	113	68	435	339	96	322	45	67	37	113	61
	43%	43%	-	41%	45%	42%	43%	41%	-	47%	45%	43%	36%	43%	43%	44%	42%	41%	49%	40%	38%	45%
Do not trust very much	(2) 99	99	-	6	12	13	12	4	-	16	19	6	11	71	55	16	28	5	8	1	9	4
	6%	6%	-	6%	5%	7%	6%	3%	-	8%	8%	2%	6%	7%	7%	4%	5%	6%	1%	3%	3%	3%
Do not trust at all	(1) 39	39	-	2	3	2	5	2	-	1	15	1	8	22	20	3	17	2	4	1	3	7
	2%	2%	-	2%	1%	1%	3%	2%	-	1%	6%	1%	4%	2%	3%	1%	2%	2%	3%	2%	1%	5%
NET: Don't trust	138	138	-	7	14	14	17	7	-	17	34	7	19	93	74	19	45	8	12	2	12	11
	8%	8%	-	8%	6%	8%	9%	4%	-	9%	13%	3%	10%	9%	9%	9%	6%	7%	9%	3%	4%	8%
No opinion	51	51	-	2	6	9	5	2	-	5	8	9	4	38	34	5	13	2	2	-	4	4
	3%	3%	-	2%	3%	5%	3%	1%	-	3%	3%	3%	2%	4%	4%	2%	2%	2%	2%	-	1%	3%
Don't know	52	52	-	2	4	4	4	2	-	8	9	13	7	40	32	8	13	4	4	-	3	1
	3%	3%	-	2%	2%	2%	2%	1%	-	4%	3%	5%	3%	4%	4%	3%	2%	3%	3%	-	1%	1%
Mean	3.35	3.35	-	3.39	3.39	3.37	3.32	3.48	-	3.30	3.18	3.47	3.35	3.30	3.29	3.33	3.42	3.40	3.27	3.53	3.51	3.30
Standard deviation	0.70	0.70	-	0.69	0.64	0.67	0.73	0.63	-	0.66	0.82	0.58	0.80	0.71	0.72	0.68	0.68	0.69	0.70	0.61	0.61	0.78
Standard error	0.02	0.02	-	0.08	0.04	0.05	0.05	0.05	-	0.05	0.05	0.03	0.06	0.02	0.03	0.04	0.02	0.06	0.06	0.07	0.04	0.06

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 20

**Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?
- A care home**

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	574 32%	246 29%	328 36%	97 44%	139 48%	111 34%	75 25%	66 25%	86 24%	144 30%	185 36%	113 30%	132 34%	119 42%	226 31%
Trust a great deal	(4) 135 8%	57 7%	78 9%	19 9%	39 13%	33 10%	13 4%	13 5%	18 5%	24 5%	46 9%	28 8%	38 10%	31 11%	51 7%
Trust a fair amount	(3) 439 25%	188 22%	250 28%	78 35%	101 34%	78 23%	62 20%	53 20%	68 19%	121 25%	139 27%	85 23%	94 24%	88 31%	175 24%
Do not trust very much	(2) 557 32%	283 33%	274 30%	57 26%	82 28%	97 29%	86 28%	92 35%	143 40%	153 32%	161 31%	125 33%	117 30%	83 30%	208 29%
Do not trust at all	(1) 337 19%	197 23%	141 16%	18 8%	34 12%	66 20%	71 24%	60 23%	88 25%	101 21%	90 18%	76 20%	70 18%	47 17%	137 19%
NET: Don't trust	894 51%	480 56%	415 46%	75 34%	116 40%	163 49%	158 52%	152 59%	231 64%	254 52%	252 49%	201 54%	188 48%	131 46%	344 48%
No opinion	169 10%	74 9%	94 10%	28 13%	20 7%	33 10%	47 16%	24 9%	17 5%	48 10%	45 9%	34 9%	42 11%	19 7%	92 13%
Don't know	129 7%	61 7%	68 8%	21 10%	18 6%	25 8%	24 8%	17 6%	25 7%	39 8%	35 7%	25 7%	31 8%	13 4%	57 8%
Mean	2.25	2.15	2.36	2.57	2.56	2.28	2.07	2.09	2.05	2.17	2.32	2.21	2.31	2.41	2.25
Standard deviation	0.91	0.91	0.91	0.82	0.90	0.97	0.89	0.87	0.85	0.88	0.92	0.91	0.95	0.94	0.92
Standard error	0.02	0.04	0.03	0.06	0.06	0.06	0.06	0.06	0.05	0.04	0.05	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 20

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A care home

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	574	574	-	40	66	62	65	46	-	42	105	90	58	346	266	80	228	42	52	29	60	45
	32%	32%	-	43%	27%	34%	34%	29%	-	22%	41%	34%	31%	35%	34%	37%	30%	39%	39%	31%	20%	33%
Trust a great deal	(4) 135	135	-	12	12	20	12	17	-	7	22	21	11	82	62	21	53	11	14	10	10	8
	8%	8%	-	13%	5%	11%	6%	11%	-	4%	9%	8%	6%	8%	8%	9%	7%	10%	11%	10%	3%	6%
Trust a fair amount	(3) 439	439	-	28	54	42	52	29	-	35	83	69	46	263	204	59	175	32	38	19	50	37
	25%	25%	-	31%	22%	23%	28%	18%	-	18%	32%	26%	25%	26%	26%	27%	23%	29%	28%	21%	17%	27%
Do not trust very much	(2) 557	557	-	27	71	55	56	59	-	75	66	80	68	291	217	75	266	32	43	41	116	35
	32%	32%	-	30%	30%	30%	29%	37%	-	39%	26%	30%	36%	29%	28%	34%	35%	29%	31%	45%	39%	26%
Do not trust at all	(1) 337	337	-	17	63	35	35	31	-	37	47	38	33	184	153	31	153	20	21	16	73	24
	19%	19%	-	19%	26%	19%	18%	20%	-	19%	18%	15%	18%	18%	20%	14%	20%	18%	16%	18%	25%	18%
NET: Don't trust	894	894	-	45	134	90	91	90	-	112	113	118	101	475	370	105	419	51	64	57	188	59
	51%	51%	-	48%	56%	50%	48%	56%	-	58%	44%	45%	54%	47%	47%	49%	55%	47%	47%	62%	64%	44%
No opinion	169	169	-	7	24	18	21	12	-	24	24	28	13	112	92	19	57	6	8	4	19	20
	10%	10%	-	7%	10%	10%	11%	7%	-	12%	9%	11%	7%	11%	12%	9%	7%	5%	6%	4%	7%	15%
Don't know	129	129	-	1	17	11	14	12	-	14	17	27	16	69	56	13	60	10	11	2	26	11
	7%	7%	-	1%	7%	6%	7%	7%	-	7%	7%	10%	9%	7%	7%	6%	8%	9%	8%	3%	9%	8%
Mean	2.25	2.25	-	2.41	2.08	2.31	2.27	2.23	-	2.08	2.37	2.35	2.23	2.30	2.27	2.38	2.20	2.36	2.39	2.26	1.99	2.28
Standard deviation	0.91	0.91	-	0.97	0.91	0.97	0.90	0.95	-	0.81	0.93	0.90	0.86	0.93	0.94	0.89	0.89	0.94	0.93	0.90	0.81	0.91
Standard error	0.02	0.02	-	0.11	0.06	0.08	0.07	0.08	-	0.07	0.07	0.06	0.07	0.03	0.04	0.06	0.03	0.09	0.08	0.11	0.05	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 21

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A social care provider

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	699 40%	279 32%	420 46%	112 51%	157 54%	137 41%	99 33%	97 37%	98 27%	178 37%	222 43%	140 38%	160 41%	144 51%	274 38%
Trust a great deal	(4) 146 8%	53 6%	93 10%	26 12%	40 14%	35 10%	12 4%	19 7%	13 4%	32 7%	48 9%	36 10%	30 8%	40 14%	55 8%
Trust a fair amount	(3) 553 31%	226 26%	327 36%	85 39%	117 40%	102 31%	87 29%	77 30%	84 23%	145 30%	173 34%	104 28%	130 33%	104 37%	219 30%
Do not trust very much	(2) 483 27%	260 30%	224 25%	40 18%	70 24%	87 26%	90 30%	59 23%	138 38%	139 29%	140 27%	100 27%	104 27%	70 25%	183 25%
Do not trust at all	(1) 295 17%	187 22%	108 12%	13 6%	29 10%	53 16%	52 17%	66 25%	81 23%	89 18%	80 16%	65 17%	62 16%	33 12%	122 17%
NET: Don't trust	779 44%	447 52%	332 37%	53 24%	99 34%	140 42%	142 47%	125 48%	219 61%	228 47%	220 43%	165 44%	166 42%	104 37%	305 42%
No opinion	171 10%	79 9%	92 10%	34 15%	19 7%	32 10%	39 13%	22 9%	24 7%	46 10%	46 9%	40 11%	39 10%	18 6%	90 12%
Don't know	117 7%	55 6%	62 7%	22 10%	17 6%	22 7%	23 8%	15 6%	19 5%	33 7%	29 6%	28 7%	27 7%	16 6%	51 7%
Mean	2.37	2.20	2.54	2.76	2.65	2.43	2.25	2.23	2.09	2.30	2.43	2.36	2.39	2.61	2.36
Standard deviation	0.91	0.91	0.89	0.82	0.88	0.94	0.85	0.97	0.83	0.90	0.91	0.95	0.90	0.91	0.92
Standard error	0.02	0.04	0.03	0.06	0.05	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 21

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A social care provider

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	699	699	-	51	99	71	76	55	-	59	112	106	69	418	319	98	281	52	71	29	76	53
	40%	40%	-	55%	41%	39%	40%	34%	-	30%	43%	40%	37%	42%	41%	45%	37%	48%	53%	32%	26%	39%
Trust a great deal	(4)	146	146	-	15	17	22	14	-	5	23	20	13	95	70	25	51	8	16	6	10	11
		8%	8%	-	16%	7%	12%	8%	-	3%	9%	8%	7%	9%	9%	11%	7%	8%	12%	7%	3%	8%
Trust a fair amount	(3)	553	553	-	36	82	50	62	-	53	89	87	56	323	249	74	230	44	55	23	66	42
		31%	31%	-	39%	34%	27%	33%	-	28%	34%	33%	30%	32%	32%	34%	30%	40%	41%	25%	22%	31%
Do not trust very much	(2)	483	483	-	16	72	49	44	-	57	71	71	49	253	196	58	230	25	35	27	108	35
		27%	27%	-	17%	30%	27%	23%	-	30%	28%	27%	26%	25%	25%	27%	30%	23%	26%	29%	37%	26%
Do not trust at all	(1)	295	295	-	15	37	31	33	-	41	37	34	36	156	129	26	139	15	10	21	75	19
		17%	17%	-	16%	16%	17%	19%	-	21%	14%	13%	19%	16%	16%	12%	18%	13%	7%	23%	25%	14%
NET: Don't trust		779	779	-	31	110	80	76	-	98	109	106	85	409	325	84	370	40	45	47	182	55
		44%	44%	-	34%	45%	44%	40%	-	51%	42%	40%	45%	41%	41%	39%	48%	36%	34%	51%	62%	41%
No opinion		171	171	-	11	16	20	20	-	20	21	33	19	108	87	20	63	6	9	10	18	21
		10%	10%	-	12%	7%	11%	11%	-	10%	8%	12%	10%	11%	11%	9%	8%	5%	6%	11%	6%	16%
Don't know		117	117	-	-	16	10	17	-	15	16	18	14	67	53	15	50	11	10	5	17	6
		7%	7%	-	-	7%	6%	9%	-	8%	6%	7%	8%	7%	7%	7%	7%	10%	7%	6%	6%	5%
Mean		2.37	2.37	-	2.62	2.38	2.41	2.38	-	2.15	2.45	2.43	2.30	2.43	2.40	2.53	2.30	2.50	2.66	2.20	2.04	2.41
Standard deviation		0.91	0.91	-	0.99	0.87	0.97	0.93	-	0.85	0.89	0.87	0.93	0.92	0.93	0.90	0.89	0.87	0.82	0.93	0.84	0.90
Standard error		0.02	0.02	-	0.11	0.06	0.08	0.07	-	0.07	0.06	0.06	0.08	0.03	0.04	0.06	0.03	0.08	0.07	0.11	0.05	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 22

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A private hospital

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	1210 69%	545 63%	665 73%	178 81%	210 72%	214 65%	203 67%	168 65%	236 66%	337 70%	361 70%	257 69%	254 65%	208 74%	495 69%
Trust a great deal	(4) 439 25%	200 23%	239 26%	77 35%	80 27%	75 23%	65 21%	53 20%	88 24%	102 21%	129 25%	98 26%	111 28%	83 29%	162 22%
Trust a fair amount	(3) 771 44%	345 40%	426 47%	100 45%	130 44%	139 42%	139 46%	115 45%	148 41%	236 49%	232 45%	160 43%	143 37%	125 44%	333 46%
Do not trust very much	(2) 234 13%	139 16%	95 10%	13 6%	42 14%	40 12%	35 12%	42 16%	62 17%	66 14%	71 14%	47 13%	50 13%	42 15%	80 11%
Do not trust at all	(1) 103 6%	68 8%	35 4%	3 1%	8 3%	24 7%	20 6%	25 10%	23 6%	30 6%	33 6%	25 7%	15 4%	15 5%	42 6%
NET: Don't trust	337 19%	207 24%	130 14%	16 7%	50 17%	63 19%	55 18%	68 26%	85 24%	96 20%	103 20%	72 19%	66 17%	58 20%	122 17%
No opinion	124 7%	60 7%	63 7%	12 5%	16 5%	32 10%	30 10%	15 6%	19 5%	23 5%	32 6%	25 7%	44 11%	12 4%	58 8%
Don't know	96 5%	49 6%	48 5%	15 7%	17 6%	21 6%	15 5%	8 3%	20 6%	28 6%	21 4%	19 5%	28 7%	5 2%	45 6%
Mean	3.00	2.90	3.09	3.30	3.08	2.96	2.96	2.83	2.94	2.94	2.99	3.00	3.09	3.04	3.00
Standard deviation	0.84	0.90	0.77	0.66	0.77	0.87	0.83	0.90	0.87	0.81	0.84	0.86	0.83	0.84	0.82
Standard error	0.02	0.03	0.03	0.05	0.05	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 22

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A private hospital

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	1210	1210	-	64	163	124	126	122	-	129	176	187	119	702	548	155	507	71	97	59	190	91
	69%	69%	-	69%	68%	68%	66%	76%	-	67%	68%	71%	63%	70%	70%	71%	66%	65%	72%	64%	65%	67%
Trust a great deal	(4) 439	439	-	24	47	46	56	53	-	36	59	73	45	245	188	57	194	32	39	21	69	32
	25%	25%	-	26%	19%	25%	30%	33%	-	19%	23%	28%	24%	24%	24%	26%	25%	29%	29%	23%	24%	24%
Trust a fair amount	(3) 771	771	-	39	117	78	70	69	-	93	117	114	74	457	360	98	314	39	58	37	121	58
	44%	44%	-	42%	48%	43%	37%	43%	-	49%	45%	43%	39%	46%	46%	45%	41%	36%	43%	41%	41%	43%
Do not trust very much	(2) 234	234	-	13	29	27	20	18	-	27	36	31	34	123	91	32	111	12	17	19	50	13
	13%	13%	-	14%	12%	15%	10%	12%	-	14%	14%	12%	18%	12%	12%	15%	15%	11%	12%	20%	17%	10%
Do not trust at all	(1) 103	103	-	7	15	7	16	6	-	9	17	7	18	57	48	9	46	8	6	4	19	8
	6%	6%	-	8%	6%	4%	9%	4%	-	5%	6%	3%	10%	6%	6%	4%	6%	8%	4%	4%	7%	6%
NET: Don't trust	337	337	-	20	44	34	36	24	-	36	53	38	52	180	139	41	157	20	22	22	70	22
	19%	19%	-	22%	18%	19%	19%	15%	-	19%	20%	15%	28%	18%	18%	19%	21%	19%	16%	24%	24%	16%
No opinion	124	124	-	8	21	14	16	8	-	15	15	20	7	69	58	12	54	10	7	8	16	14
	7%	7%	-	8%	9%	8%	8%	5%	-	8%	6%	8%	4%	7%	7%	5%	7%	9%	5%	9%	5%	10%
Don't know	96	96	-	2	13	9	12	6	-	12	15	18	10	50	40	10	46	8	9	3	18	9
	5%	5%	-	2%	5%	5%	6%	3%	-	6%	6%	7%	5%	5%	5%	5%	6%	7%	6%	3%	6%	7%
Mean	3.00	3.00	-	2.96	2.94	3.03	3.02	3.16	-	2.94	2.96	3.12	2.86	3.01	3.00	3.04	2.99	3.03	3.09	2.94	2.92	3.02
Standard deviation	0.84	0.84	-	0.89	0.81	0.80	0.94	0.79	-	0.78	0.84	0.76	0.93	0.82	0.83	0.80	0.86	0.92	0.81	0.83	0.87	0.84
Standard error	0.02	0.02	-	0.10	0.05	0.07	0.07	0.07	-	0.06	0.06	0.05	0.07	0.03	0.03	0.05	0.03	0.09	0.07	0.10	0.06	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 23

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A NHS hospital

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector	
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	1301 74%	627 73%	674 74%	184 83%	213 73%	229 69%	220 73%	199 77%	256 71%	367 76%	387 75%	278 75%	269 69%	224 80%	511 71%
Trust a great deal	(4) 427 24%	217 25%	210 23%	61 28%	70 24%	82 25%	51 17%	68 26%	94 26%	98 20%	132 26%	97 26%	100 26%	97 34%	134 19%
Trust a fair amount	(3) 874 49%	409 48%	465 51%	122 55%	143 49%	147 44%	169 56%	131 50%	162 45%	269 56%	255 49%	182 49%	168 43%	128 45%	377 52%
Do not trust very much	(2) 251 14%	135 16%	116 13%	14 6%	42 14%	47 14%	40 13%	33 13%	76 21%	68 14%	66 13%	56 15%	62 16%	30 11%	101 14%
Do not trust at all	(1) 83 5%	33 4%	49 5%	2 1%	14 5%	22 7%	15 5%	14 6%	16 4%	19 4%	24 5%	18 5%	22 6%	16 6%	35 5%
NET: Don't trust	334 19%	168 20%	165 18%	16 7%	56 19%	69 21%	54 18%	47 18%	91 25%	87 18%	90 17%	73 20%	84 21%	45 16%	137 19%
No opinion	75 4%	37 4%	38 4%	8 4%	11 4%	22 7%	19 6%	8 3%	7 2%	13 3%	24 5%	13 4%	25 6%	10 3%	38 5%
Don't know	56 3%	29 3%	28 3%	12 6%	12 4%	12 4%	9 3%	5 2%	5 1%	18 4%	17 3%	8 2%	14 4%	3 1%	34 5%
Mean	3.01	3.02	2.99	3.22	3.00	2.97	2.94	3.03	2.96	2.98	3.04	3.02	2.98	3.13	2.94
Standard deviation	0.79	0.78	0.79	0.61	0.79	0.85	0.74	0.80	0.82	0.73	0.79	0.80	0.85	0.83	0.76
Standard error	0.02	0.03	0.03	0.04	0.05	0.05	0.04	0.05	0.05	0.03	0.04	0.05	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 23

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A NHS hospital

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	1301	1301	-	71	186	137	143	116	-	136	179	200	132	735	578	158	566	82	103	70	218	93
	74%	74%	-	76%	77%	76%	75%	73%	-	71%	69%	76%	71%	73%	74%	73%	74%	75%	76%	76%	74%	69%
Trust a great deal	(4)	427	427	-	34	48	47	47	-	49	52	59	50	230	180	51	197	32	30	30	71	33
		24%	24%	-	36%	20%	26%	25%	-	26%	20%	23%	26%	23%	23%	23%	26%	30%	22%	33%	24%	25%
Trust a fair amount	(3)	874	874	-	37	138	90	96	-	86	127	141	83	505	398	107	369	50	73	40	146	60
		49%	49%	-	40%	57%	50%	51%	-	45%	49%	53%	44%	50%	51%	49%	48%	46%	54%	43%	50%	44%
Do not trust very much	(2)	251	251	-	14	36	27	25	-	32	45	26	24	131	94	37	120	14	14	20	52	20
		14%	14%	-	15%	15%	13%	15%	-	17%	17%	10%	13%	13%	12%	17%	16%	13%	11%	22%	18%	15%
Do not trust at all	(1)	83	83	-	4	6	5	10	-	5	14	12	19	51	43	9	31	4	6	1	10	11
		5%	5%	-	4%	3%	3%	5%	-	3%	5%	4%	10%	5%	5%	4%	4%	4%	4%	1%	4%	8%
NET: Don't trust		334	334	-	18	42	32	35	-	37	59	38	43	182	137	45	152	19	20	21	62	31
		19%	19%	-	19%	17%	18%	19%	-	19%	23%	14%	23%	18%	17%	21%	20%	17%	15%	23%	21%	23%
No opinion		75	75	-	3	7	9	7	-	10	13	14	3	47	40	7	27	2	6	1	9	9
		4%	4%	-	3%	3%	5%	4%	-	5%	5%	5%	1%	5%	5%	3%	4%	2%	5%	1%	3%	7%
Don't know		56	56	-	1	6	3	4	-	9	8	12	10	37	30	7	20	6	6	1	5	2
		3%	3%	-	1%	2%	1%	2%	-	5%	3%	5%	5%	4%	4%	3%	3%	5%	4%	1%	2%	2%
Mean		3.01	3.01	-	3.14	3.00	3.05	3.01	-	3.04	2.91	3.04	2.93	3.00	3.00	2.99	3.02	3.09	3.04	3.10	3.00	2.93
Standard deviation		0.79	0.79	-	0.84	0.69	0.75	0.80	-	0.77	0.80	0.75	0.92	0.79	0.79	0.78	0.79	0.80	0.74	0.76	0.77	0.88
Standard error		0.02	0.02	-	0.09	0.04	0.06	0.06	-	0.06	0.05	0.05	0.07	0.03	0.03	0.05	0.03	0.07	0.06	0.09	0.05	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 24

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A teaching hospital

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector	
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	976 55%	484 56%	492 54%	110 50%	155 53%	179 54%	165 55%	147 57%	219 61%	297 61%	311 60%	183 49%	185 47%	182 64%	378 52%
Trust a great deal	(4) 234 13%	127 15%	107 12%	25 11%	33 11%	42 13%	32 10%	38 15%	65 18%	64 13%	80 15%	42 11%	48 12%	46 16%	81 11%
Trust a fair amount	(3) 742 42%	356 41%	385 43%	85 38%	122 42%	138 42%	134 44%	110 42%	154 43%	232 48%	232 45%	141 38%	136 35%	136 48%	297 41%
Do not trust very much	(2) 370 21%	180 21%	191 21%	52 24%	73 25%	64 19%	64 21%	40 15%	77 22%	87 18%	100 19%	91 24%	92 24%	48 17%	153 21%
Do not trust at all	(1) 159 9%	76 9%	83 9%	11 5%	23 8%	36 11%	26 9%	36 14%	27 7%	38 8%	39 8%	44 12%	37 10%	23 8%	67 9%
NET: Don't trust	529 30%	256 30%	273 30%	63 29%	96 33%	100 30%	90 30%	76 29%	104 29%	125 26%	139 27%	135 36%	130 33%	71 25%	220 31%
No opinion	144 8%	66 8%	78 9%	22 10%	21 7%	33 10%	32 10%	18 7%	18 5%	29 6%	39 8%	33 9%	42 11%	16 6%	69 10%
Don't know	117 7%	55 6%	62 7%	25 11%	21 7%	19 6%	15 5%	18 7%	19 5%	34 7%	27 5%	22 6%	35 9%	13 5%	53 7%
Mean	2.70	2.72	2.67	2.72	2.66	2.66	2.67	2.67	2.80	2.77	2.78	2.57	2.62	2.81	2.66
Standard deviation	0.86	0.87	0.85	0.79	0.82	0.89	0.82	0.94	0.86	0.81	0.84	0.89	0.88	0.84	0.85
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.05	0.05	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 24

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A teaching hospital

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	976	976	-	58	154	103	107	90	-	90	143	139	91	559	434	125	417	55	70	48	179	64
	55%	55%	-	62%	64%	57%	56%	56%	-	47%	56%	53%	49%	56%	55%	58%	54%	51%	52%	52%	61%	48%
Trust a great deal	(4) 234	234	-	20	26	33	20	23	-	21	36	30	24	127	100	27	107	10	16	16	54	11
	13%	13%	-	21%	11%	18%	11%	14%	-	11%	14%	12%	13%	13%	13%	12%	14%	9%	12%	17%	18%	8%
Trust a fair amount	(3) 742	742	-	38	128	70	86	67	-	69	108	109	68	433	334	98	309	45	54	32	125	53
	42%	42%	-	41%	53%	39%	45%	42%	-	36%	42%	41%	36%	43%	43%	45%	40%	42%	40%	35%	42%	39%
Do not trust very much	(2) 370	370	-	15	38	40	34	32	-	53	53	61	46	201	156	46	169	20	30	25	61	33
	21%	21%	-	16%	16%	22%	18%	20%	-	27%	20%	23%	24%	20%	20%	21%	22%	19%	22%	27%	21%	25%
Do not trust at all	(1) 159	159	-	12	21	14	16	15	-	14	24	18	25	90	76	14	69	15	11	6	24	13
	9%	9%	-	13%	9%	8%	9%	9%	-	7%	9%	7%	13%	9%	10%	6%	9%	14%	8%	6%	8%	10%
NET: Don't trust	529	529	-	27	59	55	50	47	-	66	76	78	71	291	232	59	238	35	41	31	84	46
	30%	30%	-	29%	25%	30%	26%	29%	-	35%	29%	30%	38%	29%	30%	27%	31%	32%	30%	33%	29%	34%
No opinion	144	144	-	7	16	13	22	16	-	15	19	24	11	86	68	18	59	7	11	6	16	18
	8%	8%	-	8%	7%	7%	12%	10%	-	8%	8%	9%	6%	9%	9%	8%	8%	7%	8%	6%	6%	13%
Don't know	117	117	-	1	12	10	11	7	-	20	19	22	15	65	51	15	52	11	13	7	14	6
	7%	7%	-	1%	5%	5%	6%	5%	-	10%	7%	8%	8%	7%	6%	7%	7%	10%	10%	8%	5%	5%
Mean	2.70	2.70	-	2.77	2.75	2.78	2.71	2.72	-	2.62	2.71	2.70	2.56	2.70	2.69	2.75	2.70	2.56	2.67	2.74	2.80	2.57
Standard deviation	0.86	0.86	-	0.97	0.79	0.88	0.82	0.88	-	0.83	0.87	0.81	0.92	0.85	0.86	0.79	0.87	0.90	0.84	0.87	0.87	0.84
Standard error	0.02	0.02	-	0.11	0.05	0.07	0.06	0.08	-	0.07	0.06	0.05	0.07	0.03	0.04	0.05	0.03	0.08	0.07	0.11	0.06	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 25

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A psychologist

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector	
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	1117 63%	512 60%	605 67%	150 68%	192 66%	202 61%	186 61%	161 62%	226 63%	314 65%	343 66%	222 60%	239 61%	212 75%	416 58%
Trust a great deal	(4) 346 20%	159 18%	187 21%	60 27%	58 20%	66 20%	48 16%	50 19%	64 18%	88 18%	91 18%	86 23%	81 21%	75 27%	121 17%
Trust a fair amount	(3) 772 44%	354 41%	418 46%	90 41%	134 46%	136 41%	138 46%	111 43%	162 45%	226 47%	252 49%	136 36%	158 40%	138 49%	295 41%
Do not trust very much	(2) 261 15%	139 16%	122 13%	27 12%	55 19%	48 15%	40 13%	37 14%	53 15%	72 15%	71 14%	61 16%	58 15%	34 12%	119 17%
Do not trust at all	(1) 115 6%	67 8%	47 5%	5 2%	11 4%	23 7%	21 7%	24 9%	30 8%	33 7%	26 5%	32 8%	24 6%	10 4%	51 7%
NET: Don't trust	376 21%	207 24%	169 19%	33 15%	66 23%	72 22%	62 20%	61 24%	82 23%	105 22%	97 19%	92 25%	82 21%	44 16%	170 24%
No opinion	159 9%	80 9%	79 9%	21 10%	16 5%	37 11%	38 13%	25 10%	22 6%	37 8%	46 9%	32 9%	43 11%	19 7%	82 11%
Don't know	114 6%	61 7%	52 6%	17 8%	18 6%	22 7%	17 6%	11 4%	29 8%	28 6%	31 6%	26 7%	28 7%	7 2%	51 7%
Mean	2.90	2.84	2.96	3.12	2.93	2.89	2.86	2.85	2.84	2.88	2.93	2.88	2.92	3.08	2.83
Standard deviation	0.84	0.87	0.80	0.77	0.78	0.87	0.83	0.89	0.86	0.83	0.77	0.93	0.85	0.76	0.85
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.05	0.05	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 25

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A psychologist

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	1117	1117	-	66	159	109	115	105	-	107	176	165	115	629	486	143	489	74	93	63	172	86
	63%	63%	-	71%	66%	60%	61%	66%	-	56%	68%	62%	62%	63%	62%	66%	64%	68%	69%	69%	59%	64%
Trust a great deal	(4)	346	346	-	21	47	41	38	-	30	46	50	40	196	150	46	150	28	29	21	46	26
		20%	20%	-	22%	20%	23%	20%	-	16%	18%	19%	21%	20%	19%	21%	20%	26%	21%	23%	16%	19%
Trust a fair amount	(3)	772	772	-	46	112	68	77	-	77	130	115	75	433	336	97	339	46	65	42	126	60
		44%	44%	-	49%	46%	37%	41%	-	40%	50%	43%	40%	43%	43%	45%	44%	42%	48%	46%	43%	45%
Do not trust very much	(2)	261	261	-	12	36	27	25	-	40	38	33	28	153	122	31	108	10	19	9	55	15
		15%	15%	-	13%	15%	13%	14%	-	21%	15%	12%	15%	15%	16%	14%	14%	10%	14%	10%	19%	11%
Do not trust at all	(1)	115	115	-	5	12	15	9	-	8	13	14	21	61	52	9	53	7	7	5	23	12
		6%	6%	-	5%	5%	8%	9%	-	4%	5%	5%	11%	6%	7%	4%	7%	7%	5%	5%	8%	9%
NET: Don't trust		376	376	-	16	49	42	43	-	48	50	47	49	214	174	41	162	18	26	14	78	26
		21%	21%	-	18%	20%	23%	20%	-	25%	20%	18%	26%	21%	22%	19%	21%	16%	19%	15%	26%	19%
No opinion		159	159	-	8	24	17	19	-	20	16	29	12	101	83	18	58	9	8	7	18	15
		9%	9%	-	9%	10%	9%	10%	-	10%	6%	11%	6%	10%	11%	8%	8%	9%	6%	8%	6%	11%
Don't know		114	114	-	2	10	13	13	-	17	16	23	11	57	42	15	56	8	7	8	25	7
		6%	6%	-	2%	4%	7%	7%	-	9%	6%	9%	6%	6%	5%	7%	7%	7%	6%	8%	9%	6%
Mean		2.90	2.90	-	2.99	2.93	2.90	2.85	-	2.83	2.93	2.95	2.82	2.91	2.88	2.98	2.90	3.03	2.96	3.04	2.78	2.90
Standard deviation		0.84	0.84	-	0.79	0.80	0.92	0.92	-	0.80	0.77	0.81	0.95	0.83	0.85	0.79	0.85	0.87	0.80	0.85	0.88	0.88
Standard error		0.02	0.02	-	0.09	0.05	0.08	0.07	-	0.07	0.05	0.05	0.08	0.03	0.04	0.05	0.03	0.08	0.07	0.10	0.06	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 26

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A physiotherapist

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Trust	1134 64%	534 62%	600 66%	149 68%	184 63%	199 60%	197 65%	168 65%	236 66%	321 66%	354 68%	232 62%	227 58%	207 73%	433 60%
Trust a great deal	(4) 281 16%	137 16%	144 16%	44 20%	52 18%	53 16%	40 13%	42 16%	49 14%	67 14%	76 15%	65 18%	72 18%	74 26%	92 13%
Trust a fair amount	(3) 853 48%	397 46%	456 50%	105 48%	132 45%	146 44%	157 52%	126 49%	187 52%	254 52%	277 54%	166 45%	155 40%	132 47%	341 47%
Do not trust very much	(2) 278 16%	153 18%	125 14%	24 11%	60 21%	50 15%	43 14%	41 16%	61 17%	76 16%	71 14%	65 17%	67 17%	32 11%	129 18%
Do not trust at all	(1) 95 5%	54 6%	41 5%	3 2%	14 5%	22 7%	11 4%	23 9%	22 6%	23 5%	21 4%	29 8%	22 6%	12 4%	41 6%
NET: Don't trust	373 21%	206 24%	166 18%	27 12%	74 25%	72 22%	53 18%	63 24%	83 23%	98 20%	92 18%	93 25%	89 23%	43 15%	170 24%
No opinion	146 8%	65 8%	81 9%	26 12%	16 6%	36 11%	36 12%	16 6%	17 5%	34 7%	43 8%	25 7%	45 11%	16 6%	74 10%
Don't know	113 6%	56 6%	58 6%	18 8%	18 6%	25 8%	17 6%	12 5%	23 6%	31 6%	29 6%	23 6%	31 8%	16 6%	43 6%
Mean	2.88	2.83	2.92	3.08	2.86	2.85	2.90	2.81	2.82	2.87	2.92	2.83	2.88	3.08	2.80
Standard deviation	0.78	0.81	0.75	0.68	0.80	0.83	0.70	0.85	0.77	0.74	0.72	0.85	0.84	0.78	0.78
Standard error	0.02	0.03	0.03	0.05	0.05	0.05	0.04	0.05	0.05	0.03	0.03	0.06	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 26

Q6. To what extent do you, or would you trust, each of the following, if at all, to keep your medical records secure and confidential?

- A physiotherapist

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Trust	1134	1134	-	65	156	116	128	101	-	111	166	163	127	640	494	146	494	68	92	63	185	87
	64%	64%	-	70%	65%	64%	67%	64%	-	58%	64%	62%	68%	64%	63%	67%	65%	62%	68%	68%	63%	64%
Trust a great deal	(4) 281	281	-	24	31	30	31	24	-	31	34	35	40	167	127	40	114	26	23	18	32	16
	16%	16%	-	26%	13%	16%	16%	15%	-	16%	13%	13%	22%	17%	16%	18%	15%	24%	17%	19%	11%	12%
Trust a fair amount	(3) 853	853	-	41	124	86	97	77	-	80	132	128	87	473	367	106	380	42	69	45	153	71
	48%	48%	-	44%	52%	48%	51%	49%	-	42%	51%	49%	46%	47%	47%	49%	50%	38%	51%	49%	52%	53%
Do not trust very much	(2) 278	278	-	13	42	28	22	21	-	42	46	38	26	160	130	31	117	14	17	17	51	18
	16%	16%	-	14%	17%	15%	12%	13%	-	22%	18%	14%	14%	16%	17%	14%	15%	13%	13%	19%	17%	13%
Do not trust at all	(1) 95	95	-	9	9	10	14	10	-	7	11	11	14	53	43	10	42	6	6	3	19	8
	5%	5%	-	10%	4%	5%	7%	6%	-	4%	4%	4%	8%	5%	5%	5%	6%	4%	4%	4%	6%	6%
NET: Don't trust	373	373	-	22	51	37	36	32	-	49	56	49	40	213	172	41	159	20	23	20	70	26
	21%	21%	-	24%	21%	21%	19%	20%	-	26%	22%	19%	21%	21%	22%	19%	21%	18%	17%	22%	24%	19%
No opinion	146	146	-	5	19	13	19	17	-	17	21	28	5	90	73	17	56	12	8	4	16	15
	8%	8%	-	6%	8%	7%	10%	11%	-	9%	8%	11%	3%	9%	9%	8%	7%	11%	6%	5%	6%	11%
Don't know	113	113	-	1	16	14	7	9	-	14	15	23	15	59	45	14	55	9	12	4	23	7
	6%	6%	-	1%	7%	8%	4%	6%	-	7%	6%	9%	8%	6%	6%	6%	7%	8%	9%	5%	8%	5%
Mean	2.88	2.88	-	2.91	2.87	2.89	2.88	2.87	-	2.84	2.85	2.88	2.92	2.88	2.87	2.94	2.87	3.00	2.95	2.93	2.78	2.84
Standard deviation	0.78	0.78	-	0.92	0.71	0.78	0.81	0.80	-	0.78	0.73	0.74	0.86	0.79	0.79	0.77	0.77	0.86	0.74	0.76	0.76	0.75
Standard error	0.02	0.02	-	0.10	0.05	0.07	0.06	0.07	-	0.06	0.05	0.05	0.07	0.03	0.03	0.05	0.03	0.08	0.06	0.09	0.05	0.06

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 27

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- Summary

Base: All respondents

Q7. Summary									
	I would be concerned that my medical records might be lost	I would be concerned that my medical records might be seen by someone whom I do not want to see them	I would be concerned that my medical records would not be secure	I would be interested in accessing my medical records online	My medical records should only be accessible by a healthcare professional	The potential benefits of having my medical records online outweigh any potential negative consequences	Particularly sensitive information (for example information on sexual health, mental health or concerning child protection) should never be accessible online	I should be able to amend my records online	I have no concerns about accessing my records online
Unweighted base	1766	1766	1766	1766	1766	1766	1766	1766	1766
Weighted base	1766	1766	1766	1766	1766	1766	1766	1766	1766
NET: Agree	1154 65%	1406 80%	1411 80%	1038 59%	1218 69%	753 43%	1284 73%	491 28%	744 42%
Agree strongly (4)	548 31%	814 46%	788 45%	398 23%	607 34%	196 11%	750 42%	173 10%	224 13%
Tend to agree (3)	607 34%	592 34%	623 35%	640 36%	611 35%	556 32%	534 30%	318 18%	519 29%
Tend to disagree (2)	333 19%	175 10%	177 10%	298 17%	286 16%	398 23%	236 13%	536 30%	459 26%
Disagree strongly (1)	113 6%	62 4%	68 4%	236 13%	95 5%	330 19%	79 4%	505 29%	391 22%
NET: Disagree	446 25%	237 13%	245 14%	534 30%	381 22%	728 41%	314 18%	1042 59%	851 48%
Don't know	166 9%	123 7%	110 6%	194 11%	168 9%	285 16%	167 9%	233 13%	172 10%
Mean	2.99	3.31	3.29	2.76	3.08	2.42	3.22	2.10	2.36
Standard deviation	0.91	0.81	0.82	0.99	0.89	0.98	0.87	0.99	1.00
Standard error	0.02	0.02	0.02	0.02	0.02	0.03	0.02	0.03	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 28

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be concerned that my medical records might be lost

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1154 65%	555 65%	599 66%	117 53%	200 68%	216 65%	206 68%	172 66%	243 68%	306 63%	333 64%	254 68%	262 67%	197 70%	444 62%
Agree strongly	(4) 548 31%	257 30%	291 32%	44 20%	89 31%	110 33%	96 32%	96 37%	113 31%	140 29%	133 26%	144 39%	131 34%	96 34%	194 27%
Tend to agree	(3) 607 34%	299 35%	308 34%	73 33%	111 38%	106 32%	110 37%	76 29%	130 36%	166 34%	200 39%	110 30%	131 33%	101 36%	250 35%
Tend to disagree	(2) 333 19%	163 19%	170 19%	57 26%	36 12%	64 19%	41 13%	59 23%	77 21%	106 22%	108 21%	57 15%	62 16%	39 14%	151 21%
Disagree strongly	(1) 113 6%	67 8%	46 5%	20 9%	23 8%	25 7%	19 6%	14 5%	12 3%	33 7%	30 6%	21 6%	29 7%	23 8%	50 7%
NET: Disagree	446 25%	230 27%	216 24%	77 35%	59 20%	88 27%	60 20%	73 28%	88 25%	138 29%	139 27%	78 21%	90 23%	62 22%	201 28%
Don't know	166 9%	75 9%	91 10%	27 12%	33 11%	27 8%	37 12%	14 5%	28 8%	41 8%	45 9%	41 11%	39 10%	23 8%	74 10%
Mean	2.99	2.95	3.04	2.73	3.02	2.99	3.07	3.03	3.04	2.93	2.92	3.14	3.03	3.04	2.91
Standard deviation	0.91	0.93	0.89	0.93	0.92	0.95	0.89	0.93	0.84	0.92	0.87	0.92	0.94	0.94	0.92
Standard error	0.02	0.04	0.03	0.07	0.06	0.05	0.05	0.06	0.05	0.04	0.04	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 28

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be concerned that my medical records might be lost

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1154	1154	-	71	171	110	125	111	-	112	173	152	129	641	506	135	513	73	74	69	198	99
	65%	65%	-	76%	71%	61%	66%	69%	-	58%	67%	58%	69%	64%	64%	62%	67%	67%	55%	75%	67%	74%
Agree strongly	(4) 548	548	-	39	98	58	63	49	-	47	79	55	61	290	228	62	258	40	31	34	97	56
	31%	31%	-	42%	40%	32%	33%	31%	-	25%	31%	21%	32%	29%	29%	29%	34%	36%	23%	37%	33%	41%
Tend to agree	(3) 607	607	-	32	74	52	62	62	-	65	94	98	68	351	278	73	256	34	42	35	101	44
	34%	34%	-	35%	31%	29%	33%	39%	-	34%	36%	37%	37%	35%	35%	34%	33%	31%	31%	38%	34%	32%
Tend to disagree	(2) 333	333	-	9	35	38	35	30	-	52	47	56	32	190	142	49	143	17	29	18	61	17
	19%	19%	-	9%	14%	21%	19%	19%	-	27%	18%	21%	17%	19%	18%	22%	19%	16%	22%	19%	21%	13%
Disagree strongly	(1) 113	113	-	9	13	14	11	7	-	12	15	23	10	73	58	15	40	8	16	*	13	3
	6%	6%	-	10%	5%	7%	6%	5%	-	6%	6%	9%	5%	7%	7%	5%	7%	7%	12%	*	4%	3%
NET: Disagree	446	446	-	18	48	52	46	37	-	64	61	78	42	263	200	64	182	25	45	18	73	21
	25%	25%	-	19%	20%	29%	24%	23%	-	33%	24%	30%	22%	26%	25%	29%	24%	23%	33%	20%	25%	15%
Don't know	166	166	-	4	22	20	19	11	-	16	24	33	17	98	79	18	69	11	16	5	22	15
	9%	9%	-	5%	9%	11%	10%	7%	-	8%	9%	12%	9%	10%	8%	9%	10%	10%	12%	5%	8%	11%
Mean	2.99	2.99	-	3.14	3.17	2.95	3.04	3.03	-	2.83	3.01	2.80	3.05	2.95	2.96	2.92	3.05	3.07	2.75	3.18	3.04	3.26
Standard deviation	0.91	0.91	-	0.96	0.91	0.96	0.91	0.86	-	0.91	0.89	0.91	0.88	0.92	0.92	0.92	0.90	0.95	0.99	0.77	0.88	0.81
Standard error	0.02	0.02	-	0.11	0.06	0.08	0.07	0.07	-	0.07	0.06	0.06	0.07	0.03	0.04	0.06	0.03	0.09	0.08	0.09	0.06	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 29

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be concerned that my medical records might be seen by someone whom I do not want to see them

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1406 80%	659 77%	747 83%	171 77%	217 74%	258 78%	248 82%	217 84%	295 82%	378 78%	417 81%	304 81%	307 78%	225 80%	547 76%
Agree strongly	(4) 814 46%	370 43%	444 49%	79 36%	115 39%	170 51%	136 45%	137 53%	177 49%	218 45%	205 40%	184 49%	206 53%	132 47%	290 40%
Tend to agree	(3) 592 34%	289 34%	303 33%	91 41%	103 35%	88 27%	112 37%	80 31%	119 33%	159 33%	212 41%	119 32%	101 26%	93 33%	256 36%
Tend to disagree	(2) 175 10%	102 12%	73 8%	20 9%	31 11%	35 10%	27 9%	24 9%	39 11%	57 12%	50 10%	30 8%	38 10%	29 10%	79 11%
Disagree strongly	(1) 62 4%	32 4%	30 3%	12 5%	16 6%	9 3%	8 2%	8 3%	9 3%	14 3%	16 3%	19 5%	12 3%	13 5%	25 4%
NET: Disagree	237 13%	134 16%	103 11%	32 15%	47 16%	44 13%	34 11%	31 12%	48 13%	72 15%	67 13%	48 13%	50 13%	42 15%	105 15%
Don't know	123 7%	67 8%	56 6%	18 8%	28 10%	30 9%	20 7%	11 4%	16 5%	35 7%	33 6%	21 6%	34 9%	15 5%	68 9%
Mean	3.31	3.26	3.37	3.17	3.19	3.39	3.33	3.40	3.35	3.29	3.25	3.33	3.40	3.29	3.25
Standard deviation	0.81	0.83	0.78	0.84	0.87	0.81	0.76	0.79	0.78	0.81	0.78	0.84	0.81	0.85	0.81
Standard error	0.02	0.03	0.03	0.06	0.05	0.04	0.04	0.05	0.05	0.04	0.04	0.05	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 29

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be concerned that my medical records might be seen by someone whom I do not want to see them

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1406	1406	-	77	204	138	148	132	-	149	208	201	148	772	603	169	634	88	105	76	251	114
	80%	80%	-	83%	85%	76%	78%	83%	-	78%	80%	76%	79%	77%	77%	78%	83%	81%	78%	82%	86%	84%
Agree strongly	(4)	814	814	-	54	129	83	80	-	66	119	113	95	423	325	97	391	59	59	51	150	72
		46%	46%	-	58%	53%	46%	42%	-	34%	46%	43%	51%	42%	41%	45%	51%	54%	44%	55%	51%	54%
Tend to agree	(3)	592	592	-	23	76	55	68	-	83	89	87	54	350	278	72	243	29	46	25	101	41
		34%	34%	-	25%	31%	30%	36%	-	43%	34%	33%	29%	35%	35%	33%	32%	27%	34%	27%	34%	31%
Tend to disagree	(2)	175	175	-	7	21	18	18	-	16	25	29	26	108	80	28	67	12	14	10	22	9
		10%	10%	-	8%	9%	10%	9%	-	8%	10%	11%	14%	11%	10%	13%	9%	11%	10%	11%	8%	7%
Disagree strongly	(1)	62	62	-	4	3	10	7	-	14	3	10	5	39	31	8	23	1	7	*	9	6
		4%	4%	-	4%	1%	6%	4%	-	7%	1%	4%	2%	4%	4%	3%	3%	*	5%	*	3%	5%
NET: Disagree		237	237	-	11	24	28	25	-	30	28	39	31	147	111	35	90	12	21	11	32	15
		13%	13%	-	12%	10%	15%	14%	-	15%	11%	15%	16%	15%	14%	16%	12%	11%	15%	12%	11%	11%
Don't know		123	123	-	5	13	15	17	-	13	23	23	8	83	70	13	40	8	9	5	11	6
		7%	7%	-	5%	5%	8%	9%	-	7%	9%	9%	4%	8%	9%	6%	5%	8%	7%	6%	4%	5%
Mean		3.31	3.31	-	3.44	3.45	3.27	3.28	-	3.13	3.38	3.27	3.33	3.26	3.26	3.27	3.38	3.46	3.25	3.46	3.39	3.40
Standard deviation		0.81	0.81	-	0.82	0.71	0.89	0.81	-	0.87	0.72	0.83	0.82	0.82	0.82	0.83	0.78	0.72	0.86	0.72	0.77	0.82
Standard error		0.02	0.02	-	0.09	0.05	0.07	0.06	-	0.07	0.05	0.05	0.06	0.03	0.03	0.05	0.03	0.06	0.07	0.08	0.05	0.06

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 30

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be concerned that my medical records would not be secure

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1411 80%	669 78%	742 82%	165 75%	225 77%	260 78%	243 80%	218 84%	299 83%	385 80%	412 80%	299 80%	315 80%	222 79%	547 76%
Agree strongly	(4) 788 45%	378 44%	410 45%	76 34%	109 37%	151 46%	137 45%	128 49%	187 52%	213 44%	190 37%	195 52%	190 48%	114 40%	291 40%
Tend to agree	(3) 623 35%	291 34%	332 37%	89 41%	116 40%	109 33%	106 35%	90 35%	112 31%	172 36%	222 43%	104 28%	125 32%	108 38%	257 36%
Tend to disagree	(2) 177 10%	98 11%	78 9%	23 10%	32 11%	34 10%	25 8%	29 11%	35 10%	55 11%	62 12%	28 8%	32 8%	29 10%	87 12%
Disagree strongly	(1) 68 4%	37 4%	31 3%	13 6%	10 4%	20 6%	10 3%	3 1%	11 3%	21 4%	12 2%	14 4%	20 5%	15 5%	28 4%
NET: Disagree	245 14%	135 16%	109 12%	36 16%	42 15%	53 16%	35 12%	32 12%	45 13%	76 16%	74 14%	42 11%	53 13%	44 16%	115 16%
Don't know	110 6%	56 7%	54 6%	19 9%	25 8%	18 6%	24 8%	9 3%	15 4%	23 5%	31 6%	31 8%	25 6%	16 6%	57 8%
Mean	3.29	3.26	3.32	3.13	3.21	3.25	3.33	3.37	3.38	3.25	3.21	3.40	3.32	3.21	3.22
Standard deviation	0.82	0.84	0.79	0.86	0.80	0.89	0.79	0.74	0.79	0.84	0.76	0.81	0.85	0.85	0.83
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.05	0.04	0.05	0.04	0.04	0.05	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 30

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be concerned that my medical records would not be secure

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1411	1411	-	75	200	137	161	130	-	153	206	194	155	769	592	177	642	90	107	78	248	118
	80%	80%	-	81%	83%	75%	85%	82%	-	80%	80%	74%	83%	77%	75%	82%	84%	83%	79%	85%	85%	88%
Agree strongly	(4)	788	788	-	46	130	84	81	-	79	100	103	87	404	315	90	384	56	53	48	155	72
		45%	45%	-	49%	54%	46%	43%	-	41%	39%	39%	46%	40%	40%	41%	50%	52%	39%	52%	53%	53%
Tend to agree	(3)	623	623	-	29	70	53	80	-	74	105	91	68	365	277	87	258	34	53	30	93	47
		35%	35%	-	32%	29%	29%	42%	-	39%	41%	35%	36%	36%	35%	40%	34%	31%	39%	33%	32%	35%
Tend to disagree	(2)	177	177	-	6	26	22	14	-	15	26	36	19	116	91	25	61	7	15	6	27	6
		10%	10%	-	7%	11%	12%	9%	-	8%	10%	14%	10%	12%	12%	8%	7%	11%	7%	9%	4%	
Disagree strongly	(1)	68	68	-	8	4	8	7	-	7	3	18	5	43	38	5	25	4	6	3	7	6
		4%	4%	-	9%	2%	4%	4%	-	4%	1%	7%	2%	4%	5%	2%	3%	3%	4%	3%	2%	4%
NET: Disagree		245	245	-	14	29	30	20	-	22	29	54	24	159	129	31	86	11	21	9	33	11
		14%	14%	-	15%	12%	17%	13%	-	12%	11%	21%	13%	16%	16%	14%	11%	10%	15%	10%	11%	8%
Don't know		110	110	-	3	12	14	9	-	17	23	15	9	73	64	9	37	7	8	4	12	5
		6%	6%	-	3%	5%	8%	5%	-	9%	9%	6%	5%	7%	8%	4%	5%	7%	6%	5%	4%	4%
Mean		3.29	3.29	-	3.26	3.42	3.27	3.30	-	3.28	3.29	3.12	3.33	3.22	3.21	3.26	3.38	3.41	3.21	3.41	3.41	3.42
Standard deviation		0.82	0.82	-	0.94	0.75	0.87	0.78	-	0.79	0.71	0.92	0.77	0.84	0.85	0.77	0.78	0.78	0.83	0.77	0.76	0.78
Standard error		0.02	0.02	-	0.10	0.05	0.07	0.06	-	0.06	0.05	0.05	0.06	0.03	0.04	0.05	0.03	0.07	0.07	0.09	0.05	0.06

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 31

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be interested in accessing my medical records online

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1038 59%	525 61%	513 57%	140 63%	177 60%	205 62%	159 53%	143 55%	215 60%	305 63%	306 59%	201 54%	226 58%	155 55%	422 59%
Agree strongly	(4) 398 23%	203 24%	195 22%	38 17%	73 25%	85 26%	58 19%	56 22%	88 24%	119 24%	100 19%	74 20%	105 27%	58 21%	144 20%
Tend to agree	(3) 640 36%	322 37%	318 35%	102 46%	104 36%	119 36%	102 34%	86 33%	127 35%	187 38%	205 40%	126 34%	122 31%	97 34%	278 39%
Tend to disagree	(2) 298 17%	144 17%	154 17%	29 13%	60 21%	47 14%	47 15%	56 22%	58 16%	79 16%	102 20%	62 17%	54 14%	57 20%	118 16%
Disagree strongly	(1) 236 13%	109 13%	127 14%	20 9%	30 10%	41 13%	50 17%	38 15%	56 16%	58 12%	60 12%	60 16%	58 15%	46 16%	87 12%
NET: Disagree	534 30%	253 29%	281 31%	49 22%	91 31%	89 27%	97 32%	94 36%	115 32%	137 28%	162 31%	122 33%	112 29%	103 36%	206 29%
Don't know	194 11%	83 10%	111 12%	31 14%	25 9%	39 12%	47 15%	22 9%	30 8%	42 9%	49 9%	50 13%	53 14%	24 8%	92 13%
Mean	2.76	2.79	2.73	2.84	2.82	2.85	2.65	2.68	2.75	2.83	2.74	2.67	2.81	2.65	2.76
Standard deviation	0.99	0.98	1.00	0.87	0.96	1.00	1.04	1.01	1.03	0.97	0.94	1.03	1.06	1.02	0.96
Standard error	0.02	0.04	0.03	0.06	0.06	0.06	0.06	0.06	0.06	0.04	0.04	0.07	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 31

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I would be interested in accessing my medical records online

Base: All respondents

	Region												Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1038	1038	-	51	128	100	115	97	-	121	155	168	103	578	437	140	460	69	85	54	175	78
	59%	59%	-	55%	53%	55%	61%	61%	-	63%	60%	64%	55%	58%	56%	65%	60%	63%	63%	59%	59%	58%
Agree strongly	(4) 398	398	-	25	48	40	35	36	-	45	57	71	42	202	157	46	196	31	34	29	66	36
	23%	23%	-	27%	20%	22%	19%	23%	-	23%	22%	27%	22%	20%	20%	21%	26%	29%	25%	31%	22%	26%
Tend to agree	(3) 640	640	-	26	80	60	80	61	-	76	98	97	62	375	281	94	265	38	51	25	109	42
	36%	36%	-	28%	33%	33%	42%	38%	-	39%	38%	37%	33%	37%	36%	43%	35%	34%	38%	27%	37%	31%
Tend to disagree	(2) 298	298	-	11	43	29	36	27	-	29	43	39	41	176	136	40	122	12	21	12	52	25
	17%	17%	-	12%	18%	16%	19%	17%	-	15%	17%	15%	22%	18%	17%	18%	16%	11%	16%	13%	18%	19%
Disagree strongly	(1) 236	236	-	22	45	28	25	23	-	21	28	25	19	133	112	21	103	16	10	16	42	19
	13%	13%	-	23%	19%	16%	13%	15%	-	11%	11%	9%	10%	13%	14%	10%	13%	14%	8%	17%	14%	14%
NET: Disagree	534	534	-	32	88	58	61	50	-	50	71	64	60	309	248	61	226	28	31	27	94	45
	30%	30%	-	35%	36%	32%	32%	32%	-	26%	28%	24%	32%	31%	32%	28%	30%	26%	23%	30%	32%	33%
Don't know	194	194	-	9	26	24	14	12	-	22	32	32	24	115	99	16	78	12	19	10	26	12
	11%	11%	-	10%	11%	13%	7%	8%	-	11%	12%	12%	13%	12%	13%	7%	10%	11%	14%	11%	9%	9%
Mean	2.76	2.76	-	2.66	2.61	2.71	2.71	2.74	-	2.85	2.81	2.92	2.77	2.73	2.70	2.82	2.81	2.87	2.93	2.82	2.74	2.76
Standard deviation	0.99	0.99	-	1.17	1.05	1.04	0.95	1.00	-	0.95	0.95	0.95	0.96	0.98	1.00	0.91	1.01	1.05	0.91	1.12	1.00	1.04
Standard error	0.02	0.02	-	0.13	0.07	0.08	0.07	0.08	-	0.08	0.07	0.06	0.08	0.03	0.04	0.05	0.04	0.10	0.08	0.13	0.06	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 32

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- My medical records should only be accessible by a healthcare professional

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1218 69%	602 70%	616 68%	139 63%	188 64%	223 67%	203 67%	200 77%	264 73%	338 70%	380 74%	250 67%	249 64%	199 71%	479 67%
Agree strongly	(4) 607 34%	314 36%	293 32%	53 24%	75 26%	120 36%	104 34%	112 43%	143 40%	184 38%	163 32%	132 35%	128 33%	107 38%	222 31%
Tend to agree	(3) 611 35%	288 33%	323 36%	86 39%	114 39%	103 31%	100 33%	88 34%	121 34%	155 32%	217 42%	118 32%	121 31%	92 33%	257 36%
Tend to disagree	(2) 286 16%	130 15%	155 17%	40 18%	50 17%	54 16%	49 16%	36 14%	57 16%	78 16%	84 16%	54 15%	69 18%	43 15%	111 15%
Disagree strongly	(1) 95 5%	54 6%	41 5%	10 4%	26 9%	15 5%	19 6%	10 4%	15 4%	21 4%	14 3%	32 9%	29 7%	13 5%	48 7%
NET: Disagree	381 22%	184 21%	197 22%	50 23%	76 26%	69 21%	68 23%	46 18%	72 20%	98 20%	98 19%	87 23%	98 25%	56 20%	158 22%
Don't know	168 9%	75 9%	93 10%	32 14%	29 10%	40 12%	31 10%	13 5%	24 7%	48 10%	39 8%	36 10%	45 11%	27 10%	82 11%
Mean	3.08	3.10	3.07	2.97	2.90	3.12	3.06	3.23	3.17	3.15	3.11	3.04	3.00	3.15	3.03
Standard deviation	0.89	0.91	0.87	0.84	0.93	0.89	0.92	0.85	0.86	0.88	0.79	0.97	0.95	0.88	0.91
Standard error	0.02	0.03	0.03	0.06	0.06	0.05	0.06	0.05	0.05	0.04	0.04	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 32

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- My medical records should only be accessible by a healthcare professional

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1218	1218	-	75	181	120	109	117	-	123	184	179	130	678	529	150	539	62	87	63	229	99
	69%	69%	-	81%	75%	66%	57%	73%	-	64%	71%	68%	69%	68%	67%	69%	71%	57%	64%	69%	78%	73%
Agree strongly	(4) 607	607	-	42	101	62	54	57	-	49	85	88	69	329	267	63	277	35	33	40	120	49
	34%	34%	-	45%	42%	34%	28%	36%	-	26%	33%	33%	37%	33%	34%	29%	36%	33%	24%	43%	41%	37%
Tend to agree	(3) 611	611	-	33	80	58	55	60	-	73	99	92	61	349	262	87	262	27	54	24	109	49
	35%	35%	-	35%	33%	32%	29%	38%	-	38%	38%	35%	33%	35%	33%	40%	34%	24%	40%	26%	37%	37%
Tend to disagree	(2) 286	286	-	6	27	29	44	23	-	43	38	39	36	154	115	39	132	29	29	14	40	20
	16%	16%	-	6%	11%	16%	23%	14%	-	23%	15%	15%	19%	15%	18%	17%	17%	26%	21%	16%	14%	15%
Disagree strongly	(1) 95	95	-	7	12	13	15	13	-	12	7	13	3	61	55	6	34	7	4	9	9	6
	5%	5%	-	7%	5%	7%	8%	8%	-	6%	3%	5%	2%	6%	7%	3%	5%	6%	3%	9%	3%	4%
NET: Disagree	381	381	-	12	39	43	59	36	-	56	45	52	39	214	169	45	166	36	32	23	49	26
	22%	22%	-	13%	16%	23%	31%	22%	-	29%	17%	20%	21%	21%	22%	21%	22%	33%	24%	25%	17%	19%
Don't know	168	168	-	5	21	18	22	7	-	14	30	32	19	109	86	22	59	11	16	6	16	10
	9%	9%	-	6%	9%	10%	11%	4%	-	7%	12%	12%	10%	11%	11%	10%	8%	10%	12%	6%	6%	7%
Mean	3.08	3.08	-	3.27	3.23	3.04	2.87	3.06	-	2.90	3.14	3.10	3.16	3.06	3.06	3.06	3.11	2.93	2.97	3.09	3.22	3.14
Standard deviation	0.89	0.89	-	0.89	0.86	0.95	0.97	0.93	-	0.89	0.80	0.88	0.82	0.90	0.93	0.81	0.87	0.97	0.81	1.02	0.81	0.86
Standard error	0.02	0.02	-	0.10	0.06	0.08	0.07	0.08	-	0.07	0.05	0.05	0.06	0.03	0.04	0.05	0.03	0.09	0.07	0.12	0.05	0.07

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 33

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- The potential benefits of having my medical records online outweigh any potential negative consequences

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	753 43%	401 47%	352 39%	83 38%	144 49%	151 46%	115 38%	96 37%	163 45%	228 47%	217 42%	147 39%	161 41%	119 42%	316 44%
Agree strongly	(4) 196 11%	108 13%	88 10%	18 8%	43 15%	51 15%	25 8%	19 7%	40 11%	65 13%	37 7%	52 14%	42 11%	39 14%	79 11%
Tend to agree	(3) 556 32%	292 34%	264 29%	65 29%	101 35%	100 30%	91 30%	77 30%	123 34%	163 34%	180 35%	94 25%	119 30%	80 28%	236 33%
Tend to disagree	(2) 398 23%	188 22%	210 23%	49 22%	53 18%	67 20%	70 23%	75 29%	86 24%	106 22%	117 23%	76 20%	99 25%	57 20%	147 20%
Disagree strongly	(1) 330 19%	160 19%	170 19%	24 11%	40 14%	62 19%	70 23%	61 23%	73 20%	89 18%	91 18%	85 23%	65 17%	55 19%	129 18%
NET: Disagree	728 41%	349 41%	380 42%	73 33%	93 32%	128 39%	139 46%	135 52%	159 44%	195 40%	208 40%	161 43%	164 42%	111 40%	276 38%
Don't know	285 16%	111 13%	174 19%	65 29%	55 19%	52 16%	48 16%	28 11%	37 10%	61 13%	93 18%	65 17%	66 17%	52 18%	128 18%
Mean	2.42	2.47	2.37	2.49	2.62	2.50	2.28	2.24	2.40	2.48	2.38	2.37	2.42	2.45	2.45
Standard deviation	0.98	0.98	0.97	0.89	0.97	1.03	0.97	0.93	0.97	0.99	0.92	1.06	0.95	1.03	0.98
Standard error	0.03	0.04	0.03	0.07	0.06	0.06	0.06	0.06	0.06	0.04	0.05	0.07	0.05	0.07	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 33

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- The potential benefits of having my medical records online outweigh any potential negative consequences

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	753 43%	753 43%	-	36 39%	77 32%	80 44%	87 46%	61 38%	-	87 45%	119 46%	123 47%	83 44%	434 43%	336 43%	98 45%	318 42%	35 32%	55 41%	48 53%	125 43%	55 41%
Agree strongly	(4) 11%	196 11%	-	15 16%	20 8%	26 14%	22 11%	10 7%	-	21 11%	30 12%	35 13%	19 10%	119 12%	98 12%	21 10%	78 10%	10 10%	13 9%	13 14%	27 9%	14 10%
Tend to agree	(3) 32%	556 32%	-	21 23%	57 24%	55 30%	65 34%	51 32%	-	66 34%	89 35%	88 33%	64 34%	316 32%	238 30%	77 36%	241 32%	24 22%	42 31%	35 38%	98 33%	41 31%
Tend to disagree	(2) 23%	398 23%	-	17 19%	59 25%	26 14%	43 23%	46 29%	-	47 24%	48 19%	61 23%	50 27%	203 20%	149 19%	55 25%	195 26%	30 28%	36 26%	21 23%	75 25%	33 25%
Disagree strongly	(1) 19%	330 19%	-	26 28%	59 24%	45 25%	35 18%	29 18%	-	28 14%	44 17%	30 11%	36 19%	184 18%	151 19%	33 15%	146 19%	23 21%	17 12%	19 21%	62 21%	25 19%
NET: Disagree	728 41%	728 41%	-	43 47%	118 49%	70 39%	78 41%	76 47%	-	74 39%	92 36%	91 34%	86 46%	387 39%	300 38%	87 40%	341 45%	54 49%	52 39%	40 43%	137 46%	58 43%
Don't know	285 16%	285 16%	-	14 15%	47 19%	31 17%	25 13%	23 14%	-	31 16%	47 18%	50 19%	18 10%	180 18%	148 19%	31 14%	105 14%	21 19%	28 21%	3 4%	32 11%	21 16%
Mean	2.42	2.42	-	2.32	2.19	2.41	2.45	2.31	-	2.49	2.50	2.60	2.39	2.45	2.44	2.47	2.38	2.25	2.48	2.48	2.35	2.39
Standard deviation	0.98	0.98	-	1.12	0.98	1.09	0.97	0.89	-	0.92	0.98	0.92	0.94	0.99	1.02	0.91	0.96	0.98	0.90	0.99	0.95	0.96
Standard error	0.03	0.03	-	0.13	0.07	0.09	0.07	0.08	-	0.08	0.07	0.06	0.08	0.04	0.04	0.06	0.04	0.09	0.08	0.11	0.06	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 34

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- Particularly sensitive information (for example information on sexual health, mental health or concerning child protection) should never be accessible online

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1284 73%	608 71%	676 75%	157 71%	204 70%	238 72%	225 74%	190 73%	271 75%	333 69%	382 74%	273 73%	296 75%	208 74%	506 70%
Agree strongly	(4) 750 42%	332 39%	417 46%	82 37%	100 34%	143 43%	130 43%	123 48%	171 47%	177 37%	202 39%	180 48%	191 49%	114 41%	270 38%
Tend to agree	(3) 534 30%	275 32%	259 29%	75 34%	104 36%	94 28%	94 31%	66 26%	100 28%	156 32%	180 35%	94 25%	105 27%	94 33%	236 33%
Tend to disagree	(2) 236 13%	136 16%	100 11%	28 13%	40 14%	44 13%	33 11%	37 14%	54 15%	78 16%	73 14%	46 12%	39 10%	37 13%	100 14%
Disagree strongly	(1) 79 4%	41 5%	38 4%	11 5%	16 5%	20 6%	11 4%	10 4%	11 3%	25 5%	17 3%	16 4%	21 5%	16 6%	35 5%
NET: Disagree	314 18%	176 20%	138 15%	39 18%	56 19%	63 19%	44 15%	47 18%	65 18%	104 21%	90 17%	62 17%	60 15%	53 19%	135 19%
Don't know	167 9%	77 9%	91 10%	25 11%	32 11%	31 9%	34 11%	23 9%	24 7%	47 10%	46 9%	38 10%	37 9%	21 7%	79 11%
Mean	3.22	3.15	3.30	3.16	3.11	3.20	3.28	3.28	3.28	3.11	3.20	3.31	3.31	3.17	3.16
Standard deviation	0.87	0.89	0.86	0.88	0.88	0.92	0.84	0.88	0.85	0.90	0.83	0.88	0.89	0.90	0.88
Standard error	0.02	0.03	0.03	0.06	0.05	0.05	0.05	0.05	0.05	0.04	0.04	0.06	0.04	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 34

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- Particularly sensitive information (for example information on sexual health, mental health or concerning child protection) should never be accessible online

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1284	1284	-	73	182	131	143	124	-	127	191	174	141	715	546	169	570	75	95	74	215	111
	73%	73%	-	78%	75%	72%	75%	78%	-	66%	74%	66%	75%	71%	70%	78%	75%	69%	70%	81%	73%	82%
Agree strongly	(4)	750	750	-	51	111	78	84	-	65	97	104	90	384	288	96	365	54	53	50	138	71
		42%	42%	-	55%	46%	43%	44%	-	34%	38%	40%	48%	38%	37%	44%	48%	49%	39%	54%	47%	53%
Tend to agree	(3)	534	534	-	22	70	53	59	-	61	94	70	51	330	258	73	204	21	42	25	77	39
		30%	30%	-	23%	29%	29%	31%	-	32%	36%	26%	27%	33%	33%	33%	27%	19%	31%	27%	26%	29%
Tend to disagree	(2)	236	236	-	9	25	26	25	-	32	35	44	22	137	107	30	99	18	17	10	42	11
		13%	13%	-	10%	10%	14%	13%	-	17%	14%	17%	12%	14%	14%	14%	13%	17%	13%	11%	14%	8%
Disagree strongly	(1)	79	79	-	8	10	9	5	-	14	1	17	8	51	47	4	28	3	6	2	12	4
		4%	4%	-	9%	4%	5%	3%	-	7%	1%	6%	4%	5%	6%	2%	4%	3%	4%	3%	4%	3%
NET: Disagree		314	314	-	17	35	35	30	-	46	37	61	30	188	154	34	127	21	23	12	55	15
		18%	18%	-	18%	14%	19%	16%	-	24%	14%	23%	16%	19%	20%	16%	17%	20%	17%	14%	19%	11%
Don't know		167	167	-	3	25	15	17	-	19	31	29	17	99	85	15	68	12	17	5	24	10
		9%	9%	-	4%	10%	8%	9%	-	10%	12%	11%	9%	10%	11%	7%	9%	11%	13%	6%	8%	7%
Mean		3.22	3.22	-	3.29	3.31	3.20	3.28	-	3.03	3.26	3.11	3.31	3.16	3.13	3.28	3.30	3.30	3.20	3.40	3.26	3.42
Standard deviation		0.87	0.87	-	0.98	0.85	0.90	0.82	-	0.95	0.74	0.95	0.87	0.88	0.90	0.79	0.86	0.89	0.87	0.80	0.89	0.78
Standard error		0.02	0.02	-	0.11	0.06	0.07	0.06	-	0.08	0.05	0.06	0.07	0.03	0.04	0.05	0.03	0.08	0.07	0.09	0.06	0.06

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 35

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I should be able to amend my records online

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	491 28%	241 28%	250 28%	75 34%	118 40%	100 30%	72 24%	63 24%	63 17%	142 29%	137 26%	101 27%	112 29%	82 29%	232 32%
Agree strongly (4)	173 10%	87 10%	86 9%	15 7%	52 18%	36 11%	22 7%	24 9%	23 6%	47 10%	37 7%	42 11%	46 12%	32 11%	81 11%
Tend to agree (3)	318 18%	154 18%	164 18%	59 27%	66 22%	64 19%	50 17%	40 15%	40 11%	94 19%	99 19%	58 16%	66 17%	50 18%	151 21%
Tend to disagree (2)	536 30%	258 30%	278 31%	53 24%	66 23%	89 27%	92 31%	95 36%	141 39%	167 34%	163 32%	98 26%	108 28%	72 26%	212 29%
Disagree strongly (1)	505 29%	253 29%	252 28%	54 25%	74 25%	91 27%	87 29%	77 30%	122 34%	123 25%	152 29%	121 32%	110 28%	91 32%	170 24%
NET: Disagree	1042 59%	512 59%	530 59%	108 49%	140 48%	180 54%	180 59%	171 66%	262 73%	289 60%	315 61%	219 59%	218 56%	163 58%	382 53%
Don't know	233 13%	108 13%	126 14%	38 17%	34 12%	52 16%	51 17%	24 9%	34 10%	54 11%	65 13%	53 14%	62 16%	37 13%	106 15%
Mean	2.10	2.10	2.11	2.19	2.37	2.16	2.03	2.04	1.89	2.15	2.05	2.07	2.15	2.09	2.23
Standard deviation	0.99	1.00	0.98	0.96	1.10	1.02	0.95	0.95	0.88	0.96	0.94	1.04	1.03	1.05	1.00
Standard error	0.03	0.04	0.03	0.07	0.07	0.06	0.06	0.06	0.05	0.04	0.05	0.07	0.05	0.07	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 35

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I should be able to amend my records online

Base: All respondents

	Region												Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	491	491	-	19	57	47	66	40	-	57	84	71	50	313	243	70	177	25	35	22	53	43
	28%	28%	-	20%	24%	26%	35%	25%	-	30%	33%	27%	27%	31%	31%	32%	23%	23%	26%	24%	18%	32%
Agree strongly	(4) 173	173	-	13	18	18	23	13	-	21	26	31	10	113	97	16	60	7	10	11	16	16
	10%	10%	-	14%	7%	10%	12%	8%	-	11%	10%	12%	5%	11%	12%	7%	8%	6%	7%	12%	5%	12%
Tend to agree	(3) 318	318	-	6	39	29	43	27	-	36	58	41	41	201	146	54	118	19	25	11	37	26
	18%	18%	-	6%	16%	16%	23%	17%	-	19%	22%	15%	22%	20%	19%	25%	15%	17%	18%	11%	13%	20%
Tend to disagree	(2) 536	536	-	27	77	51	52	54	-	56	72	89	59	284	214	70	252	28	34	41	108	41
	30%	30%	-	29%	32%	28%	27%	34%	-	29%	28%	34%	32%	28%	27%	32%	33%	26%	25%	45%	37%	31%
Disagree strongly	(1) 505	505	-	37	85	57	46	48	-	61	54	65	53	261	209	52	244	34	43	23	111	33
	29%	29%	-	39%	35%	31%	24%	30%	-	32%	21%	25%	28%	26%	27%	24%	32%	32%	32%	25%	38%	24%
NET: Disagree	1042	1042	-	63	162	108	98	102	-	117	126	154	112	545	423	122	497	63	77	64	219	74
	59%	59%	-	68%	67%	60%	52%	64%	-	61%	49%	58%	60%	54%	54%	56%	65%	57%	57%	70%	75%	55%
Don't know	233	233	-	11	23	27	26	18	-	19	48	38	25	143	118	25	90	21	24	6	21	18
	13%	13%	-	11%	9%	15%	14%	11%	-	10%	18%	14%	14%	14%	15%	12%	12%	19%	18%	7%	7%	13%
Mean	2.10	2.10	-	1.95	1.95	2.05	2.26	2.04	-	2.10	2.27	2.16	2.04	2.19	2.20	2.17	1.99	1.97	2.02	2.12	1.84	2.23
Standard deviation	0.99	0.99	-	1.08	0.95	1.01	1.02	0.95	-	1.02	0.98	1.00	0.90	1.01	1.04	0.93	0.95	0.96	0.99	0.95	0.87	1.01
Standard error	0.03	0.03	-	0.12	0.06	0.08	0.08	0.08	-	0.08	0.07	0.06	0.07	0.04	0.04	0.06	0.04	0.09	0.08	0.11	0.05	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 36

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I have no concerns about accessing my records online

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector		
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private	
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675	
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720	
NET: Agree	744 42%	425 49%	319 35%	69 31%	146 50%	140 42%	113 37%	104 40%	171 48%	205 42%	229 44%	143 38%	167 43%	105 37%	317 44%	
Agree strongly	(4) 13%	224 16%	138 10%	86 9%	19 13%	39 13%	45 13%	27 9%	29 11%	66 18%	68 14%	50 10%	51 14%	56 14%	36 13%	76 11%
Tend to agree	(3) 29%	519 33%	287 26%	233 23%	50 37%	108 29%	96 29%	86 29%	75 29%	105 28%	137 35%	180 25%	92 28%	111 25%	69 24%	241 33%
Tend to disagree	(2) 26%	459 22%	191 30%	268 30%	76 35%	68 23%	76 23%	82 27%	76 29%	82 23%	128 27%	129 25%	105 28%	97 25%	68 24%	185 26%
Disagree strongly	(1) 22%	391 20%	168 25%	223 25%	50 23%	47 16%	75 23%	67 22%	66 26%	86 24%	113 23%	102 20%	91 24%	85 22%	82 29%	132 18%
NET: Disagree	851 48%	360 42%	491 54%	126 57%	115 39%	151 45%	149 49%	142 55%	168 47%	242 50%	231 45%	196 53%	181 46%	150 53%	317 44%	
Don't know	172 10%	76 9%	96 11%	25 11%	31 10%	41 12%	41 13%	13 5%	21 6%	38 8%	56 11%	34 9%	44 11%	27 9%	86 12%	
Mean	2.36	2.50	2.22	2.20	2.53	2.38	2.28	2.27	2.45	2.36	2.39	2.30	2.40	2.23	2.41	
Standard deviation	1.00	1.02	0.97	0.93	0.95	1.03	0.96	0.99	1.07	1.02	0.95	1.02	1.02	1.05	0.95	
Standard error	0.03	0.04	0.03	0.07	0.06	0.06	0.06	0.06	0.06	0.05	0.05	0.06	0.05	0.07	0.04	

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 36

Q7. I would be concerned that my medical records might be lost : The Government has proposed, as part of their NHS reforms, that all patients should be able to access their own medical records online. Thinking about the possibility of your own medical records being online, to what extent do you agree or disagree with each of the following statements?

- I have no concerns about accessing my records online

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	744	744	-	32	90	75	80	67	-	85	110	126	78	422	337	85	322	47	51	41	134	49
	42%	42%	-	35%	37%	41%	42%	42%	-	44%	43%	48%	42%	42%	43%	39%	42%	43%	37%	45%	45%	37%
Agree strongly	(4) 224	224	-	14	28	31	27	14	-	21	29	39	22	112	95	17	112	12	15	16	55	14
	13%	13%	-	15%	12%	17%	14%	9%	-	11%	11%	15%	12%	11%	12%	8%	15%	11%	11%	18%	19%	11%
Tend to agree	(3) 519	519	-	19	62	44	54	53	-	64	81	87	56	310	241	69	210	35	36	25	79	35
	29%	29%	-	20%	26%	24%	28%	33%	-	33%	31%	33%	30%	31%	31%	32%	27%	32%	27%	27%	27%	26%
Tend to disagree	(2) 459	459	-	29	65	43	43	43	-	57	65	67	48	252	187	65	207	26	48	26	70	37
	26%	26%	-	31%	27%	24%	23%	27%	-	30%	25%	25%	26%	25%	24%	30%	27%	24%	35%	28%	24%	28%
Disagree strongly	(1) 391	391	-	27	67	43	44	38	-	35	54	41	44	215	172	42	177	26	22	21	78	29
	22%	22%	-	29%	28%	24%	23%	24%	-	18%	21%	15%	24%	21%	22%	19%	23%	23%	16%	23%	27%	22%
NET: Disagree	851	851	-	56	132	86	87	80	-	92	119	108	92	467	360	107	384	52	70	47	148	67
	48%	48%	-	60%	55%	47%	46%	50%	-	48%	46%	41%	49%	47%	46%	49%	50%	47%	52%	51%	50%	49%
Don't know	172	172	-	5	19	21	23	12	-	16	29	30	17	113	88	24	59	10	15	3	12	19
	10%	10%	-	5%	8%	12%	12%	8%	-	8%	11%	11%	9%	11%	11%	11%	8%	9%	11%	4%	4%	14%
Mean	2.36	2.36	-	2.22	2.23	2.39	2.38	2.29	-	2.40	2.37	2.53	2.33	2.36	2.37	2.31	2.36	2.34	2.36	2.41	2.39	2.30
Standard deviation	1.00	1.00	-	1.05	1.02	1.08	1.04	0.96	-	0.93	0.98	0.97	1.00	0.98	1.00	0.91	1.03	1.00	0.92	1.05	1.09	0.98
Standard error	0.03	0.03	-	0.12	0.07	0.09	0.08	0.08	-	0.07	0.07	0.06	0.08	0.03	0.04	0.06	0.04	0.09	0.08	0.12	0.07	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 37

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- Summary

Base: All respondents

Q8. Summary				
	As a user of NHS services, I have a responsibility to allow my entire medical record to be used for research to improve healthcare for everybody	I should have a right to stop my health information being shared for research purposes	The NHS has a right to use my health information without my consent or knowledge for the public good	If the NHS uses my health information for any reason I should be told what it has been used for
Unweighted base	1766	1766	1766	1766
Weighted base	1766	1766	1766	1766
NET: Agree	871 49%	1366 77%	500 28%	1511 86%
Agree strongly (4)	281 16%	701 40%	145 8%	912 52%
Tend to agree (3)	590 33%	665 38%	355 20%	600 34%
Tend to disagree (2)	432 24%	226 13%	516 29%	124 7%
Disagree strongly (1)	279 16%	61 3%	623 35%	36 2%
NET: Disagree	711 40%	287 16%	1140 65%	160 9%
Don't know	184 10%	113 6%	126 7%	95 5%
Mean	2.55	3.21	2.01	3.43
Standard deviation	0.98	0.81	0.97	0.72
Standard error	0.02	0.02	0.02	0.02

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 38

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- As a user of NHS services, I have a responsibility to allow my entire medical record to be used for research to improve healthcare for everybody

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	871 49%	466 54%	405 45%	122 55%	144 49%	164 49%	134 44%	99 38%	208 58%	246 51%	275 53%	170 46%	180 46%	153 54%	339 47%
Agree strongly	(4) 281 16%	158 18%	123 14%	34 16%	52 18%	50 15%	41 14%	35 13%	68 19%	63 13%	77 15%	66 18%	75 19%	61 21%	104 14%
Tend to agree	(3) 590 33%	308 36%	282 31%	88 40%	93 32%	114 34%	93 31%	64 25%	140 39%	183 38%	198 38%	104 28%	105 27%	93 33%	235 33%
Tend to disagree	(2) 432 24%	198 23%	234 26%	46 21%	80 27%	85 26%	78 26%	65 25%	78 22%	104 21%	120 23%	115 31%	93 24%	65 23%	185 26%
Disagree strongly	(1) 279 16%	112 13%	167 18%	30 14%	27 9%	43 13%	58 19%	71 28%	51 14%	90 19%	77 15%	49 13%	63 16%	49 17%	104 14%
NET: Disagree	711 40%	310 36%	401 44%	75 34%	107 37%	128 39%	135 45%	136 53%	128 36%	194 40%	197 38%	164 44%	156 40%	114 41%	289 40%
Don't know	184 10%	85 10%	99 11%	23 11%	41 14%	39 12%	33 11%	25 9%	23 6%	45 9%	45 9%	39 10%	56 14%	14 5%	92 13%
Mean	2.55	2.66	2.45	2.64	2.67	2.59	2.44	2.26	2.67	2.50	2.58	2.56	2.57	2.62	2.54
Standard deviation	0.98	0.96	0.98	0.94	0.92	0.94	0.99	1.05	0.97	0.97	0.95	0.97	1.03	1.03	0.96
Standard error	0.02	0.04	0.03	0.07	0.06	0.05	0.06	0.07	0.06	0.04	0.04	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 38

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- As a user of NHS services, I have a responsibility to allow my entire medical record to be used for research to improve healthcare for everybody

Base: All respondents

	Region												Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	871	871	-	54	116	90	95	76	-	87	150	117	86	492	386	106	379	50	65	53	154	57
	49%	49%	-	58%	48%	49%	50%	47%	-	45%	58%	45%	46%	49%	49%	49%	50%	46%	48%	58%	52%	42%
Agree strongly	(4) 281	281	-	22	47	39	28	24	-	24	42	22	32	164	131	33	116	20	17	23	42	15
	16%	16%	-	24%	20%	22%	15%	15%	-	13%	16%	8%	17%	16%	17%	15%	15%	18%	13%	25%	14%	11%
Tend to agree	(3) 590	590	-	32	68	50	67	51	-	63	108	95	55	327	255	72	263	31	48	30	112	42
	33%	33%	-	34%	28%	28%	36%	32%	-	33%	42%	36%	29%	33%	32%	33%	34%	28%	35%	33%	38%	31%
Tend to disagree	(2) 432	432	-	20	57	46	45	41	-	52	51	65	54	251	188	63	181	33	27	22	61	38
	24%	24%	-	22%	24%	25%	24%	26%	-	27%	20%	25%	29%	25%	24%	29%	24%	30%	20%	24%	21%	28%
Disagree strongly	(1) 279	279	-	12	52	31	34	28	-	29	31	33	29	153	120	33	126	13	24	12	54	21
	16%	16%	-	13%	22%	17%	18%	18%	-	15%	12%	13%	15%	15%	15%	15%	16%	12%	18%	14%	19%	16%
NET: Disagree	711	711	-	32	109	77	79	69	-	81	82	98	83	404	307	96	307	46	51	34	116	59
	40%	40%	-	34%	45%	43%	42%	44%	-	42%	32%	37%	44%	40%	39%	44%	40%	43%	38%	37%	39%	44%
Don't know	184	184	-	7	17	14	15	14	-	24	26	48	18	106	91	15	78	12	19	4	24	19
	10%	10%	-	8%	7%	8%	8%	9%	-	13%	10%	18%	10%	11%	12%	7%	10%	11%	14%	4%	8%	14%
Mean	2.55	2.55	-	2.75	2.49	2.58	2.51	2.49	-	2.49	2.70	2.49	2.53	2.56	2.57	2.52	2.54	2.58	2.50	2.73	2.52	2.43
Standard deviation	0.98	0.98	-	1.00	1.07	1.05	0.98	0.99	-	0.94	0.92	0.88	0.98	0.98	0.98	0.96	0.98	0.97	0.99	1.01	0.98	0.93
Standard error	0.02	0.02	-	0.11	0.07	0.08	0.07	0.08	-	0.08	0.06	0.06	0.08	0.03	0.04	0.06	0.04	0.09	0.08	0.12	0.06	0.08

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 39

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- I should have a right to stop my health information being shared for research purposes

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1366 77%	625 73%	740 82%	185 84%	236 81%	256 77%	226 75%	213 82%	251 70%	347 72%	399 77%	312 84%	308 79%	226 80%	549 76%
Agree strongly	(4) 701 40%	303 35%	398 44%	83 37%	130 45%	140 42%	121 40%	111 43%	116 32%	183 38%	193 37%	159 43%	166 42%	126 45%	270 38%
Tend to agree	(3) 665 38%	323 38%	342 38%	102 46%	106 36%	115 35%	105 35%	102 40%	135 38%	164 34%	206 40%	154 41%	142 36%	100 36%	279 39%
Tend to disagree	(2) 226 13%	145 17%	82 9%	16 7%	29 10%	38 11%	42 14%	31 12%	71 20%	82 17%	68 13%	34 9%	43 11%	40 14%	86 12%
Disagree strongly	(1) 61 3%	31 4%	29 3%	9 4%	9 3%	8 2%	10 3%	2 1%	23 6%	22 4%	19 4%	8 2%	12 3%	9 3%	19 3%
NET: Disagree	287 16%	176 20%	111 12%	25 11%	38 13%	46 14%	52 17%	33 13%	94 26%	103 21%	87 17%	42 11%	55 14%	49 18%	104 15%
Don't know	113 6%	59 7%	54 6%	11 5%	19 6%	30 9%	25 8%	13 5%	15 4%	34 7%	30 6%	19 5%	29 7%	7 2%	66 9%
Mean	3.21	3.12	3.30	3.23	3.30	3.29	3.21	3.31	3.00	3.13	3.18	3.31	3.27	3.24	3.22
Standard deviation	0.81	0.84	0.78	0.76	0.79	0.79	0.83	0.71	0.90	0.88	0.82	0.74	0.80	0.82	0.78
Standard error	0.02	0.03	0.03	0.05	0.05	0.04	0.05	0.04	0.05	0.04	0.04	0.05	0.04	0.05	0.03

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 39

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- I should have a right to stop my health information being shared for research purposes

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1366	1366	-	73	179	145	151	127	-	154	198	201	137	775	596	178	591	89	108	69	208	117
	77%	77%	-	79%	74%	80%	80%	79%	-	80%	77%	76%	73%	77%	76%	82%	77%	82%	80%	75%	71%	87%
Agree strongly	(4)	701	701	-	35	101	75	72	-	73	101	100	75	396	307	88	305	55	52	28	105	65
		40%	40%	-	38%	42%	41%	38%	-	38%	39%	38%	40%	40%	39%	41%	40%	50%	39%	31%	36%	48%
Tend to agree	(3)	665	665	-	39	78	70	80	-	81	97	101	62	379	289	90	286	34	55	41	103	53
		38%	38%	-	41%	32%	39%	42%	-	42%	38%	38%	33%	38%	37%	41%	37%	31%	41%	45%	35%	39%
Tend to disagree	(2)	226	226	-	9	44	21	24	-	18	31	29	34	126	101	25	100	9	14	18	51	7
		13%	13%	-	9%	18%	12%	13%	-	10%	12%	11%	18%	13%	13%	11%	13%	9%	10%	20%	18%	5%
Disagree strongly	(1)	61	61	-	6	7	6	7	-	3	10	10	6	28	23	5	33	1	7	2	19	4
		3%	3%	-	6%	3%	3%	5%	-	2%	4%	4%	3%	3%	3%	2%	4%	1%	5%	2%	6%	3%
NET: Disagree		287	287	-	14	51	27	30	-	22	41	38	40	154	124	30	133	11	21	20	70	12
		16%	16%	-	15%	21%	15%	16%	-	11%	16%	15%	21%	15%	16%	14%	17%	10%	15%	22%	24%	9%
Don't know		113	113	-	5	11	9	8	-	17	19	24	11	73	64	9	40	9	7	2	16	6
		6%	6%	-	5%	4%	5%	4%	-	9%	7%	9%	6%	7%	8%	4%	5%	8%	5%	2%	5%	4%
Mean		3.21	3.21	-	3.17	3.19	3.25	3.19	-	3.27	3.21	3.22	3.16	3.23	3.22	3.25	3.19	3.43	3.19	3.06	3.06	3.38
Standard deviation		0.81	0.81	-	0.86	0.85	0.80	0.79	-	0.72	0.82	0.81	0.86	0.79	0.80	0.76	0.84	0.71	0.83	0.79	0.91	0.74
Standard error		0.02	0.02	-	0.10	0.05	0.06	0.06	-	0.06	0.06	0.05	0.07	0.03	0.03	0.05	0.03	0.06	0.07	0.09	0.06	0.06

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 40

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- The NHS has a right to use my health information without my consent or knowledge for the public good

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	500 28%	301 35%	199 22%	62 28%	107 37%	102 31%	69 23%	51 20%	108 30%	145 30%	168 32%	106 28%	81 21%	91 32%	228 32%
Agree strongly	(4) 145 8%	89 10%	56 6%	21 10%	26 9%	30 9%	23 8%	11 4%	34 9%	27 5%	51 10%	38 10%	29 7%	26 9%	59 8%
Tend to agree	(3) 355 20%	212 25%	143 16%	41 19%	81 28%	72 22%	46 15%	40 15%	74 21%	118 24%	117 23%	68 18%	52 13%	64 23%	169 23%
Tend to disagree	(2) 516 29%	244 28%	272 30%	64 29%	81 28%	84 25%	103 34%	72 28%	113 31%	144 30%	154 30%	121 32%	98 25%	85 30%	197 27%
Disagree strongly	(1) 623 35%	258 30%	365 40%	72 32%	80 27%	121 36%	103 34%	122 47%	125 35%	166 34%	162 31%	120 32%	176 45%	93 33%	222 31%
NET: Disagree	1140 65%	502 58%	638 70%	136 61%	161 55%	204 62%	206 68%	195 75%	238 66%	309 64%	316 61%	240 64%	274 70%	177 63%	419 58%
Don't know	126 7%	58 7%	69 8%	23 10%	25 8%	25 8%	27 9%	13 5%	14 4%	30 6%	33 6%	27 7%	36 9%	14 5%	73 10%
Mean	2.01	2.16	1.87	2.06	2.20	2.04	1.96	1.76	2.05	2.01	2.12	2.07	1.82	2.09	2.10
Standard deviation	0.97	1.00	0.93	1.00	0.98	1.01	0.94	0.89	0.98	0.93	0.99	0.99	0.97	0.99	0.98
Standard error	0.02	0.04	0.03	0.07	0.06	0.05	0.06	0.05	0.06	0.04	0.05	0.06	0.05	0.06	0.04

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 40

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- The NHS has a right to use my health information without my consent or knowledge for the public good

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	500 28%	500 28%	-	26 28%	70 29%	57 32%	56 29%	33 21%	-	52 27%	95 37%	68 26%	43 23%	319 32%	266 34%	53 24%	181 24%	17 15%	28 21%	28 30%	87 30%	22 16%
Agree strongly	(4) 8%	145 8%	-	9 10%	20 8%	18 10%	15 8%	14 9%	-	13 7%	30 12%	14 5%	10 6%	85 9%	69 9%	16 8%	59 8%	5 5%	13 9%	10 11%	24 8%	7 5%
Tend to agree	(3) 20%	355 20%	-	16 18%	50 21%	39 22%	41 22%	19 12%	-	39 20%	65 25%	54 20%	32 17%	233 23%	197 25%	36 17%	122 16%	12 11%	15 11%	18 20%	62 21%	15 11%
Tend to disagree	(2) 29%	516 29%	-	33 35%	65 27%	52 28%	57 30%	54 34%	-	51 27%	67 26%	69 26%	70 37%	282 28%	201 26%	81 37%	235 31%	40 37%	44 32%	23 25%	91 31%	37 27%
Disagree strongly	(1) 35%	623 35%	-	32 34%	94 39%	66 36%	64 34%	63 39%	-	74 39%	71 27%	97 37%	63 33%	314 31%	242 31%	72 33%	309 40%	45 41%	55 41%	39 42%	106 36%	63 47%
NET: Disagree	1140 65%	1140 65%	-	65 70%	159 66%	117 65%	121 64%	116 73%	-	126 65%	138 53%	166 63%	132 70%	596 60%	443 57%	153 70%	544 71%	85 78%	99 73%	62 68%	197 67%	100 74%
Don't know	126 7%	126 7%	-	2 3%	12 5%	7 4%	13 7%	10 6%	-	15 8%	25 10%	29 11%	13 7%	87 9%	75 10%	12 5%	40 5%	7 7%	8 6%	2 2%	10 3%	13 10%
Mean	2.01	2.01	-	2.04	1.98	2.05	2.04	1.89	-	1.95	2.24	1.94	1.95	2.10	2.13	1.99	1.91	1.77	1.88	1.99	2.02	1.72
Standard deviation	0.97	0.97	-	0.98	1.00	1.01	0.97	0.95	-	0.97	1.03	0.94	0.89	0.98	1.00	0.92	0.96	0.84	0.97	1.04	0.97	0.90
Standard error	0.02	0.02	-	0.11	0.06	0.08	0.07	0.08	-	0.08	0.07	0.06	0.07	0.03	0.04	0.05	0.03	0.08	0.08	0.12	0.06	0.07

Medical Records Study

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Absolutes/col percents

Table 41

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- If the NHS uses my health information for any reason I should be told what it has been used for

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector	
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
NET: Agree	1511 86%	712 83%	799 88%	183 83%	250 85%	280 85%	255 84%	229 88%	316 88%	401 83%	448 87%	319 86%	343 88%	243 86%	600 83%
Agree strongly	(4) 912 52%	405 47%	507 56%	99 45%	140 48%	175 53%	153 51%	159 61%	186 52%	231 48%	256 50%	188 50%	236 60%	141 50%	334 46%
Tend to agree	(3) 600 34%	307 36%	293 32%	83 38%	110 38%	106 32%	101 33%	70 27%	130 36%	170 35%	192 37%	131 35%	107 27%	102 36%	266 37%
Tend to disagree	(2) 124 7%	75 9%	49 5%	16 7%	20 7%	23 7%	20 7%	16 6%	30 8%	46 10%	36 7%	26 7%	16 4%	25 9%	51 7%
Disagree strongly	(1) 36 2%	27 3%	8 1%	4 2%	5 2%	7 2%	8 3%	5 2%	7 2%	7 1%	13 3%	9 2%	6 2%	6 2%	13 2%
NET: Disagree	160 9%	102 12%	57 6%	20 9%	25 9%	29 9%	28 9%	21 8%	37 10%	53 11%	49 10%	35 9%	22 6%	31 11%	64 9%
Don't know	95 5%	46 5%	49 5%	18 8%	18 6%	22 7%	20 7%	9 4%	7 2%	30 6%	19 4%	19 5%	26 7%	8 3%	56 8%
Mean	3.43	3.34	3.52	3.37	3.40	3.45	3.42	3.53	3.40	3.38	3.39	3.41	3.57	3.38	3.39
Standard deviation	0.72	0.78	0.65	0.72	0.70	0.72	0.75	0.71	0.73	0.73	0.74	0.73	0.66	0.74	0.71
Standard error	0.02	0.03	0.02	0.05	0.04	0.04	0.04	0.04	0.04	0.03	0.03	0.05	0.03	0.05	0.03

Medical Records Study

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Absolutes/col percents

Table 41

Q8. Patient records contain information which is very useful for research purposes. When used in research, patient information is anonymised so that there is no way that the information can identify the patient. Thinking about the possibility of your anonymised health information being used for research purposes, to what extent do you agree or disagree with each of the following statements?

- If the NHS uses my health information for any reason I should be told what it has been used for

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Agree	1511	1511	-	84	206	154	164	144	-	170	217	216	157	843	649	193	669	98	114	84	247	125
	86%	86%	-	91%	85%	85%	86%	90%	-	88%	84%	82%	84%	84%	83%	89%	87%	90%	84%	92%	84%	93%
Agree strongly	(4)	912	912	-	50	136	90	97	-	102	112	124	103	474	358	117	437	70	73	54	151	89
		52%	52%	-	54%	56%	50%	51%	-	53%	43%	47%	55%	47%	46%	54%	57%	65%	54%	58%	52%	66%
Tend to agree	(3)	600	600	-	34	70	64	67	-	68	105	92	54	369	292	77	231	28	41	31	95	36
		34%	34%	-	36%	29%	35%	29%	-	35%	41%	35%	29%	37%	37%	35%	30%	26%	30%	33%	33%	27%
Tend to disagree	(2)	124	124	-	4	24	17	7	-	10	19	20	21	76	62	14	48	6	11	5	24	2
		7%	7%	-	4%	10%	9%	2%	-	5%	7%	7%	11%	8%	8%	7%	6%	6%	8%	5%	8%	1%
Disagree strongly	(1)	36	36	-	4	3	5	7	-	5	4	3	1	19	18	1	17	-	4	1	11	1
		2%	2%	-	4%	1%	3%	4%	-	3%	1%	1%	*	2%	2%	*	2%	-	3%	1%	4%	1%
NET: Disagree		160	160	-	7	27	21	15	-	15	22	23	22	95	80	15	65	6	15	6	35	3
		9%	9%	-	8%	11%	12%	8%	-	8%	9%	9%	12%	9%	10%	7%	8%	6%	11%	7%	12%	2%
Don't know		95	95	-	1	9	6	12	-	8	19	25	8	64	56	9	31	4	7	1	12	7
		5%	5%	-	1%	4%	3%	6%	-	4%	7%	9%	4%	6%	7%	4%	4%	4%	5%	2%	4%	5%
Mean		3.43	3.43	-	3.43	3.46	3.37	3.42	-	3.44	3.36	3.41	3.45	3.38	3.36	3.48	3.49	3.61	3.42	3.51	3.38	3.67
Standard deviation		0.72	0.72	-	0.76	0.73	0.76	0.76	-	0.73	0.69	0.70	0.72	0.72	0.74	0.65	0.72	0.60	0.77	0.66	0.80	0.54
Standard error		0.02	0.02	-	0.08	0.05	0.06	0.05	-	0.06	0.05	0.04	0.06	0.02	0.03	0.04	0.03	0.05	0.06	0.07	0.05	0.04

Medical Records Study

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Absolutes/col percents

Table 42

Q9. Thinking about when doctors have asked you to give a description of your past medical history, which of the following, if any, applies to you?

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
I have thought it was useful to make sure my doctor has all the information they need to treat me appropriately	859 49%	416 48%	442 49%	97 44%	123 42%	146 44%	147 48%	132 51%	214 59%	264 54%	243 47%	171 46%	180 46%	135 48%	309 43%
I have thought it was good that the doctor was interested in listening to me and understanding my condition	671 38%	345 40%	325 36%	78 35%	97 33%	102 31%	103 34%	106 41%	184 51%	188 39%	198 38%	151 41%	133 34%	105 37%	255 35%
I have thought it was unnecessary because my doctor has all my notes and can read them	409 23%	202 23%	206 23%	44 20%	73 25%	77 23%	65 22%	59 23%	91 25%	105 22%	107 21%	92 25%	105 27%	61 22%	166 23%
I have found it irritating because every new doctor asks for the same information over and over	257 15%	106 12%	151 17%	37 17%	50 17%	52 16%	52 17%	34 13%	32 9%	62 13%	71 14%	58 15%	67 17%	42 15%	101 14%
None of the above	283 16%	153 18%	130 14%	46 21%	55 19%	57 17%	48 16%	40 15%	38 11%	67 14%	93 18%	58 15%	66 17%	37 13%	150 21%

Medical Records Study

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Absolutes/col percents

Table 42

Q9. Thinking about when doctors have asked you to give a description of your past medical history, which of the following, if any, applies to you?

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
I have thought it was useful to make sure my doctor has all the information they need to treat me appropriately	859 49%	859 49%	-	37 40%	105 44%	81 45%	93 49%	85 53%	-	100 52%	123 48%	132 50%	103 55%	443 44%	343 44%	100 46%	416 54%	58 53%	70 52%	48 52%	177 60%	62 46%
I have thought it was good that the doctor was interested in listening to me and understanding my condition	671 38%	671 38%	-	36 39%	86 36%	72 40%	75 39%	52 33%	-	84 44%	108 42%	88 33%	70 37%	360 36%	274 35%	85 39%	311 41%	40 37%	38 28%	41 45%	148 50%	44 33%
I have thought it was unnecessary because my doctor has all my notes and can read them	409 23%	409 23%	-	36 38%	59 25%	39 21%	46 24%	44 28%	-	41 21%	44 17%	55 21%	46 24%	228 23%	175 22%	52 24%	181 24%	29 26%	32 23%	36 39%	55 19%	29 22%
I have found it irritating because every new doctor asks for the same information over and over	257 15%	257 15%	-	18 19%	38 16%	16 9%	27 14%	22 14%	-	33 17%	41 16%	35 13%	27 14%	142 14%	110 14%	32 15%	115 15%	18 16%	34 25%	16 17%	18 6%	31 23%
None of the above	283 16%	283 16%	-	13 14%	36 15%	32 17%	30 16%	26 16%	-	27 14%	42 16%	49 19%	28 15%	187 19%	156 20%	30 14%	97 13%	17 16%	22 16%	7 8%	33 11%	18 13%

Medical Records Study

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Absolutes/col percents

Table 43

Q10. As part of the move towards providing more healthcare services and information online, the Government have proposed that you should be able to email your doctor for 'routine support'. If you were to email you doctor for what you considered to be 'routine support', how quickly would you expect to receive a response?

Base: All respondents

	Total	Gender		Age						Social Grade				Employment Sector		
		Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private	
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675	
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720	
NET: Up to 12 hours	637 36%	299 35%	337 37%	61 28%	133 46%	128 38%	102 34%	82 32%	131 36%	167 34%	176 34%	152 41%	142 36%	116 41%	253 35%	
NET: 12-24 hours	313 18%	155 18%	157 17%	42 19%	32 11%	50 15%	45 15%	55 21%	89 25%	101 21%	87 17%	48 13%	75 19%	38 14%	122 17%	
NET: Over 24 hours	438 25%	218 25%	220 24%	65 30%	76 26%	85 26%	81 27%	67 26%	65 18%	118 24%	159 31%	79 21%	82 21%	74 26%	190 26%	
Under one hour	(0.5) 4%	69 4%	33 4%	36 4%	4 2%	22 8%	16 5%	9 3%	8 3%	10 3%	13 3%	15 4%	17 6%	25 6%	11 4%	33 5%
From one hour 1 up to 3 hours	(2) 16%	280 16%	119 14%	162 18%	35 16%	49 17%	60 18%	53 17%	30 12%	54 15%	65 14%	77 15%	69 18%	70 18%	106 21%	15%
From 3 hours up to 12 hours	(7.5) 16%	287 16%	147 17%	140 15%	22 10%	62 21%	52 16%	40 13%	44 17%	67 19%	89 18%	84 16%	66 18%	48 12%	45 16%	114 16%
From 12 hours up to 24 hours	(18) 18%	313 18%	155 18%	157 17%	42 19%	32 11%	50 15%	45 15%	55 21%	89 25%	101 21%	87 17%	48 13%	75 19%	38 14%	122 17%
From 1 day up to 3 days	(48) 17%	305 17%	148 17%	157 17%	49 22%	46 16%	59 18%	56 19%	50 19%	46 13%	89 18%	108 21%	48 13%	60 15%	44 16%	133 18%
From 3 days up to 7 days	(120) 4%	79 4%	44 5%	35 4%	7 3%	18 6%	14 4%	12 4%	13 5%	14 4%	20 4%	30 6%	18 5%	11 3%	19 7%	33 5%
From 1 week up to 2 weeks	(252) 2%	32 2%	14 2%	19 2%	8 4%	5 2%	8 2%	7 2%	1 *	3 1%	8 2%	11 2%	5 1%	8 2%	4 1%	15 2%
2 weeks or longer	(500) 1%	22 1%	12 1%	10 1%	2 1%	8 3%	4 1%	4 1%	3 1%	1 *	2 *	9 2%	7 2%	4 1%	7 3%	9 1%
I would never email my local doctor or GP for 'routine support'	308 17%	154 18%	155 17%	40 18%	40 14%	47 14%	62 20%	49 19%	71 20%	76 16%	82 16%	79 21%	71 18%	43 15%	127 18%	
Don't know	70 4%	34 4%	36 4%	13 6%	11 4%	23 7%	13 4%	6 2%	4 1%	22 5%	13 3%	14 4%	20 5%	11 4%	29 4%	
Mean (hours)	37	39	36	42	43	38	42	34	27	32	44	40	33	44	39	
Standard deviation	74	76	72	74	94	77	82	64	47	55	82	88	69	93	75	
Standard error	2	3	3	6	6	4	5	4	3	3	4	6	4	6	3	

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Absolutes/col percents

Table 43

Q10. As part of the move towards providing more healthcare services and information online, the Government have proposed that you should be able to email your doctor for 'routine support'. If you were to email you doctor for what you considered to be 'routine support', how quickly would you expect to receive a response?

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Median	9.42	10.01	8.83	13.33	6.38	8.24	10.24	11.31	8.83	10.22	11.73	6.48	8.59	7.30	10.02

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Absolutes/col percents

Table 43

Q10. As part of the move towards providing more healthcare services and information online, the Government have proposed that you should be able to email your doctor for 'routine support'. If you were to email you doctor for what you considered to be 'routine support', how quickly would you expect to receive a response?

Base: All respondents

	Region												Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
NET: Up to 12 hours	637	637	-	30	90	67	82	55	-	60	92	95	66	369	286	83	268	31	33	40	94	70
	36%	36%	-	32%	37%	37%	43%	34%	-	31%	36%	36%	35%	37%	36%	38%	35%	29%	25%	44%	32%	52%
NET: 12-24 hours	313	313	-	14	49	24	40	33	-	36	42	44	31	160	126	34	153	20	24	23	69	17
	18%	18%	-	15%	20%	13%	21%	21%	-	19%	16%	17%	16%	16%	16%	16%	20%	18%	18%	26%	23%	12%
NET: Over 24 hours	438	438	-	22	54	51	30	40	-	54	61	69	56	264	205	58	175	30	51	9	62	22
	25%	25%	-	24%	23%	28%	16%	25%	-	28%	24%	26%	30%	26%	26%	27%	23%	27%	38%	10%	21%	16%
Under one hour	(0.5)	69	69	-	3	6	7	14	-	9	12	10	2	44	33	11	25	4	3	2	5	10
		4%	4%	-	3%	2%	4%	7%	-	5%	5%	4%	1%	4%	4%	5%	3%	4%	2%	3%	2%	8%
From one hour 1 up to 3 hours	(2)	280	280	-	12	36	31	41	-	22	41	43	26	166	128	38	114	18	16	23	26	32
		16%	16%	-	13%	15%	17%	22%	-	11%	16%	16%	14%	17%	16%	18%	15%	16%	12%	25%	9%	23%
From 3 hours up to 12 hours	(7.5)	287	287	-	15	48	29	28	-	29	39	42	37	158	125	33	129	10	14	15	62	28
		16%	16%	-	17%	20%	16%	15%	-	15%	15%	16%	20%	16%	16%	15%	17%	9%	10%	16%	21%	21%
From 12 hours up to 24 hours	(18)	313	313	-	14	49	24	40	-	36	42	44	31	160	126	34	153	20	24	23	69	17
		18%	18%	-	15%	20%	13%	21%	-	19%	16%	17%	16%	16%	16%	16%	20%	18%	18%	26%	23%	12%
From 1 day up to 3 days	(48)	305	305	-	15	41	34	22	-	32	37	55	41	177	134	44	128	23	34	4	48	17
		17%	17%	-	16%	17%	19%	12%	-	17%	14%	21%	22%	18%	17%	20%	17%	22%	25%	5%	16%	13%
From 3 days up to 7 days	(120)	79	79	-	5	6	10	6	-	15	12	8	7	52	43	9	27	6	6	2	12	1
		4%	4%	-	5%	2%	6%	3%	-	8%	5%	3%	4%	5%	5%	4%	3%	5%	4%	2%	4%	1%
From 1 week up to 2 weeks	(252)	32	32	-	1	6	7	1	-	4	7	3	5	19	16	3	14	*	8	2	1	3
		2%	2%	-	1%	2%	4%	1%	-	2%	3%	1%	3%	2%	2%	1%	2%	*	6%	2%	*	2%
2 weeks or longer	(500)	22	22	-	1	2	1	2	-	3	5	4	3	16	13	3	6	-	4	1	1	1
		1%	1%	-	1%	1%	*	1%	-	2%	2%	2%	2%	2%	2%	1%	-	3%	1%	*	*	1%
I would never email my local doctor or GP for 'routine support'	308	308	-	26	43	34	31	28	-	33	46	42	26	170	135	35	138	21	18	19	65	16
		17%	17%	-	28%	18%	16%	17%	-	17%	18%	16%	14%	17%	17%	16%	18%	19%	13%	20%	22%	12%
Don't know	70	70	-	1	5	5	7	4	-	9	17	13	9	39	33	7	31	7	9	-	4	11
		4%	4%	-	1%	2%	2%	3%	-	5%	7%	5%	5%	4%	4%	3%	4%	6%	6%	-	1%	8%
Mean (hours)	37	37	-	38	33	39	25	34	-	45	44	36	41	40	41	36	33	29	61	29	27	24

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 43

Q10. As part of the move towards providing more healthcare services and information online, the Government have proposed that you should be able to email your doctor for 'routine support'. If you were to email you doctor for what you considered to be 'routine support', how quickly would you expect to receive a response?

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Standard deviation	74	74	-	74	65	65	56	63	-	83	92	75	80	80	82	72	65	34	103	75	41	59
Standard error	2	2	-	9	5	6	4	6	-	7	7	5	7	3	4	5	3	3	9	9	3	5
Median	9.42	9.42	-	9.60	8.86	9.34	6.36	10.42	-	11.97	8.82	9.77	10.97	9.31	9.39	9.01	9.53	12.37	16.73	6.13	10.33	4.44

Medical Records Study

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Absolutes/col percents

Table 44
Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
- Summary
Base: All respondents

	Q11. Summary							
	My GP has enough time for me	I see the same GP every time I have an appointment	I think that my GP listens to me	I think that my GP is good at providing me with different choices or treatment options	I think that my GP gets me access to the best healthcare available	I value my relationship with my GP	My GP always provides good advice and care	I have never visited a GP
Unweighted base	1766	1766	1766	1766	1766	1766	1766	1766
Weighted base	1766	1766	1766	1766	1766	1766	1766	1766
Agree	1062 60%	648 37%	1306 74%	1126 64%	1095 62%	1162 66%	1265 72%	89 5%
Disagree	522 30%	1026 58%	282 16%	336 19%	328 19%	339 19%	292 17%	1605 91%
Don't know	183 10%	92 5%	178 10%	304 17%	343 19%	265 15%	210 12%	72 4%

Medical Records Study
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Absolutes/col percents

Table 45

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- My GP has enough time for me

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	1062 60%	563 65%	499 55%	99 45%	151 52%	188 57%	166 55%	176 68%	282 79%	292 60%	322 62%	217 58%	231 59%	162 57%	399 55%
Disagree	522 30%	215 25%	307 34%	75 34%	108 37%	113 34%	96 32%	65 25%	66 18%	145 30%	147 28%	113 30%	117 30%	92 33%	225 31%
Don't know	183 10%	83 10%	100 11%	47 21%	33 11%	31 9%	41 13%	19 7%	11 3%	48 10%	48 9%	43 12%	44 11%	28 10%	95 13%

Medical Records Study

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Absolutes/col percents

Table 45

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- My GP has enough time for me

Base: All respondents

	Region												Which of the following best describes your current working status?									
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	1062	1062	-	59	145	111	125	102	-	113	133	156	118	561	430	131	501	63	67	68	237	66
	60%	60%	-	63%	60%	61%	66%	64%	-	59%	51%	59%	63%	56%	55%	60%	66%	58%	49%	74%	81%	49%
Disagree	522	522	-	26	71	43	45	43	-	66	98	75	54	317	256	61	204	30	46	19	50	60
	30%	30%	-	28%	30%	24%	24%	27%	-	35%	38%	28%	29%	32%	33%	28%	27%	28%	34%	20%	17%	45%
Don't know	183	183	-	8	25	27	21	14	-	13	27	32	16	123	98	25	59	16	23	5	7	9
	10%	10%	-	9%	10%	15%	11%	9%	-	7%	11%	12%	9%	12%	13%	12%	8%	14%	17%	6%	2%	6%

Medical Records Study
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Absolutes/col percents

Table 46

**Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
 - I see the same GP every time I have an appointment**

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	648 37%	357 41%	291 32%	60 27%	108 37%	126 38%	106 35%	99 38%	149 41%	170 35%	195 38%	130 35%	153 39%	88 31%	273 38%
Disagree	1026 58%	454 53%	572 63%	141 64%	158 54%	193 58%	175 58%	154 59%	204 57%	293 60%	291 56%	220 59%	223 57%	180 64%	397 55%
Don't know	92 5%	50 6%	42 5%	19 9%	27 9%	13 4%	21 7%	6 2%	6 2%	22 4%	31 6%	23 6%	17 4%	15 5%	50 7%

Medical Records Study

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Absolutes/col percents

Table 46

**Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
- I see the same GP every time I have an appointment**

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	648 37%	648 37%	-	29 31%	75 31%	62 34%	79 42%	59 37%	-	67 35%	112 44%	91 34%	74 39%	361 36%	287 37%	74 34%	287 38%	35 32%	40 30%	36 39%	127 43%	49 36%
Disagree	1026 58%	1026 58%	-	61 66%	154 64%	103 57%	100 53%	97 61%	-	118 62%	126 49%	159 60%	108 58%	576 58%	443 56%	133 61%	450 59%	66 60%	83 61%	55 59%	164 56%	82 61%
Don't know	92 5%	92 5%	-	3 3%	12 5%	16 9%	11 6%	4 2%	-	7 3%	20 8%	14 5%	6 3%	64 6%	54 7%	10 5%	28 4%	8 8%	12 9%	1 2%	2 1%	4 3%

Medical Records Study
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Absolutes/col percents

Table 47

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- I think that my GP listens to me

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	1306 74%	673 78%	633 70%	150 68%	184 63%	232 70%	212 70%	213 82%	316 88%	369 76%	390 76%	257 69%	290 74%	213 76%	485 67%
Disagree	282 16%	108 13%	174 19%	43 19%	71 24%	63 19%	57 19%	25 9%	23 6%	73 15%	70 14%	79 21%	60 15%	50 18%	140 19%
Don't know	178 10%	79 9%	98 11%	28 13%	37 13%	37 11%	34 11%	22 8%	20 6%	42 9%	56 11%	37 10%	42 11%	19 7%	95 13%

Medical Records Study

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Absolutes/col percents

Table 47

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- I think that my GP listens to me

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	1306	1306	-	73	178	127	148	130	-	130	183	195	142	698	542	156	608	81	99	75	262	92
	74%	74%	-	78%	74%	70%	78%	82%	-	68%	71%	74%	76%	70%	69%	72%	80%	74%	73%	82%	89%	68%
Disagree	282	282	-	14	35	29	24	14	-	42	50	38	36	190	154	36	92	14	22	11	12	32
	16%	16%	-	15%	15%	16%	13%	8%	-	22%	19%	14%	19%	19%	20%	17%	12%	13%	17%	12%	4%	24%
Don't know	178	178	-	7	28	25	18	15	-	20	26	30	9	114	88	25	64	14	14	6	19	11
	10%	10%	-	7%	12%	14%	9%	10%	-	10%	10%	11%	5%	11%	11%	12%	8%	13%	10%	6%	7%	8%

Medical Records Study
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Absolutes/col percents

Table 48

**Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
 - I think that my GP is good at providing me with different choices or treatment options**

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	1126 64%	593 69%	533 59%	114 52%	181 62%	206 62%	178 59%	187 72%	261 73%	308 64%	332 64%	226 61%	260 66%	187 66%	432 60%
Disagree	336 19%	118 14%	218 24%	59 27%	69 24%	78 24%	59 19%	30 12%	40 11%	87 18%	92 18%	82 22%	75 19%	53 19%	157 22%
Don't know	304 17%	149 17%	155 17%	48 22%	42 14%	47 14%	66 22%	42 16%	58 16%	90 18%	93 18%	65 17%	57 14%	41 15%	130 18%

Medical Records Study

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Absolutes/col percents

Table 48

**Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
- I think that my GP is good at providing me with different choices or treatment options**

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	1126 64%	1126 64%	-	59 64%	162 67%	108 60%	124 65%	105 66%	-	112 58%	160 62%	169 64%	127 68%	620 62%	482 61%	138 63%	507 66%	68 63%	70 52%	71 77%	215 73%	83 61%
Disagree	336 19%	336 19%	-	23 24%	43 18%	31 17%	36 19%	25 15%	-	44 23%	55 21%	43 16%	36 19%	211 21%	166 21%	44 20%	125 16%	20 18%	34 25%	17 18%	22 7%	33 25%
Don't know	304 17%	304 17%	-	11 12%	35 15%	43 23%	30 16%	30 19%	-	36 19%	44 17%	51 19%	24 13%	171 17%	136 17%	35 16%	132 17%	21 19%	31 23%	5 5%	57 19%	19 14%

Medical Records Study
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Absolutes/col percents

Table 49

**Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
 - I think that my GP gets me access to the best healthcare available**

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	1095 62%	563 65%	533 59%	111 50%	151 52%	193 58%	173 57%	188 73%	279 78%	307 63%	336 65%	215 58%	237 61%	173 61%	404 56%
Disagree	328 19%	136 16%	192 21%	51 23%	84 29%	81 24%	59 19%	31 12%	23 6%	78 16%	87 17%	87 23%	77 20%	65 23%	159 22%
Don't know	343 19%	162 19%	181 20%	59 27%	57 20%	58 17%	71 23%	41 16%	58 16%	100 21%	94 18%	71 19%	78 20%	44 16%	156 22%

Medical Records Study

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Absolutes/col percents

Table 49

**Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?
- I think that my GP gets me access to the best healthcare available**

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	1095 62%	1095 62%	-	62 66%	161 67%	103 57%	124 66%	102 64%	-	111 58%	143 55%	166 63%	123 66%	577 58%	436 56%	141 65%	518 68%	66 60%	73 54%	68 74%	235 80%	76 56%
Disagree	328 19%	328 19%	-	21 23%	41 17%	31 17%	34 18%	20 12%	-	49 25%	60 23%	42 16%	29 16%	225 22%	186 24%	39 18%	103 14%	18 17%	31 23%	15 16%	8 3%	32 24%
Don't know	343 19%	343 19%	-	10 11%	39 16%	47 26%	32 17%	38 24%	-	33 17%	55 21%	55 21%	35 19%	200 20%	163 21%	37 17%	143 19%	25 23%	31 23%	9 10%	51 17%	26 20%

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Absolutes/col percents

Table 50

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- I value my relationship with my GP

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	1162 66%	621 72%	541 60%	90 41%	173 59%	216 65%	183 60%	198 76%	302 84%	318 66%	341 66%	236 63%	267 68%	180 64%	438 61%
Disagree	339 19%	130 15%	208 23%	79 36%	75 26%	62 19%	63 21%	32 12%	28 8%	94 19%	102 20%	79 21%	64 16%	61 22%	170 24%
Don't know	265 15%	109 13%	156 17%	51 23%	44 15%	53 16%	57 19%	29 11%	30 8%	72 15%	73 14%	58 16%	61 16%	41 14%	113 16%

Medical Records Study

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Absolutes/col percents

Table 50

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- I value my relationship with my GP

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	1162 66%	1162 66%	-	62 67%	155 64%	116 64%	137 72%	123 77%	-	118 61%	156 61%	164 62%	131 70%	618 62%	480 61%	137 63%	545 71%	70 64%	67 49%	77 83%	248 84%	84 62%
Disagree	339 19%	339 19%	-	21 22%	49 20%	31 17%	27 14%	17 10%	-	47 25%	62 24%	49 19%	35 19%	231 23%	178 23%	53 24%	107 14%	17 16%	37 28%	10 11%	17 6%	26 19%
Don't know	265 15%	265 15%	-	10 11%	37 15%	34 19%	26 14%	20 13%	-	27 14%	40 15%	50 19%	21 11%	153 15%	126 16%	27 12%	112 15%	22 20%	31 23%	5 5%	29 10%	25 19%

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Absolutes/col percents

Table 51

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- My GP always provides good advice and care

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	1265 72%	645 75%	620 68%	133 60%	185 63%	236 71%	209 69%	203 78%	298 83%	354 73%	368 71%	256 69%	287 73%	201 71%	483 67%
Disagree	292 17%	116 13%	176 19%	45 20%	66 23%	67 20%	53 18%	31 12%	29 8%	77 16%	74 14%	78 21%	63 16%	51 18%	147 20%
Don't know	210 12%	100 12%	110 12%	42 19%	41 14%	28 9%	40 13%	25 10%	32 9%	54 11%	74 14%	39 11%	42 11%	30 11%	90 12%

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 51

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- My GP always provides good advice and care

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	1265 72%	1265 72%	-	70 75%	172 71%	129 71%	144 76%	126 79%	-	128 67%	172 67%	188 72%	134 71%	684 68%	529 67%	155 71%	580 76%	82 75%	83 62%	77 84%	247 84%	91 67%
Disagree	292 17%	292 17%	-	17 19%	39 16%	26 14%	25 13%	19 12%	-	42 22%	50 19%	40 15%	35 18%	198 20%	160 20%	38 17%	94 12%	14 13%	26 19%	10 11%	18 6%	26 19%
Don't know	210 12%	210 12%	-	6 6%	31 13%	27 15%	20 11%	14 9%	-	22 12%	36 14%	35 13%	19 10%	120 12%	95 12%	24 11%	90 12%	13 12%	26 19%	5 5%	28 10%	18 14%

Medical Records Study
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Absolutes/col percents

Table 52

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- I have never visited a GP

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Agree	89 5%	50 6%	39 4%	22 10%	28 10%	22 7%	10 3%	3 1%	3 1%	20 4%	38 7%	14 4%	16 4%	22 8%	45 6%
Disagree	1605 91%	770 89%	835 92%	187 85%	246 84%	298 90%	269 89%	252 97%	354 98%	449 93%	455 88%	342 92%	359 92%	250 89%	635 88%
Don't know	72 4%	41 5%	31 3%	12 5%	18 6%	11 3%	23 8%	5 2%	3 1%	15 3%	23 4%	17 5%	16 4%	11 4%	40 6%

Medical Records Study

ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 52

Q11. Do you agree or disagree with each of the following statements concerning your relationship with your GP?

- I have never visited a GP

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Agree	89 5%	89 5%	-	2 2%	4 1%	7 4%	6 3%	12 7%	-	5 3%	41 16%	5 2%	7 4%	67 7%	60 8%	6 3%	22 3%	4 4%	10 8%	1 1%	1 *	6 4%
Disagree	1605 91%	1605 91%	-	87 94%	229 95%	163 90%	177 93%	144 90%	-	179 93%	205 79%	247 94%	175 93%	885 88%	681 87%	204 94%	721 94%	99 91%	119 88%	91 99%	288 98%	123 92%
Don't know	72 4%	72 4%	-	4 4%	8 3%	11 6%	6 3%	4 2%	-	9 4%	13 5%	12 4%	6 3%	50 5%	43 5%	7 3%	22 3%	6 6%	6 4%	-	5 2%	5 4%

Medical Records Study

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Absolutes/col percents

Table 53

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Summary

Base: All respondents

	Q12. Summary								
	Speed of referrals	Choice over referrals or specialist services	Access to choice of treatments and medications	Ease of booking an appointment with my GP	Ease of contacting my GP	Overall quality of my care	Trust in my GP	Coordination of my care between health professionals	Health and care services designed to work together and fit around me
Unweighted base	1766	1766	1766	1766	1766	1766	1766	1766	1766
Weighted base	1766	1766	1766	1766	1766	1766	1766	1766	1766
Improve	576 33%	617 35%	634 36%	421 24%	411 23%	543 31%	466 26%	591 33%	569 32%
Worsen	376 21%	347 20%	347 20%	390 22%	389 22%	349 20%	231 13%	325 18%	326 18%
It will not be affected at all	423 24%	422 24%	433 25%	636 36%	666 38%	531 30%	775 44%	438 25%	427 24%
Don't know	391 22%	380 22%	352 20%	319 18%	300 17%	343 19%	294 17%	412 23%	444 25%

Medical Records Study

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Absolutes/col percents

Table 54

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Speed of referrals

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	576 33%	280 33%	296 33%	87 39%	86 29%	110 33%	87 29%	79 31%	128 36%	180 37%	196 38%	84 23%	116 30%	106 37%	212 30%
Worsen	376 21%	188 22%	188 21%	29 13%	74 25%	74 22%	64 21%	59 23%	75 21%	110 23%	102 20%	80 21%	83 21%	60 21%	154 21%
It will not be affected at all	423 24%	228 27%	195 22%	47 21%	73 25%	59 18%	83 28%	69 26%	93 26%	101 21%	115 22%	115 31%	91 23%	57 20%	181 25%
Don't know	391 22%	164 19%	227 25%	58 26%	59 20%	89 27%	68 23%	53 20%	63 18%	94 19%	103 20%	93 25%	101 26%	60 21%	172 24%

Medical Records Study

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Absolutes/col percents

Table 54

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Speed of referrals

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	576	576	-	30	72	49	58	58	-	66	91	81	71	318	242	76	258	34	53	35	105	32
	33%	33%	-	32%	30%	27%	30%	36%	-	34%	35%	31%	38%	32%	31%	35%	34%	31%	39%	38%	36%	24%
Worsen	376	376	-	27	55	36	55	29	-	30	53	50	41	214	168	46	162	15	23	29	59	36
	21%	21%	-	29%	23%	20%	29%	18%	-	15%	21%	19%	22%	21%	21%	21%	21%	14%	17%	32%	20%	27%
It will not be affected at all	423	423	-	17	65	51	38	34	-	61	49	68	40	238	188	51	185	31	23	15	81	35
	24%	24%	-	18%	27%	28%	20%	21%	-	32%	19%	26%	21%	24%	24%	23%	24%	28%	17%	17%	28%	26%
Don't know	391	391	-	19	49	44	40	39	-	36	65	64	35	231	187	45	160	29	36	13	49	32
	22%	22%	-	21%	20%	24%	21%	24%	-	18%	25%	24%	19%	23%	24%	21%	21%	27%	27%	14%	17%	24%

Medical Records Study
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Absolutes/col percents

Table 55

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Choice over referrals or specialist services

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	617 35%	301 35%	316 35%	89 40%	91 31%	105 32%	97 32%	87 34%	148 41%	189 39%	198 38%	102 27%	127 32%	91 32%	250 35%
Worsen	347 20%	168 19%	179 20%	23 10%	69 24%	74 22%	69 23%	55 21%	58 16%	106 22%	94 18%	77 21%	69 18%	73 26%	130 18%
It will not be affected at all	422 24%	228 27%	194 21%	56 25%	61 21%	76 23%	69 23%	66 25%	95 27%	107 22%	117 23%	99 27%	99 25%	54 19%	180 25%
Don't know	380 22%	164 19%	217 24%	53 24%	72 25%	77 23%	68 22%	52 20%	58 16%	82 17%	107 21%	95 25%	96 25%	64 23%	161 22%

Medical Records Study

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Absolutes/col percents

Table 55

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Choice over referrals or specialist services

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	617	617	-	33	82	59	73	63	-	67	88	78	73	341	266	75	276	32	54	39	114	36
	35%	35%	-	36%	34%	33%	39%	40%	-	35%	34%	30%	39%	34%	34%	35%	36%	30%	40%	43%	39%	27%
Worsen	347	347	-	23	53	35	39	25	-	29	59	45	39	202	160	42	144	17	20	21	46	40
	20%	20%	-	25%	22%	19%	20%	16%	-	15%	23%	17%	21%	20%	20%	19%	19%	16%	15%	23%	16%	30%
It will not be affected at all	422	422	-	21	58	42	38	38	-	56	54	72	42	234	179	55	188	23	35	20	81	29
	24%	24%	-	22%	24%	23%	20%	24%	-	29%	21%	27%	22%	23%	23%	25%	25%	21%	26%	22%	27%	22%
Don't know	380	380	-	16	48	45	39	33	-	40	58	68	34	224	180	45	156	36	26	12	53	29
	22%	22%	-	17%	20%	25%	21%	20%	-	21%	22%	26%	18%	22%	23%	21%	20%	33%	19%	13%	18%	22%

Medical Records Study
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Absolutes/col percents

Table 56

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Access to choice of treatments and medications

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	634 36%	302 35%	332 37%	89 40%	100 34%	112 34%	114 38%	82 32%	136 38%	199 41%	196 38%	95 25%	144 37%	109 39%	253 35%
Worsen	347 20%	157 18%	190 21%	25 11%	61 21%	87 26%	62 21%	57 22%	55 15%	98 20%	91 18%	83 22%	75 19%	57 20%	139 19%
It will not be affected at all	433 25%	252 29%	181 20%	54 25%	67 23%	64 19%	65 22%	70 27%	113 32%	103 21%	131 25%	102 27%	98 25%	58 21%	176 24%
Don't know	352 20%	149 17%	203 22%	52 24%	64 22%	68 21%	62 20%	51 20%	54 15%	85 18%	99 19%	94 25%	74 19%	57 20%	152 21%

Medical Records Study

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Absolutes/col percents

Table 56

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Access to choice of treatments and medications

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	634	634	-	32	77	57	74	75	-	73	92	81	73	362	278	85	272	41	52	35	104	41
	36%	36%	-	35%	32%	31%	39%	47%	-	38%	36%	31%	39%	36%	35%	39%	36%	38%	38%	38%	35%	30%
Worsen	347	347	-	23	56	31	39	29	-	30	54	47	39	196	157	40	150	20	26	24	45	36
	20%	20%	-	24%	23%	17%	20%	18%	-	15%	21%	18%	21%	20%	20%	18%	20%	18%	19%	26%	15%	27%
It will not be affected at all	433	433	-	23	64	49	42	27	-	57	58	74	38	234	181	53	199	25	29	22	95	28
	25%	25%	-	25%	27%	27%	22%	17%	-	29%	22%	28%	20%	23%	23%	24%	26%	23%	21%	24%	32%	21%
Don't know	352	352	-	14	43	44	35	29	-	33	55	61	37	209	169	40	143	23	29	11	50	30
	20%	20%	-	16%	18%	24%	18%	18%	-	17%	21%	23%	20%	21%	22%	18%	19%	21%	21%	12%	17%	22%

Medical Records Study

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Absolutes/col percents

Table 57

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Ease of booking an appointment with my GP

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	421 24%	193 22%	228 25%	64 29%	83 28%	86 26%	67 22%	51 20%	70 19%	106 22%	140 27%	77 21%	98 25%	80 28%	182 25%
Worsen	390 22%	189 22%	200 22%	33 15%	70 24%	85 26%	74 24%	58 23%	70 20%	113 23%	110 21%	72 19%	94 24%	66 23%	152 21%
It will not be affected at all	636 36%	347 40%	289 32%	70 32%	84 29%	95 29%	105 35%	111 43%	171 48%	184 38%	178 34%	151 41%	123 31%	85 30%	234 33%
Don't know	319 18%	131 15%	188 21%	55 25%	55 19%	65 20%	57 19%	39 15%	48 13%	81 17%	88 17%	73 20%	76 19%	52 19%	152 21%

Medical Records Study

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Absolutes/col percents

Table 57

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Ease of booking an appointment with my GP

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of England	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	421	421	-	28	48	34	50	46	-	45	70	52	48	262	203	59	159	21	32	23	53	29
	24%	24%	-	30%	20%	19%	26%	29%	-	24%	27%	20%	26%	26%	26%	27%	21%	19%	24%	26%	18%	21%
Worsen	390	390	-	26	67	34	38	35	-	30	69	50	40	217	173	44	173	22	31	20	57	44
	22%	22%	-	28%	28%	19%	20%	22%	-	16%	27%	19%	21%	22%	22%	20%	23%	20%	23%	21%	19%	33%
It will not be affected at all	636	636	-	23	87	74	66	53	-	85	72	104	71	318	233	86	318	41	48	41	147	40
	36%	36%	-	25%	36%	41%	35%	33%	-	44%	28%	40%	38%	32%	30%	40%	42%	37%	36%	45%	50%	30%
Don't know	319	319	-	16	40	38	36	26	-	32	47	56	28	204	176	28	115	25	24	7	36	22
	18%	18%	-	17%	16%	21%	19%	16%	-	16%	18%	21%	15%	20%	22%	13%	15%	23%	18%	8%	12%	16%

Medical Records Study

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Absolutes/col percents

Table 58

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Ease of contacting my GP

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	411 23%	189 22%	222 25%	70 32%	72 25%	91 27%	62 20%	47 18%	69 19%	106 22%	124 24%	78 21%	102 26%	72 26%	172 24%
Worsen	389 22%	188 22%	201 22%	32 14%	74 25%	81 24%	75 25%	57 22%	69 19%	115 24%	113 22%	79 21%	82 21%	75 26%	155 22%
It will not be affected at all	666 38%	357 42%	309 34%	69 31%	96 33%	98 30%	113 37%	115 44%	175 49%	189 39%	194 37%	153 41%	131 33%	94 33%	257 36%
Don't know	300 17%	127 15%	173 19%	49 22%	50 17%	61 19%	52 17%	41 16%	47 13%	75 15%	86 17%	63 17%	77 20%	42 15%	135 19%

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Absolutes/col percents

Table 58

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Ease of contacting my GP

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	411	411	-	21	51	38	52	41	-	42	71	49	45	245	193	51	166	24	38	25	49	30
	23%	23%	-	23%	21%	21%	27%	26%	-	22%	27%	19%	24%	24%	25%	24%	22%	22%	28%	27%	17%	23%
Worsen	389	389	-	26	59	33	37	37	-	36	62	52	46	230	182	48	159	19	31	20	55	34
	22%	22%	-	28%	25%	18%	20%	23%	-	18%	24%	20%	24%	23%	23%	22%	21%	17%	23%	22%	19%	25%
It will not be affected at all	666	666	-	29	97	74	65	56	-	83	82	108	71	351	264	87	315	43	39	39	148	45
	38%	38%	-	32%	40%	41%	34%	35%	-	43%	32%	41%	38%	35%	34%	40%	41%	40%	29%	43%	51%	33%
Don't know	300	300	-	16	33	36	35	25	-	32	43	54	25	176	146	31	124	23	27	8	41	26
	17%	17%	-	18%	14%	20%	19%	16%	-	17%	17%	21%	14%	18%	19%	14%	16%	21%	20%	8%	14%	19%

Medical Records Study

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Absolutes/col percents

Table 59

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Overall quality of my care

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	543 31%	259 30%	284 31%	86 39%	91 31%	105 32%	80 27%	68 26%	113 31%	160 33%	173 34%	97 26%	113 29%	93 33%	215 30%
Worsen	349 20%	182 21%	167 18%	28 13%	63 22%	78 24%	66 22%	50 19%	63 18%	100 21%	104 20%	68 18%	77 20%	67 24%	137 19%
It will not be affected at all	531 30%	282 33%	249 27%	54 24%	75 26%	79 24%	100 33%	93 36%	130 36%	134 28%	145 28%	129 34%	124 32%	70 25%	205 28%
Don't know	343 19%	138 16%	205 23%	53 24%	64 22%	69 21%	56 18%	49 19%	53 15%	91 19%	94 18%	79 21%	79 20%	52 18%	162 23%

Medical Records Study

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Absolutes/col percents

Table 59

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Overall quality of my care

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	543	543	-	26	65	46	67	58	-	65	83	73	60	308	241	68	235	33	47	34	88	32
	31%	31%	-	28%	27%	26%	35%	36%	-	34%	32%	28%	32%	31%	31%	31%	31%	31%	35%	37%	30%	24%
Worsen	349	349	-	23	48	36	41	27	-	36	57	40	42	204	165	39	145	20	26	19	45	35
	20%	20%	-	24%	20%	20%	22%	17%	-	19%	22%	15%	22%	20%	21%	18%	19%	18%	19%	21%	15%	26%
It will not be affected at all	531	531	-	24	83	58	45	50	-	64	63	93	49	275	206	69	256	34	34	27	121	40
	30%	30%	-	26%	35%	32%	23%	31%	-	33%	25%	35%	26%	27%	26%	32%	33%	31%	25%	29%	41%	30%
Don't know	343	343	-	20	46	41	37	24	-	27	55	57	36	214	174	41	129	22	28	11	40	28
	19%	19%	-	22%	19%	23%	20%	15%	-	14%	21%	22%	19%	21%	22%	19%	17%	20%	21%	12%	13%	21%

Medical Records Study
ONLINE Fieldwork : 2nd - 4th November 2012

Absolutes/col percents

Table 60

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Trust in my GP

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	466 26%	232 27%	234 26%	65 30%	81 28%	90 27%	67 22%	66 26%	96 27%	130 27%	148 29%	76 20%	112 28%	78 28%	185 26%
Worsen	231 13%	120 14%	111 12%	20 9%	50 17%	52 16%	43 14%	28 11%	38 11%	72 15%	62 12%	54 15%	42 11%	47 17%	90 13%
It will not be affected at all	775 44%	396 46%	379 42%	84 38%	100 34%	131 39%	141 47%	132 51%	186 52%	213 44%	222 43%	168 45%	173 44%	107 38%	307 43%
Don't know	294 17%	113 13%	181 20%	51 23%	61 21%	59 18%	51 17%	33 13%	39 11%	69 14%	85 16%	75 20%	65 17%	49 17%	137 19%

Medical Records Study

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Absolutes/col percents

Table 60

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Trust in my GP

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	466	466	-	31	64	37	56	48	-	52	74	52	53	264	213	51	202	21	38	35	73	35
	26%	26%	-	33%	26%	21%	29%	30%	-	27%	29%	20%	28%	26%	27%	23%	26%	20%	28%	38%	25%	26%
Worsen	231	231	-	15	38	21	31	12	-	24	40	26	23	137	106	32	93	15	19	13	23	24
	13%	13%	-	16%	16%	11%	16%	8%	-	12%	16%	10%	12%	14%	14%	15%	12%	14%	14%	14%	8%	18%
It will not be affected at all	775	775	-	30	109	91	70	69	-	90	94	141	81	415	309	106	360	48	55	39	164	54
	44%	44%	-	32%	45%	50%	37%	43%	-	47%	36%	53%	43%	41%	39%	49%	47%	44%	41%	42%	56%	40%
Don't know	294	294	-	17	30	32	33	31	-	27	50	45	30	186	157	29	108	24	23	5	33	22
	17%	17%	-	18%	12%	18%	17%	19%	-	14%	19%	17%	16%	19%	20%	13%	14%	22%	17%	6%	11%	16%

Medical Records Study

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Absolutes/col percents

Table 61

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Coordination of my care between health professionals

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	591 33%	292 34%	299 33%	79 36%	91 31%	104 31%	91 30%	83 32%	143 40%	180 37%	197 38%	98 26%	115 29%	102 36%	233 32%
Worsen	325 18%	159 18%	166 18%	24 11%	67 23%	75 23%	59 20%	49 19%	51 14%	95 20%	88 17%	65 17%	77 20%	58 21%	130 18%
It will not be affected at all	438 25%	231 27%	207 23%	56 25%	69 24%	76 23%	79 26%	65 25%	94 26%	109 23%	110 21%	115 31%	104 26%	56 20%	183 25%
Don't know	412 23%	179 21%	233 26%	61 28%	65 22%	77 23%	74 24%	62 24%	72 20%	99 20%	121 23%	95 25%	97 25%	66 23%	175 24%

Medical Records Study

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Absolutes/col percents

Table 61

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Coordination of my care between health professionals

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	591 33%	591 33%	-	25 27%	73 30%	58 32%	69 36%	63 39%	-	71 37%	85 33%	76 29%	71 38%	334 33%	256 33%	78 36%	256 34%	31 29%	44 33%	38 41%	109 37%	35 26%
Worsen	325 18%	325 18%	-	28 30%	47 19%	29 16%	35 19%	25 15%	-	30 15%	51 20%	45 17%	37 20%	188 19%	151 19%	36 17%	137 18%	19 18%	24 17%	22 24%	36 12%	36 27%
It will not be affected at all	438 25%	438 25%	-	22 23%	66 27%	52 28%	41 21%	37 23%	-	54 28%	59 23%	68 26%	40 21%	239 24%	185 24%	54 25%	199 26%	30 28%	30 22%	20 22%	84 28%	35 26%
Don't know	412 23%	412 23%	-	19 20%	56 23%	42 23%	45 24%	35 22%	-	38 20%	64 25%	74 28%	40 21%	240 24%	192 24%	48 22%	172 22%	28 25%	38 28%	12 13%	65 22%	29 22%

Medical Records Study

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Absolutes/col percents

Table 62

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Health and care services designed to work together and fit around me

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	1766	777	989	222	292	366	309	285	292	553	497	278	438	268	675
Weighted base	1766	861	905	221	292	332	303	259	360	485	517	373	392	282	720
Improve	569 32%	279 32%	291 32%	83 38%	89 30%	108 33%	89 29%	80 31%	120 33%	181 37%	177 34%	89 24%	123 31%	98 35%	225 31%
Worsen	326 18%	159 18%	167 18%	20 9%	55 19%	76 23%	60 20%	58 22%	56 16%	99 20%	95 18%	63 17%	68 17%	64 23%	124 17%
It will not be affected at all	427 24%	250 29%	177 20%	48 22%	71 24%	73 22%	69 23%	58 22%	107 30%	105 22%	103 20%	121 33%	98 25%	50 18%	178 25%
Don't know	444 25%	173 20%	271 30%	69 31%	78 27%	75 22%	84 28%	62 24%	76 21%	99 20%	142 27%	100 27%	103 26%	70 25%	193 27%

Medical Records Study

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Absolutes/col percents

Table 62

Q12. As part of the NHS reforms, the Government aims to give GPs control of a large part of the NHS budget to buy care for their local populations. With this in mind, how do you think this might change the service that you receive? For each of the following, please say whether you think it will improve, worsen or if you think that it will not be affected at all.

- Health and care services designed to work together and fit around me

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scot-land	North East	North West	York-shire & Humb-erside	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	1766	1766	-	85	259	172	206	151	-	176	242	297	178	943	640	303	823	133	168	80	269	173
Weighted base	1766	1766	-	93	241	181	190	159	-	192	258	263	187	1002	784	217	764	109	135	92	294	135
Improve	569	569	-	29	81	49	63	67	-	64	85	72	59	323	250	73	246	30	47	37	95	37
	32%	32%	-	31%	34%	27%	33%	42%	-	33%	33%	27%	32%	32%	32%	34%	32%	27%	35%	40%	32%	27%
Worsen	326	326	-	19	54	33	40	23	-	30	43	42	40	188	150	38	137	18	22	23	41	33
	18%	18%	-	21%	22%	18%	21%	15%	-	16%	16%	16%	21%	19%	19%	18%	18%	17%	16%	25%	14%	24%
It will not be affected at all	427	427	-	23	62	42	42	28	-	62	51	68	47	228	181	47	199	29	30	17	96	27
	24%	24%	-	25%	26%	23%	22%	18%	-	32%	20%	26%	25%	23%	23%	21%	26%	27%	22%	19%	33%	20%
Don't know	444	444	-	22	44	56	45	40	-	35	80	81	41	262	204	59	182	32	36	15	61	39
	25%	25%	-	23%	18%	31%	24%	25%	-	18%	31%	31%	22%	26%	26%	27%	24%	29%	27%	16%	21%	29%