



# MHP

## NHS Constitution Survey

### **METHODOLOGY NOTE**

ComRes interviewed 2,009 British adults online between 13<sup>th</sup> and 15<sup>th</sup> March 2013. Data were weighted to be demographically representative of all GB adults aged 18+. ComRes is a member of the British Polling Council and abides by its rules.

*All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.*

## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 1

**Q.1 To what extent are you familiar or unfamiliar with the NHS Constitution?****Base: All respondents**

|                    | Gender      |            |            | Age        |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |            |
|--------------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|------------|
|                    | Total       | Male       | Female     | 18-24      | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | AB           | C1         | C2         | DE         | Public            | Private    |
| Unweighted base    | 2009        | 1003       | 1006       | 221        | 353        | 332        | 340        | 313        | 450        | 578          | 605        | 321        | 505        | 233               | 752        |
| Weighted base      | 2009        | 985        | 1024       | 239        | 338        | 338        | 358        | 298        | 437        | 537          | 557        | 438        | 477        | 263               | 862        |
| NET: Familiar      | 629<br>31%  | 326<br>33% | 303<br>30% | 86<br>36%  | 132<br>39% | 104<br>31% | 99<br>28%  | 85<br>29%  | 122<br>28% | 187<br>35%   | 164<br>29% | 145<br>33% | 133<br>28% | 103<br>39%        | 268<br>31% |
| Very familiar      | (4)<br>5%   | 104<br>6%  | 58<br>5%   | 46<br>8%   | 20<br>7%   | 22<br>8%   | 26<br>5%   | 17<br>3%   | 9<br>2%    | 11<br>7%     | 40<br>5%   | 27<br>4%   | 17<br>4%   | 21<br>8%          | 52<br>6%   |
| Fairly familiar    | (3)<br>26%  | 525<br>27% | 268<br>25% | 256<br>28% | 66<br>32%  | 110<br>23% | 78<br>23%  | 82<br>26%  | 76<br>25%  | 111<br>27%   | 148<br>25% | 137<br>29% | 128<br>24% | 112<br>31%        | 216<br>25% |
| Fairly unfamiliar  | (2)<br>43%  | 865<br>43% | 422<br>43% | 443<br>43% | 88<br>37%  | 128<br>38% | 136<br>40% | 155<br>43% | 135<br>45% | 222<br>51%   | 251<br>47% | 216<br>39% | 192<br>44% | 206<br>43%        | 352<br>41% |
| Very unfamiliar    | (1)<br>26%  | 515<br>24% | 236<br>27% | 279<br>27% | 64<br>27%  | 78<br>23%  | 98<br>29%  | 104<br>29% | 78<br>26%  | 93<br>21%    | 99<br>18%  | 177<br>32% | 101<br>23% | 138<br>29%        | 242<br>28% |
| NET: Unfamiliar    | 1380<br>69% | 658<br>67% | 722<br>70% | 153<br>64% | 206<br>61% | 234<br>69% | 259<br>72% | 213<br>71% | 315<br>72% | 350<br>65%   | 394<br>71% | 293<br>67% | 344<br>72% | 160<br>61%        | 594<br>69% |
| Mean               | 2.11        | 2.15       | 2.07       | 2.17       | 2.22       | 2.10       | 2.03       | 2.05       | 2.09       | 2.24         | 2.02       | 2.14       | 2.03       | 2.29              | 2.09       |
| Standard deviation | 0.84        | 0.85       | 0.84       | 0.92       | 0.88       | 0.91       | 0.84       | 0.80       | 0.75       | 0.84         | 0.87       | 0.81       | 0.84       | 0.85              | 0.88       |
| Standard error     | 0.02        | 0.03       | 0.03       | 0.06       | 0.05       | 0.05       | 0.05       | 0.05       | 0.04       | 0.03         | 0.04       | 0.05       | 0.04       | 0.06              | 0.03       |

## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 1

**Q.1 To what extent are you familiar or unfamiliar with the NHS Constitution?****Base: All respondents**

|                    | Region         |            |            |            |                        |               |               |           |            |            |            |            | Q.2 Been referred to hospital |            |
|--------------------|----------------|------------|------------|------------|------------------------|---------------|---------------|-----------|------------|------------|------------|------------|-------------------------------|------------|
|                    | Total          | Scotland   | North East | North West | Yorkshire & Humberside | West Midlands | East Midlands | Wales     | Eastern    | London     | South East | South West | Yes                           | No         |
| Unweighted base    | 2009           | 181        | 80         | 219        | 177                    | 180           | 155           | 110       | 202        | 223        | 310        | 172        | 1019                          | 982        |
| Weighted base      | 2009           | 181        | 80         | 221        | 181                    | 181           | 141           | 100       | 201        | 261        | 281        | 181        | 1006                          | 995        |
| NET: Familiar      | 629<br>31%     | 39<br>21%  | 33<br>41%  | 73<br>33%  | 56<br>31%              | 58<br>32%     | 40<br>29%     | 25<br>25% | 57<br>29%  | 87<br>33%  | 101<br>36% | 58<br>32%  | 360<br>36%                    | 268<br>27% |
| Very familiar      | (4) 104<br>5%  | 6<br>3%    | 7<br>9%    | 10<br>5%   | 12<br>6%               | 9<br>5%       | 7<br>5%       | 3<br>3%   | 15<br>8%   | 13<br>5%   | 19<br>7%   | 3<br>2%    | 72<br>7%                      | 32<br>3%   |
| Fairly familiar    | (3) 525<br>26% | 33<br>18%  | 25<br>31%  | 63<br>28%  | 45<br>25%              | 49<br>27%     | 33<br>24%     | 22<br>22% | 42<br>21%  | 74<br>28%  | 82<br>29%  | 56<br>31%  | 288<br>29%                    | 235<br>24% |
| Fairly unfamiliar  | (2) 865<br>43% | 102<br>57% | 27<br>34%  | 91<br>41%  | 68<br>37%              | 74<br>41%     | 57<br>41%     | 52<br>52% | 87<br>43%  | 109<br>42% | 120<br>43% | 77<br>42%  | 417<br>41%                    | 445<br>45% |
| Very unfamiliar    | (1) 515<br>26% | 40<br>22%  | 20<br>25%  | 57<br>26%  | 57<br>31%              | 49<br>27%     | 43<br>31%     | 23<br>23% | 57<br>28%  | 64<br>25%  | 59<br>21%  | 46<br>25%  | 229<br>23%                    | 282<br>28% |
| NET: Unfamiliar    | 1380<br>69%    | 142<br>79% | 48<br>59%  | 148<br>67% | 125<br>69%             | 123<br>68%    | 100<br>71%    | 75<br>75% | 144<br>71% | 174<br>67% | 180<br>64% | 122<br>68% | 646<br>64%                    | 727<br>73% |
| Mean               | 2.11           | 2.02       | 2.24       | 2.12       | 2.06                   | 2.11          | 2.03          | 2.06      | 2.08       | 2.14       | 2.22       | 2.09       | 2.20                          | 2.02       |
| Standard deviation | 0.84           | 0.73       | 0.94       | 0.85       | 0.90                   | 0.86          | 0.86          | 0.76      | 0.89       | 0.85       | 0.86       | 0.79       | 0.87                          | 0.81       |
| Standard error     | 0.02           | 0.05       | 0.11       | 0.06       | 0.07                   | 0.06          | 0.07          | 0.07      | 0.06       | 0.06       | 0.05       | 0.06       | 0.03                          | 0.03       |

## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 2

**Q.2 In the last three years, has your GP referred you to a hospital for treatment?**

**Base: All respondents**

|                 | Gender      |            |            | Age        |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |            |
|-----------------|-------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|------------|
|                 | Total       | Male       | Female     | 18-24      | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | AB           | C1         | C2         | DE         | Public            | Private    |
| Unweighted base | 2009        | 1003       | 1006       | 221        | 353        | 332        | 340        | 313        | 450        | 578          | 605        | 321        | 505        | 233               | 752        |
| Weighted base   | 2009        | 985        | 1024       | 239        | 338        | 338        | 358        | 298        | 437        | 537          | 557        | 438        | 477        | 263               | 862        |
| Yes             | 1006<br>50% | 443<br>45% | 564<br>55% | 103<br>43% | 131<br>39% | 153<br>45% | 181<br>51% | 169<br>57% | 269<br>62% | 278<br>52%   | 289<br>52% | 201<br>46% | 238<br>50% | 127<br>48%        | 386<br>45% |
| No              | 995<br>50%  | 538<br>55% | 457<br>45% | 132<br>55% | 207<br>61% | 181<br>54% | 177<br>49% | 130<br>43% | 168<br>38% | 259<br>48%   | 265<br>48% | 235<br>54% | 236<br>49% | 136<br>52%        | 470<br>54% |
| Don't know      | 8<br>*      | 4<br>*     | 4<br>*     | 4<br>1%    | 1<br>*     | 4<br>1%    | -<br>-     | -<br>-     | -<br>-     | -<br>-       | 3<br>1%    | 2<br>*     | 4<br>1%    | -<br>-            | 6<br>1%    |

**NHS Constitution Survey**  
**ONLINE Fieldwork : 13th-15th March 2013**

Absolutes/col percents

Table 2

**Q.2 In the last three years, has your GP referred you to a hospital for treatment?****Base: All respondents**

|                 | Region |          |            |            |                        |               |               |       |         |        |            |            | Q.2 Been referred to hospital |      |
|-----------------|--------|----------|------------|------------|------------------------|---------------|---------------|-------|---------|--------|------------|------------|-------------------------------|------|
|                 | Total  | Scotland | North East | North West | Yorkshire & Humberside | West Midlands | East Midlands | Wales | Eastern | London | South East | South West | Yes                           | No   |
| Unweighted base | 2009   | 181      | 80         | 219        | 177                    | 180           | 155           | 110   | 202     | 223    | 310        | 172        | 1019                          | 982  |
| Weighted base   | 2009   | 181      | 80         | 221        | 181                    | 181           | 141           | 100   | 201     | 261    | 281        | 181        | 1006                          | 995  |
| Yes             | 1006   | 101      | 39         | 115        | 80                     | 83            | 73            | 54    | 93      | 139    | 137        | 92         | 1006                          | -    |
|                 | 50%    | 56%      | 49%        | 52%        | 44%                    | 46%           | 52%           | 54%   | 46%     | 53%    | 49%        | 51%        | 100%                          | -    |
| No              | 995    | 80       | 41         | 106        | 101                    | 95            | 66            | 46    | 107     | 121    | 144        | 89         | -                             | 995  |
|                 | 50%    | 44%      | 51%        | 48%        | 56%                    | 53%           | 47%           | 46%   | 53%     | 46%    | 51%        | 49%        | -                             | 100% |
| Don't know      | 8      | 1        | -          | -          | -                      | 3             | 2             | -     | 1       | 2      | -          | -          | -                             | -    |
|                 | *      | *        | -          | -          | -                      | 2%            | 2%            | -     | *       | 1%     | -          | -          | -                             | -    |

## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 3

**Q.3 Thinking about the last time you saw your GP or went to a hospital for treatment, did you see or were you given any information about the NHS Constitution?**

**Base: All respondents**

|  | Gender      |            |            | Age        |            |            |            |            |            | Social Grade |            |            |            | Employment Sector |            |
|--|-------------|------------|------------|------------|------------|------------|------------|------------|------------|--------------|------------|------------|------------|-------------------|------------|
|  | Total       | Male       | Female     | 18-24      | 25-34      | 35-44      | 45-54      | 55-64      | 65+        | AB           | C1         | C2         | DE         | Public            | Private    |
| Unweighted base  | 2009        | 1003       | 1006       | 221        | 353        | 332        | 340        | 313        | 450        | 578          | 605        | 321        | 505        | 233               | 752        |
| Weighted base  | 2009        | 985        | 1024       | 239        | 338        | 338        | 358        | 298        | 437        | 537          | 557        | 438        | 477        | 263               | 862        |
| NET: Yes   | 219<br>11%  | 128<br>13% | 92<br>9%   | 42<br>18%  | 68<br>20%  | 38<br>11%  | 26<br>7%   | 21<br>7%   | 25<br>6%   | 67<br>13%    | 51<br>9%   | 57<br>13%  | 44<br>9%   | 32<br>12%         | 124<br>14% |
| Yes, I was given the information by my GP  | 115<br>6%   | 72<br>7%   | 43<br>4%   | 29<br>12%  | 37<br>11%  | 24<br>7%   | 12<br>3%   | 8<br>3%    | 4<br>1%    | 38<br>7%     | 28<br>5%   | 21<br>5%   | 27<br>6%   | 24<br>9%          | 62<br>7%   |
| Yes, I was given the information by a consultant                                 | 33<br>2%    | 22<br>2%   | 11<br>1%   | 9<br>4%    | 10<br>3%   | 5<br>1%    | 5<br>1%    | 2<br>1%    | 2<br>*     | 15<br>3%     | 5<br>1%    | 5<br>1%    | 7<br>2%    | 7<br>2%           | 14<br>2%   |
| Yes, I was given the information by a nurse                                      | 38<br>2%    | 23<br>2%   | 16<br>2%   | 4<br>2%    | 18<br>5%   | 2<br>*     | 8<br>2%    | 3<br>1%    | 3<br>1%    | 11<br>2%     | 6<br>1%    | 15<br>3%   | 7<br>1%    | 5<br>2%           | 25<br>3%   |
| Yes, I was given the information by a receptionist or other administrative staff | 24<br>1%    | 9<br>1%    | 15<br>1%   | 6<br>2%    | 3<br>1%    | 4<br>1%    | 5<br>2%    | 3<br>1%    | 3<br>1%    | 6<br>1%      | 9<br>2%    | 7<br>1%    | 2<br>*     | 2<br>1%           | 14<br>2%   |
| Yes, I saw the information on a flyer or poster                                  | 45<br>2%    | 25<br>3%   | 20<br>2%   | 5<br>2%    | 12<br>4%   | 9<br>3%    | 3<br>1%    | 5<br>2%    | 11<br>3%   | 18<br>3%     | 9<br>2%    | 13<br>3%   | 5<br>1%    | 2<br>1%           | 27<br>3%   |
| Yes, I saw or was given information from another source (please specify)         | 9<br>*      | 6<br>1%    | 3<br>*     | -<br>-     | 3<br>1%    | *<br>*     | 2<br>1%    | *<br>*     | 3<br>1%    | 3<br>*       | 1<br>*     | 4<br>1%    | 1<br>*     | 4<br>2%           | -<br>-     |
| No, I was not given any information about the NHS Constitution                   | 1514<br>75% | 695<br>71% | 818<br>80% | 166<br>69% | 231<br>68% | 256<br>76% | 264<br>74% | 229<br>77% | 367<br>84% | 406<br>76%   | 428<br>77% | 323<br>74% | 356<br>75% | 185<br>70%        | 610<br>71% |
| Don't know/Do not recall   | 276<br>14%  | 162<br>16% | 114<br>11% | 31<br>13%  | 39<br>11%  | 44<br>13%  | 68<br>19%  | 49<br>16%  | 45<br>10%  | 63<br>12%    | 77<br>14%  | 58<br>13%  | 77<br>16%  | 45<br>17%         | 128<br>15% |

## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 3

#### Q.3 Thinking about the last time you saw your GP or went to a hospital for treatment, did you see or were you given any information about the NHS Constitution?

Base: All respondents

|  | Region      |            |            |            |                        |               |               |           |            |            |            |            | Q.2 Been referred to hospital |            |
|--|-------------|------------|------------|------------|------------------------|---------------|---------------|-----------|------------|------------|------------|------------|-------------------------------|------------|
|  | Total       | Scotland   | North East | North West | Yorkshire & Humberside | West Midlands | East Midlands | Wales     | Eastern    | London     | South East | South West | Yes                           | No         |
| Unweighted base  | 2009        | 181        | 80         | 219        | 177                    | 180           | 155           | 110       | 202        | 223        | 310        | 172        | 1019                          | 982        |
| Weighted base  | 2009        | 181        | 80         | 221        | 181                    | 181           | 141           | 100       | 201        | 261        | 281        | 181        | 1006                          | 995        |
| NET: Yes   | 219<br>11%  | 16<br>9%   | 7<br>9%    | 32<br>15%  | 15<br>9%               | 19<br>11%     | 21<br>15%     | 6<br>6%   | 14<br>7%   | 35<br>14%  | 37<br>13%  | 17<br>9%   | 161<br>16%                    | 58<br>6%   |
| Yes, I was given the information by my GP  | 115<br>6%   | 9<br>5%    | 2<br>2%    | 11<br>5%   | 10<br>6%               | 15<br>8%      | 10<br>7%      | 6<br>6%   | 6<br>3%    | 21<br>8%   | 19<br>7%   | 6<br>3%    | 86<br>9%                      | 29<br>3%   |
| Yes, I was given the information by a consultant                                 | 33<br>2%    | 1<br>1%    | 2<br>3%    | 3<br>1%    | 3<br>2%                | 2<br>1%       | 5<br>4%       | 1<br>1%   | 2<br>1%    | 3<br>1%    | 7<br>2%    | 3<br>1%    | 24<br>2%                      | 9<br>1%    |
| Yes, I was given the information by a nurse                                      | 38<br>2%    | 1<br>1%    | 2<br>2%    | 8<br>4%    | 4<br>2%                | 3<br>1%       | 3<br>2%       | -<br>-    | 3<br>1%    | 6<br>2%    | 4<br>1%    | 5<br>3%    | 31<br>3%                      | 7<br>1%    |
| Yes, I was given the information by a receptionist or other administrative staff | 24<br>1%    | *<br>*     | 1<br>1%    | 5<br>2%    | 3<br>2%                | 1<br>*        | 2<br>2%       | -<br>-    | 1<br>*     | 6<br>2%    | 4<br>1%    | 1<br>*     | 19<br>2%                      | 5<br>1%    |
| Yes, I saw the information on a flyer or poster                                  | 45<br>2%    | 4<br>2%    | 2<br>2%    | 10<br>4%   | 4<br>2%                | 3<br>2%       | 4<br>3%       | 1<br>1%   | 1<br>1%    | 6<br>2%    | 8<br>3%    | 3<br>1%    | 32<br>3%                      | 13<br>1%   |
| Yes, I saw or was given information from another source (please specify)         | 9<br>*      | 1<br>*     | 1<br>1%    | -<br>-     | -<br>-                 | -<br>-        | 1<br>1%       | 3<br>3%   | 1<br>1%    | -<br>-     | 2<br>1%    | -<br>-     | 9<br>1%                       | -<br>-     |
| No, I was not given any information about the NHS Constitution                   | 1514<br>75% | 150<br>83% | 68<br>85%  | 156<br>71% | 141<br>78%             | 123<br>68%    | 100<br>71%    | 88<br>87% | 160<br>80% | 190<br>73% | 207<br>74% | 130<br>72% | 711<br>71%                    | 797<br>80% |
| Don't know/Do not recall   | 276<br>14%  | 15<br>8%   | 5<br>7%    | 33<br>15%  | 24<br>13%              | 38<br>21%     | 20<br>14%     | 7<br>7%   | 26<br>13%  | 36<br>14%  | 37<br>13%  | 34<br>19%  | 134<br>13%                    | 140<br>14% |

## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 4

**Q.4 To the best of your knowledge, if your GP were to refer you to a hospital for treatment, which of the following best describes the choices available to you as a patient?**

**Base: All respondents**

|   | Gender     |            |            | Age       |            |            |            |           |            | Social Grade |            |            |            | Employment Sector |            |
|---|------------|------------|------------|-----------|------------|------------|------------|-----------|------------|--------------|------------|------------|------------|-------------------|------------|
|   | Total      | Male       | Female     | 18-24     | 25-34      | 35-44      | 45-54      | 55-64     | 65+        | AB           | C1         | C2         | DE         | Public            | Private    |
| Unweighted base   | 2009       | 1003       | 1006       | 221       | 353        | 332        | 340        | 313       | 450        | 578          | 605        | 321        | 505        | 233               | 752        |
| Weighted base   | 2009       | 985        | 1024       | 239       | 338        | 338        | 358        | 298       | 437        | 537          | 557        | 438        | 477        | 263               | 862        |
| I can only seek treatment at the hospital my GP refers me to                      | 599<br>30% | 276<br>28% | 323<br>32% | 96<br>40% | 130<br>39% | 113<br>33% | 125<br>35% | 58<br>20% | 78<br>18%  | 143<br>27%   | 154<br>28% | 130<br>30% | 172<br>36% | 85<br>32%         | 296<br>34% |
| I can choose which hospital I use for treatment as long as it is in my local area | 544<br>27% | 253<br>26% | 291<br>28% | 60<br>25% | 77<br>23%  | 80<br>24%  | 86<br>24%  | 91<br>30% | 150<br>34% | 156<br>29%   | 151<br>27% | 121<br>28% | 117<br>24% | 68<br>26%         | 187<br>22% |
| I can choose to seek treatment in any hospital in the NHS                         | 427<br>21% | 229<br>23% | 198<br>19% | 25<br>11% | 46<br>14%  | 51<br>15%  | 70<br>20%  | 84<br>28% | 151<br>34% | 144<br>27%   | 120<br>22% | 79<br>18%  | 84<br>18%  | 55<br>21%         | 141<br>16% |
| Don't know  | 438<br>22% | 225<br>23% | 213<br>21% | 58<br>24% | 85<br>25%  | 95<br>28%  | 77<br>22%  | 65<br>22% | 59<br>13%  | 94<br>17%    | 132<br>24% | 108<br>25% | 104<br>22% | 54<br>21%         | 238<br>28% |



## NHS Constitution Survey

### ONLINE Fieldwork : 13th-15th March 2013

Absolutes/col percents

Table 4

**Q.4 To the best of your knowledge, if your GP were to refer you to a hospital for treatment, which of the following best describes the choices available to you as a patient?**

**Base: All respondents**

|   | Region     |           |            |            |                        |               |               |           |           |           |            |            | Q.2 Been referred to hospital |            |
|---|------------|-----------|------------|------------|------------------------|---------------|---------------|-----------|-----------|-----------|------------|------------|-------------------------------|------------|
|   | Total      | Scotland  | North East | North West | Yorkshire & Humberside | West Midlands | East Midlands | Wales     | Eastern   | London    | South East | South West | Yes                           | No         |
| Unweighted base   | 2009       | 181       | 80         | 219        | 177                    | 180           | 155           | 110       | 202       | 223       | 310        | 172        | 1019                          | 982        |
| Weighted base   | 2009       | 181       | 80         | 221        | 181                    | 181           | 141           | 100       | 201       | 261       | 281        | 181        | 1006                          | 995        |
| I can only seek treatment at the hospital my GP refers me to                      | 599<br>30% | 76<br>42% | 15<br>18%  | 64<br>29%  | 57<br>31%              | 52<br>29%     | 35<br>25%     | 44<br>44% | 46<br>23% | 84<br>32% | 93<br>33%  | 34<br>19%  | 319<br>32%                    | 280<br>28% |
| I can choose which hospital I use for treatment as long as it is in my local area | 544<br>27% | 29<br>16% | 32<br>39%  | 67<br>30%  | 56<br>31%              | 56<br>31%     | 33<br>23%     | 19<br>19% | 49<br>25% | 73<br>28% | 69<br>25%  | 61<br>34%  | 329<br>33%                    | 215<br>22% |
| I can choose to seek treatment in any hospital in the NHS                         | 427<br>21% | 25<br>14% | 18<br>22%  | 54<br>24%  | 31<br>17%              | 43<br>24%     | 39<br>28%     | 11<br>11% | 59<br>29% | 50<br>19% | 59<br>21%  | 39<br>22%  | 225<br>22%                    | 201<br>20% |
| Don't know  | 438<br>22% | 51<br>28% | 16<br>20%  | 36<br>16%  | 37<br>20%              | 30<br>17%     | 34<br>24%     | 26<br>26% | 47<br>23% | 55<br>21% | 60<br>21%  | 46<br>25%  | 132<br>13%                    | 300<br>30% |