## Barratt Homes Homebuyers Study

## METHODOLOGY NOTE

ComRes interviewed 2,275 prospective homebuyers in Britain online from 8th November to 4th December 2012. The survey was sent to 66,100 people who have registered with Barratt Developments website over the past 6 months. Respondents qualified to participate in the survey if they are currently looking to buy a property in Britain, which they intend to live in.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

## Q1 - Which of the following best applies to you? <br> Base: All respondents

Significance Level: 90\% Significance Level: 95\%

I am currently looking to buy a property, with a mortgage

I am currently looking to buy a property, without a mortgage

I am NOT currently looking to buy a property

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | Yes: aged 0-10 | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
| 2275 | 982 | 1293 | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 1817 | 761 | 1056 | 909 | 802 | 106 | 1077 | 553 | 241 | 711 | 131 | 347 | 601 | 609 |
| 80\% | 77\% | 82\% | 95\% | 88\% | 26\% | 74\% | 93\% | 85\% | 91\% | 60\% | 79\% | 87\% | 89\% |
|  |  | A | BC | C |  |  | AC | A | AC |  | A | AB | AB |
| 458 | 221 | 237 | 49 | 114 | 295 | 380 | 40 | 41 | 69 | 86 | 94 | 89 | 76 |
| 20\% | 23\% | 18\% | 5\% | 12\% | 74\% | 26\% | 7\% | 15\% | 9\% | 40\% | 21\% | 13\% | 11\% |
|  | B |  |  | A | AB | BCD |  | BD |  | BCD | CD |  |  |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

| Q1 - Which of the following best applies to you? $\quad$ Homebuyers Tracking Study $1 / 2$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% Significance Level: 95\% | Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Single | Married (incl. civil) | Cohab iting | Separ ated | $\begin{array}{r} \text { Wid } \\ \text { owed } \end{array}$ | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | $\begin{array}{r} \text { York } \\ \text { shire } \\ \text { and } \\ \text { Humber } \end{array}$ | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \end{array}$ | West Mid lands | East of Eng land | Wales | London | South East | South West | $\qquad$ | $\begin{gathered} \text { Net: } \\ \text { Mid } \\ \text { lands } \end{gathered}$ | Net: <br> Wales <br> and <br> South <br> West |
|  |  | $\begin{aligned} & a \\ & A \end{aligned}$ | $\begin{aligned} & \text { I } \\ & b \\ & B \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | ${ }_{\text {d }}^{\text {d }}$ | e | $\begin{aligned} & f \\ & \mathrm{~F} \end{aligned}$ | a | b | c $C$ | $\begin{aligned} & d \\ & D \end{aligned}$ | e | f | $\mathrm{g}_{\mathrm{G}}$ | h H | i | j | k | L | m $M$ | $n$ $N$ |
| I am currently looking to buy a property, with a mortgage | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1186 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 415 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 52 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 265 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 234 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 176 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 174 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 172 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 86 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 375 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 281 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 521 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 346 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 325 \\ & 100 \% \end{aligned}$ |
|  | 1817 $80 \%$ | $\begin{aligned} & 399 \\ & 87 \% \end{aligned}$ | $\begin{aligned} & 908 \\ & 77 \% \end{aligned}$ | $\begin{gathered} 381 \\ 92 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 63 \% \end{aligned}$ | $\begin{aligned} & 238 \\ & 90 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 75 \% \end{aligned}$ | $\begin{aligned} & 190 \\ & 81 \% \end{aligned}$ | $\begin{array}{cc}  & 138 \\ \% & 78 \% \end{array}$ | $\begin{aligned} & 141 \\ & 81 \% \end{aligned}$ | $\begin{aligned} & 135 \\ & 78 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 59 \% \end{aligned}$ | $\begin{gathered} 309 \\ 87 \% \end{gathered}$ | $\begin{gathered} 284 \\ 76 \% \end{gathered}$ | $\begin{gathered} 204 \\ 73 \% \end{gathered}$ | $\begin{gathered} 411 \\ 79 \% \end{gathered}$ | $\begin{gathered} 276 \\ 80 \% \end{gathered}$ | $\begin{aligned} & 230 \\ & 71 \% \end{aligned}$ |
|  |  | BDEF | EF | ABDEF | Ef |  | E | BCDEF GHJKL | h | HKN | Hn | HKN | Hn | Hn |  | BcDeF HJKLM | H | h | HKN | HKN |  |
| I am currently looking to buy a property, without a mortgage | 458 | 59 | 278 | 34 | 12 | 30 | 45 | 27 | 28 | 44 | 38 | 33 | 37 | 17 | 18 | 48 | 91 | 77 | 110 | 70 | 95 |
|  | 20\% | 13\% | 23\% | 8\% | 23\% | 70\% | 37\% | 10\% | 25\% | 19\% | - 22\% | 19\% | 22\% | 20\% | 41\% | 13\% | 24\% | 27\% | 21\% | 20\% | 29\% |
|  |  | C | AC |  | AC | ABCDF | ABCd |  | Al | Ai | Al | Ai | Al |  | AbCDE <br> FGIJk |  |  | ACEIL |  |  | ACdEfg |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | - ${ }_{\text {M }}$ |  | Al | M | Al | Al | ILM |
| I am NOT currently looking to buy a property | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,G,H,I,J,K,L,M,N |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |




## Homebuyers Tracking Study

Q1 - Which of the following best applies to you?
Base: All respondents
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

I am currently looking to buy a property, with a
mortgage mortgage

I am currently looking to buy a property, without a mortgage

I am NOT currently looking to buy a property

| Total |  | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Inbetweeners |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 1817 | 61 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 511 | 175 |
| 80\% | 77\% | $100 \%$ | $100 \%$ | 100\% | 100\% | 100\% | 100\% | $100 \%$ BC | 93\% | 93\% |
| 458 | 18 | - | - | - | - | - | - | - | 37 | 14 |
| 20\% | 23\% | - | - | - | - | - | - | - | 7\% | 7\% |
|  | BC |  |  |  |  |  |  |  | A | A |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: A,B,C - A,B,C,D-A,B,C

## Homebuyers Tracking Study

## Q2 - And which of the following best describes how you intend to use the property?

Base: All respondents

Significance Level: 90\% Significance Level: 95\%

I intend to live in the property

I intend to buy the property in order to let it to tenants, or for others to live in

Neither of these
Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | Yes: aged $0-10$ | Yes: aged $11-18$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  | a | b | a | b | c | a | b | C | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
| 2275 | 982 | 1293 | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 2275 | 982 | 1293 | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |

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## Q2 - And which of the following best describes how you intend to use the property?

Base: All respondents

|  |  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York <br> shire and Humber | East Mid lands | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | $\begin{aligned} & \text { Net: } \\ & \text { Mid } \\ & \text { lands } \end{aligned}$ | Net: Wales and South West |
| Significance Level: 90\% <br> Significance Level: 95\% |  | a | b |  | d | e | f | a | b | c | d | e | f | g | h | i | J | k | I | m | n |
|  |  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1186 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 415 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 52 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 265 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 234 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 174 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 172 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 86 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 375 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 281 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 521 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 346 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 325 \\ & 100 \% \end{aligned}$ |
| I intend to live in the property | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 1186 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 415 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 52 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 265 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 234 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 174 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 172 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 86 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 375 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 281 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 521 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 346 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 325 \\ & 100 \% \end{aligned}$ |
| I intend to buy the property in order to let it to tenants, or for others to live in | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Neither of these | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q2 - And which of the following best describes how you intend to use the property?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

I intend to live in the property
I intend to buy the property in order to let it to tenants, or for others to live in

Neither of these
Columns Tested: A,B,C,D,E,F,G,H

|  | Current City |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |  |  |  |
|  | a | b | C | d | e | f | g | h |  |  |  |
|  | A | B | C | D | E | F | G | H |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |  |  |  |
| $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ |  |  |  |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |  |  |  |
| $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |
| - | - | - | - | - | - | - | - | - |  |  |  |
| - | - | - | - | - | - | - | - | - |  |  |  |
| - | - | - | - | - | - | - | - | - |  |  |  |
| - | - | - | - | - | - | - | - | - |  |  |  |

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| Homebuyers Tracking Study <br> Q2 - And which of the following best describes how you intend to use the property? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \mathrm{No} \\ \text { mortgage } \end{array}$ | Owned without a mortgage | $\begin{array}{\|r\|} \hline \text { Owned } \\ \text { with a } \\ \text { mortgage } \end{array}$ | Rented | $\begin{gathered} \begin{array}{c} \text { Living } \\ \text { with } \\ \text { parents } \end{array} \end{gathered}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ | Will sell to buy | Have sold to | Continue | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
| Significance Level: 90\% Significance Level: 95\% |  | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{c} \end{aligned}$ | $\begin{aligned} & d \\ & D \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{c} \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \mathrm{A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \text { c } \\ & c \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{gathered} 1817 \\ 100 \% \end{gathered}$ | $\begin{array}{ll}  & 458 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| I intend to live in the property | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 1817 \\ 100 \% \end{gathered}$ | $\begin{array}{ll}  & 458 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| I intend to buy the property in order to let it to tenants, or for others to live in |  | - |  | - |  |  |  | - |  |  |  |  |  |  |  |  |  |  |
| Neither of these |  | - |  | - |  | - |  | - |  |  |  | - | - |  | - |  |  |  |
| Columns Tested: A, B-A,B,C,D-A,B,C,D-A,B,C-A, | ,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Homebuyers Tracking Study

## Q2 - And which of the following best describes how you intend to use the property? <br> Base: All respondents

Significance Level: 90\% Significance Level: 95\%

I intend to live in the property
I intend to buy the property in order to let it to tenants, or for others to live in

Neither of these
Columns Tested: $A, B, C-A, B, C, D-A, B, C$

| Total |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Inbetweeners | First time buyers with a mortgage | Given/ <br> loaned <br> money <br> to buy |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b |  | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |

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## Homebuyers Tracking Study

## Q3 In which of the following regions are you principally looking to buy a property?

Base: All respondents

Significance Level: 90\% Significance Level: 95\%

South West

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | Yes: aged 0-10 | Yes: aged $11-18$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  | a | b | a | b | c | a | b | C | d | a | b | C | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
| 2275 | 982 | 1293 | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 281 | 118 | 163 | 100 | 108 | 73 | 182 | 73 | 34 | 96 | 34 | 65 | 86 | 66 |
| 12\% | 12\% | 13\% | 10\% | 12\% | 18\% | 12\% | 12\% | 12\% | 12\% | 16\% | 15\% | 12\% | 10\% |
|  |  |  |  |  | AB |  |  |  |  | D | D | d |  |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Q3 In which of the following regions are you principally looking to buy a property?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Scotland

North East

North West

Yorkshire and Humber

East Midlands

West Midlands

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York <br> shire and Humber | East Mid lands | West <br> Mid <br> lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | Net: Mid lands | Net: Wales and South West |
|  | a | b | c | d | e | $f$ | a | b | c | d | e | $f$ | g | h | i | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 265 | 43 | 146 | 56 | 9 | 2 | 9 | 265 | - | - | - | - | - | - | - | - | - | - | - | - | - |
| 12\% | 9\% | 12\% | 13\% | 17\% | 5\% | 7\% | 100\% | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  |  | a | aef | aef |  |  | BCDEF GHIJKL MN |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 111 | 16 | 64 | 26 | 3 | 2 | - | - | 111 | - | - | - | - | - | - | - | - | - | 111 | - | - |
| 5\% | 3\% | 5\% | 6\% | 6\% | 5\% | - | - | 100\% | - | - | - | - | - | - | - | - | - | 21\% | - | - |
|  | F | F | aF | F | F |  |  |  |  |  |  |  |  |  |  |  |  | ACDEF <br> GHIJK <br> MN |  |  |
| 234 | 36 | 125 | 49 | 3 | 4 | 17 | - | - | 234 | - | - | - | - | - | - | - | - | 234 | - | - |
| 10\% | 8\% | 11\% | 12\% | 6\% | 9\% | 14\% | - | - | 100\% | - | - | - | - | - | - | - | - | 45\% | - | - |
|  |  |  | A |  |  | A |  |  | ABDEF <br> GHIJKL MN |  |  |  |  |  |  |  |  | ABDEF GHIJK MN |  |  |
| 176 | 21 | 96 | 36 | 6 | 6 | 11 | - | - | - | 176 | - | - | - | - | - | - | - | 176 | - | - |
| 8\% | 5\% | 8\% | 9\% | 12\% | 14\% | 9\% | - | - | - | 100\% | - | - | - | - | - | - | - | 34\% | - | - |
|  |  | A | A | A | A | a |  |  |  | ABCEF <br> GHIJKL <br> MN |  |  |  |  |  |  |  | ABCEF <br> GHIJK MN |  |  |
| 174 | 23 | 104 | 36 | 2 | 1 | 8 | - | - | - | - | 174 | - | - | - | - | - | - | - | 174 | - |
| 8\% | 5\% | 9\% | 9\% | 4\% | 2\% | 7\% | - | - | - | - | 100\% | - | - | - | - | - | - | - | 50\% | - |
|  |  | A | A |  |  |  |  |  |  |  | ABCDF |  |  |  |  |  |  |  | ABCDF |  |
|  |  |  |  |  |  |  |  |  |  |  | MN |  |  |  |  |  |  |  | GHIJKL |  |
| 172 | 37 | 96 | 21 | 1 | 3 | 14 | - | - | - | - | - | 172 | - | - | - | - | - | - | 172 | - |
| 8\% | 8\% | 8\% | 5\% | 2\% | 7\% | 12\% | - | - | - | - | - | 100\% | - | - | - | - | - | - | 50\% | - |
|  | c | C |  |  |  | CD |  |  |  |  |  | BCDE |  |  |  |  |  |  | ABCDE |  |
|  |  |  |  |  |  |  |  |  |  |  |  | GHIJKL MN |  |  |  |  |  |  | $\xrightarrow[\mathrm{NHIJL}]{\mathrm{N}}$ |  |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012

Q3 In which of the following regions are you principally looking to buy a property?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

East of England

Wales

London

South East

South West

| Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Married (incl. civil) | $\begin{array}{r} \text { Cohab } \\ \text { iting } \\ \hline \end{array}$ | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | East <br> Mid <br> lands | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | $\begin{aligned} & \text { Net: } \\ & \text { Mid } \end{aligned}$ lands | Net: Wales and South West |
|  | a | b | c | d | e | f | a | b | c | d | e | f | g | h | i | j | k | 1 | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 86 | 13 | 44 | 18 | 3 | 2 | 6 | - | - | - | - | - | - | 86 | - | - | - | - | - | - | - |
| 4\% | 3\% | 4\% | 4\% | 6\% | 5\% | 5\% | - | - | - | - | - | - | 100\% | - | - | - | - | - | - | - |
|  |  |  |  |  |  |  |  |  |  |  |  |  | ABCDE FHIJKL MN |  |  |  |  |  |  |  |
| 44 | 9 | 27 | 3 | 1 | 1 | 3 | - | - | - | - | - | - | - | 44 | - | - | - | - | - | 44 |
| 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | - | - | - | - | - | - | - | 100\% | - | - | - | - | - | 14\% |
|  |  | C |  |  |  |  |  |  |  |  |  |  |  | ABCDE |  |  |  |  |  | ABCDE |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \text { FGIJKL } \\ & \text { MN } \end{aligned}$ |  |  |  |  |  | $\begin{array}{r} \text { FGIJKL } \\ M \end{array}$ |
| 357 | 150 | 137 | 50 | 9 | - | 11 | - | - | - | - | - | - | - | - | 357 | - | - | - | - | - |
| 16\% | 33\% | 12\% | 12\% | 17\% | - | 9\% | - | - | - | - | - | - | - | - | 100\% | - | - | - | - | - |
|  | BCDEF | E | E | E |  | E |  |  |  |  |  |  |  |  | ABCDE FGHJK LMN |  |  |  |  |  |
| 375 | 71 | 191 | 69 | 10 | 9 | 25 | - | - | - | - | - | - | - | - | - | 375 | - | - | - | - |
| 16\% | 16\% | -16\% | 17\% | 19\% | 21\% | 21\% | - | - | - | - | - | - | - | - | - | 100\% | - | - | - | - |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ABCDE GHIKL MN |  |  |  |  |
| 281 | 39 | 156 | 51 | 5 | 13 | 17 | - | - | - | - | - | - | - | - | - | - | 281 | - | - | 281 |
| 12\% | 9\% | - 13\% | 12\% | 10\% | 30\% | 14\% | - | - | - | - | - | - | - | - | - | - | 100\% | - | - | 86\% |
|  |  | A | a |  | ABCDF | a |  |  |  |  |  |  |  |  |  |  | ABCDE |  |  | ABCDE |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | FGHIJL MN |  |  | $\begin{array}{r} \text { FGHIJL } \\ M \end{array}$ |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Homebuyers Tracking Study
Q3 In which of the following regions are you principally looking to buy a property?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Scotland

North East

North West

Yorkshire and Humber

East Midands

West Midlands

East of England

Wales
London

Columns Tested: A,B,C,D,E,F,G,H

$\square$

## Homebuyers Tracking Study

Q3 In which of the following regions are you principally looking to buy a property?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

South East

South West


Columns Tested: A,B,C,D,E,F,G,H

| Homebuyers Tracking Study <br> Q3 In which of the following regions are you principally looking to buy a property? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | MortgageNo <br> mortgage |  | Owned without a mortgage | Owned with a mortgage | Rented | Living with parents | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | Not aware |
|  |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 458 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & \% \quad 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Scotland | $\begin{gathered} 265 \\ 12 \% \end{gathered}$ | $\begin{gathered} 238 \\ 13 \% \\ \text { B } \end{gathered}$ | $\begin{array}{cc}  & 27 \\ \% & 6 \% \end{array}$ | $\begin{gathered} 27 \\ 8 \% \end{gathered}$ | $\begin{gathered} 153 \\ 16 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 69 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 147 \\ 14 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 17 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 13 \% \end{aligned}$ | $\begin{array}{ll}  & 49 \\ \% & 13 \% \end{array}$ | $\begin{aligned} & 83 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 182 \\ 12 \% \\ \text { B } \end{gathered}$ |
| North East | $\begin{gathered} 111 \\ 5 \% \end{gathered}$ | $\begin{gathered} 83 \\ 5 \% \end{gathered}$ | $\begin{array}{cc}  & 28 \\ \% & 6 \% \end{array}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 7 \% \\ & C D \end{aligned}$ | $\begin{gathered} 23 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 27 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 65 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 5 \% \end{aligned}$ | $19$ $5 \%$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 73 \\ & 5 \% \end{aligned}$ |
| North West | $\begin{gathered} 234 \\ 10 \% \end{gathered}$ | $\begin{gathered} 190 \\ 10 \% \end{gathered}$ | $\begin{array}{ll}  & 44 \\ \% & 10 \% \end{array}$ | $\begin{aligned} & 37 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 116 \\ 12 \% \\ \mathrm{C} \end{gathered}$ | $\begin{gathered} 55 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 24 \\ & 11 \% \\ & c \end{aligned}$ | $\begin{aligned} & 62 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 127 \\ 12 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 11 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 34 \\ \% \\ 9 \% \end{gathered}$ | $\begin{aligned} & 78 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 156 \\ & 11 \% \end{aligned}$ |
| Yorkshire and Humber | $\begin{gathered} 176 \\ 8 \% \end{gathered}$ | $\begin{gathered} 138 \\ 8 \% \end{gathered}$ | $\begin{array}{cc}  & 38 \\ \% & 8 \% \end{array}$ | $\begin{aligned} & 31 \\ & 9 \% \\ & c \end{aligned}$ | $\begin{aligned} & 86 \\ & 9 \% \\ & \mathrm{Cd} \end{aligned}$ | $\begin{gathered} 42 \\ 6 \% \end{gathered}$ | $\begin{gathered} 12 \\ 6 \% \end{gathered}$ | $\begin{gathered} 47 \\ 6 \% \end{gathered}$ | $\begin{gathered} 102 \\ 10 \% \\ \text { AD } \end{gathered}$ | $\begin{aligned} & 13 \\ & 10 \% \\ & \text { aD } \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 10 \% \\ & \text { bC } \end{aligned}$ | $\begin{gathered} 14 \\ 6 \% \end{gathered}$ | $\begin{gathered} 24 \\ \% \\ 6 \% \end{gathered}$ | $\begin{gathered} 57 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 42 \\ 8 \% \end{gathered}$ | $\begin{gathered} 119 \\ 8 \% \end{gathered}$ |
| East Midlands | $\begin{aligned} & 174 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 141 \\ 8 \% \end{gathered}$ | $\begin{array}{cc}  & 33 \\ \% & 7 \% \end{array}$ | $\begin{gathered} 27 \\ 8 \% \end{gathered}$ | 86 <br> 9\% <br> Cd | $\begin{aligned} & 45 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 12 \\ 6 \% \end{gathered}$ | $\begin{gathered} 42 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 90 \\ & 8 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 17 \\ & 13 \% \\ & \text { Ab } \end{aligned}$ | $\begin{aligned} & 16 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 37 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 11 \% \\ & C \end{aligned}$ | 25 <br> 6\% | $\begin{gathered} 64 \\ 8 \% \end{gathered}$ | $\begin{gathered} 14 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 50 \\ & 10 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 110 \\ 7 \% \end{gathered}$ |
| West Midlands | $\begin{gathered} 172 \\ 8 \% \end{gathered}$ | $\begin{gathered} 135 \\ 7 \% \end{gathered}$ | $\begin{array}{ll}  & 37 \\ \% & 8 \% \end{array}$ | $\begin{aligned} & 28 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 71 \\ 8 \% \end{gathered}$ | $\begin{gathered} 40 \\ 6 \% \end{gathered}$ | $\begin{gathered} 28 \\ 13 \% \\ A B C \end{gathered}$ | $\begin{gathered} 57 \\ 7 \% \end{gathered}$ | $\begin{gathered} 89 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 9 \% \\ & c \end{aligned}$ | $\begin{aligned} & 23 \\ & 10 \% \\ & c \end{aligned}$ | 23 <br> 6\% | $\begin{gathered} 61 \\ 8 \% \end{gathered}$ | $\begin{gathered} 25 \\ 9 \% \end{gathered}$ | $\begin{gathered} 36 \\ 7 \% \end{gathered}$ | $\begin{gathered} 111 \\ 8 \% \end{gathered}$ |
| East of England | $\begin{aligned} & 86 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 69 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 6 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 29 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | 22 6\% | $\begin{aligned} & 36 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 50 \\ 3 \% \end{gathered}$ |
| Wales | $\begin{gathered} 44 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 1 \% \end{aligned}$ | $\begin{array}{cc}  & 18 \\ \% & 4 \% \\ & \mathrm{~A} \\ \hline \end{array}$ | $\begin{aligned} & 13 \\ & 4 \% \\ & \text { C } \end{aligned}$ | $\begin{aligned} & 22 \\ & 2 \% \\ & \mathrm{C} \\ & \hline \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 2 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 14 \\ & 3 \% \\ & \text { B } \\ & \hline \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 32 \\ 2 \% \end{gathered}$ |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th Nov <br> Page 17 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| Q3 In which of the following regions are you principally looking to buy a property? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  |  | Mortgagemortgage |  | Owned without a mortgage | Owned with a mortgage | Rented ${ }_{\text {a }}$Living <br> with <br> parents |  | First time buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | $\begin{aligned} & \text { Net: } \\ & \text { aware } \end{aligned}$ | Aware and intend <br> to use | $\begin{gathered} \text { Aware } \\ \text { but do } \\ \text { not } \\ \text { intend } \\ \text { to use } \\ \hline \end{gathered}$ |  |
| Significance Level: 90\% Significance Level: 95\% |  | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | b B | $\begin{aligned} & a \\ & A \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | $\begin{aligned} & d \\ & D \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | ${ }_{c}^{c}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | a | b ${ }^{\text {b }}$ | $\begin{aligned} & \text { c } \\ & c \end{aligned}$ | a | b ${ }_{\text {b }}$ | c | ${ }_{\text {D }}^{\text {d }}$ |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 458 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| London | $\begin{gathered} 357 \\ 16 \% \end{gathered}$ | $\begin{gathered} 309 \\ 17 \% \\ B \end{gathered}$ | $\begin{array}{ll}  & 48 \\ \% & 10 \% \end{array}$ | $\begin{aligned} & 34 \\ & 10 \% \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & 57 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 216 \\ 30 \% \\ \text { ABD } \end{gathered}$ | $\begin{aligned} & 42 \\ & 20 \% \\ & \mathrm{AB} \end{aligned}$ | $\begin{aligned} & 240 \\ & 31 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 45 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{array}{ll}  & 52 \\ 6 & 27 \% \\ & \text { BC } \end{array}$ | $\begin{aligned} & 65 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & \text { } 19 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 86 \\ & 22 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 142 \\ & 18 \% \\ & C D \end{aligned}$ | $\begin{gathered} 72 \\ 26 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 70 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 215 \\ 15 \% \end{gathered}$ |
| South East | $\begin{gathered} 375 \\ 16 \% \end{gathered}$ | $\begin{gathered} 284 \\ 16 \% \end{gathered}$ | $\begin{gathered} 91 \\ \% \\ 20 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 66 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 148 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 117 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 111 \\ 14 \% \end{gathered}$ | $\begin{gathered} 189 \\ 18 \% \\ a \end{gathered}$ | $\begin{aligned} & 23 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 123 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 82 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 252 \\ 17 \% \end{gathered}$ |
| South West | $\begin{gathered} 281 \\ 12 \% \end{gathered}$ | $\begin{gathered} 204 \\ 11 \% \end{gathered}$ | $\begin{gathered} \\ \% \\ \\ \\ \\ 17 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 58 \\ & 16 \% \\ & B C \end{aligned}$ | $\begin{aligned} & 110 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 77 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 87 \\ & 11 \% \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & 148 \\ & 14 \% \\ & a D \end{aligned}$ | $\begin{aligned} & 18 \\ & 14 \% \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & 12 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 57 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 104 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 74 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 177 \\ & 12 \% \end{aligned}$ |
| Columns Tested: A,B-A,B,C,D - A,B,C,D - A,B,C - A, B, C, D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Q3 In which of the following regions are you principally looking to buy a property?

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Scotland

North East

North West

Yorkshire and Humber

East Midlands

West Midlands

East of England

Wales

London

South East

| Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | C |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 265 | 11 | 64 | 10 | 8 | 4 | 1 | 5 | 35 | 53 | 13 |
| 12\% | $\begin{gathered} 14 \% \\ \mathrm{C} \end{gathered}$ | 9\% | 6\% | 6\% | 9\% | 3\% | 7\% | 11\% | 10\% | 7\% |
| 111 | 1 | 23 | 7 | 5 | 2 | 1 | 2 | 12 | 17 | 6 |
| 5\% | 1\% | 3\% | 4\% | 4\% | 5\% | 3\% | 3\% | 4\% | 3\% | 3\% |
| 234 | 6 | 58 | 15 | 8 | 3 | 2 | 5 | 27 | 41 | 20 |
| 10\% | 8\% | 8\% | 9\% | 6\% | 7\% | 6\% | 7\% | 8\% | 7\% | 11\% |
| 176 | 9 | 44 | 7 | 5 | - | 2 | 3 | 24 | 31 | 11 |
| 8\% | 11\% | 6\% | 4\% | 4\% | - | 6\% | 4\% | 7\% | 6\% | 6\% |
|  | bC |  |  |  |  |  |  |  |  |  |
| 174 | 10 | 39 | 10 | 7 | 1 | 1 | 5 | 18 | 29 | 10 |
| 8\% | $13 \%$ | 5\% | 6\% | 5\% | 2\% | 3\% | 7\% | 6\% | 5\% | 5\% |
| 172 | 2 | 54 | 14 | 11 | 1 | 2 | 8 | 22 | 28 | 25 |
| 8\% | 3\% | 7\% | 8\% | 8\% | 2\% | 6\% | 11\% | 7\% | 5\% | 13\% |
|  |  |  | a |  |  |  | b |  |  | AB |
| 86 | 4 | 29 | 7 | 6 | 1 | 3 | 3 | 14 | 23 | 7 |
| 4\% | 5\% | 4\% | 4\% | 4\% | 2\% | 9\% | 4\% | 4\% | 4\% | 4\% |
| 44 | 2 | 5 | - | - | - | - | - | 3 | 3 | 2 |
| 2\% | 3\% | 1\% | - | - | - | - | - | 1\% | 1\% | 1\% |
|  | bC |  |  |  |  |  |  |  |  |  |
| 357 | 6 | 225 | 62 | 52 | 22 | 15 | 24 | 92 | 195 | 36 |
| 16\% | 8\% | 31\% | 36\% | 39\% | 51\% | 43\% | 33\% | 29\% | 36\% | 19\% |
|  |  | A | A |  | d |  |  | C | AC |  |
| 375 | 19 | 102 | 22 | 20 | 6 | 5 | 10 | 43 | 74 | 31 |
| 16\% | 24\% | 14\% | 13\% | 15\% | 14\% | 14\% | 14\% | 13\% | 14\% | 16\% |
|  | BC |  |  |  |  |  |  |  |  |  |

Columns Tested: $A, B, C-A, B, C, D-A, B, C$

## Homebuyers Tracking Study

Q3 In which of the following regions are you principally looking to buy a property?
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

South West

| Total |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Any/ parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 281 | 9 | 79 | 17 | 12 | 3 | 3 | 8 | 32 | 54 | 28 |
| 12\% | 11\% | 11\% | 10\% | 9\% | 7\% | 9\% | 11\% | 10\% | 10\% | 15\% |
|  |  |  |  |  |  |  |  |  |  | ab |

Columns Tested: A,B,C-A,B,C,D-A,B,C



## Q4 - Which of the following cities do you live in, or nearest to?

Base: All respondents

Significance Level: 90\% Significance Level: 95\%

None of these

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | Yes: aged $0-10$ | Yes: aged $11-18$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
| 2275 | 982 | 1293 | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 297 | 121 | 176 | 85 | 135 | 77 | 191 | 76 | 50 | 105 | 40 | 59 | 78 | 76 |
| 13\% | 12\% | 14\% | 9\% | 15\% | 19\% | 13\% | 13\% | 18\% | 13\% | 18\% | 13\% | 11\% | 11\% |
|  |  |  |  | A | AB |  |  | Abd |  | bCD |  |  |  |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$




## Q4 - Which of the following cities do you live in, or nearest to? <br> Base: All respondents

|  |  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Single | Married (incl. civil) | $\begin{array}{r} \text { Cohab } \\ \text { iting } \\ \hline \end{array}$ | Separ ated | $\begin{array}{r} \text { Wid } \\ \text { owed } \end{array}$ | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | $\begin{aligned} & \text { Scot } \\ & \text { land } \end{aligned}$ | North East | North West | $\begin{array}{r} \text { York } \\ \text { shire } \\ \text { and } \\ \text { Humber } \end{array}$ | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \\ \hline \end{array}$ | West Mid lands | East of Eng land | Wales | London | $\begin{array}{r} \text { South } \\ \text { East } \\ \hline \end{array}$ | South West | Net: <br> North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \\ \hline \end{array}$ | Net: <br> Wales <br> and <br> South <br> West |
| Significance Level: 90\% |  | a | b | c | d | e | f | a | b | c | d | e | f | g | h | i | j | k | 1 | m | n |
| Significance Level: 95\% |  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
|  | 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Plymouth | 50 | 4 | 28 | 9 | 2 | 4 | 3 | - | - | - | 1 | 1 | - | - | - | - | 2 | 46 | 1 | 1 | 46 |
|  | 2\% | 1\% | 2\% | 2\% | 4\% | 9\% | 2\% | - | - | - | 1\% | 1\% | - | - | - | - | 1\% | 16\% | * | * | 14\% |
|  |  |  | a |  | a | ABCf |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \text { ABCDE } \\ & =\mathrm{GHIJL} \\ & \mathrm{M} \end{aligned}$ |  |  | $\begin{aligned} & \text { ABCDE } \\ & \text { FGHIJL } \\ & \text { } \end{aligned}$ |
| Cardiff | 35 | 9 | 18 | 4 | 1 | 1 | 2 | 1 | - | - | - | - | - | - | 28 | 1 | - | 5 | - | - | 33 |
|  | 2\% | 2\% | 2\% | 1\% | 2\% | 2\% | 2\% | * | - | - | - | - | - | - | 64\% | * | - | 2\% | - |  | 10\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | ABCDE |  |  | CdefiJL |  |  | ABCDE |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | FGIJKL MN |  |  | M |  |  | FGIJKL M |
| Cambridge | 64 | 6 | 36 | 16 | 2 | 1 | 3 | - | 1 | - | 1 | 4 | - |  | - | 1 |  |  | 2 | 4 | 3 |
|  | 3\% | 1\% | $3 \%$ | $4 \%$ | 4\% | 2\% | 2\% | - | 1\% | - | 1\% | 2\% | - | 51\% | - | * | 3\% | 1\% | * | 1\% | 1\% |
|  |  |  | A | A |  |  |  |  |  |  |  | ACFIL |  | ABCDE |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  | FHIJKL |  |  | ACFILn | a |  | ac |  |
| None of these | 297 | 50 | 177 | 42 | 6 | 8 | 14 | 20 | 17 | 24 | 21 | 39 | 27 | 13 | 7 | 14 | 71 | 44 | 62 | 66 | 51 |
|  | 13\% | 11\% | 15\% | 10\% | 12\% | 19\% | 12\% | 8\% | 15\% | 10\% | 12\% | 22\% | 16\% | 15\% | 16\% | 4\% | 19\% | 16\% | 12\% | 19\% | 16\% |
|  |  |  |  |  |  |  |  |  | AI | I |  | ACDIkL |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  | AI | AI | al |  | ACDIL | Acl | al | ACDIL | Acl |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N



Q4 - Which of the following cities do you live in, or nearest to?
Base: Alr respondents
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

None of these

|  | Current City |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |  |  |
|  | a | b | C | d | e | f | g | h |  |  |
|  | A | B | C | D | E | F | G | H |  |  |
|  |  |  |  |  |  |  |  |  |  |  |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |  |  |
| $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ | $100 \%$ |  |  |
| 297 | - | - | - | - | - | - | - | - |  |  |
| $13 \%$ | - | - | - | - | - | - | - | - |  |  |

[^2]|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage |  | Owned without a mortgage | Owned with a mortgage | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{aligned} & \text { First } \\ & \text { time } \end{aligned}$ buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware <br> but do <br> not <br> intend <br> to use | Not aware |
| Significance Level: 90\% |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Glasgow | $\begin{aligned} & 98 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 83 \\ 5 \% \end{gathered}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{gathered} 59 \\ 6 \% \\ \text { ACd } \end{gathered}$ | $\begin{gathered} 21 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 23 \\ 3 \% \end{gathered}$ | $\begin{gathered} 59 \\ 6 \% \\ \mathrm{Ad} \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $13$ 3\% | $\begin{aligned} & 32 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 25 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 66 \\ & 4 \% \end{aligned}$ |
| Edinburgh | $\begin{gathered} 110 \\ 5 \% \end{gathered}$ | $\begin{gathered} 101 \\ 6 \% \\ B \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 61 \\ 6 \% \\ \text { AcD } \end{gathered}$ | $33$ 5\% <br> a | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | 20 <br> 5\% | $\begin{aligned} & 39 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{gathered} 71 \\ 5 \% \end{gathered}$ |
| Newcastle | $\begin{aligned} & 91 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 70 \\ & 4 \% \end{aligned}$ | 21 5\% | $\begin{aligned} & 13 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 5 \% \\ & C \end{aligned}$ | $\begin{aligned} & 18 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 5 \% \\ & \mathrm{ac} \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 4 \% \end{aligned}$ | 17 <br> 4\% | $\begin{aligned} & 29 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{gathered} 18 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 4 \% \end{aligned}$ |
| Aberdeen | $\begin{aligned} & 42 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 2 \% \\ & d \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | 1 | $\begin{aligned} & 9 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \\ & a \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 3 \% \\ & b \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 37 \\ 3 \% \\ \mathrm{AbC} \end{gathered}$ |
| Leeds | $\begin{aligned} & 95 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 23 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 22 \\ & 6 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 48 \\ & 5 \% \\ & \mathrm{Cd} \end{aligned}$ | $\begin{aligned} & 17 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 21 \\ 3 \% \end{gathered}$ | $\begin{gathered} 60 \\ 6 \% \\ A D \end{gathered}$ | $\begin{gathered} 9 \\ 7 \% \\ \text { AD } \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{aligned} & 63 \\ & 4 \% \end{aligned}$ |
| Hull | $\begin{aligned} & 21 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & * \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & \text { * } \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 1 \% \end{aligned}$ |
| Sheffield | $\begin{gathered} 59 \\ 3 \% \end{gathered}$ | $\begin{gathered} 49 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 32 \\ 3 \% \\ \mathrm{aC} \end{gathered}$ | $\begin{aligned} & 13 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 30 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 17 \\ 3 \% \end{gathered}$ | $\begin{gathered} 37 \\ 3 \% \end{gathered}$ |
| Manchester | $\begin{gathered} 170 \\ 7 \% \end{gathered}$ | $\begin{gathered} 142 \\ 8 \% \end{gathered}$ | $\begin{gathered} 28 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 9 \% \\ & C \end{aligned}$ | $\begin{gathered} 40 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 5 \% \end{aligned}$ | 97 <br> 9\% <br> Ac | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 15 \\ 8 \% \end{gathered}$ | $\begin{gathered} 40 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 8 \% \end{aligned}$ | 24 6\% | $\begin{gathered} 63 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | 107 $7 \%$ |
| Liverpool | $\begin{gathered} 60 \\ 3 \% \end{gathered}$ | $\begin{gathered} 50 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 4 \% \\ & C \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 3 \% \\ & \mathrm{a} \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 3 \% \\ & c \end{aligned}$ | $\begin{aligned} & 13 \\ & 5 \% \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 20 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 15 \\ 3 \% \end{gathered}$ | $\begin{gathered} 40 \\ 3 \% \end{gathered}$ |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th Nove <br> Page 31 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage |  | Owned without a mortgage | $\begin{array}{\|r} \text { Owned } \\ \text { with a } \\ \text { mortgage } \\ \hline \end{array}$ | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ |  | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and intend to use | Aware but do not intend to use | Not aware |
| Significance Level: 90\% |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Nottingham | $\begin{gathered} 69 \\ 3 \% \end{gathered}$ | $\begin{gathered} 55 \\ 3 \% \end{gathered}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{gathered} 30 \\ 3 \% \end{gathered}$ | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 20 \\ 3 \% \end{gathered}$ | $\begin{gathered} 30 \\ 3 \% \end{gathered}$ | $\begin{gathered} 8 \\ 6 \% \\ A B \end{gathered}$ | 8 4\% | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | 10 <br> 4\% <br> a | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 4 \% \\ & d \end{aligned}$ | $\begin{gathered} 39 \\ 3 \% \end{gathered}$ |
| Birmingham | $\begin{gathered} 138 \\ 6 \% \end{gathered}$ | $\begin{gathered} 110 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 55 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 33 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 24 \\ 11 \% \\ \text { ABC } \end{gathered}$ | $\begin{aligned} & 49 \\ & 6 \% \\ & c \end{aligned}$ | 66 6\% c | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 7 \% \\ & c \end{aligned}$ | $\begin{aligned} & 36 \\ & 7 \% \\ & C \end{aligned}$ | 21 9\% C | 15 4\% | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 28 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 94 \\ & 6 \% \end{aligned}$ |
| Norwich | $\begin{gathered} 14 \\ 1 \% \end{gathered}$ | * | $\begin{aligned} & 6 \\ & 1 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 6 \\ 2 \% \\ \text { BCd } \end{gathered}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & * \end{aligned}$ |  | $3$ | $\begin{aligned} & 10 \\ & 1 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | 1 | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 1 \% \end{aligned}$ |
| Milton Keynes | $\begin{gathered} 78 \\ 3 \% \end{gathered}$ | 64 4\% | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 25 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 26 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 48 \\ 3 \% \end{gathered}$ |
| Brighton | $\begin{aligned} & 48 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 37 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 26 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 3 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 2 \% \end{aligned}$ |
| Oxford | $\begin{aligned} & 48 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 3 \% \\ & d \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \\ & d \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 2 \% \end{aligned}$ |
| London | $\begin{gathered} 495 \\ 22 \% \end{gathered}$ | $\begin{gathered} 415 \\ 23 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 80 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 15 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 99 \\ & 11 \% \end{aligned}$ | $271$ $38 \%$ ABD | $\begin{aligned} & 60 \\ & 28 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 292 \\ 38 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 114 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 28 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 88 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 21 \% \end{aligned}$ | $\begin{gathered} 116 \\ 30 \% \\ A B \end{gathered}$ | $\begin{gathered} 182 \\ 23 \% \\ C \end{gathered}$ | $\begin{gathered} 92 \\ 34 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 90 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 313 \\ 21 \% \\ C \end{gathered}$ |
| Southampton | $\begin{gathered} 67 \\ 3 \% \end{gathered}$ | $\begin{gathered} 53 \\ 3 \% \end{gathered}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 36 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 4 \% \\ & \mathrm{a} \end{aligned}$ | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 45 \\ 3 \% \end{gathered}$ |
| Bristol | $\begin{gathered} 126 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 99 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 27 \\ 6 \% \end{gathered}$ | $\begin{gathered} 17 \\ 5 \% \end{gathered}$ | $\begin{gathered} 53 \\ 6 \% \end{gathered}$ | $\begin{gathered} 39 \\ 5 \% \end{gathered}$ | $\begin{gathered} 14 \\ 7 \% \end{gathered}$ | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{gathered} 57 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 7 \% \\ & \mathrm{~b} \\ & \hline \end{aligned}$ | $\begin{gathered} 10 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 49 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 34 \\ 6 \% \end{gathered}$ | $\begin{gathered} 77 \\ 5 \% \end{gathered}$ |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th Nove <br> Page 32 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



## Q4 - Which of the following cities do you live in, or nearest to? <br> Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Glasgow

Edinburgh
Newcastle
Aberdeen

Leeds

Hull
Sheffield

Manchester
Liverpool

Nottingham
Birmingham

| Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 98 | 5 | 19 | 2 | 2 | 1 | - | 1 | 16 | 14 | 7 |
| 4\% | 6\% | 3\% | 1\% | 1\% | 2\% | - | 1\% |  | 3\% | 4\% |
| 110 | 4 | 31 | 5 | 3 | 1 | - | 2 | 13 | 26 | 4 |
| 5\% | 5\% | 4\% | 3\% | 2\% | 2\% | - | 3\% | 4\% | 5\% | 2\% |
| 91 | 1 | 21 | 6 | 5 | 2 | 1 | 2 | 11 | 14 | 7 |
| 4\% | 1\% | 3\% | 4\% | 4\% | 5\% | 3\% | 3\% | 3\% | 3\% | 4\% |
| 42 | 3 | 8 | 3 | 3 | 2 | 1 | 2 | 4 | 8 | 1 |
| 2\% | $\begin{aligned} & 4 \% \\ & b \end{aligned}$ | 1\% | 2\% | 2\% | 5\% | 3\% | 3\% | 1\% | 1\% | 1\% |
| 95 | 4 | 19 | 4 | 3 | - | 1 | 2 | 8 | 13 | 5 |
| 4\% | 5\% | 3\% | 2\% | 2\% | - | 3\% | 3\% | 2\% | 2\% | 3\% |
| 21 | 1 | 7 | 1 | - | - | - | - | 3 | 7 | - |
| 1\% | 1\% | 1\% | 1\% | - | - | - | - | 1\% | 1\% | - |
| 59 | 4 | 15 | 3 | 2 | - | 1 | 1 | 8 | 10 | 5 |
| 3\% | $\begin{aligned} & 5 \% \\ & b \end{aligned}$ | 2\% | 2\% | 1\% | - | 3\% | 1\% | 2\% | 2\% | 3\% |
| 170 | 5 | 37 | 8 | 7 | 2 | 2 | 5 | 17 | 27 | 12 |
| 7\% | 6\% | 5\% | 5\% | 5\% | 5\% | 6\% | 7\% | 5\% | 5\% | 6\% |
| 60 | 1 | 15 | 4 | 1 | 1 | - | - | 7 | 10 | 5 |
| 3\% | 1\% | 2\% | 2\% | 1\% | 2\% | - | - | 2\% | 2\% | 3\% |
| 69 | 4 | 20 | 4 | 4 | - | - | 4 | 11 | 14 | 3 |
| 3\% | 5\% | 3\% | 2\% | 3\% | - | - | 5\% | 3\% | 3\% | 2\% |
| 138 | 1 | 45 | 10 | 8 | 1 | 1 | 6 | 24 | 25 | 22 |
| 6\% | 1\% | 6\% | 6\% | 6\% | 2\% | 3\% | 8\% | 7\% | 5\% | 12\% |
|  |  | a |  |  |  |  |  | b |  | B |

Columns Tested: A,B,C - A,B,C,D-A,B,C

## Q4- Which of the following cities do you live in, or nearest to? <br> Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Norwich
Milton Keynes
Brighton

Oxford

London

Southampton
Bristol

Plymouth
Cardiff

Cambridge

None of these

| Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Anyl both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 14 | - | 3 | 1 | 1 | - | 1 | - | - | 3 | - |
| 1\% | - | * | 1\% | 1\% | - | 3\% | - | - | 1\% | - |
| 78 | 2 | 23 | 6 | 5 | 2 | 1 | 2 | 8 | 20 | 6 |
| 3\% | 3\% | 3\% | 4\% | 4\% | 5\% | 3\% | 3\% | 2\% | 4\% | 3\% |
| 48 | 2 | 9 | 1 | 1 | - | - | 1 | 3 | 8 | 1 |
| 2\% | 3\% | 1\% | 1\% | 1\% | - | - | 1\% | 1\% | 1\% | 1\% |
| 48 | 1 | 13 | 3 | 1 | - | 1 | - | 6 | 8 | 3 |
| 2\% | 1\% | 2\% | 2\% | 1\% | - | 3\% | - | 2\% | 1\% | 2\% |
| 495 | 14 | 275 | 76 | 62 | 26 | 17 | 29 | 110 | 228 | 53 |
| 22\% | 18\% | 38\% | 44\% | 46\% | 60\% | 49\% | 40\% | 34\% | 42\% | 28\% |
|  |  | A | A |  | D |  |  |  | AC |  |
| 67 | 2 | 17 | 4 | 3 | 1 | - | 2 | 9 | 10 | 7 |
| 3\% | 3\% | 2\% | 2\% | 2\% | 2\% | - | 3\% | 3\% | 2\% | 4\% |
| 126 | 6 | 38 | 10 | 7 | 3 | 2 | 4 | 14 | 28 | 13 |
| 6\% | 8\% | 5\% | 6\% | 5\% | 7\% | 6\% | 5\% | 4\% | 5\% | 7\% |
| 50 | 3 | 16 | 5 | 5 | - | 1 | 4 | 5 | 14 | 3 |
| 2\% | 4\% | 2\% | 3\% | 4\% | - | 3\% | 5\% | 2\% | 3\% | 2\% |
| 35 | 2 | 7 | - | - | - | - | - | 5 | 5 | 2 |
| 2\% | $3 \%$ | 1\% | - | - | - | - | - | 2\% | 1\% | 1\% |
| 64 | 4 | 18 | 5 | 4 | 1 | 3 | 1 | 9 | 11 | 6 |
| 3\% | 5\% | 2\% | 3\% | 3\% | 2\% | $9 \%$ <br> d | 1\% | 3\% | 2\% | 3\% |
| 297 | 10 | 66 | 10 | 7 | - | 2 | 5 | 31 | 45 | 24 |
| 13\% | 13\% | 9\% | 6\% | 5\% | - | 6\% | 7\% | 10\% | 8\% | 13\% |
|  | c |  |  |  |  |  | b |  |  | b |

Columns Tested: A,B,C - A,B,C,D-A,B,C

Online Survey - 8th November to 4th December 2012

|  |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{aligned} & \text { Yes: } \\ & \text { aged } \\ & 0-10 \end{aligned}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| Significance Level: $90 \%$ |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| 18-34 | $\begin{aligned} & 958 \\ & 42 \% \end{aligned}$ | $\begin{gathered} 329 \\ 34 \% \end{gathered}$ | $\begin{gathered} 629 \\ 49 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 958 \\ & 100 \% \\ & B C \end{aligned}$ | - |  | $\begin{aligned} & 671 \\ & 46 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 270 \\ & 46 \% \\ & C D \end{aligned}$ | 24 $9 \%$ | $\begin{gathered} 278 \\ 36 \% \\ C \end{gathered}$ | $\begin{aligned} & 80 \\ & 37 \% \end{aligned}$ | $\begin{gathered} 213 \\ 48 \% \\ A D \end{gathered}$ | $\begin{gathered} 331 \\ 48 \% \\ \text { AD } \end{gathered}$ | $\begin{aligned} & 277 \\ & 40 \% \end{aligned}$ |
| 35-54 | $\begin{aligned} & 916 \\ & 40 \% \end{aligned}$ | $\begin{gathered} 445 \\ 45 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 471 \\ & 36 \% \end{aligned}$ | - | $\begin{aligned} & 916 \\ & 100 \% \\ & \text { AC } \end{aligned}$ | - | $\begin{gathered} 420 \\ 29 \% \end{gathered}$ | $\begin{gathered} 317 \\ 53 \% \\ \text { A } \end{gathered}$ | 237 <br> 84\% ABD | $\begin{aligned} & 476 \\ & 61 \% \\ & A B \end{aligned}$ | $\begin{aligned} & 59 \\ & 27 \% \end{aligned}$ | $\begin{gathered} 135 \\ 31 \% \end{gathered}$ | $\begin{aligned} & 282 \\ & 41 \% \\ & A B \end{aligned}$ | 350 <br> 51\% ABC |
| $55+$ | $\begin{aligned} & 401 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 208 \\ 21 \% \\ \text { B } \end{gathered}$ | 193 15\% | - |  | $\begin{aligned} & 401 \\ & 100 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 366 \\ 25 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 21 \\ 7 \% \\ B D \end{gathered}$ | $\begin{aligned} & 26 \\ & 3 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 78 \\ 36 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 93 \\ & 21 \% \\ & \text { CD } \end{aligned}$ | $\begin{aligned} & 77 \\ & 11 \% \\ & d \end{aligned}$ | 58 $8 \%$ |

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D



| Homebuyers Tracking Study Table $5 / 4$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | $\begin{array}{r} \text { Owned } \\ \text { with a } \\ \text { mortgage } \end{array}$ | Rented | $\begin{gathered} \text { Living } \\ \text { with } \\ \text { parents } \end{gathered}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ | Will sell to buy | Have sold to buy | Continue oow | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
| Significance Level: 90\% Significance Level: 95\% |  | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & b \\ & b \end{aligned}$ | $\begin{aligned} & a \\ & A \end{aligned}$ | $\begin{aligned} & b \\ & b \\ & \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | d D | a | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & a \\ & a \end{aligned}$ | $\begin{aligned} & \\ & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{gathered} c \\ c \\ c \end{gathered}$ | $\begin{aligned} & d \\ & d \end{aligned}$ |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & \text { 100\% } \end{aligned}$ | $\begin{array}{ll} 213 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| 18-34 | $\begin{aligned} & 958 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 909 \\ & 50 \% \\ & B \end{aligned}$ | $\begin{aligned} & 49 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 325 \\ 35 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 407 \\ & 57 \% \\ & \text { AB } \end{aligned}$ | 188 88\% ABC | $\begin{gathered} 573 \\ 74 \% \\ B C D \end{gathered}$ | $\begin{gathered} 283 \\ 26 \% \\ c \end{gathered}$ | $\begin{aligned} & 24 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 28 \% \\ & c \end{aligned}$ | $\begin{gathered} 238 \\ 48 \% \end{gathered}$ | $\begin{gathered} 112 \\ 47 \% \end{gathered}$ | $\begin{gathered} 194 \\ 50 \% \end{gathered}$ | $\begin{gathered} 326 \\ 41 \% \\ C \end{gathered}$ | $\begin{aligned} & 152 \\ & 56 \% \\ & \text { ACD } \end{aligned}$ | $\begin{gathered} 174 \\ 33 \% \end{gathered}$ | $\begin{gathered} 632 \\ 43 \% \\ \mathrm{C} \end{gathered}$ |
| 35-54 | $\begin{aligned} & 916 \\ & 40 \% \end{aligned}$ | $\begin{gathered} 802 \\ 44 \% \\ B \end{gathered}$ | $\begin{aligned} & 114 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 99 \\ \text { 28\% } \\ \text { D } \end{gathered}$ | $\begin{gathered} 498 \\ 53 \% \\ A C D \end{gathered}$ | $\begin{gathered} 280 \\ 39 \% \\ \text { AD } \end{gathered}$ | $\begin{array}{ll}  & 21 \\ \% & 10 \% \end{array}$ | $\begin{aligned} & 188 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 488 \\ 46 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 75 \\ & 59 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 100 \\ 51 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 235 \\ 47 \% \end{gathered}$ | $\begin{aligned} & 115 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 174 \\ 45 \% \end{gathered}$ | $\begin{gathered} 285 \\ 36 \% \end{gathered}$ | $\begin{gathered} 101 \\ 37 \% \end{gathered}$ | $\begin{gathered} 184 \\ 35 \% \end{gathered}$ | $\begin{aligned} & 631 \\ & 43 \% \\ & \mathrm{AbC} \end{aligned}$ |
| ${ }^{55+}$ | $\begin{gathered} 401 \\ 18 \% \end{gathered}$ | $\begin{gathered} 106 \\ 6 \% \end{gathered}$ | $\begin{gathered} 295 \\ 64 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 242 \\ 68 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 117 \\ & 12 \% \\ & \text { CD } \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \\ & d \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 297 \\ & 28 \% \\ & A D \end{aligned}$ | $\begin{gathered} 29 \\ 23 \% \\ A \end{gathered}$ | $\begin{gathered} 41 \\ \% \\ 0 \\ 21 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 28 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 187 \\ & 23 \% \\ & \text { BD } \end{aligned}$ | $\begin{gathered} 20 \\ 7 \% \end{gathered}$ | $\begin{gathered} 167 \\ 32 \% \\ \text { ABD } \end{gathered}$ | $\begin{gathered} 214 \\ 14 \% \\ B \end{gathered}$ |
| Columns Tested: A,B-A,B,C,D-A,B,C,D-A,B,C-A,B,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Homebuyers Tracking Study

## Q5 - Age <br> Base: All respondents

Significance Level: 90\% Significance Level: 95\%

18-34

35-54
$55+$

| Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Anyl both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 958 | 17 | 535 | 136 | 111 | 32 | 27 | 64 | 265 | 372 | 177 |
| 42\% | 22\% | $74 \%$ | $80 \%$ | 83\% | 74\% | 77\% | 88\% | $82 \%$ | 68\% | $94 \%$ |
| 916 | 46 | 176 | 34 | 22 | 10 | 8 | 9 | 53 | 165 | 11 |
| 40\% | 58\% | 24\% | 20\% | 16\% | 23\% | 23\% | 12\% | 16\% | 30\% | 6\% |
|  | BC |  |  |  |  |  |  | C | AC |  |
| 401 | 16 | 11 | 1 | 1 | 1 | - | - | 4 | 11 | 1 |
| 18\% | 20\% | 2\% | 1\% | 1\% | 2\% | - | - | 1\% | 2\% | 1\% |
|  | BC |  |  |  |  |  |  |  |  |  |

Columns Tested: A,B,C - A,B,C,D-A,B,C




| $\begin{array}{lc}\text { Homebuyers Tracking Study } & \text { Table } 6 / 4\end{array}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | $\begin{array}{r} \text { Owned } \\ \text { with a } \\ \text { mortgage } \end{array}$ | Rented | $\begin{gathered} \text { Living } \\ \text { with } \\ \text { parents } \end{gathered}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | $\begin{aligned} & \text { Net: } \\ & \text { aware } \end{aligned}$ | Aware and intend to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
| Significance Level: 90\% Significance Level: 95\% |  | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{c} \end{aligned}$ | $\begin{aligned} & d \\ & D \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & c \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & c \\ & c \\ & C \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & c \\ & c \end{aligned}$ | $\begin{aligned} & \text { d } \\ & \text { D } \end{aligned}$ |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll} 213 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Male | $\begin{gathered} 982 \\ 43 \% \end{gathered}$ | $\begin{gathered} 761 \\ 42 \% \end{gathered}$ | $\begin{gathered} 221 \\ \% \\ 48 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 184 \\ 52 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 392 \\ 42 \% \\ D \end{gathered}$ | $\begin{gathered} 313 \\ 44 \% \\ D \end{gathered}$ | $\begin{array}{ll}  & 70 \\ \% & 33 \% \end{array}$ | $\begin{gathered} 311 \\ 40 \% \end{gathered}$ | $\begin{gathered} 465 \\ 44 \% \end{gathered}$ | $\begin{aligned} & 57 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 105 \\ & 54 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 225 \\ 45 \% \end{gathered}$ | $\begin{aligned} & 103 \\ & 43 \% \end{aligned}$ | $\begin{gathered} 182 \\ 47 \% \end{gathered}$ | $\begin{gathered} 419 \\ 53 \% \\ D \end{gathered}$ | $\begin{gathered} 146 \\ 53 \% \\ D \end{gathered}$ | $\begin{gathered} 273 \\ 52 \% \\ \mathrm{D} \end{gathered}$ | $\begin{gathered} 563 \\ 38 \% \end{gathered}$ |
| Female | $\begin{gathered} 1293 \\ 57 \% \end{gathered}$ | $\begin{gathered} 1056 \\ 58 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 237 \\ 6 \\ 52 \% \end{gathered}$ | $\begin{gathered} 173 \\ 48 \% \end{gathered}$ | $\begin{gathered} 548 \\ 58 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 406 \\ 56 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 143 \\ 67 \% \\ \text { ABC } \end{gathered}$ | $\begin{gathered} 465 \\ 60 \% \\ D \end{gathered}$ | $\begin{gathered} 603 \\ 56 \% \\ D \end{gathered}$ | $\begin{aligned} & 71 \\ & 55 \% \\ & \hline \end{aligned}$ | $\begin{aligned} & 90 \\ & 46 \% \end{aligned}$ | $\begin{gathered} 276 \\ 55 \% \end{gathered}$ | $\begin{aligned} & 137 \\ & 57 \% \end{aligned}$ | $\begin{gathered} 208 \\ \% \quad 53 \% \end{gathered}$ | $\begin{gathered} 379 \\ 47 \% \end{gathered}$ | $\begin{gathered} 127 \\ 47 \% \end{gathered}$ | $\begin{gathered} 252 \\ 48 \% \end{gathered}$ | 914 62\% ABC |
| Columns Tested: A,B-A,B,C,D-A,B,C,D-A,B,C-A,B,C,D]. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Homebuyers Tracking Study

## Q6 - Gender <br> Base: All respondents <br> Significance Level: 90\%

 Significance Level: 95\%Male

Female

Columns Tested: $A, B, C-A, B, C, D-A, B, C$

| Total |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b |  | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 982 | 34 | 289 | 72 | 60 | 17 | 16 | 37 | 108 | 231 | 58 |
| 43\% | 43\% | 40\% | 42\% | 45\% | 40\% | 46\% | 51\% | 34\% | $42 \%$ | 31\% |
| 1293 | 45 | 433 | 99 | 74 | 26 | 19 | 36 | 214 | 317 | 131 |
| 57\% | 57\% | 60\% | 58\% | 55\% | 60\% | 54\% | 49\% | 66\% | 58\% | 69\% |
|  |  |  |  |  |  |  |  | B |  | B |


|  |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \hline \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{array}$ | $\begin{array}{r} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{array}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| Significance Level: 90\% |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| Single | $\begin{aligned} & 458 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 191 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 267 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 292 \\ & 30 \% \\ & B C \end{aligned}$ | $\begin{gathered} 137 \\ 15 \% \\ \mathrm{C} \end{gathered}$ | $\begin{gathered} 29 \\ 7 \% \end{gathered}$ | $\begin{gathered} 412 \\ 28 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 28 \\ 5 \% \end{gathered}$ | $\begin{gathered} 15 \\ 5 \% \end{gathered}$ | $\begin{gathered} 41 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 69 \\ & 32 \% \\ & \text { CD } \end{aligned}$ | $\begin{aligned} & 146 \\ & 33 \% \\ & \text { CD } \end{aligned}$ | $\begin{gathered} 140 \\ 20 \% \\ D \end{gathered}$ | $\begin{gathered} 56 \\ 8 \% \end{gathered}$ |
| Married (including civil partnership) | $\begin{aligned} & 1186 \\ & 52 \% \end{aligned}$ | $\begin{gathered} 601 \\ 61 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 585 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 379 \\ & 40 \% \end{aligned}$ | $\begin{gathered} 545 \\ 59 \% \\ \text { A } \end{gathered}$ | $\begin{gathered} 262 \\ 65 \% \\ A B \end{gathered}$ | $\begin{aligned} & 616 \\ & 42 \% \end{aligned}$ | $\begin{gathered} 427 \\ 72 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 196 \\ 70 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 548 \\ 70 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 76 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 166 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 358 \\ & 52 \% \\ & \text { AB } \end{aligned}$ | 449 <br> 66\% <br> ABC |
| Cohabiting | $\begin{aligned} & 415 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 129 \\ 13 \% \end{gathered}$ | $\begin{gathered} 286 \\ 22 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 266 \\ & 28 \% \\ & \text { BC } \end{aligned}$ | $\begin{gathered} 132 \\ 14 \% \\ \mathrm{C} \end{gathered}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 19 \% \\ & C D \end{aligned}$ | $\begin{gathered} 103 \\ 17 \% \\ \mathrm{C} \end{gathered}$ | $\begin{aligned} & 31 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 124 \\ 16 \% \\ \text { C } \end{gathered}$ | $\begin{aligned} & 16 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 16 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 151 \\ & 22 \% \\ & \text { AB } \end{aligned}$ | $\begin{aligned} & 148 \\ & 22 \% \\ & \text { AB } \end{aligned}$ |
| Separated | $\begin{aligned} & 52 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 3 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 14 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 32 \\ 3 \% \\ \text { AC } \end{gathered}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $\begin{gathered} 15 \\ 5 \% \\ \mathrm{Ab} \end{gathered}$ | $\begin{aligned} & 27 \\ & 3 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \\ & d \end{aligned}$ | $\begin{gathered} 22 \\ 5 \% \\ C D \end{gathered}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ |
| Widowed | $\begin{aligned} & 43 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | 37 $\begin{aligned} & 3 \% \\ & \text { A } \end{aligned}$ | - | $\begin{aligned} & 8 \\ & 1 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 35 \\ 9 \% \\ A B \end{gathered}$ | $\begin{gathered} 37 \\ 3 \% \\ B D \end{gathered}$ | ${ }_{*}^{2}$ | $\begin{aligned} & 4 \\ & 1 \% \\ & b \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 18 \\ 8 \% \\ B C D \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \\ & C D \end{aligned}$ | $3$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ |
| Divorced | $\begin{gathered} 121 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 4 \% \end{aligned}$ | 81 6\% <br> A | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 7 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 52 \\ & 13 \% \\ & \text { AB } \\ & \hline \end{aligned}$ | $\begin{aligned} & 85 \\ & 6 \% \\ & \text { B } \\ & \hline \end{aligned}$ | $\begin{gathered} 17 \\ 3 \% \end{gathered}$ | $\begin{gathered} 21 \\ 7 \% \\ B D \end{gathered}$ | $\begin{gathered} 34 \\ 4 \% \end{gathered}$ | $\begin{gathered} 32 \\ 15 \% \\ \text { BCD } \\ \hline \end{gathered}$ | $\begin{gathered} 29 \\ 7 \% \\ C D \end{gathered}$ | $\begin{aligned} & 26 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 21 \\ 3 \% \end{gathered}$ |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

| $\begin{array}{lc}\text { Homebuyers Tracking Study } & \text { Table 7/2 }\end{array}$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total | Single | $\begin{array}{r} \text { Married } \\ \text { (incl. } \\ \text { civil) } \\ \hline \end{array}$ | Cohab iting | $\begin{aligned} & \text { Separ } \\ & \text { ated } \end{aligned}$ | $\begin{array}{r} \text { Wid } \\ \text { owed } \end{array}$ | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | $\begin{gathered} \text { York } \\ \text { shire } \\ \text { and } \\ \text { Humber } \end{gathered}$ | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \end{array}$ | West <br> Mid lands | East of Eng land | Wales | London | South | South West | $\begin{aligned} & \text { Net: } \\ & \text { North } \\ & \text { Eng } \\ & \text { land } \\ & \hline \end{aligned}$ |  | Net: Wales and South West |
| Significance Level: 90\% Significance Level: 95\% |  | a | $\begin{aligned} & \text { I } \\ & b \\ & B \end{aligned}$ | $\begin{aligned} & \text { c } \\ & c \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \mathrm{e} \\ & \mathrm{e} \\ & \mathrm{E} \end{aligned}$ | $\begin{aligned} & f \\ & \mathrm{~F} \end{aligned}$ | $\begin{aligned} & a \\ & \text { a } \end{aligned}$ | b | c | d D | e | f | $\begin{aligned} & \mathrm{g} \\ & \mathrm{G} \end{aligned}$ | $\begin{aligned} & \text { h } \\ & \text { H } \end{aligned}$ | i | j | k | L | m $M$ | n $N$ |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1186 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 415 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 52 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 265 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 234 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 174 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 172 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 86 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 375 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 281 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 521 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 346 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 325 \\ & 100 \% \end{aligned}$ |
| Single | $\begin{aligned} & 458 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 458 \\ 100 \% \\ \text { BCDEF } \end{gathered}$ |  |  |  |  |  | $\begin{aligned} & 43 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 37 \\ 22 \% \\ \text { DEKLn } \end{gathered}$ | $\begin{aligned} & 13 \\ & 15 \% \end{aligned}$ | $\begin{gathered} 9 \\ 20 \% \end{gathered}$ | $\begin{gathered} 150 \\ 42 \% \\ \text { ABCDE } \\ \text { FGHJK } \\ \text { LMN } \end{gathered}$ | 71 19\% <br> DekL | $\begin{aligned} & 39 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 73 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 15 \% \end{aligned}$ |
| Married (including civil partnership) | $\begin{aligned} & 1186 \\ & 52 \% \end{aligned}$ |  | $\begin{gathered} 1186 \\ 100 \% \\ \text { ACDEF } \end{gathered}$ |  |  |  |  | $\begin{gathered} 146 \\ 55 \% \\ 1 \end{gathered}$ | $\begin{gathered} 64 \\ 58 \% \\ 1 \end{gathered}$ | $\begin{gathered} 125 \\ 53 \% \\ 1 \end{gathered}$ | $\begin{gathered} 96 \\ 6 \quad \begin{array}{c} 55 \% \\ 1 \end{array} \end{gathered}$ | $\begin{gathered} 104 \\ 60 \% \\ 1 \mathrm{j} \end{gathered}$ | $\begin{gathered} 96 \\ 56 \% \\ 1 \end{gathered}$ | $\begin{aligned} & 44 \\ & 51 \% \\ & 1 \end{aligned}$ | $\begin{aligned} & 27 \\ & 61 \% \\ & 1 \end{aligned}$ | $\begin{gathered} 137 \\ 38 \% \end{gathered}$ | $\begin{gathered} 191 \\ 51 \% \\ 1 \end{gathered}$ | $\begin{gathered} 156 \\ 56 \% \\ 1 \end{gathered}$ | $\begin{gathered} 285 \\ 55 \% \\ 1 \end{gathered}$ | $\begin{aligned} & \text { 200 } \\ & 58 \% \\ & 1 j \end{aligned}$ | $\begin{gathered} 183 \\ 56 \% \\ 1 \end{gathered}$ |
| Cohabiting | $\begin{gathered} 415 \\ 18 \% \end{gathered}$ | - |  | 415 <br> 100\% <br> ABDEF |  |  |  | $\begin{aligned} & 56 \\ & 21 \% \\ & \text { FHI } \end{aligned}$ | $\begin{gathered} 26 \\ 23 \% \\ \text { FHIm } \end{gathered}$ | $\begin{aligned} & 49 \\ & 21 \% \\ & \text { FH1 } \end{aligned}$ | $\begin{gathered} 36 \\ 20 \% \\ \text { FHi } \end{gathered}$ | $\begin{aligned} & 36 \\ & 21 \% \\ & \text { FHi } \end{aligned}$ | $\begin{aligned} & 21 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 21 \% \\ & \text { ff } \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & \text { 18\% } \\ & \text { fh } \end{aligned}$ | $\begin{aligned} & 51 \\ & 18 \% \\ & \text { fh } \end{aligned}$ | $\begin{gathered} 111 \\ 21 \% \\ \text { FHImn } \end{gathered}$ | 57 16\% h | 54 $17 \%$ $h$ |
| Separated | $\begin{gathered} 52 \\ 2 \% \end{gathered}$ | - | - |  | $\begin{gathered} 52 \\ 100 \% \\ \text { ABCEF } \end{gathered}$ |  |  | $\begin{gathered} 9 \\ 3 \% \\ \mathrm{fM} \end{gathered}$ | $\begin{aligned} & 3 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \\ & \text { fM } \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 3 \\ 3 \% \\ \mathrm{fm} \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \\ & \mathrm{~m} \end{aligned}$ | $\begin{aligned} & 10 \\ & 3 \% \\ & \mathrm{~m} \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ |
| Widowed | 43 $2 \%$ | - | - | - | - | $\begin{gathered} 43 \\ 100 \% \\ \text { ABCDF } \end{gathered}$ | - | 2 $1 \%$ | $\begin{aligned} & 2 \\ & 2 \% \\ & 1 \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \\ & \text { । } \end{aligned}$ | 6 $3 \%$ <br> Aelm | 1 $1 \%$ | $\begin{aligned} & 3 \\ & 2 \% \\ & 1 \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \\ & 1 \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \\ & \text { । } \end{aligned}$ |  | 9 2\% 1 1 | $5 \%$ <br> AcEIIM | $\begin{gathered} 12 \\ 2 \% \\ 1 \end{gathered}$ | 4 $1 \%$ 1 1 | 4\% <br> AcEIM |
| Divorced | 121 $5 \%$ | - | - | - | - |  | $\begin{gathered} 121 \\ 100 \% \\ \text { ABCDE } \end{gathered}$ | $\begin{aligned} & 9 \\ & 3 \% \\ & b \end{aligned}$ | $\stackrel{-}{-}$ | $\begin{gathered} 17 \\ 7 \% \\ \text { aBl } \end{gathered}$ | $\begin{aligned} & 11 \\ & 6 \% \\ & \mathrm{Bi} \end{aligned}$ | $\begin{aligned} & 8 \\ & 5 \% \\ & B \end{aligned}$ | $\begin{gathered} 14 \\ 8 \% \\ \text { ABI } \end{gathered}$ | $\begin{aligned} & 6 \\ & 7 \% \\ & \mathrm{Bi} \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \\ & B \end{aligned}$ | $\begin{aligned} & 11 \\ & 3 \% \\ & b \end{aligned}$ | 25 aBI | $\begin{aligned} & 17 \\ & 6 \% \\ & \mathrm{Bi} \end{aligned}$ | $\begin{aligned} & 28 \\ & 5 \% \\ & B \end{aligned}$ | 22 $6 \%$ aBl | $\begin{gathered} 20 \\ 6 \% \\ \mathrm{Bi} \end{gathered}$ |
| Columns Tested: A, B, C, D,E,F - A,B,C,D,E,F,G, H, , , , , , , ,M, , |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Q7- What is your current marital status?

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Single

Married (including civil partnership)

Cohabiting
Separated

Widowed

Divorced

|  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  | A | b | c | d | e | f | g | h |
|  |  | B | C | D | E | F | G | H |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 458 | 15 | 15 | 18 | 8 | 24 | 27 | 172 | 22 |
| 20\% | 15\% | 14\% | 20\% | 8\% | 14\% | 20\% | 35\% | 17\% |
|  |  |  | D |  |  | D | ABCDEFH | d |
| 1186 | 54 | 68 | 46 | 56 | 94 | 73 | 217 | 68 |
| 52\% | 55\% | 62\% | 51\% | 59\% | 55\% | 53\% | 44\% | 54\% |
|  | G | G |  | G | G | g |  |  |
| 415 | 20 | 19 | 20 | 18 | 33 | 24 | 77 | 25 |
| 18\% | 20\% | 17\% | 22\% | 19\% | 19\% | 17\% | 16\% | 20\% |
| 52 | 5 | 3 | 2 | 3 | 3 | 1 | 11 | 2 |
| 2\% | 5\% | 3\% | 2\% | 3\% | 2\% | 1\% | 2\% | 2\% |
|  | F |  |  |  |  |  |  |  |
| 43 | 2 | - | 3 | 3 | 5 | 2 | 2 | 3 |
| 2\% | 2\% | - | 3\% | 3\% | 3\% | 1\% | * | 2\% |
|  | g |  | bG | bG | bG |  |  | G |
| 121 | 2 | 5 | 2 | 7 | 11 | 11 | 16 | 6 |
| 5\% | 2\% | 5\% | 2\% | 7\% | 6\% | 8\% | 3\% | 5\% |
|  |  |  |  | ag | g | acG |  |  |

Columns Tested: A,B,C,D,E,F,G,H

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | Owned with a mortgage | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult |  | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
|  |  | a | $b$ | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Single | $\begin{aligned} & 458 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 399 \\ 22 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 59 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 86 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 180 \\ & 25 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 140 \\ 66 \% \\ \text { ABC } \end{gathered}$ | $\begin{gathered} 296 \\ 38 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 99 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 14 \% \\ & b \end{aligned}$ | $\begin{aligned} & 34 \\ & 17 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 103 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 21 \% \end{aligned}$ | 94 24\% | $\begin{gathered} 170 \\ 21 \% \\ C \end{gathered}$ | $\begin{gathered} 86 \\ 32 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 84 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 288 \\ 19 \% \\ c \end{gathered}$ |
| Married (including civil partnership) | $\begin{aligned} & 1186 \\ & 52 \% \end{aligned}$ | $\begin{aligned} & 908 \\ & 50 \% \end{aligned}$ | $\begin{gathered} 278 \\ 61 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 237 \\ & 66 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 587 \\ & 62 \% \\ & \text { CD } \end{aligned}$ | $\begin{gathered} 320 \\ 45 \% \\ D \end{gathered}$ | $\begin{gathered} 20 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 266 \\ & 34 \% \end{aligned}$ | $674$ $63 \%$ <br> A | $\begin{aligned} & 73 \\ & 57 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 124 \\ 64 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 258 \\ & 51 \% \end{aligned}$ | $\begin{aligned} & 132 \\ & 55 \% \end{aligned}$ | $\begin{aligned} & 193 \\ & 49 \% \end{aligned}$ | $\begin{gathered} 422 \\ 53 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 125 \\ & 46 \% \end{aligned}$ | $\begin{gathered} 297 \\ 57 \% \\ \text { Bd } \end{gathered}$ | $\begin{gathered} 764 \\ 52 \% \\ b \end{gathered}$ |
| Cohabiting | $\begin{gathered} 415 \\ 18 \% \end{gathered}$ | $\begin{gathered} 381 \\ 21 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 34 \\ 7 \% \end{gathered}$ | $\begin{gathered} 21 \\ 6 \% \end{gathered}$ | $\begin{gathered} 169 \\ 18 \% \\ \text { A } \end{gathered}$ | $\begin{gathered} 174 \\ 24 \% \\ A B \end{gathered}$ | $\begin{gathered} 45 \\ 21 \% \\ \text { A } \end{gathered}$ | $\begin{gathered} 192 \\ 25 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 158 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 109 \\ 22 \% \\ \mathrm{c} \end{gathered}$ | $\begin{aligned} & 44 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 138 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 94 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 277 \\ 19 \% \end{gathered}$ |
| Separated | $\begin{aligned} & 52 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 29 \\ 3 \% \\ \text { Ad } \end{gathered}$ | $\begin{aligned} & 16 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 11 \\ 1 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 9 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ |  |
| Widowed | $\begin{aligned} & 43 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 7 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 31 \\ 9 \% \\ \mathrm{BCD} \end{gathered}$ | $\begin{aligned} & 9 \\ & 1 \% \\ & c \end{aligned}$ | $\begin{aligned} & 2 \\ & * \end{aligned}$ | - | $\begin{aligned} & 2 \\ & * \end{aligned}$ | $\begin{gathered} 33 \\ 3 \% \\ \text { AD } \end{gathered}$ | $\begin{gathered} 4 \\ 3 \% \\ \text { Ad } \end{gathered}$ | $1$ 1\% | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \\ b D \end{gathered}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 21 \\ 4 \% \\ B D \end{gathered}$ | 19 1\% |
| Divorced | $\begin{gathered} 121 \\ 5 \% \end{gathered}$ | $76$ $4 \%$ |  45 <br> $10 \%$  <br> A  | 25 <br> 7\% <br> CD | 60 6\% CD $\qquad$ | $\begin{gathered} 27 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 1 \% \end{aligned}$ | 78 <br> 7\% <br> A | $\begin{gathered} 12 \\ 9 \% \\ \text { Ad } \\ \hline \end{gathered}$ | 8 <br> $4 \%$ <br> $A$ | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | 22 $6 \%$ | $\begin{gathered} 35 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 86 \\ 6 \% \end{gathered}$ |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Q7 - What is your current marital status? <br> Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Single

Married (including civil partnership)

Cohabiting

Separated
Widowed

Divorced

Columns Tested: $A, B, C-A, B, C, D-A, B, C$

| Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Anyl both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 458 | 14 | 274 | 59 | 49 | 15 | 12 | 26 | 127 | 157 | 127 |
| 20\% | 18\% | $38 \%$ A | $35 \%$ | 37\% | 35\% | 34\% | 36\% | 39\% | 29\% | $\begin{aligned} & 67 \% \\ & A B \end{aligned}$ |
| 1186 | 38 | 244 | 56 | 41 | 14 | 12 | 21 | 93 | 235 | 15 |
| 52\% | 48\% | 34\% | 33\% | 31\% | 33\% | 34\% | 29\% | 29\% | 43\% | 8\% |
|  | BC |  |  |  |  |  |  | C | AC |  |
| 415 | 15 | 185 | 52 | 40 | 11 | 9 | 25 | 95 | 142 | 44 |
| 18\% | 19\% | 26\% | 30\% | 30\% | 26\% | 26\% | 34\% | 30\% | 26\% | 23\% |
|  |  |  | a |  |  |  |  |  |  |  |
| 52 | 1 | 9 | 2 | 2 | 1 | - | 1 | 4 | 7 | 1 |
| 2\% | 1\% | 1\% | 1\% | 1\% | 2\% | - | 1\% | 1\% | 1\% | 1\% |
| 43 | 2 | 2 | - | - | - | - | - | 2 | 1 | - |
| 2\% | 3\% | * | - | - | - | - | - | 1\% | * | - |
|  | BC |  |  |  |  |  |  |  |  |  |
| 121 | 9 | 8 | 2 | 2 | 2 | 2 | - | 1 | 6 | 2 |
| 5\% | 11\% | 1\% | 1\% | 1\% | 5\% | 6\% | - | * | 1\% | 1\% |
|  | BC |  |  |  | d | D |  |  |  |  |



## Q8 - What is the combined annual income of your household, prior to tax being deducted? <br> Base: All respondents

Significance Level: 90\% Significance Level: 95\%
$£ 69,001$ to $£ 76,000$
$£ 76,001$ to $£ 83,000$
$£ 83,001$ or more

Prefer not to say

Nets
Up to $£ 21,000$
$£ 21,001$ to $£ 34,000$
$£ 34,001$ to $£ 55,000$
£55,001+

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D



Q8 - What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Homebuyers Tracking Study
Q8 - What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Up to $£ 7,000$
$£ 7,001$ to $£ 14,000$
$£ 14,001$ to $£ 21,000$
$£ 21,001$ to $£ 28,000$
$£ 28,001$ to $£ 34,000$
$£ 34,001$ to $£ 41,000$
$£ 41,001$ to $£ 48,000$
$£ 48,001$ to $£ 55,000$
$£ 55,001$ to $£ 62,000$
$£ 62,001$ to $£ 69,000$
$£ 69,001$ to $£ 76,000$

|  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  | a | b | c | d | e | f | g | h |
|  | A | B | C | D | E | F | G | H |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 12 | 1 | 2 | 1 | - | 2 | 1 | 1 | 1 |
| 1\% | 1\% | $\begin{aligned} & 2 \% \\ & \mathrm{G} \end{aligned}$ | 1\% | - | 1\% | 1\% | * | 1\% |
| 55 | 3 | 3 | 4 | 2 | 3 | 2 | 9 | 4 |
| 2\% | 3\% | 3\% | 4\% | 2\% | 2\% | 1\% | 2\% | 3\% |
| 150 | 3 | 4 | 6 | 7 | 9 | 14 | 19 | 10 |
| 7\% | 3\% | 4\% | 7\% | 7\% | 5\% | 10\% | 4\% | 8\% |
|  |  |  |  |  |  | AbG |  | g |
| 212 | 12 | 11 | 4 | 6 | 14 | 16 | 43 | 12 |
| 9\% | 12\% | 10\% | 4\% | 6\% | 8\% | 12\% | 9\% | 10\% |
|  | c |  |  |  |  | c |  |  |
| 229 | 11 | 13 | 8 | 15 | 17 | 17 | 47 | 12 |
| 10\% | 11\% | 12\% | 9\% | 16\% | 10\% | 12\% | 9\% | 10\% |
|  |  |  |  | g |  |  |  |  |
| 256 | 8 | 13 | 12 | 8 | 22 | 20 | 51 | 18 |
| 11\% | 8\% | 12\% | 13\% | 8\% | 13\% | 14\% | 10\% | 14\% |
| 231 | 22 | 7 | 13 | 8 | 17 | 9 | 42 | 15 |
| 10\% | 22\% | 6\% | 14\% | 8\% | 10\% | 7\% | 8\% | 12\% |
|  | BDEFGH |  | bfg |  |  |  |  |  |
| 203 | 12 | 9 | 14 | 5 | 17 | 12 | 40 | 10 |
| 9\% | 12\% | 8\% | 15\% | 5\% | 10\% | 9\% | 8\% | 8\% |
|  | d |  | DGh |  |  |  |  |  |
| 173 | 6 | 16 | 6 | 7 | 13 | 6 | 38 | 15 |
| 8\% | 6\% | 15\% | 7\% | 7\% | 8\% | 4\% | 8\% | 12\% |
|  |  | AceFG |  |  |  |  |  | F |
| 115 | 6 | 9 | 4 | 6 | 8 | 7 | 29 | 7 |
| 5\% | 6\% | 8\% | 4\% | 6\% | 5\% | 5\% | 6\% | 6\% |
| 107 | 2 | 8 | 2 | 5 | 12 | 5 | 25 | 3 |
| 5\% | 2\% | 7\% | 2\% | 5\% | 7\% | 4\% | 5\% | 2\% |
|  |  | ah |  |  | ach |  |  |  |

Columns Tested: A,B,C,D,E,F,G,H

ComRes
Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q8 - What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%
$£ 76,001$ to $£ 83,000$
$£ 83,001$ or more

Prefer not to say

Nets
Up to $£ 21,000$
$£ 21,001$ to $£ 34,000$
$£ 34,001$ to $£ 55,000$
£55,001+

Columns Tested: A,B,C,D,E,F,G,H

| Homebuyers Tracking Study <br> Q8 - What is the combined annual income of your household, prior to tax being deducted? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | Owned with a mortgage | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \end{array}$ | Will sell to buy | $\begin{array}{r} \text { Have } \\ \text { sold to } \\ \text { buy } \end{array}$ | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
| Significance Level: 90\% |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{array}{ll}  & 458 \\ \% & 100 \% \end{array}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Up to $£ 7,000$ | $\begin{aligned} & 12 \\ & 1 \% \end{aligned}$ | 3 | $\begin{aligned} & 9 \\ & 2 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 6 \\ 2 \% \\ B C \end{gathered}$ | $1$ | $\begin{aligned} & 3 \\ & * \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \\ & B \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ |  |  | - | - | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & * \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & * \end{aligned}$ |
| $£ 7,001$ to $£ 14,000$ | $\begin{aligned} & 55 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 2 \% \end{aligned}$ | 27 $6 \%$ | 19 <br> 5\% <br> BC | $\begin{aligned} & 9 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 3 \% \\ & \mathrm{~B} \end{aligned}$ | 7 $3 \%$ B | $\begin{aligned} & 22 \\ & 3 \% \\ & d \end{aligned}$ | $\begin{aligned} & 28 \\ & 3 \% \\ & d \end{aligned}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \\ A b \end{gathered}$ | $\begin{aligned} & 18 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 3 \% \end{aligned}$ |
| $£ 14,001$ to $£ 21,000$ | $\begin{gathered} 150 \\ 7 \% \end{gathered}$ | $\begin{gathered} 100 \\ 6 \% \end{gathered}$ | $\begin{array}{ll}  & 50 \\ \% & 11 \% \\ & \mathrm{~A} \end{array}$ | $\begin{aligned} & 38 \\ & 11 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 38 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 14 \% \\ & B C \end{aligned}$ | $\begin{gathered} 65 \\ 8 \% \\ \text { bcD } \end{gathered}$ | 68 6\% <br> d | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | 27 <br> 7\% <br> b | $\begin{gathered} 45 \\ 6 \% \end{gathered}$ | $\begin{gathered} 19 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 105 \\ 7 \% \\ c \end{gathered}$ |
| $£ 21,001$ to $£ 28,000$ | $\begin{aligned} & 212 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 163 \\ 9 \% \end{gathered}$ | $\begin{array}{ll}  & 49 \\ \% & 11 \% \end{array}$ | $\begin{aligned} & 36 \\ & 10 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 54 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 73 \\ & 10 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 39 \\ 18 \% \\ \text { ABC } \end{gathered}$ | $\begin{aligned} & 107 \\ & 14 \% \\ & \text { BD } \end{aligned}$ | 81 <br> 8\% <br> D | $\begin{aligned} & 11 \\ & 9 \% \\ & \text { D } \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 10 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 48 \\ & 12 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 80 \\ & 10 \% \end{aligned}$ | 34 <br> 12\% <br> cd | $\begin{aligned} & 46 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 132 \\ 9 \% \end{gathered}$ |
| $£ 28,001$ to $£ 34,000$ | $\begin{aligned} & 229 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 184 \\ 10 \% \end{gathered}$ | $\begin{array}{ll}  & 45 \\ \% & 10 \% \end{array}$ | $\begin{aligned} & 33 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 81 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 80 \\ & 11 \% \\ & b \end{aligned}$ | $\begin{aligned} & 32 \\ & 15 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 103 \\ 13 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 98 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 22 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 43 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 47 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 153 \\ & 10 \% \end{aligned}$ |
| $£ 34,001$ to $£ 41,000$ | $\begin{aligned} & 256 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 214 \\ & 12 \% \end{aligned}$ | $\begin{array}{cc}  & 42 \\ \% & 9 \% \end{array}$ | $\begin{aligned} & 30 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 28 \\ & 13 \% \\ & \text { a } \end{aligned}$ | $\begin{gathered} 112 \\ 14 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 119 \\ & 11 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 81 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 175 \\ 12 \% \end{gathered}$ |
| $£ 41,001$ to $£ 48,000$ | $\begin{aligned} & 231 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 205 \\ 11 \% \\ \text { B } \end{gathered}$ | $\begin{array}{cc}  & 26 \\ \% & 6 \% \end{array}$ | $\begin{aligned} & 17 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 10 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 87 \\ & 12 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 27 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 92 \\ & 12 \% \\ & \text { BD } \end{aligned}$ | $\begin{aligned} & 94 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 16 \% \\ & \text { BD } \end{aligned}$ | $\begin{aligned} & 13 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 159 \\ 11 \% \\ c \end{gathered}$ |
| $£ 48,001$ to $£ 55,000$ | $\begin{gathered} 203 \\ 9 \% \end{gathered}$ | $\begin{gathered} 182 \\ 10 \% \\ \text { B } \\ \hline \end{gathered}$ | $\begin{gathered} 21 \\ 5 \% \end{gathered}$ | $\begin{gathered} 17 \\ 5 \% \end{gathered}$ | 107 <br> 11\% <br> AcD | $\begin{aligned} & 63 \\ & 9 \% \\ & \text { A } \\ & \hline \end{aligned}$ | $\begin{aligned} & 13 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 61 \\ 8 \% \end{gathered}$ | $\begin{gathered} 95 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 12 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 61 \\ & 12 \% \\ & \mathrm{c} \\ & \hline \end{aligned}$ | $\begin{aligned} & 24 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 64 \\ 8 \% \end{gathered}$ | $\begin{gathered} 22 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 139 \\ 9 \% \end{gathered}$ |
| Columns Tested: A,B-A,B,C,D-A,B,C,D-A,B,C-A,B,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th Nove <br> Page 58 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |


| Homebuyers Tracking Study <br> Q8 - What is the combined annual income of your household, prior to tax being deducted? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage |  | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{gathered} \text { First } \\ \text { time } \\ \text { buyer } \end{gathered}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware <br> but do not intend to use | $\begin{aligned} & \text { Not } \\ & \text { aware } \end{aligned}$ |
|  |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| $£ 55,001$ to $£ 62,000$ | $\begin{gathered} 173 \\ 8 \% \end{gathered}$ | $\begin{gathered} 156 \\ 9 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 95 \\ & 10 \% \\ & \text { AD } \end{aligned}$ | $\begin{gathered} 57 \\ 8 \% \\ \text { AD } \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 53 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 90 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 41 \\ 8 \% \end{gathered}$ | $\begin{gathered} 21 \\ 9 \% \end{gathered}$ | $\begin{gathered} 30 \\ 8 \% \end{gathered}$ | $\begin{gathered} 61 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 112 \\ 8 \% \end{gathered}$ |
| $£ 62,001$ to $£ 69,000$ | $\begin{gathered} 115 \\ 5 \% \end{gathered}$ | $\begin{gathered} 101 \\ 6 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | 64 <br> 7\% AD | $\begin{gathered} 38 \\ 5 \% \\ A D \end{gathered}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 59 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 32 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 42 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 6 \% \\ & b \end{aligned}$ | $\begin{aligned} & 73 \\ & 5 \% \end{aligned}$ |
| $£ 69,001$ to $£ 76,000$ | $\begin{gathered} 107 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 99 \\ & 5 \% \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | 63 <br> 7\% AD | $\begin{gathered} 35 \\ 5 \% \\ A D \end{gathered}$ | 1 | $\begin{aligned} & 23 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 5 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 7 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 33 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 20 \\ 5 \% \end{gathered}$ | $\begin{gathered} 40 \\ 5 \% \end{gathered}$ | $\begin{gathered} 14 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 67 \\ 5 \% \end{gathered}$ |
| $£ 76,001$ to $£ 83,000$ | $\begin{gathered} 84 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 75 \\ & 4 \% \\ & B \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 54 \\ 6 \% \\ \text { ACD } \end{gathered}$ | 24 <br> 3\% <br> aD | 1 | $\begin{aligned} & 13 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 5 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 5 \\ & 4 \% \\ & a \end{aligned}$ | $\begin{aligned} & 13 \\ & 7 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 26 \\ & 5 \% \\ & C \end{aligned}$ | $\begin{aligned} & 13 \\ & 5 \% \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 4 \% \end{aligned}$ |
| $£ 83,001$ or more | $\begin{gathered} 206 \\ 9 \% \end{gathered}$ | $\begin{gathered} 178 \\ 10 \% \\ B \end{gathered}$ | $\begin{gathered} 28 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 31 \\ & 9 \% \\ & D \end{aligned}$ | $\begin{gathered} 102 \\ 11 \% \\ D \end{gathered}$ | $\begin{aligned} & 66 \\ & 9 \% \\ & D \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 42 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 80 \\ & 7 \% \\ & \mathrm{a} \end{aligned}$ | $\begin{aligned} & 14 \\ & 11 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 61 \\ 31 \% \\ \text { ABC } \end{gathered}$ | $\begin{aligned} & 63 \\ & 13 \% \\ & C \end{aligned}$ | $\begin{aligned} & 26 \\ & 11 \% \\ & c \end{aligned}$ | $\begin{aligned} & 26 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 11 \% \\ & D \end{aligned}$ | $\begin{aligned} & 31 \\ & 11 \% \\ & d \end{aligned}$ | $\begin{aligned} & 58 \\ & 11 \% \\ & D \end{aligned}$ | $\begin{gathered} 117 \\ 8 \% \end{gathered}$ |
| Prefer not to say | $\begin{aligned} & 242 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 129 \\ 7 \% \end{gathered}$ | 113 25\% <br> A | $\begin{gathered} 98 \\ 27 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 78 \\ 8 \% \end{gathered}$ | $\begin{gathered} 45 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{gathered} 146 \\ 14 \% \\ \text { Ad } \end{gathered}$ | $\begin{aligned} & 16 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 18 \\ & 9 \% \\ & \text { a } \end{aligned}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{gathered} 18 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 93 \\ & 12 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 19 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 74 \\ & 14 \% \\ & B D \end{aligned}$ | $\begin{aligned} & 149 \\ & 10 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Up to $£ 21,000$ | $\begin{gathered} 217 \\ 10 \% \end{gathered}$ | $\begin{gathered} 131 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 86 \\ & 19 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 63 \\ & 18 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 48 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 8 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 39 \\ & 18 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 92 \\ & 12 \% \\ & \text { CD } \end{aligned}$ | $\begin{gathered} 102 \\ 10 \% \\ D \end{gathered}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 10 \% \\ & \text { AB } \end{aligned}$ | $\begin{aligned} & 68 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 149 \\ & 10 \% \end{aligned}$ |
| $£ 21,001$ to $£ 34,000$ | $\begin{gathered} 441 \\ 19 \% \end{gathered}$ | $\begin{aligned} & 347 \\ & 19 \% \end{aligned}$ | 94 21\% | $\begin{aligned} & 69 \\ & 19 \% \\ & \text { B } \\ & \hline \end{aligned}$ | $\begin{gathered} 135 \\ 14 \% \end{gathered}$ | $\begin{gathered} 153 \\ 21 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 71 \\ 33 \% \\ \text { ABC } \end{gathered}$ | $\begin{gathered} 210 \\ 27 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 179 \\ 17 \% \\ \mathrm{D} \end{gathered}$ | $\begin{aligned} & 20 \\ & 16 \% \\ & D \end{aligned}$ | $\begin{aligned} & 16 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 45 \\ 19 \% \\ a \end{gathered}$ | $\begin{gathered} 91 \\ 23 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 156 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 63 \\ 23 \% \\ c \end{gathered}$ | $\begin{aligned} & 93 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 285 \\ & 19 \% \end{aligned}$ |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th Nove <br> Page 59 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Homebuyers Tracking Study

Q8 - What is the combined annual income of your household, prior to tax being deducted?
Base: All respondents

Significance Level: 90\% Significance Level: 95\%
$£ 34,001$ to $£ 55,000$
£55,001+

|  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage |  | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ parents | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | $\begin{aligned} & \text { Not } \\ & \text { aware } \end{aligned}$ |
|  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | C | d |
|  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
| 2275 | 1817 | 458 | 357 | 940 | 719 | 213 | 776 | 1068 | 128 | 195 | 501 | 240 | 390 | 798 | 273 | 525 | 1477 |
| 100\% | 100\% | - 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 690 | 601 | 89 | 64 | 301 | 240 | 68 | 265 | 308 | 42 | 44 | 183 | 81 | 129 | 217 | 79 | 138 | 473 |
| 30\% | 33\% | -19\% | 18\% | 32\% | 33\% | 32\% | 34\% | 29\% | 33\% | 23\% | 37\% | 34\% | 33\% | 27\% | 29\% | 26\% | 32\% |
|  | B |  |  | A | A | A | BD | d | D |  |  |  |  |  |  |  | AC |
| 685 | 609 | 76 | 63 | 378 | 220 | 16 | 165 | 333 | 43 | 110 | 195 | 86 | 102 | 264 | 85 | 179 | 421 |
| 30\% | 34\% | - 17\% | 18\% | 40\% | 31\% | 8\% | 21\% | 31\% | 34\% | 56\% | 39\% | 36\% | 26\% | 33\% | 31\% | 34\% | 29\% |
|  | B |  | D | ACD | AD |  |  | A | A | ABC | C | C |  | D |  | D |  |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

## Q8 - What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Up to $£ 7,000$
$£ 7,001$ to $£ 14,000$
$£ 14,001$ to $£ 21,000$
$£ 21,001$ to $£ 28,000$
$£ 28,001$ to $£ 34,000$
$£ 34,001$ to $£ 41,000$
$£ 41,001$ to $£ 48,000$
$£ 48,001$ to $£ 55,000$
$£ 55,001$ to $£ 62,000$
$£ 62,001$ to $£ 69,000$


Columns Tested: A,B,C - A,B,C,D-A,B,C

## Q8 - What is the combined annual income of your household, prior to tax being deducted?

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%
$£ 69,001$ to $£ 76,000$
$£ 76,001$ to $£ 83,000$
$£ 83,001$ or more

Prefer not to say

## Nets

Up to $£ 21,000$
$£ 21,001$ to $£ 34,000$
$£ 34,001$ to $£ 55,000$
£55,001+

Columns Tested: A,B,C - A,B,C,D-A,B,C

| Total | Inbetweeners | First time buyers with a mortgage | Given/ <br> loaned <br> money <br> to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  | Any/ both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 107 | 4 | 22 | 5 | 4 | - | 2 | 2 | 9 | 20 | 1 |
| 5\% | 5\% | 3\% | 3\% | 3\% | - | 6\% | 3\% | 3\% | 4\% | 1\% |
|  |  |  |  |  |  |  |  | c | C |  |
| 84 | 4 | 12 | 4 | 4 | 1 | 1 | 3 | 4 | 13 | - |
| 4\% | $5 \%$ B | 2\% | 2\% | 3\% | 2\% | 3\% | 4\% | 1\% | ${ }^{2} \mathrm{C}$ | - |
| 206 | 9 | 41 | 10 | 6 | - | 2 | 5 | 21 | 38 | 2 |
| 9\% | 11\% | 6\% | 6\% | 4\% | - | 6\% | 7\% | 7\% | 7\% | 1\% |
|  | B |  |  |  |  |  | b | C | C |  |
| 242 | 12 | 37 | 5 | 2 | 2 | - | - | 14 | 25 | 16 |
| 11\% | 15\% | 5\% | 3\% | 1\% | 5\% | - | - | 4\% | 5\% | 8\% |
|  | BC |  |  |  | d |  |  |  |  | aB |
| 217 | 6 | 83 | 12 | 10 | 4 | 4 | 3 | 33 | 50 | 36 |
| 10\% | 8\% | 11\% | 7\% | 7\% | 9\% | 11\% | 4\% | 10\% | 9\% | 19\% |
|  |  | c |  |  |  |  |  |  |  | AB |
| 441 | 9 | 198 | 46 | 34 | 12 | 9 | 20 | 92 | 134 | 65 |
| 19\% | 11\% | 27\% | 27\% | 25\% | 28\% | 26\% | 27\% | 29\% | 24\% | 34\% |
|  |  | A | A |  |  |  |  |  |  | B |
| 690 | 25 | 251 | 65 | 55 | 19 | 13 | 29 | 113 | 192 | 61 |
| 30\% | 32\% | 35\% | 38\% | 41\% | 44\% | 37\% | 40\% | 35\% | 35\% | 32\% |
| 685 | 27 | 153 | 43 | 33 | 6 | 9 | 21 | 70 | 147 | 11 |
| 30\% | 34\% | 21\% | 25\% | 25\% | 14\% | 26\% | 29\% | 22\% | 27\% | 6\% |
|  | B |  |  |  |  |  | b | C | aC |  |

[^3]


## Homebuyers Tracking Study

Q9 - Do you have any children aged 18 or under living at home with you? If so, how old are they?
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Yes: Any

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \end{array}$ | West <br> Mid <br> lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | Net: <br> Mid <br> lands | Net: Wales and South West |
|  | a | b | C | d | e | f | a | b | c | d |  | f | g | h | i | , | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 780 | 41 | 548 | 124 | 27 | 6 | 34 | 110 | 43 | 94 | 65 | 71 | 66 | 31 | 15 | 72 | 117 | 96 | 202 | 137 | 111 |
| 34\% | 9\% | 46\% | 30\% | 52\% | 14\% | 28\% | 42\% | 39\% | 40\% | 37\% | 41\% | 38\% | 36\% | 34\% | 20\% | 31\% | 34\% | 39\% | 40\% | 34\% |
|  |  | ACEF | AE | ACEF |  | Ae | IJkn | 1 | IJ | 1 | IJ | lj | 1 | 1 |  | I | 1 | IJ | IJ | 1 |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study



Columns Tested: A,B,C,D,E,F,G,H

| Homebuyers Tracking Study <br> Q9 - Do you have any children aged 18 or under living at home with you? If so, how old are they? <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% Significance Level: 95\% |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage <br> mortgage |  | Owned without a mortgage | Owned with a mortgage | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \\ \hline \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware <br> but do <br> not <br> intend <br> to use | Not aware |
|  |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 1477 \\ 100 \% \end{gathered}$ |
| No | $\begin{aligned} & 1457 \\ & 64 \% \end{aligned}$ | $\begin{gathered} 1077 \\ 59 \% \end{gathered}$ | $\begin{gathered} 380 \\ 83 \% \\ \text { A } \end{gathered}$ | 292 <br> 82\% <br> BC | $\begin{aligned} & 464 \\ & 49 \% \end{aligned}$ | $\begin{gathered} 475 \\ 66 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 192 \\ 90 \% \\ \text { ABC } \end{gathered}$ | $\begin{gathered} 582 \\ 75 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 605 \\ & 57 \% \end{aligned}$ | $\begin{aligned} & 85 \\ & 66 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 123 \\ 63 \% \\ b \end{gathered}$ | $\begin{aligned} & 305 \\ & 61 \% \end{aligned}$ | $\begin{aligned} & 139 \\ & 58 \% \end{aligned}$ | $\begin{aligned} & 218 \\ & 56 \% \end{aligned}$ | $\begin{gathered} 553 \\ 69 \% \\ D \end{gathered}$ | $\begin{gathered} 183 \\ 67 \% \\ d \end{gathered}$ | $\begin{gathered} 370 \\ 70 \% \\ D \end{gathered}$ | $\begin{aligned} & 904 \\ & 61 \% \end{aligned}$ |
| Yes: Aged under 5 | $\begin{gathered} 401 \\ 18 \% \end{gathered}$ | $\begin{gathered} 382 \\ 21 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 19 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 247 \\ 26 \% \\ \text { ACD } \end{gathered}$ | $\begin{gathered} 123 \\ 17 \% \\ \text { AD } \end{gathered}$ | $\begin{aligned} & 12 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 108 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 229 \\ 21 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 21 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 25 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 111 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 14 \% \end{aligned}$ | 290 <br> 20\% ABC |
| Yes: Aged 5-10 | $\begin{aligned} & 279 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 254 \\ 14 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 25 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 168 \\ 18 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 85 \\ & 12 \% \\ & \text { AD } \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 73 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 156 \\ 15 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 13 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 78 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 201 \\ & 14 \% \\ & \text { AC } \end{aligned}$ |
| Yes: Aged 11-15 | $\begin{aligned} & 203 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 179 \\ 10 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 6 \% \\ & \text { D } \end{aligned}$ | $\begin{gathered} 123 \\ 13 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 53 \\ & 7 \% \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 120 \\ 11 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 12 \\ & 9 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 23 \\ & 12 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 51 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 20 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 37 \\ 7 \% \end{gathered}$ | $\begin{gathered} 140 \\ 9 \% \\ c \end{gathered}$ |
| Yes: Aged 16-18 | $\begin{gathered} 110 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 90 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 5 \% \\ & D \end{aligned}$ | 64 7\% CD | $\begin{gathered} 23 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 70 \\ & 7 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 20 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 9 \% \\ & \text { AC } \end{aligned}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{gathered} 72 \\ 5 \% \end{gathered}$ |
| Prefer not to say | $\begin{aligned} & 38 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \\ B D \end{gathered}$ | $\begin{gathered} 11 \\ 1 \% \end{gathered}$ | $\begin{gathered} 14 \\ 2 \% \end{gathered}$ | 1 | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 25 \\ 2 \% \end{gathered}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Yes: 10 and less | $\begin{array}{r} 593 \\ 26 \% \end{array}$ | $\begin{gathered} 553 \\ 30 \% \\ \text { B } \end{gathered}$ | $\begin{array}{r} 40 \\ 9 \% \end{array}$ | 25 $7 \%$ | $\begin{array}{r} 363 \\ 39 \% \\ \text { ACD } \end{array}$ | $\begin{aligned} & 181 \\ & 25 \% \\ & \text { AD } \end{aligned}$ | $\begin{array}{rr} 1 & 16 \\ \% & 8 \% \end{array}$ | $\begin{array}{r} 157 \\ 20 \% \end{array}$ | $\begin{aligned} & 337 \\ & 32 \% \\ & \text { Acd } \end{aligned}$ | $\begin{array}{r} 30 \\ 23 \% \end{array}$ | $\begin{array}{r} 48 \\ 25 \% \end{array}$ | $\begin{array}{r} 145 \\ 29 \% \end{array}$ | $\begin{array}{r} 74 \\ 31 \% \end{array}$ | $\begin{gathered} 133 \\ 34 \% \\ \text { a } \end{gathered}$ | $\begin{array}{r} 169 \\ 21 \% \end{array}$ | $\begin{array}{r} 66 \\ 24 \% \end{array}$ | $\begin{array}{r} 103 \\ 20 \% \end{array}$ | $\begin{gathered} 424 \\ 29 \% \\ \text { AC } \end{gathered}$ |
| Yes: 11-18 | $\begin{gathered} 282 \\ 12 \% \end{gathered}$ | $\begin{gathered} 241 \\ 13 \% \\ \text { B } \\ \hline \end{gathered}$ | $\begin{gathered} 41 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 35 \\ & 10 \% \\ & \mathrm{D} \\ & \hline \end{aligned}$ | 166 <br> 18\% ACD | $\begin{aligned} & 71 \\ & 10 \% \\ & D \\ & \hline \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 169 \\ 16 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 15 \\ & 12 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 30 \\ & 15 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 64 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 193 \\ & 13 \% \end{aligned}$ |
| Columns Tested: A, B - A, B, C, D-A,B,C,D-A,B,C-A,B,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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## Homebuyers Tracking Study

Q9 - Do you have any children aged 18 or under living at home with you? If so, how old are they?
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Yes: Any

|  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Mortgage |  | Owned without a mortgage |  | Rented | Living with parents | First <br> buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
|  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
| 2275 | 1817 | 458 | 357 | 940 | 719 | 213 | 776 | 1068 | 128 | 195 | 501 | 240 | 390 | 798 | 273 | 525 | 1477 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 780 | 711 | 69 | 53 | 465 | 230 | 20 | 182 | 448 | 42 | 67 | 188 | 99 | 164 | 232 | 87 | 145 | 548 |
| 34\% | 39\% | 15\% | 15\% | 49\% | 32\% | 9\% | 23\% | 42\% | 33\% | 34\% | 38\% | 41\% | 42\% | 29\% | 32\% | 28\% | 37\% |
|  | B |  | d | ACD | AD |  |  | ACD | A | A |  |  |  |  |  |  | AbC |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

| Q9 - Do you have <br> Base: All respondents <br> Significance Level: 90\% | Total |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  |  | a | b | c | a | b | c | d | a | b | c |
| Significance Level: 95\% |  | A | B | C | A | B | C | D | A | B | C |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 79 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 722 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 171 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 134 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{gathered} 73 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 322 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 548 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 189 \\ & 100 \% \end{aligned}$ |
| No | $\begin{gathered} 1457 \\ 64 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 67 \% \end{aligned}$ | $\begin{aligned} & 543 \\ & 75 \% \end{aligned}$ | $\begin{gathered} 128 \\ 75 \% \end{gathered}$ | $\begin{aligned} & 107 \\ & 80 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 83 \% \end{aligned}$ | $\begin{aligned} & 57 \\ & 78 \% \end{aligned}$ | $\begin{gathered} 256 \\ 80 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 379 \\ 69 \% \end{gathered}$ | $\begin{gathered} 171 \\ 90 \% \\ \text { AB } \end{gathered}$ |
| Yes: Aged under 5 | $\begin{aligned} & 401 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 100 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 7 \\ 16 \% \end{gathered}$ | $\begin{gathered} 4 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 12 \% \\ & \mathrm{C} \end{aligned}$ | 94 <br> 17\% <br> AC | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ |
| Yes: Aged 5-10 | $\begin{aligned} & 279 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 15 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 8 \% \\ & \text { C } \end{aligned}$ | 65 <br> 12\% <br> aC | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ |
| Yes: Aged 11-15 | $\begin{aligned} & 203 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 11 \% \\ & B C \end{aligned}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 3 \% \\ & c \end{aligned}$ | $\begin{aligned} & 29 \\ & 5 \% \\ & C \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
| Yes: Aged 16-18 | $\begin{gathered} 110 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | - |  | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ |
| Prefer not to say | $\begin{aligned} & 38 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | - | - | - | $\begin{aligned} & 5 \\ & 2 \% \\ & c \end{aligned}$ | $\begin{aligned} & 11 \\ & 2 \% \\ & c \end{aligned}$ | - |
| Nets |  |  |  |  |  |  |  |  |  |  |  |
| Yes: 10 and less | $\begin{array}{r} 593 \\ 26 \% \end{array}$ | $\begin{array}{r} 16 \\ 20 \% \end{array}$ | $\begin{array}{r} 145 \\ 20 \% \end{array}$ | $\begin{array}{r} 37 \\ 22 \% \end{array}$ | 24 $18 \%$ | $\begin{array}{r} 10 \\ 23 \% \end{array}$ | 6 $17 \%$ | $\begin{array}{r} 13 \\ 18 \% \end{array}$ | $\begin{gathered} 54 \\ 17 \% \\ C \end{gathered}$ | $\begin{aligned} & 138 \\ & 25 \% \\ & \text { AC } \end{aligned}$ | 15 $8 \%$ |
| Yes: 11-18 | $\begin{aligned} & 282 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 14 \% \\ & \mathrm{Bc} \end{aligned}$ | $\begin{aligned} & 39 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 7 \% \\ & \mathrm{aC} \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ |
| Yes: Any | $\begin{gathered} 780 \\ 34 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 32 \% \\ & \mathrm{~b} \\ & \hline \end{aligned}$ | $\begin{gathered} 168 \\ 23 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 6 \\ 17 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 19 \% \\ & \text { C } \\ & \hline \end{aligned}$ | $\begin{gathered} 158 \\ 29 \% \\ \text { AC } \\ \hline \end{gathered}$ | $\begin{aligned} & 18 \\ & 10 \% \end{aligned}$ |

Columns Tested: $A, B, C-A, B, C, D-A, B, C$

## Q10 Is the house or flat in which you currently live...?

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Owned outright by you/ your partner without
mortgage (freehold or leasehold)

Owned with a mortgage or loan by youl your partner
(freehold or leasehold) (freehold or leasehold)

Rented from the council
Rented from a housing association

Rented privately by myself

Rented privately with a partner or spouse

Rented privately with friends

Living with parents rent free

Living with parents paying rent

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{aligned} & \text { Yes: } \\ & \text { aged } \\ & 0-10 \end{aligned}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | 982 | 1293 | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| $\begin{aligned} & 357 \\ & 16 \% \end{aligned}$ | 184 | 173 | 16 | 99 | 242 | 292 | 25 | 35 | 53 | 63 | 69 | 64 | 63 |
|  | 19\% | 13\% | 2\% | 11\% | 60\% | 20\% | 4\% | 12\% | 7\% | 29\% | 16\% | 9\% | 9\% |
|  | B |  |  | A | AB | BCD |  | BD | B | BCD | CD |  |  |
| $\begin{aligned} & 940 \\ & 41 \% \end{aligned}$ | 392 | 548 | 325 | 498 | 117 | 464 | 363 | 166 | 465 | 48 | 135 | 301 | 378 |
|  | 40\% | 42\% | 34\% | 54\% | 29\% | 32\% | 61\% | 59\% | 60\% | 22\% | 31\% | 44\% | 55\% |
|  |  |  | c | AC |  |  | A | A | A |  | A | AB | ABC |
| $\begin{aligned} & 21 \\ & 1 \% \end{aligned}$ | 5 | 16 | 9 | 10 | 2 | 4 | 15 | 5 | 16 | 10 | 5 | 5 | 1 |
|  | 1\% | 1\% | 1\% | 1\% | * | * | 3\% | 2\% | 2\% | 5\% | 1\% | 1\% | * |
|  |  | a |  |  |  |  | A | A | A | BCD | D |  |  |
| $\begin{aligned} & 52 \\ & 2 \% \end{aligned}$ | 15 | 37 | 31 | 20 | 1 | 27 | 22 | 3 | 24 | 10 | 19 | 17 | 5 |
|  | 2\% | 3\% | 3\% | 2\% | * | 2\% | 4\% | 1\% | 3\% | 5\% | 4\% | 2\% | 1\% |
|  |  | A | C | C |  |  | AC |  | ac | D | cD | D |  |
| $\begin{aligned} & 260 \\ & 11 \% \end{aligned}$ | 145 | 115 | 110 | 132 | 18 | 170 | 63 | 31 | 85 | 24 | 64 | 91 | 57 |
|  | 15\% | 9\% | 11\% | 14\% | 4\% | 12\% | 11\% | 11\% | 11\% | 11\% | 15\% | 13\% | 8\% |
|  | B |  | C | aC |  |  |  |  |  |  | D | D |  |
| $\begin{aligned} & 323 \\ & 14 \% \end{aligned}$ | 117 | 206 | 207 | 105 | 11 | 216 | 78 | 31 | 101 | 12 | 45 | 105 | 144 |
|  | 12\% | 16\% | 22\% | 11\% | 3\% | 15\% | 13\% | 11\% | 13\% | 6\% | 10\% | 15\% | 21\% |
|  |  | A | BC | C |  | c |  |  |  |  | A | AB | ABC |
| 63 | 31 | 32 | 50 | 13 | - | 58 | 3 | 1 | 4 | 5 | 20 | 22 | 13 |
| 3\% | 3\% | 2\% | 5\% | 1\% | - | 4\% | 1\% | * | 1\% | 2\% | 5\% | 3\% | 2\% |
|  |  |  | BC | C |  | BCD |  |  |  |  | D |  |  |
| $\begin{aligned} & 90 \\ & 4 \% \end{aligned}$ | 30 | 60 | 80 | 8 | 2 | 78 | 9 | 3 | 11 | 14 | 29 | 30 | 9 |
|  | 3\% | 5\% | 8\% | 1\% | * | 5\% | 2\% | 1\% | 1\% | 6\% | 7\% | 4\% | 1\% |
|  |  | a | BC |  |  | BCD |  |  |  | D | D | D |  |
| 123$5 \%$ | 40 | 83 | 108 | 13 | 2 | 114 | 7 | 2 | 9 | 25 | 42 | 38 | 7 |
|  | 4\% | 6\% | 11\% | 1\% | * | 8\% | 1\% | 1\% | 1\% | 12\% | 10\% | 6\% | 1\% |
|  |  | A | BC |  |  | BCD |  |  |  | CD | CD | D |  |

## Q10 Is the house or flat in which you currently live...? <br> Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Other

Nets
Owned

Rented

Living with parents

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Q10 Is the house or flat in which you currently live...?
Base: All respondents
Base: All respondents
Significance Level: $90 \%$
Significance Level: 95\%

Owned outright by you/ your partner without
mortgage (freehold or leasehold) mortgage (freehold or leasehold)

Owned with a mortgage or loan by you/ your partner (freehold or leasehold)

Rented from the council

Rented from a housing association

Rented privately by myself

Rented privately with a partner or spouse

Rented privately with friends

| Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \end{array}$ | West <br> Mid <br> lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | $\begin{aligned} & \text { Net: } \\ & \text { Mid } \\ & \text { lands } \end{aligned}$ | Net:  <br> Wales  <br> and  <br> South  <br>  West |
|  | a | b | c | d | e | f | a | b | c | d | e | f | g | h | i | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 357 | 40 | 237 | 21 | 3 | 31 | 25 | 27 | 16 | 37 | 31 | 27 | 28 | 20 | 13 | 34 | 66 | 58 | 84 | 55 | 71 |
| 16\% | 9\% | 20\% | 5\% | 6\% | 72\% | 21\% | 10\% | 14\% | 16\% | 18\% | 16\% | 16\% | 23\% | 30\% | 10\% | 18\% | 21\% | 16\% | 16\% | 22\% |
|  | C | ACD |  |  | ABCDF | ACD |  |  | al | AI | al | al | AI | ABCdE FljLM |  | AI | Al | Al | Al | AbcelL M |
| 940 | 86 | 587 | 169 | 29 | 9 | 60 | 153 | 62 | 116 | 86 | 86 | 71 | 29 | 22 | 57 | 148 | 110 | 264 | 157 | 132 |
| 41\% | 19\% | 49\% | 41\% | 56\% | 21\% | 50\% | 58\% | 56\% | 50\% | 49\% | 49\% | 41\% | 34\% | 50\% | 16\% | 39\% | 39\% | 51\% | 45\% | 41\% |
|  |  | ACE | AE | ACE |  | AcE | cdeFGI JKIMN | $\underset{\mathrm{N}}{\mathrm{FGIJKm}}$ | fGIJKN | GIJKn | GIJKn | 1 | 1 | gl |  | 1 | 1 | FGIJKN | gl | 1 |
| 21 | 4 | 9 | 6 | 1 | - | 1 | 6 | 3 | 3 | 2 | 1 | 2 | 1 | - | 1 | 2 | - | 8 | 3 | - |
| 1\% | 1\% | 1\% | 1\% | 2\% | - | 1\% | 2\% | 3\% | 1\% | 1\% | 1\% | 1\% | 1\% | - | * | 1\% | - | 2\% | 1\% | - |
|  |  |  |  |  |  |  | ljKN | IJKN | kN | kn |  | kn | kn |  |  |  |  | iKN | n |  |
| 52 | 16 | 24 | 11 | - | - | 1 | 4 | 4 | 5 | 4 | 2 | 2 | 2 | 1 | 14 | 13 | 1 | 13 | 4 | 2 |
| 2\% | 3\% | 2\% | 3\% | - | - | 1\% | 2\% | 4\% | 2\% | 2\% | 1\% | 1\% | 2\% | 2\% | 4\% | 3\% | * | 2\% | 1\% | 1\% |
|  | b |  |  |  |  |  |  | KmN | k | k |  |  | k |  | aefKMN | KMN |  | KN |  |  |
| 260 | 89 | 104 | 28 | 13 | 2 | 24 | 19 | 7 | 24 | 13 | 11 | 19 | 12 | 3 | 81 | 40 | 31 | 44 | 30 | 34 |
| 11\% | 19\% | 9\% | 7\% | 25\% | 5\% | 20\% | 7\% | 6\% | 10\% | 7\% | 6\% | 11\% | 14\% | 7\% | 23\% | 11\% | 11\% | 8\% | 9\% | 10\% |
|  | BCE |  |  | BCE |  | BCE |  |  |  |  |  |  | abdE |  | ABCDE |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | FgHJKL MN |  | e |  |  |  |
| 323 | 18 | 176 | 127 | 1 | - | 1 | 38 | 9 | 23 | 22 | 28 | 17 | 14 | 1 | 70 | 59 | 42 | 54 | 45 | 43 |
| 14\% | 4\% | 15\% | 31\% | 2\% | - | 1\% | 14\% | 8\% | 10\% | 13\% | 16\% | 10\% | 16\% | 2\% | 20\% | 16\% | 15\% | 10\% | 13\% | 13\% |
|  | f | ADEF | ABDEF |  |  |  | bH |  |  | H | bcfHL |  | bH |  | $\begin{aligned} & \text { aBCDF } \\ & \text { HLM } \end{aligned}$ | BCfHL | bcHI | h | H | H |
| 63 | 53 | 7 | 2 | 1 | - | - | 2 | - | - | 1 | 3 | - | 1 | - | 50 | 3 | 3 | 1 | 3 | 3 |
| 3\% | 12\% | 1\% | * | 2\% | - | - | 1\% | - | - | 1\% | 2\% | - | 1\% | - | 14\% | 1\% | 1\% | * | 1\% | 1\% |
|  | BCDEF |  |  |  |  |  |  |  |  |  | CfL |  | c |  | ABCDE |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | $\begin{aligned} & \text { FGHJK } \\ & \text { LMN } \end{aligned}$ |  | 1 |  |  |  |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

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Q10 Is the house or flat in which you currently live...?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Living with parents rent free

Living with parents paying rent

Owned

Rented

Living with parents

| Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \end{array}$ | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \\ \hline \end{array}$ | Net: Wales and South West |
|  | a | b | c | d | e | $f$ | a | b | c | d | e | f | g | h | + | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | $N$ |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | - 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 90 | 53 | 11 | 23 | 1 | - | 2 | 3 | 2 | 9 | 8 | 3 | 12 | 2 | 1 | 22 | 13 | 15 | 19 | 15 | 16 |
| 4\% | 12\% | 1\% | 6\% | 2\% | - | 2\% | 1\% | 2\% | 4\% | 5\% | 2\% | 7\% | 2\% | 2\% | 6\% | 3\% | 5\% | 4\% | 4\% | 5\% |
|  | BCDEF |  | Bf |  |  |  |  |  | A | A |  | AbEjl |  |  | AbEjl | a | Ae | A | A | Ae |
| 123 | 87 | 9 | 22 | 1 | - | 4 | 12 | 4 | 15 | 4 | 9 | 16 | 5 | 2 | 20 | 22 | 14 | 23 | 25 | 16 |
| 5\% | 19\% | 1\% | 5\% | 2\% | - | 3\% | 5\% | 4\% | 6\% | \% $\%$ | 5\% | 9\% | 6\% | 5\% | 6\% | 6\% | 5\% | 4\% | 7\% | 5\% |
|  | BCDEF |  | B |  |  | B |  |  | D |  |  | AbDkLn |  |  | d | d |  |  | DI |  |
| 46 | 12 | 22 | 6 | 2 | 1 | 3 | 1 | 4 | 2 | 5 | 4 | 5 | - | 1 | 8 | 9 | 7 | 11 | 9 | 8 |
| 2\% | 3\% | 2\% | 1\% | 4\% | 2\% | 2\% | * | 4\% | 1\% | \% 3\% | 2\% | 3\% | - | 2\% | 2\% | 2\% | 2\% | 2\% | 3\% | 2\% |
|  |  |  |  |  |  |  |  | Acg |  | A | a | A |  |  | a | A | A | a | A | A |
| 1297 | 126 | 824 | 190 | 32 | 40 | 85 | 180 | 78 | 153 | 117 | 113 | 99 | 49 | 35 | 91 | 214 | 168 | 348 | 212 | 203 |
| 57\% | 28\% | 69\% | 46\% | 62\% | 93\% | 70\% | 68\% | 70\% | 65\% | 66\% | 65\% | 58\% | 57\% | 80\% | 25\% | 57\% | 60\% | 67\% | 61\% | 62\% |
|  |  | AC | A |  | ABCDF | AC | FglJKm | FglJkm | IJ | flJ | lj | , |  | cdeFGI <br> JKIMN |  | 1 | 1 | FglJKm | \| | । |
| 719 | 180 | 320 | 174 | 16 | 2 | 27 | 69 | 23 | 55 | 42 | 45 | 40 | 30 | 5 | 216 | 117 | 77 | 120 | 85 | 82 |
| 32\% | 39\% | 27\% | 42\% | 31\% | 5\% | 22\% | 26\% | 21\% | 24\% | - 24\% | 26\% | 23\% | 35\% | 11\% | 61\% | 31\% | 27\% | 23\% | 25\% | 25\% |
|  | BEF | E | BEF | E |  | E | H |  | h | h | H |  | BCdFH Lmn |  | $\begin{aligned} & \text { ABCDE } \\ & \text { FGHJK } \end{aligned}$ |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | Mn | H | h | h | H |
| 213 | 140 | 20 | 45 | 2 | - | 6 | 15 | 6 | 24 | 12 | 12 | 28 | 7 | 3 | 42 | 35 | 29 | 42 | 40 | 32 |
| 9\% | 31\% | 2\% | 11\% | 4\% | - | 5\% | 6\% | 5\% | 10\% | -7\% | 7\% | 16\% | 8\% | 7\% | 12\% | 9\% | 10\% | 8\% | 12\% | 10\% |
|  | BCDEF |  | BEf |  |  | B |  |  | a |  |  | $\begin{gathered} \text { ABcDE } \\ \mathrm{gJkLN} \end{gathered}$ |  |  | Abdel | a | A |  | Abdel | a |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Q10 Is the house or flat in which you currently live...?

Base: All respondents
Significance Level: $90 \%$
Significance Level: $95 \%$

Significance Level: 95\%

Owned outright by you/ your partner without
mortgage (freehold or leasehold)
mortgage (freehold or leasehold)
Owned with a mortgage or loan by you/ your partner
(freehold or leasehold)

Rented from the council

Rented from a housing association

Rented privately by myself

Rented privately with a partner or spouse

Rented privately with friends

Living with parents rent free

Living with parents paying rent

|  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  | a | b | c | d | e | f | g | h |
|  | A | B | C | D | E | F | G | H |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 357 | 11 | 9 | 13 | 22 | 26 | 22 | 53 | 17 |
| 16\% | 11\% | 8\% | 14\% | 23\% | 15\% | 16\% | 11\% | 13\% |
|  |  |  |  | ABGh | b | bg |  |  |
| 940 | 59 | 61 | 50 | 48 | 88 | 55 | 99 | 53 |
| 41\% | 60\% | 55\% | 55\% | 51\% | 52\% | 40\% | 20\% | 42\% |
|  | FGH | FGH | FGh | G | FGh | G |  | G |
| 21 | 1 | 2 | 3 | 1 | 2 | 1 | 3 | - |
| 1\% | 1\% | 2\% | 3\% | 1\% | 1\% | 1\% | 1\% | - |
|  |  |  | GH |  |  |  |  |  |
| 52 | 1 | 2 | 2 | 1 | 3 | 1 | 20 | - |
| 2\% | 1\% | 2\% | 2\% | 1\% | 2\% | 1\% | 4\% | - |
|  |  |  | h |  |  |  | $f \mathrm{f}$ |  |
| 260 | 8 | 6 | 7 | 6 | 15 | 10 | 100 | 15 |
| 11\% | 8\% | 5\% | 8\% | 6\% | 9\% | 7\% | 20\% | 12\% |
|  |  |  |  |  |  |  | BCDEFH | b |
| 323 | 11 | 21 | 6 | 8 | 20 | 20 | 99 | 23 |
| 14\% | 11\% | 19\% | 7\% | 8\% | 12\% | 14\% | 20\% | 18\% |
|  |  | CDe |  |  |  | c | ACDE | CD |
| 63 | - | 2 | - | 1 | - | 1 | 49 | 1 |
| 3\% | - | 2\% | - | 1\% | - | 1\% | 10\% | 1\% |
|  |  | e |  |  |  |  | BCDEFH |  |
| 90 | 1 | 2 | 2 | 3 | 7 | 12 | 30 | 8 |
| 4\% | 1\% | 2\% | 2\% | 3\% | 4\% | 9\% | 6\% | 6\% |
|  |  |  |  |  |  | ABCde | Ab | Ab |
| 123 | 6 | 4 | 5 | 2 | 8 | 12 | 30 | 6 |
| 5\% | 6\% | 4\% | 5\% | 2\% | 5\% | 9\% | 6\% | 5\% |
|  |  |  |  |  |  | D |  |  |

Columns Tested: A,B,C,D,E,F,G,H

Online Survey - 8th November to 4th December 2012

Q10 Is the house or flat in which you currently live...?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Other

Nets
Owned

Rented

Living with parents

Columns Tested: A,B,C,D,E,F,G,H


|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | No mortgage | Owned without a mortgage | Owned with a mortgage | Rented | Living with parents | First time buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | Not aware |
| Significance Level: $90 \%$Significance Level: 95\% |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | 2275 | 1817 | 458 | 357 | 940 | 719 | 213 | 776 | 1068 | 128 | 195 | 501 | 240 | 390 | 798 | 273 | 525 | 1477 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Owned outright by you/ your partner without mortgage (freehold or leasehold) | $\begin{aligned} & 357 \\ & 16 \% \end{aligned}$ | 75 $4 \%$ | $\begin{gathered} 282 \\ 62 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \\ & \text { BCD } \end{aligned}$ | $-$ | - | - | $\begin{aligned} & 4 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 263 \\ & 25 \% \\ & \text { AC } \end{aligned}$ | $\begin{aligned} & 18 \\ & 14 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 55 \\ & 28 \% \\ & \text { AC } \end{aligned}$ | 26 $5 \%$ $C$ | $\begin{gathered} 10 \\ 4 \% \end{gathered}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 171 \\ & 21 \% \\ & \text { BD } \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 159 \\ 30 \% \\ \text { ABD } \end{gathered}$ | $\begin{gathered} 186 \\ 13 \% \\ \text { B } \end{gathered}$ |
| Owned with a mortgage or loan by you/ your partner (freehold or leasehold) | $\begin{aligned} & 940 \\ & 41 \% \end{aligned}$ | $\begin{gathered} 852 \\ 47 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 88 \\ & 19 \% \end{aligned}$ | - | $\begin{aligned} & 940 \\ & 100 \% \\ & \text { ACD } \end{aligned}$ | - | - | $\begin{aligned} & 11 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 768 \\ 72 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 31 \\ & 24 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 93 \\ & 48 \% \\ & \text { AC } \end{aligned}$ | $\begin{aligned} & 294 \\ & 59 \% \\ & \text { BC } \end{aligned}$ | $\begin{gathered} 114 \\ 48 \% \\ \mathrm{C} \end{gathered}$ | $\begin{gathered} 134 \\ 34 \% \end{gathered}$ | $\begin{gathered} 275 \\ 34 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 64 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 211 \\ 40 \% \\ A B \end{gathered}$ | 665 <br> 45\% <br> ABc |
| Rented from the council | 21 $1 \%$ | 17 $1 \%$ | 4 $1 \%$ | - | - | 21 $3 \%$ ABD | - | 16 2\% BD | 2 | - | - | 1 | 4 $2 \%$ A | 6 $2 \%$ A | 7 $1 \%$ | 5 $2 \%$ $C$ | 2 | 14 $1 \%$ |
| Rented from a housing association | $\begin{aligned} & 52 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 3 \% \\ & \text { B } \end{aligned}$ | 3 $1 \%$ | - | - | $\begin{gathered} 52 \\ 7 \% \\ \text { ABD } \end{gathered}$ | - | $\begin{gathered} 46 \\ 6 \% \\ B C D \end{gathered}$ | * | 1 <br> 1\% <br> b | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 16 \\ & 2 \% \end{aligned}$ | 11 <br> 4\% <br> aC | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 2 \% \\ & \mathrm{C} \end{aligned}$ |
| Rented privately by myself | $\begin{aligned} & 260 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 225 \\ 12 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 35 \\ 8 \% \end{gathered}$ | - | - | $\begin{gathered} 260 \\ 36 \% \\ \text { ABD } \end{gathered}$ | - | $\begin{aligned} & 189 \\ & 24 \% \\ & B D \end{aligned}$ | $\begin{aligned} & 10 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 22 \% \\ & \text { BD } \end{aligned}$ | $\begin{aligned} & 11 \\ & 6 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 40 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 17 \% \\ & \text { A } \end{aligned}$ | 84 <br> 22\% <br> A | $\begin{gathered} 101 \\ 13 \% \\ \mathrm{C} \end{gathered}$ | $\begin{gathered} 64 \\ 23 \% \\ \text { ACD } \end{gathered}$ | $\begin{gathered} 37 \\ 7 \% \end{gathered}$ | $\begin{gathered} 159 \\ 11 \% \\ C \end{gathered}$ |
| Rented privately with a partner or spouse | $\begin{aligned} & 323 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 300 \\ 17 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 23 \\ & 5 \% \end{aligned}$ | - | - | $\begin{gathered} 323 \\ 45 \% \\ \text { ABD } \end{gathered}$ | - | $\begin{aligned} & 238 \\ & 31 \% \\ & B D \end{aligned}$ | $\begin{aligned} & 10 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 30 \% \\ & B D \end{aligned}$ | $\begin{aligned} & 21 \\ & 11 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 58 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 19 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 105 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 17 \% \\ & \text { aC } \end{aligned}$ | $\begin{aligned} & 58 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 218 \\ 15 \% \\ C \end{gathered}$ |
| Rented privately with friends | $\begin{gathered} 63 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 3 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | - | - | $\begin{gathered} 63 \\ 9 \% \\ \text { ABD } \end{gathered}$ | - | $\begin{gathered} 59 \\ 8 \% \\ B C D \end{gathered}$ | - | $\begin{aligned} & 1 \\ & 1 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 7 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 4 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 28 \\ & 4 \% \\ & C \end{aligned}$ | $\begin{gathered} 20 \\ 7 \% \\ \text { ACD } \end{gathered}$ | 8 $2 \%$ | $\begin{gathered} 35 \\ 2 \% \end{gathered}$ |
| Living with parents rent free | $\begin{aligned} & 90 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 84 \\ & 5 \% \\ & \mathrm{~B} \\ & \hline \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\stackrel{-}{-}$ | $-$ |  |  | $\begin{gathered} 79 \\ 10 \% \\ \text { BCD } \end{gathered}$ | $1$ | $\begin{aligned} & 2 \\ & 2 \% \\ & \text { B } \\ & \hline \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 27 \\ & 5 \% \\ & b \\ & \hline \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 19 \\ 6 \\ 5 \% \end{gathered}$ | $\begin{gathered} 34 \\ 4 \% \end{gathered}$ | $\begin{gathered} 15 \\ 5 \% \end{gathered}$ | $\begin{gathered} 19 \\ 4 \% \end{gathered}$ | $56$ 4\% |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th November to 4th December 2012 <br> Page 76 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Q10 Is the house or flat in which you currently live...?
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Living with parents paying rent

Other

Nets
Owned

Rented

Living with parents

|  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage |  | Rented | Living with parents | First time buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware <br> but do <br> not <br> intend <br> to use | Not aware |
|  | a | b | a | b | c | d | a | b | c | d | a | b | C | a | b | c | d |
|  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
| 2275 | 1817 | 458 | 357 | 940 | 719 | 213 | 776 | 1068 | 128 | 195 | 501 | 240 | 390 | 798 | 273 | 525 | 1477 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 123 | 114 | 9 | - | - | - | 123 | 110 | 3 | 7 | 1 | 28 | 15 | 21 | 48 | 27 | 21 | 75 |
| 5\% | 6\% | 2\% | - | - | - | 58\% | 14\% | * | 5\% | 1\% | 6\% | 6\% | 5\% | 6\% | 10\% | 4\% | 5\% |
|  | B |  |  |  |  | ABC | BCD |  | BD |  |  |  |  |  | ACD |  |  |
| 46 | 41 | 5 | - | - | - | - | 24 | 10 | 1 | 5 | 7 | 5 | 10 | 13 | 8 | 5 | 33 |
| 2\% | 2\% | 1\% | - | - | - | - | 3\% | 1\% | 1\% | 3\% | 1\% | 2\% | 3\% | 2\% | 3\% | 1\% | 2\% |
| 1297 | 927 | 370 | 357 | 940 | - | - | 15 | 1031 | 49 | 148 | 320 | 124 | 144 | 446 | 76 | 370 | 851 |
| 57\% | 51\% | 81\% | 100\% | 100\% | - | - | 2\% | 97\% | 38\% | 76\% | 64\% | 52\% | 37\% | 56\% | 28\% | 70\% | 58\% |
|  |  | A | CD | CD |  |  |  | ACD | A | AC | BC | C |  | B |  | ABD | B |
| 719 | 651 | 68 | - | - | 719 | - | 548 | 23 | 69 | 35 | 119 | 90 | 196 | 257 | 147 | 110 | 462 |
| 32\% | 36\% | 15\% | - | - | 100\% | - | 71\% | 2\% | 54\% | 18\% | 24\% | 38\% | 50\% | 32\% | 54\% | 21\% | 31\% |
|  | B |  |  |  | ABD |  | BCD |  | BD | B |  | A | AB | C | ACD |  | C |
| 213 | 198 | 15 | - | - | - | 213 | 189 | 4 | 9 | 7 | 55 | 21 | 40 | 82 | 42 | 40 | 131 |
| 9\% | 11\% | 3\% | - | - | - | 100\% | 24\% | * | 7\% | 4\% | 11\% | 9\% | 10\% | 10\% | 15\% | 8\% | 9\% |
|  | B |  |  |  |  | ABC | BCD |  | B | B |  |  |  |  | ACD |  |  |

Columns Tested: A,B - A,B,C,D - A,B,C,D - A,B,C - A,B,C,D

## Q10 Is the house or flat in which you currently live...?

## Base: All respondents <br> Significance Level: 90\%

 Significance Level: 95\%Owned outright by you/ your partner without mortgage (freehold or leasehold)

Owned with a mortgage or loan by you/ your partner
(freehold or leasehold) (freehold or leasehold)

Rented from the council

Rented from a housing association

Rented privately by myself

Rented privately with a partner or spouse

Rented privately with friends

Living with parents rent free

Columns Tested: A,B,C - A,B,C,D-A,B,C

| Total | Inbetweeners |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | First time buyers with a mortgage | Given/ loaned money to buy | Anyl both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | a | B | c | a | b | c | d | a | b | c |
|  | A |  | C | A | B | C | D | A | B | C |
|  | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 357 | - | 2 | 1 | - | - | - | - | - | - | - |
| 16\% |  |  | 1\% |  | - | - |  |  | - |  |
| 940 | - | 11 | 3 | 3 $2 \%$ | 1 | - | 2 | 4 | - | - |
| 41\% | - | 2\% | 2\% | 2\% | 2\% | - | 3\% | 1\% | - | - |
| 21 | - | 14 | 3 | 2 | 1 | - | 1 | 6 | 16 | - |
| 1\% | - | 2\% | 2\% | 1\% | 2\% | - | 1\% | 2\% | 3\% | - |
|  |  |  |  |  |  |  |  | c | C |  |
| 52 | 1 | 44 | 8 | 6 | 3 | 2$6 \%$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | 19 | 46 | - |
| 2\% | 1\% | 6\% | 5\% |  | 7\% |  |  | 6\% | 8\% | - |
|  |  | a |  | 4\% |  | 6\% |  | C | C |  |
| 260 | 28 | 175 | 36 | 27 | 9 | $\stackrel{8}{8}$ | 14 | 68 | 189 | - |
| 11\% | 35\% | 24\% | 21\% | 20\% | 21\% |  | 19\% | 21\% | $\begin{aligned} & 34 \% \\ & \text { AC } \end{aligned}$ | - |
|  | BC |  |  |  |  | 23\% |  |  |  |  |
| 323 | 39 | 222 | 60 | 50$37 \%$ | 13$30 \%$ | 10$29 \%$ | $\begin{aligned} & 32 \\ & 44 \% \end{aligned}$ | 105 | 238 | - |
| 14\% | 49\% | 31\% | 35\% |  |  |  |  | 33\% | 43\% |  |
|  | BC |  |  |  |  |  |  | C | AC |  |
| 63 | 1 | 56 | 19 | 18 | 7$16 \%$ | $\begin{gathered} 6 \\ 17 \% \end{gathered}$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ | 23 | 59 | - |
| 3\% | 1\% | 8\% | 11\% | 13\% |  |  |  | $\begin{gathered} 7 \% \\ c \end{gathered}$ | $11 \%$aC |  |
|  |  | A | A |  |  |  |  |  |  |  |  |
| 90 | 2 | 73 | 23 | 17$13 \%$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ | $\begin{gathered} 6 \\ 17 \% \end{gathered}$ | 10 | 25 | - | $\begin{aligned} & 79 \\ & 42 \% \\ & \text { AB } \end{aligned}$ |
| 4\% | 3\% | 10\% | 13\% |  |  |  | 14\% | 8\% | - |  |
|  |  | A | A | 13\% |  |  |  | B |  |  |

## Homebuyers Tracking Study

Q10 Is the house or flat in which you currently live...?
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Living with parents paying rent

Other

Nets
Owned

Rented

Living with parents

| Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 123 | 7 | 102 | 13 | 7 | 2 | 1 | 4 | 60 | - | 110 |
| 46 | 1 | 23 | 5 | 4 | 2 | 2 | 1 | 12 | - | - |
| 2\% | 1\% | 3\% | 3\% | 3\% | 5\% | 6\% | 1\% | 4\% | - | - |
| 1297 | - | 13 | 4 | 3 | 1 | - | 2 | 4 | - | - |
| 57\% | - | 2\% | 2\% | 2\% | 2\% | - | 3\% | $1 \%$ B | - | - |
| 719 | 69 | 511 | 126 | 103 | 33 | 26 | 56 | 221 | 548 | - |
| 32\% | 87\% | 71\% | 74\% | 77\% | 77\% | 74\% | 77\% | 69\% | 100\% | - |
|  | BC |  |  |  |  |  |  | C | AC |  |
| 213 | 9 | 175 | 36 | 24 | 7 | 7 | 14 | 85 | - | 189 |
| 9\% | 11\% | 24\% | 21\% | 18\% | 16\% | 20\% | 19\% | 26\% | - | 100\% |
|  |  | A | a |  |  |  |  | B |  | AB |

Columns Tested: A,B,C - A,B,C,D-A,B,C

## Q11- How long have you been looking to buy a property? <br> Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

For 0 to 3 months

For 4 to 6 months

For 7 to 9 months

For 10 to 12 months

More than a year

## Nets

6 months and under

7-12 months

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | Yes: aged $0-10$ | Yes: aged 11-18 | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | 982 | 1293 | 958$100 \%$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | 593 | 282 | 780$100 \%$ | 217 | 441 | 690 | 685 |
|  | 100\% | 100\% |  |  |  |  | 100\% | 100\% |  | 100\% | 100\% | 100\% | 100\% |
| 955 | 397 | 558 | 439 | 359 | 157 | 618 | 247 | 114 | 319 | 87 | 175 | 295 | 302 |
| 42\% | 40\% | 43\% | 46\% 39\% 39\% |  |  | 42\% | 42\% | 40\% | 41\% | 40\% | 40\% | 43\% | 44\% |
| 585$26 \%$ | 261 | 324$25 \%$ | 253$26 \%$ | $\begin{aligned} & 243 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 22 \% \end{aligned}$ | 395 | 144$24 \%$ | $\begin{aligned} & 60 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 184 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 20 \% \end{aligned}$ | 126 | 181 | 178 |
|  | 27\% |  |  |  |  | 27\% |  |  |  |  | 29\% | 26\% | 26\% |
|  |  |  |  | C |  | Cd |  |  |  |  | A | a | a |
| 194 | 84 | 110 | 73 | $\begin{aligned} & 76 \\ & 8 \% \end{aligned}$ | 45 <br> 11\% <br> Ab | $\begin{gathered} 120 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 71 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 57 \\ 8 \% \end{gathered}$ |
| 9\% | 9\% | 9\% | 8\% |  |  |  |  |  |  |  |  |  |  |
| 204 | $\begin{aligned} & 90 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 114 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 76 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 91 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 37 \\ 9 \% \end{gathered}$ | $\begin{gathered} 119 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 59 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 12 \% \\ & a \end{aligned}$ | $\begin{aligned} & 82 \\ & 11 \% \\ & \text { a } \end{aligned}$ | 24 | 48 | 51$7 \%$ | $\begin{aligned} & 60 \\ & 9 \% \end{aligned}$ |
| 9\% |  |  |  |  |  |  |  |  |  | 11\% | 11\% |  |  |
|  |  |  |  |  |  |  |  |  |  | c | C |  |  |
| 337 | $\begin{aligned} & 150 \\ & 15 \% \end{aligned}$ | $\begin{array}{lc}  & 187 \\ \% & 14 \% \end{array}$ | $\begin{aligned} & 117 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 147 \\ 16 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 73 \\ & 18 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 205 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 91 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 18 \% \\ & a \end{aligned}$ | $\begin{gathered} 124 \\ 16 \% \end{gathered}$ | $\begin{gathered} 43 \\ 20 \% \\ \mathrm{BcD} \end{gathered}$ | $\begin{aligned} & 59 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 103 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 13 \% \end{aligned}$ |
| 15\% |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1540 | $\begin{aligned} & 658 \\ & 67 \% \end{aligned}$ | $\begin{gathered} 882 \\ 68 \% \end{gathered}$ | $\begin{aligned} & 692 \\ & 72 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 602 \\ & 66 \% \end{aligned}$ | $\begin{aligned} & 246 \\ & 61 \% \end{aligned}$ | $\begin{gathered} 1013 \\ 70 \% \\ \text { CD } \end{gathered}$ | $\begin{gathered} 391 \\ 66 \% \end{gathered}$ | $\begin{gathered} 174 \\ 62 \% \end{gathered}$ | $\begin{aligned} & 503 \\ & 64 \% \end{aligned}$ | 131 | 301 | 476 | $\begin{gathered} 480 \\ 70 \% \\ \mathrm{~A} \end{gathered}$ |
| 68\% |  |  |  |  |  |  |  |  |  | 60\% | 68\% | 69\% |  |
|  |  |  |  |  |  |  |  |  |  |  | A | A |  |
| 398 | $\begin{gathered} 174 \\ 18 \% \end{gathered}$ | $\begin{gathered} 224 \\ 17 \% \end{gathered}$ | $\begin{gathered} 149 \\ 16 \% \end{gathered}$ | 167$18 \%$ | 82 | $\begin{aligned} & 239 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 111 \\ 19 \% \end{gathered}$ | $\begin{aligned} & 57 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 153 \\ 20 \% \\ \mathrm{a} \end{gathered}$ | $\begin{aligned} & 43 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 81 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 117 \\ & 17 \% \end{aligned}$ |
| 17\% |  |  |  |  | 20\% |  |  |  |  |  |  |  |  |
|  |  |  |  |  | A |  |  |  |  |  |  |  |  |

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% | Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | $\begin{array}{r} \text { York } \\ \text { shire } \\ \text { and } \\ \text { Humber } \\ \hline \end{array}$ | $\begin{array}{r} \text { East } \\ \text { Mid } \\ \text { lands } \end{array}$ | West Mid lands | East of Eng | Wales | London | South East | South West | Net: North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \\ \hline \end{array}$ | Net: <br> Wales and South West |
|  |  | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \hline \mathrm{e} \\ & \mathrm{E} \end{aligned}$ | $\begin{gathered} \mathrm{f} \\ \mathrm{~F} \end{gathered}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & \mathrm{~b} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & d \\ & D \end{aligned}$ | $\begin{aligned} & \mathrm{e} \\ & \mathrm{E} \end{aligned}$ | $\begin{gathered} \hline f \\ \mathrm{~F} \end{gathered}$ | $\begin{gathered} \mathrm{g} \\ \mathrm{G} \end{gathered}$ | $\begin{aligned} & \mathrm{h} \\ & \mathrm{H} \end{aligned}$ | $\begin{aligned} & \text { i } \\ & \text { i } \end{aligned}$ | j | $\begin{aligned} & \hline k \\ & \mathrm{~K} \end{aligned}$ | $\begin{aligned} & \mathrm{I} \\ & \mathrm{~L} \end{aligned}$ | $\begin{aligned} & \mathrm{m} \\ & \mathrm{M} \end{aligned}$ | $\begin{aligned} & \mathrm{n} \\ & \mathrm{~N} \end{aligned}$ |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1186 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 415 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 52 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 265 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 234 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 174 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 172 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 86 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 375 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 281 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 521 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 346 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 325 \\ & 100 \% \end{aligned}$ |
| For 0 to 3 months | $\begin{aligned} & 955 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 181 \\ & 40 \% \end{aligned}$ | $\begin{gathered} 480 \\ 40 \% \end{gathered}$ | $\begin{aligned} & 190 \\ & 46 \% \\ & a b \end{aligned}$ | $\begin{aligned} & 28 \\ & 54 \% \\ & \text { Ab } \end{aligned}$ | $\begin{aligned} & 24 \\ & 56 \% \\ & \text { AB } \end{aligned}$ | $\begin{aligned} & 52 \\ & 43 \% \end{aligned}$ |  | $\begin{aligned} & 32 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 38 \% \\ & \text { bh } \end{aligned}$ | $\begin{aligned} & 58 \\ & 33 \% \end{aligned}$ | 79 45\% BDHL | $\begin{gathered} 72 \\ 42 \% \\ \text { BdHI } \end{gathered}$ |  | $\begin{aligned} & 11 \\ & 25 \% \end{aligned}$ |  |  | 126 45\% BDHL | $\begin{aligned} & 180 \\ & 35 \% \end{aligned}$ | 151 <br> 44\% <br> BDHL | $\begin{gathered} 137 \\ 42 \% \\ \text { BDHL } \end{gathered}$ |
| For 4 to 6 months | $\begin{aligned} & 585 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 126 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 304 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 101 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 29 \% \end{aligned}$ | $\begin{gathered} 9 \\ 21 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 31 \% \\ & \mathrm{Gj} \end{aligned}$ | $\begin{aligned} & 68 \\ & \text { 29\% } \\ & \text { GJ } \end{aligned}$ | $\begin{aligned} & 45 \\ & 26 \% \end{aligned}$ | $\begin{gathered} 47 \\ 27 \% \\ \mathrm{~g} \end{gathered}$ | $\begin{aligned} & 52 \\ & 30 \% \\ & \text { GJ } \end{aligned}$ | $\begin{aligned} & 15 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 14 \\ 32 \% \\ \mathrm{~g} \end{gathered}$ | $\begin{aligned} & 92 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 82 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 147 \\ & 28 \% \\ & \text { GJ } \end{aligned}$ | $\begin{aligned} & 99 \\ & 29 \% \\ & \text { GJ } \end{aligned}$ | 86 <br> 26\% <br> g |
| For 7 to 9 months | $\begin{gathered} 194 \\ 9 \% \end{gathered}$ | $\begin{gathered} 37 \\ 8 \% \end{gathered}$ | 99 8\% | $\begin{gathered} 39 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 9 \% \\ & f \end{aligned}$ | $\begin{aligned} & 13 \\ & 12 \% \\ & \text { Fim } \end{aligned}$ | $\begin{aligned} & 20 \\ & 9 \% \\ & f \end{aligned}$ | $\begin{aligned} & 17 \\ & 10 \% \\ & F \end{aligned}$ | $\begin{aligned} & 16 \\ & 9 \% \\ & f \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ |  | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 23 \\ 6 \% \end{gathered}$ | $\begin{gathered} 31 \\ 8 \% \\ f \end{gathered}$ | $\begin{aligned} & 29 \\ & 10 \% \\ & \text { Fim } \end{aligned}$ | $\begin{aligned} & 50 \\ & 10 \% \\ & \mathrm{Fi} \end{aligned}$ | $\begin{aligned} & 23 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 10 \% \\ & F \end{aligned}$ |
| For 10 to 12 months | $\begin{gathered} 204 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 120 \\ 10 \% \end{gathered}$ | $\begin{gathered} 33 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 12 \% \\ & \text { bKn } \end{aligned}$ | $\begin{aligned} & 20 \\ & 11 \% \\ & \text { bk } \end{aligned}$ | $\begin{aligned} & 15 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 6 \\ 14 \% \\ b \end{gathered}$ | $\begin{gathered} 29 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 33 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 10 \% \\ & \text { k } \end{aligned}$ | $\begin{aligned} & 29 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 25 \\ 8 \% \end{gathered}$ |
| More than a year | $\begin{aligned} & 337 \\ & 15 \% \end{aligned}$ | 76 <br> 17\% <br> cD | 183 15\% d | $\begin{aligned} & 52 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 15 \% \\ & d \end{aligned}$ | $\begin{aligned} & 40 \\ & 15 \% \\ & \mathrm{~g} \end{aligned}$ | $\begin{gathered} 26 \\ 23 \% \\ \text { aCEGiJ } \\ \text { KMN } \end{gathered}$ | $\begin{aligned} & 28 \\ & 12 \% \end{aligned}$ | $\begin{gathered} \\ \\ \% \\ \\ \\ \\ \text { CEGjK } \\ \\ \text { Mn } \end{gathered}$ | $\begin{aligned} & 17 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 16 \% \\ & \text { eG } \end{aligned}$ | $\begin{aligned} & 6 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 11 \\ 25 \% \\ \text { CEGKK } \\ M n \end{gathered}$ | 58 <br> 16\% <br> EG | $\begin{aligned} & 53 \\ & 14 \% \\ & \mathrm{~g} \end{aligned}$ | $\begin{aligned} & 35 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 90 \\ 17 \% \\ \text { cEGkm } \end{gathered}$ | $\begin{aligned} & 44 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 14 \% \\ & \mathrm{~g} \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 6 months and under | $\begin{gathered} 1540 \\ 68 \% \end{gathered}$ | $\begin{aligned} & 307 \\ & 67 \% \end{aligned}$ | $\begin{gathered} 784 \\ 66 \% \end{gathered}$ | $\begin{gathered} 291 \\ 70 \% \end{gathered}$ |  | $\begin{aligned} & 33 \\ & 77 \% \end{aligned}$ | $\begin{aligned} & 82 \\ & 68 \% \end{aligned}$ | $\begin{gathered} 176 \\ 66 \% \\ d \end{gathered}$ | $\begin{aligned} & 66 \\ & 59 \% \end{aligned}$ | $\begin{gathered} 158 \\ 68 \% \\ d \end{gathered}$ | $\begin{aligned} & 103 \\ & 59 \% \end{aligned}$ | 126 72\% BDHL | 124 <br> 72\% BDhL | $\begin{aligned} & 59 \\ & 69 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 57 \% \end{aligned}$ | $\begin{gathered} 247 \\ 69 \% \\ \text { bDhL } \end{gathered}$ | $\begin{aligned} & 258 \\ & 69 \% \\ & \text { bDI } \end{aligned}$ |  | $\begin{aligned} & 327 \\ & 63 \% \end{aligned}$ | 250 <br> 72\% <br> BDHL | $\begin{aligned} & 223 \\ & 69 \% \\ & \text { bDI } \end{aligned}$ |
| 7-12 months | $\begin{aligned} & 398 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 219 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 72 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 6 \\ 12 \% \end{gathered}$ | $\begin{gathered} 5 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 49 \\ 18 \% \\ \mathrm{f} \\ \hline \end{gathered}$ | $\begin{aligned} & 19 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 48 \\ 21 \% \\ \text { Fim } \\ \hline \end{gathered}$ | $\begin{aligned} & 37 \\ & 21 \% \\ & \text { Fim } \end{aligned}$ | $\begin{aligned} & 31 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 21 \\ 24 \% \\ \text { FIM } \\ \hline \end{gathered}$ | $\begin{gathered} 8 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 17 \% \end{aligned}$ | 104 <br> 20\% <br> FIm | $\begin{aligned} & 52 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 17 \% \end{aligned}$ |
| Columns Tested: A, B, C, D, E, F - A,B,C,D,E,F,G,H,I,J,K,L,M,N |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th November to 4th December 2012 <br> Page 81 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

## Q11 - How long have you been looking to buy a property?

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

For 0 to 3 months

For 4 to 6 months

For 7 to 9 months

For 10 to 12 months

More than a year

## Nets

6 months and under

7-12 months

|  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  | a | b | C | d | e | f | g | h |
|  | A | B | C | D | E | F | G | H |
| 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| $\begin{aligned} & 955 \\ & 42 \% \end{aligned}$ | 40 | 45 | 31 | 30 | 77 | 53 | 220 | 53 |
|  | 41\% | 41\% | 34\% | 32\% | 45\% | 38\% | 44\% | 42\% |
|  |  |  |  |  | cD |  | cD |  |
| 585 | 22 | 31 | 24 | 21 | 42 | 47 | 125 | 33 |
| 26\% | 22\% | 28\% | 26\% | 22\% | 25\% | 34\%aDeG | 25\% | 26\% |
|  |  |  |  |  |  |  |  |  |
| 194 | 6 | 13 | 13 | 11 | 15 | 5 | 36 | 14 |
| 9\% | 6\% | 12\% | 14\% | 12\% | 9\% | 4\% | 7\% | 11\% |
|  |  | F | aFG | F | f |  |  |  |
| $\begin{gathered} 204 \\ 9 \% \end{gathered}$ | 12 | 8 | 3 | 12 | 22 | 9 | 45 | 11 |
|  | 12\% | 7\% | 3\% | 13\% | 13\% | 7\% | 9\% | 9\% |
|  | C |  |  | C | Cf |  | c |  |
| $\begin{aligned} & 337 \\ & 15 \% \end{aligned}$ | 18 | 13 | 20 | 21 | 14$8 \%$ | 24 | 69 | 15 |
|  | 18\% | 12\% | bEgH | 22\% |  | 17\% | 14\% | 12\% |
|  |  |  |  | BEGH |  | E | e |  |
| $\begin{gathered} 1540 \\ 68 \% \end{gathered}$ | 62 | 76 | 55$60 \%$ | 51 | 119 | 100 | 345 | 86 |
|  |  | 69\% |  | 54\% | 70\% | 72\% | 70\% | 68\% |
|  | 63\% |  | 60\% |  | D | cD | cD |  |
| $\begin{aligned} & 398 \\ & 17 \% \end{aligned}$ | 18 | 21 | 16 | 23 | 37 | 14 | 81 | 25 |
|  | 18\% | 19\% | 18\% | 24\% | 22\% | 10\% | 16\% | 20\% |
|  | f | F |  | Fg | F |  | f | F |

Columns Tested: A,B,C,D,E,F,G,H

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% Significance Level: 95\% |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | Owned with a mortgage | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{gathered} \text { First } \\ \text { time } \\ \text { buyer } \end{gathered}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware <br> but do <br> not <br> intend <br> to use | Not aware |
|  |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| For 0 to 3 months | $\begin{aligned} & 955 \\ & 42 \% \end{aligned}$ | $\begin{gathered} 780 \\ 43 \% \\ b \end{gathered}$ | $\begin{gathered} 175 \\ 38 \% \end{gathered}$ | $\begin{gathered} 136 \\ 38 \% \end{gathered}$ | $\begin{gathered} 408 \\ 43 \% \\ a \end{gathered}$ | $\begin{aligned} & 295 \\ & 41 \% \end{aligned}$ | 93 44\% | $\begin{gathered} 333 \\ 43 \% \\ d \end{gathered}$ | $\begin{gathered} 463 \\ 43 \% \\ d \end{gathered}$ | $\begin{aligned} & 47 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 70 \\ & 36 \% \end{aligned}$ | $\begin{gathered} 208 \\ 42 \% \\ \mathrm{C} \end{gathered}$ | $\begin{aligned} & 89 \\ & 37 \% \end{aligned}$ | 128 $33 \%$ | $\begin{gathered} 346 \\ 43 \% \end{gathered}$ | $\begin{aligned} & 124 \\ & 45 \% \end{aligned}$ | $\begin{aligned} & 222 \\ & 42 \% \end{aligned}$ | $\begin{aligned} & 609 \\ & 41 \% \end{aligned}$ |
| For 4 to 6 months | $\begin{aligned} & 585 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 466 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 119 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 87 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 228 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 205 \\ 29 \% \\ b \end{gathered}$ | 55 $26 \%$ | $\begin{gathered} 212 \\ 27 \% \\ \text { b } \end{gathered}$ | $\begin{aligned} & 253 \\ & 24 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 139 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 27 \% \end{aligned}$ | $\begin{gathered} 119 \\ 6 \\ 31 \% \end{gathered}$ | $\begin{aligned} & 203 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 132 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 382 \\ & 26 \% \end{aligned}$ |
| For 7 to 9 months | $\begin{gathered} 194 \\ 9 \% \end{gathered}$ | $\begin{gathered} 150 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 44 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 9 \% \\ & c \end{aligned}$ | $\begin{gathered} 50 \\ 7 \% \end{gathered}$ | $\begin{gathered} 20 \\ 9 \% \end{gathered}$ | $\begin{gathered} 54 \\ 7 \% \end{gathered}$ | $\begin{gathered} 97 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 18 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 10 \% \end{aligned}$ | 33 <br> 8\% | $\begin{gathered} 71 \\ 9 \% \end{gathered}$ | $\begin{gathered} 20 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 123 \\ 8 \% \end{gathered}$ |
| For 10 to 12 months | $\begin{gathered} 204 \\ 9 \% \end{gathered}$ | $\begin{gathered} 164 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 31 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 86 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 61 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 69 \\ 9 \% \end{gathered}$ | $\begin{gathered} 97 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 12 \% \end{aligned}$ | $\begin{array}{ll}  & 43 \\ 6 & 11 \% \end{array}$ | $\begin{gathered} 67 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 41 \\ 8 \% \end{gathered}$ | $\begin{gathered} 137 \\ 9 \% \end{gathered}$ |
| More than a year | $\begin{aligned} & 337 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 257 \\ & 14 \% \end{aligned}$ | 80 17\% a | $\begin{gathered} 71 \\ 20 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 129 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 108 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 108 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 158 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 15 \% \end{aligned}$ | 67 <br> 17\% <br> a | $\begin{gathered} 111 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 32 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 79 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 226 \\ & 15 \% \end{aligned}$ |
| Nets |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 6 months and under | $\begin{gathered} 1540 \\ 68 \% \end{gathered}$ | 1246 69\% b | $\begin{gathered} 294 \\ 64 \% \end{gathered}$ | $\begin{gathered} 223 \\ 62 \% \end{gathered}$ | $\begin{gathered} 636 \\ 68 \% \\ a \end{gathered}$ | $\begin{gathered} 500 \\ 70 \% \\ \text { A } \end{gathered}$ | $\begin{gathered} 148 \\ \% \\ 69 \% \\ a \end{gathered}$ | $\begin{gathered} 545 \\ 70 \% \end{gathered}$ | $\begin{aligned} & 716 \\ & 67 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 65 \% \end{aligned}$ | $\begin{gathered} 126 \\ 65 \% \end{gathered}$ | $\begin{gathered} 347 \\ 69 \% \\ c \end{gathered}$ | $\begin{aligned} & 153 \\ & 64 \% \end{aligned}$ | $\begin{gathered} 247 \\ 63 \% \end{gathered}$ | $\begin{aligned} & 549 \\ & 69 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 71 \% \end{aligned}$ | $\begin{gathered} 354 \\ 67 \% \end{gathered}$ | $\begin{aligned} & 991 \\ & 67 \% \end{aligned}$ |
| 7-12 months | $\begin{aligned} & 398 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 314 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 84 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 175 \\ 19 \% \\ c \\ \hline \end{gathered}$ | $\begin{gathered} 111 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 123 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 194 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 91 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 76 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 138 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 92 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 260 \\ & 18 \% \end{aligned}$ |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



Columns Tested: A,B,C - A,B,C,D-A,B,C






Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: Al respondents

Significance Level: $90 \%$ Significance Level: 95\%

Very easy

Neither easy nor difficult


Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

|  |  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 1293 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (9.0) | $\begin{gathered} 109 \\ 5 \% \end{gathered}$ | $\begin{gathered} 53 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 56 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 33 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 6 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 25 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 66 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 36 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 42 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 28 \\ 4 \% \end{gathered}$ | $\begin{gathered} 42 \\ 6 \% \\ \text { abc } \end{gathered}$ |
| Very difficult | (10.0) | $\begin{gathered} 284 \\ 12 \% \end{gathered}$ | $\begin{gathered} 110 \\ 11 \% \end{gathered}$ | $\begin{gathered} 174 \\ 13 \% \end{gathered}$ | $\begin{gathered} 77 \\ 8 \% \end{gathered}$ | $\begin{gathered} 132 \\ 14 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 75 \\ & 19 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 173 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 89 \\ & 15 \% \\ & \text { a } \end{aligned}$ | $\begin{aligned} & 36 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 111 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 22 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 80 \\ & 12 \% \end{aligned}$ |
| Not applicable |  | $\begin{aligned} & 1101 \\ & 48 \% \end{aligned}$ | $\begin{gathered} 431 \\ 44 \% \end{gathered}$ | $\begin{gathered} 670 \\ 52 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 644 \\ & 67 \% \\ & B C \end{aligned}$ | $\begin{gathered} 359 \\ 39 \% \\ C \end{gathered}$ | $\begin{aligned} & 98 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 767 \\ 53 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 241 \\ 41 \% \end{gathered}$ | $\begin{aligned} & 104 \\ & 37 \% \end{aligned}$ | $\begin{aligned} & 311 \\ & 40 \% \end{aligned}$ | $\begin{aligned} & 103 \\ & 47 \% \end{aligned}$ | $\begin{gathered} 244 \\ 55 \% \\ \text { acD } \end{gathered}$ | $\begin{gathered} 346 \\ 50 \% \\ D \end{gathered}$ | $\begin{aligned} & 306 \\ & 45 \% \end{aligned}$ |
| EASY |  | $\begin{gathered} 124 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 56 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 4 \% \end{aligned}$ | 67 7\% A | $\begin{aligned} & 22 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 6 \% \end{aligned}$ | 24 <br> 9\% <br> Ab | 51 <br> 7\% <br> a | $\begin{aligned} & 14 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 42 \\ 6 \% \end{gathered}$ |
| DIFFICULT |  | $\begin{aligned} & 393 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 163 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 230 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 110 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 183 \\ 20 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 100 \\ & 25 \% \\ & A B \end{aligned}$ | $\begin{gathered} 239 \\ 16 \% \end{gathered}$ | $\begin{gathered} 125 \\ 21 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 48 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 153 \\ 20 \% \\ a \end{gathered}$ | $\begin{aligned} & 28 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 125 \\ 18 \% \\ \mathrm{a} \end{gathered}$ | $\begin{gathered} 122 \\ 18 \% \\ \mathrm{a} \end{gathered}$ |
| Median |  | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 7 | 6 | 7 | 6 | 8 | 7 | 7 |
| Mean Score |  | 6.43 | 6.25 | $\begin{array}{r} 6.59 \\ a \end{array}$ | 6.49 | 6.35 | 6.51 | $\begin{array}{r} 6.51 \\ \mathrm{C} \end{array}$ | $\begin{array}{r} 6.64 \\ \mathrm{C} \end{array}$ | 5.90 | 6.36 | 6.12 | $\begin{array}{r} 6.69 \\ \mathrm{~d} \end{array}$ | $\begin{array}{r} 6.71 \\ a D \end{array}$ | 6.19 |
| Std Deviation |  | 3.13 | 3.07 | 3.18 | 3.17 | 3.20 | 2.96 | 3.11 | 3.07 | 3.28 | 3.17 | 3.03 | 3.18 | 3.06 | 3.17 |
| Std Error |  | . 091 | . 131 | . 127 | . 179 | . 136 | . 170 | . 118 | . 163 | . 246 | . 146 | . 284 | . 226 | . 165 | . 163 |

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Very easy


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%
Very difficult
Not applicable

EASY

DIFFICULT

Median
Mean Score

Std Deviation
Std Error
Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N
ComRes
Online Survey - 8th November to 4th December 2012
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Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Selling your existing home (if you have one)
Base: All respondents

Significance Level: $90 \%$
Significance Level: 95\%

Very easy

Neither easy nor difficult

Columns Tested: A,B,C,D,E,F,G,H

ComRes
Online Survey - 8th November to 4th December 2012


## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

| Total |  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
| (9.0) |  | a | b | C | d | e | f | g | h |
|  |  | A | B | C | D | E | F | G | H |
|  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 109 | 5 | 8 | 8 | 8 | 11 | 8 | 15 | 3 |
|  | 5\% | 5\% | 7\% | 9\% | 8\% | 6\% | 6\% | 3\% | 2\% |
|  |  |  | Gh | GH | GH | G |  |  |  |
| (10.0) | 284$12 \%$ | 20 | 16 | 17 | 19 | 28 | 24 | 25 | 12 |
|  |  | 20\% | 15\% | 19\% | 20\% | 16\% | 17\% | 5\% | 10\% |
|  |  | GH | G | Gh | GH | Gh | Gh |  | g |
|  | $\begin{gathered} 1101 \\ 48 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 41 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 42 \% \end{aligned}$ | 39 | 33 | 65 | 62 | 334 | 64 |
|  |  |  |  | 43\% | 35\% | 38\% | 45\% | 67\% | 51\% |
|  |  |  |  |  |  |  | ABCDEFH |  | DE |
|  | 124 | 6 | 6 | 2 | 7 | 11 | 7 | 23 | 2 |
|  | 5\% | 6\% | 5\% | 2\% | 7\% | 6\% | 5\% | 5\% | 2\% |
|  |  | h |  |  | H | H |  |  |  |
|  | 393 | 25 | 24 | 25 | 27 | 39 | 32 | 40 | 15 |
|  | 17\% | 26\% | 22\% | 27\% | 28\% | 23\% | 23\% | 8\% | 12\% |
|  |  | GH | GH | GH | GH | GH | GH |  |  |
|  | 7 | 8 | 8 | 8 | 8 | 7 | 8 | 6 | 7 |
|  | 6.43 | 7.28 | 6.95 | 7.60 | 6.71 | 6.62 | 7.03 | 5.70 | 6.47 |
|  |  | G | G | eGH | G | G | G |  | g |
|  | 3.13 | 3.04 | 2.92 | 2.70 | 3.26 | 3.14 | 3.00 | 3.21 | 2.66 |
|  | . 091 | . 399 | . 365 | . 375 | . 414 | . 306 | . 344 | . 253 | . 338 |

Std Error
Columns Tested: A,B,C,D,E,F,G,H

# Homebuyers Tracking Study 

Table 13/7
Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\% Significance Level: 95\%
Very easy

Neither easy nor difficult

| Total |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage |  | Rented | Living with parents | First time buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware but do <br> not intend to use | Not aware |
| (0.0) |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
|  | $\begin{gathered} 78 \\ 3 \% \end{gathered}$ | $\begin{gathered} 59 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 4 \% \end{aligned}$ | 13 $4 \%$ | 22 $2 \%$ | 37 | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | 28 | 19 $2 \%$ | 16 $13 \%$ | 10 $5 \%$ | 20 $4 \%$ | 12 $5 \%$ | 10 $3 \%$ | 35 $4 \%$ | 13 $5 \%$ | 22 | 43 $3 \%$ |
| (1.0) |  |  |  |  |  | Bd |  | B |  | ABD | B |  |  |  | d |  |  |  |
|  | 46 | 36 | 10 | 9 | 27 | 7 | 2 | 3 | 23 | 16 | 2 | 18 | 5 | 4 | 15 | 2 | 13 | 31 |
|  | 2\% | 2\% | 2\% | 3\% | 3\% | 1\% | 1\% | * | 2\% | 13\% | 1\% | 4\% | 2\% | 1\% | 2\% | 1\% | 2\% | 2\% |
| (2.0) |  |  |  | C | C |  |  |  | A | ABD |  | C |  |  |  |  | b |  |
|  | 52 | 36 | 16 | 16 | 30 | 6 | - | 4 | 37 | 5 | 5 | 15 | 4 | 5 | 25 | 4 | 21 | 27 |
|  | 2\% | 2\% | 3\% | 4\% | 3\% | 1\% | - | 1\% | 3\% | 4\% | 3\% | 3\% | 2\% | 1\% | 3\% | 1\% | 4\% | 2\% |
| (3.0) |  |  | a | CD | CD |  |  |  | A | A | A | c |  |  | D |  | bD |  |
|  | 42 | 33 | 9 | 8 | 29 | 5 | - | 1 | 33 | 5 | 3 | 11 | 7 | 2 | 13 | 3 | 10 | 29 |
|  | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | - | * | 3\% | 4\% | 2\% | 2\% | 3\% | 1\% | 2\% | 1\% | 2\% | 2\% |
| (4.0) |  |  |  | CD | CD |  |  |  | A | A | A | C | C |  |  |  |  |  |
|  | 46 | 30 | 16 | 15 | 26 | 5 | - | 1 | 38 | 3 | 4 | 13 | 3 | 2 | 16 | 5 | 11 | 30 |
|  | 2\% | 2\% | 3\% | 4\% | 3\% | 1\% | - | * | 4\% | 2\% | 2\% | 3\% | 1\% | 1\% | 2\% | 2\% | 2\% | 2\% |
| (5.0) |  |  | A | CD | CD |  |  |  | A | A | A | C |  |  |  |  |  |  |
|  | 204 | 142 | 62 | 58 | 118 | 22 | 5 | 17 | 156 | 11 | 10 | 45 | 19 | 33 | 77 | 20 | 57 | 127 |
|  | 9\% | 8\% | 14\% | 16\% | 13\% | 3\% | 2\% | 2\% | 15\% | 9\% | 5\% | 9\% | 8\% | 8\% | 10\% | 7\% | 11\% | 9\% |
| (6.0) |  |  | A | bCD | CD |  |  |  | AcD | A | A |  |  |  |  |  |  |  |
|  | 83 | 53 | 30 | 25 | 41 | 13 | 1 | 7 | 61 | 4 | 8 | 14 | 8 | 16 | 38 | 11 | 27 | 45 |
|  | 4\% | 3\% | 7\% | 7\% | 4\% | 2\% | * | 1\% | 6\% | 3\% | 4\% | 3\% | 3\% | 4\% | 5\% | 4\% | 5\% | 3\% |
| (7.0) |  |  | A | bCD | CD |  |  |  | A | A | A |  |  |  | D |  | D |  |
|  | 90 | 71 | 19 | 21 | 58 | 9 | 2 | 6 | 69 | 7 | 5 | 31 | 10 | 13 | 34 | 4 | 30 | 56 |
|  | 4\% | 4\% | 4\% | 6\% | 6\% | 1\% | 1\% | 1\% | 6\% | 5\% | 3\% | 6\% | 4\% | 3\% | 4\% | 1\% | 6\% | 4\% |
|  |  |  |  | CD | CD |  |  |  | AD | A | A | c |  |  | B |  | Bd | b |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

Online Survey - 8th November to 4th December 2012

# Homebuyers Tracking Study 



Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Very easy

Neither easy nor difficult

| Total |  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Any/ both parents |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| (0.0) |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
|  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 78 | 8 | 26 | 6 | 4 | - | - | 4 | 11 | 22 | 5 |
| (1.0) | 3\% | $10 \%$ | 4\% | 4\% | 3\% | - | - | 5\% | 3\% | 4\% | 3\% |
|  | 46 | 7 | 2 | - | - | - | - | - | - | 2 | - |
| (2.0) | 2\% | $\begin{gathered} 9 \% \\ B C \end{gathered}$ | * | - | - | - | - | - | - | * | - |
|  | $52$ |  |  |  |  |  | - | - | - | 3 | - |
|  | 2\% | 4\% | * | 2\% ${ }^{\text {b }}$ | 1\% | 2\% | - | - | - | 1\% | - |
| (3.0) | 42 | 3 | 1 | - | - | - | - | - | 1 | 1 | - |
|  | 2\% | $\begin{gathered} 4 \% \\ B C \end{gathered}$ | * | - | - | - | - | - | * | * | - |
| (4.0) | 46 | 3 | 1 | 1 | 1 | - | - | 1 | - | 1 | - |
|  | 2\% | $\begin{gathered} 4 \% \\ \text { Bc } \end{gathered}$ | * | 1\% | 1\% | - | - | 1\% | - | * | - |
| (5.0) | 204 | 6 | 17 | 6 | 5 | 2 | 1 | 3 | 4 | 12 | 4 |
| (6.0) | 9\% | $\begin{aligned} & 8 \% \\ & \mathrm{~B} \end{aligned}$ | 2\% | 4\% | 4\% | 5\% | 3\% | 4\% | 1\% | 2\% | 2\% |
|  | 83 | 3 | 7 | 3 | 2 | 1 | - | 1 | 3 | 6 | - |
| (7.0) | 4\% | $\begin{aligned} & 4 \% \\ & B \end{aligned}$ | 1\% | 2\% | 1\% | 2\% | - | 1\% | 1\% | 1\% | - |
|  | 90 | 4 | 6 | - | - | - | - | - | 3 | 5 | 1 |
|  | 4\% | $\begin{gathered} 5 \% \\ \text { BC } \end{gathered}$ | 1\% | - | - | - | - | - | 1\% | 1\% | 1\% |

[^4]Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Selling your existing home (if you have one)
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Very difficult

Not applicable

EASY

DIFFICULT

Median
Mean Score
Std Deviation
Std Error


Columns Tested: A,B,C - A,B,C,D-A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

## Finding a suitable property to buy

Base: All respondents

Significance Level: $90 \%$
Significance Level: 95\%
Very easy

Neither easy nor difficult

| Total |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \hline \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{array}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  |  | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | C | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | d |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 74 \\ 3 \% \end{gathered}$ | $\begin{gathered} 33 \\ 3 \% \end{gathered}$ | $\begin{gathered} 41 \\ 3 \% \end{gathered}$ | $\begin{gathered} 31 \\ 3 \% \end{gathered}$ | $\begin{gathered} 29 \\ 3 \% \end{gathered}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{gathered} 43 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 15 \\ 7 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{gathered} 21 \\ 3 \% \end{gathered}$ | 18 $3 \%$ |
| (1.0) | $\begin{aligned} & 42 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ |
| (2.0) | $\begin{aligned} & 97 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 41 \\ 4 \% \end{gathered}$ | 56 4\% | $\begin{aligned} & 42 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 5 \% \end{aligned}$ | 30 $4 \%$ |
| (3.0) | 91 4\% | $\begin{aligned} & 43 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $56$ $4 \%$ | $\begin{gathered} 24 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 10 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | 30 $4 \%$ |
| (4.0) | $\begin{aligned} & 80 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 5 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 33 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 35 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 4 \% \end{aligned}$ | 20 |  | $\begin{gathered} 25 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | 29 4 \% | 23 $3 \%$ |
| (5.0) | $\begin{gathered} 277 \\ 12 \% \end{gathered}$ | $\begin{gathered} 128 \\ 13 \% \end{gathered}$ | $\begin{gathered} 149 \\ 12 \% \end{gathered}$ | $\begin{gathered} 115 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 108 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 180 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 71 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 93 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 13 \% \\ & D \end{aligned}$ | $\begin{aligned} & 83 \\ & 19 \% \\ & a C D \end{aligned}$ | $\begin{aligned} & 88 \\ & 13 \% \\ & D \end{aligned}$ | 56 $8 \%$ |
| (6.0) | $\begin{gathered} 168 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 76 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 92 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 77 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 66 \\ & 7 \% \end{aligned}$ | 25 $6 \%$ | $\begin{gathered} 109 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 43 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 17 \\ 6 \% \end{gathered}$ | $\begin{gathered} 55 \\ 7 \% \end{gathered}$ | 13 $6 \%$ | $\begin{aligned} & 30 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 8 \% \end{aligned}$ | 60 $9 \%$ |
| (7.0) | $\begin{gathered} 256 \\ 11 \% \end{gathered}$ | $\begin{gathered} 121 \\ 12 \% \end{gathered}$ | $\begin{gathered} 135 \\ 10 \% \end{gathered}$ | $\begin{gathered} 113 \\ 12 \% \end{gathered}$ | $\begin{gathered} 106 \\ 12 \% \end{gathered}$ | 37 $9 \%$ | $\begin{aligned} & 163 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 89 \\ & 11 \% \end{aligned}$ | 15 $7 \%$ | $\begin{aligned} & 48 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 92 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 80 \\ & 12 \% \\ & \text { A } \end{aligned}$ |
| (8.0) | $\begin{aligned} & 403 \\ & 18 \% \end{aligned}$ | $\begin{gathered} 182 \\ 19 \% \end{gathered}$ | $\begin{aligned} & 221 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 186 \\ 19 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 145 \\ & 16 \% \end{aligned}$ | 72 $18 \%$ | $\begin{gathered} 267 \\ 18 \% \\ \text { C } \end{gathered}$ | $\begin{gathered} 107 \\ 18 \% \\ \text { C } \end{gathered}$ | $\begin{aligned} & 33 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 132 \\ 17 \% \\ C \end{gathered}$ | $\begin{aligned} & 30 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 15 \% \end{aligned}$ | $\begin{gathered} 114 \\ 17 \% \end{gathered}$ | 145 <br> 21\% <br> ABC |
| (9.0) | $\begin{gathered} 228 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 101 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 127 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 81 \\ 8 \% \end{gathered}$ | $\begin{gathered} 108 \\ 12 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 39 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 137 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 11 \% \end{aligned}$ | 15 $7 \%$ | $\begin{aligned} & 45 \\ & 10 \% \end{aligned}$ | 68 $10 \%$ | 77 $11 \%$ a |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

## Finding a suitable property to buy

Base: All respondents

Significance Level: $90 \%$
Significance Level: 95\%

Very difificult

Not applicable

EASY

DIFFICULT

Median
Mean Score
Std Deviation
Std Error

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \text { Yes: } \\ \text { aged } \\ 0-10 \end{array}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | 958 | 916 | 401 | 1457 | 593 | 282 | 780 | 217 | 441 | 690 | 685 |
|  |  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 451 | 156 | 295 | 175 | 194 | 82 | 290 | 107 | 72 | 152 | 54 | 70 | 123 | 140 |
| 20\% | 16\% | 23\% | 18\% | 21\% | 20\% | 20\% | 18\% | 26\% | 19\% | 25\% | 16\% | 18\% | 20\% |
|  |  | A |  |  |  |  |  | ABD |  | BC |  |  | b |
| 108 | 35$4 \%$ | 73 | 51 | 33 | 24 | 67 | 29 | 11 | 37 | 18 | 28 | 30 | 15 |
| 5\% |  | 6\% | 5\% | 4\% | 6\% | 5\% | 5\% | 4\% | 5\% | 8\% | 6\% | 4\% | 2\% |
|  |  | A | b |  | b |  |  |  |  | CD | D | D |  |
| 116 | $\begin{aligned} & 52 \\ & 5 \% \end{aligned}$ | 64 | 46 | 45 | 25 | 73 | 29 | 16 | 43 | 19 | 19 | 35 | 29 |
| 5\% |  |  | 5\% | 5\% | 6\% | 5\% | 5\% | 6\% | 6\% | 9\% | 4\% | 5\% | 4\% |
|  |  |  |  |  |  |  |  |  |  | BCD |  |  |  |
| 679 | $\begin{aligned} & 257 \\ & 26 \% \end{aligned}$ | 422 <br> 33\% <br> A | $\begin{aligned} & 256 \\ & 27 \% \end{aligned}$ | $\begin{gathered} 302 \\ 33 \% \\ \text { A } \end{gathered}$ | 121 | 427 | 170 | 107 | 240 | 69 | 115 | 191 | 217 |
| 30\% |  |  |  |  | 30\% | 29\% | 29\% | 38\% | 31\% | 32\% | 26\% | 28\% | 32\% |
|  |  |  |  |  |  |  |  | ABD |  |  |  |  | B |
| 7 | 7 | 8 | 7 | 8 | 8 | 7 | 7 | 8 | 8 | 7 | 7 | 7 | 8 |
| 6.83 | 6.64 | 6.98 | 6.78 | 6.90 | 6.79 | 6.83 | 6.78 | 6.95 | 6.81 | 6.60 | 6.63 | 6.70 | 7.02 |
|  |  | $\begin{array}{lr} & \text { A } \\ 2.70 \quad 2.77\end{array}$ |  |  |  |  |  |  |  |  |  |  |  | aBC |
| 2.75 |  |  |  | 2.70 | 2.75 | 2.85 | 2.73 | 2.74 | 2.92 | 2.79 | 3.17 | 2.63 | 2.72 | 2.65 |
| . 059 | . 088 | . 079 | . 090 | . 093 | . 147 | . 073 | . 115 | . 177 | . 102 | . 225 | . 129 | . 106 | . 103 |

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a suitable property to buy
Base: All respondents

Significance Level: $90 \%$
Significance Level: 95\%

Very easy

Neither easy nor difficult

|  | Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | East Mid lands | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | Net: <br> Mid <br> lands | Net Wales and South West |
|  |  | a | b | c | d | e | f | a | b | c | d | e | f | g | h | i | J | k | , | m | n |
|  |  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | , | J | K | L | M | $N$ |
|  | 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (0.0) | 74 | 11 | 41 | 14 | 2 | 3 | 3 | 16 | 3 | 7 | 11 | 4 | 9 | 3 | 1 | 3 | 9 | 8 | 21 | 13 | 9 |
|  | 3\% | 2\% | 3\% | 3\% | 4\% | 7\% | 2\% | 6\% | 3\% | 3\% | 6\% | 2\% | 5\% | 3\% | 2\% | 1\% | 2\% | 3\% | 4\% | 4\% | 3\% |
|  |  |  |  |  |  | a |  | elJkn |  | 1 | elJkn |  | Ij | i |  |  | i | i | I | I | i |
| (1.0) | 42 | 3 | 25 | 7 | - | 2 | 5 | 7 | 3 | 6 | 6 | 3 | 1 | - | 2 | 3 | 6 | 5 | 15 | 4 | 7 |
|  | 2\% | 1\% | 2\% | 2\% | - | 5\% | 4\% | 3\% | 3\% | 3\% | 3\% | 2\% | 1\% | - | 5\% | 1\% | 2\% | 2\% | 3\% | 1\% | 2\% |
|  |  |  | A |  |  | A | A | i |  | i | fglm |  |  |  | FGIm |  |  |  | flm |  |  |
| (2.0) | 97 | 18 | 54 | 16 | - | 5 | 4 | 11 | 5 | 7 | 9 | 15 | 5 | 3 | 3 | 12 | 15 | 12 | 21 | 20 | 15 |
|  | 4\% | 4\% | 5\% | 4\% | - | 12\% | 3\% | 4\% | 5\% | 3\% | 5\% | 9\% | 3\% | 3\% | 7\% | 3\% | 4\% | 4\% | 4\% | 6\% | 5\% |
|  |  | ABCDF |  |  |  |  |  | aCFIJkLn |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (3.0) | 91 | 2\% | 53 | 18 | 3 | 1 | 5 | 14 | 6 | 8 | 6 | 8 | 8 | 3 | - | 9 | 16 | 13 | 20 | 16 | 13 |
|  | 4\% |  | 4\% | 4\% | 6\% | 2\% | 4\% | 5\% | 5\% | 3\% | 3\% | 5\% | 5\% | 3\% | - | 3\% | 4\% | 5\% | 4\% | 5\% | 4\% |
|  |  |  | a |  |  |  |  | 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (4.0) | 80 | 19 | 41 | 17 | 1 | - | 2 | 13 | 4 | 11 | 8 | 7 | 6 | 4 | 1 | 4 | 13 | 9 | 23 | 13 | 10 |
|  | 4\% | 4\% | 3\% | 4\% | 2\% | - | 2\% | 5\% | 4\% | 5\% | 5\% | 4\% | 3\% | 5\% | 2\% | 1\% | 3\% | 3\% | 4\% | 4\% | 3\% |
|  |  |  |  |  |  |  |  | 1 | i | 1 | I | 1 | i | I |  |  | I | i | 1 | 1 | i |
| (5.0) | 277 | 12\% |  | 52 | 9 | 4 | 15 | 35 | 11 | 38 | 27 | 18 | 36 | 9 | 8 | 24 | 27 | 44 | 76 | 54 | 52 |
|  | 12\% |  | $12 \%$ | 13\% | 17\% | 9\% | 12\% | 13\% | 10\% | 16\% | 15\% | 10\% | 21\% | 10\% | 18\% | 7\% | 7\% | 16\% | 15\% | 16\% | 16\% |
|  |  |  |  |  |  |  |  | IJ |  | elJ | IJ |  | ABEGIJ |  | IJ |  |  | IJ | IJ | IJ | elJ |
| (6.0) | 168 | 32 | 92 | 30 | 5 | 1 | 8 | 17 | 7 | 22 | 15 | 15 | 16 | 11 | 2 | 25 | 20 | 18 | 44 | 31 | 20 |
|  | 7\% | 7\% | 8\% | 7\% | 10\% | 2\% | 7\% | 6\% | 6\% | 9\% | 9\% | 9\% | 9\% | 13\% | 5\% | 7\% | 5\% | 6\% | 8\% | 9\% | 6\% |
|  |  |  |  |  |  |  |  |  |  | j |  |  | J | aiJkN |  |  |  |  | J | J |  |
| (7.0) | 256 | $11 \%$ | 133 | 52 | 7 | 4 | 11 | 31 | 14 | 32 | 9 | 24 | 18 | 8 | 6 | 39 | 45 | 30 | 55 | 42 | 36 |
|  | 11\% |  | 11\% | 13\% | 13\% | 9\% | 9\% | 12\% | 13\% | 14\% | 5\% | 14\% | 10\% | 9\% | 14\% | 11\% | 12\% | 11\% | 11\% | 12\% | 11\% |
|  |  |  |  |  |  |  |  | D | D | D |  | D | d |  | D | D | D | D | D | D | D |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012


## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a suitable property to buy
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Std Deviation
Std Error

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | East Mid lands | West <br> Mid <br> lands | East of Eng land | Wales | London | South East | South <br> West | Net: North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \end{array}$ | Net: <br> Wales <br> and <br> South <br> West |
|  | a | b | c | d | e | f | a | b | C | d | e | f | g | h | i | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 2.75 | 2.59 | 2.79 | 2.69 | 2.49 | 3.48 | 2.82 | 2.96 | 2.80 | 2.66 | 3.07 | 2.68 | 2.66 | 2.66 | 2.93 | 2.34 | 2.67 | 2.73 | 2.84 | 2.67 | 2.76 |
| . 059 | . 125 | . 083 | . 136 | . 356 | . 551 | . 265 | . 185 | . 269 | . 177 | . 240 | . 207 | . 206 | . 294 | . 447 | . 126 | . 142 | . 170 | . 127 | . 146 | . 159 |

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Finding a suitable property to buy
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Very easy

Neither easy nor difficult

Columns Tested: A,B,C,D,E,F,G,H
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Online Survey - 8th November to 4th December 2012
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| Total |  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
| (0.0) |  | a | b | c | d | e | f | g | h |
|  |  | A | B | C | D | E | F | G | H |
|  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 74 | 6 | 7 | 2 | 3 | 4 | 7 | 7 | 4 |
|  | 3\% | 6\% | 6\% | 2\% | 3\% | 2\% | 5\% | 1\% | 3\% |
|  |  | G | eG |  |  |  | G |  |  |
| (1.0) | 42 $2 \%$ | 2 | 5 | 4 | 3 | 5 | - | 5 | 3 |
|  |  | 2\% | 5\% | 4\% | 3\% | 3\% | - | 1\% | 2\% |
|  |  | f | FG | FG | Fg | Fg |  |  | f |
| (2.0) | $\begin{aligned} & 97 \\ & 4 \% \end{aligned}$ | 4 | 6 | 4 | 3 | 4 | 3 | 16 | 10 |
|  |  | $4 \%$ | 5\% | 4\% | 3\% | 2\% | 2\% | 3\% | 8\% |
|  |  |  |  |  |  |  |  |  | EFG |
| (3.0) | $\begin{aligned} & 91 \\ & 4 \% \end{aligned}$ | 2 | 10 | 6$7 \%$ | 2 | 6 | 4 | 20 | 5 |
|  |  | 2\% | 9\% |  | 2\% | 4\% | 3\% | 4\% | 4\% |
|  |  |  | ADeFG |  |  |  |  |  |  |
| (4.0) | $\begin{aligned} & 80 \\ & 4 \% \end{aligned}$ | 2$2 \%$ | 7 | 3 | 3 | 8 | 6 | 12 | 4$3 \%$ |
|  |  |  | 6\% | 3\% | 3\% | 5\% | 4\% | 2\% |  |
|  |  |  | G |  |  |  |  |  |  |
| (5.0) | $\begin{gathered} 277 \\ 12 \% \end{gathered}$ | 13 | 16 | 7 | 13 | 25 | 28 | 32 | 25 |
|  |  | 13\% | 15\% | 8\% | 14\% | 15\% | 20\% | 6\% | $\begin{aligned} & 20 \% \\ & \text { CG } \end{aligned}$ |
|  |  | G | G |  | G | G | CG |  |  |
| (6.0) | $\begin{gathered} 168 \\ 7 \% \end{gathered}$ | 7 | 7 | 5 | 8 | 18 | 12 | 32 | 7 |
|  |  | 7\% | 6\% | 5\% | 8\% | 11\% | 9\% | 6\% | 6\% |
|  |  |  |  |  |  | g |  |  |  |
| (7.0) | $\begin{aligned} & 256 \\ & 11 \% \end{aligned}$ | 11 | 11 | 11 | 8 | 23 | 16 | 47 | 11$9 \%$ |
|  |  | 11\% | 10\% | 12\% | 8\% | 14\% | 12\% | 9\% |  |
| (8.0) | $\begin{aligned} & 403 \\ & 18 \% \end{aligned}$ | 15$15 \%$ | 17$15 \%$ | $\begin{aligned} & 15 \\ & 16 \% \end{aligned}$ | 16 | 29 | 26 | 108 | 19 |
|  |  |  |  |  | 17\% | 17\% | 19\% | 22\% h |  |
|  |  | 15\% | 15\% |  |  |  |  |  |  |  |
| (9.0) | 228 | $\begin{aligned} & 11 \\ & 11 \% \end{aligned}$ | 10$9 \%$ | 11 | 12 | 10$6 \%$ | 14$10 \%$ | 59 | 9 |
|  | 10\% |  |  | 12\% | 13\% |  |  | 12\% | 7\% |
|  |  |  | e |  | e |  |  | E |  |

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

## Finding a suitable property to buy

Base: All respondents

Significance Level: 90\%
Significance Level: 90\%
Significance Level: 95\%

Very difficult

Not applicable

EASY

DIFFICULT

## Median

Mean Score
Std Deviation
Std Error


Columns Tested: A,B,C,D,E,F,G,H



Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

## Finding a suitable property to buy

Base: All respondents

Significance Level: 90\% Significance Level: 95\%
Very easy

Neither easy nor difficult

Columns Tested: A,B,C - A,B,C,D-A,B,C

| Total |  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Any/ both parents |  |  | Mother | Father | Both | $\begin{array}{r} \text { Self- } \\ \text { starters } \end{array}$ | Leaving rented sector | Leaving the nest |
|  |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
|  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (0.0) | 74 | - | 16 | 7 | 5 | 1 | 2 | 2 | 7 | 10 | 6 |
|  | 3\% | - | 2\% | 4\% a | 4\% | 2\% | 6\% | 3\% | 2\% | 2\% | 3\% |
| (1.0) | 42 | 1 | 9 | 1 | - | - | - | - | 5 | 7 | 3 |
|  | 2\% | 1\% | 1\% | 1\% | - | - | - | - | 2\% | 1\% | 2\% |
| (2.0) | 97 | 1 | 32 | 10 | 7 | 2 | 2 | 4 | 9 | 18 | 11 |
|  | 4\% | 1\% | 4\% | 6\% | 5\% | 5\% | 6\% | 5\% | 3\% | 3\% | 6\% |
| (3.0) | 91 | 4 | 28 | 5 | 4 | - | 1 | 3 | 16 | 20 | 7 |
|  | 4\% | 5\% | 4\% | 3\% | 3\% | - | 3\% | 4\% | 5\% | 4\% | 4\% |
| (4.0) | 80 | 2 | 24 | 3 | 1 | - | - | 1 | 17 | 18 | 5 |
|  | 4\% | 3\% | 3\% | 2\% | 1\% | - | - | 1\% | 5\% | 3\% | 3\% |
| (5.0) | 277 | 8 | 79 | 21 | 18 | 6 | 4 | 11 | 35 | 56 | 24 |
|  | 12\% | 10\% | 11\% | 12\% | 13\% | 14\% | 11\% | 15\% | 11\% | 10\% | 13\% |
| (6.0) | 168 | 5 | 51 | 11 | 8 | 2 | 3 | 5 | 27 | 41 | 15 |
|  | 7\% | 6\% | 7\% | 6\% | 6\% | 5\% | 9\% | 7\% | 8\% | 7\% | 8\% |
| (7.0) | 256 | 12 | 76 | 19 | 15 | 9 | 1 | 6 | 31 | 63 | 16 |
|  | 11\% | 15\% | 11\% | 11\% | 11\% | $21 \%$ Cd | 3\% | 8\% | 10\% | 11\% | 8\% |
| (8.0) | 403 | 17 | 126 | 35 | 28 | 10 | 7 | 16 | 51 | 98 | 35 |
|  | 18\% | 22\% | 17\% | 20\% | 21\% | 23\% | 20\% | 22\% | 16\% | 18\% | 19\% |
| (9.0) | 228 | 6 | 79 | 15 | 10 | 3 | 2 | 5 | 39 | 63 | 18 |
|  | 10\% | 8\% | 11\% | 9\% | 7\% | 7\% | 6\% | 7\% | 12\% | 11\% | 10\% |

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a suitable property to buy
Base: Al respondents

Significance Level: 90\% Significance Level: 95\%

Very difficult

Not applicable

EASY
DIFFICULT

Median
Mean Score
Std Deviation
Std Error


Columns Tested: A,B,C - A,B,C,D-A,B,C

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with estate agents
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Very easy

Neither easy nor difficult

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012


Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with estate agents <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
|  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{gathered}$ | $\begin{aligned} & \text { Yes: } \\ & \text { aged } \\ & 11-18 \end{aligned}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| (9.0) | $\begin{aligned} & 86 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 5 \% \\ & B \end{aligned}$ | $\begin{gathered} 39 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 34 \\ & 4 \% \end{aligned}$ | $42$ <br> 5\% <br> c | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 24 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 32 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 5 \% \\ & \text { bC } \end{aligned}$ |
| Very difficult | $\begin{gathered} 176 \\ 8 \% \end{gathered}$ | $\begin{gathered} 63 \\ 6 \% \end{gathered}$ | $\begin{gathered} 113 \\ 9 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 71 \\ 7 \% \end{gathered}$ | $\begin{gathered} 75 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 116 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 46 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 15 \\ 7 \% \end{gathered}$ | $\begin{gathered} 34 \\ 8 \% \end{gathered}$ | $\begin{gathered} 50 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 58 \\ & 8 \% \end{aligned}$ |
| Not applicable | $\begin{aligned} & 479 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 164 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 315 \\ 24 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 262 \\ & 27 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 157 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 15 \% \end{aligned}$ | $\begin{gathered} 333 \\ 23 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 106 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 136 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 23 \% \\ & D \end{aligned}$ | $\begin{gathered} 107 \\ 24 \% \\ D \end{gathered}$ | $\begin{gathered} 161 \\ 23 \% \\ D \end{gathered}$ | $\begin{aligned} & 108 \\ & 16 \% \end{aligned}$ |
| EASY | $\begin{gathered} 219 \\ 10 \% \end{gathered}$ | $\begin{gathered} 103 \\ 10 \% \end{gathered}$ | $\begin{gathered} 116 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 10 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 67 \\ & 17 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 139 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 50 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 54 \\ & 8 \% \end{aligned}$ |
| DIFFICULT | $\begin{aligned} & 262 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 110 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 152 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 105 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 117 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 168 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 70 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 91 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 95 \\ & 14 \% \\ & c \end{aligned}$ |
| Median | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Mean Score | 5.29 | 5.16 | 5.39 | $\begin{array}{r} 5.51 \\ \mathrm{C} \end{array}$ | $\begin{array}{r} 5.32 \\ \mathrm{C} \end{array}$ | 4.75 | $\begin{array}{r} 5.39 \\ \mathrm{Cd} \end{array}$ | 5.21 | 4.90 | 5.12 | 5.31 | 5.19 | 5.28 | 5.49 |
| Std Deviation | 2.87 | 2.82 | 2.91 | 2.74 | 2.88 | 3.07 | 2.90 | 2.80 | 2.85 | 2.83 | 2.86 | 2.92 | 2.81 | 2.82 |
| Std Error | . 068 | . 099 | . 093 | . 104 | . 104 | . 166 | . 086 | . 127 | . 186 | . 111 | . 221 | . 160 | . 122 | . 117 |

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with estate agents
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%
Very easy
ther easy nor difficult

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012



## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

## Dealing with estate agents

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Std Deviation
Std Error

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{gathered} \text { East } \\ \text { Mid } \\ \text { lands } \end{gathered}$ | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \end{array}$ | Net: Wales and South West |
|  | a | b | C | d | e | f | a | b | C | d | e | f | g | h | i | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 2.87 | 2.88 | 2.88 | 2.74 | 2.80 | 3.46 | 2.96 | 2.71 | 2.90 | 2.96 | 2.86 | 2.88 | 2.73 | 2.87 | 2.71 | 2.98 | 2.89 | 2.79 | 2.94 | 2.80 | 2.77 |
| . 068 | . 159 | . 092 | . 158 | . 442 | . 584 | . 289 | . 194 | . 307 | . 214 | . 247 | . 244 | . 230 | . 368 | . 452 | . 178 | . 166 | . 184 | . 144 | . 168 | . 171 |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C,D,E,F,G,H

## ComRes

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Std Error
Columns Tested: A,B,C,D,E,F,G,H

# Homebuyers Tracking Study 



| Homebuyers Tracking Study <br> a property, how easy or difficult have you found it doing each of the following? <br> where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Dealing with estate agents <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| Significance Level: 90\% Significance Level: 95\% | Total | Mortgage $\begin{array}{r}\text { No } \\ \text { mortgage }\end{array}$ |  | Owned without a mortgage | Owned with a mortgage | Rented | Living with parents parents | First time buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | Not aware |
|  |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & \% \quad 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| (8.0) |  | $\begin{gathered} 140 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 29 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 70 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 57 \\ 8 \% \end{gathered}$ | 15 <br> 7\% | $\begin{gathered} 57 \\ 7 \% \end{gathered}$ | $\begin{gathered} 88 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 12 \% \\ & \text { ad } \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 54 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 63 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 113 \\ 8 \% \end{gathered}$ |
| (9.0) | 86 4\% | $\begin{aligned} & 72 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 4 \% \\ & D \end{aligned}$ | $\begin{aligned} & 40 \\ & 4 \% \\ & D \end{aligned}$ | $\begin{aligned} & 26 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 26 \\ 3 \% \end{gathered}$ | 38 <br> 4\% $\mathrm{c}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | 16 <br> 8\% <br> ABC | $\begin{aligned} & 20 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 54 \\ 4 \% \end{gathered}$ |
| Very difficult | $\begin{gathered} 176 \\ 8 \% \end{gathered}$ | $\begin{gathered} 138 \\ 8 \% \end{gathered}$ | $\begin{gathered} 38 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 71 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 65 \\ & 9 \% \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 60 \\ 8 \% \end{gathered}$ | $\begin{gathered} 78 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 17 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 21 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 46 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 109 \\ 7 \% \end{gathered}$ |
| Not applicable | $\begin{aligned} & 479 \\ & 21 \% \end{aligned}$ | $\begin{gathered} 401 \\ 22 \% \\ \mathrm{~B} \end{gathered}$ | $\begin{aligned} & 78 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 143 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 190 \\ & 26 \% \\ & \text { AB } \end{aligned}$ | 82 <br> 38\% <br> ABC | $\begin{gathered} 259 \\ 33 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 154 \\ 14 \% \\ \text { C } \end{gathered}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 16 \% \\ & \text { C } \end{aligned}$ | $\begin{aligned} & 69 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 171 \\ & 21 \% \end{aligned}$ | $\begin{gathered} 76 \\ 28 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 95 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 308 \\ & 21 \% \end{aligned}$ |
| EASY | $\begin{aligned} & 219 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 150 \\ 8 \% \end{gathered}$ |  | $\begin{aligned} & 48 \\ & 13 \% \\ & \text { Cd } \end{aligned}$ | $\begin{aligned} & 97 \\ & 10 \% \\ & \text { C } \end{aligned}$ | $\begin{gathered} 50 \\ 7 \% \end{gathered}$ | $\begin{gathered} 18 \\ \% \\ \hline \end{gathered}$ | $\begin{gathered} 52 \\ 7 \% \end{gathered}$ | $\begin{gathered} 112 \\ 10 \% \\ \text { A } \end{gathered}$ | 20 <br> 16\% <br> Ab | $\begin{aligned} & 25 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 61 \\ & 12 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 17 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 27 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 85 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 134 \\ 9 \% \end{gathered}$ |
| DIFFICULT | $\begin{aligned} & 262 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 210 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 12 \% \\ & D \end{aligned}$ | $\begin{gathered} 111 \\ 12 \% \\ D \end{gathered}$ | $\begin{aligned} & 91 \\ & 13 \% \\ & D \end{aligned}$ | $13$ $6 \%$ | $\begin{aligned} & 86 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 116 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 36 \\ 18 \% \\ \text { ABC } \end{gathered}$ | $\begin{aligned} & 63 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 99 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 163 \\ & 11 \% \end{aligned}$ |
| Median | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Mean Score | 5.29 | $\begin{array}{r} 5.39 \\ \mathrm{~B} \end{array}$ | 4.88 | 5.09 | 5.17 | $\begin{aligned} & 5.63 \\ & \text { ABd } \end{aligned}$ | 5.12 | $\begin{array}{r} 5.58 \\ \text { BC } \end{array}$ | 5.17 | 4.85 | 5.43 | 5.21 | 5.52 | 5.60 a | 5.30 | 5.28 | 5.30 | 5.28 |
| Std Deviation | 2.87 | 2.80 | 3.10 | 3.00 | 2.85 | 2.84 | 2.77 | 2.83 | 2.82 | 2.98 | 3.14 | 3.02 | 2.62 | 2.75 | 2.98 | 3.02 | 2.97 | 2.82 |
| Std Error | . 068 | . 074 | . 159 | . 172 | . 101 | . 123 | . 242 | . 125 | . 093 | . 273 | . 245 | . 145 | . 185 | . 152 | . 119 | . 215 | . 143 | . 082 |
| Columns Tested: A, B-A,B,C,D-A,B,C,D-A,B,C-A,B,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th November to 4th December 2012 <br> Page 119 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with estate agents <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total |  | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
|  |  |  | Inbetweeners |  |  | Any/ both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| Significance Level: 90\% <br> Significance Level: 95\% |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  |  | A | B | C | A | B | C | D | A | B | C |
|  |  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{gathered} 79 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 722 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 171 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 134 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{gathered} 73 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 322 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 548 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 189 \\ & 100 \% \end{aligned}$ |
| Very easy | (0.0) | $\begin{gathered} 146 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 14 \% \\ & B C \end{aligned}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ |  | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | 25 $5 \%$ a | $\begin{aligned} & 10 \\ & 5 \% \\ & a \end{aligned}$ |
|  | (1.0) | $\begin{gathered} 73 \\ 3 \% \end{gathered}$ | - | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | - | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | 8 $1 \%$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ |
|  | (2.0) | $\begin{gathered} 130 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ |
|  | (3.0) | $\begin{gathered} 139 \\ 6 \% \end{gathered}$ | $\begin{gathered} 8 \\ 10 \% \\ \mathrm{~B} \end{gathered}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 5 \\ 12 \% \\ d \end{gathered}$ | $\begin{aligned} & 3 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 22 | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ |
|  | (4.0) | $\begin{gathered} 106 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | 1 $3 \%$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | 24 $4 \%$ | 8 $4 \%$ |
| Neither easy nor difficult | (5.0) | $\begin{aligned} & 413 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 125 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 20 \% \end{aligned}$ | $\begin{gathered} 8 \\ 19 \% \end{gathered}$ | $\begin{gathered} 7 \\ 20 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 16 \% \end{aligned}$ |
|  | (6.0) | $\begin{gathered} 146 \\ 6 \% \end{gathered}$ | $\begin{gathered} 9 \\ 11 \% \\ \mathrm{Bc} \end{gathered}$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 7 \% \end{aligned}$ | 29 | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ |
|  | (7.0) | $\begin{gathered} 205 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 55 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 4 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 26 \\ 8 \% \end{gathered}$ | 46 $8 \%$ | $\begin{aligned} & 13 \\ & 7 \% \end{aligned}$ |
|  | (8.0) | $\begin{gathered} 176 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 14 \% \\ & \mathrm{BC} \\ & \hline \end{aligned}$ | $\begin{gathered} 54 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 10 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 6 \% \end{aligned}$ |

Columns Tested: A,B,C - A,B,C,D-A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with estate agents <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% Significance Level: 95\% |  |  | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
|  | Total | Inbetweeners |  |  |  <br> Anyl <br> both <br> parents |  | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
| (9.0) | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | $\begin{aligned} & 86 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 23 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | 23 | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ |
| Very difficult (10.0) |  |  |  |  |  |  |  |  |  | Ac |  |
|  | 176 | 6 | 57 | 13 | 12 | 5 | 3 | 6 | 30 | 48 | 8 |
|  | 8\% | 8\% | 8\% | 8\% | 9\% | 12\% | 9\% | 8\% | 9\% | 9\% | 4\% |
|  |  |  |  |  |  |  |  |  | C | C |  |
| Not applicable | 479 | 8 | 242 | 49 | 36 | 9 | 10 | 20 | 124 | 171 | 76 |
|  | 21\% | 10\% | 34\% | 29\% | 27\% | 21\% | 29\% | 27\% | 39\% | 31\% | 40\% |
|  |  |  | A | A |  |  |  |  | B |  | B |
| EASY | 219 | 11 | 43 | 10 | 6 | - | 2 | 4 | 12 | 33 | 16 |
|  | 10\% | 14\% | 6\% | 6\% | 4\% | - | 6\% | 5\% | 4\% | 6\% | 8\% |
|  |  | BC |  |  |  |  |  |  |  |  | A |
| DIFFICULT | 262 | 7 | 80 | 16 | 14 | 6 | 4 | 7 | 35 | 71 | 11 |
|  | 12\% | 9\% | 11\% | 9\% | 10\% | 14\% | 11\% | 10\% | 11\% | 13\% | 6\% |
|  |  |  |  |  |  |  |  |  | c | C |  |
| Median | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 5 |
| Mean Score | 5.29 | 4.99 | 5.66 | 5.35 | 5.56 | 5.59 | 5.52 | 5.49 | 6.03 | 5.78 | 4.99 |
|  |  |  | a |  |  |  |  |  | C | C |  |
| Std Deviation | 2.87 | 3.01 | 2.77 | 2.69 | 2.63 | 2.61 | 2.69 | 2.69 | 2.66 | 2.81 | 2.80 |
| Std Error | . 068 | . 357 | . 126 | . 244 | . 266 | . 447 | . 539 | . 369 | . 189 | . 145 | . 264 |

Columns Tested: A,B,C - A,B,C,D - A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Negotiating with a seller Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
|  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \text { Yes: } \\ \text { aged } \\ 0-10 \end{array}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| (9.0) | $\begin{gathered} 73 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 33 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 40 \\ 3 \% \end{gathered}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 4 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 46 \\ 3 \% \end{gathered}$ | $\begin{gathered} 21 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 26 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{gathered} 27 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 4 \% \end{aligned}$ |
| Very difficult | $\begin{gathered} 101 \\ 4 \% \end{gathered}$ | $\begin{gathered} 41 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 5 \% \\ & c \end{aligned}$ | $\begin{aligned} & 46 \\ & 5 \% \\ & C \end{aligned}$ | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 64 \\ 4 \% \end{gathered}$ | $\begin{gathered} 27 \\ 5 \% \end{gathered}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{gathered} 37 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 5 \% \end{aligned}$ |
| Not applicable | $\begin{gathered} 863 \\ 38 \% \end{gathered}$ | $\begin{aligned} & 313 \\ & 32 \% \end{aligned}$ | $\begin{gathered} 550 \\ 43 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 427 \\ & 45 \% \\ & B C \end{aligned}$ | $\begin{gathered} 295 \\ 32 \% \end{gathered}$ | $\begin{aligned} & 141 \\ & 35 \% \end{aligned}$ | $\begin{gathered} 585 \\ 40 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 204 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 88 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 266 \\ & 34 \% \end{aligned}$ | $\begin{aligned} & 95 \\ & 44 \% \\ & D \end{aligned}$ | $\begin{gathered} 188 \\ 43 \% \\ D \end{gathered}$ | $\begin{gathered} 278 \\ 40 \% \\ D \end{gathered}$ | $\begin{aligned} & 205 \\ & 30 \% \end{aligned}$ |
| EASY | $\begin{aligned} & 149 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 84 \\ & 9 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 65 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 8 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 37 \\ & 9 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 87 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 24 \\ 9 \% \end{gathered}$ | $\begin{gathered} 56 \\ 7 \% \end{gathered}$ | $\begin{gathered} 17 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 41 \\ 6 \% \end{gathered}$ | $\begin{gathered} 43 \\ 6 \% \end{gathered}$ |
| DIFFICULT | $\begin{gathered} 174 \\ 8 \% \end{gathered}$ | $\begin{gathered} 74 \\ 8 \% \end{gathered}$ | $\begin{gathered} 100 \\ 8 \% \end{gathered}$ | $\begin{gathered} 69 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 85 \\ & 9 \% \\ & C \end{aligned}$ | $\begin{gathered} 20 \\ 5 \% \end{gathered}$ | $\begin{gathered} 110 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 48 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 20 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 63 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 55 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 61 \\ & 9 \% \end{aligned}$ |
| Median | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Mean Score | 5.24 | 5.07 | $\begin{array}{r} 5.40 \\ \mathrm{~A} \end{array}$ | $\begin{array}{r} 5.51 \\ b C \end{array}$ | $\begin{array}{r} 5.23 \\ \mathrm{C} \end{array}$ | 4.73 | $\begin{array}{r} 5.32 \\ \mathrm{C} \end{array}$ | $\begin{array}{r} 5.23 \\ \mathrm{c} \end{array}$ | 4.84 | 5.18 | 5.29 | 5.26 | 5.32 | 5.31 |
| Std Deviation | 2.69 | 2.71 | 2.66 | 2.61 | 2.76 | 2.61 | 2.67 | 2.69 | 2.67 | 2.71 | 2.83 | 2.59 | 2.65 | 2.70 |
| Std Error | . 072 | . 105 | . 098 | . 113 | . 111 | . 162 | . 090 | . 136 | . 192 | . 119 | . 256 | . 163 | . 131 | . 123 |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

## Negotiating with a seller

Base: Al respondents

Significance Level: 90\%
Significance Level: 95\%
Very easy

Neither easy nor difficult


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## ComRes

Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


[^5]Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C,D,E,F,G,H


| Q13 - During the process of buying Please rate each on a scale of $0-10$, <br> Negotiating with a seller <br> Base: All respondents | Homebuyers Tracking Study property, how easy or difficult have you found it doing each of the following? where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult |  |  |  |  |  |  |  |  |  |  | Ease of getting mortgage |  |  | Table 16/8 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  |  |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage |  | Owned without a mortgage |  | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{aligned} & \text { First } \\ & \text { time } \end{aligned}$ buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware and intend to use | Aware but do not intend to use | Not aware |
| Significance Level: 90\% <br> Significance Level: 95\% |  | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \text { a } \\ & \text { A } \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| (8.0) |  | $\begin{gathered} 128 \\ 7 \% \end{gathered}$ | $\begin{gathered} 27 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 27 \\ & 8 \% \\ & D \end{aligned}$ | $\begin{aligned} & 63 \\ & 7 \% \\ & \text { D } \end{aligned}$ | 56 $8 \%$ D | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 52 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 73 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 14 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 27 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 10 \% \\ & \text { A } \end{aligned}$ | 34 9\% <br> a | $\begin{gathered} 56 \\ 7 \% \end{gathered}$ | $\begin{gathered} 17 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 99 \\ & 7 \% \end{aligned}$ |
| (9.0) | $\begin{gathered} 73 \\ 3 \% \end{gathered}$ | $\begin{gathered} 62 \\ 3 \% \end{gathered}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{gathered} 32 \\ 3 \% \end{gathered}$ | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 25 \\ 3 \% \end{gathered}$ | $\begin{gathered} 31 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \\ \text { bc } \end{gathered}$ | $\begin{aligned} & 24 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | 24 <br> B ${ }^{6}$ <br> B | $\begin{gathered} 23 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 50 \\ 3 \% \end{gathered}$ |
| Very difficult | $\begin{gathered} 101 \\ 4 \% \end{gathered}$ | $\begin{gathered} 86 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 10 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{gathered} 36 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 17 \\ 9 \% \\ A B \end{gathered}$ | $\begin{aligned} & 30 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 27 \\ 7 \% \end{gathered}$ | $\begin{gathered} 37 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | 29 $6 \%$ b | $\begin{gathered} 64 \\ 4 \% \end{gathered}$ |
| Not applicable | $\begin{aligned} & 863 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 695 \\ & 38 \% \end{aligned}$ | $\begin{aligned} & 168 \\ & 37 \% \end{aligned}$ | $\begin{gathered} 125 \\ 35 \% \\ \mathrm{~b} \end{gathered}$ | $\begin{aligned} & 277 \\ & 29 \% \end{aligned}$ | $\begin{gathered} 318 \\ 44 \% \\ A B \end{gathered}$ | $\begin{gathered} 121 \\ 57 \% \\ \text { ABC } \end{gathered}$ | $\begin{gathered} 408 \\ 53 \% \\ B C D \end{gathered}$ | $\begin{aligned} & 352 \\ & 33 \% \\ & \text { CD } \end{aligned}$ | $\begin{aligned} & 21 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 135 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 107 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 279 \\ & 35 \% \end{aligned}$ | $\begin{aligned} & 113 \\ & 41 \% \\ & \mathrm{aC} \end{aligned}$ | $\begin{aligned} & 166 \\ & 32 \% \end{aligned}$ | $\begin{aligned} & 584 \\ & 40 \% \\ & \text { AC } \end{aligned}$ |
| EASY | $\begin{gathered} 149 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 99 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 11 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 38 \\ 11 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 62 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 21 \\ & 16 \% \\ & \text { AB } \end{aligned}$ | $\begin{aligned} & 20 \\ & 10 \% \\ & \text { Ab } \end{aligned}$ | $\begin{aligned} & 42 \\ & 8 \% \\ & \text { C } \end{aligned}$ | $\begin{gathered} 14 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 56 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 93 \\ & 6 \% \end{aligned}$ |
| DIFFICULT | $\begin{gathered} 174 \\ 8 \% \end{gathered}$ | $\begin{gathered} 148 \\ 8 \% \\ \text { b } \end{gathered}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | $\begin{gathered} 22 \\ 6 \% \end{gathered}$ | $\begin{gathered} 71 \\ 8 \% \end{gathered}$ | $\begin{gathered} 61 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 64 \\ 8 \% \end{gathered}$ | $\begin{gathered} 67 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 28 \\ 14 \% \\ A B C \end{gathered}$ | $\begin{aligned} & 54 \\ & 11 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 15 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 13 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 60 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 41 \\ 8 \% \end{gathered}$ | $\begin{gathered} 114 \\ 8 \% \end{gathered}$ |
| Median | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 5 | 5 |
| Mean Score | 5.24 | $\begin{array}{r} 5.38 \\ \text { B } \end{array}$ | 4.71 | 4.84 | 5.08 | $\begin{array}{r} 5.63 \\ \text { AB } \end{array}$ | $\begin{array}{r} 5.48 \\ a \end{array}$ | $\begin{aligned} & 5.87 \\ & \text { BCd } \end{aligned}$ | $\begin{array}{r} 5.03 \\ \mathrm{C} \end{array}$ | 4.44 | $\begin{array}{r} 5.42 \\ \text { bC } \end{array}$ | 4.98 | 5.39 | $\begin{array}{r} 5.89 \\ A B \end{array}$ | 5.12 | 5.19 | 5.09 | 5.31 |
| Std Deviation | 2.69 | 2.65 | 2.79 | 2.81 | 2.56 | 2.76 | 2.91 | 2.69 | 2.53 | 2.95 | 2.95 | 2.83 | 2.47 | 2.56 | 2.72 | 2.70 | 2.73 | 2.67 |
| Std Error | . 072 | . 079 | . 164 | . 185 | . 099 | . 138 | . 303 | . 140 | . 095 | . 285 | . 241 | . 148 | . 189 | . 152 | . 119 | . 213 | . 144 | . 089 |
| Columns Tested: A,B-A,B,C,D-A,B,C,D-A,B,C-A,B,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th November to 4th December 2012 <br> Page 129 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


[^6]Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C - A,B,C,D-A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Raising a deposit
Base: Al respondents

Significance Level: 90\% Significance Level: 95\%

Very easy

Neither easy nor difficult

| Total |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  |  | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline \mathrm{b} \\ & \mathrm{~B} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ | $\begin{aligned} & \mathrm{a} \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & \hline b \\ & B \end{aligned}$ | $\begin{aligned} & \mathrm{c} \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & \mathrm{d} \\ & \mathrm{D} \end{aligned}$ |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 296 \\ 13 \% \end{gathered}$ | $\begin{gathered} 155 \\ 16 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 141 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 67 \\ 7 \% \end{gathered}$ | $\begin{gathered} 156 \\ 17 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 73 \\ & 18 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 181 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 74 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 52 \\ 18 \% \\ \text { ABd } \end{gathered}$ | $\begin{gathered} 109 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 74 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 102 \\ 15 \% \\ \text { C } \end{gathered}$ |
| (1.0) | $\begin{aligned} & 88 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{gathered} 42 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 17 \\ & 4 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 51 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 36 \\ 5 \% \\ A B \end{gathered}$ |
| (2.0) | $\begin{gathered} 101 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{aligned} & 48 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 5 \% \\ & a \end{aligned}$ | $\begin{aligned} & 24 \\ & 6 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 63 \\ & 4 \% \end{aligned}$ | 24 $4 \%$ | $\begin{gathered} 19 \\ 7 \% \\ \text { ab } \end{gathered}$ | $\begin{gathered} 37 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 21 \\ 5 \% \end{gathered}$ | $\begin{gathered} 21 \\ 3 \% \end{gathered}$ | 41 $6 \%$ $C$ |
| (3.0) | $\begin{aligned} & 93 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 5 \% \\ & \mathrm{~B} \end{aligned}$ | $\begin{gathered} 40 \\ 3 \% \end{gathered}$ | $\begin{gathered} 33 \\ 3 \% \end{gathered}$ | 50 5\% AC | $\begin{aligned} & 10 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 57 \\ 4 \% \end{gathered}$ | $\begin{gathered} 24 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 34 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{gathered} 21 \\ 3 \% \end{gathered}$ | 38 <br> 6\% <br> bC |
| (4.0) | $\begin{gathered} 63 \\ 3 \% \end{gathered}$ | $\begin{gathered} 28 \\ 3 \% \end{gathered}$ | $\begin{gathered} 35 \\ 3 \% \end{gathered}$ | $\begin{gathered} 29 \\ 3 \% \end{gathered}$ | $\begin{gathered} 26 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 4 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 4 \% \\ & \mathrm{~A} \end{aligned}$ |  | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | 22 $3 \%$ |
| (5.0) | $\begin{gathered} 224 \\ 10 \% \end{gathered}$ | 93 $9 \%$ | $\begin{aligned} & 131 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 100 \\ 10 \% \\ \mathrm{C} \end{gathered}$ | $\begin{gathered} 103 \\ 11 \% \\ \mathrm{C} \end{gathered}$ | $\begin{aligned} & 21 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 130 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 79 \\ & 13 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 29 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 92 \\ & 12 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 22 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 39 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 12 \% \\ & \text { b } \end{aligned}$ | $\begin{gathered} 64 \\ 9 \% \end{gathered}$ |
| (6.0) | $\begin{gathered} 109 \\ 5 \% \end{gathered}$ | $\begin{gathered} 44 \\ 4 \% \end{gathered}$ | $\begin{gathered} 65 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 57 \\ & 6 \% \\ & C \end{aligned}$ | $\begin{aligned} & 46 \\ & 5 \% \\ & C \end{aligned}$ | 6 $1 \%$ | $\begin{gathered} 71 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 37 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 5 \% \\ & a \end{aligned}$ | 32 $5 \%$ | 38 $6 \%$ a |
| (7.0) | $\begin{gathered} 135 \\ 6 \% \end{gathered}$ | $\begin{gathered} 65 \\ 7 \% \end{gathered}$ | $\begin{gathered} 70 \\ 5 \% \end{gathered}$ | 83 <br> 9\% <br> BC | 46 <br> 5\% <br> C | 6 $1 \%$ |  | 37 $6 \%$ |  | $\begin{gathered} 45 \\ 6 \% \end{gathered}$ |  |  | 40 $6 \%$ | 53 $8 \%$ A |
| (8.0) | $\begin{gathered} 170 \\ 7 \% \end{gathered}$ | $\begin{gathered} 72 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 98 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 101 \\ & 11 \% \\ & B C \end{aligned}$ | $\begin{aligned} & 61 \\ & 7 \% \\ & \mathrm{C} \end{aligned}$ | 8 $2 \%$ | $\begin{gathered} 114 \\ 8 \% \end{gathered}$ | $\begin{gathered} 44 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 55 \\ 7 \% \end{gathered}$ | 6 $3 \%$ | $\begin{aligned} & 36 \\ & 8 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 60 \\ & 9 \% \\ & \mathrm{~A} \end{aligned}$ | 53 $8 \%$ A |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012


## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Raising a deposit


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012


## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Raising a deposit
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Std Deviation
Std Error

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total |  | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | East Mid lands | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | Net: Mid lands | Net: Wales and South West |
|  | a | b | c | d | e | $f$ | a | b | c | d | e | f | g | h | , | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 3.66 | 3.54 | 3.61 | 3.64 | 3.62 | 3.68 | 3.81 | 3.54 | 3.73 | 3.69 | 4.03 | 3.59 | 3.63 | 3.77 | 3.69 | 3.41 | 3.57 | 3.76 | 3.83 | 3.60 | 3.77 |
| . 084 | . 174 | . 117 | . 188 | . 565 | . 920 | . 407 | . 236 | . 389 | . 263 | . 338 | . 296 | . 308 | . 451 | . 642 | . 189 | . 206 | . 257 | . 184 | . 213 | . 240 |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Raising a deposit <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% Significance Level: 95\% |  | Total | Current City |  |  |  |  |  |  |  |
|  |  |  | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  |  |  | a | b | c | d | e | $f$ | g | h |
|  |  |  | A | B | C | D | E | F | G | H |
|  |  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Very easy | (0.0) | 296 | 10 | 13 | 16 | 19 | 22 | 19 | 43 | 26 |
|  |  | 13\% | 10\% | 12\% | 18\% | 20\% | 13\% | 14\% | 9\% | 21\% |
|  |  |  |  |  | G | aG |  | g |  | AbeG |
|  | (1.0) | 88 | 2 | 3 | 1 | 10 | 10 | 1 | 18 | 6 |
|  |  | 4\% | 2\% | 3\% | 1\% | 11\% | 6\% | 1\% | 4\% | 5\% |
|  |  |  |  |  | ABCFG |  | cF |  | $f$ | F |
|  | (2.0) | 101 | 2 | 5 | 1 | 5 | 7 | 8 | 20 | 6 |
|  |  | 4\% | 2\% | 5\% | 1\% | 5\% | 4\% | 6\% | 4\% | 5\% |
|  |  |  |  |  |  |  | C |  |  |  |
|  | (3.0) | 93 | 4 | 6 | 1 | 5 | 8 | 6 | 25 | 2 |
|  |  | 4\% | 4\% | 5\% | 1\% | 5\% | 5\% | 4\% | 5\% | 2\% |
|  |  |  |  | c |  |  |  |  | ch |  |
|  | (4.0) | 63 | 3 | 5 | 3 | - | 8 | 6 | 8 | 4 |
|  |  | 3\% | 3\% | 5\% | 3\% | - | 5\% | 4\% | 2\% | 3\% |
|  |  |  | d | Dg | d |  | DG | Dg |  | d |
| Neither easy nor difficult | (5.0) | 224 | 9 | 14 | 9 | 6 | 16 | 15 | 49 | 17 |
|  |  | 10\% | 9\% | 13\% | 10\% | 6\% | 9\% | 11\% | 10\% | 13\% |
|  |  |  |  |  |  |  |  |  |  | d |
|  | (6.0) | 109 | 8 | 6 | 5 | 3 | 10 | 9 | 29 | 3 |
|  |  | 5\% | 8\% | 5\% | 5\% | 3\% | 6\% | 7\% | 6\% | 2\% |
|  |  |  | H |  |  |  |  |  |  |  |
|  | (7.0) | 135 | 6 | 6 | 8 | 2 | 7 | 9 | 35 | 9 |
|  |  | 6\% | 6\% | 5\% | 9\% | 2\% | 4\% | 7\% | 7\% | 7\% |
|  |  |  |  |  | D |  |  |  | d | d |
|  | (8.0) | 170 | 8 | 10 | 4 | 2 | 16 | 9 | 38 | 11 |
|  |  | 7\% | 8\% | 9\% | 4\% | 2\% | 9\% | 7\% | 8\% | 9\% |
|  |  |  | d | D |  |  | D |  | D | D |

Columns Tested: A,B,C,D,E,F,G,H

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Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Std Error
Columns Tested: A,B,C,D,E,F,G,H

| Homebuyers Tracking Study <br> Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Raising a deposit <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage $\begin{array}{r}\text { mortgage }\end{array}$ |  | Owned without a mortgage |  | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | First time buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | $\begin{aligned} & \text { Net: } \\ & \text { aware } \end{aligned}$ | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
|  |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Very easy (0.0) | $\begin{gathered} 296 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 201 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 95 \\ & 21 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 74 \\ 21 \% \\ \text { BCD } \end{gathered}$ | $\begin{aligned} & 134 \\ & 14 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 64 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 53 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 162 \\ 15 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 30 \\ & 23 \% \\ & \text { AB } \end{aligned}$ | $\begin{aligned} & 35 \\ & 18 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 106 \\ & 21 \% \\ & \text { BC } \end{aligned}$ | $\begin{gathered} 20 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 20 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 118 \\ & 15 \% \\ & \text { Bd } \end{aligned}$ | $\begin{aligned} & 23 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 95 \\ & 18 \% \\ & \text { BD } \end{aligned}$ | $\begin{gathered} 178 \\ 12 \% \\ b \end{gathered}$ |
| (1.0) | $\begin{aligned} & 88 \\ & 4 \% \end{aligned}$ | 77 $4 \%$ b | \% $\begin{gathered}11 \\ 2 \%\end{gathered}$ | $\begin{gathered} 12 \\ 3 \% \end{gathered}$ | $\begin{gathered} 57 \\ 6 \% \\ \text { aCD } \end{gathered}$ | $\begin{aligned} & 13 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 57 \\ & 5 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{gathered} 9 \\ 7 \% \\ \text { Ad } \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 40 \\ 8 \% \\ B C \end{gathered}$ | 8 $3 \%$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 5 \% \\ & D \end{aligned}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 29 \\ & 6 \% \\ & D \end{aligned}$ | $\begin{gathered} 48 \\ 3 \% \end{gathered}$ |
| (2.0) | $\begin{gathered} 101 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 88 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{gathered} 13 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $48$ $5 \%$ c | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $57$ $5 \%$ <br> A | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 10 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 7 \% \\ & C \end{aligned}$ | $\begin{aligned} & 17 \\ & 7 \% \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 6 \% \\ & d \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 6 \% \\ & D \end{aligned}$ | 57 |
| (3.0) | $\begin{aligned} & 93 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 86 \\ & 5 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 53 \\ 6 \% \\ \text { AC } \end{gathered}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 5 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | 25 | $\begin{aligned} & 17 \\ & 7 \% \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & 13 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 21 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 4 \% \end{aligned}$ |
| (4.0) | $\begin{gathered} 63 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 56 \\ & 3 \% \\ & b \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 10 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 37 \\ & 4 \% \\ & \mathrm{Cd} \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | 43 <br> 4\% <br> AC | - | $\begin{aligned} & 6 \\ & 3 \% \\ & C \end{aligned}$ | $\begin{aligned} & 12 \\ & 2 \% \end{aligned}$ | 13 <br> 5\% <br> Ac | $\begin{aligned} & 11 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 41 \\ 3 \% \end{gathered}$ |
| Neither easy nor difficult | $\begin{gathered} 224 \\ 10 \% \end{gathered}$ | $\begin{gathered} 204 \\ 11 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | $\begin{gathered} 17 \\ 5 \% \end{gathered}$ | $\begin{gathered} 109 \\ 12 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 73 \\ & 10 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 21 \\ & 10 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 79 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 106 \\ 10 \% \end{gathered}$ | $\begin{gathered} 11 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 58 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 15 \% \\ & c \end{aligned}$ | $\begin{aligned} & 37 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 67 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 31 \\ & 11 \% \\ & \text { C } \end{aligned}$ | 36 $7 \%$ | $\begin{aligned} & 157 \\ & 11 \% \\ & \text { aC } \end{aligned}$ |
| (6.0) | $\begin{gathered} 109 \\ 5 \% \end{gathered}$ | $\begin{gathered} 100 \\ 6 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 9 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 5 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 39 \\ & 5 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{gathered} 47 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 37 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 72 \\ & 5 \% \end{aligned}$ |
| (7.0) | $\begin{gathered} 135 \\ 6 \% \end{gathered}$ | $\begin{gathered} 130 \\ 7 \% \\ \text { B } \\ \hline \end{gathered}$ | $\begin{aligned} & 5 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $59$ <br> 6\% <br> A | 53 <br> 7\% <br> A | $\begin{aligned} & 15 \\ & 7 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 56 \\ & 7 \% \\ & \text { bC } \\ & \hline \end{aligned}$ | $\begin{gathered} 55 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 17 \\ 9 \% \\ \text { BC } \\ \hline \end{gathered}$ | $\begin{gathered} 28 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 10 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 35 \\ & 9 \% \\ & \mathrm{a} \end{aligned}$ | $\begin{aligned} & 43 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 6 \% \end{aligned}$ | $27$ | $\begin{aligned} & 92 \\ & 6 \% \end{aligned}$ |
| Columns Tested: A,B-A,B,C,D-A,B,C,D-A,B,C-A,B,C,D |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| ComRes <br> Online Survey - 8th November to 4th December 2012 <br> Page 139 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Raising a deposit
Base: Al respondents

Significance Level: 90\%
Significance Level: 95\%

Very easy

Neither easy nor difficult

| Total |  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| (0.0) |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
|  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 296 | 20 | 45 | 9 | 6 | 2 | - | 4 | 15 | 34 | 14 |
|  | 13\% | $\begin{aligned} & 25 \% \\ & \text { BC } \end{aligned}$ | 6\% | 5\% | 4\% | 5\% | - | 5\% | 5\% | 6\% | 7\% |
| (1.0) | 88 | 3 | 15 | 3 | 2 | 1 | - | 1 | 7 | 10 | 4 |
|  | 4\% | 4\% | 2\% | 2\% | 1\% | 2\% | - | 1\% | 2\% | 2\% | 2\% |
| (2.0) | 101 | 6 | 23 | 7 | 7 | 3 | 1 | 5 | 10 | 13 | 10 |
|  | 4\% | 8\% | 3\% | 4\% | 5\% | 7\% | 3\% | 7\% | 3\% | 2\% | 5\% |
| (3.0) | 93 | 2 | 21 | 6 | 4 | - | - | 4 | 8 | 16 | 7 |
|  | 4\% | 3\% | 3\% | 4\% | 3\% | - | - | 5\% | 2\% | 3\% | 4\% |
| (4.0) | 63 | - | 12 | 4 | 3 | 1 | 1 | 1 | 5 | 8 | 3 |
|  | 3\% | - | 2\% | 2\% | 2\% | 2\% | 3\% | 1\% | 2\% | 1\% | 2\% |
| (5.0) | 224 | 6 | 73 | 19 | 13 | 9 | 4 | 2 | 21 | 57 | 18 |
|  | 10\% | 8\% | 10\% | 11\% | 10\% | 21\% | 11\% | 3\% | 7\% | 10\% | 10\% |
|  |  |  |  |  | d | aD | d |  |  | a |  |
| (6.0) | 109 | 3 | 43 | 8 | 6 | 3 | 2 | 1 | 19 | 34 | 9 |
|  | 5\% | 4\% | 6\% | 5\% | 4\% | 7\% | 6\% | 1\% | 6\% | 6\% | 5\% |
| (7.0) | 135 | 3 | 55 | 14 | 12 | 1 | 2 | 9 | 21 | 38 | 15 |
|  | 6\% | 4\% | 8\% | 8\% | 9\% | 2\% | 6\% | $12 \%$ b | 7\% | 7\% | 8\% |
| (8.0) | 170 | 6 | 73 | 21 | 13 | 4 | 2 | 8 | 31 | 52 | 19 |
|  | 7\% | 8\% | 10\% | 12\% | 10\% | 9\% | 6\% | 11\% | 10\% | 9\% | 10\% |

Columns Tested: A,B,C - A,B,C,D - A,B,C

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C - A,B,C,D - A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a mortgage
Base: Al respondents

Significance Level: 90\% Significance Level: 95\%

Very easy

Neither easy nor difficult

|  |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \hline \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{array}$ | $\begin{array}{r} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{array}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  |  | a | b | a | b | c | a | b | c | d | a | b | C | d |
|  |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| (0.0) | $\begin{gathered} 214 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 97 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 117 \\ 9 \% \end{gathered}$ | $\begin{gathered} 66 \\ 7 \% \end{gathered}$ | $\begin{gathered} 111 \\ 12 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{gathered} 37 \\ 9 \% \end{gathered}$ | $\begin{gathered} 121 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 64 \\ & 11 \% \\ & a \end{aligned}$ | $\begin{aligned} & 39 \\ & 14 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 90 \\ & 12 \% \\ & \text { A } \end{aligned}$ | 17 $8 \%$ | 36 $8 \%$ | $\begin{aligned} & 68 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 10 \% \end{aligned}$ |
| (1.0) | $\begin{gathered} 89 \\ 4 \% \end{gathered}$ | 41 4 \% | $\begin{aligned} & 48 \\ & 4 \% \end{aligned}$ | 34 $4 \%$ | $\begin{aligned} & 47 \\ & 5 \% \\ & \mathrm{aC} \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 54 $4 \%$ | 27 | 11 $4 \%$ | $\begin{aligned} & 34 \\ & 4 \% \end{aligned}$ | 1 | $\begin{aligned} & 15 \\ & 3 \% \\ & \text { A } \end{aligned}$ | 18 $3 \%$ a |  |
| (2.0) | $\begin{aligned} & 131 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 7 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 62 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 55 \\ 6 \% \end{gathered}$ | $60$ $7 \%$ c | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 85 \\ 6 \% \end{gathered}$ | $\begin{gathered} 35 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 6 \% \end{aligned}$ | 45 $6 \%$ | 11 $5 \%$ | 12 $3 \%$ | $\begin{aligned} & 41 \\ & 6 \% \\ & B \end{aligned}$ | $\begin{gathered} 60 \\ 9 \% \\ \mathrm{aBC} \end{gathered}$ |
| (3.0) | $\begin{gathered} 135 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 66 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 69 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 58 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 61 \\ & 7 \% \\ & c \end{aligned}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 77 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 41 \\ & 7 \% \end{aligned}$ | 21 $7 \%$ | 55 <br> 7\% <br> a | 3 $1 \%$ | $\begin{aligned} & 23 \\ & 5 \% \\ & \mathrm{~A} \end{aligned}$ | 47 $7 \%$ A | 51 $7 \%$ A |
| (4.0) | $\begin{gathered} 81 \\ 4 \% \end{gathered}$ | 37 $4 \%$ | $\begin{gathered} 44 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 44 \\ & 5 \% \\ & C \end{aligned}$ | $\begin{aligned} & 34 \\ & 4 \% \\ & C \end{aligned}$ | $\begin{aligned} & 3 \\ & 1 \% \end{aligned}$ | 47 | 23 $4 \%$ | 12 $4 \%$ | 30 $4 \%$ | 3 $1 \%$ | 20 $5 \%$ Ac | 17 $2 \%$ | $\begin{gathered} 37 \\ 5 \% \\ \text { AC } \end{gathered}$ |
| (5.0) | $\begin{gathered} 288 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 112 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 146 \\ 15 \% \\ C \end{gathered}$ | $\begin{gathered} 121 \\ 13 \% \\ \mathrm{C} \end{gathered}$ | 21 $5 \%$ | $\begin{aligned} & 168 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 98 \\ & 17 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 35 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 115 \\ 15 \% \\ \text { A } \end{gathered}$ | 23 $11 \%$ | 42 $10 \%$ | $\begin{gathered} 103 \\ 15 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 93 \\ & 14 \% \\ & \text { B } \end{aligned}$ |
| (6.0) | 143 $6 \%$ | $\begin{aligned} & 72 \\ & 7 \% \\ & b \end{aligned}$ | $71$ 5\% | $\begin{aligned} & 62 \\ & 6 \% \\ & C \end{aligned}$ | $\begin{aligned} & 74 \\ & 8 \% \\ & \text { C } \end{aligned}$ | $\begin{aligned} & 7 \\ & 2 \% \end{aligned}$ | 84 $6 \%$ | $\begin{gathered} 44 \\ 7 \% \end{gathered}$ | 20 7 \% | 59 $8 \%$ a | 6 $3 \%$ | 22 5 | 52 $8 \%$ Ab | 54 <br> 8\% <br> Ab |
| (7.0) | $\begin{gathered} 128 \\ 6 \% \end{gathered}$ | 49 $5 \%$ | $\begin{gathered} 79 \\ 6 \% \end{gathered}$ | $\begin{gathered} 74 \\ 8 \% \\ \text { BC } \end{gathered}$ | $\begin{aligned} & 49 \\ & 5 \% \\ & \mathrm{C} \end{aligned}$ | 5 $1 \%$ | $\begin{aligned} & 83 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 37 \\ 6 \% \end{gathered}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | 45 $6 \%$ | 10 $5 \%$ | 28 $6 \%$ | 38 $6 \%$ | 41 $6 \%$ |
| (8.0) | $\begin{gathered} 188 \\ 8 \% \end{gathered}$ | $\begin{gathered} 77 \\ 8 \% \end{gathered}$ | $\begin{gathered} 111 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 102 \\ & 11 \% \\ & B C \\ & \hline \end{aligned}$ | $\begin{aligned} & 71 \\ & 8 \% \\ & \text { C } \end{aligned}$ | $\begin{aligned} & 15 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 117 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 46 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 10 \% \end{aligned}$ | 68 $9 \%$ | 10 $5 \%$ | 35 $8 \%$ | $\begin{aligned} & 71 \\ & 10 \% \\ & \mathrm{~A} \\ & \hline \end{aligned}$ | $\begin{aligned} & 58 \\ & 8 \% \\ & \text { a } \\ & \hline \end{aligned}$ |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a mortgage


Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a mortgage
Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Very easy

Neither easy nor difficult

|  | Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{gathered} \text { East } \\ \text { Mid } \\ \text { lands } \end{gathered}$ | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \\ \hline \end{array}$ | Net: Wales and South West |
|  |  | a | b |  | d | e | f | a | b | c | d | e | f | g | h | i | , | k | I | m | n |
|  |  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | $N$ |
|  | 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (0.0) | 214 | 33 | 120 | 38 | 6 | 3 | 14 | 28 | 10 | 27 | 27 | 21 | 13 | 10 | 5 | 19 | 25 | 29 | 64 | 34 | 34 |
|  | 9\% | 7\% | 10\% | 9\% | 12\% | 7\% | 12\% | 11\% | 9\% | 12\% | 15\% | 12\% | 8\% | 12\% | 11\% | 5\% | 7\% | 10\% | 12\% | 10\% | 10\% |
|  |  |  | a |  |  |  |  | lj |  | IJ | FIJm | IJ |  | I |  |  |  | lj | flJ | I | Ij |
| (1.0) | 89 | 16 | 54 | 16 | - | - | 3 | 13 | 3 | 11 | 12 | 6 | 2 | 3 | 1 | 12 | 16 | 10 | 26 | 8 | 11 |
|  | 4\% | 3\% | 5\% | 4\% | - |  | 2\% | 5\% | 3\% | 5\% | 7\% | 3\% | 1\% | 3\% | 2\% | 3\% | 4\% | 4\% | 5\% | 2\% | 3\% |
|  |  |  |  |  |  |  |  | Fm |  | F | FiMn |  |  |  |  |  | f |  | FM |  |  |
| (2.0) | 131 | 29 | 69 | 22 | 2 | 2 | 7 | 12 | 2 | 11 | 9 | 10 | 16 | 5 | 1 | 22 | 27 | 16 | 22 | 26 | 17 |
|  | 6\% | 6\% | 6\% | 5\% | 4\% | 5\% | 6\% | 5\% | 2\% | 5\% | 5\% | 6\% | 9\% | 6\% | 2\% | 6\% | 7\% | 6\% | 4\% | 8\% | 5\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  | ABcLn |  |  | b | BI | b |  | BL |  |
| (3.0) | 135 | 26 | 78 | 23 | 1 | - | 7 | 13 | 8 | 16 | 12 | 12 | 8 | 4 | 2 | 20 | 20 | 20 | 36 | 20 | 22 |
|  | 6\% | 6\% | 7\% | 6\% | 2\% | - | 6\% | 5\% | 7\% | 7\% | 7\% | 7\% | 5\% | 5\% | 5\% | 6\% | 5\% | 7\% | 7\% | 6\% | 7\% |
|  |  |  | e |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| (4.0) | 81 | 18 | 40 | 21 | 1 | 1 | - | 10 | 4 | 6 | 8 | 6 | 4 | - | 2 | 12 | 18 | 11 | 18 | 10 | 13 |
|  | 4\% | 4\% | 3\% | 5\% | 2\% | 2\% | - | 4\% | 4\% | 3\% | 5\% | 3\% | 2\% | - | 5\% | 3\% | 5\% | 4\% | 3\% | 3\% | 4\% |
|  |  | F | F | F |  | $f$ |  | g | g |  | G | g |  |  | G | g | G | g | g |  | g |
| (5.0) | 288 | 60 | 154 | 53 | 8 | 1 | 12 | 28 | 22 | 31 | 16 | 26 | 26 | 10 | 9 | 50 | 35 | 35 | 69 | 52 | 44 |
|  | 13\% | 13\% | 13\% | 13\% | 15\% | 2\% | 10\% | 11\% | 20\% | 13\% | 9\% | 15\% | 15\% | 12\% | 20\% | 14\% | 9\% | 12\% | 13\% | 15\% | 14\% |
|  |  | E | E | E | E |  |  |  | ADJkl |  |  | dj | dJ |  | aDJ | J |  |  | J | dJ | j |
| (6.0) | 143 | 20 | 83 | 28 | 5 | - | 7 | 21 | 8 | 13 | 12 | 12 | 12 | 5 | 1 | 22 | 26 | 11 | 33 | 24 | 12 |
|  | 6\% | 4\% | 7\% | 7\% | 10\% | - | 6\% | 8\% | 7\% | 6\% | 7\% | 7\% | 7\% | 6\% | 2\% | 6\% | 7\% | 4\% | 6\% | 7\% | 4\% |
|  |  |  | Ae | e | aE |  |  | KN |  |  |  |  |  |  |  |  | kn |  | n | n |  |
| (7.0) | 128 | 38 | 55 | 24 | 5 | 2 | 4 | 18 | 4 | 12 | 5 | 6 | 9 | 3 | 3 | 29 | 25 | 14 | 21 | 15 | 17 |
|  | 6\% | 8\% | 5\% | 6\% | 10\% | 5\% | 3\% | 7\% | 4\% | 5\% | 3\% | 3\% | 5\% | 3\% | 7\% | 8\% | 7\% | 5\% | 4\% | 4\% | 5\% |
|  |  | Bf |  |  | f |  |  | dl |  |  |  |  |  |  |  | DELM | dl |  |  |  |  |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Finding a mortgage Base: All respondents |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: $90 \%$Significance Level: $95 \%$ |  | Total | Current City |  |  |  |  |  |  |  |
|  |  |  | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  |  |  | a | b | c | d | e |  | g | h |
|  |  |  | A | B | C | D | E | F | G | H |
| Significance Level: 95\% |  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Very easy | (0.0) | 214 | 7 | 17 | 10 | 9 | 18 | 10 | 29 | 18 |
|  |  | 9\% | 7\% | 15\% | 11\% | 9\% | 11\% | 7\% | 6\% | 14\% |
|  |  |  |  | aFG | g |  | G |  |  | afG |
|  | (1.0) | 89 | 2 | 6 | 3 | 10 | 5 | - | 18 | 8 |
|  |  | 4\% | 2\% | 5\% | 3\% | 11\% | 3\% | - | 4\% | 6\% |
|  |  |  | f | F | F | AcEFG | F |  | F | F |
|  | (2.0) | 131 | 8 | 3 | 2 | 5 | 12 | 14 | 27 | 9 |
|  |  | 6\% | 8\% | 3\% | 2\% | 5\% | 7\% | 10\% | 5\% | 7\% |
|  |  |  | bc |  |  |  | c | BCG |  |  |
|  | (3.0) | 135 | 2 | 6 | 4 | 9 | 10 | 7 | 31 | 8 |
|  |  | 6\% | 2\% | 5\% | 4\% | 9\% | 6\% | 5\% | 6\% | 6\% |
|  |  |  |  |  |  | A |  |  | a |  |
|  | (4.0) | 81 | 5 | 6 | 2 | 4 | 4 | 3 | 20 | 4 |
|  |  | 4\% | 5\% | 5\% | 2\% | 4\% | 2\% | 2\% | 4\% | 3\% |
| Neither easy nor difficult | (5.0) | 288 | 13 | 14 | 13 | 9 | 21 | 22 | 63 | 16 |
|  |  | 13\% | 13\% | 13\% | 14\% | 9\% | 12\% | 16\% | 13\% | 13\% |
|  | (6.0) | 143 | 9 | 9 | 9 | 6 | 11 | 12 | 35 | 6 |
|  |  | 6\% | 9\% | 8\% | 10\% | 6\% | 6\% | 9\% | 7\% | 5\% |
|  | (7.0) | 128 | 5 | 8 | 4 | 2 | 9 | 7 | 34 | 5 |
|  |  | 6\% | 5\% | 7\% | 4\% | 2\% | 5\% | 5\% | 7\% | 4\% |
|  |  |  |  | d |  |  |  |  | d |  |
|  | (8.0) | 188 | 9 | 8 | 8 | 4 | 18 | 12 | 52 | 9 |
|  |  | 8\% | 9\% | 7\% | 9\% | 4\% | 11\% | 9\% | 11\% | 7\% |
|  |  |  |  |  |  |  | d |  |  |  |
|  | (9.0) | 106 | 5 | 5 | 4 | 4 | 10 | 8 | 25 | 2 |
|  |  | 5\% | 5\% | 5\% | 4\% | 4\% | 6\% | 6\% | 5\% | 2\% |
|  |  |  |  |  |  |  | h | h | h |  |

[^7]Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C,D,E,F,G,H



Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Finding a mortgage
Base: Al respondents

Significance Level: 90\% Significance Level: 95\%
Very easy

Neither easy nor difficult

|  | Total | Inbetweeners |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | First time buyers with a mortgage | Given/ loaned money to buy |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  |  | a | b | c | a | b | c | d | a | b | c |
| (0.0) |  | A | B | C | A | B | C | D | A | B | C |
|  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 214 | 11 | 36 | 9 | 5 | 1 | 3 | 1 | 12 | 23 | 14 |
|  | 9\% | 14\% | 5\% | 5\% | 4\% | 2\% | d ${ }^{\text {d }}$ | 1\% | 4\% | 4\% | ab ${ }^{7}$ |
| (1.0) | 89 | 5 | 17 | 1 | 1 | 1 | 1 | - | 8 | 15 | 4 |
|  | 4\% | $\begin{gathered} 6 \% \\ B C \end{gathered}$ | 2\% | 1\% | 1\% | 2\% | 3\% | - | 2\% | 3\% | 2\% |
| (2.0) | 131 | 5 | 34 | 13 | 10 | 3 | 1 | 6 | 11 | 22 | 9 |
|  | 6\% | 6\% | 5\% | 8\% | 7\% | 7\% | 3\% | 8\% | 3\% | 4\% | 5\% |
| (3.0) | 135 | 1 | 32 | 10 | 8 | 3 | - | 5 | 13 | 21 | 12 |
|  | 6\% | 1\% | 4\% | 6\% | 6\% | 7\% | - | 7\% | 4\% | 4\% | 6\% |
| (4.0) | 81 | 5 | 27 | 4 | 4 | - | 1 | 3 | 13 | 20 | 7 |
|  | 4\% | 6\% | 4\% | 2\% | 3\% | - | 3\% | 4\% | 4\% | 4\% | 4\% |
| (5.0) | 288 | 8 | 87 | 23 | 17 | 3 | 5 | 12 | 28 | 59 | 26 |
|  | 13\% | 10\% | 12\% | 13\% | 13\% | 7\% | 14\% | 16\% | 9\% | 11\% | 14\% |
| (6.0) | 143 | 5 | 39 | 11 | 8 | 4 | 2 | 5 | 18 | 31 | 7 |
|  | 6\% | 6\% | 5\% | 6\% | 6\% | 9\% | 6\% | 7\% | 6\% | 6\% | 4\% |
| (7.0) | 128 | 4 | 58 | 12 | 9 | 4 | 1 | 5 | 26 | 45 | 14 |
|  | 6\% | 5\% | 8\% | 7\% | 7\% | 9\% | 3\% | 7\% | 8\% | 8\% | 7\% |
| (8.0) | 188 | 6 | 91 | 26 | 20 | 9 | 5 | 9 | 46 | 70 | 22 |
|  | 8\% | 8\% | 13\% | 15\% | 15\% | 21\% | 14\% | 12\% | 14\% | 13\% | 12\% |
|  |  |  |  | a |  |  |  |  |  |  |  |

Columns Tested: A,B,C - A,B,C,D-A,B,C

Finding a mortgage
Base: Al respondents

|  |  | Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| Significance Level: 90\% <br> Significance Level: 95\% |  |  | a | b | c | a | b | c | d | a | b | C |
|  |  |  | A | B | C | A | B | C | D | A | B | C |
|  |  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | (9.0) | $\begin{gathered} 106 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 53 \\ 7 \% \end{gathered}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 24 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 16 \\ 8 \% \end{gathered}$ |
| Very difficult | (10.0) | $\begin{aligned} & 243 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 133 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 7 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 29 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 25 \\ & 13 \% \end{aligned}$ |
|  |  |  |  |  |  |  |  |  |  | c | C |  |
| Not applicable |  | 529 | 14 | 115 | 20 | 17 | 4 | 3 | 10 | 61 | 92 | 33 |
|  |  | 23\% | 18\% | 16\% | 12\% | 13\% | 9\% | 9\% | 14\% | 19\% | 17\% | 17\% |
| EASY |  | 303 | 16 | 53 | 10 | 6 | 2 | 4 | 1 | 20 | 38 | 18 |
|  |  | 13\% | 20\% | 7\% | 6\% | 4\% | 5\% | 11\% | 1\% | 6\% | 7\% | 10\% |
|  |  |  | BC |  |  |  |  | D |  |  |  |  |
| DIFFICULT |  | 349 | 15 | 186 | 42 | 35 | 11 | 13 | 17 | 86 | 150 | 41 |
|  |  | 15\% | 19\% | 26\% | 25\% | 26\% | 26\% | 37\% | 23\% | 27\% | 27\% | 22\% |
| Median |  | 5 | 5 | 7 | 7 | 7 | 8 | 8 | 6 | 8 | 7 | 6 |
| Mean Score |  | 5.25 | 5.06 | 6.42 | 6.32 | 6.47 | 6.69 | 6.81 | 6.38 | 6.72 | 6.62 | 5.94 |
|  |  |  |  | A | A |  |  |  |  | C | C |  |
| Std Deviation |  | 3.26 | 3.57 | 3.06 | 3.03 | 2.97 | 2.85 | 3.34 | 2.77 | 2.97 | 3.02 | 3.17 |
| Std Error |  | . 078 | . 442 | . 124 | . 247 | . 275 | . 456 | . 590 | . 349 | . 184 | . 142 | . 254 |

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty

|  |  |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \hline \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{array}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| Significance Level: 90\% Significance Level: 95\% |  |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  |  |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  |  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
| Very easy | (0.0) | $\begin{gathered} 190 \\ 8 \% \end{gathered}$ | $\begin{gathered} 104 \\ 11 \% \\ \text { B } \end{gathered}$ | $\begin{aligned} & 86 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 5 \% \end{aligned}$ | 84 <br> 9\% <br> A | $\begin{aligned} & 62 \\ & 15 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 124 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 43 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 22 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 58 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 34 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 49 \\ & 7 \% \end{aligned}$ | 66 <br> 10\% <br> Ac |
|  | (1.0) | $\begin{gathered} 108 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 64 \\ & 7 \% \\ & B \end{aligned}$ | $\begin{gathered} 44 \\ 3 \% \end{gathered}$ | $\begin{gathered} 31 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 49 \\ & 5 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 28 \\ & 7 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 66 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 42 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 25 \\ 4 \% \end{gathered}$ | $\begin{gathered} 55 \\ 8 \% \\ \text { ABC } \end{gathered}$ |
|  | (2.0) | $\begin{aligned} & 127 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 61 \\ 6 \% \end{gathered}$ | 66 5\% | $\begin{gathered} 32 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 67 \\ & 7 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 28 \\ & 7 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 79 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 21 \\ 7 \% \end{gathered}$ | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 4 \% \end{aligned}$ | 34 <br> 5\% <br> a | $\begin{gathered} 55 \\ 8 \% \\ \text { ABC } \end{gathered}$ |
|  | (3.0) | $\begin{gathered} 136 \\ 6 \% \end{gathered}$ | $\begin{gathered} 58 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 78 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 58 \\ 6 \% \end{gathered}$ | $\begin{gathered} 59 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 51 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 41 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 49 \\ & 7 \% \end{aligned}$ |
|  | (4.0) | $\begin{aligned} & 93 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 5 \% \\ & b \end{aligned}$ | $\begin{gathered} 45 \\ 3 \% \end{gathered}$ | $\begin{gathered} 28 \\ 3 \% \end{gathered}$ | 44 <br> 5\% <br> A | $\begin{aligned} & 21 \\ & 5 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{gathered} 51 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 42 \\ & 5 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{gathered} 17 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 4 \% \end{aligned}$ |
| Neither easy nor difficult | (5.0) | $\begin{gathered} 326 \\ 14 \% \end{gathered}$ | $\begin{gathered} 156 \\ 16 \% \\ \mathrm{~b} \end{gathered}$ | $\begin{gathered} 170 \\ 13 \% \end{gathered}$ | $\begin{gathered} 123 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 138 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 65 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 198 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 96 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 48 \\ & 17 \% \end{aligned}$ | $\begin{gathered} 122 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 63 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 102 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 86 \\ & 13 \% \end{aligned}$ |
|  | (6.0) | $\begin{gathered} 190 \\ 8 \% \end{gathered}$ | $\begin{gathered} 81 \\ 8 \% \end{gathered}$ | $\begin{gathered} 109 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 97 \\ & 10 \% \\ & C \end{aligned}$ | $\begin{aligned} & 74 \\ & 8 \% \\ & C \end{aligned}$ | $\begin{aligned} & 19 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 120 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 56 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 20 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 69 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 17 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 10 \% \\ & \text { B } \end{aligned}$ | 56 $8 \%$ |
|  | (7.0) | $\begin{gathered} 212 \\ 9 \% \end{gathered}$ | $\begin{gathered} 80 \\ 8 \% \end{gathered}$ | $132$ $10 \%$ <br> a | $\begin{gathered} 102 \\ 11 \% \\ \mathrm{C} \end{gathered}$ | $\begin{aligned} & 83 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 27 \\ 7 \% \end{gathered}$ | $\begin{gathered} 146 \\ 10 \% \\ \mathrm{~b} \end{gathered}$ | $\begin{aligned} & 45 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 22 \\ 8 \% \end{gathered}$ | $\begin{gathered} 63 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 19 \\ & 9 \% \end{aligned}$ | 39 $9 \%$ | $\begin{aligned} & 66 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 65 \\ 9 \% \end{gathered}$ |
|  | (8.0) | $\begin{aligned} & 255 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 108 \\ & 11 \% \end{aligned}$ | $\begin{gathered} 147 \\ 11 \% \end{gathered}$ | $\begin{gathered} 128 \\ 13 \% \\ \text { BC } \\ \hline \end{gathered}$ | $\begin{aligned} & 92 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 35 \\ 9 \% \end{gathered}$ | $\begin{gathered} 174 \\ 12 \% \end{gathered}$ | $\begin{aligned} & 61 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 26 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 81 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 56 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 78 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 74 \\ & 11 \% \end{aligned}$ |

Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty
Base: All respondents

Significance Level: $90 \%$
Significance Level: 95\%

|  |  |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{gathered} \hline \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{gathered}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| Significance Level: 90\% <br> Significance Level: 95\% |  |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  |  |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  |  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
|  | (9.0) | $\begin{gathered} 123 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 70 \\ 5 \% \end{gathered}$ | $\begin{gathered} 76 \\ 8 \% \\ \text { BC } \end{gathered}$ | $\begin{aligned} & 36 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 6 \% \\ & C \end{aligned}$ | $\begin{aligned} & 28 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 35 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | 25 $6 \%$ $a$ | 37 $5 \%$ a | $\begin{aligned} & 43 \\ & 6 \% \\ & \text { A } \end{aligned}$ |
| Very difficult | (10.0) | $\begin{aligned} & 232 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 75 \\ 8 \% \end{gathered}$ | $\begin{gathered} 157 \\ 12 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 118 \\ & 12 \% \\ & B C \end{aligned}$ | $\begin{aligned} & 83 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 31 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 147 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 16 \% \\ & \text { bcD } \end{aligned}$ | $\begin{aligned} & 50 \\ & 11 \% \\ & d \end{aligned}$ | $\begin{aligned} & 79 \\ & 11 \% \\ & D \end{aligned}$ | $\begin{gathered} 54 \\ 8 \% \end{gathered}$ |
| Not applicable |  | $\begin{aligned} & 283 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 94 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 189 \\ 15 \% \\ \text { A } \end{gathered}$ | $\begin{gathered} 121 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 107 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 186 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 64 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 90 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 20 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 73 \\ & 17 \% \\ & C D \end{aligned}$ | $\begin{aligned} & 80 \\ & 12 \% \\ & \mathrm{D} \end{aligned}$ | $\begin{gathered} 53 \\ 8 \% \end{gathered}$ |
| EASY |  | $\begin{aligned} & 298 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 168 \\ 17 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 130 \\ 10 \% \end{gathered}$ | $\begin{gathered} 75 \\ 8 \% \end{gathered}$ | $\begin{gathered} 133 \\ 15 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 90 \\ & 22 \% \\ & \text { AB } \end{aligned}$ | $\begin{gathered} 190 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 76 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 13 \% \end{aligned}$ | $\begin{gathered} 100 \\ 13 \% \end{gathered}$ | $\begin{gathered} 14 \\ 6 \% \end{gathered}$ | $\begin{gathered} 47 \\ 11 \% \\ a \end{gathered}$ | $\begin{gathered} 74 \\ 11 \% \\ a \end{gathered}$ | $\begin{gathered} 121 \\ 18 \% \\ \text { ABC } \end{gathered}$ |
| DIFFICULT |  | $\begin{aligned} & 355 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 128 \\ 13 \% \end{gathered}$ | $\begin{gathered} 227 \\ 18 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 194 \\ & 20 \% \\ & B C \end{aligned}$ | $\begin{gathered} 119 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 230 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 96 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 12 \% \end{aligned}$ | $\begin{gathered} 118 \\ 15 \% \end{gathered}$ | $\begin{aligned} & 40 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 75 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 116 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 14 \% \end{aligned}$ |
| Median |  | 6 | 5 | 6 | 7 | 5 | 5 | 6 | 5 | 5 | 5 | 6 | 6 | 6 | 5 |
| Mean Score |  | 5.45 | 5.03 | $\begin{array}{r} 5.79 \\ \text { A } \end{array}$ | $\begin{array}{r} 6.19 \\ B C \end{array}$ | $\begin{array}{r} 5.12 \\ \mathrm{C} \end{array}$ | 4.46 | $\begin{array}{r} 5.52 \\ \text { C } \end{array}$ | 5.45 | 5.08 | 5.38 | $\begin{array}{r} 6.19 \\ \text { CD } \end{array}$ | $\begin{array}{r} 5.78 \\ \text { D } \end{array}$ | $\begin{array}{r} 5.69 \\ \mathrm{D} \end{array}$ | 5.01 |
| Std Deviation |  | 3.09 | 3.10 | 3.03 | 2.85 | 3.08 | 3.25 | 3.10 | 3.04 | 3.02 | 3.04 | 2.86 | 3.07 | 2.99 | 3.15 |
| Std Error |  | . 069 | . 104 | . 091 | . 098 | . 108 | . 175 | . 087 | . 132 | . 194 | . 116 | . 217 | . 160 | . 121 | . 125 |

Std Error
Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%
Very easy

Neither easy nor difficult


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Calculating hidden costs, for example stamp duty
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Very easy

Neither easy nor difficult

Columns Tested: A,B,C,D,E,F,G,H

ComRes
Online Survey - 8th November to 4th December 2012

| Total |  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
| (0.0) |  | a | b | c | d | e | f | g | h |
|  |  | A | B | C | D | E | F | G | H |
|  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 190 | 6 | 10 | 7 | 7 | 18 | 8 | 38 | 13 |
|  | 8\% | 6\% | 9\% | 8\% | 7\% | 11\% | 6\% | 8\% | 10\% |
| (1.0) | 108 | 5 | 2 | 2 | 6 | 10 | 6 | 17 | 3 |
|  | 5\% | 5\% | 2\% | 2\% | 6\% | 6\% | 4\% | 3\% | 2\% |
|  |  |  |  |  | b |  |  |  |  |
| (2.0) | 127 | 2 | 5 | 5 | 9 | 7 | 7 | 24 | 8 |
|  | 6\% | 2\% | 5\% | 5\% | 9\% | 4\% | 5\% | 5\% | 6\% |
|  |  | Aeg |  |  |  |  |  |  |  |
| (3.0) | 136 | 4 | 12 | 5 | 8 | 10 | 5 | 28 | 4 |
|  | 6\% | 4\% | 11\% | 5\% | 8\% | 6\% | 4\% | 6\% | 3\% |
|  |  |  | aFGH |  | h |  |  |  |  |
| (4.0) | 93$4 \%$ | 9 | 7 | 1 | 4 | 6 | 8 | 12 | 8 |
|  |  | 9\% | 6\% | 1\% | 4\% | 4\% | 6\% | 2\% | 6\% |
|  |  | CeG | cG |  |  |  | cG |  | cG |
| (5.0) | 326 | 11$11 \%$ | 15 | 10 | 14 | 29 | 18 | 79 | 22 |
|  | 14\% |  | 14\% | 11\% | 15\% | 17\% | 13\% | 16\% | 17\% |
| (6.0) | 190 | 10 | 13 | 8 | 8 | 20 | 13 | 37 | 13 |
|  | 8\% | 10\% | 12\% | 9\% | 8\% | 12\% | 9\% | 7\% | 10\% |
|  |  |  |  |  |  | g |  |  |  |
| (7.0) | 212 | 6 | 4 | 9 | 5 | 10 | 20 | 57 | 8 |
|  | 9\% | 6\% | 4\% | $\begin{gathered} 10 \% \\ b \end{gathered}$ | 5\% | 6\% | $\begin{aligned} & \text { 14\% } \\ & \text { ABDEH } \end{aligned}$ | BdEh | 6\% |
|  |  |  |  |  |  |  |  |  |  |
| (8.0) | 255 | 10 | 17 | 10 | 10 | 18 | 18 | 65 | 13 |
|  | 11\% | 10\% | 15\% | 11\% | 11\% | 11\% | 13\% | 13\% | 10\% |
| (9.0) | 123 | 9 | 6 | 11 | 4$4 \%$ | 5 | 5 | 30 | 6$5 \%$ |
|  | 5\% | 9\% | 5\% | 12\% |  | 3\% | 4\% | 6\% |  |
|  |  | Ef | bdEFGH |  |  |  |  |  |  |

Page

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Calculating hidden costs, for example stamp duty


Std Error
Columns Tested: A,B,C,D,E,F,G,H

# Homebuyers Tracking Study 

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty
Base: Al respondents

Significance Level: 90\%
Significance Level: 95\%
Very easy

Neither easy nor difficult


Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

Online Survey - 8th November to 4th December 2012

# Homebuyers Tracking Study 



Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty
Base: All respondents

Significance Level: 90\% Significance Level: 95\%
Very easy

Neither easy nor difficult

Columns Tested: A,B,C - A,B,C,D - A,B,C

Online Survey - 8th November to 4th December 2012

| Total |  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Any/ both parents |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| (0.0) |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
|  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | 190 | 14 | 24 | 6 | 5 | - | 1 | 4 | 10 | 17 | 7 |
| (1.0) | 8\% | 18\% BC | 3\% | 4\% | 4\% | - | 3\% | 5\% | 3\% | 3\% | 4\% |
|  | 108 | 7 | 18 | 5 | 5 | 1 | 1 | 3 | 3 | 13 | 6 |
|  | 5\% | $\begin{gathered} 9 \% \\ B C \end{gathered}$ | 2\% | 3\% | 4\% | 2\% | 3\% | 4\% | 1\% | 2\% | $3 \%$ a |
| (2.0) | 127 |  | 16 | 3 |  | - | 1 | 1 | 11 | 14 | 4 |
|  | 6\% | $\begin{aligned} & 10 \% \\ & B C \end{aligned}$ | 2\% | 2\% | 1\% | - | 3\% | 1\% | 3\% | 3\% | 2\% |
| (3.0) | 136 | 5 | 36 | 16 | 11 | 3 | 2 | 6 | 14 | 32 | 6 |
|  | 6\% | 6\% | 5\% | 9\% B | 8\% | 7\% | 6\% | 8\% | 4\% | 6\% | 3\% |
| (4.0) | 93 | 6 | 13 | 2 | 2 | - | - | 2 | 3 | 7 | 6 |
|  | 4\% | 8\% | 2\% | 1\% | 1\% | - | - | 3\% | 1\% | 1\% | 3\% |
|  |  | BC |  |  |  |  |  |  |  |  | ab |
| (5.0) | 326 | 4 | 92 | 25 | 19 | 11 | 5 | 7 | 31 | 72 | 22 |
|  | 14\% | 5\% | 13\% | 15\% | 14\% | 26\% | 14\% | 10\% | 10\% | 13\% | 12\% |
|  |  |  | A | A |  | aD |  |  |  |  |  |
| (6.0) | 190 | 10 | 58 | 20 | 17 | 5 | 4 | 10 | 22 | 44 | 15 |
|  | 8\% | 13\% | 8\% | 12\% | 13\% | 12\% | 11\% | 14\% | 7\% | 8\% | 8\% |
| (7.0) | 212 | 6 | 72 | 13 | 10 | 4 | 3 | 4 | 38 | 49 | 23 |
|  | 9\% | 8\% | 10\% | 8\% | 7\% | 9\% | 9\% | 5\% | 12\% | 9\% | 12\% |
| (8.0) | 255 | 6 | 102 | 21 | 19 | 5 | 5 | 12 | 52 | 81 | 26 |
|  | 11\% | 8\% | 14\% | 12\% | 14\% | 12\% | 14\% | 16\% | 16\% | 15\% | 14\% |

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Calculating hidden costs, for example stamp duty
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

|  |  | Total | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| Significance Level: 90\% Significance Level: 95\% |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  |  | A | B | C | A | B | C | D | A | B | C |
|  |  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  | (9.0) | $\begin{gathered} 123 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 50 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 10 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 4 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 24 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ |
| Very difficult | (10.0) | $\begin{gathered} 232 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 119 \\ 16 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 22 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 15 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 7 \\ 20 \% \end{gathered}$ | $\begin{gathered} 8 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 97 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 17 \% \end{aligned}$ |
| Not applicable |  | $\begin{aligned} & 283 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 122 \\ 17 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 25 \\ & 15 \% \\ & a \end{aligned}$ | $\begin{aligned} & 19 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 6 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 16 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 16 \% \end{aligned}$ |
| EASY |  | $\begin{gathered} 298 \\ 13 \% \end{gathered}$ | $\begin{aligned} & 21 \\ & 27 \% \\ & \text { BC } \end{aligned}$ | $\begin{gathered} 42 \\ 6 \% \end{gathered}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{gathered} 10 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 4 \% \end{aligned}$ | 30 $5 \%$ | $\begin{aligned} & 13 \\ & 7 \% \end{aligned}$ |
| DIFFICULT |  | $\begin{aligned} & 355 \\ & 16 \% \end{aligned}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ | 169 $23 \%$ A | $\begin{gathered} 35 \\ 20 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 25 \\ & 19 \% \end{aligned}$ | $\begin{gathered} 8 \\ 19 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 18 \% \end{aligned}$ | $\begin{aligned} & 86 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 136 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 23 \% \end{aligned}$ |
| Median |  | 6 | 4 | 7 | 6 | 6 | 6 | 7 | 6 | 8 | 7 | 7 |
| Mean Score |  | 5.45 | 4.15 | 6.63 A | $\begin{array}{r} 6.22 \\ \mathrm{~A} \end{array}$ | 6.17 | 6.46 | 6.82 | 6.05 | 6.98 | 6.67 | 6.61 |
| Std Deviation |  | 3.09 | 3.20 | 2.78 | 2.79 | 2.77 | 2.23 | 2.79 | 2.94 | 2.71 | 2.79 | 2.82 |
| Std Error |  | . 069 | . 372 | . 114 | . 231 | . 258 | . 367 | . 485 | . 374 | . 165 | . 129 | . 224 |

Std Error
Columns Tested: A,B,C - A,B,C,D-A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Std Error

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with solicitors
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Std Error

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | East Mid lands | West Mid lands | East of Eng land | Wales | London | South East | South <br> West | Net: North Eng land | Net: <br> Mid <br> lands | Net: Wales and South West |
|  | a | b |  | d | e | f | a | b | c | d | e | f | g | h | i | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | I | J | K | L | M | N |
| 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| . 071 | . 173 | . 095 | . 165 | . 476 | . 640 | . 291 | . 199 | . 299 | . 230 | . 252 | . 245 | . 255 | . 380 | . 504 | . 190 | . 174 | . 197 | . 150 | . 177 | . 185 |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with solicitors <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: $90 \%$Significance Level: $95 \%$ |  | Total | Current City |  |  |  |  |  |  |  |
|  |  |  | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
|  |  |  | a | b | c | d | e | f | g | h |
|  |  |  | A | B | C | D | E | F | G | H |
|  |  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Very easy | (0.0) | 169 | 7 | 11 | 4 | 5 | 14 | 9 | 29 | 15 |
|  |  | 7\% | 7\% | 10\% | 4\% | 5\% | 8\% | 7\% | 6\% | 12\% |
|  |  |  |  |  |  |  |  |  |  | cdG |
|  | (1.0) | 90 | 4 | 5 | 3 | 6 | 8 | 6 | 13 | 2 |
|  |  | 4\% | 4\% | 5\% | 3\% | 6\% | 5\% | 4\% | 3\% | 2\% |
|  |  |  |  |  |  | gh |  |  |  |  |
|  | (2.0) | 122 | 7 | 9 | 3 | 6 | 7 | 8 | 25 | 6 |
|  |  | 5\% | 7\% | 8\% | 3\% | 6\% | 4\% | 6\% | 5\% | 5\% |
|  | (3.0) | 143 | 9 | 6 | 3 | 11 | 9 | 6 | 27 | 9 |
|  |  | 6\% | 9\% | 5\% | 3\% | 12\% | 5\% | 4\% | 5\% | 7\% |
|  |  |  | c |  |  | CeFG |  |  |  |  |
|  | (4.0) | 87 | 5 | 4 | - | 2 | 13 | 2 | 16 | 7 |
|  |  | 4\% | 5\% | 4\% | - | 2\% | 8\% | 1\% | 3\% | 6\% |
|  |  |  | C | c |  |  | CdFG |  | c | Cf |
| Neither easy nor difficult | (5.0) | 377 | 24 | 19 | 12 | 9 | 23 | 24 | 76 | 23 |
|  |  | 17\% | 24\% | 17\% | 13\% | 9\% | 14\% | 17\% | 15\% | 18\% |
|  |  |  | CDEG |  |  |  |  | d |  | d |
|  | (6.0) | 139 | 4 | 5 | 7 | 6 | 10 | 9 | 35 | 5 |
|  |  | 6\% | 4\% | 5\% | 8\% | 6\% | 6\% | 7\% | 7\% | 4\% |
|  | (7.0) | 159 | 6 | 7 | 10 | 5 | 10 | 13 | 33 | 12 |
|  |  | 7\% | 6\% | 6\% | 11\% | 5\% | 6\% | 9\% | 7\% | 10\% |
|  | (8.0) | 151 | 2 | 9 | 13 | 6 | 13 | 14 | 29 | 5 |
|  |  | 7\% | 2\% | 8\% | 14\% | 6\% | 8\% | 10\% | 6\% | 4\% |
|  |  |  |  | A | AdeGH |  | a | Agh |  |  |
|  | (9.0) | 47 | 1 | 2 | 3 | - | 5 | 2 | 13 | 1 |
|  |  | 2\% | 1\% | 2\% | 3\% | - | 3\% | 1\% | 3\% | 1\% |
|  |  |  |  |  | d |  | d |  |  |  |

Columns Tested: A,B,C,D,E,F,G,H

ComRes
Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult


Columns Tested: A,B,C,D,E,F,G,H

# Homebuyers Tracking Study 

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with solicitors <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  |  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage |  | Rented | $\begin{array}{r} \text { Living } \\ \text { with } \\ \text { parents } \end{array}$ | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware <br> but do <br> not <br> intend <br> to use | Not aware |
| Significance Level: 90\% Significance Level: 95\% |  |  | a | b | a | b | c | d | a | b | c | d | a | b | C | a | b | c | d |
|  |  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  |  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| Very easy | (0.0) | $\begin{gathered} 169 \\ 7 \% \end{gathered}$ | $\begin{gathered} 110 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 59 \\ & 13 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 45 \\ 13 \% \\ B C D \end{gathered}$ | $\begin{gathered} 79 \\ 8 \% \\ C D \end{gathered}$ | $\begin{aligned} & 35 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 23 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 93 \\ & 9 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{gathered} 23 \\ 18 \% \\ \text { ABd } \end{gathered}$ | $\begin{aligned} & 21 \\ & 11 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 49 \\ & 10 \% \\ & C \end{aligned}$ | $\begin{gathered} 17 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 67 \\ & 8 \% \\ & \text { B } \end{aligned}$ | 10 $4 \%$ | $\begin{aligned} & 57 \\ & 11 \% \\ & \text { BD } \end{aligned}$ | $\begin{gathered} 102 \\ 7 \% \\ B \end{gathered}$ |
|  | (1.0) | $\begin{aligned} & 90 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 62 \\ 3 \% \end{gathered}$ | 28 6\% <br> A | 21 <br> 6\% <br> Cd | $\begin{aligned} & 42 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 45 \\ & 4 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 14 \\ 11 \% \\ \text { ABD } \end{gathered}$ | $\begin{aligned} & 9 \\ & 5 \% \\ & a \end{aligned}$ | $\begin{gathered} 35 \\ 7 \% \\ B C \end{gathered}$ | $\begin{aligned} & 8 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 57 \\ 4 \% \end{gathered}$ |
|  | (2.0) | $\begin{gathered} 122 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 93 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 29 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 29 \\ & 8 \% \\ & C D \end{aligned}$ | 64 7\% <br> CD | $\begin{gathered} 22 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{gathered} 20 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 74 \\ & 7 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \\ & \mathrm{a} \end{aligned}$ | $\begin{aligned} & 15 \\ & 8 \% \\ & \text { A } \end{aligned}$ | 46 <br> 9\% BC | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 11 \\ 4 \% \end{gathered}$ | $\begin{gathered} 40 \\ 8 \% \\ \text { BD } \end{gathered}$ | $\begin{gathered} 71 \\ 5 \% \end{gathered}$ |
|  | (3.0) | $\begin{gathered} 143 \\ 6 \% \end{gathered}$ | $\begin{gathered} 121 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 22 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 79 \\ 8 \% \\ \text { ACD } \end{gathered}$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 34 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 82 \\ & 8 \% \\ & \text { A } \end{aligned}$ | 8 6 | $\begin{aligned} & 16 \\ & 8 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 38 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 20 \\ 8 \% \end{gathered}$ | $\begin{gathered} 29 \\ 7 \% \end{gathered}$ | $\begin{gathered} 46 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 7 \% \\ & b \end{aligned}$ | 97 $7 \%$ b |
|  | (4.0) | $\begin{aligned} & 87 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 4 \% \end{aligned}$ | $13$ $4 \%$ c | $\begin{aligned} & 53 \\ & 6 \% \\ & C \end{aligned}$ | $\begin{aligned} & 13 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 52 \\ & 5 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 35 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 25 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 4 \% \end{aligned}$ |
| Neither easy nor difficult | (5.0) | $\begin{aligned} & 377 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 311 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 51 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 184 \\ 20 \% \\ \text { ACD } \end{gathered}$ | $\begin{gathered} 102 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 26 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 105 \\ & 14 \% \end{aligned}$ | $\begin{gathered} 201 \\ 19 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 18 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 18 \% \\ & a \end{aligned}$ | $\begin{aligned} & 77 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 41 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 79 \\ & 20 \% \\ & a \end{aligned}$ | $\begin{gathered} 126 \\ 16 \% \end{gathered}$ | $\begin{aligned} & 52 \\ & 19 \% \\ & c \end{aligned}$ | $\begin{aligned} & 74 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 251 \\ & 17 \% \end{aligned}$ |
|  | (6.0) | $\begin{gathered} 139 \\ 6 \% \end{gathered}$ | $\begin{gathered} 115 \\ 6 \% \end{gathered}$ | $\begin{gathered} 24 \\ 5 \% \end{gathered}$ | $\begin{gathered} 21 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 49 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 65 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 31 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 53 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 86 \\ & 6 \% \end{aligned}$ |
|  | (7.0) | $\begin{gathered} 159 \\ 7 \% \end{gathered}$ | $\begin{gathered} 133 \\ 7 \% \end{gathered}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | 20 | $\begin{aligned} & 77 \\ & 8 \% \\ & d \end{aligned}$ | $\begin{aligned} & 50 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 10 \\ 6 \\ 5 \% \end{gathered}$ | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 76 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 19 \\ 10 \% \\ \text { A } \end{gathered}$ | $\begin{aligned} & 43 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 12 \% \\ & \mathrm{C} \end{aligned}$ | $\begin{aligned} & 27 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 55 \\ 7 \% \end{gathered}$ | 24 $9 \%$ | $\begin{gathered} 31 \\ 6 \% \end{gathered}$ | $\begin{gathered} 104 \\ 7 \% \end{gathered}$ |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

# Homebuyers Tracking Study 



Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with solicitors <br> Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total |  | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
|  |  |  | Inbetweeners |  |  | Any/ both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
| Significance Level: 90\% <br> Significance Level: 95\% |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  |  | A | B | C | A | B | C | D | A | B | C |
|  |  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Very easy | (0.0) | 169 | 16 | 22 | 7 | 4 | - | 1 | 3 | 8 | 14 | 7 |
|  |  | 7\% | 20\% BC | 3\% | 4\% | 3\% | - | 3\% | 4\% | 2\% | 3\% | - 4 |
|  | (1.0) | 90 | 7 | 16 | 4 | 4 | 1 | 2 | 2 | 4 | 14 | 4 |
|  |  | 4\% | BC ${ }^{9 \%}$ | 2\% | 2\% | 3\% | 2\% | 6\% | 3\% | 1\% | 3\% | - $2 \%$ |
|  | (2.0) | 122 | 5 | 18 | 6 | 4 | - | 2 | 2 | 7 | 12 | 6 |
|  |  | 5\% | 6\% | 2\% | 4\% | 3\% | - | 6\% | 3\% | 2\% | 2\% | 3\% |
|  |  |  | b |  |  |  |  |  |  |  |  |  |
|  | (3.0) | 143 | 5 | 33 | 12 | 9 | 5 | 3 | 3 | 12 | 27 | 5 |
|  |  | 6\% | 6\% | 5\% | 7\% | 7\% | 12\% | 9\% | 4\% | 4\% | 5\% | 3\% |
|  | (4.0) | 87 | - | 15 | 3 | 2 | - | - | 2 | 8 | 9 | 7 |
|  |  | 4\% | - | 2\% | 2\% | 1\% | - | - | 3\% | 2\% | 2\% | 4\% |
|  |  |  |  |  |  |  |  |  |  |  |  | b |
| Neither easy nor difficult | (5.0) | 377 | 12 | 95 | 22 | 15 | 5 | 2 | 9 | 37 | 74 | 22 |
|  |  | 17\% | 15\% | 13\% | 13\% | 11\% | 12\% | 6\% | 12\% | 11\% | 14\% | - 12\% |
|  | (6.0) | 139 | 3 | 45 | 11 | 10 | 4 | 3 | 5 | 22 | 35 | 9 |
|  |  | 6\% | 4\% | 6\% | 6\% | 7\% | 9\% | 9\% | 7\% | 7\% | 6\% | 5\% |
|  | (7.0) | 159 | 7 | 40 | 11 | 9 | 1 | 2 | 7 | 16 | 34 | 9 |
|  |  | 7\% | 9\% | 6\% | 6\% | 7\% | 2\% | 6\% | 10\% | 5\% | 6\% | 5\% |
|  | (8.0) | 151 | 5 | 47 | 11 | 7 | 2 | 3 | 3 | 22 | 38 | 7 |
|  |  | 7\% | 6\% | 7\% | 6\% | 5\% | 5\% | 9\% | 4\% | 7\% | 7\% | 4\% |

Columns Tested: A,B,C - A,B,C,D-A,B,C

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

| Dealing with solicitors Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% |  | Total |  | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
|  |  |  | Inbetweeners |  |  | Anyl both parents | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  |  | A | B | C | A | B | C | D | A | B | C |
|  | (9.0) | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  |  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
|  |  | $\begin{gathered} 47 \\ 2 \% \end{gathered}$ | 6 $8 \%$ | $\begin{aligned} & 11 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 2 \% \end{aligned}$ | - | 1 $3 \%$ | 2 $3 \%$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 11 \\ 2 \% \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ |
|  |  |  | BC |  |  |  |  |  |  |  |  |  |
| Very difficult | (10.0) | 97 | 2 | 35 | 3 | 2 | 2 | - | - | 23 | 28 | 8 |
|  |  | 4\% | 3\% | 5\% | 2\% | 1\% | 5\% | - | - | 7\% | 5\% | 4\% |
|  |  |  |  | c |  |  | d |  |  |  |  |  |
| Not applicable |  | 694 | 11 | 345 | 78 | 65 | 23 | 16 | 35 | 161 | 252 | 104 |
|  |  | 31\% | 14\% | 48\% | 46\% | 49\% | 53\% | 46\% | 48\% | 50\% | 46\% | 55\% |
|  |  |  |  | A | A |  |  |  |  |  |  | B |
| EASY |  | 259 | 23 | 38 | 11 | 8 | 1 | 3 | 5 | 12 | 28 | 11 |
|  |  | 11\% | 29\% | 5\% | 6\% | 6\% | 2\% | 9\% | 7\% | 4\% | 5\% | 6\% |
|  |  |  | BC |  |  |  |  |  |  |  |  |  |
| DIFFICULT |  | 144 | 8 | 46 | 6 | 5 | 2 | 1 | 2 | 25 | 39 | 9 |
|  |  | 6\% | 10\% | 6\% | 4\% | 4\% | 5\% | 3\% | 3\% | 8\% | 7\% | 5\% |
|  |  |  | C |  |  |  |  |  |  |  |  |  |
| Median |  | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 5 |
| Mean Score |  | 4.77 | 4.01 | 5.47 | 4.97 | 5.04 | 5.40 | 4.74 | 4.97 | 5.83 | 5.59 | 5.07 |
|  |  |  |  | A | A |  |  |  |  | C |  |  |
| Std Deviation |  | 2.83 | 3.31 | 2.69 | 2.60 | 2.56 | 2.39 | 2.79 | 2.50 | 2.70 | 2.66 | 2.77 |
| Std Error |  | . 071 | . 401 | . 138 | . 269 | . 308 | . 535 | . 639 | . 405 | . 212 | . 154 | . 300 |

Columns Tested: $A, B, C-A, B, C, D-A, B, C$

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: $90 \%$
Significance Level: 95\%

Very easy

Neither easy nor difficult

| Total |  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{aligned} & \text { Yes: } \\ & \text { aged } \\ & 0-10 \\ & \hline \end{aligned}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| (0.0) |  | a | b | a | b | c | a | b | c | d | a | b | C | d |
|  |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 982 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1293 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 958 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 916 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 401 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1457 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 593 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 282 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 780 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 217 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 441 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 690 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 685 \\ & 100 \% \end{aligned}$ |
|  | 128 | 78 | 50 | 57 | 49 | 22 | 81 | 37 | 14 | 44 | 14 | 31 | 32 | 41 |
|  | 6\% | $\begin{aligned} & 8 \% \\ & \text { B } \end{aligned}$ | 4\% | 6\% | 5\% | 5\% | 6\% | 6\% | 5\% | 6\% | 6\% | 7\% | 5\% | 6\% |
| (1.0) | 77 | 44 | 33 | 25 | 31 | 21 | 54 | 15 | 8 | 21 | 6 | 17 | 19 | 27 |
|  | 3\% | 4\% | 3\% | 3\% | 3\% | $5 \%$ A | 4\% | 3\% | 3\% | 3\% | 3\% | 4\% | 3\% | 4\% |
| (2.0) | 109 | 55 | 54 | 48 | 39 | 22 | 71 | 23 | 15 | 37 | 11 | 23 | 27 | 40 |
|  | 5\% | 6\% | 4\% | 5\% | 4\% | 5\% | 5\% | 4\% | 5\% | 5\% | 5\% | 5\% | 4\% | 6\% |
| (3.0) | 106 | 49 | 57 | 42 | 45 | 19 | 69 | 25 | 13 | 32 | 10 | 17 | 32 | 32 |
|  | 5\% | 5\% | 4\% | 4\% | 5\% | 5\% | 5\% | 4\% | 5\% | 4\% | 5\% | 4\% | 5\% | 5\% |
| (4.0) | 93 | 46 | 47 | 39 | 41 | 13 | 54 | 25 | 16 | 38 | 10 | 17 | 31 | 30 |
|  | 4\% | 5\% | 4\% | 4\% | 4\% | 3\% | 4\% | 4\% | 6\% | 5\% | 5\% | 4\% | 4\% | 4\% |
| (5.0) | 372 | 167 | 205 | 153 | 157 | 62 | 228 | 107 | 48 | 139 | 33 | 72 | 111 | 120 |
|  | 16\% | 17\% | 16\% | 16\% | 17\% | 15\% | 16\% | 18\% | 17\% | 18\% | 15\% | 16\% | 16\% | 18\% |
| (6.0) | 149 | 71 | 78 | 54 | 70 | 25 | 97 | 36 | 24 | 50 | 7 | 32 | 48 | 45 |
|  | 7\% | 7\% | 6\% | 6\% | 8\% | 6\% | 7\% | 6\% | 9\% | 6\% | 3\% | 7\% | 7\% | 7\% |
|  |  |  |  |  | a |  |  |  |  |  |  | A | A | a |
| (7.0) | 178 | 75 | 103 | 69 | 83 | 26 | 119 | 43 | 23 | 57 | 16 | 27 | 60 | 58 |
|  | 8\% | 8\% | 8\% | 7\% | 9\% | 6\% | 8\% | 7\% | 8\% | 7\% | 7\% | 6\% | 9\% | 8\% |
| (8.0) | 191 | 73 | 118 | 75 | 80 | 36 | 106 | 63 | 30 | 84 | 12 | 31 | 73 | 60 |
|  | 8\% | 7\% | 9\% | 8\% | 9\% | 9\% | 7\% | 11\% | 11\% | 11\% | 6\% | 7\% | 11\% | 9\% |
|  |  |  |  |  |  |  |  | A | a | A |  |  | AB |  |
| (9.0) | 104 | 49 | 55 | 34 | 49 | 21 | 55 | 36 | 14 | 45 | 12 | 10 | 32 | 39 |
|  | 5\% | 5\% | 4\% | 4\% | 5\% | 5\% | 4\% | 6\% | 5\% | 6\% | 6\% | 2\% | 5\% | 6\% |
|  |  |  |  |  | a |  |  | A |  | A | B |  | B | B |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Very difficult

Not applicable

EASY

DIFFICULT

Median
Mean Score
Std Deviation
Std Error


Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Very easy


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

|  |  | $\begin{gathered} 2275 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 1186 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 415 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 52 \\ 100 \% \end{gathered}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 121 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 265 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 111 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 234 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 176 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 174 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 172 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 86 \\ 100 \% \end{gathered}$ | $\begin{gathered} 44 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 375 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 281 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 521 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 346 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 325 \\ & 100 \% \end{aligned}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | (8.0) | $\begin{gathered} 191 \\ 8 \% \end{gathered}$ | $\begin{gathered} 16 \\ 3 \% \end{gathered}$ | $\begin{gathered} 106 \\ 9 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 45 \\ & 11 \% \\ & \text { A } \end{aligned}$ | $\begin{gathered} 5 \\ 10 \% \\ \mathrm{~A} \end{gathered}$ | $\begin{aligned} & 4 \\ & 9 \% \\ & a \end{aligned}$ | $\begin{aligned} & 15 \\ & 12 \% \\ & \mathrm{~A} \end{aligned}$ | $\begin{aligned} & 18 \\ & 7 \% \end{aligned}$ | $15$ $14 \%$ <br> cdHiJ | $\begin{aligned} & 18 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 13 \% \\ & \text { ahj } \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 29 \\ 8 \% \end{gathered}$ | $\begin{gathered} 25 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 28 \\ & 10 \% \\ & \mathrm{~h} \end{aligned}$ | $\begin{aligned} & 46 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 29 \\ 9 \% \end{gathered}$ |
|  | (9.0) | $\begin{gathered} 104 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 18 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 60 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 14 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 4 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \\ & \mathrm{a} \end{aligned}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | 12 <br> 7\% <br> Ak | $\begin{aligned} & 6 \\ & 3 \% \end{aligned}$ | 12 <br> 7\% <br> Ajk | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 4 \\ 9 \% \\ \text { Ajk } \end{gathered}$ | $\begin{aligned} & 19 \\ & 5 \% \\ & a \end{aligned}$ | $\begin{aligned} & 14 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 18 \\ & 5 \% \\ & a \end{aligned}$ | $\begin{aligned} & 13 \\ & 4 \% \end{aligned}$ |
| Very difficult | (10.0) | $\begin{gathered} 142 \\ 6 \% \end{gathered}$ | $\begin{gathered} 20 \\ 4 \% \end{gathered}$ | 79 <br> 7\% <br> ac | $\begin{aligned} & 18 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 6 \\ 12 \% \\ \text { AC } \end{gathered}$ | $\begin{gathered} 6 \\ 14 \% \\ \mathrm{AbC} \end{gathered}$ | $\begin{aligned} & 13 \\ & 11 \% \\ & A b C \end{aligned}$ | $\begin{aligned} & 17 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 16 \\ 9 \% \\ \mathrm{fkN} \end{gathered}$ | $\begin{aligned} & 13 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{gathered} 20 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 8 \% \\ & \mathrm{fn} \end{aligned}$ | $\begin{aligned} & 14 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 36 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 20 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 5 \% \end{aligned}$ |
| Not applicable |  | $\begin{aligned} & 626 \\ & 28 \% \end{aligned}$ | 170 <br> 37\% <br> BDEF | $\begin{aligned} & 271 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 141 \\ 34 \% \\ \mathrm{BeF} \end{gathered}$ | $\begin{aligned} & 12 \\ & 23 \% \end{aligned}$ | $\begin{gathered} 9 \\ 21 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 71 \\ & 27 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 20 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 53 \\ 30 \% \\ \text { bem } \end{gathered}$ | $\begin{aligned} & 37 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 40 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 30 \% \\ & b \end{aligned}$ | $\begin{aligned} & 13 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 106 \\ & 30 \% \\ & \text { BEM } \end{aligned}$ |  | $\begin{gathered} 81 \\ 29 \% \\ \text { bem } \end{gathered}$ | $\begin{gathered} 134 \\ 26 \% \end{gathered}$ | $\begin{aligned} & 77 \\ & 22 \% \end{aligned}$ | $\begin{gathered} 94 \\ 29 \% \\ \text { beM } \end{gathered}$ |
| EASY |  | $\begin{gathered} 205 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 51 \\ & 11 \% \\ & \text { cf } \end{aligned}$ | $\begin{gathered} 110 \\ 9 \% \end{gathered}$ | $\begin{gathered} 31 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 3 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 7 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 29 \\ 12 \% \\ \text { bEjm } \end{gathered}$ | $\begin{gathered} 14 \\ 8 \% \end{gathered}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 17 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 5 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 33 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 30 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 26 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 31 \\ & 10 \% \end{aligned}$ |
| DIFFICULT |  | $\begin{gathered} 246 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 139 \\ & 12 \% \\ & \text { AC } \end{aligned}$ | $\begin{aligned} & 32 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 19 \% \\ & \text { AC } \end{aligned}$ | $\begin{gathered} 8 \\ 19 \% \\ \text { AC } \end{gathered}$ | $\begin{aligned} & 19 \\ & 16 \% \\ & \text { AC } \end{aligned}$ | $\begin{aligned} & 23 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 24 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 28 \\ 16 \% \\ \text { AcKN } \end{gathered}$ | $\begin{aligned} & 19 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 5 \\ 11 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 44 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 13 \% \\ & \text { akn } \end{aligned}$ | $\begin{aligned} & 38 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 28 \\ & 9 \% \end{aligned}$ |
| Median |  | 5 | 5 | 5 | 5 | 6 | 5 | 6 | 5 | 6 | 5 | 5 | 6 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 5 | 5 |
| Mean Score |  | 5.38 | 4.79 | $\begin{array}{r} 5.42 \\ \text { A } \end{array}$ | $\begin{array}{r} 5.49 \\ \mathrm{~A} \end{array}$ | $\begin{array}{r} 6.13 \\ \text { A } \end{array}$ | $\begin{array}{r} 5.76 \\ a \end{array}$ | $\begin{aligned} & 6.02 \\ & \text { ABC } \end{aligned}$ | 5.01 | $\begin{array}{r} 5.79 \\ \text { Ac } \end{array}$ | 5.17 | $\begin{array}{r} 5.62 \\ a \end{array}$ | $\begin{array}{r} 5.68 \\ \text { A } \end{array}$ | 5.25 | 5.27 | 5.03 | 5.31 | $\begin{array}{r} 5.62 \\ \mathrm{~A} \end{array}$ | 5.34 | $\begin{array}{r} 5.45 \\ a \end{array}$ | $\begin{array}{r} 5.47 \\ a \end{array}$ | 5.30 |
| Std Deviation |  | 2.86 | 2.94 | 2.85 | 2.74 | 2.89 | 3.05 | 2.79 | 2.87 | 2.70 | 2.95 | 3.06 | 2.65 | 2.81 | 2.90 | 2.77 | 2.91 | 2.85 | 2.82 | 2.94 | 2.74 | 2.81 |
| Std Error |  | . 070 | . 173 | . 094 | . 165 | . 457 | . 522 | . 282 | . 206 | . 287 | . 223 | . 276 | . 227 | . 245 | . 374 | . 498 | . 184 | . 178 | . 200 | . 149 | . 167 | . 185 |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

ComRes
Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Very easy

Neither easy nor difficult

Columns Tested: A,B,C,D,E,F,G,H

ComRes
Online Survey - 8th November to 4th December 2012


## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult

Dealing with the hassle of moving from one place to another


Std Error
Columns Tested: A,B,C,D,E,F,G,H

# Homebuyers Tracking Study 

Table 21/7
Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents


Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

# Homebuyers Tracking Study 

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | 21/8 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following? Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Dealing with the hassle of moving from one place to another Base: All respondents |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage |  | Rented | Living with parents parents | $\begin{array}{r} \text { First } \\ \text { time } \\ \text { buyer } \end{array}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | Not aware |
| Significance Level: 90\% |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1817 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 458 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 357 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 940 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 719 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 213 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 776 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1068 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 128 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 195 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 501 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 240 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 390 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 798 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 273 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 525 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 1477 \\ & 100 \% \end{aligned}$ |
| (8.0) | $\begin{gathered} 191 \\ 8 \% \end{gathered}$ | $\begin{gathered} 149 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 42 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 9 \% \\ & D \end{aligned}$ | 96 $10 \%$ D | $\begin{aligned} & 58 \\ & 8 \% \\ & \text { D } \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 44 \\ 6 \% \end{gathered}$ | $\begin{gathered} 100 \\ 9 \% \\ \mathrm{~A} \end{gathered}$ | 18 <br> 14\% <br> Abd | $\begin{aligned} & 15 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 11 \% \\ & a \end{aligned}$ | $\begin{gathered} 65 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 22 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 43 \\ & 8 \% \end{aligned}$ | $\begin{gathered} 126 \\ 9 \% \end{gathered}$ |
| (9.0) | $\begin{gathered} 104 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 78 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 26 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 23 \\ & 6 \% \\ & D \end{aligned}$ | $\begin{aligned} & 48 \\ & 5 \% \\ & D \end{aligned}$ | $\begin{aligned} & 30 \\ & 4 \% \\ & D \end{aligned}$ | $\begin{aligned} & 2 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 24 \\ 3 \% \end{gathered}$ | $\begin{aligned} & 60 \\ & 6 \% \\ & \text { A } \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 22 \\ 4 \% \end{gathered}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 16 \\ & 4 \% \end{aligned}$ | $\begin{gathered} 41 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | 32 <br> 6\% <br> bd | $\begin{aligned} & 63 \\ & 4 \% \end{aligned}$ |
| Very difficult | $\begin{gathered} 142 \\ 6 \% \end{gathered}$ | $\begin{gathered} 109 \\ 6 \% \end{gathered}$ | $\begin{gathered} 33 \\ 7 \% \end{gathered}$ | $\begin{gathered} 24 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 66 \\ & 7 \% \\ & d \end{aligned}$ | $\begin{gathered} 41 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 78 \\ & 7 \% \\ & \text { Ad } \end{aligned}$ | $\begin{gathered} 15 \\ 12 \% \\ \text { AbD } \end{gathered}$ | 7 4\% | $\begin{gathered} 28 \\ 6 \% \end{gathered}$ | $\begin{gathered} 11 \\ 5 \% \end{gathered}$ | $\begin{gathered} 31 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 36 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 9 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 106 \\ 7 \% \\ A B \end{gathered}$ |
| Not applicable | $\begin{aligned} & 626 \\ & 28 \% \end{aligned}$ | $\begin{aligned} & 502 \\ & 28 \% \end{aligned}$ | $\begin{gathered} 124 \\ 27 \% \end{gathered}$ | $\begin{aligned} & 92 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 202 \\ & 21 \% \end{aligned}$ | $\begin{gathered} 207 \\ 29 \% \\ \text { B } \end{gathered}$ | $\begin{gathered} 111 \\ 52 \% \\ \text { ABC } \end{gathered}$ | $\begin{gathered} 305 \\ 39 \% \\ \text { BCD } \end{gathered}$ | $\begin{gathered} 248 \\ 23 \% \\ C \end{gathered}$ | $\begin{gathered} 11 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 39 \\ & 20 \% \\ & C \end{aligned}$ | $\begin{aligned} & 104 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 23 \% \end{aligned}$ | $\begin{aligned} & 83 \\ & 21 \% \end{aligned}$ | $\begin{aligned} & 211 \\ & 26 \% \end{aligned}$ | $\begin{aligned} & 81 \\ & 30 \% \end{aligned}$ | $\begin{aligned} & 130 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 415 \\ & 28 \% \end{aligned}$ |
| EASY | $\begin{gathered} 205 \\ 9 \% \end{gathered}$ | $\begin{gathered} 156 \\ 9 \% \end{gathered}$ | $\begin{aligned} & 49 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 33 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 80 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 66 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 68 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 85 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 9 \% \end{aligned}$ | $\begin{gathered} 29 \\ 15 \% \\ \text { ABC } \end{gathered}$ | $\begin{aligned} & 72 \\ & 14 \% \\ & B C \end{aligned}$ | $\begin{aligned} & 13 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 31 \\ 8 \% \end{gathered}$ | $\begin{aligned} & 82 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 27 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 55 \\ & 10 \% \end{aligned}$ | $\begin{gathered} 123 \\ 8 \% \end{gathered}$ |
| DIFFICULT | $\begin{aligned} & 246 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 187 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 59 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 13 \% \\ & \text { D } \end{aligned}$ | $\begin{gathered} 114 \\ 12 \% \\ D \end{gathered}$ | $\begin{aligned} & 71 \\ & 10 \% \\ & D \end{aligned}$ | $\begin{aligned} & 10 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 62 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 138 \\ & 13 \% \\ & \text { Ad } \end{aligned}$ | $\begin{aligned} & 22 \\ & 17 \% \\ & \text { AD } \end{aligned}$ | $\begin{aligned} & 16 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 50 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 22 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 47 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 77 \\ & 10 \% \end{aligned}$ | 18 $7 \%$ | $\begin{aligned} & 59 \\ & 11 \% \\ & \text { B } \end{aligned}$ | $\begin{gathered} 169 \\ 11 \% \\ \text { B } \end{gathered}$ |
| Median | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 6 | 5 | 5 | 5 | 6 | 5 | 5 | 5 | 5 |
| Mean Score | 5.38 | 5.37 | 5.41 | $\begin{array}{r} 5.47 \\ \mathrm{D} \end{array}$ | $\begin{array}{r} 5.51 \\ \mathrm{D} \end{array}$ | $\begin{array}{r} 5.35 \\ \mathrm{D} \end{array}$ | 4.41 | 5.10 | $\begin{array}{r} 5.59 \\ \text { AD } \end{array}$ | $\begin{array}{r} 5.97 \\ \text { AD } \end{array}$ | 4.87 | 4.83 | $\begin{array}{r} 5.50 \\ \mathrm{~A} \end{array}$ | $\begin{array}{r} 5.79 \\ \text { A } \end{array}$ | 5.14 | 5.14 | 5.15 | $5.51$ |
| Std Deviation | 2.86 | 2.82 | 3.01 | 2.93 | 2.81 | 2.83 | 2.94 | 2.90 | 2.80 | 2.86 | 2.89 | 3.02 | 2.50 | 2.73 | 2.86 | 2.73 | 2.93 | 2.85 |
| Std Error | . 070 | . 078 | . 165 | . 180 | . 104 | . 125 | . 291 | . 134 | . 098 | . 264 | . 231 | . 152 | . 184 | . 156 | . 118 | . 197 | . 147 | . 088 |
| Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: 90\% Significance Level: 95\%
Very easy

Neither easy nor difficult

| Total |  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Any/ both parents |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  |  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
|  | 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| (0.0) | 128 | 6 | 41 | 13 | 7 | 1 | 4 | 2 | 15 | 27 | 16 |
|  | 6\% | 8\% | 6\% | 8\% | 5\% | 2\% | $\begin{gathered} 11 \% \\ d \end{gathered}$ | 3\% | 5\% | 5\% | ab ${ }^{8}$ |
| (1.0) | 77 | 2 | 21 | 6 | 5 | 1 | 1 | 3 | 8 | 22 | 1 |
|  | 3\% | 3\% | 3\% | 4\% | 4\% | 2\% | 3\% | 4\% | 2\% | $\begin{aligned} & 4 \% \\ & \mathrm{C} \end{aligned}$ | 1\% |
| (2.0) | 109 | 4 | 32 | 6 | 5 | 1 |  | 3 | 18 | 22 | 7 |
|  | 5\% | 5\% | 4\% | 4\% | 4\% | 2\% | 6\% | 4\% | 6\% | 4\% | 4\% |
| (3.0) | 106 | 5 | 37 | 8 | 6 | 2 | 3 | 1 | 20 | 31 | 10 |
|  | 5\% | 6\% | 5\% | 5\% | 4\% | 5\% | $\begin{aligned} & 9 \% \\ & d \end{aligned}$ | 1\% | 6\% | 6\% | 5\% |
| (4.0) | 93 | 2 | 24 | 3 | 2 | - | 1 | 1 | 16 | 16 | 8 |
|  | 4\% | 3\% | 3\% | 2\% | 1\% | - | 3\% | 1\% | 5\% | 3\% | 4\% |
| (5.0) | 372 | 13 | 94 | 22 | 18 | 4 | 4 | 13 | 35 | 79 | 17 |
|  | 16\% | 16\% | 13\% | 13\% | 13\% | 9\% | 11\% | 18\% | 11\% | 14\% | 9\% |
|  |  |  |  |  |  |  |  |  |  | c |  |
| (6.0) | 149 | 6 | 42 | 14 | 11 | 3 | 1 | 8 | 18 | 33 | 9 |
|  | 7\% | 8\% | 6\% | 8\% | 8\% | 7\% | 3\% | 11\% | 6\% | 6\% | 5\% |
| (7.0) | 178 | 12 | 53 | 13 | 10 | 3 | 3 | 6 | 23 | 41 | 8 |
|  | 8\% | $15 \%$ | 7\% | 8\% | 7\% | 7\% | 9\% | 8\% | 7\% | 7\% | 4\% |
| (8.0) | 191 | 8 | 39 | 13 | 12 | 6 | 2 | 5 | 18 | 41 | 2 |
|  | 8\% | 10\% | 5\% | 8\% | 9\% | 14\% | 6\% | 7\% | 6\% | 7\% | 1\% |
|  |  | b |  |  |  |  |  |  | C | C |  |

Columns Tested: $A, B, C-A, B, C, D-A, B, C$

Online Survey - 8th November to 4th December 2012

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?
Please rate each on a scale of $0-10$, where $0=$ very easy, $5=$ neither easy nor difficult and $10=$ very difficult
Dealing with the hassle of moving from one place to another
Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Very difficult

Not applicable

EASY
DIFFICULT

Median
Mean Score
Std Deviation
Std Error


Columns Tested: A,B,C - A,B,C,D-A,B,C


Columns Tested: A,B - A,B,C - A,B,C,D - A,B,C,D

Online Survey - 8th November to 4th December 2012


Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?

| NET - EASY |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% Significance Level: 95\% |  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{gathered} \text { East } \\ \text { Mid } \\ \text { lands } \end{gathered}$ | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: <br> North Eng land | Net: <br> Mid <br> lands | Net: <br> Wales <br> and <br> South <br> West |
|  |  | a | b | c | d | e | f | a | b | c | d | e | f | g | h | i | j | k | 1 | m | n |
|  |  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N |
|  | 2275 | 458 | 1186 | 415 | 52 | 43 | 121 | 265 | 111 | 234 | 176 | 174 | 172 | 86 | 44 | 357 | 375 | 281 | 521 | 346 | 325 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Selling your existing home (if you have one) | 124 | 16 | 76 | 21 | 2 | 4 | 5 | 14 | 3 | 13 | 12 | 9 | 14 | 6 | 1 | 20 | 19 | 13 | 28 | 23 | 14 |
|  | 5\% | 3\% | $\begin{aligned} & 6 \% \\ & \text { A } \end{aligned}$ | 5\% | 4\% | 9\% | 4\% | 5\% | 3\% | 6\% | 7\% | 5\% | $\begin{aligned} & 8 \% \\ & \text { bn } \end{aligned}$ | 7\% | 2\% | 6\% | 5\% | 5\% | 5\% | 7\% | 4\% |
| Finding a suitable property to buy | 116 | 14 | 66 | 21 | 2 | 5 | 8 | 23 | 6 | 13 | 17 | 7 | 10 | 3 | 3 | 6 | 15 | 13 | 36 | 17 | 16 |
|  | 5\% | 3\% | 6\% | 5\% | 4\% | 12\% | 7\% | 9\% | 5\% | 6\% | 10\% | 4\% | 6\% | 3\% | 7\% | 2\% | 4\% | 5\% | 7\% | 5\% | 5\% |
|  |  |  | A |  |  | Abc | a | elJkmn | 1 | I | EgIJKMN |  | 1 |  | I |  | i | 1 | lj | 1 | 1 |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

 Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?|  |  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
| Significance Level: 90\% <br> Significance Level: 95\% |  | a | b | c | d | e | f | g | h |
|  |  | A | B | C | D | E | F | G | H |
|  | 2275 | 98 | 110 | 91 | 95 | 170 | 138 | 495 | 126 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| Raising a deposit | $\begin{gathered} 384 \\ 17 \% \end{gathered}$ | $\begin{aligned} & 12 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 15 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 29 \\ & 31 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 14 \% \end{aligned}$ | $\begin{aligned} & 61 \\ & 12 \% \end{aligned}$ | $\begin{aligned} & 32 \\ & 25 \% \end{aligned}$ |
|  |  |  |  |  | BcEFG | G |  |  | ABFG |
| Finding a mortgage | 303 | 9 | 23 | 13 | 19 | 23 | 10 | 47 | 26 |
|  | 13\% | 9\% | 21\% | 14\% | 20\% | 14\% | 7\% | 9\% | 21\% |
|  |  |  | AFG | $f$ | AFG | f |  |  | AFG |
| Calculating hidden costs, for example stamp duty | 298 | 11 | 12 | 9 | 13 | 28 | 14 | 55 | 16 |
|  | 13\% | 11\% | 11\% | 10\% | 14\% | 16\% | 10\% | 11\% | 13\% |
|  |  |  |  |  |  | g |  |  |  |
| Dealing with solicitors | 259 | 11 | 16 | 7 | 11 | 22 | 15 | 42 | 17 |
|  | 11\% | 11\% | 15\% | 8\% | 12\% | 13\% | 11\% | 8\% | 13\% |
|  |  |  | g |  |  | g |  |  | g |
| Dealing with estate agents | 219 | 8 | 12 | 4 | 10 | 21 | 10 | 33 | 16 |
|  | 10\% | 8\% | 11\% | 4\% | 11\% | 12\% | 7\% | 7\% | 13\% |
|  |  |  | c |  |  | CG |  |  | CG |
| Dealing with the hassle of moving from one place to another | 205 | 7 | 13 | 6 | 8 | 23 | 15 | 40 | 15 |
|  | 9\% | 7\% | 12\% | 7\% | 8\% | 14\% | 11\% | 8\% | 12\% |
|  |  |  |  |  |  | cG |  |  |  |
| Negotiating with a seller | 149 | 5 | 11 | 5 | 7 | 14 | 9 | 26 | 11 |
|  | 7\% | 5\% | 10\% | 5\% | 7\% | 8\% | 7\% | 5\% | 9\% |
|  |  |  | g |  |  |  |  |  |  |
| Selling your existing home (if you have one) | 124 | 6 | 6 | 2 | 7 | 11 | 7 | 23 | 2 |
|  | 5\% | 6\% | 5\% | 2\% | 7\% | 6\% | 5\% | 5\% | 2\% |
|  |  | h |  |  | H | H |  |  |  |
| Finding a suitable property to buy | 116 | 8 | 12 | 6 | 6 | 9 | 7 | 12 | 7 |
|  | 5\% | 8\% | 11\% | 7\% | 6\% | 5\% | 5\% | 2\% | 6\% |
|  |  | G | efG | G | G | g |  |  | g |

Columns Tested: A,B,C,D,E,F,G,H

Online Survey - 8th November to 4th December 2012 <br> \section*{Homebuyers Tracking Study <br> \section*{Homebuyers Tracking Study <br> Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?}

## NET - EASY <br> Base: All respondents Significance Level: $90 \%$ Significance Level: $95 \%$

Raising a deposit
Finding a mortgage
Calculating hidden costs, for example stamp duty
Dealing with solicitors
Dealing with estate agents
Dealing with the hassle of moving from one place to another
Negotiating with a seller
Selling your existing home (if you have one)

|  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | Owned with a mortgage | Rented | Living with parents | $\begin{aligned} & \text { First } \\ & \text { time } \end{aligned}$ buyer | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | Not aware |
|  | a | b | a | b | c | d | a | b | c | d | a | b | C | a | b | c | d |
|  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
| 2275 | 1817 | 458 | 357 | 940 | 719 | 213 | 776 | 1068 | 128 | 195 | 501 | 240 | 390 | 798 | 273 | 525 | 1477 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 384 | 278 | 106 | 86 | 191 | 77 | 22 | 68 | 219 | 39 | 41 | 146 | 28 | 32 | 158 | 34 | 124 | 226 |
| 17\% | 15\% | 23\% | 24\% | 20\% | 11\% | 10\% | 9\% | 21\% | 30\% | 21\% | 29\% | 12\% | 8\% | 20\% | 12\% | 24\% | 15\% |
|  |  | A | CD | CD |  |  |  | A | ABd | A | BC |  |  | BD |  | aBD |  |
| 303 | 247 | 56 | 42 | 180 | 58 | 20 | 60 | 175 | 24 | 34 | 180 | 19 | 4 | 119 | 21 | 98 | 184 |
| 13\% | 14\% | 12\% | 12\% | 19\% | 8\% | 9\% | 8\% | 16\% | 19\% | 17\% | 36\% | 8\% | 1\% | 15\% | 8\% | 19\% | 12\% |
|  |  |  | C | ACD |  |  |  | A | A | A | BC | C |  | B |  | aBD | B |
| 298 | 206 | 92 | 77 | 134 | 63 | 18 | 46 | 171 | 34 | 32 | 91 | 27 | 31 | 139 | 30 | 109 | 159 |
| 13\% | 11\% | 20\% | 22\% | 14\% | 9\% | 8\% | 6\% | 16\% | 27\% | 16\% | 18\% | 11\% | 8\% | 17\% | 11\% | 21\% | 11\% |
|  |  | A | BCD | CD |  |  |  | A | ABD | A | BC |  |  | BD |  | BD |  |
| 259 | 172 | 87 | 66 | 121 | 57 | 13 | 41 | 138 | 37 | 30 | 84 | 25 | 26 | 100 | 17 | 83 | 159 |
| 11\% | 9\% | 19\% | 18\% | 13\% | 8\% | 6\% | 5\% | 13\% | 29\% | 15\% | 17\% | 10\% | 7\% | 13\% | 6\% | 16\% | 11\% |
|  |  | A | BCD | CD |  |  |  | A | ABD | A | BC | c |  | B |  | aBD | B |
| 219 | 150 | 69 | 48 | 97 | 50 | 18 | 52 | 112 | 20 | 25 | 61 | 17 | 27 | 85 | 32 | 53 | 134 |
| 10\% | 8\% | 15\% | 13\% | 10\% | 7\% | 8\% | 7\% | 10\% | 16\% | 13\% | 12\% | 7\% | 7\% | 11\% | 12\% | 10\% | 9\% |
|  |  | A | Cd | C |  |  |  | A | Ab | A | BC |  |  |  |  |  |  |
| 205 | 156 | 49 | 33 | 80 | 66 | 19 | 68 | 85 | 11 | 29 | 72 | 13 | 31 | 82 | 27 | 55 | 123 |
| 9\% | 9\% | 11\% | 9\% | 9\% | 9\% | 9\% | 9\% | 8\% | 9\% | 15\% | 14\% | 5\% | 8\% | 10\% | 10\% | 10\% | 8\% |
|  |  |  |  |  |  |  |  |  |  | ABC | BC |  |  |  |  |  |  |
| 149 | 99 | 50 | 38 | 62 | 38 | 11 | 30 | 69 | 21 | 20 | 42 | 14 | 17 | 56 | 18 | 38 | 93 |
| 7\% | 5\% | 11\% | 11\% | 7\% | 5\% | 5\% | 4\% | 6\% | 16\% | 10\% | 8\% | 6\% | 4\% | 7\% | 7\% | 7\% | 6\% |
|  |  | A | BCD |  |  |  |  | A | AB | Ab | C |  |  |  |  |  |  |
| 124 | 95 | 29 | 22 | 49 | 44 | 7 | 31 | 42 | 32 | 12 | 38 | 17 | 14 | 50 | 15 | 35 | 74 |
| 5\% | 5\% | 6\% | 6\% | 5\% | 6\% | 3\% | 4\% | 4\% | 25\% | 6\% | 8\% | 7\% | 4\% | 6\% | 5\% | 7\% | 5\% |
|  |  |  |  |  |  |  |  |  | ABD |  | C | C |  |  |  |  |  |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?

## NET - EASY

Base: All respondents

Significance Level: 90\%
Significance Level: 95\%

Finding a suitable property to buy


Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

| NET - EASY |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Significance Level: 90\% <br> Significance Level: 95\% | Total |  | First time buyers with a mortgage | Given/ loaned money to buy | Bank of mum and dad |  |  |  | First time buyers |  |  |
|  |  | Inbetweeners |  |  |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  |  | a | b | c | a | b | c | d | a | b | c |
|  |  | A | B | C | A | B | C | D | A | B | C |
|  | $\begin{aligned} & 2275 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 79 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 722 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 171 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 134 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 43 \\ 100 \% \end{gathered}$ | $\begin{gathered} 35 \\ 100 \% \end{gathered}$ | $\begin{gathered} 73 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 322 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 548 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 189 \\ & 100 \% \end{aligned}$ |
| Raising a deposit | $\begin{aligned} & 384 \\ & 17 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 29 \% \\ & \text { BC } \end{aligned}$ | $\begin{gathered} 60 \\ 8 \% \end{gathered}$ | $\begin{gathered} 12 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 7 \% \end{aligned}$ | $-$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{gathered} 22 \\ 7 \% \end{gathered}$ | $\begin{aligned} & 44 \\ & 8 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 10 \% \end{aligned}$ |
| Finding a mortgage | $\begin{aligned} & 303 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 16 \\ & 20 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 53 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 4 \\ 11 \% \\ D \end{gathered}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{gathered} 20 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 38 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 18 \\ & 10 \% \end{aligned}$ |
| Calculating hidden costs, for example stamp duty | $\begin{aligned} & 298 \\ & 13 \% \end{aligned}$ | $\begin{aligned} & 21 \\ & 27 \% \\ & \text { BC } \end{aligned}$ | $\begin{gathered} 42 \\ 6 \% \end{gathered}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 10 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{gathered} 7 \\ 10 \% \end{gathered}$ | $\begin{gathered} 13 \\ 4 \% \end{gathered}$ | $\begin{aligned} & 30 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 13 \\ 7 \% \end{gathered}$ |
| Dealing with solicitors | $\begin{aligned} & 259 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 29 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 38 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ | $\begin{aligned} & 8 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 2 \% \end{aligned}$ | $\begin{aligned} & 3 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | 28 $5 \%$ | $\begin{gathered} 11 \\ 6 \% \end{gathered}$ |
| Dealing with estate agents | $\begin{aligned} & 219 \\ & 10 \% \end{aligned}$ | $\begin{aligned} & 11 \\ & 14 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 43 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 10 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | - | $\begin{aligned} & 2 \\ & 6 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 4 \% \end{aligned}$ | 33 $6 \%$ | $\begin{aligned} & 16 \\ & 8 \% \\ & \text { A } \end{aligned}$ |
| Dealing with the hassle of moving from one place to another | $\begin{gathered} 205 \\ 9 \% \end{gathered}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ | $\begin{aligned} & 62 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 19 \\ & 11 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 9 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 5 \\ 14 \% \end{gathered}$ | $\begin{aligned} & 5 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 23 \\ & 7 \% \end{aligned}$ | 49 $9 \%$ | $\begin{gathered} 17 \\ 9 \% \end{gathered}$ |
| Negotiating with a seller | $\begin{aligned} & 149 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 13 \\ & 16 \% \\ & \text { BC } \end{aligned}$ | $\begin{aligned} & 26 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 7 \% \\ & \text { B } \end{aligned}$ | $\begin{aligned} & 7 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{aligned} & 8 \\ & 2 \% \end{aligned}$ | 19 $3 \%$ | 10 $5 \%$ a |
| Selling your existing home (if you have one) | $\begin{gathered} 124 \\ 5 \% \end{gathered}$ | $\begin{aligned} & 15 \\ & 19 \% \\ & \text { BC } \\ & \hline \end{aligned}$ | $\begin{aligned} & 28 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 6 \\ & 4 \% \end{aligned}$ | $\begin{aligned} & 4 \\ & 3 \% \end{aligned}$ | - |  | $\begin{aligned} & 4 \\ & 5 \% \end{aligned}$ | $\begin{gathered} 11 \\ 3 \% \end{gathered}$ | 24 $4 \%$ | $\begin{aligned} & 5 \\ & 3 \% \end{aligned}$ |

Columns Tested: A,B,C - A,B,C,D - A,B,C

## Homebuyers Tracking Study

Q13 - During the process of buying a property, how easy or difficult have you found it doing each of the following?

## NET - EASY

Base: All respondents

Significance Level: 90\% Significance Level: 95\%

Finding a suitable property to buy
Columns Tested: $A, B, C-A, B, C, D-A, B, C$

| Total |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 2275 | 79 | 722 | 171 | 134 | 43 | 35 | 73 | 322 | 548 | 189 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 116 | 1 | 25 | 8 | 5 | 1 | 2 | 2 | 12 | 17 | 9 |
| 5\% | 1\% | 3\% | 5\% | 4\% | 2\% | 6\% | 3\% | 4\% | 3\% | 5\% |

## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.
Which of the following describe why you no longer own a property?

|  | Total | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \text { Yes: } \\ \text { aged } \\ 0-10 \\ \hline \end{array}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
| Significance Level: 90\% |  | a | b | a | b | c | a | b | c | d | a | b | c | d |
| Significance Level: 95\% |  | A | B | A | B | C | A | B | C | D | A | B | C | D |
|  | $\begin{gathered} 79 \\ 100 \% \end{gathered}$ | $\begin{gathered} 34 \\ 100 \% \end{gathered}$ | $\begin{gathered} 45 \\ 100 \% \end{gathered}$ | $\begin{gathered} 17 \\ 100 \% \end{gathered}$ | $\begin{gathered} 46 \\ 100 \% \end{gathered}$ | $\begin{gathered} 16 \\ 100 \% \end{gathered}$ | $\begin{gathered} 53 \\ 100 \% \end{gathered}$ | $\begin{gathered} 16 \\ 100 \% \end{gathered}$ | $\begin{gathered} 11 \\ 100 \% \end{gathered}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{gathered} 6 \\ 100 \% \end{gathered}$ | $\begin{gathered} 9 \\ 100 \% \end{gathered}$ | $\begin{gathered} 25 \\ 100 \% \end{gathered}$ | $\begin{gathered} 27 \\ 100 \% \end{gathered}$ |
| I wanted to be chain-free | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 6 \\ 18 \% \end{gathered}$ | $\begin{aligned} & 14 \\ & 31 \% \end{aligned}$ | $\begin{gathered} 4 \\ 24 \% \end{gathered}$ | $\begin{aligned} & 11 \\ & 24 \% \end{aligned}$ | $\begin{gathered} 5 \\ 31 \% \end{gathered}$ | $\begin{aligned} & 13 \\ & 25 \% \end{aligned}$ | $\begin{gathered} 4 \\ 25 \% \end{gathered}$ | $\begin{gathered} 4 \\ 36 \% \end{gathered}$ | $\begin{gathered} 7 \\ 28 \% \end{gathered}$ | $\begin{gathered} 2 \\ 33 \% \end{gathered}$ | $\begin{gathered} 4 \\ 44 \% \end{gathered}$ | $\begin{gathered} 4 \\ 16 \% \end{gathered}$ | $\begin{gathered} 9 \\ 33 \% \end{gathered}$ |
|  |  |  |  |  |  |  |  |  |  |  |  | c |  |  |
| I needed to relocate for work | 20 | 10 | 10 | 6 | 11 | 3 | 14 | 3 | 4 | 6 | 1 | 1 | 8 | 6 |
|  | 25\% | 29\% | 22\% | 35\% | 24\% | 19\% | 26\% | 19\% | 36\% | 24\% | 17\% | 11\% | 32\% | 22\% |
| The break-up of a relationship | 17 | 10 | 7 | 4 | 9 | 4 | 12 | 2 | 2 | 4 | - | 2 | 7 | 5 |
|  | 22\% | 29\% | 16\% | 24\% | 20\% | 25\% | 23\% | 13\% | 18\% | 16\% | - | 22\% | 28\% | 19\% |
| I needed to relocate for other reasons | 8 | 2 | 6 | - | 4 | 4 | 6 | 2 | - | 2 | 3 | 1 | 2 | 1 |
|  | 10\% | 6\% | 13\% | - | 9\% | $\begin{aligned} & 25 \% \\ & \text { Ab } \end{aligned}$ | 11\% | 13\% | - | 8\% | CD | 11\% | 8\% | 4\% |
| The person with whom I bought a property wanted to sell the property | 2 | 1 | 1 | 1 | 1 | - | 2 | - | - | - | - | - | - | 2 |
|  | 3\% | 3\% | 2\% | 6\% | 2\% | - | 4\% | - | - | - | - | - | - | 7\% |
| I rented out my previous property | $2$ | $1$ | $1$ | $1$ | $1$ | - | $1$ | - |  |  | - | 1 | 1 | - |
|  | $3 \%$ | $3 \%$ | 2\% | $6 \%$ | $2 \%$ | - | $2 \%$ | - | 9\% | 4\% | - | $\begin{gathered} 11 \% \\ d \end{gathered}$ | 4\% | - |
| I no longer wanted to own a property | 1 | 1 | - | - | 1 | - | 1 | - | - | - | - | - | - | 1 |
|  | 1\% | 3\% | - | - | 2\% | - | 2\% | - | - | - | - | - | - | 4\% |
| I could no longer afford the property | 1 | - | 1 | - | 1 | - | 1 | - | - | - | - | - | 1 | - |
|  | 1\% | - | 2\% | - | 2\% | - | 2\% | - | - | - | - | - | 4\% | - |
| The person with whom I lived moved out | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| I lost my job | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Other reason | 15 | 6 | 9 | 3 | 10 | 2 | 10 | 5 | - | 5 | 1 | 1 | 4 | 6 |
|  | 19\% | 18\% | - 20\% | 18\% | 22\% | 13\% | 19\% | 31\% | - | 20\% | 17\% | 11\% | 16\% | 22\% |
|  |  |  |  |  |  |  |  | c |  |  |  |  |  |  |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

## Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.

Which of the following describe why you no longer own a property?
Base: All respondents who have bought a property before but are not currently living in an owned home

## Significance Level: 90\% Significance Level: 95\%

Don't know

|  | Gender |  | Age |  |  | Children under 18 |  |  |  | Income |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Male | Female | 18-34 | 35-54 | 55+ | No | $\begin{array}{r} \text { Yes: } \\ \text { aged } \\ 0-10 \end{array}$ | $\begin{gathered} \text { Yes: } \\ \text { aged } \\ 11-18 \\ \hline \end{gathered}$ | Yes: any | Up to £21k | £21-34k | £34-55k | £55k+ |
|  | a | b | a | b | c | a | b | c | d | a | b | c | d |
|  | A | B | A | B | C | A | B | C | D | A | B | C | D |
| 79 | 34 | 45 | 17 | 46 | 16 | 53 | 16 | 11 | 25 | 6 | 9 | 25 | 27 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: $A, B-A, B, C-A, B, C, D-A, B, C, D$

## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.

## Which of the following describe why you no longer own a property?

| Significance Level: 90\% <br> Significance Level: 95\% | Total | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Single | Married (incl. civil) | Cohab iting | Separ ated | $\begin{aligned} & \text { Wid } \\ & \text { owed } \end{aligned}$ | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | East Mid lands | West Mid lands | East of Eng land | Wales | London | South East | South West | Net: <br> North Eng land | $\begin{array}{r} \text { Net: } \\ \text { Mid } \\ \text { lands } \\ \hline \end{array}$ | Net: <br> Wales <br> and <br> South <br> West |
|  |  | a | b | c | d | e | $f$ | a | b | c | d | e | f | g | h | 1 | j | k | I | m | n |
|  |  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N |
|  | 79 | 14 | 38 | 15 | 1 | 2 | 9 | 11 | 1 | 6 | 9 | 10 | 2 | 4 | 2 | 6 | 19 | 9 | 16 | 12 | 11 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| I wanted to be chain-free | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 7 \% \end{aligned}$ | $\begin{aligned} & 12 \\ & 32 \% \end{aligned}$ | $\begin{gathered} 4 \\ 27 \% \end{gathered}$ | $\begin{gathered} 1 \\ 100 \% \end{gathered}$ |  | $\begin{gathered} 2 \\ 22 \% \end{gathered}$ | $\begin{gathered} 2 \\ 18 \% \end{gathered}$ | - | $\begin{gathered} 2 \\ 33 \% \end{gathered}$ | $\begin{gathered} 1 \\ 11 \% \end{gathered}$ | $\begin{gathered} 5 \\ 50 \% \end{gathered}$ | $\begin{gathered} 1 \\ 50 \% \end{gathered}$ | $\begin{gathered} 1 \\ 25 \% \end{gathered}$ | $\begin{gathered} 1 \\ 50 \% \end{gathered}$ | $\begin{gathered} 2 \\ 33 \% \end{gathered}$ | $\begin{gathered} 4 \\ 21 \% \end{gathered}$ | $\begin{gathered} 1 \\ 11 \% \end{gathered}$ | $\begin{gathered} 3 \\ 19 \% \end{gathered}$ | $\begin{gathered} 6 \\ 50 \% \end{gathered}$ | $\begin{gathered} 2 \\ 18 \% \end{gathered}$ |
|  |  |  | a |  |  |  |  |  |  |  |  | dk |  |  |  |  |  |  |  | dkl |  |
| I needed to relocate for work | 20 | 5 | 11 | 3 | 1 | - | - | 4 | - | - | 2 | 2 | - | 1 | 1 | 3 | 4 | 3 | 2 | 2 | 4 |
|  | 25\% | $\begin{gathered} 36 \% \\ f \end{gathered}$ | $\begin{gathered} 29 \% \\ f \end{gathered}$ | 20\% | 100\% | - | - | 36\% | - | - | 22\% | 20\% | - | 25\% | 50\% | $\begin{aligned} & 50 \% \\ & \mathrm{cl} \end{aligned}$ | 21\% | 33\% | 13\% | 17\% | 36\% |
| The break-up of a relationship | 17 | 3 | 3 | 5 | 1 | - | 5 | 1 | - | 1 | 1 | 4 | - | 3 | - | 1 | 6 | - | 2 | 4 | - |
|  | 22\% | 21\% | 8\% | 33\% | 100\% | - | 56\% | 9\% | - | 17\% | 11\% | 40\% | - | 75\% | - | 17\% | 32\% | - | 13\% | 33\% | - |
|  |  |  |  | B |  |  | B |  |  |  |  | KN |  | ADKLN |  |  | kN |  |  | kN |  |
| I needed to relocate for other reasons | 8 | 2 | 4 | - | - | 1 | 1 | 1 | 1 | - | 3 | - | - | - | 1 | - | 2 | - | 4 | - | 1 |
|  | 10\% | 14\% | 11\% | - | - | 50\% | 11\% | 9\% | 100\% | - | $33 \%$ | - | - | - | 50\% | - | 11\% | - | 25\% | - | 9\% |
|  |  |  |  |  |  | C |  |  |  |  | ekM |  |  |  | EkM |  |  |  | em |  |  |
| The person with whom I bought a property wanted to sell the property | 2 | 1 | - | 1 | - | - | - | 1 | - | - | - | - | - | - | - | 1 | - | - | - | - | - |
|  | 3\% | 7\% | - | 7\% | - | - | - | 9\% | - | - | - | - | - | - | - | 17\% | - | - | - | - | - |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | j |  |  |  |  |  |
| I rented out my previous property | 2 | - | 1 | 1 | - | - | - | 1 | - | - | - | - | - | - | - | - | 1 | - | - | - | - |
|  | 3\% | - | 3\% | 7\% | - | - | - | 9\% | - | - | - | - | - | - | - | - | 5\% | - | - | - | - |
| I no longer wanted to own a property | 1 | - | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | - | 1 |
|  | 1\% | - | - | 7\% | - | - | - | - | - | - | - | - | - | - | - | - | - | 11\% | - | - | 9\% |
| I could no longer afford the property | 1 | - | 1 | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 1 | - | - | 1 |
|  | 1\% | - | 3\% | - | - | - | - | - | - | - | - | - | - | - | - | - | - | 11\% | - | - | 9\% |
| The person with whom I lived moved out | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| I lost my job | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.
Which of the following describe why you no longer own a property?
Base: All respondents who have bought a property before but are not currently living in an owned home

Significance Level: 90\% Significance Level: 95\%

Other reason

Don't know

|  | Marital Status |  |  |  |  |  | Region |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total | Single | Married (incl. civil) | Cohab iting | Separ ated | Wid owed | $\begin{array}{r} \text { Div } \\ \text { orced } \end{array}$ | Scot land | North East | North West | York shire and Humber | $\begin{gathered} \text { East } \\ \text { Mid } \\ \text { lands } \end{gathered}$ | West <br> Mid <br> lands | East of Eng land | Wales | London | South East | South West | Net: <br> North Eng land | Net: Mid lands | Net: Wales and South West |
|  | a | b | c | d | e | $f$ | a | b | c | d | e | f | g | h | i | j | k | I | m | n |
|  | A | B | C | D | E | F | A | B | C | D | E | F | G | H | 1 | J | K | L | M | N |
| 79 | 14 | 38 | 15 | 1 | 2 | 9 | 11 | 1 | 6 | 9 | 10 | 2 | 4 | 2 | 6 | 19 | 9 | 16 | 12 | 11 |
| 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| 15 | 2 | 7 | 2 | - | 1 | 3 | 2 | - | 3 | 2 | 2 | 1 | - | - | - | 2 | 3 | 5 | 3 | 3 |
| 19\% | 14\% | 18\% | 13\% | - | 50\% | 33\% | 18\% | - | $\begin{aligned} & 50 \% \\ & \text { iJ } \end{aligned}$ | 22\% | 20\% | 50\% | - | - | - | 11\% | 33\% | 31\% | 25\% | 27\% |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: A,B,C,D,E,F - A,B,C,D,E,F,G,H,I,J,K,L,M,N

## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.
Which of the following describe why you no longer own a property?

|  |  | Current City |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Glasgow | Edinburgh | Newcastle | Leeds | Manchester | Birmingham | London | Bristol |
| Significance Level: 90\% Significance Level: 95\% |  | a | b | c | d | e | f | g | h |
|  |  | A | B | C | D | E | F | G | H |
|  | 79 | 5 | 4 | 1 | 4 | 5 | 1 | 14 | 6 |
|  | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| I wanted to be chain-free | 20 | - | 2 | - | 1 | 1 | 1 | 4 | 1 |
|  | 25\% |  | 50\% | 25\% |  | 20\% | 100\% | 29\% | 17\% |
| I needed to relocate for work | 20 | 3 | 1 | - | - | 1 | - | 4 | 2 |
|  | 25\% | 60\% | 25\% | - | - | 20\% | - | 29\% | 33\% |
| The break-up of a relationship | 17 | - | 1 | - | - | 1 | - | 4 | - |
|  | 22\% | - | 25\% | - | - | 20\% | - | 29\% |  |
| I needed to relocate for other reasons | 8 | 1 | - | $\begin{gathered} 1 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 2 \\ & 50 \% \\ & \text { gh } \end{aligned}$ | - | - | $\begin{aligned} & 1 \\ & 7 \% \end{aligned}$ | - |
|  | 10\% | 20\% |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |
| The person with whom I bought a property wanted to sell the property | 2 | 1 | - | - | - | - | - | 1 | - |
|  | 3\% | 20\% | - | - | - |  |  | 7\% |  |
| I rented out my previous property | 2 | ${ }^{1}$ | - | - | - | - | - | - | - |
|  | 3\% | 20\% |  |  | - | - | - | - |  |
| I no longer wanted to own a property | 1 | - | - | - | - | - | - | - | 1$17 \%$ |
|  | 1\% |  |  | - | - | - | - | - |  |
| I could no longer afford the property | 1 | - | - | - | - | - | - | - | - |
|  | 1\% | - | - | - | - | - | - | - | - |
| The person with whom I lived moved out | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - |  |
| I lost my job | - | - | - | - | - | - | - | - | - |
|  | - |  | - | - | - | - | - | - |  |
| Other reason | 15 | - | - | - | $\begin{gathered} 1 \\ 25 \% \end{gathered}$ | $\begin{gathered} 2 \\ 40 \% \end{gathered}$ | - | 1 | 2 |
|  | 19\% |  |  |  |  |  |  | 7\% 33\% |  |
| Don't know | - | - | - | - | - | - | - | - - |  |
|  | - |  |  |  |  |  |  |  |  |  |

Columns Tested: A,B,C,D,E,F,G,H

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.

## Which of the following describe why you no longer own a property?

|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Mortage | $\begin{gathered} \text { No } \\ \text { morgage } \end{gathered}$ | $\begin{aligned} & \text { Wened } \\ & \text { without a } \\ & \text { morgage } \end{aligned}$ |  | Rented | $\begin{gathered} \text { Living } \\ \text { with } \end{gathered}$ | $\begin{gathered} \text { First } \\ \text { time } \\ \text { buyer } \end{gathered}$ | $\begin{gathered} \text { Will sell } \\ \text { to buy } \end{gathered}$ | $\begin{gathered} \text { Have } \\ \text { sald to } \\ \text { buy } \end{gathered}$ | Continue to own | Easy | Neither | Difficult | $\begin{aligned} & \text { Net: } \\ & \text { aware } \end{aligned}$ | $\begin{aligned} & \text { Aware } \\ & \text { intend } \\ & \text { tound } \end{aligned}$ | Aware but do not intend to use | $\begin{aligned} & \text { Not } \\ & \text { Nware } \end{aligned}$ |
| Significance Level: 90\% Significance Level: 95\% |  | A | $\begin{aligned} & \mathrm{b} \\ & \mathrm{~b} \end{aligned}$ | a | ${ }_{\text {b }}$ | ${ }_{c}^{c}$ | ${ }_{\text {d }}^{\text {d }}$ | ${ }_{\text {a }}{ }^{\text {a }}$ | ${ }_{\text {b }}^{\text {b }}$ | ${ }_{c}^{c}$ | ${ }_{\text {d }}{ }^{\text {d }}$ | ${ }_{\text {a }}$ | ${ }_{\text {b }}^{\text {b }}$ | $\begin{aligned} & c \\ & c \end{aligned}$ | ${ }_{\text {a }}^{\text {a }}$ | ${ }^{\text {b }}$ | ${ }_{c}^{c}$ | ${ }^{\text {d }}$ |
|  | $\begin{gathered} 79 \\ 100 \% \end{gathered}$ | $\begin{aligned} & { }^{6100 \%} \end{aligned}$ | $\begin{aligned} & 18 \\ & 100 \% \end{aligned}$ |  |  | $\begin{gathered} 69 \\ 100 \% \end{gathered}$ | $\underset{100 \%}{9}$ | : | : | $\begin{gathered} 79 \\ 100 \% \end{gathered}$ | - | $\begin{aligned} & 160 \% \\ & 1000 \end{aligned}$ | $\underset{\text { 100\% }}{9}$ | $\begin{aligned} & 18 \\ & 100 \% \end{aligned}$ | $\begin{gathered} 33 \\ 100 \% \end{gathered}$ | $\begin{gathered} 8 \\ 100 \% \end{gathered}$ | $\begin{aligned} & 25 \\ & 100 \% \end{aligned}$ | $\begin{aligned} & 46 \\ & 100 \% \end{aligned}$ |
| I wanted to be chain-free | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 14 \\ & 23 \% \end{aligned}$ | $\stackrel{6}{63 \%}$ |  |  | $\begin{gathered} 18 \% \\ 26 \% \end{gathered}$ | $\underset{22}{2}$ | . | : | $\underset{25 \%}{20}$ | - | $\stackrel{4}{45 \%}$ | $\begin{gathered} 4 \\ 44 \% \\ c \end{gathered}$ | $\begin{gathered} 2 \\ 11 \% \end{gathered}$ | $\stackrel{9}{27}$ | : | $\begin{gathered} 9 \\ 36 \% \\ b \end{gathered}$ | 11 24 24 |
| I needed to relocate for work | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | 17 $28 \%$ | $\begin{gathered} 17 \% \\ { }_{17 \%}^{3} \end{gathered}$ |  |  | 26\% | $\underset{22}{2}$ | : | : | 20\% | - | $\stackrel{4}{45 \%}$ | 3 $33 \%$ | $\begin{gathered} 3 \\ 17 \% \end{gathered}$ | $\stackrel{5}{15 \%}$ | $:$ | $\stackrel{5}{20 \%}$ | 15 33\% ab |
| The break-up of a reationship | $\begin{aligned} & 17 \\ & 22 \% \end{aligned}$ | 14 $23 \%$ | $\begin{gathered} 3 \\ 17 \% \end{gathered}$ |  |  | 16 $23 \%$ | $\begin{gathered} 1 \\ 11 \% \end{gathered}$ | : | : | 17 22\% |  | $\stackrel{4}{45 \%}$ | 3 $33 \%$ | ${ }_{28 \%}^{5}$ | 11 33\% D | c ${ }_{\text {38\% }}^{\text {d }}$ | $\underset{\text { 32\% }}{\text { d }}$ | ¢ ${ }_{\text {6 }}^{13}$ |
| I needed to relocate for other reasons | ${ }_{10 \%}^{8}$ | 5 | $\underset{17 \%}{3}$ | - |  | ${ }_{7}^{5}$ | $\begin{gathered} 22 \% \\ 22 \end{gathered}$ | : | : | $\stackrel{8}{10 \%}$ | - | 3 $19 \%$ | $\vdots$ | $\underset{11 \%}{2}$ | 3\% | 1 13\% $c$ | $:$ | 7 ac ac |
| The person with whom I bought a property wanted to sell the property | ${ }_{3 \%}^{2}$ |  | $\begin{gathered} 2 \\ { }_{11 \%}^{2} \\ A \end{gathered}$ | - |  | ${ }_{3 \%}^{2}$ | - | $:$ | : | ${ }_{3 \%}^{2}$ | : | - | - | - | 6\% d | 13\% 13\% d | ${ }_{4 \%}$ | . |
| 1 rented out my previous property | 2 ${ }_{3}$ | ${ }_{3}^{2}$ |  |  |  | ${ }_{3 \%}$ | : | : | : | ${ }_{3 \%}$ | - | - | $\begin{gathered} 2 \\ { }_{\text {ac }}^{22 \%} \end{gathered}$ |  | 3\% | $:$ | 1 | ${ }^{1}$ |
| I no longer wanted to own a property | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | ${ }^{1} \%$ | - |  |  | 1\% | - | : | - | 1\% | - | - | : | - |  | : | : | ${ }_{2 \%}^{1}$ |
| I could nol longer afford the property | $\begin{aligned} & 1 \% \\ & 1 \% \end{aligned}$ | 1\% |  | : |  | 1\% | - | : | : | 1\% | - | : | $:$ | $\begin{aligned} & 1 \\ & 6 \% \end{aligned}$ | - | $:$ | $:$ | 1 $2 \%$ |
| The person with whom l lived moved out |  | - |  | : | : | - | - | $:$ | : | - | . | : | : | - | $:$ | : | : | : |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

Online Survey - 8th November to 4th December 2012

## Homebuyers Tracking Study

## Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.

Which of the following describe why you no longer own a property?
Base: All respondents who have bought a property before but are not currently living in an owned hom

|  |  | Buying type |  | Current house |  |  |  | First property |  |  |  | Ease of getting mortgage |  |  | Aware of taxpayer-backed mortgages |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Mortgage | $\begin{array}{r} \text { No } \\ \text { mortgage } \end{array}$ | Owned without a mortgage | Owned with a mortgage | Rented | Living with parents | $\begin{gathered} \text { First } \\ \text { time } \\ \text { huver } \end{gathered}$ | Will sell to buy | Have sold to buy | Continue to own | Easy | Neither | Difficult | Net: aware | Aware <br> and <br> intend <br> to use | Aware but do not intend to use | $\begin{array}{r} \text { Not } \\ \text { aware } \end{array}$ |
| Significance Level: 90\% Significance Level: 95\% |  | a | b | a | b | c | d | a | b | c | d | a | b | c | a | b | c | d |
|  |  | A | B | A | B | C | D | A | B | C | D | A | B | C | A | B | C | D |
|  | 79 | 61 | 18 | - | - | 69 | 9 | - | - | 79 | - | 16 | 9 | 18 | 33 | 8 | 25 | 46 |
|  | 100\% | 100\% | 100\% | - | - | 100\% | 100\% | - | - | 100\% | - | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% | 100\% |
| I lost my job | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
| Other reason | 15 | 11 | 4 $22 \%$ | - | - | 13 | 2 | - | - | 15 | - | ${ }_{2}^{2}$ | - | 5 | ${ }_{5}^{5}$ | 3 | 2 | 10 |
|  | 19\% | 18\% | - 22\% | - | - | 19\% | 22\% | - | - | 19\% | - | 13\% | - | $\begin{gathered} 28 \% \\ \mathrm{~b} \end{gathered}$ | 15\% | $38 \%$ c | 8\% | 22\% |
| Don't know | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |
|  | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - | - |

Columns Tested: $A, B-A, B, C, D-A, B, C, D-A, B, C-A, B, C, D$

## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.
Which of the following describe why you no longer own a property?
Base: All respondents who have bought a property before but are not currently living in an owned home

|  |  |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Total | Inbetweeners | First time buyers with a <br> mortgage | Given/ loaned money to buy | $\begin{array}{r} \text { Anyl } \\ \text { both } \\ \text { parents } \end{array}$ | Mother | Father | Both | Self- starters | Leaving rented sector | Leaving the nest |
| Significance Level: $90 \%$ |  | a | b | c | a | b | c | d | a | b | c |
| Significance Level: 95\% |  | A | B | C | A | B | C | D | A | B | C |
|  | 79 | 79 | - | - | - | - | - | - | - | - | - |
|  | 100\% | 100\% | - | - | - | - | - | - | - | - | - |
| I wanted to be chain-free | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |
| I needed to relocate for work | $\begin{aligned} & 20 \\ & 25 \% \end{aligned}$ | $20$ | - | - | - | - | - | - | - | - | - |
| The break-up of a relationship | $\begin{aligned} & 17 \\ & 22 \% \end{aligned}$ | $\begin{aligned} & 17 \\ & 22 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |
| I needed to relocate for other reasons | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ | $\begin{gathered} 8 \\ 10 \% \end{gathered}$ | - | - | - | - | - | - | - | - | - |
| The person with whom I bought a property wanted to sell the property | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |
| I rented out my previous property | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | $\begin{aligned} & 2 \\ & 3 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |
| I no longer wanted to own a property | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |
| I could no longer afford the property | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | $\begin{aligned} & 1 \\ & 1 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |
| The person with whom I lived moved out | - | - | - | - | - | - | - | - | - | - | - |
| I lost my job | - | - | - | - | - | - | - | - | - | - | - |
| Other reason | $\begin{aligned} & 15 \\ & 19 \% \end{aligned}$ | $\begin{aligned} & 15 \\ & 19 \% \end{aligned}$ | - | - | - | - | - | - | - | - | - |

Columns Tested: A,B,C - A,B,C,D - A,B,C
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## Homebuyers Tracking Study

Q14 You said that you are not currently living in a property that you own, yet you have bought a property before.
Which of the following describe why you no longer own a property?
Base: All respondents who have bought a property before but are not currently living in an owned home

Significance Level: 90\%
Significance Level: 95\%

Don't know
Columns Tested: $A, B, C-A, B, C, D-A, B, C$

| Total |  |  |  | Bank of mum and dad |  |  |  | First time buyers |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Inbetweeners | First time buyers with a mortgage | Given/ loaned money to buy |  | Mother | Father | Both | Selfstarters | Leaving rented sector | Leaving the nest |
|  | a | b | c | a | b | c | d | a | b | c |
|  | A | B | C | A | B | C | D | A | B | C |
| 79 | 79 | - | - | - | - | - | - | - | - | - |
| 100\% | 100\% | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |
| - | - | - | - | - | - | - | - | - | - | - |


[^0]:    Page 6

[^1]:    Page 10

[^2]:    Columns Tested: A,B,C,D,E,F,G,H

[^3]:    C,

[^4]:    Columns Tested: $A, B, C-A, B, C, D-A, B, C$

[^5]:    Columns Tested: A,B,C,D,E,F,G,H

[^6]:    Columns Tested: $A, B, C-A, B, C, D-A, B, C$

[^7]:    Columns Tested: A,B,C,D,E,F,G,H

