

# Your Legal Friend – Road Traffic Accidents

## **METHODOLOGY NOTE**

ComRes interviewed online 1,003 UK drivers who have been involved in one or more road traffic accidents (RTAs) in the past 5 years between the 4<sup>th</sup> – 9<sup>th</sup> October 2013. ComRes is a member of the British Polling Council and abides by its rules.

*All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.*

## RTA Research

Table 1

**Q1\_1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents**

**Base : All respondents**

	Gender		Age					Age Grouped			Region							
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)	
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Strongly agree	<b>345</b>	178	167	42	140	60	61	42	182	121	42	53	72	83	94	25	16	2
	<b>34%</b>	36%	32%	<b>36%E</b>	<b>40%Ef</b>	25%	<b>32%e</b>	<b>39%E</b>	<b>39%l</b>	28%	<b>39%l</b>	40%	36%	33%	35%	32%	28%	14%
Tend to agree	<b>539</b>	249	290	59	167	147	106	60	226	253	60	63	107	144	139	46	32	8
	<b>54%</b>	51%	<b>56%a</b>	51%	48%	<b>61%cD</b>	<b>56%d</b>	56%	48%	<b>59%H</b>	56%	47%	54%	<b>56%k</b>	52%	<b>60%k</b>	56%	57%
Tend to disagree	<b>87</b>	46	41	12	32	24	15	4	44	39	4	14	16	19	27	6	4	1
	<b>9%</b>	9%	8%	<b>10%g</b>	<b>9%g</b>	<b>10%G</b>	8%	4%	<b>9%j</b>	<b>9%j</b>	4%	10%	8%	7%	10%	8%	7%	7%
Strongly disagree	<b>19</b>	10	9	1	9	6	2	1	10	8	1	1	3	4	6	-	2	3
	<b>2%</b>	2%	2%	1%	3%	2%	1%	1%	2%	2%	1%	1%	2%	2%	2%	-	4%	21%
Don't know	<b>13</b>	5	8	2	2	4	4	1	4	8	1	3	1	5	1	-	3	-
	<b>1%</b>	1%	2%	2%	1%	2%	2%	1%	1%	2%	1%	<b>2%n</b>	1%	<b>2%n</b>	*	-	<b>5%LNO</b>	-
NET: Agree	<b>884</b>	427	457	101	307	207	167	102	408	374	102	116	179	227	233	71	48	10
	<b>88%</b>	88%	89%	87%	88%	86%	89%	<b>94%cDE</b>	88%	87%	<b>94%hI</b>	87%	90%	89%	87%	92%	84%	71%
NET: Disagree	<b>106</b>	56	50	13	41	30	17	5	54	47	5	15	19	23	6	6	4	
	<b>11%</b>	11%	10%	<b>11%g</b>	<b>12%G</b>	<b>12%G</b>	9%	5%	<b>12%J</b>	<b>11%J</b>	5%	11%	10%	9%	12%	8%	11%	29%
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 1

**Q1\_1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents**

**Base : All respondents**

Total	Had an injury								Sought medical advice		Sought legal advice			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychologic al consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Strongly agree	345 34%	91 30%	254 36% <sup>ac</sup>	126 31%	127 36%	120 37% <sup>ac</sup>	59 49% <sup>ABCDEM</sup>	71 55% <sup>ABCDEM</sup>	41 30%	226 38% <sup>l</sup>	119 29%	72 38%	100 36%	173 32%
Tend to agree	539 54%	178 60% <sup>BDFG</sup>	361 51% <sup>FG</sup>	223 55% <sup>FG</sup>	174 50% <sup>FG</sup>	174 54% <sup>FG</sup>	45 37%	44 34%	72 53% <sup>FG</sup>	291 49%	248 60% <sup>H</sup>	101 54%	142 51%	296 55%
Tend to disagree	87 9%	15 5%	72 10% <sup>A</sup>	44 11% <sup>A</sup>	37 11% <sup>A</sup>	26 8%	14 12% <sup>A</sup>	10 8%	19 14% <sup>AE</sup>	58 10%	29 7%	12 6%	30 11%	45 8%
Strongly disagree	19 2%	4 1%	15 2%	12 3%	8 2%	5 2%	3 2%	4 3%	3 2%	15 3% <sup>l</sup>	4 1%	3 2%	7 2%	9 2%
Don't know	13 1%	11 4% <sup>BCDEFGM</sup>	2 *	- -	2 1%	- -	- -	- -	- -	1 *	12 3% <sup>H</sup>	- -	2 1%	11 2% <sup>J</sup>
NET: Agree	884 88%	269 90% <sup>m</sup>	615 87%	349 86%	301 86%	294 90% <sup>cM</sup>	104 86%	115 89%	113 84%	517 87%	367 89%	173 92% <sup>k</sup>	242 86%	469 88%
NET: Disagree	106 11%	19 6%	87 12% <sup>A</sup>	56 14% <sup>Ae</sup>	45 13% <sup>A</sup>	31 10%	17 14% <sup>A</sup>	14 11%	22 16% <sup>AE</sup>	73 12% <sup>l</sup>	33 8%	15 8%	37 13% <sup>j</sup>	54 10%
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>591</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l

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**Q1\_1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents**

**Base : All respondents**

Total	Speed of accident			At fault			Estimated compensation		
	10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
<b>Base</b>									
<b>1003</b>	263	413	305	137	721	83*	129	431	67*
Strongly agree	345	34%	33%	31%	35%	35%	36%	35%	46%h
Tend to agree	539	54%	54%	61%	53%	51%	48%i	54%i	34%
Tend to disagree	87	9%	10%	6%	9%	10%	14%	10%	18%H
Strongly disagree	19	2%	2%	1%	2%	1%	5%	2%	1%
Don't know	13	1%	1%	2%e	1%	4%E	2%H	-	-
NET: Agree	884	87%	87%	91%	88%	86%	84%	89%i	81%
NET: Disagree	106	11%	12%	7%	12%d	11%	15%	11%	19%h
<b>TOTAL</b>	<b>1003</b>	<b>263</b>	<b>413</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
\* small base

## RTA Research

Table 2

**Q1\_2. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I know where to find solicitors who could support me in court to claim recompense for road traffic accidents**

**Base : All respondents**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Strongly agree	239 24%	130 27%B	109 21%	22 19%	100 29%CEF	46 19%	40 21%	31 29%CE	122 26%I	86 20%	31 29%I	37 28%IOP	37 19%	59 23%p	83 31%LMOP	12 16%	7 12%	4 29%
Tend to agree	479 48%	260 53%B	219 43%	61 53%D	140 40%	123 51%D	104 55%D	51 47%	201 43%	227 53%H	51 47%	73 54%MN	98 49%	110 43%	117 44%	37 48%	36 63%IMNo	8 57%
Tend to disagree	217 22%	79 16%	138 27%A	24 21%	85 24%fg	56 23%	34 18%	18 17%	109 23%	90 21%	18 17%	19 14%	44 22%k	66 26%K	58 22%k	17 22%	11 19%	2 14%
Strongly disagree	41 4%	13 3%	28 5%A	5 4%	15 4%	10 4%	6 3%	5 5%	20 4%	16 4%	5 5%	3 2%	14 7%kN	4 4%n	10 1%	9 12%KMNP	1 2%	-
Don't know	27 3%	6 1%	21 4%A	4 3%	10 3%	6 2%	4 2%	3 3%	14 3%	10 2%	3 3%	2 1%	6 3%	10 4%	5 2%	2 3%	2 4%	-
NET: Agree	718 72%	390 80%B	328 64%	83 72%	240 69%	169 70%	144 77%d	82 76%	323 69%	313 73%	82 76%	110 82%LMO	135 68%	169 66%	200 75%IMo	49 64%	43 75%	12 86%
NET: Disagree	258 26%	92 19%	166 32%A	29 25%	100 29%f	66 27%	40 21%	23 21%	129 28%	106 25%	23 21%	22 16%	58 29%K	76 30%Kn	62 23%	26 34%Kn	12 21%	2 14%
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
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	Total	Had an injury							Sought medical advice		Sought legal advice			
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<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Strongly agree	239 24%	52 17%	187 27%A	106 26%A	97 28%A	90 28%A	44 36%ABCdeM	48 37%ABCDEM	31 23%	161 27%I	78 19%	54 29%L	90 32%L	95 18%
Tend to agree	479 48%	147 49%F	332 47%F	189 47%F	159 46%f	157 48%F	43 36%	67 41%	67 50%F	279 47%	200 49%	93 49%	135 48%	251 47%
Tend to disagree	217 22%	76 25%bDeg	141 20%	87 21%	66 19%	62 19%	27 22%	23 18%	27 20%	121 20%	96 23%	35 19%	44 16%	138 26%JK
Strongly disagree	41 4%	11 4%	30 4%	16 4%	17 5%	10 3%	4 3%	4 3%	7 5%	17 3%	24 6%H	5 3%	6 2%	30 6%K
Don't know	27 3%	13 4%BCeg	14 2%	7 2%	9 3%	6 2%	3 2%	1 1%	3 2%	13 2%	14 3%	1 1%	6 2%	20 4%J
NET: Agree	718 72%	199 67%	519 74%A	295 73%a	256 74%a	247 76%A	87 72%	101 78%A	98 73%	440 74%I	278 67%	147 78%L	225 80%L	346 65%
NET: Disagree	258 26%	87 29%Eg	171 24%	103 25%	83 24%	72 22%	31 26%	27 21%	34 25%	138 23%	120 29%H	40 21%	50 18%	168 31%JK
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>591</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l

## RTA Research

Table 2

**Q1\_2. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I know where to find solicitors who could support me in court to claim recompense for road traffic accidents**

**Base : All respondents**

Total	Speed of accident			At fault			Estimated compensation		
	10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
<b>Base</b>									
1003	263	413	305	137	721	83*	129	431	67*
Strongly agree	239 24%	68 26% <b>b</b>	82 20%	83 27% <b>B</b>	30 22%	177 25%	24 29%	116 27%	32 48% <b>GH</b>
Tend to agree	479 48%	111 42%	221 54% <b>AC</b>	138 45%	72 53%	334 46%	40 48%	212 49% <b>I</b>	21 31%
Tend to disagree	217 22%	59 22%	89 22%	67 22%	23 17%	162 22%	17 20%	83 19%	11 16%
Strongly disagree	41 4%	15 6%	13 3%	11 4%	7 5%	29 4%	1 1%	14 3%	1 1%
Don't know	27 3%	10 4%	8 2%	6 2%	5 4%	19 3%	1 1%	6 1%	2 3%
NET: Agree	718 72%	179 68%	303 73%	221 72%	102 74%	511 71%	64 77%	86 76% <b>G</b>	53 79% <b>g</b>
NET: Disagree	258 26%	74 28%	102 25%	78 26%	30 22%	191 26%	18 22%	38 29% <b>I</b>	12 18%
<b>TOTAL</b>	1003 100%	263 100%	413 100%	305 100%	137 100%	721 100%	83 100%	129 100%	67 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
\* small base

## RTA Research

Table 3

**Q1\_3. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I know how the procedures to claim compensation for road traffic accidents work**

**Base : All respondents**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Strongly agree	<b>169</b> <b>17%</b>	91 19%	78 15%	14 12%	72 21% <b>Cf</b>	38 16%	26 14%	19 18%	86 18%	64 15%	19 18%	24 18% <b>o</b>	28 14%	38 15%	62 23% <b>LMOp</b>	7 9%	7 12%	3 21%
Tend to agree	<b>427</b> <b>43%</b>	230 47% <b>B</b>	197 38%	43 37%	143 41%	99 41%	94 50% <b>CDe</b>	48 44%	186 40%	193 45%	48 44%	63 47%	84 42%	106 42%	110 41%	31 40%	29 51%	4 29%
Tend to disagree	<b>281</b> <b>28%</b>	121 25%	160 31% <b>A</b>	39 34% <b>F</b>	95 27%	76 32% <b>F</b>	42 22%	29 27%	134 29%	118 28%	29 27%	29 22%	53 27%	75 29%	75 28%	29 38% <b>KI</b>	16 28%	4 29%
Strongly disagree	<b>86</b> <b>9%</b>	34 7%	52 10% <b>a</b>	13 11% <b>g</b>	29 8%	21 9%	18 10%	5 5%	42 9%	39 9%	5 5%	8 6%	27 14% <b>KNp</b>	23 9% <b>n</b>	14 5%	9 12% <b>N</b>	3 5%	2 14%
Don't know	<b>40</b> <b>4%</b>	12 2%	28 5% <b>A</b>	7 6%	11 3%	7 3%	8 4%	7 6%	18 4%	15 3%	7 6%	10 7% <b>No</b>	7 4%	13 5% <b>n</b>	6 2%	1 1%	2 4%	1 7%
NET: Agree	<b>596</b> <b>59%</b>	321 66% <b>B</b>	275 53%	57 49%	215 61% <b>C</b>	137 57%	120 64% <b>C</b>	67 62% <b>c</b>	272 58%	257 60%	67 62%	87 65% <b>O</b>	112 56%	144 56%	172 64% <b>ImO</b>	38 49%	36 63%	7 50%
NET: Disagree	<b>367</b> <b>37%</b>	155 32%	212 41% <b>A</b>	52 45% <b>dFG</b>	124 35%	97 40% <b>f</b>	60 32%	34 31%	176 38%	157 37%	34 31%	37 28%	80 40% <b>K</b>	98 38% <b>K</b>	89 33%	38 49% <b>KmNp</b>	19 33%	6 43%
<b>TOTAL</b>	<b>1003</b> <b>100%</b>	<b>488</b> <b>100%</b>	<b>515</b> <b>100%</b>	<b>116</b> <b>100%</b>	<b>350</b> <b>100%</b>	<b>241</b> <b>100%</b>	<b>188</b> <b>100%</b>	<b>108</b> <b>100%</b>	<b>466</b> <b>100%</b>	<b>429</b> <b>100%</b>	<b>108</b> <b>100%</b>	<b>134</b> <b>100%</b>	<b>199</b> <b>100%</b>	<b>255</b> <b>100%</b>	<b>267</b> <b>100%</b>	<b>77</b> <b>100%</b>	<b>57</b> <b>100%</b>	<b>14</b> <b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing



### RTA Research

Table 3

**Q1\_3. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I know how the procedures to claim compensation for road traffic accidents work**

**Base : All respondents**

	Total	Had an injury							Sought medical advice		Sought legal advice			
		No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychologic al consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Strongly agree	169 17%	35 12%	134 19%A	73 18%A	68 20%A	62 19%A	39 32%ABCDEM	34 26%AbCeM	22 16%	121 20%I	48 12%	43 23%L	63 22%L	63 12%
Tend to agree	427 43%	123 41%F	304 43%F	183 45%F	139 40%f	141 43%F	37 31%	50 39%	67 50%adFg	257 43%	170 41%	83 44%	142 51%L	202 38%
Tend to disagree	281 28%	93 31%am	188 27%	104 26%	102 29%	87 27%	36 30%	33 26%	30 22%	154 26%	127 31%h	50 27%K	51 18%	180 34%jK
Strongly disagree	86 9%	27 9%	59 8%	35 9%	29 8%	26 8%	7 6%	8 6%	13 10%	41 7%	45 11%H	8 4%	15 5%	63 12%JK
Don't know	40 4%	21 7%BCDEFM	19 3%	10 2%	10 3%	9 3%	2 2%	4 3%	3 2%	18 3%	22 5%h	4 2%	10 4%	26 5%
NET: Agree	596 59%	158 53%	438 62%A	256 63%A	207 59%a	203 62%A	76 63%a	84 65%A	89 66%A	378 64%I	218 53%	126 67%L	205 73%L	265 50%
NET: Disagree	367 37%	120 40%	247 35%	139 34%	131 38%	113 35%	43 36%	41 32%	43 32%	195 33%	172 42%H	58 31%k	66 23%	243 46%JK
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>591</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l

## RTA Research

Table 3

**Q1\_3. These questions are about trust and information. To what extent, if at all, do you agree or disagree with:  
I know how the procedures to claim compensation for road traffic accidents work**

**Base : All respondents**

Total	Speed of accident			At fault			Estimated compensation		
	10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
<b>Base</b>									
<b>1003</b>	263	413	305	137	721	83*	129	431	67*
Strongly agree	169 17%	39 15%	62 15%	63 21% <b>aB</b>	19 14%	130 18%	13 16%	17 13%	23 34% <b>GH</b>
Tend to agree	427 43%	116 44%	178 43%	124 41%	62 45%	299 41%	45 54% <b>E</b>	49 38%	22 48% <b>GI</b>
Tend to disagree	281 28%	69 26%	119 29%	88 29%	33 24%	206 29%	21 25%	44 34% <b>H</b>	16 24%
Strongly disagree	86 9%	22 8%	43 10% <b>c</b>	20 7%	16 12% <b>F</b>	59 8%	3 4%	16 12% <b>H</b>	4 6%
Don't know	40 4%	17 6% <b>Bc</b>	11 3%	10 3%	7 5%	27 4%	1 1%	3 2%	2 3%
NET: Agree	596 59%	155 59%	240 58%	187 61%	81 59%	429 60%	58 70% <b>e</b>	66 51%	45 67% <b>G</b>
NET: Disagree	367 37%	91 35%	162 39%	108 35%	49 36%	265 37%	24 29%	60 47% <b>HI</b>	20 30%
<b>TOTAL</b>	<b>1003</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>67</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
\* small base

## RTA Research

Table 4

**Q1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with the following statements? - Summary**

**Base : All respondents**

	I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents	I know where to find solicitors who could support me in court to claim recompense for road traffic accidents	I know how the procedures to claim compensation for road traffic accidents work
<b>Base</b>	1003	1003	1003
Strongly agree	345 34%	239 24%	169 17%
Tend to agree	539 54%	479 48%	427 43%
Tend to disagree	87 9%	217 22%	281 28%
Strongly disagree	19 2%	41 4%	86 9%
Don't know	13 1%	27 3%	40 4%
NET: Agree	884 88%	718 72%	596 59%
NET: Disagree	106 11%	258 26%	367 37%
<b>TOTAL</b>	<b>1003</b> <b>100%</b>	<b>1003</b> <b>100%</b>	<b>1003</b> <b>100%</b>

## RTA Research

Table 5  
**Q2\_1. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 Your insurance provider in a road traffic accident where it is not your fault**

**Base : All respondents**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Trust to a great extent	<b>265</b>	141	124	36	95	59	45	30	131	104	30	36	57	63	75	21	9	4
	<b>26%</b>	<b>29%<sup>b</sup></b>	<b>24%</b>	<b>31%</b>	<b>27%</b>	<b>24%</b>	<b>24%</b>	<b>28%</b>	<b>28%</b>	<b>24%</b>	<b>28%</b>	<b>27%</b>	<b>29%<sup>p</sup></b>	<b>25%</b>	<b>28%<sup>p</sup></b>	<b>27%</b>	<b>16%</b>	<b>29%</b>
Trust to some extent	<b>574</b>	264	310	57	200	147	104	66	257	251	66	84	111	147	157	39	31	5
	<b>57%</b>	<b>54%</b>	<b>60%<sup>a</sup></b>	<b>49%</b>	<b>57%</b>	<b>61%<sup>c</sup></b>	<b>55%</b>	<b>61%<sup>c</sup></b>	<b>55%</b>	<b>59%</b>	<b>61%</b>	<b>63%<sup>o</sup></b>	<b>56%</b>	<b>58%</b>	<b>59%</b>	<b>51%</b>	<b>54%</b>	<b>36%</b>
Do not trust at all	<b>131</b>	72	59	16	40	30	34	11	56	64	11	14	27	32	28	13	13	4
	<b>13%</b>	<b>15%</b>	<b>11%</b>	<b>14%</b>	<b>11%</b>	<b>12%</b>	<b>18%<sup>Dg</sup></b>	<b>10%</b>	<b>12%</b>	<b>15%</b>	<b>10%</b>	<b>10%</b>	<b>14%</b>	<b>13%</b>	<b>10%</b>	<b>17%</b>	<b>23%<sup>KIMN</sup></b>	<b>29%</b>
Don't know	<b>33</b>	11	22	7	15	5	5	1	22	10	1	-	4	13	7	4	4	1
	<b>3%</b>	<b>2%</b>	<b>4%<sup>a</sup></b>	<b>6%<sup>eG</sup></b>	<b>4%<sup>g</sup></b>	<b>2%</b>	<b>3%</b>	<b>1%</b>	<b>5%<sup>ij</sup></b>	<b>2%</b>	<b>1%</b>	-	<b>2%</b>	<b>5%<sup>KI</sup></b>	<b>3%<sup>k</sup></b>	<b>5%<sup>K</sup></b>	<b>7%<sup>KIn</sup></b>	<b>7%</b>
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/ij - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 5  
**Q2\_1. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 Your insurance provider in a road traffic accident where it is not your fault**

Base : All respondents

Total	Had an injury								Sought medical advice		Sought legal advice			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Trust to a great extent	265 26%	63 21%	202 29%A	111 27%a	88 25%	90 28%a	47 39%ABCDE	49 38%ABCDE	45 33%Ad	179 30%l	86 21%	63 34%L	93 33%L	109 20%
Trust to some extent	574 57%	175 59%GM	399 57%gm	231 57%gm	215 62%FGM	190 58%GM	61 50%	62 48%	65 48%	327 55%	247 60%	102 54%	154 55%	318 60%
Do not trust at all	131 13%	50 17%BDeF	81 12%	54 13%	39 11%	39 12%	10 8%	15 12%	19 14%	69 12%	62 15%	22 12%	30 11%	79 15%
Don't know	33 3%	11 4%	22 3%	9 2%	6 2%	6 2%	3 2%	3 2%	6 4% <b>d</b>	16 3%	17 4%	1 1%	4 1%	28 5%JK
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>591</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l

## RTA Research

Table 5  
**Q2\_1. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 Your insurance provider in a road traffic accident where it is not your fault**

**Base : All respondents**

	Total	Speed of accident			At fault			Estimated compensation		
		10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
<b>Base</b>	<b>1003</b>	263	413	305	137	721	83*	129	431	67*
Trust to a great extent	265	76	98	86	38	194	21	22	136	30
	26%	29%	24%	28%	28%	27%	25%	17%	32%G	45%GH
Trust to some extent	574	142	250	169	70	421	50	79	241	33
	57%	54%	61%a	55%	51%	58%	60%	61%	56%	49%
Do not trust at all	131	37	53	40	20	88	11	21	46	4
	13%	14%	13%	13%	15%	12%	13%	16%hI	11%	6%
Don't know	33	8	12	10	9	18	1	7	8	-
	3%	3%	3%	3%	7%Ef	2%	1%	5%HI	2%	-
<b>TOTAL</b>	<b>1003</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
 \* small base

## RTA Research

Table 6  
**Q2\_2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 Your insurance provider in a road traffic accident where it is your fault**

**Base : All respondents**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Trust to a great extent	182	101	81	22	61	48	26	25	83	74	25	30	35	42	52	10	12	1
	18%	21%B	16%	19%	17%	20%f	14%	23%F	18%	17%	23%	22%o	18%	16%	19%	13%	21%	7%
Trust to some extent	582	267	315	58	207	138	115	64	265	253	64	77	110	147	160	48	34	6
	58%	55%	61%A	50%	59%c	57%	61%c	59%	57%	59%	59%	57%	55%	58%	60%	62%	60%	43%
Do not trust at all	170	92	78	19	57	45	35	14	76	80	14	22	43	42	35	13	8	7
	17%	19%	15%	16%	16%	19%	19%	13%	16%	19%	13%	16%	22%N	16%	13%	17%	14%	50%
Don't know	69	28	41	17	25	10	12	5	42	22	5	5	11	24	20	6	3	-
	7%	6%	8%	15%DEFG	7%	4%	6%	5%	9%i	5%	5%	4%	6%	9%K	7%	8%	5%	-
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 6  
**Q2\_2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 Your insurance provider in a road traffic accident where it is your fault**

Base : All respondents

	Had an injury								Sought medical advice		Sought legal advice			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Trust to a great extent	<b>182</b> <b>18%</b>	43 14%	139 <b>20%A</b>	69 17%	70 <b>20%a</b>	57 18%	32 <b>26%AbCEM</b>	36 <b>28%ABCdEM</b>	21 16%	118 <b>20%i</b>	64 16%	55 <b>29%kL</b>	62 <b>22%L</b>	65 12%
Trust to some extent	<b>582</b> <b>58%</b>	177 <b>59%FG</b>	405 <b>58%Fg</b>	250 <b>62%FG</b>	199 <b>57%f</b>	190 <b>58%Fg</b>	58 48%	63 49%	84 <b>62%FG</b>	343 58%	239 58%	98 52%	161 57%	323 <b>60%J</b>
Do not trust at all	<b>170</b> <b>17%</b>	56 19%	114 16%	66 16%	61 18%	59 18%	21 17%	21 16%	20 15%	94 16%	76 18%	27 14%	40 14%	103 <b>19%k</b>
Don't know	<b>69</b> <b>7%</b>	23 8%	46 7%	20 5%	18 5%	19 6%	10 8%	9 7%	10 7%	36 6%	33 8%	8 4%	18 6%	43 <b>8%j</b>
<b>TOTAL</b>	<b>1003</b> <b>100%</b>	<b>299</b> <b>100%</b>	<b>704</b> <b>100%</b>	<b>405</b> <b>100%</b>	<b>348</b> <b>100%</b>	<b>325</b> <b>100%</b>	<b>121</b> <b>100%</b>	<b>129</b> <b>100%</b>	<b>135</b> <b>100%</b>	<b>591</b> <b>100%</b>	<b>412</b> <b>100%</b>	<b>188</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>534</b> <b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l



## RTA Research

Table 6  
**Q2\_2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 Your insurance provider in a road traffic accident where it is your fault**

**Base : All respondents**

	Total	Speed of accident			At fault			Estimated compensation		
		10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
<b>Base</b>	<b>1003</b>	263	413	305	137	721	83*	129	431	67*
Trust to a great extent	<b>182</b>	47	76	54	29	128	17	21	91	21
	<b>18%</b>	18%	18%	18%	21%	18%	20%	16%	21%	31% <b>Gh</b>
Trust to some extent	<b>582</b>	149	240	182	78	423	50	73	253	31
	<b>58%</b>	57%	58%	60%	57%	59%	60%	57%	59% <b>i</b>	46%
Do not trust at all	<b>170</b>	43	74	52	20	120	15	25	67	13
	<b>17%</b>	16%	18%	17%	15%	17%	18%	19%	16%	19%
Don't know	<b>69</b>	24	23	17	10	50	1	10	20	2
	<b>7%</b>	9% <b>b</b>	6%	6%	7% <b>F</b>	7% <b>F</b>	1%	8%	5%	3%
<b>TOTAL</b>	<b>1003</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
 \* small base

## RTA Research

Table 7  
**Q2\_3. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 The insurance provider of the other party involved where the road traffic accident is not your fault**

**Base : All respondents**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Trust to a great extent	126 13%	75 15%B	51 10%	21 18%EFG	62 18%EFG	18 7%	19 10%	6 6%	83 18%IJ	37 9%	6 6%	29 22%LMNOp	24 12%	24 9%	37 14%o	5 6%	6 11%	1 7%
Trust to some extent	441 44%	212 43%	229 44%	55 47%F	156 45%F	122 51%FG	66 35%	42 39%	211 45%	188 44%	42 39%	58 43%	83 42%	114 45%	120 45%	40 52%p	21 37%	5 36%
Do not trust at all	389 39%	186 38%	203 39%	33 28%	114 33%	91 38%c	95 51%CCDE	56 52%CDE	147 32%	186 43%H	56 52%H	46 34%	84 42%	100 39%	97 36%	28 36%	26 46%	8 57%
Don't know	47 5%	15 3%	32 6%A	7 6%	18 5%	10 4%	8 4%	4 4%	25 5%	18 4%	4 4%	1 1%	8 4%k	17 7%K	13 5%K	4 5%K	4 7%K	-
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 7  
**Q2\_3. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:**  
**The insurance provider of the other party involved where the road traffic accident is not your fault**

**Base : All respondents**

Total	Had an injury								Sought medical advice		Sought legal advice			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Trust to a great extent	<b>126</b> 13%	24 8%	102 14%A	47 12%	48 14%A	46 14%A	34 28%ABCDEM	32 25%ABCDEM	13 10%	93 16%I	33 8%	44 23%kL	47 17%L	35 7%
Trust to some extent	<b>441</b> 44%	133 44%	308 44%	175 43%	149 43%	147 45%	45 37%	56 43%	59 44%	269 46%	172 42%	78 41%	141 50%jL	222 42%
Do not trust at all	<b>389</b> 39%	124 41%G	265 38%g	170 42%fg	138 40%G	119 37%	40 33%	38 29%	57 42%G	206 35%	183 44%H	66 35%	86 31%	237 44%JK
Don't know	<b>47</b> 5%	18 6%cf	29 4%	13 3%	13 4%	13 4%	2 2%	3 2%	6 4%	23 4%	24 6%	-	7 2%J	40 7%JK
<b>TOTAL</b>	<b>1003</b> 100%	<b>299</b> 100%	<b>704</b> 100%	<b>405</b> 100%	<b>348</b> 100%	<b>325</b> 100%	<b>121</b> 100%	<b>129</b> 100%	<b>135</b> 100%	<b>591</b> 100%	<b>412</b> 100%	<b>188</b> 100%	<b>281</b> 100%	<b>534</b> 100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l

## RTA Research

Table 7  
**Q2\_3. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:**  
**The insurance provider of the other party involved where the road traffic accident is not your fault**

**Base : All respondents**

	Total	Speed of accident			At fault			Estimated compensation		
		10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
Base	1003	263	413	305	137	721	83*	129	431	67*
Trust to a great extent	126	23	48	52	10	94	17	6	77	13
	13%	9%	12%	17% <b>AB</b>	7%	13% <b>d</b>	20% <b>De</b>	5%	18% <b>G</b>	19% <b>G</b>
Trust to some extent	441	96	187	151	65	321	32	51	201	27
	44%	37%	45% <b>A</b>	50% <b>A</b>	47%	45%	39%	40%	47%	40%
Do not trust at all	389	131	162	90	51	277	33	62	143	27
	39%	50% <b>BC</b>	39% <b>C</b>	30%	37%	38%	40%	48% <b>H</b>	33%	40%
Don't know	47	13	16	12	11	29	1	10	10	-
	5%	5%	4%	4%	8% <b>EF</b>	4%	1%	8% <b>HI</b>	2%	-
<b>TOTAL</b>	<b>1003</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
 \* small base

## RTA Research

Table 8  
**Q2\_4. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 The insurance provider of the other party involved where the road traffic accident is your fault**

**Base : All respondents**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Trust to a great extent	113	60	53	16	61	21	12	3	77	33	3	26	19	27	33	5	2	1
	11%	12%	10%	14% <b>FG</b>	17% <b>EFG</b>	9% <b>G</b>	6%	3%	17% <b>IJ</b>	8% <b>j</b>	3%	19% <b>LMnOP</b>	10%	11% <b>p</b>	12% <b>p</b>	6%	4%	7%
Trust to some extent	450	216	234	52	166	114	71	47	218	185	47	60	89	110	120	41	25	5
	45%	44%	45%	45%	47% <b>F</b>	47% <b>F</b>	38%	44%	47%	43%	44%	45%	45%	43%	45%	53%	44%	36%
Do not trust at all	376	188	188	38	101	97	90	50	139	187	50	41	79	97	100	27	24	8
	37%	39%	37%	33%	29%	40% <b>D</b>	48% <b>CD</b>	46% <b>CD</b>	30%	44% <b>H</b>	46% <b>H</b>	31%	40% <b>k</b>	38%	37%	35%	42%	57%
Don't know	64	24	40	10	22	9	15	8	32	24	8	7	12	21	14	4	6	-
	6%	5%	8% <b>a</b>	9% <b>e</b>	6%	4%	8% <b>e</b>	7%	7%	6%	7%	5%	6%	8%	5%	5%	11%	-
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 8  
**Q2\_4. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 The insurance provider of the other party involved where the road traffic accident is your fault**

Base : All respondents

	Had an injury								Sought medical advice		Sought legal advice			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Trust to a great extent	113 11%	24 8%	89 13%A	40 10%	40 11%	43 13%A	33 27%ABCDEM	31 24%ABCDEM	12 9%	84 14%I	29 7%	37 20%L	43 15%L	33 6%
Trust to some extent	450 45%	127 42%	323 46%	190 47%f	156 45%	151 46%	46 38%	56 43%	59 44%	278 47%i	172 42%	93 49%	124 44%	233 44%
Do not trust at all	376 37%	124 41%bG	252 36%g	156 39%G	134 39%G	114 35%	40 33%	36 28%	53 39%g	195 33%	181 44%H	53 28%	98 35%	225 42%JK
Don't know	64 6%	24 8%cF	40 6%f	19 5%	18 5%f	17 5%f	2 2%	6 5%	11 8%F	34 6%	30 7%	5 3%	16 6%	43 8%J
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>591</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l

## RTA Research

Table 8  
**Q2\_4. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation:  
 The insurance provider of the other party involved where the road traffic accident is your fault**

**Base : All respondents**

	Total	Speed of accident			At fault			Estimated compensation		
		10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)
<b>Base</b>	<b>1003</b>	263	413	305	137	721	83*	129	431	67*
Trust to a great extent	113	17	42	51	11	84	13	6	68	13
	11%	6%	10% <b>a</b>	17% <b>AB</b>	8%	12%	16% <b>d</b>	5%	16% <b>G</b>	19% <b>G</b>
Trust to some extent	450	98	189	152	60	327	42	59	208	28
	45%	37%	46% <b>A</b>	50% <b>A</b>	44%	45%	51%	46%	48%	42%
Do not trust at all	376	121	162	88	56	264	27	54	140	24
	37%	46% <b>bC</b>	39% <b>C</b>	29%	41%	37%	33%	42% <b>h</b>	32%	36%
Don't know	64	27	20	14	10	46	1	10	15	2
	6%	10% <b>BC</b>	5%	5%	7% <b>F</b>	6% <b>f</b>	1%	8% <b>H</b>	3%	3%
<b>TOTAL</b>	<b>1003</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
 \* small base

## RTA Research

Table 9

**Q2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in each of the situations below? - Summary**

**Base : All respondents**

	Your insurance provider in a road traffic accident where it is not your fault	Your insurance provider in a road traffic accident where it is your fault	The insurance provider of the other party involved where the road traffic accident is not your fault	The insurance provider of the other party involved where the road traffic accident is your fault
<b>Base</b>	1003	1003	1003	1003
Trust to a great extent	265 26%	182 18%	126 13%	113 11%
Trust to some extent	574 57%	582 58%	441 44%	450 45%
Do not trust at all	131 13%	170 17%	389 39%	376 37%
Don't know	33 3%	69 7%	47 5%	64 6%
<b>TOTAL</b>	<b>1003</b> <b>100%</b>	<b>1003</b> <b>100%</b>	<b>1003</b> <b>100%</b>	<b>1003</b> <b>100%</b>



## RTA Research

Table 10

### S1. Have you had a road traffic accident in the past five years?

Base : All respondents

Total	Gender		Age					Age Grouped			Region							
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)	
<b>Base</b>																		
1003	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**	
Yes, only one	915	435	480	108	302	227	180	98	410	407	98	118	179	233	249	73	50	13
91%	89%	93%A	93%d	86%	94%D	96%Dg	91%	88%	95%H	91%	88%	90%	91%	93%k	95%	88%	93%	
Yes, more than one	88	53	35	8	48	14	8	10	56	22	10	16	20	22	18	4	7	1
9%	11%B	7%	7%	14%cEF	6%	4%	9%f	12%l	5%	9%	12%n	10%	9%	7%	5%	12%	7%	
<b>TOTAL</b>																		
1003	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77	57	14	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 11

### S2. Have any of your road traffic accidents in the past five years resulted in an emotional or physical injury?

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)	
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
No	<b>299</b>	147	152	25	78	60	73	63	103	133	63	34	59	99	62	28	12	5
	<b>30%</b>	30%	30%	22%	22%	25%	<b>39%<sup>CDE</sup></b>	<b>58%<sup>CDEF</sup></b>	22%	<b>31%<sup>H</sup></b>	<b>58%<sup>HI</sup></b>	25%	30%	<b>39%<sup>KLNP</sup></b>	23%	<b>36%<sup>kNp</sup></b>	21%	36%
Yes, only one	<b>658</b>	315	343	87	244	175	110	42	331	285	42	94	132	144	190	49	42	7
	<b>66%</b>	65%	67%	<b>75%<sup>FG</sup></b>	<b>70%<sup>FG</sup></b>	<b>73%<sup>FG</sup></b>	<b>59%<sup>G</sup></b>	39%	<b>71%<sup>J</sup></b>	<b>66%<sup>J</sup></b>	39%	<b>70%<sup>M</sup></b>	<b>66%<sup>M</sup></b>	56%	<b>71%<sup>M</sup></b>	64%	<b>74%<sup>M</sup></b>	50%
Yes, more than one	<b>46</b>	26	20	4	28	6	5	3	32	11	3	6	8	12	15	-	3	2
	<b>5%</b>	5%	4%	3%	<b>8%<sup>cEFg</sup></b>	2%	3%	3%	<b>7%<sup>I</sup></b>	3%	3%	<b>4%<sup>o</sup></b>	<b>4%<sup>o</sup></b>	<b>5%<sup>o</sup></b>	<b>6%<sup>O</sup></b>	-	<b>5%<sup>O</sup></b>	14%
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 12  
**Q3. What were the emotional/psychological or physical consequences of the road traffic accident/your most recent road traffic accident?**

Base : All who had an injury as consequence of the RTA

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>704</b>	341	363	91*	272	181	115	45*	363	296	45*	100	140	156	205	49*	45*	9**
Whiplash resulting in neck or back pain	405	184	221	48	148	110	76	23	196	186	23	41	84	91	133	21	28	7
	58%	54%	61%a	53%	54%	61%	66%cdg	51%	54%	63%h	51%	41%	60%ko	58%ko	65%ko	43%	62%ko	78%
Emotional and psychological consequences	348	155	193	49	135	89	56	19	184	145	19	44	80	83	99	22	17	3
	49%	45%	53%A	54%	50%	49%	49%	42%	51%	49%	42%	44%	57%kp	53%p	48%	45%	38%	33%
Scratches and / or bruises	325	180	145	39	144	81	43	18	183	124	18	59	60	66	93	23	20	4
	46%	53%B	40%	43%	53%ceF	45%	37%	40%	50%i	42%	40%	59%LMN	43%	42%	45%	47%	44%	44%
Hospitalisation	121	68	53	17	66	27	8	3	83	35	3	26	23	23	6	6	6	4
	17%	20%b	15%	19%Fg	24%EFG	15%F	7%	7%	23%j	12%	7%	26%IMNop	16%	15%	16%	13%	13%	44%
Broken bones	116	68	48	17	61	20	16	2	78	36	2	23	16	24	30	12	8	3
	16%	20%B	13%	19%eG	22%EFG	11%	14%g	4%	21%j	12%	4%	23%Ln	11%	15%	15%	24%Ln	18%	33%
Damage to internal organs	27	14	13	6	18	3	-	-	24	6	-	10	4	6	5	1	-	1
	4%	4%	4%	7%EFG	7%EFG	2%	-	-	7%l	1%	-	10%LMNoP	3%	4%	2%	2%	-	11%
Other physical consequence	27	9	18	1	4	11	9	2	5	20	2	3	10	2	8	1	2	1
	4%	3%	5%	1%	1%	6%cd	8%CD	4%	1%	7%h	4%	3%	7%M	1%	4%	2%	4%	11%
None of the above	8	5	3	1	3	-	1	3	4	1	3	2	2	2	1	-	1	-
	1%	1%	1%	1%	1%	-	1%	7%cDEF	1%	*	7%hI	2%	1%	1%	*	-	2%	-
NET: ONLY whiplash	135	56	79	13	39	44	31	8	52	75	8	11	29	33	39	11	10	2
	19%	16%	22%a	14%	14%	24%cd	27%CD	18%	14%	25%h	18%	11%	21%k	21%k	19%k	22%k	22%	22%
NET: whiplash AND emotional/ psychological consequence ONLY (not excl. scratches)	132	54	78	19	46	33	26	8	65	59	8	9	31	29	52	3	8	-
	19%	16%	21%a	21%	17%	18%	23%	18%	18%	20%	18%	9%	22%ko	19%ko	25%ko	6%	18%o	-
NET: whiplash AND hospitalisation or broken bones or damage to internal organs (not excluding emotional damage or scratches)	73	38	35	9	44	10	8	2	53	18	2	13	11	18	20	3	3	5
	10%	11%	10%	10%	16%EFG	6%	7%	4%	15%ij	6%	4%	13%	8%	12%	10%	6%	7%	56%
NET: whiplash and emotional/ psychological consequence ONLY (excluding hospitalised or broken bones or damage to internal organs)	187	87	100	26	64	50	35	12	90	85	12	17	39	40	70	7	14	-
	27%	26%	28%	29%	24%	28%	30%	27%	25%	29%	27%	17%	28%ko	26%	34%kmo	14%	31%ko	-
<b>TOTAL</b>	<b>1377</b>	<b>683</b>	<b>694</b>	<b>178</b>	<b>579</b>	<b>341</b>	<b>209</b>	<b>70</b>	<b>757</b>	<b>550</b>	<b>70</b>	<b>208</b>	<b>279</b>	<b>297</b>	<b>402</b>	<b>86</b>	<b>82</b>	<b>23</b>
	196%	200%	191%	196%	213%	188%	182%	156%	209%	186%	156%	208%	199%	190%	196%	176%	182%	256%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing



## RTA Research

Table 12

### Q3. What were the emotional/psychological or physical consequences of the road traffic accident/your most recent road traffic accident?

Base : All who had an injury as consequence of the RTA

	Total	Speed of accident			Estimated compensation			Sought medical advice		Sought legal advice		
		10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	No compensation (d)	£0.01 - £4999.99 (e)	More than £5000.00 (f)	Sought medical advice (g)	Not sought medical advice (h)	Sought legal advice but didn't take legal action (i)	Sought legal advice and took legal action (j)	Not sought legal advice (k)
<b>Base</b>	<b>704</b>	130	295	262	129	431	67*	564	140	169	257	278
Whiplash resulting in neck or back pain	405 58%	85 65%b	164 56%	151 58%	51 40%	273 63%D	39 58%D	362 64%H	43 31%	92 54%	184 72%lK	129 46%
Emotional and psychological consequences	348 49%	64 49%	138 47%	140 53%	60 47%	199 46%	48 72%DE	271 48%	77 55%	97 57%K	131 51%k	120 43%
Scratches and / or bruises	325 46%	36 28%	137 46%A	142 54%Ab	57 44%	196 45%	35 52%	270 48%h	55 39%	87 51%K	123 48%	115 41%
Hospitalisation	121 17%	10 8%	34 12%	74 28%AB	11 9%	72 17%D	32 48%DE	116 21%H	5 4%	36 21%K	60 23%K	25 9%
Broken bones	116 16%	5 4%	37 13%A	73 28%AB	12 9%	72 17%D	22 33%DE	111 20%H	5 4%	36 21%K	48 19%K	32 12%
Damage to internal organs	27 4%	1 1%	7 2%	18 7%AB	2 2%	17 4%	8 12%DE	25 4%h	2 1%	12 7%jK	8 3%	7 3%
Other physical consequence	27 4%	12 9%BC	11 4%C	2 1%	6 5%e	8 2%	7 10%E	22 4%	5 4%	3 2%	12 5%	12 4%
None of the above	8 1%	4 3%C	3 1%	-	2 2%	5 1%	-	3 1%	5 4%G	-	-	8 3%J
NET: ONLY whiplash	135 19%	41 32%BC	60 20%C	31 12%	23 18%f	90 21%F	5 7%	118 21%H	17 12%	18 11%	59 23%l	58 21%l
NET: whiplash AND emotional/ psychological consequence ONLY (not incl. scratches)	132 19%	26 20%	60 20%	46 18%	14 11%	91 21%D	12 18%	115 20%H	17 12%	40 24%K	54 21%K	38 14%
NET: whiplash AND hospitalisation or broken bones or damage to internal organs (not excluding emotional damage or scratches)	73 10%	5 4%	14 5%	53 20%AB	6 5%	44 10%d	19 28%DE	71 13%H	2 1%	21 12%K	38 15%K	14 5%
NET: whiplash and emotional/ psychological consequence or scratches ONLY (excluding hospitalised or broken bones or damage to internal organs)	187 27%	33 25%	87 29%	66 25%	21 16%	134 31%Df	13 19%	164 29%H	23 16%	52 31%K	80 31%K	55 20%
<b>TOTAL</b>	<b>1377</b> <b>196%</b>	<b>217</b> <b>167%</b>	<b>531</b> <b>180%</b>	<b>600</b> <b>229%</b>	<b>201</b> <b>156%</b>	<b>842</b> <b>195%</b>	<b>191</b> <b>285%</b>	<b>1180</b> <b>209%</b>	<b>197</b> <b>141%</b>	<b>363</b> <b>215%</b>	<b>566</b> <b>220%</b>	<b>448</b> <b>161%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h - i/j/k  
\* small base

### RTA Research

Table 13  
**Q4. Thinking about the road traffic accident/ your most recent road traffic accident, at what speed were you driving when the accident occurred?**

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
10 mph or slower	263 26%	109 22%	154 30%A	15 13%	55 16%	65 27%CD	71 38%CDE	57 53%CDEF	70 15%	136 32%H	57 53%HI	24 18%	67 34%KNP	77 30%Knp	63 24%	19 25%	11 19%	2 14%
Between 11 and 20 mph	161 16%	78 16%	83 16%	19 16%	50 14%	33 14%	37 20%e	22 20%	69 15%	70 16%	22 20%	22 16%	35 18%	40 16%	40 15%	11 14%	10 18%	3 21%
Between 21 and 30 mph	252 25%	116 24%	136 26%	37 32%FG	96 27%G	64 27%G	40 21%	15 14%	133 29%J	104 24%J	15 14%	34 25%L	30 15%	62 24%L	88 33%LMP	22 29%L	10 18%	6 43%
Between 31 and 40 mph	199 20%	108 22%b	91 18%	27 23%fg	85 24%FG	53 22%fg	28 15%G	6 6%	112 24%J	81 19%J	6 6%	26 19%	41 21%	46 18%	50 19%	14 18%	20 35%KLMNO	2 14%
Between 41 and 50 mph	78 8%	48 10%B	30 6%	9 8%	38 11%Fg	19 8%f	7 4%	5 5%	47 10%lj	26 6%	5 5%	17 13%MN	17 9%	17 7%	16 6%	7 9%	3 5%	1 7%
Faster than 50 mph	28 3%	21 4%B	7 1%	4 3%f	15 4%F	5 2%	1 1%	3 3%	19 4%l	6 1%	3 3%	6 4%	5 3%	8 3%	5 2%	2 3%	2 4%	-
Don't know	22 2%	8 2%	14 3%	5 4%EG	11 3%eg	2 1%	4 2%	-	16 3%lj	6 1%	-	5 4%	4 2%	5 2%	5 3%	2 3%	1 2%	-
NET: Between 11 and 30 mph	413 41%	194 40%	219 43%	56 48%G	146 42%	97 40%	77 41%	37 34%	202 43%j	174 41%	37 34%	56 42%l	65 33%	102 40%	128 48%Lmp	33 43%	20 35%	9 64%
NET: Between 31 and 50 mph	277 28%	156 32%B	121 23%	36 31%FG	123 35%FG	72 30%FG	35 19%g	11 10%	159 34%J	107 25%J	11 10%	43 32%	58 29%	63 25%	66 27%	21 27%	23 40%MN	3 21%
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 13

**Q4. Thinking about the road traffic accident/ your most recent road traffic accident, at what speed were you driving when the accident occurred?**

**Base : All respondents**

	Total	Had an injury						At fault			Estimated compensation			
		Had any emotional or physical injury (a)	Had whiplash (b)	Had emotional / psychological consequence (c)	Had bruises/ scratches (d)	Hospital ised (e)	Had broken bones/ damage to internal organs (f)	ONLY whiplash (m)	My fault (g)	The other's fault (h)	The fault of both (i)	No compensation (j)	£0.01 - £4999.99 (k)	More than £5000.00 (l)
<b>Base</b>	<b>1003</b>	704	405	348	325	121	129	135	137	721	83*	129	431	67*
10 mph or slower	263 26%	130 18%DEF	85 21%DEF	64 18%DEF	36 11%F	10 8%	5 4%	41 30%ABCDEF	52 38%HI	183 25%i	13 16%	32 25%K	64 15%	13 19%
Between 11 and 20 mph	161 16%	102 14%EF	57 14%eF	44 13%F	46 14%eF	9 7%	8 6%	24 18%EF	26 19%	115 16%	16 19%	24 19%L	65 15%L	4 6%
Between 21 and 30 mph	252 25%	193 27%	107 26%	94 27%	91 28%	25 21%	32 25%	36 27%	26 19%	182 25%	27 33%G	33 26%	122 28%	17 25%
Between 31 and 40 mph	199 20%	173 25% <b>m</b>	108 27% <b>M</b>	93 27% <b>M</b>	93 29% <b>M</b>	46 38% <b>ABCdM</b>	51 40% <b>ABCDM</b>	23 17%	16 12%	156 22% <b>G</b>	13 16%	24 19%	117 27% <b>j</b>	18 27%
Between 41 and 50 mph	78 8%	66 9% <b>M</b>	33 8% <b>m</b>	34 10% <b>M</b>	32 10% <b>M</b>	18 15% <b>aBM</b>	23 18% <b>ABCDM</b>	5 4%	8 6%	56 8%	9 11%	8 6%	41 10%	12 18% <b>JK</b>
Faster than 50 mph	28 3%	23 3%	10 2%	13 4%	17 5% <b>B</b>	10 8% <b>ABCM</b>	8 6% <b>B</b>	3 2%	5 4%	16 2%	3 4%	4 3%	14 3%	3 4%
Don't know	22 2%	17 2%	5 1%	6 2%	10 3% <b>b</b>	3 2%	2 2%	3 2%	4 3%	13 2%	2 2%	4 3%	8 2%	-
NET: Between 11 and 30 mph	413 41%	295 42% <b>EF</b>	164 40% <b>Ef</b>	138 40% <b>Ef</b>	137 42% <b>EF</b>	34 28%	40 31%	60 44% <b>EF</b>	52 38%	297 41%	43 52% <b>Gh</b>	57 44% <b>I</b>	187 43% <b>I</b>	21 31%
NET: Between 31 and 50 mph	277 28%	239 34% <b>M</b>	141 35% <b>M</b>	127 36% <b>M</b>	125 38% <b>M</b>	64 53% <b>ABCDM</b>	74 57% <b>ABCDM</b>	28 21%	24 18%	212 29% <b>G</b>	22 27%	32 25%	158 37% <b>J</b>	30 45% <b>J</b>
<b>TOTAL</b>	<b>1003</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/m - g/h/i - j/k/l  
\* small base

## RTA Research

Table 13

**Q4. Thinking about the road traffic accident/ your most recent road traffic accident, at what speed were you driving when the accident occurred?**

**Base : All respondents**

Total	Sought medical advice		Sought legal advice		
	Sought medical advice (a)	Not sought medical advice (b)	Sought legal advice but didn't take legal action (c)	Sought legal advice and took legal action (d)	Not sought legal advice (e)
<b>Base</b>					
1003	591	412	188	281	534
10 mph or slower	100	163	27	58	178
<b>26%</b>	<b>17%</b>	<b>40%A</b>	<b>14%</b>	<b>21%<sup>c</sup></b>	<b>33%<sup>CD</sup></b>
Between 11 and 20 mph	74	87	26	36	99
<b>16%</b>	<b>13%</b>	<b>21%A</b>	<b>14%</b>	<b>13%</b>	<b>19%D</b>
Between 21 and 30 mph	162	90	55	72	125
<b>25%</b>	<b>27%B</b>	<b>22%</b>	<b>29%</b>	<b>26%</b>	<b>23%</b>
Between 31 and 40 mph	159	40	49	75	75
<b>20%</b>	<b>27%B</b>	<b>10%</b>	<b>26%E</b>	<b>27%E</b>	<b>14%</b>
Between 41 and 50 mph	60	18	21	26	31
<b>8%</b>	<b>10%B</b>	<b>4%</b>	<b>11%E</b>	<b>9%<sup>e</sup></b>	<b>6%</b>
Faster than 50 mph	21	7	6	10	12
<b>3%</b>	<b>4%<sup>b</sup></b>	<b>2%</b>	<b>3%</b>	<b>4%</b>	<b>2%</b>
Don't know	15	7	4	4	14
<b>2%</b>	<b>3%</b>	<b>2%</b>	<b>2%</b>	<b>1%</b>	<b>3%</b>
NET: Between 11 and 30 mph	236	177	81	108	224
<b>41%</b>	<b>40%</b>	<b>43%</b>	<b>43%</b>	<b>38%</b>	<b>42%</b>
NET: Between 31 and 50 mph	219	58	70	101	106
<b>28%</b>	<b>37%B</b>	<b>14%</b>	<b>37%E</b>	<b>36%E</b>	<b>20%</b>
<b>TOTAL</b>					
1003	591	412	188	281	534
<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e

## RTA Research

Table 14

### Q5. Thinking about the road traffic accident / your most recent road traffic accident, who was at fault?

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
It was my fault	137 14%	69 14%	68 13%	13 11%	46 13%	23 10%	32 17% <b>E</b>	23 21% <b>CDE</b>	59 13%	55 13%	23 21% <b>HI</b>	19 14%	21 11%	40 16%	31 12%	11 14%	13 23% <b>LN</b>	2 14%
It was the other driver's fault	721 72%	346 71%	375 73%	83 72%	248 71%	188 78% <b>dFg</b>	128 68%	74 69%	331 71%	316 74%	74 69%	88 66%	150 75% <b>km</b>	173 68%	201 75% <b>Km</b>	59 77% <b>ak</b>	40 70%	10 71%
The fault of both	83 8%	46 9%	37 7%	9 8%	31 9%	18 7%	17 9%	8 7%	40 9%	35 8%	8 7%	16 12%	15 8%	21 8%	22 8%	4 5%	4 7%	1 7%
I am not sure	44 4%	20 4%	24 5%	9 8% <b>EG</b>	20 6% <b>eG</b>	6 2% <b>g</b>	9 5% <b>G</b>	-	29 6% <b>iJ</b>	15 3% <b>J</b>	-	10 7% <b>nP</b>	8 4%	15 6% <b>p</b>	9 3%	2 3%	-	-
As a result of road design and state of repair	18 2%	7 1%	11 2%	2 2%	5 1%	6 2%	2 1%	3 3%	7 2%	8 2%	3 3%	1 1%	5 3%	6 2%	4 1%	1 1%	-	1 7%
<b>TOTAL</b>	<b>1003</b> 100%	<b>488</b> 100%	<b>515</b> 100%	<b>116</b> 100%	<b>350</b> 100%	<b>241</b> 100%	<b>188</b> 100%	<b>108</b> 100%	<b>466</b> 100%	<b>429</b> 100%	<b>108</b> 100%	<b>134</b> 100%	<b>199</b> 100%	<b>255</b> 100%	<b>267</b> 100%	<b>77</b> 100%	<b>57</b> 100%	<b>14</b> 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing



## RTA Research

Table 14

### Q5. Thinking about the road traffic accident / your most recent road traffic accident, who was at fault?

Base : All respondents

	Total	Had an injury						Speed of accident			Estimated compensation			
		Had any emotional or physical injury (a)	Had whiplash (b)	Had emotional / psychological consequence (c)	Had bruises/ scratches (d)	Hospital ised (e)	Had broken bones/ damage to internal organs (f)	ONLY whiplash (m)	10 mph or slower (g)	Between 11 and 30 mph (h)	Faster than 30 mph (i)	No compensation (j)	£0.01 - £4999.99 (k)	More than £5000.00 (l)
<b>Base</b>	<b>1003</b>	704	405	348	325	121	129	135	263	413	305	129	431	67*
It was my fault	137 14%	58 8%B	19 5%	26 7%	24 7%	7 6%	11 9%	6 4%	52 20%HI	52 13%	29 10%	32 25%KL	20 5%	3 4%
It was the other driver's fault	721 72%	550 78%	344 85%ACDF	274 79%	253 78%	96 79%	99 77%	117 87%ACDF	183 70%	297 72%	228 75%	69 53%	361 84%J	61 91%J
The fault of both	83 8%	55 8%	25 6%	24 7%	26 8%	11 9%	12 9%	8 6%	13 5%	43 10%G	25 8%	14 11%I	35 8%	2 3%
I am not sure	44 4%	30 4%	11 3%	20 6%B	16 5%	5 4%	4 3%	3 2%	10 4%	13 3%	18 6%h	10 8%KI	11 3%	1 1%
As a result of road design and state of repair	18 2%	11 2%	6 1%	4 1%	6 2%	2 2%	3 2%	1 1%	5 2%	8 2%	5 2%	4 3%k	4 1%	-
<b>TOTAL</b>	<b>1003</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>129</b>	<b>431</b>	<b>67</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/m - g/h/i - j/k/l  
\* small base

## RTA Research

Table 14

### Q5. Thinking about the road traffic accident / your most recent road traffic accident, who was at fault?

Base : All respondents

Total	Sought medical advice		Sought legal advice		
	Sought medical advice (a)	Not sought medical advice (b)	Sought legal advice but didn't take legal action (c)	Sought legal advice and took legal action (d)	Not sought legal advice (e)
<b>Base</b>					
It was my fault	137	106	13	8	116
	14%	26%A	7%D	3%	22%CD
It was the other driver's fault	721	233	145	249	327
	72%	57%B	77%E	89%CE	61%
The fault of both	83	43	22	16	45
	8%	10%A	12%D	6%	8%
I am not sure	44	24	5	6	33
	4%	6%a	3%	2%	6%CD
As a result of road design and state of repair	18	6	3	2	13
	2%	1%	2%	1%	2% <sup>d</sup>
<b>TOTAL</b>	<b>1003</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e

## RTA Research

Table 15

**Q6. How much do you estimate the compensation for your injury as a result of the road traffic accident / your most recent road traffic accident SHOULD have been?**

**Base : All who had an injury as consequence of the RTA**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>704</b>	341	363	91*	272	181	115	45*	363	296	45*	100	140	156	205	49*	45*	9**
No compensation	<b>129</b> <b>18%</b>	59 17%	70 19%	22 <b>24%df</b>	43 16%	36 20%	17 15%	11 24%	65 18%	53 18%	11 24%	10 10%	24 17%	31 <b>20%K</b>	39 <b>19%K</b>	11 <b>22%K</b>	12 <b>27%K</b>	2 22%
£0.01 - £499.99	<b>90</b> <b>13%</b>	46 13%	44 12%	17 <b>19%E</b>	36 <b>13%e</b>	14 8%	15 13%	8 <b>18%E</b>	53 <b>15%i</b>	29 10%	8 <b>18%</b>	14 14%	12 9%	24 <b>15%l</b>	21 10%	8 16%	7 16%	4 44%
£500.00 - £999.99	<b>94</b> <b>13%</b>	45 13%	49 13%	15 <b>16%G</b>	40 <b>15%g</b>	22 12%	15 13%	2 4%	55 <b>15%j</b>	37 13%	2 4%	15 15%	17 12%	25 <b>16%</b>	21 10%	10 <b>20%n</b>	6 13%	-
£1000.00 - £2999.99	<b>174</b> <b>25%</b>	92 27%	82 23%	19 <b>21%</b>	69 <b>25%</b>	49 27%	26 23%	11 <b>24%</b>	88 <b>24%</b>	75 <b>25%</b>	11 <b>24%</b>	30 <b>30%p</b>	32 23%	35 <b>22%</b>	59 <b>29%p</b>	11 22%	7 16%	-
£3000.00 - £4999.99	<b>73</b> <b>10%</b>	34 10%	39 11%	5 <b>5%</b>	31 <b>11%</b>	19 10%	13 11%	5 <b>11%</b>	36 <b>10%</b>	32 <b>11%</b>	5 <b>11%</b>	8 8%	16 11%	14 9%	26 13%	5 10%	3 7%	1 11%
£5000.00 - £9999.99	<b>43</b> <b>6%</b>	24 7%	19 5%	4 <b>4%</b>	17 <b>6%</b>	15 8%	5 4%	2 <b>4%</b>	21 <b>6%</b>	20 7%	2 <b>4%</b>	7 7%	15 <b>11%mnO</b>	8 5%	9 4%	1 2%	2 4%	1 11%
£10,000.00 - £25,000.00	<b>16</b> <b>2%</b>	10 3%	6 2%	2 <b>2%</b>	9 <b>3%</b>	4 1%	1 <b>1%</b>	-	11 <b>3%</b>	5 2%	-	8 <b>8%LMNO</b>	2 1%	1 1%	4 2%	-	1 2%	-
More than £25,000.00	<b>8</b> <b>1%</b>	4 1%	4 1%	-	2 <b>1%</b>	5 <b>3%d</b>	1 <b>1%</b>	-	2 <b>1%</b>	6 <b>2%h</b>	-	-	3 2%	2 1%	2 1%	-	-	1 11%
Don't know	<b>77</b> <b>11%</b>	27 8%	50 14%A	7 8%	25 9%	104 9%	69 <b>19%CCDE</b>	26 13%	232 9%	173 <b>13%h</b>	26 13%	67 8%	77 14%	98 10%	127 12%	34 6%	23 16%	5 -
NET: £0.01 - £4999.99	<b>431</b> <b>61%</b>	217 64%	214 59%	56 62%	176 65%	104 57%	69 60%	26 58%	232 64%	173 58%	26 58%	67 <b>67%lp</b>	77 55%	98 63%	127 62%	34 <b>69%lp</b>	23 51%	5 56%
NET: £5000.00 - £25000.00	<b>59</b> <b>8%</b>	34 10%	25 7%	6 7%	26 10%	19 10%	6 5%	2 4%	32 9%	25 8%	2 4%	15 <b>15%MNO</b>	17 <b>12%mnO</b>	9 6%	13 6%	1 2%	3 7%	1 11%
<b>TOTAL</b>	<b>704</b> <b>100%</b>	<b>341</b> <b>100%</b>	<b>363</b> <b>100%</b>	<b>91</b> <b>100%</b>	<b>272</b> <b>100%</b>	<b>181</b> <b>100%</b>	<b>115</b> <b>100%</b>	<b>45</b> <b>100%</b>	<b>363</b> <b>100%</b>	<b>296</b> <b>100%</b>	<b>45</b> <b>100%</b>	<b>100</b> <b>100%</b>	<b>140</b> <b>100%</b>	<b>156</b> <b>100%</b>	<b>205</b> <b>100%</b>	<b>49</b> <b>100%</b>	<b>45</b> <b>100%</b>	<b>9</b> <b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 15

**Q6. How much do you estimate the compensation for your injury as a result of the road traffic accident / your most recent road traffic accident SHOULD have been?**

**Base : All who had an injury as consequence of the RTA**

Total	Had an injury							Speed of accident			At fault		
	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (n)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)
<b>Base</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>130</b>	<b>295</b>	<b>262</b>	<b>58*</b>	<b>550</b>	<b>55*</b>
No compensation	<b>129</b>	51	60	57	11	14	23	32	57	36	32	69	14
	<b>18%</b>	<b>18%CFG</b>	<b>17%cFg</b>	<b>18%cFg</b>	<b>9%</b>	<b>11%</b>	<b>17%f</b>	<b>25%J</b>	<b>19%j</b>	<b>14%</b>	<b>55%LM</b>	<b>13%</b>	<b>25%L</b>
£0.01 - £499.99	<b>90</b>	47	43	35	7	14	17	13	51	23	6	72	9
	<b>13%</b>	<b>13%F</b>	<b>12%f</b>	<b>11%</b>	<b>6%</b>	<b>11%</b>	<b>13%f</b>	<b>10%</b>	<b>17%hJ</b>	<b>9%</b>	<b>10%</b>	<b>13%</b>	<b>16%</b>
£500.00 - £999.99	<b>94</b>	46	48	53	15	17	14	9	47	36	7	75	9
	<b>13%</b>	<b>13%</b>	<b>14%</b>	<b>16%c</b>	<b>12%</b>	<b>13%</b>	<b>10%</b>	<b>7%</b>	<b>16%H</b>	<b>14%H</b>	<b>12%</b>	<b>14%</b>	<b>16%</b>
£1000.00 - £2999.99	<b>174</b>	124	67	73	29	30	46	29	65	78	5	148	13
	<b>25%</b>	<b>25%D</b>	<b>31%BDE</b>	<b>19%</b>	<b>24%</b>	<b>23%</b>	<b>34%BDEfg</b>	<b>22%</b>	<b>22%</b>	<b>30%I</b>	<b>9%</b>	<b>27%K</b>	<b>24%K</b>
£3000.00 - £4999.99	<b>73</b>	56	41	35	21	19	13	13	24	35	2	66	4
	<b>10%</b>	<b>10%</b>	<b>14%b</b>	<b>12%</b>	<b>17%Ben</b>	<b>15%</b>	<b>10%</b>	<b>10%</b>	<b>8%</b>	<b>13%I</b>	<b>3%</b>	<b>12%k</b>	<b>7%</b>
£5000.00 - £9999.99	<b>43</b>	26	32	23	19	14	3	8	13	22	1	40	2
	<b>6%</b>	<b>6%n</b>	<b>9%bN</b>	<b>7%N</b>	<b>16%BCDEN</b>	<b>11%bcN</b>	<b>2%</b>	<b>6%</b>	<b>4%</b>	<b>8%I</b>	<b>2%</b>	<b>7%</b>	<b>4%</b>
£10,000.00 - £25,000.00	<b>16</b>	10	9	7	7	7	2	3	6	7	2	13	-
	<b>2%</b>	<b>2%</b>	<b>3%</b>	<b>3%</b>	<b>6%Bcn</b>	<b>5%Bcn</b>	<b>1%</b>	<b>2%</b>	<b>2%</b>	<b>3%</b>	<b>3%</b>	<b>2%</b>	<b>-</b>
More than £25,000.00	<b>8</b>	3	6	3	6	4	-	2	2	4	-	8	-
	<b>1%</b>	<b>1%</b>	<b>2%</b>	<b>1%</b>	<b>5%BCdEN</b>	<b>3%bCeN</b>	<b>-</b>	<b>2%</b>	<b>1%</b>	<b>2%</b>	<b>-</b>	<b>1%</b>	<b>-</b>
Don't know	<b>77</b>	42	41	37	6	10	17	21	30	21	3	59	4
	<b>11%</b>	<b>11%F</b>	<b>12%F</b>	<b>11%F</b>	<b>5%</b>	<b>8%</b>	<b>13%F</b>	<b>16%J</b>	<b>10%</b>	<b>8%</b>	<b>5%</b>	<b>11%</b>	<b>7%</b>
NET: £0.01 - £4999.99	<b>431</b>	273	199	196	72	80	90	64	187	172	20	361	35
	<b>61%</b>	<b>67%BDE</b>	<b>57%</b>	<b>60%</b>	<b>60%</b>	<b>62%</b>	<b>67%cd</b>	<b>49%</b>	<b>63%H</b>	<b>66%H</b>	<b>34%</b>	<b>66%K</b>	<b>64%K</b>
NET: £5000.00 - £25000.00	<b>59</b>	36	42	32	26	21	5	11	19	29	3	53	2
	<b>8%</b>	<b>8%n</b>	<b>9%N</b>	<b>12%bN</b>	<b>10%N</b>	<b>21%BCDEN</b>	<b>16%BCeN</b>	<b>8%</b>	<b>6%</b>	<b>11%I</b>	<b>5%</b>	<b>10%</b>	<b>4%</b>
<b>TOTAL</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>130</b>	<b>295</b>	<b>262</b>	<b>58</b>	<b>550</b>	<b>55</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/n - h/ij - k/l/m  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 15

**Q6. How much do you estimate the compensation for your injury as a result of the road traffic accident / your most recent road traffic accident SHOULD have been?**

**Base : All who had an injury as consequence of the RTA**

Total	Sought medical advice		Sought legal advice			
	Sought medical advice (a)	Not sought medical advice (b)	Sought legal advice but didn't take legal action (c)	Sought legal advice and took legal action (d)	Not sought legal advice (e)	
<b>Base</b>	<b>704</b>	<b>564</b>	<b>140</b>	<b>169</b>	<b>257</b>	<b>278</b>
No compensation	129	64	65	17	6	106
	18%	11%	46%A	10%D	2%	38%CD
£0.01 - £499.99	90	68	22	34	20	36
	13%	12%	16%	20%DE	8%	13%d
£500.00 - £999.99	94	80	14	26	36	32
	13%	14%	10%	15%	14%	12%
£1000.00 - £2999.99	174	156	18	45	88	41
	25%	28%B	13%	27%E	34%cE	15%
£3000.00 - £4999.99	73	72	1	21	41	11
	10%	13%B	1%	12%E	16%E	4%
£5000.00 - £9999.99	43	42	1	10	27	6
	6%	7%B	1%	6%E	11%E	2%
£10,000.00 - £25,000.00	16	15	1	5	9	2
	2%	3%	1%	3%e	4%E	1%
More than £25,000.00	8	7	1	2	6	-
	1%	1%	1%	1%e	2%E	-
Don't know	77	60	17	9	24	44
	11%	11%	12%	5%	9%	16%CD
NET: £0.01 - £4999.99	431	376	55	126	185	120
	61%	67%B	39%	75%E	72%E	43%
NET: £5000.00 - £25000.00	59	57	2	15	36	8
	8%	10%B	1%	9%E	14%E	3%
<b>TOTAL</b>	<b>704</b>	<b>564</b>	<b>140</b>	<b>169</b>	<b>257</b>	<b>278</b>
	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e

## RTA Research

Table 16

### Q7. Did you seek medical advice after the road traffic accident / your most recent road traffic accident?

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Yes	<b>591</b>	292	299	74	239	148	95	35	313	243	35	88	119	123	179	38	36	8
	<b>59%</b>	60%	58%	<b>64%FG</b>	<b>68%eFG</b>	<b>61%FG</b>	<b>51%G</b>	32%	<b>67%J</b>	<b>57%J</b>	32%	<b>66%MO</b>	<b>60%M</b>	48%	<b>67%MO</b>	49%	<b>63%M</b>	57%
No	<b>412</b>	196	216	42	111	93	93	73	153	186	73	46	80	132	88	39	21	6
	<b>41%</b>	40%	42%	36%	32%	<b>39%d</b>	<b>49%CDE</b>	<b>68%CDEF</b>	33%	<b>43%H</b>	<b>68%HI</b>	34%	40%	<b>52%KLNP</b>	33%	<b>51%KN</b>	37%	43%
<b>TOTAL</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77	57	14
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

**RTA Research**

Table 16

**Q7. Did you seek medical advice after the road traffic accident / your most recent road traffic accident?**

**Base : All respondents**

	Had an injury									Speed of accident			At fault			Estimated compensation		
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospitalised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (q)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	No compensation (n)	£0.01 - £4999.99 (o)	More than £5000.00 (p)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	263	413	305	137	721	83*	129	431	67*
Yes	591 59%	27 9%	564 80%A	362 89%ABDE	271 78%A	270 83%Ad	116 96%ABCDE	122 95%ABcDE	118 87%ABD	100 38%	236 57%H	240 79%HI	31 23%	488 68%KM	40 48%K	64 50%	376 87%N	64 96%No
No	412 41%	272 91%BCDEFG	140 20%CFGQ	43 11%Fg	77 22%CeFGQ	55 17%CFG	5 4%	7 5%	17 13%FG	163 62%IJ	177 43%J	65 21%	106 77%LM	233 32%	43 52%L	65 50%OP	55 13%p	3 4%
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/q - h/i/j - k/l/m - n/o/p  
\* small base

**RTA Research**

Table 16

**Q7. Did you seek medical advice after the road traffic accident / your most recent road traffic accident?****Base : All respondents**

Total	Sought legal advice		
	Sought legal advice but didn't take legal action (a)	Sought legal advice and took legal action (b)	Not sought legal advice (c)
<b>Base</b>			
1003	188	281	534
Yes	148	266	177
59%	79% <b>C</b>	95% <b>AC</b>	33%
No	40	15	357
41%	21% <b>B</b>	5%	67% <b>AB</b>
<b>TOTAL</b>			
1003	188	281	534
100%	100%	100%	100%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c



### RTA Research

Table 17

**Q8. If you were not hospitalised, did anybody advise you to seek medical advice after the road traffic accident / your most recent road traffic accident?**

**Base : All who had a RTA but have not been hospitalised**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>882</b>	420	462	99*	284	214	180	105	383	394	105	108	176	232	234	71*	51*	10**
Nobody advised me	453 51%	210 50%	243 53%	41 41%	136 48%	100 47%	99 55% <b>C</b>	77 73% <b>CDEF</b>	177 46%	199 51%	77 73% <b>H</b>	45 42%	91 52%	135 58% <b>KN</b>	110 47%	44 62% <b>KN</b>	24 47%	4 40%
Yes, my friends / family	190 22%	87 21%	103 22%	28 28% <b>fG</b>	68 24% <b>G</b>	47 22% <b>G</b>	34 19%	13 12%	96 25% <b>J</b>	81 21% <b>j</b>	13 12%	22 20%	33 19%	52 22%	24% <b>fG</b>	15 21%	10 20%	2 20%
Yes, a doctor / GP	121 14%	62 15%	59 13%	18 18% <b>G</b>	45 16% <b>G</b>	33 15% <b>G</b>	21 12% <b>G</b>	4 4%	63 16% <b>J</b>	54 14% <b>J</b>	4 4%	25 23% <b>MNO</b>	29 16% <b>Mo</b>	21 9%	33 14% <b>m</b>	5 7%	7 14%	1 10%
Yes, my insurance provider	97 11%	53 13%	44 10%	11 11%	35 12% <b>g</b>	27 13% <b>g</b>	18 10%	6 6%	46 12% <b>j</b>	45 11% <b>j</b>	6 6%	15 14% <b>MO</b>	25 14% <b>MO</b>	13 6%	38 16% <b>MO</b>	2 3%	4 8%	-
Yes, an ambulance driver	75 9%	44 10% <b>B</b>	31 7%	5 5%	28 10% <b>g</b>	22 10% <b>G</b>	16 9%	4 4%	33 9%	38 10% <b>j</b>	4 4%	16 15% <b>MN</b>	19 11% <b>m</b>	13 6%	16 7%	5 7%	5 10%	1 10%
Yes, a witness	58 7%	34 8% <b>b</b>	24 5%	8 8% <b>G</b>	21 7% <b>G</b>	18 8% <b>G</b>	10 6% <b>g</b>	1 1%	29 8% <b>J</b>	28 7% <b>J</b>	1 1%	8 7% <b>o</b>	13 7% <b>o</b>	15 6% <b>o</b>	15 6% <b>o</b>	1 1%	4 8% <b>o</b>	2 20%
Yes, independent solicitor firms	30 3%	18 4%	12 3%	3 3%	11 4%	5 2%	6 3%	5 5%	14 4%	11 3%	5 5%	4 4%	4 2%	11 5%	9 4%	1 1%	1 2%	-
Yes, the other person involved in the accident	30 3%	14 3%	16 3%	6 6% <b>FG</b>	12 4% <b>fG</b>	10 5% <b>FG</b>	2 1%	-	18 5% <b>J</b>	12 3% <b>j</b>	-	9 8% <b>IMNo</b>	6 3%	4 2%	7 3%	1 1%	1 2%	2 20%
Yes, a claims management company	29 3%	16 4%	13 3%	2 2%	10 4%	7 3%	7 4%	3 3%	12 3%	14 4%	3 3%	4 4%	8 5%	7 3%	8 3%	1 1%	1 2%	-
Yes, another	12 1%	3 1%	9 2%	-	1 *	4 2% <b>d</b>	5 3% <b>cD</b>	2 2%	1 *	9 2% <b>H</b>	2 2% <b>h</b>	1 1%	3 2%	3 1%	3 1%	1 1%	1 2%	-
<b>TOTAL</b>	<b>1095</b>	<b>541</b>	<b>554</b>	<b>122</b>	<b>367</b>	<b>273</b>	<b>218</b>	<b>115</b>	<b>489</b>	<b>491</b>	<b>115</b>	<b>149</b>	<b>231</b>	<b>274</b>	<b>295</b>	<b>76</b>	<b>58</b>	<b>12</b>
	124%	129%	120%	123%	129%	128%	121%	110%	128%	125%	110%	138%	131%	118%	126%	107%	114%	120%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 17

**Q8. If you were not hospitalised, did anybody advise you to seek medical advice after the road traffic accident / your most recent road traffic accident?**

**Base : All who had a RTA but have not been hospitalised**

Total	Had an injury								Speed of accident			At fault			Estimated compensation			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospitalised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (q)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	No compensation (n)	£0.01 - £4999.99 (o)	More than £5000.00 (p)	
<b>Base</b>	<b>882</b>	299	583	358	276	255	-**	74*	135	253	379	231	130	625	72*	118	359	35*
Nobody advised me	453	258	195	94	94	72	-	14	48	173	188	81	106	278	41	69	94	5
	51%	86%BCDEGQ	33%CG	26%	34%CG	28%	-	19%	36%CG	68%IJ	50%J	35%	82%LM	44%	57%L	58%OP	26%	14%
Yes, my friends / family	190	20	170	115	99	95	-	20	26	32	83	70	13	152	11	28	110	9
	22%	7%	29%AQ	32%AQ	36%ABQ	37%ABQ	-	27%A	19%A	13%	22%H	30%HI	10%	24%Km	15%	24%	31%	26%
Yes, a doctor / GP	121	4	117	82	56	52	-	25	27	15	54	50	6	102	7	11	80	17
	14%	1%	20%A	23%A	20%A	20%A	-	34%ABCDE	20%A	6%	14%H	22%HI	5%	16%K	10%	9%	22%N	49%NO
Yes, my insurance provider	97	10	87	69	47	44	-	12	18	19	40	35	3	86	7	2	66	8
	11%	3%	15%A	19%Ab	17%A	17%A	-	16%A	13%A	8%	11%	15%HI	2%	14%K	10%K	2%	18%N	23%N
Yes, an ambulance driver	75	2	73	45	38	42	-	20	9	5	30	39	4	62	4	6	47	12
	9%	1%	13%Aq	13%Aq	14%AQ	16%AQ	-	27%ABCDEQ	7%A	2%	8%H	17%HI	3%	10%K	6%	5%	13%N	34%NO
Yes, a witness	58	4	54	38	27	35	-	9	9	5	27	27	3	47	4	7	37	5
	7%	1%	9%A	11%A	10%A	14%AbQ	-	12%A	7%A	2%	7%H	12%HI	2%	8%K	6%	6%	10%	14%
Yes, independent solicitor firms	30	2	28	20	11	14	-	3	7	9	17	4	-	28	1	1	20	5
	3%	1%	5%A	6%A	4%A	5%A	-	4%A	5%A	4%	4%j	2%	-	4%K	1%	1%	6%N	14%NO
Yes, the other person involved in the accident	30	5	25	11	14	12	-	9	3	2	17	11	3	22	4	4	17	1
	3%	2%	4%A	3%	5%A	5%A	-	12%ABCDEQ	2%	1%	4%H	5%H	2%	4%	6%	3%	5%	3%
Yes, a claims management company	29	6	23	15	8	11	-	3	5	11	13	5	-	21	7	2	18	1
	3%	2%	4%	4%	3%	4%	-	4%	4%	4%	3%	2%	-	3%K	10%KL	2%	5%	3%
Yes, another	12	1	11	10	5	5	-	-	3	7	3	2	-	10	-	-	5	1
	1%	*	2%a	3%A	2%a	2%a	-	-	2%a	3%i	1%	1%	-	2%	-	-	1%	3%n
<b>TOTAL</b>	<b>1095</b>	<b>312</b>	<b>783</b>	<b>499</b>	<b>399</b>	<b>382</b>	<b>-</b>	<b>115</b>	<b>155</b>	<b>278</b>	<b>470</b>	<b>324</b>	<b>138</b>	<b>808</b>	<b>86</b>	<b>130</b>	<b>494</b>	<b>64</b>
	124%	104%	134%	139%	145%	150%	-	155%	115%	110%	124%	140%	106%	129%	119%	110%	138%	183%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/q - h/i/j - k/l/m - n/o/p  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 18  
**Q9. If you were not hospitalised, why did you seek medical advice after the road traffic accident / your most recent road traffic accident?**

**Base : All who sought medical advice but have not been hospitalised**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>475</b>	228	247	57*	175	124	87*	32*	232	211	32*	63*	97*	101	148	32*	30*	4**
I had an injury / I was in pain	<b>246</b>	115	131	26	85	66	52	17	111	118	17	32	56	50	75	16	16	1
	<b>52%</b>	50%	53%	46%	49%	53%	<b>60%cd</b>	53%	48%	<b>56%h</b>	53%	51%	58%	50%	51%	50%	53%	25%
To have peace of mind	<b>132</b>	62	70	14	51	39	22	6	65	61	6	22	27	25	41	8	7	2
	<b>28%</b>	27%	28%	25%	29%	31%	25%	19%	28%	29%	19%	35%	28%	25%	28%	25%	23%	50%
It was afterwards that I became aware of physical pain	<b>125</b>	60	65	11	45	25	33	11	56	58	11	13	25	27	43	6	8	3
	<b>26%</b>	26%	26%	19%	26%	20%	<b>38%CDE</b>	<b>34%e</b>	24%	27%	34%	21%	26%	27%	29%	19%	27%	75%
I thought I had an injury	<b>89</b>	49	40	13	28	23	19	6	41	42	6	13	15	23	26	5	7	-
	<b>19%</b>	21%	16%	23%	16%	19%	22%	19%	18%	20%	19%	21%	15%	23%	18%	16%	23%	-
I wanted to provide proof for my insurance claim	<b>78</b>	49	29	11	31	15	17	4	42	32	4	12	15	14	31	3	2	1
	<b>16%</b>	<b>21%B</b>	12%	19%	18%	12%	20%	13%	18%	15%	13%	19%	15%	14%	<b>21%p</b>	9%	7%	25%
I thought this was routine	<b>74</b>	44	30	11	34	18	8	3	45	26	3	16	11	15	25	3	4	-
	<b>16%</b>	<b>19%B</b>	12%	<b>19%f</b>	<b>19%F</b>	15%	9%	9%	<b>19%I</b>	12%	9%	<b>25%Lmo</b>	11%	15%	17%	9%	13%	-
Friends and family forced me to	<b>60</b>	28	32	7	24	16	8	5	31	24	5	8	12	15	16	4	5	-
	<b>13%</b>	12%	13%	12%	14%	13%	9%	16%	13%	11%	16%	13%	12%	15%	11%	13%	17%	-
Other	<b>9</b>	3	6	-	5	2	-	2	5	2	2	-	1	3	2	1	1	1
	<b>2%</b>	1%	2%	-	3%	2%	-	<b>6%CF</b>	2%	1%	<b>6%I</b>	-	1%	3%	1%	3%	3%	25%
<b>TOTAL</b>	<b>813</b>	<b>410</b>	<b>403</b>	<b>93</b>	<b>303</b>	<b>204</b>	<b>159</b>	<b>54</b>	<b>396</b>	<b>363</b>	<b>54</b>	<b>116</b>	<b>162</b>	<b>172</b>	<b>259</b>	<b>46</b>	<b>50</b>	<b>8</b>
	<b>171%</b>	<b>180%</b>	<b>163%</b>	<b>163%</b>	<b>173%</b>	<b>165%</b>	<b>183%</b>	<b>169%</b>	<b>171%</b>	<b>172%</b>	<b>169%</b>	<b>184%</b>	<b>167%</b>	<b>170%</b>	<b>175%</b>	<b>144%</b>	<b>167%</b>	<b>200%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 18

**Q9. If you were not hospitalised, why did you seek medical advice after the road traffic accident / your most recent road traffic accident?**

**Base : All who sought medical advice but have not been hospitalised**

	Had an injury									Speed of accident			At fault			Estimated compensation		
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospitalised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (q)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	No compensation (n)	£0.01 - £4999.99 (o)	More than £5000.00 (p)	
<b>Base</b>	<b>475</b>	<b>27**</b>	<b>448</b>	<b>316</b>	<b>201</b>	<b>202</b>	<b>-**</b>	<b>68*</b>	<b>118</b>	<b>90*</b>	<b>205</b>	<b>168</b>	<b>24**</b>	<b>397</b>	<b>29**</b>	<b>53*</b>	<b>307</b>	<b>34*</b>
I had an injury / I was in pain	<b>246</b>	<b>7</b>	<b>239</b>	<b>183</b>	<b>112</b>	<b>117</b>	<b>-</b>	<b>44</b>	<b>59</b>	<b>49</b>	<b>94</b>	<b>97</b>	<b>8</b>	<b>210</b>	<b>16</b>	<b>24</b>	<b>156</b>	<b>24</b>
To have peace of mind	<b>132</b>	<b>9</b>	<b>123</b>	<b>81</b>	<b>69</b>	<b>66</b>	<b>-</b>	<b>10</b>	<b>23</b>	<b>20</b>	<b>56</b>	<b>53</b>	<b>3</b>	<b>114</b>	<b>7</b>	<b>19</b>	<b>81</b>	<b>8</b>
It was afterwards that I became aware of physical pain	<b>28%</b>	<b>33%</b>	<b>27%Gq</b>	<b>26%g</b>	<b>34%bCGQ</b>	<b>33%cGQ</b>	<b>-</b>	<b>15%</b>	<b>19%</b>	<b>22%</b>	<b>27%</b>	<b>32%</b>	<b>13%</b>	<b>29%</b>	<b>24%</b>	<b>36%</b>	<b>26%</b>	<b>24%</b>
I thought I had an injury	<b>125</b>	<b>7</b>	<b>118</b>	<b>102</b>	<b>58</b>	<b>55</b>	<b>-</b>	<b>13</b>	<b>33</b>	<b>35</b>	<b>50</b>	<b>40</b>	<b>7</b>	<b>105</b>	<b>5</b>	<b>9</b>	<b>85</b>	<b>10</b>
I wanted to provide proof for my insurance claim	<b>26%</b>	<b>26%</b>	<b>26%</b>	<b>32%bG</b>	<b>29%</b>	<b>27%</b>	<b>-</b>	<b>19%</b>	<b>28%</b>	<b>39%J</b>	<b>24%</b>	<b>24%</b>	<b>29%</b>	<b>26%</b>	<b>17%</b>	<b>17%</b>	<b>28%</b>	<b>29%</b>
I thought this was routine	<b>89</b>	<b>3</b>	<b>86</b>	<b>69</b>	<b>35</b>	<b>45</b>	<b>-</b>	<b>9</b>	<b>21</b>	<b>15</b>	<b>39</b>	<b>34</b>	<b>5</b>	<b>76</b>	<b>4</b>	<b>2</b>	<b>67</b>	<b>6</b>
Friends and family forced me to	<b>19%</b>	<b>11%</b>	<b>19%</b>	<b>22%</b>	<b>17%</b>	<b>22%</b>	<b>-</b>	<b>13%</b>	<b>18%</b>	<b>17%</b>	<b>19%</b>	<b>20%</b>	<b>21%</b>	<b>19%</b>	<b>14%</b>	<b>4%</b>	<b>22%N</b>	<b>18%N</b>
Other	<b>78</b>	<b>2</b>	<b>76</b>	<b>57</b>	<b>36</b>	<b>42</b>	<b>-</b>	<b>11</b>	<b>13</b>	<b>12</b>	<b>32</b>	<b>31</b>	<b>1</b>	<b>71</b>	<b>2</b>	<b>-</b>	<b>59</b>	<b>6</b>
<b>TOTAL</b>	<b>16%</b>	<b>7%</b>	<b>17%</b>	<b>18%q</b>	<b>18%</b>	<b>21%Q</b>	<b>-</b>	<b>16%</b>	<b>11%</b>	<b>13%</b>	<b>16%</b>	<b>18%</b>	<b>4%</b>	<b>18%</b>	<b>7%</b>	<b>-</b>	<b>19%N</b>	<b>18%N</b>
	<b>74</b>	<b>5</b>	<b>69</b>	<b>45</b>	<b>37</b>	<b>36</b>	<b>-</b>	<b>13</b>	<b>10</b>	<b>8</b>	<b>33</b>	<b>32</b>	<b>2</b>	<b>63</b>	<b>6</b>	<b>6</b>	<b>49</b>	<b>6</b>
	<b>16%</b>	<b>19%</b>	<b>15%q</b>	<b>14%</b>	<b>18%Q</b>	<b>18%Q</b>	<b>-</b>	<b>19%Q</b>	<b>8%</b>	<b>9%</b>	<b>16%</b>	<b>19%H</b>	<b>8%</b>	<b>16%</b>	<b>21%</b>	<b>11%</b>	<b>16%</b>	<b>18%</b>
	<b>60</b>	<b>4</b>	<b>56</b>	<b>35</b>	<b>34</b>	<b>32</b>	<b>-</b>	<b>12</b>	<b>6</b>	<b>7</b>	<b>30</b>	<b>22</b>	<b>2</b>	<b>52</b>	<b>5</b>	<b>3</b>	<b>42</b>	<b>7</b>
	<b>13%</b>	<b>15%</b>	<b>13%Q</b>	<b>11%q</b>	<b>17%cQ</b>	<b>16%Q</b>	<b>-</b>	<b>18%Q</b>	<b>5%</b>	<b>8%</b>	<b>15%</b>	<b>13%</b>	<b>8%</b>	<b>13%</b>	<b>17%</b>	<b>6%</b>	<b>14%</b>	<b>21%N</b>
	<b>9</b>	<b>2</b>	<b>7</b>	<b>5</b>	<b>1</b>	<b>1</b>	<b>-</b>	<b>-</b>	<b>5</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>3</b>	<b>6</b>	<b>-</b>	<b>3</b>	<b>4</b>	<b>-</b>
	<b>2%</b>	<b>7%</b>	<b>2%</b>	<b>2%</b>	<b>*</b>	<b>*</b>	<b>-</b>	<b>-</b>	<b>4%bDEg</b>	<b>2%</b>	<b>2%</b>	<b>1%</b>	<b>13%</b>	<b>2%</b>	<b>-</b>	<b>6%O</b>	<b>1%</b>	<b>-</b>
	<b>813</b>	<b>39</b>	<b>774</b>	<b>577</b>	<b>382</b>	<b>394</b>	<b>-</b>	<b>112</b>	<b>170</b>	<b>148</b>	<b>338</b>	<b>311</b>	<b>31</b>	<b>697</b>	<b>45</b>	<b>66</b>	<b>543</b>	<b>67</b>
	<b>171%</b>	<b>144%</b>	<b>173%</b>	<b>183%</b>	<b>190%</b>	<b>195%</b>	<b>-</b>	<b>165%</b>	<b>144%</b>	<b>164%</b>	<b>165%</b>	<b>185%</b>	<b>129%</b>	<b>176%</b>	<b>155%</b>	<b>125%</b>	<b>177%</b>	<b>197%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/q - h/i/j - k/l/m - n/o/p  
\* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 19  
**Q10. Did anybody advise you to seek or take legal action after the road traffic accident / your most recent road traffic accident?**

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Nobody advised me	<b>542</b> 54%	256 52%	286 56%	53 46%	175 50%	127 53%	113 60% <b>CD</b>	74 69% <b>CDE</b>	228 49%	240 56% <b>H</b>	74 69% <b>HI</b>	61 46%	106 53%	158 62% <b>KIN</b>	135 51%	47 61% <b>K</b>	29 51%	6 43%
Yes, my friends / family	<b>195</b> 19%	93 19%	102 20%	31 27% <b>dG</b>	68 19% <b>G</b>	47 20% <b>G</b>	38 20% <b>G</b>	11 10%	99 21% <b>J</b>	85 20% <b>J</b>	11 10%	32 24% <b>M</b>	37 19%	35 14%	55 21% <b>M</b>	18 23% <b>M</b>	14 25% <b>M</b>	4 29%
Yes, my insurance provider put me in touch with a solicitor	<b>132</b> 13%	72 15%	60 12%	14 12%	50 14%	33 14%	21 11%	14 13%	64 14%	54 13%	14 13%	20 15%	36 18% <b>Mn</b>	25 10%	33 12%	8 10%	10 18% <b>m</b>	-
Yes, a doctor / GP	<b>85</b> 8%	47 10%	38 7%	10 9% <b>g</b>	47 13% <b>EFG</b>	17 7%	8 4%	3 3%	57 12% <b>IJ</b>	25 6%	3 3%	21 16% <b>IMNO</b>	18 9%	16 6%	19 7%	4 5%	4 7%	3 21%
Yes, a claims management company	<b>67</b> 7%	41 8% <b>B</b>	26 5%	5 4%	26 7%	16 7%	12 6%	8 7%	31 7%	28 7%	8 7%	11 8%	16 8%	17 7%	18 7%	2 3%	3 5%	-
Yes, an independent solicitor	<b>48</b> 5%	21 4%	27 5%	7 6%	18 5%	15 6% <b>g</b>	6 3%	2 2%	25 5%	21 5%	2 2%	8 6%	9 5%	11 4%	14 5%	4 5%	1 2%	1 7%
Yes, a witness	<b>47</b> 5%	22 5%	25 5%	8 7% <b>G</b>	19 5% <b>G</b>	14 6% <b>G</b>	6 3% <b>g</b>	-	27 6% <b>J</b>	20 5% <b>J</b>	-	8 6% <b>I</b>	4 2%	14 5% <b>I</b>	13 5%	7 9% <b>Lp</b>	1 2%	-
Yes, an ambulance driver	<b>26</b> 3%	14 3%	12 2%	7 6% <b>EFG</b>	12 3% <b>g</b>	4 2%	3 2%	-	19 4% <b>IJ</b>	7 2%	-	5 4%	8 4%	5 2%	5 2%	2 3%	-	1 7%
Yes, the other person involved in the accident	<b>21</b> 2%	14 3% <b>b</b>	7 1%	7 6% <b>dEFG</b>	9 3% <b>f</b>	3 1%	1 1%	1	16 3% <b>I</b>	4 1%	1	8 6% <b>LMNO</b>	3 2%	4 2%	5 2%	-	1 2%	-
Yes, another	<b>11</b> 1%	5 1%	6 1%	1 1%	2 1%	3 1%	4 2%	1	3 1%	7 2%	1	2 1% <b>m</b>	3 2% <b>m</b>	-	5 2% <b>M</b>	-	1 2% <b>M</b>	-
<b>TOTAL</b>	<b>1174</b> 117%	<b>585</b> 120%	<b>589</b> 114%	<b>143</b> 123%	<b>426</b> 122%	<b>279</b> 116%	<b>212</b> 113%	<b>114</b> 106%	<b>569</b> 122%	<b>491</b> 114%	<b>114</b> 106%	<b>176</b> 131%	<b>240</b> 121%	<b>285</b> 112%	<b>302</b> 113%	<b>92</b> 119%	<b>64</b> 112%	<b>15</b> 107%

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 19  
**Q10. Did anybody advise you to seek or take legal action after the road traffic accident / your most recent road traffic accident?**

Base : All respondents

Total	Had an injury								Speed of accident			At fault			Estimated compensation			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospitalised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (q)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	No compensation (n)	£0.01 - £4999.99 (o)	More than £5000.00 (p)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	263	413	305	137	721	83*	129	431	67*
Nobody advised me	542	249	293	161	136	119	22	29	64	176	225	133	115	335	48	101	137	15
	54%	83%BCDEFG	42%FG	40%FG	39%FG	37%FG	18%	22%	47%dEFG	67%IJ	54%J	44%	84%LM	46%	58%I	78%OP	32%	22%
Yes, my friends / family	195	20	175	107	90	103	41	41	28	25	92	72	11	157	17	14	130	14
	19%	7%	25%A	26%A	26%A	32%ABdQ	34%ABdQ	32%AbQ	21%A	10%	22%H	24%H	8%	22%K	20%K	11%	30%N	21%n
Yes, my insurance provider put me in touch with a solicitor	132	13	119	85	64	60	31	31	25	38	44	46	3	120	6	3	80	23
	13%	4%	17%A	21%Ab	18%A	18%A	26%ABde	24%Ab	19%A	14%	11%	15%I	2%	17%KM	7%k	2%	19%N	34%NO
Yes, a doctor / GP	85	4	81	38	45	44	35	34	7	7	24	52	6	67	7	6	56	16
	8%	1%	12%AQ	9%A	13%AQ	14%AcQ	29%ABCDE	26%ABCDEQ	5%A	3%	6%h	17%HI	4%	9%k	8%	5%	13%N	24%NO
Yes, a claims management company	67	11	56	28	27	29	16	15	6	18	23	25	2	53	8	3	41	5
	7%	4%	8%A	7%a	8%A	9%A	13%AbCdQ	12%AcQ	4%	7%	6%	8%	1%	7%K	10%K	2%	10%N	7%n
Yes, an independent solicitor	48	2	46	23	31	25	20	18	3	10	17	21	5	39	3	2	31	11
	5%	1%	7%Aq	6%A	9%AcQ	8%AQ	17%ABCDE	14%ABCEQ	2%	4%	4%	7%	4%	5%	4%	2%	7%N	16%NO
Yes, a witness	47	2	45	21	19	28	13	14	7	3	29	15	2	40	5	5	34	6
	5%	1%	6%A	5%A	5%A	9%Ac	11%AbCDq	11%AbCDq	5%A	1%	7%H	5%H	1%	6%K	6%k	4%	8%	9%
Yes, an ambulance driver	26	1	25	9	15	11	12	11	-	1	7	17	2	20	3	2	18	5
	3%	*	4%AQ	2%Aq	4%AQ	3%AQ	10%ABCDEQ	9%ABCDqEQ	-	*	2%	6%HI	1%	3%	4%	2%	4%	7%N
Yes, the other person involved in the accident	21	1	20	6	10	10	8	6	4	3	8	10	-	19	2	3	12	4
	2%	*	3%A	1%	3%A	3%A	7%ABCde	5%AC	3%A	1%	2%	3%h	-	3%k	2%k	2%	3%	6%
Yes, another	11	2	9	6	5	4	1	1	3	5	3	1	-	11	-	1	5	2
	1%	1%	1%	1%	1%	1%	1%	1%	2%	2%j	1%	*	-	2%	-	1%	1%	3%
<b>TOTAL</b>	<b>1174</b>	<b>305</b>	<b>869</b>	<b>484</b>	<b>442</b>	<b>433</b>	<b>199</b>	<b>200</b>	<b>147</b>	<b>286</b>	<b>472</b>	<b>392</b>	<b>146</b>	<b>861</b>	<b>99</b>	<b>140</b>	<b>544</b>	<b>101</b>
	117%	102%	123%	120%	127%	133%	164%	155%	109%	109%	114%	129%	107%	119%	119%	109%	126%	151%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/q - h/i/j - k/l/m - n/o/p  
 \* small base

## RTA Research

Table 20

### Q11. Did you seek legal advice or take any legal action after the road traffic accident / your most recent road traffic accident?

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Yes, I looked for legal advice but did not take any legal action	188 19%	99 20%	89 17%	30 26% <b>eFG</b>	76 22% <b>G</b>	43 18% <b>G</b>	30 16% <b>g</b>	9 8%	106 23% <b>J</b>	73 17% <b>J</b>	9 8%	38 28% <b>LMNO</b>	34 17%	37 15%	52 19%	12 16%	14 25% <b>m</b>	1 7%
Yes, I looked for legal advice and took legal action	281 28%	138 28%	143 28%	32 28% <b>G</b>	113 32% <b>G</b>	68 28% <b>G</b>	51 27% <b>G</b>	17 16%	145 31% <b>J</b>	119 28% <b>J</b>	17 16%	39 29% <b>O</b>	55 28% <b>O</b>	61 24%	95 36% <b>IMO</b>	12 16%	16 28% <b>o</b>	3 21%
Not yet	73 7%	36 7%	37 7%	9 8%	28 8%	22 9% <b>g</b>	10 5%	4 4%	37 8%	32 7%	4 4%	12 9%	17 9%	15 6%	14 5%	9 12% <b>mN</b>	6 11%	-
No	461 46%	215 44%	246 48%	45 39%	133 38%	108 45% <b>d</b>	97 52% <b>CD</b>	78 72% <b>CDEF</b>	178 38%	205 48% <b>H</b>	78 72% <b>HI</b>	45 34%	93 47% <b>K</b>	142 56% <b>KINP</b>	106 40%	44 57% <b>KNP</b>	21 37%	10 71%
NET: Did not seek legal advice	534 53%	251 51%	283 55%	54 47%	161 46%	130 54% <b>d</b>	107 57% <b>cD</b>	82 76% <b>CDEF</b>	215 46%	237 55% <b>H</b>	82 76% <b>HI</b>	57 43%	110 55% <b>KN</b>	157 62% <b>KNp</b>	120 45%	53 69% <b>KLNP</b>	27 47%	10 71%
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 20

**Q11. Did you seek legal advice or take any legal action after the road traffic accident / your most recent road traffic accident?**

**Base : All respondents**

Total	Had an injury								Speed of accident			At fault			Estimated compensation			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospitalised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (q)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	No compensation (n)	£0.01 - £4999.99 (o)	More than £5000.00 (p)	
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	263	413	305	137	721	83*	129	431	67*
Yes, I looked for legal advice but did not take any legal action	188 19%	19 6%	169 24% <b>AQ</b>	92 23% <b>AQ</b>	87 28% <b>AQ</b>	87 27% <b>AQ</b>	36 30% <b>AQ</b>	40 31% <b>AbcQ</b>	18 13% <b>A</b>	27 10%	81 20% <b>H</b>	76 25% <b>Hl</b>	13 9%	145 20% <b>K</b>	22 27% <b>K</b>	17 13%	126 29% <b>N</b>	17 25% <b>N</b>
Yes, I looked for legal advice and took legal action	281 28%	24 8%	257 37% <b>A</b>	184 45% <b>ABDE</b>	131 38% <b>A</b>	123 38% <b>A</b>	60 50% <b>ABDE</b>	53 41% <b>A</b>	59 44% <b>A</b>	58 22%	108 26%	111 36% <b>Hl</b>	8 6%	249 35% <b>KM</b>	16 19% <b>K</b>	6 5%	185 43% <b>N</b>	42 63% <b>NO</b>
Not yet	73 7%	13 4%	60 9% <b>A</b>	32 8% <b>a</b>	27 8% <b>a</b>	24 7%	9 7%	12 9% <b>A</b>	15 11% <b>A</b>	8 3%	35 8% <b>H</b>	27 9% <b>H</b>	6 4%	56 8%	4 5%	10 8%	34 8%	4 6%
No	461 46%	243 81% <b>BCDEFG</b>	218 31% <b>CFG</b>	97 24% <b>F</b>	93 27% <b>Fg</b>	91 28% <b>FG</b>	16 13%	24 19%	43 32% <b>cFG</b>	170 65% <b>J</b>	189 46% <b>J</b>	91 30%	110 80% <b>LM</b>	271 38%	41 49% <b>L</b>	96 74% <b>OP</b>	86 20% <b>P</b>	4 6%
NET: Did not seek legal advice	534 53%	256 86% <b>BCDEFG</b>	278 39% <b>CFG</b>	129 32% <b>F</b>	120 34% <b>F</b>	115 35% <b>F</b>	25 21%	36 28%	58 43% <b>CdFG</b>	178 68% <b>IJ</b>	224 54% <b>J</b>	118 39%	116 85% <b>LM</b>	327 45%	45 54%	106 82% <b>OP</b>	120 28% <b>P</b>	8 12%
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>263</b>	<b>413</b>	<b>305</b>	<b>137</b>	<b>721</b>	<b>83</b>	<b>129</b>	<b>431</b>	<b>67</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/q - h/ij - k/l/m - n/o/p  
\* small base



## RTA Research

Table 20

**Q11. Did you seek legal advice or take any legal action after the road traffic accident / your most recent road traffic accident?**

**Base : All respondents**

Total	Sought medical advice	
	Sought medical advice (a)	Not sought medical advice (b)
<b>Base</b>		
1003	591	412
Yes, I looked for legal advice but did not take any legal action	188	40
19%	25%B	10%
Yes, I looked for legal advice and took legal action	281	15
28%	45%B	4%
Not yet	73	24
7%	8%	6%
No	461	333
46%	22%	81%A
NET: Did not seek legal advice	534	357
53%	30%	87%A
<b>TOTAL</b>	<b>1003</b>	<b>412</b>
<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b

## RTA Research

Table 21

**Q12\_1. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident.**  
**To what extent, if at all, do you agree or disagree with the following statements?**  
**I felt well informed throughout the process**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	55 20%	25 18%	30 21%	5 16%	28 25%E	7 10%	13 25%E	2 12%	33 23%	20 17%	2 12%	9 23%	7 13%	17 28%Ln	15 16%	3 25%	3 19%	1 33%
Tend to agree	143 51%	74 54%	69 48%	16 50%	56 50%	40 59%f	22 43%	9 53%	72 50%	62 52%	9 53%	17 44%	35 64%kM	23 38%	55 58%M	5 42%	7 44%	1 33%
Tend to disagree	57 20%	32 23%	25 17%	8 25%	16 14%	16 24%	12 24%	5 29%	24 17%	28 24%	5 29%	9 23%	9 16%	15 25%	18 19%	4 33%	1 6%	1 33%
Strongly disagree	20 7%	6 4%	14 10%a	2 6%	9 8%	5 7%	3 6%	1 6%	11 8%	8 7%	1 6%	3 8%	2 4%	5 8%	5 5%	-	5 31%	-
Don't know	6 2%	1 1%	5 3%	1 3%	4 4%	-	1 2%	-	5 3%	1 1%	-	1 3%	2 4%	1 2%	2 2%	-	-	-
NET: Agree	198 70%	99 72%	99 69%	21 66%	84 74%	47 69%	35 69%	11 65%	105 72%	82 69%	11 65%	26 67%	42 76%	40 66%	70 74%	8 67%	10 63%	2 67%
NET: Disagree	77 27%	38 28%	39 27%	10 31%	25 22%	21 31%	15 29%	6 35%	35 24%	36 30%	6 35%	12 31%	11 20%	20 33%	23 24%	4 33%	6 38%	1 33%
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 22

**Q12\_2. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident.**  
**To what extent, if at all, do you agree or disagree with the following statements?**  
**I would have liked more emotional support throughout the process**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	38 14%	13 9%	25 17%A	3 9%	16 14%	10 15%	9 18%	-	19 13%	19 16%	-	7 18%N	9 16%n	10 16%N	6 6%	3 25%	1 6%	2 67%
Tend to agree	135 48%	73 53%	62 43%	16 50%	53 47%	35 51%	22 43%	9 53%	69 48%	57 48%	9 53%	20 51%	23 42%	27 44%	53 56%	4 33%	7 44%	1 33%
Tend to disagree	77 27%	40 29%	37 26%	8 25%	28 25%	20 29%	15 29%	6 35%	36 25%	35 29%	6 35%	7 18%	18 33%	18 30%	25 26%	4 33%	5 31%	-
Strongly disagree	18 6%	6 4%	12 8%	3 9%	8 7%	2 3%	3 6%	2 12%	11 8%	5 4%	2 12%	3 8%L	-	5 8%L	7 7%L	1 8%	2 13%	-
Don't know	13 5%	6 4%	7 5%	2 6%	8 7%e	1 1%	2 4%	-	10 7%	3 3%	-	2 5%	5 9% <b>m</b>	1 2%	4 4%	-	1 6%	-
NET: Agree	173 62%	86 62%	87 61%	19 59%	69 61%	45 66%	31 61%	9 53%	88 61%	76 64%	9 53%	27 69%	32 58%	37 61%	59 62%	7 58%	8 50%	3 100%
NET: Disagree	95 34%	46 33%	49 34%	11 34%	36 32%	22 32%	18 35%	8 47%	47 32%	40 34%	8 47%	10 26%	18 33%	23 38%	32 34%	5 42%	7 44%	-
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 23

**Q12\_3. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements?  
I felt stressed throughout the process**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	55 20%	13 9%	42 29%A	6 19%	19 17%	15 22%	13 25%	2 12%	25 17%	28 24%	2 12%	9 23%	8 15%	11 18%	16 17%	4 33%	5 31%	2 67%
Tend to agree	131 47%	73 53%B	58 41%	14 44%	52 46%	34 50%	21 41%	10 59%	66 46%	55 46%	10 59%	18 46%	28 51%	27 44%	50 53%	3 25%	4 25%	1 33%
Tend to disagree	72 26%	42 30%b	30 21%	9 28%	28 25%	16 24%	15 29%	4 24%	37 26%	31 26%	4 24%	10 26%	17 31%a	17 28%	18 19%	5 42%	5 31%	-
Strongly disagree	18 6%	9 7%	9 6%	2 6%	10 9%	3 4%	2 4%	1 6%	12 8%	5 4%	1 6%	1 3%	1 2%	6 10%l	8 8%	-	2 13%	-
Don't know	5 2%	1 1%	4 3%	1 3%	4 4%	-	-	-	5 3%l	-	-	1 3%	1 2%	-	3 3%	-	-	-
NET: Agree	186 66%	86 62%	100 70%	20 63%	71 63%	49 72%	34 67%	12 71%	91 63%	83 70%	12 71%	27 69%	36 65%	38 62%	66 69%	7 58%	9 56%	3 100%
NET: Disagree	90 32%	51 37%b	39 27%	11 34%	38 34%	19 28%	17 33%	5 29%	49 34%	36 30%	5 29%	11 28%	18 33%	23 38%	26 27%	5 42%	7 44%	-
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 24

**Q12\_4. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements?  
I couldn't have afforded a solicitor out of my own pocket**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
Base	281	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	105 37%	41 30%	64 45%A	12 38%	32 28%	31 46%D	23 45%D	7 41%	44 30%	54 45%H	7 41%	14 36%	19 35%	23 38%	37 39%	7 58%	4 25%	1 33%
Tend to agree	101 36%	50 36%	51 36%	13 41%	42 37%	26 38%	15 29%	5 29%	55 38%	41 34%	5 29%	15 38%	19 35%	22 36%	36 38%	2 17%	7 44%	-
Tend to disagree	47 17%	30 22%B	17 12%	4 13%	26 23%E	7 10%	9 18%	1 6%	30 21%	16 13%	1 6%	7 18%	7 13%	11 18%	15 16%	3 25%	4 25%	-
Strongly disagree	17 6%	12 9%b	5 3%	1 3%	8 7%	4 6%	2 4%	2 12%	9 6%	6 5%	2 12%	1 3%	5 9%	4 7%	4 4%	-	1 6%	2 67%
Don't know	11 4%	5 4%	6 4%	2 6%E	5 4%e	-	2 4%	2 12%	7 5%	2 2%	2 12%	2 5%	5 9%m	1 2%	3 3%	-	-	-
NET: Agree	206 73%	91 66%	115 80%A	25 78%	74 65%	57 84%D	38 75%	12 71%	99 68%	95 80%H	12 71%	29 74%	38 69%	45 74%	73 77%	9 75%	11 69%	1 33%
NET: Disagree	64 23%	42 30%B	22 15%	5 16%	34 30%E	11 16%	11 22%	3 18%	39 27%	22 18%	3 18%	8 21%	12 22%	15 25%	3 20%	5 25%	2 31%	2 67%
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 25

**Q12\_5. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements?  
I felt that the whole process was a waste of time**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	<b>15</b> 5%	8 6%	7 5%	1 3%	10 9%F	3 4%	- -	1 6%	11 8%i	3 3%	1 6%	5 13%In	2 4%	4 7%	4 4%	- -	- -	- -
Tend to agree	<b>57</b> 20%	29 21%	28 20%	10 31%	25 22%	12 18%	9 18%	1 6%	35 24%	21 18%	1 6%	11 28%	12 22%	12 20%	16 17%	2 17%	2 13%	2 67%
Tend to disagree	<b>95</b> 34%	47 34%	48 34%	8 25%	38 34%	26 38%	18 35%	5 29%	46 32%	44 37%	5 29%	12 31%	11 20%	18 30%	39 41%L	5 42%	9 56%	1 33%
Strongly disagree	<b>102</b> 36%	50 36%	52 36%	13 41%	32 28%	25 37%	23 45%D	9 53%	45 31%	48 40%	9 53%	9 23%	28 51%Kn	22 36%	33 35%	5 42%	5 31%	- -
Don't know	<b>12</b> 4%	4 3%	8 6%	- -	8 7%	2 3%	1 2%	1 6%	8 6%	3 3%	1 6%	2 5%	2 4%	5 8%	3 3%	- -	- -	- -
NET: Agree	<b>72</b> 26%	37 27%	35 24%	11 34%f	35 31%f	15 22%	9 18%	2 12%	46 32%i	24 20%	2 12%	16 41%N	14 25%	16 26%	20 21%	2 17%	2 13%	2 67%
NET: Disagree	<b>197</b> 70%	97 70%	100 70%	21 66%	70 62%	51 75%d	41 80%D	14 82%	91 63%	92 77%H	14 82%	21 54%	39 71%k	40 66%	72 76%K	10 83%	14 88%	1 33%
<b>TOTAL</b>	<b>281</b> 100%	<b>138</b> 100%	<b>143</b> 100%	<b>32</b> 100%	<b>113</b> 100%	<b>68</b> 100%	<b>51</b> 100%	<b>17</b> 100%	<b>145</b> 100%	<b>119</b> 100%	<b>17</b> 100%	<b>39</b> 100%	<b>55</b> 100%	<b>61</b> 100%	<b>95</b> 100%	<b>12</b> 100%	<b>16</b> 100%	<b>3</b> 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 26

**Q12\_6. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements?  
There is not enough information about the practical steps to take**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	39 14%	14 10%	25 17% <sup>a</sup>	8 25% <sup>f</sup>	15 13%	10 15%	5 10%	1 6%	23 16%	15 13%	1 6%	10 26% <sup>IN</sup>	6 11%	10 16% <sup>n</sup>	7 7%	3 25%	2 13%	1 33%
Tend to agree	110 39%	56 41%	54 38%	12 38%	39 35%	28 41%	24 47%	7 41%	51 35%	52 44%	7 41%	13 33%	18 33%	29 48%	41 43%	3 25%	5 31%	1 33%
Tend to disagree	88 31%	51 37% <sup>B</sup>	37 26%	9 28%	33 29%	21 31%	17 33%	8 47%	42 29%	38 32%	8 47%	10 26%	24 44% <sup>kM</sup>	15 25%	29 31%	4 33%	5 31%	1 33%
Strongly disagree	30 11%	13 9%	17 12%	1 3%	18 16% <sup>c</sup>	6 9%	4 8%	1 6%	19 13%	10 8%	1 6%	3 8%	4 7%	5 8%	13 14%	1 8%	4 25%	-
Don't know	14 5%	4 3%	10 7%	2 6%	8 7%	3 4%	1 2%	-	10 7%	4 3%	-	3 8%	3 5%	2 3%	5 5%	1 8%	-	-
NET: Agree	149 53%	70 51%	79 55%	20 63%	54 48%	38 56%	29 57%	8 47%	74 51%	67 56%	8 47%	23 59%	24 44%	39 64% <sup>L</sup>	48 51%	6 50%	7 44%	2 67%
NET: Disagree	118 42%	64 46%	54 38%	10 31%	51 45%	27 40%	21 41%	9 53%	61 42%	48 40%	9 53%	13 33%	28 51% <sup>km</sup>	20 33%	42 44%	5 42%	9 56%	1 33%
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 27

**Q12\_7. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident.**  
**To what extent, if at all, do you agree or disagree with the following statements?**  
**I felt the whole process was fair**

**Base : All who pursued legal action**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	46 16%	26 19%	20 14%	6 19%	19 17%	6 9%	13 25%E	2 12%	25 17%	19 16%	2 12%	9 23%I	5 9%	12 20%	16 17%	2 17%	2 13%	-
Tend to agree	157 56%	80 58%	77 54%	14 44%	63 56%	44 65%c	26 51%	10 59%	77 53%	70 59%	10 59%	19 49%	38 69%kM	29 48%	58 61%	5 42%	7 44%	1 33%
Tend to disagree	49 17%	18 13%	31 22%a	8 25%	16 14%	13 19%	10 20%	2 12%	24 17%	23 19%	2 12%	6 15%	7 13%	12 20%	15 16%	5 42%	4 25%	-
Strongly disagree	23 8%	13 9%	10 7%	4 13%	10 9%	5 7%	2 4%	2 12%	14 10%	7 6%	2 12%	4 10%	3 5%	6 10%	5 5%	-	3 19%	2 67%
Don't know	6 2%	1 1%	5 3%	-	5 4%e	-	-	1 6%	5 3%I	-	1 6%	1 3%	2 4%	2 3%	1 1%	-	-	-
NET: Agree	203 72%	106 77%b	97 68%	20 63%	82 73%	50 74%	39 76%	12 71%	102 70%	89 75%	12 71%	28 72%	43 78%	41 67%	74 78%	7 58%	9 56%	1 33%
NET: Disagree	72 26%	31 22%	41 29%	12 38%	26 23%	18 26%	12 24%	4 24%	38 26%	30 25%	4 24%	10 26%	10 18%	18 30%	20 21%	5 42%	7 44%	2 67%
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing



## RTA Research

Table 28

**Q12\_8. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements?  
I felt the sentence was not fair**

**Base : All who pursued legal action**

	Total	Gender		Age					Age Grouped			Region						
		Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
Base	281	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
Strongly agree	30 11%	14 10%	16 11%	2 6%	15 13%	10 15%	3 6%	-	17 12%	13 11%	-	7 18% <b>n</b>	6 11%	6 10%	7 7%	2 17%	1 6%	1 33%
Tend to agree	77 27%	42 30%	35 24%	8 25%	40 35% <b>E</b>	14 21%	13 25%	2 12%	48 33% <b>i</b>	27 23%	2 12%	12 31%	9 16%	17 28%	26 27%	5 42%	7 44%	1 33%
Tend to disagree	85 30%	48 35%	37 26%	14 44% <b>d</b>	31 27%	24 35%	14 27%	2 12%	45 31%	38 32%	2 12%	11 28%	18 33%	18 30%	30 32%	4 33%	4 25%	-
Strongly disagree	42 15%	19 14%	23 16%	7 22%	16 14%	8 12%	6 12%	5 29%	23 16%	14 12%	5 29%	3 8%	10 18%	12 20%	14 15%	1 8%	1 6%	1 33%
Don't know	47 17%	15 11%	32 22% <b>A</b>	1 3%	11 10%	12 18% <b>C</b>	15 29% <b>CD</b>	8 47%	12 8%	27 23% <b>H</b>	8 47%	6 15%	12 22%	8 13%	18 19%	-	3 19%	-
NET: Agree	107 38%	56 41%	51 36%	10 31%	55 49% <b>ceF</b>	24 35%	16 31%	2 12%	65 45% <b>i</b>	40 34%	2 12%	19 49% <b>L</b>	15 27%	23 38%	33 35%	7 58%	8 50%	2 67%
NET: Disagree	127 45%	67 49%	60 42%	21 66% <b>DeF</b>	47 42%	32 47%	20 39%	7 41%	68 47%	52 44%	7 41%	14 36%	28 51%	30 49%	44 46%	5 42%	5 31%	1 33%
<b>TOTAL</b>	281 100%	138 100%	143 100%	32 100%	113 100%	68 100%	51 100%	17 100%	145 100%	119 100%	17 100%	39 100%	55 100%	61 100%	95 100%	12 100%	16 100%	3 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 29

**Q12. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the statements? - Summary**

**Base : All who pursued legal action**

	I felt well informed throughout the process	I would have liked more emotional support throughout the process	I felt stressed throughout the process	I couldn't have afforded a solicitor out of my own pocket	I felt that the whole process was a waste of time	There is not enough information about the practical steps to take	I felt the whole process was fair	I felt the sentence was not fair
<b>Base</b>	281	281	281	281	281	281	281	281
Strongly agree	55 20%	38 14%	55 20%	105 37%	15 5%	39 14%	46 16%	30 11%
Tend to agree	143 51%	135 48%	131 47%	101 36%	57 20%	110 39%	157 56%	77 27%
Tend to disagree	57 20%	77 27%	72 26%	47 17%	95 34%	88 31%	49 17%	85 30%
Strongly disagree	20 7%	18 6%	18 6%	17 6%	102 36%	30 11%	23 8%	42 15%
Don't know	6 2%	13 5%	5 2%	11 4%	12 4%	14 5%	6 2%	47 17%
NET: Agree	198 70%	173 62%	186 66%	206 73%	72 26%	149 53%	203 72%	107 38%
NET: Disagree	77 27%	95 34%	90 32%	64 23%	197 70%	118 42%	72 26%	127 45%
<b>TOTAL</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>	<b>281</b> <b>100%</b>

## RTA Research

Table 30

**Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury?**

**Base : All who pursued legal action**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>281</b>	138	143	32*	113	68*	51*	17**	145	119	17**	39*	55*	61*	95*	12**	16**	3**
No compensation	17	7	10	2	3	5	6	1	5	11	1	2	3	6	6	-	-	-
	6%	5%	7%	6%	3%	7%	12%D	6%	3%	9%h	6%	5%	5%	10%	6%	-	-	-
£0.01 - £499.99	24	16	8	3	12	4	5	-	15	9	-	5	4	7	6	-	2	-
	9%	12%b	6%	9%	11%	6%	10%	-	10%	8%	-	13%	7%	11%	6%	-	13%	-
£500.00 - £999.99	47	22	25	5	20	12	9	1	25	21	1	5	7	9	18	4	4	-
	17%	16%	17%	16%	18%	18%	18%	6%	17%	18%	6%	13%	13%	15%	19%	33%	25%	-
£1000.00 - £2999.99	102	53	49	13	41	25	14	9	54	39	9	11	18	21	41	6	4	1
	36%	38%	34%	41%	36%	37%	27%	53%	37%	33%	53%	28%	33%	34%	43%	50%	25%	33%
£3000.00 - £4999.99	35	17	18	1	19	7	6	2	20	13	2	6	6	10	11	-	1	1
	12%	12%	13%	3%	17%c	10%	12%	12%	14%	11%	12%	15%	11%	16%	12%	-	6%	33%
£5000.00 - £9999.99	15	5	10	2	6	4	3	-	8	7	-	3	4	1	5	-	1	1
	5%	4%	7%	6%	5%	6%	6%	-	6%	6%	-	8%	7%	2%	5%	-	6%	33%
£10,000.00 - £25,000.00	5	3	2	1	1	2	1	-	2	3	-	1	1	-	2	-	1	-
	2%	2%	1%	3%	1%	3%	2%	-	1%	3%	-	3%	2%	-	2%	-	6%	-
More than £25,000.00	4	2	2	-	-	3	1	-	-	4	-	-	2	2	-	-	-	-
	1%	1%	1%	-	-	4%D	2%	-	-	3%H	-	-	4%n	3%n	-	-	-	-
Prefer not to say	24	10	14	4	8	5	2	2	12	10	2	4	5	4	4	1	3	-
	9%	7%	10%	13%	7%	7%	10%	12%	8%	8%	12%	10%	15%N	7%	4%	8%	19%	-
I did not pursue legal action about an injury	8	3	5	1	3	1	1	2	4	2	2	2	2	1	2	1	-	-
	3%	2%	3%	3%	3%	1%	2%	12%	3%	2%	12%	5%	4%	2%	2%	8%	-	-
NET: £0.01 - £4999.99	208	108	100	22	92	48	34	12	114	82	12	27	35	47	76	10	11	2
	74%	78%	70%	69%	81%eF	71%	67%	71%	79%i	69%	71%	69%	64%	77%	80%L	83%	69%	67%
NET: £5000.00 - £25000.00	20	8	12	3	7	6	4	-	10	10	-	4	5	1	7	-	2	1
	7%	6%	8%	9%	6%	8%	8%	-	7%	8%	-	10%m	9%am	2%	7%	-	13%	33%
<b>TOTAL</b>	<b>281</b>	<b>138</b>	<b>143</b>	<b>32</b>	<b>113</b>	<b>68</b>	<b>51</b>	<b>17</b>	<b>145</b>	<b>119</b>	<b>17</b>	<b>39</b>	<b>55</b>	<b>61</b>	<b>95</b>	<b>12</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 30

### Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury?

Base : All who pursued legal action

Total	Estimated compensation										
	No compensation (a)	£0.01 - £499.99 (b)	£500.00 - £999.99 (c)	£1000.00 - £2999.99 (d)	£3000.00 - £4999.99 (e)	£5000.00 - £9999.99 (f)	£10,000.00 - £25,000.00 (g)	More than £25,000.00 (h)	NET: £0.01 - £4999.99 (i)	NET: £5000.00 - 25000 (j)	
<b>Base</b>	<b>281</b>	<b>6**</b>	<b>20**</b>	<b>36*</b>	<b>88*</b>	<b>41*</b>	<b>27**</b>	<b>9**</b>	<b>6**</b>	<b>185</b>	<b>36*</b>
No compensation	17	2	3	1	4	2	-	-	1	10	-
	6%	33%	15%	3%	5%	5%	-	-	17%	5%	-
£0.01 - £499.99	24	1	13	4	2	1	-	-	-	20	-
	9%	17%	65%	<b>11%DJ</b>	2%	2%	-	-	-	<b>11%DeJ</b>	-
£500.00 - £999.99	47	-	3	28	9	2	-	-	-	42	-
	17%	-	15%	<b>78%DEIJ</b>	<b>10%J</b>	5%	-	-	-	<b>23%DEJ</b>	-
£1000.00 - £2999.99	102	-	1	2	66	12	8	1	-	81	9
	36%	-	5%	6%	<b>75%CEIJ</b>	<b>29%C</b>	30%	11%	-	<b>44%CeJ</b>	<b>25%C</b>
£3000.00 - £4999.99	35	-	-	-	4	22	7	-	-	26	7
	12%	-	-	-	5%	<b>54%CDIJ</b>	26%	-	-	<b>14%CD</b>	<b>19%CD</b>
£5000.00 - £9999.99	15	-	-	-	1	-	9	3	1	1	12
	5%	-	-	-	1%	-	33%	33%	17%	1%	<b>33%CDEI</b>
£10,000.00 - £25,000.00	5	-	-	-	-	-	-	5	-	-	5
	2%	-	-	-	-	-	-	56%	-	-	<b>14%CDEI</b>
More than £25,000.00	4	-	-	-	-	-	-	-	4	-	-
	1%	-	-	-	-	-	-	-	67%	-	-
Prefer not to say	24	2	-	1	2	2	3	-	-	5	3
	9%	33%	-	3%	2%	5%	11%	-	-	3%	8%
I did not pursue legal action about an injury	8	1	-	-	-	-	-	-	-	-	-
	3%	17%	-	-	-	-	-	-	-	-	-
NET: £0.01 - £4999.99	208	1	17	34	81	37	15	1	-	169	16
	74%	17%	85%	<b>94%J</b>	<b>92%J</b>	<b>90%J</b>	56%	11%	-	<b>91%J</b>	44%
NET: £5000.00 - £25000.00	20	-	-	-	1	-	9	8	1	1	17
	7%	-	-	-	1%	-	33%	89%	17%	1%	<b>47%CDEI</b>
<b>TOTAL</b>	<b>281</b>	<b>6</b>	<b>20</b>	<b>36</b>	<b>88</b>	<b>41</b>	<b>27</b>	<b>9</b>	<b>6</b>	<b>185</b>	<b>36</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 30

### Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury?

Base : All who pursued legal action

Total	Had an injury								Speed of accident			At fault			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychologi cal consequenc e (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (n)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	
<b>Base</b>	<b>281</b>	24**	257	184	131	123	60*	53*	59*	58*	108	111	8**	249	16**
No compensation	17	3	14	10	12	7	1	1	1	6	5	6	-	16	-
	6%	13%	5%	5%	9%fgn	6%	2%	2%	2%	10%	5%	5%	-	6%	-
£0.01 - £499.99	24	3	21	16	9	12	1	3	3	-	13	11	1	20	3
	9%	13%	8%f	9%f	7%	10%F	2%	6%	5%	-	12%H	10%H	13%	8%	19%
£500.00 - £999.99	47	3	44	23	23	25	12	6	8	3	22	21	4	37	6
	17%	13%	17%	13%	18%	20%c	20%	11%	14%	5%	20%H	19%H	50%	15%	38%
£1000.00 - £2999.99	102	6	96	78	30	38	19	15	32	31	36	33	-	96	3
	36%	25%	37%D	42%DEg	23%	31%	32%	28%	54%BDEFG	53%IJ	33%	30%	-	39%	19%
£3000.00 - £4999.99	35	-	35	27	23	20	13	9	6	5	15	15	1	33	-
	12%	-	14%	15%	18%	16%	22%n	17%	10%	9%	14%	14%	13%	13%	-
£5000.00 - £9999.99	15	-	15	10	12	7	6	8	2	3	5	7	-	14	1
	5%	-	6%	5%	9%	6%	10%	15%BCEN	3%	5%	5%	6%	-	6%	6%
£10,000.00 - £25,000.00	5	-	5	4	3	2	1	2	2	2	1	2	1	4	-
	2%	-	2%	2%	2%	2%	2%	4%	3%	3%	1%	2%	13%	2%	-
More than £25,000.00	4	-	4	1	4	1	4	3	-	1	-	3	-	4	-
	1%	-	2%	1%	3%c	1%	7%BCEN	6%bCEN	-	2%	-	3%i	-	2%	-
Prefer not to say	24	2	22	14	15	11	3	6	4	4	9	10	1	20	-
	9%	8%	9%	8%	11%	9%	5%	11%	7%	7%	8%	9%	13%	8%	-
I did not pursue legal action about an injury	8	7	1	1	-	-	-	-	1	3	2	3	-	5	3
	3%	29%	*	1%	-	-	-	-	2%	5%	2%	3%	-	2%	19%
NET: £0.01 - £4999.99	208	12	196	144	85	95	45	33	49	39	86	80	6	186	12
	74%	50%	76%DG	78%DG	65%	77%DG	75%	62%	83%DG	67%	80%h	72%	75%	75%	75%
NET: £5000.00 - £25000.00	20	-	20	14	15	9	7	10	4	5	6	9	1	18	1
	7%	-	8%	8%	11%	7%	12%	19%BCEN	7%	9%	6%	8%	13%	7%	6%
<b>TOTAL</b>	<b>281</b>	<b>24</b>	<b>257</b>	<b>184</b>	<b>131</b>	<b>123</b>	<b>60</b>	<b>53</b>	<b>59</b>	<b>58</b>	<b>108</b>	<b>111</b>	<b>8</b>	<b>249</b>	<b>16</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/n - h/i/j - k/l/m  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 31  
**Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? REBASED**

Base : All who pursued legal action

Total	Gender		Age					Age Grouped			Region							
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)	
<b>Base</b>	<b>273</b>	135	138	31*	110	67*	50*	15**	141	117	15**	37*	53*	60*	93*	11**	16**	3**
No compensation	17	7	10	2	3	5	6	1	5	11	1	2	3	6	6	-	-	-
	6%	5%	7%	6%	3%	7%	12%D	7%	4%	9%h	7%	5%	6%	10%	6%	-	-	-
£0.01 - £499.99	24	16	8	3	12	4	5	-	15	9	-	5	4	7	6	-	2	-
	9%	12%b	6%	10%	11%	6%	10%	-	11%	8%	-	14%	8%	12%	6%	-	13%	-
£500.00 - £999.99	47	22	25	5	20	12	9	1	25	21	1	5	7	9	18	4	4	-
	17%	16%	18%	16%	18%	18%	18%	7%	18%	18%	7%	14%	13%	15%	19%	36%	25%	-
£1000.00 - £2999.99	102	53	49	13	41	25	14	9	54	39	9	11	18	21	41	6	4	1
	37%	39%	36%	42%	37%	37%	28%	60%	38%	33%	60%	30%	34%	35%	44%	55%	25%	33%
£3000.00 - £4999.99	35	17	18	1	19	7	6	2	20	13	2	6	6	10	11	-	1	1
	13%	13%	13%	3%	17%c	10%	12%	13%	14%	11%	13%	16%	11%	17%	12%	-	6%	33%
£5000.00 - £9999.99	15	5	10	2	6	4	3	-	8	7	-	3	4	1	5	-	1	1
	5%	4%	7%	6%	5%	6%	6%	-	6%	6%	-	8%	8%	2%	5%	-	6%	33%
£10,000.00 - £25,000.00	5	3	2	1	1	2	1	-	2	3	-	1	1	-	2	-	1	-
	2%	2%	1%	3%	1%	3%	2%	-	1%	3%	-	3%	2%	-	2%	-	6%	-
More than £25,000.00	4	2	2	-	-	3	1	-	-	4	-	-	2	2	-	-	-	-
	1%	1%	1%	-	-	4%D	2%	-	-	3%H	-	-	4%n	3%n	-	-	-	-
Prefer not to say	24	10	14	4	8	5	2	2	12	10	2	4	8	4	4	1	3	-
	9%	7%	10%	13%	7%	7%	10%	13%	9%	9%	13%	11%	15%N	7%	4%	9%	19%	-
NET: £0.01 - £4999.99	208	108	100	22	92	48	34	12	114	82	12	27	35	47	76	10	11	2
	76%	80%	72%	71%	84%eF	72%	68%	80%	81%i	70%	80%	73%	66%	78%	82%L	91%	69%	67%
NET: £5000.00 - £25000.00	20	8	12	3	7	6	4	-	10	10	-	4	5	1	7	-	2	1
	7%	6%	9%	10%	6%	9%	8%	-	7%	9%	-	11%m	9%m	2%	8%	-	13%	33%
<b>TOTAL</b>	<b>273</b>	<b>135</b>	<b>138</b>	<b>31</b>	<b>110</b>	<b>67</b>	<b>50</b>	<b>15</b>	<b>141</b>	<b>117</b>	<b>15</b>	<b>37</b>	<b>53</b>	<b>60</b>	<b>93</b>	<b>11</b>	<b>16</b>	<b>3</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 31  
**Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? REBASED**

Base : All who pursued legal action

Total	Estimated compensation										
	No compensation (a)	£0.01 - £499.99 (b)	£500.00 - £999.99 (c)	£1000.00 - £2999.99 (d)	£3000.00 - £4999.99 (e)	£5000.00 - £9999.99 (f)	£10,000.00 - £25,000.00 (g)	More than £25,000.00 (h)	NET: £0.01 - £4999.99 (i)	NET: £5000.00 - 25000 (j)	
<b>Base</b>	273	5**	20**	36*	88*	41*	27**	9**	6**	185	36*
No compensation	17	2	3	1	4	2	-	-	1	10	-
	6%	40%	15%	3%	5%	5%	-	-	17%	5%	-
£0.01 - £499.99	24	1	13	4	2	1	-	-	20	-	-
	9%	20%	65%	11%DJ	2%	2%	-	-	11%DeJ	-	-
£500.00 - £999.99	47	-	3	28	9	2	-	-	42	-	-
	17%	-	15%	78%DEIJ	10%J	5%	-	-	23%DEJ	-	-
£1000.00 - £2999.99	102	-	1	2	66	12	8	1	81	9	-
	37%	-	5%	6%	75%CEIJ	29%C	30%	11%	44%CeJ	25%C	-
£3000.00 - £4999.99	35	-	-	-	4	22	7	-	26	7	-
	13%	-	-	-	5%	54%CDIJ	26%	-	14%CD	19%CD	-
£5000.00 - £9999.99	15	-	-	-	1	-	9	3	1	12	-
	5%	-	-	-	1%	-	33%	33%	1%	33%CDEI	-
£10,000.00 - £25,000.00	5	-	-	-	-	-	-	5	-	5	-
	2%	-	-	-	-	-	-	56%	-	14%CDEI	-
More than £25,000.00	4	-	-	-	-	-	-	-	4	-	-
	1%	-	-	-	-	-	-	-	67%	-	-
Prefer not to say	24	2	-	1	2	2	3	-	5	3	-
	9%	40%	-	3%	2%	5%	11%	-	3%	8%	-
NET: £0.01 - £4999.99	208	1	17	34	81	37	15	1	169	16	-
	76%	20%	85%	94%J	92%J	90%J	56%	11%	91%J	44%	-
NET: £5000.00 - £25000.00	20	-	-	-	1	-	9	8	1	17	-
	7%	-	-	-	1%	-	33%	89%	17%	47%CDEI	-
<b>TOTAL</b>	273	5	20	36	88	41	27	9	6	185	36
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 31  
**Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? REBASED**

Base : All who pursued legal action

Total	Had an injury								Speed of accident			At fault			
	No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospitalised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (n)	10 mph or slower (h)	Between 11 and 30 mph (i)	Faster than 30 mph (j)	My fault (k)	The other's fault (l)	The fault of both (m)	
<b>Base</b>	<b>273</b>	17**	256	183	131	123	60*	53*	58*	55*	106	108	8**	244	13**
No compensation	17	3	14	10	12	7	1	1	1	6	5	6	-	16	-
	6%	18%	5%	5%	9%fgn	6%	2%	2%	2%	11%	5%	6%	-	7%	-
£0.01 - £499.99	24	3	21	16	9	12	1	3	3	-	13	11	1	20	3
	9%	18%	8%f	9%f	7%	10%F	2%	6%	5%	-	12%H	10%H	13%	8%	23%
£500.00 - £999.99	47	3	44	23	23	25	12	6	8	3	22	21	4	37	6
	17%	18%	17%	13%	18%	20%c	20%	11%	14%	5%	21%H	19%H	50%	15%	46%
£1000.00 - £2999.99	102	6	96	78	30	38	19	15	32	31	36	33	-	96	3
	37%	35%	38%D	43%DEg	23%	31%	32%	28%	55%BcDEFG	56%IJ	34%	31%	-	39%	23%
£3000.00 - £4999.99	35	-	35	27	23	20	13	9	6	5	15	15	1	33	-
	13%	-	14%	15%	18%	16%	22%n	17%	10%	9%	14%	14%	13%	14%	-
£5000.00 - £9999.99	15	-	15	10	12	7	6	8	2	3	5	7	-	14	1
	5%	-	6%	5%	9%	6%	10%	15%BCEN	3%	5%	5%	6%	-	6%	8%
£10,000.00 - £25,000.00	5	-	5	4	3	2	1	2	2	2	1	2	1	4	-
	2%	-	2%	2%	2%	2%	2%	4%	3%	4%	1%	2%	13%	2%	-
More than £25,000.00	4	-	4	1	4	1	4	3	-	1	-	3	-	4	-
	1%	-	2%	1%	3%c	1%	7%BCEN	6%bCEN	-	2%	-	3%i	-	2%	-
Prefer not to say	24	2	22	14	15	11	3	6	4	4	9	10	1	20	-
	9%	12%	9%	8%	11%	9%	5%	11%	7%	7%	8%	9%	13%	8%	-
NET: £0.01 - £4999.99	208	12	196	144	85	95	45	33	49	39	86	80	6	186	12
	76%	71%	77%DG	79%DG	65%	77%DG	75%	62%	84%DG	71%	81%	74%	75%	76%	92%
NET: £5000.00 - £25000.00	20	-	20	14	15	9	7	10	4	5	6	9	1	18	1
	7%	-	8%	8%	11%	7%	12%	19%BCEN	7%	9%	6%	8%	13%	7%	8%
<b>TOTAL</b>	<b>273</b>	<b>17</b>	<b>256</b>	<b>183</b>	<b>131</b>	<b>123</b>	<b>60</b>	<b>53</b>	<b>58</b>	<b>55</b>	<b>106</b>	<b>108</b>	<b>8</b>	<b>244</b>	<b>13</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/n - h/ij - k/l/m  
 \* small base; \*\* very small base (under 30) ineligible for sig testing



## RTA Research

Table 32

**Q14\_1. To what extent, if at all, did the compensation you received for your injury cover the following...?**  
**Any loss of earning because of time off work**

**Base : All who received compensation**

Total	Gender		Age					Age Grouped			Region						
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	118	114	25**	99*	57*	39*	12**	124	96*	12**	31*	42*	50*	83*	10**	13**	3**
Yes, and I had money to spare	<b>38</b> 16%	19 17%	4 16%	20 20%	8 14%	5 13%	1 8%	24 19%	13 14%	1 8%	7 23%	7 17%	14 28%N	10 12%	-	-	-
Yes, it was just the right amount	<b>110</b> 47%	53 46%	13 52%	49 49%	25 44%	20 51%	3 25%	62 50%	45 47%	3 25%	15 48%	20 48%	20 40%	42 51%	4 40%	8 62%	1 33%
No, but it covered most of it	<b>34</b> 15%	15 13%	3 12%	18 18%	7 12%	5 13%	1 8%	21 17%	12 13%	1 8%	6 19%	7 17%	10 20%	9 11%	1 10%	1 8%	-
No, but it covered some of it	<b>19</b> 8%	10 9%	3 12%	5 5%	6 11%	4 10%	1 8%	8 6%	10 10%	1 8%	-	5 12%k	2 4%	5 6%	2 20%	4 31%	1 33%
Not at all	<b>31</b> 13%	17 15%	2 8%	7 7%	11 19%D	5 13%	6 50%	9 7%	16 17%H	6 50%	3 10%	3 7%	4 8%	17 20%lm	3 30%	-	1 33%
NET: the compensation covered the injury	<b>148</b> 64%	72 63%	17 68%	69 70%	33 58%	25 64%	4 33%	86 69%	58 60%	4 33%	22 71%	27 64%	34 68%	52 63%	4 40%	8 62%	1 33%
NET: the compensation did not cover the injury	<b>84</b> 36%	42 37%	8 32%	30 30%	24 42%	14 36%	8 67%	38 31%	38 40%	8 67%	9 29%	15 36%	16 32%	31 37%	6 60%	5 38%	2 67%
<b>TOTAL</b>	<b>232</b> 100%	<b>114</b> 100%	<b>25</b> 100%	<b>99</b> 100%	<b>57</b> 100%	<b>39</b> 100%	<b>12</b> 100%	<b>124</b> 100%	<b>96</b> 100%	<b>12</b> 100%	<b>31</b> 100%	<b>42</b> 100%	<b>50</b> 100%	<b>83</b> 100%	<b>10</b> 100%	<b>13</b> 100%	<b>3</b> 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 33

**Q14\_2. To what extent, if at all, did the compensation you received for your injury cover the following...?**

**Solicitors' fees**

**Base : All who received compensation**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>232</b>	118	114	25**	99*	57*	39*	12**	124	96*	12**	31*	42*	50*	83*	10**	13**	3**
Yes, and I had money to spare	<b>45</b> <b>19%</b>	22 19%	23 20%	8 32%	18 18%	10 18%	8 21%	1 8%	26 21%	18 19%	1 8%	7 23%	10 24%	12 24%	14 17%	1 10%	1 8%	-
Yes, it was just the right amount	<b>125</b> <b>54%</b>	66 56%	59 52%	11 44%	49 49%	32 56%	23 59%	10 83%	60 48%	55 57%	10 83%	18 58%	21 50%	26 52%	46 55%	3 30%	10 77%	1 33%
No, but it covered most of it	<b>32</b> <b>14%</b>	19 16%	13 11%	4 16%	19 19%	6 11%	3 8%	-	23 19%	9 9%	-	3 10%	8 19%	7 14%	9 11%	2 20%	2 15%	1 33%
No, but it covered some of it	<b>9</b> <b>4%</b>	5 4%	4 4%	-	5 5%	2 4%	2 5%	-	5 4%	4 4%	-	1 3%	1 2%	1 2%	4 5%	2 20%	-	-
Not at all	<b>21</b> <b>9%</b>	6 5%	15 13% <b>A</b>	2 8%	8 8%	7 12%	3 8%	1 8%	10 8%	10 10%	1 8%	2 6%	2 5%	4 8%	10 12%	2 20%	-	1 33%
NET: the compensation covered the injury	<b>170</b> <b>73%</b>	88 75%	82 72%	19 76%	67 68%	42 74%	31 79%	11 92%	86 69%	73 76%	11 92%	25 81%	31 74%	38 76%	60 72%	4 40%	11 85%	1 33%
NET: the compensation did not cover the injury	<b>62</b> <b>27%</b>	30 25%	32 28%	6 24%	32 32%	15 26%	8 21%	1 8%	38 31%	23 24%	1 8%	6 19%	11 26%	12 24%	23 28%	6 60%	2 15%	2 67%
<b>TOTAL</b>	<b>232</b> <b>100%</b>	118 100%	114 100%	25 100%	99 100%	57 100%	39 100%	12 100%	124 100%	96 100%	12 100%	31 100%	42 100%	50 100%	83 100%	10 100%	13 100%	3 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 34

**Q14\_3. To what extent, if at all, did the compensation you received for your injury cover the following...?**

**Damage to my car**

**Base : All who received compensation**

	Gender		Age					Age Grouped			Region							
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)	
<b>Base</b>	<b>232</b>	118	114	25**	99*	57*	39*	12**	124	96*	12**	31*	42*	50*	83*	10**	13**	3**
Yes, and I had money to spare	<b>40</b> <b>17%</b>	18 15%	22 19%	7 28%	19 19% <b>e</b>	5 9%	6 15%	3 25%	26 21% <b>i</b>	11 11%	3 25%	8 26% <b>n</b>	9 21%	9 18%	10 12%	3 30%	1 8%	-
Yes, it was just the right amount	<b>117</b> <b>50%</b>	60 51%	57 50%	10 40%	50 51%	26 46%	24 62%	7 58%	60 48%	50 52%	7 58%	14 45%	18 43%	27 54%	48 58%	-	10 77%	-
No, but it covered most of it	<b>43</b> <b>19%</b>	25 21%	18 16%	4 16%	19 19%	15 26%	5 13%	-	23 19%	20 21%	-	8 26%	10 24%	10 20%	11 13%	2 8%	1 33%	1
No, but it covered some of it	<b>9</b> <b>4%</b>	4 3%	5 4%	1 4%	7 7% <b>f</b>	1 2%	-	-	8 6% <b>l</b>	1 1%	-	-	1 2%	1 4%	3 30%	3 8%	1 8%	-
Not at all	<b>23</b> <b>10%</b>	11 9%	12 11%	3 12%	4 4%	10 18% <b>D</b>	4 10%	2 17%	7 6%	14 15% <b>H</b>	2 17%	1 3%	4 10%	3 6%	11 13%	2 20%	-	2 67%
NET: the compensation covered the injury	<b>157</b> <b>68%</b>	78 66%	79 69%	17 68%	69 70% <b>e</b>	31 54%	30 77% <b>E</b>	10 83%	86 69%	61 64%	10 83%	22 71%	27 64%	36 72%	58 70%	3 30%	11 85%	-
NET: the compensation did not cover the injury	<b>75</b> <b>32%</b>	40 34%	35 31%	8 32%	30 30%	26 46% <b>dF</b>	9 23%	2 17%	38 31%	35 36%	2 17%	9 29%	15 36%	14 28%	25 30%	7 70%	2 15%	3 100%
<b>TOTAL</b>	<b>232</b> <b>100%</b>	<b>118</b> <b>100%</b>	<b>114</b> <b>100%</b>	<b>25</b> <b>100%</b>	<b>99</b> <b>100%</b>	<b>57</b> <b>100%</b>	<b>39</b> <b>100%</b>	<b>12</b> <b>100%</b>	<b>124</b> <b>100%</b>	<b>96</b> <b>100%</b>	<b>12</b> <b>100%</b>	<b>31</b> <b>100%</b>	<b>42</b> <b>100%</b>	<b>50</b> <b>100%</b>	<b>83</b> <b>100%</b>	<b>10</b> <b>100%</b>	<b>13</b> <b>100%</b>	<b>3</b> <b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 35

**Q14\_4. To what extent, if at all, did the compensation you received for your injury cover the following...?**

**Medical bills incurred**

**Base : All who received compensation**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scotland (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>232</b>	118	114	25**	99*	57*	39*	12**	124	96*	12**	31*	42*	50*	83*	10**	13**	3**
Yes, and I had money to spare	<b>42</b> <b>18%</b>	18 15%	24 21%	11 44%	18 18%	7 12%	5 13%	1 8%	29 23% <b>l</b>	12 13%	1 8%	6 19%	9 21%	10 20%	15 18%	2 20%	-	-
Yes, it was just the right amount	<b>117</b> <b>50%</b>	66 56% <b>b</b>	51 45%	8 32%	47 47%	28 49%	26 67% <b>De</b>	8 67%	55 44%	54 56% <b>h</b>	8 67%	18 58%	21 50%	25 50%	39 47%	2 20%	12 92%	-
No, but it covered most of it	<b>33</b> <b>14%</b>	20 17%	13 11%	3 12%	21 21% <b>F</b>	8 14% <b>f</b>	1 3%	-	24 19% <b>l</b>	9 9%	-	3 10%	8 19%	10 20%	9 11%	1 10%	1 8%	1 33%
No, but it covered some of it	<b>9</b> <b>4%</b>	2 2%	7 6% <b>a</b>	-	4 4%	3 5%	2 5%	-	4 3%	5 5%	-	-	1 2%	1 2%	5 6%	1 10%	-	1 33%
Not at all	<b>31</b> <b>13%</b>	12 10%	19 17%	3 12%	9 9%	11 19% <b>d</b>	5 13%	3 25%	12 10%	16 17%	3 25%	4 13%	3 7%	4 8%	15 18%	4 40%	-	1 33%
NET: the compensation covered the injury	<b>159</b> <b>69%</b>	84 71%	75 66%	19 76%	65 66%	35 61%	31 79% <b>e</b>	9 75%	84 68%	66 69%	9 75%	24 77%	30 71%	35 70%	54 65%	4 40%	12 92%	-
NET: the compensation did not cover the injury	<b>73</b> <b>31%</b>	34 29%	39 34%	6 24%	34 34%	22 39% <b>f</b>	8 21%	3 25%	40 32%	30 31%	3 25%	7 23%	12 29%	15 30%	29 35%	6 60%	1 8%	3 100%
<b>TOTAL</b>	<b>232</b> <b>100%</b>	118 100%	114 100%	25 100%	99 100%	57 100%	39 100%	12 100%	124 100%	96 100%	12 100%	31 100%	42 100%	50 100%	83 100%	10 100%	13 100%	3 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 36

**Q14\_5. To what extent, if at all, did the compensation you received for your injury cover the following...?**  
**Loss in terms of quality of life**

**Base : All who received compensation**

Total	Gender		Age					Age Grouped			Region						
	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b> 232	118	114	25**	99*	57*	39*	12**	124	96*	12**	31*	42*	50*	83*	10**	13**	3**
Yes, and I had money to spare 26 11%	11 9%	15 13%	5 20%	13 13%	3 5%	4 10%	1 8%	18 15%i	7 7%	1 8%	7 23%N	7 17%an	7 14%	5 6%	-	-	-
Yes, it was just the right amount 109 47%	59 50%	50 44%	12 48%	45 45%	26 46%	21 54%	5 42%	57 46%	47 49%	5 42%	14 45%	17 40%	23 46%	44 53%	3 30%	8 62%	-
No, but it covered most of it 32 14%	18 15%	14 12%	2 8%	18 18%	8 14%	3 8%	1 8%	20 16%	11 11%	1 8%	4 13%	8 19%	8 16%	8 10%	3 30%	1 8%	-
No, but it covered some of it 28 12%	12 10%	16 14%	3 12%	8 8%	11 19%D	5 13%	1 8%	11 9%	16 17%h	1 8%	1 3%	7 17%k	5 10%	11 13%	2 20%	1 8%	1 33%
Not at all 37 16%	18 15%	19 17%	3 12%	15 15%	9 16%	6 15%	4 33%	18 15%	15 16%	4 33%	5 16%	3 7%	7 14%	15 18%	2 20%	3 23%	2 67%
NET: the compensation covered the injury 135 58%	70 59%	65 57%	17 68%	58 59%	29 51%	25 64%	6 50%	75 60%	54 56%	6 50%	21 68%	24 57%	30 60%	49 59%	3 30%	8 62%	-
NET: the compensation did not cover the injury 97 42%	48 41%	49 43%	8 32%	41 41%	28 49%	14 36%	6 50%	49 40%	42 44%	6 50%	10 32%	18 43%	20 40%	34 41%	7 70%	5 38%	3 100%
<b>TOTAL</b> 232 100%	118 100%	114 100%	25 100%	99 100%	57 100%	39 100%	12 100%	124 100%	96 100%	12 100%	31 100%	42 100%	50 100%	83 100%	10 100%	13 100%	3 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

Table 37  
**Q14. To what extent, if at all, did the compensation you received for your injury cover the following...? - Summary**

Base : All who received compensation

	Any loss of earning because of time off work	Solicitors' fees	Damage to my car	Medical bills incurred	Loss in terms of quality of life
<b>Base</b>	232	232	232	232	232
Yes, and I had money to spare	38 16%	45 19%	40 17%	42 18%	26 11%
Yes, it was just the right amount	110 47%	125 54%	117 50%	117 50%	109 47%
No, but it covered most of it	34 15%	32 14%	43 19%	33 14%	32 14%
No, but it covered some of it	19 8%	9 4%	9 4%	9 4%	28 12%
Not at all	31 13%	21 9%	23 10%	31 13%	37 16%
NET: the compensation covered the injury	148 64%	170 73%	157 68%	159 69%	135 58%
NET: the compensation did not cover the injury	84 36%	62 27%	75 32%	73 31%	97 42%
<b>TOTAL</b>	<b>232</b> <b>100%</b>	<b>232</b> <b>100%</b>	<b>232</b> <b>100%</b>	<b>232</b> <b>100%</b>	<b>232</b> <b>100%</b>

## RTA Research

Table 38

**Q15. After reading about this reform, how favourable or unfavourable are you towards the Government's policies [to limit the amount of exaggerated or fraudulent road traffic accident claims]?**

**Base : All respondents**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Very favourable	247 25%	137 28%B	110 21%	17 15%	82 23%C	60 25%C	51 27%C	37 34%CD	99 21%	111 26%	37 34%HI	40 30%O	46 23%o	58 23%o	73 27%O	10 13%	15 26%o	5 36%
Fairly favourable	348 35%	170 35%	178 35%	41 35%	139 40%FG	86 36%	53 28%	29 27%	180 39%IJ	139 32%	29 27%	40 30%	75 38%	93 36%	88 33%	32 42%k	18 32%	2 14%
Fairly unfavourable	150 15%	72 15%	78 15%	20 17%	51 15%	38 16%	29 15%	12 11%	71 15%	67 16%	12 11%	19 14%	33 17%	34 13%	37 14%	10 13%	14 25%kMNO	3 21%
Very unfavourable	190 19%	85 17%	105 20%	26 22%	59 17%	45 19%	41 22%	19 18%	85 18%	86 20%	19 18%	22 16%	36 18%	51 20%	51 19%	20 26%kp	8 14%	2 14%
Don't know	68 7%	24 5%	44 9%A	12 10%de	19 5%	12 5%	14 7%	11 10%de	31 7%	26 6%	11 10%	13 10%i	9 5%	19 7%	18 7%	5 6%	2 4%	2 14%
NET: Favourable	595 59%	307 63%B	288 56%	58 50%	221 63%CF	146 61%c	104 55%	66 61%c	279 60%	250 58%	66 61%	80 60%	121 61%	151 59%	161 60%	42 55%	33 58%	7 50%
NET: Unfavourable	340 34%	157 32%	183 36%	46 40%g	110 31%	83 34%	70 37%	31 29%	156 33%	153 36%	31 29%	41 31%	69 35%	85 33%	88 33%	30 39%	22 39%	5 36%
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
\* small base; \*\* very small base (under 30) ineligible for sig testing

### RTA Research

Table 38

**Q15. After reading about this reform, how favourable or unfavourable are you towards the Government's policies [to limit the amount of exaggerated or fraudulent road traffic accident claims]?**

**Base : All respondents**

	Total	Had an injury							Sought medical advice		Sought legal advice			
		No injury (a)	Had any emotional or physical injury (b)	Had whiplash (c)	Had emotional / psychological consequence (d)	Had bruises/ scratches (e)	Hospital ised (f)	Had broken bones/ damage to internal organs (g)	ONLY whiplash (m)	Sought medical advice (h)	Not sought medical advice (i)	Sought legal advice but didn't take legal action (j)	Sought legal advice and took legal action (k)	Not sought legal advice (l)
<b>Base</b>	<b>1003</b>	299	704	405	348	325	121	129	135	591	412	188	281	534
Very favourable	247 25%	89 30%BCD	158 22%	92 23%	71 20%	82 25%	35 29% <b>d</b>	37 29% <b>d</b>	31 23%	129 22%	118 29% <b>H</b>	57 30% <b>K</b>	52 19%	138 26% <b>K</b>
Fairly favourable	348 35%	89 30%	259 37% <b>A</b>	141 35%	130 37% <b>A</b>	117 36% <b>a</b>	47 39% <b>a</b>	55 43% <b>AM</b>	40 30%	224 38% <b>I</b>	124 30%	74 39% <b>L</b>	110 39% <b>L</b>	164 31%
Fairly unfavourable	150 15%	48 16%	102 14%	58 14%	48 14%	54 17%	18 15%	16 12%	22 16%	86 15%	64 16%	30 16%	37 13%	83 16%
Very unfavourable	190 19%	46 15%	144 20% <b>a</b>	93 23% <b>AefG</b>	75 22% <b>Ag</b>	57 18%	19 16%	19 15%	34 25% <b>AefG</b>	124 21% <b>I</b>	66 16%	21 11%	70 25% <b>JL</b>	99 19% <b>J</b>
Don't know	68 7%	27 9% <b>bCEFG</b>	41 6% <b>fG</b>	21 5% <b>fg</b>	24 7% <b>FG</b>	15 5%	2 2%	2 2%	8 6% <b>fg</b>	28 5%	40 10% <b>H</b>	6 3%	12 4%	50 9% <b>JK</b>
NET: Favourable	595 59%	178 60%	417 59%	233 58%	201 58%	199 61% <b>m</b>	82 68% <b>bCdM</b>	92 71% <b>ABCDEM</b>	71 53%	353 60%	242 59%	131 70% <b>KL</b>	162 58%	302 57%
NET: Unfavourable	340 34%	94 31%	246 35% <b>g</b>	151 37% <b>G</b>	123 35% <b>g</b>	111 34%	37 31%	35 27%	56 41% <b>AIg</b>	210 36%	130 32%	51 27%	107 38% <b>J</b>	182 34% <b>j</b>
<b>TOTAL</b>	<b>1003</b>	<b>299</b>	<b>704</b>	<b>405</b>	<b>348</b>	<b>325</b>	<b>121</b>	<b>129</b>	<b>135</b>	<b>591</b>	<b>412</b>	<b>188</b>	<b>281</b>	<b>534</b>
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Mean: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/m - h/i - j/k/l



## RTA Research

Table 38

**Q15. After reading about this reform, how favourable or unfavourable are you towards the Government's policies [to limit the amount of exaggerated or fraudulent road traffic accident claims]?**

**Base : All respondents**

Total	Speed of accident			At fault			Estimated compensation			
	10 mph or slower (a)	Between 11 and 30 mph (b)	Faster than 30 mph (c)	My fault (d)	The other's fault (e)	The fault of both (f)	No compensation (g)	£0.01 - £4999.99 (h)	More than £5000.00 (i)	
<b>Base</b>										
1003	263	413	305	137	721	83*	129	431	67*	
Very favourable	247 25%	69 26%	98 24%	78 26%	45 33%E	169 23%	22 27%	41 32%H	15 22%	
Fairly favourable	348 35%	71 27%	149 36%A	121 40%A	42 31%	254 35%	37 45%De	40 31%	24 36%	
Fairly unfavourable	150 15%	30 11%	66 16%a	47 15%	14 10%	117 16%df	7 8%	15 12%	68 13%	
Very unfavourable	190 19%	68 26%BC	73 18%	44 14%	20 15%	142 20%	13 16%	22 17%	89 27%	
Don't know	68 7%	25 10%C	27 7%	15 5%	16 12%Ef	39 5%	4 5%	11 9%hi	1 1%	
NET: Favourable	595 59%	140 53%	247 60%a	199 65%A	87 64%	423 59%	59 71%E	81 63%	39 58%	
NET: Unfavourable	340 34%	98 37%c	139 34%	91 30%	34 25%	259 36%DF	20 24%	37 29%	27 40%	
<b>TOTAL</b>	1003 100%	263 100%	413 100%	305 100%	137 100%	721 100%	83 100%	129 100%	431 100%	67 100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c - d/e/f - g/h/i  
\* small base

### RTA Research

Table 39

**D1. Which of the following age groups do you fall into?**

**Base : All respondents**

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77*</b>	<b>57*</b>	<b>14**</b>
Under 17	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
17-24	<b>116</b> <b>12%</b>	50 10%	66 13%	116 <b>100%DEFG</b>	-	-	-	-	116 <b>25%IJ</b>	-	-	21 16%	21 11%	31 12%	29 11%	7 9%	5 9%	2 14%
25-34	<b>350</b> <b>35%</b>	163 33%	187 36%	-	350 <b>100%CEFG</b>	-	-	-	350 <b>75%IJ</b>	-	-	61 46% <b>LNO</b>	61 31%	95 37%	87 33%	21 27%	19 33%	6 43%
35-44	<b>241</b> <b>24%</b>	116 24%	125 24%	-	-	241 <b>100%CDFG</b>	-	-	-	241 <b>56%HJ</b>	-	27 20%	58 <b>29%kmn</b>	54 21%	58 22%	29 <b>38%KMNP</b>	12 21%	3 21%
45-54	<b>188</b> <b>19%</b>	93 19%	95 18%	-	-	-	188 <b>100%CDEG</b>	-	-	188 <b>44%HJ</b>	-	17 13%	35 18%	46 18%	60 <b>22%K</b>	12 16%	16 <b>28%Kimo</b>	2 14%
55-64	<b>79</b> <b>8%</b>	46 9% <b>b</b>	33 6%	-	-	-	-	79 <b>73%CDEF</b>	-	-	79 <b>73%HI</b>	7 5%	20 10%	18 7%	25 9%	5 6%	3 5%	1 7%
65+	<b>29</b> <b>3%</b>	20 4% <b>B</b>	9 2%	-	-	-	-	29 <b>27%CDEF</b>	-	-	29 <b>27%HI</b>	1 1%	4 2%	11 4% <b>k</b>	8 3%	3 4%	2 4%	-
NET: 18-34	<b>466</b> <b>46%</b>	213 44%	253 49% <b>a</b>	116 <b>100%EFG</b>	350 <b>100%EFG</b>	-	-	-	466 <b>100%IJ</b>	-	-	82 61% <b>LMNOP</b>	82 41%	126 49% <b>IO</b>	116 43%	28 36%	24 42%	8 57%
NET: 35-54	<b>429</b> <b>43%</b>	209 43%	220 43%	-	-	241 <b>100%CDG</b>	188 <b>100%CDG</b>	-	-	429 <b>100%HJ</b>	-	44 33%	93 47% <b>K</b>	100 39%	118 44% <b>K</b>	41 53% <b>KM</b>	28 49% <b>K</b>	5 36%
NET: 55+	<b>108</b> <b>11%</b>	66 14% <b>B</b>	42 8%	-	-	-	-	108 <b>100%CDEF</b>	-	-	108 <b>100%HI</b>	8 6%	24 12% <b>k</b>	29 11% <b>k</b>	33 12% <b>K</b>	8 10%	5 9%	1 7%
<b>TOTAL</b>	<b>1003</b> <b>100%</b>	<b>488</b> <b>100%</b>	<b>515</b> <b>100%</b>	<b>116</b> <b>100%</b>	<b>350</b> <b>100%</b>	<b>241</b> <b>100%</b>	<b>188</b> <b>100%</b>	<b>108</b> <b>100%</b>	<b>466</b> <b>100%</b>	<b>429</b> <b>100%</b>	<b>108</b> <b>100%</b>	<b>134</b> <b>100%</b>	<b>199</b> <b>100%</b>	<b>255</b> <b>100%</b>	<b>267</b> <b>100%</b>	<b>77</b> <b>100%</b>	<b>57</b> <b>100%</b>	<b>14</b> <b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

## RTA Research

Table 40

### D2. Are you...?

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Male	<b>488</b>	488	-	50	163	116	93	66	213	209	66	68	92	123	135	33	28	9
	<b>49%</b>	<b>100%B</b>	-	43%	47%	48%	49%	<b>61%<sup>CDEF</sup></b>	46%	49%	<b>61%<sup>HI</sup></b>	51%	46%	48%	51%	43%	49%	64%
Female	<b>515</b>	-	515	66	187	125	95	42	253	220	42	66	107	132	132	44	29	5
	<b>51%</b>	-	<b>100%A</b>	<b>57%<sup>G</sup></b>	<b>53%<sup>G</sup></b>	<b>52%<sup>G</sup></b>	<b>51%<sup>g</sup></b>	39%	<b>54%<sup>J</sup></b>	<b>51%<sup>J</sup></b>	39%	49%	54%	52%	49%	57%	51%	36%
<b>TOTAL</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77	57	14
	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

**RTA Research**

Table 41

**D3. Which of these regions do you live in?**

Base : All respondents

	Gender		Age					Age Grouped			Region							
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55+ (g)	18-34 (h)	35-54 (i)	55+ (j)	London (k)	South (l)	Mids (m)	North (n)	Scot land (o)	Wales (p)	Northern Ireland (q)
<b>Base</b>	<b>1003</b>	488	515	116	350	241	188	108	466	429	108	134	199	255	267	77*	57*	14**
Scotland	77	33	44	7	21	29	12	8	28	41	8	-	-	-	-	77	-	-
	8%	7%	9%	6%	6%	12% <b>cDF</b>	6%	7%	6%	10% <b>H</b>	7%	-	-	-	-	100% <b>KLMNP</b>	-	-
North East	46	20	26	9	14	11	8	4	23	19	4	-	-	-	46	-	-	-
	5%	4%	5%	8%	4%	5%	4%	4%	5%	4%	4%	-	-	-	17% <b>KLMOP</b>	-	-	-
North West	121	59	62	13	42	23	29	14	55	52	14	-	-	-	121	-	-	-
	12%	12%	12%	11%	12%	10%	15% <b>ae</b>	13%	12%	12%	13%	-	-	-	45% <b>KLMOP</b>	-	-	-
Yorkshire and the Humber	100	56	44	7	31	24	23	15	38	47	15	-	-	-	100	-	-	-
	10%	11%	9%	6%	9%	10%	12% <b>c</b>	14% <b>c</b>	8%	11%	14% <b>h</b>	-	-	-	37% <b>KLMOP</b>	-	-	-
East Midlands	73	36	37	7	30	16	12	8	37	28	8	-	-	73	-	-	-	-
	7%	7%	7%	6%	9%	7%	6%	7%	8%	7%	8%	-	-	29% <b>KLNOP</b>	-	-	-	-
West Midlands	102	53	49	17	35	20	22	8	52	42	8	-	-	102	-	-	-	-
	10%	11%	10%	15% <b>eg</b>	10%	8%	12%	7%	11%	10%	7%	-	-	40% <b>KLNOP</b>	-	-	-	-
Wales	57	28	29	5	19	12	16	5	24	28	5	-	-	-	-	-	57	-
	6%	6%	6%	4%	5%	5%	9%	5%	5%	7%	5%	-	-	-	-	-	100% <b>KLMNO</b>	-
East of England	80	34	46	7	30	18	12	13	37	30	13	-	-	80	-	-	-	-
	8%	7%	9%	6%	9%	7%	6%	12% <b>f</b>	8%	7%	12% <b>i</b>	-	-	31% <b>KLNOP</b>	-	-	-	-
London	134	68	66	21	61	27	17	8	82	44	8	134	-	-	-	-	-	-
	13%	14%	13%	18% <b>efG</b>	17% <b>EFG</b>	11%	9%	7%	18% <b>J</b>	10%	7%	100% <b>LMNOP</b>	-	-	-	-	-	-
South East	124	61	63	13	43	35	21	12	56	56	12	-	124	-	-	-	-	-
	12%	13%	12%	11%	12%	15%	11%	11%	12%	13%	11%	-	62% <b>KMNOP</b>	-	-	-	-	-
South West	73	31	42	7	17	23	14	12	24	37	12	-	73	-	-	-	-	-
	7%	6%	8%	6%	5%	10% <b>D</b>	7%	11% <b>D</b>	5%	9% <b>H</b>	11% <b>H</b>	-	37% <b>KMNOP</b>	-	-	-	-	-
Northern Ireland	14	9	5	2	6	3	2	1	8	5	1	-	-	-	-	-	-	14
	1%	2%	1%	2%	2%	1%	1%	1%	2%	1%	1%	-	-	-	-	-	-	100%
Isle of Man	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Channel Islands	2	-	2	1	1	-	-	-	2	-	-	-	2	-	-	-	-	-
	*	-	*	1%	*	-	-	-	*	-	-	-	1%	-	-	-	-	-
Unspecified	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
NET: England	853	418	435	101	303	197	158	94	404	355	94	134	197	255	267	-	-	-
	85%	86%	84%	87%	87%	82%	84%	87%	87%	83%	87%	100% <b>OP</b>	99% <b>OP</b>	100% <b>OP</b>	100% <b>OP</b>	-	-	-
NET: South of England	197	92	105	20	60	58	35	24	80	93	24	-	197	-	-	-	-	-
	20%	19%	20%	17%	17%	24% <b>D</b>	19%	22%	17%	22% <b>h</b>	22%	-	99% <b>KMNOP</b>	-	-	-	-	-
NET: Mids England	255	123	132	31	95	54	46	29	126	100	29	-	-	255	-	-	-	-
	25%	25%	26%	27%	27%	22%	24%	27%	27%	23%	27%	-	-	100% <b>KLNOP</b>	-	-	-	-
NET: North of England	267	135	132	29	87	58	60	33	116	118	33	-	-	-	267	-	-	-
	27%	28%	26%	25%	25%	24%	32% <b>de</b>	31%	25%	28%	31%	-	-	-	100% <b>KLMOP</b>	-	-	-
<b>TOTAL</b>	<b>1003</b>	<b>488</b>	<b>515</b>	<b>116</b>	<b>350</b>	<b>241</b>	<b>188</b>	<b>108</b>	<b>466</b>	<b>429</b>	<b>108</b>	<b>134</b>	<b>199</b>	<b>255</b>	<b>267</b>	<b>77</b>	<b>57</b>	<b>14</b>
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g - h/i/j - k/l/m/n/o/p/q  
 \* small base; \*\* very small base (under 30) ineligible for sig testing

	Page	Table	Title	Base Description	Base
●	1	1	Q1_1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents / TOTAL	Base : All respondents	1003
●	2	1	Q1_1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents / TOTAL	Base : All respondents	1003
●	3	1	Q1_1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I trust doctors to give me accurate diagnoses of injuries which result from road traffic accidents / TOTAL	Base : All respondents	1003
●	4	2	Q1_2. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I know where to find solicitors who could support me in court to claim recompense for road traffic accidents / TOTAL	Base : All respondents	1003
●	5	2	Q1_2. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I know where to find solicitors who could support me in court to claim recompense for road traffic accidents / TOTAL	Base : All respondents	1003
●	6	2	Q1_2. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I know where to find solicitors who could support me in court to claim recompense for road traffic accidents / TOTAL	Base : All respondents	1003
●	7	3	Q1_3. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I know how the procedures to claim compensation for road traffic accidents work / TOTAL	Base : All respondents	1003
●	8	3	Q1_3. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I know how the procedures to claim compensation for road traffic accidents work / TOTAL	Base : All respondents	1003

	Page	Table	Title	Base Description	Base
●	9	3	Q1_3. These questions are about trust and information. To what extent, if at all, do you agree or disagree with: I know how the procedures to claim compensation for road traffic accidents work / TOTAL	Base : All respondents	1003
	10	4	Q1. These questions are about trust and information. To what extent, if at all, do you agree or disagree with the following statements? - Summary / TOTAL	Base : All respondents	1003
●	11	5	Q2_1. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: Your insurance provider in a road traffic accident where it is not your fault / TOTAL	Base : All respondents	1003
●	12	5	Q2_1. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: Your insurance provider in a road traffic accident where it is not your fault / TOTAL	Base : All respondents	1003
●	13	5	Q2_1. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: Your insurance provider in a road traffic accident where it is not your fault / TOTAL	Base : All respondents	1003
●	14	6	Q2_2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: Your insurance provider in a road traffic accident where it is your fault / TOTAL	Base : All respondents	1003
●	15	6	Q2_2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: Your insurance provider in a road traffic accident where it is your fault / TOTAL	Base : All respondents	1003

	Page	Table	Title	Base Description	Base
●	16	6	Q2_2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: Your insurance provider in a road traffic accident where it is your fault / TOTAL	Base : All respondents	1003
●	17	7	Q2_3. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: The insurance provider of the other party involved where the road traffic accident is not your fault / TOTAL	Base : All respondents	1003
●	18	7	Q2_3. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: The insurance provider of the other party involved where the road traffic accident is not your fault / TOTAL	Base : All respondents	1003
●	19	7	Q2_3. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: The insurance provider of the other party involved where the road traffic accident is not your fault / TOTAL	Base : All respondents	1003
●	20	8	Q2_4. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: The insurance provider of the other party involved where the road traffic accident is your fault / TOTAL	Base : All respondents	1003

	Page	Table	Title	Base Description	Base
●	21	8	Q2_4. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: The insurance provider of the other party involved where the road traffic accident is your fault / TOTAL	Base : All respondents	1003
●	22	8	Q2_4. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in this situation: The insurance provider of the other party involved where the road traffic accident is your fault / TOTAL	Base : All respondents	1003
	23	9	Q2. To what extent would you trust or distrust insurance providers to act in your best interests when seeking vehicle repair, physical injury treatment or recompense for emotional/psychological damage in each of the situations below? - Summary / TOTAL	Base : All respondents	1003
●	24	10	S1. Have you had a road traffic accident in the past five years? / TOTAL	Base : All respondents	1003
●	25	11	S2. Have any of your road traffic accidents in the past five years resulted in an emotional or physical injury? / TOTAL	Base : All respondents	1003
●	26	12	Q3. What were the emotional/psychological or physical consequences of the road traffic accident/your most recent road traffic accident? / TOTAL	Base : All who had an injury as consequence of the RTA	704
●	27	12	Q3. What were the emotional/psychological or physical consequences of the road traffic accident/your most recent road traffic accident? / TOTAL	Base : All who had an injury as consequence of the RTA	704
●	28	13	Q4. Thinking about the road traffic accident/ your most recent road traffic accident, at what speed were you driving when the accident occurred? / TOTAL	Base : All respondents	1003
●	29	13	Q4. Thinking about the road traffic accident/ your most recent road traffic accident, at what speed were you driving when the accident occurred? / TOTAL	Base : All respondents	1003



	Page	Table	Title	Base Description	Base
●	30	13	Q4. Thinking about the road traffic accident/ your most recent road traffic accident, at what speed were you driving when the accident occurred? / TOTAL	Base : All respondents	1003
●	31	14	Q5. Thinking about the road traffic accident / your most recent road traffic accident, who was at fault? / TOTAL	Base : All respondents	1003
●	32	14	Q5. Thinking about the road traffic accident / your most recent road traffic accident, who was at fault? / TOTAL	Base : All respondents	1003
●	33	14	Q5. Thinking about the road traffic accident / your most recent road traffic accident, who was at fault? / TOTAL	Base : All respondents	1003
●	34	15	Q6. How much do you estimate the compensation for your injury as a result of the road traffic accident / your most recent road traffic accident SHOULD have been? / TOTAL	Base : All who had an injury as consequence of the RTA	704
●	35	15	Q6. How much do you estimate the compensation for your injury as a result of the road traffic accident / your most recent road traffic accident SHOULD have been? / TOTAL	Base : All who had an injury as consequence of the RTA	704
●	36	15	Q6. How much do you estimate the compensation for your injury as a result of the road traffic accident / your most recent road traffic accident SHOULD have been? / TOTAL	Base : All who had an injury as consequence of the RTA	704
●	37	16	Q7. Did you seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	38	16	Q7. Did you seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	39	16	Q7. Did you seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	40	17	Q8. If you were not hospitalised, did anybody advise you to seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All who had a RTA but have not been hospitalised	882

	Page	Table	Title	Base Description	Base
●	41	17	Q8. If you were not hospitalised, did anybody advise you to seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All who had a RTA but have not been hospitalised	882
●	42	18	Q9. If you were not hospitalised, why did you seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All who sought medical advice but have not been hospitalised	475
●	43	18	Q9. If you were not hospitalised, why did you seek medical advice after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All who sought medical advice but have not been hospitalised	475
●	44	19	Q10. Did anybody advise you to seek or take legal action after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	45	19	Q10. Did anybody advise you to seek or take legal action after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	46	20	Q11. Did you seek legal advice or take any legal action after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	47	20	Q11. Did you seek legal advice or take any legal action after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	48	20	Q11. Did you seek legal advice or take any legal action after the road traffic accident / your most recent road traffic accident? / TOTAL	Base : All respondents	1003
●	49	21	Q12_1. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I felt well informed throughout the process / TOTAL	Base : All who pursued legal action	281
●	50	22	Q12_2. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I would have liked more emotional support throughout the process / TOTAL	Base : All who pursued legal action	281

	Page	Table	Title	Base Description	Base
●	51	23	Q12_3. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I felt stressed throughout the process / TOTAL	Base : All who pursued legal action	281
●	52	24	Q12_4. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I couldn't have afforded a solicitor out of my own pocket / TOTAL	Base : All who pursued legal action	281
●	53	25	Q12_5. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I felt that the whole process was a waste of time / TOTAL	Base : All who pursued legal action	281
●	54	26	Q12_6. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? There is not enough information about the practical steps to take / TOTAL	Base : All who pursued legal action	281
●	55	27	Q12_7. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I felt the whole process was fair / TOTAL	Base : All who pursued legal action	281
●	56	28	Q12_8. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the following statements? I felt the sentence was not fair / TOTAL	Base : All who pursued legal action	281
	57	29	Q12. These questions are about how you felt during the process of taking legal action after the road traffic accident / your most recent road traffic accident. To what extent, if at all, do you agree or disagree with the statements? - Summary / TOTAL	Base : All who pursued legal action	281
●	58	30	Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? / TOTAL	Base : All who pursued legal action	281

	Page	Table	Title	Base Description	Base
●	59	30	Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? / TOTAL	Base : All who pursued legal action	281
●	60	30	Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? / TOTAL	Base : All who pursued legal action	281
●	61	31	Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? REBASED / TOTAL	Base : All who pursued legal action	273
●	62	31	Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? REBASED / TOTAL	Base : All who pursued legal action	273
●	63	31	Q13. If you pursued legal action for an injury, how much money have you received as compensation for your injury? REBASED / TOTAL	Base : All who pursued legal action	273
●	64	32	Q14_1. To what extent, if at all, did the compensation you received for your injury cover the following...? Any loss of earning because of time off work / TOTAL	Base : All who received compensation	232
●	65	33	Q14_2. To what extent, if at all, did the compensation you received for your injury cover the following...? Solicitors' fees / TOTAL	Base : All who received compensation	232
●	66	34	Q14_3. To what extent, if at all, did the compensation you received for your injury cover the following...? Damage to my car / TOTAL	Base : All who received compensation	232
●	67	35	Q14_4. To what extent, if at all, did the compensation you received for your injury cover the following...? Medical bills incurred / TOTAL	Base : All who received compensation	232
●	68	36	Q14_5. To what extent, if at all, did the compensation you received for your injury cover the following...? Loss in terms of quality of life / TOTAL	Base : All who received compensation	232

	Page	Table	Title	Base Description	Base
	69	37	Q14. To what extent, if at all, did the compensation you received for your injury cover the following...? - Summary / TOTAL	Base : All who received compensation	232
●	70	38	Q15. After reading about this reform, how favourable or unfavourable are you towards the Government's policies [to limit the amount of exaggerated or fraudulent road traffic accident claims]? / TOTAL	Base : All respondents	1003
●	71	38	Q15. After reading about this reform, how favourable or unfavourable are you towards the Government's policies [to limit the amount of exaggerated or fraudulent road traffic accident claims]? / TOTAL	Base : All respondents	1003
●	72	38	Q15. After reading about this reform, how favourable or unfavourable are you towards the Government's policies [to limit the amount of exaggerated or fraudulent road traffic accident claims]? / TOTAL	Base : All respondents	1003
●	73	39	D1. Which of the following age groups do you fall into? / TOTAL	Base : All respondents	1003
●	74	40	D2. Are you...? / TOTAL	Base : All respondents	1003
●	75	41	D3. Which of these regions do you live in? / TOTAL	Base : All respondents	1003