

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q1 - Have you noticed any change in people's attitudes towards you as a disabled person over the last year?

Base: All respondents

		DISABLED PEOPLE														
		Impairment													Gender	
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes – people's attitudes have got worse	232	29	130	23	141	9	18	58	22	20	89	33	17	39	62	115
	34%	40%	41%	49%	39%	32%	43%	49%	55%	37%	42%	42%	53%	49%	34%	39%
Yes – people's attitudes have improved	100	14	41	9	53	9	5	11	4	7	26	15	4	4	38	32
	15%	19%	13%	19%	15%	32%	12%	9%	10%	13%	12%	19%	13%	5%	21%	11%
No – people's attitudes haven't changed	334	28	139	15	158	8	19	49	14	27	95	29	11	34	84	141
	49%	39%	44%	32%	44%	29%	45%	42%	35%	50%	44%	37%	34%	43%	45%	48%
Not Stated	10	1	8	-	6	2	-	-	-	-	4	2	-	2	1	5
	1%	1%	3%	-	2%	7%	-	-	-	-	2%	3%	-	3%	1%	2%

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## Q1 - Have you noticed any change in people's attitudes towards you as a disabled person over the last year?

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Yes – people's attitudes have got worse	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
Yes – people's attitudes have improved	232 34%	12 26%	30 36%	19 32%	7 21%	13 41%	15 41%	23 39%	16 47%	14 56%	11 41%	- -	18 43%	- -	7 27%	26 33%	49 49%	50 37%	37 41%	9 20%	37 25%	13 42%
No – people's attitudes haven't changed	100 15%	8 17%	16 19%	10 17%	6 18%	3 9%	4 11%	7 12%	2 6%	5 20%	6 22%	- -	3 7%	1 25%	6 23%	5 6%	9 9%	20 15%	15 16%	13 29%	22 15%	5 16%
Not Stated	334 49%	25 53%	37 45%	30 51%	21 62%	15 47%	16 43%	29 49%	16 47%	6 24%	10 37%	2 67%	21 50%	3 75%	13 50%	45 58%	40 40%	62 46%	38 42%	23 51%	88 58%	12 39%
	10 1%	2 4%	- -	- -	- -	1 3%	2 5%	- -	- -	- -	- -	1 33%	- -	- -	- -	2 3%	1 1%	2 1%	1 1%	- -	4 3%	1 3%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
<b>Bus drivers</b>																	
Yes	212	180	29	102	25	115	10	24	44	20	84	31	15	18	55	101	
	31%	34%	40%	32%	53%	32%	36%	57%	37%	50%	39%	39%	47%	23%	30%	34%	
No	247	202	27	110	10	126	10	14	46	11	62	35	17	31	77	110	
	37%	38%	38%	35%	21%	35%	36%	33%	39%	28%	31%	29%	44%	53%	39%	42%	
I have never come into contact with this group	204	140	16	101	11	109	5	3	28	9	62	12	-	30	49	79	
	30%	26%	22%	32%	23%	30%	18%	7%	24%	23%	20%	29%	15%	-	38%	26%	
Not Stated	13	11	-	5	1	8	3	1	-	-	6	1	-	-	4	3	
	2%	2%	-	2%	2%	2%	11%	2%	-	-	3%	1%	-	-	2%	1%	
<b>Call centre staff</b>																	
Yes	179	166	38	96	23	105	5	20	48	19	62	31	17	26	50	93	
	26%	31%	53%	30%	49%	29%	18%	48%	41%	48%	29%	39%	53%	33%	27%	32%	
No	298	280	22	170	17	189	10	17	56	16	112	40	12	41	105	157	
	44%	53%	31%	53%	36%	53%	36%	40%	47%	40%	26%	51%	38%	52%	57%	54%	
I have never come into contact with this group	182	73	11	46	7	54	9	3	14	5	35	6	2	12	25	40	
	27%	14%	15%	14%	15%	15%	32%	7%	12%	13%	17%	8%	6%	15%	14%	14%	
Not Stated	17	14	1	6	-	10	4	2	-	-	5	2	1	-	5	3	
	3%	3%	1%	2%	-	3%	14%	5%	-	-	2%	3%	3%	-	3%	1%	
<b>Charity workers</b>																	
Yes	141	132	27	70	22	82	7	19	34	10	54	24	16	17	39	73	
	21%	25%	38%	22%	47%	23%	25%	45%	29%	25%	25%	30%	50%	22%	21%	25%	
No	368	284	29	173	22	195	14	17	62	22	105	46	11	45	106	156	
	54%	53%	40%	54%	47%	54%	50%	40%	53%	55%	43%	49%	58%	34%	57%	53%	

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Base: All respondents

		DISABLED PEOPLE													Gender		
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
I have never come into contact with this group	676 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%
Not Stated	144 21%	101 19%	16 22%	67 21%	3 6%	70 20%	3 11%	4 10%	21 18%	8 20%	10 19%	48 22%	8 10%	4 13%	17 22%	35 19%	58 20%
<b>Estate agents</b>																	
Yes	23 3%	16 3%	- -	8 3%	- -	11 3%	4 14%	2 5%	1 1%	- -	1 2%	7 3%	1 1%	1 3%	- -	5 3%	6 2%
No	74 11%	72 14%	14 19%	43 14%	11 23%	44 12%	3 11%	9 21%	15 13%	7 18%	10 19%	31 14%	14 18%	8 25%	6 8%	23 12%	43 15%
I have never come into contact with this group	190 28%	168 32%	19 26%	93 29%	11 23%	105 29%	6 21%	12 29%	27 23%	7 18%	12 22%	61 29%	29 37%	10 31%	26 33%	61 33%	93 32%
Not Stated	392 58%	276 52%	38 53%	175 55%	23 49%	197 55%	15 54%	19 45%	76 64%	26 65%	31 57%	115 54%	35 44%	14 44%	47 59%	95 51%	153 52%
<b>Family members</b>																	
Yes	20 3%	17 3%	1 1%	7 2%	2 4%	12 3%	4 14%	2 5%	- -	- -	1 2%	7 3%	1 1%	- -	- -	6 3%	4 1%
No	281 42%	227 43%	37 51%	132 42%	25 53%	145 41%	9 32%	20 48%	69 58%	22 55%	29 54%	102 48%	30 38%	25 78%	39 49%	60 32%	141 48%
I have never come into contact with this group	369 55%	284 53%	35 49%	172 54%	21 45%	196 55%	15 54%	19 45%	48 41%	17 43%	24 44%	103 48%	47 59%	7 22%	40 51%	118 64%	142 48%
Not Stated	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -	- -
Not Stated	26 4%	22 4%	- -	14 4%	1 2%	17 5%	4 14%	3 7%	1 1%	1 3%	1 2%	9 4%	2 3%	- -	- -	7 4%	10 3%

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Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%	
<b>Financial services staff (such as banking or insurance)</b>																	
Yes	206 30%	183 34%	35 49%	111 35%	27 57%	123 34%	7 25%	20 48%	50 42%	20 50%	25 46%	79 37%	29 37%	14 44%	22 28%	64 35%	98 33%
No	308 46%	279 52%	32 44%	171 54%	18 38%	182 51%	12 43%	15 36%	54 46%	15 38%	21 39%	110 51%	44 56%	15 47%	49 62%	96 52%	162 55%
I have never come into contact with this group	136 20%	50 9%	4 6%	27 8%	1 2%	40 11%	4 14%	4 10%	13 11%	4 10%	6 11%	19 9%	5 6%	3 9%	7 9%	17 9%	27 9%
Not Stated	26 4%	21 4%	1 1%	9 3%	1 2%	13 4%	5 18%	3 7%	1 1%	1 3%	2 4%	6 3%	1 1%	- -	1 1%	8 4%	6 2%
<b>Friends</b>																	
Yes	283 42%	212 40%	32 44%	130 41%	23 49%	140 39%	12 43%	22 52%	65 55%	22 55%	24 44%	96 45%	34 43%	20 63%	38 48%	63 34%	125 43%
No	365 54%	299 56%	37 51%	176 55%	21 45%	202 56%	11 39%	17 40%	52 44%	17 43%	26 48%	109 51%	40 51%	11 34%	39 49%	115 62%	159 54%
I have never come into contact with this group	8 1%	5 1%	2 3%	4 1%	1 2%	4 1%	- -	1 2%	1 1%	1 3%	3 6%	3 1%	4 5%	1 3%	2 3%	2 1%	3 1%
Not Stated	20 3%	17 3%	1 1%	8 3%	2 4%	12 3%	5 18%	2 5%	- -	- -	1 2%	6 3%	1 1%	- -	- -	5 3%	6 2%
<b>Health workers (including Doctors)</b>																	
Yes	384 57%	312 59%	50 69%	194 61%	34 72%	210 59%	10 36%	30 71%	86 73%	28 70%	36 67%	133 62%	47 59%	19 59%	50 63%	84 45%	195 67%
No	264 39%	201 38%	21 29%	112 35%	13 28%	134 37%	12 43%	10 24%	30 25%	12 30%	15 28%	73 34%	28 35%	13 41%	27 34%	92 50%	92 31%

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		DISABLED PEOPLE													Gender		
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
I have never come into contact with this group	7	3	1	1	-	2	1	1	-	1	1	2	-	1	1	2	
	1%	1%	1%	*	-	1%	4%	2%	1%	-	2%	*	3%	-	1%	1%	
Not Stated	21	17	-	11	-	12	5	1	-	2	7	2	-	1	8	4	
	3%	3%	-	3%	-	3%	18%	2%	1%	-	4%	3%	-	1%	4%	1%	
<b>Hotel staff</b>																	
Yes	166	148	24	95	19	105	3	12	27	10	15	61	22	7	19	49	81
	25%	28%	33%	30%	40%	29%	11%	29%	23%	25%	28%	29%	28%	22%	24%	26%	28%
No	339	268	32	150	18	167	14	22	52	14	25	98	44	18	37	90	156
	50%	50%	44%	47%	38%	47%	50%	52%	44%	35%	46%	46%	56%	56%	47%	49%	53%
I have never come into contact with this group	145	95	14	59	7	70	6	5	37	14	12	45	11	6	21	38	48
	21%	18%	19%	19%	15%	20%	21%	12%	31%	35%	22%	21%	14%	19%	27%	21%	16%
Not Stated	26	22	2	14	3	16	5	3	2	2	2	10	2	1	2	8	8
	4%	4%	3%	4%	6%	4%	18%	7%	2%	5%	4%	5%	3%	3%	3%	4%	3%
<b>Job centre or employment agency staff</b>																	
Yes	188	183	33	92	22	114	7	19	51	17	21	69	33	18	24	65	96
	28%	34%	46%	29%	47%	32%	25%	45%	43%	43%	39%	32%	42%	56%	30%	35%	33%
No	164	145	16	88	12	93	6	9	26	8	12	64	27	9	20	52	81
	24%	27%	22%	28%	26%	26%	21%	21%	22%	20%	22%	30%	34%	28%	25%	28%	28%
I have never come into contact with this group	304	188	22	127	12	139	10	12	40	15	20	76	18	5	34	62	110
	45%	35%	31%	40%	26%	39%	36%	29%	34%	38%	37%	36%	23%	16%	43%	34%	38%
Not Stated	20	17	1	11	1	12	5	2	1	-	1	5	1	-	1	6	6
	3%	3%	1%	3%	2%	3%	18%	5%	1%	-	2%	2%	1%	-	1%	3%	2%

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## Q2 Have you ever experienced discrimination from each of the following groups?

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
<b>Police</b>																	
Yes	117	106	20	60	13	66	8	12	39	17	20	38	18	11	9	39	53
	17%	20%	28%	19%	28%	18%	29%	29%	33%	43%	37%	18%	23%	34%	11%	21%	18%
No	279	245	30	150	20	162	9	19	43	13	18	97	42	15	36	95	130
	41%	46%	42%	47%	43%	45%	32%	45%	36%	33%	33%	45%	53%	47%	46%	51%	44%
I have never come into contact with this group	250	157	21	95	11	113	7	8	33	10	15	66	16	6	34	45	100
	37%	29%	29%	30%	23%	32%	25%	19%	28%	25%	28%	31%	20%	19%	43%	24%	34%
Not Stated	30	25	1	13	3	17	4	3	3	-	1	13	3	-	-	6	10
	4%	5%	1%	4%	6%	5%	14%	7%	3%	-	2%	6%	4%	-	-	3%	3%
<b>Pub or bar staff</b>																	
Yes	176	159	29	104	18	113	9	17	34	15	25	62	30	13	22	58	86
	26%	30%	40%	33%	38%	32%	32%	40%	29%	38%	46%	29%	38%	41%	28%	31%	29%
No	310	263	30	154	22	169	11	12	56	13	17	104	36	13	41	87	158
	46%	49%	42%	48%	47%	47%	39%	29%	47%	33%	31%	49%	46%	41%	52%	47%	54%
I have never come into contact with this group	163	88	11	47	4	62	4	7	23	10	10	40	10	5	15	32	43
	24%	17%	15%	15%	9%	17%	14%	17%	19%	25%	19%	19%	13%	16%	19%	17%	15%
Not Stated	27	23	2	13	3	14	4	6	5	2	2	8	3	1	1	8	6
	4%	4%	3%	4%	6%	4%	14%	14%	4%	5%	4%	4%	4%	3%	1%	4%	2%
<b>Restaurant or catering staff</b>																	
Yes	214	168	27	98	25	115	5	16	31	11	20	65	24	10	23	58	88
	32%	32%	38%	31%	53%	32%	18%	38%	26%	28%	37%	30%	30%	31%	29%	31%	30%
No	381	307	34	182	18	201	18	21	72	24	27	126	49	19	44	109	180
	56%	58%	47%	57%	38%	56%	64%	50%	61%	60%	50%	59%	62%	59%	56%	59%	61%

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Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
I have never come into contact with this group	676 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%
Not Stated	56 8%	37 7%	7 10%	26 8%	2 4%	28 8%	1 4%	3 7%	13 11%	5 13%	4 7%	16 7%	5 6%	3 9%	10 13%	12 6%	17 6%
<b>Shop or retail staff</b>																	
Yes	332 49%	270 51%	40 56%	169 53%	32 68%	195 54%	10 36%	24 57%	56 47%	24 60%	33 61%	112 52%	48 61%	15 47%	41 52%	79 43%	159 54%
No	299 44%	233 44%	31 43%	130 41%	13 28%	141 39%	12 43%	14 33%	54 46%	13 33%	18 33%	89 42%	29 37%	15 47%	35 44%	92 50%	123 42%
I have never come into contact with this group	18 3%	7 1%	- -	4 1%	- -	4 1%	2 7%	1 2%	5 4%	1 3%	1 2%	3 1%	1 1%	1 3%	1 1%	4 2%	3 1%
Not Stated	27 4%	23 4%	1 1%	15 5%	2 4%	18 5%	4 14%	3 7%	3 3%	2 5%	2 4%	10 5%	1 1%	1 3%	2 3%	10 5%	8 3%
<b>Social workers</b>																	
Yes	160 24%	137 26%	23 32%	87 27%	25 53%	100 28%	9 32%	17 40%	40 34%	15 38%	21 39%	60 28%	24 30%	11 34%	17 22%	40 22%	80 27%
No	288 43%	209 39%	28 39%	126 40%	10 21%	139 39%	11 39%	13 31%	38 32%	13 33%	22 41%	74 35%	35 44%	12 38%	27 34%	88 48%	102 35%
I have never come into contact with this group	207 31%	170 32%	20 28%	95 30%	12 26%	106 30%	4 14%	10 24%	38 32%	12 30%	9 17%	73 34%	19 24%	9 28%	33 42%	52 28%	104 35%
Not Stated	21 3%	17 3%	1 1%	10 3%	- -	13 4%	4 14%	2 5%	2 2%	- -	2 4%	7 3%	1 1%	- -	2 3%	5 3%	7 2%



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		Impairment													Gender		
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676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
<b>Solicitors</b>																	
Yes	53	50	8	29	7	30	4	8	15	7	8	20	11	5	7	16	28
	8%	9%	11%	9%	15%	8%	14%	19%	13%	18%	15%	9%	14%	16%	9%	9%	10%
No	276	238	30	138	21	161	9	17	42	14	19	92	39	13	30	92	126
	41%	45%	42%	43%	45%	45%	32%	40%	36%	35%	35%	43%	49%	41%	38%	50%	43%
I have never come into contact with this group	327	228	32	142	18	155	11	15	59	18	26	96	28	14	40	71	134
	48%	43%	44%	45%	38%	43%	39%	36%	50%	45%	48%	45%	35%	44%	51%	38%	46%
Not Stated	20	17	2	9	1	12	4	2	2	1	1	6	1	-	2	6	5
	3%	3%	3%	3%	2%	3%	14%	5%	2%	3%	2%	3%	1%	-	3%	3%	2%
<b>Taxi drivers</b>																	
Yes	197	177	26	109	23	124	8	20	33	14	19	69	33	10	24	56	100
	29%	33%	36%	34%	49%	35%	29%	48%	28%	35%	35%	32%	42%	31%	30%	30%	34%
No	317	258	33	148	18	163	14	18	64	19	23	98	38	17	41	100	139
	47%	48%	46%	47%	38%	46%	50%	43%	54%	48%	43%	46%	48%	53%	52%	54%	47%
I have never come into contact with this group	138	81	12	51	5	60	2	2	18	7	11	42	7	5	13	24	47
	20%	15%	17%	16%	11%	17%	7%	5%	15%	18%	20%	20%	9%	16%	16%	13%	16%
Not Stated	24	17	1	10	1	11	4	2	3	-	1	5	1	-	1	5	7
	4%	3%	1%	3%	2%	3%	14%	5%	3%	-	2%	2%	1%	-	1%	3%	2%
<b>Teachers</b>																	
Yes	217	159	23	81	18	102	9	20	46	15	25	60	38	19	20	44	97
	32%	30%	32%	25%	38%	28%	32%	48%	39%	38%	46%	28%	48%	59%	25%	24%	33%
No	264	188	24	114	14	117	13	13	37	10	14	69	26	9	23	76	94
	39%	35%	33%	36%	30%	33%	46%	31%	31%	25%	26%	32%	33%	28%	29%	41%	32%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

Base: All respondents

		DISABLED PEOPLE													Gender		
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
I have never come into contact with this group	676 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%
Not Stated	171 25%	165 31%	21 29%	112 35%	14 30%	124 35%	2 7%	7 17%	34 29%	15 38%	14 26%	79 37%	13 16%	4 13%	32 41%	59 32%	95 32%
<b>Tradespeople (such as plumbers or electricians)</b>																	
Yes	24 4%	21 4%	4 6%	11 3%	1 2%	15 4%	4 14%	2 5%	1 1%	- -	1 2%	6 3%	2 3%	- -	4 5%	6 3%	7 2%
No	140 21%	133 25%	24 33%	80 25%	19 40%	91 25%	2 7%	9 21%	34 29%	10 25%	17 31%	57 27%	18 23%	10 31%	21 27%	41 22%	78 27%
I have never come into contact with this group	363 54%	305 57%	37 51%	184 58%	24 51%	204 57%	14 50%	25 60%	68 58%	24 60%	27 50%	120 56%	46 58%	16 50%	43 54%	113 61%	165 56%
Not Stated	150 22%	76 14%	9 13%	45 14%	3 6%	49 14%	8 29%	6 14%	15 13%	6 15%	9 17%	29 14%	13 16%	6 19%	13 16%	23 12%	45 15%
<b>Traffic wardens</b>																	
Yes	23 3%	19 4%	2 3%	9 3%	1 2%	14 4%	4 14%	2 5%	1 1%	- -	1 2%	8 4%	2 3%	- -	2 3%	8 4%	5 2%
No	91 13%	83 16%	9 13%	59 19%	10 21%	69 19%	5 18%	8 19%	14 12%	6 15%	7 13%	38 18%	14 18%	3 9%	11 14%	31 17%	41 14%
I have never come into contact with this group	226 33%	202 38%	24 33%	122 38%	12 26%	132 37%	10 36%	17 40%	42 36%	14 35%	23 43%	68 32%	30 38%	14 44%	28 35%	77 42%	113 39%
Not Stated	331 49%	228 43%	37 51%	124 39%	24 51%	141 39%	8 29%	14 33%	61 52%	20 50%	22 41%	100 47%	33 42%	15 47%	39 49%	69 37%	133 45%
Not Stated	28 4%	20 4%	2 3%	13 4%	1 2%	16 4%	5 18%	3 7%	1 1%	- -	2 4%	8 4%	2 3%	- -	1 1%	8 4%	6 2%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
<b>Travel agents</b>																	
Yes	81	72	8	47	11	53	3	9	12	7	6	32	15	5	6	19	44
	12%	14%	11%	15%	23%	15%	11%	21%	10%	18%	11%	15%	19%	16%	8%	10%	15%
No	251	207	27	119	20	127	12	18	33	15	26	63	34	13	27	91	98
	37%	39%	38%	37%	43%	35%	43%	28%	38%	48%	29%	43%	41%	34%	49%	33%	
I have never come into contact with this group	319	234	34	143	15	162	8	13	71	18	20	110	29	14	44	69	144
	47%	44%	47%	45%	32%	45%	29%	31%	60%	45%	37%	51%	37%	44%	56%	37%	49%
Not Stated	25	20	3	9	1	16	5	2	2	-	2	9	1	-	2	6	7
	4%	4%	4%	3%	2%	4%	18%	5%	2%	-	4%	4%	1%	-	3%	3%	2%
<b>Train staff</b>																	
Yes	170	147	28	95	20	98	8	14	29	9	19	64	26	9	16	41	89
	25%	28%	39%	30%	43%	27%	29%	33%	25%	23%	35%	30%	33%	28%	20%	22%	30%
No	313	243	29	136	17	149	9	22	56	20	18	90	36	18	36	102	122
	46%	46%	40%	43%	36%	42%	32%	52%	47%	50%	33%	42%	46%	56%	46%	55%	42%
I have never come into contact with this group	169	123	13	77	8	96	6	3	32	11	14	52	14	5	25	37	74
	25%	23%	18%	24%	17%	27%	21%	7%	27%	28%	26%	24%	18%	16%	32%	20%	25%
Not Stated	24	20	2	10	2	15	5	3	1	-	3	8	3	-	2	5	8
	4%	4%	3%	3%	4%	4%	18%	7%	1%	-	6%	4%	4%	-	3%	3%	3%
<b>Venue staff (such as cinemas, music venues or theatres)</b>																	
Yes	208	168	26	102	23	118	9	16	35	11	22	72	25	11	23	55	93
	31%	32%	36%	32%	49%	33%	32%	38%	30%	28%	41%	34%	32%	34%	29%	30%	32%
No	361	279	34	166	19	177	13	25	62	24	28	104	44	16	40	94	161
	53%	52%	47%	52%	40%	49%	46%	60%	53%	60%	52%	49%	56%	50%	51%	51%	55%

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

		DISABLED PEOPLE														
		Impairment													Gender	
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
I have never come into contact with this group	83	9	41	5	51	2	-	20	5	3	29	9	5	14	30	32
	12%	13%	13%	11%	14%	7%	-	17%	13%	6%	14%	11%	16%	18%	16%	11%
Not Stated	24	3	9	-	12	4	1	1	-	1	9	1	-	2	6	7
	4%	4%	4%	3%	-	3%	14%	2%	1%	-	2%	4%	1%	-	3%	3%

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Total	Region												Age								
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
<b>Bus drivers</b>	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
Yes	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
No	212	9	24	22	14	11	11	22	14	7	8	1	15	1	13	27	37	45	21	10	35	6
I have never come into contact with this group	247	26	29	28	10	9	12	23	14	12	9	1	17	1	7	41	38	50	39	15	50	9
Not Stated	37%	55%	35%	47%	29%	28%	32%	39%	41%	48%	33%	33%	40%	25%	27%	53%	38%	37%	43%	33%	33%	29%
<b>Call centre staff</b>	204	11	29	9	9	10	13	14	6	6	10	-	10	2	6	10	21	37	29	20	59	13
Yes	30%	23%	35%	15%	26%	31%	35%	24%	18%	24%	37%	-	24%	50%	23%	13%	21%	28%	32%	44%	39%	42%
No	13	1	1	-	1	2	1	-	-	-	-	1	-	-	-	-	3	2	2	-	7	3
I have never come into contact with this group	2%	2%	1%	-	3%	6%	3%	-	-	-	-	33%	-	-	-	-	3%	1%	2%	-	5%	10%
<b>Charity workers</b>	179	19	17	16	10	15	12	19	7	9	7	-	16	-	6	23	33	39	27	15	11	11
Yes	26%	40%	20%	27%	29%	47%	32%	32%	21%	36%	26%	-	38%	-	23%	29%	33%	29%	30%	33%	7%	35%
No	298	25	51	33	19	15	20	32	20	11	14	2	21	1	11	45	51	76	52	27	20	6
I have never come into contact with this group	44%	53%	61%	56%	56%	47%	54%	54%	59%	44%	52%	67%	50%	25%	42%	58%	52%	57%	57%	60%	13%	19%
Not Stated	182	2	13	10	4	2	4	6	7	5	6	-	5	3	9	10	13	15	11	2	111	10
Yes	27%	4%	16%	17%	12%	6%	11%	10%	21%	20%	22%	-	12%	75%	35%	13%	13%	11%	12%	4%	74%	32%
No	17	1	2	-	1	-	1	2	-	-	-	1	-	-	-	-	2	4	1	1	9	4
I have never come into contact with this group	3%	2%	2%	-	3%	-	3%	3%	-	-	-	33%	-	-	-	-	2%	3%	1%	2%	6%	13%
<b>Charity workers</b>	141	11	19	14	4	10	9	12	8	7	5	-	14	1	6	21	23	38	19	5	13	7
Yes	21%	23%	23%	24%	12%	31%	24%	20%	24%	28%	19%	-	33%	25%	23%	27%	23%	28%	21%	11%	9%	23%
No	368	26	44	34	24	14	22	37	15	12	17	1	18	1	15	42	54	66	55	28	82	11
I have never come into contact with this group	54%	55%	53%	58%	71%	44%	59%	63%	44%	48%	63%	33%	43%	25%	58%	54%	55%	49%	60%	62%	54%	35%
Not Stated	144	9	18	10	4	8	5	8	11	6	5	1	9	2	5	14	19	27	15	10	44	9
Yes	21%	19%	22%	17%	12%	25%	14%	14%	32%	24%	19%	33%	21%	50%	19%	18%	19%	20%	16%	22%	29%	29%
No	23	1	2	1	2	-	1	2	-	-	-	1	1	-	-	1	3	3	2	2	12	4
I have never come into contact with this group	3%	2%	2%	2%	6%	-	3%	3%	-	-	-	33%	2%	-	-	1%	3%	2%	2%	4%	8%	13%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Total	Region												Age								
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
<b>Estate agents</b>	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	74	6	7	6	6	5	7	11	3	3	6	-	6	-	5	10	20	16	9	7	2	4
	11%	13%	8%	10%	18%	16%	19%	19%	9%	12%	22%	-	14%	-	19%	13%	20%	12%	10%	16%	1%	13%
No	190	23	25	19	13	6	9	14	15	7	9	2	13	1	4	30	30	49	27	12	22	5
	28%	49%	30%	32%	38%	19%	24%	24%	44%	28%	33%	67%	31%	25%	15%	38%	30%	37%	30%	27%	15%	16%
I have never come into contact with this group	392	17	49	31	14	21	20	33	16	15	12	-	23	3	17	38	46	66	53	24	119	18
	58%	36%	59%	53%	41%	66%	54%	56%	47%	60%	44%	-	55%	75%	65%	49%	46%	49%	58%	53%	79%	58%
Not Stated	20	1	2	3	1	-	1	1	-	-	-	1	-	-	-	-	3	3	2	2	8	4
	3%	2%	2%	5%	3%	-	3%	2%	-	-	-	33%	-	-	-	-	3%	2%	2%	4%	5%	13%
<b>Family members</b>																						
Yes	281	21	29	24	16	13	16	26	11	12	15	2	18	3	11	40	46	58	29	11	55	15
	42%	45%	35%	41%	47%	41%	43%	44%	32%	48%	56%	67%	43%	75%	42%	51%	46%	43%	32%	24%	36%	48%
No	369	25	52	30	17	16	20	32	23	12	12	-	23	1	15	38	49	71	57	31	87	12
	55%	53%	63%	51%	50%	50%	54%	54%	68%	48%	44%	-	55%	25%	58%	49%	49%	53%	63%	69%	58%	39%
I have never come into contact with this group	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Not Stated	26	1	2	5	1	3	1	1	-	1	-	1	1	-	-	-	4	5	5	3	9	4
	4%	2%	2%	8%	3%	9%	3%	2%	-	4%	-	33%	2%	-	-	-	4%	4%	5%	7%	6%	13%
<b>Financial services staff (such as banking or insurance)</b>																						
Yes	206	13	26	19	13	12	15	25	9	8	9	-	16	-	7	16	39	54	33	14	20	8
	30%	28%	31%	32%	38%	38%	41%	42%	26%	32%	33%	-	38%	-	27%	21%	39%	40%	36%	31%	13%	26%
No	308	28	45	28	18	19	19	28	20	14	15	2	23	1	13	52	49	65	50	26	31	8
	46%	60%	54%	47%	53%	59%	51%	47%	59%	56%	56%	67%	55%	25%	50%	67%	49%	49%	55%	58%	21%	26%
I have never come into contact with this group	136	5	7	9	2	1	2	5	4	3	3	-	3	3	5	10	7	11	6	2	90	11
	20%	11%	8%	15%	6%	3%	5%	8%	12%	12%	11%	-	7%	75%	19%	13%	7%	8%	7%	4%	60%	35%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not Stated	26	1	5	3	1	-	1	1	1	-	-	1	-	-	1	-	4	4	2	3	10	4
	4%	2%	6%	5%	3%	-	3%	2%	3%	-	-	33%	-	-	4%	-	4%	3%	2%	7%	7%	13%
<b>Friends</b>																						
Yes	283	15	30	24	11	13	16	25	17	14	10	1	14	3	13	32	42	60	26	9	74	16
	42%	32%	36%	41%	32%	41%	43%	42%	50%	56%	37%	33%	33%	75%	50%	41%	42%	45%	29%	20%	49%	52%
No	365	31	51	32	21	19	20	31	15	11	16	1	28	1	13	41	54	70	63	34	65	11
	54%	66%	61%	54%	62%	59%	54%	53%	44%	44%	59%	33%	67%	25%	50%	53%	55%	52%	69%	76%	43%	35%
I have never come into contact with this group	8	-	1	2	-	-	-	1	1	-	-	-	-	-	-	3	-	2	-	-	4	-
	1%	-	1%	3%	-	-	-	2%	3%	-	-	-	-	-	-	4%	-	1%	-	-	3%	-
Not Stated	20	1	1	1	2	-	1	2	1	-	1	1	-	-	-	2	3	2	2	2	8	4
	3%	2%	1%	2%	6%	-	3%	3%	3%	-	4%	33%	-	-	-	3%	3%	1%	2%	4%	5%	13%
<b>Health workers (including Doctors)</b>																						
Yes	384	23	44	33	22	19	23	42	21	12	20	2	22	2	15	44	60	90	52	16	75	18
	57%	49%	53%	56%	65%	59%	62%	71%	62%	48%	74%	67%	52%	50%	58%	56%	61%	67%	57%	36%	50%	58%
No	264	22	36	23	11	13	12	15	12	13	7	-	20	2	11	31	37	40	36	27	64	7
	39%	47%	43%	39%	32%	41%	32%	25%	35%	52%	26%	-	48%	50%	42%	40%	37%	30%	40%	60%	42%	23%
I have never come into contact with this group	7	-	-	2	-	-	1	-	-	-	-	-	-	-	-	2	-	1	-	-	3	2
	1%	-	-	3%	-	-	3%	-	-	-	-	-	-	-	-	3%	-	1%	-	-	2%	6%
Not Stated	21	2	3	1	1	-	1	2	1	-	-	1	-	-	-	1	2	3	3	2	9	4
	3%	4%	4%	2%	3%	-	3%	3%	3%	-	-	33%	-	-	-	1%	2%	2%	3%	4%	6%	13%
<b>Hotel staff</b>																						
Yes	166	13	19	14	15	9	10	16	8	5	7	1	14	1	5	15	27	46	28	9	19	6
	25%	28%	23%	24%	44%	28%	27%	27%	24%	20%	26%	33%	33%	25%	19%	19%	27%	34%	31%	20%	13%	19%
No	339	24	50	28	15	18	16	31	17	13	12	1	24	2	12	51	52	58	45	26	76	8
	50%	51%	60%	47%	44%	56%	43%	53%	50%	52%	44%	33%	57%	50%	46%	65%	53%	43%	49%	58%	50%	26%
I have never come into contact with this group	145	9	11	13	3	4	9	10	8	7	8	-	4	1	9	12	15	27	15	5	47	13
	21%	19%	13%	22%	9%	13%	24%	17%	24%	28%	30%	-	10%	25%	35%	15%	15%	20%	16%	11%	31%	42%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not Stated	26	1	3	4	1	1	2	2	1	-	-	1	-	-	-	-	5	3	3	5	9	4
	4%	2%	4%	7%	3%	3%	5%	3%	3%	-	-	33%	-	-	-	5%	2%	3%	11%	6%	13%	
<b>Job centre or employment agency staff</b>																						
Yes	188	20	28	18	8	11	16	23	12	7	7	-	15	-	6	34	44	55	18	5	5	7
	28%	43%	34%	31%	24%	34%	43%	39%	35%	28%	26%	-	36%	-	23%	44%	44%	41%	20%	11%	3%	23%
No	164	11	26	11	9	10	7	20	6	8	5	1	18	2	7	27	30	34	24	8	19	6
	24%	23%	31%	19%	26%	31%	19%	34%	18%	32%	19%	33%	43%	50%	27%	35%	30%	25%	26%	18%	13%	19%
I have never come into contact with this group	304	14	27	28	16	11	12	15	15	10	15	1	9	2	13	17	23	42	44	30	119	13
	45%	30%	33%	47%	47%	34%	32%	25%	44%	40%	56%	33%	21%	50%	50%	22%	23%	31%	48%	67%	79%	42%
Not Stated	20	2	2	2	1	-	2	1	1	-	-	1	-	-	-	-	2	3	5	2	8	5
	3%	4%	2%	3%	3%	-	5%	2%	3%	-	-	33%	-	-	-	2%	2%	5%	4%	5%	16%	
<b>Police</b>																						
Yes	117	8	11	7	7	8	6	14	8	6	6	-	12	-	3	9	20	34	16	7	14	4
	17%	17%	13%	12%	21%	25%	16%	24%	24%	24%	22%	-	29%	-	12%	12%	20%	25%	18%	16%	9%	13%
No	279	20	36	35	13	15	17	29	14	10	13	1	22	2	9	40	51	60	43	21	35	8
	41%	43%	43%	59%	38%	47%	46%	49%	41%	40%	48%	33%	52%	50%	35%	51%	52%	45%	47%	47%	23%	26%
I have never come into contact with this group	250	17	31	15	13	8	13	14	12	8	8	1	8	2	14	28	24	36	28	14	92	15
	37%	36%	37%	25%	38%	25%	35%	24%	35%	32%	30%	33%	19%	50%	54%	36%	24%	27%	31%	31%	61%	48%
Not Stated	30	2	5	2	1	1	1	2	-	1	-	1	-	-	-	1	4	4	4	3	10	4
	4%	4%	6%	3%	3%	3%	3%	3%	-	4%	-	33%	-	-	-	1%	4%	3%	4%	7%	7%	13%
<b>Pub or bar staff</b>																						
Yes	176	15	13	16	12	11	12	21	11	5	8	-	19	-	8	24	33	44	24	9	17	5
	26%	32%	16%	27%	35%	34%	32%	36%	32%	20%	30%	-	45%	-	31%	31%	33%	33%	26%	20%	11%	16%
No	310	26	51	29	16	15	16	32	18	14	12	-	18	2	15	45	46	62	51	23	45	10
	46%	55%	61%	49%	47%	47%	43%	54%	53%	56%	44%	-	43%	50%	58%	58%	46%	46%	56%	51%	30%	32%
I have never come into contact with this group	163	4	15	12	4	5	8	5	5	6	5	2	5	2	3	8	16	23	14	10	79	12
	24%	9%	18%	20%	12%	16%	22%	8%	15%	24%	19%	67%	12%	50%	12%	10%	16%	17%	15%	22%	52%	39%





**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Not Stated	27	4	2	2	1	1	1	-	-	2	1	-	-	-	1	4	5	2	3	10	4	
4%	4%	5%	3%	6%	3%	3%	2%	-	-	7%	33%	-	-	-	1%	4%	4%	2%	7%	7%	13%	
<b>Restaurant or catering staff</b>																						
Yes	214	11	18	21	10	11	9	22	10	6	10	1	17	2	9	20	31	47	29	8	46	10
32%	23%	22%	36%	29%	34%	24%	37%	29%	24%	37%	33%	40%	50%	35%	26%	31%	35%	32%	18%	30%	32%	
No	381	30	55	33	22	18	23	34	20	17	14	1	23	2	16	54	60	69	56	29	76	12
56%	64%	66%	56%	65%	56%	62%	58%	59%	68%	52%	33%	55%	50%	62%	69%	61%	51%	62%	64%	50%	39%	
I have never come into contact with this group	56	4	7	4	1	2	3	1	3	2	3	-	1	-	-	4	6	13	3	5	20	4
8%	9%	8%	7%	3%	6%	8%	2%	9%	8%	11%	-	2%	-	-	5%	6%	10%	3%	11%	13%	13%	
Not Stated	25	2	3	1	1	2	2	1	-	-	1	1	-	1	-	2	5	3	3	9	5	
4%	4%	4%	2%	3%	3%	5%	3%	3%	-	-	33%	2%	-	4%	-	2%	4%	3%	7%	6%	16%	
<b>Shop or retail staff</b>																						
Yes	332	26	39	23	19	22	18	33	13	12	13	1	21	2	13	41	49	69	46	18	61	14
49%	55%	47%	39%	56%	69%	49%	56%	38%	48%	48%	33%	50%	50%	50%	53%	49%	51%	51%	40%	40%	45%	
No	299	20	38	32	14	9	17	24	19	12	13	1	18	2	12	34	45	57	40	24	70	11
44%	43%	46%	54%	41%	28%	46%	41%	56%	48%	48%	33%	43%	50%	46%	44%	45%	43%	44%	53%	46%	35%	
I have never come into contact with this group	18	-	3	2	-	-	-	-	1	1	-	-	-	-	1	3	1	2	-	-	10	1
3%	-	4%	3%	-	-	-	-	3%	4%	-	-	-	-	4%	4%	1%	1%	-	-	7%	3%	
Not Stated	27	1	3	2	1	1	2	2	1	-	1	1	3	-	-	-	4	6	5	3	10	5
4%	2%	4%	3%	3%	3%	5%	3%	3%	-	4%	33%	7%	-	-	-	4%	4%	5%	7%	7%	16%	
<b>Social workers</b>																						
Yes	160	13	20	14	9	11	7	16	5	8	8	-	8	-	3	17	23	40	28	8	29	5
24%	28%	24%	24%	26%	34%	19%	27%	15%	32%	30%	-	19%	-	12%	22%	23%	30%	31%	18%	19%	16%	
No	288	19	29	20	16	13	13	21	17	12	13	1	18	3	12	25	42	52	38	19	75	17
43%	40%	35%	34%	47%	41%	35%	36%	50%	48%	48%	33%	43%	75%	46%	32%	42%	39%	42%	42%	50%	55%	
I have never come into contact with this group	207	14	32	23	8	8	15	21	12	5	5	1	15	1	11	35	32	38	22	16	38	4
31%	30%	39%	39%	24%	25%	41%	36%	35%	20%	19%	33%	36%	25%	42%	45%	32%	28%	24%	36%	25%	13%	



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not Stated	21	1	2	2	1	-	2	1	-	-	1	1	1	-	-	1	2	4	3	2	9	5
	3%	2%	2%	3%	3%	-	5%	2%	-	-	4%	33%	2%	-	-	1%	2%	3%	3%	4%	6%	16%
<b>Solicitors</b>																						
Yes	53	4	5	6	1	7	6	5	1	3	-	-	7	-	1	6	6	20	5	4	4	4
	8%	9%	6%	10%	3%	22%	16%	8%	3%	12%	-	-	17%	-	4%	8%	6%	15%	5%	9%	3%	13%
No	276	26	34	23	16	11	13	31	15	12	13	2	25	1	9	31	47	70	39	21	38	7
	41%	55%	41%	39%	47%	34%	35%	53%	44%	48%	48%	67%	60%	25%	35%	40%	47%	52%	43%	47%	25%	23%
I have never come into contact with this group	327	16	42	29	16	14	16	22	17	10	13	-	10	3	16	41	42	41	45	18	101	15
	48%	34%	51%	49%	47%	44%	43%	37%	50%	40%	48%	-	24%	75%	62%	53%	42%	31%	49%	40%	67%	48%
Not Stated	20	1	2	1	1	-	2	1	1	-	1	1	-	-	-	-	4	3	2	2	8	5
	3%	2%	2%	2%	3%	-	5%	2%	3%	-	4%	33%	-	-	-	4%	2%	2%	4%	5%	16%	
<b>Taxi drivers</b>																						
Yes	197	13	21	24	13	12	13	16	10	6	9	1	19	3	8	27	33	39	30	14	19	7
	29%	28%	25%	41%	38%	38%	35%	27%	29%	24%	33%	33%	45%	75%	31%	35%	33%	29%	33%	31%	13%	23%
No	317	25	44	24	16	13	17	36	17	15	14	-	20	1	15	39	49	70	44	21	60	11
	47%	53%	53%	41%	47%	41%	46%	61%	50%	60%	52%	-	48%	25%	58%	50%	49%	52%	48%	47%	40%	35%
I have never come into contact with this group	138	7	15	10	4	7	5	6	6	4	4	1	3	-	3	11	15	21	14	8	60	8
	20%	15%	18%	17%	12%	22%	14%	10%	18%	16%	15%	33%	7%	-	12%	14%	15%	16%	15%	18%	40%	26%
Not Stated	24	2	3	1	1	-	2	1	1	-	-	1	-	-	-	1	2	4	3	2	12	5
	4%	4%	4%	2%	3%	-	5%	2%	3%	-	-	33%	-	-	-	1%	2%	3%	3%	4%	8%	16%
<b>Teachers</b>																						
Yes	217	15	19	22	8	10	10	18	10	9	6	1	13	3	13	27	39	42	11	5	65	10
	32%	32%	23%	37%	24%	31%	27%	31%	29%	36%	22%	33%	31%	75%	50%	35%	39%	31%	12%	11%	43%	32%
No	264	19	32	21	16	9	14	20	12	8	3	1	17	1	8	36	35	46	32	14	72	10
	39%	40%	39%	36%	47%	28%	38%	34%	35%	32%	11%	33%	40%	25%	31%	46%	35%	34%	35%	31%	48%	32%
I have never come into contact with this group	171	12	29	14	9	13	11	19	11	7	18	-	12	-	5	15	21	43	44	24	6	6
	25%	26%	35%	24%	26%	41%	30%	32%	32%	28%	67%	-	29%	-	19%	19%	21%	32%	48%	53%	4%	19%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not Stated	24	1	3	2	1	-	2	2	1	1	-	1	-	-	-	-	4	3	4	2	8	5
	4%	2%	4%	3%	3%	-	5%	3%	3%	4%	-	33%	-	-	-	4%	2%	4%	4%	5%	16%	
<b>Tradespeople (such as plumbers or electricians)</b>																						
Yes	140	9	16	16	5	12	8	14	9	3	11	-	14	-	1	16	21	37	31	11	5	7
	21%	19%	19%	27%	15%	38%	22%	24%	26%	12%	41%	-	33%	-	4%	21%	21%	28%	34%	24%	3%	23%
No	363	28	52	33	24	16	24	35	21	16	11	1	22	2	13	50	58	76	50	30	63	8
	54%	60%	63%	56%	71%	50%	65%	59%	62%	64%	41%	33%	52%	50%	50%	64%	59%	57%	55%	67%	42%	26%
I have never come into contact with this group	150	9	13	8	4	4	3	8	3	6	5	1	5	2	12	12	16	17	7	2	74	11
	22%	19%	16%	14%	12%	13%	8%	14%	9%	24%	19%	33%	12%	50%	46%	15%	16%	13%	8%	4%	49%	35%
Not Stated	23	1	2	2	1	-	2	2	1	-	-	1	1	-	-	-	4	4	3	2	9	5
	3%	2%	2%	3%	3%	-	5%	3%	3%	-	-	33%	2%	-	-	-	4%	3%	3%	4%	6%	16%
<b>Traffic wardens</b>																						
Yes	91	6	13	10	6	4	6	11	6	1	6	-	3	-	2	4	17	19	20	8	8	3
	13%	13%	16%	17%	18%	13%	16%	19%	18%	4%	22%	-	7%	-	8%	5%	17%	14%	22%	18%	5%	10%
No	226	22	33	22	13	12	15	27	11	9	10	-	16	1	7	32	37	57	33	22	25	4
	33%	47%	40%	37%	38%	38%	41%	46%	32%	36%	37%	-	38%	25%	27%	41%	37%	43%	36%	49%	17%	13%
I have never come into contact with this group	331	17	33	25	14	16	14	20	17	15	10	2	23	3	17	41	43	55	32	13	105	19
	49%	36%	40%	42%	41%	50%	38%	34%	50%	60%	37%	67%	55%	75%	65%	53%	43%	41%	35%	29%	70%	61%
Not Stated	28	2	4	2	1	-	2	1	-	-	1	1	-	-	-	1	2	3	6	2	13	5
	4%	4%	5%	3%	3%	-	5%	2%	-	-	4%	33%	-	-	-	1%	2%	2%	7%	4%	9%	16%
<b>Travel agents</b>																						
Yes	81	3	11	7	6	6	3	11	4	3	2	-	7	-	1	4	20	20	10	9	8	3
	12%	6%	13%	12%	18%	19%	8%	19%	12%	12%	7%	-	17%	-	4%	5%	20%	15%	11%	20%	5%	10%
No	251	19	33	25	15	11	18	20	14	9	7	-	19	2	8	33	38	53	36	17	44	6
	37%	40%	40%	42%	44%	34%	49%	34%	41%	36%	26%	-	45%	50%	31%	42%	38%	40%	40%	38%	29%	19%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
I have never come into contact with this group	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
Not Stated	25 4%	1 2%	4 5%	2 3%	1 3%	-	2 5%	2 3%	-	-	-	1 33%	1 2%	-	-	2 3%	4 4%	3 2%	2 2%	2 4%	11 7%	5 16%
<b>Train staff</b>																						
Yes	170 25%	11 23%	23 28%	16 27%	11 32%	9 28%	10 27%	19 32%	9 26%	6 24%	4 15%	-	13 31%	2 50%	9 35%	23 29%	23 23%	38 28%	24 26%	11 24%	19 13%	7 23%
No	313 46%	22 47%	35 42%	30 51%	20 59%	15 47%	16 43%	27 46%	15 44%	12 48%	14 52%	2 67%	19 45%	1 25%	11 42%	42 54%	49 49%	63 47%	37 41%	22 49%	77 51%	6 19%
I have never come into contact with this group	169 25%	12 26%	24 29%	12 20%	2 6%	8 25%	8 22%	12 20%	9 26%	6 24%	8 30%	-	10 24%	1 25%	6 23%	12 15%	24 24%	30 22%	26 29%	10 22%	46 30%	13 42%
Not Stated	24 4%	2 4%	1 1%	1 2%	1 3%	-	3 8%	1 2%	1 3%	1 4%	1 4%	1 33%	-	-	-	1 1%	3 3%	3 2%	4 4%	2 4%	9 6%	5 16%
<b>Venue staff (such as cinemas, music venues or theatres)</b>																						
Yes	208 31%	11 23%	20 24%	18 31%	15 44%	13 41%	11 30%	21 36%	8 24%	8 32%	4 15%	1 33%	17 40%	1 25%	11 42%	21 27%	34 34%	39 29%	28 31%	12 27%	38 25%	11 35%
No	361 53%	28 60%	45 54%	34 58%	18 53%	15 47%	18 49%	32 54%	21 62%	10 40%	18 67%	1 33%	20 48%	2 50%	11 42%	49 63%	50 51%	77 57%	46 51%	21 47%	87 58%	10 32%
I have never come into contact with this group	83 12%	6 13%	15 18%	6 10%	-	4 13%	6 16%	5 8%	4 12%	7 28%	5 19%	-	4 10%	1 25%	4 15%	8 10%	12 12%	15 11%	13 14%	9 20%	16 11%	5 16%
Not Stated	24 4%	2 4%	3 4%	1 2%	1 3%	-	2 5%	1 2%	1 3%	-	-	1 33%	1 2%	-	-	-	3 3%	3 2%	4 4%	3 7%	10 7%	5 16%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

## YES

Base: All respondents

	Total	DISABLED PEOPLE	DISABLED PEOPLE													Gender	
			Impairment													Male	Female
			Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other		
Bus drivers	676 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%
Call centre staff	212 31%	180 34%	29 40%	102 32%	25 53%	115 32%	10 36%	24 57%	44 37%	20 50%	26 48%	84 39%	31 39%	15 47%	18 23%	55 30%	101 34%
Charity workers	179 26%	166 31%	38 53%	96 30%	23 49%	105 29%	5 18%	20 48%	48 41%	19 48%	31 57%	62 29%	31 39%	17 53%	26 33%	50 27%	93 32%
Estate agents	141 21%	132 25%	27 38%	70 22%	22 47%	82 23%	7 25%	19 45%	34 29%	10 25%	20 37%	54 25%	24 30%	16 50%	17 22%	39 21%	73 25%
Family members	74 11%	72 14%	14 19%	43 14%	11 23%	44 12%	3 11%	9 21%	15 13%	7 18%	10 19%	31 14%	14 18%	8 25%	6 8%	23 12%	43 15%
Financial services staff (such as banking or insurance)	281 42%	227 43%	37 51%	132 42%	25 53%	145 41%	9 32%	20 48%	69 58%	22 55%	29 54%	102 48%	30 38%	25 78%	39 49%	60 32%	141 48%
Friends	206 30%	183 34%	35 49%	111 35%	27 57%	123 34%	7 25%	20 48%	50 42%	20 50%	25 46%	79 37%	29 37%	14 44%	22 28%	64 35%	98 33%
Health workers (including Doctors)	283 42%	212 40%	32 44%	130 41%	23 49%	140 39%	12 43%	22 52%	65 55%	22 55%	24 44%	96 45%	34 43%	20 63%	38 48%	63 34%	125 43%
Hotel staff	384 57%	312 59%	50 69%	194 61%	34 72%	210 59%	10 36%	30 71%	86 73%	28 70%	36 67%	133 62%	47 59%	19 59%	50 63%	84 45%	195 67%
Job centre or employment agency staff	166 25%	148 28%	24 33%	95 30%	19 40%	105 29%	3 11%	12 29%	27 23%	10 25%	15 28%	61 29%	22 28%	7 22%	19 24%	49 26%	81 28%
Police	188 28%	183 34%	33 46%	92 29%	22 47%	114 32%	7 25%	19 45%	51 43%	17 43%	21 39%	69 32%	33 42%	18 56%	24 30%	65 35%	96 33%
	117 17%	106 20%	20 28%	60 19%	13 28%	66 18%	8 29%	12 29%	39 33%	17 43%	20 37%	38 18%	18 23%	11 34%	9 11%	39 21%	53 18%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

## YES

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Pub or bar staff	176	29	104	18	113	9	17	34	15	25	62	30	13	22	58	86	
	26%	40%	33%	38%	32%	32%	40%	29%	38%	46%	29%	38%	41%	28%	31%	29%	
Restaurant or catering staff	214	27	98	25	115	5	16	31	11	20	65	24	10	23	58	88	
	32%	38%	31%	53%	32%	18%	38%	26%	28%	37%	30%	30%	31%	29%	31%	30%	
Shop or retail staff	332	40	169	32	195	10	24	56	24	33	112	48	15	41	79	159	
	49%	56%	53%	68%	54%	36%	57%	47%	60%	61%	52%	61%	47%	52%	43%	54%	
Social workers	160	23	87	25	100	9	17	40	15	21	60	24	11	17	40	80	
	24%	32%	27%	53%	28%	32%	40%	34%	38%	39%	28%	30%	34%	22%	22%	27%	
Solicitors	53	8	29	7	30	4	8	15	7	8	20	11	5	7	16	28	
	8%	11%	9%	15%	8%	14%	19%	13%	18%	15%	9%	14%	16%	9%	9%	10%	
Taxi drivers	197	26	109	23	124	8	20	33	14	19	69	33	10	24	56	100	
	29%	36%	34%	49%	35%	29%	48%	28%	35%	35%	32%	42%	31%	30%	30%	34%	
Teachers	217	23	81	18	102	9	20	46	15	25	60	38	19	20	44	97	
	32%	32%	25%	38%	28%	32%	48%	39%	38%	46%	28%	48%	59%	25%	24%	33%	
Tradespeople (such as plumbers or electricians)	140	24	80	19	91	2	9	34	10	17	57	18	10	21	41	78	
	21%	33%	25%	40%	25%	7%	21%	29%	25%	31%	27%	23%	31%	27%	22%	27%	
Traffic wardens	91	9	59	10	69	5	8	14	6	7	38	14	3	11	31	41	
	13%	13%	19%	21%	19%	18%	19%	12%	15%	13%	18%	18%	9%	14%	17%	14%	
Travel agents	81	8	47	11	53	3	9	12	7	6	32	15	5	6	19	44	
	12%	11%	15%	23%	15%	11%	21%	10%	18%	11%	15%	19%	16%	8%	10%	15%	
Train staff	170	28	95	20	98	8	14	29	9	19	64	26	9	16	41	89	
	25%	39%	30%	43%	27%	29%	33%	25%	23%	35%	30%	33%	28%	20%	22%	30%	

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q2 Have you ever experienced discrimination from each of the following groups?**

**YES**

Base: All respondents

Venue staff (such as cinemas, music venues or theatres)

		DISABLED PEOPLE													Gender	
		Impairment														
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
208	168	26	102	23	118	9	16	35	11	22	72	25	11	23	55	93
31%	32%	36%	32%	49%	33%	32%	38%	30%	28%	41%	34%	32%	34%	29%	30%	32%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

## YES

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Bus drivers	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
Call centre staff	212 31%	9 19%	24 29%	22 37%	14 41%	11 34%	11 30%	22 37%	14 41%	7 28%	8 30%	1 33%	15 36%	1 25%	13 50%	27 35%	37 37%	45 34%	21 23%	10 22%	35 23%	6 19%
Charity workers	179 26%	19 40%	17 20%	16 27%	10 29%	15 47%	12 32%	19 32%	7 21%	9 36%	7 26%	- -	16 38%	- -	6 23%	23 29%	33 33%	39 29%	27 30%	15 33%	11 7%	11 35%
Estate agents	141 21%	11 23%	19 23%	14 24%	4 12%	10 31%	9 24%	12 20%	8 24%	7 28%	5 19%	- -	14 33%	1 25%	6 23%	21 27%	23 23%	38 28%	19 21%	5 11%	13 9%	7 23%
Family members	74 11%	6 13%	7 8%	6 10%	6 18%	5 16%	7 19%	11 19%	3 9%	3 12%	6 22%	- -	6 14%	- -	5 19%	10 13%	20 20%	16 12%	9 10%	7 16%	2 1%	4 13%
Financial services staff (such as banking or insurance)	281 42%	21 45%	29 35%	24 41%	16 47%	13 41%	16 43%	26 44%	11 32%	12 48%	15 56%	2 67%	18 43%	3 75%	11 42%	40 51%	46 46%	58 43%	29 32%	11 24%	55 36%	15 48%
Friends	206 30%	13 28%	26 31%	19 32%	13 38%	12 38%	15 41%	25 42%	9 26%	8 32%	9 33%	- -	16 38%	- -	7 27%	16 21%	39 39%	54 40%	33 36%	14 31%	20 13%	8 26%
Health workers (including Doctors)	283 42%	15 32%	30 36%	24 41%	11 32%	13 41%	16 43%	25 42%	17 50%	14 56%	10 37%	1 33%	14 33%	3 75%	13 50%	32 41%	42 42%	60 45%	26 29%	9 20%	74 49%	16 52%
Hotel staff	384 57%	23 49%	44 53%	33 56%	22 65%	19 59%	23 62%	42 71%	21 62%	12 48%	20 74%	2 67%	22 52%	2 50%	15 58%	44 56%	60 61%	90 67%	52 57%	16 36%	75 50%	18 58%
Job centre or employment agency staff	166 25%	13 28%	19 23%	14 24%	15 44%	9 28%	10 27%	16 27%	8 24%	5 20%	7 26%	1 33%	14 33%	1 25%	5 19%	15 19%	27 27%	46 34%	28 31%	9 20%	19 13%	6 19%
Police	188 28%	20 43%	28 34%	18 31%	8 24%	11 34%	16 43%	23 39%	12 35%	7 28%	7 26%	- -	15 36%	- -	6 23%	34 44%	44 44%	55 41%	18 20%	5 11%	5 3%	7 23%
Pub or bar staff	117 17%	8 17%	11 13%	7 12%	7 21%	8 25%	6 16%	14 24%	8 24%	6 24%	6 22%	- -	12 29%	- -	3 12%	9 12%	20 20%	34 25%	16 18%	7 16%	14 9%	4 13%
Restaurant or catering staff	176 26%	15 32%	13 16%	16 27%	12 35%	11 34%	12 32%	21 36%	11 32%	5 20%	8 30%	- -	19 45%	- -	8 31%	24 31%	33 33%	44 33%	24 26%	9 20%	17 11%	5 16%
	214 32%	11 23%	18 22%	21 36%	10 29%	11 34%	9 24%	22 37%	10 29%	6 24%	10 37%	1 33%	17 40%	2 50%	9 35%	20 26%	31 31%	47 35%	29 32%	8 18%	46 30%	10 32%



## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q2 Have you ever experienced discrimination from each of the following groups?

## YES

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Shop or retail staff	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
Social workers	332 49%	26 55%	39 47%	23 39%	19 56%	22 69%	18 49%	33 56%	13 38%	12 48%	13 48%	1 33%	21 50%	2 50%	13 50%	41 53%	49 49%	69 51%	46 51%	18 40%	61 40%	14 45%
Solicitors	160 24%	13 28%	20 24%	14 24%	9 26%	11 34%	7 19%	16 27%	5 15%	8 32%	8 30%	- -	8 19%	- -	3 12%	17 22%	23 23%	40 30%	28 31%	8 18%	29 19%	5 16%
Taxi drivers	53 8%	4 9%	5 6%	6 10%	1 3%	7 22%	6 16%	5 8%	1 3%	3 12%	- -	- -	7 17%	- -	1 4%	6 8%	6 6%	20 15%	5 5%	4 9%	4 3%	4 13%
Teachers	197 29%	13 28%	21 25%	24 41%	13 38%	12 38%	13 35%	16 27%	10 29%	6 24%	9 33%	1 33%	19 45%	3 75%	8 31%	27 35%	33 33%	39 29%	30 33%	14 31%	19 13%	7 23%
Tradespeople (such as plumbers or electricians)	217 32%	15 32%	19 23%	22 37%	8 24%	10 31%	10 27%	18 31%	10 29%	9 36%	6 22%	1 33%	13 31%	3 75%	13 50%	27 35%	39 39%	42 31%	11 12%	5 11%	65 43%	10 32%
Traffic wardens	140 21%	9 19%	16 19%	16 27%	5 15%	12 38%	8 22%	14 24%	9 26%	3 12%	11 41%	- -	14 33%	- -	1 4%	16 21%	21 21%	37 28%	31 34%	11 24%	5 3%	7 23%
Travel agents	91 13%	6 13%	13 16%	10 17%	6 18%	4 13%	6 16%	11 19%	6 18%	1 4%	6 22%	- -	3 7%	- -	2 8%	4 5%	17 17%	19 14%	20 22%	8 18%	8 5%	3 10%
Train staff	81 12%	3 6%	11 13%	7 12%	6 18%	6 19%	3 8%	11 19%	4 12%	3 12%	2 7%	- -	7 17%	- -	1 4%	4 5%	20 20%	20 15%	10 11%	9 20%	8 5%	3 10%
Venue staff (such as cinemas, music venues or theatres)	170 25%	11 23%	23 28%	16 27%	11 32%	9 28%	10 27%	19 32%	9 26%	6 24%	4 15%	- -	13 31%	2 50%	9 35%	23 29%	23 23%	38 28%	24 26%	11 24%	19 13%	7 23%
	208 31%	11 23%	20 24%	18 31%	15 44%	13 41%	11 30%	21 36%	8 24%	8 32%	4 15%	1 33%	17 40%	1 25%	11 42%	21 27%	34 34%	39 29%	28 31%	12 27%	38 25%	11 35%

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q3 Which of the following kinds of discrimination have you experienced?**

Base: All respondents

		DISABLED PEOPLE													Gender	
		Impairment														
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not being served in a shop, bar or restaurant	170	23	98	25	118	5	15	31	16	23	69	26	10	19	50	82
	25%	32%	31%	53%	33%	18%	36%	26%	40%	43%	32%	33%	31%	24%	27%	28%
Ignored by a taxi or bus you were trying to hail	184	18	100	23	110	3	17	31	14	13	64	27	13	18	53	82
	27%	30%	25%	31%	49%	31%	11%	40%	26%	35%	24%	30%	34%	41%	23%	29%
Person not talking directly to you	450	51	232	38	253	16	29	67	22	44	144	59	20	51	117	198
	67%	66%	71%	73%	81%	71%	57%	69%	57%	55%	81%	67%	75%	63%	65%	63%
Person talking to you in a patronising way	500	60	248	41	277	16	35	95	29	45	167	63	27	61	135	230
	74%	77%	83%	78%	87%	77%	57%	83%	81%	73%	83%	78%	80%	84%	77%	73%
Person being aggressive, hostile or calling you names	252	31	134	28	148	9	25	62	27	31	94	41	23	30	67	121
	37%	41%	43%	42%	60%	41%	32%	60%	53%	68%	57%	44%	52%	72%	38%	36%
Person assuming you do not work	282	31	169	29	192	10	20	64	24	25	110	42	17	38	90	148
	42%	50%	43%	53%	62%	54%	36%	48%	60%	46%	51%	53%	53%	48%	49%	51%
Person not believing you are disabled	367	47	168	29	195	12	28	100	30	29	143	39	27	55	94	182
	54%	58%	65%	53%	62%	54%	43%	67%	85%	75%	54%	67%	49%	84%	70%	51%
Person refusing to make adjustments or do things differently	425	51	197	38	226	16	33	86	26	37	139	54	25	52	106	196
	63%	64%	71%	62%	81%	63%	57%	79%	73%	65%	69%	65%	68%	78%	66%	57%
Staring	393	41	189	23	214	10	21	63	26	36	127	54	17	43	85	171
	58%	54%	57%	59%	49%	60%	36%	50%	53%	65%	67%	59%	68%	53%	54%	46%
Other	139	22	64	14	66	3	10	23	7	15	49	12	9	23	23	71
	21%	20%	31%	20%	30%	18%	11%	24%	19%	18%	23%	15%	28%	29%	12%	24%
Not Stated	32	3	14	2	17	4	4	4	2	2	10	4	3	2	10	10
	5%	5%	4%	4%	4%	5%	14%	10%	3%	5%	4%	5%	9%	3%	5%	3%



## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q3 Which of the following kinds of discrimination have you experienced?

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Not being served in a shop, bar or restaurant	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
Ignored by a taxi or bus you were trying to hail	170 25%	14 30%	19 23%	14 24%	7 21%	16 50%	10 27%	14 24%	9 26%	8 32%	7 26%	- -	15 36%	- -	8 31%	16 21%	27 27%	45 34%	24 26%	13 29%	22 15%	5 16%
Person not talking directly to you	450 67%	33 70%	51 61%	31 53%	27 79%	26 81%	24 65%	38 64%	21 62%	19 76%	17 63%	2 67%	30 71%	4 100%	20 77%	53 68%	67 68%	92 69%	54 59%	25 56%	100 66%	17 55%
Person talking to you in a patronising way	500 74%	35 74%	58 70%	42 71%	27 79%	28 88%	29 78%	48 81%	27 79%	19 76%	21 78%	2 67%	32 76%	4 100%	22 85%	68 87%	71 72%	112 84%	58 64%	32 71%	94 62%	19 61%
Person being aggressive, hostile or calling you names	252 37%	21 45%	30 36%	23 39%	8 24%	18 56%	9 24%	22 37%	16 47%	11 44%	11 41%	- -	24 57%	2 50%	12 46%	30 38%	47 47%	57 43%	34 37%	10 22%	40 26%	10 32%
Person assuming you do not work	282 42%	19 40%	40 48%	27 46%	17 50%	21 66%	15 41%	31 53%	17 50%	13 52%	14 52%	- -	26 62%	2 50%	14 54%	41 53%	53 54%	73 54%	41 45%	14 31%	11 7%	9 29%
Person not believing you are disabled	367 54%	21 45%	49 59%	37 63%	20 59%	16 50%	17 46%	41 69%	20 59%	16 64%	18 67%	- -	23 55%	- -	11 42%	53 68%	66 67%	87 65%	48 53%	10 22%	62 41%	12 39%
Person refusing to make adjustments or do things differently	425 63%	29 62%	49 59%	38 64%	28 82%	25 78%	25 68%	40 68%	19 56%	11 44%	12 44%	1 33%	28 67%	4 100%	17 65%	53 68%	67 68%	87 65%	51 56%	21 47%	85 56%	18 58%
Staring	393 58%	25 53%	42 51%	29 49%	16 47%	21 66%	18 49%	33 56%	17 50%	16 64%	14 52%	1 33%	26 62%	3 75%	16 62%	56 72%	57 58%	75 56%	35 38%	15 33%	99 66%	17 55%
Other	139 21%	8 17%	19 23%	9 15%	2 6%	8 25%	4 11%	15 25%	6 18%	7 28%	4 15%	- -	12 29%	1 25%	4 15%	19 24%	18 18%	27 20%	13 14%	11 24%	35 23%	3 10%
Not Stated	32 5%	4 9%	7 8%	2 3%	- -	1 3%	2 5%	1 2%	- -	- -	2 7%	1 33%	- -	- -	- -	1 1%	3 3%	4 3%	7 8%	5 11%	11 7%	7 23%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

**Going to your local pub for a drink**

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	25	21	3	12	1	17	2	1	9	4	6	10	5	3	3	8	12
	4%	4%	4%	4%	2%	5%	7%	2%	8%	10%	11%	5%	6%	9%	4%	4%	4%
Some discrimination (1.0)	126	110	13	73	13	76	7	10	23	8	12	49	15	10	17	33	64
	19%	21%	18%	23%	28%	21%	25%	24%	19%	20%	22%	23%	19%	31%	22%	18%	22%
Little discrimination (-1.0)	169	145	21	89	18	99	7	13	30	11	15	55	24	5	20	54	78
	25%	27%	29%	28%	38%	28%	25%	31%	25%	28%	28%	26%	30%	16%	25%	29%	27%
No discrimination at all (-2.0)	196	159	20	87	11	91	6	9	35	8	13	57	22	4	25	60	92
	29%	30%	28%	27%	23%	25%	21%	21%	30%	20%	24%	27%	28%	13%	32%	32%	31%
I have never done this	137	77	13	47	4	61	3	6	17	8	7	36	9	9	13	24	40
	20%	14%	18%	15%	9%	17%	11%	14%	14%	20%	13%	17%	11%	28%	16%	13%	14%
Not Stated	23	21	2	10	-	14	3	3	4	1	1	7	4	1	1	6	7
	3%	4%	3%	3%	-	4%	11%	7%	3%	3%	2%	3%	5%	3%	1%	3%	2%
Mean Score	-.75	-.71	-.74	-.64	-.58	-.60	-.36	-.58	-.61	-.35	-.37	-.58	-.65	.14	-.72	-.81	-.71
Std Deviation	1.32	1.32	1.30	1.32	1.24	1.34	1.43	1.28	1.42	1.45	1.47	1.36	1.35	1.42	1.34	1.29	1.33
Std Error	.058	.063	.173	.082	.189	.079	.305	.222	.144	.260	.216	.104	.167	.304	.166	.104	.085

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

**Going to your local pub for a drink**

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
		676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	25	2	2	4	-	-	-	3	2	1	1	-	5	-	-	4	2	7	5	2	4	3
		4%	4%	2%	7%	-	-	-	5%	6%	4%	4%	-	12%	-	-	5%	2%	5%	5%	4%	3%	10%
Some discrimination	(1.0)	126	9	12	9	10	11	6	19	8	2	7	-	6	-	6	19	23	24	21	6	12	5
		19%	19%	14%	15%	29%	34%	16%	32%	24%	8%	26%	-	14%	-	23%	24%	23%	18%	23%	13%	8%	16%
Little discrimination	(-1.0)	169	13	20	15	9	9	15	12	9	7	6	1	16	-	10	21	37	37	20	7	30	4
		25%	28%	24%	25%	26%	28%	41%	20%	26%	28%	22%	33%	38%	-	38%	27%	37%	28%	22%	16%	20%	13%
No discrimination at all	(-2.0)	196	19	27	24	11	6	7	19	10	11	6	-	13	-	8	25	24	41	29	23	37	3
		29%	40%	33%	41%	32%	19%	19%	32%	29%	44%	22%	-	31%	-	31%	32%	24%	31%	32%	51%	25%	10%
I have never done this		137	3	20	7	3	5	7	5	4	4	5	1	1	4	2	7	9	21	13	7	59	9
		20%	6%	24%	12%	9%	16%	19%	8%	12%	16%	19%	33%	2%	100%	8%	9%	9%	16%	14%	16%	39%	29%
Not Stated		23	1	2	-	1	1	2	1	1	-	2	1	1	-	-	2	4	4	3	-	9	7
		3%	2%	2%	-	3%	3%	5%	2%	3%	-	7%	33%	2%	-	-	3%	4%	3%	3%	-	6%	23%
Mean Score		-0.75	-0.88	-0.95	-0.88	-0.70	-0.38	-0.82	-0.47	-0.59	-1.19	-0.45	-1.00	-0.65	-	-0.83	-0.64	-0.67	-0.74	-0.63	-1.13	-1.01	0.07
Std Deviation		1.32	1.31	1.24	1.37	1.29	1.27	1.06	1.44	1.40	1.17	1.39	-	1.41	-	1.17	1.37	1.21	1.34	1.41	1.32	1.21	1.53
Std Error		0.058	0.200	0.159	0.190	0.236	0.249	0.200	0.197	0.260	0.255	0.312	-	0.222	-	0.238	0.165	0.131	0.128	0.163	0.214	0.133	0.396

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

**Going shopping in your local high street**

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	58	50	7	31	8	43	2	5	13	6	8	24	9	4	7	11	30
	9%	9%	10%	10%	17%	12%	7%	12%	11%	15%	15%	11%	11%	13%	9%	6%	10%
Some discrimination (1.0)	214	177	22	111	20	125	7	17	38	14	21	77	25	14	32	57	103
	32%	33%	31%	35%	43%	35%	25%	40%	32%	35%	39%	36%	32%	44%	41%	31%	35%
Little discrimination (-1.0)	199	151	27	90	12	103	8	9	35	13	16	57	20	10	25	58	84
	29%	28%	38%	28%	26%	29%	29%	21%	30%	33%	30%	27%	25%	31%	32%	31%	29%
No discrimination at all (-2.0)	168	130	15	71	6	72	7	9	28	6	8	46	23	3	12	50	68
	25%	24%	21%	22%	13%	20%	25%	21%	24%	15%	15%	21%	29%	9%	15%	27%	23%
I have never done this	15	6	-	5	-	4	1	-	1	-	-	4	-	-	2	3	3
	2%	1%	-	2%	-	1%	4%	-	1%	-	-	2%	-	-	3%	2%	1%
Not Stated	22	19	1	10	1	11	3	2	3	1	1	6	2	1	1	6	5
	3%	4%	1%	3%	2%	3%	11%	5%	3%	3%	2%	3%	3%	3%	1%	3%	2%
Mean Score	-32	-26	-30	-19	.26	-.10	-.46	-	-.24	.03	.09	-.12	-.30	.19	-.04	-.45	-.20
Std Deviation	1.40	1.41	1.37	1.41	1.37	1.41	1.41	1.45	1.43	1.40	1.39	1.42	1.48	1.30	1.33	1.36	1.41
Std Error	.055	.063	.162	.081	.202	.076	.289	.229	.134	.225	.191	.100	.168	.234	.153	.102	.084

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

**Going shopping in your local high street**

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
		676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	58	5	7	10	2	3	-	5	2	1	3	-	3	-	4	3	13	11	8	3	7	6
		9%	11%	8%	17%	6%	9%	-	8%	6%	4%	11%	-	7%	-	15%	4%	13%	8%	9%	7%	5%	19%
Some discrimination	(1.0)	214	13	26	12	13	12	13	24	12	7	8	-	20	1	3	30	31	50	32	10	35	9
		32%	28%	31%	20%	38%	38%	35%	41%	35%	28%	30%	-	48%	25%	12%	38%	31%	37%	35%	22%	23%	29%
Little discrimination	(-1.0)	199	16	24	20	10	10	15	16	10	6	6	1	10	2	13	24	34	33	26	11	51	4
		29%	34%	29%	34%	29%	31%	41%	27%	29%	24%	22%	33%	24%	50%	50%	31%	34%	25%	29%	24%	34%	13%
No discrimination at all	(-2.0)	168	12	23	17	7	7	7	13	9	9	8	1	7	-	6	18	17	35	22	20	39	4
		25%	26%	28%	29%	21%	22%	19%	22%	26%	36%	30%	33%	17%	-	23%	23%	17%	26%	24%	44%	26%	13%
I have never done this		15	-	2	-	-	-	-	-	-	2	1	-	1	1	-	2	1	1	-	1	9	1
		2%	-	2%	-	-	-	-	-	-	8%	4%	-	2%	25%	-	3%	1%	1%	-	2%	6%	3%
Not Stated		22	1	1	-	2	-	2	1	1	-	1	1	1	-	-	1	3	4	3	-	10	7
		3%	2%	1%	-	6%	-	5%	2%	3%	-	4%	33%	2%	-	-	1%	3%	3%	3%	-	7%	23%
Mean Score		-32	-37	-37	-37	-22	-19	-46	-14	-36	-65	-32	-1.50	.05	-33	-54	-32	-12	-24	-25	-80	-61	.39
Std Deviation		1.40	1.42	1.42	1.51	1.36	1.40	1.20	1.39	1.39	1.40	1.52	.71	1.34	1.15	1.39	1.33	1.40	1.42	1.41	1.41	1.30	1.50
Std Error		.055	.209	.158	.196	.241	.248	.202	.183	.242	.292	.304	.500	.212	.667	.273	.153	.143	.125	.150	.212	.113	.313

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**Going to a football match or other sporting event**

Base: All respondents

		DISABLED PEOPLE														Gender	
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	33	27	4	17	4	20	3	2	10	6	7	14	5	6	2	12	14
	5%	5%	6%	5%	9%	6%	11%	5%	8%	15%	13%	7%	6%	19%	3%	6%	5%
Some discrimination (1.0)	74	61	7	39	8	43	6	6	13	2	4	25	9	4	7	17	30
	11%	11%	10%	12%	17%	12%	21%	14%	11%	5%	7%	12%	11%	13%	9%	9%	10%
Little discrimination (-1.0)	86	64	12	38	10	42	2	7	11	3	8	21	11	5	5	31	29
	13%	12%	17%	12%	21%	12%	7%	17%	9%	8%	15%	10%	14%	16%	6%	17%	10%
No discrimination at all (-2.0)	101	75	7	36	4	38	3	6	15	3	6	25	11	3	10	36	36
	15%	14%	10%	11%	9%	11%	11%	14%	13%	8%	11%	12%	14%	9%	13%	19%	12%
I have never done this	357	284	40	178	20	201	11	19	65	24	27	122	41	13	54	82	177
	53%	53%	56%	56%	43%	56%	39%	45%	55%	60%	50%	57%	52%	41%	68%	44%	60%
Not Stated	25	22	2	10	1	14	3	2	4	2	2	7	2	1	1	7	7
	4%	4%	3%	3%	2%	4%	11%	5%	3%	5%	4%	3%	3%	3%	1%	4%	2%
Mean Score	-50	-44	-37	-28	-08	-24	.29	-.43	-.16	.36	-.08	-.21	-.39	.28	-.58	-.65	-.39
Std Deviation	1.46	1.47	1.43	1.47	1.41	1.47	1.54	1.43	1.60	1.74	1.63	1.54	1.50	1.60	1.50	1.45	1.50
Std Error	.085	.098	.260	.129	.277	.123	.412	.313	.228	.464	.326	.167	.250	.378	.306	.148	.143





## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

Going to a football match or other sporting event

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
		676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	33	2	4	4	2	2	-	3	3	-	-	-	6	-	2	5	7	6	4	2	5	4
		5%	4%	5%	7%	6%	6%	-	5%	9%	-	-	-	14%	-	8%	6%	7%	4%	4%	4%	3%	13%
Some discrimination	(1.0)	74	3	5	3	4	4	10	6	4	2	3	1	4	-	4	3	14	18	8	2	12	5
		11%	6%	6%	5%	12%	13%	27%	10%	12%	8%	11%	33%	10%	-	15%	4%	14%	13%	9%	4%	8%	16%
Little discrimination	(-1.0)	86	6	9	8	4	5	2	11	2	3	5	-	6	-	7	12	15	14	9	4	24	1
		13%	13%	11%	14%	12%	16%	5%	19%	6%	12%	19%	-	14%	-	27%	15%	15%	10%	10%	9%	16%	3%
No discrimination at all	(-2.0)	101	4	10	18	4	5	2	9	5	3	3	-	8	1	3	16	12	21	11	7	27	3
		15%	9%	12%	31%	12%	16%	5%	15%	15%	12%	11%	-	19%	25%	12%	21%	12%	16%	12%	16%	18%	10%
I have never done this		357	30	54	24	19	16	21	27	19	17	15	1	18	3	10	40	48	72	55	28	73	11
		53%	64%	65%	41%	56%	50%	57%	46%	56%	68%	56%	33%	43%	75%	38%	51%	48%	54%	60%	62%	48%	35%
Not Stated		25	2	1	2	1	-	2	3	1	-	1	1	-	-	-	2	3	3	4	2	10	7
		4%	4%	1%	3%	3%	-	5%	5%	3%	-	4%	33%	-	-	-	3%	3%	2%	4%	4%	7%	23%
Mean Score		-50	-47	-57	-1.00	-29	-44	.29	-59	-.14	-.87	-.73	1.00	-.25	-2.00	-.31	-.86	-.23	-.44	-.47	-.80	-.82	.46
Std Deviation		1.46	1.46	1.50	1.44	1.54	1.50	1.20	1.40	1.70	1.25	1.19	-	1.67	-	1.40	1.44	1.48	1.49	1.50	1.52	1.33	1.61
Std Error		.085	.376	.284	.250	.412	.376	.322	.260	.455	.441	.359	-	.342	-	.350	.240	.213	.194	.266	.393	.161	.447

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

## Going on holiday abroad

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	78	56	5	37	7	42	6	7	12	5	10	21	9	3	6	13	33
	12%	11%	7%	12%	15%	12%	21%	17%	10%	13%	19%	10%	11%	9%	8%	7%	11%
Some discrimination (1.0)	177	150	24	95	14	104	8	11	24	8	16	59	21	8	23	54	84
	26%	28%	33%	30%	30%	29%	29%	26%	20%	20%	30%	28%	27%	25%	29%	29%	29%
Little discrimination (-1.0)	125	92	13	51	9	60	3	9	18	4	10	31	16	6	15	44	43
	18%	17%	18%	16%	19%	17%	11%	21%	15%	10%	19%	14%	20%	19%	19%	24%	15%
No discrimination at all (-2.0)	118	97	12	47	6	47	5	8	23	9	9	36	17	6	5	39	52
	17%	18%	17%	15%	13%	13%	18%	19%	19%	23%	17%	17%	22%	19%	6%	21%	18%
I have never done this	154	118	17	79	11	92	3	4	39	12	8	60	14	8	28	30	75
	23%	22%	24%	25%	23%	26%	11%	10%	33%	30%	15%	28%	18%	25%	35%	16%	26%
Not Stated	24	20	1	9	-	13	3	3	2	2	1	7	2	1	2	5	6
	4%	4%	1%	3%	-	4%	11%	7%	2%	5%	2%	3%	3%	3%	3%	3%	2%
Mean Score	-0.06	-0.06	-0.06	.10	.19	.13	.32	-	-.21	-.15	.18	-.01	-.17	-.17	.20	-.28	.01
Std Deviation	1.48	1.47	1.41	1.45	1.45	1.43	1.59	1.53	1.53	1.64	1.51	1.48	1.50	1.50	1.29	1.41	1.49
Std Error	.066	.074	.191	.095	.242	.090	.338	.259	.175	.322	.225	.122	.189	.312	.184	.115	.102

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

## Going on holiday abroad

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
		676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	78	1	10	7	3	3	5	9	4	-	1	1	4	1	1	9	13	11	8	4	21	7
		12%	2%	12%	12%	9%	9%	14%	15%	12%	-	4%	33%	10%	25%	4%	12%	13%	8%	9%	9%	14%	23%
Some discrimination	(1.0)	177	15	19	22	16	7	14	17	8	5	4	-	12	1	13	26	28	39	22	9	28	3
		26%	32%	23%	37%	47%	22%	38%	29%	24%	20%	15%	-	29%	25%	50%	33%	28%	29%	24%	20%	19%	10%
Little discrimination	(-1.0)	125	9	15	4	3	6	5	11	10	5	9	-	12	1	2	13	20	27	16	7	32	4
		18%	19%	18%	7%	9%	19%	14%	19%	29%	20%	33%	-	29%	25%	8%	17%	20%	20%	18%	16%	21%	13%
No discrimination at all	(-2.0)	118	7	20	16	4	9	2	9	4	8	4	-	7	-	3	17	14	25	18	14	21	3
		17%	15%	24%	27%	12%	28%	5%	15%	12%	32%	15%	-	17%	-	12%	22%	14%	19%	20%	31%	14%	10%
I have never done this		154	14	18	8	7	6	9	12	8	7	8	1	6	1	7	12	21	29	24	10	38	7
		23%	30%	22%	14%	21%	19%	24%	20%	24%	28%	30%	33%	14%	25%	27%	15%	21%	22%	26%	22%	25%	23%
Not Stated		24	1	1	2	1	1	2	1	-	-	1	1	1	-	-	1	3	3	3	1	11	7
		4%	2%	1%	3%	3%	3%	5%	2%	-	-	4%	33%	2%	-	-	1%	3%	2%	3%	2%	7%	23%
Mean Score		-06	-.19	-.25	-	.42	-.44	.58	.13	-.08	-.89	-.61	2.00	-.17	.67	.37	-.05	.08	-.16	-.22	-.53	-.04	.41
Std Deviation		1.48	1.33	1.54	1.57	1.30	1.53	1.24	1.48	1.41	1.28	1.24	-	1.40	1.53	1.26	1.49	1.45	1.43	1.49	1.54	1.50	1.66
Std Error		.066	.235	.193	.224	.255	.306	.243	.219	.277	.301	.293	-	.237	.882	.288	.185	.167	.142	.186	.264	.149	.403

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

Going to the supermarket to do some shopping

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	42	29	3	17	4	21	3	3	8	2	5	14	5	3	3	6	19
	6%	5%	4%	5%	9%	6%	11%	7%	7%	5%	9%	7%	6%	9%	4%	3%	6%
Some discrimination (1.0)	178	142	26	95	22	95	6	17	38	16	18	62	25	10	22	42	82
	26%	27%	36%	30%	47%	27%	21%	40%	32%	40%	33%	29%	32%	31%	28%	23%	28%
Little discrimination (-1.0)	190	148	17	94	12	113	4	6	30	6	17	61	19	11	26	52	84
	28%	28%	24%	30%	26%	32%	14%	14%	25%	15%	31%	29%	24%	34%	33%	28%	29%
No discrimination at all (-2.0)	225	183	23	96	8	111	11	13	37	14	11	65	27	6	24	76	94
	33%	34%	32%	30%	17%	31%	39%	31%	31%	35%	20%	30%	34%	19%	30%	41%	32%
I have never done this	16	9	1	5	1	6	1	-	2	1	2	3	1	1	3	4	5
	2%	2%	1%	2%	2%	2%	4%	-	2%	3%	4%	1%	1%	3%	4%	2%	2%
Not Stated	25	22	2	11	-	12	3	3	3	1	1	9	2	1	1	5	9
	4%	4%	3%	3%	-	3%	11%	7%	3%	3%	2%	4%	3%	3%	1%	3%	3%
Mean Score	-60	-63	-45	-52	.04	-58	-58	-.23	-.44	-.37	-.22	-.50	-.50	-.23	-.61	-.85	-.54
Std Deviation	1.38	1.37	1.40	1.36	1.35	1.35	1.59	1.49	1.42	1.48	1.39	1.39	1.43	1.38	1.31	1.30	1.39
Std Error	.055	.061	.168	.078	.199	.073	.324	.239	.134	.240	.195	.098	.164	.252	.152	.098	.083

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

**Going to the supermarket to do some shopping**

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
		676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	42	2	7	5	1	1	-	3	3	1	2	-	1	-	-	2	11	3	5	5	12	5
		6%	4%	8%	8%	3%	3%	-	5%	9%	4%	7%	-	2%	-	-	3%	11%	2%	5%	11%	8%	16%
Some discrimination	(1.0)	178	9	16	14	8	12	11	17	10	7	5	-	15	1	6	20	28	39	25	5	38	7
		26%	19%	19%	24%	24%	38%	30%	29%	29%	28%	19%	-	36%	25%	23%	26%	28%	29%	27%	11%	25%	23%
Little discrimination	(-1.0)	190	15	18	14	12	8	13	18	14	5	9	2	8	2	11	24	32	36	20	9	37	9
		28%	32%	22%	24%	35%	25%	35%	31%	41%	20%	33%	67%	19%	50%	42%	31%	32%	27%	22%	20%	25%	29%
No discrimination at all	(-2.0)	225	19	38	23	11	11	9	20	7	10	9	-	16	1	8	29	22	49	38	23	45	3
		33%	40%	46%	39%	32%	34%	24%	34%	21%	40%	33%	-	38%	25%	31%	37%	22%	37%	42%	51%	30%	10%
I have never done this		16	-	3	2	-	-	-	-	-	2	1	-	1	-	1	2	3	1	1	1	9	-
		2%	-	4%	3%	-	-	-	-	-	8%	4%	-	2%	-	4%	3%	3%	1%	1%	2%	6%	-
Not Stated		25	2	1	1	2	-	4	1	-	-	1	1	1	-	-	1	3	6	2	2	10	7
		4%	4%	1%	2%	6%	-	11%	2%	-	-	4%	33%	2%	-	-	1%	3%	4%	2%	4%	7%	23%
Mean Score		-60	-89	-81	-64	-75	-50	-61	-60	-35	-70	-72	-1.00	-57	-75	-84	-77	-28	-70	-69	-95	-49	.08
Std Deviation		1.38	1.28	1.44	1.46	1.27	1.39	1.22	1.36	1.35	1.43	1.37	-	1.41	1.26	1.14	1.29	1.42	1.32	1.42	1.46	1.44	1.44
Std Error		.055	.191	.162	.195	.225	.246	.213	.179	.231	.298	.274	-	.223	.629	.229	.149	.147	.117	.151	.226	.125	.294

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**Trying to find a job**

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	266	249	44	151	30	166	12	22	68	21	31	110	45	21	37	81	140
	39%	47%	61%	47%	64%	46%	43%	52%	58%	53%	57%	51%	57%	66%	47%	44%	48%
Some discrimination (1.0)	115	107	11	58	6	63	4	10	21	8	9	34	15	5	13	46	54
	17%	20%	15%	18%	13%	18%	14%	24%	18%	20%	17%	16%	19%	16%	16%	25%	18%
Little discrimination (-1.0)	30	27	6	15	-	21	-	-	5	-	1	7	4	-	5	10	15
	4%	5%	8%	5%	-	6%	-	-	4%	-	2%	3%	5%	-	6%	5%	5%
No discrimination at all (-2.0)	25	25	-	13	1	16	4	2	5	2	-	6	6	1	-	8	17
	4%	5%	-	4%	2%	4%	14%	5%	4%	5%	-	3%	8%	3%	-	4%	6%
I have never done this	214	103	10	69	9	79	5	5	17	6	12	48	7	4	23	33	61
	32%	19%	14%	22%	19%	22%	18%	12%	14%	15%	22%	22%	9%	13%	29%	18%	21%
Not Stated	26	22	1	12	1	13	3	3	2	3	1	9	2	1	1	7	6
	4%	4%	1%	4%	2%	4%	11%	7%	2%	8%	2%	4%	3%	3%	1%	4%	2%
Mean Score	1.30	1.29	1.52	1.35	1.73	1.29	1.00	1.47	1.43	1.48	1.71	1.50	1.27	1.67	1.49	1.26	1.26
Std Deviation	1.15	1.16	.92	1.13	.73	1.19	1.59	.99	1.08	1.03	.60	.99	1.26	.83	.90	1.13	1.22
Std Error	.055	.057	.118	.073	.120	.073	.355	.170	.109	.185	.094	.079	.151	.160	.121	.094	.081



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**Trying to find a job**

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
	Total	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	266	20	33	26	15	17	15	31	19	9	13	-	25	-	10	45	56	65	38	6	16	9
		39%	43%	40%	44%	44%	53%	41%	53%	56%	36%	48%	-	60%	-	38%	58%	57%	49%	42%	13%	11%	29%
Some discrimination	(1.0)	115	9	24	14	9	7	10	12	6	6	1	-	4	1	10	16	19	36	12	6	7	2
		17%	19%	29%	24%	26%	22%	27%	20%	18%	24%	4%	-	10%	25%	38%	21%	19%	27%	13%	13%	5%	6%
Little discrimination	(-1.0)	30	3	1	3	-	1	1	4	2	2	1	1	6	-	-	5	8	5	3	4	4	-
		4%	6%	1%	5%	-	3%	3%	7%	6%	8%	4%	33%	14%	-	-	6%	8%	4%	3%	9%	3%	-
No discrimination at all	(-2.0)	25	1	5	2	3	3	3	2	-	3	1	-	1	-	2	4	-	7	4	8	2	-
		4%	2%	6%	3%	9%	9%	8%	3%	-	12%	4%	-	2%	-	8%	5%	-	5%	4%	18%	1%	-
I have never done this		214	13	18	12	6	3	6	8	7	5	10	1	6	3	4	7	14	16	30	20	111	13
		32%	28%	22%	20%	18%	9%	16%	14%	21%	20%	37%	33%	14%	75%	15%	9%	14%	12%	33%	44%	74%	42%
Not Stated		26	1	2	2	1	1	2	2	-	-	1	1	-	-	-	1	2	5	4	1	11	7
		4%	2%	2%	3%	3%	3%	5%	3%	-	-	4%	33%	-	-	-	1%	2%	4%	4%	2%	7%	23%
Mean Score		1.30	1.33	1.25	1.31	1.22	1.21	1.14	1.35	1.56	.80	1.50	-1.00	1.28	1.00	1.18	1.33	1.48	1.30	1.35	-.08	1.07	1.82
Std Deviation		1.15	1.08	1.12	1.08	1.25	1.32	1.27	1.11	.85	1.51	1.21	-	1.26	-	1.14	1.16	.92	1.11	1.19	1.69	1.33	.40
Std Error		.055	.188	.141	.162	.241	.249	.237	.159	.163	.337	.303	-	.209	-	.243	.139	.100	.104	.157	.345	.248	.122



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**Getting to work**

Base: All respondents

		DISABLED PEOPLE														Gender	
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%
High level of discrimination (2.0)	99 15%	90 17%	11 15%	60 19%	14 30%	68 19%	4 14%	12 29%	28 24%	10 25%	8 15%	48 22%	21 27%	7 22%	10 13%	24 13%	49 17%
Some discrimination (1.0)	143 21%	135 25%	20 28%	72 23%	12 26%	88 25%	3 11%	12 29%	23 19%	8 20%	10 19%	54 25%	20 25%	8 25%	22 28%	48 26%	78 27%
Little discrimination (-1.0)	73 11%	69 13%	14 19%	42 13%	6 13%	39 11%	3 11%	2 5%	17 14%	7 18%	9 17%	26 12%	13 16%	6 19%	5 6%	24 13%	40 14%
No discrimination at all (-2.0)	103 15%	99 19%	11 15%	50 16%	4 9%	56 16%	6 21%	6 14%	23 19%	4 10%	6 11%	22 10%	11 14%	2 6%	15 19%	45 24%	47 16%
I have never done this	234 35%	119 22%	15 21%	84 26%	11 23%	94 26%	9 32%	8 19%	24 20%	10 25%	20 37%	56 26%	12 15%	8 25%	26 33%	36 19%	74 25%
Not Stated	24 4%	21 4%	1 1%	10 3%	- -	13 4%	3 11%	2 5%	3 3%	1 3%	1 2%	8 4%	2 3%	1 3%	1 1%	8 4%	5 2%
Mean Score	.15	.12	.11	.22	.72	.29	-.25	.69	.18	.45	.15	.53	.42	.52	.13	-.13	.20
Std Deviation	1.56	1.56	1.49	1.56	1.43	1.55	1.73	1.51	1.64	1.53	1.52	1.46	1.53	1.41	1.57	1.57	1.52
Std Error	.076	.079	.198	.104	.238	.098	.433	.267	.172	.283	.265	.119	.190	.294	.218	.132	.104





**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**Getting to work**

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
		676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination	(2.0)	99	9	11	10	5	6	5	9	6	3	3	-	9	-	4	9	22	26	12	2	7	5
		15%	19%	13%	17%	15%	19%	14%	15%	18%	12%	11%	-	21%	-	15%	12%	22%	19%	13%	4%	5%	16%
Some discrimination	(1.0)	143	9	21	18	12	10	11	14	5	7	7	-	13	1	7	28	29	32	19	9	10	3
		21%	19%	25%	31%	35%	31%	30%	24%	15%	28%	26%	-	31%	25%	27%	36%	29%	24%	21%	20%	7%	10%
Little discrimination	(-1.0)	73	7	11	8	5	5	3	8	3	4	2	-	7	-	6	11	14	20	10	2	3	2
		11%	15%	13%	14%	15%	16%	8%	14%	9%	16%	7%	-	17%	-	23%	14%	14%	15%	11%	4%	2%	6%
No discrimination at all	(-2.0)	103	8	11	10	5	8	8	13	10	5	5	1	8	-	2	14	17	27	17	15	6	-
		15%	17%	13%	17%	15%	25%	22%	22%	29%	20%	19%	33%	19%	-	8%	18%	17%	20%	19%	33%	4%	-
I have never done this		234	13	26	12	5	3	8	14	9	6	9	1	5	3	7	15	15	24	30	15	115	14
		35%	28%	31%	20%	15%	9%	22%	24%	26%	24%	33%	33%	12%	75%	27%	19%	15%	18%	33%	33%	76%	45%
Not Stated		24	1	3	1	2	-	2	1	1	-	1	1	-	-	-	1	2	5	3	2	10	7
		4%	2%	4%	2%	6%	-	5%	2%	3%	-	4%	33%	-	-	-	1%	2%	4%	3%	4%	7%	23%
Mean Score		.15	.12	.19	.22	.26	.03	.07	-.05	-.25	-.05	.06	-2.00	.22	1.00	.26	.11	.30	.10	-.02	-.68	.35	1.10
Std Deviation		1.56	1.62	1.49	1.52	1.46	1.59	1.59	1.60	1.75	1.54	1.60	-	1.55	-	1.41	1.46	1.54	1.59	1.59	1.56	1.57	1.20
Std Error		.076	.281	.203	.224	.280	.296	.306	.241	.357	.354	.388	-	.254	-	.323	.186	.170	.155	.209	.296	.309	.379



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**In the workplace**

Base: All respondents

		DISABLED PEOPLE														Gender	
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
	676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
High level of discrimination (2.0)	111	106	20	64	11	68	5	8	42	17	15	43	23	13	15	31	64
	16%	20%	28%	20%	23%	19%	18%	19%	36%	43%	28%	20%	29%	41%	19%	17%	22%
Some discrimination (1.0)	178	166	24	88	15	102	4	14	28	7	10	68	22	6	29	58	87
	26%	31%	33%	28%	32%	28%	14%	33%	24%	18%	19%	32%	28%	19%	37%	31%	30%
Little discrimination (-1.0)	59	53	7	40	5	44	2	5	12	3	4	19	6	1	7	23	28
	9%	10%	10%	13%	11%	12%	7%	12%	10%	8%	7%	9%	8%	3%	9%	12%	10%
No discrimination at all (-2.0)	76	76	7	42	6	44	7	5	8	3	10	22	14	2	4	37	34
	11%	14%	10%	13%	13%	12%	25%	12%	7%	8%	19%	10%	18%	6%	5%	20%	12%
I have never done this	231	114	13	75	10	89	7	8	26	9	14	56	12	9	23	31	75
	34%	21%	18%	24%	21%	25%	25%	19%	22%	23%	26%	26%	15%	28%	29%	17%	26%
Not Stated	21	18	1	9	-	11	3	2	2	1	1	6	2	1	1	5	5
	3%	3%	1%	3%	-	3%	11%	5%	2%	3%	2%	3%	3%	3%	1%	3%	2%
Mean Score	.45	.43	.74	.39	.54	.41	-.11	.47	.93	1.07	.41	.60	.52	1.23	.80	.15	.56
Std Deviation	1.46	1.48	1.37	1.49	1.46	1.46	1.78	1.44	1.35	1.39	1.68	1.39	1.57	1.27	1.19	1.54	1.44
Std Error	.071	.074	.180	.097	.241	.091	.419	.254	.142	.253	.269	.113	.195	.271	.161	.126	.099



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?**

**In the workplace**

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
Total																							
High level of discrimination	(2.0)	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Some discrimination	(1.0)	111	12	11	10	5	7	9	14	5	1	8	-	14	-	4	13	24	31	17	5	4	6
		16%	26%	13%	17%	15%	22%	24%	24%	15%	4%	30%	-	33%	-	15%	17%	24%	23%	19%	11%	3%	19%
Little discrimination	(-1.0)	178	12	28	26	12	9	11	16	9	9	6	-	10	1	6	30	37	42	23	6	11	3
		26%	26%	34%	44%	35%	28%	30%	27%	26%	36%	22%	-	24%	25%	23%	38%	37%	31%	25%	13%	7%	10%
No discrimination at all	(-2.0)	59	5	7	5	6	6	2	7	4	1	2	-	6	-	4	8	8	15	10	6	5	1
		9%	11%	8%	8%	18%	19%	5%	12%	12%	4%	7%	-	14%	-	15%	10%	8%	11%	11%	13%	3%	3%
I have never done this		76	6	10	6	4	7	6	8	7	7	2	1	6	-	6	10	13	20	12	10	3	-
		11%	13%	12%	10%	12%	22%	16%	14%	21%	28%	7%	33%	14%	-	23%	13%	13%	15%	13%	22%	2%	-
Not Stated		231	11	25	11	6	3	7	13	9	7	8	1	6	3	6	16	15	22	27	17	118	14
		34%	23%	30%	19%	18%	9%	19%	22%	26%	28%	30%	33%	14%	75%	23%	21%	15%	16%	30%	38%	78%	45%
Mean Score		.45	.54	.41	.62	.30	.10	.54	.47	.04	-.22	.89	-2.00	.56	1.00	-.10	.46	.62	.45	.37	-.37	.35	1.40
Std Deviation		1.46	1.52	1.41	1.29	1.41	1.59	1.55	1.52	1.59	1.56	1.41	-	1.56	-	1.62	1.40	1.41	1.49	1.52	1.62	1.37	.97
Std Error		.071	.257	.189	.189	.271	.295	.293	.226	.319	.367	.332	-	.260	-	.362	.179	.156	.144	.193	.312	.285	.306



## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

## Summary table of mean scores

Base: All respondents

		DISABLED PEOPLE														Gender	
		Impairment															
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Going to your local pub for a drink	-.75	-.71	-.74	-.64	-.58	-.60	-.36	-.58	-.61	-.35	-.37	-.58	-.65	.14	-.72	-.81	-.71
Going shopping in your local high street	-.32	-.26	-.30	-.19	.26	-.10	-.46	-	-.24	.03	.09	-.12	-.30	.19	-.04	-.45	-.20
Going to a football match or other sporting event	-.50	-.44	-.37	-.28	-.08	-.24	.29	-.43	-.16	.36	-.08	-.21	-.39	.28	-.58	-.65	-.39
Going on holiday abroad	-.06	-.06	-.06	.10	.19	.13	.32	-	-.21	-.15	.18	-.01	-.17	-.17	.20	-.28	.01
Going to the supermarket to do some shopping	-.60	-.63	-.45	-.52	.04	-.58	-.58	-.23	-.44	-.37	-.22	-.50	-.50	-.23	-.61	-.85	-.54
Trying to find a job	1.30	1.29	1.52	1.35	1.73	1.29	1.00	1.47	1.43	1.48	1.71	1.50	1.27	1.67	1.49	1.26	1.26
Getting to work	.15	.12	.11	.22	.72	.29	-.25	.69	.18	.45	.15	.53	.42	.52	.13	-.13	.20
In the workplace	.45	.43	.74	.39	.54	.41	-.11	.47	.93	1.07	.41	.60	.52	1.23	.80	.15	.56

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

Q4 From your experience, what level of discrimination would you expect to find when going to each of the following places or taking part in each of the following activities?

## Summary table of mean scores

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot -land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Going to your local pub for a drink	-.75	-.88	-.95	-.88	-.70	-.38	-.82	-.47	-.59	-1.19	-.45	-1.00	-.65	-	-.83	-.64	-.67	-.74	-.63	-1.13	-1.01	.07
Going shopping in your local high street	-.32	-.37	-.37	-.37	-.22	-.19	-.46	-.14	-.36	-.65	-.32	-1.50	.05	-.33	-.54	-.32	-.12	-.24	-.25	-.80	-.61	.39
Going to a football match or other sporting event	-.50	-.47	-.57	-1.00	-.29	-.44	.29	-.59	-.14	-.87	-.73	1.00	-.25	-2.00	-.31	-.86	-.23	-.44	-.47	-.80	-.82	.46
Going on holiday abroad	-.06	-.19	-.25	-	.42	-.44	.58	.13	-.08	-.89	-.61	2.00	-.17	.67	.37	-.05	.08	-.16	-.22	-.53	-.04	.41
Going to the supermarket to do some shopping	-.60	-.89	-.81	-.64	-.75	-.50	-.61	-.60	-.35	-.70	-.72	-1.00	-.57	-.75	-.84	-.77	-.28	-.70	-.69	-.95	-.49	.08
Trying to find a job	1.30	1.33	1.25	1.31	1.22	1.21	1.14	1.35	1.56	.80	1.50	-1.00	1.28	1.00	1.18	1.33	1.48	1.30	1.35	-.08	1.07	1.82
Getting to work	.15	.12	.19	.22	.26	.03	.07	-.05	-.25	-.05	.06	-2.00	.22	1.00	.26	.11	.30	.10	-.02	-.68	.35	1.10
In the workplace	.45	.54	.41	.62	.30	.10	.54	.47	.04	-.22	.89	-2.00	.56	1.00	-.10	.46	.62	.45	.37	-.37	.35	1.40

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q6 Roughly how frequently do you experience discrimination towards you as a disabled person?**

Base: All respondents

		DISABLED PEOPLE															
		Impairment											Gender				
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
Every day	552 100%	533 100%	72 100%	318 100%	47 100%	358 100%	28 100%	42 100%	118 100%	40 100%	54 100%	214 100%	79 100%	32 100%	79 100%	185 100%	293 100%
Once a week	107 19%	99 19%	15 21%	62 19%	14 30%	65 18%	3 11%	11 26%	25 21%	10 25%	13 24%	43 20%	17 22%	12 38%	12 15%	35 19%	49 17%
Once a month	166 30%	165 31%	19 26%	102 32%	19 40%	115 32%	11 39%	18 43%	42 36%	16 40%	19 35%	70 33%	26 33%	12 38%	27 34%	53 29%	96 33%
Every six months	113 20%	108 20%	21 29%	59 19%	6 13%	79 22%	4 14%	6 14%	23 19%	4 10%	7 13%	45 21%	14 18%	2 6%	18 23%	37 20%	63 22%
Less often	49 9%	49 9%	6 8%	29 9%	3 6%	32 9%	3 11%	1 2%	8 7%	3 8%	3 6%	16 7%	8 10%	- -	10 13%	15 8%	29 10%
Never	88 16%	84 16%	9 13%	51 16%	2 4%	53 15%	4 14%	5 12%	17 14%	4 10%	10 19%	30 14%	11 14%	4 13%	11 14%	37 20%	42 14%
Not Stated	21 4%	21 4%	2 3%	12 4%	3 6%	12 3%	2 7%	1 2%	3 3%	3 8%	2 4%	7 3%	3 4%	2 6%	1 1%	7 4%	12 4%
	8 1%	7 1%	- -	3 1%	- -	2 1%	1 4%	- -	- -	- -	- -	3 1%	- -	- -	- -	1 1%	2 1%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q6 Roughly how frequently do you experience discrimination towards you as a disabled person?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Every day	552 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	27 100%	31 100%
Once a week	107 19%	7 15%	13 16%	13 22%	4 12%	6 19%	7 19%	10 17%	2 6%	3 12%	6 22%	- -	12 29%	2 50%	4 15%	10 13%	23 23%	29 22%	13 14%	2 4%	6 22%	10 32%
Once a month	166 30%	9 19%	29 35%	16 27%	12 35%	12 38%	10 27%	16 27%	15 44%	10 40%	5 19%	1 33%	16 38%	1 25%	9 35%	24 31%	36 36%	42 31%	26 29%	10 22%	6 22%	3 10%
Every six months	113 20%	10 21%	13 16%	13 22%	9 26%	6 19%	7 19%	16 27%	8 24%	4 16%	6 22%	1 33%	9 21%	- -	7 27%	28 36%	17 17%	23 17%	16 18%	10 22%	8 30%	9 29%
Less often	49 9%	7 15%	6 7%	4 7%	6 18%	3 9%	5 14%	6 10%	2 6%	2 8%	1 4%	1 33%	2 5%	- -	1 4%	6 8%	10 10%	13 10%	10 11%	5 11%	2 7%	- -
Never	88 16%	12 26%	16 19%	9 15%	3 9%	3 9%	7 19%	8 14%	5 15%	6 24%	7 26%	- -	3 7%	1 25%	5 19%	8 10%	10 10%	25 19%	19 21%	10 22%	5 19%	4 13%
Not Stated	21 4%	2 4%	5 6%	3 5%	- -	2 6%	1 3%	3 5%	1 3%	- -	2 7%	- -	- -	- -	- -	1 1%	2 2%	2 1%	6 7%	8 18%	- -	1 3%
	8 1%	- -	1 1%	1 2%	- -	- -	- -	- -	1 3%	- -	- -	- -	- -	- -	- -	1 1%	1 1%	- -	1 1%	- -	- -	4 13%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q7 In your opinion, how well do non-disabled people generally understand the lives of disabled people and families with disabled children?**

Base: All respondents

		DISABLED PEOPLE															
		Impairment													Gender		
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female	
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293	
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very well	(2.0)	6	5	1	3	1	4	2	2	2	1	2	1	-	3	2	
		1%	1%	1%	1%	2%	1%	7%	2%	2%	5%	2%	3%	3%	2%	1%	
Quite well	(1.0)	30	29	4	18	2	19	4	2	7	5	6	3	3	23	6	
		4%	5%	6%	6%	4%	5%	14%	5%	6%	13%	11%	1%	4%	6%	2%	
Not well	(-1.0)	332	283	37	164	20	181	11	18	55	15	22	115	48	13	38	
		49%	53%	51%	52%	43%	51%	39%	43%	47%	38%	41%	54%	61%	41%	48%	
Not at all	(-2.0)	274	185	27	119	23	137	7	14	50	17	24	83	23	13	34	
		41%	35%	38%	37%	49%	38%	25%	33%	42%	43%	44%	39%	29%	41%	43%	
Don't know		19	18	3	8	1	10	1	4	3	-	1	7	1	2	2	
		3%	3%	4%	3%	2%	3%	4%	10%	3%	-	2%	3%	1%	6%	3%	
Not Stated		15	13	-	6	-	7	3	3	1	1	-	4	2	1	-	
		2%	2%	-	2%	-	2%	11%	7%	1%	3%	-	2%	3%	3%	-	
Mean Score		-1.31	-1.22	-1.23	-1.24	-1.35	-1.26	-.71	-1.20	-1.26	-1.03	-1.17	-1.35	-1.14	-1.21	-1.31	
Std Deviation		.78	.80	.84	.81	.87	.82	1.30	.93	.88	1.20	1.03	.66	.83	1.01	.78	
Std Error		.031	.036	.101	.047	.129	.044	.266	.158	.083	.193	.142	.046	.095	.188	.089	





## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q7 In your opinion, how well do non-disabled people generally understand the lives of disabled people and families with disabled children?

Base: All respondents

		DISABLED PEOPLE																					
		Region											Age										
		South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64	65+	PARENTS	CARERS	
	Total	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very well	(2.0)	6	-	1	1	-	-	-	1	-	-	2	-	-	1	1	-	-	1	-	2	1	1
		1%	-	1%	2%	-	-	-	2%	-	-	7%	-	-	25%	4%	-	-	1%	-	4%	1%	3%
Quite well	(1.0)	30	5	3	2	3	2	2	2	-	3	3	-	3	-	2	2	4	10	7	3	-	1
		4%	11%	4%	3%	9%	6%	5%	3%	-	12%	11%	-	7%	-	8%	3%	4%	7%	8%	7%	-	3%
Not well	(-1.0)	332	27	38	33	23	18	20	37	20	12	11	3	21	2	13	53	41	79	47	25	52	7
		49%	57%	46%	56%	68%	56%	54%	63%	59%	48%	41%	100%	50%	50%	50%	68%	41%	59%	52%	56%	34%	23%
Not at all	(-2.0)	274	12	35	23	6	11	13	17	13	10	10	-	14	1	9	22	52	35	32	12	90	16
		41%	26%	42%	39%	18%	34%	35%	29%	38%	40%	37%	-	33%	25%	35%	28%	53%	26%	35%	27%	60%	52%
Don't know		19	1	4	-	1	1	2	2	1	-	-	-	4	-	1	1	1	6	3	3	2	1
		3%	2%	5%	-	3%	3%	5%	3%	3%	-	-	-	10%	-	4%	1%	1%	4%	3%	7%	1%	3%
Not Stated		15	2	2	-	1	-	-	-	-	1	-	-	-	-	-	-	1	3	2	-	6	5
		2%	4%	2%	-	3%	-	-	-	-	4%	-	-	-	-	-	-	1%	2%	2%	-	4%	16%
Mean Score		-1.31	-1.05	-1.34	-1.27	-1.00	-1.23	-1.26	-1.18	-1.39	-1.16	-.92	-1.00	-1.21	-.50	-1.08	-1.23	-1.45	-1.10	-1.21	-1.00	-1.61	-1.44
Std Deviation		.78	.86	.79	.78	.76	.76	.74	.76	.50	.94	1.26	-	.81	1.73	1.04	.58	.71	.82	.81	1.01	.57	1.00
Std Error		.031	.130	.090	.102	.135	.137	.125	.101	.086	.189	.248	-	.132	.866	.208	.066	.072	.073	.088	.156	.048	.201

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q8 With which three of the following groups do you think it is most important to improve understanding of the lives of disabled people and families with disabled children?**

Base: All respondents

		DISABLED PEOPLE													Gender	
		Impairment														
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Bus drivers	106	11	56	7	67	4	6	19	7	6	35	13	4	7	34	42
	16%	15%	18%	15%	19%	14%	14%	16%	18%	11%	16%	16%	13%	9%	18%	14%
Call centre staff	39	11	24	5	26	1	2	10	4	14	13	12	2	4	17	15
	6%	7%	8%	11%	7%	4%	5%	8%	10%	26%	6%	15%	6%	5%	9%	5%
Charity workers	26	4	9	1	12	-	4	6	1	3	8	2	-	3	8	11
	4%	6%	3%	2%	3%	-	10%	5%	3%	6%	4%	3%	-	4%	4%	4%
Estate agents	7	3	4	1	5	1	-	2	-	1	4	-	-	1	2	5
	1%	4%	1%	2%	1%	4%	-	2%	-	2%	2%	-	-	1%	1%	2%
Family members	157	11	68	12	71	7	11	27	11	15	51	16	10	19	32	69
	23%	15%	21%	26%	20%	25%	26%	23%	28%	28%	24%	20%	31%	24%	17%	24%
Financial services staff (such as banking or insurance)	42	7	15	5	16	-	3	8	-	2	11	1	3	3	13	18
	6%	10%	5%	11%	4%	-	7%	7%	-	4%	5%	1%	9%	4%	7%	6%
Friends	103	5	45	4	49	5	5	12	8	10	33	8	5	13	20	44
	15%	7%	14%	9%	14%	18%	12%	10%	20%	19%	15%	10%	16%	16%	11%	15%
Health workers (including Doctors)	359	47	172	29	189	13	22	76	21	27	125	45	20	44	91	167
	53%	65%	54%	62%	53%	46%	52%	64%	53%	50%	58%	57%	63%	56%	49%	57%
Hotel staff	12	2	9	-	11	1	-	-	1	-	6	-	1	1	8	4
	2%	3%	3%	-	3%	4%	-	-	3%	-	3%	-	3%	1%	4%	1%
Job centre or employment agency staff	195	25	91	16	105	5	12	45	12	11	70	22	9	30	56	109
	29%	35%	29%	34%	29%	18%	29%	38%	30%	20%	33%	28%	28%	38%	30%	37%
Police	89	15	42	7	49	4	7	24	11	14	26	15	7	8	35	37
	13%	21%	13%	15%	14%	14%	17%	20%	28%	26%	12%	19%	22%	10%	19%	13%
Pub or bar staff	23	1	15	1	19	3	1	5	3	4	9	7	3	3	9	11
	3%	1%	5%	2%	5%	11%	2%	4%	8%	7%	4%	9%	9%	4%	5%	4%

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q8 With which three of the following groups do you think it is most important to improve understanding of the lives of disabled people and families with disabled children?**

Base: All respondents

		DISABLED PEOPLE													Gender	
		Impairment														
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Restaurant or catering staff	57	3	26	5	31	1	2	6	5	3	11	7	2	5	13	23
	8%	4%	8%	11%	9%	4%	5%	5%	13%	6%	5%	9%	6%	6%	7%	8%
Shop or retail staff	135	9	64	7	79	4	6	23	5	9	44	14	2	17	37	61
	20%	13%	20%	15%	22%	14%	14%	19%	13%	17%	21%	18%	6%	22%	20%	21%
Social workers	149	18	68	14	71	9	17	21	11	15	49	21	9	19	37	60
	22%	25%	21%	30%	20%	32%	40%	18%	28%	28%	23%	27%	28%	24%	20%	20%
Solicitors	7	1	2	1	4	-	1	1	1	1	3	-	-	1	1	3
	1%	1%	1%	1%	1%	-	2%	1%	3%	2%	1%	-	-	1%	1%	1%
Taxi drivers	47	4	31	4	30	3	2	5	1	1	15	8	-	5	15	23
	7%	6%	10%	9%	8%	11%	5%	4%	3%	2%	7%	10%	-	6%	8%	8%
Teachers	177	14	64	13	75	5	12	25	7	11	47	17	10	20	37	64
	26%	19%	20%	28%	21%	18%	29%	21%	18%	20%	22%	22%	31%	25%	20%	22%
Tradespeople (such as plumbers or electricians)	28	4	20	1	21	-	1	4	-	3	12	2	-	3	11	13
	4%	6%	6%	2%	6%	-	2%	3%	-	6%	6%	3%	-	4%	6%	4%
Traffic wardens	13	2	11	1	12	1	1	2	2	1	4	3	2	2	5	6
	2%	3%	3%	2%	3%	4%	2%	2%	5%	2%	2%	4%	6%	3%	3%	2%
Travel agents	8	-	5	1	2	-	-	2	-	1	1	1	-	1	1	5
	1%	-	2%	2%	1%	-	-	2%	-	2%	*	1%	-	1%	1%	2%
Train staff	38	7	10	2	17	1	1	2	1	1	6	4	2	5	9	15
	6%	10%	3%	4%	5%	4%	2%	2%	3%	2%	3%	5%	6%	6%	5%	5%
Venue staff (such as cinemas, music venues or theatres)	105	4	52	4	60	4	4	15	5	6	33	7	2	10	22	48
	16%	6%	16%	9%	17%	14%	10%	13%	13%	11%	15%	9%	6%	13%	12%	16%
Not Stated	24	2	12	-	12	4	2	3	1	-	5	3	1	3	10	4
	4%	3%	4%	-	3%	14%	5%	3%	3%	-	2%	4%	3%	4%	5%	1%

## SCOPE NDPP SURVEY FEBRUARY-MARCH 2011

## Q8 With which three of the following groups do you think it is most important to improve understanding of the lives of disabled people and families with disabled children?

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Bus drivers	676	47	83	59	34	32	37	59	34	25	27	3	42	4	26	78	99	134	91	45	151	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Call centre staff	106	5	10	17	3	3	5	11	7	3	6	-	8	-	6	13	14	16	19	10	21	5
	16%	11%	12%	29%	9%	9%	14%	19%	21%	12%	22%	-	19%	-	23%	17%	14%	12%	21%	22%	14%	16%
Charity workers	39	5	4	3	-	4	4	5	3	1	3	-	1	-	-	2	4	10	9	7	1	2
	6%	11%	5%	5%	-	13%	11%	8%	9%	4%	11%	-	2%	-	-	3%	4%	7%	10%	16%	1%	6%
Estate agents	26	2	2	3	1	4	1	1	2	1	2	-	1	-	1	2	5	6	4	2	2	2
	4%	4%	2%	5%	3%	13%	3%	2%	6%	4%	7%	-	2%	-	4%	3%	5%	4%	4%	4%	1%	6%
Family members	7	-	2	1	-	-	1	-	-	-	3	-	-	-	-	1	1	1	2	2	-	-
	1%	-	2%	2%	-	-	3%	-	-	-	11%	-	-	-	-	1%	1%	1%	2%	4%	-	-
Financial services staff (such as banking or insurance)	157	10	18	10	5	6	5	12	7	11	5	2	9	1	6	20	19	27	18	8	44	7
	23%	21%	22%	17%	15%	19%	14%	20%	21%	44%	19%	67%	21%	25%	23%	26%	19%	20%	20%	18%	29%	23%
Friends	42	5	3	5	-	2	4	7	2	-	1	-	3	-	2	4	7	7	6	5	7	2
	6%	11%	4%	8%	-	6%	11%	12%	6%	-	4%	-	7%	-	8%	5%	7%	5%	7%	11%	5%	6%
Health workers (including Doctors)	103	5	17	7	4	4	6	6	3	3	5	1	4	2	4	11	15	18	9	5	33	4
	15%	11%	20%	12%	12%	13%	16%	10%	9%	12%	19%	33%	10%	50%	15%	14%	15%	13%	10%	11%	22%	13%
Hotel staff	359	22	37	34	17	21	21	43	14	12	16	2	20	2	17	47	52	74	48	18	78	11
	53%	47%	45%	58%	50%	66%	57%	73%	41%	48%	59%	67%	48%	50%	65%	60%	53%	55%	53%	40%	52%	35%
Job centre or employment agency staff	12	1	1	1	3	-	-	1	1	1	1	-	2	-	-	-	1	2	8	1	-	-
	2%	2%	1%	2%	9%	-	-	2%	3%	4%	4%	-	5%	-	-	-	1%	1%	9%	2%	-	-
Pub or bar staff	195	14	28	20	9	11	15	21	15	10	6	1	17	-	9	37	45	48	18	7	16	4
	29%	30%	34%	34%	26%	34%	41%	36%	44%	40%	22%	33%	40%	-	35%	47%	45%	36%	20%	16%	11%	13%
Restaurant or catering staff	89	9	11	10	4	9	5	9	5	4	4	-	3	1	1	10	17	21	12	8	15	-
	13%	19%	13%	17%	12%	28%	14%	15%	15%	16%	15%	-	7%	25%	4%	13%	17%	16%	13%	18%	10%	-
	23	2	-	3	3	-	1	3	3	-	1	-	4	-	1	5	6	3	3	1	3	2
	3%	4%	-	5%	9%	-	3%	5%	9%	-	4%	-	10%	-	4%	6%	6%	2%	3%	2%	2%	6%
	57	6	7	2	5	2	4	3	3	1	1	-	2	1	3	4	5	6	12	5	19	3
	8%	13%	8%	3%	15%	6%	11%	5%	9%	4%	4%	-	5%	25%	12%	5%	5%	4%	13%	11%	13%	10%

**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q8 With which three of the following groups do you think it is most important to improve understanding of the lives of disabled people and families with disabled children?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Shop or retail staff	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
Social workers	135 20%	12 26%	20 24%	7 12%	11 32%	4 13%	11 30%	11 19%	7 21%	2 8%	6 22%	- -	8 19%	- -	3 12%	18 23%	23 23%	27 20%	21 23%	7 16%	30 20%	3 10%
Solicitors	7 1%	- -	1 1%	- -	- -	1 3%	1 3%	- -	- -	- -	- -	- -	2 5%	- -	- -	1 1%	1 1%	2 1%	- -	- -	2 1%	- -
Taxi drivers	47 7%	- -	12 14%	5 8%	3 9%	4 13%	1 3%	4 7%	2 6%	2 8%	3 11%	1 33%	1 2%	- -	2 8%	6 8%	6 6%	12 9%	4 4%	9 20%	7 5%	- -
Teachers	177 26%	13 28%	19 23%	11 19%	6 18%	5 16%	6 16%	10 17%	10 29%	3 12%	6 22%	2 67%	10 24%	4 100%	6 23%	19 24%	24 24%	33 25%	9 10%	5 11%	73 48%	10 32%
Tradespeople (such as plumbers or electricians)	28 4%	- -	8 10%	- -	1 3%	1 3%	2 5%	2 3%	2 6%	3 12%	2 7%	- -	3 7%	- -	- -	3 4%	2 2%	8 6%	9 10%	2 4%	1 1%	2 6%
Traffic wardens	13 2%	2 4%	3 4%	3 5%	- -	1 3%	- -	- -	- -	- -	- -	- -	2 5%	- -	1 4%	- -	1 1%	1 1%	5 5%	2 4%	- -	1 3%
Travel agents	8 1%	1 2%	1 1%	- -	- -	2 6%	- -	2 3%	- -	- -	- -	- -	- -	- -	- -	- -	2 2%	1 1%	1 1%	2 4%	2 1%	- -
Train staff	38 6%	4 9%	4 5%	6 10%	1 3%	- -	1 3%	3 5%	1 3%	2 8%	1 4%	- -	2 5%	- -	3 12%	3 4%	7 7%	6 4%	3 3%	3 7%	8 5%	2 6%
Venue staff (such as cinemas, music venues or theatres)	105 16%	7 15%	9 11%	9 15%	11 32%	2 6%	8 22%	8 14%	5 15%	4 16%	2 7%	- -	6 14%	- -	6 23%	12 15%	15 15%	14 10%	17 19%	7 16%	27 18%	3 10%
Not Stated	24 4%	1 2%	3 4%	2 3%	1 3%	- -	1 3%	1 2%	- -	2 8%	1 4%	- -	2 5%	- -	- -	- -	1 1%	6 4%	4 4%	3 7%	6 4%	8 26%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q9 Do you feel that a stranger has ever acted in a hostile, aggressive or violent way towards you because you are a disabled person?**

Base: All respondents

		DISABLED PEOPLE													Gender	
		Impairment														
Total	DISABLED PEOPLE	Deaf	Physical	Blind / visual	Mobility	Learning	Specific learning	Mental health	Social, emotional or behavioural	Speech, language, or communication	Long-term	Developmental condition	Autistic spectrum	Other	Male	Female
676	533	72	318	47	358	28	42	118	40	54	214	79	32	79	185	293
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Yes	362	46	178	36	205	10	29	76	30	36	122	52	24	47	110	158
	54%	64%	56%	77%	57%	36%	69%	64%	75%	67%	57%	66%	75%	59%	59%	54%
No	298	26	134	11	146	15	11	40	9	18	88	25	7	32	71	133
	44%	36%	42%	23%	41%	54%	26%	34%	23%	33%	41%	32%	22%	41%	38%	45%
Not Stated	16	-	6	-	7	3	2	2	1	-	4	2	1	-	4	2
	2%	-	2%	-	2%	11%	5%	2%	3%	-	2%	3%	3%	-	2%	1%



**SCOPE NDPP SURVEY FEBRUARY-MARCH 2011**

**Q9 Do you feel that a stranger has ever acted in a hostile, aggressive or violent way towards you because you are a disabled person?**

Base: All respondents

	DISABLED PEOPLE																			PARENTS	CARERS	
	Region												Age									
	Total	South West	South East	London	East	Wales	East Mids	West Mids	North West	Yorks and Humber	North East	NI	Scot-land	Under 18	18-24	25-34	35-44	45-54	55-64			65+
Yes	676 100%	47 100%	83 100%	59 100%	34 100%	32 100%	37 100%	59 100%	34 100%	25 100%	27 100%	3 100%	42 100%	4 100%	26 100%	78 100%	99 100%	134 100%	91 100%	45 100%	151 100%	31 100%
No	362 54%	26 55%	44 53%	34 58%	16 47%	22 69%	21 57%	36 61%	18 53%	17 68%	14 52%	- -	24 57%	1 25%	14 54%	42 54%	62 63%	81 60%	50 55%	19 42%	63 42%	13 42%
Not Stated	298 44%	20 43%	38 46%	25 42%	17 50%	10 31%	16 43%	23 39%	16 47%	8 32%	12 44%	2 67%	17 40%	3 75%	12 46%	36 46%	36 36%	50 37%	39 43%	26 58%	80 53%	12 39%
	16 2%	1 2%	1 1%	- -	1 3%	- -	- -	- -	- -	- -	1 4%	1 33%	1 2%	- -	- -	- -	1 1%	3 2%	2 2%	- -	8 5%	6 19%

