

RCGP General Practice Study

METHODOLOGY NOTE

ComRes interviewed 1,001 GB adults by telephone between 29th and 31st August 2014. Data were weighted to be representative of all GB adults aged 18+. ComRes is a member of the British Polling Council and abides by its rules.

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Attitudes to GPs Study

CATI Fieldwork : 29th - 31st August 2014

Absolutes/col percents

Table 1

Q1. Thinking about the last time you tried to book an appointment with a GP for you or a family member, which best describes how you found the process?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
I was able to book an appointment with my GP within the same week	685	339	346	73	114	108	124	104	161	188	187	140	169	63	29	81	61	75	46	30	70	90	84	57
	68%	69%	68%	61%	68%	64%	69%	70%	74%	70%	68%	64%	71%	70%	72%	73%	68%	84%	65%	59%	70%	69%	60%	63%
I was not able to book an appointment with my GP within the same week	294	139	155	39	49	60	53	41	51	73	88	70	64	23	11	29	29	12	23	20	28	36	52	31
	29%	28%	30%	33%	29%	36%	30%	28%	23%	27%	32%	32%	27%	26%	28%	26%	32%	14%	32%	41%	28%	27%	37%	34%
Don't know	22	12	10	7	5	-	1	3	6	7	2	8	5	4	-	1	-	2	2	-	2	4	5	3
	2%	2%	2%	6%	3%	-	1%	2%	3%	2%	1%	4%	2%	5%	-	1%	-	3%	2%	-	2%	3%	3%	3%

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Absolutes/col percents

Table 2

Q2. Generally speaking, if you tried to get an appointment with a GP for a medical problem but were told that there was no availability for a week, which of the following options would come closest to what you would do?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
Book the appointment for a week's time	531	254	277	69	65	94	89	89	125	142	148	126	115	59	18	55	44	47	33	33	52	63	76	52
	53%	52%	54%	58%	39%	56%	50%	60%	57%	53%	53%	58%	48%	65%	44%	50%	49%	52%	47%	65%	52%	48%	54%	58%
Seek medical assistance somewhere else	362	177	185	39	84	57	70	45	68	96	104	75	88	22	17	45	39	36	25	7	37	52	52	31
	36%	36%	36%	33%	50%	34%	39%	30%	31%	36%	37%	34%	37%	24%	43%	41%	43%	40%	35%	14%	37%	40%	37%	35%
Neither book the appointment nor go elsewhere	81	45	35	9	19	15	11	9	16	19	23	13	25	10	2	7	4	5	9	10	9	10	9	5
	8%	9%	7%	8%	11%	9%	6%	6%	7%	7%	8%	6%	11%	11%	6%	6%	4%	6%	13%	20%	9%	7%	7%	6%
Don't know	27	14	13	2	-	3	7	5	9	10	3	4	10	-	3	3	3	1	3	-	2	6	3	2
	3%	3%	3%	2%	-	2%	4%	4%	4%	4%	1%	2%	4%	-	7%	3%	4%	2%	5%	-	2%	4%	2%	2%

Attitudes to GPs Study
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Absolutes/col percents

Table 3
Q3. Do you agree or disagree that waiting times to see a GP in Britain is a national crisis?
Base: All respondents

	Gender			Age						Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
Agree	527	238	289	54	91	86	94	89	114	112	151	130	134	48	23	57	47	48	39	23	45	69	80	48
	53%	49%	57%	46%	54%	51%	52%	60%	52%	42%	54%	59%	56%	54%	58%	52%	52%	53%	55%	45%	45%	53%	57%	53%
Disagree	441	232	208	59	76	83	78	56	89	144	122	85	90	39	15	46	42	41	28	26	49	57	57	40
	44%	47%	41%	50%	45%	49%	44%	37%	41%	54%	44%	39%	38%	44%	38%	42%	47%	46%	40%	53%	48%	43%	41%	44%
Don't know	34	20	14	5	2	-	7	5	15	12	5	4	13	2	2	7	1	1	3	1	6	5	3	3
	3%	4%	3%	4%	1%	-	4%	3%	7%	4%	2%	2%	6%	3%	5%	6%	1%	1%	5%	2%	6%	3%	2%	3%

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Table 4

Q4. In the UK, the number of people with long term illnesses has grown to more than 15 million people, this figure is set to continue to grow as the population gets older. Do you agree or disagree that there are currently enough GPs to deal with this changing population?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
Agree	226	123	103	25	42	38	43	29	50	65	61	40	61	18	9	27	15	26	6	11	23	34	33	24
	23%	25%	20%	21%	25%	23%	24%	19%	23%	24%	22%	18%	25%	20%	22%	25%	17%	28%	9%	21%	23%	26%	24%	26%
Disagree	721	335	386	90	125	120	125	110	150	188	198	168	167	68	29	76	68	62	56	39	74	85	100	65
	72%	68%	76%	76%	74%	71%	70%	74%	69%	70%	71%	77%	70%	75%	74%	69%	75%	68%	80%	77%	74%	66%	72%	72%
Don't know	54	32	22	3	1	10	10	10	18	15	18	10	10	4	2	7	7	3	8	1	4	11	7	1
	5%	7%	4%	3%	1%	6%	6%	7%	8%	6%	7%	5%	4%	4%	5%	6%	8%	3%	11%	1%	4%	8%	5%	2%

Attitudes to GPs Study

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Absolutes/col percents

Table 5

Q5. If you had a serious long-term illness and had the option of being cared for in your home with the appropriate medicine, and support from doctors and nurses, or being cared for in hospital, which would you prefer?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
I'd rather be cared for in my home	851 85%	406 83%	445 87%	99 83%	139 83%	140 83%	155 87%	130 87%	188 86%	226 84%	241 87%	174 80%	210 88%	82 91%	35 88%	92 84%	74 82%	76 85%	59 85%	48 95%	80 80%	107 82%	119 85%	78 87%
I'd rather be cared for in a hospital	141 14%	81 17%	60 12%	20 17%	29 17%	26 16%	21 12%	17 11%	28 13%	39 15%	33 12%	42 19%	27 11%	8 9%	5 12%	18 16%	13 15%	13 14%	9 12%	2 5%	19 19%	23 17%	20 14%	12 13%
Don't know	9 1%	3 1%	6 1%	- -	- -	2 1%	2 1%	2 1%	3 1%	2 1%	3 1%	2 1%	1 *	- -	- -	- -	3 3%	1 1%	2 3%	- -	1 1%	1 *	1 1%	- -

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Table 6

Q6. According to research, the majority of GPs now conduct between 40-60 consultations with patients each day. Some people say that by seeing so many patients, doctors are being efficient. Others say that GPs consulting with so many patients each day could undermine patient safety.

Which of the following best describes how you feel about GPs conducting this number of patient consultations each day?

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
It is a threat to the standard of care they can provide to their patients	649 65%	294 60%	355 70%	73 61%	124 73%	120 71%	113 63%	88 59%	132 61%	163 61%	188 68%	153 70%	145 61%	60 67%	23 58%	74 67%	54 60%	61 68%	47 68%	28 55%	53 53%	90 69%	102 73%	58 64%
It is not a threat to the standard of care they can provide to their patients	328 33%	185 38%	143 28%	44 37%	44 26%	44 26%	62 35%	56 38%	78 36%	96 36%	84 30%	61 28%	86 36%	26 29%	16 40%	34 31%	34 38%	28 31%	20 29%	21 43%	46 46%	37 29%	38 27%	27 29%
Don't know	24 2%	11 2%	12 2%	2 2%	1 *	5 3%	4 2%	5 3%	8 3%	8 3%	5 2%	3 1%	7 3%	4 4%	1 2%	2 2%	2 2%	1 1%	2 3%	1 2%	1 1%	3 2%	- -	6 7%

Attitudes to GPs Study

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Absolutes/col percents

Table 7

Q7. General practice deals with around 90% of contacts with patients in the NHS but receives only 8.39% of the NHS budget, the rest of the budget is spent on hospital treatment and other types of care. Research shows that if more money was invested in general practice, waiting times to see a GP could be cut and better care for patients could be provided. Taking this into account, do you think that ...

Base: All respondents

	Gender		Age							Class				Region										
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Scot-land	North East	North West	York-shire & Hum-ber-side	West Mid-lands	East Mid-lands	Wales	East-ern	London	South East	South West
Unweighted base	1001	523	478	84	156	162	194	173	232	391	205	159	246	99	41	114	84	92	74	45	94	130	141	87
Weighted base	1001	490	511	119	168	168	178	149	218	268	277	218	238	90	40	110	90	90	70	50	100	130	140	90
Some funding should be moved from other parts of the health service into general practice	603	279	323	74	112	107	91	96	123	156	163	135	148	64	19	61	49	57	35	29	60	69	97	62
	60%	57%	63%	62%	67%	63%	51%	64%	57%	58%	59%	62%	62%	71%	48%	56%	55%	63%	51%	57%	60%	53%	69%	69%
No funding should be moved from other parts of the health service into general practice	332	177	155	39	52	47	69	47	78	96	99	72	65	20	19	41	34	32	28	21	30	47	37	22
	33%	36%	30%	33%	31%	28%	39%	32%	36%	36%	36%	33%	27%	22%	47%	37%	38%	36%	40%	43%	30%	36%	27%	25%
Don't know	66	34	33	6	4	15	18	6	16	15	16	11	24	7	2	8	6	1	7	-	10	14	6	6
	7%	7%	6%	5%	3%	9%	10%	4%	8%	6%	6%	5%	10%	7%	5%	7%	7%	1%	9%	-	10%	11%	4%	7%