# Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 1
Q.1 How worried or otherwise are you about your current level of debt?
Base: All respondents

	Ger	ider			Age					Social G	rade		Employmer	
Т.	otal Male (a)		3-24 2 (c)	25-34 3 (d)	85-44 4 (e)	15-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Unweighted base 20	051 933	1118 1	178	357	444	377	332	363	691	497	338	525	319	811
Weighted base 20	051 1005	1046 2	246	328	390	349	308	431	554	595	431	472	324	825
	211 551 59% 55%	660 1 63%A	161 65%GH	250 76%CFGH	300 77%CFGH	219 1 63%GH	140 46%H	141 33%	297 54%	359 60%l	261 61%i	294 62%l	231 71%	545 66%
	558 244 27% 24%	315 30%A	78 32%GH	128 39%FGH	150 39%FGH	96 28%GH	50 16%	57 13%	148 27%	144 24%	126 29%	141 30%j	118 36%n	246 30%
	243 102 12% 10%	142 14%A	34 14%GH	42 13%GH	69 18%GH	50 14%GH	20 6%	28 6%	60 11%	71 12%	51 12%	62 13%	42 13%	112 14%
	315 142 15% 14%	173 17%	44 18%GH	85 26%cFGH	81 21%FGH	46 13%H	30 10%	29 7%	88 16%	73 12%	76 18%j	78 17%j	76 23%N	134 16%
	353 308 32% 31%	345 33%	83 34%H	122 37%gH	150 39%GH	123 35%H	91 29%H	84 20%	149 27%	216 36%l	134 31%	154 33%i	113 35%	299 36%
	340 454 41% 45%E	386 37%	85 35%DE	78 24%	89 23%	130 37%DE	168 54%CDEF	290 67%CDE	257 FG6%JkL	236 40%	170 39%	177 38%	93 29%	279 34%
	193 762 73% 76%E		168 68%	201 61%	239 61%	252 72%DE	258 84%CDEF	374 87%CDE	406 F 73%	451 76%l	304 71%	331 70%	206 64%	579 70%m
Mean 1.	.98 1.89	2.07A 2	2.11GH	2.28FGH	2.33CFGH	2.05GH	1.68H	1.52	1.91	1.96	2.02	2.051	2.20	2.10
	.02 0.99 .02 0.03			0.97 0.05	1.02 0.05	1.04 0.05			1.02 0.04	1.00 0.04	1.02 0.06	1.03 0.05	1.00 0.06	1.02 0.04



Table 1
Q.1 How worried or otherwise are you about your current level of debt?
Base: All respondents

Absolutes/col percents

							Region					
	Total	Scotland 1	North East (b)	North West (c)	Yorkshire & Humberside (d)	West Midlands (e)	East Midlands (f)	Wales (g)	Eastern (h)	London (i)	South East (j)	South West (k)
Unweighted base	2051	175	78	260	189	177	167	95	172	259	299	180
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
NET: Worried	1211	83	55	142	106	114	93	61	116	182	147	112
	59%	46%	59%	59%A	59%A	60%A	58%a	56%	61%A	71%AbCD	EFGhJK56%a	60%A
NET: Extremely/ very worried	558	33	26	66	58	59	44	20	43	89	66	54
	27%	19%	28%	27%a	32%AGI	n 31%Ag	27%a	18%	22%	35%AGHJ	25%	29%a
Extremely worried	(4) 243	21	15	22	26	25	25	7	16	32	28	26
	12%	12%	16%g	9%	14%g	13%	16%cGh	6%	8%	13%	11%	14%g
Very worried	(3) 315	13	11	44	32	34	18	14	27	57	38	28
	15%	7%	11%	18%A	18%A	18%A	11%	12%	14%a	22%AbFgh	J 14%A	15%A
Fairly worried	(2) 653	49	29	76	48	54	49	41	73	93	81	58
	32%	28%	32%	32%	27%	29%	31%	37%	38%aD	36%d	31%	31%
Not at all worried	(1) 840	95	38	99	75	76	66	48	76	76	116	75
	41%	54%CDEfHIj	K 41%i	41%l	41%l	40%l	42%l	44%l	39%i	29%	44%l	40%l
NET: Not worried	1493	145	67	175	123	130	116	89	149	169	198	133
	73%	81%cDEflk	72%	73%	68%	69%	73%	82%Del	78%dl	65%	75%l	71%
Mean	1.98	1.77	2.03	1.96a	2.05Ag	2.05A	2.02a	1.80	1.91	2.18ACGHJ	1.91	2.02A
Standard deviation	1.02	1.01	1.09	0.98	1.08	1.06	1.08	0.88	0.93	0.99	1.00	1.05
Standard error	0.02	0.08	0.12	0.06	0.08	0.08	0.08	0.09	0.07	0.06	0.06	0.08



### Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 2 Q.2 What kind of debt is worrying you? Base: All respondents who are worried about their current level of debt

		Ger	nder			Age					Social G	irade		Employme	
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Unweighted base	1243	513	730	124	271	342	232	155	119	377	313	216	337	227	543
Weighted base	1211	551	660	161	250	300	219	140	141	297	359	261	294	231	545
Credit cards	477	241	236	30	101	129	100	59	59	124	140	107	106	94	226
	39%	44%B	36%	19%	40%C	43%C	46%C	42%C	42%C	42%	39%	41%	36%	41%	41%
Mortgage repayments	302	141	161	17	58	106	75	23	23	90	86	71	55	65	158
	25%	26%	24%	11%	23%C	35%CD	OGH 34%CI	DGH16%	17%	30%jL	24%	27%L	19%	28%	29%
Overdraft	289	126	163	43	67	71	54	22	32	65	91	69	64	51	142
	24%	23%	25%	27%g	27%G	24%g	25%g	16%	22%	22%	25%	26%	22%	22%	26%
Bank loans	223	102	120	26	57	64	44	20	12	59	57	70	37	50	118
	18%	19%	18%	16%	23%gH	21%H	20%H	14%	9%	20%L	16%	27%iJL	12%	22%	22%
Loans from friends or family	138	48	89	31	40	30	22	8	6	18	43	36	41	32	54
	11%	9%	14%A	19%EFC	GH 16%efGI	H 10%h	10%h	6%	4%	6%	12%l	14%l	14%l	14%	10%
Student loans	129	44	85	63	26	17	10	5	8	37	42	16	33	24	42
	11%	8%	13%A	39%DEF	FGH1%EFG	6 6%	5%	4%	5%	13%K	12%k	6%	11%k	10%	8%
Paying a debt management plan	125	46	79	18	30	37	18	10	10	33	36	29	26	33	55
	10%	8%	12%a	11%	12%	12%	8%	7%	7%	11%	10%	11%	9%	15%	10%
"Payday" or other similar short-term, high interest loan	111 9%	53 10%	59 9%	22 14%GH	28 11%GH	37 12%GF	17 1 8%h	5 3%	3 2%	16 5%	33 9%i	32 12%l	31 10%l	30 13%	55 10%
Store cards	70	25	46	12	23	19	10	3	4	15	19	16	21	17	29
	6%	4%	7%	7%g	9%fGH	6%g	5%	2%	3%	5%	5%	6%	7%	7%	5%
Hire purchase	57	23	35	10	14	17	9	2	5	13	9	11	23	14	26
	5%	4%	5%	6%g	6%g	6%g	4%	1%	4%	4%	3%	4%	8%i	J 6%	5%
None of these	182	84	98	27	23	33	32	32	35	37	47	39	59	16	79
	15%	15%	15%	17%D	9%	11%	15%d	23%DE	f 25%DEF	12%	13%	15%	20%l	J 7%	15%M

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k/l - m/n



#### Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 2

Q.2 What kind of debt is worrying you?

Base: All respondents who are worried about their current level of debt

Region Yorkshire & North West West Midlands East Midlands Eastern South East Total Scotland North East Humberside Wales London South West (a) (b) (d) (e) (q) (h) (i) (i) (k) Unweighted base 1243 87 49 156 116 111 98 54 110 178 174 110 Weighted base 1211 83\* 55\* 142 106\* 114\* 93\* 61\* 116\* 182 147 112\* Credit cards 477 28 23 48 46 42 41 23 50 61 62 52 39% 34% 42% 34% 43% 37% 44% 38% 43% 33% 42% 47%cl 27 14 23 25 28 35 37 43 Mortgage repayments 302 30 14 24 25% 33%CI 26% 16% 23% 27%c 30%C 24% 30%C 20% 30%Ci 21% 289 15 10 34 28 22 10 19 43 37 Overdraft 24% 18% 18% 24% 26% 19% 30%agH 16% 16% 24% 31%AegH 33%AbEG Bank loans 223 17 15 20 16 22 25 20 16 33 30 10 21%K 28%CdhK 14% 15% 19%k 27%CdHK 33%CDeHliK 18%k 20%K 18% 14% Loans from friends or 138 8 7 18 23 11 10 9 25 12 10 22%acEfGHJK 7% 14% 11% 10% 12% 13% 10% 11% 8% 8% family 9% 129 5 2 19 18 8 28 12 Student loans 15%abhi 11% 6% 4% 13% 13% 16%abh 9% 7% 7% 8% 8% 125 10 13 11 13 24 12 Paying a debt 12 5 10 management plan 22%CdFgHJK 13% 10% 12% 9% 10% 12% 8% 6% 8% 9% "Payday" or other 111 12 13 13 15 14 8 similar short-term. 9% 14%gH 13% 9% 14%egH 14%gh 3% 5% 8% 9% 7% high interest loan 70 10 Store cards 3 3 8 9 7 5 3 6 7 6% 6%

5%H

18

16%

3

12

19%

4%h

17

15%

8%H

12

12%

12

35

19%i

6%H

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j/k \* small base

10

21

15%

7%H

4%h

14

14%

4%h

12%

2

14

17%

2%

57

182

5%

15%



4%h

17

12%

6%H

15

13%

Hire purchase

None of these

### Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 3
Q.3 Thinking about the next six months, how likely or unlikely are you to seek a "payday" or other short term, high interest loan?
Base: All respondents

			Ger	nder		Age						Social C	arade		Employme	
		Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Unweighted base		2051	933	1118	178	357	444	377	332	363	691	497	338	525	319	811
Weighted base		2051	1005	1046	246	328	390	349	308	431	554	595	431	472	324	825
NET: Likely		224 11%	113 11%	112 11%	64 26%EFGH	72 22%EFGH	41 H 11%GH	28 8%gH	13 4%h	7 2%	57 10%	81 14%L	45 10%	41 9%	57 18%	116 14%
Very likely	(4)	72 4%	37 4%	35 3%	19 8%eGH	21 6%eGH	13 3%GH	18 5%GH	1	1	17 3%	22 4%	18 4%	15 3%	22 7%n	33 4%
Fairly likely	(3)	152 7%	75 7%	77 7%	45 18%EFGH	51 16%EFGH	29 H 7%FgH	10 3%	11 4%h	6 1%	39 7%	59 10%L	27 6%	26 6%	35 11%	84 10%
Fairly unlikely	(2)	105 5%	60 6%	45 4%	16 7%GH	35 11%FGH	32 8%FGH	11 1 3%	5 2%	6 1%	27 5%	18 3%	29 7%J	31 7%J	15 5%	62 7%
Very unlikely	(1)	1587 77%	774 77%	813 78%	136 55%	184 56%	282 72%CD	290 83%CDE	282 92%CDEF	413 96%CDE	441 EFG0%	460 77%	328 76%	358 76%	232 72%	580 70%
NET: Unlikely		1692 82%	834 83%	858 82%	152 62%	219 67%	314 81%CD	301 86%CDe	287 93%CDEF	419 97%CDE	468 EFG4%	479 80%	357 83%	389 82%	246 76%	642 78%
Don't know		135 7%	59 6%	76 7%	30 12%FGH	37 11%FGH	35 9%GH	20 6%H	8 3%	5 1%	29 5%	35 6%	29 7%	41 9%l	20 6%	67 8%
Mean		1.33	1.34	1.31	1.75EFGH	1.68EFGH	1.36GH	1.26GH	1.10h	1.05	1.30	1.36	1.34	1.30	1.50	1.43
Standard deviation Standard error		0.78 0.02	0.79 0.03	0.77 0.02	1.06 0.09	1.00 0.06	0.78 0.04	0.77 0.04	0.44 0.02	0.30 0.02	0.75 0.03	0.82 0.04	0.79 0.04	0.74 0.03	0.96 0.06	0.85 0.03



# Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 3
Q.3 Thinking about the next six months, how likely or unlikely are you to seek a "payday" or other short term, high interest loan?
Base: All respondents

							Region					
	Tota	Scotland (a)	North East (b)	North West	Yorkshire & Humberside We (d)	est Midlands (e)	East Midlands (f)	Wales (g)	Eastern (h)	London (i)	South East S	South West (k)
Unweighted base	2051	175	78	260	189	177	167	95	172	259	299	180
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
NET: Likely	224 11	21 % 12%j	8 9%	28 12%j	16 9%	15 8%	19 12%	11 10%	16 8%	59 23%ABCDE	18 FGHJK 7%	13 7%
Very likely	(4) 72 4		4 4%	7 3%	8 4%	7 3%	6 3%	2 2%	4 2%	13 5%	7 3%	6 3%
Fairly likely	(3) 152 7	12 % 7%	5 5%	21 9%jk	8 4%	9 5%	13 8%	9 8%	12 6%	46 18%ABCDE	11 FGHJK 4%	7 4%
Fairly unlikely	(2) 105 5	2 % 1%	6 6%A	22 9%ADFJ	5 3%	9 5%a	4 3%	8 7%A	9 5%a	14 5%A	11 4%a	14 8%Adf
Very unlikely	(1) 1587 77	145 % 82%Cgl	76 82%l	173 72%l	136 75%l	154 81%CgI	128 80%cl	77 71%	158 82%Cgl	155 60%	231 88%CDefGI	153 82%CgI
NET: Unlikely	1692 82	147 % 83%l	82 89%dl	195 81%l	142 78%l	163 86%l	132 83%l	85 78%l	167 87%dl	169 66%	242 92%ACDeF0	168 GI 90%aCDG I
Don't know	135 7	10 % 5%J	2 2%	18 7%Jk	24 13%ABcEFH	12 JK 6%J	9 5%J	13 12%bhJK	10 5%J	29 11%aBfHJK	3 1%	6 3%
Mean	1.33	1.32	1.29	1.38J	1.28	1.26	1.31	1.33	1.24	1.64ABCDEF	GHJK1.21	1.26
Standard deviation Standard error	0.78 0.02	0.83 0.06	0.75 0.09	0.79 0.05	0.78 0.06	0.72 0.06	0.78 0.06	0.74 0.08	0.67 0.05	0.99 0.07	0.63 0.04	0.69 0.05



### Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 4
Q.4 Which of the following, if any, apply to you?

19%

226

138

7%

11%

22%B

86

64

6%

9%

16%

140

75

7%

13%A

23%H

30

14

6%

12%GH

24%eH

62

28

8%GH

18%

58

35

9%GH

19%cfGH 15%GH

**Base: All respondents** Gender Age Social Grade **Employment Sector** Pri-DE Male Female 18-24 25-34 35-44 45-54 55-64 65+ AB C1 C2 Public Total vate (c) (d) (e) (f) (g) (h) (i) (i) (k) (I) (a) (b) (m) (n) Unweighted base 2051 933 1118 178 357 444 377 332 363 691 497 338 525 319 811 Weighted base 2051 1005 1046 246 328 390 349 308 431 554 595 431 472 324 825 587 247 340 118 147 116 70 105 170 127 185 101 247 I do not have any 74 63 29% 25% 33%A 30%H 36%GH 38%GH 33%GH 23%H 15% 19% 29%1 30%1 39%IJK 31% 30% savings at all at the moment I think my personal 555 254 301 54 65 121 104 98 112 137 141 122 155 83 215 financial situation 27% 25% 29% 22% 20% 31%cD 30%cD 32%CD 26%d 25% 24% 28% 33%IJ 26% 26% will worsen over the next six months 223 57 77 127 78 I think my personal 391 167 69 68 59 60 111 74 79 173

and payments 103 27 53 55 I have taken on more 202 99 45 54 32 23 21 51 44 29 94 14%fGH 14%fGH 9%H 5% 11% 10% 10% 9% 11%H 8% 9% 9% 13% 9% 9% debt over the last few months than before I am paying off the 195 90 105 6 42 23 15 54 54 51 36 40 102 interest charges on my 10% 9% 10% 2% 16%CGH 15%CGH 12%CaH 8%CH 4% 10% 9% 12% 8% 12% 12% credit card each month,

20%h

14%GH

19%

18

12

4%

6%h

14%

11

17

4%

3%

20%

36

39

7%

6%

21%

62

45

8%

10%

17%

55

29

7%

13%

17%

73

26

6%

16%1.1

24%

43

32

10%

13%

21%

95

69

8%

12%

overdraft each month, but am not paying off the overdraft itself I am currently in a 133 56 77 11 25 39 27 17 15 42 35 24 32 35 60 Debt Management Plan 10%CGH 11%n 7% 6% 4% 8%H 8%H 5% 3% 8% 6% 6% 7% 7% 120 78 27 23 32 27 38 29 46 I am likely to go into 41 14 13 10 7%A 7%H an unauthorised 6% 4% 6% 8%gH 8%gH 4% 2% 4% 5% 6% 8%I 9%n 6%

9%GH

33

overdraft position or exceed my overdraft limit this month

financial situation

will improve over the next six months

I am currently falling

behind with some bills

but not reducing the debt itself
I am paying off the

interest charges on my

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b - c/d/e/f/g/h - i/j/k/l - m/n

Prepared by ComRes



Absolutes/col percents

Table 4
Q.4 Which of the following, if any, apply to you?
Base: All respondents

		Ger	nder			Α	ige				Social C	Grade		Employme	nt Sector
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Weighted base	2051	1005	1046	246	328	390	349	308	431	554	595	431	472	324	825
None of these	674 33%	347 34%	327 31%	76 31%	82 25%	92 24%	108 31%E	104 34%DE	213 49%C	200 DEFG6%L	204 34%l	136 32%	134 28%	78 24%	245 30%



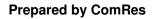
Table 4
Q.4 Which of the following, if any, apply to you?
Base: All respondents

Absolutes/col percents

	-						Region					
	Total	Scotland (a)	North East (b)	North West (c)	Yorkshire & Humberside (d)	West Midlands (e)	East Midlands (f)	Wales (g)	Eastern (h)	London (i)	South East (j)	South West (k)
Unweighted base	2051	175	78	260	189	177	167	95	172	259	299	180
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
I do not have any savings at all at the moment	587 29%	50 28%	31 33%	55 23%	47 26%	52 28%	61 38%aCDelj	29 27%	63 33%c	70 27%	74 28%	55 29%
I think my personal financial situation will worsen over the next six months	555 27%	36 20%	43 47%ACDEF	59 FGHIJk 24%I	55 31%al	50 26%l	46 29%l	22 20%	59 31%al	41 16%	78 30%al	64 34%AcGI
I think my personal financial situation will improve over the next six months	391 19%	31 17%	12 13%	36 15%	38 21%h	41 21%h	35 22%h	25 23%h	25 13%	59 23%bCH	57 22%cH	30 16%
I am currently falling behind with some bills and payments	226 11%	20 11%	14 15%	25 10%	17 10%	20 11%	18 11%	7 6%	32 17%dGij	26 10%	26 10%	22 12%
I have taken on more debt over the last few months than before	202 10%	18 10%	12 13%	19 8%	19 11%	15 8%	17 11%	7 6%	24 13%	28 11%	25 9%	19 10%
I am paying off the interest charges on my credit card each month, but not reducing the debt itself	195 10%	22 12%	11 11%	24 10%	18 10%	13 7%	16 10%	8 7%	18 9%	25 10%	26 10%	15 8%
I am paying off the interest charges on my overdraft each month, but am not paying off the overdraft itself	138 7%	8 5%	6 6%	12 5%	14 8%	18 9%	7 4%	5 5%	15 8%	22 8%	22 8%	11 6%
I am currently in a Debt Management Plan	133 7%	11 6%	17 18%ACDEF	11 FGHIJK 5%	14 8%	9 5%	12 7%	5 5%	12 6%	15 6%	18 7%	10 5%
I am likely to go into an unauthorised overdraft position or exceed my overdraft limit this month	120 6%	8 5%b	-	19 8%Bg	10 5%b	12 6%B	16 10%BGh	2 2%	9 4%b	14 5%b	18 7%B	12 6%B

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j/k

\* small base





# Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 4

Q.4 Which of the following, if any, apply to you? Base: All respondents

	_						Region					
	Total	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	Eastern	London	South East	South West
	—— -	(a)	(b)	(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
None of these	674 33%	64 36%	24 26%	94 39%bDj	51 28%	65 34%	48 30%	34 31%	67 35%	84 32%	81 31%	62 33%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j/k

\* small base



Absolutes/col percents

Table 5

Q.5 In the past six months, have you ever prioritised paying back any short-term, high interest loan such as a "payday" loan or doorstep loan, over spending on each of the following, or not? If you have not had a payday loan in the last six months, please indicate below. Yes, I prioritised spending on a payday loan over spending on...

Base: All respondents

		Gen	der			Age					Social C	Grade		Employme	
	Total	Male (a)	Female (b)	18-24 2 (c)	25-34 3 (d)	85-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (I)	Public (m)	Pri- vate (n)
Unweighted base	2051	933	1118	178	357	444	377	332	363	691	497	338	525	319	811
Weighted base	2051	1005	1046	246	328	390	349	308	431	554	595	431	472	324	825
NET: Yes	266 13%	132 13%	134 13%	58 23%EFGI	89 H 27%EFG	56 6H14%GH	36 I 10%GH	14 5%	14 3%	64 12%	70 12%	61 14%	71 15%	66 20%	136 16%
Buying food	148 7%	69 7%	79 8%	30 12%efGH	51 15%EFG	26 6H 7%H	24 7%H	12 4%h	6 1%	35 6%	36 6%	36 8%	40 9%	38 12%n	65 8%
Buying clothes for myself or my family	115 6%	48 5%	66 6%	36 14%EFGI	34 H 10%EFG	22 SH 6%GH	14 I 4%H	7 2%	3 1%	29 5%	28 5%	27 6%	31 7%	31 10%	54 7%
Paying a gas or electricity bill	111 5%	51 5%	59 6%	25 10%efGH	34 10%EFG	21 6H 5%H	17 5%H	11 3%H	2	27 5%	34 6%	23 5%	27 6%	26 8%	58 7%
Buying petrol or transport costs	78 4%	34 3%	44 4%	19 8%eFGH	24 H 7%EFG	14 6H 4%H	11 3%h	6 2%	4 1%	22 4%	19 3%	20 5%	18 4%	19 6%	37 4%
Paying a bank loan or credit card bill	76 4%	41 4%	35 3%	12 5%GH	28 8%FGH	20 1 5%GH	11 3%GH	1	4 1%	28 5%L	20 3%	20 5%L	8 2%	21 6%	44 5%
Other	8	2	6 1%	2 1%	1	2	2	*	1	1	3 1%	-	4 1%	2 1%	4
None - I have never prioritised paying back any short-term, high interest loan over any of the above	240 12%	139 14%B	101 10%	27 11%	36 11%	37 10%	46 13%	35 11%	59 14%	68 12%L	82 14%L	53 12%l	38 8%	47 15%	104 13%
I have not had a payday loan in the past six months	1424 69%	685 68%	740 71%	122 50%	173 53%	273 70%CD	252 72%CD	256 83%CD	348 DEF 81%CI	392 DEF71%	395 66%	304 71%	333 71%	199 61%	521 63%
Don't know	120 6%	50 5%	70 7%	39 16%DEF0	30 GH 9%FGH	23 1 6%GH	15   4%G	3 1%	10 2%	30 5%k	47 8%K	12 3%	30 6%K	12 3 4%	65 8%M



Absolutes/col percents

Table 5

Q.5 In the past six months, have you ever prioritised paying back any short-term, high interest loan such as a "payday" loan or doorstep loan, over spending on each of the following, or not? If you have not had a payday loan in the last six months, please indicate below. Yes, I prioritised spending on a payday loan over spending on...

Base: All respondents

	-						Region					
	Total	Scotland (a)	North East (b)	North West (c)	Yorkshire & Humberside (d)	West Midlands (e)	East Midlands	Wales (g)	Eastern (h)	London (i)	South East	South West (k)
Unweighted base	2051	175	78	260	189	177	167	95	172	259	299	180
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
NET: Yes	266	21	18	34	24	35	19	10	17	53	22	13
	13%	12%	20%gHJK	14%jK	13%k	18%HJK	12%	10%	9%	21%AcdFG	GHJK 8%	7%
Buying food	148	12	11	14	12	17	9	10	9	30	16	8
	7%	7%	11%hk	6%	7%	9%	6%	9%	5%	12%cfHjK	6%	4%
Buying clothes for	115	12	11	11	13	19	9	2	5	21	8	5
myself or my family	6%	7%gjk	12%CGHJI	K 5%	7%gjk	10%cGH	JK 6%	2%	3%	8%gHJK	3%	2%
Paying a gas or electricity bill	111	6	13	11	6	11	8	4	12	24	12	5
	5%	3%	14%ACDE	FGhJK 4%	3%	6%	5%	4%	6%	9%AcDJK	3 4%	3%
Buying petrol or	78	6	7	11	6	8	5	1	5	16	8	5
transport costs	4%	4%	7%g	4%	3%	4%	3%	1%	3%	6%g	3%	3%
Paying a bank loan or	76	6	9	10	4	9	6	1	7	14	9	2
credit card bill	4%	3%	9%aDGjK	( 4%	2%	5%	4%	1%	3%	5%gk	3%	1%
Other	8	1	-	3 1%	1 1%	-	-	-	-	1	3 1%	-
None - I have never prioritised paying back any short-term, high interest loan over any of the above	240 12%	23 13%	5 6%	25 11%	19 10%	14 7%	19 12%	15 14%	36 18%BCdEIJ	23 9%	25 9%	37 20%BCDE fIJ
I have not had a payday loan in the past six months	1424 69%	127 71%l	67 73%l	168 70%l	120 67%i	132 70%l	116 73%l	80 73%l	130 68%i	148 57%	206 78%cDeH	130 Hlk 70%l
Don't know	120	8	2	14	17	9	6	4	10	34	10	7
	6%	5%	2%	6%	10%bfJl	K 5%	4%	4%	5%	13%ABCEI	FGHJK 4%	4%



# Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 6
Q.6 Do you agree or disagree with each of the following statements?
Base: All respondents

		Gen	der			Age					Social G	Grade		Employme	
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Unweighted base	2051	933	1118	178	357	444	377	332	363	691	497	338	525	319	811
Weighted base	2051	1005	1046	246	328	390	349	308	431	554	595	431	472	324	825
I am saving more	money no	w than I	usually hav	ve done in t	he past										
Agree	476	268	209	98	99	73	44	63	99	152	157	106	61	101	212
	23%	27%B	20%	40%dE	FGH30%EF0	GH19%F	13%	21%F	23%F	27%L	26%L	25%L	13%	31%	26%
Disagree	1459	686	772	132	198	287	288	234	320	373	404	304	377	206	560
	71%	68%	74%A	54%	60%	74%CD	83%CE	EgH6%CD	74%CD	67%	68%	71%	80%lJk	( 64%	68%
Don't know	116	51	65	16	31	30	16	10	13	29	33	20	33	17	53
	6%	5%	6%	6%h	9%FGI	H 8%GH	5%	3%	3%	5%	6%	5%	7%	5%	6%
I wish I was savin	g more m	oney thar	l am curre	ently am											
Agree	1610	773	837	203	268	329	284	243	281	414	471	344	381	259	679
	78%	77%	80%	83%H	82%H	84%gH	82%H	79%H	65%	75%	79%	80%	81%l	80%	82%
Disagree	314	171	143	29	29	39	49	46	122	102	94	69	50	50	100
	15%	17%b	14%	12%	9%	10%	14%d	15%De	28%CDI	EFG3%L	16%L	16%L	11%	16%	12%
Don't know	127	61	66	14	31	21	15	19	27	38	30	18	41	14	46
	6%	6%	6%	5%	10%eF	5%	4%	6%	6%	7%	5%	4%	9%JK	4%	6%
With interest rates	currently	so low,	l do not thi	nk it is wor	th saving m	oney									
Agree	800	416	384	99	122	150	127	133	169	216	238	171	175	121	334
	39%	41%b	37%	40%	37%	39%	36%	43%	39%	39%	40%	40%	37%	37%	40%
Disagree	973	475	498	104	153	173	160	151	231	286	274	201	211	156	384
	47%	47%	48%	42%	47%	44%	46%	49%	54%CdE	Ef 52%jL	46%	47%	45%	48%	47%
Don't know	278	114	164	43	53	66	61	24	31	51	82	59	85	47	106
	14%	11%	16%A	17%GH	I 16%GH	17%GH	18%GF	1 8%	7%	9%	14%l	14%i	18%l	15%	13%



## Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 6
Q.6 Do you agree or disagree with each of the following statements?
Base: All respondents

		Gen	der			Age					Social G	irade		<u>Employmer</u>	
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Weighted base	2051	1005	1046	246	328	390	349	308	431	554	595	431	472	324	825
l simply do not hav	e enough m	oney to sa	ave regular	<u>ly</u>											
Agree	1349	591	758	178	227	295	251	188	211	309	385	305	350	219	553
	66%	59%	72%A	72%GH	69%gH	76%dGl	H 72%GH	61%H	49%	56%	65%l	71%l	74%lJ	68%	67%
Disagree	600	357	243	48	78	75	86	110	203	213	186	109	93	93	227
	29%	36%B	23%	20%	24%	19%	25%e	36%CDEF	= 47%CD	EFG8%JKL	. 31%L	25%l	20%	29%	28%
Don't know	102	57	45	20	23	20	12	10	17	32	24	17	30	12	45
	5%	6%	4%	8%FGh	7%FGh	5%	3%	3%	4%	6%	4%	4%	6%	4%	5%
I would save more	money if I d	id not hav	e debt to p	ay off											
Agree	993	479	513	121	212	241	187	114	119	248	313	210	222	206	463
	48%	48%	49%	49%GH	64%CFG	GH 62%CF	GH54%GH	37%H	28%	45%	53%l	49%	47%	64%N	56%
Disagree	822	420	402	67	74	103	126	170	282	247	210	177	188	83	262
	40%	42%	38%	27%	23%	26%	36%cDE	55%CDEF	66%CD	EFG5%J	35%	41%	40%	26%	32%m
Don't know	236	106	130	58	42	46	36	24	29	58	72	44	62	34	101
	12%	11%	12%	24%DEF	GH13%gH	12%H	10%	8%	7%	11%	12%	10%	13%	11%	12%
I think that, after pe	ople are de	clared bar	nkrupt, the	should still	be able to I	nave a bas	ic bank ac	count, i.e. w	ith no cre	dit facilities	<u>s</u>				
Agree	1615	802	813	192	247	306	283	248	339	436	467	335	376	264	649
	79%	80%	78%	78%	75%	79%	81%	81%	79%	79%	79%	78%	80%	82%	79%
Disagree	193	103	90	24	36	30	30	27	46	62	55	42	34	24	86
	9%	10%	9%	10%	11%	8%	9%	9%	11%	11%L	9%	10%	7%	7%	10%
Don't know	243	100	143	30	45	54	36	33	45	55	72	54	62	36	90
	12%	10%	14%A	12%	14%	14%	10%	11%	11%	10%	12%	12%	13%	11%	11%



Table 6
Q.6 Do you agree or disagree with each of the following statements?
Base: All respondents

Absolutes/col percents

	_						Region					
	Total	Scotland (a)	North East No	orth West (c)	Yorkshire & Humberside (d)	West Midlands (e)	East Midlands (f)	Wales (g)	Eastern (h)	London (i)	South East	South West (k)
Unweighted base	2051	175	78	260	189	177	167	95	172	259	299	180
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
I am saving more mone	y now than I usua	illy have done in	the past									
Agree	476	44	10	67	38	48	33	26	35	83	53	38
	23%	25%B	11%	28%BHj	21%	25%B	21%	24%b	18%	32%BDFHJ	IK 20%	20%
Disagree	1459	126	79	160	130	132	116	74	146	158	195	141
	71%	71%i	85%ACDEfGIj	j 67%	72%l	70%	73%l	68%	76%cl	61%	74%cl	75%cl
Don't know	116	8	3	13	13	9	10	8	11	18	15	8
	6%	4%	3%	5%	7%	5%	6%	8%	6%	7%	6%	4%
I wish I was saving mor	e money than I ar	n currently am										
Agree	1610	139	79	188	138	146	129	81	154	197	214	145
	78%	78%	86%	78%	76%	77%	81%	75%	80%	76%	81%	78%
Disagree	314	28	7	34	34	35	21	20	32	35	39	31
	15%	16%	8%	14%	19%B	18%b	13%	19%b	17%b	14%	15%	16%b
Don't know	127	11	6	19	10	9	10	7	7	26	11	11
	6%	6%	7%	8%h	5%	5%	6%	6%	3%	10%eHJ	4%	6%
With interest rates curre	ently so low, I do	not think it is wo	orth saving money									
Agree	800	65	32	92	76	71	57	53	82	121	87	66
	39%	36%	34%	38%	42%j	37%	36%	49%abfJk	43%j	47%abcefJ	K 33%	36%
Disagree	973	80	51	117	81	93	86	43	93	100	142	86
	47%	45%	55%gl	49%i	45%	49%i	54%gl	40%	48%i	39%	54%adG	il 46%
Don't know	278	34	10	32	24	26	16	12	17	37	35	35
	14%	19%FH	11%	13%	13%	14%	10%	11%	9%	14%	13%	19%fH



#### Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 6

Q.6 Do you agree or disagree with each of the following statements?

Base: All respondents

Region Yorkshire & North East North West West Midlands East Midlands Wales Eastern London South East Total Scotland Humberside South West (a) (d) (e) (f) (q) (h) (i) (i) (k) 178 190 159 Weighted base 2051 93\* 241 181 109\* 192 258 263 187 I simply do not have enough money to save regularly Agree 1349 113 63 153 122 118 115 72 124 172 181 117 66% 63% 68% 63% 67% 62% 72%k 66% 65% 67% 69% 62% 23 38 65 Disagree 600 57 78 53 65 30 63 69 60 32% 25% 32%i 34%fi 33%i 27% 29% 29% 24% 27% 25% 32% Don't know 102 8 10 7 5 17 17 10 5% 8%h 4% 4% 4% 4% 2% 7%h 7%h 6% I would save more money if I did not have debt to pay off Agree 111 43 139 136 90 52% 45% 44% 51% 39% 50% 54%eG 52%g 48% 48% 46% 46% 77 32 72 59 55 Disagree 822 101 86 80 79 104 78 34% 40%i 37% 50%bfl 42% 31% 39%i 42%1 40% 43%1 42%| 45%I 13 27 236 19 29 20 19 11 17 40 23 19 Don't know 12% 14% 12% 15%i 12% 10% 15%hJ 10% I think that, after people are declared bankrupt, they should still be able to have a basic bank account, i.e. with no credit facilities 1615 149 189 139 136 132 83 152 203 199 153 Agree 79% 84%Ei 85%e 78% 77% 72% 83%E 77% 79% 79% 76% 82%e Disagree 193 20 22 32 15 11 18 23 15 5% 3% 8% 12%Ab 17%ABCflJK 10% 10% 14%ABI 9% 9% 7% 8% 243 22 12 37 Don't know 20 11 33 20 15 13 41 19

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j/k \* small base

14%fh

12%



15%FH

10%

14%fH

Table 7
Q.7 Which of the following applies to you?
Base: All respondents

Absolutes/col percents

	Gender			Age							Social Grade				Employment Sector		
	Total	Male (a)	Female (b)	18-24 2 (c)	25-34 3 (d)	35-44 <u>4</u>	15-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)		
Unweighted base	2051	933	1118	178	357	444	377	332	363	691	497	338	525	319	811		
Weighted base	2051	1005	1046	246	328	390	349	308	431	554	595	431	472	324	825		
NET: Struggle	972 47%	435 43%	537 51%A	151 61%FGH	222 I 68%FGH	253 H 65%FGH	177 51%GH	108 35%H	61 14%	231 42%	303 51%IL	233 54%IL	204 43%	218 67%	556 67%		
I often struggle to make it to payday	370 18%	137 14%	233 22%A	51 21%GH	89 27%GH	104 27%GH	83 24%GH	26 8%H	17 4%	82 15%	110 18%	89 21%l	90 19%i	73 23%	206 25%		
I sometimes struggle to make it to payday	601 29%	298 30%	304 29%	101 41%FGH	133 I 40%FGH	148 H 38%FGH	94 27%H	82 27%H	43 10%	149 27%	193 32%iL	145 34%iL	114 24%	145 45%	351 42%		
I never struggle to make it to payday	440 21%	262 26%B	178 17%	32 13%	63 19%	79 20%c	111 32%CDE	73 EGH:4%C	82 19%	160 29%jKL	142 24%kL	78 18%l	60 13%	103 32%	253 31%		
I am not currently employed	640 31%	308 31%	331 32%	63 26%DEf	43 13%	58 15%	61 17%	126 41%CDEF	288 67%CDE	163 EFG9%	150 25%	119 28%	208 44% J	3 < 1%	16 2%		



# Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 7

Q.7 Which of the following applies to you? Base: All respondents

	Region											
	Total	Scotland (a)	North East (b)	North West (c)	Yorkshire & Humberside (d)	West Midlands (e)	East Midlands (f)	Wales (g)	Eastern (h)	London (i)	South East (j)	South West (k)
Unweighted base	2051	175	78	260	189	177	167	95	172	259	299	180
Weighted base	2051	178	93*	241	181	190	159	109*	192	258	263	187
NET: Struggle	972	74	50	114	94	87	69	60	88	138	117	80
	47%	41%	54%	47%	52%a	46%	44%	55%a	46%	54%Afjk	44%	43%
I often struggle to make it to payday	370	30	23	41	38	32	39	24	28	42	40	33
	18%	17%	25%hj	17%	21%	17%	24%hiJ	22%	15%	16%	15%	18%
I sometimes struggle to make it to payday	601	44	27	74	56	55	31	35	60	96	77	47
	29%	25%	29%	31%F	31%F	29%f	19%	33%F	31%F	37%AFjK	29%F	25%
I never struggle to make it to payday	440	43	12	54	35	49	31	20	48	55	49	42
	21%	24%b	13%	23%b	19%	26%B	20%	19%	25%B	21%	19%	22%
I am not currently employed	640	61	31	73	52	53	59	29	56	64	97	65
	31%	34%i	34%	30%	29%	28%	37%l	26%	29%	25%	37%el	35%i



### Personal Debt Survey ONLINE Fieldwork: 28th-30th September 2012

Table 8
Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of...?
Base: All respondents who struggle to make it to payday

		Gender		Age							Social (		Employment Sector		
	Total	Male (a)	Female (b)	18-24 (c)	25-34 (d)	35-44 (e)	45-54 (f)	55-64 (g)	65+ (h)	AB (i)	C1 (j)	C2 (k)	DE (l)	Public (m)	Pri- vate (n)
Unweighted base	982	399	583	107	230	286	192	120	47	309	258	189	226	217	545
Weighted base	972	435	537	151*	222	253	177	108*	61*	231	303	233	204	218	556
Rising costs of food	655	272	383	85	136	172	125	86	51	130	214	168	142	132	370
	67%	63%	71%A	56%	61%	68%c	71%Cd	80%CDE	83%CD	e 56%	71%l	72%l	70%l	61%	66%
Rising fuel costs	560	243	316	61	113	153	112	69	52	124	172	152	112	118	330
	58%	56%	59%	41%	51%	61%Cd	63%CD	64%CD	86%CD	EFG4%	57%	65%II	55%	54%	59%
Making credit card repayments	313	144	169	19	75	85	77	33	25	83	102	77	51	84	175
	32%	33%	32%	13%	34%C	33%C	44%Cd	eG30%C	41%C	36%L	34%l	33%	25%	38%	31%
Making mortgage repayments	195	86	110	10	38	72	48	19	8	54	62	56	23	47	120
	20%	20%	20%	7%	17%C	28%CDg	h 27%CD	h 18%C	13%	23%L	21%L	24%L	11%	22%	22%
Recent tax rises	162	72	90	23	45	53	19	9	13	39	48	46	28	32	92
	17%	17%	17%	15%	20%FG	i 21%FG	11%	9%	22%fg	17%	16%	20%	14%	15%	17%
Paying off bank loans	149	76	74	24	40	39	32	9	6	48	43	33	26	44	78
	15%	17%	14%	16%	18%G	15%g	18%G	8%	9%	21%jL	14%	14%	13%	20%n	14%
Spending on going out or on non-essentials (e.g. clothes, DVDs, presents, etc.)	131 14%	65 15%	66 12%	35 23%de	30 FGH3%	34 14%h	21 12%	8 7%	2 4%	36 16%	39 13%	26 11%	30 14%	31 14%	79 14%
Recent cuts in welfare benefits	113	40	74	12	24	48	22	4	3	20	28	31	34	28	49
	12%	9%	14%a	8%	11%g	19%CDf0	GH12%G	4%	5%	9%	9%	13%	17%k	J 13%	9%
Making payments on a "payday" loan or some other similar short- term, high interest loan	97 10%	41 9%	56 10%	17 11%	28 13%	24 9%	15 9%	7 7%	5 9%	15 6%	32 10%	25 11%	25 12%l	29 13%n	47 8%
Paying a Debt	94	40	54	14	27	27	14	9	3	32	30	17	15	29	48
Management Plan	10%	9%	10%	9%	12%	11%	8%	8%	4%	14%KL	10%	7%	7%	13%n	9%
None of these	83	43	40	24	19	12	15	9	4	12	35	18	19	12	53
	9%	10%	8%	16%dE	9%	5%	8%	8%	7%	5%	11%l	8%	9%	6%	10%



#### **Personal Debt Survey** ONLINE Fieldwork: 28th-30th September 2012

Table 8 Q.8 Which of the following, if any, apply to you? Leading up to payday, I struggle financially as a result of...?

Region Yorkshire & North West West Midlands East Midlands Scotland North East Humberside Wales Eastern London South East South West Total (b) (c) (d) (e) (h) (i) (k) (a) Unweighted base 982 79 37 119 98 85 74 50 86 139 138 77 Weighted base 74\* 50\*\* 114\* 94\* 87\* 69\* 60\* 88\* 138 117 80\* 972 Rising costs of food 655 54 40 77 65 50 46 42 61 83 74 63 67% 73%ei 80% 68% 69% 57% 67% 70% 70% 60% 63% 78%Eli Rising fuel costs 560 45 31 64 58 52 42 33 58 56 68 54 58% 61%I 61% 56%1 62%1 59%1 60%I 55% 66%I 40% 58%1 67%I 27 36 22 20 34 36 Making credit card 313 13 26 26 46 28 37% 26% 32% 28% 30% 31% 33% 39% 33% 31% 35% repayments 32% Making mortgage 195 13 19 10 19 20 14 18 18 17 31 15 repayments 20% 18% 38% 20%C 23%Ci 20%c 31%CI 20%C 13% 26%CI 19%c 162 5 15 17 20 12 14 28 16 Recent tax rises 14 8 11 17% 30% 15% 21%A 16% 18%a 14% 16%a 20%A 14% 14% 6% 149 3 16 17 8 17 27 Paying off bank loans 14 11 18 12 15% 19%k 6% 14% 12% 19%k 26%cDHIK 20% 9% 13% 23%dHiK 8% 9 15 15 19 9 12 15 11 Spending on going out 131 16 8 21%FiJk 21%FiJk or on non-essentials 14% 18% 13% 16% 6% 15% 14% 11% 9% 10% (e.g. clothes, DVDs. presents, etc.) Recent cuts in welfare 113 12 16 9 12 11 11 10 17% 8% 8% 17% 10% 17% 17%i 13% 6% 10% 13% benefits 12% 97 15 8 14 9 5 7 6 13 9 8 Making payments on a 10% 20%dEHiJ 16% 12% 10% 6% 10% 10% 7% 10% "payday" loan or some other similar shortterm, high interest loan 94 7 10 9 9 5 8 17 12 Paying a Debt 10% 20% 8% 7% 10% 12% Management Plan 9% 8% 10% 11% 5% 83 6 3 4 27 None of these 10 6 6% 4% 14%dEk

2%

11%

Proportions/Means: Columns Tested (5%, 10% risk level) - a/b/c/d/e/f/g/h/i/j/k \* small base; \*\* very small base (under 30) ineligible for sig testing

7%

7%

9%

Base: All respondents who struggle to make it to payday



5%

19%ACDEHJK

7%