

Nespresso – Employee Engagement

METHODOLOGY NOTE

ComRes interviewed 2,500 UK workers, made up of 500 in each of the following sectors: Technology / IT, Creative / Communications, Financial, Legal and HR. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

To commission a voting intention poll or a public opinion survey please contact Katharine Peacock: katharine.peacock@comres.co.uk

To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comres.co.uk

Q1. To what extent, if at all, would you say that you feel valued by your employer? Base: All Respondents

								Region							Seniority	У		Numbe	er of em	oloyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	914 37%	205 37% DI	227 39% DgL	69 36%	35 27%	55 44% DGL	70 40% DL	63 32%	35 42% DL	60 36%	31 39% d	14 35%	50 29%	133 18%	273 29% A	508 61% AB	119 60% CDE	191 65% CDE	158 38% E	174 38% E	272 5 24%
To some extent	1283 51%	288 52% e	283 49%	99 51%	71 55% E	54 43%	88 50%	117 59% aBEfHlj	37 44%	82 49%	37 47%	20 50%	107 62% ABCEFHIJ	472 64% bC	551 59% C	260 31%	39 20%	84 28% A	221 53% AB	237 52% AB	702 62% ABCD
Not at all	245 10%	47 8%	59 10% I	20 10%	20 16% AbfGL	12 10%	15 8%	16 8%	10 12% I	22 13% aL	9 11%	5 13%	10 6%	125 17% BC	97 10% C	23 3%	11 6%	11 4%	33 8% B	40 9% B	150 13% ABCD
Don't know	58 2%	19 3% BG	8 1%	5 3% g	2 2%	5 4% bG	4 2%	1 1%	2 2%	4 2%	2 3%	1 3%	5 3% g	10 1%	8 1%	40 5% AB	31 16% BCDE	10 3% CDE	5 1%	5 1%	7 1%
Net: At least to some extent	2197 88%	493 88%	510 88% d	168 87%	106 83%	109 87%	158 89%	180 91% DI	72 86%	142 85%	68 86%	34 85%	157 91% Di	605 82%	824 89% A	768 92% AB	158 79%	275 93% AE	379 91% AE	411 90% AE	974 86% A



Q1. To what extent, if at all, would you say that you feel valued by your employer? Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

To a great extent

To some extent

Not at all

Don't know

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the col	arrassed to fee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
914 37%	196 39% DE	206 41% DE	200 40% DE	165 33%	147 29%	731 38%	596 39%	748 38%	118 34%	195 32%	621 42% A
1283 51%	251 50%	243 49%	238 48%	283 57% ABC	268 54% c	967 50%	787 51%	985 50%	185 53%	335 54% b	730 49%
245 10%	45 9%	45 9%	44 9%	40 8%	71 14% ABCD	176 9%	125 8%	181 9%	39 11%	77 12% B	109 7%
58 2%	8 2%	6 1%	18 4% AB	12 2%	14 3% b	44 2% B	21 1%	37 2%	5 1%	12 2% b	15 1%
2197 88%	447 89% E	449 90% E	438 88% E	448 90% E	415 83%	1698 89%	1383 90% a	1733 89%	303 87%	530 86%	1351 92% A



Q2. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office help you feel valued by your employer?

Summary table Base: All Respondents

Significance Level: 90% Significance Level: 95% Ergonomic office equipment, such as specialist chairs High quality coffee Canteen serving prepared hot and cold food Fresh fruit Free Friday drinks High quality tea Birthday cake on your birthday Snacks Vending machines Games, such as table football

Columns Tested: A,B,C,D,E,F

						Net: At least to
T. (-1	To a great	To some	Madadall	Don't	Mistatatad	some
Total	extent *a	extent *b	Not at all *c	know *d	Not stated	extent *f
	*A	*B	*C	*D	*e *E	*F
2500	893	1137	418	51	1	2030
100%	36%	45%	17%	2%		81%
2500	753	990	693	63	1	1743
100%	30%	40%	28%	3%		70%
2500	687	973	773	66	1	1660
100%	27%	39%	31%	3%		66%
2500	639	1038	759	63	1	1677
100%	26%	42%	30%	3%		67%
2500	619	843	961	76	1	1462
100%	25%	34%	38%	3%		58%
2500	612	995	827	65	1	1607
100%	24%	40%	33%	3%		64%
2500	557	893	972	77	1	1450
100%	22%	36%	39%	3%		58%
2500	434	1145	851	69	1	1579
100%	17%	46%	34%	3%		63%
2500	340	946	1149	64	1	1286
100%	14%	38%	46%	3%		51%
2500	226	606	1579	88	1	832
100%	9%	24%	63%	4%		33%





Fresh fruit

Base: All Respondents

							l	Region				-			Seniority			Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	639 26%	175 31% BCDGJ	131 23%	44 23%	27 21%	39 31% bdGJ	51 29% bGJ	34 17%	21 25%	44 26% Gj	12 15%	16 40% BCDGhiJI	45 26% Gj	171 23%	256 28% A	212 26%	41 21%	66 22%	107 26%	151 33% ABCE	274 24%
To some extent	1038 42%	231 41%	253 44% i	78 40%	56 44%	46 37%	67 38%	87 44%	34 40%	61 36%	38 48% i	15 38%	72 42%	286 39%	388 42%	364 44% A	74 37%	112 38%	171 41%	192 42%	489 43% b
Not at all	759 30%	133 24%	185 32% A	65 34% A	40 31% a	41 33% A	52 29%	70 36% A	26 31%	60 36% A	25 32%	9 23%	53 31% a	259 35% BC	271 29%	229 28%	70 35% D	111 38% CDE	127 30% D	108 24%	343 30% D
Don't know	63 3%	20 4% BE	8 1%	6 3% E	5 4% bE	-	6 3% bE	6 3% E	3 4% E	3 2%	4 5% BEI	-	2 1%	23 3% B	14 2%	26 3% B	15 8% BCDE	7 2%	11 3% d	5 1%	25 2%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1677 67%	406 73% BCdGlj	384 67%	122 63%	83 65%	85 67%	118 67%	121 61%	55 65%	105 63%	50 63%	31 78% cgi	117 68%	457 62%	644 69% A	576 69% A	115 58%	178 60%	278 67% Ab	343 75% ABCE	763 67% AB



Q2. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office help you feel valued by your employer?

Fresh fruit

Base: All Respondents

Significance Level: 90%
Significance Level: 95%
Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work	It is import good quali visitors a	tant to offer ty coffee to nd guests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
Total	a	b	C	d	е	a	b	a	b	a	b
	A	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
639 26%	157 31% BDE	123 25%	135 27% E	118 24%	106 21%	508 26%	423 28%	553 28% B	52 15%	203 33% B	350 24%
1038 42%	209 42%	212 42%	219 44% e	205 41%	193 39%	806 42%	654 43%	836 43%	134 39%	260 42%	624 42%
759 30%	126 25%	145 29%	135 27%	161 32% Ac	192 38% ABCD	566 30%	426 28%	531 27%	151 44% A	147 24%	477 32% A
63 3%	8 2%	19 4% Ae	11 2%	16 3% a	9 2%	38 2%	26 2%	31 2%	10 3% a	9 1%	24 2%
1	-	1	-	-	-	-	-	-	-	-	-
*	-	*	-	-	-	-	-	-	-	-	-
1677 67%	366 73% BDE	335 67% E	354 71% DE	323 65%	299 60%	1314 69%	1077 70%	1389 71% B	186 54%	463 75% B	974 66%

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Snacks

Base: All Respondents

							Reg	gion							Seniority	<i>I</i>		Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 95% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	434 17%	119 21% bCdGJ	100 17% cJ	23 12%	18 14% j	23 18% J	33 19% cJ	26 13%	15 18% J	32 19% cJ	5 6%	11 28% CdGJ	29 17% J	115 16%	168 18%	151 18%	33 17%	44 15%	67 16%	104 23% aBCE	186 16%
To some extent	1145 46%	267 48%	251 44%	97 50%	58 45%	53 42%	81 46%	85 43%	36 43%	73 43%	39 49%	19 48%	86 50%	334 45%	437 47%	374 45%	73 37%	123 42%	192 46% A	221 48% Ab	536 47% Ab
Not at all	851 34%	153 27%	211 37% A	67 35% a	46 36% a	49 39% A	58 33%	82 42% AfkL	30 36%	61 36% A	31 39% A	10 25%	53 31%	266 36%	309 33%	276 33%	79 40% D	119 40% DE	145 35% D	126 28%	382 34% D
Don't know	69 3%	20 4%	15 3%	6 3%	6 5% ei	1 1%	4 2%	4 2%	3 4%	2 1%	4 5% ei	-	4 2%	24 3% B	15 2%	30 4% B	15 8% BCDE	10 3% D	12 3% d	5 1%	27 2% d
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1579 63%	386 69% BcDeGJ	351 61%	120 62%	76 59%	76 60%	114 64%	111 56%	51 61%	105 63%	44 56%	30 75% bdeGJ	115 67% Gj	449 61%	605 65% a	525 63%	106 53%	167 56%	259 62% A	325 71% ABCE	722 64% AB



Q2. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office help you feel valued by your employer?

Snacks

Base: All Respondents

Significance Level: 90%
Significance Level: 95%
Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the col	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
	A	В	С	D	E	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
434 17%	110 22% BE	83 17% E	91 18% E	91 18% E	59 12%	354 18%	297 19%	379 19% B	35 10%	150 24% B	234 16%
1145 46%	229 46% e	240 48% E	239 48% E	237 47% E	200 40%	878 46%	720 47%	931 48% B	137 39%	305 49%	677 46%
851 34%	154 31%	161 32%	153 31%	156 31%	227 45% ABCD	643 34%	483 32%	607 31%	164 47% A	155 25%	536 36% A
69 3%	7 1%	15 3% a	17 3% A	16 3% a	14 3%	43 2%	29 2%	34 2%	11 3% a	9 1%	28 2%
1	-	1	-	-	-	_	-	_	-	-	-
*	-	*	-	-	-	-	-	-	-	-	-
1579 63%	339 68% E	323 65% E	330 66% E	328 66% E	259 52%	1232 64%	1017 67%	1310 67% B	172 50%	455 74% B	911 62%

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Free Friday drinks Base: All Respondents

							Region	1							Seniority	,		Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	a D	e E	F	g G	h H	I	J	K	L	a A	В	c C	a A	b B	C	a D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	619 25%	162 29% BdghJl	125 22%	51 26% j	27 21%	33 26%	50 28% bJ	45 23%	17 20%	49 29% BJ	13 16%	10 25%	37 22%	185 25% C	261 28% C	173 21%	36 18%	52 18%	90 22%	146 32% ABCE	295 26% ABc
To some extent	843 34%	217 39% BCefl	183 32%	51 26%	42 33%	39 31%	56 32%	69 35% c	26 31%	49 29%	31 39% C	17 43% C	63 37% C	235 32%	315 34%	293 35%	54 27%	86 29%	158 38% ABe	170 37% AB	375 33% a
Not at all	961 38%	159 28%	248 43% A	86 45% A	50 39% A	54 43% A	66 37% A	80 41% A	37 44% A	68 40% A	33 42% A	13 33%	67 39% A	294 40%	333 36%	334 40% b	93 47% CDE	149 50% CDE	153 37% D	130 29%	436 39% D
Don't know	76 3%	21 4% Ei	21 4% E	5 3% e	9 7% bcEFGlkl	-	4 2% e	3 2%	4 5% Ei	2 1%	2 3% e	-	5 3% e	25 3%	20 2%	31 4% B	17 9% BCDE	9 3%	15 4%	10 2%	25 2%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1462 58%	379 68% BCDEfGHIJL	308 53%	102 53%	69 54%	72 57%	106 60%	114 58%	43 51%	98 58%	44 56%	27 68% bch	100 58%	420 57%	576 62% AC	466 56%	90 45%	138 47%	248 59% AB	316 69% ABCE	670 59% AB



Free Friday drinks Base: All Respondents

Significance Level: 90% Significance Level: 95%	
Total	
To a great extent	
To some extent	
Not at all	
Don't know	
Not stated	
Net: At least to some extent	

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the cot	arrassed to ffee available e to external nd guests
Total	HR	Technology	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	a	b	a	b
	A	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
619 25%	145 29% bE	121 24% e	133 27% E	123 25% E	97 19%	483 25%	403 26%	535 27% B	56 16%	208 34% B	329 22%
843 34%	161 32%	165 33%	187 37% a	163 33%	167 33%	653 34%	533 35%	678 35%	111 32%	210 34%	514 35%
961 38%	182 36%	193 39% c	165 33%	194 39% c	227 45% ABCD	736 38%	560 37%	695 36%	170 49% A	194 31%	595 40% A
76 3%	12 2%	20 4% E	15 3%	20 4% E	9 2%	46 2%	33 2%	43 2%	10 3%	7 1%	37 3% A
1	-	1	-	-	- -	-	-	- -	-		-
1462 58%	306 61% E	286 57%	320 64% BDE	286 57%	264 53%	1136 59%	936 61%	1213 62% B	167 48%	418 68% B	843 57%

High quality coffee Base: All Respondents

							Regi	on				-			Seniority	1		Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	753 30%	178 32% B	146 25%	54 28%	34 27%	53 42% ABCDGJ	60 34% B	52 26%	26 31%	57 34% B	20 25%	11 28%	62 36% BcdGj	191 26%	269 29%	293 35% AB	67 34% E	100 34% E	118 28%	166 36% CE	302 27%
To some extent	990 40%	212 38%	243 42% f	79 41%	52 41%	46 37%	62 35%	83 42%	29 35%	62 37%	33 42%	19 48%	70 41%	273 37%	381 41% a	336 40%	67 34%	114 39%	185 44% Ae	178 39%	446 39%
Not at all	693 28%	146 26%	179 31% aEL	53 27%	38 30% e	26 21%	49 28%	58 29% e	26 31% e	48 29%	22 28%	10 25%	38 22%	255 34% BC	266 29% C	172 21%	51 26%	73 25%	103 25%	104 23%	362 32% aBCD
Don't know	63 3%	23 4% Bell	9 2%	7 4% bi	4 3% i	1 1%	5 3%	4 2%	3 4% i	1 1%	4 5% Bell	-	2 1%	20 3% b	13 1%	30 4% B	15 8% BCDE	9 3%	10 2%	8 2%	21 2%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1743 70%	390 70%	389 67%	133 69%	86 67%	99 79% ABcDfGHj	122 69%	135 69%	55 65%	119 71%	53 67%	30 75%	132 77% aBcdgh	464 63%	650 70% A	629 76% AB	134 67%	214 72% E	303 73% E	344 75% AE	748 66%



High quality coffee Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		ant to offer ty coffee to nd guests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	ď	е	а	b	а	b	а	b
	A	В	С	D	Е	A	В	Α	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
753 30%	178 36% bDE	150 30% E	165 33% E	142 28% e	118 24%	693 36%	582 38%	687 35% B	51 15%	229 37% B	451 31%
990 40%	181 36%	223 45% AE	200 40%	208 42% ae	178 36%	804 42%	649 42%	800 41%	132 38%	243 39%	621 42%
693 28%	128 26%	111 22%	124 25%	134 27% b	196 39% ABCD	394 21%	280 18%	441 23%	151 44% A	141 23%	381 26%
63 3%	13 3%	15 3%	11 2%	16 3% e	8 2%	27 1%	18 1%	23 1%	13 4% A	6 1%	22 1%
1	-	1	-	-	-	-	-	-	-	-	-
*	-	*	-	-	-	-	-	-	-	-	-
1743 70%	359 72% E	373 75% E	365 73% E	350 70% E	296 59%	1497 78%	1231 81% a	1487 76% B	183 53%	472 76% b	1072 73%

High quality tea Base: All Respondents

		Region												Seniority	<i>-</i>	Number of employees					
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	612 24%	151 27% bgJ	130 23%	49 25% j	26 20%	41 33% BDGJ	47 27% J	40 20%	19 23%	42 25% j	12 15%	12 30% j	43 25% j	154 21%	232 25% A	226 27% A	50 25%	80 27% E	102 24%	140 31% CE	240 21%
To some extent	995 40%	235 42% e	238 41%	77 40%	52 41%	42 33%	63 36%	74 38%	31 37%	67 40%	30 38%	19 48%	67 39%	272 37%	384 41% a	339 41%	67 34%	107 36%	177 42% Ab	185 41% a	459 41% a
Not at all	827 33%	151 27%	198 34% A	62 32%	46 36% A	42 33%	61 34% a	77 39% AK	30 36% a	57 34% a	34 43% AcK	9 23%	60 35% A	292 39% BC	296 32%	239 29%	69 35% D	103 35% D	127 30%	121 27%	407 36% CD
Don't know	65 3%	22 4% Beil	11 2%	5 3%	4 3%	1 1%	5 3%	6 3%	4 5% eil	2 1%	3 4%	-	2 1%	21 3%	17 2%	27 3% b	14 7% BCDE	6 2%	10 2%	10 2%	25 2%
Not stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	- -	-	1 * e	-	-
Net: At least to some extent	1607 64%	386 69% bdfGhJ	368 64% j	126 65% j	78 61%	83 66% j	110 62%	114 58%	50 60%	109 65% j	42 53%	31 78% bdfGhJ	110 64%	426 58%	616 66% A	565 68% A	117 59%	187 63%	279 67% Ae	325 71% ABE	699 62%



High quality tea Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,	D,E - A,B - A,B - A,B
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			Sector			Drink cof	fee at work	It is import good quali visitors ar		offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a	b B	c C	d D	e E	а	b B	a	b B	a	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	A 1918 100%	1529	A 1951 100%	347 100%	619 100%	1475 100%
612 24%	152 30% BcDE	124 25% E	126 25% E	119 24% E	91 18%	511 27%	426 28%	541 28% B	48 14%	198 32% B	347 24%
995 40%	184 37%	211 42% aE	228 46% ADE	194 39%	178 36%	766 40%	623 41%	794 41%	136 39%	247 40%	614 42%
827 33%	153 31%	150 30%	133 27%	170 34% C	221 44% ABCD	604 31%	452 30%	589 30%	152 44% A	167 27%	493 33% A
65 3%	11 2%	14 3%	13 3%	17 3%	10 2%	37 2%	28 2%	27 1%	11 3% A	7 1%	21 1%
1	-	1	-	-	-	-	-	-	-	-	-
1607 64%	336 67% E	335 67% E	354 71% DE	313 63% E	269 54%	1277 67%	1049 69%	1335 68% B	184 53%	445 72% B	961 65%

Games, such as table football Base: All Respondents

					Region								Seniority			Number of employees					
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	226 9%	63 11% BdJL	38 7%	14 7%	7 5%	17 13% BcDJL	26 15% BCDgJ	17 9%	7 8%	21 13%	3 4%	3 8%	10 6%	58 8%	79 9%	89 11%	9 5%	17 6%	46 11%	61 13%	93 8%
To some extent	606 24%	188 34% BCeFGI	105 18%	39 20%	38 30%	31 25%	37 21%	46 23%	22 26%	BcDJL 40 24%	17 22%	15 38%	28 16%	136 18%	271 29%	a 199 24%	30 15%	62 21%	ABe 113 27%	ABE 129 28%	272 24%
		JL			BcfL	bl		1	bl	1	Е	CFgijL			AC	Α		а	Ab	ABe	Α
Not at all	1579 63%	286 51%	411 71%	134 69%	75 59%	77 61%	106 60%	127 64%	52 62%	103 61%	55 70%	22 55%	131 76%	513 69%	558 60%	508 61%	144 72%	205 69%	240 58%	257 56%	733 65%
			ADEFg hIK	ADfk		Α	Α	Α	а	Α	Α	А	DEFG HIK	ВС			CDE	CD			CD
Don't know	88 4%	22 4% e	23 4% e	6 3%	8 6% EiL	1 1%	7 4% e	7 4%	3 4%	4 2%	4 5% e	-	3 2%	32 4% B	21 2%	35 4% B	17 9% BCDE	12 4% d	17 4% d	9 2%	33 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1	-	-	-	-	1 * e	-	
Net: At least to some extent	832 33%	251 45%	143 25%	53 27%	45 35%	48 38%	63 36%	63 32%	29 35%	61 36%	20 25%	18 45%	38 22%	194 26%	350 38%	288 35%	39 20%	79 27%	159 38%	190 42%	365 32%
Columna Tested, ABCBE CHILLIA ABC		BCDFG hIJL			BL	BCjL	BcL	BL	bL	BcjL		BCJL			Α	Α	_	а	ABE	ABE	Ab



Games, such as table football Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

			Sector			Drink coff	fee at work		ant to offer ty coffee to nd guests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529	1951 100%	347 100%	619 100%	1475 100%
226 9%	60 12% DE	58 12% DE	50 10% DE	29 6%	29 6%	182 9%	155 10%	196 10% B	20 6%	101 16% B	104 7%
606 24%	118 24%	131 26% d	137 27% De	108 22%	112 22%	475 25%	380 25%	482 25%	88 25%	191 31% B	339 23%
1579 63%	309 62%	288 58%	292 58%	343 69% ABC	347 69% ABC	1203 63%	949 62%	1220 63%	225 65%	316 51%	986 67% A
88 4%	13 3%	22 4% e	21 4%	20 4%	12 2%	58 3%	45 3%	53 3%	14 4%	11 2%	46 3% a
1	-	1	-	-	-	- -	-	-	-	-	-
832 33%	178 36% DE	189 38% DE	187 37% DE	137 27%	141 28%	657 34%	535 35%	678 35%	108 31%	292 47% B	443 30%

Vending machines Base: All Respondents

								Region							1	Number of employees					
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 95% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131
To a great extent	340 14%	84 15% bj	66 11%	20 10%	17 13%	19 15%	34 19% BCiJ	28 14%	12 14%	20 12%	6 8%	4 10%	30 17% BcJ	95 13%	145 16% C	100 12%	12 6%	14 5%	43 10% aB	78 17% ABC	193 17% ABC
To some extent	946 38%	201 36%	212 37%	66 34%	43 34%	45 36%	71 40%	74 38%	31 37%	71 42%	34 43%	22 55% ABCDEfGh	76 44% abcd	261 35%	393 42% AC	292 35%	49 25%	76 26%	146 35% AB	184 40% AB	491 43% ABC
Not at all	1149 46%	255 46% fL	282 49% FkL	101 52% FKL	63 49% FL	61 48% fL	66 37%	93 47% fL	38 45%	76 45%	37 47%	14 35%	63 37%	362 49% B	380 41%	407 49% B	125 63% CDE	194 66% CDE	216 52% DE	188 41%	426 38%
Don't know	64 3%	19 3% gi	17 3% i	6 3% i	5 4% gl	1 1%	5 3%	2 1%	3 4% i	1 1%	2 3%	-	3 2%	21 3% B	11 1%	32 4% B	14 7% CDE	12 4% DE	11 3%	6 1%	21 2%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1286 51%	285 51%	278 48%	86 45%	60 47%	64 51%	105 59% aBCD	102 52%	43 51%	91 54% c	40 51%	26 65% aBCD <i>A</i>	106 62% ABCDeg	356 48%	538 58% AC	392 47%	61 31%	90 30%	189 45% AB	262 57% ABC	684 60% ABC



Q2. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office help you feel valued by your employer?

Vending machines Base: All Respondents

Significance Level: 90% Significance Level: 95% Total To a great extent To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	I am embarrassed to offer the coffee availal in my office to extern- visitors and guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree		
	а	b	c C	d D	ПФ	a	b	a	b	a	b		
2500 100%	A 500 100%	B 500 100%	500 100%	D 500 100%	500 100%	A 1918 100%	B 1529 100%	A 1951 100%	B 347 100%	A 619 100%	B 1475 100%		
340 14%	89 18% CE	70 14% CE	47 9%	87 17% CE	47 9%	285 15%	248 16%	294 15% B	28 8%	119 19% B	182 12%		
946 38%	202 40% cE	199 40% E	174 35%	202 40% cE	169 34%	750 39%	610 40%	751 38%	127 37%	262 42% B	544 37%		
1149 46%	199 40%	220 44%	261 52% ABD	197 39%	272 54% ABD	843 44%	642 42%	870 45%	185 53% A	232 37%	722 49% A		
64 3%	10 2%	10 2%	18 4%	14 3%	12 2%	40 2%	29 2%	36 2%	7 2%	6 1%	27 2%		
1	-	1	-	-	-	-	-	- -	-		-		
1286 51%	291 58% CE	269 54% CE	221 44%	289 58% CE	216 43%	1035 54%	858 56%	1045 54% B	155 45%	381 62% B	726 49%		

Prepared by ComRes Fieldwork: April 2014



Ergonomic office equipment, such as specialist chairs Base: All Respondents

		Τ					Re	Region							Seniority	1	Number of employees				
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	893 36%	210 38% d	202 35%	75 39% d	38 30%	54 43% bD	64 36%	68 35%	27 32%	58 35%	25 32%	12 30%	60 35%	266 36%	321 35%	306 37%	70 35%	103 35%	135 32%	167 37%	418 37% c
To some extent	1137 45%	234 42%	270 47% a	81 42%	67 52% Acef	51 40%	73 41%	96 49% a	42 50%	77 46%	40 51%	23 58% acef	83 48%	317 43%	460 50% AC	360 43%	66 33%	119 40%	206 49% AB	215 47% Ab	531 47% AB
Not at all	418 17%	99 18%	94 16%	33 17%	20 16%	21 17%	34 19%	32 16%	12 14%	29 17%	12 15%	5 13%	27 16%	140 19% B	140 15%	138 17%	50 25% CDE	66 22% CDE	67 16%	68 15%	167 15%
Don't know	51 2%	16 3% eg	11 2%	4 2%	3 2% e	-	5 3% eg	1 1%	3 4% EG	4 2% e	2 3% e	-	2 1%	16 2% B	8 1%	27 3% B	14 7% BCDE	8 3% e	8 2%	6 1%	15 1%
Not stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	- -	-	1 * e	-	-
Net: At least to some extent	2030 81%	444 79%	472 82%	156 81%	105 82%	105 83%	137 77%	164 83%	69 82%	135 80%	65 82%	35 88%	143 83%	583 79%	781 84% AC	666 80%	136 68%	222 75% a	341 82% AB	382 84% AB	949 84% AB



Ergonomic office equipment, such as specialist chairs Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
	а	b	С	d	е	а	b	а	b	а	b	
	Α	В	С	D	Е	Α	В	A	В	A	В	
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%	
893 36%	194 39% de	174 35%	193 39% de	167 33%	165 33%	705 37%	574 38%	780 40% B	76 22%	245 40%	531 36%	
1137 45%	220 44%	236 47% c	209 42%	244 49% C	228 46%	876 46%	713 47%	870 45%	181 52% A	284 46%	677 46%	
418 17%	77 15%	79 16%	88 18%	74 15%	100 20% abD	307 16%	220 14%	276 14%	83 24% A	83 13%	246 17% a	
51 2%	9 2%	10 2%	10 2%	15 3% e	7 1%	30 2%	22 1%	25 1%	7 2%	7 1%	21 1%	
1	-	1	-	-	-	-	-	-	-	-	-	
*	-	*	-	-	-	-	-	-	-	-	-	
2030 81%	414 83% e	410 82%	402 80%	411 82%	393 79%	1581 82%	1287 84%	1650 85% B	257 74%	529 85% B	1208 82%	

Birthday cake on your birthday Base: All Respondents

			Region											Seniority				Numbe	er of emp	loyees	
Significance Level: 90%	Total	London	South East	South West	East d	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI k	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0 a	1-9	10-49	50-249 d	250+
Significance Level: 95%		A	В	C	D	Ē	F	g G	H	i	J	K	Ĺ	A	В	C	A	В	C	D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	557 22%	152 27% BDGH	100 17%	44 23% b	21 16%	33 26% Bdh	50 28% BDGH	38 19%	13 15%	42 25% Bdh	15 19%	12 30% Bdh	37 22%	165 22%	209 22%	183 22%	35 18%	73 25% ae	99 24% a	124 27% AE	226 20%
To some extent	893 36%	209 37% fl	219 38% fL	71 37%	49 38%	47 37%	54 31%	71 36%	27 32%	57 34%	25 32%	13 33%	51 30%	249 34%	346 37%	298 36%	52 26%	99 33% a	169 41% AbE	196 43% ABE	377 33% A
Not at all	972 39%	176 31%	245 42% A	73 38%	52 41% A	46 37%	66 37%	80 41% A	40 48% A	66 39% a	35 44% A	14 35%	79 46% A	306 41%	351 38%	315 38%	98 49% BCD	115 39% D	138 33% d	126 28%	495 44% CD
Don't know	77 3%	22 4% E	13 2% e	5 3% e	6 5% E	-	6 3% E	8 4% E	4 5% E	3 2%	4 5% E	1 3% e	5 3% e	19 3%	23 2%	35 4% aB	15 8% BCDE	9 3%	10 2%	10 2%	33 3%
Not stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1450 58%	361 65% BDGHJL	319 55%	115 60% h	70 55%	80 63% bHjL	104 59% h	109 55%	40 48%	99 59% h	40 51%	25 63%	88 51%	414 56%	555 60%	481 58%	87 44%	172 58% A	268 64% AbE	320 70% ABcE	603 53% A



Q2. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office help you feel valued by your employer?

Birthday cake on your birthday Base: All Respondents

Significance Level: 90% Significance Level: 95% Total To a great extent To some extent Not at all Don't know Not stated

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
Total	a	b	Communications	d	e Legai	a	b b	a	b pisagiee	a	b pisagree	
	A	В	č	Ď	Ë	Ä	В	Ä	В	Ä	В	
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%	
557 22%	125 25% BE	97 19%	127 25% BE	112 22%	96 19%	431 22%	362 24%	479 25% B	47 14%	153 25%	320 22%	
893 36%	183 37%	177 35%	192 38%	172 34%	169 34%	696 36%	560 37%	721 37%	122 35%	254 41% B	524 36%	
972 39%	176 35%	203 41% aC	170 34%	197 39% c	226 45% ACd	743 39%	568 37%	708 36%	168 48% A	199 32%	593 40% A	
77 3%	16 3%	22 4% cE	11 2%	19 4% e	9 2%	48 3%	39 3%	43 2%	10 3%	13 2%	38 3%	
1 *	-	1	-	-	-	-	-	-	-	-	-	
1450 58%	308 62% BE	274 55%	319 64% BDE	284 57%	265 53%	1127 59%	922 60%	1200 62% B	169 49%	407 66% B	844 57%	



Net: At least to some extent

Canteen serving prepared hot and cold food Base: All Respondents

			Region											Seniority				Numbe	er of emp	oloyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI .	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	687 27%	176 31% Bh	142 25%	54 28%	32 25%	38 30%	58 33% Bh	52 26%	19 23%	42 25%	18 23%	13 33%	43 25%	207 28%	271 29% c	209 25%	42 21%	49 17%	89 21%	134 29% ABC	373 33% ABC
To some extent	973 39%	226 40% E	220 38% e	75 39% e	47 37%	37 29%	60 34%	83 42% E	37 44% E	61 36%	32 41%	20 50% Ef	75 44% Ef	273 37%	399 43% AC	301 36%	59 30%	88 30%	138 33%	205 45% ABC	483 43% ABC
Not at all	773 31%	139 25%	200 35% AK	58 30%	43 34% Ak	50 40% AcgKl	55 31% k	60 30% k	24 29%	62 37% AK	25 32%	7 18%	50 29%	242 33% B	244 26%	287 35% B	82 41% DE	144 49% aDE	178 43% DE	108 24%	261 23%
Don't know	66 3%	18 3% g	15 3%	6 3%	6 5% eG	1 1%	3 2%	2 1%	4 5% eG	3 2%	4 5% eG	-	4 2%	17 2%	15 2%	34 4% AB	17 9% CDE	15 5% cDE	11 3% e	9 2%	14 1%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1660 66%	402 72% BDEI	362 63%	129 67%	79 62%	75 60%	118 67%	135 69% e	56 67%	103 61%	50 63%	33 83% BcDEfghlJl	118 69%	480 65%	670 72% AC	510 61%	101 51%	137 46%	227 54% B	339 74% ABC	856 76% ABC



Q2. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office help you feel valued by your employer?

Canteen serving prepared hot and cold food Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	c	d	е	a	b	а	b	a	b
	Α	В	C	D	E	Α	В	Α	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
687 27%	166 33% cDE	143 29% E	139 28% e	124 25%	115 23%	549 29%	458 30%	606 31% B	52 15%	214 35% B	390 26%
973 39%	208 42%	193 39%	186 37%	200 40%	186 37%	759 40%	614 40%	757 39%	140 40%	266 43% B	557 38%
773 31%	117 23%	151 30% A	158 32% A	161 32% A	186 37% ABcd	566 30%	425 28%	549 28%	148 43% A	130 21%	499 34% A
66 3%	9 2%	12 2%	17 3%	15 3%	13 3%	44 2%	32 2%	39 2%	7 2%	9 1%	29 2%
1	-	1	-	-	-	-	-	-	-		-
1660 66%	374 75% BCDE	336 67% E	325 65%	324 65%	301 60%	1308 68%	1072 70%	1363 70% B	192 55%	480 78% B	947 64%





Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Summary table Base: All Respondents

Significance Level: 90% Significance Level: 95% Ergonomic office equipment, such as specialist chairs High quality coffee Canteen serving prepared hot and cold food Fresh fruit High quality tea Free Friday drinks Birthday cake on your birthday Snacks Vending machines

							Net: At
							least to
		To a great	To some		Don't		some
_	Total	extent	extent	Not at all	know	Not stated	extent
		*a	*b	*c	*d	*e	*f
		*A	*B	*C	*D	*E	*F
	2500	864	1040	337	49	210	1904
	100%	35%	42%	13%	2%	8%	76%
	2500	627	967	607	48	251	1594
	100%	25%	39%	24%	2%	10%	64%
	2500	560	949	555	40	396	1509
	100%	22%	38%	22%	2%	16%	60%
	2500	497	1043	539	50	371	1540
	100%	20%	42%	22%	2%	15%	62%
	100%	20%	42%	2270		15%	02%
	2500	472	997	709	52	270	1469
	100%	19%	40%	28%	2%	11%	59%
	2500	381	780	800	66	473	1161
	100%	15%	31%	32%	3%	19%	46%
	2500	328	756	927	69	420	1084
	100%	13%	30%	37%	3%	17%	43%
	2500	312	1073	744	54	317	1385
	100%	12%	43%	30%	2%	13%	55%
	2500	269	932	918	54	327	1201
	100%	11%	37%	37%	2%	13%	48%
	2500	172	522	1228	75	503	694
	100%	7%	21%	49%	3%	20%	28%
_							

Columns Tested: A,B,C,D,E,F

Games, such as table football



Fresh fruit

Base: All Respondents

			Region											Seniority				Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 95% Significance Level: 95%		a A	В	c C	d D	e E	f F	g G	h H	I 	J	k K	Ľ	a A	b B	c C	a A	В	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	497 20%	153 27% BCDGIJ	96 17%	28 15%	24 19%	30 24% bCGlj	45 25% BCGIJ	24 12%	16 19%	23 14%	11 14%	8 20%	39 23% bCGI	134 18%	201 22% a	162 19%	33 17%	51 17%	62 15%	131 29% ABCE	220 19% C
To some extent	1043 42%	233 42%	224 39%	84 44%	48 38%	49 39%	73 41%	88 45%	30 36%	76 45%	35 44%	21 53% bdh	82 48% Bdh	255 34%	406 44% A	382 46% A	87 44%	112 38%	182 44%	188 41%	474 42%
Not at all	539 22%	87 16%	146 25% AfL	43 22% A	36 28% AfL	35 28% AfL	33 19%	45 23% Al	18 21%	43 26% AL	18 23%	8 20%	27 16%	176 24% B	184 20%	179 22%	44 22%	88 30% aCDE	93 22% d	81 18%	233 21%
Don't know	50 2%	16 3% B	7 1%	3 2%	1 1%	1 1%	4 2%	6 3% b	2 2%	4 2%	3 4% b	-	3 2%	21 3% B	13 1%	16 2%	3 2%	5 2%	8 2%	5 1%	29 3% d
Not stated	371 15%	70 13%	104 18% AEfkl	35 18% aEk	19 15%	11 9%	22 12%	34 17% aE	18 21% AEfikl	22 13%	12 15%	3 8%	21 12%	154 21% BC	125 13%	92 11%	33 17% d	40 14%	72 17% D	51 11%	175 15% D
Net: At least to some extent	1540 62%	386 69% BCDGHIj	320 55%	112 58%	72 56%	79 63%	118 67% Bcdgh	112 57%	46 55%	99 59%	46 58%	29 73% Bcdgh I	121 70% BCDGHIj	389 53%	607 65% A	544 65% A	120 60%	163 55%	244 59%	319 70% ABCE	694 61% B



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Fresh fruit

Base: All Respondents

Significance Level: 90%
Significance Level: 95%
Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

				tant to offer ty coffee to nd guests	offer the cot	arrassed to ffee available e to external nd guests					
Total	HR			Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475
497 20%	121 24% BdE	94 19%	103 21% e	97 19%	82 16%	390 20%	325 21%	430 22% B	46 13%	167 27% B	279 19%
1043 42%	216 43% E	208 42%	219 44% E	215 43% e	185 37%	820 43%	672 44%	850 44% B	118 34%	279 45%	618 42%
539 22%	97 19%	110 22%	100 20%	98 20%	134 27% AbCD	411 21%	307 20%	381 20%	115 33% A	106 17%	347 24% A
50 2%	6 1%	13 3%	10 2%	13 3%	8 2%	34 2%	22 1%	25 1%	11 3% A	5 1%	20 1%
371 15%	60 12%	75 15%	68 14%	77 15%	91 18% AC	263 14%	203 13%	265 14%	57 16%	62 10%	211 14% A
1540 62%	337 67% BdE	302 60% E	322 64% E	312 62% E	267 53%	1210 63%	997 65%	1280 66% B	164 47%	446 72% B	897 61%



Snacks

Base: All Respondents

			Region												Seniority	1		Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	312 12%	91 16% bCdJL	72 12% cl	15 8%	13 10%	16 13%	27 15% CJL	26 13% cl	9 11%	19 11%	5 6%	6 15%	13 8%	94 13%	111 12%	107 13%	21 11%	26 9%	44 11%	92 20% ABCE	129 11%
To some extent	1073 43%	239 43%	236 41%	81 42%	60 47%	58 46%	73 41%	88 45%	34 40%	65 39%	32 41%	22 55% bi	85 49% Bl	292 39%	417 45% A	364 44% a	75 38%	117 40%	176 42%	200 44%	505 45% a
Not at all	744 30%	153 27%	180 31%	63 33%	36 28%	37 29%	50 28%	55 28%	25 30%	55 33%	28 35% k	8 20%	54 31%	218 29%	269 29%	257 31%	63 32% d	111 38% CDE	126 30% d	113 25%	331 29% d
Don't know	54 2%	14 3%	12 2%	4 2%	1 1%	1 1%	6 3%	3 2%	2 2%	5 3%	2 3%	1 3%	3 2%	23 3% C	19 2%	12 1%	3 2%	5 2%	5 1%	9 2%	32 3% c
Not stated	317 13%	62 11%	77 13%	30 16%	18 14%	14 11%	21 12%	25 13%	14 17%	24 14%	12 15%	3 8%	17 10%	113 15% bC	113 12%	91 11%	38 19% BDE	37 13%	66 16% DE	42 9%	134 12%
Net: At least to some extent	1385 55%	330 59% bCIJ	308 53%	96 50%	73 57%	74 59% j	100 56%	114 58% j	43 51%	84 50%	37 47%	28 70% BChIJ	98 57%	386 52%	528 57% a	471 57% a	96 48%	143 48%	220 53%	292 64% ABCE	634 56% AB



Snacks

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	I am embarrassed to offer the coffee availabl in my office to external visitors and guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree		
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B		
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529	1951 100%	347 100%	619 100%	1475		
312 12%	72 14% E	67 13% E	72 14% E	62 12% E	39 8%	256 13%	206 13%	265 14% B	31 9%	116 19% B	161 11%		
1073 43%	245 49% BDE	212 42% e	220 44% E	214 43% E	182 36%	826 43%	679 44%	891 46% B	114 33%	302 49% B	633 43%		
744 30%	130 26%	143 29%	133 27%	136 27%	202 40% ABCD	570 30%	449 29%	539 28%	145 42% A	133 21%	489 33% A		
54 2%	5 1%	11 2%	12 2% a	19 4% AE	7 1%	42 2%	31 2%	28 1%	12 3% A	14 2%	19 1%		
317 13%	48 10%	67 13% a	63 13%	69 14% A	70 14% A	224 12%	164 11%	228 12%	45 13%	54 9%	173 12% A		
1385 55%	317 63% BDE	279 56% E	292 58% E	276 55% E	221 44%	1082 56%	885 58%	1156 59% B	145 42%	418 68% B	794 54%		

Prepared by ComRes Fieldwork: April 2014



Free Friday drinks Base: All Respondents

							Region								Seniority	1	Number of employees				
Significance Level: 90%	Total	London a	South East	South West	East d	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial a	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0 a	1-9	10-49		250+ e
Significance Level: 95%		A A	В	C	D	Ē	F	g G	H	i	J	K	Ĺ	A	В	c C	A	В	C	d D	E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	381 15%	119 21% BCDGljl	80 14% i	20 10%	11 9%	22 17% cDI	31 18% CDI	27 14%	13 15%	15 9%	10 13%	7 18%	26 15% di	108 15%	150 16%	123 15%	25 13%	35 12%	59 14%	96 21% ABCE	166 15%
To some extent	780 31%	185 33% ch	169 29%	51 26%	45 35% ch	41 33%	54 31%	64 32%	20 24%	57 34%	22 28%	14 35%	58 34%	203 27%	305 33% A	272 33% A	43 22%	75 25%	145 35% AB	160 35% AB	357 32% AB
Not at all	800 32%	151 27%	190 33% A	67 35% A	44 34% a	44 35% a	56 32%	65 33%	24 29%	61 36% A	29 37% a	11 28%	58 34% a	227 31%	286 31%	287 35% b	77 39% CDE	134 45% CDE	117 28%	123 27%	349 31%
Don't know	66 3%	19 3% B	9 2%	4 2%	5 4% b	1 1%	4 2%	9 5% Be	5 6% BcEl	5 3%	1 1%	1 3%	3 2%	28 4% C	25 3%	13 2%	4 2%	2 1%	9 2%	12 3% b	39 3% B
Not stated	473 19%	85 15%	129 22% AEgl	51 26% AdEfGiL	23 18%	18 14%	32 18%	32 16%	22 26% AEgL	30 18%	17 22%	7 18%	27 16%	174 24% BC	163 18%	136 16%	51 26% BDe	50 17%	87 21% D	65 14%	220 19% D
Net: At least to some extent	1161 46%	304 54% BCDGHIJ	249 43%	71 37%	56 44%	63 50% C	85 48% C	91 46% c	33 39%	72 43%	32 41%	21 53% c	84 49% C	311 42%	455 49% A	395 48% A	68 34%	110 37%	204 49% AB	256 56% ABCE	523 46% AB



Free Friday drinks Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	I am embarrassed to offer the coffee available in my office to externa visitors and guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree		
	a	b B	c C	d	e E	a	b B	a	b B	a	b B		
2500 100%	A 500 100%	500	500 100%	D 500 100%	500	1918 100%	1529	A 1951 100%	347 100%	A 619 100%	1475		
381 15%	92 18% dE	78 16% e	80 16% e	72 14%	59 12%	307 16%	265 17%	333 17% B	34 10%	141 23% B	200 14%		
780 31%	154 31%	152 30%	158 32%	168 34%	148 30%	624 33%	506 33%	645 33% B	85 24%	238 38% B	438 30%		
800 32%	168 34% c	161 32%	142 28%	149 30%	180 36% CD	601 31%	458 30%	587 30%	149 43% A	159 26%	521 35% A		
66 3%	10 2%	16 3%	12 2%	15 3%	13 3%	49 3%	36 2%	39 2%	12 3% a	11 2%	30 2%		
473 19%	76 15%	93 19%	108 22% A	96 19% a	100 20% A	337 18%	264 17%	347 18%	67 19%	70 11%	286 19% A		
1161 46%	246 49% E	230 46%	238 48% E	240 48% E	207 41%	931 49%	771 50%	978 50% B	119 34%	379 61% B	638 43%		

Prepared by ComRes Fieldwork: April 2014

Net: At least to some extent



High quality coffee Base: All Respondents

		Region													Seniority	1	Number of employees				
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	627 25%	170 30% BCDGiJ	129 22%	37 19%	26 20%	37 29% bCdJ	50 28% CJ	43 22%	21 25%	39 23%	13 16%	12 30% j	50 29% bCdJ	147 20%	227 24% A	253 30% AB	54 27% e	87 29% cE	97 23%	151 33% CE	238 21%
To some extent	967 39%	202 36%	232 40%	83 43% af	50 39%	48 38%	60 34%	73 37%	29 35%	66 39%	34 43%	16 40%	74 43% f	261 35%	366 39% a	340 41% A	70 35%	108 36%	174 42%	177 39%	438 39%
Not at all	607 24%	126 23%	149 26%	44 23%	37 29% I	30 24%	42 24%	59 30% AiL	18 21%	37 22%	21 27%	10 25%	34 20%	218 29% BC	228 25% C	161 19%	45 23%	70 24%	98 24%	92 20%	302 27% D
Don't know	48 2%	16 3% bl	8 1%	5 3%	1 1%	3 2%	4 2%	3 2%	1 1%	5 3% I	1 1%	-	1 1%	16 2%	16 2%	16 2%	2 1%	3 1%	9 2%	8 2%	26 2%
Not stated	251 10%	45 8%	59 10%	24 12% ae	14 11%	8 6%	21 12%	19 10%	15 18% ABEgkL	21 13% ae	10 13%	2 5%	13 8%	98 13% BC	92 10% c	61 7%	29 15% bcD	28 9% d	39 9% d	28 6%	127 11% D
Net: At least to some extent	1594 64%	372 67% g	361 63%	120 62%	76 59%	85 67%	110 62%	116 59%	50 60%	105 63%	47 59%	28 70% B	124 72% BCDFGHiJ	408 55%	593 64% A	593 71% AB	124 62%	195 66% e	271 65% e	328 72% AbCE	676 60%



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

High quality coffee Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total
To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink coff	fee at work		tant to offer ty coffee to nd guests	I am embarrassed offer the coffee availa in my office to extern visitors and guests			
Total	HR	Technology /IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree		
Total	a	b	C	d	e	a	b	a	b	a	b		
	A	В	C	D	Ē	A	В	A	В	A	В		
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%		
627 25%	140 28% E	135 27% E	135 27% E	130 26% E	87 17%	598 31%	501 33%	582 30% B	33 10%	208 34% B	372 25%		
967 39%	182 36%	197 39%	196 39%	206 41%	186 37%	833 43%	686 45%	797 41% B	116 33%	250 40%	599 41%		
607 24%	123 25%	114 23%	103 21%	109 22%	158 32% ABCD	302 16%	223 15%	384 20%	149 43% A	96 16%	377 26% A		
48 2%	8 2%	9 2%	16 3% aE	9 2%	6 1%	32 2%	20 1%	19 1%	12 3% A	8 1%	20 1%		
251 10%	47 9%	45 9%	50 10%	46 9%	63 13% bd	153 8% b	99 6%	169 9%	37 11%	57 9%	107 7%		
1594 64%	322 64% E	332 66% E	331 66% E	336 67% E	273 55%	1431 75%	1187 78% A	1379 71% B	149 43%	458 74% B	971 66%		





High quality tea Base: All Respondents

		Region													Seniority		Number of employees				
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	472 19%	130 23% BCGJ	98 17%	28 15%	25 20% g	29 23% cGj	39 22% cGj	25 13%	17 20%	31 18%	10 13%	9 23%	31 18%	119 16%	180 19% a	173 21% A	36 18%	60 20%	81 19%	109 24% aE	186 16%
To some extent	997 40%	217 39%	244 42%	80 41%	49 38%	46 37%	68 38%	80 41%	30 36%	60 36%	33 42%	18 45%	72 42%	262 35%	387 42% A	348 42% A	66 33%	111 38%	181 43% A	200 44% Abe	439 39%
Not at all	709 28%	148 26%	156 27%	58 30%	40 31%	39 31%	45 25%	68 35% ABf	21 25%	52 31%	23 29%	9 23%	50 29%	241 33% BC	245 26%	223 27%	57 29%	91 31% CD	99 24%	109 24%	353 31% CD
Don't know	52 2%	18 3% B	8 1%	3 2%	2 2%	5 4% bj	5 3%	3 2%	1 1%	4 2%	-	1 3%	2 1%	17 2%	21 2%	14 2%	3 2%	3 1%	11 3%	9 2%	26 2%
Not stated	270 11%	46 8%	71 12% AE	24 12% aE	12 9%	7 6%	20 11% e	21 11%	15 18% AdEgl	21 13% aE	13 16% AE	3 8%	17 10%	101 14% BC	96 10%	73 9%	38 19% BCDE	31 10% D	45 11% D	29 6%	127 11% D
Net: At least to some extent	1469 59%	347 62% Gi	342 59%	108 56%	74 58%	75 60%	107 60%	105 53%	47 56%	91 54%	43 54%	27 68%	103 60%	381 51%	567 61% A	521 63% A	102 51%	171 58%	262 63% AE	309 68% ABE	625 55%



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

High quality tea Base: All Respondents

Significance Level: 90% Significance Level: 95%	
Total	

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	I am embarrassed to offer the coffee availab in my office to externa visitors and guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree		
	а	b	С	d	е	а	b	а	b	а	b		
	A	В	С	D	Е	A	В	A	В	A	В		
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%		
472 19%	121 24% bCDE	96 19% E	92 18% E	94 19% E	69 14%	398 21%	333 22%	426 22% B	32 9%	157 25% B	273 19%		
997 40%	182 36%	210 42% ae	228 46% ADE	193 39%	184 37%	781 41%	639 42%	825 42% B	110 32%	267 43%	596 40%		
709 28%	143 29% C	136 27% c	110 22%	148 30% C	172 34% ABC	517 27%	404 26%	492 25%	151 44% A	124 20%	457 31% A		
52 2%	6 1%	8 2%	15 3% A	15 3% A	8 2%	35 2%	25 2%	25 1%	10 3% A	12 2%	21 1%		
270 11%	48 10%	50 10%	55 11%	50 10%	67 13% abd	187 10%	128 8%	183 9%	44 13% a	59 10%	128 9%		
1469 59%	303 61% E	306 61% E	320 64% DE	287 57% E	253 51%	1179 61%	972 64%	1251 64% B	142 41%	424 68% B	869 59%		

Prepared by ComRes Fieldwork: April 2014



Games, such as table football Base: All Respondents

							Region								Seniority	1	Number of employees				
Significance Level: 90%	Total	London a	South East b	South West	East d	East Mid lands e	West Mid lands	North West	North East h	Humber side & York shire	Wales	NI k	Scot land	Non manag erial a	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0 a	1-9 b	10-49 c	50-249 d	250+ e
Significance Level: 95%		A	В	С	D	Е	F	Ğ	Н	1	j	K	L	A	В	С	A	В	С	D	E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	172 7%	60 11% BCDjL	22 4%	9 5%	5 4%	12 10% Bcdl	21 12% BCDiJL	14 7% b	5 6%	11 7%	3 4%	3 8%	7 4%	24 3%	67 7% A	81 10% Ab	9 5%	20 7%	30 7%	54 12% ABCE	59 5%
To some extent	522 21%	136 24% BCfh	98 17%	32 17%	29 23%	40 32% aBCFgHJL	32 18%	44 22% b	13 15%	40 24% Bc	15 19%	9 23%	34 20%	137 19%	210 23% A	175 21%	25 13%	46 16%	105 25% AB	105 23% AB	241 21% AB
Not at all	1228 49%	239 43%	315 55% AEg	96 50% a	66 52% a	53 42%	86 49%	92 47%	40 48%	81 48%	42 53% a	21 53%	97 56% AEg	359 49%	465 50%	404 49%	99 50%	168 57% CDe	178 43%	211 46%	572 51% C
Don't know	75 3%	18 3%	13 2%	10 5% Bfl	4 3%	3 2%	3 2%	7 4%	3 4%	2 1%	3 4%	2 5%	7 4% i	33 4% Bc	19 2%	23 3%	3 2%	4 1%	11 3%	13 3%	44 4% aB
Not stated	503 20%	106 19%	129 22% El	46 24% El	24 19%	18 14%	35 20%	40 20%	23 27% aEkL	34 20%	16 20%	5 13%	27 16%	187 25% BC	168 18%	148 18%	64 32% BCDE	58 20%	93 22% D	73 16%	215 19%
Net: At least to some extent	694 28%	196 35% BCdHJL	120 21%	41 21%	34 27%	52 41% BCDFGHiJL	53 30% Bc	58 29% Bc	18 21%	51 30% BC	18 23%	12 30%	41 24%	161 22%	277 30% A	256 31% A	34 17%	66 22%	135 32% ABE	159 35% ABE	300 27% A



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Games, such as table football Base: All Respondents

Significance Level: 90% Significance Level: 95% Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd quests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
Total	a	b	С	d	e	a	b	a	b	a	b
	A	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
172 7%	43 9% DE	37 7% de	45 9% DE	24 5%	23 5%	145 8%	118 8%	147 8%	22 6%	82 13% B	81 5%
522 21%	115 23% E	121 24% E	106 21% E	100 20%	80 16%	412 21%	331 22%	422 22%	67 19%	191 31% B	271 18%
1228 49%	246 49%	230 46%	224 45%	252 50% c	276 55% aBC	947 49%	756 49%	961 49%	179 52%	248 40%	790 54% A
75 3%	12 2%	21 4%	15 3%	14 3%	13 3%	55 3%	41 3%	47 2%	11 3%	17 3%	32 2%
503 20%	84 17%	91 18%	110 22% A	110 22% A	108 22% a	359 19%	283 19%	374 19%	68 20%	81 13%	301 20% A
694 28%	158 32% DE	158 32% DE	151 30% dE	124 25%	103 21%	557 29%	449 29%	569 29%	89 26%	273 44% B	352 24%



Perceptions of Coffee in the Workplace Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Vending machines Base: All Respondents

			Region								Seniority	,		Numb	er of emp	loyees					
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	L	a A	b B	Оо	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	269 11%	92 16% BCdEfGIJ	55 10% C	6 3%	13 10% C	10 8% c	20 11% C	17 9% C	12 14% Ci	12 7% c	6 8%	4 10% c	22 13% Ci	74 10%	108 12%	87 10%	13 7%	16 5%	36 9%	71 16% ABCE	133 12% ABc
To some extent	932 37%	185 33%	199 34%	80 41% Ab	48 38%	51 40%	71 40% a	81 41% Ab	32 38%	66 39%	33 42%	17 43%	69 40% a	258 35%	408 44% AC	266 32%	46 23%	84 28%	133 32% A	169 37% AB	500 44% ABCD
Not at all	918 37%	197 35%	232 40% ag	75 39%	48 38%	52 41%	59 33%	64 32%	26 31%	61 36%	29 37%	12 30%	63 37%	277 37% B	303 33%	338 41% B	86 43% DE	141 48% CDE	151 36%	157 34%	383 34%
Don't know	54 2%	15 3%	8 1%	4 2%	2 2%	4 3%	3 2%	8 4% Bh	-	4 2%	2 3%	1 3%	3 2%	24 3% B	11 1%	19 2% b	3 2%	2 1%	12 3% B	10 2%	27 2% b
Not stated	327 13%	70 13% e	83 14% El	28 15% El	17 13%	9 7%	24 14% e	27 14% e	14 17% El	25 15% El	9 11%	6 15%	15 9%	107 14% B	99 11%	121 15% B	52 26% BDE	53 18% DE	85 20% DE	49 11% e	88 8%
Net: At least to some extent	1201 48%	277 50% b	254 44%	86 45%	61 48%	61 48%	91 51% b	98 50%	44 52%	78 46%	39 49%	21 53%	91 53% B	332 45%	516 56% AC	353 42%	59 30%	100 34%	169 41% Ab	240 53% ABC	633 56% ABC



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Vending machines Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent

Don't know

Not stated

Not at all

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the cot	arrassed to fee available e to external nd guests
Total	HR	Technology	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
	A	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
269 11%	66 13% E	58 12% E	53 11% E	58 12% E	34 7%	230 12%	203 13%	230 12% b	29 8%	116 19% B	129 9%
932 37%	207 41% CE	198 40% CE	162 32%	205 41% CE	160 32%	727 38%	586 38%	756 39% B	105 30%	267 43% B	524 36%
918 37%	168 34%	178 36%	187 37%	163 33%	222 44% ABCD	688 36%	540 35%	696 36%	163 47% A	185 30%	592 40% A
54 2%	10 2%	8 2%	14 3%	13 3%	9 2%	41 2%	26 2%	27 1%	12 3% A	10 2%	24 2%
327 13%	49 10%	58 12%	84 17% ABD	61 12%	75 15% A	232 12%	174 11%	242 12%	38 11%	41 7%	206 14% A
1201 48%	273 55% CE	256 51% CE	215 43%	263 53% CE	194 39%	957 50%	789 52%	986 51% B	134 39%	383 62% B	653 44%



Perceptions of Coffee in the Workplace Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Ergonomic office equipment, such as specialist chairs Base: All Respondents

		Regi					gion							Seniority	,		Numb	er of emp	loyees		
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	L L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	864 35%	207 37% I	203 35% i	68 35%	39 30%	48 38% i	63 36%	65 33%	24 29%	46 27%	26 33%	13 33%	62 36% i	243 33%	323 35%	298 36%	52 26%	95 32%	130 31%	162 36% A	425 38% AbC
To some extent	1040 42%	242 43%	227 39%	79 41%	57 45%	50 40%	66 37%	81 41%	41 49% bf	78 46% f	29 37%	21 53% f	69 40%	300 41%	406 44%	334 40%	73 37%	120 41%	177 42%	206 45% A	464 41%
Not at all	337 13%	64 11%	78 14%	24 12%	18 14%	20 16%	27 15%	28 14%	12 14%	24 14%	13 16%	3 8%	26 15%	102 14%	118 13%	117 14%	35 18% E	49 17% E	57 14%	58 13%	138 12%
Don't know	49 2%	13 2%	8 1%	5 3%	2 2%	3 2%	3 2%	5 3%	1 1%	4 2%	-	2 5% bJ	3 2%	21 3% C	17 2%	11 1%	2 1%	6 2%	7 2%	6 1%	28 2%
Not stated	210 8%	33 6%	61 11% AE	17 9% e	12 9% e	5 4%	18 10% aE	18 9% e	6 7%	16 10% e	11 14% AEkl	1 3%	12 7%	74 10% B	65 7%	71 9%	38 19% BCDE	26 9% d	46 11% DE	24 5%	76 7%
Net: At least to some extent	1904 76%	449 80% BFgiJ	430 75%	147 76%	96 75%	98 78%	129 73%	146 74%	65 77%	124 74%	55 70%	34 85% j	131 76%	543 73%	729 78% A	632 76%	125 63%	215 73% A	307 74% A	368 81% ABC	889 79% ABC



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Ergonomic office equipment, such as specialist chairs Base: All Respondents

Significance Level: 90% Significance Level: 95% Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work	It is import good quali visitors a	tant to offer ty coffee to nd quests	offer the cof	arrassed to ffee available to external nd quests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
864 35%	202 40% bCDe	172 34%	160 32%	156 31%	174 35%	662 35%	537 35%	741 38% B	90 26%	256 41% B	511 35%
1040 42%	196 39%	215 43%	209 42%	219 44%	201 40%	810 42%	668 44%	825 42%	131 38%	240 39%	645 44% A
337 13%	65 13%	68 14%	63 13%	69 14%	72 14%	270 14%	200 13%	215 11%	85 24% A	72 12%	198 13%
49 2%	4 1%	8 2%	12 2% A	14 3% A	11 2% a	37 2%	27 2%	26 1%	8 2%	11 2%	18 1%
210 8%	33 7%	37 7%	56 11% AB	42 8%	42 8%	139 7%	97 6%	144 7%	33 10%	40 6%	103 7%
1904 76%	398 80% Cde	387 77%	369 74%	375 75%	375 75%	1472 77%	1205 79%	1566 80% B	221 64%	496 80%	1156 78%





Perceptions of Coffee in the Workplace
Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Birthday cake on your birthday Base: All Respondents

			Region											Seniority	,		Numbe	er of emp	loyees		
Significance Level: 90%	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East h	Humber side & York shire	Wales	NI k	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0 a	1-9	10-49	50-249 d	250+ e
Significance Level: 95%		A	В	C	D	Ē	F	g G	H	i	J	K	Ĺ	A	В	Č	A	В	Č	D	Ē
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	328 13%	105 19% BCDGhiJL	54 9%	20 10%	12 9%	21 17% BdgJ	35 20% BCDGhiJI	20 10%	9 11%	21 13% j	4 5%	6 15% j	21 12% j	89 12%	116 12%	123 15%	17 9%	35 12%	59 14% A	85 19% ABcE	132 12%
To some extent	756 30%	164 29%	165 29%	51 26%	45 35% c	45 36% c	49 28%	73 37% ABCf	24 29%	49 29%	25 32%	15 38%	51 30%	197 27%	302 33% A	257 31% a	52 26%	94 32%	144 35% AE	160 35% AE	306 27%
Not at all	927 37%	194 35%	227 39%	74 38%	48 38%	44 35%	58 33%	66 34%	31 37%	65 39%	33 42%	13 33%	74 43% AFg	268 36%	341 37%	318 38%	76 38% d	124 42% CD	133 32%	141 31%	453 40% CD
Don't know	69 3%	18 3%	14 2%	5 3%	2 2%	4 3%	4 2%	8 4%	1 1%	6 4%	1 1%	1 3%	5 3%	24 3%	23 2%	22 3%	5 3%	4 1%	12 3%	15 3% b	33 3%
Not stated	420 17%	78 14%	117 20% AEL	43 22% AEgL	21 16%	12 10%	31 18% e	30 15%	19 23% AEL	27 16%	16 20% El	5 13%	21 12%	162 22% BC	147 16%	111 13%	50 25% BCDE	39 13%	69 17% d	55 12%	207 18% BD
Net: At least to some extent	1084 43%	269 48% BCj	219 38%	71 37%	57 45%	66 52% BChiJI	84 47% BC	93 47% BC	33 39%	70 42%	29 37%	21 53% bc	72 42%	286 39%	418 45% A	380 46% A	69 35%	129 44% A	203 49% AE	245 54% ABE	438 39%



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Birthday cake on your birthday Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink coff	fee at work		tant to offer ty coffee to	offer the col	arrassed to ffee available e to external nd quests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
328 13%	84 17% BDE	54 11%	77 15% BD	53 11%	60 12%	273 14%	224 15%	282 14% B	28 8%	122 20% B	166 11%
756 30%	152 30%	142 28%	162 32% e	165 33% E	135 27%	585 31%	476 31%	619 32% B	89 26%	225 36% B	437 30%
927 37%	185 37% c	202 40% Cd	160 32%	176 35%	204 41% Cd	705 37%	556 36%	701 36%	158 46% A	193 31%	593 40% A
69 3%	13 3%	18 4% e	12 2%	17 3%	9 2%	54 3%	40 3%	43 2%	10 3%	14 2%	33 2%
420 17%	66 13%	84 17%	89 18% A	89 18% A	92 18% A	301 16%	233 15%	306 16%	62 18%	65 11%	246 17% A
1084 43%	236 47% BE	196 39%	239 48% BE	218 44%	195 39%	858 45%	700 46%	901 46% B	117 34%	347 56% B	603 41%





Perceptions of Coffee in the Workplace Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Canteen serving prepared hot and cold food Base: All Respondents

		Region Seniority			,		Numbe	er of emp	loyees												
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	lumber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	560 22%	156 28% BCgIJL	120 21%	39 20%	29 23%	27 21%	43 24%	41 21%	17 20%	31 18%	12 15%	14 35% BCeghl	31 18%	166 22%	231 25%	163 20%	36 18%	35 12%	64 15%	130 29%	295 26%
To some extent	949 38%	211 38%	216 37%	71 37%	41 32%	48 38%	66 37%	76 39%	27 32%	63 38%	28 35%	JL 18 45% A	84 49% BCDe FGHI	243 33%	C 392 42%	314 38%	b 56 28%	91 31%	140 34%	ABC 176 39%	486 43%
Not at all	555 22%	92 16%	137 24% A	41 21%	36 28% Afk	37 29% AcFk	34 19%	48 24% A	20 24% a	44 26% A	23 29% Afk	6 15%	37 22%	175 24% B	Ac 170 18%	A 210 25% B	52 26% DE	106 36% ACDE	112 27% DE	AB 80 18%	ABC 205 18%
Don't know	40 2%	12 2% b	5 1%	4 2%	4 3% B	1 1%	3 2%	2 1%	2 2%	2 1%	1 1%	-	4 2%	17 2%	12 1%	11 1%	4 2%	2 1%	9 2%	5 1%	20 2%
Not stated	396 16%	88 16% kL	99 17% eKL	38 20% EKL	18 14%	13 10%	31 18% eKL	30 15% kl	18 21% EKL	28 17% kL	15 19% eKL	2 5%	16 9%	139 19% B	124 13%	133 16%	52 26% DE	62 21% DE	92 22% DE	65 14% e	125 11%
Net: At least to some extent	1509 60%	367 66% BCDHIJ	336 58%	110 57%	70 55%	75 60%	109 62%	117 59%	44 52%	94 56%	40 51%	32 80% aBCDE FGHI	115 67%	409 55%	623 67%	477 57%	92 46%	126 43%	204 49%	306 67%	781 69%
Onlywood Toolands A D C D C C C L L L L L L A C													DHIJ		AC	-			b	ABC	ABC



Q3. Below is a list of benefits you may or may not have in your office. To what extent, if at all, would the availability of each of the following in your office improve your daily work life?

Canteen serving prepared hot and cold food Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

To a great extent

To some extent

Not at all

Don't know

Not stated

Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the co	arrassed to fee available e to external nd guests
Total	HR	Technology	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
Total	a	b	C	d	e	a	b	a	b	a	b
	A	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
560 22%	133 27% cDE	128 26% DE	107 21%	98 20%	94 19%	442 23%	367 24%	488 25% B	53 15%	179 29% B	328 22%
949 38%	202 40% e	195 39%	178 36%	199 40%	175 35%	748 39%	606 40%	759 39% B	114 33%	274 44% B	530 36%
555 22%	107 21%	105 21%	103 21%	114 23%	126 25% c	422 22%	323 21%	398 20%	116 33% A	106 17%	359 24% A
40 2%	3 1%	4 1%	13 3% AB	11 2% Ab	9 2% a	28 1%	17 1%	15 1%	12 3% A	4 1%	17 1%
396 16%	55 11%	68 14%	99 20% ABd	78 16% A	96 19% AB	278 14%	216 14%	291 15%	52 15%	56 9%	241 16% A
1509 60%	335 67% CDE	323 65% CdE	285 57%	297 59% e	269 54%	1190 62%	973 64%	1247 64% B	167 48%	453 73% B	858 58%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Summary tableBase: All Respondents

Significance Level: 90% Significance Level: 95% Ergonomic office equipment, such as specialist chairs Canteen serving prepared hot and cold food High quality coffee Fresh fruit Free Friday drinks High quality tea Birthday cake on your birthday Snacks Vending machines

						Net: At
	T	T		D !!		least to
Total	To a great	To some	Not at all	Don't	Not stated	some
Total	extent *a	extent *b	Not at all *c	know *d	Not stated	extent *f
	l	*B	*C	*D	*e *E	*F
	*A	В		''ل	E	"F
2500	865	1057	506	71	1	1922
100%	35%	42%	20%	3%	*	77%
2500	697	1066	654	82	1	1763
100%	28%	43%	26%	3%	*	71%
2500	624	1004	794	77	1	1628
100%	25%	40%	32%	3%	*	65%
2500	577	1155	684	83	1	1732
100%	23%	46%	27%	3%	*	69%
2500	563	940	898	98	1	1503
100%	23%	38%	36%	4%	*	60%
				4 /0		
2500	502	1011	909	77	1	1513
100%	20%	40%	36%	3%	*	61%
2500	442	932	1039	86	1	1374
100%	18%	37%	42%	3%	*	55%
2500	413	1109	892	85	1	1522
100%	17%	44%	36%	3%		61%
2500	331	925	1162	81	1	1256
100%	13%	37%	46%	3%	*	50%
2500	274	693	1430	102	1	967
100%	11%	28%	57%	4%	*	39%
10070	1170	2070	01 /0	-170		0070

Prepared by ComRes Fieldwork: April 2014

Games, such as table football

Columns Tested: A.B.C.D.E.F



Perceptions of Coffee in the Workplace Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Fresh fruit

Base: All Respondents

							ı	Region							Seniority	У		Numbe	r of emp	oloyees	
			South	South		East Mid	West Mid	North	North	Humber side & York			Scot	Non manag	Junior/ middle manag	Senior Mng/ Direc -tor/					
	Total	London	East	West	East	lands	lands	West	East	shire	Wales	NI	land	erial	ement	Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	577 23%	161 29% BCdGL	109 19%	39 20%	26 20%	36 29% BcG	45 25% bg	36 18%	20 24%	43 26% bg	17 22%	9 23%	36 21%	156 21%	233 25% a	188 23%	29 15%	48 16%	105 25% AB	146 32% ABCE	249 22% AB
To some extent	1155 46%	255 46% h	275 48% Hi	91 47% h	60 47% h	59 47% h	78 44%	97 49% Hi	29 35%	67 40%	44 56% afHII	24 60% afHII	76 44%	339 46%	424 46%	392 47%	84 42%	134 45%	175 42%	220 48% c	542 48% C
Not at all	684 27%	120 21%	176 31% AeJk	58 30% AJ	36 28% j	29 23%	43 24%	60 30% AJk	31 37% AEFJK	53 32% AJk	14 18%	7 18%	57 33% AefJk	218 29%	250 27%	216 26%	70 35% DE	104 35% cDE	120 29% D	80 18%	310 27% D
Don't know	83 3%	23 4%	17 3%	5 3%	6 5%	2 2%	10 6% begl	4 2%	4 5%	5 3%	4 5%	-	3 2%	26 4%	22 2%	35 4% B	17 9% BCDE	10 3%	16 4%	10 2%	30 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1	-	-	-	-	1 * e	-	-
Net: At least to some extent	1732 69%	416 74% BcdgHIL	384 67%	130 67%	86 67%	95 75% bHil	123 69% h	133 68%	49 58%	110 65%	61 77% bHil	33 83% BcdfgHIL	112 65%	495 67%	657 71% a	580 70%	113 57%	182 61%	280 67% A	366 80% ABCE	791 70% AB



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Fresh fruit

Base: All Respondents

Significance Level: 90% Significance Level: 95% To a great extent To some extent Not at all Don't know Not stated Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink coff	ee at work		tant to offer ty coffee to nd guests	offer the col	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
	A	В	С	D	Е	A	В	A	В	_ A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
577 23%	140 28% BCE	110 22%	105 21%	121 24%	101 20%	464 24%	387 25%	497 25% B	52 15%	212 34% B	304 21%
1155 46%	229 46%	243 49% d	249 50% DE	216 43%	218 44%	894 47%	726 47%	953 49% B	135 39%	297 48%	687 47%
684 27%	121 24%	128 26%	127 25%	142 28%	166 33% ABC	499 26%	376 25%	459 24%	147 42% A	100 16%	448 30% A
83 3%	10 2%	18 4%	19 4% a	21 4% A	15 3%	61 3%	40 3%	42 2%	13 4% a	10 2%	36 2%
1 *	-	1	-	-	-	-	-	-	-	-	-
1732 69%	369 74% DE	353 71% E	354 71% E	337 67%	319 64%	1358 71%	1113 73%	1450 74% B	187 54%	509 82% B	991 67%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Snacks

Base: All Respondents

								Region							Seniority			Numb	er of em	ployees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90%	7.5101	а	b	С	d	е	f	g	h	i	j	k	I	а	b	С	a	b	C	d	(
ignificance Level: 95%		A	В	С	D	Ε	F	G	Н	1	J	K	L	A	В	С	A	В	С	D	E
otal	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200	296 100%	417 100%	456 100%	113
Fo a great extent	413	118 21% BCDGjL	84 15%	21 11%	15 12%	23 18% c	33 19% C	25 13%	17 20% Cd	37 22% BCDGjl	100% 10 13%	6 15%	24 14%	100% 107 14%	159 17%	100% 147 18% a	24 12%	35 12%	75 18% aB	113	166
o some extent	1109 44%	248 44%	257 45%	91 47% hi	54 42%	55 44%	75 42%	99 50% HII	30 36%	63 38%	40 51% hi	26 65% ABCDEFgHI L	71 41%	329 44%	426 46%	354 43%	73 37%	126 43%	180 43%	205 45% A	525 6 46 A
ot at all	892 36%	172 31%	218 38% AK	75 39% AK	51 40% AK	47 37% K	58 33%	70 36% k	32 38% K	63 38% K	25 32%	8 20%	73 42% AfK	276 37%	320 34%	296 36%	86 43% CDe	125 42% CDe	144 35% D	129	408
on't know	85 3%	21 4% e	18 3%	6 3%	8 6% bEGI	1 1%	10 6% EG	3 2%	5 6% EG	5 3%	4 5% eg	-	4 2%	27 4%	24 3%	34 4% b	17 9% BCDE	10 3%	17 4% d	9 2%	3
ot stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	
et: At least to some extent	1522 61%	366 65% BcDhL	341 59%	112 58%	69 54%	78 62%	108 61%	124 63%	47 56%	100 60%	50 63%	32 80% aBCDEFGHIj	95 55%	436 59%	585 63%	501 60%	97 49%	161 54%	255 61%		
												1			а		1		Ab	ABCE	Α



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Snacks

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd quests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology /IT	Creative/ Communications	Financial	Logol	Total	Coffee available in the working day in the office				
Total	а	b	Communications	d	Legal e	a	b b	Agree a	Disagree b	Agree	Disagree b
	A A	В	C	u D	E	l A	В	A A	В	A A	В
2500 100%	500 100%	500	500 100%	500 100%	500 100%	1918 100%	1529	1951 100%	347 100%	619 100%	1475 100%
413 17%	103 21% BDE	78 16%	85 17%	79 16%	68 14%	338 18%	289 19%	365 19% B	30 9%	173 28% B	204 14%
1109 44%	232 46% E	235 47% E	224 45% e	220 44%	198 40%	861 45%	703 46%	904 46% B	134 39%	298 48% b	648 44%
892 36%	150 30%	172 34%	170 34%	180 36% A	220 44% ABCD	659 34%	500 33%	640 33%	167 48% A	135 22%	589 40% A
85 3%	15 3%	14 3%	21 4%	21 4%	14 3%	60 3%	37 2%	42 2%	16 5% A	13 2%	34 2%
1 *	-	1	-	-	-		-		-		-
1522 61%	335 67% cDE	313 63% E	309 62% E	299 60% E	266 53%	1199 63%	992 65%	1269 65% B	164 47%	471 76% B	852 58%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Free Friday drinks Base: All Respondents

							Regio	n							Seniority	/		Numbe	er of emp	loyees	
	Tabel		South	South	F		West Mid	North	North	Humber side & York	M/slss	A.I.	Scot	Non manag	Junior/ middle manag	Senior Mng/ Direc -tor /		4.0	40.40	50.040	050
Significance Level: 90% Significance Level: 95%	Total	London a A	East b B	West C	East d D	lands e E	lands f F	West g G	East h H	shire i I	Wales j J	NI k K	land I L	erial a A	ement b B	Owner c C	0 a A	1-9 b B	10-49 c C	50-249 d D	250+ e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	563 23%	158 28% BDGL	105 18%	44 23%	20 16%	34 27% BDI	40 23%	39 20%	22 26% bd	45 27% BDI	18 23%	7 18%	31 18%	174 24%	211 23%	178 21%	34 17%	41 14%	88 21% B	133 29% ABCE	267 24% AB
To some extent	940 38%	231 41% cHI	223 39% I	66 34%	48 38% i	46 37% i	66 37% I	75 38% I	25 30%	45 27%	31 39% I	20 50% cHI	64 37% I	261 35%	371 40% a	308 37%	52 26%	105 35% A	175 42% Ab	183 40% A	425 38% A
Not at all	898 36%	142 25%	230 40% Af	77 40% A	52 41% A	43 34% A	57 32% a	80 41% Af	32 38% A	74 44% AeFj	25 32%	13 33%	73 42% AF	273 37%	320 34%	305 37%	96 48% CDE	135 46% CDE	133 32%	128 28%	406 36% D
Don't know	98 4%	28 5% G	19 3%	6 3%	8 6% Gil	3 2%	13 7% BceGlkL	3 2%	5 6% G	4 2%	5 6% G	-	4 2%	31 4%	27 3%	40 5% B	18 9% bCDE	15 5% de	20 5% de	12 3%	33 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1503 60%	389 70% BCDFGHIL	328 57%	110 57%	68 53%	80 63% di	106 60%	114 58%	47 56%	90 54%	49 62%	27 68%	95 55%	435 59%	582 63% c	486 58%	86 43%	146 49%	263 63% AB	316 69% ABcE	692 61% AB



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Free Friday drinks Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work	good quali	tant to offer ity coffee to nd guests	offer the col	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
2500 100%	500 100%	B 500 100%	C 500 100%	D 500 100%	500 100%	A 1918 100%	B 1529 100%	A 1951 100%	B 347 100%	619 100%	B 1475 100%
563 23%	135 27% BdE	101 20%	123 25% bE	112 22%	92 18%	432 23%	365 24%	484 25% B	55 16%	204 33% B	291 20%
940 38%	170 34%	197 39% a	203 41% A	191 38%	179 36%	745 39%	604 40%	774 40% B	113 33%	255 41%	552 37%
898 36%	180 36% C	180 36% C	148 30%	177 35% c	213 43% ABCD	671 35%	515 34%	642 33%	162 47% A	145 23%	590 40% A
98 4%	15 3%	21 4%	26 5% a	20 4%	16 3%	70 4%	45 3%	51 3%	17 5% A	15 2%	42 3%
1 *	-	1	-	-	-	-	-	-	-	-	-
1503 60%	305 61% E	298 60% e	326 65% bE	303 61% E	271 54%	1177 61%	969 63%	1258 64% B	168 48%	459 74% B	843 57%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

High quality coffee Base: All Respondents

							Reg	ion							Seniority	1		Numb	er of em	ployees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI.	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	I	J	k K	L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	624 25%	164 29% BCDg	120 21%	37 19%	23 18%	40 32% BCDg	52 29% BCD	44 22%	25 30% bcD	46 27% bcd	19 24%	10 25%	44 26%	146 20%	229 25% A	249 30% AB	54 27% e	76 26% e	102 24%	156 34% aBCE	236 21%
To some extent	1004 40%	213 38%	239 41% h	88 46% afHi	59 46% afHi	55 44% h	64 36%	79 40%	26 31%	60 36%	37 47% Hi	17 43%	67 39%	291 39%	375 40%	338 41%	74 37%	110 37%	179 43%	180 39%	461 41%
Not at all	794 32%	162 29%	203 35% AEJ	63 33% ej	41 32%	29 23%	51 29%	71 36% aEJ	30 36% EJ	55 33% ej	17 22%	13 33%	59 34% EJ	277 37% bC	306 33% C	211 25%	57 29%	102 34% cD	117 28%	112 25%	406 36% ACD
Don't know	77 3%	20 4%	15 3%	5 3%	5 4%	2 2%	9 5% bgL	3 2%	3 4%	7 4% I	6 8% aBcEGkL	-	2 1%	25 3% b	19 2%	33 4% B	15 8% BDE	8 3%	18 4% De	8 2%	28 2%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1628 65%	377 67% b	359 62%	125 65%	82 64%	95 75% aBCdfGHIL	116 66%	123 62%	51 61%	106 63%	56 71%	27 68%	111 65%	437 59%	604 65% A	587 71% AB	128 64%	186 63%	281 67% E	336 74% ABCE	697 62%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

High quality coffee Base: All Respondents

Significance Level: 90%
Significance Level: 95%
Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested:	A,B,C,D,E -	· A,B - A,B - A,B
-----------------	-------------	-------------------

			Sector			Drink cof	fee at work	good quali	tant to offer ity coffee to nd guests			
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
	а	b	С	d	е	а	b	а	b	а	b	
	A	В	С	D	E	A	В	A	В	A	В	
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%	
624 25%	150 30% cdE	130 26% E	123 25% E	124 25% E	97 19%	576 30%	484 32%	575 29% B	38 11%	239 39% B	343 23%	
1004 40%	195 39%	208 42% e	221 44% aE	202 40%	178 36%	818 43%	654 43%	832 43% B	113 33%	267 43%	592 40%	
794 32%	141 28%	145 29%	138 28%	157 31%	213 43% ABCD	475 25%	360 24%	508 26%	184 53% A	103 17%	511 35% A	
77 3%	14 3%	16 3%	18 4%	17 3%	12 2%	49 3%	31 2%	36 2%	12 3% a	10 2%	29 2%	
1 *		1		-	-		-		-		-	
1628 65%	345 69% E	338 68% E	344 69% E	326 65% E	275 55%	1394 73%	1138 74%	1407 72% B	151 44%	506 82% B	935 63%	



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

High quality tea Base: All Respondents

		Region												Seniority		Number of employees					
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90%		а	b	С	d	е	f	g	h	i	j	k	ı	а	b	С	а	b	С	d	е
Significance Level: 95%		A	В	С	D	Е	F	Ğ	Н	1	Ĵ	K	L	A	В	С	Α	В	С	D	E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	502 20%	124 22% CD	107 19%	29 15%	16 13%	33 26% bCDgl	45 25% BCDgl	34 17%	23 27% bCDgjl	38 23% cD	13 16%	9 23%	31 18%	127 17%	185 20%	190 23% A	31 16%	57 19%	95 23% AE	125 27% ABE	194 17%
To some extent	1011 40%	231 41% F	227 39%	89 46% bFil	58 45% F	49 39%	58 33%	81 41% f	30 36%	63 38%	38 48% Fl	24 60% ABEFGHIL	63 37%	272 37%	385 41% a	354 43% A	83 42%	112 38%	168 40%	194 43%	454 40%
Not at all	909 36%	184 33% K	226 39% AK	69 36% K	49 38% K	41 33% k	66 37% K	78 40% aK	28 33% k	61 36% K	24 30%	7 18%	76 44% AEhJK	316 43% BC	338 36% C	255 31%	69 35%	119 40% cD	139 33%	131 29%	451 40% CD
Don't know	77 3%	20 4%	17 3%	6 3%	5 4%	3 2%	7 4%	4 2%	3 4%	6 4%	4 5% I	-	2 1%	24 3%	21 2%	32 4% b	17 9% BCDE	8 3%	14 3% D	6 1%	32 3% d
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1513 61%	355 64% bL	334 58%	118 61%	74 58%	82 65% I	103 58%	115 58%	53 63%	101 60%	51 65%	33 83% ABCDEFGH .I	94 55%	399 54%	570 61%	544 65%	114 57%	169 57%	263 63%	319 70%	648 57%
Columna Tastad: A B C D E E C H I I K I A B (JL			Α	Ab	_		E	ABCE	



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

High quality tea Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to	offer the cof	arrassed to fee available to external nd guests
Total	LID	Technology / IT	Creative/	Figure 1	Land	Tatal	Coffee available in the working day in the				
Total	HR	/11b	Communications	Financial d	Legal	Total	office b	Agree	Disagree b	Agree	Disagree b
	a A	В	c C	a D	e E	a A	b B	a A	В	a A	В
2500 100%	500 100%	500	500 100%	500 100%	500 100%	1918 100%	1529	1951 100%	347 100%	619 100%	1475 100%
502 20%	121 24% cdE	108 22% E	96 19%	98 20%	79 16%	431 22%	358 23%	448 23% B	41 12%	200 32% B	266 18%
1011 40%	205 41% e	211 42% E	226 45% DE	191 38%	178 36%	797 42%	642 42%	834 43% B	115 33%	275 44% b	591 40%
909 36%	162 32%	166 33%	163 33%	191 38% abc	227 45% ABCD	638 33%	496 32%	630 32%	177 51% A	134 22%	589 40% A
77 3%	12 2%	14 3%	15 3%	20 4%	16 3%	52 3%	33 2%	39 2%	14 4% A	10 2%	29 2%
1	-	1	-	-	-	-	-	-	-	-	-
*	-	*	-	-	-	-	-	-	-	-	-
1513 61%	326 65% DE	319 64% dE	322 64% DE	289 58% E	257 51%	1228 64%	1000 65%	1282 66% B	156 45%	475 77% B	857 58%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Games, such as table football Base: All Respondents

		Region													Seniority			Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	274 11%	84 15% BCDGL	46 8%	16 8%	10 8%	16 13% b E	29 16% BCDGL	17 9%	12 14% b	19 11%	7 9%	3 8%	15 9%	60 8%	110 12% A	104 13% A	15 8%	21 7%	52 12% aB	71 16% ABE	115 10%
To some extent	693 28%	180 32% BFiL	134 23%	58 30% bL	34 27%	45 36% BFIL	42 24%	62 31% BfL	24 29%	42 25%	20 25%	16 40% BFiL	36 21%	197 27%	282 30% aC	214 26%	37 19%	62 21%	121 29% AB	143 31% AB	330 29% AB
Not at all	1430 57%	267 48%	371 64% AcEFH	110 57% A	78 61% Ae	63 50%	95 54%	114 58% A	44 52%	101 60% Ae	48 61% A	21 53% A	118 69% CEFG Hk	450 61% B	505 54%	475 57%	129 65% CDe	204 69% CDE	222 53%	228 50%	647 57% D
Don't know	102 4%	28 5% egl	26 5% I	9 5%	6 5%	2 2%	10 6% egl	4 2%	4 5%	6 4%	4 5%	-	3 2%	32 4%	32 3%	38 5%	19 10% BCDE	9 3%	21 5%	14 3%	39 3%
Not stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	967 39%	264 47%	180 31%	74 38%	44 34%	61 48%	71 40%	79 40%	36 43%	61 36%	27 34%	19 48%	51 30%	257 35%	392 42%	318 38%	52 26%	83 28%	173 41%	214 47%	445 39%
		BCDfgI JL		bl	-	BcDIJL	BL	BL	BL			BL			Ac				AB	ABE	AB



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Games, such as table football Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Santar			Duinte cati	fa a ataul-	good quali	tant to offer			
		Technology	Sector Creative/				Coffee available in the working day in the		nd guests			
Total	HR	/ IT	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree	
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B	
2500 100%	500 100%	500	500 100%	500 100%	500 100%	1918 100%	1529	1951 100%	347 100%	619 100%	1475	
274 11%	68 14% De	54 11%	57 11%	46 9%	49 10%	216 11%	181 12%	235 12% b	31 9%	119 19% B	133 9%	
693 28%	138 28%	156 31% DE	158 32% DE	124 25%	117 23%	547 29%	434 28%	557 29%	93 27%	218 35% B	378 26%	
1430 57%	277 55%	266 53%	259 52%	307 61% aBC	321 64% ABC	1080 56%	860 56%	1101 56%	205 59%	265 43%	917 62% A	
102 4%	17 3%	23 5% e	26 5% E	23 5% e	13 3%	75 4%	54 4%	58 3%	18 5% A	17 3%	47 3%	
1	-	1	-	-	-	-	-	-	-	-	-	
967 39%	206 41% DE	210 42% DE	215 43% DE	170 34%	166 33%	763 40%	615	792 41% b	124 36%	337 54% B	511 35%	



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Vending machines Base: All Respondents

		Region													Seniority	/	Number of employees				
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	331 13%	96 17% BCDGj	62 11%	18 9%	11 9%	16 13%	35 20% BCDGiJ	20 10%	17 20% BCDGJ	22 13%	7 9%	4 10%	23 13%	81 11%	124 13%	126 15% A	18 9%	27 9%	54 13%	94 21% ABCE	138 12%
To some extent	925 37%	190 34%	199 34%	74 38%	49 38%	50 40%	65 37%	85 43% AB	30 36%	59 35%	35 44% ab	21 53% ABcfhI	68 40%	265 36%	379 41% AC	281 34%	47 24%	85 29%	157 38% AB	181 40% AB	455 40% AB
Not at all	1162 46%	254 45% f	297 51% AFgHk	95 49% F	62 48% f	58 46%	67 38%	87 44%	33 39%	81 48% f	34 43%	15 38%	79 46%	368 50% B	404 43%	390 47%	119 60% CDE	172 58% CDE	189 45% D	173 38%	509 45% D
Don't know	81 3%	19 3%	19 3%	6 3%	6 5% I	2 2%	9 5% L	5 3%	4 5% I	6 4%	3 4%	-	2 1%	25 3%	22 2%	34 4% B	16 8% bCDE	12 4% d	16 4% d	8 2%	29 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	- -	-	-	1 * e	-	-
Net: At least to some extent	1256 50%	286 51% B	261 45%	92 48%	60 47%	66 52%	100 56% Bcd	105 53% b	47 56% b	81 48%	42 53%	25 63% Bcd	91 53% b	346 47%	503 54% AC	407 49%	65 33%	112 38%	211 51% AB	275 60% ABCE	593 52% AB



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Vending machines Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink coff	ee at work	good quali	tant to offer ty coffee to nd guests			
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
	а	b	С	d	е	а	b	а	b	а	b	
	Α	В	С	D	Е	A	В	A	В	A	В	
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%	
331 13%	82 16% cE	67 13%	63 13%	66 13%	53 11%	282 15%	232 15%	289 15% B	27 8%	142 23% B	160 11%	
925 37%	219 44% BCdE	187 37% E	174 35%	193 39% E	152 30%	734 38%	598 39%	764 39% B	109 31%	268 43% B	542 37%	
1162 46%	189 38%	228 46% A	241 48% A	222 44% A	282 56% ABCD	842 44%	657 43%	856 44%	198 57% A	199 32%	740 50% A	
81 3%	10 2%	17 3%	22 4% A	19 4% a	13 3%	60 3%	42 3%	42 2%	13 4% a	10 2%	33 2%	
1	-	1	-	-	-	-	-	-	-	-	-	
	-	-	-	-	-	-	-	-	-	-	-	
1256 50%	301 60% BCDE	254 51% E	237 47% E	259 52% E	205 41%	1016 53%	830 54%	1053 54% B	136 39%	410 66% B	702 48%	



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Ergonomic office equipment, such as specialist chairs Base: All Respondents

		Region Seniority												Numbe	er of emp	Number of employees					
	Total	London	South East	South West	East	East Mid	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	865 35%	197 35% d	196 34%	70 36% d	34 27%	58 46% ABcDgHIjL	68 38% D	70 36% d	26 31%	53 32%	26 33%	15 38%	52 30%	248 34%	307 33%	310 37% b	61 31%	97 33%	144 35%	167 37%	396 35%
To some extent	1057 42%	236 42%	235 41%	82 42%	60 47%	47 37%	71 40%	79 40%	35 42%	81 48% be	35 44%	18 45%	78 45%	304 41%	421 45% aC	332 40%	68 34%	109 37%	177 42% A	205 45% AB	498 44% AB
Not at all	506 20%	108 19%	132 23% ef	34 18%	28 22%	20 16%	30 17%	46 23%	18 21%	29 17%	15 19%	7 18%	39 23%	162 22%	187 20%	157 19%	56 28% CDE	79 27% CDE	83 20%	76 17%	212 19%
Don't know	71 3%	18 3% g	14 2%	7 4% g	6 5% eG	1 1%	7 4% eg	2 1%	5 6% bEGI	5 3%	3 4%	-	3 2%	25 3% B	14 2%	32 4% B	15 8% bCDE	11 4% d	12 3%	8 2%	25 2%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1922 77%	433 77%	431 75%	152 79%	94 73%	105 83% Bdh	139 79%	149 76%	61 73%	134 80%	61 77%	33 83%	130 76%	552 75%	728 78% a	642 77%	129 65%	206 70%	321 77% AB	372 82% ABc	894 79% AB



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Ergonomic office equipment, such as specialist chairs Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the col	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a	b B	c C	d D	e E	a	b	a	b	a	b
2500 100%	A 500 100%	500	500 100%	500 100%	500 100%	A 1918 100%	B 1529 100%	A 1951 100%	B 347 100%	619 100%	B 1475 100%
865 35%	196 39% CDE	186 37% ce	159 32%	166 33%	158 32%	689 36%	558 36%	767 39% B	69 20%	279 45% B	481 33%
1057 42%	195 39%	207 41%	220 44%	218 44%	217 43%	808 42%	660 43%	835 43%	146 42%	255 41%	652 44%
506 20%	96 19%	94 19%	103 21%	100 20%	113 23%	371 19%	279 18%	316 16%	118 34% A	74 12%	315 21% A
71 3%	13 3%	12 2%	18 4%	16 3%	12 2%	50 3%	32 2%	33 2%	14 4% A	11 2%	27 2%
1	-	1	-	-	-	-	-	-	-	-	-
1922 77%	391 78%	393	379 76%	384 77%	375 75%	- 1497 78%	1218 80%	1602 82% B	215 62%	534 86% B	- 1133 77%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Birthday cake on your birthday Base: All Respondents

							Regio	n							Seniority	/		Numb	er of em	ployees	
	Total	London	South East	South West	East	East Mid	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90%		а	b	C	d	е	f	g	h	i	i	k		а	b	С	а	b	C	d	е
Significance Level: 95%		Α	В	С	D	Е	F	Ğ	Н	1	j	K	L	Α	В	С	Α	В	С	D	E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	442 18%	123 22% BDjL	76 13%	33 17%	15 12%	28 22% BDI	43 24% BcDgjL	33 17%	14 17%	33 20% Bd	11 14%	9 23% bd	24 14%	128 17%	161 17%	153 18%	23 12%	37 13%	79 19% AB	119 26% ABCE	184 16% a
To some extent	932 37%	209 37%	224 39%	68 35%	45 35%	60 48% AbCDFgHIL	58 33%	73 37%	28 33%	60 36%	33 42%	18 45%	56 33%	264 36%	376 40% AC	292 35%	60 30%	110 37% a	169 41% A	174 38% A	419 37% a
Not at all	1039 42%	205 37%	257 45% AEF	87 45% AEf	62 48% AEFk	37 29%	64 36%	88 45% AEf	39 46% aE	69 41% E	30 38%	13 33%	88 51% AEFijK	320 43%	368 40%	351 42%	100 50% CD	140 47% CD	154 37%	149 33%	496 44% CD
Don't know	86 3%	22 4% e	20 3%	5 3%	6 5% eg	1 1%	11 6% cEGI	3 2%	3 4%	6 4%	5 6% EG	-	4 2%	27 4%	24 3%	35 4% b	17 9% BCDE	9 3%	14 3%	14 3%	32 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least to some extent	1374 55%	332 59% BcDL	300 52%	101 52%	60 47%	88 70% ABCDFGHIJ	101 57%	106 54%	42 50%	93 55%	44 56%	27 68%	80 47%	392 53%		445 54%	83 42%	147 50%	248 59%	293 64%	.
						L	dL					bcDhL			Ac			a	ABE	ABE	Α



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Birthday cake on your birthday Base: All Respondents

Significance Level: 90% Significance Level: 95%
Total
To a great extent
To some extent
Not at all
Don't know
Not stated
Net: At least to some extent

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work		tant to offer ty coffee to	offer the cof	arrassed to fee available to external nd guests
Ŧ		Technology / IT	Creative/	<u>-</u>		.	Coffee available in the working day in the				
Total	HR		Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a	b	C	d D	e E	a	b B	a	b	a	b
	A	В	С	D	E	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
442 18%	108 22% BcD	81 16%	84 17%	79 16%	90 18%	355 19%	294 19%	380 19% B	41 12%	169 27% B	227 15%
932 37%	182 36%	180 36%	212 42% aBE	193 39% e	165 33%	729 38%	583 38%	763 39% B	112 32%	256 41% B	535 36%
1039 42%	196 39%	217 43% C	186 37%	208 42%	232 46% AC	773 40%	611 40%	759 39%	182 52% A	185 30%	670 45% A
86 3%	14 3%	21 4%	18 4%	20 4%	13 3%	61 3%	41 3%	49 3%	12 3%	9 1%	43 3% a
1 *		1	-	-	-	-	-	-	-		-
1374 55%	290 58% bE	261 52%	296 59% BE	272 54%	255 51%	1084 57%	877 57%	1143 59% B	153 44%	425 69% B	762 52%



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Canteen serving prepared hot and cold food Base: All Respondents

							Reg	ion							Seniority	1		Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90%		а	b	С	d	е	f	g	h	i	j	k	I	а	b	С	а	b	С	d	е
Significance Level: 95%		Α	В	С	D	Е	F	G	Н	1	J	K	L	Α	В	С	Α	В	С	D	Е
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
To a great extent	697 28%	179 32% BdGjL	145 25% I	56 29% L	31 24%	39 31% L	63 36% BDGJL	47 24%	23 27%	46 27% I	17 22%	19 48% ABCDe	32 19%	198 27%	272 29%	227 27%	46 23%	58 20%	103 25%	163 36%	327 29%
												GHIJ L								ABCE	аВ
To some extent	1066 43%	249 45%	241 42%	76 39%	50 39%	47 37%	64 36%	102 52%	33 39%	64 38%	39 49%	15 38%	86 50%	320 43%	418 45%	328 39%	71 36%	100 34%	160 38%	200 44%	535 47%
		F					i	aBCDE Fhl			eFi	b	CdEFI		С					AB	ABC
Not at all	654 26%	110 20%	172 30% AgK	55 28% Ak	41 32% AgK	38 30% Ak	42 24%	46 23%	24 29% a	52 31% AK	17 22%	6 15%	51 30% Ak	192 26%	218 23%	244 29% B	65 33% DE	128 43% ACDE	135 32% DE	84 18%	242 21%
Don't know	82 3%	21 4% g	19 3% g	6 3%	6 5% G	2 2%	7 4% g	2 1%	4 5% G	6 4% g	6 8% bEGkL	-	3 2%	29 4% B	21 2%	32 4% b	18 9% BCDE	10 3%	18 4% DE	9 2%	27 2%
Not stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-		1 * e	-	-
Net: At least to some extent	1763 71%	428 77%	386 67%	132 68%	81 63%	86 68%	127 72%	149 76%	56 67%	110 65%	56 71%	34 85%	118 69%	518 70%	690 74%	555 67%	117 59%	158 53%	263 63%	363 80%	862 76%
		BCDehl L						BDI				BCDEf HIjL			аC				В	ABC	ABC



Q4. To what extent, if at all, would the availability of each of the following in your office encourage you to recommend it as a good place to work?

Canteen serving prepared hot and cold foodBase: All Respondents

Significance Level: 90% Significance Level: 95% To a great extent To some extent Not at all Don't know Not stated

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

Net: At least to some extent

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd quests	offer the cof	arrassed to fee available to external nd guests
		Technology	Creative/				Coffee available in the working day in the		•		y
Total	HR	/ 11	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
697 28%	158 32% DE	151 30% dE	144 29% e	125 25%	119 24%	559 29%	461 30%	622 32% B	49 14%	242 39% B	382 26%
1066 43%	222 44%	212 42%	201 40%	219 44%	212 42%	827 43%	674 44%	859 44% b	136 39%	264 43%	635 43%
654 26%	109 22%	122 24%	129 26%	137 27% A	157 31% ABc	479 25%	359 23%	422 22%	151 44% A	101 16%	421 29% A
82 3%	11 2%	14 3%	26 5% AbE	19 4%	12 2%	53 3%	35 2%	48 2%	11 3%	12 2%	37 3%
1 *	-	1	-	-	-	- -	-	- -	-		-
1763 71%	380 76% CDE	363 73% E	345 69%	344 69%	331 66%	1386 72%	1135 74%	1481 76% B	185 53%	506 82% B	1017 69%



Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Summary table Base: All Respondents

Significance Level: 90% Significance Level: 95%

Had a creative idea

Solved a difficult problem

Made an important business decision

Columns Tested: A,B,C,D,E,F,G

	Going out						
	of the	Working	Working	Having a	Having a		
	office for a	alone in a	alone at	coffee	cigarette	None of	
Total	walk	quiet space	your desk	break	break	these	Not stated
	*a	*b	*c	*d	*e	*f	*g
	*A	*B	*C	*D	*E	*F	*Ğ
2500	1043	1037	1171	1026	359	601	1
100%	42%	41%	47%	41%	14%	24%	*
2500	984	1364	1524	892	322	424	1
100%	39%	55%	61%	36%	13%	17%	*
2500	743	962	1133	694	237	847	1
100%	30%	38%	45%	28%	9%	34%	*



Perceptions of Coffee in the Workplace Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Had a creative idea

Base: All Respondents

			Region												Seniority	/		Numbe	er of emp	oloyees	
	Tabel	Landa	South	South	F I	East Mid	West Mid	North	North	Humber side & York	Mala a	NII	Scot	Non manag	Junior/ middle manag	Senior Mng/ Direc -tor /		4.0	40.40	50.040	050
Significance Level: 90% Significance Level: 95%	Total	London a A	East b B	West C	East d D	lands e E	lands f F	West g G	East h H	shire i I	Wales j J	NI k K	land I L	erial a A	ement b B	Owner c C	0 a A	1-9 b B	10-49 c C	50-249 d D	250+ e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Working alone at your desk	1171 47%	263 47% Fj	278 48% Fj	92 48% fj	60 47%	58 46%	68 38%	97 49% Fj	43 51% fj	80 48% f	29 37%	20 50%	83 48% fj	279 38%	443 48% A	449 54% AB	108 54% CDe	140 47%	186 45%	199 44%	538 48%
Going out of the office for a walk	1043 42%	249 45% iJ	245 42% J	78 40%	61 48% hiJ	56 44% J	68 38%	80 41%	30 36%	62 37%	24 30%	14 35%	76 44% J	255 34%	403 43% A	385 46% A	98 49% CdE	130 44% c	157 38%	188 41%	470 42%
Working alone in a quiet space	1037 41%	234 42% F	242 42% F	85 44% dF	44 34%	61 48% DFj	53 30%	83 42% F	33 39%	74 44% dF	28 35%	16 40%	84 49% DFJ	248 34%	388 42% A	401 48% AB	105 53% CDE	142 48% CDE	160 38%	163 36%	467 41% D
Having a coffee break	1026 41%	251 45% FH	232 40% H	78 40% H	51 40% h	58 46% fH	63 36%	81 41% H	23 27%	66 39% h	31 39%	16 40%	76 44% H	232 31%	407 44% A	387 47% A	89 45%	133 45% e	166 40%	194 43%	444 39%
Having a cigarette break	359 14%	91 16% G	81 14%	25 13%	14 11%	15 12%	29 16% g	20 10%	12 14%	21 13%	10 13%	7 18% I	34 20% bcDeGi	80 11%	141 15% A	138 17% A	31 16%	36 12%	60 14%	86 19% BcE	146 13%
None of these	601 24%	113 20%	143 25% a	44 23%	35 27% a	25 20%	48 27% a	51 26% a	26 31% Ae	40 24%	24 30% Ae	9 23%	43 25%	271 37% BC	187 20%	143 17%	45 23%	72 24%	106 25% D	88 19%	290 26% D
Not stated	1	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-



Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Had a creative idea

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Working alone at your desk
Going out of the office for a walk
Working alone in a quiet space
Having a coffee break
Having a cigarette break
None of these
Not stated

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink coff	fee at work	It is import good quali visitors ar		offer the cof	arrassed to fee available to external nd guests
		Technology	Creative/				Coffee available in the working day in the				
Total	HR a	/ IT b	Communications c	Financial d	Legal e	Total a	office b	Agree	Disagree b	Agree a	Disagree b
	A A	В	C	D D	E	a A	В	a A	В	A A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
1171 47%	231 46% E	249 50% DE	284 57% ABDE	207 41%	200 40%	898 47%	732 48%	957 49% B	147 42%	302 49%	717 49%
1043 42%	214 43% dE	216 43% dE	264 53% ABDE	188 38% e	161 32%	835 44%	679 44%	875 45% B	119 34%	264 43%	642 44%
1037 41%	211 42% DE	234 47% DE	262 52% AbDE	159 32%	171 34%	813 42%	654 43%	870 45% B	116 33%	271 44%	644 44%
1026 41%	219 44% DE	227 45% DE	232 46% DE	181 36%	167 33%	865 45%	726 47%	877 45% B	110 32%	289 47% b	623 42%
359 14%	81 16% d	76 15%	78 16% d	60 12%	64 13%	316 16%	256 17%	301 15% b	41 12%	130 21% B	188 13%
601 24%	99 20%	88 18%	89 18%	149 30% ABC	176 35% ABCd	436 23%	325 21%	391 20%	113 33% A	100 16%	335 23% A
1	-	1	-	-	-	-	-	-	-	-	-



Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Solved a difficult problem Base: All Respondents

		T					Reg	ion				_			Seniority	,		Numb	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Working alone at your desk	1524 61%	337 60% f	383 66% AEFGiL	129 67% EFGI	76 59%	70 56%	93 53%	112 57%	50 60%	99 59%	50 63%	25 63%	100 58%	438 59%	596 64% AC	490 59%	130 65% Cd	178 60%	227 54%	260 57%	729 64% CD
Working alone in a quiet space	1364 55%	300 54%	334 58% Fgi	113 59% f	71 55%	66 52%	86 49%	99 50%	47 56%	84 50%	49 62% Fgi	23 58%	92 53%	371 50%	527 57% A	466 56% A	106 53%	161 54%	218 52%	229 50%	650 57% cD
Going out of the office for a walk	984 39%	214 38%	240 42% I	72 37%	45 35%	60 48% acDgl	70 40%	74 38%	32 38%	53 32%	35 44% i	20 50% dl	69 40%	244 33%	363 39% A	377 45% AB	89 45% D	122 41% D	173 41% D	153 34%	447 40% D
Having a coffee break	892 36%	185 33%	223 39% aGi	79 41% AGi	42 33%	48 38%	61 34%	60 30%	29 35%	53 32%	24 30%	15 38%	73 42% AdGlj	222 30%	350 38% A	320 39% A	74 37%	108 36%	154 37%	159 35%	397 35%
Having a cigarette break	322 13%	91 16% BcdeL	69 12%	21 11%	13 10%	12 10%	27 15% I	25 13%	8 10%	25 15%	9 11%	6 15%	16 9%	72 10%	128 14% A	122 15% A	26 13%	25 8%	74 18% BE	74 16% BE	123 11%
None of these	424 17%	82 15%	83 14%	34 18%	26 20% b	23 18%	31 18%	42 21% AB	18 21% b	28 17%	12 15%	6 15%	39 23% AB	177 24% BC	126 14%	121 15%	33 17%	54 18%	76 18%	75 16%	186 16%
Not stated	1		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-



Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Solved a difficult problem Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Working alone at your desk
Working alone in a quiet space
Going out of the office for a walk
Having a coffee break
Having a cigarette break
None of these
Not stated

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work	It is import good quali visitors a		I am embarrassed to offer the coffee available in my office to external visitors and guests			
		Technology	Creative/				Coffee available in the working day in the						
Total	HR	/ IT b	Communications	Financial d	Legal	Total	office b	Agree	Disagree b	Agree	Disagree b		
	a A	В	c C	D D	e E	a A	В	a A	В	a A	В		
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%		
1524 61%	312 62%	316 63% d	303 61%	287 57%	306 61%	1169 61%	939 61%	1238 63% B	196 56%	349 56%	957 65% A		
1364 55%	279 56% D	290 58% D	285 57% D	243 49%	267 53%	1052 55%	852 56%	1117 57% B	171 49%	342 55%	843 57%		
984 39%	199 40% D	225 45% aDE	217 43% DE	164 33%	179 36%	770 40%	625 41%	796 41%	128 37%	251 41%	589 40%		
892 36%	202 40% DE	206 41% DE	181 36% E	157 31%	146 29%	753 39%	613 40%	746 38% B	100 29%	227 37%	555 38%		
322 13%	65 13%	71 14%	72 14%	59 12%	55 11%	278 14%	211 14%	252 13%	50 14%	126 20% B	158 11%		
424 17%	67 13%	65 13%	81 16%	99 20% AB	112 22% ABC	302 16%	227 15%	268 14%	81 23% A	79 13%	227 15%		
1	-	1	-	-	-	-	-	-	-	-	-		



Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Made an important business decision Base: All Respondents

		Region											Seniority	1	Number of employees						
	Total	London	South East	South West	East	East Mid	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	Total	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Working alone at your desk	1133 45%	268 48% fik	260 45%	84 44%	62 48% k	65 52% fiKI	72 41%	92 47%	39 46%	68 40%	38 48%	13 33%	72 42%	210 28%	437 47% A	486 58% AB	109 55% CDE	154 52% CDe	177 42%	176 39%	517 46% D
Working alone in a quiet space	962 38%	214 38%	223 39%	80 41%	52 41%	56 44% il	67 38%	77 39%	33 39%	58 35%	28 35%	14 35%	60 35%	164 22%	378 41% A	420 51% AB	100 50% CDE	133 45% cDE	157 38%	156 34%	416 37%
Going out of the office for a walk	743 30%	179 32% CJk	183 32% CJk	42 22%	35 27%	52 41% ABCDFGH J	46 26%	56 28%	22 26%	55 33%	15 19%	7 18%	51 30%	114 15%	272 29%	357 43%	73 37%	106 36%	129 31%	137 30%	298 26%
						KL				CJk			cj		Α	AB	Е	dE	е		
Having a coffee break	694 28%	154 28%	155 27%	43 22%	33 26%	46 37% ABCdijL	60 34% bCl	57 29%	26 31%	46 27%	19 24%	11 28%	44 26%	105 14%	271 29% A	318 38% AB	60 30% e	97 33% E	126 30% E	142 31% E	269 24%
Having a cigarette break	237 9%	59 11%	45 8%	15 8%	9 7%	9 7%	23 13% Bcd	24 12% b	8 10%	18 11%	6 8%	4 10%	17 10%	45 6%	93 10% A	99 12% A	16 8%	20 7%	49 12% Be	56 12% BE	96 8%
None of these	847 34%	158 28%	206 36% Ae	73 38% AE	47 37% ae	34 27%	57 32%	65 33%	33 39% Ae	57 34%	29 37%	19 48% AEfg	69 40% AE	431 58% BC	270 29% C	146 18%	57 29%	80 27%	142 34% B	137 30%	431 38% ABD
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-



Q5. Thinking about your working day, in which of the following situations, if any, have you done any of the following?

Made an important business decision Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Working alone at your desk
Working alone in a quiet space
Going out of the office for a walk
Having a coffee break
Having a cigarette break
None of these
Not stated

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

			Sector			Drink cof	fee at work	It is import good quali visitors ar		offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology	Creative/ Communications	Financial	Land	Total	Coffee available in the working day in the office	A	Diagram	A	Diagram
Total	а	/ IT b	Communications	rmanciai d	Legal e	a	b office	Agree a	Disagree b	Agree a	Disagree b
	A	В	C	D	Ē	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
1133 45%	261 52% bDE	230 46% E	239 48% E	215 43% e	188 38%	873 46%	701 46%	928 48%	152 44%	286 46%	720 49%
962 38%	218 44% DE	211 42% DE	208 42% DE	154 31%	171 34%	754 39%	607 40%	802 41% B	114 33%	253 41%	610 41%
743 30%	170 34% DE	152 30% E	166 33% dE	139 28% e	116 23%	604 31%	488 32%	613 31% b	91 26%	198 32%	462 31%
694 28%	165 33% bDE	137 27% e	160 32% DE	118 24%	114 23%	607 32%	493 32%	593 30% B	77 22%	214 35% B	416 28%
237 9%	69 14% BDE	43 9%	53 11% E	41 8%	31 6%	206 11%	150 10%	189 10%	30 9%	90 15% B	126 9%
847 34%	125 25%	167 33% A	152 30% a	187 37% AC	216 43% ABCd	618 32%	496 32%	595 30%	139 40% A	160 26%	465 32% A
1	-	1	-	-	-	- -	-	-	-	-	-



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

Summary tableBase: All Respondents

Significance Level: 90% Significance Level: 95%

The best way to get to know new colleagues is in an informal setting rather than in internal meetings

Small perks are important in retaining good staff

I find out more about what's going on in my company from conversations around the kettle than from official communications

I make a point of regularly stepping away from my desk to boost my productivity levels

Columns Tested: A,B,C,D,E,F - A,B

							No.	ets
Talal	Strongly	Tend to	Tend to	Strongly	Don't	Matatatad	A	D:
Total	agree	agree	disagree	disagree	know	Not stated	Agree	Disagree
	*a	*b	*c	*d	*e	*f	*a	*b
	*A	*B	*C	*D	*E	*F	*A	*B
2500	846	1351	159	41	102	1	2197	200
100%	34%	54%	6%	2%	4%	*	88%	8%
2500	772	1401	191	44	91	1	2173	235
100%	31%	56%	8%	2%	4%	*	87%	9%
2500	539	1172	508	177	103	1	1711	685
100%	22%	47%	20%	7%	4%	*	68%	27%
2500	534	1203	518	145	99	1	1737	663
100%	21%	48%	21%	6%	4%	*	69%	27%



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

I find out more about what's going on in my company from conversations around the kettle than from official communications Base: All Respondents

			Region						Seniorit	y		Number of employees									
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Strongly agree	539 22%	145 26% BCfL	108 19%	34 18%	25 20%	26 21%	34 19%	46 23%	19 23%	42 25% bc	14 18%	14 35% BCDeFJL	32 19%	168 23% C	226 24% C	145 17%	25 13%	40 14%	90 22% AB	128 28% ABCE	256 23% AB
Tend to agree	1172 47%	231 41%	285 49% A	95 49% a	69 54% Ai	56 44%	99 56% AEGIkI	89 45%	38 45%	74 44%	39 49%	16 40%	81 47%	359 49%	444 48%	369 44%	87 44%	131 44%	204 49%	229 50%	521 46%
Tend to disagree	508 20%	111 20% d	128 22% Df	47 24% DF	17 13%	25 20%	28 16%	39 20%	14 17%	31 18%	17 22%	9 23%	42 24% DF	124 17%	189 20% a	195 23% A	36 18%	77 26% ACDe	81 19%	75 16%	239 21% D
Strongly disagree	177 7%	39 7%	35 6%	11 6%	11 9%	14 11% Bcfk	9 5%	16 8%	7 8%	12 7%	7 9%	1 3%	15 9%	57 8% B	49 5%	71 9% B	19 10% D	38 13% CDE	26 6% d	17 4%	77 7% D
Don't know	103 4%	33 6% bL	21 4% I	6 3%	6 5% I	5 4%	6 3%	7 4%	6 7% kL	9 5% L	2 3%	-	2 1%	31 4% B	21 2%	51 6% aB	33 17% BCDE	10 3% d	15 4% d	7 2%	38 3% D
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Nets																					
Agree	1711 68%	376 67%	393 68%	129 67%	94 73%	82 65%	133 75% Abcel	135 69%	57 68%	116 69%	53 67%	30 75%	113 66%	527 71% C	670 72% C	514 62%	112 56%	171 58%	294 71% AB	357 78% ABCE	777 69% AB
Disagree	685 27%	150 27%	163 28% f	58 30% F	28 22%	39 31% F	37 21%	55 28%	21 25%	43 26%	24 30%	10 25%	57 33% DF	181 24%	238 26%	266 32% AB	55 28% D	115 39% ACDE	107 26% d	92 20%	316 28% D





Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

I find out more about what's going on in my company from conversations around the kettle than from official communications Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not stated
Nets Agree

Columne Tacted	ARCDE.	ΔR	ΔΒ-ΔΒ	

			Sector			Drink cof	fee at work	It is important to offer good quality coffee to visitors and guests		offer the cof	arrassed to fee available to external nd guests
		Technology	Creative/				Coffee available in the working day in the				
Total	HR	/ IT	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
539 22%	125 25% CD	121 24% CD	91 18%	89 18%	113 23% cd	423 22%	344 22%	461 24% B	45 13%	193 31% B	269 18%
1172 47%	225 45%	229 46%	247 49%	233 47%	238 48%	915 48%	750 49%	953 49% b	150 43%	311 50%	690 47%
508 20%	114 23% c	96 19%	92 18%	110 22%	96 19%	374 19%	302 20%	361 19%	104 30% A	76 12%	362 25% A
177 7%	24 5%	33 7%	35 7%	47 9% A	38 8% a	136 7%	99 6%	129 7%	33 10% a	28 5%	121 8% A
103 4%	12 2%	20 4%	35 7% ABdE	21 4%	15 3%	70 4% B	34 2%	47 2%	15 4% A	11 2%	33 2%
1 *	- -	1		-	-	- -	-	-	-	-	-
1711 68%	350 70% d	350 70% d	338 68%	322 64%	351 70% d	1338 70%	1094 72%	1414 72% B	195 56%	504 81% B	959 65%



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

I find out more about what's going on in my company from conversations around the kettle than from official communications

Base: All Respondents

I am embarrassed to offer the coffee available It is important to offer good quality coffee to in my office to external Drink coffee at work Sector visitors and guests visitors and guests available in the working Technology / IT Creative/ day in the Total HR Financial Agree Disagree Communications Legal Total office Agree Disagree b b а С е а а b а b Α В С D Ε В В Α В Α Α 347 2500 500 500 500 500 500 1918 1529 1951 619 1475 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 685 138 129 127 157 134 510 401 490 137 104 483 28% 26% 27% 25% 27% 25% 31% 27% 26% 39% 17% 33%

bC

Significance Level: 90% Significance Level: 95%

_.

Disagree

Columns Tested: A,B,C,D,E - A,B - A,B - A,B



Α

Α

Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

The best way to get to know new colleagues is in an informal setting rather than in internal meetings Base: All Respondents

			Region					Seniority			Numbe	er of emp	loyees								
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West		lumber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Strongly agree	846 34%	226 40% BCDFG hJ	178 31% i	61 32%	36 28%	47 37%	53 30%	61 31%	26 31%	57 34% J	17 22%	19 48% BcDFG hJ	65 38% bdJ	260 35% c	327 35% c	259 31%	65 33%	83 28%	142 34% b	175 38% Be	381 34% b
Tend to agree	1351 54%	266 48%	343 59% AEI	106 55% a	70 55%	60 48%	99 56% a	112 57% A	45 54%	91 54%	49 62% AE	20 50%	90 52%	391 53%	512 55%	448 54%	97 49%	170 57% aD	222 53%	225 49%	637 56% AD
Tend to disagree	159 6%	23 4%	33 6%	12 6%	14 11% ABh	10 8% a	15 8% A	13 7%	3 4%	12 7%	10 13% ABcHk	1 3%	13 8% a	38 5%	54 6%	67 8% Ab	9 5%	22 7%	28 7%	39 9% aE	61 5%
Strongly disagree	41 2%	12 2%	7 1%	6 3% bil	3 2%	2 2%	3 2%	2 1%	2 2%	1 1%	2 3%	-	1 1%	10 1%	13 1%	18 2%	6 3% D	9 3% De	7 2%	3 1%	16 1%
Don't know	102 4%	32 6% BjL	16 3%	8 4%	5 4%	7 6% I	6 3%	9 5%	8 10% BcdFiJ	7 4%	1 1%	-	3 2%	40 5%	23 2%	39 5%	23 12%	12 4%	17 4%	14 3%	36 3%
Not stated	1 *		-	-	-	-	1 1% ab	-	KL - -	-	-	-	-	1 *	-	B - -	BCDE - -	-	1 * e	-	-
Nets																					
Agree	2197 88%	492 88%	521 90% Defj	167 87%	106 83%	107 85%	152 86%	173 88%	71 85%	148 88%	66 84%	39 98% aCDEF gHiJ	155 90% d	651 88% c	839 90% C	707 85%	162 81%	253 85%	364 87% A	400 88% A	1018 90% AB
Disagree	200 8%	35 6%	40 7%	18 9%	17 13% ABghk	12 10%	18 10% a	15 8%	5 6%	13 8%	12 15% ABghiKl	1 3%	14 8%	48 6%	67 7%	85 10% AB	15 8%	31 10% E	35 8%	42 9%	77 7%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E





Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

The best way to get to know new colleagues is in an informal setting rather than in internal meetings Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not stated Nets
Agree

A,B,C,D,E - A,B - A,B - A,B
. , _ , _ , _ , , , _

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the cof	arrassed to ffee available e to external nd guests
		Technology / IT	Creative/				Coffee available in the working day in the				
Total	HR		Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
846 34%	176 35%	182 36%	167 33%	159 32%	162 32%	644 34%	546 36%	736 38% B	76 22%	252 41% B	491 33%
1351 54%	265 53%	266 53%	270 54%	268 54%	282 56%	1030 54%	818 53%	1046 54%	198 57%	302 49%	823 56% A
159 6%	36 7%	26 5%	32 6%	37 7%	28 6%	138 7%	102 7%	99 5%	44 13% A	42 7%	98 7%
41 2%	7 1%	6 1%	9 2%	10 2%	9 2%	34 2%	21 1%	22 1%	15 4% A	12 2%	21 1%
102 4%	16 3%	19 4%	22 4%	26 5%	19 4%	72 4%	42 3%	48 2%	14 4% a	11 2%	42 3%
1 *	-	1	-	-		-	-	-	-	-	-
2197 88%	441 88%	448 90% D	437 87%	427 85%	444 89%	1674 87%	1364 89% a	1782 91% B	274 79%	554 89%	1314 89%





Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

The best way to get to know new colleagues is in an informal setting rather than in internal meetings Base: All Respondents

Significance Level: 90% Significance Level: 95%

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
	A	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
200 8%	43 9%	32 6%	41 8%	47 9% b	37 7%	172 9%	123 8%	121 6%	59 17% A	54 9%	119 8%



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

Small perks are important in retaining good staff Base: All Respondents

							Re	gion							Seniority	<u> </u>		Numb	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Strongly agree	772 31%	198 35% BDiJL	172 30%	63 33% j	33 26%	38 30%	55 31%	62 31% j	27 32%	47 28%	17 22%	15 38% j	45 26%	253 34% C	301 32% C	218 26%	37 19%	75 25% a	142 34% AB	169 37% ABE	349 31% Ab
Tend to agree	1401 56%	289 52%	331 57% a	109 56%	76 59%	72 57%	95 54%	106 54%	44 52%	103 61% A	48 61%	23 58%	105 61% A	406 55%	517 56%	478 58%	120 60%	170 57%	221 53%	247 54%	643 57%
Tend to disagree	191 8%	39 7% k	53 9% DK	13 7% k	5 4%	9 7% k	12 7% k	22 11% aDK	5 6%	11 7% k	9 11% DK	-	13 8% k	44 6%	70 8%	77 9% A	13 7%	36 12% ACDE	24 6%	24 5%	94 8% cD
Strongly disagree	44 2%	5 1%	6 1%	4 2%	7 5% ABEGil	1 1%	8 5% ABeg	3 2%	1 1%	3 2%	2 3%	1 3%	3 2%	7 1%	16 2%	21 3% A	5 3% E	9 3% E	13 3% E	7 2%	10 1%
Don't know	91 4%	28 5% Bcg	15 3%	4 2%	7 5% bg	6 5%	6 3%	4 2%	7 8% BCfGII	4 2%	3 4%	1 3%	6 3%	29 4%	25 3%	37 4% B	25 13% BCDE	6 2%	16 4% d	9 2%	35 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Nets																					
Agree	2173 87%	487 87%	503 87%	172 89%	109 85%	110 87%	150 85%	168 85%	71 85%	150 89%	65 82%	38 95% fghj	150 87%	659 89% C	818 88% C	696 84%	157 79%	245 83%	363 87% A	416 91% ABCE	992 88% AB
Disagree	235 9%	44 8%	59 10%	17 9%	12 9%	10 8%	20 11% k	25 13% Ak	6 7%	14 8%	11 14% ak	1 3%	16 9%	51 7%	86 9% a	98 12% Ab	18 9%	45 15% ACDE	37 9%	31 7%	104 9%



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

Small perks are important in retaining good staff Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not stated
Nets Agree

			Sector			Drink cof	fee at work	good quali	tant to offer ity coffee to nd guests	offer the col	arrassed to fee available e to external nd guests
		Technology	Creative/			T.	Coffee available in the working day in the				
Total	HR	/ IT	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
772 31%	166 33%	156 31%	152 30%	153 31%	145 29%	588 31%	496 32%	681 35% B	60 17%	242 39% B	442 30%
1401 56%	279 56%	287 57%	280 56%	279 56%	276 55%	1067 56%	855 56%	1098 56%	195 56%	315 51%	855 58% A
191 8%	38 8%	32 6%	40 8%	35 7%	46 9% b	156 8%	117 8%	109 6%	65 19% A	36 6%	125 8% A
44 2%	6 1%	9 2%	6 1%	11 2%	12 2%	34 2%	22 1%	23 1%	14 4% A	15 2%	22 1%
91 4%	11 2%	15 3%	22 4% a	22 4% a	21 4% a	73 4% B	39 3%	40 2%	13 4% a	11 2%	31 2%
1 *	-	1	-	-	-	- -	-	- -	-	-	-
2173 87%	445 89% E	443 89% E	432 86%	432 86%	421 84%	1655 86%	1351 88% a	1779 91% B	255 73%	557 90%	1297 88%



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

Small perks are important in retaining good staff Base: All Respondents

Significance Level: 90% Significance Level: 95%

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the col	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	A	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
235 9%	44 9%	41 8%	46 9%	46 9%	58 12% b	190 10%	139 9%	132 7%	79 23% A	51 8%	147 10%

Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

I make a point of regularly stepping away from my desk to boost my productivity levels Base: All Respondents

							Re	gion							Seniority	,		Numb	er of emp	oloyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	Total	a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	land L	a A	b B	c C	a A	b B	C C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Strongly agree	534 21%	127 23% J	127 22% J	39 20% j	23 18%	36 29% cDghiJl	40 23% J	39 20% j	15 18%	32 19%		13 33% cdghiJl	34 20%	122 16%	211 23% A	201 24% A	48 24% b	52 18%	93 22%	109 24% B	232 21%
Tend to agree	1203 48%	265 47%	270 47%	91 47%	63 49%	61 48%	83 47%	96 49%	49 58% aBcf	84 50%	36 46%	19 48%	86 50%	335 45%	451 49%	417 50% a	94 47%	150 51%	200 48%	234 51% e	525 46%
Tend to disagree	518 21%	105 19% H	135 23% aEH	41 21% eH	28 22% eH	17 13%	39 22% eH	43 22% eH	8 10%	38 23% EH	21 27% EHk	5 13%	38 22% eH	184 25% BC	192 21% c	142 17%	33 17%	60 20%	85 20%	82 18%	258 23% AD
Strongly disagree	145 6%	30 5%	34 6%	12 6%	6 5%	8 6%	9 5%	14 7%	5 6%	10 6%	8 10% a	1 3%	8 5%	62 8% BC	46 5%	37 4%	9 5%	21 7% D	21 5%	17 4%	77 7% D
Don't know	99 4%	32 6% Bgi	11 2%	10 5% B	8 6% Bgi	4 3%	5 3%	5 3%	7 8% BFGII	4 2%	5 6% B	2 5%	6 3%	36 5% b	29 3%	34 4%	16 8% bCDE	13 4%	17 4%	14 3%	39 3%
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	- -	-	-	1 * e	-	-
Nets																					
Agree	1737 69%	392 70% J	397 69% J	130 67%	86 67%	97 77% bcdJ	123 69% j	135 69% j	64 76% J	116 69% j	45 57%	32 80% J	120 70% J	457 62%	662 71% A	618 74% A	142 71%	202 68%	293 70%	343 75% BE	757 67%
Disagree	663 27%	135 24% h	169 29% aEHk	53 27% H	34 27% h	25 20%	48 27% H	57 29% eHk	13 15%	48 29% eHk	29 37% AEHK	6 15%	46 27% H	246 33% BC	238 26% C	179 22%	42 21%	81 27% d	106 25%	99 22%	335 30% AD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

I make a point of regularly stepping away from my desk to boost my productivity levels Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not stated
Nets Agree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the col	arrassed to fee available e to external nd guests
		Technology	Creative/				Coffee available in the working day in the		90000		guodo
Total	HR	/ IT	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
534 21%	120 24% E	117 23% E	115 23% E	101 20%	81 16%	442 23%	367 24%	475 24% B	39 11%	168 27% B	310 21%
1203 48%	244 49%	254 51% E	246 49% e	239 48%	220 44%	937 49%	747 49%	975 50% B	153 44%	313 51%	703 48%
518 21%	101 20%	88 18%	94 19%	109 22% b	126 25% aBC	370 19%	298 19%	370 19%	97 28% A	93 15%	345 23% A
145 6%	25 5%	19 4%	20 4%	36 7% BC	45 9% ABC	103 5%	74 5%	86 4%	42 12% A	34 5%	81 5%
99 4%	10 2%	21 4% A	25 5% A	15 3%	28 6% AD	66 3%	43 3%	45 2%	16 5% A	11 2%	36 2%
1 *	-	1	:	-	-	- -	-	-	-	-	-
1737 69%	364 73% dE	371 74% DE	361 72% E	340 68% E	301 60%	1379 72%	1114 73%	1450 74% B	192 55%	481 78% B	1013 69%



Q6. Thinking about your working life, to what extent do you agree or disagree with each of the following statements?

I make a point of regularly stepping away from my desk to boost my productivity levels Base: All Respondents

Significance Level: 90% Significance Level: 95%

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ity coffee to nd guests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	Α	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
663 27%	126 25%	107 21%	114 23%	145 29% BC	171 34% ABCd	473 25%	372 24%	456 23%	139 40% A	127 21%	426 29% A



Q7. How many cups of coffee would you say that you drink in a standard working day? Base: All Respondents

								Re	gion							Seniority			Numb	er of emp	loyees	
		Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor/ Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%			a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total		2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
0 - I do not drink coffee	(0.0)	581 23%	130 23% I	163 28% aeIL	46 24% I	28 22%	26 21%	41 23%	48 24% I	18 21%	30 18%	16 20%	7 18%	28 16%	207 28% C	233 25% C	141 17%	45 23%	54 18%	83 20%	93 20%	306 27% BCD
1	(1.0)	320 13%	90 16% bFHIJ	70 12% f	30 16% Fhij	17 13% f	15 12%	13 7%	26 13% f	6 7%	16 10%	6 8%	6 15%	25 15% Fh	108 15% C	128 14% C	84 10%	30 15%	34 11%	48 12%	49 11%	159 14% d
2	(2.0)	456 18%	118 21% EG	102 18% e	35 18% e	23 18%	14 11%	37 21% EG	25 13%	18 21% Eg	27 16%	17 22% Eg	5 13%	35 20% EG	123 17%	158 17%	175 21% AB	35 18%	56 19%	88 21% e	87 19%	190 17%
3	(3.0)	480 19%	113 20%	104 18%	29 15%	28 22%	28 22%	29 16%	34 17%	16 19%	40 24% bCf	18 23%	9 23%	32 19%	124 17%	179 19%	177 21% A	27 14%	65 22% Ae	98 24% AE	91 20% A	199 18%
4	(4.0)	340 14%	55 10%	69 12%	27 14%	19 15% a	21 17% A	32 18% AB	33 17% Ab	15 18% A	31 18% AB	10 13%	7 18%	21 12%	100 14%	111 12%	129 16% B	37 19% cE	40 14%	53 13%	74 16% E	136 12%
5+	(6.0)	322 13%	53 9%	69 12%	26 13%	13 10%	22 17% Abd	24 14%	31 16% A	11 13%	24 14% a	12 15%	6 15%	31 18% ABd	77 10%	120 13%	125 15% A	26 13%	47 16% c	46 11%	62 14%	141 12%
Not stated		1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Net: At least one coffee per working day		1918 77%	429 77% b	414 72%	147 76%	100 78%	100 79% b	135 76%	149 76%	66 79%	138 82% B	63 80%	33 83%	144 84% aBcfg	532 72%	696 75%	690 83% AB	155 78%	242 82% E	333 80% E	363 80% E	825 73%
Mean Score		2.39	2.15	2.21	2.34	2.35	2.72 ABc	2.53 Ab	2.52 Ab	2.57 A	2.73 ABcd	2.61 Ab	2.68 a	2.68 ABc	2.15	2.31 a	2.68 AB	2.43	2.65 E	2.42 e	2.55 E	2.23





Perceptions of Coffee in the Workplace Q7. How many cups of coffee would you say that you drink in a standard working day? Base: All Respondents

					Sector			Drink coff	ee at work	good quali	tant to offer ty coffee to nd guests	offer the cof	arrassed to fee available e to external nd guests
				Technology	Creative/				Coffee available in the working day in the				-
Circification Level 000/		Total	HR	/	Communications	Financial	Legal	Total	office	Agree	Disagree		Disagree
Significance Level: 90% Significance Level: 95%			a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
Total		2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347	619 100%	1475 100%
0 - I do not drink coffee	(0.0)	581 23%	113 23%	108 22%	114 23%	108 22%	138 28% aBcD	-	-	353 18%	115 33% A	75 12%	324 22% A
1	(1.0)	320 13%	62 12%	55 11%	73 15% b	68 14%	62 12%	320 17%	254 17%	248 13%	49 14%	74 12%	198 13%
2	(2.0)	456 18%	108 22% bE	86 17%	92 18%	90 18%	80 16%	456 24%	341 22%	377 19%	61 18%	149 24% B	257 17%
3	(3.0)	480 19%	88 18%	97 19%	102 20%	97 19%	96 19%	480 25%	390 26%	393 20%	65 19%	131 21%	302 20%
4	(4.0)	340 14%	66 13%	77 15% e	70 14%	68 14%	59 12%	340 18%	280 18%	291 15% b	39 11%	95 15%	207 14%
5+	(6.0)	322 13%	63 13%	76 15% C	49 10%	69 14% c	65 13%	322 17%	264 17%	289 15% B	18 5%	95 15%	187 13%
Not stated		1	-	1	-	-	-	-	-	-	-	-	-
Net: At least one coffee per working day		1918	387	* 391	386	392	362	- 1918	- 1529	1598	232	- 544	- 1151
inet. At least one conee per working day		77%	77% e	78% E	77% e	78% E	72%	100%	100%	82% B	67%	88% B	78%



Q7. How many cups of coffee would you say that you drink in a standard working day? Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

Mean Score

			Sector			Drink coff	fee at work	good qual	tant to offer ity coffee to ind guests	offer the co	arrassed to ffee available e to external and guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100% 2.39	500 100% 2.37	500 100% 2.57 CE	500 100% 2.27	500 100% 2.45	500 100% 2.27	1918 100% 3.11	1529 100% 3.15	1951 100% 2.60 B	347 100% 1.82	619 100% 2.77 B	1475 100% 2.42



Perceptions of Coffee in the Workplace Q8. Which of the following coffee options, if any, are available to you in the working day? Base: All Respondents

							Reg	ion							Seniority			Numb	er of empl	oyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Instant coffee available for free in the office	1248 50%	307 55% bDFHIj	285 49%	106 55% dFHi	57 45%	69 55% FH	75 42%	102 52% fh	34 40%	76 45%	35 44%	18 45%	84 49%	398 54% C	465 50%	385 46%	70 35%	156 53% AE	259 62% ABDE	250 55% AE	513 45% A
My own coffee at home	1035 41%	198 35%	226 39%	97 50% ABEfh	54 42%	49 39%	73 41%	87 44% A	32 38%	79 47% Ab	35 44%	20 50% a	85 49% ABeh	287 39%	361 39%	387 47% AB	114 57% CDE	149 50% CDE	151 36%	165 36%	456 40%
Chain store coffee shop within walking distance of your office	835 33%	262 47% BCDEF GHIJ	198 34%	53 27%	38 30%	39 31%	36 20%	50 25%	19 23%	46 27%	20 25%	10 25%	64 37%	254 34%	332 36%	249 30%	46 23%	71 24%	127 30%	159 35%	
Vending machine	720 29%	165 30%	cFGHi 172 30% f	55 28%	f 38 30%	F 34 27%	41 23%	52 26%	23 27%	50 30%	20 25%	C 14 35%	FGHij 56 33% f	223 30% C	C 330 36% AC	167 20%	16 8%	27 9%	ab 71 17% AB	AB 118 26% ABC	488 43% ABCD
Higher quality coffee (i.e. non-instant) available for free in the office	687 27%	206 37% BCDeF GHIJ L	168 29% FGIL	54 28% fG	33 26%	36 29% fG	35 20%	37 19%	21 25%	35 21%	16 20%	10 25%	36 21%	148 20%	251 27% A	288 35% AB	42 21%	102 34% AE	126 30% AE	164 36% AcE	253 22%
Gourmet coffee shop within walking distance of your office	605 24%	196 35% BCDEF GHIJ	132 23% Fi	38 20%	28 22% f	21 17%	24 14%	40 20% f	16 19%	27 16%	17 22%	10 25% B	56 33% CDEF GHIj	155 21%	225 24%	225 27% A	43 22%	66 22%	88 21%	115 25%	293 26%
Discounted coffee shop in the building	385 15%	108 19% EFGIJ	95 16% eFGIj	31 16% Fgi	17 13%	13 10%	16 9%	19 10%	13 15%	16 10%	7 9%	13 33% ABCDE FGHI J. di	37 22% EFGIJ	129 17% C	164 18% C	92 11%	8 4%	11 4%	24 6%	48 11% ABC	294
Other	94 4%	9 2%	21 4% A	5 3%	9 7% Abc	4 3%	6 3%	11 6% A	3 4%	9 5% A	6 8% Abc	1 3%	10 6% A	36 5% C	39 4% C	19 2%	5 3% D	4 1%	5 1%	3	77 7% ABCD
None of the above	158 6%	29 5%	38 7%	13 7%	8 6%	10 8%	19 11% Abgll	11 6%	6 7%	7 4%	7 9%	1 3%	9 5%	52 7%	60 6%	46 6%	29 15% BCDE	16 O¶	26 R 6%	19 4%	68 6%

Q8. Which of the following coffee options, if any, are available to you in the working day? Base: All Respondents

							Re	gion		Seniority	1		Numb	er of emp	loyees						
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90%		а	b	С	d	е	f	g	h	i	j	k		а	b	С	а	b	С	d	е
Significance Level: 95%		A	В	С	D	Е	F	G	Н	1	J	K	L	A	В	С	Α	В	С	D	E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Not stated	1	-	-	-	-	-	1	-	-	-	-	-	-	1	-	-	-	-	1	-	-
	*	-	-	-	-	-	1%	-	-	-	-	-	-	*	-	-	-	-	*	-	-
							ab												е		



Q8. Which of the following coffee options, if any, are available to you in the working day? Base: All Respondents

				Sector			Drink coffe		good qual	tant to offer ity coffee to and guests	offer the co	arrassed to ffee available e to external and guests
	Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
Significance Level: 90%	TOlai	а	b	C C	d D	e E	а	b B	a A	b	a A	b
Significance Level: 95% Total	2500 100%	A 500 100%	B 500 100%	500 100%	500 100%	500 100%	A 1918 100%	1529 100%	1951 100%	B 347 100%	619 100%	B 1475 100%
Instant coffee available for free in the office	1248 50%	236 47%	247 49%	250 50%	268 54% A	247 49%	956 50%	956 63% A	1036 53% B	148 43%	281 45%	843 57% A
My own coffee at home	1035 41%	201 40%	225 45% e	212 42%	200 40%	197 39%	1035 54% B	768 50%	878 45% B	117 34%	270 44%	628 43%
Chain store coffee shop within walking distance of your office	835 33%	155 31%	132 26%	165 33% B	194 39% ABc	189 38% AB	647 34%	554 36%	683 35% B	96 28%	201 32%	519 35%
Vending machine	720 29%	161 32% CE	170 34% CE	109 22%	176 35% CE	104 21%	559 29%	559 37% A	579 30%	91 26%	214 35% B	401 27%
Higher quality coffee (i.e. non-instant) available for free in the office	687 27%	128 26%	149 30% e	151 30% E	137 27%	122 24%	570 30%	570 37% A	617 32% B	47 14%	124 20%	509 35% A
Gourmet coffee shop within walking distance of your office	605 24%	114 23%	95 19%	137 27% aB	124 25% B	135 27% B	474 25%	391 26%	515 26% B	59 17%	152 25%	380 26%
Discounted coffee shop in the building	385 15%	76 15% E	84 17% E	74 15% E	99 20% aCE	52 10%	306 16%	306 20% A	307 16%	45 13%	97 16%	227 15%
Other	94 4%	18 4% d	14 3%	17 3%	9 2%	36 7% ABCD	73 4% B	30 2%	78 4%	12 3%	26 4%	52 4%





Q8. Which of the following coffee options, if any, are available to you in the working day? Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

None of the above

Not stated

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
Total	HR	Technology /IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	C	d	e	a	b	a	b	a	b
	Α	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
158 6%	28 6%	31 6%	33 7%	26 5%	40 8% d	35 2% B	-	69 4%	31 9% A	24 4%	49 3%
1 *	-	1	-	-	-	-	-	-	-	-	-

Perceptions of Coffee in the Workplace Q9. Do you regularly (once a week, or more frequently) get your coffee from any of the following sources? Base: All who drink coffee and have coffee available to them in the working day

							Reg	ion							Seniority			Numbe	r of empl	oyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	lumber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	10.00	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	1883 100%	419 100%	410 100%	144 100%	98 100%	95 100%	133 100%	145 100%	65 100%	137 100%	62 100%	33 100%	142 100%	517 100%	684 100%	682 100%	153 100%	238 100%	327 100%	356 100%	809 100%
At home	902 48%	162 39%	200 49% A	92 64% ABDEF GHIL	43 44%	44 46%	68 51% A	75 52% A	30 46%	71 52% A	32 52% a	16 48%	69 49% A	254 49%	305 45%	343 50% B	110 72% BCDE	132 55% CDe	130 40%	139 39%	391 48% CD
Instant coffee available for free in the office	672 36%	144 34%	137 33%	63 44% ABDfkl	30 31%	39 41%	43 32%	57 39%	27 42%	53 39%	22 35%	9 27%	48 34%	205 40% C	248 36%	219 32%	44 29%	100 42% AE	160 49% ADE	140 39% AE	228 28%
Higher quality coffee (i.e. non-instant) available for free in the office	441 23%	135 32% BCDFG	98 24%	32 22%	21 21%	28 29%	28 21%	20 14%	13 20%	24 18%	12 19%	8 24%	22 15%	81 16%	153 22%	207 30%	29 19%	78 33%	84 26%	113 32%	137 17%
Chain store coffee shop within walking distance of your office	362 19%	HIJL 116 28% BCeFG	GL 79 19%	g 16 11%	20 20%	GIL 18 19%	18 14%	21 14%	9 14%	21 15%	12 19%	4 12%	28 20%	82 16%	A 143 21%	AB 137 20%	30 20%	AcE 34 14%	65 20%	AcE 68 19%	165 20%
Vending machine	302 16%	HIkl 64 15%	C 67 16%	22 15%	C 18 18%	c 14 15%	21 16%	22 15%	9 14%	25 18%	7 11%	5 15%	C 28 20%	80 15% c	A 139 20% AC	a 83 12%	11 7%	13 5%	b 40 12% aB	55 15% AB	B 183 23% ABCD
Gourmet coffee shop within walking distance of your office	258 14%	73 17% BeFI	50 12%	22 15% I	13 13%	10 11%	12 9%	20 14% i	9 14%	10 7%	6 10%	3 9%	30 21% BEFIJ	42 8%	87 13% A	129 19% AB	24 16%	38 16%	43 13%	51 14%	102 13%
Discounted coffee shop in the building	190 10%	45 11% I	48 12% gl	19 13% Gl	10 10% i	7 7%	10 8%	9 6%	8 12% I	6 4%	4 6%	6 18% efGlj	18 13% gl	51 10%	83 12% C	56 8%	3 2%	4 2%	13 4%	28 8% ABC	142 18% ABCD
Other	64 3%	2	15 4% A	3 2% a	8 8% AbCE	1 1%	6 5% A	7 5% A	2 3% A	7 5% Ae	4 6% Ae	1 3% a	8 6% Ae	25 5% C	25 4% c	14 2%	4 3% CD	2 1% c	-	2 1%	56 7% ABCD
None of the above	54 3%	15 4%	10 2%	3 2%	4 4%	3 3%	5 4%	3 2%	1 2%	4 3%	1 2%	1 3%	4 3%	27 5% BC	17 2%	10 1%	2 1%	5 2%	6 2%	12 3%	29 4%
Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C	- A,B,C,D	,E															C	OIV	RES	*	J

Perceptions of Coffee in the Workplace Q9. Do you regularly (once a week, or more frequently) get your coffee from any of the following sources? Base: All who drink coffee and have coffee available to them in the working day

				Sector			Drink coff		good qual	tant to offer ity coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
	Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
Significance Level: 90%		а	b	С	d	e	а	b	a	b	a	b
Significance Level: 95%		Α	В	С	D	Е	Α	В	A	В	A	В
Total	1883 100%	378 100%	386 100%	380 100%	388 100%	351 100%	1883 100%	1529 100%	1573 100%	226 100%	529 100%	1141 100%
At home	902 48%	173 46%	193 50%	186 49%	174 45%	176 50%	902 48% B	650 43%	771 49% B	95 42%	226 43%	550 48% A
Instant coffee available for free in the office	672 36%	139 37%	141 37%	133 35%	140 36%	119 34%	672 36%	672 44% A	574 36%	71 31%	164 31%	466 41% A
Higher quality coffee (i.e. non-instant) available for free in the office	441 23%	79 21%	100 26% E	99 26% aE	94 24%	69 20%	441 23%	441 29% A	409 26% B	24 11%	79 15%	341 30% A
Chain store coffee shop within walking distance of your office	362 19%	82 22% B	58 15%	77 20% b	75 19%	70 20% b	362 19%	298 19%	320 20% B	32 14%	115 22%	217 19%
Vending machine	302 16%	68 18% CE	77 20% CE	46 12% e	83 21% CE	28 8%	302 16%	302 20% A	261 17%	32 14%	102 19% B	176 15%
Gourmet coffee shop within walking distance of your office	258 14%	57 15% b	41 11%	68 18% BD	44 11%	48 14%	258 14%	194 13%	230 15% B	22 10%	88 17% b	150 13%
Discounted coffee shop in the building	190 10%	43 11% E	44 11% E	33 9%	48 12% cE	22 6%	190 10%	190 12% A	162 10%	21 9%	56 11%	120 11%
Other	64 3%	8 2%	11 3%	12 3%	7 2%	26 7% ABCD	64 3% B	23 2%	54 3%	7 3%	18 3%	36 3%

Columns Tested: A,B,C,D,E - A,B - A,B - A,B



Perceptions of Coffee in the Workplace Q9. Do you regularly (once a week, or more frequently) get your coffee from any of the following sources? Base: All who drink coffee and have coffee available to them in the working day

			Sector			Drink cof	fee at work		ty coffee to	offer the col	arrassed to fee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	a	b	a	b
	А	В	С	D	Е	Α	В	Α	В	A	В
1883 100%	378 100%	386 100%	380 100%	388 100%	351 100%	1883 100%	1529 100%	1573 100%	226 100%	529 100%	1141 100%
54 3%	9 2%	8 2%	10 3%	10 3%	17 5% aB	54 3%	42 3%	35 2%	15 7% Δ	15 3%	28 2%

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

Significance Level: 90% Significance Level: 95%

None of the above

Total



Q10. For which of the following reasons, if any, do you tend not to drink coffee from your office? Base: All of those who have coffee provisions available in their office, but get their coffee from external shops, or from home

							Re	gion							Seniority	1		Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	*c *C	*d *D	*e *E	*f *F	*g *G	*h *H	*i *I	*j *J	*k *K	* *L	a A	b B	c C	*a *A	*b *B	*c *C	*d *D	e E
Total	192 100%	46 100%	52 100%	10 100%	9 100%	7 100%	7 100%	13 100%	5 100%	10 100%	9 100%	4 100%	20 100%	52 100%	72 100%	68 100%	16 100%	18 100%	27 100%	28 100%	103 100%
The coffee available in my office is of a poor quality	65 34%	18 39%	13 25%	4 40%	4 44%	2 29%	1 14%	8 62%	3 60%	4 40%	1 11%	3 75%	4 20%	15 29%	30 42%	20 29%	5 31%	4 22%	9 33%	8 29%	39 38%
I don't like the coffee available in my office	62 32%	16 35%	16 31%	5 50%	3 33%	2 29%	3 43%	8 62%	-	2 20%	2 22%	1 25%	4 20%	15 29%	29 40% c	18 26%	3 19%	4 22%	10 37%	7 25%	38 37%
I try to restrict my caffeine intake throughout the day	61 32%	11 24%	19 37%	4 40%	3 33%	2 29%	4 57%	4 31%	2 40%	2 20%	2 22%	1 25%	7 35%	16 31%	20 28%	25 37%	7 44%	8 44%	10 37%	8 29%	28 27%
There is not a sufficient choice of coffee available in my office	25 13%	5 11%	6 12%	1 10%	1 11%	2 29%	3 43%	1 8%	2 40%	1 10%	1 11%	-	2 10%	3 6%	11 15%	11 16%	2 13%	-	3 11%	7 25%	13 13%
Cost	25 13%	3 7%	10 19% a	1 10%	3 33%	-	-	3 23%	-	2 20%	1 11%	-	2 10%	9 17% C	12 17% C	4 6%	- -	2 11%	1 4%	4 14%	18 17%
Other	16 8%	3 7%	6 12%	1 10%	1 11%	1 14%	1 14%	-	-	-	2 22%	-	1 5%	8 15% C	5 7%	3 4%	1 6%	1 6%	3 11%	-	11 11%
None of the above	22 11%	7 15%	4 8%	-	-	-	-	-	-	1 10%	2 22%	-	8 40%	6 12%	6 8%	10 15%	4 25%	3 17%	1 4%	2 7%	12 12%



Q10. For which of the following reasons, if any, do you tend not to drink coffee from your office? Base: All of those who have coffee provisions available in their office, but get their coffee from external shops, or from home

												arrassed to
										tant to offer		fee available
				Sector			Drink oof	fee at work		ity coffee to	,	to external nd guests
				Sector			Dillik Col	Coffee	VISILOIS a	liu guesis	VISILOIS a	iu guesis
								available				
								in the				
								working				
	Tatal	IID.	Technology	Creative/	Financial	Land	Tatal	day in the	A	D:	A	D:
Significance Level: 90%	Total	HR a	/ IT	Communications c	Financial d	Legal e	Total a	office b	Agree	Disagree *b	Agree	Disagree
Significance Level: 95%		A A	В	C	u D	E	a A	В	A A	ъ *В	A	В
, v			=					_		_		
Total	192	35	35	38	41	43	192	192	161	21	72	86
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The coffee available in my office is of a poor quality	65	11	11	17	13	13	65	65	57	4	36	18
	34%	31%	31%	45%	32%	30%	34%	34%	35%	19%	50%	21%
											В	
I don't like the coffee available in my office	62	9	6	10	19	18	62	62	54	4	31	21
,	32%	26%	17%	26%	46%	42%	32%	32%	34%	19%	43%	24%
					aBc	В					В	
I try to restrict my caffeine intake throughout the day	61	10	10	10	14	17	61	61	53	5	19	32
, ,	32%	29%	29%	26%	34%	40%	32%		33%		26%	37%
There is not a sufficient choice of coffee available in my office	25	6	5	5	3	6	25	25	22	2	15	8
There is not a summer choice of conice available in my office	13%	17%	14%	13%	7%	14%	13%		14%		21%	9%
	1070	11 70	1170	1070	1,0	1170	1070	1070	1170	1070	В	070
Cost	25	7	4	4	5	5	25	25	18	5	7	14
Cost	13%	20%	11%	11%	12%	12%	13%		11%		10%	16%
		2070										
Other	16	-	6	1	5	4	16	16	12	2	2	9
	8%	-	17%	3%	12%	9%	8%	8%	7%	10%	3%	10%
			AC		Α	а						а
None of the above	22	5	6	7	2	2	22	22	18	3	6	12
	11%	14%	17%	18%	5%	5%	11%	11%	11%	14%	8%	14%
			de	de								



Perceptions of Coffee in the Workplace Q11. Which of the following types of coffee provisions, if any, are available in your office? Base: All who have coffee making facilities in their office

							Regi	on							Seniority			Numb	er of em	ployees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	1893 100%	455 100%	441 100%	150 100%	94 100%	98 100%	113 100%	150 100%	57 100%	122 100%	52 100%	33 100%	128 100%	567 100%	727 100%	599 100%	105 100%	214 100%	342 100%	366 100%	866 6 100%
Kettle	1352 71%	291 64%	322 73% A	120 80% AbFH	67 71%	72 73% a	77 68%	116 77% Af	38 67%	90 74% A	39 75%	25 76%	95 74% A	438 77% BC	494 68%	420 70%	80 76% E	172 80% DE	270 79% dE	267 73% E	563 65%
Filter coffee machine	502 27%	124 27% G	117 27% g	39 26%	27 29% g	33 34% fG	26 23%	28 19%	16 28%	37 30% G	14 27%	10 30%	31 24%	119 21%	202 28% A	181 30% A	34 32% E	53 25%	89 26%	128 35% BCE	198 6 23%
Espresso and cappuccino makers	477 25%	163 36% BCDEFGhI K L	102 23% I	38 25%	21 22% i	22 22% i	24 21% i	27 18%	14 25% i	16 13%	13 25% i	6 18%	31 24%	112 20%	186 26% A	179 30% Ab	30 29%	59 28% C	68 20%	117 32% CE	203 % 23%
Ground coffee machines	450 24%	138 30% BCEFGH	106 24% EG	33 22%	22 23% g	14 14%	23 20%	22 15%	10 18%	30 25% eG	12 23%	7 21%	33 26% EG	98 17%	196 27% A	156 26% A	22 21%	41 19%	53 15%	102	232 6 27% BC
Cafetiere	369 19%	108 24% BeGi	76 17%	35 23% bG	16 17%	15 15%	20 18%	21 14%	12 21%	20 16%	11 21%	8 24%	27 21%	66 12%	125 17% A	178 30% AB	22 21% e	55 26% E	77 23% E	94 26% E	121 6 149
Other	101 5%	20 4%	27 6%	5 3%	5 5%	5 5%	5 4%	9 6%	5 9% k	9 7%	2 4%	-	9 7%	34 6% C	48 7% C	19 3%	5 5% d	4 2%	15 4% D	6 2%	71 6 8% BCD
Don't know	41 2%	13 3%	12 3%	2 1%	1 1%	1 1%	2 2%	5 3%	-	3 2%	1 2%	-	1 1%	20 4% bC	14 2%	7 1%	2 2%	3 1%	2 1%	6 2%	28 6 3% C
None of the above	72 4%	19 4%	19 4%	6 4%	1 1%	3 3%	7 6% d	5 3%	2 4%	3 2%	3 6% d	1 3%	3 2%	27 5% C	33 5% C	12 2%	3 3% c	3 1%	2 1%	6 2%	58 6 7% BCD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Perceptions of Coffee in the Workplace Q11. Which of the following types of coffee provisions, if any, are available in your office? Base: All who have coffee making facilities in their office

				Sector			Drink coff	fee at work	good qual	tant to offer ity coffee to ind guests	offer the cot	arrassed to ffee available e to external nd guests
			Technology	Creative/				Coffee available in the working day in the				
	Total	HR	/ IT	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
Total	1893 100%	365 100%	397 100%	369 100%	416 100%	346 100%	1478 100%	1478 100%	1559 100%	228 100%	461 100%	1210 100%
Kettle	1352 71%	252 69%	273 69%	277 75% abD	275 66%	275 79% ABD	1050 71%	1050 71%	1119 72%	165 72%	300 65%	911 75% A
Filter coffee machine	502 27%	97 27%	120 30% c	91 25%	105 25%	89 26%	403 27%	403 27%	436 28% B	45 20%	106 23%	349 29% A
Espresso and cappuccino makers	477 25%	97 27%	105 26%	106 29% dE	95 23%	74 21%	384 26%	384 26%	413 26% B	43 19%	103 22%	334 28% A
Ground coffee machines	450 24%	90 25%	117 29% CDE	85 23%	86 21%	72 21%	368 25%	368 25%	379 24%	46 20%	90 20%	318 26% A
Cafetiere	369 19%	79 22% D	78 20% D	91 25% bD	53 13%	68 20% D	308 21%	308 21%	318 20%	38 17%	83 18%	266 22% a
Other	101 5%	15 4%	20 5%	20 5%	30 7% a	16 5%	79 5%	79 5%	79 5%	14 6%	24 5%	65 5%
Don't know	41 2%	9 2%	10 3%	6 2%	10 2%	6 2%	17 1%	17 1%	27 2%	5 2%	4 1%	19 2%
None of the above	72 4%	10 3%	14 4%	15 4% e	27 6% AbE	6 2%	51 3%	51 3%	56 4%	12 5%	27 6% B	31 3%



Perceptions of Coffee in the Workplace Q12. Which of the following types of coffee, if any, would you choose to drink in the workplace if they were available?

Base: All Respondents

								Region	1						Seniority			Numl	oer of en	ployees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%		1131 100%
Latte	918 37%	217 39%	206 36%	63 33%	51 40%	48 38%	57 32%	70 36%	27 32%	62 37%	39 49% aBCFGHiK	12 30%	66 38%	277 37%	358 39% c	283 34%	53 27%	105 35% A	152 36% A	174 38% A	434 38% A
Cappuccino	882 35%	199 36%	187 32%	64 33%	47 37%	49 39%	66 37%	74 38%	29 35%	65 39%	26 33%	16 40%	60 35%	258 35%	332 36%	292 35%	61 31%	100 34%	143 34%	184 40% AbcE	394 35%
Filter coffee	797 32%	140 25%	187 32% A	74 38% Ag	47 37% A	49 39% Ag	61 34% A	59 30%	31 37% A	51 30%	26 33%	14 35%	58 34% A	222 30%	282 30%	293 35% AB	67 34%	100 34%	136 33%	152 33%	342 30%
Americano	748 30%	163 29% f	178 31% F	60 31% f	38 30%	36 29%	40 23%	60 30% f	26 31%	51 30%	20 25%	18 45% AbcdeFgiJ	58 34% F	193 26%	285 31% A	270 32% A	70 35% d	90 30%	119 29%	128 28%	341 30%
Instant coffee	708 28%	131 23%	160 28% a	56 29%	36 28%	39 31% a	46 26%	66 34% Aj	30 36% Aj	57 34% Aj	18 23%	12 30%	57 33% Aj	226 31%	258 28%	224 27%	54 27%	102 34% aDE	132 32% E	125 27%	295 26%
Espresso	524 21%	153 27% BCFgl	104 18%	36 19%	26 20%	26 21%	30 17%	41 21%	18 21%	28 17%	16 20%	9 23%	37 22%	115 16%	208 22% A	201 24% A	45 23%	58 20%	97 23% E	122 27% BE	202 18%
Flat white	434 17%	118 21% BcfJ	87 15%	30 16%	22 17%	21 17%	27 15%	35 18%	14 17%	31 18%	9 11%	9 23%	31 18%	131 18%	153 16%	150 18%	37 19%	48 16%	73 18%	79 17%	197 17%
Iced coffee drinks	401 16%	116 21% BFGjL	85 15% L	36 19% FgL	20 16% I	29 23% BFGjkL	20 11%	24 12%	13 15%	29 17% L	10 13%	4 10%	15 9%	122 16%	155 17%	124 15%	24 12%	49 17%	64 15%	81 18% a	183 16%
Don't know	45 2%	13 2%	8 1%	3 2%	4 3% f	1 1%	1 1%	3 2%	1 1%	4 2%	4 5% BceFg	-	3 2%	22 3% BC	14 2%	9 1%	-	2 1%	9 2% A	6 1%	28 2% Ab



Perceptions of Coffee in the Workplace Q12. Which of the following types of coffee, if any, would you choose to drink in the workplace if they were available? Base: All Respondents

							Re	gion							Seniority	/		Numb	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
None of the above	405 16%	83 15%	120 21% AeIJL	30 16%	19 15%	18 14%	32 18%	32 16%	13 15%	21 13%	9 11%	6 15%	22 13%	155 21% bC	160 17% C	90 11%	35 18% b	35 12%	53 13%	58 13%	224 20% BCD
Not stated	1	-	-	-	-	-	1 1% ab	-	- -	-	-	-	- -	1 *	-	-	-	-	1 * e	-	-



I am embarrassed to

offer the coffee available

in my office to external

visitors and guests

Agree

Α

619

100%

263

42%

В

42%

В

36%

223

212

168

185

30%

В

135

22%

В

19%

119

27%

34%

258

Disagree

b

В

1475

100%

555

527

500

474

464

298

254

240

16%

17%

20%

31% Α

32%

34%

36%

38%

It is important to offer

good quality coffee to

visitors and guests

Agree Disagree

Α

100%

775

40%

В

760

39%

В

35%

В

649

33%

В

30%

578

462

24%

В

382

20%

В

351

18%

689

1951

b

В

347

105

30%

89

84

24%

72

95

44

36

37

11%

10%

27%

21%

26%

100%

Perceptions of Coffee in the Workplace

Q12. Which of the following types of coffee, if any, would you choose to drink in the workplace if they were available?

Base: All Respondents

				Sector			Drink coff	ee at work
	Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office
Significance Level: 90% Significance Level: 95%	Total	a A	b B	C C	d D	e E	a A	b B
Total	2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%
Latte	918 37%	185 37%	197 39% c	171 34%	180 36%	185 37%	839 44%	702 46%
Cappuccino	882 35%	180 36%	194 39% D	172 34%	160 32%	176 35%	804 42%	688 45% a
Filter coffee	797 32%	162 32%	165 33%	153 31%	157 31%	160 32%	763 40%	617 40%
Americano	748 30%	138 28%	179 36% AcDE	152 30%	142 28%	137 27%	710 37%	601 39%
Instant coffee	708 28%	149 30%	157 31% E	136 27%	139 28%	127 25%	662 35%	529 35%
Espresso	524 21%	105 21%	125 25% DE	110 22%	94 19%	90 18%	496 26%	423 28%
Flat white	434 17%	81 16%	97 19% d	86 17%	76 15%	94 19%	408 21%	356 23%
Iced coffee drinks	401 16%	90 18%	76 15%	84 17%	76 15%	75 15%	364 19%	311 20%

Columns Tested: A,B,C,D,E - A,B - A,B - A,B

Perceptions of Coffee in the Workplace Q12. Which of the following types of coffee, if any, would you choose to drink in the workplace if they were available?

Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

Don't know

None of the above

Not stated

	Sector						fee at work	good quali	tant to offer ty coffee to nd guests	I am embarrassed to offer the coffee available in my office to external visitors and guests		
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
	а	b	С	d	e	а	b	a	b	a	b	
	A	В	С	D	Е	A	В	A	В	A	В	
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%	
45 2%	6 1%	8 2%	8 2%	15 3% A	8 2%	21 1%	17 1%	24 1%	7 2%	4 1%	24 2% a	
405 16%	80 16%	71 14%	83 17%	78 16%	93 19% b	33 2%	22 1%	236 12%	78 22% A	44 7%	208 14% A	
1	-	1	-	- -	-	-	-	-	-	-	- -	



Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

Summary tableBase: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95%

Having a coffee with my colleagues is an important part of my day

I am happy with the quality of the coffee available in my office

I am happy with the varieties of coffee available in my office

Columns Tested: A,B,C,D,E,F - A,B

ſ								N ₀	ets
Ī		Strongly	Tend to	Tend to	Strongly	Don't	Not		
	Total	agree	agree	disagree	disagree	know	applicable	Agree	Disagree
		*a	*b	*c	*d	*e	*f	*a	*b
		*A	*B	*C	*D	*E	*F	*A	*B
,	1529	362	671	302	98	43	53	1033	400
	100%	24%	44%	20%	6%	3%	3%	68%	26%
	1529	345	672	300	156	26	30	1017	456
	100%	23%	44%	20%	10%	2%	2%	67%	30%
	1529	320	646	317	170	31	45	966	487
	100%	21%	42%	21%	11%	2%	3%	63%	32%



Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

I am happy with the quality of the coffee available in my office Base: All who drink coffee and have coffee available in their office

		Region								Numb	umber of employees										
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	1529 100%	367 100%	337 100%	120 100%	79 100%	79 100%	93 100%	113 100%	49 100%	103 100%	44 100%	30 100%	115 100%	427 100%	574 100%	528 100%	91 100%	180 100%	284 100%	300 100%	674 100%
Strongly agree	345 23%	85 23%	73 22%	31 26%	13 16%	21 27%	22 24%	25 22%	15 31% dj	22 21%	7 16%	7 23%	24 21%	79 19%	123 21%	143 27% AB	19 21%	48 27% E	71 25% E	81 27% E	126 19%
Tend to agree	672 44%	156 43%	154 46% c	44 37%	37 47%	39 49% c	46 49% c	44 39%	19 39%	46 45%	21 48%	15 50%	51 44%	196 46%	235 41%	241 46%	47 52% de	96 53% cDE	125 44%	124 41%	280 42%
Tend to disagree	300 20%	68 19%	68 20%	24 20%	19 24% f	12 15%	13 14%	26 23%	12 24%	22 21%	9 20%	4 13%	23 20%	77 18%	140 24% AC	83 16%	13 14%	22 12%	51 18% b	57 19% b	157 23% aBc
Strongly disagree	156 10%	41 11%	32 9%	15 13%	8 10%	5 6%	9 10%	16 14% e	3 6%	8 8%	5 11%	2 7%	12 10%	51 12% c	61 11%	44 8%	8 9%	9 5%	26 9% b	27 9%	86 13% Bd
Don't know	26 2%	14 4% BdL	3 1%	2 2%	-	1 1%	1 1%	2 2%	-	2 2%	1 2%	-	-	10 2%	7 1%	9 2%	-	2 1%	6 2%	7 2%	11 2%
Not applicable	30 2%	3 1%	7 2%	4 3% Ag	2 3% g	1 1%	2 2%	-	-	3 3% ag	1 2%	2 7% AGh	5 4% AG	14 3% Bc	8 1%	8 2%	4 4% d	3 2%	5 2%	4 1%	14 2%
Nets																					
Agree	1017 67%	241 66%	227 67%	75 63%	50 63%	60 76% aCdG	68 73% g	69 61%	34 69%	68 66%	28 64%	22 73%	75 65%	275 64%	358 62%	384 73% AB	66 73% E	144 80% CDE	196 69% E	205 68% E	406 60%
Disagree	456 30%	109 30%	100 30%	39 33% e	27 34% e	17 22%	22 24%	42 37% EFk	15 31%	30 29%	14 32%	6 20%	35 30%	128 30% C	201 35% aC	127 24%	21 23%	31 17%	77 27% B	84 28% B	243 36% ABCD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Perceptions of Coffee in the Workplace Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

I am happy with the quality of the coffee available in my office Base: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Nets Agree

Columns Tested:	ABCDF-AB-AB-AB

				Sector			Drink cof	fee at work	good quali	tant to offer ity coffee to nd quests	I am embarrassed to offer the coffee available in my office to external visitors and guests	
	Total	HR	Technology	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
F	TOtal	a	b	C	d	e	a	b	a	b pisagree	a	b pisagree
		А	В	С	D	Е	A	В	A	В	A	В
	1529 100%	296 100%	331 100%	300 100%	345 100%	257 100%	1529 100%	1529 100%	1307 100%	162 100%	422 100%	973 100%
	345 23%	69 23%	74 22%	77 26% e	76 22%	49 19%	345 23%	345 23%	314 24%	30 19%	70 17%	264 27% A
	672 44%	131 44%	163 49% De	130 43%	139 40%	109 42%	672 44%	672 44%	573 44%	75 46%	127 30%	500 51% A
	300 20%	51 17%	66 20%	56 19%	72 21%	55 21%	300 20%	300 20%	255 20%	33 20%	123 29% B	141 14%
	156 10%	31 10% b	21 6%	30 10% b	41 12% B	33 13% B	156 10%	156 10%	135 10%	15 9%	97 23% B	44 5%
	26 2%	7 2%	3 1%	3 1%	11 3% BcE	2 1%	26 2%	26 2%	14 1%	5 3% A	2 *	11 1%
	30 2%	7 2%	4 1%	4 1%	6 2%	9 4% bc	30 2%	30 2%	16 1%	4 2%	3 1%	13 1%
	1017 67%	200 68%	237 72% DE	207 69% de	215 62%	158 61%	1017 67%	1017 67%	887 68%	105 65%	197 47%	764 79% A

Prepared by ComRes Fieldwork: April 2014

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Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

I am happy with the quality of the coffee available in my office Base: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95%

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ity coffee to nd guests	I am embarrassed to offer the coffee available in my office to external visitors and guests		
Total	Technology HR / IT		Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the Total office		Disagree	Agree	Disagree	
	а	b	С	d	е	а	b	а	b	а	b	
	A	В	С	D	Е	Α	В	A	В	A	В	
1529 100%	296 100%	331 100%	300 100%	345 100%	257 100%	1529 100%	1529 100%	1307 100%	162 100%	422 100%	973 100%	
456 30%	82 28%	87 26%	86 29%	113 33% b	88 34% aB	456 30%	456 30%	390 30%	48 30%	220 52% B	185 19%	

Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

I am happy with the varieties of coffee available in my office Base: All who drink coffee and have coffee available in their office

			Region												Seniority			Numb	er of em	ployees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	1529 100%	367 100%	337 100%	120 100%	79 100%	79 100%	93 100%	113 100%	49 100%	103 100%	44 100%	30 100%	115 100%	427 100%	574 100%	528 100%	91 100%	180 100%	284 100%	300 100%	674 100%
Strongly agree	320 21%	85 23% d	66 20%	30 25% d	11 14%	18 23%	20 22%	22 19%	13 27% d	17 17%	8 18%	8 27%	22 19%	74 17%	104 18%	142 27% AB	20 22%	47 26% E	63 22%	68 23% e	122 18%
Tend to agree	646 42%	155 42% C	154 46% CJ	37 31%	36 46% Cj	39 49% CJ	43 46% Cj	46 41%	18 37%	45 44% C	13 30%	11 37%	49 43% c	173 41%	257 45%	216 41%	41 45%	83 46% e	125 44%	136 45% e	261 39%
Tend to disagree	317 21%	66 18%	61 18%	32 27% ABE	22 28% AbE	11 14%	17 18%	24 21%	14 29% abE	26 25% e	16 36% ABEFgKL	4 13%	24 21%	87 20%	133 23% c	97 18%	17 19%	30 17%	45 16%	51 17%	174 26% BCD
Strongly disagree	170 11%	45 12%	39 12%	15 13%	6 8%	9 11%	7 8%	19 17% dFII	4 8%	8 8%	5 11%	3 10%	10 9%	57 13% c	63 11%	50 9%	7 8%	11 6%	31 11% b	30 10%	91 14% B
Don't know	31 2%	10 3%	6 2%	1 1%	2 3%	1 1%	3 3%	2 2%	-	3 3%	1 2%	1 3%	1 1%	11 3%	8 1%	12 2%	2 2%	4 2%	6 2%	9 3%	10 1%
Not applicable	45 3%	6 2%	11 3% g	5 4% G	2 3% g	1 1%	3 3% g	-	-	4 4% G	1 2%	3 10% AbdEGH <i>A</i>	9 8% ABEGH	25 6% BC	9 2%	11 2%	4 4%	5 3%	14 5% dE	6 2%	16 2%
Nets																					
Agree	966 63%	240 65% cJ	220 65% cJ	67 56%	47 59%	57 72% CdgiJ	63 68% cJ	68 60%	31 63%	62 60%	21 48%	19 63%	71 62%	247 58%	361 63%	358 68% Ab	61 67% e	130 72% E	188 66% E	204 68% E	383 57%
Disagree	487 32%	111 30%	100 30%	47 39% abEF	28 35%	20 25%	24 26%	43 38% bef	18 37%	34 33%	21 48% ABEFiKL	7 23%	34 30%	144 34% C	196 34% C	147 28%	24 26%	41 23%	76 27%	81 27%	265 39% ABCD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

I am happy with the varieties of coffee available in my office Base: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Nets Agree

Columns Tested:	A,B,C,D,E -	- A,B - A,B - A,B
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			Sector			Drink cof	fee at work	good qual	tant to offer ity coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
		Technology	Creative/				Coffee available in the working day in the				
Total	HR	/ IT	Communications	Financial	Legal	Total	office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
1529 100%	296 100%	331	300	345	257	1529 100%	1529	1307 100%	162	422 100%	973
320 21%	63 21%	73 22%	73 24% E	67 19%	44 17%	320 21%	320 21%	292 22% b	26 16%	68 16%	243 25% A
646 42%	132 45%	154 47% D	122 41%	134 39%	104 40%	646 42%	646 42%	549 42%	72 44%	120 28%	482 50% A
317 21%	58 20%	62 19%	59 20%	87 25% aBc	51 20%	317 21%	317 21%	272 21%	38 23%	126 30% B	159 16%
170 11%	28 9%	33 10%	37 12%	36 10%	36 14% a	170 11%	170 11%	147 11%	17 10%	98 23% B	50 5%
31 2%	5 2%	4 1%	4 1%	12 3% bc	6 2%	31 2%	31 2%	20 2%	2 1%	3 1%	17 2%
45 3%	10 3%	5 2%	5 2%	9 3%	16 6% BCD	45 3%	45 3%	27 2%	7 4% a	7 2%	22 2%
966 63%	195 66% DE	227 69% DE	195 65% de	201 58%	148 58%	966 63%	966 63%	841 64%	98 60%	188 45%	725 75% A

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Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

I am happy with the varieties of coffee available in my office Base: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95%

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the cof	arrassed to ffee available e to external nd guests
Total	HR	Technology /IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	a	b	а	b
	A	В	С	D	Е	А	В	A	В	A	В
1529 100%	296 100%	331 100%	300 100%	345 100%	257 100%	1529 100%	1529 100%	1307 100%	162 100%	422 100%	973 100%
487 32%	86 29%	95 29%	96 32%	123 36% ab	87 34%	487 32%	487 32%	419 32%	55 34%	224 53% B	209 21%



Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

Having a coffee with my colleagues is an important part of my day Base: All who drink coffee and have coffee available in their office

		Region													Seniority			Numbe	er of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	lumber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	e E
Total	1529 100%	367 100%	337 100%	120 100%	79 100%	79 100%	93 100%	113 100%	49 100%	103 100%	44 100%	30 100%	115 100%	427 100%	574 100%	528 100%	91 100%	180 100%	284 100%	300 100%	674 100%
Strongly agree	362 24%	97 26% B	63 19%	25 21%	15 19%	19 24%	24 26%	27 24%	17 35% BcDij	21 20%	8 18%	14 47% ABCDE FGIJI	32 28% B	80 19%	139 24% A	143 27% A	19 21%	44 24%	68 24%	90 30% aE	141 21%
Tend to agree	671 44%	144 39%	144 43%	48 40%	36 46%	42 53% AbcL	48 52% Acl	49 43%	28 57% AbCL	53 51% Acl	21 48%	14 47%	44 38%	173 41%	265 46% a	233 44%	40 44%	79 44%	127 45%	135 45%	290 43%
Tend to disagree	302 20%	75 20% FHIK	79 23% FHIK	29 24% FHIK	22 28% eFHIK	12 15% hk	8 9%	26 23% FHIK	2 4%	10 10%	10 23% FHIK	1 3%	28 24% FHIK	97 23% b	106 18%	99 19%	19 21% d	36 20% d	52 18% d	40 13%	155 23% D
Strongly disagree	98 6%	30 8% Del	25 7% D	8 7% d	1 1%	2 3%	5 5%	6 5%	2 4%	11 11% DEL	3 7% d	1 3%	4 3%	39 9% Bc	28 5%	31 6%	5 5%	10 6%	15 5%	19 6%	49 7%
Don't know	43 3%	10 3%	10 3%	2 2%	4 5% g	2 3%	4 4%	1 1%	-	5 5% g	1 2%	-	4 3%	14 3%	19 3%	10 2%	-	3 2%	12 4% A	7 2%	21 3% a
Not applicable	53 3%	11 3%	16 5%	8 7% adh	1 1%	2 3%	4 4%	4 4%	-	3 3%	1 2%	-	3 3%	24 6% BC	17 3%	12 2%	8 9% CDE	8 4%	10 4%	9 3%	18 3%
Nets																					
Agree	1033 68%	241 66%	207 61%	73 61%	51 65%	61 77% ABCdl	72 77% ABCdl	76 67%	45 92% ABCDE FGIJ	74 72%	29 66%	28 93% ABCDef	76 66%	253 59%	404 70%	376 71%	59 65%	123 68%	195 69%	225 75%	431 64%
Disagree	400 26%	105 29% EFHiK	104 31% EFHIK	37 31% EFHiK	23 29% eFHK	14 18%	13 14%	32 28% eFHK	4 8%	bc 21 20% hk	13 30% FHK	GIJL 2 7%	32 28% FHK	136 32% BC	A 134 23%	A 130 25%	24 26%	46 26%	67 24%	acE 59 20%	204 30% CD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



I am embarrassed to

Perceptions of Coffee in the Workplace

Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

Having a coffee with my colleagues is an important part of my day Base: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Nets Agree

			Sector			Drink cof	fee at work		tant to offer ty coffee to nd guests	offer the col	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
	Α	В	С	D	Е	A	В	A	В	A	В
1529 100%	296 100%	331 100%	300 100%	345 100%	257 100%	1529 100%	1529 100%	1307 100%	162 100%	422 100%	973 100%
362 24%	85 29% BD	69 21%	80 27% bD	69 20%	59 23%	362 24%	362 24%	337 26% B	23 14%	130 31% B	221 23%
671 44%	124 42%	158 48% e	133 44%	153 44%	103 40%	671 44%	671 44%	603 46% B	48 30%	199 47%	418 43%
302 20%	61 21%	61 18%	56 19%	71 21%	53 21%	302 20%	302 20%	231 18%	60 37% A	68 16%	214 22% A
98 6%	18 6%	18 5%	13 4%	29 8% C	20 8% c	98 6%	98 6%	70 5%	23 14% A	14 3%	70 7% A
43 3%	4 1%	12 4% a	11 4% a	8 2%	8 3%	43 3%	43 3%	29 2%	5 3%	7 2%	21 2%
53 3%	4 1%	13 4% A	7 2%	15 4% A	14 5% Ac	53 3%	53 3%	37 3%	3 2%	1%	29 3% A
1033 68%	209 71% de	227 69%	213 71% dE	222 64%	162 63%	1033 68%	1033 68%	940 72% B	71 44%	329 78% B	639 66%

Columns Tested: A,B,C,D,E - A,B - A,B - A,B



Q13. To what extent do you agree or disagree with the following statements about the coffee available in your office?

Having a coffee with my colleagues is an important part of my day Base: All who drink coffee and have coffee available in their office

Significance Level: 90% Significance Level: 95%

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the cof	arrassed to ffee available e to external nd guests
Total	HR	Technology /IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	a	b	a	b
	A	В	С	D	Е	Α	В	A	В	A	В
1529 100%	296 100%	331 100%	300 100%	345 100%	257 100%	1529 100%	1529 100%	1307 100%	162 100%	422 100%	973 100%
400 26%	79 27%	79 24%	69 23%	100 29% c	73 28%	400 26%	400 26%	301 23%	83 51% A	82 19%	284 29% A

Summary table Base: All Respondents

									N	ets
	Total	Strongly agree	Tend to	Tend to disagree	Strongly disagree	Don't know	Not applicable	Not stated	Agree	Disagree
Cirriforna Lauri 000/	Total	*a	agree *b		*d	*e	*t			*b
Significance Level: 90%		_	-	*c	-		1	*g	*a	-
Significance Level: 95%		*A	*B	*C	*D	*E	*F	*G	*A	*B
It is important to offer good quality coffee to visitors and clients	2500	688	1263	227	120	102	99	1	1951	347
	100%	28%	51%	9%	5%	4%	4%	*	78%	14%
Having a coffee is an important part of British business culture	2500	357	1158	456	237	186	105	1	1515	693
	100%	14%	46%	18%	9%	7%	4%	*	61%	28%
I am embarrassed to offer the coffee available in my office to										
external visitors and guests	2500	204	415	688	787	111	294	1	619	1475
, and the second	100%	8%	17%	28%	31%	4%	12%	*	25%	59%
I assess the quality of a company by the standard of coffee which it										
provides	2500	156	498	666	888	110	181	1	654	1554
·	100%	6%	20%	27%	36%	4%	7%	*	26%	62%
I would consider rejecting a job offer based on the standard of										
coffee provided at an interview	2500	95	181	440	1522	92	169	1	276	1962
'	100%	4%	7%	18%	61%	4%	7%	*	11%	78%

Columns Tested: A,B,C,D,E,F,G - A,B



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I assess the quality of a company by the standard of coffee which it provides Base: All Respondents

							Reg	ion				-			Seniority			Numbe	r of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	- Total	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Strongly agree	156 6%	46 8% BC	24 4%	6 3%	6 5%	6 5%	22 12% aBCDE GJL	11 6%	8 10% BC	12 7% c	3 4%	4 10% bc	8 5%	14 2%	61 7% A	81 10% AB	13 7% e	14 5%	29 7% E	57 13% ABCE	43 4%
Tend to agree	498 20%	118 21% f	101 18%	36 19%	27 21%	33 26% BFg	26 15%	34 17%	20 24% f	42 25% BFg	17 22%	12 30% BFg	32 19%	107 14%	175 19% A	216 26% AB	35 18%	59 20%	91 22% E	122 27% ABcE	191 17%
Tend to disagree	666 27%	142 25%	161 28% Ij	61 32% aflJk	41 32% flJk	37 29% ij	41 23%	58 29% IJ	25 30% ij	34 20%	14 18%	7 18%	45 26%	209 28%	245 26%	212 26%	57 29%	83 28%	106 25%	116 25%	304 27%
Strongly disagree	888 36%	187 33%	218 38% deH	68 35%	38 30%	37 29%	64 36%	72 37% h	22 26%	65 39% eh	39 49% ABCDE FgHK	12 30%	66 38% h	300 41% C	342 37% C	246 30%	63 32%	111 38% D	140 34% D	121 27%	453 40% ACD
Don't know	110 4%	25 4%	27 5% i	5 3%	9 7% clj	7 6% i	8 5%	9 5%	3 4%	3 2%	1 1%	4 10% CIJ	9 5% i	38 5% C	47 5% C	25 3%	8 4%	13 4%	22 5%	21 5%	46 4%
Not applicable	181 7%	41 7%	46 8%	17 9%	7 5%	6 5%	15 8%	13 7%	6 7%	12 7%	5 6%	1 3%	12 7%	71 10% BC	59 6%	51 6%	24 12% BCDe	16 5%	28 7% d	19 4%	94 8% bD
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Nets																					
Agree	654 26%	164 29% BCg	125 22%	42 22%	33 26%	39 31% Bc	48 27%	45 23%	28 33% BCgl	54 32% BCGI	20 25%	16 40% BCdGL	40 23%	121 16%	236 25% A	297 36% AB	48 24%	73 25%	120 29% E	179 39% ABCE	234 21%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I assess the quality of a company by the standard of coffee which it provides ${\mbox{\scriptsize Base: All Respondents}}$

Significance Level: 90% Significance Level: 95%

Total

Disagree

						Re	gion							Seniority	/		Numb	er of em	ployees	
Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
	a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
1554 62%	329 59%	379 66% AhK	129 67% ahK	79 62%	74 59%	105 59%	130 66% aK	47 56%	99 59%	53 67% K	19 48%	111 65% K	509 69% BC	587 63% C	458 55%	120 60% d	194 66% cD	246 59% D	237 52%	757 67% aCD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



I assess the quality of a company by the standard of coffee which it provides Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Not stated

Columns	Tested:	Δ	R	C.	D	F-	Δ	R-	Δ	R.	- A R	

			Sector			Drink coff	fee at work	good quali	tant to offer ty coffee to nd guests	offer the col	arrassed to ffee available e to external nd guests
Total	HR	Technology /IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	a	b	a	b
	A	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
156 6%	47 9% BcDE	24 5%	32 6%	23 5%	30 6%	143 7%	106 7%	150 8% B	4 1%	111 18% B	43 3%
498 20%	118 24% E	101 20%	98 20%	99 20%	82 16%	456 24%	363 24%	473 24% B	21 6%	239 39% B	222 15%
666 27%	120 24%	139 28%	134 27%	146 29% a	127 25%	576 30%	485 32%	559 29%	90 26%	138 22%	480 33% A
888 36%	168 34%	183 37%	176 35%	169 34%	192 38%	615 32%	493 32%	632 32%	221 64% A	108 17%	662 45% A
110 4%	16 3%	23 5%	22 4%	27 5% a	22 4%	73 4%	51 3%	57 3%	8 2%	13 2%	33 2%
181 7%	31 6%	29 6%	38 8%	36 7%	47 9% aB	55 3%	31 2%	80 4% B	3 1%	10 2%	35 2%
1 *	-	1	-	-	-	-	-	-	-	-	-



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I assess the quality of a company by the standard of coffee which it provides Base: All Respondents

Significance Level: 90% Significance Level: 95% Total

Nets

Agree

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	Α	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
654 26%	165 33% BCDE	125 25%	130 26%	122 24%	112 22%	599 31%	469 31%	623 32% B	25 7%	350 57% B	265 18%
1554 62%	288 58%	322 64% A	310 62%	315 63% a	319 64% A	1191 62%	978 64%	1191 61%	311 90% A	246 40%	1142 77% A



It is important to offer good quality coffee to visitors and clients Base: All Respondents

		Region											Number of employees								
	Total	London	South East	South West	East	East Mid	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250
Significance Level: 90% Significance Level: 95%	Total	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	1200
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	113 6 10
Strongly agree	688 28%	178 32% BcfG	144 25% g	48 25%	33 26%	46 37% BCdFGJ	43 24%	37 19%	28 33% G	50 30% G	18 23%	15 38% bfGj	48 28% G	177 24%	256 28% a	255 31% A	70 35% bcE	80 27%	115 28%	143 31% E	28 6 2
end to agree	1263 51%	267 48% E	318 55% AEhkl	98 51% E	68 53% E	48 38%	95 54% E	107 54% Ek	38 45%	82 49% e	44 56% E	16 40%	82 48%	374 51%	468 50%	421 51%	93 47%	137 46%	226 54% aB	232 51%	57 6 5
end to disagree	227 9%	48 9%	45 8%	23 12% be	9 7%	7 6%	13 7%	31 16% ABDEFII	9 11%	13 8%	10 13% e	3 8%	16 9%	68 9%	85 9%	74 9%	13 7%	38 13% ACD	29 7%	35 8%	11 6 1
Strongly disagree	120 5%	21 4%	31 5%	5 3%	7 5%	11 9% AC	9 5%	9 5%	3 4%	10 6%	3 4%	2 5%	9 5%	39 5%	44 5%	37 4%	5 3%	21 7% AC	15 4%	21 5%	6
Oon't know	102 4%	26 5%	18 3%	6 3%	7 5%	8 6% b	7 4%	9 5%	2 2%	5 3%	2 3%	3 8%	9 5%	44 6% C	41 4% C	17 2%	6 3%	5 2%	19 5% B	16 4%	5 6
lot applicable	99 4%	19 3%	21 4%	13 7% AbG	4 3%	6 5%	9 5%	4 2%	4 5%	8 5%	2 3%	1 3%	8 5%	37 5% c	35 4%	27 3%	13 7% CD	15 5% D	12 3%	9 2%	6
lot stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	
Nets																					
Agree	1951 78%	445 80% g	462 80% G	146 76%	101 79%	94 75%	138 78%	144 73%	66 79%	132 79%	62 78%	31 78%	130 76%	551 74%	724 78% a	676 81% Ab	163 82% Be	217 73%	341 82% BE	375 82% BE	85 6 7
Disagree	347 14%	69 12%	76 13%	28 15%	16 13%	18 14%	22 12%	40 20% ABdFi	12 14%	23 14%	13 16%	5 13%	25 15%	107 14%	129 14%	111 13%	18 9%	59 20% ACDE	44 11%	56 12%	17 6 A

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E

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It is important to offer good quality coffee to visitors and clients Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Not stated

Columns Tes	ted: A,B,C	,D,E - A,B -	A,B - A,B
-------------	------------	--------------	-----------

			Sector			Drink coff	fee at work	good quali	tant to offer ty coffee to nd guests	offer the col	arrassed to fee available to external nd guests
Total	HR	Technology /IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
Total	a	b	С	d	е	a	b	a	b	a	b
	А	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
688 28%	152 30% B	118 24%	156 31% Be	133 27%	129 26%	589 31%	488 32%	688 35% B	-	262 42% B	372 25%
1263 51%	255 51%	280 56% CE	237 47%	258 52%	233 47%	1009 53%	819 54%	1263 65% B	-	311 50%	790 54%
227 9%	48 10%	42 8%	44 9%	46 9%	47 9%	161 8%	120 8%		227 65% A	29 5%	185 13% A
120 5%	15 3%	19 4%	29 6% A	18 4%	39 8% ABD	71 4%	42 3%	-	120 35% A	10 2%	93 6% A
102 4%	16 3%	22 4%	21 4%	25 5%	18 4%	58 3%	44 3%		-	7 1%	32 2%
99 4%	14 3%	18 4%	13 3%	20 4%	34 7% ABCd	30 2%	16 1%	-	- -		3
1 *	-	1	-	-	-	-	-		-	-	-





Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

It is important to offer good quality coffee to visitors and clients Base: All Respondents

Significance Level: 90% Significance Level: 95%

Nets

Agree

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	A	В	С	D	Е	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
1951 78%	407 81% E	398 80% E	393 79% E	391 78% E	362 72%	1598 83%	1307 85% a	1951 100% B	-	573 93% B	1162 79%
347 14%	63 13%	61 12%	73 15%	64 13%	86 17% ABd	232 12%	162 11%	-	347 100% A	39 6%	278 19% A



Having a coffee is an important part of British business culture Base: All Respondents

		Region												Seniority		Number of employees					
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor/ Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	734	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	I L	a A	b B	c C	a A	b B	c C	d D	<u> </u>
⁻ otal	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	113 ⁻ 6 100
Strongly agree	357 14%	84 15% b	65 11%	22 11%	20 16%	20 16%	36 20% aBCI	31 16%	14 17%	20 12%	10 13%	9 23% Bci	26 15%	75 10%	145 16% A	137 16% A	27 14%	37 13%	64 15% e	96 21% ABCE	133 6 12
end to agree	1158 46%	246 44%	260 45%	95 49%	61 48%	59 47%	77 44%	89 45%	39 46%	86 51%	44 56% abf	21 53%	81 47%	329 44%	424 46%	405 49% a	92 46%	135 46%	200 48%	210 46%	52° 6 40
end to disagree	456 18%	111 20% Fk	116 20% Fk	34 18%	20 16%	21 17%	23 13%	37 19% k	15 18%	29 17%	12 15%	3 8%	35 20% fk	128 17%	174 19%	154 19%	34 17%	65 22% d	73 18%	75 16%	20 5 1
trongly disagree	237 9%	46 8%	64 11% L	14 7%	13 10%	13 10%	21 12% L	19 10%	9 11%	15 9%	10 13% I	3 8%	10 6%	80 11% c	89 10%	68 8%	18 9%	31 10%	35 8%	35 8%	11 5 1
on't know	186 7%	52 9% J	45 8% J	14 7% j	9 7% j	8 6% j	11 6% j	15 8% J	5 6%	11 7% j	1 1%	3 8% j	12 7% j	84 11% BC	65 7% C	37 4%	16 8%	14 5%	25 6%	32 7%	9 6 B
ot applicable	105 4%	20 4%	27 5%	14 7% Ag	5 4%	5 4%	8 5%	6 3%	2 2%	7 4%	2 3%	1 3%	8 5%	43 6% BC	32 3%	30 4%	13 7% D	14 5% D	19 5% D	8 2%	5 5
ot stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	
lets																					
gree	1515 61%	330 59%	325 56%	117 61%	81 63%	79 63%	113 64% b	120 61%	53 63%	106 63%	54 68% B	30 75% ABcg	107 62%	404 55%	569 61% A	542 65% Ab	119 60%	172 58%	264 63% e	306 67% aBE	65 6 5
Disagree	693 28%	157 28% k	180 31% cK	48 25%	33 26%	34 27%	44 25%	56 28% k	24 29%	44 26%	22 28%	6 15%	45 26%	208 28%	263 28%	222 27%	52 26%	96 32% cD	108 26%	110 24%	32 5 2

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E

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Having a coffee is an important part of British business culture Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Not stated

Columns Tested	: A,B,C,D,E - A,B - A,B - A,B
----------------	-------------------------------

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available to external nd guests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	е	а	b	а	b	а	b
	A	В	С	D	Е	А	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
357 14%	95 19% BcDE	60 12%	72 14%	70 14%	60 12%	319 17%	259 17%	340 17% B	12 3%	149 24% B	184 12%
1158 46%	230 46%	235 47%	218 44%	242 48%	233 47%	979 51%	794 52%	1053 54% B	87 25%	350 57% B	692 47%
456 18%	92 18%	87 17%	98 20%	93 19%	86 17%	342 18%	275 18%	320 16%	115 33% A	80 13%	336 23% A
237 9%	44 9%	54 11% d	47 9%	38 8%	54 11% d	133 7%	104 7%	106 5%	122 35% A	24 4%	180 12% A
186 7%	26 5%	46 9% A	44 9% A	37 7%	33 7%	121 6%	85 6%	111 6% B	10 3%	13 2%	77 5% A
105	13	17	21	20	34	24	12	21	1	3	6
4%	3%	3%	4%	4%	7% ABcd	1%	1%	1%	*	*	*
1	-	1	-	-	-	-	-	-	-	-	-
*	-	*		-	-	-	-	-	-	-	-

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Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

Having a coffee is an important part of British business culture Base: All Respondents

Significance Level: 90% Significance Level: 95%

Nets

Agree

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	Α	В	С	D	Е	A	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
1515 61%	325 65% bCE	295 59%	290 58%	312 62%	293 59%	1298 68%	1053 69%	1393 71% B	99 29%	499 81% B	876 59%
693 28%	136 27%	141 28%	145 29%	131 26%	140 28%	475 25%	379 25%	426 22%	237 68% A	104 17%	516 35% A



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I am embarrassed to offer the coffee available in my office to external visitors and guests

Base: All Respondents

							Regi	on							Seniority	/		Numbe	r of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	Total	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	l L	a A	b B	C C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 5 100%
Strongly agree	204 8%	56 10% Bcjl	29 5%	11 6%	17 13% BCgJL	10 8%	21 12% BCJL	14 7%	11 13% BCJL	17 10% Bj	3 4%	5 13% Bj	10 6%	43 6%	76 8% a	85 10% A	12 6%	14 5%	27 6%	57 13% ABCE	94 8% B
Tend to agree	415 17%	94 17%	83 14%	25 13%	21 16%	15 12%	21 12%	45 23% aBCEF	12 14%	39 23% aBCEFh	19 24% BCEF	9 23% ef	32 19% f	99 13%	167 18% A	149 18% A	25 13%	35 12%	77 18% aB	93 20% ABe	185 5 16% b
Tend to disagree	688 28%	152 27% Ik	175 30% IKL	61 32% IKL	36 28% ik	40 32% IKI	50 28% ik	49 25%	22 26%	33 20%	26 33% IKI	6 15%	38 22%	191 26%	274 29% a	223 27%	50 25%	79 27%	113 27%	125 27%	321 5 28%
Strongly disagree	787 31%	162 29%	193 33%	66 34%	34 27%	42 33%	54 31%	62 31%	23 27%	53 32%	20 25%	13 33%	65 38% ADj	225 30%	277 30%	285 34% B	61 31%	125 42% ACDE	138 33%	134 29%	329 5 29%
Don't know	111 4%	38 7% BCI	18 3%	3 2%	5 4%	7 6% C	9 5% c	9 5% c	5 6% C	4 2%	2 3%	2 5%	9 5% C	44 6% C	46 5% C	21 3%	3 2%	12 4%	20 5% A	15 3%	61 5 5% Ad
Not applicable	294 12%	57 10%	79 14% ag	27 14%	15 12%	12 10%	21 12%	18 9%	11 13%	22 13%	9 11%	5 13%	18 10%	137 19% BC	89 10%	68 8%	49 25% BCDE	31 10% d	41 10%	32 7%	141 5 12% D
Not stated	1 *		-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Nets																					
Agree	619 25%	150 27% BC	112 19%	36 19%	38 30% BCe	25 20%	42 24%	59 30% BCE	23 27% b	56 33% BCEFI	22 28% bc	14 35% BCe	42 24%	142 19%	243 26% A	234 28% A	37 19%	49 17%	104 25% aB	150 33% ABCE	279 5 25% aB
Disagree	1475 59%	314 56%	368 64% AdghIK	127 66% ADghIK	70 55%	82 65% adhlK	104 59%	111 56%	45 54%	86 51%	46 58%	19 48%	103 60%	416 56%	551 59%	508 61% A	111 56%	204 69% ACDE	251 60%	259 57%	650 57%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E

Prepared by ComRes Fieldwork: April 2014

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I am embarrassed to offer the coffee available in my office to external visitors and guests

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Strongly agree
Tend to agree
Tend to disagree
Strongly disagree
Don't know
Not applicable
Not stated

Columns Tested:	A,B,C,D,E - A,B - A,B - A,B
-----------------	-----------------------------

			Sector			Drink coff	fee at work	good quali	tant to offer ty coffee to nd guests	offer the col	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	A	В	С	D	Е	A	В	A	В	A	В
2500 100°	1	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
204 8°	55 % 11% bCE	38 8%	35 7%	41 8%	35 7%	175 9%	120 8%	192 10% B	10 3%	204 33% B	-
415 17 ⁹		79 16%	83 17%	79 16%	78 16%	369 19%	302 20%	381 20% B	29 8%	415 67% B	-
688 28°		137 27%	131 26%	140 28%	129 26%	561 29%	466 30%	563 29%	113 33%	-	688 47% A
787 31°		163 33%	166 33%	150 30%	160 32%	590 31%	507 33%	599 31%	165 48% A	-	787 53% A
111 4°		28 6% A	19 4%	29 6% A	23 5% a	60 3%	46 3%	55 3%	9 3%	-	-
294 12°		54 11% a	66 13% A	61 12% A	75 15% AB	163 8% B	88 6%	161 8%	21 6%	-	-
1	-	1	-	-	-	-	-	-	-		-



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I am embarrassed to offer the coffee available in my office to external visitors and guests

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total

Nets Agree

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	offer the co	arrassed to ffee available e to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	а	b	С	d	e	а	b	а	b	а	b
	Α	В	С	D	Ε	Α	В	A	В	A	В
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%
619 25%	151 30% BCDE	117 23%	118 24%	120 24%	113 23%	544 28%	422 28%	573 29% B	39 11%	619 100% B	-
1475 59%	299 60%	300 60%	297 59%	290 58%	289 58%	1151 60%	973 64% A	1162 60%	278 80% A	-	1475 100% A



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I would consider rejecting a job offer based on the standard of coffee provided at an interview Base: All Respondents

							Reg	ion				_			Seniority			Numbe	r of emp	loyees	
	Total	London	South East	South West	East	East Mid lands	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250+
Significance Level: 90% Significance Level: 95%	7,7,6	a A	b B	c C	d D	e E	f F	g G	h H	i	j	k K	I L	a A	b B	c C	a A	b B	c C	d D	e E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
Strongly agree	95 4%	31 6% BCJL	15 3%	3 2%	5 4% j	3 2% I	13 7% BCegJL	6 3% E	8 10% BCdEGi JL	6 4% i	-	2 5% J	3 2%	5 1%	32 3% A	58 7% AB	6 3%	6 2%	17 4% e	38 8% ABCE	28 2%
Tend to agree	181 7%	42 8% C	31 5%	5 3%	6 5%	11 9% C	21 12% aBCDL	18 9% bC	9 11% bCd	17 10% BCd	8 10% bC	3 8%	10 6%	19 3%	66 7% A	96 12% AB	6 3%	17 6%	36 9% AE	67 15% ABCE	55 5%
Tend to disagree	440 18%	94 17%	96 17%	44 23% abE	23 18%	17 13%	33 19%	35 18%	16 19%	30 18%	13 16%	10 25% e	29 17%	102 14%	172 19% A	166 20% A	49 25% cdE	68 23% dE	75 18%	82 18%	166 15%
Strongly disagree	1522 61%	330 59% F	373 65% aFh	122 63% F	77 60% f	79 63% F	89 50%	118 60% f	46 55%	103 61% F	54 68% Fh	23 58%	108 63% F	518 70% BC	583 63% C	421 51%	110 55%	173 58% D	246 59% D	233 51%	760 67% ABCD
Don't know	92 4%	29 5% BCHI	10 2%	2 1% E	11 9% BCgHIJ	10 8% BCHIJ	8 5% BCHi	8 4% bchi	-	2 1%	1 1%	1 3%	10 6% BCHI	32 4%	29 3%	31 4%	7 4%	9 3%	13 3%	24 5% e	39 3%
Not applicable	169 7%	33 6%	52 9% A	17 9%	6 5%	6 5%	12 7%	12 6%	5 6%	10 6%	3 4%	1 3%	12 7%	63 9% B	47 5%	59 7% b	22 11% cDe	23 8% D	29 7% D	12 3%	83 7% D
Not stated	1 *	-	-	-	-	-	1 1% ab	-	-	-	-	-	-	1 *	-	-	-	-	1 * e	-	-
Nets																					
Agree	276 11%	73 13% BCI	46 8% c	8 4%	11 9% c	14 11% C	34 19% ABCDe		17 20% aBCDe	23 14%	8 10%	5 13%	13 8%	24 3%		154 19%	12 6%	23 8%	53 13%	105 23%	83 7%
							gjL	bC	gjL	BCI	C	С			A	AB	_		ABE	ABCE	

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I would consider rejecting a job offer based on the standard of coffee provided at an interview Base: All Respondents

Significance Level: 90% Significance Level: 95%

Total

Disagree

						Reg	ion							Seniority	1		Numb	er of em	ployees	
		South	South		East Mid	West Mid	North	North	Humber side & York			Scot	Non manag	Junior/ middle manag	Senior Mng/ Direc -tor/					
Total	London	East	West	East	lands	lands	West	East	shire	Wales	NI	land	erial	ement	Owner	0	1-9	10-49	50-249	250+
	а	b	С	d	е	f	g	h	i	j	k		а	b	С	а	b	С	d	е
	A	В	С	D	Ε	F	G	Н	- 1	J	K	L	Α	В	С	Α	В	С	D	E
2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	1131 100%
1962 78%	424 76%	469 81%	166 86%	100 78%	96 76%	122 69%	153 78%	62 74%	133 79%	67 85%	33 83%	137 80%	620 84%	755 81%	587 71%	159 80%	241 81%	321 77%	315 69%	926 82%
10%	f 76%	AF	AdEFGHi	76% f	70%	09%	76% f	74%	79% F	aFh	63% f	60% F	04% C	61% C	/ 170	00% D	D	77% D	09%	02% CD

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



I would consider rejecting a job offer based on the standard of coffee provided at an interview Base: All Respondents

Significance Level: 90% Significance Level: 95% Total	
Strongly agree	
Tend to agree	
Tend to disagree	
Strongly disagree	
Don't know	
Not applicable	
Not stated	

Columns Tastad	: A.B.C.D.E - A.B - A.B - A.E	2
Columns resieu	. A,D,U,U,E - A,D - A,D - A,E	

			Sector			Drink coff	ee at work		tant to offer ty coffee to nd guests	offer the cof	arrassed to fee available to external nd guests
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a	b B	c C	d	e E	a	b B	a	b B	a	b B
2500 100%	A 500 100%	500 100%	500 100%	D 500 100%	500 100%	A 1918 100%	1529 100%	A 1951 100%	347 100%	A 619 100%	1475 100%
95 4%	27 5% CE	24 5% Ce	11 2%	20 4%	13 3%	87 5%	68 4%	87 4% b	8 2%	78 13% B	15 1%
181 7%	48 10% DE	41 8% e	34 7%	31 6%	27 5%	166 9%	125 8%	160 8%	21 6%	124 20% B	52 4%
440 18%	89 18%	77 15%	105 21% Be	88 18%	81 16%	406 21%	329 22%	381 20% B	51 15%	138 22% B	269 18%
1522 61%	288 58%	302 60%	306 61%	305 61%	321 64% A	1137 59%	933 61%	1208 62%	257 74% A	257 42%	1082 73% A
92 4%	22 4% c	25 5% Ce	12 2%	19 4%	14 3%	66 3%	46 3%	46 2%	5 1%	11 2%	28 2%
169 7%	26 5%	30 6%	32 6%	37 7%	44 9% Ab	56 3% B	28 2%	69 4% B	5 1%	11 2%	29 2%
1	-	1	-	-	-	-	-	-	-	-	-



Q14. To what extent do you agree or disagree with the following statements about coffee in the workplace?

I would consider rejecting a job offer based on the standard of coffee provided at an interview Base: All Respondents

Significance Level: 90% Significance Level: 95%

Nets Agree

Disagree

			Sector			Drink cof	fee at work	good quali	tant to offer ty coffee to nd guests	I am embarrassed to offer the coffee available in my office to external visitors and guests		
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
	а	b	С	d	e	а	b	а	b	а	b	
	Α	В	С	D	E	Α	В	A	В	A	В	
2500 100%	500 100%	500 100%	500 100%	500 100%	500 100%	1918 100%	1529 100%	1951 100%	347 100%	619 100%	1475 100%	
276 11%	75 15% CDE	65 13% CE	45 9%	51 10%	40 8%	253 13%	193 13%	247 13% B	29 8%	202 33% B	67 5%	
1962 78%	377 75%	379 76%	411 82% AB	393 79%	402 80% ab	1543 80%	1262 83%	1589 81%	308 89% A	395 64%	1351 92% A	



Perceptions of Coffee in the Workplace Q15. Which, if any, of the following words and phrases do you associate with high quality coffee in the workplace? Base: All Respondents

		Region							Number of employees												
	Total	London	South East	South West	East	East Mid	West Mid lands	North West	North East	Humber side & York shire	Wales	NI	Scot land	Non manag erial	Junior/ middle manag ement	Senior Mng/ Direc -tor / Owner	0	1-9	10-49	50-249	250-
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L	a A	b B	c C	a A	b B	c C	d D	E
Total	2500 100%	559 100%	577 100%	193 100%	128 100%	126 100%	177 100%	197 100%	84 100%	168 100%	79 100%	40 100%	172 100%	740 100%	929 100%	831 100%	200 100%	296 100%	417 100%	456 100%	113 5 10
Social	1027 41%	233 42%	218 38%	96 50% aBFGII	54 42%	53 42%	70 40%	77 39%	41 49% bi	63 38%	34 43%	18 45%	70 41%	290 39%	397 43%	340 41%	85 43%	123 42%	152 36%	203 45% C	46
rofessional	931 37%	219 39% Fg	217 38% f	68 35%	47 37%	56 44% cFG	54 31%	62 31%	29 35%	67 40% fg	27 34%	19 48% Fg	66 38%	230 31%	345 37% A	356 43% AB	85 43% cd	117 40%	148 35%	161 35%	42
Morale boosting	740 30%	165 30%	151 26%	63 33% bf	44 34% bf	41 33%	44 25%	57 29%	23 27%	43 26%	22 28% AB	20 50% SCdEFGH	67 39%	209 28%	284 31%	247 30%	56 28%	82 28%	122 29%	149 33%	33
												J ,	ABFGhlj								
Notivating	725 29%	170 30%	154 27%	61 32%	34 27%	44 35% bg	49 28%	50 25%	30 36% bg	48 29%	23 29%	9 23%	53 31%	194 26%	276 30%	255 31% a	59 30%	90 30%	125 30%	147 32% E	30
Encourages positive relationships	573 23%	132 24% bl	113 20%	40 21%	33 26% I	41 33% ABCFgI	35 20%	46 23% i	27 32% aBCFI	26 15%	19 24%	13 33% bfl	48 28% Bfl	139 19%	232 25% A	202 24% A	50 25%	72 24%	98 24%	98 21%	25 5 2
exciting	276 11%	87 16% BCDHj	45 8%	14 7%	11 9%	14 11%	19 11%	27 14% BC	6 7%	21 13% bc	6 8%	4 10%	22 13% Bc	50 7%	128 14% A	98 12% A	11 6%	25 8%	51 12% Ae	85 19% ABCE	10
lot for me	252 10%	60 11%	76 13% CDFI	13 7%	8 6%	13 10%	13 7%	21 11%	9 11%	12 7%	8 10%	4 10%	15 9%	99 13% bC	96 10% C	57 7%	19 10%	21 7%	36 9%	44 10%	13 5 1 B
retentious	209 8%	43 8%	57 10% d	15 8%	6 5%	13 10% d	18 10% d	18 9%	4 5%	12 7%	4 5%	3 8%	16 9%	63 9%	77 8%	69 8%	17 9%	31 10% d	34 8%	32 7%	5
nnecessary	199 8%	44 8% D	42 7% D	19 10% D	2 2%	14 11% D	19 11% D	17 9% D	5 6% d	12 7% D	9 11% D	2 5%	14 8% D	59 8%	71 8%	69 8%	17 9%	33 11% DE	38 9%	31 7%	5
loisy	52 2%	16 3% b	8 1%	4 2%	7 5% BGHI	3 2%	4 2%	2 1%	-	2 1%	1 1%	1 3%	4 2%	9 1%	17 2%	26 3% Ab	2 1%	3 1%	14 3% aBE	14 3%	1

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E

Q15. Which, if any, of the following words and phrases do you associate with high quality coffee in the workplace?

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total Don't know None of these Not stated

	I						Danian				_			Caralania		l	Managh			
	Region								Seniority			Number of employees								
															Senior					
									Humber					Junior/	Mng/					
					East	West			side &				Non	middle	Direc					
		South	South		Mid	Mid	North		York			Scot	manag	manag	-tor /					
Total	London	East	West	East	lands	lands	West	North East	shire	Wales	NI	land	erial	ement	Owner	0	1-9	10-49	50-249	250+
	а	b	С	d	е	f	g	h	i	j	k		а	b	С	а	b	С	d	е
	Α	В	С	D	Ε	F	Ğ	Н	1	j	K	L	Α	В	С	Α	В	С	D	Е
2500	559	577	193	128	126	177	197	84	168	79	40	172	740	929	831	200	296	417	456	1131
100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
			10070	10070	10070	10070		10070		10070	10070	10070					10070			
112	22	33	8	4	5	4	13	9	6	1	-	7	45	43	24	7	14	23	14	54
4%	4%	6%	4%	3%	4%	2%	7%	11%	4%	1%	-	4%	6%	5%	3%	4%	5%	6%	3%	5%
		fj					Fjk	AbCDeFIJKL					С	С				d		ļ
301	53	84	24	22	12	20	21	4	26	12	3	20	112	110	79	21	33	42	45	160
12%	9%	15%	12%	17%	10%	11%	11%	5%	15%	15%	8%	12%	15%	12%	10%	11%	11%	10%	10%	14%
.270	• • • • • • • • • • • • • • • • • • •	AH	h	AegH	.070	h	,0	0,0	AH	Н	0,0	h	BC	,,	.0,0	,	,0			CD
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*	-	-	-	-	-	1%	-	-	-	-	-	-	*	-	-	-	-	*	-	-
						ab												е		

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L - A,B,C - A,B,C,D,E



Perceptions of Coffee in the Workplace Q15. Which, if any, of the following words and phrases do you associate with high quality coffee in the workplace?

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total
Social
Professional
Morale boosting
Motivating
Encourages positive relationships
Exciting
Not for me
Pretentious

			Sector			Drink cof	fee at work	good qual	rtant to offer ity coffee to and guests	offer the co	arrassed to ffee availabl e to externa ind guests
Total	HR	Technology	Creative/	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B
2500 100%	500 100%	500	500	500	500	1918 100%	1529	1951 100%	347	619 100%	1475
1027 41%	212 42% de	221 5 44% DE	227 45% DE	183 37%	184 37%	884 46%	732 48%	911 47% B	84 24%	292 47%	640 43%
931 37%	181 36%	178 36%	192 38%	187 37%	193 39%	800 42%	663 43%	859 44% B	53 15%	307 50% B	535 36%
740 30%	155 31% e	165 33% cE	138 28%	154 31% e	128 26%	671 35%	544 36%	677 35% B	47 14%	238 38% B	429 29%
725 29%	171 34% DE	162 32% dE	147 29% E	137 27% E	108 22%	671 35%	552 36%	678 35% B	35 10%	255 41% B	400 27%
573 23%	123 25% E	123 5 25% E	128 26% dE	104 21%	95 19%	515 27%	438 29%	530 27% B	31 9%	185 30% B	340 23%
276 11%	61 12% E	69 14% dE	61 12% E	49 10%	36 7%	257 13%	209 14%	249 13% B	22 6%	131 21% B	120 8%
252 10%	58 12% b	40 8%	51 10%	55 11%	48 10%	59 3%	50 3%	156 8%	65 19% A	30 5%	158 11% A
209 8%	33 7%	56 5 11% AcE	40 8%	48 10% ae	32 6%	143 7%	115 8%	137 7%	65 19% A	46 7%	129 9%

Columns Tested: A,B,C,D,E - A,B - A,B - A,B



Perceptions of Coffee in the Workplace Q15. Which, if any, of the following words and phrases do you associate with high quality coffee in the workplace?

Base: All Respondents

Significance Level: 90% Significance Level: 95% Total Unnecessary Noisy Don't know None of these Not stated

			Sector	_		Drink cof	fee at work	good quali	ant to offer ty coffee to nd guests	I am embarrassed to offer the coffee available in my office to external visitors and guests		
Total	HR	Technology / IT	Creative/ Communications	Financial	Legal	Total	Coffee available in the working day in the office	Agree	Disagree	Agree	Disagree	
	a A	b B	c C	d D	e E	a A	b B	a A	b B	a A	b B	
2500 100%	500 100%	500	500 100%	500 100%	500 100%	1918 100%	1529	1951 100%	347 100%	619 100%	1475	
199 8%	33 7%	48 10% a	38 8%	42 8%	38 8%	132 7%	100 7%	100 5%	83 24% A	31 5%	133 9% A	
52 2%	14 3%	13 3%	10 2%	8 2%	7 1%	41 2%	36 2%	43 2%	7 2%	20 3% b	28 2%	
112 4%	24 5%	21 4%	22 4%	24 5%	21 4%	53 3%	42 3%	58 3%	22 6% A	8 1%	56 4% A	
301 12%	48 10%	49 10%	56 11%	62 12%	86 17% ABCD	184 10%	147 10%	170 9%	56 16% A	22 4%	182 12% A	
1	-	1 *	-	-	-	-	-	- -	-	-	- -	

