

ITV News Index

METHODOLOGY NOTE

ComRes interviewed 2,049 adults from GB online between 5th and 7th July 2013. Data were weighted to be representative of all adults aged 18+ in GB. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

To commission a voting intention poll or a public opinion survey please contact Keiran Pedley: keiran.pedley@comres.co.uk

To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comres.co.uk

ITV News Index Survey

ONLINE Fieldwork : 5th-7th July 2013

Absolutes/col percents

Table 1

Q.1 In your experience and that of your friends and family, do you think that each of the following have got better or worse over the last 10 years?

Base: All respondents

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2049	959	1090	217	321	367	383	323	438	580	602	371	496	292	788
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>Waiting times for non-urgent surgery in hospital</u>															
Better	354 17%	198 20%	156 15%	51 21%	58 17%	63 18%	61 17%	46 15%	74 17%	105 19%	95 17%	79 18%	74 15%	75 23%	147 18%
Worse	1009 49%	452 45%	557 53%	107 44%	160 46%	173 50%	191 52%	161 53%	217 49%	263 48%	264 46%	225 50%	256 53%	155 49%	410 49%
Don't know	687 34%	355 35%	332 32%	85 35%	127 37%	109 32%	113 31%	98 32%	155 35%	180 33%	209 37%	142 32%	156 32%	89 28%	272 33%
<u>Waiting times in A&E</u>															
Better	342 17%	200 20%	142 14%	53 22%	68 20%	69 20%	61 17%	39 13%	52 12%	109 20%	79 14%	85 19%	69 14%	78 24%	151 18%
Worse	1115 54%	515 51%	599 57%	125 51%	183 53%	186 54%	214 59%	165 54%	242 54%	288 53%	306 54%	249 56%	272 56%	179 56%	445 54%
Don't know	593 29%	289 29%	304 29%	66 27%	93 27%	90 26%	91 25%	100 33%	153 34%	150 27%	183 32%	113 25%	146 30%	62 19%	233 28%
<u>Access to GP appointments (during normal working hours)</u>															
Better	662 32%	350 35%	312 30%	90 37%	115 33%	104 30%	94 26%	90 30%	169 38%	191 35%	169 30%	143 32%	158 33%	110 35%	258 31%
Worse	1075 52%	489 49%	586 56%	100 41%	167 48%	187 54%	216 59%	176 58%	229 51%	281 51%	299 53%	238 53%	257 53%	156 49%	433 52%
Don't know	312 15%	165 16%	147 14%	54 22%	63 18%	54 16%	55 15%	39 13%	48 11%	76 14%	99 17%	66 15%	71 15%	52 16%	138 17%

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Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>Access to out of hours GP appointments</u>															
Better	390 19%	199 20%	191 18%	66 27%	95 27%	74 22%	59 16%	47 16%	48 11%	103 19%	102 18%	95 21%	89 18%	90 28%	176 21%
Worse	1090 53%	531 53%	559 53%	90 37%	160 46%	172 50%	219 60%	174 57%	275 62%	306 56%	303 53%	217 49%	263 54%	159 50%	421 51%
Don't know	570 28%	274 27%	296 28%	88 36%	90 26%	99 29%	87 24%	82 27%	123 28%	139 25%	163 29%	134 30%	134 28%	69 22%	232 28%
<u>Quality of hospital care</u>															
Better	525 26%	297 30%	228 22%	85 35%	98 29%	89 26%	56 15%	81 26%	116 26%	141 26%	122 22%	124 28%	137 28%	89 28%	196 24%
Worse	944 46%	406 40%	538 51%	85 35%	136 39%	167 48%	212 58%	153 50%	191 43%	253 46%	267 47%	206 46%	217 45%	167 52%	382 46%
Don't know	581 28%	301 30%	279 27%	74 30%	111 32%	89 26%	98 27%	71 23%	139 31%	153 28%	179 32%	116 26%	132 27%	63 20%	252 30%
<u>Management of health services in your local area</u>															
Better	455 22%	239 24%	216 21%	82 34%	93 27%	77 22%	60 17%	55 18%	88 20%	114 21%	122 21%	119 27%	100 21%	86 27%	189 23%
Worse	946 46%	446 44%	501 48%	86 35%	123 36%	162 47%	206 56%	152 50%	218 49%	260 48%	260 46%	207 46%	219 45%	152 48%	370 45%
Don't know	648 32%	320 32%	328 31%	76 31%	129 37%	106 31%	99 27%	97 32%	140 31%	173 32%	186 33%	120 27%	168 34%	80 25%	270 33%

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Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Work-ing full time	Work-ing part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	2049	1778	169	87	243	166	175	155	102	190	254	309	199	1080	715	365	969	156	131	119	368	195
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
<u>Waiting times for non-urgent surgery in hospital</u>																						
Better	354 17%	299 17%	41 22%	15 18%	25 11%	26 14%	33 18%	20 14%	14 14%	36 17%	61 23%	50 17%	35 19%	221 19%	175 19%	46 19%	132 15%	17 12%	15 13%	12 10%	67 19%	21 12%
Worse	1009 49%	854 48%	93 50%	44 54%	114 50%	93 51%	90 49%	71 50%	62 61%	105 51%	121 45%	135 47%	81 44%	565 49%	444 49%	121 49%	444 49%	65 45%	52 43%	79 64%	157 46%	92 53%
Don't know	687 34%	610 35%	51 28%	23 28%	86 38%	66 36%	62 34%	53 37%	26 25%	65 32%	84 32%	103 36%	69 37%	361 31%	282 31%	79 32%	326 36%	62 43%	52 44%	32 26%	120 35%	59 34%
<u>Waiting times in A&E</u>																						
Better	342 17%	286 16%	35 19%	22 27%	35 15%	29 16%	30 16%	17 12%	20 20%	32 15%	54 20%	42 15%	26 14%	229 20%	187 21%	42 17%	112 12%	19 13%	17 14%	9 7%	41 12%	26 15%
Worse	1115 54%	965 55%	89 48%	46 56%	122 54%	98 53%	97 53%	86 60%	60 59%	113 55%	146 55%	167 58%	91 50%	624 54%	489 54%	135 55%	491 54%	78 55%	62 51%	75 61%	183 53%	92 54%
Don't know	593 29%	511 29%	60 32%	14 17%	69 30%	58 31%	58 31%	41 29%	22 22%	60 29%	66 25%	78 27%	67 36%	294 26%	225 25%	69 28%	298 33%	46 32%	41 34%	38 31%	119 35%	53 31%
<u>Access to GP appointments (during normal working hours)</u>																						
Better	662 32%	574 33%	54 29%	35 43%	67 30%	70 38%	51 28%	42 29%	34 34%	59 29%	90 34%	99 34%	61 33%	368 32%	298 33%	71 29%	293 33%	38 27%	31 26%	41 33%	133 39%	50 29%
Worse	1075 52%	926 53%	97 53%	42 51%	131 58%	90 49%	100 54%	84 59%	51 50%	125 61%	120 45%	145 51%	87 47%	589 51%	459 51%	130 53%	486 54%	80 56%	61 51%	68 56%	181 52%	96 56%
Don't know	312 15%	262 15%	34 18%	5 6%	27 12%	24 13%	33 18%	17 12%	17 16%	20 10%	56 21%	43 15%	36 19%	190 17%	145 16%	45 18%	122 14%	25 18%	28 24%	13 11%	30 9%	25 14%

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Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
Access to out of hours GP appointments																						
Better	390 19%	331 19%	33 18%	23 29%	39 17%	39 21%	29 16%	19 13%	25 25%	35 17%	69 26%	45 16%	33 18%	266 23%	215 24%	51 21%	124 14%	25 17%	15 13%	19 15%	33 10%	31 18%
Worse	1090 53%	935 53%	99 54%	41 50%	128 57%	93 50%	98 53%	82 57%	56 54%	120 59%	129 48%	149 52%	96 52%	581 51%	454 50%	127 52%	509 56%	73 51%	56 46%	65 53%	220 64%	96 56%
Don't know	570 28%	496 28%	52 28%	17 21%	59 26%	52 28%	57 31%	43 30%	22 21%	50 24%	69 26%	93 32%	56 30%	301 26%	232 26%	68 28%	269 30%	46 32%	49 41%	39 32%	91 26%	44 26%
Quality of hospital care																						
Better	525 26%	437 25%	53 29%	22 27%	45 20%	39 21%	55 30%	30 21%	35 34%	57 28%	69 26%	68 24%	51 27%	285 25%	224 25%	61 25%	240 27%	35 25%	38 32%	37 30%	90 26%	40 23%
Worse	944 46%	837 47%	67 36%	41 50%	111 49%	95 52%	82 44%	64 45%	40 39%	99 48%	128 48%	137 48%	80 43%	548 48%	431 48%	118 48%	395 44%	64 45%	44 37%	59 48%	148 43%	80 47%
Don't know	581 28%	489 28%	64 35%	19 23%	69 31%	50 27%	47 26%	50 35%	28 27%	49 24%	69 26%	82 28%	54 29%	314 27%	247 27%	67 27%	266 30%	44 31%	38 32%	27 22%	107 31%	51 30%
Management of health services in your local area																						
Better	455 22%	384 22%	45 25%	30 36%	42 18%	37 20%	37 20%	23 16%	26 25%	46 22%	69 26%	62 22%	39 21%	275 24%	217 24%	58 24%	179 20%	25 18%	29 24%	21 17%	69 20%	36 21%
Worse	946 46%	824 47%	78 42%	31 37%	121 53%	88 48%	88 47%	68 47%	45 44%	100 49%	118 44%	130 45%	80 43%	522 45%	414 46%	108 44%	425 47%	68 48%	39 33%	65 53%	175 51%	77 45%
Don't know	648 32%	555 31%	61 33%	22 27%	63 28%	60 32%	60 32%	52 36%	32 31%	59 29%	80 30%	94 33%	65 35%	350 31%	271 30%	80 32%	297 33%	50 35%	52 43%	36 30%	100 29%	59 34%

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Table 2

Q.2 Do you agree or disagree with each of the following statements?**Base: All respondents**

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	959	1090	217	321	367	383	323	438	580	602	371	496	292	788
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>It is easier to go straight to A&E to be treated for conditions which are not serious than to get help through out of hours GP services</u>															
Agree	897 44%	472 47%	425 41%	108 44%	143 42%	141 41%	160 44%	155 51%	190 43%	220 40%	260 46%	217 49%	201 41%	138 43%	393 47%
Disagree	660 32%	303 30%	357 34%	68 28%	109 32%	139 40%	111 30%	86 28%	146 33%	191 35%	170 30%	130 29%	169 35%	120 38%	238 29%
Don't know	492 24%	229 23%	263 25%	68 28%	92 27%	65 19%	94 26%	63 21%	110 25%	137 25%	138 24%	100 22%	117 24%	61 19%	198 24%
<u>I would phone the NHS 111 service to get advice on non life-threatening conditions</u>															
Agree	958 47%	467 47%	491 47%	121 50%	169 49%	160 46%	150 41%	149 49%	210 47%	259 47%	258 45%	220 49%	222 46%	164 52%	370 45%
Disagree	561 27%	290 29%	271 26%	58 24%	69 20%	92 27%	121 33%	81 27%	141 32%	164 30%	168 30%	115 26%	113 23%	87 27%	225 27%
Don't know	530 26%	247 25%	283 27%	65 27%	107 31%	93 27%	94 26%	75 25%	95 21%	125 23%	142 25%	111 25%	151 31%	67 21%	234 28%
<u>I am unsure about what the NHS 111 service offers</u>															
Agree	1161 57%	565 56%	596 57%	157 65%	198 58%	199 58%	207 57%	168 55%	231 52%	312 57%	319 56%	258 58%	273 56%	182 57%	482 58%
Disagree	701 34%	348 35%	353 34%	65 27%	103 30%	109 32%	128 35%	110 36%	185 42%	202 37%	196 35%	147 33%	156 32%	115 36%	264 32%
Don't know	187 9%	91 9%	96 9%	21 9%	43 13%	37 11%	30 8%	26 8%	29 7%	34 6%	53 9%	42 9%	58 12%	22 7%	82 10%

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	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>I or my family have struggled to get a GP appointment in the last 12 months</u>															
Agree	838 41%	380 38%	458 44%	98 40%	160 46%	161 47%	178 49%	118 39%	123 28%	217 40%	237 42%	170 38%	214 44%	154 48%	363 44%
Disagree	1083 53%	554 55%	529 51%	113 47%	149 43%	162 47%	173 47%	171 56%	315 71%	290 53%	295 52%	247 55%	250 51%	137 43%	398 48%
Don't know	128 6%	70 7%	58 6%	32 13%	36 11%	22 6%	15 4%	15 5%	8 2%	41 7%	36 6%	29 6%	22 5%	27 9%	68 8%
<u>It is generally easier to access GP services now than it was 10 years ago</u>															
Agree	682 33%	344 34%	338 32%	118 48%	115 33%	103 30%	103 28%	104 34%	140 31%	188 34%	167 29%	165 37%	162 33%	112 35%	283 34%
Disagree	988 48%	477 48%	511 49%	59 24%	137 40%	177 51%	200 55%	166 54%	250 56%	273 50%	288 51%	201 45%	227 47%	161 50%	367 44%
Don't know	379 18%	182 18%	196 19%	67 27%	93 27%	65 19%	63 17%	35 12%	56 13%	88 16%	113 20%	80 18%	98 20%	46 14%	179 22%
<u>People who fail to attend GP appointments should be charged</u>															
Agree	1390 68%	707 70%	683 65%	129 53%	187 54%	211 61%	251 69%	236 78%	377 84%	395 72%	383 67%	295 66%	317 65%	204 64%	554 67%
Disagree	420 20%	200 20%	219 21%	77 31%	103 30%	96 28%	63 17%	38 12%	44 10%	104 19%	117 21%	93 21%	105 22%	74 23%	168 20%
Don't know	240 12%	97 10%	143 14%	38 16%	55 16%	38 11%	52 14%	31 10%	25 6%	48 9%	67 12%	59 13%	65 13%	41 13%	107 13%

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	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>People who can afford to pay for NHS treatment should be required to do so</u>															
Agree	521 25%	245 24%	277 26%	82 34%	88 25%	97 28%	97 27%	66 22%	91 20%	120 22%	138 24%	103 23%	161 33%	92 29%	220 27%
Disagree	1203 59%	615 61%	588 56%	121 50%	197 57%	188 55%	208 57%	190 63%	298 67%	354 65%	342 60%	271 61%	236 48%	186 58%	454 55%
Don't know	325 16%	145 14%	180 17%	40 16%	61 18%	60 17%	60 16%	48 16%	57 13%	74 13%	88 16%	72 16%	91 19%	40 13%	154 19%

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	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
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Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
<u>It is easier to go straight to A&E to be treated for conditions which are not serious than to get help through out of hours GP services</u>																						
Agree	897 44%	777 44%	72 39%	37 45%	113 50%	83 45%	82 45%	73 51%	48 46%	87 43%	121 45%	115 40%	66 36%	530 46%	420 47%	111 45%	367 41%	63 44%	41 35%	50 41%	151 44%	61 36%
Disagree	660 32%	562 32%	63 34%	29 35%	57 25%	59 32%	54 29%	42 29%	34 33%	59 29%	88 33%	112 39%	63 34%	357 31%	278 31%	80 32%	302 34%	40 28%	39 33%	46 37%	106 31%	71 41%
Don't know	492 24%	423 24%	48 26%	17 20%	56 25%	43 23%	48 26%	29 20%	21 20%	59 29%	58 22%	60 21%	55 30%	260 23%	204 23%	55 23%	232 26%	40 28%	39 33%	27 22%	87 25%	39 23%
<u>I would phone the NHS 111 service to get advice on non life-threatening conditions</u>																						
Agree	958 47%	834 47%	74 40%	41 51%	99 44%	93 50%	82 45%	72 50%	50 49%	101 49%	126 47%	142 49%	78 42%	534 47%	421 47%	113 46%	424 47%	69 48%	46 38%	55 45%	175 51%	79 46%
Disagree	561 27%	480 27%	54 29%	18 21%	65 29%	48 26%	50 27%	43 30%	28 27%	50 24%	79 30%	76 26%	51 28%	312 27%	242 27%	70 29%	249 28%	36 25%	32 27%	43 35%	100 29%	37 21%
Don't know	530 26%	448 25%	56 31%	23 28%	61 27%	43 23%	52 28%	29 20%	25 24%	55 27%	61 23%	69 24%	56 30%	301 26%	238 26%	63 26%	228 25%	38 27%	42 35%	24 19%	69 20%	56 32%
<u>I am unsure about what the NHS 111 service offers</u>																						
Agree	1161 57%	994 56%	122 66%	49 60%	132 59%	93 51%	105 57%	82 58%	45 44%	105 51%	171 64%	152 53%	105 57%	664 58%	524 58%	140 57%	497 55%	77 54%	72 60%	71 58%	170 49%	107 62%
Disagree	701 34%	611 35%	48 26%	27 33%	73 32%	71 39%	64 34%	52 36%	42 41%	85 41%	72 27%	105 37%	63 34%	379 33%	291 32%	88 36%	322 36%	44 31%	38 32%	40 32%	151 44%	49 28%
Don't know	187 9%	157 9%	14 8%	6 7%	21 9%	20 11%	15 8%	9 6%	15 15%	15 8%	23 9%	31 11%	16 9%	105 9%	87 10%	18 7%	82 9%	22 15%	10 8%	11 9%	23 7%	16 9%

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Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
I or my family have struggled to get a GP appointment in the last 12 months																						
Agree	838 41%	717 41%	77 42%	35 42%	100 44%	72 39%	80 43%	57 40%	45 44%	93 45%	114 43%	109 38%	57 31%	517 45%	411 46%	106 43%	321 36%	72 50%	44 37%	36 29%	97 28%	73 43%
Disagree	1083 53%	930 53%	103 56%	45 55%	111 49%	102 55%	92 50%	76 53%	50 49%	100 49%	124 47%	160 56%	119 64%	535 47%	412 46%	123 50%	548 61%	67 47%	65 54%	84 68%	245 71%	86 50%
Don't know	128 6%	116 7%	5 3%	2 2%	15 7%	10 5%	12 6%	11 7%	7 7%	11 6%	28 11%	17 6%	9 5%	95 8%	78 9%	17 7%	33 4%	5 3%	11 9%	3 3%	2 1%	12 7%
It is generally easier to access GP services now than it was 10 years ago																						
Agree	682 33%	595 34%	55 30%	47 57%	66 29%	66 36%	54 29%	44 31%	32 31%	57 28%	105 39%	93 32%	64 35%	394 34%	312 35%	82 33%	288 32%	49 34%	36 30%	36 29%	117 34%	50 29%
Disagree	988 48%	849 48%	85 46%	26 32%	127 56%	93 50%	94 51%	73 51%	54 53%	115 56%	102 38%	133 46%	84 46%	528 46%	411 46%	117 47%	460 51%	61 42%	52 43%	69 56%	195 57%	84 49%
Don't know	379 18%	318 18%	44 24%	9 11%	32 14%	25 14%	36 20%	26 18%	16 16%	33 16%	59 22%	61 21%	36 20%	225 20%	178 20%	47 19%	154 17%	34 24%	32 27%	18 15%	32 9%	38 22%
People who fail to attend GP appointments should be charged																						
Agree	1390 68%	1188 67%	126 69%	61 74%	157 69%	131 71%	124 67%	100 69%	76 74%	138 67%	139 52%	207 72%	131 71%	758 66%	599 66%	159 65%	632 70%	82 57%	54 45%	100 82%	293 85%	102 60%
Disagree	420 20%	364 21%	39 21%	14 18%	47 21%	33 18%	36 20%	31 21%	16 16%	36 18%	90 34%	46 16%	31 17%	242 21%	190 21%	52 21%	178 20%	45 31%	45 37%	11 9%	36 10%	42 24%
Don't know	240 12%	210 12%	19 10%	7 8%	22 10%	21 11%	24 13%	13 9%	10 10%	31 15%	37 14%	34 12%	23 12%	147 13%	112 12%	35 14%	92 10%	16 11%	21 17%	12 10%	16 5%	28 16%

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Absolutes/col percents

Table 2

Q.2 Do you agree or disagree with each of the following statements?**Base: All respondents**

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humberside	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
People who can afford to pay for NHS treatment should be required to do so																						
Agree	521 25%	457 26%	34 19%	22 27%	64 29%	41 22%	48 26%	37 26%	30 29%	45 22%	88 33%	61 21%	51 28%	313 27%	247 27%	65 27%	209 23%	40 28%	29 25%	48 39%	46 13%	45 26%
Disagree	1203 59%	1022 58%	121 66%	50 61%	124 55%	117 63%	106 58%	88 62%	59 58%	122 59%	128 48%	178 62%	109 59%	641 56%	499 55%	142 58%	562 62%	84 58%	72 60%	53 43%	264 77%	90 53%
Don't know	325 16%	283 16%	29 16%	10 12%	37 16%	26 14%	30 16%	18 12%	13 13%	38 19%	51 19%	48 17%	25 13%	194 17%	155 17%	39 16%	131 15%	19 13%	19 16%	22 18%	35 10%	37 21%

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Absolutes/col percents

Table 3

Q.3 Do you think the Coalition Government understands the concerns of each of the following groups?**Base: All respondents**

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Pri- vate
Unweighted base	2049	959	1090	217	321	367	383	323	438	580	602	371	496	292	788
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
People on low incomes															
Yes	371 18%	220 22%	151 14%	55 22%	59 17%	57 16%	53 15%	56 18%	92 21%	142 26%	103 18%	77 17%	49 10%	67 21%	164 20%
No	1484 72%	704 70%	780 75%	149 61%	231 67%	261 76%	284 78%	232 76%	327 73%	360 66%	409 72%	335 75%	380 78%	226 71%	572 69%
Don't know	194 9%	80 8%	114 11%	40 16%	56 16%	27 8%	28 8%	17 5%	27 6%	46 8%	55 10%	35 8%	58 12%	26 8%	93 11%
People on middle incomes															
Yes	619 30%	354 35%	265 25%	88 36%	87 25%	94 27%	94 26%	89 29%	166 37%	184 34%	158 28%	137 31%	139 29%	80 25%	266 32%
No	1169 57%	555 55%	615 59%	108 44%	194 56%	213 62%	224 61%	194 64%	236 53%	314 57%	341 60%	253 57%	261 54%	202 63%	457 55%
Don't know	261 13%	96 10%	165 16%	48 20%	63 18%	38 11%	47 13%	21 7%	44 10%	50 9%	69 12%	57 13%	86 18%	37 12%	106 13%
People on high incomes															
Yes	1469 72%	741 74%	728 70%	154 63%	213 62%	239 69%	280 77%	243 80%	340 76%	401 73%	406 71%	329 74%	333 68%	222 70%	570 69%
No	319 16%	162 16%	157 15%	43 18%	66 19%	69 20%	36 10%	44 15%	61 14%	83 15%	89 16%	70 16%	76 16%	54 17%	147 18%
Don't know	261 13%	101 10%	160 15%	47 19%	65 19%	37 11%	50 14%	17 6%	46 10%	64 12%	73 13%	47 11%	77 16%	43 14%	113 14%

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Absolutes/col percents

Table 3

Q.3 Do you think the Coalition Government understands the concerns of each of the following groups?

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>The banks and big business</u>															
Yes	1282 63%	660 66%	622 60%	146 60%	196 57%	204 59%	234 64%	209 69%	293 66%	377 69%	348 61%	284 64%	273 56%	203 64%	508 61%
No	457 22%	239 24%	218 21%	47 19%	83 24%	91 26%	66 18%	71 23%	99 22%	96 18%	139 24%	100 22%	122 25%	73 23%	184 22%
Don't know	310 15%	105 10%	205 20%	51 21%	65 19%	49 14%	65 18%	25 8%	55 12%	75 14%	82 14%	63 14%	91 19%	43 13%	137 16%
<u>Small business owners and entrepreneurs</u>															
Yes	550 27%	311 31%	239 23%	80 33%	86 25%	79 23%	94 26%	91 30%	120 27%	165 30%	158 28%	130 29%	97 20%	94 29%	242 29%
No	1199 59%	588 59%	611 58%	115 47%	190 55%	217 63%	213 58%	189 62%	275 62%	319 58%	336 59%	247 55%	297 61%	183 57%	459 55%
Don't know	301 15%	105 10%	195 19%	49 20%	69 20%	49 14%	59 16%	24 8%	52 12%	64 12%	75 13%	70 16%	92 19%	42 13%	129 16%
<u>Families</u>															
Yes	501 24%	288 29%	213 20%	78 32%	73 21%	78 22%	66 18%	76 25%	130 29%	186 34%	132 23%	98 22%	85 17%	76 24%	227 27%
No	1327 65%	623 62%	704 67%	119 49%	214 62%	238 69%	263 72%	213 70%	280 63%	304 55%	379 67%	297 67%	347 71%	212 67%	502 61%
Don't know	221 11%	93 9%	127 12%	46 19%	58 17%	29 8%	37 10%	16 5%	35 8%	58 11%	57 10%	51 11%	54 11%	30 10%	100 12%

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Absolutes/col percents

Table 3

Q.3 Do you think the Coalition Government understands the concerns of each of the following groups?

Base: All respondents

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>The elderly</u>															
Yes	478 23%	266 27%	212 20%	84 34%	88 26%	75 22%	78 21%	61 20%	92 21%	151 28%	150 26%	93 21%	85 17%	95 30%	203 25%
No	1346 66%	643 64%	703 67%	112 46%	185 54%	238 69%	252 69%	233 77%	327 73%	344 63%	355 62%	303 68%	344 71%	195 61%	514 62%
Don't know	225 11%	95 9%	130 12%	48 20%	72 21%	33 9%	35 10%	10 3%	27 6%	53 10%	63 11%	51 11%	58 12%	28 9%	111 13%
<u>The disabled</u>															
Yes	469 23%	275 27%	194 19%	91 37%	77 22%	70 20%	73 20%	59 20%	99 22%	154 28%	137 24%	106 24%	73 15%	88 28%	216 26%
No	1305 64%	611 61%	694 66%	107 44%	191 55%	236 68%	242 66%	227 75%	303 68%	326 59%	346 61%	287 64%	346 71%	195 61%	479 58%
Don't know	274 13%	118 12%	157 15%	46 19%	77 22%	40 12%	50 14%	18 6%	45 10%	68 12%	84 15%	53 12%	69 14%	35 11%	134 16%

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Absolutes/col percents

Table 3

Q.3 Do you think the Coalition Government understands the concerns of each of the following groups?

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	2049	1778	169	87	243	166	175	155	102	190	254	309	199	1080	715	365	969	156	131	119	368	195
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
People on low incomes																						
Yes	371 18%	331 19%	20 11%	12 15%	37 17%	40 22%	22 12%	26 18%	20 19%	45 22%	65 25%	51 18%	32 18%	231 20%	180 20%	50 20%	141 16%	15 10%	12 10%	12 10%	83 24%	18 11%
No	1484 72%	1262 72%	144 78%	67 82%	165 73%	135 73%	137 75%	105 73%	77 75%	143 70%	165 62%	208 73%	137 74%	797 70%	623 69%	174 71%	686 76%	122 85%	88 73%	102 83%	241 70%	133 78%
Don't know	194 9%	169 10%	20 11%	3 4%	23 10%	10 5%	25 14%	13 9%	5 5%	17 8%	36 14%	27 9%	15 8%	119 10%	98 11%	21 9%	75 8%	7 5%	20 17%	8 7%	20 6%	20 12%
People on middle incomes																						
Yes	619 30%	531 30%	52 28%	23 28%	75 33%	44 24%	47 25%	44 30%	35 34%	65 32%	94 35%	78 27%	61 33%	346 30%	271 30%	75 30%	273 30%	39 27%	27 23%	38 31%	133 39%	35 20%
No	1169 57%	1005 57%	107 58%	51 62%	123 55%	117 64%	113 61%	81 56%	58 56%	110 54%	135 51%	170 59%	104 57%	659 57%	518 57%	141 57%	510 57%	87 61%	62 52%	70 57%	184 54%	107 62%
Don't know	261 13%	226 13%	25 14%	8 10%	27 12%	23 12%	24 13%	19 13%	10 10%	29 14%	38 14%	39 14%	19 11%	143 12%	112 12%	30 12%	119 13%	17 12%	31 26%	15 12%	27 8%	30 17%
People on high incomes																						
Yes	1469 72%	1252 71%	138 75%	65 80%	163 72%	128 69%	137 74%	102 71%	78 77%	138 67%	176 66%	213 74%	131 71%	791 69%	616 68%	176 71%	678 75%	109 76%	85 71%	85 69%	280 81%	119 70%
No	319 16%	283 16%	25 14%	8 10%	36 16%	30 16%	18 10%	28 19%	11 10%	40 19%	55 21%	40 14%	29 16%	201 17%	160 18%	41 17%	118 13%	20 14%	13 11%	17 14%	40 12%	28 16%
Don't know	261 13%	227 13%	21 11%	8 10%	27 12%	27 15%	29 16%	14 9%	13 13%	27 13%	36 13%	35 12%	25 13%	156 14%	126 14%	30 12%	106 12%	14 10%	23 19%	21 17%	25 7%	24 14%

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Table 3

Q.3 Do you think the Coalition Government understands the concerns of each of the following groups?

Base: All respondents

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East of London	London	South East	South West	NET: Working	Working full time	Working part time	NET: Not working	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
<u>The banks and big business</u>																						
Yes	1282 63%	1104 63%	117 63%	49 60%	150 67%	116 63%	115 62%	90 62%	61 60%	116 57%	159 60%	192 67%	117 64%	711 62%	554 61%	156 64%	571 63%	91 64%	70 58%	70 57%	237 69%	103 60%
No	457 22%	391 22%	41 22%	22 26%	45 20%	47 26%	30 16%	38 27%	24 24%	60 29%	60 22%	45 16%	45 24%	257 22%	211 23%	46 19%	200 22%	37 26%	20 17%	34 28%	71 21%	37 21%
Don't know	310 15%	267 15%	27 14%	11 14%	30 13%	22 12%	39 21%	16 11%	17 16%	29 14%	48 18%	50 17%	22 12%	180 16%	136 15%	43 18%	130 14%	15 10%	30 25%	19 15%	35 10%	32 19%
<u>Small business owners and entrepreneurs</u>																						
Yes	550 27%	482 27%	39 21%	19 23%	56 25%	43 23%	46 25%	37 26%	28 27%	58 28%	90 34%	91 32%	42 23%	335 29%	269 30%	66 27%	214 24%	24 17%	30 25%	21 17%	108 31%	32 19%
No	1199 59%	1021 58%	115 63%	52 64%	134 59%	117 64%	104 56%	89 62%	62 61%	118 57%	144 54%	147 51%	115 62%	641 56%	505 56%	137 56%	557 62%	101 70%	63 53%	86 70%	202 59%	106 62%
Don't know	301 15%	259 15%	30 16%	11 13%	35 16%	24 13%	35 19%	17 12%	12 12%	29 14%	32 12%	49 17%	28 15%	171 15%	128 14%	43 17%	130 14%	19 13%	27 23%	16 13%	34 10%	34 20%
<u>Families</u>																						
Yes	501 24%	448 25%	25 14%	18 21%	54 24%	44 24%	37 20%	38 27%	27 27%	53 26%	92 34%	68 24%	45 24%	303 26%	239 27%	64 26%	198 22%	23 16%	26 21%	21 17%	103 30%	25 14%
No	1327 65%	1116 63%	143 78%	57 70%	146 65%	129 70%	127 69%	95 66%	68 66%	123 60%	141 53%	182 63%	116 63%	713 62%	558 62%	155 63%	614 68%	108 75%	75 63%	90 73%	214 62%	127 74%
Don't know	221 11%	197 11%	16 9%	7 9%	26 11%	11 6%	20 11%	10 7%	7 7%	29 14%	34 13%	37 13%	23 12%	131 11%	104 12%	27 11%	90 10%	12 9%	19 16%	12 10%	27 8%	19 11%

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Table 3

Q.3 Do you think the Coalition Government understands the concerns of each of the following groups?**Base: All respondents**

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
<u>The elderly</u>																						
Yes	478 23%	418 24%	26 14%	12 15%	48 21%	40 22%	37 20%	31 22%	34 34%	42 21%	100 38%	65 23%	41 22%	298 26%	241 27%	57 23%	180 20%	31 22%	22 18%	16 13%	81 24%	29 17%
No	1346 66%	1150 65%	137 74%	63 77%	148 66%	128 69%	122 66%	102 71%	58 57%	141 69%	140 53%	189 66%	118 64%	710 62%	546 61%	163 66%	636 71%	100 70%	76 63%	98 80%	246 71%	116 68%
Don't know	225 11%	194 11%	21 12%	7 9%	29 13%	17 9%	26 14%	10 7%	10 9%	21 10%	26 10%	33 11%	25 14%	140 12%	114 13%	25 10%	85 9%	12 8%	22 19%	8 7%	17 5%	26 15%
<u>The disabled</u>																						
Yes	469 23%	411 23%	25 13%	20 24%	39 17%	37 20%	33 18%	32 22%	34 33%	54 27%	90 34%	61 21%	44 24%	303 26%	243 27%	61 25%	166 18%	21 15%	24 20%	14 11%	82 24%	24 14%
No	1305 64%	1114 63%	133 72%	55 67%	153 68%	127 69%	122 66%	96 67%	58 56%	125 61%	141 53%	181 63%	116 63%	675 59%	521 58%	154 63%	630 70%	105 73%	78 65%	98 80%	229 67%	120 70%
Don't know	274 13%	238 13%	26 14%	7 9%	34 15%	20 11%	30 16%	15 11%	11 10%	26 13%	36 13%	45 16%	25 14%	169 15%	138 15%	32 13%	105 12%	17 12%	18 15%	11 9%	32 9%	27 16%

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Absolutes/col percents

Table 4

Q.4 Do you agree or disagree with each of the following statements?**Base: All respondents**

	Gender		Age						Social Grade				Employment Sector		
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Unweighted base	2049	959	1090	217	321	367	383	323	438	580	602	371	496	292	788
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>I am worried that another recession would have a severe impact on me and my family</u>															
Agree	1452 71%	628 63%	824 79%	171 70%	250 73%	268 78%	280 77%	223 73%	259 58%	360 66%	392 69%	332 74%	369 76%	246 77%	586 71%
Disagree	329 16%	228 23%	101 10%	40 16%	46 13%	45 13%	36 10%	44 14%	119 27%	116 21%	101 18%	61 14%	52 11%	44 14%	121 15%
Don't know	268 13%	148 15%	120 11%	32 13%	48 14%	32 9%	50 14%	38 12%	68 15%	73 13%	75 13%	54 12%	66 14%	29 9%	122 15%
<u>The debt crisis in Europe is putting the UK economy in danger</u>															
Agree	1509 74%	728 73%	781 75%	157 64%	221 64%	263 76%	257 70%	247 81%	365 82%	414 76%	414 73%	319 71%	362 74%	216 68%	598 72%
Disagree	222 11%	148 15%	74 7%	34 14%	49 14%	38 11%	43 12%	21 7%	38 9%	61 11%	65 12%	52 12%	44 9%	51 16%	99 12%
Don't know	317 15%	128 13%	190 18%	53 22%	74 22%	44 13%	66 18%	37 12%	44 10%	73 13%	89 16%	75 17%	81 17%	51 16%	133 16%
<u>If the British economy doesn't pick up very soon, the Government should reconsider its planned programme of spending cuts</u>															
Agree	1341 65%	641 64%	700 67%	155 64%	216 63%	250 72%	245 67%	201 66%	274 61%	349 64%	359 63%	303 68%	330 68%	231 73%	535 65%
Disagree	405 20%	248 25%	157 15%	42 17%	53 15%	48 14%	68 19%	69 23%	124 28%	134 25%	123 22%	79 18%	69 14%	53 17%	165 20%
Don't know	303 15%	116 12%	187 18%	47 19%	76 22%	47 14%	52 14%	34 11%	48 11%	64 12%	86 15%	64 14%	88 18%	34 11%	129 16%

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Table 4

Q.4 Do you agree or disagree with each of the following statements?**Base: All respondents**

	Gender			Age						Social Grade				Employment Sector	
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	Public	Private
Weighted base	2049	1004	1045	243	345	345	365	304	446	548	568	446	487	318	829
<u>In the current financial situation, the Government is more concerned with protecting the banks than the British public</u>															
Agree	1443 70%	687 68%	756 72%	172 71%	231 67%	263 76%	274 75%	227 75%	276 62%	352 64%	410 72%	319 71%	363 75%	234 73%	583 70%
Disagree	330 16%	205 20%	126 12%	27 11%	53 15%	45 13%	48 13%	54 18%	104 23%	121 22%	97 17%	66 15%	47 10%	49 15%	131 16%
Don't know	275 13%	112 11%	163 16%	45 18%	61 18%	37 11%	43 12%	23 8%	66 15%	75 14%	62 11%	61 14%	77 16%	36 11%	115 14%
<u>The Government is in control of the economy</u>															
Agree	568 28%	300 30%	268 26%	83 34%	104 30%	85 25%	79 21%	85 28%	134 30%	184 34%	140 25%	113 25%	131 27%	88 28%	226 27%
Disagree	1166 57%	575 57%	591 57%	114 47%	186 54%	218 63%	226 62%	182 60%	240 54%	279 51%	346 61%	263 59%	278 57%	183 57%	483 58%
Don't know	315 15%	129 13%	185 18%	47 19%	55 16%	42 12%	61 17%	38 12%	72 16%	84 15%	82 15%	70 16%	78 16%	47 15%	120 14%

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Table 4

Q.4 Do you agree or disagree with each of the following statements?**Base: All respondents**

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Working	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Unweighted base	2049	1778	169	87	243	166	175	155	102	190	254	309	199	1080	715	365	969	156	131	119	368	195
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
<u>I am worried that another recession would have a severe impact on me and my family</u>																						
Agree	1452 71%	1239 70%	141 76%	65 79%	156 69%	134 73%	143 77%	100 70%	72 71%	133 65%	185 70%	206 72%	116 63%	832 73%	657 73%	175 71%	620 69%	117 82%	81 68%	77 63%	204 59%	142 83%
Disagree	329 16%	287 16%	24 13%	11 13%	43 19%	27 15%	15 8%	25 17%	18 18%	39 19%	39 15%	52 18%	36 19%	165 14%	126 14%	39 16%	164 18%	15 10%	20 17%	21 17%	96 28%	13 7%
Don't know	268 13%	236 13%	20 11%	7 8%	26 12%	23 12%	26 14%	19 13%	12 11%	32 16%	42 16%	29 10%	33 18%	150 13%	119 13%	31 13%	117 13%	11 8%	19 16%	25 21%	45 13%	17 10%
<u>The debt crisis in Europe is putting the UK economy in danger</u>																						
Agree	1509 74%	1298 74%	132 71%	61 74%	170 75%	144 78%	133 72%	113 79%	79 77%	151 74%	175 66%	210 73%	142 77%	814 71%	633 70%	181 74%	695 77%	105 74%	71 59%	109 89%	282 82%	128 75%
Disagree	222 11%	193 11%	17 9%	7 9%	22 10%	17 9%	16 8%	14 10%	12 12%	20 10%	50 19%	28 10%	17 9%	150 13%	124 14%	26 11%	73 8%	14 10%	17 14%	4 3%	29 8%	9 5%
Don't know	317 15%	271 15%	36 19%	14 17%	34 15%	23 12%	36 20%	16 11%	11 10%	34 17%	41 16%	48 17%	25 14%	184 16%	146 16%	39 16%	133 15%	24 16%	32 26%	10 8%	34 10%	35 20%
<u>If the British economy doesn't pick up very soon, the Government should reconsider its planned programme of spending cuts</u>																						
Agree	1341 65%	1147 65%	124 67%	68 83%	153 68%	118 64%	122 66%	94 66%	69 67%	121 59%	159 60%	189 66%	123 67%	766 67%	599 66%	167 68%	575 64%	105 73%	77 64%	83 68%	192 56%	117 69%
Disagree	405 20%	353 20%	27 15%	6 7%	41 18%	42 23%	41 22%	33 23%	24 24%	48 24%	54 20%	55 19%	33 18%	218 19%	179 20%	39 16%	187 21%	14 10%	14 12%	23 18%	112 33%	23 14%
Don't know	303 15%	262 15%	33 18%	8 10%	32 14%	25 14%	21 11%	16 11%	9 9%	35 17%	53 20%	43 15%	28 15%	163 14%	123 14%	40 16%	140 16%	25 17%	28 24%	17 14%	40 12%	31 18%

ITV News Index Survey

ONLINE Fieldwork : 5th-7th July 2013

Absolutes/col percents

Table 4

Q.4 Do you agree or disagree with each of the following statements?**Base: All respondents**

	Region													Which of the following best describes your current working status?								
	Total	England	Scotland	North East	North West	Yorkshire & Humber	West Midlands	East Midlands	Wales	East-ern	London	South East	South West	NET: Work-ing	Work-ing full time	Work-ing part time	NET: Not work-ing	Not working seeking work	Not working and not seeking work	Retired on a state pension only	Retired with a private pension	House person
Weighted base	2049	1762	184	82	225	184	184	143	102	205	266	287	184	1147	902	246	902	143	120	123	344	171
<u>In the current financial situation, the Government is more concerned with protecting the banks than the British public</u>																						
Agree	1443 70%	1226 70%	143 78%	62 76%	163 72%	137 74%	124 67%	100 70%	74 72%	129 63%	184 69%	204 71%	123 67%	817 71%	657 73%	159 65%	627 70%	112 78%	87 73%	87 71%	210 61%	131 76%
Disagree	330 16%	288 16%	22 12%	11 13%	32 14%	31 17%	28 15%	22 15%	21 20%	45 22%	41 15%	49 17%	30 16%	179 16%	141 16%	38 16%	151 17%	11 8%	12 10%	15 12%	94 27%	20 11%
Don't know	275 13%	248 14%	20 11%	9 11%	30 13%	17 9%	32 17%	21 15%	8 8%	31 15%	42 16%	34 12%	32 17%	151 13%	103 11%	48 20%	124 14%	20 14%	21 17%	21 17%	41 12%	21 12%
<u>The Government is in control of the economy</u>																						
Agree	568 28%	497 28%	40 22%	23 28%	52 23%	45 25%	47 26%	38 26%	31 30%	56 28%	101 38%	79 28%	55 30%	313 27%	248 27%	66 27%	255 28%	39 27%	32 27%	37 30%	107 31%	40 23%
Disagree	1166 57%	988 56%	118 64%	50 62%	136 60%	113 61%	102 55%	83 58%	60 58%	109 53%	126 47%	167 58%	101 55%	666 58%	536 59%	130 53%	500 55%	87 61%	70 58%	70 57%	182 53%	91 53%
Don't know	315 15%	276 16%	26 14%	9 11%	37 17%	26 14%	36 19%	23 16%	12 12%	39 19%	39 15%	40 14%	28 15%	168 15%	118 13%	50 20%	147 16%	17 12%	18 15%	16 13%	55 16%	41 24%