

Public Works Survey

CATI Fieldwork : June 25th-27th 2010

Absolutes/col percents

Table 1

Q.1 I am going to read out a list of public works and services that are usually provided by the Government. Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Summary Table**Base: All respondents**

		Public Works & Services					
		Public transport	Roads and Highways	Electricity and gas supply to homes	Drinking water and sewage	Flood defences	Disposal of rubbish and waste
Unweighted base		1003	1003	1003	1003	1003	1003
Weighted base		1003	1003	1003	1003	1003	1003
NET: Satisfied		661 66%	518 52%	843 84%	914 91%	644 64%	801 80%
Very satisfied	(4)	213 21%	95 9%	335 33%	446 45%	212 21%	353 35%
Fairly satisfied	(3)	448 45%	423 42%	508 51%	468 47%	432 43%	449 45%
Fairly dissatisfied	(2)	151 15%	265 26%	80 8%	55 6%	81 8%	136 14%
Very dissatisfied	(1)	96 10%	209 21%	72 7%	29 3%	57 6%	66 7%
NET: Dissatisfied		247 25%	474 47%	152 15%	85 8%	138 14%	202 20%
Don't know		95 9%	11 1%	8 1%	4 *	221 22%	- -
Mean		2.86	2.41	3.11	3.33	3.02	3.09
Standard deviation		0.90	0.92	0.83	0.71	0.82	0.86
Standard error		0.03	0.03	0.03	0.02	0.03	0.03

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Table 2

Q.1 I am going to read out a list of public works and services that are usually provided by the Government.

Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Public transport

Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87
NET: Satisfied	661 66%	311 63%	351 69%	77 64%	97 60%	126 66%	111 65%	95 63%	156 74%	167 62%	206 71%	126 60%	162 70%	169 66%	177 67%	162 64%	92 63%	61 71%
Very satisfied	(4) 21%	92 19%	121 24%	23 19%	35 22%	33 17%	30 17%	33 22%	59 28%	47 18%	55 19%	51 24%	59 26%	55 22%	50 19%	63 25%	30 20%	15 18%
Fairly satisfied	(3) 45%	219 45%	229 45%	55 45%	61 38%	93 49%	81 48%	62 41%	96 46%	119 44%	151 52%	75 36%	103 45%	114 45%	127 48%	99 39%	62 43%	46 53%
Fairly dissatisfied	(2) 15%	84 17%	67 13%	26 21%	38 23%	33 17%	17 10%	21 14%	18 8%	53 20%	41 14%	31 15%	26 11%	39 15%	37 14%	39 16%	28 20%	8 9%
Very dissatisfied	(1) 10%	58 12%	38 7%	14 12%	14 9%	17 9%	22 13%	16 11%	13 6%	23 8%	19 7%	33 16%	21 9%	28 11%	30 11%	17 7%	10 7%	11 13%
NET: Dissatisfied	247 25%	142 29%	105 21%	40 33%	52 32%	49 26%	38 23%	37 24%	31 15%	76 28%	60 21%	64 30%	47 20%	67 26%	66 25%	56 22%	38 27%	19 22%
Don't know	95 9%	38 8%	56 11%	3 3%	12 8%	15 8%	22 13%	19 13%	24 11%	28 10%	25 9%	21 10%	21 9%	19 7%	22 8%	33 13%	14 10%	7 8%
Mean	2.86	2.76	2.95	2.73	2.79	2.81	2.80	2.85	3.08	2.79	2.91	2.76	2.96	2.83	2.81	2.95	2.85	2.82
Standard deviation	0.90	0.92	0.86	0.92	0.92	0.85	0.92	0.94	0.83	0.87	0.80	1.04	0.90	0.92	0.90	0.88	0.86	0.91
Standard error	0.03	0.05	0.04	0.10	0.09	0.07	0.07	0.07	0.06	0.05	0.06	0.09	0.06	0.06	0.06	0.06	0.08	0.10

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Table 3

Q.1 I am going to read out a list of public works and services that are usually provided by the Government.

Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Roads and Highways

Base: All respondents

	Gender			Age						Social Grade				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92	
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87	
NET: Satisfied	518 52%	239 49%	279 54%	84 70%	93 58%	104 54%	75 44%	53 35%	109 52%	138 51%	152 52%	96 46%	131 57%	146 57%	136 51%	132 52%	70 48%	35 40%	
Very satisfied	(4) 9%	95 8%	39 11%	56 17%	20 11%	17 7%	13 5%	9 6%	9 12%	26 6%	15 9%	25 14%	29 11%	25 11%	28 9%	24 8%	20 10%	15 10%	8 9%
Fairly satisfied	(3) 42%	423 41%	201 44%	223 53%	63 47%	76 48%	91 39%	66 29%	43 40%	83 45%	123 44%	127 32%	67 46%	106 46%	118 42%	111 44%	112 38%	55 31%	27 31%
Fairly dissatisfied	(2) 26%	265 27%	130 26%	135 16%	19 19%	30 29%	55 31%	53 36%	54 26%	55 31%	83 28%	81 23%	49 23%	53 23%	62 24%	73 28%	60 24%	44 31%	27 30%
Very dissatisfied	(1) 21%	209 24%	117 18%	92 12%	14 23%	36 17%	33 24%	41 27%	41 21%	43 18%	49 19%	55 30%	62 18%	42 17%	43 20%	54 23%	57 20%	29 20%	26 30%
NET: Dissatisfied	474 47%	247 50%	227 44%	33 28%	67 41%	87 46%	94 55%	95 63%	98 47%	132 49%	136 47%	112 53%	95 41%	105 41%	127 48%	117 46%	73 50%	52 60%	
Don't know	11 1%	5 1%	6 1%	3 3%	1 1%	- -	2 1%	2 1%	3 1%	1 *	3 1%	3 1%	5 2%	3 1%	2 1%	3 1%	2 1%	- -	
Mean	2.41	2.33	2.48	2.77	2.46	2.44	2.26	2.14	2.44	2.39	2.42	2.30	2.50	2.52	2.40	2.38	2.39	2.19	
Standard deviation	0.92	0.93	0.91	0.88	0.96	0.85	0.89	0.90	0.96	0.85	0.90	1.04	0.92	0.90	0.92	0.93	0.92	0.97	
Standard error	0.03	0.05	0.04	0.10	0.09	0.06	0.06	0.07	0.06	0.05	0.06	0.08	0.05	0.06	0.06	0.06	0.08	0.10	

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Table 4

Q.1 I am going to read out a list of public works and services that are usually provided by the Government.

Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Electricity and gas supply to homes

Base: All respondents

	Gender			Age						Social Grade				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92	
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87	
NET: Satisfied	843	421	422	99	128	164	141	126	184	225	256	172	190	209	228	203	122	80	
	84%	86%	82%	82%	80%	86%	83%	84%	88%	83%	88%	82%	82%	82%	86%	81%	84%	92%	
Very satisfied	(4)	335	158	176	32	61	51	58	58	74	95	98	65	77	88	98	79	47	23
		33%	32%	34%	27%	38%	27%	34%	39%	35%	35%	34%	31%	33%	35%	37%	32%	32%	26%
Fairly satisfied	(3)	508	263	245	67	67	113	83	68	110	130	158	108	112	121	130	124	75	58
		51%	53%	48%	55%	42%	59%	49%	45%	52%	48%	54%	51%	49%	47%	49%	49%	52%	66%
Fairly dissatisfied	(2)	80	36	44	16	15	14	15	9	11	22	19	17	22	25	18	22	14	1
		8%	7%	9%	13%	9%	7%	9%	6%	5%	8%	6%	8%	10%	10%	7%	9%	9%	1%
Very dissatisfied	(1)	72	33	40	6	16	12	13	12	14	19	15	21	17	16	18	24	8	5
		7%	7%	8%	5%	10%	6%	7%	8%	7%	7%	5%	10%	7%	6%	7%	10%	6%	6%
NET: Dissatisfied		152	68	83	21	30	26	28	21	25	41	34	37	39	41	36	46	22	7
		15%	14%	16%	18%	19%	14%	16%	12%	15%	12%	18%	17%	16%	14%	18%	15%	8%	
Don't know		8	2	7	-	2	1	1	3	1	5	1	1	2	5	1	2	1	-
		1%	*	1%	-	1%	*	1%	2%	1%	2%	*	*	1%	2%	*	1%	1%	-
Mean		3.11	3.12	3.11	3.04	3.09	3.07	3.10	3.17	3.17	3.13	3.17	3.03	3.09	3.12	3.16	3.04	3.12	3.12
Standard deviation		0.83	0.81	0.86	0.77	0.93	0.77	0.85	0.87	0.80	0.85	0.76	0.89	0.85	0.84	0.83	0.89	0.80	0.72
Standard error		0.03	0.04	0.04	0.09	0.09	0.06	0.06	0.06	0.05	0.05	0.05	0.07	0.05	0.05	0.06	0.07	0.07	

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Table 5

Q.1 I am going to read out a list of public works and services that are usually provided by the Government.

Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Drinking water and sewage

Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87
NET: Satisfied	914	451	463	112	146	176	156	133	190	243	273	191	207	226	239	236	128	85
	91%	92%	91%	93%	91%	92%	91%	89%	90%	90%	94%	90%	90%	89%	90%	94%	88%	97%
Very satisfied	(4) 446	228	218	49	69	92	78	66	93	127	142	74	104	108	116	114	58	50
	45%	46%	43%	41%	43%	48%	46%	44%	44%	47%	49%	35%	45%	42%	44%	45%	40%	58%
Fairly satisfied	(3) 468	222	245	63	78	84	78	68	97	117	131	116	104	118	123	122	70	34
	47%	45%	48%	52%	48%	44%	46%	45%	46%	43%	45%	55%	45%	46%	47%	49%	48%	39%
Fairly dissatisfied	(2) 55	31	24	7	10	7	8	11	11	17	15	9	14	16	17	8	12	2
	6%	6%	5%	6%	6%	4%	5%	7%	5%	6%	5%	4%	6%	6%	6%	3%	8%	3%
Very dissatisfied	(1) 29	9	21	-	4	8	6	3	9	8	2	11	8	9	9	7	4	-
	3%	2%	4%	-	2%	4%	3%	2%	4%	3%	1%	5%	4%	4%	3%	3%	3%	-
NET: Dissatisfied	85	40	45	7	14	15	14	14	20	25	17	20	23	25	25	16	16	2
	8%	8%	9%	6%	9%	8%	8%	10%	10%	9%	6%	10%	10%	10%	10%	6%	11%	3%
Don't know	4	1	3	1	-	-	1	2	-	2	1	-	1	4	-	-	1	-
	*	*	1%	1%	-	-	*	2%	-	1%	*	-	*	1%	-	-	1%	-
Mean	3.33	3.37	3.30	3.35	3.31	3.36	3.34	3.33	3.31	3.35	3.42	3.20	3.32	3.29	3.31	3.36	3.27	3.55
Standard deviation	0.71	0.68	0.74	0.59	0.70	0.74	0.73	0.71	0.76	0.73	0.62	0.76	0.75	0.75	0.73	0.69	0.73	0.55
Standard error	0.02	0.03	0.03	0.07	0.06	0.06	0.05	0.05	0.05	0.04	0.04	0.06	0.04	0.05	0.05	0.04	0.06	0.06

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Table 6

Q.1 I am going to read out a list of public works and services that are usually provided by the Government.

Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Flood defences

Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87
NET: Satisfied	644	321	323	87	110	127	109	89	121	172	193	135	144	162	176	151	99	56
	64%	65%	63%	72%	68%	67%	64%	59%	58%	64%	66%	64%	63%	64%	66%	60%	69%	64%
Very satisfied	(4) 212	111	101	27	33	43	36	31	42	60	61	38	53	55	60	41	37	18
	21%	23%	20%	22%	21%	22%	21%	21%	20%	22%	21%	18%	23%	22%	23%	16%	26%	21%
Fairly satisfied	(3) 432	210	222	60	77	85	73	58	80	112	132	97	92	107	116	110	62	37
	43%	43%	43%	50%	48%	44%	43%	39%	38%	41%	45%	46%	40%	42%	44%	44%	43%	43%
Fairly dissatisfied	(2) 81	35	46	7	11	18	15	6	24	17	24	23	17	18	29	15	12	6
	8%	7%	9%	6%	7%	9%	9%	4%	11%	6%	8%	11%	7%	7%	11%	6%	9%	7%
Very dissatisfied	(1) 57	26	31	4	7	3	11	16	15	12	17	15	13	10	9	27	8	3
	6%	5%	6%	4%	5%	1%	6%	11%	7%	4%	6%	7%	6%	4%	3%	11%	6%	3%
NET: Dissatisfied	138	61	77	11	19	21	26	22	39	29	41	38	30	28	39	42	21	9
	14%	12%	15%	9%	12%	11%	15%	15%	19%	11%	14%	18%	13%	11%	15%	17%	14%	10%
Don't know	221	110	112	22	32	43	36	39	50	69	57	38	56	64	50	59	24	23
	22%	22%	22%	18%	20%	22%	21%	26%	24%	26%	20%	18%	24%	25%	19%	23%	17%	26%
Mean	3.02	3.06	2.98	3.11	3.05	3.13	2.99	2.93	2.92	3.10	3.01	2.91	3.05	3.09	3.06	2.85	3.07	3.11
Standard deviation	0.82	0.81	0.82	0.72	0.76	0.68	0.84	0.96	0.89	0.78	0.81	0.83	0.84	0.77	0.77	0.91	0.83	0.74
Standard error	0.03	0.04	0.04	0.09	0.08	0.06	0.06	0.08	0.07	0.05	0.06	0.07	0.06	0.06	0.05	0.07	0.08	0.09

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Table 7

Q.1 I am going to read out a list of public works and services that are usually provided by the Government.

Please tell me how satisfied or dissatisfied you are with the quality of each one as you experience them?

Disposal of rubbish and waste

Base: All respondents

	Gender			Age						Social Grade				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land	
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92	
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87	
NET: Satisfied	801	394	408	92	116	151	130	123	188	215	239	160	188	201	208	198	124	70	
	80%	80%	80%	76%	72%	79%	76%	82%	90%	79%	82%	76%	82%	79%	79%	79%	86%	80%	
Very satisfied	(4)	353	164	189	27	51	64	57	58	95	91	112	71	78	82	87	94	61	29
		35%	33%	37%	23%	32%	33%	34%	39%	45%	34%	39%	34%	34%	32%	33%	38%	42%	33%
Fairly satisfied	(3)	449	230	219	65	65	88	73	65	93	124	126	89	110	119	121	104	64	41
		45%	47%	43%	54%	41%	46%	43%	43%	44%	46%	43%	42%	48%	47%	46%	41%	44%	48%
Fairly dissatisfied	(2)	136	69	66	24	32	28	26	15	12	34	40	39	23	40	39	34	10	13
		14%	14%	13%	20%	20%	15%	15%	10%	5%	12%	14%	18%	10%	16%	15%	14%	7%	15%
Very dissatisfied	(1)	66	28	38	5	12	11	15	12	10	22	12	12	19	15	18	19	10	4
		7%	6%	7%	4%	8%	6%	9%	8%	5%	8%	4%	6%	8%	6%	7%	8%	7%	5%
NET: Dissatisfied		202	98	104	29	45	39	40	27	22	56	52	51	42	54	57	54	20	17
		20%	20%	20%	24%	28%	21%	24%	18%	10%	21%	18%	24%	18%	21%	21%	21%	14%	20%
Mean		3.09	3.08	3.09	2.95	2.96	3.07	3.01	3.13	3.30	3.05	3.17	3.04	3.07	3.05	3.05	3.09	3.21	3.09
Standard deviation		0.86	0.84	0.89	0.77	0.91	0.85	0.91	0.89	0.79	0.89	0.81	0.87	0.88	0.84	0.86	0.90	0.85	0.82
Standard error		0.03	0.04	0.04	0.09	0.08	0.06	0.06	0.07	0.05	0.05	0.05	0.07	0.05	0.05	0.06	0.07	0.09	

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Table 8

Q.2a Thinking about the same list, which I will read out again, please tell me which one you think should be given first priority for more investment?

Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87
Roads and Highways	320 32%	177 36%	143 28%	17 14%	51 32%	69 36%	55 33%	56 37%	72 34%	94 35%	89 31%	73 35%	64 28%	62 24%	93 35%	84 33%	46 32%	35 40%
Public transport	229 23%	134 27%	95 19%	46 39%	37 23%	43 23%	44 26%	33 22%	26 12%	75 28%	72 25%	41 20%	41 18%	83 33%	47 18%	57 23%	26 18%	15 17%
Disposal of rubbish and waste	127 13%	49 10%	79 15%	12 10%	21 13%	24 12%	28 16%	21 14%	21 10%	34 13%	36 12%	25 12%	32 14%	32 13%	32 12%	29 12%	21 15%	13 15%
Drinking water and sewage	119 12%	53 11%	66 13%	17 14%	13 8%	22 12%	13 8%	18 12%	36 17%	23 8%	35 12%	28 13%	33 14%	35 14%	29 11%	25 10%	23 16%	7 9%
Flood defences	98 10%	29 6%	69 13%	12 10%	14 9%	19 10%	13 7%	8 6%	31 15%	23 8%	31 11%	20 10%	23 10%	21 8%	30 11%	26 10%	12 8%	8 9%
Electricity and gas supply to homes	93 9%	45 9%	48 9%	13 11%	23 14%	11 6%	13 8%	12 8%	21 10%	18 7%	23 8%	20 9%	32 14%	19 8%	28 11%	25 10%	14 10%	7 8%
Don't know	16 2%	5 1%	12 2%	2 1%	2 1%	4 2%	3 2%	3 2%	3 2%	4 2%	4 1%	3 1%	5 2%	3 1%	4 2%	5 2%	2 2%	2 2%

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Table 9
Q.2b Which should have second priority for investment?
Base: All respondents

	Gender			Age						Social Grade				Region				
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87
Roads and Highways	231 23%	108 22%	123 24%	30 25%	34 21%	53 28%	43 25%	34 23%	36 17%	68 25%	74 26%	44 21%	45 20%	62 24%	57 22%	62 24%	28 19%	23 26%
Disposal of rubbish and waste	206 21%	90 18%	116 23%	25 21%	29 18%	40 21%	39 23%	34 22%	39 18%	51 19%	72 25%	40 19%	44 19%	56 22%	52 20%	50 20%	31 21%	17 20%
Public transport	166 17%	98 20%	68 13%	22 18%	26 16%	41 22%	25 15%	20 14%	31 15%	56 21%	47 16%	29 14%	33 14%	46 18%	41 15%	33 13%	26 18%	20 23%
Drinking water and sewage	142 14%	68 14%	74 14%	10 8%	21 13%	19 10%	33 19%	24 16%	35 17%	35 13%	30 10%	41 19%	36 15%	31 12%	37 14%	41 16%	21 15%	12 14%
Electricity and gas supply to homes	120 12%	64 13%	57 11%	18 15%	26 16%	17 9%	11 7%	14 9%	35 17%	24 9%	28 10%	30 14%	38 17%	33 13%	31 12%	27 11%	23 16%	6 7%
Flood defences	109 11%	56 11%	53 10%	12 10%	22 13%	15 8%	15 9%	19 12%	26 12%	29 11%	34 12%	23 11%	22 10%	19 8%	39 15%	33 13%	11 8%	6 7%
Don't know/ no others	29 3%	8 2%	21 4%	3 2%	2 2%	6 3%	3 2%	6 4%	9 4%	7 3%	5 2%	4 2%	13 6%	8 3%	7 3%	7 3%	4 3%	3 4%

Public Works Survey

CATI Fieldwork : June 25th-27th 2010

Absolutes/col percents

Table 10

Q.2a/b Thinking about the same list, which I will read out again, please tell me which one(s) you think should be given priority for more investment?

Base: All respondents

	Gender		Age						Social Grade				Region					
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	AB	C1	C2	DE	South East	Mid-lands	North Eng-land	Wales & South West	Scot-land
Unweighted base	1003	420	583	79	118	177	212	184	233	318	222	164	299	265	259	243	144	92
Weighted base	1003	491	512	120	161	191	171	150	210	271	291	211	231	255	265	252	145	87
Roads and Highways	551	285	266	47	85	121	99	90	108	161	163	117	109	124	151	146	74	57
	55%	58%	52%	39%	53%	63%	58%	60%	52%	60%	56%	56%	47%	49%	57%	58%	51%	66%
Public transport	395	232	162	68	63	84	69	53	56	131	119	70	74	129	88	90	53	35
	39%	47%	32%	57%	40%	44%	41%	35%	27%	48%	41%	33%	32%	51%	33%	36%	36%	40%
Disposal of rubbish and waste	334	139	195	38	50	64	67	55	60	85	109	65	76	88	84	79	52	30
	33%	28%	38%	31%	31%	33%	40%	37%	29%	31%	37%	31%	33%	35%	32%	32%	36%	35%
Drinking water and sewage	261	121	140	27	34	41	46	42	71	58	65	69	69	65	66	66	44	20
	26%	25%	27%	23%	21%	22%	27%	28%	34%	21%	22%	33%	30%	26%	25%	26%	30%	23%
Electricity and gas supply to homes	213	109	105	31	49	27	25	25	56	43	51	49	70	53	59	52	37	13
	21%	22%	20%	26%	30%	14%	14%	17%	27%	16%	18%	23%	30%	21%	22%	21%	26%	15%
Flood defences	206	84	122	25	36	34	28	27	57	52	65	44	45	41	69	59	23	14
	21%	17%	24%	20%	22%	18%	16%	18%	27%	19%	22%	21%	20%	16%	26%	23%	16%	16%
Don't know	16	5	12	2	2	4	3	3	3	4	4	3	5	3	4	5	2	2
	2%	1%	2%	1%	1%	2%	2%	2%	2%	2%	1%	1%	2%	1%	2%	2%	2%	2%