

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q1: How familiar or unfamiliar are you with the Financial Services Compensation Scheme (FSCS)?

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng- land	Wales	Scot land & NI	Lon- don	South	Mids	North	Pre- 1950	1950- 1959	1960+	0.1- 9.9%	10.0- 19.9%	20.0- 29.9%	30%+	1986 or before	1987- 1991	1992- 1996	1997- 2000	2001- 2004	2005- 2009	2010+	Male	Fe- male	
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32	
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very familiar	8	4	2	1	2	5	1	3	-	2	2	1	1	1	7	1	4	3	-	-	1	-	-	-	3	5	8	-	
	5%	6%	3%	4%	26%	4%	11%	14%	-	5%	6%	2%	4%	1%	8%	2%	9%	8%	-	-	16%	-	-	-	13%	7%	7%	-	
Fairly familiar	66	28	29	5	3	54	1	10	11	8	21	14	4	18	44	23	18	14	10	1	1	3	10	10	8	33	49	16	
	43%	39%	49%	36%	51%	43%	14%	57%	63%	24%	55%	39%	18%	40%	51%	47%	39%	41%	46%	8%	16%	24%	38%	71%	38%	50%	40%	58%	
Fairly unfamiliar	44	26	16	1	1	35	6	3	1	15	8	12	8	15	22	12	11	14	7	2	3	8	7	1	6	18	37	7	
	29%	36%	26%	9%	23%	28%	61%	19%	5%	46%	21%	31%	40%	32%	25%	25%	24%	41%	31%	26%	48%	68%	24%	5%	31%	28%	30%	24%	
Very unfamiliar	29	14	11	5	-	28	1	1	5	8	5	10	5	11	13	11	10	4	4	5	*	1	7	3	3	10	25	4	
	19%	19%	18%	39%	-	22%	7%	5%	27%	25%	14%	27%	26%	24%	16%	23%	22%	11%	18%	67%	8%	7%	26%	24%	16%	15%	20%	16%	
I have never heard of the Financial Services Compensation Scheme	2	-	1	2	-	2	-	1	-	-	2	-	2	1	-	-	2	-	1	-	-	-	2	-	-	-	2	-	
	2%	-	1%	12%	-	1%	-	5%	-	-	4%	-	8%	2%	-	-	3%	-	4%	-	-	-	9%	-	-	-	2%	-	
Not stated	2	-	2	-	-	1	1	-	1	-	-	*	1	*	1	1	1	-	-	-	1	-	1	-	*	-	2	*	
	1%	-	3%	-	-	1%	7%	-	5%	-	-	1%	3%	1%	1%	2%	2%	-	-	-	12%	-	3%	-	2%	-	1%	2%	
FAMILIAR	74	32	31	5	5	58	2	13	11	9	23	15	4	19	51	24	23	17	10	1	2	3	10	10	10	38	57	16	
	48%	45%	52%	40%	77%	47%	25%	71%	63%	29%	61%	40%	22%	41%	58%	49%	49%	48%	46%	8%	32%	24%	38%	71%	51%	58%	46%	58%	
UNFAMILIAR	74	40	26	6	1	63	6	4	5	23	13	22	13	25	35	24	21	18	11	7	3	9	14	4	9	28	62	11	
	49%	55%	44%	48%	23%	51%	68%	24%	32%	71%	35%	58%	66%	56%	41%	49%	46%	52%	50%	92%	56%	76%	50%	29%	47%	42%	50%	40%	

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q2: The Financial Services Compensation Scheme (FSCS) is the compensation fund of last resort for customers of authorised financial services firms, covering deposits, insurance and investments. Different limits apply to each area. To the best of your knowledge, what is the compensation limit for deposits and savings in the UK?

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
£35,000	6	4	2	-	-	4	1	1	-	2	1	1	-	-	6	3	2	1	1	-	-	-	1	1	2	3	5	1
	4%	6%	3%	-	-	3%	11%	5%	-	5%	3%	3%	-	-	7%	5%	4%	3%	4%	-	-	-	4%	6%	9%	4%	4%	4%
£50,000	36	24	8	4	-	32	2	3	1	9	9	12	5	8	23	13	11	9	3	2	-	2	4	3	2	22	30	6
	24%	34%	14%	30%	-	26%	18%	14%	8%	29%	25%	32%	26%	17%	27%	27%	23%	26%	15%	30%	-	21%	15%	20%	12%	34%	24%	22%
£85,000	65	27	31	4	3	54	2	9	7	11	20	15	5	22	38	19	22	14	10	2	1	4	12	7	10	28	49	16
	43%	37%	51%	29%	51%	43%	25%	48%	42%	35%	52%	41%	24%	47%	44%	38%	48%	40%	44%	29%	24%	31%	44%	53%	49%	43%	39%	57%
£100,000	4	1	2	-	1	2	1	2	1	-	-	1	2	2	1	2	-	2	-	-	1	-	1	-	2	1	4	-
	3%	1%	4%	-	13%	1%	11%	9%	5%	-	-	2%	9%	4%	1%	4%	-	7%	-	-	16%	-	3%	-	9%	2%	4%	-
Don't know	38	16	15	6	1	32	3	3	7	10	7	8	7	14	17	12	10	8	8	3	3	6	9	3	4	11	33	5
	25%	22%	25%	41%	23%	26%	28%	19%	40%	30%	20%	21%	36%	30%	20%	24%	21%	24%	37%	41%	48%	49%	32%	21%	21%	16%	27%	16%
Not stated	2	-	2	-	1	1	1	1	1	-	-	-	1	1	1	1	2	-	-	-	1	-	1	-	-	1	2	-
	2%	-	3%	-	13%	1%	7%	5%	5%	-	-	-	3%	2%	1%	1%	4%	-	-	-	12%	-	3%	-	-	1%	2%	-

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q2: The Financial Services Compensation Scheme (FSCS) is the compensation fund of last resort for customers of authorised financial services firms, covering deposits, insurance and investments. Different limits apply to each area. To the best of your knowledge, what is the compensation limit for deposits and savings in the UK?

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
£35,000	6	3	4
	4%	3%	5%
£50,000	36	16	20
	24%	22%	27%
£85,000	65	46	19
	43%	62%	25%
£100,000	4	2	2
	3%	3%	3%
Don't know	38	6	29
	25%	8%	40%
Not stated	2	1	-
	2%	1%	-

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

There is a lack of public awareness of the protection offered by the FSCS

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE						GENDER		
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	35	15	15	6	-	28	3	3	6	7	8	7	8	13	14	14	11	5	6	3	*	1	13	3	3	11	30	5
	23%	20%	25%	41%	-	23%	36%	19%	35%	22%	21%	19%	39%	28%	17%	28%	23%	14%	25%	46%	8%	10%	45%	22%	16%	17%	24%	18%
Agree	86	37	39	5	6	69	3	14	7	16	22	25	11	27	47	24	25	25	12	4	4	9	11	8	10	38	64	21
	56%	51%	65%	34%	87%	55%	32%	76%	39%	48%	57%	68%	58%	60%	55%	50%	53%	73%	52%	54%	79%	79%	41%	57%	52%	58%	52%	76%
Disagree	14	11	1	2	1	12	1	1	2	6	3	1	-	2	12	4	7	2	2	-	-	-	1	2	5	6	14	-
	9%	15%	1%	14%	13%	10%	11%	5%	13%	19%	8%	3%	-	4%	14%	8%	16%	5%	7%	-	-	-	5%	11%	25%	10%	12%	-
Disagree strongly	3	3	-	-	-	3	-	-	-	-	3	-	-	3	-	-	1	-	1	-	-	1	-	-	-	1	1	1
	2%	4%	-	-	-	2%	-	-	-	-	7%	-	-	6%	-	-	3%	-	6%	-	-	11%	-	-	-	2%	1%	5%
Don't know	11	7	4	-	-	10	1	-	1	4	1	4	-	1	10	5	2	3	2	-	-	-	1	1	-	9	11	*
	8%	10%	7%	-	-	8%	14%	-	8%	11%	3%	10%	-	3%	12%	9%	4%	8%	10%	-	-	-	5%	10%	-	13%	9%	2%
Not stated	3	-	2	1	-	2	1	-	1	-	1	-	1	-	2	2	1	-	-	-	1	-	1	-	1	-	3	-
	2%	-	3%	10%	-	2%	7%	-	5%	-	4%	-	3%	-	3%	4%	2%	-	-	-	12%	-	3%	-	7%	-	2%	-
AGREE	121	51	54	10	6	97	6	17	13	23	30	32	19	40	62	38	35	30	17	7	5	11	24	11	14	49	94	26
	79%	71%	89%	75%	87%	78%	68%	95%	74%	70%	78%	87%	97%	87%	71%	79%	76%	86%	77%	100%	88%	89%	87%	80%	68%	75%	76%	94%
DISAGREE	17	13	1	2	1	15	1	1	2	6	6	1	-	5	12	4	9	2	3	-	-	1	1	2	5	8	16	1
	11%	19%	1%	14%	13%	12%	11%	5%	13%	19%	15%	3%	-	10%	14%	8%	18%	5%	13%	-	-	11%	5%	11%	25%	12%	13%	5%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

There is a lack of public awareness of the protection offered by the FSCS

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Agree strongly	35	12	21
	23%	16%	28%
Agree	86	44	41
	56%	60%	56%
Disagree	14	8	6
	9%	11%	8%
Disagree strongly	3	3	-
	2%	4%	-
Don't know	11	5	6
	8%	7%	8%
Not stated	3	1	-
	2%	2%	-
AGREE	121	56	62
	79%	76%	84%
DISAGREE	17	11	6
	11%	15%	8%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

The FSCS is vital to ensuring public confidence in financial services firms

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	22	8	11	-	3	15	1	6	3	2	6	5	3	7	12	4	9	6	2	-	1	1	3	5	3	9	16	6
	14%	11%	19%	-	39%	12%	7%	33%	18%	5%	15%	13%	13%	16%	14%	8%	19%	18%	11%	-	24%	6%	12%	34%	14%	13%	13%	20%
Agree	95	42	37	12	4	81	5	9	7	21	28	25	13	31	51	32	30	22	12	4	4	10	17	7	14	40	77	18
	63%	59%	62%	90%	61%	65%	50%	52%	39%	65%	74%	68%	64%	69%	59%	65%	63%	63%	54%	59%	64%	81%	61%	50%	70%	61%	62%	65%
Disagree	12	9	3	-	-	10	2	-	1	2	3	5	-	4	9	4	5	3	1	-	-	1	1	-	3	8	9	3
	8%	13%	6%	-	-	8%	21%	-	8%	5%	7%	12%	-	9%	10%	8%	10%	9%	3%	-	-	6%	3%	-	16%	12%	7%	12%
Disagree strongly	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know	19	11	7	1	-	15	1	3	5	6	1	3	4	3	12	8	2	2	7	3	-	1	6	2	-	7	18	1
	13%	15%	12%	10%	-	12%	14%	14%	29%	19%	4%	7%	19%	7%	14%	17%	5%	4%	31%	41%	-	7%	20%	16%	-	11%	15%	3%
Not stated	3	2	2	-	-	3	1	-	1	2	-	-	1	-	3	1	1	2	-	-	1	-	1	-	-	2	3	-
	2%	2%	3%	-	-	2%	7%	-	5%	5%	-	-	3%	-	3%	1%	2%	5%	-	-	12%	-	3%	-	-	3%	3%	-
AGREE	117	50	48	12	7	96	5	15	10	23	34	30	15	38	64	36	39	28	14	4	5	10	20	12	17	49	93	24
	77%	70%	80%	90%	100%	77%	57%	86%	57%	70%	89%	81%	77%	84%	73%	74%	83%	81%	66%	59%	88%	87%	74%	84%	84%	74%	75%	85%
DISAGREE	12	9	3	-	-	10	2	-	1	2	3	5	-	4	9	4	5	3	1	-	-	1	1	-	3	8	9	3
	8%	13%	6%	-	-	8%	21%	-	8%	5%	7%	12%	-	9%	10%	8%	10%	9%	3%	-	-	6%	3%	-	16%	12%	7%	12%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

The FSCS is vital to ensuring public confidence in financial services firms

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Agree strongly	22	17	4
	14%	23%	6%
Agree	95	43	50
	63%	59%	67%
Disagree	12	8	5
	8%	10%	7%
Disagree strongly	-	-	-
	-	-	-
Don't know	19	6	13
	13%	8%	18%
Not stated	3	-	2
	2%	-	2%
AGREE	117	60	54
	77%	82%	73%
DISAGREE	12	8	5
	8%	10%	7%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Improving awareness of the FSCS will help to increase consumer confidence and trust in financial services as well as contribute towards increased financial stability

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32	
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly	33	13	17	1	2	25	2	6	4	1	12	9	3	9	21	15	11	6	1	1	1	5	7	5	14	27	6		
	22%	18%	29%	9%	26%	20%	21%	33%	21%	4%	31%	24%	17%	19%	24%	31%	24%	18%	4%	9%	24%	6%	16%	48%	25%	22%	22%	23%	
Agree	89	42	34	10	3	76	4	9	9	21	24	21	15	28	47	26	25	22	16	5	4	11	18	5	11	36	70	20	
	59%	58%	56%	77%	49%	61%	46%	52%	55%	65%	63%	58%	74%	62%	54%	53%	55%	64%	74%	74%	64%	89%	64%	36%	55%	55%	56%	71%	
Disagree	7	6	1	1	-	7	-	-	-	3	1	3	-	3	5	2	2	3	1	-	-	-	1	-	1	5	7	-	
	5%	8%	1%	4%	-	6%	-	-	-	9%	3%	8%	-	6%	5%	3%	4%	9%	3%	-	-	-	3%	-	7%	8%	6%	-	
Disagree strongly	2	2	-	-	-	1	1	-	-	-	1	-	-	1	1	1	1	-	-	-	-	-	-	-	-	2	1	1	
	2%	3%	-	-	-	1%	11%	-	-	-	3%	-	-	3%	1%	2%	3%	-	-	-	-	-	-	-	-	4%	1%	5%	
Don't know	15	7	6	1	1	12	1	2	3	5	-	3	1	4	10	5	5	2	4	1	-	1	4	2	3	5	15	-	
	10%	9%	10%	10%	13%	10%	14%	9%	18%	17%	-	9%	6%	8%	12%	10%	10%	4%	19%	16%	-	6%	13%	16%	13%	7%	12%	-	
Not stated	5	2	2	-	1	3	1	1	1	2	-	*	1	1	3	1	2	2	-	-	1	-	1	-	-	3	4	*	
	3%	2%	3%	-	13%	3%	7%	5%	5%	5%	-	1%	3%	2%	4%	1%	5%	5%	-	-	12%	-	3%	-	-	5%	3%	2%	
AGREE	123	55	51	11	5	101	6	15	13	22	36	30	18	37	68	40	37	28	17	6	5	11	22	12	16	50	96	26	
	81%	77%	85%	86%	74%	81%	68%	86%	76%	69%	93%	82%	91%	82%	78%	83%	79%	82%	78%	84%	88%	94%	81%	84%	80%	77%	78%	94%	
DISAGREE	10	8	1	1	-	9	1	-	-	3	3	3	-	4	6	3	3	3	1	-	-	-	1	-	1	8	8	1	
	6%	12%	1%	4%	-	7%	11%	-	-	9%	7%	8%	-	9%	7%	6%	7%	9%	3%	-	-	-	3%	-	7%	11%	7%	5%	

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Improving awareness of the FSCS will help to increase consumer confidence and trust in financial services as well as contribute towards increased financial stability

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Agree strongly	33	22	12
	22%	30%	16%
Agree	89	43	44
	59%	58%	59%
Disagree	7	4	4
	5%	5%	5%
Disagree strongly	2	2	-
	2%	3%	-
Don't know	15	2	13
	10%	3%	17%
Not stated	5	1	2
	3%	1%	3%
AGREE	123	65	55
	81%	88%	75%
DISAGREE	10	6	4
	6%	8%	5%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Banks and building societies should be required to inform customers of the protection offered by the FSCS when selling financial products and services covered by the FSCS

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	41	14	21	4	2	33	1	7	4	4	14	11	7	14	20	17	12	7	4	-	2	4	9	4	4	18	31	10
	27%	19%	36%	31%	26%	26%	14%	38%	21%	12%	37%	30%	34%	30%	24%	36%	27%	20%	17%	-	40%	36%	32%	28%	20%	27%	25%	36%
Agree	87	41	33	8	4	71	5	10	10	20	21	20	10	28	48	28	25	20	14	6	3	8	16	6	12	36	72	15
	57%	57%	55%	60%	61%	57%	53%	57%	58%	61%	56%	55%	50%	62%	56%	57%	54%	57%	64%	84%	48%	64%	57%	44%	62%	55%	58%	52%
Disagree	11	10	1	-	-	11	-	-	1	4	3	2	1	2	7	1	4	4	2	1	-	-	1	1	1	6	8	3
	7%	14%	1%	-	-	9%	-	-	8%	13%	7%	6%	6%	5%	9%	1%	9%	12%	9%	16%	-	-	3%	10%	5%	10%	6%	10%
Disagree strongly	1	1	-	-	-	-	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-
	1%	1%	-	-	-	-	11%	-	-	-	-	-	-	-	1%	2%	-	-	-	-	-	-	-	-	-	2%	1%	-
Don't know	10	4	3	1	1	7	1	1	1	3	-	3	1	2	7	1	4	2	2	-	-	-	1	3	3	3	9	*
	6%	6%	5%	9%	13%	6%	14%	5%	8%	9%	-	8%	6%	3%	8%	3%	9%	6%	10%	-	-	-	5%	18%	13%	5%	7%	2%
Not stated	3	2	2	-	-	3	1	-	1	2	-	-	1	-	3	1	1	2	-	-	1	-	1	-	-	2	3	-
	2%	2%	3%	-	-	2%	7%	-	5%	5%	-	-	3%	-	3%	1%	2%	5%	-	-	12%	-	3%	-	-	3%	3%	-
AGREE	127	55	55	12	6	104	6	17	13	24	35	31	17	42	69	45	38	27	18	6	5	12	25	10	16	53	103	25
	84%	76%	91%	91%	87%	83%	68%	95%	79%	73%	93%	85%	84%	92%	79%	93%	81%	77%	82%	84%	88%	100%	89%	72%	82%	82%	83%	88%
DISAGREE	12	11	1	-	-	11	1	-	1	4	3	2	1	2	8	2	4	4	2	1	-	-	1	1	1	7	9	3
	8%	15%	1%	-	-	9%	11%	-	8%	13%	7%	6%	6%	5%	10%	3%	9%	12%	9%	16%	-	-	3%	10%	5%	11%	7%	10%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Banks and building societies should be required to inform customers of the protection offered by the FSCS when selling financial products and services covered by the FSCS

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Agree strongly	41	25	13
	27%	34%	18%
Agree	87	37	49
	57%	51%	66%
Disagree	11	6	5
	7%	8%	6%
Disagree strongly	1	1	-
	1%	1%	-
Don't know	10	4	6
	6%	5%	8%
Not stated	3	-	2
	2%	-	2%
AGREE	127	63	62
	84%	85%	84%
DISAGREE	12	7	5
	8%	9%	6%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Banks and building societies should be required to inform customers if they go over the limits of the protection offered by the FSCS e.g. have more than £85,000 in deposits

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	49	21	21	7	1	40	2	6	2	12	13	13	8	15	26	16	16	11	7	2	2	6	12	4	6	17	37	12
	32%	29%	35%	49%	13%	32%	25%	34%	13%	38%	33%	36%	39%	32%	30%	33%	34%	30%	30%	25%	40%	50%	43%	27%	32%	25%	30%	43%
Agree	74	32	31	7	4	60	4	10	10	13	19	19	9	25	41	27	23	15	10	3	3	6	11	5	11	35	59	16
	49%	45%	52%	51%	61%	48%	43%	57%	58%	40%	49%	51%	44%	55%	47%	56%	49%	42%	45%	38%	48%	50%	39%	38%	57%	54%	47%	56%
Disagree	16	14	2	-	-	16	-	-	3	4	7	2	3	2	11	3	4	6	3	3	-	-	2	3	1	7	16	-
	10%	19%	3%	-	-	13%	-	-	16%	13%	18%	5%	14%	5%	13%	5%	9%	16%	16%	37%	-	-	7%	20%	7%	10%	13%	-
Disagree strongly	1	1	-	-	-	-	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-
	1%	1%	-	-	-	-	11%	-	-	-	-	-	-	-	1%	2%	-	-	-	-	-	-	-	-	-	2%	1%	-
Don't know	8	3	4	-	1	6	1	1	1	1	-	3	-	3	5	1	2	2	2	-	-	-	2	2	1	3	7	*
	5%	4%	7%	-	13%	5%	14%	5%	8%	4%	-	8%	-	6%	6%	3%	5%	6%	10%	-	-	-	7%	15%	4%	5%	6%	2%
Not stated	4	2	2	-	1	3	1	1	1	2	-	-	1	1	3	1	2	2	-	-	1	-	1	-	-	3	4	-
	3%	2%	3%	-	13%	2%	7%	5%	5%	5%	-	-	3%	2%	3%	1%	4%	5%	-	-	12%	-	3%	-	-	4%	3%	-
AGREE	123	53	52	13	5	101	6	16	12	25	31	32	16	40	67	43	38	25	17	5	5	12	23	9	18	52	96	28
	81%	73%	87%	100%	74%	81%	68%	91%	71%	78%	82%	86%	83%	88%	77%	89%	82%	73%	75%	63%	88%	100%	83%	65%	89%	79%	77%	98%
DISAGREE	17	15	2	-	-	16	1	-	3	4	7	2	3	2	12	4	4	6	3	3	-	-	2	3	1	8	17	-
	11%	21%	3%	-	-	13%	11%	-	16%	13%	18%	5%	14%	5%	14%	7%	9%	16%	16%	37%	-	-	7%	20%	7%	12%	14%	-

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Banks and building societies should be required to inform customers if they go over the limits of the protection offered by the FSCS e.g. have more than £85,000 in deposits

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Agree strongly	49	21	26
	32%	28%	35%
Agree	74	38	36
	49%	52%	49%
Disagree	16	10	6
	10%	14%	8%
Disagree strongly	1	1	-
	1%	1%	-
Don't know	8	3	5
	5%	4%	6%
Not stated	4	1	2
	3%	1%	2%
AGREE	123	59	62
	81%	80%	83%
DISAGREE	17	11	6
	11%	15%	8%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Banks and building societies should feature the FSCS in their advertising, as is the case with the equivalent scheme in the United States, the Federal Deposit Insurance Corporation (FDIC)

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE						GENDER		
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly	26	5	16	4	1	21	1	5	2	2	7	9	7	10	9	10	10	5	2	-	2	4	8	2	3	8	19	7
	17%	7%	27%	31%	13%	17%	7%	29%	13%	6%	18%	25%	34%	23%	11%	21%	20%	15%	8%	-	40%	31%	28%	12%	13%	13%	15%	26%
Agree	88	41	35	8	4	73	5	10	10	17	26	21	7	28	54	31	25	21	11	3	3	7	15	9	12	40	69	19
	58%	57%	58%	60%	61%	59%	50%	57%	60%	52%	67%	56%	34%	62%	62%	64%	54%	61%	49%	38%	48%	58%	53%	63%	60%	62%	56%	67%
Disagree	12	10	2	1	-	12	-	-	1	5	1	4	2	3	7	2	7	1	2	1	-	-	2	1	4	4	12	1
	8%	13%	2%	9%	-	10%	-	-	8%	16%	4%	12%	12%	6%	8%	4%	16%	3%	9%	16%	-	-	7%	9%	18%	7%	9%	3%
Disagree strongly	1	1	-	-	-	-	1	-	-	-	-	-	-	-	1	1	-	-	-	-	-	-	-	-	-	1	1	-
	1%	1%	-	-	-	-	11%	-	-	-	-	-	-	-	1%	2%	-	-	-	-	-	-	-	-	-	2%	1%	-
Don't know	18	11	6	-	1	14	2	2	2	5	4	3	3	4	11	2	3	6	7	3	-	1	2	2	2	7	17	1
	12%	16%	10%	-	13%	11%	25%	9%	13%	15%	11%	7%	17%	8%	13%	5%	6%	16%	34%	46%	-	11%	9%	16%	9%	11%	13%	4%
Not stated	6	4	2	-	1	4	1	1	1	4	-	-	1	1	4	2	2	2	-	-	1	-	1	-	-	4	6	-
	4%	5%	3%	-	13%	4%	7%	5%	5%	11%	-	-	3%	2%	5%	5%	4%	5%	-	-	12%	-	3%	-	-	7%	5%	-
AGREE	115	46	52	12	5	94	5	15	13	19	33	30	13	38	63	41	35	26	13	3	5	11	22	11	15	49	89	26
	75%	64%	85%	91%	74%	75%	57%	86%	74%	58%	85%	81%	68%	84%	73%	84%	74%	76%	57%	38%	88%	89%	81%	75%	73%	74%	72%	93%
DISAGREE	13	11	2	1	-	12	1	-	1	5	1	4	2	3	8	3	7	1	2	1	-	-	2	1	4	5	13	1
	9%	15%	2%	9%	-	10%	11%	-	8%	16%	4%	12%	12%	6%	10%	6%	16%	3%	9%	16%	-	-	7%	9%	18%	8%	10%	3%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Banks and building societies should feature the FSCS in their advertising, as is the case with the equivalent scheme in the United States, the Federal Deposit Insurance Corporation (FDIC)

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Agree strongly	26	12	12
	17%	16%	16%
Agree	88	48	39
	58%	66%	53%
Disagree	12	4	8
	8%	5%	11%
Disagree strongly	1	1	-
	1%	1%	-
Don't know	18	6	12
	12%	8%	16%
Not stated	6	3	2
	4%	4%	2%
AGREE	115	60	52
	75%	82%	70%
DISAGREE	13	5	8
	9%	7%	11%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Summary table

Base: All Respondents

	Total	Agree strongly	Agree	Disagree	Disagree strongly	Don't know	Not stated	AGREE	DISAGREE
There is a lack of public awareness of the protection offered by the FSCS	152 100%	35 23%	86 56%	14 9%	3 2%	11 8%	3 2%	121 79%	17 11%
The FSCS is vital to ensuring public confidence in financial services firms	152 100%	22 14%	95 63%	12 8%	- -	19 13%	3 2%	117 77%	12 8%
Improving awareness of the FSCS will help to increase consumer confidence and trust in financial services as well as contribute towards increased financial stability	152 100%	33 22%	89 59%	7 5%	2 2%	15 10%	5 3%	123 81%	10 6%
Banks and building societies should be required to inform customers of the protection offered by the FSCS when selling financial products and services covered by the FSCS	152 100%	41 27%	87 57%	11 7%	1 1%	10 6%	3 2%	127 84%	12 8%
Banks and building societies should be required to inform customers if they go over the limits of the protection offered by the FSCS e.g. have more than £85,000 in deposits	152 100%	49 32%	74 49%	16 10%	1 1%	8 5%	4 3%	123 81%	17 11%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q3: Thinking about the Financial Services Compensation Scheme (FSCS), to what extent do you agree or disagree with each of the following statements?

Summary table

Base: All Respondents

Banks and building societies should feature the FSCS in their advertising, as is the case with the equivalent scheme in the United States, the Federal Deposit Insurance Corporation (FDIC)

Total	Agree strongly	Agree	Disagree	Disagree strongly	Don't know	Not stated	AGREE	DISAGREE
152	26	88	12	1	18	6	115	13
100%	17%	58%	8%	1%	12%	4%	75%	9%

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q4: From your experience as an MP, how efficient or otherwise do you consider the Financial Services Compensation Scheme (FSCS) to be?

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng- land	Wales	Scot land & NI	Lon- don	South	Mids	North	Pre- 1950	1950- 1959	1960+	0.1- 9.9%	10.0- 19.9%	20.0- 29.9%	30%+	1986 or before	1987- 1991	1992- 1996	1997- 2000	2001- 2004	2005- 2009	2010+	Male	Fe- male	
Unweighted Total	152	53	80	11	8	119	12	21	16	22	31	50	19	51	82	51	45	36	20	6	6	13	28	15	22	62	120	32	
Weighted Total	152	72	60	13	7	125	9	18	17	33	38	37	20	45	87	49	47	35	22	7	6	12	28	14	20	66	124	28	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very efficient	1	-	1	-	-	-	-	1	-	-	-	-	1	-	-	-	-	1	-	-	1	-	-	-	-	-	1	-	
	1%	-	1%	-	-	-	-	5%	-	-	-	-	4%	-	-	-	-	2%	-	-	16%	-	-	-	-	-	1%	-	
Fairly efficient	27	13	10	-	4	20	1	6	4	7	6	4	1	5	21	8	8	9	1	-	1	1	5	2	3	15	23	4	
	18%	18%	16%	-	64%	16%	11%	33%	21%	20%	15%	10%	4%	10%	24%	17%	18%	25%	6%	-	16%	6%	17%	12%	17%	23%	18%	14%	
Fairly inefficient	17	9	9	-	-	15	1	2	3	4	5	3	2	7	8	3	4	6	4	3	-	2	4	1	5	3	14	4	
	11%	12%	14%	-	-	12%	7%	10%	18%	11%	13%	9%	10%	16%	9%	6%	10%	17%	19%	37%	-	17%	14%	10%	23%	5%	11%	13%	
Very inefficient	6	4	2	-	-	6	-	-	1	-	5	*	1	3	3	1	1	1	3	-	1	1	-	*	-	4	4	2	
	4%	6%	4%	-	-	5%	-	-	8%	-	12%	1%	4%	6%	3%	3%	2%	4%	13%	-	16%	11%	-	3%	-	6%	3%	8%	
I have had no contact with the Financial Services Compensation Scheme (FSCS) in my role as an MP	99	46	37	13	2	83	7	9	8	22	23	29	14	31	54	35	32	18	14	5	2	8	18	11	12	43	81	18	
	65%	64%	62%	100%	36%	66%	75%	53%	48%	69%	60%	79%	73%	68%	62%	73%	69%	51%	62%	63%	41%	66%	66%	75%	61%	66%	65%	65%	
Not stated	2	-	2	-	-	1	1	-	1	-	-	-	1	-	1	1	1	-	-	-	1	-	1	-	-	-	2	-	
	1%	-	3%	-	-	1%	7%	-	5%	-	-	-	3%	-	1%	1%	2%	-	-	-	12%	-	3%	-	-	-	1%	-	
EFFICIENT	28	13	11	-	4	20	1	7	4	7	6	4	2	5	21	8	8	10	1	-	2	1	5	2	3	15	24	4	
	18%	18%	17%	-	64%	16%	11%	38%	21%	20%	15%	10%	9%	10%	24%	17%	18%	28%	6%	-	32%	6%	17%	12%	17%	23%	19%	14%	
INEFFICIENT	24	13	11	-	-	21	1	2	5	4	10	4	3	10	11	4	5	7	7	3	1	3	4	2	5	7	18	6	
	16%	18%	18%	-	-	17%	7%	10%	26%	11%	25%	11%	15%	22%	13%	9%	11%	21%	32%	37%	16%	28%	14%	13%	23%	10%	14%	21%	

PARLIAMENTARY PANEL SURVEY - MPs - January 2013

Q4: From your experience as an MP, how efficient or otherwise do you consider the Financial Services Compensation Scheme (FSCS) to be?

Base: All Respondents

	Familiarity with FSCS		
	Total	Familiar	Unfamiliar
Unweighted Total	152	74	73
Weighted Total	152	74	74
	100%	100%	100%
Very efficient	1	1	-
	1%	1%	-
Fairly efficient	27	24	3
	18%	32%	4%
Fairly inefficient	17	9	8
	11%	12%	11%
Very inefficient	6	5	1
	4%	7%	2%
I have had no contact with the Financial Services Compensation Scheme (FSCS) in my role as an MP	99	35	61
	65%	48%	83%
Not stated	2	-	-
	1%	-	-
EFFICIENT	28	24	3
	18%	33%	4%
INEFFICIENT	24	14	10
	16%	19%	13%