

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q1: How familiar or unfamiliar are you with the Financial Services Compensation Scheme (FSCS)?

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng- land	Wales	Scot land & NI	Lon- don	South	Mids	North	Pre- 1950	1950- 1959	1960+	0.1- 9.9%	10.0- 19.9%	20.0- 29.9%	30%+	1986 or before	1987- 1991	1992- 1996	1997- 2000	2001- 2004	2005- 2009	2010+	Male	Fe- male	
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31	
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very familiar	(2.0)	2	2	1	-	2	-	-	-	2	1	-	-	-	2	-	2	-	-	-	-	-	-	-	2	-	2	-	
		2%	2%	1%	-	2%	-	-	-	5%	2%	-	-	-	3%	-	5%	-	-	-	-	-	-	-	11%	-	2%	-	
Fairly familiar	(1.0)	60	23	27	5	43	3	13	6	8	13	17	9	22	29	14	23	13	9	3	4	3	9	9	13	18	47	13	
		39%	31%	45%	36%	34%	31%	72%	35%	23%	34%	44%	35%	43%	37%	34%	42%	40%	38%	30%	53%	34%	34%	53%	54%	31%	38%	41%	
Fairly unfamiliar	(-1.0)	51	30	17	4	46	5	1	5	14	16	10	9	15	27	16	19	11	5	4	3	3	5	4	7	25	40	11	
		33%	41%	27%	27%	36%	48%	4%	31%	43%	42%	28%	33%	30%	36%	39%	34%	34%	20%	40%	38%	30%	18%	24%	29%	43%	33%	36%	
Very unfamiliar	(-2.0)	29	15	9	4	25	1	2	4	8	5	8	5	8	16	9	6	5	8	-	1	2	9	3	1	13	25	4	
		19%	21%	15%	30%	20%	16%	11%	25%	26%	13%	21%	21%	16%	20%	22%	11%	17%	33%	-	8%	28%	32%	16%	6%	22%	21%	12%	
I have never heard of the Financial Services Compensation Scheme		11	3	7	-	8	*	2	2	-	4	2	3	5	3	1	4	3	2	3	-	1	3	1	-	3	7	3	
		7%	5%	12%	-	6%	5%	12%	9%	-	10%	7%	12%	9%	4%	3%	8%	9%	9%	30%	-	8%	12%	7%	-	4%	6%	11%	
Not stated		1	-	-	1	1	-	-	-	1	-	-	-	1	-	1	-	-	-	-	-	-	1	-	-	-	1	-	
		1%	-	-	8%	1%	-	-	-	3%	-	-	-	2%	-	2%	-	-	-	-	-	-	4%	-	-	-	1%	-	
FAMILIAR		62	24	28	5	46	3	13	6	9	14	17	9	22	31	14	25	13	9	3	4	3	9	9	15	18	49	13	
		40%	34%	46%	36%	36%	31%	72%	35%	29%	35%	44%	35%	43%	40%	34%	47%	40%	38%	30%	53%	34%	34%	53%	65%	31%	40%	41%	
UNFAMILIAR		80	45	26	8	71	6	3	10	23	21	18	14	23	43	26	24	17	13	4	4	5	13	7	8	38	65	15	
		52%	62%	42%	57%	57%	63%	15%	56%	68%	54%	49%	53%	45%	56%	61%	45%	51%	53%	40%	47%	58%	51%	40%	35%	65%	53%	48%	
Mean Score		-.31	-.49	-.10	-.55	-.41	-.50	.53	-.50	-.62	-.33	-.28	-.45	-.20	-.34	-.53	-.05	-.30	-.53	-.14	-.02	-.57	-.59	-.04	.34	-.59	-.34	-.21	
Std Deviation		1.26	1.23	1.25	1.35	1.25	1.18	1.08	1.30	1.28	1.19	1.28	1.25	1.23	1.28	1.21	1.24	1.23	1.37	1.06	1.20	1.35	1.37	1.28	1.20	1.17	1.28	1.19	
Std Error		.105	.166	.151	.426	.120	.279	.270	.324	.266	.221	.203	.262	.176	.153	.185	.179	.221	.307	.401	.399	.427	.293	.301	.245	.163	.119	.224	

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q2: The Financial Services Compensation Scheme (FSCS) is the compensation fund of last resort for customers of authorised financial services firms, covering deposits, insurance and investments. Different limits apply to each area. To the best of your knowledge, what is the compensation limit for deposits and savings in the UK?

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
£35,000	14	8	6	1	-	12	2	1	2	5	2	2	4	3	7	3	7	2	2	2	1	-	1	2	5	2	10	5
	9%	10%	9%	8%	-	9%	16%	6%	13%	15%	6%	6%	14%	7%	9%	8%	12%	7%	9%	22%	16%	-	6%	12%	21%	4%	8%	15%
£50,000	53	28	18	5	3	43	3	6	3	13	16	11	6	22	26	10	18	13	12	2	2	2	9	9	8	21	41	11
	34%	38%	29%	34%	44%	34%	37%	33%	15%	40%	42%	30%	22%	42%	33%	23%	33%	40%	50%	15%	22%	22%	35%	53%	33%	36%	34%	37%
£85,000	33	12	18	2	1	26	2	5	3	5	8	11	5	10	19	11	11	7	4	2	4	2	4	5	5	12	29	4
	22%	17%	29%	18%	12%	21%	16%	29%	20%	14%	19%	29%	18%	19%	24%	27%	21%	21%	14%	15%	46%	27%	15%	27%	19%	21%	24%	13%
£100,000	9	4	3	-	2	6	1	2	-	-	3	3	1	3	5	4	3	2	1	-	-	1	2	*	2	4	7	2
	6%	5%	5%	-	26%	5%	11%	9%	-	-	9%	7%	3%	5%	7%	8%	5%	5%	4%	-	-	11%	7%	3%	7%	7%	6%	5%
Don't know	43	21	15	5	1	37	2	4	9	10	9	9	10	13	19	14	15	8	6	4	1	3	10	1	4	20	33	10
	28%	29%	25%	40%	18%	29%	20%	23%	51%	31%	23%	23%	40%	26%	25%	34%	28%	24%	24%	40%	17%	40%	37%	5%	16%	33%	27%	31%
Not stated	2	-	2	-	-	2	-	-	-	-	-	2	1	-	1	-	1	1	-	1	-	-	-	-	1	-	2	-
	1%	-	3%	-	-	1%	-	-	-	-	-	5%	3%	-	1%	-	1%	3%	-	7%	-	-	-	-	4%	-	1%	-

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q3: To what extent do you agree or disagree with each of the following statements?

The FSCS is vital to ensure public confidence in the financial services firms

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31	
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly (2.0)	33	10	19	2	1	24	3	5	3	2	6	13	4	15	14	11	7	8	7	1	4	3	6	9	3	7	29	4	
	21%	14%	32%	13%	18%	19%	35%	29%	18%	5%	17%	34%	15%	30%	18%	27%	12%	23%	27%	7%	43%	30%	23%	54%	15%	12%	23%	13%	
Agree (1.0)	82	38	30	9	5	67	4	11	10	15	25	17	13	26	43	22	29	20	11	5	5	2	14	4	17	36	62	20	
	53%	53%	49%	64%	82%	53%	47%	59%	57%	46%	65%	45%	51%	51%	56%	51%	54%	61%	45%	44%	57%	27%	52%	21%	74%	60%	51%	64%	
Disagree (-1.0)	4	2	2	-	-	4	-	-	-	2	1	1	2	1	1	-	2	-	2	2	-	1	-	1	-	-	4	-	
	3%	3%	4%	-	-	3%	-	-	-	6%	4%	2%	7%	2%	2%	-	4%	-	8%	16%	-	12%	-	8%	-	-	3%	-	
Disagree strongly (-2.0)	2	2	-	-	-	2	1	-	-	-	2	-	-	-	2	1	2	-	-	-	-	-	-	-	-	2	1	2	
	1%	3%	-	-	-	1%	6%	-	-	-	4%	-	-	-	3%	1%	3%	-	-	-	-	-	-	-	-	4%	*	5%	
Don't know	32	20	9	3	-	28	1	2	4	14	4	6	7	9	16	9	14	4	5	4	-	3	7	3	2	14	26	5	
	21%	27%	14%	23%	-	23%	12%	12%	25%	42%	10%	17%	27%	18%	20%	21%	26%	13%	19%	33%	-	31%	25%	17%	8%	24%	22%	17%	
Not stated	1	-	1	-	-	1	-	-	-	-	-	1	-	-	1	-	-	1	-	-	-	-	-	-	1	-	1	-	
	1%	-	1%	-	-	1%	-	-	-	-	-	2%	-	-	1%	-	-	3%	-	-	-	-	-	-	4%	-	1%	-	
AGREE	115	49	49	10	7	91	8	16	13	17	32	29	17	41	57	33	36	28	18	6	8	5	20	13	21	43	91	24	
	75%	67%	81%	77%	100%	72%	83%	88%	75%	52%	82%	79%	66%	80%	74%	78%	67%	84%	73%	51%	100%	58%	75%	75%	88%	72%	74%	77%	
DISAGREE	6	4	2	-	-	6	1	-	-	2	3	1	2	1	4	1	4	-	2	2	-	1	-	1	-	2	5	2	
	4%	6%	4%	-	-	5%	6%	-	-	6%	8%	2%	7%	2%	5%	1%	7%	-	8%	16%	-	12%	-	8%	-	4%	4%	5%	
Mean Score	1.14	.99	1.29	1.17	1.18	1.11	1.20	1.33	1.24	.89	.96	1.37	1.03	1.31	1.07	1.29	.93	1.28	1.14	.62	1.43	1.10	1.31	1.45	1.17	1.01	1.20	.96	
Std Deviation	.75	.86	.69	.39	.42	.76	1.04	.49	.44	.73	.90	.63	.78	.61	.81	.64	.89	.46	.87	1.03	.53	1.15	.47	.95	.38	.79	.70	.88	
Std Error	.067	.133	.084	.132	.139	.078	.252	.122	.118	.187	.167	.107	.171	.088	.107	.105	.140	.085	.199	.364	.176	.407	.103	.230	.081	.123	.070	.173	

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q3: To what extent do you agree or disagree with each of the following statements?

Improving awareness of the FSCS will help to increase consumer confidence and trust in financial services as well as contribute towards increased financial stability

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31	
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly (2.0)	30	11	17	1	-	24	3	2	1	2	8	14	5	10	15	11	6	6	6	2	4	1	6	6	3	8	23	7	
	19%	15%	28%	10%	-	19%	32%	12%	4%	5%	21%	37%	19%	19%	20%	27%	12%	17%	26%	14%	45%	17%	24%	33%	13%	14%	18%	22%	
Agree (1.0)	90	36	38	10	5	72	5	13	14	14	26	17	14	36	40	21	33	21	16	5	4	5	19	10	16	30	72	18	
	58%	50%	62%	77%	75%	57%	51%	72%	82%	44%	67%	46%	53%	70%	52%	49%	61%	62%	63%	44%	55%	62%	71%	57%	70%	51%	59%	57%	
Disagree (-1.0)	8	7	1	-	-	8	1	-	-	5	2	1	3	2	4	3	2	2	1	1	-	-	-	2	-	5	8	-	
	5%	10%	1%	-	-	6%	6%	-	-	14%	6%	2%	11%	4%	5%	7%	5%	5%	4%	9%	-	-	-	11%	-	9%	7%	-	
Disagree strongly (-2.0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	25	18	4	2	2	22	1	3	2	12	2	5	5	3	17	7	12	4	2	4	-	2	2	-	3	15	19	6	
	17%	24%	7%	14%	25%	17%	12%	15%	13%	37%	6%	13%	18%	7%	22%	18%	23%	12%	7%	33%	-	21%	6%	-	13%	26%	16%	20%	
Not stated	1	-	1	-	-	1	-	-	-	-	-	1	-	-	1	-	-	1	-	-	-	-	-	-	1	-	1	-	
	1%	-	1%	-	-	1%	-	-	-	-	-	2%	-	-	1%	-	-	3%	-	-	-	-	-	-	4%	-	1%	-	
AGREE	119	48	55	12	5	96	8	15	15	16	34	31	19	46	55	32	39	26	22	6	8	7	25	15	20	39	95	25	
	78%	65%	90%	86%	75%	76%	83%	85%	87%	49%	88%	83%	71%	90%	72%	76%	73%	80%	89%	58%	100%	79%	94%	89%	83%	65%	77%	80%	
DISAGREE	8	7	1	-	-	8	1	-	-	5	2	1	3	2	4	3	2	2	1	1	-	-	-	2	-	5	8	-	
	5%	10%	1%	-	-	6%	6%	-	-	14%	6%	2%	11%	4%	5%	7%	5%	5%	4%	9%	-	-	-	11%	-	9%	7%	-	
Mean Score	1.10	.93	1.28	1.11	1.00	1.09	1.23	1.15	1.05	.65	1.10	1.39	.97	1.13	1.13	1.16	1.03	1.08	1.19	.94	1.45	1.21	1.25	1.11	1.16	.94	1.06	1.28	
Std Deviation	.69	.87	.53	.33	-	.72	.81	.36	.23	.94	.70	.62	.88	.59	.70	.80	.63	.69	.66	.93	.53	.44	.44	.89	.38	.83	.73	.46	
Std Error	.061	.132	.063	.104	-	.073	.196	.094	.057	.235	.127	.101	.184	.083	.093	.127	.099	.128	.144	.329	.177	.147	.088	.203	.082	.131	.072	.090	

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q3: To what extent do you agree or disagree with each of the following statements?

Financial services firms should have to display information about the FSCS prominently in branch, at point of sale (e.g. a sticker in a branch or a logo on a website) or in product literature

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE						GENDER		
	Total	Con	Lab	Lib Dem	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Agree strongly (2.0)	34	8	24	2	*	28	3	3	4	1	10	12	8	12	14	11	10	5	8	2	3	2	8	7	2	9	27	7
	22%	11%	39%	13%	6%	22%	30%	19%	24%	3%	27%	33%	31%	24%	18%	25%	19%	15%	34%	21%	40%	21%	31%	39%	10%	16%	22%	23%
Agree (1.0)	84	38	32	9	5	68	5	12	9	15	23	21	12	31	41	22	29	22	11	4	5	5	14	7	16	34	67	17
	55%	52%	53%	66%	81%	54%	52%	64%	49%	46%	60%	56%	47%	61%	53%	52%	55%	68%	43%	37%	60%	58%	52%	41%	68%	57%	55%	56%
Disagree (-1.0)	6	6	-	-	-	5	1	-	1	2	1	1	1	1	4	1	2	2	1	1	-	-	-	2	1	2	5	1
	4%	8%	-	-	-	4%	6%	-	7%	6%	3%	3%	4%	2%	5%	1%	4%	7%	4%	9%	-	-	-	13%	5%	3%	4%	3%
Disagree strongly (-2.0)	5	5	-	-	-	5	-	-	-	2	3	-	-	-	5	3	2	-	-	-	-	-	-	-	-	5	2	4
	3%	7%	-	-	-	4%	-	-	-	5%	9%	-	-	-	7%	8%	3%	-	-	-	-	-	-	-	-	9%	1%	11%
Don't know	23	16	4	3	-	19	1	2	3	13	1	2	5	6	12	6	10	2	5	4	-	2	4	1	3	9	21	2
	15%	22%	6%	21%	-	15%	12%	12%	20%	40%	2%	6%	18%	11%	16%	14%	18%	7%	19%	33%	-	21%	17%	7%	13%	15%	17%	7%
Not stated	2	-	1	-	1	1	-	1	-	-	-	1	-	1	1	-	1	1	-	-	-	-	-	-	1	1	2	-
	1%	-	1%	-	13%	1%	-	5%	-	-	-	2%	-	2%	1%	-	2%	3%	-	-	-	-	-	-	4%	1%	1%	-
AGREE	118	46	56	11	6	96	8	15	13	16	34	33	21	43	55	33	40	27	19	6	8	7	22	14	19	43	94	25
	77%	63%	92%	79%	87%	76%	83%	83%	74%	49%	87%	89%	78%	85%	71%	77%	73%	83%	77%	58%	100%	79%	83%	81%	78%	72%	76%	79%
DISAGREE	11	11	-	-	-	10	1	-	1	4	4	1	1	1	9	4	4	2	1	1	-	-	-	2	1	7	7	5
	7%	15%	-	-	-	8%	6%	-	7%	12%	11%	3%	4%	2%	12%	9%	7%	7%	4%	9%	-	-	-	13%	5%	11%	5%	14%
Mean Score	1.05	.66	1.43	1.17	1.07	1.02	1.21	1.22	1.14	.58	.96	1.29	1.29	1.23	.85	.98	1.02	1.00	1.32	1.05	1.40	1.27	1.38	1.15	1.00	.81	1.12	.82
Std Deviation	.90	1.13	.50	.39	.28	.95	.80	.43	.81	1.07	1.09	.66	.71	.57	1.09	1.11	.89	.71	.74	.99	.52	.48	.50	1.00	.62	1.11	.77	1.22
Std Error	.078	.170	.059	.130	.097	.095	.194	.111	.210	.277	.197	.104	.148	.081	.139	.173	.136	.129	.169	.352	.174	.160	.103	.236	.136	.166	.076	.226

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q3: To what extent do you agree or disagree with each of the following statements?

There is a lack of public awareness of the protection offered by the FSCS

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31	
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly (2.0)	46	18	24	3	1	34	4	8	6	4	15	10	13	14	19	11	14	9	12	1	5	3	12	6	5	13	33	13	
	30%	25%	39%	22%	12%	27%	43%	41%	34%	12%	38%	27%	48%	28%	24%	26%	26%	27%	47%	8%	57%	39%	46%	38%	21%	23%	27%	42%	
Agree (1.0)	79	37	32	7	2	67	4	7	7	20	18	22	9	31	38	23	26	19	11	6	4	5	13	9	10	32	65	13	
	51%	51%	53%	49%	37%	53%	46%	40%	40%	60%	46%	60%	36%	62%	49%	53%	49%	58%	44%	59%	43%	61%	48%	51%	42%	54%	53%	42%	
Disagree (-1.0)	7	3	1	1	2	5	*	2	1	-	3	-	1	-	6	1	3	2	*	-	-	-	1	1	2	3	5	2	
	4%	4%	2%	8%	26%	4%	5%	9%	7%	-	9%	-	3%	-	8%	2%	6%	6%	2%	-	-	-	3%	7%	8%	5%	4%	5%	
Disagree strongly (-2.0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	20	15	2	3	1	19	1	1	3	9	2	4	4	4	13	8	9	2	2	4	-	-	1	-	6	10	17	3	
	13%	20%	3%	21%	13%	15%	6%	5%	20%	28%	5%	11%	14%	8%	17%	18%	16%	6%	7%	33%	-	-	4%	-	26%	16%	14%	10%	
Not stated	2	-	2	-	1	2	-	1	-	-	1	1	-	1	2	-	2	1	-	-	-	-	-	1	1	1	2	-	
	2%	-	3%	-	13%	1%	-	5%	-	-	2%	2%	-	2%	2%	-	3%	3%	-	-	-	-	4%	4%	1%	2%	-		
AGREE	124	55	57	10	3	101	8	15	13	24	32	32	22	46	56	34	40	28	22	7	8	9	25	15	15	46	98	26	
	81%	76%	92%	71%	49%	80%	89%	81%	74%	72%	84%	86%	84%	90%	73%	79%	75%	85%	91%	67%	100%	100%	94%	89%	62%	77%	80%	85%	
DISAGREE	7	3	1	1	2	5	*	2	1	-	3	-	1	-	6	1	3	2	*	-	-	-	1	1	2	3	5	2	
	4%	4%	2%	8%	26%	4%	5%	9%	7%	-	9%	-	3%	-	8%	2%	6%	6%	2%	-	-	-	3%	7%	8%	5%	4%	5%	
Mean Score	1.25	1.21	1.38	1.09	.47	1.24	1.35	1.25	1.26	1.16	1.22	1.31	1.49	1.31	1.10	1.26	1.17	1.16	1.47	1.12	1.57	1.39	1.42	1.26	1.07	1.15	1.22	1.35	
Std Deviation	.71	.69	.60	.86	1.26	.67	.79	.93	.86	.37	.87	.47	.67	.47	.83	.62	.78	.75	.63	.35	.53	.52	.65	.81	.89	.72	.69	.78	
Std Error	.061	.102	.071	.285	.476	.067	.187	.232	.222	.088	.162	.076	.137	.066	.107	.099	.119	.134	.137	.125	.176	.157	.127	.190	.210	.108	.067	.148	

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q3: To what extent do you agree or disagree with each of the following statements?

Banks and financial services firms should be required to inform customers of the protection offered by the FSCS when selling financial products and services covered by the FSCS

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male	
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31	
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31	
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Agree strongly (2.0)	44	12	29	3	-	36	4	5	5	1	13	17	10	16	18	16	10	9	10	1	4	4	9	7	5	14	32	11	
	28%	16%	47%	23%	-	28%	37%	25%	29%	3%	33%	45%	38%	31%	23%	37%	18%	27%	39%	7%	55%	44%	35%	39%	19%	24%	26%	36%	
Agree (1.0)	78	38	27	7	7	61	5	13	8	17	22	14	11	26	41	18	33	19	8	5	4	3	14	9	13	30	65	13	
	51%	52%	44%	51%	100%	48%	51%	69%	45%	52%	57%	37%	40%	52%	53%	42%	61%	57%	34%	42%	45%	39%	55%	54%	55%	51%	53%	41%	
Disagree (-1.0)	7	5	1	1	-	6	1	-	1	1	2	2	1	2	4	2	2	2	1	1	-	1	-	1	2	2	5	2	
	4%	7%	1%	8%	-	5%	6%	-	7%	3%	5%	5%	4%	4%	5%	4%	3%	7%	4%	9%	-	9%	-	7%	10%	3%	4%	7%	
Disagree strongly (-2.0)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
Don't know	23	17	4	3	-	22	1	1	2	14	2	4	5	6	12	8	9	1	6	5	-	1	3	-	2	13	18	5	
	15%	23%	6%	19%	-	17%	6%	6%	13%	42%	4%	10%	17%	13%	16%	18%	17%	2%	23%	41%	-	8%	11%	-	8%	23%	15%	16%	
Not stated	2	1	1	-	-	2	-	-	1	-	-	1	-	-	2	-	-	2	-	-	-	-	-	-	2	-	2	-	
	1%	2%	1%	-	-	2%	-	-	7%	-	-	2%	-	-	3%	-	-	6%	-	-	-	-	-	-	9%	-	2%	-	
AGREE	122	50	56	10	7	96	8	17	13	18	35	31	21	42	59	33	43	28	18	5	8	7	24	16	17	44	98	24	
	79%	68%	91%	73%	100%	76%	88%	94%	74%	55%	90%	82%	79%	84%	76%	79%	79%	84%	73%	50%	100%	83%	89%	93%	74%	75%	80%	78%	
DISAGREE	7	5	1	1	-	6	1	-	1	1	2	2	1	2	4	2	2	2	1	1	-	1	-	1	2	2	5	2	
	4%	7%	1%	8%	-	5%	6%	-	7%	3%	5%	5%	4%	4%	5%	4%	3%	7%	4%	9%	-	9%	-	7%	10%	3%	4%	7%	
Mean Score	1.24	1.03	1.48	1.09	1.00	1.23	1.27	1.26	1.19	.95	1.24	1.39	1.37	1.28	1.16	1.36	1.13	1.14	1.40	.81	1.55	1.28	1.39	1.26	1.00	1.24	1.23	1.28	
Std Deviation	.71	.76	.58	.85	-	.74	.80	.45	.84	.52	.73	.79	.73	.68	.72	.72	.60	.78	.76	.91	.53	.96	.50	.80	.85	.63	.67	.83	
Std Error	.061	.117	.069	.282	-	.074	.189	.110	.216	.135	.133	.128	.152	.097	.092	.114	.091	.140	.180	.345	.177	.303	.100	.183	.185	.097	.065	.160	

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q3: To what extent do you agree or disagree with each of the following statements?

Summary table of mean scores

Base: All Respondents

	PARTY					COUNTRY			REGION				DATE OF BIRTH			MARGINALITY				LENGTH OF SERVICE							GENDER	
	Total	Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
The FSCS is vital to ensure public confidence in the financial services firms	1.14	.99	1.29	1.17	1.18	1.11	1.20	1.33	1.24	.89	.96	1.37	1.03	1.31	1.07	1.29	.93	1.28	1.14	.62	1.43	1.10	1.31	1.45	1.17	1.01	1.20	.96
Improving awareness of the FSCS will help to increase consumer confidence and trust in financial services as well as contribute towards increased financial stability	1.10	.93	1.28	1.11	1.00	1.09	1.23	1.15	1.05	.65	1.10	1.39	.97	1.13	1.13	1.16	1.03	1.08	1.19	.94	1.45	1.21	1.25	1.11	1.16	.94	1.06	1.28
Financial services firms should have to display information about the FSCS prominently in branch, at point of sale (e.g. a sticker in a branch or a logo on a website) or in product literature	1.05	.66	1.43	1.17	1.07	1.02	1.21	1.22	1.14	.58	.96	1.29	1.29	1.23	.85	.98	1.02	1.00	1.32	1.05	1.40	1.27	1.38	1.15	1.00	.81	1.12	.82
There is a lack of public awareness of the protection offered by the FSCS	1.25	1.21	1.38	1.09	.47	1.24	1.35	1.25	1.26	1.16	1.22	1.31	1.49	1.31	1.10	1.26	1.17	1.16	1.47	1.12	1.57	1.39	1.42	1.26	1.07	1.15	1.22	1.35
Banks and financial services firms should be required to inform customers of the protection offered by the FSCS when selling financial products and services covered by the FSCS	1.24	1.03	1.48	1.09	1.00	1.23	1.27	1.26	1.19	.95	1.24	1.39	1.37	1.28	1.16	1.36	1.13	1.14	1.40	.81	1.55	1.28	1.39	1.26	1.00	1.24	1.23	1.28

PARLIAMENTARY PANEL SURVEY - MPs - FEBRUARY/MARCH 2012

Q4: From your experience as an MP, how efficient or otherwise do you consider the Financial Services Compensation Scheme (FSCS) to be?

Base: All Respondents

	Total	PARTY				COUNTRY			REGION				DATE OF BIRTH				MARGINALITY				LENGTH OF SERVICE						GENDER	
		Con	Lab	Lib Dems	Other	Eng-land	Wales	Scot land & NI	Lon-don	South	Mids	North	Pre-1950	1950-1959	1960+	0.1-9.9%	10.0-19.9%	20.0-29.9%	30%+	1986 or before	1987-1991	1992-1996	1997-2000	2001-2004	2005-2009	2010+	Male	Fe-male
Unweighted Total	154	57	77	11	9	117	19	18	18	24	32	43	26	55	73	46	52	34	22	10	9	11	27	19	24	54	123	31
Weighted Total	154	73	61	14	7	126	9	18	17	33	39	37	26	51	77	42	54	33	25	11	8	9	26	17	24	59	123	31
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very efficient (2.0)	1	-	1	-	-	-	-	1	-	-	-	-	-	1	-	-	-	-	1	-	-	-	-	1	-	-	1	-
	1%	-	2%	-	-	-	-	6%	-	-	-	-	-	2%	-	-	-	-	5%	-	-	-	-	7%	-	-	1%	-
Fairly efficient (1.0)	34	12	15	3	4	23	3	8	4	3	8	8	5	11	18	10	11	9	4	1	2	1	8	4	5	13	28	5
	22%	16%	24%	25%	56%	18%	31%	43%	24%	9%	19%	22%	18%	21%	23%	24%	20%	27%	15%	6%	23%	14%	30%	24%	22%	21%	23%	18%
Fairly inefficient (-1.0)	20	12	7	1	1	17	1	2	2	7	3	5	4	7	10	5	8	5	2	2	-	1	1	5	4	7	16	5
	13%	16%	12%	5%	13%	14%	12%	11%	13%	20%	8%	15%	15%	13%	13%	12%	15%	16%	8%	22%	-	11%	3%	32%	17%	12%	13%	15%
Very inefficient (-2.0)	3	2	1	-	-	3	-	-	-	-	2	1	-	1	2	2	-	-	1	-	-	-	1	-	-	2	3	-
	2%	2%	1%	-	-	2%	-	-	-	-	4%	2%	-	2%	2%	4%	-	-	4%	-	-	-	3%	-	-	3%	2%	-
I have had no contact with the Financial Services Compensation Scheme (FSCS) in my role as an MP	95	48	37	9	1	83	5	6	11	23	26	23	18	31	46	25	34	19	17	8	6	6	17	6	14	37	75	20
	62%	66%	61%	70%	19%	66%	58%	36%	62%	71%	68%	61%	67%	62%	60%	60%	63%	57%	69%	72%	77%	75%	63%	38%	61%	63%	61%	65%
Not stated	1	-	-	-	1	-	-	1	-	-	-	-	-	-	1	-	1	-	-	-	-	-	-	-	-	1	-	1
	1%	-	-	-	12%	-	-	4%	-	-	-	-	-	-	1%	-	1%	-	-	-	-	-	-	-	-	1%	-	3%
EFFICIENT	35	12	16	3	4	23	3	9	4	3	8	8	5	12	18	10	11	9	5	1	2	1	8	5	5	13	29	5
	23%	16%	26%	25%	56%	18%	31%	49%	24%	9%	19%	22%	18%	23%	23%	24%	20%	27%	19%	6%	23%	14%	30%	31%	22%	21%	24%	18%
INEFFICIENT	23	13	8	1	1	20	1	2	2	7	5	6	4	7	12	7	8	5	3	2	-	1	2	5	4	9	18	5
	15%	18%	13%	5%	13%	16%	12%	11%	13%	20%	12%	17%	15%	15%	15%	16%	15%	16%	12%	22%	-	11%	7%	32%	17%	14%	15%	15%
Mean Score	.18	-.13	.33	.64	.63	.01	.45	.74	.29	-.37	.09	.06	.11	.24	.16	.12	.13	.26	.27	-.56	1.00	.12	.54	.09	.12	.12	.20	.08
Std Deviation	1.09	1.11	1.09	.88	.88	1.10	1.03	.91	1.04	.98	1.23	1.13	1.06	1.15	1.09	1.16	1.02	1.00	1.40	1.01	-	1.38	1.05	1.20	1.05	1.13	1.10	1.05
Std Error	.140	.236	.206	.440	.359	.172	.364	.275	.424	.347	.371	.282	.334	.258	.198	.274	.228	.267	.496	.504	-	.794	.332	.363	.351	.247	.154	.350