

British Library – Business and IP Centre Survey

METHODOLOGY NOTE

ComRes interviewed 513 entrepreneurs who had started their business in the last 5 years online between 18th and 23rd June 2014. ComRes is a member of the British Polling Council and abides by its rules.

All press releases or other publications must be checked with ComRes before use. ComRes requires 48 hours to check a press release unless otherwise agreed.

To commission a voting intention poll or a public opinion survey please contact Katharine Peacock: <u>katharine.peacock@comres.co.uk</u>

To register for Pollwatch, a monthly newsletter update on the polls, please email: pollwatch@comres.co.uk

		Ge	nder			Ag	ge				usiness ag	е
										12 months	1-2	3-5
Significance Level: 90%	Total	Male a	Female b	18-24 a	25-34 b	35-44 c	45-54 d	55-64 e	65+ f	or less a	years b	years c
Significance Level: 95%		A	B	A	B	C	D	Ē	F	A	B	C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Access to funding	139 27%	92 27%	47 27%	3 38%	22 38% EF	38 34% Ef	41 27%	31 20%	4 15%	22 24%	45 27%	72 28%
Low awareness of what was needed to run a business	130 25%	82 24%	48 28%	2 25%	21 36% dE	34 30% e	35 23%	33 21%	5 19%	23 25%	43 26%	64 25%
No formal, trusted advice on how to build my business	103 20%	71 21%	32 19%	2 25%	12 21%	24 21%	33 22%	26 17%	6 22%	17 18%	36 22%	50 20%
Didn't know who to talk to for advice	87 17%	50 15%	37 22% A	1 13%	13 22% E	23 21% E	29 19% E	15 10%	6 22% e	23 25% Bc	24 15%	40 16%
Confusing network of support services for start-ups	86 17%	60 18%	26 15%		10 17%	18 16%	23 15%	29 19%	6 22%	19 20%	26 16%	41 16%
No obvious place to go for advice and support where I live	79 15%	50 15%	29 17%	2 25%	9 16%	16 14%	22 14%	25 16%	5 19%	10 11%	20 12%	49 19% ab
Lack of face-to-face support tailored to my specific business needs	77 15%	51 15%	26 15%		8 14%	14 13%	22 14%	27 17%	6 22%	12 13%	28 17%	37 14%
No network of people in similar situation	75 15%	52 15%	23 13%	2 25% c	11 19% C	8 7%	18 12%	32 21% CD	4 15%	12 13%	23 14%	40 16%
Didn't know how to protect my idea or brand from being replicated	27 5%	17 5%	10 6%	3 38% BCDEF	3 5%	5 4%	7 5%	7 5%	2 7%	7 8%	9 5%	11 4%
Don't know	85 17%	57 17%	28 16%	1 13%	5 9%	17 15%	28 18% b	31 20% B	3 11%	14 15%	34 21% c	37 14%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C



[Close								
	Total	Bel fast	Card iff	Aber deen	Glas gow	Edin burgh	New castle	Leeds	Man chester	Liver pool	Shef field	Birm ingham	Cov entrv	Bris tol	London	Ports mouth	Ply mouth
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K		m M	n N	0 0	p P
	513 100%	10 100%	10 100%	4 100%	19 100%	19 100%	13 100%	22 100%	38 100%	9 100%	18 100%	32 100%	15 100%	34 100%	233 100%	26 100%	11 100%
Access to funding	139 27%	2 20%	4 40%	-	5 26%	5 26%	3 23%	6 27%	16 42% No	5 56% cNO	6 33%	9 28%	4 27%	9 26%	56 24%	5 19%	4 36%
Low awareness of what was needed to run a business	130 25%	3 30% g	2 20%	1 25%	4 21%	4 21%	4 31% G	1 5%	9 24% g	1 11%	2 11%	5 16%	6 40% Gjk	6 18%	72 31% Gjk	7 27% G	3 27% g
No formal, trusted advice on how to build my business	103 20%	2 20%	2 20%	-	4 21%	5 26% m	3 23%	2 9%	7 18%	1 11%	4 22%	9 28% gM	3 20%	3 9%	46 20%	8 31% gM	4 36% gM
Didn't know who to talk to for advice	87 17%	1 10%	-	-	4 21%	2 11%	3 23%	5 23%	6 16%	1 11%	2 11%	5 16%	1 7%	5 15%	47 20%	4 15%	1 9%
Confusing network of support services for start-ups	86 17%	2 20% G	2 20% G	2 50% GhkLnP	3 16% g	6 32% GIP	4 31% Gp	-	5 13% g	2 22% G	5 28% Gp	4 13% g	1 7%	6 18% G	39 17% G	5 19% G	-
No obvious place to go for advice and support where I live	79 15%	3 30% np	2 20%	-	6 32% NP	3 16%	3 23%	4 18%	9 24% Np	1 11%	3 17%	7 22% np	5 33% NoP	5 15%	25 11%	3 12%	-
Lack of face-to-face support tailored to my specific business needs	77 15%	1 10%	3 30% ei	-	3 16%	1 5%	2 15%	2 9%	5 13%	-	3 17%	6 19%	2 13%	4 12%	37 16%	3 12%	5 45% adEGHIkl MNO
No network of people in similar situation	75 15%	-	-	-	3 16% h	2 11%	3 23% H	4 18% H	1 3%	1 11%	1 6%	6 19% H	5 33% abHJM	3 9%	40 17% H	5 19% H	1 9%
Didn't know how to protect my idea or brand from being replicated	27 5%	1 10% h d	2 20% GHINO	1 25% DfGHlnO	-	2 11% Ho	-	-	-	-	1 6%	4 13% gHo	-	2 6%	12 5%	-	2 18% dGHInO

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



									Close	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		а	b	С	d	е	f	g	h	i	j	k		m	n	0	р
Significance Level: 95%		А	В	С	D	E	F	Ğ	Н	I	Ĵ	K	L	М	Ν	0	P
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Don't know	85	2	2	1	3	4	2	3	7	2	3	4	2	7	37	4	2
	17%	20%	20%	25%	16%	21%	15%	14%	18%	22%	17%	13%	13%	21%	16%	15%	18%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

		Busine	ess size						Sector						
		1-9 emplo	10-49 employ	Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ	Educ		Leisure / Hospi tality / Rest	Public sector / Gover	
0'	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	F	g G	h H	I	J	k K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Access to funding	139 27%	122 25%	17 52% A	5 19%	15 45% ADEgH	3 38% H	7 21%	26 17%	33 38% adEH	10 26% h	-	4 22%	15 39% adEH	2 29% h	19 31% EH
Low awareness of what was needed to run a business	130 25%	118 25%	12 36%	10 37% fl	7 21%	2 25%	11 32%	40 27%	17 19%	10 26%	4 36%	3 17%	10 26%	4 57% beFiL	12 20%
No formal, trusted advice on how to build my business	103 20%	96 20%	7 21%	5 19%	2 6%	2 25%	5 15%	30 20% b	20 23% B	12 31% Bl	2 18%	3 17%	11 29% Bl	2 29% b	9 15%
Didn't know who to talk to for advice	87 17%	84 18%	3 9%	1 4%	4 12%	-	4 12%	26 17% a	20 23% Ahi	5 13%	-	1 6%	12 32% AbcDegHI	1 14%	13 21% Ah
Confusing network of support services for start-ups	86 17%	80 17%	6 18%	8 30% beF	4 12%	3 38% bf	7 21%	23 15%	11 13%	7 18%	2 18%	2 11%	7 18%	1 14%	11 18%
No obvious place to go for advice and support where I live	79 15%	74 15%	5 15%	2 7%	5 15% i	2 25% I	4 12%	19 13%	17 19% I	4 10%	2 18% i	-	12 32% ADEGIL	3 43% AdEGII	9 15% i
Lack of face-to-face support tailored to my specific business needs	77 15%	69 14%	8 24%	-	5 15% A	4 50% ABDEFGhi	4 12%	29 19%	15 17%	5 13%	1 9%	3 17%	6 16%	1 14%	4 7%
						JL	а	AL	AI	а		А	А	а	

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



		Busine	ess size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
		1-9	10-49	Finance	eering /	/ Social /		Services	sale /	Media /	E 4 - 4	Health /	tality /	sector /	
	Total	emplo yees	employ ees	/ Inves tment	Const ruction	Sustain able	ICT / Telecomms	/ Consul ting	Distri bution	Publ ishing	Educ ation	Social work	Rest aurant	Gover nment	Other
Significance Level: 90%		a	b	a	b	C	d	e	f	g	h	i	j	k	
Significance Level: 95%		А	В	A	В	С	D	E	F	G	Н	I	Ĵ	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
No network of people in similar situation	75 15%	68 14%	7 21%	7 26% Bl	-	3 38% Bdjkl	4 12% B	25 17% B	15 17% B	6 15% B	1 9% b	3 17% B	4 11% b	-	7 11% B
Didn't know how to protect my idea or brand from being replicated	27 5%	25 5%	2 6%	1 4%	2 6%	1 13% D	-	5 3%	8 9% de	3 8%	-	1 6%	4 11% de	-	2 3%
Don't know	85 17%	85 18% B	-	4 15%	6 18% fj	-	10 29% cFJ	28 19% FJ	6 7%	7 18% fj	3 27% FJ	4 22% Fj	2 5%	-	15 25% FJ

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

COMRES

Q2. In the early years of your business, which of the following, if any, did you benefit from? Base: All respondents

[Gen	der		·	A	ge				usiness ag	e
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Access to online resources on how to start a business	162 32%	102 30%	60 35%	3 38%	25 43% Ef	40 36% e	48 31%	40 26%	6 22%	35 38%	53 32%	74 29%
Meeting a network of other entrepreneurs	104 20%	74 22%	30 18%	-	9 16%	28 25%	30 20%	31 20%	6 22%	13 14%	30 18%	61 24% A
Free government advice on starting a business (online)	94 18%	56 16%	38 22%	3 38% f	11 19%	21 19%	28 18%	28 18%	3 11%	19 20%	25 15%	50 20%
A face-to-face advice session with an expert	70 14%	53 15% b	17 10%	2 25%	11 19% с	11 10%	17 11%	26 17%	3 11%	15 16%	25 15%	30 12%
A place to go for business support and advice in my area	56 11%	33 10%	23 13%	1 13%	8 14%	15 13%	15 10%	14 9%	3 11%	15 16% B	12 7%	29 11%
Free government advice on starting a business (face to face)	46 9%	29 8%	17 10%	2 25% E	7 12%	12 11%	14 9%	9 6%	2 7%	11 12%	11 7%	24 9%
Advice on how to protect my idea or brand	16 3%	14 4% b	2 1%	2 25% bCDE	3 5% e	3 3%	4 3%	2 1%	2 7% E	3 3%	5 3%	8 3%
None of the above	183 36%	120 35%	63 37%	1 13%	14 24%	42 38% b	54 35%	58 37% b	14 52% aB	30 32%	64 39%	89 35%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C



Survey of Entrepreneurs Q2. In the early years of your business, which of the following, if any, did you benefit from? Base: All respondents

									Closest	city							
	Total	Bel fast	Card iff	Aber deen	Glas gow	Edin burgh	New castle	Leeds	Man chester	Liver pool	Shef field	Birm ingham	Cov entry	Bris tol	London	Ports mouth	Ply mouth
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	L	m M	n N	0 0	p P
	513 100%	10 100%	10 100%	4 100%	19 100%	19 100%	13 100%	22 100%	38 100%	9 100%	18 100%	32 100%	15 100%	34 100%	233 100%	26 100%	11 100%
Access to online resources on how to start a business	162 32%	-	2 20%	1 25%	5 26% a	4 21% /	8 62% JodEGHjK	2 9%	8 21%	3 33%	5 28%	9 28%	5 33%	11 32%	89 38%	7 27%	3 27%
							mnO			а	а	ag	ag	AG	AGH	а	а
Meeting a network of other entrepreneurs	104 20%	1 10%	2 20%	-	1 5%	7 37% DGHn	6 46% aDGHIN	2 9%	5 13%	3 33% d	4 22%	9 28% dg	2 13%	8 24% d	45 19%	7 27% d	2 18%
Free government advice on starting a business (online)	94 18%	3 30% e	1 10%	1 25%	5 26% e	1 5%	6 46% bEHJKNo	5 23%	5 13%	2 22%	2 11%	3 9%	4 27% e	11 32% EhjKN	37 16%	5 19%	3 27% e
A face-to-face advice session with an expert	70 14%	1 10%	-	1 25% G	4 21% Gh	3 16% g	2 15% g	-	2 5%	3 33% bGHKn	3 17% g	2 6%	1 7%	6 18% Gh	31 13% g	6 23% GHk	5 45% aBeGHKL mN
A place to go for business support and advice in my area	56	1	2		4		1	4	3		3	3	2	4	24	1	4
alea	50 11%	10%	2 20% e	-	4 21% Eo	-	8%	4 18% e	3 8%	-	3 17% e	3 9%	13%	4 12%		4%	36% EfHiKmNO
Free government advice on starting a business (face to face)	46 9%	3 30% EgHLNO	1 10%	1 25% EhlO	5 26% EgHLNO		3 23% EHINO	1 5%	1 3%	1 11% 0	2 11% 0	3 9%	-	4 12% 0	17 7%	-	4 36% EGHKLmN O
Advice on how to protect my idea or brand	16 3%	-	-	-	-	-	-	-	1 3%	-	-	2 6%	1 7%	1 3%	10 4%	-	1 9%
None of the above	183 36%	3 30%	6 60% Fno	2 50% f	7 37% f	7 37% f	1 8%	13 59% FikmNOp	20 53% FmNO	2 22%	7 39% f	11 34% f	7 47% F	11 32% f	76	7 27%	3 27%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Survey of Entrepreneurs Q2. In the early years of your business, which of the following, if any, did you benefit from? Base: All respondents

		Busine	ss size						Sect	or					
	Total	1-9 emplo vees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ ation	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90%		a	b	а	b	С	d	e	f	g	h	i	j	k	Ι
Significance Level: 95%		А	В	A	В	С	D	E	F	G	Н	ļ	J	K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Access to online resources on how to start a business	162 32%	151 31%	11 33%	5 19%	7 21%	2 25%	14 41% abKL	49 33% kL	37 42% ABKL	13 33% kl	4 36% k	7 39% kl	13 34% kl	-	11 18%
Meeting a network of other entrepreneurs	104 20%	94 20%	10 30%	3 11%	5 15%	2 25%	10 29% afL	37 25% fL	13 15%	8 21%	4 36% afL	5 28% I	9 24%	1 14%	7 11%
Free government advice on starting a business (online)	94 18%	91 19%	3 9%	5 19%	9 27% e	3 38% ek	6 18%	22 15%	19 22%	7 18%	2 18%	4 22%	8 21%	-	9 15%
A face-to-face advice session with an expert	70 14%	60 13%	10 30% A	5 19% i	7 21% fll	1 13%	6 18% i	21 14% i	8 9%	7 18% i	5 45% adEFgIJL	-	4 11%	1 14%	5 8%
A place to go for business support and advice in my area	56 11%	49 10%	7 21% a	3 11%	4 12%	3 38% abEfgL	5 15% e	8 5%	11 13% e	4 10%	3 27% EL	4 22% EL	7 18% EL	1 14%	3 5%
Free government advice on starting a business (face to face)	46 9%	44 9%	2 6%	2 7%	5 15% L	2 25% eL	3 9%	10 7%	9 10%	5 13% I	2 18% I	3 17% L	3 8%	-	2 3%
Advice on how to protect my idea or brand	16 3%	16 3%	-	2 7%	-	-	2 6%	3 2%	3 3%	1 3%	1 9% b	-	3 8% e	-	1 2%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

Table 2/4

Survey of Entrepreneurs Q2. In the early years of your business, which of the following, if any, did you benefit from? Base: All respondents

		Busin	ess size						Sec	tor					
					Manufac										
				Banking	turing /	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
		1-9	10-49	Finance	Engin eering /	/ Social /		Services	sale /	Media /		Health /	tality /	sector /	
		emplo	employ	/ Inves	Const	Sustain	ICT /	/ Consul	Distri	Publ	Educ	Social	Rest	Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		а	b	a	b	С	d	е	f	g	h	i	j	k	I
Significance Level: 95%		А	В	A	В	С	D	E	F	G	Н	I	J	K	L
	513	480	33	27	33	8	34	149	88	39	11	18	38	7	61
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
None of the above	183	177	6	8	11	2	13	53	26	14	1	6	10	4	35
	36%	37%	18%	30%	33%	25%	38%	36%	30%	36%	9%	33%	26%	57%	57%
		В					h	h		h				Н	ABcdEFG
															HiJ

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

Survey of Entrepreneurs Q3. Thinking about your own experience, which, if any, of the following do you think would be of most use to people setting up their own business now? Please select up to three. Base: All respondents

		Ge	nder			Ag	ge			В	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 vears
Significance Level: 90%	TULAI	a	li emale b	10-24 a	23-34 b	C	43-34 d	00-04 e	00+ f	a	years b	C
Significance Level: 95%		A	B	A	B	c	D	E	F	A	В	c
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Access to a place in my local area for free, trusted												
business support and advice	248 48%	151 44%	97 57% A	5 63%	27 47%	51 46%	70 46%	81 52%	14 52%	47 51%	77 47%	124 48%
Face-to-face help and advice from experts	241 47%	159 46%	82 48%	4 50%	23 40%	50 45%	69 45%	82 53% b	13 48%	48 52%	80 49%	113 44%
Online resources for support and advice	237 46%	151 44%	86 50%	3 38%	26 45%	50 45%	78 51%	69 45%	11 41%	40 43%	80 49%	117 46%
Training and workshops on relevant skills including how to protect my intellectual property, marketing and												
business planning	177 35%	115 34%	62 36%	3 38%	30 52% cDE	43 38% D	39 25%	48 31%	14 52% DE	31 33%	53 32%	93 36%
A place to network with other entrepreneurs	157 31%	103 30%	54 32%	3 38%	20 34%	30 27%	47 31%	48 31%	9 33%	23 25%	53 32%	81 32%
Don't know	28 5%	23 7% b	5 3%	-	2 3%	10 9% e	9 6%	6 4%	1 4%	4 4%	11 7%	13 5%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C





Q3. Thinking about your own experience, which, if any, of the following do you think would be of most use to people setting up their own business now? Please select up to three. Base: All respondents

										est city							
	Total	Bel fast	Card iff	Aber deen	Glas qow	Edin burgh	New castle	Leeds	Man chester	Liver pool	Shef field	Birm ingham	Cov entry	Bris tol	London	Ports mouth	Ply mouth
Significance Level: 90%	rotai	a	b	C	d	e	f	g	h	i	j	k		m	n	0	p
Significance Level: 95%		А	В	С	D	E	F	Ğ	Н	I	Ĵ	К	L	М	Ν	0	P
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	4 100%	100%	100%	100%	100%	100%	9 100%	100%	32 100%	100%	100%	100%	100%	100%
Access to a place in my local area for free, trusted																	
business support and advice	248	7	4	1	6	9	7	11	17	5	10	16	12	18	109	12	4
	48%	70% d	40%	25%	32%	47%	54%	50%	45%	56%	56%	50%	80%	53%	47%	46%	36%
		u										Ľ	cDegHk m				
													NOP				
Face-to-face help and advice from experts	241 47%	6 60%	4 40%	4 100%	11 58%	9 47%	8 62%	10 45%	17 45%	7 78%	5 28%	13 41%	3 20%	16 47%	105 45%	13 50%	10 91%
	47 %	60% 		begHJKL	30%	41%	02%	40%	40%	10%	20%	4170	20%	41%	40%	50%	BdEGHJK
				m			.,										
				No	jL		JL			hJkLn				1	1	1	LMNO
Online resources for support and advice	237 46%	2 20%	6 60%	2 50%	7 37%	10 53%	7 54%	10 45%	21 55%	2 22%	9 50%	17 53%	9 60%	14 41%	103 44%	11 42%	7 64%
	4070	2070	a	5070	51 /0	5570	5470	4370	ai	2270	50 /0	a 3370	ai	4170	44 /0	42 /0	ai
Training and workshops on relevant skills including																	
how to protect my intellectual property, marketing and		4	C	0	7	2	4	F	10	1	C	10	0	4	07	C	F
business planning	177 35%	4 40%	6 60%	2 50%	7 37%	3 16%	4 31%	5 23%	16 42%	11%	6 33%	12 38%	9 60%	4 12%	87 37%	6 23%	5 45%
			EGIMO	m	М				eiM		m	M	EGIMnO		eM		eM
A place to network with other entrepreneurs	157	3	1	1	4	5	6	5	11	2	5	12	5	13	70	11	3
	31%	30%	10%	25%	21%	26%	46% b	23%	29%	22%	28%	38%	33%	38%	30%	42% b	27%
Darkhara			4		0	4	U	0	0			4		b	10	D	
Don't know	28 5%	-	1 10%	-	2 11%	5%	-	2 9%	2 5%	-	-	3%	-	3 9%	16 7%	-	-
					0	270		270	270			2.0		270	. ,0		

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

ComRes Fieldwork 18th - 23rd June 2014



Table 3/2

Q3. Thinking about your own experience, which, if any, of the following do you think would be of most use to people setting up their own business now? Please select up to three. Base: All respondents

		Busine	ess size						Secto	or					
	Total	1-9 emplo	10-49 employ	Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ ishing	Educ	Health / Social work	Leisure / Hospi tality / Rest	Public sector / Gover	Other
Significance Level: 90% Significance Level: 95%	Total	yees a A	ees b B	tment a A	ruction b B	able c C	Telecomms d D	ting e E	bution f F	isning g G	ation h H	i I	aurant j J	nment k K	Uther I L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Access to a place in my local area for free, trusted business support and advice	248 48%	232 48%	16 48%	11 41%	16 48%	6 75% aKl	16 47%	74 50% k	44 50% k	22 56% Kl	5 45%	9 50%	20 53% k	1 14%	24 39%
Face-to-face help and advice from experts	241 47%	226 47%	15 45%	8 30%	18 55% a	5 63%	13 38%	73 49% a	43 49% a	18 46%	8 73% Adjl	8 44%	15 39%	6 86% ADefgiJL	26 43%
Online resources for support and advice	237 46%	224 47%	13 39%	13 48%	13 39%	6 75% bfk	21 62% bf	69 46%	37 42%	17 44%	5 45%	8 44%	18 47%	2 29%	28 46%
Training and workshops on relevant skills including how to protect my intellectual property, marketing and business planning	177 35%	166 35%	11 33%	6 22%	9 27%	1 13%	13 38%	55 37% I	33 38% I	16 41% I	6 55% acL	6 33%	16 42% al	1 14%	15 25%
A place to network with other entrepreneurs	157 31%	145 30%	12 36%	11 41%	9 27%	3 38%	10 29%	46 31%	27 31%	14 36%	3 27%	5 28%	10 26%	1 14%	18 30%
Don't know	28 5%	27 6%	1 3%	4 15% BEFi	-	-	2 6%	7 5%	3 3%	3 8%	-	-	2 5%	-	7 11% Bef

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Summary table Base: All respondents

							N	ets
	Total	Very important	Fairly important	Not very important	Not at all important	Don't know	Important	Not important
Significance Level: 90%		a	b	c	d	e	a	b
Significance Level: 95%		A	B	C	D	E	A	B
Trusted, impartial advice on developing my business	513	188	272	41	10	2	460	51
	100%	37%	53%	8%	2%	*	90%	10%
Free access to business information, such as market research, copyright advice	513	181	260	55	13	4	441	68
	100%	35%	51%	11%	3%	1%	86%	13%
Access to a place in my local area for free, trusted business support and advice	513	203	224	67	16	3	427	83
	100%	40%	44%	13%	3%	1%	83%	16%
Face-to-face tailored business support	513	193	228	71	15	6	421	86
	100%	38%	44%	14%	3%	1%	82%	17%
Generic online business advice resources	513	117	286	81	25	4	403	106
	100%	23%	56%	16%	5%	1%	79%	21%
Opportunity to network with other people in same position	513	165	234	95	15	4	399	110
	100%	32%	46%	19%	3%	1%	78%	21%
Access to experts who can help me test my ideas and offer specific advice on copyright, market research etc.	513	159	234	82	27	11	393	109
	100%	31%	46%	16%	5%	2%	77%	21%
Advice on how to protect my idea or brand	513	132	205	127	34	15	337	161
	100%	26%	40%	25%	7%	3%	66%	31%

Columns Tested: A,B,C,D,E - A,B





Q4: How important, or otherwise, is the following when setting up a business?

Generic online business advice resources

Base: All respondents

		Ge	nder			A	ge			В	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	117 23%	76 22%	41 24%	3 38%	19 33% D	29 26% d	25 16%	36 23%	5 19%	23 25%	44 27% c	50 20%
Fairly important	286 56%	192 56%	94 55%	4 50%	28 48%	58 52%	94 61% b	86 55%	16 59%	50 54%	84 51%	152 59%
Not very important	81 16%	53 15%	28 16%	1 13%	8 14%	18 16%	25 16%	25 16%	4 15%	16 17%	21 13%	44 17%
Not at all important	25 5%	19 6%	6 4%	-	3 5%	6 5%	7 5%	7 5%	2 7%	4 4%	12 7% c	9 4%
Don't know	4 1%	2 1%	2 1%	-	-	1 1%	2 1%	1 1%	-	-	3 2%	1 *
Nets												
Important	403 79%	268 78%	135 79%	7 88%	47 81%	87 78%	119 78%	122 79%	21 78%	73 78%	128 78%	202 79%
Not important	106 21%	72 21%	34 20%	1 13%	11 19%	24 21%	32 21%	32 21%	6 22%	20 22%	33 20%	53 21%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C



Q4: How important, or otherwise, is the following when setting up a business?

Generic online business advice resources

Base: All respondents

									Close	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		а	b	С	d	e	f	g	h	i	j	k		m	n	0	р
Significance Level: 95%		A	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very important	117	3	2	-	2	6	4	7	11	2	-	8	5	6	51	7	3
	23%	30%	20% i	-	11%	32%	31%	32%	29%	22% J	-	25%	33%	18%	22%	27% J	5 27%
Fairly important	286	7	6	3	11	10	6	9	18	6	16	17	7	23	123	16	8
T any important	56%	70%	60%	75%	58%	53%	46%	9 41%	47%	67%	89%	53%	47%	23 68%	53%	62%	
					0070	00,0		,0			bDEFGH	00,0	,0	00,0	0070	0270	
											K						_
											LmNo			gh			g
Not very important	81	-	1	1	3	2	3	4	7	-	2	5	2	4	44	3	-
	16%	-	10%	25%	16%	11%	23%	18%	18%	-	11%	16%	13%	12%	19%	12%	, -
Not at all important	25	-	1	-	3	-	-	2	2	1	-	2	1	1	12	-	-
	5%	-	10%	-	16% ejmnO	-	-	9%	5%	11% 0	-	6%	7%	3%	5%	-	-
Don't know	4	-	-	-	-	1	-	-	-	-	-	-	-	-	3	-	-
	1%	-	-	-	-	5%	-	-	-	-	-	-	-	-	1%	-	-
Nets																	
Important	403	10	8	3	13	16	10	16	29	8	16	25	12	29	174	23	11
	79%	100% dghn	80%	75%	68%	84%	77%	73%	76%	89%	89%	78%	80%	85%	75%	88%	5 100% Dghkn
Not important	106	-	2	1	6	2	3	6	9	1	2	7	3	5	56	3	-
	21%	-	20%	25%	32%	11%	23%	27%	24%	11%	11%	22%	20%	15%	24%	12%	- (
					aP			ар	ар			р			ар		

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Q4: How important, or otherwise, is the following when setting up a business?

Generic online business advice resources

Base: All respondents

		Busine	ess size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo vees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90%	Total	a	b	a	b	C	d	e ung	f	g	h	i	aurant	k	
Significance Level: 95%		А	В	A	В	С	D	E	F	Ğ	Н	I	J	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	117 23%	109 23%	8 24%	5 19%	4 12%	1 13%	11 32% bE	25 17%	29 33% BEj	9 23%	4 36% b	6 33% be	6 16%	1 14%	16 26%
Fairly important	286 56%	266 55%	20 61%	17 63%	21 64%	6 75%	17 50%	89 60%	45 51%	18 46%	6 55%	10 56%	22 58%	3 43%	32 52%
Not very important	81 16%	77 16%	4 12%	3 11%	8 24% F	1 13%	5 15%	27 18% f	8 9%	10 26% Fi	1 9%	1 6%	6 16%	2 29%	9 15%
Not at all important	25 5%	24 5%	1 3%	2 7%	-	-	1 3%	8 5%	4 5%	1 3%	-	1 6%	3 8%	1 14% B	4 7%
Don't know	4 1%	4 1%	-	-	-	-	-	-	2 2% e	1 3% e	-	-	1 3% E	-	-
Nets															
Important	403 79%	375 78%	28 85%	22 81%	25 76%	7 88%	28 82%	114 77%	74 84% gk	27 69%	10 91%	16 89% k	28 74%	4 57%	48 79%
Not important	106 21%	101 21%	5 15%	5 19%	8 24%	1 13%	6 18%	35 23% f	12 14%	11 28% f	1 9%	2 11%	9 24%	3 43% Fi	13 21%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Face-to-face tailored business support Base: All respondents

		Ge	nder			Ag	je			В	usiness ag	le
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	193 38%	130 38%	63 37%	3 38%	25 43%	41 37%	58 38%	58 37%	8 30%	45 48% BC	58 35%	90 35%
Fairly important	228 44%	144 42%	84 49%	4 50%	25 43%	57 51% e	64 42%	63 41%	15 56%	32 34%	75 46% a	121 47% A
Not very important	71 14%	51 15%	20 12%	1 13%	6 10%	12 11%	24 16%	25 16%	3 11%	11 12%	24 15%	36 14%
Not at all important	15 3%	12 4%	3 2%	-	1 2%	1 1%	6 4%	6 4%	1 4%	2 2%	6 4%	7 3%
Don't know	6 1%	5 1%	1 1%	-	1 2%	1 1%	1 1%	3 2%	-	3 3% c	1 1%	2 1%
Nets												
Important	421 82%	274 80%	147 86%	7 88%	50 86%	98 88% dE	122 80%	121 78%	23 85%	77 83%	133 81%	211 82%
Not important	86 17%	63 18%	23 13%	1 13%	7 12%	13 12%	30 20% c	31 20% c	4 15%	13 14%	30 18%	43 17%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C



Q4: How important, or otherwise, is the following when setting up a business?

Face-to-face tailored business support Base: All respondents

									Closes	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
0	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90% Significance Level: 95%		a A	b B	с С	d D	e E	F	g G	h H	1	J	k K	1	m M	n N	0 ()	р Р
Significance Level. 95%		A	D	C	D	E	Г	G	п	I	J	ĸ	L	IVI	IN	0	F
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very important	193	5	3	2	7	8	6	7	16	4	6	12	7	14	77	13	6
	38%	50%	30%	50%	37%	42%	46%	32%	42%	44%	33%	38%	47%	41%	33%	50% n	55%
Fairly important	228	5	6	2	6	9	6	11	15	5	10	13	4	16	105	10	5
	44%	50%	60%	50%	32%	47%	46%	50%	39%	56%	56%	41%	27%	47%	45%	38%	45%
Not very important	71	-	-	-	3	1	-	2	5	-	2	7	4	3	41	3	-
	14%	-	-	-	16%	5%	-	9%	13%	-	11%	22% fp	27% abefp	9%	18% f	12%	-
Not at all important	15		1		2	1		2	2			ιþ	abcip	1	6		
Not at an important	15 3%	-	10%	-	2 11%	5%	-	2 9%	2 5%	-	-	-	-	3%	6 3%	-	-
	0,0		k		kno	0,0		kn	070					070	070		
Don't know	6	-	-	-	1	-	1	-	-	-	-	-	-	-	4	-	-
	1%	-	-	-	5%	-	8% h	-	-	-	-	-	-	-	2%	-	-
Nets																	
Important	421	10	9	4	13	17	12	18	31	9	16	25	11	30	182	23	11
	82%	100% dln	90%	100%	68%	89%	92%	82%	82%	100% d	89%	78%	73%	88% d	78%	88%	100% Dkln
Not important	86	-	1	-	5	2	-	4	7	-	2	7	4	4	47	3	-
	17%	-	10%	-	26% afp	11%	-	18%	18%	-	11%	22% fp	27% afp	12%	20% fp	12%	-

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Q4: How important, or otherwise, is the following when setting up a business?

Face-to-face tailored business support Base: All respondents

		Busine	ss size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo yees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%	Total	a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L
	513 100%	480 100%	33 100%	27	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	193 38%	180 38%	13 39%	7 26%	9 27%	2 25%	10 29%	58	37 42%	15 38%	8 73% ABcDEfG I	5 28%	17	4 57%	21 34%
Fairly important	228 44%	211 44%	17 52%	12 44%	19 58% ehj	6 75% deghj	14 41%	60 40%	40 45%	16 41%	3 27%	11 61% ehj	14 37%	3 43%	30 49%
Not very important	71 14%	68 14%	3 9%	7 26% Fhl	5 15%	-	6 18%	26 17% f	8 9%	5 13%	-	2 11%	6 16%	-	6 10%
Not at all important	15 3%	15 3%	-	-	-	-	3 9% be	4 3%	3 3%	1 3%	-	-	1 3%	-	3 5%
Don't know	6 1%	6 1%	-	1 4% f	-	-	1 3%	1 1%	-	2 5% EF	-	-	-	-	1 2%
Nets															
Important	421 82%	391 81%	30 91%	19 70%	28 85%	8 100% ad	24 71%	118 79%	77 88% AD	31 79%	11 100% ADe	16 89%	31 82%	7 100%	51 84%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Face-to-face tailored business support Base: All respondents

		Busine	ess size						Secto	r					
		1-9 emplo	10-49 employ	Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ	Educ	Health / Social	Leisure / Hospi tality / Rest	Public sector / Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		а	b	a	b	С	d	е	f	g	h	i	j	k	
Significance Level: 95%		А	В	A	В	С	D	E	F	G	Н	I	J	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Not important	86 17%	83 17%	3 9%	7 26% fh	5 15%	-	9 26% fh	30 20%	11 13%	6 15%	-	2 11%	7 18%	-	9 15%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Access to a place in my local area for free, trusted business support and advice Base: All respondents

		Ge	nder			A	ge			В	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	203 40%	129 38%	74 43%	5 63% de	33 57% cDE	48 43% d	50 33%	52 34%	15 56% DE	40 43%	61 37%	102 40%
Fairly important	224 44%	141 41%	83 49%	2 25%	21 36%	48 43%	68 44% f	78 50% bF	7 26%	36 39%	78 48%	110 43%
Not very important	67 13%	53 15% B	14 8%	1 13%	3 5%	14 13%	24 16% B	21 14% b	4 15%	15 16%	18 11%	34 13%
Not at all important	16 3%	16 5% B	-	-	1 2%	2 2%	9 6% ce	3 2%	1 4%	1 1%	6 4%	9 4%
Don't know	3 1%	3 1%	-	-	-	-	2 1%	1 1%	-	1 1%	1 1%	1 *
Nets												
Important	427 83%	270 79%	157 92% A	7 88%	54 93% De	96 86% d	118 77%	130 84%	22 81%	76 82%	139 85%	212 83%
Not important	83 16%	69 20% B	14 8%	1 13%	4 7%	16 14%	33 22% B	24 15%	5 19%	16 17%	24 15%	43 17%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

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Q4: How important, or otherwise, is the following when setting up a business?

Access to a place in my local area for free, trusted business support and advice Base: All respondents

									Closes	t city							
	.	Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
Circificance Level 000/	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90% Significance Level: 95%		a A	b B	с С	d D	e E	F	g G	h H	1	J	k K	1	m M	n N	0 0	р Р
Significance Level. 35 %		~	Б	U	D	L	1	0	11	1	5	K	L	IVI	IN	0	'
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very important	203	4	4	2	8	7	7	9	14	4	8	14	7	18	83	10	4
	40%	40%	40%	50%	42%	37%	, 54%	41%	37%	44%	44%	44%	47%	53%	36%	38%	
	1070	1070	1070	0070	1270	01 /0	0170	1170	01.70	11/0	11/0	11/0	11 /0	n	0070	0070	0070
Fairly important	224	5	5	1	8	9	5	11	15	5	6	13	7	11	105	14	4
	44%	50%	50%	25%	42%	47%	38%	50%	39%	56%	33%	41%	47%	32%	45%	54%	
																m	
Not very important	67	1	-	1	2	3	-	1	6	-	3	4	1	5	35	2	3
	13%	10%	-	25%	11%	16%	-	5%	16%	-	17%	13%	7%	15%	15%	8%	
				f													bfg
Not at all important	16	-	1	-	1	-	-	1	3	-	1	1	-	-	8	-	-
	3%	-	10%	-	5%	-	-	5%	8%	-	6%	3%	-	-	3%	-	-
			m						m								
Don't know	3	-	-	-	-	-	1	-	-	-	-	-	-	-	2	-	-
	1%	-	-	-	-	-	8%	-	-	-	-	-	-	-	1%	-	-
							hN										
Nets																	
Important	427	9	9	3	16	16	12	20	29	9	14	27	14	29	188	24	8
	83%	90%	90%	75%	84%	84%	92%	91%	76%	100%	78%	84%	93%	85%	81%	92%	
Not important	83	1	1	1	3	3	-	2	9	-	4	5	1	5	43	2	3
	16%	10%	10%	25%	16%	16%	-	9%	24%	-	22%	16%	7%	15%	18%	8%	27%
				f					f		f				f		f

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

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Q4: How important, or otherwise, is the following when setting up a business?

Access to a place in my local area for free, trusted business support and advice Base: All respondents

		Busine	ss size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo vees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90%	TOLAI	yees	b	a	b		d	e ung	f	g	h	i	auranı i	k	
Significance Level: 95%		A	В	A	В	С	D	E	F	Ğ	Н	I	J	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	203 40%	188 39%	15 45%	7 26%	13 39%	4 50%	13 38%	54 36%	34 39%	15 38%	7 64% Aek	8 44%	19 50% ak	1 14%	28 46% a
Fairly important	224 44%	209 44%	15 45%	13 48%	16 48%	4 50%	15 44%	66 44%	41 47%	18 46%	3 27%	9 50%	12 32%	5 71% hjl	22 36%
Not very important	67 13%	64 13%	3 9%	6 22% b	2 6%	-	4 12%	24 16%	10 11%	4 10%	1 9%	1 6%	7 18%	1 14%	7 11%
Not at all important	16 3%	16 3%	-	1 4%	2 6%	-	2 6%	4 3%	3 3%	1 3%	-	-	-	-	3 5%
Don't know	3 1%	3 1%	-	-	-	-	-	1 1%	-	1 3%	-	-	-	-	1 2%
Nets															
Important	427 83%	397 83%	30 91%	20 74%	29 88%	8 100%	28 82%	120 81%	75 85%	33 85%	10 91%	17 94% a	31 82%	6 86%	50 82%
Not important	83 16%	80 17%	3 9%	7 26% i	4 12%	-	6 18%	28 19%	13 15%	5 13%	1 9%	1 6%	7 18%	1 14%	10 16%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Free access to business information, such as market research, copyright advice Base: All respondents

		Ge	nder			A	ge			B	usiness ag	е
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 5 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	181 35%	108 32%	73 43% A	2 25%	25 43% dE	47 42% dE	47 31%	44 28%	16 59% aDE	38 41%	57 35%	86 34%
Fairly important	260 51%	185 54% B	75 6 44%	5 63%	32 55%	47 42%	70 46%	96 62% CDF	10 37%	46 49%	83 51%	131 51%
Not very important	55 11%	37 11%	18 5 11%	-	1 2%	14 13% Be	30 20% BEF	9 6%	1 4%	9 10%	16 10%	30 12%
Not at all important	13 3%	9 3%	4 2%	1 13% Bf	-	3 3%	5 3%	4 3%	-	-	7 4% A	6 2%
Don't know	4 1%	3 1%	1 5 1%	-	-	1 1%	1 1%	2 1%	-	-	1 1%	3 1%
Nets												
Important	441 86%	293 86%	148 87%	7 88%	57 98% CDe	94 84%	117 76%	140 90% D	26 96% cD	84 90%	140 85%	217 85%
Not important	68 13%	46 13%	22 5 13%	1 13%	1 2%	17 15% Be	35 23% BEF	13 8% b	1 4%	9 10%	23 14%	36 14%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

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Q4: How important, or otherwise, is the following when setting up a business?

Free access to business information, such as market research, copyright advice Base: All respondents

									Closes	t city							
	Total	Bel fast	Card iff	Aber deen	Glas gow	Edin	New castle	Leeds	Man chester	Liver pool	Shef field	Birm ingham	Cov entry	Bris tol	London	Ports mouth	Ply
Significance Level: 90%	TULAI	a	b	C	d	burgh e	f		h	i	ileiu			m	n	0	mouth
Significance Level: 95%		A	B	C	D	Ē	F	g G	H	1	J	ĸ	L	M	N	0	р Р
																	-
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very important	181	2	4	2	4	8	4	10	17	3	5	13	5	12	82	7	3
	35%	20%	40%	50%	21%	42%	31%	45%	45%	33%	28%	41%	33%	35%	35%	27%	27%
									d								
Fairly important	260	7	4	2	11	9	8	10	13	4	11	15	8	17	121	14	6
	51%	70%	40%	50%	58%	47%	62%	45%	34%	44%	61%	47%	53%	50%	52%	54%	55%
		Н			h		h				h				Н		
Not very important	55	-	1	-	2	2	1	-	7	2	1	2	2	4	24	5	2
	11%	-	10%	-	11%	11%	8%	-	18% G	22% G	6%	6%	13%	12%	10%	19%	
									G	G			g			G	G
Not at all important	13	1	1	-	1	-	-	2	1 3%	-	1	2 6%	-	1	3	-	-
	3%	10% N	10% N	-	5%	-	-	9% N	3%	-	6%	6% n	-	3%	1%	-	-
5		IN	IN					IN				11					
Don't know	4	-	-	-	1 5%	-	-	-	-	-	-	-	-	-	3 1%	-	-
	1 70	-	-	-	5%	-	-	-	-	-	-	-	-	-	1 70	-	-
Nets																	
Important	441	9	8	4	15	17	12	20	30	7	16	28	13	29	203	21	9
	86%	90%	80%	100%	79%	89%	92%	91%	79%	78%	89%	88%	87%	85%	87%	81%	82%
Not important	68	1	2	-	3	2	1	2	8	2	2	4	2	5	27	5	2
	13%	10%	20%	-	16%	11%	8%	9%	21%	22%	11%	13%	13%	15%	12%	19%	18%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P





Table 8/2

Q4: How important, or otherwise, is the following when setting up a business?

Free access to business information, such as market research, copyright advice Base: All respondents

		Busine	ss size						Secto	r					
	Total	1-9 emplo yees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ ation	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90%		а	b	а	b	С	d	е	f	g	h	i	j	k	I
Significance Level: 95%		A	В	A	В	С	D	E	F	G	Н	I	J	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	181 35%	174 36% b	7 21%	5 19%	12 36% k	3 38% k	15 44% AeK	41 28%	38 43% AEK	20 51% AEKI	5 45% ak	7 39% k	14 37% k	-	21 34% k
Fairly important	260 51%	234 49%	26 79% A	17 63% dG	16 48%	4 50%	14 41%	87 58% dG	43 49%	13 33%	5 45%	7 39%	18 47%	6 86% bDfGljl	30 49%
Not very important	55 11%	55 11% B	-	4 15%	5 15% f	1 13%	3 9%	18 12%	5 6%	4 10%	1 9%	4 22% F	3 8%	-	7 11%
Not at all important	13 3%	13 3%	-		-	-	1 3%	3 2%	2 2%	1 3%	-	-	3 8% e	1 14% aBEf	2 3%
Don't know	4 1%	4 1%	-	1 4% Ef	-	-	1 3% E	-	-	1 3% e	-	-	-	-	1 2%
Nets															
Important	441 86%	408 85%	33 100% A	22 81%	28 85%	7 88%	29 85%	128 86%	81 92% i	33 85%	10 91%	14 78%	32 84%	6 86%	51 84%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L





Table 8/3

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Q4: How important, or otherwise, is the following when setting up a business?

Free access to business information, such as market research, copyright advice Base: All respondents

	Bus	iness size						Secto	r					
	1- emple		Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ	Educ	Health / Social	Leisure / Hospi tality / Rest	Public sector / Gover	
	Total yee		tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		b	а	b	c	d	e	f	g	h	i	j	k	I
Significance Level: 95%		В	A	В	С	D	E	F	G	Н	I	J	K	L
	513 480 100% 100		27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Not important	68 66 13% 14	% -	4 15%	5 15%	1 13%	4 12%	21 14%	7 8%	5 13%	1 9%	4 22% f	6 16%	1 14%	9 15%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Opportunity to network with other people in same position Base: All respondents

		Ge	nder			Ag	ge			B	usiness ag	le
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	165 32%	110 32%	55 32%	1 13%	24 41% D	43 38% D	37 24%	53 34% d	7 26%	30 32%	51 31%	84 33%
Fairly important	234 46%	154 45%	80 47%	4 50%	27 47%	49 44%	76 50%	64 41%	14 52%	42 45%	79 48%	113 44%
Not very important	95 19%	63 18%	32 19%	3 38% Bc	6 10%	16 14%	32 21% b	33 21% b	5 19%	18 19%	26 16%	51 20%
Not at all important	15 3%	12 4%	3 2%	-	-	3 3%	7 5% b	4 3%	1 4%	3 3%	5 3%	7 3%
Don't know	4 1%	3 1%	1 1%	-	1 2%	1 1%	1 1%	1 1%	-	-	3 2%	1 *
Nets												
Important	399 78%	264 77%	135 79%	5 63%	51 88% aDE	92 82%	113 74%	117 75%	21 78%	72 77%	130 79%	197 77%
Not important	110 21%	75 22%	35 20%	3 38% B	6 10%	19 17%	39 25% Bc	37 24% В	6 22%	21 23%	31 19%	58 23%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

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Q4: How important, or otherwise, is the following when setting up a business?

Opportunity to network with other people in same position Base: All respondents

									Closes	t city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		a	b	c	d	e	t F	g	h	i	j	k	1	m	n	0	р Р
Significance Level: 95%		A	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Very important	165	3	4	-	6	7	7	8	12	4	3	9	5	13	73	7	4
	32%	30%	40%	-	32%	37%	54%	36%	32%	44%	17%	28%	33%	38%	31%	27%	36%
							cJn										
Fairly important	234	4	3	3	6	8	6	11	16	2	8	16	5	14	111	16	5
	46%	40%	30%	75% i	32%	42%	46%	50%	42%	22%	44%	50%	33%	41%	48%	62% bdil	45%
Not very important	95	3	2	1	7	3	-	2	9	3	5	6	5	6	38	3	2
	19%	30%	20%	25%	37%	16%	-	9%	24%	33%	28%	19%	33%	18%	16%	12%	18%
		F		f	FGNo				f	F	F		Fgno				
Not at all important	15	-	1	-	-	1	-	1	1	-	2	1	-	1	7	-	-
	3%	-	10%	-	-	5%	-	5%	3%	-	11%	3%	-	3%	3%	-	-
											no						
Don't know	4	-	-	-	-	-	-	-	-	-	-	-	-	-	4	-	-
	1%	-	-	-	-	-	-	-	-	-	-	-	-	-	2%	-	-
Nets																	
Important	399	7	7	3	12	15	13	19	28	6	11	25	10	27	184	23	9
	78%	70%	70%	75%	63%	79%	100%	86%	74%	67%	61%	78%	67%	79%	79%	88%	82%
						1	ABcDeHI										
							kLmn	dj							j	dJI	
Not important	110	3	3	1	7	4	-	3	10	3	7	7	5	7	45	3	2
	21%	30%	30%	25%	_ 37%	21%	-	14%	26%	33%	39%	22%	33%	21%	19%	12%	18%
		F	F	t	Fgno	t			F	F	FgNO	t	Fo	t	t		

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Q4: How important, or otherwise, is the following when setting up a business?

Opportunity to network with other people in same position Base: All respondents

		Busine	ss size						Secto	or					
		1-9	10-49	Banking / Finance	Manufac turing / Engin eering /	Envir onment / Social /		Profes sional Services	Retail / Whole sale /	Crea tive / Media /		Health /	Leisure / Hospi tality /	Public sector /	
	Total	emplo vees	employ ees	/ Inves tment	Const ruction	Sustain able	ICT / Telecomms	/ Consul ting	Distri bution	Publ ishing	Educ ation	Social work	Rest aurant	Gover nment	Other
Significance Level: 90%	Total	yees	b	a	b	c able	d	e ung	f	g	h		aurant İ	k	
Significance Level: 95%		А	В	A	В	С	D	E	F	Ğ	Н	I	Ĵ	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	165 32%	154 32%	11 33%	6 22%	11 33%	2 25%	16 47% AeL	44 30%	30 34%	14 36%	6 55% aeL	8 44% I	12 32%	2 29%	14 23%
Fairly important	234 46%	219 46%	15 45%	15 56% Dk	13 39%	6 75% bDfghK	10 29%	77 52% Dk	38 43%	15 38%	3 27%	7 39%	19 50% dk	1 14%	30 49% dk
Not very important	95 19%	89 19%	6 18%	6 22%	8 24%	-	7 21%	25 17%	15 17%	8 21%	2 18%	2 11%	6 16%	4 57% abCdEFG I	12 20%
Not at all important	15 3%	14 3%	1 3%	-	1 3%	-	1 3%	3 2%	4 5%	-	-	1 6%	1 3%	JL - -	4 7% e
Don't know	4 1%	4 1%	-	-	-	-	-	-	1 1%	2 5% E	-	-	-	-	1 2%
Nets															
Important	399 78%	373 78%	26 79%	21 78% k	24 73%	8 100% KI	26 76% k	121 81% K	68 77% K	29 74%	9 82%	15 83% k	31 82% K	3 43%	44 72%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

Q4: How important, or otherwise, is the following when setting up a business?

Opportunity to network with other people in same position Base: All respondents

		Busine	ess size						Sec	or					
				Banking	Manufac turing /	Envir		Profes	Retail /	Crea			Leisure		
				Ĭ	Engin	onment		sional	Whole	tive /			/ Hospi	Public	
		1-9 emplo	10-49 employ	Finance / Inves	eering / Const	/ Social / Sustain	ICT /	Services / Consul	sale / Distri	Media / Publ	Educ	Health / Social	tality / Rest	sector / Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		а	b	а	b	С	d	е	f	g	h	i	j	k	I
Significance Level: 95%		A	В	A	В	С	D	E	F	G	Н	I	J	K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Not important	110 21%	103 21%	7 21%	6 22%	9 27%	-	8 24%	28 19%	19 22%	8 21%	2 18%	3 17%	7 18%	4 57% aCdEFGiJI	16 26%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Trusted, impartial advice on developing my business Base: All respondents

		Ge	nder			Ag	ge			В	usiness ag	le
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	188 37%	120 35%	68 40%	3 38%	22 38%	48 43%	51 33%	54 35%	10 37%	39 42% C	71 43% C	78 30%
Fairly important	272 53%	185 54%	87 51%	4 50%	32 55%	55 49%	81 53%	84 54%	16 59%	44 47%	77 47%	151 59% aB
Not very important	41 8%	27 8%	14 8%	1 13% f	4 7%	9 8%	15 10% f	12 8%	-	10 11%	10 6%	21 8%
Not at all important	10 2%	8 2%	2 1%	-	-		5 3% c	4 3% c	1 4% C	-	5 3% a	5 2%
Don't know	2 *	2 1%	-	-	-	-	1 1%	1 1%	-	-	1 1%	1 *
Nets												
Important	460 90%	305 89%	155 91%	7 88%	54 93%	103 92%	132 86%	138 89%	26 96%	83 89%	148 90%	229 89%
Not important	51 10%	35 10%	16 9%	1 13%	4 7%	9 8%	20 13%	16 10%	1 4%	10 11%	15 9%	26 10%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C





Q4: How important, or otherwise, is the following when setting up a business?

Trusted, impartial advice on developing my business Base: All respondents

									Clos	est city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
0. 17	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90% Significance Level: 95%		a	b B	c	d D	e E	t F	g G	h H	i	j	k K	1	m M	n N	0 0	р Р
Significance Level: 95%		A	В	С	D	E	F	G	н	I	J	ĸ	L	IVI	IN	0	P
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Very important	188	6	4	1	8	4	4	9	14	2	4	11	7	12	91	9	2
	37%	60% Ejp	40%	25%	42%	21%	31%	41%	37%	22%	22%	34%	47%	35%	39%	35%	18%
Fairly important	272	4	2	3	8	14	7	11	19	6	14	16	8	17	118	16	9
	53%	40%	20%	75%	42%	74%	54%	50%	50%	67%	78%	50%	53%	50%	51%	62%	82%
				b		aBdhmn			b	b a	BDghkm						aBDghkm
											N			b	b	В	N
Not very important	41	-	3	-	1	1	2	1	3	1	-	4	-	5	19	1	-
	8%	-	30%	-	5%	5%	15%	5%	8%	11%	-	13%	-	15%	8%	4%	-
		a	ideghJL N														
			Ор				J							J			
Not at all important	10	-	1	-	2	-	-	1	2	-	-	1	-	-	3	-	-
	2%	-	10%	-	11%	-	-	5%	5%	-	-	3%	-	-	1%	-	-
			mN		mNo				n								
Don't know	2	-	-	-	-	-	-	-	-	-	-	-	-	-	2	-	-
	*	-	-	-	-	-	-	-	-	-	-	-	-	-	1%	-	-
Nets																	
Important	460	10	6	4	16	18	11	20	33	8	18	27	15	29	209	25	11
	90%	100%	60%	100%	84%	95%	85%	91%	87%	89%	100%	84%	100%	85%		96%	100%
		В				В		В	b		Bdfkm		В	b	В	В	В
Not important	51	-	4	-	3	1	2	2	5	1	-	5	-	5	22	1	-
	10%	-	40%	-	16%	5%	15%	9%	13%	11%	-	16%	-	15%	9%	4%	-
		1	AEGhJL														
			m NOP		i		i					i		i			
					J		J					J		J			

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Q4: How important, or otherwise, is the following when setting up a business?

Trusted, impartial advice on developing my business Base: All respondents

		Busine	ess size						Secto	r					
	Total	1-9 emplo yees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%	Total	a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	I L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	188 37%	175 36%	13 39%	10 37%	10 30%	2 25%	15 44%	44 30%	41 47% El	17 44% e	7 64% bEiL	5 28%	15 39%	3 43%	19 31%
Fairly important	272 53%	254 53%	18 55%	11 41%	19 58%	4 50%	16 47%	93 62% AFGh	42 48%	15 38%	4 36%	11 61%	19 50%	3 43%	35 57% g
Not very important	41 8%	39 8%	2 6%	5 19% eF	3 9% f	1 13%	2 6%	11 7% f	2 2%	6 15% F	-	2 11% f	3 8%	1 14% f	5 8% f
Not at all important	10 2%	10 2%	-	1 4%	1 3%	1 13% EGI	1 3%	1 1%	3 3%	-	-	-	1 3%	-	1 2%
Don't know	2	2 *	-	-	-	-	-	-	-	1 3% e	-	-	-	-	1 2%
Nets															
Important	460 90%	429 89%	31 94%	21 78%	29 88%	6 75%	31 91%	137 92% Ag	83 94% ACG	32 82%	11 100% ac	16 89%	34 89%	6 86%	54 89%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Trusted, impartial advice on developing my business Base: All respondents

	Busi	ness size						Secto	r					
				Manufac	_		_							
			Banking	turing /	Envir		Profes	Retail / Whole	Crea tive /			Leisure	Dublia	
	1-9	10-49	Finance	Engin eering /	onment / Social /		sional Services	sale /	Media /		Health /	/ Hospi tality /	Public sector /	
	emplo	employ	/ Inves	Const	Sustain	ICT /	/ Consul	Distri	Publ	Educ	Social	Rest	Gover	
	Total yees		tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%	а	b	а	b	С	d	е	f	g	h	i	j	k	I
Significance Level: 95%	A	В	A	В	С	D	E	F	G	Н	I	J	K	L
	513 480	33	27	33	8	34	149	88	39	11	18	38	7	61
	100% 100	% 100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Not important	51 49	2	6	4	2	3	12	5	6	-	2	4	1	6
	10% 10	% 6%	22%	12%	25%	9%	8%	6%	15%	-	11%	11%	14%	10%
			EFh		Fh				f					

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Access to experts who can help me test my ideas and offer specific advice on copyright, market research etc. Base: All respondents

		Ge	nder			A	ge			B	usiness ag	le
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 5 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	159 31%	99 29%	60 35%	3 38%	28 48% DE	45 40% DE	42 27%	31 20%	10 37% e	30 32%	56 34%	73 29%
Fairly important	234 46%	166 49% b	68 40%	4 50%	24 41%	50 45%	66 43%	79 51%	11 41%	40 43%	72 44%	122 48%
Not very important	82 16%	52 15%	30 18%	1 13%	6 10%	11 10%	31 20% bC	28 18% c	5 19%	17 18%	22 13%	43 17%
Not at all important	27 5%	18 5%	9 5%	-	-	2 2%	12 8% BC	13 8% BC	-	2 2%	12 7% a	13 5%
Don't know	11 2%	7 2%	4 2%	-	-	4 4%	2 1%	4 3%	1 4%	4 4%	2 1%	5 2%
Nets												
Important	393 77%	265 77%	128 5 75%	7 88%	52 90% DE	95 85% DE	108 71%	110 71%	21 78%	70 75%	128 78%	195 76%
Not important	109 21%	70 20%	39 23%	1 13%	6 10%	13 12%	43 28% BC	41 26% BC	5 19%	19 20%	34 21%	56 22%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

Q4: How important, or otherwise, is the following when setting up a business?

Access to experts who can help me test my ideas and offer specific advice on copyright, market research etc. Base: All respondents

									Close	st city							
	Total	Bel fast	Card iff	Aber deen	Glas gow	Edin burgh	New castle	Leeds	Man chester	Liver pool	Shef field	Birm ingham	Cov entry	Bris tol	London	Ports mouth	Ply mouth
Significance Level: 90%	TOLAI	a	b	C	d	e	f	g	h	i	i	k k		m	n	0	
Significance Level: 95%		A	B	C	D	E	F	G	H	ļ	J	K	L	M	N	Ő	р Р
	513 100%	10 100%	10 100%	4 100%	19 100%	19 100%	13 100%	22 100%	38 100%	9 100%	18 100%	32 100%	15 100%	34 100%	233 100%	26 100%	11 100%
Very important	159 31%	3 30%	2 20%	1 25%	6 32%	8 42% k	4 31%	8 36%	12 32%	3 33%	4 22%	6 19%	5 33%	9 26%	78 33% k	6 23%	4 36%
Fairly important	234 46%	6 60%	5 50%	3 75%	8 42%	9 47%	4 31%	9 41%	17 45%	5 56%	9 50%	18 56%	7 47%	13 38%	105 45%	11 42%	5 45%
Not very important	82 16%	1 10%	1 10%	-	2 11%	2 11%	4 31%	4 18%	6 16%	1 11%	2 11%	6 19%	2 13%	8 24%	35 15%	7 27%	1 9%
Not at all important	27 5%	-	2 20% ekNO	-	3 16% eNO	-	-	1 5%	3 8%	-	3 17% ekNO	1 3%	1 7%	4 12% No	8 3%	-	1 9%
Don't know	11 2%	-	-	-	-	-	1 8% h	-	-	-	-	1 3%	-	-	7 3%	2 8% h	-
Nets																	
Important	393 77%	9 90%	7 70%	4 100%	14 74%	17 89% fmo	8 62%	17 77%	29 76%	8 89%	13 72%	24 75%	12 80%	22 65%	183 79% m	17 65%	9 82%
Not important	109 21%	1 10%	3 30%	-	5 26%	2 11%	4 31%	5 23%	9 24%	1 11%	5 28%	7 22%	3 20%	12 35% eN	43 18%	7 27%	2 18%

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P





Q4: How important, or otherwise, is the following when setting up a business?

Access to experts who can help me test my ideas and offer specific advice on copyright, market research etc. Base: All respondents

		Busine	ess size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo yees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%	Total	a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	159 31%	150 31%	9 27%	7 26%	6 18%	2 25%	15 44% BEL	38 26%	38 43% BEL	13 33%	6 55% BEL	6 33%	12 32%	2 29%	14 23%
Fairly important	234 46%	214 45%	20 61% a	15 56% DF	18 55% DF	4 50%	9 26%	69 46% Df	30 34%	18 46% d	4 36%	10 56% Df	18 47% d	4 57%	35 57% DF
Not very important	82 16%	79 16%	3 9%	4 15%	6 18%	1 13%	6 18%	29 19%	13 15%	5 13%	1 9%	2 11%	7 18%	1 14%	7 11%
Not at all important	27 5%	27 6%	-	-	3 9% g	1 13% aG	3 9% g	9 6%	6 7% g	-	-	-	1 3%	-	4 7%
Don't know	11 2%	10 2%	1 3%	1 4%	-	-	1 3%	4 3%	1 1%	3 8% fj	-	-	-	-	1 2%
Nets															
Important	393 77%	364 76%	29 88%	22 81%	24 73%	6 75%	24 71%	107 72%	68 77%	31 79%	10 91%	16 89%	30 79%	6 86%	49 80%
Not important	109 21%	106 22% b	3 9%	4 15%	9 27%	2 25%	9 26%	38 26% g	19 22%	5 13%	1 9%	2 11%	8 21%	1 14%	11 18%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q4: How important, or otherwise, is the following when setting up a business?

Advice on how to protect my idea or brand Base: All respondents

		Ge	nder			A	ge			В	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Very important	132 26%	79 23%	53 31% a	3 38%	21 36% DE	33 29%	32 21%	34 22%	9 33%	27 29%	44 27%	61 24%
Fairly important	205 40%	137 40%	68 40%	4 50%	28 48%	46 41%	59 39%	60 39%	8 30%	33 35%	64 39%	108 42%
Not very important	127 25%	92 27%	35 20%	1 13%	8 14%	22 20%	47 31% BC	42 27% B	7 26%	24 26%	40 24%	63 25%
Not at all important	34 7%	23 7%	11 6%	-	1 2%	4 4%	12 8%	15 10% bc	2 7%	6 6%	14 9%	14 5%
Don't know	15 3%	11 3%	4 2%	-	-	7 6% bd	3 2%	4 3%	1 4%	3 3%	2 1%	10 4%
Nets												
Important	337 66%	216 63%	121 71% a	7 88%	49 84% CDEF	79 71% de	91 59%	94 61%	17 63%	60 65%	108 66%	169 66%
Not important	161 31%	115 34%	46 27%	1 13%	9 16%	26 23%	59 39% BC	57 37% BC	9 33% b	30 32%	54 33%	77 30%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C



Q4: How important, or otherwise, is the following when setting up a business?

Advice on how to protect my idea or brand Base: All respondents

									Close	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		a A	b B	c C	d D	e E	F	g G	h H	1	J	k K	1	m M	n N	0 0	p P
Significance Level: 95%		A	В	C	D	E	F	G	н	I	J	ĸ	L	IVI	IN	0	P
	513	10	10	4	10	10	10	00	20	0	10	20	45	24	000	00	44
	100%	10 100%	10 100%	4 100%	19 100%	19 100%	13 100%	22 100%	38 100%	9 100%	18 100%	32 100%	15 100%	34 100%	233 100%	26 100%	11 100%
Very important	132	2	2	2	4	6	3	7	11	2	5	7	3	7	61	8	2
	26%	20%	20%	50%	21%	32%	23%	32%	29%	22%	28%	22%	20%	21%	26%	31%	18%
Fairly important	205	5	5	2	5	7	5	7	15	5	7	14	6	8	99	8	7
	40%	50%	50%	50%	26%	37%	38%	32%	39%	56%	39%	44%	40%	24%	42%	31%	
										m		m			М		dgMo
Not very important	127	3	2	-	5	5	4	6	9	2	5	9	5	15	49	6	2
	25%	30%	20%	-	26%	26%	31%	27%	24%	22%	28%	28%	33%	44%	21%	23%	18%
														chNo			
Not at all important	34	-	1	-	4	1	-	2	3	-	1	-	1	3	16	2	-
	7%	-	10%	-	21%	5%	-	9%	8%	-	6%	-	7%	9%	7%	8%	-
			k		fKN			k						k			
Don't know	15	-	-	-	1	-	1	-	-	-	-	2	-	1	8	2	-
	3%	-	-	-	5%	-	8%	-	-	-	-	6%	-	3%	3%	8%	-
							h									h	
Nets																	
Important	337	7	7	4	9	13	8	14	26	7	12	21	9	15	160	16	9
	66%	70%	70%	100%	47%	68%	62%	64%	68%	78%	67%	66%	60%	44%	69%	62%	
				dM		m			М	m		m			dM		dM
Not important	161	3	3	-	9	6	4	8	12	2	6	9	6	18	65	8	2
	31%	30%	30%	-	47%	32%	31%	36%	32%	22%	33%	28%	40%	53%	28%	31%	
					cn									chKNop			

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Q4: How important, or otherwise, is the following when setting up a business?

Advice on how to protect my idea or brand Base: All respondents

		Busine	ess size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo vees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	l L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Very important	132 26%	123 26%	9 27%	7 26%	6 18%	1 13%	6 18%	25 17%	36 41% BDEL	12 31% e	5 45% bdE	7 39% dE	11 29% e	2 29%	14 23%
Fairly important	205 40%	185 39%	20 61% A	10 37%	14 42%	4 50%	17 50% f	62 42%	28 32%	15 38%	3 27%	7 39%	17 45%	2 29%	26 43%
Not very important	127 25%	124 26% B	3 9%	8 30%	10 30%	2 25%	7 21%	44 30%	20 23%	7 18%	2 18%	3 17%	8 21%	3 43%	13 21%
Not at all important	34 7%	33 7%	1 3%	1 4%	2 6%	1 13%	2 6%	14 9%	4 5%	1 3%	1 9%	1 6%	1 3%	-	6 10%
Don't know	15 3%	15 3%	-	1 4% f	1 3%	-	2 6% F	4 3%	-	4 10% EF	-	-	1 3%	-	2 3% f
Nets															
Important	337 66%	308 64%	29 88% A	17 63%	20 61%	5 63%	23 68%	87 58%	64 73% E	27 69%	8 73%	14 78%	28 74% e	4 57%	40 66%
Not important	161 31%	157 33% B	4 12%	9 33%	12 36%	3 38%	9 26%	58 39% fGj	24 27%	8 21%	3 27%	4 22%	9 24%	3 43%	19 31%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

Summary table Base: All respondents

							1	Vets
	Total	Strongly	Tend to	Tend to	Strongly	Don't	Agroo	Diagaraa
0	Total	agree	agree	disagree	disagree	know	Agree	Disagree
Significance Level: 90%		a	b	C	d	e	а	b
Significance Level: 95%		А	В	С	D	E	A	В
Providing support to entrepreneurs in the early start-up stage will make their businesses more								
successful and sustainable	513	229	242	26	2	14	471	28
	100%	45%	47%	5%	*	3%	92%	5%
Providing support to entrepreneurs will help to boost								
he UK economy	513	275	195	21	2	20	470	23
,	100%	54%	38%	4%	*	4%	92%	4%
In order to help more start-up businesses thrive, it is crucial that more support, training and guidance is								
available	513	188	262	33	5	25	450	38
	100%	37%	51%	6%	1%	5%	88%	o 7%
The government should do more to encourage people								
around the UK to start their own businesses	513	224	204	57	1	27	428	58
	100%	44%	40%	11%	*	5%	83%	b 11%
The business support currently on offer can be								
confusing and difficult to navigate	513	94	282	71	6	60	376	77
5 5	100%	18%	55%	14%	1%	12%	73%	15%
wish I had had more support in the early years of my								
pusiness	513	118	243	108	22	22	361	130
	100%	23%	47%	21%	4%	4%	70%	
didn't know who to go to for advice and support in								
he early years of my business	513	104	236	130	22	21	340	152
,, ,	100%	20%	46%		4%	4%	66%	

Columns Tested: A,B,C,D,E - A,B



Q5. To what extent do you agree or disagree with the following statements?

Summary table Base: All respondents

Γ							١	lets
	Total	Strongly agree	Tend to agree	Tend to disagree	Strongly disagree	Don't know	Agree	Disagree
Significance Level: 90%		a	b	c	d	e	a	b
Significance Level: 95%		A	B	C	D	E	A	B
Where I live there isn't one place I can go to get advice on starting a business	513	79	215	117	20	82	294	137
	100%	15%	42%	23%	4%	16%	57%	27%
Too much of the support and advice is centred around London	513	129	159	88	12	125	288	100
	100%	25%	31%	17%	2%	24%	56%	19%
I would consider going to my nearest city library for	513	88	182	154	54	35	270	208
business information or advice	100%	17%	35%	30%	11%	7%	53%	41%

Columns Tested: A,B,C,D,E - A,B



Q5. To what extent do you agree or disagree with the following statements?

I wish I had had more support in the early years of my business Base: All respondents

		Ge	nder			A	ge			В	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	118 23%	72 21%	46 27%	3 38% e	15 26% E	33 29% E	39 25% E	22 14%	6 22%	17 18%	34 21%	67 26%
Tend to agree	243 47%	167 49%	76 44%	3 38%	32 55%	51 46%	72 47%	68 44%	17 63% e	51 55% c	80 49%	112 44%
Tend to disagree	108 21%	69 20%	39 23%	1 13%	7 12%	20 18% f	28 18% f	51 33% BCDF	1 4%	17 18%	33 20%	58 23%
Strongly disagree	22 4%	17 5%	5 3%	-	1 2%	3 3%	9 6%	8 5%	1 4%	2 2%	10 6%	10 4%
Don't know	22 4%	17 5%	5 3%	1 13%	3 5%	5 4%	5 3%	6 4%	2 7%	6 6%	7 4%	9 4%
Nets												
Agree	361 70%	239 70%	122 71%	6 75%	47 81% E	84 75% E	111 73% E	90 58%	23 85% E	68 73%	114 70%	179 70%
Disagree	130 25%	86 25%	44 26%	1 13%	8 14%	23 21%	37 24% f	59 38% BCDF	2 7%	19 20%	43 26%	68 27%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

Q5. To what extent do you agree or disagree with the following statements?

I wish I had had more support in the early years of my business Base: All respondents

									Closes	t city							
	Talat	Bel	Card	Aber	Glas	Edin	New	Linda	Man	Liver	Shef	Birm	Cov	Bris	Linder	Ports	Ply
Significance Level: 90%	Total	fast a	iff b	deen c	gow d	burgh e	castle	Leeds	chester h	pool	field	ingham k	entry	tol m	London n	mouth o	mouth
Significance Level: 95%		A	B	C	D	E	F	g G	Н	I	J	K	L	M	N	0	p P
	513 100%	10 100%	10 100%	4 100%	19 100%	19 100%	13 100%	22 100%	38 100%	9 100%	18 100%	32 100%	15 100%	34 100%	233 100%	26 100%	11 100%
Strongly agree	118 23%	3 30% m D	5 50% IGhMnO	-	2 11%	4 21%	3 23%	3 14%	8 21%	5 56% cDeGHM N	5 28%	9 28%	4 27%	3 9%	56 24%	3 12%	5 45%
										0	m	М			М		DgMO
Tend to agree	243 47%	4 40%	4 40%	2 50%	10 53% Ip	7 37%	7 54% ip	11 50% ip	17 45% i	1 11%	7 39%	18 56% IP	6 40%	22 65% ehljNP	108 46% Ip	17 65% eljnP	2 18%
Tend to disagree	108 21%	2 20% k	-	2 50% BKo	5 26% bK	8 42% BKmNO	3 23% K	5 23% K	8 21% K	3 33% bK	4 22% K	1 3%	5 33% bKo	6 18% k	50 21% K	3 12%	3 27% bK
Strongly disagree	22 4%	-	1 10%	-	1 5%	-	-	2 9%	1 3%	-	2 11%	1 3%	-	2 6%	10 4%	1 4%	1 9%
Don't know	22 4%	1 10%	-	-	1 5%	-	-	1 5%	4 11% n	-	-	3 9%	-	1 3%	9 4%	2 8%	-
Nets																	
Agree	361 70%	7 70%	9 90% e	2 50%	12 63%	11 58%	10 77%	14 64%	25 66%	6 67%	12 67%	27 84% dEghn	10 67%	25 74%	164 70%	20 77%	7 64%
Disagree	130 25%	2 20%	1 10%	2 50% K	6 32% K	8 42% bKo	3 23%	7 32% K	9 24% K	3 33% K	6 33% K	2 6%	5 33% K	8 24% k	60 26% K	4 15%	4 36% K

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



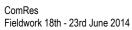


Q5. To what extent do you agree or disagree with the following statements?

I wish I had had more support in the early years of my business Base: All respondents

		Busine	ss size						Sector	r					
	Total	1-9 emplo yees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ ation	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90%		а	b	а	b	С	d	e	f	g	h	i	j	k	I
Significance Level: 95%		A	В	A	В	С	D	E	F	G	Н	I	J	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	118 23%	108 23%	10 30%	-	7 21% A	2 25% A	4 12% a	27 18% A	34 39% AbDEh	10 26% A	1 9%	4 22% A	11 29% Ad	2 29% A	16 26% A
Tend to agree	243 47%	225 47%	18 55%	19 70% bEFgiL	16 48%	5 63%	18 53%	61 41%	41 47%	18 46%	7 64%	8 44%	21 55%	4 57%	25 41%
Tend to disagree	108 21%	104 22%	4 12%	7 26% Fj	9 27% FJ	1 13%	7 21% f	46 31% FJ	7 8%	8 21% F	3 27% Fj	4 22% f	3 8%	1 14%	12 20% F
Strongly disagree	22 4%	21 4%	1 3%	1 4% f	1 3%	-	4 12% F	8 5% F	-	2 5% F	-	1 6% F	2 5% F	-	3 5% F
Don't know	22 4%	22 5%	-	-	-	-	1 3%	7 5%	6 7%	1 3%	-	1 6%	1 3%	-	5 8% b
Nets															
Agree	361 70%	333 69%	28 85% a	19 70%	23 70%	7 88%	22 65%	88 59%	75 85% abDEgiL	28 72%	8 73%	12 67%	32 84% dEl	6 86%	41 67%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L





Q5. To what extent do you agree or disagree with the following statements?

I wish I had had more support in the early years of my business Base: All respondents

	B	siness size						Secto	r					
				Manufac										
			Banking	turing /	Envir		Profes	Retail /	Crea			Leisure		
			7	Engin	onment		sional	Whole	tive /			/ Hospi	Public	
		9 10-49	Finance	eering /	/ Social /		Services	sale /	Media /		Health /	tality /	sector /	
	em	o employ	/ Inves	Const	Sustain	ICT /	/ Consul	Distri	Publ	Educ	Social	Rest	Gover	
	Total ye	es ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		a b	a	b	С	d	е	f	g	h	i	j	k	I
Significance Level: 95%		A B	A	В	С	D	E	F	G	Н	I	J	K	L
	513 4	0 33	27	33	8	34	149	88	39	11	18	38	7	61
		0% 100%			100%				100%	100%			100%	100%
5								-		•				
Disagree		5 5	8	10	1	11	54	1	10	3	5	5	1	15
	25%	6% 15%	30%	30%	13%		36%	8%	26%	27%	28%	13%	14%	25%
			F	Fj		Fj	FJ		F	F	F			F

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

Where I live there isn't one place I can go to get advice on starting a business Base: All respondents

		Ge	nder			Aç	ge				usiness ag	е
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	79 15%	52 15%	27 16%	2 25%	8 14%	21 19%	18 12%	22 14%	8 30% bDE	17 18%	19 12%	43 17%
Tend to agree	215 42%	149 44%	66 39%	4 50%	23 40%	47 42%	64 42%	64 41%	13 48%	38 41%	78 48% c	99 39%
Tend to disagree	117 23%	75 22%	42 25%	-	14 24%	19 17%	39 25% с	42 27% acf	3 11%	18 19%	40 24%	59 23%
Strongly disagree	20 4%	14 4%	6 4%	-	3 5%	4 4%	6 4%	6 4%	1 4%	6 6%	4 2%	10 4%
Don't know	82 16%	52 15%	30 18%	2 25%	10 17%	21 19%	26 17%	21 14%	2 7%	14 15%	23 14%	45 18%
Nets												
Agree	294 57%	201 59%	93 54%	6 75%	31 53%	68 61%	82 54%	86 55%	21 78% BcDE	55 59%	97 59%	142 55%
Disagree	137 27%	89 26%	48 28%	-	17 29% a	23 21%	45 29% a	48 31% acf	4 15%	24 26%	44 27%	69 27%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

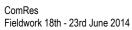


Q5. To what extent do you agree or disagree with the following statements?

Where I live there isn't one place I can go to get advice on starting a business Base: All respondents

									Closest o	ity							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		а	b	С	d	е	f	g	h	i	j	k	1	m	n	0	р
Significance Level: 95%		А	В	С	D	E	F	G	Н	I	J	К	L	М	Ν	0	Р
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	9 100%	100%	100%	100%	100%	100%	100%	
Strongly agree	79	2	1	-	1	3	3	4	6	2	3	7	3	4	33	4	3
	15%	20%	10%	-	5%	16%	23%	18%	16%	22%	17%	22%	20%	12%		15%	
Tend to agree	215	3	4	1	5	8	5	6	19	6	6	10	8	17	102	11	4
	42%	30%	40%	25%	26%	42%	38%	27%	50%	67%	33%	31%	53%	50%	44%	42%	
	42 /0	5070	40 /0	2370	2070	42 /0	5070	21 /0	dg	dgk	5570	J 170	5570	dg	74 /0	42 /0	50%
Tend to disagree	117	4	3	2	10	6	4	7	4	1	4	5	2	6	51	5	3
	23%	40%	30%	50%	53%	32%	31%	32%	11%	11%	22%	16%	13%	18%	22%	19%	27%
		Н		Ηŀ	HJKLMNO	h	h	Н									
Strongly disagree	20	-	-	1	1	-	-	1	1	-	3	1	-	2	9	1	-
	4%	-	-	25%	5%	-	-	5%	3%	-	17%	3%	-	6%	4%	4%	-
				EfhklN							ehkN						
Don't know	82	1	2	-	2	2	1	4	8	-	2	9	2	5	38	5	1
	16%	10%	20%	-	11%	11%	8%	18%	21%	-	11%	28%	13%	15%	16%	19%	9%
												i					
Nets																	
Agree	294	5	5	1	6	11	8	10	25	8	9	17	11	21	135	15	7
	57%	50%	50%	25%	32%	58%	62%	45%	66%	89%	50%	53%	73%	62%	58%	58%	64%
									Da	bCDGjkn				P	-		
										0			cD	D	D	d	d
Disagree	137	4	3	3	11	6	4	8	5	1	7	6	2	8	60	6	3
	27%	40%	30%	75%	58%	32%	31%	36%	13%	11%	39%	19%	13%	24%		23%	27%
		h	H	HIKLMNO	HIKLMNO			Н			Н				h		

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P





Q5. To what extent do you agree or disagree with the following statements?

Where I live there isn't one place I can go to get advice on starting a business Base: All respondents

		Busine	ess size						Secto	or					
	Total	1-9 emplo yees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ ation	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	с С	d D	e E	F	g G	h H	1	J	k K	
	513 100%	480 100%	33 100%	27 100%	33 100%	8	34 100%	149 100%	88 100%	39 100%	п 11 100%	18 100%		7 100%	61 100%
Strongly agree	79 15%	78 16% B	1 3%	2 7%	3 9%	1 13%	4 12%	26 17%	17 19%	5 13%	1 9%	2 11%	7 18%	1 14%	10 16%
Tend to agree	215 42%	192 40%	23 70% A	18 67% BDEfGJL	12 36%	4 50%	11 32%	62 42%	41 47% g	11 28%	6 55%	9 50%	13 34%	5 71% bdGjl	23 38%
Tend to disagree	117 23%	109 23%	8 24%	5 19%	9 27%	2 25%	13 38% aeFgkL	34 23%	17 19%	7 18%	2 18%	4 22%	15 39% aEFGKL	-	9 15%
Strongly disagree	20 4%	20 4%		-	2 6%	1 13% aF	2 6%	7 5%	1 1%	2 5%	-	1 6%	1 3%	1 14% aF	2 3%
Don't know	82 16%	81 17% B	1 3%	2 7%	7 21% J	-	4 12%	20 13%	12 14%	14 36% ACDEFiJk	2 18%	2 11%	2 5%	-	17 28% AcdEFJ
Nets															
Agree	294 57%	270 56%	24 73% a	20 74% BDGjl	15 45%	5 63%	15 44%	88 59% G	58 66% BDG	16 41%	7 64%	11 61%	20 53%	6 86% bdG	33 54%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L





Q5. To what extent do you agree or disagree with the following statements?

Where I live there isn't one place I can go to get advice on starting a business Base: All respondents

		Busine	ess size						Secto	r					
	Total	1-9 emplo vees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90%	Total	<u>yccs</u> a	b	a	b	C	d	e	f	a	h	i	i	k	
Significance Level: 95%		A	В	A	В	C	D	E	F	Ğ	Н	I	J	K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Disagree	137 27%	129 27%	8 24%	5 19%	11 33%	3 38%	15 44%	41 28%	18 20%	9 23%	2 18%	5 28%	16 42%	1 14%	11 18%
							AeFgL						AeFgL		

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

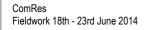


Q5. To what extent do you agree or disagree with the following statements?

Too much of the support and advice is centred around London Base: All respondents

		Ge	nder			Ag	ge			Bu	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90%		a	b	a	b	c	d	e	f	a	b	c
Significance Level: 95%		A	B	A	B	C	D	E	F	A	B	C
	513	342	171	8	58	112	153	155	27	93	164	256
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	129 25%	87 25%	42 25%	3 38%	19 33% с	22 20%	38 25%	38 25%	9 33%	24 26%	44 27%	61 24%
Tend to agree	159 31%	107 31%	52 30%	3 38%	15 26%	38 34%	44 29%	50 32%	9 33%	21 23%	52 32%	86 34% A
Tend to disagree	88	61	27	1	10	18	27	28	4	19	26	43
	17%	18%	16%	13%	17%	16%	18%	18%	15%	20%	16%	17%
Strongly disagree	12 2%	9 3%	3 2%	-	1 2%	6 5% e	3 2%	2 1%	-	1 1%	2 1%	9 4%
Don't know	125	78	47	1	13	28	41	37	5	28	40	57
	24%	23%	27%	13%	22%	25%	27%	24%	19%	30%	24%	22%
Nets												
Agree	288	194	94	6	34	60	82	88	18	45	96	147
	56%	57%	55%	75%	59%	54%	54%	57%	67%	48%	59%	57%
Disagree	100	70	30	1	11	24	30	30	4	20	28	52
	19%	20%	18%	13%	19%	21%	20%	19%	15%	22%	17%	20%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C





Q5. To what extent do you agree or disagree with the following statements?

Too much of the support and advice is centred around London Base: All respondents

									Close	est city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
0: ::::::::::::::::::::::::::::::::::::	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90% Significance Level: 95%		a A	b B	с С	d D	e E	T E	g G	h H	1	J	k K	1	m M	n N	0 0	р Р
Significance Level. 35 %		~	D	U	D	L	1	0	11		5	IX.	L	111	IN IN	0	1
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	129	1	3	1	7	7	8	8	14	4	7	14	5	13	26	6	5
	25%	10%	30%	25%	37%	37%	62%	36%	37%	44%	39%	44%	33%	38%	11%	23%	45%
			n		Ν	Ν	ANO	Ν	Ν	Ν	Ν	aN	Ν	aN		n	aN
Tend to agree	159	3	3	1	6	5	1	5	12	4	4	12	4	5	80	11	3
	31%	30%	30%	25%	32%	26%	8%	23%	32%	44%	22%	38%	27%	15%	34%	42%	27%
									fm	fm		fM			FM	FM	
Tend to disagree	88	2	1	2	3	5	1	5	3	-	4	-	3	6	50	3	-
	17%	20%	10%	50%	16%	26%	8%	23%	8%	-	22%	-	20%	18%	21%	12%	-
		К	k	fHIKoP	K	hKp		Кр			K		К	K	hKp	k	
Strongly disagree	12	-	-	-	-	-	-	-	-	-	-	-	-	-	10	-	2
	2%	-	-	-	-	-	-	-	-	-	-	-	-	-	4%	-	18% deGHjKIM
																	NO
Don't know	125	4	3	-	3	2	3	4	9	1	3	6	3	10	67	6	1
	24%	40%	30%	-	16%	11%	23%	18%	24%	11%	17%	19%	20%	29%	29%	23%	9%
		е													е		
Nets																	
Agree	288	4	6	2	13	12	9	13	26	8	11	26	9	18	106	17	8
	56%	40%	60%	50%	68%	63%	69%	59%	68%	89%	61%	81%	60%	53%	45%	65%	73%
					n		n		N	AmN		AgMN				n	n
Disagree	100	2	1	2	3	5	1	5	3	-	4	-	3	6	60	3	2
	19%	20%	10%	50%	16%	26%	8%	23%	8%	-	22%	-	20%	18%	26%	12%	18%
		K	k	fHIKo	K	hK		K			K		K	K	HiK	k	K

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P





Q5. To what extent do you agree or disagree with the following statements?

Too much of the support and advice is centred around London Base: All respondents

		Busine	ess size						Secto	r					
	Total	1-9 emplo yees	10-49 employ ees	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ ation	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i I	j J	k K	l L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	129 25%	118 25%	11 33%	6 22%	6 18%	2 25%	7 21%	34 23%	27 31%	14 36% be	5 45% be	3 17%	8 21%	3 43%	14 23%
Tend to agree	159 31%	148 31%	11 33%	11 41% BI	5 15%	2 25%	13 38% B	50 34% B	26 30%	10 26%	2 18%	6 33%	17 45% BgL	3 43%	14 23%
Tend to disagree	88 17%	80 17%	8 24%	7 26% fG	13 39% DEFGJL	2 25% G	4 12%	27 18% G	10 11%	1 3%	3 27% G	4 22% G	5 13% g	1 14%	11 18% G
Strongly disagree	12 2%	12 3%	-	-	1 3%	-	-	6 4%	2 2%	-	1 9% dgj	-	-	-	2 3%
Don't know	125 24%	122 25% B	3 9%	3 11%	8 24% h	2 25% h	10 29% aH	32 21% h	23 26% h	14 36% AeHk	-	5 28% h	8 21%	-	20 33% AeHk
Nets															
Agree	288 56%	266 55%	22 67%	17 63% B	11 33%	4 50%	20 59% B	84 56% B	53 60% Bl	24 62% B	7 64% b	9 50%	25 66% Bl	6 86% Bl	28 46%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L





Q5. To what extent do you agree or disagree with the following statements?

Too much of the support and advice is centred around London Base: All respondents

		Busine	ess size						Secto	r					
					Manufac										
				Banking	turing /	Envir		Profes	Retail /	Crea			Leisure		
				7	Engin	onment		sional	Whole	tive /			/ Hospi	Public	
		1-9	10-49	Finance	eering /	/ Social /		Services	sale /	Media /		Health /	tality /	sector /	
		emplo	employ	/ Inves	Const	Sustain	ICT /	/ Consul	Distri	Publ	Educ	Social	Rest	Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		а	b	a	b	С	d	е	f	g	h	i	j	k	1
Significance Level: 95%		А	В	A	В	С	D	E	F	G	Н	1	J	K	L
	513	480	33	27	33	8	34	149	88	39	11	18	38	7	61
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Disagree	100	92	8	7	14	2	4	33	12	1	4	4	5	1	13
	19%	19%	24%	26%	42%	25%	12%	22%	14%	3%	36%	22%	13%	14%	21%
				G	DEFGJL	G		G	g		dfGj	G	g		G

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

I didn't know who to go to for advice and support in the early years of my business Base: All respondents

		Ge	nder			A	ge			B	usiness ag	e
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	104 20%	56 16%	48 28% A	3 38% E	16 28% E	28 25% E	34 22% E	15 10%	8 30% E	18 19%	21 13%	65 25% В
Tend to agree	236 46%	164 48%	72 42%	4 50%	29 50%	55 49%	68 44%	67 43%	13 48%	44 47%	86 52% C	106 41%
Tend to disagree	130 25%	91 27%	39 23%	1 13%	8 14%	23 21%	37 24%	55 35% BCD	6 22%	26 28%	40 24%	64 25%
Strongly disagree	22 4%	16 5%	6 4%	-	1 2%	2 2%	6 4%	13 8% bC	-	3 3%	6 4%	13 5%
Don't know	21 4%	15 4%	6 4%	-	4 7%	4 4%	8 5%	5 3%	-	2 2%	11 7% c	8 3%
Nets												
Agree	340 66%	220 64%	120 70%	7 88% e	45 78% E	83 74% E	102 67% E	82 53%	21 78% E	62 67%	107 65%	171 67%
Disagree	152 30%	107 31%	45 26%	1 13%	9 16%	25 22%	43 28% b	68 44% aBCDF	6 22%	29 31%	46 28%	77 30%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C





Q5. To what extent do you agree or disagree with the following statements?

I didn't know who to go to for advice and support in the early years of my business Base: All respondents

									Closes	st city							
	Tatal	Bel	Card	Aber	Glas	Edin	New	Landa	Man	Liver	Shef	Birm	Cov	Bris	Linder	Ports	Ply
Significance Level: 90%	Total	fast	iff b	deen	gow d	burgh	castle	Leeds	chester h	pool	field	ingham k	entry	tol m	London	mouth	mouth p
Significance Level: 95%		a A	B	c C	D	e E	F	g G	H		J	K	L	M	n N	0 0	P P
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	104	2	3	-	-	4	3	5	7	3	2	7	3	8	51	2	4
	20%	20%	30%	-	-	21%	23%	23%	18%	33%	11%	22%	20%	24%	22%	8%	36%
		d	Do			D	D	D	d	Do		D	D	D	Do		DO
Tend to agree	236 46%	4 40%	5 50%	3 75%	11 58%	9 47%	7 54%	7 32%	14 37%	3 33%	9 50%	16 50%	4 27%	15 44%	113 48%	15 58%	1 9%
	40%	40 %	50% р	IP	56% IP	47% P	54% P	32 %	р р	33%	50% P	50% P	21 70	44 % P	40% P	glP	970
Tend to disagree	130	3	2		5	5	2	7	14	2	5	7	7	7	53	7	4
	25%	30%	20%	-	26%	26%	15%	32%	37%	22%	28%	22%	47%	21%	23%	27%	36%
									n				fkmN				
Strongly disagree	22	-	-	1	1	1	-	-	2	1	1	1	-	2	9	1	2
	4%	-	-	25%	5%	5%	-	-	5%	11%	6%	3%	-	6%	4%	4%	18%
				fGkIN													GkIN
Don't know	21	1	-	-	2	-	1	3	1	-	1	1	1	2	7	1	-
	4%	10%	-	-	11% n	-	8%	14% N	3%	-	6%	3%	7%	6%	3%	4%	-
Nets								i i i									
Agree	340 66%	6 60%	8 80%	3 75%	11 58%	13 68%	10 77%	12 55%	21 55%	6 67%	11 61%	23 72%	7 47%	23 68%	164 70%	17 65%	5 45%
	00%	00 %	00%	7576	30%	00 %	1170	55%	55%	07 %	01%	1270	4170	00 %	hlp	05%	45%
Disagree	152	3	2	1	6	6	2	7	16	3	6	8	7	9	62	8	6
2.003.00	30%	30%	20%	25%	32%	32%	15%	32%	42%	33%	33%	25%	47%	26%	27%	31%	55%
									fn				fn				fkmN

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

ComRes Fieldwork 18th - 23rd June 2014

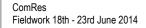


Q5. To what extent do you agree or disagree with the following statements?

I didn't know who to go to for advice and support in the early years of my business Base: All respondents

		Busine	ss size						Secto	r					
		1-9	10-49	Banking / Finance	Manufac turing / Engin eering /	Envir onment / Social /		Profes sional Services	Retail / Whole sale /	Crea tive / Media /		Health /	Leisure / Hospi tality /	Public sector /	
	Total	emplo yees	employ ees	/ Inves tment	Const	Sustain able	ICT / Telecomms	/ Consul ting	Distri	Publ	Educ ation	Social work	Rest aurant	Gover	Other
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	104 20%	100 21%	4 12%	5 19%	4 12%	-	4 12%	18 12%	28 32% BcDE	11 28% bcdE	2 18%	3 17%	13 34% BcDE	2 29%	14 23% E
Tend to agree	236 46%	213 44%	23 70% A	15 56%	19 58% j	5 63%	19 56%	63 42%	43 49%	16 41%	6 55%	8 44%	14 37%	3 43%	25 41%
Tend to disagree	130 25%	124 26%	6 18%	5 19%	6 18%	3 38%	9 26%	54 36% aBFgL	13 15%	8 21%	3 27%	5 28%	9 24%	2 29%	13 21%
Strongly disagree	22 4%	22 5%	-	1 4%	1 3%	-	2 6%	11 7% Fj	1 1%	1 3%	-	1 6%	-	-	4 7% f
Don't know	21 4%	21 4%	-	1 4%	3 9% dE	-	-	3 2%	3 3%	3 8% e	-	1 6%	2 5%	-	5 8% dE
Nets															
Agree	340 66%	313 65%	27 82% a	20 74% e	23 70%	5 63%	23 68%	81 54%	71 81% EiL	27 69% e	8 73%	11 61%	27 71% e	5 71%	39 64%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

I didn't know who to go to for advice and support in the early years of my business Base: All respondents

		Busine	ess size						Secto	r					
				Banking	Manufac turing /	Envir		Profes	Retail /	Crea			Leisure		
		4.0	40.40	7	Engin	onment		sional	Whole	tive /		,	/ Hospi	Public	
		1-9 emplo	10-49 employ	Finance / Inves	eering / Const	/ Social / Sustain	ICT /	Services / Consul	sale / Distri	Media / Publ	Educ	Health / Social	tality / Rest	sector / Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		а	b	а	b	С	d	е	f	g	h	i	j	k	I
Significance Level: 95%		A	В	A	В	С	D	E	F	G	Н	I	J	K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Disagree	152	146	6	6	7	3	11	65	14	9	3	6	9	2	17
	30%	30%	18%	22%	21%	38%	32% F	44% ABFGJL	16%	23%	27%	33% f	24%	29%	28% f

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

In order to help more start-up businesses thrive, it is crucial that more support, training and guidance is available Base: All respondents

		Ge	nder			A	ge				usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	188 37%	114 33%	74 43% A	3 38%	22 38%	46 41%	52 34%	53 34%	12 44%	39 42%	55 34%	94 37%
Tend to agree	262 51%	185 54% b	77 45%	3 38%	30 52%	56 50%	78 51%	82 53%	13 48%	47 51%	82 50%	133 52%
Tend to disagree	33 6%	22 6%	11 6%	1 13%	3 5%	5 4%	12 8%	11 7%	1 4%	5 5%	12 7%	16 6%
Strongly disagree	5 1%	3 1%	2 1%	-	-	1 1%	1 1%	3 2%	-	1 1%	3 2%	1 *
Don't know	25 5%	18 5%	7 4%	1 13%	3 5%	4 4%	10 7%	6 4%	1 4%	1 1%	12 7% A	12 5%
Nets												
Agree	450 88%	299 87%	151 88%	6 75%	52 90%	102 91%	130 85%	135 87%	25 93%	86 92% B	137 84%	227 89%
Disagree	38 7%	25 7%	13 8%	1 13%	3 5%	6 5%	13 8%	14 9%	1 4%	6 6%	15 9%	17 7%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

ComRes Fieldwork 18th - 23rd June 2014 Q5. To what extent do you agree or disagree with the following statements?

In order to help more start-up businesses thrive, it is crucial that more support, training and guidance is available Base: All respondents

									Close	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
0	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90% Significance Level: 95%		a A	b B	c C	d D	e E	t F	g G	h H		J	k K	1	m M	n N	0 0	р Р
		A	В	C	D	L	1	9	11	I	J	K	L	IVI	IN	0	Г
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	
Ctrangly agree	188	3	6	2	5	8	8	8	13	8	4	13	6	13	77	9	
Strongly agree	37%	3 30%	60%	2 50%	5 26%	。 42%	。 62%	。 36%		。 89%	4 22%		6 40%	13 38%	33%	9 35%	5 45%
	5170	0070	djn	5070	2070	42 /0	dhJN	0070		ADEGHJ	2270	-170	4070	5070	0070	0070	4070
			۵٫۰۰				unort			K							
										LMNOp							
Tend to agree	262	6	4	2	10	9	5	10	19	1	12	15	6	17	128	13	5
	51%	60%	40%	50%	53%	47%	38%	45%		11%	67%	47%	40%	50%	55%	50%	45%
		I			I	i		i	I		I	i		I	I	I	
Tend to disagree	33	-	-	-	1	2	-	1	5	-	1	1	3	4	12	2	1
	6%	-	-	-	5%	11%	-	5%	13%	-	6%	3%	20%	12%	5%	8%	9%
									n				fkN				
Strongly disagree	5	-	-	-	2	-	-	1	-	-	1	-	-	-	1	-	-
	1%	-	-	-	11%	-	-	5%	-	-	6%	-	-	-	*	-	-
					HkmNo			Ν			Ν						
Don't know	25	1	-	-	1	-	-	2	1	-	-	3	-	-	15	2	-
	5%	10%	-	-	5%	-	-	9%	3%	-	-	9%	-	-	6%	8%	-
		m						m				m					
Nets																	
Agree	450	9	10	4	15	17	13	18	32	9	16	28	12	30	205	22	10
	88%	90%	100%	100%	79%	89%	100%	82%		100%	89%	88%	80%	88%	88%	85%	91%
							dl										
Disagree	38	-	-	-	3	2	-	2	5	-	2	1	3	4	13	2	1
_	7%	-	-	-	16%	11%	-	9%		-	11%	3%	20%	12%	6%	8%	9%
					n				n				fkN				

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

ComRes Fieldwork 18th - 23rd June 2014



Q5. To what extent do you agree or disagree with the following statements?

In order to help more start-up businesses thrive, it is crucial that more support, training and guidance is available Base: All respondents

		Busine	ss size						Secto	r					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo vees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	l L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	188 37%	182 38% B	6 18%	6 22%	12 36%	2 25%	13 38%	50 34%	39 44% Ae	16 41%	7 64% AEij	5 28%	13 34%	2 29%	23 38%
Tend to agree	262 51%	241 50%	21 64%	18 67% Fh	16 48%	6 75% f	17 50%	80 54%	39 44%	18 46%	4 36%	10 56%	20 53%	5 71%	29 48%
Tend to disagree	33 6%	28 6%	5 15% A	2 7%	3 9%	-	3 9%	10 7%	5 6%	2 5%	-	1 6%	4 11%	-	3 5%
Strongly disagree	5 1%	4 1%	1 3%		1 3%	-	1 3%	2 1%	-	-	-	-	1 3%	-	-
Don't know	25 5%	25 5%	-	1 4%	1 3%	-	-	7 5%	5 6%	3 8% j	-	2 11% dJ	-	-	6 10% dJ
Nets															
Agree	450 88%	423 88%	27 82%	24 89%	28 85%	8 100%	30 88%	130 87%	78 89%	34 87%	11 100%	15 83%	33 87%	7 100%	52 85%
Disagree	38 7%	32 7%	6 18% A	2 7%	4 12%	-	4 12%	12 8%	5 6%	2 5%	-	1 6%	5 13%	-	3 5%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

Q5. To what extent do you agree or disagree with the following statements?

The government should do more to encourage people around the UK to start their own businesses Base: All respondents

		Ge	nder			A	ge			В	usiness ag	e
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	bB	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%		8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	224 44%	146 43%	78 5 46%	3 38%	25 43%	54 48%	65 42%	66 43%	11 41%	44 47%	72 44%	108 42%
Tend to agree	204 40%	139 41%	65 38%	4 50%	22 38%	41 37%	64 42%	62 40%	11 41%	35 38%	63 38%	106 41%
Tend to disagree	57 11%	40 12%	17 5 10%	1 13%	9 16% c	8 7%	14 9%	21 14% c	4 15%	9 10%	15 9%	33 13%
Strongly disagree	1	1 *	-	-	-	-	1 1%	-	-	-	-	1 *
Don't know	27 5%	16 5%	11 6%	-	2 3%	9 8%	9 6%	6 4%	1 4%	5 5%	14 9% C	8 3%
Nets												
Agree	428 83%	285 83%	143 5 84%	7 88%	47 81%	95 85%	129 84%	128 83%	22 81%	79 85%	135 82%	214 84%
Disagree	58 11%	41 12%	17 5 10%	1 13%	9 16% c	8 7%	15 10%	21 14% c	4 15%	9 10%	15 9%	34 13%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C





Q5. To what extent do you agree or disagree with the following statements?

The government should do more to encourage people around the UK to start their own businesses Base: All respondents

									Closes	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		а	b	С	d	e	f	g	h	i	j	k	1	m	n	0	р
Significance Level: 95%		Α	В	С	D	E	F	G	Н	I	J	K	L	М	Ν	0	P
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	224	5	5	3	6	9	7	7	17	4	8	15	8	14	97	11	8
	44%	50%	50%	75%	32%	47%	54%	32%	45%	44%	44%	47%	53%	41%	42%	42%	73%
																	DGmNo
Tend to agree	204	3	4	1	7	7	5	13	13	3	6	11	4	15	98	11	3
	40%	30%	40%	25%	37%	37%	38%	59%	34%	33%	33%	34%	27%	44%	42%	42%	27%
								hklp									
Tend to disagree	57	1	1	-	4	3	-	1	5	1	2	5	3	4	26	1	-
	11%	10%	10%	-	21%	16%	-	5%	13%	11%	11%	16%	20%	12%	11%	4%	-
					fo								f				
Strongly disagree	1	-	-	-	-	-	-	-	-	-	-	-	-	1	-	-	-
	*	-	-	-	-	-	-	-	-	-	-	-	-	3%	-	-	-
														Ν			
Don't know	27	1	-	_	2	-	1	1	3	1	2	1	-	_	12	3	_
	5%	10%	-	-	11%	-	8%	5%	8%	11%	11%	3%	-	-	5%	12%	-
		m			m		0,0	0,0	m	m	m	0,0			• • •	M	
Nets																	
Agree	428	8	9	4	13	16	12	20	30	7	14	26	12	29	195	22	11
	83%	80%	90%	100%	68%	84%	92%	91%	79%	78%	78%	81%	80%	85%	84%	85%	100%
								d							d		D
Disagree	58	1	1	-	4	3	-	1	5	1	2	5	3	5	26	1	-
	11%	10%	10%	-	21%	16%	-	5%	13%	11%	11%	16%	20%	15%	11%	4%	-
					fo								f				

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

ComRes Fieldwork 18th - 23rd June 2014



Q5. To what extent do you agree or disagree with the following statements?

The government should do more to encourage people around the UK to start their own businesses Base: All respondents

		Busine	ess size						Secto	r					
		10	40.40	Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /		11.5 - 111. /	Leisure / Hospi	Public	
	Total	1-9 emplo yees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%		a A	b B	A A	b B	c C	d D	e E	F	g G	h H		J J	k K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	224 44%	214 45%	10 30%	11 41%	17 52%	2 25%	14 41%	54 36%	46 52% E	16 41%	4 36%	6 33%	21 55% E	4 57%	29 48%
Tend to agree	204 40%	184 38%	20 61% A	12 44%	12 36%	4 50%	13 38%	67 45% fj	29 33%	16 41%	5 45%	9 50%	11 29%	2 29%	24 39%
Tend to disagree	57 11%	54 11%	3 9%	3 11%	2 6%	1 13%	5 15%	22 15% f	6 7%	4 10%	2 18%	1 6%	5 13%	1 14%	5 8%
Strongly disagree	1	1 *	-	-	1 3% E	-	-	-	-	-	-	-	-	-	-
Don't know	27 5%	27 6%	-	1 4%	1 3%	1 13%	2 6%	6 4%	7 8%	3 8%	-	2 11%	1 3%	-	3 5%
Nets															
Agree	428 83%	398 83%	30 91%	23 85%	29 88%	6 75%	27 79%	121 81%	75 85%	32 82%	9 82%	15 83%	32 84%	6 86%	53 87%
Disagree	58 11%	55 11%	3 9%	3 11%	3 9%	1 13%	5 15%	22 15% f	6 7%	4 10%	2 18%	1 6%	5 13%	1 14%	5 8%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs in the early start-up stage will make their businesses more successful and sustainable Base: All respondents

		Ge	nder			Ag	ge			B	usiness ag	e
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	229 45%	147 43%	82 48%	4 50%	31 53% d	54 48%	61 40%	64 41%	15 56%	43 46%	75 46%	111 43%
Tend to agree	242 47%	165 48%	77 45%	2 25%	21 36%	52 46%	78 51% b	77 50% b	12 44%	43 46%	72 44%	127 50%
Tend to disagree	26 5%	20 6%	6 4%	2 25% CDEF	5 9% c	3 3%	8 5%	8 5%	-	5 5%	9 5%	12 5%
Strongly disagree	2 *	1 *	1 1%	-	-	-	-	2 1%	-	-	1 1%	1 *
Don't know	14 3%	9 3%	5 3%	-	1 2%	3 3%	6 4%	4 3%	-	2 2%	7 4%	5 2%
Nets												
Agree	471 92%	312 91%	159 93%	6 75%	52 90%	106 95% A	139 91%	141 91%	27 100% Ab	86 92%	147 90%	238 93%
Disagree	28 5%	21 6%	7 4%	2 25% CDeF	5 9% c	3 3%	8 5%	10 6%	-	5 5%	10 6%	13 5%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

ComRes Fieldwork 18th - 23rd June 2014 Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs in the early start-up stage will make their businesses more successful and sustainable Base: All respondents

									Closes	t city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
0: :5 000/	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90% Significance Level: 95%		a A	b B	с С	d D	e E	F	g G	h H	1	J	k K	1	m M	n N	0 0	р Р
		A	D	C	D	E	Г	G	П	I	J	N	L	IVI	IN	0	Г
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Strongly agree	229	6	4	1	5	5	10	9	19	6	6	16	7	16	101	12	6
	45%	60%	40%	25%	26%	26%	77%	41%	50%	67%	33%	50%	47%	47%	43%	46%	
		de					bcDEGh										
							J		л.	а.							
							mNo		de	de							
Tend to agree	242	4	4	3	11	12	3	9	16	3	9	13	7	16	113	14	5
	47%	40%	40%	75%	58% f	63% F	23%	41%	42%	33%	50%	41%	47%	47%	48%	54% f	45%
				I											1	I	
Tend to disagree	26 5%	-	2 20%	-	1 5%	2 11%	-	2 9%	1 3%	-	2 11%	3 9%	1 7%	1 3%	11 5%	-	-
	5%	-	20% HmNO	-	5%	0	-	9%	3%	-	0	9%	1 70	3%	J 70	-	-
Changely diagona					4	0			4		0						
Strongly disagree	2	-	-	-	1 5%	-	-	-	3%	-	-	-	-	-	-	-	-
		-	-	-	N 576	-	-	-	N 570	-	-	-	-	-	-	-	-
Don't know	14	_	-	_	1		_	2	1		1	_	_	1	8	_	_
Don t know	3%	-	-	-	5%	-	_	9%	3%	-	6%	-	-	3%	3%	-	-
								k									
Nets																	
Agree	471	10	8	4	16	17	13	18	35	9	15	29	14	32	214	26	11
Agree	92%	100%	80%	100%	84%	89%	100%	82%	92%	100%	83%	91%	93%	94%	92%	100%	100%
																BDeGJ	
Disagree	28	-	2	-	2	2	-	2	2	-	2	3	1	1	11	-	-
	5%	-	20%	-	11%	11%	-	9%	_ 5%	-	11%	9%	7%	3%	5%	-	-
			mNO		0	0					0						

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P



Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs in the early start-up stage will make their businesses more successful and sustainable Base: All respondents

		Busine	ess size						Sect	or					
Significance Level: 90%	Total	1-9 emplo yees a A	10-49 employ ees b	Banking / Finance / Inves tment a	Manufac turing / Engin eering / Const ruction b B	Envir onment / Social / Sustain able C	ICT / Telecomms d D	Profes sional Services / Consul ting e E	Retail / Whole sale / Distri bution f F	Crea tive / Media / Publ ishing g G	Educ ation h H	Health / Social work i	Leisure / Hospi tality / Rest aurant j	Public sector / Gover nment k K	Other I
Significance Level: 95%	513 100%	480 100%	B 33 100%	A 27 100%	В 33 100%	8 100%	34 100%	L 149 100%	88	39 100%	н 11 100%	18 100%	38 100%	к 7 100%	61 100%
Strongly agree	229 45%	216 45%	13 39%	9 33%	12 36%	3 38%	14 41%	67 45%	46 52% al	23 59% AbjL	5 45%	7 39%	15 39%	6 86% ABcDEfIJL	22 36%
Tend to agree	242 47%	224 47%	18 55%	14 52% k	16 48%	4 50%	15 44%	75 50% gk	37 42%	13 33%	6 55%	9 50%	20 53% gk	1 14%	32 52% gk
Tend to disagree	26 5%	24 5%	2 6%	3 11% e	4 12% Efl	1 13%	4 12% Ef	5 3%	3 3%	1 3%	-	1 6%	2 5%	-	2 3%
Strongly disagree	2 *	2 *	-	-	-	-	-	-	-	-	-	-	1 3% E	-	1 2%
Don't know	14 3%	14 3%	-	1 4%	1 3%	-	1 3%	2 1%	2 2%	2 5%	-	1 6%	-	-	4 7% E
Nets Agree	471 92%	440 92%	31 94%	23 85%	28 85%	7 88%	29 85%	142 95% ABDI	83 94% b	36 92%	11 100%	16 89%	35 92%	7 100%	54 89%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs in the early start-up stage will make their businesses more successful and sustainable Base: All respondents

	Bu	siness size						Secto	r					
	1. emp		Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ	Educ	Health / Social	Leisure / Hospi tality / Rest	Public sector / Gover	
	Total yee	s ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		a b	a	b	С	d	е	f	g	h	i	j	k	1
Significance Level: 95%		A B	A	В	С	D	E	F	G	Н	I	J	K	L
	513 48 100% 10	0 33 0% 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Disagree	28 2 5%	6 2 5% 6%	3 11% e	4 12% Ef	1 0 13%	4 12% Ef	5 3%	3 3%	1 3%	-	1 6%	3 8%	-	3 5%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs will help to boost the UK economy Base: All respondents

		Ge	nder			A	ge			B	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	275 54%	176 51%	99 58%	3 38%	35 60%	66 59% d	74 48%	79 51%	18 67% d	53 57%	90 55%	132 52%
Tend to agree	195 38%	133 39%	62 36%	4 50%	17 29%	38 34%	61 40%	66 43% b	9 33%	35 38%	59 36%	101 39%
Tend to disagree	21 4%	16 5%	5 3%	1 13% f	3 5%	3 3%	10 7% e	4 3%	-	3 3%	4 2%	14 5%
Strongly disagree	2 *	2 1%	-	-	-	-	1 1%	1 1%	-	-	-	2 1%
Don't know	20 4%	15 4%	5 3%	-	3 5%	5 4%	7 5%	5 3%	-	2 2%	11 7% с	7 3%
Nets												
Agree	470 92%	309 90%	161 94%	7 88%	52 90%	104 93%	135 88%	145 94%	27 100% abd	88 95%	149 91%	233 91%
Disagree	23 4%	18 5%	5 3%	1 13% f	3 5%	3 3%	11 7%	5 3%	-	3 3%	4 2%	16 6% b

Columns Tested: A,B - A,B,C,D,E,F - A,B,C

ComRes Fieldwork 18th - 23rd June 2014



Table 21/1

Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs will help to boost the UK economy Base: All respondents

									Close	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		а	b	С	d	е	f	g	h	i	j	k	I	m	n	0	р
Significance Level: 95%		А	В	С	D	Е	F	G	Н	I	J	К	L	М	Ν	0	Р
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	275	4	6	3	8	8	11	11	18	7	8	18	9	23	123	13	5
	54%	40%	60%	75%	42%	42%	85%	50%	47%	78%	44%	56%	60%	68%	53%	50%	45%
						1	ADEGHJ k										
							NOp			de				deh			
Tend to agree	195	5	4	1	6	9	2	7	17	-	8	10	6	10	94	10	6
	38%	50%	40%	25%	32%	47%	15%	32%	45%	-	44%	31%	40%	29%	40%	38%	
		fl	I		i	fl		i	fl		fl	i	I.	i	fl	I	fl
Tend to disagree	21	-	-	-	3	2	-	1	1	2	2	1	-	1	8	-	-
	4%	-	-	-	16%	11%	-	5%		22%	11%	3%	-	3%	3%	-	-
					hmNO	0				fHklmNO	0						
Strongly disagree	2	-	-	-	-	-	-	-	1	-	-	-	-	-	-	1	-
	*	-	-	-	-	-	-	-	3% N	-	-	-	-	-	-	4% N	-
Don't know	20	1	-	-	2	-	-	3	1	-	-	3	-	-	8	2	-
	4%	10%	-	-	11%	-	-	14%	3%	-	-	9%	-	-	3%	8%	-
		m			m			MN				m					
Nets																	
Agree	470	9	10	4	14	17	13	18	35	7	16	28	15	33	217	23	11
	92%	90%	100%	100%	74%	89%	100%	82%	92%	78%	89%	88%	100%	97%	93%	88%	
			d				di		d				Dgi	Dgi	Dgi		d
Disagree	23	-	-	-	3	2	-	1	2	2	2	1	-	1	8	1	-
	4%	-	-	-	16% mN	11%	-	5%	5%	22% fklmNo	11%	3%	-	3%	3%	4%	-

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

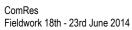


Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs will help to boost the UK economy Base: All respondents

		Busine	ess size						Secto	r					
Significance Level: 90%	Total	1-9 emplo yees	10-49 employ ees b	Banking / Finance / Inves tment	Manufac turing / Engin eering / Const ruction b	Envir onment / Social / Sustain able	ICT / Telecomms d	Profes sional Services / Consul ting	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ ation	Health / Social work	Leisure / Hospi tality / Rest aurant	Public sector / Gover nment k	Other
Significance Level: 95%		a A	B	a A	B	c C	u D	e E	F	g G	Н	1	l I	ĸ	1
Strongly agree	513 100% 275	480 100% 262	33 100% 13	27 100% 13	33 100% 17	8 100% 3	34 100% 18	149	88 100% 47	39 100% 26	11 100% 5	18 100% 7	38 100% 21	7 100% 6	61 100% 30
	54%	55% b	39%	48%	52%	38%	53%	55%	53%	67% il	45%	39%	55%	86% acll	49%
Tend to agree	195 38%	178 37%	17 52% a	9 33% k	10 30%	5 63% bgK	14 41% K	59 40% K	34 39% K	11 28%	6 55% K	9 50% K	14 37% k	-	24 39% K
Tend to disagree	21 4%	19 4%	2 6%	3 11% deG	6 18% DEFGiJL	-	-	5 3%	3 3%	-	-	-	1 3%	1 14% DG	2 3%
Strongly disagree	2 *	2 *	-	-	-	-	-	-	-	-	-	-	1 3% E	-	1 2%
Don't know	20 4%	19 4%	1 3%	2 7%	-	-	2 6%	3 2%	4 5%	2 5%	-	2 11% bE	1 3%	-	4 7% e
Nets															
Agree	470 92%	440 92%	30 91%	22 81%	27 82%	8 100%	32 94%	141 95% AB	81 92%	37 95% ab	11 100%	16 89%	35 92%	6 86%	54 89%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L





Q5. To what extent do you agree or disagree with the following statements?

Providing support to entrepreneurs will help to boost the UK economy Base: All respondents

	B	usiness size						Secto	r					
	em		Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ	Educ	Health / Social	Leisure / Hospi tality / Rest	Public sector / Gover	Other
Significance Level: 90%	Total y	a b	tment	ruction	able	Telecomms	ting e	bution f	ishing	ation	work	aurant	nment	Other
Significance Level: 95%		A B	A	B	C	D	Ē	F	G	Н		J	K	L
		80 33 00% 100%	27 5 100%	33 5 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Disagree	23 4%	21 2 4% 6%	3 5 11% deG	6 5 18% DEFGijL	-	-	5 3%	3 3%	-	-	-	2 5%	1 14% DG	3 5%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

The business support currently on offer can be confusing and difficult to navigate Base: All respondents

		Ge	nder			Aç	je			Bi	usiness ag	e
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 5 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	94 18%	62 18%	32 5 19%	3 38%	11 19%	19 17%	28 18%	28 18%	5 19%	19 20%	25 15%	50 20%
Tend to agree	282 55%	190 56%	92 54%	3 38%	32 55%	70 63% de	79 52%	79 51%	19 70% de	44 47%	95 58%	143 56%
Tend to disagree	71 14%	49 14%	22 5 13%	2 25%	7 12%	11 10%	23 15%	26 17%	2 7%	16 17%	19 12%	36 14%
Strongly disagree	6 1%	1 *	5 3% A	-	1 2%	1 1%	2 1%	2 1%	-	1 1%	2 1%	3 1%
Don't know	60 12%	40 12%	20 5 12%	-	7 12%	11 10%	21 14%	20 13%	1 4%	13 14%	23 14%	24 9%
Nets												
Agree	376 73%	252 74%	124 5 73%	6 75%	43 74%	89 79% de	107 70%	107 69%	24 89% DE	63 68%	120 73%	193 75%
Disagree	77 15%	50 15%	27 5 16%	2 25%	8 14%	12 11%	25 16%	28 18% c	2 7%	17 18%	21 13%	39 15%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C





Q5. To what extent do you agree or disagree with the following statements?

The business support currently on offer can be confusing and difficult to navigate Base: All respondents

									Close	st city							
	Tatal	Bel	Card	Aber	Glas	Edin	New	Laada	Man	Liver	Shef	Birm	Cov	Bris	Landan	Ports	Ply
Significance Level: 90%	Total	fast	iff b	deen	gow d	burgh	castle	Leeds	chester	pool	field	ingham k	entry	tol	London	mouth	mouth
Significance Level: 95%		a A	B	с С	u D	e E	F	g G	h H	1	L I	ĸ	1	m M	n N	0 0	р Р
			5	Ũ	2	-		Ũ		•	Ŭ	i v	-			Ũ	•
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	
Strongly agree	94	1	2	1	1	4	5	4	9	2	4	13	4	5	33	4	2
	18%	10%	20%	25%	5%	21%	38%	18%		22%	22%	41%	27%	15%	14%	15%	18%
							DmN		d			aDgMNO	d				
Tend to agree	282	8	5	2	12	11	6	8	17	6	8	12	7	20	138	16	6
	55%	80%	50%	50%	63%	58%	46%	36%	45%	67%	44%	38%	47%	59%	59%	62%	55%
		GhjK			gk									k	GhK	gk	
Tend to disagree	71	1	2	1	1	4	1	5	7	1	3	5	3	4	27	3	3
	14%	10%	20%	25%	5%	21%	8%	23%	18%	11%	17%	16%	20%	12%	12%	12%	
																	d
Strongly disagree	6	-	-	-	-	-	-	-	-	-	-	-	-	-	6	-	-
	1%	-	-	-	-	-	-	-	-	-	-	-	-	-	3%	-	-
Don't know	60	-	1	-	5	-	1	5	5	-	3	2	1	5	29	3	-
	12%	-	10%	-	26%	-	8%	_23%	13%	-	17%	6%	7%	15%	12%	12%	-
					aEKnp			Ekp			е			е			
Nets																	
Agree	376	9	7	3	13	15	11	12	26	8	12	25	11	25	171	20	8
	73%	90%	70%	75%	68%	79%	85%	55%	68%	89%	67%	78%	73%	74%	73%	77%	73%
		g					g			g		g			g		
Disagree	77	1	2	1	1	4	1	5	7	1	3	5	3	4	33	3	3
	15%	10%	20%	25%	5%	21%	8%	23%	18%	11%	17%	16%	20%	12%	14%	12%	
																	d

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

ComRes Fieldwork 18th - 23rd June 2014



Q5. To what extent do you agree or disagree with the following statements?

The business support currently on offer can be confusing and difficult to navigate Base: All respondents

		Busine	ess size						Secto	or					
				Banking	Manufac turing / Engin	Envir onment		Profes sional	Retail / Whole	Crea tive /			Leisure / Hospi	Public	
	Total	1-9 emplo vees	10-49 employ ees	Finance / Inves tment	eering / Const ruction	/ Social / Sustain able	ICT / Telecomms	Services / Consul ting	sale / Distri bution	Media / Publ ishing	Educ ation	Health / Social work	tality / Rest aurant	sector / Gover nment	Other
Significance Level: 90% Significance Level: 95%	Total	a A	b B	a A	b B	c C	d D	e E	f F	g G	h H	i	j J	k K	l L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	94 18%	89 19%	5 15%	3 11%	6 18%	3 38% agH	5 15%	25 17%	20 23% h	5 13%	-	3 17%	11 29% aegH	2 29% h	11 18%
Tend to agree	282 55%	260 54%	22 67%	13 48%	13 39%	4 50%	21 62% b	86 58% b	46 52%	23 59%	8 73% b	10 56%	24 63% B	4 57%	30 49%
Tend to disagree	71 14%	66 14%	5 15%	5 19% J	8 24% gJ	-	5 15% j	25 17% J	11 13% j	3 8%	2 18% j	3 17% j	1 3%	1 14%	7 11%
Strongly disagree	6 1%	6 1%	-	-	-	-	1 3%	1 1%	1 1%	2 5% E	-	-	-	-	1 2%
Don't know	60 12%	59 12%	1 3%	6 22% dEJ	6 18% ej	1 13%	2 6%	12 8%	10 11%	6 15%	1 9%	2 11%	2 5%	-	12 20% dEJ
Nets															
Agree	376 73%	349 73%	27 82%	16 59%	19 58%	7 88%	26 76%	111 74% b	66 75% b	28 72%	8 73%		35 92% ABdEFGh i	6 86%	41 67%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

The business support currently on offer can be confusing and difficult to navigate Base: All respondents

		Busine	ess size						Secto	r					
					Manufac										
				Banking	turing /	Envir		Profes	Retail /	Crea			Leisure		
				7	Engin	onment		sional	Whole	tive /			/ Hospi	Public	
		1-9	10-49	Finance	eering /	/ Social /		Services	sale /	Media /		Health /	tality /	sector /	
		emplo	employ	/ Inves	Const	Sustain	ICT /	/ Consul	Distri	Publ	Educ	Social	Rest	Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		а	b	а	b	С	d	е	f	g	h	i	j	k	
Significance Level: 95%		А	В	A	В	С	D	E	F	G	Н	I	J	K	L
	513	480	33	27	33	8	34	149	88	39	11	18	38	7	61
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Disagree	77	72	5	5	8	-	6	26	12	5	2	3	1	1	8
	15%	15%	15%	19%	24%	-	18%	17%	14%	13%	18%	17%	3%	14%	13%
				J	J		J	J	j	j	j	j			j

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L



Q5. To what extent do you agree or disagree with the following statements?

I would consider going to my nearest city library for business information or advice Base: All respondents

		Ge	nder			Ag	ge			В	usiness ag	je
	Total	Male	Female	18-24	25-34	35-44	45-54	55-64	65+	12 months or less	1-2 years	3-5 years
Significance Level: 90% Significance Level: 95%		a A	b B	a A	b B	c C	d D	e E	f F	a A	b B	c C
	513 100%	342 100%	171 5 100%	8 100%	58 100%	112 100%	153 100%	155 100%	27 100%	93 100%	164 100%	256 100%
Strongly agree	88 17%	52 15%	36 21% a	1 13%	14 24%	18 16%	26 17%	25 16%	4 15%	20 22% b	22 13%	46 18%
Tend to agree	182 35%	119 35%	63 37%	3 38%	21 36%	46 41%	48 31%	56 36%	8 30%	29 31%	60 37%	93 36%
Tend to disagree	154 30%	109 32%	45 26%	4 50% B	10 17%	32 29%	50 33% B	47 30% b	11 41% B	29 31%	52 32%	73 29%
Strongly disagree	54 11%	41 12%	13 5 8%	-	7 12%	6 5%	18 12% c	20 13% C	3 11%	8 9%	18 11%	28 11%
Don't know	35 7%	21 6%	14 5 8%	-	6 10%	10 9%	11 7%	7 5%	1 4%	7 8%	12 7%	16 6%
Nets												
Agree	270 53%	171 50%	99 58% a	4 50%	35 60%	64 57%	74 48%	81 52%	12 44%	49 53%	82 50%	139 54%
Disagree	208 41%	150 44% В	58 34%	4 50%	17 29%	38 34%	68 44% Bc	67 43% b	14 52% Bc	37 40%	70 43%	101 39%

Columns Tested: A,B - A,B,C,D,E,F - A,B,C



Q5. To what extent do you agree or disagree with the following statements?

I would consider going to my nearest city library for business information or advice Base: All respondents

									Closes	st city							
		Bel	Card	Aber	Glas	Edin	New		Man	Liver	Shef	Birm	Cov	Bris		Ports	Ply
	Total	fast	iff	deen	gow	burgh	castle	Leeds	chester	pool	field	ingham	entry	tol	London	mouth	mouth
Significance Level: 90%		а	b	С	d	е	f	g G	h	i	j	k	I	m	n	0	р Р
Significance Level: 95%		А	В	С	D	Е	F	G	Н	1	J	K	L	М	Ν	0	Р
	513	10	10	4	19	19	13	22	38	9	18	32	15	34	233	26	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Strongly agree	88	1	1	1	2	3	6	-	8	5	3	5	4	1	41	4	3
	17%	10%	10%	25%	11%	16%	46%	-	21%	56%	17%	16%	27%	3%	18%	15%	27%
		1070	1070	Gm	1170		abDeGhjK			ABDEGHJ	11 /0	1070	21 /0	070	1070	1070	21 /0
				OIII		9	MNO		GM	KMNO	gm	gm	GM		GM	gm	GM
Tend to agree	182	1	5		9	7	3	11	15	3	9	11	_	6	90	8	4
Tend to agree	35%	10%	50%	-	9 47%	37%	23%	50%	39%	33%	50%	34%	-	18%	39%	31%	36%
	55%	10 /0	aLM	-	acLM	J7/0	23 /0	AcLM	aLM	55 % L	AcLM	54 % L	-	10 /0	aLM	51% L	JU /0
						L								1			L
Tend to disagree	154	5	4	3	4	8	2	5	13	1	3	9	7	15	64	8	3
	30%	50%	40%	75%	21%	42%	15%	23%	34%	11%	17%	28%	47%	44%	27%	31%	27%
		fij	ĺ	DFGIJkNo		j							fij	dfijN			
Strongly disagree	54	1	-	-	3	1	2	3	1	-	2	6	2	7	21	4	1
	11%	10%	-	-	16%	5%	15%	14%	3%	-	11%	19%	13%	21%	9%	15%	9%
					h		h					Hn		HN		h	
Don't know	35	2	-		1	_	-	3	1	-	1	1	2	5	17	2	-
Dont know	7%	20%	_	-	5%	_	-	14%	3%	-	6%	3%	13%	15%	7%	8%	_
	170	eHk			070			1470	070		070	070	1070	eh	170	070	
N /		•															
Nets																	
Agree	270	2	6	1	11	10	9	11	23	8	12	16	4	7	131	12	7
	53%	20%	60%	25%	58%	53%	69%	50%	61%	89%	67%	50%	27%	21%	56%	46%	64%
			aM		alM	М	ALM	М	ALM	ACegKLM							
										nO	ALM	М			ALM	М	alM
Disagree	208	6	4	3	7	9	4	8	14	1	5	15	9	22	85	12	4
-	41%	60%	40%	75%	37%	47%	31%	36%	37%	11%	28%	47%	60%	65%	36%	46%	36%
		1		li		i						i		dFGHIJN		i	

Columns Tested: A,B,C,D,E,F,G,H,I,J,K,L,M,N,O,P

Q5. To what extent do you agree or disagree with the following statements?

I would consider going to my nearest city library for business information or advice Base: All respondents

		Busine	ss size						Secto	r					
		1-9 emplo	10-49 employ	Banking / Finance / Inves	Manufac turing / Engin eering / Const	Envir onment / Social / Sustain	ICT /	Profes sional Services / Consul	Retail / Whole sale / Distri	Crea tive / Media / Publ	Educ	Health / Social	Leisure / Hospi tality / Rest	Public sector / Gover	
	Total	yees	ees	tment	ruction	able	Telecomms	ting	bution	ishing	ation	work	aurant	nment	Other
Significance Level: 90%		a	b	а	b	С	d	e	f	g	h	i	j	k	<u> </u>
Significance Level: 95%		А	В	A	В	С	D	E	F	Ğ	Н	I	J	К	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Strongly agree	88 17%	86 18% b	2 6%	3 11%	6 18%	2 25%	6 18%	19	17 19%	7 18%	4 36% aEj	4 22%	5 13%	1 14%	14 23% e
Tend to agree	182 35%	169 35%	13 39%	10 37% g	8 24%	2 25%	8 24%	56 38% G	37 42% bdG	7 18%	4 36%	9 50% bdG	14 37% g	4 57% bdG	23 38% G
Tend to disagree	154 30%	141 29%	13 39%	8 30%	14 42% fiL	1 13%	15 44% FiL	46 31%	22 25%	17 44% FiL	2 18%	3 17%	12 32%	1 14%	13 21%
Strongly disagree	54 11%	50 10%	4 12%	1 4%	2 6%	1 13%	4 12%	22 15% F	5 6%	4 10%	-	1 6%	7 18% aF	1 14%	6 10%
Don't know	35 7%	34 7%	1 3%	5 19% DEJ	3 9% j	2 25% DEJ	1 3%	6 4%	7 8% j	4 10% J	1 9% j	1 6%	-	-	5 8% j
Nets															
Agree	270 53%	255 53%	15 45%	13 48%	14 42%	4 50%	14 41%	75 50%	54 61% bDG	14 36%	8 73% bdG	13 72% BDeG	19 50%	5 71% g	37 61% bdG

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L





Q5. To what extent do you agree or disagree with the following statements?

I would consider going to my nearest city library for business information or advice Base: All respondents

		Busine	ess size						Secto	r					
	Total	•	10-49 employ	Banking / Finance / Inves	Manufac turing / Engin eering / Const ruction	Envir onment / Social / Sustain able	ICT / Telecomms	Profes sional Services / Consul	Retail / Whole sale / Distri bution	Crea tive / Media / Publ ishing	Educ	Health / Social work	Leisure / Hospi tality / Rest	Public sector / Gover	Other
Significance Level: 90%	TUIAI	yees a	ees h	tment a	b	able C	d	ting e	f	a	h	i	aurant	nment k	
Significance Level: 95%		A	В	A	B	C	D	E	F	G	H	I	J	K	L
	513 100%	480 100%	33 100%	27 100%	33 100%	8 100%	34 100%	149 100%	88 100%	39 100%	11 100%	18 100%	38 100%	7 100%	61 100%
Disagree	208 41%	191 40%	17 52%	9 33%	16 48% fhi	2 25%	19 56% aFHIL	68 46% Fhil	27 31%	21 54% FHIL	2 18%	4 22%	19 50% Fhil	2 29%	19 31%

Columns Tested: A,B - A,B,C,D,E,F,G,H,I,J,K,L

