A. How many people does your company employ?

	Total		1 to	0 19	20	to 49	50 t	o 99	100	10 to 199 21		) to 499	500		bus	ance/ sines: vices	s	Reta who		Tra po		Pro ion:	fess- s	Oth serv			nufa- ring	Oth	er
1 to 19	34	34%	34	100%	0	0%	0	0%	0	0%	0	0%	0	0%	4	4 44	4%	0	0%	0	0%	4	36%	5	29%	1	8%	20	44%
20 to 49	7	7%	0	0%	7	100%	0	0%	0	0%	0	0%	0	0%		1 1 <sup>.</sup>	1%	0	0%	0	0%	0	0%	1	6%	2	17%	3	7%
50 to 99	13	13%	0	0%	0	0%	13	100%	0	0%	0	0%	0	0%	(	о (	0%	2	40%	0	0%	3	27%	5	29%	0	0%	3	7%
100 to 199	17	17%	0	0%	0	0%	0	0%	17	100%	0	0%	0	0%	3	3 3	3%	1	20%	0	0%	1	9%	4	24%	2	17%	6	13%
200 to 499	10	10%	0	0%	0	0%	0	0%	0	0%	10	100%	0	0%	(	) (	0%	1	20%	0	0%	2	18%	1	6%	2	17%	4	9%
500+	20	20%	0	0%	0	0%	0	0%	0	0%	0	0%	20	100%		1 1 <sup>.</sup>	1%	1	20%	2	100%	1	9%	1	6%	5	42%	9	20%
Total	101	100%	34	100%	7	100%	13	100%	17	100%	10	100%	20	100%	ę	9 10	0%	5	100%	2	100%	11	100%	17	100%	12	100%	45	100%



#### B. Which of the following best describes your company sector?

	Total	l	1 to	0 19	20	to 49	50 t	o 99 100		to 199	200	to 499	500		bus	ance/ iness /ices	Reta who		Tr: po		Pro		Oth serv		Mar ctur	nufa- ring	Oth	er
Finance/business services	9	9%	4	12%	1	14%	0	0%	3	18%	0	0%	1	5%	ç	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Retail/wholesale	5	5%	0	0%	0	0%	2	15%	1	6%	1	10%	1	5%	C	0%	5	100%	0	0%	0	0%	0	0%	0	0%	0	0%
Transport	2	2%	0	0%	0	0%	0	0%	0	0%	0	0%	2	10%	C	0%	0	0%	2	100%	0	0%	0	0%	0	0%	0	0%
Professions	11	11%	4	12%	0	0%	3	23%	1	6%	2	20%	1	5%	C	0%	0	0%	0	0%	11	100%	0	0%	0	0%	0	0%
Other services	17	17%	5	15%	1	14%	5	39%	4	24%	1	10%	1	5%	C	0%	0	0%	0	0%	0	0%	17	100%	0	0%	0	0%
Manufacturing	12	12%	1	3%	2	29%	0	0%	2	12%	2	20%	5	25%	C	0%	0	0%	0	0%	0	0%	0	0%	12	100%	0	0%
Other (please specify)	45	45%	20	59%	3	43%	3	23%	6	35%	4	40%	9	45%	C	0%	0	0%	0	0%	0	0%	0	0%	0	0%	45	100%
Total	101	100%	34	100%	7	100%	13	100%	17	100%	10	100%	20	100%	ç	100%	5	100%	2	100%	11	100%	17	100%	12	100%	45	100%



#### C. What is your busisness's annual turnover?

	Tota	al	1 to	0 19	20	to 49	50 t	o 99 100		to 199	-	0 to 9	500-		bus	ince/ iness vices	Reta who		Tr. pc		Pr io	rofess- ns	Oth serv	er vices	Maı ctu	nufa- ring	Oth	er
Up to £100,000	7	8%	5	15%	0	0%	0	0%	1	8%	0	0%	1	5%	1	13%	0	0%	0	0%	1	11%	2	13%	0	0%	3	7%
£101,000 to £250,000	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
£251,000 to £500,000	10	11%	9	27%	0	0%	0	0%	1	8%	0	0%	0	0%	1	13%	0	0%	0	0%	1	11%	0	0%	0	0%	8	19%
£501,000 to £1 million	8	9%	8	24%	0	0%	0	0%	0	0%	0	0%	0	0%	1	13%	0	0%	0	0%	1	11%	2	13%	0	0%	4	10%
£1 million to £2 million	10	11%	7	21%	1	17%	1	9%	0	0%	1	11%	0	0%	1	13%	0	0%	0	0%	1	11%	2	13%	1	8%	5	12%
£2 million to £5 million	11	12%	3	9%	4	67%	1	9%	1	8%	1	11%	1	5%	3	38%	0	0%	0	0%	1	11%	1	7%	3	25%	3	7%
More than £5 million	46	50%	2	6%	1	17%	9	82%	10	77%	7	78%	17	90%	1	13%	5	100%	1	100%	4	44%	8	53%	8	67%	19	45%
Total	92	100%	34	100%	6	100%	11	100%	13	100%	9	100%	19	100%	8	100%	5	100%	1	100%	9	100%	15	100%	12	100%	42	100%



1. When, if at all, do you expect your business to recover from the negative effects of the recession?

	Total 1 to 19 20 to 49 50		50 t	o 99	100	) to 199	200	to 499	500	+	bus	ance/ iness vices	Reta who	ail/ olesale	Tra		Pro		Oth serv	-		nufa- ring	Oth	er				
negative impact from the																												
recession	27	27%	15	44%	2	29%	4	31%	1	6%	2	20%	3	15%	2	22%	1	20%	0	0%	4	36%	6	35%	3	25%	11	24%
Within the next 6 months	5	5%	2	6%	0	0%	0	0%	2	12%	1	10%	0	0%	0	0%	0	0%	0	0%	0	0%	1	6%	1	8%	3	7%
Within the next 12 months	25	25%	7	21%	3	43%	5	39%	5	29%	2	20%	3	15%	5	56%	2	40%	0	0%	2	18%	2	12%	2	17%	12	27%
Within the next 18 months	14	14%	3	9%	1	14%	2	15%	1	6%	2	20%	5	25%	1	11%	1	20%	1	50%	1	9%	3	18%	3	25%	4	9%
Within the next 2 years	13	13%	4	12%	0	0%	1	8%	3	18%	0	0%	5	25%	0	0%	0	0%	0	0%	2	18%	2	12%	3	25%	6	13%
In more than 2 years' time	4	4%	0	0%	0	0%	0	0%	2	12%	1	10%	1	5%	0	0%	1	20%	0	0%	1	9%	0	0%	0	0%	2	4%
Never	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Don't know	13	13%	3	9%	1	14%	1	8%	3	18%	2	20%	3	15%	1	11%	0	0%	1	50%	1	9%	3	18%	0	0%	7	16%
Total	101	100%	34	100%	7	100%	13	100%	17	100%	10	100%	20	100%	9	100%	5	100%	2	100%	11	100%	17	100%	12	100%	45	100%



2. Do you think the economic outlook for each of the following will get better, worse or stay the same over the next 12 months?

#### The UK economy in general

	Total		1 to	o 19	20	to 49	50 t	o 99	100	to 199	200	) to 499	500		busi		Reta who	ail/ Iesale	Tra po		Pro	fess- s	Oth serv	-		nufa- ring	Oth	er
Better	35	35%	14	41%	1	14%	6	50%	4	24%	4	40%	6	30%	5	56%	2	40%	0	0%	3	27%	5	29%	5	42%	15	34%
Worse	28	28%	10	29%	2	29%	1	8%	5	29%	2	20%	8	40%	2	22%	1	20%	1	50%	2	18%	5	29%	5	42%	12	27%
Stay the same	37	37%	10	29%	4	57%	5	42%	8	47%	4	40%	6	30%	2	22%	2	40%	1	50%	6	55%	7	41%	2	17%	17	39%
Total	100	100%	34	100%	7	100%	12	100%	17	100%	10	100%	20	100%	9	100%	5	100%	2	100%	11	100%	17	100%	12	100%	44	100%



2. Do you think the economic outlook for each of the following will get better, worse or stay the same over the next 12 months?

#### Local businesses in Oxfordshire

	Total		1 to	19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500		Fina busi serv	ness	Reta who	il/ lesale	Tra poi		Pro		Oth serv	-		nufa- ring	Oth	er
Better	38	38%	5 15	44%	2	29%	5	42%	5	29%	4	44%	7	35%	5	56%	2	40%	1	50%	2	18%	5	29%	6	50%	17	40%
Worse	25	25%	8	24%	2	29%	2	17%	5	29%	2	22%	6	30%	1	11%	3	60%	1	50%	2	18%	5	29%	4	33%	9	21%
Stay the same	36	36%	5 11	32%	3	43%	5	42%	7	41%	3	33%	7	35%	3	33%	0	0%	0	0%	7	64%	7	41%	2	17%	17	40%
Total	99	100%	34	100%	7	100%	12	100%	17	100%	9	100%	20	100%	9	100%	5	100%	2	100%	11	100%	17	100%	12	100%	43	100%



2. Do you think the economic outlook for each of the following will get better, worse or stay the same over the next 12 months?

#### Your company

	Total		1 to	o 19	20	to 49	50 t	o 99	100	to 199	200	to 499	500·		Fina busi serv	ness	Reta who	ail/ Iesale	Tra po		Pro	fess- s	Oth serv			nufa- ring	Oth	er
Better	40	40%	17	50%	4	57%	6	46%	6	35%	2	20%	5	25%	6	67%	3	60%	0	0%	3	27%	3	18%	6	50%	19	42%
Worse	23	23%	9	27%	2	29%	1	8%	3	18%	2	20%	6	30%	0	0%	1	20%	0	0%	1	9%	4	24%	3	25%	14	31%
Stay the same	38	38%	8	24%	1	14%	6	46%	8	47%	6	60%	9	45%	3	33%	1	20%	2	100%	7	64%	10	59%	3	25%	12	27%
Total	101	100%	34	100%	7	100%	13	100%	17	100%	10	100%	20	100%	9	100%	5	100%	2	100%	11	100%	17	100%	12	100%	45	100%



3. Which of the following, if any, has your company undertaken in order to retain staff during the recession?

	Total		1 to	0 19	20	to 49	<b>50</b> t	o 99	100	) to 199	200	to 499	500-		bus	ance/ iness vices	Ret wh	ail/ olesale	Tr		Pro ion	ofess- s	Oth serv			nufa- ring	Oth	er
Pay rises	13	13%	5	15%	2	29%	2	15%	2	12%	1	10%	1	5%	3	33%		0%	60	0%	2	18%	4	24%	0	0%	4	9%
Additional training	16	16%	4	12%	1	14%	4	31%	3	18%	1	10%	3	15%	3	33%		1 20%	60	0%	3	27%	4	24%	2	17%	3	7%
Introduced other non-wage benefits	11	11%	3	9%	1	14%	0	0%	2	12%	1	10%	4	20%	3	33%		0 0%	60	0%	1	9%	3	18%	3	25%	1	2%
Verbally reassured employees	59	58%	17	50%	5	71%	10	77%	8	47%	6	60%	13	65%	6	67%		4 80%	62	100%	6	55%	12	71%	7	58%	22	49%
Hired new employees	35	35%	14	41%	3	43%	4	31%	5	29%	3	30%	6	30%	4	44%		1 20%	62	100%	4	36%	4	24%	1	8%	19	42%
Other (please write in)	6	6%	3	9%	0	0%	0	0%	1	6%	0	0%	2	10%	1	11%		0%	60	0%	0	0%	1	6%	1	8%	3	7%
Total	101	100%	34	100%	7	100%	13	100%	17	100%	10	100%	20			100%	ł	5 100%	62	100%	11	100%	17	100%	12	100%	45	100%



4. To what extent do you agree or disagree with each of the following statements?

The recession has resulted in employees showing more motivation in order to avoid being laid off

	Total		1 to	19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500-			nce/ ness ices	Reta who		Tra po		Pro		Oth serv		Mar ctui	nufa- ring	Oth	er
Agree strongly	1	1%	0	0%	0	0%	0	0%	0	0%	0	0%	1	5%	0	0%	1	20%	0	0%	0	0%	0	0%	0	0%	0	0%
Agree	43	43%	16	47%	5	71%	3	23%	7	41%	5	56%	7	35%	3	33%	2	40%	1	50%	2	20%	8	47%	6	50%	21	47%
Disagree	54	54%	17	50%	2	29%	10	77%	10	59%	4	44%	11	55%	6	67%	2	40%	1	50%	8	80%	9	53%	6	50%	22	49%
Disagree strongly	2	2%	1	3%	0	0%	0	0%	0	0%	0	0%	1	5%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	2	4%
Total	100	100%	34	100%	7	100%	13	100%	17	100%	9	100%	20	100%	9	100%	5	100%	2	100%	10	100%	17	100%	12	100%	45	100%



4. To what extent do you agree or disagree with each of the following statements?

The recession has put an extra strain on management who have to motivate their employees

	Total		1 to	19	20	to 49	<b>50</b> t	o 99	100	to 199	-	10 to 19	500-			nce/ ness ices	Reta who		Tra po		Pro		Oth serv		Mar ctu	nufa- ring	Oth	ier
Agree strongly	13	13%	5	15%	0	0%	1	8%	3	18%	0	0%	4	20%	0	0%	1	20%	1	50%	1	10%	3	18%	1	8%	6	13%
Agree	53	53%	14	41%	3	43%	8	62%	8	47%	8	89%	12	60%	5	56%	4	80%	1	50%	4	40%	9	53%	10	83%	20	44%
Disagree	33	33%	14	41%	4	57%	4	31%	6	35%	1	11%	4	20%	4	44%	0	0%	0	0%	5	50%	4	24%	1	8%	19	42%
Disagree strongly	1	1%	1	3%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	6%	0	0%	0	0%
Total	100	100%	34	100%	7	100%	13	100%	17	100%	9	100%	20	100%	9	100%	5	100%	2	100%	10	100%	17	100%	12	100%	45	100%



4. To what extent do you agree or disagree with each of the following statements?

National companies have been hit harder than local companies by the recession

	Total		1 to	19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500		Fina busi serv	ness	Reta who		Tra po		Pro		Oth serv		Mar ctur	nufa- ring	Oth	ner
Agree strongly	3	3%	1	3%	0	0%	0	0%	0	0%	0	0%	2	10%	1	11%	0	0%	1	50%	0	0%	0	0%	1	8%	0	0%
Agree	40	40%	18	53%	5	71%	4	31%	6	35%	3	33%	4	20%	3	33%	1	20%	0	0%	4	40%	9	53%	5	42%	18	40%
Disagree	55	55%	14	41%	2	29%	9	69%	11	65%	6	67%	13	65%	5	56%	3	60%	1	50%	6	60%	8	47%	6	50%	26	58%
Disagree strongly	2	2%	1	3%	0	0%	0	0%	0	0%	0	0%	1	5%	0	0%	1	20%	0	0%	0	0%	0	0%	0	0%	1	2%
Total	100	100%	34	100%	7	100%	13	100%	17	100%	9	100%	20	100%	9	100%	5	100%	2	100%	10	100%	17	100%	12	100%	45	100%



4. To what extent do you agree or disagree with each of the following statements?

Local businesses are quicker than national companies at adapting to new circumstances like the recession

	Total		1 to	19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500-			nce/ ness ices	Reta who		Tra po		Pro	fess- s	Oth serv	-		nufa- ring	Oth	ier
Agree strongly	7	7%	4	12%	2	29%	0	0%	1	6%	0	0%	0	0%	2	22%	0	0%	0	0%	0	0%	4	24%	1	8%	0	0%
Agree	56	56%	20	59%	4	57%	5	39%	12	71%	5	56%	10	50%	4	44%	2	40%	1	50%	5	50%	9	53%	6	50%	29	64%
Disagree	35	35%	10	29%	1	14%	6	46%	4	24%	4	44%	10	50%	3	33%	3	60%	1	50%	4	40%	3	18%	5	42%	16	36%
Disagree strongly	2	2%	0	0%	0	0%	2	15%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	10%	1	6%	0	0%	0	0%
Total	100	100%	34	100%	7	100%	13	100%	17	100%	9	100%	20	100%	9	100%	5	100%	2	100%	10	100%	17	100%	12	100%	45	100%



5. In light of the recession, which of the following, if any, have been done in your company?

	Total		1 to	9 19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500			nce/ ness ices	Reta who		Tr. pc		Pro	fess- s	Oth serv			nufa- ring	Oth	er
Made redundancies	40	40%	4	12%	3	43%	9	69%	8	47%	5	56%	11	58%	3	33%	4	80%	2	100%	3	30%	8	47%	8	73%	12	27%
Frozen recruitment	44	44%	10	29%	2	29%	9	69%	8	47%	4	44%	11	58%	2	22%	3	60%	1	50%	4	40%	9	53%	6	55%	19	42%
Cut back on training	25	25%	4	12%	1	14%	6	46%	5	29%	3	33%	6	32%	1	11%	4	80%	1	50%	1	10%	3	18%	3	27%	12	27%
Frozen salaries	45	46%	10	29%	2	29%	9	69%	8	47%	5	56%	11	58%	2	22%	3	60%	2	100%	6	60%	7	41%	7	64%	18	40%
Recruited more junior level staff	8	8%	3	9%	0	0%	1	8%	3	18%	0	0%	1	5%	0	0%	0	0%	0	0%	2	20%	2	12%	0	0%	4	9%
Not replaced senior level staff	20	20%	4	12%	0	0%	1	8%	7	41%			6	32%	2	22%	1	20%	1	50%	1	10%	6	35%	3	27%	6	13%
Other (please specify)	15	15%	8	24%	2	29%	0	0%	3			11%	1	5%	2	22%	0	0%	0	0%	2	20%	2	12%	0	0%	9	20%
Total	99	100%	34	100%	7	100%	13	100%	17	100%	9	100%	19	100%	9	100%	5	100%	2	100%	10	100%	17	100%	11	100%	45	100%



6. How many people, if any, do you plan to recruit in 2010?

	Total 1 to 19		o 19	20	to 49	50 to	o 99	100	to 199		0 to 9	500		Fina busi serv	ness	Reta who	iil/ Iesale	Tr: po		Pro		Oth serv	er /ices		nufa- ring	Oth	er	
None - we will have to make job cuts	5	5%	2	6%	0	0%	0	0%	1	6%	1	11%	1	5%	0	0%	0	0%	0	0%	0	0%	1	6%	1	9%	3	7%
None – we will maintain the current level of staff	31	31%	12	35%	4	57%	3	23%	6	35%	2	22%	4	21%	2	22%	2	40%	0	0%	4	40%	4	24%	7	64%	12	27%
About 1-5 people	30	30%	18	53%	2	29%	4	31%	2	12%	2	22%	2	11%	4	44%	0	0%	0	0%	4	40%	5	29%	2	18%	15	33%
About 6-10 people	9	9%	0	0%	0	0%	3	23%	4	24%	1	11%	1	5%	1	11%	1	20%	0	0%	1	10%	4	24%	0	0%	2	4%
More than 10 people	12	12%	0	0%	0	0%	1	8%	1	6%	2	22%	8	42%	1	11%	0	0%	1	50%	0	0%	0	0%	1	9%	9	20%
Don't know	12	12%	2	6%	1	14%	2	15%	3	18%	1	11%	3	16%	1	11%	2	40%	1	50%	1	10%	3	18%	0	0%	4	9%
Total	99	100%	34	100%	7	100%	13	100%	17	100%	9	100%	19	100%	9	100%	5	100%	2	100%	10	100%	17	100%	11	100%	45	100%



7. On a scale of 1 to 5 where 1=poor and 5=excellent, please rate each of the following in terms of how good they are at boosting staff morale?

Taking part in charity events/fundraising

	Tota	al	1 to	o 19	20	to 49	<b>50</b> t	o 99	100	to 199		) to 9	500		Fina busi serv	ness	Reta who		Tra po		Pr ioi		Oth serv		Mar ctur	nufa- ring	Oth	er
1	5	5%	4	13%	1	14%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	13%	1	6%	1	9%	2	5%
2	19	21%	7	23%	1	14%	4	40%	2	13%	1	11%	4	21%	1	11%	1	20%	1	50%	2	25%	3	19%	3	27%	8	20%
3	38	41%	11	36%	2	29%	3	30%	11	69%	5	56%	6	32%	6	67%	3	60%	1	50%	3	38%	7	44%	3	27%	15	37%
4	21	23%	5	16%	3	43%	3	30%	3	19%	1	11%	6	32%	2	22%	1	20%	0	0%	2	25%	5	31%	2	18%	9	22%
5	9	10%	4	13%	0	0%	0	0%	0	0%	2	22%	3	16%	0	0%	0	0%	0	0%	0	0%	0	0%	2	18%	7	17%
Total	92	100%	31	100%	7	100%	10	100%	16	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	16	100%	11	100%	41	100%



7. On a scale of 1 to 5 where 1=poor and 5=excellent, please rate each of the following in terms of how good they are at boosting staff morale?

Corporate social responsibility projects

	Tot	al	1 to	o 19	20	to 49	<b>50 t</b>	o 99	100	to 199	-	) to 9	500		Fina busi serv	ness	Reta who		Tra po		Pr ioi		Oth ser			nufa- ring	Oth	er
1	5	6%	4	13%	1	17%	0	0%	0	0%	0	0%	0	0%	1	11%	0	0%	0	0%	1	13%	1	7%	1	9%	1	3%
2	18	20%	4	13%	2	33%	4	40%	3	19%	2	22%	3	17%	1	11%	1	20%	1	50%	1	13%	3	20%	4	36%	7	18%
3	37	41%	12	39%	1	17%	3	30%	8	50%	6	67%	7	39%	5	56%	3	60%	0	0%	3	38%	9	60%	2	18%	15	38%
4	22	24%	7	23%	1	17%	2	20%	5	31%	0	0%	7	39%	2	22%	1	20%	0	0%	2	25%	2	13%	4	36%	11	28%
5	8	9%	4	13%	1	17%	1	10%	0	0%	1	11%	1	6%	0	0%	0	0%	1	50%	1	13%	0	0%	0	0%	6	15%
Total	90	100%	31	100%	6	100%	10	100%	16	100%	9	100%	18	100%	9	100%	5	100%	2	100%	8	100%	15	100%	11	100%	40	100%



7. On a scale of 1 to 5 where 1=poor and 5=excellent, please rate each of the following in terms of how good they are at boosting staff morale?

Training and development

	Tota	al	1 to	9 19	20	to 49	50 te	o 99	99 100			0 to 9	500				Reta who	ail/ olesale	Tr: po		Pre		Oth serv			nufa- ring	Oth	er
1	1	1%	1	3%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%
2	6	6%	4	13%	1	14%	0	0%	0	0%	0	0%	1	5%	0	0%	0	0%	0	0%	1	13%	0	0%	1	9%	4	9%
3	33	35%	12	38%	3	43%	6	55%	4	25%	4	44%	4	21%	1	11%	1	20%	0	0%	2	25%	7	44%	6	55%	16	37%
4	39	42%	11	34%	1	14%	4	36%	9	56%	5	56%	9	47%	4	44%	4	80%	1	50%	3	38%	8	50%	3	27%	16	37%
5	15	16%	4	13%	2	29%	1	9%	3				5	26%	4	44%	0	0%	1	50%	2	25%	1	6%	1	9%	6	14%
Total	94			100%												100%												100%



7. On a scale of 1 to 5 where 1=poor and 5=excellent, please rate each of the following in terms of how good they are at boosting staff morale? Social events

	Tot	al	1 to	9 19	20	to 49	50 t	o 99	100	to 199		) to 9	500·				Reta who		Tr: po		Pre		Oth serv			nufa- ring	Oth	er
1	3	3%	1	3%	0	0%	0	0%	1	6%	1	11%	0	0%	1	11%	0	0%	0	0%	0	0%	0	0%	0	0%	2	5%
2	5	5%	2	6%	0	0%	0	0%	2	13%	0	0%	1	5%	2	22%	0	0%	0	0%	2	25%	1	6%	0	0%	0	0%
3	33	35%	8	25%	2	29%	1	9%	7	44%	5	56%	10	53%	1	11%	1	20%	1	50%	1	13%	2	13%	8	73%	19	44%
4	44	47%	15	47%	4	57%	10	91%	5	31%	2	22%	8	42%	3	33%	4	80%	1	50%	3	38%	12	75%	3	27%	18	42%
5	9	10%	6	19%	1	14%	0	0%	1	6%	1	11%	0	0%	2	22%	0	0%	0	0%	2	25%	1	6%	0	0%	4	9%
Total	94	100%		100%		100%	11					100%	19			100%				100%				100%	11			100%



7. On a scale of 1 to 5 where 1=poor and 5=excellent, please rate each of the following in terms of how good they are at boosting staff morale? Team building activities

	Tot	al	1 to	o 19	20	to 49	50 t	o 99	100	to 199		0 to 9	500			ince/ iness ices	Reta		Tr		Pre	ofess- ns	Oth ser		Mar ctu	nufa- ring	Oth	er
1	5	5%	3	9%	0	0%	0	0%	1	6%	1	11%	0	0%	0	0%	0	0%	0	0%	1	13%	0	0%	2	18%	2	5%
2	9	10%	5	15%	1	14%	2	20%	0	0%	0	0%	1	5%	1	11%	0	0%	0	0%	0	0%	3	18%	1	9%	4	10%
3	35	37%	10	30%	1	14%	5	50%	7	44%	5	56%	7	37%	3	33%	2	40%	0	0%	4	50%	6	35%	4	36%	16	38%
4	37	39%	13	39%	3	43%	3	30%	6	38%	3	33%	9	47%	3	33%	3	60%	2	100%	3	38%	5	29%	4	36%	17	41%
5	8	9%	2	6%	2	29%	0	0%	2	13%	0	0%	2	11%	2	22%	0	0%	0	0%	0	0%	3	18%	0	0%	3	7%
Total	94	100%	33	100%	7	100%	10	100%	16	100%	9	100%	19	100%	9	100%	5	5 100%	2	100%	8	100%	17	100%	11	100%	42	100%



7. On a scale of 1 to 5 where 1=poor and 5=excellent, please rate each of the following in terms of how good they are at boosting staff morale? Rewards against set targets

	Tot	al	1 to	9 19	20	to 49	50 t	o 99	100	to 199		0 to 9	500			nce/ ness ices	Reta		Tra po		Pr ioi		Oth serv			nufa- ring	Oth	er
1	2	2%	1	3%	0	0%	0	0%	1	6%	0	0%	0	0%	1	11%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%
2	6	7%	4	12%	0	0%	0	0%	1	6%	0	0%	1	5%	0	0%	0	0%	0	0%	1	13%	1	6%	1	9%	3	7%
3	35	38%	14	42%	0	0%	5	50%	6	38%	5	56%	5	26%	2	22%	1	20%	1	50%	3	38%	7	41%	3	27%	18	44%
4	32	34%	7	21%	3	50%	4	40%	7	44%	2	22%	9	47%	2	22%	2	40%	1	50%	3	38%	4	24%	6	55%	14	34%
5	18	19%	7	21%	3	50%	1	10%	1	6%	2	22%	4	21%	4	44%	2	40%	0	0%	1	13%	5	29%	1	9%	5	12%
Total	93			100%	6			100%	16					100%	9	100%	5				8	100%	17	100%	11			100%



9. How strongly do you agree or disagree with each of the following statements?

#### Oxfordshire is a good place to run a business

	Tota	al	1 to	o 19	20	to 49	50 t	o 99 100 to 199		-	0 to 9	500-		bus	ince/ iness vices	Ret wh	ail/ olesale		Tran port		Pro ior		Oth serv		Mar ctu	nufa- ring	Oth	er	
Agree strongly	21	22%	10	30%	0	0%	1	9%	4	27%	2	22%	4	21%	5	56%	,	2 4	0%	0	0%	2	25%	3	18%	1	9%	8	19%
Agree	63	67%	21	64%	6	86%	9	82%	9	60%	6	67%	12	63%	3	33%		2 4	0%	1	50%	6	75%	12	71%	9	82%	30	71%
Disagree	4	4%	2	6%	0	0%	0	0%	2	13%	0	0%	0	0%	1	11%	, 6 (	)	0%	0	0%	0	0%	1	6%	0	0%	2	5%
Disagree strongly	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	<u>6</u> (		0%	0	0%	0	0%	0	0%	0	0%	0	0%
Don't know	6	6%	0	0%	1	14%	1	9%	0	0%	1	11%	3	16%	0	0%	,	1 2	0%	1	50%	0	0%	1	6%	1	9%	2	5%
Total	94	100%	33	100%	7	100%	11	100%	15	100%	9	100%	19	100%	9	100%	Ś,	5 10	0%	2 1	100%	8	100%	17	100%	11	100%	42	100%



9. How strongly do you agree or disagree with each of the following statements?

There is need for more commercial development in Oxfordshire

	Tota	al	1 to	0 19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500·			nce/ ness ices	Reta who		Tra po		Pr ioi		Oth serv		Mar ctu	nufa- ring	Oth	er
Agree strongly	5	5%	1	3%	0	0%	0	0%	1	7%	0	0%	3	16%	0	0%	1	20%	1	50%	1	13%	0	0%	0	0%	2	5%
Agree	47	50%	18	55%	5	71%	5	46%	7	47%	5	56%	7	37%	6	67%	1	20%	0	0%	5	63%	8	47%	6	55%	21	50%
Disagree	19	20%	6	18%	1	14%	0	0%	5	33%	2	22%	5	26%	3	33%	1	20%	0	0%	1	13%	4	24%	3	27%	7	17%
Disagree strongly	2	2%	2	6%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	6%	0	0%	1	2%
Don't know	21	22%	6	18%	1	14%	6	55%	2	13%	2	22%	4	21%	0	0%	2	40%	1	50%	1	13%	4	24%	2	18%	11	26%
Total	94	100%	33	100%	7	100%	11	100%	15			100%	19	100%	9	100%	5	100%	2	100%	8	100%		100%	11	100%	42	100%



9. How strongly do you agree or disagree with each of the following statements?

#### Oxfordshire is a good place to recruit staff

	Tota	al	1 to	o 19	20	to 49	50 t	o 99	99 100		-	0 to 9	500-			ince/ iness ices	Reta		Tr: po		Pr ioi		Oth serv		Mar ctui	nufa- 'ing	Oth	ier
Agree strongly	7	7%	1	3%	1	14%	0	0%	1	7%	0	0%	4	21%	1	11%	0	0%	0	0%	1	13%	1	6%	1	9%	3	7%
Agree	68	72%	25	76%	6	86%	7	64%	12	80%	7	78%	11	58%	7	78%	4	80%	1	50%	5	63%	13	77%	8	73%	30	71%
Disagree	14	15%	3	9%	0	0%	3	27%	2	13%	2	22%	4	21%	1	11%	1	20%	1	50%	2	25%	2	12%	2	18%	5	12%
Disagree strongly	4	4%	4	12%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	4	10%
Don't know	1	1%	0	0%	0	0%	1	9%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	6%	0	0%	0	0%
Total	94	100%	33	100%	7	100%	11	100%	15	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	17	100%	11	100%	42	100%



9. How strongly do you agree or disagree with each of the following statements?

Oxfordshire offers its businesses a qualified and readily available pool of potential new employees

	Tota	al	1 to	o 19	20	to 49	50 t	o 99	100	to 199	-	0 to 9	500·			ince/ iness ices	Reta		Tr: po		Pr io		Oth serv		Mar ctu	nufa- ring	Oth	er
Agree strongly	8	9%	1	3%	1	14%	0	0%	1	7%	0	0%	5	28%	1	11%	0	0%	0	0%	1	13%	2	12%	2	18%	2	5%
Agree	60	65%	25	76%	5	71%	6	55%	9	60%	6	67%	9	50%	7	78%	3	60%	1	50%	4	50%	10	59%	8	73%	27	66%
Disagree	23	25%	6	18%	1	14%	4	36%	5	33%	3	33%	4	22%	1	11%	2	40%	1	50%	3	38%	4	24%	1	9%	11	27%
Disagree strongly	1	1%	1	3%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%
Don't know	1	1%	0	0%	0	0%	1	9%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	6%	0	0%	0	0%
Total	93	100%	33	100%	7	100%	11	100%	15	100%	9	100%	18	100%	9	100%	5	100%	2	100%	8	100%	17	100%	11	100%	41	100%



10. Will your company budget for each of the following to increase, decrease or stay the same over the coming year?

#### Permanent staff numbers

	Tota	al	1 to 19 20		20	to 49	50 t	o 99	100	to 199	-	0 to 9	500			ince/ iness rices	Reta who		Tra po		Pr io		Oth serv		Maı ctu	nufa- ring	Oth	ner
Increase	33	35%	17	52%	2	29%	3	27%	4	27%	2	22%	5	26%	6	67%	0	0%	0	0%	4	50%	4	24%	1	9%	18	43%
Decrease	12	13%	4	12%	0	0%	0	0%	2	13%	1	11%	5	26%	0	0%	0	0%	1	50%	0	0%	2	12%	4	36%	5	12%
Stay the same	49	52%	12	36%	5	71%	8	73%	9	60%	6	67%	9	47%	3	33%	5	100%	1	50%	4	50%	11	65%	6	55%	19	45%
Not applicable	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Total	94	100%	33	100%	7	100%	11	100%	15	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	17	100%	11	100%	42	100%



10. Will your company budget for each of the following to increase, decrease or stay the same over the coming year?

#### Temporary staff numbers

	Tota	otal 1 to 19 2		o 19 2		20 to 49		o 99	100	to 199	-	0 to 9	500				Reta who		Tra po		Pr ioi		Oth serv		Mar ctu	nufa- ring	Oth	ner
Increase	13	14%	7	23%	1	14%	0	0%	1	7%	3	33%	1	5%	1	11%	1	20%	0	0%	1	13%	2	12%	1	9%	7	18%
Decrease	24	26%	5	17%	0	0%	3	27%	5	33%	1	11%	10	53%	2	22%	0	0%	2	100%	2	25%	4	24%	5	46%	9	23%
Stay the same	36	40%	12	40%	4	57%	4	36%	5	33%	4	44%	7	37%	3	33%	3	60%	0	0%	1	13%	9	53%	3	27%	17	44%
Not applicable	18	20%	6	20%	2	29%	4	36%	4	27%	1	11%	1	5%	3	33%	1	20%	0	0%	4	50%	2	12%	2	18%	6	15%
Total	91	100%	30	100%	7	100%	11	100%	15	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	17	100%	11	100%	39	100%



10. Will your company budget for each of the following to increase, decrease or stay the same over the coming year?

#### Staff training

	Tota	otal 1 to 19 2		to 19 20 to		20 to 49		o 99	100	to 199	-	0 to 9	500·		-	ince/ iness ices	Reta who		Tra po		Pr ioi		Oth serv		Maı ctu	nufa- ring	Oth	her
Increase	14	15%	5	16%	2	29%	1	9%	2	13%	0	0%	4	21%	3	33%	0	0%	0	0%	3	38%	4	24%	1	9%	3	7%
Decrease	11	12%	3	9%	0	0%	1	9%	2	13%	2	22%	3	16%	0	0%	0	0%	0	0%	0	0%	2	12%	2	18%	7	17%
Stay the same	67	72%	23	72%	5	71%	9	82%	11	73%	7	78%	12	63%	6	67%	5	100%	2	100%	5	63%	11	65%	8	73%	30	73%
Not applicable	1	1%	1	3%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	1	2%
Total	93	100%	32	100%	7	100%	11	100%	15	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	17	100%	11	100%	41	100%



10. Will your company budget for each of the following to increase, decrease or stay the same over the coming year?

#### CSR programmes

	Tot	Total 1 to 19 20 to 49		50 to 99			to 199	-	0 to 9	500-		Fina busi serv	ness	Reta who		Tra po		Pr ioi		Oth serv		Mar ctur	nufa- ring	Oth	ner			
Increase	8	9%	3	10%	1	17%	0	0%	1	7%	0	0%	3	16%	3	33%	0	0%	1	50%	1	13%	1	6%	0	0%	2	5%
Decrease	5	6%	0	0%	0	0%	1	10%	0	0%	2	22%	2	11%	0	0%	0	0%	0	0%	1	13%	1	6%	2	20%	1	3%
Stay the same	52	58%	16	52%	4	67%	6	60%	10	67%	5	56%	11	58%	5	56%	4	80%	1	50%	5	63%	9	53%	5	50%	23	59%
Not applicable	25	28%	12	39%	1	17%	3	30%	4	27%	2	22%	3	16%	1	11%	1	20%	0	0%	1	13%	6	35%	3	30%	13	33%
Total	90	100%	31	100%	6	100%	10	100%	15	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	17	100%	10	100%	39	100%



10. Will your company budget for each of the following to increase, decrease or stay the same over the coming year?

#### Staff bonuses & benefits

	Tota	tal 1 to 19 2		20	to 49	50 t	o 99	100	to 199	-	0 to 9	500·			ince/ iness ices	Reta who		Tra po		Pr io		Oth serv		Mar ctu	nufa- ring	Oth	ner	
Increase	15	16%	6	18%	2	29%	1	9%	0	0%	2	22%	4	21%	3	33%	1	20%	0	0%	2	25%	1	6%	5	46%	3	7%
Decrease	16	17%	6	18%	0	0%	0	0%	2	13%	4	44%	4	21%	0	0%	1	20%	1	50%	2	25%	2	12%	1	9%	9	21%
Stay the same	60	64%	18	55%	5	71%	10	91%	13	87%	3	33%	11	58%	6	67%	3	60%	1	50%	4	50%	14	82%	5	46%	27	64%
Not applicable	3	3%	3	9%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	3	7%
Total	94	100%	33	100%	7	100%	11	100%	15	100%	9	100%	19	100%	9	100%	5	100%	2	100%	8	100%	17	100%	11	100%	42	100%